

Charity Number.
1095964

THE LISTENING EAR

**TRUSTEES' REPORT
AND FINANCIAL STATEMENTS**

YEAR ENDED 31 MARCH 2025

THE LISTENING EAR

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YEAR ENDED 31 MARCH 2025

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LEGAL AND ADMINISTRATIVE INFORMATION

CHARITY NUMBER

1095964

PRINCIPAL OFFICE

127 - 129 Bargates
Christchurch
Dorset
BH23 1QH

TRUSTEES

W Weldon
K Stankiewicz-Lammin
J Humphreys
L Russell

INDEPENDENT EXAMINER

Phillip J Polden FCCA
Brett Pittwood
Chartered Certified Accountants
Suite 8 Bourne Gate
25 Bourne Valley Road
Poole
Dorset
BH12 1DY

BANKERS

Barclays Bank plc
61 Old Christchurch Road
Bournemouth
Dorset
BH1 1ER

Charity Number 1095964

THE LISTENING EAR

CHAIRPERSON'S ANNUAL REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

LEGAL AND ADMINISTRATIVE INFORMATION

CHARITY NUMBER : 1095964

PRINCIPAL OFFICE : 127-129 Bargates, Christchurch BH23 1QH

TRUSTEES: W. Lee Weldon, Kasia Stankiewicz-Lammin, Jonathan Humphreys, Layla Russell

INDEPENDENT EXAMINER: Phillip Polden FCCA Brett Pittwood Chartered Certified Accountants
Suite 8, Bourne Gate, 25 Bourne Valley Road, Poole, Dorset BH12 1DY

BANKERS: Barclays Bank plc, 61 Old Christchurch Road, Bournemouth, Dorset, BH1 1ER

The Listening Ear - Annual Chairperson's Report

Date: 30.03. 2025

Charity No: 1095964

Covering period: 1 April 2024 to 31 March 2025

The Listening Ear has continued to provide vital counselling services for children and young people in the areas of Bournemouth, Christchurch, and Poole. During this financial year, The Listening Ear provided 291 counselling packages working within 42 local primary, secondary, and special schools. The presenting issues continue to vary, however, the charity has again seen a steady increase in referrals for children who have experienced trauma and children who are neurodiverse.

The Listening Ear continues to strive for professional excellence and is proud to have been recognised with a number of accolades in 2024-25 including:

- Specialist Counselling Service 2024-25 Prestige Awards (South England) for the 4th consecutive year
- Global Awards 2024-25 Mental Health Support Non-Profit of the Year
- E2 Media 2024 Accolade of Achievement

- E2 Media 2024 Charity Director of the Year
- Global Health & Pharma 2024 Best Youth Focused Counselling Service
- AI Non-profit Awards 2024 Best Children's Mental Health Charity

Through the course of the year the team of four trustees; Chairperson - Kasia Stankiewicz-Lammin, Secretary - Lee Weldon, Treasurer - Jonathan Humphreys, as well as Layla Russell have been supporting TLE. The board continues to be committed to helping the charity grow and evolve in order to support the high demand for mental health support for young people.

In addition to the work of the Board of Trustees, Anita Weldon continues in the role of Charity Director in charge of the day to day running of the charity alongside a small administration staff.

While the charity has continued to provide a high quality service, funding has not met the demand. Due to current economic uncertainty, the rise in minimum wage, and the general rise in costs to run the charity, the trustees have taken the decision to close The Listening Ear no later than 31 March, 2026. The Listening Ear will no longer accept new referrals as of 1 April, 2025. All client work will be completed by 18 July, 2025. The charity director will continue to complete all necessary administration and maintain the offices through the remainder of the current lease, at which time the charity commission will be notified of the final closure of the charity.

Kasia Stankiewicz-Lammin - Chairperson

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES
ON THE UNAUDITED FINANCIAL STATEMENTS OF
THE LISTENING EAR**

I report on the financial statements of The Listening Ear for the year ended 31 March 2025 which comprise the statement of financial activities, balance sheet and related notes on pages 4 to 6. These financial statements have been prepared under the historical cost convention and the accounting policies set out therein.

Respective responsibilities of trustees and examiner

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

The charity's trustees consider that an audit is not required for this year.

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Phillip J Polden FCCA
Chartered Certified Accountant
Brett Pittwood
Chartered Certified Accountants
Suite 8 Bourne Gate
25 Bourne Valley Road
Poole
Dorset
BH12 1DY

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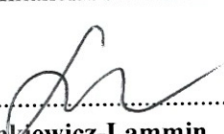
STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2025

	2025 Unrestricted Funds	2024 Unrestricted Funds
INCOMING RESOURCES		
Incoming resources from charitable activities:		
Counselling services	72,374	64,058
Grants received	62,165	13,655
Donations	16,108	8,357
Fundraising events income	3,268	5,897
	<hr/> 153,915	<hr/> 91,967
Incoming resources from generated funds:		
Other income - bank compensation	225	-
Bank deposit account interest	218	95
	<hr/> 154,358	<hr/> 92,062
RESOURCES EXPENDED		
Activities in furtherance of the charity's objects:		
Counsellors' services	66,739	60,659
Senior counsellor	267	352
Training and supervision costs	9,744	10,075
Security checks	280	372
Events and fundraising expenses	2,921	1,447
Governance costs:		
Charity director	11,200	10,603
Administrators	2,495	10,878
Stationery, postage and office expenses	767	587
Repairs and renewals	443	190
Telephone and internet	832	868
Insurance	503	503
Rent and storage	12,235	12,310
Cleaning	216	-
Water and electricity	1,426	1,566
Car parking permits	847	1,393
Accountancy	1,110	1,020
	<hr/> 112,025	<hr/> 112,823
NET INCOMING/(OUTGOING) RESOURCES	<hr/> <hr/> £42,333	<hr/> <hr/> £(20,761)

BALANCE SHEET
AS AT 31 MARCH 2025

	Note	2025	2024
CURRENT ASSETS			
Debtors	4	5,580	9,425
Property - rent deposit		1,000	1,000
Bank current account		68,824	23,541
Bank deposit account		12,433	10,266
		<u>£87,837</u>	<u>£44,232</u>
CREDITORS: amounts falling due within one year			
Creditors and accruals	5	9,177	7,905
		<u>£9,177</u>	<u>£7,905</u>
NET CURRENT ASSETS		<u>78,660</u>	<u>36,327</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>£78,660</u>	<u>£36,327</u>
RESERVES			
Unrestricted funds:			
Surplus brought forward		36,327	57,088
Surplus/(deficit) for the year		42,333	(20,761)
		<u>£78,660</u>	<u>£36,327</u>
Surplus carried forward		<u>£78,660</u>	<u>£36,327</u>

These financial statements were approved by the Trustees on 16.12 2025 and signed on its behalf by:



K Stankiewicz-Lammin
 Chairperson

NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2025

1. ACCOUNTING POLICIES

a) Accounting convention

The financial statements are prepared under the historical cost convention and the Charities Acts. They follow the recommendations in 'Accounting and Reporting by Charities: Statement of Recommended Practice' issued in 2005, and comply with Charities (Accounts and Reports) Regulations 2005 issued under the Charities Act 1993.

The charity has taken advantage of the exemption in FRS1 from the requirement to produce a cashflow statement because it is a small charity.

b) Incoming resources

All income apart from donations is included in full in the financial statements when receivable. Donations are included when received.

c) Resources expended

Resources expended, including irrecoverable VAT, are recognised in the year in which they are incurred.

Governance costs are those incurred in connection with the administration of the charity and compliance with constitutional and statutory requirements.

2. TRUSTEES' EMOLUMENTS

Neither the trustees nor any persons connected with them have received remuneration during the year. No expenses have been reimbursed to the trustees during the year.

3. INDEPENDENT EXAMINER

Accountancy fees includes a provision of £1,110 (2024 = £1,020) in respect of the preparation and the independent examination of these financial statements. No other financial services were provided by the independent examiner.

4. DEBTORS	2025	2024
Unpaid invoices for counselling services provided	£5,580	£9,425
	<hr/>	<hr/>
5. CREDITORS AND ACCRUALS		
Counsellors' services	6,465	5,355
Senior counsellor	15	55
Charity Director	1,000	800
Administrator	427	495
Water and electricity	160	180
Accountancy and independent examination fees	1,110	1,020
	<hr/>	<hr/>
	£9,177	£7,905
	<hr/>	<hr/>