

Charity Number.
1095964

THE LISTENING EAR

**TRUSTEES' REPORT
AND FINANCIAL STATEMENTS**

YEAR ENDED 31 MARCH 2021

THE LISTENING EAR

CONTENTS

YEAR ENDED 31 MARCH 2021

	Page
Legal and administrative information	1
Annual chairman's report	2
Independent examiner's report	3
Statement of financial activities	4
Balance sheet	5
Notes to the financial statements	6

LEGAL AND ADMINISTRATIVE INFORMATION

CHARITY NUMBER

1095964

PRINCIPAL OFFICE

VO9
203-205 Charminster Road
Bournemouth
Dorset
BH8 9QQ

TRUSTEES

T Linder
W Weldon
J Humphrys
N Whitnell
T Sheppard
L Tillings
C Mears
K Stankiewicz
K Williams

INDEPENDENT EXAMINER

Phillip J Polden FCCA
Brett Pittwood
Chartered Certified Accountants
Suite 8 Bourne Gate
25 Bourne Valley Road
Poole
Dorset
BH12 1DY

BANKERS

Barclays Bank plc
61 Old Christchurch Road
Bournemouth
Dorset
BH1 1ER

The Listening Ear - Annual Chairman's Report

Date: 30 Aug 2021

Charity No: 1095964

Covering period:

July 2020 to July 2021

This past year challenged The Listening Ear (TLE) with an unprecedented mix of a pandemic, significant social and economic disruption, and a mental health crisis fuelled by isolation and uncertainty. In response, the TLE team found ways to evolve and innovate in order to continue providing vital counselling services to children and young people in Bournemouth, my Christchurch, and Poole. In fact, the number of clients supported rose to 125 over the course of the year and the number of counsellors working with TLE grew from 3 to 15 by July 2021.

To achieve this growth, TLE adapted to the national lockdowns by rapidly shifting its counselling services to virtual, video meetings between the counsellors and clients. Additionally, once vaccines became available for front line workers, all staff were vaccinated and able to go back into schools as soon as possible. This allowed TLE to stay actively engaged with helping children and young people cope with mental health issues that were amplified by the pandemic.

Other positives from the year included a close working relationship with Avonwood Primary school where we have a counsellor on site one morning each week. Additionally, TLE expanded our work with the local authority allowing us to support even more children and young people.

While there was no shortage of demand for support from the charity, it was a challenging year to maintain the funding required to meet the demand. With a significant reduction in funds available due to economic uncertainty, small charities such as TLE were faced with strong competition from more established organisations for the limited funds. Still, TLE was able to secure grants for £32000 to keep the charity actively supporting children and young people throughout the year. Going forward, securing a steady stream of funding looks to be the main challenge facing the charity.

As the charity grew over the course of the year, so too did the Trustee Board. By July 2021 there were 9 Trustees supporting TLE, collectively bringing experiences ranging from charity work, psychology, youth work, marketing, and strategy. Over the course of the year the board completed a review and refresh of the charity's strategy and its overall business model. The board continues to be committed to helping the charity grow and evolve in order to support the high demand for TLE's services.

Although the world seems to be returning to a degree of normality, we know that we will feel the lingering impact from the pandemic on mental health issues with children and young people for years to come, and TLE is committed to providing as much support as possible for the community.

On behalf of The Listening Ear Theresa Linder - Chair

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES
ON THE UNAUDITED FINANCIAL STATEMENTS OF
THE LISTENING EAR**

I report on the financial statements of The Listening Ear for the year ended 31 March 2021 which comprise the statement of financial activities, balance sheet and related notes on pages 4 to 6. These financial statements have been prepared under the historical cost convention and the accounting policies set out therein.

Respective responsibilities of trustees and examiner

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

The charity's trustees consider that an audit is not required for this year.

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Phillip J Polden FCCA
Chartered Certified Accountant
Brett Pittwood
Chartered Certified Accountants
Suite 8 Bourne Gate
25 Bourne Valley Road
Poole
Dorset
BH12 1DY

14.12.2021

STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2021

	2021	2020
	Unrestricted	Unrestricted
	Funds	Funds
INCOMING RESOURCES		
Incoming resources from charitable activities:		
Counselling services	4,005	5,950
Grants received	37,553	2,500
Donations	2,607	245
Miscellaneous income	796	-
	<hr/>	<hr/>
	44,961	8,695
Incoming resources from generated funds:		
Bank deposit account interest	3	13
	<hr/>	<hr/>
	44,964	8,708
RESOURCES EXPENDED		
Activities in furtherance of the charity's objects:		
Counsellors' services	27,427	10,060
Training and supervision costs	1,447	-
Security checks	455	-
Governance costs:		
Counsellors' services for administration	8,250	1,614
Stationery, postage and office supplies	105	-
Telephone and internet	409	475
Insurance	484	246
Office rent	-	770
Room hire	220	-
Accountancy	624	570
Miscellaneous	34	40
	<hr/>	<hr/>
	39,455	13,775
NET INCOMING/(OUTGOING) RESOURCES	<hr/>	<hr/>
	£5,509	£(5,067)

BALANCE SHEET
AS AT 31 MARCH 2021

	Note	2021	2020
CURRENT ASSETS			
Debtors	4	1,820	4,800
Bank current account		18,606	4,946
Bank deposit account		7,096	7,092
		<u>£27,522</u>	<u>£16,838</u>
CREDITORS: amounts falling due within one year			
Creditors and accruals	5	7,363	2,188
		<u>£7,363</u>	<u>£2,188</u>
NET CURRENT ASSETS		<u>20,159</u>	<u>14,650</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>£20,159</u>	<u>£14,650</u>
RESERVES			
Unrestricted funds:			
Surplus brought forward		14,650	19,717
Surplus/(deficit) for the year		5,509	(5,067)
Surplus carried forward		<u>£20,159</u>	<u>£14,650</u>

These financial statements were approved by the Trustees on 13.12.2021 and signed on its behalf by:

Theresa Linder

T Linder
Chair

NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021

1. ACCOUNTING POLICIES

a) Accounting convention

The financial statements are prepared under the historical cost convention and the Charities Acts. They follow the recommendations in 'Accounting and Reporting by Charities: Statement of Recommended Practice' issued in 2005, and comply with Charities (Accounts and Reports) Regulations 2005 issued under the Charities Act 1993.

The charity has taken advantage of the exemption in FRS1 from the requirement to produce a cashflow statement because it is a small charity.

b) Incoming resources

All income apart from donations is included in full in the financial statements when receivable. Donations are included when received.

c) Resources expended

Resources expended, including irrecoverable VAT, are recognised in the year in which they are incurred.

Governance costs are those incurred in connection with the administration of the charity and compliance with constitutional and statutory requirements.

2. TRUSTEES' EMOLUMENTS

Neither the trustees nor any persons connected with them have received remuneration during the year. No expenses have been reimbursed to the trustees during the year.

3. INDEPENDENT EXAMINER

Accountancy fees includes a provision of £624 (2020 = £570) in respect of the preparation and the independent examination of these financial statements. No other financial services were provided by the independent examiner.

4. DEBTORS	2021	2020
Unpaid invoices for counselling services provided	£1,820	£4,800

5. CREDITORS AND ACCRUALS

Counsellors' services	6,484	660
Reimbursed expenses	255	-
Office rent	-	388
Accountancy and independent examination fees	624	1,140
	<u>£7,363</u>	<u>£2,188</u>