

COMPANY REGISTRATION NUMBER: 04971299
CHARITY REGISTRATION NUMBER: 1104779

The Refugee and Migrant Centre Limited
Company Limited by Guarantee
Financial Statements
31 March 2024

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The Refugee and Migrant Centre Limited

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Financial Statements

Year ended 31 March 2024

The Board presents the report and financial statements for the year ended 31 March 2024. The statements appear in the format required by the Statement of Recommended Practice for Accounting and Reporting by charities. The report and statements also comply with the Companies Act 2006 as the Refugee and Migrant Centre is a company limited by guarantee. It has no share capital and is a registered charity. The guarantee of each member is limited to £10. Members of the Board of Trustees are also Directors of the Company.

Public Benefit

The Trustees believe that the organisation has complied with the duty to have due regard to public benefit guidance published by the Charity Commission. Furthermore, they believe that activities undertaken by the Charity further its charitable purposes for the public benefit by assisting refugees and migrants through crisis and disadvantage, by removing barriers to their integration and empowering them to become equal citizens.

Reference and administrative details

Registered charity name The Refugee and Migrant Centre Limited

Charity registration number 1104779

Company registration number 04971299

**Principal office and
registered office** 1st Floor, Roma Parva
9 Waterloo Road
Wolverhampton
West Midlands
WV1 4NB

The Trustees Mr M Cartwright
Dr J Black
Ms AM Powell
Mr R Ashwell
Mr D Oliver
Mrs S Sylvester
Mr Y Shafi
Ms E Cairns
Ms R Kaur Grewal (appointed 20
March 2024)

Ms S Walters was appointed a
Trustee on 4 September 2024 and
Mrs S Sylvester resigned as a Trustee
on 15 November 2024.

Chief executive Mr A Llazari

Auditor Muras Baker Jones Limited
Chartered Accountants & Statutory Auditor
Regent House
Bath Avenue
Wolverhampton
WV1 4EG

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Trustees' annual report (including the director's report)

Year ended 31 March 2024

Bankers HSBC (Midland)

Structure, governance and management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 20 November 2003 and registered as a charity on 6 July 2004. The company was established under a Memorandum of Association, which established the objects and powers of the charitable company and is governed under its Articles of Association.

The Trustees have adopted the Charity Commission's Governance Code with the following exception:

Three of our Trustees have served on the board for in excess of the nine years recommended by the code. They intend to stand down as soon as suitable replacements have been recruited.

Recruitment and Appointment of Trustees

The directors of the company are also charity trustees for the purposes of charity law and under the company's Articles are known as members of the Trustee Board.

To ensure that the needs of the Refugee and Migrant Centre and its beneficiaries are fully understood by the Board, the trustees are recruited dependent on their professional expertise and experience of charity governance. To enhance the potential pool of trustees the charity has used selective advertising on charity recruitment websites as well as its own social media channels and networks.

The trustees are selected on a rigorous basis. In an effort to maintain a broad skill mix, members are requested to provide a list of their skills (CV) and in the event of particular skills being lost due to retirement, individuals are asked to keep this updated.

Trustee Induction and Training

Most trustees are already familiar with the practical work of the Charity having been encouraged to take up initial introductory meetings with SMT and staff members.

Additionally, new trustees are invited to meet with the Chair to familiarise themselves with the charity and the context within which it operates. These are led by the Chair and the CEO/Deputy CEO of the charity and cover:

- The obligations of Trustees.
- The main documents which set out the operational framework for the charity including the Memorandum and Articles.
- Resourcing and the current financial position as set out in the latest published accounts.
- Future plans and objectives.

Trustees are asked to draw information from the various Charity Commission publications along with the Memorandum and Articles and the latest financial statements. Feedback from new trustees about their induction has consistently been very positive, regarding ease and support provided.

Risk Management

The Trustee Strategic Subcommittee has conducted a review of the major risks to which the Charity is exposed. A risk register has been established and is updated at least annually.

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Where appropriate, systems or procedures have been established to mitigate the risks the Charity faces. Significant external risks to funding have led to the development of a strategic plan, which will allow for the diversification of funding and activities. Internal control risks are minimised by the implementation of procedures for authorisation of all transactions and projects.

Procedures are in place to ensure compliance with health and safety of staff, volunteers, clients and visitors to the centre.

Organisational Structure

The Trustee Board meets six-weekly and is responsible for the strategic direction and policy of the charity. At present, there are eight Board members from a variety of professional backgrounds relevant to the work of the charity. The CEO, Deputy CEO and Head of Services also sit in on the Board meetings.

The core senior management team consists of the CEO, Deputy CEO and Head of Services.

A scheme of delegation is in place and day to day responsibility for the provision of the services rests with the Deputy Chief Executive along with the Head of Services. The CEO and Deputy CEO are responsible for the implementation of the strategic plan, leading the fundraising efforts and ensuring that key performance indicators are met throughout the organisation.

The charity receives significant support from volunteers, who assist with the day-to-day demands of running the service. Volunteers are involved in carrying out core activities at RMC, which, as well as acting as trustees, includes providing administrative support, interpreting and providing advice on issues such as benefits and health. They also assist with the planning and running of English to Speakers of other Languages classes.

As of the end of March 2024, we had 60 volunteers across our offices.

Remuneration Policy

The charity is committed to ensuring that staff are paid in a transparent, fair and consistent manner having regard to both market conditions and the charity's financial resources. The charity recognises the need to attract and retain people of the right skills to ensure that our objectives are met. In accordance with the Statement of recommended practice salary information is disclosed in note 13 to the Financial Statements.

Objectives and activities

The Refugee and Migrant Centre (RMC) provides free, impartial and confidential advice to beneficiaries living in Wolverhampton, the wider Black Country region and Birmingham.

During the year via its Wolverhampton, Birmingham, Dudley and Walsall offices, RMC's advice and casework teams supported 18,529 individuals, 15,743 of whom opened a new enquiry (13,305 last year). The organisation addressed 42,882 enquiries, 37,031 of which were newly opened in the period, with the beneficiaries coming from 163 different countries and accessing our services through the 45 languages offered onsite, by an average of 110 staff.

Our qualified and experienced staff and caseworkers offer a wide range of holistic support to clients who are:

- newly arrived asylum seekers
- newly granted refugees
- settled refugees and their dependents who arrive via the family reunion process
- EU migrants largely from central and eastern European countries

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- refused, destitute asylum seekers, undocumented people and those with uncertain immigration status
- people who have migrated from within the EU but who were originally from outside the EU, e.g. South Asians from Italy
- British born or naturalised individuals who seek our help mainly with spouse visas and family reunion issues.

Advice and guidance

RMC has a very broad remit of services. Our main areas of focus are:

Regulated immigration advice/casework

RMC is regulated by the Office of the Immigration Services Commissioner (OISC) at Level 3 to provide free immigration advice and representation, mainly with:

- Applications for further leave to remain as a partner, parent, child or based on private life
- Entry clearance applications for family members
- Human Rights Claims
- Applications for settlement (ILR)
- Applications under the EU Settlement Scheme for EEA nationals and their family members
- Applications for victim of domestic violence (DDV concession and settlement applications)
- Applications for Family Reunion
- Further submissions for refused asylum seekers
- Securing access to public funds for those with no recourse to them (NRPF)
- Representation before the First-Tier and Upper Tribunal.

Since 2020 RMC has also been conducting advocacy before the First-Tier and Upper Tribunal (OISC Level 3 work). This work is being done by an experienced Solicitor and the Immigration Department Manager, registered to OISC L3, as well as two caseworkers under L3 supervision.

This includes any work done following the lodging of the notice of appeal against refusal of an application. It requires a high level of knowledge of immigration law and practice, including a thorough understanding of relevant case law, human rights legislation and asylum law, where applicable.

Advocacy work includes:

- Lodging of the notice of appeal
- Preparation of the evidence, including drafting the statements at the First-Tier and Upper Tribunal (Immigration and Asylum Chamber)
- Representing clients before the First-Tier Tribunal (Immigration and Asylum Chamber)
- Challenging decisions of the First-Tier Tribunal and representing cases to the Upper Tribunal.

Citizenship

RMC supports many refugees and migrants to make the final step in their integration, to become British citizens. In order to achieve this, RMC offers:

- Citizenship applications for adults and children, from initial advice to submission
- Fee waiver applications for children's applications
- First passport application, post naturalisation.

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Housing, homelessness and destitution

RMC supports clients to avert homelessness and destitution, access better and safer accommodation and sustain such accommodation.

More specifically we support with:

- Pre-tenancy workshops (private and social housing) - making clients aware of their rights and responsibilities as tenants
- Supporting homeless people to find adequate and safe accommodation and sustain tenancies
- Advice on housing eligibility and managing expectations regarding housing
- Supporting tenants facing illegal eviction and exploitation
- Working closely with local authorities and partners to support homeless, rough sleeping and destitute clients
- Support around rent arrears - both social housing and private rented sector
- Working with social services on safeguarding issues
- Providing food, clothes and emergency financial support for destitute clients
- Assisting clients who are willing to go back to their families in home countries with re-connection.

Welfare and Health

RMC supports refugees and migrants to better navigate the NHS, use it appropriately and access all services available to them. Additionally, RMC supports clients in accessing rightful benefits through applications and appeals.

More specifically we support with:

- Accessing various welfare/benefit entitlements
- Assisting newly granted refugees to transfer to Universal Credit
- Raising awareness on appropriate use of the NHS
- GP, dentist and optician registration
- Health checks and coaching
- Advice on health charges
- Mental health training and support.

Employment

RMC offers a tailored support package that enables our clients to achieve their goals in accessing education and employment. We also provide training that builds clients' confidence, skills and qualifications, alongside advice and guidance on securing employment. More specifically RMC offers support with:

- CV writing, job search and job applications
- Applying for National Insurance numbers
- Resolving tax issues with HMRC
- Setting up online accounts with HMRC.

Education

- Accessing nursery and school places
- Accessing college and university courses
- IT and literacy classes
- English language classes (ESOL)

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- Orientation and welcome sessions.

English classes are a key component of what we offer, as without this the individuals we support are unable to communicate with their community, secure a job and rebuild their lives.

Resettlement Programmes

In RMC's Birmingham, Wolverhampton and Walsall offices there are teams dedicated to supporting Syrians, Somalis, Sudanese, Afghans and Ukrainians who have come to the UK via the various Government's Resettlement Schemes. RMC provides wraparound support from pre-arrival preparations to help with all settlement and integration matters including housing, welfare, health, education and employment.

In August 2023 RMC was commissioned as the successor to Refugee Action and is now the lead provider for the Homes for Ukraine Scheme in Birmingham. With over 1000 Ukrainians who have arrived in the city since March 2022 this is the biggest commissioned resettlement contract within the UK. Since RMC took over delivery of this scheme we have worked with 594 individuals, 119 of whom arrived between August 2023 and the end of March 2024.

In Walsall 19 individuals arrived through the Homes for Ukraine scheme. Since its start RMC has supported 115 individuals to resettle in Walsall. 24 Ukrainians were supported under the Homes for Ukraine scheme in Wolverhampton.

In Wolverhampton we continued to support 113 individuals who have arrived in the UK through the Afghan resettlement scheme, plus 17 children who have been born here. In Walsall we supported 146 Afghan nationals who arrived via the scheme plus 20 children who have been born in the UK. 38 individuals arrived in the last financial year. The Birmingham Afghan scheme saw 91 new arrivals during the year, all of whom arrived via the original pledge plus those supported through the new Local Authority Housing funded properties. Arrivals are set to continue into the next year.

Charity fundraising

Charitable fundraising remains a key funding source of our future strategy, which aims to raise funds in an ethical way linking closely to the principles and strategic priorities of the charity.

We gratefully acknowledge the grants and donations received in the year, which are detailed in notes 5 and 6 of the Financial Statements.

Strategic report

The following sections for achievements and performance and financial review form the strategic report of the charity.

Achievements and performance

RMC's mission involves 'assisting refugees and migrants through crisis and disadvantage, by removing barriers to their integration and empowering them to become equal citizens.' Our core work took place through our open-door service across sites offering advice and support to new arrivals and marginalised migrants. Significant financial and capacity growth came about, however, through Birmingham City Council commissioning RMC to become the lead provider in the city of the Homes for Ukraine scheme.

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RMC is the 6th largest OISC organisation in the UK and biggest provider of free immigration advice in the West Midlands. By the end of March 2024 RMC had 34 immigration advisors, out of which 31 have an OISC qualification (Levels 1, 2 or 3) and 3 are under supervision for Level 1. 4 staff can provide advice at Level 3 of OISC and 20 can provide advice at Level 2 of OISC. We are constantly seeking to upskill our team of immigration advisors and ensure quality of advice given.

RMC's chairing of the West Midlands Immigration Network, a partnership between RMC, Brushstrokes, Hope Projects and Citizens Advice Staffordshire North and Stoke on Trent, was praised alike by its members and funder, Justice Together Initiative. The associated advisors' network was also effective in sharing good practice, discussing legal developments, providing mentoring and training, and encouraging collaboration.

RMC's legal work was further enhanced through the receipt of two different funding streams. In July 2023 we received a grant from the Home Office to deliver casework and representation on complex/late applications under the EU Settlement Scheme on behalf of people with vulnerabilities. In November 2023 we received seed funding from the Strategic Legal Fund, managed by ILPA, to conduct pre-litigation research and policy work in relation to certain provisions of Appendix Private Life. This raises RMC's profile as an organisation going beyond casework to more strategic work.

Two significant initiatives in this financial year were the launch of the Dudley Refugee and Migrant Hub and RMC's response to the arrival of Sudanese evacuees. In May 2023 RMC, in partnership with Brushstrokes, opened an office in Dudley offering immigration advice. This initiative came about through the appeal of local health professionals and funding from the Black Country Healthcare NHS Foundation Trust recognising the wider determinants of health (in this case uncertainty and anxiety about irregular immigration status) impacting on people's lives. RMC's part-time advice service has exceeded expectations as demand has grown and professionals across the sector have acknowledged the value of supporting refugees and migrants to overcome barriers to their integration.

At the height of conflict in Sudan in April 2023 over 150 Sudanese evacuees arrived in Birmingham and the Black Country. Responding to the urgent call from local authorities, RMC stepped up to assist families placed in hotels. Deploying our Arabic speaking advisors, we worked swiftly to respond to the evacuees' multiple needs, including accessing clothing and basic necessities, providing immigration advice, applying for benefits, and registering families with schools, nurseries and primary health care. This was done in close collaboration with the local authorities of Birmingham, Walsall and Wolverhampton.

RMC's Move-On support work increased across all our offices as a large number of asylum seekers were granted refugee status last year through the Government's push to clear a backlog of asylum cases. In Birmingham and Walsall RMC was commissioned by the local authorities to assist newly granted refugees to move on from asylum support into mainstream services. This involved helping refugees to open bank accounts, access Universal Credit, find accommodation in social housing or the private rented sector, and look for a job.

Support of newly granted refugees in Wolverhampton was through the Refugee Transition Outcome Fund. RTOF ran from April 2022 to March 2024. Working in partnership with the Wolverhampton Council, RMC successfully engaged 196 people over these two years. All participants completed a detailed initial assessment and were supported by a dedicated advisor. During the project duration 100 people chose to remain in Wolverhampton, 57 of the 100 secured employment and 50 of them were supported to find sustainable housing in the city. RMC's Wolverhampton project was rated highly and learning will be used in a national evaluation on how to design refugee support packages in the future.

RMC has continued to play an active role in supporting asylum seekers placed in hotels. In Wolverhampton this was done through the Council's City Service project.

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RMC worked closely with 2 asylum hotels to support families and children, especially on school, health and safeguarding matters. In Walsall RMC provided drop-in sessions and ESOL classes for residents in the asylum hotel. Last summer we teamed up with the Walsall Football Club who facilitated football in their grounds for a number of the men staying in the neighbouring hotel.

Further to the outreach work in hotels, City Service in Wolverhampton provides wraparound assistance to new arrivals, primarily via referrals from local authority departments. Through designated referral pathways RMC was able to respond to vulnerable migrants needing advice and support on immigration, welfare benefits, housing and education. RMC has also had a lengthy collaboration with Wolverhampton Homes, which came to an end in March 2024. In providing advice, support in multiple languages and workshops on managing tenancies, RMC helped tenants access Wolverhampton Homes services effectively and maintain stable tenancies.

RMC's Health and Wellbeing assistance cuts across all our integration support services as our health workers help people to navigate the NHS and access treatment. RMC's two Mental Health First Aid instructors continued to facilitate courses heightening awareness of mental health among agency workers, staff members and clients.

In August 2023 RMC received funding from Birmingham City Council to deliver wraparound support for the mental health and wellbeing of Syrian and Afghan resettled refugees residing in the city. The project includes workshops to raise awareness of mental health and wellbeing, women's and men's groups providing social activities, connecting refugees with exiting opportunities in their locality, and partnering with St Martin's Counselling and Psychotherapy to offer free counselling for adults and for children in their school environment.

In 2023 RMC was also commissioned by Birmingham Public Health to disseminate the Community Health Profile among Nigerians resident in Birmingham. Feedback from the 105 Nigerians with whom we worked demonstrated overwhelmingly that participants craved information. This included awareness-raising of health professionals on Nigerian culture, as well as Nigerian migrants on UK systems. Our findings were shared with Birmingham City Council and a wide range of health professionals.

Supporting people to learn English remains a pivotal part of RMC's work in our mission to help people become equal citizens. In the Black Country we successfully brought funding to our Wolverhampton and Walsall offices through the new UK Shared Prosperity Fund, which enabled the delivery of ESOL classes. In Birmingham we secured funding for English language teaching to Afghans and Syrians through the Birmingham City Council's resettlement programmes. Funding for the BNO (British National Overseas) new arrivals was also forthcoming from the Department for Levelling Up, Housing and Communities and the West Midlands Strategic Migration Partnership. Our English provision for this community focused on pronunciation and phonics as most Hong Kongers can already understand English, often to a high level, but lack confidence in communicating with people in the UK.

Despite European Social Funding coming to an end in March 2023, RMC was successful in winning a range of newly funded projects enabling us to continue to deliver employment support. In Wolverhampton and Walsall RMC gained UK Shared Prosperity Funding for employability projects. We were able to assist over 100 people in the financial year to increase knowledge about careers in the UK, access training and college courses, and develop skills to apply for work. In Birmingham we secured funding to help resettled Afghans and Syrians with employment support and to assist Ukrainians through job clubs and careers advice sessions.

RMC's project portfolio expanded considerably last year but all these projects fed into our overall mission to help facilitate integration of new arrivals. In September 2023 RMC received funding from the Department for Digital, Culture, Media and Sport for a project Know your Neighbourhood, intended to improve participation of excluded people in services within Wolverhampton and encourage volunteering.

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We were able to engage with a number of isolated people and deliver a variety of activities, including helping 78 people get WV Active membership so they could participate in physical exercise, taking large groups to the pantomime, cinema and on a canal boat trip, and introducing people to volunteering with the National Trust.

RMC's involvement in the Walsall Connected partnership also grew as we became the second highest performer in Walsall. RMC is one of a number of community centres and libraries commissioned by the local authority to support clients to access Council services online. We play an important role in Walsall Connected helping people who are digitally excluded or unable to communicate in English to access services.

Our participation in a national Energy Redress scheme is also helpful in seeking to counter debt and poverty among clients. This project aims to reduce the risk of fuel poverty for those struggling to pay for their current energy usage. RMC's trained energy advisors have been supporting people to save money on bills through energy-saving behaviour.

An HMRC funded project in Wolverhampton was recognised as effectively helping clients digitally access HMRC services. Last year RMC was awarded a further 3 years' contract, which now includes supporting clients across all our offices with HMRC matters.

A collaborative project in Birmingham funded by the Smallwood Trust and tackling Domestic Violence is also proving to be successful. This project focuses on helping women who have experienced domestic abuse and do not have access to public funds. RMC's role in the partnership is to seek to overturn the NRPF condition and regularise the immigration status of the women, so enabling them to access benefits and secure housing.

These various projects have given added value to the advice work in all our offices, seeking to foster wellbeing and integration of new arrivals. This was even more evident in our resettlement work, which, through greater resources and capacity, could offer wraparound holistic support to those who have come to the UK through Resettlement Schemes. RMC has contracts with all three local authorities of Birmingham, Wolverhampton and Walsall to support resettled Syrians, Somalis, Sudanese, Afghans and Ukrainians who have arrived in the last few years.

RMC's biggest growth last year came about through receiving the contract from Birmingham City Council to deliver the Homes for Ukraine scheme. Since RMC took over delivery of this scheme in August 2023 we have worked with 594 individuals supporting them to access benefits, healthcare, education and training opportunities, housing and employment.

RMC is one of the largest organisations in the refugee and migrant sector in the UK. A key strength of RMC is its diversity. RMC is a user-led service, highlighted by the fact that the majority of staff are first or second-generation migrants, many have lived experience of claiming asylum or arriving as a refugee, and over half of them started as volunteers at RMC before joining the staff team.

RMC's work is subject to key funding and political challenges. The Illegal Migration Act, Rwanda plan, and sharp increase in extension of leave to remain fees significantly impact on our client group and heighten barriers to integration. Funding for core work is hard to come by and there is a huge discrepancy between the support we can offer to resettled refugees and those who come through our open door for advice and assistance. However, RMC remains committed to support some of the most vulnerable in our society and we are grateful for the backing of a diverse set of funders and partners who continue to invest in and support our mission.

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Financial review

The Charity achieved a 23% increase in its total incoming resources from £3,800,003 up to £4,685,384

Unrestricted incoming funds Increased from £63,303 to £161,370 and restricted incoming funds increased from £3,736,700 up to £4,524,014

The Charity's expenditure increased as it used the above funds to achieve its charitable objectives. Total expenditure increased by 17%, rising from £3,726,441 in 2023 up to £4,385,067 in 2024.

The Charity had cash resources of £1,115,883 at the year-end (2023 £341,061). Restricted funds at the year-end were £501,719 (2023 £318,713) and unrestricted funds were £1,033,956 (2023 £916,645).

The Charity is currently based in Wolverhampton, Walsall, Birmingham and Dudley. In Birmingham it has been necessary to take on additional premises on a short-term basis in order to cope with increasing demand. It is recognised that new premises are required in Birmingham and the Board continues to consider all options. The Designated fund which represents reserves set aside by the Board to facilitate future property requirements has been increased to £500,000.

The Charity currently has free reserves (unrestricted funds less designated funds) of £533,956 (2023 £616,645). Free reserves are kept to manage shortfalls in income and cover the organisations statutory responsibility to suppliers and employees. The Board would ideally consider three months of expenditure to be the minimum level of free reserves and this remains the long-term objective.

Plans for the future

The Charity plans to continue the activities outlined above in the forthcoming years subject to securing adequate funding arrangements.

Trustees' responsibilities statement

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

In preparing these financial statements, the trustees are required to:

- ☐ select suitable accounting policies and then apply them consistently;
- ☐ observe the methods and principles in the applicable Charities SORP;
- ☐ make judgments and accounting estimates that are reasonable and prudent;
- ☐ state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- ☐ prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

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The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor

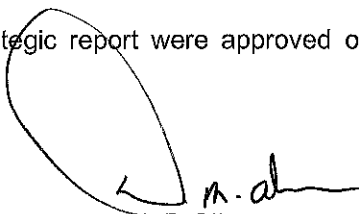
Each of the persons who is a trustee at the date of approval of this report confirms that:

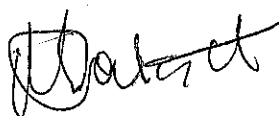
- ☐ so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- ☐ they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

The trustees' annual report and the strategic report were approved on 28/11/2024 and signed on behalf of the board of trustees by:

Mr M Cartwright
Trustee


Mr D Oliver
Treasurer



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Independent Auditor's Report to the Members of The Refugee and Migrant Centre Limited

Year ended 31 March 2024

Opinion

We have audited the financial statements of The Refugee and Migrant Centre Limited (the 'charitable company') for the year ended 31 March 2024 which comprise a statement of financial activities (incorporating an income and expenditure account), a balance sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

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Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 10 the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

In planning and designing our audit tests we identify and assess the risks of material misstatement within the financial statements, whether due to fraud or error. Our assessment of these risks includes consideration of the nature of the industry and sector, the control environment and the charity performance along with the results of our enquiries of management about their own identification and assessment of risks and irregularities. In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. We also obtained an understanding of the legal and regulatory frameworks that the charitable company operates in, focusing on provisions of those laws and regulations that had a direct effect on the determination of material amounts and disclosures in the financial statements. The key laws and regulations we considered in this context included the UK Companies Act, Charities Act, UK tax legislation and other laws and regulations identified as risk areas identified from our discussions with management.

We communicated relevant identified laws and regulations and potential fraud risks to all engagement team members including internal specialists, and remained alert to any indications of fraud or non-compliance with laws and regulations throughout the audit.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Independent Auditor's Report to the Members of The Refugee and Migrant Centre Limited

Year ended 31 March 2024

After consideration of the above risks we then carried out audit procedures including the following:

- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- reading minutes of trustees meetings;
- reviewing correspondence with H M Revenue & Customs;
- enquiring of management and reviewing any correspondence with legal advisors concerning actual and potential litigation and claims;
- reviewing the financial statement disclosures and testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- in addressing the risk of fraud through management override of controls, testing the appropriateness of journal entries and other adjustments; assessing whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluating the business rationale of any significant transactions that are unusual or outside the normal course of business.

There are inherent limitations in our audit procedures described above. The more removed that the laws and regulations are from financial transactions the less likely it is that we would be aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any. Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Muras Baker Jones Limited
Chartered Accountants
and Statutory Auditor

28 November 2024

Regent House
Bath Avenue
Wolverhampton
WV1 4EG

Muras Baker Jones Limited is eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2024

			2024		2023
	Note	Unrestricted funds £	Restricted funds £	Total funds £	Total funds £
Income and endowments					
Donations and legacies	5	67,190	–	67,190	47,150
Charitable activities	6	92,189	4,524,014	4,616,203	3,752,056
Investment income	7	1,991	–	1,991	797
Total income		<u>161,370</u>	<u>4,524,014</u>	<u>4,685,384</u>	<u>3,800,003</u>
Expenditure					
Expenditure on raising funds:					
Costs of raising donations and legacies	8	520	–	520	12,413
Expenditure on charitable activities	9,10	43,539	4,341,008	4,384,547	3,714,028
Total expenditure		<u>44,059</u>	<u>4,341,008</u>	<u>4,385,067</u>	<u>3,726,441</u>
Net income		<u>117,311</u>	<u>183,006</u>	<u>300,317</u>	<u>73,562</u>
Transfer Between Funds		<u>–</u>	<u>–</u>	<u>–</u>	<u>–</u>
Net Movement in Funds		<u>117,311</u>	<u>183,006</u>	<u>300,317</u>	<u>73,562</u>
Reconciliation of funds					
Total funds brought forward		916,645	318,713	1,235,358	1,161,796
Total funds carried forward		<u>1,033,956</u>	<u>501,719</u>	<u>1,535,675</u>	<u>1,235,358</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

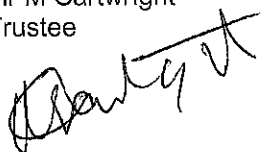
Statement of Financial Position

31 March 2024

	Note	2024 £	2023 £
Fixed Asset			
Tangible Fixed Assets	15	17,545	13,808
Current assets			
Debtors	16	686,506	1,073,350
Cash at bank and in hand		1,115,883	341,061
		<u>1,802,389</u>	<u>1,415,011</u>
Creditors: amounts falling due within one year	17	<u>284,259</u>	<u>193,461</u>
Net current assets		<u>1,518,130</u>	<u>1,221,550</u>
Total assets less current liabilities		<u>1,535,675</u>	<u>1,235,358</u>
Net assets		<u>1,535,675</u>	<u>1,235,358</u>
Funds of the charity			
Restricted funds		501,719	318,713
Unrestricted funds – free reserves, general		533,956	616,645
Unrestricted funds – designated		500,000	300,000
Total charity funds	19	<u>1,535,675</u>	<u>1,235,358</u>

These financial statements were approved by the board of trustees and authorised for issue on 28/11/2024, and are signed on behalf of the board by:

Mr M Cartwright
Trustee



The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Statement of Cash Flows

Year ended 31 March 2024

	2024 £	2023 £
Cash flows from operating activities		
Net income	300,317	73,562
Adjustments for:		
Depreciation of tangible fixed assets	12,446	18,399
Other interest receivable and similar income	-	-
Changes in:		
Trade and other debtors	387,444	(262,818)
Trade and other creditors	90,798	(130,001)
Cash generated from operations	791,005	(300,858)
Interest received	-	-
Net cash from/(used in) operating activities	791,005	(300,858)
Cash flows from investing activities		
Purchase of tangible assets	(16,183)	(11,295)
Net cash used in investing activities	(16,183)	(11,295)
Net increase/(decrease) in cash and cash equivalents	774,822	(312,153)
Cash and cash equivalents at beginning of year	341,061	653,214
Cash and cash equivalents at end of year	1,115,883	341,061

The notes on pages 18 to 36 form part of these financial statements.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2024

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is 1st Floor, Roma Parva, 9 Waterloo Road, Wolverhampton, West Midlands, WV1 4NB.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, modified to include certain assets at fair value.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Cash and cash equivalents

Cash and cash equivalents are basic financial assets and include cash in hand and bank deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

Trade debtors

Trade debtors are amounts due from funders for services performed in accordance with charitable objectives.

Trade debtors are recognised initially at agreement value. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

3. Accounting policies *(continued)*

Trade creditors

Trade creditors are obligations to pay for goods or services that have been acquired in accordance with the charitable objectives from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the year end, to defer settlement of the creditor for at least twelve months after the year end. If there is an unconditional right to defer settlement for at least twelve months after the year end, they are presented as non-current liabilities.

Trade creditors are recognised initially at transaction price. They are subsequently measured at amortised cost using the effective interest method.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. The items in the financial statements where these judgements and estimates have been noted below:

The trustees make an estimate of the recoverable amount owed by debtors. When assessing impairment of debtors, the trustees assess the aging of the debt and historical experience. Due to the debtors being the result of funding agreements, the trustees do not believe that an impairment reserve is appropriate at the year-end (2023 £nil).

Estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal and fall into one of two sub-classes: restricted income funds or endowment funds.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.
- Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

3. Accounting policies *(continued)*

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Fixtures and fittings	-	3 Years
Equipment	-	3 Years
Improvements to Leasehold Premises	-	3 Years

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

Financial instruments

A financial asset or a financial liability is recognised only when the charity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Debt instruments are subsequently measured at amortised cost.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

3. Accounting policies *(continued)*

Financial instruments *(continued)*

Other financial instruments, including derivatives, are initially recognised at fair value, unless payment for an asset is deferred beyond normal business terms or financed at a rate of interest that is not a market rate, in which case the asset is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Other financial instruments are subsequently measured at fair value, with any changes recognised in the statement of financial activities, with the exception of hedging instruments in a designated hedging relationship.

Financial assets that are measured at cost or amortised cost are reviewed for objective evidence of impairment at the end of each reporting date. If there is objective evidence of impairment, an impairment loss is recognised under the appropriate heading in the statement of financial activities in which the initial gain was recognised.

For all equity instruments regardless of significance, and other financial assets that are individually significant, these are assessed individually for impairment. Other financial assets are either assessed individually or grouped on the basis of similar credit risk characteristics.

Any reversals of impairment are recognised immediately, to the extent that the reversal does not result in a carrying amount of the financial asset that exceeds what the carrying amount would have been had the impairment not previously been recognised.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

4. Limited by guarantee

The liability of the members is limited to a sum not exceeding £10, being the amount that each member undertakes to contribute to the assets of the charity in the event of its being wound up while being a member or within one year of ceasing to be a member.

(1) payment of the charity's debts and liabilities incurred before he, she or it ceases to be a member;

(2) payment of the costs, charges and expenses of winding up; and

(3) adjustment of the rights of the contributories among themselves.

5. Donations and legacies

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Donations			
Small Donations	67,190	—	67,190

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Donations			
Small Donations	47,150	—	47,150

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

6. Income from charitable activities

	2024 £	2023 £
Restricted funds		
<u>Grants</u>		
AMIF- Regional	135,622	195,410
AMIF- VIA BCC	191,122	93,167
AMIF ARAP- BCC	-	176,240
Barrow Cadbury Trust	31,000	54,729
BBC-Children In need	42,238	-
BCC- HFU Employment	30,000	-
BCC- Nigerian Kick Start Project	10,000	2,500
BCC Sanctuary Grant	11,725	-
BCC-HFU	495,196	-
BCC – Windrush Project	-	17,119
BBO Heart of England	-	8,000
BBO Steps to Work	-	327,750
Black Country Fund- STW	33,571	-
BNO WMSMP	39,644	-
BNO-DHULC	35,000	-
Dudley MBC	84,333	-
Energy Redress Scheme	8,957	-
Fairer Future- WBC	9,807	-
Fifty Plus	-	3,591
Skills Connected	-	28,196
The National Lottery Community Fund (Wolverhampton)	-	105,909
The National Lottery Community Fund (Birmingham)	99,921	-
H M Revenue & Customs	32,568	29,583
Heart of England- Ukraine Project	-	9,894
Justice Collaborations- JTI	170,000	106,250
Oak Foundation	150,000	150,000
Paul Hamlyn	66,000	60,000
Refugee Action- Homes for Ukraine	261,727	535,042
Refugee Action- ARAP	250,435	12,155
Smallwood Trust	46,102	24,562
Walsall Council- GET Connected Project	-	7,500
Walsall Council- GAP Provision Project	9,000	9,314
WCC- BNO Outreach Project	-	30,258
WCC Exceptional Support Fund	-	20,000
MWUA Appeal	-	19,379
WCC-Know Your Neighbourhood	60,690	-
WCC/WH SLA	35,000	35,000
	<u>2,339,658</u>	<u>2,061,548</u>

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

6. Income from charitable activities *(continued)*

Service Provision

ARAP Programmes		
ARAP VIA WCC	149,606	197,925
ARAP via WBC	512,207	353,775
BCC -Employability Service	130,023	-
BCC -Well Being and Mental Health Support	97,705	-
Park Inn Hotel WBC	43,166	17,565
HFU- WBC	187,443	222,762
HFU-WCC	59,889	-
MHCLG LASSLO Birmingham	209,180	42,493
RTOF-WCC	128,807	149,836
UKRS-WCC	70,000	130,000
Vulnerable Persons Resettlement Scheme (Walsall)	-	10,389
Vulnerable Persons Resettlement Scheme (Wolverhampton)	35,949	74,217
Wider Determinants of Health	174,275	-
Black Country NHS		
Walsall-MBC UKSPF	48,649	-
Walsall MBC-Move On	12,224	-
Walsall MBC- Hotel Project	20,020	-
Wolverhampton CC- City Services Project	161,193	309,885
Wolverhampton CC-Hotel Project	12,496	-
Wolverhampton CC-UKSPF	59,920	-
	<hr/>	<hr/>
	2,112,752	1,508,847

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

Other Income

<u>SLA</u>		
EU Settlement Scheme	71,604	166,305

Total Restricted Income	4,524,014	3,736,700
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	2024	2023
	£	£
Unrestricted funds		
<u>Grants</u>		
Access to Business	–	3,600
Beacon Centre	20,000	–
BVSC- (Research Better Together)	855	–
ILPA	2,000	–
Maximus	43,120	–
TLC College	–	4,025
WMSMP	–	6,000

	65,975	13,625
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Other Income

<u>Asirt</u>	20,000	–
Birmingham NHS Trust	390	–
Creative Black Country	240	–
Spring Housing Association	5,584	–
University of Wolverhampton	–	1,331
Ovacome	–	400

Total Unrestricted Income	92,189	15,356
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Total Charitable Income	4,616,203	3,752,056
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The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

6. Income from charitable activities *(continued)*

	2024 £	2023 £
Income summary by type of income		
Grants	2,339,658	2,075,173
Service Provision	2,112,752	1,508,847
Other Income	92,189	1,731
SLA	71,604	166,305
	4,616,203	3,752,056

7. Investment income

	Unrestricted Funds £	Total Funds 2024 £	Unrestricted Funds £	Total Funds 2023 £
Bank Interest Received	1,991	1,991	797	797

8. Costs of raising donations and legacies

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Wages and salaries	-	-	-
Other office costs	520	-	520
	520	-	520

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Wages and salaries	1,961	-	1,961
Other office costs	10,452	-	10,452
	12,413	-	12,413

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

9. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Direct expenditure	25,021	3,053,308	3,078,329
Support costs	18,518	1,287,700	1,306,218
	<u>43,539</u>	<u>4,341,008</u>	<u>4,384,547</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Direct expenditure	19,377	2,563,019	2,582,396
Support costs	47,813	1,083,819	1,131,632
	<u>67,190</u>	<u>3,646,838</u>	<u>3,714,028</u>

10. Support Costs

	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total funds 2024 £
Governance costs	-	5,610	5,610
IT	1,210	28,230	29,440
Human Resources	-	9,626	9,626
Depreciation	-	12,446	12,446
Wages and Salaries	3,179	358,058	361,237
Rent	6,136	157,598	163,734
Office Costs	297	253,164	253,461
Other	7,696	462,966	470,662
	<u>18,518</u>	<u>1,287,700</u>	<u>1,306,218</u>

	Unrestricted Funds 2023 £	Restricted Funds 2023 £	Total funds 2023 £
Governance costs	-	5,610	5,610
IT	-	39,923	39,923
Human Resources	-	5,491	5,491
Depreciation	13,439	4,960	18,399
Wages and Salaries	9,534	358,918	368,452
Rent	8,627	140,741	149,368
Office Costs	501	214,396	214,897
Other	15,712	313,780	329,492
	<u>47,813</u>	<u>1,083,819</u>	<u>1,131,632</u>

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

11. Net income

Net income is stated after charging/(crediting):

	2024 £	2023 £
Depreciation of tangible fixed assets	<u>12,446</u>	<u>18,399</u>

12. Auditors remuneration

	2024 £	2023 £
Fees payable for the audit of the financial statements	<u>5,610</u>	<u>5,610</u>
Fees payable to the charity's auditor and its associates for other services:		
Other non-audit services	<u>-</u>	<u>-</u>

13. Staff costs

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2024 £	2023 £
Wages and salaries	3,076,216	2,630,766
Social security costs	259,004	238,789
Employer contributions to pension plans	<u>101,725</u>	<u>87,826</u>
	<u>3,436,945</u>	<u>2,957,381</u>

The average headcount of employees during the year was 118 (2023 112).

Three employees received employee benefits of more than £60,000 during the year (2023: Two).

The senior management team consists of the Chief Executive, Deputy Chief Executive and Head of Services. The total employee benefits of the senior leadership team were £224,019 (2023 £204,948)

14. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

15. Tangible fixed assets

	Leasehold Improvements £	Office & computer £	Fixtures & fittings £	Total £
Cost				
At 1 April 2023	34,946	125,700	9,269	169,915
Additions	2,604	13,579	–	16,183
At 31 March 2024	<u>37,550</u>	<u>139,279</u>	<u>9,269</u>	<u>186,098</u>
Depreciation				
At 1 April 2023	34,946	111,892	9,269	156,107
Charge for the year	868	11,578	–	12,446
At 31 March 2024	<u>35,814</u>	<u>123,470</u>	<u>9,269</u>	<u>168,553</u>
Carrying amount				
At 31 March 2024	<u>1,736</u>	<u>15,809</u>	<u>–</u>	<u>17,545</u>
At 31 March 2023	<u>–</u>	<u>13,808</u>	<u>–</u>	<u>13,808</u>

16. Debtors

	2024 £	2023 £
Trade debtors	507,532	488,402
Prepayments and accrued income	178,974	585,548
	<u>686,506</u>	<u>1,073,950</u>

17. Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	77,075	64,428
Accruals and deferred income	112,570	60,251
Social security and other taxes	94,614	68,782
	<u>284,259</u>	<u>193,461</u>

18. Pensions and other post-retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £101,725 (2023: £87,826).

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

19. Analysis of charitable funds

Unrestricted funds

	At 1 April 2023 £	Income £	Expenditure £	Transfers £	At 31 March 2024 £
Free Reserves - general funds	616,645	126,370	(9,059)	(200,000)	533,956
Designated Fund - The Development Fund	300,000	-	-	200,000	500,000
Alan Babbette Trust	-	15,000	(15,000)	-	-
Eveson Charitable Trust	-	-	-	-	-
Garfield Weston	-	20,000	(20,000)	-	-
	<u>916,645</u>	<u>161,370</u>	<u>(44,059)</u>	<u>-</u>	<u>1,033,956</u>

	At 1 April 2022 £	Income £	Expenditure £	Transfers £	At 31 March 2023 £
Free Reserves - general funds	664,698	63,303	(39,603)	(71,753)	616,645
Designated Fund- The Development Fund	208,725	-	-	91,275	300,000
Alan Babbette Trust	20,000	-	(20,000)	-	-
Garfield Weston	20,000	-	(20,000)	-	-
	<u>913,423</u>	<u>63,303</u>	<u>(79,603)</u>	<u>19,522</u>	<u>916,645</u>

The Designated Fund represents monies set aside to fund possible future property acquisitions.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2024

19. Analysis of charitable funds (continued)

Restricted funds

	At 1 April 2023 £	Income £	Expenditure £	Transfer £	At 31 March 2024 £
The National Lottery Community Fund:					
Birmingham	-	99,921	(99,921)	-	-
Wolverhampton	40,833	-	(40,833)	-	-
HM Revenue and Customs	-	32,568	(32,568)	-	-
Paul Hamlyn Fund	-	66,000	(66,000)	-	-
Vulnerable Persons Resettlement Scheme:					
Walsall	3,438	-	(3,438)	-	-
Wolverhampton	726	35,949	(33,022)	-	3,653
WCC/WH SLA	-	35,000	(35,000)	-	-
Barrow Cadbury Trust	-	31,000	(31,000)	-	-
Oak Foundation	-	150,000	(150,000)	-	-
Oak Tree Trust	7,013	-	-	-	7,013
Asylum Migration Integration Fund					
Birmingham	-	191,122	(191,122)	-	-
Walsall	23,130	135,622	(158,752)	-	-
EU Settlement Scheme	-	71,604	(71,604)	-	-
ARAP Programmes					
ARAP VIA WCC	228	149,606	(147,711)	-	2,123
ARAP via WBC	35,137	512,207	(486,746)	-	60,598
BCC Laaslo	-	209,180	(209,180)	-	-
WCC – City Services Project	167	161,193	(161,360)	-	-
DHULC BNO Project					
	864	35,000	(35,865)	-	-
WCC Emergency Support Fund	1,105	-	(50)	-	1,055
Heart of England – Ukraine	9,894	-	(9,894)	-	-
Justice Collaborations JTI	2,803	170,000	(155,414)	-	17,389
MWUA Donations	374	-	-	-	374
BCC- Nigerian Project	1,390	10,000	(11,390)	-	-
Refugee Action – HFU	174,939	261,727	(436,666)	-	-
Refugee Action- ARAP	3,446	250,435	(135,574)	-	118,307
WCC-RTOF	-	128,807	(128,807)	-	-
Smallwood Trust	-	46,102	(28,637)	-	17,465
Walsall WBC- HFU	5,033	187,443	(161,865)	-	30,611
Wolverhampton CC -UKRS	-	70,000	(70,000)	-	-
Walsall Council- Park Inn Hotel	8,193	43,166	(16,795)	-	34,564
BBC- Children In Need	-	42,238	(35,968)	-	6,270
BCC-HFU	-	495,196	(418,408)	-	76,788
BCC-Employability Service	-	130,023	(87,414)	-	42,609
BCC-Well Being and Mental Health	-	97,705	(74,594)	-	23,111
Support Project					
BCC Sanctuary Grant	-	11,725	-	-	11,725
BCC-Ukraine Employment Project	-	30,000	(24,516)	-	5,484
BVSC-Fairer Future	-	9,807	(9,807)	-	-
Black County Fund- Steps to Work	-	33,571	(23,254)	-	10,317
Black Country NHS Trust- Dudley Pilot	-	84,333	(79,894)	-	4,439
Black Country NHS Trust- Wider	-	174,275	(170,116)	-	4,159

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

Determinants					
WMSMP-BNO Project	-	39,644	(39,644)	-	-
Energy Redress Scheme	-	8,957	(2,319)	-	6,638
Walsall Council- Get Connected	-	9,000	(6,000)	-	3,000
Walsall Council- Move On	-	12,224	(11,919)	-	305
Walsall Council- Sudanese Hotel	-	20,019	(19,811)	-	208
Walsall CC-UKSPF	-	48,649	(43,193)	-	5,456
Wolverhampton CC-Know your Neighbourhood	-	60,690	(57,559)	-	3,131
Wolverhampton CC – HFU	-	59,889	(59,889)	-	-
Wolverhampton CC-UKSPF	-	59,920	(54,993)	-	4,927
Wolverhampton CC- Hotel Project	-	12,496	(12,496)	-	-

<u>318,713</u>	<u>4,524,014</u>	<u>(4,341,008)</u>	<u>-</u>	<u>501,719</u>
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BBO – to fund employment and ESOL work across Wolverhampton and Walsall

The National Lottery Community Fund – Funding two separate projects in Birmingham and Wolverhampton to enable settlement and integration of refugees and migrants.

Vulnerable Persons Resettlement Scheme – Facilitating the resettlement of Syrian families in Wolverhampton and Walsall.

AMIF – Asylum Migration and Integration Fund – working with third-country nationals across the region.

EU Settlement Scheme – funding across the region to support EU nationals with applications to stay in the UK once we leave the EU.

Afghan Relocations and Assistance Policy funding across the region

Homes for Ukraine Scheme – funding across the region

UK Resettlement Scheme - in Wolverhampton to help resettle vulnerable people

Various contracts from Birmingham, Wolverhampton and Walsall City councils to deliver services.

RMC also received grants from the National Lottery Community Fund, Barrow Cadbury Trust, Oak Foundation and The Paul Hamlyn Foundation.

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2024

Restricted funds

	At 1 April 2022 £	Income £	Expenditure £	Transfer £	At 31 March 2023 £
BBO - Steps to Work	25,155	327,750	(352,905)	-	-
BBO Heart of England Cost Of Living	-	8,000	(8,000)	-	-
The National Lottery Community Fund:					
Birmingham	-	-	-	-	-
Wolverhampton	40,040	105,909	(105,116)	-	40,833
Big Lottery COVID Fund	60	-	-	(60)	-
TB Clinic	4,945	-	-	(4,945)	-
HM Revenue and Customs	-	29,583	(29,583)	-	-
Paul Hamlyn Fund	-	60,000	(60,000)	-	-
Vulnerable Persons Resettlement Scheme:					
Walsall	-	10,839	(6,951)	-	3,438
Wolverhampton	38,717	74,217	(112,208)	-	726
WCC/WH SLA	-	35,000	(35,000)	-	-
Barrow Cadbury Trust	-	54,729	(54,729)	-	-
Birmingham CCG	780	-	-	(780)	-
Birmingham CC	1600	-	-	(1,600)	-
Birmingham CC Public Health	30,058	-	(30,058)	-	-
Oak Foundation	60	150,000	(150,060)	-	-
Oak Tree Trust	7,852	-	(839)	-	7,013
Asylum Migration Integration Fund					
Birmingham	3,289	93,167	(96,456)	-	-
Walsall	8,236	195,410	(180,516)	-	23,130
EU Settlement Scheme	-	166,305	(166,305)	-	-
ARAP AMIF-BCC	984	176,240	(177,224)	-	-
ARAP Programmes	-	-	-	-	-
ARAP VIA WCC	13,158	197,925	(210,855)	-	228
ARAP via WBC	21,173	353,775	(339,811)	-	35,137
BCC Windrush Project	2,161	17,119	(19,280)	-	-
BCC Laaslo	-	42,493	(42,493)	-	-
WCC – City Services Project	2,496	309,887	(312,216)	-	167
Walsall CC- Covid Champions Project	2,321	-	-	(2,321)	-
CPN-Black Country NHS	8,436	-	-	(8,436)	-
Fifty Plus	1,977	3,591	(5,568)	-	-
Skill Connected	4,664	28,196	(32,860)	-	-
NHS Trust	400	-	-	(400)	-
WMCA-RSI Project	980	-	-	(980)	-
UKHSA-Migrant Outreach Project	20,010	-	(20,010)	-	-
WVSC Project	2,397	7,500	(9,897)	-	-
WCC BNO Project	4,953	30,258	(34,347)	-	-
WCC Emergency Support Fund	1,469	20,000	(20,364)	-	1,105
Walsall CC –GAP Provision	-	9,314	(9,314)	-	-
Heart of England Ukraine	-	9,894	-	-	9,894
Justice Collaborations JTI	-	106,250	(103,447)	-	2,803
MWUA Donations	-	19,379	(19,005)	-	347
BCC Nigerian Project	-	2,500	91,110)	-	1,390
Refugee Action HFU	-	535,042	(360,103)	-	174,939
Refugee Action ARAP	-	12,155	(8,709)	-	3,446
WCC-RTOF	-	149,836	(149,836)	-	-

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

Small Wood Trust	-	24,562	(24,562)	-	-
Walsall CC-HFU	-	222,762	(217,729)	-	5,033
Wolverhampton CC- UKRS	-	130,000	(130,000)	-	-
Walsall Council -Park Inn Hotel	-	17,565	(9,372)	-	8,193
	248,373	3,736,700	(3,646,838)	(19,522)	318,713

The Refugee and Migrant Centre Limited

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

20. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Fixed assets	8,264	9,281	17,545
Current assets	1,025,692	776,697	1,802,389
Creditors less than 1 year	—	(284,259)	(284,259)
Net assets	1,033,956	501,719	1,535,675

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Fixed assets	8,264	5,544	13,808
Current assets	913,991	501,020	1,415,011
Creditors less than 1 year	(5,610)	(187,851)	(193,461)
Net assets	916,645	318,713	1,235,358

21 Leasing Commitments

At 31 March 2024 the Charity had future minimum non- cancellable lease commitments as set out below:

Operating leases which expire

	2024 £	2023 £
Within one year	105,000	73,900
Within two to five years	95,625	8,750