

Charity number: 1099477
Company number: 04738406

Mid Devon Mobility
Trustees' report and financial statements
for the year ended 31 March 2025

Mid Devon Mobility

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Mid Devon Mobility**Reference and administrative information**

Registered charity number	1099477
Company number	04738406
Charity's principal address	Multi Storey Car Park Phoenix Lane Tiverton Devon EX16 6NB
Trustees	Mrs R Darlington - Chair Mrs M Sheppard (Resigned in Sept 2025 - Deceased) Ms L Dean Ms Moore Mr D Goff Mr S Walker (Resigned in Sept 2025) Mr S Manktelow (Recruited in June 2025)
Independent Examiner	Mrs M Hutchings Apsleys Chartered Accountants 21 Bampton Street Tiverton Devon EX16 6AA
Bankers	National Westminster Bank plc 11 Fore Street Tiverton Devon EX16 6LW

Mid Devon Mobility

Trustees' report for the year ended 31 March 2025

The Trustees (who are also the directors of Mid Devon Mobility for the purposes of company law) present their report and the financial statements of the charity for the year ended 31 March 2025. The Trustees have adopted the provisions of the

Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" FRS 102 in preparing the annual report and financial statements of the charity'.

Objectives and activities

Summary of the Charity's Objectives

Mid Devon Mobility exists to provide a range of accessible services for residents of Mid and North Devon and surrounding parishes who face barriers due to age, illness, disability (mental or physical), poverty, or limited access to safe and adequate public transport. The charity aims to improve social inclusion and enhance quality of life by offering transport and community support services tailored to individual needs.

Summary of the main activities in relation to these objectives

In alignment with our charitable objectives, we deliver a comprehensive suite of services designed to support individuals with specific transport and social needs. These include:

- Ring & Ride Services (Mid and North Devon)
- Passenger Club (Mid and North Devon)
- Shop & Leisure Mobility (Tiverton & Crediton)
- Community Car Schemes (Tiverton & Crediton)
- Wheelchair Accessible Transport (Tiverton & Crediton)
- The Hub Kitchen Hot Food Delivery Service (Tiverton)
- Community Hub Activities (Tiverton)
- Recycle to Mobilise Project (Tiverton & Crediton)
- Mobility Aid Loan Service (Tiverton & Crediton)
- Telephone Befriending Service (Mid Devon)

These services are aimed at increasing independence, mobility, and peace of mind for older, disabled, and isolated individuals. We strive to combat loneliness and promote community connection.

Vision, Mission, and Aims

Our Vision: To ensure individuals across Mid and North Devon have unrestricted access to inclusive transport options, enabling them to lead active lives within their local communities.

Our Mission Statement: To increase independence, mobility, and peace of mind for older and disabled people, while addressing the challenges of loneliness and isolation.

Our Aim: To enhance social inclusion by providing community transport and support services to those in need due to age, disability, illness, poverty, or lack of public transport.

Our objectives:

Enable access to medical appointments, essential services, and community activities.

Provide inclusive transport solutions across all parishes in Mid and North Devon.

Foster partnerships with local authorities and health services to deliver coordinated support.

Promote equal access and customer satisfaction through responsive service delivery.

Additional details of objectives and activities

The trustees have remained mindful of the Charity Commission's guidance on public benefit and are confident that the charity's activities continue to meet these standards. Our services are designed to connect communities, reduce isolation, and improve access to essential resources.

Mid Devon Mobility

Trustees' report for the year ended 31 March 2025

Achievements and performance

Summary of the main achievements of the charity during the year

This year, Mid Devon Mobility has made significant strides in service delivery and community impact:

Funding Secured: Maintained core services despite challenges in securing new grants due to last year's shared partnership funding.

Volunteer Growth: Recruited 26 new volunteers and retained 12, supporting various services including hot meal delivery, car schemes, and office operations.

North Devon Ring & Ride: Successful year for North Devon Ring & Ride with an 28% increase in passenger numbers.

Special Christmas Week: Due to the success of the previous year we held another Special Christmas Week, We served over 124 people with daily four-course meals through collaboration between The Hub Kitchen and Community Hub.

Telephone Befriending: Continued as a free and popular service since its launch in 2020.

Recycle to Mobilise Expansion: Experienced a 47% growth; currently at capacity due to storage limitations and have begun to limit what items we can accept. Funding is being sourced to sustain the project.

Community Hub Expansion: Now open five days a week, offering a selection of activities and hot meals daily and a welcoming accessible space for all.

Social Media Engagement: Produced promotional videos and increased online presence to raise awareness and support.

Contract Fulfilment: Successfully delivered services under contracts with Devon County Council and hosted team-building and fundraising events.

Day Trip Club Success: High demand led to frequent use of two buses to accommodate participants.

Service Demand Increase: Overall demand rose by 39.1%, reflecting the growing need for our services.

Financial review

Result for the year

The financial statements show net income of £18,029 (2024 net expenditure: £75,848).

Total funds at the year end amount to £201,039 (2024: £183,010) of which £72,265 (2024: £32,293) are restricted.

Brief summary of the charity's policy on reserves

It is trustees' policy to aim to maintain a level of reserves sufficient to ensure that we can continue to provide our core services for three months.

Further financial review details

This year has been very different as we haven't been able to generate income in our usual way, a small percentage has been raised by fares paid by beneficiaries, the majority of our income this year has come through grants received from various grant making bodies, County Council, District Council, Town Councils and local parishes.

We have been successful in raising a small amount through online fundraising events and donations.

Mid Devon Mobility

Trustees' report for the year ended 31 March 2025

Structure, governance and management

Type of governing document	Constitution
How the charity is constituted	Company limited by guarantee
Trustee selection method	Elected at AGM

Additional governance issues

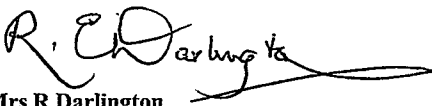
The Trustees recognise their ultimate responsibility to ensure adequate internal controls to minimise risk of financial, administrative or operational error. We follow guidance from the Charity Commission and our accountants.

Operationally we have identified clear risk assessment with running transport, in addition to maintaining appropriate insurance cover. We work closely with Devon County Council and MIDDAS to ensure driver training is kept up to date. We are members of Community Transport Association, Community Transport Network and Exeter, East and Mid Devon Car Forum which provides information and support.

This report has been prepared taking advantage of the small companies exemption of Section 415A of the Companies Act 2006.

The trustees are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and which enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report was approved by the board of Directors and Trustees on 17th NOVEMBER 2025
and signed on their behalf by:


Mrs R Darlington
Chair

Independent Examiner's report to the trustees on the unaudited financial statements of Mid Devon Mobility

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2025 which are set out on pages 6 to 14

Responsibilities and basis of the report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of *The Institute of Chartered Accountants in England & Wales* which is one of the listed bodies

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Mrs M Hutchings
Apsleys Chartered Accountants

21 Bampton Street
Tiverton
Devon
EX16 6AA

Date: 17/11/2025

Mid Devon Mobility

Statement of Financial Activities (Incorporating Income and Expenditure account)

For the year ended 31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	2025 Total £	2024 Total £
Income					
Individual fares and private hire		92,606	-	92,606	90,279
Fundraising		65,230	-	65,230	57,852
Devon County Council and other contracts		144,130	-	144,130	123,735
Local Authority grants		17,350	64,467	81,817	76,558
Other grants and donations	2	4,884	154,486	159,370	114,154
Interest receivable		825	-	825	1,214
Total income		<u>325,025</u>	<u>218,953</u>	<u>543,978</u>	<u>463,792</u>
Charitable expenditure					
Charitable activities					
- Transport costs	3	(247,321)	(157,356)	(404,677)	(411,755)
- Other costs	4	(60,246)	(2,538)	(62,784)	(71,444)
Governance costs	5	(39,401)	(19,087)	(58,488)	(56,441)
Profit/(Loss) on disposal of fixed assets		-	-	-	0
Total charitable expenditure		<u>(346,968)</u>	<u>(178,981)</u>	<u>(525,949)</u>	<u>(539,640)</u>
Net income/(expenditure) for the year before transfers		<u>(21,943)</u>	<u>39,972</u>	<u>18,029</u>	<u>(75,848)</u>
Transfers between funds		-	-	-	-
Net movement in funds		<u>(21,943)</u>	<u>39,972</u>	<u>18,029</u>	<u>(75,848)</u>
Total funds brought forward		<u>150,717</u>	<u>32,293</u>	<u>183,010</u>	<u>258,858</u>
Total funds carried forward		<u>128,774</u>	<u>72,265</u>	<u>201,039</u>	<u>183,010</u>

The notes on pages 8 to 14 form an integral part of these financial statements.

Mid Devon Mobility

Balance sheet as at 31 March 2025

	Notes	£	2025	£	2024	£
Fixed assets						
Tangible assets	8			87,479		117,424
Current assets						
Debtors	9		8,782		11,923	
Cash at bank and in hand			<u>121,617</u>		<u>82,247</u>	
			130,399		94,170	
Creditors: amounts falling due within one year	10		<u>(16,839)</u>		<u>(28,584)</u>	
Net current assets				113,560		65,586
Net assets				<u>201,039</u>		<u>183,010</u>
Funds						
Unrestricted funds				128,774		150,717
Restricted	12			<u>72,265</u>		<u>32,293</u>
				<u>201,039</u>		<u>183,010</u>

For the financial year ended 31 March 2025 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The financial statements were approved and authorised for issue by the trustees on.....17/11/25
and signed on their behalf by



Mr S Manktelow
Trustee

Registration number 04738406

The notes on pages 8 to 14 form an integral part of these financial statements.

Notes to the financial statements for the year ended 31 March 2025

1. Accounting policies

(a) General information and basis of preparation

Mid Devon Mobility is a Private Limited Company by guarantee and Charity registered in England within the United Kingdom. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £10 per member of the charity.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice as it applies from 1 January 2015.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are prepared in sterling which is the functional currency of the charity and rounded to the nearest £.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

(b) Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continues to adopt the going concern basis of accounting in preparing the financial statements.

(c) Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

(d) Income

All income is included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy. No amounts are included in the financial statements for services donated by volunteers in line with SORP (FRS 102). Specific policies for individual income sources are set out below. All income is accounted for gross except for occasional instances relating to small fundraising events.

Donations and other forms of voluntary income are credited to income in the year when received unless the subsequent receipt of an amount owed to the charity at the year end is known with certainty. Any restrictions which require income to be spread over more than one accounting period are reflected in the financial statements as deferred income.

Grants receivable for general purposes are included in income in the year identified by the period of the grant. If the grant period includes more than one financial year, the proceeds are apportioned accordingly and deferred amounts are accounted for as creditors. Grants for specific purposes are accounted for as restricted funds until they are fully expended.

Mid Devon Mobility

Notes to the financial statements for the year ended 31 March 2025

(e) Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Costs in each category include all costs specifically incurred in respect of those activities as well as the attributable proportion of general management and administration expenses.

These expenses are allocated in line with personnel costs incurred in each area of activity. This basis is consistent with the rate used for funding applications.

(f) Tangible fixed assets and depreciation

Until 31 March 2000 all capital expenditure was written off in the year in which it was incurred. No adjustment has been made in the financial statements to recognise these assets in the balance sheet on the grounds that their net book value is not material.

Depreciation is provided at rates calculated to write off the cost less residual value of each asset over its expected useful life, as follows:

Leasehold properties	-	20 years straight line
Fixtures, fittings and equipment	-	25% reducing balance
Motor vehicles	-	25% reducing balance
Computer equipment	-	33% reducing balance

(g) Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

(h) Cash

Cash and cash equivalents are basic financial assets and include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts.

(i) Employee benefits

The pension costs charged in the financial statements represent the contribution payable by the charity during the year.

(j) Government grants

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Mid Devon Mobility

Notes to the financial statements for the year ended 31 March 2025

2. Other grants and donations

	2025	2024
	£	£
Norman family		2,000
Community renewal fund	-	9,970
Other small grants and donations	4,384	7,214
National Grid	-	9,728
Garfield Western	-	25,000
Heathcoat Trust	500	-
VC Grant	-	1,572
David Gibbons Grant	-	2,000
Transfer of assets from Go North Devon (Charity no 1191370)	-	56,670
Growing Communities Grant	2,575	-
Lottery 3 year	67,900	-
Schroder Grant	3,000	-
Kerswella Car Forum	1,509	-
North Devon Council	10,000	-
Wollen Michelmores	1,500	-
Instow	100	-
Mains Grant	19,347	-
Mini Bus Grant 25/26	48,555	-
	<u>159,370</u>	<u>114,154</u>

The charity Go North Devon closed 18 August 2023 and upon closure assets were transferred to Mid Devon Mobility to the value of £56,670.

3. Transport costs

	2025	2024
	£	£
Drivers' wages	154,685	143,276
Drivers' training	-	0
Coordination and management salaries	147,648	172,555
Drivers expenses reimbursed	3,215	1,418
Volunteer training and expenses	1,435	5,055
Insurance	11,794	12,028
Repairs and servicing	35,359	18,784
Diesel	26,096	26,048
Depreciation	24,445	32,591
	<u>404,677</u>	<u>411,755</u>

4. Other costs

	2025	2024
	£	£
Cost of events	553	928
Wages	51,943	55,214
Kitchen expenses	-	15,302
Project expenses	10,288	-
	<u>62,784</u>	<u>71,444</u>

Mid Devon Mobility

Notes to the financial statements for the year ended 31 March 2025

5. Governance costs

	2025	2024
	£	£
Salaries	25,514	18,601
Staff training	637	1,613
Staff travel and subsistence	-	1,033
Rent, rates and electric	6,446	3,773
Cleaning	-	743
Stationery and advertising	1,014	1,978
Printing and photocopying	1,840	2,286
Telephone	4,855	4,421
Computer costs	4,188	3,815
Legal and professional	959	836
Independent examiners' fee	4,538	4,326
General expenses	1,108	1,210
Memberships	617	776
Bank interest and charges	999	1,780
Bad debt - petty cash	-	400
Depreciation	5,500	8,850
	<u>58,215</u>	<u>56,441</u>

6. Employees

Number of employees

	2025	2024
	Number	Number
The average numbers of employees during the year was:		
Drivers	16	14
Management and administration	9	6
	<u>25</u>	<u>20</u>

Employment costs

	2025	2024
	£	£
Wages and salaries	350,293	357,343
Social security costs	23,705	26,028
Other pension costs	5,819	6,275
	<u>379,817</u>	<u>389,646</u>

No employee received emoluments above £60,000.

7. Pension costs

The company operates a defined contribution pension scheme in respect of the employees. The scheme and its assets are held by independent managers. The pension charge represents contributions due from the company and amounted to £5,819 (2024: £6,275).

Mid Devon Mobility

Notes to the financial statements
for the year ended 31 March 2025

8. Tangible fixed assets

	Short leasehold property £	Fixtures, fittings and equipment £	Motor vehicles £	Computer equipment £	Total £
Cost					
At 1 April 2024	155,242	41,848	308,059	28,027	533,176
Additions	-	0	0	0	0
Disposals	-	-	0	-	-
At 31 March 2025	155,242	41,848	308,059	28,027	533,176
Depreciation					
At 1 April 2024	155,242	29,724	210,288	20,498	415,752
On disposals	-	-	0	-	-
Charge for the year	-	3,015	24,445	2,485	29,945
At 31 March 2025	155,242	32,739	234,733	22,983	445,697
Net book values					
At 31 March 2025	-	9,109	73,326	5,044	87,479
At 31 March 2024	-	12,124	97,771	7,529	117,424

9. Debtors

	2025 £	2024 £
Trade debtors	6,930	11,883
Other debtors	40	40
Other taxes and social security costs	1,812	0
Prepayments	-	-
	8,782	11,923

10. Creditors: amounts falling due
within one year

	2025 £	2024 £
Other taxes and social security costs	11,133	14,374
Other creditors	2,206	10,710
Accruals and deferred income	3,500	3,500
	16,839	28,584

11. Analysis of net assets between funds

	Unrestricted funds £	Restricted funds £	Total funds £
Fund balances at 31 March 2025 as represented by:			
Tangible fixed assets	61,727	25,752	87,479
Current assets	130,399	-	130,399
Current liabilities	(63,352)	46,513	(16,839)
	128,774	72,265	201,039

Mid Devon Mobility

Notes to the financial statements
for the year ended 31 March 2025

12. Restricted funds

	1 April 2024	Incoming	Outgoing	Transfers	31 March 2025
	£	£	£	£	£
Minibus	5,903		(1,476)	-	4,427
Reaching communities - Minibuses	22,172		(6,018)	-	16,154
Trishaw	1,507		(412)	-	1,095
Mobility - Scooters	1,687		(422)	-	1,265
Community Fund Grant	1,024		(255)	-	769
Kitchen Supplies		523	(523)	-	0
R&R Grant		57,444	(57,444)	-	0
Crediton Town Council		1,500	(1,500)	-	0
Francis Winham		5,000	(5,000)	-	0
Growing Communities Grant		2,575	(2,575)	-	0
Lottery 3 year		116,455	(67,900)	-	48,555
Schroder Grant		3,000	(3,000)	-	0
Kerswella Car Forum		1,509	(1,509)	-	0
North Devon Council		10,000	(10,000)	-	0
Wollen Michelmore		1,500	(1,500)	-	0
Instow		100	(100)	-	0
Mains Grant		19,347	(19,347)	-	0
	<u>32,293</u>	<u>218,953</u>	<u>(178,981)</u>	<u>0</u>	<u>72,265</u>

	1 April 2023	Incoming	Outgoing	Transfers	31 March 2024
	£	£	£	£	£
Minibus	7,871	-	(1,968)		5,903
Reaching communities - Minibuses	30,196	0	(8,024)		22,172
Trishaw	2,056	-	(549)		1,507
Mobility - Scooters	2,250	-	(563)		1,687
National Grid	-	9,728	(9,728)		-
VIP Grant	-	200	(200)		-
Francis Windham	-	5,000	(5,000)		-
Community Hub	-	500	(500)		-
North Devon Council	-	5,000	(5,000)		-
Instow PC	-	100	(100)		-
David Gibbons	-	2,000	(2,000)		-
VC Grant	-	1,572	(1,572)		-
Brownless Trust	-	200	(200)		-
Community Fund Grant	-	9,970	(8,946)		1,024
	<u>42,373</u>	<u>34,270</u>	<u>(44,350)</u>	<u>0</u>	<u>32,293</u>

Purposes of restricted funds

Minibus fund - Grant received to fully finance the purchase of a new minibus.

Reaching Communities Lottery (3-Year Fund) – Grant awarded to support staff wage costs through to 2023.

Trishaw Fund – Grant provided for the purchase of a Trishaw bike.

Mobility Scooters Fund – Grant allocated for the acquisition of a Compact Mobility Scooter.

Mid Devon Mobility

Notes to the financial statements for the year ended 31 March 2025

Purposes of restricted funds continued...

Kitchen Supplies Fund – Grant designated for the purchase of kitchen equipment to support the delivery of hot meals.

Ring & Ride Grant – Grant awarded to deliver Ring and Ride services across Mid and North Devon.

Crediton Town Council Grant – Grant provided to support community transport services within Crediton.

Francis Winham Grant – Grant awarded for the Community Hub Project.

Schroder Grant – Grant allocated to support the Community Hub Project.

Community (Kerswella) Car Forum Grant – Grant provided to operate Community Car Services in Tiverton and Crediton.

North Devon Council Grant – Grant awarded to support the Ring and Ride services in Barnstaple.

Wollen Michelmores – Donation provided to support Ring and Ride services in North Devon.

Instow Parish Council: Grant provided to support Ring and Ride services in Instow.

Mains Grant – National Lottery grant awarded to fund Passenger Club activities and core service costs.

✓ 13. Trustees remuneration and expenses

During the year one trustee received mileage totalling £Nil for their roles as Volunteer Community Car Drivers (2024: £2,127)

14. Related party transactions

There have been no related party transactions in the year.