



Trustees' Annual Report and Accounts

2024 – 2025

FALCON SUPPORT SERVICES E.M LTD

**REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31st MARCH 2025**

Report of the trustees

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REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2025
(incorporating the directors report)

Section one: Reference and Administrative Information

The name of the charity

Falcon Support Services is also a Company Limited by Guarantee

Youth Shelter officially changed its name to Falcon Support Services on 3rd December 2015

Registration numbers

Registered Charity Number 1103101

Company Number 04177320

The address of the registered office

27-31 Pinfold Gate, Loughborough, Leicestershire, LE11 1BE

The Management Committee

Jane Gray (Chair)	appointed	26.04.16
Peter Cannon	appointed	13.03.17
Robert Sharp	appointed	30.04.18
Alicia Butterfield	appointed	01.07.19
Graham Hunt	appointed	14.08.19
Jason King	appointed	08.03.21
Simon Brighty	appointed	15.05.23

Company Secretary

Jane Fele

Senior Staff members

Marie Davis	CEO
Rachel Hall	Deputy CEO
Jane Fele	Finance Manager

Bankers:

National Westminster Bank plc Market Place LOUGHBOROUGH LE113NZ

Auditor

John F. Mould & Co., 19-20 Baxter Gate, LOUGHBOROUGH LE11 1TG

Section two: Structure, Governance and Management

Governing document

The charity is a charitable company limited by guarantee, incorporated on 29th December 2003. CIYA was registered as a charity on 6th April 2004. The charity officially changed its name from Youth Shelter to Falcon Support Services on 3rd December 2015. The company was established under a Memorandum of Association which established its objects and powers. It is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £10.

Recruitment and appointment of new trustees

The directors of the company are also charity trustees for the purposes of charity law and under the company's Articles are known as members of the management committee. The directors retire by rotation, the longest serving first and at the rate of one third each year. The retiring directors may offer themselves for re-election at the AGM.

Directors may also be co-opted during the year if there are vacancies but submit for election at the next AGM.

The search for additional trustees continues through contacting companies operating Social Responsibility Policies and other organisations complementing Falcon Support Services objects.

The trustee's aim is to balance experience and skills from the financial, housing, social, health and business sectors.

Trustee induction and training.

The trustees invite potential new trustees to meet them informally, explain the role of trustee and confirm their willingness to become involved.

New trustees are met by the Chair and CEO and briefed on the actions, current plans and priorities of the charity. The induction process includes visiting several projects and access to charity information including the strategy, minutes of meetings and budgets.

Trustees are provided with access to Falcon Support Services Office 365 Sharepoint site which contains resources and information specifically for Trustees including resources via the Charity Commissions' website.

The organisational structure

Falcon Support Services has a simple line accountability structure. The management committee set direction and monitor performance on an 8-weekly cycle. The CEO reports into those meetings and the Finance Manager acts as company secretary.

All the scheme managers' report to the CEO/Deputy CEO on performance, costs and progress against objectives and service development. Falcon Support Services accommodation and community projects work to the contract compliance procedures of the commissioning agencies which include Leicestershire County Council, Public Health, Charnwood Borough Council, North West Leicestershire District Council and Ministry of Housing, Communities and Local Government.

Pay Structure

Falcon Support Services operates a clear pay structure policy that is agreed by the Trustees annually. The pay scale is incremental based on skills, knowledge and experience. Incremental pay increases may be awarded following a successful appraisal and/or increase in responsibility. Pay grades are bench marked against similar organisations/charities in the region, and we are accredited as a real living wage employer by the Real Living Wage Foundation.

All Trustees give their time freely and no Trustee received remuneration in the year. Details of the Trustees expenses and related party transactions are disclosed in the notes to the accounts.

Partnerships

Falcon Support Services is part of Centrepoin's community partnership scheme. The scheme provides access to national forums, the opportunity to liaise with similar charities from different regions and input into Centrepoin's national data collection and research. As a member of Centrepoin's partnership scheme we can offer AQA accredited life skills education to our service users.

We work with Exaireo Trust as a Registered Provider of Social Housing to ensure our properties meet the standards of the Regulator of Social Housing.

We have a subcontract with Turning Point to deliver the community recovery programme across Leicestershire and Rutland as part of the larger Public Health commissioned substance misuse services contract.

We joined the Reaching People consortium in March 2023. The consortium framework links member organisations working in housing, health and social care, and drug & alcohol services across Leicester and Leicestershire.

We are members of the Leicester, Leicestershire and Rutland Homelessness Alliance (LLR), Homeless Link and NVCO.

Section three: The management of risk

The Trustees have a risk management strategy that comprises of:

- A risk register that has been compiled to assess governance, strategic, operational and financial risk. The document is reviewed bi-annually and/or following any escalation of risk.
- A business continuity plan is updated monthly to mitigate the risks for the delivery of services in the event of an emergency.
- Policies and procedures are in place to manage operational risks.

Section Four: Objectives

Falcon Support Services Objects

Our Memorandum of Association defines our objects as:

- (a) The relief of need, hardship and distress experienced by homeless people and disadvantaged groups, regardless of age by the provision of temporary accommodation and by the provision of support and advice services calculated to relieve their conditions of need.
- (b) The relief of need, hardship and distress experienced by homeless people and disadvantaged groups, regardless of age by the provision of support and advice services calculated to relieve the conditions of need while accommodated within temporary accommodation and new tenancies when referred for such internally or by the Local Authority, Children and Family Services, Criminal Justice Services and other agencies with whom Falcon Support Services has service level agreements.
- (c) The relief of need, hardship and distress experienced by vulnerable people regardless of age by the provision of support, advice, educational and community involvement services calculated to relieve their conditions of need when referred internally by Falcon Support Services and its partner agencies or by any other support provider where a support agreement is in place.

Falcon Support Services aims

Our mission statement:

1. Promote the dignity of vulnerable people.
2. Provide high quality, stable, supportive environments and accommodation for vulnerable people during their transition to independence.
3. Assist vulnerable people in developing the social and life skills necessary to plan and

- prepare for their futures.
4. Enable vulnerable people to integrate into their local community.

Vision:

We strive to reconnect the most excluded.

Values:

Dignity

- We recognise that everyone is worthy of honour and respect as fellow humans. We develop and build trusting, accountable, non-judgemental relationships aspiring to release the potential for successful independent living in all our clients.

Persistence

- We believe that everyone deserves a second chance, and we will not give up on an individual, subsequently we adopt a 'whatever it takes' approach. All willing clients are eligible to receive our help and support to the best of our ability.

Collaboration

- We believe that working in collaboration provides the best outcomes for our stakeholders. The success of our team relies on accountable, supportive, and empathetic attitudes, working together to achieve the charity's objectives. The teamwork ethic enables us to successfully collaborate and engage with services external to our own.

Excellence

- We feel fortunate to attract staff that go above and beyond, who are willing to engage with stakeholders with a high level of professionalism and understanding. Falcon Support Services strives to be a charity that continues to learn from good practice and develop through innovation.

Public Benefit

The Trustees have given careful consideration to the Charity Commissions general guidance on public benefit [section 4 of the Charities Act 2006]. Our main activities and achievements are described in detail below.

All activities focus on our stated objects and aims which are undertaken to both maintain and extend our charitable efforts for the public benefit.

Section five: Details of significant activities, achievements and performance

Supported Accommodation

Falcon Support Services provides emergency and move on accommodation for homeless vulnerable people as part of our charitable aims and objectives. Our objective to deliver diverse and accessible accommodation is achieved by the provision of one and two bed flats, studio flats, shared houses and a 29 bed hostel. We have a total of 113 beds across 18 sites in Loughborough and 1 in North West Leicestershire. We provide 3 models of accommodation which include emergency, supported living and support and engagement. The accommodation is either commissioned, grant funded or supported through our fundraising activities.

Emergency Accommodation Projects

Falcon Centre:

The Falcon Centre provides 29 en-suite rooms for single homeless people over the age of 18 with support needs. The accommodation is catered, providing breakfast and lunch 7 days a week, 52 weeks per year.

Falcon Centre Funding

The Falcon Centre was funded through 5 separate support contracts, across 3 housing authorities all with different referral and allocation criteria.

15 beds were allocated to Charnwood Borough Council for single people who are in priority need for housing with a local connection and additional vulnerabilities. A further 5 beds were funded by Charnwood to provide supported accommodation for people in emergency situations while their housing need was being assessed. An additional 2 emergency beds were funded specifically for rough sleepers who had been verified as rough sleeping in the Charnwood area.

Hinckley and Bosworth Borough Council funded one bed for their customers with a priority need for housing.

The Rough Sleeper Initiative grant funded 6 beds to provide emergency accommodation for people who have been verified as rough sleeping in Leicestershire. These beds are part of a larger package of support for rough sleepers which is managed by Northwest Leicestershire District Council.

The average stay at the Falcon Centre, across all the support contracts was 92.48 days or 13.21 weeks. The combined void rate was 3% for the year. This is higher than normal and is mainly due to the complexities of managing so many referral pathways and allocation criteria.

Referrals Received

299 referrals were made to the Falcon Centre and of these:

- 129 Charnwood Priority Need (15 Beds)
- 3 Hinckley and Bosworth (1Bed)
- 66 Rough Sleeper Initiative (6 Beds)
- 62 Charnwood Emergency (5 Beds)
- 39 Charnwood Emergency Rough Sleeper (2 Beds)

Referrals Accommodated

- 169 placements were made onto the beds during the year
- The 169 placements consisted of 132 separate individuals as the pathway allowed for emergency beds placements to be moved to priority need once a positive outcome was received following their assessment.

Referrals Accommodated by Support Contract

- 56 Charnwood Priority Need
- 3 Hinckley and Bosworth
- 30 Rough Sleeper Initiative
- 62 Charnwood Emergency
- 18 Charnwood Emergency Rough Sleeper

Of those Accommodated:

- 77.6% Male
- 21.8% Female
- 0.7% Non-Binary
- 83.4% Aged 26-59
- 13.8% Aged 18-25
- 2.8% Aged 60+
- 59.4% Mental health issues
- 52.1% Substance dependency
- 32.8% Repeat homelessness/Rough Sleeping
- 26.1% Offenders
- 19.1% Poor physical health
- 8.4% Abuse(sexual/domestic/nondomestic)
- 7.7% Learning difficulties

Outcomes Achieved for Service Users on the 15 Priority Need Beds:

- 75% Maintained for gained accommodation
- 78.6% Supported with Benefits
- 78.6% Improved their finances
- 21.4% Improved mental health
- 21.4% Reduced substance use
- 17.9% Improved physical health
- 17.9% Assisted to gain ID
- 12.5% Supported to open a bank account
- 16% Reduced offending behaviour

- 37.5% Increased confidence
- 19.64% involved in volunteering
- 7.2% Completed education and work-related courses/certificates achieved

Outcomes Achieved for Service Users on 5 Emergency Beds:

- 90.9% Maintained for gained accommodation
- 56% Supported with Benefits
- 59% Improved their finances
- 1.51% Improved mental health
- 15.15% Reduced substance use
- 6% Improved physical health
- 4.55% Assisted to gain ID
- 6% Supported to open a bank account
- 27.3% Reduced offending behaviour
- 6% Increased confidence
- 16.7% Supported leisure, cultural and faith activities

Outcomes Achieved for Service Users on 2 CBC Rough Sleeper Beds:

- 85% Maintained for gained accommodation
- 100% Supported with Benefits
- 75% Improved their finances
- 15% Assisted to gain ID
- 35% Supported to open a bank account
- 15% Improved mental health
- 25% Reduced substance use
- 10% Improved physical health
- 5% Reduced offending behaviour
- 10% Increased confidence
- 5% Supported leisure, cultural and faith activities

Outcomes Achieved for Service Users on 6 Rough Sleeper Initiative Beds:

- 76.6% Maintained for gained accommodation
- 100% Supported with Benefits
- 60% Improved their finances
- 6.7% Supported to open a bank account
- 13.3% Improved mental health
- 36.6% Reduced substance use
- 10% Improved physical health
- 3.3% Reduced offending behaviour
- 13.3% Increased confidence
- 13.3% Supported leisure, cultural and faith activities
- 10% Completed education and work-related courses/certificates achieved

Outcomes Achieved for Service Users on the bed for Hinckley and Bosworth:

- 100% Maintained for gained accommodation
- 100% Supported with Benefits
- 100% Improved their finances
- 50% Supported to open a bank account
- 100% Improved mental health
- 50% Reduced substance use
- 75% Improved physical health
- 50% Reduced offending behaviour
- 100% Increased confidence
- 100% Supported leisure, cultural and faith activities
- 50% Completed education and work-related courses/certificates achieved

Festive Beds:

Every year Falcon runs a Christmas fund raising campaign to raise additional funds to provide 3 extra beds for anyone who is homeless or threatened with homelessness over the Christmas period.

Over the 4 weeks of the festive period 16 people, who would have otherwise been street homeless were provided with a bed and support. 14 of these went on to further, more secure supported accommodation.

Winter Beds:

Charnwood received additional funding from Ministry Housing Communities and Local Government (MHCLG) to support with their winter pressures. Following the success of the Festive Beds Charnwood felt that some of their funding would be best spent on the continuation of those beds. The beds continued from January through to March.

During this period:

- 29 Rough sleepers were accommodated
- 18 Positively move on to further supported accommodation

Supported Living

The Supported Living projects are commissioned to provide temporary accommodation for single homeless individuals in priority need with 100% nomination rights for Charnwood Borough Council.

Holly House is a 5 bed house specifically designed for people with more complex needs requiring 24 hours support.

Ivy House and No1 are also 5 bed houses but these are for those who have moved from the Falcon Centre and no longer require intensive support or for those who already have some independent living skills.

All the properties are located on the same site and are for vulnerable adults in priority need for housing over the age of 16.

The average length of stay in the Supported Living scheme was 238 days or 34 weeks.

Total Accommodated:

- 30 Individuals were accommodated in Ivy House and No1 with lower support needs
- 19 Individuals were accommodated in Holly House for higher/complex support needs

Of those accommodated in Holly House (higher/complex needs):

- 70% Male
- 30% Female
- 3% Aged 16 to 25
- 93% Aged 26-59
- 3.6% Aged 60+
- 93% Mental health issues
- 63% Substance dependency
- 3% Learning difficulties
- 57% Physical health problems
- 10% Abuse (sexual/domestic/nondomestic abuse)
- 17% History of offending

Outcomes Achieved:

- 93.3% Planned move onto independent living
- 50% Supported with Benefit
- 6.7% Assisted to gain ID
- 46.7% Improved finances
- 16.7% Supported to open a bank account
- 6.7% Participate in leisure, cultural or faith activities
- 30% Improved mental health
- 13.4% Improved physical health
- 3% Reduced offending
- 6.7% Reduced substance use
- 30% Improved confidence
- 3% Involved in volunteering

Of those accommodation in Ivy House and No 1:

- 73.68% Male
- 21.05% Female
- 5.26% Non-binary
- 5.26% Aged 16 to 25
- 89.47% Aged 26-59
- 5.26% Aged 60+
- 68.42% Mental health issues

- 63.16% Substance dependency
- 5.26% Physical health problems
- 5.26% Abuse (sexual/domestic/nondomestic abuse)
- 15.79% History of offending

Outcomes Achieved:

- 78.95% Planned move onto independent living
- 100% Supported with Benefit
- 5.26% Assisted to gain ID
- 73.68% Improved finances
- 42.11% Supported to open a bank account
- 15.79% Participate in leisure, cultural or faith activities
- 56.63% Improved mental health
- 47.37% Improved physical health
- 26.32% Reduced offending
- 42.11% Reduced substance use
- 47.37% Improved confidence
- 5.26% Involved in volunteering
- 10.53% Completed education and work-related courses/certificates achieved

Young People Pathway – Accommodation for under 25/under 35

Our young people projects are designed to provide additional support with life skills education including practical on-site meal planning, budgeting and healthy cooking along with access to Centrepoin't's AQA accredited life skills qualifications. The pathway consists of a 5 bed shared house for people under 25's, a 6 bed semi-independent shared house and 10 one bed self-contained flats for under 35's with onsite support.

Referrals Received:

- 28

Total Accommodated:

- 27 young people accommodated

Of those Accommodated:

- 60% Male
- 40% Female
- 100% Mental health issues
- 33% Substance dependency
- 26% Learning disabilities
- 18.5% Offending history
- 11% Abuse (sexual/domestic/nondomestic)
- 7.5% Physical Health

Outcomes Achieved:

- 96.3% Maintained or gained permanent accommodation

- 100% Supported with benefits
- 18.5% Supported to gain ID
- 18.5% Supported to open a bank account
- 48% Supported with funds
- 81.5% Supported to reduce debts
- 7.4% Improved physical health
- 40.7% Improved mental health
- 18.5% Reduced substance dependency
- 100% Increased confidence
- 14.8% Reduced offending behaviour
- 40.7% Involved in leisure, cultural or social activities

Support and Engagement

The step-down approach towards independent living is an important part of a person's recovery when they have suffered a crisis, such as homelessness and have complex needs. Our Support and Engagement team provide that important middle ground between 24 hour supported accommodation and independent living.

Properties included in the Support and Engagement project include:

- 7 Towles Mill – 6 beds
- 8 Towles Mill – 6 beds
- Warwick House – 4 beds
- Pinfold Jetty – 2 beds
- Chapel House – 3 beds
- Moor House – 3 beds

Referrals Received:

- 102

Of Referrals Received:

- 31 people were accommodated
- Average length of stay 247.5 days or 35.36 weeks

Of those Accommodated:

- 93.55% Male
- 6.45% Female
- 87.1 % Aged 26-59
- 12.9% Aged 18-25
- 61.29% Mental health
- 19.35% Substance misuse
- 9.68% Poor physical health
- 3.23% Offending history
- 3.23% Rough sleeper history
- 3.23% Repeat homelessness

- 3.23% Abuse (sexual/domestic/nondomestic)

Outcomes Achieved:

- 87% Maintained or gain accommodation
- 100% Supported with benefits
- 29% Assisted to gain ID
- 3.23% Supported to open a bank account
- 25.81% Supported with funds
- 19.35% Supported to reduce debts
- 6.45% Supported with leisure, cultural and faith activities
- 9.68% Improved physical health
- 22.58% Improved mental health
- 6.45% Reduced substance dependency
- 45.16% Increased confidence
- 3.23% Involved in volunteering
- 29% Attended education and work-related courses achieving certificates

Beauchief Apartments – 10 beds across 8 flats

Beauchief apartments provides self-contained accommodation for 10 people across 8 flats. These flats are for internal moves only, providing accommodation for service users who are ready for more independence but require the proximity of the Falcon Centre for the additional security of a 24 hour staffed site.

Of those Accommodated:

- 75% Male
- 25% Female
- 100% Aged 26-59
- 75% Mental health issues
- 50% Substance dependency
- 50% Poor physical health

Outcomes Achieved:

- 75% Maintained or gain accommodation
- 100% Supported with benefits
- 100% Improved finances
- 50% Improved physical health
- 75% Improved mental health
- 50% Reduced substance use
- 50% Reduced offending behaviour

Community Services

Falcon Support Services mission is to enable vulnerable people to integrate into their local community. We aim to reconnect our service users with their communities or help them settle into new ones. Strong communities, partnership working, and positive social networks are all

vital to successful move on and independent living.

Drop-In:

The Drop In meets a vital need in the community providing a service that is open access to all those who need support in the community. The removal of barriers to this service is an important factor in the reduction of social isolation for the most vulnerable in the community whilst helping to improve their health, wellbeing, and sense of belonging.

The Drop Ins operate in Loughborough and Hinckley. The Loughborough Drop In is open Monday to Friday 9am to 5pm. Hinckley is open Tuesday and Wednesday 10am to 12pm.

Drop In Attendance:

- 8002 Total visits to Drop Ins
- 451 Individuals accessed Loughborough community services
- 61 Individuals accessed the Hinckley community services
- 144 people were helped to improve their finances
- 107 people were helped with their benefit applications
- 53 people were helped to make a housing application
- 75 people were helped to make a homelessness declaration
- 108 Food parcels issued
- 6800 Hot drinks issued
- 4149 Hot nutritious meals issued
- 278 Access to computers and internet
- 627 Access to electricity to charge phones
- 627 Require access to phones
- 278 Require access to showers
- 221 Issued with clothes
- 131 Access to laundry facilities
- 433 Soup kitchen attendance

Community Outreach Worker

This post has been funded by Charnwood Safety Partnership to allow the Drop In to remain open until 5pm and support those in the community who are involved in anti-social behaviour, offending and/or addiction.

Outcomes Achieved:

- 832 Total visits to the service for support
- 365 Visits supported individuals to reduce their antisocial behaviour
- 452 Visits supported individuals to reduce their offending behaviour
- 435 Visits supported individuals to reduce their substance use
- 107 Individuals supported

Substance Use and Recovery Services

The Harm Reduction Team deliver a community recovery programme across Leicestershire and

Rutland which includes harm reduction and aftercare group sessions along with 1-2-1 support. The team are part of the larger Turning Point contract delivering substance use services across the county and as such report directly to both Turning Point and Falcon Support Services.

Charnwood's Community Safety Partnership funds the work of the Recovery Navigator in Charnwood. The Recovery Navigator provides 1-2-1 support, access to group recovery sessions, supports attendance at mutual aid meetings, referrals to treatment houses and support with rehab assessments and pre rehab sessions.

Turning Point Harm Reduction Team Outcomes Achieved:

- 522 Individuals supported
- 774 One to one sessions
- 1029 Recovery check-ups carried out
- 6 Turning Point dual diagnosis sessions held
- 8 Individuals attended Turning Point dual diagnosis sessions

Recovery Navigator Outcomes Achieved:

- 73 Individuals worked with the recovery navigator
- 265 one to one sessions held
- 22 Referrals into treatment houses
- 12 Admissions into treatment houses.

Falcon Centre's Early Bird Recovery Meeting is a weekly meeting at 8am for rough sleepers and anyone else who requires support with their substance use. This is a confidential meeting, so individuals are not recorded but outcomes are.

Early Bird Outcomes Achieved:

- 4 Individuals are now in recovery including one for gambling
- 19 Tested for Hep C and fibro scanned
- 4 Treated for Hep C
- 96 Referrals to other agencies
- 150 One hit kits issued
- 48 Naloxone issued

Recovery Week

As part of the Recovery Week, we dedicate a full day to health inviting as many health organisations as possible to the Falcon Centre. Those that attended included:

- Leicestershire County Council
- Turning Point
- Hep C Team
- NHS
- Charnwood Active
- Menopause Awareness
- Wellbeing Cafe

- First Contact Plus
- Local Area Co-ordinators
- Health Checks

The Falcon Centre's Recovery Week attracts new attendees and returnees every year. The event celebrates all those who are in recovery and provides inspiration for others who are about to embark on their recovery. It is an inspiring week of activities and celebration and this year:

- 237 Individuals attended the on-site activities at the Falcon Centre.

Emotional and Wellbeing Team

The Emotional and Wellbeing team received continuation funding through Getting Help In Neighbourhoods which is funded by NHS England. The team provide one to one and group sessions for those struggling with their mental health.

Outcomes Achieved:

- 1361 Activities/sessions were delivered
- 124 individuals attended group activities
- 114 Individuals accessed 1-2-1 support
- 602 contacts to individuals
- 58% Reported increase in personal aspirations and goals
- 74% Better access to services/support
- 72% Improved mental health/wellbeing
- 59% Improved social networks
- 47% Increased resilience and self-care

Physical Health

The Falcon Centre has a dedicated clinical health room which hosts various health initiatives including:

- A Turning Point Nurse
- Needle exchange service
- Optician
- Hepatitis C Team
- BBV testing
- Fibro scanning
- Pabrinex injections

Hepatitis C Team Outcomes:

- 106 people were tested for Hep C

Service User Activities:

Our physical activity sessions change according to our residents and service users interests and requests. Dog walks continued to be popular with service users, staff and their dogs but the football has particularly taken off with the Homeless Open Opportunities Football league. Teams from recovery and homeless services from across the region meet once a month to

compete. We were also fortunate to receive funding from Sport England for gym sessions and start a bike club in addition to the existing activities.

Activities Attendance:

- 270 Football
- 78 Gym visits
- 15 Individuals attended the fishing activities when in season
- 4 Bike workshops held
- 7 Individuals attended the bike workshops
- 7 Bike rides
- 19 Individuals took part in the bike rides

Volunteers:

- 34 volunteers and peer mentors
- 2112 Volunteer hours recorded
- 669 Peer mentors' hours recorded
- £31,814.64 equivalent value of our volunteers and peer mentors

Employability and Functional Skills – Steps to Success Programme

Workshops for service users were delivered as part of our employability and functional skills programme, called Steps to Success.

Our in-house trainer delivered employment related training to 82 service users during the year covering:

- Professional boundaries
- Safeguarding
- Mental Health First Aid
- Emergency First Aid at Work
- Naloxone

The Functional skills coach, Jason Hamilton Smith, worked with 54 learners to improve their maths skills and qualifications. Jason hit 90% of the target set by the commissioners and won a Numeracy Champion Recognition award. The winners were chosen by a 5-member panel made up of representatives from Leicestershire County Council and National Numeracy.

Our Employability Coach, Megan Warner, delivered AQA accredited Lifeskills courses, supported digital skills and sourced other locally available employment related courses for our services users accessing the Steps to Success programme.

The Employability Coach's achievements include:

- 8 service users found employment
- 6 went onto volunteering
- 13 gained work-related qualifications
- 9 Food hygiene certificates
- 15 Supported into further education
- 30 Completed AQA level 1 Lifewise courses

- 20 Support with digital skills

In total, across the 3 areas of education:

- 226 individuals were supported to access the learning opportunities in the Steps to Success programme
- 128 Lifewise AQA course accreditations were achieved.

Section six: Financial Review

The financial position:

The statement of financial activities for the year shows a surplus on unrestricted funds of £74,273 (2024 - £75,041). Total income is £3,074,154 (2024 - £3,295,699) and total expenditure is £3,076,891 (2024 £3,203,472). This leaves an overall deficit of (£2,737) due to spending restricted funds monies that were received during the previous financial year.

The audited accounts show balances carried forward on restricted funds of £33,116 These restricted funds are due to grant awards for schemes running beyond 31st March 2025 and will be spent in the current financial year.

Policy on reserves:

The charity had unrestricted retained funds of £545,141 on 31st March 2025 compared with £470,868 on 31st March 2024. The trustees have reviewed the policy on reserves and continue to support a 'three months reserves' figure to cover staff wages and residual liabilities. The Charity Commission recommends six months reserves, and this remains a goal which the charity is working towards.

Principal funding sources:

Our main income is derived from Local Authorities Homeless Prevention contracts, rents, and service charges for the accommodation we manage.

We also benefit from successful bids to various grant making bodies. In this year Falcon Support Services received £470,990 in grants. Some of these grants were carried over from the previous financial year and others were new grants received from the below organisations:

- Big Lottery Reach & Community
- CBC Homeless Accommodation
- CBC Emergency Beds
- Hinckley Hub Bed
- NWLDC – RSI Mill House – 11 Towles Mill
- CBC DLUHC Beds
- LCC Multiply Grant Award
- David Cock Foundation – Allotment

- Nationwide Building Society – Maintenance
- NHS – Mental Health and Wellbeing 2024-25
- Leics CMF – IMP Hinckley Park Community Fund
- CSP Funding 2023-2024
- Angling Trust Ltd – Get Fishing Project
- Lidl Community Grant
- The OpenWork Foundation – Falcon Centre 2024-25
- Albert Hunt Trust – Falcon Centre 2025
- Helen Jean Cope
- Market Harborough Building Society
- Quatrefoil Giving Fund – Falcon Centre 2024-2025
- Garfield Weston
- Leics CMF – FC Support Worker
- Leics CMF – FC Support Worker
- Charnwood CSP funding 2024-25
- Turning Point – Innovation Fund
- Sport England
- CBC Recovery Week
- NCBS Foundation Peer Mentoring and Wellbeing
- Leicester Mind Mental Health Grant
- LCC Multiply Grant Award – MW Wages 2024-2025
- Training Fund Group
- CBC Winter Beds
- NHS – Winter Pressure Grant
- Arnold Clark Food Grant
- Charnwood CSP Funding Food
- Groundworks One Stop Food Grant

Donations:

The donation of goods, facilities, and services to a Falcon Support Services e.m Ltd provides an economic resource for use by the charity to further its aims and objectives. All donations received are logged onto Falcon Support Services e.m Ltd SharePoint system. The donation system shows who made the donation and which Falcon Support Services e.m Ltd project has received the donation. In accepting donated goods for resale, the charity is receiving a gift in kind on trust for conversion into cash to fund the charity's activities. Where practicable, donated goods for resale are measured at fair value on initial recognition, which is the expected proceeds from sale less the expected costs of sale.

Falcon Support Services e.m Ltd is a member of Fundraising Regulator and carries out fundraising activities following the guidance of the fundraising standards, our membership number is 073734.

A fundraising strategy is updated annually which provides a structure and guidance to our fundraising activities during the year. The Charity does not carry out any direct marketing campaigns, but we do run fundraising events. Financial donations are made via fundraising platforms such as Enthuse, Just Giving, Stewardship UK or direct through our website. All

financial donations are recorded and logged in a separate journal for accounting purposes. We do not retain or use the personal details of anyone who has made a financial donation for any reason other than to send a thank you letter.

Section seven: Plans for Future Periods

In the coming year Falcon Support Services will work on its Strategic objectives as set out in its Business Strategy for 2025-29:

Maximise Impact

- To develop our services based on the values our stakeholders place on them, through co-production, co-delivery and consultation
- Provide psychologically and trauma informed services
- Analyse our data, using robust evidence on what works and the impact we have

Drive Sustainability

- Build financial resilience
- Identify and implement efficiency improvements
- Reduce our environmental impact

Foster collaboration

- Creating the spaces that encourage collaboration across the region
- Influence local and national policy and strategy
- Contribute to relevant research providing data insights

Excel in legal Governance

- Achieve excellence through accreditation and quality assurance
- Promote equity, diversity and inclusion
- Robust estates management ensuring Health and Safety and enhancing accessibility

Responsibilities of the Management Committee

Company law requires the management committee to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company as at the balance sheet date and of its incoming

resources and application of resources, including income and expenditure, for the financial year. In preparing those financial statements, the management committee should follow best practice and:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to assume that the company will continue on that basis.

The management committee is responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. The management committee is also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Members of the Management Committee

Members of the management committee, who are directors for the purpose of company law and trustees for the purpose of charity law, who served during the year and up to the date of this report are set out on page 2.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as the directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities (Charities SORP (FRS 102)) issued in October 2019 and in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small entities.

Approved by the management committee on and signed on its behalf by:

Jane Gray

Chair
Jane Gray
7th July 2025

FALCON SUPPORT SERVICES E.M LTD
**STATEMENT OF FINANCIAL ACTIVITIES (incorporating the income and expenditure account)
FOR THE YEAR ENDED 31st MARCH 2025**

	Note	2025 Unrestricted funds £	2025 Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME					
DONATIONS					
Other grants, donations and fundraising		113,510		113,510	124,686
CHARITABLE ACTIVITIES					
CBC Homeless, Public Health, Turning Point and other contracted services		428,523		428,523	664,175
Housing benefits, rent charges and associated income and support grants		1,911,377		1,911,377	1,824,135
Contributions from tenants, room lettings, incidental income etc.		149,459		149,459	184,950
Project support grants received as restricted funds	9		470,990	470,990	497,753
INVESTMENT INCOME					
Interest received		295		295	
Total		2,603,164	470,990	3,074,154	3,295,699
EXPENDITURE					
Raising funds		67,022		67,022	81,968
Charitable activities		2,461,869	548,000	3,009,869	3,121,504
Total	4	2,528,891	548,000	3,076,891	3,203,472
NET INCOME/(SHORTFALL) AND NET MOVEMENT IN FUNDS FOR THE YEAR					
		74,273	(77,010)	(2,737)	92,227
RECONCILIATION OF FUNDS					
Total funds brought forward		470,868	110,126	580,994	488,767
Total funds carried forward	9	545,141	33,116	578,257	580,994

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derives from continuing activities.
The notes on pages 26 to 30 form part of the financial statements.

FALCON SUPPORT SERVICES E.M LTD**BALANCE SHEET – 31st MARCH 2025**

	Note	£	2025 £	£	2024 £
FIXED ASSETS					
Tangible assets	6		289,212		316,031
CURRENT ASSETS					
Debtors	7	194,129		245,513	
Cash at bank and in hand		335,847		272,104	
			<u>529,976</u>	<u>517,617</u>	
LIABILITIES					
Creditors – amounts falling due within one year	8	95,010		104,550	
NET CURRENT ASSETS					
			<u>434,966</u>	<u>413,067</u>	
TOTAL ASSETS LESS CURRENT LIABILITIES					
			724,178	729,098	
Creditors – amounts falling due after more than one year – Charity Bank mortgage (secured)	13		145,921	148,104	
			<u>578,257</u>	<u>580,994</u>	
THE FUNDS OF THE CHARITY					
Unrestricted income funds	9		545,141	470,868	
Restricted funds	9		33,116	110,126	
TOTAL CHARITY FUNDS					
			<u>578,257</u>	<u>580,994</u>	

For the year ended 31st March 2025 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The above declaration relates solely to the entitlement to exemption from audit under the Companies Act. The Company is still subject to the audit regulations contained in the Charities Act 2011 and the trustees have elected to be subject to audit under these rules.

These accounts have been prepared in accordance with the provisions applicable to small companies within Part 15 of the Companies Act 2006.

The accounts were approved by the trustees on 7th July 2025

Signed on behalf of the board of trustees

Jane Gray
Chair

Jane Gray

FALCON SUPPORT SERVICES E.M. LTD**CASH FLOW STATEMENT
FOR THE YEAR ENDED 31ST MARCH 2025**

	2025 £	2024 £
Net cash flow from operating activities:		
Net surplus/(shortfall) for the year per SOFA	(2,737)	92,227
Adjustments for:		
Depreciation charges	26,819	30,427
(Increase)/ decrease in debtors	51,384	(5,081)
(Decrease) in creditors	(9,540)	(17,364)
Net cash flow provided from operating activities	65,926	100,209
Application of cash		
Mortgage loan capital repayments	(2,183)	(2,057)
Net increase in cash	63,743	98,152
Cash at bank and in hand at the beginning of the year	272,104	173,952
Cash at bank and in hand at the end of the year	335,847	272,104

NOTES ON THE ACCOUNTS – 31st MARCH 2025

Notes forming part of the Financial Statements for the year ended 31st March 2025

1. ACCOUNTING POLICIES

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

a) Basis of accounting including going concern

The financial statements of the charitable company, which is a public benefit entity under FRS102, have been prepared in accordance with the Charities SORP (FRS102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019)', Financial Reporting Standard 102 'the Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The trustees consider that the charity has adequate resources to continue in operational existence for the foreseeable future. They therefore consider that the charity is a going concern and the accounts have been prepared on that basis.

b) Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in accordance with the general objectives of the charity.

Designated funds are unrestricted funds earmarked for particular purposes. The designation only has administrative significance and does not legally restrict the discretionary application of the funds.

Restricted funds are subject to restrictions on their expenditure imposed by the donor.

c) Income recognition

All income is included in the Statement of Financial Activities when the charity is entitled to the income, receipt is probable and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Income from Government and other grants, whether 'capital' grants or 'revenue' grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred. Income from grants for the provision of services is accounted for as part of income from charitable activities.

The value of services provided by the volunteers has not been included in these accounts but it is described in the trustee's annual report.

d) Expenditure recognition

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- costs of raising funds and their associated support costs
- expenditure on charitable activities and their associated support costs.

Expenditure includes irrecoverable VAT and is reported as part of the expenditure to which it relates.

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include head office costs, finance, HR, IT and payroll. Within support costs, governance costs comprise those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to trustees meetings for the strategic management and planning of the charity. Cost allocation is mainly derived from an apportionment of relevant staff costs and other expenses.

NOTES ON THE ACCOUNTS – 31st MARCH 2025

e) Fixed assets

Fixed assets are stated at cost less accumulated depreciation and identified impairment losses. Depreciation is provided at rates calculated to write off the cost of each asset over its expected useful life as follows:

- office equipment - 4 years
- motor vehicle – 5 years
- leasehold property alterations - over the periods of the leases
- long leasehold property – over the remainder of the lease

2. LEGAL STATUS OF THE CHARITY

The charity is a company limited by guarantee and has no share capital. The liability of each member in the event of winding-up is limited to £10.

3. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

	2025	2024
4. TOTAL RESOURCES EXPENDED including VAT	Total	Total
	£	£
Staff costs (note 5)	2,079,193	2,114,287
Premises costs	715,290	763,360
Van costs and mileage claims	20,517	9,090
Training	7,330	22,647
Printing, stationery, computer, IT and office	97,922	105,233
Broadband	5,854	6,388
Charitable payments for clients including service delivery and other project costs	82,240	101,040
Auditors remuneration - audit	3,600	3,000
- other services	1,650	1,200
Legal and professional	21,977	34,931
Depreciation	26,819	30,427
Mortgage loan interest	14,499	11,869
	<hr/>	<hr/>
Total resources expended	3,076,891	3,203,472
	<hr/> <hr/>	<hr/> <hr/>

GOVERNANCE AND SUPPORT COSTS

Within the above, the charity initially identifies the indirect costs of support functions and then subdivides those costs between charitable activity support and governance costs.

Charitable activity support

Salaries - general management and administration apportionments	347,445	391,306
Other costs - apportionments	350,071	282,908
	<hr/>	<hr/>
	697,516	674,214
	<hr/> <hr/>	<hr/> <hr/>

Governance costs

Salaries and related costs - apportionments	78,915	76,687
Audit and accountancy	5,250	4,200
	<hr/>	<hr/>
	84,165	80,887
	<hr/> <hr/>	<hr/> <hr/>

NOTES ON THE ACCOUNTS – 31st MARCH 2025

5. TRUSTEE AND EMPLOYEE INFORMATION

	2025 £	2024 £
Staff costs comprise:		
Wages and salaries	1,793,323	1,827,894
Employers NIC	144,162	138,088
Pension contributions	62,138	53,475
Agency workers	65,505	86,313
Recruitment costs	14,065	8,517
	<u>2,079,193</u>	<u>2,114,287</u>
Remuneration of key management personnel inc. ERS NIC	<u>200,803</u>	<u>190,237</u>

No employees received emoluments of more than £60,000. No remuneration was paid to the trustees during the year (2024-nil). Re-imbursed travel expenses paid to the trustees amounted to £nil (2024-£nil).

The average monthly head count of employees during the year was 88 (2024 -101)

	No.	No.
Chief Executive Officer and deputy	2	2
Administration	18	18
Supported accommodation	50	55
Community services	18	26
	<u>88</u>	<u>101</u>

6. TANGIBLE FIXED ASSETS

	Long leasehold property £	Leasehold property alterations £	Motor vehicle £	Office equipment £	Total £
Cost:					
At 31 st March 2024 and 2025	222,728	90,673	20,741	147,664	481,806
Depreciation:					
At 31 st March 2024	2,684	25,423	15,555	122,113	165,775
Charge for the year	2,684	9,067	5,186	9,882	26,819
At 31 st March 2025	5,368	34,490	20,741	131,995	192,594
Net book value:					
At 31 st March 2025	217,360	56,183	-	15,669	289,212
At 31 st March 2024	220,044	65,250	5,186	25,551	316,031

FALCON SUPPORT SERVICES E.M LTD

NOTES ON THE ACCOUNTS – 31st MARCH 2025

7. DEBTORS – amounts falling due within one year	2025	2024		
	£	£		
Housing benefits and rent receivable	122,633	124,147		
Prepayments	36,162	19,595		
Other debtors, including contracted service grants receivable	35,334	101,771		
	<u>194,129</u>	<u>245,513</u>		
8. CREDITORS – amounts falling due within one year				
PAYE, NIC and pension contributions	46,214	31,408		
Housing benefits repayable	2,056	182		
Other creditors	18,115	34,274		
Accruals and deferred income	26,157	36,482		
Charity Bank loan repayments within one year	2,468	2,204		
	<u>95,010</u>	<u>104,550</u>		
9. RECONCILIATION OF MOVEMENT OF FUNDS				
Unrestricted funds				
Net surplus on unrestricted funds for the year	74,273	75,041		
Total unrestricted funds brought forward	470,868	395,827		
	<u>545,141</u>	<u>470,868</u>		
Total unrestricted funds carried forward				
	<u>545,141</u>	<u>470,868</u>		
Restricted funds – current year	Balance at 31 st March 2024	Income	Expenditure	Balance at 31 st March 2025
	£	£	£	£
David Cock Foundation FSS Garden	379		90	289
LCC Shire multiply grant DropIn extra support	7,378	50,000	57,378	
Nationwide BS Charitable Trust	26,872		23,722	3,150
Angling Trust Get Fishing	93			93
CBC drug outreach	5,582		5,582	
Leics CMF	6,665	11,700	18,365	
Lidl community grant	1,503		1,503	
Openwork foundation	10,000		10,000	
CBC support for recovery worker	11,654		11,654	
Albert Hunt Trust	13,000		13,000	
Helen Jean Cope Trust	5,000		5,000	
Quatrefoil Giving Fund	12,000		12,000	
Market Harborough B.S.	10,000		10,000	
NHS LLR ICB		36,761	36,761	
Big Lottery		152,361	148,890	3,471
RSI 11 Towles Mill		123,556	123,556	
CBC – community support officer		32,100	32,100	
CBC – recovery navigator		8,298		8,298
Turning point innovation fund		2,000	1,119	881
Sport England		12,685	7,757	4,928
Screwfix KASE		4,400		4,400
CBC recovery week		3,160	2,710	450
CBC lunchtime project		10,000	2,844	7,156
CBC winter beds		14,593	14,593	
Other restricted fund grants fully spent		9,376	9,376	
	<u>110,126</u>	<u>470,990</u>	<u>548,000</u>	<u>33,116</u>

FALCON SUPPORT SERVICES E.M LTD

NOTES ON THE ACCOUNTS – 31st MARCH 2025

All balances carried forward will be spent in 2025/26. Details of the funds are shown in the Trustees' report. The closing balance is represented by cash at bank within that asset heading on the balance sheet.

Restricted funds – prior year	Balance at 31 st March 2023 £	Income £	Expenditure £	Balance at 31 st March 2024 £
David Cock Foundation – FSS Garden	432		53	379
Leics, Leicester & Rutland Community Foundation	7,397		7,397	
LCC Shire Multiply grant DropIn extra support	10,000	24,596	27,218	7,378
CBC Loughborough DropIn food costs	725		725	
NWLDC Mill House	1,255	86,551	87,806	
Nationwide B.S. Charitable Trust - transforming	46,392		19,520	26,872
Angling Trust Get Fishing	700		607	93
CBC Drug Outreach	12,000		6,418	5,582
David Wilson Foundation	10,089		10,089	
Leics CMF/ Hinckley Park	3,950	9,943	7,228	6,665
Big Lottery Reaching Communities		246,117	246,117	
Aggregate Industries George Smith hub		2,400	2,400	
Lidl Community grant		5,500	3,997	1,503
NHS LLR ICB Mental Health		36,761	36,761	
Openwork Foundation		10,000		10,000
CBC support for recovery worker		20,000	8,346	11,654
CBC Drop In food & utilities		3,750	3,750	
NHS LCC GP services		3,000	3,000	
Albert Hunt trust		13,000		13,000
Helen Jean Cope trust		5,000		5,000
Quatrefoil Giving Fund		12,000		12,000
Market Harborough B.S.		10,000		10,000
Other grants classed as restricted funds and spent		9,135	9,135	
	<u>92,940</u>	<u>497,753</u>	<u>480,567</u>	<u>110,126</u>

10. CAPITAL COMMITMENTS

There were no capital commitments at 31st March 2025 (2024 - none).

11. RELATED PARTY TRANSACTION

There were no related party transactions during the year (2024 - none).

12. OPERATING LEASE COMMITMENTS

The charity has cumulative future obligations on non-cancellable property leases totalling £712,718 as at 31st March 2025 (2024 - £819,085). Payments due within one year are £166,832 (2024 - £161,950) and payments due between two and five years are £460,583 (2024 - £464,832).

13. SECURED BANK BORROWINGS

The Charity Bank loan is secured on the long leasehold property acquired and is repayable by monthly instalments over 25 years ending 12th August 2047.

14. PROVISIONS AVAILABLE FOR SMALL ENTITIES

In common with many other businesses of our size and nature we use our auditors to prepare and submit returns to the tax authorities and assist with the preparation of the accounts.

INDEPENDENT AUDITORS REPORT TO THE TRUSTEES OF FALCON SUPPORT SERVICES E.M LTD

Opinion

We have audited the financial statements of Falcon Support Services E.M Ltd for the year ended 31st March 2025 which comprise the statement of financial activities, the balance sheet, the cash flow statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including FRS 102 The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31st March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and the provisions for small entities in the circumstances set out in note 14 to the financial statements and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statement or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Continued...

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities Act 2011 requires us to report to you if, in our opinion:

- the information given in the trustees' annual report is inconsistent in any material respect with the financial statements;
- sufficient accounting records have not been kept;
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

This report is made solely to charity's trustees as a body, in accordance with the Charities Act 2011. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Responsibilities of trustees

As explained more fully in the responsibilities of the management committee on page 17, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of financial statements which give a true and fair view and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditors responsibilities for the audit of the financial statements

We have been appointed as auditor under the Charities Act 2011, s 144 and report in accordance with the Act and relevant regulations made or having effect thereunder. Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

JOHN F. MOULD & CO., Statutory Auditor
19 & 20 Baxter Gate
Loughborough
Leics LE11 1TG

John F Mould & Co

7th July 2025

John F Mould & Co is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.