OPEN DOOR EXMOUTH

England & Wales · Charity number 1094599

Details

Other names	THE OPEN DOOR CENTRE EXMOUTH
Status	Registered
Legal form	Charitable company
Company number	04543199
Registered	2002-11-14
Register	View on the Charity Commission register

Contact

Address	The Open Door Centre St. Saviours House Church Street Exmouth EX8 1PE
Phone	01395224218
Email	info@opendoorexmouth.org.uk
Website	www.opendoorexmouth.org.uk

Activities

Objects: A) TO RELIEVE PERSONS WHO ARE IN CONDITIONS OF NEED OR HARDSHIP OR WHO ARE AGED OR SICK AND TO RELIEVE THE DISTRESS CAUSED THEREBY IN EXMOUTH IN THE COUNTY OF DEVON AND IN SUCH OTHER PARTS OF THE UNITED KINGDOM OR THE WORLD AS THE TRUSTEES MAY FROM TIME TO TIME THINK FIT; ANDB) TO ADVANCE EDUCATION BY SUCH MEANS AS THE TRUSTEES MAY CONSIDER APPROPRIATE INCLUDING BY MEANS OF ESTABLISHING AND OPERATING ANY EDUCATIONAL ESTABLISHMENT OR ESTABLISHMENTS IN THE SAID LOCATION AND IN SUCH OTHER PARTS OF THE UNITED KINGDOM OR THE WORLD AS THE TRUSTEES MAY FROM TIME TO TIME THINK FITC.TO DEMONSTRATE THE CHRISTIAN FAITH IN ACCORDANCE WITH THE ETHOS STATEMENT APPEARING IN THE SCHEDULE HERETO IN THE SAID LOCATION AND IN SUCH PARTS OF THE UNITED KINGDOM OR IN THE WORLD AS THE TRUSTEES MAY FROM TIME TO TIME THINK FIT

Activities: General Charitable Purposes

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Classification

- **How:** Provides Human Resources, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes
- **Who:** The General Public/mankind

Geography

- **Area of benefit:** WORLDWIDE
- Devon

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£355,628	£345,926	-	-
2023-12-31	£267,129	£259,801	-	-
2022-12-31	£232,294	£239,007	-	-
2021-12-31	£232,214	£228,826	-	-
2020-12-31	£273,777	£264,173	-	-

Trustees

Name	Role	Appointed
Dianne Alice Conduit	Chair	2021-07-12
Anne Deborah Wynne		2020-01-14
Catherine Ruth Ranft		2017-09-04
Dr Robert Ferns		2022-11-08
Fiona Bolt		2022-09-13
Nicholas Jackson		2022-09-13
Peter Stiff		2022-09-13

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OPEN DOOR EXMOUTH

England & Wales - Charity number 1094599

Accounts



Annual Report

& Financial Statements

2024

OPEN DOOR
Exmouth

Front Page: Hayley Coughtrey, Cook and Donna Evans, Cafe Manager.
At Open Door Exmouth, we acknowledge and respect the story of each individual, whether staff, service user, volunteer or trustee.

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Reference & Administration Details

Open Door Exmouth is a charitable company limited by guarantee, number 04543199, incorporated in England and Wales on 24th September 2002 and registered as a charity, numbered 1094599, on 14th November 2002.

Registered Office: The Open Door Centre, Church Street, Exmouth, Devon. EX8 1PE

Independent Examiner: Thompson Jenner LLP, 1 Colleton Crescent, Exeter. Devon. EX2 4DG

The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. Under those Articles, all the original Trustees/Directors retired at the first AGM and have submitted themselves for re-election. Thereafter, one-third have retired by rotation each year.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice, applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2019).

The objectives of the charity are a) to relieve persons who are in conditions of need or hardship, or who are aged or sick, and to relieve the distress caused thereby in Exmouth in the county of Devon and in such other parts of the United Kingdom, or the world, as the Trustees may from time-to-time see fit and b) to advance education, by such means as the Trustees may consider appropriate, including by means of establishing and operating any educational establishment or establishments in the said location, and in such other parts of the United Kingdom, or the world, as the Trustees from time-to-time think fit and c) to demonstrate the Christian faith in accordance with the ethos statement appearing in the schedule hereto in the said location and in such parts of the United Kingdom, or in the world, as the Trustees may from time-to-time think fit.

Board of Trustees during the year 2024

Mrs Fiona Bolt
Dr Robert Ferns
Mrs Katie Ranft
Mrs Dianne Conduit - Chair
Mr Nick Jackson - Treasurer
Dr Peter Stiff
Mr Jeff Russell
Mrs Anne Wynne

Senior Management Team

Lisa Pike - Chief Executive Officer
Tim Chappell - Head of Operations

Trustees' Report Declaration

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 December 2024.

Public Benefit

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

The income generated for the year was £355,628*
The expenditure for the year totalled £345,926
This resulted in a surplus for the year of £9,702

*excludes an expendable 5 year endowment of £75,652

Reserves

The reserves held at 31st December 2024 totalled £195,540, broken down between Unrestricted Funds of £110,532, Restricted Funds of £9,356 and an expendable 5-year Endowment Fund of £75,652.

The trustees remain diligent in monitoring the charity's reserve levels, aiming to maintain unrestricted funds sufficient to cover six months of core operating costs. This target has been calculated at £165,000, with designated funds for closure at £68,000. However, considering a secured commitment of over £50,000 annually from The National Lottery for restricted activities over the next three years, the target reserve level has been adjusted to £140,000. The approved 2025 budget does not generate a surplus, meaning we will fall short of this target unless additional income is secured.

The Trustees of Open Door Exmouth approved the annual report on 23rd June 2025.

Dianne Conduit
Chair of Trustees



Date: 23/6/2025

Chair of Trustees' Statement



As we close another year, it is my privilege, on behalf of the board of trustees, to pay tribute and give a huge thank you to our dedicated volunteers, funders, partner organisations, and our hugely skilled and talented staff team. The impact of their service is immense and a few examples, by no means all, are evidenced below.

In 2024 Open Door:

- 96 volunteers gave 15,044 hours of their time
- Welcomed 28 new volunteers to Open Door and five new members of staff.
- Replaced all our café furniture, providing 16 extra seats, increased storage, a new welcome desk and a community fridge counter, in addition to giving the café a fresh new look.
- Met with our highest ever number of clients and introduced Street Outreach.
- Started 'Pop-Up' Saturdays and Community Fridge Saturdays
- Introduced befrienders and support workers to Craft Room and Parent Hub, thus providing support services from Monday-Friday.
- Launched Toast Youth Café and met 65 new young people during the year.
- Welcomed 39 new Shedders to Men's Shed and undertook 156 community projects.
- Produced new marketing materials and launched our new website.
- Distributed 435 Bags of Hope at Christmas, filled generously by our community.
- Served 23 Christmas Day dinners to people who would have otherwise been on their own.
- Held our first Supporters and Keyholders' events.

We have been blessed with grants, donations and legacies to keep our services running and developing, to meet the growing and changing needs of our community. Some of this funding is over multiple years and is enabling us to go into our 30th year on a positive financial footing.

As we celebrate our 30th year, I would like to thank each and every trustee for the time, knowledge, experience and wisdom they contribute to the Board and to the wider organisation.

Finally, I want to thank every individual, group and the members of our wider community for all the support you provide, whether it is supporting our Café and Men's Shed projects, raising funds, donating food, clothing and toiletries, promoting what we do or signposting people to our services. We are inspired by what we do, by the people we support and those we work with. We are humbled by their stories every single day and we have the honour of learning from them too.

Treasurer's Report


Nick Jackson

This year has seen a step change for Open Door Exmouth with both income and expenditure growing by 33%. This reflects the increased demand for services and the further development of staff and volunteer structures to sustain delivery. Income was £355,628, an increase of £88,499 and there was also a further contribution of £75,000, as an expendable endowment from the Edward Gostling Trust. Expenditure was £345,926, an increase of £86,125, with an overall surplus for the year of £9,702; just under £3,000 more than in 2023.

We are grateful for the continued support from local and district councils, individuals, churches and companies. The unexpected legacies this year of £75,000 boosted donations from individuals to £120,235.

Much of the income has come from long term restricted funding which will support core activities over the coming years. This includes over £50,000 each year for the next 3 years from The National Lottery, in addition to £30,000 for the next 2 years from the Garfield Weston Foundation. During the year, The National Lottery also contributed £20,000 towards Men's Shed core costs and equipment. We also received trust donations to establish Toast, our new youth café for 11-18s.

The restricted funds received in 2024 were £141,441, which were all spent, leaving a reduced closing balance of £9,356. We received income in advance for 2025 of £45,000 from the Barleycorn Trust, BBC Children in Need and Garfield Weston Foundation (as mentioned above). This, as well as the expendable endowment fund of £75,000, meant that we had cash holdings of £225,599 at the end of the year, compared to £133,084 in 2023.

We are well-positioned for income in 2025, with over £100,000 in confirmed grants and the capacity to spend £15,000 annually from the expendable endowment. We also have over 90 volunteers who add considerably to the resources of Open Door, but are not given a monetary value in the accounts. Fortunately, some of the funding we have received for 2025 is for a Volunteer Co-ordinator, who will be essential in supporting our volunteers.

The Trustees set a policy of having enough funds to last for 6 months including a designated fund to allow for a dignified closure, if needed. This is significant when looking at the amount of unrestricted funds we need as reserves to keep the charity going.

During the year, the unrestricted funds rose to £110,532, exceeding the target of £100,000 set by the Board for 2024. Now looking forward to 2025, the Board has set a strategy to increase the reserves to £165,000, including designating £68,000 (previously £41,500) as the closure fund. However, taking into consideration the guaranteed income and restricted funds, the target is to achieve an unrestricted funds balance of £140,000 over the next few years. This will be a challenge, as the budget for 2025 has been set with a deficit of -£25,000. So, as a charity and community, we move forward in faith, trusting that the fundraising efforts for our 30th anniversary year will exceed the funding levels outlined in our plans. Therefore, if you have time or money to spare, please consider supporting Open Door to make our 30th year one to remember and secure the future for those in Exmouth who need our support.

About Us

Open Door Exmouth has been at the heart of the Exmouth community for three decades. Originally a homeless drop-in service established by the local church, Open Door is now a multi-service charity, providing welcoming spaces and support across the age-groups.

Our Purpose

To support people in need shoulder-to-shoulder and face-to-face with love integrity and compassion.

To be at the heart of our community, creating safe and welcoming spaces.

Our Guarantee

Quality support without judgement.

OUR BENEFICIARIES

Our doors are open to all people of all ages; we have a big heart for those who are experiencing disadvantage, marginalisation, vulnerability and social isolation.

OUR SERVICES IN 2024

OPEN DOOR RECEIVED 19,684 VISITS TO ITS PROJECTS AND SERVICES IN 2024. THIS WAS A 17% INCREASE ON 2023.

Open Door provided six main services: Community Cafe, Support Service, Parent Hub, Craft Room, Men's Shed and Youth Services.

We delivered our services from within our Community Hub, based in Exmouth town centre and also from several outreach locations, including Exmouth Community College. We did not charge for any of our services or activities and aim to keep our costs low and affordable within our Community Café. In 2024 we launched 'Toast' Youth Café within our Youth Service.

Everyone has a story



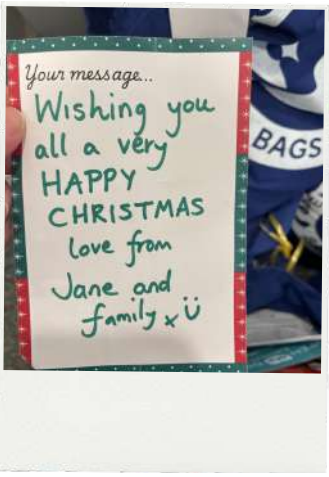
As we look back on 2024, one of the core values that has driven Open Door Exmouth throughout the year is the belief that everyone has a story. This theme resonates deeply with our work, as it reflects our commitment to supporting individuals of all ages and backgrounds, hearing their diverse and often challenging stories, and offering a helping hand when it's needed most.

Throughout 2024, Open Door Exmouth has continued to be a pillar of hope and compassion in our community. Our mission to provide care, support and a sense of belonging to individuals facing homelessness, poverty and other life struggles has remained central to everything we do. We know that behind every person who walks through our doors is a unique story—a life full of moments, challenges, hopes and dreams. We are privileged to be part of those stories and proud to help write the next chapters.

A key highlight of 2024 was our Bags of Hope campaign, which went beyond providing essentials, to become a symbol of love, kindness, and solidarity. Each of the 435 bags filled by our community told a story of empathy and connection, reminding recipients that they are seen, heard and valued. These simple acts of kindness have shown that our work is about more than charity, it's about human connection and dignity. This reflects Open Door's Christian heartbeat where love, respect, kindness and compassion remain central to our work.









As we approach our 30th year in 2025, we will continue supporting individuals in rewriting their stories with self-respect, hope and opportunity. Our door is open to everyone and we offer no judgement - because, after all, we each have a story to tell.

A heartfelt thank you to our staff, volunteers, donors, funders, partners and local community. Your support ensures that everyone has the chance to thrive.

Lisa

Community Cafe









- 11,862 visits, a 4% increase on 2023
- 5141 uses of the Community Fridge, a 58% increase
- 14,003kg of food redistributed through our Community Fridge, a 37% increase
- 1,243 free meals served to individuals and families in need
- The introduction of Pop-Up Saturdays

I came to Open Door today to use the community larder and just wanted to say how grateful we are (my children and I) for the food given. Also, the kindness and goodwill shown to me by the man and lady that served me made a real difference to my day. Thank you!"

Our new cafe manager, Donna, started in post in early spring. She hit the ground running and played a key part in decision making around our new furniture and the re-styling of the cafe. Our old café furniture had become unfit for purpose and we were hugely grateful to receive grants and use some legacy funding in order to replace it. We also utilised the expertise of a local carpenter who designed and built benches, a welcome desk and community fridge counter out of recycled pallet wood. The additional chairs and bench mean we can now seat an additional 16 people. While visits to the Community Café have increased by 4.4%, takings are down by 3.4%, with customers favouring lower-cost items. Coffee bar sales rose by 20%, but this was accompanied by a decline in main meal purchases, suggesting that the cost-of-living continues to impact customer spending habits.

The Community Fridge is well-used, receiving around 120 visits each week. We remain deeply grateful to our local supermarkets who provide drop-boxes for customer food donations and/or who donate food that would otherwise go to waste, including Marks and Spencer, Co-op, Lidl and Tesco. With thanks to the National Lottery, we have introduced Pop-Up Saturdays for service-users that may not be able to access us in the week. Volunteer recruitment for Saturdays has been tricky and numbers attending the Cafe have been lower than expected. Weekdays continue to attract the highest amount of customers and those requiring our support services.

Support

- 1540 one-to-one support sessions, an increase of 22% compared to 2023
- Homeless client visits increased by 15%
- Demand on shower usage increased by 93% , laundry by 68% and use of clothing bank by 82%
- 21% more sleeping bags distributed





"I see people off the street being helped, supported, and fed… Without Open Door, I would be dead by now."



In 2024 we established our Support Service as a dedicated, standalone provision. With National Lottery funding, we restructured our team, separating the Café Manager role (which previously combined leading the café and support) into two distinct positions. Our former Café Manager, Maureen, became Support Lead, a crucial step as demand for our services continued to rise.

This dedicated service now provides support and befriending five days a week, plus monthly on Saturdays. Our support volunteer team grew from 19 to 26, contributing 3,360 hours. We also introduced a street outreach initiative, where team members walk the town in pairs, engaging with vulnerable individuals, directing them to our services and increasing our community presence.

In 2024 we increased welfare calls by 400% to check in on absent clients. Mental health concerns were reported by 83% of those we supported. 42% of client visits resulted in referrals or signposting to external agencies, including Rough Sleeper Navigators and Exmouth Food Bank. A 15% increase on 2023.

From September, we tracked our befrienders' impact. In just four months they facilitated 737 points of contact. Of those supported, 59% struggled with social isolation, followed by food poverty, physical health and mental health challenges.

By strengthening our Support Service, expanding outreach and deepening connections, we continue to provide a vital lifeline to our community.



Craft Room









- 1409 visits, an increase of 5% on 2023
- 32% increase in new attendees
- Increase from 19 visits by adults with additional needs in 2023 to 97 visits in 2024
- 100% increase in those accessing the Community Fridge
- 95 visits by an individual with a support worker/enabler

"The best thing I have done in recent years is attend the Craft Room. Meeting so many lovely people has enriched my life no end. So thank you all for the friendship you show myself and all the amazing people. Thank You so much"

In 2024, our Craft Room Service thrived, fostering creativity, friendship and belonging. The Craft Café runs on Tuesday mornings at Open Door, while our Wednesday Craft Room serves an area with limited community provision. The two groups have built strong connections, with participants attending both for extra support and social interaction.

Attendance has grown, particularly among those with disabilities or socially prescribed to the group. Many who first joined through support workers, seeking connection after personal loss, now attend independently—supporting others and sharing skills. Our reputation as a welcoming, safe space continues to grow, especially among local support workers.

This year, we engaged in community projects like our Spring Gifts initiative, spreading kindness through handcrafted gifts and the Exmouth Winter Festival Lantern Parade. Thanks to new volunteer Ann Wren, our knitters and crocheters created blankets for Moldova and Ukraine.

A new addition to our Wednesday Craft Room is a shared lunch, introduced after participants who live alone expressed missing mealtime companionship. This simple, yet meaningful, change has strengthened the group's sense of community.

Through creativity and shared experiences, our Craft Service continues to be a place of laughter, care and connection—where people not only create, but find friendship and support.

Parent Hub

- 1,301 visits by adults and children, a 29% increase on 2023
- The Baby Bank was accessed 240 times
- Nearly half of those attending made use of the Community Fridge
- Parenting, Mental Health and Finance are the top 3 issues shared by parents

"It's a really nice atmosphere and volunteers are lovely!"
"It's a great, safe, non-judgemental place"
"I like that it's a community family support group and there are kids activities and help"

In 2024, Parent Hub Café continued to provide a welcoming, supportive space for families, running weekly during term time, with additional summer pop-up sessions. It was our Service Lead, Liz's first full year in post and volunteer recruitment was a key challenge. At one point we only had two volunteers, but thanks to connections with the newly formed Women's Institute and other networking efforts, we welcomed six new volunteers, thus strengthening the team.

Having a Support Team member at each session has been invaluable, particularly for parents needing specialist advice on benefits, housing and other challenges. Our Baby Bank continues to ease financial pressure by providing free nappies and other baby essentials, in addition to second-hand clothes. Meanwhile, craft and sensory activities remain a favourite, offering fun for children while parents connect and unwind.

Our partnership with East Devon Family Hub has grown, with their support workers now attending sessions to provide face-to-face advice and signposting. Additionally, Lauren Barrett from Wellbeing Workshops delivered a well-received series, including a session on food and nutrition. We plan to expand these offerings to support parents' well-being. Increasing attendance reflects the warm, judgment-free atmosphere, where families enjoy healthy snacks, build friendships and access vital support. We look forward to developing this much-needed service further.









Men's Shed









- 2,688 visits, 9% increase since pre-Covid
- 40% increase in new attendees compared to 2023
- 11% increase in the number of community projects completed
- 57% of men said their skills have further developed or been enhanced

"An amazing array of tools and machinery, I can put my hand to anything needed – some of the shedders are very experienced and happy to pass on their knowledge."

In 2024 we proudly celebrated the 10th anniversary of the Exmouth Men's Shed — a decade of providing a welcoming space where men from all backgrounds come together to share skills, forge friendships and support one another. This year was particularly special as we welcomed 39 new shedders, expanding our vibrant community. None of this would be possible without the dedication of our volunteer Shed Leaders, whose passion and commitment continue to drive its success.

Beyond woodworking, the Shed plays a crucial role in tackling social isolation, which remains the number one concern among our members. Many men arrive struggling with loneliness, mental health challenges or declining physical health, and the Shed offers them a sense of purpose, camaraderie and belonging. Whether working on personal woodworking projects or contributing to 156 community initiatives—from fixing a chair leg to re-fitting Exmouth Coast Guard tower—our shedders find connection and fulfillment through shared work and mutual support.

One of our key challenges is recruiting younger Shed Leaders. Many of our current leaders, who have been with us since the beginning, are now ten years older and succession planning will be a priority in 2025 to ensure the Shed continues to thrive for years to come. We are immensely proud of everything the Men's Shed has achieved and look forward to seeing it grow as a place where men can connect, create and support each other.

Youth Services

- 248 Young People supported
- 325% increase in visits to Haven lunchtime Hub
- 244 one-to-one mentoring sessions were delivered
- 1147 visits to our new Toast Youth Cafe
- 65 Young People were supported through Toast
- Young People accessed the Community Fridge 465 times

"I come to Toast to overcome my social worries. Being here helps me connect with non-judgmental people and feel safe. I hope to one day run a place like this to help kids like me."

Launched in January 2024, Toast Youth Café provides 11-18 year-olds with a safe, supportive after-school space. Open twice weekly (3:30-5:30pm), it welcomes 15-25 young people per session, many from Exmouth Community College. With no other after-school youth hub in town, Toast supports those facing mental health struggles, neurodivergence, or vulnerability to crime and bullying.

Our experienced youth team offers guidance, a listening ear and engaging activities, like games, arts & crafts and informal education on topics such as mental health, nutrition and relationships. Young people also receive free nutritious snacks and can take food home from our Community Fridge. In 2024, Toast welcomed 65 young people, with some of these attending during the school holidays for extended sessions like 'Big Lunch' and 'Big Craft.' Feedback has been overwhelmingly positive, with one participant sharing, "I was always lonely after school, but then I started coming to Toast" and "My mental health is better when I'm here". Beyond refreshments and activities, Toast fosters friendships, confidence and personal growth.

Meanwhile, our Haven project, based at Exmouth Community College, continues to provide mentoring, a lunchtime hub and Year 6 transition support. In 2024, 99 students accessed the lunchtime hub and 57 young people, from nine primary schools, attended transition sessions. Toast and Haven are transforming young lives—offering safety, support and belonging when it's needed most.









Thank You to Our Superheroes!

At Open Door Exmouth, we are blessed with an incredible community of supporters; our everyday superheroes, who make everything we do possible.

To our dedicated volunteers who give their time and energy so selflessly, to our amazing staff whose passion drives our work, and to our generous funders, keyholders, businesses, organisations and churches who stand with us—we are deeply grateful. Also, to those individuals who surprised us with their generosity or chose to fundraise for us, your kindness has truly humbled us.

Every act of support, big or small, helps us to keep our doors open. We simply couldn't do it without you. Thank you for making a real difference!



Open Door Exmouth

Statement of Trustees' Responsibilities

The trustees (who are also the directors of Open Door Exmouth for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

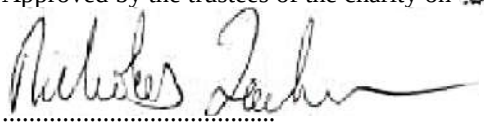
Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 8/7/25 and signed on its behalf by:



N C Jackson
Trustee

Open Door Exmouth

Independent Examiner's Report to the trustees of Open Door Exmouth ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 December 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of ACA, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of Open Door Exmouth as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Dave Tucker ACA FCCA
Thompson Jenner LLP
Chartered Accountants
1 Colleton Crescent
Exeter
Devon
EX2 4DG

Date: 14/7/25

Open Door Exmouth

Statement of Financial Activities for the Year Ended 31 December 2024 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Endowment funds £	Total 2024 £
Income and Endowments from:					
Donations and legacies	3	160,454	141,441	75,000	376,895
Charitable activities	4	46,078	-	-	46,078
Investment income	5	1,693	-	652	2,345
Other income	6	5,962	-	-	5,962
Total income		214,187	141,441	75,652	431,280
Expenditure on:					
Raising funds	7	(17,791)	-	-	(17,791)
Charitable activities	8	(177,963)	(144,176)	-	(322,139)
Other expenditure	10	(4,318)	(1,678)	-	(5,996)
Total expenditure		(200,072)	(145,854)	-	(345,926)
Net income/(expenditure)		14,115	(4,413)	75,652	85,354
Transfers between funds		5,500	(5,500)	-	-
Net movement in funds		19,615	(9,913)	75,652	85,354
Reconciliation of funds					
Total funds brought forward		90,917	19,269	-	110,186
Total funds carried forward	20	110,532	9,356	75,652	195,540

The notes on pages 21 to 37 form an integral part of these financial statements.

Open Door Exmouth

Statement of Financial Activities for the Year Ended 31 December 2024 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

Prior period comparative

	Note	Unrestricted funds £	Restricted funds £	Total 2023 £
Income and Endowments from:				
Donations and legacies	3	141,067	64,840	205,907
Charitable activities	4	53,697	-	53,697
Investment income	5	1,658	-	1,658
Other income	6	5,867	-	5,867
Total income		202,289	64,840	267,129
Expenditure on:				
Raising funds	7	(12,085)	(85)	(12,170)
Charitable activities	8	(152,335)	(92,185)	(244,520)
Other expenditure	10	(2,131)	(980)	(3,111)
Total expenditure		(166,551)	(93,250)	(259,801)
Net income/(expenditure)		35,738	(28,410)	7,328
Net movement in funds		35,738	(28,410)	7,328
Reconciliation of funds				
Total funds brought forward		55,179	47,679	102,858
Total funds carried forward	20	90,917	19,269	110,186

All of the charity's activities derive from continuing operations during the above two periods.

The funds breakdown is shown in note 20.

Open Door Exmouth

(Registration number: 04543199)
Balance Sheet as at 31 December 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible assets	15	13,792	3,798
Current assets			
Stocks	16	5,500	5,500
Debtors	17	7,487	2,657
Cash at bank and in hand	18	225,599	133,084
		238,586	141,241
Creditors: Amounts falling due within one year	19	(56,838)	(34,853)
Net current assets		181,748	106,388
Net assets		195,540	110,186
Funds of the charity:			
Endowment funds		75,652	-
Restricted income funds			
Restricted funds	20	9,356	19,269
Unrestricted income funds			
Unrestricted funds		110,532	90,917
Total funds	20	195,540	110,186

For the financial year ending 31 December 2024 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The financial statements on pages 18 to 37 were approved by the trustees, and authorised for issue on 8/7/25 and signed on their behalf by:

N C Jackson
Trustee

Open Door Exmouth

Notes to the Financial Statements for the Year Ended 31 December 2024

1 Charity status

The charity is limited by guarantee, incorporated in England and Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

The address of its registered office is:
Open Door Exmouth
Church Street
Exmouth
Devon
EX8 1PE

2 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
Open Door Exmouth meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern
The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income and endowments
All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period. Donations received in cash, with no performance conditions attached are recognised upon receipt.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Investment income

Interest is recognised once the interest is receivable.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Raising funds

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees meetings and reimbursed expenses.

Government grants

Government grants are recognised based on the accrual model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income over the period in which the related costs are recognised. Grants relating to assets are recognised over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Fixtures, fittings and equipment	25% straight line

Stock
Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow moving stocks. Cost is determined using the first-in, first-out (FIFO).

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Designated funds are unrestricted funds that have been set aside by the Trustees of the Charity to be used against specific future projects or commitments. A detailed descriptions of these designated funds can be found in Note 21 – Funds.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme. Contributions are charged in the statement of financial activities as they become payable in accordance with the rules of the scheme.

3 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Endowment funds Expendable £	Total 2024 £
Donations and legacies;				
Donations from companies, trusts and similar proceeds	32,573	103,937	75,000	211,510
Donations from individuals	107,701	12,534	-	120,235
Donations from local religious establishments	14,256	600	-	14,856
Gift aid reclaimed	5,356	-	-	5,356
Grants, including capital grants;				
Government grants	568	24,370	-	24,938
	160,454	141,441	75,000	376,895

	Unrestricted funds General £	Restricted funds £	Total 2023 £
Donations and legacies;			
Donations from companies, trusts and similar proceeds	81,017	47,588	128,605
Donations from individuals	40,741	3,416	44,157
Donations from local religious establishments	13,815	1,985	15,800
Gift aid reclaimed	5,494	-	5,494
Grants, including capital grants;			
Government grants	-	11,851	11,851
	141,067	64,840	205,907

4 Income from charitable activities

	Unrestricted funds General £	Total 2024 £	Total 2023 £
Other Income	-	-	175
Men's Shed	6,865	6,865	9,992
Mentoring	3,834	3,834	7,558
Cafe Sales	35,379	35,379	35,972
	46,078	46,078	53,697

5 Investment income

	Unrestricted funds General £	Endowment funds Expendable £	Total 2024 £
Interest receivable and similar income;			
Interest receivable on bank deposits	1,693	652	2,345
	1,693	652	2,345

	Unrestricted funds General £	Total 2023 £
Interest receivable and similar income;		
Interest receivable on bank deposits	1,658	1,658
	1,658	1,658

6 Other income

	Unrestricted funds General £	Total 2024 £
Rental income	5,962	5,962

	Unrestricted funds General £	Total 2023 £
Rental income	5,867	5,867

7 Expenditure on raising funds

a) Costs of generating donations and legacies

	Note	Unrestricted funds General £	Total 2024 £
Marketing and publicity		17,791	17,791

	Note	Unrestricted funds General £	Restricted funds £	Total 2023 £
Marketing and publicity		12,085	85	12,170

8 Expenditure on charitable activities

	Unrestricted funds General £	Restricted funds £	Total 2024 £
Wages and Salaries	158,313	72,028	230,341
Cafe Food Costs	195	23,000	23,195
Repairs and Maintenance	140	9,376	9,516
Volunteer Training and Expenses	2,596	3,083	5,679
General Expenses	1,710	1,068	2,778
Charitable Contributions	720	-	720
Utilities	-	13,526	13,526
Printing and Stationery	612	1,823	2,435
Charges and Subscriptions	322	1,593	1,915
Computer costs and consumables	176	5,196	5,372
Insurance	2,152	-	2,152
Governance Costs	2,200	-	2,200
Equipment	379	4,329	4,708
Rent	-	2,957	2,957
Materials	337	5,204	5,541
Events	3,846	282	4,128
Office costs	4,265	711	4,976
	177,963	144,176	322,139

Expenditure on charitable activities - prior period comparative

	Unrestricted funds General £	Restricted funds £	Total 2023 £
Wages and Salaries	128,470	47,558	176,028
Cafe Food Costs	863	17,357	18,220
Repairs and Maintenance	2,249	6,614	8,863
Volunteer Training and Expenses	929	1,089	2,018
General Expenses	769	467	1,236
Charitable Contributions	710	-	710
Utilities	1,914	4,147	6,061
Printing and Stationery	1,382	923	2,305
Charges and Subscriptions	731	1,245	1,976
Gifts and Celebrations	3,960	3	3,963
Computer costs and consumables	4,127	-	4,127
Insurance	1,669	-	1,669
Governance Costs	2,172	-	2,172
Equipment	342	6,837	7,179
Rent	398	2,295	2,693
Materials	440	3,536	3,976
Office costs	1,210	114	1,324
	152,335	92,185	244,520

9 Analysis of governance and support costs

Governance costs

	Unrestricted funds General £	Total funds £
Independent examiner fees		
Examination of the financial statements	2,200	2,200
Total for 2024	2,200	2,200
Total for 2023	2,172	2,172

10 Other expenditure

	Note	Unrestricted funds General £	Restricted funds £	Total funds £
Depreciation, amortisation and other similar costs		4,192	1,678	5,870
Other resources expended		126	-	126
Total for 2024		4,318	1,678	5,996
Total for 2023		2,131	980	3,111

11 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

Donations made by the trustees without any conditions attached totalled £1,505 for the year (2023 - £Nil).

12 Staff costs

The aggregate payroll costs were as follows:

	2024 £	2023 £
Staff costs during the year were:		
Wages and salaries	205,933	160,203
Social security costs	10,467	6,182
Pension costs	13,941	9,643
	230,341	176,028

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year were as follows:

	2024 No	2023 No
Employees	12	9

8 (2023 - 6) of the above employees participated in the Defined Contribution Pension Schemes.

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £75,065 (2023 - £68,231).

13 Independent examiner's remuneration

	2024 £	2023 £
Examination of the financial statements	2,200	2,172

14 Taxation

The charity is a registered charity and is therefore exempt from taxation.

15 Tangible fixed assets

	Furniture and equipment £
Cost	
At 1 January 2024	65,598
Additions	15,864
At 31 December 2024	81,462
Depreciation	
At 1 January 2024	61,800
Charge for the year	5,870
At 31 December 2024	67,670
Net book value	
At 31 December 2024	13,792
At 31 December 2023	3,798

16 Stock

	2024 £	2023 £
Stocks	5,500	5,500

17 Debtors

	2024 £	2023 £
Trade debtors	1,013	510
Prepayments	1,904	1,950
Accrued income	4,570	-
Other debtors	-	197
	7,487	2,657

18 Cash and cash equivalents

	2024 £	2023 £
Cash on hand	501	358
Cash at bank	225,098	132,726
	225,599	133,084

19 Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	541	1,060
Other taxation and social security	3,447	1,705
Other creditors	1,120	3,545
Pension scheme creditor	2,528	955
Accruals	3,702	2,556
Deferred income	45,500	25,032
	56,838	34,853

	2024 £	2023 £
Deferred income at 1 January 2024	25,032	-
Resources deferred in the period	45,500	25,032
Amounts released from previous periods	(25,032)	-
Deferred income at year end	45,500	25,032

Open Door Exmouth

Notes to the Financial Statements for the Year Ended 31 December 2024

20 Funds

	Balance at 1 January 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 December 2024 £
Unrestricted funds					
General					
General Funds	49,417	214,187	(200,072)	(26,500)	37,032
Stock	-	-	-	5,500	5,500
	49,417	214,187	(200,072)	(21,000)	42,532
Designated					
Designated Reserves	41,500	-	-	26,500	68,000
Total unrestricted funds	90,917	214,187	(200,072)	5,500	110,532
Restricted funds					
Haven	-	4,240	(4,240)	-	-
Parent Hub	-	13,627	(13,627)	-	-
Men's Shed	-	27,674	(27,674)	-	-
Craft Room	-	13,900	(13,900)	-	-
Men's Shed Stock	3,850	-	-	(3,850)	-
Cafe	-	21,053	(21,053)	-	-
Cafe - Furniture	3,260	3,200	(1,678)	-	4,782
Cafe Stock	1,650	-	-	(1,650)	-
Cafe - Saturday AM	1,972	7,424	(9,396)	-	-
Community Hub	-	4,570	(4,570)	-	-
Gibbons Youth	4,935	-	(4,935)	-	-
Hubbub Youth	3,602	-	(3,602)	-	-
Cafe- Freemeals	-	8,829	(8,829)	-	-
Cafe- Youth	-	18,716	(18,716)	-	-
National Lottery resources	-	1,800	(524)	-	1,276
Cafe - Support lead	-	16,408	(13,110)	-	3,298
Total restricted funds	19,269	141,441	(145,854)	(5,500)	9,356
Endowment Funds					
Expendable Endowment Funds	-	75,652	-	-	75,652
	-	75,652	-	-	75,652
Total funds	110,186	431,280	(345,926)	-	195,540

Prior year funds comparative

	Balance at 1 January 2023 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 December 2023 £
Unrestricted funds					
General					
General Funds	55,179	202,289	(166,551)	(41,500)	49,417
Designated					
Designated Reserves	-	-	-	41,500	41,500
Total unrestricted funds	55,179	202,289	(166,551)	-	90,917
Restricted					
Haven	-	8,951	(9,312)	361	-
ICE	361	-	-	(361)	-
Parent Hub	500	5,713	(20,426)	14,213	-
Men's Shed	-	7,534	(3,684)	(3,850)	-
Craft Room	174	7,288	(7,462)	-	-
Cafe - Gift cards	8,213	3,450	(11,663)	-	-
Men's Shed Stock	-	-	-	3,850	3,850
Cafe	17,431	10,974	(26,755)	(1,650)	-
Warm Space	3,000	-	(3,000)	-	-
Cafe - Furniture	-	10,340	(7,080)	-	3,260
Cafe Stock	-	-	-	1,650	1,650
Cafe - Saturday AM	-	590	(2,405)	3,787	1,972
Community Hub	18,000	-	-	(18,000)	-
Gibbons Youth	-	5,000	(65)	-	4,935
Hubbub Youth	-	5,000	(1,398)	-	3,602
Total restricted funds	47,679	64,840	(93,250)	-	19,269
Endowment funds					
Total funds	102,858	267,129	(259,801)	-	110,186

The specific purposes for which the funds are to be applied are as follows:

Unrestricted funds comprise of donations and other incoming resources receivable or generated for the objectives of the charity without further specified purpose and are available as general funds.

The Board has established a designated fund within the unrestricted funds as a minimum amount to cover the controlled reduction of activities or closure of Open Door Exmouth. This mostly covers staff costs including redundancies but also extrication from property arrangements and operating leases. This fund was £41,500 but has increased to £68,000 for 2025 to meet the cost of longer service and pay increases.

During the year, the Board met the strategy of building up the unrestricted funds to £100,000 achieving £110,532. Having set the budget for 2025 the unrestricted reserves will need to build up to £165,000 to cover 6 months costs. However, given The National Lottery funding of just over £50,000 for restricted activities each year for the next 3 years then this gives certainty that these costs can be covered and hence the target can be reduced to £140,000.

Taking the above into account, the level of unrestricted reserves is significantly below the target of 6 months but is above the minimum level for consideration of reducing activities/closure.
The approved 2025 budget does not include a surplus, which means the target will not be achieved unless additional income is secured.

A 3-year business plan is still being designed to include a view of the achievable increments each year towards meeting the unrestricted reserves target.

The restricted funds are made up of funds received for specific purposes as laid down by the donor. Expenditure which meets this criteria is charged to the fund, together with a fair allocation of management and support costs.

Generous support was received from the following grant funders and trusts during the year. Their contributions played a crucial role in supporting the charity's activities. Sincere appreciation is extended to all funders for their invaluable support:

- The Alchemy Foundation
- The Albert Hunt Trust
- The Angela Gallagher Memorial Trust
- The Arnold Clark Community Fund
- The Bank of England Charities Trust
- Barleycorn Trust
- BBC Children in Need
- Beatrice Laing Trust
- Budleigh Lions
- The Christadelphian Samaritans Fund
- Citizens Advice East Devon
- Councillor Christine Channon Locality Budget
- Devon Community Foundation (Anchor Butter)
- East Devon District Council
- E Slater Charitable Settlement
- Exmouth Church Institute
- Exmouth Town Council
- Garfield Weston Foundation
- Gibbons Family Trust
- HDH Wills 1965 Charitable Trust
- Heydown Trust
- Hubbub Foundation
- Jamieson Bystock Trust
- The Jon and Susan Bowers Fund
- Lord Clinton's Charitable Trust
- The Edward Gostling Foundation
- The Fitton Trust
- The Forest Hill Charitable Trust
- The Leigh Trust
- Moshulu
- Northcott Devon Foundation
- St James Place Foundation
- The National Lottery
- The Norman Family Trust
- The RS Brownless Charitable Trust
- The Souter Charitable Trust
- WO Street Charitable Foundation (Zedra Trust)

Open Door Exmouth is deeply grateful to those who left the charity legacies in 2024, to the local church community for its unwavering support, to all those who participated in fundraising efforts, and to each 'Keyholder' for their regular financial contributions.

21 Analysis of net assets between funds

	Unrestricted funds		Restricted funds	Endowment funds	Total funds at 31 December 2024
	General	Designated		Expendable	
	£	£	£	£	£
Tangible fixed assets	9,710	-	4,082	-	13,792
Current assets	89,660	68,000	5,274	75,652	238,586
Current liabilities	(56,838)	-	-	-	(56,838)
Total net assets	42,532	68,000	9,356	75,652	195,540

	Unrestricted funds		Restricted funds	Total funds at 31 December 2023
	General	Designated		
	£	£	£	£
Tangible fixed assets	955	-	2,843	3,798
Current assets	83,315	41,500	16,426	141,241
Current liabilities	(34,853)	-	-	(34,853)
Total net assets	49,417	41,500	19,269	110,186

22 Related party transactions

During the year the charity made the following related party transactions:

J Pike & T Pike
(J Pike and T Pike are husband and son of Lisa Pike CEO.)
Cakes were purchased for the Community Cafe from Launchpad CIC where J Pike is a director.
Food collection was carried out by self-employed driver T Pike. At the balance sheet date the amount due to/from J Pike & T Pike was £Nil (2023 - £Nil).

23 Cafe Profitability

	Restricted Fund	Unrestricted Fund	2024 Total
	£	£	£
Cafe sales income	-	32,186	32,186
Café grant and donation income	28,868	2,149	31,017
National Lottery Funding	35,562		35,562
Government Grant Income	11,200		11,200
Cafe COS	-	(33,275)	(33,275)
Café Salaries	(44,938)	(91,626)	(136,564)
Café other costs	(30,692)	(5,047)	(35,739)
Unrestricted Donations to Support Charitable Objective	-	95,613	95,613
Total	-	-	-

24 Men's Shed profitability

	Restricted Fund	Unrestricted Fund	2024 Total
	£	£	£
Men's shed sales	173	6,032	6,205
Men's shed grant and donation	4,800	-	4,800
National Lottery	20,000	-	20,000
Government Grant Income	2,700	-	2,700
Men's shed COS	-	(5,967)	(5,967)
Men's shed Salaries	(27,120)	-	(27,120)
Men's shed other costs	(553)	(4,388)	(4,941)
Unrestricted Donations to Support Charitable Objective		4,323	4,323
Total	-	-	-

at the heart of
our community

OPEN DOOR EXMOUTH

England & Wales - Charity number 1094599

Accounts

OPEN DOOR
Exmouth

ANNUAL REPORT & FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2023

Charity Registration Number: 1094599
Company Registration Number: 04543199

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REFERENCE AND ADMINISTRATIVE DETAILS

Open Door Exmouth is a charitable company limited by guarantee, number 04543199, incorporated in England and Wales on 24th September 2002 and registered as a charity, numbered 1094599, on 14th November 2002.

Registered Office: The Open Door Centre, Church Street, Exmouth, Devon. EX8 1PE

Independent Examiner: Thompson Jenner LLP, 1 Colleton Crescent, Exeter. Devon. EX2 4DG

The company was established under a Memorandum of Association which established the objects and powers of the charitable company, and is governed under its Articles of Association. Under those Articles, all the original Trustees/Directors retired at the first AGM and have submitted themselves for re-election. Thereafter, one-third have retired by rotation each year.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice, applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2019).

The objectives of the charity are a) to relieve persons who are in conditions of need or hardship, or who are aged or sick, and to relieve the distress caused thereby in Exmouth in the county of Devon and in such other parts of the United Kingdom, or the world, as the Trustees may from time-to-time see fit and b) to advance education, by such means as the Trustees may consider appropriate, including by means of establishing and operating any educational establishment or establishments in the said location and in such other parts of the United Kingdom or the world as the Trustees from time-to-time think fit and c) to demonstrate the Christian faith in accordance with the ethos statement appearing in the schedule hereto in the said location and in such parts of the United Kingdom or in the world as the Trustees may from time-to-time think fit.

Board of Trustees during the year 2023

Mrs D Conduit - Chair
Mr N Jackson - Treasurer
Mrs K Ranft
Mrs A Wynne
Dr R Ferns
Dr P Stiff
Mrs F Bolt
Mr J Russell
Mr P Chalkley (resigned 10/01/23)

Senior Management Team

Lisa Pike - Chief Executive Officer
Tim Chappell - Head of Operations

TRUSTEES' REPORT

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 December 2023.

Public Benefit

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

FINANCIAL OVERVIEW

The income generated for the year was £267,129
The expenditure for the year totalled £259,801
This resulted in a surplus for the year of £7,328

Reserves

The reserves held at 31st December 2023 totalled £110,186, broken down between Unrestricted Funds of £90,917 and Restricted Funds of £19,269.

The trustees continue to monitor the level of reserves the charity holds, with the aim to hold unrestricted funds to support six months running costs for core activities. These have been identified as £165,000.

The Trustees of Open Door Exmouth approved the annual report on 22nd March 2024.

Dianne Conduit
Chair of Trustees _____ Date 22 MARCH 2024

CHAIR OF TRUSTEES' STATEMENT



Dianne Conduit

I am delighted to introduce this Annual Report and Statement of Accounts on behalf of the trustees of Open Door Exmouth.

It has been another busy year where, sadly, the demand for our services has risen significantly. However, support for Open Door has also risen hugely and we are genuinely in awe, and so grateful to our local community, for their heroic and generous support, donations, and volunteering. We also couldn't deliver our services without the many individuals and organisations who provide the funding to pay for our staff, facilities and services, and who keep the lights on and the doors open. A huge thank you to our small, fantastic team of staff who are just amazing and also to our incredible team of volunteers. With 90+ volunteers freely giving an average of 334 hours each week, we could not make the difference we do in Exmouth without them.

The collective effort of our team and supporters means that Open Door remains at the heart of our community. Thank you for helping us to improve the lives of all those who visited our services and projects in 2023.
I hope you enjoy reading about our achievements over the last year and some highlights coming in 2024.

Celebrating some of our amazing volunteers



at the heart of our community

TREASURER'S REPORT



Nicholas Jackson

The year saw an increase in demand for the essential services at Open Door Exmouth, reflected in an increase in costs by 8% to £259,801. Thankfully, grants, donations and charitable trading income all increased, resulting in an income of £267,129, which was a 15% increase. This resulted in a surplus for the year of £7,328 reversing the loss of -£6,713 from 2022. There was also an investment of £3,791 in a new oven and new furniture for the café. which subsequently increased the fixed assets held on the balance sheet.

Open Door generated £53,697 of income from charitable activities, including £35,972 from drinks and meals sold in the café, and £9,992 from Men's Shed sales of restored tools and wooden items. The income generated from both projects was the highest we had ever seen. Project sales, however, are never enough to cover all the costs of running Open Door and providing services, so we remain grateful to all our donors, whether individuals, local churches, trusts, companies or local authority grants, who collectively gave £205,907, an increase of £27,749. Significantly, the amount of unrestricted donations and grants increased, and the restricted funds, which are for specific purposes, were largely spent fulfilling the conditions of the funding. For more information, please see the reserves' statement in the notes section.

Both kinds of funding are important and help Open Door to meet the needs of the community, however, the unrestricted funds give us greater flexibility and keep the organisation safe when times are financially hard, allowing our services to continue. Considering this, it was good to increase the unrestricted funds to £90,917 and decrease the restricted funds to £19,269. Although restricted funds are low, we received a funding commitment of just over £200,000 spread across four years from the National Lottery and, whilst this is restricted, it covers some core funding of the café and gives us scope to develop essential support services across the week, and open our doors every Saturday. £25,032 of this grant was paid in advance, increasing our cash in the bank to £133,084.

Looking forward, we are aiming for an unrestricted fund of £140,000 to cover six months' expenditure, after which all of our money can be spent on charitable activities. However, we have set a budget for 2024 with a deficit of £12,000, so it will be hard to build up the reserves; nevertheless, we will aim to get to £100,000 of unrestricted funds by the end of the year. This is after putting money into Saturday morning opening of the café and using restricted funds to start a much needed Youth Café.

We wanted to set a higher budget as the need is so great, but we have to manage within our resources. What helps us to do this is our team of 90+ volunteers who save us thousands of pounds by their generous, personal support.

Nevertheless, we need more financial support to carry on with our existing and new services, support our volunteers and modestly grow our reserves. As a charity founded on Christian values, demonstrating non-judgmental compassion across our services and projects on a daily basis, we hope you will consider supporting us into the future so that we can keep our doors open to those most in need.

WHO WE ARE

Open Door Exmouth has been at the heart of the Exmouth community for three decades. Originally a homeless drop-in service established by the local church, Open Door is now a multi-service charity, providing welcoming spaces and support across the age-groups.

Our Purpose

To support people in need shoulder-to-shoulder and face-to-face with love integrity and compassion.

To be at the heart of our community, creating safe and welcoming spaces.

Our Guarantee

Quality support without judgement.

OUR BENEFICIARIES

Our doors are open to all people of all ages; we have a big heart for those who are experiencing disadvantage, marginalisation, vulnerability and social isolation.

OUR SERVICES IN 2023

Open Door provided five main services:

- Community Cafe
- Community Craft Room
- Parent Hub
- Youth Services (Haven)
- Men's Shed

We delivered our services from within our Community Hub, based in Exmouth town centre and also from several outreach locations, including Exmouth Community College. We did not charge for any of our services or activities and aim to keep our costs low and affordable within our Community Cafe.



OPEN DOOR RECEIVED 17,844 VISITS TO ITS PROJECTS AND SERVICES IN 2023. THIS WAS AN 18% INCREASE ON 2022.

The cost of living increase put a huge amount of pressure, both on individuals and on organisations like us, during 2023, as we did our very best to provide help and support to those most in need. We met with more people struggling with their physical and mental health, many in financial or housing crisis, and a significant increase in service users needing help with meals or food than ever before.

The impact of increased need has most been felt by staff team leaders and our small team of volunteer support workers. We are grateful for the provision of funding from The National Lottery which means that, from 2024, we can further develop our support services and open the doors of our Community Hub permanently on Saturdays, to provide help, meals and practical support.

OPEN DOOR
Community Café







11,359 VISITS

Visits to our **Community Cafe** in 2023 were up by 1,000 on 2022. We gave away 63% more free meals than the previous year to homeless people, and to individuals and families in financial crisis.

1487 FREE MEALS

Our volunteer support team met with 644 clients, a 67% increase on the previous year. Shockingly, we experienced a 777% increase in homeless visits. The increasing levels of poverty and homelessness resulted in the provision of 93% more showers, 32% more clothing needs and 54% more laundry services. Many of our clients presented with complex needs. We subsequently introduced an Outcomes Star model to review individual needs holistically and uniquely. We continue to work closely with the Rough Sleeper Navigators, PCSOs, East Devon Housing, Together Addiction Support, Exmouth Foodbank, mental health services. NHS public health team and Exeter Community Energy. Thanks to the support of our local supermarkets and food purchased through FareShare, we re-distributed 18,020kg of food through our Community Fridge to people in need; an increase of 35% on 2022..

856 ONE-TO-ONE SUPPORT SESSIONS

456 HOMELESS PEOPLE HELPED

Between February - June, we piloted Saturday opening hours,. enabling us to provide a warm space and support service at weekends. The pilot demonstrated that our services were needed; we have now secured funding to open our doors permanently on Saturdays from Spring 2024. We were also fortunate to secure funding to replace our kitchen floor, purchase a new oven and install more seating. During this time, we closed for a week to carry out a deep-clean whilst the fitting took place. Once more, we opened on Christmas Day,serving 25 guests who would have otherwise been on their own.

3263 USES OF COMMUNITY FRIDGE

OPEN DOOR
Craft Room







During the first half of the year, we continued to provide a safe and creative space for Afghanistan refugees. The group, who called themselves 'Ariana' (referring to the first inhabitants of Afghanistan), arrived in Exmouth towards the end of 2021. We began supporting the women once per week from January 2022. During 2023, we welcomed a few new arrivals, but many families moved out of area. As the sessions drew to a close in the summer, we joined many others at Exeter Respect Festival where the women were given the opportunity to sell their handmade goods.

In the autumn, we replaced 'Ariana' with a **Craft Cafe**. This attracted new participants from the town area; we saw a particular increase in social prescribing and adults attending with support workers. We have developed a reputation for being safe and welcoming, especially to anyone experiencing social anxiety or having additional needs.

Our outreach **Craft Room** continued to grow with many new participants becoming regulars. Early in 2023, 90 handmade butterflies and birds were distributed around Exmouth as 'random acts of kindness' gifts. We know our participants enjoy working together on community projects, where they can use their skills and learn from others.

Many more participants this year have been willing to share their creative skills, including macramé, feltwork and lantern-making. Beneficiaries from across both groups joined in with the local community at Christmas for the Exmouth Lantern Parade.

In October we ran our first evening sewing workshop. Participants from the Craft Room volunteered their time to share their skills. Attendees came with their own sewing machines and left with new confidence and skills. It has been amazing to see all our beneficiaries grow in confidence and make new friends over the year.

1333 VISITS

41% OF PEOPLE WHO ATTEND HAVE PHYSICAL HEALTH ISSUES

40% OF PEOPLE WHO ATTEND ARE SOCIALLY ISOLATED

OPEN DOOR
Parent Hub







1011 VISITS

310 USES OF THE BABY BANK

238 REPORTS OF PARENTING DIFFICULTIES

78 REPORTS OF MENTAL HEALTH CONCERNS

Parent Hub Cafe continued to run every Thursday morning in 2023, providing a safe, friendly and supportive space to parents and their little ones. Alongside access to our Community Fridge, parents could access our Baby Bank which provided free clothes and nappies. Parents repeatedly shared with us how helpful it was to access both of these facilities during the cost of living crisis. With limited space to store baby items, we made numerous referrals to Exeter Baby Bank for larger items, including a pushchair, baby baths and maternity essentials for new mums.

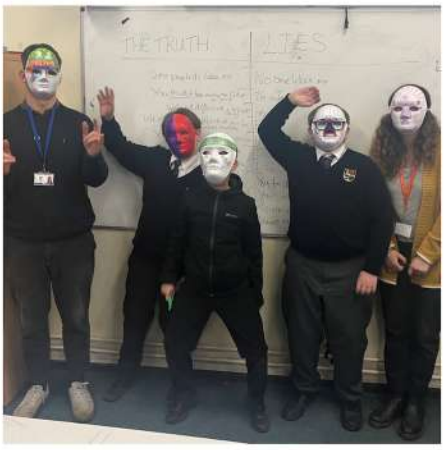
Although we offered a variety of activities available for pre-schoolers, we kept our focus on the parents, the majority of whom are struggling with family life, parenting, finances and/or their own mental health. We were regularly told by parents that the atmosphere was very different from toddler groups in the town, because everyone was so "friendly, welcoming and non-judgmental". We noticed that. although 1:1 support was available for parents, many of them preferred to chat about their needs and issues informally at the coffee bar.

In February, we held a 'Time to Talk' session, encouraging parents to share their experiences of parenting. We made bread together, acknowledging that conversations are often easier shoulder-to-shoulder rather than face-to-face.

In late spring and in partnership with the Action for Children, we delivered a series of Building Baby Brains workshops, which were very well attended. A variety of professionals joined our sessions during the year to provide specialist support, including speech and language and sleep consultancy. With support from Dunelm customers we were able to provide all our parents with Christmas presents. Parents were overwhelmed by the generosity; we know that for many, this would have been the only gifts they received.

OPEN DOOR
Haven







Haven continued to provide mental and emotional wellbeing support to young people at Exmouth Community College in 2023 through:

- 1:1 mentoring
- Lunchtime safe space 'Hub'
- Enhanced Transition Sessions for very anxious Year 6 students preparing to transition to secondary school
- Twilight wellbeing group sessions for Year 7 students.

1337 VISITS

Haven saw a large number of referrals for students struggling with low self-esteem, friendships and home circumstances. There was also a rise in the number of young people with low school attendance and anger issues. We found that many of the young people wanted to set goals for increasing their confidence. The team supported young people in reaching their goals by setting small tasks for them in between their mentoring sessions. Haven used a variety of evidence-based activities and resources created by youth workers, psychologists and counsellors. 100% of students scored a minimum of one or more levels higher at the end of their mentoring sessions, in at least seven areas of the Warwick-Edinburgh Mental Wellbeing Scale. Words used by young people to describe their mentoring experience included: fun, relaxing, helpful and therapeutic, and those who attended the twilight group sessions described them as enjoyable, educational, friendly, amazing and interesting. 100% of young people supported in 2023 said they would recommend Haven to a friend.

262 YOUNG PEOPLE RECEIVED MEANINGFUL SUPPORT

71 Year 6 students from the local primary schools attended sessions focused on converting the anxiety of moving to the college into excitement into what was to come. This included a popular scavenger hunt around the college. Haven also took part in larger events at the college, including two Health and Wellbeing Fayres. Having surveyed 300 students at one of these fayres, we are launching a new Youth Cafe in 2024, providing a safe after-school space for 11-18 year olds.

210 ONE-TO-ONE MENTORING SESSIONS DELIVERED

OPEN DOOR
Men's Shed







2804 VISITS

60-70 MEN ATTENDING EACH WEEK

OVER 100 COMMUNITY PROJECTS COMPLETED

Men's Shed has become a well-established shed in the Exmouth community, offering an abundance of tools and machinery for men to share skills and learn from each other. It also continues to be a safe environment for men to connect and socialise. Many of the attendees tell us how appreciative they are of the social contact, especially those who live alone due to divorce or bereavement. Several men live with a partner who has a physical or mental illness and, in some cases, the men are struggling with ill health themselves. In 2023, we sadly lost one of the Shed Leaders to cancer, which was a very difficult time for all. However, the men supported one another remarkably well during this time and they continue to do so as they share their own individual experiences and challenges with each other.

The development of volunteer Shed Leaders in 2023 resulted in over 100 community projects being undertaken - the highest ever. The projects included restoring benches for a local pub and building our first ever tortoise house! The collaborative working is always a positive experience for the men and last year included the satisfaction of generating an income of nearly £10,000, which was an amazing achievement.

The social element of Men's Shed developed further in 2023 with the initiation of regular Men's Breakfasts hosted by Raleigh Manor, a local care home. In addition, the Shed hosted two open days for the community to come and see the Shed in action, as well as providing an opportunity for visitors to purchase tools and items such as planters, bird boxes and chairs. Despite donations gratefully received of tools, some of the larger pieces of equipment at Men's Shed have seen better days. It is our hope in 2024 that we can generate enough funds to be able to replace key items that are essential to the community projects we undertake.

OPEN DOOR EXMOUTH
FEEDBACK FROM SERVICE USERS

Coming to the Craft Room is such a welcome lifeline for me. It is helping me to focus on creating a new life for myself after having been cut off from society for a long time...I couldn't have wished to meet nicer people.

The Shed helped me regain my confidence to get back into work.

Everyone is super friendly and very supportive and never judge; they have everything to help families.

I drink much less because I come to the Shed.

I'll never forget all those lovely memories we made...I'm thankful for everything you helped me with, all the kindness and support. It was a very positive experience I had in my life and I'll never forget about it.

I have never been here before. I didn't realise what you did...speechless!

Thanks for being a place to offload my awful week.

Mentoring has helped my mental health and people have been so understanding. I look forward to mentoring every week.

I've never known kindness like this.



THANK YOU TO...

Our Volunteers:
the true heroes of
Open Door Exmouth.

All our Funders - we couldn't do
what we do without your support.

Our Keyholders - regular givers that
help us to keep our doors open every day.

Businesses, Organisations and Churches who
supported us regularly, or with one-off fundraising events.

Individuals who repeatedly surprised us with their generosity.

WE ARE TRULY GRATEFUL THAT YOU HELP US TO HELP
THOSE MOST IN NEED IN OUR COMMUNITY.

at the heart of
our community

Open Door Exmouth

Statement of Trustees' Responsibilities

The trustees (who are also the directors of Open Door Exmouth for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 14/5/24 and signed on its behalf by:

N C Jackson
Trustee

Open Door Exmouth

Independent Examiner's Report to the trustees of Open Door Exmouth ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 December 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of Open Door Exmouth as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



.....

Dave Tucker
Independent Examiner
Institute of Chartered Accountants in England and Wales

1 Colleton Crescent
Exeter
Devon
EX2 4DG

Date: 24/5/24

Open Door Exmouth

Statement of Financial Activities for the Year Ended 31 December 2023 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2023 £
Income and Endowments from:				
Donations and legacies	3	141,067	64,840	205,907
Charitable activities	4	53,697	-	53,697
Investment income	6	1,658	-	1,658
Other income	7	5,867	-	5,867
Total income		202,289	64,840	267,129
Expenditure on:				
Raising funds	8	(12,085)	(85)	(12,170)
Charitable activities	9	(152,335)	(92,185)	(244,520)
Other expenditure	11	(2,131)	(980)	(3,111)
Total expenditure		(166,551)	(93,250)	(259,801)
Net income/(expenditure)		35,738	(28,410)	7,328
Net movement in funds		35,738	(28,410)	7,328
Reconciliation of funds				
Total funds brought forward		55,179	47,679	102,858
Total funds carried forward	21	90,917	19,269	110,186

The notes on pages 20 to 33 form an integral part of these financial statements.

Open Door Exmouth

Statement of Financial Activities for the Year Ended 31 December 2023 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

Prior period comparative

	Note	Unrestricted funds £	Restricted funds £	Total 2022 £
Income and Endowments from:				
Donations and legacies	3	98,275	79,963	178,238
Charitable activities	4	48,512	-	48,512
Other trading activities	5	580	-	580
Investment income	6	284	-	284
Other income	7	4,680	-	4,680
Total income		152,331	79,963	232,294
Expenditure on:				
Raising funds	8	(10,572)	-	(10,572)
Charitable activities	9	(177,183)	(47,802)	(224,985)
Other expenditure	11	(3,450)	-	(3,450)
Total expenditure		(191,205)	(47,802)	(239,007)
Net (expenditure)/income		(38,874)	32,161	(6,713)
Net movement in funds		(38,874)	32,161	(6,713)
Reconciliation of funds				
Total funds brought forward		94,053	15,518	109,571
Total funds carried forward	21	55,179	47,679	102,858

All of the charity's activities derive from continuing operations during the above two periods.

The funds breakdown for 2022 is shown in note 21.

Open Door Exmouth

(Registration number: 04543199)
Balance Sheet as at 31 December 2023

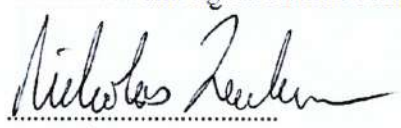
	Note	2023 £	2022 £
Fixed assets			
Tangible assets	16	3,798	2,925
Current assets			
Stocks	17	5,500	-
Debtors	18	2,657	1,823
Cash at bank and in hand	19	133,084	104,979
		141,241	106,802
Creditors: Amounts falling due within one year	20	(34,853)	(6,869)
Net current assets		106,388	99,933
Net assets		110,186	102,858
Funds of the charity:			
Restricted income funds			
Restricted funds	21	19,269	47,679
Unrestricted income funds			
Unrestricted funds		90,917	55,179
Total funds	21	110,186	102,858

For the financial year ending 31 December 2023 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The financial statements on pages 17 to 33 were approved by the trustees, and authorised for issue on 14/5/24 and signed on their behalf by:



N C Jackson
Trustee

1 Charity status

The charity is limited by guarantee, incorporated in England and Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

The address of its registered office is:
The Open Door Centre
Saint Saviours House
Church Street
Exmouth
Devon
EX8 1PE

2 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
Open Door Exmouth meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern
The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income and endowments
All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period. Donations received in cash, with no performance conditions attached are recognised upon receipt.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Investment income

Dividends are recognised once the dividend has been declared and notification has been received of the dividend due.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Raising funds

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees meetings and reimbursed expenses.

Government grants

Government grants are recognised based on the accrual model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income over the period in which the related costs are recognised. Grants relating to assets are recognised over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Fixtures, fittings and equipment	25% straight line

Stock
Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow moving stocks. Cost is determined using the first-in, first-out (FIFO).

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Designated funds are unrestricted funds that have been set aside by the Trustees of the Charity to be used against specific future projects or commitments. A detailed descriptions of these designated funds can be found in Note 21 – Funds.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme. Contributions are charged in the statement of financial activities as they become payable in accordance with the rules of the scheme.

3 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Total funds £
Donations and legacies;			
Donations from companies, trusts and similar proceeds	81,017	47,588	128,605
Donations from individuals	40,741	3,416	44,157
Donations from local religious establishments	13,815	1,985	15,800
Gift aid reclaimed	5,494	-	5,494
Grants, including capital grants;			
Government grants	-	11,851	11,851
Total for 2023	141,067	64,840	205,907
Total for 2022	98,275	79,963	178,238

4 Income from charitable activities

	Unrestricted funds General £	Total funds £
Other Income	175	175
Cafe Sales	35,972	35,972
Men's Shed	9,992	9,992
Mentoring	7,558	7,558
Total for 2023	53,697	53,697
Total for 2022	48,512	48,512

5 Income from other trading activities

	Unrestricted funds General £	Total funds £
Total for 2023	-	-
Total for 2022	580	580

6 Investment income

	Unrestricted funds General £	Total funds £
Interest receivable and similar income:		
Interest receivable on bank deposits	1,658	1,658
Total for 2023	1,658	1,658
Total for 2022	284	284

7 Other income

	Unrestricted funds General £	Total funds £
Rental income	5,867	5,867
Total for 2023	5,867	5,867
Total for 2022	4,680	4,680

8 Expenditure on raising funds

a) Costs of generating donations and legacies

	Unrestricted funds General £	Restricted funds £	Total funds £
Marketing and publicity	12,085	85	12,170
Total for 2023	12,085	85	12,170
Total for 2022	10,572	-	10,572

9 Expenditure on charitable activities

	Unrestricted funds General £	Restricted funds £	Total 2023 £
Wages and Salaries	128,470	47,558	176,028
Cafe Food Costs	863	17,357	18,220
Repairs and Maintenance	2,249	6,614	8,863
Volunteer Training and Expenses	929	1,089	2,018
General Expenses	769	467	1,236
Charitable Contributions	710	-	710
Utilities	1,914	4,147	6,061
Printing and Stationery	1,382	923	2,305
Charges and Subscriptions	731	1,245	1,976
Gifts and Celebrations	3,960	3	3,963
Computer costs and consumables	4,127	-	4,127
Insurance	1,669	-	1,669
Governance Costs	2,172	-	2,172
Equipment	342	6,837	7,179
Rent	398	2,295	2,693
Materials	440	3,536	3,976
Office costs	1,210	114	1,324
	152,335	92,185	244,520

Expenditure on charitable activities - prior period comparative

	Unrestricted funds General £	Restricted funds £	Total 2022 £
Wages and Salaries	132,863	26,834	159,697
Cafe Food Costs	649	12,836	13,485
Motor Expenses	382	-	382
Repairs and Maintenance	7,427	74	7,501
Volunteer Training and Expenses	4,029	-	4,029
General Expenses	6,082	313	6,395
Charitable Contributions	751	-	751
Utilities	4,785	-	4,785
Printing and Stationery	2,347	214	2,561
Charges and Subscriptions	1,886	-	1,886
Computer costs and consumables	5,044	-	5,044
Insurance	1,507	-	1,507
Governance Costs	1,930	-	1,930
Equipment	461	4,234	4,695
CCR Costs	1,149	1,441	2,590
Resources	532	997	1,529
Rent	2,202	545	2,747
Materials	2,040	300	2,340
Tools	589	14	603
Events	528	-	528
	177,183	47,802	224,985

10 Analysis of governance and support costs

Governance costs

	Unrestricted funds General £	Total funds £
Independent examiner fees		
Examination of the financial statements	2,172	2,172
Total for 2023	2,172	2,172
Total for 2022	1,930	1,930

11 Other expenditure

	Note	Unrestricted funds General £	Restricted funds £	Total funds £
Depreciation, amortisation and other similar costs		1,938	980	2,918
Other resources expended		193	-	193
Total for 2023		2,131	980	3,111
Total for 2022		3,450	-	3,450

12 Trustees remuneration and expenses

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

13 Staff costs

The aggregate payroll costs were as follows:

	2023 £	2022 £
Staff costs during the year were:		
Wages and salaries	160,203	148,243
Social security costs	6,182	3,248
Pension costs	9,643	8,206
	176,028	159,697

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year were as follows:

	2023 No	2022 No
Employees	9	12

6 (2022 - 6) of the above employees participated in the Defined Contribution Pension Schemes.

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £68,231 (2022 - £47,898).

14 Independent examiner's remuneration

	2023 £	2022 £
Examination of the financial statements	2,172	1,930

15 Taxation

The charity is a registered charity and is therefore exempt from taxation.

16 Tangible fixed assets

	Furniture and equipment £	Total £
Cost		
At 1 January 2023	61,807	61,807
Additions	3,791	3,791
At 31 December 2023	65,598	65,598
Depreciation		
At 1 January 2023	58,882	58,882
Charge for the year	2,918	2,918
At 31 December 2023	61,800	61,800
Net book value		
At 31 December 2023	3,798	3,798
At 31 December 2022	2,925	2,925

17 Stock

	2023 £	2022 £
Stocks	5,500	-

18 Debtors

	2023 £	2022 £
Trade debtors	510	-
Prepayments	1,950	1,823
Other debtors	197	-
	2,657	1,823

19 Cash and cash equivalents

	2023 £	2022 £
Cash on hand	358	411
Cash at bank	132,726	104,568
	133,084	104,979

20 Creditors: amounts falling due within one year

	2023 £	2022 £
Trade creditors	1,060	454
Other taxation and social security	1,705	2,407
Other creditors	3,545	985
Pension scheme creditor	955	781
Accruals	2,556	2,242
Deferred income	25,032	-
	34,853	6,869

	2023 £	2022 £
Deferred income at 1 January 2023	-	-
Resources deferred in the period	25,032	-
Deferred income at year end	25,032	-

21 Funds

	Balance at 1 January 2023 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 December 2023 £
Unrestricted funds					
General					
General Funds	55,179	202,289	(166,551)	(41,500)	49,417
Designated Reserves	-	-	-	41,500	41,500
	55,179	202,289	(166,551)	-	90,917
Restricted funds					
Haven	-	8,951	(9,312)	361	-
ICE	361	-	-	(361)	-
Parent Hub	500	5,713	(20,426)	14,213	-
Men's Shed	-	7,534	(3,684)	(3,850)	-
Men's Shed Stock	-	-	-	3,850	3,850
Community Craft Room (CCR)	174	7,288	(7,462)	-	-
Cafe - Gift cards	8,213	3,450	(11,663)	-	-
Cafe - Other	17,431	10,974	(26,755)	(1,650)	-
Cafe Stock	-	-	-	1,650	1,650
Cafe - Furniture	-	10,340	(7,080)	-	3,260
Cafe - Saturday AM	-	590	(2,405)	3,787	1,972
Warm Space	3,000	-	(3,000)	-	-
Community Hub	18,000	-	-	(18,000)	-
Gibbons Youth	-	5,000	(65)	-	4,935
Hubbub Youth	-	5,000	(1,398)	-	3,602
Total restricted funds	47,679	64,840	(93,250)	-	19,269
Total funds	102,858	267,129	(259,801)	-	110,186

Prior year funds comparative

	Balance at 1 January 2022 £	Incoming resources £	Resources expended £	Balance at 31 December 2022 £
Unrestricted funds				
General				
General Funds	94,053	152,331	(191,205)	55,179
Restricted				
Haven	2,078	1,700	(3,778)	-
ICE	-	1,109	(748)	361
Parent Hub	97	700	(297)	500
Men's Shed	139	4,860	(4,999)	-
Community Craft Room (CCR)	-	4,851	(4,677)	174
Cafe - Gift cards	5,125	7,353	(4,265)	8,213
Cafe - Other	8,079	38,390	(29,038)	17,431
Warm Space	-	3,000	-	3,000
Community Hub	-	18,000	-	18,000
Total restricted funds	15,518	79,963	(47,802)	47,679
Total funds	109,571	232,294	(239,007)	102,858

The specific purposes for which the funds are to be applied are as follows:

Unrestricted funds comprise of donations and other incoming resources receivable or generated for the objectives of the charity without further specified purpose and are available as general funds.

The Board has established a designated fund within the unrestricted funds as a minimum amount to cover the controlled reduction of activities or closure of Open Door Exmouth. This mostly covers staff costs including redundancies but also extrication from property arrangements and operating leases. This fund was £41,500 at the year-end but will be need to increase during the next year to meet the cost of longer service and pay increases.

During the year, the Board met the strategy of building up the unrestricted funds to £90,000 achieving £90,251. Having set the budget for 2024 the unrestricted reserves will need to build up to £165,000 to cover 6 months costs. However, given The National Lottery funding of just over £50,000 for restricted activities each year for the next 3 years then this gives certainty that these costs can be covered and hence the target can be reduced to £140,000.

Taking the above into account, the level of unrestricted reserves is significantly below the target of 6 months but is above the minimum level for consideration of reducing activities/closure.
The budget set for 2024 does not result in a surplus and as restricted funds have been reduced down the Board sees little scope to increase the unrestricted funds above the current level but nevertheless has set a target of achieving £100,000 in unrestricted reserves by the end of December 2024.

A 3-year business plan is still being designed to include a view of the achievable increments each year towards meeting the unrestricted reserves target.
The restricted funds are made up of funds received for specific purposes as laid down by the donor. Expenditure which meets this criteria is charged to the fund, together with a fair allocation of management and support costs.

Funds have been transferred from unrestricted funds to the restricted funds to make up the deficit in project funding.

The' Community Hub' is the central delivery location and umbrella name for the following 3 projects: Community Café, Parent Hub and Community Craft Room. Funds have subsequently been transferred to these three projects. The ICE funds have been transferred to Haven as this is now the name of that project.

22 Analysis of net assets between funds

	Unrestricted funds General £	Restricted funds £	Total funds at 31 December 2023 £
Tangible fixed assets	955	2,843	3,798
Current assets	124,815	16,426	141,241
Current liabilities	(34,853)	-	(34,853)
Total net assets	90,917	19,269	110,186

	Unrestricted funds General £	Restricted funds £	Total funds at 31 December 2022 £
Tangible fixed assets	2,925	-	2,925
Current assets	59,123	47,679	106,802
Current liabilities	(6,869)	-	(6,869)
Total net assets	55,179	47,679	102,858

OPEN DOOR EXMOUTH

England & Wales - Charity number 1094599

Accounts

Open Door

at the heart of our community

since 1995



ANNUAL REPORT

2022

Open Door
Exmouth

OPEN DOOR EXMOUTH

(A company limited by guarantee)

ANNUAL REPORT & FINANCIAL STATEMENTS
for the year ended 31 December 2022

Charity Registration Number: 1094599

Company Registration Number: 04543199

Thompson Jenner LLP
Independent Examiner
1 Colleton Crescent
Exeter
Devon
EX2 4DG

Open Door
Exmouth

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Reference and Administrative Details

The organisation is a charitable company limited by guarantee, number 04543199, incorporated in England and Wales on 24th September 2002 and registered as a charity, numbered 1094599, on 14th November 2002.

Registered Office: The Open Door Centre, Church Street, Exmouth, Devon. EX8 1PE

Independent Examiner: Thompson Jenner LLP, Independent Examiner, 1 Colleton Crescent, Exeter. Devon. EX2 4DG

The company was established under a Memorandum of Association which established the objects and powers of the charitable company, and is governed under its Articles of Association. Under those Articles, all the original Trustees/Directors retired at the first AGM and have submitted themselves for re-election. Thereafter, one-third have retired by rotation each year.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2019).

The objectives of the charity are a) to relieve persons who are in conditions of need or hardship, or who are aged or sick, and to relieve the distress caused thereby in Exmouth in the county of Devon and in such other parts of the United Kingdom, or the world, as the Trustees may from time-to-time see fit and b) to advance education by such means as the Trustees may consider appropriate, including by means of establishing and operating any educational establishment or establishments in the said location and in such other parts of the United Kingdom or the world as the Trustees from time-to-time think fit and c) to demonstrate the Christian faith in accordance with the ethos statement appearing in the schedule hereto in the said location and in such parts of the United Kingdom or in the world as the Trustees may from time-to-time think fit.

Management Committee

Directors who served during the year:

Mr D Fulls – Chair (resigned July 22)
Mrs D Conduit - Chair (from July 22)
Mrs L Burgess (Treasurer resigned Sept 22)
Mr N Jackson (Treasurer from Sept 22)
Mr P Chalkley
Mrs K Ranft
Mrs A Wynne
Mr D Rees (resigned Sept 22)
Mrs S Rees (resigned Sept 22)
Mrs F Bolt (from Sept 22)
Mr P Stiff (from Sept 22)
Dr R Ferns (from Nov 22)
Mr J Russell (from Nov 22)

TRUSTEES' REPORT

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 December 2022.

FINANCIAL REVIEW

The income generated for the year was £232,294
The expenditure for the year totalled £239,007
This resulted in a deficit for the year of £6,713

Reserves

The reserves held at 31st December 2022 totalled £102,858, broken down between Unrestricted Funds of £55,179 and Restricted Funds of £47,679

Unrestricted reserves are made up of donations and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. These year-end reserves totalled £55,179
Restricted reserves are made up of funds received for specific purposes as laid down by the donor. Expenditure which meets this criteria is charged to the fund, together with a fair allocation of management and support costs. These year-end reserves totalled £47,679 broken down as follows:

Community Craft Room: £174 Parent Hub: £500 Community Cafe: £25,644
Community Hub: £18,000 (Parent Hub, Community Cafe and Craft Room)
ICE (now Haven): £361 Warm Space: £3,000

The trustees continue to monitor the level of reserves the charity holds with the aim to hold unrestricted funds to support six months running costs for core activities. These have been identified as £130,000.

Post year-end (January 2023), the Board approved a designated fund within the unrestricted funds, as a minimum amount to cover the controlled reduction of activities or closure of Open Door Exmouth. This has been estimated to be £41,500. The level of unrestricted reserves is therefore significantly below the target of 6 months but is above the minimum level for consideration of reducing activities/closure.
The budget set for 2023 aims to spend the restricted funds and build up the balance of unrestricted funds to around £90,000 whilst accepting that depending on how funding is received, the unrestricted funds may be lower than this.
This is still below the target of 6 months expenditure but given the economic climate this is to be expected. During 2023 the Board will establish a 3 year business plan which will include a review of how long it will take to build up to the unrestricted reserve fund target.





STATEMENT BY THE CHAIR OF TRUSTEES

I am delighted to be presenting my first report as Chair of Open Door Exmouth on behalf of my fellow trustees. What a year it's been, 2022 can be summed up as a year of change and transformation.

We are grateful to Lisa who has taken on her new role as Chief Executive with passion, professionalism, commitment and an open heart, successfully turning her hand to many new things in the name of learning and making things happen.

We also acknowledge and appreciate the wonderful team at Open Door, both staff and volunteers who got services up and running in the wake of the Covid-19 pandemic, ensuring we were able to serve even more people in our community who are vulnerable and in need. New services have become established and grown over the year, including Parent Hub and the Craft Room. Men's Shed has seen a change in its leadership model and is pursuing opportunities to grow, so more people can access and benefit from the activities on offer.

During the year we said heartfelt goodbyes to four of our Project Leaders: Barbara, David, Peter and Claire. We also said farewell to several long-standing trustees: Daryl Fulls, Chair over recent years, Lin Burgess, Dave Rees and Sue Rees.

Open Door is eternally grateful to these colleagues, who saw the charity through the recession and the pandemic. Their excellent stewardship enabled Open Door to deliver services and support to increasing numbers of people as the cost-of-living crisis started to hit and charity funding became more difficult to access. We have been blessed with, and welcomed, five new trustees; Nick Jackson, Fiona Bolt, Peter Stiff, Rob Ferns and Jeff Russell. They all bring passion, heart, and a breadth and depth of experience into the charity and have picked up the baton to take Open Door into the future.

We also welcomed 23 new volunteers which has been critical in re-establishing existing services, and launching and embedding new ones, to meet the growing needs within Exmouth.

This report is about acknowledging and thanking the people who provide leadership and oversight to the charity, those who deliver our services as well as our partners, funders and of course our customers and the clients we serve.

I am sure 2023 will present many challenges and opportunities; it will be exciting to see what lies ahead for Open Door Exmouth as we build on last year.

Dianne Conduit
Chair of Trustees, Open Door Exmouth








Open Door
Exmouth
2022








STATEMENT BY THE CHIEF EXECUTIVE OFFICER

Many would say there wasn't a lot to smile about in 2022. Quite honestly, there were times behind the scenes, when the smiles turned in to worried looks. Although we anticipated a bumpy journey coming out of the pandemic, nothing could have prepared us for such a significant rise in need, impacted by the increase in the cost-of-living. This coincided with a reduced number of volunteers, one third of whom had decided not to return with Covid-19 still circulating. We also faced our own food and fuel cost increases and a reduction in grant funding. Not a lot to smile about. But the Open Door team are an extraordinary bunch of people, who never fail to bring a little sunshine, even on the dullest of days. Not an hour went by when they didn't make a difference to someone who needed hope and a friendly face. This team are the true heroes of the organisation. By the middle of 2022 we had used nearly two months of our reserves and were grateful to have six months of reserves in place for such a time as this. In November and December we saw an increase in local support, with our #1000 meals Christmas campaign generating over £9000 in donations. We finished the year better than expected, although the amount of unrestricted funds is lower than we would like. We remain hugely grateful to our regular supporters, local churches and funders, without whom we couldn't do what we do.

7897 people benefitted from Open Door's services in 2022, which is 22% of Exmouth's population. We can proudly say that Open Door continues to be at the heart of our community.

Lisa Pike
CEO, Open Door Exmouth

COMMUNITY HUB

Community Cafe

Community Craft Room

Parent Hub







The Open Door Community Hub provides a variety of services Monday-Friday with the aim to open 6 days/week in 2023. The Hub is in Exmouth town centre, and offers services and support across the age groups.

In 2022, the Community Hub received a total of 11,465 visits.

Across each service, the support needs of our beneficiaries included: mental health, domestic abuse, food and fuel poverty, housing issues, addictions, parenting issues, social anxiety, loneliness, physical health issues and benefits help.

"I wouldn't be here without you. I now have a reason to get up in the morning"

"My mental health has been poor in the past and this group really helps"

"Parent hub feels like a warm hug when you come in"



Open Door
Community Café



2420
uses of the community fridge

7058
beneficiaries

913
free meals given away

In the post-pandemic climate, many of our older customers were hesitant about mixing with others at the start of 2022. Consequently, numbers into the cafe were lower than in previous years. However, footfall soon increased, with numbers higher than ever during August, and then again between October to December, as more people faced the impact of rising costs. The number of free meals and uses of the Community Fridge rose as we saw more people struggling to feed themselves and their families. In 2022 we gave away 15,554Kg of food through our Community Fridge. We experienced an increase in clients requiring 1:1 support, particularly from those arriving from out of area. This resulted in an increase in homelessness and with no 'Safe Sleep' provision in Exeter this year, there were more homeless clients requiring our input and support in the latter part of the year. We received 10,433 visits to the café in 2022 and our support team provided 856 individual support sessions. We saw an increase in individuals struggling with addictions and with mental health issues. Many of our more vulnerable and transient clients were not engaging with health and support services. By partnering with the Public Health Outreach Team we provided a variety of health clinics in the second half of the year, including Covid Vaccinations, Drug & Alcohol, Oral Health and Sexual Health clinics. We continue to work closely with the local police, Exmouth Food Bank and Exeter Community Energy.

We are very proud of how our café continues to provide a safe and welcoming space to many older and socially isolated people. On Christmas Day we shared a wonderful lunch with 27 local people, who would have otherwise spent the day on their own.

2022 compared to pre-Covid:
28% increase in those needing 1:1 support
50% increase in 1:1 support sessions
60% increase in free meals
188% increase in use of showers
16% increase in use of laundry
41% increase in need for clothing
96% increase in need for sleeping bags



Open Door
Community
Craft Room



94%

attend for social contact

115

beneficiaries

82%

say it's been good for their mental health

Having started as an outreach pilot project in 2019, the Community Craft Room tripled its impact in 2022, by introducing new services within the Community Hub. At the start of the year we initiated craft sessions on Tuesday mornings for Afghanistan Refugee women. Over the following months numbers steadily increased and the group is now established and thriving. We have seen a steady flow of newcomers, in addition to others moving on to find new homes and jobs in other areas of the country. A core group of 12-13 women are faithful attendees and always invite new arrivals to the group, which has been named 'Ariana' by the women. The weekly sessions are the perfect place to practise English, make friends, and share and learn new craft skills. We have noticed that our attendees are opening up more about their lives, as trust and relationships have developed.

Tuesday afternoons saw the introduction of a new pilot Craft Café providing an alternative warm space for new beneficiaries during the cold winter months.

The Wednesday outreach Craft Room continues and has seen a steady increase in social-prescribing referrals in 2022, particularly from the Mental Health Team. The group provides a safe and welcoming space for those who are socially isolated, socially anxious and/or struggling with their mental or physical health. Several people initially attended with a support worker, but now attend independently; others have developed friendships and look out for each other in times of need. One attendee invited two others, who were on their own, for Christmas Lunch. When the same attendee had a fall, others rallied around providing meals and lifts.

Across the different craft groups, all the attendees have helped to create a covering for one of our sound boards, Each crafted heart says 'Welcome' in a variety of languages including Ukrainian, Dari, Pashto, French, Xhosa, Italian and Spanish. The aim is that the board gives a special welcome to everyone who walks into the Community Hub, wherever they are from (see picture).



Open Door
Parent Hub



1116

items given away through the baby Bank

369

beneficiaries

51%

parents say they are struggling

Parent Hub developed during lockdown in response to parent feedback. During 2020-2021, the team primarily focused on providing 1:1 support to families who were struggling as a result of the pandemic. In 2022, we listened to local families once more and, in April, we launched 'Parent Hub Café' as a new service from our Community Hub.

The objectives of the service are based on our own TLC approach of Transforming, Learning and Creating:

- **Transforming** journeys taken together with parents, providing encouragement, knowledge and resources, so families feel equipped to respond to challenges they face as a parent and find a renewed sense of hope.
- **Learning** from each other in a welcoming space, where children can play and everyone can access a creative activity, workshop, baby bank or 1:1 parent care appointment, depending on their need.
- **Creating** a culture that acknowledges each parent is on their own journey, championing each other and identifying that every parent is a specialist in their child's life.

The Parent Hub Café currently runs once per week, providing a Baby Bank facility, play spaces for little ones, access to the Community Fridge and 1:1 support. We invite specialists and health professionals to meet with parents, and provide useful workshops and information sessions. Many parents share with us how they struggled during the pandemic, and are welcoming a safe and friendly place where they can mix with other parents and children, whilst receiving support. Since its launch, 719 parents and children have visited the Parent Hub Café and over half have received free nappies and/or baby clothes from the Baby Bank; 45% of families are struggling to feed their families and have received food from the Community Fridge.



"In a time of need I received some very valued advice and help."



'Friendly people who are very kind and understanding. Helps my anxiety and depression and prevents me becoming too isolated. Thank you!'



'Parent Hub is like going to your mums and offloading after a tricky day'



"I've been given loads of encouragement, help and laughs"



'Mentoring has helped me to understand more about myself and my mental wellbeing.'



Open Door
Men's Shed



82%
benefit from the social contact

125
beneficiaries

76%
of men have learnt new skills

Men's Shed is now in its eighth year and continues to make a positive difference to the mental health and wellbeing of men within our community, particularly those who are retired. Many of the attendees are appreciative of the social contact, especially those who live alone due to divorce or bereavement. Several men live with a partner who has a physical or mental illness. In some cases, the men are experiencing illness themselves, and Men's Shed gives them the opportunity to open up and be themselves, whilst learning new skills. The Shed's service provision meets all of the NHS 5 Steps to Mental Wellbeing, providing men with opportunities to connect, contribute, be active, learn new skills and be mindful.

In a recent survey, 55% of men said they had benefitted from receiving advice and support, 90% had made new friends and 71% told us that it had given them something to look forward to each week.

Men's Shed continues to engage in community projects and this year have made an array of items, including noticeboards, raised planters, bug houses, chopping boards, garden chairs, wooden mushrooms, fences, sheds and reindeers! In 2022 we also welcomed into the Shed various groups to try their hand at wood-working, including a local Scout group.

The amount of socially prescribed attendees also increased in the year as we met with several mental health professionals and their clients.

In 2022 we actively restored, upcycled and sold second-hand tools, the majority of which had been donated to us. Our hope is to generate more unrestricted income for Open Door through upcycling, as well as selling items the men have made.

At the end of October we said a sad farewell and thank-you to David & Peter who had faithfully led the Men's Shed since its inception. They developed it from a pop-up shed with a handful of men, to what it is today: two purpose-built sheds and a weekly attendance of over 60 men.



Open Door
Haven



65

Y6 students attended enhanced transition sessions

230

beneficiaries

100%

students attending the Hub said it positively impacted their day

Haven supports children and young people between the ages of 11 and 14 years who are experiencing episodes of poor mental health, and aim to be an early-intervention service. In the first half of the year, Haven was based in our Community Hub delivering small groups for primary and secondary young people, just as we had done pre-Covid. However, we found that young people were struggling to access groups in the community due to rising anxiety about coming somewhere new. On the other hand our ICE project, based at Exmouth Community College was inundated with requests for 1:1 mentoring. Having also been unable to recruit a new Project Leader for Haven, we made the decision to amalgamate the two projects into one. We subsequently re-launched Haven in the college from September 2022. This gave us the perfect opportunity to clearly explain our support services, rather than try and re-invent the ICE Project which had taken on various guises in the college over many years. Haven now delivers 1:1 mentoring to Key Stage 3 students, a lunchtime safe space 'Hub', enhanced transitions for anxious Year 6 students (in the summer before they start secondary school) and an after-school programme for Year 7s.

In 2022, the top three most cited issues in referrals were anxiety, friendships, and low self-esteem. Bullying and home-life, as well as school-refusing, were also issues for a third of all cases referred. The high levels of anxiety and home-life cases are telling of a generation of young people who, for two years, experienced a pandemic and then a cost-of-living crisis. We have also seen an increase in the number of neurodivergent young people, particularly those with an Autism or ADHD diagnosis. The team have been creative in their work using a variety of activities, crafts, sports and games, incorporated with evidenced-based resources and activities created by psychologists, councillors, and youth workers.



TA first came into the Community Café on 10 October 2022. He was suicidal and suffering from PTSD following a road traffic accident. The Open Door team have welcomed TA into the café three times per week ever since. TA has been supported with benefits claims, housing and seeking employment. TA still has difficult days but says, "I would not still be here without all of you. You gave me a reason to get up and get out".

"I always know I will feel better once I come to Open Door"



One very vulnerable participant attended the Craft Room with her support worker. She needed lots of encouragement to speak her mind and make independent choices. Over the months we have seen her flourish and grow in confidence. She now accesses our sessions independently and can relax and chat to the other participants.

"It's been great to be welcomed to such a happy, fun, helpful and diverse group"



A mother and her two young children started to come along to Parent Hub Café. As we got to know one another and share stories she told us that Parent Hub had been a lifeline. A few weeks earlier she was suicidal and by coming to the café, meeting others and making new relationships, alongside GP support, her life had turned around.

"The support has been amazing for me"



JM has been coming to the shed for over six years. In 2019 the love of his life was diagnosed with cancer. JM cared for his wife at home for two years until she passed away on Christmas Eve 2021. During that time, JM was unable to attend the shed, but one of the shedders and his good friend, would phone him weekly to encourage and support him. JM felt able to return to the shed in March 2022. JM says the shed has been there through it all and has helped him with the grief. He has good and bad days, but always knows that, after a day at the shed, he goes home feeling positive about life.

"There's a great sense of camaraderie"
"I enjoy being part of a team"



One student was attacked in school by a peer and as a result was suffering panic attacks whenever she was in certain areas of the school, or around certain people. Her mentor worked with her around managing panic attacks and visiting the parts of the school which were triggering, in order to work through her anxiety. When the student finished her mentoring sessions she said, 'I can go to the canteen now without getting really bad anxiety. I can walk around school and feel safe, and not be scared to tell anyone [if something does happen]. I am less fearful". The Pastoral Lead for Year 7 said about the mentoring team this year, "I don't know what we'd do without you".

"The people who are there are so nice and
its warm and you feel accepted"

Open Door Exmouth
Statement of Trustees' Responsibilities

The trustees (who are also the directors of Open Door Exmouth for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 11 July 2023 and signed on its behalf by:

N C Jackson
Trustee

Independent Examiner's Report
to the trustees of Open Door Exmouth ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 December 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of Open Door Exmouth as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

.....

Dave Tucker
Independent Examiner
Institute of Chartered Accountants in England and Wales

1 Colleton Crescent
Exeter
Devon
EX2 4DG
Date: 11 July 2023

Open Door Exmouth

Statement of Financial Activities for the Year Ended 31 December 2022 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2022 £
Income and Endowments from:				
Donations and legacies	3	98,275	79,963	178,238
Charitable activities	4	53,192	-	53,192
Other trading activities	5	580	-	580
Investment income	6	284	-	284
Total income		152,331	79,963	232,294
Expenditure on:				
Raising funds	7	(10,572)	-	(10,572)
Charitable activities	8	(177,183)	(47,802)	(224,985)
Other expenditure	10	(3,450)	-	(3,450)
Total expenditure		(191,205)	(47,802)	(239,007)
Net (expenditure)/income		(38,874)	32,161	(6,713)
Net movement in funds		(38,874)	32,161	(6,713)
Reconciliation of funds				
Total funds brought forward		94,053	15,518	109,571
Total funds carried forward	19	55,179	47,679	102,858

The notes on pages 21 to 32 form an integral part of these financial statements.

Open Door Exmouth

Statement of Financial Activities for the Year Ended 31 December 2022 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2021 £
Income and Endowments from:				
Donations and legacies	3	168,472	30,473	198,945
Charitable activities	4	31,005	-	31,005
Other trading activities	5	2,254	-	2,254
Investment income	6	10	-	10
Total income		201,741	30,473	232,214
Expenditure on:				
Raising funds	7	(9,147)	-	(9,147)
Charitable activities	8	(194,973)	(20,558)	(215,531)
Other expenditure	10	(4,148)	-	(4,148)
Total expenditure		(208,268)	(20,558)	(228,826)
Net (expenditure)/income		(6,527)	9,915	3,388
Net movement in funds		(6,527)	9,915	3,388
Reconciliation of funds				
Total funds brought forward		100,580	5,603	106,183
Total funds carried forward	19	94,053	15,518	109,571

All of the charity's activities derive from continuing operations during the above two periods.

The funds breakdown for 2021 is shown in note 19.

The notes on pages 21 to 32 form an integral part of these financial statements

Open Door Exmouth

(Registration number: 04543199)
Balance Sheet as at 31 December 2022

	Note	2022 £	2021 £
Fixed assets			
Tangible assets	15	2,925	6,294
Current assets			
Debtors	16	1,823	2,210
Cash at bank and in hand	17	104,979	108,384
		106,802	110,594
Creditors: Amounts falling due within one year	18	(6,869)	(7,317)
Net current assets		99,933	103,277
Net assets		102,858	109,571
Funds of the charity:			
Restricted income funds			
Restricted funds	19	47,679	15,518
Unrestricted income funds			
Unrestricted funds		55,179	94,053
Total funds	19	102,858	109,571

For the financial year ending 31 December 2022 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and

- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The financial statements on pages 18 to 32 were approved by the trustees, and authorised for issue on 11 July 2023 and signed on their behalf by:

N C Jackson
Trustee

The notes on pages 21 to 32 form an integral part of these financial statements

Open Door Exmouth
Notes to the Financial Statements for the Year Ended 31 December 2022

1. Charity status

The charity is limited by guarantee, incorporated in England and Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

The address of its registered office is:
The Open Door Centre
Saint Saviours House
Church Street
Exmouth
Devon
EX8 1PE

2. Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation

Open Door Exmouth meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income and endowments

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period. Donations received in cash, with no performance conditions attached are recognised upon receipt.

Grants receivable
Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Investment income
Dividends are recognised once the dividend has been declared and notification has been received of the dividend due.

Expenditure
All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Raising funds
These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable activities
Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs
Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Governance costs
These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees meetings and reimbursed expenses.

Government grants
Government grants are recognised based on the accrual model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income over the period in which the related costs are recognised. Grants relating to assets are recognised over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Fixtures, fittings and equipment	25% straight line

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Designated funds are unrestricted funds that have been set aside by the Trustees of the Charity to be used against specific future projects or commitments. A detailed descriptions of these designated funds can be found in Note 19 – Funds.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations
The charity operates a defined contribution pension scheme. Contributions are charged in the statement of financial activities as they become payable in accordance with the rules of the scheme.

3 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Total funds £
Donations and legacies;			
Donations from companies, trusts and similar proceeds	30,960	64,530	95,490
Donations from individuals	47,380	12,033	59,413
Donations from local religious establishments	15,222	3,400	18,622
Gift aid reclaimed	4,713	-	4,713
Total for 2022	98,275	79,963	178,238
Total for 2021	168,472	30,473	198,945

4 Income from charitable activities

	Unrestricted funds General £	Total funds £
Cafe Sales	34,103	34,103
Hire of Premises	4,680	4,680
Other Income	14,409	14,409
Total for 2022	53,192	53,192
Total for 2021	31,005	31,005

5 Income from other trading activities

	Unrestricted funds General £	Total funds £
Local fundraising and street collection income	580	580
Total for 2022	580	580
Total for 2021	2,254	2,254

6 Investment income

	Unrestricted funds General £	Total funds £
Interest receivable and similar income;		
Interest receivable on bank deposits	284	284
Total for 2022	284	284
Total for 2021	10	10

7 Expenditure on raising funds

a) Costs of generating donations and legacies

	Unrestricted funds General £	Total funds £
Donations	10,572	10,572
Total for 2022	10,572	10,572
Total for 2021	9,147	9,147

8 Expenditure on charitable activities

	Unrestricted funds General £	Restricted funds £	Total 2022 £
Wages and Salaries	132,863	26,834	159,697
Cafe Food Costs	649	12,836	13,485
Motor Expenses	382	-	382
Repairs and Maintenance	7,427	74	7,501
Volunteer Training and Expenses	4,029	-	4,029
General Expenses	6,082	313	6,395
Charitable Contributions	751	-	751
Utilities	4,785	-	4,785
Printing and Stationery	2,347	214	2,561
Charges and Subscriptions	1,886	-	1,886
Computer costs and consumables	5,044	-	5,044
Insurance	1,507	-	1,507
Governance Costs	1,930	-	1,930
Equipment	461	4,234	4,695
CCR Costs	1,149	1,441	2,590
Resources	532	997	1,529
Rent	2,202	545	2,747
Materials	2,040	300	2,340
Tools	589	14	603
Events	528	-	528
	177,183	47,802	224,985

	Unrestricted funds General £	Restricted funds £	Total 2021 £
Wages and Salaries	150,370	6,139	156,509
Cafe Food Costs	2,897	3,128	6,025
Motor Expenses	606	7	613
Repairs and Maintenance	2,974	5,000	7,974
Volunteer Training and Expenses	2,446	54	2,500
General Expenses	9,878	-	9,878
Charitable Contributions	635	-	635
Utilities	5,231	91	5,322
Printing and Stationery	2,207	115	2,322
Charges and Subscriptions	1,194	-	1,194
Covid Consumables	61	-	61
Computer costs and consumables	4,682	-	4,682
Insurance	1,185	-	1,185
Governance Costs	1,070	-	1,070
Equipment	(1,111)	6,024	4,913
CCR Costs	3,255	-	3,255
Resources	2,037	-	2,037
Rent	2,218	-	2,218
Materials	1,860	-	1,860
Tools	1,146	-	1,146
Events	132	-	132
	194,973	20,558	215,531

9 Analysis of governance and support costs

Governance costs

	Unrestricted funds General £	Total funds £
Independent examiner fees		
Examination of the financial statements	1,930	1,930
Total for 2022	1,930	1,930
Total for 2021	1,070	1,070

10 Other expenditure

	Note	Unrestricted funds General £	Total funds £
Depreciation, amortisation and other similar costs		3,369	3,369
Other resources expended		81	81
Total for 2022		3,450	3,450
Total for 2021		4,148	4,148

11 Trustees remuneration and expenses

During the year the charity made the following transactions with trustees:

P Chalkley
P Chalkley received remuneration of £4,969 (2021: £5,928) during the year.
No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

12 Staff costs

The aggregate payroll costs were as follows:

	2022 £	2021 £
Staff costs during the year were:		
Wages and salaries	148,243	156,509
Social security costs	3,248	3,413
Pension costs	8,206	7,020
	159,697	166,942

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year were as follows:

	2022 No	2021 No
Employees	12	12

6 (2021 - 6) of the above employees participated in the Defined Contribution Pension Schemes.

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £47,898 (2021 - £55,098).

13 Independent examiner's remuneration

	2022 £	2021 £
Examination of the financial statements	1,930	1,070

14 Taxation

The charity is a registered charity and is therefore exempt from taxation.

15 Tangible fixed assets

	Furniture and equipment £	Total £
Cost		
At 1 January 2022	61,807	61,807
At 31 December 2022	61,807	61,807
Depreciation		
At 1 January 2022	55,513	55,513
Charge for the year	3,369	3,369
At 31 December 2022	58,882	58,882
Net book value		
At 31 December 2022	2,925	2,925
At 31 December 2021	6,294	6,294

16 Debtors

	2022 £	2021 £
Prepayments	1,823	2,210

17 Cash and cash equivalents

	2022 £	2021 £
Cash on hand	411	475
Cash at bank	104,568	107,909
	104,979	108,384

18 Creditors: amounts falling due within one year

	2022 £	2021 £
Trade creditors	454	1,198
Other taxation and social security	2,407	2,364
Other creditors	985	-
Pension scheme creditor	781	743
Accruals	2,242	3,012
	6,869	7,317

19 Funds

	Balance at 1 January 2022 £	Incoming resources £	Resources expended £	Balance at 31 December 2022 £
Unrestricted funds				
General				
General Funds	94,053	152,331	(191,205)	55,179
Restricted funds				
Haven	2,078	1,700	(3,778)	-
ICE	-	1,109	(748)	361
Parent Hub	97	700	(297)	500
Men's Shed	139	4,860	(4,999)	-
VCSE Project - CCR	-	4,851	(4,677)	174
Cafe - Gift cards	5,125	7,353	(4,265)	8,213
Cafe - Other	8,079	38,390	(29,038)	17,431
Warm Space	-	3,000	-	3,000
Community Hub	-	18,000	-	18,000
Total restricted funds	15,518	79,963	(47,802)	47,679
Total funds	109,571	232,294	(239,007)	102,858

2021 Funds comparative

	Balance at 1 January 2021 £	Incoming resources £	Resources expended £	Balance at 31 December 2021 £
Unrestricted funds				
General				
General Funds	100,580	201,741	(208,268)	94,053
Restricted				
Haven	3,879	4,710	(6,511)	2,078
Parent Hub	649	486	(1,038)	97
Men's Shed	935	1,700	(2,496)	139
Cafe - Gift cards	-	10,498	(5,373)	5,125
Cafe - Other	-	8,079	-	8,079
Other	140	5,000	(5,140)	-
Total restricted funds	5,603	30,473	(20,558)	15,518
Total funds	106,183	232,214	(228,826)	109,571

The specific purposes for which the funds are to be applied are as follows:

Unrestricted funds comprise of donations and other incoming resources receivable or generated for the objectives of the charity without further specified purpose and are available as general funds.

In January 2023, the Board has also approved a designated fund within the unrestricted funds as a minimum amount to cover the controlled reduction of activities or closure of Open Door Exmouth.

This mostly covers staff costs including redundancies but also extrication from property arrangements and operating leases. This has been estimated to be £41,500.

Taking the above into account, the level of unrestricted reserves would therefore be significantly below the target of 6 months but is above the minimum level for consideration of reducing activities/closure.

The budget set for 2023 aims to spend the restricted funds and build up the balance of unrestricted funds to around £90,000 whilst accepting that depending on how funding is received the unrestricted funds may be lower than this. This is still below the target of 6 months expenditure but given the economic climate this is to be expected. During 2023 the Board has decided to establish a 3-year business plan which will include a review of how long it will take to build up to the unrestricted reserve fund target.

The restricted funds are made up of funds received for specific purposes as laid down by the donor. Expenditure which meets this criteria is charged to the fund, together with a fair allocation of management and support costs.

20 Analysis of net assets between funds

	Unrestricted funds General £	Restricted funds £	Total funds at 31 December 2022 £
Tangible fixed assets	2,925	-	2,925
Current assets	59,123	47,679	106,802
Current liabilities	(6,869)	-	(6,869)
Total net assets	55,179	47,679	102,858

	Unrestricted funds General £	Restricted funds £	Total funds at 31 December 2021 £
Tangible fixed assets	6,294	-	6,294
Current assets	95,076	15,518	110,594
Current liabilities	(7,317)	-	(7,317)
Total net assets	94,053	15,518	109,571

21 Related party transactions

During the year the charity made the following related party transactions:

Daryl Fulls
(Daryl Fulls was a trustee up until 12 July 2022 and is the director of Inkost Ltd, who supply stationery to Open Door Exmouth.)
The transactions were at arms length value and amounted to £1,219 (2021: £1,963). At the balance sheet date the amount due to/from to Daryl Fulls was £Nil (2021 - £179).

OPEN DOOR EXMOUTH

England & Wales - Charity number 1094599

Accounts

Open Door

Exmouth



2021 | ANNUAL REPORT

OPEN DOOR EXMOUTH

(A COMPANY LIMITED BY GUARANTEE)

ANNUAL REPORT & FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST DECEMBER 2021

CHARITY NO: 1094599
COMPANY NO: 4543199

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Legal and Administrative Information

Status and Objects

The organisation is a charitable company limited by guarantee, number 4543199, incorporated in England and Wales on 24th September 2002 and registered as a charity, numbered 1094599, on 14th November 2002.

The company was established under a Memorandum of Association which established the objects and powers of the charitable company, and is governed under its Articles of Association. Under those Articles, all the original Trustees/Directors retired at the first AGM and have submitted themselves for re-election. Thereafter one-third have retired by rotation each year.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2019).

The objectives of the charity are a) to relieve persons who are in conditions of need or hardship, or who are aged or sick, and to relieve the distress caused thereby in Exmouth in the county of Devon and in such other parts of the United Kingdom or the world as the Trustees may from time-to-time see fit and b) to advance education by such means as the Trustees may consider appropriate, including by means of establishing and operating any educational establishment or establishments in the said location and in such other parts of the United Kingdom or the world as the Trustees from time-to-time think fit and c) to demonstrate the Christian faith in accordance with the ethos statement appearing in the schedule hereto in the said location and in such parts of the United Kingdom or in the world as the Trustees may from time-to-time think fit.

Management Committee

Directors who served during the year:

Mr D Fulls – Chair	Mrs L Burgess
Mrs K Ranft	Mr P Chalkley
Mrs S Parnell	Mrs S Rees
Mr D Rees	Mrs A Wynne
Mrs D Conduit	

Secretary: Mrs S Parnell
Treasurer: Mrs L Burgess

Registered Office and Operation Address: Church Street, Exmouth, EX8 1PE

Independent Examiner: James Bick F.C.A, Bick Accountants Ltd, Chartered Accountants, 18A Littleham Road, Exmouth, EX8 2QG

Bankers: CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ

FINANCIAL REVIEW

The income generated for the year was £232,214. The expenditure for the year totalled £228,826. This resulted in a net gain for the year of £3,388.

Reserves

The reserves held at 31st December 2021 totalled £109,571, broken down between Unrestricted Funds of £94,053 and Restricted Funds of £15,518.

Unrestricted reserves are made up of donations and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. These year-end reserves totalled £94,053.

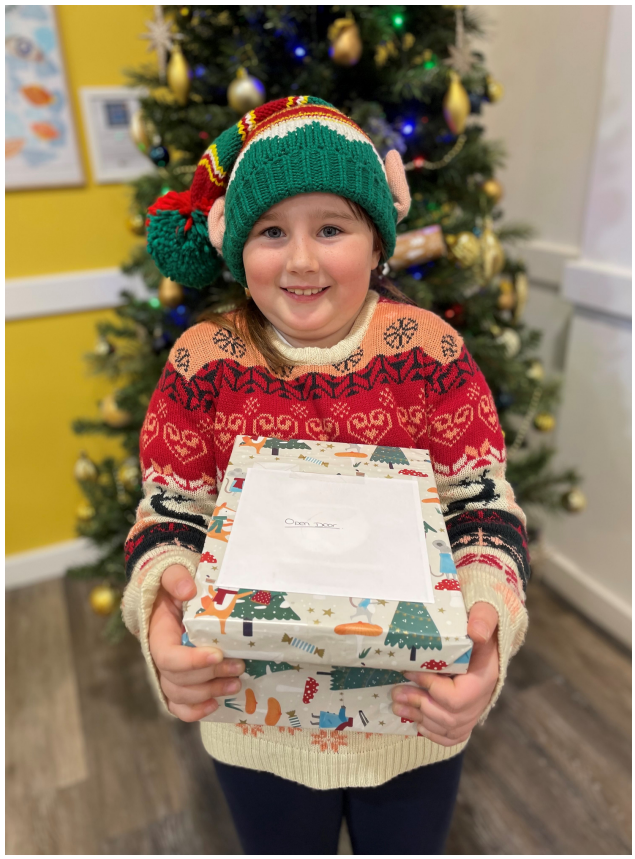
Restricted reserves are made up of funds received for specific purposes as laid down by the donor. Expenditure which meets this criteria is charged to the fund, together with a fair allocation of management and support costs. These year-end reserves totalled £15,518, broken down as follows:

Youth Projects: £2,078
Parent Hub: £97
Men's Shed: £139
Community Cafe: £13,204

The trustees continue to monitor the level of reserves the charity holds. We aim to hold unrestricted funds to support 6 months running costs for core activities. These have been identified as £101,000.

Please refer to note 15, in the notes to accounts, for a detailed breakdown of the reserves and their movement for the year.





CHAIRMAN'S STATEMENT

With Covid-19 continuing to influence our services in 2021, it has been another challenging year, both financially and operationally. However, our amazing team have continued to demonstrate both flexibility and commitment to keep our community safe, and ensure those most in need have access to support.

With antibacterial spray, masks and lateral flow tests remaining our best friends this year, their inclusion meant that when we re-opened our doors in May, we could resume full service across many of our projects.

We are deeply grateful to our supporters who enabled us to keep our head above water, particularly with the lockdown impact on our self-generated income. A huge thank you to churches, businesses and grant providers, including Garfield Weston, Norman Family Trust, Awards For All and Beatrice Laing who have been faithful and generous supporters of Open Door. Our gratitude also goes to individuals, such as the lovely Ava Rose (above), who encouraged her whole school to raise funds towards our Christmas Gift Voucher Campaign. The campaign resulted in the distribution of 1025 free meal vouchers to those most in need.

In December our Projects Director of 9 years, Helen Tribble, passed on the baton to her new successor, Lisa Pike, who I know will continue to develop the very necessary work that Open Door carries out in Exmouth.

With 2,037 individuals meaningfully supported in 2021, Open Door continues to be at the very heart of our community.



DARYL FULLS

Chair of Trustees, Open Door Exmouth





Open Door
at the heart of our community
Community Craft Room

Open Door's Community Craft Room have made lots of little craft gifts to bring some cheer to our town.
These little 'Ray of Sunshine' gifts are hidden around the town for you to find. So keep your eyes peeled, take one home and we hope it will bring you a smile and some happiness!





OUR ONGOING RESPONSE TO COVID-19

In response to the January lockdown, we had to close and adapt many of our projects once again. We decided to prioritise our support work with Café Support and Family Support being available by appointment, face-to-face or by telephone. With so many services only able to provide help over the phone and by email, we felt it was really important that, if needed, people had a place they could access support in person. During that time we supported people experiencing homelessness, domestic abuse, mental illness, addiction, unemployment/redundancy and family difficulties. Our staff and volunteers provided support over the phone through regular welfare calls and we provided a hot meal delivery service for those who needed it. Our homelessness support continued with free hot food, showers, laundry, sleeping bags and clothes.

In the first half of the year, we provided over 400 1:1 support sessions and made over 300 welfare calls.

When we returned to our normal operations in May, we decided to introduce a 'Pay What You Can' scheme, to help people out of lockdown. We wanted to give people the opportunity to pay whatever they could, be that nothing, a contribution, the advertised prices, or more to support our work.

Our Community Craft Room took themselves from online to outdoors, with the inspired idea to leave little 'Rays of Sunshine' around the town to bring joy and colour into people's days!





COMMUNITY CAFÉ

Despite the pandemic impacting full café service between January to May, the Community Café has continued to be a safe place for support, social contact and food provision throughout 2021. **We saw 4,962 visitors through our doors, served 3,610 meals, provided 329 free meals to those most in need, made 269 Food Bank referrals and provided 736 1:1 support sessions.** Between June to December we experienced a 29% decrease in the total number of visitors through our doors (compared to the same period pre-Covid), yet saw a 22% increase in the number of individuals requiring support. With housing in East Devon in a state of crisis, we saw increasing numbers of people needing housing advice. We also encountered an increase in mental health issues and addiction, as a direct result of the lockdown periods.

In July we launched our Community Fridge with the aim to reduce food waste and food poverty. Since its launch we have given away 3300kg of donated food, with an average of 60 people accessing the fridge each week.

Over the Christmas period we partnered with Exmouth Food Bank to provide 150 free meal vouchers to all those receiving food parcels on the run up to Christmas. We opened our doors to 56 people over Christmas Eve and Christmas Day, ensuring that no-one had to face the season alone.

Above the support our amazing team are able to give, we know that a friendly face, a welcoming smile and a listening ear can make all the difference to someone's day.

"You give me confidence and I don't feel so afraid"

"Thank you for listening to me"

"Helen P managed to keep us going during the dark days of Covid 2021"

"Thank you for opening today, it gave me a reason to get up"

"I can't tell you how wonderful it was to see a friendly face at a time when I hadn't seen anyone outside of the house for a while"

A card sent by someone who received a "Ray of sunshine" gift: "Your free gift lifted my spirits and brightened my day a few weeks ago. Just to see them hanging there was wonderful and a reminder of all the good will that's alive in the world, despite Covid! I'm 74 so decided I should leave them for local children to enjoy but when I walked back sometime later, some were still there so I allowed myself to feel child-like too and took one. I have it hanging in my kitchen and it — and all it stands for- never fails to make me smile."

MEN'S SHED

1472 VISITS POST-LOCKDOWN

Having had to delay the official opening of our new workshop extension due to the pandemic, we were delighted to finally celebrate the opening with Tony Rowe (owner of Exeter Chiefs) and Michael Caines, Chef of Lympstone Manor and Director of Exeter Chiefs' Foundation in June 2021. With an average of 70 men attending Men's Shed each week, the project is back to pre-Covid numbers. Local mental health workers and GPs are referring men to the Shed, as the safe and relaxed environment enables individuals to enjoy the company of other men and learn new skills. The Project has provided a variety of wooden items this year for community organisations such as a local youth theatre, Brownies Group and East Devon District Council.

'A man of about 50 was referred because he was suffering from anxiety. He attended for a few weeks. He came in last week to say he has grown in confidence and was pleased to say he has now got full time employment'





COMMUNITY CRAFT ROOM

"I have been going to the Craft Group for a couple of years now and find it a great way to unwind and allow some valuable time for myself doing crafts. It is a great way to forget about the stress and traumas I have faced. Helen is very friendly and gives just the right amount of guidance and support. This is important to my mental health which suffers if I feel confused about what I am doing. As I am a shy person, it is really important for me to see others in a relaxed setting"



The Community Craft Room began as an off-shoot from Men's Shed, providing a welcoming and friendly space for all genders to learn new skills and connect with others. Despite the impact of three lockdowns so soon after the project started, the Craft Room has creatively demonstrated that the opportunities for craft and connection can't be stopped by Covid-19! The group met outdoors and on Zoom at the start of the year and celebrated a move to The Old Gospel Hall in the summer.

Of the 33 participants who attended last year, the majority have struggled with mental health issues, physical health issues or loneliness. Like Men's Shed, the Community Craft Room provides a regular place to meet people, opportunities to develop new skills and to collaboratively work on projects that give back to the community. Each of these areas are identified by the NHS as positive steps to mental wellbeing.



CHILDREN & FAMILIES

122 CHILDREN SUPPORTED WITH THEIR EMOTIONAL AND MENTAL WELLBEING

152 ONE-TO-ONE SUPPORT SESSIONS FOR PARENTS

"Thank you so much for your hard work. You are definitely changing people's lives with your assistance"

"Now I can see [my son's] progress, I feel calmer and happier about his silences"

"I feel I can talk about anything"

"I found mentoring helpful, encouraging and supportive. I felt valued and heard".

"Claire welcomed me with open arms. She helped me more than expected"

ICE PROJECT

The ICE Project continued to navigate the challenges of a third lockdown at the start of the year in the school environment. Not only had the team reduced in size, but they were limited by Covid-restrictions in terms of mentoring students. Nonetheless, this brilliant team delivered 103 mentoring sessions focusing primarily on Year 7 students who were struggling with the move from primary to secondary education during the pandemic. Of the students they supported the top three cited issues were: anxiety, friendships and low self-esteem.
In July, the team provided three small transition sessions for 20 students from six feeder primary schools. This was a significantly reduced figure compared to pre-Covid, due to the heavy restrictions set by the school.
The Hub, which had previously been a drop-in for any student during both breaktimes, reopened in October as a referral-only safe space at lunchtimes, providing quieter, more focused intervention for anxious students. Since that time, there have been 330 visits to the Hub by Key Stage 3 students. In a recent survey, 100% of students said it was true that: 'Coming to the Hub has a positive impact on my school day'.
In the autumn, the team also started detached support work in the playground during morning break, providing a safe and engaging presence for students.

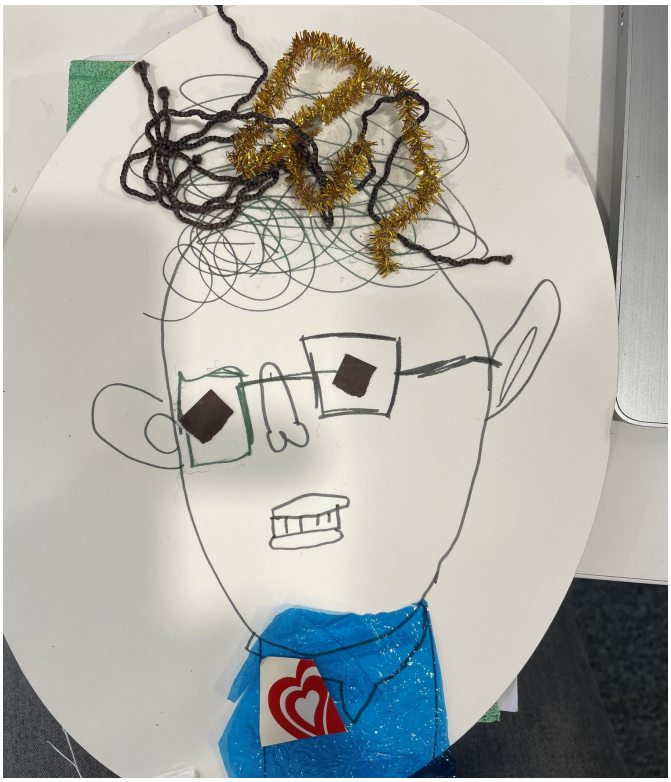


"Mentoring helps you to build up confidence. It makes me happy when I know I have it that day. Mentoring has helped my sleep routine and things going on at home are better"

"Thank you so much to you, Rachel and Joseph. Yesterday was such a great informal session which really put the children at ease with the overwhelming thoughts they had about big school. The way you all talked to the children was amazing. [My child] (and me) came away truly inspired and, above all, reassured there's always someone around. Many thanks and keep doing what you do!"

From a parent who had accompanied her child to one of our transition sessions





HAVEN

Our Haven project continues to offer much needed support to young people experiencing poor mental health. In 2021 the team supported and journeyed with 20 children across the primary, secondary and young carers groups. Numbers were lower this year, as the decision was made to run smaller groups to keep children and volunteers safe. In the autumn term our Project Leader Barbara, was joined by a new Family Support Worker, Kayley and together they have been delivering a therapeutic model of support, covering topics such as anger, worry, self-esteem, hopes and dreams. Using art, craft and games, children have been able to creatively explore their thoughts and feelings in a safe and nurturing environment.

Following feedback received from parents in the summer, 100% of parents said they would recommend Haven to others.

"Thank you for supporting me through this difficult year"

"It isn't school or home, it's a place where I can be myself"

"Haven has given (my daughter) an outlet where she can meet new children that go through similar difficulties and feel comfortable to be herself without judgement from other children...we have seen a positive change in her. She loves coming and enjoys it every time"

PARENT HUB

Our Parent Hub Project is still in its infancy, having started in 2020 in direct response to the struggles many families were facing due to the pandemic. Over the last year, Parent Hub has supported 50 parents, with a third experiencing major life changes (bereavement, new baby, divorce, redundancy) and half were not coping financially.
Parent Hub has provided 1:1 support with:

- Benefits forms
- SEND support
- EHCP applications
- Child behaviour issues
- Counselling referrals
- Referrals to Exmouth Food Bank and Energy Champion
- Mental wellbeing strategies

The Parent Hub and Haven team also ran 'Coffee and Chill' drop-in sessions for parents whose children were accessing Haven.

The sessions equipped parents with knowledge and strategies to support their children at home. We were also able to provide a series of therapeutic art sessions, delivered by our Craft Room Project Leader, to parents who were struggling with their own mental wellbeing. One parent described the sessions as a "godsend and a place of safety, to talk, to relax, and just be me, while having fun".
Our newly launched Baby Bank provides families with baby essentials. including nappies, baby wipes, baby food, clothes, bottles and weaning items. We've been very grateful for the generous donations of items from Exmouth Food Bank, local churches and individuals.
We also introduced our Family Support nurture group called 'The Nest', which provided a safe and friendly environment for parents who find accessing large toddler groups difficult.



"I've created a nest at home for J where he can go to have time to be calm. It has a duvet over the top, glow in the dark stars on the wall, a sensory basket and some books. We rock side-to-side, it helps him feel relaxed and he loves spending time in there"

Independent Examiner's Report to the Trustees of Open Door Exmouth

I report to the charity trustees on my examination of the accounts of Open Door Exmouth for the year ended 31 December 2021, which are set out on pages 15 to 19.

Responsibilities and basis of report

As the charity trustees of the company, (and also its directors for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



James Bick FCA
Chartered Accountant
18A Littleham Road
Exmouth
EX8 2QG

13 May 2022

OPEN DOOR EXMOUTH

Statement of Financial Activities 31st Dec. 2021

Incoming Resources from generated funds	Note	Unrestricted Funds 2021	Restricted Funds 2021	Total Funds 2021	Total Funds 2020
		£	£	£	£
Voluntary Income	10	150,992	30,473	181,465	205,968
Activities for generating funds		2,254		2,254	275
Government Grants		17,480		17,480	46,430
Incoming Resources from charitable activities	11	20,228		20,228	12,913
Other incoming resources		10,787		10,787	8,191
Total Incoming Resources		201,741	30,473	232,214	273,777
Resources Expended					
Charitable Activities	12	189,584	14,534	204,118	243,775
Cost of generating voluntary income		18,684	6,024	24,708	20,398
Total Resources Expended		208,268	20,558	228,826	264,173
Movement in total funds for the year - Net Income/ (Expenditure) for the year		-6,527	9,915	3,388	9,604
Total funds at 1st Jan. 2021		100,580	5,603	106,183	96,579
Total funds at 31st Dec. 2021		94,053	15,518	109,571	106,183

Balance Sheet

As at 31st December 2021

	Note	2021	2020
Fixed Assets		£	£
Tangible Assets	14	6,294	6,624
Current Assets			
Prepayments & Debtors	2	2,210	1,215
Cash at Bank		108,384	106,362
		110,594	107,577
Creditors			
Amount falling due within one year			
Accruals	3	-3,012	-2,361
Creditors	3	-4,305	-5,657
Prepaid income		0	0
Net Current Assets		109,571	106,183
Total funds of the Charity			
Unrestricted Funds - General	15	94,053	100,580
Restricted Funds	15	15,518	5,603
		109,571	106,183

The directors are satisfied that the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies, and that no member, or members, have requested an audit in accordance with section 476.

The directors acknowledge their responsibility for complying with requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

The financial statements were approved by the Board on 10th May 2022.

On behalf of the Board,



Linda Burgess
Treasurer
Company No: 4543199

Date: 10/05/2022

The annexed notes form part of these financial statements.

OPEN DOOR EXMOUTH

Notes forming part of the financial statements for the year ended 31st December 2021.

Note 1: Accounting policies

a. The financial statements are presented in pound sterling (£) and rounded to the nearest pound (£) and have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2019) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements have been prepared under the historical cost convention, as modified by the inclusion of fixed asset investments at market value, and in accordance with SORP (FRS 102) and the Companies Act 2006. The charity meets the definition of a public benefit entity under FRS 102.

b. Voluntary income is received by way of donations and gifts and is included in full in the Statement of Financial Activities when receivable. The value of services provided by volunteers has not been included.

c. Grants, including grants for the purchase of fixed assets, are recognised in full in the Statement of Financial Activities in the year in which they are receivable. Grants this year include receipts from the Government Job Retention Scheme: £17,480 for payroll assistance and from a legacy.

d. Incoming resources from investments is included when receivable.

e. Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

f. Resources expended are allocated to the particular activity where the cost relates directly to that activity. Resources in 2021 were used to complete the expansion of the cafe and administration as necessary repairs, maintenance and refurbishment were carried out. This totalled £6,685 (2020: £51,891).

g. Depreciation is provided at rates calculated to write off the cost of each asset over its expected useful life, which in all cases is estimated at 4 years. Items of equipment are capitalised where the purchase price exceeds £500.

h. Investments held as fixed assets are re-valued at mid-market value at the balance sheet date and the gain or loss taken to the Statement of Financial Activities.

i. Unrestricted funds are donations and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

j. Designated funds are unrestricted funds earmarked by the management committee for particular purposes.

k. Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund, together with a fair allocation of management and support costs.

l. Debtors are measured at their recoverable amounts, the amount that the charity anticipates it will receive from a debt or the amount it has paid in advance for goods and services.

m. Liabilities are measured at their settlement amount and recognised for the amount that the charity anticipates it will pay to settle the debt or amount it has received as an advance payment for goods or services it must provide.

Provisions for liabilities are measured at the best estimate of their settlement amount.

Note 2: Debtors
There were Trade Debtors: £12 (2020: £0). Accrued Income was £0 (2020: £0). Prepayments amounted to £1,768 (2020: £1,215). Gift Aid Debtor £430 (2020: £0)

Note 3: Liabilities
Accruals for the year amounted to £3,012 (2020: £2,361). Trade Creditors for the year amounted to £1,198 (2020: £918). Other Creditors PAYE £2364 (2020: £3,630) and Pension £743 (2020: £1,109).

Note 4: Staff Costs
Total wages paid during the year were £156,509. Employer national insurance paid was £3,413 (Gross £7,413 less Employer Allowance £4,000). Employer contributions to pension schemes was £7,020.

No employee received emoluments in excess of £60,000 during the period. The average weekly number of employees during the year calculated on the basis of full-time equivalent was 7.

Note 5: Trustee Remuneration
The following Trustees received remuneration:
Open Door Exmouth paid Peter Chalkley £5,928 as a Project Leader.

Note 6: Trustee Expenses
No trustee expenses were incurred during the year.

Note 7: Related Party Transactions
The following related party transactions were:
Daryl Fulls – Director of Inkost Ltd. and trustee of Open Door Exmouth received £1,963 for supplying stationery to Open Door Exmouth. There was an outstanding balance of £179.

The total amount of donations received without condition from trustees or other related parties were £1,200.

Note 8: Pensions
Open Door Exmouth operated a defined contribution pension plan with The People's Pension. The cost for the period was £7,020 with administration fees of £454. There were outstanding contributions of £743 but no prepaid contributions at the balance sheet date.

Note 9: Taxation
The charitable company is exempt from Corporation Tax on its charitable activities.

Note 10 Voluntary Income	Unrestricted Funds 2021	Restricted Funds 2021	Total Funds 2021	Total Funds 2020
	£	£	£	£
Grants from Charitable Trusts	88,142	8,875	97,017	69,546
Private Donations & Gift Aid	45,601	21,308	66,909	118,077
Income Tax Recov'd - Gift Aid	5,713		5,713	3,122
Religious Ests. - Local	11,536	290	11,826	15,223
	150,992	30,473	181,465	205,968

Note 11

Incoming Resources from Charitable Activities	Unrestricted Funds 2021	Restricted Funds 2021	Total Funds 2021	Total Funds 2020
	£	£	£	£
Hire of Premises	3,839		3,839	5,328
Café Sales	16,389		16,389	7,585
Income from Events	0		0	0
	20,228		20,228	12,913

Note 12

Resources Expended Charitable Activities	Unrestricted Funds 2021	Restricted Funds 2021	Total Funds 2021	Total Funds 2020
	£	£	£	£
Wages & Salaries (See below)	150,370	6,139	156,509	153,109
Youth Worker Trainee costs	0	0	0	1,650
Café food costs	2,897	3,128	6,025	2,648
Motor Expenses	606	7	613	319
Repairs and Maintenance	2,974	5,000	7,974	53,521
Volunteer Training & Exps.	2,446	54	2,500	94
General Expenses	9,878		9,878	10,067
Depreciation	4,148		4,148	3,723
Charitable Contbns.	635		635	641
Governance Costs (Note 13)	15,630	206	15,836	18,003
	189,584	14,534	204,118	243,775

Note 13

Governance Costs	Unrestricted Funds 2021	Restricted Funds 2021	Total Funds 2021	Total Funds 2020
	£	£	£	£
Utilities	5,231	91	5,322	4,790
Printing & Stationery	2,207	115	2,322	2,361
Charges & Subscriptions	1,194		1,194	989
Covid Consumables	61		61	3,090
Computer Costs & consum.	4,682		4,682	4,833
Insurance	1,185		1,185	1,040
Ind. Examiners Fees	1,070		1,070	900
	15,630	206	15,836	18,003

Note 14

Tangible Fixed Assets	Fixtures & Fittings	Equipment	Total
	£	£	£
Cost			
OpeningBalance 01/01/21	27,787	30,202	57,989
Additions in Year	0	3,818	3,818
Closing Balance at 31/12/21	27,787	34,020	61,807
Depreciation			
Opening Balance 01/01/21	27,787	23,578	51,365
Charge for the Year	0	4,148	4,148
Closing Balance at 31/12/21	27,787	27,726	55,513
Net Book Value 31/12/21	0	6,294	6,294

Note 15

Movement in funds

Restricted Funds	At 01/01/2021	Incoming Resources	Resources Expended	At 31/12/2021
	£	£	£	£
Café	0	18,577	5,373	13,204
Parent Hub	649	486	1,038	97
Youth Project Funds	3,879	4,710	6,511	2,078
Men's Shed	935	1,700	2,496	139
Other	140	5,000	5,140	0
Total Restricted Funds	5,603	30,473	20,558	15,518
Unrestricted Funds				
General	100,580	201,741	208,268	94,053
Total Unrestricted Funds	100,580	201,741	208,268	94,053
Total Funds	106,183	232,214	228,826	109,571

OPEN DOOR EXMOUTH

England & Wales - Charity number 1094599

Accounts

Open Door

Exmouth

ANNUAL REPORT 2020

Her Majesty's Lord Lieutenant of Devon

Dear Helen,

We stand each Thursday to acknowledge and reflect on the key workers who are doing so much in our hospitals, care homes and other front-line services on which we all rely. There are also many volunteers who are also carrying out critical work with charities and local community organisations around the County and helping those in need.

It is hard to single out everyone at this stage of the pandemic and I have to rely on my contacts and, in particular, on my Deputy Lieutenants for news of the great work that is being done throughout the County which I can report back to the Queen as her representative in Devon. I have however been informed of the very positive impact the effort of Open Door Exmouth is having in the local community. The work you are doing is effective, timely and shows utter dedication and commitment, and I wanted you to know that it is recognised.

These are immensely difficult times, but across Devon it has been heartening to see how our communities have risen to the challenges we have all faced. These challenges are likely to be with us for some time ahead, but I am certain we will get through them with the spirit and sense of teamwork your organisation has so superbly displayed. You are doing the most amazing job: please continue to do all you can.

Yours sincerely

OPEN DOOR EXMOUTH

(A COMPANY LIMITED BY GUARANTEE)

ANNUAL REPORT & FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST DECEMBER 2020

CHARITY NO: 1094599
COMPANY NO: 4543199

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Legal and Administrative Information

Status and Objects

The organisation is a charitable company limited by guarantee, number 4543199, incorporated in England and Wales on 24th September 2002 and registered as a charity, numbered 1094599, on 14th November 2002.

The company was established under a Memorandum of Association which established the objects and powers of the charitable company, and is governed under its Articles of Association. Under those Articles, all the original Trustees/Directors retired at the first AGM and have submitted themselves for re-election. Thereafter one-third have retired by rotation each year.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2019).

The objectives of the charity are a) to relieve persons who are in conditions of need or hardship or who are aged or sick and to relieve the distress caused thereby in Exmouth in the county of Devon and in such other parts of the United Kingdom or the world as the Trustees may from time to time see fit; and b) to advance education by such means as the Trustees may consider appropriate including by means of establishing and operating any educational establishment or establishments in the said location and in such other parts of the United Kingdom or the world as the Trustees from time to time think fit; and c) to demonstrate the Christian faith in accordance with the ethos statement appearing in the schedule hereto in the said location and in such parts of the United Kingdom or in the world as the Trustees may from time to time think fit.

Management Committee

Directors who served during the year:

Mr D Fulls – Chair	Mrs L Burgess
Mrs K Ranft	Mr P Chalkley
Mrs S Parnell	Mrs S Rees
Mr D Rees	Mrs A Wynne (appointed 14th January 2020)

Secretary: Mrs S Parnell
Treasurer: Mrs L Burgess

Registered Office and Operation Address: Church Street, Exmouth, EX8 1PE

Independent Examiner: James Bick F.C.A, Bick Accountants Ltd, Chartered Accountants, 18A Littleham Road, Exmouth, EX8 2QG

Bankers: CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ

FINANCIAL REVIEW

The income generated for the year was £273,777. The expenditure for the year totalled £264,173. This resulted in a net gain for the year of £9,604.

Reserves

The reserves held at 31st December 2020 totalled £106,183, broken down between Unrestricted Funds of £100,580 and Restricted Funds of £5,603.

Unrestricted reserves are made up of donations and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. These year end reserves totalled £100,580.

Restricted reserves are made up of funds received for specific purposes as laid down by the donor. Expenditure which meets this criteria is charged to the fund, together with a fair allocation of management and support costs. These year end reserves totalled £5,603, broken down as follows:

Youth Projects: £3,879
Child Contact Centre: £649
Men's Shed: £935
Other: £140

The trustees continue to monitor the level of reserves the charity holds. We aim to hold unrestricted funds to support 6 months running costs for core activities. These have been identified as £101,000.

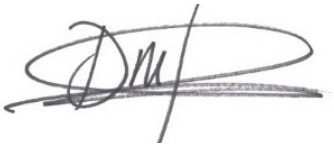
Please refer to note 15 in the notes to accounts for a detailed breakdown of the reserves and their movement for the year.



CHAIRMAN'S STATEMENT

Firstly, in what has been an enormously challenging year in so many ways, I need to start by saying thank you; to our incredible staff team for being endlessly flexible and supportive as we sought to adapt Open Door's services in response to Covid-19; to all our supporters who have literally kept us going this year, while our self-generated income plummeted during building closures, we were able to keep going thanks to the individuals, churches, businesses and grant providers who, quite miraculously, enabled us to end the year in a financially secure position; and to our service users who patiently waited and faithfully returned through our doors when we were finally able to reopen.
Thank you all.

This year has seen a lot of change, we've said goodbye to some much loved members of the team and welcomed new ones with open arms. We've adapted our projects to make them safe, then closed them in lockdown, then reopened, and developed new services to meet the ever changing needs of our community. We even took the time we were closed to change the building (see pictures above). And still, amongst it all, we made a difference: **450 individuals supported face to face; 1500 welfare calls made, 1600 food parcels delivered.**
Well done team. Great work.



DARYL FULLS

Chair of Trustees, Open Door Exmouth



OUR RESPONSE TO COVID-19

Upon the announcement of lockdown in March 2020, we made the hard decision that sadly Open Door would have to temporarily close all its projects. However, Open Door is all about making a positive difference in our community and helping those most in need, so we looked to see how we could adapt to still help.

We built an emergency provisions delivery service, using surplus food and toiletries from local supermarkets, delivering to anyone in financial crisis or isolating. We operated a telephone support service 5 days a week, providing a listening ear and signposting support to anyone in need and made welfare calls to our existing service users, checking in with those we knew to be vulnerable.

We also kept in touch with other service users through email and facebook, with videos to combat isolation and signposting for further support. We made doorstep deliveries of craft packs for those who were part of our Community Craft Room, and made activity packs for children to go out with the food parcels. We even unwrapped some leftover Christmas presents to reveal some nice toiletries and toys that we sent out in the parcels well!

By the end of lockdown, we had delivered over 1600 emergency provision parcels and made over 1500 welfare calls.

"I just wanted to say a huge thank you for our food parcel today. It was perfect and our family really appreciate every single item (boys especially - the chocolate and biscuits).
Also a huge thank you to the lady who delivered it."

"Thank you so much for calling. You've made my day."

"THANK YOU, YOU'VE REMOVED A WEIGHT FROM OUR SHOULDERS."

Just delivered a parcel to a gentleman. He sends his thanks for the wonderful food parcel. He was in tears as he went through it, apparently he has never had a fresh pineapple before!

"Thank you again so much for the lovely food parcel we really do appreciate every single thing and the children were so happy with the chocolates."

"I DON'T KNOW WHAT I WOULD DO WITHOUT YOU."



COMMUNITY CAFÉ

Between the pandemic enforced closures and our planned building work, our Community Cafe was open between January and March and from the start of November to the end of December so naturally our statistics are somewhat short on previous years!

However, our wonderful team still managed to support over 250 clients with practical and emotional support, advice, counselling and signposting. Compared with 2019, that's over 100 more people than we would have expected for the comparable amount of time we were open, showing just what an increased need there was, particularly at the end of the year when the team were seeing many new faces, experiencing food crisis, unemployment, debt, relationship breakdown, domestic abuse and poor mental health.

Sadly, the pandemic meant we were unable to open our doors for a Christmas Day meal, but we were, once again, able to run our Reverse Advent Calendar and once again, our community were incredbly generous! We received over 3,000 donated items which we made up into 104 hampers to be given out to local individuals and families. It was incredibly moving to be able to have a gifts table, overflowing with toys, for families to be able to choose from to give to their children and friends.

It was a pleasure to welcome people back into our new and very much improved Cafe and to send them away with a little joy at the end of such a tough year.

MEN'S SHED

Men's Shed is now in it's 6th year, with a membership of around 100 men who regularly attend. The aim is to provide a safe, friendly environment where all feel welcomed and supported to learn and share woodwork and metalwork skills.

At the start of 2020, work completed on the new extension, built by the men themselves, allowing the project to increase it's capacity. Then the pandemic hit, and sadly Men's Shed had to close and remain closed throughout lockdown.

As soon as lockdown was lifted the men set about making the environment safe with social distancing and cleaning regimes, and limited daily numbers to 12 per day as opposed to the usual 25. It has been a joy to return, with many of our regulars reporting how much they'd missed the sense of camaraderie and the positive effects on their mental health.

As one man said, "I would have returned to my depression if I hadn't have been able to attend Men's Shed."

COMMUNITY CRAFT ROOM

Prior to the pandemic, the Craft Room was averaging 10 people per weekly session, with around 30 people engaged with the project, working on all sorts of craft projects; from sewing and embroidery to lino printing, and wire work to wood turning.

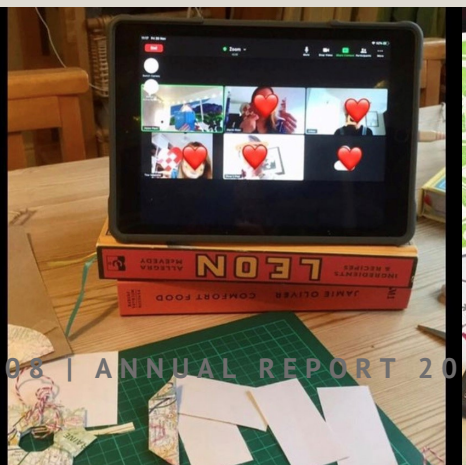
When lockdown began, the Community Craft Room moved online, with Facebook videos and weekly Zoom sessions. Helen even arranged a weekly socially distanced doorstep delivery of craft materials so that everyone could work on projects together.

Most importantly, the Community Craft Room has brought connection in a year of isolation. Here's what some had to say:

"Helen's kindness and calm energy have created a safe and cheerful space that has brought people together and, as someone who lives by myself, has made me feel a lot less isolated. I really look forward to our Friday morning zoom session. Thank you."

"It was such a relief to me after quite some time isolating and maybe becoming a bit afraid of going out and meeting people. They have been an inspiration offering creativity, purpose and companionship through crafting."







HAVEN

Between January and March, Haven supported over 20 children through the Primary, Secondary and Young Carers mental health support groups, including sessions on Communication; Anger; Self Esteem; and Relaxation, and at the end of the year, focussed on the effects of lockdown and Covid-19; what we can and can't control; hopes and dreams; and then held a Christmas party to end the year positively. During times of lockdown, the team were available if needed, providing support from a distance through email and phone contact, and Facebook signposting posts and videos.

Going forward, Haven is expanding with a fourth group, Haven + (for young people aged 15-18), to provide a space to talk openly and prepare for adulthood, focussing on life skills, CVs, volunteering and careers, mentoring, budgeting, sex and relationships, LGBT, and understanding washing and ironing labels! It wasn't right to launch the new group during the pandemic but our existing attendees did have a chance to design our lovely new logo!

ICE PROJECT

Of course our ICE team have also been limited by when they could operate, working within school being open and the Covid-secure measures in place. Between January and March, the team delivered a programme of RE lessons and an interactive 'Church in the Community' Fayre to over 400 students, to provide insight into the work of Open Door and many other local churches and organisations making a difference in our community. They also provided support through mentoring and The Hub, logging over 3,000 visits in 3 months. When the school reopened in September, the team continued with 1:1 socially distanced mentoring. Over the course of the year the team mentored 30 students, providing over 150 mentoring sessions.

Areas addressed:
Anxiety; bullying; bereavement; home life; self harm; friendship issues; low self esteem; anger issues; and low school attendance.

The team also found that most students being supported also needed help with settling into the new school environment. When they started school, many were, understandably, as a result of the pandemic, still at the emotional age of a student halfway through Year 6 at primary school, not a student who had transitioned successfully to secondary school culture and expectations, so the team spent time with each mentee working on this through activities, role play and conversation.

NEW PROJECT: PARENT HUB

Having started as a family support service around 15 years ago, running parenting courses, and evolving into the Child Contact Centre to meet the most pressing need at the time, our Child Contact Centre has, in recent years, been seeing a significant decline in referrals, as families either made arrangements themselves between families and friends, or required supervised contact instead. However, through both the Child Contact Centre and the Community Cafe, and our work with young people through Haven and ICE, we have been increasingly aware of families struggling with a variety of issues, from children battling poor mental health and the impact of that at home, to parental separation, to families trying to access special educational needs support within education, to the effects of low income, unemployment and food poverty.

Following a survey conducted in the community, we found that 82% of respondents felt that a parent support service would be helpful, 52% said they would prefer a peer support group format and 34% said they would prefer appointment based. 47% said they would prefer the service to have no time limit.

And so The Parent Hub was born! Offering parents a free, safe space to offload, to discuss any parenting challenge, with access to information and advice, and the opportunity to create a personalised support plan, journeying with the parent or family as they access further support.

Post Covid, it will expand to include peer support groups as well but within the first month, the appointment based service was at initial capacity, supporting 15 families, so it's been a very promising start!



IN THE LAST YEAR...

OVER 450 INDIVIDUALS & FAMILIES SUPPORTED IN PERSON WITH ADVICE, COUNSELLING, MENTORING AND SIGNPOSTING TO ADDRESS LIFE ISSUES AND IMPROVE MENTAL HEALTH

OVER 1600 EMERGENCY PROVISION PARCELS GIVEN TO OVER 350 INDIVIDUALS AND FAMILIES IN NEED

OVER 1500 WELFARE CALLS MADE

"Thank you for always having the time to talk and for looking after me through this tough year."

OVER 65 INDIVIDUALS ENGAGED WITH MEN'S SHED AND THE COMMUNITY CRAFT ROOM, PROVIDING MEANINGFUL ACTIVITY AND COMBATING ISOLATION.

"a lifeline for me"

Independent Examiner's Report to the Trustees of Open Door Exmouth

I report to the charity trustees on my examination of the accounts of Open Door Exmouth for the year ended 31 December 2020, which are set out on pages 13 to 17.

Responsibilities and basis of report

As the charity trustees of the company, (and also its directors for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of The Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



James Bick FCA
Chartered Accountant
18A Littleham Road
Exmouth
EX8 2QG

8 April 2021

Statement of Financial Activities 31st Dec. 2020

Incoming Resources from generated funds	Note	Unrestricted Funds 2020	Restricted Funds 2020	Total Funds 2020	Total Funds 2019
		£	£	£	£
Voluntary Income	10	172,947	33,021	205,968	165,782
Government Grants		46,430		46,430	0
Activities for generating funds		275		275	2,165
Incoming Resources from charitable activities	11	12,913		12,913	39,932
Other incoming resources		8,191		8,191	11,292
Total Incoming Resources		240,756	33,021	273,777	219,171
Resources Expended					
Charitable Activities	12	209,101	34,674	243,775	169,592
Cost of generating voluntary income		15,062	5,336	20,398	32,713
Total Resources Expended		224,163	40,010	264,173	202,305
Movement in total funds for the year - Net Income/ (Expenditure) for the year		16,593	-6,989	9,604	16,866
Total funds at 1st Jan. 2020		83,987	12,592	96,579	79,713
Total funds at 31st Dec. 2020		100,580	5,603	106,183	96,579

Balance Sheet
As at 31st December 2020

	Note	2020	2019
Fixed Assets		£	£
Tangible Assets	14	6,624	6,285
Current Assets			
Prepayments & Debtors	2	1,215	2,311
Cash at Bank		106,362	93,848
		107,577	96,159
Creditors			
Amount falling due within one year			
Accruals	3	-2,361	-875
Creditors	3	-5,657	-4,990
Prepaid income		0	0
Net Current Assets		106,183	96,579
Total funds of the Charity			
Unrestricted Funds - General	15	100,580	83,987
Restricted Funds	15	5,603	12,592
		106,183	96,579

The directors are satisfied that the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies, and that no member or members have requested an audit in accordance with section 476.

The directors acknowledge their responsibility for complying with requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

The financial statements were approved by the Board on 9th March 2021.

.

On behalf of the Board,



Linda Burgess
Treasurer
Company No: 4543199

Date: 09/03/2021

The annexed notes form part of these financial statements.

OPEN DOOR EXMOUTH

Notes forming part of the financial statements for the year ended 31st December 2020.

Note 1: Accounting policies

a. The financial statements are presented in pound sterling (£) and rounded to the nearest pound (£) and have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective January 2019) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements have been prepared under the historical cost convention, as modified by the inclusion of fixed asset investments at market value, and in accordance with SORP (FRS 102) and the Companies Act 2006. The charity meets the definition of a public benefit entity under FRS 102.

b. Voluntary income is received by way of donations and gifts and is included in full in the Statement of Financial Activities when receivable. The value of services provided by volunteers has not been included.

c. Grants, including grants for the purchase of fixed assets, are recognised in full in the Statement of Financial Activities in the year in which they are receivable. Grants this year include receipts from the Government: Job Retention Scheme; £36,430 for payroll assistance and £10,000 Rates Relief during the Covid pandemic; and from a Legacy.

d. Incoming resources from investments is included when receivable.

e. Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

f. Resources expended are allocated to the particular activity where the cost relates directly to that activity. Resources in 2020 were used to expand and improve the activities of the Café and Administration as necessary repairs, maintenance and refurbishment were carried out. This totalled £51,891, (2019 £0).

g. Depreciation is provided at rates calculated to write off the cost of each asset over its expected useful life, which in all cases is estimated at 4 years. Items of equipment are capitalised where the purchase price exceeds £500.

h. Investments held as fixed assets are re-valued at mid-market value at the balance sheet date and the gain or loss taken to the Statement of Financial Activities.

i. Unrestricted funds are donations and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

j. Designated funds are unrestricted funds earmarked by the management committee for particular purposes.

k. Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund, together with a fair allocation of management and support costs.

l. Debtors are measured at their recoverable amounts, the amount that the charity anticipates it will receive from a debt or the amount it has paid in advance for goods and services.

m. Liabilities are measured at their settlement amount and recognised for the amount that the charity anticipates it will pay to settle the debt or amount it has received as an advance payment for goods or services it must provide.

Provisions for liabilities are measured at the best estimate of their settlement amount.

Note 2: Debtors
There were no Trade Debtors (2019 £528). Accrued Income was £0 (2019 £0). Prepayments amounted to £1,215 (2019 £1,783)

Note 3: Liabilities
Accruals for the year amounted to £2,361 (2019 £875). Trade Creditors for the year amounted to £918 (2019 £1,512). Other Creditors: PAYE £3,630 (2019 £2,615) and Pension £1,109 (2019 £863).

Note 4: Staff Costs
Total wages paid during the year were £153,109.
Employer national insurance paid was £7,229.
Employer contributions to pension schemes was £6,643.

No employee received emoluments in excess of £60,000 during the period. The average weekly number of employees during the year calculated on the basis of full-time equivalent was 6.

Note 5: Trustee Remuneration
The following Trustees received remuneration:
Open Door Exmouth paid Peter Chalkley £5,928 as a Project Leader.

Note 6: Trustee Expenses
No trustee expenses were incurred during the year.

Note 7: Related Party Transactions
The following related party transactions were:
Daryl Fulls – owner of Scribble & Ink and trustee of Open Door Exmouth received £1,447 for supplying stationery to Open Door Exmouth. There was an outstanding balance of £28.
The total amount of donations received without condition from trustees or other related parties were £1,200.

Note 8: Pensions
Open Door Exmouth operated a defined contribution pension plan with the Peoples Pension. The cost for the period was £6,643 with administration fees of £454. There were an outstanding contributions of £1,264 but no prepaid contributions at the balance sheet date.

Note 9: Taxation
The charitable company is exempt from Corporation Tax on its charitable activities.

Note 10 Voluntary Income	Unrestricted Funds 2020	Restricted Funds 2020	Total Funds 2020	Total Funds 2019
	£	£	£	£
Grants from Charitable Trusts	41,923	27,623	69,546	75,783
Private Donations & Gift Aid	113,404	4,673	118,077	69,979
Income Tax Recov'd - Gift Aid	3,122		3,122	4,097
Religious Ests. - Local	14,498	725	15,223	15,923
	172,947	33,021	205,968	165,782

Note 11 Incoming Resources from Charitable Activities	Unrestricted Funds 2020	Restricted Funds 2020	Total Funds 2020	Total Funds 2019
	£	£	£	£
Hire of Premises	5,328		5,328	13,280
Café Sales	7,585		7,585	26,702
Income from Events	0		0	0
	12,913		12,913	39,932

Note 12

Resources Expended Charitable Activities	Unrestricted Funds 2020	Restricted Funds 2020	Total Funds 2020	Total Funds 2019
	£	£	£	£
Wages & Salaries (See below)	133,904	19,205	153,109	124,076
Youth Worker Trainee costs	550	1,100	1,650	3,275
Café food costs		2,648	2,648	9,128
Motor Expenses	145	174	319	554
Repairs and Maintenance	43,521	10,000	53,521	3,148
Volunteer Training & Exps.	69	25	94	1,312
General Expenses	8,841	1,226	10,067	6,999
Depreciation	3,723		3,723	2,707
Charitable Contbns.	641		641	756
Governance Costs (Note 13)	17,707	296	18,003	17,637
	209,101	34,674	243,775	169,592

Note 13

Governance Costs	Unrestricted Funds 2020	Restricted Funds 2020	Total Funds 2020	Total Funds 2019
	£	£	£	£
Utilities	4,656	134	4,790	6,745
Printing & Stationery	2,199	162	2,361	2,708
Charges & Subscriptions	989		989	1,104
Covid Consumables	3,090		3,090	0
Computer Costs & consum.	4,833		4,833	5,261
Insurance	1,040		1,040	979
Ind. Examiner Fees	900		900	840
	17,707	296	18,003	17,637

Note 14

Tangible Fixed Assets	Fixtures & Fittings	Equipment	Total
	£	£	£
Cost			
Opening Balance 01/01/20	27,787	26,140	53,927
Additions in Year	0	4,062	4,062
Closing Balance at 31/12/20	27,787	30,202	57,989
Depreciation			
Opening Balance 01/01/20	27,787	19,855	47,642
Charge for the Year	0	3,723	3,723
Closing Balance at 31/12/20	27,787	23,578	51,365
Net Book Value 31/12/20	0	6,624	6,624

Note 15

Movement in funds

Restricted Funds	At 01/01/2020	Incoming Resources	Resources Expended	At 31/12/2020
	£	£	£	£
Café	0	7,623	7,623	0
Child Contact Centre	1,563	2,805	3,719	649
Youth Project Funds	6,602	12,143	14,866	3,879
Men's Shed	4,127	450	3,642	935
Other	300	10,000	10,160	140
Total Restricted Funds	12,592	33,021	40,010	5,603
Unrestricted Funds				
General	83,987	240,756	224,163	100,580
Total Unrestricted Funds	83,987	240,756	224,163	100,580
Total Funds	96,579	273,777	264,173	106,183