

Chairman's Report

Attendance: Attendances were down significantly at 494 for the year (ending August) compared to 581 and 584 for the previous two years. However there were 60 attendances this September compared to 37 in September 2023.

New registrations held up at 92 compared to 90 and 77 in previous years.

Maurice pointed out that numbers (and finance) for the previous year would have been flattered by 50plus people attending the Smartphone seminars.

David J has done a number of home visits and word may spread if we have the capacity and willing volunteers to do that.

We obtained a grant of £600 from William Williams (Windows 12 computers), and £100 for working with housing association at Marhull. Maurice noted that there were more Apple and Android related visits (in total) than Windows. David J Agreed to checkout our current apple tablets and MAC to start with.

My Microsoft 365 licence is shared with the snclc4@hotmail.com account on all Learner PCs. It allows five installations and is currently on 3 PCS. David J suggested labelling the PCs with Windows/Office versions.

The phone/broadband situation late last year was somewhat traumatic. What appeared to be BT switching us to digital turned out to a new "Local Business Unit" – BT flagged but not owned by BT selling cloud phone services and initially without proper links to BT resulting in a disconnect of phone and broadband and no financial gain over the old arrangement of paying for the phone via the Exchange. We do have the advantage of two phones with separate lines and switch through to me out of hours. We could probably make more use its facilities (E.g. a Hotline).

Contactless payment now requires sum up app on mobile phone. Could all volunteers please install the Sumup app.

(Now requires verification to registered phone (Drystans))

We are no longer members of Sturbiz, we are not in any real sense a business and there was an annual subscription.

Treasurers Report

Overall loss of £200 for the year, £800 if unspent grant is considered. £300 was 'invested' in paying Royal Mail to deliver our leaflets to two DT11 Postcode districts.

Queries for Richard: 1. What is "Cloud" – appears this year but not last. 2. Have we contributed to Exchange insurance recently? 3. Why £115 stock for shop (purchases come directly out of jar)?

Encourage use of the contactless pay (people tend to leave more when it not 'real' money!).

Discussion suggested better signage to donations and rewording of "Free help". David J raised

donations for home visits, agreed to leave envelopes (printed with Learning Centre and note of visit added) to drop off rather than accepting cash on the visit.)

Thanks to Richard for his work for the year and Maurice as the auditor.



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name	No (if any)
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Receipts and payments accounts

CC16a

For the period from	Period start date August 1st 2023	To	Period end date July 31st 2024
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
BANK INTEREST	262	-	-	262	130
DONATIONS	592	-	-	592	470
DONATIONS TIN	1,120	-	-	1,120	1,555
GIFT AID	507	-	-	507	365
GRANTS AND DONATIONS	600	-	-	600	-
SALES	200	-	-	200	275
Sub total (Gross income for AR)	3,281	-	-	3,281	2,795
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	3,281	-	-	3,281	2,795
A3 Payments					
ADVERTISING & PROMOTIONS	380	-	-	380	75
BROADBAND AND TELEPHONE CHARGES	1,189	-	-	1,189	957
CLOUD	79	-	-	79	-
EQUIPMENT, SOFTWARE & SERVICE	46	-	-	46	497
EXCHANGE ROOM HIRE	910	-	-	910	1,040
PRINTER STOCKS	-	-	-	-	40
REFRESHMENT STOCK	157	-	-	157	143
STATIONERY STOCKS	30	-	-	30	5
STOCK FOR SHOP	115	-	-	115	-
TRAVELLING COSTS	582	-	-	582	470
Sub total	3,488	-	-	3,488	3,227
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	3,488	-	-	3,488	3,227
Net of receipts/(payments)	- 207	-	-	- 207	- 432
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	12,934	-	-	12,934	-
Cash funds this year end	12,727	-	-	12,727	432

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	CASH ACCOUNT	74	-	-
	TREASURERS ACCOUNT	2,265	-	-
	DEPOSIT ACCOUNT	10,388	-	-
	Total cash funds	12,727	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details	-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	