

COMPANY REGISTRATION NUMBER: 04971299
CHARITY REGISTRATION NUMBER: 1104779

The Refugee and Migrant Centre Limited
Company Limited by Guarantee
Financial Statements
31 March 2025

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The Refugee and Migrant Centre Limited

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Financial Statements

Year ended 31 March 2025

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The Board presents the report and financial statements for the year ended 31 March 2025. The statements appear in the format required by the Statement of Recommended Practice for Accounting and Reporting by charities. The report and statements also comply with the Companies Act 2006 as the Refugee and Migrant Centre is a company limited by guarantee. It has no share capital and is a registered charity. The guarantee of each member is limited to £10. Members of the Board of Trustees are also Directors of the Company.

Public Benefit

The Trustees believe that the organisation has complied with the duty to have due regard to public benefit guidance published by the Charity Commission. Furthermore, they believe that activities undertaken by the Charity further its charitable purposes for the public benefit by assisting refugees and migrants through crisis and disadvantage, by removing barriers to their integration and empowering them to become equal citizens.

Reference and administrative details

Registered charity name	The Refugee and Migrant Centre Limited
Charity registration number	1104779
Company registration number	04971299
Principal office and registered	1st Floor, Roma Parva
Office	9 Waterloo Road Wolverhampton West Midlands WV1 4NB
The Trustees	Mr M Cartwright Dr J Black (Resigned 26 th March 2025) Ms AM Powell Mrs S Walters (appointed 4 th September 2024) Mr R Ashwell Mr D Oliver Mr Y Shafi Miss E Cairns Ms R Grewal (resigned 3 rd February 2025) Mr M Rasul (appointed 10 th September 2025) Miss A Aganovic (appointed 10 th September 2025) Mrs S Sylvester (Resigned 15 th November 2024)
Chief Executive	Mr A Llazari
Auditor	Muras Baker Jones Limited Chartered Accountants & Statutory Auditor Regent House Bath Avenue Wolverhampton WV1 4EG
Bankers	HSBC (Midland)

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Structure, governance and management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 20 November 2003 and registered as a charity on 6 July 2004. The company was established under a Memorandum of Association, which established the objects and powers of the charitable company and is governed under its Articles of Association.

The Trustees have adopted the Charity Commission's Governance Code with the following exception:

Three of the Refugee and Migrant Centre's (RMC) Trustees have served on the board for in excess of the nine years recommended by the code. They intend to stand down as soon as suitable replacements have been recruited.

Recruitment and Appointment of Trustees

The directors of the company are also charity trustees for the purposes of charity law and under the company's Articles are known as members of the Trustee Board.

To ensure that the needs of RMC and its beneficiaries are fully understood by the Board, the trustees are recruited dependent on their professional expertise and experience of charity governance. To enhance the potential pool of trustees the charity has used selective advertising on charity recruitment websites as well as on its own social media channels and networks.

The trustees are selected on a rigorous basis. In an effort to maintain a broad skill mix, members are requested to provide a list of their skills (CV) and in the event of particular skills being lost due to retirement; individuals are asked to keep this list updated.

Trustee Induction and Training

Most trustees are already familiar with the practical work of the Charity having been encouraged to take up initial introductory meetings with the CEO and other members of the Senior Leadership Team (SLT).

Additionally, new trustees are invited to meet with the Chair to familiarise themselves with the Charity and the context within which it operates. These are led by the Chair of the Charity and cover:

- The obligations of Trustees.
- The main documents which set out the operational framework for the Charity including the Memorandum and Articles.
- Resourcing and the current financial position as set out in the latest published accounts.
- Future plans and objectives.

Trustees are asked to draw information from the various Charity Commission publications along with the Memorandum and Articles and the latest financial statements. Feedback from new trustees about their induction has consistently been very positive, regarding the ease of the process and support provided.

Risk Management

The Board of Trustees acknowledges its responsibility for managing risks to which the Charity is exposed. Our approach to risk management remains consistent with the previous year and addresses these risks in a conscious manner that increases the likelihood of achieving our strategy and business objectives. This proactive approach ensures risk management is part of our management conversations and is embedded in our processes which benefits our decision making and is essential to creating and preserving long term value. The Charity captures the most substantial risks under a risk register. These are reviewed quarterly at the SLT meetings and half yearly by the Trustees.

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Risk appetite

The Charity's risk appetite takes into account careful financial management and commitment to the long-term support of refugees, asylum seekers and migrants in accordance with the Charity's strategic goals and is guided by a number of risk appetite guardrails. The Trustees are also committed to ensuring that the risk register is managed on an ongoing basis.

Procedures are in place to ensure compliance with health and safety and safeguarding of staff, volunteers, beneficiaries and visitors to the centre.

Organisational Structure

~~The Trustee Board meets six-weekly and is responsible for the strategic direction and policy of the Charity. At~~ present, there are nine Board members from a variety of professional backgrounds relevant to the work of the Charity. The CEO, Deputy CEO and Executive Director of Services also attend Board meetings.

The Charity receives significant support from volunteers, who assist with the day-to-day demands of running the Charity. Volunteers are involved in carrying out core activities at RMC, which includes administrative support, interpreting and providing advice on issues such as benefits and health. They also assist with the planning and running of English to Speakers of other Languages classes.

In the year ending March 2025, RMC had, in addition to its trustees, 132 volunteers and 41 students generously giving their time and energy across all RMC offices.

Remuneration Policy

The Charity is committed to ensuring that staff are paid in a transparent, fair and consistent manner having regard to both market conditions and the Charity's financial resources. The Charity recognises the need to attract and retain people of the right skills to ensure that objectives are met. In accordance with the Statement of recommended practice salary information is disclosed in note 13 to the Financial Statements.

Objectives and activities

RMC's mission is to work towards a society where newcomers feel welcome, valued and lead dignified lives. Our objectives and activities are to provide free, impartial and confidential advice to beneficiaries across our area of operation, across the West Midlands.

During the year via its offices, RMC's advice and casework teams supported 19,380 individuals, 16,894 of whom opened a new enquiry, a 7.31% increase on the previous year. The organisation addressed 46,605 enquiries, 40,849 of which were newly opened in the period; a 10.32% increase on the previous year. RMC's beneficiaries came from 163 different countries and accessed RMC services via the 50+ languages offered onsite, by an average of 110 staff.

RMC's qualified and experienced staff and caseworkers offer a wide range of holistic support to beneficiaries who are:

- asylum seekers & refugees including those coming via family reunion or official resettlement programmes
 - a wide range of migrants including British Nationals Overseas
 - EU migrants largely from Central and Eastern Europe or secondary migration within Europe
 - people who are undocumented or have uncertain immigration status
 - people from more established migrant communities who need our help
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Advice and guidance

RMC's main areas of focus are:

Regulated immigration casework

RMC is regulated by the Immigration Advice Authority (IAA) at Level 3 to provide free immigration advice and representation, mainly with:

- Applications for further leave to remain as a partner, parent, child or based on private life
- Entry clearance applications for family members
- Human Rights Claims
- Applications for settlement (ILR)
- Applications under the EU Settlement Scheme for EEA nationals and their family members
- Applications for victims of domestic violence (Migrant Victims of Domestic Abuse Concession and settlement applications)
- Applications for Family Reunion
- Further submissions
- Securing access to public funds for those with no recourse to them (NRPF)
- Representation before the First-Tier and Upper Tribunal.

Since 2020 RMC has also been conducting advocacy before the First-Tier and Upper Tribunal (IAA Level 3 work). This work is being done by an experienced Solicitor, the Immigration Department Manager, a senior caseworker, registered to IAA L3, and one caseworker under L3 supervision.

This includes any work done following the lodging of the notice of appeal against refusal of an application. It requires a high level of knowledge of immigration law and practice, including a thorough understanding of relevant case law, human rights legislation and asylum law, as appropriate.

Advocacy work includes:

- Lodging the notice of appeal
- Preparation of the evidence, including drafting the statements at the First-Tier and Upper Tribunal (Immigration and Asylum Chamber)
- Representing beneficiaries before the First-Tier Tribunal (Immigration and Asylum Chamber)
- Challenging decisions of the First-Tier Tribunal and representing cases to the Upper Tribunal.

Citizenship

RMC supports many refugees and migrants to make the final step in their integration, to become British citizens. In order to achieve this, RMC offers:

- Citizenship applications for adults and children, from initial advice to submission
- Fee waiver applications for children's applications
- First British passport application, post naturalisation.

Housing, homelessness and destitution

RMC supports its beneficiaries to avert homelessness and destitution, access better and safer accommodation and sustain such accommodation.

More specifically RMC assists with:

- Pre-tenancy workshops (private and social housing) - informing beneficiaries of their rights and responsibilities as tenants
- Supporting homeless people to find adequate and safe accommodation through emergency referrals
- Advice on housing eligibility and managing expectations regarding housing

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- Working closely with local authorities and partners to support homeless, rough sleeping and destitute beneficiaries
- Support understanding and facilitating payment for rent arrears - both social housing and private rented sector
- Working with social services on safeguarding issues and prevention of homelessness of children
- Providing food, and emergency financial support for destitute beneficiaries
- Supporting with access to emergency measures including food vouchers
- Assisting beneficiaries who are willing to go back to their families in home countries with re-connection.

Financial independence and health & well-being

RMC supports refugees and migrants to better navigate the NHS, use it appropriately and access all services available to them. RMC aims to provide education on mental wellbeing, enabling access to mental health resources. Additionally, RMC supports beneficiaries in accessing rightful welfare income through applications and appeals.

More specifically RMC support with:

- Enabling access to UK bank accounts through application support
- Accessing various welfare/benefit entitlements
- Assisting newly granted refugees to transfer to Universal Credit
- Raising awareness on appropriate use of the NHS
- GP, dentist and optician registration
- Assisting with healthcare access
- Advice on health charges
- Mental health training and support

Over this period RMC trained 40 individuals to be Mental Health First Aiders, creating a network of trained individuals to build community support provision.

Employment

RMC offers a tailored support package that enables beneficiaries to achieve their goals in accessing education and employment. RMC also provide training that builds beneficiaries' confidence, skills and qualifications, alongside advice and guidance on securing employment. More specifically RMC offers support with:

- CV writing, interview skills and job search support
- Referrals to specialist employment support
- Applying for National Insurance numbers
- Resolving tax issues with HMRC
- Setting up online accounts with HMRC

Education

- Accessing nursery and school places
- Accessing college and university courses
- IT and literacy classes
- English language classes (ESOL)
- Orientation and welcome sessions

English classes are a key component of what RMC offer. Without this provision, the individuals RMC support are unable to communicate with their community, secure a job and rebuild their lives.

Resettlement Programmes

Over this period RMC's Birmingham, Walsall and Wolverhampton offices' dedicated resettlement teams have supported 569 Syrians, Afghans, Ukrainians and other third country nationals who have come to the UK via various Government's Resettlement Schemes. RMC provides wraparound support from pre-arrival preparations

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to comprehensive help with all settlement and integration matters including housing, welfare, health, education and employment.

Charity fundraising

Charitable fundraising remains a key funding source of RMC's future fundraising strategy, which aims to raise funds ethically and linking closely to the principles and strategic priorities of the Charity.

RMC gratefully acknowledge the grants and donations received in the year, which are detailed in notes 5 and 6 of the Financial Statements.

Strategic report

The following sections: Achievements and performance and financial review, form the strategic report of the Charity, following a **foreword from our CEO, Arten Llazari**.

When all is said and done, RMC's role is simple but vital: to be an open door for thousands of human beings in real need.

We help people rebuild their lives or at the very least, find some respite from pain and trauma. Across the region, our colleagues work tirelessly every day to support people who often have nowhere else to turn, and no one else in their corner.

The work is becoming ever more complex and demanding, and the wider environment less compassionate yet we continue to rise to the challenge.

The second half of 2024 was rather eventful as RMC was the only organisation in Birmingham that was specifically targeted during the August unrest. We were however, very reassured by the support of the institutions and the warmth of hundreds of supporters that gathered around our premises. Later that year, in December, RMC celebrated its 25th anniversary and we had a different gathering with hundreds of volunteers, colleagues, trustees and many friends, partners and stakeholders celebrating together.

Supporting more than 19,000 beneficiaries in a single year with limited resources is no easy task. RMC does it through a can-do attitude, a whole-person approach and a really inclusive remit.

Our strength lies in the depth of expertise and experience we've built over 25 years. It's the ability to deliver both quality and scale and to respond quickly in times of crisis that makes RMC the trusted organisation it is today, for both the communities we serve and the partner agencies we work with.

Organisations often have elaborate visions and missions but at its core, what RMC stands for is fairness and justice: two of the most fundamental values in British society.

RMC will continue to support our communities with kindness, calm and courage while confident that the values underpinning British society; fairness, decency and common sense will continue to prevail over division.

Achievements and performance

RMC's mission states 'We will act with humanity and compassion – knowing that with the right support and a chance to rebuild their lives, people can go on to thrive and be equal citizens.'

RMC is one of the largest organisations in the refugee and migrant sector in the UK. A key strength of RMC is its diversity. RMC is a user-led service; the majority of staff are first or second-generation migrants, many have lived experience of claiming asylum or arriving as a refugee, and approx. 40% started as volunteers at RMC before joining the staff team.

RMC's core work is its open-door service across all sites, offering advice and support to new arrivals and marginalised migrants. Significant financial and capacity growth is due to the range of funding sources.

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Immigration, policy and research work:

RMC is one of the largest IAA organisations in the UK and the biggest provider of free immigration advice in the West Midlands. By the end of March 2025 RMC had 35 immigration advisors, of which 27 have an IAA qualification (Levels 1, 2 or 3) and 8 are under supervision for Level 1. 4 staff can provide advice at Level 3 of IAA and 17 can provide advice at Level 2 of IAA. RMC are constantly seeking to upskill the immigration advice team to ensure the high quality of advice given.

RMC's legal work was significantly strengthened in 2024 via two key funding streams that expanded capacity to support some of the most vulnerable individuals in communities. In April 2024, RMC secured a two-year grant to provide dedicated immigration support for resettled refugees in Birmingham, with a particular focus on helping people secure settlement and citizenship, critical steps toward long-term stability and belonging. Later in the year, RMC began delivering a 12-month pilot project in partnership with Wolverhampton City Council and Ashley Community Housing, with P3 and Good Shepherd acting as referral partners. Funded by the Ministry of Housing, Communities and Local Government (MHCLG) and independently evaluated by the Centre for Homelessness Impact, this innovative pilot aims to explore whether time-limited accommodation enables people experiencing rough sleeping to meaningfully engage with immigration advice and regularise their status. Through this project, RMC provides expert immigration advice (up to IAA Level 3) alongside the tailored support of a dedicated NRPF Link Worker, who offers holistic, wraparound support to each participant. Together, the group are helping to open up clearer, safer pathways out of homelessness and towards secure futures.

In 2024–25, RMC actively contributed to shaping immigration policy and legal reform through a wide range of consultations and collaborative initiatives. Evidence was submitted to the Ministry of Justice's review of civil legal aid; the consultation of the OISC fee structure; the ICIBI inspection of fee waiver processes; and the Migration Advisory Committee's (MAC's) review of financial requirements for family visas. A focus group with our caseworkers was convened with Families Reunite UK, MAC members, and academics to inform the MAC review. Engagement continued through membership with the Immigration Law Practitioners' Association, including input into policy responses and the co-launch of the West Midlands Strategic Legal Advice Committee (SLAC), with representation on the SLAC Steering Committee. Contributions were also made to national efforts to influence policy around domestic abuse and immigration, through collaborations with Central England Law Centre, Rights of Women, and Citizens UK.

Policy and research work were further strengthened through partnerships with academic institutions. A report on the impact of the No Recourse to Public Funds (NRPF) condition was published in collaboration with SIFA Fireside under the Research Better Together Initiative. Advisory and consultancy roles were taken on for projects led by the University of Warwick and Institute for Research into International Migration and Superdiversity (IRiS) University of Birmingham. Regional best practice on NRPF support pathways was shaped through contributions to the West Midlands NRPF Charter and a joint report with The Unity Project examining delays in NRPF applications. Representation on the Birmingham Law Society Immigration Committee continued, including the delivery of immigration training to legal professionals. These activities ensured that insight from frontline work informed policy development and public discourse across multiple platforms.

Project work:

There continues to be high demand for RMC's person-centred work

The City Service programme in Wolverhampton provides wraparound assistance to new arrivals, primarily via referrals from local authority departments. Through designated referral pathways RMC was able to respond to vulnerable migrants needing advice and support on immigration, welfare benefits, housing and education.

In April 2024 RMC received funding from Black Country Healthcare NHS Foundation Trust to lead a partnership with Age UK Wolverhampton, Aspiring Futures, and Good Shepherd aimed at improving health outcomes through support with wider determinants including immigration, financial stability and housing access. This enabled staff to positively impact the physical and mental wellbeing of beneficiaries through expert advice and guidance.

In January 2025 RMC Birmingham launched a Sanctuary Seekers Welcome Hub. This innovative project has enabled RMC Birmingham to offer a hybrid service via an enquiry phone line and an online web form, to support more beneficiaries and reduce waiting times considerably.

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The Walsall Connected project, funded by Walsall Council, supports people facing digital and language barriers to access vital services and develop essential online skills. RMC plays a key role as a delivery hub, consistently ranking among the top performers, by helping beneficiaries with Council Tax, housing, Blue Badges, and school admissions, as well as supporting form-filling, appeals, and referrals. In addition to frontline support, RMC contributes valuable insights at partnership meetings to help improve service delivery across the Walsall Connected network.

RMC's participation in a national Energy Redress Scheme enables beneficiaries to access free, reliable energy advice on ways to reduce their energy consumption, and ensure they are accessing eligible energy grants. This project aims to reduce the risk of fuel poverty for those struggling to pay for their current energy usage. RMC's trained energy advisors have been supporting people to save money on bills through energy-saving behaviour, whilst also positively impacting the environment.

A HMRC funded project across RMC's sites helps beneficiaries digitally access HMRC services, aiding on navigating complex systems related to National Insurance, Child Benefit, Tax Credits, PAYE, and other taxation issues. The project gives beneficiaries the knowledge and tools to access their own HMRC records and self-serve in the future.

A collaborative project in Birmingham funded by the Smallwood Trust and tackling Domestic Violence is also proving to be successful. This project focuses on helping women and their children who have experienced domestic abuse and do not have access to public funds. RMC's role in the partnership is to seek to regularise the immigration status of the women, enabling them to access benefits and secure housing.

These various projects have given added value to the advice work in all RMC offices, seeking to foster wellbeing and integration of new arrivals. They demonstrate some of the ways RMC supports people through important and often difficult moments in their lives.

Health & well-being work:

RMC's Health and well-being assistance cuts across all integration support services as RMC health workers help people to navigate the NHS and access treatment. RMC's two Mental Health First Aid instructors continued to facilitate courses heightening awareness of mental health among agency workers, staff members and beneficiaries. Over this 12-month period 40 individuals were trained to become Mental Health First Aiders.

RMC continues to deliver the Birmingham City Council funded project to deliver wraparound support for the mental health and wellbeing of Syrian and Afghan resettled refugees residing in the city. The project includes workshops to raise awareness of mental health and wellbeing, women's and men's groups providing social activities, connecting refugees with exiting opportunities in their locality, and partnering with St Martin's Counselling and Psychotherapy to offer free counselling for adults and for children in their school environment.

In Wolverhampton, RMC's partnership with Black Country Healthcare NHS Trust has enabled around 40 refugees and asylum seekers to access timely mental health support through an on-site Community Psychiatric Nurse.

Employment, Training and Education work:

Supporting people to learn English remains a pivotal part of RMC's mission to help people become equal citizens. In the Black Country, RMC continued delivering ESOL in Wolverhampton and Walsall through the UK Shared Prosperity Fund. Over 200 people were supported to improve their English. In Birmingham RMC continues to deliver English language teaching to Afghans and Syrians through the Birmingham City Council's resettlement programmes.

Funding for the BNO (British National Overseas) arrivals from Hong Kong was also forthcoming from the MHCLG and the West Midlands Strategic Migration Partnership. English provision for this community focused on pronunciation and phonics as most Hong Kongers already understand English, often to a high level, but tend to lack confidence in communicating with people in the UK. Over 400 individuals were assisted under the project.

RMC was able to secure several sets of funding for employment provisions over the year, including UK Shared Prosperity Funding for employability projects. RMC staff were able to assist people to increase knowledge about careers in the UK, access training and college courses, and develop skills to apply for work.

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RMC's project portfolio expanded considerably last year but all these projects fed into its overall mission to help facilitate integration of new arrivals. RMC continued delivering Know your Neighbourhood, funded by the Department for Digital, Culture, Media and Sport, intended to improve participation of excluded people in services within Wolverhampton and encourage volunteering. RMC engaged with a number of isolated people and delivered a variety of activities, including organising city walks and participation in community events. Many also volunteered with local projects and charities, contributing to the improvement of green spaces and nature reserves.

RMC's employment team hosts quarterly employment fairs in the Wolverhampton office, helping beneficiaries to connect with potential employers and training opportunities.

Resettlement work:

The support RMC provides is even more evident in its resettlement work, which, through greater resources and capacity, can offer wraparound holistic support to those who have come to the UK through Resettlement Schemes. RMC has contracts with all three local authorities of Birmingham, Wolverhampton and Walsall to support resettled Syrians, Sudanese, Afghans and Ukrainians who have arrived in the last few years. Every beneficiary RMC work with receives dedicated support from the moment they arrive in the local area- sometimes even being welcomed at the airport by RMC staff.

RMC's resettlement work does not end with direct beneficiary support, RMC host events, do outreach, and attend regular events across the West Midlands.

Looking Forward:

RMC's work is subject to key funding and policy challenges, and a rise in hostility towards migrants, refugees and asylum seekers. Policies of successive governments to restrict the right to asylum and increase the complexity and cost of routes to permanent secure status and citizenship, along with a sharp increase in extension of leave to remain fees significantly impact on its beneficiary group and heighten barriers to integration. Funding for core work is hard to access and there is a significant discrepancy between the support RMC can offer to resettled refugees and those who come through the open door for advice and assistance. However, RMC remains committed to support some of the most vulnerable in society and are grateful for the backing of a diverse set of funders and partners who continue to invest in and support its mission.

Financial review

The Charity experienced 7% decrease in its total incoming resources from £4,685,384 down to £4,356,771.

Unrestricted incoming funds decreased from £161,370 to £153,713 and restricted incoming funds decreased from £4,524,164 down to £4,203,058.

The Charity's expenditure decreased as it used the above funds to achieve its charitable objectives. Total expenditure decreased by 3%, down from £4,385,067 in 2024 down to £4,262,187 in 2025.

The Charity had cash resources of £1,449,586 at the year-end (2024 £1,115,883). Restricted funds at the year-end were £498,004 (2024 £501,719) and unrestricted funds were £1,132,255 (2024 £1,033,956).

The Charity is currently based in Birmingham, Dudley, Walsall and Wolverhampton. The Board previously recognised that the expansion of services has created pressure on existing premises and that they will need to be replaced or extended. A Designated Fund was established and consists of monies set aside by the trustees to enable the move to larger premises for the Birmingham branch, as well as the refurbishment and equipping of this new office.

The Charity currently has free reserves (unrestricted funds less designated funds) of £632,255 (2024 £533,956). Free reserves are kept to manage shortfalls in income and cover the organisations statutory responsibility to suppliers and employees. The Board would ideally consider three months of expenditure to be the minimum level of free reserves and this remains the long-term objective.

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Plans for the future

The Charity plans to continue the activities outlined above in the forthcoming years subject to securing adequate funding arrangements.

Trustees' responsibilities statement

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

In preparing these financial statements, the trustees are required to:

- ☐ select suitable accounting policies and then apply them consistently;
- ☐ observe the methods and principles in the applicable Charities SORP;
- ☐ make judgments and accounting estimates that are reasonable and prudent;
- ☐ state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- ☐ prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

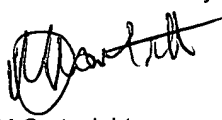
Auditor

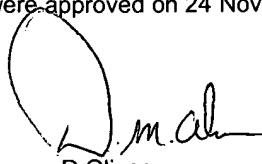
Each of the persons who is a trustee at the date of approval of this report confirms that:

- ☐ so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- ☐ they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

The trustees' annual report and the strategic report were approved on 24 November 2025 and signed on behalf of the board of trustees by:


Mr M Cartwright
Trustee


D Oliver
Treasurer

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Independent Auditor's Report to the Members of The Refugee and Migrant Centre Limited

Year ended 31 March 2025

Opinion

We have audited the financial statements of The Refugee and Migrant Centre Limited (the 'charitable company') for the year ended 31 March 2025 which comprise a statement of financial activities (incorporating an income and expenditure account), a balance sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

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Independent Auditor's Report to the Members of The Refugee and Migrant Centre Limited

Year ended 31 March 2025

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 10 the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

In planning and designing our audit tests we identify and assess the risks of material misstatement within the financial statements, whether due to fraud or error. Our assessment of these risks includes consideration of the nature of the industry and sector, the control environment and the charity performance along with the results of our enquiries of management about their own identification and assessment of risks and irregularities. In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. We also obtained an understanding of the legal and regulatory frameworks that the charitable company operates in, focusing on provisions of those laws and regulations that had a direct effect on the determination of material amounts and disclosures in the financial statements. The key laws and regulations we considered in this context included the UK Companies Act, Charities Act, UK tax legislation and other laws and regulations identified as risk areas identified from our discussions with management.

We communicated relevant identified laws and regulations and potential fraud risks to all engagement team members including internal specialists, and remained alert to any indications of fraud or non-compliance with laws and regulations throughout the audit.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Independent Auditor's Report to the Members of The Refugee and Migrant Centre Limited

Year ended 31 March 2025

After consideration of the above risks we then carried out audit procedures including the following:

- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- reading minutes of trustees meetings;
- reviewing correspondence with H M Revenue & Customs;
- enquiring of management and reviewing any correspondence with legal advisors concerning actual and potential litigation and claims;
- reviewing the financial statement disclosures and testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- in addressing the risk of fraud through management override of controls, testing the appropriateness of journal entries and other adjustments; assessing whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluating the business rationale of any significant transactions that are unusual or outside the normal course of business.

There are inherent limitations in our audit procedures described above. The more removed that the laws and regulations are from financial transactions the less likely it is that we would be aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any. Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Muras Baker Jones Limited
Chartered Accountants
and Statutory Auditor

Regent House
Bath Avenue
Wolverhampton
WV1 4EG

24 November 2025

Muras Baker Jones Limited is eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2025

		Unrestricted funds £	2025 Restricted funds £	Total funds £	2024 Total funds £
	Note				
Income and endowments					
Donations and legacies	5	102,129	-	102,129	67,190
Charitable activities	6	47,391	4,203,058	4,250,449	4,616,203
Investment income	7	4,193	--	4,193	1,991
Total income		<u>153,713</u>	<u>4,203,058</u>	<u>4,356,771</u>	<u>4,685,384</u>
Expenditure					
Expenditure on raising funds:					
Costs of raising donations and legacies	8	200	-	200	520
Expenditure on charitable activities	9,10	55,214	4,206,773	4,261,987	4,384,547
Total expenditure		<u>55,414</u>	<u>4,206,773</u>	<u>4,262,187</u>	<u>4,385,067</u>
Net income		<u>98,299</u>	<u>(3,715)</u>	<u>94,584</u>	<u>300,317</u>
Transfer Between Funds		<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Net Movement in Funds		<u>98,299</u>	<u>(3,715)</u>	<u>94,584</u>	<u>300,317</u>
Reconciliation of funds					
Total funds brought forward		1,033,956	501,719	1,535,675	1,235,358
Total funds carried forward		<u>1,132,255</u>	<u>498,004</u>	<u>1,630,259</u>	<u>1,535,675</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Statement of Financial Position

31 March 2025

	Note	2025 £	2024 £
Fixed Asset			
Tangible Fixed Assets	15	12,389	17,545
Current assets			
Debtors	16	503,929	686,506
Cash at bank and in hand		1,449,586	1,115,883
		<u>1,953,515</u>	<u>1,802,389</u>
Creditors: amounts falling due within one year	17	335,645	284,259
Net current assets		<u>1,617,870</u>	<u>1,518,130</u>
Total assets less current liabilities		<u>1,617,870</u>	<u>1,535,675</u>
Net assets		<u>1,630,259</u>	<u>1,535,675</u>
Funds of the charity			
Restricted funds		498,004	501,719
Unrestricted funds – free reserves, general		632,255	533,956
Unrestricted funds – designated		500,000	500,000
Total charity funds	19	<u>1,630,259</u>	<u>1,535,675</u>

These financial statements were approved by the board of trustees and authorised for issue on 24 November 2025, and are signed on behalf of the board by:



Mr M Cartwright
Trustee

Company registration number: 04971299

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Statement of Cash Flows

Year ended 31 March 2025

	2025 £	2024 £
Cash flows from operating activities		
Net income	94,584	300,317
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	9,510	12,446
Other interest receivable and similar income	-	-
<i>Changes in:</i>		
Trade and other debtors	182,577	387,444
Trade and other creditors	51,386	90,798
Cash generated from operations	<u>338,057</u>	<u>791,005</u>
Interest received	-	-
Net cash from/(used in) operating activities	<u>338,057</u>	<u>791,005</u>
Cash flows from investing activities		
Purchase of tangible assets	(4,354)	(16,183)
Net cash used in investing activities	<u>(4,354)</u>	<u>(16,183)</u>
Net increase/(decrease) in cash and cash equivalents	333,703	774,822
Cash and cash equivalents at beginning of year	<u>1,115,883</u>	<u>341,061</u>
Cash and cash equivalents at end of year	<u>1,449,586</u>	<u>1,115,883</u>

The notes on pages 17 to 35 form part of these financial statements.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2025

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is 1st Floor, Roma Parva, 9 Waterloo Road, Wolverhampton, West Midlands, WV1 4NB.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, modified to include certain assets at fair value.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Cash and cash equivalents

Cash and cash equivalents are basic financial assets and include cash in hand and bank deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

Trade debtors

Trade debtors are amounts due from funders for services performed in accordance with charitable objectives.

Trade debtors are recognised initially at agreement value. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

3. Accounting policies *(continued)*

Trade creditors

Trade creditors are obligations to pay for goods or services that have been acquired in accordance with the charitable objectives from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the year end, to defer settlement of the creditor for at least twelve months after the year end. If there is an unconditional right to defer settlement for at least twelve months after the year end, they are presented as non-current liabilities.

Trade creditors are recognised initially at transaction price. They are subsequently measured at amortised cost using the effective interest method.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. The items in the financial statements where these judgements and estimates have been noted below:

The trustees make an estimate of the recoverable amount owed by debtors. When assessing impairment of debtors, the trustees assess the aging of the debt and historical experience. Due to the debtors being the result of funding agreements, the trustees do not believe that an impairment reserve is appropriate at the year-end.

Estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal and fall into one of two sub-classes: restricted income funds or endowment funds.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.
- Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

3. Accounting policies *(continued)*

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Fixtures and fittings	-	3 Years
Equipment	-	3 Years
Improvements to Leasehold	-	3 Years
Premises		

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

Financial instruments

A financial asset or a financial liability is recognised only when the charity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Debt instruments are subsequently measured at amortised cost.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

3. Accounting policies *(continued)*

Financial instruments *(continued)*

Other financial instruments, including derivatives, are initially recognised at fair value, unless payment for an asset is deferred beyond normal business terms or financed at a rate of interest that is not a market rate, in which case the asset is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Other financial instruments are subsequently measured at fair value, with any changes recognised in the statement of financial activities, with the exception of hedging instruments in a designated hedging relationship.

Financial assets that are measured at cost or amortised cost are reviewed for objective evidence of impairment at the end of each reporting date. If there is objective evidence of impairment, an impairment loss is recognised under the appropriate heading in the statement of financial activities in which the initial gain was recognised.

For all equity instruments regardless of significance, and other financial assets that are individually significant, these are assessed individually for impairment. Other financial assets are either assessed individually or grouped on the basis of similar credit risk characteristics.

Any reversals of impairment are recognised immediately, to the extent that the reversal does not result in a carrying amount of the financial asset that exceeds what the carrying amount would have been had the impairment not previously been recognised.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

4. Limited by guarantee

The liability of the members is limited to a sum not exceeding £10, being the amount that each member undertakes to contribute to the assets of the charity in the event of its being wound up while being a member or within one year of ceasing to be a member.

- (1) payment of the charity's debts and liabilities incurred before he, she or it ceases to be a member;
- (2) payment of the costs, charges and expenses of winding up; and
- (3) adjustment of the rights of the contributories among themselves.

5. Donations and legacies

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Donations			
Small Donations	102,129	-	102,129

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Donations			
Small Donations	67,190	-	67,190

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

6. Income from charitable activities

	2025 £	2024 £
Restricted funds		
<u>Grants</u>		
AMIF- Regional	-	135,622
AMIF- VIA BCC	-	191,122
Assumption Legacy Fund	6,250	-
Barrow Cadbury Trust	30,000	31,000
BBC-Children In need	-	42,238
BCC- HFU Employment	10,000	30,000
BCC- Nigerian Kick Start Project	-	10,000
BCC Sanctuary Grant	33,376	11,725
BCC-HFU	760,052	495,196
Black Country Fund- STW	-	33,571
BNO- WMSMP	26,532	39,644
BNO-DHULC	36,283	35,000
Dudley MBC	120,000	-
Dudley MBC (BCHPT)	25,300	84,333
Dudley MBC- ESOL Project	1,733	-
Energy Redress Scheme	60,024	8,957
EVISA	16,956	-
Fairer Future- WBC	-	9,807
Independent Age- Older New Arrivals Community	38,522	-
Just Straight Talk- Digital Skills	7,987	-
The National Lottery Community Fund (Wolverhampton)	102,081	-
The National Lottery Community Fund (Birmingham)	98,485	99,921
H M Revenue & Customs	52,353	32,568
Justice Collaborations- JTI	170,000	170,000
Oak Foundation	150,000	150,000
Paul Hamlyn	66,000	66,000
Refugee Action- Homes for Ukraine	-	261,727
Refugee Action- ARAP	229,073	250,435
Smallwood Trust	18,422	46,102
Walsall Council- GET Connected Project	8,000	9,000
WCC-Know Neighbourhood	30,392	60,690
WCC/WH SLA	-	35,000
	<u>2,097,821</u>	<u>2,339,658</u>

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

6. Income from charitable activities *(continued)*

Service Provision

ARAP Programmes		
ARAP VIA WCC	155,216	149,606
ARAP via WBC	495,232	512,207
BCC Lot- 3	145,590	130,023
BCC Lot -4	125,518	97,705
BCC Resettlement Immigration	46,293	-
BCC-Sanctuary Welcome Hub	41,666	-
BCC- Targeted Crisis Support	48,363	-
Dudley MBC- UKSPF	41,666	-
Park Inn Hotel WBC	21,991	43,166
HFU- WBC	65,823	187,443
HFU-WCC	62,883	59,889
MHCLG LASSLO Birmingham	148,238	209,180
RTOF-WCC	-	128,807
UKRS-WCC	44,000	70,000
Vulnerable Persons Resettlement Scheme (Wolverhampton)	7,267	35,949
Wider Determinants- WCC	225,725	174,275
Walsall UKSPF	56,444	48,649
Walsall-Move On	61,026	12,224
Walsall MBC- Sudanese Hotel	-	20,020
Walsall MBC- UASC's	17,644	-
Wolverhampton CC- City Services Project	189,012	161,193
Wolverhampton CC-Sudanese Hotel	-	12,496
Wolverhampton CC- Test and Learn	23,157	-
Wolverhampton-UKSPF	49,849	59,920
	<u>2,072,603</u>	<u>2,112,752</u>

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

Other Income

SLA

EU Settlement Scheme

32,634

71,604

Total Restricted Income

32,634

71,604

2025

2024

£

£

Unrestricted funds

Grants

Beacon Centre

-

20,000

BVSC- (Research Better Together)

143

855

ILPA

-

2,000

Kent County Council

47

-

NSCT

7,920

-

Maximus

13,392

43,120

West Midlands Police

4,000

-

25,502

65,975

Other Income

ASIRT

-

20,000

Birmingham NHS Trust

-

390

Creative Black Country

-

240

Refugee Council

300

-

Spring Housing Association

12,209

5,584

University of Birmingham

3,200

-

University of Wolverhampton

5,880

-

WMCA

300

-

Total Unrestricted Income

21,889

92,189

Total Charitable Income

4,250,449

4,616,203

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

6. Income from charitable activities *(continued)*

	2025 £	2024 £
Income summary by type of income		
Grants	2,097,821	2,339,658
Service Provision	2,072,603	2,112,752
Other Income	47,391	92,189
SLA	32,634	71,604
	4,250,449	4,616,203

7. Investment income

	Unrestricted Funds £	Total Funds 2025 £	Unrestricted Funds £	Total Funds 2024 £
Bank Interest Received	4,193	4,193	1,991	1,991

8. Costs of raising donations and legacies

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Wages and salaries	-	-	-
Other office costs	200	-	200
	200	-	200

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Wages and salaries	-	-	-
Other office costs	520	-	520
	520	-	520

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2025

9. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Direct expenditure	35,525	2,893,301	2,928,816
Support costs	19,689	1,313,472	1,333,171
	<u>55,214</u>	<u>4,206,773</u>	<u>4,261,987</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Direct expenditure	25,021	3,053,308	3,078,329
Support costs	18,518	1,287,700	1,306,218
	<u>43,539</u>	<u>4,341,008</u>	<u>4,384,547</u>

10. Support Costs

	Unrestricted Funds 2025 £	Restricted Funds 2025 £	Total funds 2025 £
Governance costs	-	5,500	5,500
IT	-	3,226	3,226
Human Resources	-	5,302	5,302
Depreciation	-	9,510	9,510
Wages and Salaries	-	413,310	413,310
Rent	-	161,138	161,138
Office Costs	3,237	171,061	174,298
Other	16,452	544,425	560,887
	<u>19,689</u>	<u>1,313,472</u>	<u>1,333,171</u>

	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total funds 2024 £
Governance costs	-	5,610	5,610
IT	1,210	28,230	29,440
Human Resources	-	9,626	9,626
Depreciation	-	12,446	12,446
Wages and Salaries	3,179	358,058	361,237
Rent	6,136	157,598	163,734
Office Costs	297	253,164	253,461
Other	7,696	462,966	470,662
	<u>18,518</u>	<u>1,287,700</u>	<u>1,306,218</u>

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

11. Net income

Net income is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation of tangible fixed assets	<u>9,510</u>	<u>12,446</u>

12. Auditors remuneration

	2025	2024
	£	£
Fees payable for the audit of the financial statements	<u>5,500</u>	<u>5,610</u>

Fees payable to the charity's auditor and its associates for other services:
Other non-audit services

	<u>-</u>	<u>-</u>
--	----------	----------

13. Staff costs

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2025	2024
	£	£
Wages and salaries	2,968,461	3,076,216
Social security costs	270,473	259,004
Employer contributions to pension plans	<u>116,838</u>	<u>101,725</u>
	<u>3,355,772</u>	<u>3,436,945</u>

The average headcount of employees during the year was 108 (2024: 118).

Three employees received employee benefits of more than £60,000 during the year (2024: Three).

The Senior Leadership team consists of the Chief Executive, Deputy Chief Executive, and Executive Director of Services. The total employee benefits of the senior leadership team were £243,367 (2024 £224,019)

14. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2025

15. Tangible fixed assets

	Leasehold Improvements £	Office & computer £	Fixtures & fittings £	Total £
Cost				
At 1 April 2024	37,550	139,279	9,269	186,098
Additions	-	-	4,354	4,354
At 31 March 2025	<u>37,550</u>	<u>139,279</u>	<u>13,623</u>	<u>190,452</u>
Depreciation				
At 1 April 2024	35,814	123,470	9,269	168,553
Charge for the year	868	7,475	1,167	9,510
At 31 March 2025	<u>36,682</u>	<u>130,945</u>	<u>10,436</u>	<u>178,063</u>
Carrying amount				
At 31 March 2025	<u>868</u>	<u>8,334</u>	<u>3,187</u>	<u>12,389</u>
At 31 March 2024	<u>1,736</u>	<u>15,809</u>	<u>-</u>	<u>17,545</u>

16. Debtors

	2025 £	2024 £
Trade debtors	256,751	507,532
Prepayments and accrued income	247,178	178,974
	<u>503,929</u>	<u>686,506</u>

17. Creditors: amounts falling due within one year

	2025 £	2024 £
Trade creditors	22,901	77,075
Accruals and deferred income	224,670	112,570
Social security and other taxes	88,074	94,614
	<u>335,645</u>	<u>284,259</u>

18. Pensions and other post-retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £116,838 (2024: £101,725).

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

19. Analysis of charitable funds

Unrestricted funds

	At 1 April 2024 £	Income £	Expenditure £	Transfers £	At 31 March 2025 £
Free Reserves - general funds	533,956	112,463	(19,889)	-	626,530
Designated Fund – The Development Fund	500,000	-	-	-	500,000
Alan Babbette Trust	-	15,000	(15,000)	-	-
Eveson Charitable Trust	-	6,250	(525)	-	5,725
William Cadbury	-	20,000	(20,000)	-	-
	<u>1,033,956</u>	<u>153,713</u>	<u>(55,414)</u>	<u>-</u>	<u>1,132,255</u>

	At 1 April 2023 £	Income £	Expenditure £	Transfers £	At 31 March 2024 £
Free Reserves - general funds	616,645	126,370	(9,059)	(200,000)	533,956
Designated Fund – The Development Fund	300,000	-	-	200,000	500,000
Alan Babbette Trust	-	15,000	(15,000)	-	-
Eveson Charitable Trust	-	-	-	-	-
Garfield Weston	-	20,000	(20,000)	-	-
	<u>916,645</u>	<u>161,370</u>	<u>(44,059)</u>	<u>-</u>	<u>1,033,956</u>

The Designated Fund represents monies set aside to fund possible future property acquisitions.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

19. Analysis of charitable funds *(continued)*

Restricted funds

	At 1 April 2024 £	Income £	Expenditure £	Transfer £	At 31 March 2025 £
The National Lottery Community Fund					
Birmingham	-	98,485	(98,485)	-	-
Wolverhampton	-	102,081	(95,022)	-	7,059
HM Revenue and Customs	-	52,353	(52,353)	-	-
Paul Hamlyn Fund	-	66,000	(66,000)	-	-
Vulnerable Persons Resettlement Scheme					
Wolverhampton	3,653	7,267	(964)	-	9,957
Barrow Cadbury Trust	-	30,000	(30,000)	-	-
Oak Foundation	-	150,000	(150,000)	-	-
Oak Tree Trust	7,013	-	(3,076)	-	3,937
EU Settlement Scheme	-	32,634	(32,634)	-	-
ARAP Programmes					
ARAP VIA WCC	2,123	155,216	(111,546)	-	45,793
ARAP via WBC	60,598	495,232	(412,875)	-	142,955
WCC – City Services Project	-	189,012	(173,757)	-	15,255
DHULC BNO Project	-	36,283	(36,283)	-	-
WCC Emergency Support Fund	1,055	-	-	-	1,055
Justice Collaborations JTI	17,389	170,000	(180,834)	-	6,555
MWUA Donations	374	-	-	-	374
Refugee Action- ARAP	118,307	229,073	(312,451)	-	34,939
Smallwood Trust	17,465	18,422	(35,886)	-	-
Walsall WBC- HFU	30,611	65,823	(88,909)	-	7,525
Wolverhampton CC -UKRS	-	44,000	(36,177)	-	7,823
Walsall Council- Park Inn Hotel	34,564	21,991	(56,555)	-	-
Assumption Legacy Fund	-	6,250	-	-	6,250
BBC- Children In Need	6,270	-	(6,270)	-	-
BCC-HFU	76,788	760,052	(795,122)	-	41,714
BCC- Laaslo	-	148,238	(148,238)	-	-
BCC-Lot 3	42,609	145,590	(154,088)	-	34,111
BCC-Lot 4	23,111	125,518	(148,630)	-	-
BCC- Resettlement Immigration Grant	-	46,293	(46,293)	-	-
BCC Sanctuary Grant	11,725	33,376	(45,101)	-	-
BCC-Ukraine Employment Project	5,484	10,000	(15,484)	-	-
BCC- Sanctuary Welcome Hub	-	41,666	(39,388)	-	2,278
BCC Targeted Crisis Support	-	48,363	(47,501)	-	862
Black Country Fund- Steps to Work	10,318	-	(10,318)	-	-
Black Country NHS Trust- Dudley Pilot	4,439	25,300	(29,739)	-	-
Black Country NHS Trust- Wider Detriments	4,159	225,725	(194,833)	-	35,051
Dudley MBC (ESOL Project)	-	1,733	-	-	1,733
Dudley MBC	-	120,000	(120,000)	-	-
Dudley Council -UKSPF	-	41,666	(41,666)	-	-
WMSMP-BNO Project	-	26,532	(26,532)	-	-
Energy Redress Scheme	6,638	60,024	(66,662)	-	-
EVISA	-	16,956	(12,638)	-	4,318
Independent Age- Boosting Advice	-	38,522	(38,522)	-	-
Just Straight Talk	-	7,987	-	-	7,987

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

19. Analysis of charitable funds *(continued)*

Restricted funds

Walsall Council- Get Connected	3,000	8,000	-	-	11,000
Walsall Council- Move On	305	61,026	(35,791)	-	25,540
Walsall Council- Sudanese Hotel	208		(208)	-	-
Walsall Council- UASCS	-	17,644	-	-	17,644
Walsall CC-UKSPF	5,456	56,444	(61,899)	-	-
Wolverhampton CC-Know your Neighbourhood	3,131	30,392	(22,219)	-	11,304
WCC-NRPF Test and Lean	-	23,157	(8,165)	-	14,992
Wolverhampton CC – HFU	-	62,883	(62,883)	-	-
Wolverhampton CC-UKSPF	4,927	49,849	(54,776)	-	-
	<u>501,719</u>	<u>4,203,058</u>	<u>(4,206,773)</u>	<u>-</u>	<u>498,004</u>

Restricted funds are held for the following purposes:

The National Lottery Community Fund – Funding two separate projects in Birmingham and Wolverhampton to enable settlement and integration of refugees and migrants.

Vulnerable Persons Resettlement Scheme – Facilitating the resettlement of Syrian families in Wolverhampton and Walsall.

EU Settlement Scheme – funding across the region to support EU nationals with applications to stay in the UK once we leave the EU.

Afghan Relocations and Assistance Policy funding across the region

Homes For Ukraine Scheme – funding across the region

UK Resettlement Scheme - in Wolverhampton to help resettle vulnerable people

Various contracts from Birmingham, Wolverhampton and Walsall City councils to deliver services.

RMC also received grants from the National Lottery Community Fund, Barrow Cadbury Trust, Oak Foundation and The Paul Hamlyn Foundation.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

19. Analysis of charitable funds *(continued)*

Restricted funds

	At 1 April 2023 £	Income £	Expenditure £	Transfer £	At 31 March 2024 £
The National Lottery Community Fund					
Birmingham	-	99,921	(99,921)	-	-
Wolverhampton	40,833	-	(40,833)	-	-
HM Revenue and Customs	-	32,568	(32,568)	-	-
Paul Hamlyn Fund	-	66,000	(66,000)	-	-
Vulnerable Persons Resettlement Scheme					
Walsall	3,438	-	(3,438)	-	-
Wolverhampton	726	35,949	(33,022)	-	3,653
WCC/WH SLA	-	35,000	(35,000)	-	-
Barrow Cadbury Trust	-	31,000	(31,000)	-	-
Oak Foundation	-	150,000	(150,000)	-	-
Oak Tree Trust	7,013	-	-	-	7,013
Asylum Migration Integration Fund:					
Birmingham	-	191,122	(191,122)	-	-
Walsall	23,130	135,622	(158,752)	-	-
EU Settlement Scheme	-	71,604	(71,604)	-	-
ARAP Programmes:					
ARAP VIA WCC	228	149,606	(147,711)	-	2,123
ARAP via WBC	35,137	512,207	(486,746)	-	60,598
BCC Laaslo	-	209,180	(209,180)	-	-
WCC – City Services Project	167	161,193	(161,360)	-	-
DHULC BNO Project	864	35,000	(35,865)	-	-
WCC Emergency Support Fund	1,105	-	(50)	-	1,055
Heart of England – Ukraine	9,894	-	(9,894)	-	-
Justice Collaborations JTI	2,803	170,000	(155,414)	-	17,389
MWUA Donations	374	-	-	-	374
BCC- Nigerian Project	1,390	10,000	(11,390)	-	-
Refugee Action – HFU	174,939	261,727	(436,666)	-	-
Refugee Action- ARAP	3,446	250,435	(135,574)	-	118,307
WCC-RTOF	-	128,807	(128,807)	-	-
Smallwood Trust	-	46,102	(28,637)	-	17,465
Walsall WBC- HFU	5,033	187,443	(161,865)	-	30,611
Wolverhampton CC -UKRS	-	70,000	(70,000)	-	-
Walsall Council- Park Inn Hotel	8,193	43,166	(16,795)	-	34,564
BBC- Children In Need	-	42,238	(35,968)	-	6,270
BCC-HFU	-	495,196	(418,408)	-	76,788
BCC-Lot 3	-	130,023	(87,414)	-	42,609
BCC-Lot 4	-	97,705	(74,594)	-	23,111
BCC Sanctuary Grant	-	11,725	-	-	11,725
BCC-Ukraine Employment Project	-	30,000	(24,516)	-	5,484
BVSC-Fairer Future	-	9,807	(9,807)	-	-
Black County Fund- Steps to Work	-	33,571	(23,254)	-	10,317
Black Country NHS Trust- Dudley Pilot	-	84,333	(79,894)	-	4,439
Black Country NHS Trust- Wider Detriments	-	174,275	(170,116)	-	4,159

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

WMSMP-BNO Project	-	39,644	(39,644)	-	-
Energy Redress Scheme	-	8,957	(2,319)	-	6,638
Walsall Council- Get Connected	-	9,000	(6,000)	-	3,000
Walsall Council- Move On	-	12,224	(11,919)	-	305
Walsall Council- Sudanese Hotel	-	20,019	(19,811)	-	208
Walsall CC-UKSPF	-	48,649	(43,193)	-	5,456
Wolverhampton CC- Know your Neighbourhood	-	60,690	(57,559)	-	3,131
Wolverhampton CC – HFU	-	59,889	(59,889)	-	-
Wolverhampton CC – UKSPF	-	59,920	(53,993)	-	4,927
Wolverhampton CC – Hotel Project	-	12,496	(12,496)	-	-

318,713	4,524,014	(4,341,008)	-	501,719
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The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

20. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Fixed assets	8,264	4,125	12,389
Current assets	1,123,991	829,524	1,953,515
Creditors less than 1 year	-	(335,645)	(335,645)
Net assets	1,132,255	498,004	1,630,259

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Fixed assets	8,264	9,281	17,545
Current assets	1,025,692	776,697	1,802,389
Creditors less than 1 year	-	(284,259)	(284,259)
Net assets	1,033,956	501,719	1,535,675

21 Leasing Commitments

At 31 March 2025 the Charity had future minimum non- cancellable lease commitments as set out below:

Operating leases which expire

	2025 £	2024 £
Within one year	106,250	105,000
Within two to five years	72,500	95,625