

REGISTERED COMPANY NUMBER: 04465478 (England and Wales)
REGISTERED CHARITY NUMBER: 1093472

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2023
for
SLOUGH CROSSROADS - CARING FOR CARERS

Two Rivers Accountancy
38 Eton Wick Road
Eton Wick
Windsor
Berkshire
SL4 6JL

SLOUGH CROSSROADS - CARING FOR CARERS

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SLOUGH CROSSROADS - CARING FOR CARERS

Report of the Trustees for the Year Ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

We are pleased to present the Annual Report for Crossroads Care Slough, covering the period from April 1, 2022, to March 31, 2023. This report highlights our key achievements, activities, and the impact we've had on the lives of the individuals and families we serve.

The past year has been marked by significant achievements, adaptability, and a firm commitment to delivering high-quality care services. Crossroads Care Slough remains dedicated to enhancing the lives of carers and those they care for. We look forward to continuing our mission of support and care in the years ahead, with the aspiration to reach even more carers and families in our community.

We extend our gratitude to our dedicated team, our supporters, and the carers and clients who trust us with their care. Together, we are making a meaningful difference in the lives of many. Thank you for your continued support

OBJECTIVES AND ACTIVITIES

Objectives and aims

The objectives of the company are:

- a) To relieve the stresses experienced by carers and the people with physical, mental or sensory impairment within the family or home by offering a respite service through the provision of community- based care attendants: or
- b) At the discretion of the Management Committee in exceptional circumstances provide such care attendance for such disabled people living alone.

Significant activities

Our organisation has been providing essential support to carers in the Slough area for several decades. We are dedicated to enhancing the lives of carers and the individuals they care for by offering high-quality care services and support.

Public benefit

The charitable company meets the definition of a public benefit entity under FRS 102.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The company has continued to provide respite carers to ease the burden of regular carers within the Slough Borough community.

FINANCIAL REVIEW

Financial Management and Sustainability

Crossroads Care Slough is committed to maintaining financial stability. Our team work closely to monitor financial reports and approve audited / independently reviewed accounts. The prudent management of our finances ensures that we can continue to provide valuable services to carers and their loved ones.

SLOUGH CROSSROADS - CARING FOR CARERS

Report of the Trustees
for the Year Ended 31 March 2023

FINANCIAL REVIEW

Going concern

After reviewing the charitable company's forecasts and projections and taking into account the economic conditions and possible change in trading performances, the trustees have reasonable expectation that the charitable company has adequate resources to continue in operation for the foreseeable future. The charity therefore continues to adopt the going concern basis in preparing its financial statements.

KEY ACHIEVEMENTS AND FUTURE GOALS

Our primary objective remains the same: to continue developing our service and expanding our support for carers in the Slough area. We are actively working to increase client numbers by employing additional staff when needed, ensuring that no carer goes unsupported.

We have embraced e-learning, offering our support workers the flexibility to complete their training at their convenience. This transition has resulted in cost savings and enhanced training efficiency. We have covered critical topics such as Safeguarding, Medication and health and safety. We have also offered specialized training on subjects including epilepsy, Dementia, Autism, Diabetes, and Mental Health.

To maintain a high-quality standard of care, we have regular staff supervision, open lines of communication and encourage feedback from all clients and carers as part of our performance management approach. This helps us continuously improve our services.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

SLOUGH CROSSROADS - CARING FOR CARERS

Report of the Trustees for the Year Ended 31 March 2023

In the event of the charity being wound up, the maximum liability of each member is £5.

Structure, Governance, and Management

Our governance structure ensures that we are efficiently managed and accountable for our actions. The Board of Management, consisting of dedicated trustees, oversees the strategic direction of the organisation. Throughout the year, we have held regular meetings to make informed decisions regarding our operations.

Trustee Meetings and updates are scheduled regularly, providing opportunities to review reports from our CEO and Bookkeeper. These reports are vital for monitoring the financial health of the organisation, ensuring transparency in our operations.

The safety and well-being of our clients are paramount, which is why we place great emphasis on Health & Safety, Commitment to Quality, Equal Opportunity, training, and regular risk assessment reviews.

Quality of Care and Regulatory Compliance

We are proud to maintain our high-quality standards of care. Our commitment to excellence has been recognized through positive feedback from our clients, as well as our continued compliance with regulatory authorities.

A noteworthy achievement is our "good" rating in the most recent CQC on-site inspection. This recognition reflects our unwavering dedication to delivering quality care services.

The regulatory landscape is evolving, and we are adapting to the changes. The Direct Monitoring Approach (DMA) by the CQC places the responsibility of compliance upon providers. We have diligently collected and evaluated evidence to demonstrate our compliance with the Health and Social Care Act 2008, as part of the DMA. By doing so, we have proactively demonstrated our commitment to the well-being of our clients.

Client Feedback and Continuous Improvement

We actively seek feedback from our clients and carers to ensure that our services are tailored to their needs. We conduct annual quality monitoring questionnaires and engage in face-to-face reviews with clients on an individual basis. This process allows us to assess our performance and make necessary improvements to better serve our clients.

Recruitment and appointment of new trustees

The directors of the company are also charity trustees and are members of the Board. The election of officers and directors takes place at each Annual General Meeting following a recruitment process of application and interview.

The charity is governed by the Board of Trustees who aim to meet monthly.

Induction and training of new trustees

New directors are provided with induction documents and normally attend meetings of the Board before appointment. They are given the opportunity to attend courses likely to be of assistance. Ongoing training is offered to support individual trustees as required.

Key management remuneration

The scheme manager is regarded as key management personnel. Total management remuneration amounted to £52,063 (2022: £53,828).

SLOUGH CROSSROADS - CARING FOR CARERS

Report of the Trustees
for the Year Ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Related parties

The company is a member of Carers Trust, the national body seeking to relieve the stresses experienced by carers and those receiving care.

Much of the income of the company is derived from Slough Borough Council. The relationship between the council and the company is one where interests of the carers and those receiving care are given scrupulous consideration.

Risk management

The Board has conducted a review of major risks to which the charity is exposed. A risk register has been prepared, and where appropriate, procedures to lessen risks are being devised.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
04465478 (England and Wales)

Registered Charity number
1093472

Registered office
The Corner House
254a Farnham Road
Slough
Berkshire
SL1 4XE

Trustees
B P Betts
K B Saunders
S S Suri (appointed 12.7.23)
P Murphy (appointed 1.8.23)
M F Granger (resigned 12.7.23)

Independent Examiner
Two Rivers Accountancy
38 Eton Wick Road
Eton Wick
Windsor
Berkshire
SL4 6JL

Approved by order of the board of trustees on 24/11/23 and signed on its behalf by:


K B Saunders - Trustee

Independent Examiner's Report to the Trustees of
SLOUGH CROSSROADS - CARING FOR CARERS

Independent examiner's report to the trustees of SLOUGH CROSSROADS - CARING FOR CARERS ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Delia Allott F.C.C.A
The Association of Chartered Certified Accountants

Two Rivers Accountancy
38 Eton Wick Road
Eton Wick
Windsor
Berkshire
SL4 6JL

Date: 24/11/23

SLOUGH CROSSROADS - CARING FOR CARERS

Statement of Financial Activities for the Year Ended 31 March 2023

	Notes	31.3.23 Unrestricted fund £	31.3.22 Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies		213	27,786
Charitable activities			
Spot purchases		8,992	7,658
Local authority contracts		138,603	187,880
SBC Childrens Trust		18,033	14,922
Private clients		14,044	22,613
Direct payment providers		32,604	13,872
Day club		9,290	2,450
Other income		-	482
Investment income	2	<u>1,795</u>	<u>43</u>
Total		<u>223,574</u>	<u>277,706</u>
EXPENDITURE ON			
Charitable activities			
Other income		119,869	44,135
Care support		-	108,800
Other		<u>99,357</u>	<u>110,156</u>
Total		<u>219,226</u>	<u>263,091</u>
NET INCOME		4,348	14,615
RECONCILIATION OF FUNDS			
Total funds brought forward		284,848	270,233

The notes form part of these financial statements

SLOUGH CROSSROADS - CARING FOR CARERS

Statement of Financial Activities
for the Year Ended 31 March 2023

	Notes	31.3.23 Unrestricted fund £	31.3.22 Total funds £
TOTAL FUNDS CARRIED FORWARD		<u>289,196</u>	<u>284,848</u>

The notes form part of these financial statements

SLOUGH CROSSROADS - CARING FOR CARERS

Balance Sheet 31 March 2023

	Notes	31.3.23 Unrestricted fund £	31.3.22 Total funds £
FIXED ASSETS			
Tangible assets	6	917	967
CURRENT ASSETS			
Debtors	7	51,177	86,945
Cash at bank and in hand		<u>250,435</u>	<u>228,997</u>
		301,612	315,942
CREDITORS			
Amounts falling due within one year	8	(13,333)	(32,061)
NET CURRENT ASSETS		<u>288,279</u>	<u>283,881</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		289,196	284,848
NET ASSETS		<u>289,196</u>	<u>284,848</u>
FUNDS	9		
Unrestricted funds		<u>289,196</u>	<u>284,848</u>
TOTAL FUNDS		<u>289,196</u>	<u>284,848</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

SLOUGH CROSSROADS - CARING FOR CARERS

Balance Sheet - continued
31 March 2023

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 24/11/23 and were signed on its behalf by:


K B Saunders - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Financial reporting standard 102 - reduced disclosure exemptions

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows.

Income

All incoming resources are included on the Statement of Financial Activities when the charitable company is legally entitled to the income, any performance conditions attached to the income have been met, it is probable that the income will be received, and the amount can be measured reliably.

Where income relating to future periods is received in advance, or income relating to past periods is received in arrears, such amounts are held as deferred or accrued income accordingly.

Grant income, whether capital or revenue grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to grants have been met, it is probable that the income will be received, and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accrual basis. All expenses including support costs and governance costs are allocated or apportioned to applicable expenditure headings.

Resources expended comprise:

Costs of charitable activities - charitable activities as disclosed in the SOFA, are as follows: expenditure on charitable activities and other resources expended.

The costs of charitable activities include direct expenditure. The accounting treatments for these are as follows:

Costs directly allocated to activities - the charitable activities flow from the charity's vision and purpose, which are highlighted in the Trustees' Report.

Support costs allocated to activities - represents those items not falling into any other heading.

SLOUGH CROSSROADS - CARING FOR CARERS

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

1. ACCOUNTING POLICIES - continued

Expenditure

Operating leases and commitments

All amounts paid for goods and services under operating leases are recognized as expenditure over the life of the lease and are included within expenditure in the period to which they relate.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings - 20% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. INVESTMENT INCOME

	31.3.23	31.3.22
	£	£
Interest receivable - trading	<u>1,795</u>	<u>43</u>

3. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.23	31.3.22
	£	£
Auditors' remuneration	335	1,675
Depreciation - owned assets	214	344
Deficit on disposal of fixed assets	<u>427</u>	<u>-</u>

SLOUGH CROSSROADS - CARING FOR CARERS

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £
INCOME AND ENDOWMENTS FROM	
Donations and legacies	27,786
Charitable activities	
Spot purchases	7,658
Local authority contracts	187,880
SBC Childrens Trust	14,922
Private clients	22,613
Direct payment providers	13,872
Day club	2,450
Other income	482
Investment income	<u>43</u>
Total	<u>277,706</u>
EXPENDITURE ON	
Charitable activities	
Other income	44,135
Care support	108,800
Other	110,156

SLOUGH CROSSROADS - CARING FOR CARERS

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £
Total	<u>263,091</u>
NET INCOME	14,615
RECONCILIATION OF FUNDS	
Total funds brought forward	270,233
TOTAL FUNDS CARRIED FORWARD	<u>284,848</u>

6. TANGIBLE FIXED ASSETS

	Fixtures and fittings £
COST	
At 1 April 2022	4,037
Additions	591
Disposals	<u>(2,937)</u>
At 31 March 2023	<u>1,691</u>
DEPRECIATION	
At 1 April 2022	3,070
Charge for year	214
Eliminated on disposal	<u>(2,510)</u>
At 31 March 2023	<u>774</u>
NET BOOK VALUE	
At 31 March 2023	<u>917</u>
At 31 March 2022	<u>967</u>

SLOUGH CROSSROADS - CARING FOR CARERS

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
	£	£
Trade debtors	50,792	86,464
Prepayments	385	481
	<u>51,177</u>	<u>86,945</u>

8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
	£	£
Trade creditors	261	4,671
Social security and other taxes	421	2,568
Other creditors	581	193
Accruals and deferred income	12,070	24,629
	<u>13,333</u>	<u>32,061</u>

9. MOVEMENT IN FUNDS

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	284,848	4,348	289,196
	<u>284,848</u>	<u>4,348</u>	<u>289,196</u>
TOTAL FUNDS	<u>284,848</u>	<u>4,348</u>	<u>289,196</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	223,574	(219,226)	4,348
	<u>223,574</u>	<u>(219,226)</u>	<u>4,348</u>
TOTAL FUNDS	<u>223,574</u>	<u>(219,226)</u>	<u>4,348</u>

SLOUGH CROSSROADS - CARING FOR CARERS

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

9. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	270,233	14,615	284,848
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>270,233</u>	<u>14,615</u>	<u>284,848</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	277,706	(263,091)	14,615
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>277,706</u>	<u>(263,091)</u>	<u>14,615</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.21 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	270,233	18,963	289,196
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>270,233</u>	<u>18,963</u>	<u>289,196</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	501,280	(482,317)	18,963
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>501,280</u>	<u>(482,317)</u>	<u>18,963</u>

SLOUGH CROSSROADS - CARING FOR CARERS

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

10. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

SLOUGH CROSSROADS - CARING FOR CARERS

Detailed Statement of Financial Activities for the Year Ended 31 March 2023

	31.3.23 £	31.3.22 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	213	499
Grants	<u>-</u>	<u>27,287</u>
	213	27,786
Investment income		
Interest receivable - trading	1,795	43
Charitable activities		
Other income	82,963	61,997
Local authority contracts	<u>138,603</u>	<u>187,880</u>
	<u>221,566</u>	<u>249,877</u>
Total incoming resources	223,574	277,706
EXPENDITURE		
Charitable activities		
Wages	90,029	108,800
Travel costs	5,760	4,579
Direct costs	12,906	5,792
Membership fees	10,117	8,654
Bad debts	<u>1,057</u>	<u>-</u>
	119,869	127,825
Support costs		
Finance		
Loss on sale of tangible fixed assets	427	-
Information technology		
Telephone	2,184	3,729
Computer expenses	2,909	2,368
Computer equipment	<u>213</u>	<u>344</u>
	5,306	6,441
Human resources		
Wages	85,300	98,481

This page does not form part of the statutory financial statements

SLOUGH CROSSROADS - CARING FOR CARERS

Detailed Statement of Financial Activities for the Year Ended 31 March 2023

	31.3.23 £	31.3.22 £
Human resources		
Other		
Rates and water	3,999	3,667
Sundries	1,584	763
Legal fees	(4,570)	18,842
Premises costs	<u>6,076</u>	<u>5,397</u>
	7,089	28,669
Governance costs		
Auditors' remuneration	335	1,675
Accountancy fees	<u>900</u>	<u>-</u>
	<u>1,235</u>	<u>1,675</u>
Total resources expended	<u>219,226</u>	<u>263,091</u>
Net income	<u><u>4,348</u></u>	<u><u>14,615</u></u>

This page does not form part of the statutory financial statements