



The Coroners' Courts Support Service

Here for you

ANNUAL REPORT

1st APRIL 2021 - 31st MARCH 2022

JOINT CHAIRMEN'S REPORT 2021 -2022

In our last joint report, we said the Coroners Courts' Support Service (CCSS) would come out of the pandemic era and people's lives would resume their normality in the coming year. Although some normality to work resumed during the period of this report, many courts continued to hold virtual inquests. Where courts held face to face inquests, restrictions were in place as to how many people could attend. Our volunteers worked with the courts to fit a service that would be appropriate to each court's environment and needs. Of the 63 courts that we work with, many of our teams resumed the service, but not all courts' services are fully delivered. We hope our services will be fully operational in all courts during 2022 and 2023.

Our last AGM was held on 9 November 2021 at the Supreme Court. Guest speakers included one of our patrons, HHJ Mark Lucraft, QC, on his role as a Chief Coroner before moving to his new role as a Recorder of London. Sir Bob Neill, Chairman of the Justice Select Committee, was another guest speaker who spoke on the work of the Justice Select Committee. Both speakers' topics are essential to the service of the CCSS.

Like most other charities, we were grateful that the Government introduced the Furlough Scheme for employees. The CCSS used the scheme and placed some staff on furlough leave. The scheme ended in September 2021, but it supported us in sustaining our service during one of the most challenging eras faced by the country. We were one of the fortunate charities that survived the difficult period and are now looking to develop and expand our Service in England and Wales. However, this will take time and concentrated effort and we will need to secure new funding.

The Parliamentary Justice Select Committee has recommended that a support service should be made available to bereaved families. However, the Government have not agreed to this recommendation but should they do so in the future, we will be reviewing our Service to see how we can adapt and expand to meet the Committee's recommendations.

The Chief Coroner, Judge Lucraft, recommended to the Justice Select Committee ". . . **how important it is that bereaved people are supported in their interactions with the Coroner Service: "We are dealing with families at a very raw time for them. They are grieving, and they find the process very difficult."** He further went on to say how important the Coroners' Courts Support Service is in the coroners' court.

"I would urge that every coroner's court be required to have the Coroners' Courts Support Service to greet and meet families and make sure they are not by themselves and induct them into the processes expected in that court. They work regionally and understand how the coronial system works locally and they are an excellent charity that should be encouraged to roll out everywhere."

The Ministry of Justice (MoJ) was also unable to share the estimated costings of extending support services as the data relates to the development of ongoing Government policy. A question was also raised by Caroline Lucas, MP, to the Secretary of Justice on 28 October 2021 on funding the Coroners' Courts Support Service, "What estimate has the Secretary of Justice made of the cost of extending support services, such as the Coroners' Courts Support Service, to all 85 coroner areas; under what circumstances that would be assessed as affordable; and if he will make a statement." To which Tom Pursgrove, Parliamentary Under Secretary of State, responded by saying "...that further detailed work needed to be done to understand the affordability, legal and commercial issues in delivering it."

Although the MoJ recognises our work, they have so far not responded to our application to support us in our national expansion work or provide our charity with any funding that would help us sustain our service for the bereaved families. We do not receive any central government funding, so we are heavily dependable on grants and donations. We cover a fraction of our cost from Local Authorities in whose Coroner's courts we are present.

Our plan to expand our services in England and Wales will continue, and we hope to reach an agreement with the MoJ for more secure and regular funding.

We are pleased to inform two of our quality mark awards, ISO90001 and OCN Quality Mark, were successfully renewed. As an organisation, we will continue to monitor our activities and finances with regular risks assessment.

Finally, it is essential to acknowledge that we would not be able to sustain and improve our services without the support of our over 300 dedicated volunteers, who are the hub of our charity and, of course, our committed staff team and Trustees.

We would like to thank all our volunteers, staff and Trustees for their support and commitment which has been even more appreciated during this challenging year.

Our thanks to our two Patrons, Lady Emma Barnard and HHJ Mark Lucraft, QC, for their commitment and support. Our thanks to all our sponsors and funders for their support throughout the year.

Maggie Frost and Rashid Teladia
Joint Chairmen

DIRECTOR'S REPORT 2021 -2022

We have had yet another 'unique' year and another one of reflection and challenges but as I write this year's report, I can now see the light at the end of a very long tunnel. We have not been alone in the challenges we have faced, many charities have and are still facing, similar difficulties.

Despite this, we have continued to deliver our service via the National Helpline and thankfully, we are slowly beginning to resume our 'at court' support. I know you have all been waiting patiently for this to happen. Many Coroners will continue to hold virtual or hybrid inquests and we will do our very best to help people who attend virtually, whilst acknowledging this may not always be the most comfortable or easiest way of supporting people.

We also assisted people during the Manchester Arena Inquiry and a special thank you to those volunteers who were involved in this. I know some of the details were very difficult for many of those attending and for us seeing the news reports as the evidence unfolded.

We supported people at the Stephen Port inquest many who were family members and friends of the four men who were tragically killed by him.

We were also asked to help at more high-profile inquests and inquiries during the year and we have received very positive feedback. Thank you to the volunteers who were involved in supporting those attending.

I mention these inquests and inquiries, not because they hold any more importance than any others, but because volunteers supported those attending them in addition to looking after those attending at other inquests around the country.

Despite a difficult year, we still managed to support 18,264 people. As of March 2022, we only had five courts where we had not resumed and I know this will also reduce in the coming months. Many people continue to be invited to attend virtually and it will be some time before 'normal service' will be resumed.

We continued to deliver our 3-day volunteer training virtually and again, feedback from those of you who have attended has been overwhelmingly positive. I know the staff have all worked incredibly hard to make sure these courses have been helpful to those attending to ensure the learning has not been diminished in any way.

In terms of staffing, we recruited Gwen Wild, Coordinator for London and the South East, who had waited patiently to join us for some time before we were in a position to finally get

her on board. Both Paul Mellish and Mike Jackson left during the year. A further three new members joined us in January 2022, Donna Duffy our new Trusts and Foundations Manager, Clare Green, Coordinator for the South and Susanne O'Brien, Coordinator for the South West.

Now that we have a dedicated Trusts and Foundations Manager, we hope our fundraising efforts will be even more successful. However, being realistic I believe the next two years will continue to be a struggle and I know there are many other charities that are also finding the same thing.

We have all continued to network with other relevant people and organisations and have contributed to a number of papers, select committees and research. Thank you to those of you who have given us your invaluable insights into the experiences of bereaved families.

We moved from our London office when the lease ended as the building was repurposed and all the organisations based there had to vacate.

As with last year, it is our shared vision and purpose that has been vital and the real desire to help people through one of the most difficult times in their lives.

Our staff and volunteers have been incredible throughout the real challenges everyone has faced and I feel very proud and privileged to work alongside the staff and knowing the volunteers are out there making such a positive change in people's lives.

As always, Robina Bush, compiled the monthly and annual statistics and I thank her for her time, patience and support.

Derek Winter, Senior Coroner for Sunderland and Deputy Chief Coroner continues to support us in giving advice and guidance. I have done my best to throw some interesting questions at him, but I have not been able to thwart him so far as he has always been able to give me sound advice in all his responses.

I end this report with a heart-felt thank you to you all for everything you have done and continue to do.

Beverley Radcliffe
Director

HON. TREASURER'S REPORT
For the Period 1st April 2021 - 31st March 2022

Our annual accounts show how we have begun to use our income and reserves to fund the post-COVID-19 restoration of our services and extension of where we support to other coronial areas.

Income

During the year, we received £275,149 from private donations, local authorities and government grants. A list of donors is in our Annual Report and includes:

- £30,841 from The Dulverton Trust;
- £7,000 from the Wates Foundation; and
- £4,659 from the Government's Coronavirus Job Retention Scheme.

Expenditure

Total costs for the year were £346,254, which included expenditure of £270,047 on staffing. The reopening of courts resulted in a return to spending significantly on supporting our volunteers. Expenditure on volunteer recruitment, training and expenses totalled £29,368. The increase was partially offset by avoiding renting office space by working virtually. Other costs included £10,350 for fundraising and £10,204 for our helpline.

Summary

We begin the new financial year with restricted reserves of £58,008 and general reserves of £277,335. Reserves are expected to decrease as we fund the restoration of our service and a return to opening in more courts and we are, therefore, placing an increased focus on pursuing fundraising opportunities.

I thank all our donors who help us to provide our service especially as we now no longer receive financial support from central government. Once again, I am grateful to Margaret Bayman for her assistance with the accounts and everyone in our team for their agility and patience over the last year.

Chris Peaker
Hon. Treasurer

Charity Number: 1105899

THE CORONERS' COURTS SUPPORT SERVICE
ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2022

Independent examiner's report to the trustees of The Coroners' Court Support Service

I report on the accounts of the charity for the year ended 31 March 2022, which are set out on the pages following this report.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Institute of Chartered Accountants in England and Wales.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b)) of the Charities Act
- to state whether particular matters have come to my attention

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records.

It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.

The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 130 of the Charities Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act

have not been met; or

- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Karen Bunyan FCCA
Red Sky House
Fairclough Hall
Halls Green
Weston
Herts, SG4 7DP

The date upon which my opinion is expressed is: 2nd September 2022

THE CORONER'S COURT SUPPORT SERVICE
STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31st MARCH 2022

Charity No: 1105899

		31st March 2022			31st March 2021		
		Unrestricted Funds	Restricted Funds	Total Funds	Unrestricted Funds	Restricted Funds	Total Funds
	Notes	£	£	£	£	£	£
Incoming resources							
Donations	2	221,985	38,091	260,076	186,851	205,100	391,951
Government grant (Job Retention Scheme)		4,659	0	4,659	48,338	0	48,338
Income tax recovered		98	0	98	1,514	0	1,514
Interest received		1,360	0	1,360	1,846	0	1,846
Fundraising		8,956	0	8,956	32,061	0	32,061
Total incoming resources		237,058	38,091	275,149	270,610	205,100	475,710
Resources expended							
Staff costs	3	247,962	22,085	270,047	52,259	192,418	244,677
Volunteer recruitment		1,500	0	1,500	0	0	0
Volunteer training		9,130	569	9,699	1,011	0	1,011
Volunteer expenses	4	14,637	3,532	18,169	2,050	0	2,050
Fundraising costs		10,350	0	10,350	977	0	977
Property and related costs		(39)	0	(39)	5,477	8,065	13,542
Accountancy		9,559	0	9,559	9,131	0	9,131
Administration		6,984	5,456	12,440	7,212	7,757	14,969
Insurance		1,496	0	1,496	2,094	0	2,094
Marketing costs		655	1,593	2,248	143	6,253	6,396
Helpline costs		9,649	555	10,204	214	8,203	8,417
Independent examiner's fee		330	0	330	330	0	330
Bank charges		251	0	251	158	0	158
Total resources expended		312,464	33,790	346,254	81,056	222,696	303,752
Net incoming resources		(75,406)	4,301	(71,105)	189,554	(17,596)	171,958
Brought forward		352,741	53,707	406,448	163,187	71,303	234,490
Total funds		£277,335	£58,008	£335,343	£352,741	£53,707	£406,448

The attached notes form part of these accounts

THE CORONER'S COURT SUPPORT SERVICE
BALANCE SHEET
as at 31st MARCH 2022

Charity No: 1105899

	Notes	31st March 2022		31st March 2021	
		£	£	£	£
Current assets					
Debtors	5	5,715		13,033	
Cash at bank and in hand		436,661		552,912	
		<hr/>		<hr/>	
		442,376		565,945	
		<hr/>		<hr/>	
Current liabilities					
Creditors: amounts falling due within one year	6	2,384		5,408	
Deferred income		104,649		154,089	
		<hr/>		<hr/>	
		107,033		159,497	
		<hr/>		<hr/>	
Net current assets			335,343		406,448
			<hr/>		<hr/>
Net assets			£335,343		£406,448
			<hr/>		<hr/>
Funds					
General funds			277,335		352,741
Restricted funds	7		58,008		53,707
			<hr/>		<hr/>
			£335,343		£406,448
			<hr/>		<hr/>

Approved by the Trustees and signed on their behalf by :

Christopher Peaker

Rashid Teladia

Trustee

Trustee

The attached notes form part of these accounts

THE CORONER'S COURT SUPPORT SERVICE
NOTES FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31st MARCH 2022

Charity No: 1105899

1 Accounting policies

- a The financial statements have been prepared on the accruals basis and in accordance with the Charities Act 2011.
- b Restricted funds have been allocated to the period to which they relate and costs allocated to each particular fund.
- c Unrestricted funds are incoming resources received without specified purpose and are available as general funds.
- d Donations are included in the Statement of Financial Activities when due.
- e No provision for taxation is included in the financial statements as the Charity is entitled to exemption under section 505 of the Income and Corporation Taxes Act 1988.

2 Donations

	31st March 2022 Restricted Funds £	31st March 2021 Restricted Funds £
Ministry of Justice	0	0
Wates Foundation	7,000	0
The Dulverton Trust	30,841	0
Others	250	205,100
	<hr/> £38,091	<hr/> £205,100

3 Staff costs and numbers

	31st March 2022 £	31st March 2021 £
Salary	229,862	212,992
Social security costs	17,376	15,697
Pension costs	4,590	4,897
Staff travel	9,476	1,400
Other costs	8,743	9,691
	<hr/> £270,047	<hr/> £244,677

There were 11 employees in the year (2021 = 9).
None of the Trustees was directly or indirectly remunerated in any way.

4 Volunteer expenses

It is the policy of the Charity to reimburse expenses properly incurred by its volunteers in connection with its charitable activities. During the year, the total reimbursed to volunteers in respect of travel and sundry costs amounted to £18,169 (2021 = £2,050), which included £0 to trustees (2021 = £0).

5 Debtors

	31st March 2022 £	31st March 2021 £
Expenditure prepayments	3,725	2,842
Accrued income	1,892	350
Income tax repayment	98	1,595
Other debtors	0	8,246
	<hr/> £5,715	<hr/> £13,033

6 Creditors: amounts falling due within one year

	£	£
Expenditure accruals	2,384	5,351
Other creditors	0	57
	<hr/> £2,384	<hr/> £5,408

7 Reserves policy

Our unrestricted reserves reflect the need to sustain our commitment to the courts where we currently operate and provide our services to new courts, when the courts cannot be funded from restricted reserves.

8 Exceptional impact of coronavirus pandemic

During the year, our volunteers continued to provide support by telephone, online and in courts when government guidance allowed. This was achieved by adapting our activities to safeguard the well-being of our volunteer teams, staff and court attendees. This included virtual working arrangements without a physical administration office and furloughing staff through the Coronavirus Job Retention Scheme.
The resulting temporary improvement in reserves is now helping us to fund the restoration of our service and a return to expanding where we provide our assistance.

VOLUNTEER REPRESENTATIVES' ANNUAL REPORT 2021 - 2022

John Pattison - North West

Volunteer Teams covered: Blackpool, Cannock, Cockermouth, Coventry, Liverpool, Morpeth, Newcastle, Stockport, Sunderland, Warrington.

Although the Central Manchester court team is no longer operational, I worked with Tom North to maintain contact with volunteers, including several lunch meetings when Covid regulations allowed.

Contact with teams in the region has been a problem as currently only four have Lead Volunteers. I found that regional meetings were extremely useful in making contact with colleagues and it is to be hoped that they can be reinstated as soon as possible.

During the period of this report, I have undertaken 13 exit interviews, several of which with North East region volunteers as that Regional Representative post is currently vacant. Volunteers were unanimous in praising the support and information they received from both Regional Coordinators and central office. Latterly, three volunteers have given as their reason for leaving the lowering of their involvement at courts and the dislocation caused for them by the last-minute cancellation of hearings.

Angela Salkeld - North East (until September 2021)

Volunteer Teams covered: Bradford, Crook, Lincoln, Manchester City, Middlesbrough, Northallerton, Stoke.

In both the Crook and Northallerton courts all volunteers have returned and are supporting at every inquest. There are 4 volunteers in training.

Middlesbrough has varying difficulties but there is hope things will change when the new Administrator is in place.

I stood down as the North East Volunteer Rep in September 2021, as I felt it was time to give someone else the opportunity. Sadly, to date, no one has come forward.

Ruth Pressley – London, South and East

Volunteer Teams covered: Brighton, Chelmsford, City of London, Fulham, Hatfield, Huntingdon, Ipswich, Maidstone, Norwich, St. Pancras, Southwark, Truro, Walthamstow, Westminster.

It has been an interesting year with many of the Courts I cover only slowly getting their volunteers back in attendance. I have continued to keep in contact with Lead volunteers via email and have attended some team meetings held virtually.

It was very fortunate that Julie Wood decided to offer her services and we now share the courts in the South between us, hence the geographical adjustments that have been made. We have been invited to have an input to the new volunteers training programme which is done via Zoom and allows us to do this without having to travel. I am able to give an overview of my role as a Volunteer, a Lead Volunteer, a Regional Rep, a Helpline Volunteer and also my involvement with the Telephone Support Service.

I have done several exit interviews and these have increased in number as volunteers have had to reconsider their lives in the light of the pandemic. It is good to hear how positive they feel about their CCSS experience.

Julie – Central, South and West

Volunteer Teams covered: Ampthill, Beaconsfield, Bournemouth, Chichester, Croydon, Exeter, Flex Bourton, Leicester, Milton Keynes, Northampton, Oxford, Reading, Shrewsbury, Woking.

I became a Volunteer Representative at the end of July 2021 when Laura Logan Wood stepped down. Ruth Pressley gave me a really helpful introduction to the responsibilities of the role and between us we made some adjustments to our respective court allocations.

I have been in touch by email with all the Lead Volunteers for the courts I look after and have had the opportunity to attend team meetings via Zoom with teams in Chichester, Woking and Croydon. I have joined Ruth to provide input into the online training for new volunteers where we raise awareness of the role of a Volunteer Rep and share our volunteering experiences. I have conducted 15 exit interviews in the last few months and have appreciated hearing direct from volunteers about how much their volunteer experience with the CCSS has meant to them.

COURTS WHERE THE CCSS IS HELPING MARCH 2022

Coronial Area (44)

Avon
Bedfordshire & Luton
Berkshire
Blackpool & Fylde
Buckinghamshire
Cambridgeshire & Peterborough
Cheshire
City of Brighton & Hove
City of Liverpool & Wirral
City of London Area
City of Sunderland
City of York
Cornwall and Isles of Scilly
County Durham & Darlington
Coventry
East London
Essex
Exeter & Greater Devon
Hertfordshire
Inner London North
Inner London South
Inner London West
Kent – Mid Kent & Medway
Leicester City & South Leicestershire
Lincolnshire
Manchester South
Milton Keynes
Newcastle upon Tyne
Norfolk
Northamptonshire
North Northumberland
North Yorkshire
Oxfordshire
Shropshire, Telford & Wrekin
South London
South Staffordshire
Stoke on Trent & North Staffordshire
Suffolk
Surrey
Teeside
West London
West Sussex
West Yorkshire (West)

Courts (53)

Flax Bourton
Amphill
Reading
Blackpool
Beaconsfield
Huntingdon & Peterborough
Warrington
Brighton
Liverpool
City of London (EC4)
Sunderland
York
Truro
Crook
Coventry
Walthamstow
Chelmsford
Exeter
Hatfield
St. Pancras, Poplar
Southwark
Westminster
Maidstone
Leicester
Lincoln, Boston
Stockport
Milton Keynes
Newcastle upon Tyne
Norwich
Northampton
Northumberland
Northallerton, Harrogate
Oxford
Shrewsbury, Wellington
Croydon
Stafford
Stoke on Trent
Ipswich
Woking
Middlesbrough & Hartlepool
Fulham
Chichester, Horsham
Bradford

CORONERS' COURTS SUPPORT SERVICE STATISTICS 2021 - 2022

Due to the ongoing Covid 19 pandemic, volunteer activity within the courts has yet again been restricted.

At year end, volunteers had still been unable to return to 5 courts. Whilst others were up and running, the numbers of inquests attended by volunteers remained well below pre-pandemic levels. Some courts are only calling in volunteers for specific inquests rather than regular attendances.

The increasing use of 'virtual' attendances particularly for witnesses, has also had an effect on the number of individuals supported.

The attached tables give the year end totals for both individual courts and the monthly overall numbers.

Robina Bush
May 2022

CORONERS' COURTS SUPPORT SERVICE

STATISTICS 2021 - 2022

				YEAR END TOTALS								
	Sittings	Volunteer	Openings	PIRs	Inquests	Family	Friends	Witnesses	Others	total Individual	Signposted	Signposted
		Attendances								Supported	CCSS Helpline	Other
Ampthill	95	108	2	24	109	297	44	153	514	1008	0	2
Beaconsfield	5	7	0	3	14	19	8	14	79	134	0	0
Blackpool	181	360	14	48	131	548	34	261	459	1334	0	0
Bradford	29	45	0	0	2	5	1	31	2	39	0	0
Brighton	108	120	0	14	113	324	51	88	129	592	11	0
Cannock	97	140	0	0	170	233	5	73	85	408	0	0
Chelmsford	0	0	0	0	0	0	0	0	0	0	0	0
City of London	0	0	0	0	0	0	0	0	0	0	0	0
Coventry	23	39	0	0	18	74	2	29	62	172	0	0
Chichester	56	56	1	4	70	247	15	23	56	355	11	0
Crook	64	122	8	6	114	307	27	54	79	467	21	16
Croydon	24	24	0	5	18	51	0	14	31	103	2	0
Exeter	100	158	0	3	11	295	32	88	142	570	41	1
Flax Bourton	9	15	0	0	2	9	0	6	105	120	0	0
Fulham	62	60	0	1	33	115	10	72	177	381	2	1
Hatfield	94	105	0	0	133	399	12	132	60	618	1	0
Huntingdon	46	67	0	9	26	175	10	19	67	275	1	2
Ipswich	87	100	0	5	83	360	15	61	315	757	0	1
Leicester	78	97	0	0	49	215	23	123	193	558	2	0
Lincoln	51	60	0	0	79	193	10	37	45	297	0	0
Liverpool	129	211	0	6	174	449	30	121	256	881	4	1
Maidstone	1	1	0	0	1	2	1	0	0	3	0	0
Middlesborough	10	15	0	0	26	75	0	27	41	143	0	3
Milton Keynes	47	65	4	4	46	139	5	38	109	300	0	1
Morpeth	94	116	0	1	86	295	19	236	264	820	0	0
Newcastle	109	128	0	5	154	406	57	345	388	1222	1	6
Northallerton	134	174	0	24	258	454	69	118	288	938	5	12
Northampton	85	144	0	5	219	444	38	250	287	1019	71	9
Norwich	205	251	0	9	178	503	93	10	79	714	0	21
Oxford	3	3	0	0	4	23	1	4	0	30	0	0
Reading	150	175	22	9	184	458	140	199	302	997	40	5
Shrewsbury	55	107	2	14	135	332	66	50	299	747	0	0
St. Pancras	63	63	0	1	63	166	62	49	34	315	8	1
Southwark	0	0	0	0	0	0	0	0	0	0	0	0
Stockport	145	146	14	21	190	497	32	54	126	744	0	1
Stoke on Trent	74	82	2	16	112	267	35	44	62	433	0	1
Sunderland	40	62	0	1	39	142	10	90	148	392	1	4
Truro	13	32	0	1	8	38	3	8	29	79	0	0
Walthamstow	0	0	0	0	0	0	0	0	0	0	0	0
Warrington	61	115	0	0	67	180	5	160	165	513	2	1
Westminster	0	0	0	0	0	0	0	0	0	0	0	0
Woking	86	81	0	16	77	246	18	17	1	301	4	11

			MONTHLY RETURNS										
	Sittings	Volunteer	Openings	PIRs	Inquests	Family	Friends	Witnesses	Others	Total	Signposted	Signposted	Total since
		Attendances								Supported	Helpline	Other	2003
April	123	192	2	13	135	366	29	165	227	758	19	3	427268
May	195	261	5	26	175	451	29	207	801	983	8	3	428251
June	203	262	2	8	237	582	55	217	262	1116	7	3	429367
July	192	247	2	17	247	675	52	181	336	1244	14	2	430611
August	164	226	4	16	222	514	83	188	237	1022	12	6	431633
September	232	380	5	17	292	714	81	300	681	1776	15	9	433409
October	248	354	16	20	284	862	67	371	567	1867	21	4	435276
November	313	412	9	26	338	1098	85	382	467	2032	23	13	437308
December	265	278	4	39	236	723	102	189	475	1489	26	14	438797
January	265	355	5	19	321	982	117	295	476	1870	20	16	440667
February	264	358	5	25	294	881	85	231	446	1643	32	16	442310
March	334	431	10	28	432	1220	100	396	730	2464	29	14	444774
Total	2798	3756	69	254	3213	9068	885	3122	5705	18264	226	103	

BOARD OF TRUSTEES

Maggie Frost	Joint Chairman & Trustee
Rashid Teladia	Joint Chairman & Trustee
Dr. Chris Peaker	Hon. Treasurer & Trustee
Roey Burden	Hon. Secretary & Founder Trustee
Nicolas Gibbon	Trustee
Derek Winter	Advisor – Deputy Chief Coroner & Senior Coroner for the City of Sunderland

ADVISORY COMMITTEE

This Committee did not meet during the pandemic.

STAFF

Beverley Radcliffe	Director
Samantha Catt	Northern Regional Manager, Helpline Manager & North East Coordinator
Sandra Weldon	Southern Regional Manager & East of England Coordinator
Clare Green	Southern Coordinator (joined 17.1.22)
Donna Duffy	Trusts & Foundations Manager (Freelance joined 6.1.22)
Gwen Wild	London & South East Coordinator (joined 5.5.21)
Jane Irvine	Administrative Assistant (joined 10.5.21)
Liz Armer	Executive Assistant
Margaret Bayman	Financial Administrator (Freelance)
Mike Jackson	South West Coordinator (resigned 29.10.21)
Paul Mellish	Project Manager & South East Coordinator (resigned 29.10.21)
Susanne O'Brien	South West Coordinator (joined 17.1.22)
Tom North	North West Coordinator

DONATIONS TO THE CORONER'S COURTS SUPPORT SERVICE 2021-22

TRUSTS & FOUNDATIONS

CHK Foundation
The Dulverton Trust
Wates Foundation

CORPORATE

Smith Brothers (Leicester) Limited
Wolferstons

INDIVIDUALS

Chelmsford County Tangent Club
Court Ladies Luncheon Club
Donated expenses from our volunteers
John Padovan
Keep Ladies Luncheon Club
Mr. James & Lady Emma Barnard (The Barness Trust)
Mr. & Mrs. Thorpe
Mrs. Jane Morgan
Mrs. Elizabeth Whyte
Ms. R. Spearing
Pavilion Ladies Luncheon Club
The Two Toms

Anonymous donations from families and witnesses who have attended inquests at various
Coroner's Courts and wish to support the work of the CCSS