

# **Working to create lives without fear and free from abuse and violence**

## **ANNUAL REPORT**

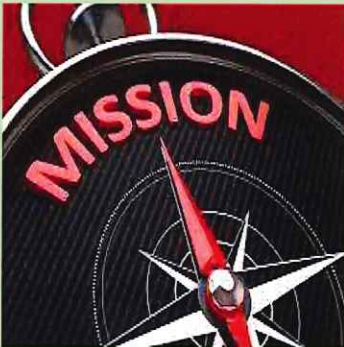
1<sup>ST</sup> April 2023 – 31<sup>st</sup> March 2024

East Surrey Domestic Abuse Services acronym ESDAS



## VISION

To work toward the eradication of domestic abuse and violence.



## MISSION

To deliver domestic abuse support that serves the needs of survivors across East Surrey through individual outreach, community engagement and partnerships.



## CORE AIMS & VALUES

- Focus on the holistic recovery of all survivors including women, men, the LGBTQ+ and other minoritised communities.
- Understand and fulfil the individual needs of survivors taking a needs-led, trauma-informed, compassionate approach.
- Tirelessly raise awareness of domestic abuse and its impact on communities.
- Actively challenge injustice and discrimination.
- Build rewarding and meaningful partnerships with corporate, public and third sector organisations.

## LETTER FROM THE CHAIR OF THE BOARD

Dear Supporters, Partners, and Friends of ESDAS,

As we reflect on another remarkable year at East Surrey Domestic Abuse Services (ESDAS), I am inspired by the courage of the survivors we support and the dedication of our incredible team. This year, we have faced significant challenges, including the cost-of-living crisis, which has deepened the hardships of those we serve. Yet, thanks to our financial resilience, we have expanded our services and deepened our impact.

Our income rose to £1,254,186, enabling us to strengthen vital services like the Sanctuary Scheme, which improved home security for 127 survivors and 149 children. We have a healthy surplus and reserves. This ensures our ability to continue supporting survivors, even amidst uncertain times.

I am deeply grateful to our team for their unwavering commitment. Their professionalism ensured that our trauma-informed services remained seamless. I also extend my thanks to the Board for their strategic guidance and to Michelle Blunsom for her inspiring leadership.

Together, we continue to work towards a future free from domestic abuse. Thank you for your continued support in this vital mission.

In solidarity and gratitude,

**Michelle Arnold**  
Chair of the Board of Trustees

## LETTER FROM THE CHIEF EXECUTIVE

***"You've been a bright light for us through all this darkness."***

*Survivor Quote*

**"I am so thankful for the kindness, time and care that you have shown my family; pivotal in developing the people we are today."**

*Survivor Quote*

This year, we again faced significant challenges, both in terms of demand and the complexity of the work we undertake. Our incredible staff and volunteer team have felt this acutely, yet they have, as always, given more than could ever be expected to ensure that those we support receive the best possible service.

Whilst we live and operate in increasingly uncertain times, we firmly believe that change is possible. There is undoubtedly more interest in our work, and we are creating new and exciting partnerships with health colleagues, independent therapeutic services, other charities and emerging projects. We know that the only way to respond to domestic abuse is through a coordinated community response. We are deeply grateful to those who work with us to challenge the societal norms that allow domestic abuse to persist.

Together with our amazing Surrey Domestic Abuse Partnership colleagues we secured a new 10-year contract from Surrey County Council, Surrey Police and Office of the Police and Crime Commissioner for Surrey to support survivors of domestic abuse in our county. Winning this contract marked a dedicated and collective effort from our amazing teams. It was a journey filled with moments of hope and uncertainty, all on top of their day-to-day commitments. This achievement marks a significant milestone not just for those in Surrey but also for the specialist domestic abuse sector which has come under increasing pressure in recent years.

We are proud to be able to continue to deliver the services we created with our communities and together, we will strive to ensure that as a partnership we not only deliver the highest quality services to survivors but that we also continue to fight for a future where no one lives in fear.

Our greatest joy this year has been watching our Survivor Steering Group flourish and gain independent recognition in so many areas including policing, the family courts, social care to name a few. The strength of victim-survivors never ceases to amaze and inspire me to continue listening and acting with them at the heart of everything we do.

We hope that in the coming months and years that with your help and support we can shine a light of kindness through the darkness of the shadows cast by perpetrators. Together we will honour those who did not make it by creating positive change in attitudes, policies, responses and systems.

In gratitude for all you do,

**Michelle Blunsom MBE**

**CEO, East Surrey Domestic Abuse Services**



# **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

## **REPORT OF THE TRUSTEES**

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The trustees who are also directors of the charity for the purposes of the Company Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015).

### **OBJECTIVES AND ACTIVITIES**

#### **Vision**

Our vision is to work towards the eradication of domestic abuse.

#### **Mission**

We offer support and empowerment to anyone experiencing domestic abuse within East Surrey and their children.

#### **Public Benefit**

In setting ESDAS' objectives and planning for its activities the trustees have given due consideration to guidance published by the Charity Commission relating to public benefit. The aims, activities, and achievements outlined in the report show how the charity carries out its charitable purpose for the public benefit.

#### **Core Aims and Values**

Our core aims and values are to:

- focus on the holistic recovery of all survivors including women, men, the LGBTQ+ community and minoritised communities
- understand and fulfil the individual needs of survivors taking a needs-led, trauma-informed, compassionate approach
- tirelessly raise awareness of domestic abuse and its impact on communities
- actively challenge injustice and discrimination
- build rewarding and meaningful partnerships with corporate, public and third sector organisations

ESDAS is an independent charity providing effective services to support survivors of domestic abuse and their children in East Surrey through individual outreach, community engagement and partnerships. Our service is open to any resident within the areas of Reigate and Banstead Borough Council, Mole Valley District Council and Tandridge District Council.

We are the lead provider in the Surrey Domestic Abuse Partnership, funded by Surrey County Council, Surrey Police and the Office of the Police & Crime Commissioner for Surrey to work with other service providers in the county to provide support to those experiencing or at risk of experiencing domestic abuse. Those with lived experience of domestic abuse are central to our own service delivery and development and aid us in holding other agencies to account for their response to those experiencing abuse.

Our strategic focus to achieve our objectives remains:

- **meeting the distinct needs of all survivors** including those based on sex, age, gender, ethnicity, sexual orientation, religion, mental health challenges, drug or alcohol dependency, refugee and immigrations status
- **increasing our community engagement** through improved domestic abuse awareness education and at a national level, by influencing UK policy and practice
- **living our commitment to race equality** and we continued to actively champion this in the wider community as well as within our Board, staff and for our survivors
- **building more and stronger partnerships** continuing to strengthen our connections with police and statutory agencies and local healthcare providers
- **strengthening the charity's resilience** through continued upskilling and development of staff and diversification of income sources for long term financial sustainability

### **SUMMARY OF THE YEAR**

During the year ended 31 March 2024, we have seen both an increasing demand for our services and a higher level of complexity in the needs of the survivors we support. We received:

- 3469 referrals (compared to 3,237 in the prior year) a 7% increase
- Dealt with 38,232 contacts from survivors and professionals (compared to 38,447 in the prior year)
- Supported over 1141 survivors identified as High Risk
- Improved the physical home security of 127 survivors and 149 children through our Sanctuary Scheme
- Worked with 20 children on a one-to-one basis or through group work

### **FUTURE PLANS**

We have been very successful in securing funding, both statutory and non-statutory, in the current year and onwards to 31 March 2025. This additional funding has enabled us to expand and develop our services despite the cost-of-living crisis in the UK economy and the increased pressure this has exerted on survivors and staff. However, funding is becoming increasingly difficult to secure with the uncertainties arising from a change in Government, so we are focusing on fundraising as a key to securing our financial resilience for the future.

### **OUR APPROACH**

Our approach remains holistic, intersectional, trauma-informed and focused on the needs of individual survivors. The following reports provide details of the funding received in the year to 31 March 2024, and how it has been used in furtherance of our objectives and core aims to support survivors.

## OUR SERVICES – fact, figures, results and impact

### OUTREACH



Via phone calls and email we had 17,012 contacts with survivors and 14,389 liaisons with other professionals

#### IMPACT

81% of survivors who engaged with us felt an increase in empowerment and safety

We received a **7% increase in referrals** this year to **3,469** in total compared to 3,237 last year

Over 89% of survivors were at either high or medium risk of serious harm.



93% of survivors were female. 604 had children.

### CHILDREN'S SERVICES



We worked with **20** children on a 1:1 basis or in groups delivering over 180 1:1 sessions

#### IMPACT

Over 80% of these children reported improved mental health



## OUTREACH SERVICE

### Community Outreach

Our community outreach service provides emotional and practical support to those experiencing domestic abuse in the borough of Reigate and Banstead, and districts of Tandridge and Mole Valley. We use a needs-led and trauma-informed approach to provide a safe space for survivors to talk about their experiences and understand their options to keep themselves and their children safe.

Our clients are referred to us through a variety of agencies: the police, health professionals, children's centres and other statutory and voluntary agencies. Survivors also self-refer through our website and telephone helplines.

**During 2023/2024 we received 3,469 referrals**, which represents an increase of 7% compared to the previous year. Support is provided face-to-face in the community, by phone, video call, text and email depending upon the clients' needs and safety.

***"I can't thank you enough for the support and guidance you have given me. You have saved myself and my daughter from years of trauma."***

**Each of our outreach workers support an average of 45 clients at any one time.** Depending upon need, clients are offered:

- Risk and needs assessments
- Safety planning
- One to one support and group work
- Emotional and practical support
- Advocacy
- Referral and signposting to other agencies
- Support through the courts (both family and criminal)

We represented and advocated for clients at the MARAC (Multi Agency Risk Assessment Conference) 525 times during the year. This regular meeting brings together both statutory and voluntary agencies to discuss the highest risk survivors so that a safety plan can be created for them using the knowledge and resources of all the different agencies supporting the survivor.

***"Thanks for always being there, listening and being a pillar of support and guidance."***



## ASSOCIATED SERVICES

### Identification & Referral to Improve Safety (IRIS)

We run an Identification & Referral to Improve Safety (IRIS) programme. Our IRIS advocate both trained clinicians, receptionists, and staff at GP surgeries to improve their domestic abuse awareness and received 63 patient referrals from clinicians this year.

### Housing IDVA and Sanctuary Scheme

Local authority Safe Accommodation funding enabled us to further develop our Housing IDVA AND Sanctuary Scheme services. Our Housing IDVA worked intensively with outreach clients, adding significantly to the safety of clients by working to secure them safe accommodation and building positive relationships with our local authority housing teams and housing providers. To support domestic abuse survivors staying in their own homes but remaining safe, we run a Sanctuary Scheme. The scheme is fundamental in the prevention of homelessness and managing risk by providing property security measures free-of-charge to high-risk survivors. This year 127 survivors (with 149 children) were helped through the scheme with new locks, security alarms, sanctuary rooms, video doorbells and other security measures.

### Bridge The Gap

Ten of Surrey's charities including SDAP have partnered with Surrey County Council's Changing Futures Team and together we have co-produced a solution, which is making a real difference. This solution is called the **Bridge the Gap Alliance** which, through specialist trauma outreach services, offers an evidence-based alternative to traditional models. The Bridge the Gap service gives Surrey an alternative approach to traditional models by offering long-term specialised relational support to help residents with multiple needs achieve their hopes and goals. The alliance supports approximately 100 of Surrey's most vulnerable residents for up to eight hours a week.



### **Police Advocate**

The ESDAS Police Advocate funded by the OPCC worked alongside officers in the Neighbourhood Policing and Domestic Abuse Teams at the local police station to provide an enhanced level of support to survivors, whilst assisting with the professional development of police officers. Our Police Advocate can provide feedback to officers, support the delivery of disclosures under the Domestic Violence Disclosure Scheme (DVDS) and offer survivors joint visits.

### **Stalking Advocate**

Our specialist Stalking Advocate funded by the OPCC worked across Surrey to support those experiencing stalking from intimate current or ex-partners providing advice and safety planning. They also attend the Surrey Stalking Clinic to ensure that a multi-agency response centres survivors of intimate partner stalking in risk management and safety planning.

### **VAWG Prevention Work**

We are currently part of a Surrey wide project funded by the Home Office from 2022-2025 to provide personal, social, health and economic (PSHE) education training and support for Surrey schools and their wider communities. The funding is specifically to help prevent violence against women and girls. Our Violence Against Women and Girls (“VAWG”) worker focused on raising awareness, the development and delivery of healthy relationship presentations, training for delivery to teachers through the Surrey Healthy Schools Approach, local Safer Streets initiatives and ensuring young people’s voices are central to this work across Surrey.

### **Young Person’s Domestic Abuse Prevention and Education**

ESDAS has a specific Young People’s IDVA who aims to raise awareness of domestic abuse within young people’s relationships through engagement with local colleges, awareness raising and delivery of group work.

### **Steps to Change**

The MOJ has a new virtual hub (Steps to Change) working to reduce the risk of domestic abuse perpetrators reoffending. We work in partnership with Interventions Alliance, Richmond Fellowship and Surrey OPCC. ESDAS leads the SDAP work to support survivors whose partners are referred to that hub by encouraging a collaborative, trauma-informed approach to their needs and advocating for survivors during those interventions. A crucial part of this work is also piloting bespoke interventions for survivors who are identified as having used retaliatory violence.



## Community Based Groupwork

We delivered our group work programmes to 75 adult survivors through online as well as face-to-face sessions during the daytime and evenings to provide flexibility and accessibility for our clients. These programmes included workshops and courses exploring the behaviours and beliefs of abusers and their impact on survivors in a trauma-informed way. Programmes include: 'Recovery Toolkit', 'Own My Life', 'Hope2Recovery', 'Art Therapy', 'Freedom Programme', 'Flourish Workshops', 'New Chapter'.

We also ran fortnightly drop-in sessions focusing on all aspects of well-being for survivors.

During the year, we ran a series of online courses aimed at 18-24 year-old survivors looking at the dynamics of domestic abuse and health and unhealthy relationships.

***"Being educated about domestic abuse. Knowing I can move forward and setting my expectations for a next relationship and how I can become a stronger, more independent and confident version of myself."***

## CHILDREN'S SERVICES

Our Children's Service provided 1:1 and group therapeutic support to children who have been affected by domestic abuse and whose parent is being supported by our adult outreach service. Through 1:1 and groupwork using therapeutic play, we support and listen to children to help them make sense of their experiences as part of their reparation process and explore their feelings in a safe and empathetic environment. This service is child-centred and needs-led and focused on helping children understand that abuse is not their fault.

We ran the Children Overcoming Domestic Abuse programme for children alongside a mother's group. 75% the children reported an improvement in their emotional wellbeing and mental health. These groups were facilitated in collaboration with Welcare Children's Centre and a local Primary School.

Our staff also delivered the 6 weeks Healing Together programme on a 1:1 basis as an initial intervention for children. This programme focuses on understanding the connection between trauma and body responses to improve their emotional wellbeing.

In collaboration with a local authority, we supported 23 families to make exciting and new memories with their children.

***"I was incredibly grateful to receive the funding so I could take my children to the seaside for a weekend. We've had a really difficult year emotionally & financially so it was so kind to receive the gift so I could do something nice with them & make a nice memory with them"***

We directly supported 14 children during the year through the Children's Service. Play Therapy sessions with external counsellors, were delivered to a further 6 children. In total, we held over 180 1:1 sessions face-to-face in school settings, and via video and telephone calls. We also held 36 consultations with non-abusive parents to advise them on parenting issues and understanding children's needs from a child's perspective after trauma.

Furthermore, we have developed our service to offer family work to non-abusive parents. By providing a safe space to discuss the issues being faced and offering guidance and strategies, achievable goals are explored. This has empowered and validated their parenting role leading to improved confidence in managing challenging behaviour and understanding the impact of domestic abuse on them and their children.

Our Children's Services advocated children's voices at professional network meetings (including at Case Conferences, Core Groups, Educational Review meetings and CAMHS) and advocated in relation to family court issues in particular child arrangement orders.

In addition, the Children's Service increased community engagement and built more and stronger partnerships by delivering training about the impact on children and parenting capacity of domestic abuse to statutory agencies and delivering talks in schools about recognising and managing children's trauma responses.

## COUNSELLING SERVICE

Our Service Counsellors and Volunteer Counsellors offer survivors face-to-face, telephone or video counselling. In 2023 - 24, our Counselling Service saw 16 survivors over 190 sessions.

***"It helped me to understand trauma & cope with everyday life. It gave clarity"***

## LEGAL SUPPORT

We help survivors navigate the complex processes and forms within the legal system, including advice on obtaining court orders, working to secure a better and more just outcome from the legal system. We also organise and facilitate legal advice surgeries with family solicitors offering pro-bono advice. This is invaluable support particularly for clients who have experienced financial abuse and control.

## DIRECT CLIENT SUPPORT

Reigate and Banstead Borough Council and Mole Valley District Council continued to provide Household Support Grants to us for distribution to clients in financial hardship. These grants provided clients with supermarket vouchers for food, assisted them with their fuel bills and provided essential items such as children's winter clothing. Additionally, a grant from Surrey County Council to assist survivors fleeing to safer accommodation went towards the cost of emergency refuge in hotels, emergency travel, new beds and other essential items whilst in temporary accommodation and after fleeing abuse.



## STAFF AND VOLUNTEER DEVELOPMENT & WELLBEING

It is central to ESDAS' values to have a strong commitment to the personal and professional development of staff and volunteers. Therefore, we channel self-care and a trauma-informed approach into the very core of our challenging day-to-day work. The emotional pressures of dealing with trauma and abuse cannot be underestimated and all staff receive clinical therapy sessions which provide them with a safe space to reflect and offload the emotional pressures of their work.

### VOLUNTEERS

During the year to 31<sup>st</sup> March 2024, we benefited from our amazing volunteer team who give their time and expertise to us supporting both staff and survivors. We now have 42 outreach volunteers including volunteer counsellors. These volunteers work with clients 1:1 providing emotional support and delivering trauma-informed programmes, such as Recovery Toolkit and the Freedom Programme, directly to clients where they are unable to access our group work sessions. We also have 31 volunteers who provide regular or ad hoc support. We were also delighted to welcome 3 placement students to work with staff on law, social work and similar projects during the year.

Collectively, the volunteers have spent more than 1,500 hours of time supporting over 250 clients of ESDAS either directly or indirectly. Volunteers also represented ESDAS at community events including Preston Activity Day in Tadworth, Breakfast with Santa at a local church and at the Bookham and Horsley Rotary Cycle Ride.

At Christmas time, volunteers helped us to deliver hampers to survivors to gift them donations of presents and toys from individuals and local businesses. Volunteers also helped us to deliver food from food banks and meals donated by our local "Cook" frozen food shop to clients in financial hardship. Additionally, in February 2024 we launched a refreshed website which was made possible through corporate volunteering from an IT specialist at a very well-known financial services provider to whom we are very grateful for their expertise.

Volunteers make a very valuable contribution by talking to the public about ESDAS services and raising awareness of domestic abuse. Their professionalism, dedication, patience and efficiency ensure that support to clients meets the complex needs of survivors.

### SURREY SURVIVORS STEERING GROUP

The Survivors Steering Group ("SSG") comprises a group of 11 women with lived experience of domestic abuse from across the county who meet regularly to provide a voice for survivors on key domestic abuse matters. These are women for whom trauma is a lasting experience and who have faced additional barriers due to racism, culture, faith, mental health, disability and financial hardship. Despite the personal difficulties of drawing on lived

trauma to support others, they have been passionate and committed to using their experience to inform services, educate statutory agencies and staff and help other women.

This year, the SSG has continued to successfully strive for system change within policing, children's social care, family courts and beyond. The SSG is embedded within the governance structure of the SDAP and have continued their work to ensure that survivors in Surrey are seen, heard and respected. They have donated more than 1,000 hours to support statutory services to centre the survivors' voice in their policies and practices in recent years.

## COMMUNITY ENGAGEMENT AND TRAINING

We are committed to raising awareness within the community about domestic abuse and its far-reaching impacts. We use social media, attendance at community events and contributions to local and national debate to continue to raise the public's understanding that domestic abuse can be controlling, coercive or threatening behaviour, as well as violence, is more widespread than many people realise and can happen to anyone of any gender, age, ethnicity, orientation or income.

We believe that with the right training for professionals, they can offer more appropriate support and interventions for survivors with an increased understanding of domestic abuse in all its guises. Therefore, during the year to 31<sup>st</sup> March 2024, we continued to deliver training to professionals and statutory agencies across Surrey including courses such as DA: Understanding Coercive Control and the Multi-agency Framework, DA: Dynamics within the LGBTQ+ community and DA: Impact on Children and Parenting Capacity. We continued to deliver the nationally recognised DA Matters training course to Surrey Police officers.

## DONATIONS AND FUNDRAISING

With an increasingly difficult financial climate, we are overwhelmed by the generosity of our supporters who have given both time and money to help us continue to provide lifesaving services to survivors in need. In the year to 31<sup>st</sup> March 2024, we have been fortunate to receive numerous donations from individuals, community groups, organisations and charitable trusts as well as being beneficiaries of sponsored events such as marathons and campaigns through social media.

Details of all the grants and major donations received are included within our Financial Statements.

These contributions not only enable us to continue delivering vital services but, equally importantly, the awareness raising and community spirit essential in these efforts truly reflects the compassion and commitment shown by all involved.

## THANK YOU TO ALL OUR WONDERFUL SUPPORTERS!



Surrey County Council



The Office of Police and Crime  
Commissioner in Surrey



Reigate and Banstead Borough  
Council



Mole Valley District Council

Tandridge District Council



Surrey Police



Surrey Heartlands  
Clinical Commissioning Group

Lloyds Bank Foundation



Nationwide Building Society



NHS Surrey Heartlands

Richmond Fellowship



Local Community Fund

The Hobson Charity

Thanks also go to all our individual  
donors, local businesses  
and faith and community organisations  
who make such a wonderful contribution  
to our work



## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **FINANCIAL REVIEW**

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#### **Financial Review of the Year Ended 31 March 2024**

During this financial year, funds received were spent across our community and specialist outreach and children's services supporting survivors of domestic abuse and their children in East Surrey.

Total income for the year was £1,254,186 compared to £1,068,780 in 2022/3. We were able to expand our services significantly with the support of our funders. Grants from Surrey County Council, the Ministry of Justice and the Office of Police and Crime Commissioner for Surrey enabled us to extend our adult outreach services to both adults and children. We also received additional funding for the specialist outreach work, as detailed in this Annual Report, to finance our work with survivors with more complex needs.

This year we received a high level of grant to support the Sanctuary Scheme that we operate both for survivors in East Surrey and for those requiring high-cost home security measures across the county.

We continued to receive a major grant from The Lloyds Bank Foundation towards our core costs. We benefitted from the final year of a grant from the Nationwide Building Society community fund to support our specialised outreach support to survivors requiring support to access secure accommodation especially when experiencing multiple disadvantages.

Expenditure in the year increased to £1,129,276 from £894,493 in 2022/23. This was partly due to a rise in staff costs with higher staff hours worked and pay rates increased to adjust for the cost of living crisis and the need to attract and retain high quality staff. Furthermore, securing increased funding for both the Sanctuary Scheme and for support to survivors in financial hardship, provided the opportunity of higher expenditure in both of those areas of our services.

The overall surplus for the year was £124,910 compared to £174,287 in 2022/23 which increased our overall reserves to £666,198 in line with the Reserves Policy set out below.

The charitable company's incoming and outgoing resources all related to continuing activities. The charitable company has no recognised gains or losses other than the net movement in funds for each year.

The financial statements comply with the Charities SORP (FRS 102) "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)", "Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

#### **Investment policy**

The trustees have adopted a policy for the management of the charity's funds which limits the amount placed with any one financial institution other than with its main banker, Lloyds, and further mitigates risk by seeking to place funds on deposit in a way that they feel is prudent in the prevailing economic climate.

The charity's income is received by various payments in an uneven pattern over the financial year and careful management of the funds available ensures that whilst sufficient funds are always on hand to meet expected expenditure, further funds may always be withdrawn from deposit to cater for any unforeseen expenditure. The charity has no intention of increasing the level of risk taken with its investments to try to increase interest receipts.



## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **FINANCIAL REVIEW CONT.**

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#### **Reserves policy**

The trustees are mindful of their stewardship responsibilities and ESDAS' Reserves policy reflects the guidance of the Charity Commission. Therefore, it is the policy of ESDAS that unrestricted funds which have not been designated for a specific use are maintained at a level to cover 3 – 6 months of expenditure, contractual commitments in respect of its property lease and potential staff redundancies. The trustees consider that reserves at that level will ensure that, in the event of a significant drop in funding, they will be sufficient to continue the charity's current activities while consideration is given to ways in which additional funds may be raised or survivors assisted in finding alternative sources of support. The trustees review the level of reserves each year.

## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

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#### **Governing document**

The charity is a company limited by guarantee governed by its Memorandum and Articles of Association and registered as a charity with the Charity Commission.

#### **Appointment of trustees**

Trustees are appointed by the existing board. Before new trustees are appointed the board determines what new attributes and knowledge are needed within the board and shortlisting and interviews then take place with approval being voted on by existing trustees. New trustees have training and induction to familiarise themselves with their responsibilities and the charity itself. Trustees retire and are considered for reappointment in line with the procedures set out in the Memorandum and Articles of Association.

#### **Organisational structure**

The board of trustees is responsible for the strategic direction and policies of the charity in line with its stated mission. They also set the remuneration for the Chief Executive. A scheme of delegation is in place and day to day responsibility for the provision of services rests with the Chief Executive along with the senior management team. The Chief Executive is responsible for ensuring the charity delivers the services specified and follows the strategy developed by the trustees.

#### **Risk management**

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. To that end a risk register is maintained which is regularly reviewed by the senior management and board of trustees. Where significant risks are identified, policies, plans and procedures are established to mitigate or minimise the risk and then are regularly monitored.

In common with most charities, the loss of funding is always a significant risk. The trustees have therefore developed a strategic plan to diversify income and are appointing an external fundraiser to continue this plan.

To ensure a high level of health and safety for staff, volunteers and clients the charity strives to achieve best practice in respect of its safeguarding responsibilities.

## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **REFERENCE AND ADMINISTRATIVE DETAILS**

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**Registered company number**

3585674

**Registered charity number**

1092643

**Principal and registered office**

Redhill Chambers, 2D High Street, Redhill, Surrey, RH1 1RJ

**Trustees**

Michelle Diane Arnold (Chair)

Ian Vinall

Charlotte Nicola Matier

Rebecca Claire Berry

Jonathan William Stanley Swain

Toluwase Victoria Oladosu (appointed 30 May 2023)

Juliet Mary Smith (appointed 30 May 2023) (resigned 1 August 2024)

Joanna Marie Hynes (appointed 30 May 2023)

Caroline Smith (resigned 4 July 2023)

**Consultant to trustees**

Kerry

**Chief Executive Officer**

Michelle A Blunsom MBE

**Auditors**

Bennewith, 3 Wey Court, Mary Road, Guildford, Surrey, GU1 4QU

**Principal bankers**

Lloyds Bank plc, 1 London Road, Redhill, RH1 1ND

## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **STATEMENT OF TRUSTEES' RESPONSIBILITIES**

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The trustees (who are also directors of ESDAS for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that year. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

#### **Auditors**

The auditors, Bennewith 2018 Limited (Statutory Auditors), will be proposed for re-appointment at the forthcoming Annual General Meeting.

Approved by order of the board of trustees on 29<sup>th</sup> November 2024 and signed on its behalf by:



**Michelle Arnold – Chair and Trustee**



## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES**

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#### **Opinion**

We have audited the financial statements of East Surrey Domestic Abuse Service – acronym ESDAS (“the charitable company”) for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the revised financial statements including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view, seen as at the date of the original financial statements were approved, of the state of the charitable company’s affairs as at 31 March 2024 and of its incoming resources and application of resources including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice seen as at the date the original financial statements were approved;
- have been properly prepared in accordance with the requirements of the Companies Act 2006.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs UK) and applicable law. Our responsibilities under those standards are further described in the Auditors’ responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the revised financial statements in the UK, including the FRC’s Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees’ use of the going concern basis of accounting in the preparation of the revised financial statements is appropriate. Based on the work we performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company’s ability to continue as a going concern for a period of at least twelve months from when the original financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

#### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES (cont.)**

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In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the revised financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatement, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### **Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the revised financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

#### **Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purpose of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

#### **Our responsibilities for the audit of the financial statements**

We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made of having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these revised financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below. We obtained an understanding of the legal and regulatory frameworks that are applicable to the entity and determined the most significant are those that relate to FRS 102 Section 1A, pension laws and regulations and tax regulations.

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES (cont.)

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We assessed the risk of material misstatement in respect of fraud as follows:

- Enquiries made of management and those charged with governance
- Analytical procedures were used to identify if there were any unusual or unexpected relationships
- Discussions with management to identify any fraud risk factors of related party relationships and transactions

Based on the results of our risk assessment we designed our audit procedures to identify non-compliance with such laws and regulations identified above. Enquiries were made of management and those charged with governance. We corroborated our enquiries through the review of Board minutes and other papers provided. There was no contradictory evidence.

We considered the risk of fraud through management override and, in response, we incorporated testing of manual journal entries into our audit approach. We tested year end journals as well as journal entries throughout the year. There were no transactions identified outside the normal course of business.

Based on the results of our risk assessment we designed our audit procedures to identify and to address material misstatements in relation to fraud. We incorporated an element of unpredictability in the selection of the nature, timing and extend of audit procedures. Where transaction meeting risk criteria were identified, we carried out further work such as additional testing.

A further description of our responsibilities for the audit of the revised financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

#### Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in the auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Bennewith 2018 Limited (Statutory Auditors)  
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006  
18 Farnham Road  
Guildford  
Surrey GU1 4XA



Date: 10 December 2024



**EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**  
Statement of Financial Activities – Year Ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
<b>INCOME</b>					
Donations	3	50,312	1,300	<b>51,612</b>	21,952
Charitable activities	2	82,390	1,096,605	<b>1,178,995</b>	1,043,803
Investment income		20,420	0	<b>20,420</b>	1,986
Other income	2	3,159	0	<b>3,159</b>	1,039
<b>Total Income</b>		156,281	1,097,905	<b>1,254,186</b>	1,068,780
<b>EXPENDITURE</b>					
Costs of generating funds	4	(3,386)	0	<b>(3,386)</b>	(854)
Charitable activities	4	0	(1,125,890)	<b>(1,125,890)</b>	(893,639)
<b>Total Expenditure</b>		(3,386)	(1,125,890)	<b>(1,129,276)</b>	(894,493)
Net income		152,895	(27,985)	<b>124,910</b>	174,287
Transfers between funds		-	-	-	-
<b>NET MOVEMENT IN FUNDS</b>		152,895	(27,985)	<b>124,910</b>	174,287
Total funds brought forward		431,298	109,990	<b>541,288</b>	367,001
<b>FUNDS CARRIED FORWARD</b>		584,193	82,005	<b>666,198</b>	541,288

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Balance Sheet – As at 31 March 2024

Co registration No. 3585674

	Notes	31.3.24 Total funds £	31.3.23 Total funds £
<b>CURRENT ASSETS</b>			
Debtors	8	134,443	124,521
Cash at bank and in hand		794,033	663,532
		928,476	788,053
<b>CREDITORS</b>			
Amounts falling due within one year	9	(262,278)	(246,765)
<b>NET ASSETS</b>		666,198	541,288
<b>FUNDS</b>			
Restricted funds	11	82,005	109,990
Unrestricted funds:	11		
-Contingency reserve		573,996	422,996
-General purpose fund		10,197	8,302
<b>TOTAL CHARITY FUNDS</b>		666,198	541,288


The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024. The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

The directors have acknowledged their responsibilities for:

- ensuring that the charitable company keeps accounting records in accordance with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 145 of the Charities Act 2011. These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

These financial statements were approved by the Board of Trustees and authorised for issue on 29<sup>th</sup> November 2024 and were signed on its behalf by:

  
Michelle Arnold – Chair and Trustee

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Cash Flow Statement – Year Ended 31 March 2024

	31.3.24 £	31.3.23 £
<b>Cash flows from operating activities</b>	<b>110,081</b>	31,408
Interest received	20,420	1,986
Change in cash and cash equivalents in the year	130,501	33,394
Cash and cash equivalents at the beginning of the year	663,532	630,138
<b>Cash and cash equivalents at the end of the year</b>	<b>794,033</b>	663,532
<b>Reconciliation of net income to net cash flow from operating activities</b>	<b>31.3.24 £</b>	<b>31.3.23 £</b>
<b>Net income for the year</b>	<b>124,910</b>	174,287
<b>Adjustments for:</b>		
Interest received	(20,420)	(1,986)
(Increase) / decrease in debtors	(9,922)	(62,206)
Increase / (decrease) in creditors and grants in advance	15,513	(78,687)
<b>Net cash provided by operating activities</b>	<b>110,081</b>	31,408



## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **Notes to the Financial Statements – Year Ended 31 March 2024**

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#### **STATUTORY INFORMATION**

The charitable company is registered in England and Wales as a company limited by guarantee. Its registered office is at Redhill Chambers 2D High Street, Redhill, Surrey, RH1 1RJ. The registration numbers are shown on page 18. ESDAS is a public benefit charity whose objective is to provide a service to specific members of the general public as set out in the Annual Report and not to provide a financial return to members.

#### **1. Accounting policies**

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

##### **1.1 Basis of preparation**

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice' applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK (FRS 102) 'Financial Reporting Standard 102' and the Companies Act 2006.

##### **1.2 Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably except for certain income which is recognised in the period specified by the donor. Where the donor has specified that the grant is to be related to a fixed period for a specific use, these funds will be treated as deferred income and released to the Statement of Financial Activities to match the related expenditure.

##### **1.3 Expenditure**

Expenditure is recognised on an accruals basis as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure includes costs that can be allocated directly to activities and those costs of an indirect nature necessary to support them.

##### **1.4 Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives of the charity at the discretion of the trustees.

Designated funds have been set aside by the charity for a particular purpose. These funds remain unrestricted and can be used for another purpose at the trustees' discretion.

Restricted funds are subject to restrictions on their expenditure imposed by the donor or when the funds are raised for a particular restricted purpose.

Further explanation of the nature and purpose of each funds is included in the notes to the financial statements.

## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **Notes to the Financial Statements (continued) – Year Ended 31 March 2024**

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#### **Accounting policies (continued)**

##### **1.5 Taxation**

The charity is exempt from corporation tax on its charitable activities and is not registered for VAT.

##### **1.6 Fixed assets**

The charity doesn't capitalise assets that cost less than £2,000. Any assets over that amount would be capitalised and depreciated in accordance with their useful life.

##### **1.7 Pension costs and other post-retirement benefits**

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

##### **1.8 Going Concern**

The accounts have been prepared on a going concern basis. The Trustees do not believe there are any material uncertainties that cast doubt on whether the charity is a going concern.

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Notes to the Financial Statements (continued) – Year Ended 31 March 2024

<b>2 Income from charitable operations</b>	<b>Unrestricted funds</b>	<b>Restricted funds</b>	<b>31.3.24 Total</b>	<b>31.3.23 Total</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
SCC SDAP partnership contract	0	196,596	<b>196,596</b>	196,596
Ministry of Justice IDVA grant	0	140,745	<b>140,745</b>	118,557
Public Health complex needs grant	0	22,025	<b>22,025</b>	43,465
<i>Local authority funding: RBCC, MVDC, TDC</i>	0	42,735	<b>42,735</b>	39,490
RBBC Household Support Fund	0	31,540	<b>31,540</b>	31,000
MVDC Household Support Fund	0	11,315	<b>11,315</b>	5,500
SCC Emergency Client	0	10,000	<b>10,000</b>	5,000
OPCC Perpetrator Hub Grant	0	66,366	<b>66,366</b>	5,213
Company of Actuaries Charitable Trust	0	0	<b>0</b>	5,000
Sanctuary Scheme grant	0	85,000	<b>85,000</b>	100,666
SCC Hospital IDVA grant	0	51,048	<b>51,048</b>	47,115
IRIS East Surrey	0	65,280	<b>65,280</b>	69,652
NHS Surrey Heartlands grant	0	20,324	<b>20,324</b>	20,324
OPCC police advocate grant	0	42,000	<b>42,000</b>	42,000
OPCC counselling grant	0	12,250	<b>12,250</b>	12,250
OPCC children and young persons' grant	0	9,120	<b>9,120</b>	9,120
OPCC stalking advocate grant	0	45,958	<b>45,958</b>	44,059
OPCC VAWG prevention project grant	0	47,181	<b>47,181</b>	24,806
OPCC additional grants	0	0	<b>0</b>	4,765
SCC safer accommodation grant	0	53,813	<b>53,813</b>	53,813
SCC Bridge the Gap expenses grant	0	1,250	<b>1,250</b>	1,250
Surrey Police HHPU grant	0	9,568	<b>9,568</b>	9,568
NHS GP Event	0	2,500	<b>2,500</b>	0
CFS (NHS Charities Together) grant	0	10,417	<b>10,417</b>	25,000
CFS children and young persons' grant	0	2,875	<b>2,875</b>	4,026
CFS Rest and Digest	0	2,000	<b>2,000</b>	0
National Lottery Community Grant	0	26,387	<b>26,387</b>	0
CHC RBBC volunteers project grant	0	4,634	<b>4,634</b>	2,156
Lloyds Bank Charitable Foundation grant	0	25,000	<b>25,000</b>	27,667
Nationwide Community HMDAW grant	0	32,418	<b>32,418</b>	24,938
Richmond Fellowship grant	0	3,126	<b>3,126</b>	3,126
Tesco Community Trust grant	0	0	<b>0</b>	1,375
Vinci Charitable Trust grant	0	0	<b>0</b>	5,000
Waitrose Community Matters grant	0	0	<b>0</b>	1,429
Co-op Community Fund grant	0	1,634	<b>1,634</b>	4,299
The Hobson Charity Grant	0	9,000	<b>9,000</b>	0
Leadership Training Grant	0	1,800	<b>1,800</b>	0
RBBC Survivors Workshop	0	4,735	<b>4,735</b>	0
Women's Aid Emergency Support Grants	0	4,750	<b>4,750</b>	0
Survivors Steering Group grants	0	1,215	<b>1,215</b>	0
Earned income	82,390	0	<b>82,390</b>	53,637
	82,390	1,096,605	<b>1,178,995</b>	1,043,803

Other income of £3,159 (2023 – £1,039) is generated from fundraising activities.



## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Notes to the Financial Statements (continued) – Year Ended 31 March 2024

<b>3 Donations</b>	<b>Unrestricted funds £</b>	<b>Restricted funds £</b>	<b>31.3.24 Total £</b>	<b>31.3.23 Total £</b>
Donations	50,072	1,300	<b>51,372</b>	21,162
Donations from related parties	240	0	<b>240</b>	790
	<b>50,312</b>	<b>1,300</b>	<b>51,612</b>	<b>21,952</b>

Donations of £240 were received from 1 trustee during the year (2023 - £790). There were no other related party transactions in the year ended 31 March 2024 (2023 – £Nil).

<b>4 Expenditure</b>	<b>Charitable Expenditure £</b>	<b>Governance £</b>	<b>31.3.24 Total £</b>	<b>31.3.23 Total £</b>
<b>Costs directly allocated to activities</b>				
Direct staff salaries, NI and pensions	550,355	0	<b>550,355</b>	457,338
Travelling and staff expenses	14,904	0	<b>14,904</b>	12,000
Recruitment costs	2,827	0	<b>2,827</b>	780
Consultancy	37,261	0	<b>37,261</b>	22,916
Group work and volunteer expenses	20,873	0	<b>20,873</b>	6,754
Counselling and survivor group costs	36,630	0	<b>36,630</b>	18,389
Client and family financial support	65,773	0	<b>65,773</b>	54,769
Sanctuary scheme	87,787	0	<b>87,787</b>	60,252
Children's support	8,303	0	<b>8,303</b>	7,796
Staff training and external supervision	28,663	0	<b>28,663</b>	18,199
<b>Support costs allocated to activities</b>				
Premises costs	38,438	0	<b>38,438</b>	31,467
Central staff salaries, NI and pensions	151,397	0	<b>151,397</b>	139,639
General running costs	52,992	0	<b>52,992</b>	40,136
Office equipment	17,349	0	<b>17,349</b>	9,628
Project costs	6,838	0	<b>6,838</b>	6,469
Auditors' remuneration / examiner's fee	0	5,500	<b>5,500</b>	5,860
Legal fees	0	0	<b>0</b>	1,247
Expenditure on charitable activities	<b>1,120,390</b>	<b>5,500</b>	<b>1,125,890</b>	<b>893,639</b>
Costs of generating funds			<b>3,386</b>	<b>854</b>
<b>Total expenditure</b>			<b>1,129,276</b>	<b>894,493</b>

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Notes to the Financial Statements (continued) – Year Ended 31 March 2024

<b>5 Employees</b>	<b>31.3.24 Total £</b>	<b>31.3.23 Total £</b>
<b>Employee costs</b>		
Wages and salaries	<b>629,263</b>	534,948
Social security costs	<b>53,496</b>	46,871
Pension costs	<b>18,993</b>	15,158
	<b>701,752</b>	596,977
<b>Number of employees</b>		
The average monthly number of employees during the year was:	<b>No.</b>	<b>No.</b>
Charitable activities	<b>20</b>	16
Support staff	<b>4</b>	3
	<b>24</b>	19
The number of employees whose employee benefits (excluding pension costs) exceeded £60,000 was:		
£60,001 - £70,000	<b>0</b>	1
£70,001 - £80,000	<b>1</b>	0
ESDAS contributes to a defined contribution pension scheme for all employees unless they choose to opt out.		

## 6 Trustee Remuneration and Related Party Transactions

None of the trustees received remuneration, benefits, or expense reimbursements from the charity during the year (2023 – nil).

Donations of £240 were received from trustees by the charity in the year (2023 - £790).

Hamilton Safeguarding Consultancy Ltd was paid £400 during the period for safeguarding training provided to ESDAS staff. Trustee R Berry is a director of the company.

There were no related party transactions during the year (2023 – nil).

The total remuneration paid to Key Management Personnel was £75,064 (2023 - £67,117). The charity is also making contributions to a defined contribution pension scheme for one member of Key Management Personnel (2023 – one).

## 7 Taxation

As a charity, ESDAS is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

No tax charges arose for the charity during the year (2023 – nil).

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Notes to the Financial Statements (continued) – Year Ended 31 March 2024

<b>8 Debtors: amounts falling due within one year</b>	<b>31.3.24</b>	<b>31.3.23</b>
	<b>Total</b>	<b>Total</b>
	<b>£</b>	<b>£</b>
Trade debtors	<b>116,707</b>	49,073
Prepayments and accrued income	<b>17,736</b>	33,172
Other debtors	<b>0</b>	42,276
	<b>134,443</b>	124,521
<b>9 Creditors: amounts falling due within one year</b>	<b>31.3.24</b>	<b>31.3.23</b>
	<b>Total</b>	<b>Total</b>
	<b>£</b>	<b>£</b>
Trade creditors	<b>176,075</b>	33,853
Accruals	<b>11,491</b>	16,168
Deferred income - Grants received in advance	<b>74,712</b>	161,215
Other creditors	<b>0</b>	35,529
	<b>262,278</b>	246,765

During the year ESDAS acted as intermediary agent for three other Surrey domestic abuse outreach providers (Your Sanctuary, North Surrey Domestic Abuse Services and South West Surrey Domestic Abuse Services) and as an agent it:

- received funds of £2,391,085 (2023 - £2,329,885)
- paid out funds of £1,663,019 (2023 - £1,679,628)
- charged lead provider fees of £48,797 (2023 - £46,022)

and owed 158,788 (2023 - £35,529) to other providers and was owed 7,694 (2023 - £42,276) as at 31<sup>st</sup> March 2024.

The deferred income all relates to grants received where the giver allocated the funds to a future period. Movement in deferred income: B/F £161,215, released £127,935, deferred in year £41,432.

<b>10 Operating lease commitments</b>	<b>31.3.24</b>	<b>31.3.23</b>
	<b>Total</b>	<b>Total</b>
	<b>£</b>	<b>£</b>
Minimum lease payments under non-cancellable operating leases relating to premises rent up to the expiry date fall due as follows:		
Within one year	<b>40,974</b>	31,500
Between two and five years	<b>48,955</b>	85,071
	<b>89,929</b>	116,571

During the year, £48,504 of expenses related to operating lease payments.



## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Notes to the Financial Statements (continued) – Year Ended 31 March 2024

11 Movement of funds	Balance at 1 April 2023 £	Incoming Resources £	Resources expended £	Transfers £	Balance of 31 March 2024 £
<b>RESTRICTED FUNDS</b>					
SCC SDAP partnership contract	37,487	196,596	(215,797)	-	18,286
Ministry of Justice IDVA grant	-	140,745	(140,745)	-	0
Public Health complex needs	-	22,025	(22,025)	-	0
Local auth. RBBC, MVDC &TDC	-	42,735	(42,735)	-	0
RBBC Household Support Fund	-	31,540	(31,540)	-	0
MVDC Household Supp. Fund	-	11,315	(11,315)	-	0
SCC Emergency Client	-	10,000	(10,000)	-	0
Perpetrator Hub Grant	-	66,366	(66,366)	-	0
Sanctuary Scheme	43,846	85,000	(87,787)	-	41,059
SCC Hospital IDVA	-	51,048	(51,048)	-	0
IRIS East Surrey	-	65,280	(65,280)	-	0
NHS Surrey Heartlands grant	-	20,324	(20,324)	-	0
OPPC police advocate	-	42,000	(42,000)	-	0
OPCC counselling grant	-	12,250	(12,250)	-	0
OPCC children & young person's grant	-	9,120	(9,120)	-	0
OPCC stalking advocate	-	45,958	(45,958)	-	0
OPCC VAWG prevention project grant	-	47,181	(47,181)	-	0
SCC safer accomm. grant	25,348	53,813	(59,220)	-	19,941
SCC Bridge the gap grant	1,136	1,250	(2,336)	-	50
Surrey police HHPU grant	-	9,568	(9,568)	-	0
NHS GP Event	-	2,500	(2,500)	-	0
CFS children and young person's grant	-	2,875	(2,875)	-	0
CFS rest and digest	-	2,000	(2,000)	-	0
CFS for Mental Health	-	10,417	(10,417)	-	0
National Lottery Community	-	26,387	(26,387)	-	0
CHC RBBC volunteers project	-	4,634	(4,634)	-	0
Lloyds Charitable Foundation	-	25,000	(25,000)	-	0
Nationwide Community HMDAW grant	-	32,418	(32,418)	-	0
Richmond Fellowship grant	-	3,126	(3,126)	-	0
The Hobson Charity Grant	-	9,000	(7,631)	-	1,369
Vinci Charitable Trust grant	1,545	-	(1,545)	-	0
Leadership Training Grant	-	1,800	(1,800)	-	0
Co-op Community Fund grant	-	1,634	(1,634)	-	0
RBBC Survivors Workshops	-	4,735	(4,735)	-	0
Women's Aid Emergency Support	-	4,750	(4,750)	-	0
Survivors Steering Group	628	1,215	(1,843)	-	0
Donations	-	1,300	-	-	1,300
<b>Total Restricted Funds</b>	<b>109,990</b>	<b>1,097,905</b>	<b>(1,125,890)</b>	<b>-</b>	<b>82,005</b>

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Notes to the Financial Statements (continued) – Year Ended 31 March 2024

<b>11 Movement of funds (continued)</b>	<b>General funds</b>	<b>Designated funds</b>	<b>Restricted funds</b>	<b>Total</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Summary of movement in funds in the year</b>				
Balances at 1 April 2023	8,302	422,996	109,990	541,288
Movement in the year				
-Incoming resources	156,281	0	1,097,905	1,254,186
-Resources expended	(3,386)	0	(1,125,890)	(1,129,276)
-Transfers	(151,000)	151,000	0	0
<b>Balances at 31 March 2024</b>	<b>10,197</b>	<b>573,996</b>	<b>82,005</b>	<b>666,198</b>

#### Assets and liabilities related to each class of funds

General: Debtors £30,592, Creditors (£20,395)

Designated: Cash at bank and in hand £741,167, Creditors (£167,171)

Restricted: Debtors £103,851, Cash at bank and in hand £52,866, Creditors (£74,712)

## 12 Purpose of funds

### Restricted funds

#### Surrey County Council

Funding from Surrey County Council supported the provision of outreach support services for adults and children through the SDAP partnership Contract.

The SCC funded a specialist hospital-based IDVA worker for a second year and contributed towards the costs of the IRIS Advocator working with General Practitioners.

A grant was also provided from SCC's Household Support Fund for us to distribute to survivors in financial hardship to assist with fuel, food and other essential items.

#### Sanctuary Scheme

The Sanctuary Scheme finances changes to properties (eg. new locks, doors and sanctuary rooms) to improve security if a survivor elects to remain in their home. This year, there was a significant uplift in the restricted funding provided by SCC for this purpose.

#### Safer Accommodation

To provide safer accommodation for survivors of domestic abuse, in addition to the Sanctuary Scheme, SCC funded a specialist Housing IDVA to assist survivors facing housing challenges.

#### Ministry of Justice

Grants were provided by the MOJ to provide additional support for adult and children's IDVA services.

## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **Notes to the Financial Statements (continued) – Year Ended 31 March 2024**

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#### **12 Purpose of funds (cont.)**

##### **Office of Police and Crime Commissioner for Surrey**

Funding from the OPCC supported specialist IDVA staff including a Police Advocate, a Stalking Advocate and a Violence Against Women and Girls Prevention worker. The OPCC also contributed to a Children and Young People's worker supporting survivors aged 16 – 24. The OPCC also provided grants to support other projects such as the Partner Link Project and a counselling programme.

##### **Public Health**

Public Health provided a grant to extend outreach work with survivors with complex needs.

##### **Reigate and Banstead Borough Council**

RBBC continued to fund outreach services in their area. They also supported the salary costs of the IRIS Advocator across that Borough.

They also provided a significant grant from their Household Support Fund for survivors living in the borough and requiring financial support with fuel, food and other essential items during the current cost-of-living crisis.

##### **Mole Valley District Council**

MVDC supported outreach services in their area and provided Household Support Fund grants for us to distribute to survivors in financial hardship in the Mole Valley district.

##### **Tandridge District Council**

Funding for outreach services was provided by Tandridge District Council for survivors living in that area. They also supported the salary costs of the IRIS Advocator working with General Practitioners in Tandridge.

##### **NHS Surrey Heartlands**

This funding continued to support outreach work throughout East Surrey.

##### **Company of Actuaries Charitable Trust**

This charitable trust provided a grant to support ESDAS' volunteer programme.

##### **Surrey Police High Harm Perpetrator Unit**

This fund is to support survivors during the work of the Surrey Police's perpetrator work.

##### **Community Foundation for Surrey**

Grants from CFS funded increased levels of support for children and young people and, through a CFS (NHS Charities Together) Grant also supported the mental health and wellbeing of adult survivors.

##### **Creating Healthy Communities Reigate & Banstead Borough Council**

This fund from RBBC was for the development of a training programme, in partnership with Against Violence & Abuse, to support and train survivors of domestic abuse who want to provide peer support to others in similar situations.

##### **Lloyds Bank Foundation**

This grant was for three-year funding towards ESDAS' core costs operating its charitable activities. The Lloyds Bank Foundation also facilitated specialist consultancy to support the development of the charity's Risk Register, Policies and Procedures and Equality, Diversity and Inclusion practices.

## **EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)**

### **Notes to the Financial Statements (continued) – Year Ended 31 March 2024**

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#### **12 Purpose of funds (cont.)**

##### **Nationwide Community**

A Nationwide Community grant funded a new Housing & Multiple Disadvantage Domestic Abuse Worker for two years.

##### **Richmond Fellowship**

This funding was used to improve partnership working for those survivors experiencing mental ill health.

##### **Co-op Community Fund**

This fund supported therapeutic play therapy for child survivors of domestic abuse to assist with their recovery.

##### ***Unrestricted funds***

Donations made by members of the public or organisations which are not restricted are held for use in assisting survivors and their families directly.

A Contingency Reserve has been established as a Designated Fund to provide a resource so that, in the event of grants to the charity ending, the charity could administer its affairs in an orderly manner and continue to support existing clients for a period of 3 – 4 months in line with the recommendations of the Charity Commission. This reserve includes an allowance for the potential cost of staff redundancies and the charity's contractual commitment in respect of its property lease.

The Contingency Reserve is deemed necessary due to the financial uncertainty caused by ESDAS having to re-apply for the majority of funding with the decisions of that process only being known shortly before the beginning of each new financial year. It is essential not only for the security of employees but also for our vulnerable client group, whose lives and welfare could be endangered by a sudden curtailment of our support.

**Fund Transfers** – During the year, funds were transferred from General Funds to the Contingency Reserve Designated Fund to ensure there are sufficient funds to support staff and vulnerable clients if significant grant funding is withdrawn.



## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2024

### 13 Comparatives for the Statement of Financial Activities

	Unrestricted funds £	Restricted funds £	31.3.23 Total funds £
<b>INCOME</b>			
Donations	21,952	0	21,952
Charitable activities	53,637	990,166	1,043,803
Investment income	1,986	0	1,986
Other income	1,039	0	1,039
<b>Total Income</b>	<b>78,614</b>	<b>990,166</b>	<b>1,068,780</b>
<b>EXPENDITURE</b>			
Costs of generating funds	(854)	0	(854)
Charitable activities	0	(893,639)	(893,639)
<b>Total Expenditure</b>	<b>(854)</b>	<b>(893,639)</b>	<b>(894,493)</b>
 Net income	 77,760	 96,527	 174,287
Transfers between funds	-	-	-
<b>NET MOVEMENT IN FUNDS</b>	<b>77,760</b>	<b>96,527</b>	<b>174,287</b>
Total funds brought forward	353,538	13,463	367,001
<b>FUNDS CARRIED FORWARD</b>	<b>431,298</b>	<b>109,990</b>	<b>541,288</b>

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Notes to the Financial Statements (continued) – Year Ended 31 March 2024

14 Comparatives for movement of funds	Balance at 1 April 2022 £	Incoming Resources £	Resources expended £	Transfers £	Balance of 31 March 2023 £
<b>RESTRICTED FUNDS</b>					
SCC SDAP partnership contract	-	196,596	(159,109)	-	<b>37,487</b>
Ministry of Justice IDVA grant	-	118,557	(118,557)	-	-
Public Health complex needs	-	43,465	(43,465)	-	-
<i>Local authority funding:</i> Reigate and Banstead, Mole Valley and Tandridge	-	39,490	(39,490)	-	-
RBBC household support fund	-	31,000	(31,000)	-	-
MVDC household support fund	-	5,500	(5,500)	-	-
SCC household support fund	-	5,000	(5,000)	-	-
Partner Link outreach	-	5,213	(5,213)	-	-
Company of Actuaries Charitable Trust	-	5,000	(5,000)	-	-
Sanctuary Scheme	3,432	100,666	(60,252)	-	<b>43,846</b>
SCC Hospital IDVA	-	47,115	(47,511)	-	-
IRIS – RBBC and MVDC	-	69,652	(69,652)	-	-
NHS Surrey Heartlands grant	-	20,324	(20,324)	-	-
OPCC police advocate	-	42,000	(42,000)	-	-
OPCC counselling	-	12,250	(12,250)	-	-
OPCC stalking advocate	-	44,059	(44,059)	-	-
OPCC VAWG prevention project grant	-	24,806	(24,806)	-	-
OPCC additional grants	-	4,765	(4,765)	-	-
SCC safer accommodation grant	-	53,813	(28,465)	-	<b>25,348</b>
SCC Bridge the gap expenses grant	-	1,250	(114)	-	<b>1,136</b>
Surrey police HHPU grant	-	9,568	(9,568)	-	-
CFS (NHS Charities Together)	-	25,000	(25,000)	-	-
CFS children and young people's grant	-	4,026	(4,026)	-	-
CFS RBBC volunteers project grant	-	2,156	(2,156)	-	-
Lloyds Bank Charitable Foundation grant	-	27,667	(27,667)	-	-
Nationwide Community HMDAW grant	-	24,938	(24,938)	-	-
Richmond Fellowship grant	-	3,126	(3,126)	-	-
Tesco Community Trust grant	500	1,375	(1,875)	-	-
Vinci Charitable Trust grant	-	5,000	(3,455)	-	<b>1,545</b>
Waitrose Community Matters grant	-	1,429	(1,429)	-	-
Co-op Community Fund grant	-	4,299	(4,299)	-	-
Raven Brighter Futures Community	2,935	-	(2,935)	-	-
Play therapy grant	2,130	-	(2,130)	-	-
The Hobson Charity	2,911	-	(2,911)	-	-
Gatwick Airport Community Trust	770	-	(770)	-	-
Other specific use	785	1,942	(2,098)	-	<b>628</b>
<b>Total Restricted Funds</b>	<b>13,463</b>	<b>990,166</b>	<b>(893,639)</b>	<b>-</b>	<b>109,990</b>
<b>Movement</b>					

## EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

### Notes to the Financial Statements (continued) – Year Ended 31 March 2024

14 Comparatives for movement of funds (continued)	General funds £	Designated funds £	Restricted funds £	Total £
<b>Summary of movement in funds in the comparative year</b>				
Balances at 1 April 2022	1,698	351,840	13,463	367,001
Movement in the year				
-Incoming resources	78,614	0	990,166	1,068,780
-Resources expended	(854)	0	(893,639)	(894,493)
-Transfers	(71,156)	71,156	0	0
<b>Balances at 31 March 2023</b>	<b>8,302</b>	<b>422,996</b>	<b>109,990</b>	<b>541,288</b>

#### 15 Charity Status

The organisation is a charitable company limited by guarantee. Registered as a company in the UK (company number: 3585674) and as a charity with The Charity Commission for England and Wales (charity number: 1092643).

The registered office address of the organisation is:

Redhill Chambers, 2D High Street, Redhill, Surrey, RH1 1RJ

# GLOSSARY

## ANNUAL REPORT GLOSSARY

<b>CAMHS</b>	Child & Adolescent Mental Health Services
<b>CFS</b>	Community Foundation for Surrey
<b>DA</b>	Domestic Abuse
<b>ESDAS</b>	East Surrey Domestic Abuse Services
<b>HIDVA</b>	Hospital Independent Domestic Violence Advisor
<b>IDVA</b>	Independent Domestic Violence Advisor
<b>IRIS</b>	Identification & Referral to Improve Safety
<b>MARAC</b>	Multi Agency Risk Assessment Conference
<b>MOJ</b>	Ministry of Justice
<b>MVDC</b>	Mole Valley District Council
<b>OPCC</b>	Office of the Police and Crime Commissioner
<b>RBBC</b>	Reigate and Banstead Borough Council
<b>SaSH</b>	Sussex and Surrey Hospital
<b>SCC</b>	Surrey County Council
<b>SDAP</b>	Surrey Domestic Abuse Partnership
<b>SORP</b>	Statement of Recommended Practice
<b>SSG</b>	Survivors Steering Group
<b>VAWG</b>	Violence Against Women and Girls