NORTH DEVON AGAINST DOMESTIC ABUSE LIMITED

England & Wales · Charity number 1098450

Details

Other names	NORTH DEVON WOMEN'S AID LIMITED, N D W A
Status	Registered
Legal form	Charitable company
Company number	04699463
Registered	2003-07-09
Register	View on the Charity Commission register

Contact

Address	Po Box 141 Barnstaple EX32 7YN
Phone	01271321946
Email	admin@ndada.co.uk
Website	www.ndada.co.uk

Activities

Objects: FOR THE RELIEF OF DISTRESS AND SUFFERING EXPERIENCED BY MEN, WOMEN AND THEIR CHILDREN, WHO ARE SUFFERING, OR HAVE SUFFERED, DOMESTIC VIOLENCE/ABUSE

Activities: Provide refuge services for women and their children fleeing domestic violence/abuse and provision of high risk IDVA services and Court IDVA services in the community.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, Accommodation/housing
- **Who:** Other Defined Groups

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Geography

- **Area of benefit:** NOT DEFINED. IN PRACTICE NORTH DEVON
- Devon

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,236,034	£1,166,589	£956,548	27
2024-03-31	£1,146,226	£1,127,488	£885,371	27
2023-03-31	£1,117,195	£1,098,132	£854,074	22
2022-03-31	£830,153	£796,361	£833,097	22
2021-03-31	£986,621	£684,066	£799,305	22

Trustees

Name	Role	Appointed
Sharon Bates	Chair	2025-11-28
Alison Myfanwy Mills		2023-05-11
IRENE HOCKIN		
Jane Elisabeth Stanley		2016-10-21
Karen Louise Van-Evelingen		2023-05-11
Melanie Jean Cullen		2019-01-17
Roy Ernest Tomlinson		2023-05-11
SUSAN AGARD BARBER		

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NORTH DEVON AGAINST DOMESTIC ABUSE LIMITED

England & Wales - Charity number 1098450

Accounts

Company registration number: 4699463
Charity registration number: 1098450

North Devon Against Domestic Abuse Limited

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2025

WESTCOTTS
CHARTERED ACCOUNTANTS
& BUSINESS ADVISERS

North Devon Against Domestic Abuse Limited

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North Devon Against Domestic Abuse Limited

Reference and Administrative Details

Trustees:	Susan Barber Melanie Cullen Irene Hockin Jane Stanley Joanna Morrish Karen Van-Evelingen Alison Mills Roy Tomlinson Sharon Bates (appointed 11 September 2025)
Secretary	Irene Hockin
Charity Registration Number	1098450
Company Registration Number	4699463
	The charity is incorporated in England and Wales.
Registered Office	6 Litchdon Street Barnstaple Devon EX32 8ND
Auditor	Westcotts (SW) LLP 47 Boutport Street Barnstaple Devon EX31 1SQ

North Devon Against Domestic Abuse Limited

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements and auditors' report of the charitable company for the year ended 31 March 2025.

Structure, governance and management

Constitution

The charity is constituted as a company limited by guarantee and is governed by its Memorandum and Articles of Association dated 17 March 2003 as amended by certificate of incorporation on change of name dated 12 December 2012.

Organisation

The Board of Trustees administers the charity. The trustees have delegated the day-to-day management of the operations of the charity to the CEO, Hannah Ashford, who is assisted in this task by the Finance Manager, Jane Howe.

Governance and Internal Control

Trustees and senior management continued throughout the year to give a high priority to risk management. Risks are categorised according to potential severity and their likely incidence. The levels of risks are regularly reviewed and procedures to mitigate those risks are set in place.

Directors and Trustees

All directors of the company are also trustees of the charity and are set out within the Legal and Administration details on page 1.

Trustees Appointment

The board is authorised to appoint new trustees as required to fill vacancies arising, who are known to the charity or who volunteer. The induction of new trustees includes the following matters;

- Management of meetings
- Confidentiality and conflict of interest.
- Structure of North Devon Against Domestic Abuse Limited including its constitution.
- Management and staff structure.
- Responsibilities of a charity trustee.

All new trustees are supplied a trustee pack which includes the necessary Charity Commission literature, made aware of training available and encouraged to participate, in particularly with Domestic Violence Awareness training. They are also encouraged to visit the refuge and outreach projects on a regular basis and participate in staff awaydays.

Objectives and activities

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities.

Strategic Aims

Strategic Aims for the charity remain aligned with the government's national strategic aims and objectives as defined in the Tackling Violence against Women & Girls Action Plan which includes;

- Preventing violence against women and girls - challenging attitudes and behaviours which foster it and intervening early to prevent it;
- Provision of services - providing adequate level of support where violence occurs;
- Partnership working - working in partnership to obtain best outcomes for victims and their families;
- Justice outcomes & risk reduction - take action to reduce the risk to women and girls who are victims of these crimes and ensure that perpetrators are brought to justice

More locally and in keeping with our Big Lottery funding we are looking for outcomes as follows:

- Women and girls who are affected by domestic abuse in North Devon are in control of their lives and enjoy lives free from violence and abuse.
- Women and girls who are affected by domestic abuse in North Devon are confident in their parenting skills and have better relationships with their children.
- Children and young people affected by domestic abuse in North Devon feel safe from abuse and the threat of abuse and understand healthy/unhealthy relationships.

And do this by:

- The provision of safe, appropriate accommodation (the foundation of our services);
- The provision of 1:1 specialist support to achieve safety from their abuser including legal, housing, financial and benefits advice;
- The support of specialist Independent Domestic Violence Advocate (IDVA) service for support in any family or civil judicial proceedings as well as the criminal courts where necessary;
- The support of specialist 1:1 counselling programmes for women & children addressing difficulties such as PTSD, low self- worth, anger and trauma recovery;
- Access to specialist mental health through facilitated pathways;
- The provision of a family intervention support team (women's support worker, counsellor and play worker) bolstering the relationship between children and their mothers and the wider world;
- Case co-ordination within refuge and then in the community giving the best possible chance of interventions being effective and providing brokerage of agency support; -
- Volunteer mentoring support in the community following relationship building in refuge;
- Personal development courses for adults such as the Empowerment After Domestic Abuse Course;
- Volunteer training opportunities;
- Service user led "coffee and chat" sessions in the community providing a voice for women into the services they need to use and a facilitated pathway for the delivery of feedback to the appropriate services;
- The provision of psycho-educational trauma recovery programmes such as Grow Together and Side By Side for non-abusing parents and their children recovering from their experiences of domestic abuse.

North Devon Against Domestic Abuse Limited

Trustees' Report

Message from the Chair

This is my third year as chair of trustees and my sixth and final as a trustee, a role which it has been a privilege to hold. I am stepping down and I'm delighted to be handing over to a new Chair, Sharon Bates who I know is going to do a great job. She has a strong team in Irene, Sue, Mel, Jane, Alison, Karen and Roy. Between them they bring a broad range of experience and I know that they will support Sharon in her role as Chair brilliantly. They all volunteer their time and they are all passionate about supporting families affected by domestic abuse.

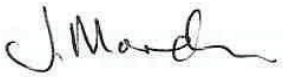
I want to thank those who have joined our board meetings again this year and shared the work they do with us.

Last year was a hugely significant year for the charity as we were part of a successful consortium, Devon Domestic Abuse Alliance, who were awarded a contract to deliver domestic abuse services across Devon. This has meant developing and effective partnership with 7 other organisations, all bringing their own area of expertise as we prepared for the launch of the delivery. Our CEO, Hannah has been integral in the work to build this consortium. She has shown all the sensitivity and patience that is required for effective partnership working and I want to thank her for all her hard work. I look forward to hearing about how the newest venture – a women's centre is going in the future.

I would also like to thank all the staff at NDADA, from the children's workers to the group workers, the refuge team, the gateway staff and all those at Annetta Lightburn House. They have continued to show their amazing commitment to working with families affected by domestic abuse and ensuring that they get the support they need and deserve. They are all incredible.

Jo Gordon

Chair of Trustees



North Devon Against Domestic Abuse Limited

Trustees' Report

Achievements and performance 2024 -2025

Message from the CEO

What An incredible year this has been. Our work has unfolded in two clear stages, each demanding determination, courage, and absolute focus.

The First Half: Laying the Foundations

The year began with the important task of stabilising our Refuge, and the appointment of a new manager in May brought renewed energy. Immediately we were presented with the challenge of the new Devon Domestic Abuse Contract. It was a complex design split into five elements covering the Devon County Council area. The stakes were high. With the cost-of-living crisis and several funding streams coming to an end, securing this contract was essential. Without it, NDADA faced the possibility of being unable to continue in its current form.

Although NDADA could meet the needs of two-thirds of the contract and take the lead, we could not deliver the contract alone, so we formed a strong alliance with partners: Encompass Southwest, Surviving Abuse North Devon, CoLab Exeter, More Positive Me, Craft Training & Development, and the Olive Project. NDADA submitted our tender in July, and we were awarded the contract in September. It was a defining and stabilising moment for the organisation.

The Second Half: Making It Happen

The second half of the year was focused entirely on preparing for delivery. From October onwards we entered an intense period of implementation. This included the TUPE consultation, implement new IT systems, establish the governance required for the alliance and expand our financial systems to support the scale of the new contract. It was a demanding and fast-moving time, yet our staff team showed remarkable resilience, commitment, and shared purpose.

As the year draws to a close, I want to express my sincere thanks to everyone who contributed to this enormous transition. Your dedication has ensured that we enter this next chapter ready to provide compassionate support to people across Devon.

I would also like to give a heartfelt thank you Jo. Her dedication to the charity over the past six years has been invaluable, and her support to me personally since March 2023 has meant a great deal. Her steady guidance has shaped NDADA in ways that will last long into the future.

Finally, I am delighted to welcome Sharon Bates, who joined us as a trustee and will be our incoming Chair. Bringing a wealth of experience from both the charity sector and the NHS in Devon. I look forward to working closely with her.

Best wishes,



Hannah Ashford
Chief Executive Officer
North Devon Against Domestic Abuse - NDADA

North Devon Against Domestic Abuse Limited

Trustees' Report

Service Provision for the Year

- Refuge accommodation for women and children escaping domestic violence and the provision of therapeutic support through various interventions (sometimes in partnership with others) to help families cope, recover and move on.
- Dispersed properties for refuge provision.
- Court IDVA service countywide delivered in-part on contract to FearFree, supporting victims through the civil court system and the Family Courts
- Health IDVA service based in a clinical setting
- Suicide Prevention Health IDVA's working in North Devon Hospital and Exeter Hospital
- Mental Health IDVAs, working closely with DPT
- Counselling for adults affected by DA supported by volunteer and student counsellors
- "Finding Your Voice" project supporting individuals not meeting the risk level for the county's commissioned DV service (Early Help)
- "Empowerment course" (educational course for women who want to choose a healthier future)
- Mentoring Project and Brighter Horizons, holistic support for victims suffering long term mental and physical health conditions following domestic abuse
- Grow Together, courses for parents in support of their children who have lived in abusive households
- Side-by-Side, courses for the non- abusive parent and their children
- Specialist training for other agencies (Police, courts, children's services, health, education)
- Housing triage through North Devon Council and Torridge District Council
- "Staying put" Housing IDVA to enable people to stay in their homes.
- Suicide Prevention IDVA's funded by the DHSC who will be collocated in North Devon & Exeter hospitals.
- Brave Spaces, a two year test and learn project supporting women with multiple barriers to accessing support such as homelessness, substance use and child removal in partnership with Encompass Southwest.

Refuge and safe accommodation service

NDADA provides;

- Access to safe accommodation quickly, and the support/transport to get here.
- Safety planning and risk assessment.
- Tenancy support.
- Time and space to make decisions about their future.
- Personalised plan of support for adults, children, and the family as a whole.
- One to one emotional and practical support.
- Advocacy and signposting.
- Partnership working with other agencies supporting the family.
- Support with housing applications.
- Financial empowerment.

- Risk reduction advice and techniques.
- Help with obtaining school placements for children.
- Access to health services who work in partnership with the refuge and understand the complexities of domestic abuse.
- An empowering environment.
- Support in establishing and healing relationships between mothers, other parents and their children, following trauma.
- Emotional support for children, both in one to one and group setting.
- Ongoing support post refuge service to ensure a smooth transition and ongoing recovery.
- Triage within North Devon Council and Torridge Council Housing for those at risk of homelessness due to DA (
- Support to stay in their own home.
- DA Support to those with multiple adverse experiencing alongside Encompass Southwest supported accommodation.

Housing Management

Weekly house meetings are held with staff and residents, scheduled based on childcare availability. These meetings address house queries, feedback, repair requests, cleaning schedules, and mediation. Occasionally, ad-hoc meetings are needed during stressful times. Duties include managing stock replenishment, linen stocks, donations, and emergency food supplies.

Refuge - what does our support look like?

Upon conducting a risk assessment, fact-finding, and accepting a referral, the support worker will arrange an initial meeting to evaluate the client's immediate needs upon their arrival. One-on-one support sessions will be scheduled as needed, with appointments set accordingly. If childcare is necessary, appointments will be arranged during school hours or when childcare services at the refuge are available. For meetings with solicitors, support workers will attend the initial meeting to facilitate the introduction. This may include meetings held outside of the county.

Accompanying clients to court proceedings will be organised by the solicitor representing the client whenever possible, and we will utilize any available witness support services. This support includes arranging childcare, which may require staff to work outside of regular hours. When clients need to attend court and require childcare, Social Services will be contacted if there is a Child in Need or Child Protection arrangement. Solicitors are encouraged to visit clients in their refuge if there are challenges in attending appointments.

One-to-ones in refuge

We aim to hold meetings outside in a therapeutic setting, often taking walks in the park to avoid costs like mileage or refreshments. External appointments for client health and wellbeing can be arranged monthly based on individual needs.

Children and Young People support

Over the last few years, we have been seeing increasing needs for families in Refuge. Much of our work involves Child in Need or Child Protection. It also includes supporting CAF work and parenting support.

Trustees' Report

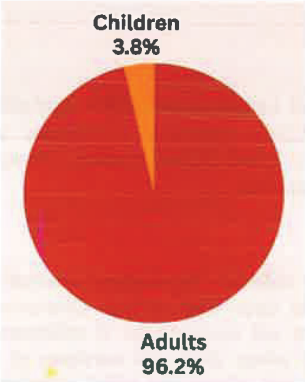
We offer Grow Together and Side by Side courses for non-abusive parents, and their children who live in Northern Devon to enable recovery after DA.

Areas of Review from last year

We have moved to an Out of Hours triage system from Answer Connect. Answer Connect have NDADA's protocols and are able to answer most general queries from the residents. There is no downtime in their offer, it is unaffected by staff sickness and reduces the burden on staff members in the refuge. If they are unable to support the client with their query, they are transferred to NDADA's on call manager. This service is open to all residents of refuge and dispersed accommodation. On-call managers consist of a rota of CEO, Refuge Manager, Operations Manager and Team Leads.

In addition, NDADA has upgraded both fencing to the refuge and CCTV provision to help with the protection of clients in the refuge. This also aids the NDADA on call manager should a resident be worried about a visitor to refuge, enabling thorough risk assessment.

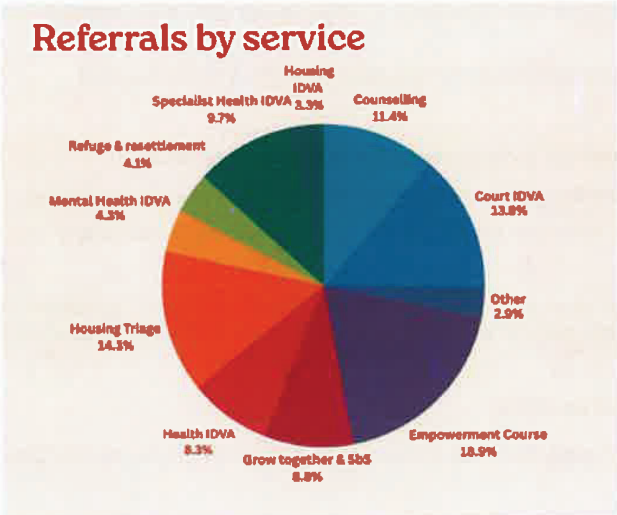
Adult 1444 referrals (+24% from 23/24)



Of these referrals:

- 938 adult referrals were accepted (+26.5% from 23/24)
- 171 adult referrals were rejected (-24% from 23/24)
- 225 referrals were on the waiting list as of 31st March (+340% from 23/24)
- 16 referrals were pending as of 31st March (+50% from 23/24)
- 57 Children were accepted into the service (-46% from 23/24)

Referrals by service



Service outcomes:

An independent evaluation from Research Your Way was commissioned to provide insights and learning into our Side-by-Side provision.

The Side by Side Programme delivered significant, measurable outcomes for families affected by domestic abuse and challenging circumstances:

1. Emotional Recovery

- 100% of parents and children reported learning new coping strategies for trauma and stress.
- 95% of parents felt better equipped to support their children's emotional development.

2. Stronger Family Bonds

- 90% of parents described improved communication and stronger relationships with their children.
- 85% of children said they enjoyed spending quality time with their parent during the programme.

3. Enhanced Safety

- 100% of families reported feeling safer and more able to set healthy boundaries at home.
- Several families disclosed current abuse during the programme and were successfully supported to access further help.

4. Immediate Positive Impacts

- 80% of parents observed reduced behavioural issues in their children.
- 90% of parents reported increased confidence in their parenting.
- 100% of children learned new ways to express and manage their emotions.

5. Long-term Impacts

- 75% of families felt more resilient and less dependent on external services after completing the programme.
- 100% of parents and children reported feeling more hopeful about their future together.

6. Participant Feedback

- 100% of parents and children rated the programme as "valuable" or "very valuable".
- 95% of parents would recommend the programme to other families in similar circumstances.
- The most common suggestions for improvement were to make the programme longer and to offer follow-up sessions.

Note: These statistics are based on qualitative and quantitative feedback forms completed by participants at the end of the programme, as well as staff interviews and case studies included in the evaluation report.

Client Testimonials (from a mixture of services)

"I feel strongly that this charity and this lovely lady has made a huge impact on my life and I'll forever support if and when is possible."

"I'm definitely on the right road to healing after everything that's happened I wouldn't have Been able to do this without you. You make me feel like i'm worth Something again I needed this so much. I feel like you have my back from a far, I really appreciate you so thank you again you are the best "

"Thank you for taking the time to understand the full extent of my situation – no one has listened to me like you have".

"Counselling has probably saved my life. Too complex for xx service and xx service could not help as I was not suicidal – final a place for people like me to heal"

" NDADA answered the phone when no one else did. The first time I met my IDVA xx I fell to pieces but she put me back together and now I am stronger than ever".

Financial review

Financial Results

The enclosed accounts report a surplus of £69,445 (2024: Surplus £33,029) for the year. Total reserves as at 31 March 2025 stood at £956,548 (2024: £887,103) of which £880,942 (2024: £861,117) was unrestricted and £75,606 (2024: £25,986) was restricted.

Total income for the year has increased to £1,236,034 (2024: £1,081,070). This increase results from new project funding of £83,288 received from Henry Smith Charity (Grow Together Project) and Torridge District Council (Torridge Triage role). There was full year funding this year compared to partial year funding in 23.24 for both Housing IDVA project and Suicide Prevention IDVA project, an increase of £89,522. Two restricted projects ended this year, National Lottery and Children in Need, and income from these projects was £84,456 less than 23.24

There has been a significant increase of £55,357 in refuge rents and personal service charges this year, on acquiring an additional refuge property and increased occupancy across all properties

Other income is £17,000 less than the previous year because of the 23.24 sale of a fixed asset.

Trustees' Report

Reserves Policy

A charity's free reserves are represented by its unrestricted net current assets. On 31st March 2025 NDADA had net current assets of £672,510 (2024 £599,467), of which £596,904 (2024 £573,481) was unrestricted. The trustees consider that the appropriate reserves policy for the charity is to aim to hold minimum reserves to six months wind up costs. Currently, this has been calculated at £596,401, therefore the Trustees consider that they are holding sufficient reserves.

Risk management

The Trustees have a formal risk management process. This involves identifying the types of risk the Charity faces, prioritising them in terms of potential impact and likelihood of occurrence, and identifying means of managing or mitigating the risks and the individual or group responsible for managing each risk.

Going Concern

At the date of approving the report and accounts, there are no uncertainties about the charity's ability to continue as a going concern, and therefore the accounts have been prepared on a going concern basis.

Statement of trustees' responsibilities

The trustees (who are also the directors of North Devon Against Domestic Abuse Limited for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". The report and accounts have been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

North Devon Against Domestic Abuse Limited

Trustees' Report

Disclosure of information to auditor
Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

Small companies provision statement
This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on 28/11/2023 and signed on its behalf by:

Joanna Morrish
Trustee

North Devon Against Domestic Abuse Limited

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

Opinion

We have audited the financial statements of North Devon Against Domestic Abuse Limited (the 'charity') for the year ended 31 March 2025, which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, in the circumstances set out in note to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of trustees' responsibilities (set out on page 11), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience and through discussion with the trustees and other management and from inspection of the charity's regulatory correspondence. We communicated identified laws and regulations throughout our team, and remained alert to any indications of non-compliance throughout the audit.
- The charity is subject to laws and regulations that govern the preparation of the financial statements, including financial reporting legislation, and other charity legislation. The charity is also subject to many other laws and regulations where the consequences of non-compliance could have a material impact on the amounts or disclosures within the financial statements, including employment, anti-bribery and certain aspects of charity legislation.
- Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. In any audit, there remains a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

North Devon Against Domestic Abuse Limited

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

.....

Catherine Williams FCA DChA
(Senior Statutory Auditor)
For and on behalf of Westcotts (SW) LLP,
47 Boutport Street
Barnstaple
Devon
EX31 1SQ

Date: 28th November 2025

North Devon Against Domestic Abuse Limited

Statement of Financial Activities for the Year Ended 31 March 2025 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Income and Endowments from:					
Donations and legacies	3	345,923	684,986	1,030,909	922,054
Other trading activities	4	178,117	-	178,117	115,157
Investment income	5	10,508	-	10,508	10,567
Other income	6	16,500	-	16,500	33,292
Total income		551,048	684,986	1,236,034	1,081,070
Expenditure on:					
Raising funds	7	(2,007)	-	(2,007)	(743)
Charitable activities	8	(529,216)	(635,366)	(1,164,582)	(1,047,298)
Total expenditure		(531,223)	(635,366)	(1,166,589)	(1,048,041)
Net income		19,825	49,620	69,445	33,029
Net movement in funds		19,825	49,620	69,445	33,029
Reconciliation of funds					
Total funds brought forward		861,117	25,986	887,103	854,074
Total funds carried forward	21	880,942	75,606	956,548	887,103

All of the charity's activities derive from continuing operations during the above two periods.

The funds breakdown for 2024 is shown in note 21.

North Devon Against Domestic Abuse Limited

(Registration number: 4699463)
Balance Sheet as at 31 March 2025

	Note	2025 £	2024 £
Fixed assets			
Tangible assets	15	284,038	287,635
Investments	16	-	1
		284,038	287,636
Current assets			
Debtors	17	34,595	46,148
Cash at bank and in hand	18	706,564	561,574
		741,159	607,722
Creditors: Amounts falling due within one year	19	(68,649)	(8,255)
Net current assets		672,510	599,467
Net assets		956,548	887,103
Funds of the charity:			
Restricted income funds			
Restricted funds		75,606	25,986
Unrestricted income funds			
Unrestricted funds		880,942	861,117
Total funds	21	956,548	887,103

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 17 to 33 were approved by the trustees, and authorised for issue on 28.11.2025 and signed on their behalf by:

Joanna Morrish
Trustee

North Devon Against Domestic Abuse Limited

Statement of Cash Flows for the Year Ended 31 March 2025

	Note	2025 £	2024 £
Cash flows from operating activities			
Net cash income		69,445	33,029
Adjustments to cash flows from non-cash items			
Depreciation	7	13,086	15,193
Investment income	5	(10,508)	(10,567)
Profit on disposal of tangible fixed assets		-	(17,000)
Loss on disposal of investments		1	-
		72,024	20,655
Working capital adjustments			
Decrease/(increase) in debtors	17	11,553	(36,015)
Increase/(decrease) in creditors	19	18,113	(3,994)
Increase in deferred income		42,281	-
Net cash flows from operating activities		143,971	(19,354)
Cash flows from investing activities			
Interest receivable and similar income	5	10,508	10,567
Purchase of tangible fixed assets	15	(9,489)	(526)
Sale of tangible fixed assets		-	17,000
Net cash flows from investing activities		1,019	27,041
Net increase in cash and cash equivalents		144,990	7,687
Cash and cash equivalents at 1 April		561,574	553,887
Cash and cash equivalents at 31 March		706,564	561,574

All of the cash flows are derived from continuing operations during the above two periods.

Notes to the Financial Statements for the Year Ended 31 March 2025

1 Charity status

The charity is limited by guarantee, incorporated in England and Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The address of its registered office is:
6 Litchdon Street
Barnstaple
Devon
EX32 8ND

2 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
North Devon Against Domestic Abuse Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes. The financial statements have been prepared in sterling which is the functional currency of the charity.

Going concern
The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income and endowments
All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Investment income

Dividends are recognised once the dividend has been declared and notification has been received of the dividend due.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Raising funds

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Freehold property	Straight line over 50 years
Children's equipment	15% straight line
Shop fittings	Straight line over the life of the lease
Motor vehicles	20% straight line
Outreach equipment	15% - 25% straight line
Refuge equipment	15% - 25% straight line

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Designated funds are unrestricted funds earmarked by the trustees for a particular future project or commitment.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Financial instruments

Classification

Financial assets and financial liabilities are recognised when the charity becomes a party to the contractual provisions of the instrument.
Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Recognition and measurement

All financial assets and liabilities are initially measured at transaction price (including transaction costs), except for those financial assets classified as at fair value through profit or loss, which are initially measured at fair value (which is normally the transaction price excluding transaction costs), unless the arrangement constitutes a financing transaction. If an arrangement constitutes a financing transaction, the financial asset or financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Financial assets and liabilities are only offset in the statement of financial position when, and only when there exists a legally enforceable right to set off the recognised amounts and the charity intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Financial assets are derecognised when and only when a) the contractual rights to the cash flows from the financial asset expire or are settled, b) the charity transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or c) the charity, despite having retained some, but not all, significant risks and rewards of ownership, has transferred control of the asset to another party.

Financial liabilities are derecognised only when the obligation specified in the contract is discharged, cancelled or expires.

Investments

Investments in subsidiaries and associates are measured at cost less impairment. For investments in subsidiaries acquired for consideration including the issue of shares qualifying for merger relief, cost is measured by reference to the nominal value of the shares issued plus fair value of other consideration. Any premium is ignored.

3 Income from donations and legacies

	Unrestricted funds £	Restricted funds £	Total 2025 £
Donations			
Donations	16,894	-	16,894
Gift aid reclaimed	984	-	984
Grants			
Grants	328,045	684,986	1,013,031
	345,923	684,986	1,030,909

	Unrestricted funds £	Restricted funds £	Total 2024 £
Donations			
Donations	22,226	-	22,226
Gift aid reclaimed	1,325	-	1,325
Grants			
Grants	336,508	561,995	898,503
	360,059	561,995	922,054

4 Income from other trading activities

	Unrestricted funds £	Total 2025 £
Personal service charges	15,360	15,360
Fundraising events	14,947	14,947
Rents received	147,810	147,810
	178,117	178,117

	Unrestricted funds £	Total 2024 £
Personal service charges	9,888	9,888
Fundraising events	7,344	7,344
Rents received	97,925	97,925
	115,157	115,157

5 Investment income

	Unrestricted funds General £	Total 2025 £
Interest receivable on bank deposits	10,508	10,508

	Unrestricted funds General £	Total 2024 £
Interest receivable on bank deposits	10,567	10,567

6 Other income

	Unrestricted funds £	Total 2025 £
Chargeable training	16,500	16,500

	Unrestricted funds £	Total 2024 £
Other income	5,132	5,132
Chargeable training	11,160	11,160
Gains on sale of tangible fixed assets for charity's own use	17,000	17,000
	33,292	33,292

7 Expenditure on raising funds

a) Costs of generating donations and legacies

	Unrestricted funds £	Total 2025 £
Fundraising costs	2,007	2,007

	Unrestricted funds £	Total 2024 £
Fundraising costs	743	743

8 Expenditure on charitable activities

	Note	Unrestricted funds £	Restricted funds £	Total 2025 £
Refuge and core activities		467,071	608,792	1,075,863
Allocated support costs	9	53,395	-	53,395
		520,466	608,792	1,129,258

	Note	Unrestricted funds £	Restricted funds £	Total 2024 £
Refuge and core activities		452,980	546,489	999,469
Allocated support costs	9	47,829	-	47,829
		500,809	546,489	1,047,298

9 Analysis of support costs

Support costs allocated to charitable activities

	Other support costs £	Total 2025 £	Total 2024 £
Staff costs	44,274	44,274	41,393
Finance costs	301	301	436
Audit fees	8,820	8,820	6,000
	53,395	53,395	47,829

10 Net incoming/outgoing resources

Net incoming resources for the year include:

	2025 £	2024 £
Audit fees	8,820	6,000
Profit on disposal of tangible fixed assets	-	(17,000)
Depreciation of fixed assets	13,086	15,192
Loss on disposal of subsidiary	1	-

11 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

12 Staff costs

The aggregate payroll costs were as follows:

	2025 £	2024 £
Staff costs during the year were:		
Wages and salaries	729,200	688,652
Social security costs	58,984	59,265
Pension costs	20,660	23,722
	808,844	771,639

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year was as follows:

	2025 No	2024 No
Refuge and core activities	27	27

No employee received emoluments of more than £60,000 during the year.

13 Auditors' remuneration

	2025 £	2024 £
Audit fees	8,820	6,000

14 Taxation

The charity is a registered charity and is therefore exempt from taxation.

15 Tangible fixed assets

	Land and buildings £	Furniture and equipment £	Refuge equipment £	Total £
Cost				
At 1 April 2024	376,144	42,549	6,658	425,351
Additions	-	9,489	-	9,489
At 31 March 2025	376,144	52,038	6,658	434,840
Depreciation				
At 1 April 2024	95,949	36,615	5,152	137,716
Charge for the year	7,523	4,755	808	13,086
At 31 March 2025	103,472	41,370	5,960	150,802
Net book value				
At 31 March 2025	272,672	10,668	698	284,038
At 31 March 2024	280,195	5,934	1,506	287,635

16 Fixed asset investments

	2025 £	2024 £
Shares in group undertakings and participating interests	-	1

Shares in group undertakings and participating interests

	Subsidiary undertakings £	Total £
Cost		
At 1 April 2024	1	1
Disposals	(1)	(1)
At 31 March 2025	-	-
Net book value		
At 31 March 2025	-	-
At 31 March 2024	1	1

17 Debtors

	2025	2024
	£	£
Prepayments	8,571	6,101
Other debtors	26,024	40,047
	34,595	46,148

18 Cash and cash equivalents

	2025	2024
	£	£
Cash at bank	706,564	561,574

19 Creditors: amounts falling due within one year

	2025	2024
	£	£
Due to group undertakings	-	1
Accruals	26,368	8,254
Deferred income	42,281	-
	68,649	8,255

	2025
	£
Resources deferred in the period	42,281

20 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2025	2024
	£	£
Other		
Within one year	3,096	4,617
Between one and five years	7,359	1,078
	10,455	5,695

21 Funds

	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Balance at 31 March 2025 £
Unrestricted funds				
General funds	367,752	551,048	(523,700)	395,100
Freehold Property Fund	280,195	-	(7,523)	272,672
DCLG Grant Fund	37,573	-	-	37,573
Designated for future use	175,597	-	-	175,597
	861,117	551,048	(531,223)	880,942
Restricted funds				
Health IDVA (North Devon)	-	40,000	(40,000)	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-
SDVC Devonwide	-	45,000	(45,000)	-
MHIDVA Project	-	129,420	(129,420)	-
Standard Risk Service	-	15,000	(15,000)	-
The National Lottery	8,534	50,943	(59,477)	-
Children In Need	3,027	-	(3,027)	-
NDC - Survival Bags	126	-	(92)	34
Specific Grants	-	5,656	(9,293)	(3,637)
Circle fund	-	4,030	(2,309)	1,721
Encompass Brave Spaces Project	-	48,546	(48,546)	-
Triage (North Devon)	-	33,494	(33,494)	-
Housing IDVA	-	37,983	(37,983)	-
Housing IDVA Client Support	11,000	15,000	(8,340)	17,660
SPF HIDVAs	-	79,446	(79,446)	-
Sport England	3,299	-	(651)	2,648
Grow Together	-	60,000	(30,000)	30,000
Torridge Triage & OR	-	23,288	(23,288)	-
Military IDVA	-	27,180	-	27,180
	25,986	684,986	(635,366)	75,606
Total funds	887,103	1,236,034	(1,166,589)	956,548

Notes to the Financial Statements for the Year Ended 31 March 2025

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Balance at 31 March 2024 £
Unrestricted funds				
General				
General funds	342,706	519,075	(494,029)	367,752
Freehold Property Fund	287,718	-	(7,523)	280,195
DCLG Grant Fund	37,573	-	-	37,573
Designated for future use	175,597	-	-	175,597
	843,594	519,075	(501,552)	861,117
Restricted funds				
Health IDVA (North Devon)	-	40,000	(40,000)	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-
SDVC Devonwide	-	45,000	(45,000)	-
MHIDVA Project	-	129,420	(129,420)	-
Standard Risk Service	-	15,900	(15,900)	-
The National Lottery	7,277	105,344	(104,087)	8,534
Children In Need	2,745	30,055	(29,773)	3,027
NDC - Survival Bags	215	-	(89)	126
Specific Grants	179	-	(179)	-
Circle fund	64	300	(364)	-
Encompass Brave Spaces Project	-	44,575	(44,575)	-
Triage (North Devon)	-	33,494	(33,494)	-
Housing IDVA	-	15,185	(15,185)	-
SPF HIDVAs	-	16,722	(16,722)	-
Housing IDVA Client Support	-	11,000	-	11,000
Sport England	-	5,000	(1,701)	3,299
	10,480	561,995	(546,489)	25,986
Total funds	854,074	1,081,070	(1,048,041)	887,103

The specific purposes for which the funds are to be applied are as follows:

Unrestricted funds

General funds represent the Charity's reserves that are free to be used for whatever purposes deemed necessary by the trustees in connection with the running of the charity.

The freehold property designated funds represents the book value of freehold property included within unrestricted funds.

The DCLG grant designated funds represent the reserves that have been set aside in respect to specific fundraising and business development activities as a result of the overall unrestricted DCLG grants received. Where funds granted have been provided for core activities, these have been transferred to unrestricted funds.

Designated for future use designated funds represent funds that have been set aside for the acquisition of property and future service delivery.
The specific purposes for which the funds are to be applied are as follows:

Restricted funds

The Health IDVA is funded by Royal Devon University Healthcare NHS Foundation Trust. This role, being available to victims within acute health services, is now part of the delivery of health's obligatory safeguarding training for practitioners.

The SDVC (Court) IDVA's are funded directly by the Devon County Council and also delivered on contract to FearFree, to support victims through the criminal justice & civil court system.

The Mental Health IDVA (MHIDVA) Project is funded by DCC. The grant awarded is to retain and increase the number of Mental Health IDVA posts to expand service capacity, to work closely with the Devon Partnership Trust.

The Standard Risk Service is delivered on contract to FearFree and serves to deliver victim support services under the Finding Your Voice Project.

The National Lottery fund grant was awarded over a three year period, ending October 2024. This funding is for 1.5 FTE mentoring roles and some wraproud interventions management. The project aim is to identify and support older people experiencing domestic abuse and provide a mentoring recovery service.

The Children in Need grant was awarded over a three year period, ending in April 2024. It funds the provision of therapeutic support to children and young people suffering from the effects of domestic abuse.

The NatWest Circle Fund from SafeLives, is for responding to the practical needs of domestic abuse victims, survivors and their families.

The Encompass Brave Spaces project funds IDVA support to women living in Encompass Safe Accommodation and also outreach support to prevent women rough sleeping and sustain recovery, aiming to eliminate barriers to support victims with complex needs.

The North Devon Triage role funded through North Devon Council, aims to identify and asslst those experiencing domestic abuse.

The Torridge Triage role funded through Torridge District Council, provides a link between Torridge District Council and support for those experiencing domestic abuse in Torridge.

The Housing IDVA funding from Devon County Council funds the 'Staying Put' initiative to enable people to stay in their own homes with both support and provision of safety measures including safety equipment

The Suicide Prevention project is funding by the DHSC, to address the needs of those experiencing domestic abuse who are also at risk of suicide.

Grow Together Project/ Improving Lives grant is funded by the Henry Smith Charity for 'Grow Together' and 'Grow Together Side by Side' projects, providing relationship support for children and their non-abusive parents in Devon.

Sport England funding provides surf lessons for women and children fleeing domestic abuse

22 Analysis of net assets between funds

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2025 £
Tangible fixed assets	284,038	-	284,038
Current assets	665,553	75,606	741,159
Current liabilities	(68,649)	-	(68,649)
Total net assets	880,942	75,606	956,548

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2024 £
Tangible fixed assets	287,635	-	287,635
Fixed asset investments	1	-	1
Current assets	581,736	25,986	607,722
Current liabilities	(8,255)	-	(8,255)
Total net assets	861,117	25,986	887,103

23 Related party transactions

During the year, the charity received £80,075 (2024: £44,575) from Encompass South West and paid the charity £4,628 (2024: £Nil). These amounts were for recharged expenses and collaborative projects. Irene Hockin is a trustee of both charities.

During 2024, the charity received £59,073 and paid £14,901 to its subsidiary company, NDADA Trading Limited. There were no transactions during 2025.

NORTH DEVON AGAINST DOMESTIC ABUSE LIMITED

England & Wales - Charity number 1098450

Accounts

Company registration number: 04699463

Charity registration number: 1098450

North Devon Against Domestic Abuse Limited

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2024

WESTCOTTS

CHARTERED ACCOUNTANTS
& BUSINESS ADVISERS

North Devon Against Domestic Abuse Limited

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North Devon Against Domestic Abuse Limited

Reference and Administrative Details

Trustees:	Susan Barber Melanie Cullen Irene Hockin Jane Stanley Joanna Morrish Karen Van-Evelingen (appointed 26 May 2023) Alison Mills (appointed 26 May 2023) Roy Tomlinson (appointed 26 May 2023)
Charity Registration Number	1098450
Company Registration Number	04699463
	The charity is incorporated in England and Wales.
Registered Office	6 Litchdon Street Barnstaple EX32 8ND
Auditor	Westcotts (SW) LLP 47 Boutport Street Barnstaple Devon EX31 1SQ

North Devon Against Domestic Abuse Limited

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements and auditors' report of the charitable company for the year ended 31 March 2024.

Structure, governance and management

Constitution

The charity is constituted as a company limited by guarantee and is governed by its Memorandum and Articles of Association dated 17 March 2003 as amended by certificate of incorporation on change of name dated 12 December 2012.

Organisation

The Board of Trustees administers the charity. The trustees have delegated the day-to-day management of the operations of the charity to the CEO, Hannah Ashford, who is assisted in this task by the Finance Manager, Jane Howe.

Governance and Internal Control

Trustees and senior management continued throughout the year to give a high priority to risk management. Risks are categorised according to potential severity and their likely incidence. The levels of risks are regularly reviewed and procedures to mitigate those risks are set in place.

Directors and Trustees

All directors of the company are also trustees of the charity and are set out within the Legal and Administration details on page 1.

Trustees Appointment

The board is authorised to appoint new trustees as required to fill vacancies arising, who are known to the charity or who volunteer. The induction of new trustees includes the following matters;

- Management of meetings
- Confidentiality and conflict of interest.
- Structure of North Devon Against Domestic Abuse Limited including its constitution.
- Management and staff structure.
- Responsibilities of a charity trustee.

All new trustees are supplied a trustee pack which includes the necessary Charity Commission literature, made aware of training available and encouraged to participate, in particularly with Domestic Violence Awareness training. They are also encouraged to visit the refuge and outreach projects on a regular basis and participate in staff awaydays.

Objectives and activities

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities.

Strategic Aims

Strategic Aims for the charity remain aligned with the government's national strategic aims and objectives as defined in the Tackling Violence against Women & Girls Action Plan which includes;

- Preventing violence against women and girls - challenging attitudes and behaviours which foster it and intervening early to prevent it;
- Provision of services - providing adequate level of support where violence occurs;
- Partnership working - working in partnership to obtain best outcomes for victims and their families;
- Justice outcomes & risk reduction - take action to reduce the risk to women and girls who are victims of these crimes and ensure that perpetrators are brought to justice

More locally and in keeping with our Big Lottery funding we are looking for outcomes as follows:

- Women and girls who are affected by domestic abuse in North Devon are in control of their lives and enjoy lives free from violence and abuse.
- Women and girls who are affected by domestic abuse in North Devon are confident in their parenting skills and have better relationships with their children.
- Children and young people affected by domestic abuse in North Devon feel safe from abuse and the threat of abuse and understand healthy/unhealthy relationships.

And do this by:

- The provision of safe, appropriate accommodation (the foundation of our services);
- The provision of 1:1 specialist support to achieve safety from their abuser including legal, housing, financial and benefits advice;
- The support of specialist Independent Domestic Violence Advocate (IDVA) service for support in any family or civil judicial proceedings as well as the criminal courts where necessary;
- The support of specialist 1:1 counselling programmes for women & children addressing difficulties such as PTSD, low self- worth, anger and trauma recovery;
- Access to specialist mental health through facilitated pathways;
- The provision of a family intervention support team (women's support worker, counsellor and play worker) bolstering the relationship between children and their mothers and the wider world;
- Case co-ordination within refuge and then in the community giving the best possible chance of interventions being effective and providing brokerage of agency support; -
- Volunteer mentoring support in the community following relationship building in refuge;
- Personal development courses for adults such as the Empowerment After Domestic Abuse Course;
- Volunteer training opportunities;
- Service user led "coffee and chat" sessions in the community providing a voice for women into the services they need to use and a facilitated pathway for the delivery of feedback to the appropriate services;
- The provision of psycho-educational trauma recovery programmes such as Grow Together and Side By Side for non-abusing parents and their children recovering from their experiences of domestic abuse.

North Devon Against Domestic Abuse Limited

Trustees' Report

Message from the Chair

This is my second year as chair of trustees and my fifth as a trustee, a role which is a privilege to hold. It will be my last as I will be stepping down and we will be recruiting for a new trustee who would like to step into the role of Chair over the coming months.

The charity has delivered some important and impactful work again this year and the staff at NDADA are incredible. They have continued to show their amazing commitment to working with families affected by domestic abuse and ensuring that they get the support they need and deserve. I want to thank every one of them.

As usual, funding is expected to be a challenge next year. As a small charity we are used to these challenges and we support the CEO, Hannah in her efforts to bid for additional monies to support our work. This has included working to build an important alliance with other charities to bid for a 5+ year tender from Devon County Council. Working with other services is crucial if we are to provide a holistic service for families affected by domestic abuse.

This year we made the difficult decision to close our charity shop, Relove. I would like to thank the shop manager, Alessia for all her hard work over many years and wish her all the very best for the future.

I have enjoyed working with Hannah this year and am pleased to report that she continues to show excellent judgement, a passion for our mission, effective fundraising skills and an ability to build meaningful partnerships with other CEO's and services which are all important skills. i would like to thank her for all her hard work and commitment.

I would like to thank our trustees including our newest ones, between them they bring a wealth of experience that is proving to be an excellent complement to the existing board. Trustees bring an essential balance to the governance of our charity. They give their time freely and they are all passionate about supporting families affected by domestic abuse.

During our board meetings this year, we have continued to hear from members of staff about the work they are involved in. We have anonymously heard about the struggles faced by those affected by domestic abuse, we have honoured their experiences and celebrated their achievements. I would like to thank those that have taken time out of their busy lives to share this with us. It proves invaluable in keeping us routed in our mission.

As you might expect, funding continues to be a challenge and the context of ongoing cuts to public sector funding means that we see not only increasingly complex needs in our families but increased demand for us to provide an ever-wider range of services to help cover gaps elsewhere. I want to thank everyone involved at NDADA for their massive efforts for all those affected by domestic abuse.

Jo Gordon

Chair of Trustees

North Devon Against Domestic Abuse Limited

Trustees' Report

Achievements and performance 2023 -2024

Message from the CEO

Spring Forward!

Spring was the perfect time for the start of a new journey for NDADA. I feel incredibly honoured to be NDADA's new CEO and with a new emphasis from central and local government on Domestic Abuse support in safe accommodation, NDADA had new opportunities for reflection, growth and change.

Relove

Relove was a significant challenge in 2023-24. The shop encountered economic difficulties and had managed to survive through a free rental agreement. Although revising the commission structure improved income, the charity decided against signing a three-year lease after receiving notice on the (free) premises, due to the marginal income.

New opportunities

In 2023-24, NDADA launched four new projects to expand its support. These initiatives will enhance aid to those in need and contribute to the Devon Domestic Abuse Strategy and Needs Assessment by Devon County Council.

Referrals

NDADA received 1161 referrals from 1st April 2023 to 31st March 2024, a 10% increase from the 1054 referrals in the previous 12 months. We worked with 854 adults, 54% of whom had children. We worked with 106 children; 53 were within the refuge service, 2 were in the resettlement programme, 4 through Grow Together, and 47 through the Side-by-side programme. These figures compare to 676 adults & 70 children in the previous year, an increase of 25% and 50%, respectively. The total increase of cases is 28% and can be attributed to:

- A new housing triage service with high uptake.
- A nationwide increase in reporting domestic abuse.
- More capacity added to children's work in Outreach.
- Increased visibility in the community.
- Enhanced partnership working.

This year has been a positive year, ending with the knowledge that 2024-25 will have even more opportunity with the Devon-wide Domestic Abuse contract going out to Tender in quarter one.

Best wishes,



Hannah Ashford
Chief Executive Officer
North Devon Against Domestic Abuse - NDADA

North Devon Against Domestic Abuse Limited

Trustees' Report

Service Provision for the Year

- Refuge accommodation for women and children escaping domestic violence and the provision of therapeutic support through various interventions (sometimes in partnership with others) to help families cope, recover and move on.
- Dispersed properties for refuge provision.
- Court IDVA service countywide delivered on contract to FearFree, supporting victims through the civil court system and the Family Courts
- Health IDVA service based in a clinical setting
- Mental Health IDVAs, working closely with DPT
- Counselling for adults affected by DA supported by volunteer and student counsellors
- “Finding Your Voice" project supporting individuals not meeting the risk level for the county's commissioned DV service (Early Help
- "Empowerment course" (educational course for women who want to choose a healthier future)
- Mentoring Project and Brighter Horizons, holistic support for victims suffering long term mental and physical health conditions following domestic abuse which;
  - Provides information to support women make informed decisions about their future.
  - Reduces women's isolation by meeting other women
  - Increases understanding/ awareness of domestic abuse and the social context and dynamics of abuse.
  - Continues to hold responsibility for domestic abuse with the perpetrator not victim. Focuses on the women's strengths and capacity to heal and move forward.
  - Promotes women's dignity and respect through reflective and empathic listening and validation of their experiences. Increases self- confidence and self-esteem through boundary setting/ assertiveness activities. Provides information and/or referral to required services
  - Access to education and training through close links with local tertiary college
- Grow Together, courses for parents in support of their children who have lived in abusive households
- Side-by-Side, courses for the non- abusive parent and their children
- Specialist training for other agencies (Police, courts, children's services, health, education)
- Housing triage through NDC
- “Staying put” Housing IDVA to enable people to stay in their homes.
- Suicide Prevention IDVA’s funded by the DHSC who will be collocated in North Devon & Exeter hospitals.
- Brave Spaces (see below)

Redesign of Women’s First Project – “Brave Spaces” from April 2023

Women's First Project is expanding its collaborations with additional services. As of April 2023, this project will partner with Encompass Southwest, NDADA, Mind in Somerset, Colab Exeter, and SAND (Surviving Abuse North Devon, formerly known as Survivors Alliance North Devon). This initiative aims to build on the 'elastic tolerance' approach by eliminating barriers to support for women with complex needs. While the service in North Devon and Torridge will maintain a similar framework, there is a broader strategic objective to establish a Women’s Centre in both North Devon and Exeter. This effort aligns with the goals of the Lottery project, which seeks to create a Women’s Centre in North Devon.

North Devon Against Domestic Abuse Limited

Trustees' Report

Refuge and safe accommodation service

NDADA provides;

- Access to safe accommodation quickly, and the support/transport to get here.
- Safety planning and risk assessment.
- Time and space to make decisions about their future.
- Personalised plan of support for adults, children, and the family as a whole.
- One to one emotional and practical support.
- Advocacy and signposting.
- Partnership working with other agencies supporting the family.
- Support with housing applications.
- Financial empowerment.
- Risk reduction advice and techniques.
- Help with obtaining school placements for children.
- Access to health services who work in partnership with the refuge and understand the complexities of domestic abuse.
- An empowering environment.
- Support in establishing and healing relationships between mothers and their children, following trauma.
- Emotional support for children, both in one to one and group setting.
- Ongoing support post refuge service to ensure a smooth transition and ongoing recovery.
- Triage within North Devon Council Housing for those at risk of homelessness due to DA (new as of April 2023)
- Support to stay in their own home. (New as of February 2023)
- DA Support to those with multiple adverse experiencing alongside Encompass Southwest supported accommodation (New as of April 2023)

Housing Management

Weekly house meetings are held with staff and residents, scheduled based on childcare availability. These meetings address house queries, feedback, repair requests, cleaning schedules, and mediation. Occasionally, ad-hoc meetings are needed during stressful times. Duties include managing stock replenishment, linen stocks, donations, and emergency food supplies.

Refuge - what does our support look like?

Upon conducting a risk assessment, fact-finding, and accepting a referral, the support worker will arrange an initial meeting to evaluate the client's immediate needs upon their arrival. One-on-one support sessions will be scheduled as needed, with appointments set accordingly. If childcare is necessary, appointments will be arranged during school hours or when childcare services at the refuge are available. For meetings with solicitors, support workers will attend the initial meeting to facilitate the introduction. This may include meetings held outside of the county.

Accompanying clients to court proceedings will be organized by the solicitor representing the client whenever possible, and we will utilize any available witness support services. This support includes arranging childcare, which may require staff to work outside of regular hours. When clients need to attend court and require childcare, Social Services will be contacted if there is a Child in Need or Child Protection arrangement. Solicitors are encouraged to visit clients in their refuge if there are challenges in attending appointments.

One-to-ones in refuge

We aim to hold meetings outside in a therapeutic setting, often taking walks in the park to avoid costs like mileage or refreshments. External appointments for client health and wellbeing can be arranged monthly based on individual needs.

Children and Young People support

Over the last few years, we have been seeing increasing needs for families in Refuge. Much of our work involves Child in Need or Child Protection. It also includes supporting CAF work and parenting support. Therefore, in 2023 we revised our referral process to ensure a more comprehensive view of child protection needs are sought, this enables better partnership working and a more coordinated multi-agency response.

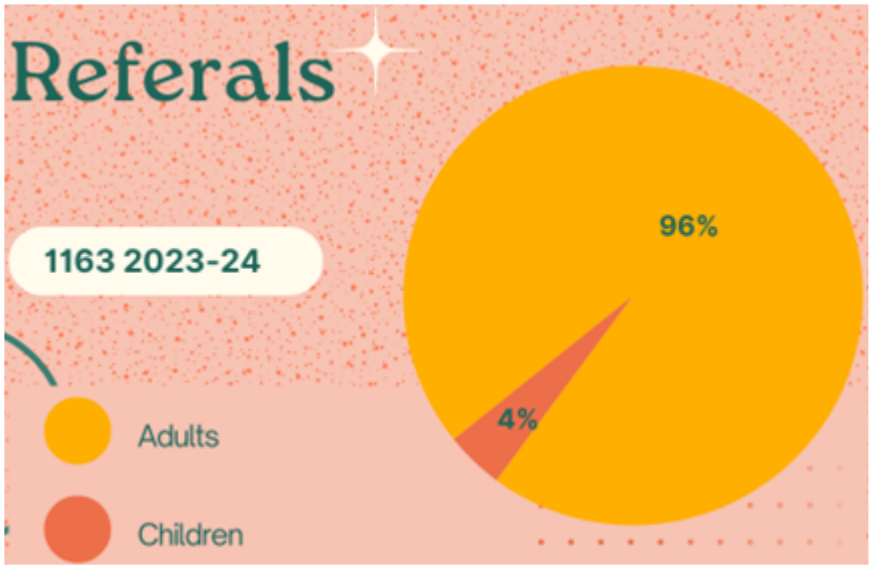
We offer Grow Together and Side by Side courses for non-abusive parents, and their children who live in Northern Devon to enable recovery after DA.

Areas of Review from last year

The Out of Hours provision and working hours have helped to reduce cleaning and changeover tasks for the day team. However, the structure requires review to ensure that the benefits are greater than the potential drawbacks of having two teams within one service.

The charity has conducted reviews of roles to try and ensure all projects are funded to reduce the burden on the charities core funding and reserves.

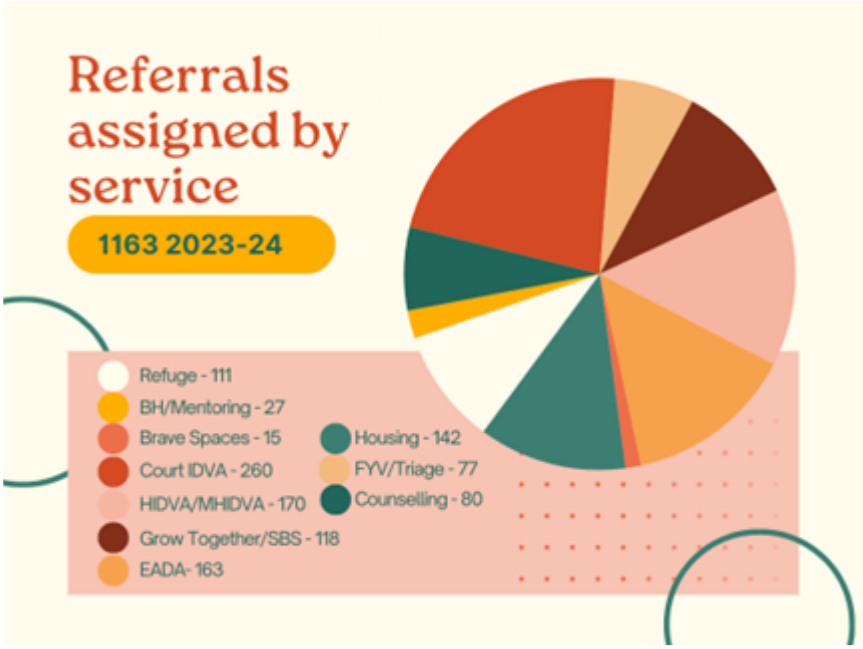
1163 referrals (+10% from 22/23)



Of these referrals:

- adult referrals were accepted (+21% from 22/23)
- 225 adult referrals were rejected (-5% from 22/23)
- 66 referrals were on the waiting list as of 31st March (+25% from 22/23)
- 8 referrals were pending as of 31st March (-43% from 22/23)
- 106 Children were accepted into the service (+50% from 22/23)

Referrals by service



Service outcomes:

Clients are asked to share how they are feeling before, during and after service provision. The following is data from clients at the end of their NDADA journey.

60% of clients participating reported an increase in feelings of safety
75% of clients participating reported an increase in confidence
70% of clients participating reported an increase in feeling good about themselves
60% of clients participating reported they had been feeling closer to other people
55% of clients participating reported they had improved coping mechanisms
70% of clients participating reported increase feelings of autonomy
90% of clients participating reported they are better able to recognise signs of abusive behaviour
90% of clients participating reported they feel more comfortable asking for help
89% of clients participating reported they felt they now have stronger support networks
85% of clients participating reported they were clear the abuse was not their fault
80% of clients participating reported they felt more confident in their parenting skills
80% of clients participating reported they understood the impact of the abuse on their child/ren

Data limitations exist as some services are more diligent in completing these forms. Practitioners working with individuals for extended periods are more likely to complete the evaluation questions compared to those involved in short-term interventions. Similarly, one-on-one support practitioners are more consistent in completing evaluations than those providing group support. Clients requiring longer-term interventions often present more complex cases, which may result in lower scores compared to those needing short-term support. Improved data collection practices will enable NDADA to gain a more representative understanding of the interventions they provide.

Client Testimonials

Mental Health IDVA

"you're the only one who really listens, or who cares, if it wasn't for you, I might not still be here"

"you are the only person who seems to understand, I am finally being listened to"

"without your support I would never have had the courage to stand up for myself or go to Pattern Changing".

"I felt I was going mad, but you listened and understood my mental health condition and how he is making it worse"

Court IDVA

"As Magistrates we are exceptionally grateful for all the tremendous work NDADA does within our Court work, and beyond"

" I just want to say a big big thank you for all your help and support you have given me over the past 2 and a half years. I don't know what I would have done without you it's been so hard and a long process but I got there. I did it. It's all over, new start and I'm so happy and that you were with me through it all. If I stressed I can phone you for help or if I needed help with statements for court you helped me and I will never forget it…I couldn't have done it without your support so big big thank you again".

Refuge

Poem written by ex-resident as a leaving gift:

"In shadows cast by fear and pain, where refuge sought, hope begins to reign,
NDADA's women, strong & kinds, a haven for hearts troubled and confined,
Amidst a storm, a guiding light, Support Workers, Warriors in the night,
Shoulder's sturdy where tears may fall, they lift you up, hear your silent call,
With open arms, a sanctuary found, in NDADA's embrace, Love is unbound.
For you and yours, they stand so tall. Through hardships faced, they never let you fall,
In unity, they lend their voice, to those who struggle, left without a choice,
Champions for the silence breaking free, NDADA's strength empowers like the sea,
In refuge's haven, a resilient bloom, they nurture healing dispelling gloom>

For every women beacon they provide, NDADA's grace a constant guide,
To the women who selflessly weave, threads of hope for those who grieve,
In the tapestry of courage brightly spin, NDADA's love, a poem yet unsung."

Trustees' Report

Staying Put Project

"Kxxx has been a bit of a life saver for me. I contacted NDADA after a turbulent time with my ex husband and fear that he would enter my house when I did not want him to.

She swiftly aided in meeting me, listening to my fears and providing me with a doorbell with a camera. This simple bit of equipment provided me with the reassurance I needed to feel I had some control back, which lowered my stress levels tremendously.

But the biggest thing that helped was Kxxx's listening ear and her validation of my experience of domestic abuse. Even though my story wasn't as traumatic as others she helped me to validate my own story and by doing so this enabled my own healing process and continue my everyday activities. So, thank you Kxxx, you do so much good."

Housing Triage:

*"Hi Sxxx I just want to start by saying a massive thank you for everything you have done and tried to do for ***** and myself and even the dog over the Christmas holidays everything became to much to deal with being in Devon and we have moved back into our property in ***** I don't think I'd have lasted as long as I did in Devon without having you in my corner my fight for a place of my own was becoming less exciting and possible and more stressful and upsetting it was a difficult decision to make but for my own peace of mind, and for ***** stability and upbringing I felt it was the best decision to make for us right now"*

Financial review

Financial Results

Financial Results The enclosed consolidated accounts report a surplus of £18,738 (2023: Surplus £19,063) for the year. Total reserves as at 31 March 2024 stood at £885,371 (2023: £866,633) of which £859,385 (2023: £856,153) was unrestricted and £25,986 (2023: £10,480) was restricted.

Total income for the year has increased to £1,146,226 (2023: £1,117,195). This is due to a £22,700 cost of living uplift received in 23.24 from The National Lottery, new project funding received for Triage worker, Housing IDVA with Client Support fund, and Suicide Prevention IDVAs, totalling £76,401, whilst the DCC Learning Project funding from the previous year was not available for the 23.24 year, (£61,000). Other income changes included a fixed asset sale in 23.24 of £17,000, bank interest received increased by £8,000 whilst donations received were less than the previous year, by (£4,400).

Reserves Policy

A charity's free reserves are represented by its unrestricted net current assets. On 31st March 2024 NDADA had net current assets of £597,736 (2023 £564,331), of which £571,750 (2023 £553,851) was unrestricted.

The trustees consider that the appropriate reserves policy for the charity is to aim to hold minimum reserves to six months wind up costs. Currently, this has been calculated at £588,940, therefore the Trustees consider that they are holding sufficient reserves.

Trustees' Report

Risk management

The Trustees have a formal risk management process. This involves identifying the types of risk the Charity faces, prioritising them in terms of potential impact and likelihood of occurrence, and identifying means of managing or mitigating the risks and the individual or group responsible for managing each risk.

Going Concern

At the date of approving the report and accounts, there are no uncertainties about the charity's ability to continue as a going concern, and therefore the accounts have been prepared on a going concern basis.

North Devon Against Domestic Abuse Limited

Trustees' Report

Statement of trustees' responsibilities

The trustees (who are also the directors of North Devon Against Domestic Abuse Limited for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". The report and accounts have been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the parent charitable company and the group and of the incoming resources and application of resources, including its income and expenditure, of the charitable group for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the parent charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the parent charitable company and the group and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the parent charitable company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Disclosure of information to auditor

Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

Small companies provision statement

This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on ..... and signed on its behalf by:

.....
Joanna Morrish
Trustee

North Devon Against Domestic Abuse Limited

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

Opinion

We have audited the financial statements of North Devon Against Domestic Abuse Limited (the 'charitable parent company') and its subsidiaries (the 'group') for the year ended 31 March 2024, which comprise the Consolidated Statement of Financial Activities, Consolidated Balance Sheet, , Balance Sheet, Consolidated Statement of Cash Flows and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charity's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matter prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the and Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the and Trustees' Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of our knowledge and understanding of the group and the parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the and the Trustees' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of trustees' responsibilities (set out on page 13), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

Auditor responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience and through discussion with the trustees and other management and from inspection of the charity's regulatory correspondence. We communicated identified laws and regulations throughout our team, and remained alert to any indications of non-compliance throughout the audit.
- The charity is subject to laws and regulations that govern the preparation of the financial statements, including financial reporting legislation, and other charity legislation. The charity is also subject to many other laws and regulations where the consequences of non-compliance could have a material impact on the amounts or disclosures within the financial statements, including employment, anti-bribery and certain aspects of charity legislation.
- Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. In any audit, there remains a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charitable parent company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the group's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable parent company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

.....
Catherine Williams FCA DChA (Senior Statutory Auditor)
For and on behalf of Westcotts (SW) LLP, Statutory Auditor

47 Boutport Street
Barnstaple
Devon
EX31 1SQ

Date:.....

North Devon Against Domestic Abuse Limited

Consolidated Statement of Financial Activities for the Year Ended 31 March 2024
(Including Consolidated Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Income and Endowments from:					
Donations and legacies	3	347,500	561,995	909,495	878,337
Other trading activities	4	198,004	-	198,004	229,791
Investment income	5	10,567	-	10,567	2,377
Other income	6	28,160	-	28,160	6,690
Total income		584,231	561,995	1,146,226	1,117,195
Expenditure on:					
Raising funds	7	(78,350)	-	(78,350)	(94,226)
Charitable activities	8	(502,649)	(546,489)	(1,049,138)	(1,003,906)
Total expenditure		(580,999)	(546,489)	(1,127,488)	(1,098,132)
Net income		3,232	15,506	18,738	19,063
Net movement in funds		3,232	15,506	18,738	19,063
Reconciliation of funds					
Total funds brought forward		856,153	10,480	866,633	847,570
Total funds carried forward	22	859,385	25,986	885,371	866,633

All of the group's activities derive from continuing operations during the above two periods.

The funds breakdown for 2023 is shown in note 22.

North Devon Against Domestic Abuse Limited

(Registration number: 04699463)
Consolidated Balance Sheet as at 31 March 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible assets	16	287,635	302,302
Current assets			
Debtors	18	46,148	11,023
Cash at bank and in hand	19	561,775	570,803
		607,923	581,826
Creditors: Amounts falling due within one year	20	(10,187)	(17,495)
Net current assets		597,736	564,331
Net assets		885,371	866,633
Funds of the group:			
Restricted income funds			
Restricted funds		25,986	10,480
Unrestricted income funds			
Unrestricted funds		859,385	856,153
Total funds	22	885,371	866,633

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 18 to 42 were approved by the trustees, and authorised for issue on ..... and signed on their behalf by:

.....
Joanna Morrish
Trustee

North Devon Against Domestic Abuse Limited

(Registration number: 04699463)
Balance Sheet as at 31 March 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible assets	16	287,635	302,302
Investments		1	1
		287,636	302,303
Current assets			
Debtors	18	46,148	10,133
Cash at bank and in hand	19	561,574	553,887
		607,722	564,020
Creditors: Amounts falling due within one year	20	(8,255)	(12,249)
Net current assets		599,467	551,771
Net assets		887,103	854,074
Funds of the charity:			
Restricted income funds			
Restricted funds		25,986	10,480
Unrestricted income funds			
Unrestricted funds		861,117	843,594
Total funds	22	887,103	854,074

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 18 to 42 were approved by the trustees, and authorised for issue on ..... and signed on their behalf by:

.....
Joanna Morrish
Trustee

North Devon Against Domestic Abuse Limited

Consolidated Statement of Cash Flows for the Year Ended 31 March 2024

	Note	2024 £	2023 £
Cash flows from operating activities			
Net cash income		18,738	19,063
Adjustments to cash flows from non-cash items			
Depreciation	7	15,193	15,639
Investment income	5	(10,567)	(2,377)
Profit on disposal of tangible fixed assets		(17,000)	-
		6,364	32,325
Working capital adjustments			
Increase in debtors	18	(35,125)	(2,328)
(Decrease)/increase in creditors	20	(7,308)	4,502
Net cash flows from operating activities		(36,069)	34,499
Cash flows from investing activities			
Interest receivable and similar income	5	10,567	2,377
Purchase of tangible fixed assets	16	(526)	(5,260)
Sale of tangible fixed assets		17,000	-
Net cash flows from investing activities		27,041	(2,883)
Net (decrease)/increase in cash and cash equivalents		(9,028)	31,616
Cash and cash equivalents at 1 April		570,803	539,187
Cash and cash equivalents at 31 March		561,775	570,803

All of the cash flows are derived from continuing operations during the above two periods.

Notes to the Financial Statements for the Year Ended 31 March 2024

1 Charity status

The charity is limited by guarantee, incorporated in England and Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The address of its registered office is:
6 Litchdon Street
Barnstaple
EX32 8ND

2 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
North Devon Against Domestic Abuse Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes. The financial statements are prepared in sterling which is the functional currency of the charity.

Basis of consolidation
The consolidated financial statements consolidate the financial statements of the charity and its subsidiary undertakings drawn up to 31 March 2024.

No statement of financial activities is presented for the charity as permitted by section 408 of the Companies Act 2006. The charity made a surplus for the financial year of £33,029 (2023 - surplus of £20,977).

A subsidiary is an entity controlled by the charity. Control is achieved where the charity has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

The results of subsidiaries acquired or disposed of during the year are included in the statement of financial activities from the effective date of acquisition or up to the effective date of disposal, as appropriate. Where necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with those used by the group.

The purchase method of accounting is used to account for business combinations that result in the acquisition of subsidiaries by the group. The cost of a business combination is measured as the fair value of the assets given, equity instruments issued and liabilities incurred or assumed at the date of exchange, plus costs directly attributable to the business combination. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date. Any excess of the cost of the business combination over the acquirer's interest in the net fair value of the identifiable assets, liabilities and contingent liabilities recognised is recorded as goodwill.

Inter-company transactions, balances and unrealised gains on transactions between the charity and its subsidiaries, which are related parties, are eliminated in full.

Intra-group losses are also eliminated but may indicate an impairment that requires recognition in the consolidated financial statements.

Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the group. Non-controlling interests in the net assets of consolidated subsidiaries are identified separately from the group's equity therein. Non-controlling interests consist of the amount of those interests at the date of the original business combination and the non-controlling shareholder's share of changes in equity since the date of the combination. Total comprehensive income is attributed to non-controlling interests even if this results in the non-controlling interests having a deficit balance.

Going concern

The trustees consider that there are no material uncertainties about the group's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the group.

Following NDADA Trading Limited receiving notice to vacate the shop premises from which the company traded, the company ceased trading in early 2024, The company currently has no plans to recommence trading. The Trustees do not consider that this impacts on the going concern position of the group due to the level of contribution made towards the group by the company.

Income and endowments

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Grants receivable

Grants are recognised when the group has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Investment income

Dividends are recognised once the dividend has been declared and notification has been received of the dividend due.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Raising funds

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Grant provisions

Provisions for grants are made when the intention to make a grant has been communicated to the recipient but there is uncertainty about either the timing of the grant or the amount of grant payable.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Freehold property	Straight line over 50 years
Furniture and equipment	15% - 25% straight line
Motor vehicles	20% straight line
Refuge equipment	15% - 25% straight line

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the group.

Designated funds are unrestricted funds earmarked by the trustees for a particular future project or commitment.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Financial instruments

Classification

Financial assets and financial liabilities are recognised when the group becomes a party to the contractual provisions of the instrument.
Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the group after deducting all of its liabilities.

Recognition and measurement

All financial assets and liabilities are initially measured at transaction price (including transaction costs), except for those financial assets classified as at fair value through profit or loss, which are initially measured at fair value (which is normally the transaction price excluding transaction costs), unless the arrangement constitutes a financing transaction. If an arrangement constitutes a financing transaction, the financial asset or financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Financial assets and liabilities are only offset in the statement of financial position when, and only when there exists a legally enforceable right to set off the recognised amounts and the group intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Financial assets are derecognised when and only when a) the contractual rights to the cash flows from the financial asset expire or are settled, b) the group transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or c) the group, despite having retained some, but not all, significant risks and rewards of ownership, has transferred control of the asset to another party.

Financial liabilities are derecognised only when the obligation specified in the contract is discharged, cancelled or expires.

Investments

Investments in non-convertible preference shares and non-puttable ordinary or preference shares (where shares are publicly traded or their fair value is reliably measurable) are measured at fair value through profit or loss. Where fair value cannot be measured reliably, investments are measured at cost less impairment.

Investments in subsidiaries and associates are measured at cost less impairment. For investments in subsidiaries acquired for consideration including the issue of shares qualifying for merger relief, cost is measured by reference to the nominal value of the shares issued plus fair value of other consideration. Any premium is ignored.

Derivative financial instruments

The group uses derivative financial instruments to reduce exposure to foreign exchange risk and interest rate movements. The group does not hold or issue derivative financial instruments for speculative purposes.

Derivatives are initially recognised at fair value at the date a derivative contract is entered into and are subsequently remeasured to their fair value at each reporting date. The resulting gain or loss is recognised in statement of financial activities immediately unless the derivative is designated and effective as a hedging instrument, in which event the timing of the recognition in statement of financial activities depends on the nature of the hedge relationship.

Fair value measurement

The best evidence of fair value is a quoted price for an identical asset in an active market. When quoted prices are unavailable, the price of a recent transaction for an identical asset provides evidence of fair value as long as there has not been a significant change in economic circumstances or a significant lapse of time since the transaction took place. If the market is not active and recent transactions of an identical asset on their own are not a good estimate of fair value, the fair value is estimated by using a valuation technique.

3 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Total 2024 £
Donations and legacies;			
Donations	9,667	-	9,667
Gift aid reclaimed	1,325	-	1,325
Grants, including capital grants;			
Grants	336,508	561,995	898,503
	347,500	561,995	909,495

	Unrestricted funds General £	Restricted funds £	Total 2023 £
Donations and legacies;			
Donations	12,203	-	12,203
Gift aid reclaimed	1,367	-	1,367
Grants, including capital grants;			
Grants	332,543	532,224	864,767
	346,113	532,224	878,337

4 Income from other trading activities

	Unrestricted funds General £	Total 2024 £
Retail income	82,847	82,847
Personal service charges	9,888	9,888
Fundraising events	7,344	7,344
Rent received	97,925	97,925
	198,004	198,004

	Unrestricted funds General £	Total 2023 £
Retail income	108,264	108,264
Personal service charges	8,112	8,112
Fundraising events	7,994	7,994
Rent received	105,421	105,421
	229,791	229,791

5 Investment income

	Unrestricted funds General £	Total 2024 £
Interest receivable on bank deposits	10,567	10,567
	10,567	10,567

	Unrestricted funds General £	Total 2023 £
Interest receivable on bank deposits	2,377	2,377
	2,377	2,377

6 Other income

	Unrestricted funds General £	Total 2024 £
Chargeable training	11,160	11,160
Gains on sale of tangible fixed assets for charity's own use	17,000	17,000
	28,160	28,160

	Unrestricted funds General £	Total 2023 £
Room hire charges	2,985	2,985
Chargeable training	3,696	3,696
Other income	9	9
	6,690	6,690

7 Expenditure on raising funds

a) Costs of generating donations and legacies

	Unrestricted funds General £	Total 2024 £
Fundraising costs	743	743

	Unrestricted funds General £	Total 2023 £
Fundraising costs	552	552

b) Costs of trading activities

	Note	Unrestricted funds General £	Total 2024 £
Costs of goods sold		25,191	25,191
Staff costs		44,664	44,664
Allocated support costs	9	7,752	7,752
		77,607	77,607

	Note	Unrestricted funds General £	Total 2023 £
Costs of goods sold		42,641	42,641
Staff costs		42,544	42,544
Allocated support costs	9	8,489	8,489
		93,674	93,674

8 Expenditure on charitable activities

	Note	Unrestricted funds General £	Restricted funds £	Total 2024 £
Refuge and core activities		452,980	546,318	999,298
Grant funding of activities		-	171	171
Allocated support costs	9	49,669	-	49,669
		502,649	546,489	1,049,138

	Note	Unrestricted funds General £	Restricted funds £	Total 2023 £
Refuge and core activities		428,701	527,220	955,921
Allocated support costs	9	47,985	-	47,985
		476,686	527,220	1,003,906

9 Analysis of support costs

Support costs allocated to raising funds

	Total 2024 £	Total 2023 £
Finance costs	2,079	2,412
Information Technology	-	10
Premise costs	5,436	5,920
Other support costs	237	147
	7,752	8,489

Support costs allocated to charitable activities

	Total 2024 £	Total 2023 £
Staff costs	41,393	39,610
Finance costs	436	191
Audit and accountancy fees	7,840	8,184
	49,669	47,985

10 Grant-making

Analysis of grants

	Grants to individuals 2024 £	2023 £
Analysis		
Grants paid	171	-

11 Net incoming/outgoing resources

Net incoming resources for the year include:

	2024 £	2023 £
Audit fees	6,000	6,144
Profit on disposal of tangible fixed assets	(17,000)	-
Depreciation of fixed assets	15,192	15,638

12 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the group during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

13 Staff costs

The aggregate payroll costs were as follows:

	2024 £	2023 £
Staff costs during the year were:		
Wages and salaries	732,429	634,838
Social security costs	59,265	55,715
Pension costs	24,609	24,251
	816,303	714,804

The monthly average number of persons (including senior management / leadership team) employed by the group during the year expressed as full time equivalents was as follows:

	2024 No	2023 No
Refuge and core activities	27	22

No employee received emoluments of more than £60,000 during the year.

14 Auditors' remuneration

	2024 £	2023 £
Audit of the financial statements	6,000	6,144
Other fees to auditors		
All other non-audit services	1,840	2,040

15 Taxation

The group is a registered charity and is therefore exempt from taxation.

16 Tangible fixed assets

Group and Charity

	Land and buildings £	Furniture and equipment £	Motor vehicles £	Refuge equipment £	Total £
Cost					
At 1 April 2023	376,144	42,023	28,577	6,658	453,402
Additions	-	526	-	-	526
Disposals	-	-	(28,577)	-	(28,577)
At 31 March 2024	376,144	42,549	-	6,658	425,351
Depreciation					
At 1 April 2023	88,426	29,944	28,577	4,153	151,100
Charge for the year	7,523	6,671	-	999	15,193
Eliminated on disposals	-	-	(28,577)	-	(28,577)
At 31 March 2024	95,949	36,615	-	5,152	137,716
Net book value					
At 31 March 2024	280,195	5,934	-	1,506	287,635
At 31 March 2023	287,718	12,079	-	2,505	302,302

17 Fixed asset investments

Charity

Shares in group undertakings and participating interests

	Subsidiary undertakings £	Total £
Cost		
At 1 April 2023	1	1
At 31 March 2024	1	1
Net book value		
At 31 March 2024	1	1
At 31 March 2023	1	1

Details of undertakings

Details of the investments in which the charity holds 20% or more of the nominal value of any class of share capital are as follows:

Subsidiary undertaking	Country of incorporation	Holding	Proportion of voting rights and shares held		Principal activity
			2024	2023	
NDADA Trading Limited	England and Wales	Ordinary shares	100%	100%	Operation of a dress agency

18 Debtors

	Group		Charity	
	2024 £	2023 £	2024 £	2023 £
Trade debtors	-	812	-	-
Prepayments	6,101	8,506	6,101	8,428
Other debtors	40,047	1,705	40,047	1,705
	46,148	11,023	46,148	10,133

19 Cash and cash equivalents

	Group		Charity	
	2024	2023	2024	2023
	£	£	£	£
Cash at bank	561,775	570,803	561,574	553,887

20 Creditors: amounts falling due within one year

	Group		Charity	
	2024	2023	2024	2023
	£	£	£	£
Trade creditors	-	2,839	-	-
Due to group undertakings	-	-	1	1
Accruals	10,187	14,656	8,254	12,248
	10,187	17,495	8,255	12,249

21 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	Group and charity	
	2024	2023
	£	£
Other		
Within one year	4,617	6,086
Between one and five years	1,078	5,579
	5,695	11,665

22 Funds

Group

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Balance at 31 March 2024 £
Unrestricted funds				
General				
General funds	355,265	584,231	(573,476)	366,020
Freehold Property Fund	287,718	-	(7,523)	280,195
DCLG Grant Fund	37,573	-	-	37,573
Designated for future use	175,597	-	-	175,597
	856,153	584,231	(580,999)	859,385
Restricted funds				
Health IDVA (North Devon)	-	40,000	(40,000)	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-
SDVC Devonwide	-	45,000	(45,000)	-
MHIDVA Project	-	129,420	(129,420)	-
Standard Risk Service	-	15,900	(15,900)	-
The National Lottery	7,277	105,344	(104,087)	8,534
Children In Need	2,745	30,055	(29,773)	3,027
NDC - Survival Bags	215	-	(89)	126
Refuge	179	-	(179)	-
Circle fund	64	300	(364)	-
Encompass Brave Spaces Project	-	44,575	(44,575)	-
Triage (North Devon)	-	33,494	(33,494)	-
Housing IDVA	-	15,185	(15,185)	-
Housing IDVA Client Support	-	11,000	-	11,000
SPF HIDVAs	-	16,722	(16,722)	-
Sport England	-	5,000	(1,701)	3,299
	10,480	561,995	(546,489)	25,986
Total funds	866,633	1,146,226	(1,127,488)	885,371

Notes to the Financial Statements for the Year Ended 31 March 2024

	Balance at 1 April 2022 £	Incoming resources £	Resources expended £	Balance at 31 March 2023 £
Unrestricted funds				
General				
General funds	333,683	584,971	(563,389)	355,265
Freehold Property Fund	295,241	-	(7,523)	287,718
DCLG Grant Fund	37,573	-	-	37,573
Designated for future use	175,597	-	-	175,597
	842,094	584,971	(570,912)	856,153
Restricted funds				
Health IDVA (North Devon)	-	40,000	(40,000)	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-
SDVC Devonwide	-	45,000	(45,000)	-
MHIDVA Project	-	129,420	(129,420)	-
Standard Risk Service	-	15,000	(15,000)	-
The National Lottery	7,938	86,577	(87,238)	7,277
Children In Need	(3,437)	36,314	(30,132)	2,745
NDC - Survival Bags	500	-	(285)	215
Specific Grants	178	784	(783)	179
Circle fund	297	5,000	(5,233)	64
DCC Learning Package	-	61,000	(61,000)	-
Encompass Brave Spaces Project	-	43,129	(43,129)	-
	5,476	532,224	(527,220)	10,480
Total funds	847,570	1,117,195	(1,098,132)	866,633

The specific purposes for which the funds are to be applied are as follows:

Unrestricted funds

General funds represent the Charity's reserves that are free to be used for whatever purposes deemed necessary by the trustees in connection with the running of the charity.

The freehold property designated funds represents the book value of freehold property included within unrestricted funds.

The DCLG grant designated funds represent the reserves that have been set aside in respect to specific fundraising and business development activities as a result of the overall unrestricted DCLG grants received. Where funds granted have been provided for core activities, these have been transferred to unrestricted funds.

Designated for future use designated funds represent funds that have been set aside for the acquisition of property and future service delivery.
The specific purposes for which the funds are to be applied are as follows:

Restricted funds

The Health IDVA is funded by North Devon Healthcare Trust. This role, being available to victims within acute health services, is now part of the delivery of health's obligatory safeguarding training for practitioners.

The SDVC IDVA's are funded by the Devon County Council Public Health & delivered on contract to FearFree, to support victims through the criminal justice & civil court system.

The Mental Health IDVA (MHIDVA) Project is funded by DCC. The grant awarded is to retain and increase the number of Mental Health IDVA posts to expand service capacity, to work closely with the Devon Partnership Trust.

The Standard Risk Service is funded by Victim Support Devon & Cornwall and serves to deliver victim support services under the Finding Your Voice Project.

The National Lottery fund grant was awarded over a three year period starting in 2021. This funding is for 1.5 FTE mentoring roles and some wraproud interventions management. The project aim is to identify and support older people experiencing domestic abuse and provide a mentoring recovery service.

The Children in Need grant was awarded over a three year period starting in 2021. It funds the provision of therapeutic support to children and young people suffering from the effects of domestic abuse.

The Encompass Brave Spaces project funding provides both outreach and in-reach support to prevent women rough sleeping and sustain recovery, aiming to eliminate barriers to support victims with complex needs.

The Triage role, funded through North Devon Council, aims to identify and assist those experiencing domestic abuse.

The Housing IDVA funding from Devon County Council funds the ‘Staying Put’ initiative to enable people to stay in their own homes.

The Suicide Prevention is funding by the DHSC, to address the needs of those experiencing domestic abuse who are also at risk of suicide.

Sport England funding provides surf lessons for women and children fleeing domestic abuse

The Survival Bags fund was granted by North Devon Council to provide Devon-wide emergency supplies for victims of domestic abuse.

Charity

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Balance at 31 March 2024 £
Unrestricted funds				
General				
General funds	342,706	519,075	(494,029)	367,752
Freehold Property Fund	287,718	-	(7,523)	280,195
DCLG Grant Fund	37,573	-	-	37,573
Designated for future use	175,597	-	-	175,597
	843,594	519,075	(501,552)	861,117
Restricted funds				
Health IDVA (North Devon)	-	40,000	(40,000)	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-
SDVC Devonwide	-	45,000	(45,000)	-
MHIDVA Project	-	129,420	(129,420)	-
Standard Risk Service	-	15,900	(15,900)	-
The National Lottery	7,277	105,344	(104,087)	8,534
Children In Need	2,745	30,055	(29,773)	3,027
NDC - Survival Bags	215	-	(89)	126
Refuge	179	-	(179)	-
Circle fund	64	300	(364)	-
Encompass Brave Spaces Project	-	44,575	(44,575)	-
Triage (North Devon)	-	33,494	(33,494)	-
Housing IDVA	-	15,185	(15,185)	-
Housing IDVA Client Support	-	11,000	-	11,000
SPF HIDVAs	-	16,722	(16,722)	-
Sport England	-	5,000	(1,701)	3,299
	10,480	561,995	(546,489)	25,986
Total funds	854,074	1,081,070	(1,048,041)	887,103

North Devon Against Domestic Abuse Limited

Notes to the Financial Statements for the Year Ended 31 March 2024

	Balance at 1 April 2022 £	Incoming resources £	Resources expended £	Balance at 31 March 2023 £
Unrestricted funds				
General				
General funds	319,210	491,171	(467,675)	342,706
Freehold Property Fund	295,241	-	(7,523)	287,718
DCLG Grant Fund	37,573	-	-	37,573
Designated for future use	175,597	-	-	175,597
	827,621	491,171	(475,198)	843,594
Restricted funds				
Health IDVA (North Devon)	-	40,000	(40,000)	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-
SDVC Devonwide	-	45,000	(45,000)	-
MHIDVA Project	-	129,420	(129,420)	-
Standard Risk Service	-	15,000	(15,000)	-
The National Lottery	7,938	86,577	(87,238)	7,277
Children In Need	(3,437)	36,314	(30,132)	2,745
NDC - Survival Bags	500	-	(285)	215
Specific Grants	178	784	(783)	179
Circle fund	297	5,000	(5,233)	64
DCC Learning Package	-	61,000	(61,000)	-
Encompass Brave Spaces Project	-	43,129	(43,129)	-
	5,476	532,224	(527,220)	10,480
Total funds	833,097	1,023,395	(1,002,418)	854,074

23 Analysis of net assets between funds

Group

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2024 £
Tangible fixed assets	287,635	-	287,635
Current assets	581,937	25,986	607,923
Current liabilities	(10,187)	-	(10,187)
Total net assets	859,385	25,986	885,371

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2023 £
Tangible fixed assets	302,302	-	302,302
Current assets	571,346	10,480	581,826
Current liabilities	(17,495)	-	(17,495)
Total net assets	856,153	10,480	866,633

Charity

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2024 £
Tangible fixed assets	287,635	-	287,635
Fixed asset investments	1	-	1
Current assets	581,736	25,986	607,722
Current liabilities	(8,255)	-	(8,255)
Total net assets	861,117	25,986	887,103

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2023 £
Tangible fixed assets	302,302	-	302,302
Fixed asset investments	1	-	1
Current assets	553,540	10,480	564,020
Current liabilities	(12,249)	-	(12,249)
Total net assets	843,594	10,480	854,074

24 Related party transactions

Group and Charity

During the year the charity received funding totalling £44,575 (2023: £43,129) from Encompass Southwest, Irene Hockin is a Trustee of both charities.

NORTH DEVON AGAINST DOMESTIC ABUSE LIMITED

England & Wales - Charity number 1098450

Accounts

Company registration number: 04699463
Charity registration number: 1098450

North Devon Against Domestic Abuse Limited

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2023

WESTCOTTS
CHARTERED ACCOUNTANTS
& BUSINESS ADVISERS

North Devon Against Domestic Abuse Limited

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North Devon Against Domestic Abuse Limited

Reference and Administrative Details

Trustees	Susan Barber Melanie Cullen Irene Hockin Jane Stanley Joanna Morrish Karen Van-Evelingen Alison Mills Roy Tomlinson
Secretary	Irene Hockin
Charity Registration Number	1098450
Company Registration Number	04699463
	The charity is incorporated in England and Wales.
Registered Office	6 Litchdon Street Barnstaple Devon EX32 8ND
Auditor	Westcotts (SW) LLP 47 Boutport Street Barnstaple Devon EX31 1SQ

North Devon Against Domestic Abuse Limited

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements and auditors' report of the charitable company for the year ended 31 March 2023.

Structure, governance and management

Constitution

The charity is constituted as a company limited by guarantee and is governed by its Memorandum and Articles of Association dated 17 March 2003 as amended by certificate of incorporation on change of name dated 12 December 2012.

Organisation

The Board of Trustees administers the charity. The trustees have delegated the day-to-day management of the operations of the charity to the CEO, Susan Wallis and Hannah Ashford (20th March 2023), who is assisted in this task by the Finance Manager, Jane Howe.

Governance and Internal Control

Trustees and senior management continued throughout the year to give a high priority to risk management. Risks are categorised according to potential severity and their likely incidence. The levels of risks are regularly reviewed and procedures to mitigate those risks are set in place.

Directors and Trustees

All directors of the company are also trustees of the charity and are set out within the Legal and Administration details on page 1.

Trustees Appointment

The board is authorised to appoint new trustees as required to fill vacancies arising, who are known to the charity or who volunteer. The induction of new trustees includes the following matters;

- Management of meetings
- Confidentiality and conflict of interest.
- Structure of North Devon Against Domestic Abuse Limited including its constitution.
- Management and staff structure.
- Responsibilities of a charity trustee.

All new trustees are supplied a trustee pack which includes the necessary Charity Commission literature, made aware of training available and encouraged to participate, in particularly with Domestic Violence Awareness training. They are also encouraged to visit the refuge and outreach projects on a regular basis and participate in staff awaydays.

Objectives and activities

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities.

Strategic Aims

Strategic Aims for the charity remain aligned with the government's national strategic aims and objectives as defined in the Tackling Violence against Women & Girls Action Plan which includes;

- Preventing violence against women and girls - challenging attitudes and behaviours which foster it and intervening early to prevent it;
- Provision of services - providing adequate level of support where violence occurs;
- Partnership working - working in partnership to obtain best outcomes for victims and their families;
- Justice outcomes & risk reduction - take action to reduce the risk to women and girls who are victims of these crimes and ensure that perpetrators are brought to justice

More locally and in keeping with our Big Lottery funding we are looking for outcomes as follows:

- Women and girls who are affected by domestic abuse in North Devon are in control of their lives and enjoy lives free from violence and abuse.
- Women and girls who are affected by domestic abuse in North Devon are confident in their parenting skills and have better relationships with their children.
- Children and young people affected by domestic abuse in North Devon feel safe from abuse and the threat of abuse and understand healthy/unhealthy relationships.

And do this by:

- The provision of safe, appropriate accommodation (the foundation of our services);
- The provision of 1:1 specialist support to achieve safety from their abuser including legal, housing, financial and benefits advice;
- The support of specialist Independent Domestic Violence Advocate (IDVA) service for support in any family or civil judicial proceedings as well as the criminal courts where necessary;
- The support of specialist 1:1 counselling programmes for women & children addressing difficulties such as PTSD, low self- worth, anger and trauma recovery;
- Access to specialist mental health through facilitated pathways;
- The provision of a family intervention support team (women's support worker, counsellor and play worker) bolstering the relationship between children and their mothers and the wider world;
- Case co-ordination within refuge and then in the community giving the best possible chance of interventions being effective and providing brokerage of agency support; -
- Volunteer mentoring support in the community following relationship building in refuge;
- Personal development courses for women such as Pattern Changing and Assertiveness Training;
- Volunteer training opportunities in a retail environment in NDADA's stylish charity shops leading to increased employment opportunities;
- Service user led "coffee and chat" sessions in the community providing a voice for women into the services they need to use and a facilitated pathway for the delivery of feedback to the appropriate services;
- The provision of psycho-educational trauma recovery programmes such as Grow Together and
- Grow Together Side By Side for non-abusing parents and their children recovering from their experiences of domestic abuse.

North Devon Against Domestic Abuse Limited

Trustees' Report

Message from the Chair

This is my first full year as chair of trustees, a role which is a privilege to hold. This year we said good bye and thank you to our outgoing CEO Sue Wallis and welcomed Hannah Ashford to fill the void left. I have enjoyed working wih Hannah to support her first 6 months in the post and am pleased to report that she is showing excellent judgement and passion for our mission. I think we are very lucky to have found her during our recruitment and look forward to continue working with her. We have also been very lucky to recruit 3 new trustees to our team. They are all passionate about supporting families affected by domestic abuse and bring a wealth of experience between them that is proving to be an excellent compliment to the existing board.

During our board meetings this year, we have introduced an opportunity to hear from a member of staff about the work they are involved in. We have anonymously heard about the struggles faced by those affected by domestic abuse, we have honoured their experiences and celebrated their achievements. I would like to thank those that have taken time out of their busy lives to share this with us. It proves invaluable in keeping us routed in our mission.

This year has been a strange one as we, like other organisations are finding a 'normal way of working for 2023'. The whole team have continued to show their amazing commitment to working with families affected by domestic abuse and ensuring that they get the support they need and deserve. As you might expect, funding continues to be a challenge and the context of ongoing cuts to public sector funding means that we see not only increasingly complex needs in our families but increased demand for us to provide an ever-wider range of services to help cover gaps elsewhere. We know how important it is to partner with local services and this is harder than ever at the moment. I want to thank everyone involved at NDADA for their massive efforts for all those affected by domestic abuse.

Jo Gordon

Chair of Trustees

North Devon Against Domestic Abuse Limited

Trustees' Report

Achievements and performance 2022 -2023

Uncertainty after two years of restrictions

COVID restrictions were completely lifted in early 2022 but this did not change behaviour immediately. It took time for staff, volunteers and those who we support to feel confident to meet in groups. Therefore, we continued many of our services online for the remainder of 2022-2023 in response to service user feedback. However, in late 2022 and early 2023, we noticed a shift in behaviour of the majority of people wishing to return to face-to-face support. We have adjusted accordingly.

Referrals

NDADA has received 1054 referrals from 1st April 2022 – 31st March 2023 which is fairly consistent with 1068 referral received in the previous 12 months. We worked with 676 adults and at year end had another 53 on the waiting list. We worked with 70 children; 33 of which were within the refuge service and 37 were through the Side-by-side programme in Outreach. These figures compare to 735 adults and 143 children in the previous year, a reduction of 8% and 51% respectively. The total reduction of cases supported is around 15% and has been affected by:

- Higher levels of staff sickness in the winter of 22/23 – a pattern seen nationally and may be attributed to two winters of lockdowns/lower virus exposure.
- A return to majority face-to-face support which takes more staff time due to travelling, making refreshments etc.
- Housing/cost of living crisis meaning that families have stayed longer at the refuge and therefore less 'turnover' of clients.

It is worth noting that referrals are much higher than 2018-19 which was the last year unaffected by the pandemic.

Online vs Face-to-Face

It may be easy to assume that online working means for a more efficient service, however, if the clients are not engaging with online support, this makes the offering less effective. The service needs to adapt to the wishes of the service users to meet the aims of the charity, 2022-23 has shown how adaptable NDADA can be in the face of change and for this, staff, volunteers and trustees should be proud.

Best wishes,

Hannah Ashford
Chief Executive Officer
North Devon Against Domestic Abuse - NDADA

North Devon Against Domestic Abuse Limited

Trustees' Report

Achievements and performance (continued)

Service Provision for the Year

- Refuge accommodation for women and children escaping domestic violence and the provision of therapeutic support through various interventions (sometimes in
- Court IDVA service countywide delivered on contract to Splitz, supporting victims through the civil court system and the Family Courts
- Health IDVA service based in a clinical setting
- Mental Health IDVAs, working closely with DPT C
- Counselling for adults affected by DVA
- "Finding Your Voice" project supporting individuals not meeting the risk level for the county's commissioned DV service (Early Help)
- "Pattern Changing courses" (educational course for women who want to choose a healthier future)

  - Mentoring Project and Brighter Horizons, holistic support for victims suffering long term mental and physical health conditions following domestic abuse which;
  - Provides information to support women make informed decisions about their future
  - Reduces women's isolation by meeting other women
  - Increases understanding/ awareness of domestic abuse and the social context and dynamics of abuse.
  - Continues to hold responsibility for domestic abuse with the perpetrator not victim. Focuses on the women's strengths and capacity to heal and move forward.
  - Promotes women's dignity and respect through reflective and empathic listening and validation of their experiences. Increases self- confidence and self-esteem through boundary setting/ assertiveness activities. Provides information and/or referral to required services
  - Access to education and training through close links with local tertiary college

- Grow Together, courses for parents in support of their children who have lived in abusive households
- Side-by-Side, courses for the non- abusive parent and their children
- Specialist training for other agencies (Police, courts, children's services, health, education)
- Gender-informed Torridge Rough Sleeper project, helping women who are street attached gain support from a specialist IDVA & ISVA to help promote empowerment, safety with the aim of providing safe accommodation. In partnership with Encompass.
- Women's First Outreach post for women who face barriers accessing services, often with multiple complex needs. In partnership with encompass.
- Women's First In-reach post for IDVA support for those living in Encompass' women's supported accommodation.

Achievements and performance (continued)

Redesign of Women's First Project – "Brave Spaces" from April 2023

Women's First Project is now collaborating with more services. From April 2023 this project will be in partnership with Encompass Southwest, NDADA, Mind in Somerset, Colab Exeter and SAND (Surviving Abuse North Devon, FKA Survivors Alliance North Devon). This exciting project will aim to build on the 'elastic tolerance' approach by removing barriers to support for women with complex needs. The service in North Devon and Torridge will look boradly similar but there is a larger strategic aim of working towards a Women's Centre in both North Devon and Exeter. This builds on the aims of the Lottery project of working towards a Women's Centre in North Devon.

What happens with our refuge and safe accommodation service?

NDADA provides;

- Access to safe accommodation quickly, and the support/transport to get here.
- Safety planning and risk assessment.
- Time and space to make decisions about their future.
- Personalised plan of support for adults, children, and the family as a whole.
- One to one emotional and practical support.
- Advocacy and signposting.
- Partnership working with other agencies supporting the family.
- Support with housing applications.
- Financial empowerment.
- Risk reduction advice and techniques.
- Help with obtaining school placements for children.
- Access to health services who work in partnership with the refuge and understand the complexities of domestic abuse.
- An empowering environment.
- Support in establishing and healing relationships between mothers and their children, following trauma.
- Emotional support for children, both in one to one and group setting.
- Ongoing support post refuge service to ensure a smooth transition and ongoing recovery.

Housing Management

Two house meetings are arranged weekly with a member of staff and residents. Timings are mutually agreed to coincide with the availability for childcare. Meetings consist of house related queries and feedback from residents, requests for repairs/renewals and cleaning rotas etc and of course mediation. It is sometimes necessary to call ad-hoc house meetings at times of stress. Management of duties around stock replenishment, linen stocks, donations, and food cupboards for emergencies.

Achievements and performance (continued)

Refuge - what does our support look like?

Following risk assessment, fact finding and acceptance of referral, on arrival the support worker will arrange to have an initial meeting to assess the client's immediate needs. Their 1:1 support meetings will be scheduled twice per week and appointments are made for these. Where childcare is required then appointments are made when children are at school or when refuge childcare is available. Meetings with Solicitors: support workers will attend the first meeting and facilitate this introductory meeting. This can include out of county meetings.

Accompanying clients to Court proceedings - where possible this will be organized by the Solicitor representing the client and we make use of any Witness support services that may be available. Support includes sourcing childcare that may involve staff being required to work out of hours. If clients need to get to Court and childcare is needed Social Services will first be contacted where there is a Child in Need or Child Protection arrangement. Solicitors are encouraged to use refuge to visit clients if there are difficulties in attending appointments.

One-to-ones in refuge

We try to deliver these meetings outside of the building and with a view to a more therapeutic environment. These are mostly arranged around activities that do not incur any cost including mileage or refreshment costs. It's often a walk in the park. It may be negotiable for external appointments for the health and wellbeing of the client to happen once a month depending on their individual needs.

Staff from the Refuge have been trained to deliver Pattern Training and have been using this in their 1:1 support sessions with clients to help empower them and aid recovery.

Children and Young People support

Over the last few years, we have been seeing increasing needs for families in Refuge. Much of our work involves Child in Need or Child Protection. It also includes supporting CAF work and parenting support.

Trustees' Report

Achievements and performance (continued)

Areas of Review from last year

We have been trialling a new Out of Hours and Playworker service funded by DCC. This has had a positive impact on the day-to-day refuge staff as this means that on-call shifts overnight are now very minimal. There has been a positive outcome for residents who feel more supported with their children at key times of the day, especially in the evenings when families are dealing with children at different ages and multiple needs such as homework, bath, bedtimes, and prep for the following day such as organising school uniforms, packed lunches, breakfast etc. This has helped to reduce conflict between residents as this time of the day can be stressful and historically, they were without a staff member, meaning situations would escalate and increase the need for the on-call staff member to come in and mediate.

Devon Social Services have had high staff turnover within their teams. Families in the refuge who may have had engagement with social services in their area of risk are not always being supported by statutory services in a safe and productive way. The local authority in the area of risk holds the case and this can make it tricky for clients to be supported due to the distance. This impacts on the children's worker team as they spend a large proportion of time trying to prevent families from slipping through the net of support. In 2023/24 we need to review our referral criteria to ensure that we are not risking family's safety further by taking them away from their support networks. We also need to prioritise relationships within local social care with an aim to plan for transitions when families are resettling locally.

We have added additional resource to our Outreach CYP programmes to help keep up with the demand. Our new project worker has settled in well and is now supporting clients. As the CYP team in Outreach & Refuge has grown, it may be worth considering have one CYP team to enable peer-to-peer support and allow some respite from refuge work.

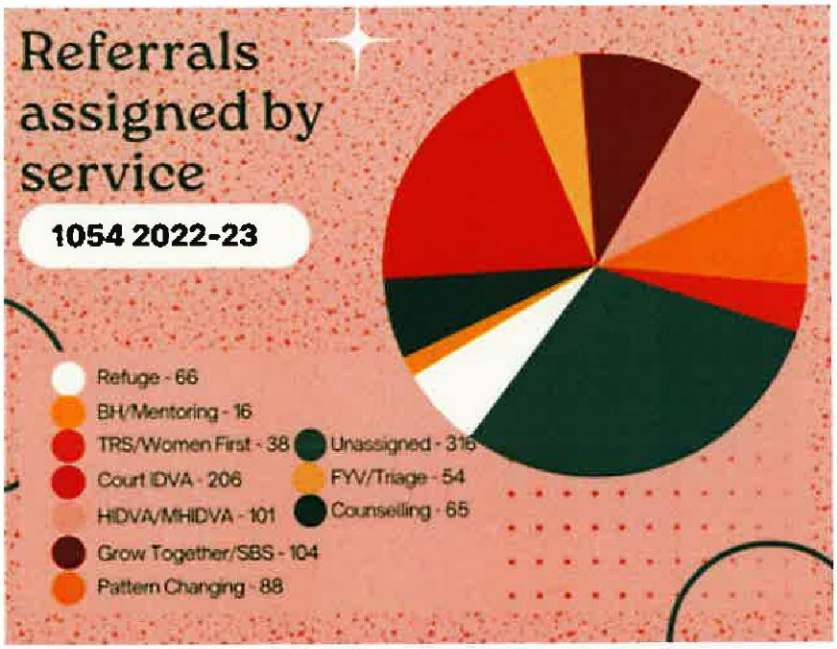
Face-to-face support has now overtaken online in terms of popularity but there is still a call for some online work. It has been helpful to have a dual offering but the take-up of online needs to be regularly reviewed to ensure adequate resource is apportioned.

North Devon Against Domestic Abuse Limited

Trustees' Report

Achievements and performance (continued)

1054 referrals

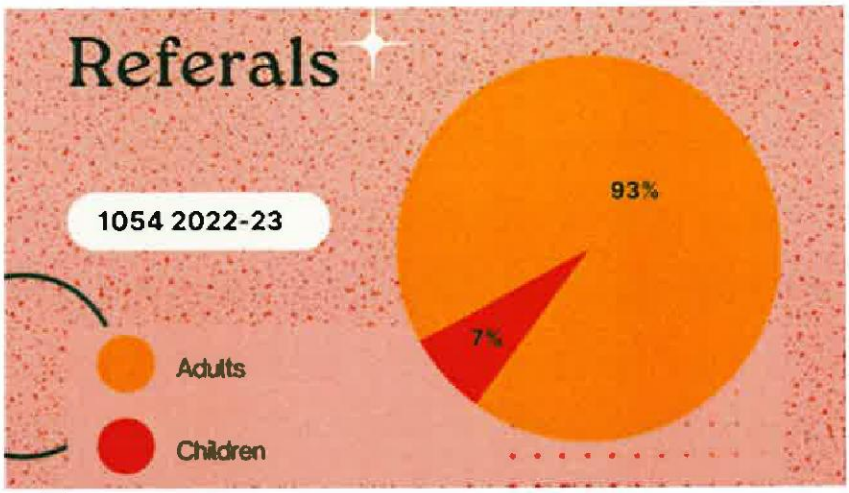


Of these referrals:

- 676 adult referrals were accepted
- 237 adult referrals were rejected
- 53 referrals were on the waiting list as of 31st March
- 14 referrals were pending as of 31st March
- 70 Children were accepted into the service
- 2 children were on the waiting list as of 31st March
- 2 children were pending as of 31st March

Achievements and performance (continued)

Referrals by service



Client Testimonials

Grow Together

"I personally felt the course was excellent, the workbook was amazing, it gave me a real insight of better skills and knowledge of how to cope/communicate with my children and for our family as a whole. The course has made me feel I'm not alone. It has giving me lots of skills/tools in which I know will help me and my family."

Side-by-side

Court IDVA

"You've been my rock, and I genuinely don't know what I'd have done without you. Anyone who has you to support them are very lucky. I'll miss speaking to you, even though I'm so grateful it's all over. Thank you"

Refuge

"I cannot thank the team enough for keeping me and my kids safe during the scariest time of my life. There were times I almost went home but the staff helped me to see the bigger picture. I feel like my life is worth living now and I also feel able to meet the needs of my kids too. I am excited about the future for the first time in 13 years"

Counselling

"NDADA accepted me for counselling when other services passed me pillar to post. I was told that I was 'too complex' for Talkworks due to the abuse I faced yet the Community Mental Health Service said I did not meet the threshold for support. I seemed to be stuck in a land between services where no one wanted to help but NDADA accepted me. I had 12 sessions, all free of charge, which helped me to process the abuse I had experienced and enabled me to be kinder to myself. The support has had a really positive impact on my mental health"

Achievements and performance (continued)

Service outcomes

Refuge

Around 80% of residents completed their refuge stay and moved to new safe accommodation.

Over half of residents with children reported an improvement in their parenting.

Less than 8% of residents' perpetrators were confirmed to have served or been serving a custodial sentence. There were no confirmed cases of perpetrators accessing rehabilitation via perpetrator programmes.

Pattern changing

64 clients completed the programme

32% reported a positive effect on their health & well-being

32% reported improved coping strategies

Almost 10% reported a reduction in symptoms of trauma and anxiety

Mental Health IDVA

37% reported an improvement in their perceived risk level.

32% reported an improvement in their health & wellbeing.

20% reported a positive increase in their financial situation

16% reported a positive outcome with regards to employment

Counselling

67.5% completed the programme.

62.5% reported an increase in their health & wellbeing.

52.5% felt better able to manage their mental health.

62.5% reported improved coping strategies

27.5% accessed further support through NDADA

North Devon Against Domestic Abuse Limited

Trustees' Report

Financial review

Financial Results

Financial Results The enclosed consolidated accounts report a surplus of £19,063 (2022: Surplus £29,161) for the year. Total reserves as at 31 March 2023 stood at £866,633 (2022: £847,570) of which £856,153 (2022: £842,094) was unrestricted and £10,480 (2022: £5,476) was restricted.

Total income for the year has increased to £1,117,195 (2022: £890,047). This is due to new project funding of £61k in 22.23 (DCC Learning Project), and full year funding in 22.23 for National Lottery, Children In Need, SDVC Devon & MHIDVA Project versus part year funding for these projects in 21.22

Reserves Policy

A charity's free reserves are represented by its unrestricted net current assets. At 31st March 2023 NDADA had net current assets of £551,771 (2022 £520,415), of which £541,291 (2022 £514,939) was unrestricted. The group held net current assets of £564,331 (2022 £534,889), of which £553,851 (2022 £529,413) was unrestricted.

The trustees consider that the appropriate reserves policy for the charity is to aim to hold minimum reserves to six months wind up costs. Currently, this has been calculated at £522,228, therefore the Trustees consider that they are holding reserves sufficient reserves.

Risk management

The Trustees have a formal risk management process. This involves identifying the types of risk the Charity faces, prioritising them in terms of potential impact and likelihood of occurrence, and identifying means of managing or mitigating the risks and the individual or group responsible for managing each risk.

Going Concern

At the date of approving the report and accounts, there are no uncertainties about the charity's ability to continue as a going concern, and therefore the accounts have been prepared on a going concern basis.

North Devon Against Domestic Abuse Ltd

Trustees' Report

Statement of trustees' responsibilities

The trustees (who are also the directors of North Devon Against Domestic Abuse Ltd for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". The report and accounts have been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the parent charitable company and the group and of the incoming resources and application of resources, including its income and expenditure, of the charitable group for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the parent charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the parent charitable company and the group and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the parent charitable company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Disclosure of information to auditor

Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

The annual report was approved by the trustees of the charity on 19.12.23 and signed on its behalf by:

J Morrish

Joanna Morrish
Trustee

North Devon Against Domestic Abuse Limited

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

Opinion

We have audited the financial statements of North Devon Against Domestic Abuse Limited (the 'charitable parent company') and its subsidiaries (the 'group') for the year ended 31 March 2023, which comprise the Consolidated Statement of Financial Activities, Consolidated Balance Sheet, , Balance Sheet, Consolidated Statement of Cash Flows and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charity's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other matters

In the previous accounting period, the Trustees of the charity took advantage of audit exemption under s144 of the Charities Act 2011. Therefore the prior period financial statements were not subject to audit.

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the and Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the group and the parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the and the Trustees' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of trustees' responsibilities (set out on page 14), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Limited

Auditor responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience and through discussion with the trustees and other management and from inspection of the charity's regulatory correspondence. We communicated identified laws and regulations throughout our team, and remained alert to any indications of non-compliance throughout the audit.
- The charity is subject to laws and regulations that govern the preparation of the financial statements, including financial reporting legislation, and other charity legislation. The charity is also subject to many other laws and regulations where the consequences of non-compliance could have a material impact on the amounts or disclosures within the financial statements, including employment, anti-bribery and certain aspects of charity legislation.
- Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. In any audit, there remains a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.

Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

Independent Auditor's Report to the Members of North Devon Against Domestic Abuse Ltd

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charitable parent company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the group's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable parent company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Catherine Williams FCA DChA (Senior Statutory Auditor)
For and on behalf of Westcotts (SW) LLP,
47 Boutport Street
Barnstaple
Devon
EX31 1SQ

Date: 20th December 2023

North Devon Against Domestic Abuse Limited

Consolidated Statement of Financial Activities for the Year Ended 31 March 2023
(Including Consolidated Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Income and Endowments from:					
Donations and legacies	3	346,113	532,224	878,337	696,231
Other trading activities	4	229,791	-	229,791	174,350
Investment income	5	2,377	-	2,377	61
Other income	6	6,690	-	6,690	19,405
Total income		584,971	532,224	1,117,195	890,047
Expenditure on:					
Raising funds	7	(94,226)	-	(94,226)	(64,315)
Charitable activities	8	(476,686)	(527,220)	(1,003,906)	(796,571)
Total expenditure		(570,912)	(527,220)	(1,098,132)	(860,886)
Net income		14,059	5,004	19,063	29,161
Net movement in funds		14,059	5,004	19,063	29,161
Reconciliation of funds					
Total funds brought forward		842,094	5,476	847,570	818,409
Total funds carried forward	21	856,153	10,480	866,633	847,570

All of the group's activities derive from continuing operations during the above two periods.

The funds breakdown for 2022 is shown in note 21.

North Devon Against Domestic Abuse Ltd

(Registration number: 4699463)
Consolidated Balance Sheet as at 31 March 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible assets	16	302,302	312,681
Current assets			
Debtors	18	11,023	8,695
Cash at bank and in hand	19	570,803	539,187
		581,826	547,882
Creditors: Amounts falling due within one year	20	(17,495)	(12,993)
Net current assets		564,331	534,889
Net assets		866,633	847,570
Funds of the group:			
Restricted income funds			
Restricted funds		10,480	5,476
Unrestricted income funds			
Unrestricted funds		856,153	842,094
Total funds	21	866,633	847,570

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 19 to 43 were approved by the trustees, and authorised for issue on 14.12.23. and signed on their behalf by:

J Morrish

.....

Joanna Morrish
Trustee

North Devon Against Domestic Abuse Ltd

(Registration number: 4699463)
Balance Sheet as at 31 March 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible assets	16	302,302	312,681
Investments		1	1
		302,303	312,682
Current assets			
Debtors	18	10,133	7,046
Cash at bank and in hand	19	553,887	521,996
		564,020	529,042
Creditors: Amounts falling due within one year	20	(12,249)	(8,627)
Net current assets		551,771	520,415
Net assets		854,074	833,097
Funds of the charity:			
Restricted income funds			
Restricted funds		10,480	5,476
Unrestricted income funds			
Unrestricted funds		843,594	827,621
Total funds	21	854,074	833,097

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 19 to 43 were approved by the trustees, and authorised for issue on 19.12.2023 and signed on their behalf by;

J Morrish

.....

Joanna Morrish
Trustee

North Devon Against Domestic Abuse Limited

Consolidated Statement of Cash Flows for the Year Ended 31 March 2023

	Note	2023 £	2022 £
Cash flows from operating activities			
Net cash income		19,063	29,161
Adjustments to cash flows from non-cash items			
Depreciation	7	15,639	21,555
Investment income	5	(2,377)	(61)
Loss on disposal of tangible fixed assets		-	3,510
Loss on disposal of fixed assets held for the group's own use	10	-	(1,755)
		32,325	52,410
Working capital adjustments			
(Increase)/decrease in debtors	18	(2,328)	61,655
Increase in creditors	20	4,502	4,667
Net cash flows from operating activities		34,499	118,732
Cash flows from investing activities			
Interest receivable and similar income	5	2,377	61
Purchase of tangible fixed assets	16	(5,260)	(133,685)
Net cash flows from investing activities		(2,883)	(133,624)
Net increase/(decrease) in cash and cash equivalents		31,616	(14,892)
Cash and cash equivalents at 1 April		539,187	554,079
Cash and cash equivalents at 31 March		570,803	539,187

All of the cash flows are derived from continuing operations during the above two periods.

Notes to the Financial Statements for the Year Ended 31 March 2023

1 Charity status

The charity is limited by guarantee, incorporated in England and Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The address of its registered office is:
6 Litchdon Street
Barnstaple
Devon
EX32 8ND

Authorised for issue date

2 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
North Devon Against Domestic Abuse Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Basis of consolidation
The consolidated financial statements consolidate the financial statements of the charity and its subsidiary undertakings drawn up to 31 March 2023.

No statement of financial activities is presented for the charity as permitted by section 408 of the Companies Act 2006. The charity made a loss after tax for the financial year of £20,977 (2022 - loss of £33,792).

A subsidiary is an entity controlled by the charity. Control is achieved where the charity has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

The results of subsidiaries acquired or disposed of during the year are included in the statement of financial activities from the effective date of acquisition or up to the effective date of disposal, as appropriate. Where necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with those used by the group.

The purchase method of accounting is used to account for business combinations that result in the acquisition of subsidiaries by the group. The cost of a business combination is measured as the fair value of the assets given, equity instruments issued and liabilities incurred or assumed at the date of exchange, plus costs directly attributable to the business combination. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date. Any excess of the cost of the business combination over the acquirer's interest in the net fair value of the identifiable assets, liabilities and contingent liabilities recognised is recorded as goodwill.

Inter-company transactions, balances and unrealised gains on transactions between the charity and its subsidiaries, which are related parties, are eliminated in full.

Intra-group losses are also eliminated but may indicate an impairment that requires recognition in the consolidated financial statements.

Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the group. Non-controlling interests in the net assets of consolidated subsidiaries are identified separately from the group's equity therein. Non-controlling interests consist of the amount of those interests at the date of the original business combination and the non-controlling shareholder's share of changes in equity since the date of the combination. Total comprehensive income is attributed to non-controlling interests even if this results in the non-controlling interests having a deficit balance.

Going concern

The trustees consider that there are no material uncertainties about the group's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the group.

Although there is a material uncertainty surrounding NDADA Trading Limited's ability to continue trading following the company receiving notice to vacate from the shop premises from which the company trades in November 2023, the Trustees do not consider that this impacts upon the going concern position of the group due to the level of the contribution to the group.

Income and endowments

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Grants receivable

Grants are recognised when the group has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Investment income

Dividends are recognised once the dividend has been declared and notification has been received of the dividend due.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Raising funds

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees meetings and reimbursed expenses.

Government grants
Government grants are recognised based on the accrual model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income over the period in which the related costs are recognised. Grants relating to assets are recognised over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Freehold property	Straight line over 50 years
Children's equipment	15% straight line
Shop fittings	Straight line over the life of the lease
Motor vehicles	20% straight line
Outreach equipment	15% - 25% straight line
Refuge equipment	15% - 25% straight line

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the group.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The group operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the group has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

Financial instruments

Classification

Financial assets and financial liabilities are recognised when the group becomes a party to the contractual provisions of the instrument.
Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the group after deducting all of its liabilities.

Recognition and measurement

All financial assets and liabilities are initially measured at transaction price (including transaction costs), except for those financial assets classified as at fair value through profit or loss, which are initially measured at fair value (which is normally the transaction price excluding transaction costs), unless the arrangement constitutes a financing transaction. If an arrangement constitutes a financing transaction, the financial asset or financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Financial assets and liabilities are only offset in the statement of financial position when, and only when there exists a legally enforceable right to set off the recognised amounts and the group intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Financial assets are derecognised when and only when a) the contractual rights to the cash flows from the financial asset expire or are settled, b) the group transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or c) the group, despite having retained some, but not all, significant risks and rewards of ownership, has transferred control of the asset to another party.

Financial liabilities are derecognised only when the obligation specified in the contract is discharged, cancelled or expires.

Investments

Investments in subsidiaries are measured at cost less impairment.

3 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Total 2023 £
Donations and legacies;			
Donations	12,203	-	12,203
Gift aid reclaimed	1,367	-	1,367
Grants, including capital grants;			
Grants	332,543	532,224	864,767
	346,113	532,224	878,337

	Unrestricted funds General £	Restricted funds £	Total 2022 £
Donations and legacies;			
Donations	17,031	-	17,031
Gift aid reclaimed	1,657	-	1,657
Grants, including capital grants;			
Government grants	5,500	-	5,500
Grants	313,908	358,135	672,043
	338,096	358,135	696,231

4 Income from other trading activities

	Unrestricted funds General £	Total 2023 £
Retail income	108,264	108,264
Personal service charges	8,112	8,112
Fundraising events	7,994	7,994
Rents received	105,421	105,421
	229,791	229,791

	Unrestricted funds General £	Total 2022 £
Retail income	73,421	73,421
Personal service charges	6,621	6,621
Fundraising events	8,626	8,626
Rents received	85,682	85,682
	174,350	174,350

5 Investment income

	Unrestricted funds General £	Total 2023 £
Interest receivable and similar income;		
Interest receivable on bank deposits	2,377	2,377
	2,377	2,377

	Unrestricted funds General £	Total 2022 £
Interest receivable and similar income;		
Interest receivable on bank deposits	61	61
	61	61

6 Other income

	Unrestricted funds General £	Total 2023 £
Room hire charges	2,985	2,985
Chargeable training	3,696	3,696
Other income	9	9
	6,690	6,690

	Unrestricted funds General £	Total 2022 £
Room hire charges	8,955	8,955
Conference funding	2,563	2,563
Chargeable training	7,810	7,810
Other income	77	77
	19,405	19,405

7 Expenditure on raising funds

a) Costs of generating donations and legacies

	Note	Unrestricted funds General £	Total 2023 £
Fundraising costs		552	552

	Note	Unrestricted funds General £	Total 2022 £
Fundraising costs		494	494

b) Costs of trading activities

	Note	Unrestricted funds General £	Total 2023 £
Costs of goods sold		42,641	42,641
Staff costs		42,544	42,544
Allocated support costs	9	8,489	8,489
		93,674	93,674

	Note	Unrestricted funds General £	Total 2022 £
Costs of goods sold		18,569	18,569
Staff costs		35,316	35,316
Allocated support costs	9	9,936	9,936
		63,821	63,821

8 Expenditure on charitable activities

	Note	Unrestricted funds General £	Restricted funds £	Total 2023 £
Refuge and core activities		91,517	216,116	307,633
Depreciation, amortisation and other similar costs		15,638	-	15,638
Staff costs		361,156	311,104	672,260
Allocated support costs	9	191	-	191
Governance costs	9	8,184	-	8,184
		476,686	527,220	1,003,906

	Note	Unrestricted funds General £	Restricted funds £	Total 2022 £
Refuge and core activities		90,957	126,688	217,645
Depreciation, amortisation and other similar costs		17,594	5,716	23,310
Staff costs		298,799	254,000	552,799
Allocated support costs	9	193	-	193
Governance costs	9	2,624	-	2,624
		410,167	386,404	796,571

	Activity undertaken directly £	Activity support costs £	2023 £
Refuge and core activities	955,921	39,801	995,722

	Activity undertaken directly £	Activity support costs £	2022 £
Refuge and core activities	753,925	38,267	792,192

In addition to the expenditure analysed above, there are also governance costs of £8,184 (2022 - £2,624) which relate directly to charitable activities. See note 9 for further details.

9 Analysis of governance and support costs

Support costs allocated to raising funds

	Finance costs £	Information technology £	Premise costs £	Other support costs £	Total funds £
Costs of trading activities	2,412	10	5,920	147	8,489
Total for 2023	2,412	10	5,920	147	8,489
Total for 2022	1,820	1,943	5,037	1,136	9,936

Support costs allocated to charitable activities

	Finance costs £	Staff costs £	Total funds £
Refuge and core activities	191	39,610	39,801
Total for 2022	193	38,074	38,267

Governance costs

	Unrestricted funds General £	Total 2023 £
Audit fees		
Audit of the financial statements	6,144	6,144
Other fees paid to auditors	2,040	2,040
	8,184	8,184

	Unrestricted funds General £	Total 2022 £
Independent examiner fees		
Examination of the financial statements	1,920	1,920
Other fees paid to examiners	704	704
	2,624	2,624

10 Net incoming/outgoing resources

Net incoming resources for the year include:

	2023 £	2022 £
Audit fees	6,144	-
Loss on disposal of fixed assets held for the group's own use	-	1,755
Depreciation of fixed assets	15,638	21,555

11 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the group during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

12 Staff costs

The aggregate payroll costs were as follows:

	2023 £	2022 £
Staff costs during the year were:		
Wages and salaries	634,838	522,832
Social security costs	55,715	44,028
Pension costs	24,251	21,255
	714,804	588,115

The monthly average number of persons (including senior management / leadership team) employed by the group during the year expressed as full time equivalents was as follows:

	2023 No	2022 No
Refuge and core activities	22	18

No employee received emoluments of more than £60,000 during the year.

13 Independent examiner's remuneration

	2022 £
Examination of the financial statements	1,920
Other fees to examiners	
All other services	704

14 Auditors' remuneration

	2023 £
Audit of the financial statements	6,144
Other fees to auditors	
All other non-audit services	2,040

15 Taxation

The group is a registered charity and is therefore exempt from taxation.

16 Tangible fixed assets

Group and Charity

	Land and buildings £	Furniture and equipment £	Motor vehicles £	Plant and machinery £	Refuge equipment £	Total £
Cost						
At 1 April 2022	376,144	74,447	28,577	734	25,225	505,127
Additions	-	5,260	-	-	-	5,260
Disposals	-	(37,684)	-	(734)	(18,567)	(56,985)
At 31 March 2023	376,144	42,023	28,577	-	6,658	453,402
Depreciation						
At 1 April 2022	80,903	60,511	28,577	734	21,721	192,446
Charge for the year	7,523	7,117	-	-	999	15,639
Eliminated on disposals	-	(37,684)	-	(734)	(18,567)	(56,985)
At 31 March 2023	88,426	29,944	28,577	-	4,153	151,100
Net book value						
At 31 March 2023	287,718	12,079	-	-	2,505	302,302
At 31 March 2022	295,241	13,936	-	-	3,504	312,681

17 Fixed asset investments

Charity

Shares in group undertakings and participating interests

	Subsidiary undertakings £	Total £
Cost		
At 1 April 2022	1	1
At 31 March 2023	1	1
Net book value		
At 31 March 2023	1	1
At 31 March 2022	1	1

Details of undertakings

Details of the investments in which the charity holds 20% or more of the nominal value of any class of share capital are as follows:

Undertaking	Country of incorporation	Holding	Proportion of voting rights and shares held 2023	2022	Principal activity
Subsidiary undertakings					
NDADA Trading Limited	England and Wales	Ordinary shares	100%	100%	Operation of a dress agency

18 Debtors

	Group 2023 £	2022 £	Charity 2023 £	2022 £
Trade debtors	812	812	-	-
Prepayments	8,506	6,741	8,428	6,651
Other debtors	1,705	1,142	1,705	395
	11,023	8,695	10,133	7,046

19 Cash and cash equivalents

	Group 2023 £	2022 £	Charity 2023 £	2022 £
Cash at bank	570,803	539,187	553,887	521,996

20 Creditors: amounts falling due within one year

	Group 2023 £	2022 £	Charity 2023 £	2022 £
Trade creditors	2,839	3,317	-	-
Due to group undertakings	-	-	1	1
Accruals	14,656	9,676	12,248	8,626
	17,495	12,993	12,249	8,627

21 Funds

Group

	Balance at 1 April 2022 £	Incoming resources £	Resources expended £	Balance at 31 March 2023 £
Unrestricted funds				
General				
General funds	333,683	584,971	(563,389)	355,265
Freehold Property Fund	295,241	-	(7,523)	287,718
DCLG Grant Fund	37,573	-	-	37,573
Designated for future use	175,597	-	-	175,597
	842,094	584,971	(570,912)	856,153
Restricted funds				
Health IDVA (North Devon)	-	40,000	(40,000)	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-
SDVC Devonwide	-	45,000	(45,000)	-
DCC MHIDVA Project	-	129,420	(129,420)	-
Standard Risk Service	-	15,000	(15,000)	-
The National Lottery	7,938	86,577	(87,238)	7,277
Children In Need	(3,437)	36,314	(30,132)	2,745
NDC - Survival Bags	500	-	(285)	215
Specific Grants	178	784	(783)	179
Circle fund	297	5,000	(5,233)	64
DCC Learning Package	-	61,000	(61,000)	-
Women First & Torridge Rough Sleepers	-	43,129	(43,129)	-
	5,476	532,224	(527,220)	10,480
Total funds	847,570	1,117,195	(1,098,132)	866,633

North Devon Against Domestic Abuse Limited

Notes to the Financial Statements for the Year Ended 31 March 2023

	Balance at 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2022 £
Unrestricted funds					
General					
General funds	298,947	531,912	(467,176)	(30,000)	333,683
Freehold Property Fund	172,547	-	(7,306)	130,000	295,241
DCLG Grant Fund	37,573	-	-	-	37,573
Designated for future use	175,597	-	-	-	175,597
	684,664	531,912	(474,482)	100,000	842,094
Restricted funds					
Health IDVA (North Devon)	-	40,000	(40,000)	-	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-	-
SDVC Devonwide	18,750	22,000	(40,750)	-	-
DCC MHIDVA Project	-	110,070	(110,070)	-	-
Standard Risk Service	-	15,000	(15,000)	-	-
The National Lottery	1,423	42,855	(36,340)	-	7,938
The National Lottery (Asset)	5,717	-	(5,717)	-	-
Children In Need	-	24,098	(27,535)	-	(3,437)
NDC - Survival Bags	1,085	-	(585)	-	500
Refuge	6,620	30,255	(36,875)	-	-
Specific Grants	150	1,357	(1,329)	-	178
Mr B Mills Legacy Donation	100,000	-	-	(100,000)	-
Circle fund	-	2,500	(2,203)	-	297
	133,745	358,135	(386,404)	(100,000)	5,476
Total funds	818,409	890,047	(860,886)	-	847,570

Charity

	Balance at 1 April 2022 £	Incoming resources £	Resources expended £	Balance at 31 March 2023 £
Unrestricted funds				
General				
General funds	319,210	491,171	(467,675)	342,706
Freehold Property Fund	295,241	-	(7,523)	287,718
DCLG Grant Fund	37,573	-	-	37,573
Designated for future use	175,597	-	-	175,597
	827,621	491,171	(475,198)	843,594
Restricted funds				
Health IDVA (North Devon)	-	40,000	(40,000)	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-
SDVC Devonwide	-	45,000	(45,000)	-
DCC MHIDVA Project	-	129,420	(129,420)	-
Standard Risk Service	-	15,000	(15,000)	-
The National Lottery	7,938	86,577	(87,238)	7,277
Children In Need	(3,437)	36,314	(30,132)	2,745
NDC - Survival Bags	500	-	(285)	215
Specific Grants	178	784	(783)	179
Circle fund	297	5,000	(5,233)	64
DCC Learning Package	-	61,000	(61,000)	-
Women First & Torridge Rough Sleepers	-	43,129	(43,129)	-
	5,476	532,224	(527,220)	10,480
Total funds	833,097	1,023,395	(1,002,418)	854,074

	Balance at 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2022 £
Unrestricted funds					
General					
General funds	279,843	472,018	(402,651)	(30,000)	319,210
Freehold Property Fund	172,547	-	(7,306)	130,000	295,241
DCLG Grant Fund	37,573	-	-	-	37,573
Designated for future use	175,597	-	-	-	175,597
	665,560	472,018	(409,957)	100,000	827,621

North Devon Against Domestic Abuse Limited

Notes to the Financial Statements for the Year Ended 31 March 2023

	Balance at 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2022 £
Restricted funds					
Health IDVA (North Devon)	-	40,000	(40,000)	-	-
SDVC IDVA (North Devon)	-	35,000	(35,000)	-	-
SDVC IDVA (South Devon)	-	35,000	(35,000)	-	-
SDVC Devonwide	18,750	22,000	(40,750)	-	-
DCC MHIDVA Project	-	110,070	(110,070)	-	-
Standard Risk Service	-	15,000	(15,000)	-	-
The National Lottery	1,423	42,855	(36,340)	-	7,938
The National Lottery (Asset)	5,717	-	(5,717)	-	-
Children In Need	-	24,098	(27,535)	-	(3,437)
NDC - Survival Bags	1,085	-	(585)	-	500
Refuge	6,620	30,255	(36,875)	-	-
Specific Grants	150	1,357	(1,329)	-	178
Mr B Mills Legacy Donation	100,000	-	-	(100,000)	-
Circle fund	-	2,500	(2,203)	-	297
	133,745	358,135	(386,404)	(100,000)	5,476
Total funds	799,305	830,153	(796,361)	-	833,097

The specific purposes for which the funds are to be applied are as follows:

Unrestricted funds

General funds represent the Charity's reserves that are free to be used for whatever purposes deemed necessary by the trustees in connection with the running of the charity.

The freehold property designated funds represents the book value of freehold property included within unrestricted funds.

The DCLG grant designated funds represent the reserves that have been set aside in respect to specific fundraising and business development activities as a result of the overall unrestricted DCLG grants received. Where funds granted have been provided for core activities, these have been transferred to unrestricted funds.

Designated for future use designated funds represent funds that have been set aside for the acquisition of property and future service delivery.

Restricted funds

The Health IDVA is funded by North Devon Healthcare Trust. This role, being available to victims within acute health services, is now part of the delivery of health's obligatory safeguarding training for practitioners.

The SDVC IDVA's are funded by the Devon County Council Public Health to support victims through the criminal justice system.

The Mental Health IDVA (MHIDVA) Project is funded by DCC.The grant awarded is to retain and increase the number of Mental Health IDVA posts to expand service capacity.

The Standard Risk Service is funded by Victim Support Devon & Cornwall and serves to deliver victim support services under the Finding Your Voice Project.

The National Lottery fund grant was awarded over a three year period starting in 2021. This funding is for 1.5 FTE mentoring roles and some wraproud interventions management. The project aim is to identify and support older people experiencing domestic abuse and provide a mentoring recovery service.

The Children in Need grant was awarded over a three year period starting in 2021. It funds the provision of therapeutic support to children and young people suffering from the effects of domestic abuse.

The Women First & Torridge Rough Sleeper funding provides both outreach and in-reach support to prevent rough sleeping and sustain recovery.

The Survival Bags fund was granted by North Devon Council to provide Devon-wide emergency supplies for victims of domestic abuse.

22 Analysis of net assets between funds

Group

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2023 £
Tangible fixed assets	302,302	-	302,302
Current assets	571,347	10,480	581,827
Current liabilities	(17,496)	-	(17,496)
Total net assets	856,153	10,480	866,633

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2022 £
Tangible fixed assets	312,681	-	312,681
Current assets	542,407	5,476	547,883
Current liabilities	(12,994)	-	(12,994)
Total net assets	842,094	5,476	847,570

Charity

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2023 £
Tangible fixed assets	302,302	-	302,302
Fixed asset investments	1	-	1
Current assets	553,540	10,480	564,020
Current liabilities	(12,249)	-	(12,249)
Total net assets	843,594	10,480	854,074

	Unrestricted funds General £	Restricted funds £	Total funds at 31 March 2022 £
Tangible fixed assets	312,681	-	312,681
Fixed asset investments	1	-	1
Current assets	523,566	5,476	529,042
Current liabilities	(8,627)	-	(8,627)
Total net assets	827,621	5,476	833,097

23 Related party transactions

Group and Charity
During the year the charity received funding totalling £43,129 from Encompass Southwest, Irene Hockin is a Trustee of both charities.

NORTH DEVON AGAINST DOMESTIC ABUSE LIMITED

England & Wales - Charity number 1098450

Accounts

COMPANY REGISTRATION NUMBER: 4699463
CHARITY REGISTRATION NUMBER: 1098450

North Devon Against Domestic Abuse

Company Limited by Guarantee

Unaudited Financial Statements

31 March 2022

WESTCOTTS
Chartered Accountants
47 Boutport Street
Barnstaple
Devon
EX31 1SQ

North Devon Against Domestic Abuse

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2022

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Trustees' annual report (incorporating the director's report)	1 to 15
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Statement of financial activities (including income and expenditure account)	17
Statement of financial position	18
Statement of cash flows	19
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North Devon Against Domestic Abuse

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2022

The trustees, who are also the directors for the purposes of company law, present their report and the unaudited financial statements of the charity for the year ended 31 March 2022.

Reference and administrative details

Registered charity name	North Devon Against Domestic Abuse
Charity registration number	1098450
Company registration number	4699463
Principal office and registered office	6 Litchdon Street Barnstaple Devon EX32 8ND
The trustees	Irene Hockin Susan Barber Simone Kesseler Jane Stanley Melanie Cullen Joanna Morrish
Company secretary	Irene Hockin
Independent examiner	Catherine Williams ACA DChA Westcotts Chartered Accountants 47 Boutport Street Barnstaple Devon EX31 1SQ

Structure, governance and management

Constitution
The charity is constituted as a company limited by guarantee and is governed by its Memorandum and Articles of Association dated 17 March 2003 as amended by certificate of incorporation on change of name dated 12 December 2012.

Organisation
The Board of Trustees administers the charity. The trustees have delegated the day to day management of the operations of the charity to the CEO, Susan Wallis, who is assisted in this task by the Finance Manager, Jane Howe.

Governance and Internal Control
Trustees and senior management continued throughout the year to give a high priority to risk management. Risks are categorised according to potential severity and their likely incidence. The levels of risks are regularly reviewed and procedures to mitigate those risks are set in place.

Directors and Trustees
All directors of the company are also trustees of the charity and are set out within the Legal and Administration details on page 1.

Trustees Appointment
The board is authorised to appoint new trustees as required to fill vacancies arising, who are known to the charity or who volunteer. The induction of new trustees includes the following matters;

- Management of meetings.
- Confidentiality and conflict of interest.
- Structure of North Devon Against Domestic Abuse Limited including its constitution.
- Management and staff structure.
- Responsibilities of a charity trustee.

All new trustees are supplied a trustee pack which includes the necessary Charity Commission literature, made aware of training available and encouraged to participate, in particularly with Domestic Violence Awareness training. They are also encouraged to visit the refuge and outreach projects on a regular basis and participate in staff awaydays.

Objectives and activities

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities.

Strategic Aims

Strategic Aims for the charity remain aligned with the government's national strategic aims and objectives as defined in the Tackling Violence against Women & Girls Action Plan which includes;

- Preventing violence against women and girls - challenging attitudes and behaviours which foster it and intervening early to prevent it;
- Provision of services - providing adequate level of support where violence occurs;
- Partnership working - working in partnership to obtain best outcomes for victims and their families;
- Justice outcomes & risk reduction - take action to reduce the risk to women and girls who are victims of these crimes and ensure that perpetrators are brought to justice

More locally and in keeping with our Big Lottery funding we are looking for outcomes as follows:

- Women and girls who are affected by domestic abuse in North Devon are in control of their lives and enjoy lives free from violence and abuse.
- Women and girls who are affected by domestic abuse in North Devon are confident in their parenting skills and have better relationships with their children.
- Children and young people affected by domestic abuse in North Devon feel safe from abuse and the threat of abuse and understand healthy/unhealthy relationships.

And do this by:

- The provision of safe, appropriate accommodation (the foundation of our services);
- The provision of 1:1 specialist support to achieve safety from their abuser including legal, housing, financial and benefits advice;
- The support of specialist Independent Domestic Violence Advocate (IDVA) service for support in any family or civil judicial proceedings as well as the criminal courts where necessary;
- The support of specialist 1:1 counselling programmes for women & children addressing difficulties such as PTSD, low self- worth, anger and trauma recovery;
- Access to specialist mental health through facilitated pathways;
- The provision of a family intervention support team (women's support worker, counsellor and play worker) bolstering the relationship between children and their mothers and the wider world;
- Case co-ordination within refuge and then in the community giving the best possible chance of interventions being effective and providing brokerage of agency support;

Objectives and activities *(continued)*

- Volunteer mentoring support in the community following relationship building in refuge;
- Personal development courses for women such as Pattern Changing and Assertiveness Training;
- Volunteer training opportunities in a retail environment in NDADA's stylish charity shops leading to increased employment opportunities;
- Service user led "coffee and chat" sessions in the community providing a voice for women into the services they need to use and a facilitated pathway for the delivery of feedback to the appropriate services;
- The provision of psycho-educational trauma recovery programmes such as Grow Together and
- Grow Together Side By Side for non-abusing parents and their children recovering from their experiences of domestic abuse.

Message from the Chair

I am delighted to have taken on the chair role on the trustee board this year, I take the responsibility very seriously, and it is a great honour. Simone Kessler did a great job as my predecessor, and I hope that I can do the role justice.

This has been another challenging year for domestic abuse charities. As the spectre of Covid began to recede, we saw new challenges coming in the shape of the cost of living crisis. This impacts on the charity in multiple ways. First and foremost, it affects those experiencing domestic abuse. According to recent research from Women's Aid, abusers are using the cost of living crisis as a tool for coercion and control. Survivors might see their access to money for food and clothing restricted. They may also find that their partner uses it as an excuse to stop them socialising which further increases their isolation. Secondly, nearly 3/4 of women who were surveyed also said that lack of money was making it harder, or impossible for them to leave an abusive situation.

Rising inflation also affects costs to the charity such as bills, travel costs etc. During Covid, many charities including NDADA, benefitted from extra funding but this is now spent and there is uncertainty as to how that additional funding given during 2020-21 will impact on funding in the next few years. The team have done an incredible job of bringing in additional funding this year and this has meant that we are in a strong position as we come to the half way mark in the financial year. Much of the thanks for this must go to our CEO, Susan Wallis who has worked tirelessly and has been incredibly creative when it comes to funding bids. We are in the process of recruiting for a new CEO as Sue will be leaving us at the end of March 23, she will be a very hard act to follow.

Joanna Morrish
November 2022

Achievements and performance

2021 -2022

A Year of Highs and Lows

We had hoped that after the experience we had as an organisation last year that 2021-22 would settle somewhat. In fact, what happened was that an increasing number of domestic abuse survivors contacted us for support. We have seen an increase of referrals to a record of **1,068**, and worked directly with **759** adults, which is an **increase of 17.5%** on the previous year that itself had seen a rise of 27% during the first year of the pandemic.

There were children involved in most cases supported by NDADA services

A total of **735** children were involved in cases within the IDVA, refuge and standard services and **143** children were directly supported by the Children and Young People's service in refuge and through the Grow Together Side by Side programme. Across all services, 75% of clients with children were recorded to have children and parenting needs at intake.

We have made some investments from reserved funds this year into recruitment, property and the development of the Grow Together programmes. So, not only have we supported a record number of referrals at a time when all agencies are stretched, we have grown the service with a positive eye for the future. None of this could happen of course without the commitment, passion, experience and skill of our workforce. This is a grouping of people it is a privilege to work alongside. In a year when the crisis of the pandemic seemed to disappear from our media stories, members of our team suffered long term illness, bereavement and family care difficulties, all of which have been borne alongside their work. This is a truly magnificent team, the like of which in 40 years in the field, I have never seen before.

We were thrilled at the beginning of the year to win the DCC e-learning domestic abuse training contract with our partners Fear-Less (formerly Splitz) and More Positive Me based in Exeter and have enjoyed bringing this to fruition over the past few months.

Our counselling provision has grown from 4 counsellors to 16 this year, responding to the demand which is relentless.

NDADA is in a good position heading into next year. I will be retiring at the beginning of 2023 and I look forward to watching continued growth and success of an organisation that has been so much more than a workplace for me over the past nearly 13 years.

Good luck and a following wind to all and remember my favourite quote.....

"People will forget what you said, people will forget what you did, but people will never forget how you made them feel" (Maya Angelou)

Susan Wallis
November 2022

Achievements and performance *(continued)*

Service Provision for the Year

Refuge accommodation for women and children escaping domestic violence and the provision of therapeutic support through various interventions (sometimes in partnership with others) to help families cope, recover and move on.

- Court IDVA service countywide delivered on contract to Splitz, supporting victims through the civil court system and the Family Courts
- Health IDVA service based in a clinical setting
- Mental Health IDVAs, working closely with DPT
- counselling for adults affected by DVA
- "Finding Your Voice" project supporting individuals not meeting the risk level for the county's commissioned DV service (Early Help) "Pattern Changing courses" (educational course for women who want to choose a healthier future)
- Mentoring Project and Brighter Horizons, holistic support for victims suffering long term mental and physical health conditions following domestic abuse which
    - ❖ Provides information to support women make informed decisions about their future.
    - ❖ Reduces women's isolation by meeting other women
    - ❖ Increases understanding/ awareness of domestic abuse and the social context and dynamics of abuse.
    - ❖ Continues to hold responsibility for domestic abuse with the perpetrator not victim. Focuses on the women's strengths and capacity to heal and move forward.
    - ❖ Promotes women's dignity and respect through reflective and empathic listening and validation of their experiences. Increases self- confidence and self-esteem through boundary setting/ assertiveness activities. Provides information and/or referral to required services
    - ❖ Access to education and training through close links with local tertiary college
- Grow Together, courses for parents in support of their children who have lived in abusive households
- Grow Together Side by Side, courses for the non- abusive parent and their children
- Specialist training for other agencies (Police, courts, children's services, health, education)

Achievements and performance *(continued)*

Women First - partnership project

The joint project, led by Encompass South West with the partnership of MIND Somerset and NDADA, has been further developed this year. The project supported 90 single women who were street homeless, 25 of whom had domestic abuse as part of their complex need.

The project has highlighted clear policy issues, that is that the majority of the women are seen as sofa surfing rather than rough sleeping. The statutory data and work that councils have to carry out focuses mainly on rough sleepers, and this means our cohort are often invisible to the system. This also means others are often housed before them, and there are other issues around suitable accommodation due to their vulnerabilities.

Specialist supported accommodation has been created for up to 8 single women in Barnstaple. The project has been funded for 2022-23 by Devon County Council as part of the refuge provision for the area and is included in their needs assessment for possible ongoing funding. The accommodation is always full.

NDADA provides the Healthy Relationships course which was developed with our service user base in mind, as they often cannot access the main pattern changing course due to their lifestyles or situations. This course has been run a few times now and another is due to start very soon. The course is online as present due to practicality, and can be offered on a one to one basis according to need.

The Women First Partnership is now consulting with colleagues in Exeter to see how they may be able to run a similar service for the city.

What happens in REFUGE?

NDADA provides

- Access to safe accommodation quickly, and the support to get here
- Safety planning and risk assessment
- Time and space to make decisions about their future
- Personalised plan of support for adults, children, and the family as a whole
- One to one emotional and practical support
- Advocacy and signposting
- Partnership working with other agencies supporting the family
- Support with housing applications
- Financial empowerment
- Risk reduction advice and techniques
- Help with obtaining school placements for children
- Access to health services who work in partnership with the refuge, and understand the complexities of domestic abuse
- An empowering environment
- Support in establishing and healing relationships between mothers and their children, following trauma
- Emotional support for children, both in one to one and group settings

Achievements and performance *(continued)*

Housing Management

Two house meetings are arranged weekly with a member of staff and residents. Timings are mutually agreed to coincide with the availability for childcare. Meetings consist of house related queries and feedback from residents, requests for repairs/renewals and cleaning rotas etc and of course mediation.

It is sometimes necessary to call ad-hoc house meetings at times of particular stress.

Management of duties around stock replenishment, linen stocks, donations and food cupboards for emergencies.

Refuge - what does our support look like?

Following risk assessment, fact finding and acceptance of referral, on arrival the support worker will arrange to have an initial meeting to assess the client's immediate needs. Their 1:1 support meetings will be scheduled twice per week and appointments are made for these. Where childcare is required then appointments are made when children are at school or when refuge childcare is available.

Meetings with Solicitors: support workers will attend the first meeting and facilitate this introductory meeting. This can include out of county meetings. Accompanying clients to Court proceedings - where possible this will be organized by the Solicitor representing the client and we make use of any Witness support services that may be available. Support includes sourcing childcare that may involve staff being required to work out of hours. If clients need to get to Court and childcare is needed Social Services will first be contacted where there is a Child in Need or Child Protection arrangement. Solicitors are encouraged to use refuge to visit clients if there are difficulties in attending appointments.

One to One appointments in refuge

We try to deliver these meetings outside of the building and with a view to a more therapeutic environment. These are mostly arranged around activities that do not incur any cost including mileage or refreshment costs. It's often a walk in the park. It may be negotiable for external appointments for the health and wellbeing of the client to happen once a month depending on their individual needs.

Children and Young People support

Over the last few years we have been seeing increasing needs for families in Refuge. Much of our work involves Child in Need or Child Protection. It also includes supporting CAF work and parenting support.

Achievements and performance *(continued)*

Areas of Review from last year

We knew that....

Families in Refuge, by virtue of being classed as temporary accommodation, cannot be transferred to Devon Social Services and remain in the care of their own local authority.

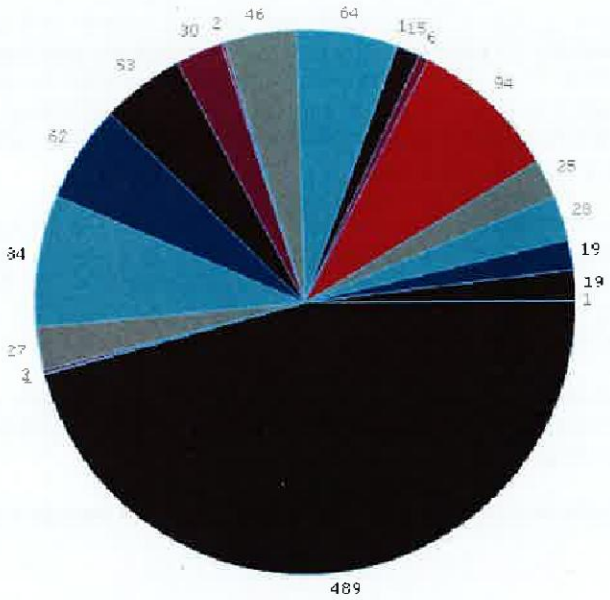
Much of the staff time was spent in keeping positive contact with Social Services accessing information and support from Children's services across the country. It was increasingly difficult to support families who had Social Workers based out of area, and also a challenge planning their support needs without access to any existing support plans and any parenting concerns or safeguarding around this.

Sometimes the huge distances involved this meant that visits and support to families became very sporadic. Visits from local Social workers were time restricted and sometimes little more than a welfare check.

This year Rebecca Sharples, our Refuge Services Lead, through a series of meetings has successfully put in place an arrangement with DCC Children's Services, allowing us to work in a better partnership way to protect children and families in our care. We now have a named social worker who we can be in regular contact with and who can help quickly with safeguarding concerns.

Also enhancing our safeguarding work has been an additional grant from DCC Public Health to provide out of hours support so that families have access to staff 7 days a week until late into the evening with overnight attendance when necessary. This has allowed us to help some of the more complex referrals into refuge who require more support around keeping themselves safe and well.

1068 Referrals



Please select	Accom Mental Health IDVA
Brighter Horizons (cuppa and chat)	Counselling
Court IDVA helpdesk	Court IDVA North
Court IDVA South	Finding your voice (Standard Service)
Grow Together	GT group
Health IDVA	Helpdesk
Mental Health IDVA	Mentoring
Pattern Changing	Refuge
Side by Side	TRS
Women First project	Women's First HR group prog

NDADA clients reported high levels of complex needs particularly around mental health.

We must always remember that there are real lives behind numbers and statistics and we recognise the complexity of needs within those stories.

Achievements and performance *(continued)*
Client Testimonials

Pattern Changing (permission to share post from client's social media page)

"I wanted to write to you to say a huge thank you for the course and guiding us through it so thoroughly and empathetically. It really has been utterly life changing and I refer to my bill of rights on a daily basis. The afternoon of us completing the course I felt I needed to do something monumental and share it publicly. I want to share that with you both too (the facilitators). This is entirely down to both of you. You are helping women smash these mountains I refer to, women who have felt truly broken, you are helping give us our lives back.

Today I completed the pattern changing course with NDADA (North Devon Against Domestic Abuse). I also climbed the Tors above where I live for the first time. This journey has not been easy. There have been set backs, rocky ascents and wading through shit, floods and bogs. Sometimes it seemed too hard to continue, feeling like I wasn't making progress and occasionally I really wished I had worn wellies. Oh the benefit of hindsight!

NDADA has been an absolutely life-changing experience but every single word of encouragement, validation and support from all of my amazing friends and family has helped me put one foot in front of the other. I couldn't have done it without you all, you know who you are.

Here's to smashing metaphorical mountains because the view from the top is absolutely worth it."

Refuge case study

Sandra was referred to us by her IDVA in April 2021 and had suffered physical, emotional and financial abuse for over 20 years. She had attempted to leave what she called 'the house of horrors' 5 times before, the longest period being for 6 months. On arrival Sandra was showing high levels of anxiety and said to staff 'please stop me going back'. At this point, Sandra was open to MARAC and there were concerns about her returning, and the DAO made us aware that there was a suicide concern too.

Sandra arrived with no money and no bank account. She had not had any access to any money, including the carers allowance that was being claimed in her name. Sandra had barely any knowledge of how to use technology and everything had previously been set up by perp. We supported Sandra with setting up a new email address, opening a bank account and submitting a UC claim. Sandra was unable to do this independently and became very anxious, distressed and panicked trying to do this.

Sandra demonstrated extremely high levels of anxiety and panic, having several panic attacks whilst in the refuge. Perp attempted contact through her mobile phone and contacting the NDADA office. This naturally fuelled Sandra's anxiety and we had to put coping mechanisms and safety plans in to place to deal with this. Sandra wore a lanyard whilst out, detailing how people could help her if she suffered a panic attack while out alone.

Slowly, Sandra started to feel slightly less anxious and panicked. She utilised the surf therapy and art sessions that refuge and local businesses provided and saw a great benefit in this. She started to venture out more on her own and we saw her confidence grow. She found a church to attend, and found great pleasure and freedom in being able to go to church as this previously had been something that she wasn't allowed to do. Sandra isn't a British born citizen and the church had several members which were her nationality, who met up regularly and she enjoyed attending these meetings. She formed new friendships with confidence and began to build a new life for herself.

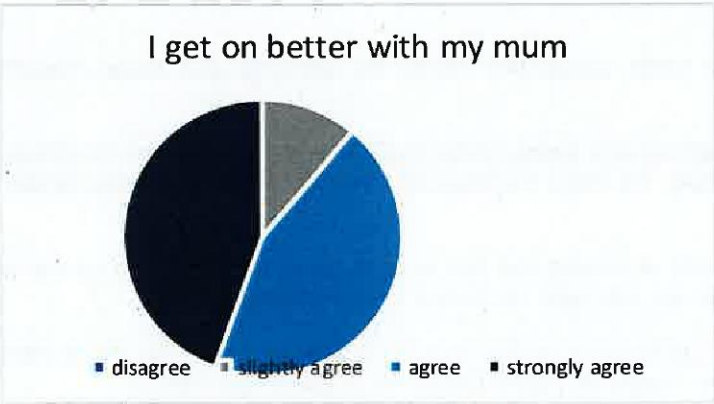
Achievements and performance *(continued)*

She also gained lots of practical skills to live independently and was able to deal with day-to-day calls, emails and meetings with very little anxiety. Although she gained much more confidence and ability, she still expressed her wish to live in supported living accommodation when she moved on.

After 7 months of living in a communal refuge, Sandra had armed herself with the tools to start her new life. She has friends, a support network and has even joined the volunteer team at the church carrying out various jobs and helping with events. She lives independently and is able to deal with any situations that life presents her with. She still has a good relationship with staff at the refuge as well as current residents. She still attends the art sessions we hold and is keen to continue with surf therapy once that re-starts. She says she feels like a totally different person and her transformation in the time with us really has been remarkable.

Childrens' side by side feedback

An excerpt from the data

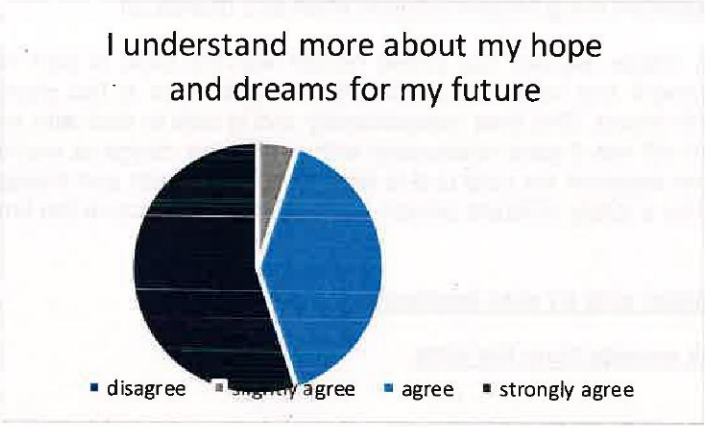


10% slightly agree
40 % agree
40 % strongly agree



5% slightly agree
40% agree
55% strongly agree

Achievements and performance *(continued)*



5% slightly agree
40% agree
55% strongly agree

Feedback from parents who have been supported jointly by schools and Grow Together through the DCC Locality Group

"It has made me feel secure that the schools are aware of the situation and the effects on the children. I have had food parcels/cleaning parcels- but more important to have the space to be able to talk- it means a lot that they are listening."

"Really happy with the last meeting- lots of liaising and talk to each other and all joined up and the transition I am sure it will be great when my youngest transitions to secondary school."

"The TAF meetings are really helpful as a space to talk through things- amazed how the meetings make me unpick things as we progress- I really do appreciate all the support I am having."

How we've carried out our plans from last year

NDADA was able to purchase a small 2 bedroomed house as additional refuge accommodation. Known to us as Bronwen's Place, the purchase was made possible by a generous bequest from The Brian & Bronwen Mills Charitable Trust. The house is up and running, and has supported several families this year who would have found living in a communal space too challenging because of particularly complex needs.

With the passing of the Domestic Abuse Bill into law this year, NDADA will be an active community member feeding into Devon County Council Strategic Domestic and Sexual Abuse Partnership Board.

Grow Together and Grow Together Side by Side

This year, as planned, has seen the development work to produce the learning package for Facilitators wishing to deliver the programmes. The package is complete. We are now creating a marketing strategy with the help of a field professional whose time with us has been donated by Lloyds Foundation, and which will allow the programmes to become a commercial product. Additionally, the programmes will feature in a SafeLives programme of work called the CADA Project involving several Local Authorities across the country in 2023.

As a licenced training product we hope that domestic abuse providers nationally and internationally will recognize the value in providing the programmes for the families they support.

Financial review

Financial Results
The enclosed accounts report a surplus of £33,792 (2021: Surplus £302,555) for the year. Total reserves as at 31 March 2022 stood at £833,097 (2021: £799,305) of which £827,621 (2021: £665,560) was unrestricted and £5,476 (2021: £133,745) was restricted.

Total income for the year has decreased to £830,153 (2021: £986,621). This is primarily due to a legacy totalling £100k included within the 2021 accounts.

Reserves Policy

A charity's free reserves are represented by its unrestricted net current assets. At 31 March 2022 the charity had net current assets of £520,416 (2021: £596,999) of which £514,940 (2021: £468,971) was unrestricted.

The trustees consider that the appropriate reserves policy for the charity is to aim to hold minimum reserves to six months wind up costs. Currently, this has been calculated at £534,238, therefore the Trustees consider that they are holding reserves sufficient reserves.

Risk management

The Trustees have a formal risk management process. This involves identifying the types of risk the Charity faces, prioritising them in terms of potential impact and likelihood of occurrence, and identifying means of managing or mitigating the risks and the individual or group responsible for managing each risk.

Going Concern
At the date of approving the report and accounts, there are no uncertainties about the charity's ability to continue as a going concern, and therefore the accounts have been prepared on a going concern basis.

Small company provisions

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' annual report was approved on 25/11/2022 and signed on behalf of the board of trustees by:

J. Morrish

Joanna Morrish
Trustee

North Devon Against Domestic Abuse

Company Limited by Guarantee

Independent Examiner's Report to the Trustees of North Devon Against Domestic Abuse

Year ended 31 March 2022

I report to the trustees on my examination of the financial statements of North Devon Against Domestic Abuse ('the charity') for the year ended 31 March 2022.

Responsibilities and basis of report

As the trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

C Williams

Catherine Williams ACA DChA
Westcotts
Chartered Accountants
Independent Examiner
47 Boutport Street
Barnstaple
Devon
EX31 1SQ

25th November 2022

North Devon Against Domestic Abuse

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2022

	Note	2022 Unrestricted funds £	2022 Restricted funds £	2022 **Total funds** £	2021 Total funds £
Income and endowments					
Donations and legacies	**5**	351,700	358,135	**709,835**	897,899
Other trading activities	**6**	100,929	–	**100,929**	79,654
Investment income	**7**	61	–	**61**	113
Other income	**8**	19,328	–	**19,328**	8,955
Total income		472,018	358,135	**830,153**	986,621
Expenditure					
Expenditure on raising funds:					
Costs of other trading activities	**9**	494	–	**494**	18,953
Expenditure on charitable activities	**10,11**	407,708	386,404	**794,112**	665,113
Other expenditure	**13**	1,755	–	**1,755**	–
Total expenditure		409,957	386,404	**796,361**	684,066
Net income		62,061	(28,269)	**33,792**	302,555
Transfers between funds		100,000	(100,000)	–	–
Net movement in funds		162,061	(128,269)	**33,792**	302,555
Reconciliation of funds					
Total funds brought forward		665,560	133,745	**799,305**	496,750
Total funds carried forward		827,621	5,476	**833,097**	799,305

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

The notes on pages 20 to 32 form part of these financial statements.

North Devon Against Domestic Abuse

Company Limited by Guarantee

Statement of Financial Position

31 March 2022

	Note	2022 £	£	2021 £
Fixed assets				
Tangible fixed assets	19		**312,681**	202,306
Current assets				
Debtors	20	**7,046**		70,294
Cash at bank and in hand		**521,996**		534,366
		529,042		604,660
Creditors: amounts falling due within one year	21	**8,626**		7,661
Net current assets			**520,416**	596,999
Total assets less current liabilities			**833,097**	799,305
Net assets			**833,097**	799,305
Funds of the charity				
Restricted funds			**5,476**	133,745
Unrestricted funds			**827,621**	665,560
Total charity funds	24		**833,097**	799,305

For the year ending 31 March 2022 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The member has not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476;
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the board of trustees and authorised for issue on 25/11/2022 and are signed on behalf of the board by:

J. Morrish

Joanna Morrish
Trustee

The notes on pages 20 to 32 form part of these financial statements.

North Devon Against Domestic Abuse

Company Limited by Guarantee

Statement of Cash Flows

Year ended 31 March 2022

	2022 £	2021 £
Cash flows from operating activities		
Net income	**33,792**	302,555
Adjustments for:		
Depreciation of tangible fixed assets	**21,555**	18,378
Government grant income	**–**	(51,777)
Other interest receivable and similar income	**(61)**	(113)
Loss on disposal of tangible fixed assets	**1,755**	–
Accrued expenses/(income)	**50,965**	(51,605)
Changes in:		
Trade and other debtors	**13,248**	19,877
Trade and other creditors	**–**	(145)
Cash generated from operations	**121,254**	237,170
Interest received	**61**	113
Net cash from operating activities	**121,315**	237,283
Cash flows from investing activities		
Purchase of tangible assets	**(133,685)**	(17,617)
Net cash used in investing activities	**(133,685)**	(17,617)
Cash flows from financing activities		
Government grant income	**–**	51,777
Net cash from financing activities	**–**	51,777
Net (decrease)/increase in cash and cash equivalents	**(12,370)**	271,443
Cash and cash equivalents at beginning of year	**534,366**	262,923
Cash and cash equivalents at end of year	**521,996**	534,366

The notes on pages 20 to 32 form part of these financial statements.

North Devon Against Domestic Abuse

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2022

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is 6 Litchdon Street, Barnstaple, Devon, EX32 8ND.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

There are no material uncertainties about the charity's ability to continue.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Accounting estimates and assumptions are made concerning the future and, by their nature, will rarely equal the related actual outcome.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

3. **Accounting policies** *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

3. Accounting policies *(continued)*

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold property	-	Straight line over 50 years
Children's equipment	-	15% Straight line
Shop fittings	-	Straight line over the life of the lease
Motor vehicles	-	20% Straight line
Outreach equipment	-	15% - 25% Straight line
Refuge equipment	-	15% - 25% Straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Government grants

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the charity will comply with the conditions attaching to them and the grants will be received.

Where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

3. Accounting policies *(continued)*

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Financial assets that are measured at cost or amortised cost are reviewed for objective evidence of impairment at the end of each reporting date. If there is objective evidence of impairment, an impairment loss is recognised under the appropriate heading in the statement of financial activities in which the initial gain was recognised.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

4. Limited by guarantee

North Devon Against Domestic Abuse Limited is a company limited by guarantee and accordingly does not have a share capital.

Every member of the company undertakes to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of its being wound up while he or she is a member, or within a year after he or she ceases to be a member.

5. Donations and legacies

	Unrestricted Funds £	Restricted Funds £	**Total Funds 2022 £**
Donations			
Donations	36,135	–	**36,135**
Gift Aid	1,657	–	**1,657**
Mr B Mills legacy income	–	–	**–**
Big Lottery Fund	–	42,855	**42,855**
Children In Need	–	24,098	**24,098**
DCC Public Health	–	92,000	**92,000**
Dep't for Communities and Local Government	–	140,325	**140,325**
Other grants receivable	17,863	3,857	**21,720**
Devon County Council	267,955	–	**267,955**
Lloyds Bank Foundation	25,000	–	**25,000**
North Devon Healthcare Trust	–	40,000	**40,000**
PCC Devon & Cornwall	–	15,000	**15,000**
Torridge District Council	3,090	–	**3,090**
Devon Community Foundation	–	–	**–**
Grants			
Government grant income	–	–	**–**
	351,700	358,135	**709,835**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Donations			
Donations	31,137	–	31,137
Gift Aid	2,952	–	2,952
Mr B Mills legacy fund	–	100,000	100,000
Big Lottery Fund	–	132,152	132,152
Children In Need	–	21,060	21,060
DCC Public Health	–	115,000	115,000
Dep't for Communities and Local Government	153,935	20,144	174,079
Other grants receivable	168,517	670	169,187
Devon County Council	–	–	–
Lloyds Bank Foundation	25,000	–	25,000
North Devon Healthcare Trust	–	40,000	40,000
PCC Devon & Cornwall	–	17,500	17,500
Torridge District Council	3,090	–	3,090
Devon Community Foundation	14,965	–	14,965
Grants			
Government grant income	51,777	–	51,777
	451,373	446,526	897,899

6. Other trading activities

	Unrestricted Funds £	**Total Funds 2022 £**	Unrestricted Funds £	Total Funds 2021 £
Re:store Bideford shop sales	–	**–**	720	720
Fundraising events	8,626	**8,626**	14,565	14,565
Personal service charges	6,621	**6,621**	4,583	4,583
Rents received	85,682	**85,682**	59,786	59,786
	100,929	**100,929**	79,654	79,654

7. Investment income

	Unrestricted Funds £	**Total Funds 2022 £**	Unrestricted Funds £	Total Funds 2021 £
Bank interest receivable	61	**61**	113	113

8. Other income

	Unrestricted Funds £	**Total Funds 2022 £**	Unrestricted Funds £	Total Funds 2021 £
Room hire charges	8,955	**8,955**	8,955	8,955
Conference funding	2,563	**2,563**	–	–
Chargeable training	7,810	**7,810**	–	–
	19,328	**19,328**	8,955	8,955

9. Costs of other trading activities

	Unrestricted Funds £	**Total Funds 2022 £**	Unrestricted Funds £	Total Funds 2021 £
Costs of other trading activities - Shop costs	–	**–**	15,368	15,368
Costs of other trading activities – Fundraising costs	494	**494**	3,585	3,585
	494	**494**	18,953	18,953

10. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	**Total Funds 2022 £**
Refuge and core activities	367,521	386,404	**753,925**
Support costs	40,187	–	**40,187**
	407,708	386,404	**794,112**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Refuge and core activities	292,416	333,330	625,746
Support costs	39,367	–	39,367
	331,783	333,330	665,113

11. Expenditure on charitable activities by activity type

	Activities undertaken directly £	Support costs £	**Total funds 2022 £**	Total fund 2021 £
Refuge and core activities	753,925	40,187	**794,112**	665,113

12. Analysis of support costs

	Refuge and core activities £	**Total 2022 £**	Total 2021 £
Staff costs	38,074	**38,074**	37,404
Communications and IT	1,920	**1,920**	1,800
Finance costs	193	**193**	163
	40,187	**40,187**	39,367

13. Other expenditure

	Unrestricted Funds £	**Total Funds 2022 £**	Unrestricted Funds £	Total Funds 2021 £
Loss on disposal of tangible fixed assets held for charity's own use	1,755	**1,755**	–	–

14. Net income

Net income is stated after charging/(crediting):

	2022	2021
	£	£
Depreciation of tangible fixed assets	**21,555**	18,378
Loss on disposal of tangible fixed assets	**1,755**	–

15. Independent examination fees

	2022	2021
	£	£
Fees payable to the independent examiner for:		
Independent examination of the financial statements	**1,920**	1,800

16. Staff costs

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2022	2021
	£	£
Wages and salaries	**488,500**	458,500
Social security costs	**44,028**	38,063
Employer contributions to pension plans	**20,271**	18,302
	552,799	514,865

The average head count of employees during the year was 22 (2021: 22). The average number of full-time equivalent employees during the year is analysed as follows:

	2022	2021
	No.	No.
Refuge and core activities	**22**	16

No employee received employee benefits of more than £60,000 during the year (2021: Nil).

17. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

In order to fulfill their duties, trustees are able to reclaim expenses which have been incurred wholly for the charity's purpose. In the year ended 31 March 2022 a total of £Nil (2021 - £Nil) was reimbursed.

18. Transfers between funds

During the year, £100,000 was transferred from restricted funds to the designated freehold property fund. The donation was received towards the purchase of a property, as the property was purchased in the year the restrictions on the funds were released.

19. Tangible fixed assets

	Land and buildings £	Plant and machinery £	Fixtures, fittings and equipment £	Motor vehicles £	Refuge equipment £	**Total £**
Cost						
At 1 Apr 2021	246,144	734	75,280	28,577	23,695	**374,430**
Additions	130,000	–	2,155	–	1,530	**133,685**
Disposals	–	–	(2,988)	–	–	**(2,988)**
At 31 Mar 2022	376,144	734	74,447	28,577	25,225	**505,127**
Depreciation						
At 1 Apr 2021	73,597	734	54,182	22,860	20,751	**172,124**
Charge for the year	7,306	–	7,562	5,717	970	**21,555**
Disposals	–	–	(1,233)	–	–	**(1,233)**
At 31 Mar 2022	80,903	734	60,511	28,577	21,721	**192,446**
Carrying amount						
At 31 Mar 2022	295,241	–	13,936	–	3,504	**312,681**
At 31 Mar 2021	172,547	–	21,098	5,717	2,944	202,306

20. Debtors

	2022 £	2021 £
Prepayments and accrued income	**6,651**	56,660
Other debtors	**395**	13,634
	7,046	70,294

21. Creditors: amounts falling due within one year

	2022 £	2021 £
Accruals and deferred income	**8,626**	7,661

22. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £20,271 (2021: £18,302).

23. Government grants

The amounts recognised in the financial statements for government grants are as follows:

	2022	2021
	£	£
Recognised in income from donations and legacies:		
Government grants income	–	51,777

24. Analysis of charitable funds

Unrestricted funds

	At 1 April 2021	Income	Expenditure	Transfers	**At 31 March 2022**
	£	£	£	£	**£**
General funds	279,843	472,018	(402,651)	(30,000)	**319,210**
Freehold Property Fund	172,547	–	(7,306)	130,000	**295,241**
DCLG Grant Fund	37,573	–	–	–	**37,573**
Designated for future use	175,597	–	–	–	**175,597**
	665,560	472,018	(409,957)	100,000	**827,621**

	At 1 April 2020	Income	Expenditure	Transfers	At 31 March 2021
	£	£	£	£	£
General funds	261,158	540,095	(345,813)	(175,597)	279,843
Freehold Property Fund	177,470	–	(4,923)	–	172,547
DCLG Grant Fund	37,573	–	–	–	37,573
Designated for future use	–	–	–	175,597	175,597
	476,201	540,095	(350,736)	–	665,560

General funds represent the Charity's reserves that are free to be used for whatever purposes deemed necessary by the trustees in connection with the running of the charity.

The freehold property designated funds represents the book value of freehold property included within unrestricted funds.

The DCLG grant designated funds represent the reserves that have been set aside in respect to specific fundraising and business development activities as a result of the overall unrestricted DCLG grants received. Where funds granted have been provided for core activities, these have been transferred to unrestricted funds.

Designated for future use designated funds represent funds that have been set aside for the acquisition of property and future service delivery.

24. Analysis of charitable funds *(continued)*

Restricted funds

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	**At 31 March 2022 £**
Health IDVA (North Devon)	–	40,000	(40,000)	–	**–**
SDVC IDVA (North Devon)	–	35,000	(35,000)	–	**–**
SDVC IDVA (South Devon)	–	35,000	(35,000)	–	**–**
SDVC Devonwide	18,750	22,000	(40,750)	–	**–**
DCC MHIDVA	–	110,070	(110,070)	–	**–**
Standard Risk Service	–	15,000	(15,000)	–	**–**
The National Lottery (Cash)	1,423	42,855	(36,340)	–	**7,938**
The National Lottery (Asset)	5,717	–	(5,717)	–	**–**
Children In Need	–	24,098	(27,535)	–	**(3,437)**
NDC - Survival Bags	1,085	–	(585)	–	**500**
Refuge	6,620	30,255	(36,875)	–	**–**
Specific grants	150	1,357	(1,329)	–	**178**
Mr B Mills Legacy Donation	100,000	–	–	(100,000)	**–**
Circle fund	–	2,500	(2,203)	–	**297**
	133,745	358,135	(386,404)	(100,000)	**5,476**

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	At 31 March 2021 £
Health IDVA (North Devon)	–	40,000	(40,000)	–	–
SDVC IDVA (North Devon)	–	35,000	(35,000)	–	–
SDVC IDVA (South Devon)	–	35,000	(35,000)	–	–
SDVC Devonwide	–	45,000	(26,250)	–	18,750
DCC MHIDVA	–	–	–	–	–
Standard Risk Service	–	17,500	(17,500)	–	–
The National Lottery (Cash)	3,978	132,152	(134,707)	–	1,423
The National Lottery (Asset)	11,432	–	(5,715)	–	5,717
Children In Need	3,904	21,060	(24,964)	–	–
NDC - Survival Bags	1,085	–	–	–	1,085
Refuge	–	20,144	(13,524)	–	6,620
Specific grants	150	670	(670)	–	150
Mr B Mills Legacy Donation	–	100,000	–	–	100,000
Circle fund	–	–	–	–	–
	20,549	446,526	(333,330)	–	133,745

24. Analysis of charitable funds *(continued)*

The Health IDVA is funded by North Devon Healthcare Trust. This role, being available to victims within acute health services, is now part of the delivery of health's obligatory safeguarding training for practitioners.

The SDVC IDVA's are funded by the Devon County Council Public Health to support victims through the criminal justice system.

The Standard Risk Service is funded by the Office of the Police and Crime Commissioner and serves to deliver Victim Care Services and set up a Domestic Violence and Abuse Standard Risk Service.

The National Lottery fund was a grant awarded over a five year period, starting in 2016 as part of the Women and Girls Initiative. This funding provided the ability to provide an extended IDVA court service as well as a mental health practitioner and mentor/case coordinator. Further funding was received to purchase and utilise a vehicle from which to operate services in the community. The fund has now completed and further funding for a three year period started in 2021. This funding is for 1.5 FTE mentoring roles and some wraproud interventions management. The project aim is to identify and support older people experiencing domestic abuse and provide a mentoring recovery service.

Children in Need funds the provision of therapeutic support to children and young people suffering from the effects of domestic abuse. As at 31st March 2022, the fund was showing as overdrawn due to the timing of the payments received. Funding was received to support the project on 8th April 2022.

The Survival Bags fund was granted by North Devon Council to provide Devon-wide emergency supplies for victims of domestic abuse.

The £100,000 received from Mr Brian Mills is a legacy donation. This legacy has been used to purchase a building in lasting memorial to Bronwen Mills for use as an additional refuge for those families who would not fare well in the communal refuge.

25. Analysis of net assets between funds

	Unrestricted Funds	Restricted Funds	**Total Funds 2022**
	£	£	**£**
Tangible fixed assets	312,681	–	**312,681**
Current assets	523,566	5,476	**529,042**
Creditors less than 1 year	(8,626)	–	**(8,626)**
Net assets	827,621	5,476	**833,097**

	Unrestricted Funds	Restricted Funds	Total Funds 2021
	£	£	£
Tangible fixed assets	196,589	5,717	202,306
Current assets	476,632	128,028	604,660
Creditors less than 1 year	(7,661)	–	(7,661)
Net assets	665,560	133,745	799,305

26. Analysis of changes in net debt

	At 1 Apr 2021	Cash flows	**At 31 Mar 2022**
	£	£	**£**
Cash at bank and in hand	534,366	(12,370)	**521,996**

27. Operating lease commitments

The total future minimum lease payments under non-cancellable operating leases are as follows:

	2022	2021
	£	£
Not later than 1 year	**5,114**	4,471
Later than 1 year and not later than 5 years	**7,562**	8,074
	12,676	12,545

28. Related parties

During the year, the charity received a donation from NDADA Trading Limited, its subsidiary company of £19,104 (2021: £6,137).

NORTH DEVON AGAINST DOMESTIC ABUSE LIMITED

England & Wales - Charity number 1098450

Accounts

COMPANY REGISTRATION NUMBER: 4699463
CHARITY REGISTRATION NUMBER: 1098450

North Devon Against Domestic Abuse

Company Limited by Guarantee

Unaudited Financial Statements

31 March 2021

THOMAS WESTCOTT
Chartered Accountants
47 Boutport Street
Barnstaple
Devon
EX31 1SQ

North Devon Against Domestic Abuse

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2021

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Statement of cash flows	18
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North Devon Against Domestic Abuse

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2021

The trustees, who are also the directors for the purposes of company law, present their report and the unaudited financial statements of the charity for the year ended 31 March 2021.

Reference and administrative details

Registered charity name	North Devon Against Domestic Abuse
Charity registration number	1098450
Company registration number	4699463
Principal office and registered office	6 Litchdon Street Barnstaple Devon EX32 8ND
The trustees	Irene Hockin Susan Barber Simone Kesseler Jane Stanley Melanie Cullen Joanna Morrish
Company secretary	Irene Hockin
Independent examiner	Catherine Williams ACA DChA Thomas Westcott Chartered Accountants 47 Boutport Street Barnstaple Devon EX31 1SQ

Structure, governance and management

Constitution
The charity is constituted as a company limited by guarantee and is governed by its Memorandum and Articles of Association dated 17 March 2003 as amended by certificate of incorporation on change of name dated 12 December 2012.

Organisation
The Board of Trustees administers the charity. The trustees have delegated the day to day management of the operations of the charity to the CEO, Susan Wallis, and is assisted in this task by general manager Heather Penny and the finance manager Jane Howe.

Governance and Internal Control
Trustees and senior management continued throughout the year to give a high priority to risk management. Risks are categorised according to potential severity and their likely incidence. The levels of risks are regularly reviewed and procedures to mitigate those risks are set in place.

Directors and Trustees
All directors of the company are also trustees of the charity and are set out within the Legal and Administration details on page 1.

Trustees Appointment
The board is authorised to appoint new trustees as required to fill vacancies arising, who are known to the charity or who volunteer. The induction of new trustees includes the following matters;

- Management of meetings.
- Confidentiality and conflict of interest.
- Structure of North Devon Against Domestic Abuse Limited including its constitution.
- Management and staff structure.
- Responsibilities of a charity trustee.

All new trustees are supplied a trustee pack which includes the necessary Charity Commission literature, made aware of training available and encouraged to participate, in particularly with Domestic Violence Awareness training. They are also encouraged to visit the refuge and outreach projects on a regular basis and participate in staff awaydays.

Objectives and activities

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities.

Strategic Aims

Strategic Aims for the charity remain aligned with the government's national strategic aims and objectives as defined in the Tackling Violence against Women & Girls Action Plan which includes;

- Preventing violence against women and girls - challenging attitudes and behaviours which foster it and intervening early to prevent it;
- Provision of services - providing adequate level of support where violence occurs;
- Partnership working - working in partnership to obtain best outcomes for victims and their families;
- Justice outcomes & risk reduction - take action to reduce the risk to women and girls who are victims of these crimes and ensure that perpetrators are brought to justice

More locally and in keeping with our Big Lottery funding we are looking for outcomes as follows:

- Women and girls who are affected by domestic abuse in North Devon are in control of their lives and enjoy lives free from violence and abuse.
- Women and girls who are affected by domestic abuse in North Devon are confident in their parenting skills and have better relationships with their children.
- Children and young people affected by domestic abuse in North Devon feel safe from abuse and the threat of abuse and understand healthy/unhealthy relationships.

And do this by:

- The provision of safe, appropriate accommodation (the foundation of our services);
- The provision of 1:1 specialist support to achieve safety from their abuser including legal, housing, financial and benefits advice;
- The support of specialist Independent Domestic Violence Advocate (IDVA) service for support in any family or civil judicial proceedings as well as the criminal courts where necessary;
- The support of specialist 1:1 counselling programmes for women & children addressing difficulties such as PTSD, low self- worth, anger and trauma recovery;
- Access to specialist mental health through facilitated pathways;
- The provision of a family intervention support team (women's support worker, counsellor and play worker) bolstering the relationship between children and their mothers and the wider world;
- Case co-ordination within refuge and then in the community giving the best possible chance of interventions being effective and providing brokerage of agency support;

Objectives and activities *(continued)*

- Volunteer mentoring support in the community following relationship building in refuge;
- Personal development courses for women such as Pattern Changing and Assertiveness Training;
- Volunteer training opportunities in a retail environment in NDADA's stylish charity shops leading to increased employment opportunities;
- Service user led "coffee and chat" sessions in the community providing a voice for women into the services they need to use and a facilitated pathway for the delivery of feedback to the appropriate services;
- The provision of psycho-educational trauma recovery programmes such as Grow Together and
- Grow Together Side By Side for non-abusing parents and their children recovering from their experiences of domestic abuse.

Message from the Chair

Challenges like the past year come once in a lifetime, and the past year has impacted the lives of so many of the families who need and are touched by our services more acutely than others. The damage to women and children being locked down in a home where domestic abuse is inescapable everyday whether physical, emotional or financial, was more acute in this last year than ever before and our charity saw referrals increase by nearly 27%.

Thanks to our marvellous team of skilled and able staff in refuge and in outreach & community services, determined to be there to help in the moment of need, we kept our refuge and our support services going throughout. This was largely possible because of the management planning and forward thinking that went into de-risking our operations, adapting to using technology, enabling us to reach even further and wider with our support services and advocacy than ever before. We are proud that during this Covid year our organisation kept all families in refuge safe and with an additional house externally to refuge in operation in the community we ran a useful quarantine programme to enable new covid free entries to the communal refuge. Trustees also made headway with developing our future plans for the acquisition of suitable accommodation for individual families and to provide support for a range of more complex needs in our client groups through a mix of partnership working and in house support specialists, especially to help develop healthy family relationships.

It has been a tough year, with a huge increase in cases of domestic abuse, but we have emerged in so many ways fitter and stronger, with resilience and expertise to help even more families in the year ahead. Thank you to our superb team of staff who have risen to the challenges and then some.

Thank you to all of the wonderful funding organisations who have supported our work, to all of the individuals who did amazing things to help raise donations for our work in the past year and made community fundraising possible and thanks to those families whose legacy donations have made such a difference to what we can do.

Our services have sadly never been more required. We will be there for those who need us. Every day and night.



Simone Kesseler
Chair of Trustees October 2021

Achievements and performance

2020-2021 Our Covid Year

What a year!!

Luckily, March 2020 did not catch us as unawares as some others. During the first couple of months of the year when it became evident that we would, as a country, be taking some kind of action to prevent the spread of Covid-19 and that this was likely to include working from home, our management team swung into action and made sure that every member of staff could continue to work from their homes. This involved some swift support from our IT support service Lineal, some upgrading of equipment and training in how to use some new systems. Health & Safety in the workplace policies were updated to include the threat of Covid-19 and working from home and the workforce felt as safe and looked after as they are entitled to feel when providing life changing/saving support for our community at such a difficult time. Thus, when lockdown arrived we were able to fully transition our service with no real differences for our service users other than a reduction in face to face work in the office.

Some emergency Ministry of Housing, Communities & Local Government (MHCLG) funding enabled us to turn one of our offices into a mini TV studio so that we were able, very quickly to continue with our groups like Pattern Changing, Brighter Horizons and Grow Together virtually. This initially presented a difficulty with obtaining a strong enough broadband signal but arrangements were made to "bounce" a signal from another commercial premises to our property. Again Lineal were our conduit to being able to arrange this.

During 2020-21 NDADA supported **647 adult** clients with their **685 children** towards a safer, healthier and happier future through its various service programmes, all of which were operating normally. This number is a nearly **27% increase on the previous year (512)**. In addition we worked with **138 children** and young people in their own right. This is another large increase from last year **(90)**

There were children involved in most cases supported by NDADA services

A total of **685** children were involved in cases within the IDVA, refuge and standard services and **138** children directly supported by the Children and Young People's service in refuge and through the Grow Together Side by Side programme. Across all services, 75% of clients with children were recorded to have children and parenting needs at intake.

NDADA clients reported high levels of complex needs particularly around mental health.

Across all NDADA services, well over half of clients had mental health needs at intake and all clients supported by the Mental Health IDVA and the Standard Service had mental health needs. Clients with mental health needs were much more likely to also have needs around drug or alcohol misuse (23%) compared to clients with no recorded mental health needs. Of those recorded with mental health needs, half of clients were supported with those needs, primarily with accessing medication for the mental health condition.

Achievements and performance *(continued)*

The services we have continued to provide throughout the year

- refuge accommodation for women and children escaping domestic violence and the provision of therapeutic support through various interventions (sometimes in partnership with others) to help families cope, recover and move on.
- Court IDVA service countywide delivered on contact to Splitz supporting victims through the civil court system and the Family Courts
- Health IDVA service based in a clinical setting
- Mental Health IDVA working closely with DPT
- counselling for adults affected by DVA
- "Finding Your Voice" project supporting individuals not meeting the risk level for the county's commissioned DV service (early help)"Pattern Changing courses" (educational course for women who want to choose a healthier future)
- Mentoring Project and Brighter Horizons holistic support for victims suffering long term mental and physical health conditions following domestic abuse which
    - Provides information to support women make informed decisions about their future.
    - Reduces women's isolation by meeting other women
    - Increases understanding/ awareness of domestic abuse and the social context and dynamics of abuse.
    - Continues to hold responsibility for domestic abuse with the perpetrator not victim. Focuses on the women's strengths and capacity to heal and move forward.
    - Promotes women's dignity and respect through reflective and empathic listening and validation of their experiences. Increases self- confidence and self-esteem through boundary setting/ assertiveness activities. Provides information and/or referral to required services
    - Access to education and training through close links with local tertiary college
        - Grow Together courses for parents in support of their children who have lived in abusive households (Leaflet attached)
        - Grow Together Side by Side a courses for the non- abusive parent and their children (leaflet attached)
        - Specialist training for other agencies (Police, courts, children's services, health, education)

Achievements and performance *(continued)*

Women First - partnership project

The joint project led by Encompass South West with the partnership of MIND Somerset and NDADA has gone from strength to strength this year. A project supporting women who are street homeless and with domestic abuse and mental ill health often as complicating factors in their lives.

The project has highlighted clear policy issues that is that the majority of the women are sofa surfing and not rough sleeping. The statutory data and work that councils have to do focuses mainly on rough sleepers and this means our cohort are often invisible to the system. This also means others are often housed before them and there are other issues around suitable accommodation due to vulnerabilities.

Two places of safety housing 8 women have been established in Barnstaple and Bideford and the project has been funded for 2021-22 by Devon County Council a part of the refuge provision for the area and included in their needs assessment for possible ongoing funding. The accommodation has remained full for the year.

What happens in REFUGE?

NDADA provides

- Access to safe accommodation quickly, and the support to get here
- Safety planning and risk assessment
- Time and space to make decisions about their future
- Personalised plan of support for adults, children, and the family as a whole
- One to one emotional and practical support
- Advocacy and signposting
- Partnership working with other agencies supporting the family
- Support with housing applications
- Financial empowerment
- Risk reduction advice and techniques
- Help with obtaining school placements for children
- Access to health services who work in partnership with the refuge, and understand the complexities of domestic abuse
- An empowering environment
- Support in establishing and healing relationships between mothers and their children, following trauma
- Emotional support for children, both in one to one and group settings

Achievements and performance *(continued)*

Housing Management
Two house meetings are arranged weekly with a member of staff and residents. Timings are mutually agreed to coincide with the availability for childcare. House related queries and feedback from residents. Requests for repairs/renewals and cleaning rotas etc. Mediation.

It is sometimes necessary to call ad-hoc house meetings at times of particular stress.

Management of duties around stock replenishment, linen stocks, donations and food cupboards for emergencies.

Refuge - description of support

Following risk assessment and fact finding and acceptance of referral, on arrival, the support worker will arrange to have an initial meeting to assess the client's immediate needs. Their 1:1 support meetings will be scheduled twice per week and appointments are made for these. Where childcare is required then appointments are made when children are at school or when refuge childcare is available.

Meetings with Solicitors - Support workers will attend the first meeting and facilitate this introductory meeting. This can include out of county meetings. Accompanying clients to Court proceedings - Where possible this will be organized by the Solicitor representing the client and we make use of any Witness support services that may be available. Support includes sourcing child care that may involve staff being required to work out of hours. If clients need to get to Court and childcare is needed Social Services will first be contacted where there is a Child in Need or Child Protection arrangement. Solicitors are encouraged to use refuge to visit clients if there are difficulties in attending appointments.

One to One appointments in refuge

In the past we have tried to deliver these meetings outside of the building and with a view to a more therapeutic environment. These were mostly arranged around activities that do not incur any cost including mileage or refreshment costs. It may be negotiable for external appointments for the health and wellbeing of the client to happen once a month depending on their individual needs but under the circumstances of Coronavirus Pandemic 1:1s have been carried out in the refuge with all Covid 19 safeguards implemented as per policy.

Children and Young People support
Over the last few years we are seeing increasing needs for families in Refuge much of our work involves Child in Need or Child Protection. It also includes supporting CAF work and parenting support.

Achievements and performance *(continued)*

Areas of Review

Families in Refuge by virtue of being classed as temporary accommodation cannot be transferred to Devon Social Services and remain in the care of their own local authority.

Much of the staff time is spent in keeping positive contact with Social Services accessing information and support from Children's services across the country. It is increasingly difficult to support families who have Social Workers based out of area and also a challenge planning their support needs without access to any existing support plans and any parenting concerns or safeguarding around this.

If huge distances are involved this means that visits and support to families becomes very sporadic. Visits from local Social workers are restricted to a very short time and amount to basically a welfare check.

We must always remember that there are real lives behind numbers and statistics and we recognise the complexity of needs within those stories. The following account clearly shows that NDADA's ability to offer a range of services that aid recovery from domestic abuse is a vital component of the community's response to rising domestic abuse incidence.

Refuge case study

Client S was referred to us by one of our local constabulary Domestic Abuse Officers, (DAO) who had been working closely with the victim who was suffering high risk honour based abuse. The client had been living in North Devon at the start of the abuse when the first documented assault took place, and had since moved away with drawing support from the police investigation. The client and her young child remained at risk and as such the child was placed on a child protection order and spent a short time in foster care. S had withdrawn her support from the police investigation as she did not have the confidence in the safe guarding plan that was in place for her and her son at the time. It was at this point that we were contacted by a local DAO who requested that we accommodate the victim in our independent house. It was felt that due to our experience in working closely with Devon and Cornwall police on other high risk honour based violence cases, that jointly with the DAU we could form a robust plan of support around the family to implement measures that would ensure the family could safely relocate under new names, and place S in a safe position to support police action against her husband. S had struggled with her attachment to her young son following the abuse, and was also heavily pregnant with her second child. S mother was with her at that time on a visitors visa from abroad, and professionals felt that Grandmother was of great support to Mum and child, and a protective factor. We were able to offer S residence in our independent house where her mother could accompany her, and continue that valuable support, as well as providing S with company as we were at that time in lockdown during covid 19.

As S is a professional who was on maternity leave, childrens services agreed to pay for her refuge stay, recognising the value in S receiving that service and the resulting safety for the child and unborn.

During S's stay in our safe house we have worked in very close partnership with the Domestic Abuse Unit (DAU) and childrens services. We have assisted S in changing her and her sons name, and implemented protective measures on the new babies birth certificate. We have supported S with visa applications for herself and her mother, and had S details removed from the NHS spine. We have supported S in applying for a non-molestation order, and support her through the court process. We have supported S to acquire employment in a new area, and to source private rented accommodation. Our childrens worker has supported S with her parenting of the children, and in sourcing nursery placements. Also S son has been referred for support around his speech and language. S has taken part on both group and one to one pattern changing, and has increased her knowledge and awareness on honour based abuse.

S reports feeling dedicated to one day going on to support other victims of honour based abuse, and will use her experience and knowledge to inform her practice as a front line worker.

Achievements and performance *(continued)*

Client Testimonials

I liked that I had the time to find out how to do things that I had never done before, such as apply for benefits, learn about how the rental market works, how to build a credit score, how to pay gas and electricity bills etc, without having to actually be thrown into the deep end straight away, as all those things were included in the rent and utilities bill at the refuge. It's a transitioning period and you are able to just breathe and take stock.

I also liked that there were support workers on hand when you needed them to give advice on practical matters and also for more personal matters. I liked that the children had a space to play in and that there is a dedicated person for them, making them feel heard as well.

I enjoyed the company of other women living in the refuge, because they knew what I was going through and were very supportive.

"I just wanted to send you a message to say thank you for picking me and [redacted] up from the bus station a year ago. We were so scared but your smile just let us know everything would be OK and it was. Your kindness and compassion will always stay with us and when things get really tough I always think what would Kathryn say.

Please also thank the other staff for their support, myself and [redacted] will never forget our time with you all."

I can honestly say that without the help, support and advice of my case worker, befriender, counsellor and Pattern Changing I would still be in an ever downward spiral of depression, repeating patterns of choosing abusive relationships and controlling friendships. I would also be relying on far too much prescription medication instead of feeling brave enough to face whatever life throws at me!

I am now more confident, have a great sense of self worth and am much more assertive. This reflects on all aspects of my life, how I cope with stress, work and relationships. My whole attitude and outlook on life has radically changed. I really can't thank everyone at NDADA enough for everything over the past year, and I hope to be able to give something back one day by becoming a befriender myself.

"You pretty much saved my life. I was dehydrated, my blood pressure was very low and my kidneys failing. When I was discharged from the hospital with no where for me to go I sent you a message to ask if my tent was still there so I would have somewhere to go. Within a short time you had found me accommodation. You then searched relentlessly for refuge for me. I am now living in one where I feel safe. A new start in my life. On my journey here from Devon so set up checks on me which were invaluable and when I got here you checked on me. I wasn't just a statistic. God bless you. You really care about people. I will always remember you and be so grateful. Thank you form the bottom of my heart"

Achievements and performance *(continued)*

Future Plans

NDADA's three year strategy is due to be reviewed this year. Of note, included in the reviewed plan will be the purchase of a property to provide refuge for the most complex family needs that would not fare so well in our communal accommodation. This has been made possible by the very generous legacy donation from The Brian & Bronwen Mills Charitable Trust with some organizational reserves to augment.

With the passing of the Domestic Abuse Bill into law this year, NDADA will be an active community member feeding into Devon County Council Strategic Domestic and Sexual Abuse Partnership Board.

Following extensive testing and evaluation Grow Together and Grow Together Side by Side will become a licensed Training product supporting domestic abuse providers across the country to provide this service for the families they support.

We asked a group of our service users to write down 3 words to describe the impact NDADA's services had on their lives this year. Here they are.



Financial review

Financial Results
The enclosed accounts report a surplus of £302,555 (2020: Surplus £37,270) for the year. Total reserves as at 31 March 2021 stood at £799,305 (2020: £496,750) of which £665,560 (2020: £476,201) was unrestricted and £133,745 (2020: £20,549) was restricted.

Total income for the year has increased to £986,621 (2020: £724,815). This is primarily due to additional grant funding received during the year.

Shop sales have decreased to £720 (2020: £38,213) following the impact of Covid-19 and resulting restrictions during the year. All income from the charity shop is generated from the sale of donated goods.

Reserves Policy
A charity's free reserves are represented by its unrestricted net current assets. At 31 March 2021 the charity had net current assets of £596,999 (2020: £293,683) of which £468,971 (2020: £284,567) was unrestricted.

The trustees consider that the appropriate reserves policy for the charity is to aim to hold minimum reserves to six months wind up costs. Currently, this has been calculated at £279,843, therefore the Trustees consider that they are holding reserves sufficient reserves and exceeding its policy.

Risk management

The Trustees have a formal risk management process. This involves identifying the types of risk the Charity faces, prioritising them in terms of potential impact and likelihood of occurrence, and identifying means of managing or mitigating the risks and the individual or group responsible for managing each risk.

Going Concern

At the date of approving the report and accounts, there are no uncertainties about the charity's ability to continue as a going concern, and therefore the accounts have been prepared on a going concern basis.

Small company provisions

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' annual report was approved on 25/11/2021 and signed on behalf of the board of trustees by:



Simone Kesseler
Trustee

North Devon Against Domestic Abuse

Company Limited by Guarantee

Independent Examiner's Report to the Trustees of North Devon Against Domestic Abuse

Year ended 31 March 2021

I report to the trustees on my examination of the financial statements of North Devon Against Domestic Abuse ('the charity') for the year ended 31 March 2021.

Responsibilities and basis of report

As the trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or

2. the financial statements do not accord with those records; or

3. the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or

4. the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

C Williams

Catherine Williams ACA DChA
Thomas Westcott Chartered Accountants
Independent Examiner
47 Boutport Street
Barnstaple
Devon
EX31 1SQ

7th December 2021

North Devon Against Domestic Abuse

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2021

	Note	2021 Unrestricted funds £	2021 Restricted funds £	2021 Total funds £	2020 Total funds £
Income and endowments					
Donations and legacies	**5**	451,373	446,526	**897,899**	616,241
Other trading activities	**6**	79,654	–	**79,654**	95,565
Investment income	**7**	113	–	**113**	273
Other income	**8**	8,955	–	**8,955**	12,736
Total income		540,095	446,526	**986,621**	724,815
Expenditure					
Expenditure on raising funds:					
Costs of other trading activities	**9**	18,953	–	**18,953**	41,334
Expenditure on charitable activities	**10,11**	331,783	333,330	**665,113**	646,211
Total expenditure		350,736	333,330	**684,066**	687,545
Net income and net movement in funds		189,359	113,196	**302,555**	37,270
Reconciliation of funds					
Total funds brought forward		476,201	20,549	**496,750**	459,480
Total funds carried forward		665,560	133,745	**799,305**	496,750

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

The notes on pages 19 to 31 form part of these financial statements.

North Devon Against Domestic Abuse

Company Limited by Guarantee

Statement of Financial Position

31 March 2021

	Note	2021 £	£	2020 £
Fixed assets				
Tangible fixed assets	17		**202,306**	203,067
Current assets				
Debtors	18	**70,294**		40,171
Cash at bank and in hand		**534,366**		262,923
		604,660		303,094
Creditors: amounts falling due within one year	19	**7,661**		9,411
Net current assets			**596,999**	293,683
Total assets less current liabilities			**799,305**	496,750
Net assets			**799,305**	496,750
Funds of the charity				
Restricted funds			**133,745**	20,549
Unrestricted funds			**665,560**	476,201
Total charity funds	22		**799,305**	496,750

For the year ending 31 March 2021 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The member has not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476;
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the board of trustees and authorised for issue on 25/11/2021, and are signed on behalf of the board by:

Simone Kesseler
Trustee

North Devon Against Domestic Abuse

Company Limited by Guarantee

Statement of Cash Flows

Year ended 31 March 2021

	2021 £	2020 £
Cash flows from operating activities		
Net income	**302,555**	37,270
Adjustments for:		
Depreciation of tangible fixed assets	**18,378**	16,338
Government grant income	**(51,777)**	–
Other interest receivable and similar income	**(113)**	(273)
Accrued (income)/expenses	**(51,605)**	3,921
Changes in:		
Trade and other debtors	**19,877**	(22,227)
Trade and other creditors	**(145)**	(649)
Cash generated from operations	**237,170**	34,380
Interest received	**113**	273
Net cash from operating activities	**237,283**	34,653
Cash flows from investing activities		
Purchase of tangible assets	**(17,617)**	(3,153)
Net cash used in investing activities	**(17,617)**	(3,153)
Cash flows from financing activities		
Government grant income	**51,777**	–
Net cash from financing activities	**51,777**	–
Net increase in cash and cash equivalents	**271,443**	31,500
Cash and cash equivalents at beginning of year	**262,923**	231,423
Cash and cash equivalents at end of year	**534,366**	262,923

The notes on pages 19 to 31 form part of these financial statements.

North Devon Against Domestic Abuse

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2021

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is 6 Litchdon Street, Barnstaple, Devon, EX32 8ND.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

There are no material uncertainties about the charity's ability to continue.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Accounting estimates and assumptions are made concerning the future and, by their nature, will rarely equal the related actual outcome.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

3. Accounting policies *(continued)*

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold property	-	Straight line over 50 years
Children's equipment	-	15% Straight line
Shop fittings	-	Straight line over the life of the lease
Motor vehicles	-	20% Straight line
Outreach equipment	-	15% - 25% Straight line
Refuge equipment	-	15% - 25% Straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Government grants

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the charity will comply with the conditions attaching to them and the grants will be received.

3. Accounting policies *(continued)*

Government grants *(continued)*

Where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument. Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument. Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted. Financial assets that are measured at cost or amortised cost are reviewed for objective evidence of impairment at the end of each reporting date. If there is objective evidence of impairment, an impairment loss is recognised under the appropriate heading in the statement of financial activities in which the initial gain was recognised.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

4. Limited by guarantee

North Devon Against Domestic Abuse Limited is a company limited by guarantee and accordingly does not have a share capital.

Every member of the company undertakes to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of its being wound up while he or she is a member, or within a year after he or she ceases to be a member.

5. Donations and legacies

	Unrestricted Funds £	Restricted Funds £	**Total Funds 2021 £**
Donations and legacies			
Donations	31,137	–	**31,137**
Gift Aid	2,952	–	**2,952**
Mr B Mills legacy income	–	100,000	**100,000**
Big Lottery Fund	–	132,152	**132,152**
Children In Need	–	21,060	**21,060**
DCC Public Health	–	115,000	**115,000**
Dep't for Communities and Local Government	153,935	20,144	**174,079**
Other grants receivable	168,517	670	**169,187**
Lloyds Bank Foundation	25,000	–	**25,000**
North Devon Healthcare Trust	–	40,000	**40,000**
PCC Devon & Cornwall	–	17,500	**17,500**
Torridge District Council	3,090	–	**3,090**
Devon Community Foundation	14,965	–	**14,965**
Northcott Devon Foundation	–	–	–
Ending Womens Homelessness	–	–	–
Grants			
Government grant income	51,777	–	**51,777**
	451,373	446,526	**897,899**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Donations and legacies			
Donations	10,377	–	10,377
Gift Aid	735	–	735
Mr B Mills legacy income	–	–	–
Big Lottery Fund	–	131,575	131,575
Children In Need	–	41,931	41,931
DCC Public Health	22,500	70,000	92,500
Dep't for Communities and Local Government	177,856	26,352	204,208
Other grants receivable	14,107	454	14,561
Lloyds Bank Foundation	25,000	–	25,000
North Devon Healthcare Trust	–	40,000	40,000
PCC Devon & Cornwall	–	35,000	35,000
Torridge District Council	3,090	–	3,090
Devon Community Foundation	–	–	–
Northcott Devon Foundation	–	1,240	1,240
Ending Womens Homelessness	16,024	–	16,024
Grants			
Government grant income	–	–	–
	269,689	346,552	616,241

6. Other trading activities

	Unrestricted Funds £	**Total Funds 2021 £**	Unrestricted Funds £	Total Funds 2020 £
Re:store Bideford shop sales	720	**720**	35,515	35,515
Re:store Barnstaple shop sales	–	**–**	95	95
Re:store Bus shop sales	–	**–**	2,603	2,603
Fundraising events	14,565	**14,565**	5,081	5,081
Personal service charges	4,583	**4,583**	13,942	13,942
Rents received	59,786	**59,786**	38,329	38,329
	79,654	**79,654**	95,565	95,565

7. Investment income

	Unrestricted Funds £	**Total Funds 2021 £**	Unrestricted Funds £	Total Funds 2020 £
Bank interest receivable	113	**113**	273	273

8. Other income

	Unrestricted Funds £	**Total Funds 2021 £**	Unrestricted Funds £	Total Funds 2020 £
Room hire charges	8,955	**8,955**	11,486	11,486
Chargeable training	–	**–**	1,250	1,250
	8,955	**8,955**	12,736	12,736

9. Costs of other trading activities

	Unrestricted Funds £	Restricted Funds £	**Total Funds 2021 £**
Costs of other trading activities - Shop costs	15,368	–	**15,368**
Costs of other trading activities – Fundraising costs	3,585	–	**3,585**
	18,953	–	**18,953**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Costs of other trading activities - Shop costs	35,290	5,715	41,005
Costs of other trading activities – Fundraising costs	329	–	329
	35,619	5,715	41,334

10. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	**Total Funds 2021 £**
Refuge and core activities	292,416	333,330	**625,746**
Support costs	39,367	–	**39,367**
	331,783	333,330	**665,113**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Refuge and core activities	248,361	358,681	607,042
Support costs	39,169	–	39,169
	287,530	358,681	646,211

11. Expenditure on charitable activities by activity type

	Activities undertaken directly £	Support costs £	**Total funds 2021 £**	Total fund 2020 £
Refuge and core activities	625,746	39,367	**665,113**	646,211

12. Analysis of support costs

	Refuge and core activities £	**Total 2021 £**	Total 2020 £
Staff costs	37,404	**37,404**	35,296
Accountancy costs	1,800	**1,800**	3,368
Finance costs	163	**163**	147
Governance costs	–	**–**	358
	39,367	**39,367**	39,169

13. Net income

Net income is stated after charging/(crediting):

	2021 £	2020 £
Depreciation of tangible fixed assets	**18,378**	16,338

14. Independent examination fees

	2021	2020
	£	£
Fees payable to the independent examiner for:		
Independent examination of the financial statements	**1,800**	1,800

15. Staff costs

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2021	2020
	£	£
Wages and salaries	**458,500**	434,214
Social security costs	**38,063**	35,075
Employer contributions to pension plans	**18,302**	16,727
	514,865	486,016

The average head count of employees during the year was 22 (2020: 23). The average number of full-time equivalent employees during the year is analysed as follows:

	2021	2020
	No.	No.
Refuge and core activities	**16**	19

No employee received employee benefits of more than £60,000 during the year (2020: Nil).

16. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

In order to fulfill their duties, trustees are able to reclaim expenses which have been incurred wholly for the charity's purpose. In the year ended 31 March 2021 a total of £Nil (2020 - £505) was reimbursed.

17. Tangible fixed assets

	Land and buildings £	Plant and machinery £	Fixtures, fittings and equipment £	Motor vehicles £	Refuge equipment £	**Total £**
Cost						
At 1 Apr 2020	246,144	734	65,245	28,577	23,047	**363,747**
Additions	–	–	16,969	–	648	**17,617**
Disposals	–	–	(6,934)	–	–	**(6,934)**
At 31 Mar 2021	246,144	734	75,280	28,577	23,695	**374,430**
Depreciation						
At 1 Apr 2020	68,674	734	54,217	17,145	19,910	**160,680**
Charge for the year	4,923	–	6,899	5,715	841	**18,378**
Disposals	–	–	(6,934)	–	–	**(6,934)**
At 31 Mar 2021	73,597	734	54,182	22,860	20,751	**172,124**
Carrying amount						
At 31 Mar 2021	172,547	–	21,098	5,717	2,944	**202,306**
At 31 Mar 2020	177,470	–	11,028	11,432	3,137	203,067

18. Debtors

	2021 £	2020 £
Prepayments and accrued income	**56,660**	6,492
Other debtors	**13,634**	33,679
	70,294	40,171

19. Creditors: amounts falling due within one year

	2021 £	2020 £
Trade creditors	–	145
Accruals and deferred income	**7,661**	9,266
	7,661	9,411

20. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £18,302 (2020: £16,727).

21. Government grants

The amounts recognised in the financial statements for government grants are as follows:

	2021	2020
	£	£
Recognised in income from donations and legacies:		
Government grants income	**51,777**	–

22. Analysis of charitable funds

Unrestricted funds

	At 1 April 2020	Income	Expenditure	Transfers	At 31 March 2021
	£	£	£	£	£
General funds	261,158	540,095	(345,813)	(175,597)	**279,843**
Freehold Property Fund	177,470	–	(4,923)	–	**172,547**
DCLG Grant Fund	37,573	–	–	–	**37,573**
Designated for future use	–	–	–	175,597	**175,597**
	476,201	540,095	(350,736)	–	**665,560**

	At 1 April 2019	Income	Expenditure	Transfers	At 31 March 2020
	£	£	£	£	£
General funds	201,086	378,263	(318,191)	–	261,158
Freehold Property Fund	182,393	–	(4,923)	–	177,470
DCLG Grant Fund	37,608	–	(35)	–	37,573
Designated for future use	–	–	–	–	–
	421,087	378,263	(323,149)	–	476,201

General funds represent the Charity's reserves that are free to be used for whatever purposes deemed necessary by the trustees in connection with the running of the charity.

The freehold property designated funds represents the book value of freehold property included within unrestricted funds.

The DCLG grant designated funds represent the reserves that have been set aside in respect to specific fundraising and business development activities as a result of the overall unrestricted DCLG grants received. Where funds granted have been provided for core activities, these have been transferred to unrestricted funds.

Designated for future use designated funds represent funds that have been set aside for the acquisition of property and future service delivery.

22. Analysis of charitable funds *(continued)*

Restricted funds

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	**At 31 March 2021 £**
Health IDVA (North Devon)	–	40,000	(40,000)	–	**–**
SDVC IDVA (North Devon)	–	35,000	(35,000)	–	**–**
SDVC IDVA (South Devon)	–	35,000	(35,000)	–	**–**
SDVC IDVA Devonwide	–	45,000	(26,250)	–	**18,750**
Standard Risk Service	–	17,500	(17,500)	–	**–**
Big Lottery Fund (Cash)	3,978	132,152	(134,707)	–	**1,423**
Big Lottery Fund (Asset)	11,432	–	(5,715)	–	**5,717**
Children In Need (2017- 20)	3,904	21,060	(24,964)	–	**–**
NDC - Survival Bags	1,085	–	–	–	**1,085**
Refuge	–	20,144	(13,524)	–	**6,620**
Specific grants	150	670	(670)	–	**150**
Mr B Mills Legacy Donation	–	100,000	–	–	**100,000**
	20,549	446,526	(333,330)	–	**133,745**

	At 1 April 2019 £	Income £	Expenditure £	Transfers £	At 31 March 2020 £
Health IDVA (North Devon)	–	40,000	(40,000)	–	–
SDVC IDVA (North Devon)	–	35,000	(35,000)	–	–
SDVC IDVA (South Devon)	–	35,000	(35,000)	–	–
SDVC IDVA Devonwide	–	–	–	–	–
Standard Risk Service	–	35,000	(35,000)	–	–
Big Lottery Fund (Cash)	16,839	131,575	(144,436)	–	3,978
Big Lottery Fund (Asset)	17,147	–	(5,715)	–	11,432
Children In Need (2017- 20)	3,322	41,931	(41,349)	–	3,904
NDC - Survival Bags	1,085	–	–	–	1,085
Refuge	–	26,352	(26,352)	–	–
Specific grants	–	1,694	(1,544)	–	150
Mr B Mills Legacy Donation	–	–	–	–	–
	38,393	346,552	(364,396)	–	20,549

22. Analysis of charitable funds *(continued)*

The Health IDVA is funded by North Devon Healthcare Trust. This role, being available to victims within acute health services, is now part of the delivery of health's obligatory safeguarding training for practitioners.

The SDVC IDVA's are funded by the Devon County Council Public Health to support victims through the criminal justice system.

The Standard Risk Service is funded by the Office of the Police and Crime Commissioner and serves to deliver Victim Care Services and set up a Domestic Violence and Abuse Standard Risk Service.

The Big Lottery Fund is a grant awarded over a five year period, starting in 2016 as part of the Women and Girls Initiative. This funding will provide the ability to provide an extended IDVA court service as well as a mental health practitioner and mentor/case coordinator. Further funding was received to purchase and utilise a vehicle from which to operate services in the community.

Children in Need funds the provision of therapeutic support to children and young people suffering from the effects of domestic abuse.

The Survival Bags fund was granted by North Devon Council to provide Devon-wide emergency supplies for victims of domestic abuse.

The £100,000 received from Mr Brian Mills is a legacy donation. This legacy has been used to purchase a building in lasting memorial to Bronwen Mills for use as an additional refuge for those families who would not fare well in the communal refuge.

23. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	**Total Funds 2021 £**
Tangible fixed assets	196,589	5,717	**202,306**
Current assets	476,632	128,028	**604,660**
Creditors less than 1 year	(7,661)	–	**(7,661)**
Net assets	665,560	133,745	**799,305**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Tangible fixed assets	191,634	11,432	203,066
Current assets	293,978	9,117	303,095
Creditors less than 1 year	(9,411)	–	(9,411)
Net assets	476,201	20,549	496,750

24. Analysis of changes in net debt

	At 1 Apr 2020	Cash flows	At 31 Mar 2021
	£	£	£
Cash at bank and in hand	262,923	271,443	**534,366**

25. Operating lease commitments

The total future minimum lease payments under non-cancellable operating leases are as follows:

	2021	2020
	£	£
Not later than 1 year	**4,471**	2,227
Later than 1 year and not later than 5 years	**8,074**	1,916
	12,545	4,143

26. Related parties

During the year, the charity received a donation from NDADA Trading Limited, its subsidiary company totalling £6,137 (2020: £Nil).

27. Post balance sheet events

It should be noted that, at the date of preparation of the financial statements, the instability factor relating to the health emergency due to the spread of Coronavirus should not be underestimated. There have been no adjusting events identified whilst preparing the accounts

The charity has reviewed the scenario and evaluated the management actions to mitigate the impact to their operations. The charity has adopted initiatives to safeguard the health of its people and actions aimed at maintaining operational activity. The repercussions on any adjustments to the financial statements are currently not determinable in light of the volatility of the scenario and the continuous evolution of the market, these will be reflected in the 2022 results.

In addition, in May 2021 the charity purchased a property for £130,000. The property will be used as an additional refuge for those families who would not fare well in the communal refuge.