

Registered number: 05031499
Charity number: 1103139

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

CONTENTS

	Page
Reference and Administrative Details of the Charity, its Trustees and Advisers	1
Chairman's Statement	2 - 3
Trustees' Report	4 - 13
Trustees' Responsibilities Statement	14
Independent Auditors' Report on the Financial Statements	15 - 18
Statement of Financial Activities	19
Balance Sheet	20
Statement of Cash Flows	21
Notes to the Financial Statements	22 - 37

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2023**

Trustees	Abdi-Salam Askar, Treasurer (from 26/01/2023) (appointed 25/01/2022) Abdi Mohamed, Treasurer (until 23/11/2022) (resigned 23/11/2022) Abdullahi Farah Anne Joslin Gerry Monaghan Kerry Rowe, Vice Chair (until 15/12/2022) Mike Phipps (resigned 23/11/2022) Sarah Jahfar Sandra Kelly Thomas Meacock, Vice Chair Will Bee, Chair
Company registered number	05031499
Charity registered number	1103139
Registered office	43 Ducie Road Barton Hill Bristol BS5 0AX
Company secretary	Joanna Holmes (until 15/12/2022) Paul Simpson (appointed 15/12/2022)
Key management personnel	Joanna Holmes, CEO (until 31/12/2023) Beth Wilson, CEO (from 09/01/2023) Anya Mulcahy-Bowman, Deputy CEO Afzal Shah, Deputy CEO (until 31/03/2023) Paul Simpson, Deputy CEO
Independent auditors	Bishop Fleming LLP Chartered Accountants 10 Temple Back Bristol BS1 6FL
Bankers	Lloyds Bank Plc Regent Street Kingswood Bristol BS15 8HT
Solicitors	Burges Salmon 1 Glass Wharf Bristol BS2 0ZX

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**CHAIR'S STATEMENT
FOR THE YEAR ENDED 31 MARCH 2023**

The Chair presents his statement for the year.

Undoubtedly the main development of the year was the departure of Wellspring Settlement's longstanding CEO Joanna Holmes, who had held the position for 20 years if you include her time as CEO of Barton Hill Settlement. Joanna transformed the Settlement in many ways. During her time she had seen through the building of the Lighthouse building, the development of Joan James house and had cut her teeth on building projects with the self-build playcentre. At the same time she won the confidence of the local community bringing more and more people in to use the services and make the case for new activities to meet the needs of a changing population. On a national level she established the Settlement as a model of a community anchor, working with and for its local community with countless politicians and policymakers coming to visit and see how we do things. Finally she saw through the merger with Wellspring Healthy Living Centre to leave a thriving organisation well placed for the challenges of the years to come. Thank you Joanna for all you did for the Settlement.

Not surprisingly there was a strong field of candidates to succeed Joanna and the Board was delighted to appoint Beth Wilson as our new CEO. Beth is an experienced leader in the Bristol voluntary sector, and coming from one of our tenant organisations she knows the Settlement well. She will bring a fresh eye and lots of energy to guide us through the next stage in the development of Wellspring Settlement.

One of Joanna's key tasks in her final months with us was to secure funds to complete the refurbishment of the Swan pub which we had bought during the pandemic. We've since heard that two major funding applications have been successful so, not only will we be able to develop the ground floor as a new youth centre with office accommodation above, but there is revenue funding to start up youth work and funds for the Somali Resource Centre who will take over the tenancy of the new space.

The cost of living crisis has had a huge impact on the Barton Hill community and we have stepped in to do what we can to help. It has been great to see the café buzzing with life and Boost has done everything they can to offer advice, but many families are struggling. Short term crisis funding doesn't make it easy for us to provide the long-term support that is really needed. We've struggled to keep the café open on a 'pay what you can afford basis' since 'warm places' funding came to an end. Similarly health funding to try to get the NHS through a winter crisis can only be used effectively if we are able to retain an infrastructure to which we can add short term projects of this nature. Obviously the Council and the NHS are struggling after years of Government cuts to their funding, but we can't just switch services off and on when they need them, it takes time to recruit and train staff and volunteers.

In addition to the problems to short term funding we were disappointed to be told that we had lost one of our social prescribing contracts mid way through its term. One of the Primary Care Networks we work with simply announced that they were moving to a new provider with no opportunity for us to compete for the contract. In due course we learned that the contract was being taken on by The Care Forum, a voluntary organisation which the Settlement had helped to form about 30 years ago to support voluntary groups win contracts in health and social care.

One worrying trend which is concerning the Board is the growing suspicion of the Council in the local community. In the aftermath of the fire in Eccleston House there was unhappiness with the Council's response and disbelief in some of the reassurances offered. The recent proposals for a Low Traffic Neighbourhood in the area have raised great concern and a strong sense that the views of local residents are just not being heard. In the aftermath of the pandemic there appears to be a loss of faith in authority. Traditionally the Settlement has sought to broker relationships with the Council so that the local community can be heard, but we are concerned that if the Council does not respond sensitively to the growing level of suspicion we may need to move towards a position of acting more as an advocate.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

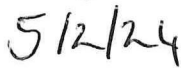
**CHAIR'S STATEMENT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

It has been a busy year with a great deal of change for everyone involved with Wellspring Settlement. My thanks go to all the staff and volunteers who have worked so hard to keep everything on track and ensure we do our best to work with and for the local community. Thanks also to my colleagues on the Board who make a great team as we try to steer the Settlement through many challenges.

Will Bee
Chair



Date:



**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2023**

The trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The Annual Report serves the purposes of both a Trustees' Report and a Director's Report under company law. The Trustees confirm that the Annual Report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The company's name is Wellspring Settlement with effect from the date of transfer to the charity of the charitable undertaking of Wellspring Healthy Living Centre (charitable number 1134593) on 1st February 2020. Wellspring Settlement is a charitable company limited by guarantee, not having a share capital. It was previously known as Barton Hill Settlement which formed as a company on 2 February 2004. Barton Hill Settlement was originally established in 1911 when it was known as University Settlement Bristol. It was formed after a two-year merger feasibility process between Barton Hill Settlement and Wellspring Healthy Living Centre.

Wellspring Settlement is controlled by its governing document, the Memorandum and Articles of Association which were last updated on 6 February 2020.

Recruitment and appointment of charity directors

Governance of Wellspring Settlement is through a Board of Trustees elected at the AGM. The Board of Trustees has final legal authority and is responsible for overseeing the operation of the entire charity and its activities. The Trustees are also Directors of the Company.

The Memorandum and Articles of Association require that Directors who have completed a three-year term of appointment shall retire at the Annual General Meeting. They shall be eligible for reappointment subject to a maximum of three terms of office. Any Director who has completed three terms of appointment must step down from the board for a period of 12 months before they can be reappointed. Any Director serving as a Director on 18 December 2019 was taken to commence their first three-year term from that date.

All Trustees of the Board give their time voluntarily and receive no benefits from the charity.

The Charity's area of benefit is very diverse and therefore the Board of Trustees seek to ensure that the assets of the different communities are reflected through the diversity of the Trustee Board.

Wellspring Settlement aims to recruit Trustees who are local residents and are currently, or have been, service users so that they already have a good understanding of some of the organisation's work. Wellspring Settlement also aims to ensure a mix of skills on the Board of Trustees, seeking to address any gaps through targeted Trustee recruitment.

Wellspring Settlement can have a maximum of 15 Trustees. The Chair and Treasurer are elected annually at the AGM. Other officers are appointed by the Trustee Board.

Trustee induction and training

An induction session to introduce all Trustees to the work of the merged organisation was organised shortly after the completion of the merger in 2020. Subsequently all new Trustees receive an induction and are given an induction pack containing key information such as the Articles of Association, Charity Commission guidance, audited accounts, previous board meeting agendas and minutes, and information on the legal responsibilities of being a company Director. Trustees also receive regular briefings and training appropriate to their role. This year this included a dedicated session on charity financial management.

Organisational structure

An Executive team, led by the Chief Executive Officer (CEO), is responsible for overseeing the work of the charity and ensuring the charity delivers against contracts and implements strategic plans. The management team are responsible for the operation, review and development of the charity's financial information systems

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

along with running the day-to-day finances; fundraising; strategic development of services and the day-to-day management of service delivery; the day to day running of the Centre and management of the assets.

Trustees meet monthly and are responsible for setting and overseeing the strategic direction and policy of the charity and budget setting, including remuneration of staff. A scheme of delegation is in place and day to day responsibility for the provision of the services rests with the CEO along with the Wellspring Settlement Management Team. There were three sub-groups operating during the year: an assets group; Temple Quarter Development group; and an Adult Social Care group. All sub-groups met regularly in line with the workload of the group and submit reports for the Board's decision.

Wider networks

Wellspring Settlement is a member of Locality, a national umbrella body, and locally is a member of Voscur and of the Care Forum.

Key partnerships

Wellspring Settlement works in many partnerships including:

- Locality leads for NHS: we work in partnership with other community anchor organisations to be Locality leads for the NHS;
- Make it Local: in the Make it Local consortium we explore new ways of working within Adult Social Care;
- BOOST: we work with Talking Money and Housing Matters to deliver BOOST – our flagship project focused on financial resilience;
- Our Family Hub works with St Philips Marsh nursery, Cashmore Early Years Centre and other Children's Centres;
- We work closely with other Community Anchor Organisations in Bristol and beyond;
- We work closely with the University of Bristol on research projects and as part of Bristol's Social Justice Network;
- We work closely with local partners and tenants to ensure the needs of the local community are met and that gaps in services are addressed.

Succession planning

Joanna Holmes, CEO, announced her plan to step down from the organisation in 2022. The Board undertook a comprehensive process using an external agent to recruit a new CEO to the role. Beth Wilson joined as CEO in January 2023 and she is working full time. Afzal Shah, one of two new Deputy CEO's who had been appointed in July 2021 in preparation for Joanna's departure, left the organisation on 31 March 2023 and due to the appointment of a full time CEO and in recognition of challenging financial climate, he has not been replaced. The Board continue to be aware of the need to succession plan for key management personnel and Trustees and regularly review the risk associated with succession planning and the actions being taken to mitigate against the risk.

Related parties

We have had no related party transactions during the financial year.

Risk Management

The Trustees have a duty to identify and review the risks to which the charity is exposed and ensure appropriate controls are in place to provide reasonable assurance against those risks.

The Trustees recognise the importance of identifying and putting in place effective arrangements for the management of risk. The Board of Trustees conducts at least twice-yearly reviews of the major risks to which the charity is exposed, and these are logged in the Risk Register. Where appropriate, systems or procedures are established to mitigate the risks the charity faces. Significant external risks to funding have led to the development of fundraising and unrestricted income generation strategies which will allow for the diversification of funding and activities. Internal control risks are minimised by the implementation of procedures for authorisation of all transactions and projects. Procedures are in place to ensure compliance with health and safety of staff, volunteers, clients and visitors to the centres. These procedures are periodically reviewed to ensure that they continue to meet the needs of the charity.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

OBJECTIVES AND ACTIVITIES

Purposes and aims

The objects of the charity are, for the public benefit, the relief of poverty, the promotion of good health and the advancement of education in the counties of Bristol, South Gloucestershire, Bath and North East Somerset and North Somerset ("the Area of Benefit"), but with a particular focus on the residents of Lawrence Hill and Easton and the surrounding neighbourhoods, whether alone or in partnership with local residents and statutory, voluntary and other organisations in a common effort by:

1. advancing awareness and education around the issues of good health (mental and physical) and adopting and maintaining healthy lifestyles (which shall include promoting and encouraging public participation in healthy exercise and physical activity) and through the provision of support, education and practical advice reducing health inequalities, improving self-esteem and the health and wellbeing of the community so that conditions of life may be improved; and
2. providing or assisting in the provision of facilities in the Area of Benefit in the interest of social welfare for recreation or other leisure time occupation of individuals who have need of such facilities by reason of their youth, age, infirmity or disability, financial hardship or social circumstances with the object of improving their conditions of life; and
3. maintaining and managing community assets in the Area of Benefit and co-operating with any partner organisation in the maintenance and management of such assets and to develop further community assets for activities promoted by the charity in furtherance of its objects.

Public Benefit

The Trustees of Wellspring Settlement have regard to the Charity Commission's guidance on public benefit in the delivery of the charity's purpose and aims.

Our goals:

At Wellspring Settlement, our **vision** is: Strong dynamic communities where everyone has a good quality life.

Our **mission** is: Wellspring Settlement will achieve our vision by harnessing skills and resources locally to power community led change. We will promote communities that grow together, challenging inequalities and fighting for equity in all forms.

Our Values are:

- Integrity of word and deed forms the basis of all relationships
- For us real leadership is serving the community first
- Celebrating diversity; this is our strength
- We will demand equity in all our work
- We will dedicate long-term stamina to achieve our goals
- Nobody is a stranger and everyone feels safe and welcome
- We will do everything we can in partnership

Our Strategic Aims in 2022/23:

- **Locally led:** To build and develop all services, activities and responses in an innovative and flexible way based on evidenced local need and priorities.
- **Create opportunities:** To create opportunities for the individuals we work with by defining and developing our community anchor role.
- **Ambitious organisation:** To deliver the vision by building a new organisation that has ambitious targets, aims for the highest quality, challenges inequalities and builds on the strengths of our communities.
- **Powerful connected communities:** To have strong connections at all levels with the communities we serve and build connections within communities to create local power and reduce isolation.
- **Increase local resources and influence:** To raise the profile of the area by promoting its strengths to increase resources and influence for the communities we serve.
- **Sustainability:** Restore, protect and promote a sustainable neighbourhood; to be sustainable and independent, financially and socially.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

We also started the process of reviewing our Strategy as we approached the mid-point in our 5 year plan. In 2022/23 Wellspring Settlement delivered a broad range of services under four hubs: Locality, Development, Community First and Family. Our services aim to address the following needs: social isolation, poor health and wellbeing, financial exclusion, digital exclusion, poverty, poor education/lack of recognised qualifications, inequity. All of our activities and services contributed to our 3 core organisational **impacts** which are:

1. Reducing isolation / building connections and communities
2. Creating confidence and opportunities
3. Increasing local resource and support

We also act as landlord to 11 other organisations and rent out rooms for health, education and leisure purposes.

Our community:

Lawrence Hill ward, which represents the community primarily served by Wellspring Settlement and where the organisation is based, ranks as the most deprived ward in Bristol; 7 of the 9 areas making up Lawrence Hill ward rank in the most deprived decile in England, including Barton Hill where Wellspring Settlement is located.

The number per thousand claiming out of work benefits in Lawrence Hill is double the Bristol average and Lawrence Hill has the highest rate of unemployment in Bristol.

Lawrence Hill is the ward in Bristol with the most children living in child poverty – 46.6%. Lawrence Hill ward also has the highest rates of benefit claimants in Bristol (Universal Credit, Tax Credits, Housing Benefits).

44% of residents live in socially rented accommodation; 16.6% experience overcrowding; 75% of these accommodations having 2 beds or less, compared with a 45% city average.

The pandemic disproportionately affected Lawrence Hill, as it did other areas of deprivation. Now with the cost-of living crisis being felt, and ongoing price increases we are seeing families struggling under pressure, reports of domestic violence and self-harm increasing and referrals to our social prescribing services at an all-time high. Many people in the community don't understand why their money is not getting them through with even the most careful budgeting; and are facing uncertain financial futures as a result of the predominance of precarious and low skilled work.

Prior to the pandemic, every year a large proportion of this community were approaching advice services for advice on benefits, poverty, debt and housing. The community has told us this has only worsened as the short-term safety nets put in place as a result of Covid were removed and the cost of living crisis took effect. Residents talk about being fearful, not trusting and being intimidated by the 'system'. Many feel left behind and abandoned, pressures in communities are building, services are buckling under the strain just as people need them more than ever. People's mental health and wellbeing is being severely impacted.

Locality Hub:

The focus of our Locality Hub is on keeping body and mind happy and healthy – we run services that offer mental health support, activity classes and our complementary health clinic offers low-cost therapies to local residents.

Our social prescribing team receive referrals from GPs for non-clinical support that connects people to activities, groups and services in the community to meet their practical, emotional and social needs. At the start of the year, we were delivering social prescribing for three Primary Care Networks (PCN) covering the whole of Inner City and East Bristol; but sadly one of our contracts was unexpectedly terminated during the year and we were given notice on another. Significant demand for social prescribing services meant referrals regularly exceeded targets throughout the year and in total we responded to 1970 referrals. Despite this volume of need, we maintained our focus on providing a quality support offer.

As the number of social prescribing contracts has reduced, we have taken the opportunity to reorganise our social prescribers into a new Community Link team, connecting social prescribing work with a new project we are part of supporting people being discharged from hospital.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

Our CASS partnership project delivered training and learning opportunities for group leaders and the wider community. This included producing and sharing resources and information, and strategic work with commissioners and stakeholders.

We are the Locality Lead for Inner City and East. In the last year this has involved working closely with the new Integrated Care System and Sirona.

Development Hub:

Our Development Hub runs projects that offer advice, information and learning opportunities. Support around food, housing, debt and money are on hand, as well as courses to help people to start or change their career.

BOOST Community delivered financial resilience support through regular drop-in sessions, 1:1 support, partnership working, community champions and role modelling.

Food Club has continued to work with the community to tackle food poverty challenges. They have supported a number of food club members to get more involved in the running of the project. Members have worked together to cook regularly in our Learning Kitchen with surplus food, freezing meals to distribute in Food Club. They have also worked to use unloved areas of outdoor space to grow vegetables and herbs and gave out seeds to food club members who wanted to grow food at home.

Our longstanding West of England Works project came to an end at the end of 22/23; unfortunate timing just as the economy is experiencing acute labour shortages. This meant that the latter part of the year saw us close to new referrals and focus on creating exit plans for remaining participants.

We successfully secured funding through Community Learning and Multiply to deliver adult education during the period, as part of a desire to bring more opportunities for learning to Wellspring Settlement community.

The Development Hub services supported an average of 247 people per quarter across the year. Service user numbers grew significantly from 212 in the first quarter to 283 in the final quarter despite West of England Works not taking new referrals by then; representing the significant growing need in the community for support with food, financial resilience and learning. A total of 327 people were registered with BOOST and 136 people were supported by Food Club.

Community First Hub:

Our Community Hub helps local people connect, share interests and make friends - putting in place the building blocks for a strong community. We also run activities that support people to get involved and make positive changes in the local area.

In 2022/23, the Community First Hub delivered a comprehensive programme of activities for the community, supporting and enabling people to get back out into the world post-Covid. Events were well attended with some seeing in excess of 100 local residents participating. At the beginning of the period, 4 engagement workers were recruited and inducted. We renovated and expanded the café space and during the winter and early spring our community engagement workers led on our "Eatwell" Community Café as a warm and welcoming space. Community conversations were used to plan and deliver activities and events asked for by the community. Our Community Engagement workers also signposted people to other activities and events, groups and services.

Our Health Champions Work supported community members to speak out about the health challenges faced in the community and encourage people to take a more active role in their health.

A monthly community lunch attracted large numbers of local Somali people and was used to encourage people to talk about the area – what they like and what they would change; and what is our role in the community.

Our physical activities project supported the community to become more active. 332 people were placed into activities in the period with a further 62 worked with to explore what might work for them.

We also delivered art courses and one-off events as part of a community art programme including arts for relaxation; print mural workshop; winter warmer course.

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

We supported 32 residents affected by the fire at Eccleston House.

We also started a Community Health Research project which will be completed in 23/24 and the findings used to inform our organisational strategy and work in the health sector.

Family Hub:

The Family Hub offers parenting programmes, baby groups, support for parents and carers, and activities for children. The team works in partnership with other local Children's Centres and organisations to support families in our local community.

The Family Hub provided a Children's Centre offer for Barton Hill residents. The Children's Centre provides parenting programmes, universal and targeted services for children aged 0-5 and their parents/carers. Our Family Hub services worked with up to 800 people per quarter in 22/23.

We provided support to children and their parents through a mixture of outreach, 1:1 and group support. We also provided regular stay and play sessions at St Phillips Nursery School. We provided antenatal support in partnership with midwives. We worked closely with health visitors to ensure families health and wellbeing is supported. We regularly ran a baby club to support families with new babies and delivered infant feeding support sessions.

Our parenting programmes included delivering Strengthening families Strengthening Communities programme.

We delivered Food and Play sessions during school holidays for children entitled to free school meals aged 7-11. This included taking families with parents on a low income to Pennwood Residential Camp in the summer holidays, providing opportunities for families to eat together, learn together, explore and have fun camping in the countryside.

In addition, our Family Hub delivered an Art Research project in partnership with the University of Bristol "Creative Connections". This involved mothers from under-represented families across Bristol gathering for a program of art activities and discussion. Their experiences led to the production of a policy paper and the project ended with a celebration event.

In the latter part of the year, we also started to deliver detached youth work with a view to developing a youth work offer as we planned to redevelop The Swan. We were also selected as the Family Hub for Inner City East as part of the government roll out of hubs.

Other activities

Outside of our 4 hubs structure we enabled community development, supporting multiple individuals and groups to organise and deliver activities such as Barton Hill History Group, a walking group, gardening groups.

We secured planning permission and funding to redevelop The Swan pub as a youth facility and additional space for our tenant the Somali Resource Centre.

We worked closely with others in the city to support community consultation around the Temple Quarter development and to start conversations about the impact of the development on our community.

ACHIEVEMENT AND PERFORMANCE

Some statistics about the take-up of our services

We welcomed over 5000 people to our services, with everything from debt and housing, infant feeding, physical activities, art sessions and much more. Service user numbers are back to pre-pandemic level, but the level of complexity and crisis is much increased.

We worked with more females than males: overall working with 62% Female; 38% male. This was more apparent in some of our Hubs than others as in the Family and Development Hubs we worked with 66% and 63% females respectively; whilst the Locality Hub was only 54% female.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

The ethnic group of those using our services reflected the diversity of the local population:

- Asian/ British Asian, 6%
- Black/ Black British, 25%
- Mixed/ Multiple Ethnic Background, 6%
- Other Ethnic Background, 5%
- White, 48%
- Prefer Not To Say, 10%

The majority of people we worked with were in the age bracket 25-49. 10% of attendees reported having a disability or health condition. Half of those had a physical impairment or health condition and just over a quarter had a mental health condition.

We had 2066 external room bookings by 84 different organisations including: local authority; NHS; universities/colleges/schools/education providers; national charities; local VCSE and grassroots; tenants; small businesses; and counselling. Issues they cover range from health and wellbeing, mental health support, support for disabled people; statutory support, education and employment opportunities; information advice and guidance; work with children and young people and support for parents; support for asylum seekers and refugees; community groups; digital inclusion; and food.

Challenges:

As an organisation and community we faced a number of challenges during the year:

- Impact of cost of living on residents, communities, staff, volunteers and organisation;
- Recruitment and retention of front line and management staff;
- Funding being harder to come by, not covering full costs, being short term or being based on a payment by results model;
- Ever restricted and stretched public services;
- People increasingly presenting in crisis; and
- Strikes in other public services including schools have impacted on service users, staff and volunteers.

Highlights

The history of the former Barton Hill Settlement Site was recognised this year with the installation of two Blue Plaques for important local figures.

Albert Victor (AV) Alexander moved to Barton Hill when he was a year old. He attended Barton Hill Boys school on Meyrick Street, and later declined the opportunity to attend St George Higher Grade School as he thought his mother would not be able to afford it. Instead, he started working aged thirteen, first for a leather merchant, and five months later as a junior clerk with the Bristol School Board. In 1929, Alexander became a member of the Labour cabinet, eventually becoming First Lord of the Admiralty. Following the outbreak of World War II, Alexander worked closely with Winston Churchill in this role. On Friday 27th May 2022 a blue plaque was unveiled at Wellspring Settlement commemorating his life as the home he had grown up in, in Barton Hill, is no longer standing.

The second plaque, unveiled in March 2023 on International Women's Day, recognised the life of Hilda Cashmore, a pioneering Bristolian woman who became the first warden of the Barton Hill Settlement – now Wellspring Settlement. Hilda was a key figure in the British Association of Residential Settlements project, however developed her own vision of Settlements that addressed the social problems faced by poor people. Cashmore worked tirelessly to embed the Settlement in the Barton Hill area, working with students, academics, local government officers, public authorities, co-operatives and trade unions.

Locality Hub Highlights:

- We regularly managed referral numbers well in excess of our social prescribing targets.
- We developed a new triage system for social prescribing to enable social prescribers to focus their effort and

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

skills where it was most needed.

- There was a high level of satisfaction with service provided by social prescribing link workers.
- We supported the development of the VCSE alliance through our Locality Lead role.

Development Hub Highlights:

- We supported the set up and coordination of the Lawrence Hill Cost of Living Welcome Place and sat on the city-wide Cost of Living Coordination group as part of the anti-poverty approach.
- BOOST service users gained skills and confidence and built new connections. 74% of people supported by BOOST felt more in control of their economic circumstances. 2 BOOST service users progressed to volunteers, then staff members of Wellspring Settlement.
- West of England works supported people who were economically inactive to move closer to economic activity. Of 277 people supported through WoEW, 43 accessed employment; 33% got into training and 67% were more confident in job searching.
- We hosted a Business in the Community Forum as part of our Routes to Community Influence work with 3 community researchers alongside 6 business representatives.
- We delivered Introduction to Working with Children to 13 learners; and Multiply to 17 learners.
- We worked hard to regularly have culturally and dietary appropriate food in food club.

Community First Hub Highlights:

- We increased opportunities for connections for people, including those who are clinically vulnerable.
- We contributed to citywide work to reduce the impact of covid restrictions and help to protect communities from future outbreaks.
- We supported Pharmacy Needs Assessment questionnaires.
- 52 people visited the SS Great Britain; 36 people involved in annual Church Road Lantern parade; 22 health champions meeting fortnightly; Wellspring Settlement open day attended by over 300 people.
- Physical activities programme supported people in the community to be more physically active.
- Our warm space café was open 3 days a week in winter providing hot food, a place to charge your phone and someone to talk to; including supporting a volunteer to cook and run the café 1 day a week as a steppingstone to her own business.
- We worked with the Family Hub to deliver a family activity day and a Family Nature Day; and supported Big Up Barton Hill.
- We regularly hosted 100+ people at our community lunches.

Family Hub Highlights:

- 27 parents took part in Creative Connections Art Research – leading to Creative Connections “Shouldn’t Have to Shout” policy paper and billboards.
- 24 attendees in our Easter HAF programme; 150 adults and children attended our families Residential Camp for parents on low incomes – many people’s first camping experience.
- New antenatal support delivered on site working with midwives and family works in response to challenges for local families in accessing antenatal care.
- Funding secured to deliver detached youth; part of partnership for Bristol City Council youth commissioning.
- The only hub across Bristol delivering infant support within the hub; and a team of peer support volunteers attending regularly to help manage demand for infant feeding support.
- We helped improve emotional and physical wellbeing, financial stability, family relationships and support for people with complex issues such as substance misuse, disability, complex health needs, domestic abuse; improved parenting aspirations and skills.
- We reduced inequality in child development and school readiness; families developed local support networks with other families; and parents gained skills to be more involved in their children’s development.

Plans for the future

Our plans for the future include:

- Complete the redevelopment of The Swan.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

- Complete work to connect the Micro-Settlement to the main Ducie Road site.
- Take forward plans to improve employment opportunities in this area including with the new Temple Quarter area of redevelopment.
- Refresh our strategic plan in collaboration with the community.

FINANCIAL REVIEW

The Statement of Financial Activities (SOFA), set out on page 18 is designed to reflect all incoming resources receivable in the year. Gross income of £1,958,009 (2022: £1,750,390) increased by £207,619, an increase of almost 12%. Charitable expenditure increased by almost 17% to £2,180,458 for the year (2022: £1,866,103). Of the outgoing resources £1,052,801 relates to restricted projects and £1,127,657 to unrestricted projects. General reserve now stands at £4,016,062 and the restricted fund balances amount to £19,900.

Investment policy

The organisation does not hold any investments other than cash on deposit.

Reserves policy

Wellspring Settlement recognises the importance of maintaining an appropriate level of reserves to allow for contingency planning or action. Wellspring Settlement will aim to develop the level of reserves at three months operational costs.

Reserves will be reviewed at meetings of the Board meeting at least half yearly, or more frequently if required. Decisions regarding the use of reserves will be informed by the Board.

Principal Funding Sources

In 22/23 we had a range of funding agreements with:

- Adult Education Community Learning Funding
 - Bristol City Council
 - Bristol, North Somerset and South Gloucestershire CCG
 - Central Bristol Children's Centre (on behalf of Bristol City Council)
 - Go Fund Yourself
 - John James Bristol Foundation
 - John Armitage Charitable Trust / New Philanthropy Capital
 - NHS
 - Nisbet Trust
 - Quartet Community Foundation
 - Sirona
 - Social Investment Business
 - St Monica's Trust
 - University of Bristol
 - Weston College of further and higher education (West of England Works programme which is part funded by the European Union through the European Social Fund)
- and many others.

Disclosure of information to auditors

Insofar as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps required to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

Approved by order of the members of the board of Trustees and signed on their behalf by:

Will Bee
Chair of Trustees


5/2/24

Date:

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**STATEMENT OF TRUSTEES' RESPONSIBILITIES
FOR THE YEAR ENDED 31 MARCH 2023**

The Trustees (who are also the directors of the Charity for the purposes of company law) are responsible for preparing the Trustees' Report including the Strategic Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees and signed on its behalf by:



Will Bee
Chair of Trustees

Date: 5/2/24

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF WELLSPRING SETTLEMENT

OPINION

We have audited the financial statements of Wellspring Settlement (the 'charity') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

OTHER INFORMATION

The other information comprises the information included in the Annual Report other than the financial statements and our Auditors' Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF WELLSPRING SETTLEMENT (CONTINUED)

OPINION ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report including the Strategic Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report and the Strategic Report have been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report including the Strategic Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF WELLSPRING SETTLEMENT (CONTINUED)

AUDITORS' RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We have considered the nature of the sector, control environment and financial performance of the entity;
- We have considered the results of enquiries with management and Trustees in relation to their own identification and assessment of the risk of irregularities within the entity; and
- We have reviewed the documentation of key processes and controls and performed walkthroughs of transactions to confirm that the systems are operating in line with documentation.

As a result of these procedures, we have considered the opportunities and incentives that may exist within the organisation for fraud and identified the highest area of risk to be in relation to revenue recognition, with a particular risk in relation to year-end cut off. In common with all audits under ISAs (UK) we are also required to perform specific procedures to respond to the risk of management override.

We have also obtained understanding of the legal and regulatory frameworks that the charity operates in, focusing on provisions of those laws and regulations that had a direct effect on the determination of material amounts and disclosures in the financial statements. The key laws and regulations we considered in this context included the UK Companies Act and FRS 102 and UK tax legislation.

In addition, we considered the provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which may be fundamental to the charity's ability to operate or avoid a material penalty.

Our procedures to respond to risks identified included the following:

- Reviewing the financial statement disclosures and testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- Performing analytical procedures to identify unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- Reviewing board meeting minutes;
- Enquiring of management in relation to actual and potential claims or litigations;
- Performing detailed transactional testing in relation to the recognition of revenue with a particular focus around year-end cut off; and
- In addressing the risk of fraud through management override of controls, testing the appropriateness of journal entries and other adjustments; assessing whether the judgments made in accounting estimates are indicative of potential bias; and evaluating the business rationale of significant transactions that are unusual or outside the normal course of business.

We also communicated identified laws and regulations and potential fraud risks to all members of the engagement team and remained alert to possible indicators of fraud or non-compliance with laws and regulations throughout the audit.

Our audit procedures were designed to respond to risks of material misstatement in the financial statements, recognising that the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from an error, as fraud may involve deliberate concealment by, for example, forgery,

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

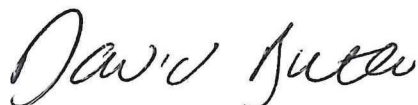
INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF WELLSPRING SETTLEMENT (CONTINUED)

misrepresentations or through collusion. There are inherent limitations in the audit procedures performed and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditors' Report.

USE OF OUR REPORT

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.



David Butler FCA DChA (Senior Statutory Auditor)

for and on behalf of

Bishop Fleming LLP

Chartered Accountants

Statutory Auditors

10 Temple Back

Bristol

BS1 6FL

Date: 8.2.24

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2023

	Note	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Income from:					
Donations and legacies	4	-	2,224	2,224	136
Charitable activities	5	1,091,358	864,427	1,955,785	1,750,254
Total income		1,091,358	866,651	1,958,009	1,750,390
Expenditure on:					
Charitable activities	6	1,127,657	1,052,801	2,180,458	1,866,103
Total expenditure		1,127,657	1,052,801	2,180,458	1,866,103
Net movement in funds		(36,299)	(186,150)	(222,449)	(115,713)
Reconciliation of funds:					
Total funds brought forward		56,199	4,202,212	4,258,411	4,374,124
Total funds carried forward		19,900	4,016,062	4,035,962	4,258,411

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 22 to 37 form part of these financial statements.

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)
REGISTERED NUMBER:05031499

BALANCE SHEET
AS AT 31 MARCH 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible assets	11	5,776,187	5,915,299
		<u>5,776,187</u>	<u>5,915,299</u>
Current assets			
Debtors	12	238,221	219,761
Cash at bank and in hand		3,269	119,212
		<u>241,490</u>	<u>338,973</u>
Creditors: amounts falling due within one year	13	(759,719)	(748,820)
Net current liabilities		<u>(518,229)</u>	<u>(409,847)</u>
Total assets less current liabilities		<u>5,257,958</u>	<u>5,505,452</u>
Creditors: amounts falling due after more than one year	14	(1,203,339)	(1,228,384)
Provisions for liabilities	15	(18,657)	(18,657)
Total net assets		<u><u>4,035,962</u></u>	<u><u>4,258,411</u></u>
Charity funds			
Restricted funds	16	19,900	56,199
Unrestricted funds	16	4,016,062	4,202,212
Total funds		<u><u>4,035,962</u></u>	<u><u>4,258,411</u></u>

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Will Bee
Chair

Date: 3/2/24

The notes on pages 22 to 37 form part of these financial statements.

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2023

	2023	2022
	£	£
Cash flows from operating activities		
Net cash used in operating activities	16,783	44,156
Cash flows from investing activities		
Disposal of tangible fixed assets	4,200	-
Purchase of tangible fixed assets	(54,161)	(59,373)
Net cash used in investing activities	(49,961)	(59,373)
Cash flows from financing activities		
Repayments of borrowing	(95,218)	(98,748)
Net cash used in financing activities	(95,218)	(98,748)
Change in cash and cash equivalents in the year	(128,396)	(113,965)
Cash and cash equivalents at the beginning of the year	119,212	233,177
Cash and cash equivalents at the end of the year	(9,184)	119,212

The notes on pages 22 to 37 form part of these financial statements

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

1. GENERAL INFORMATION

The company, formed on 2 February 2004, is limited by guarantee (No. 5034199) and is a registered charity (No. 1103139). The charity is registered in England and Wales. The charity's registered office is 43 Ducie Road, Barton Hill, Bristol, BS5 0AX.

2. ACCOUNTING POLICIES

2.1 BASIS OF PREPARATION OF FINANCIAL STATEMENTS

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Wellspring Settlement meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 GOING CONCERN

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the Trustees consider appropriate having regard to the current level of unrestricted Reserves. The Trustees have considered the current challenging nature of our funding streams and have determined that they do not create material uncertainty that casts considerable doubt upon the Charities ability to continue as a going concern. The securing of several longer-term grant funds and the renewal of both of the major leases with the NHS for a further 10 years, have mitigated any anticipated losses due to lower grant income. The Trustees have also considered the challenging cashflow position for the year. The cash position remained difficult for the first 5 months but had eased considerably in October when several of our larger grants and rents were received. The Trustees believe, however, that with sensible management there will not be an issue.

As a result, there are no material uncertainties about the charity's ability to continue as a going concern.

2.3 INCOME

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

2. ACCOUNTING POLICIES (continued)

2.4 EXPENDITURE

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

2.5 TANGIBLE FIXED ASSETS AND DEPRECIATION

Tangible fixed assets costing £1,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Assets in the course of construction are included at costs incurred to date. Depreciation on these assets is not charged until they are brought into use.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Freehold property	-	2% Straight Line Method
Fixtures and fittings	-	10% Straight Line Method
Motor vehicles	-	20% Straight Line Method
Microsettlements	-	4% Straight Line Method
Computer equipment	-	33% Straight Line Method
Other fixed assets	-	10% Straight Line Method

2.6 DEBTORS

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.7 CASH AT BANK AND IN HAND

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

2. ACCOUNTING POLICIES (continued)

2.8 LIABILITIES

Liabilities and provisions are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

2.9 OPERATING LEASES

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the lease term.

2.10 PENSIONS

The Charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charity to the fund in respect of the year.

2.11 FUND ACCOUNTING

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

3. CRITICAL ACCOUNTING ESTIMATES AND AREAS OF JUDGEMENT

The preparation of the financial statements require management to make judgments, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The Charity makes estimates and assumptions concerning the future. The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

4. INCOME FROM DONATIONS AND LEGACIES

	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Donations	2,224	2,224	136

5. INCOME FROM CHARITABLE ACTIVITIES

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Grants and contracts	1,087,546	185,412	1,272,958	1,169,581
Service charges	-	-	-	106,145
Room hire	-	71,452	71,452	32,415
Rental income	-	527,303	527,303	394,116
Other earned income	3,812	80,260	84,072	45,968
Consultancy	-	-	-	2,029
	<u>1,091,358</u>	<u>864,427</u>	<u>1,955,785</u>	<u>1,750,254</u>
TOTAL 2022	<u>707,170</u>	<u>1,043,084</u>	<u>1,750,254</u>	

6. ANALYSIS OF EXPENDITURE ON CHARITABLE ACTIVITIES

Summary by fund type

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total 2023 £	Total 2022 £
Charitable activities	1,127,657	1,052,801	2,180,458	1,866,103
TOTAL 2022	<u>1,231,309</u>	<u>634,794</u>	<u>1,866,103</u>	

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

7. ANALYSIS OF EXPENDITURE BY ACTIVITIES

	Activities undertaken directly 2023 £	Support costs 2023 £	Total funds 2023 £	Total funds 2022 £
Charitable activities	1,186,466	993,992	2,180,458	1,866,103
TOTAL 2022	1,118,939	747,164	1,866,103	

ANALYSIS OF DIRECT COSTS

	Total funds 2023 £	Total funds 2022 £
Staff costs	1,184,892	1,052,831
Catering & provision costs	1,574	2,657
SLA provision	-	59,290
External contract costs	-	4,161
	1,186,466	1,118,939

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

7. ANALYSIS OF EXPENDITURE BY ACTIVITIES (CONTINUED)

ANALYSIS OF SUPPORT COSTS

	Total funds 2023 £	Total funds 2022 £
Depreciation	189,073	196,063
Other staff costs	21,051	7,108
Premises costs	269,406	212,814
Computer and office supplies	134,691	86,473
Governance and professional costs	57,450	56,189
Marketing and subscriptions	1,848	392
Insurance	29,559	24,457
Bank and interest charges	55,178	56,613
FOCUS	13,907	12,452
External partners	220,842	83,889
Vehicle costs	2,485	1,854
Bad debts	(1,498)	8,860
	993,992	747,164

8. AUDITORS' REMUNERATION

	2023 £	2022 £
Fees payable to the Charity's auditor for the audit of the Charity's annual accounts	11,750	10,275

9. STAFF COSTS

	2023 £	2022 £
Wages and salaries	1,056,921	940,581
Social security costs	79,607	68,835
Contribution to defined contribution pension schemes	48,364	43,415
	1,184,892	1,052,831

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

9. STAFF COSTS (CONTINUED)

The average number of persons employed by the Charity during the year was as follows:

	2023 No.	2022 No.
Staff	74	74

No employee received remuneration amounting to more than £60,000 in either year.

The key management personnel of the charity comprise the Chief Executive Officer and both Deputy Chief Executive Officers. The total employee benefits of the key management personnel, comprising gross salary, employers' national insurance and employers' pension contributions was £211,488 (2022: £179,902).

10. TRUSTEES' REMUNERATION AND EXPENSES

During the year, no Trustees received any remuneration or other benefits (2022 - £NIL).

During the year ended 31 March 2023, no Trustee expenses have been incurred (2022 - £NIL).

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

11. TANGIBLE FIXED ASSETS

	Freehold property £	Micro- settlements £	Motor vehicles £	Fixtures, fittings & equipment £	Total £
COST OR VALUATION					
At 1 April 2022	7,026,021	723,720	13,200	316,393	8,079,334
Additions	54,161	-	-	-	54,161
Disposals	-	-	-	(4,200)	(4,200)
At 31 March 2023	7,080,182	723,720	13,200	312,193	8,129,295
DEPRECIATION					
At 1 April 2022	1,845,612	43,032	13,200	262,191	2,164,035
Charge for the year	142,346	28,949	-	17,778	189,073
At 31 March 2023	1,987,958	71,981	13,200	279,969	2,353,108
NET BOOK VALUE					
At 31 March 2023	5,092,224	651,739	-	32,224	5,776,187
At 31 March 2022	5,180,409	680,688	-	54,202	5,915,299

12. DEBTORS

	2023 £	2022 £
DUE WITHIN ONE YEAR		
Trade debtors	147,602	173,233
Other debtors	10,546	7,585
Prepayments and accrued income	80,073	38,943
	238,221	219,761

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Bank overdrafts	12,453	-
Bank loans	119,134	253,682
Other loans	64,375	-
Trade creditors	111,765	90,324
Other taxation and social security	119,773	44,114
Other creditors	60,691	63,852
Accruals and deferred income	271,528	296,848
	<u>759,719</u>	<u>748,820</u>
	2023 £	2022 £
Deferred income at 1 April 2022	295,648	256,249
Resources deferred during the year	258,186	295,648
Amounts released from previous periods	(295,648)	(256,249)
	<u>258,186</u>	<u>295,648</u>

14. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2023 £	2022 £
Bank loans	261,615	222,289
Other loans	941,724	1,006,095
	<u>1,203,339</u>	<u>1,228,384</u>

Included within the above are amounts falling due as follows:

	2023 £	2022 £
BETWEEN ONE AND TWO YEARS		
Bank loans	97,595	38,381
Other loans	63,360	61,320
BETWEEN TWO AND FIVE YEARS		
Bank loans	128,971	183,908
Other loans	211,544	205,354
OVER FIVE YEARS		
Bank loans	35,049	-

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

14. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR (CONTINUED)

	2023 £	2022 £
Other loans	<u>666,820</u>	<u>739,421</u>

The original loan with Lloyds bears interest at a rate of 6.95% and was taken out in November 2009. The charity took a second loan with Lloyds with an interest rate of 7.205%, repayable over 10 years, in March 2011. The loans are secured by a legal charge over 22 - 28 Bright Street and 3 - 9 Morley Road. The Farmhouse Building rebuild was part funded by a loan from Futurebuilders England, repayable over 21 years, commencing on 1 March 2021. Interest was charged at 0.5% until November 2019, then at 5% for three years and is subject to an annual review. This loan is secured by a legal charge on the Farmhouse building. During the year ended 2017 the bank overdraft was converted to a third loan with Lloyds, repayable over 10 years with interest payable at bank rate plus 3.85%. The purchase of The Swan was funded by a loan with a charge over the property, repayable over 8 years with a fixed interest rate of 4.5%.

15. PROVISIONS

	2020 £
At 1 April 2022	18,657
	<u>18,657</u>

A provision is recognised for the future maintenance of the freehold property at Beam Street.

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

16. STATEMENT OF FUNDS

STATEMENT OF FUNDS - CURRENT YEAR

	Balance at 1 April 2022 £	Income £	Expenditure £	Balance at 31 March 2023 £
UNRESTRICTED FUNDS				
General funds	4,202,212	866,651	(1,052,801)	4,016,062
RESTRICTED FUNDS				
Community Engagement	-	89,627	(89,627)	-
BCC grants	4,668	-	(4,668)	-
CASS	-	207,766	(207,766)	-
Other restricted funds	51,531	19,579	(51,210)	19,900
Physical activities	-	33,437	(33,437)	-
Central Services	-	68,478	(68,478)	-
Family Centre	-	112,946	(112,946)	-
Social Prescribing	-	161,856	(161,856)	-
Adult Social Care	-	50,000	(50,000)	-
Cafe	-	12,528	(12,528)	-
Food club	-	14,108	(14,108)	-
The Swan	-	30,000	(30,000)	-
Older persons	-	24,480	(24,480)	-
BOOST	-	74,176	(74,176)	-
West of England Works	-	129,876	(129,876)	-
SPAN	-	62,501	(62,501)	-
	56,199	1,091,358	(1,127,657)	19,900
TOTAL OF FUNDS	4,258,411	1,958,009	(2,180,458)	4,035,962

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

16. STATEMENT OF FUNDS (CONTINUED)

Restricted Funds

Freehold WHLC – this balance reflects the transfer of buildings to the newly formed Wellspring Settlement, transferred from Wellspring Healthy Living Centre, following the merger on 1 February 2020.

Community Engagement, BCC Grants, Thrive (formerly CASS), Other small Restricted funds, Physical Activities Central Services Family Center, Social Prescribing (PCN), Café, The Swan, Older Persons Project, BOOST and Span- Restricted income unspent balances will be spent in 2023 – 24. All funds are used to provide services across all our Impact areas.

Farmhouse development – balance reflects the amount funded by Futurebuilders England and NHS Building Fund, less non-capital spending on the project to redevelop the Farmhouse and includes tenant specific requirements for the farmhouse development.

George Wills Hall – the charity received funds from Bristol City Councils CIL fund, these funds will be used for a new roof and the addition of accessible facilities at the venue.

Microsettlement – these funds were used in the construction of the new building project as outlined in the Report from the Trustees.

Family HUB – this fund includes the Family Centre from previous years together with our SPAN project. The Family Hub received funding from St Pauls Childrens Centre, for family services, whilst the SPAN grant is from Bristol City Council, to deliver Strengthening Families Strengthening Communities courses.

Development HUB – encompasses BOOST Finance - funded by BCC, West Of England Works, received European Social Fund and the Lottery Funding. Adult Education funded by BCC and a Welcome Place funded to provide cost of living help to the local community.

Community First HUB – Funds from Sport England, for Physical Activities and BCC funding to provide a Warm Spaces Café, to help with the cost of living crisis compliments the Community Engagement Team also funded by BCC.

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

16. STATEMENT OF FUNDS (CONTINUED)

STATEMENT OF FUNDS - PRIOR YEAR

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2022 £
UNRESTRICTED FUNDS					
General funds	888,629	1,044,641	(634,794)	2,903,736	4,202,212
RESTRICTED FUNDS					
Freehold WHLC	2,090,223	-	(52,549)	(2,037,674)	-
SPEAR grants	6,500	35,446	(41,946)	-	-
Community Engagement	-	10,963	(10,963)	-	-
CAF Resilliance Fund	6,698	-	(6,698)	-	-
BCC grants	6,144	-	(1,476)	-	4,668
CASS	43,888	164,630	(208,518)	-	-
Other restricted funds	52,497	95,621	(96,587)	-	51,531
Physical activities	12,590	58,209	(70,799)	-	-
St Pauls Nursery	-	80,000	(80,000)	-	-
Family Centre	558,864	-	(36,713)	(522,151)	-
Adult Social Care	2,582	-	(2,582)	-	-
Food club	703,509	-	(359,598)	(343,911)	-
Older persons	2,000	30,736	(32,736)	-	-
BOOST	-	40,449	(40,449)	-	-
West of England Works	-	125,876	(125,876)	-	-
SPAN	-	63,819	(63,819)	-	-
	3,485,495	705,749	(1,231,309)	(2,903,736)	56,199
TOTAL OF FUNDS	4,374,124	1,750,390	(1,866,103)	-	4,258,411

WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

ANALYSIS OF NET ASSETS BETWEEN FUNDS - CURRENT YEAR

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £
Tangible fixed assets	-	5,776,187	5,776,187
Current assets	19,900	221,590	241,490
Creditors due within one year	-	(759,719)	(759,719)
Creditors due in more than one year	-	(1,203,339)	(1,203,339)
Provisions for liabilities and charges	-	(18,657)	(18,657)
TOTAL	19,900	4,016,062	4,035,962

ANALYSIS OF NET ASSETS BETWEEN FUNDS - PRIOR YEAR

	Restricted funds 2022 £	Unrestricted funds 2022 £	Total funds 2022 £
Tangible fixed assets	-	5,915,299	5,915,299
Current assets	56,199	282,774	338,973
Creditors due within one year	-	(748,820)	(748,820)
Creditors due in more than one year	-	(1,228,384)	(1,228,384)
Provisions for liabilities and charges	-	(18,657)	(18,657)
TOTAL	56,199	4,202,212	4,258,411

**WELLSPRING SETTLEMENT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

18. RECONCILIATION OF NET MOVEMENT IN FUNDS TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2023 £	2022 £
Net expenditure for the year (as per Statement of Financial Activities)	(222,449)	(115,713)
ADJUSTMENTS FOR:		
Depreciation charges	189,073	196,063
Decrease/(increase) in debtors	(18,460)	3,689
Increase/(decrease) in creditors	68,619	(31,294)
Movement in provisions	-	(8,589)
NET CASH PROVIDED BY OPERATING ACTIVITIES	16,783	44,156

19. ANALYSIS OF CASH AND CASH EQUIVALENTS

	2023 £	2022 £
Cash in hand	3,269	119,212
Overdraft facility repayable on demand	(12,453)	-
TOTAL CASH AND CASH EQUIVALENTS	(9,184)	119,212

20. ANALYSIS OF CHANGES IN NET DEBT

	At 1 April 2022 £	Cash flows £	At 31 March 2023 £
Cash at bank and in hand	119,212	(115,943)	3,269
Bank overdrafts repayable on demand	-	(12,453)	(12,453)
Debt due within 1 year	(253,682)	70,173	(183,509)
Debt due after 1 year	(1,228,384)	25,045	(1,203,339)
	(1,362,854)	(33,178)	(1,396,032)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

21. PENSION COMMITMENTS

The group operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund. The pension cost charge represents contributions payable by the group to the fund and amounted to £48,364 (2022: £43,415) with a balance of £12,238 (2022: £6,195) payable at the balance sheet date which is included in creditors.

22. OPERATING LEASE COMMITMENTS

At 31 March 2023 the Charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2023	2022
	£	£
Not later than 1 year	1,998	2,856
Later than 1 year and not later than 5 years	2,565	4,563
	4,563	7,419

23. MEMBERS' LIABILITY

Each member of the charitable company undertakes to contribute to the assets of the company in the event of it being wound up while he/she is a member, or within one year after he/she ceases to be a member, such amount as may be required, not exceeding £10 for the debts and liabilities contracted before he/she ceases to be a member.

24. RELATED PARTY TRANSACTIONS

The Charity has not entered into any related party transaction during the year, nor are there any outstanding balances owing between related parties and the Charity at 31 March 2023.

