



Report and Accounts For year ended 31st March 2024

Company Reg. Number 4939758
Registered Charity Number 1103470

Relate
Coventry and Warwickshire



Our vision is a future where every relationship is actively valued, supported and promoted as the heart of a thriving society.

We will make this a reality by:

- Delivering inclusive, high-quality services that are relevant at every life stage.
- Help partners, families, and individuals to make relationships work better.
- Help the public and policymakers improve their understanding of relationships and their importance for a thriving society.

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Chairs' Report

Relate is the leading relationships charity, and we are the largest provider of relationship support in England and Wales.

We are there for every relationship, providing a comprehensive system of support through counselling, specialist domestic abuse services, training, and digital services. We are for everyone looking for understanding, support, and the confidence to choose how to move forward in their relationships. Over the 2023/24 financial year, we have made huge strides in becoming even more relatable and accessible, through building on Relate's re-branding and ensuring we are reaching our communities across Coventry & Warwickshire.

During the year we have seen an increase for face-to-face counselling, we have reversed our counselling offer of 90% of sessions being offered online during the pandemic to 10% in the year. This year has been successful with an increase in funding for our perpetrator programme, Choose 2 Change, funded by the OPCC (Office of Police and Crime Commissioning). The board is delighted that we have successfully fundraised for our much-needed children and young people's counselling service, Time For You in the Community and our heartfelt thanks to Alan Edward Higgs Charitable Trust, Masonic Trust, 29th May Charitable Trust and the Eveson Charitable Trust. This funding will enable us to offer free counselling services to the most disadvantaged children across Coventry & Warwickshire.

We have worked extremely hard during the year to ensure that the local community can access our range of services, offering support to families who are on a low income and families feeling the pressure regarding the cost-of-living crisis. Our ethos is to ensure that every person can receive support irrespective of income. We are fortunate to have a diversity of contracts to deliver services to children and young people, adults and families across Coventry and Warwickshire, working as required with partner agencies.

During the year we have recruited new counsellors and domestic abuse practitioners and our workforce plan to recruit and train more relationship counsellors in the next 5 years is on schedule. We also continued to increase the breadth of knowledge and experience on the Trustee Board, recruiting new trustees to offer us the skills and knowledge to support our organisation.

I would like to take this opportunity to thank our funders for their support which has enabled our organisation to offer bursaries for clients to assist in covering the costs for those people who are unable to afford the full fee. We will continue into 2024 to reach as many people as possible in our local community who need our help and support. I am grateful to the trustees, management team, colleagues, and volunteers, our partnerships with local charities, Coventry City Council and Warwickshire County Council, who enable us to continue to provide services. We remain focused on providing timely, and cost-effective approaches to alleviate issues prevalent in modern society. As ever, the main asset of the Charity is our staff and volunteers, and I would like to thank them all for their hard work and continued commitment for the families in our community. I would also like to express my gratitude to my fellow trustees for their support, dedication, and valued contributions over this year.



Mark Monaghan

Chair, Relate Coventry & Warwickshire

Report of the Trustees

1. Reference & Administrative Details of the Charity, its Trustees & Advisors

Registered Charity number: 1103470
Registered Number of Company: 04939758
Registered office: 1110A Elliott Court, Coventry Business Park,
Herald Avenue, Coventry, CV5 6UB

Key personnel: Board members (Trustees of the charity)

M Monaghan – Chair	P J Robinson
A A Davies	Dr R K Auluck
I K Dunn	J Ashby-Ellis
M F Mead	C R Robertson
Z Hussain Self-Employed (appointed 18.10.23)	A Adepoju Accountant (appointed 18.10.23)

Accountants Luckmans Duckett Parker Limited 1110 Elliott Court Coventry Business Park Herald Avenue Coventry CV5 6UB	Auditors Harrison Beale & Owen Seven Stars House 1 Wheler Road Coventry CV3 4LB
Bankers Barclays Bank Plc 25 High Street Coventry CV1 5RE	Solicitors Band Hatton Button Earlsdon Park 53-55 Butts Road Coventry CV1 3BH

Company Secretary	Tracy Murphy
Key management personnel	Tracy Murphy (Chief Executive Officer) Amanda Boothe Susan Parkes
Sub-committee members Finance & General Purposes Committee	Mark Monaghan (Chair) David Adesola (Treasurer) Peter J Robinson Mo Mead Tracy Murphy Colin Robertson Amanda Boothe

Report of the Trustees

2. Structure, Governance and Management

Legal and constitutional basis

Relate is a charitable company limited by guarantee and is governed by its Articles of Association (2014).

2.1 Executive Committee

The Executive Committee is the governing body of Relate Coventry & Warwickshire. Relate Coventry & Warwickshire is a member of the Relate Federation and pays a membership fee, holding a license agreement to trade as Relate.

The Committee meets quarterly. Its main responsibilities are listed below:

- i. To ensure compliance with the Charitable Objectives.
- ii. To formulate and agree policy and adopt policies and guidance appropriately from Relate Ltd.
- iii. To approve Relate Coventry & Warwickshire's strategic and operational plans and the annual budget.
- iv. To direct and oversee the work of sub committees

2.2 Recruitment and appointment of new trustees

Trustees are recruited on a regular basis according to the need for skills and expertise within the team. We attend functions based in a variety of sectors and offer invitations to find out more about Relate. We ensure that Trustees reflect the diversity of clients within Relate and the Coventry & Warwickshire community.

Finance and Audit Committee

The responsibilities:

- i. To monitor the financial performance of the Centre on a regular basis.
- ii. To ensure the maintenance of property and to ensure that the Centre are in good working order.
- iii. To be strategic and advisory with respect to services delivered.

2.3 Chief Executive and Senior Management Team

The Chief Executive is responsible for the day-to-day management of the Charity's affairs and for implementing policies agreed by the Executive Committee. The Chief Executive is assisted by a team of senior managers who attend Executive Committee and Sub Committee meetings, as required, to offer advice in their area of expertise. Remuneration for personnel staff is reviewed each year, using a range of benchmarking tools, including ACEVO (Association for Chief Executives for Voluntary Organisation), local and regional comparisons which will influence decisions made about pay scales.

Report of the Trustees

2.4 Risk management

The Trustees are responsible for the management of the risks faced by the Charity. Detailed consideration of risks is delegated to the Finance Committee, which is assisted by senior members of staff. The strategic risks facing the organisation are those risks “owned” by the Charity’s trustees and are regularly reviewed by the Finance and Audit Committee. Relate’s project management framework helps senior management and trustees to monitor outcomes against strategic priorities. Relate’s Strategic Risk Register has identified the following as the key strategic risks it faces: Unwitting breaches of legislation, or compliance with, for example:

- i Equality and Diversity
- ii Data Protection
- iii Quality Standards which may lead to legal or other public action.
- iv Inadequate income and lack of ability to grow and generate diverse unrestricted income.

Not having the right people with the right skills, attitudes and behaviour to deliver the corporate strategy across the whole organisation. Risks are identified annually and reviewed on a quarterly basis. Significant changes are subsequently reported to the Finance and audit committee. Relate also manages specific projects, each of which have their own project risk register, which are regularly reviewed as part of the performance management within the organisation.

In addition to the specific risk management mechanism described above, a number of other key controls help trustees manage the major risks facing the charity.

- i. Formal agenda for trustee meetings
- ii. Detailed terms of reference for all sub committees
- iii. Comprehensive strategic planning, project management, budgeting and management accounting
- iv. Established organisational structure and lines of reporting
- v. Formal written policies
- vi. Hierarchical authorisation and approval levels

Through these key controls, the Trustees continue to strive to manage the major risks identified in the Charity’s risk register. It is recognised that systems can only provide reasonable but not absolute assurance that major risks have been adequately managed.

Good governance is an integral part of how we operate, and our compliance is reviewed regularly in our Finance and Audit committees and at the full board meetings. A key element is to ensure that we monitor performance against budgets and the opportunity to review and amend is acted upon. Our Risk Register is key in how the business element of our charity is monitored and risks are categorised and scored manage them appropriately and mitigate wherever possible. We understand and appreciate the importance of good governance, and this has a continual influence on the senior management team and the Board.

Report of the Trustees

Objectives & Activities

3. Charitable Objects

Relate has five charitable objects:

1. to educate the public concerning the benefits of secure couple relationships, marriage and family life in order to improve the emotional, sexual and spiritual well-being of individuals which is derived from committed relationships
2. to seek to enhance the good health, both mental and physical, of adults and children by:
 - a. increasing public awareness of the benefit of committed couple relationships, marriage and family life
 - b. working to prevent poverty, hardship and distress caused by the breakdown of such relationships.
3. to provide counselling, advice, education, guidance and relief to adults and/or children in relation to any
 - a. aspect of contemporary life or work which:
 - b. may prejudice their physical or mental wellbeing; and
 - c. influence, either directly or indirectly, their present or future family or couple relationships.
4. to relieve those in need by reason of youth, age, ill-health, disability, financial hardship or other disadvantage
5. to promote research into all of the above objects and to make the results available to the public

Report of the Trustees

3.1 Relate's vision, mission and values

Our Vision

Thriving relationships in every part of life.

Our Mission

To provide accessible support in the ways people need it so everyone can enjoy thriving relationships.

Our Values

Accessibility	We believe in the possibility of every individual to have thriving relationships, irrespective of their background or identity.
Continuous improvement	We're committed to staying ahead of the curve, anticipating the evolving relationship and wellbeing needs of our communities, and continuously innovating. We ask questions, seek feedback, and adapt to ensure we remain significant and meaningful.
Excellence	With a foundation rooted in expert knowledge and deep skills, we measure our success by the tangible, transformative outcomes we achieve. Every initiative is undertaken with a commitment to excellence and making a lasting difference.
Safety	At the heart of our work lies a commitment to safeguarding every individual's well-being, dignity, and rights. We emphasise the paramount importance of consent, creating an environment where personal boundaries are respected and upheld.

3.2 Public benefit

We have referred to the guidance contained in Section 17 of the Charities Act 2011 to have due regard to public benefit published by the Charity Commission when reviewing our aims and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set. The Trustees have had due regard to the Charity Commission's guidance on "Public Benefit."

3.3 Quality Assurance

Relate plans and delivers its business within its charitable objects, its vision and mission and in accordance with the requirements of its chosen quality assurance systems which is the "Trusted Charity" approach and is backed by the National Council of Voluntary Associations. We continue to work towards the goal of Trusted Charity with a deadline of March 2025.

Report of the Trustees

Providing quality services and delivering excellent value for money remain key to the organisation's success and reputation. Achieving BACP Accreditation during 2024/25 will ensure we continue to offer a professional, safe and ethical service for the community we serve.

Relate ensures all practitioners are registered on the Relate Practitioner Directory and have access to the Relate practice helpline which supports practitioners and managers with complex safeguarding issues and pilot projects to ensure quality and effectiveness for new services.

3.4 Our Strategy

Users	We will focus our efforts on the service and support users want and need.
Relationships	We will build a society in which thriving relationships are seen as a foundational part of a happy life.
Partnerships	We will work in partnership with others to ensure we are able to provide people with the support that is more relevant to them in the ways they want it.
Diversify our income	We will have a more sustainable funding model by exploring new ways of bringing in income and strengthening those already providing successful, such as specialist services.
Verification and validation of our expertise	We will ensure we are always providing expert relationship and wellbeing support by drawing on our experience in clinical practice, research, and lived experience and seeking independent validation where possible.
Culture and social responsibility	We will be relevant, curious and impactful provider of relationship and wellbeing support that champions equality, diversity and inclusion.

Report of the Trustees

3.5 Core Activities

In order to deliver our strategic goals, we offer six core activities:

Relationship Counselling – helping couples and individuals to resolve issues arising from their relationships. Our counsellors help people to discuss their feelings, attitudes and expectations and help with communication and problem solving. We aim to empower our clients by increasing their understanding, so that they can go on to make choices about how they manage their relationships.

Sex therapy – an assessment and treatment programme which enables our clients to address the physical, emotional and psychological issues associated with sex. As the only national provider of Sex therapy, we also work with people who have problems with their sex lives due to poor health or disability.

Children and young people's services – helps children and young people explore and develop coping strategies for issues such as family breakdown, bullying and peer relationships, bereavement, the formation of new families or the absence of a family member in their life. Relate is the largest UK provider of counselling support for children and young people with over 28 years' experience in this area.

Family counselling – to help family members in resolving difficulties and concerns in their relationships with one another. We support clients by increasing their understanding of each other's needs and by improving communication, both within the couple relationship and across generations.

Domestic Abuse – we will provide specialist support for children and young people who have witnessed and experienced domestic abuse, offering counselling and a psychoeducational programme for those aged 5 years and upwards.

We offer behaviour change programmes for adults who are using abusive behaviour in their relationships which will include one-to-one services and group-based programmes.

Education and learning – to provide people with the knowledge and skills needed for personal and professional development. We offer a wide range of workshops and courses for couples, individuals, parents and young people. This is a major part of our preventative work, to ensure that we are helping people to boost or maintain their relationship as opposed to just helping when things are declining or in crisis.

Report of the Trustees

Achievement & Performance

4. Children and Young People's Services

Our focus throughout this difficult year has been to ensure that we continue to offer the best possible service for our children and young people. We have seen an increase in the number of children reporting self-harm and have worked closely with our partners such as CAMH's and Coventry and Warwickshire Mind to ensure the best possible support is offered.

4.1 Time for You Schools

Our school-based service, worked in 34 schools across Coventry & Warwickshire, offering 3800 appointments throughout the year, with an average attendance rate of 86%. The service provides a safe space for children to gain support from one of our qualified, experienced counsellors. Feedback from children, parents and teachers has been overwhelmingly positive throughout the year.

- **93%** of students who accessed T4U said they would recommend our counselling services.
- **92%** of children and young people said that counselling was a good way to deal with their worries/problems.
- **96%** of students felt they had a positive and trusting relationship with their counsellors.
- **92%** of students said they felt counselling was helpful and 96% were happy with the service they received.
- **82%** of parents felt the waiting time for their child to access the services in school was Good.
- **91%** of parents felt their child had benefitted from the service and 73% felt more enabled to support their children with their wellbeing needs.

Comments & testimonials:

"My daughter really liked it and really enjoyed going to see the counsellor talks about her a lot. That is unusual for her to build a trusting relationship that quickly with someone."

"Helped all the family as result of improvement."

"Counselling has been amazing for me and now I can deal with my emotions a lot better than before."

"I really enjoyed my time at counselling and learning tricks to deal with my bully. It helped me improve my self-esteem."

"My counselling experience has helped me have a better view on how to deal with emotion in a better way."

"I am really happy with the service. It has helped improved my behaviour and relationships at home."

Report of the Trustees

4.2 WISH/WISH Sanctuary Projects

This is a specialist domestic abuse service for children and young people who have witnessed or experienced domestic abuse. The funding is received through Coventry City Council and our partner agencies, women's aide Coventry Haven and Panahghar working together to deliver this service for Coventry. During the year we have received 361 new referrals this year and delivered 1951 appointments. This is an 11% increase in delivery for the 2nd consecutive year.

Comments & testimonials:

"I really enjoyed having a safe space where I could make things to help me use when I'm in need, and have advice and the calm space for mindfulness."

"Helped me and my daughter. We came for help for her but it's helped us all as a family and I understand her much more now."

"100% helped my relationships because now I've got friends. This was 100% great! My counsellor was very good and so nice, Rated 5 stars, A+ !"

"I don't know how to word it, but I just know it's helped me deal with my problems and feel better about myself."

"It stopped me from self-harming and worrying about problems and overthinking."

4.3 Adult Services

Relationship counselling/Family counselling

Our adult service offers face-to-face, telephone and webcam appointments across Coventry & Warwickshire. Our bursary scheme is well utilised by clients who cannot afford the full cost enabling them to receive the support they need. King Henry VIII has once again supported us in supporting those clients living in a specific area within Warwickshire.

Coventry City Council and NHS Coventry & Rugby CCG have enabled us to offer a much-needed bursary scheme to those residents in Coventry who require financial support to access the service. The trustees are committed to ensuring that every single person who requires our services can access counselling irrespective of their financial circumstances. The bursary will continue in the future and increased fundraising activities will enable funds to support our clients.

We provided 2012 hours of adult work, 746 individuals registered for this service. 81% of sessions were delivered face-to-face, we continue to offer a choice of online or face to face.

Our GP services offered 572 individual appointments this year with the importance of measuring mental health, monitoring showed an improvement on average Post-Service PHQ9 (depression scale) and GAD7 (anxiety scale) scores following counselling, with PHQ9 pre-scores averaging at 13.4, and reducing to an average of 7.5 at the end of counselling and GAD7 scores with a pre-average of 12.6 to a post-average of 6.4.

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4.4 Evaluations

- **89%** of clients felt communication within their relationships improved by the end of counselling
- **78%** felt their worries about whether their relationship would end improved
- **83%** of clients felt their physical wellbeing improved, 75% felt their mental/emotional wellbeing improved
- **80%** of clients felt more able to cope with their worries and problems following counselling
- **70%** of clients said they would return to Relate in future if any problems arose again
- **80%** of clients said they would recommend Relate to others having difficulties

4.5 Comments & testimonials:

"We can honestly say the way our counsellor dealt with myself and my husband throughout our three sessions has been amazing. She truly listened, showed she cared and gave extremely helpful and constructive feedback/guidance/counter debates to help us process and deal with our issues! We are so grateful!"

"We found the Counsellor to be very professional, helpful and reassuring. She explained things to make it easier for us to understand. We felt very confident in her and wouldn't hesitate to have further meetings, should this be needed."

"I have found my sessions to be invaluable in helping me move forward with my life and gain an insight/deeper understanding of myself and how I can cope in the future. I am so grateful for the support I received, not only from my Counsellor, but also from Relate about providing me with a bursary to help fund my sessions when I couldn't afford them!"

"I don't know what I'd have done without counselling. I have done a complete circle, my impression before counselling wasn't good but I now believe in it 100%. Talking has been very helpful, and I am very happy and feel much better. Thank you."

"I wanted to thank you very much for your help. I have found you very warm and skilled and feel that your intervention has been beneficial to me. If my circumstances change again, I shall be in touch via Relate."

4.6 Planning Together for Children (PTFC)

Our new partnership with Action for Children to provide PTFC covers a large area including Devon, Dorset and as far south as the Isle of Wight. The focus is for separated or divorced parents or carers who are referred by the family courts to attend a specialist programme to support them with issues and concerns around co-parenting.

641 parents completed the module-based e-learning and 476 parents completed both elements of the programme, Stage1 (E-Learning) and Stage 2 (half day group).

Report of the Trustees

4.7 Choose to Change

Our Respect Accredited Choose to Change has received additional funding in October through OPCC (Office Police Crime and Commissioning team) to pilot an 18-month programme. We are working closely with our partners across the West Midlands, and this will be externally evaluated through Cardiff University.

This is a project offering a range of behaviour change interventions for those using abusive behaviour towards an intimate partner. We accepted 43 new referrals, providing 126 one-to-one appointments, group attendance this year was 83%.

Evaluations:

“I’m feeling positive. There were a few things I didn’t know about coming from a different culture and I’ve found the programme useful.”

“Before I came, I had this power and control mindset based on my culture, but now I understand the importance of equality in a relationship and I want this.”

“Before I wasn’t engaging or understanding the impact on my children. I now have a lot more empathy and am focused on their needs.”

“Brilliant relationship with my partner now. If we disagree, we sit down and talk and come up with alternatives.” “I have learnt a lot about techniques of how to manage anger.”

Partner’s Feedback:

“My partner has learnt loads since going to C2C. One module was a little triggering for him, but he felt supported throughout the course, and we discussed this as a couple and talked through it.”

“There is nothing I would change about the whole programme. We’ve been able to learn more about how to talk, and how abuse can affect the children.”

Report of the Trustees

Organisation of the charity

Our staff team has remained constant throughout the year, with the addition of new student placements, two children and young people's counsellors and two relationship counsellors. A priority is to ensure we recruit new counselling placements to meet the ever-increasing demand for our services.

(a) Executive Committee (The board of Trustees)

The board is responsible for setting the policy of the charity and ensuring that all funds received are used for the objectives of the charity. There were ten members of the executive committee on 31st March 2024.

(b) Chief Executive

The Chief Executive ensured that the trustees were well advised on all technical issues within the organisation, and she was responsible for implementing the trustee's policies and decisions on a day-to-day basis. The trustees and Chief Executive developed a business plan during the year which the Chief Executive has worked to.

(c) Support Staff

The Chief Executive was supported by the Director of Services, Service Manager, Business Development officer, Client Support Manager and four members of the admin team.

Director of Services	37 hours
Service Manager	37 hours
Administrative Posts	185 hours (5.01 fte)

(d) Counsellors

As of the 31st of March 2024, 33 counsellors/practitioners working between 5 and 37 hours, totaling 671 (18.1 fte) hours per week.

5. Staff training and support

The trustees recognise the hard work and commitment of all staff and volunteers at Relate Coventry & Warwickshire and we operate a rolling core training programme that all staff attend as an essential element of maintaining best practice standards including safe and ethical practice. Specialist training is prioritised to ensure we have access to the most up to date thinking and practice.

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Financial Review

6. Overview

The Statement of Financial Activities (SOFA) set out on page 27 shows the total income and total expenditure during 2023/24 as compared to the prior year.

The overall result was a net surplus for the year of £42,760 (2022/23: (£17,454)).

6.1 Financial Investments

The Executive Committee's investment policy is reviewed annually as part of the review of the Financial Policies and Procedures. The cash balances fluctuate throughout the year. The policy enables cash that is not immediately required to be invested subject to risk being minimised and access being rapid, within institutions that are members of the Financial Services Compensation Scheme (FSCS). Within this framework the best interest rates are sought, and performance is regularly reviewed. We have a savings account which matures interest every three months, and the interest is currently reinvested.

6.2 Reserves policy

The definition of reserves follows the guidance given by the Charity Commission. They are funds available to be used to furtherance of the charitable objects which have not yet been spent, committed, or designated.

They therefore exclude restricted funds (where donors impose criteria for their use), fixed assets (which are in current use to support the ongoing work of the charity) and funds designated for specific purposes.

The calculation of easily realizable reserves is shown in note 17 and shows an increase in the year of £42,760. To date the board has set a target reserves policy of between 4 – 6 months of expenditure. The Trustees reviewed the Reserves policy in March 2024 as part of the risk management process. The trustees consider that unrestricted funds should not exceed six months of resources expended. A minimum target of easily realisable reserves is set between £366,000 and £550,000. This target in the current uncertain climate is a prudent measure.

6.3 Land and Buildings

The Executive Committee authorised a new valuation on the New House property, which will take place in the new financial year. The previous valuation of the property is currently £400,000.

6.4 Principal funding sources

There is a comprehensive system of business planning which includes an annual budget reviewed in detail by the Finance, Premises and Fundraising Sub Committee and approved

Report of the Trustees

by the Executive Committee. Monthly actual results are reported against the budget and revised forecasts for the year are prepared regularly. The Executive Committee reviews the latest management accounts at each meeting.

Relate Coventry & Warwickshire continues to have a wide range of income streams from several bodies including:

PTFC – funded through CAFCASS – Parenting together for children (PTFC) for parents who have separated or divorced. The aim is to focus parents on the needs of their children, to work together in the best interests of their children. The funding for this financial year is £66k. We have been successful with the new commissioned programme and will be a subcontractor for Action for Children commencing 01.04.2023.

Clinical Commissioning Group – £54k received each year to provide an outreach service in several GP Practices throughout the City. The grant also funds a bursary scheme to support adults to access our services if they are on low income or be benefits. This contract is renewable on a yearly basis.

Warwickshire County Council (Coventry & Warwickshire Mind) – Funding to provide the Rise service, offering counselling and support for children and young people aged 5–18 years across Warwickshire, delivered in partnership with Coventry and Warwickshire Mind.

General Charities Coventry – We received an £8,000 grant to go towards providing counselling and group work across all our services to benefit the residents of Coventry.

King Henry V111 – We received a grant of £2,000 to provide a bursary for clients accessing Relate services that live in specific c CV34 postcode areas of Warwickshire.

We have received funding from various sources towards the Time for You Community Project.

Alan Edward Higgs Charity	£17,500.00
Grantham Yorke	£1,000.00
29th May 1961 Trust	£5,000.00
Total	£23,500

Report of the Trustees

Structure, Governance & Management

7. Statement of Trustees' responsibilities

The trustees (who are also the directors of Relate Coventry & Warwickshire for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently.
- observe the methods and principles in the Charity SORP.
- make judgements and estimates that are reasonable and prudent.
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Approved by order of the board of trustees on and signed on its behalf by:



M Monaghan
Trustee Chair

Independent Auditors Report

8. Opinion

We have audited the financial statements of Relate Coventry & Warwickshire (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

8.1 Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

8.2 Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

8.3 Other information

The other information comprises the information included in the Trustees' Annual Report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the Trustees' Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

8.4 Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (incorporating the strategic report and the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

8.5 Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report and the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

8.6 Responsibilities of trustees

As explained more fully in the Trustees' Responsibilities Statement set out on the following pages, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

8.7 Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The audit process includes an assessment of the entity's risk environment, through enquiry of and discussion with management and those charged with governance, including an assessment of any key laws and regulations with which the charitable company must comply in the ordinary course of its operations.

Additionally, the overall risks of irregular transactions occurring are assessed following our observations and confirmation of the design and implementation of management's controls. Whilst we are mindful of these risks, our audit focus is geared towards the risk of material misstatement in the financial statements as a whole.

As such, our procedures cannot guarantee that all transactions have been fully compliant with all relevant laws and regulations, including those regulations relating to fraud, as our procedures are not designed to detect all instances of non-compliance. By definition, the risk of our detection of non-compliance is greater where compliance with a law or regulation is removed from the events and transactions reflected in the financial statements. The

Report of the independent auditors to the members of Relate Coventry & Warwickshire

risk is also greater regarding irregularities due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor's-responsibilities-for>. This description forms part of our auditor's report.

8.8. Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Gregg Olnor

BA(Hons) MPhil FCA (Senior Statutory Auditor)

For and on behalf of Harrison Beale & Owen Limited
Chartered Accountants and Statutory Auditor
Seven Stars House
1 Wheler Road
Coventry
CV3 4LB

Date: 17th September 2024

Statement of financial activities (Incorporating an income and expenditure account)

				2024	2023
		Unrestricted funds	Restricted funds	Total funds	Total funds
	Notes	£	£	£	£
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	26,130	-	26,130	25,216
Charitable activities	5				
Children and family services		739,790	-	739,790	672,253
Adult counselling		288,402	-	288,402	221,209
Pyschosexual Therapy		9,212	-	9,212	7,544
Cafcass		36,695	-	36,695	68,200
Other trading activities	3	11,706	-	11,706	9,791
Investment income	4	29,000	-	29,000	29,398
Total		1,140,935	-	1,140,935	1,033,611
EXPENDITURE ON					
Raising funds	6	3,850	-	3,850	-
Charitable activities	7				
Children and family services		741,305	-	741,305	679,530
Adult counselling		295,522	-	295,522	308,885
Pyschosexual Therapy		-	-	-	10,045
Cafcass		57,498	-	57,498	52,605
Total		1,098,175	-	1,098,175	1,051,065
NET INCOME/(EXPENDITURE)		42,760	-	42,760	(17,454)
Other recognised gains/(losses)					
Gains on revaluation of fixed assets		-	-	-	125,000
Net movement in funds		42,760	-	42,760	107,546
RECONCILIATION OF FUNDS					
Total funds brought forward		991,201	8,878	1,000,079	892,533
TOTAL FUNDS CARRIED FORWARD		1,033,961	8,878	1,042,839	1,000,079

Balance sheet 31 March 2024

				2024	2023
	Notes	Unrestricted funds	Restricted funds	Total funds	Total funds
		£	£	£	£
FIXED ASSETS					
Tangible assets	13	4,182	-	4,182	6,213
Investment property	14	400,000	-	400,000	400,000
		404,182	-	404,182	406,213
CURRENT ASSETS					
Debtors	15	44,365	-	44,365	68,537
Cash at bank and in hand		689,815	8,878	698,693	635,586
		734,180	8,878	743,058	704,123
CREDITORS					
Amounts falling due within one year	16	(104,401)	-	(104,401)	(110,257)
NET CURRENT ASSETS		629,779	8,878	638,657	593,866
TOTAL ASSETS LESS CURRENT LIABILITIES		1,033,961	8,878	1,042,839	1,000,079
NET ASSETS		1,033,961	8,878	1,042,839	1,000,079
FUNDS	17				
Unrestricted funds				1,033,961	991,201
Restricted funds				8,878	8,878
TOTAL FUNDS				1,042,839	1,000,079

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 17th September 2024 and were signed on its behalf by:



M Monaghan – Trustee Chair

Cash flow statement

		2024	2023
	Notes	£	£
Cash flows from operating activities			
	1	59,699	32,711
Cash generated from operations			
Net cash provided by operating activities		59,699	32,711
Cash flows from investing activities			
		(1,811)	(327)
Purchase of tangible fixed assets			
Interest received		5,219	3,894
Net cash provided by investing activities		3,408	3,567
Change in cash and cash equivalents in the reporting period		63,107	36,278
Cash and cash equivalents at the beginning of the reporting period		635,586	599,308
Cash and cash equivalents at the end of the reporting period		698,693	635,586

Notes to cash flow statement

1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2024	2023
	£	£
Net income/(expenditure) for the reporting period (as per the Statement of Financial Activities)	42,760	(17,454)
Adjustments for:		
Depreciation charges	3,842	5,118
Interest received	(5,219)	(3,894)
Decrease in debtors	24,171	68,521
Decrease in creditors	(5,855)	(19,580)
Net cash provided by operations	<u>59,699</u>	<u>32,711</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.23	Cash flow	At 31.3.24
	£	£	£
Net cash			
Cash at bank and in hand	635,586	63,107	698,693
	<u>635,586</u>	<u>63,107</u>	<u>698,693</u>
Total	<u>635,586</u>	<u>63,107</u>	<u>698,693</u>

Notes to financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, as modified by the revaluation of certain assets.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Income is deferred where it has been received ahead of the period where the use of funds will incur. Usually this will relate either to appointments where a deposit has been received in the current accounting period, but the appointment will be conducted in the following accounting period, or where income has been invoiced in advance for services to be delivered in agreed sessions in future periods.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

Costs are allocated directly to the fund and activity that they relate to. Where the costs are shared between activities or funds, an apportionment is made based on the units of work conducted for the units sharing the costs.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 25% on cost
Computer equipment	- 25% on cost

Notes to financial statements

The trustees consider that the residual value of the property is materially similar to the carrying value. Depreciation is therefore not considered to be a material amount and no provision for depreciation is made in the financial statements.

Investment property

Investment property is shown at most recent valuation. Any aggregate surplus or deficit arising from changes in fair value is recognised in the Statement of Financial Activities.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Financial activities

2. DONATIONS AND LEGACIES

	2024	2023
	£	£
Donations	9,071	8,459
Grants	17,059	16,757
	<u>26,130</u>	<u>25,216</u>

3. OTHER TRADING ACTIVITIES

	2024	2023
	£	£
Supervision	6,630	5,791
Training	5,076	4,000
	<u>11,706</u>	<u>9,791</u>

4. INVESTMENT INCOME

	2024	2023
	£	£
Rents received	23,781	25,504
Deposit account interest	5,219	3,894
	<u>29,000</u>	<u>29,398</u>

Financial activities

5. INCOME FROM CHARITABLE ACTIVITIES

	Activity	2024	2023
		£	£
Client income	Children and family services	11,780	7,154
Contracted charitable services	Children and family services	594,504	491,523
Grants	Children and family services	133,506	173,576
Client income	Adult counselling	102,992	106,392
Contracted charitable services	Adult counselling	138,020	67,893
Grants	Adult counselling	47,390	46,924
Client income	Pyschosexual Therapy	9,212	7,544
Grants	CAFCASS	36,695	68,200
		<u>1,074,099</u>	<u>969,206</u>

6. RAISING FUNDS

Raising donations and legacies	2024	2023
	£	£
Fundraising costs	<u>3,850</u>	<u>0</u>

7. CHARITABLE ACTIVITIES COSTS

	Direct costs	Support costs (see note 8)	Totals
	£	£	£
Children and family services	463,741	277,564	741,305
Adult counselling	201,697	98,825	295,522
CAFCASS	37,949	19,549	57,498
	<u>703,387</u>	<u>390,938</u>	<u>1,094,325</u>

Financial activities

8. SUPPORT COSTS

	Management, administration & premises	Governance costs	Totals
	£	£	£
Children and family services	271,983	5,581	277,564
Adult counselling	91,939	1,886	98,825
CAFCASS	19,156	393	19,549
	<u>383,078</u>	<u>7,860</u>	<u>390,938</u>

Management, administration and premises costs allocation based on delivery of services.
Governance costs allocation based on delivery of services.

9. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):	2024	2023
	£	£
Auditors' remuneration	6,000	-
Depreciation – owned assets	<u>3,842</u>	<u>5,118</u>

10. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

TRUSTEES' EXPENSES

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

11. STAFF COSTS

	2024	2023
	£	£
Wages and salaries	803,022	783,541
Social security costs	58,503	56,575
Other pension costs	22,545	23,027
	<u>884,070</u>	<u>863,143</u>

Financial activities

The average monthly number of employees during the year 2024 was as follows:

	2024	2023
	£	£
Children and family services	22	23
Adult counselling	11	8
Pyschosexual therapy	-	1
CAFCASS	1	1
Management and administration	8	9
	<u>42</u>	<u>42</u>

No employees received emoluments in excess of £60,000.

Total trustee and key management personnel remuneration benefits totalled £195,482 (2023: £184,812).

12. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	25,216	-	25,216
Charitable activities			
Children and family services	655,253	17,000	672,253
Adult counselling	221,209	-	221,209
Pyschosexual Therapy	7,544	-	7,544
Cafcass	68,200	-	68,200
Other trading activities	9,791	-	9,791
Investment income	29,398	-	29,398
Total	1,016,611	17,000	1,033,611
EXPENDITURE ON			
Charitable activities			
Children and family services	668,530	11,000	679,530
Adult counselling	308,885	-	308,885
Pyschosexual Therapy	10,045	-	10,045
Cafcass	52,605	-	52,605
Total	1,040,065	11,000	1,051,065
NET INCOME/(EXPENDITURE)	(23,454)	6,000	(17,454)

Financial activities

Other recognised gains/(losses)

Gains on revaluation of fixed assets	125,000	-	125,000
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Net movement in funds

101,546	6,000	107,546
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RECONCILIATION OF FUNDS

Total funds brought forward	889,655	2,878	892,533
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TOTAL FUNDS CARRIED FORWARD

991,201	8,878	1,000,079
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13. TANGIBLE FIXED ASSETS

	Short leasehold	Fixtures and fittings	Computer equipment	Totals
	£	£	£	£
COST				
At 1 April 2023	75,136	28,101	47,341	150,578
Additions	-	1,811	-	1,811
At 31 March 2024	75,136	29,912	47,341	152,389
DEPRECIATION				
At 1 April 2023	75,136	25,093	44,136	144,365
Charge for year	-	1,598	2,244	3,842
At 31 March 2024	75,136	26,691	46,380	148,207
NET BOOK VALUE				
At 31 March 2024	-	3,221	961	4,182
At 31 March 2023	-	3,008	3,205	6,213

Financial activities

14. INVESTMENT

PROPERTY FAIR

£

VALUE

At 1 April 2023

and 31 March 2024

400,000

NET BOOK VALUE

At 31 March 2024

400,000

At 31 March 2023

400,000

Fair value at 31 March 2024 is
represented by:

£

Valuation in 2022

125,000

Cost

275,000

400,000

The charitable company had an independent which provided a valuation of £400,000.
Valuation conducted in 2022 by Holt Commercial.

Financial activities

15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade debtors	41,910	45,825
Other debtors	2,455	-
Accrued income	-	15,843
Prepayments	-	6,869
	<u>44,365</u>	<u>68,537</u>

16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade creditors	23,841	3,229
Social security and other taxes	14,043	13,479
Other creditors	4,140	6,356
Deferred income	59,077	83,506
Accrued expenses	3,300	3,687
	<u>104,401</u>	<u>110,257</u>

Deferred income

	2024	2023
	£	£
Deferred income at 1st April 2023	83,506	103,354
Released from previous years	(83,506)	(103,354)
Income deferred in the year	<u>59,077</u>	<u>83,506</u>
Deferred income at 31st March 2024	<u>59,077</u>	<u>83,506</u>

Deferred income relates to schools contract income deferred to future periods as the income received relates specifically to the 2024/25 accounting period.

Financial activities

17. MOVEMENT IN FUNDS

	At 1.4.23	Net movement in funds	At 31.3.24
	£	£	£
Unrestricted funds			
General fund	591,201	42,760	633,961
Property	400,000	-	400,000
	991,201	42,760	1,033,961
Restricted funds			
Primary Mental Health Salary fund	8,878	-	8,878
TOTAL FUNDS	1,000,079	42,760	1,042,839

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	1,140,935	(1,098,175)	42,760
TOTAL FUNDS	1,140,935	(1,098,175)	42,760

Comparatives for movement in funds

	At 1.4.22	Net movement in funds	At 31.3.23
	£	£	£
Unrestricted funds			
General fund	614,655	(23,454)	591,201
Property	275,000	125,000	400,000
	889,655	101,546	991,201
Restricted funds			
Primary Mental Health Salary fund	2,878	6,000	8,878
TOTAL FUNDS	892,533	107,546	1,000,079

Financial activities

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	1,016,611	(1,040,065)	-	(23,454)
Property	-	-	125,000	125,000
	1,016,611	(1,040,065)	125,000	101,546
Restricted funds				
Primary Mental Health Salary fund	17,000	(11,000)	-	6,000
TOTAL FUNDS	1,033,611	(1,051,065)	125,000	107,546

A current year 12 months and prior year 12 months combined position is as follows:

	Net movement		
	At 1.4.22 £	in funds £	31.3.24 £
Unrestricted funds			
General fund	614,655	19,306	633,961
Property	275,000	125,000	400,000
	889,655	144,306	1,033,961
Restricted funds			
Primary Mental Health Salary fund	2,878	6,000	8,878
TOTAL FUNDS	892,533	150,306	1,042,839

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

Financial activities

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	2,157,546	(2,138,240)	-	19,306
Property	-	-	125,000	125,000
	2,157,546	(2,138,240)	125,000	144,306
Restricted funds				
Primary Mental Health Salary fund	17,000	(11,000)	-	6,000
TOTAL FUNDS	2,174,546	(2,149,240)	125,000	150,306

General funds are unrestricted and result in the excess of unrestricted income over costs not incurred in restricted fund activities as well as governance expenses. They are to be used in the ongoing provision of the services to achieve the objectives of Relate. These funds can be readily applied as they are held as cash resources.

Children in Need - The grant is specifically used to employ 2 x 25 hour all year round counsellors to work with children and young people.

Primary Mental Health Salary fund - The funding is to employ 1 x 37 hour post to provide counselling and support across all schools in Coventry.

18. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024

Detailed statement of financial statements

	2024	2023
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	9,071	8,459
Grants	17,059	16,757
	<u>26,130</u>	<u>25,216</u>
Other trading activities		
Supervision	6,630	5,791
Training	5,076	4,000
	<u>11,706</u>	<u>9,791</u>
Investment income		
Rents received	23,781	25,504
Deposit account interest	5,219	3,894
	<u>29,000</u>	<u>29,398</u>
Charitable activities		
Client income	123,984	121,090
Contracted charitable services	732,524	559,416
Grants	217,591	288,700
	<u>1,074,099</u>	<u>969,206</u>
Total incoming resources	<u>1,140,935</u>	<u>1,033,611</u>
EXPENDITURE		
Raising donations and legacies		
Fundraising costs	3,850	-
Charitable activities		
Wages	596,770	607,991
Social security	42,532	46,065
Pensions	12,522	13,239
Premises costs	12,089	3,763
Telephone	156	-
Other office costs	4,017	1,095
Sundries	1,366	606
Motor and travelling	3,758	1,656

Detailed statement of financial statements

Training	17,483	6,879
Public relations	1,168	226
Supervision	6,218	3,203
Carried forward	698,079	684,723

Detailed statement of financial statements

	2024	2023
	£	£
Charitable activities		
Brought forward	698,079	684,723
Sub-contractors	1,466	25,908
Recruitment	-	288
Fixtures and fittings	1,598	1,250
Computer equipment	2,244	3,868
	<u>703,387</u>	<u>716,037</u>
Support costs		
Management, administration & premises		
Wages	206,252	175,550
Social security	15,971	10,510
Pensions	10,023	9,788
Premises costs	95,581	70,228
Telephone	5,591	6,807
Other office costs	14,911	9,872
Sundries	3,362	6,981
Motor and travelling	115	1,049
Training	1,859	7,843
Public relations	729	678
Federation charges	26,392	23,542
Bank charges	2,292	2,532
	<u>383,078</u>	<u>325,380</u>
Governance costs		
Auditors' remuneration	6,000	-
Accountancy fees	1,860	8,214
Professional fees	-	1,434
	<u>7,860</u>	<u>9,648</u>
Total resources expended	<u>1,098,175</u>	<u>1,051,065</u>
Net income/(expenditure)	<u>42,760</u>	<u>(17,454)</u>

Relate

We're the largest provider of relationship support in England and Wales and we help millions of people every year to strengthen the relationships that mean the most to them.

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Registered in England 04939758. Registered Charity No. 1103470.

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Relate

Coventry and Warwickshire