

Company Number: 4854897

Registered Charity: 1107079



centre for  
**independent**  
living kent Limited

## ANNUAL REPORT AND ACCOUNTS 2020-21



# Centre for Independent Living Kent Ltd

Registered Office: CiLK C/O R&B Star, Units 9 & 10, Nimbus Enterprise Park,  
Liphook Way, Allington, Maidstone, Kent ME16 0LQ



**01233 633187**



[enquiries@cilk.org.uk](mailto:enquiries@cilk.org.uk)



[www.cilk.org.uk](http://www.cilk.org.uk)

## **TRUSTEES / DIRECTORS 2020-21**

Hannah Tutt	Honorary Chairperson
Andrew Robertson	Deputy Chairperson
Cathy Finnis	Treasurer
Sonia Mallion	Secretary
Christopher Wise	
Vicci Chittenden	
Paul Burchett	

**The trustees are also directors of the charity for the purpose of the Companies Act**

CiLK is a Company Limited by Guarantee with no Shareholders

## **Staff**

Sophie Fournel	CEO (& Service Manager)
Donna Francis	Senior Information Officer
Angie Berkley	Information Officer
Rebecca Jones	Information Officer (From November 2020)
Neville Dack	Operation Safety Net (To November 2020)
Lizell Williams	Operation Safety Net (From November 2020)
Madlin Brinton	Bookkeeper / Admin
Lisa Shoebridge	Staff PA Support Worker (Occasional)
Lana Loveland	Staff PA Support Worker
Claire Patchett	Staff PA Support Worker
Jessica Richardson	Staff PA Support Worker
Jason Martin	Consultant (Jan 2020 - Dec 2021)

# ABOUT CiLK

CiLK is working towards full and equal citizenship for all disabled people, to have real choice and be free of the prescriptive services of government agencies. By drawing on our own experience of exclusion, we believe we're best placed to advise and support others.

**Our Values:** CiLK is committed to:

- ♦ The social model of disability, where it's regarded as not the ill-health that is the issue but the barriers we face in society
- ♦ The 12 basic needs / rights required for independent living, as defined by disabled people and which non-disabled take for granted, ie:

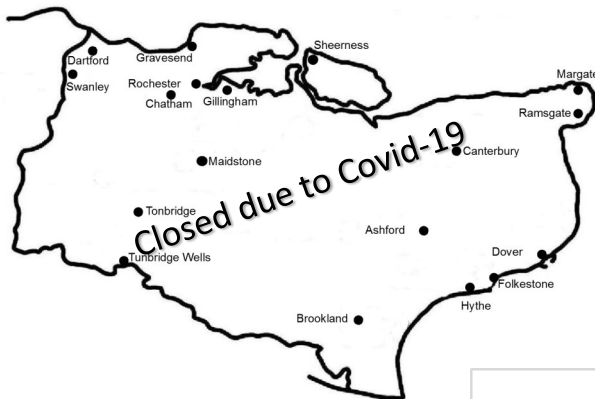
## ***The original seven were:***

Information: appropriate / accessible  
 Peer support / counselling  
 Housing: accessible / adapted  
 Technical aids / equipment  
 Personal assistance  
 Accessible transport system  
 Access to the environment

## ***Added to these:***

Advocacy (towards self-advocacy)  
 Employments, equal opportunities  
 Education & training (inclusive)  
 Income / benefits (adequate)  
 Appropriate / accessible healthcare

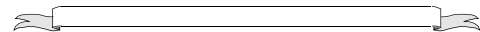
- ♦ Promoting an environment based on social justice, inclusivity, equality, diversity and dignity
  - ♦ Promoting and maintaining professional standards in all our activities
  - ♦ Continually working to improve the lives of disabled people in Kent



**OUTREACH: Places Visited 2020-21**

**Website Visits 2020-21**

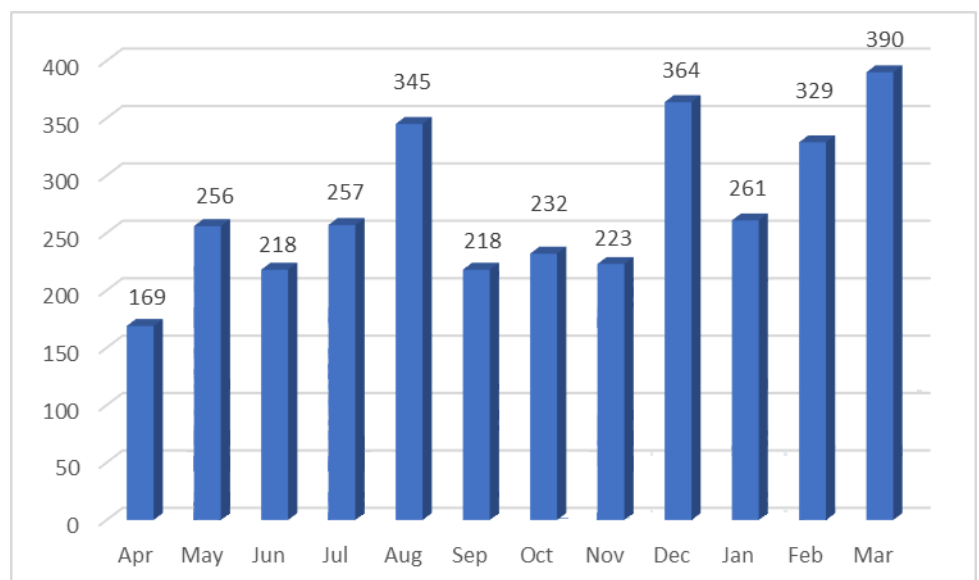
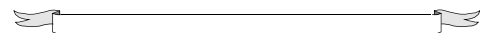
**Total: 3262**



**Advocacy:**

**61 Cases**

**486.53 Hours**



# CEO / Service Manager's Report

What a year it has been!

This year has been such a strange one. Tragic, frightening and very difficult for so many people. Instructions to shield and everyone told to stay at home turned normal life on its head and we all had to find new ways of living, coping and working.

During this time CiLK reacted quickly to ensure we could still support people in Kent and Medway. We identified that disabled people and people with long-term health conditions were likely to find the situation particularly difficult and needed to ensure we could still support them.

Our services switched to online, remote working and we established a Telephone Befriending Service that we call SafetyNet. It is just that, a Safety Net, connecting people with services that they may be unaware of, a friendly voice to chat to, a connection from outside of the home. It has been wonderful to work with volunteers, giving us their time and making a real difference. Now that restrictions are beginning to lift and the vaccine rollout is continuing we are starting to look to the future, while very aware that the virus is still out there and of the impact of the last 18 months and that for many people it still feels a long way from 'back to normal'.

We have used this period to develop a robust database to ensure we are recording all of our interactions with individuals and organisations and also the impact our work has.

During 20/21 the CiLK Staff team consisted of:

- Myself – Chief Executive Officer / Advocate
- Donna – Senior Information Officer / Advocate
  - Angie – Information Officer / Advocate
  - Becky – Information Officer / Advocate
  - Madlin – Administrator
- Lizell – Safety Net Project Lead, replacing Neville Dack
  - Jason – Business Development

## Core Services

### ♦Community Advocacy

CiLK is a delivery partner for the Kent Advocacy Partnership. This has been delivered remotely via telephone and online platforms.

Over the year we received 61 Advocacy referrals and delivered 486.5 Advocacy hours.

The issues included a wide range of subjects including benefits tribunals and assessment, housing, communicating with Social Services and many other concerns.

### ♦Peer Support

If an individual requires support in a way that is not classed as advocacy we provide 1-2-1 peer support, helping people to navigate the social care and health systems or to signpost them to relevant services.

#### ♦Cilk Enquiries

We continue to receive enquiries via telephone and email. These can vary in nature and complexity.

#### ♦Outreach

During the pandemic this has not been happening but more recently some of these outreach venues have started to use Zoom or Teams and we have attended a couple. It made us realise how much we rely on these sessions for reaching out to people.

#### ♦Kent Physical Disability Forum

I remain as Chair of the Kent Physical Disability Forum. I represent CiLK and the Forum at different meetings including the All Party Parliamentary Groups at Westminster. All of these have been held online via Zoom and Teams. Participation numbers in the forum has decreased but some new people have joined us who prefer the virtual participation. However, participation in the APPGs has rocketed with regularly over 100 people attending from DPULOs (Disabled People's User Led Organisations) all over the country.

#### ♦Wheelchair Service

Over the year I have continued to work with the East Kent Clinical Commissioning Group to encourage change to the service and the way the provider is working to improve the experiences and service disabled people receive. This has all been online.

#### ♦Pilot Counselling Service in the East of Kent

During the pandemic the counselling was put on hold due to the sensitive and face-to-face nature of the service.

In other news...

The Kent County Council commissioning process for the Physical Disability Wellbeing contract is now well under way. CiLK is working with partners to ensure we submit a strong bid so that we can continue to support the people of Kent.

Thanks to the hard work of Jason we have been fortunate to received additional funding from a number of different sources this year:

- Fidelity
- NSUN (National Survivors Network)
- Kent Community Foundation
- The National Lottery
- NET COVID Grant

This Funding has enabled us to:

- Implement and deliver Safety Net Telephone Befriending
- Employ Becky Jones as an additional information officer, initially to cover staff planned absence but this role has been made permanent.

- Carry out research: working with the University of Kent we designed and circulated a questionnaire and held focus groups to understand how CiLK can best support our beneficiaries Thank you to all those who took the time to respond.
- Review our Communications Strategy and Image.

We were very sad to learn that Tony Wright, a long-time supporter of CiLK, trustee for many years and someone who was around at the very start of the organisation, passed away in April. Tony was a good friend to many of us and we will miss him.

Thank you to staff and directors for your continued support and encouragement. And to the team of PAs, funded by Access to Work, who work closely with us all and enable us to carry out our roles.

Take care and stay safe.

☎ 01233 633 187

[enquiries@cilk.org.uk](mailto:enquiries@cilk.org.uk)

*Sophie Fournel*

## Information Officers' Report

### Overview

It has been a very different year, not one we would ever have imagined, with the pandemic and working from home. However we were still there for our clients supporting them in the best way we could remotely via phone, email and online platforms such as Skype and Zoom.

The Information Officers are made up of Donna Francis, Senior Information Officer covering East Kent; Angie Berkley, covering West Kent and Medway and since November, Becky Jones covering Kent and Medway.

### Work completed

All of the information officers have attended numerous meetings over the year via online platforms covering a range of topics including benefits, wheelchair services and dealing with the pandemic. We have also taken this opportunity to undertake various courses including benefits, mental health, safeguarding and learning disabilities.

Part of the role of an information officer is to attend outreach locations throughout Kent and Medway which may be existing support groups or groups that are run for disabled people. At the start of the pandemic we had to cancel these. However we have attended a few of these via online platforms, some of which have resulted in enquiries and/or advocacy referrals.

A new database was introduced so we have spent a lot of time learning how to use it and getting the best out of it.

The advocacy side of things with clients has been varied with anything from housing to health and direct payments.

Working with clients under peer support has included a lot of enquiries, some benefit work and helping clients with on-line forms, signposting etc.

We have continued to support clients and take in new referrals for advocacy, benefit and peer support, the figures are:

Advocacy – 33 clients

Peer Support, including benefits – 46

From May 2020 to March 2021 one of our information officers recorded the number of contacts with, or on behalf of, a client so the numbers are a lot higher:

Advocacy – 263

Peer support, including benefits – 357

If all of our statistics were recorded like this the numbers would be a lot higher.

### **Successes and Feedback**

A success I remember is seeking funding to replace a boiler for a deaf couple, who were disadvantaged and had communication difficulties. They could not afford a new one and the British Gas scheme was closed; also many charities only provide to community groups not individuals. I was able to get funding for the whole cost through Kent Community Foundation. The service was quick and easy. The contact person was very helpful. The clients were very happy and said thank you.

My last PIP tribunal I attended the client attended and was successful in getting his high rate mobility indefinitely. He cried when he got out of the tribunal room with happiness and relief. He did send in a Thank You card saying ‘thank you for all your support over the last year and thank you for all your help on Friday (Tribunal)’.

One client I supported had an ESA assessment and she was successful in being put in the Limited Capability for Work and Work Related Activity group which means she does not need to look for work. Client said she could not have got through it without my support.

I supported a client with his PIP review form, then the mandatory reconsideration followed by requesting a tribunal. Before the tribunal went ahead the PIP decision was changed and the client was awarded PIP. Client was very grateful for my support and has recommended CiLK’s services to others.

### **Challenges**

There have been many challenges over the last year mainly stemming from the pandemic, lockdowns and having to work from home. However we have overcome them and all learnt how to use online platforms such as Zoom, Teams and Skype pretty quickly! During the first lockdown the weekly meetings attended by CiLK trustees and staff were a great help. The information officers now have regular meetings to talk through cases, training needs and to catch up.

Over the last year one of our information officers has had a number of issues relating to housing, rehousing, applying to Homechoice wanting support to find somewhere new to live. For one client I asked her to get a letter from GP confirming diagnosis as it will be needed as part of evidence of medical need, she never answered her phone or email again. After many attempts to contact her I closed my involvement.

Working with the clients we do can sometimes be challenging especially when there are a lot of issues going on. For some clients they find it hard to let go of what has happened in the past for example previous problems with social services this can then stop them from moving forward.

We are there to support clients and be their voice however the client needs to work with us, most of the time this happens however in cases when it does not happen it can make the work harder or not possible at all.

### **Moving forward**

I, Donna, want to take this opportunity to thank my fellow information officers, Sophie, Jason, Lizell, Madlin and the CiLK trustees for their support during this very challenging time. I think it is great how we have all worked together and have enabled CiLK to continue to run during a pandemic. Thank you also goes to my PA, Rob, who retired during this time. I really appreciate all the work he has done in supporting me in my role over the last number of years.

Since the restrictions have started to ease from April 2021 onwards the number of clients being referred and contacting CiLK has increased a lot. We will continue to support clients and be their voice when needed. CiLK continues to be needed and a great resource to the disabled people community. Long may we continue.

*Donna Francis*



# SafetyNet Project

**Recruitment & Training** commenced September & October 2020 by Neville Dack and taken over by Lizell Williams in November 2020.

SafetyNet has recruited volunteers via free online platforms hosted by MVA (Medway Voluntary Action), AVC (Ashford Volunteer Centre), Kent Coast Volunteering & Simply Connect. However Kent Recruitment and Facebook Advertising have been the most successful in reaching a wide audience and attracting interest. Not unusual in recruitment for there to be high number of expressions of interest but a lower conversion rate. eg: 10 expressions of interest, 7 interviews, converts to 5 suitable candidates invited to training, resulting in 3 new volunteers. Whilst a lot of time is spent recruiting, none of these are missed opportunities to chat about CiLK and promote the work the charity strives to do. We keep a record of interviewed candidates who have not been able to attend training or whose circumstances have changed but who wish to be invited in the future.

Due to high demand for the service, the processing turnaround time for a volunteer (from point of interview to actively matched with a beneficiary) needed to be reduced from 3-4 weeks to 1-2 weeks in addition to creating flexibility in training delivery that covered essential information, was time efficient and cost effective. This has been achieved by:

- volunteers attending a group Induction Training session (2-3 hours) via Zoom hosted by an Information Officer and Lizell Williams,
- completing Safeguarding E-learning via SEK Social Enterprise Kent; volunteer has the option to sit 90 minutes or mini sessions over a 2 week period, the volunteer's understanding is tested, SafetyNet can monitor progress and certificate of completion is issued (this is an added bonus for the volunteer who can add this to their CV), attending free Suicide Prevention Awareness Training, a 3 hour session, hosted by Mid Kent Mind via Zoom , and only requiring a Standard DBS processed online with cost covered by CiLK, processing time can be as short as 24 hours.

SafetyNet secured **2 free PR opportunities on the airwaves** to promote our befriending service and awareness of our volunteering with Donna being interviewed by Ashford Radio during a prime lunch time slot on 6<sup>th</sup> May and Lizell interviewed by Medway Pride Radio on 13<sup>th</sup> May which was aired at several news slots during the day in May and June.

On the 19<sup>th</sup> May we conducted a training session for 3 new volunteers who have also completed training in Safeguarding and Suicide Prevention. They have cleared Basic DBS checking and are currently supporting 5 clients. Unfortunately, one of the volunteers is returning to her home country for the Summer but plans to re-join from September.

**Volunteers' week** was hosted in the week of 1<sup>st</sup> to 7<sup>th</sup> June inclusive. SafetyNet participated in MVA's Giant Volunteer Jigsaw banner which was displayed on the front of the MVA building in Chatham.

MVA's Volunteers Week video is on Youtube via this link: [https://youtu.be/13uu\\_IPoko0](https://youtu.be/13uu_IPoko0)

On Tuesday 1<sup>st</sup> June, as a token of our appreciation we issued each of our 9 volunteers a £10 Costa e-Voucher and emailed a Volunteers' Week Certificate acknowledging all that they have done and continue to do for people in our community who have found the lockdowns really challenging and who, despite restrictions lifting, still feel left behind.

Lizell hosted a virtual lunch for our Volunteers on the 3<sup>rd</sup> June during which we reflected on their contribution & achievements over the past few months including feedback from our working partners and clients, and the thanks expressed by Medway Voluntary Action and Ashford Volunteer Centre.

Feedback from clients & referrers 2020/21:

"Thank you for listening to me"

"Such a relief to find a befriending service for younger people (under 50) to access"

"Always so kind, warm and friendly"

"Fantastic to find a service offering support over a weekend"

"Wonderful service, joined-up working"

"Your support has helped me get answers to questions I was struggling to deal with"

Feedback from volunteers during the virtual lunch:

"As a physically disabled person during the pandemic, I felt I was restricted in how I could help others. When I found this Telephone Befriending, I could easily apply myself, feel empowered" – Clair

"During lockdown I had lots of time and felt I needed to maintain good mental wellbeing. Volunteering was the perfect way. I look forward to making my calls and enjoy our conversation, hearing about their lives/history. I've made good friendships" – Colleen

"During lockdown I had lots of time on my hands and knew I needed to find something to maintain health and mental wellbeing through social contact.

Since befriending, I've made great friendships and find it mutually rewarding."

"Great boost for my CV, putting my skills and time to good use by helping others" – JB

"I'm always learning & growing with every call"

"In my culture, getting involved with your community & being there for others is part of life. I'm glad I can continue this through volunteering" – Milka

"Volunteering is rewarding, it's made me re-access my values and be grateful for all that I have taken for granted previously. Feels great hearing a client laugh and share" - Elizabeth

Lizell has created a Volunteer Application form and an Equality and Diversity Monitoring form which are now in use. We are also currently reviewing CiLK policies that apply to employees and those that may differ or apply to volunteers.

**Statistics:** Since October 2020:

- we have recruited & trained 15 members of the Kent community to become telephone befrienders

Since November 2020:

- 32 adults registered for befriending, this does not include those who we have provided information and signposting who are not registered with CiLK
- 5 clients have withdrawn as they are in better supported position eg: care package in place, more suitable accommodation, or taking steps to reconnect since the lift in restrictions
- 5 clients have lapsed as we've lost contact with them despite our best efforts to get in touch via phone / text / letter

Currently we have 9 active volunteers as well as Lizell providing weekly / fortnightly calls to 22 clients.

SafetyNet has lost volunteers due to a change in their own health, family or work commitments. Lizell continues to stay in contact with these volunteers.

### **Challenges SafetyNet and our clients face:**

Time is being spent supporting clients who have only received partial support by other organisations eg: someone provided with a tablet but not had any assistance on how to access and use the device and no-one has followed up with them to check how they are getting on with it.

We have a couple of clients who are really struggling with their mental health and feel that the emergency response to these by their crisis teams has been slow.

There is a small number of clients who continue to request face-to-face befriending; whilst AGE UK has resumed providing this service it is stretched and waiting lists are not being operated.

There is a wide gap in services available to the vulnerable community. Groups are still closed, and their neighbourly support is returning to work or other commitments as life resumes eg: to accompany disabled to shops or outings; AGE UK are offering this service again from £18 per hour which is unaffordable.

The summer & school holidays means lives are generally becoming busier and fewer people are working from home, this is resulting in fewer people responding to calls for volunteers as they have limited timeframes they can participate in training sessions or conduct befriending telephone calls.

*Lizell Williams*

Here are some comments we have received:

"I feel 5x more positive and optimistic, feeling someone is on your side is so encouraging. You can have many people around you but finding and being able to talk with someone not emotionally upset by your conditions is such a big relief after so many years carrying on."

"I can't thank you enough for the help you gave me, you and the work you do are a Godsend and I can't put into words what this means to me. The new place will be next to local shops, my GP and bus stop it will have a massive positive effect on my life. Once again thank you so much."

"Thank you so much Sophie, this situation has really affected my health and wellbeing in a negative way, although thanks to you there have been some positives. I contacted adult social services and they are referring me for a needs assessment, although will take some time due to current conditions. I just telephoned UC and got thru and the advisor I spoke to gave me permission to leave my home for one month. And now yr message gives me some leeway if required. I appreciate you taking the time to help me, the hardest part for me has been made to realise and accepting that I do need extra help especially in today's global crisis. Once again thank you"

### **Bookkeeper's Financial statement:**

This is the fourth year running that CILK has ended on a surplus – and a very nice one, which I've no doubt Jason should take the credit for. This has helped put us in a much more secure position for now, but as ever we have no space for complacency. Thanks to taking on extra staff (definitely needed) it has also raised our running costs again. However, we are saving as well by not running an office, so that helps.

Obviously this is a time for hopeful optimism, but we must always have that contingency plan in case it all goes belly-up. Our current reserves give us much better breathing space.



## Independent examiner's report on the accounts

### Section A

#### Independent Examiner's Report

Report to the trustees/  
members of Centre for Independent Living Kent (CiLK)

On accounts for the year ended 31/3/2021 Charity no (if any) 1107079

Set out on pages (remember to include the page numbers of additional sheets)

**Respective responsibilities of trustees and examiner** The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed. It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent examiner's statement** My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent examiner's statement** In connection with my examination, no matter has come to my attention (other than that disclosed below \*)

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
  - to keep accounting records in accordance with section 130 of the Charities Act; and
  - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

1

IER

March 2012

Signed:

Date:

23/07/2021

Name:

KEVIN SCANLON

Relevant professional  
qualification(s) or body  
(if any):

M.I.A.B. I.A.A.P.

Address:

FIRBANK, BLACKHOUSE HILL  
MYTHE  
CT21 5UN.

### Section B

#### Disclosure

Only complete if the examiner needs to highlight material problems.

# Centre for Independent Living Kent Ltd

## Income & Expenditure Accounts 1<sup>st</sup> April 2020 to 31<sup>st</sup> March 2021

Income:	2021	2020	CILK	KCC	DWP
b/f	122,751	119,533	122,751		
Adjustment	-84		-84		
Grants	174,313	108,762	73,224	80,908	20,181
Bank Interest	47	236	47		
Donations	100	453	100		
Office	2,050	980	2,050		
<b>Total:</b>	<b>299,176</b>	<b>229,964</b>	<b>198,087</b>	<b>80,908</b>	<b>20,181</b>
<b>Expenditure:</b>					
	<b>2021</b>	<b>2020</b>	<b>CILK</b>	<b>KCC</b>	<b>DWP</b>
Wages	111,615	81,649	19,407	71,263	20,945
Premises Costs	3,101	5,535		3,101	
Travel	634	3,343		634	
Printing					
Stationery	639	605	185	455	
Phone / Post	2,396	2,247		2,396	
Insurance	937	941		937	
Staff Training	704	1,339	704		
Misc	7,462	11,555	4,962	2,500	
Office	1,111		1,111		
<b>Total:</b>	<b>128,601</b>	<b>107,213</b>	<b>26,369</b>	<b>81,286</b>	<b>20,945</b>
<b>Balances:</b>	<b>170,575</b>	<b>122,751</b>	<b>171,718</b>	<b>-379</b>	<b>-765</b>

### Reserves Policy

CiLK recognises that:

- ◆ There is no legal definition of “reserves” in relation to organisations and charities and no specific legal rule about the amount or proportion of an organisation and charity’s income funds that it is allowed to hold as reserve.
- ◆ Trustees are under a general legal duty to apply an organisation and charity funds within a reasonable time of receiving them, and holding these funds in reserve does not comply with this duty. If it is done **without justification**, the holding of income in reserve may amount to a breach of trust.

As with most voluntary organisations, CiLK relies on funding from external sources, and this funding cannot be guaranteed. The EMC believes that it is therefore necessary to ensure CiLK has sufficient reserves to continue to operate for a period of three - six months should all funding cease. This time period would allow the EMC to attempt to identify alternative sources of funding, and if this was not fruitful to wind down the service, giving employees a generous notice of redundancy. CiLK is currently working to hold reserves that would cover this period, and will endeavour to maintain it by adhering to an agreed annual budget of expenditure.

The annual budget, this policy, and the level of reserves needed will be reviewed annually, taking into account:

- The reliability of each source of income and the prospects for opening up new sources;
- Forecasts for expenditure in future years on the basis of planned activity;
- Analysis of any future needs, opportunities, contingencies or risks, the effects of which are not likely to be able to be met out of income if and when they arise;
- Assessment, on the best evidence reasonably available, of the likelihood of each of those needs etc arising and the potential consequences for the charity of not being able to meet them.

# Centre for Independent Living Kent Ltd

Balance Sheet at 31<sup>st</sup> March 2021

Fixed Assets:	2021	2020
Office Equipment	392	436
Less Depreciation 10%	-39	-44
Desktop Computers	531	590
Laptop Computers	354	394
Less Depreciation 10%	-89	-98
Tablets & Phones (2 each)	241	267
Less Depreciation 10%	-24	-27
Net Book Value	1,367	1,518

## Current Assets:

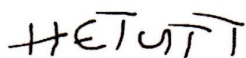
HSBC	170,575	122,666
Petty Cash		84
Total:	170,575	122,751
Balance at 31/03/2020		124,269
Balance at 31/03/2021	171,942	
Net movement in funds	47,824	3,217
Net movement in funds including depreciation	47,976	3,049

## Directors' Statement

For the year ending 31/03/2019 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies. The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.

**SIGNED AND DATED THIS 27<sup>th</sup> DAY OF JULY 2021**



Hannah Tutt Director



Cathy Finnis Director

Centre for Independent Living Kent Ltd would like to thank the following groups and organisations for all their help and support during the year:

Access to Work  
Ashford Borough Council  
Awards for All  
County Square Shopping Centre  
DIAL Kent  
DISK (Disability Information Services Kent)  
Disability Rights UK  
Involve Kent  
KASBAH  
KCC Families and Social Care  
Kent Advocacy  
South East Network of Disabled People's Organisations (SENDPO)  
Spectrum CIL  
Medway Voluntary Action  
Wheelchair Users' Group

We would also like to thank all our members  
and all those other individuals who have supported us  
with their valuable time.

Centre for Independent Living Kent Ltd  
c/o R&B Star  
Units 9 & 10, Nimbus Enterprise Park  
Liphook Way, Allington  
Maidstone,  
Kent ME16 0LQ

**☎ 01233 633187**

General E-mail: [enquiries@cilk.org.uk](mailto:enquiries@cilk.org.uk)

Website: [cilk.org.uk](http://cilk.org.uk)



Company Limited by Guarantee, Registered Number 4854897

Registered as a Charity number 1107079

CiLK is a member of: Disability Rights UK, Involve Kent and  
South East Network of Disabled People's Organisations (SENDPO)