

Charity Number.

1095964

THE LISTENING EAR

CHAIRMAN'S ANNUAL REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

LEGAL AND ADMINISTRATIVE INFORMATION

CHARITY NUMBER

1095964

PRINCIPAL OFFICE

VO9, 203-205 Charminster Road, Bournemouth BH8 9QQ

TRUSTEES

T. Linder, W. Weldon, K. Stankiewicz-Lammin, K. Williams, J. Humpheys

INDEPENDENT EXAMINER

Phillip Polden FCCA Brett Pittwood Chartered Certified Accountants Suite 8 Bourne Gate 25 Bourne Valley Road Poole Dorset BH12 1DY

BANKERS

Barclays Bank plc 61 Old Christchurch Road Bournemouth Dorset BH1 1ER

The Listening Ear - Annual Chairman's Report

Date: 30 Aug 2022

Charity No: 1095964

Covering period: March 2021 to March 2022

This past year saw the world slowly returning to some sense of normality as the impact of the COVID-19 pandemic started to ease. However, this also meant an increase in demand for mental health support as families dealt with the lingering effects of the crisis, straining an already overloaded healthcare sector. Through this time, The Listening Ear (TLE) continued to provide vital counselling services to children and young people in Bournemouth, Christchurch, and Poole. In fact, the number of clients supported rose to 312 over the course of the year and the number of counsellors working with TLE grew to 30 by July 2022.

As schools opened up, and in-person interactions were allowed, TLE was able to once again engage closely with its partner schools, working in 82 across BCP by July 2022. This allowed TLE to stay actively engaged with helping children and young people cope with mental health issues that were amplified by the pandemic.

Due to economic uncertainty, there continued to be limited funding available for smaller charities like TLE with more funding and attention going to larger organisations. Still, TLE was able to secure grants for £6000 and regular donations to keep the charity actively supporting children and young people throughout the year. Additionally, fundraising events such as a Golf Day and providing parking guidance for the Christchurch Chilli and Cheese Festival helped to increase the charity's income. Going forward, securing a steady stream of funding continues to be the main challenge facing the charity.

Through the course of the year TLE's team of 9 trustees focused on helping the charity refresh its strategy and its overall business model. By the summer of 2022, several trustees chose to step down from their role due to personal commitments. Consequently, there are now 5 trustees on the TLE board, Chairperson- Kasia Stankiewicz-Lammin, Secretary- Lee Weldon, Treasurer- Jonathan Humphreys, as well as Theresa Linder, and Kim Williams. The board continues to be committed to helping the charity grow and evolve in order to support the high demand for TLE's services.

In addition to the Board of Trustees, the charity was able to add a new staff member, Samantha Cake as an administrative assistant to support Anita in the office starting from July 2021.

As we move beyond the crisis of the pandemic, we know that we will still feel the lingering effects on mental health issues with children and young people for years to come, and TLE is committed to providing as much support as possible for the community.

On behalf of The Listening Ear Kasia Stankiewicz-Lammin- Chair

THE LISTENING EAR

TRUSTEES' REPORT
AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

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BH1 1ER

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES
ON THE UNAUDITED FINANCIAL STATEMENTS OF
THE LISTENING EAR**

I report on the financial statements of The Listening Ear for the year ended 31 March 2022 which comprise the statement of financial activities, balance sheet and related notes on pages 4 to 6. These financial statements have been prepared under the historical cost convention and the accounting policies set out therein.

Respective responsibilities of trustees and examiner

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

The charity's trustees consider that an audit is not required for this year.

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

.....
Phillip J Polden FCCA
Chartered Certified Accountant
Brett Pittwood
Chartered Certified Accountants
Suite 8 Bourne Gate
25 Bourne Valley Road
Poole
Dorset
BH12 1DY

..... Date

STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2022

	2022 Unrestricted Funds	2021 Unrestricted Funds
INCOMING RESOURCES		
Incoming resources from charitable activities:		
Counselling services	124,542	4,005
Grants received	5,000	37,553
Donations	15,226	2,607
Fundraising events income	4,362	-
Miscellaneous income	-	796
	<hr/>	<hr/>
	149,130	44,961
Incoming resources from generated funds:		
Bank deposit account interest	1	3
	<hr/>	<hr/>
	149,131	44,964
RESOURCES EXPENDED		
Activities in furtherance of the charity's objects:		
Counsellors' services	83,644	27,427
Senior counsellor	100	-
Training and supervision costs	5,830	1,447
Security checks	626	455
Events and fundraising expenses	379	-
Governance costs:		
Charity director	10,065	-
Administrator	4,180	-
Counsellors' services for administration	-	8,250
Stationery, postage and office supplies	174	105
Telephone and internet	294	409
Insurance	484	484
Room hire	384	220
Accountancy	990	624
Miscellaneous	40	34
	<hr/>	<hr/>
	107,190	39,455
NET INCOMING RESOURCES	<hr/> <hr/>	<hr/> <hr/>
	£41,941	£5,509

BALANCE SHEET
AS AT 31 MARCH 2022

	Note	2022	2021
CURRENT ASSETS			
Debtors	4	10,122	1,820
Bank current account		60,660	18,606
Bank deposit account		7,096	7,096
		<u>£77,878</u>	<u>£27,522</u>
CREDITORS: amounts falling due within one year			
Creditors and accruals	5	15,778	7,363
		<u>£15,778</u>	<u>£7,363</u>
NET CURRENT ASSETS		<u>62,100</u>	<u>20,159</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>£62,100</u>	<u>£20,159</u>
RESERVES			
Unrestricted funds:			
Surplus brought forward		20,159	14,650
Surplus for the year		41,941	5,509
		<u>£62,100</u>	<u>£20,159</u>
Surplus carried forward		<u>£62,100</u>	<u>£20,159</u>

These financial statements were approved by the Trustees on 23.12 2022 and signed on its behalf by:

.....
K Stankiewicz
Chair

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

1. ACCOUNTING POLICIES

a) Accounting convention

The financial statements are prepared under the historical cost convention and the Charities Acts. They follow the recommendations in 'Accounting and Reporting by Charities: Statement of Recommended Practice' issued in 2005, and comply with Charities (Accounts and Reports) Regulations 2005 issued under the Charities Act 1993.

The charity has taken advantage of the exemption in FRS1 from the requirement to produce a cashflow statement because it is a small charity.

b) Incoming resources

All income apart from donations is included in full in the financial statements when receivable. Donations are included when received.

c) Resources expended

Resources expended, including irrecoverable VAT, are recognised in the year in which they are incurred.

Governance costs are those incurred in connection with the administration of the charity and compliance with constitutional and statutory requirements.

2. TRUSTEES' EMOLUMENTS

Neither the trustees nor any persons connected with them have received remuneration during the year. No expenses have been reimbursed to the trustees during the year.

3. INDEPENDENT EXAMINER

Accountancy fees includes a provision of £990 (2021 = £624) in respect of the preparation and the independent examination of these financial statements. No other financial services were provided by the independent examiner.

4. DEBTORS	2022	2021
Unpaid invoices for counselling services provided	£10,122	£1,820
	<hr/>	<hr/>
5. CREDITORS AND ACCRUALS		
Counsellors' services	12,469	5,449
Senior counsellor	100	-
Charity Director	1,125	-
Counsellors' services for administration	-	1,035
Administrator	620	-
Refund of counselling fees	200	-
Supervision costs	170	-
Room hire	104	-
Accountancy and independent examination fees	990	624
	<hr/>	<hr/>
	£15,778	£7,108
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THE LISTENING EAR

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