

The Registered Company Number is:- 04425014
The Charity Registration Number is :- 1099664

Wellbeing Connect Services
(formerly known as Ebony People's Association)

Company Limited By Guarantee

Report and Accounts

For the year ended 31 March 2025

Wellbeing Connect Services

Report and accounts for the year ended 31 March 2025

Contents

	Page
Legal and Administrative Information	1
Trustees' Annual Report	2
Independent Examiner's Report	7
Statement of Financial Activities	9
Balance sheet	10
Notes to the accounts	11

WELLBEING CONNECT SERVICES
(formerly known as Ebony People's Association)

Company Limited By Guarantee

Legal and Administrative Information

CHARITY NUMBER: 1099664

COMPANY NUMBER: 04425014

The Board of Directors/Trustees

Dr Theresa Ekong
Michael Osinibi
Akpevboghene Isaac Ogilo
Overcomer Olubunmi Bankole
Joana Spio

Registered Office 215 Fore Street
Edmonton
London
N18 2TZ

Bankers Barclays Bank Plc
1 Churchill Place
London
E14 5HP

Independent Examiner Daniel Dele-Ojo FCCA
Timi and Co.
Chartered Certified Accountants
Unit One
Kings Estate
Broadway Parade
Hornchurch
RM12 4RS

The Trustees present their annual report together with the financial statements of the Charity for the year ended 31 March 2025. Wellbeing Connect Services is a company limited by guarantee and a registered charity governed by its memorandum and articles of association. Charity number: 1099664. Company number 04425014.

STATEMENT OF TRUSTEES RESPONSIBILITIES

Company law requires the trustees to prepare financial statements for each financial year, which gives a true and fair view of the state of affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year.

In preparing those financial statements, the trustees are required to:-

- Select suitable accounting policies and then apply them consistently;
- Make judgments and estimates that are reasonable and prudent
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the organisation to ensure that the financial statements comply with the Companies Act 2006.

The Trustees are also responsible for safeguarding the assets of the organization and for taking reasonable steps for the prevention and detection of fraud and other irregularities.

OBJECTIVES OF THE ASSOCIATION

The objectives of the association are governed by a constitution: To relieve the hardship and distress of individuals and families of African and Caribbean origin who are experiencing mental health problems in their life.

REVIEW OF ACTIVITIES DURING THE YEAR

Wellbeing Connect Services (WCS) is mental health charity in London with an excellent track record and a strong reputation of over 26 years for providing quality services to families with multiple and complex needs, including mental health and domestic violence issues. Our primary aim and purpose are to relieve the hardship and distress of individuals and families and to promote holistic services that address issues affecting those with mental health needs. WCS offers through our Integrated Community and Family Hub (one-stop-shop approach) information and advice, counselling/therapy / wellbeing activities, advocacy support in immigration assistance, debt management, welfare benefits, criminal justice support, housing, training, development Mentoring and signposting to other patterns.

We are pleased to present the activities for 2024–2025, a year defined by both significant demand and a strong, coordinated response from our organisation.

Over the past year, Wellbeing Connect Services supported 11,385 individuals through different intervention support services, reflecting our continued commitment to meeting the essential wellbeing needs of our communities. Of these,

- 4,051 people received care support through our holistic assessment / information and advice, advocacy support, counselling services, and wellbeing programs, and
- 7,334 individuals accessed emergency food relief through our community food bank.

These services have offered more than immediate support, they've helped reduce isolation, ease the pressure on families, and provide stability in times of individual mental health crisis or life trials.

Demonstrating Service Impact: Case Studies:

Wellbeing Connect Services continues to provide life-changing support to individuals navigating complex emotional, relational, and legal challenges. The following case studies illustrate the transformative impact of our service on clients facing emotional trauma, domestic abuse, and deep personal disempowerment. Through targeted emotional wellbeing sessions and holistic support, clients have been able to regain confidence, clarity, and control over their lives.

Client U (April – June 2024):

Client U, a mother of four in her 40s, was struggling with the emotional aftermath of her husband's infidelity and denial, leading to a toxic relationship environment. She felt powerless, emotionally overwhelmed, and unsupported—both legally and socially. Her confidence had been deeply eroded by emotional abuse, isolation from her social network, and an ineffective legal process.

Outcome: After receiving therapeutic support from Wellbeing Connect Services, Client U reported feeling more emotionally stable, hopeful, and self-empowered. She took decisive steps to seek new legal representation and began exploring part-time employment opportunities, demonstrating renewed confidence in her ability to support herself and her family.

Client B (April – June 2024)

Client B experienced prolonged emotional and financial abuse after her husband left the family home. Having previously given up her business to raise their children, she was left without support, slandered within her social circle, and unsupported legally. Her mental health had deteriorated significantly due to loneliness, disempowerment, and professional neglect from her solicitor.

Outcome: By the end of her sessions, Client B had regained a sense of control over her circumstances. She was proactively searching for a solicitor who would represent her effectively and had started to rebuild her confidence and self-worth. She expressed feeling more encouraged, empowered, and ready to move forward with her life.

Client T (July – August 2024)

Client T, a mother of two, faced emotional abuse and betrayal during a long-term marriage. Following her decision to divorce her husband, she grappled with low self-worth, guilt, and fear of the future as a single parent. She struggled to reclaim her identity and trust in her own abilities.

Outcome: Through structured support and personal reflection facilitated by our team, Client T became more self-aware and emotionally grounded. She reported increased confidence, clarity about her future, and belief in her capacity to parent and work independently.

Summary of Impact

Across all three cases, Wellbeing Connect Services provided a safe, supportive, and empowering environment that enabled clients to:

- Rebuild self-worth and emotional stability
- Recognise and break patterns of abuse and disempowerment
- Take practical steps towards legal and financial independence
- Restore hope and develop future goals

These outcomes underscore the value of early emotional support and tailored interventions in preventing long-term psychological harm and enabling clients to reclaim control over their lives.

Some key developments this year include:

- Increased client satisfaction, with 91% of surveyed clients reporting they felt “heard and supported”;
- Maximising our Integrated Community and Family Hub referral triage system to improve intake times by 28% and also reduce waiting times;
- Enhanced data collection and outcome tracking, supporting better evaluation and reporting.

Our team, comprising skilled professionals, committed volunteers, and lived-experience peer workers, has remained at the centre of this impact. I thank them sincerely for their dedication and integrity.

REVIEW OF FINANCIAL ACTIVITIES DURING THE YEAR

The accounts for the year under review are attached. The main source of the charity's income is from grants. There were other small cash donations from individuals. During the year grant income amounted to £289,589 compared with £206,848 for the previous year. Total incoming resources were spent on the charitable activities on Advocacy & Support, Children & Families and Respire & Support. There was a net positive of £4,935 for the year. The charitable activities carried out during the year were mainly from total incoming resources in the year as well as the utilization of the net incoming resources brought forward of £26,247. The net incoming resources being carried forward including reserves is now £31,182.

APPOINTMENT OF TRUSTEES, INDUCTION AND TRAINING

Trustees are appointed by the Board of Trustees using the basic skills survey method with more reliant on persons who have the relevant skills and expertise required by the charity. Care is taken to ensure the Board has the right mix of skills and experience to discharge its duties and ensure effective governance and management.

A trustee induction is organized for all new trustees to familiarize them with the contents of the Memorandum & Articles of Association of the Charity, their legal obligations, roles and


responsibilities under Charities Act and Company Law. Where necessary formal training is also organized for new trustees to equip them with the knowledge and skills required for their roles.

RESERVES POLICY

The current policy of the Charity is to maintain a reasonable amount of reserve depending upon the financial circumstances of the charity to enable it to continue with its operation. RISK REVIEW The trustees identify the major risks to which the charity is exposed each financial year when preparing and updating strategic plans, in particular those related to the operations and finances of the charity. The trustees then review any major risks which have been identified and establish systems to mitigate those risks. The charity is satisfied that there are systems in place to mitigate their exposure to the major risks which have been so identified and reviewed.

The report was approved by the trustees on 24th November 2025 and signed on their behalf by:

Akpevboghene Isaac Ogilo
Director/Trustee

A handwritten signature in dark ink, appearing to be 'Akpevboghene Isaac Ogilo', written over a circular stamp or seal.

WELLBEING CONNECT SERVICES

(formerly known as Ebony People's Association)

Company Limited By Guarantee

**Independent Examiner's Report on the unaudited Accounts of Wellbeing Connect Services
Year ended 31 March 2025**

We report on the accounts of the charitable company for the year ended 31 March 2025.

Respective responsibilities of trustees and examiner.

The trustees who are also the directors of the company for the purposes of company law are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 43(2) of the Charities Act 1993 (the 1993 Act) and that an independent examination is needed. Having satisfied ourselves that the charity is not subject to an audit under company law and is eligible for independent examination, it is our responsibility to:

- examine the accounts under section 43 of the 1993 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission (under section 43(7) (b) of the Act, as amended); and
- state whether particular matters have come to our attention

Basis of independent examiner's statement

Our examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with our examination, no matter has come to our attention:

1. which gives us reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 386 of the Companies Act 2006 and
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Account and Reporting by Charities have not been met; or
2. to which in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Daniel Dele-Ojo FCCA
Timi and Co.
Chartered Certified Accountants

Date: 27 October 2025

The accounting policies and notes form part of these financial statements.

Wellbeing Connect Services - Statement of Financial Activities for the year ended 31 March 2025

Statement of Financial Activities for the year ended 31 March 2025

	Notes	Current year Unrestricted Funds	Current year Restricted Funds	Current year Total Funds	Prior Year Total Funds
		2025 £	2025 £	2025 £	2024 £
Income & Endowments from:					
Donations & Grants	4	-	289,589	289,589	206,848
Expenditure on:					
Charitable activities		-	284,654	284,654	275,820
Total expenditure		<u>-</u>	<u>284,654</u>	<u>284,654</u>	<u>275,820</u>
Net income for the year		<u>-</u>	<u>4,935</u>	<u>4,935</u>	<u>(68,972)</u>
Net income after transfers		<u>-</u>	<u>4,935</u>	<u>4,935</u>	<u>(68,972)</u>
Net movement in funds		<u>-</u>	<u>4,935</u>	<u>4,935</u>	<u>(68,972)</u>
Reconciliation of funds:-					
Total funds brought forward		2,061	26,247	28,308	97,282
Total funds carried forward		<u>2,061</u>	<u>31,182</u>	<u>33,241</u>	<u>28,308</u>

Wellbeing Connect Services - Balance Sheet as at 31 March 2025

	2025 £	2024 £
Current assets		
Cash at bank and in hand	58,055	53,107
Creditors: amounts falling due within one year	<u>(24,814)</u>	<u>(24,800)</u>
Net current assets	33,241	28,307
The total net assets of the charity	<u>33,241</u>	<u>28,308</u>

The total net assets of the charity are funded by the funds of the charity, as follows:-

Restricted funds		
Restricted Revenue Funds	31,182	26,247
	31,182	26,247
Unrestricted Funds		
Unrestricted Revenue Funds	2,060	2,060
	2,060	2,060
Total charity funds	<u>33,241</u>	<u>28,308</u>

For the year ended 31 March 2025 the charity/company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The directors (trustees) have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006

The directors (trustees) have acknowledged their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with the Financial Reporting Standard for Smaller Entities (effective 2008)

The Trustees are satisfied that, although the charity is not registered under the Companies Acts, if it were so registered, it would be eligible to prepare accounts in accordance with the provisions in Part 15 of the Companies Act 2006, applicable to companies subject to the small companies regime.



Akpevboghene Isaac Ogilo

Trustee

Approved by the board of trustees on 27 October 2025

WELLBEING CONNECT SERVICES
(formerly known as Ebony People's Association)
Company Limited By Guarantee
Notes to the Financial Statements
Year ended 31 March 2025

1 Accounting Policies

a) Accounting convention

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective 2008), the Companies Act 2006 and the Statement of Recommended Practice, Accounting and Reporting by Charities (SORP 2005) issued in March 2005. No separate income and expenditure account has been included because the company has no endowment funds.

b) Donations and grants

Income from donations and grants, including capital grants, is included in incoming resources when these are receivable, except as follows:

- When donors specify that donations and grants given to the charity must be used in future accounting periods, the income is deferred until those periods
- When donors impose conditions, which must be fulfilled, before the charity becomes entitled to use such income, the income is deferred and not included in incoming resources until the pre-conditions for use have been met.

When donors specify that donations and grants, including capital grants, are for restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

c) Income

Income is accounted of on accrual basis. The Charity's income is mainly from grants and donations.

WELLBEING CONNECT SERVICES

(formerly known as Ebony People's Association)

Notes to the Financial Statements

Year ended 31 March 2025

2 Resources expended

Expenditure is recognized on an accrual basis as a liability is incurred. Expenditure includes VAT as the Charity is not registered for VAT and therefore is reported as part of the expenditure to which it relates

- Costs of generating funds comprise the costs associated with attracting grant income. No such cost has been recognized in the year.
- Charitable expenditure comprises those costs incurred by the Charity in the delivery of its charitable activities of Advocacy and Support, Children and Family Services and Respite & Support. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them. Support costs are therefore not shown separately in the statement of financial activities.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the Charity and include accountancy fees and costs linked to the strategic management of the Charity.
- All costs are allocated between the expenditure categories of the SOFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly; others are apportioned on an appropriate basis e.g., time based and used.

3 Taxation

There is no liability to any UK Tax arising neither from the results nor from any activity of the Charity.

Wellbeing Connect Services

Detailed analysis of income and expenditure for the year ended 31 March 2025 as required by the SORP 2015

This analysis is classsified by conventional nominal descriptions and not by activity.

4 Donations, Grants and Legacies

	Current year Unrestricted Funds 2025 £	Current year Restricted Funds 2025 £	Current year Total Funds 2025 £	Prior Year Total Funds 2024 £
Donations and gifts from individuals	-	725	725	-
Total donations and gifts from individuals	-	725	725	-
	Current year Unrestricted Funds 2025 £	Current year Restricted Funds 2025 £	Current year Total Funds 2025 £	Prior Year Total Funds 2024 £
Revenue grants from government and public bodies				
London Borough of Enfield (Advocacy)	-	25,935	25,935	5,187
Charitable Giving	-	-	-	2,122
London Borough of Enfield (Young Londoners Fund)	-	-	-	10,374
London Borough of Enfield (HHU/REN Project/Youth HHU Fund/Household Support Grant)	-	11,045	11,045	-
London Borough of Enfield (IYE Mentoring Programme)	-	25,250	25,250	15,000
EPIC - Faith New Deal Pilot Fund	-	-	-	2,040
Edmonton Community Partnership (Trusted Voices Project)	-	-	-	2,950
Marsh UK (Charities Aid Foundation)	-	4,500	4,500	6,000
NHS North Central London CCG / ICB (Inequalities Funds)	-	80,000	80,000	75,000
Mind in Enfield	-	1,185	1,185	-
National Lottery Fund Main Grants	-	75,641	75,641	-
PohWER	-	1,808	1,808	-
Barnardo's	-	-	-	-
Barnardo's (Integrated Community / Family Hub)	-	62,500	62,500	37,520
Barnardo's (Health and Wellbeing Alliance Consortium)	-	1,000	1,000	7,000
Compass Wellbeing	-	-	-	-
Barclays Charities Trust	-	-	-	2,000
The Royal Free Charity (NHS - Charities - Mind in Enfield)	-	-	-	41,655
Baldevlt (AEB Learner)	-	-	-	-
Total public sector revenue grants	-	288,864	288,864	206,848

Wellbeing Connect Services

Detailed analysis of income and expenditure for the year ended 31 March 2025 as required by the SORP 2015

Total Donations, Grants and Legacies

Total Donations, Grants and Legacies

-	289,589	289,589	206,848
---	---------	---------	---------

5 Expenditure on charitable activities - Direct spending

Current Year

	Current year Unrestricted Funds 2025 £	Current year Restricted Funds 2025 £	Current year Total Funds 2025 £	Prior Year Total Funds 2024 £
Staff Salaries (zero contract hours part time) - charitable activities	-	79,799	79,799	76,832
Contract Workers (Project Directors / Counsellors / Therapists / Social Worker)	-	92,203	92,203	89,044
Project costs	-	-	-	7,482
Professional Indemnity insurance	-	1,513	1,513	3,017
Total direct spending	-	173,515	173,515	176,375

6 Expenditure on charitable activities- Grant funding of activities

Current Year

	Current year Unrestricted Funds 2025 £	Current year Restricted Funds 2025 £	Current year Total Funds 2025 £	Prior Year Total Funds 2024 £
Project Partner (Edmonton Community Partnership)	-	55,500	55,500	55,500
Freedom's ark	-	8,710	8,710	-
North London Partnership Consortium Ltd	-	12,438	12,438	7,080
NHS Charities Project	-	-	-	420
Total grantmaking costs	-	76,648	76,648	63,000

Breakdown of Project Partner (Edmonton Community Partnership)

Current Year

	Current year Unrestricted Funds 2025 £	Current year Restricted Funds 2025 £	Current year Total Funds 2025 £
-	-	55,500	55,500
-	-	55,500	55,500

7 Support costs for charitable activities

Current Year

Employee costs not included in direct costs

Defined contribution pension costs - recharged employees

	Current year Unrestricted Funds 2025 £	Current year Restricted Funds 2025 £	Current year Total Funds 2025 £	Prior Year Total Funds 2024 £
-	-	2,348	2,348	2,107

Wellbeing Connect Services

Detailed analysis of income and expenditure for the year ended 31 March 2025 as required by the SORP 2015

Volunteer costs

Volunteers' expenses	-	1,240	1,240	960
Uziiza Ltd (Food Bank)	-	-	-	1,200
Delicasil Ltd (Food Bank)	-	390	390	-
Travel and subsistence - volunteers	-	-	-	44
Island Style Catering Ltd	-	300	300	-

Premises Expenses

Rent payable under operating leases	-	10,770	10,770	14,360
Rates and water charges	-	695	695	698
Room Hire	-	375	375	-
Light heat and power	-	2,934	2,934	3,921
Cleaning and waste management	-	513	513	442
Premises repairs, renewals and maintenance	-	-	-	2,824

Administrative overheads

Telephone, fax and internet	-	877	877	632
Postage	-	-	-	1,000
Stationery and printing	-	1,853	1,853	2,909
Membership subscriptions	-	296	296	578
Equipment expenses	-	-	-	982
Software licences and expenses	-	510	510	-
Information Commissioner's Office (ICO)	-	35	35	35
Petty cash	-	3,100	3,100	-
Repairs and maintenance	-	3,609	3,609	2,705
Electrical expenses	-	348	348	250
Events - Blacklisted Club	-	3,200	3,200	-

Professional fees paid to the Independent Examiner in addition to examination fees

As detailed in Note 8	-	650	650	650
-----------------------	---	-----	-----	-----

Professional fees paid to advisors other than the auditor or examiner

Accountancy fees other than examination fees	-	250	250	150
WCS Youth Board Consultation and management	-	200	200	-

Support costs before reallocation	-	34,493	34,493	36,447
--	---	---------------	---------------	---------------

Total support costs - Current Year	-	34,493	34,493	36,447
---	---	---------------	---------------	---------------

Administrative overheads

Professional fees paid to the Independent Examiner in addition to examination fees

The basis of allocation of costs between activities is described under accounting policies

8 Other Expenditure - Governance costs

Wellbeing Connect Services

Detailed analysis of income and expenditure for the year ended 31 March 2025 as required by the SORP 2015

Professional fees paid to the Independent Examiner in addition to examination fees

	Current year Unrestricted Funds 2025 £	Current year Restricted Funds 2025 £	Current year Total Funds 2025 £	Prior Year Total Funds 2024 £
Fees paid to the examiner's firm	-	650	650	650
Total additional fees included in support costs at Note 7	-	650	650	650

All the expenditure in the prior year was unrestricted.

Professional fees paid to the Independent Examiner in addition to examination fees

Prior Year Unrestricted Funds 2024 £	Prior Year Restricted Funds 2024 £	Prior Year Total Funds 2024 £
--	--	--

9 Total Charitable expenditure

Current Year

	Current year Unrestricted Funds 2025 £	Current year Restricted Funds 2025 £	Current year Total Funds 2025 £	Prior Year Total Funds 2024 £
Total direct spending	-	173,515	173,515	176,375
Project Partner (Edmonton Community Partnership)	-	76,648	76,648	63,000
Total support costs	-	34,493	34,493	36,447
Total charitable expenditure	-	284,656	284,656	275,822

All the expenditure in the prior year was unrestricted.

Prior Year

	Prior Year Unrestricted Funds 2024 £	Prior Year Restricted Funds 2024 £	Prior Year Total Funds 2024 £
Total direct spending	176,375	-	176,375
Project Partner (Edmonton Community Partnership)	63,000	-	63,000
Total support costs	36,447	-	36,447
Total charitable expenditure	275,822	-	275,822