

**Registered number: 04492376**  
**Charity number: 1095555**

**JUBILEE CITIZENS UK**

**(A company limited by guarantee)**

**TRUSTEES' REPORT AND FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**Jubilee Citizens UK**  
**(A company limited by guarantee)**

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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES  
AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2025**

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<b>Trustees</b>	Dr P M Kevern (Chair) Mr K Walsh (Treasurer) Mr M Malpas Mr J Chauhan Ms S Mistry Mrs R Campbell
<b>Company registered number</b>	04492376
<b>Charity registered number</b>	1095555
<b>Registered office</b>	76-78 Boldmere Road Sutton Coldfield West Midlands B73 5TJ
<b>Company secretary</b>	Mrs R Bews
<b>Chief executive officer</b>	Mrs R Bews
<b>Independent auditor</b>	Cooper Parry Group Limited Statutory Auditor Two Chamberlain Square Birmingham B3 3AX
<b>Bankers</b>	Unity Trust Bank Plc Four Brindley Place Birmingham B1 2JB

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**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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The trustees present their annual report together with the audited financial statements of the charity for the year ended 31 March 2025. The Annual Report serves the purposes of both a trustees' report and a directors' report under company law. The trustees confirm that the Annual Report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102).

Since the charitable company qualifies as small under section 383 of the Companies Act 2006, the strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

The company is limited by guarantee and is a registered charity (Registered No. 1095555).

**Legal Objects**

The charity's objects are to promote the relief of elderly people and disabled people including assisting and co-operating in the work of statutory authorities and voluntary organisations engaged in providing facilities for physical and mental recreation, developing physical improvements, furthering health, and relieving poverty, distress, and sickness.

**Objectives and Activities**

**Policies and objectives**

Our aims and objectives are to offer the provision of direct quality services to promote good later life especially with a rise in the elderly population. Our support is offered to all ages and needs, with a focus on older adults, carers and people who may experience hardship in later life. We strive to make a positive contribution to the lives of current and future older adults, we focus on excelling in meeting the support needs, especially preventative support to promote wellbeing and reduce/delay the higher care and support needs.

**Public benefit**

In developing the activities, the trustees have had due regard to the guidance issued by the Charity Commission in respect of public benefit. In structuring the charges for services, care is taken not to disadvantage those with lower incomes.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Achievements and performance**

We pride ourselves on offering care and support that is personalised specifically to the individual, through an initial assessment and review with the client of their needs and preferences.

We work in partnership with the client to make informed decisions about their own care and treatment options, including the extent to which they may wish to manage these options themselves.

We hold contracts with Birmingham City Council to provide regulated personal care and domestic support packages to clients living in extra care housing schemes within Birmingham. The care, dependent on the scheme, can be provided 24 hours per day, 7 days per week.

We also have private care packages within the community offering personal care and domestic support.

We deliver a service through a contract with Sandwell and West Birmingham Hospitals NHS Trust Palliative Care Hub offering welfare rights and domestic support to clients in palliative care.

All new staff joining the organisation are inducted into the role; through our induction process, including a range of training courses, for example, safeguarding, medication, health and safety, moving and handling and shadowing experienced team members. Existing staff have their training regularly updated and work through the Care Certificate standards.

The management team continue to build positive relationships with existing and new stakeholders including clients' families, scheme managers, social work teams and commissioners.

We have a Care Quality Commission overall rating of Good.

**Financial Review**

The total net incoming funds were £1,475,438 (2024: £1,575,579), a decrease on the prior year. Total reserves at the year ended 31 March 2025 were £1,894,300 (2024: £1,744,072).

The charity continued to be principally funded by service user contributions and additionally by contracts with Birmingham City Council.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Financial Review (continued)**

**Reserves Policy**

The trustees' aim is to retain unrestricted funds sufficient to cover twelve months' operating costs. This is estimated to be approximately £1,565,933.

**Level of Reserves**

Free reserves are the charity's reserves that are freely available to spend on any of the charity's purposes and therefore exclude fixed assets. On 31 March 2025, the charity held free reserves of £1,894,298 (2024: £1,744,070).

**Investment of funds policy**

Any monies not required for immediate use would be placed in a high interest deposit account to achieve added income.

**Structure, Governance and Management**

**Constitution**

The company is constituted under a Memorandum of Association dated 23 July 2002 and is a registered charity number 1095555.

**Governing Document**

The organisation is a charitable company limited by guarantee, incorporated 23 July 2002. The company was established under a Memorandum of Association which established the objects and powers of the charity and is governed under its Articles of Association. In the event of the company being wound up, members are required to contribute an amount not exceeding £1.

**Method of appointment or election of Trustees**

The directors of the company are also the charity trustees for the purposes of charity law, and, under the company's Articles of Association, the members of the Board are elected to serve for a period of three years, after which they must be re-elected at the next Annual General Meeting.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Structure, Governance and Management (continued)**

The trustees serving during the year and to the date of this report are shown on page 1.

There is no private benefit arising to trustees other than the satisfaction of being involved and contributing towards the wellbeing of those we seek to serve.

**Policies adopted for the induction and training of trustees**

Prospective trustees are recruited initially in an observer capacity and, after receiving an information pack, attending at least two board meetings to familiarise themselves with the working of the organisation before committing themselves and before being elected to the Board. The trustees are kept up to date with Charity Commission guidance and encouraged to participate in training events when available.

**Related party relationships**

The trustees are also directors of Jubilee Citizens Enterprises CIC. The charity is responsible for this entity, which is effectively dormant, with minimal charges incurred in the year.

The trustees are also trustees, directors, and members of Age Concern Birmingham. Certain trustees are also directors of Age Concern in Birmingham Trading Ltd.

The strategy of Jubilee Citizens UK is aligned with Age Concern Birmingham.

**Organisational structure and decision making**

The Chief Executive heads a Management Team who is charged by the Board of trustees with the delegated responsibility of running the organisation according to the strategic direction of the over-arching business plan. This is updated on an annual basis and approved by the trustees.

**Pay policy for senior staff**

There are no key management personnel remunerated within the charity. A management charge is levied by Age Concern Birmingham to Jubilee Citizens UK to reflect the staff management and support time and use of premises. The management charge is calculated with reference to the staff salaries and time spent within Age Concern Birmingham.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Structure, Governance and Management (continued)**

**Risk management**

The trustees have assessed the major risks to which the charitable company is exposed, in particular those related to the operations and finances of the company and are satisfied those systems and procedures are in place to mitigate our exposure to the major risks.

The most significant risk is if the care work provided in the extra care sheltered housing schemes was to be withdrawn by Birmingham City Council. We ensure we maintain a good line of communication between ourselves and Birmingham City Council to make sure we work together to guarantee the needs of the clients can be met.

**Future Plans**

We strive to develop and offer the best quality service for clients and funders.

We will work closely with clients, their families and statutory services to establish positive relationships.

We are proud of our staff retention levels and strive to continually develop our workforce.

We look to develop our community offer with increased wellbeing support packages to people living in their own homes across Birmingham.

**Information on fundraising practices**

The charity has not undertaken any fundraising during the year.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**Statement of trustees' responsibilities**

The trustees (who are also directors of Jubilee Citizens UK for the purpose of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements the trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charities SORP (FRS 102).
- Make judgements and accounting estimates that are reasonable and prudent.
- State whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are also responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**Disclosure of information to auditor**

Each of the persons who are trustees at the time when the trustees' report is approved has confirmed that:

- So far as that trustee is aware, there is no relevant audit information of which the charitable company's auditor is unaware, and
- That the trustee has taken all the steps that ought to be taken to be aware of any relevant audit information and to establish that the charitable company's auditor is aware of that information

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

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**TRUSTEES' REPORT (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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Approved by order of the members of the board of trustees and signed on their behalf by:

**Dr P M Kevern**  
**Chair of Trustees**  
**Date:**



18/9/25.

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**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF JUBILEE CITIZENS UK**

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***Opinion***

We have audited the financial statements of Jubilee Citizens UK (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of financial activities, the Balance sheet, Statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure for the year then ended.
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions related to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

**Other information**

The other information comprises the information included in the Trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not

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**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF JUBILEE CITIZENS UK (CONTINUED)**

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**Other information (continued)**

cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatement in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion.

- adequate and proper accounting records have not been kept by the charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a Strategic report.

**Responsibilities of trustees**

As explained more fully in the Statement of Trustees' responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

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**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF JUBILEE CITIZENS UK (CONTINUED)**

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**Responsibilities of trustees (continued)**

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations or have no realistic alternative but to do so.

**Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditor under the Companies Act 2006 and report in accordance with this act. Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud are detailed below:

Our assessment focussed on key laws and regulations the charitable company has to comply with and areas of the financial statements we assessed as being more susceptible to misstatement. These key laws and regulations included but were not limited to compliance with the Companies Act 2006, Charities Act 2011, taxation legislation, data protection, anti-bribery and employment legislation.

We are not responsible for preventing irregularities. Our approach to detecting irregularities included, but was not limited to, the following:

- obtaining an understanding of the legal and regulatory framework applicable to the charitable company and how the charitable company is complying with that framework, including agreement of financial statement disclosures to underlying documentation and other evidence.
- obtaining an understanding of the charitable company's control environment and how the charitable company has applied relevant control procedures, through discussions with trustees and other management and by performing walkthrough testing over key areas.
- obtaining an understanding of the charitable company's risk assessment process, including the risk of fraud.
- reviewing meeting minutes of those charged with governance throughout the year; and

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**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF JUBILEE CITIZENS UK (CONTINUED)**

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**Auditor's responsibilities for the audit of the financial statements (continued)**

- performing audit testing to address the risk of management override of controls, including testing journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for bias.

Whilst considering how our audit work addressed the detection of irregularities, we also considered the likelihood of detection based on our approach. Irregularities arising from fraud are inherently more difficult to detect than those arising from error.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located at the Financial Reporting Council's ("FRC's") website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members, for our audit work, for this report, or for the opinions we have formed.

Glen Bott FCA

Senior Statutory Auditor  
for and on behalf of:

Signed by:



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**COOPER PARRY GROUP LIMITED**

Statutory Auditor  
Cubo Birmingham  
Two Chamberlain Square  
B3 3AX

Date: 24 September 2025

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**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND  
EXPENDITURE ACCOUNT)  
FOR THE YEAR ENDED 31 MARCH 2025**

		<b>Unrestricted funds</b>	<b>Total funds</b>	<b>Total funds</b>
		<b>2025</b>	<b>2025</b>	<b>2024</b>
	<b>Note</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Income from:</b>				
Donations		-	-	
Charitable activities	3	1,428,268	1,428,268	1,541,698
Investments		40,920	40,920	27,881
Other Income	4	6,250	6,250	6,000
<b>Total Income</b>		<b>1,475,438</b>	<b>1,475,438</b>	<b>1,575,579</b>
<b>Expenditure on:</b>				
Charitable activities	5	1,325,210	1,325,210	1,184,258
<b>Total expenditure</b>		<b>1,325,210</b>	<b>1,325,210</b>	<b>1,184,258</b>
<b>Net movement in funds</b>		<b>150,228</b>	<b>150,228</b>	<b>391,321</b>
<b>Reconciliation of Funds:</b>				
Total funds brought forward		1,744,072	1,744,072	1,352,751
Net movement in funds		150,228	150,228	391,321
<b>Total Funds Carried Forward</b>		<b>1,894,300</b>	<b>1,894,300</b>	<b>1,744,072</b>

The notes on pages 17 to 33 form part of these financial statements.

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**BALANCE SHEET**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**Registered number: 04492376**

	<b>Note</b>	<b>2025</b>	<b>2024</b>
		<b>£</b>	<b>£</b>
<b>Fixed assets</b>			
Tangible assets	8	-	-
Investments	9	2	2
		<u>2</u>	<u>2</u>
<b>Current assets</b>			
Debtors	10	115,882	46,843
Cash at bank and in hand	13	1,863,387	1,775,056
		<u>1,979,269</u>	<u>1,821,899</u>
Creditors: amounts falling due in less than one year	11	(84,971)	(77,829)
		<u></u>	<u></u>
<b>Net current assets</b>		1,894,298	1,744,070
<b>Net assets</b>		<u>1,894,300</u>	<u>1,744,072</u>
<b>Charity funds</b>			
Unrestricted funds		1,894,300	1,744,072
<b>Total funds</b>		<u>1,894,300</u>	<u>1,744,072</u>

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**BALANCE SHEET (CONTINUED)**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**Registered number: 04492376**


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The trustees acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to small companies' regime.

The financial statements were approved and authorised for issue by the trustees and signed on their behalf by:

Dr PM Kevern  
Chair of Trustees  
Date:

  
18/9/25

The notes on pages 17 to 33 form part of these financial statements.

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STATEMENT OF CASH FLOWS  
FOR THE YEAR ENDED 31 MARCH 2025

	2025 £	2024 £
<b>Cash flows from operating activities</b>		
Net cash used in operating activities (Note 12)	88,331	260,133
<b>Change in cash and cash equivalents in the year</b>	88,331	260,133
Cash and cash equivalents at the beginning of the year	1,775,056	1,514,923
<b>Cash and cash equivalents at the end of the year (Note 13)</b>	<u>1,863,387</u>	<u>1,775,056</u>

The notes on pages 17 to 33 form part of these financial statements.

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**1 General information**

Jubilee Citizens UK is a charitable company limited by guarantee and is registered with the Charity Commission (Charity Registered Number 1095555) and Registrar of Companies (Company Registration Number 04492376) in England and Wales.

Its registered office is 76-78 Boldmere Road, Sutton Coldfield, West Midlands, B73 5TJ. Its principal activities the delivery of support services for elderly people.

**Company status**

The company is a private company limited by guarantee. The members of the company are the trustees named on page 1. In the event of the company being wound up, the liability in respect of the guarantee is limited to £1 per member of the company.

**2 Accounting policies**

**2.1 Basis of preparation of financial statements**

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. Jubilee Citizens UK meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy. The financial statements are presented in sterling, which is the functional currency of the charity, rounded to the nearest pound.

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**NOTES TO THE FINANCIAL STATEMENTS**  
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**2 Accounting policies (continued)**

**2.2 Going concern**

The financial statements have been prepared on a going concern basis as the Trustees have concluded that having regard to the charities resources and there being no material uncertainties. The Trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure are sufficient with the level of reserves for the Charity to be able to continue and as a going concern.

**2.3 Fund accounting**

General funds are unrestricted funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Investment income, gains and losses are allocated to the appropriate fund.

**2.4 Income**

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**2 Accounting policies (continued)**

**2.5 Expenditure**

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated based on time spent, and depreciation charges allocated on the portion of the asset's use.

Support costs are those costs incurred directly in support of expenditure on the objects of the company. Governance costs are those incurred in connection with administration of the company and compliance with constitutional and statutory requirements.

**2.6 Interest receivable**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

**2.7 Tangible fixed assets and depreciation**

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**2 Accounting policies (continued)**

Depreciation is charged to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method. Depreciation is provided on the following basis:

Office equipment - 20% per annum on cost.

**2.8 Investments**

Investments in subsidiary undertakings are held at cost, net of any provision for impairment.

**2.9 Debtors**

Trade and other debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid.

**2.10. Cash at bank and in hand**

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**2.11. Liabilities and provisions**

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

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**(A company limited by guarantee)**

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**2 Accounting Policies (continued)**

**2.11. Liabilities and provisions (continued)**

Provisions are measured at the best estimate of the amounts required to settle the obligation.

**2.12. Pensions**

The charity operates a defined contribution pension scheme, and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

**2.13 Financial Instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

**2.14. Consolidation**

The charity is the parent undertaking of a small group. The charity's sole subsidiary undertaking is effectively dormant and therefore the charity has not prepared consolidated financial statements. These financial statements therefore present the information about the individual undertaking and not the group.

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

<b>3</b>	<b>Income from charitable activities</b>	<b>Unrestricted funds</b>	<b>Total funds</b>
		<b>2025</b>	<b>2025</b>
		<b>£</b>	<b>£</b>
	Service user contributions	98,866	98,866
	Contracts for care and support services	1,329,102	1,329,102
	Digitalise care records	300	300
	<b>Total 2025</b>	<b>1,428,268</b>	<b>1,428,268</b>
		<b>Unrestricted funds</b>	<b>Total funds</b>
		<b>2024</b>	<b>2024</b>
		<b>£</b>	<b>£</b>
	Service user contributions	65,603	65,603
	Contracts for care and support services	1,472,895	1,472,895
	Digitalise care records	3,200	3,200
	<b>Total 2024</b>	<b>1,541,698</b>	<b>1,541,698</b>

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NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025

4	Income from other income	Unrestricted funds	Total funds
		2025	2025
		£	£
	Management recharges	6,250	6,250
	Total 2025	6,250	6,250
		Unrestricted funds	Total funds
		2024	2024
		£	£
	Management recharges	6,000	6,000
	Total 2024	6,000	6,000

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NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025

5 Analysis of expenditure by activities

	Activities undertaken directly 2025 £	Support Costs 2025 £	Total funds 2025 £
Relief of the elderly and disabled	1,083,559	241,651	1,325,210
Total	1,083,559	241,651	1,325,210

	Activities undertaken directly 2024 £	Support Costs 2024 £	Total funds 2024 £
Relief of the elderly and disabled	919,356	264,902	1,184,258
Total	919,356	264,902	1,184,258

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**5 Analysis of expenditure by activities**  
**(continued)**

**Analysis of direct costs**

	<b>Activities</b>	<b>Total funds</b>
	<b>2025</b>	<b>2025</b>
	<b>£</b>	<b>£</b>
Staff costs	1,059,072	1,059,072
Staff travel	2,517	2,517
Recruitment	2,705	2,705
Training	5,174	5,174
Care Quality Commission registration	2,502	2,502
Health & safety	5,455	5,455
Cleaning & consumables	188	188
Printing, postage & stationery	1,091	1,091
Telephone	3,351	3,351
Bad debts provided for or written off	1,504	1,504
<b>Total</b>	<b>1,083,559</b>	<b>1,083,559</b>

	<b>Activities</b>	<b>Total funds</b>
	<b>2024</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Staff costs	903,490	903,490
Staff travel	1,928	1,928
Recruitment	1,315	1,315
Training	1,293	1,293
Care Quality Commission registration	2,634	2,634
Health & safety	2,784	2,784
Cleaning & consumables	22	22
Printing, postage & stationery	99	99
Telephone	2,053	2,053
Bad debts provided for or written off	3,738	3,738
<b>Total</b>	<b>919,356</b>	<b>919,356</b>

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**5 Analysis of expenditure by activities (continued)**

**Analysis of support costs**

	<b>Activities</b>	<b>Total funds</b>
	<b>2025</b>	<b>2025</b>
	<b>£</b>	<b>£</b>
Staff costs	97,300	97,300
Staff Travel	658	658
Rent and rates	22,000	22,000
Insurance	10,112	10,112
Printing, postage and stationery	131	131
Telephone	5,997	5,997
Bank charges	1,279	1,279
Legal and professional fees	186	186
Management fees	91,000	91,000
Governance costs	12,988	12,988
<b>Total</b>	<b>241,651</b>	<b>241,651</b>

**Jubilee Citizens UK**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**5 Analysis of expenditure by activities (continued)**

**Analysis of support costs (continued)**

<b>Analysis of support costs</b>	<b>Activities</b>	<b>Total funds</b>
	<b>2024</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Staff costs	129,859	129,859
Staff travel	532	532
Rent and rates	20,000	20,000
Insurance	8,495	8,495
Consumables	1,449	1,449
Printing, postage and stationery	881	881
Telephone	2,758	2,758
Bank charges	1,413	1,413
Legal and professional fees	615	615
Management fees	86,000	86,000
Governance costs	12,900	12,900
<b>Total</b>	<b>264,902</b>	<b>264,902</b>

**Jubilee Citizens UK**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**6 Auditor's Remuneration**

The auditor's remuneration amounts to an auditor fee of £12,600 (2024: £12,900), and other compliance services of £Nil (2024: £Nil).

<b>7 Staff costs</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Wages and salaries	1,075,789	963,995
Social security costs	64,422	54,611
Pension costs	16,161	14,743
	<u>1,156,372</u>	<u>1,033,349</u>

The average number of persons employed by the charity during the year was as follows:

	<b>2025</b>	<b>2024</b>
	<b>No.</b>	<b>No.</b>
Management and administration	6	7
Domestic and care support	57	50
	<u>63</u>	<u>57</u>

No employee received remuneration amounting to more than £60,000 in either year.

There are also amounts of £74,293 (2024: £72,609) in relation to costs of agency staff which have been included in wages and salaries but have not been reflected in the staff numbers.

Jubilee Citizens UK is managed by staff at Age Concern Birmingham and therefore no payments made to key management personnel (2024: Nil).

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NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025

8	Tangible fixed assets	
		Office Equipment £
	<b>Cost</b>	
	At 1 April 2024	5,619
	Additions	-
	Disposals	-
	As at 31 March 2025	5,619
	<b>Depreciation</b>	
	At 1 April 2024	5,619
	Charge for the year	-
	Disposals	
	As at 31 March 2025	5,619
	<b>Net Book Value</b>	
	At 31 March 2025	-
	At 31 March 2024	-

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**9 Fixed Asset Investments**

**Investments  
in  
Subsidiary  
Companies**

**£**

**Cost**

At 1 April 2024

2

At 31 March 2025

2

**Net Book Value**

At 31 March 2025

2

At 31 March 2024

2

**Principal Subsidiaries**

The following was a subsidiary undertaking of the charity.

**Name**

**Holding**

Jubilee Citizens Enterprises C.I.C

100%

The financial results of the subsidiary for the period were:

**Name**

**Net assets**

**£**

Jubilee Citizens Enterprises C.I.C

Net assets as at 31 March 2024

(422)

Movement in year

(49)

Net assets as at 31 March 2025

(471)

**Jubilee Citizens UK**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

<b>10 Debtors</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Trade debtors	18,738	17,561
Amounts owed by group undertaking	471	422
Amounts owed by related parties	63,985	-
Other debtors	-	170
Prepayments and accrued income	32,688	28,690
	<u>115,882</u>	<u>46,843</u>
<b>11 Creditors</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Trade creditors	2,925	6,827
Amounts owed to related parties	-	15,637
Other taxation and social security	14,205	420
Other creditors	1,806	3,590
Accruals and deferred income	66,035	51,355
	<u>84,971</u>	<u>77,829</u>

**Jubilee Citizens UK**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**12 Reconciliation of net movement in funds to net cash flow from operating activities.**

	2025 £	2024 £
<b>Net income for the period (as per Statement of Financial Activities)</b>	150,228	391,321
<b>Adjustments for:</b>		
Depreciation charges	-	-
(Increase) in debtors	(69,039)	(15,561)
Increase/(decrease) in creditors	7,142	(115,627)
<b>Net cash provided by operating activities</b>	<b>88,331</b>	<b>260,133</b>

**13 Analysis of cash and cash equivalents**

	2025 £	2024 £
Cash in hand	1,863,387	1,775,056

**14 Analysis of net debt**

	At 1 April 2024 £	Cash Flows £	At 31 March 2025 £
Cash at bank and in hand	1,775,056	88,331	1,863,387
	<u>1,775,056</u>	<u>88,331</u>	<u>1,863,387</u>

**Jubilee Citizens UK**  
**(A company limited by guarantee)**

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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

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**15 Pension Commitments**

The company operates a defined contributions pension scheme.

The assets of the scheme are held separately from those of the company in an independently administered fund.

The pension cost charge represents contributions payable by the company to the fund and amounted to £16,161 (2024: £14,743).

Contributions totalling £3,153 (2024: £2,967) were payable to the fund at the balance sheet date and are included in creditors.

**16 Related Party Transactions**

At the year-end a balance of £471 was due to the charity from its subsidiary, Jubilee Citizens Enterprises CIC (2024: £422 due to the charity) and was included within amounts due from group undertakings.

During the year, the activities of the charity were managed by Age Concern Birmingham, a charity which has the same trustees. Under the provisions of SORP (FRS102) the entities do not meet the formal criteria of control and therefore for statutory reporting purposes are not treated as a group but for strategic and management purposes the trustees consider the two entities to form part of the same group.

During the year, purchases of £128,675 (2024: £127,894) were made from Age Concern Birmingham the charity and sales of £32,537 (2024: £7,287) were made to the charity.

Age Concern Birmingham has made a management charge to the charity of £91,000 (2024: £80,000). At the year-end £63,985 (2024: £15,637 due to) was due from Age Concern Birmingham and £Nil (2024: £Nil) was due from Age Concern in Birmingham Trading Ltd.

