

REGISTERED COMPANY NUMBER: 04193486 (England and Wales)
REGISTERED CHARITY NUMBER: 1105203

**UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED
31 MARCH 2022**

FOR

**AGE CONCERN NEATH PORT TALBOT
TRADING AS
AGE CONNECTS NEATH PORT TALBOT**

Bevan Buckland LLP
Ground Floor
Cardigan House
Castle Court
Swansea Enterprise Park
Swansea
SA7 9LA

**AGE CONCERN NEATH PORT TALBOT
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**CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

	Page
Reference and Administrative Details	1
Report of the Trustees	2 to 13
Independent Examiner's Report	14
Statement of Financial Activities	15
Balance Sheet	16
Notes to the Financial Statements	17 to 27

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REFERENCE AND ADMINISTRATIVE DETAILS
FOR THE YEAR ENDED 31 MARCH 2022**

TRUSTEES	D Jones P Powell (resigned 17.12.21) M C Samuel (resigned 31.3.22) B Trahar L Veale Mrs S Penry Mrs T Davies F P Prosser Mrs S Freeguard (appointed 1.4.21)
COMPANY SECRETARY	D A Richards
REGISTERED OFFICE	37-38 Alfred Street Neath West Glamorgan SA11 1EH
REGISTERED COMPANY NUMBER	04193486 (England and Wales)
REGISTERED CHARITY NUMBER	1105203
INDEPENDENT EXAMINER	Bevan Buckland LLP Ground Floor Cardigan House Castle Court Swansea Enterprise Park Swansea SA7 9LA

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

Age Connects Neath Port Talbot's Charitable Object

"To promote the relief of elderly people in any manner which now or hereafter may be deemed by law to be charitable in and around Neath Port Talbot County Borough and the City and County of Swansea".

Mission Statement

"To provide community-based services that facilitate social inclusion, while promoting a healthy and active retirement and continuing independence for the older citizens of Neath Port Talbot".

Corporate Priorities 2016 - 2023

- Prevent poverty and maximise income in retirement.
- Promote health, independence and wellbeing for all older people.
- Achieve greater social inclusion of the most disadvantaged older people and challenge the causes of exclusions.
- Promote age equality and enable older people to make full contributions as active citizens to the local economy and community.
- Continuous improvement through user consultation, monitoring of quality standards and innovation based on evidence of best practice.
- Develop and implement a strategy to build Reserves, and ensure the charity becomes more sustainable and less reliant on short term funding.

Delivery Strategy

Through our marketing efforts and outreach delivery strategy, we aim to make our services as accessible as possible to older people from across our area of benefit. Information from the Age Connects Neath Port Talbot's Charitylog content management system/database is cross referenced and analysed extensively and provides a firm basis for forward planning.

We offer differing levels of support according to individual need. This ranges from the provision of information and advice through our telephone helpline, network of neighbourhood information points, Positive Ageing Ambassadors, website, social media platforms, special events and talks, through to participation in our Community Outreach Hubs, health promotion activities, befriending groups, Good Neighbour Schemes and on-going welfare benefits and advocacy casework. Service users can access our free services through home visits, one to one appointments, drop-in service, social media platforms, website and/or by visiting our community outreach locations. Please note that during this financial year, several of our face-to-face services have experienced temporary suspensions and/or remodelling in line with government guidelines surrounding the COVID19 Pandemic. Throughout this reporting period, service delivery has been remodelled to ensure that our services were delivered safely and efficiently to continue supporting local older people.

Public benefit

When planning our activities for the year, we have once again focused our activities on providing accessible community-based services that facilitate social inclusion, while promoting a healthy and active retirement and continuing independence for the older people. We continue to work closely with all our partners to address identified needs within the strategies of the Local Authority and Welsh Assembly Government. Age Connects Neath Port Talbot has two main areas of charitable activity for public benefit; Independent Information, Advice and Advocacy and Health and Wellbeing.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

ACHIEVEMENT AND PERFORMANCE

Information, Advice and Advocacy

COVID19 Response Service

The COVID19 pandemic and associated periods of lockdown brought with it extremely uncertain and challenging times for the whole population and had an immediate and longer lasting impact on older people. Recent years had seen the organisation focusing increased resource building resilience and promoting independence/wellbeing by developing and maximising participation in community-based activities, particularly via our Community Outreach Hubs (see page 6). However, in line with government guidance, almost all our services were remodelled to provide accessible and vital humanitarian support services that enabled older, vulnerable and those who were shielding to stay home, stay well and stay connected.

Our strong cross sector partnership links and involvement in key local/regional governments response and delivery plans allowed our services to have maximum impact for those that needed the most intense support. This was achieved via the following:

- Extending telephone helpline opening hours
- Introducing flexible working patterns to provide more accessible support
- Utilising digital technology to highlight services and connect people to reduce loneliness
- Provision of services via digital platforms i.e. welfare benefit support
- Contacting beneficiaries who were living alone, vulnerable and/or had little or no support networks
- Provision of time limited home visits in line with government restrictions and PPE guidance
- Ensuring clear regular updates were displayed on our website and social media platforms
- Maintained regular contact with NPTCBC, contributing to shaping local service provision
- Maintained attendance at cross sector referral networks to identify and provide appropriate support
- Expanded referral pathways (internal and external)
- Distributing information guides and information to local households
- Replacing social gatherings with telephone befriending calls and/or facilitated digital meetings
- Increasing resource to volunteer recruitment, training and support

We continue to learn from our provision and constantly adapt to ensure it is as accessible and user friendly as possible. As we have begun to emerge from the pandemic, we have integrated services provided under our COVID19 Response Service into our new Good Neighbour Scheme (see page 6) provision and increased community engagement to understand the current challenges for older people and identify what support is required to maintain and improve physical and emotional wellbeing.

Performance Indicators

Total number of face-to-face contacts	11,000
COVID 19 Response service users	294
Welfare benefits accessed	>£800,000
Volunteer hours	>16,000
Volunteer in-kind support, nominally valued at	>£200,000
Foot Care Appointments	1,640

A grant from Neath Port Talbot County Borough Council contributes to the costs of operating our telephone helpline and delivering our county wide information and advice service. The shortfall is made up from fundraising activities and contributions from our general funds.

Telephone Helpline

Calls to our telephone helpline remain the most popular method of contact for service users. Our call monitoring system shows that we handled in excess of 11,000 calls. Our helpline is ordinarily available to service users and partner organisations between the hours of 08:30am to 4:30pm Monday to Friday. The most popular reasons telephone calls have included:

- COVID19 support/Good Neighbour services - including shopping, prescription/medication collection, loneliness/isolation and hospital discharge
- Information and advice/welfare benefits - this remained a consistent category for queries within the information and advice service
- Foot Care Service - this year has once again managed an increase in calls from those unable to manage their own foot care and/or are experiencing poor foot health.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

Website

Our website remains an integral part of our information and advice service and is regularly updated to include seasonal events and campaigns. Once again, the website proved extremely useful to provide updates on government restrictions and guidelines, as well as being a source of relevant information, advice and available support/services. This was reflected in our web statistics this year where we experienced over 4,300 users and almost 10,000 page visits. We envisage that this included large numbers of individuals accessing specific COVID19 related material and our statistics again highlighted increased traffic via mobile devices.

Social Media

The continued growth and popularity of social media with both individuals and organisations has provided us with effective marketing/media tools that we will continue to develop throughout 2022/23. During the year, we have increased efforts to promote our services and highlight government restrictions and advice which has led to increased direct communications with service users and their families via this platform. Currently on Facebook, we have a five-star rating, have 1,148 followers and over 1,000-page likes. We also have 531 followers on Twitter and plan to utilise this platform further in the coming months.

HOPE Advocacy Project

HOPE delivers advocacy support at a community level through a range of advocacy models by recruiting, training and supporting project volunteers. HOPE supports service users at an early stage in their issues/concerns to help prevent them reaching crisis points. This is of particular importance due to the impact that the ongoing pandemic has had on the lives of older people and the potential need for increased support to reengage with their communities. HOPE is establishing a training programme which will enable advocates across Wales to further develop their skills and knowledge, whilst also offering training opportunities and workshops to other professionals who would benefit from greater awareness of advocacy.

Talks Programme

Unfortunately, our community-based talks programme which is ordinarily delivered to a range of older person's groups/clubs/societies and partnership organisations across the county borough was again suspended for part of the year due to government and Public Health Wales restrictions. However, smaller scale and more direct/responsive talks took place during Community Outreach Hub activities.

Income Maximisation

We have maintained our Department for Work and Pensions (DWP) 'Alternative Office' status and will continue to adhere to all the required policies. Holding this important status has various benefits including allowing the first date of contact with the Alternative Office to be considered when deciding the start date of entitlement. It also allows streamlining of the process, as the application can go directly to the DWP decision maker with all supporting evidence already verified.

Many vulnerable older people that are living on State Pension may be entitled to extra financial support and there are a range of benefits and allowances which can make their lives easier and more comfortable. However, the downside of this is that claiming any of these entitlements starts with filling out lengthy and often complex forms. Although we received minimal funding to run the Welfare Rights programme during 2021/22, an average of 61 people per month benefited from the service which includes benefit checks, form completion, review forms and mandatory reconsiderations support. Additional service users received support relating to appeals procedures and specialist advice/guidance. In addition to the £800,000 raised in previously unclaimed benefits, a significant number of service users also accessed severe disability premiums, pension credit payments, council tax deductions and assistance with rent payments.

Free Legal Services

As a result of the ongoing pandemic and changes within ownership of our Legal Services provider, development within this area has been suspended. Whilst service users were still able to access some support to access limited free Wills and information/advice on important legal services such as Power of Attorney and Probate etc. activity in this field has been limited to previous years.

Neighbourhood Information Points

Where safe and appropriate, we maintained a network of Neighbourhood Information Points in urban and rural locations across the county borough. These are strategically placed information stands that display our helpline telephone number and a range of printed information - literature was updated where possible to include up to date COVID19 information and available support.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

Keep Well this Winter

Despite having no designated grant funding in the winter of 2021/22, we continued to offer the most up to date information and advice for service users. We circulated and provided leaflets, provided advice and support on home energy efficiency and keeping warm and well via digital platforms/social media and via doorstep visits when restrictions allowed.

**Health and Well-being
Community Outreach Services**

Our network of Community Outreach Hubs and associated community volunteering activities hosted in principal community locations across the borough were relaunched following pandemic related periods of suspension. These seek to support older people in as diverse a way as possible in meeting their physical, mental health, social and financial wellbeing needs. Our Outreach Hubs are designed to ensure older people experiencing the highest levels of disadvantage, isolation, loneliness and deprivation associated with reduction of facilities, service eligibility changes, poverty and digital exclusion are able to have access to meaningful support services.

The hubs operated by paid staff and supported by volunteers meet weekly in each area to provide a holistic and cost-effective early intervention programme to improve older people's health and reduce dependency, whilst also reducing reliance upon expensive or intensive care provision. Outreach hub activities and services aim to maintain and improve the confidence, self-esteem, choice/control, independence and physical/emotional wellbeing of some of the most isolated and marginalised older people in the Borough. The overall aim is always to facilitate and enable older people to engage at a community level via outreach hubs and community-based activities, whilst helping local older people to be more resilient in the future, deal with transition and/or crisis points in their lives and prepare for the future. The principal issues our outreach and associated community activities seek to address are:

Tackling issues of disadvantage and hardship facing older people

Our outreach events and associated referral to support services help older people reach services they may otherwise not have been able to. This includes help on accessing eligibility for benefits, support services in the home, visiting routine and preventative healthcare facilities and community befriending.

Creating opportunities for social engagement

Regular weekly outreach events actively provide a bridge between loneliness and social isolation towards positive social interaction. These cost-effective group sessions are promoted to allow older people to come together and gain social interaction benefits from guided group activities that builds valuable peer support and friendships.

Improving individual quality of life and promoting independence

Through our interventions we can prioritise preventative actions and measures that can significantly help older people who are struggling with their financial independence, maintaining their health and wellbeing or living in isolated, or degraded physical circumstances.

Accessing information support and referral to sources of help

The direct self-referrals received from older people at outreach events, as well as from those partners we work in collaboration with allow us to tackle head on providing support services. Outreach enables us to spread the support we offer well beyond the otherwise limited scope of promoting one-to-one contact.

Integration with local authority key priorities

This is a critically important component of our intended outcomes. In this respect our services act to strengthen and complement Local Area Co-ordinator capacity that ensures sustainable, safe, appropriate and accessible services/activities available for older people. This enables older people identified as needing preventative/early intervention services to directly benefit from access to our varied activity programme and specialist support.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

ACHIEVEMENT AND PERFORMANCE

Good Neighbour Scheme

This service recognises the vital importance to older people of gaining access at a community level to support and information services relating to preventative measures associated with reducing the likelihood of requiring access to either urgent, or prescribed health or social care services. This tried and tested model involving is responding to a range of well evidenced needs facing older people and their carers around maintaining health and wellbeing and removing barriers for older people and those that care for them. The Good Neighbour Scheme has taken over lots of the previous COVID19 Response Services and provides support in the following categories:

- Reducing negative health and social care impacts upon disproportionately affected older people where local service reductions have taken place, causing raised levels of poor physical and mental wellbeing, disadvantage, isolation and poverty
- Older people often living alone and hard to reach experiencing a range of health deficit conditions and often unmet needs placing them at an elevated risk of requiring urgent or persistent health care or social services intervention.
- Responding to the inability of older people through isolation or disability to access essential information related to the availability of both statutory support such as health or mobility related benefits, as well as other support mechanisms from within their local community, incorporating Good Neighbour schemes and community-based information hubs / social activities.
- Reducing Delayed Transfer of Care for older people having previously being admitted to hospital is another principal focus of this initiative, aimed at building inter-agency and community led support capacity. This strand will also seek to reduce gaps within current services to prevent older people from requiring extended statutory support by reducing demand for statutory domiciliary care, via the provision of alternative non-regulated community supported options

This service allows us to deliver significant levels of service additionality in response to increased requests for our services and influences resulting from post-Covid reengagement involving a raised requirement for access to our older persons community-based facilities. And, wherever more urgent responses are required to respond to and refer hardship cases associated with limited availability of statutory services, increased cost of living and energy expenditure increases.

Telephone befriending

To help alleviate loneliness and isolation and identify if any additional services/support is required, staff and volunteers have provided regular telephone befriending phone calls. During this reporting period, there has been a consistent demand for this service as a direct result of the loss of confidence and social contact resulting from the COVID19 pandemic.

Falls Prevention

Via Age Connects Wales, we have worked in partnership with Age Cymru and Care and Repair Cymru to deliver a campaign to highlight the need and support for falls prevention work. As well as digital campaigns, case studies and website/social media awareness raising activities, this partnership has worked with professionals who work with older people to help prevent falls and provide appropriate support to those who have suffered a fall.

Winter Pressures

This major project funded by Welsh Government and administered by Age Connects Wales was delivered between October 2021 and March 2022. The project was developed to help relieve winter pressures by providing short term practical, emotional and liaison support to ensure medically fit patients could be discharged from hospital. The project has helped service users regain and maintain their independence, reduce adverse events, build resilience, contribute to reducing bed blocking, improve wellbeing and helped to prevent further risks of readmission to hospital. Services have enabled older people to live healthier, engaged and more independent lives with less need for statutory services support/intervention.

In line with general winter pressures and ongoing/re-emerging restrictions surrounding COVID19, the need for practical support was vital, and this was provided through this project via the following:

- Assistance with transport home from hospital and to vital monitoring appointments
- Assistance with ordering, collecting, delivery and putting away of shopping and essential items
- Escorted shopping
- Prescription collection/delivery
- Preparation of light snacks
- Basic cleaning, tidying and refuse collection
- Laundry and bed linen change

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

ACHIEVEMENT AND PERFORMANCE

- Companionship/emotional support
- Support to participate in prescribed exercise/physical activity sessions
- Support with pets/dog walking
- Doorstep wellbeing checks
- Telephone befriending to support the most isolated
- Liaison work with health and social care services and family members
- Information around welfare benefits and ongoing support options.
- Support with housing applications
- Support with accessing and securing home adaptations
- Foot care provision - community based and home visiting provision
- Energy/fuel poverty support because of the current energy crisis

Feedback has clearly indicated that this service, has not only provided vital practical support, but also reduced loneliness and isolation through increased social contacts. Following increased resource allocation and services becoming more established with increased awareness from local partners, significant increases in front line support provision have been achieved. The project and community across all Age Connects Wales areas of benefit benefitted from an average of 830 hours per week of staff resource. 82.5% (685 hours) of this staff resource was dedicated to front-line support, with 17.5% (145 hours) utilised on coordination efforts to develop, monitor and manage project related activities

Coal Authority

Following a major flooding incident within the borough which led to multiple homes and streets being evacuated, the creation of a water management system and major restorative operations needed to be carried out. As part of the local support package, Age Connects NPT partnered with The Coal Authority to provide a Community Liaison Officer to act as the link between residents, contractors and customer services teams. The aim of this role was to help residents really understand the programme of work, its impact and the timescales involved. This has been a crucial role in helping to rebuild the community and communicate key messages from both parties, whilst also ensuring the wellbeing of residents was taken into consideration.

Older Person's Awards

Age Connects Wales inaugural Older Person's Awards was launched on 1st October 2021 and was supported by the Older Persons Commissioner for Wales. Age Connects Wales via its local partner organisations wanted to celebrate the fantastic achievements of older people in communities across Wales, in categories including Later Life Hero and Ageing Well Award.

The launch of the Awards coincided with International Day of Older Persons, and the winners were announced in November during a streamed one-hour award event supported by Eddie Butler. The awards were publicised through a national PR campaign, digital advertising, social media campaign and community-based promotion. Nominations were sought from people and communities from every Age Connects Wales member organisation, with six regional winners from each in the following five categories progressing to the awards night:

- Later Life Hero - Given to an individual who has made a huge impact on the lives of older people, by providing support, friendship or helping an older person in their hour of need.
- Ageing Well Award - For an individual who has worked to combat ageism, promote social justice, or engaged with their community to support ageing well initiatives.
- Good Neighbour Award - Recognising neighbours that are one in a million, making a real difference to the lives of their neighbours.
- Community Volunteer Award - Celebrating the difference, a volunteer aged 50+ has made to their local community.
- Personal Development Award - For an individual who has overcome barriers, learnt a new skill, or faced a new challenge in their later life, helping to improve self-confidence, resilience, and personal growth.

Volunteering Programme

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

ACHIEVEMENT AND PERFORMANCE

As a direct result of remodelling our services and diverting increased resources to our COVID19 Response Service, we recruited almost 150 new volunteers in a very short space of time through the initial lockdown period. We were overwhelmed with those who came forward to volunteer with us and as a relatively small charity, this support enabled us to scale up our provision and assist even more older people through the pandemic. As we began to emerge from the pandemic, furlough schemes ended and social and leisure activities resumed, many of our volunteers reduced or withdrew from their volunteer commitment to resume pre-pandemic commitments. However, many volunteers have maintained their commitments, integrating their volunteering roles into their 'everyday' lives to continue to support older people in the community. In addition, we have received feedback from numerous volunteers who do not view their continued community support role formal volunteering anymore, but rather as new/developed friendships that form part of their social networks. All of our volunteers are DBS checked, receive induction training, are issued with several training resources to assist with their roles and complete several of our additional online training modules in line with role specific requirements.

Our volunteer team work directly with older people, provide administrative support or help with fundraising activities and have collectively committed approximately 16,000 hours of support enabling both the charity and residents to benefit from their skills, expertise, time and dedication. The equivalent monetary value for this in-kind volunteer support in excess of £200,000 which has been based on the Office of National Statistics (ONS) hourly rate for full time employees in Wales. We will work hard to retain volunteers' skills both for our immediate/ongoing response and moving forward in future projects to maximise resources available and help ensure we can improve the lives of some of the most marginalised in the area.

Our volunteers are highly valued and recognised as an essential part of the organisation and have been given the opportunity to gain new skills and knowledge, build their social networks, give something back to their community and if appropriate gain an up-to-date reference. Throughout this past year, a range of accredited and non-accredited training has again been offered to both existing and newly recruited volunteers. Training was delivered on topics including but not limited to COVID19, Welfare Benefits, Nail Cutting, Information and Advice, First Aid, Protection of Vulnerable Adults (POVA), Ageing, Communicating Effectively, Person Centred Care, Assessing Needs, Challenging Behaviour, Confidentiality, Food Hygiene and on our products and services.

It is only with the support of our volunteers that Age Connects Neath Port Talbot can provide a range of services at such a high quality, and therefore we would like to take this opportunity to formally thank all of our volunteers for their input into the organisation.

**Income Generation
Foot Care Service**

This convenient and affordable service for older people is well established across the whole county borough and is providing a regular surplus for the charity. The service provides nail cutting and a range of non-surgical procedures. All team members are retired nurses or healthcare professionals and have completed extensive training. To maintain the service at the highest standard, the team receive regular supervision and utilise Podiatry Service best practice guidance to deliver the service. As a direct result of the various restrictions in place throughout the year, the foot care service experienced several periods of suspension in order to protect our service users, many who are vulnerable and have additional health conditions/contraindications. However, when restrictions allowed and all guidance around PPE and contact services were followed, we provided 1,640 appointments throughout the year.

Service users have accessed risk assessed community-based clinics which are held in various accessible venues, including a purposely adapted room at our Head Office in Neath. If service users were unable to access any of these clinics, when restrictions allowed, they were provided with a home visit appointment, a service that operates across the whole region.

Home Fire Safety Checks

Through our service level agreement with the Mid and West Wales Fire and Rescue Service, we provide free Home Fire Safety Checks to residents who are deemed to be vulnerable and/or at high risk. This service is ordinarily delivered by a team of experienced volunteers who visit domestic properties to provide home fire safety advice and supply and install a range of equipment (smoke alarm, extension lead, carbon monoxide alarms, stove alarms and fire-retardant clothing/bedding etc.) free of charge. The checks are the cornerstone of the proactive role the Mid and West Wales Fire and Rescue Service is adopting in its drive to reduce the deaths and injuries that are caused by accidental fires. Our aim is to make this service as accessible as possible and following a new process developed by Mid and West Wales Fire and Rescue Service, we also provided Home Fire Safety Checks via the telephone. Whilst these checks were not as robust as previous visits, they help to reduce risks amongst vulnerable older people.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

FINANCIAL REVIEW

Financial position

During the course of the year we have continued to maintain a tight fiscal policy, which has enabled us to maintain our reserves as stated below. We have been successful in securing specific funding for project work and the management costs we incorporated into our project budgets have contributed to our overall running costs.

During the financial year the charity reported a surplus of £46,202 (2021: £21,399).

We are pleased to report that 98% of expenditure was utilised directly on charitable activities, with the remainder on governance and income generation.

The unrestricted reserves at 31 March 2022 were £203,788 (2021: £166,192) and restricted reserves were £19,684 (2021: £11,078)

Reserves policy

The board has examined the charity's requirements for reserves in respect of the main risks to the organisation and aims to build up reserves in future years to enable it to continue and expand the services they currently provide. The charity's policy is to maintain designated reserve for;

(1) The critical cost fund represents six months running costs, estimated staff notice and redundancy costs and lease agreement termination costs.

(2) The planned budget spend 22/23 represents funds to cover the expected shortfall in income during the year ended 31st March 2023 and allow all services to continue.

(3) The charity's long term plan to purchase its own premises is represented by the 'Building fund'.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

FUTURE PLANS

As the main specialist older persons organisation delivering front line services across the whole borough, there is an opportunity to develop innovative new services to meet the increasing demand for services, particularly following the drastic and ongoing funding cuts across the public and voluntary sector.

Age Connects Neath Port Talbot - One Stop Shop

Our town centre premises continue to provide an Age Connects Neath Port Talbot one stop shop for older people. Whilst this year brought the suspension of hosting like-minded organisations outreach services within our premises, we remain committed to further developing this model and seek additional partner organisations within the area to provide enhanced access and service provision for local older people. With increased focus on regional delivery models, when restrictions allow, we can offer such organisations the facilities to maintain a local presence and improve access to services. We have previously also held workshops and focus groups at the premises in partnership with organisations such as Public Health Wales around screening and preventative measures, so will monitor the situation and revisit when restrictions allow.

Renewal of Alternative Office

We have maintained our status as a Department for Work and Pensions (DWP) alternative office and will continue to adhere to all the required policies and procedures. Holding this important status has various benefits including allowing the first date of contact with the Alternative Office to be considered when deciding the start date of entitlement and streamlining the application process. We will continue to promote this service and ensure that those identified as most in need have access to a robust and professional service.

Website and social media

Due to the continued growth and popularity of online services and social media with both individuals and organisations, we will continue to utilise these platforms to promote the organisation and its services, increase internet traffic to our website, raise awareness of issues affecting older people and link up with various organisations within the statutory, private and voluntary sector.

Foot Care Service

Following several periods of suspension, we plan to increase efforts to further develop the service, regain service users that may have been 'lost' during this reporting period, continue to identify additional areas to deliver the service and increase the frequency/regularity of existing clinics. We have maintained positive working relationship with several health services such as hospitals, local resource centres and pharmacies which we plan to continue to develop. Due to the experience and qualifications of our staff and volunteer team, combined with changes in eligibility criteria for free services and the significant pressure that COVID19 has had on their service provision, we remain one of the main options for the Podiatry Service. In anticipation of increased demand, we will again be investigating expanding our Foot Care Team.

Outreach services

Our existing Outreach Services were born from extensive research and consultation with local older people and partner organisations. Through previous provision and development activities, we know that there remains a real and ongoing demand for a flexible and evolving community activity/befriending/social rehabilitation service across the county borough. Through our Community Outreach Services, we have been able to deliver health and well-being services through utilising community facilities and have focused the engagement of older people in health promotion activities such as exercise classes, walking groups, mindfulness sessions, art and crafts and healthy living talks/demonstrations. We have also delivered our Community Outreach Services within Sheltered Housing Complexes, as we know from previous experience that residents can often become socially isolated, despite living within a supported environment. Moving forward we will continue to commit resources to the development and expansion of the Community Outreach Hubs as we know that the provision of the healthy lifestyle activities has a dramatic impact on the physical health and wellbeing of all those involved, whilst the art and craft classes, creative writing and excursions reinforce active ageing and further nurture social and economic engagement whilst combating isolation.

Good Neighbour Scheme

Following the identified need for this type of service through our COVID19 Response Service, network of community hubs, community presence and the success of pilot schemes across the borough, we plan to further develop and replicate our 'Good Neighbour Scheme's' that will also be closely linked to our ongoing COVID19 Recovery Services and Community Outreach Services.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

Independent advocacy

As an independent organisation with an excellent track record of delivering reliable and responsive independent advocacy services for people aged 50 plus, we will continue to raise awareness of the need for independent advocacy and highlight our skills and experience of in relation to delivering and developing a robust service. We will continue to work in partnership with Age Cymru on the HOPE Advocacy Project and remain the host organisation for project staff within the Swansea Bay region. In addition, we will continue to promote and offer 'lower level' advocacy support through our community outreach service and information and advice service.

Social Enterprise

The increased competition from other third sector organisations and a greater difficulty to secure large grant funding monies, will result in the organisation again focusing more time, energy and resource to develop new and existing social enterprise activities. We continued to consult with actual and potential service users to identify any gaps in the market that would be suitable for Age Connects Neath Port Talbot to fill. At the time of writing this report, the organisation is continuing to investigate several social enterprise developments. When launched and established, the surpluses from any social enterprise activities will be reinvested into the charity and will be an invaluable source of unrestricted, general funds. These additional funds will allow us to continue to deliver and develop essential services to local older people.

Positive Ageing Ambassadors

Our Positive Ageing Pilot Project identified, recruited and supported local businesses and services to become 'Ambassadors' for older people living in their area. The aim was to help shift local community attitudes towards the ageing process from the often negative view associated with ageing, of failing health, both physical and mental, the loss of loved ones and friends and not feeling an older person is active and valued in the community. This project offered increased outlets, in the shape of businesses and services in the community, to help champion the ageing process in a positive manner, offering older people the opportunity to talk to others, to participate and to feel valued in their own locality, improving feelings of belonging, wellbeing and a raised quality of life. It was educative, as it raised awareness amongst local business people and their employees of some of the difficulties faced by older people and at the same time, it helps effect a culture change, by supporting people in the wider community to be more understanding, respectful and to value older people. This also provides the foundations for developing an Age Friendly Community. Unfortunately, further development of this project was hindered by the COVID19 pandemic, but those Ambassadors that were involved in the pilot schemes were better equipped to support local people through an extremely challenging time. As an organisation, we will further investigate re-developing this type of service to complement existing services.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Age Connects Neath Port Talbot is the operating title of Age Concern Neath Port Talbot.

The charity operates under the former Age Concern Movement's Gold Memorandum and Articles of Association. This sets out the objects and powers of the charitable company.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of board members

The directors of the company are also charity trustees for the purposes of charity law, and in the organisation's Memorandum and Articles are known as the Board.

Articles 24 to 29 set out the procedures for recruitment and appointment to the Board. Elections for the Board take place at the Annual General Meeting. Members are elected to serve for a period of three years, after which term they are eligible to seek re-election. We aim to ensure that our Board is both representative of the people and communities with whom we work, and has the necessary combined skills and experience to effectively govern the organisation. Current specialisms include the following:

County Councillor
Finance Manager
School Governor
Public Affairs Consultant
Older Persons Council Representative
Senior Citizens Group Secretary

While involvement in a wider Executive Committee and/or an Advisory Group (see below) provides useful experience for potential Board members, we do not limit our search to these routes. Our extensive cross-sector networks have proven invaluable for advertising vacancies and reaching potential candidates.

Organisational structure

The Board currently employs one core member of staff, a Chief Executive Officer on permanent contracts. Other staff members are employed on fixed term contracts utilising restricted funds for specific work.

The average full-time equivalent number of staff this year was 8. Our active volunteers were supervised and supported by the staff team.

We are most grateful to Neath Port Talbot County Borough Council for contributing towards our core costs and The Tudor Trust for continuing to support our social enterprise development.

Induction and training of new trustees

It is important to remember that the trustees are volunteers. Age Connects Neath Port Talbot operates a robust volunteer recruitment, screening and induction process, which applies to Board members, as it does to all other volunteers. Our Investing in Volunteers quality mark has previously expired, but we continue to follow its guidance and will be working towards renewing this quality mark in the near future.

This process, which is underpinned by a comprehensive volunteer handbook, includes an informal interview, taking up references, and where policy necessitates, a Disclosure and Barring (DBS) check. Potential candidates for the Board also meet existing Trustee/Directors prior to confirming their interest in the vacancy, and if selected, serve a probationary period as a co-opted member.

As volunteers with extensive legal responsibilities, new Board Members receive additional informal training, based on our Trustee/Director Welcome Pack, which includes various items such as Charity Commission publications, and the Age Connects Neath Port Talbot portfolio of business plans. Group and/or individual training is provided in response to identified needs and an annual away day provides new recruits with the opportunity to learn more about our organisation's policy and strategy, as does attendance at special events, such as project launches.

Executive Committee

The Executive Committee is comprised of the Board members plus co-opted representatives with additional expertise. (Co-opted members have no voting rights).

Risk management

We hold both Professional Indemnity and Public Liability Insurance.

Policies and procedures are reviewed annually, and where necessary, introduced to minimise identified risk factors.

We hold an annual away day where staff and board members work together on the organisation's strategic development and associated business plans. At this meeting we carry out a SWOT and PEST analysis which highlights potential risks, and actions needed to minimise those risks.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

STRUCTURE, GOVERNANCE AND MANAGEMENT

With demand for services increasing, revenue costs rising and income generation becoming ever more competitive, we thank our funders and benefactors for their continued support.

Our thanks to our independent examiner, Alison Vickers and her colleagues at Bevan Buckland LLP Chartered Accountants for their professional support and guidance throughout the year.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on and signed on its behalf by:

.....
L Veale - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
AGE CONCERN NEATH PORT TALBOT**

Independent examiner's report to the trustees of Age Concern Neath Port Talbot ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of Institute of Chartered Accountants in England and Wales which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Alison Vickers
Institute of Chartered Accountants in England and Wales
Bevan Buckland LLP
Ground Floor
Cardigan House
Castle Court
Swansea Enterprise Park
Swansea
SA7 9LA

Date: 20.12.22

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2022**

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	3	5,341	1,440	6,781	14,501
Charitable activities					
Promote relief for elderly people		57,623	220,609	278,232	200,570
Investment income	4	14	-	14	116
Total		<u>62,978</u>	<u>222,049</u>	<u>285,027</u>	<u>215,187</u>
EXPENDITURE ON					
Raising funds		4,459	-	4,459	3,266
Charitable activities	6				
Promote relief for elderly people		23,791	210,575	234,366	190,522
Total		<u>28,250</u>	<u>210,575</u>	<u>238,825</u>	<u>193,788</u>
NET INCOME		34,728	11,474	46,202	21,399
Transfers between funds	15	2,868	(2,868)	-	-
Net movement in funds		37,596	8,606	46,202	21,399
RECONCILIATION OF FUNDS					
Total funds brought forward		166,192	11,078	177,270	155,871
TOTAL FUNDS CARRIED FORWARD		<u>203,788</u>	<u>19,684</u>	<u>223,472</u>	<u>177,270</u>

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

AGE CONCERN NEATH PORT TALBOT (REGISTERED NUMBER: 04193486)
TRADING AS AGE CONNECTS NEATH PORT TALBOT

BALANCE SHEET
31 MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
FIXED ASSETS					
Tangible assets	11	5,703	-	5,703	5,921
CURRENT ASSETS					
Debtors	12	2,679	18,277	20,956	27,686
Cash at bank		201,813	22,281	224,094	167,318
		<u>204,492</u>	<u>40,558</u>	<u>245,050</u>	<u>195,004</u>
CREDITORS					
Amounts falling due within one year	13	(6,407)	(20,874)	(27,281)	(23,655)
NET CURRENT ASSETS		<u>198,085</u>	<u>19,684</u>	<u>217,769</u>	<u>171,349</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>203,788</u>	<u>19,684</u>	<u>223,472</u>	<u>177,270</u>
NET ASSETS		<u>203,788</u>	<u>19,684</u>	<u>223,472</u>	<u>177,270</u>
FUNDS	15				
Unrestricted funds				203,788	166,192
Restricted funds				<u>19,684</u>	<u>11,078</u>
TOTAL FUNDS				<u>223,472</u>	<u>177,270</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:

.....
L Veale - Trustee

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

1. STATUTORY INFORMATION

Age Concern Neath Port Talbot is a charitable company, limited by guarantee, registered in England and Wales. The charity's registered number and registered office address can be found on the Reference and Administrative Details page.

The presentation currency of the financial statements is the Pound Sterling (£).

2. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Financial reporting standard 102 - reduced disclosure exemptions

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows.

Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Government and other grants in relation to tangible fixed asset are credited to profit and loss account over the useful lives of the related assets, whereas those in relation to expenditure are credited when the expenditure is charged to profit and loss.

Donations, are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that those conditions will be fulfilled in the reporting period.

Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the Charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

The cost of generating funds comprises those costs associated with attracting grant income. Charitable expenditure comprises those costs incurred by the Charity in the delivery of its activities, both costs directly attributable and indirect support costs. Governance costs include those costs associated with meeting constitutional and statutory requirements of the Charity.

The Charity initially identifies the costs of its support functions. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charities programmes and activities.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

2. ACCOUNTING POLICIES - continued

Expenditure

All costs allocated between expenditure categories are on a basis designed to reflect their resource usage. For some costs this means direct allocation to activities, other costs are apportioned, e.g. by staff time spent on the activity, or another equitable usage measure.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 10% on cost
Computer equipment	- 33% on cost

The charities policy is to capitalise items purchased costing over £500.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Defined contribution pension scheme

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Short-Term Employee Benefits

Short-term employee benefits that are expected to be settled wholly before twelve months after the end of the annual reporting period in which the employees render the related service:

- (a) wages, salaries and social security contributions;
- (b) time in lieu owed to the employee.

Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

3. DONATIONS AND LEGACIES

	2022	2021
	£	£
Donations	6,781	14,501

4. INVESTMENT INCOME

	2022	2021
	£	£
Interest received	14	116

5. INCOME FROM CHARITABLE ACTIVITIES

		2022	2021
	Activity	£	£
Other income	Promote relief for elderly people	-	4,336
Nail cutting services	Promote relief for elderly people	25,259	18,123
Outreach contributions	Promote relief for elderly people	538	-
Grants	Promote relief for elderly people	252,435	178,111
		<u>278,232</u>	<u>200,570</u>

Grants received, included in the above, are as follows:

	2022	2021
	£	£
NPTCBC- SLA Core	28,226	27,673
NPTCBC Third Sector Grant	10,000	10,000
Selar Community Benefit Fund, Glynneath	-	3,783
The Tudor Trust	25,000	10,000
Mid West Wales Fire Service	-	1,428
Maesgwyn Glynneath Good Neighbour	-	18,515
Age Cymru HOPE Project hosting allowance	3,600	4,800
Pen y Cymoedd Wind Farm Community Fund	-	2,080
Wales Coronavirus Resilience	-	15,000
Age Cymru/Age Connects Wales HOPE Project	-	15,850
NPTCBC Community Lead Partnership	36,302	21,366
NPT Food Poverty Grant	-	18,642
Maesgwyn Community Benefit Fund	-	1,000
NPTCBC Befriending Grant	-	2,750
ICF Care & Wellbeing	-	14,951
Neath Port Talbot Voluntary Services Emergency Fund	-	1,973
ICF Winter Pressures Grant	-	5,000
RDP Regenerate NPT, Caring at Xmas	-	3,300
National Coal Authority	17,325	-
ICF welfare benefits grant	13,403	-
ICF Good Neighbour Scheme	49,135	-
Welsh Government - Social Care Winter Pressures	69,444	-
	<u>252,435</u>	<u>178,111</u>

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

6. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs £	Totals £
Promote relief for elderly people	<u>228,691</u>	<u>5,675</u>	<u>234,366</u>

7. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2022 £	2021 £
Depreciation - owned assets	<u>3,118</u>	<u>2,879</u>

8. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

9. STAFF COSTS

	2022 £	2021 £
Wages and salaries	<u>178,846</u>	<u>134,636</u>
	<u>178,846</u>	<u>134,636</u>

The average monthly number of employees during the year was as follows:

	2022	2021
Community	<u>9</u>	<u>8</u>

No employees received emoluments in excess of £60,000.

The total remuneration paid to key management during the year was £47,833 (2021 - £44,251).

10. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	14,501	-	14,501
Charitable activities			
Promote relief for elderly people	73,532	127,038	200,570
Investment income	116	-	116
Total	<u>88,149</u>	<u>127,038</u>	<u>215,187</u>
EXPENDITURE ON			
Raising funds	3,266	-	3,266
Charitable activities			
Promote relief for elderly people	77,331	113,191	190,522
Total	<u>80,597</u>	<u>113,191</u>	<u>193,788</u>

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

10. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted funds £	Restricted funds £	Total funds £
NET INCOME	7,552	13,847	21,399
Transfers between funds	8,400	(8,400)	-
Net movement in funds	15,952	5,447	21,399
RECONCILIATION OF FUNDS			
Total funds brought forward	150,240	5,631	155,871
TOTAL FUNDS CARRIED FORWARD	<u>166,192</u>	<u>11,078</u>	<u>177,270</u>

11. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2021	1,228	12,303	13,531
Additions	-	2,900	2,900
Disposals	-	(1,250)	(1,250)
At 31 March 2022	<u>1,228</u>	<u>13,953</u>	<u>15,181</u>
DEPRECIATION			
At 1 April 2021	903	6,707	7,610
Charge for year	123	2,995	3,118
Eliminated on disposal	-	(1,250)	(1,250)
At 31 March 2022	<u>1,026</u>	<u>8,452</u>	<u>9,478</u>
NET BOOK VALUE			
At 31 March 2022	<u>202</u>	<u>5,501</u>	<u>5,703</u>
At 31 March 2021	<u>325</u>	<u>5,596</u>	<u>5,921</u>

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022 £	2021 £
Prepayments and accrued income	<u>20,956</u>	<u>27,686</u>

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Other creditors	32	32
Accrued expenses	12,249	8,623
Deferred grants	15,000	15,000
	<u>27,281</u>	<u>23,655</u>

14. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2022	2021
	£	£
Within one year	6,456	6,684
Between one and five years	4,000	10,456
	<u>10,456</u>	<u>17,140</u>

15. MOVEMENT IN FUNDS

	At 1.4.21	Net movement in funds	Transfers between funds	At 31.3.22
	£	£	£	£
Unrestricted funds				
General fund	13,271	37,846	(40,900)	10,217
Capital funds	5,921	(3,118)	2,900	5,703
Designated funds - Critical costs	87,000	-	33,000	120,000
Mid West Wales Fire Service Funding	-	-	2,868	2,868
Planned budget spend	25,000	-	-	25,000
Covid recovery planning	35,000	-	(35,000)	-
Building fund	-	-	40,000	40,000
	<u>166,192</u>	<u>34,728</u>	<u>2,868</u>	<u>203,788</u>
Restricted funds				
Mid West Wales Fire Service Funding	1,428	1,440	(2,868)	-
Western Power	514	-	-	514
Wales Coronavirus Resilience Fund	3,154	(3,154)	-	-
NPTCBC Community Lead Partnership	1,453	(1,453)	-	-
NPT Food Poverty Grant	1,767	(1,767)	-	-
Tudor Trust	2,762	16,408	-	19,170
	<u>11,078</u>	<u>11,474</u>	<u>(2,868)</u>	<u>19,684</u>
TOTAL FUNDS	<u>177,270</u>	<u>46,202</u>	<u>-</u>	<u>223,472</u>

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

15. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	62,978	(25,132)	37,846
Capital funds	-	(3,118)	(3,118)
	<u>62,978</u>	<u>(28,250)</u>	<u>34,728</u>
Restricted funds			
Mid West Wales Fire Service Funding	1,440	-	1,440
NPTCBC 3rd Sector Grant	10,000	(10,000)	-
Wales Coronavirus Resilience Fund	-	(3,154)	(3,154)
NPTCBC Community Lead Partnership	36,302	(37,755)	(1,453)
NPT Food Poverty Grant	-	(1,767)	(1,767)
Tudor Trust	25,000	(8,592)	16,408
ICF Welfare Benefits	13,403	(13,403)	-
National Coal Authority	17,325	(17,325)	-
ICF Good Neighbour Scheme	49,135	(49,135)	-
Welsh Government - Social Care Winter Pressures	69,444	(69,444)	-
	<u>222,049</u>	<u>(210,575)</u>	<u>11,474</u>
TOTAL FUNDS	<u>285,027</u>	<u>(238,825)</u>	<u>46,202</u>

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
Unrestricted funds				
General fund	11,292	10,431	(8,452)	13,271
Capital funds	448	(2,879)	8,352	5,921
Designated funds - Critical costs	78,500	-	8,500	87,000
Planned budget spend	25,000	-	-	25,000
Covid recovery planning	35,000	-	-	35,000
	<u>150,240</u>	<u>7,552</u>	<u>8,400</u>	<u>166,192</u>
Restricted funds				
RDP Leader Funding - Go For I.T Project	4,825	(4,825)	-	-
Mid West Wales Fire Service Funding	-	1,428	-	1,428
Western Power	514	-	-	514
Maesgwyn Glynneath Good Neighbour	244	(244)	-	-
NPTCBC 3rd Sector Grant	48	-	(48)	-
Wales Coronavirus Resilience Fund	-	3,154	-	3,154
NPTCBC Community Lead Partnership	-	1,453	-	1,453
NPT Food Poverty Grant	-	10,119	(8,352)	1,767
Tudor Trust	-	2,762	-	2,762
	<u>5,631</u>	<u>13,847</u>	<u>(8,400)</u>	<u>11,078</u>
TOTAL FUNDS	<u>155,871</u>	<u>21,399</u>	<u>-</u>	<u>177,270</u>

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

15. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	69,549	(59,118)	10,431
Capital funds	-	(2,879)	(2,879)
Age Cymru/Age Connects Wales HOPE Project	15,850	(15,850)	-
NPTCBC Befriending Grant	2,750	(2,750)	-
	<u>88,149</u>	<u>(80,597)</u>	<u>7,552</u>
Restricted funds			
RDP Leader Funding - Go For I.T Project	-	(4,825)	(4,825)
Mid West Wales Fire Service Funding	1,428	-	1,428
Selar Glynneath Good Neighbour	3,783	(3,783)	-
Maesgwyn Glynneath Good Neighbour	18,515	(18,759)	(244)
Regional Health, Social Care and Wellbeing Grant Scheme	14,951	(14,951)	-
NPTCBC 3rd Sector Grant	10,000	(10,000)	-
Neath Port Talbot Voluntary Services Emergency Fund	1,973	(1,973)	-
Pen Y Cymoedd Wind Farm Community Fund	2,080	(2,080)	-
Wales Coronavirus Resilience Fund	15,000	(11,846)	3,154
NPTCBC Community Lead Partnership	21,366	(19,913)	1,453
NPT Food Poverty Grant	18,642	(8,523)	10,119
Maesgwyn Community Benefit Fund	1,000	(1,000)	-
RDP Regenerate NPT, Caring at Xmas	3,300	(3,300)	-
ICF Winter Pressures Grant	5,000	(5,000)	-
Tudor Trust	10,000	(7,238)	2,762
	<u>127,038</u>	<u>(113,191)</u>	<u>13,847</u>
TOTAL FUNDS	<u>215,187</u>	<u>(193,788)</u>	<u>21,399</u>

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

15. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
Unrestricted funds				
General fund	11,292	48,277	(49,352)	10,217
Capital funds	448	(5,997)	11,252	5,703
Designated funds - Critical costs	78,500	-	41,500	120,000
Mid West Wales Fire Service Funding	-	-	2,868	2,868
Planned budget spend	25,000	-	-	25,000
Covid recovery planning	35,000	-	(35,000)	-
Building fund	-	-	40,000	40,000
	<u>150,240</u>	<u>42,280</u>	<u>11,268</u>	<u>203,788</u>
Restricted funds				
RDP Leader Funding - Go For I.T Project	4,825	(4,825)	-	-
Mid West Wales Fire Service Funding	-	2,868	(2,868)	-
Western Power	514	-	-	514
Maesgwyn Glynneath Good Neighbour	244	(244)	-	-
NPTCBC 3rd Sector Grant	48	-	(48)	-
NPT Food Poverty Grant	-	8,352	(8,352)	-
Tudor Trust	-	19,170	-	19,170
	<u>5,631</u>	<u>25,321</u>	<u>(11,268)</u>	<u>19,684</u>
TOTAL FUNDS	<u>155,871</u>	<u>67,601</u>	<u>-</u>	<u>223,472</u>

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

15. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	132,527	(84,250)	48,277
Capital funds	-	(5,997)	(5,997)
Age Cymru/Age Connects Wales HOPE Project	15,850	(15,850)	-
NPTCBC Befriending Grant	2,750	(2,750)	-
	<u>151,127</u>	<u>(108,847)</u>	<u>42,280</u>
Restricted funds			
RDP Leader Funding - Go For I.T Project	-	(4,825)	(4,825)
Mid West Wales Fire Service Funding	2,868	-	2,868
Selar Glynneath Good Neighbour	3,783	(3,783)	-
Maesgwyn Glynneath Good Neighbour	18,515	(18,759)	(244)
Regional Health, Social Care and Wellbeing Grant Scheme	14,951	(14,951)	-
NPTCBC 3rd Sector Grant	20,000	(20,000)	-
Neath Port Talbot Voluntary Services Emergency Fund	1,973	(1,973)	-
Pen Y Cymoedd Wind Farm Community Fund	2,080	(2,080)	-
Wales Coronavirus Resilience Fund	15,000	(15,000)	-
NPTCBC Community Lead Partnership	57,668	(57,668)	-
NPT Food Poverty Grant	18,642	(10,290)	8,352
Maesgwyn Community Benefit Fund	1,000	(1,000)	-
RDP Regenerate NPT, Caring at Xmas	3,300	(3,300)	-
ICF Winter Pressures Grant	5,000	(5,000)	-
Tudor Trust	35,000	(15,830)	19,170
ICF Welfare Benefits	13,403	(13,403)	-
National Coal Authority	17,325	(17,325)	-
ICF Good Neighbour Scheme	49,135	(49,135)	-
Welsh Government - Social Care Winter Pressures	69,444	(69,444)	-
	<u>349,087</u>	<u>(323,766)</u>	<u>25,321</u>
TOTAL FUNDS	<u>500,214</u>	<u>(432,613)</u>	<u>67,601</u>

Purpose of Restricted Funds

RDP Leader Funding - Go For I.T Project - To provide a community based digital inclusion project.

Mid-West Wales Fire and Rescue Service Funding - Provision of Home Fire Safety Checks.

Selar Glynneath Good Neighbour - Provision of a Good Neighbour Support Scheme in Glynneath.

Western Power - CO2 alarms for home fire safety checks.

Maesgwyn Glynneath Good Neighbour - Provision of a Good Neighbour Support Scheme in Glynneath.

Regional Health, Social Care and Wellbeing Grant Scheme - Provision of a COVID19 Response Service (following remodelling of original project due to COVID19 restrictions in place).

NPTCBC 3rd Sector Grant - Provision of a COVID19 Response Service (following remodelling of original project due to COVID19 restrictions in place).

Neath Port Talbot Voluntary Services Emergency Fund - Contribution to existing COVID19 Response Services.

Pen Y Cymoedd Wind Farm Community Fund - Contribution to existing COVID19 Response Services.

**AGE CONCERN NEATH PORT TALBOT
TRADING AS AGE CONNECTS NEATH PORT TALBOT**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

15. MOVEMENT IN FUNDS - continued

Wales Coronavirus Resilience Fund - Provision and development of ongoing COVID19 Response Services.

NPTCBC Community Lead Partnership - Secondment arrangement with NPTCBC to develop partnership COVID19 Response Services.

NPT Food Poverty Grant - Provision of digital inclusion and online shopping support service.

Maesgwyn Community Benefit Fund - Contribution to Caring at Christmas Loneliness and Isolation Campaign.

RDP Regenerate NPT, Caring at Christmas - Delivery of Caring at Christmas Loneliness and Isolation Campaign.

ICF Winter Pressures Grant - Contribution to ongoing COVID19 Response Service and prevent hospital admissions.

Tudor Trust - Contribution to COVID19 Response Service (following remodelling of original Social Enterprise project due to COVID19 restrictions in place).

ICF Welfare Benefits - A project to provide a robust income maximization, welfare benefits and energy efficiency service.

National Coal Authority - A Community Liaison Project to support local residents following the major flooding that occurred in Skewen, Neath Port Talbot.

ICF Good Neighbour Scheme - Providing a Good Neighbour Scheme across NPT.

Welsh Government Social Care Winter Pressures Grant - Providing short term practical, emotional and liaison support to ensure medically fit patients could be discharged from hospital.

Designated reserve

The charity has designated some of its unrestricted general reserves to three designated funds.

1) The critical cost fund represents six months running costs, estimated staff notice and redundancy costs and lease agreement termination costs.

(2) The planned budget spend 22/23 represents funds to cover the expected shortfall in income during the year ended 31st March 2023 and allow all services to continue.

(3) The charity's long term plan to purchase its own premises is represented by the 'Building fund'.

16. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

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Signature 1

Signed by Leighton Veale using authentication code Ujd1RmNIT1YuT1xP at IP address 86.26.105.69, on 2022/12/20 19:51:58 Z.

Leighton Veale's e-mail address is: leightonveale@hotmail.com.