

# EDAN Lincs

England & Wales · Charity number 1092913

## Details

|                |                                                                                                                                              |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Other names    | WEST LINCOLNSHIRE DOMESTIC ABUSE SERVICE, WEST LINDSAY DOMESTIC ABUSE SERVICE, WEST LINDSEY DOMESTIC ABUSE SERVICE, WEST LINDSEY WOMEN'S AID |
| Status         | Registered                                                                                                                                   |
| Legal form     | Charitable company                                                                                                                           |
| Company number | <a href="#">04243436</a>                                                                                                                     |
| Registered     | 2002-07-11                                                                                                                                   |
| Register       | <a href="#">View on the Charity Commission register</a>                                                                                      |

## Contact

|         |                                                                                                                        |
|---------|------------------------------------------------------------------------------------------------------------------------|
| Address | The BG Futures Business and Enterprise Centre<br>Bishop Grosseteste University<br>Longdales Road<br>Lincoln<br>LN1 3DY |
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| Website | <a href="http://edanlincs.org.uk">edanlincs.org.uk</a>                                                                 |

## Activities

**Objects:** TO RELIEVE THE DISTRESS AND SUFFERING OF ADULTS AND CHILDREN WHO HAVE SUFFERED OR ARE EXPOSED TO DOMESTIC VIOLENCE IN PARTICULAR BUT NOT EXCLUSIVELY BY THE PROVISION OF REFUGE SERVICES, INFORMATION AND SUPPORT.

**Activities:** EDAN LINC'S PROVIDE SAFE, TEMPORARY ACCOMMODATION, CONFIDENTIAL INFORMATION, ADVICE AND SUPPORT TO ALL WHO HAVE, OR ARE, EXPERIENCING DOMESTIC VIOLENCE.

## Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Accommodation/housing
- **Who:** Children/young People, Other Defined Groups

## Geography

- Lincolnshire

## Finances

| Period end | Income     | Expenditure | Assets   | Employees |
|------------|------------|-------------|----------|-----------|
| 2025-03-31 | £2,961,050 | £2,845,797  | £696,623 | 71        |
| 2024-03-31 | £2,403,391 | £2,578,548  | £581,370 | 64        |
| 2023-03-31 | £2,258,216 | £2,243,411  | £756,528 | 68        |
| 2022-03-31 | £1,973,358 | £1,919,134  | £741,723 | 66        |
| 2021-03-31 | £1,899,588 | £1,480,564  | £687,499 | 55        |

## Trustees

| Name                  | Role | Appointed  |
|-----------------------|------|------------|
| Beth Tyrrel           |      | 2025-09-25 |
| Costa Kyriacou        |      | 2025-09-25 |
| Jacqueline Annibal    |      | 2025-07-31 |
| Leanne Carol Leverton |      | 2026-01-29 |
| Lydia Patsalides      |      | 2020-02-27 |
| Richard John Brown    |      | 2023-05-25 |
| Terry Leslie Buzec    |      | 2022-11-22 |

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# Accounts

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# EDAN Lincs Annual Report & Accounts



**2024-2025**

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## **Foreword**

It is with great pride and heartfelt thanks that we present EDAN Lincs' Annual Report for the period of April 2024 to the end of March 2025—a year that marked not only significant achievements, but also important milestones in our charity's journey.

This reporting year was particularly special as we celebrated our 25th Anniversary. For a quarter of a century, EDAN Lincs has worked tirelessly to support and protect those affected by domestic abuse across Lincolnshire. Our anniversary was a moment to reflect on the strength of the survivors we've supported, the dedication of all of our staff, the resilience and adaptability to ongoing change and the continued trust placed in us by our stakeholders, funders and community.

This year also saw the successful rebranding of EDAN Lincs, including the launch of our refreshed logo and new website. These changes were not just cosmetic—they represent a bold step forward in how we present our mission and engage with those who need our services, as well as those who support them.

Throughout the year, we have continued to deliver critical services in the face of ongoing challenges, adapting where necessary to ensure no one is left behind. The impact outlined in this report has only been possible because of the collaborative spirit that runs through everything we do—whether it's our staff on the frontline, our trustees, our partners, or the incredible generosity of our supporters.

Thank you for being a part of this journey. Together, we will continue to work toward a future where everyone can live free from fear and abuse.

With sincere appreciation,

**Lydia Patsalides**  
**Chair of the Board of Trustees**  
**EDAN Lincs Domestic Abuse Charity**

## **Organisational & Staffing Details**

**Charity Name:** EDAN Lincs **Registered Charity Number:** 1092913 **Registered Company Number:** 04243436

**Registered Address:** The BG Futures Business & Enterprise Centre, Bishop Grosseteste University, Longdales Road, Lincoln, LN1 3DY

| <b><u>Trustees</u></b>                    | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 x Chair                                 | Supported by the Executive Team, Trustees provide strong effective leadership, governance, compliance, overall strategic direction and financial oversight of the organisation.                                                                       |
| 5 x Board Trustees                        |                                                                                                                                                                                                                                                       |
| <b><u>Executive Team</u></b>              | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| 1 x CEO                                   | Overall responsibility for the management of EDAN Lincs.                                                                                                                                                                                              |
| 1 x Director of Operations                | Providing strategic support to the Trustees, CEO and Senior Management Team.                                                                                                                                                                          |
| 1 x Finance Director                      | Responsible for the financial reporting, planning and accounts of the organisation. Liaising with the Treasurer and auditor to ensure compliance.                                                                                                     |
| 2 x Senior Managers                       | Responsible for providing strategic support within the senior management team alongside development within their team and organisation.                                                                                                               |
| <b><u>Management Team</u></b>             | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| 4 x Outreach Managers                     | Responsible for the overall management and supervision of Outreach Domestic teams and service delivery. Each Manager leads on a specific area of the service (triage, information, advice & support, adult support, children & young people support). |
| 2 x Refuge Managers                       | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.                                                                                     |
| 1 x IDVA Manager                          | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                                                                                                                          |
| 1 x MARAC Manager                         | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high-risk cases of domestic abuse and DHRs.                                                                                                                           |
| <b><u>Finance &amp; Project Admin</u></b> | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| 1 x PA/HR & Project Administrator         | Responsible for PA & HR administration, offering administrative support to EDAN LINC's senior management team and Trustees.                                                                                                                           |
| 1 x Support Hub Administrator             | Responsible for administration of referrals at entry into service                                                                                                                                                                                     |
| 1 x Refuge Administrator                  | Responsible for general administration in Refuge                                                                                                                                                                                                      |

| <b><u>Support Hub Service</u></b> | <b><u>Responsibilities</u></b>                                                                                                                                         |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 x Support Hub Manager           | Responsible for the overall management and supervision of Support Hub SDAPs and service delivery.                                                                      |
| 2 x Senior Support Hub SDAPs      | Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available. |

|                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                  |
|--------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 9 x Support Hub SDAPs                                                                                              | Responsible for providing information, advice and support via our help line. Also responsible for the screening of new service users affected by domestic abuse.                                                                                                                                                                                                 |
| <b><u>Adult Intervention Service</u></b>                                                                           | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                   |
| 1 x Adult Intervention Manager                                                                                     | Responsible for the overall management and supervision of the Adult Intervention Team including SDAPs and service delivery.                                                                                                                                                                                                                                      |
| 3 x Senior Specialist Domestic Abuse Practitioners                                                                 | Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available.                                                                                                                                                                                           |
| 11 x Specialist Domestic Abuse Practitioners (SDAP)                                                                | Responsible for delivering support to vulnerable people affected by domestic abuse. Support will vary dependent upon risk identified.                                                                                                                                                                                                                            |
| <b><u>CYP Service</u></b>                                                                                          | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                   |
| 1 x CYP Manager                                                                                                    | Responsible for the overall management and supervision of CYP Practitioners and service delivery.                                                                                                                                                                                                                                                                |
| 5 x Child & Young Person Practitioner (CYP)                                                                        | Responsible for supporting children, young people, families accessing outreach support at EDAN Lincs.                                                                                                                                                                                                                                                            |
| <b><u>IDVA Service</u></b>                                                                                         | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                   |
| 1 x IDVA Manager                                                                                                   | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                                                                                                                                                                                                                                     |
| 8 x Community IDVAs (1 with Senior duties)<br>1 x Rural/Elder IDVA                                                 | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high-risk cases of domestic abuse.                                                                                                                                                                                                                                               |
| 2 x Court IDVA's (1 with Senior duties)                                                                            | Responsible for providing additional support to high-risk clients in the court setting.                                                                                                                                                                                                                                                                          |
| 1 x Child & Young Person IDVA                                                                                      | Responsible for providing support to children and young people impacted by living with domestic abuse.                                                                                                                                                                                                                                                           |
| <b><u>Outreach Engagement Team</u></b>                                                                             | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                   |
| 1 x Outreach Engagement Manager                                                                                    | Responsible for the overall management and supervision of the Outreach Engagement Team and service delivery.                                                                                                                                                                                                                                                     |
| 1 x Outreach Engagement Project Coordinator (with Executive Assistant duties)<br>1 x Community Outreach Specialist | Responsible for providing proactive early interventions, targeting communities and individuals who may face barriers to accessing domestic abuse support services. Plays a key role in increasing community awareness of domestic abuse including working with existing community groups to build their capacity to identify and support domestic abuse victims. |
| <b><u>Refuge Service</u></b>                                                                                       | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                   |
| <u>Lincoln &amp; West Lindsey Refuge</u>                                                                           |                                                                                                                                                                                                                                                                                                                                                                  |
| 1 x Refuge Manager                                                                                                 | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.                                                                                                                                                                                                |
| 1 x Senior Refuge Worker                                                                                           | Responsible for providing additional support to the Refuge Manager, support to families in our dispersed properties and supervision of staff.                                                                                                                                                                                                                    |
| 3 x Specialist Domestic Abuse Practitioners                                                                        | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.                                                                                                                                                                                                              |

|                                                                  |                                                                                                                                                                   |
|------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 x Senior Family & Child Support Worker                         | Lead role, responsible for supporting families, children and young people in EDAN Lincs refuges and supervision of family & child support workers.                |
| 2 x Family & Child Support Workers                               | Responsible for supporting families, children and young people in EDAN Lincs refuges.                                                                             |
| <u>East Lindsey Refuge</u>                                       |                                                                                                                                                                   |
| 1 x Refuge Manager                                               | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery. |
| 1 x Senior Refuge Worker                                         | Lead role, responsible for providing additional support to the Refuge Manager and supporting to families in refuge.                                               |
| 3 x Support Workers                                              | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.               |
| 1 x Family Engagement Worker                                     | Responsible for supporting families, children and young people in EDAN refuges.                                                                                   |
| <b><u>Fundraising</u></b>                                        | <b><u>Responsibilities</u></b>                                                                                                                                    |
| 2 x Fundraising & Communication Coordinators & Refuge Fundraiser | Responsible for sourcing additional funds for charity work.                                                                                                       |



## **Definition of Domestic Abuse 2021**

The Home Office 2021 definition of domestic violence and abuse now states:

*“Behaviour of a person (A) towards another person (B) is domestic abuse if ‘A’ and ‘B’ are each aged 16 or over and are personally connected to each other, and the behaviour is abusive.”*

‘Personally connected’ means they are, or have been:

- Married
- Civil partners
- Have agreed to marry one another
- Have entered into a civil partnership agreement
- Are, or have been, in an intimate personal relationship
- They have, or have had, a parental relationship in relation to the same child
- Are relatives

Behaviour is abusive if it consists of, but is not limited to, the following types of abuse of another person:

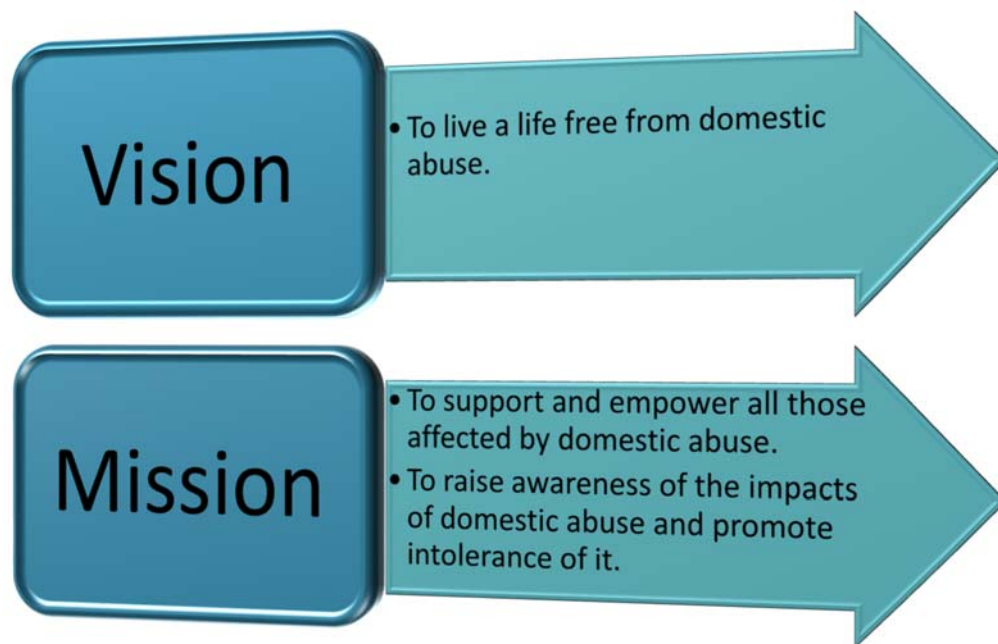
- Psychological or emotional abuse
- Sexual
- Physical
- Economic
- Controlling behaviour
- Coercive behaviour
- Stalking or harassment

**Controlling behaviour is:** a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

**Coercive behaviour is:** an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim

It does not matter whether the behaviour consists of a single incident or a course of conduct.

## Vision, Mission & Values



## Values



## **Aims & Objectives**

The Charity's objects, as set out in the Governing Document, are to relieve the distress and suffering of women, men and children who have suffered, or are exposed to, domestic abuse; in particular, but not exclusively, by the provision of refuge services, information and support.

EDAN Lincs aim is to achieve the highest standards of service provision.

EDAN Lincs recognises that assessing and fulfilling the needs of women, men and children is one of the primary objectives of the organisation. To this end, the views of the service users accessing the services, either via Refuge, IDVA or Outreach, will be heard, recorded and acted upon in a number of ways to facilitate the provision of an effective service.

EDAN Lincs have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives and in planning out future activities. In particular, the Trustees consider how planned activities will contribute to the objectives they have set.

EDAN Lincs strategically review its aims and objectives each year. The review looks at what has been achieved and the outcomes of the work over the past 12 months. The review looks at the success of each key activity and the benefits brought to those groups the service was set up to help. The review also helps ensure any aims, objectives and activities remain focused on the stated purposes for the coming year.



## **CEO's Update**

Over the past financial period, EDAN Lincs has continued to receive core funding from Lincolnshire County Council (LCC) to deliver two countywide contracts across Lincolnshire: the *Lincolnshire Domestic Abuse Specialist Service (LDASS)* and the *Domestic Abuse Refuge Service*.

### **Lincolnshire Domestic Abuse Specialist Service (LDASS)**

In partnership with Lincolnshire County Council, the Office of the Police and Crime Commissioner (OPCC), and NHS Lincolnshire Integrated Care Board (ICB), LDASS provides a vital support service for all Lincolnshire residents who are at risk of, experiencing, or affected by domestic abuse.

EDAN Lincs continues to successfully deliver the LDASS Countywide Outreach Service. This includes a *Universal Offer of Support* through a dedicated digital platform [www.ldass.org.uk](http://www.ldass.org.uk), providing access to information, resources, and services for individuals seeking help.

Specialist support is delivered by Independent Domestic Violence Advocates (IDVAs), Specialist Domestic Abuse Practitioners, and Specialist Children and Young People (CYP) Practitioners. The service adopts a holistic and non-confrontational approach, supporting consenting adults and their children to live free from violence and abuse. This work positively impacts their safety, emotional well-being, health, education, and overall quality of life.

In the second year of the LDASS contract, significant developments have been made in key service areas:

- **Outreach & Engagement Team (OET):** Focused on recovery work, expanding survivor group networks, and delivering *Domestic Abuse Champion Training* to raise awareness and promote early intervention, especially among communities that often face barriers to accessing support.
- **Survivor-Led Groups:** Continued development of 'by and for' survivor groups and delivery of *Time to Thrive* empowerment sessions as part of the recovery element of the service.
- **Court Project:** Made substantial progress in enhancing the support available to survivors navigating the criminal and civil justice systems.

### **Domestic Abuse Refuge Services**

EDAN Lincs delivers the Domestic Abuse Refuge Service under a five-year contract (3 years +1 +1), currently in its fifth year. The service can accommodate up to **25 families** in emergency housing across Lincolnshire at any given time.

Refuge provision has seen notable improvements this year:

- **Multi-Occupancy Refuges:** Up to 16 families can now be supported in improved, safe, and welcoming environments that promote healing and allow individuals to explore their options for the future.
- **Dispersed/Move-On Properties:** Having a total of nine properties across West and East Lindsey allow for continued support of larger families or those for whom communal living is not suitable.

Lincolnshire County Council continues to fund dedicated support for children and young people in refuge. EDAN Lincs' specialist CYP practitioners ensure that younger residents receive the same high level of support as adults.

Additionally, LCC has maintained funding for refuge provision within the HAVEN refuge through a subcontracting arrangement. Quarterly reporting on contract management and performance continues to be shared with EDAN Lincs.

Toward the end of the year, EDAN Lincs submitted a tender for the new *Domestic Abuse Safe Accommodation (DASA)* contract, with a strong focus on aligning our proposed service delivery with the requirements outlined by LCC.

### **Reflections and Appreciation**

Throughout this year significant developments have been made across key service areas.

At a strategic level, the Executive Team has undertaken substantial work to strengthen the organisation through improved quality assurance measures and enhanced HR processes

This year has brought its share of challenges, but the dedication and resilience of our team have been extraordinary. Staff across the organisation have gone above and beyond to ensure continuity and quality of service delivery.

Our management team and frontline practitioners are without doubt our greatest asset—resourceful, solution-focused, and at the heart of EDAN Lincs' continued success.

**Celia Madden**  
*Chief Executive Officer*

## **Support Hub**

Over the past year, the Support Hub received a total of 2354 adult referrals, marking a significant 44% increase compared to the previous year. Of these, 912 were self-referrals, representing 38% of all referrals referred into the service – this is a 36% rise on number of self-referrals received the prior year.

The breakdown for self-referrals showed that 52% of self-referrals were taken by the Support Hub, with the remaining 48% submitted via the Digital Platform pathway.

Meanwhile, 1442 referrals came from professionals, showing a substantial 49% increase to the previous year.

In addition, the Support Hub received a total of 7,805 general enquiries, averaging approximately 650 enquiries per month. Of these, 5,264 were received from members of the public/service users, while 2,588 were queries from professionals seeking advice or guidance. This total figure does not include the number of AOR's completed, contact attempts or the onward referrals the Support Hub also complete on a daily basis.

This growth underscores the rising awareness among members of the community across the county. While the Digital Platform plays a crucial role in accessibility, the data also highlights the ongoing importance of direct, personal contact, as many individuals continue to prefer speaking with a support professional.

The Support Hub continued their collaboration with GP surgeries throughout Lincolnshire, receiving a total of 18 notifications. The aim of this initiative is to ensure a simple and effective notification pathway into the service for those patients identified requiring swift support whilst at the surgery. During this year the initiative has been opened to all GP surgeries in the county. We are optimistic that this initiative will gain momentum this year.

We also continued with the EMAS (East Midlands Ambulance Service) Notification pathway, receiving 232 throughout the year.

In the coming year, we are focused on identifying opportunities to develop and enhance the Support Hub's services. One of our key plans is to introduce a Community Support Hub Specialist Domestic Abuse Practitioner role with the support of the OET. This addition aims to provide a much-needed element of increased access to support within the community and to help boost the number of referrals into the service. We believe this role will strengthen our outreach efforts and ensure more individuals receive timely and effective support.

The Support Hub team provides an essential element to the service and consistently carries out thorough Assessments of Risk (AOR) with confidence and care, always delivering support that is empathetic, compassionate, and non-judgmental. Ensuring that victims feel heard and believed is central to the team's approach—an element that is fundamental to building trust and should never be underestimated. At EDAN Lincs, we remain deeply committed to delivering a high-quality, survivor-focused service. A total of 1454 AOR's were completed throughout the year.

In addition to conducting thorough risk assessments, the Support Hub team responds swiftly and effectively to any immediate safeguarding concerns, ensuring timely and appropriate onward referrals are completed where necessary.

For individuals who may be unsure, fearful, or unaware of the risks they are facing, the team provides compassionate encouragement to engage with the service and essential safety planning. When someone isn't ready to take that first step, they are gently informed about their options, including the possibility of returning at a later stage, and are signposted to alternative

support agencies where appropriate. The team also offers safety planning, advice and reassurance to family members and friends concerned about the well-being of a loved one.

The role within the Support Hub continues to be fast-paced, emotionally demanding, and complex—requiring a high level of resilience, empathy, and determination. Despite the challenges, the work brings deep personal and professional reward, empowering both service users and staff, and giving the team a profound sense of purpose and fulfilment.

This past year, the Support Hub team has demonstrated exceptional adaptability during a challenging time. Despite reductions in resources due to extenuating circumstances and the introduction of additional processes, they have maintained a positive, can-do attitude, consistently approaching their work with professionalism and a solution-focused mindset. Not once has this team shied away from the demands placed upon them; instead, they have risen to the challenge with unwavering commitment and a shared drive to deliver the best possible service. The Support Hub operates in a dynamic environment where no two days are alike, with the team consistently demonstrating resilience and resolve, effectively managing the diverse and often unpredictable challenges they encounter.

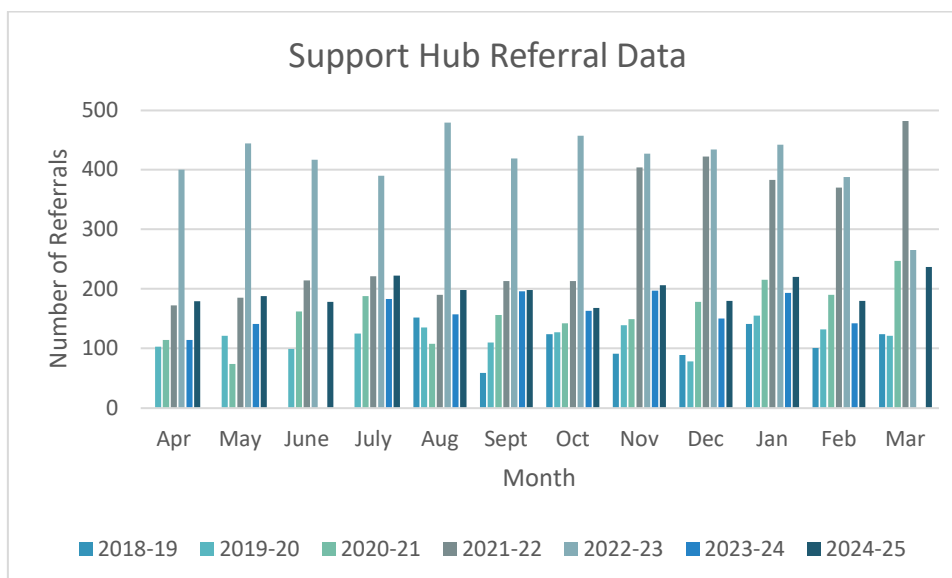
We host quarterly team well-being meetings, which play a vital role in bringing everyone together, fostering a strong sense of unity and shared purpose within the team. The Support Hub team has actively engaged in a series of well-being activities designed to promote team cohesion and morale. These have included the team favourite - interactive quiz sessions, a group visit to a local food court, and an upcoming board game championship.

As always, we extend our sincere thanks and appreciation to the entire Support Hub team. Their dedication, teamwork, and remarkable endurance, fortitude and tenacity have been instrumental in navigating the past 12 months. Their continued peer support, compassion, and hard work receive due recognition—and we are incredibly proud of everything they've achieved.

## Referral Data for 2024/25

### Support Hub

2354 Outreach referrals (44% increase on 2023-24)

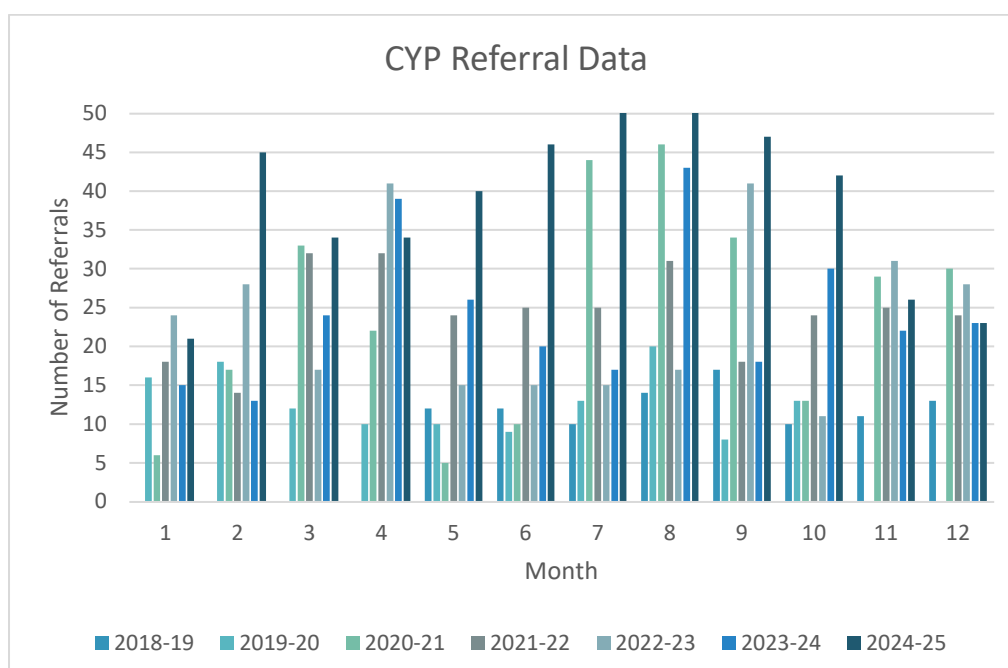


| Year    | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 | *   | *   | *    | *    | 152 | 59   | 124 | 91  | 89  | 141 | 101 | 124 | 881   |
| 2019-20 | 103 | 121 | 99   | 125  | 135 | 110  | 127 | 139 | 78  | 155 | 132 | 121 | 1445  |
| 2020-21 | 114 | 74  | 162  | 188  | 108 | 156  | 142 | 149 | 178 | 215 | 190 | 247 | 1923  |
| 2021-22 | 172 | 185 | 214  | 221  | 190 | 213  | 213 | 404 | 422 | 383 | 370 | 482 | 3469  |
| 2022-23 | 400 | 444 | 417  | 390  | 479 | 419  | 457 | 427 | 434 | 442 | 388 | 265 | 4962  |
| 2023-24 | 114 | 141 | 178  | 183  | 157 | 196  | 163 | 197 | 150 | 193 | 142 | 171 | 1636  |
| 2024-25 | 179 | 188 | 178  | 222  | 198 | 198  | 168 | 206 | 180 | 220 | 180 | 237 | 2354  |

\*data unavailable

### Children and Young People

491 CYP referrals (69% increase on 2023-24)

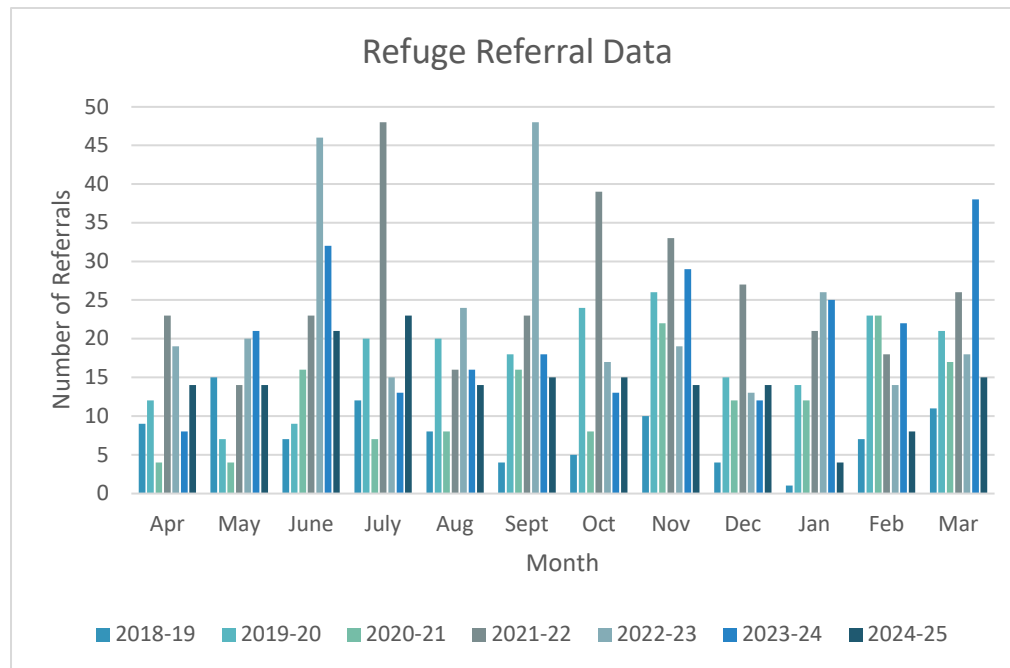


| Year    | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 | *   | *   | *    | *    | 12  | 12   | 10  | 14  | 17  | 10  | 11  | 13  | 99    |
| 2019-20 | 16  | 18  | 12   | 10   | 10  | 9    | 13  | 20  | 8   | 13  | 0   | 0   | 129   |
| 2020-21 | 6   | 17  | 33   | 22   | 5   | 10   | 44  | 46  | 34  | 13  | 29  | 30  | 289   |
| 2021-22 | 18  | 14  | 32   | 32   | 24  | 25   | 25  | 31  | 18  | 24  | 25  | 24  | 292   |
| 2022-23 | 24  | 28  | 17   | 41   | 15  | 15   | 15  | 17  | 41  | 11  | 31  | 28  | 283   |
| 2023-24 | 15  | 13  | 24   | 39   | 26  | 20   | 17  | 43  | 18  | 30  | 22  | 23  | 290   |
| 2024-25 | 21  | 45  | 34   | 34   | 40  | 46   | 70  | 63  | 47  | 42  | 26  | 23  | 491   |

\*data unavailable

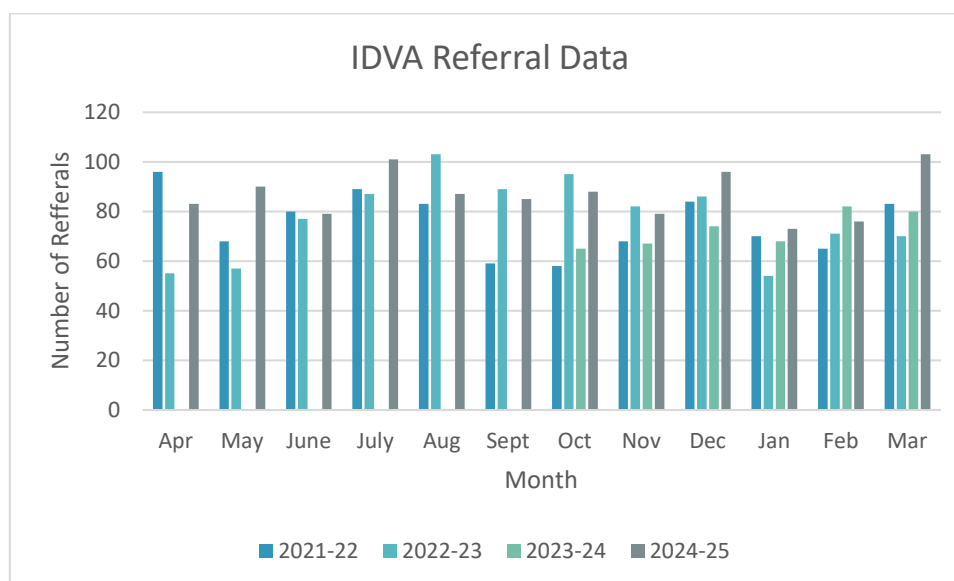
## Refuge

171 Refuge referrals (31% decrease on 2023-24)



| Year    | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 | 9   | 15  | 7    | 12   | 8   | 4    | 5   | 10  | 4   | 1   | 7   | 11  | 93    |
| 2019-20 | 12  | 7   | 9    | 20   | 20  | 18   | 24  | 26  | 15  | 14  | 23  | 21  | 209   |
| 2020-21 | 4   | 4   | 16   | 7    | 8   | 16   | 8   | 22  | 12  | 12  | 23  | 17  | 149   |
| 2021-22 | 23  | 14  | 23   | 48   | 16  | 23   | 39  | 33  | 27  | 21  | 18  | 26  | 311   |
| 2022-23 | 19  | 20  | 46   | 15   | 24  | 48   | 17  | 19  | 13  | 26  | 14  | 18  | 279   |
| 2023-24 | 8   | 21  | 32   | 13   | 16  | 18   | 13  | 29  | 12  | 25  | 22  | 38  | 247   |
| 2024-25 | 14  | 14  | 21   | 23   | 14  | 15   | 15  | 14  | 14  | 4   | 8   | 15  | 171   |

## IDVA



| Year    | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|-----|-------|
| 2021-22 | 96  | 86  | 80   | 89   | 83  | 59   | 58  | 68  | 84  | 70  | 65  | 83  | 903   |
| 2022-23 | 55  | 57  | 77   | 87   | 103 | 89   | 95  | 82  | 86  | 54  | 71  | 70  | 926   |
| 2023-24 | *   | *   | *    | *    | *   | *    | 65  | 67  | 74  | 68  | 82  | 80  | 436   |
| 2024-25 | 83  | 90  | 79   | 101  | 87  | 85   | 88  | 79  | 96  | 73  | 76  | 103 | 1040  |

*\*data unavailable*

## **Adult Intervention**

This year marked a significant milestone for EDAN Lincs as we celebrated our 25th Anniversary, an opportunity to reflect on our journey, our growth, and our impact across Lincolnshire. The celebration brought together our dedicated staff, trustees, and supporters, reaffirming our shared commitment to delivering life-changing support to those affected by domestic abuse. Alongside this, we proudly launched our newly rebranded EDAN Lincs logo and unveiled the LDASS/EDAN websites, improving access, visibility, and clarity for both professionals and service users across the county.

Throughout 2024–2025, the Adult Intervention team have demonstrated unwavering resilience and adaptability in the face of rising demand. High referral and allocation rates have placed considerable pressure on the team, but staff have continued to rise to the challenge with professionalism and compassion, successfully managing workloads and ensuring service users receive consistent, high-quality support. Our focus on team well-being has been essential, with well-being mornings embedded throughout the year to promote balance and sustain morale.

The Adult Intervention team continue to deliver holistic, trauma-informed support across Lincolnshire, providing tailored safety planning, advocacy, and recovery-focused interventions. We have seen sustained levels of referrals from partner agencies across the county, with ongoing signposting throughout support to specialist survivor groups, community drop-ins, our internal Time to Thrive recovery workshops, and the CYP team where appropriate. These options help address the broader needs of survivors and their families, encourage confidence-building, and support long-term recovery.

This year has also seen an increase in our face-to-face delivery, offering greater flexibility to meet service user's individual needs and improving engagement, particularly for those facing digital exclusion or emotional barriers to virtual contact. Enhanced local delivery ensures improved outcomes and strengthens our community presence.

To support continuous improvement, the team have actively participated in external training to strengthen their professional development. Adult Intervention staff attended the DA Champions training and Suicide Prevention courses as part of ongoing CPD, ensuring practice remains current, safe, and responsive to evolving needs.

Internally, we introduced a new quarterly newsletter featuring updates, reflective pieces, and practitioner spotlights, helping to foster a sense of connection and shared learning across teams in a hybrid-working environment. Team meetings continue to prioritise reflective practice and complex case discussions, ensuring learning is embedded and service user needs remain at the centre of everything we do.

Our supervisor closure sign-off process has been further developed this year to enhance quality assurance and safeguarding oversight. A self-auditing tool has been introduced to support consistency and accountability in case closure, incorporating reflective discussions and a 'Signs of Safety' approach to ensure that the rationale for ending support is robust, trauma-informed, and recovery-focused. Monthly review meetings provide space for lessons learned and ensure that no opportunity to support recovery is missed.

As we look forward, we remain committed to delivering a responsive and person-centred service, working collaboratively across sectors to promote safety, recovery, and long-term well-being for those affected by domestic abuse.

## **Children & Young People (CYP)**

This year has been one of both challenge and resilience for the Children and Young People (CYP) team. Despite facing significant hurdles, the team has continued to deliver impactful support to children, young people and their families, demonstrating adaptability, commitment, and compassion.

### **Key Challenges**

- Access to Schools: Continued difficulties in gaining access to schools nearly impacted on our waiting list, we had to work in a fast-paced way, sending everything schools requested for access and still meeting timeframes to deliver much needed support.
- Referral Spike: A noticeable increase in referrals began in August 2024, placing additional pressures on the team.
- Adult Case Support: The team extended its capacity to assist with adult cases, further stretching resources.
- Staff Turnover: Two team members left during the year, prompting recruitment efforts and internal adjustments.
- Recruitment: Interviews were conducted to fill vacant roles and strengthen the team.

### **Team Response & Adaptation**

- CYP manager stepped in to take on cases, providing direct support to the CYP's on our waiting list during high-demand periods.
- Impact of Domestic abuse on Children and young people workshop- A workshop for non-abusive parents whose children and young people were supported by the CYP team. Workshops delivered by the CYP manager every six weeks, generating more administration for both CYP team and manager. Number of referrals received: 78.
- Staff Development:
  - Intense and comprehensive training sessions for new staff were delivered.
  - One to one mentoring was facilitated for new staff who took on cases earlier than usual.
  - Refreshers took place during team meetings and well-being mornings continued as and when needed to support staff morale and professional growth.
  - A new Young People's Workshop was developed by the CYP team manager, CYP team completed consultation with the young people they supported to ensure relevance and impact, and to find out the best way to deliver these sessions. (one to one or group setting). Feedback was overwhelmingly positive, and the workshop is now a core part of our support offer.

### **Key Outcomes Achieved:**

- Despite the challenges, the team maintained a strong focus on outcomes, continuously achieving all CYP outcomes at 100% for over a year.
- Positive feedback from children, young people, and families.
- Positive feedback from professionals.
- Sustained engagement in workshops and one-to-one sessions.

### **Looking Ahead**

- Strengthening school partnerships.
- Expanding workshop offerings.
- Enhancing data collection and outcome tracking.
- Continuing to invest in staff well-being and development.

This year has tested the resilience of the CYP team, but it has also highlighted their unwavering dedication to supporting children, young people and their families. With new strategies in place and a renewed focus on collaboration and innovation, the team is well-positioned for the year ahead.

## **Independent Domestic Violence Advisor (IDVA) Service**

The IDVA manager has worked closely with EDAN's Director of Operations to develop improved reporting systems against specific KPI's and MI's. This has improved management oversight of individual staff performance, achievements and highlighted areas for development. All staff have had appraisals using the newly implemented system, providing all staff a clear understanding of the organisation and their contribution, to ensure contractual obligations are met. All IDVA workers also receive clinical supervision and the team are preparing for 'Leading Lights' reaccreditation with the aim of achieving this by December 2025.

### **Court IDVAs:**

The criminal justice system is a critical part of the national response to domestic abuse, and we often hear from victims and survivors about the poor response they receive from the police, the Crown Prosecution Service, and the courts.

The role of a court IDVA has evolved due to the commitment and drive in the team for ensuring victims voices are central to the work undertaken. The court IDVA role has established positive and trusted working relationships across the courts and CPS with EDAN Lincs and the LDASS service. The team is integral to the specialist domestic abuse court as advocates for victims, influencing an improved response from the courts. This has led to a presence within local and regional meetings, such as a Court IDVA attending regional CPS meetings. A referring pathway has been implemented for the court IDVA role, which has created interest across the partnership and nationally.

### **Community IDVAs:**

The IDVA team now includes two qualified stalking advocates to influence and enhance practice across the IDVA team and through shared resources on the LDASS website.

The IDVA manager and a Senior IDVA have been key in supporting Lincolnshire Police in response to a super-complaint made by the Suzy Lamplugh Trust on behalf of the National Stalking Consortium.

(Further information can be found here: [Stalking super-complaint responses published | College of Policing](#))

The IDVA manager visited Cheshire police stalking unit with a Lincolnshire Police DCI to share learning. This resulted in a new, local police led stalking review panel to better respond to victims of stalking.

### **CYP IDVA:**

Having an internal CYP IDVA has helped to integrate IDVA's and MARAC professionals to better understand children as victims. Additionally, this role allows more flexibility when supporting victims under the age of 18.

### **Training:**

- 2 members of the team have successfully completed Safe Lives IDVA Training.
- The IDVA manager covers domestic abuse related death reviews as a panel member and has completed the below training:
  - Writing an Effective Individual Management Review
  - Being an Effective Panel Member
  - Domestic Abuse and Suicide: Research, Risks and Reviews

### **Future areas for development:**

- Funding for an extra IDVA to cope with capacity.
- Funding for a Family court IDVA
- HBA training

*"With your support and dedication, Lincolnshire is leading nationally by embedding a fantastic collaborative approach to expedite the court process for the most vulnerable victims of RASSO"-*  
Detective Superintendent Kam Mistry, MSc

## **Multi-Agency Risk Assessment Conference (MARAC) & Domestic Homicide Reviews (DHR's)**

EDAN Lincs are a representing body on MARAC panels, two days every week, covering the counties communities. The role of the MARAC is to provide a platform where a minimum number of agencies represent a legal quorum and must be inclusive of Health, IDVA's, Police, Children's Services and DA services. Other services are now invited, if relevant, to improve that information sharing, including: Military Services; Fire & Rescue and the RSPCA. This conference facilitates a risk led approach to domestic abuse and evaluates effective information sharing to enable appropriate actions to increase public safety. The referrals into MARAC have been risk assessed by an agency, using the risk assessment tool with a criteria of, but not limited to, professional judgement, risk assessment figures, escalation, and transfer to Lincolnshire, along with cases meeting a repeat criteria. Each agency provides a Designated MARAC Representative (DMR). The DMR role is to be a participating advocate to cases referred to MARAC, not only those by their agency, but for all cases being referred by any agency. To ensure that the information provided is concise, using the principles of Signs of Safety, there is a clear presentation of risks. Complicating factors and barriers to reducing risk are considered, along with the impact of intersectionality of protected characteristics, to not further oppress or disadvantage. This results in actions to successfully implement which reduce or remove risk, with the goal to prevent a homicide or deliberate harm to an individual. The homicide/suicide timeline is applied to those cases that are heard.

EDAN Lincs demonstrates good multi-agency collaboration with all partner agencies and endeavours to work around the difficulties that the contract of 'one agency one worker' has presented in previous years. EDAN Lincs submitted 100% fully completed referrals, and no inappropriate referrals.

|                        | <b>Total MARAC Referrals*</b> | <b>Total MARAC Referrals made by EDAN Lincs/LDASS</b> | <b>% of referrals made by EDAN Lincs/LDASS</b> |
|------------------------|-------------------------------|-------------------------------------------------------|------------------------------------------------|
| <b>Apr 23 – Mar 24</b> | 1201                          | 66                                                    | 5.5%                                           |
| <b>Apr 24 – Mar 25</b> | 1436                          | 78                                                    | 5.4%                                           |

Linking in with MARAC is the newly named DARDR (Domestic Abuse Related Death Reviews, formally known as DHR), the reviews cover a range of deaths including intimate partner homicides, family homicides, and suspected suicides following domestic abuse. A report from the National Domestic Homicide Project, records 262 deaths between 1<sup>st</sup> April 2023 and 31<sup>st</sup> March 2024, of which 98 were suspected suicides, following domestic abuse [1]. It is worth noting this is the second year that suspected suicides following domestic abuse overtook the number of intimate partner suicides.

One of the aims of MARAC is to reduce the risk of serious harm or homicide to domestic abuse victims. Sadly, lives continue to be lost due to domestic abuse and it knows no borders. It is important to note that behind each review; a family remain significantly left affected by those losses, a community impacted by concern. The reviews are not simply there to examine the conduct of professionals and agencies involved with those deceased; the reviews should memorialise their story and illuminate the past to make the future safer for our communities and those whose lives are affected by domestic abuse. Looking at these through a different lens gives hope and some clarity.

[1] College of Policing, National Police Chiefs Council, Vulnerability, Knowledge and Practice Programme, Executive Summary: Domestic Homicides and Suspected Victim Suicides 2020-2024 Year 4 Report (2025).

## **Outreach Engagement Team**

The Outreach and Engagement Team plays a vital role in Lincolnshire's Domestic Abuse Strategy by fostering early intervention and equitable access to domestic abuse support. Through partnerships with communities and agencies, OET empowers groups to co-create solutions, aligns with national VAWG expectations, and promotes systemic change through advocacy and education.

### **Key Achievements**

#### **1. Awareness & Training**

- 714 meetings attended; 259 presentations delivered.
- 801 Domestic Abuse (DA) Champions trained (290 in Year 1; 511 in Year 2).
- Strategic use of multilingual, QR-coded posters and digital campaigns boosted engagement by 105%.

#### **2. Reaching Underrepresented Groups**

- International Communities: Tailored outreach and train-the-trainer workshops led to three survivor-friendly groups launching in Year 3.
- Deaf Community: Enhanced access through specialist support and DA Champion training.
- Other Focus Groups: LGBTQ+, older adults, students, the travelling community, and men were engaged through tailored campaigns, group creation, and training.

#### **3. Survivor Networks**

- 21 survivor-friendly groups established, engaging 3,607 participants.
- 52 DA Champions lead groups, with 43 volunteers.
- 14 groups focus specifically on mental health, with OET oversight ensuring safety and alignment.

#### **4. Building Community Capacity**

- Partnerships with Family Hubs, Young Farmers, and rural connectors trained local leaders to identify and support survivors.
- Ongoing work in rural, isolated, and high-crime areas like Gainsborough and the East Coast ensures grassroots accessibility.
- Collaborations transformed 10 Bro Pro men's groups into survivor-friendly spaces.

#### **5. Strategic Partnerships**

- GPs & Pharmacies: 24 surgeries presented to; literature distributed countywide.
- Lincolnshire Police: Joint campaigns, trauma-informed training, and victim-focused resources.
- Transport & Leisure: Awareness raised at Butlins, East Midlands Railway, and Lincoln City Football Club through training, literature, and in-venue materials.

Looking to the future, the OET plans to prioritise sustaining and growing survivor-friendly meetings, nurture partnership working (particularly with the DWP and LPFT, to address intersections of unemployment, mental health, and abuse) and target 16–19-year-olds and high-need areas.

The OET continues to ensure that domestic abuse support in Lincolnshire is accessible, survivor-led, and community-driven.



## **Refuge Support**

**Octavia House:** Over the past year Octavia House has averaged 95.58% Occupancy, successfully exceeding our Target Key Performance Indicators for void management of plus 86% occupancy every month.

During this period Octavia staff secured & administered £36,500.00 to support seventeen families in furnishing their forever homes as they moved on from refuge from various funding sources.

As part of the LCC contract variations EDAN Lincs had to secure another two 'move on' properties. Both properties were secured on the same day, this gave us four weeks to decorate, furnish and prepare both the properties for letting. This has now increased the service provision in the East Lindsey area and the feedback from those accessing the accommodation makes all the hard work worthwhile.

In addition, our children's unit received a revamp creating a safe, stimulating environment to explore emotions.

Over the summer period the families accessed days out to Skegness Aquarium, Fantasy Island, Tattershall Farm and over the Christmas Period mission Christmas was a huge success with local support ensuring the refuge elves sprinkled more than a little magic for those residing in refuge.

Time to Thrive workshops were warmly received thanks to the Outreach Engagement Team, these workshops will continue to be delivered by staff over the coming years.

We continue to face challenges and barriers increasing the need for staff to advocate passionately for those we support, striving to achieve positive outcomes, overcome those barriers to ensure the families have every opportunity to process the impacts of domestic abuse whilst resident in refuge, receive a warm and welcoming physiologically induced environment in which to recover and have access to personalised support, knowledge, information, access to partner agencies and a pivotal platform to make informed decisions for themselves moving forward. Ultimately ensuring our motto remains at the heart of the working day "Refuge - more than just a place to unpack".

**Eve House:** This year has been a time of positive transformation and growth at Eve House. Our dedicated team has continued to provide compassionate support to women and children in refuge, while also enhancing our physical spaces, programming and community connections. We are proud to reflect on the meaningful experiences and outcomes achieved between April 2024 and March 2025.

A major focus this year was completing the refurbishment of Eve House. The newly revitalised living area, adjacent to the communal kitchen, has become a warm and inviting space for both families and single women. We have thoughtfully invested in sustainable wooden educational toys that encourage learning through play, while also reflecting our commitment to environmental care.

Our Refuge Children & Young People (CYP) team has been instrumental in strengthening our service-wide approach to child support. They developed versatile new resources not only for use in refuge but also for outreach services. Additionally, we launched a new Child Support Plan, which outlines a clear, personalised package of support for each child, ensuring their needs are consistently met throughout their time with us.

Residents across both our Lincoln and Gainsborough services enjoyed a range of special activities throughout the year. Seasonal outings to Rand Farm Park were a highlight, from pumpkin-picking and carving at Halloween to a festive return visit at Christmas. These

experiences offered families cherished time together and created joyful, lasting memories. We were also grateful to partner with a local farm-to-table restaurant that generously provided a Christmas dinner for all our residents, adding a special sense of celebration and community.

Beyond seasonal events, we organised numerous day trips during the summer holidays and hosted parties in refuge to mark birthdays and other special milestones. These celebrations helped foster a sense of normalcy and belonging, particularly for children. Supporting residents' emotional wellbeing remained a priority. Our team arranged free counselling sessions and made childcare support available so women could attend. We also facilitated cinema visits, swimming, and gym sessions to promote relaxation, self-care, and physical wellness.

We proudly continued to deliver the SAFE (Safety Awareness, Freedom & Empowerment) course in-house. Feedback has been overwhelmingly positive, with residents reporting increased confidence and understanding of healthy relationships. For many residents, the first few weeks in refuge can be financially challenging, as benefits are often not yet in place. Our team ensures that no one goes without, offering food donations, vouchers, and clothing support where needed. These practical efforts reflect our ongoing commitment to providing not just shelter, but a safe, dignified, and supportive environment in which residents can begin to heal.

As we move into the next year, our focus remains on empowering women and children to rebuild their lives free from abuse. We will continue to improve our facilities, deepen our trauma-informed practice, and work collaboratively with community partners to ensure that every resident receives the highest standard of care and support. We extend heartfelt thanks to our incredible team and partners whose compassion, creativity, and resilience make our work possible. Most of all, we thank the women and children who allow us to walk alongside them on their journeys toward safety and independence.

## **Fundraising**

In 2024-25 the total fundraising and donation income into EDAN Lincs was ~£80,000. This represented a year-on-year reduction due to the departure of our dedicated fundraising and communication co-ordinator. As recruiting a replacement was difficult, we initially worked with an external fundraising partner, and with their partnership secured one large grant which will be paid outside of the financial period. However, we felt that we were missing the connection to the local community and have brought fundraising back in house, with more local efforts linked to our Refuge sites and our Engagement team.

We have a strategy in 2025-26 to bring in some additional resources into our head office function, and this will include a remit for more specific grant funding, which we are targeting an increase on towards the second half of 2025-26.

The fundraising we did receive came from multiple sources, with 21 donations over £1,000, representing around 66% of the total donation income. These predominantly included donations from corporate organisations, such as Ping, B&Q and NatWest Circle Funding.

The smaller amounts include multiple donations from JustGiving (total £6.2k, average donation £120) for individuals who have nominated EDAN as their chosen charity for fundraising activity, and £2.5k from regular donations through our website.

We expect fundraising to be a challenge in 2025 but believe that we have strategies in place to start to develop this income stream in the latter part of the year.



## **Partner Agencies**

So much of what the charity does involves working very closely and in conjunction with many other partner agencies. EDAN Lincs recognises the importance of this and works not only strategically but also on an operational level, to ensure close working relationships bring many benefits; not limited to but including being able to make good use of the expertise that other agencies are able to provide.

## **Treasurer & Company Secretary's Report**

The finance team is Natasha Vick – Financial Director, supported by the Audit, Finance and Risk committee.

The main source of income to the Charity this year was Lincolnshire County Council, for whom we deliver two contracts, one for Outreach and IDVA which has just completed its second year, and one for Refuge provision which will cease on June 30 2025. We were successful in winning the Refuge contract which will enable a continuation of services from July 2025 onwards.

Income from contracts represented 85% of our total income, with 12% coming from housing benefit and rents, and the remainder coming from fundraising and investment income.

Our financial performance in 2024-25 was positive, resulting in a £115k surplus. This is an excellent performance in a difficult market where we have seen a reduction in fundraising income and have had significant pressures, particularly due to inflation and ensuring we continue to pay our staff a fair and reasonable wage.

Staff costs are a significant part of our cost base, representing around 66% of our income, meaning fluctuations in inflation, as well as tax changes, can have a very material impact of our performance.

Moving into 2025-26 our focus will be on reducing this risk. We know this will be challenging with National Insurance and wage increases but there is potential for upside with our new approach to fundraising, the new DASA contract and a loyal and experienced staff base. Within finance our focus will be on streamlining our operational cost base, ensuring we are achieving economies of scale, and widening our fundraising approach. We are expected to see interest rate drops which will impact our investment income, however we will be reviewing our Reserves and Investment policy to ensure these are appropriate for the current environment.

Our total funds at the end of the financial year are just under £700k, which is well within our reserves target and gives us a solid foundation for growth in 2025-26.

## **Financial Position**

During the period the charity received £2,961,050 (2024: £2,403,392) of income. The charity received £79,576 (2024: £99,738) in donations, £2,526,411 (2024: £2,003,005) in grants and £355,063 (2024: £300,649) in other charitable activities.

The expenditure made during the period totalled £2,845,797 (2024: £2,578,549). The most significant expenditure was for staff costs totalling £1,963,527 (2024: £1,849,140).

## **Reserves Policy**

At the year end the charity had total funds of £696,623 (2024: £581,370), this is made up of unrestricted funds. The charity intends to hold unrestricted free reserves equivalent to 3 months of expenditure, this allows for a continuous service provision. The board have reviewed the level of reserves held and confirms that these reserves are slightly below target. Our target reserve based on our monthly expenditure is around £711,000. The board will continue to review this position on an ongoing basis but will maintain the current target for the year 2025-26.

## **Future Plans**

The new contract for the refuge provision will start in July 2025 and the focus for the executive team will be on fully mobilising that contract whilst ensuring value for money across services. We will be carrying out a significant supplier review in 2025-26 to ensure we are minimising spend where possible and we will be increasing our fundraising application activity.

As a finance team, we will also be completing a full review of our financial controls position and making any recommendations to the board in developing this area. We need to ensure we are mitigating key person and key supplier risks and this will also be a focus for the coming year.

## **Wider Network**

In so far as it is complementary to the charity's objects, the charity is guided by both local and national policy and works as part of Lincolnshire's Integrated Care System. The charity also works in conjunction with various other bodies including:

- Lincolnshire County Council
- All seven District Councils
- Police and probation services
- Drug and alcohol services
- Children's Services
- Adult Social Services
- Mental Health Services
- Housing Associations
- Local schools and colleges
- Universities within the county
- Non-statutory charitable organisations
- Solicitors, courts and witness services
- DA Champions
- Other domestic abuse organisations
- Health sector
- The Charity also subscribes to the National Women's Aid Charity
- And many more...

## **Risk Management**

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The identified major risks facing the Charity at any one time are:

1. Loss of rental cost support for the refuges
2. Loss of funding

Ongoing Government funding is subject to a very strict annual assessment process and all staff work very hard to meet the required standards of service. In order to ensure that the required service standards are met the Charity monitors:

1. Refuge occupancy
2. Number of clients during the month
3. Referrals
4. Number of cases on the waiting list

## **Acknowledgements**

EDAN Lincs would like to acknowledge the joint working and support received from partner agencies, both statutory and non-statutory. Multi-agency working is key for providing a holistic package of support to the service users and excellent working relationships have been built with partners. EDAN Lincs extends special thanks to funders and supporters without whom the charity would not be able to offer the vital services to those in need.

The pictures used throughout this report depict areas of nature from the county of Lincolnshire. They can each be found in locations across the seven districts in which EDAN Lincs provides vital support to the community.



## **Reference & Administrative Details**

|                               |                                                                                                                                                                                                                                                                                                                                                                          |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <u>Registered Company No:</u> | 04243436 (England and Wales)                                                                                                                                                                                                                                                                                                                                             |
| <u>Registered Charity No:</u> | 1092913                                                                                                                                                                                                                                                                                                                                                                  |
| <u>Registered Office:</u>     | The BG Futures Business & Enterprise Centre, Bishop Grosseteste University, Longdales Road, Lincoln, LN1 3DY                                                                                                                                                                                                                                                             |
| <u>Trustees</u>               | <p>P Holdsworth (Chair, resigned 26.09.24)</p> <p>L Patsalides (Chair, elected 26.09.24)</p> <p>T Buzec (appointed 22.11.22)</p> <p>R Brown (appointed 25.05.23)</p> <p>C Grant (resigned 25.09.24)</p> <p>M Bower-Brown (resigned 23.02.2025)</p> <p>R Blanchard (appointed 28.03.2024)</p> <p>K White (appointed 25.07.2024)</p> <p>M Tremble (appointed 27.03.25)</p> |
| <u>Executive Team</u>         | <p>CEO</p> <p>Director of Operations</p> <p>Finance Director</p> <p>2 x Senior Managers</p>                                                                                                                                                                                                                                                                              |
| <u>Management Team</u>        | <p>IDVA Manager</p> <p>MARAC Manager</p> <p>Refuge Manager</p> <p>Refuge Manager</p> <p>Outreach Engagement Manager</p> <p>Adult Intervention Manager</p> <p>Support Hub Manager</p> <p>CYP Intervention Manager</p>                                                                                                                                                     |
| <u>Auditors</u>               | <p>Paul Colcomb FCCA (Senior Statutory Auditor),</p> <p>Wright Vigar Limited, Statutory Auditors,</p> <p>Chartered Accountants &amp; Business Advisers</p> <p>15 Newland, Lincoln, LN1 1XG</p>                                                                                                                                                                           |
| <u>Bankers</u>                | <p>CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill,</p> <p>West Malling, Kent, ME19 4JQ</p>                                                                                                                                                                                                                                                                               |
| <u>Solicitors</u>             | <p>Sills &amp; Betteridge LLP, Aquis House,</p> <p>18 - 28 Clasketgate, Lincoln, LN2 1JN</p>                                                                                                                                                                                                                                                                             |

## **Contact Information & Opening Times**

**Tel:** 01522 510041. Option 1 for Refuge, option 2 for Outreach

**Website:** [www.edanlincs.org.uk](http://www.edanlincs.org.uk)    **Email:** [info@edanlincs.org.uk](mailto:info@edanlincs.org.uk)

**Website:** [www.ldass.org.uk](http://www.ldass.org.uk)

**Email:** [info@ldass.org.uk](mailto:info@ldass.org.uk)

### **Opening Times:**

- **Refuge:** 8.30am to 8.30pm Monday to Friday, 10.30am to 6.30pm Saturday.
- **Outreach:** 9am to 5pm Monday to Friday.
- **IDVA Service:** 9am to 5pm Monday to Friday.

## **Key management remuneration**

The trustees consider the role and responsibilities of key management personnel and review the remuneration package in line with similar entities. Annual appraisals and pay reviews on key management personnel are undertaken based on the individual's performance of their duties and fulfilment of the objectives of the charity in the period.

## **Statement of Trustees Responsibilities**

The Trustees of EDAN Lincs, who are also the directors of EDAN Lincs for the purposes of company law, are responsible for preparing the 'Report of the Trustees' and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charity SORP;
- Make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the Trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware; and
- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Approved by order of the board of trustees on 29 September 2025 and signed on its behalf by:

*Lydia Patsalides*

[Lydia Patsalides \(Sep 29, 2025 11:37:21 GMT+1\)](#)

Ms L Patsalides – Trustee

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Opinion**

We have audited the financial statements of EDAN Lincs (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our work is performed to include an assessment of the susceptibility of the entity's financial statements to material misstatement, including the risk of fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

In identifying and assessing risk of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We plan our work to gain an understanding of the significant laws and regulations that are of significance to the entity and the sector in which they operate. We perform our work to ensure that the entity is complying with its legal and regulatory framework.
- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management and people charged with governance.

We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:

- Substantive procedures performed in accordance with the ISAs (UK).
- Challenging assumptions and judgments made by management in its significant accounting estimates.
- Identifying and testing journal entries, in particular material journal entries and an assessment of year end journals.
- Assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

  
[Paul Colcomb \(Sep 29, 2025 15:24:12 GMT+1\)](#)

Paul Colcomb FCCA (Senior Statutory Auditor)  
for and on behalf of Wright Vigar Limited  
Statutory Auditors  
Chartered Accountants & Business Advisers  
15 Newland  
Lincoln  
Lincolnshire  
LN1 1XG

Date: 30 September 2025

**EDAN Lincs**

**Statement of Financial Activities**  
**(Incorporating an Income and Expenditure Account)**  
**for the Year Ended 31 March 2025**

|                                    | Notes | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | 2025<br>Total<br>funds<br>£ | 2024<br>Total<br>funds<br>£ |
|------------------------------------|-------|----------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |       |                            |                          |                             |                             |
| Donations and legacies             | 3     | 79,576                     | -                        | 79,576                      | 99,738                      |
| <b>Charitable activities</b>       | 5     |                            |                          |                             |                             |
| Refuge                             |       | 1,057,895                  | -                        | 1,057,895                   | 929,971                     |
| Floating Support                   |       | 1,809,168                  | -                        | 1,809,168                   | 1,365,080                   |
| Investment income                  | 4     | <u>14,411</u>              | <u>-</u>                 | <u>14,411</u>               | <u>8,603</u>                |
| <b>Total</b>                       |       | <u>2,961,050</u>           | <u>-</u>                 | <u>2,961,050</u>            | <u>2,403,392</u>            |
| <b>EXPENDITURE ON</b>              |       |                            |                          |                             |                             |
| Raising funds                      | 6     | 15                         | -                        | 15                          | 452                         |
| <b>Charitable activities</b>       | 7     |                            |                          |                             |                             |
| Refuge                             |       | 1,227,701                  | -                        | 1,227,701                   | 977,022                     |
| Floating Support                   |       | <u>1,618,081</u>           | <u>-</u>                 | <u>1,618,081</u>            | <u>1,601,075</u>            |
| <b>Total</b>                       |       | <u>2,845,797</u>           | <u>-</u>                 | <u>2,845,797</u>            | <u>2,578,549</u>            |
| <b>NET INCOME/(EXPENDITURE)</b>    |       | 115,253                    | -                        | 115,253                     | (175,157)                   |
| <b>RECONCILIATION OF FUNDS</b>     |       |                            |                          |                             |                             |
| Total funds brought forward        |       | <u>581,370</u>             | <u>-</u>                 | <u>581,370</u>              | <u>756,527</u>              |
| <b>TOTAL FUNDS CARRIED FORWARD</b> |       | <u><u>696,623</u></u>      | <u><u>-</u></u>          | <u><u>696,623</u></u>       | <u><u>581,370</u></u>       |

The notes form part of these financial statements

**Balance Sheet**  
**31 March 2025**

|                                              | <b>Notes</b> | <b>2025<br/>£</b> | <b>2024<br/>£</b> |
|----------------------------------------------|--------------|-------------------|-------------------|
| <b>FIXED ASSETS</b>                          |              |                   |                   |
| Tangible assets                              | 13           | 37,815            | 69,254            |
| <b>CURRENT ASSETS</b>                        |              |                   |                   |
| Debtors                                      | 14           | 182,696           | 180,032           |
| Cash at bank and in hand                     | 15           | <u>564,233</u>    | <u>598,397</u>    |
|                                              |              | 746,929           | 778,429           |
| <b>CREDITORS</b>                             |              |                   |                   |
| Amounts falling due within one year          | 16           | (88,121)          | (266,313)         |
| <b>NET CURRENT ASSETS</b>                    |              | <u>658,808</u>    | <u>512,116</u>    |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b> |              | 696,623           | 581,370           |
| <b>NET ASSETS</b>                            |              | <u>696,623</u>    | <u>581,370</u>    |
| <b>FUNDS</b>                                 | 19           |                   |                   |
| Unrestricted funds                           |              | <u>696,623</u>    | <u>581,370</u>    |
| <b>TOTAL FUNDS</b>                           |              | <u>696,623</u>    | <u>581,370</u>    |

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 29 September 2025 and were signed on its behalf by:

*Lydia Patsalides*

[Lydia Patsalides \(Sep 29, 2025 11:37:21 GMT+1\)](#)

.....  
Ms L Patsalides - Trustee

**EDAN Lincs**

**Cash Flow Statement**  
**for the Year Ended 31 March 2025**

|                                                                           | <b>Notes</b> | <b>2025<br/>£</b>     | <b>2024<br/>£</b>     |
|---------------------------------------------------------------------------|--------------|-----------------------|-----------------------|
| <b>Cash flows from operating activities</b>                               |              |                       |                       |
| Cash generated from operations                                            | 1            | <u>(48,575)</u>       | <u>(232,622)</u>      |
| Net cash used in operating activities                                     |              | <u>(48,575)</u>       | <u>(232,622)</u>      |
| <b>Cash flows from investing activities</b>                               |              |                       |                       |
| Purchase of tangible fixed assets                                         |              | -                     | (47,079)              |
| Interest received                                                         |              | <u>14,411</u>         | <u>8,603</u>          |
| Net cash provided by/(used in) investing activities                       |              | <u>14,411</u>         | <u>(38,476)</u>       |
| <b>Cash flows from financing activities</b>                               |              |                       |                       |
| Capital repayments in year                                                |              | -                     | (422)                 |
| Net cash provided by/(used in) financing activities                       |              | -                     | (422)                 |
|                                                                           |              |                       |                       |
| <b>Change in cash and cash equivalents in the reporting period</b>        |              | (34,164)              | (271,520)             |
| <b>Cash and cash equivalents at the beginning of the reporting period</b> |              | <u>598,397</u>        | <u>869,917</u>        |
| <b>Cash and cash equivalents at the end of the reporting period</b>       |              | <u><u>564,233</u></u> | <u><u>598,397</u></u> |

The notes form part of these financial statements

**EDAN Lincs**

**Notes to the Cash Flow Statement**  
**for the Year Ended 31 March 2025**

**1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES**

|                                                                                                         | <b>2025</b>            | <b>2024</b>             |
|---------------------------------------------------------------------------------------------------------|------------------------|-------------------------|
|                                                                                                         | <b>£</b>               | <b>£</b>                |
| <b>Net income/(expenditure) for the reporting period (as per the Statement of Financial Activities)</b> | 115,253                | (175,157)               |
| <b>Adjustments for:</b>                                                                                 |                        |                         |
| Depreciation charges                                                                                    | 31,439                 | 20,903                  |
| Interest received                                                                                       | (14,411)               | (8,603)                 |
| Increase in debtors                                                                                     | (2,664)                | (140,135)               |
| (Decrease)/increase in creditors                                                                        | <u>(178,192)</u>       | <u>70,370</u>           |
| <b>Net cash used in operations</b>                                                                      | <u><u>(48,575)</u></u> | <u><u>(232,622)</u></u> |

**2. ANALYSIS OF CHANGES IN NET FUNDS**

|                          | <b>At 1.4.24</b>      | <b>Cash flow</b>       | <b>At 31.3.25</b>     |
|--------------------------|-----------------------|------------------------|-----------------------|
|                          | <b>£</b>              | <b>£</b>               | <b>£</b>              |
| <b>Net cash</b>          |                       |                        |                       |
| Cash at bank and in hand | <u>598,397</u>        | <u>(34,164)</u>        | <u>564,233</u>        |
|                          | <u>598,397</u>        | <u>(34,164)</u>        | <u>564,233</u>        |
| <b>Total</b>             | <u><u>598,397</u></u> | <u><u>(34,164)</u></u> | <u><u>564,233</u></u> |

## **EDAN Lincs**

### **Notes to the Financial Statements** **for the Year Ended 31 March 2025**

#### **1. STATUTORY INFORMATION**

EDAN (Lincs) is a Charitable company, registered in England and Wales. The charitable company's registered number and registered office address can be found on the Report of the Trustees.

#### **2. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Contract income and Government grants are recognised on a performance basis for the period in which the service is carried out.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Allocation of support costs**

Support costs are allocated initially on a staff time basis. Regular reviews of support costs are undertaken in accordance with the grants and funding received and adjustments are made as required to align expenditure with the activities of the charity.

Governance and finance costs are directly allocated to the activity they relate to.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

|                       |                           |
|-----------------------|---------------------------|
| Fixtures and fittings | - 15% on reducing balance |
| Computer equipment    | - 60% on reducing balance |

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

##### **Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2025**

**2. ACCOUNTING POLICIES - continued**

**Cash**

Cash, for the purposes of the cash flow statement, comprises cash in hand, less overdrafts payable on demand.

**Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**Financial instruments**

The Charity only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors and creditors, loans from banks and other third parties, loans to related parties and investments in ordinary shares.

Financial assets that are measured at cost and amortised cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Statement of Financial Activities.

For financial assets measured at cost less impairment, the impairment loss is measured as the difference between an asset's carrying amount and best estimate of the recoverable amount, which is an approximation of the amount that the Charity would receive for the asset if it were to be sold at the balance sheet date.

**3. DONATIONS AND LEGACIES**

|           | <b>2025</b>   | <b>2024</b>   |
|-----------|---------------|---------------|
|           | <b>£</b>      | <b>£</b>      |
| Donations | <u>79,576</u> | <u>99,738</u> |

**4. INVESTMENT INCOME**

|                          | <b>2025</b>   | <b>2024</b>  |
|--------------------------|---------------|--------------|
|                          | <b>£</b>      | <b>£</b>     |
| Deposit account interest | <u>14,411</u> | <u>8,603</u> |

**5. INCOME FROM CHARITABLE ACTIVITIES**

|                       | <b>2025</b>      | <b>2024</b>      |
|-----------------------|------------------|------------------|
|                       | <b>£</b>         | <b>£</b>         |
| Refuge rents received | 42,268           | 41,119           |
| Housing benefit       | 298,384          | 250,677          |
| Grants                | 717,243          | 638,175          |
| Refuge rents received | -                | 250              |
| Grants                | <u>1,809,168</u> | <u>1,364,830</u> |
|                       | <u>2,867,063</u> | <u>2,295,051</u> |

Grants received, included in the above, are as follows:

|                             | <b>2025</b>      | <b>2024</b>      |
|-----------------------------|------------------|------------------|
|                             | <b>£</b>         | <b>£</b>         |
| Lincolnshire County Council | <u>2,526,411</u> | <u>2,003,005</u> |

Included within Grants received are Government grants received from Lincolnshire County Council. These grants are received on the understanding that the Charity will provide certain local services which are in line with their charitable objectives.

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2025**

**6. RAISING FUNDS**

**Other trading activities**

|           | <b>2025</b> | <b>2024</b> |
|-----------|-------------|-------------|
|           | <b>£</b>    | <b>£</b>    |
| Purchases | <u>15</u>   | <u>452</u>  |

**7. CHARITABLE ACTIVITIES COSTS**

|                  | <b>Direct Costs</b> | <b>Support costs (see note 8)</b> | <b>Totals</b>    |
|------------------|---------------------|-----------------------------------|------------------|
|                  | <b>£</b>            | <b>£</b>                          | <b>£</b>         |
| Refuge           | 1,171,331           | 56,370                            | 1,227,701        |
| Floating Support | <u>1,538,916</u>    | <u>79,165</u>                     | <u>1,618,081</u> |
|                  | <u>2,710,247</u>    | <u>135,535</u>                    | <u>2,845,782</u> |

**8. SUPPORT COSTS**

|                  | <b>Management</b> | <b>Finance</b> | <b>Governance costs</b> | <b>Totals</b>  |
|------------------|-------------------|----------------|-------------------------|----------------|
|                  | <b>£</b>          | <b>£</b>       | <b>£</b>                | <b>£</b>       |
| Refuge           | 55,041            | 1,329          | -                       | 56,370         |
| Floating Support | <u>23,888</u>     | <u>-</u>       | <u>55,277</u>           | <u>79,165</u>  |
|                  | <u>78,929</u>     | <u>1,329</u>   | <u>55,277</u>           | <u>135,535</u> |

**9. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

|                             | <b>2025</b>   | <b>2024</b>   |
|-----------------------------|---------------|---------------|
|                             | <b>£</b>      | <b>£</b>      |
| Depreciation - owned assets | <u>31,439</u> | <u>20,903</u> |

**10. AUDITORS' REMUNERATION**

|                                                                                            | <b>2025</b>   | <b>2024</b>   |
|--------------------------------------------------------------------------------------------|---------------|---------------|
|                                                                                            | <b>£</b>      | <b>£</b>      |
| Fees payable to the charity's auditors for the audit of the charity's financial statements | <u>11,100</u> | <u>10,650</u> |

**11. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2025**

**12. STAFF COSTS**

|                       | <b>2025</b>      | <b>2024</b>      |
|-----------------------|------------------|------------------|
|                       | <b>£</b>         | <b>£</b>         |
| Wages and salaries    | 1,764,117        | 1,661,902        |
| Social security costs | 158,890          | 148,128          |
| Other pension costs   | 40,520           | 39,110           |
|                       | <u>1,963,527</u> | <u>1,849,140</u> |

The average monthly number of employees during the year was as follows:

|                                | <b>2025</b> | <b>2024</b> |
|--------------------------------|-------------|-------------|
| Chief Executive                | 1           | 1           |
| Children's Support Worker      | 4           | 6           |
| Support Workers                | 43          | 37          |
| Managers                       | 9           | 10          |
| Administrators & support staff | 4           | 3           |
| IDVA                           | 10          | 13          |
|                                | <u>71</u>   | <u>70</u>   |

No employees received emoluments in excess of £60,000.

**13. TANGIBLE FIXED ASSETS**

|                                   | <b>Fixtures<br/>and<br/>fittings<br/>£</b> | <b>Computer<br/>equipment<br/>£</b> | <b>Totals<br/>£</b> |
|-----------------------------------|--------------------------------------------|-------------------------------------|---------------------|
| <b>COST</b>                       |                                            |                                     |                     |
| At 1 April 2024 and 31 March 2025 | <u>44,124</u>                              | <u>119,957</u>                      | <u>164,081</u>      |
| <b>DEPRECIATION</b>               |                                            |                                     |                     |
| At 1 April 2024                   | 21,650                                     | 73,177                              | 94,827              |
| Charge for year                   | <u>3,371</u>                               | <u>28,068</u>                       | <u>31,439</u>       |
| At 31 March 2025                  | <u>25,021</u>                              | <u>101,245</u>                      | <u>126,266</u>      |
| <b>NET BOOK VALUE</b>             |                                            |                                     |                     |
| At 31 March 2025                  | <u>19,103</u>                              | <u>18,712</u>                       | <u>37,815</u>       |
| At 31 March 2024                  | <u>22,474</u>                              | <u>46,780</u>                       | <u>69,254</u>       |

**14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|               | <b>2025</b>    | <b>2024</b>    |
|---------------|----------------|----------------|
|               | <b>£</b>       | <b>£</b>       |
| Trade debtors | 176,779        | 173,726        |
| Other debtors | 5,917          | 6,306          |
|               | <u>182,696</u> | <u>180,032</u> |

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2025**

**15. CASH AT BANK AND IN HAND**

|                   | <b>General<br/>fund<br/>£</b> | <b>Lincoln<br/>Freedom<br/>Fund<br/>£</b> | <b>Louth<br/>Social Fund<br/>£</b> |
|-------------------|-------------------------------|-------------------------------------------|------------------------------------|
| Cash in hand      | 1,559                         | 331                                       | 331                                |
| Akoni Hub Account | 294,186                       | -                                         | -                                  |
| CAF Cash          | 45,715                        | -                                         | -                                  |
| CAF Gold          | 200,838                       | -                                         | -                                  |
| Paypal            | 349                           | -                                         | -                                  |
| Soldo             | 8,834                         | -                                         | -                                  |
| Total             | <u>551,481</u>                | <u>331</u>                                | <u>331</u>                         |

|                   | <b>Natwest -<br/>Louth<br/>Social Fund<br/>£</b> | <b>2025<br/>Total<br/>funds<br/>£</b> | <b>2024<br/>Total<br/>funds<br/>£</b> |
|-------------------|--------------------------------------------------|---------------------------------------|---------------------------------------|
| Cash in hand      | 12,090                                           | 14,311                                | 17,183                                |
| Akoni Hub Account | -                                                | 294,186                               | 466,097                               |
| CAF Cash          | -                                                | 45,715                                | 10,745                                |
| CAF Gold          | -                                                | 200,838                               | 100,842                               |
| Paypal            | -                                                | 349                                   | 349                                   |
| Soldo             | -                                                | 8,834                                 | 3,181                                 |
| Total             | <u>12,090</u>                                    | <u>564,233</u>                        | <u>598,397</u>                        |

**16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|                                 | <b>2025<br/>£</b> | <b>2024<br/>£</b> |
|---------------------------------|-------------------|-------------------|
| Trade creditors                 | 14,693            | 7,243             |
| Social security and other taxes | 35,023            | 36,137            |
| Other creditors                 | 7,305             | 6,908             |
| Accruals and deferred income    | <u>31,100</u>     | <u>216,025</u>    |
|                                 | <u>88,121</u>     | <u>266,313</u>    |

**Deferred income**

Included within Accruals and deferred income is £20,000 (2024: £205,375) of income deferred due to the performance related conditions set out on the contract to which it relates.

**17. LEASING AGREEMENTS**

Minimum lease payments under non-cancellable operating leases fall due as follows:

|                            | <b>2025<br/>£</b> | <b>2024<br/>£</b> |
|----------------------------|-------------------|-------------------|
| Within one year            | 35,890            | 91,490            |
| Between one and five years | <u>40,207</u>     | <u>129,895</u>    |
|                            | <u>76,097</u>     | <u>221,385</u>    |

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2025**

**18. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

|                     | <b>Unrestricted<br/>funds<br/>£</b> | <b>Restricted<br/>funds<br/>£</b> | <b>2025<br/>Total<br/>funds<br/>£</b> | <b>2024<br/>Total<br/>funds<br/>£</b> |
|---------------------|-------------------------------------|-----------------------------------|---------------------------------------|---------------------------------------|
| Fixed assets        | 37,815                              | -                                 | 37,815                                | 69,254                                |
| Current assets      | 746,929                             | -                                 | 746,929                               | 778,429                               |
| Current liabilities | (88,121)                            | -                                 | (88,121)                              | (266,313)                             |
|                     | <u>696,623</u>                      | <u>-</u>                          | <u>696,623</u>                        | <u>581,370</u>                        |

**19. MOVEMENT IN FUNDS**

|                             | <b>At 1.4.24<br/>£</b> | <b>Net<br/>movement<br/>in funds<br/>£</b> | <b>At<br/>31.3.25<br/>£</b> |
|-----------------------------|------------------------|--------------------------------------------|-----------------------------|
| <b>Unrestricted funds</b>   |                        |                                            |                             |
| General fund                | 574,649                | 109,222                                    | 683,871                     |
| Lincoln Freedom Fund        | 123                    | 208                                        | 331                         |
| Louth Social Fund           | 316                    | 15                                         | 331                         |
| Natwest - Louth Social Fund | <u>6,282</u>           | <u>5,808</u>                               | <u>12,090</u>               |
|                             | <u>581,370</u>         | <u>115,253</u>                             | <u>696,623</u>              |
| <b>TOTAL FUNDS</b>          | <u>581,370</u>         | <u>115,253</u>                             | <u>696,623</u>              |

Net movement in funds, included in the above are as follows:

|                             | <b>Incoming<br/>resources<br/>£</b> | <b>Resources<br/>expended<br/>£</b> | <b>Movement<br/>in funds<br/>£</b> |
|-----------------------------|-------------------------------------|-------------------------------------|------------------------------------|
| <b>Unrestricted funds</b>   |                                     |                                     |                                    |
| General fund                | 2,955,019                           | (2,845,797)                         | 109,222                            |
| Lincoln Freedom Fund        | 208                                 | -                                   | 208                                |
| Louth Social Fund           | 15                                  | -                                   | 15                                 |
| Natwest - Louth Social Fund | <u>5,808</u>                        | <u>-</u>                            | <u>5,808</u>                       |
|                             | <u>2,961,050</u>                    | <u>(2,845,797)</u>                  | <u>115,253</u>                     |
| <b>TOTAL FUNDS</b>          | <u>2,961,050</u>                    | <u>(2,845,797)</u>                  | <u>115,253</u>                     |

**Comparatives for movement in funds**

|                             | <b>At 1.4.23<br/>£</b> | <b>Net<br/>movement<br/>in funds<br/>£</b> | <b>At<br/>31.3.24<br/>£</b> |
|-----------------------------|------------------------|--------------------------------------------|-----------------------------|
| <b>Unrestricted funds</b>   |                        |                                            |                             |
| General fund                | 601,859                | (27,210)                                   | 574,649                     |
| Lincoln Freedom Fund        | 123                    | -                                          | 123                         |
| Louth Social Fund           | 316                    | -                                          | 316                         |
| Natwest - Louth Social Fund | <u>6,282</u>           | <u>-</u>                                   | <u>6,282</u>                |
|                             | <u>608,580</u>         | <u>(27,210)</u>                            | <u>581,370</u>              |
| <b>Restricted funds</b>     |                        |                                            |                             |
| MHCLG                       | 111,248                | (111,248)                                  | -                           |
| St James                    | <u>36,699</u>          | <u>(36,699)</u>                            | <u>-</u>                    |
|                             | <u>147,947</u>         | <u>(147,947)</u>                           | <u>-</u>                    |
| <b>TOTAL FUNDS</b>          | <u>756,527</u>         | <u>(175,157)</u>                           | <u>581,370</u>              |

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2025**

**19. MOVEMENT IN FUNDS - continued**

Comparative net movement in funds, included in the above are as follows:

|                           | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|---------------------------|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b> |                            |                            |                           |
| General fund              | 2,403,392                  | (2,430,602)                | (27,210)                  |
| <b>Restricted funds</b>   |                            |                            |                           |
| MHCLG                     | -                          | (111,248)                  | (111,248)                 |
| St James                  | -                          | (36,699)                   | (36,699)                  |
|                           | -                          | (147,947)                  | (147,947)                 |
| <b>TOTAL FUNDS</b>        | <u>2,403,392</u>           | <u>(2,578,549)</u>         | <u>(175,157)</u>          |

Descriptions of the purposes of the various funds are given below:

**BBC Children in Need**

Funding is to provide support to children who are all considered homeless due to having fled domestic abuse. The funding is for the provision of a Family Support Worker who will be responsible for providing children living in refuge with direct 1:1 support. The grant has been recognised in full in the current year but will be received over 3 years and used against future expenses.

**MHCLG**

A grant was provided by the Ministry of Housing, Communities and Local Government for the charity to provide a hospital based IDVA service.

**Marie Curie**

Funding for a two year research project with 18 months embedded within EDAN, followed by a six month University placement and culminating in a conference to share findings.

**St James**

Funds granted by St James's Place Charitable Foundation to support the children and young person service, supporting young people (age 5-16 years) and their families offering refuges and outreach support (family and 1:1 sessions).

**20. RELATED PARTY DISCLOSURES**

**Key management remuneration**

Key management includes the members of senior management. The remuneration paid or payable to key management for employee services is shown below:

Salaries and other short term benefits for the year totalled £363,702 (2024: £341,855) for 9 (2024: eleven) members of key management.

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# Accounts

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# EDAN Lincs Annual Report & Accounts



2023-2024



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## **Foreword**

This year we have seen the full implementation of the new ways of working following the award of the contract to provide Domestic Abuse services to the communities we serve across Lincolnshire. While the name changed to Lincolnshire Domestic Abuse Specialist Services (LDASS) EDAN Lincs has remained as a charitable organisation and retained its values as a charity.

The people EDAN Lincs provide help and support to are often facing life changing experiences, threats to their lives and uncertainty in their ability to feel a sense of safety and wellbeing in the place they should feel safest, their home. The impact domestic abuse has on families and individuals continues to be serious and have long lasting impacts to all involved.

The specialist teams at EDAN Lincs deliver important services to people across Lincolnshire when they need it most. We often hear from people who have been helped by the work EDAN Lincs do to assist families and individuals to move on from a traumatic period in their lives. This year EDAN Lincs have seen the full impact of delivering services within a new way of working, with the introduction of a Universal Offer of Support via our digital platform [www.edanlincs.org.uk](http://www.edanlincs.org.uk) and the Outreach Engagement Team who have successfully engaged with partner agencies and communities across Lincolnshire.

The Board continue to admire the resilience of the EDAN Lincs team and are proud of the staff who have continued to respond in a way that ensures the delivery of safe services. The Board would like to thank all the staff team, led by the CEO, for continuing to adopt and implement new practices which has allowed EDAN Lincs to increase capacity.

The charity also works as part of a wider system in Lincolnshire, and our commissioners have continued to support the organisation with changes that we have needed to make to meet the demands on services. Our fundraising has been supported by local business and individuals, for which we are really thankful. The positive impact donations make to the people we support cannot be understated. We are also grateful for our partnerships and joint work with the local authorities, police, health, housing and schools, which are so important for creating and sustaining safe lives.

Recovery from domestic abuse takes time and if we think about how much is impacted for one person, we soon see how complicated it can be. We are grateful to everyone involved across Lincolnshire in their on-going support of EDAN Lincs to enable us to encourage the people we support to take simple yet important steps in their recovery, to move to a deserved safe and rewarding life.

**Lydia Patsalides**  
**Chair of Trustees**

## **Organisational & Staffing Details**

**Charity Name:** EDAN Lincs

**Registered Charity Number:** 1092913

**Registered Address:** The BG Futures Business & Enterprise Centre, Bishop Grosseteste University, Longdales Road, Lincoln, LN1 3DY

| <b><u>Trustees</u></b>                    | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 x Chair                                 | Supported by the Executive Team, Trustees provide strong effective leadership, governance, compliance, overall strategic direction and financial oversight of the organisation.                                                                       |
| 6 x Board Trustees                        |                                                                                                                                                                                                                                                       |
| <b><u>Executive Team</u></b>              | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| 1 x CEO                                   | Overall responsibility for the management of EDAN Lincs.                                                                                                                                                                                              |
| 1 x Director of Operations                | Providing strategic support to the Trustees, CEO and Senior Management Team.                                                                                                                                                                          |
| 1 x Finance Director                      | Responsible for the financial reporting, planning and accounts of the organisation. Liaising with the Treasurer and auditor to ensure compliance.                                                                                                     |
| <b><u>Senior Management Team</u></b>      | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| 4 x Outreach Managers                     | Responsible for the overall management and supervision of Outreach Domestic teams and service delivery. Each Manager leads on a specific area of the service (triage, information, advice & support, adult support, children & young people support). |
| 2 x Refuge Managers                       | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.                                                                                     |
| 1 x IDVA Manager                          | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                                                                                                                          |
| 1 x MARAC Manager                         | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse and DHRs.                                                                                                                           |
| <b><u>Finance &amp; Project Admin</u></b> | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| 1 x PA/HR & Project Administrator         | Responsible for PA & HR administration, offering administrative support to EDAN Lincs senior management team and Trustees.                                                                                                                            |
| 1 x Support Hub Administrator             | Responsible for administration of referrals at entry into service                                                                                                                                                                                     |
| 1 x Refuge Administrator                  | Responsible for general administration in Refuge                                                                                                                                                                                                      |

|                                                                                     |                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>Outreach Engagement Team</u></b>                                              | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                          |
| 1 x Outreach Engagement Manager                                                     | Responsible for the overall management and supervision of the Outreach Engagement Team and service delivery.                                                                                                                                                                                                                                                            |
| 1 x Outreach Engagement Project Coordinator<br>1 x Outreach Engagement Practitioner | Responsible for providing proactive early interventions, targeting communities and individuals who may face barriers to accessing domestic abuse support services.<br><br>Plays a key role in increasing community awareness of domestic abuse including working with existing community groups to build their capacity to identify and support domestic abuse victims. |
| <b><u>Adult Intervention Service</u></b>                                            | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                          |
| 1 x Adult Intervention Manager                                                      | Responsible for the overall management and supervision of the Adult Intervention Team including SDAPs and service delivery.                                                                                                                                                                                                                                             |
| 2 x Senior Specialist Domestic Abuse Practitioners                                  | Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available.                                                                                                                                                                                                  |
| 12 x Specialist Domestic Abuse Practitioners (SDAP)                                 | Responsible for delivering support to vulnerable people affected by domestic abuse. Support will vary dependent upon risk identified.                                                                                                                                                                                                                                   |
| <b><u>Support Hub Service</u></b>                                                   | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                          |
| 1 x Support Hub Manager                                                             | Responsible for the overall management and supervision of Support Hub SDAPs and service delivery.                                                                                                                                                                                                                                                                       |
| 2 x Senior Support Hub SDAPs                                                        | Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available.                                                                                                                                                                                                  |
| 10 x Support Hub SDAPs                                                              | Responsible for providing information, advice and support via our help line. Also responsible for the screening of new service users affected by domestic abuse.                                                                                                                                                                                                        |
| <b><u>CYP Service</u></b>                                                           | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                          |
| 1 x CYP Manager                                                                     | Responsible for the overall management and supervision of CYP Practitioners and service delivery.                                                                                                                                                                                                                                                                       |
| 1 x Senior Child & Young Person Practitioner                                        | Responsible for providing supervision to staff as well as direct work with Children & Young people, assessing their needs and providing a range of support.                                                                                                                                                                                                             |
| 4 x Child & Young Person Practitioner (CYP)                                         | Responsible for supporting children, young people, families accessing outreach support at EDAN Lincs.                                                                                                                                                                                                                                                                   |
| <b><u>Refuge Service</u></b>                                                        | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                                                                                                                                          |
| <u>Lincoln &amp; West Lindsey Refuge</u>                                            |                                                                                                                                                                                                                                                                                                                                                                         |
| 1 x Refuge Manager                                                                  | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.                                                                                                                                                                                                       |
| 1 x Senior Refuge Worker                                                            | Responsible for providing additional support to the Refuge Manager, support to families in our dispersed properties and supervision of staff.                                                                                                                                                                                                                           |

|                                              |                                                                                                                                                                   |
|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3 x Specialist Domestic Abuse Practitioners  | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.               |
| 1 x Senior Family & Child Support Worker     | Lead role, responsible for supporting families, children and young people in EDAN Lincs refuges and supervision of family & child support workers.                |
| 2 x Family & Child Support Workers           | Responsible for supporting families, children and young people in EDAN Lincs refuges.                                                                             |
| <u>East Lindsey Refuge</u>                   |                                                                                                                                                                   |
| 1 x Refuge Manager                           | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery. |
| 1 x Senior Refuge Worker                     | Lead role, responsible for providing additional support to the Refuge Manager and supporting to families in refuge.                                               |
| 2 x Support Workers                          | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.               |
| 2 x Family Engagement Worker                 | Responsible for supporting families, children and young people in EDAN refuges.                                                                                   |
| <b><u>IDVA Service</u></b>                   | <b><u>Responsibilities</u></b>                                                                                                                                    |
| 1 x IDVA Manager                             | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                                      |
| 8 x Community IDVAs,<br>1 x Rural/Elder IDVA | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse.                                                |
| 2 x Court IDVA                               | Responsible for providing additional support to high risk clients in the court setting.                                                                           |
| 1 x Child & Young Person IDVA                | Responsible for providing support to children and young people impacted by living with domestic abuse.                                                            |
| <b><u>Fundraising</u></b>                    | <b><u>Responsibilities</u></b>                                                                                                                                    |
| 1 x Fundraising & Communication Coordinator  | Responsible for raising funding for the organisation and raising its profile.                                                                                     |

## **Definition of Domestic Abuse 2021**

The Home Office 2021 definition of domestic violence and abuse now states:

*"Behaviour of a person (A) towards another person (B) is domestic abuse if 'A' and 'B' are each aged 16 or over and are personally connected to each other, and the behaviour is abusive."*

'Personally connected' means they are, or have been:

- Married
- Civil partners
- Have agreed to marry one another
- Have entered into a civil partnership agreement
- Are, or have been, in an intimate personal relationship
- They have, or have had, a parental relationship in relation to the same child
- Are relatives

Behaviour is abusive if it consists of, but is not limited to, the following types of abuse of another person:

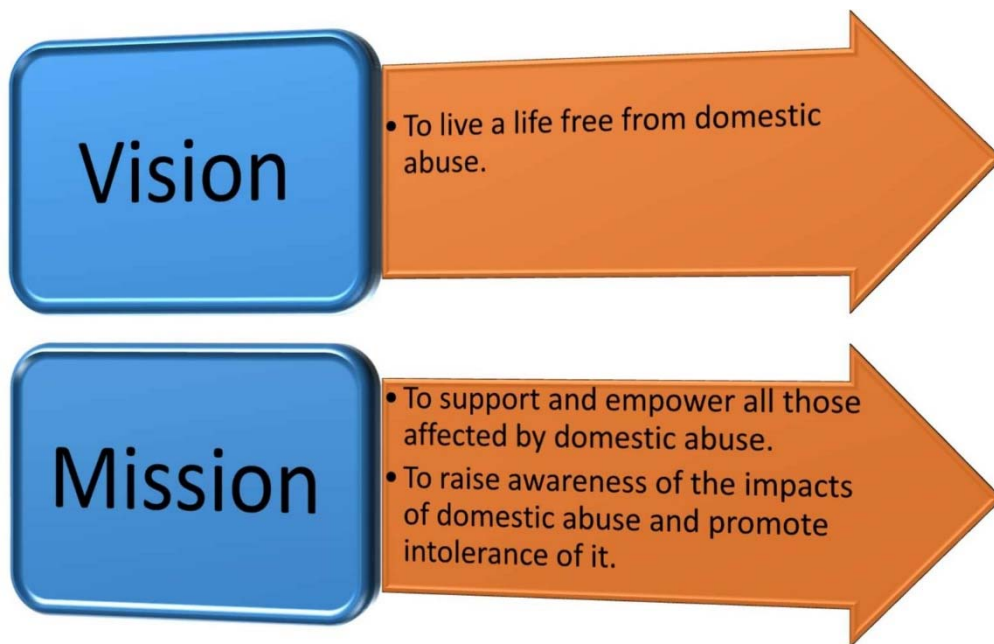
- Psychological or emotional abuse
- Sexual
- Physical
- Economic
- Controlling behaviour
- Coercive behaviour
- Stalking or harassment

**Controlling behaviour is:** a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

**Coercive behaviour is:** an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim

It does not matter whether the behaviour consists of a single incident or a course of conduct.

## Vision, Mission & Values



## Values



## **Aims and Objectives**

The Charity's objects, as set out in the Governing Document, are to relieve the distress and suffering of women, men and children who have suffered, or are exposed to, domestic abuse; in particular, but not exclusively, by the provision of information and support.

EDAN Lincs aim is to achieve the highest standards of service provision.

EDAN Lincs recognises that assessing and fulfilling the needs of women, men and children is one of the primary objectives of the organisation. To this end, the views of the service users accessing the services, either via Refuge, IDVA or Outreach, will be heard, recorded and acted upon in a number of ways to facilitate the provision of an effective service.

EDAN Lincs have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives and in planning out future activities. In particular, the Trustees consider how planned activities will contribute to the objectives they have set.

EDAN Lincs strategically review its aims and objectives each year. The review looks at what has been achieved and the outcomes of the work over the past 12 months. The review looks at the success of each key activity and the benefits brought to those groups the service was set up to help. The review also helps ensure any aims, objectives and activities remain focused on the stated purposes for the coming year.

## **CEO's Update**

Over this financial period, EDAN Lincs has received core funding from Lincolnshire County Council (LCC) to deliver two countywide contracts across Lincolnshire. Lincolnshire Domestic Abuse Specialist Service (LDASS) provide outreach services to adults, children and young people impacted by domestic abuse across Lincolnshire. Domestic Abuse Refuge Service provision provides emergency accommodation for individuals and families fleeing domestic abuse.

### **Lincolnshire Domestic Abuse Specialist Service (LDASS)**

Lincolnshire County Council, the Office of the Police and Crime Commissioner (OPCC) and NHS Lincolnshire Integrated Care Board (ICB) work in partnership to ensure all Lincolnshire residents at risk of, experiencing or affected by domestic abuse can access information, advice and specialist support through a Domestic Abuse Support Service. During this period EDAN Lincs was successful in the recommissioning of the LDASS Countywide Outreach Contract, securing 3+1+1 years funding from 1st April 2023. The contract includes a Universal Offer of Support via a new Digital Platform ([www.ldass.org.uk](http://www.ldass.org.uk)) to help victims of domestic abuse access support, information, resources and services.

Specialist Domestic Abuse Practitioners provide vital support to individuals and families impacted by domestic abuse in Lincolnshire. The service offers support to consenting adults and their children, in an holistic, non-confrontational manner to enable individuals to live free from violence; influencing positively on their safety, emotional wellbeing, health, education and enjoyment of life.

The first year of the LDASS contract focussed on the mobilisation and development across all service areas, including the new provision of the Outreach & Engagement Team (OET) and recovery element to the service. The purpose of the OET is to provide proactive early interventions, targeting communities and individuals who may otherwise face barriers to accessing domestic abuse support. OET have been recruiting and training DA Champions, setting up 'by and for' survivor groups and delivering 'Time to Thrive' empowerment sessions as part of the recovery element of the service. Recovery can also include support in court where there is ongoing criminal or civil proceedings relating to domestic abuse. In addition, during this period, funding from the Police & Crime Commissioner's Office (OPCC) which funds additional IDVAs, and a part time Outreach worker, became part of the funding within the new LCC outreach contract.

St James' Place funding provided the opportunity to expand the Outreach Child & Young Person (CYP) team by two additional workers. This was 2-year funding until 31 December 2023, these posts were funded within the LCC LDASS contract thereafter.

### **Domestic Abuse Refuge Services**

The Refuge service contract is over a five-year period (3 years+1+1), which is currently in its fourth year, with the 5th year extension confirmed up until 30th

June 2025. Additional LCC funding allowed the increase of the dispersed/move on properties across Lincolnshire by two further properties in East Lindsey enabling the service to support 25 families in emergency accommodation at any one time.

LCC provide funding for children and young people (CYP) in refuge, enabling EDAN Lincs specialist CYP domestic abuse Practitioners to offer the same level of support for children and young people. The refuge also received 3-year funding from Mercers to support families, children and young people which ended in December 2023.

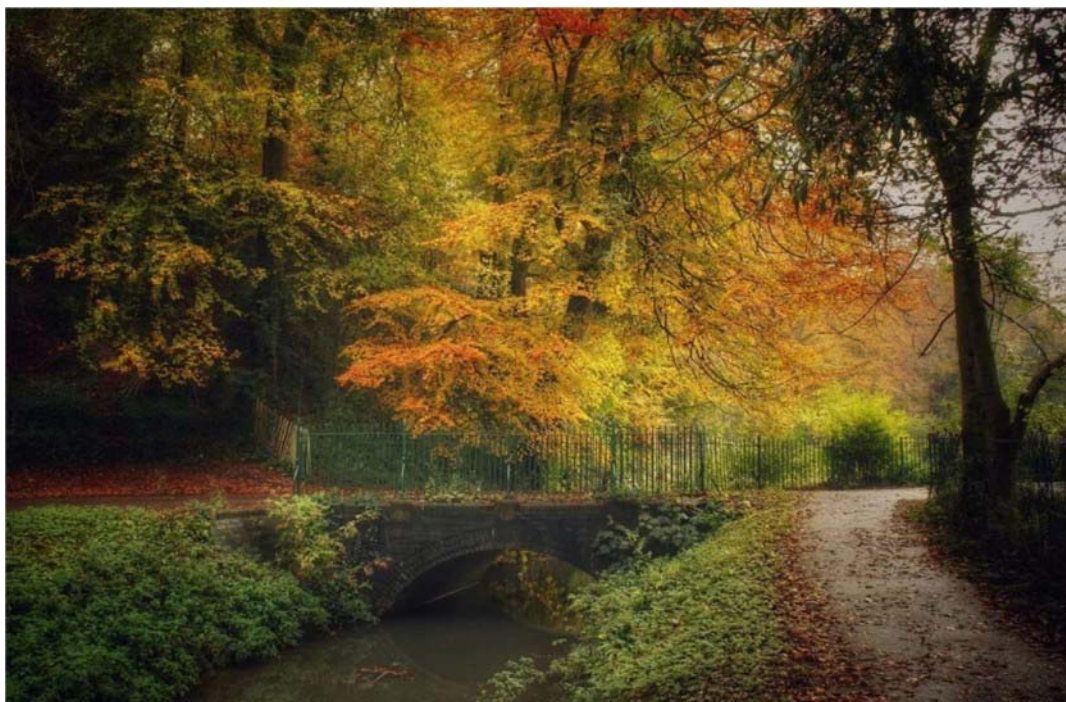
During this year LCC continued to provide funding for refuge provision within the SOLDAS refuge via a sub-contacting arrangement. Contract management information and data reporting is reported to EDAN Lincs on a quarterly basis.

During the later end of the financial year a full review of refuge service provision began with LCC in preparation for the forthcoming recommissioning in 2025. As the current countywide providers, EDAN Lincs played a key role within this review process, this replaced the usual annual contract review.

The Management team and staff are without doubt the most valuable asset to the organisation and the core reason for its successes. This year has brought many challenges across all service areas, but despite this the employees have been incredible. Many have worked tirelessly during what has been a challenging year, with the mobilisation of a huge outreach contract and new complexities and challenges faced across refuge. Many staff have gone over and above to ensure quality services are being delivered.

**Celia Madden**

Chief Executive Officer



## **Support Hub**

From 1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024 a total of 1,636 adult referrals were received into the service. This is more than a 60% decrease to the previous year. This reduction is due to an 84% decrease in the number of PPN referrals received following the introduction of the Victim Lincs Pathway in March 2023. From the total of 596 PPN referrals received, 326 of these progressed through to another area of the service.

For self-referrals and other professional referrals:

- 669 were received via the self-referral pathway, equating to 34% of all referrals received. This is an increase of 74% on the previous year. The launch of the excellent Digital Platform is the catalyst for this increase as the process for self-referring has become much more accessible and user friendly.
- 1,316 were received via the professional referral pathway, equating to 66% of all referrals received. This is an increase of 33% on the previous year. There has been a decrease in the number of professional referrals towards the end of this period, most likely due to the launch of the mandatory DASH Risk assessment being submitted with a referral, which was introduced mid-September 2023.
- 211 EMAS notifications (East Midlands Ambulance Service). This is a 61% increase on the previous year, where 131 notifications were received.

Whilst there has been a marked decrease in the number of adult referrals into the service there has been an increase in the number of calls, online chats and email queries.

The table below represents additional work completed by the Support Hub excluding self-referrals taken, onward referrals and Assessment of Risks completed.

| Type of Work                | Amount |
|-----------------------------|--------|
| General Enquiries from SU's | 7,950  |
| Online chats                | 470    |
| Info Box (email) queries    | 1,532  |
| EMAS attempts at contact    | 523    |
| IAST Attempts at contact    | 2,707  |
| Professional Calls          | 1,331  |
| Professional consultations  | 71     |
| TOTAL                       | 14,584 |

There has been a 20% increase with the previous year being a total of 12,194.

The Support Hub have referred 65 high risk cases to MARAC. This is a 4% decrease on the previous year where 68 cases were referred. A total of 1,275 assessments of risk were completed.

Whilst the Digital Platform has a fantastic professional advice and resource section, Support Hub continue to receive calls and email queries from professionals seeking guidance. With this in mind, to support the professional community, a professional consultation service has been launched, which is available to any professional who would like to be provided with guidance, advice, and support for their own cases with clients where they require some specialist support.

The Support Hub has launched a pilot scheme in collaboration with some GP surgeries throughout Lincolnshire. The aim of this pilot is to ensure a simple and effective notification pathway into the service for those patients identified requiring support whilst at the surgery. The hope is that this scheme is successful and look forward to working closely with the participating surgeries.

In line with the new contract the team became known as the Support Hub and adopted a more hybrid approach across the two previous teams of IAST and Triage. Over this 12-month period the Support Hub undertook a transformation in the way they work, receive referrals and capture information. The implementation of the Referral Management Module (RMM) aimed to improve on our previous system, resulting in a significant change to the support hub. The construction, mobilization and launch of this new module was carefully planned in consultation with LCC and went 'live' in September 2023. This positive change in working styles revolves around having one system that receives and holds all referrals into the service. It is also able to identify repeat victims, providing a full overview of a victim's history within LDASS, which is essential in assessing risk. Each referral is visually screened by the Support Hub admin SDAP, with all additional checks completed before being released through to the Support Hub team to commence attempting contact.

The introduction of the RMM came with its own challenges, understandably, there were some initial hiccoughs, however, these were navigated promptly and effectively. The whole team exhibited an eager attitude and a positive commitment to change. It is hard to remember what life was like before the RMM existed!

The Support Hub team will confidently complete a comprehensive Assessment of Risk (AOR), whilst providing the essential empathic, supportive, and non-judgmental approach. It is at the forefront of each team members mind that they ensure a victim feels listened to and believed. The significance of this approach cannot be underestimated. EDAN Lincs feel passionately about continually providing an excellent service. The team also complete any immediate safeguarding and onward referrals should these be identified.

Those who may be nervous, not recognise risk, feel apprehensive or are scared will be encouraged to engage with the service. For those that do not feel ready to engage, all options are explained for a future referral and details of other agencies who may be able to support are provided. Support and guidance is also given to family and friends who are concerned about a loved one or a friend.

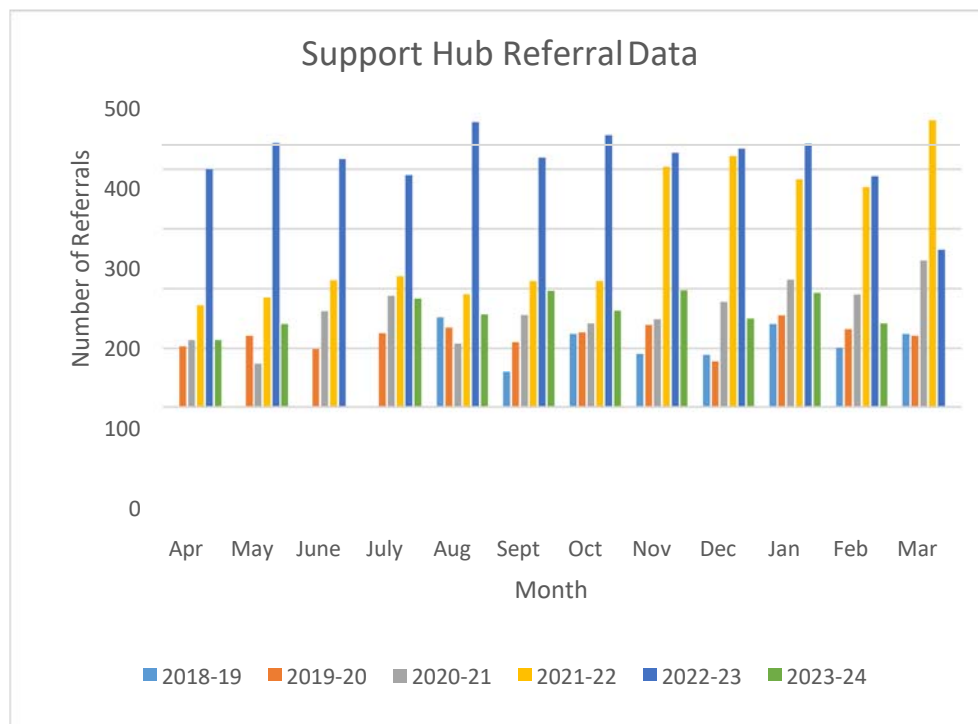
The role remains fast-paced, challenging, and at times, emotionally testing, requiring resilience, resolve and dedication. The work can be empowering to both the service user and the team member, providing a sense of accomplishment to both parties and provides motivation to the team to work through challenging times.

Thanks are extended to the Support Hub team for their continued commitment and support. The past 12 months has been a time of significant change and the team have embraced and navigated this time with enthusiasm. The team have continued to provide exceptional peer support and as always, their hard work and diligence is recognized and gratefully appreciated.

## **Referral Data for 2023/24**

### Support Hub

1636 Outreach referrals (67% decrease on 2022-23)

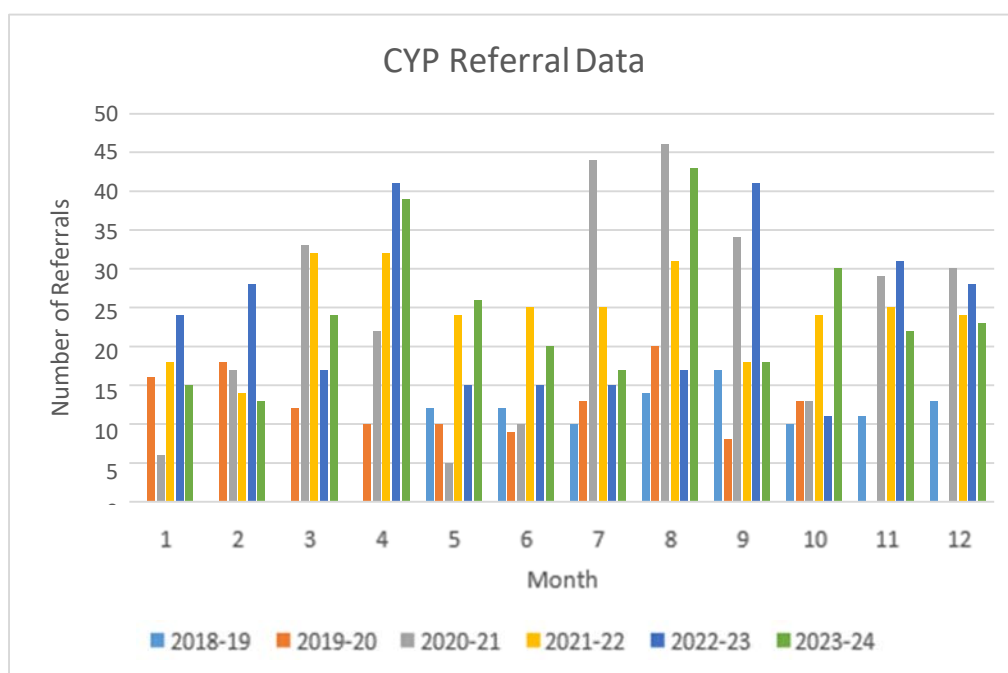


| Year    | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 | *   | *   | *    | *    | 152 | 59   | 124 | 91  | 89  | 141 | 101 | 124 | 881   |
| 2019-20 | 103 | 121 | 99   | 125  | 135 | 110  | 127 | 139 | 78  | 155 | 132 | 121 | 1445  |
| 2020-21 | 114 | 74  | 162  | 188  | 108 | 156  | 142 | 149 | 178 | 215 | 190 | 247 | 1923  |
| 2021-22 | 172 | 185 | 214  | 221  | 190 | 213  | 213 | 404 | 422 | 383 | 370 | 482 | 3469  |
| 2022-23 | 400 | 444 | 417  | 390  | 479 | 419  | 457 | 427 | 434 | 442 | 388 | 265 | 4962  |
| 2023-24 | 114 | 141 | 178  | 183  | 157 | 196  | 163 | 197 | 150 | 193 | 142 | 171 | 1636  |

\*data unavailable

## Children and Young People

290 CYP referrals (2.5% increase on 2022-23)

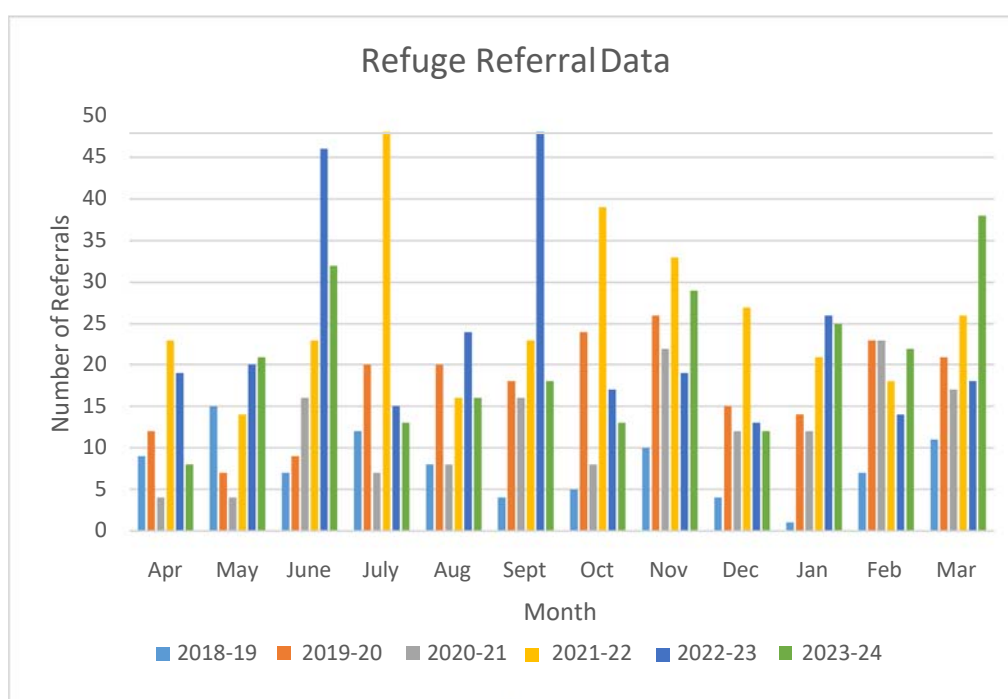


| Year    | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 | *   | *   | *    | *    | 12  | 12   | 10  | 14  | 17  | 10  | 11  | 13  | 99    |
| 2019-20 | 16  | 18  | 12   | 10   | 10  | 9    | 13  | 20  | 8   | 13  | 0   | 0   | 129   |
| 2020-21 | 6   | 17  | 33   | 22   | 5   | 10   | 44  | 46  | 34  | 13  | 29  | 30  | 289   |
| 2021-22 | 18  | 14  | 32   | 32   | 24  | 25   | 25  | 31  | 18  | 24  | 25  | 24  | 292   |
| 2022-23 | 24  | 28  | 17   | 41   | 15  | 15   | 15  | 17  | 41  | 11  | 31  | 28  | 283   |
| 2023-24 | 15  | 13  | 24   | 39   | 26  | 20   | 17  | 43  | 18  | 30  | 22  | 23  | 290   |

\*data unavailable

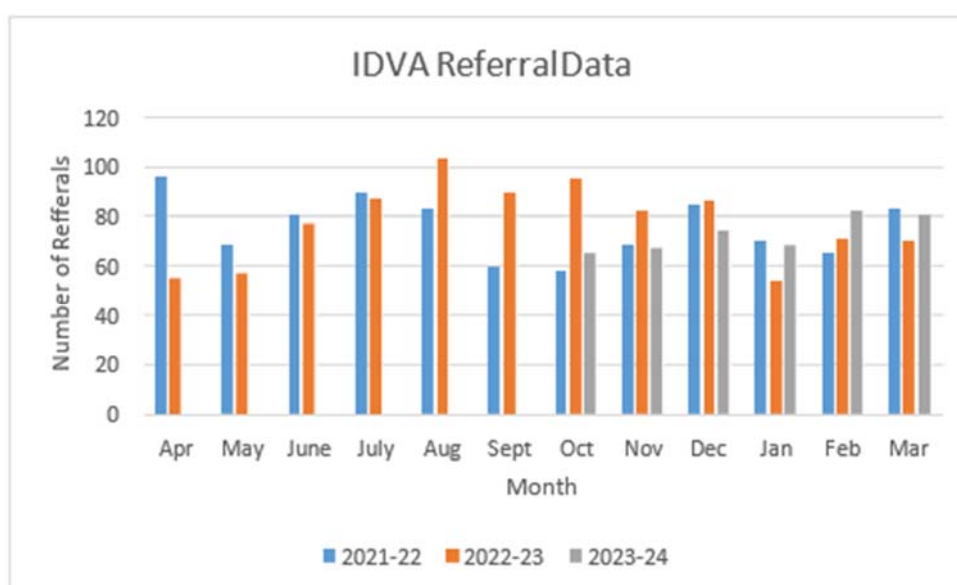
## Refuge

247 Refuge referrals (11% decrease on 2022-23)



| Year    | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 | 9   | 15  | 7    | 12   | 8   | 4    | 5   | 10  | 4   | 1   | 7   | 11  | 93    |
| 2019-20 | 12  | 7   | 9    | 20   | 20  | 18   | 24  | 26  | 15  | 14  | 23  | 21  | 209   |
| 2020-21 | 4   | 4   | 16   | 7    | 8   | 16   | 8   | 22  | 12  | 12  | 23  | 17  | 149   |
| 2021-22 | 23  | 14  | 23   | 48   | 16  | 23   | 39  | 33  | 27  | 21  | 18  | 26  | 311   |
| 2022-23 | 19  | 20  | 46   | 15   | 24  | 48   | 17  | 19  | 13  | 26  | 14  | 18  | 279   |
| 2023-24 | 8   | 21  | 32   | 13   | 16  | 18   | 13  | 29  | 12  | 25  | 22  | 38  | 247   |

## IDVA



| Year    | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|-----|-------|
| 2021-22 | 96  | 86  | 80   | 89   | 83  | 59   | 58  | 68  | 84  | 70  | 65  | 83  | 903   |
| 2022-23 | 55  | 57  | 77   | 87   | 103 | 89   | 95  | 82  | 86  | 54  | 71  | 70  | 926   |
| 2023-24 | *   | *   | *    | *    | *   | *    | 65  | 67  | 74  | 68  | 82  | 80  | 436   |

\*data unavailable



## **Outreach Engagement Team**

It has been an exciting first year for the OET, who have been actively engaged in fostering stronger connections both within EDAN Lincs and with the DA partnership, as well as across the county of Lincolnshire.

By maintaining a visible presence at key community events, the team has nurtured relationships and facilitated new and ongoing collaborations with hard to reach and minority groups, alongside our established partners.

These efforts have been crucial in ensuring we meet the required contract outcomes, delivering a comprehensive toolkit of resources to the county. The community resources provided by the OET include the DA Champion training that has given 290 professionals and people in the county the confidence to approach and respond appropriately and safely with those they support, where domestic abuse has been identified, ensuring no one is left on their own, making DA everyone's business. This training has fueled the motivation for attendees to establish, with our ongoing support, 8 survivor friendly groups where people vulnerable to an abuser can access empowerment and find their sense of self after the impacts of their abusive relationship, whether that is current trauma or healing from the past. This has empowered greater autonomy within a network of assistance, offering proactive early intervention alongside ongoing support to promote both recovery and prevention. Internally our team manages an element of the recovery support that enables our service users to take more time to recover, understand and grow in resilience. This is an area that is constantly being given thought to ensure it reaches its potential and will continue to develop over the coming year to support this growth.



## **Adult Intervention**

The funding EDAN Lincs receive allows us to offer adult intervention support to both families, individuals, adults and children who have, or who are currently, suffering from domestic abuse. An holistic strength-based approach to safety and support planning, education and understanding around domestic abuse allows individuals to begin to make positive choices, promotes self-protection, empowerment and equips them with tools aiding their recovery to a life free from abuse.

This year EDAN Lincs began to deliver The Lincolnshire Domestic Abuse Specialist Service (LDASS) commissioned by Lincolnshire County Council, with support from Lincolnshire's Police and Crime Commissioner and NHS Lincolnshire Integrated Care Board. LDASS is aligned to three core principles assessed case by case, which are, Prevention; aiming to intervene before harm occurs or preventing further harm.

Protection; providing support to victims if harm has occurred to reduce the impact and increase their safety. Recovery; to be future-focused, increase resilience, confidence, and skills to rebuild victims' lives.

Adult Intervention staff have adapted to many changes in the way they work under the new contract to enable them to offer the highest level of holistic support to service users' with all of the core principles embedded in their practice. This year Adult intervention have focused heavily on partner agency working, with the aim of meeting our service users' needs not only within our remit but considering what other support the service user may benefit from alongside and are actively communicating regularly with other professionals and various support services, signposting clients to relevant agencies and making them aware of community responses to domestic abuse and survivor groups.

Following the completion of targeted intervention, service users have the opportunity to access the recovery that is available to them up to 12-months after their case is closed to service. This could be access to courses, one-off support via the Support Hub, support at court by the Court IDVA, as well as access to survivor groups and Universal offer of support, via the digital platform.

Communication is key to successful practice, Adult Intervention have been coming together regularly in person at team meetings, this promotes wellbeing of the Adult Intervention staff and enables peer support and discussions around reflective practice and learning to support their professional practice.

## **Children & Young People (CYP)**

During the last year, CYP team were faced with lots of challenges and changes: three new team members joined the team, including a new CYP Senior, who all undertook an intense training and induction programme, delivered by the CYP manager.

The following actions were implemented during the mobilisation of the new contract to ensure the CYP team aligned with the new requirements:

- Brand new CYP actions were added onto the new system.
- A new CYP assessment (IA) was introduced to the team.
- Introducing a new CYP opening and CYP closing outcomes form.
- A new CYP tracker.
- New process pathway.
- CMM CYP flowchart for internal referrals and for external/direct referrals.
- CYP programme both for 1:1's and family focus re-written to accommodate the delivery of the new contract.
- CYP working agreement revised.
- Process checklist re-written
- And many more...

The CYP manager, with support from the CYP senior, worked together early in the year to provide resources for the new digital platform. This took just over 40 hours to complete, within a 2-week timeframe and required the CYP team to support each other even more.

This year also saw the Senior CYP moved to another area of the service, applying more pressure to the manager, and a CYP Lead was recruited. Another hurdle to overcome was an increase in access to schools being denied to CYP's which required a letter of assurance from the CYP manager.

The team has worked constantly with a positive "can do" attitude and their comments are detailed below:

|                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                           |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| "Working with Children and Young People is both challenging and rewarding, but working with them from a Domestic Abuse perspective allows you to empower and enable these children and young people to break the cycle of abuse."                                                     | "The children and young people we support can come into the CYP team worried, confused and with big emotions they sometimes don't know how to work through. We work with them to build up their broken relationships, their understanding of Domestic Abuse and improve their confidence and self-esteem" |
| "I enjoy seeing the progress of the CYP's throughout the sessions and it gives me great pride to see the difference we make week after week. I know we make a massive difference to these children and it makes me realise just how vital our role in within these children's lives." | "We show care, compassion, empathy and we really listen."                                                                                                                                                                                                                                                 |

## **Refuge Support**

EDAN Lincs currently holds the LCC contract for all commissioned refuge provision in Lincolnshire. In Lincoln and West Lindsey EDAN Lincs has emergency housing for up to 14 families that can support adults, children and young people who require a place of safety due to the domestic abuse they have experienced. This accommodation comprises of three dispersed properties in West Lindsey and a multi-occupancy refuge consisting of 11 self-contained units of accommodation in Lincoln. Two of the self-contained units in Lincoln are specifically designed to provide disabled access which means support can be provided to individuals with additional needs and could include supporting someone that is on a recognised substance reduction programme. The East Lindsey accommodation consists of 5 two bedroomed self-contained flats within the main refuge building along with a staff office, communal kitchen and external children's unit and garden/play area. In addition there are a further two dispersed properties in the East Lindsey area which means EDAN Lincs now can accommodate an adult and up to 5 children in all four dispersed properties. The dispersed properties can accommodate male victims and those with older male children and are also better equipped to support those from the LGBTQAI+ community. SOLDAS have been sub-contracted by EDAN Lincs through a variation in the LCC contract which provides additional units to enable support for those who need it.

The financial year April 2023 to March 2024 proved the most challenging year of the Managers 10-year service, by far surpassing the navigation of COVID 19. The sudden and unexpected passing of a much loved and valued colleague Karen Partridge had a significant impact, not only on the staff team but also the residents who had formed positive working relationships with her. At times staff members can all too often minimise their impact on those that EDAN Lincs supports. It is easy to become cynical, feel taken for granted and minimise the difference made to others, or believe that service users do not value the help they receive. The impact of Karen's death on the residents and children that resided in refuge shocked the staff team. There was no way to foresee the level of upset and the eloquently spoken and written words of grief that were shared with staff, such as "she was my support worker, she moved me in and was always at the end of the phone, I could tell her anything. What will I do without her?". The residents still residing in refuge recently provided staff with flowers on the 1-year anniversary of Karen's death, other residents that had moved on called or text staff with words like "to live in the hearts of those we leave behind is not to die." Within a week of Karen's death the refuge also had a resident placed in an induced coma, a struggle to prevent Children's Services returning children to a perpetrator, a 1-year-old baby who required a double blood transfusion, a serious case of financial abuse by one resident towards another, an array of allegations made against the staff team and manager, and various child protection issues including a 5-year-old being run over and air lifted to hospital. The team has continued to be resilient, innovative, determined and passionate. Despite all the challenges faced and overcome, service delivery was never compromised and the needs of those in refuge remained the priority.

This year has also seen a successful change of use from the communal lounge to a communal kitchen/multi-function room. Karen's Kitchen has become the heart of the refuge providing an ideal environment for facilitating the group "safe programme". Making jewellery for Mother's Day, baking cakes and lots of other activities for the families and children.

Despite the loss of the experience and expertise of the refuge Senior, recruitment across refuge has been successful and the team is fully staffed. The new team members are fully submerged in their roles, imbedded within the existing team and already proving to be an asset to the organisation.



*Moulton Marsh Nature Reserve, South Holland*

## **Lincolnshire Independent Domestic Violence Advisor (IDVA) Service**

EDAN Lincs has robust governance arrangements in place and regularly reviews its organisational risk management and business plans. The IDVA service ensures that staff are Safe Lives trained and kept up to date with current practice by attending appropriate training courses and accessing electronic data and information. Training is in the main restricted to local training availability due to financial limitations and training opportunities locally are limited. Staff are subject to monthly supervision where cases are reviewed and discussed and case work subject to dip sampling. Staff are further supported by having clinical supervision quarterly in a group supervision format. The service is subject to Safe Lives Leading Light reviews where in depth scrutiny of compliance with the IDVA performance criteria is undertaken.

The Service User questionnaires that are completed show that victims find the IDVA Service offers them protection and support, leading them to feeling safe and confident to report incidents to the police and support prosecutions through the court process, ensuring that perpetrators are held to account. It is evident from the feedback that the risk of a victim's repeat victimisation is reduced, leading to an overall improvement in physical and emotional wellbeing.

"I am happy to attest to the fact that you have been an absolute asset. You have supported me in the administration and alteration of our DVDS and CSODS processes & procedures and continue to do so. You are always available and very supportive and helpful. You have become an invaluable means of contact, communication and our go to for all things IDVA/LDASS based."

"I would like to take the opportunity to thank you for your contribution working in partnership with the rest of the Agencies in order to safeguard our client. Your professionalism, approachable nature, wealth of knowledge, team work ethic and instinct has been invaluable. It has been a privilege working with you, I look forward to working in partnership with you again in the future."

There has been a 146% increase in referrals and the Court IDVA's now spend the majority of their time within the courts. Due to the overwhelming success of the Court IDVA's there will be a future need to explore funding opportunities to increase capacity in this area.

Community IDVA's adopt a hybrid working model; a combination of working from home and from police stations across the county. This helps shift the culture within the local police and supports victims by re-installing public confidence, providing practical support and demonstrating an improved response to DA.

## **Multi-Agency Risk Assessment Conference (MARAC) & Domestic Homicide Reviews (DHRs)**

As the commissioned domestic abuse service in Lincolnshire, EDAN Lincs are a representing body on the MARAC panel. The role of the MARAC is to provide a platform where a minimum number of agencies are represented to give legal quorum and must be inclusive of Health, IDVA, Police, Children's Services and DA services. This conference facilitates a risk led approach to domestic abuse and evaluates effective information sharing to enable appropriate actions to increase public safety. The referrals into the MARAC are referrals that have been risk assessed by an agency, using the risk assessment tool with a criteria of, but not limited to, professional judgement, risk assessment figures, escalation, and transfer to Lincolnshire, along with cases meeting a repeat criteria. Each agency provides a Designated MARAC Representative (DMR). The DMR role is to be a participating advocate to cases referred to the MARAC, not only those by their agency, but for all cases being referred by any agency. To ensure that the information provided is concise, using the principles of Signs of Safety, clear presentation of risks is required, complicating factors or barriers to reducing risk are considered and what actions have been successfully implemented to reduce or remove risk to prevent a homicide are assessed. The homicide timeline is applied to cases being heard.

EDAN Lincs demonstrates good multi-agency collaboration with all partner agencies and endeavours to work around the difficulties that the contract of 'one agency one worker' has presented in previous years.

Linking in with the MARACS is the Domestic Homicide Reviews (DHRs). One of the aims of the MARAC is to reduce the risk of serious harm or homicide to domestic abuse victims. Sadly, lives are lost due to domestic abuse. Following a Home Office change in December 2016 EDAN Lincs has been involved in DHRs and remains a contributing member in relation to ongoing DHRs in the county. On occasion, the organisation responds to other counties DHRs and also participates as required as a panel board member. It is important to note that reviews are not simply there to examine the conduct of professionals and agencies involved, the reviews should illuminate the past to make the future safer for our communities and those whose lives are effected by domestic abuse.

## **Fundraising**

EDAN Lincs maximises its reach to the communities across Lincolnshire by making use of social media platforms such as Instagram, Facebook, Twitter and LinkedIn. There is also a newsletter sent out to more than 650 subscribers. Regular communication is sent to employees to keep them updated with fundraising efforts and also to encourage participation at various events raising funds and awareness for the charity.

Some of the successful campaigns over the year include:

|                                                                                                                                        |                                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| International Women's Day appeal raised £480 to fund an afternoon tea for residents and some service users supported by the IDVA team. | Local business Micronclean chose EDAN Lincs as their charity of the year and donated over £500 worth of second hand mobile phones. |
| The Magna Carta pub in Lincoln raised £507 through regular pub quizzes.                                                                | Lincoln Santa Fun Run raised £250.                                                                                                 |
| Lincolnshire Cookery school hosted cooking classes for East Lindsey residents that focussed on budget cooking.                         | Toadstool Café donated takeaway food for residents in East Lindsey.                                                                |
| North East Lincolnshire Women's Institute donated over £1,200.                                                                         | Morrisons and Tesco donated bedding, towels and other items.                                                                       |



*Millenium Green, North Kesteven*

## **Partner Agencies**

So much of what the charity does involves working very closely and in conjunction with many other partner agencies. EDAN Lincs recognises the importance of this and works not only strategically but also on an operational level, to ensure close working relationships bring many benefits; not limited to but including being able to make good use of the expertise that other agencies are able to provide.

## **Treasurer and Company Secretary's Report**

The finance team is Natasha Vick – Financial Director, supported by the Audit, Finance and Risk committee.

The main source of income to the Charity this year was Lincolnshire County Council, who fund County wide Refuges services which we provision and also an Outreach and IDVA service. The funding is by the way of 3+1+1 year contracts. We receive additional funding through rental income for our refuge units as well as through fundraising activities.

## **Financial Position**

During the period the charity received £2,403,391 (2023: £2,258,216) of income. The charity received £99,737 (2023: £100,274) in donations, £2,003,005 (2023: £1,849,553) in grants, and £300,649 (2023: £308,389) in other charitable activities.

The expenditure made during the period totalled £2,578,548 (2023: £2,243,411). The most significant payment was for staff costs totalling £1,849,140 (2023: £1,638,431).

## **Reserves Policy**

At the year end the charity had total funds of £581,370 (2023: £756,527). Included in the total funds are restricted funds of £Nil (2023: £147,947) and unrestricted funds of £581,370 (2023: £608,580). The charity intends to hold unrestricted free reserves equivalent to 3 months of expenditure, this allows for a continuous service provision. The board have reviewed the level of reserves held and confirms that these reserves are slightly below target. Our target reserves base on our monthly expenditure is around £644,000. The board will continue to review this position on an ongoing basis but will maintain the current target for the year 2024-25.

## **Future Plans**

As expected, inflationary pressures have been a big factor of EDAN's financial performance over 2023-24 and we are proud to have delivered a strong set of numbers, with a slight increase in held reserve. This has been achieved whilst also delivering pay increases to staff and maintaining service levels.

Fundraising income increased significantly in the year to March 2024 and the hope is to continue to capitalise on this through the current year. The focus for the board will remain on supporting the reserve target, but also on developing investment and other income streams which will safeguard EDAN Lincs as it continues to grow in the future.



*Frampton Marsh, Boston*

## **Wider Network**

In so far as it is complementary to the charity's objects, the charity is guided by both local and national policy and works as part of Lincolnshire's Integrated Care System. The charity also works in conjunction with various other bodies including:

- Lincolnshire County Council
- All seven District Councils
- Police
- Children's Services
- Adult Social Services
- Housing Associations
- Local schools and colleges
- Universities within the county
- Non statutory charitable organisations
- Solicitors and courts
- Other domestic abuse organisations
- Health sector
- The Charity also subscribes to the National Women's Aid Charity
- And many more...

## **Risk Management**

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The identified major risks facing the Charity at any one time are:

1. Loss of rental cost support for the refuges
2. Loss of funding

Ongoing Government funding is subject to a very strict annual assessment process and all staff work very hard to meet the required standards of service. In order to ensure that the required service standards are met the Charity monitors:

1. Refuge occupancy
2. Number of clients during the month
3. Referrals
4. Number of cases on the waiting list

## **Acknowledgements**

EDAN Lincs would like to acknowledge the joint working and support received from partner agencies, both statutory and non-statutory. Multi-agency working is key for providing a holistic package of support to the service users and excellent working relationships have been built with partners. EDAN Lincs extends special thanks to funders and supporters without whom the charity would not be able to offer the vital services to those in need.

The pictures used throughout this report depict landmarks from the county of Lincolnshire. They can each be found in locations across the seven districts in which EDAN Lincs provides vital support to the community.



*Arboretum, Lincoln*

## **REFERENCE AND ADMINISTRATIVE DETAILS**

|                                               |                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <u>Registered Company No:</u>                 | 04243436 (England and Wales)                                                                                                                                                                                                                                                                                                                                            |
| <u>Registered Charity No:</u>                 | 1092913                                                                                                                                                                                                                                                                                                                                                                 |
| <u>How is the Charity Constituted?</u>        | Incorporated Charity – therefore governed by their Memorandum and Articles of Association.                                                                                                                                                                                                                                                                              |
| <u>Registered Office:</u>                     | The BG Futures Business & Enterprise Centre, Bishop Grosseteste University, Longdales Road, Lincoln, LN1 3DY                                                                                                                                                                                                                                                            |
| <u>Trustees</u>                               | <p>P Holdsworth (Chair) (resigned 26.09.24)</p> <p>L Patsalides (Chair)</p> <p>C Taylor (resigned 25.09.23)</p> <p>T Buzec (appointed 22.11.22)</p> <p>R Brown (appointed 25.05.23)</p> <p>N Davies (appointed 23.06.23, resigned 02.01.24)</p> <p>C Grant (appointed 23.07.23)</p> <p>M Bower-Brown (appointed 28.09.23)</p> <p>R Blanchard (appointed 28.03.2024)</p> |
| <u>Recruiting and Appointment of Trustees</u> | Vacancies for Trustees are advertised, all applications are received by the CEO, who then arranges and holds interviews herself and with another trustee. If successful applicants are officially appointed at the start of the following trustee meeting.                                                                                                              |
| <u>Executive Team</u>                         | <p>CEO</p> <p>Director of Operations</p> <p>Finance Director</p>                                                                                                                                                                                                                                                                                                        |
| <u>Senior Management Team</u>                 | <p>IDVA Manager</p> <p>MARAC Manager</p> <p>Refuge Manager</p> <p>Refuge Manager</p> <p>Outreach Engagement Manager</p> <p>Adult Intervention Manager</p> <p>Support Hub Manager</p> <p>CYP Intervention Manager</p>                                                                                                                                                    |
| <u>Auditors</u>                               | <p>Paul Colcomb FCCA (Senior Statutory Auditor),</p> <p>Wright Vigar Limited, Statutory Auditors, Chartered Accountants &amp; Business Advisers</p> <p>15 Newland, Lincoln, LN1 1XG</p>                                                                                                                                                                                 |

|                   |                                                                                 |
|-------------------|---------------------------------------------------------------------------------|
| <u>Bankers</u>    | CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill,<br>West Malling, Kent, ME19 4JQ |
| <u>Solicitors</u> | Sills & Betteridge LLP, Aquis House,<br>18 - 28 Clasketgate, Lincoln, LN2 1JN   |

### **Contact Information & Opening Times**

**Tel:** 01522 510041. Option 1 for Refuge, option 2 for Outreach

**Website:** [www.edanlincs.org.uk](http://www.edanlincs.org.uk) **Email:** [info@edanlincs.org.uk](mailto:info@edanlincs.org.uk)

#### **Opening Times:**

- **Refuge:** 8.30am to 8.30pm Monday to Friday, 10.30am to 6.30pm Saturday.
- **Outreach:** 9am to 5pm Monday to Friday.
- **IDVA Service:** 9am to 5pm Monday to Friday.

### **Key management remuneration**

The trustees consider the role and responsibilities of key management personnel and review the remuneration package in line with similar entities. Annual appraisals and pay reviews on key management personnel are undertaken based on the individual's performance of their duties and fulfilment of the objectives of the charity in the period.

## **Statement of Trustees Responsibilities**

The Trustees of EDAN Lincs, who are also the directors of EDAN Lincs for the purposes of company law, are responsible for preparing the 'Report of the Trustees' and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charity SORP;
- Make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the Trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware; and
- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Approved by order of the board of trustees on 04 December 2024 and sign on its behalf by:

.....  
Ms L Patsalides - Trustee

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Opinion**

We have audited the financial statements of EDAN Lincs (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our work is performed to include an assessment of the susceptibility of the entity's financial statements to material misstatement, including the risk of fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

In identifying and assessing risk of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We plan our work to gain an understanding of the significant laws and regulations that are of significance to the entity and the sector in which they operate. We perform our work to ensure that the entity is complying with its legal and regulatory framework.
- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management and people charged with governance.

We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:

- Substantive procedures performed in accordance with the ISAs (UK).
- Challenging assumptions and judgments made by management in its significant accounting estimates.
- Identifying and testing journal entries, in particular material journal entries and an assessment of year end journals.
- Assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Paul Colcomb FCCA (Senior Statutory Auditor)  
for and on behalf of Wright Vigar Limited  
Statutory Auditors  
Chartered Accountants & Business Advisers  
15 Newland  
Lincoln  
Lincolnshire  
LN1 1XG

Date: 04 December 2024

**EDAN Lincs**

**Statement of Financial Activities**  
**(Incorporating an Income and Expenditure Account)**  
**for the Year Ended 31 March 2024**

|                                    | Notes | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | 2024<br>Total<br>funds<br>£ | 2023<br>Total<br>funds<br>£ |
|------------------------------------|-------|----------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |       |                            |                          |                             |                             |
| Donations and legacies             | 3     | 99,737                     | -                        | 99,737                      | 100,274                     |
| <b>Charitable activities</b>       | 5     |                            |                          |                             |                             |
| Refuge                             |       | 929,971                    | -                        | 929,971                     | 1,005,525                   |
| Children's Services                |       | -                          | -                        | -                           | 10,846                      |
| Floating Support                   |       | 1,365,080                  | -                        | 1,365,080                   | 1,090,586                   |
| Training and Education             |       | -                          | -                        | -                           | 47,728                      |
| Investment income                  | 4     | 8,603                      | -                        | 8,603                       | 3,257                       |
| <b>Total</b>                       |       | <u>2,403,391</u>           | <u>-</u>                 | <u>2,403,391</u>            | <u>2,258,216</u>            |
| <b>EXPENDITURE ON</b>              |       |                            |                          |                             |                             |
| Raising funds                      | 6     | 451                        | -                        | 451                         | 1,653                       |
| <b>Charitable activities</b>       | 7     |                            |                          |                             |                             |
| Refuge                             |       | 977,022                    | -                        | 977,022                     | 754,754                     |
| Hospital                           |       | -                          | -                        | -                           | 25,756                      |
| Children's Services                |       | -                          | -                        | -                           | 14,746                      |
| Floating Support                   |       | <u>1,453,128</u>           | <u>147,947</u>           | <u>1,601,075</u>            | <u>1,446,502</u>            |
| <b>Total</b>                       |       | <u>2,430,601</u>           | <u>147,947</u>           | <u>2,578,548</u>            | <u>2,243,411</u>            |
| <b>NET INCOME/(EXPENDITURE)</b>    |       | (27,210)                   | (147,947)                | (175,157)                   | 14,804                      |
| <b>Transfers between funds</b>     | 19    | <u>-</u>                   | <u>-</u>                 | <u>-</u>                    | <u>-</u>                    |
| <b>Net movement in funds</b>       |       | (27,210)                   | (147,947)                | (175,157)                   | 14,804                      |
| <b>RECONCILIATION OF FUNDS</b>     |       |                            |                          |                             |                             |
| Total funds brought forward        |       | 608,580                    | 147,947                  | 756,527                     | 741,723                     |
| <b>TOTAL FUNDS CARRIED FORWARD</b> |       | <u>581,370</u>             | <u>-</u>                 | <u>581,370</u>              | <u>756,527</u>              |

The notes form part of these financial statements

**EDAN Lincs (Registered number: 04243436)**

**Balance Sheet**  
**31 March 2024**

|                                              | <b>Notes</b> | <b>2024<br/>£</b>           | <b>2023<br/>£</b>           |
|----------------------------------------------|--------------|-----------------------------|-----------------------------|
| <b>FIXED ASSETS</b>                          |              |                             |                             |
| Tangible assets                              | 13           | 69,254                      | 43,078                      |
| <b>CURRENT ASSETS</b>                        |              |                             |                             |
| Debtors                                      | 14           | 180,032                     | 39,897                      |
| Cash at bank and in hand                     | 15           | <u>598,397</u>              | <u>869,917</u>              |
|                                              |              | 778,429                     | 909,814                     |
| <b>CREDITORS</b>                             |              |                             |                             |
| Amounts falling due within one year          | 16           | (266,313)                   | (196,365)                   |
|                                              |              | <u>                    </u> | <u>                    </u> |
| <b>NET CURRENT ASSETS</b>                    |              | <u>512,116</u>              | <u>713,449</u>              |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b> |              | <u>581,370</u>              | <u>756,527</u>              |
| <b>NET ASSETS</b>                            |              | <u>581,370</u>              | <u>756,527</u>              |
| <b>FUNDS</b>                                 | 19           |                             |                             |
| Unrestricted funds                           |              | 581,370                     | 608,580                     |
| Restricted funds                             |              | <u>-</u>                    | <u>147,947</u>              |
| <b>TOTAL FUNDS</b>                           |              | <u>581,370</u>              | <u>756,527</u>              |

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 04 December 2024 and were signed on its behalf by:

.....  
Ms L Patsalides - Trustee

**EDAN Lincs**

**Cash Flow Statement**  
**for the Year Ended 31 March 2024**

|                                                                           | <b>Notes</b> | <b>2024<br/>£</b>     | <b>2023<br/>£</b>     |
|---------------------------------------------------------------------------|--------------|-----------------------|-----------------------|
| <b>Cash flows from operating activities</b>                               |              |                       |                       |
| Cash generated from operations                                            | 1            | <u>(232,622)</u>      | <u>298,903</u>        |
| Net cash (used in)/provided by operating activities                       |              | <u>(232,622)</u>      | <u>298,903</u>        |
| <b>Cash flows from investing activities</b>                               |              |                       |                       |
| Purchase of tangible fixed assets                                         |              | (47,079)              | (20,628)              |
| Interest received                                                         |              | <u>8,603</u>          | <u>3,257</u>          |
| Net cash used in investing activities                                     |              | <u>(38,476)</u>       | <u>(17,371)</u>       |
| <b>Cash flows from financing activities</b>                               |              |                       |                       |
| Capital repayments in year                                                |              | <u>(422)</u>          | <u>(1,382)</u>        |
| Net cash used in financing activities                                     |              | <u>(422)</u>          | <u>(1,382)</u>        |
|                                                                           |              | <u>          </u>     | <u>          </u>     |
| <b>Change in cash and cash equivalents in the reporting period</b>        |              | (271,520)             | 280,150               |
| <b>Cash and cash equivalents at the beginning of the reporting period</b> |              | <u>869,917</u>        | <u>589,767</u>        |
| <b>Cash and cash equivalents at the end of the reporting period</b>       |              | <u><u>598,397</u></u> | <u><u>869,917</u></u> |

The notes form part of these financial statements

**EDAN Lincs**

**Notes to the Cash Flow Statement**  
**for the Year Ended 31 March 2024**

**1. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES**

|                                                                                                         | <b>2024</b>      | <b>2023</b>      |
|---------------------------------------------------------------------------------------------------------|------------------|------------------|
|                                                                                                         | <b>£</b>         | <b>£</b>         |
| <b>Net (expenditure)/income for the reporting period (as per the Statement of Financial Activities)</b> | (175,157)        | 14,805           |
| <b>Adjustments for:</b>                                                                                 |                  |                  |
| Depreciation charges                                                                                    | 20,902           | 10,848           |
| Interest received                                                                                       | (8,603)          | (3,257)          |
| (Increase)/decrease in debtors                                                                          | (140,135)        | 1,108,558        |
| Increase/(decrease) in creditors                                                                        | <u>70,370</u>    | <u>(832,050)</u> |
| <b>Net cash (used in)/provided by operations</b>                                                        | <u>(232,623)</u> | <u>298,904</u>   |

**2. ANALYSIS OF CHANGES IN NET FUNDS**

|                          | <b>At 1.4.23</b> | <b>Cash flow</b> | <b>At 31.3.24</b> |
|--------------------------|------------------|------------------|-------------------|
|                          | <b>£</b>         | <b>£</b>         | <b>£</b>          |
| <b>Net cash</b>          |                  |                  |                   |
| Cash at bank and in hand | <u>869,917</u>   | <u>(271,520)</u> | <u>598,397</u>    |
|                          | <u>869,917</u>   | <u>(271,520)</u> | <u>598,397</u>    |
| <b>Debt</b>              |                  |                  |                   |
| Finance leases           | <u>(422)</u>     | <u>422</u>       | <u>-</u>          |
|                          | <u>(422)</u>     | <u>422</u>       | <u>-</u>          |
| <b>Total</b>             | <u>869,495</u>   | <u>(271,098)</u> | <u>598,397</u>    |

**Notes to the Financial Statements**  
**for the Year Ended 31 March 2024**

**1. STATUTORY INFORMATION**

EDAN (Lincs) is a Charitable company, registered in England and Wales. The charitable company's registered number and registered office address can be found on the Report of the Trustees.

**2. ACCOUNTING POLICIES**

**Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

**Changes in accounting policies**

The depreciation annual rate has changes for computer equipment on the 01 January 2024 to 60% reducing balance from 30% reducing balance.

**Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Contract income and Government grants are recognised on a performance basis for the period in which the service is carried out.

**Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

**Allocation of support costs**

Support costs are allocated initially on a staff time basis. Regular reviews of support costs are undertaken in accordance with the grants and funding received and adjustments are made as required to align expenditure with the activities of the charity.

Governance and finance costs are directly allocated to the activity they relate to.

**Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

|                       |                                                                                |
|-----------------------|--------------------------------------------------------------------------------|
| Fixtures and fittings | - 15% on reducing balance                                                      |
| Computer equipment    | - 60% on reducing balance, 30% on reducing balance and 15% on reducing balance |

**Taxation**

The charity is exempt from corporation tax on its charitable activities.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2024**

**2. ACCOUNTING POLICIES - continued**

**Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

**Cash**

Cash, for the purposes of the cash flow statement, comprises cash in hand, less overdrafts payable on demand.

**Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**Financial instruments**

The Charity only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors and creditors, loans from banks and other third parties, loans to related parties and investments in ordinary shares.

Financial assets that are measured at cost and amortised cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Statement of Financial Activities.

For financial assets measured at cost less impairment, the impairment loss is measured as the difference between an asset's carrying amount and best estimate of the recoverable amount, which is an approximation of the amount that the Charity would receive for the asset if it were to be sold at the balance sheet date.

**3. DONATIONS AND LEGACIES**

|           | <b>2024</b>   | <b>2023</b>    |
|-----------|---------------|----------------|
|           | <b>£</b>      | <b>£</b>       |
| Donations | <u>99,737</u> | <u>100,274</u> |

**4. INVESTMENT INCOME**

|                          | <b>2024</b>  | <b>2023</b>  |
|--------------------------|--------------|--------------|
|                          | <b>£</b>     | <b>£</b>     |
| Deposit account interest | <u>8,603</u> | <u>3,257</u> |

**5. INCOME FROM CHARITABLE ACTIVITIES**

|                       |                        | <b>2024</b>      | <b>2023</b>      |
|-----------------------|------------------------|------------------|------------------|
|                       | <b>Activity</b>        | <b>£</b>         | <b>£</b>         |
| Refuge rents received | Refuge                 | 41,119           | 38,235           |
| Housing benefit       | Refuge                 | 250,677          | 266,897          |
| Grants                | Refuge                 | 638,175          | 700,393          |
| Grants                | Children's Services    | -                | 10,846           |
| Refuge rents received | Floating Support       | 250              | -                |
| Grants                | Floating Support       | 1,364,830        | 1,090,586        |
| Grants                | Training and Education | <u>-</u>         | <u>47,728</u>    |
|                       |                        | <u>2,295,051</u> | <u>2,154,685</u> |

Grants received, included in the above, are as follows:

|                             | <b>2024</b>      | <b>2023</b>      |
|-----------------------------|------------------|------------------|
|                             | <b>£</b>         | <b>£</b>         |
| Lincolnshire County Council | 2,003,005        | 1,817,483        |
| Mercers Trustee             | <u>-</u>         | <u>32,070</u>    |
|                             | <u>2,003,005</u> | <u>1,849,553</u> |

Included within Grants received are Government grants received from Lincolnshire County Council. These grants are received on the understanding that the Charity will provide certain local services which are in line with their charitable objectives.

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2024**

**6. RAISING FUNDS**

**Other trading activities**

|           | <b>2024</b> | <b>2023</b>  |
|-----------|-------------|--------------|
|           | <b>£</b>    | <b>£</b>     |
| Purchases | <u>451</u>  | <u>1,653</u> |

**7. CHARITABLE ACTIVITIES COSTS**

|                  | <b>Direct<br/>Costs<br/>£</b> | <b>Support<br/>costs (see<br/>note 8)<br/>£</b> | <b>Totals<br/>£</b> |
|------------------|-------------------------------|-------------------------------------------------|---------------------|
| Refuge           | 970,226                       | 6,796                                           | 977,022             |
| Floating Support | <u>1,526,777</u>              | <u>74,298</u>                                   | <u>1,601,075</u>    |
|                  | <u>2,497,003</u>              | <u>81,094</u>                                   | <u>2,578,097</u>    |

**8. SUPPORT COSTS**

|                  | <b>Management<br/>£</b> | <b>Finance<br/>£</b> | <b>Governance<br/>costs<br/>£</b> | <b>Totals<br/>£</b> |
|------------------|-------------------------|----------------------|-----------------------------------|---------------------|
| Refuge           | 5,481                   | 1,315                | -                                 | 6,796               |
| Floating Support | <u>41,542</u>           | <u>-</u>             | <u>32,756</u>                     | <u>74,298</u>       |
|                  | <u>47,023</u>           | <u>1,315</u>         | <u>32,756</u>                     | <u>81,094</u>       |

**9. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

|                             | <b>2024</b>   | <b>2023</b>   |
|-----------------------------|---------------|---------------|
|                             | <b>£</b>      | <b>£</b>      |
| Depreciation - owned assets | <u>20,903</u> | <u>10,847</u> |

**10. AUDITORS' REMUNERATION**

|                                                                                            | <b>2024</b>   | <b>2023</b>  |
|--------------------------------------------------------------------------------------------|---------------|--------------|
|                                                                                            | <b>£</b>      | <b>£</b>     |
| Fees payable to the charity's auditors for the audit of the charity's financial statements | <u>10,650</u> | <u>8,970</u> |

**11. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2024**

**12. STAFF COSTS**

|                       | <b>2024</b>      | <b>2023</b>      |
|-----------------------|------------------|------------------|
|                       | <b>£</b>         | <b>£</b>         |
| Wages and salaries    | 1,661,902        | 1,469,663        |
| Social security costs | 148,128          | 112,855          |
| Other pension costs   | 39,110           | 55,913           |
|                       | <u>1,849,140</u> | <u>1,638,431</u> |

The average monthly number of employees during the year was as follows:

|                                | <b>2024</b> | <b>2023</b> |
|--------------------------------|-------------|-------------|
| Chief Executive                | 1           | 1           |
| Children's Support Worker      | 6           | 6           |
| Support Workers                | 37          | 40          |
| Managers                       | 10          | 9           |
| Administrators & support staff | 3           | 5           |
| IDVA                           | 13          | 10          |
|                                | <u>70</u>   | <u>71</u>   |

No employees received emoluments in excess of £60,000.

**13. TANGIBLE FIXED ASSETS**

|                       | <b>Fixtures<br/>and<br/>fittings<br/>£</b> | <b>Computer<br/>equipment<br/>£</b> | <b>Totals<br/>£</b> |
|-----------------------|--------------------------------------------|-------------------------------------|---------------------|
| <b>COST</b>           |                                            |                                     |                     |
| At 1 April 2023       | 25,887                                     | 91,115                              | 117,002             |
| Additions             | 18,237                                     | 28,842                              | 47,079              |
| At 31 March 2024      | <u>44,124</u>                              | <u>119,957</u>                      | <u>164,081</u>      |
| <b>DEPRECIATION</b>   |                                            |                                     |                     |
| At 1 April 2023       | 18,536                                     | 55,388                              | 73,924              |
| Charge for year       | 3,114                                      | 17,789                              | 20,903              |
| At 31 March 2024      | <u>21,650</u>                              | <u>73,177</u>                       | <u>94,827</u>       |
| <b>NET BOOK VALUE</b> |                                            |                                     |                     |
| At 31 March 2024      | <u>22,474</u>                              | <u>46,780</u>                       | <u>69,254</u>       |
| At 31 March 2023      | <u>7,351</u>                               | <u>35,727</u>                       | <u>43,078</u>       |

**14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|               | <b>2024</b>    | <b>2023</b>   |
|---------------|----------------|---------------|
|               | <b>£</b>       | <b>£</b>      |
| Trade debtors | 173,726        | 16,248        |
| Other debtors | 6,306          | 23,649        |
|               | <u>180,032</u> | <u>39,897</u> |

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2024**

**15. CASH AT BANK AND IN HAND**

|                   | <b>General<br/>fund<br/>£</b> | <b>Lincoln<br/>Freedom<br/>Fund<br/>£</b> | <b>Louth<br/>Social Fund<br/>£</b> |
|-------------------|-------------------------------|-------------------------------------------|------------------------------------|
| Cash in hand      | 10,462                        | 123                                       | 316                                |
| Akoni Hub Account | 466,097                       | -                                         | -                                  |
| CAF Cash          | 10,745                        | -                                         | -                                  |
| CAF Gold          | 100,842                       | -                                         | -                                  |
| Paypal            | 349                           | -                                         | -                                  |
| Soldo             | 3,181                         | -                                         | -                                  |
| Total             | <u>591,676</u>                | <u>123</u>                                | <u>316</u>                         |

|                   | <b>Natwest -<br/>Louth<br/>Social Fund<br/>£</b> | <b>2024<br/>Total<br/>funds<br/>£</b> | <b>2023<br/>Total<br/>funds<br/>£</b> |
|-------------------|--------------------------------------------------|---------------------------------------|---------------------------------------|
| Cash in hand      | 6,282                                            | 17,183                                | 7,550                                 |
| Akoni Hub Account | -                                                | 466,097                               | -                                     |
| CAF Cash          | -                                                | 10,745                                | 152,252                               |
| CAF Gold          | -                                                | 100,842                               | 701,748                               |
| Paypal            | -                                                | 349                                   | 5,564                                 |
| Soldo             | -                                                | 3,181                                 | 2,803                                 |
| Total             | <u>6,282</u>                                     | <u>598,397</u>                        | <u>869,917</u>                        |

**16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|                                 | <b>2024<br/>£</b> | <b>2023<br/>£</b> |
|---------------------------------|-------------------|-------------------|
| Hire purchase (see note 17)     | -                 | 422               |
| Trade creditors                 | 7,243             | 37,091            |
| Social security and other taxes | 36,137            | 27,687            |
| Other creditors                 | 6,908             | 1,025             |
| Accruals and deferred income    | <u>216,025</u>    | <u>130,140</u>    |
|                                 | <u>266,313</u>    | <u>196,365</u>    |

**Deferred income**

Included within Accruals and deferred income is £205,375 (2023: £120,000) of income deferred due to the performance related conditions set out on the contract to which it relates.

**17. LEASING AGREEMENTS**

Minimum lease payments fall due as follows:

|                            | <b>Hire purchase contracts<br/>2024<br/>£</b>              | <b>2023<br/>£</b> |
|----------------------------|------------------------------------------------------------|-------------------|
| Net obligations repayable: |                                                            |                   |
| Within one year            | <u>-</u>                                                   | <u>422</u>        |
|                            |                                                            |                   |
|                            | <b>Non-cancellable<br/>operating leases<br/>2024<br/>£</b> | <b>2023<br/>£</b> |
| Within one year            | 91,490                                                     | 84,457            |
| Between one and five years | <u>129,895</u>                                             | <u>87,758</u>     |
|                            | <u>221,385</u>                                             | <u>172,215</u>    |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2024**

**17. LEASING AGREEMENTS - continued**

The expense recognised in the year was £85,290 (2023: £86,781).

**18. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

|                     | <b>Unrestricted<br/>funds<br/>£</b> | <b>Restricted<br/>funds<br/>£</b> | <b>2024<br/>Total<br/>funds<br/>£</b> | <b>2023<br/>Total<br/>funds<br/>£</b> |
|---------------------|-------------------------------------|-----------------------------------|---------------------------------------|---------------------------------------|
| Fixed assets        | 69,254                              | -                                 | 69,254                                | 43,078                                |
| Current assets      | 778,429                             | -                                 | 778,429                               | 909,814                               |
| Current liabilities | (266,313)                           | -                                 | (266,313)                             | (196,365)                             |
|                     | <u>581,370</u>                      | <u>-</u>                          | <u>581,370</u>                        | <u>756,527</u>                        |

**19. MOVEMENT IN FUNDS**

|                             | <b>At 1.4.23<br/>£</b> | <b>Net<br/>movement<br/>in funds<br/>£</b> | <b>At<br/>31.3.24<br/>£</b> |
|-----------------------------|------------------------|--------------------------------------------|-----------------------------|
| <b>Unrestricted funds</b>   |                        |                                            |                             |
| General fund                | 601,860                | (27,210)                                   | 574,651                     |
| Lincoln Freedom Fund        | 123                    | -                                          | 123                         |
| Louth Social Fund           | 316                    | -                                          | 316                         |
| Natwest - Louth Social Fund | <u>6,282</u>           | <u>-</u>                                   | <u>6,282</u>                |
|                             | 608,581                | (27,210)                                   | 581,370                     |
| <b>Restricted funds</b>     |                        |                                            |                             |
| MHCLG                       | 111,248                | (111,248)                                  | -                           |
| St James                    | <u>36,699</u>          | <u>(36,699)</u>                            | <u>-</u>                    |
|                             | <u>147,947</u>         | <u>(147,947)</u>                           | <u>-</u>                    |
| <b>TOTAL FUNDS</b>          | <u>756,527</u>         | <u>(175,157)</u>                           | <u>581,370</u>              |

Net movement in funds, included in the above are as follows:

|                           | <b>Incoming<br/>resources<br/>£</b> | <b>Resources<br/>expended<br/>£</b> | <b>Movement<br/>in funds<br/>£</b> |
|---------------------------|-------------------------------------|-------------------------------------|------------------------------------|
| <b>Unrestricted funds</b> |                                     |                                     |                                    |
| General fund              | 2,403,391                           | (2,430,601)                         | (27,210)                           |
| <b>Restricted funds</b>   |                                     |                                     |                                    |
| MHCLG                     | -                                   | (111,248)                           | (111,248)                          |
| St James                  | <u>-</u>                            | <u>(36,699)</u>                     | <u>(36,699)</u>                    |
|                           | <u>-</u>                            | <u>(147,947)</u>                    | <u>(147,947)</u>                   |
| <b>TOTAL FUNDS</b>        | <u>2,403,391</u>                    | <u>(2,578,548)</u>                  | <u>(175,157)</u>                   |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2024**

**19. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

|                                     | <b>At 1.4.22<br/>£</b> | <b>Net<br/>movement<br/>in funds<br/>£</b> | <b>Transfers<br/>between<br/>funds<br/>£</b> | <b>At<br/>31.3.23<br/>£</b> |
|-------------------------------------|------------------------|--------------------------------------------|----------------------------------------------|-----------------------------|
| <b>Unrestricted funds</b>           |                        |                                            |                                              |                             |
| General fund                        | 576,080                | 29,128                                     | (3,350)                                      | 601,859                     |
| Lincoln Freedom Fund                | 512                    | -                                          | (389)                                        | 123                         |
| Louth Social Fund                   | 166                    | 1                                          | 149                                          | 316                         |
| Natwest - Louth Social Fund         | 3,709                  | 1                                          | 2,572                                        | 6,282                       |
| Outreach Freedom Fund               | 601                    | -                                          | (601)                                        | -                           |
|                                     | 581,068                | 29,130                                     | (1,617)                                      | 608,580                     |
| <b>Restricted funds</b>             |                        |                                            |                                              |                             |
| BBC Children in Need - Gainsborough | 4,809                  | (3,900)                                    | (909)                                        | -                           |
| MHCLG                               | 137,004                | (25,756)                                   | -                                            | 111,248                     |
| Marie Curie                         | (44,373)               | 41,847                                     | 2,526                                        | -                           |
| St James                            | 63,215                 | (26,516)                                   | -                                            | 36,699                      |
|                                     | 160,655                | (14,325)                                   | 1,617                                        | 147,947                     |
| <b>TOTAL FUNDS</b>                  | <b>741,723</b>         | <b>14,804</b>                              | <b>-</b>                                     | <b>756,527</b>              |

Comparative net movement in funds, included in the above are as follows:

|                                     | <b>Incoming<br/>resources<br/>£</b> | <b>Resources<br/>expended<br/>£</b> | <b>Movement<br/>in funds<br/>£</b> |
|-------------------------------------|-------------------------------------|-------------------------------------|------------------------------------|
| <b>Unrestricted funds</b>           |                                     |                                     |                                    |
| General fund                        | 2,199,642                           | (2,170,514)                         | 29,128                             |
| Louth Social Fund                   | -                                   | 1                                   | 1                                  |
| Natwest - Louth Social Fund         | -                                   | 1                                   | 1                                  |
|                                     | 2,199,642                           | (2,170,512)                         | 29,130                             |
| <b>Restricted funds</b>             |                                     |                                     |                                    |
| BBC Children in Need - Gainsborough | 10,846                              | (14,746)                            | (3,900)                            |
| MHCLG                               | -                                   | (25,756)                            | (25,756)                           |
| Marie Curie                         | 47,728                              | (5,881)                             | 41,847                             |
| St James                            | -                                   | (26,516)                            | (26,516)                           |
|                                     | 58,574                              | (72,899)                            | (14,325)                           |
| <b>TOTAL FUNDS</b>                  | <b>2,258,216</b>                    | <b>(2,243,411)</b>                  | <b>14,805</b>                      |

Descriptions of the purposes of the various funds are given below:

Designated Funds

The three designated funds can be used at the discretion of the Refuge manager for the benefits of residents in order to make them feel more free.

BBC Children in Need

Funding is to provide support to children who are all considered homeless due to having fled domestic abuse. The funding is for the provision of a Family Support Worker who will be responsible for providing children living in refuge with direct 1:1 support. The grant has been recognised in full in the current year but will be received over 3 years and used against future expenses.

MHCLG

A grant was provided by the Ministry of Housing, Communities and Local Government for the charity to provide a hospital based IDVA service.

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2024**

**19. MOVEMENT IN FUNDS - continued**

Marie Curie

Funding for a two-year research project with 18 months embedded within EDAN, followed by a six month University placement and culminating in a conference to share findings.

St James

Funds granted by St James's Place Charitable Foundation to support the children and young person service, supporting young people (age 5-16 years) and their families offering refuges and outreach support (family and 1:1 sessions).

**20. RELATED PARTY DISCLOSURES**

Key management remuneration

Key management includes the members of senior management. The remuneration paid or payable to key management for employee services is shown below:

Salaries and other short-term benefits for the year totalled £341,855 (2023: £332,872) for eleven (2023: ten) members of key management.

**EDAN Lincs**

**Detailed Statement of Financial Activities**  
**for the Year Ended 31 March 2024**

|                                 | 2024<br>£        | 2023<br>£        |
|---------------------------------|------------------|------------------|
| <b>INCOME AND ENDOWMENTS</b>    |                  |                  |
| <b>Donations and legacies</b>   |                  |                  |
| Donations                       | 99,737           | 100,274          |
| <b>Investment income</b>        |                  |                  |
| Deposit account interest        | 8,603            | 3,257            |
| <b>Charitable activities</b>    |                  |                  |
| Refuge rents received           | 41,369           | 38,235           |
| Housing benefit                 | 250,677          | 266,897          |
| Grants                          | <u>2,003,005</u> | <u>1,849,553</u> |
|                                 | <u>2,295,051</u> | <u>2,154,685</u> |
| <b>Total incoming resources</b> | 2,403,391        | 2,258,216        |
| <b>EXPENDITURE</b>              |                  |                  |
| <b>Other trading activities</b> |                  |                  |
| Purchases                       | 451              | 1,653            |
| <b>Charitable activities</b>    |                  |                  |
| Wages & salaries                | 1,661,902        | 1,469,663        |
| Social security                 | 148,128          | 112,855          |
| Pensions                        | 39,110           | 55,913           |
| Rates and water                 | 30,925           | 29,834           |
| Light and heat                  | 44,554           | 40,785           |
| Telephone                       | 28,983           | 25,711           |
| Advertising                     | 6,870            | 1,895            |
| General expenses                | 254,756          | 227,421          |
| Computer costs                  | 19,778           | 23,000           |
| Travelling                      | 29,779           | 24,006           |
| Rent                            | 145,810          | 120,345          |
| Repairs & maintenance           | 45,920           | 24,750           |
| Legal & professional            | 17,720           | 25,907           |
| Health & safety                 | 1,866            | 2,904            |
| Fixtures and fittings           | 3,114            | 1,123            |
| Computer equipment              | <u>17,788</u>    | <u>9,725</u>     |
|                                 | 2,497,003        | 2,195,837        |
| <b>Support costs</b>            |                  |                  |
| <b>Management</b>               |                  |                  |
| Insurance                       | 6,641            | 3,742            |
| Postage and stationery          | 29,184           | 22,805           |
| Sundries                        | 2,400            | 1,122            |
| Worker training                 | <u>8,798</u>     | <u>8,339</u>     |
|                                 | 47,023           | 36,008           |
| <b>Finance</b>                  |                  |                  |
| Bank charges                    | 1,315            | 919              |
| <b>Governance costs</b>         |                  |                  |
| Auditors' remuneration          | 10,650           | 8,970            |
| Professional fees               | <u>22,106</u>    | <u>24</u>        |
|                                 | 32,756           | 8,994            |

This page does not form part of the statutory financial statements

**EDAN Lincs**

**Detailed Statement of Financial Activities**  
**for the Year Ended 31 March 2024**

|                                 | <b><u>2024</u></b><br><b><u>£</u></b> | <b><u>2023</u></b><br><b><u>£</u></b> |
|---------------------------------|---------------------------------------|---------------------------------------|
| Total resources expended        | <u>2,578,548</u>                      | <u>2,243,411</u>                      |
| <b>Net (expenditure)/income</b> | <u><u>(175,157)</u></u>               | <u><u>14,805</u></u>                  |

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# Accounts

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# EDAN Lincs Annual Report & Accounts



*PICTURED: THE LINCOLNSHIRE FLAG*

## 2022-2023



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## **Foreword**

The people EDAN Lincs provide help and support to are facing often life changing experiences, threats to their lives and the ability to feel a sense of safety and wellbeing in the place they should feel safe, home. The impact domestic abuse has on families and individuals continues to be serious and have long lasting impacts to all involved. The team at EDAN Lincs deliver important services to people when they need it most across Lincolnshire and we often hear from people who have been helped by the work EDAN Lincs do to assist families and individuals move on from a traumatic period in their lives.

2022/2023 saw EDAN Lincs preparing to ensure through a robust tendering process that it would retain key contracts with the Local Authority. The organisation anticipated key changes to the way it delivered its services and prepared itself to offer increased access via a wider range of pathways. The use of technology has not always been a priority for EDAN Lincs as our core focus was to meet people face to face, however, during and after the Covid 19 pandemic we learnt new ways of working and ensuring women, children and men could receive support in a timely manner including on-line services. A large part of the new ways of working has seen EDAN Lincs utilising on-line services and ways of reaching into the community which has led to EDAN Lincs being successful in retaining the Domestic Abuse contract for Lincolnshire.

While the new service is to be named Lincolnshire Domestic Abuse Specialist Service (LDASS) EDAN Lincs continues to be a registered charity and ensure that it retains its charitable values now as it has done for 24 years. The team at EDAN Lincs are already preparing for its 25<sup>th</sup> birthday celebrations next year.

Our fundraising has been supported by local businesses and individuals for which we are really thankful, the positive impact donations make to the people we support cannot be understated.

We are also grateful for our partnerships and joint work with the local authorities, police, health, housing and schools, which are so important for creating and sustaining safe lives.

Recovery from domestic abuse takes time and if we think about how much is impacted for a person, we soon see how complicated it can be. We are grateful to everyone involved across Lincolnshire in their on-going support of EDAN Lincs to enable us to encourage the people we support to take simple yet important steps in their recovery to move to a deserved safe and rewarding life.

.....  
**Paula Holdsworth**  
**Chair of Trustees**

## **Organisational & Staffing Details**

**Charity Name:** EDAN Lincs      **Registered Charity Number:** 1092913

**Registered Address:** The BG Futures Business & Enterprise Centre, Bishop Grosseteste University, Longdales Road, Lincoln, LN1 3DY

| <b><u>Trustees</u></b>                    | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| X1 Chair                                  | Supported by the Executive Team, Trustees provide strong effective leadership, governance, compliance, overall strategic direction and financial oversight of the organisation.                                                                       |
| x1 Treasurer/Company Secretary            |                                                                                                                                                                                                                                                       |
| X7 Board Trustees                         |                                                                                                                                                                                                                                                       |
| <b><u>Executive Team</u></b>              | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| 1x CEO                                    | Overall responsibility for the management of EDAN Lincs.                                                                                                                                                                                              |
| 1 x Deputy CEO                            | Providing strategic support to the Trustees, CEO and Senior Management Team.                                                                                                                                                                          |
| 1 x Finance Director                      | Responsible for the financial reporting, planning and accounts of the organisation. Liaising with the Treasurer and auditor to ensure compliance.                                                                                                     |
| <b><u>Senior Management Team</u></b>      | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| X3 Outreach Managers                      | Responsible for the overall management and supervision of Outreach Domestic teams and service delivery. Each Manager leads on a specific area of the service (triage, information, advice & support, adult support, children & young people support). |
| X2 Refuge Managers                        | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.                                                                                     |
| X1 IDVA Manager                           | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                                                                                                                          |
| x1 MARAC Manager                          | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse and DHRs.                                                                                                                           |
| <b><u>Finance &amp; Project Admin</u></b> | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| x1 Finance Director                       | Responsible for the financial reporting, planning and accounts of the organisation. Liaising with the Treasurer and auditor to ensure compliance.                                                                                                     |
| x1 Finance Controller                     | Supports Finance Director and is responsible for the accounts of all EDAN Lincs staff, managers and Trustees                                                                                                                                          |
| x1 PA/HR Project Administrator,           | Responsible for PA & HR administration, offering administrative support to EDAN LINC'S senior management team and Trustees.                                                                                                                           |
| x1 Triage Administrator                   | Responsible for administration of referrals at entry into service                                                                                                                                                                                     |
| x1 Refuge Administrator                   | Responsible for general administration in Refuge                                                                                                                                                                                                      |

| <b>Outreach Team</b>                                       | <b><u>Responsibilities</u></b>                                                                                                                                         |
|------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| x1 Senior Specialist Domestic Abuse Worker                 | Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available. |
| x1 Senior Triage Worker                                    | Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available. |
| x1 Senior Child/Young person Worker                        | Responsible for providing supervision to staff as well as direct work with Children & Young people, assessing their needs and providing a range of support.            |
| <b><u>x13</u></b> Specialist Domestic Abuse Workers (SDAW) | Responsible for delivering support to vulnerable people affected by domestic abuse. Support will vary dependent upon risk identified.                                  |
| x4 Triage Workers                                          | Responsible for the screening of new service users affected by domestic abuse.                                                                                         |
| x3 Information, Advice & Support (IAS) workers             | Responsible for providing Information, advice and support via our help line.                                                                                           |
| x6 Child & Young Person Workers (CYP)                      | Responsible for supporting children, young people, families accessing outreach support at EDAN Lincs.                                                                  |
| <b><u>Refuge Service</u></b>                               | <b><u>Responsibilities</u></b>                                                                                                                                         |
| <b><u>Lincoln &amp; West Lindsey Refuge</u></b>            |                                                                                                                                                                        |
| x1 Refuge Manager                                          | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.      |
| x1 Senior Refuge Worker                                    | Responsible for providing additional support to the Refuge Manager, support to families in our dispersed properties and supervision of staff.                          |
| x4 Specialist Domestic Abuse Workers                       | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.                    |
| x1 Senior Family & Child Support Worker                    | Lead role, responsible for supporting families, children and young people in EDAN Lincs refuges and supervision of family & child support workers.                     |
| x2 Family & Child Support Workers                          | Responsible for supporting families, children and young people in EDAN Lincs refuges.                                                                                  |
| <b><u>East Lindsey Refuge</u></b>                          |                                                                                                                                                                        |
| x1 Refuge Manager                                          | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.      |
| x1 Senior Refuge Worker                                    | Lead role, responsible for providing additional support to the Refuge Manager and supporting to families in refuge.                                                    |
| x2 Support Workers                                         | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.                    |
| x1 Family Engagement Worker                                | Responsible for supporting families, children and young people in EDAN refuges.                                                                                        |
| <b><u>IDVA Service</u></b>                                 | <b><u>Responsibilities</u></b>                                                                                                                                         |
| x1 IDVA Manager                                            | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                                           |

|                                            |                                                                                                                    |
|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| x8 Community IDVAs,<br>x1 Rural/Elder IDVA | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse. |
| x1 Court IDVA                              | Responsible for providing additional support to high risk clients in the court setting.                            |
| x1 Child & Young Person IDVA               | Responsible for providing support to children and young people impacted by living with domestic abuse.             |
| X1 Hospital IDVAs                          | Based in Lincoln County and Boston Pilgrim Hospital providing support to individuals impacted by Domestic Abuse.   |
| <b>Fundraising</b>                         | <b><u>Responsibilities</u></b>                                                                                     |
| x1 Fundraising & Communication Coordinator | Responsible for raising funding for the organisation and raising its profile.                                      |

## **Definition of Domestic Abuse 2021**

The Home Office 2021 definition of domestic violence and abuse now states:

*“Behaviour of a person (A) towards another person (B) is domestic abuse if ‘A’ and ‘B’ are each aged 16 or over and are personally connected to each other, and the behaviour is abusive.”*

‘Personally connected’ means they are, or have been:

- Married
- Civil partners
- Have agreed to marry one another
- Have entered into a civil partnership agreement
- Are, or have been, in an intimate personal relationship
- They have, or have had, a parental relationship in relation to the same child
- Are relatives

Behaviour is abusive if it consists of, but is not limited to, the following types of abuse of another person:

- Psychological or emotional abuse
- Sexual
- Physical
- Economic
- Controlling behaviour
- Coercive behaviour
- Stalking or harassment

**Controlling behaviour is:** a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

**Coercive behaviour is:** an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim

It does not matter whether the behaviour consists of a single incident or a course of conduct.

## Vision, Mission & Values

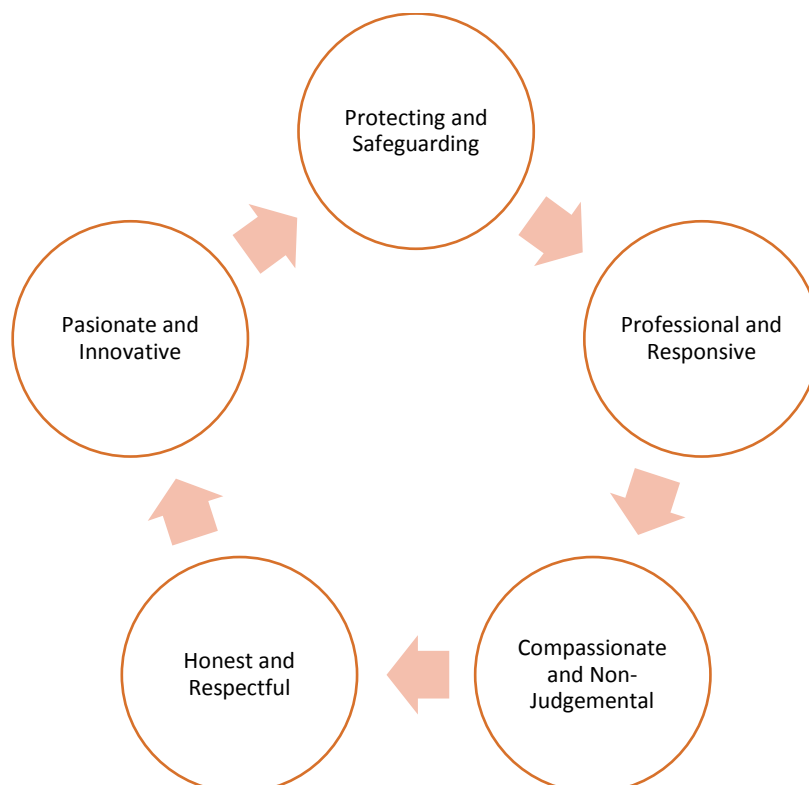
### Vision

- To live a live free from domestic abuse

### Mission

- To support and empower all those affected by domestic abuse.
- To raise awareness of the impacts of domestic abuse and promote intolerance of it.

### Values



## **Aims and Objectives**

The Charity's objects, as set out in the Governing Document, are to relieve the distress and suffering of women, men and children who have suffered, or are exposed to, domestic abuse; in particular, but not exclusively, by the provision of information and support.

EDAN Lincs aim is to achieve the highest standards of service provision.

EDAN Lincs recognises that assessing and fulfilling the needs of women, men and children is one of the primary objectives of the organisation. To this end, the views of the service users accessing the services, either via Refuge, IDVA or Outreach, will be heard, recorded and acted upon in a number of ways to facilitate the provision of an effective service.

EDAN Lincs have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives and in planning out future activities. In particular, the Trustees consider how planned activities will contribute to the objectives they have set.

EDAN Lincs strategically review its aims and objectives each year. The review looks at what has been achieved and the outcomes of the work over the past 12 months. The review looks at the success of each key activity and the benefits brought to those groups the service was set up to help. The review also helps ensure any aims, objectives and activities remain focused on the stated purposes for the coming year.



Burghley House, Stamford

## **CEO's Update**

EDAN Lincs was originally established in 1999 and gained charity status in 2001. EDAN Lincs has grown from strength to strength delivering high quality services to men, women and children who are experiencing, or have experienced, domestic abuse in Lincolnshire. EDAN Lincs receives core funding from Lincolnshire County Council (LCC) to deliver countywide contracts across Lincolnshire including IDVA services, Outreach services and Refuge services so that vital support can be provided.

The five-year IDVA and Outreach contracts came to an end on the 31<sup>st</sup> March 2023 and the recommissioning of these two contracts have been combined into one countywide contract to provide support to those impacted by domestic abuse in Lincolnshire. EDAN Lincs was successful in the recommissioning of these services, securing a further 5 years of funding.

In terms of funding over this financial period, due to the ongoing demand on the Outreach service, an increase in funding was received for the final year of the contract. At this time Edan Lincs are in the second year of 2-year funding from the Police & Crime Commissioner's Office (PCC) which funds additional IDVAs. There is also a further year extension of MHCLG, funding Outreach Complex Needs workers and a 0.7 Refuge Worker.

Following a successful grant application to St James' Place it has been possible to expand the Outreach Child & Young Person (CYP) team from January 2022, which funded two CYP Workers until January 2024.

The Refuge service contract is also over a five-year period (3 years+1+1), which is currently in its third year, with years 4 and 5 extension confirmed. There has also been additional funding to increase capacity of the dispersed/move on properties across Lincolnshire. Two properties have been secured in East Lindsey and the search continues to source a further two properties in the Lincoln/West Lindsey area. This will enable the service to support 25 families in emergency accommodation at any one time.

The refuge is also in year two of 3-year funding from Mercers which provides support to families, children and young people in the refuges across Lincolnshire. Following the BBC Children-In-Need funding ending 30<sup>th</sup> June 2022 LCC increased the funding enabling EDAN Lincs to continue the same level of support for children and young people in Refuge. LCC has also provided £100,000 for the refurbishment of the existing refuge units over the duration of this contract.

The latter period of this financial year has been particularly challenging for the organisation with preparations for the mobilisation of the new Outreach contract alongside delivering the current contract. The hard work and dedication of the whole staff team during this time has been incredible. The Refuge service has seen challenges with the addition of managing a sub-contacting arrangement with the SOLDAS Refuge and also working to furnish the additional dispersed property.

Despite the challenges, further success during this year was achieved when being classified as 'Excelling' in the Lincolnshire County Council (LCC) Annual Review across the Countywide Outreach Services and Refuge contract. The IDVA service also achieved a further 3-years 'Leading Lights' accreditation.

The Management team and staff across all areas are without doubt the most valuable asset to the organisation and the core reason for its successes. They have worked incredibly hard during what has been a challenging year.

**Celia Madden**  
Chief Executive Officer

## **Triage & Information, Advice & Support Team (IAST)**

From April 1<sup>st</sup> 2022 to March 31<sup>st</sup> 2023 a total of 4,962 referrals were received into the service. There were 3,667 PPN's from the Police, 912 from all other agencies and 383 self-referrals. This is an increase of 43% on the previous year. Due to the increase in Police PPN referrals Triage & IAST have identified 68 high-risk cases resulting in referrals submitted to MARAC. This is 84% of the total number referred by EDAN Lincs. There have also been 131 EMAS (East Midlands Ambulance Service) direct referrals this year through a separate pathway which is a slight decrease on the 144 from the previous year. In this year Triage & IAST again saw an increase in the complexities of service users with a total of 1,340 referrals received identifying a complex need. This is a 29% increase compared to the previous year. The team regularly guide those who are in a state of crisis and help ensure emergency support is provided by relevant agencies. IAST has seen an increase in actions, with a total of 12,194 in relation to receiving calls, taking referrals, liaising with professionals, online chats and email enquiries, compared to the previous year of 4,036. This is an increase of 202%.

The Triage and IAST team have weathered through a particularly challenging 12 months, showing remarkable resilience in dealing with the difficult pressures of the increase in referrals to the service and complexities of cases. This was, in the majority, due to the increased number of direct PPN (Police) referrals. With an average of approximately 80% of PPN referrals being closed by the IAST/Triage team, this impacted significantly due to the large amount of support work required without the service user proceeding through to Outreach support. Most importantly the team have been able to provide much needed Domestic Abuse advice, awareness, options and safety planning to those in need.

Each team member has the ability to confidently assess risk whilst providing an empathic, supportive and non-judgmental approach. An important part of their role is to encourage engagement with the service to those who may be nervous, not recognizing risk, apprehensive or scared. This can be testing but empowering to both the service user and the worker, providing a sense of accomplishment to both parties and provides motivation to the team to work through difficult times. As COVID has been left behind, the team continued to navigate the cost-of-living crisis as many service users are now faced with a difficult decision as to whether to stay or leave an abusive relationship. There has also been an increase in media coverage of domestic abuse.

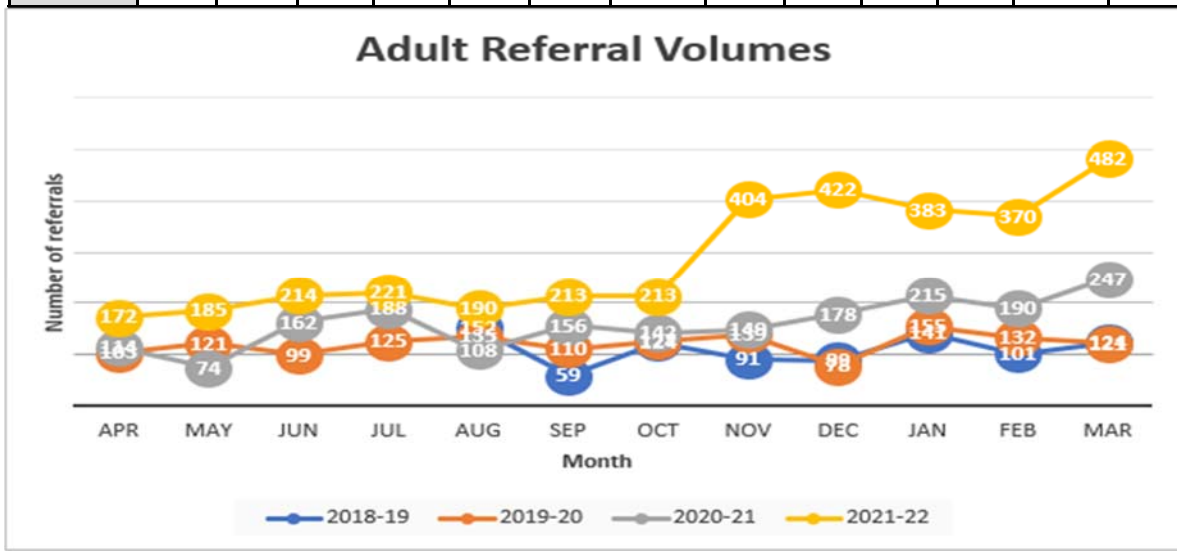
A new Victim Lincs pathway was implemented in March 2023 which means a sharp decrease of PPN referrals into the service, which will allow some reflection and opportunity to prepare for the new contract immobilization and implementation. The team have remained committed, passionate and steadfast whilst under an enormous amount of pressure over the past 12 months. They have all strived to provide the best possible specialist service to service users and professionals through an exceptionally challenging time, going above and beyond, which has been gratefully appreciated. Through this time the team exhibited exceptional peer support and showed great camaraderie, thus contributing to, and ensuring, a positive working environment.

## Referral Data for 2022/23

### Outreach

**3,469** referrals (80% increase on 2020/21).

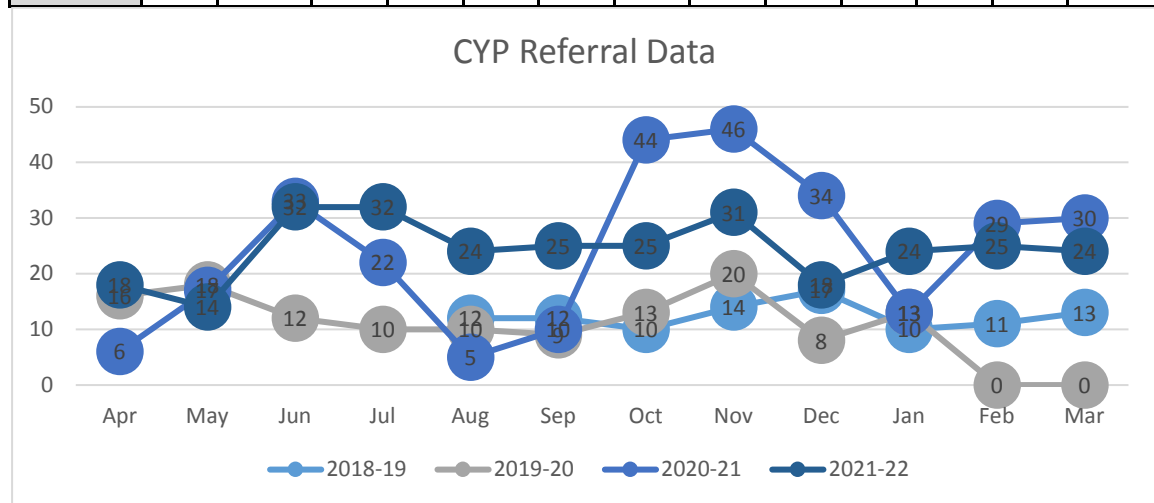
| Year    | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 |     |     |     |     | 152 | 59  | 124 | 91  | 89  | 141 | 101 | 124 | 881   |
| 2019-20 | 103 | 121 | 99  | 125 | 135 | 110 | 127 | 139 | 78  | 155 | 132 | 121 | 1,445 |
| 2020-21 | 114 | 74  | 162 | 188 | 108 | 156 | 142 | 149 | 178 | 215 | 190 | 247 | 1,923 |
| 2021-22 | 172 | 185 | 214 | 221 | 190 | 213 | 213 | 404 | 422 | 383 | 370 | 482 | 3,469 |



### CYP

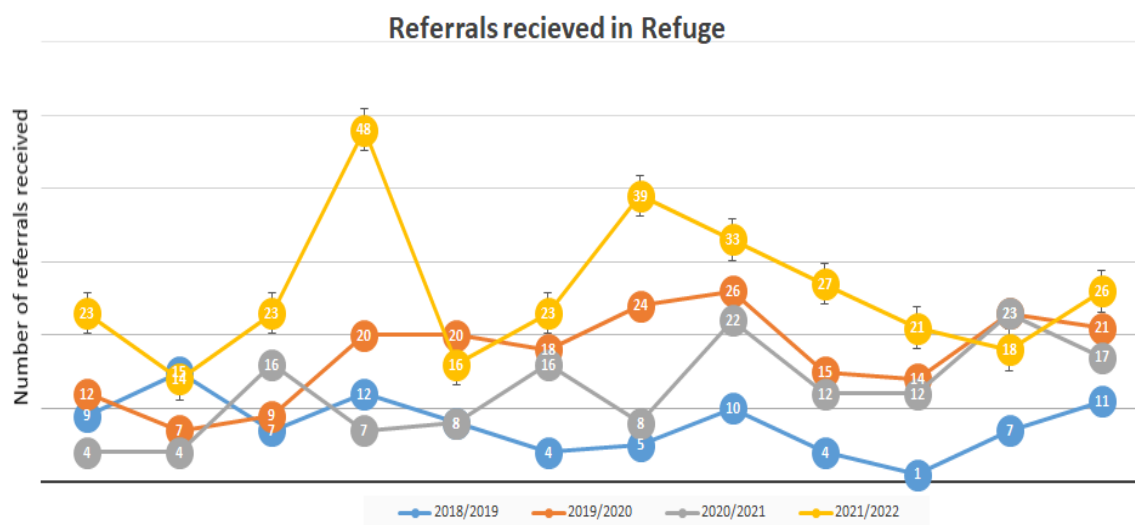
**292** referrals for children & young people (7% increase on 2020/21).

| Year    | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 |     |     |     |     | 12  | 12  | 10  | 14  | 17  | 10  | 11  | 13  | 99    |
| 2019-20 | 16  | 18  | 12  | 10  | 10  | 9   | 13  | 20  | 8   | 13  | 0   | 0   | 129   |
| 2020-21 | 6   | 17  | 33  | 22  | 5   | 10  | 44  | 46  | 34  | 13  | 29  | 30  | 273   |
| 2021-22 | 18  | 14  | 32  | 32  | 24  | 25  | 25  | 31  | 18  | 24  | 25  | 24  | 292   |



## Refuge

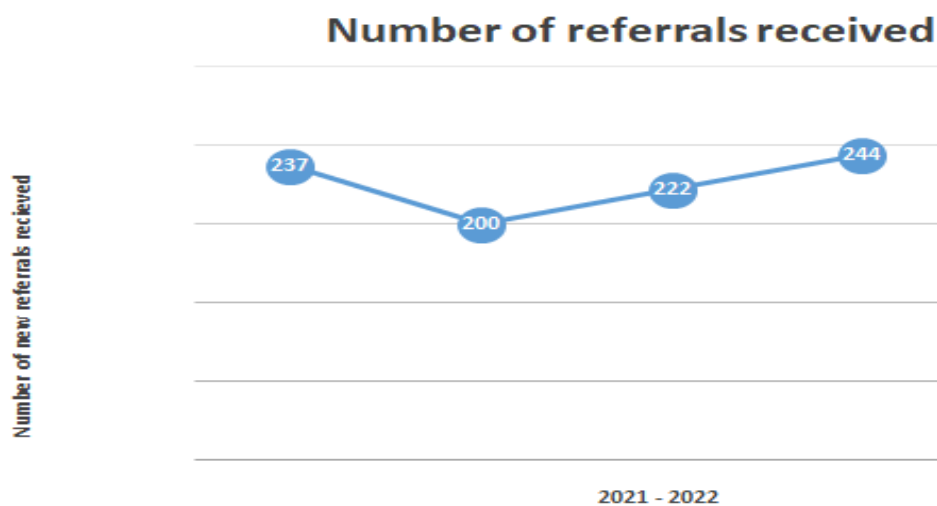
**311** referrals (108% increase on 2020/21 & 234% increase since the start of the contract!)



|           | April | May | June | July | August | September | October | November | December | January | February | March | Total |
|-----------|-------|-----|------|------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|
| 2018/2019 | 9     | 15  | 7    | 12   | 8      | 4         | 5       | 10       | 4        | 1       | 7        | 11    | 93    |
| 2019/2020 | 12    | 7   | 9    | 20   | 20     | 18        | 24      | 26       | 15       | 14      | 23       | 21    | 209   |
| 2020/2021 | 4     | 4   | 16   | 7    | 8      | 16        | 8       | 22       | 12       | 12      | 23       | 17    | 149   |
| 2021/2022 | 23    | 14  | 23   | 48   | 16     | 23        | 39      | 33       | 27       | 21      | 18       | 26    | 311   |

## IDVA

**903** referrals into the EDAN Lincs IDVA Service.



|                              | Apr – Jun 2021 | Jul – Sep 2021 | Oct – Dec 2021 | Jan – Mar 2022 | Total |
|------------------------------|----------------|----------------|----------------|----------------|-------|
| Number of referrals received | 237            | 200            | 222            | 244            | 903   |

## **Outreach Support**

The funding EDAN Lincs receives allows us to offer outreach support to both families and individuals; men, women and children who have, or who are currently, suffering from domestic abuse. Those who have suffered domestic abuse have very often been subjected to coercive & controlling behavior from those who have perpetrated the abuse. An options-based approach to safety and support planning allows individuals to begin to make positive choices, empowers them and promotes self-protection in the long-term.

Every service user has different needs, and this is based upon their own individual experiences of abuse and the risk level that they face. This year has brought many challenges with the continuing impact of the Covid-19 pandemic regarding how the service manages both the service users and staff experiences. We have responded and adapted to ensure we have been able to continue to support individuals and families accessing support. This has been achieved by continuing with practices that were introduced during the pandemic and continuing to support staff with a strength-based approach to supervision to ensure the increasing levels of vicarious trauma are recognized and supported.

Vital work was undertaken this year to secure the new domestic abuse contract with Lincolnshire County council, whilst continuing to work to deliver high performance levels within the current contract. This was achieved through teamwork, determination and the dedication of staff to the service.

Throughout this year we have focused our attention on building a comprehensive platform of resources (digital platform), whilst establishing an Outreach Engagement Team to satisfy the demands of the new contract. This new Lincolnshire County Council strategy promotes the service user being empowered to take ownership of their experience, whilst the new team establishes firm roots in and around the county. The clear message from our commissioners is one of early intervention, taking ownership and being empowered, giving our partner agencies the opportunity to be upskilled and work in collaboration with our service to be self-supporting and sustaining, which further encourages and strengthens unity and alliance with these partner agencies, which is paramount for future success.

In addition, we began preparation for major development and restructuring within our current CYP, Adult Outreach, IDVA, IAS and Triage teams to align with the new contract ensuring we meet the required deadlines.

With success in mind, we have focused on upgrading our current staff package to secure suitably qualified and experienced personnel and once recruited ensuring that our internal training and induction package meets with the high demands that are required from staff to support working in this arena, enabling longevity of service and a positive working environment.

## **Children & Young People (CYP)**

Within the last financial year the Children and Young People (CYP) team has seen a lot of changes, with staff who had been working with EDAN Lincs for many years either moving roles internally or leaving the service. As a testament to the resilience of the team, it has rebuilt in full and all are succeeding within their roles. The team is passionate in helping and supporting the families and children/young people, enabling them to understand what has happened and that it was not their fault. The team supports the processing of feelings and emotions and getting a better understanding of domestic abuse. This helps children and young people to live a life free from domestic abuse where they can thrive and be the best they can be after a difficult phase in life. After support from EDAN Lincs and thanks to the CYP team domestic abuse does not have to feel imprinted upon the service users forever.

The CYP team have supported 283 children and young people, providing family focus and 1:1 sessions in schools, children centres, GP surgeries, via MS Teams and over the telephone. Below are the number of referrals received into the CYP team per month during 2022/23 (these numbers do not include referrals to the CYP IDVA):

| Apr | May | Jun | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|-----|-----|-----|------|-----|-----|-----|-----|-----|-----|-----|-----|
| 24  | 28  | 17  | 41   | 15  | 15  | 15  | 17  | 41  | 11  | 31  | 28  |

They have intensely worked in partnership, making referrals to appropriate agencies, signposting, making sure the children and young people get the best support available.

100% of children and young people supported by the CYP team have reported:

- Feeling safer after EDAN Lincs support
- Improved understanding of their experiences and trauma
- Supported to build their resilience and wellbeing
- Feeling that they had learned about healthy and unhealthy relationships
- Feeling heard and understood



International Bomber Command, Lincoln

## **Refuge Support**

EDAN Lincs provides emergency safe accommodation for those who have fled domestic abuse. In Lincoln and West Lindsey EDAN Lincs has emergency housing for up to 14 families that can support adults, children and young people who require a place of safety due to the domestic abuse they have experienced. This accommodation comprises of three dispersed properties in West Lindsey and a multi-occupancy refuge consisting of 11 self-contained units of accommodation in Lincoln. Two of the self-contained units in Lincoln are specifically designed to provide disabled access which means support can be provided to individuals with additional needs and could include supporting someone that is on a recognised substance reduction programme. The East Lindsey accommodation consists of 5 two bedroomed self-contained flats within in the main refuge building along with a staff office, communal lounge and external children's unit and garden/play area. In addition there are also two dispersed properties in the community which can accommodate an adult and up to 5 children. The dispersed properties can accommodate male victims and those with older male children and are also better equipped to support those from the LGBTQ+ community.

Person-centred and holistic support commences at the point of referral into the service which can be direct from the victim or via an agency. Each referral is risk assessed individually and takes into consideration not only the circumstances of the referee but also the support needs of any current residents. Staff are committed to ensuring that anyone arriving into refuge is greeted in a warm and welcoming environment. Residents receive welcome packs, new bedding and duvet covers, basic food items, children's buddy bags, toy boxes and access to a toy/book lending library. Safety support planning is completed on arrival with all residents and children which includes advice and guidance surrounding social media, email addresses, phone bills, bank statements and the non-disclosure of their location. Residents are offered weekly 1:1s as a minimum, with more support available. The friendly and approachable, non-judgemental nature of refuge staff means that residents feel confident enough to seek support when needed which is often something that in their lifetime they have never been given. Resilience is key and EDAN Lincs staff are not there to do the work for the residents, but support them to find the tools to navigate their own future. This means that when residents leave the refuge setting they have the capacity to stand on their own two feet. Staff advocate for residents to engage with other agencies such as Children's Services, solicitors, mental health services, the Police, housing, benefits, education etc. This ensures individuals are fully aware of their situation and options. Staff also help to support by building a residents independence, offering emotional support at what is often a confusing and upsetting time. Pre-held beliefs and low self-worth are challenging to unpick and therefore it is paramount that staff build a good relationship with residents from the start. Staff are highly trained in recognising those that may require further therapeutic intervention referring residents to an in-house, funded, counsellor or other relevant agencies.

Children in refuge often find it difficult to convey how they are feeling or are able to share what they have seen or felt. Specialist Children's workers work closely with the children to help them to understand why they are in refuge and to offer them an outlet to voice their feelings. This positive engagement is paramount for improving the family dynamics. The growth of a relationship between the non-abusive parent and child is a unique and powerful experience to be part of. EDAN Lincs supports healthy parenting to encourage those loving, safe bonds between parent and child.

The mission of the Refuge service is to ensure that all residents find the desire for change, through unlearning habits, realising that they are worthy of love and respect and that they do not need to rely on anyone else to give them validation. The residents are able to access the 'SAFE'

course which builds on all of the above and learning how to keep themselves safe by recognising unhealthy behaviours, learning the full effects of domestic abuse and developing healthy boundaries in all future relationships.

This year a grant of £100,000.00 was provided by Lincolnshire County Council for the refurbishment of the refuges. Planning is underway to establish exactly how this money will be spent to improve the service provided by EDAN Lincs. The impact on the residents and staff of these planned improvements will be immeasurably positive.



Skegness Pier

## Lincolnshire Independent Domestic Violence Advisor (IDVA) Service

The team provides a specialist service for those aged 16 and over who have been referred to a Multi-Agency Risk Assessment Conference (MARAC) and have been assessed as high risk of homicide or serious injury due to domestic abuse. The IDVA attends scheduled and emergency MARAC's to represent the victim and coordinate the actions of partnership agencies. The IDVA Service had previously been awarded Safe Lives Leading Light status and continue to work within the standard to ensure good practice.

### Feedback

In this year there have been no formal complaints made and the service has received a number of compliments:

|                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>"Thank you for going above and beyond to help me with this request. Client is recovering well and she continues to engage with our support. I would like to express that your professionalism during my communications with yourself regarding this case has been outstanding I appreciate this very much."</i><br>Partnership agency | <i>"Police officers thank IDVAs that are working from police stations – in particular a recent incident to assist officers in dealing with a high risk incident and the IDVA supported the victim at the police station whilst securing temporary accommodation"</i><br>Local police authority |
| <i>"The IDVA made sure, I understood the process"</i><br>Victim                                                                                                                                                                                                                                                                          | <i>"The IDVA made the process of court seem less daunting"</i><br>Victim                                                                                                                                                                                                                       |
| <i>"My IDVA remained with me every step of the way"</i><br>Victim                                                                                                                                                                                                                                                                        | <i>"The case kept getting adjourned and I just felt like it was not worth the stress anymore but my IDVA was there to empower me to keep going"</i><br>Victim                                                                                                                                  |

### Professional development

The IDVA team is multi-skilled, with access to internal and external training to enhance service deliverables. Two IDVAs have completed Paladin training and ISVA training and the organization adheres to the 6 year LCC Training pathway. A full day of Internal Resilience training has been provided to all staff.

Staff are committed to monthly supervision and further supported with quarterly clinical supervision in a group format. The service is subject to Safe Lives Leading Light reviews where in depth scrutiny of compliance with the IDVA performance criteria is undertaken.

### Caseloads and Statistics

Lincoln City and the east of the county continue to have the highest number of referrals into MARAC and the IDVA Service. Safe Lives recommend IDVAs should carry a caseload of between 5-7 cases per month (60-80 cases per annum). Numbers for 2022-23 indicate that Lincolnshire IDVAs have each had an average of approximately 9 new cases per month. This does not take into account the number of cases that are still open and being worked on from previous months or those where there is no consent and attempts are being made. Each IDVA averages 29 open cases at any time. The total number of referrals into the IDVA service for 2022/23 totals 1,084 which equates to a case load of approximately 98 cases per annum for each IDVA.

|                                                                                                                      |                                                                                                                                                                              |
|----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>100%</b> of victims received advice and guidance to seek legal representation to explore civil protection orders. | <b>97%</b> of victims required emotional wellbeing support, support using a psychosocial trauma informed approach or a referral to an appropriate service within the county. |
| <b>46%</b> of victims were supported through the criminal courts as a Domestic Abuse victim.                         | <b>99%</b> of victim reported on exiting the service that the overall risk from others had reduced.                                                                          |
| <b>85%</b> of cases required housing related support.                                                                | <b>96%</b> of referrals responded to within 48 hours                                                                                                                         |

The IDVA service has been attempting to monitor 16-17 year old referrals. The number referred to MARAC and giving consent has been relatively low at 14 cases however this is an increase from the previous year of 7 cases referred. Male referrals to MARAC had remained static at 28 in 2021/22 from 27 in 2019/20 and the service will continue to be active in this field. The new IDVA manager has been keen to address the high numbers of 'no consent' cases and meetings were held with the Inspector of the Police Safeguarding Hub to explore how to reduce the number of these cases.

### Finance

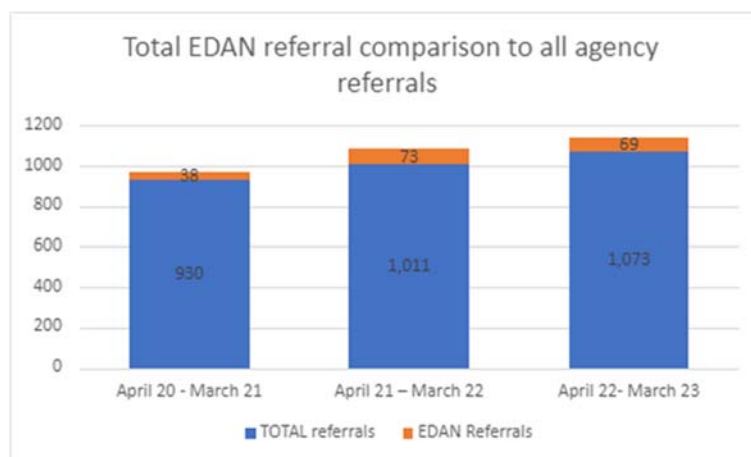
| Main funding sources                      | Amount            | Time period     |
|-------------------------------------------|-------------------|-----------------|
| Lincolnshire County Council IDVA services | £379,620 per year | Until June 2023 |
| MOJ IDVA services                         | £118,196 per year | Until June 2023 |
| Contract funding (rest of service)        | £786,654 per year | Until June 2023 |

NatWest Circle Fund awarded the service £5,000 in May 2022. The funding was vital in providing financial support at the point of crisis, helping to increase client's safety. It also helped to fund food vouchers for those victims that find themselves in temporary accommodation.

## **Multi-Agency Risk Assessment Conference (MARAC) & Domestic Homicide Reviews (DHRs)**

As the commissioned domestic abuse service in Lincolnshire, EDAN Lincs are a representing body on the MARAC panel. The role of the MARAC is to provide a platform where a minimum number of agencies are represented to give legal quorum and must be inclusive of Health, IDVA, Police, Children's Services and DA services. This conference facilitates a risk led approach to domestic abuse and evaluates effective information sharing to enable appropriate actions to increase public safety. The referrals into the MARAC are referrals that have been risk assessed by an agency, using the risk assessment tool with a criteria of, but not limited to, professional judgement, risk assessment figures, escalation, and transfer to Lincolnshire, along with cases meeting a repeat criteria. Each agency provides a "Designated MARAC Representative" (DMR). The DMR role is to be a participating advocate to cases referred to the MARAC, not only those by their agency, but for all cases being referred by any agency. To ensure that the information provided is concise using the principles of Signs of Safety, clear presentation of risks is required, complicating factors/barriers to reducing risk are considered and what actions have been successfully implemented to reduce or remove risk to prevent a homicide are assessed. The homicide timeline is applied to cases being heard.

The below chart represents the year on year overall agency MARAC referrals and comparison of EDAN Lincs referrals. EDAN Lincs figures represented on this chart are not inclusive of all transfer cases that are requested by EDAN Lincs refugees as these are recorded as transferred in by the county transferring and not recorded as Edan Lincs. The figures are not inclusive of referrals that are duplicated by another agency at the same point of referral (the figures are provided by LSP).



During the period 2022/23 EDAN Lincs Outreach/Refuge submitted 100% completed referrals and no inappropriate referrals, with 6.43% of the total referrals made to Lincolnshire MARAC by an agency. EDAN Lincs clearly demonstrated good multi-agency collaboration with all partner agencies and endeavour to work around the difficulties that the contract of 'one agency one worker' has presented over the last year.

Linking in with the MARACS is the Domestic Homicide Reviews (DHRs). One of the aims of the MARAC is to reduce the risk of serious harm or homicide to domestic abuse victims. Sadly lives are lost due to domestic abuse or a situational response to a set of circumstances. Following a Home Office change in December 2016 EDAN Lincs has been involved in DHRs and remains a contributing member in relation to ongoing DHRs in the county. On occasion the organisation responds to other counties DHRs and also participate as required as a panel board member. It is important to note that reviews are not simply there to examine the conduct of professionals and agencies involved, the reviews should illuminate the past to make the future safer for our communities and those whose lives are effected by domestic abuse.



St Botolph's Church aka 'The Stump', Boston

## **Fundraising**

EDAN Lincs has seen stronger relationships with the press and an increased social media following of around 40% across Facebook, Twitter, Instagram and LinkedIn this year. This is after the successful completion of 'Communication Strategy Training for Charities' by the Fundraising Coordinator with the Media Trust. This increase in engagement has helped to boost appeals at crucial times such as Easter and Christmas which translates in to more help for service users in the refuges and in the wider community.

A number of events of varying sizes have been hosted throughout the year raising vital funds for the charity. Some highlights include the 'Creative Freedom' exhibition at Lincoln Cathedral, with pieces donated by artists for the refuges, and the 'Reflection 2020 Quilt', created to reflect on the lock downs in 2020, which raised £2,750. The C2C2C bike ride raised £10,000, a 24 hour martial arts challenge raised a further £3,250 and other events such as a fashion show, the Lincoln Santa Fun Run and more continued to raise money and awareness for EDAN Lincs.



The website now uses the Just Giving checkout for online donations, ensuring that all money donated goes directly to supporting victims of domestic abuse. An increased understanding and use of QR codes on printed media helps to achieve results and deliver a clear message about the charity and its purpose.

During the year EDAN Lincs has been supported by a number of local businesses. Waterside Shopping Centre ran their White Ribbon campaign and Primark Lincoln held events for customers and staff. Bells Garden Centre fundraised throughout their busy pumpkin season and New Theatre Royal fundraised enabled many of the families supported by EDAN Lincs to go to the spectacular Christmas Pantomime.

The following businesses have also supported the charity:

|                               |                      |
|-------------------------------|----------------------|
| Siemens Energy Lincoln        | Platform Housing     |
| ACIS                          | Longhurst            |
| Lincolnshire Rural Housing    | Gleeson Homebuilders |
| Sills & Betteridge Solicitors | Ringrose Law         |

There has also been support, volunteered time and fundraising by students of Lincoln and Bishop Grosseteste Universities. The money raised this year has been used to support the provision of counselling, summer activities and outings for survivors staying in refuges as well as redecoration and refurbishment of refuges, and much more. Grants have also successfully been secured from Happy Days Charity & Platform, B&Q, Tesco, Asda, Lincoln Minster Roundtable Foundation for Freedom, Siemens, The Lord Barnby Foundation, Black & Blue and Tesco Mobile.

The charity has built and strengthened relationships with local community groups like the South Holland, Gainsborough and Bailgate Rotary Clubs, Witham Women's Institute and Cherry Willingham Mother's Union. These relationships have flourished during the '16 Days of Action' experience when the charity partnered with many of these groups to create small domestic

abuse awareness events. The intention is to continue to build more relationships with communities and businesses, strengthen links with groups and create a central database of contacts to enable meeting needs faster as well as building on the success of social media to reach the unreached groups.

To donate <https://bitly.ws/TnF8>

## **Partner Agencies**

So much of what the charity does involves working very closely and in conjunction with many other partner agencies. EDAN Lincs recognises the importance of this and works not only strategically but also on an operational level, to ensure close working relationships bring many benefits; not limited to but including being able to make good use of the expertise that other agencies are able to provide.

## **Treasurer and Company Secretary's Report**

The finance team is Natasha Vick – Financial Director, supported by the Audit, Finance and Risk committee.

Our financial statements and prepared accounts for the year ended 31<sup>st</sup> March 2023 can be found as an appendix to this report.

The main source of income to the Charity this year was Lincolnshire County Council

## **Reserves Policy**

At the year end the charity had total funds of £756,528 (2022: £741,723). Included in the total funds are restricted funds of £147,948 (2022: £160,655) and unrestricted reserves of £608,580 (2022: £581,068). The Charity intends to hold unrestricted reserves equivalent to 3 months of expenditure, this allows for a continuous service provision. The board have reviewed the level of reserves held and confirms that this reserves target has been met. Our target reserves based on our monthly expenditure is around £560,000. The Board will continue to review this position on an ongoing basis but will maintain the current target for the financial year 2023-24.

## **Future Plans**

As expected, inflationary pressures have been a big factor of EDAN's financial performance over 2022-23 and we are proud to have delivered a strong set of numbers, with a slight increase in held reserve. This has been achieved whilst also delivering pay increases to staff and maintaining service levels.

Fundraising income increased significantly in the year to March 2023 and the hope is to continue to capitalise on this through the current year. The focus for the board will remain on supporting the reserve target, but also on developing investment and other income streams which will safeguard EDAN Lincs as it continues to grow in the future.

## **Wider Network**

In so far as it is complementary to the charity's objects, the charity is guided by both local and national policy and works as part of Lincolnshire's Integrated Care System. The charity also works in conjunction with various other bodies including:

- Lincolnshire County Council
- All seven District Councils
- Police
- Children's Services
- Adult Social Services
- Housing Associations
- Local schools and colleges
- Universities within the county
- Not statutory charitable organisations
- Solicitors and courts
- Other domestic abuse organisations
- Health sector
- The Charity also subscribes to the National Women's Aid Charity
- And many more...



Marshall's Yard, Gainsborough

## **Risk Management**

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The identified major risks facing the Charity at any one time are:

1. Loss of rental cost support for the refuges
2. Loss of funding

Ongoing Government funding is subject to a very strict annual assessment process and all staff work very hard to meet the required standards of service. In order to ensure that the required service standards are met the Charity monitors:

1. Refuge occupancy
2. Number of clients during the month
3. Referrals
4. Number of cases on the waiting list



The world's only 8 sailed Windmill, Heckington

## **Acknowledgements**

EDAN Lincs would like to acknowledge the joint working and support received from partner agencies, both statutory and non-statutory. Multi-agency working is key for providing a holistic package of support to the service users and excellent working relationships have been built with partners. EDAN Lincs extends special thanks to funders and supporters without whom the charity would not be able to offer the vital services to those in need.

The pictures used throughout this report depict landmarks from the county of Lincolnshire. They can each be found in locations across the seven districts in which EDAN Lincs provides vital support to the community.

## **REFERENCE AND ADMINISTRATIVE DETAILS**

|                               |                                                                                                                                                                                                                                                                                                                                   |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <u>Registered Company No:</u> | 04243436 (England and Wales)                                                                                                                                                                                                                                                                                                      |
| <u>Registered Charity No:</u> | 1092913                                                                                                                                                                                                                                                                                                                           |
| <u>Registered Office:</u>     | Office 11 Navigation Business Centre Mill Gate Newark NG24 4TS                                                                                                                                                                                                                                                                    |
| <u>Trustees</u>               | <p>P Holdsworth (Chair)</p> <p>M K Allen Chartered Accountant (Treasurer) (resigned 29.09.22)</p> <p>L Patsalides</p> <p>C Taylor</p> <p>R Simmonds (resigned 09.11.22)</p> <p>L Pryke (resigned 07.03.23)</p> <p>N Dillon-Jones (resigned 09.02.23)</p> <p>T Buzec (appointed 22.11.22)</p> <p>V Plumbly (resigned 26.05.22)</p> |
| <u>Executive Team</u>         | <p>Celia Madden – CEO</p> <p>Amanda Sowerby – Deputy CEO</p> <p>Natasha Vick – Finance Director</p>                                                                                                                                                                                                                               |
| <u>Senior Management Team</u> | <p>Shelly Bamford/Sharon Walker – IDVA Manager</p> <p>Jane Keenlyside – MARAC Manager</p> <p>Mandy Gilmour – Refuge Manager</p> <p>Dawn Deane – Refuge Manager</p> <p>Ann Canter – Outreach Manager</p> <p>Lurdes Webb – CYP Outreach Manager</p> <p>Kaye Parkes – Outreach Triage Manager</p>                                    |
| <u>Auditors</u>               | <p>Paul Colcomb FCCA (Senior Statutory Auditor),</p> <p>Wright Vigar Limited, Statutory Auditors,</p> <p>Chartered Accountants &amp; Business Advisers</p> <p>15 Newland, Lincoln, LN1 1XG</p>                                                                                                                                    |
| <u>Bankers</u>                | <p>CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill,</p> <p>West Malling, Kent, ME19 4JQ</p>                                                                                                                                                                                                                                        |
| <u>Solicitors</u>             | <p>Sills &amp; Betteridge LLP, Aquis House,</p> <p>18 - 28 Clasketgate, Lincoln, LN2 1JN</p>                                                                                                                                                                                                                                      |

## **Contact Information & Opening Times**

**Tel:** 01522 510041. Option 1 for Refuge, option 2 for Outreach

**Website:** [www.edanlincs.org.uk](http://www.edanlincs.org.uk)    **Email:** [info@edanlincs.org.uk](mailto:info@edanlincs.org.uk)

### **Opening Times:**

- **Refuge:** 8.30am to 8.30pm Monday to Friday, 10.30am to 6.30pm Saturday.
- **Outreach:** 9am to 5pm Monday to Friday.
- **IDVA Service:** 9am to 5pm Monday to Friday.

## **Key management remuneration**

The trustees consider the role and responsibilities of key management personnel and review the remuneration package in line with similar entities. Annual appraisals and pay reviews on key management personnel are undertaken based on the individual's performance of their duties and fulfilment of the objectives of the charity in the period.

## **Statement of Trustees Responsibilities**

The Trustees of EDAN Lincs, who are also the directors of EDAN Lincs for the purposes of company law, are responsible for preparing the 'Report of the Trustees' and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charity SORP;
- Make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the Trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware; and
- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

### **AUDITORS**

The auditors, Wright Vigar Limited, will be proposed for re-appointment at the forthcoming Annual General Meeting.

Approved by order of the board of trustees on 24 November 2023 and signed on its behalf by:

  
Paula Holdsworth (Nov 24, 2023 14:07 GMT)

Ms P Holdsworth - Trustee

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Opinion**

We have audited the financial statements of EDAN Lincs (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our work is performed to include an assessment of the susceptibility of the entity's financial statements to material misstatement, including the risk of fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

In identifying and assessing risk of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We plan our work to gain an understanding of the significant laws and regulations that are of significance to the entity and the sector in which they operate. We perform our work to ensure that the entity is complying with its legal and regulatory framework.
- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management and people charged with governance.

We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:

- Substantive procedures performed in accordance with the ISAs (UK).
- Challenging assumptions and judgments made by management in its significant accounting estimates.
- Identifying and testing journal entries, in particular material journal entries and an assessment of year end journals.
- Assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

*Paul Colcomb*

Paul Colcomb (Nov 24, 2023 14:36 GMT)

Paul Colcomb FCCA (Senior Statutory Auditor)  
for and on behalf of Wright Vigar Limited  
Statutory Auditors  
Chartered Accountants & Business Advisers  
15 Newland  
Lincoln  
Lincolnshire  
LN1 1XG

Date: 24 November 2023

**EDAN Lincs**

**Statement of Financial Activities**  
**(Incorporating an Income and Expenditure Account)**  
**for the Year Ended 31 March 2023**

|                                    | Notes | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | 2023<br>Total<br>funds<br>£ | 2022<br>Total<br>funds<br>£ |
|------------------------------------|-------|----------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |       |                            |                          |                             |                             |
| Donations and legacies             | 3     | 100,274                    | -                        | 100,274                     | 59,588                      |
| <b>Charitable activities</b>       | 5     |                            |                          |                             |                             |
| Refuge                             |       | 1,005,525                  | -                        | 1,005,525                   | 595,328                     |
| Centre                             |       | -                          | -                        | -                           | 1,500                       |
| Children's Services                |       | -                          | 10,846                   | 10,846                      | -                           |
| Floating Support                   |       | 1,090,586                  | -                        | 1,090,586                   | 1,316,887                   |
| Training and Education             |       | -                          | 47,728                   | 47,728                      | -                           |
| Investment income                  | 4     | 3,257                      | -                        | 3,257                       | 55                          |
| <b>Total</b>                       |       | <u>2,199,642</u>           | <u>58,574</u>            | <u>2,258,216</u>            | <u>1,973,358</u>            |
| <b>EXPENDITURE ON</b>              |       |                            |                          |                             |                             |
| Raising funds                      | 6     | 1,653                      | -                        | 1,653                       | 935                         |
| <b>Charitable activities</b>       | 7     |                            |                          |                             |                             |
| Refuge                             |       | 722,358                    | 32,396                   | 754,754                     | 572,516                     |
| Hospital                           |       | -                          | 25,756                   | 25,756                      | 2,828                       |
| Centre                             |       | -                          | -                        | -                           | 4,254                       |
| Children's Services                |       | -                          | 14,746                   | 14,746                      | 73,835                      |
| Floating Support                   |       | 1,446,502                  | -                        | 1,446,502                   | 1,133,705                   |
| Volunteer Mentor Training          |       | -                          | -                        | -                           | 29,429                      |
| Training and Education             |       | -                          | -                        | -                           | 101,632                     |
| <b>Total</b>                       |       | <u>2,170,513</u>           | <u>72,898</u>            | <u>2,243,411</u>            | <u>1,919,134</u>            |
| <b>NET INCOME/(EXPENDITURE)</b>    |       | 29,129                     | (14,324)                 | 14,805                      | 54,224                      |
| <b>Transfers between funds</b>     | 20    | <u>(1,617)</u>             | <u>1,617</u>             | <u>-</u>                    | <u>-</u>                    |
| <b>Net movement in funds</b>       |       | 27,512                     | (12,707)                 | 14,805                      | 54,224                      |
| <b>RECONCILIATION OF FUNDS</b>     |       |                            |                          |                             |                             |
| Total funds brought forward        |       | 581,068                    | 160,655                  | 741,723                     | 687,499                     |
| <b>TOTAL FUNDS CARRIED FORWARD</b> |       | <u>608,580</u>             | <u>147,948</u>           | <u>756,527</u>              | <u>741,723</u>              |

The notes form part of these financial statements

**EDAN Lincs (Registered number: 04243436)**

**Balance Sheet**  
**31 March 2023**

|                                              | <b>Notes</b> | <b>2023<br/>£</b>     | <b>2022<br/>£</b>     |
|----------------------------------------------|--------------|-----------------------|-----------------------|
| <b>FIXED ASSETS</b>                          |              |                       |                       |
| Tangible assets                              | 13           | 43,078                | 33,297                |
| <b>CURRENT ASSETS</b>                        |              |                       |                       |
| Debtors                                      | 14           | 39,897                | 1,148,455             |
| Cash at bank and in hand                     | 15           | <u>869,917</u>        | <u>642,503</u>        |
|                                              |              | 909,814               | 1,790,958             |
| <b>CREDITORS</b>                             |              |                       |                       |
| Amounts falling due within one year          | 16           | <u>(196,364)</u>      | <u>(1,082,532)</u>    |
| <b>NET CURRENT ASSETS</b>                    |              | <u>713,450</u>        | <u>708,426</u>        |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b> |              | <u>756,528</u>        | <u>741,723</u>        |
| <b>NET ASSETS/(LIABILITIES)</b>              |              | <u><u>756,528</u></u> | <u><u>741,723</u></u> |
| <b>FUNDS</b>                                 | 20           |                       |                       |
| Unrestricted funds                           |              | 608,580               | 581,068               |
| Restricted funds                             |              | <u>147,948</u>        | <u>160,655</u>        |
| <b>TOTAL FUNDS</b>                           |              | <u><u>756,528</u></u> | <u><u>741,723</u></u> |

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 24 November 2023 and were signed on its behalf by:

  
Paula Holdsworth (Nov 24, 2023 14:07 GMT)  
.....  
Ms P Holdsworth - Trustee

**EDAN Lincs**

**Cash Flow Statement**  
**for the Year Ended 31 March 2023**

|                                                                           | Notes | 2023<br>£                   | 2022<br>£                   |
|---------------------------------------------------------------------------|-------|-----------------------------|-----------------------------|
| <b>Cash flows from operating activities</b>                               |       |                             |                             |
| Cash generated from operations                                            | 1     | <u>298,903</u>              | <u>53,318</u>               |
| Net cash provided by operating activities                                 |       | <u>298,903</u>              | <u>53,318</u>               |
| <b>Cash flows from investing activities</b>                               |       |                             |                             |
| Purchase of tangible fixed assets                                         |       | (20,628)                    | (14,236)                    |
| Interest received                                                         |       | <u>3,257</u>                | <u>55</u>                   |
| Net cash used in investing activities                                     |       | <u>(17,371)</u>             | <u>(14,181)</u>             |
| <b>Cash flows from financing activities</b>                               |       |                             |                             |
| Capital repayments in year                                                |       | <u>(1,382)</u>              | <u>(1,383)</u>              |
| Net cash used in financing activities                                     |       | <u>(1,382)</u>              | <u>(1,383)</u>              |
|                                                                           |       | <u>                    </u> | <u>                    </u> |
| <b>Change in cash and cash equivalents in the reporting period</b>        |       | 280,150                     | 37,754                      |
| <b>Cash and cash equivalents at the beginning of the reporting period</b> | 2     | <u>589,767</u>              | <u>552,013</u>              |
| <b>Cash and cash equivalents at the end of the reporting period</b>       | 2     | <u><u>869,917</u></u>       | <u><u>589,767</u></u>       |

The notes form part of these financial statements

**EDAN Lincs**

**Notes to the Cash Flow Statement**  
**for the Year Ended 31 March 2023**

**1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES**

|                                                                                           | <b>2023</b>           | <b>2022</b>          |
|-------------------------------------------------------------------------------------------|-----------------------|----------------------|
|                                                                                           | <b>£</b>              | <b>£</b>             |
| <b>Net income for the reporting period (as per the Statement of Financial Activities)</b> | 14,805                | 54,224               |
| <b>Adjustments for:</b>                                                                   |                       |                      |
| Depreciation charges                                                                      | 10,848                | 11,323               |
| Interest received                                                                         | (3,257)               | (55)                 |
| Decrease in debtors                                                                       | 1,108,558             | 956,508              |
| Decrease in creditors                                                                     | <u>(832,051)</u>      | <u>(968,682)</u>     |
| <b>Net cash provided by operations</b>                                                    | <u><u>298,903</u></u> | <u><u>53,318</u></u> |

**2. ANALYSIS OF CASH AND CASH EQUIVALENTS**

|                                                                              | <b>2023</b>           | <b>2022</b>           |
|------------------------------------------------------------------------------|-----------------------|-----------------------|
|                                                                              | <b>£</b>              | <b>£</b>              |
| Cash in hand                                                                 | 7,550                 | 13,191                |
| Notice deposits (less than 3 months)                                         | 862,367               | 629,312               |
| Overdrafts included in bank loans and overdrafts falling due within one year | <u>-</u>              | <u>(52,736)</u>       |
| <b>Total cash and cash equivalents</b>                                       | <u><u>869,917</u></u> | <u><u>589,767</u></u> |

**3. ANALYSIS OF CHANGES IN NET FUNDS**

|                          | <b>At 1.4.22</b>      | <b>Cash flow</b>      | <b>At 31.3.23</b>     |
|--------------------------|-----------------------|-----------------------|-----------------------|
|                          | <b>£</b>              | <b>£</b>              | <b>£</b>              |
| <b>Net cash</b>          |                       |                       |                       |
| Cash at bank and in hand | 642,503               | 227,414               | 869,917               |
| Bank overdraft           | <u>(52,736)</u>       | <u>52,736</u>         | <u>-</u>              |
|                          | <u><u>589,767</u></u> | <u><u>280,150</u></u> | <u><u>869,917</u></u> |
| <b>Debt</b>              |                       |                       |                       |
| Finance leases           | <u>(1,804)</u>        | <u>1,382</u>          | <u>(422)</u>          |
|                          | <u><u>(1,804)</u></u> | <u><u>1,382</u></u>   | <u><u>(422)</u></u>   |
| <b>Total</b>             | <u><u>587,963</u></u> | <u><u>281,532</u></u> | <u><u>869,495</u></u> |

## **EDAN Lincs**

### **Notes to the Financial Statements** **for the Year Ended 31 March 2023**

#### **1. STATUTORY INFORMATION**

EDAN (Lincs) is a Charitable company, registered in England and Wales. The charitable company's registered number and registered office address can be found on the Report of the Trustees.

#### **2. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Contract income and Government grants are recognised on a performance basis for the period in which the service is carried out.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Allocation of support costs**

Support costs are allocated initially on a staff time basis. Regular reviews of support costs are undertaken in accordance with the grants and funding received and adjustments are made as required to align expenditure with the activities of the charity.

Governance and finance costs are directly allocated to the activity they relate to.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

|                       |                                                       |
|-----------------------|-------------------------------------------------------|
| Fixtures and fittings | - 15% on reducing balance                             |
| Computer equipment    | - 30% on reducing balance and 15% on reducing balance |

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

##### **Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2023**

**2. ACCOUNTING POLICIES - continued**

**Cash**

Cash, for the purposes of the cash flow statement, comprises cash in hand, less overdrafts payable on demand.

**Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**3. DONATIONS AND LEGACIES**

|           | <b>2023</b>    | <b>2022</b>   |
|-----------|----------------|---------------|
|           | <b>£</b>       | <b>£</b>      |
| Donations | <u>100,274</u> | <u>59,588</u> |

**4. INVESTMENT INCOME**

|                          | <b>2023</b>  | <b>2022</b> |
|--------------------------|--------------|-------------|
|                          | <b>£</b>     | <b>£</b>    |
| Deposit account interest | <u>3,257</u> | <u>55</u>   |

**5. INCOME FROM CHARITABLE ACTIVITIES**

|                       | <b>2023</b>      | <b>2022</b>      |
|-----------------------|------------------|------------------|
|                       | <b>£</b>         | <b>£</b>         |
| Refuge rents received | 38,235           | 45,682           |
| Housing benefit       | 266,897          | 227,806          |
| Grants                | 700,393          | 321,840          |
| Grants                | -                | 1,500            |
| Grants                | 10,846           | -                |
| Grants                | 1,090,586        | 1,316,887        |
| Grants                | 47,728           | -                |
|                       | <u>2,154,685</u> | <u>1,913,715</u> |

Grants received, included in the above, are as follows:

|                                            | <b>2023</b>      | <b>2022</b>      |
|--------------------------------------------|------------------|------------------|
|                                            | <b>£</b>         | <b>£</b>         |
| Lincolnshire County Council                | 1,817,483        | 1,454,517        |
| The Evan Cornish Foundation                | -                | 4,000            |
| Lincolnshire Police and Crime Commissioner | -                | 3,000            |
| B&Q Foundation                             | -                | 12,000           |
| Screwfix Foundation                        | -                | 5,000            |
| Groundwork UK                              | -                | 3,000            |
| Mercers Trustee                            | 32,070           | 32,070           |
| St James's Place Charitable Foundation     | -                | 126,640          |
|                                            | <u>1,849,553</u> | <u>1,640,227</u> |

Included within Grants received are Government grants received from Lincolnshire County Council. These grants are received on the understanding that the Charity will provide certain local services which are in line with their charitable objectives.

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2023**

**6. RAISING FUNDS**

**Other trading activities**

|           | <b>2023</b>  | <b>2022</b> |
|-----------|--------------|-------------|
|           | <b>£</b>     | <b>£</b>    |
| Purchases | <u>1,653</u> | <u>935</u>  |

**7. CHARITABLE ACTIVITIES COSTS**

|                     | <b>Direct<br/>Costs<br/>£</b> | <b>Support<br/>costs (see<br/>note 8)<br/>£</b> | <b>Totals<br/>£</b> |
|---------------------|-------------------------------|-------------------------------------------------|---------------------|
| Refuge              | 747,330                       | 7,424                                           | 754,754             |
| Hospital            | 25,756                        | -                                               | 25,756              |
| Children's Services | 13,773                        | 973                                             | 14,746              |
| Floating Support    | <u>1,408,978</u>              | <u>37,524</u>                                   | <u>1,446,502</u>    |
|                     | <u>2,195,837</u>              | <u>45,921</u>                                   | <u>2,241,758</u>    |

**8. SUPPORT COSTS**

|                     | <b>Management<br/>£</b> | <b>Finance<br/>£</b> | <b>Governance<br/>costs<br/>£</b> | <b>Totals<br/>£</b> |
|---------------------|-------------------------|----------------------|-----------------------------------|---------------------|
| Refuge              | 6,505                   | 919                  | -                                 | 7,424               |
| Children's Services | 973                     | -                    | -                                 | 973                 |
| Floating Support    | <u>28,530</u>           | <u>-</u>             | <u>8,994</u>                      | <u>37,524</u>       |
|                     | <u>36,008</u>           | <u>919</u>           | <u>8,994</u>                      | <u>45,921</u>       |

**9. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

|                             | <b>2023</b>   | <b>2022</b>   |
|-----------------------------|---------------|---------------|
|                             | <b>£</b>      | <b>£</b>      |
| Depreciation - owned assets | <u>10,847</u> | <u>11,323</u> |

**10. AUDITORS' REMUNERATION**

|                                                                                            | <b>2023</b>  | <b>2022</b>  |
|--------------------------------------------------------------------------------------------|--------------|--------------|
|                                                                                            | <b>£</b>     | <b>£</b>     |
| Fees payable to the charity's auditors for the audit of the charity's financial statements | <u>8,970</u> | <u>9,480</u> |

**11. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2023**

**12. STAFF COSTS**

|                       | <b>2023</b>      | <b>2022</b>      |
|-----------------------|------------------|------------------|
|                       | <b>£</b>         | <b>£</b>         |
| Wages and salaries    | 1,469,663        | 1,360,042        |
| Social security costs | 112,855          | 105,027          |
| Other pension costs   | 55,913           | 30,566           |
|                       | <u>1,638,431</u> | <u>1,495,635</u> |

The average monthly number of employees during the year was as follows:

|                                | <b>2023</b> | <b>2022</b> |
|--------------------------------|-------------|-------------|
| Chief Executive                | 1           | 1           |
| Children's Support Worker      | 6           | 16          |
| Support Workers                | 40          | 28          |
| Managers                       | 9           | 4           |
| Administrators & support staff | 5           | 3           |
| IDVA                           | 10          | 14          |
|                                | <u>71</u>   | <u>66</u>   |

No employees received emoluments in excess of £60,000.

**13. TANGIBLE FIXED ASSETS**

|                       | <b>Fixtures<br/>and<br/>fittings<br/>£</b> | <b>Computer<br/>equipment<br/>£</b> | <b>Totals<br/>£</b> |
|-----------------------|--------------------------------------------|-------------------------------------|---------------------|
| <b>COST</b>           |                                            |                                     |                     |
| At 1 April 2022       | 24,434                                     | 71,940                              | 96,374              |
| Additions             | 1,453                                      | 19,175                              | 20,628              |
|                       | <u>25,887</u>                              | <u>91,115</u>                       | <u>117,002</u>      |
| At 31 March 2023      |                                            |                                     |                     |
| <b>DEPRECIATION</b>   |                                            |                                     |                     |
| At 1 April 2022       | 17,414                                     | 45,663                              | 63,077              |
| Charge for year       | 1,122                                      | 9,725                               | 10,847              |
|                       | <u>18,536</u>                              | <u>55,388</u>                       | <u>73,924</u>       |
| At 31 March 2023      |                                            |                                     |                     |
| <b>NET BOOK VALUE</b> |                                            |                                     |                     |
| At 31 March 2023      | <u>7,351</u>                               | <u>35,727</u>                       | <u>43,078</u>       |
| At 31 March 2022      | <u>7,020</u>                               | <u>26,277</u>                       | <u>33,297</u>       |

**14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|               | <b>2023</b>   | <b>2022</b>      |
|---------------|---------------|------------------|
|               | <b>£</b>      | <b>£</b>         |
| Trade debtors | 16,248        | 111,721          |
| Other debtors | 23,649        | 1,036,734        |
|               | <u>39,897</u> | <u>1,148,455</u> |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2023**

**15. CASH IN HAND**

|              | <b>General<br/>fund<br/>£</b> | <b>Lincoln<br/>Freedom<br/>Fund<br/>£</b> | <b>Louth<br/>Social Fund<br/>£</b> | <b>Natwest -<br/>Louth<br/>Social Fund<br/>£</b> |
|--------------|-------------------------------|-------------------------------------------|------------------------------------|--------------------------------------------------|
| Cash in hand | 829                           | 123                                       | 316                                | 6,282                                            |
| CAF Cash     | 152,252                       | -                                         | -                                  | -                                                |
| CAF Gold     | 553,801                       | -                                         | -                                  | -                                                |
| Paypal       | 5,564                         | -                                         | -                                  | -                                                |
| Soldo        | 2,803                         | -                                         | -                                  | -                                                |
| <b>Total</b> | <b>715,249</b>                | <b>123</b>                                | <b>316</b>                         | <b>6,282</b>                                     |

|              | <b>MHCLG<br/>£</b> | <b>St James<br/>£</b> | <b>2023<br/>Total<br/>funds<br/>£</b> | <b>2022<br/>Total<br/>funds<br/>£</b> |
|--------------|--------------------|-----------------------|---------------------------------------|---------------------------------------|
| Cash in hand | -                  | -                     | 7,550                                 | 13,191                                |
| CAF Cash     | -                  | -                     | 152,252                               | 38,976                                |
| CAF Gold     | 111,248            | 36,699                | 701,748                               | 585,752                               |
| Paypal       | -                  | -                     | 5,564                                 | 4,220                                 |
| Soldo        | -                  | -                     | 2,803                                 | 364                                   |
| <b>Total</b> | <b>111,248</b>     | <b>36,699</b>         | <b>869,917</b>                        | <b>642,503</b>                        |

**16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|                                         | <b>2023<br/>£</b> | <b>2022<br/>£</b> |
|-----------------------------------------|-------------------|-------------------|
| Bank loans and overdrafts (see note 17) | -                 | 52,736            |
| Hire purchase (see note 18)             | 422               | 1,804             |
| Trade creditors                         | 37,091            | 21,177            |
| Social security and other taxes         | 27,687            | 24,495            |
| Other creditors                         | 1,024             | 4,797             |
| Accruals and deferred income            | 130,140           | 977,523           |
|                                         | <b>196,364</b>    | <b>1,082,532</b>  |

Deferred income

Included within Accruals and deferred income is £120,000 (2022: £966,873) of income deferred due to the performance related conditions set out on the contract to which it relates.

**17. LOANS**

An analysis of the maturity of loans is given below:

|                                                | <b>2023<br/>£</b> | <b>2022<br/>£</b> |
|------------------------------------------------|-------------------|-------------------|
| Amounts falling due within one year on demand: |                   |                   |
| Bank overdrafts                                | -                 | 52,736            |

The overdrawn bank balance is only due to the timing of expenditure being in advance of the income which has been received post year end.

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2023**

**18. LEASING AGREEMENTS**

Minimum lease payments fall due as follows:

|                            | <b>Hire purchase contracts</b> |                |
|----------------------------|--------------------------------|----------------|
|                            | <b>2023</b>                    | <b>2022</b>    |
|                            | <b>£</b>                       | <b>£</b>       |
| Net obligations repayable: |                                |                |
| Within one year            | <u>422</u>                     | <u>1,804</u>   |
|                            |                                |                |
|                            | <b>Non-cancellable</b>         |                |
|                            | <b>operating leases</b>        |                |
|                            | <b>2023</b>                    | <b>2022</b>    |
|                            | <b>£</b>                       | <b>£</b>       |
| Within one year            | 84,457                         | 85,290         |
| Between one and five years | <u>87,758</u>                  | <u>172,215</u> |
|                            | <u>172,215</u>                 | <u>257,505</u> |

The expense recognised in the year was £86,781 (2022: £86,781).

**19. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

|                     | <b>Unrestricted funds</b> | <b>Restricted funds</b> | <b>2023 Total funds</b> | <b>2022 Total funds</b> |
|---------------------|---------------------------|-------------------------|-------------------------|-------------------------|
|                     | <b>£</b>                  | <b>£</b>                | <b>£</b>                | <b>£</b>                |
| Fixed assets        | 43,078                    | -                       | 43,078                  | 33,297                  |
| Current assets      | 761,867                   | 147,947                 | 909,814                 | 1,790,958               |
| Current liabilities | <u>(196,365)</u>          | <u>-</u>                | <u>(196,365)</u>        | <u>(1,082,532)</u>      |
|                     | <u>608,580</u>            | <u>147,947</u>          | <u>756,527</u>          | <u>741,723</u>          |

**20. MOVEMENT IN FUNDS**

|                                     | <b>At 1.4.22</b> | <b>Net movement in funds</b> | <b>Transfers between funds</b> | <b>At 31.3.23</b> |
|-------------------------------------|------------------|------------------------------|--------------------------------|-------------------|
|                                     | <b>£</b>         | <b>£</b>                     | <b>£</b>                       | <b>£</b>          |
| <b>Unrestricted funds</b>           |                  |                              |                                |                   |
| General fund                        | 576,080          | 29,128                       | (3,349)                        | 601,859           |
| Lincoln Freedom Fund                | 512              | -                            | (389)                          | 123               |
| Louth Social Fund                   | 166              | 1                            | 149                            | 316               |
| Natwest - Louth Social Fund         | 3,709            | 1                            | 2,572                          | 6,282             |
| Outreach Freedom Fund               | <u>601</u>       | <u>-</u>                     | <u>(601)</u>                   | <u>-</u>          |
|                                     | 581,068          | 29,130                       | (1,618)                        | 608,580           |
| <b>Restricted funds</b>             |                  |                              |                                |                   |
| BBC Children in Need - Gainsborough | 4,809            | (3,900)                      | (909)                          | -                 |
| MHCLG                               | 137,004          | (25,756)                     | -                              | 111,248           |
| Marie Curie                         | (44,373)         | 41,847                       | 2,526                          | -                 |
| St James                            | <u>63,215</u>    | <u>(26,515)</u>              | <u>-</u>                       | <u>36,700</u>     |
|                                     | <u>160,655</u>   | <u>(14,325)</u>              | <u>1,618</u>                   | <u>147,948</u>    |
| <b>TOTAL FUNDS</b>                  | <u>741,723</u>   | <u>14,805</u>                | <u>-</u>                       | <u>756,528</u>    |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2023**

**20. MOVEMENT IN FUNDS - continued**

Net movement in funds, included in the above are as follows:

|                                     | <b>Incoming<br/>resources<br/>£</b> | <b>Resources<br/>expended<br/>£</b> | <b>Movement<br/>in funds<br/>£</b> |
|-------------------------------------|-------------------------------------|-------------------------------------|------------------------------------|
| <b>Unrestricted funds</b>           |                                     |                                     |                                    |
| General fund                        | 2,199,642                           | (2,170,514)                         | 29,128                             |
| Louth Social Fund                   | -                                   | 1                                   | 1                                  |
| Natwest - Louth Social Fund         | -                                   | 1                                   | 1                                  |
|                                     | 2,199,642                           | (2,170,512)                         | 29,130                             |
| <b>Restricted funds</b>             |                                     |                                     |                                    |
| BBC Children in Need - Gainsborough | 10,846                              | (14,746)                            | (3,900)                            |
| MHCLG                               | -                                   | (25,756)                            | (25,756)                           |
| Marie Curie                         | 47,728                              | (5,881)                             | 41,847                             |
| St James                            | -                                   | (26,515)                            | (26,515)                           |
|                                     | 58,574                              | (72,899)                            | (14,325)                           |
| <b>TOTAL FUNDS</b>                  | <u>2,258,216</u>                    | <u>(2,243,411)</u>                  | <u>14,805</u>                      |

**Comparatives for movement in funds**

|                                        | <b>At 1.4.21<br/>£</b> | <b>Net<br/>movement<br/>in funds<br/>£</b> | <b>Transfers<br/>between<br/>funds<br/>£</b> | <b>At<br/>31.3.22<br/>£</b> |
|----------------------------------------|------------------------|--------------------------------------------|----------------------------------------------|-----------------------------|
| <b>Unrestricted funds</b>              |                        |                                            |                                              |                             |
| General fund                           | 325,800                | 187,455                                    | 62,825                                       | 576,080                     |
| Gainsborough Freedom Fund              | (587)                  | -                                          | 587                                          | -                           |
| Lincoln Freedom Fund                   | 1,099                  | -                                          | (587)                                        | 512                         |
| Louth Social Fund                      | 166                    | -                                          | -                                            | 166                         |
| Natwest - Louth Social Fund            | 3,709                  | -                                          | -                                            | 3,709                       |
| Outreach Freedom Fund                  | 601                    | -                                          | -                                            | 601                         |
|                                        | 330,788                | 187,455                                    | 62,825                                       | 581,068                     |
| <b>Restricted funds</b>                |                        |                                            |                                              |                             |
| BBC Children in Need - Gainsborough    | 78,835                 | (74,026)                                   | -                                            | 4,809                       |
| Emergency Fund                         | 23,147                 | (23,147)                                   | -                                            | -                           |
| DCLG Move on Together                  | 38,744                 | (38,744)                                   | -                                            | -                           |
| MHCLG                                  | 139,831                | (2,827)                                    | -                                            | 137,004                     |
| Volunteers                             | 1,953                  | (1,953)                                    | -                                            | -                           |
| Marie Curie                            | 57,260                 | (101,633)                                  | -                                            | (44,373)                    |
| Net Funding (National Emergency Trust) | 13,683                 | (13,683)                                   | -                                            | -                           |
| CCTV                                   | 705                    | (705)                                      | -                                            | -                           |
| Lincolnshire Co-operative              | 2,553                  | (2,553)                                    | -                                            | -                           |
| St James                               | -                      | 126,040                                    | (62,825)                                     | 63,215                      |
|                                        | 356,711                | (133,231)                                  | (62,825)                                     | 160,655                     |
| <b>TOTAL FUNDS</b>                     | <u>687,499</u>         | <u>54,224</u>                              | <u>-</u>                                     | <u>741,723</u>              |

## EDAN Lincs

### Notes to the Financial Statements - continued for the Year Ended 31 March 2023

#### 20. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

|                                        | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|----------------------------------------|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>              |                            |                            |                           |
| General fund                           | 1,847,300                  | (1,659,845)                | 187,455                   |
| <b>Restricted funds</b>                |                            |                            |                           |
| BBC Children in Need - Gainsborough    | 18                         | (74,044)                   | (74,026)                  |
| Emergency Fund                         | -                          | (23,147)                   | (23,147)                  |
| DCLG Move on Together                  | -                          | (38,744)                   | (38,744)                  |
| MHCLG                                  | -                          | (2,827)                    | (2,827)                   |
| Volunteers                             | -                          | (1,953)                    | (1,953)                   |
| Marie Curie                            | -                          | (101,633)                  | (101,633)                 |
| Net Funding (National Emergency Trust) | -                          | (13,683)                   | (13,683)                  |
| CCTV                                   | -                          | (705)                      | (705)                     |
| Lincolnshire Co-operative              | -                          | (2,553)                    | (2,553)                   |
| St James                               | 126,040                    | -                          | 126,040                   |
|                                        | <u>126,058</u>             | <u>(259,289)</u>           | <u>(133,231)</u>          |
| <b>TOTAL FUNDS</b>                     | <u>1,973,358</u>           | <u>(1,919,134)</u>         | <u>54,224</u>             |

Descriptions of the purposes of the various funds are given below:

#### **BBC Children in Need**

Funding is to provide support to children who are all considered homeless due to having fled domestic abuse. The funding is for the provision of a Family Support Worker who will be responsible for providing children living in refuge with direct 1:1 support. The grant has been recognised in full in the current year but will be received over 3 years and used against future expenses.

#### **MHCLG**

A grant was provided by the Ministry of Housing, Communities and Local Government for the charity to provide a hospital based IDVA service.

#### **Marie Curie**

Funding for a two year research project with 18 months embedded within EDAN, followed by a six month University placement and culminating in a conference to share findings.

#### **St James**

Funds granted by St James's Place Charitable Foundation to support the children and young person service, supporting young people (age 5-16 years) and their families offering refuges and outreach support (family and 1:1 sessions).

#### **Transfers between funds**

During the year the unrestricted Lincoln Freedom Fund transferred £389 into the General Fund as both funds have the same objectives.

During the year the unrestricted Outreach Freedom Fund transferred £601 into the General Fund as both funds have the same objectives.

During the year the unrestricted General Fund transferred £148 into the Louth Social Fund as both funds have the same objectives.

During the year the unrestricted General Fund transferred £2,572 into the Natwest - Louth Social Fund as both funds have the same objectives.

There was a transfer of funds out of unrestricted General Fund into Marie Curie of £2,526 to cover an overspend.

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2023**

**21. RELATED PARTY DISCLOSURES**

Key management remuneration

Key management includes the members of senior management. The remuneration paid or payable to key management for employee services is shown below:

Salaries and other short term benefits for the year totalled £332,872 (2022: £316,929) for ten (2022: ten) members of key management.

**EDAN Lincs**

**Detailed Statement of Financial Activities**  
**for the Year Ended 31 March 2023**

|                                 | 2023<br>£        | 2022<br>£        |
|---------------------------------|------------------|------------------|
| <b>INCOME AND ENDOWMENTS</b>    |                  |                  |
| <b>Donations and legacies</b>   |                  |                  |
| Donations                       | 100,274          | 59,588           |
| <b>Investment income</b>        |                  |                  |
| Deposit account interest        | 3,257            | 55               |
| <b>Charitable activities</b>    |                  |                  |
| Refuge rents received           | 38,235           | 45,682           |
| Housing benefit                 | 266,897          | 227,806          |
| Grants                          | <u>1,849,553</u> | <u>1,640,227</u> |
|                                 | <u>2,154,685</u> | <u>1,913,715</u> |
| <b>Total incoming resources</b> | 2,258,216        | 1,973,358        |
| <b>EXPENDITURE</b>              |                  |                  |
| <b>Other trading activities</b> |                  |                  |
| Purchases                       | 1,653            | 935              |
| <b>Charitable activities</b>    |                  |                  |
| Wages & salaries                | 1,469,663        | 1,360,042        |
| Social security                 | 112,855          | 105,027          |
| Pensions                        | 55,913           | 30,566           |
| Rates and water                 | 29,834           | 30,719           |
| Light and heat                  | 40,785           | 37,491           |
| Telephone                       | 25,711           | 21,318           |
| Advertising                     | 1,895            | 8,906            |
| General expenses                | 227,421          | 58,214           |
| Computer costs                  | 23,000           | 11,877           |
| Travelling                      | 24,006           | 25,560           |
| Rent                            | 120,345          | 86,781           |
| Repairs & maintenance           | 24,750           | 8,637            |
| Legal & professional            | 25,907           | 23,208           |
| Health & safety                 | 2,904            | 1,646            |
| Property service charge         | -                | 31,627           |
| Fixtures and fittings           | 1,123            | 1,239            |
| Computer equipment              | <u>9,725</u>     | <u>10,084</u>    |
|                                 | 2,195,837        | 1,852,942        |
| <b>Support costs</b>            |                  |                  |
| <b>Management</b>               |                  |                  |
| Insurance                       | 3,742            | 17,035           |
| Postage and stationery          | 22,805           | 22,026           |
| Sundries                        | 1,122            | -                |
| Worker training                 | <u>8,339</u>     | <u>15,394</u>    |
|                                 | 36,008           | 54,455           |
| <b>Finance</b>                  |                  |                  |
| Bank charges                    | 919              | 289              |
| <b>Governance costs</b>         |                  |                  |
| Auditors' remuneration          | 8,970            | 9,480            |
| Carried forward                 | 8,970            | 9,480            |

This page does not form part of the statutory financial statements

**EDAN Lincs**

**Detailed Statement of Financial Activities**  
**for the Year Ended 31 March 2023**

|                              | <b>2023</b><br><b>£</b>  | <b>2022</b><br><b>£</b>  |
|------------------------------|--------------------------|--------------------------|
| <b>Governance costs</b>      |                          |                          |
| Brought forward              | 8,970                    | 9,480                    |
| Accountancy                  | -                        | 318                      |
| Professional fees            | <u>24</u>                | <u>715</u>               |
|                              | <u>8,994</u>             | <u>10,513</u>            |
| <br>Total resources expended | <br><u>2,243,411</u>     | <br><u>1,919,134</u>     |
| <br><b>Net income</b>        | <br><u><u>14,805</u></u> | <br><u><u>54,224</u></u> |

**EDAN Lincs**

England & Wales - Charity number 1092913

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# Accounts

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# **EDAN Lincs**

## **Annual Report & Accounts**

*For the year ended 31 March 2022*

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## **FOREWORD**

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The people EDAN Lincs provide help and support to are facing often life changing experiences, threats to their lives and the ability to feel a sense of safety and wellbeing in the place they should feel safe, home. The impact domestic abuse has on families and individuals continues to be serious and have long lasting impacts to all involved. The team at EDAN Lincs deliver important services to people when they need it most across Lincolnshire and we often hear from people who have been helped by the work EDAN Lincs do to assist families and individuals move on from a traumatic period in their lives.

While most of society slowly moved from lock downs to business as usual, domestic abuse levels continued to remain high, both in calls and in seriousness. The Board continue to admire the resilience of the EDAN Lincs team and are proud of the staff who have continued to respond in a timely manner ensuring the delivery of safe services. The Board would like to thank all the staff team, led by the CEO, for continuing to adopt and implement new practices which has led EDAN Lincs being able to increase capacity.

Edan Lincs also works as part of a wider system in Lincolnshire, and our commissioners have continued to support the organisation with changes that we have needed to make to meet the demands on services. Our fundraising has been supported by local business and individuals for which we are really thankful, the positive impact donations make to the people we support cannot be understated. We are also grateful for our partnerships and joint work with the local authorities, police, health, housing and schools, which are so important for creating and sustaining safe lives.

Recovery from domestic abuse takes time and if we think about how much is impacted for a person we soon see how complicated it can be. We are grateful to everyone involved across Lincolnshire in their on-going support to EDAN Lincs to enable us to encourage the people we support to take simple yet important steps in their recovery to move to a deserved safe and rewarding life

**Paula Holdsworth**  
**Acting Chair of Trustees**

## **Organisational & Staffing Details**

**Charity Name:** EDAN Lincs

**Registered Charity Number:** 1092913

**Registered Address:** 11&12, Navigation Business Centre, Millgate, Newark on Trent, NG24 4TS

| <b><u>Trustees</u></b>                    | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| X1 Chair                                  | Supported by the Executive Team, Trustees provide strong effective leadership, governance, compliance, overall strategic direction and financial oversight of the organisation.                                                                       |
| x1 Treasurer/Company Secretary            |                                                                                                                                                                                                                                                       |
| x8 Board Trustees                         |                                                                                                                                                                                                                                                       |
| <b><u>Executive Team</u></b>              | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| CEO                                       | Overall responsibility for the management of EDAN Lincs.                                                                                                                                                                                              |
| Deputy CEO                                | Providing strategic support to the Trustees, CEO and Senior Management Team.                                                                                                                                                                          |
| Finance Director                          | Responsible for the financial reporting, planning and accounts of the organisation. Liaising with the Treasurer and auditor to ensure compliance.                                                                                                     |
| <b><u>Senior Management Team</u></b>      | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| X4 Outreach Managers                      | Responsible for the overall management and supervision of Outreach Domestic teams and service delivery. Each Manager leads on a specific area of the service (triage, information, advice & support, adult support, children & young people support). |
| X2 Refuge Managers                        | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.                                                                                     |
| X1 IDVA Manager                           | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                                                                                                                          |
| x1 MARAC Manager                          | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse and DHRs.                                                                                                                           |
| <b><u>Finance &amp; Project Admin</u></b> | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| x1 Finance Director                       | Responsible for the financial reporting, planning and accounts of the organisation. Liaising with the Treasurer and auditor to ensure compliance.                                                                                                     |
| x1 Finance Coordinator                    | Supports Finance Director and is responsible for the accounts of all EDAN Lincs staff, managers and Trustees                                                                                                                                          |
| x1 PA/HR Project Administrator,           | Responsible for PA & HR administration, offering administrative support to EDAN LINC'S senior management team and Trustees.                                                                                                                           |
| x1 Triage Administrator                   | Responsible for administration of referrals at entry into service                                                                                                                                                                                     |
| x1 Refuge Administrator                   | Responsible for general administration in Refuge                                                                                                                                                                                                      |

| <b>Outreach Team</b>                           | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
|------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| X4 Outreach Managers                           | Responsible for the overall management and supervision of Outreach Domestic teams and service delivery. Each Manager leads on a specific area of the service (triage, information, advice & support, adult support, children & young people support). |
| x1 Senior Specialist Domestic Abuse Worker     | Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available.                                                                                |
| x1 Senior Triage Worker                        | Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available.                                                                                |
| x1 Senior Child/Young person Worker            | Responsible for providing supervision to staff as well as direct work with Children & Young people, assessing their needs and providing a range of support.                                                                                           |
| X34 Specialist Domestic Abuse Workers (SDAW)   | Responsible for delivering support to vulnerable people affected by domestic abuse. Support will vary dependent upon risk identified.                                                                                                                 |
| x4 Triage Workers                              | Responsible for the screening of new service users affected by domestic abuse.                                                                                                                                                                        |
| x3 Information, Advice & Support (IAS) workers | Responsible for providing Information, advice and support via our help line.                                                                                                                                                                          |
| x6 Child & Young Person Workers (CYP)          | Responsible for supporting children, young people, families accessing outreach support at EDAN Lincs.                                                                                                                                                 |
| <b><u>Refuge Service</u></b>                   | <b><u>Responsibilities</u></b>                                                                                                                                                                                                                        |
| <u>Lincoln &amp; West Lindsey Refuge</u>       |                                                                                                                                                                                                                                                       |
| x1 Refuge Manager                              | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.                                                                                     |
| x1 Senior Refuge Worker                        | Responsible for providing additional support to the Refuge Manager, support to families in our dispersed properties and supervision of staff.                                                                                                         |
| x4 Specialist Domestic Abuse Workers           | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.                                                                                                   |
| x1 Senior Family & Child Support Worker        | Lead role, responsible for supporting families, children and young people in EDAN Lincs refuges and supervision of family & child support workers.                                                                                                    |
| x2 Family & Child Support Workers              | Responsible for supporting families, children and young people in EDAN Lincs refuges.                                                                                                                                                                 |
| <u>East Lindsey Refuge</u>                     |                                                                                                                                                                                                                                                       |
| x1 Refuge Manager                              | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.                                                                                     |
| x1 Senior Refuge Worker                        | Lead role, responsible for providing additional support to the Refuge Manager and supporting to families in refuge.                                                                                                                                   |

|                                            |                                                                                                                                                     |
|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| x2 Support Workers                         | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community. |
| x1 Family Engagement Worker                | Responsible for supporting families, children and young people in EDAN refuges.                                                                     |
| <b>IDVA Service</b>                        | <b><u>Responsibilities</u></b>                                                                                                                      |
| x1 IDVA Manager                            | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                        |
| x8 Community IDVAs,<br>x1 Rural/Elder IDVA | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse.                                  |
| x1 Court IDVA                              | Responsible for providing additional support to high risk clients in the court setting.                                                             |
| x1 Child & Young Person IDVA               | Responsible for providing support to children and young people impacted by living with domestic abuse.                                              |
| x2 Hospital IDVAs                          | Based in Lincoln County and Boston Pilgrim Hospital providing support to individuals impacted by Domestic Abuse.                                    |
| <b>Fundraising</b>                         | <b><u>Responsibilities</u></b>                                                                                                                      |
| x1 Fundraising & Communication Coordinator | Responsible for raising funding for the organisation and raising its profile.                                                                       |
| <b>Bank Staff</b>                          | <b><u>Responsibilities</u></b>                                                                                                                      |
| 1 x Bank Staff                             | Responsible for assisting SDAWs and providing support to service users.                                                                             |

## **Definition of Domestic Abuse 2021**

The Home Office 2021 definition of domestic violence and abuse now states:

“Behaviour of a person (A) towards another person (B) is domestic abuse if ‘A’ and ‘B’ are each aged 16 or over and are *personally connected* to each other, and the behaviour is abusive.”

‘Personally connected’ means they are, or have been:

- Married
- Civil partners
- Have agreed to marry one another
- Have entered into a civil partnership agreement
- Are, or have been, in an intimate personal relationship
- They have, or have had, a parental relationship in relation to the same child
- Are relatives

Behaviour is abusive if it consists of, but is not limited to, the following types of abuse of another person:

- Psychological or emotional abuse
- Sexual
- Physical
- Economic
- Controlling behaviour
- Coercive behaviour
- Stalking or harassment

It does not matter whether the behaviour consists of a single incident or a course of conduct.

## OUR VISION, MISSION & VALUES

### VISION:

To live a life free from domestic abuse

### MISSION:

To support and empower all those affected by domestic abuse.

To raise awareness of the impacts of domestic abuse and promote intolerance of it.

### VALUES:



## **Aims and Objectives**

The Charity's objects, as set out in the Governing Document, are to relieve the distress and suffering of women, men and children who have suffered, or are exposed to, domestic abuse; in particular, but not exclusively, by the provision of information and support.

EDAN Lincs aim is to achieve the highest standards of service provision.

EDAN Lincs recognises that assessing and fulfilling the needs of women, men and children is one of the primary objectives of the organisation. To this end, the views of the service users accessing our services, either via Refuge, IDVA or Outreach, will be heard, recorded and acted upon in a number of ways to facilitate the provision of an effective service.

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning out future activities. In particular, the Trustees consider how planned activities will contribute to the objectives they have set.

We strategically review our aims and objectives each year. The review looks at what we have achieved and the outcomes of our work over the past 12 months. The review looks at the success of each key activity and the benefits brought to those groups we were set up to help. The review also helps ensure our aims, objectives and activities remain focused on our stated purposes for the coming year.



## **CEO's Update**

EDAN Lincs, a Registered Charity, originally established in 1999 and gained charity status in 2001. EDAN Lincs has grown from strength to strength delivering high quality services to men, women and children who are experiencing, or have experienced, domestic abuse in Lincolnshire.

EDAN Lincs receives core funding from Lincolnshire County Council (LCC) to deliver three countywide contracts across Lincolnshire: IDVA Service; Outreach Service and Refuge Service. This allows us to provide support to adults and children/young people who have been impacted by domestic abuse.

Due to increased demand on our Outreach Service we have received an additional uplift of funding from LCC to support with managing the demand on the Outreach Service. In addition, we also received two years funding from the Police & Crime Commissioner's Office (PCC) to fund additional IDVAs, one year funding for our Outreach Service; and a one-year extension of MHCLG funding for two complex needs workers and a 0.7 post Refuge Worker. We also received funding from BBC Children in Need and Mercers for Child & Family Support Workers and a Family Engagement Worker to provide support to families, children and young people in our Refuges across Lincolnshire.

We were also able to expand our Outreach Child & Young Person (CYP) team with the addition of two CYP Workers for two years following a successful grant application to St James' Place.

The last two years in particular have been challenging for the organisation, however, the hard work and dedication of the whole staff team during this unprecedented time has not only enabled the organisation to meet its targets but to excel in empowering our service users to make positive changes and move forward with their lives free of abuse.

Further success during this year was achieved in being awarded 'Excelling' in our Lincolnshire County Council (LCC) Annual Review across our Countywide Outreach Services and Refuge contract.

The Management team and staff across all areas are without doubt the most valuable asset to the organisation and the core reason for our successes. They have worked incredibly hard and have overcome much during this challenging period.

**Celia Madden**

Chief Executive Officer

## **Triage & Information, Advice & Support Team (IAST)**

As we began the roadmap out of lockdown EDAN Lincs continued to see an increase in referrals. A total of 3469 referrals were received for this financial year – which was an 80% increase in referrals from the previous year. The IAST and triage department continued to adapt, navigate through and meet the ever-changing needs of the service.

From April 2021 to March 2022, Triage & IAST again saw an increase in the complexities of service users, with a total of 1,302 referrals received identifying a mental health issue at the point of entry– this is a 35% increase compared to the previous year.

Due to the increase in police PPN referrals, Triage & IAST have identified a greater number of high-risk cases resulting in an increase of 69% of referrals submitted to MARAC by Triage/IAST than the previous year.

The Triage role continues to be both fast paced and dynamic, requiring a skilled approach from the Triage Assessment Worker to quickly assess risk, provide safety planning, signposting, emotional support and completion of immediate safeguarding actions required; whilst not minimising the experiences of the service user. This, at times, can be emotionally challenging for the team, who always endeavour to provide the best possible service to our service users.

IAST saw an increase in general enquires to the helpline, a slight increase to the number of EMAS referrals received and provided support to the Triage team by supporting with making the initial contact with service users within 48 working hours to meet our current KPIs.

IAST provide a skilled approach, as they can be the first point of contact a service user may have in speaking to anyone about what they have or are experiencing. It is therefore vital they provide an empathic, non-judgmental, and supportive voice. Their goal being to gain engagement to our service, risk assess and safeguard. They also provide guidance and support to help raise awareness and inform service users of their options.

The past year has undoubtedly been challenging due to the volume of referrals received to the service; and with a minimum of 60% of these referrals being closed at the point of entry the Triage & IAST workers have worked incredibly hard to support the smooth running of the service, and offered support to each other remarkably well. To meet this demand Triage & IAST have seen an expansion to both teams, with the added introduction of both a Lead and Senior post to support both the Manager and the wider team through this challenging time; ensuring a prompt point of entry to service response to the county's ever growing need for a specialist domestic abuse service.

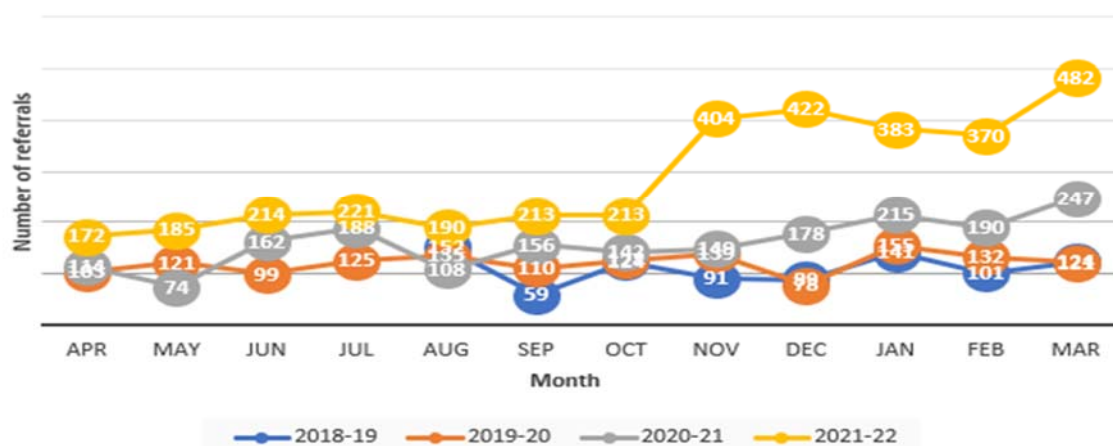
## Referral Data for 2021/22

### Outreach

**3,469** referrals (80% increase on 2020/21).

| Year    | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 |     |     |     |     | 152 | 59  | 124 | 91  | 89  | 141 | 101 | 124 | 881   |
| 2019-20 | 103 | 121 | 99  | 125 | 135 | 110 | 127 | 139 | 78  | 155 | 132 | 121 | 1,445 |
| 2020-21 | 114 | 74  | 162 | 188 | 108 | 156 | 142 | 149 | 178 | 215 | 190 | 247 | 1,923 |
| 2021-22 | 172 | 185 | 214 | 221 | 190 | 213 | 213 | 404 | 422 | 383 | 370 | 482 | 3,469 |

Adult Referral Volumes

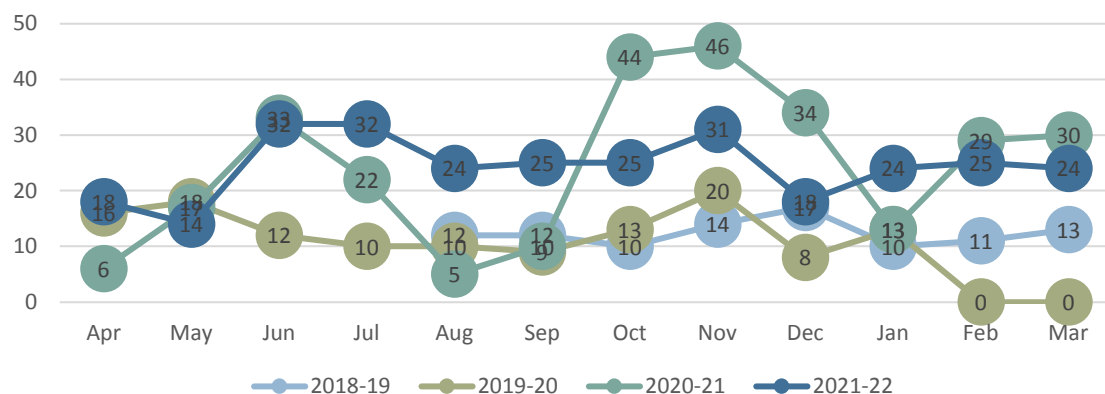


### CYP

**292** referrals for children & young people (7% increase on 2020/21).

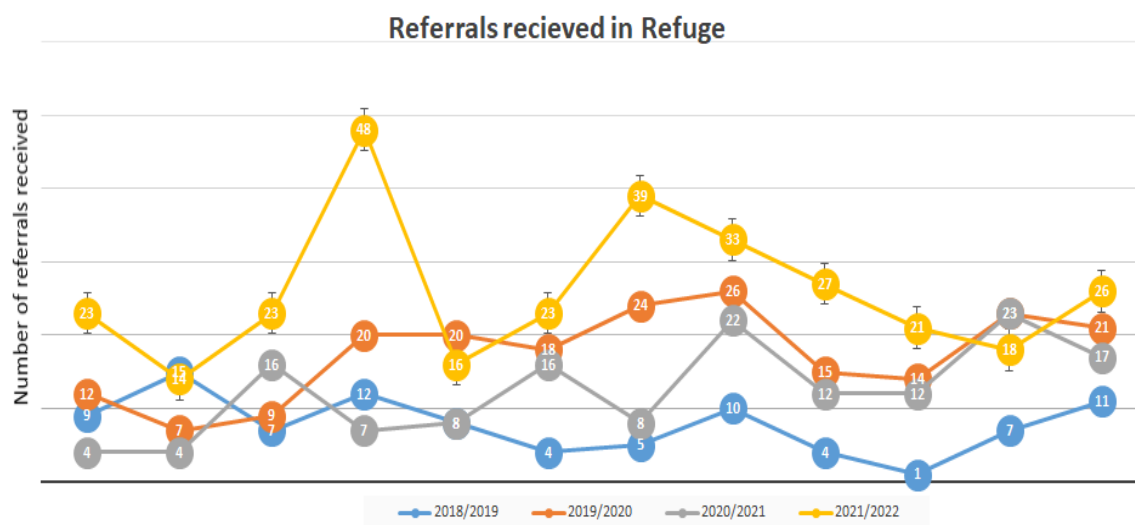
| Year    | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| 2018-19 |     |     |     |     | 12  | 12  | 10  | 14  | 17  | 10  | 11  | 13  | 99    |
| 2019-20 | 16  | 18  | 12  | 10  | 10  | 9   | 13  | 20  | 8   | 13  | 0   | 0   | 129   |
| 2020-21 | 6   | 17  | 33  | 22  | 5   | 10  | 44  | 46  | 34  | 13  | 29  | 30  | 273   |
| 2021-22 | 18  | 14  | 32  | 32  | 24  | 25  | 25  | 31  | 18  | 24  | 25  | 24  | 292   |

CYP Referral Data



## Refuge

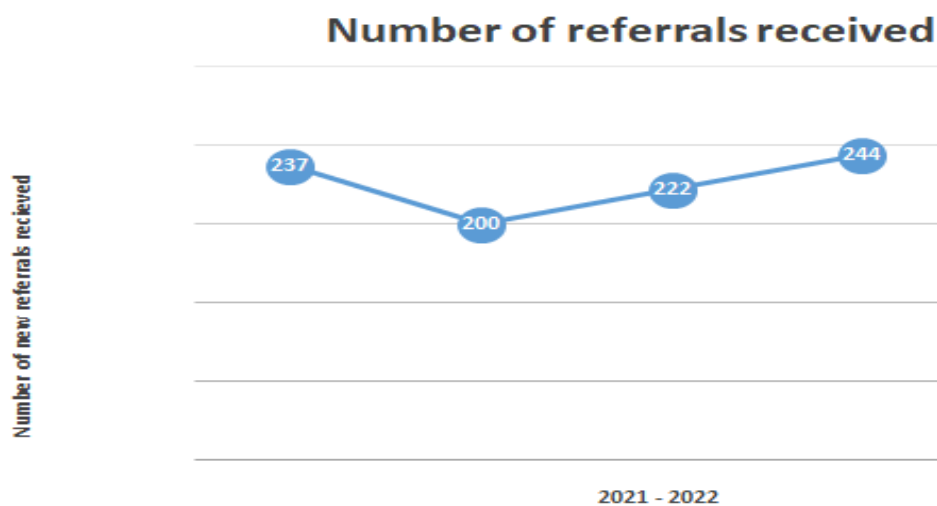
**311** referrals (108% increase on 2020/21 & 234% increase since the start of the contract!)



|           | April | May | June | July | August | September | October | November | December | January | February | March | Total |
|-----------|-------|-----|------|------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|
| 2018/2019 | 9     | 15  | 7    | 12   | 8      | 4         | 5       | 10       | 4        | 1       | 7        | 11    | 93    |
| 2019/2020 | 12    | 7   | 9    | 20   | 20     | 18        | 24      | 26       | 15       | 14      | 23       | 21    | 209   |
| 2020/2021 | 4     | 4   | 16   | 7    | 8      | 16        | 8       | 22       | 12       | 12      | 23       | 17    | 149   |
| 2021/2022 | 23    | 14  | 23   | 48   | 16     | 23        | 39      | 33       | 27       | 21      | 18       | 26    | 311   |

## IDVA

**903** referrals into the EDAN Lincs IDVA Service.



|                              | Apr – Jun 2021 | Jul – Sep 2021 | Oct – Dec 2021 | Jan – Mar 2022 | Total |
|------------------------------|----------------|----------------|----------------|----------------|-------|
| Number of referrals received | 237            | 200            | 222            | 244            | 903   |

## **Outreach Support**

### **Adults**

In 2021/22 the adults outreach service received **3,469** referrals, an 80% increase on the previous year. This significant increase in referrals led to additional funding being allocated by the commissioner to allow us to meet the demand. A pilot project to streamline the level of support offered to 'low risk' cases was instigated which offered signposting as well as access to our online e-learning course (SAFE).

The funding EDAN Lincs receive allows us to offer outreach support to both families and individuals; men, women and children who have, or who are currently, suffering from domestic abuse. Those who have suffered domestic abuse have very often been subjected to coercive & controlling behaviour from those who have perpetrated the abuse. An options-based approach to safety and support planning allows individuals to begin to make positive choices, empowers them and promotes self-protection in the long-term.

Every service user has different needs, and this is based upon their own individual experiences of abuse and the risk level that they face. This year has brought many challenges with the Covid-19 pandemic. We have had to respond and adapt to ensure we have been able to continue to support individuals and families accessing support.

Throughout this year, we have installed a comprehensive promotion and training package to our partner agencies, which supports understanding and insight of the redefined support outlined to our service users since the pandemic, which further encourages and strengthens unity and alliance with these partner agencies, which is paramount for future success.

In addition, we have further developed our Safety, Awareness, Freedom and Empowerment (SAFE) course, this is accessible via an e-learning digital platform as well as being delivered on a 1:1 basis if required. All of our three core areas of service, Outreach, IDVA and Refuge are able to refer clients onto this course, which raises awareness of domestic abuse and the impact on children and young people. Increasing their understanding of the cycle of domestic abuse and the signs to be aware of, giving individuals increased knowledge and understanding, builds foundation to move forward and rebuild their lives and make positive choices in any future relationships.

With success in mind, our internal induction and training package has been updated to run alongside our Strength based approach to support with current and new staff enabling longevity of service and a positive working environment.

We have, and are currently, developing and installing cost effective and improved technology and IT provision that can be accessed by staff and service users to facilitate improved efficiency and professionalism.

## **Children & Young People (CYP)**

In 2021/22 the CYP team supported **292** children and young people, and their non-abusive parents, around the county. The CYP team completed most of the support in schools, Children Centres or via telephone/Zoom. 100% of CYPs reported improved resilience and wellbeing following support.

Additional funding was secured from St. James' Place, enabling a full-time role for a CYP Worker, who had previously been on a pilot contract, and another full-time role for a new CYP Worker.

The St. James' Place funding also included a 7.5 hours a week admin role to help with all new CYP referrals, and this has been of enormous benefit to the team.

Further funding was awarded by the Ministry of Justice for a new full time role within the CYP team; the CYP IDVA, who works very high risk cases, usually those which have been referred to MARAC.

Feedback received from CYPs, non-abusive parents and external agencies has been very positive, examples are:

*"I would like to thank you for the support and compassion you have shown R over the weeks you have worked with him. When I asked for support for R, he was struggling with emotional control and unable to manage his feelings effectively. With R being so young I was concerned about the impact of myself and his father's breakup was having on him. R would struggle with anger and shout and get frustrated. He would also become irritated when talking about his father to me and blame his father's absence on myself. Whilst having the input from yourself I have seen a dramatic change in R's behaviour and also seen techniques he uses to control certain situations. R really enjoyed his one to one sessions and spoke very positively of the activities. Overall I'm grateful for the input you have had with him and I have seen a positive change in dealing with his emotions and his attitude towards myself. Thank you again I'm very grateful for your time."*

*"Sessions went really well, the boys are more happy and more open and honest about how they are feeling. G seems more confident and willing to try new things, he doesn't seem as worried as he did, thank you so much."*

The CYP team worked hard to improve the lives of children and young people and worked with passion, resilience and dedication.



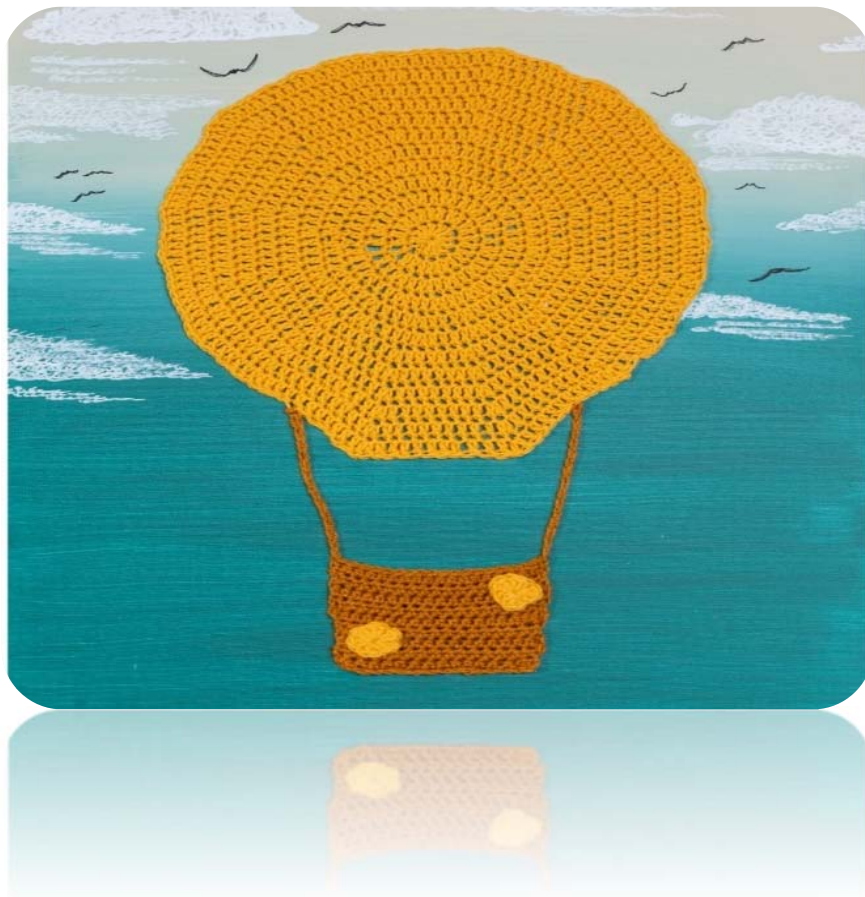
## **Refuge Support**

EDAN Lincs provides emergency safe accommodation for those who have fled domestic abuse. In Lincoln and West Lindsey we have emergency housing for up to 14 families, that can support women, men, children and young people who require a place of safety due to the domestic abuse they have experienced. This accommodation comprises of three dispersed properties in West Lindsey, and a multi-occupancy refuge consisting of 11 self-contained units of accommodation in Lincoln. Two of which are in a specialist unit with disability access which enables us to support individuals with additional needs, this could include supporting someone that is on a recognised substance reduction programme. Our East Lindsey accommodation consisting of 5 two bedroomed self-contained flats within in the main refuge building in East Lindsey which also hosts a staff office, communal lounge and external children's unit and garden/play area. In addition, there are also two dispersed properties in the community which can accommodate an adult and up to 5 children. The dispersed properties can accommodate male victims and those with older male children and are also better equipped to support those from the LGBTQ+ community. Support (person-centred and holistic) commences at the point of referral into the service which can be direct from the victim or via an agency. Each referral is risk assessed individually and takes into consideration not only the circumstances of the referee but also the support needs of any current residents. Staff are committed to ensuring that anyone arriving into refuge is greeted in a warm and welcoming environment. Residents receive welcome packs, new bedding and duvet covers, basic food items, children's buddy bags, toy boxes and access to our toy/book lending library. Safety support planning is completed on arrival with all residents and children which includes advice and guidance surrounding social media, email addresses, phone bills, bank statements and the non-disclosure of their location. We offer residents at least weekly 1:1s. The friendly approachable, non-judgemental nature of refuge staff means that residents feel confident enough to seek support when needed, often something that in their lifetime they have never been given. Resilience is key, staff are not there to do the work for them, however can support them to find the tools to their own toolkit so that when they leave the refuge setting they have the capacity to stand on their own two feet. Staff advocate for residents to engage with other agencies such as Children's Services, solicitors, mental health services, the Police, housing, benefits, education etc. This is to ensure individuals are fully aware of their situation and options.

Refuge can be a very unsettling and confusing time for residents. Initially when families/individuals arrive in refuge they need a high level of emotional and practical support, such as coping with overwhelming feelings of hurt and guilt. Children can be confused and often their behaviours are a reflection of the abuse they have witnessed. Staff support by building residents' independence, offering emotional support at what is often a confusing and upsetting time. Residents have left all that they have ever known, and although fleeing from an abusive relationship, that relationship is often the only one that they can draw upon. Pre-held beliefs and low self-worth are challenging to unpick and therefore it is paramount that staff build a good relationship with residents from the start. Staff are highly trained in recognising those that may require further therapeutic intervention referring residents to our in-house, funded, counsellor.

Children in refuge often find it difficult to convey how they are feeling or are able to share what they have seen or felt. Specialist Children's workers work closely with the children to help them to understand why they are in refuge and to offer them an outlet to voice their feelings. This positive engagement has such a positive effect on the family dynamics, and we are able to witness the growth of relationships between the non-abusive parent and child which is a unique and powerful experience to be part of. We support healthy parenting to encourage those loving, safe bonds between parent and child. We are not there to do the work for them, but we are able to walk alongside them as they gain the confidence to make the positive changes. The last two years saw unprecedented challenges as we overcame the Covid pandemic and the challenge we faced. However, despite this the refuge teams continued to work in a passionate and solution-focused way to ensure all residents' needs were met.

Our mission is to ensure that all residents find the desire for change, through unlearning habits, realising that they are worthy of love and respect and that they do not need to rely on anyone else to give them validation. Our residents are able to access our SAFE course, which builds on all of the above and learning how to keep themselves safe by recognising unhealthy behaviours, learning the full effects of domestic abuse and developing firm boundaries in all relationships.



## **Lincolnshire Independent Domestic Violence Advisor (IDVA) Service**

The IDVA service has grown in numbers since it was commissioned to provide Domestic Abuse (DA) services for the entire county in 2018. The service comprised of 7 community IDVAs, 2 Hospital IDVAs and a Rural/Elder IDVA and Court IDVA who were recruited in August 2021. IDVAs provide a specialist service for males and females aged 16 and over, who are assessed at high risk of homicide or serious injury due to domestic abuse and violence using the DASH Risk Assessment Matrix and referred to a Multi-Agency Risk Assessment Conference (MARAC).

Independent of any agency, the primary role of the IDVAs is to ensure the safety of the victim; working from the point of crisis for the victim, usually just after a police call out, or for example, an attendance at Accident and Emergency (A&E). The service provided by the IDVAs assist victims to get all the necessary support from partner agencies to reduce the risks they face, enhance their safety, and rebuild positive lives. Key aims include:

- To increase the safety of identified high risk victims and their child(ren) and other vulnerable associates
- To work from a point of crisis to address and reduce risk, offering short to medium term support
- To ensure the increased health and wellbeing of identified high risk victims and their child(ren) and other vulnerable associates
- To ensure that the views of identified high risk victims of domestic abuse are represented at the MARAC
- To provide appropriate information, advice and support to identified high risk victims in relation to civil and criminal justice system, contributing to successful court outcomes
- To work with identified high risk victims of domestic abuse to enable them to access the services they need (e.g. health, housing etc. ) in the aftermath of the abuse
- To reduce repeat victimization

The IDVA Service had previously been awarded Safelives Leading Light status and will be re-assessed in August 2022. Compliance with contractual targets has been largely met during the last year and is set out in detailed reports which are submitted to the Contract Manager each quarter. The implementation of the Court IDVA, post COVID-19, has been a slow process due to restrictions, but now attends Court regularly and we are in the process of obtaining a permanent desk at Lincoln Magistrates court.

In this last year **693 victims consented** to IDVA, with **579 successfully supported** (an 84% engagement rate of those who consented and were successfully engaged with). The service responded to 94% of referrals within 48 hours (due to individual circumstances of the victim and availability of the referrer, it is not always possible to contact the victim within 48 hours but the attempt to contact is always made).

The service aims to risk assess victims at the point of closing their case; the service was able to risk assess 69% of closed cases with 91% of those assessed showing a reduction in risk. This is to be expected as victims who fully engage with the service will receive a robust support package. The shortfall in assessments at case closure reflects the number of victims, who for a number of reasons (the most common being resumption of relationship with the abusive partner and inability to effect change), disengaged at some point during intervention.

During the year 87% of victims showed an improvement in emotional health and wellbeing at case closure. 266 Service User Questionnaires were completed at closure, which comprises of 60% of closed cases. This is an increase from the previous year, and for the first time, meets the service target of 60% Service User Questionnaire Completion.

#### Feedback:

*"I wanted to feedback about my experience working with AL. We have been working together for a couple of weeks on a fairly complex case and he has been nothing short of outstanding. It's great to work with someone on the ball, communicative and highly reactive. We don't often feedback the good stuff as often as we should so felt compelled to email you!" - Senior CPN, Partner Agency*

*"I can't thank [W] enough for what she has done for me, I don't know where I'd be without her". - Client*

## **Multi-Agency Risk Assessment Conference (MARAC) & Domestic Homicide Reviews (DHRs)**

The role of the MARAC in Lincolnshire is to provide a platform where a minimum number of agencies are represented to give legal quorum, and must be inclusive of Health, IDVA, Police, Children's Services and DA services. This conference facilitates a risk led approach to domestic abuse, evaluates effective information sharing to enable appropriate actions to increase public safety. The referrals into the MARAC, are referrals that have been risk assessed by an agency, using the risk assessment tool with a criteria of, but not inclusive of, professional judgement, risk assessment figure, escalation, and transfer to Lincolnshire, along with cases meeting a repeat criteria. Each agency provides a "Designated MARAC Representative" (DMR). The DMR role is to be a participating advocate to cases referred to the MARAC, and not only those by their agency. To ensure that the information provided is concise using the principles of Signs of Safety, clear presentation of risks, complicating factors/barriers to reducing risk and what is working well/what actions have been successfully implemented to reduce or remove risk.

The chart below, represents the year on year overall agency MARAC referrals and a breakdown of EDAN Lincs referrals. EDAN Lincs figures represented on this chart, are not inclusive of all transfer cases that are requested by EDAN Lincs refuges, as these are recorded as transfer in by that county transferring and not recorded as Edan Lincs. Neither are the figures inclusive of referrals that are duplicated by another agency at the same point of referral. During the two comparative periods there has been a 92% increase in referrals made by Edan Lincs to the MARAC.

|                            | <b>All MARAC Referrals</b> | <b>EDAN Lincs Referrals</b> |
|----------------------------|----------------------------|-----------------------------|
| April 20 - March 21        | 930                        | 38                          |
| <b>April 21 – March 22</b> | <b>1,011</b>               | <b>73</b>                   |

During the period 2020/2021 EDAN Lincs submitted 100% completed referrals, and no inappropriate referrals. EDAN Lincs clearly demonstrated good multi-agency collaboration with all partner agencies, and we endeavour to work around the difficulties that our contract of 'one agency one worker' has presented.

### **Domestic Homicide Reviews (DHRs)**

One of the aims of the MARAC is to reduce the risk of serious harm or homicide to domestic abuse victims. Sadly lives are lost due to domestic violence or situational response to a set of circumstances involving one or both parties. EDAN Lincs, following a Home Office change in Dec 2016, is required and involved in DHRs since early 2017, and remain a contributing member in relation to ongoing DHRs in the county. On occasions, we respond to other counties DHRs and also participate as required.

## **Fundraising**

2021-22 saw good progression in our fundraising. Anna Davis, the Fundraising Coordinator appointed in April 2021 has spent time to get to know EDAN Lincs projects, identifying needs and funding opportunities, working with businesses and individuals to build up a stream of funding from grants, events, corporate & personal partnerships and raising awareness of domestic abuse.

We saw some amazing successes working in collaboration with other colleagues where the Outreach CYP Manager secured funding of £123,000 for CYP workers in for the Outreach Team from St James Place Partnership Foundation and one of our Refuge Managers secured £96,000 for a CYP post in one of our refuges, with funding from Mercer's Company.

Anna started with a focus on refurbishment of the refuges and funding has been sourced from B&Q, Screwfix and other local businesses as well as via appeals. There has also been funding from the Bishop of Lincoln, Community Dental Service and Evan Cornish Foundation. In addition, Boston Councillors Community Grant funded the replacement of some laptops, mattresses, translation costs and to the Freedom Funds.

Social media has been reviewed to identify strengths and weaknesses. The plan is to become more innovative and creative with appeals and general community engagement, as well as to increase regular fundraising streams including Just Giving, Amazon, Easy Fundraising and local Lotteries. We have successfully started to use QR codes, fundraising tins, 'Text to Give' and some schools have been involved in fundraising for us. Work is in progress to create more opportunities in local educational establishments to raise awareness and funds for EDAN Lincs going forwards.

During 2021-2022 we had some positive engagement from communities and supporters doing active challenges and raising money for EDAN Lincs; from the London Virtual Marathon (raising over £700) to press ups and clearing the streets by Lincolnshire Police cohorts (raising over £2,500), and various businesses supporting us by doing runs, walks, or bike rides.

One outstanding effort was made by Dunston churches together with community groups to raise awareness of domestic abuse by doing a yarn bomb in their village. Planning and knitting while still in lockdown they created a colourful exhibition for people to enjoy safely outside while raising awareness of domestic abuse and funds for the charity (raising £1,350).



We are learning to be more proactive in seeking collaboration to support fundraising efforts and grant applications. This approach will be continued throughout 2022 and beyond as we aim to increase our reserves, strengthen our financial position and beat our fundraising targets with the help of local press, communities, corporations and our staff.

**TO DONATE:** <https://edanlincs.org.uk/fund-raising/>

## **Partner Agencies**

So much of what we do involves working very closely and in conjunction with many other partner agencies. EDAN Lincs recognises the importance of this and works not only strategically but also on an operational level, to ensure close working relationship bring many benefits; not limited to but including being able to make good use of the expertise that other agencies are able to provide.

## **Treasurer and Company Secretary's Report**

Our finance team is:

- Michelle Allen – Trustee, Treasurer
- Natasha Vick – Financial Director
- Hannah Hesse-Phillipson – Financial Controller

Our financial statements and prepared accounts for the year ended 31<sup>st</sup> March 2022 can be found as an appendix to this report.

The main sources of income to the Charity this year were:

- Lincolnshire County Council
- BBC Children in Need
- Ministry of Housing Communities and Local Government (MHCLG)
- Lincolnshire Community Foundation Trust (LCFT)

One fund was overdrawn at the year-end, the Marie Curie fund, the project under which is being reviewed and payment will be received on final acceptance.

## **Reserves Policy**

At the year end the charity had total funds of £741,723 (2021: £687,499) . Included in the total funds are restricted funds of £160,655 (2021: £356,711) and free reserves of £581,068 (2021: £330,788) .The Charity intends to hold free reserves equivalent to 3 months of expenditure, this allows for a continuous service provision. The board have reviewed the level of reserves held and confirms that this reserves target has been met. Our target reserves based on our monthly expenditure is around £425,000. The Board will continue to review this position on an ongoing basis but will maintain the current target for the financial year 2022-23.

## **Future Plans**

From a financial perspective EDAN faces a number of challenges in the coming year, particularly around inflationary pressures and the cost of living impact on our staff, contracts and the victims who we support. In order to try and mitigate these we will continue to closely monitor our costs but will also be increasing our focus on our investment and income policy as well as diversifying our fundraising strategies. Whilst we have reached our reserves target this will always be a key focus for the Board, whilst we also invest in our physical assets and our staff as far as we are able to enable us to offer the most comprehensive support we can to service users.

## **Wider Network**

In so far as it is complementary to the charity's objects, the charity is guided by both local and national policy and works as part of Lincolnshire's Integrated Care System. The charity also works in conjunction with various other bodies including:

- Lincolnshire County Council
- All seven District Councils
- Police
- Children's Services
- Adult Social Services
- Housing Associations
- Lincolns University
- Local schools
- Lincoln University
- Housing Benefits Officers
- The Charity also subscribes to the National Women's Aid Charity



## **Risk Management**

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The identified major risks facing the Charity at any one time are:

1. Loss of rental cost support of the centre
2. Loss of refuge via damage or loss of funding
3. Loss of experienced staff
4. Loss of funding

Ongoing Government funding is subject to a very strict quality assessment framework and all staff work very hard to meet the required standards of service. In order to ensure that the required service standards are met the Charity monitors:

1. Refuge occupancy
2. Number of clients during the month
3. Referrals
4. Number of cases on the waiting list

## **Acknowledgements**

We would like to acknowledge the joint working and support we continue to receive from our partner agencies both 'statutory and non-statutory. Multi-agency working is key for providing a holistic package of support to our service users and we have built excellent relationships with partners. With special thanks to our funders and supporters, without whom we would not be able to offer the vital services to those in need.



The art depicted throughout this report was created and donated by **Creative Freedom** in 2021/22. In June 2022 we held an exhibition at Lincoln Cathedral Chapter House to show this work prior to it moving to its permanent home in the Refuge. Part of the exhibition contained posters designed by survivors of domestic abuse who had stayed in EDAN Lincs Refuges. They worked with artist **Nadya Monfrinoli** over 6 months to make these amazing pieces of artwork. We would like to acknowledge and thank all those involved in this project for their support, generosity, creative flare and work. These pieces of artwork will enhance our Refuge for many years, thank you!

## **Lincoln University & Dr Iwona Zielinska**

From July 2020 to July 2022 EDAN Lincs was a host organisation of an EU-funded research project that aimed to develop an evidence base for domestic abuse services in the UK to support Polish migrant women in violent relationships. EDAN supported a Polish researcher (Iwona) in partnership with Lincoln University to complete the first time ever research on Polish women victims of DA. A national conference took place in Manchester on the 16<sup>th</sup> of June to share the research results which will inform how services and practitioners can better support Polish women victims of DA.

Link to the project website: <https://dvsupport.blogs.lincoln.ac.uk/>



UNIVERSITY OF  
LINCOLN

### **Building an Evidence Base to Support Polish Women Victims of Domestic Abuse in the UK - UoL College of Social Science Research**

This 21-month research project will generate a robust evidence base to improve support for Polish migrant women in violent relationships living in the UK.

[uolcollegeofsocialscienceresearch.blogs.lincoln.ac.uk](https://uolcollegeofsocialscienceresearch.blogs.lincoln.ac.uk)

## **REFERENCE AND ADMINISTRATIVE DETAILS**

|                               |                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <u>Registered Company No:</u> | 04243436 (England and Wales)                                                                                                                                                                                                                                                                                                                                  |
| <u>Registered Charity No:</u> | 1092913                                                                                                                                                                                                                                                                                                                                                       |
| <u>Registered Office:</u>     | Office 11, Navigation Business Centre,<br>Mill Gate, Newark, NG24 4TS                                                                                                                                                                                                                                                                                         |
| <u>Trustees</u>               | P Holdsworth (Acting Chair)<br>M K Allen Chartered Accountant (Treasurer)<br>L Patsalides<br>C Taylor<br>R Simmonds<br>L Pryke (appointed 28/3/22)<br>N Dillon-Jones (appointed 28/5/22)<br>B Tyrell (resigned 27.01.22)<br>J L Mead (resigned 24.09.21)<br>P A Davies (resigned 29.07.21)<br>E Parnham (resigned 30.03.22)<br>V Plumbley (resigned 26.05.22) |
| <u>Executive Team</u>         | Celia Madden – CEO<br>Amanda Sowerby – Deputy CEO<br>Natasha Vick – Finance Director                                                                                                                                                                                                                                                                          |
| <u>Senior Management Team</u> | Shelley Bamford – IDVA Manager<br>Jane Keenlyside – MARAC Manager<br>Mandy Gilmour – Refuge Manager<br>Dawn Deane – Refuge Manager<br>Ann Canter – Outreach Manager<br>Leanna Yeates – Outreach Manager<br>Lurdes Webb – CYP Outreach Manager<br>Kaye Parkes – Outreach Triage Manager                                                                        |
| <u>Auditors</u>               | Paul Colcomb FCCA (Senior Statutory Auditor),<br>Wright Vigar Limited, Statutory Auditors,<br>Chartered Accountants & Business Advisers<br>15 Newland, Lincoln, LN1 1XG                                                                                                                                                                                       |
| <u>Bankers</u>                | CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill,<br>West Malling, Kent, ME19 4JQ                                                                                                                                                                                                                                                                               |
| <u>Solicitors</u>             | Sills & Betteridge LLP, Aquis House,<br>18 - 28 Clasketgate, Lincoln, LN2 1JN                                                                                                                                                                                                                                                                                 |

## **Contact Information & Opening Times**

**Tel:** 01522 510041 - option 1 for Refuge, option 2 for Outreach

**Website:** [www.edanlincs.org.uk](http://www.edanlincs.org.uk)    **Email:** [info@edanlincs.org.uk](mailto:info@edanlincs.org.uk)

### **Opening Times:**

- **Refuge:** 8.30am to 8.30pm Mon to Fri, 10.30am to 6.30pm Sat
- **Outreach:** 9am to 5pm Mon to Fri.
- **IDVA Service:** 9am to 5pm Mon to Fri.

## **Key management remuneration**

The trustees consider the role and responsibilities of key management personnel and review the remuneration package in line with similar entities. Annual appraisals and pay reviews on key management personnel are undertaken based on the individual's performance of their duties and fulfilment of the objectives of the charity in the period.

## **Statement of Trustees Responsibilities**

The Trustees of EDAN Lincs, who are also the directors of EDAN Lincs for the purposes of company law, are responsible for preparing the 'Report of the Trustees' and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charity SORP;
- Make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the Trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware; and

- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

### **Auditors**

The auditors, Wright Vigar Limited, will be proposed for re-appointment by the Trustees at the forthcoming Annual General Meeting on: 29<sup>th</sup> September 2022.

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Opinion**

We have audited the financial statements of EDAN Lincs (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our work is performed to include an assessment of the susceptibility of the entity's financial statements to material misstatement, including the risk of fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

In identifying and assessing risk of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We plan our work to gain an understanding of the significant laws and regulations that are of significance to the entity and the sector in which they operate. We perform our work to ensure that the entity is complying with its legal and regulatory framework.
- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management and people charged with governance.

We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:

- Substantive procedures performed in accordance with the ISAs (UK).
- Challenging assumptions and judgments made by management in its significant accounting estimates.
- Identifying and testing journal entries, in particular material journal entries and an assessment of year end journals.
- Assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

*Paul Colcomb*

Paul Colcomb (Oct 18, 2022 14:06 GMT+1)

Paul Colcomb FCCA (Senior Statutory Auditor)  
for and on behalf of Wright Vigar Limited  
Statutory Auditors  
Chartered Accountants & Business Advisers  
15 Newland  
Lincoln  
Lincolnshire  
LN1 1XG

29 September 2022

**EDAN Lincs**

**Statement of Financial Activities**  
**(Incorporating an Income and Expenditure Account)**  
**for the Year Ended 31 March 2022**

|                                    | Notes | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | 2022<br>Total<br>funds<br>£ | 2021<br>Total<br>funds<br>£ |
|------------------------------------|-------|----------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |       |                            |                          |                             |                             |
| Donations and legacies             | 3     | 59,570                     | 18                       | 59,588                      | 57,306                      |
| <b>Charitable activities</b>       |       |                            |                          |                             |                             |
| Refuge                             |       | 469,288                    | 126,040                  | 595,328                     | 578,370                     |
| Hospital                           |       | -                          | -                        | -                           | 139,838                     |
| Centre                             |       | 1,500                      | -                        | 1,500                       | 8,531                       |
| Children's Services                |       | -                          | -                        | -                           | 46,707                      |
| Floating Support                   |       | 1,316,887                  | -                        | 1,316,887                   | 885,371                     |
| Volunteer Mentor Training          |       | -                          | -                        | -                           | 30,778                      |
| Training and Education             |       | -                          | -                        | -                           | 107,107                     |
| Other trading activities           | 4     | -                          | -                        | -                           | 45,545                      |
| Investment income                  | 5     | 55                         | -                        | 55                          | 35                          |
| <b>Total</b>                       |       | <u>1,847,300</u>           | <u>126,058</u>           | <u>1,973,358</u>            | <u>1,899,588</u>            |
| <b>EXPENDITURE ON</b>              |       |                            |                          |                             |                             |
| Raising funds                      | 7     | 727                        | 208                      | 935                         | 4,714                       |
| <b>Charitable activities</b>       | 8     |                            |                          |                             |                             |
| Refuge                             |       | 569,258                    | 3,258                    | 572,516                     | 407,533                     |
| Hospital                           |       | -                          | 2,828                    | 2,828                       | 26,529                      |
| Centre                             |       | 4,254                      | -                        | 4,254                       | 2,378                       |
| Children's Services                |       | -                          | 73,835                   | 73,835                      | 64,635                      |
| Floating Support                   |       | 1,079,325                  | 54,380                   | 1,133,705                   | 916,657                     |
| Volunteer Mentor Training          |       | 6,281                      | 23,148                   | 29,429                      | 8,271                       |
| Training and Education             |       | -                          | 101,632                  | 101,632                     | 49,847                      |
| <b>Total</b>                       |       | <u>1,659,845</u>           | <u>259,289</u>           | <u>1,919,134</u>            | <u>1,480,564</u>            |
| <b>NET INCOME/(EXPENDITURE)</b>    |       | 187,455                    | (133,231)                | 54,224                      | 419,024                     |
| <b>Transfers between funds</b>     | 21    | <u>62,825</u>              | <u>(62,825)</u>          | -                           | -                           |
| <b>Net movement in funds</b>       |       | 250,280                    | (196,056)                | 54,224                      | 419,024                     |
| <b>RECONCILIATION OF FUNDS</b>     |       |                            |                          |                             |                             |
| <b>Total funds brought forward</b> |       | 330,788                    | 356,711                  | 687,499                     | 268,475                     |
| <b>TOTAL FUNDS CARRIED FORWARD</b> |       | <u>581,068</u>             | <u>160,655</u>           | <u>741,723</u>              | <u>687,499</u>              |

The notes form part of these financial statements

**EDAN Lincs (Registered number: 04243436)**

**Balance Sheet**  
**31 March 2022**

|                                              | Notes | 2022<br>£          | 2021<br>£          |
|----------------------------------------------|-------|--------------------|--------------------|
| <b>FIXED ASSETS</b>                          |       |                    |                    |
| Tangible assets                              | 14    | 33,297             | 30,384             |
| <b>CURRENT ASSETS</b>                        |       |                    |                    |
| Debtors                                      | 15    | 1,148,455          | 2,104,963          |
| Cash at bank and in hand                     | 16    | <u>642,503</u>     | <u>552,013</u>     |
|                                              |       | 1,790,958          | 2,656,976          |
| <b>CREDITORS</b>                             |       |                    |                    |
| Amounts falling due within one year          | 17    | <u>(1,082,532)</u> | <u>(1,999,861)</u> |
| <b>NET CURRENT ASSETS</b>                    |       | <u>708,426</u>     | <u>657,115</u>     |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b> |       | <u>741,723</u>     | <u>687,499</u>     |
| <b>NET ASSETS/(LIABILITIES)</b>              |       | <u>741,723</u>     | <u>687,499</u>     |
| <b>FUNDS</b>                                 | 21    |                    |                    |
| Unrestricted funds                           |       | 581,068            | 330,788            |
| Restricted funds                             |       | <u>160,655</u>     | <u>356,711</u>     |
| <b>TOTAL FUNDS</b>                           |       | <u>741,723</u>     | <u>687,499</u>     |

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 29 September 2022 and were signed on its behalf by:



M K Allen - Trustee

**EDAN Lincs**

**Cash Flow Statement**  
**for the Year Ended 31 March 2022**

|                                                                           | Notes | 2022<br>£             | 2021<br>£             |
|---------------------------------------------------------------------------|-------|-----------------------|-----------------------|
| <b>Cash flows from operating activities</b>                               |       |                       |                       |
| Cash generated from operations                                            | 1     | <u>53,318</u>         | <u>406,451</u>        |
| Net cash provided by operating activities                                 |       | <u>53,318</u>         | <u>406,451</u>        |
| <b>Cash flows from investing activities</b>                               |       |                       |                       |
| Purchase of tangible fixed assets                                         |       | (14,236)              | (18,912)              |
| Interest received                                                         |       | <u>55</u>             | <u>35</u>             |
| Net cash used in investing activities                                     |       | <u>(14,181)</u>       | <u>(18,877)</u>       |
| <b>Cash flows from financing activities</b>                               |       |                       |                       |
| Capital repayments in year                                                |       | <u>(1,383)</u>        | <u>(1,383)</u>        |
| Net cash used in financing activities                                     |       | <u>(1,383)</u>        | <u>(1,383)</u>        |
|                                                                           |       | <u>          </u>     | <u>          </u>     |
| <b>Change in cash and cash equivalents in the reporting period</b>        |       | 37,754                | 386,191               |
| <b>Cash and cash equivalents at the beginning of the reporting period</b> | 2     | <u>552,013</u>        | <u>165,822</u>        |
| <b>Cash and cash equivalents at the end of the reporting period</b>       | 2     | <u><u>589,767</u></u> | <u><u>552,013</u></u> |

The notes form part of these financial statements

**EDAN Lincs**

**Notes to the Cash Flow Statement**  
**for the Year Ended 31 March 2022**

**1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES**

|                                                                                           | 2022<br>£            | 2021<br>£             |
|-------------------------------------------------------------------------------------------|----------------------|-----------------------|
| <b>Net income for the reporting period (as per the Statement of Financial Activities)</b> | 54,224               | 419,024               |
| <b>Adjustments for:</b>                                                                   |                      |                       |
| Depreciation charges                                                                      | 11,323               | 6,463                 |
| Interest received                                                                         | (55)                 | (35)                  |
| Decrease/(increase) in debtors                                                            | 956,508              | (1,160,835)           |
| (Decrease)/increase in creditors                                                          | <u>(968,682)</u>     | <u>1,141,834</u>      |
| <b>Net cash provided by operations</b>                                                    | <u><u>53,318</u></u> | <u><u>406,451</u></u> |

**2. ANALYSIS OF CASH AND CASH EQUIVALENTS**

|                                                                              | 2022<br>£             | 2021<br>£             |
|------------------------------------------------------------------------------|-----------------------|-----------------------|
| Cash in hand                                                                 | 13,191                | 5,449                 |
| Notice deposits (less than 3 months)                                         | 629,312               | 546,564               |
| Overdrafts included in bank loans and overdrafts falling due within one year | <u>(52,736)</u>       | <u>-</u>              |
| <b>Total cash and cash equivalents</b>                                       | <u><u>589,767</u></u> | <u><u>552,013</u></u> |

**3. ANALYSIS OF CHANGES IN NET FUNDS**

|                          | At 1.4.21<br>£        | Cash flow<br>£       | At 31.3.22<br>£       |
|--------------------------|-----------------------|----------------------|-----------------------|
| <b>Net cash</b>          |                       |                      |                       |
| Cash at bank and in hand | 552,013               | 90,490               | 642,503               |
| Bank overdrafts          | <u>-</u>              | <u>(52,736)</u>      | <u>(52,736)</u>       |
|                          | <u><u>552,013</u></u> | <u><u>37,754</u></u> | <u><u>589,767</u></u> |
| <b>Debt</b>              |                       |                      |                       |
| Finance leases           | <u>(3,187)</u>        | <u>1,383</u>         | <u>(1,804)</u>        |
|                          | <u><u>(3,187)</u></u> | <u><u>1,383</u></u>  | <u><u>(1,804)</u></u> |
| <b>Total</b>             | <u><u>548,826</u></u> | <u><u>39,137</u></u> | <u><u>587,963</u></u> |

## **EDAN Lincs**

### **Notes to the Financial Statements** **for the Year Ended 31 March 2022**

#### **1. STATUTORY INFORMATION**

EDAN (Lincs) is a Charitable company, registered in England and Wales. The charitable company's registered number and registered office address can be found on the Report of the Trustees.

#### **2. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Contract income and Government grants are recognised on a performance basis for the period in which the service is carried out.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Allocation of support costs**

Support costs are allocated initially on a staff time basis. Regular reviews of support costs are undertaken in accordance with the grants and funding received and adjustments are made as required to align expenditure with the activities of the charity.

Governance and finance costs are directly allocated to the activity they relate to.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

|                       |                                                       |
|-----------------------|-------------------------------------------------------|
| Fixtures and fittings | - 15% on reducing balance                             |
| Computer equipment    | - 30% on reducing balance and 15% on reducing balance |

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

##### **Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2022**

**2. ACCOUNTING POLICIES - continued**

**Cash**

Cash, for the purposes of the cash flow statement, comprises cash in hand, less overdrafts payable on demand.

**Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**3. DONATIONS AND LEGACIES**

|           | 2022<br>£     | 2021<br>£     |
|-----------|---------------|---------------|
| Donations | <u>59,588</u> | <u>57,306</u> |

**4. OTHER TRADING ACTIVITIES**

|                    | 2022<br>£ | 2021<br>£     |
|--------------------|-----------|---------------|
| Fundraising events | <u>-</u>  | <u>45,545</u> |

**5. INVESTMENT INCOME**

|                          | 2022<br>£ | 2021<br>£ |
|--------------------------|-----------|-----------|
| Deposit account interest | <u>55</u> | <u>35</u> |

**6. INCOME FROM CHARITABLE ACTIVITIES**

|                       |                           | 2022<br>£        | 2021<br>£        |
|-----------------------|---------------------------|------------------|------------------|
| Refuge rents received | Refuge                    | 45,682           | 27,893           |
| Housing benefit       | Refuge                    | 227,806          | 205,057          |
| Grants                | Refuge                    | 321,840          | 345,420          |
| Grants                | Hospital                  | -                | 139,838          |
| Refuge rents received | Centre                    | -                | 758              |
| Grants                | Centre                    | 1,500            | 7,773            |
| Grants                | Children's Services       | -                | 46,707           |
| Grants                | Floating Support          | 1,316,887        | 885,371          |
| Grants                | Volunteer Mentor Training | -                | 30,778           |
| Grants                | Training and Education    | -                | 107,107          |
|                       |                           | <u>1,913,715</u> | <u>1,796,702</u> |

Grants received, included in the above, are as follows:

|                                            | 2022<br>£ | 2021<br>£ |
|--------------------------------------------|-----------|-----------|
| BBC Children in Need                       | -         | 46,707    |
| Lincolnshire County Council                | 1,454,517 | 1,273,694 |
| Lincolnshire Community Trust               | -         | 4,900     |
| The Evan Cornish Foundation                | 4,000     | -         |
| Lincolnshire Police and Crime Commissioner | 3,000     | 55,111    |
| Marie Curie                                | -         | 107,107   |
| National Emergency Trust                   | -         | 13,683    |
| Pepperells Solicitors                      | -         | 320       |
| Safelives                                  | -         | 3,676     |
| Lincolnshire Police                        | -         | 641       |
| Carried forward                            | 1,461,517 | 1,505,839 |

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2022**

**6. INCOME FROM CHARITABLE ACTIVITIES - continued**

|                                          | 2022<br>£        | 2021<br>£        |
|------------------------------------------|------------------|------------------|
| Brought forward                          | 1,461,517        | 1,505,839        |
| National Lottery Community Trust         | -                | 25,778           |
| RL Glasspool & Buttle                    | -                | 19,501           |
| BNA Charitable Incorporated Organisation | -                | 9,323            |
| Lincoln Co-operative                     | -                | 2,553            |
| B&Q Foundation                           | 12,000           | -                |
| Screwfix Foundation                      | 5,000            | -                |
| Groundwork UK                            | 3,000            | -                |
| Mercers Trustee                          | 32,070           | -                |
| St James's Place Charitable Foundation   | 126,640          | -                |
|                                          | <u>1,640,227</u> | <u>1,562,994</u> |

Included within Grants received are Government grants received from Lincolnshire County Council. These grants are received on the understanding that the Charity will provide certain local services which are in line with their charitable objectives.

**7. RAISING FUNDS**

**Other trading activities**

|           | 2022<br>£  | 2021<br>£    |
|-----------|------------|--------------|
| Purchases | <u>935</u> | <u>4,714</u> |

**8. CHARITABLE ACTIVITIES COSTS**

|                           | Direct<br>Costs<br>£ | Support<br>costs (see<br>note 9)<br>£ | Totals<br>£      |
|---------------------------|----------------------|---------------------------------------|------------------|
| Refuge                    | 555,482              | 17,034                                | 572,516          |
| Hospital                  | 2,828                | -                                     | 2,828            |
| Centre                    | 2,628                | 1,626                                 | 4,254            |
| Children's Services       | 73,283               | 552                                   | 73,835           |
| Floating Support          | 1,087,674            | 46,031                                | 1,133,705        |
| Volunteer Mentor Training | 29,429               | -                                     | 29,429           |
| Training and Education    | 101,618              | 14                                    | 101,632          |
|                           | <u>1,852,942</u>     | <u>65,257</u>                         | <u>1,918,199</u> |

**9. SUPPORT COSTS**

|                        | Management<br>£ | Finance<br>£ | Governance<br>costs<br>£ | Totals<br>£   |
|------------------------|-----------------|--------------|--------------------------|---------------|
| Refuge                 | 13,554          | -            | 3,480                    | 17,034        |
| Centre                 | 1,611           | 15           | -                        | 1,626         |
| Children's Services    | 552             | -            | -                        | 552           |
| Floating Support       | 38,724          | 274          | 7,033                    | 46,031        |
| Training and Education | 14              | -            | -                        | 14            |
|                        | <u>54,455</u>   | <u>289</u>   | <u>10,513</u>            | <u>65,257</u> |

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2022**

**10. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

|                             | 2022          | 2021         |
|-----------------------------|---------------|--------------|
|                             | £             | £            |
| Depreciation - owned assets | <u>11,323</u> | <u>6,462</u> |

**11. AUDITORS' REMUNERATION**

|                                                                                            | 2022         | 2021         |
|--------------------------------------------------------------------------------------------|--------------|--------------|
|                                                                                            | £            | £            |
| Fees payable to the charity's auditors for the audit of the charity's financial statements | <u>9,480</u> | <u>8,760</u> |

**12. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

**13. STAFF COSTS**

|                       | 2022             | 2021             |
|-----------------------|------------------|------------------|
|                       | £                | £                |
| Wages and salaries    | 1,360,042        | 1,046,426        |
| Social security costs | 105,027          | 78,502           |
| Other pension costs   | <u>30,566</u>    | <u>24,385</u>    |
|                       | <u>1,495,635</u> | <u>1,149,313</u> |

The average monthly number of employees during the year was as follows:

|                                | 2022      | 2021      |
|--------------------------------|-----------|-----------|
| Chief Executive                | 1         | 1         |
| Children's Support Worker      | 16        | 8         |
| Support Workers                | 28        | 31        |
| Project Managers               | 4         | 4         |
| Administrators & support staff | 3         | 3         |
| IDVA                           | <u>14</u> | <u>8</u>  |
|                                | <u>66</u> | <u>55</u> |

No employees received emoluments in excess of £60,000.

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2022**

**14. TANGIBLE FIXED ASSETS**

|                       | Fixtures<br>and<br>fittings<br>£ | Computer<br>equipment<br>£ | Totals<br>£ |
|-----------------------|----------------------------------|----------------------------|-------------|
| <b>COST</b>           |                                  |                            |             |
| At 1 April 2021       | 24,434                           | 57,704                     | 82,138      |
| Additions             | -                                | 14,236                     | 14,236      |
| At 31 March 2022      | 24,434                           | 71,940                     | 96,374      |
| <b>DEPRECIATION</b>   |                                  |                            |             |
| At 1 April 2021       | 16,175                           | 35,579                     | 51,754      |
| Charge for year       | 1,239                            | 10,084                     | 11,323      |
| At 31 March 2022      | 17,414                           | 45,663                     | 63,077      |
| <b>NET BOOK VALUE</b> |                                  |                            |             |
| At 31 March 2022      | 7,020                            | 26,277                     | 33,297      |
| At 31 March 2021      | 8,259                            | 22,125                     | 30,384      |

**15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|               | 2022<br>£        | 2021<br>£        |
|---------------|------------------|------------------|
| Trade debtors | 111,721          | 94,968           |
| Other debtors | 1,036,734        | 2,009,995        |
|               | <u>1,148,455</u> | <u>2,104,963</u> |

**16. CASH IN HAND**

|              | General<br>fund<br>£ | Lincoln<br>Freedom<br>Fund<br>£ | Louth<br>Social Fund<br>£ | Natwest -<br>Louth<br>Social Fund<br>£ |
|--------------|----------------------|---------------------------------|---------------------------|----------------------------------------|
| Cash in hand | 452                  | (366)                           | 156                       | 12,066                                 |
| CAF Cash     | 38,976               | -                               | -                         | -                                      |
| CAF Gold     | 445,614              | 878                             | 10                        | -                                      |
| Paypal       | 4,220                | -                               | -                         | -                                      |
| Soldo        | 364                  | -                               | -                         | -                                      |
| Total        | <u>489,626</u>       | <u>512</u>                      | <u>166</u>                | <u>12,066</u>                          |

|              | Outreach<br>Freedom<br>Fund<br>£ | BBC<br>Children in<br>Need -<br>Gainsborough<br>£ | MHCLG<br>£     | 2022<br>Total<br>funds<br>£ | 2021<br>Total<br>funds<br>£ |
|--------------|----------------------------------|---------------------------------------------------|----------------|-----------------------------|-----------------------------|
| Cash in hand | 607                              | 276                                               | -              | 13,191                      | 5,449                       |
| CAF Cash     | -                                | -                                                 | -              | 38,976                      | 105,028                     |
| CAF Gold     | -                                | 2,246                                             | 137,004        | 585,752                     | 440,053                     |
| Paypal       | -                                | -                                                 | -              | 4,220                       | 1,483                       |
| Soldo        | -                                | -                                                 | -              | 364                         | -                           |
| Total        | <u>607</u>                       | <u>2,522</u>                                      | <u>137,004</u> | <u>642,503</u>              | <u>552,013</u>              |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2022**

**17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|                                         | 2022             | 2021             |
|-----------------------------------------|------------------|------------------|
|                                         | £                | £                |
| Bank loans and overdrafts (see note 18) | 52,736           | -                |
| Hire purchase (see note 19)             | 1,804            | 3,187            |
| Trade creditors                         | 21,177           | 21,178           |
| Social security and other taxes         | 24,495           | 22,923           |
| Other creditors                         | 4,797            | 6,035            |
| Accruals and deferred income            | <u>977,523</u>   | <u>1,946,538</u> |
|                                         | <u>1,082,532</u> | <u>1,999,861</u> |

Deferred income

Included within Accruals and deferred income is £966,873 (2021: £1,936,488) of income deferred due to the performance related conditions set out on the contract to which it relates.

**18. LOANS**

An analysis of the maturity of loans is given below:

|                                                | 2022          | 2021     |
|------------------------------------------------|---------------|----------|
|                                                | £             | £        |
| Amounts falling due within one year on demand: |               |          |
| Bank overdrafts                                | <u>52,736</u> | <u>-</u> |

The overdrawn bank balance is only due to the timing of expenditure being in advance of the income which has been received post year end.

**19. LEASING AGREEMENTS**

Minimum lease payments fall due as follows:

|                            | Hire purchase contracts          |                |
|----------------------------|----------------------------------|----------------|
|                            | 2022                             | 2021           |
|                            | £                                | £              |
| Net obligations repayable: |                                  |                |
| Within one year            | <u>1,804</u>                     | <u>3,187</u>   |
|                            |                                  |                |
|                            | Non-cancellable operating leases |                |
|                            | 2022                             | 2021           |
|                            | £                                | £              |
| Within one year            | 85,290                           | 70,259         |
| Between one and five years | <u>172,215</u>                   | <u>238,338</u> |
|                            | <u>257,505</u>                   | <u>308,597</u> |

The expense recognised in the year was £86,781 (2021: £48,463).

**20. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

|                     | Unrestricted funds | Restricted funds | 2022 Total funds   | 2021 Total funds   |
|---------------------|--------------------|------------------|--------------------|--------------------|
|                     | £                  | £                | £                  | £                  |
| Fixed assets        | 33,297             | -                | 33,297             | 30,384             |
| Current assets      | 1,585,930          | 205,028          | 1,790,958          | 2,656,976          |
| Current liabilities | <u>(1,038,159)</u> | <u>(44,373)</u>  | <u>(1,082,532)</u> | <u>(1,999,861)</u> |
|                     | <u>581,068</u>     | <u>160,655</u>   | <u>741,723</u>     | <u>687,499</u>     |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2022**

**21. MOVEMENT IN FUNDS**

|                                        | At 1.4.21<br>£ | Net<br>movement<br>in funds<br>£ | Transfers<br>between<br>funds<br>£ | At<br>31.3.22<br>£ |
|----------------------------------------|----------------|----------------------------------|------------------------------------|--------------------|
| <b>Unrestricted funds</b>              |                |                                  |                                    |                    |
| General fund                           | 325,800        | 187,455                          | 62,825                             | 576,080            |
| Gainsborough Freedom Fund              | (587)          | -                                | 587                                | -                  |
| Lincoln Freedom Fund                   | 1,099          | -                                | (587)                              | 512                |
| Louth Social Fund                      | 166            | -                                | -                                  | 166                |
| Natwest - Louth Social Fund            | 3,709          | -                                | -                                  | 3,709              |
| Outreach Freedom Fund                  | 601            | -                                | -                                  | 601                |
|                                        | <u>330,788</u> | <u>187,455</u>                   | <u>62,825</u>                      | <u>581,068</u>     |
| <b>Restricted funds</b>                |                |                                  |                                    |                    |
| BBC Children in Need - Gainsborough    | 78,835         | (74,026)                         | -                                  | 4,809              |
| Emergency Fund                         | 23,147         | (23,147)                         | -                                  | -                  |
| DCLG Move on Together                  | 38,744         | (38,744)                         | -                                  | -                  |
| MHCLG                                  | 139,831        | (2,827)                          | -                                  | 137,004            |
| Volunteers                             | 1,953          | (1,953)                          | -                                  | -                  |
| Marie Curie                            | 57,260         | (101,633)                        | -                                  | (44,373)           |
| Net Funding (National Emergency Trust) | 13,683         | (13,683)                         | -                                  | -                  |
| CCTV                                   | 705            | (705)                            | -                                  | -                  |
| Lincolnshire Co-operative              | 2,553          | (2,553)                          | -                                  | -                  |
| St James                               | -              | 126,040                          | (62,825)                           | 63,215             |
|                                        | <u>356,711</u> | <u>(133,231)</u>                 | <u>(62,825)</u>                    | <u>160,655</u>     |
| <b>TOTAL FUNDS</b>                     | <u>687,499</u> | <u>54,224</u>                    | <u>-</u>                           | <u>741,723</u>     |

Net movement in funds, included in the above are as follows:

|                                        | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|----------------------------------------|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>              |                            |                            |                           |
| General fund                           | 1,847,300                  | (1,659,845)                | 187,455                   |
| <b>Restricted funds</b>                |                            |                            |                           |
| BBC Children in Need - Gainsborough    | 18                         | (74,044)                   | (74,026)                  |
| Emergency Fund                         | -                          | (23,147)                   | (23,147)                  |
| DCLG Move on Together                  | -                          | (38,744)                   | (38,744)                  |
| MHCLG                                  | -                          | (2,827)                    | (2,827)                   |
| Volunteers                             | -                          | (1,953)                    | (1,953)                   |
| Marie Curie                            | -                          | (101,633)                  | (101,633)                 |
| Net Funding (National Emergency Trust) | -                          | (13,683)                   | (13,683)                  |
| CCTV                                   | -                          | (705)                      | (705)                     |
| Lincolnshire Co-operative              | -                          | (2,553)                    | (2,553)                   |
| St James                               | 126,040                    | -                          | 126,040                   |
|                                        | <u>126,058</u>             | <u>(259,289)</u>           | <u>(133,231)</u>          |
| <b>TOTAL FUNDS</b>                     | <u>1,973,358</u>           | <u>(1,919,134)</u>         | <u>54,224</u>             |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2022**

**21. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

|                                        | At 1.4.20<br>£ | Net<br>movement<br>in funds<br>£ | Transfers<br>between<br>funds<br>£ | At<br>31.3.21<br>£ |
|----------------------------------------|----------------|----------------------------------|------------------------------------|--------------------|
| <b>Unrestricted funds</b>              |                |                                  |                                    |                    |
| General fund                           | 98,433         | 215,824                          | 11,543                             | 325,800            |
| Gainsborough Freedom Fund              | -              | (587)                            | -                                  | (587)              |
| Lincoln Freedom Fund                   | -              | 1,099                            | -                                  | 1,099              |
| Louth Social Fund                      | -              | 166                              | -                                  | 166                |
| Natwest - Louth Social Fund            | -              | 3,709                            | -                                  | 3,709              |
| Outreach Freedom Fund                  | -              | 601                              | -                                  | 601                |
|                                        | <u>98,433</u>  | <u>220,812</u>                   | <u>11,543</u>                      | <u>330,788</u>     |
| <b>Restricted funds</b>                |                |                                  |                                    |                    |
| BBC Children in Need - Gainsborough    | 99,246         | (20,411)                         | -                                  | 78,835             |
| Ping: for Refuge redecorations         | 2,241          | -                                | (2,241)                            | -                  |
| Garfield Trust                         | 684            | -                                | (684)                              | -                  |
| Emergency Fund                         | 640            | 22,507                           | -                                  | 23,147             |
| DCLG Move on Together                  | 38,744         | -                                | -                                  | 38,744             |
| MHCLG                                  | 26,522         | 113,309                          | -                                  | 139,831            |
| Volunteers                             | 1,965          | (12)                             | -                                  | 1,953              |
| Marie Curie                            | -              | 57,260                           | -                                  | 57,260             |
| Net Funding (National Emergency Trust) | -              | 13,683                           | -                                  | 13,683             |
| CCTV                                   | -              | 9,323                            | (8,618)                            | 705                |
| Lincolnshire Co-operative              | -              | 2,553                            | -                                  | 2,553              |
|                                        | <u>170,042</u> | <u>198,212</u>                   | <u>(11,543)</u>                    | <u>356,711</u>     |
| <b>TOTAL FUNDS</b>                     | <u>268,475</u> | <u>419,024</u>                   | <u>-</u>                           | <u>687,499</u>     |

Comparative net movement in funds, included in the above are as follows:

|                                        | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|----------------------------------------|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>              |                            |                            |                           |
| General fund                           | 1,544,606                  | (1,328,782)                | 215,824                   |
| Gainsborough Freedom Fund              | (587)                      | -                          | (587)                     |
| Lincoln Freedom Fund                   | 1,099                      | -                          | 1,099                     |
| Louth Social Fund                      | 166                        | -                          | 166                       |
| Natwest - Louth Social Fund            | 3,709                      | -                          | 3,709                     |
| Outreach Freedom Fund                  | 601                        | -                          | 601                       |
|                                        | <u>1,549,594</u>           | <u>(1,328,782)</u>         | <u>220,812</u>            |
| <b>Restricted funds</b>                |                            |                            |                           |
| BBC Children in Need - Gainsborough    | 46,712                     | (67,123)                   | (20,411)                  |
| Emergency Fund                         | 30,778                     | (8,271)                    | 22,507                    |
| MHCLG                                  | 139,838                    | (26,529)                   | 113,309                   |
| Volunteers                             | -                          | (12)                       | (12)                      |
| Marie Curie                            | 107,107                    | (49,847)                   | 57,260                    |
| Net Funding (National Emergency Trust) | 13,683                     | -                          | 13,683                    |
| CCTV                                   | 9,323                      | -                          | 9,323                     |
| Lincolnshire Co-operative              | 2,553                      | -                          | 2,553                     |
|                                        | <u>349,994</u>             | <u>(151,782)</u>           | <u>198,212</u>            |
| <b>TOTAL FUNDS</b>                     | <u>1,899,588</u>           | <u>(1,480,564)</u>         | <u>419,024</u>            |

Descriptions of the purposes of the various funds are given below:

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2022**

**21. MOVEMENT IN FUNDS - continued**

**BBC Children in Need**

Funding is to provide support to children who are all considered homeless due to having fled domestic abuse. The funding is for the provision of a Family Support Worker who will be responsible for providing children living in refuge with direct 1:1 support. The grant has been recognised in full in the current year but will be received over 3 years and used against future expenses.

**Ping**

WLDAS has previously been the Charity of the year for Ping. The grant was awarded to refurbish the refuges located in the West Lindsey area.

**Garfield Trust**

The Garfield Weston Foundation also provided funding in respect of the Family Support Worker.

**Emergency Fund**

This money is to help provide service users with an emergency pot of cash when they are fleeing domestic abuse.

**MHCLG**

A grant was provided by the Ministry of Housing, Communities and Local Government for the charity to provide a hospital based IDVA service.

**DCLG (inc Move on Together & Complex Cases)**

This was a collaborative bid with NCHA and Boston Womens Aid to deliver additional refuge units and support services across Lincolnshire. This will be operated on much the same basis as the existing Refuge and outreach support service across the County. The provision is to be accessible to both females and males victims. The funding specific to WLDAS is to provide 3 family support workers, 1 complex needs worker, 1 volunteer co-ordinator, 3 additional refuge units, 1 within North Kesteven, 1 within South Kesteven, and 1 within Lincoln.

**Complex Case Worker**

The Complex Needs Outreach Service has proven to be incredibly effective supporting service users that are victims of domestic abuse, who have additional needs such as drug and alcohol misuse or a diagnosed mental health condition. Originally in 2015 this programme started with 1 Complex Needs worker. In order to meet the demands of the service and the clients presenting with complex needs we now have 2 Complex Needs Specialist Outreach project workers. The service users have presented themselves with additional needs such as mental ill health, disabilities, special needs and drugs or alcohol misuse.

**Volunteers**

This was income received from the Tampon tax to support volunteer within Outreach activities.

**Marie Curie**

Funding for a two year research project with 18 months embedded within EDAN, followed by a six month University placement and culminating in a conference to share findings.

**National Emergency Trust**

Additional funds for the IAS six month post from the Lincolnshire Community Foundation.

**CCTV**

Funds granted by BNA Charitable Organisation to install CCTV systems.

**EDAN Lincs**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2022**

**21. MOVEMENT IN FUNDS - continued**

**Lincolnshire Co-op**

Funds raised in store to provide Freedom Funds to victims of abuse within Refuge and Outreach.

**St James**

Funds granted by St James's Place Charitable Foundation to support the children and young person service, supporting young people (age 5-16 years) and their families offering refuges and outreach support (family and 1:1 sessions).

**Transfers between funds**

During the year the unrestricted Lincoln Freedom Fund transferred some of its fund into the Gainsborough Freedom Fund as both funds have the same objectives. This meant the Gainsborough Freedom Fund wasn't in an overspent position at the end of the year.

There was a transfer of funds out of St James into unrestricted in order to cover the first years expenditure against charitable activities. The remaining fund balance will be expended in the following year.

**22. RELATED PARTY DISCLOSURES**

**Key management remuneration**

Key management includes the members of senior management. The remuneration paid or payable to key management for employee services is shown below:

Salaries and other short term benefits for the year totalled £316,929 (2021: £265,786 for ten (2021: nine) members of key management.

**EDAN Lincs**

**Detailed Statement of Financial Activities**  
**for the Year Ended 31 March 2022**

|                                 | 2022<br>£        | 2021<br>£        |
|---------------------------------|------------------|------------------|
| <b>INCOME AND ENDOWMENTS</b>    |                  |                  |
| <b>Donations and legacies</b>   |                  |                  |
| Donations                       | 59,588           | 57,306           |
| <b>Other trading activities</b> |                  |                  |
| Fundraising events              | -                | 45,545           |
| <b>Investment income</b>        |                  |                  |
| Deposit account interest        | 55               | 35               |
| <b>Charitable activities</b>    |                  |                  |
| Refuge rents received           | 45,682           | 28,651           |
| Housing benefit                 | 227,806          | 205,057          |
| Grants                          | <u>1,640,227</u> | <u>1,562,994</u> |
|                                 | <u>1,913,715</u> | <u>1,796,702</u> |
| <b>Total incoming resources</b> | 1,973,358        | 1,899,588        |
| <b>EXPENDITURE</b>              |                  |                  |
| <b>Other trading activities</b> |                  |                  |
| Purchases                       | 935              | 4,714            |
| <b>Charitable activities</b>    |                  |                  |
| Wages & salaries                | 1,360,042        | 1,046,426        |
| Social security                 | 105,027          | 78,502           |
| Pensions                        | 30,566           | 24,385           |
| Rates and water                 | 30,719           | 20,671           |
| Light and heat                  | 37,491           | 17,553           |
| Telephone                       | 21,318           | 19,565           |
| Advertising                     | 8,906            | 991              |
| General expenses                | 58,214           | 47,346           |
| Computer costs                  | 11,877           | 12,531           |
| Travelling                      | 25,560           | 7,934            |
| Rent                            | 86,781           | 48,463           |
| Repairs & maintenance           | 8,637            | 4,358            |
| Legal & professional            | 23,208           | 5,932            |
| Health & safety                 | 1,646            | 1,885            |
| Property service charge         | 31,627           | 69,343           |
| Fixtures and fittings           | 1,239            | 1,448            |
| Computer equipment              | <u>10,084</u>    | <u>5,015</u>     |
|                                 | 1,852,942        | 1,412,348        |
| <b>Support costs</b>            |                  |                  |
| <b>Management</b>               |                  |                  |
| Insurance                       | 17,035           | 13,227           |
| Postage and stationery          | 22,026           | 18,724           |
| Worker training                 | <u>15,394</u>    | <u>6,764</u>     |
|                                 | 54,455           | 38,715           |
| <b>Finance</b>                  |                  |                  |
| Bank charges                    | 289              | 643              |
| <b>Governance costs</b>         |                  |                  |
| Auditors' remuneration          | 9,480            | 8,760            |
| Carried forward                 | 9,480            | 8,760            |

This page does not form part of the statutory financial statements

**EDAN Lincs**

**Detailed Statement of Financial Activities**  
**for the Year Ended 31 March 2022**

|                          | 2022<br>£            | 2021<br>£             |
|--------------------------|----------------------|-----------------------|
| <b>Governance costs</b>  |                      |                       |
| Brought forward          | 9,480                | 8,760                 |
| Accountancy              | 318                  | 14,834                |
| Professional fees        | <u>715</u>           | <u>550</u>            |
|                          | <u>10,513</u>        | <u>24,144</u>         |
| Total resources expended | <u>1,919,134</u>     | <u>1,480,564</u>      |
| <b>Net income</b>        | <u><u>54,224</u></u> | <u><u>419,024</u></u> |

**EDAN Lincs**

England & Wales - Charity number 1092913

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# Accounts

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REGISTERED COMPANY NUMER: 04243436 (England and Wales)  
REGISTERED CHARITY NUMBER: 1092913



# Annual Report 2020 - 2021

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## **Foreword**

**The people EDAN Lincs provide help and support to are facing often life changing experiences, threats to their lives and way of life. The impact domestic abuse has on families and individuals continues to be serious and long-lasting. We know that EDAN Lincs staff deliver important services to people when they need it most, and we hear from people who have been helped so much by the work EDAN Lincs do. During this pandemic year, domestic abuse levels increased, both in calls and in seriousness, and the service had to be changed to be delivered safely. To everyone who adapted ways of working, piloted and delivered safe services which continued to have a positive impact, and worked out of their homes under lockdown and continuing changed way of working, the Board and I are hugely grateful. We also want to thank the people who couldn't work from home, who needed to come to support people in the homes we provide in the Refuges.**

**We work as part of a wider system in Lincolnshire, and our commissioners supported the changes which needed to be made, at pace, this year. Much of this work is led by the management team and CEO, who together with the new Finance Director, have been able to help services be sustained and developed. Our fundraising has been well focused and supported by local business and individuals, for which we are really thankful. We are grateful for our partnerships and joint work with the local authorities, police, health, housing and schools, which are so important for creating and sustaining safe lives.**

**Recovery from domestic abuse takes time and effort - if we think about how much is impacted for a person we soon see how complicated it can be. We are grateful to everyone involved for the simple steps they encourage people to take to help their recovery.**

**Jo Mead  
Chair of Trustees**



## **Organisational Details**

**Charity Name: EDAN Lincs**

**Registered Charity Number: 1092913**

**Charity Registered Address: 11 & 12, Navigation Business Centre  
Millgate, Newark on Trent, NG24 4TS.**

**The Trustees are appointed by application and selection of the board**

## **Members of Staff 31/03/2020 – 01/04/2021**

|                                              |
|----------------------------------------------|
| <b><u>Trustees</u></b>                       |
| <b>1 x Chair</b>                             |
| <b>1 x Treasurer &amp; Company Secretary</b> |
| <b>8 x Board Trustees</b>                    |

| <b><u>Managers &amp; Outreach Staff</u></b> | <b><u>Responsibilities</u></b>                                                                                                                                                                                |
|---------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1 x CEO</b>                              | <b>Overall responsibility for the management of EDAN Lincs.</b>                                                                                                                                               |
| <b>4 x Outreach Project Managers</b>        | <b>Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Outreach Domestic Abuse Workers and service delivery. Each of which lead on specific areas of the service.</b> |
| <b>1 x MARAC Manager</b>                    | <b>Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse and DHRs.</b>                                                                            |
| <b>1 x Senior Project Worker (Outreach)</b> | <b>Responsible for providing supervision to staff as well as direct work with service users,</b>                                                                                                              |

|                                                        |                                                                                                                                                                               |
|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                        | assessing their needs and discussing the range of support options available.                                                                                                  |
| <b>1 x Senior Child/Young person Worker (Outreach)</b> | Responsible for providing supervision to staff as well as direct work with Children & Young people, assessing their needs and providing a range of support options available. |
| <b>20 x Specialist Domestic Abuse Workers</b>          | Responsible for delivering support to vulnerable people affected by domestic abuse. Support will vary dependent upon risk identified.                                         |
| <b>2 x Triage Workers</b>                              | Responsible for the screening of new service users affected by domestic abuse.                                                                                                |
| <b>6 x Family, Child &amp; Young Person Workers</b>    | Responsible for supporting children, young people, families accessing outreach support at EDAN Lincs.                                                                         |
| <b><u>IDVA Service</u></b>                             | <b><u>Responsibilities</u></b>                                                                                                                                                |
| <b>1 x IDVA Manager</b>                                | Responsible for the overall management and supervision of IDVA workers and service delivery.                                                                                  |
| <b>8 x Community IDVA's, 1 x Hospital IDVA</b>         | Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse                                                             |

|                                                     |                                                                                                                                                                   |
|-----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>Lincoln Refuge</u></b>                        | <b><u>Responsibilities</u></b>                                                                                                                                    |
| <b>1 x Refuge Manager</b>                           | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery. |
| <b>5 x Specialist Domestic Abuse Workers</b>        | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.               |
| <b>1 x Senior Family &amp; Child Support Worker</b> | Lead role responsible for supporting families in EDAN Lincs refuges                                                                                               |
| <b>2 x Family &amp; Child Support Workers</b>       | Responsible for supporting families, children and young people in EDAN Lincs refuges.                                                                             |
| <b>1 x Sessional children's worker</b>              | Responsible for supporting families, children and young people in EDAN Lincs refuges.                                                                             |

|                            |                                                                                                                                                                   |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>Louth Refuge</u></b> | <b><u>Responsibilities</u></b>                                                                                                                                    |
| <b>1 x Refuge Manager</b>  | Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery. |

|                                               |                                                                                                                                                     |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>3 x Support Workers</b>                    | Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community. |
| <b>1 x Family &amp; Child Support Workers</b> | Responsible for supporting families, children and young people in EDAN Lincs refuges                                                                |

|                                           |                                                                                                                               |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <b><u>Bank Staff &amp; Volunteers</u></b> | <b><u>Responsibilities</u></b>                                                                                                |
| <b>2 x Bank Staff</b>                     | Responsible for assisting Specialist Domestic Abuse workers and providing support to vulnerable service users.                |
| <b>1 x Housekeeper</b>                    | Responsible for cleaning and tidying the refuge once or twice per week.                                                       |
| <b>x Volunteers</b>                       | Provide additional support to service users who have been assessed as standard risk / support families in the refuge setting. |
| <b><u>Fundraising</u></b>                 | <b><u>Responsibilities</u></b>                                                                                                |
| <b>1 x Fundraising Co-ordinator</b>       | Responsible for fundraising for the organisation                                                                              |

|                                                                 |                                                                                                                |
|-----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b><u>Project Admin</u></b>                                     | <b><u>Responsibilities</u></b>                                                                                 |
| <b>1 x Finance Director</b>                                     | Responsible for the accounts of all EDAN Lincs staff, Managers and Trustees.                                   |
| <b>1 x Finance Co-ordinator</b>                                 | Supports Finance Director and is responsible for the accounts of all EDAN Lincs staff, managers and Trustees   |
| <b>1 x PA / Project Administrator, 1 x Refuge Administrator</b> | Responsible for HR administration, offering administrative support to EDAN Lincs staff, managers and Trustees. |



## **Our Vision, Values and Mission**

### **Vision**

**To live a life free from domestic abuse**

### **Values**



### **Mission**

**To support and empower all those affected by domestic abuse.**

**To raise awareness of the impacts of domestic abuse and promote intolerance of it.**

## **Objectives and Aims**

The Charity's objects as set out in the governing document are to relieve the distress and suffering of women and children who have suffered or are exposed to domestic violence in particular, but not exclusively, by the provision of information and support.

EDAN Lincs aim is to achieve the highest standards of service provision.

EDAN Lincs recognises that assessing and fulfilling the needs of women, men and children is one of the primary objectives of the organisation. To this end, the views of the women accessing our service, either via Refuge, IDVA or Outreach, will be heard, recorded and acted upon in a number of ways to facilitate the provision of an effective service.

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aim and objectives and in planning out future activities. In particular, the trustees consider how planned activities will contribute to the objectives they have set.

We review our aims and objectives each year. The review looks at what we have achieved and the outcomes of our work over the past 12 months. The review looks at the success of each key activity and the benefits brought to those groups we were set up to help. The review also helps ensure our aim, objectives and activities remain focused on our stated purposes.

## **Activities and Achievements**

EDAN Lincs is a registered charity (1092913) which was originally established in 1999 and gained charity status in 2001. EDAN Lincs has grown from strength to strength delivering high quality services to men, women and children who are experiencing or have experienced domestic abuse in Lincolnshire.

EDAN Lincs receives core funding from Lincolnshire County Council to deliver three countywide contracts across Lincolnshire. This allows us to provide support to adults and children/young people who have been impacted by domestic abuse. In addition, we received additional funding from MHCLG for two 'complex needs' outreach worker; a part-time refuge worker and one hospital IDVA. We also receive funding from BBC Children in Need for child/family support workers in our refuges, and via Lincolnshire Community Foundation Trust (LCFT) for our volunteer project short-term.

In addition we have had the opportunity to apply for additional short term COVID funding during the pandemic, which includes 6-months funding from the OPCC office which funded an IDVA post and DA outreach worker post. Two x 3-months (tranche) funding from central government which funded one of our dispersed properties and additional support hours and 'bank' hours across services. Additional funding via LCFT to support a 6-month outreach IAS post. We have been very lucky in accessing COVID funding through the lottery and BBC CIN and financial support to buy equipment from LCFT and Lincolnshire rotary clubs along with funding to support our in house counsellor within refuge. – Celia Madden (CEO)



## **Outreach Support**

**The funding EDAN Lincs receive allows us to offer Outreach support to both families and individuals; men, women and children who have or who are currently suffering from domestic abuse. Those who have suffered domestic abuse have very often been subjected to coercive & controlling behaviour from those who have perpetrated the abuse. An options-based approach to safety and support planning allows individuals to begin to make positive choices, empowers them and promotes self-protection in the long-term.**

**Every Service User has different needs, and this is based upon their own individual experiences of abuse and the risk level that they face. This year has brought many challenges with the pandemic. We have had to respond and adapt to ensure we have been able to continue to support individuals and families accessing support.**

**Throughout this financial year we have experienced increased referrals into the service and whilst following government COVID guidelines, we have managed to successfully offer guidance, support and advice to individuals.**

**Our Specialist Domestic Abuse Workers provided support over the telephone, face to face or a combination of both, in the main this has been over the telephone due to the pandemic. As a minimum, every service user is supported in relation to risk assessment, safety planning and if required, crisis intervention.**

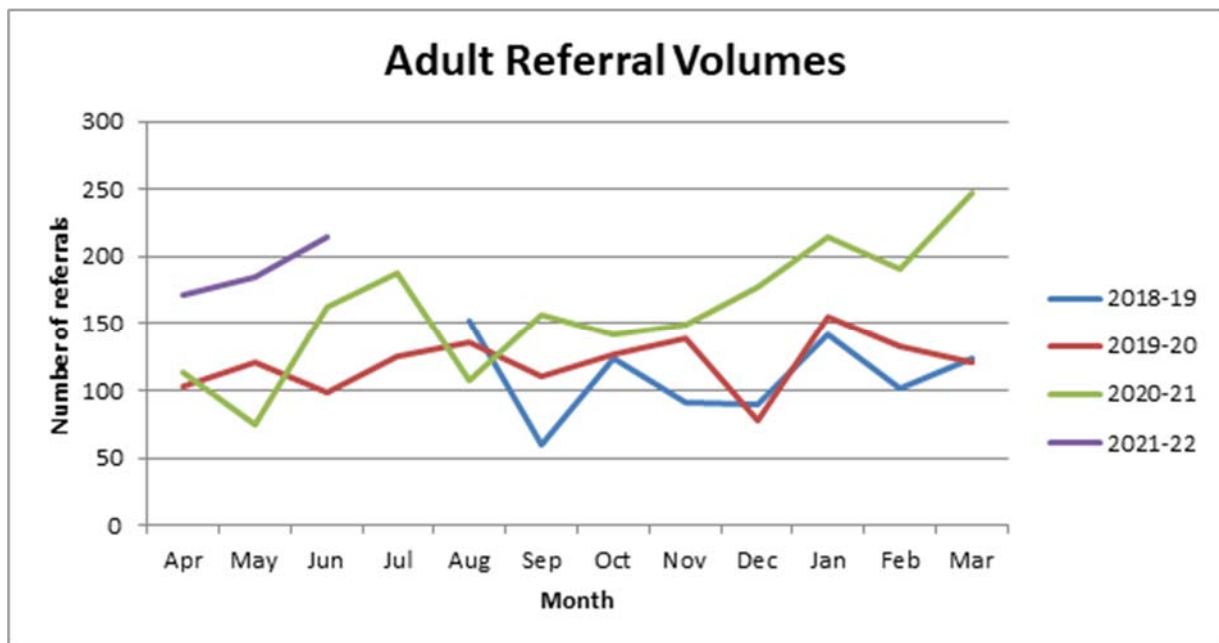
**A comprehensive triage pre-assessment is completed with everyone accessing outreach support, this is to identify any immediate risk and the level of support required. Service users are allocated a specialist domestic abuse worker offering either short-term or medium support which will consist of:**

- Crisis intervention and support planning to minimise risk**
- ACPO DASH risk assessment, which identifies the current level of risk for the service user and their family.**

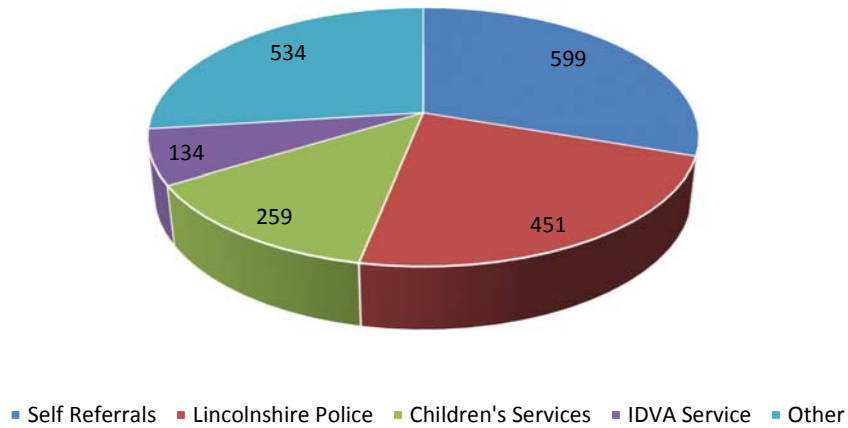
- **A child/young person (CYP) family assessment and referral onto our CYP team if it is identified the child/ren have been impacted by the living with domestic abuse.**
- **Specific Domestic Abuse tools to identify individual support needs of families/individuals**
- **A safety and support plan is compiled and agreed with the service user; which is reviewed on a frequent basis to meet changing needs, enabling service users to make effective choices, thus changing the quality of their lives and those of their children**
- **Courses - Our condensed SAFE course raises awareness of domestic abuse, explores healthy/unhealthy relationships, and the impact children and young people. (Due to COVID-19 we have adapted the course to enable it to be delivered via the phone on a 1:1 basis)**

## **Outreach - Demographic Data**

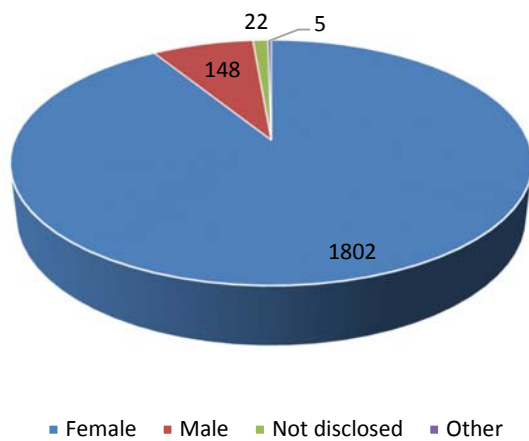
**In 20/21, the target for the number of referrals which were triaged / visually screened within the designated timeframe was met at 100%. There were 1,997 referrals into EDAN Lincs between March 2020 and April 2021. 1,016 of the service users referred in were identified with mental health issues (51%).**



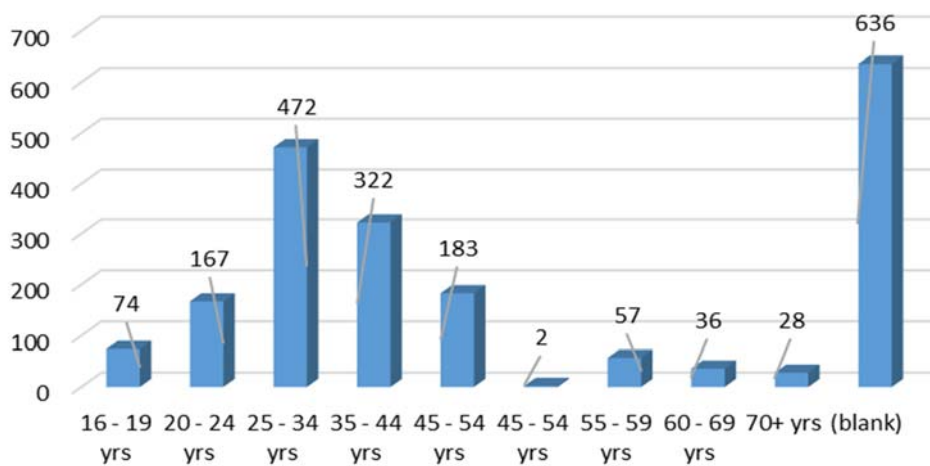
### Referral Demographics



### Gender Demographics



### Age Demographics



## **Ethnicity Demographics**

| <b>Ethnicity</b>                                                |             |
|-----------------------------------------------------------------|-------------|
| <b>Any other ethnic group</b>                                   | <b>5</b>    |
| <b>Any other Mixed/Multiple Background</b>                      | <b>6</b>    |
| <b>Any other White Background</b>                               | <b>107</b>  |
| <b>Asian/Asian British – Any other Asian background</b>         | <b>5</b>    |
| <b>Asian/Asian British – Bangladeshi</b>                        | <b>2</b>    |
| <b>Asian/Asian British – Chinese</b>                            | <b>1</b>    |
| <b>Asian/Asian British – Indian</b>                             | <b>10</b>   |
| <b>Asian/Asian British – Pakistani</b>                          | <b>1</b>    |
| <b>Black/African/Caribbean/Black British – African</b>          | <b>3</b>    |
| <b>Black/African/Caribbean/Black British – Caribbean</b>        | <b>1</b>    |
| <b>Mixed/Multiple Ethnic Groups – White and Asian</b>           | <b>8</b>    |
| <b>Mixed/multiple ethnic groups – White and Black Caribbean</b> | <b>5</b>    |
| <b>Not provided</b>                                             | <b>143</b>  |
| <b>Arab</b>                                                     | <b>1</b>    |
| <b>White – English/Welsh/Scottish/Northern Irish/British</b>    | <b>1679</b> |

## **Triage**

With a 36% increase in referrals from the previous financial year, the Triage department has adapted well to meet the ever-changing needs of the service. Furthermore, following changes regarding the referral pathway for Lincolnshire Police, EDAN has seen a significant increase in referrals from this agency, highlighting the number of victims requiring support within Lincolnshire.

**Between April 2020 and March 2021, Triage have noted an increase in the complexities of service users, seeing a 52% increase in individuals presenting with mental health issues compared with the previous year. This again has encouraged Triage to adapt, employing suicide prevention questions during each pre-assessment, which in turn helps to break down the stigma associated with suicide.**

**The role is both fast paced and dynamic, requiring a skilled approach from the Triage Assessment Worker to quickly assess the risk whilst not minimizing the experiences of the service user. With a relatively new team in April 2020, training and coaching workshops became part and parcel of the role and the team morale, and is still in place today. Towards the end of March 2021, the Triage department was preparing for internal growth; an expansion much needed following a continual increase of referrals.**

### **Training & Development**

**Due to the covid-19 pandemic we have been faced with unexpected and unprecedented challenges this year and there have been significant changes to the way we operate. On many levels it has felt incredibly turbulent, with staff and service users experiencing the impact. However, we were able to stabilise the service to meet the crisis at hand while finding opportunities amid difficult circumstances and constraints. Although this period has been incredibly difficult, in many ways it has yielded a significant period of learning and growth. For example, we have discovered our ability to fully operate remotely, something which was inconceivable before the lockdown. We have adopted digital solutions which have proven to be more effective and efficient ways of working and embedded resilience within the service.**

**There have been many successes and achievements over the past year including the roll out of the 'wellbeing and strengths based initiative'. This is a person centred approach which focuses on each employee's growth and development. The purpose is motivating and empowering staff to reach their full potential by focusing on their strengths above all else, and working towards improving health and wellbeing in the workplace.**

**The staff are without doubt the outreach service's most valuable asset and the core reason for our successes. They have worked incredibly hard and have overcome so much during this challenging period. This year has shown more than ever the dedication, adaptability and the passion of the staff and how fortunate we are to have such a hardworking and talented workforce.**

**A further achievement has been the development of an online /e-learning S.A.F.E course which we plan to launch in May 2021. S.A.F.E stands for Safety, Awareness, Freedom and Empowerment. The S.A.F.E course has been specifically designed for adults who have experienced domestic abuse. The aim of the course is to support survivors to gain more knowledge and understanding of domestic abuse. On average, the**

**course will take around 2.5 hours to complete, but this may vary depending on the user's individual pace and needs.**

**The S.A.F.E course content includes:**

- The different types of abuse**
- Some of the common patterns of domestic abuse**
- Myths and truths about domestic abuse**
- Healthy relationships and core values**
- Brief overview of the impact domestic abuse has on children.**
- Potential warning signs of abuse**
- Dealing with grief and loss**
- The moving on process ... and much more!**

**As the demand for support from survivors of abuse has increased, our service is the busiest it has ever been. Therefore, the launch of this e-learning course could not come at a better time. It will provide a platform for more survivors to access the S.A.F.E course, helping us to meet the ever growing demand for domestic abuse interventions. Furthermore, it will be a more efficient and cost effective method of delivery. We will still continue to provide the S.A.F.E course on a one-to-one basis to those service users who do not have the means to access the e-learning course or when it would not be appropriate.**

**As we move forward beyond this challenging year our focus as a service is to continue moving from the place of 'surviving' towards the destination of 'thriving'.**

**Our first challenge and priority was to respond to the global crisis and manage business continuity, which overall we did successfully. The latter part of this year has seen us transition into the 'recovery stage' where we have begun to reflect on our learning and gradually emerge as a more resilient and resourceful service. There are a number of key strategic areas to continue working on including employee wellbeing, operations, training and funding. This will enable us to move into the place of 'thriving' where we prepare for, and shape, the 'next normal'.**



## **Child/Young Person (CYP) Support**

**During the last year, despite the challenges that we all had to face caused by COVID-19 the CYP team have received 343 referrals for support for children and young people and their families, we have supported all of them either by delivering family focus sessions and/or 1:1 sessions.**

**Support had to be adapted very quickly as schools were closed and we could no longer deliver the sessions there. We maintained the support to the CYPs and their families via telephone or zoom, by emailing or posting family focus and 1:1 session packs in advance of sessions.**

**The CYP team have also delivered 193 building blocks courses on a 1:1 basis via the telephone, including a few which had to be delivered with interpreters.**

**During the last year we have also seen the CYP team increase and we have welcomed two new team members as part of a 6 month pilot, this has helped enormously with our waiting list and we have finally seen it decreasing, this meant that the CYP's and their families did not have to wait for our support as long as they had before.**

**The CYP team worked relentlessly and did not stop, they have been committed, focused, determined, driven by their passion to make sure all CYPs were supported and got the best possible outcomes after being impacted by domestic abuse.**



## **Refuge Support**

### **East Lindsey Refuge**

**East Lindsey Refuge provides emergency safe accommodation for those who have fled domestic abuse. The accommodation consists of 5 two bedroomed self-contained flats within in the main refuge building which also hosts the staff office, communal lounge and external children's unit and garden/play area. In addition we manage two dispersed properties in the community both of these properties can accommodate an adult and up to 5 children. Within our dispersed properties we can accommodate male victims and those with older male children. These properties are also better equipped to support those from the LGBTQ+ community.**

**Refuge offers a safe space for those who have fled domestic abuse to access support at a critical time in their life and that of their children's. Support commences at the point of referral in to the service which can be direct from the victim or via an agency. Each referral is risk assessed individually and takes into consideration not only the circumstances of the referee but also the support needs of any current residents. Our East Lindsey refuge is very proud of the service delivered and staff are committed to ensuring that anyone arriving in to refuge are welcomed in a warm and welcoming environment and strive to ensure the accommodation is maintained to an exceptional standard. Residents receive welcome packs, new bedding and duvet covers, basic food items, children's buddy bags, toy boxes and access to our toy/book lending library.**

**Support is then provided in a person centred holistic approach taking into account the needs of the entire family unit. Safety support planning is completed on arrival with all residents and children which includes advice and guidance surrounding social media, email addresses, phone bills, bank statements and the non-disclosure of their location. Further age appropriate support planning is carried out in the first few weeks whereby the support needs of each individual are identified and these are regularly reviewed (every four weeks). Staff are on site Monday to Friday 9am to 5pm and hold Group Case Management every day in order to prioritise the support needs of our residents and to assist in early identification of any issues i.e. a resident is not engaging or has withdrawn from support or a child who may continually be missing 1:1's or activity sessions. Staff are able to offer an array of support to our residents and work in conjunction with other agencies both statutory and non-statutory to offer the following:-**

- Safety**
- Legal**
- Housing**
- Emotional Support including access to qualified counselling services through NWCH**
- Benefits**
- Debts**

- **Parenting**
- **Understanding Domestic Abuse – through the 'Safe' programme and 'Power to Change'**
- **Empowerment**
- **Health**
- **Inclusion & Integration**
- **Early Years & Education**
- **Support to secure essential household items**
- **You & Me Mum Program**

**East Lindsey Refuge Provision tupted across to EDAN Lincs on the 1st of July 2020 during the COVID 19 Pandemic. Since July the 1st 2020 we have accommodated 26 families within our units of refuge accommodation of which 20 have gone on to secure a tenancy in their own right free from risk of further abuse. 2 were successfully moved to another refuge due to disclosure. 4 families unfortunately returned to the perpetrator. These figures do not reflect the seven families we are currently supporting. Out of the 125 referrals received we were able to accommodate 33 families including those currently residing with us. We have taken 203 additional enquiries for refuge space during this time.**

**COVID 19 and refuge provision – Refuge provision is an essential service and the staff team at East Lindsey are proud that we have been able to continue to run our service even although this has been on reduced staffing since February 2020. The standard of support or ability to access our refuge was not impacted by the pandemic as we implemented procedures to ensure COVID was not an additional barrier to those accessing refuge. Unfortunately we found many refuge providers working from home and not on site during the pandemic and the lack of onsite support resulted in refuge placements breaking down. Whilst as a staff team we fully understand how difficult it was to deal with the pandemic and how it impacted on us personally we were able to be professional and continue to prioritise service provision despite personal anxieties and concerns.**

**We have seen an increase in the number of complex referrals received, an increase in inappropriate referrals and additional difficulties in multi-agency working due to COVID even at statutory levels at times.**

**In addition to the added value for this period (£7,652.30) our service successfully applied for £6000 from the B & Q foundation to address maintenance and repair needs across the 3 sites.**

**The passing of the Domestic Abuse Bill has for the first time acknowledged children within domestic abuse households as victims in their own right and it is therefore crucial we are able to continue to provide the children with the support they so desperately need whilst in refuge.**

**This DA bill will be additional evidence to support any funding applications made to continue the essential work we currently undertake whilst families reside in refuge accommodation.**

## **Lincoln Refuge**

**In Lincoln and West Lindsey we have emergency housing for up to 14 families, that can support women, men, children and young people who require a place of safety due to the domestic abuse they have experienced. This accommodation comprises of three dispersed properties in West Lindsey, and a multi-occupancy refuge consisting of 11 self-contained units of accommodation in Lincoln. Two of which are in a specialist unit with disability access which enables us to support individuals with additional needs, this could include supporting someone that is on a recognised substance reduction programme.**

**Our refuges are able to offer temporary accommodation for up to six months, during this time staff work hard to ensure that each family successfully engages with the service to bring about permanent change after suffering or witnessing domestic abuse.**

## **Life in Refuge**

**Refuge can be a very unsettling and confusing time for victims fleeing domestic violence/abuse. Initially when families/individuals arrive in refuge they need a high level of emotional and practical support, such as coping with overwhelming feelings of hurt and guilt. Their children can be confused and 'act out' as mum is unable to be there for them on an emotional level, and frequently their behaviours are a reflection of the abuse they have witnessed. Our primary aim is to ensure that they are welcomed and that they begin to start the process of healing from the experiences that they have fled from.**

**Staff support by building their independence, offering emotional support at what is often a confusing and upsetting time. The residents have left all that they have ever known, and although this maybe fleeing from an abusive relationship this relationship is often the only one that they can draw upon. Pre-held beliefs and conditions of worth are difficult to unpick and therefore it is paramount that our staff build a relationship with the residents and families from the start.**

**EDAN Lincs staff are highly trained in recognising those that may require further therapeutic intervention referring residents to our in-house counsellor that we have been lucky to have sourced funding for.**

**Children in refuge often find it difficult to convey how they are feeling or able to share what they have seen or felt. Specialist Childrens workers work closely with the children to help them to understand why they are in refuge and to offer them an outlet to voice the unspeakable. This positive engagement has such a positive effect on the family dynamics, and we are able to witness the growth of relationships between the non-abusive parent and child which is a unique and powerful experience to be part of. Our residents have often not been given the confidence or**

**support to positively parent their children – they themselves may not have had a positive role model or been shown love and support. As an organisation we support healthy parenting to encourage those loving, safe bonds between parent and child. We are not there to do the work for them – but we are able to walk alongside them as they gain the confidence to make the positive changes.**

**Our mission is to ensure that all residents find the desire for change – this means unlearning habits, realising that they are worthy of love and respect and that they do not need to rely on anyone else to give them validation. Our residents are able to access our SAFE course which builds on all of the above helping to keep themselves safe by recognising unhealthy behaviours, learning the full effects of domestic abuse and developing firm boundaries in all relationship.**

**The refuge team have worked hard to gain successful outcomes in supporting parent and child to stay together, by way of raising the parent's awareness around domestic abuse, what is a healthy and unhealthy relationship and the affects DA can have on children. Education for our residents is multifaceted - we want them to gain the confidence to speak out, to challenge and to believe that they can and will make a change that will benefit them and their children.**

### **Support Offered**

**We offer residents at least weekly 1:1s or more if necessary, depending on the needs/complexities of each individual. The friendly approachable nature of the refuge means that residents feel confident enough to seek support when needed, often something that in their lifetime they have never been given. The 1:1's consist of raising awareness around DA and its affects, challenging old belief systems that are no longer useful, and offering a safe place to off-load their experiences, exploring options available to move on successfully and offering support to manage refuge life. The life of a resident within refuge can often be likened to a roller coaster - there will be ups and there will be downs. As a supportive team we are there to ride this with them, being there in a non-judgemental manner and giving them the space and autonomy to find their own answers. Resilience is key – we are not there to do the work for them, however we can be the support that they need to find the tools to their own toolkit so that when they leave the refuge setting they have the capacity to stand on their own two feet and not seek the previous validation from others.**

**We encourage all residents to access our in-house counsellor. This service has been invaluable to residents and has been another outlet in which they can work through any negative experiences and receive support on a professional level.**

**We advocate for residents to engage with other agencies such as children's services, solicitors, mental health, the police, housing, benefits, education etc to ensure individuals are fully aware of their situation and options. We fully support residents with CP (child protection) & solicitors meetings and help them understand what it is to 'protect their children from further harm'.**

The pandemic has put up some barriers over the last year, some of the issues we have faced is running our refuges to full capacity with limited staff. We have also faced obstacles when trying to access other services such as applying for grants for white goods etc, or gaining 1:1 specialist support, such as accessing mental health services. Despite this the refuge team continued to work in a passionate and solution focused way to make every possible attempt to ensure all residents' needs are met, during what has been unprecedented times.

During the pandemic we have still ensured that residents and their children have had activities to do and ample support. They have enjoyed writing and creating a radio show. They wrote this themselves without any input from staff. They reconstructed what they had learnt on the SAFE course and related it to their own experiences. They then had the opportunity to work alongside actors and playwrights to create an adult fairy story with a very powerful, happy ending. In addition to this they have enjoyed making arts and crafts with a professional artist, creating some very eye catching and imaginative art work. The team have had the pleasure in watching very vulnerable victims gain confidence and become empowered to make positive change.

Other changes during this last year have been the new kitchen we have had fitted. And all the communal areas were decorated. We are now looking at getting each unit fully decorated and refurnished. The team have noticed that residents and their children are more respectful of the refuge and all take it in turns to keep it to this standard.

Poem written by one of our residents, after receiving the good news from children's services, due to the positive work she has completed in refuge meant that she could keep her unborn baby in her care.

### **MY GIRL**

*O My dearest K.....,*

*My fullest heart you made me desire,*

*To be your mum & fix up for you,*

*Determined not put on you what your brothers went through.*

*So many bad choices, that I made twice,*

*The dark life I lived I continued to entice,*

*I fully accept I failed R.... & T.....*

*Then carried on living my life in that moment.*

*Until along came the news, the sun came out,*

*That I was having you & suddenly there was no doubt,*

***All the darkness grew into light & finally I had something to make me fight.***

***Fight to be the mummy you need,  
To be a woman able to lead,  
To teach you right from wrong,  
To always make you feel you belong.***

***K.... my girl our lives about to begin,  
We'll find all the strength we need within  
And when your brothers finally come back,  
They'll be proud of us for staying on track.***

***This is a promise I make from my heart,  
That I'll make sure this is our new start,  
I love you so very much my little lady,  
My world, my all, my beautiful baby.  
Always Mummy xx***



## **Lincolnshire Independent Domestic Violence Advisor Service**

The Independent Domestic Violence Advisors provide a specialist service for males and females aged 16 and over, who are assessed at high risk of homicide or serious injury due to domestic abuse and violence using the DASH (2017) Risk Assessment Toolkit, and/or professional judgement and referred to a Multi-Agency Risk Assessment Conference (MARAC). There are 8 community IDVAs and 1 Hospital IDVA.

The service provided by the IDVAs assists victims to get all the necessary support from partner agencies to reduce the risks they face, enhance their safety, and rebuild positive lives. They provide advice, support and information about the range, effectiveness and suitability of options to reduce their risk and ensure their safety and that of their children and vulnerable associates. For the majority of time the IDVAs work in partnership with the County Council, District and City Councils, Police, Health Service, Probation Service, Assault Referral Centre and local third sector support services.

The 8 community IDVA's are co-located in police stations across the county and have been for 11 years. The Hospital IDVA is located at Boston Pilgrim Hospital.

The Key aims of the IDVA Service are:

- To increase the safety of identified high risk victims and their child(ren) and other vulnerable associates
- To work from a point of crisis to address and reduce risk, offering short to medium term support
- To ensure the increased health and wellbeing of identified high risk victims and their child(ren) and other vulnerable associates
- To ensure that the views of identified high risk victims of domestic abuse are represented at the MARAC
- To provide appropriate information, advice and support to identified high risk Victims in relation to civil and criminal justice system, contributing to successful court outcomes
- To work with identified high risk victims of domestic abuse to enable them to access the services they need (e.g. health, housing etc) in the aftermath of the abuse
- To reduce repeat victimization

A Safelives Leading Lights accreditation is designed to recognize and reward good practice in IDVA Services across England and Wales. Our renewal application for October 21 has been submitted and we await dates for this assessment. Due to COVID-19 we were successful in a bid for further funding through the PCC's office and obtained funding for an IDVA initially for 6 months and this was

extended with funding from the MOJ to the end of the current contract (March 2023). This extension has greatly supported the 6 FT IDVAs in the community. Due to COVID -19 restrictions easing, more DA is being reported and as the summer months come in, we will see a natural raise due to Lincolnshire having coastal areas.

We were given £2500 from the NatWest Circle Fund through Safelives COVID – 19 engagement groups for IDVA clients to use for white good/moving/target hardening devices, this helped a variety of clients to move forward post separation/add further safety to their property and has assisted with their ongoing engagement with the IDVA working with them.

We have 2 IDVAs who are on a waiting list for IDVA Safelives training and once dates come through, we will put another IDVA on the waiting list for this.

Once the new IDVAs have passed their probationary period, they will also be put forward for IDVA training.

**Examples of comments from Clients:**

*'You have been brilliant, thank you so much for everything you have done for me you have just been great.'*

*'My IDVA did an amazing job, literally saved my life and sought justice for me. A couple of years on and I still message her if I'm feeling a bit shaky or need advice and she always gets back to me. I 100% recommend this service, they really are on your side.'*

Referrals in both East and West have increased this year, however there were 30 more referrals in the East than the West. In this last year (April 2020 to March 2021) 749 victims consented to IDVA, with 644 who were successfully contacted and engaged with IDVA. This equates to an 84% engagement rate of those who consented and were successful in contacting. The Service attempted to contact and complete DASH/risk assessments to 99% of referrals within 48 hours (due to individual circumstances of the victim and availability of the referrer it is not always possible to contact the victim within 48 hours but the attempt to contact is always made). Similarly all victims who opted to engage with the Service had risk assessments completed at the start of intervention to facilitate effective safety planning and liaison with partnership agencies and 84% of these were completed, which is above our target of 80%. The service has a set target of achieving 60% Service User Questionnaires completions for all engaged cases at case closure: the Service has never been able to achieve this due to a number of factors, the main being victim disengagement and failure to subsequently engage following the referral to MARAC. In the last year (i.e. over 4 quarters), 229 Service User Questionnaires were completed which is 51%. This is a positive increase from last year of 8%.

**In 2020-21 93% victims showed an improvement in emotional health and wellbeing and 96% of those closed felt they could manage to risk from others to themselves better at case closure. IDVA statistics has shown a continuous rate of male referrals to MARAC of 27 in both 2020/21 and the previous year's data.**

**When taking into consideration that the team have worked through a pandemic, seen a rise in referrals and changes with staff; the IDVAs have worked relentlessly and as their manager, I am very proud of what they have been able to achieve as a team during this time. Also how they have been able to continue supporting their clients through this challenging year.**



### **Multi-Agency Risk Assessment Conference (MARAC)**

**The role of the MARAC in Lincolnshire is to provide a platform where a minimum number of agencies are represented to give the legal quorum, these representatives are managers and senior staff and must be inclusive of Health, IDVA, Police, Children's Services (where applicable) and DA services. This conference facilitates, monitors and evaluates effective information sharing to enable appropriate actions to be considered to increase public safety. The referrals into the MARAC, are referrals that have been risk assessed by an agency, using the risk assessment tool and are referred in on a breakdown of a criteria of, but not inclusive of professional judgement, risk assessment score, escalation, transfer to Lincolnshire, along with cases meeting a repeat criteria or an imminent release from prison. Cases with consent are supported by the IDVA Service or the ISVA service (Independent Sexual Violence Advisor) depending on primary index offence.**

Each agencies representatives, the “designated MARAC representative” role is to be a participating advocate to any cases referred to the MARAC, and not only those by their agency. To ensure that the information is provided in a concise manner using the principles of Signs of Safety, clear presentation of risks, complicating factors/barriers to reducing risk and what is working well/what actions have been successfully implemented to reduce or remove risk.

During the period 2020-2021 there has been a 5% increase of referrals made by Edan Lincs to the MARAC. There was a total of 930 referrals made to the MARAC of which Edan Lincs referred 38, which is a 4% contribution from a third sector organisation in Lincolnshire. Inclusive in the 930 referrals, were 5 emergency MARAC cases and 3 honour base violence cases.

During this period 2020/2021 Edan Lincs submitted 100% fully completed referrals, and no inappropriate referrals made. Edan Lincs continues to clearly demonstrate good multi-agency collaboration with all partner agencies, and we endeavor to work around the difficulties that our contract of one agency one worker has presented. Since March 2020 due to Covid 19 there has been a shift to a “County MARAC conference”, rather than East and West rotating weekly conferences. The county MARAC Conferences are now held on a Wednesday and Thursday of each week, covering all county areas weekly.

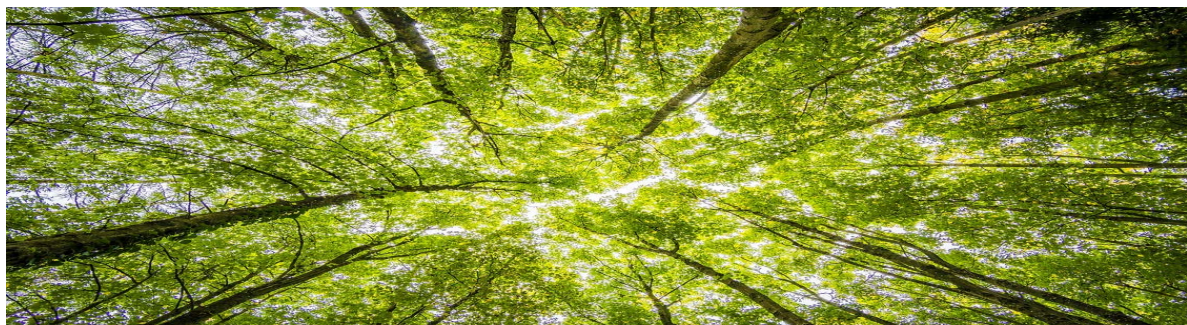
In addition to this, Edan Lincs were active participants in the implementation of the MARAC plus pilot which commenced during this reporting period. MARAC plus meet once a month, to tackle high risk repeat or complex domestic cases, which met a certain criteria. The aim of this pilot is to explore how the cases were managed in response to some data analysis activity that was commenced by LCC.

#### **Domestic Homicide Reviews**

One of the aims of the MARAC is to reduce the risk of serious harm or homicide to domestic abuse victims by linking directly with an appropriate service and providing a coordinated approach. Sadly lives are lost due to domestic violence or situational response to a set of circumstances involving one or both parties. As a result of a Home Office change, in December 2016, Edan Lincs is now statutorily required and involved in the domestic homicide reviews (DHR’s), since early 2017 in relation to Domestic Homicide Reviews in the county of Lincolnshire. On occasions we are approached and respond to other county area domestic homicide reviews and are participants in these as well.

**To date they are still involved in several reviews of which are at varying stages of the review process or waiting publication, some reviews take a longer period of consultation due to the complexities of the case or for legal matters. The domestic homicide review will high light where the loss or taking of a life has key issues of occurrences such as stalking/harassment; child custody conflict, language barrier or accessing support services, increased risk at time of separation or recently afterwards, recognising control and coercive behaviours or the impact of health disabilities and or lifestyle choices. The DHR process takes into account all loved ones and will be approached to be involved when a domestic homicide is commissioned. All DHR's when completed are published by Lincolnshire County Council Safer Communities. It is, however, always important to note that reviews should not simply examine the conduct of professionals and agencies involved, the reviews should illuminate the past to make the future safer for our communities and those whose lives are effected by domestic abuse.**

**Previous statistics have shown that on average 2 women are murdered every week and 30 men are murdered every year due to domestic violence in the United Kingdom.**

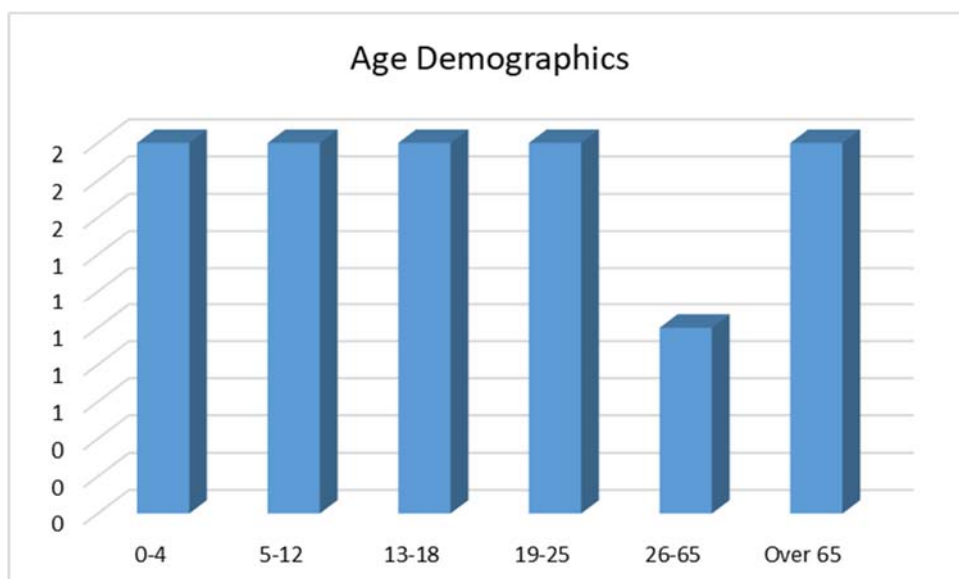
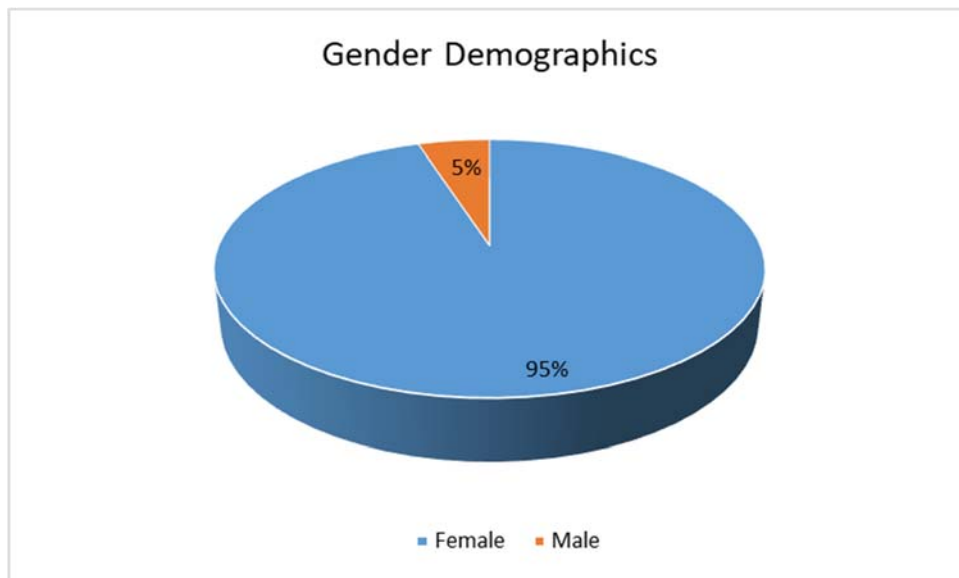


## **Volunteer Project**

We did have a number of volunteers before COVID but unfortunately during lockdown we had to put our volunteer project on hold. We were lucky enough to have an Outreach volunteer work from home and take on a number of low risk cases as well as some refuge volunteers.

## **Volunteer Stats**

|                                                                |                             |
|----------------------------------------------------------------|-----------------------------|
| <b>Total No. of Volunteers involved in the project</b>         | <b>6 (including refuge)</b> |
| <b>No. of Service Users that Benefitted from the programme</b> | <b>150-200</b>              |



## **Fundraising**

**2020-21 was a year of transition for fundraising at EDAN. We started the year with an internal secondment post working 15 hours a week to assist with our fundraising and through that position we were able to source additional funding for a full time fundraising position with funds provided by the Lincolnshire Co-op. Having the focus on fundraising resulted in a number of key areas of development:**

- We could be more responsive to grant opportunities and develop better methods of applying using shared learnings from past applications**
- We could develop social media and increase our following and reach**
- We could be more innovative and creative in our fundraising, trying new approaches and taking learnings from these**

**Generally our fundraising takes on three main forms – grant applications which are normally targeted for specific end user outputs such as the provision of specialist worker or projects costs, commercially based specific fundraising targeting organisations to build relationships and be a target for third party fundraising, and more personal fundraising through calls to action such as sponsorship challenges, regular donations through the website or requesting other donations or volunteer support.**

**The grant applications tend to be the larger amounts of money and over the year we received funds from Children in Need to support children in refuge, The National Lottery to develop our volunteering program and the Co-op to develop our fundraising. We also successfully applied for a grant to install CCTV across our refuges at a cost of £9,300. In terms of the smaller grant and organisational support we received there was over £6,000 of successful applications from supermarkets and over £30,000 of community support, personal fundraisers and donations from organisations. We received over £12,000 from our ongoing revenue streams such as the Lincoln Lottery and website donations.**

**Somewhat surprisingly, the impact of Covid on fundraising to date has been limited, due to the opening up of emergency funding streams which we have been able to utilise from Children in Need, National Lottery and as part of our ongoing contracts. We do expect a change in the coming year with funding to become harder to access and as a result we have recruited a fundraising co-ordinator who is focusing on further building our reach and making those essential connections with local**

**businesses and organisations. We have introduced contactless donation boxes as well as continuing more traditional fundraising approaches.**

**In what has been a difficult year for many we have seen generosity and support at an unprecedented level and we are looking to the future with our new fundraising co-ordinator to help build our reserve position and continue to offer the best for our end users and our staff. "**

**'How to Donate': <https://edanlincs.org.uk/fund-raising/>**



## **Service User Involvement**

The empowerment of EDAN Lincs Service Users is one of the core values that we strive to uphold. Service Users are always encouraged to become involved in the development of our service, both strategically and operationally.

## **Partner Agencies**

So much of what we do involves working very closely and in conjunction with many other Partner Agencies. EDAN Lincs recognises the importance of this and we work not only on a strategic but also an operational level, this close working relationship brings many benefits, not limited to but including being able to make good use of the expertise that other agencies are able to provide.

## **Treasurer and Company Secretary's Report**

Our financial statements are prepared for the year ended 31<sup>st</sup> March 2021.

Our finance team is:

Michelle Allen – Trustee, Financial Overview and Management Reporting

Natasha Vick – Financial Director

Hannah Franklin – Financial Co-ordinator

## **Financial Review**

### **Principal funding sources**

The main sources of income to the Charity are:

- Lincolnshire County Council
- BBC Children in Need
- Ministry of Housing Communities and Local Government (MHCLG)
- Lincolnshire Community Foundation Trust (LCFT)

### **Principal risks and uncertainties**

The trustees have decided to implement a new long term funding model in order to become more sustainable.

### **Reserves policy**

At the year end the charity had total funds of £687,499 (2020: £268,475). Included in the total funds are restricted funds of £356,711 (2020: £170,042) and unrestricted reserves of £330,788 (2020: £98,433). The Charity intends to hold free reserves equivalent to 3 months of expenditure, this allows for a continuous service provision. The board have implemented measures to ensure that reserves increase and they are now very close to reserves policy level. However, the Board acknowledges the risk of reductions in reduction in reserves in the post Covid environment and will continue to assess the reserve position on a quarterly basis.

### **Going concern**

The reserves held in the charity are lower than that stated in the Reserves Policy.

Following the year end the charity was successful in obtaining more unrestricted funding which has helped increase the level of free reserves, but they do remain below the reserves policy.

## **Structure, Governance and Management**

### **Governing document**

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

### **Recruitment and appointment of new trustees**

Trustees are generally recruited via word of mouth or by our volunteers group.

### **Organisational structure**

The trustees meet bi-monthly with the CEO to review the charity's activities for that period and discuss strategic direction and policy. At this meeting the CEO presents a report on that periods activities and issues and in addition where appropriate similar reports are from other senior management are provided to the trustees.

All day to day decisions are the responsibility of the CEO, who is responsible for ensuring that the charity delivers the services specified and key performance indicators set by grant providers are met.

### **Induction and training of new trustees**

Potential trustees are introduced to EDAN Lincs by attending at least one meeting. At this meeting they are requested to observe and are presented with introductory pack which includes information of the charity's activities and roles and responsibilities of the trustees. Following the initial meeting the current trustees will invite the trustee to join the board, if the new trustee accepts 2 references will be sought before they are officially appointed.

Ongoing training is provided by attendance at seminars and the Charity holds a copy of the Good Trustee Guide which trustees can access.

### **Key management remuneration**

The trustees consider the role and responsibilities of key management personnel and review the remuneration package in line with similar entities. Annual appraisals and pay reviews on key management personnel are undertaken based on the individual's performance of their duties and fulfilment of the objectives of the charity in the period.

### **Wider network**

The Charity's Key Partners are:

- Police
- West Lindsey District Council
- East Lindsey District Council
- Lincolnshire County Council
- Social Services
- Children's Services
- Local Schools
- Housing Benefit Officers

In so far as it is complementary to the charity's objects, the charity is guided by both local and national policy. The charity also works in conjunction various other bodies including

- West Lindsey District Council
- Lincolnshire County Council
- East Lindsey District Council
- Police
- Social services

The Charity also subscribes to the National Women's Aid Charity

### **Risk management**

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The identified major risks facing the Charity at any one time are:

1. Loss of rental cost support of the Centre
2. Loss of refuge via damage or loss of funding
3. Loss of experienced staff
4. Loss of funding

Ongoing Government funding is subject to a very strict quality assessment framework and all staff work very hard to meet the required standards of service. In order to ensure that the required service standards are met the Charity monitors:

1. Refuge occupancy
2. Number of clients during the month
3. Referrals
4. Number of cases on the waiting list

### **Acknowledgements**

We would like to acknowledge the joint working and support we have had from our partner agencies both 'statutory and non-statutory. Multi-agency working is key for providing a holistic package of support to families and we have built excellent relationships with partners that we hope to build on this in the future years. With huge thanks also our funders, who without we would not be able to offer this vital service to those in need.

### **Our Key Partners:**

Statutory and non-statutory organisations and charities who provide

- Fundraising
- Monetary Donations
- Vouchers and goods (i.e.: clothing, food donations, toiletries, furnishings)
- Local Community Groups
- Volunteer Mentors / Volunteer Counsellors

## **Contacts**

**Lincoln – 01522 510041 (option 1 for Refuge, option 2 for Outreach)**

**Website – [www.edanlincs.org.uk](http://www.edanlincs.org.uk)**

**Email – [info@edanlincs.org.uk](mailto:info@edanlincs.org.uk)**

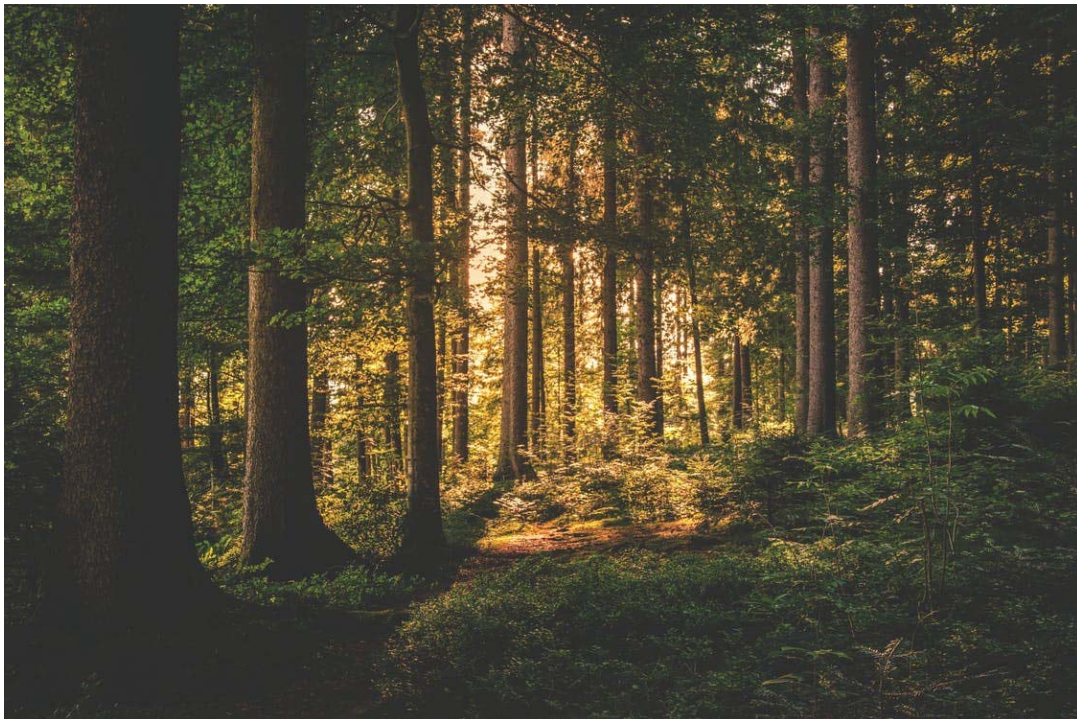
**Refuge Opening Times are 8.30am to 8.30pm Monday to Friday and 10.30am to 6.30pm at the weekends.**

**Outreach Opening Times are 8.30am 5pm Monday to Friday.**

**EDAN Lincs is a company limited by guarantee**

**Charity Number: 1092913. Registered in England and Wales**

**Registered Address: Offices 11 & 12, Navigation Business Centre  
Millgate, Newark on Trent, NG24 4TS.**



## **REFERENCE AND ADMINISTRATIVE DETAILS**

### **Registered Company number**

**04243436 (England and Wales)**

### **Registered Charity number**

**1092913**

### **Registered office**

**Office 11**

**Navigation Business Centre**

**Mill Gate**

**Newark**

**NG24 4TS**

### **Trustees**

**M K Allen Chartered Accountant**

**B Tyrrel**

**J L Mead**

**P A Davies**

**E Parnham**

**P Holdsworth**

**L Patsalides**

**C Taylor**

**R Simmonds (appointed 13/08/20)**

### **Senior Statutory Auditor**

**Paul Colcomb FCCA**

### **Auditors**

**Paul Colcomb FCCA**

**Wright Vigar Limited**

**Statutory Auditors, Chartered Accountants & Business Advisers**

**15 Newland**

**Lincoln**

**Lincolnshire**

**LN1 1XG**

### **Bankers**

**CAF Bank Ltd  
25 Kings Hill Avenue  
Kings Hill  
West Malling  
Kent  
ME19 4JQ**

### **Solicitors**

**Sills & Betteridge LLP  
Aquis House  
18 - 28 Clasketgate  
Lincoln  
LN2 1JN**

### **Conclusion**

**EDAN (Lincs) has successfully managed to continue delivering a high quality service to vulnerable people who have experienced domestic abuse.**

**We are continually trying to source funding to secure the future delivery of the service and prepare the ground for expansion of the services we provide. With the support of our funders throughout this year; Lincolnshire County Council (LCC) East Lindsey District Council, West Lindsey District Council, Children in Need, we have been able to provide a robust and successful service.**

### **STATEMENT OF TRUSTEES RESPONSIBILITIES**

**The trustees (who are also the directors of EDAN Lincs for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).**

**Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to**

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

## **Auditors**

The auditors, Wright Vigar Limited, will be proposed for re-appointment at the forthcoming Annual General Meeting.

Approved by order of the board of trustees on 16 December 2021  
and signed on its behalf by:

*M K Allen*

.....

Mrs Michelle Allen - Trustee

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Opinion**

We have audited the financial statements of EDAN Lincs (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

**Report of the Independent Auditors to the Members of**  
**EDAN Lincs (Registered number: 04243436)**

**Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our work is performed to include an assessment of the susceptibility of the entity's financial statements to material misstatement, including the risk of fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

In identifying and assessing risk of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We plan our work to gain an understanding of the significant laws and regulations that are of significance to the entity and the sector in which they operate. We perform our work to ensure that the entity is complying with its legal and regulatory framework.
- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management and people charged with governance.

We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:

- Substantive procedures performed in accordance with the ISAs (UK).
- Challenging assumptions and judgments made by management in its significant accounting estimates.
- Identifying and testing journal entries, in particular material journal entries and an assessment of year end journals.
- Assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Paul Colcomb FCCA (Senior Statutory Auditor)  
for and on behalf of Wright Vigar Limited  
Statutory Auditors  
Chartered Accountants & Business Advisers  
15 Newland  
Lincoln  
Lincolnshire  
LN1 1XG

Date: 16 December 2021

**EDAN Lincs**

**Statement of Financial Activities**  
**(Incorporating an Income and Expenditure Account)**  
**for the Year Ended 31 March 2021**

|                                    | Notes | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | 2021<br>Total<br>funds<br>£ | 2020<br>Total<br>funds<br>£ |
|------------------------------------|-------|----------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |       |                            |                          |                             |                             |
| Donations and legacies             | 3     | 57,302                     | 4                        | 57,306                      | 13,522                      |
| <b>Charitable activities</b>       | 6     |                            |                          |                             |                             |
| Refuge                             |       | 555,364                    | 23,006                   | 578,370                     | 280,213                     |
| Hospital                           |       | -                          | 139,838                  | 139,838                     | 66,976                      |
| Centre                             |       | 5,978                      | 2,553                    | 8,531                       | -                           |
| Children's Services                |       | -                          | 46,707                   | 46,707                      | -                           |
| Floating Support                   |       | 885,371                    | -                        | 885,371                     | 888,389                     |
| Volunteer Mentor Training          |       | -                          | 30,778                   | 30,778                      | -                           |
| Training and Education             |       | -                          | 107,107                  | 107,107                     | -                           |
| Other trading activities           | 4     | 45,545                     | -                        | 45,545                      | 356                         |
| Investment income                  | 5     | 35                         | -                        | 35                          | 32                          |
| <b>Total</b>                       |       | <b>1,549,595</b>           | <b>349,993</b>           | <b>1,899,588</b>            | <b>1,249,488</b>            |
| <b>EXPENDITURE ON</b>              |       |                            |                          |                             |                             |
| Raising funds                      | 7     | 2,227                      | 2,487                    | 4,714                       | 5,000                       |
| <b>Charitable activities</b>       | 8     |                            |                          |                             |                             |
| Refuge                             |       | 407,533                    | -                        | 407,533                     | 254,966                     |
| Hospital                           |       | -                          | 26,529                   | 26,529                      | 42,885                      |
| Centre                             |       | 2,378                      | -                        | 2,378                       | 1,167                       |
| Children's Services                |       | -                          | 64,635                   | 64,635                      | 43,669                      |
| Floating Support                   |       | 916,645                    | 12                       | 916,657                     | 884,201                     |
| Volunteer Mentor Training          |       | -                          | 8,271                    | 8,271                       | -                           |
| Training and Education             |       | -                          | 49,847                   | 49,847                      | -                           |
| <b>Total</b>                       |       | <b>1,328,783</b>           | <b>151,781</b>           | <b>1,480,564</b>            | <b>1,231,888</b>            |
| <b>NET INCOME</b>                  |       | <b>220,812</b>             | <b>198,212</b>           | <b>419,024</b>              | <b>17,600</b>               |
| <b>Transfers between funds</b>     | 20    | <b>11,543</b>              | <b>(11,543)</b>          | <b>-</b>                    | <b>-</b>                    |
| <b>Net movement in funds</b>       |       | <b>232,355</b>             | <b>186,669</b>           | <b>419,024</b>              | <b>17,600</b>               |
| <b>RECONCILIATION OF FUNDS</b>     |       |                            |                          |                             |                             |
| <b>Total funds brought forward</b> |       | <b>98,433</b>              | <b>170,042</b>           | <b>268,475</b>              | <b>250,875</b>              |
| <b>TOTAL FUNDS CARRIED FORWARD</b> |       | <b>330,788</b>             | <b>356,711</b>           | <b>687,499</b>              | <b>268,475</b>              |

The notes form part of these financial statements

**EDAN Lincs (Registered number: 04243436)**

**Balance Sheet**  
**31 March 2021**

|                                              | Notes | 2021<br>£      | 2020<br>£      |
|----------------------------------------------|-------|----------------|----------------|
| <b>FIXED ASSETS</b>                          |       |                |                |
| Tangible assets                              | 14    | 30,384         | 17,934         |
| <b>CURRENT ASSETS</b>                        |       |                |                |
| Debtors                                      | 15    | 2,104,963      | 944,129        |
| Cash at bank and in hand                     | 16    | <u>552,013</u> | <u>165,822</u> |
|                                              |       | 2,656,976      | 1,109,951      |
| <b>CREDITORS</b>                             |       |                |                |
| Amounts falling due within one year          | 17    | (1,999,861)    | (859,410)      |
| <b>NET CURRENT ASSETS</b>                    |       | <u>657,115</u> | <u>250,541</u> |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b> |       | 687,499        | 268,475        |
| <b>NET ASSETS/(LIABILITIES)</b>              |       | <u>687,499</u> | <u>268,475</u> |
| <b>FUNDS</b>                                 | 20    |                |                |
| Unrestricted funds                           |       | 330,788        | 98,433         |
| Restricted funds                             |       | <u>356,711</u> | <u>170,042</u> |
| <b>TOTAL FUNDS</b>                           |       | <u>687,499</u> | <u>268,475</u> |

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 16 December 2021 and were signed on its behalf by:

*M K Allen*

.....  
M K Allen - Trustee

**EDAN Lincs**

**Cash Flow Statement**  
**for the Year Ended 31 March 2021**

|                                                                           | Notes | 2021<br>£             | 2020<br>£             |
|---------------------------------------------------------------------------|-------|-----------------------|-----------------------|
| <b>Cash flows from operating activities</b>                               |       |                       |                       |
| Cash generated from operations                                            | 1     | <u>406,451</u>        | <u>129,396</u>        |
| Net cash provided by operating activities                                 |       | <u>406,451</u>        | <u>129,396</u>        |
| <b>Cash flows from investing activities</b>                               |       |                       |                       |
| Purchase of tangible fixed assets                                         |       | (18,912)              | (5,952)               |
| Interest received                                                         |       | <u>35</u>             | <u>32</u>             |
| Net cash used in investing activities                                     |       | <u>(18,877)</u>       | <u>(5,920)</u>        |
| <b>Cash flows from financing activities</b>                               |       |                       |                       |
| Capital repayments in year                                                |       | <u>(1,383)</u>        | <u>4,570</u>          |
| Net cash (used in)/provided by financing activities                       |       | <u>(1,383)</u>        | <u>4,570</u>          |
|                                                                           |       | <u>          </u>     | <u>          </u>     |
| <b>Change in cash and cash equivalents in the reporting period</b>        |       | 386,191               | 128,046               |
| <b>Cash and cash equivalents at the beginning of the reporting period</b> |       | <u>165,822</u>        | <u>37,776</u>         |
| <b>Cash and cash equivalents at the end of the reporting period</b>       |       | <u><u>552,013</u></u> | <u><u>165,822</u></u> |

The notes form part of these financial statements

**EDAN Lincs**

**Notes to the Cash Flow Statement**  
**for the Year Ended 31 March 2021**

**1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES**

|                                                                                           | 2021<br>£             | 2020<br>£             |
|-------------------------------------------------------------------------------------------|-----------------------|-----------------------|
| <b>Net income for the reporting period (as per the Statement of Financial Activities)</b> | 419,024               | 17,600                |
| <b>Adjustments for:</b>                                                                   |                       |                       |
| Depreciation charges                                                                      | 6,463                 | 5,280                 |
| Interest received                                                                         | (35)                  | (32)                  |
| (Increase)/decrease in debtors                                                            | (1,160,835)           | 1,072,593             |
| Increase/(decrease) in creditors                                                          | <u>1,141,834</u>      | <u>(966,045)</u>      |
| <b>Net cash provided by operations</b>                                                    | <u><u>406,451</u></u> | <u><u>129,396</u></u> |

**2. ANALYSIS OF CHANGES IN NET FUNDS**

|                          | At 1.4.20<br>£        | Cash flow<br>£        | At 31.3.21<br>£       |
|--------------------------|-----------------------|-----------------------|-----------------------|
| <b>Net cash</b>          |                       |                       |                       |
| Cash at bank and in hand | <u>165,822</u>        | <u>386,191</u>        | <u>552,013</u>        |
|                          | <u>165,822</u>        | <u>386,191</u>        | <u>552,013</u>        |
| <b>Debt</b>              |                       |                       |                       |
| Finance leases           | <u>(4,570)</u>        | <u>1,383</u>          | <u>(3,187)</u>        |
|                          | <u>(4,570)</u>        | <u>1,383</u>          | <u>(3,187)</u>        |
| <b>Total</b>             | <u><u>161,252</u></u> | <u><u>387,574</u></u> | <u><u>548,826</u></u> |

**Notes to the Financial Statements**  
**for the Year Ended 31 March 2021**

**1. STATUTORY INFORMATION**

EDAN (Lincs) is a Charitable company, registered in England and Wales. The charitable company's registered number and registered office address can be found on the Report of the Trustees.

**2. ACCOUNTING POLICIES**

**Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

**Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Contract income and Government grants are recognised on a performance basis for the period in which the service is carried out.

**Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

**Allocation of support costs**

Support costs are allocated initially on a staff time basis. Regular reviews of support costs are undertaken in accordance with the grants and funding received and adjustments are made as required to align expenditure with the activities of the charity.

Governance and finance costs are directly allocated to the activity they relate to.

**Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

|                       |                                                       |
|-----------------------|-------------------------------------------------------|
| Fixtures and fittings | - 15% on reducing balance                             |
| Computer equipment    | - 30% on reducing balance and 15% on reducing balance |

**Taxation**

The charity is exempt from corporation tax on its charitable activities.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2021**

**2. ACCOUNTING POLICIES - continued**

**Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**3. DONATIONS AND LEGACIES**

|           | 2021          | 2020          |
|-----------|---------------|---------------|
|           | £             | £             |
| Donations | <u>57,306</u> | <u>13,522</u> |

**4. OTHER TRADING ACTIVITIES**

|                    | 2021          | 2020       |
|--------------------|---------------|------------|
|                    | £             | £          |
| Fundraising events | <u>45,545</u> | <u>356</u> |

**5. INVESTMENT INCOME**

|                          | 2021      | 2020      |
|--------------------------|-----------|-----------|
|                          | £         | £         |
| Deposit account interest | <u>35</u> | <u>32</u> |

**6. INCOME FROM CHARITABLE ACTIVITIES**

|                       |                           | 2021             | 2020             |
|-----------------------|---------------------------|------------------|------------------|
|                       | Activity                  | £                | £                |
| Refuge rents received | Refuge                    | 27,893           | 19,551           |
| Housing benefit       | Refuge                    | 205,057          | 127,753          |
| Grants                | Refuge                    | 345,420          | 132,909          |
| Grants                | Hospital                  | 139,838          | 66,976           |
| Refuge rents received | Centre                    | 758              | -                |
| Grants                | Centre                    | 7,773            | -                |
| Grants                | Children's Services       | 46,707           | -                |
| Grants                | Floating Support          | 885,371          | 888,389          |
| Grants                | Volunteer Mentor Training | 30,778           | -                |
| Grants                | Training and Education    | <u>107,107</u>   | <u>-</u>         |
|                       |                           | <u>1,796,702</u> | <u>1,235,578</u> |

Grants received, included in the above, are as follows:

|                                            | 2021          | 2020      |
|--------------------------------------------|---------------|-----------|
|                                            | £             | £         |
| BBC Children in Need                       | 46,707        | -         |
| Lincolnshire County Council                | 1,273,694     | 1,089,181 |
| Lincolnshire Community Trust               | 4,900         | -         |
| British Telecom                            | -             | (907)     |
| Lincolnshire Police and Crime Commissioner | 55,111        | -         |
| Marie Curie                                | 107,107       | -         |
| National Emergency Trust                   | 13,683        | -         |
| Pepperells Solicitors                      | 320           | -         |
| Safelives                                  | 3,676         | -         |
| Lincolnshire Police                        | 641           | -         |
| National Lottery Community Trust           | 25,778        | -         |
| RL Glasspool & Buttle                      | <u>19,501</u> | <u>-</u>  |
| Carried forward                            | 1,551,118     | 1,088,274 |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2021**

**6. INCOME FROM CHARITABLE ACTIVITIES - continued**

|                                          | 2021<br>£        | 2020<br>£        |
|------------------------------------------|------------------|------------------|
| Brought forward                          | 1,551,118        | 1,088,274        |
| BNA Charitable Incorporated Organisation | 9,323            | -                |
| Lincoln Co-operative                     | 2,553            | -                |
|                                          | <u>1,562,994</u> | <u>1,088,274</u> |

Included within Grants received are Government grants received from Lincolnshire County Council. These grants are received on the understanding that the Charity will provide certain local services which are in line with their charitable objectives.

**7. RAISING FUNDS**

**Other trading activities**

|           | 2021<br>£    | 2020<br>£    |
|-----------|--------------|--------------|
| Purchases | <u>4,714</u> | <u>5,000</u> |

**8. CHARITABLE ACTIVITIES COSTS**

|                           | Direct<br>Costs<br>£ | Support<br>costs (see<br>note 9)<br>£ | Totals<br>£      |
|---------------------------|----------------------|---------------------------------------|------------------|
| Refuge                    | 385,147              | 22,386                                | 407,533          |
| Hospital                  | 26,529               | -                                     | 26,529           |
| Centre                    | 2,187                | 191                                   | 2,378            |
| Children's Services       | 64,180               | 455                                   | 64,635           |
| Floating Support          | 876,601              | 40,056                                | 916,657          |
| Volunteer Mentor Training | 8,271                | -                                     | 8,271            |
| Training and Education    | 49,433               | 414                                   | 49,847           |
|                           | <u>1,412,348</u>     | <u>63,502</u>                         | <u>1,475,850</u> |

**9. SUPPORT COSTS**

|                        | Management<br>£ | Finance<br>£ | Governance<br>costs<br>£ | Totals<br>£   |
|------------------------|-----------------|--------------|--------------------------|---------------|
| Refuge                 | 15,468          | -            | 6,918                    | 22,386        |
| Centre                 | 21              | 170          | -                        | 191           |
| Children's Services    | 455             | -            | -                        | 455           |
| Floating Support       | 22,357          | 473          | 17,226                   | 40,056        |
| Training and Education | 414             | -            | -                        | 414           |
|                        | <u>38,715</u>   | <u>643</u>   | <u>24,144</u>            | <u>63,502</u> |

**10. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

|                             | 2021<br>£    | 2020<br>£    |
|-----------------------------|--------------|--------------|
| Depreciation - owned assets | <u>6,462</u> | <u>5,280</u> |

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2021**

**11. AUDITORS' REMUNERATION**

|                                                                                            | 2021<br>£    | 2020<br>£    |
|--------------------------------------------------------------------------------------------|--------------|--------------|
| Fees payable to the charity's auditors for the audit of the charity's financial statements | <u>8,760</u> | <u>5,400</u> |

**12. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

**13. STAFF COSTS**

|                       | 2021<br>£        | 2020<br>£      |
|-----------------------|------------------|----------------|
| Wages and salaries    | 1,046,426        | 853,808        |
| Social security costs | 78,502           | 59,888         |
| Other pension costs   | <u>24,385</u>    | <u>22,919</u>  |
|                       | <u>1,149,313</u> | <u>936,615</u> |

The average monthly number of employees during the year was as follows:

|                                | 2021      | 2020      |
|--------------------------------|-----------|-----------|
| Chief Executive                | 1         | 1         |
| Children's Support Worker      | 8         | 4         |
| Support Workers                | 31        | 23        |
| Project Managers               | 4         | 6         |
| Administrators & support staff | 3         | 3         |
| IDVA                           | <u>8</u>  | <u>10</u> |
|                                | <u>55</u> | <u>47</u> |

No employees received emoluments in excess of £60,000.

**14. TANGIBLE FIXED ASSETS**

|                       | Fixtures<br>and<br>fittings<br>£ | Computer<br>equipment<br>£ | Totals<br>£   |
|-----------------------|----------------------------------|----------------------------|---------------|
| <b>COST</b>           |                                  |                            |               |
| At 1 April 2020       | 23,758                           | 39,468                     | 63,226        |
| Additions             | <u>676</u>                       | <u>18,236</u>              | <u>18,912</u> |
| At 31 March 2021      | <u>24,434</u>                    | <u>57,704</u>              | <u>82,138</u> |
| <b>DEPRECIATION</b>   |                                  |                            |               |
| At 1 April 2020       | 14,728                           | 30,564                     | 45,292        |
| Charge for year       | <u>1,447</u>                     | <u>5,015</u>               | <u>6,462</u>  |
| At 31 March 2021      | <u>16,175</u>                    | <u>35,579</u>              | <u>51,754</u> |
| <b>NET BOOK VALUE</b> |                                  |                            |               |
| At 31 March 2021      | <u>8,259</u>                     | <u>22,125</u>              | <u>30,384</u> |
| At 31 March 2020      | <u>9,030</u>                     | <u>8,904</u>               | <u>17,934</u> |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2021**

**15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|               | 2021<br>£               | 2020<br>£             |
|---------------|-------------------------|-----------------------|
| Trade debtors | 94,968                  | 11,151                |
| Other debtors | <u>2,009,995</u>        | <u>932,978</u>        |
|               | <u><u>2,104,963</u></u> | <u><u>944,129</u></u> |

**16. CASH AT BANK AND IN HAND**

|                    | General<br>fund<br>£  | Gainsborough<br>Freedom<br>Fund<br>£ | Lincoln<br>Freedom<br>Fund<br>£ | Louth<br>Social Fund<br>£ |
|--------------------|-----------------------|--------------------------------------|---------------------------------|---------------------------|
| Cash in hand       | 461                   | (587)                                | 1,099                           | 166                       |
| CAF Cash           | 105,028               | -                                    | -                               | -                         |
| CAF Gold           | 141,711               | -                                    | -                               | -                         |
| Bank account no. 5 | <u>1,483</u>          | <u>-</u>                             | <u>-</u>                        | <u>-</u>                  |
| Total              | <u><u>248,683</u></u> | <u><u>(587)</u></u>                  | <u><u>1,099</u></u>             | <u><u>166</u></u>         |

|              | Natwest -<br>Louth<br>Social Fund<br>£ | Outreach<br>Freedom<br>Fund<br>£ | BBC<br>Children in<br>Need -<br>Gainsborough<br>£ | Emergency<br>Fund<br>£ |
|--------------|----------------------------------------|----------------------------------|---------------------------------------------------|------------------------|
| Cash in hand | 3,709                                  | 601                              | -                                                 | -                      |
| CAF Gold     | <u>-</u>                               | <u>-</u>                         | <u>20,466</u>                                     | <u>23,147</u>          |
| Total        | <u><u>3,709</u></u>                    | <u><u>601</u></u>                | <u><u>20,466</u></u>                              | <u><u>23,147</u></u>   |

|          | DCLG Move<br>on Together<br>£ | MHCLG<br>£            | Volunteers<br>£     | Marie Curie<br>£     |
|----------|-------------------------------|-----------------------|---------------------|----------------------|
| CAF Gold | <u>38,744</u>                 | <u>139,831</u>        | <u>1,953</u>        | <u>57,260</u>        |
| Total    | <u><u>38,744</u></u>          | <u><u>139,831</u></u> | <u><u>1,953</u></u> | <u><u>57,260</u></u> |

|                    | Net Funding<br>(National<br>Emergency<br>Trust)<br>£ | CCTV<br>£         | Lincolnshire<br>Co-operative<br>£ | 2021<br>Total<br>funds<br>£ | 2020<br>Total<br>funds<br>£ |
|--------------------|------------------------------------------------------|-------------------|-----------------------------------|-----------------------------|-----------------------------|
| Cash in hand       | -                                                    | -                 | -                                 | 5,449                       | 928                         |
| Current Account    | -                                                    | -                 | -                                 | -                           | 14,416                      |
| CAF Cash           | -                                                    | -                 | -                                 | 105,028                     | 130,446                     |
| CAF Gold           | 13,683                                               | 705               | 2,553                             | 440,053                     | 20,032                      |
| Bank account no. 5 | <u>-</u>                                             | <u>-</u>          | <u>-</u>                          | <u>1,483</u>                | <u>-</u>                    |
| Total              | <u><u>13,683</u></u>                                 | <u><u>705</u></u> | <u><u>2,553</u></u>               | <u><u>552,013</u></u>       | <u><u>165,822</u></u>       |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2021**

**17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

|                                 | 2021             | 2020           |
|---------------------------------|------------------|----------------|
|                                 | £                | £              |
| Hire purchase (see note 18)     | 3,187            | 4,570          |
| Trade creditors                 | 21,178           | 14,385         |
| Social security and other taxes | 22,923           | 328            |
| Other creditors                 | 6,035            | 5,467          |
| Accruals and deferred income    | <u>1,946,538</u> | <u>834,660</u> |
|                                 | <u>1,999,861</u> | <u>859,410</u> |

Deferred income

Included within Accruals and deferred income is £1,936,488 (2020: £824,610) of income deferred due to the performance related conditions set out on the contract to which it relates.

**18. LEASING AGREEMENTS**

Minimum lease payments fall due as follows:

|                            | Hire purchase contracts          |               |
|----------------------------|----------------------------------|---------------|
|                            | 2021                             | 2020          |
|                            | £                                | £             |
| Net obligations repayable: |                                  |               |
| Within one year            | <u>3,187</u>                     | <u>4,570</u>  |
|                            |                                  |               |
|                            | Non-cancellable operating leases |               |
|                            | 2021                             | 2020          |
|                            | £                                | £             |
| Within one year            | 70,259                           | 30,757        |
| Between one and five years | <u>238,338</u>                   | <u>21,168</u> |
|                            | <u>308,597</u>                   | <u>51,925</u> |

**19. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

|                     | Unrestricted funds | Restricted funds | 2021 Total funds   | 2020 Total funds |
|---------------------|--------------------|------------------|--------------------|------------------|
|                     | £                  | £                | £                  | £                |
| Fixed assets        | 30,384             | -                | 30,384             | 17,934           |
| Current assets      | 2,300,265          | 356,711          | 2,656,976          | 1,109,951        |
| Current liabilities | <u>(1,999,861)</u> | <u>-</u>         | <u>(1,999,861)</u> | <u>(859,410)</u> |
|                     | <u>330,788</u>     | <u>356,711</u>   | <u>687,499</u>     | <u>268,475</u>   |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2021**

**20. MOVEMENT IN FUNDS**

|                                        | At 1.4.20<br>£ | Net<br>movement<br>in funds<br>£ | Transfers<br>between<br>funds<br>£ | At<br>31.3.21<br>£ |
|----------------------------------------|----------------|----------------------------------|------------------------------------|--------------------|
| <b>Unrestricted funds</b>              |                |                                  |                                    |                    |
| General fund                           | 98,433         | 215,824                          | 11,543                             | 325,800            |
| Gainsborough Freedom Fund              | -              | (587)                            | -                                  | (587)              |
| Lincoln Freedom Fund                   | -              | 1,099                            | -                                  | 1,099              |
| Louth Social Fund                      | -              | 166                              | -                                  | 166                |
| Natwest - Louth Social Fund            | -              | 3,709                            | -                                  | 3,709              |
| Outreach Freedom Fund                  | -              | 601                              | -                                  | 601                |
|                                        | 98,433         | 220,812                          | 11,543                             | 330,788            |
| <b>Restricted funds</b>                |                |                                  |                                    |                    |
| BBC Children in Need - Gainsborough    | 99,246         | (20,411)                         | -                                  | 78,835             |
| Ping: for Refuge redecorations         | 2,241          | -                                | (2,241)                            | -                  |
| Garfield Trust                         | 684            | -                                | (684)                              | -                  |
| Emergency Fund                         | 640            | 22,507                           | -                                  | 23,147             |
| DCLG Move on Together                  | 38,744         | -                                | -                                  | 38,744             |
| MHCLG                                  | 26,522         | 113,309                          | -                                  | 139,831            |
| Volunteers                             | 1,965          | (12)                             | -                                  | 1,953              |
| Marie Curie                            | -              | 57,260                           | -                                  | 57,260             |
| Net Funding (National Emergency Trust) | -              | 13,683                           | -                                  | 13,683             |
| CCTV                                   | -              | 9,323                            | (8,618)                            | 705                |
| Lincolnshire Co-operative              | -              | 2,553                            | -                                  | 2,553              |
|                                        | 170,042        | 198,212                          | (11,543)                           | 356,711            |
| <b>TOTAL FUNDS</b>                     | <b>268,475</b> | <b>419,024</b>                   | <b>-</b>                           | <b>687,499</b>     |

Net movement in funds, included in the above are as follows:

|                                        | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|----------------------------------------|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>              |                            |                            |                           |
| General fund                           | 1,544,607                  | (1,328,783)                | 215,824                   |
| Gainsborough Freedom Fund              | (587)                      | -                          | (587)                     |
| Lincoln Freedom Fund                   | 1,099                      | -                          | 1,099                     |
| Louth Social Fund                      | 166                        | -                          | 166                       |
| Natwest - Louth Social Fund            | 3,709                      | -                          | 3,709                     |
| Outreach Freedom Fund                  | 601                        | -                          | 601                       |
|                                        | 1,549,595                  | (1,328,783)                | 220,812                   |
| <b>Restricted funds</b>                |                            |                            |                           |
| BBC Children in Need - Gainsborough    | 46,711                     | (67,122)                   | (20,411)                  |
| Emergency Fund                         | 30,778                     | (8,271)                    | 22,507                    |
| MHCLG                                  | 139,838                    | (26,529)                   | 113,309                   |
| Volunteers                             | -                          | (12)                       | (12)                      |
| Marie Curie                            | 107,107                    | (49,847)                   | 57,260                    |
| Net Funding (National Emergency Trust) | 13,683                     | -                          | 13,683                    |
| CCTV                                   | 9,323                      | -                          | 9,323                     |
| Lincolnshire Co-operative              | 2,553                      | -                          | 2,553                     |
|                                        | 349,993                    | (151,781)                  | 198,212                   |
| <b>TOTAL FUNDS</b>                     | <b>1,899,588</b>           | <b>(1,480,564)</b>         | <b>419,024</b>            |

**EDAN Lincs**

**Notes to the Financial Statements - continued  
for the Year Ended 31 March 2021**

**20. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

|                                     | At 1.4.19<br>£ | Net<br>movement<br>in funds<br>£ | Transfers<br>between<br>funds<br>£ | At<br>31.3.20<br>£ |
|-------------------------------------|----------------|----------------------------------|------------------------------------|--------------------|
| <b>Unrestricted funds</b>           |                |                                  |                                    |                    |
| General fund                        | 24,041         | 50,981                           | 23,411                             | 98,433             |
| <b>Restricted funds</b>             |                |                                  |                                    |                    |
| BBC Children in Need - Gainsborough | 145,958        | (46,712)                         | -                                  | 99,246             |
| Ping: for Refuge redecorations      | 3,356          | (1,115)                          | -                                  | 2,241              |
| Garfield Trust                      | 684            | -                                | -                                  | 684                |
| Emergency Fund                      | 640            | -                                | -                                  | 640                |
| IDVA - LCC                          | 34,115         | -                                | (34,115)                           | -                  |
| Combined - WLDAS                    | -              | (1,370)                          | 1,370                              | -                  |
| YDAPP                               | -              | (687)                            | 687                                | -                  |
| BT Hardware Fund                    | 907            | (907)                            | -                                  | -                  |
| DCLG Move on Together               | 38,744         | -                                | -                                  | 38,744             |
| DCLG Complex Cases                  | -              | (8,647)                          | 8,647                              | -                  |
| MHCLG                               | 2,430          | 24,092                           | -                                  | 26,522             |
| Volunteers                          | -              | 1,965                            | -                                  | 1,965              |
|                                     | <u>226,834</u> | <u>(33,381)</u>                  | <u>(23,411)</u>                    | <u>170,042</u>     |
| <b>TOTAL FUNDS</b>                  | <u>250,875</u> | <u>17,600</u>                    | <u>-</u>                           | <u>268,475</u>     |

Comparative net movement in funds, included in the above are as follows:

|                                     | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|-------------------------------------|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>           |                            |                            |                           |
| General fund                        | 1,179,956                  | (1,128,975)                | 50,981                    |
| <b>Restricted funds</b>             |                            |                            |                           |
| BBC Children in Need - Gainsborough | 1,461                      | (48,173)                   | (46,712)                  |
| Ping: for Refuge redecorations      | -                          | (1,115)                    | (1,115)                   |
| Combined - WLDAS                    | -                          | (1,370)                    | (1,370)                   |
| YDAPP                               | 1                          | (688)                      | (687)                     |
| BT Hardware Fund                    | (907)                      | -                          | (907)                     |
| DCLG Complex Cases                  | -                          | (8,647)                    | (8,647)                   |
| MHCLG                               | 66,977                     | (42,885)                   | 24,092                    |
| Volunteers                          | 2,000                      | (35)                       | 1,965                     |
|                                     | <u>69,532</u>              | <u>(102,913)</u>           | <u>(33,381)</u>           |
| <b>TOTAL FUNDS</b>                  | <u>1,249,488</u>           | <u>(1,231,888)</u>         | <u>17,600</u>             |

Descriptions of the purposes of the various funds are given below:

**BBC Children in Need**

Funding is to provide support to children who are all considered homeless due to having fled domestic abuse. The funding is for the provision of a Family Support Worker who will be responsible for providing children living in refuge with direct 1:1 support. The grant has been recognised in full in the current year but will be received over 3 years and used against future expenses.

**Ping**

WLDAS has previously been the Charity of the year for Ping. The grant was awarded to refurbish the refuges located in the West Lindsey area.

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2021**

**20. MOVEMENT IN FUNDS - continued**

**Garfield Trust**

The Garfield Weston Foundation also provided funding in respect of the Family Support Worker.

**Emergency Fund**

This money is to help provide service users with an emergency pot of cash when they are fleeing domestic abuse.

**IDVA LCC**

The grant commenced 1 October 2013 and was for an initial period of 30 months. The grant has been further extended to 31 July 2018. The county wide service provided by the Independent Domestic Violence Advisor Service to both male and female victims will assist service users to all the necessary support from partner agencies to minimise the risk they face, enhance their safety and rebuild positive lives.

**Combined WLDAS**

The grant commenced 1 October 2013 and was for an initial period of 30 months. This was extended until 31 March 2018 and further extended until 31 July 2018. The service covers the Lincoln City and West Lindsey area. The aim of the service is to ensure that all victims of domestic abuse are able to access services in their local area in order to support early intervention and enable victims to live their lives free of controlling, coercive or threatening behaviour, violence or abuse or even death.

The restricted fund expended more than it had amounted during the period and therefore was supported by the general funds of the charity. Due to this a transfer of £74,874 was required from general funds.

**DCLG (inc Move on Together & Complex Cases)**

This was a collaborative bid with NCHA and Boston Womens Aid to deliver additional refuge units and support services across Lincolnshire. This will be operated on much the same basis as the existing Refuge and outreach support service across the County. The provision is to be accessible to both females and males victims. The funding specific to WLDAS is to provide 3 family support workers, 1 complex needs worker, 1 volunteer co-ordinator, 3 additional refuge units, 1 within North Kesteven, 1 within South Kesteven, and 1 within Lincoln.

**Complex Case Worker**

The Complex Needs Outreach Service has proven to be incredibly effective supporting service users that are victims of domestic abuse, who have additional needs such as drug and alcohol misuse or a diagnosed mental health condition. Originally in 2015 this programme started with 1 Complex Needs worker. In order to meet the demands of the service and the clients presenting with complex needs we now have 2 Complex Needs Specialist Outreach project workers. The service users have presented themselves with additional needs such as mental ill health, disabilities, special needs and drugs or alcohol misuse.

**BT Hardware Fund**

A grant was provided in order to buy fixed assets for the charity. This is carried forward and will be set off against appropriate asset purchases.

**MHCLG**

A grant was provided by the Ministry of Housing, Communities and Local Government for the charity to provide a hospital based IDVA service.

**Volunteers**

This was income received from the Tampon tax to support volunteer within Outreach activities.

**Marie Curie**

Funding for a two year research project with 18 months embedded within EDAN, followed by a six month University placement and culminating in a conference to share findings.

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2021**

**20. MOVEMENT IN FUNDS - continued**

**National Emergency Trust**

Additional funds for the IAS six month post from the Lincolnshire Community Foundation.

**CCTV**

Funds granted by BNA Charitable Organisation to install CCTV systems.

**Lincolnshire Co-op**

Funds raised in store to provide Freedom Funds to victims of abuse within Refuge and Outreach

**Transfers between funds**

During the year a grant was received for the specific purpose of purchasing a CCTV system. There was no restriction relating to the usage of the CCTV system. The value of the system (£8,418) was therefore transferred to the unrestricted general fund.

Also during the year, the residual values of the Ping (£2,241) and Garfield Trust (£684) funds were transferred to the unrestricted general fund. These residual balances represent costs that have been recognised within the unrestricted general fund in prior years.

**21. RELATED PARTY DISCLOSURES**

**Mrs M K Allen**

Mrs M K Allen's father is a director of Allenby Paper Recycling Limited. In the prior year, Allenby Paper Recycling invoiced fees of £941 to the charity. At the end of the prior year the balance outstanding was £1,031 and this was included within trade creditors. No such transactions occurred in the current year and no balance was outstanding at the year end.

**Key management remuneration**

Key management includes the members of senior management. The remuneration paid or payable to key management for employee services is shown below:

Salaries and other short term benefits for the year totalled £265,786 (2020: £239,449) for nine (2020: nine) members of key management.

**EDAN Lincs**

**Detailed Statement of Financial Activities**  
**for the Year Ended 31 March 2021**

|                                 | 2021<br>£        | 2020<br>£        |
|---------------------------------|------------------|------------------|
| <b>INCOME AND ENDOWMENTS</b>    |                  |                  |
| <b>Donations and legacies</b>   |                  |                  |
| Donations                       | 57,306           | 13,522           |
| <b>Other trading activities</b> |                  |                  |
| Fundraising events              | 45,545           | 356              |
| <b>Investment income</b>        |                  |                  |
| Deposit account interest        | 35               | 32               |
| <b>Charitable activities</b>    |                  |                  |
| Refuge rents received           | 28,651           | 19,551           |
| Housing benefit                 | 205,057          | 127,753          |
| Grants                          | <u>1,562,994</u> | <u>1,088,274</u> |
|                                 | <u>1,796,702</u> | <u>1,235,578</u> |
| <b>Total incoming resources</b> | 1,899,588        | 1,249,488        |
| <b>EXPENDITURE</b>              |                  |                  |
| <b>Other trading activities</b> |                  |                  |
| Purchases                       | 4,714            | 5,000            |
| <b>Charitable activities</b>    |                  |                  |
| Wages & salaries                | 1,046,426        | 853,808          |
| Social security                 | 78,502           | 59,888           |
| Pensions                        | 24,385           | 22,919           |
| Rates and water                 | 20,671           | 11,442           |
| Light and heat                  | 17,553           | 13,645           |
| Telephone                       | 19,565           | 20,172           |
| Advertising                     | 991              | 1,787            |
| General expenses                | 47,346           | 12,629           |
| Computer costs                  | 12,531           | 10,957           |
| Travelling                      | 7,934            | 58,601           |
| Child care                      | -                | 1,087            |
| Rent                            | 48,463           | 20,922           |
| Repairs & maintenance           | 4,358            | 5,591            |
| Legal & professional            | 5,932            | 5,377            |
| Health & safety                 | 1,885            | 605              |
| Property service charge         | 69,343           | 72,164           |
| Fixtures and fittings           | 1,448            | 914              |
| Computer equipment              | <u>5,015</u>     | <u>4,366</u>     |
|                                 | 1,412,348        | 1,176,874        |
| <b>Support costs</b>            |                  |                  |
| <b>Management</b>               |                  |                  |
| Insurance                       | 13,227           | 12,536           |
| Postage and stationery          | 18,724           | 12,862           |
| Worker training                 | <u>6,764</u>     | <u>1,077</u>     |
|                                 | 38,715           | 26,475           |
| <b>Finance</b>                  |                  |                  |
| Bank charges                    | 643              | 178              |

This page does not form part of the statutory financial statements

**EDAN Lincs**

**Detailed Statement of Financial Activities**  
**for the Year Ended 31 March 2021**

|                          | 2021<br>£             | 2020<br>£            |
|--------------------------|-----------------------|----------------------|
| <b>Finance</b>           |                       |                      |
| <b>Governance costs</b>  |                       |                      |
| Auditors' remuneration   | 8,760                 | 5,400                |
| Accountancy              | 14,834                | 17,511               |
| Professional fees        | <u>550</u>            | <u>450</u>           |
|                          | <u>24,144</u>         | <u>23,361</u>        |
| Total resources expended | <u>1,480,564</u>      | <u>1,231,888</u>     |
| <b>Net income</b>        | <u><u>419,024</u></u> | <u><u>17,600</u></u> |