

ZOV UK

England & Wales · Charity number 1104091

Details

Status Registered

Legal form Other

Registered 2004-06-02

Register [View on the Charity Commission register](#)

Contact

Address 48 Talbot Road
London
N6 4QP

Phone 07816349468

Email bulgaria.zov@gmail.com

Website www.zov.org.uk

Activities

Objects: TO RELIEVE POVERTY, HARDSHIP, SICKNESS AND DISTRESS, TO PRESERVE MENTAL AND PHYSICAL HEALTH, TO ADVANCE FORMAL EDUCATION AND INFORMAL EDUCATION AND VOCATIONAL TRAINING, AND IMPROVE STANDARD OF LIVING AMONGST DEPRIVED CHILDREN AND YOUNG PEOPLE IN BULGARIA. IN PARTICULAR, BUT NOT EXCLUSIVELY HUMAN AND MATERIAL RESOURCES WILL BE DEPLOYED TO PROVIDE RELIEF AS THE TRUSTEES DEEM APPROPRIATE.

Activities: ZOV UK is working for improvement in the living conditions of orphans and other children in institutions in Bulgaria.

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Sponsors Or Undertakes Research
- **What:** Education/training, Disability, The Prevention Or Relief Of Poverty, Overseas Aid/famine Relief, Arts/culture/heritage/science, Economic/community Development/employment
- **Who:** Children/young People

Geography

- **Area of benefit:** BULGARIA
- Bulgaria

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£23,900	£29,206	-	-
2024-03-31	£27,403	£35,676	-	-
2023-03-31	£30,206	£34,420	-	-
2022-03-31	£31,932	£38,384	-	-
2021-03-31	£38,751	£33,366	-	-

Trustees

Name	Role	Appointed
Ana Zelenkov		2025-08-05
CHARLOTTE HEALEY		
Dr LUCY ROSENSTEIN		
George Velikov		2025-09-02
Mark Giulianotti		2017-02-10

ZOV UK

England & Wales - Charity number 1104091

Accounts



ANNUAL REPORT 2023/2024



Charity Name: ZOV UK (“ZOV”)

Charity Registration No: 1104091

Address of Charity: 48 Talbot Road, London, N6
Lucy Rosenstein, Charlotte Healey, George Karaargirov,
Dimitar Velikov, Mark Giulianotti, Branimir Zelenkov

Current Trustees:

Financial Trustee: Charlotte Healey

Structure, Governance and Management: Two annual trustee meetings are held each year. Charlotte Healey, the Director, is in charge of the daily management and reporting and financial management of this charity. Accounts are prepared and reviewed by accountants and signed off by two trustees. Trustees are appointed at two annual meetings where quorum is when at least three trustees attend. During these annual meetings the minutes are circulated, and making any decisions are circulated for approval by the other trustees. Appointments of Trustees are reviewed each year with any interested parties who have contacted the charity presented at the annual meeting with the current trustees resigning and being re-elected. Trustees do not receive remuneration or any other benefits for their service.

Reporting: Financial year end is March 2024 and operational performance ending December 2023 to cover the 2023/2024 Annual Reporting period.

Financial Performance: In the accounting period ending March-2024 total Income was **£27,403** and Total expenditure totaled (**£35,676**). At the end of the accounting period, funds in the UK bank account were **£51,772**.

Of those funds:

- £6,000 were restricted to charitable activities in August and September;
- Further £12,000 were towards Outreach and Mentoring activities in 2024;
- £18,000 are in reserves (see below).

2023-2024 fundraising activities met our target budget in order to continue with our programmes at their present levels. Our annual budget is now between £30,000-£35,000.

Reserves Policy: It is ZOV UK's policy to maintain a balance of unrestricted funds which equates to around 6 months of unrestricted payments which equates to around £15-£18,000. In 2018 it was agreed that we should increase the reserves to £15,000 and in 2021 to £18,000. We maintained a reserve in the form of unrestricted funds of £18,000 in 2023/4 which equates to approx. 6 months. This level of reserves is deemed appropriate due to the varying nature of the income sources which are not guaranteed. It was agreed to keep the reserves at this level to reflect future income predictions.

Volunteers: ZOV would like to thank all the trustees who work on a volunteer basis to make the charity run and prosper.

Safeguarding: Although ZOV UK does not undertake any work directly with children in the UK, we do support the work of organisations on the ground in Bulgaria primarily through an NGO ZOV Bulgaria. Each year we make sure we are supporting those organisations that are best aligned with our objectives and mission as a charity. In 2023 we supported ZOV Bulgaria an organisation which is a licensed social support service centre for the number: П – 3129-178 for supporting the skills and development of children including those with special needs. Reports on our activities are sent to the National Agency for Quality of Social services.

Each year we ask for a copy of the signed licence and Katia Zlatkova, the director of ZOV Bulgaria in Bulgaria, signs a declaration that all documents and contracts are in place for 2023/2024 for the safe and complaint operation of the organisation according to Bulgarian law. Copies of which are circulated to the trustees. We request and receive each year the financial accounts for the charities we fund in Bulgaria. These reports are available and are submitted to the National Tax Agency in accordance with Bulgarian law.

Privacy Policy and General Data Protection Regulation Compliance

(GDPR): The only data ZOV holds is email addresses on Campaign Monitor, a forum that we use to send newsletters. There is, and has been for five years, an “unsubscribe” function for those who do not want to be contacted anymore. Campaign Monitor has measures to make sure the data is held securely. You can view their GDPR policies and procedures at the following link <https://www.campaignmonitor.com/trust/>. We will never share the information we have with 3rd parties, without the prior consent of the relevant party in question. If there is a data breach we will contact Campaign Monitor to understand what has happened as they hold the email list, and if contact is made without prior consent or you are unhappy about the level of contact your data will be immediately removed from the database and a record of the breach will be kept. We will endeavour to inform those whose data has been breached within 72 hours.

From the 25th May 2018, for anyone that expresses an interest in our work and wants to receive further information, we will make sure expressive consent is sorted out, including consent to the timings, content and frequency of all further contact. We will only hold personal information where consent has been provided. Evidence of consent will be

recorded and not passed on to any third parties. People can unsubscribe from the newsletter at any point.

Monitoring and Evaluation: Every 3- 6 months, depending on the level of project activities, ZOV Bulgaria measures the children's and young person's improvements with regards to the following fields:

- ▶ Communication skills;
- ▶ Independence;
- ▶ Behaviour;
- ▶ Cognitive skills;
- ▶ Self-esteem; and,
- ▶ Team work.

They also note achievements and participation in extra circular activities such as sports, participation in concerts and improved marks at school. In addition, they use evaluation forms and questionnaire so the student volunteer mentors can capture any improvements or changes in the children's behaviour and educational achievements. Meetings are held during the year to make sure we are addressing the needs of the children and those who work with them in the best possible way using the feedback reviewed from all those involved in our projects.

Objectives and Activities: In 2022 one in four children in Bulgaria live in poverty and are at risk of social exclusion, which is one of the highest rates in the European Union*. The pandemic has increased the risk of poverty worsening existing educational inequalities amongst children from different socio economic backgrounds*. There are still a large number of children living in institutional care. Children at risk of poverty and social exclusion are less likely to meet their potential and need extra support - particularly with regards to education (UNICEF 2022).

ZOV Bulgaria helps them to prepare for life outside the home until they are secure and independent, and see each child's unique potential, facilitating the development of their skills and talents. We also help them build confidence, by providing a range of different creative and educational programmes. The dedicated team of staff have built lasting relationships with many children since 2006. Many of these children are supporters, volunteers and employees of ZOV today. We also support and work closely with the parents, care givers, staff of the homes, students and teachers. For example, at one centre we work for, around 90% of the staff have volunteered or worked for ZOV and/ or have participated in one of our programmes.

Core Projects in 2023

- **Children's Project – Four** homes for children deprived of parental care, including a centre for Girls at Risk: **90** children
- **Special Children Project – Four** homes for disabled children some of which are residential: **100** children and young people.
- **Outreach and Mentoring – Six** homes, two schools of **180** children and **100** mentors, to prepare the children for independent living and provide opportunities for jobs and further education.

Achievements and Performance (2023):

Awards and Studies 2023

4 ZOV mentors won the biggest award for **volunteering** from St Cyril and St Methodius **University of Veliko Tarnovo.**

Six members of ZOV Bulgaria staff received awards as part of a competition organised by the Municipality in celebration of **International Day of Social workers.**

ZOV now has **29** local and national awards to date.

NEW CENTRES

We started supporting one more school this year. The school includes children at risk who board and are away from their families. We worked with approx. **291** children in 2023.

Key Achievements

Educational & Employment Successes

13 children and young people, including those with special needs, completed paid work experience with **4** gaining full or part-time employment.

180 children received one-to-one mentoring support as part of ZOV's educational club. School results and general motivation have increased.

4600 individual meetings between mentors and children.

Extended scope of the Mentoring Project, to include **15** children and young adults.

ZOV provided a young person with a **university grant.** In return they volunteer and help out with ZOV's Children's or Educational Clubs. She was part of the Mentoring and Outreach Projects and has spent much of her life in institutional care.

100% of children that left care either went to university or started a permanent job.

Prevention of Children Going Into Care

80 children with a range of special needs, some of whom have parents who struggle to cope, received weekly music, art and speech therapy support.

ZOV worked with **80** children at schools from poor families who are at risk of dropping out of school.

Staff Wellbeing and Training

ZOV held training for **40** childcare professionals, including ZOV staff and mentors on leadership and team work.

120 staff members from **12** centers received specialist individual support and group therapy to learn better how to understand and support the children's needs and behaviour.

Charlotte Healey, one of the trustees, went to Bulgaria in May to see ZOV's work in action and to participate in some of the sessions.

Over 80 staff members, ZOV Staff and ZOV students volunteers attend **training provided by UNICEF**. The training focused on working with children with special needs.

On the 25th November we celebrated "**International Day for the Elimination of Violence against Women and Children**". ZOV staff attended a conference on the subject

Volunteering

100 student volunteers from the local university provided weekly educational and mentoring support to the children and young people we work with. **5** of these mentors are now employed by ZOV. **20** of these mentors have graduated and are now employed by the local social services, one went onto work with UNICEF Bulgaria.

43 previous mentors are now employed by the Homes we work in, with two as Directors of the homes.

Empowerment

80 children participated in a range of weekly sessions, including music, dance, English, sports, computers, and cooking.

120 children and young people including those with special needs, from **11** centers participated in a charity Martenitsi bazaar in March to celebrate the 'Baba Marta' festival and the coming of spring.

125 children also participated in another bazaar at Christmas, raising money through selling gifts. All the gifts made for the bazaars were created in the sessions organised by ZOV.

Participation in **5** concerts and performances this year in the centres.

25 children received 100 medals after participating in **6** national sports tournaments

Providing Recreational Opportunities

150 children from 15 centers went on a summer trip this year to mountain and sea camps. **Games, activities, walking, learning to cook, making art and crafts and theatre sessions were organised.** Several one-day trips were also organised so the children could spend time outside the homes. Highlights included the children doing a 12km walk in the mountains and participating in a festival where the children and young people won a number of prizes.

18 environmental and educational day trips were organised for around 130 children.

Trip to mark the end of the Mentoring and Outreach Project, with 120 children and mentors from eight centres. The children got to go **canoeing, wall climbing, play sports and perform in concerts and competitions.**

ZOV provided **185** children in **12** centres with Christmas presents and a party. A big thank you to George Velikov and CORDET for supporting this campaign

Resources

ZOV repaired **3 computers** and currently pays for internet in one of the homes.

ZOV helped an organization to paint **Murals** in two of the homes we work with.

Building Life Skills

42 children and **48** adults with special needs from **4** Residential Centres have been taught life skills, such as budgeting, growing vegetables and cooking.

158 children and **20** adults with special needs received educational and life-skills session.

Feedback on Our Work

Children and Young People

"My mentor helped me successfully cope with my homework" Child K, age 12

"My mentor is very nice, she helps me deal with my difficulties in some subjects. I am very grateful to her" Child T, age, 8

"I am very grateful to ZOV for all the support over the years, you have given me. I have confidence that I can cope and achieve success. You will forever remain in my heart, as the people who believed in me when no one else did!" Child H, age 18

"Elena mountains was amazing, we had such a lovely wonderful time", Young person A, age 18

"I can actually read now, thank you!" Child D, age 8

"I wanted to become a waitress and my mentor has helped me make this happen" Child M, age 17

"ZOV has always been by my side in the past years, thank you! You taught me independence not only in paid internships, but also in all the activities I have participated in so far - Mentoring project, Saturday club, Education, the many excursions, emotions, experiences. You are part of my big family - thank you!", Young Person S, age 19

"Thank you very much for the great opportunity again, and this will help me leaving the home and transition to real life!", Young person, age 18

Teachers and Directors

"I am so proud of the achievements of the Children and I'm so grateful to ZOV for their support and partnership" Director of the Centre for Special Needs.

"We are very grateful that we had the opportunity to join ZOV's Education club, your mentor really helped us professionally so we hired her. We will be glad of future cooperation with ZOV", Deputy Director of School

"I have been working with ZOV for 15 years and I am proud with my sports work and achievements that I did with the kids which would have been impossible without ZOV support" Sports teacher at ZOV

"I observe the children's progress with each passing week" Teacher from one of the Schools we work with

"I am very grateful for the support and unique approach, which works really well. I can see improvements and I'm very happy that I can also learn something from you and be useful to my daughter " Mother of Child A

"Thank you, for being our most important supporter for the children and people with special needs and for again giving your hearts and supporting them to have an amazing summer with many emotions and journeys. ZOV is and will always be our best partner!", Rositsa Dimitrova, Head of Social department in VT Municipality

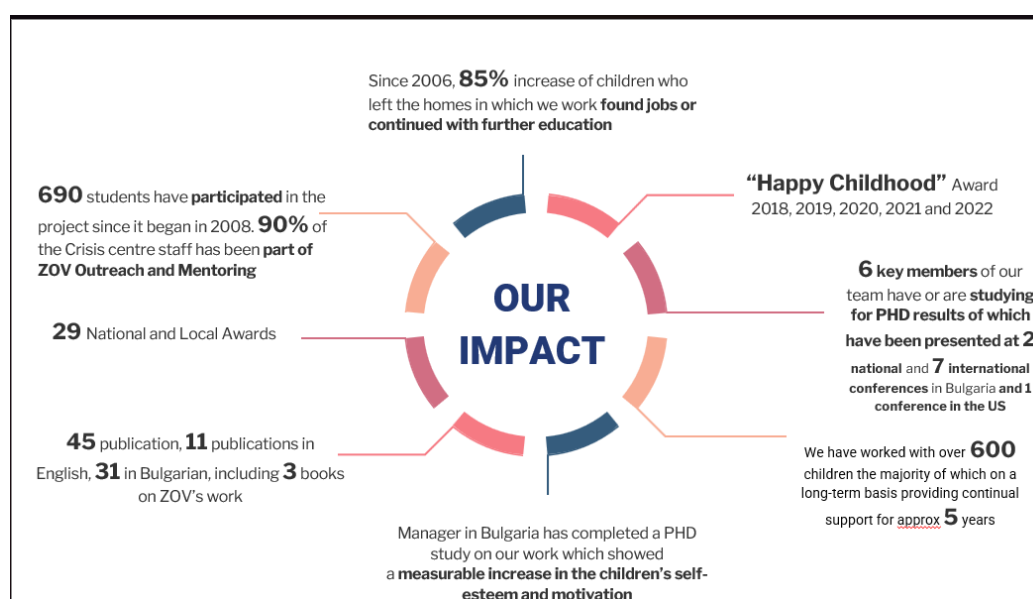
Plans for 2024

In **2024**, through ZOV's work, we will continue to research and develop methods of working with vulnerable children and children at risk with a focus on improving independence, behaviour and wellbeing. We will continue our work and look to expand to support more children at risk through working with local schools and families.

ZOV also encourages the development of the staff we support in Bulgaria. **Six** key members (50%) of staff have a PhD degree or are studying for a PhD. Members of ZOV Bulgaria have published **43** publications, 11 in English, 29 in Bulgarian, including 3 books.

Building on the success of the Individual Support Project in 2023, ZOV will continue to provide support sessions to **120** members of staff who work with us. The sessions will be provided in individual and group formats, focusing on supporting the staff and how to address the children's needs in the best possible way.

Evidence of how our approach works to date



The trustees have confirmed that they have complied with their duty to have due regard to the guidance on public benefit published by the commission in exercising their powers or duties.

2 <https://www.unicef.org/reports/country-regional-divisional-annual-reports-2022/Bulgaria>

ZOV UK

CHARITY NUMBER 1104091

STATEMENT OF ACCOUNTS

For the year ended 31st March 2024

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

Registered Address: 48 Talbot Road
London
N6 4QP

Trustees: Lucy Rosenstein
Charlotte Healey
George Karaargirov
Dimitar Velikov
Mark Giulianotti
Branimir Zelenkov

Financial trustee: Charlotte Healey

Independent Examiners: CRASL
Carlton Park House
Carlton Park Industrial Estate
Saxmundham
Suffolk
IP17 2NL

ZOV UK

CHARITY NUMBER 1104091

STATEMENT OF ACCOUNTS

For the year ended 31st March 2024

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ZOV

CHARITY NUMBER 1104091

ESTABLISHED BY DEED

TRUSTEES' REPORT FOR THE YEAR ENDED 31st March 2024

Organisational Structure

The charity trustees are responsible for the overall management of the charity. The trustees give their time freely and receive no remuneration or other financial benefits.

The Trustees together with the members committee meet monthly to ensure the smooth running and financial well being of the charity.

Recruitment and appointment of trustees

The existing trustees are responsible for the recruitment of new trustees from the local community.

Induction and training

Following appointment, new trustees are given copies of the trust deed and relevant publications from the charity commission.

Risk Management

The trustees assess the risks the charity faces and identifies the major risk by area of activity. These are reviewed regularly. The insurance cover is in place and finances are kept under review.

Objectives and activities

Finances



.....
Lucy Rosenstein
Trustee



.....
Mark Giulianotti
Trustee

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF ZOV

I report on the accounts of the charity for the year ended 31st March 2024, which are set out on pages 4 to 8.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144(2) of the Charities Act 2011 (The Act) does not apply. It is my responsibility to state, on the basis of procedures specified in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act, whether particular matters have come to my attention.

Your attention is drawn to the fact that the charity has prepared accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities published on 16 July 2014, the Financial Reporting Standard for Smaller Entities (FRSSE) is in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has since been withdrawn.

I understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF ZOV

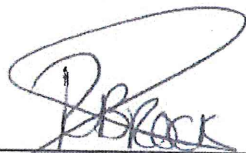
INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that in any material respect the requirements
- to keep accounting records in accordance with section 130 of the Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act.

have not been met; or

- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in blue ink, appearing to read 'R Brock', is written over a horizontal line.

R Brock MAAT ACCA
CRASL
Saxmundham

ZOV UK**STATEMENT OF FINANCIAL ACTIVITIES**

For the year ended 31st March 2024

	<u>Notes</u>	<u>Unrestricted</u> £	<u>Restricted</u>	<u>2024</u> <u>Total</u> £	<u>2023</u> <u>Total</u> £
Income and endowments from					
<i>Voluntary Income:</i>					
Donations and legacies	2	5,847	0	5,847	9,639
<i>Activities for generating funds:</i>					
Charitable activities	3	5,296	2,760	8,056	4,367
Grants	5	3,000	10,500	13,500	16,200
Total income and endowments		<u>14,143</u>	<u>13,260</u>	<u>27,403</u>	<u>30,206</u>
Expenditure					
<i>Cost of generating voluntary income</i>					
Charitable activities	4	35,676	0	35,676	34,420
Total expenditure		<u>35,676</u>	<u>0</u>	<u>35,676</u>	<u>34,420</u>
Net movement in funds		-21,533	13,260	-8,273	-4,214
Balances brought forward					
		<u>39,419</u>	<u>20,376</u>	<u>59,795</u>	<u>64,009</u>
		<u>17,886</u>	<u>33,636</u>	<u>51,522</u>	<u>59,795</u>

All of the Charity's activities are classed as continuing.

The Charity has no recognised gains or losses other than those shown above.

The notes on pages 6 to 8 form part of these accounts.

ZOV UK

BALANCE SHEET

For the year ended 31st March 2024

Notes	2024		2023	
	£	£	£	£
Fixed Assets				
Tangible Assets		0		0
		<u>0</u>		<u>0</u>
Current Assets				
Stock	0		0	
Debtors and prepayments	0		0	
Cash at bank-current	51,772		59,795	
Cash in hand	<u>0</u>		<u>0</u>	
	51,772		59,795	
Liabilities				
Amounts falling due in one year	<u>250</u>		<u>0</u>	
Net current assets		51,522		59,795
Net assets		<u>51,522</u>		<u>59,795</u>
Funds				
Unrestricted		17,886		39,419
Restricted		<u>33,636</u>		<u>20,376</u>
		51,522		59,795

Approved by the Board of Trustees on 16th December 2024 and signed on its behalf by:



Lucy Rosenstein
Trustee



Mark Giulianotti
Trustee

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

NOTES TO ACCOUNTS

For the year ended 31st March 2024

1 ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice and in accordance with the Financial Reporting Standards for Smaller Entities (effective January 2015) and the Charities Act 2011. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting accounting policy note.

The financial statements have been prepared to give and 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by the Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRSSE) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Preparation of accounts on a going concern basis

The assessment of the trustees is that the charity is a going concern.

Income

All incoming resources are included on the Statement of Financial Activities when the charity has sufficient certainty that receipt of the income is probable and the amount can be measured reliably.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party. It has been classified under headings that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources.

The charity is not registered for VAT and accordingly expenditure is shown gross of Grants offered subject to conditions which have not been met at the year end date are notes as commitment but not accrued as expenditure.

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

NOTES TO ACCOUNTS

For the year ended 31st March 2024

Voluntary Income

All donated income is included in income on receipt where the donor requires that the sum is to be treated as income in future accounting periods.

Investment Income

Interest received is included when receivable.

Fixed Assets

Depreciation is provided on fixed assets at rates calculated to write off the costs, less estimated residual value, or each asset over its expected useful life as follows:-

Furniture, Fixtures and Fittings - 15% on reducing balance

Stock

Stock is valued at a lower of cost and net realisable value

ZOV UK**ESTABLISHED BY DEED****CHARITY NUMBER 1104091****NOTES TO ACCOUNTS****For the year ended 31st March 2024**

	Unrestricted £	Restricted	2024 Total £	2023 Total £
2 Donations and legacies				
Donations & Legacies	5,847	0	5,847	9,639
	<u>5,847</u>	<u>0</u>	<u>5,847</u>	<u>9,639</u>
3 Charitable activities Income				
Charitable Activities	5,296	2,760	8,056	4,367
Investments	0	0	0	0
	<u>5,296</u>	<u>2,760</u>	<u>8,056</u>	<u>4,367</u>
4 Charitable activities Expenses				
Raising Funds	216	0	216	216
Charitable Activities	35,460	0	35,460	34,204
	<u>35,676</u>	<u>0</u>	<u>35,676</u>	<u>34,420</u>
5 Grants received				
FOB Grants	0	10,500	10,500	8,200
Orbis Foundation	1,000	0	1,000	6,000
AFD	2,000	0	2,000	2,000
	<u>3,000</u>	<u>10,500</u>	<u>13,500</u>	<u>16,200</u>

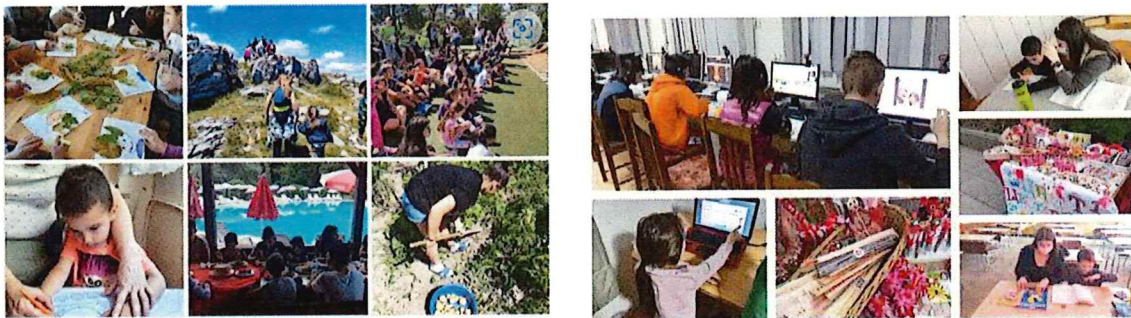
ZOV UK

England & Wales - Charity number 1104091

Accounts



ANNUAL REPORT 2022/2023



ZOV UK ("ZOV")

Charity Name:

Charity Registration No:

1104091

Address of Charity:

48 Talbot Road, London, N6

Current Trustees:

Lucy Rosenstein, Charlotte Healey, George Karaargirov, Dimitar Velikov, Mark Giulianotti, Charmian Perkins (resigned 11.22), Branimir Zelenkov

Financial Trustee:

Charlotte Healey

Structure, Governance and Management: Two annual trustees meeting held each year. Charlotte Healey, the Director, is in charge of the daily management and reporting and financial management of this charity. Accounts are prepared and reviewed by accountants and signed off by two trustees. Trustees are appointed at two annual meetings where quorum is when at least three trustees attend. During these annual meetings the minutes are circulated, and making any decisions are circulated for approval by the other trustees. Appointments of Trustees are reviewed each year with any interested parties who have contacted the charity presented at the annual meeting with the current trustees resigning and being re-elected. Trustees do not receive remuneration or any other benefits for their service.

Reporting: Financial year end is March-23 and operational performance ending December-22 to cover the 2022/2023 Annual Reporting period.

Financial Performance: In the accounting period ending March-2023 total Income was **£30,206** and Total expenditure totaled **(£34,420)**. At the end of the accounting period, funds in the UK bank account were **£59,795**.

Of those funds:

- ☐ £6,000 were restricted to charitable activities in August and September;
- ☐ Further £10,000 were towards outreach and mentoring activities in 2023;
- ☐ £7,000 were set aside for IT equipment and COVID related funding requirements; and,
- ☐ £18,000 are in reserves (see below).

2022-2023 fundraising activities met our target budget in order to continue with our programmes at their present levels. Our annual budget is now between £30,000-£35,000.

Reserves Policy: It is ZOV UK's policy to maintain a balance on unrestricted funds which equates to around 6 months of unrestricted payments which equates to around £15-£18,000. In 2018 it was agreed that we should increase the reserves to £15,000 and in 2021 to £18,000. We maintained a reserve in the form of unrestricted funds of £18,000 in 2022/3 which equates to approx. 6 months. This level of reserves is deemed appropriate due to the varying nature of the income sources which are not guaranteed. It was agreed to keep the reserves at this level to reflect future income predictions.

Volunteers: ZOV would like to thank all the trustees who work on a volunteer basis to make the charity run and prosper.

Safeguarding: Although ZOV UK does not undertake any work directly with children in the UK, we do support the work of organisations on the ground in Bulgaria primarily through ZOV Bulgaria. Each year we make sure we are supporting those organisations that are best aligned with our objectives and mission as a charity. In 2022 we supported ZOV Bulgaria an organisation which is a licensed social support service centre for the number: 11 – 3129-178 for supporting the skills and development of children including those with special needs. Reports on our activities are sent to the National Agency for Quality of Social services.

Each year we ask for a copy of the signed licence and Katia Zlatkova, the director of ZOV Bulgaria in Bulgaria, signs a declaration that all documents and contracts are in place for 2022/2023 for the safe and complaint operation of the organisation according to Bulgarian law. Copies of which are circulated to the trustees. We request and receive each year the financial accounts for the charities we fund in Bulgaria. These reports are available and are submitted to the National Tax Agency in accordance with Bulgarian law.

Privacy Policy and General Data Protection Regulation Compliance (GDPR): The only data ZOV holds is email addresses on Campaign Monitor, a forum that we use to send newsletters. There is, and has been for five years, an “unsubscribe” function for those who do not want to be contacted anymore. Campaign Monitor has measures to make sure the data is held securely. You can view their GDPR policies and procedures at the following link <https://www.campaignmonitor.com/trust/>. We will never share the information we have with 3rd parties, without the prior consent of the

relevant party in question. If there is a data breach we will contact Campaign Monitor to understand what has happened as they hold the email list, and if contact is made without prior consent or you are unhappy about the level of contact your data will be immediately removed from the database and a record of the breach will be kept. We will endeavour to inform those whose data has been breached within 72 hours.

From the 25th May 2018, for anyone that expresses an interest in our work and wants to receive further information, we will make sure expressive consent is sorted out, including consent to the timings, content and frequency of all further contact. We will only hold personal information where consent has been provided. Evidence of consent will be recorded and not passed on to any third parties.

Monitoring and Evaluation: Every 3- 6 months, depending on the level of project activities, ZOV Bulgaria measures the children's and young person's improvements with regards to the following fields:

- ▶ Communication skills;
- ▶ Independence;
- ▶ Behaviour;
- ▶ Cognitive skills;
- ▶ Self-esteem; and,
- ▶ Team work.

They also note achievements and participation in extra circular activities such as sports, participation in concerts and improved marks at school. In addition, they use evaluation forms and questionnaire so the student volunteer mentors can capture any improvements or changes in the children's behaviour and educational achievements. Meetings are held during the year to make sure we are addressing the needs of the children and those who work with them in the best possible way using the feedback reviewed from all those involved in our projects.

Objectives and Activities: In 2022 one in four children in Bulgaria live in poverty and are at risk of social exclusion, which is one of the highest rates in the European Union*. The pandemic has increased the risk of poverty worsening existing educational inequalities amongst children from different socio economic backgrounds*. There are still a large number of children living in institutional care. Children at risk of poverty and social exclusion are less likely to meet their potential and need extra support - particularly with regards to education (UNICEF 2022).

ZOV Bulgaria helps them to prepare for life outside the home until they are secure and independent, and see each child's unique potential, facilitating the development of their skills and talents. We also help them build confidence, by providing a range of different creative and educational programmes. Our dedicated team of staff have built lasting relationships with many children since ZOV started in 2006. Many of these children are supporters, volunteers and employees of ZOV today. We also support and work closely with the parents, care givers, staff of the homes, students and teachers. For example, at one centre we work for, around 90% of the staff have volunteered or worked for ZOV and/or have participated in one of our programmes.

Core Projects in 2022

- **Children's Project** – Four homes for children deprived of parental care, including a centre for Girls at Risk: **81** children
- **Special Children Project** – **Four** homes for disabled children some of which are residential: 100 children and young people.
- **Outreach and Mentoring** – **Six** homes, two schools of 160 children and 100 mentors, to prepare the children for independent living and provide opportunities for jobs and further education.

Achievements and Performance (end of 2022):

Awards and Studies 2022

4 ZOV mentors won the biggest award for volunteering from St Cyril and St Methodius University of Veliko Tarnovo.

For the Fourth year running ZOV Bulgaria has won the **"Happy Childhood Award"** from the Child Protection Agency for the Mentoring and Educational Project and the individual support we provide children and young people.

ZOV Bulgaria has now received **21** local and national awards.

COVID-19

Since 20th March 2022 all COVID restrictions have been removed.

NEW CENTRES

In 2022 we started working with two new schools and **50** new children. The children we work with in the schools are at risk and many have special learning difficulties.

ZOV started supporting **refugees from Ukraine** in the Crisis Centre for Women and Children. We provided food, clothes and sanitary items as well as art and life skill activities, helping them to adapt to life in Bulgaria.

Key Achievements

Educational & Employment Successes

13 children and young people, including those with special needs, completed paid work experience with **7** gaining full or part-time employment.

142 children received one-to-one mentoring support as part of ZOV's educational club. School results and general motivation have increased.

3,200 online individual meetings between mentors and children.

ZOV extended the scope of the Mentoring Project, to include **50** children at risk and with special needs from 2 new schools.

60 videos using games activities and role play were created by ZOV to support the educational club.

ZOV provided **2** young people with a university grant. In return they volunteer and help out with ZOV's Children's or Educational Clubs. They were both part of the Mentoring and Outreach Projects and have spent much of their lives in institutions.

100% of children that left care either went to university or started a permanent job.

Prevention of Children Going Into Care

80 children with a range of special needs, some of whom have parents who struggle to cope, received weekly music, art and speech therapy support.

ZOV worked with **65** children at schools from poor families who are at risk of dropping out of school.

Staff Wellbeing and Training

Charlotte Healey and Katia Zlatkova prepared a training course for **40** people from **14** Centres in key **leadership skills**. They used games and strength-based exercises to highlight the key leadership qualities and effective teamwork.

123 staff members from **12** Centres received specialist individual support and group therapy to learn how to better understand and support the children's needs and behavior.

We ran **12** group sessions and **15** individual sessions for **123** staff from five Centres to help support the children and young people they work with.

Iskra, who is part of our team working in a Centre for Children with Special Needs will start a **PhD** this year. She will use her work with ZOV to look at how to improve the social and lifeskills of young people with special needs.

Charlotte Healey, one of the trustees, went to Bulgaria in May 2022 to see ZOV's work in action and to participate in some of the sessions.

Volunteering

100 student volunteers from the local university provided weekly educational and mentoring support to the children and young people we work with. **5** of these mentors are now employed by ZOV. **15** of these mentors graduated and where employed by the local social services.

41 previous mentors are now employed by the Homes we work in.

Empowerment

80 children participated in a range of weekly sessions, including music, dance, English, sports, computers, and cooking.

100-120 children and young people including those with special needs, from **11** centers participated in a charity Martenitsi bazaar in March to celebrate the 'Baba Marta' festival and the coming of spring, and a bazaar at Christmas. All the gifts made for the bazaars were created in the sessions organised by ZOV and they raised money for the centres by selling the gifts.

ZOV participated in **5** concerts and performances this year. The dances and songs were learnt in ZOV's music and dance club.

122 medals were won by children and young people in **7** national sports tournaments. ZOV provides sports activities and training for these competitions and organizes for the children to attend.

ZOV was invited as a special guest to the **16th Anniversary of the Crisis Center**. We have been supporting the Centre for over ten years.

Providing Recreational Opportunities

128 children from **11** centers went on a summer trip this year to mountain camps at Stara Planina, Baba Stana and sea camps at Kraisimorie. Games, activities, walking, learning to cook, making art and crafts and theatre sessions were organised.

98 children went on a number of smaller 2-3 days trips to **historic and educational places** such as Uzana Mountain, Elena, a traditional Bulgarian village and Sveta Gora on a walking trip.

93 children, young people and their mentors attended the largest ever trip away to Ksilifor to mark the end of the Mentoring and Outreach Project. The children got to canoe, wall climb, play sports and perform in concerts and competitions.

Alongside the municipality, ZOV helped organise a celebration for **International Child's Day** in the local park where **77** children, we work with, participated in a number of games and competitions, including maths, sports and painting.

Resources

ZOV repaired **10** computers and purchased key computer equipment. ZOV also pays for internet in two centres that can't afford it.

183 children and young adults from **13** Residential Centres in Veliko Tarnovo and Gorna Oryahovitsa were given **Christmas presents and parties**. Additionally, ZOV organised two more Christmas parties and events for **50** children from schools we work with. A big thank you to Dimi and George Velikov and CORDET for making this happen.

Building Life Skills

40 children and **48** adults with special needs from **4** Residential Centres have been taught life skills, such as budgeting, growing vegetables and cooking.

143 children and **20** adults with special needs received educational and life-skills sessions.

A new **Health Club** was set up for children over 12; they watched some videos about growing up and were able to ask questions to understand better how to look after themselves.

Feedback on Our Work

Children and Young People

"ZOV has been there for me unfailingly, supporting me through the years with different activities and this year the presence of my mentor was especially important for me! You gave me strength to believe in myself, thank you!" Stella, 7

"I love music and singing, this is my favorite thing ever and I am so happy to have chance to sing and this makes me feel important to other people, thank you!" Danka, 11

"I love to dance, it's a lot of fun and we get to smile together" Sara, 4 from Ukraine

"I am very grateful to ZOV for the support and the opportunity for a summer paid work experience. I never believed that it is so wonderful to work and be independent. You believed in me and I believed in myself!" Mitko, 16

"I have never seen the sea before, it is amazing, I can't believe that I have this chance, thank you so much ", Svetlana, 14

Thank you for the pleasure you have created, thank you also to ZOV for the organisation and enormous work to make the trip happen, as well as for the unforgettable moments in Baba Stana", Jane, 16.

"I like gardening and to plant things, it is so nice to plant things", Nenka 10

"I really want to work, I also dream of earning money and being useful and independent. I am very happy that you helped me, thank you." Simona 21

Teachers and Directors

"I believe that paid work experience is one of the most valuable ZOV activities for teenagers, because in addition to teaching them work skills, it also gives meaning to their free time and helps them be more responsible and prepared for life after institutional care!" Miglena Enchireva, Director of one of the homes we work with

"Thank you again to ZOV for always being with us in the right place at the right time. Our refugees are so grateful and you prove again that you are most reliable and constant partner" Director of the Crisis Centre

"I can't express my gratitude for your huge hearts, for all the efforts you put in, to preparing these amazing Christmas celebrations, the gifts, the whole program. We are really happy to have you with us, dear friends from ZOV!" Stanka Todorova, Director of two of the centres we work in

"Thank you very much for your help, you were our support and helped us not only to get back on our feet and take care of my children to have basic things, but also to feel supported and safe" Mother of two refugee children from Ukraine

"Thank you for being so consistent with your help especially during the pandemic, you giving hope to the team" Maggie Trayhova, Director of the Gorna Oryahovitsa Centre for Children with Special Needs

"There is a noticeable change in the behaviour and motivation of students who participate in ZOV's work " Greta Koseva, History teacher

Plans for 2023

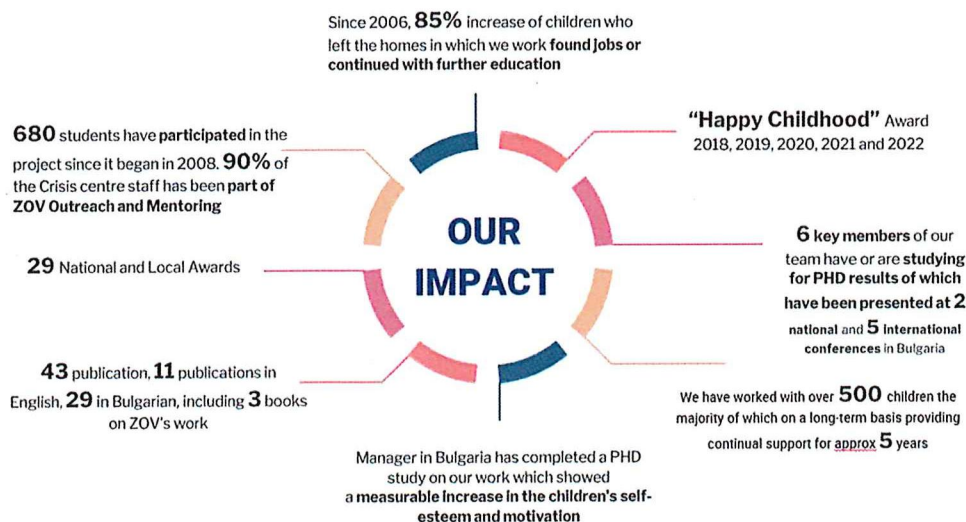
In 2023, through ZOV's work, we will continue to research and develop methods of working with vulnerable children and children at risk with a focus on improving independence, behavior and wellbeing. We will continue our work and look to expand to support more children at risk through working with local schools and families.

ZOV also encourages the development of our staff. **6** key staff members of ZOV (50%) have a PhD degree or are studying for a PhD. To date we have **36** publication, **9** publications in English, **27** in Bulgarian, including **3** books on ZOV's work.

Building on the success of the Individual Support Project in 2022, ZOV will continue to provide support sessions to **120** members of staff who work with us. The sessions will be provided in individual and group formats, focusing on supporting the staff and how to address the children's needs in the best possible way.

2022 has been an amazing year, with **277** children benefitting from the programmes that ZOV runs. A special thank you to all our trustees - Lucy Rosenstein, Branimir Zelenkov, Charmian Perkins, George Karaargirov, Dimi Velikov, and Mark Giulianotti. Also, our funders and supporters - including Friends of Bulgaria, Communitas Foundation, Ana Zelenkov, Conor Maxwell, George Velikov, CORDET, and to our amazing team in Bulgaria, run by Katia Zlatkova.

Evidence of how our approach works



The trustees have confirmed that they have complied with their duty to have due regard to the guidance on public benefit published by the commission in exercising their powers or duties.

📄 <https://www.unicef.org/reports/country-regional-divisional-annual-reports-2022/Bulgaria>

ZOV UK

CHARITY NUMBER 1104091

STATEMENT OF ACCOUNTS

For the year ended 31st March 2023

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

Registered Address: 48 Talbot Road
London
N6 4QP

Trustees: Lucy Rosenstein
Charlotte Healey
George Karaargirov
Dimitar Velikov
Mark Giulianotti
Branimir Zelenkov

Financial trustee: Charlotte Healey

Independent Examiners: CRASL
Carlton Park House
Carlton Park Industrial Estate
Saxmundham
Suffolk
IP17 2NL

ZOV UK

CHARITY NUMBER 1104091

STATEMENT OF ACCOUNTS

For the year ended 31st March 2023

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INDEPENDENT EXAMINER'S REPORT	2 - 3
STATEMENT OF FINANCIAL ACTIVITIES	4
BALANCE SHEET	5
NOTES TO THE ACCOUNTS	6 - 8

ZOV
CHARITY NUMBER 1104091

ESTABLISHED BY DEED

TRUSTEES' REPORT FOR THE YEAR ENDED 31st March 2022

Organisational Structure

The charity trustees are responsible for the overall management of the charity. The trustees give their time freely and receive no remuneration or other financial benefits.

The Trustees together with the members committee meet monthly to ensure the smooth running and financial well being of the charity.

Recruitment and appointment of trustees

The existing trustees are responsible for the recruitment of new trustees from the local community.

Induction and training

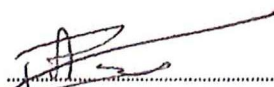
Following appointment, new trustees are given copies of the trust deed and relevant publications from the charity commission.

Risk Management

The trustees assess the risks the charity faces and identifies the major risk by area of activity. These are reviewed regularly. The insurance cover is in place and finances are kept under review.

Objectives and activities

Finances


.....
Lucy Rosenstein
Trustee


.....
Mark Giulianotti
Trustee

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF ZOV

I report on the accounts of the charity for the year ended 31st March 2023, which are set out on pages 4 to 8.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144(2) of the Charities Act 2011 (The Act) does not apply. It is my responsibility to state, on the basis of procedures specified in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act, whether particular matters have come to my attention.

Your attention is drawn to the fact that the charity has prepared accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities published on 16 July 2014, the Financial Reporting Standard for Smaller Entities (FRSSE) is in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has since been withdrawn.

I understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF ZOV

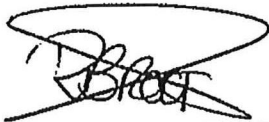
INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that in any material respect the requirements
- to keep accounting records in accordance with section 130 of the Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act.

have not been met; or

- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



R Brock MAAT ACCA
CRASL
Saxmundham

ZOV UK

STATEMENT OF FINANCIAL ACTIVITIES

For the year ended 31st March 2023

		Unrestricted	Restricted	2023 <u>Total</u> £	2022 <u>Total</u> £
	<u>Notes</u>	£			
Income and endowments from					
<i>Voluntary Income:</i>					
Donations and legacies	2	9,639	0	9,639	9,438
<i>Activities for generating funds:</i>					
Charitable activities	3	1,445	2,922	4,367	15,494
Grants	5	8,000	8,200	16,200	7,000
Total income and endowments		<u>19,084</u>	<u>11,122</u>	<u>30,206</u>	<u>31,932</u>
 Expenditure					
<i>Cost of generating voluntary income</i>					
Charitable activities	4	34,420	0	34,420	38,384
Total expenditure		<u>34,420</u>	<u>0</u>	<u>34,420</u>	<u>38,384</u>
 Net movement in funds		 -15,336	 11,122	 -4,214	 -6,452
 Balances brought forward		 54,755	 9,254	 64,009	 70,461
		<u>39,419</u>	<u>20,376</u>	<u>59,795</u>	<u>64,009</u>

All of the Charity's activities are classed as continuing.

The Charity has no recognised gains or losses other than those shown above.

The notes on pages 6 to 8 form part of these accounts.

ZOV UK

BALANCE SHEET

For the year ended 31st March 2023

	Notes	£	2023 £	£	2022 £
Fixed Assets					
Tangible Assets			0		0
			<u>0</u>		<u>0</u>
Current Assets					
Stock		0		0	
Debtors and prepayments		0		0	
Cash at bank-current		59,795		64,009	
Cash in hand		<u>0</u>		<u>0</u>	
		59,795		64,009	
Liabilities					
Amounts falling due in one year		<u>0</u>		<u>0</u>	
Net current assets			59,795		64,009
Net assets			<u>59,795</u>		<u>64,009</u>
Funds					
Unrestricted			39,419		54,755
Restricted			<u>20,376</u>		<u>9,254</u>
			<u>59,795</u>		<u>64,009</u>

Approved by the Board of Trustees on 9th November 2023 and signed on its behalf by:



Lucy Rosenstein
Trustee



Mark Giulianotti
Trustee

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

NOTES TO ACCOUNTS

For the year ended 31st March 2023

1 ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice and in accordance with the Financial Reporting Standards for Smaller Entities (effective January 2015) and the Charities Act 2011. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following Accounting and Reporting by the Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRSSE) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Preparation of accounts on a going concern basis

The assessment of the trustees is that the charity is a going concern.

Income

All incoming resources are included on the Statement of Financial Activities when the charity has sufficient certainty that receipt of the income is probable and the amount can be measured reliably.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party. It has been classified under headings that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources.

The charity is not registered for VAT and accordingly expenditure is shown gross of Grants offered subject to conditions which have not been met at the year end date are noted as commitment but not accrued as expenditure.

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

NOTES TO ACCOUNTS

For the year ended 31st March 2023

Voluntary Income

All donated income is included in income on receipt where the donor requires that the sum is to be treated as income in future accounting periods.

Investment Income

Interest received is included when receivable.

Fixed Assets

Depreciation is provided on fixed assets at rates calculated to write off the costs, less estimated residual value, or each asset over its expected useful life as follows:-

Furniture, Fixtures and Fittings - 15% on reducing balance

Stock

Stock is valued at a lower of cost and net realisable value

ZOV UK

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

NOTES TO ACCOUNTS

For the year ended 31st March 2023

	Unrestricted £	Restricted	2023 Total £	2022 Total £
2 Donations and legacies				
Donations & Legacies	9,639	0	9,639	15,494
	<u>9,639</u>	<u>0</u>	<u>9,639</u>	<u>15,494</u>
3 Charitable activities Income				
Charitable Activities	1,445	2,922	4,367	14,504
Investments	0	0	0	0
	<u>1,445</u>	<u>2,922</u>	<u>4,367</u>	<u>14,504</u>
4 Charitable activities Expenses				
Raising Funds	216	0	216	216
Charitable Activities	34,204	0	34,204	38,168
	<u>34,420</u>	<u>0</u>	<u>34,420</u>	<u>38,384</u>
5 Grants received				
	Unrestricted	Restricted	2023 Total	2022 Total
FOB Grants	0	8,200	8,200	7,000
Orbis Foundation	6,000	0	6,000	0
AFD	2,000	0	2,000	0
	<u>8,000</u>	<u>8,200</u>	<u>16,200</u>	<u>7,000</u>

ZOV UK

England & Wales - Charity number 1104091

Accounts



ANNUAL REPORT 2021/2022

Charity Name:	ZOV UK
Charity Registration No:	1104091
Address of Charity:	48 Talbot Road, London, N6 4QP
Current Trustees:	Lucy Rosenstein, Charlotte Healey, George Karaargirov, Dimitar Velikov, Mark Giulianotti and Branimir Zelenkov
Financial Trustee:	Charlotte Healey / Mark Giulianotti

Structure, Governance and Management: Two annual trustees meeting held each year. Charlotte Healey, the Director, is in charge of the daily management and reporting of this charity. Trustees are appointed at two annual meeting between where at least three trustees must attend, the minutes are circulated, and any decision circulated for agreement with other trustees. Appointments of Trustees are reviewed each year with any interested parties who have contacted the charity presented at the annual meeting with the current trustees resigning and being re-elected. Trustees do not receive remuneration or any other benefits for their service.

Reporting: Financial year end is March 22 and operational performance ending December 21 to cover 2021/2022 Annual Reporting period.

Financial Performance: In the accounting period ending March 2022 total income was (£31,932) and Total expenditure totaled (£38,384). At the end of the accounting period, funds in the UK bank account were £64,009.

Of those funds:

- ☐ £6,000 were restricted to charitable activities in August and September, and
- ☐ Further £10,000 for the outreach and mentoring activities in 2022/2023
- ☐ £18,000 reserves (see below)

2021- 2022 fundraising activities met our target budget in order to continue with our programmes at their present levels. Our annual budget is now around £30,000-£35,000.

Reserves Policy: It is ZOV UK's policy to maintain a balance on unrestricted funds which equates to around 6 months unrestricted payments which equates to around £15-£18,000. In 2018 it was agreed that we should increase the reserves to £15,000 and in 2021 to £18,000. We maintained a reserve in the form of unrestricted funds of £18,000 in 2021 which equates to approx. 6 months. This level of reserves is deemed appropriate due to the varying nature of the income sources which are not guaranteed. It was agreed to keep the reserves at the level to reflect future income predictions.

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Safeguarding: Although ZOV UK does not undertake any work directly with children in the UK, we do support the work of organisations on the ground in Bulgaria primarily through ZOV Bulgaria. Each year we make sure we are supporting those organisations that are best in line with our objectives and mission as a charity. In 2021 we supported ZOV BG organisation which is a licensed social support service centre for the number: Л – 3129-178 for supporting the skills and development of children including those with special needs. Reports on our activities are sent to the National Agency for Quality of Social services.

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Monitoring and Evaluation: Every 3- 6 months, depending on the level of project activities, ZOV BG measures the children's and young person's improvements in:

- ▶ Communication skills
- ▶ Independence
- ▶ Behaviour
- ▶ Cognitive skills
- ▶ Self-esteem, and
- ▶ Team work

They also note achievements and participation in extra circular activities such as sports, participation in concerts and improved marks at school. In addition, they use evaluation forms and questionnaire so the student volunteer mentors can capture any improvements or changes in the children's behaviour and educational achievements. Meetings are held during the year to make sure they are addressing the needs of the children and those who work with them in the best possible way using the feedback reviewed from all those involved in our projects. In addition to this the team in Bulgaria hold meetings every few months to review work with a meeting twice a year with members of ZOV UK to discuss how best to achieve our aims.

Objectives and Activities: In 2020 one in three (36%) of children are at risk of poverty and social exclusion, one of the highest rates in the European Union*. A large numbers of children are still placed in institutional care. These children are less likely to meet their potential and need extra support - particularly with regards to education. ZOV supports children who are growing up in institutional care, many of whom have suffered severe trauma. We also support children and young adults with a range of disabilities and those at risk.

We help them to prepare for life outside the home until they are secure and independent, and see each child's unique potential, facilitating the development of their skills and talents. We also help them build confidence, by providing a range of different creative and educational programmes. Our dedicated team of staff have built lasting relationships with many children since ZOV started in 2006. Many of these children are supporters, volunteers and employees of ZOV today. We also support and work closely with the parents, care givers, staff of the homes, students and teachers. For example, at one centre we work for, around 90% of the staff have volunteered or worked for ZOV and/ or have participated in one of our programmes.

Core Projects in 2021

- **Children's Project** – Four homes for children deprived of parental care, including a centre for Girls at Risk: 79 children
- **Special Children Project** – Four homes for disabled children some of which are residential: 100 children and young people
- **Outreach and Mentoring** – Six homes, two schools 153 children and 80 mentors, to prepare children for independent living and provide opportunities for jobs and further education.

Achievements and Performance (end of 2021):

Awards and Studies 2021

ZOV mentors won the biggest award for volunteering from St Cyril and St Methodius University of Veliko Tarnovo.

ZOV won another award for the garden at the Crisis Centre and all sports and recreational activities we run. This award was given by the Child Protection Agency in recognition of good practice and excellent partnerships.

ZOV now has **19** local and national awards

COVID-19

There were a number of lockdowns in 2021, but ZOV was able to continue its work with special permission from the Municipality of Veliko Tarnovo. The only restrictions were those concerning student volunteers who could only work with children online. As of October 2021, 30% of volunteers work face to face and the remaining 70% online.

NEW CENTRES

In 2021 we started working with 25 women and children from a new centre for women and children at risk and a new school, working with children at risk.

Key Achievements

Educational & Employment Successes

19 children and young people, including those with special needs, completed paid work experience with **7** gaining full or part-time employment.

142 children received one-to-one mentoring support as part of ZOV's educational club. School results and general motivation have increased.

3100 online individual meetings between mentors and children.

Extended scope of the Mentoring Project, including **20** new adults with special needs and **20** children at risk from the new school.

60 videos using games activities and role play were created by ZOV to support the online educational club.

ZOV provided **2** young people with a university grant. In return they volunteer and help out with ZOV's Children's or Educational Clubs. They were both part of the Mentoring and Outreach Projects and have spent much of their lives in institutions.

100% of children that left care either went to university or started a permanent job.



Prevention of Children Going Into Care

100 children with a range of special needs, some of whom have parents who struggle to cope, received weekly music, art and speech therapy support.

ZOV worked with **47** children at schools from poor families who are at risk of dropping out of school.

Staff Wellbeing and Training

ZOV held training for **20** childcare professionals, including ZOV staff and mentors, on methods of working with children with special needs.

120 staff members from **12** centres received specialist individual support and group therapy to learn how to better understand and support the children's needs and behavior.

We ran **12** group sessions and **16** individual sessions for **120** staff from five centres to help support them and the children through this challenging time.



Volunteering

100 student volunteers from the local university provided weekly educational and mentoring support to the children and young people we work with. **5** of these mentors are now employed by ZOV. **12** of these mentors graduated and where employed by the local social services.

38 previous mentors are now employed by the Homes we work in.

Empowerment

79 children participated in a range of weekly sessions, including music, dance, English, sports, computers, and cooking.

100-120 children and young people including those with special needs, from **11** centers participated in a charity Martenitsi bazaar in March to celebrate the 'Baba Marta' festival and the coming of spring. They also participated in another bazaar at Christmas, raising money through selling gifts. All the gifts made for the bazaars were created in the sessions organised by ZOV.

ZOV participated in **4** small concerts and performances this year in the Centres.

25 children received **44** medals after participating in **3** national sports tournaments. It was the first time the girls from the Crisis Centre participated in sports tournaments.



Providing Recreational Opportunities

ZOV organised for **114** children from **9** centres to go on summer trips this year to the mountains of Stara Plana, Baba Stana and sea camps at Krimorie. Thanks to the generosity of Friends of Bulgaria, **60** children and young people from **6** homes stayed at the beautiful Baba Stana. Children participated in games, activities, walking, learning to cook, making art and crafts, theatre sessions and visiting local places of interest such as Troyan Monastery. Many of the groups were accompanied by the ZOV team who supported staff and arranged a number of activities.

68 children went on a number of smaller 2-3 days trips to historic and educational places such as Panega River, Prohodna Cave, Apriltsi and Tryavna.

ZOV provided **180** children in **13** centres with Christmas presents and a party. A big thank you to Dimi and George Velikov and CORDET for making this happen

Resources

ZOV provided **6** new computers and IT equipment. We also repaired over **30** computers and purchased **30** headphone sets and **20** cameras to make sure online schooling and related activities could continue.

We also helped improve the internet services for four Homes and organized for a Home in a remote village to get internet.

Building Life Skills

22 children and **40** adults with special needs from **3** Residential Centres have been taught life skills, such as budgeting, growing vegetables and cooking.

140 children and **20** adults with special needs received educational and life-skills sessions



Providing Recreational Opportunities

ZOV arranged for **167** children to have a **summer holiday** this year. Thanks to the generosity and support of Friends of Bulgaria, **60** children and young people from **6** homes stayed at the beautiful place that is Baba Stana. Staff, teachers and children are very grateful for the opportunity to go away for a holiday - especially after 4 months of being locked down.

14 environmental and educational day trips were organised for around **107** children.

Christmas presents and parties were organized for **165** children from **12** centres.

Feedback on Our Work

Children and Young People

"I am very grateful to ZOV that I had the chance to have a mentor. I realise now how important is to have someone to help you, give you advice and be your friend. Someone to trust you especially when preparing for the future", Angel, 18

"I am sure that I can be more independent now after the summer paid work experience and I am not afraid to become an adult now", Toshko 17

"I feel so happy to be a mentor, I can see the results of my mentee, and I feel proud of myself and her", Maria, mentor

"I want to learn more about computers, I will need this skill in my life" Asan 12

"The concert for celebration of the International Day for the Elimination of Violence against Women and Children is a great event and it makes me feel that I am not alone", Stela, 15

"I like the art session, they make me feel calm and happy" Katia, 14

"Staying at Baba Stana was amazing, I am so impressed, it was so beautiful being in nature, I forgot about my problems and the bad things in this world. I felt like I was in a fairy tale, thank you for making this possible", Alexandra, 17

Teachers and Directors

Thank you for donating the computers which meant the girls can participate in the Mentoring project. ZOV's support has not only enabled better communication but also supported the girls educationally. Before ZOV they didn't have online schooling and this was a big problem. Thank you very much!", Viktoria Ivanova, Director of Crisis Centre, Balvan

"Thank you ZOV for the trips. You have been at our side in all these 6 years, you never forget us, never stop supporting us and helping us to give better care to our children". Meggi, Director of a Residential Home in Veliko Tarnovo

"Thank you for making us part of your community, for being our partners - for the Association ZOV Bulgaria, for giving us the opportunity to develop our children! We are proud to be partners of ZOV and thank you for everything you do with us ", Diana Petkova, Director of Tsani Ginchev Primary School, Lyaskovets

Plans for 2022

In 2022, through ZOV's work, we will continue to research and develop methods of working with vulnerable children and children at risk with a focus on improving independence, behaviour and wellbeing. We will continue our work and look to expand to support more children at risk through working with local schools and families.

ZOV also encourages the development of our staff. Four key members of ZOV (40%) of ZOV staff have a PhD degree or are studying for a PhD. To date we have 31 publication: 8 publications in English, 23 in Bulgarian, including 3 books on ZOV's work. In 2022 we are looking to publish 3 more books based on our work and experience.

Building on the success of the Individual Support Project in 2021, ZOV will continue to provide support sessions to 120 members of staff who work with us. The sessions will be provided in individual and group formats, focusing on supporting the staff and how to address the children's needs in the best possible way.

2021 has been an amazing year, with **271** children benefitting from the programmes that ZOV runs. A special thank you to all our trustees - Lucy Rosenstein, Bran Zelenkov, Charmian Perkins, George Karaargirov, Dimi Velikov, and Mark Giulianotti. Also our funders and supporters - including Friends of Bulgaria, Communitas Foundation, Ana Zelenkov, Anelia Modrin, George Velikov and CORDET.

Evidence of how our approach works

- ▶ In 2016 and 2017, 2019, 2020 and 2021 100% children who left the homes in which we work found jobs or continued on to further education. In 2018 the figure was 83%. This compares to 20% prior to our work.
- ▶ Two of our long-term members of staff have completed PhDs on ZOV's results and methods of working with children. These methods have been used across Bulgaria. Two other members of ZOV are currently working on their PhDs related to ZOVs work.
- ▶ 31 publication - 8 publications in English 23 in Bulgarian including 3 books on ZOV's work
- ▶ 380 students have provided mentoring and educational support to over 340 children. Mentoring and educational club are currently online and the success of this has been replicated in two other NGOs in Bulgaria.
- ▶ 90% of the Crisis Centre staff has been part of the ZOV Outreach and Mentoring Project. Three Directors of the homes we work with have been Mentors.
- ▶ 19 National and Local Awards

The trustees have confirmed that they have complied with their duty to have due regard to the guidance on public benefit published by the commission in exercising their powers or duties.

ZOV

CHARITY NUMBER 1104091

STATEMENT OF ACCOUNTS

For the year ended 31st March 2022

ZOV

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

Registered Address: 48 Talbot Road
London
N6 4QP

Trustees: Lucy Rosenstein
Charlotte Healey
George Karaargirov
Dimitar Velikov
Mark Giulianotti
Charmian Perkins
Branimir Zelenkov

Financial trustee: Charlotte Healey

Independent Examiners: CRASL
Carlton Park House
Carlton Park Industrial Estate
Saxmundham
Suffolk
IP17 2NL

ZOV

CHARITY NUMBER 1104091

STATEMENT OF ACCOUNTS

For the year ended 31st March 2022

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ZOV

CHARITY NUMBER 1104091

ESTABLISHED BY DEED

TRUSTEES' REPORT FOR THE YEAR ENDED 31st March 2022

Organisational Structure

The charity trustees are responsible for the overall management of the charity. The trustees give their time freely and receive no remuneration or other financial benefits.

The Trustees together with the members committee meet monthly to ensure the smooth running and financial well being of the charity.

Recruitment and appointment of trustees

The existing trustees are responsible for the recruitment of new trustees from the local community.

Induction and training

Following appointment, new trustees are given copies of the trust deed and relevant publications from the charity commission.

Risk Management

The trustees assess the risks the charity faces and identifies the major risk by area of activity. These are reviewed regularly. The insurance cover is in place and finances are kept under review.

Objectives and activities

Finances



.....
Mark Giulianotti
Trustee

ZOV

CHARITY NUMBER 1104091

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF ZOV

I report on the accounts of the charity for the year ended 31st March 2022, which are set out on pages 4 to 8.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144(2) of the Charities Act 2011 (The Act) does not apply. It is my responsibility to state, on the basis of procedures specified in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act, whether particular matters have come to my attention.

Your attention is drawn to the fact that the charity has prepared accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities published on 16 July 2014, the Financial Reporting Standard for Smaller Entities (FRSSE) is in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has since been withdrawn.

I understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention:

1

which gives me reasonable cause to believe that in any material respect the requirements

-

to keep accounting records in accordance with section 130 of the Act; and

-

to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act.

have not been met; or

2

to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

R Brock MAAT ACCA
CRASL
Saxmundham

ZOV**STATEMENT OF FINANCIAL ACTIVITIES****For the year ended 31st March 2022**

		Unrestricted	Restricted	2022 <u>Total</u>	2021 <u>Total</u>
	<u>Notes</u>	£		£	£
Income and endowments from					
<i>Voluntary Income:</i>					
Donations and legacies	2	9,438		9,438	9,809
<i>Activities for generating funds:</i>					
Charitable activities	3	13,240	2,254	15,494	14,504
Grants	8	0	7,000	7,000	14,438
Total income and endowments		<u>22,678</u>	<u>9,254</u>	<u>31,932</u>	<u>38,751</u>
Expenditure					
Cost of generating voluntary income					
Charitable activities	4	38,384	0	38,384	33,366
Total expenditure		<u>38,384</u>	<u>0</u>	<u>38,384</u>	<u>33,366</u>
Net movement in funds		-15,706	9,254	-6,452	5,385
Balances brought forward		<u>70,461</u>		<u>70,461</u>	<u>65,076</u>
		<u>54,755</u>	<u>9,254</u>	<u>64,009</u>	<u>70,461</u>

All of the Charity's activities are classed as continuing.

The Charity has no recognised gains or losses other than those shown above.

The notes on pages 6 to 8 form part of these accounts.

ZOV**BALANCE SHEET****For the year ended 31st March 2022**

	Note	£	2022 £	£	2021 £
Fixed Assets					
Tangible Assets	5		0		0
			<u>0</u>		<u>0</u>
Current Assets					
Stock		0		0	
Debtors and prepayments	6	0		0	
Cash at bank-current		64,009		70,461	
Cash at bank-deposit		0		0	
Cash in hand		<u>0</u>		<u>0</u>	
		64,009		70,461	
Liabilities					
Amounts falling due in one year	7	<u>0</u>		<u>0</u>	
Net current assets			<u>64,009</u>		<u>70,461</u>
Net assets			<u>64,009</u>		<u>70,461</u>
Funds					
Genral Fund			64,009		70,461
			<u>64,009</u>		<u>70,461</u>

Approved by the Board of Trustees on 24 November 2022 and signed on its behalf by:



 Mark Giulianotti
 Trustee

NOTES TO THE ACCOUNT

For the year ended 31st March 2022

1 ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice and in accordance with the Financial Reporting Standards for Smaller Entities (effective January 2015) and the Charities Act 2011. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by the Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRSSE) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Preparation of accounts on a going concern basis

The assessment of the trustees is that the charity is a going concern.

Income

All incoming resources are included on the Statement of Financial Activities when the charity has sufficient certainty that receipt of the income is probable and the amount can be measured reliably.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a

The charity is not registered for VAT and accordingly expenditure is shown gross of Grants offered subject to conditions which have not been met at the year end date are

Voluntary Income

All donated income is included in income on receipt where the donor requires that the sum is to be treated as income in future accounting periods.

ZOV

NOTES TO THE ACCOUNT

For the year ended 31st March 2022

Investment Income

Interest received is included when receivable.

Fixed Assets

Depreciation is provided on fixed assets at rates calculated to write off the costs, less estimated residual value, or each asset over its expected useful life as follows:-

Furniture, Fixtures and Fittings - 15% on reducing balance

Stock

Stock is valued at a lower of cost and net realisable value

ZOV

NOTES TO THE ACCOUNTS

For the year ended 31st March 2022

	Unrestricted £	Restricted	2022 Total £	2021 Total £
2 Donations and legacies				
Donations & Legacies	13,240	2,254	15,494	9,809
	<u>13,240</u>	<u>2,254</u>	<u>15,494</u>	<u>9,809</u>
3 Charitable activities				
Charitable Activities	9,558	4,946	14,504	14,504
Investments	0	0	0	0
	<u>9,558</u>	<u>4,946</u>	<u>14,504</u>	<u>14,504</u>
4 Charitable activities				
Raising Funds	216	0	216	216
Charitable Activities	38,168	0	38,168	33,150
	<u>38,384</u>	<u>0</u>	<u>38,384</u>	<u>33,366</u>

ZOV

NOTES TO THE ACCOUNTS

For the year ended 31st March 2022

5 Fixed Assets

	Scores	Furniture	Total
	£	£	
Cost			
	0	0	0
	0	0	0
	0	0	0
	<u>0</u>	<u>0</u>	<u>0</u>
Depreciation			
	0	0	0
	0	0	0
	<u>0</u>	<u>0</u>	<u>0</u>
Net book Value			
	<u>0</u>	<u>0</u>	<u>0</u>
	<u>0</u>	<u>0</u>	<u>0</u>

6 Debtors and prepayments

Debtors	0	0
Prepayments	0	0
	<u>0</u>	<u>0</u>

7 Liabilities: Amounts falling due within one year

Accruals and other creditors	0	0
	<u>0</u>	<u>0</u>

8 Grants received

	2022	2021
FOB Grants	7,000	9,750
Restricted Grant	0	4,688
	<u>7,000</u>	<u>14,438</u>

ZOV UK

England & Wales - Charity number 1104091

Accounts



ANNUAL REPORT 2020/2021

Charity Name:	ZOV UK
Charity Registration No:	1104091
Address of Charity:	48 Talbot Road, London, N6
Current Trustees:	Lucy Rosenstein, Charlotte Healey, George Karaargirov, Dimitar Velikov, Mark Giulianotti, Branimir Zelenkov and Charmian Perkins
Financial Trustee:	Charlotte Healey

Structure, Governance and Management: Two annual trustees meeting held each year. Charlotte Healey, the Director, is in charge of the daily management and reporting of this charity. Trustees are appointed at the annual meeting between June and September where at least three trustees must attend, the minutes are circulated, and any decision circulated for agreement with other trustees. Appointments of Trustees are reviewed each year with any interested parties who have contacted the charity presented at the annual meeting with the current trustees resigning and being re-elected. Trustees do not receive remuneration or any other benefits for their service.

Reporting: Financial year end is Mar-21 and operational performance ending Dec-20 to cover 2020/2021 Annual Reporting period.

Financial Performance: In the accounting period ending March-2020 total income was **£38,751** and Total expenditure totaled (**£33,366**). At the end of the accounting period, funds in the UK bank account were **£70,461**

Of those funds:

- £6,000 were restricted to charitable activities in August and September, and
- Further £10,000 for the outreach and mentoring activities in 2020/2021
- £7,000 set aside for IT equipment and COVID related funding requirements
- £15,000 reserves (see below)

2020-2021 fundraising activities met our target budget in order to continue with our programmes at their present levels. Our annual budget is now around £30,000-£35,000.

Reserves Policy: It is ZOV UK's policy to maintain a balance on unrestricted funds which equates to around 5- 6 months unrestricted payments which equates to around £15,000. In 2018 it was agreed that we should increase the reserves to £15,000. We maintained a reserve in the form of unrestricted funds of £15,000 in 2020 which equates to 4-5 months. This level of reserves is deemed appropriate due to the varying nature of the income sources which are not guaranteed. It was agreed to keep the reserves at the level agreed in 2018 to reflect future income predictions.

Volunteers: ZOV would like to thank all the trustees who work on a volunteer basis to make the charity run and prosper. We also would like to thank the volunteers in Bulgaria who work directly with the children providing individual educational support.

Safeguarding: Although ZOV UK does not undertake any work directly with children in the UK, we do support the work of organisations on the ground in Bulgaria primarily through ZOV Bulgaria. The organisation is a licensed social support service centre for the number: П – 3129-178 for supporting the skills and development of children including those with special needs.

Each year we ask for a copy of the signed licence and Katia, the director in Bulgaria, signs a declaration that all documents and contracts are in place for 2020/2021 for the safe and complaint operation of the organisation according to Bulgarian law. Copies of which are circulated to the trustees. We request and receive each year the financial accounts for the charities we fund in Bulgaria. These reports are available and are submitted to the National Tax Agency in accordance with Bulgarian law. These accounts can be viewed on the ZOV BG website www.zovbg.org.

Privacy Policy and General Data Protection Regulation Compliance

(GDPR): The only data ZOV holds is email addresses on Campaign Monitor, a forum that we use to send newsletters. There is, and has been for five years, an unsubscribe function for those who do not want to be contacted anymore. Campaign Monitor has measures to make sure the data is held securely. You can view their GDPR policies and procedures at the following link <https://www.campaignmonitor.com/trust/>. We will never share the information we have with 3rd parties, without consent. If there is a data breach we will contact Campaign Monitor to understand what has happened as they hold the email list, and if contact is made without prior consent or you are unhappy about the level of contact your data will be immediately removed from the database and a record of the breach will be kept. We will endeavour to inform those whose data has been breached within 72 hours.

From the 25th May 2018, for anyone that expresses an interest in our work and wants to receive further information, we will make sure expressive consent is sorted out, including consent to the timings, content and frequency of all further contact. We will only hold personal information where consent has been provided. Evidence of consent will be recorded and not passed on to any third parties.

Monitoring and Evaluation: Every 3- 6 months, depending on the level of project activities, we measure the children's and young person's improvements in:

- ▶ Communication skills
- ▶ Independence
- ▶ Behaviour
- ▶ Cognitive skills
- ▶ Self-esteem, and
- ▶ Team work

We also note achievements and participation in extra circular activities such as sports, participation in concerts and improved marks at school. In addition, we use evaluation forms and questionnaire so the student volunteer mentors can capture any improvements or changes in the children's behaviour and educational achievements. Meetings are held during the year to make sure we are addressing the needs of the children and those who work with them in the best possible way using the feedback reviewed from all those involved in our projects. In addition to this the team in Bulgaria hold meetings every few months to review work with a meeting twice a year with members of ZOV UK to discuss how best to achieve our aims.

Objectives and Activities: In Bulgaria, 44% of children are at risk of poverty and social exclusion and large numbers of children are still placed in institutional care. These children are less likely to meet their potential and need extra support - particularly with regards to education. ZOV supports children who are growing up in institutional care, many of whom have suffered severe trauma. We also support children and young adults with a range of disabilities and those at risk.

We help them to prepare for life outside the home until they are secure and independent, and see each child's unique potential, facilitating the development of their skills and talents. We also help them build confidence, by providing a range of different creative and educational programmes. Our dedicated team of staff have built lasting relationships with many children since ZOV started in 2006. Many of these children are supporters, volunteers and employees of ZOV today. We also support and work closely with the parents, care givers, staff of the homes, students and teachers. For example, at one centre we work for, around 90% of the staff have volunteered or worked for ZOV and/ or have participated in one of our programmes.

Core Projects in 2020

- **Children's Project** – Four homes for children deprived of parental care, including a centre for Girls at Risk: 80 children
- **Special Children Project** – Four homes for disabled children some of which are residential: 100 children and young people
- **Outreach and Mentoring** – Six homes, two schools 153 children and 80 mentors, to prepare children for independent living and provide opportunities for

jobs and further education.

Achievements and Performance (end of 2020):

Awards and Studies 2020

ZOV won a **national award** from the National Association of Municipalities in Bulgaria for Good Practices in providing paid work experience as well as running the Education and Life-skills Club.

ZOV won the **Happy Childhood award** for a third year running because of our work during lockdown and the success of the online mentoring programme. The award ceremony was postponed because of COVID, but ZOV was informed by the Child Protection Agency that this was one of the best initiatives of 2020.



COVID-19

The impact of COVID-19 has intensified many of the existing problems faced by the children, such as isolation and lack of educational support. Without the support of parents, children have struggled to receive the resources and support they require. UNICEF (2020) reports that its essential to provide access to online schooling. Without this there is a risk to the mental health and emotional development of children as well as to their educational development (UNICEF, 2020).

Bulgaria first went into lockdown between March 18th until the end of June, and then locked down again on 27th of November. That lockdown ended April 2021 with all activities resuming in full except the mentoring programme which is still online. ZOV staff were not allowed to access centres during the first lock down in March so most activities were provided by staff working in the centres.

As Bulgaria entered another lockdown in November 2020 ZOV staff have been given special permission to continue working in the centres and are delivering key services and support to the staff, children and young people we work with. As the mentoring and outreach project is delivered by volunteers it is currently being delivered online.

Key Achievements 2020

Educational & Employment Successes

11 youths completed paid work experience, **4 of whom** gained full or part time employment.

133 children received one-to-one mentoring support as part of ZOV's Education Club. As a result of this, many children's school results improved and general motivation has increased. During the first lockdown, **640** letters were exchanged between the children and their mentors as face-to-face contact was not allowed.

Since October the programme has gone online, with **120** children receiving online mentoring. Two other centres in Bulgaria have asked if they can replicate the success of our online programme.

50 educational videos using games activities and role play have been created by ZOV to support the online Education Club.

ZOV provided **2** young people with a university grant. In return, they volunteer and help out with ZOV's Children's or Education Clubs.

Out of the **8** young people that left care this year, **4** got a place at university, and another **4** started a permanent job.

Prevention of Children Going Into Care

100 children with a range of special needs, some of whom have parents who struggle to cope, received weekly music, art and speech therapy support.

In 2020 ZOV worked with a school, helping **40** children from poor families who are at risk of dropping out of school and becoming isolated.

Staff Wellbeing and Training

ZOV held training for **20** childcare professionals, including ZOV staff and mentors, on methods of working with children with behavioural issues and those with special needs.



100 staff members from **10 centres** received specialist individual support and group therapy to learn how to better understand and support the children's needs and behavior. This was particularly important this year to help support them through a very challenging time.

Volunteering

100 student volunteers from the local university provided weekly educational and mentoring support to the children and young people we work with. **5** of these mentors are now employed by ZOV. In 2020, **10** of these mentors graduated and were employed by the local social services.

26 previous mentors are now employed by the homes we work in.



Building Life Skills

20 children and **34** adults with special needs from the three Residential Centres have been taught life skills, such as budgeting, growing vegetables and cooking.

Overall, **118** children and young people received educational and life-skills sessions over the past year.

Empowerment

86 children participated in a range of weekly sessions, including music, dance, English, sports, computers, and cooking.

50 children participated in a Baba Marta traditional bazaar - a festival to mark the beginning of spring - and **120** in a Christmas Bazaar, raising money through selling gifts they had made in learning sessions organised by ZOV.

ZOV participated in **4 small concerts and performances** held in Centres with the only amateur folklore group in Bulgaria to come from Residential Centres for Children Deprived of Parental Care.



16 children received **25** medals after participating in only **2** national sports tournaments. Many of the other tournaments they would have participated in this year were cancelled.

The garden ZOV created in 2017 was invaluable during lockdown. The girls planted flowers and a range of vegetables including carrots, tomatoes and cucumbers. They also did a lot of cooking, including learning how to make bread and pizza.

Providing Recreational Opportunities

ZOV arranged for **167** children to have a **summer holiday** this year. Thanks to the generosity and support of Friends of Bulgaria, **60** children and young people from **6** homes stayed at the beautiful place that is Baba Stana. Staff, teachers and children are very grateful for the opportunity to go away for a holiday - especially after 4 months of being locked down.

14 environmental and educational day trips were organised for around **107** children.

Christmas presents and parties were organized for **165** children from **12** centres.



Resources

In response to the first lockdown in Bulgaria in March, ZOV supplied **300** masks, disinfectant and soap to the homes we work with as an emergency response to lack of provisions.

ZOV also provided the Crisis Centre with renovated computers and software so that they could fully participate in online and school programmes.

ZOV also provided **5** other homes with key IT equipment to get them online, including 30 headphones and cameras and 10 keyboards, and the renovation of 25 computers. This enabled **4** centers to continue with schooling.

Materials and activity packs for developing self-esteem and positivity have been translated and sent to Bulgaria. These are especially crucial for the teenagers during lockdown.



Feedback on Our Work

Children and Young People

“Thank you for not giving up on me during lockdown. Your letters were so nice and made me so happy” Ani, 8

“My mentor is a star, I am so grateful that she didn’t give up on me even during lockdown. Thank you ZOV for making this possible and for making my dream of going to university come true!” Iveline, 17

“Thank you ZOV for all your support, I would never had made it without your help over so many years - not only while I was child at the Home but also while I was studying at University. I will be always grateful to you for everything you did for me!!!” Emily who just graduated from University

“I am so happy to be a hairdresser - this was my dream! Thank you very much ZOV for your support, and for this great opportunity to participate. This can change my future!” Nenka, 17 who participated in our paid work experience programme

“I like gardening. It’s so interesting to see how things like tomatoes grow into something we can eat – it’s amazing” Ana, 14

"I have never before been to such a great place, thank you so much for not forgetting us" Maria, 15, who went to Baba Stana on a summer holiday for the first time

Teachers and Directors

"ZOV's support was really important as we felt so abandoned. Thank you for the disinfectant, masks, and for finding a way to continue with the life-skill sessions the children so desperately needed" Staff at a Residential Home for Children Deprived of Parental Care with Special Needs

"We are so grateful to ZOV for finding a way to continue their sessions. The children were really struggling being so isolated, and the sessions really helped manage their stress levels." Director of Gorna Oryahovitsa Centre

"Thank you for the incredible opportunity to take our young people to Baba Stana for the first time - it was such an amazing experience. After being isolated during the COVID pandemic, this was an extremely important and significant event for us. We are so grateful to Friends of Bulgaria and ZOV for organising this trip and sending their specialist to help". Director of Residential Centre Penyo and Maria Velkovi

"We are really grateful to ZOV and the volunteers for not giving up even in pandemic time. We now we have our first two children who will become students at university and I am so proud. This was only possible with the support and encouragement of mentors and the ZOV team - thank you!" Anita Ivanova, Director of Asen Zlatarov Home, Vratsa

Case Studies:

Svetlana is 15 years old and currently lives at the Crisis Center for Girls. She was sent there 6 months ago due to a violent family situation, and when she arrived, struggled with anxiety and trauma due to her family situation. Gradually she has become more engaged in the activities ZOV provides – especially the gardening, arts and cooking. She is now a lot calmer, has learnt practical skills (e.g. cooking) and takes pride in helping to look after the garden.

"I really like cooking, gardening and making beautiful things with paper and beads. It makes me happy. My life has not been happy. Thank you for making at least a small part of it happy!"Svetlana, 15

As soon as **Emily** started participating in the outreach project in 2014 her grades started to improve and so did her confidence. She was provided with educational support to pass her school and university exams. She graduated from university this year after receiving a grant from ZOV to enable her to attend. She has also volunteered on our outreach and mentoring project, inspiring other children to continue their education or find a job when they leave. We are so proud of Emily and all her hard work.

“Thank you ZOV for all the support, I would never had made it without all your help over so many years not only while I was child at the Home but also while I was studying at University. I will be always grateful to you for everything you did for me!!! Emily

Ivelina and Ivalina have been in institutional care most of their life having been abandoned at a very young age. For the last three years, ZOV has provided them with educational support and mentoring. Their motivation to study and grades improved and they really wanted to go to university. Supporting them virtually, their mentors continued to provide educational support helping them prepare for exams, which they succeeded in passing. Ivalina will be studying child development studies at Veliko Tarnovo University and Ivelina medical rehabilitation at Sofia University.

“My mentor is a star, I am so grateful that she didn’t give up even during lockdown and was all the time helping me. Thank you ZOV for making this possible, my dream comes true!”, Ivalina, 18

Silvia has special needs and learning difficulties especially concerning communication. She is very shy and lives with her grandmother. ZOV has worked with her for five years doing art and music therapy and life-skills and educational support. She has become more motivated and now is a student at Veliko Tarnovo university studying social education. This is the first case where a child or young person with special needs we have worked with has become a student at university, so a great success story. Silvia is also now a volunteer in our Saturday club.

" Thank you very much for everything, I believe I can do it and I know I can manage with all difficulties, I am so happy!"

Ana lives in one of the residential homes and has learning difficulties. She has been a victim of abuse and struggles at school, especially with reading and writing. She feels very alone and struggles to make friends. This year she started participating in the educational club. Her mentor Maria has really helped Ana with her school work, sending her work and educational games each week – even during lockdown. She is now doing so much better at school. She is more motivated and every week looks forward to these sessions with her mentor online. Each week she is doing better and better.

“My mentor is great, she is so kind. I am so happy to have my own mentor! She is so careful and never shouts at me. She helps me with homework and I love learning with her”

Mary has lived in institutional care since she was 4 years old. She is now 15 and recently participated in our paid work experience programme. Mary always wanted to be a hairdresser so we managed to get her a placement at a local hairdresser’s. The owners of the salon were so impressed with Mary, they bought her a special training book and offered her a part time job whilst she continues her education. They also suggested further courses

she could do and she is now very motivated to finish her education and become a hairdresser.

"I am so happy as to be a hairdresser this was my dream! Thank you very much ZOV for support and for this great opportunity to participate. This can change my future!"

Plans for 2021

In 2021, through ZOV's work, we will continue to research and develop methods of working with vulnerable children and children at risk with a focus on improving independence, behaviour and wellbeing. Two key members of ZOV are working on publishing three books based on our work:

Desislava Popova: PhD research on disabled children and alternative communication methods

Katia Zlatkova: new research on methods of working with children with behavioural problems living in local residential centres and a book about working with children with special needs

Yordanka Velikova has just become a PhD student and is going to undertake research on children with special needs

In 2021, ZOV will continue to develop our online programmes as the current situation regarding volunteer contact is unlikely to change until later this year. We want to involve more young people with special needs as well as girls from the Crisis centre in the online mentoring and Education Club.

Building on the success of the Individual support Project in 2020, ZOV will continue to provide support sessions to 120 members of staff who we work with us. The sessions will be provided in individual and group formats focusing on supporting the staff and how to address the children's needs in the best possible way.

2020 has been an amazing year, with **263** children benefitting from the programmes that ZOV runs. A special thank you to all our trustees - Lucy Rosenstein, Bran Zelenkov, Charmian Perkins, George Karaargirov, Dimi Velikov, and Mark Giulianotti. Also our funders and supporters - including Friends of Bulgaria, Communitas Foundation, Ana Zelenkov, Anelia Modrin, Conor Maxwell, George Velikov, CORDET, Desi and the London Bulgarian Choir and to our amazing team in Bulgaria, run by Katia Zlatkova.



Evidence of how our approach works

- ▶ In 2016 and 2017, 2019, and 2020 100% children who left the homes in which we work found jobs or continued on to further education. In 2018 the figure was 83%. This compares to 20% prior to our work.
- ▶ Two of our long-term members of staff have completed PhDs on ZOV's results and methods of working with children. These methods have been used across Bulgaria. Two other members of ZOV are currently working on their PhDs related to ZOV's work.
- ▶ 31 publication - 8 publications in English 23 in Bulgarian including 3 books on ZOV's work
- ▶ 380 students have provided mentoring and educational support to over 340 children. Mentoring and educational club are currently online and the success of this has been replicated in two other NGOs in Bulgaria.
- ▶ 90% of the Crisis Centre staff has been part of the ZOV Outreach and Mentoring Project. Three Directors of the homes we work with have been Mentors.
- ▶ 19 National and Local Awards

The trustees have confirmed that they have complied with their duty to have due regard to the guidance on public benefit published by the commission in exercising their powers or duties.

ZOV

CHARITY NUMBER 1104091

STATEMENT OF ACCOUNTS

For the year ended 31st March 2021

ZOV

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

Registered Address: 48 Talbot Road
London N6

Trustees: Lucy Rosenstein
Charlotte Healey
George Karaargirov
Dimitar Velikov
Mark Giulianotti
Charmian Perkins

Financial trustee: Charlotte Healey

Independent Examiners: CRASL
Carlton Park House
Carlton Park Industrial Estate
Saxmundham
Suffolk
IP17 2NL

ZOV

CHARITY NUMBER 1104091

STATEMENT OF ACCOUNTS

For the year ended 31st March 2021

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ZOV

ESTABLISHED BY DEED

CHARITY NUMBER 1104091

TRUSTEES' REPORT FOR THE YEAR ENDED 31st March 2021

Organisational Structure

The charity trustees are responsible for the overall management of the charity. The trustees give their time freely and receive no remuneration or other financial benefits.

The Trustees together with the members committee meet monthly to ensure the smooth running and financial well being of the charity.

Recruitment and appointment of trustees

The existing trustees are responsible for the recruitment of new trustees from the local community.

Induction and training

Following appointment, new trustees are given copies of the trust deed and relevant publications from the charity commission.

Risk Management

The trustees assess the risks the charity faces and identifies the major risk by area of activity. These are reviewed regularly. The insurance cover is in place and finances are kept under review.

Objectives and activities

Finances



Lucy Rosenstein
Trustee



Mark Giulianotti
Trustee

ZOV

CHARITY NUMBER 1104091

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF ZOV

I report on the accounts of the charity for the year ended 31st March 2020, which are set out on pages 4 to 8

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144(2) of the Charities Act 2011 (The Act) does not apply. It is my responsibility to state, on the basis of procedures specified in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act, whether particular matters have come to my attention.

Your attention is drawn to the fact that the charity has prepared accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities published on 16 July 2014, the Financial Reporting Standard for Smaller Entities (FRSSE) is in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has since been withdrawn.

I understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that in any material respect the requirements
- * to keep accounting records in accordance with section 130 of the Act; and

* to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act.

have not been met; or

2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

M Fuller FMAAT
CRASL
Saxmundham

ZOV

STATEMENT OF FINANCIAL ACTIVITIES

For the year ended 31st March 2021

	<u>Note</u>	Unrestricted £	Restricted	2021 <u>Total</u> £	2020 <u>Total</u> £
Income and endowments from					
<i>Voluntary Income:</i>					
Donations and legacies	2	9,809	0	9,809	44,711
<i>Activities for generating funds:</i>					
Charitable activities	3	9,558	4,946	14,504	15,618
Grants	8	9,750	4,688	14,438	8,238
Total income and endowments		29,117	9,634	38,751	68,567
Expenditure					
<i>Cost of generating voluntary income</i>					
Charitable activities	4	33,366	0	33,366	37,380
Total expenditure		33,366	0	33,366	37,380
Net movement in funds		-4,249	9,634	5,385	31,187
Balances brought forward					
		65,076		65,076	33,889
		60,827	9,634	70,461	65,076

All of the Charity's activities are classed as continuing.

The Charity has no recognised gains or losses other than those shown above.

The notes on pages 6 to 8 form part of these accounts.

ZOV

BALANCE SHEET AS AT 31st March 2021

	Note	£	2021 £	£	2020 £
Fixed Assets					
Tangible Assets	5		0		0
			<u>0</u>		<u>0</u>
Current Assets					
Stock		0		0	
Debtors and prepayments	6	0		0	
Cash at bank-current		70,461		65,076	
Cash at bank-deposit		0		0	
Cash in hand		0		0	
		<u>70,461</u>		<u>65,076</u>	
Liabilities					
Amounts falling due in one year	7	0		0	
Net current assets			<u>70,461</u>		<u>65,076</u>
Net assets			<u>70,461</u>		<u>65,076</u>
Funds					
Genral Fund			70,461		65,076
			<u>70,461</u>		<u>65,076</u>

Approved by the Board of Trustees on

and signed on its behalf by:

LR

Lucy Rosenstein
Trustee



Mark Giulianotti
Trustee

NOTES TO THE ACCOUNT

For the year ended 31st March 2021

1 ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice and in accordance with the Financial Reporting Standards for Smaller Entities (effective January 2015) and the Charities Act 2011. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting accounting policy note. The financial statements have been prepared to give and 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view. This departure has involved following Accounting and Reporting by the Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRSSE) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Preparation of accounts on a going concern basis

The assessment of the trustees is that the charity is a going concern.

Income

All incoming resources are included on the Statement of Financial Activities when the charity has sufficient certainty that receipt of the income is probable and the amount can be measured reliably.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party. It has been classified under headings that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources. The charity is not registered for VAT and accordingly expenditure is shown gross of irrecoverable VAT. Grants offered subject to conditions which have not been met at the year end date are notes as commitment but not accrued as expenditure.

Voluntary Income

All donated income is included in income on receipt where the donor requires that the sum is to be treated as income in future accounting periods.

ZOV

NOTES TO THE ACCOUNT

For the year ended 31st March 2021

Investment Income

Interest received is included when receivable.

Fixed Assets

Depreciation is provided on fixed assets at rates calculated to write off the costs, less estimated residual value, or each asset over its expected useful life as follows:-

Furniture, Fixtures and Fittings - 15% on reducing balance

Stock

Stock is valued at a lower of cost and net realisable value

ZOV

NOTES TO THE ACCOUNTS

For the year ended 31st March 2021

	Unrestricted £	Restricted	2021 Total £	2020 Total £
2 Donations and legacies				
Donations & Legacies	9,809	0	9,809	14,727
	<u>9,809</u>	<u>0</u>	<u>9,809</u>	<u>14,727</u>
3 Charitable activities				
Charitable Activities	9,558	4,946	14,504	15,399
Investments	0	0	0	0
	<u>9,558</u>	<u>4,946</u>	<u>14,504</u>	<u>15,399</u>
4 Charitable activities				
Raising Funds	216	0	216	354
Charitable Activities	33,150	0	33,150	27,000
	<u>33,366</u>			<u>27,354</u>

ZOV

NOTES TO THE ACCOUNTS

For the year ended 31st March 2021

5 Fixed Assets

	Scores	Furniture	Total
	£	£	
Cost			
	0	0	0
	0	0	0
	0	0	0
	<u>0</u>	<u>0</u>	<u>0</u>
Depreciation			
	0	0	0
	0	0	0
	<u>0</u>	<u>0</u>	<u>0</u>
Net book Value			
	<u>0</u>	<u>0</u>	<u>0</u>
	<u>0</u>	<u>0</u>	<u>0</u>

6 Debtors and prepayments

Debtors	0	0
Prepayments	<u>0</u>	<u>0</u>
	<u>0</u>	<u>0</u>

7 Liabilities: Amounts falling due within one year

Accruals and other creditors	<u>0</u>	<u>0</u>
	<u>0</u>	<u>0</u>

8 Grants received

	2021	2020
FOB Grants	9,750	2,754
Restricted Grant	<u>4,688</u>	<u>5,484</u>
	<u>14,438</u>	<u>8,238</u>

ZOV UK

I planned and performed my examination so as to satisfy myself that the objectives of the independent examination are achieved and before finalising the report I obtained written assurances from the Trustees of all material matters.

Independent Examiner's Statement, Report and Opinion

Subject to the limitations upon the scope of my work as detailed above. I have completed my examination: and can confirm that:-

This is a report in respect of an examination carried out under 145 of the Act and in accordance with Directors given by the Charity Commission under section 145(5)(b) of the Act which may be applicable;

and that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:-

accounting records were not kept in respect of the charity as required by with Section 130 of The Charities Act 2011;

the financial statements do not accord with those records; or

the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give and 'true and fair' view, which is not a matter considered as part of an independent examination;

have not been prepared in accordance with the methods and principals set out in the FRS 102 SORP (Statement of Recommended Practice for Accounting and Reporting by Charities) 2015, (as amended by the Bulletin issued in February 2016), (The SORP).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Signed:-



Mr Tony Bailey – Independent Examiner

CRASL
Carlton Park House
Saxmundham
Suffolk
IP17 2NL

This report was signed on 29th Nov 2021