EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

England & Wales · Charity number 1092643

Details

Other names	EAST SURREY DOMESTIC VIOLENCE FORUM
Status	Registered
Legal form	Charitable company
Company number	03585674
Registered	2002-06-27
Register	View on the Charity Commission register

Contact

Address	East Surrey Domestic Abuse Services Redhill Chambers 2d High Street Redhill Surrey RH1 1RJ
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Website	www.esdas.org.uk

Activities

Objects: THE RELIEF OF NEED, HARDSHIP AND DISTRESS OF PERSONS WHO HAVE SUFFERED AND ARE SUFFERING FROM DOMESTIC VIOLENCE AND ANY CHILDREN OF SUCH PERSONS IN PARTICULAR BY THE PROVISION OF ADVICE, SUPPORT AND INFORMATION

Activities: Provision of outreach and associated services to survivors of domestic abuse

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes
- **Who:** Children/young People, Other Defined Groups, The General Public/mankind

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Geography

- Surrey

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,152,793	£1,137,721	£681,270	28
2024-03-31	£1,254,186	£1,129,276	£666,198	24
2023-03-31	£1,068,780	£894,493	£541,288	19
2022-03-31	£814,287	£741,750	£367,001	17
2021-03-31	£721,319	£641,353	£294,464	18

Trustees

Name	Role	Appointed
Michelle Diane Arnold	Chair	2021-06-11
Charlotte Nicola Matier		2021-06-22
Laura Keen		2025-02-04
Miatta Latilewa Marke		2025-09-23
Richard John Hamlin		2026-05-05
Toluwase Victoria Oladosu		2023-05-30

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EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

England & Wales - Charity number 1092643

Accounts

esdas
working together towards a brighter future

Working to create lives without fear and free from abuse and violence

East Surrey Domestic Abuse Services acronym ESDAS

ANNUAL REPORT

1ST April 2024 – 31st March 2025



VISION

To work toward the eradication of domestic abuse and violence.



MISSION

To deliver domestic abuse support that serves the needs of survivors across East Surrey through individual outreach, community engagement and partnerships.



CORE AIMS & VALUES

- Focus on the holistic recovery of all survivors including women, men, the LGBTQ+ and other minoritised communities.
- Understand and fulfil the individual needs of survivors taking a needs-led, trauma-informed, compassionate approach.
- Tirelessly raise awareness of domestic abuse and its impact on communities.
- Actively challenge injustice and discrimination.
- Build rewarding and meaningful partnerships with corporate, public and third sector organisations.

LETTER FROM THE CHAIR OF THE BOARD

Dear supporters, partners and friends of ESDAS,

This year more people than ever have turned to us for help. Demand for our services has risen sharply and the needs of survivors have become more complex. In 2024/25 we received 3,217 referrals and dealt with 36,860 contacts from survivors and professionals. We supported over 1,900 survivors assessed as at high risk of serious harm, a 70% increase on last year, and continued to make homes safer through our Sanctuary Scheme and housing work, while our specialist services for children, young people and those facing multiple disadvantage provided intensive, trauma-informed support.

Financially, it has been a year of both opportunity and pressure. Our total income was £1,152,793 and expenditure £1,137,721, resulting in a modest surplus of £15,072 and reserves of £681,270 in line with our policy to ensure we are sustainable. The first year of our new 10-year contract to deliver outreach and associated services across Surrey gives important stability for survivors, even as wider uncertainty remains around local and national funding.

Due to the incredible work undertaken in 2024/25 in June 2025 we were proud to achieve the Women's Aid National Quality Standards Accreditation, a significant external endorsement of the quality and safety of our work. On behalf of the Board, I want to pay particular tribute to our staff team, led by our Chief Executive, Michelle Blunsom. Their skill, resilience and day-to-day commitment make our services possible, and the sustained effort required to secure and maintain this accreditation deserves special recognition.

The Board remains focused on strong governance, financial resilience, workforce wellbeing and equality. Over the coming year we will refresh our strategy to ensure we continue to meet the needs of all survivors, respond to emerging risks and sustain our services for the long term.

Finally, my thanks go to our volunteers, funders, commissioners, partners and all who donate time, money and expertise. Most of all, I want to thank the survivors who place their trust in ESDAS and who use their lived experience to drive change. Together, we will continue to work for communities where no one lives in fear.

Michelle Arnold
Chair of the Board of Trustees

LETTER FROM THE CHIEF EXECUTIVE

This year has been one of immense challenge but also remarkable strength, resilience, and progress for East Surrey Domestic Abuse Services. As I reflect on the past twelve months, I am deeply moved by the courage of the survivors who have turned to us for support. Their determination to seek safety, rebuild their lives, and move forward with dignity continues to be the driving force behind everything we do.

We continue to see a significant rise in demand for our services. More individuals and families have reached out to us, often with increasingly complex needs. This surge highlights both the scale of domestic abuse in our communities and the critical importance of responsive, trauma-informed services.

None of this would be possible without our extraordinary staff and volunteers. Their compassion, expertise, and resilience are at the heart of our work. They show up every day with strength and empathy, providing survivors with not only practical support but also hope, respect, and the belief that a safer future is possible. I could not be prouder to be part of such an incredible team.

We are equally fortunate to work with incredible partnerships across Surrey. Our collaborations with our SDAP partners, local authorities, community organisations, and funders, has strengthened our collective response to domestic abuse and expanded what we can offer survivors. Together, we are creating a more coordinated community response, one that reflects the needs of the people we serve.

A particular source of pride this year has been the growth of our nature-based programmes. We know how transformative the natural environment can be for wellbeing, recovery, and emotional resilience. By expanding opportunities for survivors and our hardworking staff to connect with nature, we have helped promote healing in new and powerful ways. These programmes have become a vital part of our holistic approach, supporting not just safety, but long-term restoration.

As we look to the year ahead, we remain resolute in our commitment to ending domestic abuse and championing the rights and voices of survivors across East Surrey and beyond. The challenges remain significant, but so too do the opportunities to innovate, collaborate, and deepen our impact.

Thank you to everyone who has supported us this year. Your trust, generosity, and partnership make our work possible. Together, we will continue to stand with survivors, today, tomorrow, and for as long as we are needed.

Michelle Blunsom MBE
CEO, East Surrey Domestic Abuse Services

REPORT OF THE TRUSTEES

The trustees who are also directors of the charity for the purposes of the Company Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015).

OBJECTIVES AND ACTIVITIES

Vision
Our vision is to work towards the eradication of domestic abuse.

Mission
We offer support and empowerment to anyone experiencing domestic abuse within East Surrey and their children.

Public Benefit
In setting ESDAS' objectives and planning for its activities the trustees have given due consideration to guidance published by the Charity Commission relating to public benefit. The aims, activities, and achievements outlined in the report show how the charity carries out its charitable purpose for the public benefit.

Core Aims and Values
Our core aims and values are to:

- focus on the holistic recovery of all survivors including women, men, the LGBTQ+ community and minoritised communities
- understand and fulfil the individual needs of survivors taking a needs-led, trauma-informed, compassionate approach
- tirelessly raise awareness of domestic abuse and its impact on communities
- actively challenge injustice and discrimination
- build rewarding and meaningful partnerships with corporate, public and third sector organisations

ESDAS is an independent charity providing effective services to support survivors of domestic abuse and their children in East Surrey through individual outreach, community engagement and partnerships. Our service is open to any resident within the areas of Reigate and Banstead Borough Council, Mole Valley District Council and Tandridge District Council.

We are the lead provider in the Surrey Domestic Abuse Partnership, funded by Surrey County Council, Surrey Police and the Office of the Police & Crime Commissioner for Surrey to work with other service providers in the county to provide support to those experiencing or at risk of experiencing domestic abuse. Those with lived experience of domestic abuse are central to our own service delivery and development and aid us in holding other agencies to account for their response to those experiencing abuse.

Our strategic focus to achieve our objectives remains:

- Meeting the distinct needs of all survivors including those based on sex, age, gender, ethnicity, sexual orientation, religion, mental health challenges, drug or alcohol dependency, refugee and immigrations status
- Increasing our community engagement through improved domestic abuse awareness education and at a national level, by influencing UK policy and practice
- Living our commitment to race equality and we continued to actively champion this in the wider community as well as within our Board, staff and for our survivors
- Building more and stronger partnerships continuing to strengthen our connections with police and statutory agencies and local healthcare providers
- Strengthening the charity's resilience through continued upskilling and development of staff and diversification of income sources for long term financial sustainability

SUMMARY OF THE YEAR

During the year ended 31 March 2025, we have seen both an increasing demand for our services and a higher level of complexity in the needs of the survivors we support. We received:

- 3,217 referrals
- Dealt with 36,860 contacts from survivors and professionals.
- Supported over 1951 survivors identified as High Risk, a 70% increase on last year
- Improved the physical home security of 119 survivors and 121 children through our Sanctuary Scheme
- Worked with 10 children on a one-to-one basis or through group work

FUTURE PLANS

We have been very successful in securing funding in the year to 31 March 2026, though a level of uncertainty remains over future long-term funding due to local government reorganisation and delayed central decisions regarding VAWG funding nationally. However, additional funds secured by our fundraiser alongside a generous legacy gift, has enabled us to develop our offering and support staff to continue to deliver an exceptional service to survivors. In June 2025, we achieved the Women's Aid National Quality Standards Accreditation which remains in place until 2028 and will further support our work in the community. The charity intends to refresh its strategy to ensure it remains focussed on providing high quality services to all who may need to access them.

OUR APPROACH

Our approach remains holistic, intersectional, trauma-informed and focused on the needs of individual survivors. The following reports provide details of the funding received in the year to 31 March 2025, and how it has been used in furtherance of our objectives and core aims to support survivors.

OUR SERVICES – fact, figures, results and impact

OUTREACH



Via phone calls and email we had 17,682 contacts with survivors and 14,389 liaisons with other professionals

IMPACT

90% of survivors who engaged with us felt an increase in empowerment and safety

Over 89% of survivors were at either high or medium risk of serious harm. 

96% of survivors were female. 569 had children.
Meaning there were 1,295 child victims of domestic abuse.

CHILDREN'S SERVICES



We worked with **10** children on a 1:1 basis or in groups delivering over 100 1:1 sessions

IMPACT

Over 80% of these children reported improved mental health

Community Outreach

Our community outreach service provides emotional and practical support to those experiencing domestic abuse in the borough of Reigate and Banstead, and districts of Tandridge and Mole Valley. We use a needs-led and trauma-informed approach to provide a safe space for survivors to talk about their experiences and understand their options to keep themselves and their children safe.

Our clients are referred to us through a variety of agencies: the police, health professionals, children's centres and other statutory and voluntary agencies. Survivors also self-refer through our website and telephone helplines.

During 2024/2025 we received 3,217 referrals. Most of our referrals were from Surrey Police, followed by self-referrals. Support is provided face-to-face in the community, by phone, video call, text and email depending upon the clients' needs and safety.

"Thank you so much for listening to my story, the kind of person I was involved with created awful self-doubt in me, and many times I have questioned myself and my side of the story. Thank you for validating my experience."

Each of our outreach workers support an average of 50 clients at any one time. Depending upon need, clients are offered:

- Risk and needs assessments
- Safety planning
- One to one support and group work
- Emotional and practical support
- Advocacy
- Referral and signposting to other agencies
- Support through the courts (both family and criminal)

We represented and advocated for clients at the MARAC (Multi Agency Risk Assessment Conference) 535 times during the year. This regular meeting brings together both statutory and voluntary agencies to discuss the highest risk survivors so that a safety plan can be created for them using the knowledge and resources of all the different agencies supporting the survivor.

"Thank you as always for your help. ESDAS really gives me a burst of sunshine in times when I need them the most."

ASSOCIATED SERVICES

Identification & Referral to Improve Safety (IRIS)

The funders from Tandridge and Reigate & Banstead Borough Councils and the Police and Crime Commissioners Office gave longstanding commitment to the IRIS programme. The Steering Group members also provided personal support and encouragement to the post holder.

This supported the increased awareness of health and the development of partnerships. The resulting connection with health providers should ensure ongoing advocacy and enhanced care for patients. The post holder has gone on to a different role within ESDAS and uses the experience and relationships built to continue to inform wider service delivery.

The IRIS role incorporated risk assessment, safety planning ongoing support and advice in a similar way to that of the wider outreach team with the addition of the provision of training.

514 patient referrals were made and 603 clinicians received IRIS domestic abuse training since ESDAS began providing the programme in 2015. This has comprised Clinical 1 & 2 and refresher training. All surgeries also completed 'Reception and Admin' training. The modules are IRISi designed content.

Clinicians were informed where patients had self-referred on their advice. GP referral can improve patient engagement, is valuable in accessing external services and support and provides informative medical history which may impact on the areas of domestic abuse presented and therefore the assessments of risk and support needs. Partnership with practices enabled ongoing discussion with a GP, feedback from a patient's consultation and details of options for the patient going forward. The connection also more easily provided access to consultation rooms at practices as a safe place to meet clients.

Funding finished at the end of the financial year for the IRIS programme. During the last quarter of the IRIS provision all health referrals were allocated within the wider provision of ESDAS to ensure consistent ongoing support.

"Came into my life like an angel and was kind to me like a sister until the end. SHE will never leave my mind. SHE helped me a lot. SHE was a shoulder for my cries. And SHE was by my side, I am always owing to her. She supported me and listened to me, without judgement. I would her recommend to family and friends I am thankful'

"She has been a big help and continues to support her. The support has been amazing. Without ESDAS as a support system I would not be where I am today "

Housing IDVA and Sanctuary Scheme

Local authority Safe Accommodation funding enabled us to further develop our Housing IDVA AND Sanctuary Scheme services. Our Housing IDVA worked intensively with outreach clients, adding significantly to the safety of clients by working to secure them safe accommodation and building positive relationships with our local authority housing teams and housing providers. To support domestic abuse survivors staying in their own homes but remaining safe, we run a Sanctuary Scheme. The scheme is fundamental in the prevention of homelessness and managing risk by providing property security measures free-of-charge to high-risk survivors. This year 160 survivors (with 144 children) were helped through the scheme with new locks, security alarms, sanctuary rooms, video doorbells and other security measures.

Bridge The Gap

Ten of Surrey's charities including SDAP have partnered with Surrey County Council's Changing Futures Team and together we have co-produced a solution, which is making a real difference. This solution is called the Bridge the Gap Alliance which, through specialist trauma outreach services, offers an evidence-based alternative to traditional models.

The Bridge the Gap service gives Surrey an alternative approach to traditional models by offering long-term specialised relational support to help residents with multiple needs achieve their hopes and goals. The alliance supports approximately 100 of Surrey's most vulnerable residents for up to eight hours a week.



Police Advocate

The ESDAS Police Advocate funded by the OPCC worked alongside officers in the Neighbourhood Policing and Domestic Abuse Teams at the local police station to provide an enhanced level of support to survivors, whilst assisting with the professional development of police officers. Our Police Advocate provides feedback to officers and supported the delivery of over 90 disclosures under the Domestic Violence Disclosure Scheme (DVDS). In addition to these core roles our Police Advocate has offered survivors joint visits with police and case workers to specifically support with safety planning, survivors who are unsure about supporting prosecution, immediate outreach support required on the day if perpetrator is in custody. She also attends monthly Multi-Agency meetings aimed at tackling High Harm Perpetrators.

"Thank you so much for everything. You've been amazing & your charity is vital in these situations. I never thought I would need to rely on charity, friends & benefits, but I really am so grateful these are in place when people need help. Thank you to everyone at Esdas. Thank you so much"

"(They)…listened closely and offered me no magic pill but they did help me enormously. (Police Advocate) helped me with resources and grocery funds and provided connections and information that were super helpful as I was coming to terms with what had happened to me and trying to make sense of it all. While putting me gently at ease she had listen so closely to my plight and using a simple weekly phone call or email. She also connected me with your counsellor, who has been a sanity seat for me once a week."

"While I was spinning in and out of control (they) checked in with me, talked mature and responsible sense to me and really put themselves out to piece me back together again and get me to court and get justice. Their ever-present professionalism was always without drama, with kindness and empathy and light laughter xxx"

Stalking Advocate

Our specialist Stalking Advocate funded by the OPCC worked across Surrey to support those experiencing stalking from intimate current or ex-partners providing advice and safety planning. They also attend the Surrey Stalking Clinic to ensure that a multi-agency response centres survivors of intimate partner stalking in risk management and safety planning.

VAWG Prevention Work

This was our last year of a Surrey wide project funded by the Home Office from 2022-2025 to provide personal, social, health and economic (PSHE) education training and support for Surrey schools and their wider communities. The funding is specifically to help prevent violence against women and girls. Our Violence Against Women and Girls ("VAWG") worker focused on raising awareness, the development and delivery of healthy relationship presentations, training for delivery to teachers through the Surrey Healthy Schools Approach, local Safer Streets initiatives and ensuring young people's voices are central to this work across Surrey.

"This area of client support is a major part of the work that I do - I think being reminded of how the victim feels, how this effects children, how to ask the questions sensitively to ensure we don't compound the victim's experience and then how to refer on --- this is vital and the training today addressed these issues for me ---- and I will be re-reading these slides and reflecting on what I have heard today."

"Presentation was engaging, brought the subject to life and made me think about situations in a different way and that language is very important".

Young Person's Domestic Abuse Prevention and Education

ESDAS has a specific Young People's IDVA who aims to raise awareness of domestic abuse within young people's relationships through engagement with local colleges, awareness raising and delivery of group work.

New Chapter is a course for 16-24 year old females (we have allowed up to age 26) who have accessed the outreach service at ESDAS in relation to abuse from a partner or family member. The course is held online over 7 weeks for an hour and a half each session and covers topics including the signs and tactics used by an abuser. Trauma bonding, why it's hard to leave and how trauma affects us. The cycle of abuse. My rights in a relationship, boundaries and values. What a good, healthy relationship looks like.

As always, the biggest take away for those taking part in the sessions is meeting other young women with similar experiences, and understanding that if they couldn't have done anything to warrant this type of behaviour, then neither could I.

Feedback also showed an increase in the understanding around recognising the signs of abuse, knowing how to communicate boundaries and an improvement in self-worth.

"That I am in fact a survivor and not just a victim and I now value myself a lot more"

"Being educated about domestic abuse. Knowing how I can move forward and setting myself expectations for a next relationship. Also moving forward within myself and how I can become a stronger, more independent and confident version of myself".

In January 2025 we saw our first pilot course called The Next Chapter for those who have previously completed the New Chapter Course. This course was put together by our Young Person's IDVA together with a fantastic volunteer who is an assistant psychologist. This course was held online for one hour, once a month for 6 weeks. This course was a reminder that what our survivors have experienced is a part of their life and although it can have a deep effect that there is a whole lot more to their story with many more chapters to follow. We began by reflecting on where we are now in different areas of our lives and where we would like to be. We looked at what values are important to ME as a compass to guide our goals. Having our own values, not those of the person who had the control in our lives, recognising that we can lose ourselves but then remembering our rights and importance and how we can communicate our needs and wants and understand the stages of change that we may need to go through to achieve our goals.

Six young women took part in this course and completed, the feedback has been great with improvements in feeling empowered to communicate boundaries, better understanding of wants and needs. They would recommend to others and have requested a further session as an accountability session before the end of the year to come back together online and check in with where they are with the goals they wanted to achieve.

Steps to Change

Steps to Change is a virtual hub working to reduce the risk of domestic abuse perpetrators reoffending. We work in partnership with Interventions Alliance, Richmond Fellowship and Surrey OPCC. ESDAS leads the SDAP work to support survivors whose partners are referred to that hub by encouraging a collaborative, trauma-informed approach to their needs and advocating for survivors during those interventions. A crucial part of this work is also piloting bespoke interventions for survivors who are identified as having used retaliatory violence. In the first year of delivery the Surrey Steps to Change Hub received.

- a total of 189 referrals.
- 62 (32%) were allocated to SDAP.
- 31%(19) of referrals allocated to SDAP had been identified as a perpetrator of abuse, with further research and multi-agency collaboration they were reassessed as primary victims of abuse who were using retaliatory/resistance/reactive responses to the abuse by the primary perpetrator and were offered to do a bespoke trauma informed programme looking at trauma, abuse and violence, focusing on accountability of their own actions to prevent further manipulation of the perpetrator to criminalise the victim.
- 100% of referrals received where safe contact details and consent was obtained were contacted to offer support.

The retaliatory violence work has been hugely beneficial to the individuals that have chosen to take part.

"It was particularly important to me to feel supported in all of my choices not only has this had a positive impact on me but also for my children I now feel that I am in a safe space to make some life changing decisions. I feel so fortunate that this service exists I was in a dark place and desperately needed support "

"I felt that no one understood if my husband had been believed in relation to his allegations against me this could have had serious negative consequences, it was refreshing to speak to someone that not only recognised my experiences but also challenged me about my own responses"

Community Based Groupwork

We delivered our group work programmes to 81 adult survivors through online as well as face-to-face sessions during the daytime and evenings to provide flexibility and accessibility for our clients. These programmes included workshops and courses exploring the behaviours and beliefs of abusers and their impact on survivors in a trauma-informed way, healthy relationships and how to rebuild self-esteem and self-worth after abuse.

Programmes include: 'Recovery Toolkit', 'Own My Life', 'Hope2Recovery', 'Art Therapy', 'well-being workshops', 'The Voice', and 'Rest and Digest'.

CHILDREN'S SERVICES

Over the past year, our Children's Service has delivered vital support to children and families impacted by domestic abuse, with a focus on trauma-informed, child-centred interventions. The service continues to play a key role in safeguarding, emotional recovery, and advocacy for some of the most vulnerable children in our communities.

Direct Work with Children

- Face-to-Face School Sessions:
  We delivered a total of 100 face-to-face sessions across school settings, supporting 10 children directly. These sessions provided a safe, consistent space for children to explore and process their experiences of domestic abuse.
- Play Therapy:
  An additional 6 children received specialist play therapy, offering a developmentally appropriate therapeutic approach to support emotional healing through creative expression and relationship-based work.
- Therapeutic Approaches Used:
  - *Drawing and Talking*: Used to support children in exploring feelings in a non-direct, safe manner through guided drawing.
  - *Healing Together*: A trauma-informed programme designed to help children and their safe caregivers rebuild attachment and resilience post-abuse.

"I used to feel scared when I went to my dad's but I don't anymore."

"Oooh I know something!……I'm happy now because of you!"

Work with Parents and Families

Through our Outreach Worker Consultations 28 families received targeted consultations with an outreach worker, focusing on practical support, emotional wellbeing, and safeguarding.
This work indirectly supported 62 children, helping non-abusive parents to strengthen protective factors and develop strategies for safe, nurturing parenting.

Our Parental Support Focus consultations addressed challenges faced by non-abusive parents, particularly around parenting in the context of trauma, supporting children's emotional recovery, and navigating contact with the abusive parent.

Innovation and Pilot Projects

Primary School Pilot – Consultation Surgery for Mums:
A pilot initiative was delivered in partnership with a local primary school, offering a consultation "surgery" for mothers affected by domestic abuse. The pilot provided early intervention, signposting, and emotional support in a familiar, non-stigmatising setting. Initial feedback has been positive, with the model showing potential for broader rollout across other schools.

COUNSELLING SERVICE

Our Service Counsellors and Volunteer Counsellors offer survivors face-to-face, telephone or video counselling. In 2024 - 25, our Counselling Service saw 20 survivors over 230 sessions.

"I felt understood and listened about how trauma affected me on my everyday life"

"It meant I could unpack all my thoughts and feelings safely"

"Helped me to feel more confident and better equipped to deal with life challenges"

"I feel proud and validated"

"I feel I have transformed, have more courage, feeling empowered"

LEGAL SUPPORT

We help survivors navigate the complex processes and forms within the legal system, including advice on obtaining court orders, working to secure a better and more just outcome from the legal system. We also organise and facilitate legal advice surgeries with family solicitors offering pro-bono advice. This is invaluable support particularly for clients who have experienced financial abuse and control.

DIRECT CLIENT SUPPORT

Reigate and Banstead Borough Council and Mole Valley District Council continued to provide Household Support Grants to us for distribution to clients in financial hardship. These grants provided clients with supermarket vouchers for food, assisted them with their fuel bills and provided essential items such as children's winter clothing.

Additionally, a grant from Surrey County Council to assist survivors fleeing to safer accommodation went towards the cost of emergency refuge in hotels, emergency travel, new beds and other essential items whilst in temporary accommodation and after fleeing abuse.

STAFF AND VOLUNTEER DEVELOPMENT & WELLBEING

It is central to ESDAS' values to have a strong commitment to the personal and professional development of staff and volunteers. Therefore, we channel self-care and a trauma-informed approach into the very core of our challenging day-to-day work. The emotional pressures of dealing with trauma and abuse cannot be underestimated and all staff receive clinical therapy sessions which provide them with a safe space to reflect and offload the emotional pressures of their work.

VOLUNTEERS

During the year to 31st March 2025, we benefited from our amazing volunteer team who give their time and expertise to us supporting both staff and survivors. We now have 44 outreach volunteers including volunteer counsellors. These volunteers work with clients 1:1 providing emotional support and delivering trauma-informed programmes, such as Recovery Toolkit and the Freedom Programme, directly to clients where they are unable to access our group work sessions. We also greatly value the emotional support volunteers provide to our clients during in person group work sessions including Own My Life. We have 25 volunteers who provide regular and ad hoc support which is so valuable. We were delighted to host a social work placement student and are looking forward to two new placement students starting with us in the next few months.

Collectively, the volunteers have spent more than 1,500 hours of time supporting over 230 clients of ESDAS either directly or indirectly. Volunteers also represented ESDAS at community events including Breakfast with Santa at a local church and the Bookham and Horsley Rotary Cycle Ride.

At Christmas time, and at Easter volunteers helped us to deliver hampers to survivors to gift them donations of presents and toys from individuals and local businesses. Volunteers also helped us to deliver food from food banks and meals donated by our local "Cook" frozen food shop to clients in financial hardship.

Volunteers make a very valuable contribution by talking to the public about ESDAS services and raising awareness of domestic abuse. Their professionalism, dedication, patience and efficiency ensure that support to clients meets the complex needs of survivors.

SURREY SURVIVORS STEERING GROUP

DA SEEN, Surrey's Expert by Experience Network for Domestic Abuse (formerly known as the Survivor Steering Group, or SSG) comprises a group of 11 women with lived experience of domestic abuse from across the county who meet regularly to keep survivor voices at the heart of decision making in agencies and organisations that survivors come into contact with across the county. Women in the group have 20 children between them who are also survivors of domestic abuse and it is only right that that the space DA SEEN facilitates amplifies not only their experiences, but also that of children and young people.

These are women for whom trauma is a lasting experience and who have faced additional barriers due to racism, culture, faith, mental health, disability and financial hardship. Despite the personal difficulties of drawing on lived trauma to support others, they have been passionate and committed to using their experience to inform services, educate statutory agencies and staff and help other women.

This year, DA SEEN has continued to successfully strive for system change within many agencies and is now informing not only on local research, projects and policy change, but also national projects and policy change. DA SEEN is embedded within the governance structure of the SDAP and have continued their work to ensure that survivors in Surrey are seen, heard and respected. They have donated more than 1,200 hours to support statutory services to centre the survivors' voice in their policies and practices in the last 2 years alone.

COMMUNITY ENGAGEMENT AND TRAINING

We are committed to raising awareness within the community about domestic abuse and its far-reaching impacts. We use social media, attendance at community events and contributions to local and national debate to continue to raise the public's understanding that domestic abuse can be controlling, coercive or threatening behaviour, as well as violence, is more widespread than many people realise and can happen to anyone of any gender, age, ethnicity, orientation or income.

We believe that with the right training for professionals, they can offer more appropriate support and interventions for survivors with an increased understanding of domestic abuse in all its guises. We continued to deliver the nationally recognised DA Matters training course to Surrey Police officers.

DONATIONS AND FUNDRAISING

With an increasingly difficult financial climate, we are overwhelmed by the generosity of our supporters who have given both time and money to help us continue to provide lifesaving services to survivors in need. In the year to 31 March 2025, we have been fortunate to receive numerous donations from individuals, community groups, organisations and charitable trusts as well as being beneficiaries of sponsored events such as marathons and campaigns through social media.

Details of all the grants and major donations received are included within our Financial Statements.

These contributions not only enable us to continue delivering vital services but, equally importantly, the awareness raising and community spirit essential in these efforts truly reflects the compassion and commitment shown by all involved.

THANK YOU TO ALL OUR WONDERFUL SUPPORTERS!

Surrey County Council

The Office of Police and Crime Commissioner in Surrey

Reigate and Banstead Borough Council

Mole Valley District Council

Tandridge District Council

Surrey Police

Lloyds Bank Foundation

Nationwide Building Society

NHS Surrey Heartlands

Richmond Fellowship

The Hobson Charity

Thanks also go to all our individual donors, local businesses and faith and community organisations who make such a wonderful contribution to our work

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

FINANCIAL REVIEW

Financial Review of the Year Ended 31 March 2025
During this financial year, funds received were spent across our community and specialist outreach and children's services supporting survivors of domestic abuse and their children in East Surrey.

Total income for the year was £1,152,793 compared to £1,254,186 in 2023/24. The 1st April 2024 also marked the first year of a 10-year contract for the provision of Outreach and associated services across Surrey following a competitive tendering process led by Surrey County Council on behalf of themselves, Surrey OPCC and Surrey Police. This is fantastic news not just for SDAP as a partnership of specialist domestic abuse charities but most importantly for the survivors who seek lifesaving support from our services. Winning this contract marked the end of many months of uncertainty and entailed a huge dedicated collective effort from our amazing teams. It has been a journey, filled with moments of hope and uncertainty. This achievement marks a significant milestone not just for those in Surrey but also for the specialist domestic abuse sector which has come under increasing pressure in recent years. We are proud to be able to continue to deliver the services we created with our communities and together, we will strive to ensure that as a partnership we not only deliver the highest quality services to survivors but that we also continue to fight for a future where no one lives in fear.

This year again we received a high level of grant to support the Sanctuary Scheme that we operate both for survivors in East Surrey and for those requiring high-cost home security measures across the county.

Sadly, our Lloyds Bank Foundation grant funding towards our core costs came to an end which although we have worked hard to replace to date we have been unable to. Many funders prefer to fund project costs and therefore finding suitable core funding is challenging.

Expenditure in the year increased to £1,137,721 from £1,129,276 in 2023/24. This was partly due to a rise in staff costs with pay rates increased to adjust for the continued cost-of-living crisis and the need to attract and retain high quality staff. Furthermore, securing increased funding for both the Sanctuary Scheme and for support to survivors in financial hardship, provided the opportunity of higher expenditure in both of those areas of our services.

The overall surplus for the year was £15,072 compared to a surplus of £124,910 in 2023/24 which increased our overall reserves to £681,270 in line with the Reserves Policy set out below.

The charitable company's income and expenditure all related to continuing activities. The charitable company has no recognised gains or losses other than the net movement in funds for each year.

The financial statements comply with the Charities SORP (FRS 102) "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), "Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

Investment policy
The trustees have adopted a policy for the management of the charity's funds which limits the amount placed with any one financial institution other than with its main banker, Lloyds, and further mitigates risk by seeking to place funds on deposit in a way that they feel is prudent in the prevailing economic climate.

The charity's income is received by various payments in an uneven pattern over the financial year and careful management of the funds available ensures that whilst sufficient funds are always on hand to meet expected expenditure, further funds may always be withdrawn from deposit to cater for any unforeseen expenditure. The charity has no intention of increasing the level of risk taken with its investments to try to increase interest receipts.

Reserves policy
The trustees are mindful of their stewardship responsibilities and ESDAS' Reserves policy reflects the guidance of the Charity Commission. Therefore, it is the policy of ESDAS that unrestricted funds which have not been designated for a specific use are maintained at a level to cover 3 – 6 months of expenditure, contractual commitments in respect of its property lease and potential staff redundancies. The trustees consider that reserves at that level will ensure that, in the event of a significant drop in funding, they will be sufficient to continue the charity's current activities while consideration is given to ways in which additional funds may be raised or survivors assisted in finding alternative sources of support. The trustees review the level of reserves each year.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The charity is a company limited by guarantee governed by its Memorandum and Articles of Association and registered as a charity with the Charity Commission.

Appointment of trustees
Trustees are appointed by the existing board. Before new trustees are appointed the board determines what new attributes and knowledge are needed within the board and shortlisting and interviews then take place with approval being voted on by existing trustees. New trustees have training and induction to familiarise themselves with their responsibilities and the charity itself. Trustees retire and are considered for reappointment in line with the procedures set out in the Memorandum and Articles of Association.

Organisational structure
The board of trustees is responsible for the strategic direction and policies of the charity in line with its stated mission. They also set the remuneration for the Chief Executive. A scheme of delegation is in place and day to day responsibility for the provision of services rests with the Chief Executive along with the senior management team. The Chief Executive is responsible for ensuring the charity delivers the services specified and follows the strategy developed by the trustees.

Risk management
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. To that end a risk register is maintained which is regularly reviewed by the senior management and board of trustees. Where significant risks are identified, policies, plans and procedures are established to mitigate or minimise the risk and then are regularly monitored.

In common with most charities, the loss of funding is always a significant risk. The trustees have therefore developed a strategic plan to diversify income and appointed an external fundraiser to continue this plan. The Trustees regularly review financial performance and use budgets and forecasts to support decisions affecting the charity's future.

To ensure a high level of health and safety for staff, volunteers and clients the charity strives to achieve best practice in respect of its safeguarding responsibilities.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REFERENCE AND ADMINISTRATIVE DETAILS

Registered company number
3585674

Registered charity number
1092643

Principal and registered office
Redhill Chambers, 2D High Street, Redhill, Surrey, RH1 1RJ

Trustees
Michelle Diane Arnold (Chair)
Ian Vinall (resigned 14 October 2025)
Charlotte Nicola Matier
Rebecca Claire Berry (resigned 14 October 2025)
Jonathan William Stanley Swain (resigned 14 October 2025)
Toluwase Victoria Oladosu
Joanna Marie Hynes (resigned 19 March 2025)
Laura Keen (appointed 4 February 2025)
Miatta Marke (appointed 23 September 2025)

Consultant to trustees
Kerry (Expert By Experience)

Chief Executive Officer
Michelle A Blunsom MBE

Auditors
Bennewith, 18 Farnham Road, Guildford, Surrey GU1 4XA

Principal bankers
Lloyds Bank plc, 1 London Road, Redhill, RH1 1ND

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also directors of ESDAS for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that year. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Auditors

The auditors, Bennewith 2018 Limited (Statutory Auditors), will be proposed for re-appointment at the forthcoming Annual General Meeting.

Approved by order of the board of trustees on 25th November 2025 and signed on its behalf by:



Michelle Arnold – Chair and Trustee

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES

Opinion

We have audited the financial statements of East Surrey Domestic Abuse Service – acronym ESDAS ("the charitable company") for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the revised financial statements including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view, seen as at the date of the original financial statements were approved, of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice seen as at the date the original financial statements were approved;
- have been property prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs UK) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the revised financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the revised financial statements is appropriate. Based on the work we performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the original financial statements are authorised for issue. Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information
The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES (cont.)

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the revised financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatement, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the revised financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financials statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purpose of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements
We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made of having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these revised financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES (cont.)

detecting irregularities, including fraud is detailed below. We obtained an understanding of the legal and regulatory frameworks that are applicable to the entity and determined the most significant are those that relate to FRS 102 Section 1A, pension laws and regulations and tax regulations.

We assessed the risk of material misstatement in respect of fraud as follows:

- Enquiries made of management and those charged with governance
- Analytical procedures were used to identify if there were any unusual or unexpected relationships
- Discussions with management to identify any fraud risk factors of related party relationships and transactions

Based on the results of our risk assessment we designed our audit procedures to identify non-compliance with such laws and regulations identified above. Enquiries were made of management and those charged with governance. We corroborated our enquiries through the review of Board minutes and other papers provided. There was no contradictory evidence.

We considered the risk of fraud through management override and, in response, we incorporated testing of manual journal entries into our audit approach. We tested year end journals as well as journal entries throughout the year. There were no transactions identified outside the normal course of business.

Based on the results of our risk assessment we designed our audit procedures to identify and to address material misstatements in relation to fraud. We incorporated an element of unpredictability in the selection of the nature, timing and extend of audit procedures. Where transaction meeting risk criteria were identified, we carried out further work such as additional testing.

A further description of our responsibilities for the audit of the revised financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in the auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Bennewith 2018 Limited (Statutory Auditors)
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006
18 Farnham Road
Guildford
Surrey GU1 4XA



Date: 11 December 2025

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Statement of Financial Activities – Year Ended 31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	**31.3.25 Total funds £**	31.3.24 Total funds £
INCOME					
Donations	*3*	26,876	350	**27,226**	51,612
Charitable activities	*2*	47,298	1,057,256	**1,104,554**	1,178,995
Investment income		19,466	-	**19,466**	20,420
Other income	*2*	1,547	-	**1,547**	3,159
Total income		95,187	1,057,606	**1,152,793**	**1,254,186**
EXPENDITURE					
Costs of generating funds	*4*	(35,779)	(10,036)	**(45,815)**	(3,386)
Charitable activities	*4*	(36,776)	(1,055,130)	**(1,091,906)**	(1,125,890)
Total Expenditure		(72,555)	(1,065,166)	**(1,137,721)**	**(1,129,276)**
Net income		22,632	(7,560)	**15,072**	124,910
Transfers between funds		-	-	**-**	-
NET MOVEMENT IN FUNDS		22,632	(7,560)	**15,072**	**124,910**
Total funds brought forward		584,193	82,005	**666,198**	541,288
FUNDS CARRIED FORWARD		606,825	74,445	**681,270**	**666,198**

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Balance Sheet – As at 31 March 2025

Co registration No. 3585674

	Notes	31.3.25 Total funds £	31.3.24 Total funds £
CURRENT ASSETS			
Debtors	8	**128,419**	134,443
Cash at bank and in hand		**817,310**	794,033
		945,729	**928,476**
CREDITORS			
Amounts falling due within one year	9	**(264,459)**	(262,278)
NET ASSETS		**681,270**	**666,198**
FUNDS			
Restricted funds	11	**74,445**	82,005
Unrestricted funds:	11		
-Contingency reserve		**573,996**	573,996
-General purpose fund		**32,829**	10,197
TOTAL CHARITY FUNDS		**681,270**	**666,198**

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025. The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

The directors have acknowledged their responsibilities for:

a) ensuring that the charitable company keeps accounting records in accordance with Sections 386 and 387 of the Companies Act 2006 and
b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 145 of the Charities Act 2011. These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

These financial statements were approved by the Board of Trustees and authorised for issue on 25th November 2025 and were signed on its behalf by:



Michelle Arnold – Chair and Trustee

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Cash Flow Statement – Year Ended 31 March 2025

	31.3.25 £	31.3.24 £
Cash flows from operating activities	**3,811**	110,081
Interest received	**19,466**	20,420
Change in cash and cash equivalents in the year	**23,277**	130,501
Cash and cash equivalents at the beginning of the year	**794,033**	663,532
Cash and cash equivalents at the end of the year	**817,310**	**794,033**

Reconciliation of net income to net cash flow from operating activities	**31.3.25 £**	31.3.24 £
Net income/deficit for the year	**15,072**	124,910
Adjustments for:		
Interest received	**(19,466)**	(20,420)
(Increase) / decrease in debtors	**6,024**	(9,922)
Increase / (decrease) in creditors and grants in advance	**2,181**	15,513
Net cash provided by operating activities	**3,811**	**110,081**

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements – Year Ended 31 March 2025

STATUTORY INFORMATION

The charitable company is registered in England and Wales as a company limited by guarantee. Its registered office is at Redhill Chambers 2D High Street, Redhill, Surrey, RH1 1RJ. The registration numbers are shown on page 18. ESDAS is a public benefit charity whose objective is to provide a service to specific members of the general public as set out in the Annual Report and not to provide a financial return to members.

1. Accounting policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1 Basis of preparation

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice' applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK (FRS 102) 'Financial Reporting Standard 102' and the Companies Act 2006.

1.2 Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably except for certain income which is recognised in the period specified by the donor. Where the donor has specified that the grant is to be related to a fixed period for a specific use, these funds will be treated as deferred income and released to the Statement of Financial Activities to match the related expenditure.

1.3 Expenditure

Expenditure is recognised on an accruals basis as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure includes costs that can be allocated directly to activities and those costs of an indirect nature necessary to support them.

1.4 Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives of the charity at the discretion of the trustees.

Designated funds have been set aside by the charity for a particular purpose. These funds remain unrestricted and can be used for another purpose at the trustees' discretion.

Restricted funds are subject to restrictions on their expenditure imposed by the donor or when the funds are raised for a particular restricted purpose.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

Accounting policies (continued)

1.5 Taxation

The charity is exempt from corporation tax on its charitable activities and is not registered for VAT.

1.6 Fixed assets

The charity doesn't capitalise assets that cost less than £2,000. Any assets over that amount would be capitalised and depreciated in accordance with their useful life.

1.7 Pension costs and other post-retirement benefits

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

1.8 Going Concern

The accounts have been prepared on a going concern basis. The Trustees do not believe there are any material uncertainties that cast doubt on whether the charity is a going concern.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

2 Income from charitable operations	Unrestricted funds £	Restricted funds £	**31.3.25 Total £**	31.3.24 Total £
SCC SDAP contract	-	196,596	**196,596**	196,596
Ministry of Justice IDVA grant	-	149,163	**149,163**	140,745
Public Health complex needs grant	-	23,190	**23,190**	22,025
Local authority funding. RBBC, MVDC and TDC	-	67,355	**67,355**	42,735
RBBC Household Support Fund	-	2,486	**2,486**	31,540
MVDC Household Supp. Fund	-	9,628	**9,628**	11,315
SCC Emergency Client	-	10,000	**10,000**	10,000
OPCC Perpetrator Hub grant	-	85,299	**85,299**	66,366
Sanctuary Scheme grant	-	85,000	**85,000**	85,000
SCC Hospital IDVA grant	-	28,782	**28,782**	51,048
IRIS East Surrey	-	65,280	**65,280**	65,280
NHS Surrey Heartlands grant	-	20,324	**20,324**	20,324
OPPC police advocate grant	-	42,000	**42,000**	42,000
OPCC counselling grant	-	12,250	**12,250**	12,250
OPCC children & young person's grant	-	9,120	**9,120**	9,120
OPCC stalking advocate grant	-	45,558	**45,558**	45,958
OPCC VAWG prevention project grant	-	51,839	**51,839**	47,181
SCC safer accommodation grant	-	53,815	**53,815**	53,813
SCC Bridge the gap grant	-	1,250	**1,250**	1,250
Surrey police HHPU grant	-	9,568	**9,568**	9,568
NHS GP Event	-	-	**-**	2,500
CFS (NHS Charities Together) grant	-	-	**-**	10,417
CFS children and young person's grant	-	-	**-**	2,875
CFS rest and digest	-	-	**-**	2,000
National Lottery Community Grant	-	-	**-**	26,387
CHC RBBC volunteers project grant	-	-	**-**	4,634
Lloyds Bank Charitable Foundation grant	-	2,083	**2,083**	25,000
Nationwide Community HMDAW grant	-	-	**-**	32,418
Richmond Fellowship grant	-	7,500	**7,500**	3,126
Co-op Community Fund grant	-	3,001	**3,001**	1,634
The Hobson Charity Grant	-	-	**-**	9,000
Leadership Training Grant	-	-	**-**	1,800
RBBC Survivors Workshop	-	-	**-**	4,735
Women's Aid Emergency Support Grants	-	8,100	**8,100**	4,750
	-	18,242	**18,242**	1,215
Survivors Steering Group grants				
RBBC – homeless prevention	-	13,750	**13,750**	-
RBBC – client health travel grant	-	1,000	**1,000**	-
Skipton Building Society	-	1,000	**1,000**	-
Screw Fix Foundation Grant	-	4,500	**4,500**	-
Masonic Charitable Trust	-	18,428	**18,428**	-
RBBC Decarbonisation Grant	-	1,889	**1,889**	-
Bryan & June Amos Foundation	-	5,000	**5,000**	-
Tandridge Together Community Grant	-	1,760	**1,760**	-
Shanley Foundation	-	2,500	**2,500**	-
Earned income	47,298	-	**47,298**	82,390
	47,298	1,057,256	**1,104,554**	1,178,995

Other income of £1,547 (2024 - £3,159) is generated from fundraising activities.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

3 Donations	Unrestricted funds £	Restricted funds £	31.3.25 Total £	31.3.24 Total £
Donations	26,656	350	**27,006**	51,372
Donations from related parties	220	-	**220**	240
	26,876	350	**27,226**	51,612

Donations of £220 were received from 1 trustee during the year (2024 - £240). There were no other related party transactions in the year ended 31 March 2025 (2024 - £Nil).

4 Expenditure	Charitable Expenditure £	Governance £	31.3.25 Total £	31.3.24 Total £
Costs directly allocated to activities				
Direct staff salaries, NI and pensions	568,324	-	**568,324**	550,355
Travelling and staff expenses	14,897	-	**14,897**	14,904
Recruitment costs	6,299	-	**6,299**	2,827
Consultancy	504	-	**504**	37,261
Group work and volunteer expenses	11,611	-	**11,611**	20,873
Counselling and survivor group costs	30,511	-	**30,511**	36,630
Client and family financial support	42,471	-	**42,471**	65,773
Sanctuary scheme	97,480	-	**97,480**	87,787
Children's support	5,135	-	**5,135**	8,303
Staff training and external supervision	30,850	-	**30,850**	28,663
Support costs allocated to activities				
Premises costs	36,975	-	**36,975**	38,442
Central staff salaries, NI and pensions	156,465	-	**156,465**	151,393
General running costs	64,413	-	**64,413**	52,992
Office equipment	7,771	-	**7,771**	17,349
Project costs	9,200	-	**9,200**	6,838
Auditors' remuneration	-	6,500	**6,500**	5,500
Professional fees	-	2,500	**2,500**	-
Expenditure on charitable activities	1,082,906	9,000	**264,459**	1,125,890
Costs of generating funds			**45,815**	3,386
Total expenditure			**1,137,721**	**1,129,276**

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

5 Employees	31.3.25 Total £	31.3.24 Total £
Employee costs		
Wages and salaries	647,615	629,263
Social security costs	57,941	53,496
Pension costs	19,234	18,993
	718,790	701,752

Number of employees		
The average monthly number of employees during the year was:	**No.**	No.
Charitable activities	**25**	20
Support staff	**3**	4
	28	24

The number of employees whose employee benefits (excluding pension costs) exceeded £60,000 was: £60,001 - £70,000	**0**	0
£70,001 - £80,000	**1**	1

ESDAS contributes to a defined contribution pension scheme for all employees unless they choose to opt out.

6 Trustee Remuneration and Related Party Transactions

None of the trustees received remuneration, benefits, or expense reimbursements from the charity during the year (2024 - nil).

Donations of £220 were received from trustees by the charity in the year (2024 - £240).

There were no related party transactions during the year (2024 - nil).

The total remuneration paid to Key Management Personnel was £70,500 (2024 - £75,064). The charity is also making contributions to a defined contribution pension scheme for one member of Key Management Personnel (2024 - one).

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

7 Taxation

As a charity, ESDAS is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.
No tax charges arose for the charity during the year (2024 – nil).

8 Debtors: amounts falling due within one year	**31.3.25 Total £**	31.3.24 Total £
Trade debtors	87,240	116,707
Prepayments and accrued income	38,679	17,736
Other debtors	2,500	-
	128,419	134,443

9 Creditors: amounts falling due within one year	**31.3.25 Total £**	31.3.24 Total £
Trade creditors	**134,133**	176,075
Accruals	**14,500**	11,491
Deferred income – grants received in advance	**115,826**	74,712
	264,459	262,278

During the year ESDAS acted as intermediary agent for three other Surrey domestic abuse outreach providers (Your Sanctuary, North Surrey Domestic Abuse Services and South West Surrey Domestic Abuse Services) and as an agent we have funds pass through us. As ESDAS are the lead provide in the partnership, with overall responsibility and management of the contracts ESDAS charge a small lead provider fee.

The deferred income all relates to grants received where the giver allocated the funds to a future period. Movement in deferred income: B/F £74,712, released £74,712, deferred in year £115,826.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

10 Operating lease commitments	**31.3.25 Total £**	31.3.24 Total £
Minimum lease payments under non-cancellable operating leases relating to premises rent up to expiry date fall due as follows:		
Within one year	40,974	40,974
Between two and five years	7,981	48,955
	48,955	89,929

During the year, £41,914 of expenses related to operating lease payments.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

11 Movement of funds	Balance at 1 April 2024 £	Income	Expenditure	Transfers	Balance of 31 March 2025 £
RESTRICTED FUNDS					
SCC SDAP partnership contract	18,286	196,596	210,880	-	**4,002**
Ministry of Justice IDVA grant	-	149,163	149,163	-	**-**
Public Health complex needs	-	23,190	23,190	-	**-**
Local auth. RBBC, MVDC and TDC	-	67,355	67,355	-	**-**
RBBC Household Support Fund	-	2,486	2,486	-	**-**
MVDC Household Supp. Fund	-	9,628	9,628	-	**-**
SCC Emergency Client	-	10,000	10,000	-	**-**
OPCC Perpetrator Hub Grant	-	85,299	85,299	-	**-**
Sanctuary Scheme	41,059	85,000	97,401	-	**28,658**
SCC Hospital IDVA	-	28,782	28,782	-	**-**
IRIS East Surrey	-	65,280	65,280	-	**-**
NHS Surrey Heartlands grant	-	20,324	20,324	-	**-**
OPPC police advocate	-	42,000	42,000	-	**-**
OPCC counselling grant	-	12,250	12,250	-	**-**
OPCC children & young person's grant	-	9,120	9,120	-	**-**
OPCC stalking advocate grant	-	45,558	45,558	-	**-**
OPCC VAWG prevention project grant	-	51,839	51,839	-	**-**
SCC safer accommodation grant	19,941	53,815	73,756	-	**-**
SCC Bridge the gap grant	50	1,250	1,300	-	**-**
Surrey police HHPU grant	-	9,568	9,568	-	**-**
CFS for Mental Health	-	-			
Lloyds Charitable Foundation	-	2,083	2,083	-	**-**
Richmond Fellowship grant	-	7,500	7,500	-	**-**
The Hobson Charity Grant	1,369	-	1,369	-	**-**
Shanley Foundation	-	2,500	2,500	-	**-**
Co-op Community Fund grant	-	3,001	-	-	**3,001**
Women's Aid Emergency Support	-	8,100	8,100	-	**-**
Survivors Steering Group	-	18,242	8,049	-	**10,193**
RBBC homeless prevention	-	13,750	10,593	-	**3,157**
RBBC client health travel grant	-	1,000	795	-	**205**
Skipton Building Society	-	1,000	1,000	-	**-**
ScrewFix Foundation Event	-	4,500	4,500	-	**-**
Masonic Charitable Trust	-	18,428	-	-	**18,428**
RBBC decarbonisation grant	-	1,889	1,874	-	**15**
Bryan & June Amos Foundation	-	5,000	1,064	-	**3,936**
Tandridge Together Community grant	-	1,760	560	-	**1,200**
Donations	1,300	350	-	-	**1,650**
Total Restricted Funds	82,005	1,057,606	1,065,166	-	**74,445**

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

11 Movement of funds (continued)	**General funds £**	**Designated funds £**	**Restricted funds £**	**Total £**
Summary of movement in funds in the year				
Balances at 1 April 2024	10,197	573,996	82,005	666,198
Movement in the year				
-Income	95,187	-	1,057,604	1,152,791
-Expenses	(72,555)	-	(1,065,164)	(1,137,719)
-Transfers	-	-	-	-
Balances at 31 March 2025	**32,829**	**573,996**	**74,445**	**681,270**

12 The funds of the charity	General funds £	Designated funds £	Restricted funds £	**Total £**
Debtors	16,160	-	112,259	**128,419**
Cash at bank	146,785	573,996	96,529	**817,310**
Creditors	(148,633)	-	(115,826)	**(264,459)**
	14,312	573,996	92,962	**681,270**

12 Comparatives for analysis of funds	General £	Designated £	Restricted £	**Total £**
Debtors	30,592	-	103,851	**134,443**
Cash at bank	-	741,167	52,866	**794,033**
Creditors	(20,395)	(167,171)	(74,712)	**(262,278)**
	10,197	573,996	82,005	**666,198**

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

13 Purpose of funds

Restricted funds

Surrey County Council

Funding from Surrey County Council supported the provision of outreach support services for adults and children through the SDAP partnership Contract.
The SCC funded a specialist outreach for managing referrals from Hospital staff as the Hospital IDVA funding had come to an end.

A grant was also provided from SCC's Household Support Fund for us to distribute to survivors in financial hardship to assist with fuel, food and other essential items.

Sanctuary Scheme

The Sanctuary Scheme finances changes to properties (e.g. new locks, doors and sanctuary rooms) to improve security if a survivor elects to remain in their home. SCC provides us with funding for the Sanctuary Scheme within East Surrey and we also hold a contingency pot for the whole of Surrey to cover works that exceed £5,000 or when an SDAP runs out of their own area funds.

Safer Accommodation

To provide safer accommodation for survivors of domestic abuse. In addition to the Sanctuary Scheme, RBBC, TDC, and MVDC funded a specialist Housing IDVA and Sanctuary Scheme Coordinator to assist survivors facing housing challenges.

Ministry of Justice

Grants were provided by the MOJ to provide additional support for adult and children's IDVA services

Office of Police and Crime Commissioner for Surrey

Funding from the OPCC supported specialist IDVA staff including a Police Advocate, a Stalking Advocate and a Violence Against Women and Girls Prevention worker. The OPCC also contributed to a Children and Young People's worker supporting survivors aged 16- 24. The OPCC also provided grants to support other projects such as the Partner Link Project and a counselling programme.

Public Health

Public Health provided a grant to extend outreach work with survivors with complex needs.

Reigate and Banstead Borough Council

RBBC continued to fund outreach services in their area. They also supported the salary costs of the IRIS Advocator across that Borough.
They also provided a significant grant from their Household Support Fund for survivors living in the borough and requiring financial support with fuel, food and other essential items during the current cost-of-living crisis.

Mole Valley District Council
MVDC supported outreach services in their area and provided Household Support Fund grants for us to distribute to survivors in financial hardship in the Mole Valley district.

Tandridge District Council
Funding for outreach services was provided by Tandridge District Council for survivors living in that area. They also supported the salary costs of the IRIS Advocator working with General Practitioners in Tandridge.

NHS Surrey Heartlands
This funding continued to support outreach work throughout East Surrey.

Company of Actuaries Charitable Trust
This charitable trust provided a grant to support ESDAS' volunteer programme.

Surrey Police High Harm Perpetrator Unit
This fund is to support survivors during the work of the Surrey Police's perpetrator work.

Community Foundation for Surrey
Grants from CFS funded increased levels of support for children and young people and, through a CFS (NHS Charities Together) Grant also supported the mental health and wellbeing of adult survivors.

Creating Healthy Communities Reigate & Banstead Borough Council
This fund from RBBC was for the development of a training programme, in partnership with Against Violence & Abuse, to support and train survivors of domestic abuse who want to provide peer support to others in similar situations.

Lloyds Bank Foundation
This grant was for three-year funding towards ESDAS' core costs operating its charitable activities. The Lloyds Bank Foundation also facilitated specialist consultancy to support the development of the charity's Risk Register, Policies and Procedures and Equality, Diversity and Inclusion practices.
Purpose of funds (cont.)

Richmond Fellowship
This funding was used to improve partnership working for those survivors experiencing mental ill health.

Co-op Community Fund
This fund supported therapeutic play therapy for child survivors of domestic abuse to assist with their recovery.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

Unrestricted funds

Donations made by members of the public or organisations which are not restricted are held for use in assisting survivors and their families directly.

A Contingency Reserve has been established as a Designated Fund to provide a resource so that, in the event of grants to the charity ending, the charity could administer its affairs in an orderly manner and continue to support existing clients for a period of 3 -4 months in line with the recommendations of the Charity Commission. This reserve includes an allowance for the potential cost of staff redundancies and the charity's contractual commitment in respect of its property lease.

The Contingency Reserve is deemed necessary due to the financial uncertainly caused by ESDAS having to re-apply for the majority of funding with the decisions of that process only being known shortly before the beginning of each new financial year. It is essential not only for the security of employees but also for our vulnerable client group, whose lives and welfare could be endangered by a sudden curtailment of our support.

Fund Transfers - During the year, funds were transferred from General Funds to the Contingency Reserve Designated Fund to ensure there are sufficient funds to support staff and vulnerable clients if significant grant funding is withdrawn.

14 Comparatives for the Statement of Financial Activities

	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £
INCOME			
Donations	50,312	1,300	51,612
Charitable activities	82,390	1,096,605	1,178,995
Investment income	20,420	-	20,420
Other income	3,159	-	3,159
Total Income	156,281	1,097,905	1,254,186
EXPENDITURE			
Costs of generating funds	(3,386)	-	(3,386)
Charitable activities	-	(1,125,890)	(1,125,890)
Total Expenditure	(3,386)	(1,125,890)	(1,129,276)
Net income	152,895	(27,985)	124,910
Transfers between funds	-	-	-
NET MOVEMENT IN FUNDS	152,895	(27,895)	124,910
Total funds brought forward	431,298	109,990	541,288
FUNDS CARRIED FORWARD	584,193	82,005	666,198

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

15 Comparatives for movement of funds	Balance at 1 April 2023 £	Income	Expenditure	Transfers	Balance at 31 March 2024 £
RESTRICTED FUNDS					
SCC SDAP partnership contract	37,487	196,596	(215,797)	-	18,286
Ministry of Justice IDVA grant	-	140,745	(140,745)	-	-
Public Health complex needs	-	22,025	(22,025)	-	-
Local authority funding: Reigate and Banstead, Mole Valley and Tandridge	-	42,735	(42,735)	-	-
RBBC household support fund	-	31,540	(31,540)	-	-
MVDC household support fund	-	11,315	(11,315)	-	-
SSC emergency client	-	10,000	(10,000)	-	-
Perpetrator Hub Grant	-	66,366	(66,366)	-	-
Sanctuary Scheme	43,846	85,000	(87,787)	-	41,059
SCC Hospital IDVA	-	51,048	(51,048)	-	-
IRIS East Surrey	-	65,280	(65,280)	-	-
NHS Surrey Heartlands grant	-	20,324	(20,324)	-	-
OPCC police advocate	-	42,000	(42,000)	-	-
OPCC counselling grant	-	12,250	(12,250)	-	-
OPCC children and young person's grant	-	9,120	(9,120)	-	-
OPCC VAWG prevention project grant	-	47,181	(47,181)	-	-
OPCC stalking advocate	-	45,958	(45,958)	-	-
SCC safer accommodation grant	25,348	53,813	(59,220)	-	19,941
SCC bridge the gap grant	1,136	1,250	(2,336)	-	50
Surrey police HHPU grant	-	9,568	(9,568)	-	-
NHS GP event	-	2,500	(2,500)	-	-
CFS children and young people's grant	-	2,875	(2,875)	-	-
CFS rest and digest	-	2,000	(2,000)	-	-
Lloyds Bank Charitable Foundation trust	-	25,000	(25,000)	-	-
Nationwide Community HMDAW grant	-	32,418	(32,418)	-	-
Richmond Fellowship grant	-	3,126	(3,126)	-	-
The Hobson Charity	-	9,000	(7,631)	-	1,369
Vinci Charitable Trust grant	1,545	-	(1,545)	-	-
Co-op Community Fund grant	-	1,634	(1,634)	-	-
CFS for Mental Health	-	10,417	(10,417)	-	-
National Lottery Community	-	26,387	(26,387)	-	-
RBBC Volunteers' Project	-	4,634	(4,634)	-	-
Leadership Training grant	-	1,800	(1,800)	-	-
RBBC Survivors Workshops	-	4,735	(4,735)	-	-
Women's Aid Emergency	-	4,750	(4,750)	-	-
Survivors' Steering Group	628	1,215	(1,843)	-	-
Donations	-	1,300	-	-	1,300
Total Restricted Funds Movement	109,990	1,097,905	(1,125,890)	-	82,005

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Notes to the Financial Statements (continued) – Year Ended 31 March 2025

15 Comparatives for movement of funds (continued)	General funds £	Designated funds £	Restricted funds £	Total £
Summary of movements in funds in the comparative year				
Balances at 1 April 2023	8,302	422,996	109,990	541,288
Movement in the year				
• Income	156,281	-	1,097,905	1,254,186
• Expenditure	(3,386)	-	(1,125,890)	(1,129,276)
• Transfers	(151,000)	151,000	-	-
Balances at 31 March 2024	**10,197**	**573,996**	**82,005**	**666,198**

16 Charity Status

The organisation is a charitable company limited by guarantee. Registered as a company in the UK (company number: 3585674) and as a charity with The Charity Commission for England and Wales (charity number: 1092643).
The registered office address of the organisation is:
Redhill Chambers, 2D High Street, Redhill, Surrey, RH1 1RJ

GLOSSARY

ANNUAL REPORT GLOSSARY

CAMHS	Child & Adolescent Mental Health Services
CFS	Community Foundation for Surrey
DA	Domestic Abuse
ESDAS	East Surrey Domestic Abuse Services
IDVA	Independent Domestic Violence Advisor
IRIS	Identification & Referral to Improve Safety
MARAC	Multi Agency Risk Assessment Conference
MOJ	Ministry of Justice
MVDC	Mole Valley District Council
OPCC	Office of the Police and Crime Commissioner
RBBC	Reigate and Banstead Borough Council
SaSH	Sussex and Surrey Hospital
SCC	Surrey County Council
SDAP	Surrey Domestic Abuse Partnership
SORP	Statement of Recommended Practice
TDC	Tandridge District Council
VAWG	Violence Against Women and Girls

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

England & Wales - Charity number 1092643

Accounts

esdas

working together towards a brighter future

Working to create lives without fear and free from abuse and violence

ANNUAL REPORT

1ST April 2023 – 31st March 2024

East Surrey Domestic Abuse Services acronym ESDAS



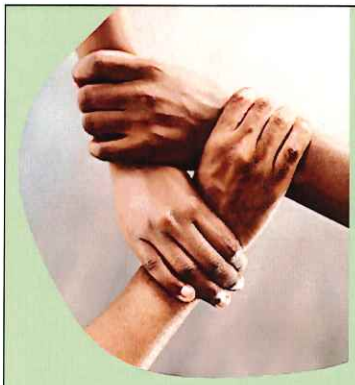
VISION

To work toward the eradication of domestic abuse and violence.



MISSION

To deliver domestic abuse support that serves the needs of survivors across East Surrey through individual outreach, community engagement and partnerships.



CORE AIMS & VALUES

- Focus on the holistic recovery of all survivors including women, men, the LGBTQ+ and other minoritised communities.
- Understand and fulfil the individual needs of survivors taking a needs-led, trauma-informed, compassionate approach.
- Tirelessly raise awareness of domestic abuse and its impact on communities.
- Actively challenge injustice and discrimination.
- Build rewarding and meaningful partnerships with corporate, public and third sector organisations.

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LETTER FROM THE CHAIR OF THE BOARD

Dear Supporters, Partners, and Friends of ESDAS,

As we reflect on another remarkable year at East Surrey Domestic Abuse Services (ESDAS), I am inspired by the courage of the survivors we support and the dedication of our incredible team. This year, we have faced significant challenges, including the cost-of-living crisis, which has deepened the hardships of those we serve. Yet, thanks to our financial resilience, we have expanded our services and deepened our impact.

Our income rose to £1,254,186, enabling us to strengthen vital services like the Sanctuary Scheme, which improved home security for 127 survivors and 149 children. We have a healthy surplus and reserves. This ensures our ability to continue supporting survivors, even amidst uncertain times.

I am deeply grateful to our team for their unwavering commitment. Their professionalism ensured that our trauma-informed services remained seamless. I also extend my thanks to the Board for their strategic guidance and to Michelle Blunsom for her inspiring leadership.

Together, we continue to work towards a future free from domestic abuse. Thank you for your continued support in this vital mission.

In solidarity and gratitude,

Michelle Arnold
Chair of the Board of Trustees

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LETTER FROM THE CHIEF EXECUTIVE

"You've been a bright light for us through all this darkness."
Survivor Quote

"I am so thankful for the kindness, time and care that you have shown my family; pivotal in developing the people we are today."
Survivor Quote

This year, we again faced significant challenges, both in terms of demand and the complexity of the work we undertake. Our incredible staff and volunteer team have felt this acutely, yet they have, as always, given more than could ever be expected to ensure that those we support receive the best possible service.

Whilst we live and operate in increasingly uncertain times, we firmly believe that change is possible. There is undoubtedly more interest in our work, and we are creating new and exciting partnerships with health colleagues, independent therapeutic services, other charities and emerging projects. We know that the only way to respond to domestic abuse is through a coordinated community response. We are deeply grateful to those who work with us to challenge the societal norms that allow domestic abuse to persist.

Together with our amazing Surrey Domestic Abuse Partnership colleagues we secured a new 10-year contract from Surrey County Council, Surrey Police and Office of the Police and Crime Commissioner for Surrey to support survivors of domestic abuse in our county. Winning this contract marked a dedicated and collective effort from our amazing teams. It was a journey filled with moments of hope and uncertainty, all on top of their day-to-day commitments. This achievement marks a significant milestone not just for those in Surrey but also for the specialist domestic abuse sector which has come under increasing pressure in recent years.

We are proud to be able to continue to deliver the services we created with our communities and together, we will strive to ensure that as a partnership we not only deliver the highest quality services to survivors but that we also continue to fight for a future where no one lives in fear.

Our greatest joy this year has been watching our Survivor Steering Group flourish and gain independent recognition in so many areas including policing, the family courts, social care to name a few. The strength of victim-survivors never ceases to amaze and inspire me to continue listening and acting with them at the heart of everything we do.

We hope that in the coming months and years that with your help and support we can shine a light of kindness through the darkness of the shadows cast by perpetrators. Together we will honour those who did not make it by creating positive change in attitudes, policies, responses and systems.

In gratitude for all you do,

Michelle Blunsom MBE
CEO, East Surrey Domestic Abuse Services

REPORT OF THE TRUSTEES

The trustees who are also directors of the charity for the purposes of the Company Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015).

OBJECTIVES AND ACTIVITIES

Vision

Our vision is to work towards the eradication of domestic abuse.

Mission

We offer support and empowerment to anyone experiencing domestic abuse within East Surrey and their children.

Public Benefit

In setting ESDAS' objectives and planning for its activities the trustees have given due consideration to guidance published by the Charity Commission relating to public benefit. The aims, activities, and achievements outlined in the report show how the charity carries out its charitable purpose for the public benefit.

Core Aims and Values

Our core aims and values are to:

- focus on the holistic recovery of all survivors including women, men, the LGBTQ+ community and minoritised communities
- understand and fulfil the individual needs of survivors taking a needs-led, trauma-informed, compassionate approach
- tirelessly raise awareness of domestic abuse and its impact on communities
- actively challenge injustice and discrimination
- build rewarding and meaningful partnerships with corporate, public and third sector organisations

ESDAS is an independent charity providing effective services to support survivors of domestic abuse and their children in East Surrey through individual outreach, community engagement and partnerships. Our service is open to any resident within the areas of Reigate and Banstead Borough Council, Mole Valley District Council and Tandridge District Council.

We are the lead provider in the Surrey Domestic Abuse Partnership, funded by Surrey County Council, Surrey Police and the Office of the Police & Crime Commissioner for Surrey to work with other service providers in the county to provide support to those experiencing or at risk of experiencing domestic abuse. Those with lived experience of domestic abuse are central to our own service delivery and development and aid us in holding other agencies to account for their response to those experiencing abuse.

Our strategic focus to achieve our objectives remains:

- meeting the distinct needs of all survivors including those based on sex, age, gender, ethnicity, sexual orientation, religion, mental health challenges, drug or alcohol dependency, refugee and immigrations status
- increasing our community engagement through improved domestic abuse awareness education and at a national level, by influencing UK policy and practice
- living our commitment to race equality and we continued to actively champion this in the wider community as well as within our Board, staff and for our survivors
- building more and stronger partnerships continuing to strengthen our connections with police and statutory agencies and local healthcare providers
- strengthening the charity's resilience through continued upskilling and development of staff and diversification of income sources for long term financial sustainability

SUMMARY OF THE YEAR

During the year ended 31 March 2024, we have seen both an increasing demand for our services and a higher level of complexity in the needs of the survivors we support. We received:

- 3469 referrals (compared to 3,237 in the prior year) a 7% increase
- Dealt with 38,232 contacts from survivors and professionals (compared to 38,447 in the prior year)
- Supported over 1141 survivors identified as High Risk
- Improved the physical home security of 127 survivors and 149 children through our Sanctuary Scheme
- Worked with 20 children on a one-to-one basis or through group work

FUTURE PLANS

We have been very successful in securing funding, both statutory and non-statutory, in the current year and onwards to 31 March 2025. This additional funding has enabled us to expand and develop our services despite the cost-of-living crisis in the UK economy and the increased pressure this has exerted on survivors and staff. However, funding is becoming increasingly difficult to secure with the uncertainties arising from a change in Government, so we are focusing on fundraising as a key to securing our financial resilience for the future.

OUR APPROACH

Our approach remains holistic, intersectional, trauma-informed and focused on the needs of individual survivors. The following reports provide details of the funding received in the year to 31 March 2024, and how it has been used in furtherance of our objectives and core aims to support survivors.

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OUR SERVICES – fact, figures, results and impact

OUTREACH



Via phone calls and email we had 17,012 contacts with survivors and 14,389 liaisons with other professionals

IMPACT

81% of survivors who engaged with us felt an increase in empowerment and safety

We received a **7% increase in referrals** this year to **3,469** in total compared to 3,237 last year

Over 89% of survivors were at either high or medium risk of serious harm.



93% of survivors were female. 604 had children.

CHILDREN'S SERVICES



We worked with **20** children on a 1:1 basis or in groups delivering over 180 1:1 sessions

IMPACT

Over 80% of these children reported improved mental health

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OUTREACH SERVICE

Community Outreach

Our community outreach service provides emotional and practical support to those experiencing domestic abuse in the borough of Reigate and Banstead, and districts of Tandridge and Mole Valley. We use a needs-led and trauma-informed approach to provide a safe space for survivors to talk about their experiences and understand their options to keep themselves and their children safe.

Our clients are referred to us through a variety of agencies: the police, health professionals, children's centres and other statutory and voluntary agencies. Survivors also self-refer through our website and telephone helplines.

During 2023/2024 we received 3,469 referrals, which represents an increase of 7% compared to the previous year. Support is provided face-to-face in the community, by phone, video call, text and email depending upon the clients' needs and safety.

"I can't thank you enough for the support and guidance you have given me. You have saved myself and my daughter from years of trauma."

Each of our outreach workers support an average of 45 clients at any one time. Depending upon need, clients are offered:

- Risk and needs assessments
- Safety planning
- One to one support and group work
- Emotional and practical support
- Advocacy
- Referral and signposting to other agencies
- Support through the courts (both family and criminal)

We represented and advocated for clients at the MARAC (Multi Agency Risk Assessment Conference) 525 times during the year. This regular meeting brings together both statutory and voluntary agencies to discuss the highest risk survivors so that a safety plan can be created for them using the knowledge and resources of all the different agencies supporting the survivor.

"Thanks for always being there, listening and being a pillar of support and guidance."

ASSOCIATED SERVICES

Identification & Referral to Improve Safety (IRIS)

We run an Identification & Referral to Improve Safety (IRIS) programme. Our IRIS advocate both trained clinicians, receptionists, and staff at GP surgeries to improve their domestic abuse awareness and received 63 patient referrals from clinicians this year.

Housing IDVA and Sanctuary Scheme

Local authority Safe Accommodation funding enabled us to further develop our Housing IDVA AND Sanctuary Scheme services. Our Housing IDVA worked intensively with outreach clients, adding significantly to the safety of clients by working to secure them safe accommodation and building positive relationships with our local authority housing teams and housing providers. To support domestic abuse survivors staying in their own homes but remaining safe, we run a Sanctuary Scheme. The scheme is fundamental in the prevention of homelessness and managing risk by providing property security measures free-of-charge to high-risk survivors. This year 127 survivors (with 149 children) were helped through the scheme with new locks, security alarms, sanctuary rooms, video doorbells and other security measures.

Bridge The Gap

Ten of Surrey's charities including SDAP have partnered with Surrey County Council's Changing Futures Team and together we have co-produced a solution, which is making a real difference. This solution is called the **Bridge the Gap Alliance** which, through specialist trauma outreach services, offers an evidence-based alternative to traditional models.
The Bridge the Gap service gives Surrey an alternative approach to traditional models by offering long-term specialised relational support to help residents with multiple needs achieve their hopes and goals. The alliance supports approximately 100 of Surrey's most vulnerable residents for up to eight hours a week.



Police Advocate

The ESDAS Police Advocate funded by the OPCC worked alongside officers in the Neighbourhood Policing and Domestic Abuse Teams at the local police station to provide an enhanced level of support to survivors, whilst assisting with the professional development of police officers. Our Police Advocate can provide feedback to officers, support the delivery of disclosures under the Domestic Violence Disclosure Scheme (DVDS) and offer survivors joint visits.

Stalking Advocate

Our specialist Stalking Advocate funded by the OPCC worked across Surrey to support those experiencing stalking from intimate current or ex-partners providing advice and safety planning. They also attend the Surrey Stalking Clinic to ensure that a multi-agency response centres survivors of intimate partner stalking in risk management and safety planning.

VAWG Prevention Work

We are currently part of a Surrey wide project funded by the Home Office from 2022-2025 to provide personal, social, health and economic (PSHE) education training and support for Surrey schools and their wider communities. The funding is specifically to help prevent violence against women and girls. Our Violence Against Women and Girls ("VAWG") worker focused on raising awareness, the development and delivery of healthy relationship presentations, training for delivery to teachers through the Surrey Healthy Schools Approach, local Safer Streets initiatives and ensuring young people's voices are central to this work across Surrey.

Young Person's Domestic Abuse Prevention and Education

ESDAS has a specific Young People's IDVA who aims to raise awareness of domestic abuse within young people's relationships through engagement with local colleges, awareness raising and delivery of group work.

Steps to Change

The MOJ has a new virtual hub (Steps to Change) working to reduce the risk of domestic abuse perpetrators reoffending. We work in partnership with Interventions Alliance, Richmond Fellowship and Surrey OPCC. ESDAS leads the SDAP work to support survivors whose partners are referred to that hub by encouraging a collaborative, trauma-informed approach to their needs and advocating for survivors during those interventions. A crucial part of this work is also piloting bespoke interventions for survivors who are identified as having used retaliatory violence.

Community Based Groupwork

We delivered our group work programmes to 75 adult survivors through online as well as face-to-face sessions during the daytime and evenings to provide flexibility and accessibility for our clients. These programmes included workshops and courses exploring the behaviours and beliefs of abusers and their impact on survivors in a trauma-informed way. Programmes include: 'Recovery Toolkit' , 'Own My Life' , 'Hope2Recovery', 'Art Therapy', 'Freedom Programme', 'Flourish Workshops', 'New Chapter'.

We also ran fortnightly drop-in sessions focusing on all aspects of well-being for survivors.

During the year, we ran a series of online courses aimed at 18-24 year-old survivors looking at the dynamics of domestic abuse and health and unhealthy relationships.

"Being educated about domestic abuse. Knowing I can move forward and setting my expectations for a next relationship and how I can become a stronger, more independent and confident version of myself."

CHILDREN'S SERVICES

Our Children's Service provided 1:1 and group therapeutic support to children who have been affected by domestic abuse and whose parent is being supported by our adult outreach service. Through 1:1 and groupwork using therapeutic play, we support and listen to children to help them make sense of their experiences as part of their reparation process and explore their feelings in a safe and empathetic environment. This service is child-centred and needs-led and focused on helping children understand that abuse is not their fault.

We ran the Children Overcoming Domestic Abuse programme for children alongside a mother's group. 75% the children reported an improvement in their emotional wellbeing and mental health. These groups were facilitated in collaboration with Welcare Children's Centre and a local Primary School.

Our staff also delivered the 6 weeks Healing Together programme on a 1:1 basis as an initial intervention for children. This programme focuses on understanding the connection between trauma and body responses to improve their emotional wellbeing.

In collaboration with a local authority, we supported 23 families to make exciting and new memories with their children.

"I was incredibly grateful to receive the funding so I could take my children to the seaside for a weekend. We've had a really difficult year emotionally & financially so it was so kind to receive the gift so I could do something nice with them & make a nice memory with them"

We directly supported 14 children during the year through the Children's Service. Play Therapy sessions with external counsellors, were delivered to a further 6 children. In total, we held over 180 1:1 sessions face-to-face in school settings, and via video and telephone calls. We also held 36 consultations with non-abusive parents to advise them on parenting issues and understanding children's needs from a child's perspective after trauma.

Furthermore, we have developed our service to offer family work to non-abusive parents. By providing a safe space to discuss the issues being faced and offering guidance and strategies, achievable goals are explored. This has empowered and validated their parenting role leading to improved confidence in managing challenging behaviour and understanding the impact of domestic abuse on them and their children.

Our Children's Services advocated children's voices at professional network meetings (including at Case Conferences, Core Groups, Educational Review meetings and CAMHS) and advocated in relation to family court issues in particular child arrangement orders.

In addition, the Children's Service increased community engagement and built more and stronger partnerships by delivering training about the impact on children and parenting capacity of domestic abuse to statutory agencies and delivering talks in schools about recognising and managing children's trauma responses.

COUNSELLING SERVICE

Our Service Counsellors and Volunteer Counsellors offer survivors face-to-face, telephone or video counselling. In 2023 - 24, our Counselling Service saw 16 survivors over 190 sessions.

"It helped me to understand trauma & cope with everyday life. It gave clarity"

LEGAL SUPPORT

We help survivors navigate the complex processes and forms within the legal system, including advice on obtaining court orders, working to secure a better and more just outcome from the legal system. We also organise and facilitate legal advice surgeries with family solicitors offering pro-bono advice. This is invaluable support particularly for clients who have experienced financial abuse and control.

DIRECT CLIENT SUPPORT

Reigate and Banstead Borough Council and Mole Valley District Council continued to provide Household Support Grants to us for distribution to clients in financial hardship. These grants provided clients with supermarket vouchers for food, assisted them with their fuel bills and provided essential items such as children's winter clothing. Additionally, a grant from Surrey County Council to assist survivors fleeing to safer accommodation went towards the cost of emergency refuge in hotels, emergency travel, new beds and other essential items whilst in temporary accommodation and after fleeing abuse.

STAFF AND VOLUNTEER DEVELOPMENT & WELLBEING

It is central to ESDAS' values to have a strong commitment to the personal and professional development of staff and volunteers. Therefore, we channel self-care and a trauma-informed approach into the very core of our challenging day-to-day work. The emotional pressures of dealing with trauma and abuse cannot be underestimated and all staff receive clinical therapy sessions which provide them with a safe space to reflect and offload the emotional pressures of their work.

VOLUNTEERS

During the year to 31st March 2024, we benefited from our amazing volunteer team who give their time and expertise to us supporting both staff and survivors. We now have 42 outreach volunteers including volunteer counsellors. These volunteers work with clients 1:1 providing emotional support and delivering trauma-informed programmes, such as Recovery Toolkit and the Freedom Programme, directly to clients where they are unable to access our group work sessions. We also have 31 volunteers who provide regular or ad hoc support. We were also delighted to welcome 3 placement students to work with staff on law, social work and similar projects during the year.

Collectively, the volunteers have spent more than 1,500 hours of time supporting over 250 clients of ESDAS either directly or indirectly. Volunteers also represented ESDAS at community events including Preston Activity Day in Tadworth, Breakfast with Santa at a local church and at the Bookham and Horsley Rotary Cycle Ride.

At Christmas time, volunteers helped us to deliver hampers to survivors to gift them donations of presents and toys from individuals and local businesses. Volunteers also helped us to deliver food from food banks and meals donated by our local "Cook" frozen food shop to clients in financial hardship. Additionally, in February 2024 we launched a refreshed website which was made possible through corporate volunteering from an IT specialist at a very well-known financial services provider to whom we are very grateful for their expertise.

Volunteers make a very valuable contribution by talking to the public about ESDAS services and raising awareness of domestic abuse. Their professionalism, dedication, patience and efficiency ensure that support to clients meets the complex needs of survivors.

SURREY SURVIVORS STEERING GROUP

The Survivors Steering Group ("SSG") comprises a group of 11 women with lived experience of domestic abuse from across the county who meet regularly to provide a voice for survivors on key domestic abuse matters. These are women for whom trauma is a lasting experience and who have faced additional barriers due to racism, culture, faith, mental health, disability and financial hardship. Despite the personal difficulties of drawing on lived

trauma to support others, they have been passionate and committed to using their experience to inform services, educate statutory agencies and staff and help other women.

This year, the SSG has continued to successfully strive for system change within policing, children's social care, family courts and beyond. The SSG is embedded within the governance structure of the SDAP and have continued their work to ensure that survivors in Surrey are seen, heard and respected. They have donated more than 1,000 hours to support statutory services to centre the survivors' voice in their policies and practices in recent years.

COMMUNITY ENGAGEMENT AND TRAINING

We are committed to raising awareness within the community about domestic abuse and its far-reaching impacts. We use social media, attendance at community events and contributions to local and national debate to continue to raise the public's understanding that domestic abuse can be controlling, coercive or threatening behaviour, as well as violence, is more widespread than many people realise and can happen to anyone of any gender, age, ethnicity, orientation or income.

We believe that with the right training for professionals, they can offer more appropriate support and interventions for survivors with an increased understanding of domestic abuse in all its guises. Therefore, during the year to 31st March 2024, we continued to deliver training to professionals and statutory agencies across Surrey including courses such as DA: Understanding Coercive Control and the Multi-agency Framework, DA: Dynamics within the LBGTQ+ community and DA: Impact on Children and Parenting Capacity. We continued to deliver the nationally recognised DA Matters training course to Surrey Police officers.

DONATIONS AND FUNDRAISING

With an increasingly difficult financial climate, we are overwhelmed by the generosity of our supporters who have given both time and money to help us continue to provide lifesaving services to survivors in need. In the year to 31st March 2024, we have been fortunate to receive numerous donations from individuals, community groups, organisations and charitable trusts as well as being beneficiaries of sponsored events such as marathons and campaigns through social media.

Details of all the grants and major donations received are included within our Financial Statements.

These contributions not only enable us to continue delivering vital services but, equally importantly, the awareness raising and community spirit essential in these efforts truly reflects the compassion and commitment shown by all involved.

esdas
working together towards a brighter future

THANK YOU TO ALL OUR WONDERFUL SUPPORTERS!

Surrey County Council

The Office of Police and Crime Commissioner in Surrey

Reigate and Banstead Borough Council

Mole Valley District Council

Tandridge District Council

Surrey Police

Lloyds Bank Foundation

Nationwide Building Society

NHS Surrey Heartlands

Richmond Fellowship

The Hobson Charity

Thanks also go to all our individual donors, local businesses and faith and community organisations who make such a wonderful contribution to our work

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

FINANCIAL REVIEW

Financial Review of the Year Ended 31 March 2024
During this financial year, funds received were spent across our community and specialist outreach and children's services supporting survivors of domestic abuse and their children in East Surrey.

Total income for the year was £1,254,186 compared to £1,068,780 in 2022/3. We were able to expand our services significantly with the support of our funders. Grants from Surrey County Council, the Ministry of Justice and the Office of Police and Crime Commissioner for Surrey enabled us to extend our adult outreach services to both adults and children. We also received additional funding for the specialist outreach work, as detailed in this Annual Report, to finance our work with survivors with more complex needs.

This year we received a high level of grant to support the Sanctuary Scheme that we operate both for survivors in East Surrey and for those requiring high-cost home security measures across the county.

We continued to receive a major grant from The Lloyds Bank Foundation towards our core costs. We benefitted from the final year of a grant from the Nationwide Building Society community fund to support our specialised outreach support to survivors requiring support to access secure accommodation especially when experiencing multiple disadvantages.

Expenditure in the year increased to £1,129,276 from £894,493 in 2022/23. This was partly due to a rise in staff costs with higher staff hours worked and pay rates increased to adjust for the cost of living crisis and the need to attract and retain high quality staff. Furthermore, securing increased funding for both the Sanctuary Scheme and for support to survivors in financial hardship, provided the opportunity of higher expenditure in both of those areas of our services.

The overall surplus for the year was £124,910 compared to £174,287 in 2022/23 which increased our overall reserves to £666,198 in line with the Reserves Policy set out below.

The charitable company's incoming and outgoing resources all related to continuing activities. The charitable company has no recognised gains or losses other than the net movement in funds for each year.

The financial statements comply with the Charities SORP (FRS 102) "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)", "Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

Investment policy
The trustees have adopted a policy for the management of the charity's funds which limits the amount placed with any one financial institution other than with its main banker, Lloyds, and further mitigates risk by seeking to place funds on deposit in a way that they feel is prudent in the prevailing economic climate.

The charity's income is received by various payments in an uneven pattern over the financial year and careful management of the funds available ensures that whilst sufficient funds are always on hand to meet expected expenditure, further funds may always be withdrawn from deposit to cater for any unforeseen expenditure. The charity has no intention of increasing the level of risk taken with its investments to try to increase interest receipts.

Reserves policy

The trustees are mindful of their stewardship responsibilities and ESDAS' Reserves policy reflects the guidance of the Charity Commission. Therefore, it is the policy of ESDAS that unrestricted funds which have not been designated for a specific use are maintained at a level to cover 3 – 6 months of expenditure, contractual commitments in respect of its property lease and potential staff redundancies. The trustees consider that reserves at that level will ensure that, in the event of a significant drop in funding, they will be sufficient to continue the charity's current activities while consideration is given to ways in which additional funds may be raised or survivors assisted in finding alternative sources of support. The trustees review the level of reserves each year.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The charity is a company limited by guarantee governed by its Memorandum and Articles of Association and registered as a charity with the Charity Commission.

Appointment of trustees
Trustees are appointed by the existing board. Before new trustees are appointed the board determines what new attributes and knowledge are needed within the board and shortlisting and interviews then take place with approval being voted on by existing trustees. New trustees have training and induction to familiarise themselves with their responsibilities and the charity itself. Trustees retire and are considered for reappointment in line with the procedures set out in the Memorandum and Articles of Association.

Organisational structure
The board of trustees is responsible for the strategic direction and policies of the charity in line with its stated mission. They also set the remuneration for the Chief Executive. A scheme of delegation is in place and day to day responsibility for the provision of services rests with the Chief Executive along with the senior management team. The Chief Executive is responsible for ensuring the charity delivers the services specified and follows the strategy developed by the trustees.

Risk management
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. To that end a risk register is maintained which is regularly reviewed by the senior management and board of trustees. Where significant risks are identified, policies, plans and procedures are established to mitigate or minimise the risk and then are regularly monitored.

In common with most charities, the loss of funding is always a significant risk. The trustees have therefore developed a strategic plan to diversify income and are appointing an external fundraiser to continue this plan.

To ensure a high level of health and safety for staff, volunteers and clients the charity strives to achieve best practice in respect of its safeguarding responsibilities.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REFERENCE AND ADMINISTRATIVE DETAILS

Registered company number
3585674

Registered charity number
1092643

Principal and registered office
Redhill Chambers, 2D High Street, Redhill, Surrey, RH1 1RJ

Trustees
Michelle Diane Arnold (Chair)
Ian Vinall
Charlotte Nicola Matier
Rebecca Claire Berry
Jonathan William Stanley Swain
Toluwase Victoria Oladosu (appointed 30 May 2023)
Juliet Mary Smith (appointed 30 May 2023) (resigned 1 August 2024)
Joanna Marie Hynes (appointed 30 May 2023)
Caroline Smith (resigned 4 July 2023)

Consultant to trustees
Kerry

Chief Executive Officer
Michelle A Blunsom MBE

Auditors
Bennewith, 3 Wey Court, Mary Road, Guildford, Surrey, GU1 4QU

Principal bankers
Lloyds Bank plc, 1 London Road, Redhill, RH1 1ND

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also directors of ESDAS for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that year. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Auditors

The auditors, Bennewith 2018 Limited (Statutory Auditors), will be proposed for re-appointment at the forthcoming Annual General Meeting.

Approved by order of the board of trustees on 29th November 2024 and signed on its behalf by:



Michelle Arnold – Chair and Trustee

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES

Opinion
We have audited the financial statements of East Surrey Domestic Abuse Service – acronym ESDAS ("the charitable company") for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the revised financial statements including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view, seen as at the date of the original financial statements were approved, of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice seen as at the date the original financial statements were approved;
- have been property prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs UK) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the revised financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the revised financial statements is appropriate. Based on the work we performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the original financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information
The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the revised financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatement, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the revised financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financials statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purpose of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements
We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made of having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these revised financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below. We obtained an understanding of the legal and regulatory frameworks that are applicable to the entity and determined the most significant are those that relate to FRS 102 Section 1A, pension laws and regulations and tax regulations.

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES (cont.)

We assessed the risk of material misstatement in respect of fraud as follows:

- Enquiries made of management and those charged with governance
- Analytical procedures were used to identify if there were any unusual or unexpected relationships
- Discussions with management to identify any fraud risk factors of related party relationships and transactions

Based on the results of our risk assessment we designed our audit procedures to identify non-compliance with such laws and regulations identified above. Enquiries were made of management and those charged with governance. We corroborated our enquiries through the review of Board minutes and other papers provided. There was no contradictory evidence.

We considered the risk of fraud through management override and, in response, we incorporated testing of manual journal entries into our audit approach. We tested year end journals as well as journal entries throughout the year. There were no transactions identified outside the normal course of business.

Based on the results of our risk assessment we designed our audit procedures to identify and to address material misstatements in relation to fraud. We incorporated an element of unpredictability in the selection of the nature, timing and extend of audit procedures. Where transaction meeting risk criteria were identified, we carried out further work such as additional testing.

A further description of our responsibilities for the audit of the revised financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in the auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Bennewith 2018 Limited (Statutory Auditors)
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006
18 Farnham Road
Guildford
Surrey GU1 4XA

Bennewith 2018 Ltd.

Date: 10 December 2024

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Statement of Financial Activities – Year Ended 31 March 2024

	Notes	**Unrestricted funds £**	**Restricted funds £**	**31.3.24 Total funds £**	31.3.23 Total funds £
INCOME					
Donations	*3*	50,312	1,300	**51,612**	21,952
Charitable activities	*2*	82,390	1,096,605	**1,178,995**	1,043,803
Investment income		20,420	0	**20,420**	1,986
Other income	*2*	3,159	0	**3,159**	1,039
Total Income		156,281	1,097,905	**1,254,186**	1,068,780
EXPENDITURE					
Costs of generating funds	*4*	(3,386)	0	**(3,386)**	(854)
Charitable activities	*4*	0	(1,125,890)	**(1,125,890)**	(893,639)
Total Expenditure		(3,386)	(1,125,890)	**(1,129,276)**	(894,493)
Net income		152,895	(27,985)	**124,910**	174,287
Transfers between funds		-	-	**-**	-
NET MOVEMENT IN FUNDS		152,895	(27,985)	**124,910**	174,287
Total funds brought forward		431,298	109,990	**541,288**	367,001
FUNDS CARRIED FORWARD		584,193	82,005	**666,198**	541,288

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Balance Sheet – As at 31 March 2024

Co registration No. 3585674

	Notes	31.3.24 Total funds £	31.3.23 Total funds £
CURRENT ASSETS			
Debtors	8	**134,443**	124,521
Cash at bank and in hand		**794,033**	663,532
		928,476	788,053
CREDITORS			
Amounts falling due within one year	9	**(262,278)**	(246,765)
NET ASSETS		**666,198**	541,288
FUNDS			
Restricted funds	11	**82,005**	109,990
Unrestricted funds:	11		
-Contingency reserve		**573,996**	422,996
-General purpose fund		**10,197**	8,302
TOTAL CHARITY FUNDS		**666,198**	541,288

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024. The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

The directors have acknowledged their responsibilities for:

a) ensuring that the charitable company keeps accounting records in accordance with Sections 386 and 387 of the Companies Act 2006 and

b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 145 of the Charities Act 2011. These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

These financial statements were approved by the Board of Trustees and authorised for issue on 29th November 2024 and were signed on its behalf by:

Michelle Arnold – Chair and Trustee

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Cash Flow Statement – Year Ended 31 March 2024

	31.3.24 £	31.3.23 £
Cash flows from operating activities	**110,081**	31,408
Interest received	**20,420**	1,986
Change in cash and cash equivalents in the year	**130,501**	33,394
Cash and cash equivalents at the beginning of the year	**663,532**	630,138
Cash and cash equivalents at the end of the year	**794,033**	663,532

Reconciliation of net income to net cash flow from operating activities	31.3.24 £	31.3.23 £
Net income for the year	**124,910**	174,287
Adjustments for:		
Interest received	**(20,420)**	(1,986)
(Increase) / decrease in debtors	**(9,922)**	(62,206)
Increase / (decrease) in creditors and grants in advance	**15,513**	(78,687)
Net cash provided by operating activities	**110,081**	31,408

STATUTORY INFORMATION

The charitable company is registered in England and Wales as a company limited by guarantee. Its registered office is at Redhill Chambers 2D High Street, Redhill, Surrey, RH1 1RJ. The registration numbers are shown on page 18. ESDAS is a public benefit charity whose objective is to provide a service to specific members of the general public as set out in the Annual Report and not to provide a financial return to members.

1. Accounting policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1 Basis of preparation

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice' applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK (FRS 102) 'Financial Reporting Standard 102' and the Companies Act 2006.

1.2 Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably except for certain income which is recognised in the period specified by the donor. Where the donor has specified that the grant is to be related to a fixed period for a specific use, these funds will be treated as deferred income and released to the Statement of Financial Activities to match the related expenditure.

1.3 Expenditure

Expenditure is recognised on an accruals basis as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure includes costs that can be allocated directly to activities and those costs of an indirect nature necessary to support them.

1.4 Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives of the charity at the discretion of the trustees.

Designated funds have been set aside by the charity for a particular purpose. These funds remain unrestricted and can be used for another purpose at the trustees' discretion.

Restricted funds are subject to restrictions on their expenditure imposed by the donor or when the funds are raised for a particular restricted purpose.

Further explanation of the nature and purpose of each funds is included in the notes to the financial statements.

Accounting policies (continued)

1.5 Taxation

The charity is exempt from corporation tax on its charitable activities and is not registered for VAT.

1.6 Fixed assets

The charity doesn't capitalise assets that cost less than £2,000. Any assets over that amount would be capitalised and depreciated in accordance with their useful life.

1.7 Pension costs and other post-retirement benefits

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

1.8 Going Concern

The accounts have been prepared on a going concern basis. The Trustees do not believe there are any material uncertainties that cast doubt on whether the charity is a going concern.

Notes to the Financial Statements (continued) – Year Ended 31 March 2024

2 Income from charitable operations	Unrestricted funds £	Restricted funds £	31.3.24 Total £	31.3.23 Total £
SCC SDAP partnership contract	0	196,596	**196,596**	196,596
Ministry of Justice IDVA grant	0	140,745	**140,745**	118,557
Public Health complex needs grant	0	22,025	**22,025**	43,465
Local authority funding: RBCC, MVDC, TDC	0	42,735	**42,735**	39,490
RBBC Household Support Fund	0	31,540	**31,540**	31,000
MVDC Household Support Fund	0	11,315	**11,315**	5,500
SCC Emergency Client	0	10,000	**10,000**	5,000
OPCC Perpetrator Hub Grant	0	66,366	**66,366**	5,213
Company of Actuaries Charitable Trust	0	0	**0**	5,000
Sanctuary Scheme grant	0	85,000	**85,000**	100,666
SCC Hospital IDVA grant	0	51,048	**51,048**	47,115
IRIS East Surrey	0	65,280	**65,280**	69,652
NHS Surrey Heartlands grant	0	20,324	**20,324**	20,324
OPCC police advocate grant	0	42,000	**42,000**	42,000
OPCC counselling grant	0	12,250	**12,250**	12,250
OPCC children and young persons' grant	0	9,120	**9,120**	9,120
OPCC stalking advocate grant	0	45,958	**45,958**	44,059
OPCC VAWG prevention project grant	0	47,181	**47,181**	24,806
OPCC additional grants	0	0	**0**	4,765
SCC safer accommodation grant	0	53,813	**53,813**	53,813
SCC Bridge the Gap expenses grant	0	1,250	**1,250**	1,250
Surrey Police HHPU grant	0	9,568	**9,568**	9,568
NHS GP Event	0	2,500	**2,500**	0
CFS (NHS Charities Together) grant	0	10,417	**10,417**	25,000
CFS children and young persons' grant	0	2,875	**2,875**	4,026
CFS Rest and Digest	0	2,000	**2,000**	0
National Lottery Community Grant	0	26,387	**26,387**	0
CHC RBBC volunteers project grant	0	4,634	**4,634**	2,156
Lloyds Bank Charitable Foundation grant	0	25,000	**25,000**	27.667
Nationwide Community HMDAW grant	0	32,418	**32,418**	24,938
Richmond Fellowship grant	0	3,126	**3,126**	3,126
Tesco Community Trust grant	0	0	**0**	1,375
Vinci Charitable Trust grant	0	0	**0**	5,000
Waitrose Community Matters grant	0	0	**0**	1,429
Co-op Community Fund grant	0	1,634	**1,634**	4,299
The Hobson Charity Grant	0	9,000	**9,000**	0
Leadership Training Grant	0	1,800	**1,800**	0
RBBC Survivors Workshop	0	4,735	**4,735**	0
Women's Aid Emergency Support Grants	0	4,750	**4,750**	0
Survivors Steering Group grants	0	1,215	**1,215**	0
Earned income	82,390	0	**82,390**	53,637
	82,390	1,096,605	**1,178,995**	1,043,803

Other income of £3,159 (2023 – £1,039) is generated from fundraising activities.

3 Donations	Unrestricted funds £	Restricted funds £	31.3.24 Total £	31.3.23 Total £
Donations	50,072	1,300	**51,372**	21,162
Donations from related parties	240	0	**240**	790
	50,312	1,300	**51,612**	21,952

Donations of £240 were received from 1 trustee during the year (2023 - £790). There were no other related party transactions in the year ended 31 March 2024 (2023 – £Nil).

4 Expenditure	Charitable Expenditure £	Governance £	31.3.24 Total £	31.3.23 Total £
Costs directly allocated to activities				
Direct staff salaries, NI and pensions	550,355	0	**550,355**	457,338
Travelling and staff expenses	14,904	0	**14,904**	12,000
Recruitment costs	2,827	0	**2,827**	780
Consultancy	37,261	0	**37,261**	22,916
Group work and volunteer expenses	20,873	0	**20,873**	6,754
Counselling and survivor group costs	36,630	0	**36,630**	18,389
Client and family financial support	65,773	0	**65,773**	54,769
Sanctuary scheme	87,787	0	**87,787**	60,252
Children's support	8,303	0	**8,303**	7,796
Staff training and external supervision	28,663	0	**28,663**	18,199
Support costs allocated to activities				
Premises costs	38,438	0	**38,438**	31,467
Central staff salaries, NI and pensions	151,397	0	**151,397**	139,639
General running costs	52,992	0	**52,992**	40,136
Office equipment	17,349	0	**17,349**	9,628
Project costs	6,838	0	**6,838**	6,469
Auditors' remuneration / examiner's fee	0	5,500	**5,500**	5,860
Legal fees	0	0	**0**	1,247
Expenditure on charitable activities	1,120,390	5,500	**1,125,890**	893,639
Costs of generating funds			**3,386**	854
Total expenditure			**1,129,276**	894,493

5 Employees

	31.3.24 Total £	31.3.23 Total £
Employee costs		
Wages and salaries	**629,263**	534,948
Social security costs	**53,496**	46,871
Pension costs	**18,993**	15,158
	701,752	596,977

Number of employees The average monthly number of employees during the year was:	**No.**	No.
Charitable activities	**20**	16
Support staff	**4**	3
	24	19

The number of employees whose employee benefits (excluding pension costs) exceeded £60,000 was:		
£60,001 - £70,000	**0**	1
£70,001 - £80,000	**1**	0

ESDAS contributes to a defined contribution pension scheme for all employees unless they choose to opt out.

6 Trustee Remuneration and Related Party Transactions

None of the trustees received remuneration, benefits, or expense reimbursements from the charity during the year (2023 – nil).

Donations of £240 were received from trustees by the charity in the year (2023 - £790).

Hamilton Safeguarding Consultancy Ltd was paid £400 during the period for safeguarding training provided to ESDAS staff. Trustee R Berry is a director of the company.

There were no related party transactions during the year (2023 – nil).

The total remuneration paid to Key Management Personnel was £75,064 (2023 - £67,117). The charity is also making contributions to a defined contribution pension scheme for one member of Key Management Personnel (2023 – one).

7 Taxation

As a charity, ESDAS is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.
No tax charges arose for the charity during the year (2023 – nil).

8 Debtors: amounts falling due within one year	31.3.24 Total £	31.3.23 Total £
Trade debtors	**116,707**	49,073
Prepayments and accrued income	**17,736**	33,172
Other debtors	**0**	42,276
	134,443	124,521

9 Creditors: amounts falling due within one year	31.3.24 Total £	31.3.23 Total £
Trade creditors	**176,075**	33,853
Accruals	**11,491**	16,168
Deferred income - Grants received in advance	**74,712**	161,215
Other creditors	**0**	35,529
	262,278	246,765

During the year ESDAS acted as intermediary agent for three other Surrey domestic abuse outreach providers (Your Sanctuary, North Surrey Domestic Abuse Services and South West Surrey Domestic Abuse Services) and as an agent it:

- received funds of £2,391,085 (2023 - £2,329,885)
- paid out funds of £1,663,019 (2023 - £1,679,628)
- charged lead provider fees of £48,797 (2023 - £46,022)

and owed 158,788 (2023 - £35,529) to other providers and was owed 7,694 (2023 - £42,276) as at 31st March 2024.

The deferred income all relates to grants received where the giver allocated the funds to a future period. Movement in deferred income: B/F £161,215, released £127,935, deferred in year £41,432.

10 Operating lease commitments	31.3.24 Total £	31.3.23 Total £
Minimum lease payments under non-cancellable operating leases relating to premises rent up to the expiry date fall due as follows:		
Within one year	**40,974**	31,500
Between two and five years	**48,955**	85,071
	89,929	116,571

During the year, £48,504 of expenses related to operating lease payments.

Notes to the Financial Statements (continued) – Year Ended 31 March 2024

11 Movement of funds	Balance at 1 April 2023 £	Incoming Resources £	Resources expended £	Transfers £	Balance of 31 March 2024 £
RESTRICTED FUNDS					
SCC SDAP partnership contract	37,487	196,596	(215,797)	-	**18,286**
Ministry of Justice IDVA grant	-	140,745	(140,745)	-	**0**
Public Health complex needs	-	22,025	(22,025)	-	**0**
Local auth. RBBC, MVDC &TDC	-	42,735	(42,735)	-	**0**
RBBC Household Support Fund	-	31,540	(31,540)	-	**0**
MVDC Household Supp. Fund	-	11,315	(11,315)	-	**0**
SCC Emergency Client	-	10,000	(10,000)	-	**0**
Perpetrator Hub Grant	-	66,366	(66,366)	-	**0**
Sanctuary Scheme	43,846	85,000	(87,787)	-	**41,059**
SCC Hospital IDVA	-	51,048	(51,048)	-	**0**
IRIS East Surrey	-	65,280	(65,280)	-	**0**
NHS Surrey Heartlands grant	-	20,324	(20,324)	-	**0**
OPPC police advocate	-	42,000	(42,000)	-	**0**
OPCC counselling grant	-	12,250	(12,250)	-	**0**
OPCC children & young person's grant	-	9,120	(9,120)	-	**0**
OPCC stalking advocate	-	45,958	(45,958)	-	**0**
OPCC VAWG prevention project grant	-	47,181	(47,181)	-	**0**
SCC safer accomm. grant	25,348	53,813	(59,220)	-	**19,941**
SCC Bridge the gap grant	1,136	1,250	(2,336)	-	**50**
Surrey police HHPU grant	-	9,568	(9,568)	-	**0**
NHS GP Event	-	2,500	(2,500)	--	**0**
CFS children and young person's grant	-	2,875	(2,875)	-	**0**
CFS rest and digest	-	2,000	(2,000)	-	**0**
CFS for Mental Health	-	10,417	(10,417)	-	**0**
National Lottery Community	-	26,387	(26,387)	-	**0**
CHC RBBC volunteers project	-	4,634	(4,634)	-	**0**
Lloyds Charitable Foundation	-	25,000	(25,000)	-	**0**
Nationwide Community HMDAW grant	-	32,418	(32,418)	-	**0**
Richmond Fellowship grant	-	3,126	(3,126)	-	**0**
The Hobson Charity Grant	-	9,000	(7,631)	-	**1,369**
Vinci Charitable Trust grant	1,545	-	(1,545)	-	**0**
Leadership Training Grant	-	1,800	(1,800)	-	**0**
Co-op Community Fund grant	-	1,634	(1,634)	-	**0**
RBBC Survivors Workshops	-	4,735	(4,735)	-	**0**
Women's Aid Emergency Support	-	4,750	(4,750)	-	**0**
Survivors Steering Group	628	1,215	(1,843)	-	**0**
Donations	-	1,300	-	-	**1,300**
Total Restricted Funds	109,990	1,097,905	(1,125,890)	-	**82,005**

11 Movement of funds (continued)	General funds £	Designated funds £	Restricted funds £	Total £
Summary of movement in funds in the year				
Balances at 1 April 2023	8,302	422,996	109,990	541,288
Movement in the year				
-Incoming resources	156,281	0	1,097,905	1,254,186
-Resources expended	(3,386)	0	(1,125,890)	(1,129,276)
-Transfers	(151,000)	151,000	0	0
Balances at 31 March 2024	10,197	573,996	82,005	666,198

Assets and liabilities related to each class of funds

General: Debtors £30,592, Creditors (£20,395)

Designated: Cash at bank and in hand £741,167, Creditors (£167,171)

Restricted: Debtors £103,851, Cash at bank and in hand £52,866, Creditors (£74,712)

12 Purpose of funds

Restricted funds

Surrey County Council
Funding from Surrey County Council supported the provision of outreach support services for adults and children through the SDAP partnership Contract.
The SCC funded a specialist hospital-based IDVA worker for a second year and contributed towards the costs of the IRIS Advocator working with General Practitioners.
A grant was also provided from SCC's Household Support Fund for us to distribute to survivors in financial hardship to assist with fuel, food and other essential items.

Sanctuary Scheme
The Sanctuary Scheme finances changes to properties (eg. new locks, doors and sanctuary rooms) to improve security if a survivor elects to remain in their home. This year, there was a significant uplift in the restricted funding provided by SCC for this purpose.

Safer Accommodation
To provider safer accommodation for survivors of domestic abuse, in addition to the Sanctuary Scheme, SCC funded a specialist Housing IDVA to assist survivors facing housing challenges.

Ministry of Justice
Grants were provided by the MOJ to provide additional support for adult and children's IDVA services.

12 Purpose of funds (cont.)

Office of Police and Crime Commissioner for Surrey
Funding from the OPCC supported specialist IDVA staff including a Police Advocate, a Stalking Advocate and a Violence Against Women and Girls Prevention worker. The OPCC also contributed to a Children and Young People's worker supporting survivors aged 16 – 24. The OPCC also provided grants to support other projects such as the Partner Link Project and a counselling programme.

Public Health
Public Health provided a grant to extend outreach work with survivors with complex needs.

Reigate and Banstead Borough Council
RBBC continued to fund outreach services in their area. They also supported the salary costs of the IRIS Advocator across that Borough.
They also provided a significant grant from their Household Support Fund for survivors living in the borough and requiring financial support with fuel, food and other essential items during the current cost-of-living crisis.

Mole Valley District Council
MVDC supported outreach services in their area and provided Household Support Fund grants for us to distribute to survivors in financial hardship in the Mole Valley district.

Tandridge District Council
Funding for outreach services was provided by Tandridge District Council for survivors living in that area. They also supported the salary costs of the IRIS Advocator working with General Practitioners in Tandridge.

NHS Surrey Heartlands
This funding continued to support outreach work throughout East Surrey.

Company of Actuaries Charitable Trust
This charitable trust provided a grant to support ESDAS' volunteer programme.

Surrey Police High Harm Perpetrator Unit
This fund is to support survivors during the work of the Surrey Police's perpetrator work.

Community Foundation for Surrey
Grants from CFS funded increased levels of support for children and young people and, through a CFS (NHS Charities Together) Grant also supported the mental health and wellbeing of adult survivors.

Creating Healthy Communities Reigate & Banstead Borough Council
This fund from RBBC was for the development of a training programme, in partnership with Against Violence & Abuse, to support and train survivors of domestic abuse who want to provide peer support to others in similar situations.

Lloyds Bank Foundation
This grant was for three-year funding towards ESDAS' core costs operating its charitable activities. The Lloyds Bank Foundation also facilitated specialist consultancy to support the development of the charity's Risk Register, Policies and Procedures and Equality, Diversity and Inclusion practices.

12 Purpose of funds (cont.)

Nationwide Community
A Nationwide Community grant funded a new Housing & Multiple Disadvantage Domestic Abuse Worker for two years.

Richmond Fellowship
This funding was used to improve partnership working for those survivors experiencing mental ill health.

Co-op Community Fund
This fund supported therapeutic play therapy for child survivors of domestic abuse to assist with their recovery.

Unrestricted funds

Donations made by members of the public or organisations which are not restricted are held for use in assisting survivors and their families directly.

A Contingency Reserve has been established as a Designated Fund to provide a resource so that, in the event of grants to the charity ending, the charity could administer its affairs in an orderly manner and continue to support existing clients for a period of 3 – 4 months in line with the recommendations of the Charity Commission. This reserve includes an allowance for the potential cost of staff redundancies and the charity's contractual commitment in respect of its property lease.

The Contingency Reserve is deemed necessary due to the financial uncertainly caused by ESDAS having to re-apply for the majority of funding with the decisions of that process only being known shortly before the beginning of each new financial year. It is essential not only for the security of employees but also for our vulnerable client group, whose lives and welfare could be endangered by a sudden curtailment of our support.

Fund Transfers – During the year, funds were transferred from General Funds to the Contingency Reserve Designated Fund to ensure there are sufficient funds to support staff and vulnerable clients if significant grant funding is withdrawn.

13 Comparatives for the Statement of Financial Activities

	Unrestricted funds £	Restricted funds £	31.3.23 Total funds £
INCOME			
Donations	21,952	0	21,952
Charitable activities	53,637	990,166	1,043,803
Investment income	1,986	0	1,986
Other income	1,039	0	1,039
Total Income	78,614	990,166	1,068,780
EXPENDITURE			
Costs of generating funds	(854)	0	(854)
Charitable activities	0	(893,639)	(893,639)
Total Expenditure	(854)	(893,639)	(894,493)
Net income	77,760	96,527	174,287
Transfers between funds	-	-	-
NET MOVEMENT IN FUNDS	77,760	96,527	174,287
Total funds brought forward	353,538	13,463	367,001
FUNDS CARRIED FORWARD	431,298	109,990	541,288

14 Comparatives for movement of funds	Balance at 1 April 2022	Incoming Resources	Resources expended	Transfers	Balance of 31 March 2023
	£	£	£	£	£
RESTRICTED FUNDS					
SCC SDAP partnership contract	-	196,596	(159,109)	-	**37,487**
Ministry of Justice IDVA grant	-	118,557	(118,557)	-	-
Public Health complex needs	-	43,465	(43,465)	-	-
Local authority funding: Reigate and Banstead, Mole Valley and Tandridge	-	39,490	(39,490)	-	-
RBBC household support fund	-	31,000	(31,000)	-	-
MVDC household support fund	-	5,500	(5,500)	-	-
SCC household support fund	-	5,000	(5,000)	-	-
Partner Link outreach	-	5,213	(5,213)	-	-
Company of Actuaries Charitable Trust	-	5,000	(5,000)	-	-
Sanctuary Scheme	3,432	100,666	(60,252)	-	**43,846**
SCC Hospital IDVA	-	47,115	(47,511)	-	-
IRIS – RBBC and MVDC	-	69,652	(69,652)	-	-
NHS Surrey Heartlands grant	-	20,324	(20,324)	-	-
OPCC police advocate	-	42,000	(42,000)	-	-
OPCC counselling	-	12,250	(12,250)	-	-
OPCC stalking advocate	-	44,059	(44,059)	-	-
OPCC VAWG prevention project grant	-	24,806	(24,806)	-	-
OPCC additional grants	-	4,765	(4,765)	-	-
SCC safer accommodation grant	-	53,813	(28,465)	-	**25,348**
SCC Bridge the gap expenses grant	-	1,250	(114)	-	**1,136**
Surrey police HHPU grant	-	9,568	(9,568)	-	-
CFS (NHS Charities Together)	-	25,000	(25,000)	-	-
CFS children and young people's grant	-	4,026	(4,026)	-	-
CFS RBBC volunteers project grant	-	2,156	(2,156)	-	-
Lloyds Bank Charitable Foundation grant	-	27,667	(27,667)	-	-
Nationwide Community HMDAW grant	-	24,938	(24,938)	-	-
Richmond Fellowship grant	-	3,126	(3,126)	-	-
Tesco Community Trust grant	500	1,375	(1,875)	-	-
Vinci Charitable Trust grant	-	5,000	(3,455)	-	**1,545**
Waitrose Community Matters grant	-	1,429	(1,429)	-	-
Co-op Community Fund grant	-	4,299	(4,299)	-	-
Raven Brighter Futures Community	2,935	-	(2,935)	-	-
Play therapy grant	2,130	-	(2,130)	-	-
The Hobson Charity	2,911	-	(2,911)	-	-
Gatwick Airport Community Trust	770	-	(770)	-	-
Other specific use	785	1,942	(2,098)	-	**628**
Total Restricted Funds Movement	13,463	990,166	(893,639)	-	**109,990**

14 Comparatives for movement of funds (continued)	General funds £	Designated funds £	Restricted funds £	Total £
Summary of movement in funds in the comparative year				
Balances at 1 April 2022	1,698	351,840	13,463	367,001
Movement in the year				
-Incoming resources	78,614	0	990,166	1,068,780
-Resources expended	(854)	0	(893,639)	(894,493)
-Transfers	(71,156)	71,156	0	0
Balances at 31 March 2023	8,302	422,996	109,990	541,288

15 Charity Status

The organisation is a charitable company limited by guarantee. Registered as a company in the UK (company number: 3585674) and as a charity with The Charity Commission for England and Wales (charity number: 1092643).
The registered office address of the organisation is:
Redhill Chambers, 2D High Street, Redhill, Surrey, RH1 1RJ

GLOSSARY

ANNUAL REPORT GLOSSARY

CAMHS	Child & Adolescent Mental Health Services
CFS	Community Foundation for Surrey
DA	Domestic Abuse
ESDAS	East Surrey Domestic Abuse Services
HIDVA	Hospital Independent Domestic Violence Advisor
IDVA	Independent Domestic Violence Advisor
IRIS	Identification & Referral to Improve Safety
MARAC	Multi Agency Risk Assessment Conference
MOJ	Ministry of Justice
MVDC	Mole Valley District Council
OPCC	Office of the Police and Crime Commissioner
RBBC	Reigate and Banstead Borough Council
SaSH	Sussex and Surrey Hospital
SCC	Surrey County Council
SDAP	Surrey Domestic Abuse Partnership
SORP	Statement of Recommended Practice
SSG	Survivors Steering Group
VAWG	Violence Against Women and Girls

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

England & Wales - Charity number 1092643

Accounts

esdas

working together towards a brighter future

Working to create lives without fear and free from abuse and violence

REVISED ANNUAL REPORT

1ST April 2022 – 31st March 2023

East Surrey Domestic Abuse Services acronym ESDAS



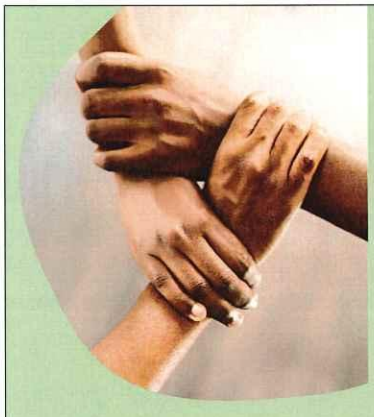
VISION

To work toward the eradication of domestic abuse and violence.



MISSION

To deliver domestic abuse support that serves the needs of survivors across East Surrey through individual outreach, community engagement and partnerships.



CORE AIMS & VALUES

- Focus on the holistic recovery of all survivors including women, men, the LGBTQ+ and other minoritised communities.
- Understand and fulfil the individual needs of survivors taking a needs-led, trauma-informed, compassionate approach.
- Tirelessly raise awareness of domestic abuse and its impact on communities.
- Actively challenge injustice and discrimination.
- Build rewarding and meaningful partnerships with corporate, public and third sector organisations.

esdas
working together towards a brighter future

LETTER FROM THE CHAIR OF THE BOARD

Dear Supporters, Partners, and Friends of ESDAS,

As we conclude another year at East Surrey Domestic Abuse Services, I am filled with immense pride and gratitude for the resilience and dedication shown by our team. This year presented unique challenges, notably the cost-of-living crisis which has profoundly affected both survivors of domestic abuse and our people. Despite these challenges, our team has risen to the occasion, showcasing unwavering commitment and excellence in service.

This year our team has exemplified the true spirit of ESDAS – stepping up, leaning in, and delivering survivor and trauma-informed services with exceptional care and professionalism. Their adaptability and commitment to maintaining high-quality support for survivors have been truly remarkable.

I also extend my heartfelt thanks to our Board for their invaluable guidance and support through this year. Their wisdom and insight have been crucial in steering our charity forward.

Finally, I want to acknowledge and thank Michelle Blunsom MBE for her inspiring leadership. Under her stewardship, ESDAS has navigated through another year of challenges and has made significant strides in our mission to support survivors and combat domestic abuse.

In solidarity and gratitude,

Michelle Arnold
Chair of the Board of Trustees

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working together towards a brighter future

LETTER FROM THE CHIEF EXECUTIVE

To Our Valued Community and Team,

As we reflect on the past year at East Surrey Domestic Abuse Services, the journey we've embarked upon, marked by both challenges and triumphs, fills me with immense pride and gratitude.

This year, more than ever, we faced a challenging environment for both survivors of domestic abuse and charities. Despite these hurdles, our unwavering commitment and innovative approaches have enabled us not only to sustain but also to enhance our funding. This achievement is a testament to the trust and confidence placed in us by our supporters and partners and our financial resilience which has been essential in navigating these tumultuous times.

During this year as ever, the strength and resilience of our team shone brightly. They upheld the highest standards of service, ensuring that our work remained impactful and empathetic. Working in this sector poses both professional and personal challenges. It can at times feel traumatising, overwhelming and like the very systems there to help people are riddled with injustice. Despite the injustice our team fight on, illuminating the stories of those who have been harmed or died as a result of abuse by those who are supposed to hold them dear.

A key focus this year has been our renewed commitment to tackling victim-blaming language and practices. By challenging and changing the narrative around domestic abuse, we aim to create a more supportive and understanding environment for survivors. The detrimental impact of victim-blaming and reinforces the need for a paradigm shift in societal attitudes and responses to domestic abuse. We will continue to ensure that those that do harm are centred within agency and community responses to domestic abuse.

Celebrating our 30th anniversary was a milestone that brought into focus the incredible strength of our partnerships with survivors, other organisations, and funders. These relationships form the bedrock of our success and our ability to impact lives meaningfully.

In conclusion, I am inspired daily by the grace, power, and resilience of the survivors we work with. Their stories and strength fuel our commitment. ESDAS is not just a charity; it's a beacon of hope, helping to illuminate a path out of darkness. As we move forward, we carry with us the strength and resilience of the survivors we serve, the dedication of our team, and the support of our community.

With deep appreciation and renewed commitment,

Michelle Blunsom MBE
CEO, East Surrey Domestic Abuse Services

REPORT OF THE TRUSTEES

The trustees who are also directors of the charity for the purposes of the Company Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015).

OBJECTIVES AND ACTIVITIES

Vision
Our vision is to work towards the eradication of domestic abuse.

Mission
We offer support and empowerment to anyone experiencing domestic abuse within East Surrey and their children.

Core Aims and Values
Our core aims and values are to:

- focus on the holistic recovery of all survivors including women, men, the LGBTQ+ community and minorisied communities
- understand and fulfil the individual needs of survivors taking a needs-led, trauma-informed, compassionate approach
- tirelessly raise awareness of domestic abuse and its impact on communities
- actively challenge injustice and discrimination
- build rewarding and meaningful partnerships with corporate, public and third sector organisations

ESDAS is an independent charity providing effective services to support survivors of domestic abuse and their children in East Surrey through individual outreach, community engagement and partnerships. Our service is open to any resident within the areas of Reigate and Banstead Borough Council, Mole Valley District Council and Tandridge District Council.

We are the lead provider in the Surrey Domestic Abuse Partnership, funded by Surrey County Council, Surrey Police and the Office of the Police & Crime Commissioner for Surrey to work with other service providers in the county to provide support to those experiencing or at risk of experiencing domestic abuse. Those with lived experience of domestic abuse are central to our own service delivery and development and aid us in holding other agencies to account for their response to those experiencing abuse.

In setting ESDAS' objectives and planning for its activities the trustees have given due consideration to guidance published by the Charity Commission relating to public benefit.

Our strategic focus to achieve our objectives has been:

- meeting the distinct needs of all survivors including those based on sex, age, gender, ethnicity, sexual orientation, religion, mental health challenges, drug or alcohol dependency, refugee and immigrations status
- increasing our community engagement including both the commencement of a local project for the prevention of violence against women and girls through improved domestic abuse awareness education and at a national level, by influencing UK policy and practice
- living our commitment to race equality and we continued to actively champion this in the wider community as well as within our Board, staff and for our survivors
- building more and stronger partnerships as we strongly believe in the value of a coordinated community response to domestic abuse and continued to strengthen our connections with GPs, our local hospital, police and statutory agencies
- strengthening the charity's resilience through continued upskilling and development of staff and diversification of income sources for long term financial sustainability

SUMMARY OF THE YEAR

During the year ended 31 March 2023, we have seen both an increasing demand for our services and a higher level of complexity in the needs of the survivors we support. We received:

- 3,237 referrals (compared to 2,958 in the prior year) a 9% increase
- Dealt with 38,447 contacts from survivors and professionals
- Supported over 1,049 survivors identified as High Risk
- Improved the physical home security of 99 survivors and 152 children through our Sanctuary Scheme
- Worked with 40 children on a one-to-one basis or through group work

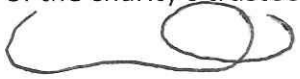
FUTURE PLANS

We were very successful in securing funding, both statutory and non-statutory, and this has continued beyond 31 March 2023. This additional funding has enabled us to expand and develop our services despite the cost-of-living crisis in the UK economy and the increased pressure this has exerted on survivors and staff.

OUR APPROACH

Our approach remains holistic, intersectional, trauma-informed and focused on the needs of each individual survivors. The following reports provide details of the funding received in the year to 31 March 2023, and how it has been used in furtherance of our objectives and core aims to support survivors.

The trustees declare that they have approved the trustees' report above. Signed on behalf of the charity's trustees.



Michelle Arnold
Chair of the Board of Trustees
5th March 2024

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OUR SERVICES – fact, figures, results and impact

OUTREACH



Via phone calls and email we had **17,799** contacts with survivors compared to 16,729 in the previous year (**a 6% increase**)

IMPACT

80% of survivors who engaged with us felt an increase in empowerment and safety

We received a **9% increase in referrals** this year to **3,237** in total

Over 80% of survivors were at either high or medium risk of serious harm.



95% of survivors were female. 541 had children.

CHILDREN'S SERVICES



We worked with **40** children on a 1:1 basis or in groups delivering over 362 sessions

IMPACT

Over 75% of these children reported improved mental health

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OUTREACH SERVICE

Community Outreach

Our community outreach service provides emotional and practical support to those experiencing domestic abuse in the borough of Reigate and Banstead, and districts of Tandridge and Mole Valley. We use a needs-led and trauma-informed approach to provide a safe space for survivors to talk about their experiences and understand their options to keep themselves and their children safe.

Our clients are referred to us through a variety of agencies: the police, health professionals, children's centres and other statutory and voluntary agencies. Survivors also self-refer through our website and telephone helplines.

During 2022/2023 we received 3,237 referrals, which represents an increase of 9% compared to the previous year. Support is provided face-to-face in the community, by phone, video call, text and email depending upon the clients' needs and safety.

A survivor told us "ESDAS really has been my safe space, I trust them fully, it is a caring yet professional service."

We are the lead provider of the Surrey Domestic Abuse Partnership ("SDAP") which comprises four charities covering Surrey and is commissioned by the SCC, OPCC, local authorities and other statutory agencies to provide community outreach services. The partnership is supported by a Survivor Steering Group who help to shape our services and inform the work of statutory and other agencies.

Each of our outreach workers support an average of 49 clients at any one time. Depending upon need, clients are offered:

- Risk and needs assessments
- Safety planning
- One to one support and group work
- Emotional and practical support
- Advocacy
- Referral and signposting to other agencies
- Support through the courts (both family and criminal)

We represented and advocated for clients at the MARAC (Multi Agency Risk Assessment Conference) 487 times during the year. This regular meeting brings together both statutory and voluntary agencies to discuss the highest risk survivors so that a safety plan can be created for them using the knowledge and resources of all the different agencies supporting the survivor.

"Thanks to ESDAS I now have a strong support network. Thank you so much for always listening to me and being so supportive."

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OTHER SERVICES

Specialist Independent Domestic Violence Advisor ("IDVA") Services

Our Hospital Independent Domestic Violence Advisor ("HIDVA") based at Sussex and Surrey Hospital ("SaSH") provided emotional and practical support and safety planning for survivors admitted to hospital and built a bridge to community support for their safety after leaving. Over 441 referrals were received by our HIDVA and over 161 survivors engaged with that HIDVA to access support during the year.

We continued to run the Identification & Referral to Improve Safety ("IRIS") programme for General Practitioners expanding it into the Banstead area. Our IRIS advocate both trains clinicians, receptionists and staff at GP surgeries to improve their domestic abuse awareness and receives patient referrals from clinicians to provide ongoing support according to patient needs and safety. 60 patients were referred to the IRIS advocate in the year.

Our focus on Housing and Multiple Disadvantage work for outreach clients added significantly to the safety of clients by working to secure them safe accommodation and appropriate support for mental health and other disadvantages.

Our Stalking Specialist Advocate worked across Surrey to support those experiencing stalking from intimate current or ex-partners providing advice and safety planning.

The ESDAS Police Advocate worked alongside officers in the Neighbourhood Policing and Domestic Abuse teams at the local police station to provide an enhanced level of support to survivors, whilst assisting with the professional development of police officers.

Community Based Groupwork

We deliver our group work programmes to adult survivors online as well as face-to-face during the daytime and evenings to provide flexibility and accessibility for our clients. These programmes include:

- **Drop-in support groups**: these cover wellbeing themes such as stress, sleep, mediation and self-esteem and supported over 30 clients
- **The Freedom programme**: this examines the roles played by attitudes and beliefs on the actions of abusive partners and survivors' responses and benefitted 29 women
- **Recovery Toolkit:** 10 women attended this course
- **Own My Life**: a 12 week multi-media programme to educate and empower survivors to regain ownership of their lives which 10 survivors attended
- **Healthy Relationships**: this supported 13 women during the year.

"I cannot express to you enough how isolated and alone I felt until I spoke to you"

CHILDREN'S SERVICES

Our Children's Service provided 1:1 and group therapeutic support to children who have been affected by domestic abuse and whose parent is being supported by our adult outreach service. Through 1:1 and groupwork using therapeutic play, we support and listen to children to help them make sense of their experiences as part of their reparation process and explore their feelings in a safe and empathetic environment. This service is child-centred and needs-led and focused on helping children understand that abuse is not their fault.

We ran the Children Overcoming Domestic Abuse programme for children alongside a mother's group. 75% the children reported an improvement in their emotional wellbeing and mental health. These groups were facilitated in collaboration with Welcare Children's Centre and a local Primary School.

Our staff also delivered the 6 weeks Healing Together programme on a 1:1 basis as an initial intervention for children. This programme focuses on understanding the connection between trauma and body responses to improve their emotional wellbeing.

"It's a huge relief to finally see I'm started to be listened too.
Thank you so much for all that you and ESDAS do for me.
The work is amazing and I'm so grateful that words can't describe it."

We directly supported 34 children during the year through the Children's Service and 6 children and their mothers through group work. Play Therapy sessions with external counsellors, were delivered to a further 12 children. In total, we held over 362 1:1 sessions face-to-face in school settings, and via video and telephone calls. We also held 226 consultations with non-abusive parents to advise them on parenting issues and understanding children's needs from a child's perspective after trauma.

Furthermore, we have developed our service to offer family work to non-abusive parents. By providing a safe space to discuss the issues being faced and offering guidance and strategies, achievable goals are explored. This has empowered and validated their parenting role leading to improved confidence in managing challenging behaviour and understanding the impact of domestic abuse on them and their children.

Our Children's Services advocated children's voices at professional network meetings (including at Case Conferences, Core Groups, Educational Review meetings and CAMHS) and advocated in relation to family court issues in particular child arrangement orders.

In addition, the Children's Service increased community engagement and built more and stronger partnerships by delivering training about the impact on children and parenting capacity of domestic abuse to statutory agencies and delivering talks in schools about recognising and managing children's trauma responses.

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"All the support that you gave me, everything you did for me was right, you allowed me to express how I felt without judgement but with understanding and constantly armed me with information and support."

COUNSELLING SERVICE

Our Service Counsellors and Volunteer Counsellors offer survivors face-to-face, telephone or video counselling. In 2022 - 23, our Counselling Service saw 80 survivors over 900 sessions.

LEGAL SUPPORT

We help survivors navigate the complex processes and forms within the legal system, including advice on obtaining court orders, working to secure a better and more just outcome from the legal system. We also organise and facilitate legal advice surgeries with family solicitors offering pro-bono advice. This is invaluable support particularly for clients who have experienced financial abuse and control.

SANCTUARY SCHEME

To support domestic abuse survivors staying in their own homes but remaining safe, we run a Sanctuary Scheme in collaboration with Surrey County. The scheme is fundamental in the prevention of homelessness and managing risk by providing property security measures free-of-charge to high-risk survivors. This year 99 survivors and 152 children were helped through the scheme with new locks, security alarms, sanctuary rooms, video doorbells and other security measures.

DIRECT CLIENT SUPPORT

Reigate and Banstead Borough Council, Mole Valley District Council and Surrey County Council provide Household Support Grants to us for distribution to clients in financial hardship. These grants are used to provide clients with supermarket vouchers for food, to assist them with their fuel bills or provide essential items such as children's winter clothing.

SURREY SURVIVORS STEERING GROUP

The Surrey Survivors Steering Group comprises a group with lived experience of domestic abuse from across the county who meet regularly to provide a voice for survivors on key domestic abuse matters. ESDAS is proud to work with the group who provide feedback to statutory agencies on the opinions and experiences of survivors.

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VOLUNTEERS AND COMMUNITY ENGAGEMENT

During the year to 31st March 2023, we benefited from our amazing volunteer team who give their time and expertise to us supporting both staff and survivors. We now have 37 outreach volunteers including volunteer counsellors. These volunteers work with clients 1:1 providing emotional support and delivering programmes such as the Freedom Programme directly to clients where they are unable to access our group work sessions. They also support the ESDAS team in the office by answering the helpline and providing much needed administration support around the client case management system. We also have 29 volunteers who provide ad hoc support helping with essential tasks such as collections and deliveries of emergency food, clothes and toys to clients.

Collectively, the volunteers have spent more than 1,100 hours of time supporting 178 clients of ESDAS either directly or indirectly. Volunteers also represented ESDAS at Mindfest in Dorking and No More Week at a local Waitrose talking to the public about ESDAS services and raising awareness of domestic abuse.

Christmas was again a difficult time for our clients. Volunteers stepped in to sort the many donations kindly received from individuals and local organisations so that hampers of gifts for clients and their children could be delivered to them in December.

Volunteers also helped us to deliver food from food banks and meals donated by our local "Cook" frozen food shop to clients in financial hardship which was particularly welcome during the cost-of-living crisis.

The volunteers' professionalism, dedication, patience and efficiency ensure that the support to clients is of a very high quality and meets the complex needs of survivors.

STAFF AND VOLUNTEER DEVELOPMENT & WELLBEING

It is central to ESDAS' values to have a strong commitment to the personal and professional development of staff and volunteers. Therefore, we channel self-care and a trauma-informed approach into the very core of our challenging day-to-day work.

During the last financial year, staff and volunteers have taken part in many internal and external training sessions to contribute to their development and wellbeing.

The emotional pressures of dealing with trauma and abuse cannot be underestimated and all staff receive clinical therapy sessions which provide them with a safe space to reflect and offload the emotional pressures of their work.

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RAISING AWARENESS AND TRAINING

We are committed to raising awareness within the community about domestic abuse and its far-reaching impacts. We use social media, attendance at community events and contributions to local and national debate to continue to raise the public's understanding that domestic abuse can be controlling, coercive or threatening behaviour, as well as violence, is more widespread than many people realise and can happen to anyone of any gender, age, ethnicity, orientation or income.

We believe that with the right training for professionals, they can offer more appropriate support and interventions for survivors with an increased understanding of domestic abuse in all its guises. Therefore, during the year to 31st March 2023, we continued to deliver training to professionals and statutory agencies across Surrey including courses such as DA: Understanding Coercive Control and the Multi-agency Framework, DA: Dynamics within the LBGTQ+ community and DA: Impact on Children and Parenting Capacity.

DONATIONS AND FUNDRAISING

With an increasingly difficult financial climate, we are overwhelmed by the generosity of our supporters who have given both time and money to help us continue to provide services to survivors in need.

In the year to 31st March 2023, we have been fortunate to receive numerous donations from individuals, community groups, organisations and charitable trusts as well as being beneficiaries of sponsored events such as marathons and campaigns through social media.

We were extremely grateful for a new 3-year grant towards core costs from Lloyds Bank Foundation who have also provided us with specialist consultancy support to develop our Risk Register and policies and procedures. The Nationwide Building Society Community fund provided a 2-year grant to support the work of our Housing & Multiple Disadvantage worker which has been very beneficial. Details of all the grants and major donations received are included within our Financial Statements.

These contributions not only enable us to continue delivering vital services but, equally importantly, the awareness raising and community spirit essential in these efforts truly reflects the compassion and commitment shown by all involved.

THANK YOU TO ALL OUR WONDERFUL SUPPORTERS!

Surrey County Council

The Office of Police and Crime Commissioner in Surrey

Reigate and Banstead Borough Council

Mole Valley District Council

Tandridge District Council

Surrey Police

Lloyds Bank Foundation

Nationwide Building Society

NHS Surrey Heartlands

Community Foundation for Surrey

Richmond Fellowship

Waitrose Community Matters

Tesco

Vinci UK Foundation

Thanks also go to all our individual donors, local businesses
and faith and community organisations
who make such a wonderful contribution to our work

FINANCIAL REVIEW

Financial Review of the Year Ended 31 March 2023
During this financial year, funds received were spent across our community and specialist outreach and children's services supporting survivors of domestic abuse and their children in East Surrey.

Total income for the year was £ 1,068,780 compared to £814,287 in 2021/2. We were able to expand our services significantly with the support of our funders. Grants from Surrey County Council, the Ministry of Justice and the Office of Police and Crime Commissioner for Surrey enabled us to extend our adult outreach services to both adults and children. We also received additional funding for the specialist outreach work, as detailed in this Annual Report, to finance our work with survivors with more complex needs.

This year we received a high level of grant to support the Sanctuary Scheme that we operate both for survivors in East Surrey and for those requiring high cost home security measures across the county.

We continued to receive a major grant from The Lloyds Bank Foundation towards our core costs. We also received a new two-year grant from the Nationwide Building Society community fund to support our specialised outreach support to survivors requiring support to access secure accommodation especially when experiencing multiple disadvantages.

Expenditure in the year increased to £894,493 from £741,750 in 2021/22. This was partly due to a rise in staff costs with higher staff hours worked and pay rates increased to adjust for the cost of living crisis and the need to attract and retain high quality staff. Furthermore, securing increased funding for both the Sanctuary Scheme and for support to survivors in financial hardship, provided the opportunity of higher expenditure in both of those areas of our services.

The overall surplus for the year was £174,287 compared to £72,537 in 2021/22 which increased our overall reserves to £541,288 in line with the Reserves Police set out below.

The charitable company's incoming and outgoing resources all related to continuing activities. The charitable company has no recognised gains or losses other than the net movement in funds for each year.

The financial statements comply with the Charities SORP (FRS 102) "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)", "Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

Investment policy
The trustees have adopted a policy for the management of the charity's funds which limits the amount placed with any one financial institution other than with its main banker, Lloyds, and further mitigates risk by seeking to place funds on deposit in a way that they feel is prudent in the prevailing economic climate.

The charity's income is received by various payments in an uneven pattern over the financial year and careful management of the funds available ensures that whilst sufficient funds are always on hand to meet expected expenditure, further funds may always be withdrawn from deposit to cater for any unforeseen expenditure. The charity has no intention of increasing the level of risk taken with its investments to try to increase interest receipts.

Reserves policy

The trustees are mindful of their stewardship responsibilities and ESDAS' Reserves policy reflects the guidance of the Charity Commission. Therefore, it is the policy of ESDAS that unrestricted funds which have not been designated for a specific use are maintained at a level to cover 3 – 6 months of expenditure, contractual commitments in respect of its property lease and potential staff redundancies. The trustees consider that reserves at that level will ensure that, in the event of a significant drop in funding, they will be sufficient to continue the charity's current activities while consideration is given to ways in which additional funds may be raised or survivors assisted in finding alternative sources of support. The trustees review the level of reserves each year.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document
The charity is a company limited by guarantee governed by its Memorandum and Articles of Association and registered as a charity with the Charity Commission.

Appointment of trustees
Trustees are appointed by the existing board. Before new trustees are appointed the board determines what new attributes and knowledge are needed within the board and shortlisting and interviews then take place with approval being voted on by existing trustees. New trustees have training and induction to familiarise themselves with their responsibilities and the charity itself. Trustees retire and are considered for reappointment in line with the procedures set out in the Memorandum and Articles of Association.

Organisational structure
The board of trustees is responsible for the strategic direction and policies of the charity in line with its stated mission. They also set the remuneration for the Chief Executive. A scheme of delegation is in place and day to day responsibility for the provision of services rests with the Chief Executive along with the senior management team. The Chief Executive is responsible for ensuring the charity delivers the services specified and follows the strategy developed by the trustees.

Risk management
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. To that end a risk register is maintained which is regularly reviewed by the senior management and board of trustees. Where significant risks are identified, policies, plans and procedures are established to mitigate or minimise the risk and then are regularly monitored.

In common with most charities, the loss of funding is always a significant risk. The trustees have therefore developed a strategic plan to diversify income and are appointing an external fundraiser to continue this plan.

To ensure a high level of health and safety for staff, volunteers and clients the charity strives to achieve best practice in respect of its safeguarding responsibilities.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REFERENCE AND ADMINISTRATIVE DETAILS

Registered company number
3585674

Registered charity number
1092643

Principal and registered office
Redhill Chambers, 2D High Street, Redhill, Surrey, RH1 1RJ

Trustees
Michelle Diane Arnold (Chair)
Ian Vinall
Charlotte Nicola Matier
Rebecca Claire Berry
Jonathan William Stanley Swain
Toluwase Victoria Oladosu (appointed 30 May 2023)
Juliet Mary Smith (appointed 30 May 2023)
Joanna Marie Hynes (appointed 30 May 2023)
Caroline Smith (appointed 11 July 2022, resigned 4 July 2023)
Nicole James (resigned 17 May 2022)
Michael Moloney (resigned 6 December 2022)
Bryony Sherwood Neale (resigned 6 December 2022)
Olaakanwa Chinwe Ugwu (resigned 15 August 2022)

Consultant to trustees
Kerry

Chief Executive Officer
Michelle A Blunsom MBE

Auditors
Bennewith, 3 Wey Court, Mary Road, Guildford, Surrey, GU1 4QU

Principal bankers
Lloyds Bank plc, 1 London Road, Redhill, RH1 1ND

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also directors of ESDAS for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that year. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Auditors

The auditors, Bennewith 2018 Limited (Statutory Auditors), will be proposed for re-appointment at the forthcoming Annual General Meeting.

Approved by order of the board of trustees on 5th March 2024 and signed on its behalf by:



Michelle Arnold – Chair and Trustee

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES

Opinion
We have audited the revised financial statements of East Surrey Domestic Abuse Service – acronym ESDAS ("the charitable company") for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the revised financial statements including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The revised financial statements replace the original financial statements approved by the directors on 4 December 2023. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). The revised financial statements have been prepared under the Companies (Revisions of Defective Accounts and Reports) Regulations 2008 and accordingly do not take account of events which have taken place after the date the original financial statements were approved.

In our opinion the financial statements:

- give a true and fair view, seen as at the date of the original financial statements were approved, of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice seen as at the date the original financial statements were approved;
- have been property prepared in accordance with the requirements of the Companies Act 2006 as they have effect under the Companies (Revision of Defective Accounts and Reports) Regulations 2008.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs UK) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the revised financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the revised financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of matter – revisions of movement of funds note
We draw attention to note 15 of these revised financial statements which describes the need for revision primarily of the movement of funds note due to a misstatement in the original financial statements. The original financial statements were approved on 4 December 2023 and our previous audit report was signed on 8 December 2023. We have not performed a subsequent events review for the period from the date of our previous auditor's report to the date of this report. Our opinion is not modified in this respect.

Conclusions relating to going concern
In auditing the revised financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the revised financial statements is appropriate. Based on the work we performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the original financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES (cont.)

Other information
The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the revised financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the revised financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatement, we are required to determine whether this gives rise to a material misstatement in the revised financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the revised financial statements; or
- the charitable company has not kept adequate accounting records; or
- the revised financials statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purpose of company law) are responsible for the preparation of the revised financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of the revised financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the revised financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements
We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made of having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the revised financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these revised financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We obtained an understanding of the legal and regulatory frameworks that are applicable to the entity and determined the most significant are those that relate to FRS 102 Section 1A, pension laws and regulations and tax regulations.

We assessed the risk of material misstatement in respect of fraud as follows:

- Enquiries made of management and those charged with governance
- Analytical procedures were used to identify if there were any unusual or unexpected relationships
- Discussions with management to identify any fraud risk factors of related party relationships and transactions

Based on the results of our risk assessment we designed our audit procedures to identify non-compliance with such laws and regulations identified above. Enquiries were made of management and those charged with governance. We corroborated our enquiries through the review of Board minutes and other papers provided. There was no contradictory evidence.

We considered the risk of fraud through management override and, in response, we incorporated testing of manual journal entries into our audit approach. We tested year end journals as well as journal entries throughout the year. There were no transactions identified outside the normal course of business.

Based on the results of our risk assessment we designed our audit procedures to identify and to address material misstatements in relation to fraud. We incorporated an element of unpredictability in the selection of the nature, timing and extend of audit procedures. Where transaction meeting risk criteria were identified, we carried out further work such as additional testing.

A further description of our responsibilities for the audit of the revised financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities This description forms part of our Report of the Independent Auditors.

We are also required to report whether in our opinion the original financial statements failed to comply with the requirements of the Companies Act 2006 in the respects identified by the directors. The audit of revised financial statements includes the performance of procedures to assess whether the revisions made by the directors are appropriate and have been properly made.

Use of our report
This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in the auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Bennewith 2018 Limited (Statutory Auditors)
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006

3 Wey Court
Mary Road
Guildford, Surrey
GU1 4QU

Bennewith & Co.

Date: 16 April 2024

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Statement of Financial Activities – Year Ended 31 March 2023

	Notes	Unrestricted funds £	Restricted funds £	31.3.23 Total funds £	31.3.22 Total funds £
INCOME					
Donations	3	21,952	0	**21,952**	54,732
Charitable activities	2	53,637	990,166	**1,043,803**	748,023
Investment income		1,986	0	**1,986**	876
Other income	2	1,039	0	**1,039**	10,656
Total Income		78,614	990,166	**1,068,780**	814,287
EXPENDITURE					
Costs of generating funds	4	(854)	0	**(854)**	(670)
Charitable activities	4	0	(893,639)	**(893,639)**	(741,080)
Total Expenditure		(854)	(893,639)	**(894,493)**	(741,750)
Net income		77,760	96,527	**174,287**	72,537
Transfers between funds		-	-	**-**	-
NET MOVEMENT IN FUNDS		77,760	96,527	**174,287**	72,537
Total funds brought forward		353,538	13,463	**367,001**	294,464
FUNDS CARRIED FORWARD		431,298	109,990	**541,288**	367,001

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Balance Sheet – As at 31 March 2023

Co registration No. 3585674

	Notes	**31.3.23 Total funds £**	31.3.22 Total funds £
CURRENT ASSETS			
Debtors	*8*	**124,521**	62,315
Cash at bank and in hand		**663,532**	630,138
		788,053	692,453
CREDITORS			
Amounts falling due within one year	*9*	**(246,765)**	(325,452)
NET ASSETS		**541,288**	367,001
FUNDS			
Restricted funds	*11*	**109,990**	13,463
Unrestricted funds:	*11*		
-Contingency reserve		**422,996**	351,840
-General purpose fund		**8,302**	1,698
TOTAL CHARITY FUNDS		**541,288**	367,001

The directors have acknowledged their responsibilities for:

a) ensuring that the charitable company keeps accounting records in accordance with Sections 386 and 387 of the Companies Act 2006 and

b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 145 of the Charities Act 2011. These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

These financial statements were approved by the Board of Trustees and authorised for issue on 5th March 2024 and were signed on its behalf by:



Michelle Arnold – Chair and Trustee

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

Cash Flow Statement – Year Ended 31 March 2023

	31.3.23 £	31.3.22 £
Cash flows from operating activities	**31,408**	309,283
Interest received	**1,986**	876
Change in cash and cash equivalents in the year	**33,394**	310,159
Cash and cash equivalents at the beginning of the year	**630,138**	319,979
Cash and cash equivalents at the end of the year	**663,532**	630,138

Reconciliation of net income to net cash flow from operating activities	**31.3.23** **£**	31.3.22 £
Net income for the year	**174,287**	72,537
Adjustments for:		
Interest received	**(1,986)**	(876)
(Increase) / decrease in debtors	**(62,206)**	(29,721)
Increase / (decrease) in creditors and grants in advance	**(78,687)**	267,343
Net cash provided by operating activities	**31,408**	309,283

REVISION OF FINANCIAL STATEMENTS

These are revised financial statements replacing the original financial statements approved by the directors on 4 December 2023. They are now the statutory accounts of the company for the financial year ending 31 March 2023. The revised financial statements have been prepared under the Companies (Revision of Defective Accounts and Reports) Regulations 2008 and accordingly do not take account of events which have taken place after the date the original financial statements were approved.

The original financial statements did not comply with the Companies Act 2006, Section 393 requirement to give a true and fair view. This was due to the total balance of Restricted funds and Unrestricted – Contingency reserve funds being materially misstated on the Balance Sheet and Note 11 "Movement of funds". There were related misstatements in Note 11 "Movement of funds", to general and restricted fund expenses and the transfer from General funds to Designated funds.

A full explanation of this revision is given in note 15.

STATUTORY INFORMATION

The charitable company is registered in England and Wales as a company limited by guarantee. Its registered office is at Redhill Chambers 2D High Street, Redhill, Surrey, RH1 1RJ. The registration numbers are shown on page 18. ESDAS is a public benefit charity whose objective is to provide a service to specific members of the general public as set out in the Annual Report and not to provide a financial return to members.

1. Accounting policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1 Basis of preparation

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice' applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK (FRS 102) 'Financial Reporting Standard 102' and the Companies Act 2006.

1.2 Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably except for certain income which is recognised in the period specified by the donor. Where the donor has specified that the grant is to be related to a fixed period for a specific use, these funds will be treated as deferred income and released to the Statement of Financial Activities to match the related expenditure.

Accounting policies (continued)

1.3 Expenditure

Expenditure is recognised on an accruals basis as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure includes costs that can be allocated directly to activities and those costs of an indirect nature necessary to support them.

1.4 Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives of the charity at the discretion of the trustees.

Designated funds have been set aside by the charity for a particular purpose. These funds remain unrestricted and can be used for another purpose at the trustees' discretion.

Restricted funds are subject to restrictions on their expenditure imposed by the donor or when the funds are raised for a particular restricted purpose.

Further explanation of the nature and purpose of each funds is included in the notes to the financial statements.

1.5 Taxation

The charity is exempt from corporation tax on its charitable activities and is not registered for VAT.

1.6 Fixed assets

The charity doesn't capitalise assets that cost less than £2,000. Any assets over that amount would be capitalised and depreciated in accordance with their useful life.

1.7 Pension costs and other post-retirement benefits

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2 Income from charitable operations	Unrestricted funds £	Restricted funds £	31.3.23 Total £	31.3.22 Total £
SCC SDAP partnership contract	0	196,596	**196,596**	196,596
Ministry of Justice IDVA grant	0	118,557	**118,557**	114,031
Public Health complex needs grant	0	43,465	**43,465**	29,319
Local authority funding: Reigate and Banstead, Mole Valley and Tandridge	0	39,490	**39,490**	49,490
RBBC Household Support Fund	0	31,000	**31,000**	6,941
MVDC Household Support Fund	0	5,500	**5,500**	0
SCC Household Support Fund	0	5,000	**5,000**	0
Partner Link outreach grant	0	5,213	**5,213**	10,425
Company of Actuaries Charitable Trust	0	5,000	**5,000**	5,000
Sanctuary Scheme grant	0	100,666	**100,666**	20,072
SCC Hospital IDVA grant	0	47,115	**47,115**	46,919
IRIS – SCC, RBBC and MVDC	0	69,652	**69,652**	43,024
NHS Surrey Heartlands grant	0	20,324	**20,324**	20,324
OPCC police advocate grant	0	42,000	**42,000**	0
OPCC counselling grant	0	12,250	**12,250**	18,500
OPCC children and young persons' grant	0	9,120	**9,120**	0
OPCC stalking advocate grant	0	44,059	**44,059**	22,030
OPCC VAWG prevention project grant	0	24,806	**24,806**	0
OPCC additional grants	0	4,765	**4,765**	4,558
SCC safer accommodation grant	0	53,813	**53,813**	0
SCC Bridge the Gap expenses grant	0	1,250	**1,250**	0
Surrey Police HHPU grant	0	9,568	**9,568**	9,568
CFS (NHS Charities Together) grant	0	25,000	**25,000**	25,655
CFS children and young persons' grant	0	4,026	**4,026**	0
CHC RBBC volunteers project grant	0	2,156	**2,156**	0
Lloyds Bank Charitable Foundation grant	0	27,667	**27,667**	30,128
Nationwide Community HMDAW grant	0	24,938	**24,938**	0
Richmond Fellowship grant	0	3,126	**3,126**	3,126
Tesco Community Trust grant	0	1,375	**1,375**	500
Vinci Charitable Trust grant	0	5,000	**5,000**	0
Waitrose Community Matters grant	0	1,429	**1,429**	0
Co-op Community Fund grant	0	4,299	**4,299**	0
Raven Brighter Futures Community grant	0	0	**0**	5,000
Play Therapy grant	0	0	**0**	3,700
The Hobson Charity grant	0	0	**0**	7,000
Postcode Community Trust grant	0	0	**0**	13,337
Gatwick Airport Community Trust grant	0	0	**0**	3,690
Other specific use grants	0	1,941	**1,941**	3,678
Earned income	53,637	0	**53,637**	55,412
	53,637	990,166	**1,043,803**	748,023

Other income of £1,039 (2022 – £10,656) is generated from fundraising activities.

3 Donations	Unrestricted funds £	Restricted funds £	31.3.23 Total £	31.3.22 Total £
Donations	21,162	0	**21,162**	54,532
Donations from related parties	790	0	**790**	200
	21,952	0	**21,952**	54,732

Donations of £790 were received from 3 trustees during the year. There were no other related party transactions in the year ended 31 March 2023 (2022 – £200).

4 Expenditure	Charitable Expenditure £	Governance £	31.3.23 Total £	31.3.22 Total £
Costs directly allocated to activities				
Direct staff salaries, NI and pensions	457,338	0	**457,338**	363,665
Travelling and staff expenses	12,000	0	**12,000**	5,362
Recruitment costs	780	0	**780**	1,350
Consultancy	22,916	0	**22,916**	56,419
Group work and volunteer expenses	6,754	0	**6,754**	3,815
Counselling and survivor group costs	18,389	0	**18,389**	20,751
Client and family financial support	54,769	0	**54,769**	17,094
Sanctuary scheme	60,252	0	**60,252**	24,559
Children's support	7,796	0	**7,796**	9,237
Staff training and external supervision	18,199	0	**18,199**	18,532
Support costs allocated to activities				
Premises costs	31,467	0	**31,467**	36,557
Central staff salaries, NI and pensions	139,639	0	**139,639**	144,163
General running costs	40,136	0	**40,136**	29,447
Office equipment	9,628	0	**9,628**	1,337
Project costs	6,469	0	**6,469**	6,452
Auditors' remuneration / examiner's fee	0	5,860	**5,860**	2,340
Legal fees	1,247	0	**1,247**	0
Expenditure on charitable activities	887,779	5,860	**893,639**	741,080
Costs of generating funds			**854**	670
Total expenditure			**894,493**	741,750

5 Employees

	31.3.23 Total £	31.3.22 Total £
Employee costs		
Wages and salaries	**534,948**	452,948
Social security costs	**46,871**	41,318
Pension costs	**15,158**	13,562
	596,977	507,828

Number of employees		
The average monthly number of employees during the year was:	**No.**	No.
Charitable activities	**16**	13
Support staff	**3**	4
	19	17

The number of employees whose employee benefits (excluding pension costs) exceeded £60,000 was: £60,001 - £70,000	**1**	0

ESDAS contributes to a defined benefit pension scheme for all employees unless they choose to opt out.

6 Trustee Remuneration and Related Party Transactions

None of the trustees received remuneration from the charity during the year (2022 – nil).
No expenses including travel costs were reimbursed to trustees during the year (2022 – nil).
Donations of £790 were received from trustees by the charity in the year (2022 - £200).

The total remuneration paid to Key Management Personnel was £67,117 (2022 - £59,122).
The charity is also making contributions to a defined contribution pension scheme for one member of Key Management Personnel (2022 – one).

7 Taxation

As a charity, ESDAS is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.
No tax charges arose for the charity during the year (2022 – nil).

8 Debtors: amounts falling due within one year	31.3.23 Total £	31.3.22 Total £
Trade debtors	**49,073**	19,934
Prepayments and accrued income	**33,172**	42,381
Other debtors	**42,276**	0
	124,521	62,315

9 Creditors: amounts falling due within one year	31.3.23 Total £	31.3.22 Total £
Trade creditors	**33,853**	42,000
Accruals and deferred income	**16,168**	9,373
Grants received in advance	**161,215**	274,079
Other creditors	**35,529**	0
	246,765	325,452

During the year ESDAS acted as intermediary agent for three other Surrey domestic abuse outreach providers (Your Sanctuary, North Surrey Domestic Abuse Services and South West Surrey Domestic Abuse Services) and as an agent it:

- received funds of £2,329,885 (2022 - £1,714,968)
- paid out funds of £1,679,628 (2022 - £1,317,678)
- charged lead provider fees of £46,022 (2022 - £35,931)

and owed £35,529 (2022 - £nil) to other providers and was owed £42,276 (2022 - £nil) as at 31st March 2023 included in other creditors and other debtors respectively.

10 Operating lease commitments	31.3.23 Total £	31.3.22 Total £
Minimum lease payments under non-cancellable operating leases relating to premises rent up to the expiry date fall due as follows:		
Within one year	**31,500**	41,514
Between two and five years	**85,071**	0
	116,571	41,514

11 Movement of funds	Balance at 1 April 2022 £	Incoming Resources £	Resources expended £	Transfers £	Balance of 31 March 2023 £
RESTRICTED FUNDS					
SCC SDAP partnership contract	-	196,596	(159,109)	-	**37,487**
Ministry of Justice IDVA grant	-	118,557	(118,557)	-	-
Public Health complex needs	-	43,465	(43,465)	-	-
Local authority funding: Reigate and Banstead, Mole Valley and Tandridge	-	39,490	(39,490)	-	-
RBBC Household Support Fund	-	31,000	(31,000)	-	-
MVDC Household Support Fund	-	5,500	(5,500)	-	-
SCC Household Support Fund	-	5,000	(5,000)	-	-
Partner Link outreach	-	5,213	(5,213)	-	-
Company of Actuaries Charitable Trust	-	5,000	(5,000)	-	-
Sanctuary Scheme	3,432	100,666	(60,252)	-	**43,846**
SCC Hospital IDVA	-	47,115	(47,115)	-	-
IRIS – SCC, RBBC and MVDC	-	69,652	(69,652)	-	-
NHS Surrey Heartlands grant	-	20,324	(20,324)	-	-
OPPC police advocate	-	42,000	(42,000)	-	-
OPCC counselling	-	12,250	(12,250)	-	-
OPCC children and young person's grant	-	9,120	(9,120)	-	-
OPCC stalking advocate	-	44,059	(44,059)	-	-
OPCC VAWG prevention project grant	-	24,806	(24,806)	-	-
OPCC additional grants	-	4,765	(4,765)	-	-
SCC safer accommodation grant	-	53,813	(28,465)	-	**25,348**
SCC Bridge the gap grant	-	1,250	(114)	-	**1,136**
Surrey police HHPU grant	-	9,568	(9,568)	-	-
CFS (NHS Charities Together)	-	25,000	(25,000)	--	-
CFS children and young person's grant	-	4,026	(4,026)	-	-
CHC RBBC volunteers project grant	-	2,156	(2,156)	-	-
Lloyds Bank Charitable Foundation grant	-	27,667	(27,667)	-	-
Nationwide Community HMDAW grant	-	24,938	(24,938)	-	-
Richmond Fellowship grant	-	3,126	(3,126)	-	-
Tesco Community Trust grant	500	1,375	(1,875)	-	-
Vinci Charitable Trust grant	-	5,000	(3,455)	-	**1,545**
Waitrose Community Matters grant	-	1,429	(1,429)	-	-
Co-op Community Fund grant	-	4,299	(4,299)	-	-
Raven Brighter Futures Community	2,935	-	(2,935)	-	-
Play Therapy grant	2,130	-	(2,130)	-	-
The Hobson Charity	2,911	-	(2,911)	-	-
Gatwick Airport Community Trust	770	-	(770)	-	-
Other specific use	785	1,941	(2,098)	-	**628**
Total Restricted Funds Movement	13,463	990,166	(893,639)	-	**109,990**

11 Movement of funds (continued)	General funds £	Designated funds £	Restricted funds £	Total £
Summary of movement in funds in the year				
Balances at 1 April 2022	1,698	351,840	13,463	367,001
Movement in the year				
-Incoming resources	78,614	0	990,166	1,068,780
-Resources expended	(854)	0	(893,639)	(894,493)
-Transfers	(71,156)	71,156	0	0
Balances at 31 March 2023	8,302	422,996	109,990	541,288

12 Purpose of funds

Restricted funds

Surrey County Council
Funding from Surrey County Council supported the provision of outreach support services for adults and children through the SDAP partnership Contract.
The SCC funded a specialist hospital-based IDVA worker for a second year and contributed towards the costs of the IRIS Advocator working with General Practitioners.
A grant was also provided from SCC's Household Support Fund for us to distribute to survivors in financial hardship to assist with fuel, food and other essential items.

Sanctuary Scheme
The Sanctuary Scheme finances changes to properties (eg. new locks, doors and sanctuary rooms) to improve security if a survivor elects to remain in their home. This year, there was a significant uplift in the restricted funding provided by SCC for this purpose.

Safer Accommodation
To provider safer accommodation for survivors of domestic abuse, in addition to the Sanctuary Scheme, SCC funded a specialist Housing IDVA to assist survivors facing housing challenges.

Ministry of Justice
Grants were provided by the MOJ to provide additional support for adult and children's IDVA services.

12 Purpose of funds (cont.)

Office of Police and Crime Commissioner for Surrey
Funding from the OPCC supported specialist IDVA staff including a Police Advocate, a Stalking Advocate and a Violence Against Women and Girls Prevention worker. The OPCC also contributed to a Children and Young People's worker supporting survivors aged 16 – 24. The OPCC also provided grants to support other projects such as the Partner Link Project and a counselling programme.

Public Health
Public Health provided a grant to extend outreach work with survivors with complex needs.

Reigate and Banstead Borough Council
RBBC continued to fund outreach services in their area. They also supported the salary costs of the IRIS Advocator across that Borough.
They also provided a significant grant from their Household Support Fund for survivors living in the borough and requiring financial support with fuel, food and other essential items during the current cost-of-living crisis.

Mole Valley District Council
MVDC supported outreach services in their area and provided Household Support Fund grants for us to distribute to survivors in financial hardship in the Mole Valley district.

Tandridge District Council
Funding for outreach services was provided by Tandridge District Council for survivors living in that area. They also supported the salary costs of the IRIS Advocator working with General Practitioners in Tandridge.

NHS Surrey Heartlands
This funding continued to support outreach work throughout East Surrey.

Company of Actuaries Charitable Trust
This charitable trust provided a grant to support ESDAS' volunteer programme.

Surrey Police High Harm Perpetrator Unit
This fund is to support survivors during the work of the Surrey Police's perpetrator work.

Community Foundation for Surrey
Grants from CFS funded increased levels of support for children and young people and, through a CFS (NHS Charities Together) Grant also supported the mental health and wellbeing of adult survivors.

Creating Healthy Communities Reigate & Banstead Borough Council
This fund from RBBC was for the development of a training programme, in partnership with Against Violence & Abuse, to support and train survivors of domestic abuse who want to provide peer support to others in similar situations.

12 Purpose of funds (cont.)

Lloyds Bank Foundation
This grant was for three-year funding towards ESDAS' core costs operating its charitable activities. The Lloyds Bank Foundation also facilitated specialist consultancy to support the development of the charity's Risk Register, Policies and Procedures and Equality, Diversity and Inclusion practices.

Nationwide Community
A Nationwide Community grant funded a new Housing & Multiple Disadvantage Domestic Abuse Worker for two years.

Richmond Fellowship
This funding was used to improve partnership working for those survivors experiencing mental ill health.

Vinci Foundation
This charitable foundation provided a grant to purchase laptops for staff to work securely off-site and buy smartphones for survivors' safe communication with support services.

Waitrose Community Matters
Charitable donations from Waitrose Community Matters supported vulnerable children and young people who had experienced domestic abuse.

Co-op Community Fund
This fund supported therapeutic play therapy for child survivors of domestic abuse to assist with their recovery.

Unrestricted funds

Donations made by members of the public or organisations which are not restricted are held for use in assisting survivors and their families directly.

A Contingency Reserve has been established as a Designated Fund to provide a resource so that, in the event of grants to the charity ending, the charity could administer its affairs in an orderly manner and continue to support existing clients for a period of 3 – 4 months in line with the recommendations of the Charity Commission. This reserve includes an allowance for the potential cost of staff redundancies and the charity's contractual commitment in respect of its property lease.

The Contingency Reserve is deemed necessary due to the financial uncertainly caused by ESDAS having to re-apply for the majority of funding with the decisions of that process only being known shortly before the beginning of each new financial year. It is essential not only for the security of employees but also for our vulnerable client group, whose lives and welfare could be endangered by a sudden curtailment of our support.

13 Comparatives for the Statement of Financial Activities

	Unrestricted funds £	Restricted funds £	31.3.22 Total funds £
INCOME			
Donations	54,732	0	54,732
Charitable activities	55,412	692,611	748,023
Investment income	876	0	876
Other income	10,656	0	10,656
Total Income	121,676	692,611	814,287
EXPENDITURE			
Costs of generating funds	(670)	0	(670)
Charitable activities	(40,516)	(700,564)	(741,080)
Total Expenditure	(41,186)	(700,564)	(741,750)
Net income	80,490	(7,953)	72,537
Transfers between funds	-	-	-
NET MOVEMENT IN FUNDS	80,490	(7,953)	72,537
Total funds brought forward	273,048	21,416	294,464
FUNDS CARRIED FORWARD	353,538	13,463	367,001

14 Comparatives for movement of funds	Balance at 1 April 2021 £	Incoming Resources £	Resources expended £	Transfers £	Balance of 31 March 2022 £
RESTRICTED FUNDS					
SCC SDAP partnership contract	-	196,596	(196,596)	-	-
Ministry of Justice IDVA grant	-	114,031	(114,031)	-	-
Public Health complex needs	-	29,319	(29,319)	-	-
Local authority funding: Reigate and Banstead, Mole Valley and Tandridge	-	49,490	(49,490)	-	-
RBBC household support grant	-	6,940	(6,940)	-	-
Partner Link outreach	-	10,425	(10,425)	-	-
Company of Actuaries Charitable Trust	6,308	5,000	(11,308)	-	-
Sanctuary Scheme	7,919	20,072	(24,559)	-	**3,432**
SCC Hospital IDVA	-	46,919	(46,919)	-	-
IRIS – RBBC and MVDC	-	43,024	(43,024)	-	-
NHS Surrey Heartlands grant	-	20,324	(20,324)	-	-
OPCC counselling	-	18,500	(18,500)	-	-
OPCC stalking advocate	-	22,030	(22,030)	-	-
OPCC additional grants	-	4,558	(4,558)	-	-
Surrey police HHPU grant	-	9,568	(9,568)	-	-
CFS (NHS Charities Together)	-	25,655	(25,655)	--	-
Lloyds Bank Charitable Foundation grant	-	30,128	(30,128)	-	-
Richmond Fellowship grant	-	3,126	(3,126)	-	-
Raven Brighter Futures Community	-	5,000	(2,065)	-	**2,935**
Play Therapy grant	-	3,700	(1,570)	-	**2,130**
The Hobson Charity	-	7,000	(4,089)	-	**2,911**
Postcode Community Trust	-	13,337	(13,337)	-	-
Gatwick Airport Community Trust	-	3,690	(2,920)	-	**770**
Other specific use	7,189	4,179	(10,083)	-	**1,285**
Total Restricted Funds Movement	21,416	692,611	(700,564)	-	**13,463**

	General funds £	Designated funds £	Restricted funds £	Total £
Summary of movement in funds in the comparative year				
Balances at 1 April 2021	2,208	270,840	21,416	294,464
Movement in the year				
-Incoming resources	121,676	0	692,611	814,287
-Resources expended	(41,186)	0	(700,564)	(741,750)
-Transfers	(81,000)	81,000	0	0
Balances at 31 March 2022	1,698	351,840	13,463	367,001

15 Revision of Financial Statements

These are revised financial statements replacing the original financial statements approved by the directors on 4 December 2023. They are now the statutory accounts of the company for the financial year ending 31 March 2023. The revised financial statements have been prepared under the Companies (Revision of Defective Accounts and Reports) Regulations 2008 and accordingly do not take account of events which have taken place after the date the original financial statements were approved.

The original financial statements did not comply with the Companies Act 2006, Section 393 requirement to give a true and fair view. This was due to the total balance of Restricted funds and Unrestricted – Contingency reserve funds being materially misstated on the Balance Sheet and Note 11 "Movement of funds". There were related misstatements in Note 11 "Movement of funds", to general and restricted fund expenses and the transfer from General funds to Designated funds.

The following significant amendments were made in the revised financial statements:

Balance Sheet Revision

The funds section of the balance sheet was revised to correctly show the split between Restricted funds and the unrestricted funds contingency reserve. The alterations in the funds totals are shown below.

Revision to balance sheet funds

	31.3.23 Total funds per original balance sheet £	31.3.23 Total funds per revised balance sheet £	Change to total funds figure £
FUNDS			
Restricted funds	47,155	**109,990**	**62,835**
Unrestricted funds:			
-Contingency reserve	485,831	**422,996**	**(62,835)**
-General purpose fund	8,302	**8,302**	-
TOTAL CHARITY FUNDS	541,288	**541,288**	-

15 Revision of Financial Statements (cont.)

Movement of Funds (Note 11) Revision

Restricted Funds Detail

This part of the movement of funds note was revised to correctly show the total Restricted funds and resources expended and balances as at 31 March 2023 for each fund. The resources expended and balance figures revised are outlined below.

Figures revised in the restricted funds detail

	Resources expended per original note £	Resources expended per revised note £	Change in resources expended figure £	Balance of 31 March 2023 per original note £	Balance of 31 March 2023 per revised note £	Change to balance of 31 March 2023 figure £
RESTRICTED FUNDS						
SCC SDAP partnership contract	(196,596)	(159,109)	37,487	-	37,487	**37,487**
SCC safer accommodation grant	(53,813)	(28,465)	25,348	-	25,348	**25,348**
Total Restricted Funds Movement	(956,474)	(893,639)	62,835	47,155	109,990	**62,835**

Summary of Movement of Funds Revision

This part of the movement of funds note was revised to correctly show the movement in the year of resources expended and transfers between general funds, designated funds and restricted funds. The revisions to the resources expended, transfers, and balance figures are outlined below.

Figures revised in Summary of Movement of funds	General funds £	Designated funds £	Restricted funds £
Summary of movement in funds in the year			
Resources expended			
- Per original note			
- Per revised note	61,981	-	(956,474
- Change in figure	(854)	-	(893,639)
	(62,835)	-	62,835
Transfers			
- Per original note	(133,991)	133,991	-
- Per revised note	(71,156)	71,156	-
- Change in figure	62,835	(62,835)	-
Balances at 31 March 2023			
- Per original note	8,302	485,831	47,155
- Per revised note	8,302	422,996	109,990
- Change in figure	-	62,835	(62,835)

GLOSSARY

ANNUAL REPORT GLOSSARY

CAMHS	Child & Adolescent Mental Health Services
CFS	Community Foundation for Surrey
DA	Domestic Abuse
ESDAS	East Surrey Domestic Abuse Services
HIDVA	Hospital Independent Domestic Violence Advisor
IDVA	Independent Domestic Violence Advisor
IRIS	Identification & Referral to Improve Safety
MARAC	Multi Agency Risk Assessment Conference
MOJ	Ministry of Justice
MVDC	Mole Valley District Council
OPCC	Office of the Police and Crime Commissioner
RBBC	Reigate and Banstead Borough Council
SaSH	Sussex and Surrey Hospital
SCC	Surrey County Council
SDAP	Surrey Domestic Abuse Partnership
SORP	Statement of Recommended Practice

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

England & Wales - Charity number 1092643

Accounts

esdas

working together towards a brighter future

Working to create lives without fear and free from abuse and violence

ANNUAL REPORT

1ST April 2021 – 31st March 2022

East Surrey Domestic Abuse Services acronym ESDAS



VISION

To work toward the eradication of domestic abuse and violence



MISSION

To deliver domestic abuse support that serves the needs of survivors across East Surrey through individual outreach, community engagement and partnerships



CORE VALUES

- Focus intently on the holistic recovery of all survivors including women, men, the LGBTQ+ community and minoritised groups and understand and fulfil their individual needs
- Tirelessly raise awareness of domestic abuse and its impact on communities
- Actively challenge injustice and discrimination
- Build rewarding and meaningful partnerships with corporate, public and third sector organisation

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LETTER FROM THE CHAIR OF THE BOARD

Recent years have been some of the most difficult in living memory and as the cost-of-living crisis continues to hit we expect to see a sustained and significant increase in referrals, and we know that the impact of the crisis directly impacts survivors' ability to free themselves from abuse. The effect on the level of referrals to us has been considerable and we experienced a 13% increase in contacts with survivors over the past year and a 22% increase in our liaison with other professionals to advocate for survivors.

The Trustees are incredibly grateful and proud of the hard work, commitment, and empathy shown by every member of the ESDAS team, admirably led by our CEO Michelle, in responding to these unprecedented levels. They have shown great resilience and compassion supporting survivors and dealing with aftershock of the pandemic whilst experiencing, both professionally and personally, the impact of the cost-of-living crisis. On behalf of everyone on the Board Trustees I would like to send a heartfelt thank you to all staff and volunteers.

We were also able to meet these increased demands due to the continued success and strength of our partnerships across Surrey in particular our partnerships with our partner specialist domestic abuse services. Despite the challenges and increased demand across all services the partnership has delivered a high standard of care and compassion to survivors, developed new and much needed specialist services for survivors.

During the year there have been some changes to the Trustee Board. We have added legal and governance expertise with the welcome addition of Jonathan Swain and Michael Maloney. Rebecca Berry has joined bringing her extensive safeguarding knowledge to the Board. Charlotte Matier has provided invaluable charitable fundraising and communications experience.

I joined the Board of Trustees in 2021 with a focus on marketing and communications and became Chair in 2022. I would like to take the opportunity to thank Nicole James for her support and dedication as Chair as she helped steer ESDAS through the pandemic. Finally, a huge thank you for the long-time support, dedication and hard work of Janet Hails who retired as Secretary to the Board of Trustees this year.

The challenges of recent years are not over, and we will continue to be aware of the extra risks and pressures survivors will experience. ESDAS is well positioned to continue to support and advocate for survivors with the dedication and commitment of our staff, volunteers, and funders.

Michelle Arnold

Chair of the Board of Trustees

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LETTER FROM THE CHIEF EXECUTIVE

As I write this letter we, as a service and country, are still recovering from the impact of the global pandemic. The last two years has seen demand for our services grow more rapidly than ever before and the increasingly significant cost of living crisis continues to bear down on all of us. We know that women and in particular female survivors of domestic abuse have been disproportionally impacted by the pandemic and emerging cost of living crisis. Existing inequalities are exacerbated by the current economic and social environment. Perpetrators of abuse continue to exploit these conditions as a means for further abuse and control.

More than ever, we need to ensure that services like ESDAS can reach out and meet the needs of those who need us the most, of those who feel not only invisible to services and support but also their communities. Perpetrators aim to limit a survivor' space for action and impinge upon their freedoms to achieve control and further increase survivors' entrapment.

The ESDAS staff and volunteer team have risen to the challenges we faced in the last few years. Their commitment, passion and resilience are inspiring. I would like to thank each of them for all they have done to ensure our services continue to thrive and develop in a way that meets survivors individual needs. When the work feels overwhelming and the injustice endless it is easy to think that the fight is helpless, but they continue to champion survivors' voices and advocate for their rights and needs each day.

We are grateful to our amazing specialist domestic abuse services partners who join us to amplify the voices of survivors. Each day they, like the ESDAS team, go above and beyond to create change on an individual and collective level.

We greatly appreciate the many people and organisations who support us with their time, goods and money. This support means that we can provide survivors with safe travel to refuges, food, self-care items and essentials they are otherwise deprived of. To our funders who continue to value the contributions made by local specialist services such as ESDAS, thank you. Your support and work mean that we continue to offer our vital core services whilst developing new essential services for survivors facing multiple disadvantages including stalking, mental ill health, and homelessness.

A special thanks to our Surrey Survivor Steering Group who compassionately and strongly guided by survivor Kerry, have created a safe space to explore experiences and challenged agencies in Surrey on culture and practice. Beyond the Steering Group we value and acknowledge the many survivors who have allowed us to amplify their voices so others can learn from their experiences.

In the coming year ESDAS will continue to push for cultural and practice change in Surrey and beyond. We welcome the increased focused on the behaviour of perpetrators with the promise of a Perpetrator Strategy. However, we want to see a true shift in focus from the dominant victim blaming narratives we see to ones that centre on the perpetrator and their behaviour as the cause of harm to survivors and children.

We welcome the Domestic Abuse Act 2022 and commit to working with partners to realise the full potential of the Act but will continue to highlight its shortcomings. Most notably the lack of commitment and protection for victims and survivors of domestic abuse with insecure immigration status who still face significant barriers to accessing the support and protection they vitally need.

It continues to be the greatest privilege of my life to lead ESDAS and provide services for survivors of domestic abuse. Although I wish our services were not needed, I am forever grateful to everyone involved in ensuring that we continue to be able to run these lifesaving services.

Be kind and stay safe,

Much love,
Michelle



Michelle Blunsom MBE, ESDAS Chief Executive Officer

OUR VALUES AND PURPOSE

ESDAS is an independent charity delivering domestic abuse support that serves the needs of survivors and their children in the Borough of Reigate & Banstead and the Districts of Mole Valley and Tandridge through individual outreach, community engagement and partnerships.

We are the lead provider in the Surrey Domestic Abuse Partnership, funded by Surrey County Council, Surrey Police and Office of the Police & Crime Commissioner for Surrey to work with other service providers in the county to provide support to those experiencing or at risk of experiencing domestic abuse.

We have both paid staff and volunteers working for us. Day-to-day operations are led by our Management Team and overall governance is exercised through our Board of Trustees who are elected at our Annual General Meeting. Most importantly, those with lived experience of domestic abuse are central to our own service delivery and development and aid us in holding other agencies to account for their response to those experiencing abuse.

We are a needs-led, trauma informed service and our fundamental values are:

- to focus intently on the holistic recovery of all survivors of domestic abuse including women, children, men, the LGBTQ+ community and minoritised groups
- to understand and fulfil the individual needs of every survivor
- to tirelessly raise awareness of domestic abuse and its impact on our communities
- to actively challenge injustice and discrimination
- to build rewarding and meaningful partnerships with corporate, public and third sector organisations to achieve our purpose

Survivors deserve us championing their needs, acting as their voice where they can't and supporting them to live free from fear and abuse with the delivery of a service that is tailored to their needs.

Our funders and partners have the right to expect us to provide strong governance, leadership and competence, to be knowledgeable in our field, to operate with kindness, professionalism and integrity and deliver a high-quality service that makes a difference to society.

There is detailed information about the referrals and enquiries we received during the year later in this report illustrating how we have lived these values and strived to achieve our purpose to deliver a service that meets the requirements of our survivors, funders and partners.

Our Promise

We believe that everyone has a right to live without fear and free from abuse and violence. We promise to:

- challenge injustice and discrimination
- challenge misconceptions, stigma and stereotypes around domestic abuse
- help to empower individuals to have a voice and reach their full potential
- respect and value an individual's right to make choices and decisions
- work with integrity, honesty and respect
- strive to be innovative and pro-active to meet individual needs in a changing world
- create and take advantage of opportunities to raise awareness of domestic abuse and promote healthy relationships
- actively promote equality and diversity

Our Approach

We take an approach that is:

Holistic

Our holistic approach understands and responds to individuals, considering their physical, mental, emotional and spiritual needs, and is able to understand the whole picture of an individual's experience.

Intersectional

Our intersectional approach is one that understands and responds to an individual's intersecting identities and experiences; for example, considering interacting experiences of race, ethnicity, biological sex, sexuality, gender identity, disability, age, class, immigration status, nationality, indigeneity, and faith. This intersectional approach recognises that historic and ongoing experiences of discrimination will impact individuals and is at the heart of anti-discriminatory practice.

Person-centred

Our person-centred approach places the individual at the centre of all decisions made and processes carried out. The individuals are seen as "equal partners in planning, developing and monitoring care to make sure it meets their needs" (Source: Health Innovation Network).

Trauma-informed

Our trauma-informed approach is based on one that takes a "strengths-based framework that is grounded in an understanding of and responsiveness to the impact of trauma, that emphasises physical, psychological, and emotional safety for both providers and survivors, and that creates opportunities for survivors to rebuild a sense of control and empowerment" (Source: Hopper et al 2010) (Pathfinder Survivor Consultation, Standing Together et al, 2020).

Summary of Our Year

This has been another challenging year for everyone at ESDAS, but we are proud of what we have achieved in this time. Following a 57% increase in contacts with survivors last year, we have seen a further rise of 13% on top of that this year.

Between 1st April 2021 and 31st March 2022:

- We received 2,958 adult referrals.
- We dealt with 21,210 contacts with survivors via emails, texts, face to face meetings, phone calls and video calls
- We worked with 549 survivors identified as High Risk by MARAC (Multi Agency Risk Assessment Conference).
- Our Sanctuary Scheme benefitted 66 survivors and 128 children.
- We worked with 23 children on a one-to-one basis with 8 receiving play therapy

In January 2022, we were very proud to pass stage one of the Women's Aid National Quality Standard accreditation for services supporting women and children.



We also held a Strategy Away Day allowing staff and trustees to come together and celebrate ESDAS' achievements and plan for our future. During the first quarter of 2021 – 22, our trustees, management and staff embarked upon a detailed strategic review and planning process, to define a clear plan for bringing together our strategic aims with a roadmap for meeting the changing needs of survivors and the wider communities we serve. This culminated in a Strategy Away Day allowing staff and trustees to come together and celebrate ESDAS' achievements and the publishing of our new Strategic Plan.

From this review, five fundamental Strategic Enablers became the focus of our performance and achievements this year:

1) **increased community engagement**

   This year we continued to increase awareness of the nature of all aspects of domestic abuse, including coercive control, in all the communities that we serve. Over the coming years we want to raise this awareness further and we are therefore recruiting a new Community Engagement and Volunteer Manager to progress this.

During the year, as well as our local services in East Surrey, we also continued our work at a national level, influencing policy and practice and raising awareness about domestic abuse and coercive control through contributions to television and radio programmes, national press articles, social media coverage and video blogs.

We are aware of the need to respond appropriately to under-represented communities (e.g., migrant women, disabled survivors, minoritised survivors, men and LGBTQ+ survivors). Locally, we became involved with the Gypsy, Roma and Traveller (GRT) Forum, the Whitebushes and Woodhatch Community Group and connected with the Surrey Minority Ethnic Forum.

We are designing an improved online and social media marketing and communications strategy that increases awareness of domestic abuse and the ESDAS and ensures that survivors know how to access our services.

We successfully secured funding for a LGBTQ+ specialist worker and a minoritized survivor outreach worker based within a partner organisation.

2) building more and stronger partnerships

ESDAS continues to hold overall responsibility to Surrey County Council, Surrey Police and the OPCC for the provision of domestic abuse services across Surrey as lead provider of a partnership including Your Sanctuary, South West Surrey Domestic Abuse Service and North Surrey Domestic Abuse Service, collectively known as the Surrey Domestic Abuse Partnership (SDAP). Our CEO co-chairs the Domestic Abuse Management Board and represents SDAP on the Domestic Abuse Executive and the VAWG Executive.

We strongly believe in the value of a coordinated community response to domestic abuse and therefore engage with individuals, community groups, faith and voluntary sector partners, businesses and statutory services in order to reduce trauma and reach survivors where they are and in a way that meets their needs

We have seen our work with GPs prevent, identify and address domestic abuse at an earlier stage enabling appropriate interventions for survivors. We have secured funding to expand this partnership with local GPs further next year into Banstead.

We are proud to be piloting a two-year project to partner with our local acute hospital trust for the early identification and intervention of survivors attending hospital. One of our specialist trained outreach workers is based at the hospital supporting hospital staff and patients.

This year we have built on our relationships with the banking and finance community recognising the damage that financial abuse can cause for survivors and their families even after they have left an abusive relationship. We have formed a new partnership with PayPlan and delivered awareness sessions to Metro Bank.

Our new Young Person's Outreach service (16 – 24 year olds) has forged stronger links with local secondary schools and colleges to offer Healthy Relationships assemblies. We have also written training guidance for designated safeguarding leads for schools in Surrey.

For next year and beyond, we will increase our engagement with employers by offering training to support their domestic abuse response strategies. We will also offer open webinars and training to increase professional organisations' awareness of the nature, impact and appropriate responses to domestic abuse.

3) **meeting the distinct needs of all survivors**

We recognise that survivors have distinct needs, including those based on age, sex, gender, ethnicity, sexual orientation, religion, mental health issues, drug or alcohol misuse, refugee and immigration status and ex-offenders.

We now have specialised outreach workers providing services tailored to survivors needs including a new Young Personal Outreach Worker (supporting young people aged 16 – 24), an Anti-Stalking Advocate and Mental Health and Complex Needs Outreach Workers.

Staff training has been expanded to cover Honour Based Abuse, Extra Familial Harm, Mental Health First Aid, Race Equality, Intersectionality and Trauma-Informed Care training.

We utilised technology to ensure that we reached as many members of the community as possible via channels that they want to use such as social media. We have adapted our outreach work to new social norms created because of the pandemic: using Zoom / MS Teams and WhatsApp / texts to allow us to be more flexible in the way support is delivered. We have made increasing use of telephone translations services particularly to support survivors identified by our Hospital IDVA.

We are proud to have supported the set up of a Surrey wide Survivor Steering Group who, as experts by experience, have carried out very valuable work as the voice of survivors. They have provided feedback on issues such as their experience of interacting with statutory agencies and with family courts and their views on the prevalence of serious financial and economic abuse. This work has already had an impact on domestic abuse services in Surrey and has been presented at the Domestic Abuse Executive and Early Help Partnership Meetings.

4) **building a resilient organisation**

As a small independent charity that has grown substantially both last year and this, we are working to build our organisational resilience. Following the formalisation of our Strategic Plan and objectives, our internal communications strategy ensures that these guiding principles permeate all that we do at every level of the organisation with individuals' objectives set in line with the strategy.

We are aware that developing the leadership skills and specialist knowledge of all levels of management and staff is key to building organisational resilience and we are proud of the upskilling of our staff this year as they have undertaken a wide range of specialist training and qualifications. We have also continued our clinical therapeutic mentoring and counselling sessions to support staff, weekly staff wellness sessions and training in Sustaining Resilience at Work, and Healthy Coping Strategies for Compassion Fatigue.

To develop our financial sustainability, we are investing ongoing time and resources in fundraising to maximise funding opportunities. Sustaining our financial position remains a key challenge for ESDAS and the wider Surrey Domestic Abuse Partnership as it continues to achieve above and beyond for survivors.

5) living our commitment to race equality

ESDAS is committed to actively championing race equality in the wider community, as well as within our Board, staff and for our survivors.

We have signed up to the Race Equality Matters Magnificent Seven principles and the Violence Against Women and Girls anti-racism strategy. We have also joined the Black and Minoritised VAWG Improvement Group and have worked closely with the Surrey-wide specialist Black and Minoritised Women's Outreach worker.

Multi-agency working with specialist organisations (e.g. Southall Black Sisters and Turkish Women's Aid) has been effective in supporting staff to deliver racially and culturally sensitive services. We have successfully increased diversity amongst our staff team, trustees and the survivors that we reach this year and will continue to prioritise this next year.

Public Benefit

Our vision, purpose and promise are all founded in the principle of public benefit. Delivering our service, strategy and goals will benefit the public and we follow the Charity Commission's guidance on this.

Our work provides a clear and measurable benefit to those experiencing or fearing domestic abuse. The benefits to the wider society are significant and meaningful. Effective and prompt intervention at an early stage reduce the need for expensive interventions later.

Our work promotes a society where people can live free from the fear of domestic abuse and where domestic abuse is unacceptable.

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OUR YEAR AT A GLANCE



We handled **21,210** contacts with survivors compared to **18,785** in the previous year (**which was a 13% increase**)

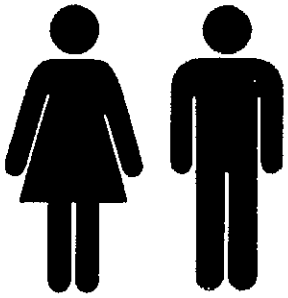
We contacted other professionals **13,516** times to advocate for survivors compared to **11,069** times last year (**which was a 22% increase**)

We received **2,958 referrals** this year





We found that **81% of survivors** were classified as at either **high or medium risk of harm** compared to 75% last year



95% of survivors were female and 5% were male

ADULT OUTREACH

Our community outreach service provides emotional and practical support to those experiencing domestic abuse who live or work in the boroughs of Reigate and Banstead, Tandridge and Mole Valley. We use a needs-led, strengths-based and trauma-informed approach to provide a safe space for survivors to talk about their experiences and understand what options are available to them. We believe that freedom is a fundamental need and right that should be enjoyed by all, this belief informs all our work.

Our clients are referred to us through a variety of agencies: the police, health professionals, children's centres and other statutory and voluntary agencies. Survivors also self-refer through our website and telephone helplines and we actively encourage friends and family to seek our support if they are concerned about a loved one.

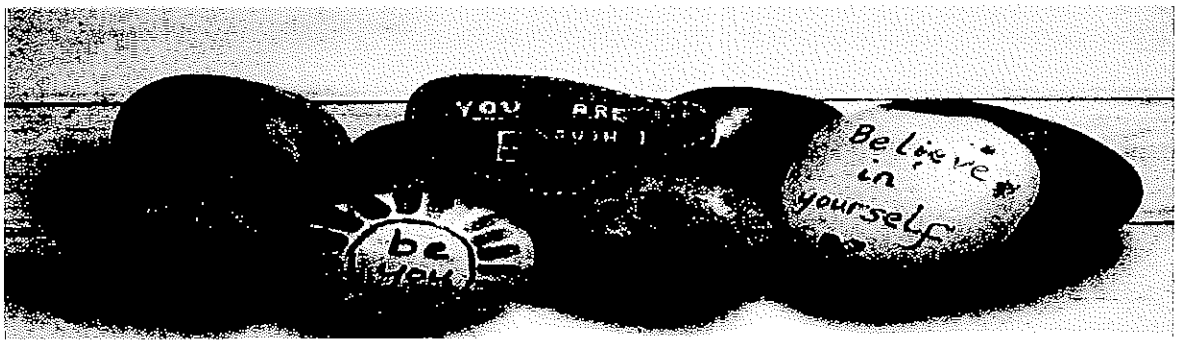
During 2021/2022 we received 2,958 referrals and had 21,210 contacts with survivors (which represents an increase of 13% compared to the level of contact in the previous year). Although last year the service was partly delivered remotely because of the pandemic, this year we have been able to meet survivors face-to-face as well as continuing to support them by phone, video call, text and email where safe to do so.

> *"I'm so truly grateful for your help and support"*
> *"Just knowing you were there made me feel safe"*
> *"A huge thank you for all you have done for me"*

We offer a wide range of services:

- Risk and needs assessments
- Safety planning
- One to one support and group work
- Emotional and practical support
- Advocacy
- Referral or signposting to other agencies
- Support through court (family or criminal)

We represented and advocated for clients at the MARAC (Multi Agency Risk Assessment Conference) 549 times during the year. This regular meeting brings together both statutory and voluntary agencies to discuss the highest risk survivors so that a safety plan can be created for them using the knowledge and resources of all the different agencies supporting the survivor.



CHILDREN'S SERVICES

The aims of the children's service are to:

- build trusting relationships;
- develop social skills;
- provide opportunities for children to be listened to and guide them to express their emotions appropriately;
- help them to make sense of their experiences as part of their reparation process;
- build resilience to face life's adversities; and
- offer parenting support to the non-abusive parent to open-up communication to help rebuild relationships within the home.

The service is provided through two posts and focuses on listening to and acting on children's needs. The aims of the service are delivered through groupwork,one-to-one work and play therapy.

We ran the Children Overcoming Domestic Abuse programme for children alongside a mothers' group. 83% of the children reported an improvement in their emotional wellbeing and mental health. These groups were facilitated in collaboration with Welcare Children's Centre and a Primary School.

For one-to-one work, our staff trained as Healing Together practitioners to enable them to deliver the 6 weeks Healing Together programme as an initial intervention for children. This programme focuses on understanding the connection between trauma and body responses. From this, children were offered a variety of child-led work meeting their individual needs. This includes Drawing and Talking programme and engagement in activities to make sense of their experience and improve their emotional wellbeing.

23 children received one-to-one support and funds were raised to finance therapeutic Play Therapy sessions, with external counsellors, which were delivered to a further 8 children.

Furthermore, we have developed our service to offer family work to non-abusive parents. By providing a safe space to discuss the issues being faced and offering guidance and strategies, achievable goals are explored. This has empowered and validated their parenting role leading to improved confidence in managing challenging behaviour and understanding the impact of DA on them and their children. This has often involved working in partnership with internal and external services to provide holistic interventions and improved outcomes for the whole family.

ESDAS also connected with Children's Centres to provide a safe space to offer therapeutic intervention work when a school setting was not appropriate.
Specific achievements of the Children's Service during the year 2021-22 were:

- Directly supporting 35 individual children during the year through the Children's Service and 14 children (aged 7 – 11 years) and 9 mothers through the CODA group

- Holding 220 one-to-one sessions with children and young people via video calls, phone calls and some face-to-face in school settings.

- Holding 344 consultations with non-abusive parents, via video calls and phone calls, to advise on identified parenting issues and to understand children's needs from the child's perspective. These also included family sessions with siblings to explore dynamics in the home and the use of appropriate responses.

Our Children's Services advocated children's voices at professional network meetings (including at Case Conferences, Core Groups, Educational Review meetings and CAMHS) and advocated in relation to family court issues in particular child arrangement orders.

In addition, the Children's Service increased community engagement and built more and stronger partnerships by:

- delivering the revised online version of DA training 'Impact on Children and Parenting Capacity' to multiple agencies across Surrey

- delivering school assemblies to years 10 & 11 during the National 16 Days of Action Against Domestic Abuse and bespoke training to individual schools in relation to recognising and managing children's trauma responses

- raising awareness around information sharing and safeguarding in educational settings resulting in a guidance letter being issued by the Education Safeguarding Team to all Designated Safeguarding Leads in Surrey

- being part of the 3rd sector Safeguarding Network to offer increased awareness of all aspects of DA, including attending subgroups specifically recognising subject matter expertise

- being part of the Surrey Alliance Reference Group to offer increased awareness of all aspects of DA within the new Mindworks services. The included speaking at an online meeting of all their practitioners on the impact of domestic abuse and being able to recognise the subtle behaviours of coercive control

- holding sessions at the local police station with officers working in the Child Abuse Team to inform best practice about the impact of domestic abuse on children

GROUP WORK

Following disruption to our group work programme during the pandemic, we have subsequently gone from strength to strength in terms of delivering groups to our clients this year. To ensure that we meet the distinct needs of survivors in our community who work full time, do not have childcare or cannot leave their home due to physical and / or mental health issues, we adapted our service to deliver our group work programme online as well as face-to-face, daytime and evening. This has given us the flexibility to enable more clients to access the programmes.

Community Freedom Programmes

The Freedom Programme is a domestic abuse programme which was created by Pat Craven and evolved from her work with perpetrators of domestic abuse.

The Freedom Programme examines the roles played by attitudes and beliefs on the actions of abusive men and the responses of survivors. The aim is to help them to make sense of and understand what has happened to them, decrease isolation and self-blame and increase self-esteem. Four programmes were delivered to a total of 33 women. Two programmes were delivered online and two as face-to-face, 3 in the daytime and 1 in the evening.

> *"Thank you so much, you have given me so much knowledge, strength and support. This is the start of a new way of thinking and living my life"*

Fortnightly Drop-in Support Group

We have restarted our Drop-in Sessions. These continue to have a theme of well-being, covering topics such as sleep, stress, trauma, breathwork, meditation, self-esteem, as well as celebrating what has gone well and allowing time for the women to chat together. During the year, 22 sessions were delivered (6 face-to-face and 17 online) to a total of 22 women.

The Recovery Toolkit

This is a 12-week programme, written by Sue Penna & Associates, designed to assist women affected by domestic abuse to develop positive lifestyle coping strategies and is designed along psycho-education lines including basic Cognitive Behavioural Therapy principles. It is aimed specifically at women who are separated from the perpetrator.

One programme was delivered online during the evening and was attended by 9 women. Once again feedback was excellent with the women bonding very well and starting a WhatsApp group to continue their friendships and support. Two of the women set up a buddy system with each other and now speak most days.

Hope2Recovery

The Hope2Recovery Programme is a 6-week programme, written by the authors of the Recovery Toolkit, for any adult that is experiencing / or has experienced domestic abuse and is their first step towards Recovery.

The overall aims of the programme are to develop sufficient safety, trust and motivation in the individual to engage them, so they:

- Develop an understanding of the tactics that perpetrators of domestic abuse and coercive control use
- Develop a better understanding of the difference between healthy / unhealthy and abusive relationships.
- Develop a better understanding of their parenting role and the challenge of being a nurturing parent while in an abusive relationship
- Consolidate this learning to enable future life plans to be based on the safety of themselves and their children

This is a new programme for us, and we delivered a pilot group online and one further online group to a total of 12 women. It is proving to be a useful first-step programme for survivors.

> *"The course was lovely and clear and has increased my insight. I realised how much more my son had been impacted and both of us are on a healing journey together"*

Own My Life

This is a new 12-week programme written by Natalie Collins of the Women's Liberation Collective. It aims to educate and empower women who have been subjected to abuse to regain ownership of their own lives, to equip and resource practitioners with the most up to date research and understanding about male violence and to provide a replicable, easy to use resource for working with women.

The course uses multimedia content to explain complex concepts about trauma and abuse in easy-to-understand video clips, along with videos which evidence how popular culture reinforces or perpetuates: sexism, rape culture, violence, misogyny, disrespect in relationships and abusive behaviour.

This is a pilot course for ESDAS being delivered online during the daytime to 7 women. We are currently ¾ of the way through the course which is being received very well and feedback to date is very promising.

> *"For myself it's a game changer, it has so much to look at and really carried you through, it really deals with everything. So, thank you."*

VOLUNTEERS

As Covid lockdown restrictions have eased, volunteers have been able to restart face-to-face client support and to get more involved in a variety of volunteer roles again.

We have recruited and trained 12 new members for our volunteer team. Induction training has taken place both online and face-to-face, which has enabled the new team to get to know each other more easily. Currently we have a total of 28 volunteers, some of whom have specialist roles e.g., volunteer counsellors.

We are extending the role of Volunteer Manager to incorporate community engagement, to specifically focus on reaching and engaging with different groups within the local community and are currently in the process of recruiting for this enhanced role.

During the period of this annual report, volunteers gave just under 1,000 hours of their time.

Having to work within the constraints of the pandemic showed us that our service could be extended and enhanced by reaching out to clients in different ways. Hence our counselling service is now offered via telephone and video call, as well as face-to-face sessions.

Volunteers worked with 12 clients, offering 1:1 support programmes and befriending support, and extended the timings offered to include evenings & weekends. This has enabled working women and those clients who have no childcare, to access services in a way they couldn't previously.

Ad hoc support restarted with 10 clients being supported at a variety of appointments, including court support & sanctuary scheme assessments.

7 volunteers co-facilitated a total of 8 recovery groups of between 6-12 weeks' duration each and 22 wellbeing sessions over the year both online and face-to-face.

Volunteers have continued to support clients in financial need through deliveries from food banks and from our local "COOK" frozen food shop who donated a range of frozen meals.

Christmas was once again a particularly difficult time of year and volunteers stepped up to sort out the many donations we had kindly received from individuals, companies and local organisations. They delivered gifts and hampers to 26 clients and their families.

Volunteers have been out in the community at publicity events in Merstham, Tadworth and Redhill and 2 volunteers gave a talk at a Breakfast with Santa Event at a local church.

Volunteers also undertook a wide range of internal and external training as detailed in the staff and volunteers' section of this report. We are extremely indebted to the many volunteers who gave up their time to support others and whose input is so valuable to ESDAS.

OTHER SERVICES

Specialist Domestic Abuse Courts (SDAC)

The Surrey SDAC sits within the Co-ordinated Community Response to domestic abuse melding criminal justice, statutory and voluntary sector services and interventions into a holistic multiagency response that puts victims and their safety at the heart of the Criminal Justice System and holds perpetrators to account.

ESDAS continues to lead Surrey Domestic Abuse Partnership Independent Domestic Violence Advisers in delivering a survivor focused service at Guildford Magistrates Court. The aim of the IDVA service is to contribute to increased victim safety and satisfaction. This results in reductions in repeat victimisation, maintaining victim engagement with the criminal justice system and increasing future reporting and support for children at risk of harm.

In 2021 - 22 we continued to play a vital part in ensuring 336 survivors entering the SDAC as victims/witnesses were supported and protected appropriately. The key challenge to our IDVA service in 2021 - 22 has undoubtably been the readjustment from virtual hearings and modified forms of communication due to Covid 19, to returning to hearings in person and re-establishing a more personalised service to both survivors and other professionals.

Legal Advice Surgeries

ESDAS has continued to organise and facilitate valuable legal advice surgeries with family law solicitors who offer pro-bono advice to survivors in need of counsel. These sessions continue to run via telephone consultations, after switching from face-to-face meetings during the pandemic, to allow for greater flexibility and client coverage.

In addition to complying with COVID guidance, the telephone consultations continue to be invaluable for clients who are being monitored, or who are hampered by childcare and work commitments.

This pro-bono legal support includes reviewing survivors' court orders and forms, offering specific advice on the administration processes and information on general legal topics or position statements. This service is crucial for survivors who fall into the frequent and unjust cracks in the system that can prevent them from accessing Legal Aid particularly where they are or have been subjected to financial and economic abuse.

Hospital Independent Domestic Violence Advisor ("HIDVA")

An important new area of our work this year was providing a specialist domestic abuse support service at our local Sussex and Surrey Hospital ("SaSH") after securing two-year funding for a pilot scheme. Since the launch of the scheme in May 2021, the HIDVA has already assisted over 525 survivors of domestic abuse identified at the hospital.

Domestic abuse has previously been missed in the healthcare setting and the role of the new HIDVA has been:

- to provide immediate empathic support and advice to those who come to hospital because of domestic abuse which can include physical assaults, poor mental health, substance misuse, attempted suicide, or self-harm

- to build a link for the survivor and their children to support they will need in the community to reduce the risk of harm and homicide when they are discharged

- to deliver expert training advice and support to hospital staff about domestic abuse to enable staff to ask patients about domestic abuse safely

This specialist HIDVA service provides emotional support, practical support and safety planning for survivors and builds a bridge to community support to ensure that they can access support services and remain safe after leaving the hospital. This can include liaising with police over bail conditions, engaging with housing and refuge providers and working with hospital and community mental health, drug and alcohol services. Since its launch, the HIDVA has seen survivors from both Sussex and Surrey with over 108 directly referred to ESDAS for ongoing outreach support.

> *"They were supported by the HIDVA and the survivor pointed at the fact that the service was always respectful of her choices. She felt this was very new and empowering from her perspective."*

To ensure appropriate staff training, the HIDVA provides specialist knowledge to staff covering the dynamics of domestic abuse, the relationship between domestic abuse and complex needs (including drug and alcohol, mental health, disabilities and pregnancy), how to ask about domestic abuse effectively and safely and how to respond to disclosures of abuse and assess risk.

> *"The HIDVA provides a wealth of specialist knowledge to our multidisciplinary team and is an intrinsic part of SaSH's dedication to ensuring the safety of our vulnerable clients"*

Identification & Referral to Improve Safety (IRIS)

We have been delighted with the continued progress of IRIS East Surrey which has enabled us to increase our community engagement. Following the constraints imposed by the pandemic last year, the IRIS programme has been adapted this year to give clinicians, receptionists and administration staff at GP surgeries the option of receiving training in person or online.

This year 92 clinicians have been trained through the IRIS project with 16 clinicians completing both clinical 1 & 2 training. Reception and administration staff at six GP surgeries have completed training to better understand domestic abuse. Since the launch of IRIS in 2015, the number of clinicians trained is 391.

During 2021 - 22, we received 44 patient referrals which brings the total referrals to 302 since the project began. IRIS meets the needs of survivors in our community through being a direct referral pathway for clinicians referring patients and also offers long-term support according to patient needs and the safety of themselves and their children to facilitate improved wellbeing and positive mental health.

We have particularly strengthened our relationship with a local GP surgery which has made a commitment to join the IRIS project with training due to commence next year. We are also delighted to have been successful in receiving funding to develop partnerships with new surgeries in the Banstead area next year.

As part of our commitment to race equality and to meet the distinct needs of survivors in our community, our IRIS Advocate Educator has received training on Cultural Betrayal Trauma, raising awareness of the impact, accessibility, and barriers for some ethnic groups in receiving the help that they need. This understanding of potential barriers has been passed on in the training for clinicians.

> *"As a GP we come into contact with a lot of professionals. The ESDAS advocator and team have been wonderful to work with. ESDAS is a true lifeline. It is also crucial to highlight how flexible the ESDAS team can be and what an asset this is especially over the last two years of the pandemic."*

Counselling Service

Survivors are offered between 6 and 12 sessions by our two Service Counsellors and three volunteer Counsellors. During the year, clients were offered face-to-face counselling and continued accessing counselling via audio and video calls. We are still providing flexible times for clients including evening sessions if possible. In 2021 - 22, our Counselling Service saw 93 survivors over 1,116 sessions.

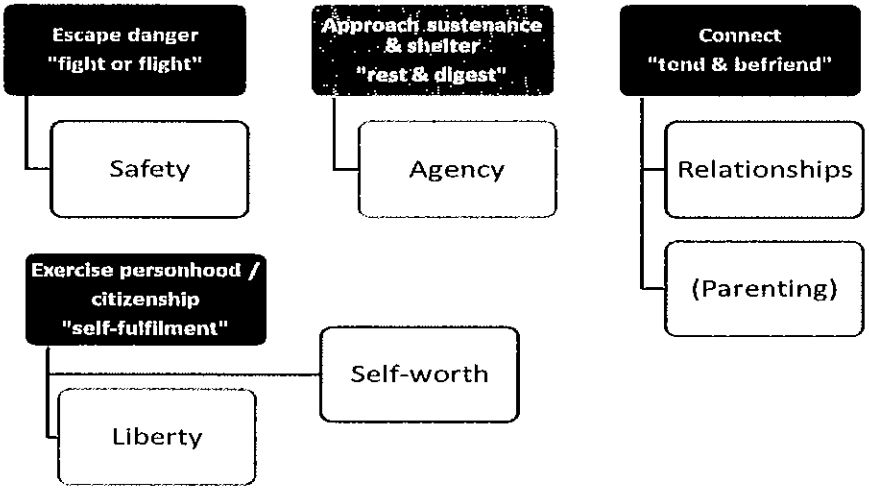
> *I'm feeling more positive and able to cope with tools learnt through counselling"*

Surrey Survivors Steering Group

ESDAS works with a Survivor Steering Group ("SSG") which comprises those with lived experience of domestic abuse who meet regularly to provide a voice to the views of survivors on key issues that affect them.

The SSG have produced a "Framework of Human Needs" which will be adopted across Surrey's domestic abuse partnership.

Framework of Human Needs



They have also set out clear guidance about what survivors deserve which is being circulated to statutory agencies to embed into their culture when considering how survivors should be supported.

Survivors deserve:

To be in control of our own lives
To be treated as human
To be treated with empathy
To be believed
To be listened to
To have our own voice
To have our voice heard
To heal at our own speed
To feel safe
To be safe
To be treated with respect
To be treated with an understanding that we have experienced real trauma
To be treated with an understanding that the impacts of trauma last
To be treated without judgement

The Sanctuary Scheme

This scheme is run in collaboration with Reigate & Banstead Borough Council, Mole Valley District Council, Tandridge District Council, Surrey Police, Raven Housing Trust and housing associations including Clarion, Transform, Mount Green and Guinness Trust to provide free security measures to high-risk survivors.

The scheme is fundamental in the prevention of homelessness and managing risk. This year 66 survivors and 128 children were helped by these measures which was a significant increase from the previous year due to escalating need. Security measures included new video doorbells, installing a sanctuary room, providing lock changes, additional locks to windows and doors, installation of alarms and security lighting.

Staff and Volunteer Development & Well-Being

It is central to ESDAS' values to have a strong and robust commitment to the personal and professional development of paid staff and volunteers. Their wellbeing is equally as important; therefore, we channel self-care and a trauma-informed approach to the very core of our day-to-day work.

We strive to keep our team up to date with current issues and changes in legislation which affect our survivors and partner agencies which ensures we are offering the best level of support and guidance.

During the last financial year, the staff and volunteers have taken part in many internal and external training sessions which have contributed to their development and well-being, this included: Trauma-Informed Care training, Self-Care webinars, coaching for our senior staff members, trauma risk management training and sustaining resilience at work.

All staff receive clinical therapy sessions which are vital for their wellbeing due to the nature of the work that they deal with. These sessions offer them a safe space to reflect and offload the emotional pressures.

Upholding our commitment to race equality has also been a focal point of our work where we have joined the Joined Black and Minoritised VAWG Improvement Group, attended the Gypsy, Roma & Traveller Forum, made connections with the Surrey Ethnic Minority Group, participated in multi-agency work with specialist organisations such as Southall Black Sisters and Turkish Women's aid. We have also taken part in training with H.O.P.E who held various webinars ranging from FGM, Traveller communities, witchcraft and spiritual abuse as well as race equality and intersectionality training. Broadening our understanding of different communities has allowed us to offer a more informed service and intersectional approach.

Dealing with trauma and abuse is something we cannot underestimate and ESDAS is aware of the long-term effects the pandemic continues to have, therefore we have ensured to invest in both specific training and continuous encouragement of self-care in our work and personal lives. Our hard work and achievements this year is a testament to the bravery, strength and commitment of all our staff, volunteers and survivors.

RAISING AWARENESS AND DELIVERING TRAINING

We are committed to raising awareness within the community about Domestic Abuse and its far-reaching impacts. We are using social media to continue to raise the public's understanding that domestic abuse can be controlling, coercive or threatening behaviour, as well as violence, is more widespread than many people realise and can happen to anyone of any gender, age, ethnicity, orientation or income.

We believe that with the right training for professionals, they can offer more appropriate support and interventions for survivors. Therefore, throughout 2021 - 22, we have continued our online delivery of training to professionals across Surrey. This has included courses such as:

- DA: Understanding Coercive Control and the Multi-agency Framework
- Legal Frameworks
- DA: Safely Engaging with Perpetrators
- DASH and MARAC Awareness Training
- DA: Impact on Children and Parenting Capacity
- DA: Dynamics Within the LGBTQ+ Population
- DA Matters

FUNDRAISING

Despite lockdown restrictions last year limiting our fundraising activities, our staff, trustees, partner agencies and local community have been active in raising awareness and funds for ESDAS.

With an increasingly difficult financial climate, we are overwhelmed by the generosity of our supports who have given both time and money to help us continue to provide services to survivors in need.

In 2021 - 22 we have been fortunate to receive numerous donations from individuals, community groups, organisations and charitable trusts as well as being beneficiaries of sponsored events such as marathons and campaigns through social media.

These contributions not only enable us to continue delivering vital services but, equally importantly, the awareness raising and community spirit essential in these efforts truly reflects the compassion and commitment shown by all involved.

Some examples of help that fundraising has enabled us to provide include:

- Removal costs for a families moving from emergency accommodation to a safer location and transport costs to refuges
- Security sensor lights and the purchase of ring doorbells which provide reassurance and additional safety.
- B&B emergency accommodation for survivors fleeing a perpetrator
- Essential items for children such as school shoes, uniform and books
- Supermarket vouchers for food and other essential items
- Make-up and skincare products from Tropic Skincare
- Christmas gifts for survivors and their children
- Items to aid in recovery and support through our Amazon wishlist

The trustees declare that they have approved the trustees' report above. Signed on behalf of the charity's trustees.

Michelle Arnold

Chair of the Board of Trustees

13th September 2022

Thank you to all our supporters below who through their generosity have enabled us to support so many survivors of domestic abuse. Our thanks also goes out to all our individual donors, local organisations and trust who make such a wonderful contribution to support our work.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

ESDAS is a charitable company limited by guarantee, incorporated in June 1998 and registered as a charity in 2002. The company was established under a Memorandum of Association and is governed under its Articles of Association. During the year, ESDAS passed a special resolution to update this governing document so that it reflected the importance to the charity of the involvement of survivors with lived experience in its governance and management.

The annual report of the trustees also constitutes the report of the directors under company law.

Reference and Administrative Details

Charity Name	East Surrey Domestic Abuse Services – acronym ESDAS
Charity Number	1092643
Company Number	3585674
Principal Address	Redhill Chambers,
& Registered Office	2D High Street, Redhill, RH1 1RJ
Telephone	01737 771350
Email	support@esdas.org.uk
Website	www.esdas.org.uk
Twitter/Instagram	@Esdas1
Directors / Trustees	Michelle Arnold - Chair (appointed 11 June 2021) Bryony Neale Ian Vinall Charlotte Matier (appointed 22 June 2021) Rebecca Berry (appointed 28 September 2021) Jonathan Swain (appointed 28 September 2021) Michael Moloney (appointed 28 September 2021) Olaakanwa Ugwu (appointed 15 November 2021, resigned 15 August 2022) Caroline Smith (appointed 11 July 2022) Joanna Jeffrey (resigned 15 May 2021) Janet Hails (resigned 15 December 2021) Nicole James (resigned 17 May 2022)
Consultant To Trustees	Kerry
Chief Executive	Michelle Blunsom MBE
External Examiner	David Wheeler F.C.C.A Cheeld Wheeler & Co Redhill Chambers, 2D High Street, Redhill, RH1 1RJ
Principal Bankers	Lloyds Bank plc, 1 London Road, Redhill, RH1 1ND

Organisation Structure

The directors of the company are also charity trustees for the purposes of charity law and under the company's articles are known as members of the Management Committee. Members of the Management Committee are elected by members to serve for a period of three years after which they must be re-elected at the next AGM. In addition, one third of the places on the Management Committee should come up for election at each AGM. The Management Committee meets at least 8 times a year and is responsible for the strategic direction and policy of the organisation.

ESDAS has a Recruitment and Code of Conduct Policy and tries to ensure its Management Committee is representative of the community and survivors it serves and has the necessary skills mix to carry out its duties. We aim to have service user and volunteer participation.

All members of the Management Committee give their time voluntarily and receive no benefits from the charity.

ESDAS has a Board Induction Programme based on recommended good practice and supplemented by the distribution of relevant material appertaining to Management Committees and our activities.

Periodic individual skills analysis and Board self-assessment is undertaken, and all Committee members are kept informed of training courses which they may wish to access. Self-development is actively encouraged particularly on Governance training each year.

The Chief Executive and Finance Manager attend all Committee Meetings in a non-voting capacity and a scheme of delegation is in place for the post holder to assume day-to-day responsibility for the provision of services and meeting the monitoring and evaluation requirements of stakeholders. There are clearly established lines of accountability, support and supervision for all staff and volunteers. Those with lived experience also provide vital input as valued advisors to the Management Committee.

Risk Management

A Risk Management Policy is in place and the Management Committee has assessed the major risks to which the charity is exposed and is satisfied that systems are in place to mitigate exposure to the major risks. In common with most charities, the loss of funding is always a significant risk. As a partner of choice for our statutory funders we remain totally committed to meeting the requirements of the funders in an effective and efficient manner with full accountability for the service that we provide and so reduce any risks to our future funding.

Internal risks are minimised through policies, procedures and training for financial controls and health and safety monitoring. ESDAS strives to achieve best practice in respect of its safe-guarding responsibilities.

FINANCIAL REVIEW

FINANCIAL REVIEW OF THE YEAR

We continue to work with the Surrey DA Joint Commissioning Group to ensure that adult and child survivors receive the right services at the right time wherever they are in the county even with the rise in demand for our services during and following the pandemic. This group represents the Office of the Police & Crime Commissioner for Surrey (OPCC), Surrey County Council (SCC) and Surrey Police as main partners.

Last year we successfully secured vital COVID-19 support grants to enable us to continue to provide specialist DA Outreach services to survivors within East Surrey during the pandemic. This year, we were able to secure more long-term funding to replace those grants and strengthen our financial resilience. Our principal funding sources were Surrey County Council, Office of the Police & Crime Commissioner for Surrey, Surrey Police, Surrey County Council, Ministry of Justice, East Surrey NHS Heartlands Group, Community Foundation for Surrey, the local authorities of Reigate & Banstead, Tandridge and Mole Valley and the Lloyds Foundation for England & Wales.

With this financial support we expanded our services to more adults, children and young people in our communities than ever before and were able to provide an increased range of specialist services to young people.

Furthermore, Tandridge District Council and Reigate & Banstead Borough Council continue to support the innovative development and delivery of the Identification & Referral to Improve Safety (IRIS) scheme which provides us with an opportunity to work with GPs to assist survivors at the point of disclosure. Funding has been secured to expand this service further into the Reigate and Banstead area next year.

We are pleased that we have managed to maintain a successful and efficient service for our beneficiaries despite the challenges brought by the pandemic period. This was thanks to the funding outlined above and the generosity of numerous Trusts, Foundations and individuals. We are indebted to all those who support our work and not least individuals and local groups who have made donations for direct survivor support.

The net surplus for the year amounted to £72,537 (2021- £79,966) and as at the year end the charity held unrestricted funds of £353,538 (2021- £273,048) and restricted funds of £13,463 (2021 - £21,416). Further detail can be found on page 39.

Investment Policy

The Management Committee has adopted a policy for the management of the Charity's funds which limits the amount placed with any one financial institution and further attempts to limit risk by seeking to place funds on deposit in a way which they feel is prudent in the prevailing economic climate.

The Charity's income is received by various payments in an uneven pattern over the financial year and careful management of the funds available ensures that whilst sufficient funds are always on hand to meet expected expenditure, further funds may always be withdrawn from deposit to cater for any unforeseen expenditure.

The return on funds held by ESDAS is determined by the very low rates of interest that are available; the charity has no plans to increase its return on funds by increasing the current level of risk or changing its current policies.

Reserves Policy

ESDAS' Reserves Policy reflects the guidance of the Charity Commission. It is the policy of ESDAS that unrestricted funds which have not been designated for a specific use should aim to be maintained at or above a level of 3 months expenditure. The Trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised or survivors assisted in finding alternative sources of support. This level of reserves is reviewed annually. Additionally, funds are held in reserve to cover contractual commitments in respect of lease commitments and potential staff redundancies.

Financial Statements

Company law requires the Management Committee to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year.

In preparing these financial statements, the management committee has followed best practice and: selected suitable accounting policies and applied them consistently, made judgements and estimates that are reasonable and prudent and prepared the financial statements on a going concern basis.

The Management Committee has been responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of ESDAS thereby enabling them to ensure that financial statements comply with the Companies Act 2006. The Committee has also been responsible for safeguarding the assets of ESDAS and taking reasonable steps for the prevention and detection of fraud and other irregularities.

The accountants Cheeld Wheeler & Co were re-appointed as the charitable company's independent examiners at the 2021 - 22 Annual General Meeting and have expressed their willingness to continue to act as the company's independent examiners.

FINANCIAL ACCOUNTS

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

For the Period 1st April 2021 to 31st March 2022

I report to the trustees on my examination of the accounts of the charitable company for the year ended 31st March 2022 which are set out on pages 32 to 42.

Responsibilities and basis of report

As the charity trustees (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act") and the Charities Act 2011(the Act).

The charity's trustees consider that an audit is not required for this year under Part 16 of the 2006 Act and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Association of Chartered Certified Accountants.

I report in respect of my examination of the charitable company's accounts as required under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable directions given by the Charities Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. That accounts do not accord with those records
3. That accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than the requirement that the accounts give a "true and fair view" which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

David Wheeler

David Wheeler F.C.C.A.
Cheeld Wheeler & Co
Chartered Certified Accountants
Redhill Chambers
2d High Street
Redhill, Surrey
RH1 1RJ

Date 13th September 2022

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

STATEMENT OF FINANCIAL ACTIVITIES (including Income and Expenditure Account)

FOR THE YEAR ENDED 31st MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Income from:					
Donations including gift aid	3	54,732	-	**54,732**	53,638
Charitable activities	2	55,412	692,611	**748,023**	656,892
Investment income	1.3	876	-	**876**	999
Other	2	10,656	-	**10,656**	9,790
Total		121,676	692,611	**814,287**	721,319
Expenditure on:					
Costs of generating funds	4	670	-	**670**	-
Charitable activities	4	40,516	700,564	**741,080**	641,353
Total	11	41,186	700,564	**741,750**	641,353
Net income/(expenditure)		80,490	(7,953)	**72,537**	79,966
Transfers between funds		-	-	-	-
Net movement in funds		80,490	(7,953)	**72,537**	79,966
Reconciliation of funds:					
Fund balances brought forward		273,048	21,416	**294,464**	214.498
Fund balances carried forward at 31st March 2022		**353,538**	**13,463**	**367,001**	294,464

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

BALANCE SHEET **Company registration No. 3585674**

AS AT 31st MARCH 2022

	Notes	2022 £	£	2021 £	£
Current assets:					
Debtors and prepayments	8	62,315		32,595	
Cash at bank and in hand		630,138		319,979	
Total current assets			**692,453**		352,574
Llabilities:					
Creditors: amounts falling due within one year		51,373		3,628	
Grants received in advance		274,079		54,482	
Net current liabilities	9		**325,452**		58,110
Total net assets			**367,001**		294,464
The funds of the charlty					
Restricted income funds	10		13,463		21,416
Unrestricted funds	10				
Contingency reserve			351,840		270,840
General purposes fund			1,698		2,208
Total charity funds			**367,001**		294,464

The directors consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and have confirmed that no notice has been deposited under Section 476 of the Act. The directors have acknowledged their responsibilities for ensuring that the company keeps accounting records which comply with Section 386 of the Act and for preparing accounts which give a true and fair view of the company and of its profit for the year then ended in accordance with the requirements of Section 396 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to the accounts, so far as applicable to the company.
The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to smaller entities and were approved and authorised for issue by the management committee on 13th September 2022 and signed on its behalf by

Bryony Neale

Bryony Neale (Trustee & Finance Director)

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

CASH FLOW STATEMENT
FOR THE YEAR ENDED 31st MARCH 2022

	2022	2021
	£	£
Cash flows from operating activities:	**309,283**	113,320
Net cash provided by (used in) operating activities		
Interest received	876	999
Change in cash and cash equivalents in the year	**310,159**	114,319
Cash and cash equivalents at the beginning of the year	**319,979**	205,660
Cash and cash equivalents at the end of the year	**630,138**	319,979

Reconciliation of net income / (expenditure) to net cash flow from operating activities

	2022	2021
	£	£
Net Income/(expenditure) for the year	**72,537**	79,966
Adjustments for:		
Interest received	(876)	(999)
Increase in debtors	(29,721)	(21,295)
Increase/(decrease) in grants in advance	219,598	54,482
Increase/(decrease) in creditors	47,745	1,166
Net cash provided by (used in) operating activities	**309,283**	113,320

STATUTORY INFORMATION

The charitable company is registered in England and Wales as a company limited by guarantee.
Its registered office is at Redhill Chambers, 2d High Street, Redhill, Surrey, RH1 1RJ.
The registration numbers are shown on page 5.

1 Accounting policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1 Basis of preparation

The financial statements have been prepared in accordance with the Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with Financial Reporting Standard 102 (FRS 102) and the Companies Act 2006.

1.2 Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
Designated funds are unrestricted funds earmarked by the Management Committee for particular purposes.
Restricted funds are subject to restrictions on their expenditure imposed by the donor.

1.3 Income

Income is accounted for as and when received, with the exception of certain income which is recognised in the period specified by the donor.
Where it is clear that a donor has specified a grant to be related to a fixed period for a specified use, these funds will be treated as deferred income and released to the Statement of Financial Activities to match the related expenditure.

Investment income is included when receivable.

1.4 Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered and is reported as part of the expenditure to which it relates.
Costs of generating funds comprise the costs associated with attracting voluntary income.
Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include accounting fees and costs linked to the strategic management of the charity.
All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource.

1.5 Fixed assets

Fixed assets are written off in the year of purchase.

1.6 Public Benefit

ESDAS is a public benefit entity whose objective is to provide services to specific members of the general public as set out in the Annual Report and does not operate to provide a financial return for its members.

2 Income from charitable activities	Unrestricted funds	Restricted funds	Total 2022	Total 2021
	£	£	£	£
SCC SDAP Partnership Contract	-	196,596	196,596	196,596
Ministry of Justice Core Grant	-	114,031	114,031	-
Public Health complex needs grant	-	29,319	29,319	-
Local Authority funding: Reigate & Banstead, Mole Valley and Tandridge	-	49,490	49,490	39,490
SCC SDAP Contract - children's outreach	-	-	-	6,250
Partner Link outreach grant	-	10,425	10,425	-
Company of Actuaries Charitable Trust grant	-	5,000	5,000	12,850
Sanctuary scheme grant	-	20,072	20,072	9,000
SCC Hospital IDVA grant		46,919	46,919	-
IRIS – RBBC and TDC	-	43,024	43,024	32,000
NHS Surrey Heartlands Group grant	-	20,324	20,324	20,324
OPCC counselling grant		18,500	18,500	-
OPCC Stalking Advocate grant	-	22,030	22,030	-
OPCC Domestic Homicide Review grant	-	4,558	4,558	-
Community Foundation for Surrey (NHS Charities)	-	25,655	25,655	-
Richmond Fellowship	-	3,126	3,126	3,126
Lloyds Bank Foundation	-	30,128	30,128	27,104
Change That Lasts		-	-	50,000
Surrey Police HHPU grant		9,568	9,568	14,352
	-			
Raven Brighter Futures Community grant	-	5,000	5,000	-
Rotary Club Play Therapy grant	-	3,700	3,700	-
RBBC Household Support grant	-	6,941	6,941	-
Hobson Charity grant	-	7,000	7,000	-
Postcode Community Trust	-	13,337	13,337	4,446
Clothworkers Capital Emergency Programme	-	-	-	1,130
Gatwick Airport Community Trust grant	-	3,690	3,690	-
Tesco Community Trust grant	-	500	500	-
Other specific use grants	-	3,678	3,678	2.643
Covid support grants:				
Ministry of Justice Covid support grant	-	-	-	110,908
OPCC Covid support grant	-	-	-	25,836
Community Foundation for Surrey Covid support grant	-	-	-	16,072
Coronavirus Community Support Fund (The National Lottery Community Fund)	-	-	-	9,155
MVDC COVID-19 Emergency Grant	-	-	-	5,000
SCC Hardship Grant	-	-	-	11,203
The Netherby Trust	-	-	-	10,000
Other Charitable Trust Covid support grants	-	-	-	4,957
Earned income	55,412	-	55,412	44,449
	55,412	692,611	748,023	656,892

Other income of £10,656 (2021 - £9,790 is generated from fund raising activities).

NOTES TO THE ACCOUNTS - continued
FOR THE YEAR ENDED 31st MARCH 2022

3 Donations

	Unrestricted funds	Restricted funds	Total 2022	Total 2021
	£	£	£	£
Donations including gift aid	54,532	-	54,532	53,638
Donations from related parties	200	-	200	-
	54,732	-	54,732	53,638

4 Expenditure

	Basis of Allocation	Charitable expenditure	Governance	Total 2022	Total 2021
		£	£	£	£
Costs directly allocated to activities					
Salaries, NI and pension costs	Direct	363,665	-	363,665	358,599
Travelling and staff expenses	Staff time	5,362	-	5,362	7,239
Recruitment costs	Direct	1,350	-	1,350	495
Consultancy	Direct	56,419	-	56,419	6,324
Group work and volunteer expenses	Direct	3,815	-	3,815	3,813
Counselling & survivor groups	Direct	20,751	-	20,751	13,778
Client & family support	Direct	41,653	-	41,653	25,141
Children support	Direct	9,237	-	9,237	1,702
Training & supervision	Staff time	18,532	-	18,532	8,684
Examiner's fees	Direct	-	2,340	2,340	2,300
Support costs allocated to activities					
Premises costs	Floor space	36,557	-	36,557	36,871
Office based staff: Salaries, NI and pension costs	Direct	144,163	-	144,163	115,352
General running costs	Staff time	29,447	-	29,447	40,494
Office equipment	Direct	1,337	-	1,337	8,531
Project costs	Direct	6,452	-	6,452	5,350
		738,740	2,340	741,080	641,353
Cost of generating funds				670	-
Total resources expended				741,750	641,353

5 Employees

Number of employees

The average monthly number of employees during the period was:

	2022 Number	2021 Number
Full Time Office based staff	1	1
Part time Office based staff	3	3
Full time Outreach staff	9	7
Part time Outreach staff	4	7
	17	18

Employee costs	**2022 £**	2021 £
Salaries and wages	452,948	426,148
Employers National Insurance	41,318	36,100
Pension costs	13,561	11,703
	507,827	473,951

No employee received emoluments of more than £60,000 (2021 – nil).

ESDAS operates one pension scheme for its employees and administers contributions to a stakeholder pension scheme for one (2021 - one) member of staff. ESDAS makes the contributions required by the Government to the approved NEST scheme for all salaried employees unless they have opted out.

6 Trustee Remuneration and Related Party Transactions

None of the trustees received remuneration for running workshops for the organisation during the year (2021 - £nil).

No expenses including travel costs were reimbursed to members of the management committee in the year (2021 – £nil).

No trustees carried out fund raising activities but one donated monies of £200 to the charity during the year (2021 – £nil).

7 Taxation

As a charity, East Surrey Domestic Abuse Services is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or s256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

No tax charges have arisen in the charity (2021 - £nil).

8	**Debtors**	**2022**	2021
		£	£
	Debtors	19,934	12,967
	Prepayments and accrued income	42,381	10,239
		62,315	23,206

9	**Creditors: amounts falling due within one year**	**2022**	2021
		£	£
	Trade creditors	42,000	1,097
	Accruals	9,373	2,531
	Grants received in advance	274,079	54,482
		325,452	58,110

During the year ESDAS acted as intermediary agent for three other Surrey DA Outreach Providers (Your Sanctuary, North Surrey Domestic Abuse Services and South West Surrey Domestic Abuse Services) and it:

- received funds amounting to £1,714,968 (2021 - £930,285),
- paid out funds of £1,317,678 (2021 - £694,093),
- charged lead provider fees of £35,931 (2021 - £18,459)

and owed £nil as at 31st March 2022 (2021 - £nil).

10 Summary of movement of funds during the year

	General funds	**Designated funds**	**Restricted funds**	**Total**
	£	**£**	**£**	**£**
Balances at 1 April 2021	2,208	270,840	21,416	294,464
Movement in the year	(510)	81,000	(7,953)	72,537
Balances at 31 March 2022	1,698	351,840	13,463	367,001

11 **Movement of funds (detailed)**

	Balance at 1 April 2021	Incoming resources	Resources expended	Transfers	Balance at 31 March 2022
	£	£	£	£	£
Restricted funds					
SCC SDAP Partnership Contract	-	196,596	(196,596)	-	-
Ministry of Justice Core Grant	-	114,031	(114,031)	-	-
Public Health Complex Needs grant	-	29,319	(29,319)	-	-
Local Authority grants (RBBC, MVDC, TDC)	-	49,490	(49,490)	-	-
Partner Link outreach	-	10,425	(10,425)	-	-
Company of Actuaries Charitable Trust	6,308	5,000	(11,308)	-	-
Sanctuary scheme	7,919	20,072	(24,559)	-	3,432
SCC Hospital IDVA	-	46,919	(46,919)	-	-
IRIS – RBBC and TDC	-	43,024	(43,024)	-	-
NHS Surrey Heartlands Group	-	20,324	(20,324)	-	-
OPCC counselling	-	18,500	(18,500)	-	-
OPCC Stalking Advocate	-	22,030	(22,030)	-	-
OPCC Domestic Homicide	-	4,558	(4,558)	-	-
Community Foundation for Surrey (NHS Charities)	-	25,655	(25,655)	-	-
Richmond Fellowship	-	3,126	(3,126)	-	-
Lloyds Bank Foundation	-	30,128	(30,128)	-	-
Surrey Police HHPU	-	9,568	(9,568)	-	-
Raven Brighter Futures	-	5,000	(2,065)	-	2,935
Rotary Club Play Therapy	-	3,700	(1,570)	-	2,130
RBBC Household Support	-	6,940	(6,940)	-	-
Hobson Charity	-	7,000	(4,089)	-	2,911
				-	-
Postcode Community Trust	-	13,337	(13,337)	-	-
Gatwick Airport Community Trust	-	3,690	(2,920)	-	770
	-				
				-	
Other specific use grants	7,189	4,179	(10,109)	-	1,285
Total restricted funds	21,416	692,611	(700,564)	-	13,463
Unrestricted funds					
Contingency reserve	270,840	-	-	81,000	351,840
General purposes fund	2,208	121,676	(41,186)	(81,000)	1,698
Total unrestricted funds	273,048	121,676	(41,186)	-	353,538
Total funds	**294,464**	**814,287**	**(741,749)**	-	**367,001**

NOTES TO THE ACCOUNTS - **continued**
FOR THE YEAR ENDED 31st MARCH 2022

Analysis of funds

	Restricted £	Contingency £	General £	Total £
Debtors	61,902	-	413	62,315
Cash at bank	267,640	351,840	10,658	630,138
Creditors	(42,000)	-	(9,373)	(51,373)
Grants in advance	(274,079)	-	-	(274,079)
	13,463	**351,840**	**1,698**	**367,001**

12 Operating Lease Commitments

At 31st March 2022 the company had financial commitments under a non-cancellable operating lease of £41,514 (2021: £78,382) which represents the rent up to the lease expiry date.

13 Purposes of funds

Purposes of Restricted Funds

Surrey County Council funded the delivery of the specialist Multi Agency DA Training Framework.

The Ministry of Justice provided financial assistance to support the outreach service.

Public Health supported specialised outreach support to survivors with complex needs.

Reigate & Banstead Borough Council, Mole Valley District Council and Tandridge District Council continued to fund outreach services. They also provided funding for the Sanctuary Scheme to assist survivors who elect to stay in their own home.

A new service was funded by the OPCC through Intervention Alliance to provide the Partner Link support service.

The Company of Actuaries Charitable Trust supported ESDAS' volunteers project and outreach services.

ESDAS managed grants from Community Foundation for Surrey to increase our counselling capacity and support survivors who were presenting with mental health needs and the OPCC also provided a grant to support ESDAS' counselling services.

Reigate & Banstead Borough Council and Tandridge District Council and the OPCC funded the IRIS Advocate Educator to work with General Practitioners within their areas.

NHS Surrey Heartlands Group continued to provide funding for specialist mental health outreach services.

Surrey County Council funded a new service for an IDVA to be based at East Surrey Hospital for early intervention with survivors.

The Ministry of Justice financed the provision of new specialist outreach support for those experiencing stalking.

Funding from The Richmond Fellowship related to improving partnership working for those survivors experiencing mental ill health.

Lloyds Bank Foundation provided funding towards ESDAS core costs.

ESDAS was funded by Surrey Police to aid the High Harm Perpetrator Unit (HHPU) perpetrator work.

The Postcode Community Trust (People's Postcode Lottery) provided a grant to support ESDAS' group work project with survivors and their families.

Reigate and Banstead Borough Council provide a grant to be distributed to survivors in their area in financial hardship to assist them with utility cost and the cost of essential items.

The Hobson Charity provided a grant to assist survivors with the costs of moving to a new secure location and for essential household items and security improvements.

ESDAS received a grant from Raven Brighter Futures Community Trust to provide therapeutic play therapy for the children of survivors living in Raven Housing properties. Donations from local Rotary Clubs were given to support play therapy for children living the RH1 and RH2 postcodes.

The Gatwick Airport Community Trust provided grant funding towards group work projects for mothers and children to support their recovery from domestic abuse.

Purposes of Unrestricted Funds

Donations made by members of the public and organisations which are not Restricted are held for specific use in assisting clients and their families and as such are not treated as general funds of the Services.

In accordance with the guidance of the Charity Commission, ESDAS maintains a Contingency Reserve to provide a resource so that in the event that all income ceased the Charity could administer its affairs in an orderly manner and continue to support existing clients for around 3 or more months. The reserve includes an allowance for the costs of staff redundancy and the charity's contractual commitment in respect of its lease. During the year, a transfer was made from general funds of £81,000 to the contingency reserve to reflect the increased potential liability arising from the increased service of the staff and the increase in full time staff numbers. The Contingency Reserve is deemed necessary due to the financial uncertainty caused by having to re-apply annually for the majority of the grant funding, and the decisions of that process only being known shortly before the beginning of the new financial year. It is essential not only for employees but for our vulnerable client group, whose lives and welfare could be endangered by the sudden curtailment of support.

GLOSSARY

ANNUAL REPORT GLOSSARY

AGM	Annual General Meeting
AVA	Against Violence & Abuse
CAFCASS	Children & Family Court Advisory & Support Service
CAMHS	Child & Adolescent Mental Health Services
CMHRT	Community Mental Health Recovery Teams
CODA	Children Overcoming Domestic Abuse
DA	Domestic Abuse
DASH	Domestic Abuse, Stalking, Harassment and Honour Based Violence Risk Assessment
DV	Domestic Violence (used by the Home Office to describe Domestic Abuse)
DVDS	Domestic Violence Disclosure Scheme
DVPN	Domestic Violence Protection Notice
DVPO	Domestic Violence Protection Order
ESDAS	East Surrey Domestic Abuse Services
GP	General Practitioner
HIDVA	Hospital Independent Domestic Violence Advisor
HMIC	Her Majesty's Inspectorate of Constabulary
IDVA	Independent Domestic Violence Advisor
IRIS	Identification & Referral to Improve Safety
MARAC	Multi-Agency Risk Assessment Conference
OPCC	Office of the Police & Crime Commissioner
PCC	Police & Crime Commissioner
SDAP	Surrey Domestic Abuse Partnership
SIU	Safeguarding Investigation Unit
SDAC	Specialist Domestic Abuse Court
SLA	Service Level Agreement
SSCB	Surrey Safeguarding Children Board
SSG	Survivor Steering Group
VAWG	Violence Against Women and Girls

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

England & Wales - Charity number 1092643

Accounts



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working together towards a brighter future

ANNUAL REPORT

1st April 2020 – 31st March 2021

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"I just wanted to tell you how grateful I am to have had you put in my path. I know this is your job. I do feel you go above and beyond for me. Whether you do that for everyone, you will always be an angel in my eyes. I'll never be able to express how much you help me and continue to do so"

"It was mental torture but ESDAS never gave up on me and gave me emotional support offering genuine encouragement, reassurance and compassion"

"What a desperate shame that ESDAS is needed but what an amazing thing that there are people working so hard to help others"

"Thank you to everyone and your organisation. It's been a truly emotional journey that I'm finally coming through"

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1. INTRODUCTION

1.1 Legal and Administrative Information
1.2 Who We Are, What We Do and How We Do It
1.3 Letter from the Chair of the Board
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1.1 LEGAL AND ADMINISTRATIVE INFORMATION

Charity Name	East Surrey Domestic Abuse Services (ESDAS) A Company Limited by Guarantee
Charity No	1092643
Company No	3585674
Principal Address & Registered Office	Redhill Chambers, 2D High St, Redhill, RH1 1RJ
Telephone	01737 771350 (Outreach Service) 01737 771780 (Chief Executive)
SMS	07860 039720
Fax	01737 771284
Email	support@esdas.org.uk
Website	www.esdas.org.uk
Twitter/Instagram	@Esdas1
Facebook/LinkedIn	East Surrey Domestic Abuse Services
Directors/Trustees	Nicole James – Chair (appointed 12 January 2021) Janet Hails – Company Secretary (appointed 12 January 2021 upon resignation as Chair) Bryony Neale - Finance Director Ian Vinall (appointed 7 July 2020) Paul Studley (resigned 4 August 2020) Joanna Jeffery Jutta Swaeb (Company Secretary until resignation on 12 January 2021) Mandy Kempenich (resigned 29 September 2020)
Consultants	Caroline (consultant to trustees)
Senior Management Team	Michelle - Chief Executive Louise - Services Manager Anne - Volunteer & Group Work Manager
Accountants	Braidwood Wheeler & Co Goodman House 13a West Street Reigate, RH2 9BL
Principal Bankers	Lloyds Bank Plc 1 London Road Redhill, RH1 1ND

1.2 WHO WE ARE, WHAT WE DO & HOW WE DO IT

Who We Are

ESDAS is an independent charity providing outreach and associated services in the Borough of Reigate & Banstead and the Districts of Mole Valley and Tandridge.

Our objectives are the relief of need, hardship and distress of persons who have suffered and are suffering from domestic abuse and any children of such persons, in particular by the provision of advocacy, advice, support and information.

We have both paid staff and volunteers working for us. Day-to-day operations are led by our Management Team and overall governance is exercised through our Board of Trustees who are elected at our Annual General Meeting.

We are the lead provider in the Surrey Domestic Abuse Partnership, funded by Surrey County Council, Surrey Police and Office of the Police & Crime Commissioner for Surrey to work with other service providers in the county to provide support to those experiencing or at risk of experiencing domestic abuse.

What We Do

We support survivors and their children through a trauma informed, strengths based, needs-led approach, recognising their individual experiences and enabling them to achieve their goals. This includes providing advice, advocacy, information, support and counselling as well as risk management and safety planning. Most importantly those with lived experience of domestic abuse are central to our own service delivery and development and also aid us in holding other agencies to account for their response to those experiencing abuse.

There is detailed information about the referrals and enquiries we received during the year later in this report, and there are also more comprehensive reviews covering our work with children and the work of our volunteers.

As well as our local services in East Surrey and our county-wide role with the Surrey Domestic Abuse Partnership, we also seek to work at a national level, influencing policy and practice and raising awareness. We have contributed to radio programmes, national press articles, social media coverage and video blogs.

Public Benefit

In everything that we do, we are aware of the need to further our purpose for the public benefit and we ensure that we follow the Charity Commission's guidance on public benefit. Our work provides a clear and measurable benefit to those experiencing or fearing domestic abuse. It also provides a clear benefit to wider society since prompt and effective interventions at an early stage can mean there is a reduced need for more costly interventions later.

Our work promotes a society where domestic abuse is seen as unacceptable by everyone and where people can live free from fear of domestic abuse.

Our Approach

We take an approach that is:

Holistic

A holistic approach is one that understands and responds to individuals as a whole, considering their physical, mental, emotional and spiritual needs, and is able to understand the whole picture of an individual's experience.

Intersectional

An intersectional approach is one that understands and responds to an individual's intersecting identities and experiences; for example, considering interacting experiences of race, ethnicity, sexuality, gender identity, disability, age, class, immigration status, caste, nationality, indigeneity, and faith. An intersectional approach recognises that historic and ongoing experiences of discrimination will impact individuals and is at the heart of anti-discriminatory practice.

Person-centred

A person-centred approach is one that centres the individual in all decisions made and processes carried out. The individuals are seen as "equal partners in planning, developing and monitoring care to make sure it meets their needs" (Source: Health Innovation Network).

Trauma-informed

A trauma-informed approach is one that takes a "strengths-based framework that is grounded in an understanding of and responsiveness to the impact of trauma, that emphasizes physical, psychological, and emotional safety for both providers and survivors, and that creates opportunities for survivors to rebuild a sense of control and empowerment" (Source: Hopper et al 2010) (Pathfinder Survivor Consultation, Standing Together et al, 2020).

We strongly believe in the value of a co-ordinated community response to domestic abuse and therefore engage with individuals, community groups, faith and voluntary sector partners, businesses and statutory services in order to reduce trauma and reach survivors where they are and in a way that meets their needs.

The ESDAS Promise encapsulates the approach which governs everything we do:

The ESDAS Promise

1. We believe everyone has a right to live without fear and free from abuse and violence
2. We will challenge injustice and discrimination
3. We will challenge misconceptions, stigma and stereotypes around domestic abuse
4. We will help to empower individuals to have a voice and reach their full potential
5. We will respect and value an individual's right to make choices and decisions
6. We will work with integrity, honesty and respect
7. We will strive to be innovative and pro-active to meet individual needs in a changing world
8. We will create and take advantage of opportunities to raise awareness of domestic abuse and promote healthy relationships
9. We will actively promote equality and diversity

1.3 LETTER FROM THE CHAIR OF THE BOARD

I took on the role of Chair in 2021 during a period which has brought significant challenges for the charity. As seen across the entire charitable sector, the series of lockdowns created challenges for ESDAS both in terms of our ways of working and supporting increasing numbers of survivors.

In the light of the pandemic, this is the first time that using the word "unprecedented" feels entirely appropriate to describe the challenges that have faced us. The level of change and adaptation that has been made to the services we provide has been significant as detailed throughout this report.

A huge thank you to Michelle and all the staff and volunteers at ESDAS for their commitment and hard work facing this unprecedented pressure. It cannot be underestimated how demanding it has been for them to make the changes required to provide our services safely whilst also coping with significant uncertainty and change in their own lives. The dedication every person has given to providing support to survivors, particularly during this year, is recognised and we are all very grateful for the very real difference this has made to so many lives.

Special recognition also goes to our clients. Lockdown has brought huge additional pressures to every one of them, and I have the greatest admiration for every single story both those that are shared and those that remain hidden.

The partnership across Surrey continues to work well and has proved its strength in a particularly difficult period. It's only by working together that the right support can be provided to our clients across East Surrey to deliver the high standard of care required.

I would like to give special recognition to Janet Hails, who stepped down as our Chair earlier this year, and to thank her for playing a crucial role in supporting ESDAS. I am very grateful that she continues to be involved in ESDAS and I personally have found her support and knowledge essential.

ESDAS is in a strong position to continue its vital work throughout 2021 – 22 and beyond, supported by our partners, funders and the dedication of our outstanding team.

Nicole James
Chair of the Board of Trustees

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1.4 LETTER FROM THE CHIEF EXECUTIVE

I feel like I have written this letter so many times in my head but when it comes to committing those thoughts to paper words seem to fail me. There is much I could say about how we reacted to the pandemic to keep our services open and react to an ever-changing situation however the credit there should not be ours but the survivors we have had the honour of supporting. Since the creation of ESDAS, survivors have shown us their incredible abilities to risk-manage and safety-plan in crisis situations, so we have over many years learnt from the "experts". Crisis management is at the heart of what we do, and this year was the greatest test of our hearts and minds there has ever been.

Our teams dealt with increases in demand of over 57%, managed their own changing personal lives as well as dealt with the impact of bringing such challenging work into their homes. They did this, regardless of these challenges, because of their deep commitment to survivors and to what we want to achieve at ESDAS and for that I will be eternally grateful.

There were many things to celebrate this year including being able to access emergency funding, increased local and national coverage thanks to the DA Bill (now Act) and the tireless campaigning of so many incredible survivors. However, as I write this today, my mind and heart are heavy with grief for those we couldn't save, for those who have experienced unimaginable trauma whilst 'locked in' with their abuser and who remain trapped. For survivors this is not over. The trauma of the abuse committed over the last year, like every year, will take time and in most cases specialist support to provide safe spaces for healing. We need you more than ever to hold perpetrators to account, to help sustain our life saving services and to build a community that no longer tolerates abuse and violence.

Above all, please be kind – survivors and children more than ever need to know that, when this is over and when they are ready, you are there for them and that there is support available.

Be kind and stay safe,

Much love,
Michelle

2. WHAT WE DO

2.1 Our Year at a Glance
2.2 Summary of Our Year
2.3 Children's Work
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2.5 Group Work
2.6 Other Services

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2.1 OUR YEAR AT A GLANCE



Via phone calls and email we had **14,579** contacts with survivors compared to **9,266** in the previous year (**which was over a 57% increase**)

We received **2,678 referrals** this year

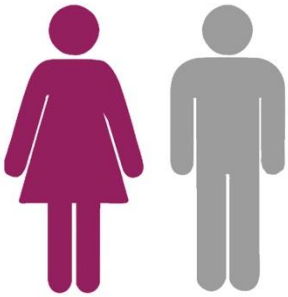




We found that **75% of survivors** were classified as at either **high or medium risk of harm**

84% of survivors had children living with them





95% of survivors were female and 5% were male

2.2 SUMMARY OF OUR YEAR

This year began with ESDAS adapting its ways of working to simultaneously meet the challenges of keeping our staff and volunteers safe in response to COVID-19 whilst continuing to provide an excellent standard of service to an increasing number of survivors.

In response to the pandemic, arrangements were put in place to enable remote working by staff and volunteers combined with changes to the office accommodation to facilitate a flexible balance of office and home working in a safe working environment.

Inevitably, the repeated lockdown restrictions presented challenges in delivering ESDAS' services, but staff and volunteers were creative and innovative in finding ways to keep providing essential support. For example, our group work programme was restarted online enabling survivors to find support and make connections without meeting face-to-face.

There was a dramatic increase in demand from survivors whose difficulties were amplified by the lockdown restrictions, with telephone and email contacts with survivors increasing by 57% over the year.

Working to meet this higher demand, one-off funding grants to mitigate the adverse impact of the pandemic were sought and won. For example, grants specifically to alleviate the extra demand upon our outreach teams were obtained from the Ministry of Justice (MOJ), the OPCC, Community Foundation for Surrey, Mole Valley District Council and various trusts and commercial partners.

New investment in and use of technology was critical in enabling remote working with survivors, funders and Trustees and facilitated the success of ESDAS in adapting to the challenges of this year. However, this success was only possible due to the excellence of our team who worked tirelessly to reach out to survivors to develop safely plans, provide emotional and physical well-being and safety support to those affected by domestic abuse in our community.

Between 1st April 2020 and 31st March 2021:

- We received 2,678 adult referrals.
- We dealt with 14,579 contacts from survivors.
- We worked with 489 survivors identified as High Risk by MARAC (Multi Agency Risk Assessment Conference).
- Our Sanctuary Scheme benefitted 72 survivors and 116 children.
- We worked with 15 children and young people referred to ESDAS.

As always, referrals come from many statutory agencies, from the police and from self-referral.

We have used technology to deliver our training to partners remotely including Surrey Police on DA Matters and the DASH Risk Assessment Checklist, the Ministry of Defence on Coercive Control and training sessions to health professionals.

"During the most difficult times in mine and my children's life the support of ESDAS has been a life saver, from emotional support to helping make my children's birthdays better you have stepped in and helped and made the sun shine in a very difficult time for us all. I cannot thank you all enough. The service has been amazing, and we have had support to keep going in the days when it's been so overwhelming."

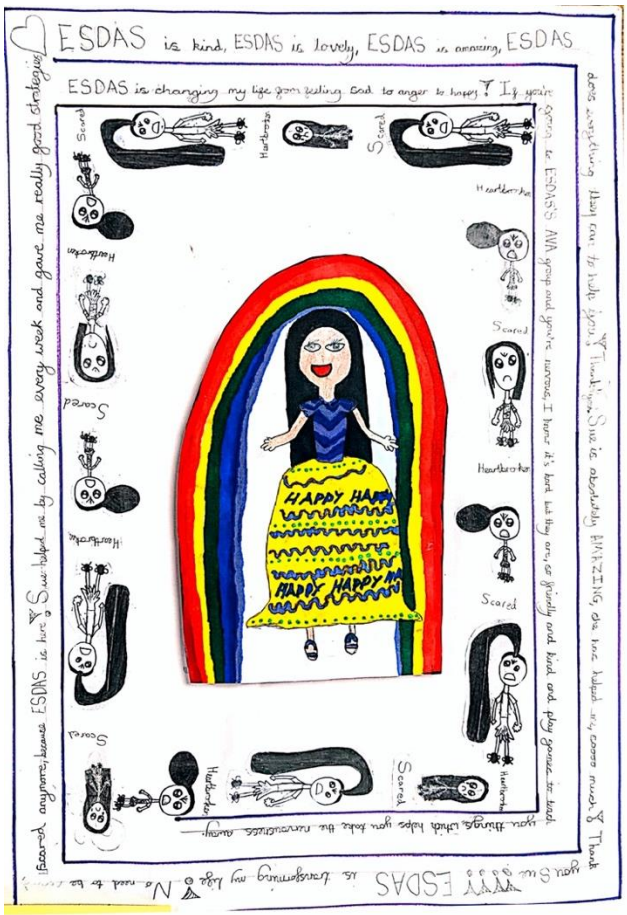


2.3 CHILDREN'S WORK

The aims of the service are to:

- Build trusting relationships;
- Develop social skills;
- Provide opportunities for children and young people (CYP) to be listened to and guide them to express their emotions appropriately;
- Help them to make sense of their experiences as part of their reparation process;
- Build resilience to face life's adversities; and
- Offer parenting support to the non-abusive parent to open-up communication to help rebuild relationships within the home.

The service is provided through two part-time posts and focuses on listening to and acting on children's needs. The aims of the service are delivered through group and 1:1 work.



Due to the pandemic and resulting lockdowns, the group programme against violence and abuse (AVA) was suspended. However, we continued to offer individual sessions to children via video calls and liaised with our Adult Outreach Team to offer as much holistic support to our families as possible. In addition, we liaised with other professionals involved in advocating the children's voices and providing the context of Domestic Abuse to help reduce victim blame and inform decisions around parenting capacity.

Furthermore, throughout these lockdowns, we provided regular calls to the non-abusive parents of the children referred into our Children's Service to empower and validate their parenting role. These check-in calls provided the parents with the space to discuss the challenges being faced, offer

guidance and strategies to explore achievable goals. The most commonly described challenge was in relation to contact with abusive fathers and for children the increased isolation. Specific achievements of the Children's Service during the year 2020-21 were:

- Directly supporting 15 individual children and young people during the year through the Children's Service.

- Holding 164 1:1 sessions with children and young people via video calls, phone calls and some face to face in school settings.

- Holding 206 consultations with non-abusive parents, via video calls and phone calls, to advise on identified parenting issues and to understand children's needs from the child's perspective. These also included family sessions with siblings to explore dynamics in the home and the use of appropriate boundaries to increase knowledge on how best to help the family heal from the impact of exposure to abuse.

- Advocating children's voices including Case Conferences, Core Groups, Educational Review meetings, CAMHS and other professional network meetings.

In addition, the Children's Service continued to deliver the revised online version of DA training 'Impact on Children and Parenting Capacity' to multiple agencies across Surrey.



2.4 VOLUNTEERS

The Covid Pandemic changed the face of volunteering within ESDAS this year. Many client facing roles were suspended e.g. court support and ad hoc support at various appointments like housing options, solicitor's appointments etc. Volunteer support was no longer needed for the group work programme as, when this did restart, it was delivered online with just two facilitators. Some of our volunteers were required to isolate due to age or health needs and many were home schooling their children so had little spare time.

However, despite all of this, 18 volunteers gave almost 1,400 hours of their time to ensure that duties were fulfilled, and clients still received the support they needed.

Counselling was offered via telephone instead of face to face so this service did continue with 20 clients being supported over 230 sessions by our 3 volunteer counsellors. These volunteer counsellors were recruited during the Pandemic as our previous team had left or moved into paid work.

Volunteers offered the 1:1 Freedom Programme via phone or video call to 10 clients and befriending support to 10 clients.

Once our group work programme restarted, 3 volunteers co-facilitated a total of 7 groups and 22 well-being sessions via Zoom.

Many clients felt very isolated and lonely, with an increased mental health need as a result. Our volunteers helped to ensure clients knew we were thinking of them by delivering self-care gift bags to over 70 clients. This helped give clients a sense of connection to the community and the knowledge that someone out there cared for them.

Our local "Cook" frozen food shop donated a range of frozen meals which were then delivered to 10 clients in need by one of our volunteer team who did a weekly delivery drop.

"A MASSIVE THANK YOU, YOU ABSOLUTE SUPER HERO! She was always understanding, never judgemental and made me feel right at home. There was nothing I felt embarrassed about and nothing I felt I could not speak to her about."

"She is absolutely lovely and I am grateful. She made me feel comfortable despite the subject being very triggering. She radiates calmness, kindness and empathy. Perfect for her job."

"Just to say thank you very much, so very much appreciated, God bless you all".

"I arrived home this evening to find a parcel on my doorstep. What a wonderful surprise when I opened it. Also some lovely encouraging words in a card. Thank you so much. Very much appreciated & definitely lifted my spirits."

Christmas was a particularly difficult time of year and again volunteers stepped up to sort out the many donations we had kindly received from individuals, companies and local organisations. They delivered gifts and hampers to 34 clients and their families.

"Christmas came early yesterday when we received 2 large bags which were crammed full of so many gifts, I felt completely overwhelmed and emotional at the huge generosity of ESDAS and people who have donated these items. We spent over an hour in our little flat on the floor opening up each item one by one gushing over the lovely presents and food. THANK YOU to you all xxx"

"Thank you so so much for the beautiful gifts you have just dropped off. I can't begin to say how surprised, amazed and grateful I am for them. Thank you so much for all you and all at ESDAS do for me, I dread to think where I'd be without all your help and support. I really do appreciate it and know I wouldn't be where I am today, emotionally and strength wise, without the support. I am truly grateful. Thank you, I wish you all a very merry Christmas"

We are extremely indebted to the volunteers who gave up their time to support others during this time of unprecedented circumstances, uncertainty and need.

Volunteer Training

Volunteers attended a range of internal and external training:

Working with Trauma	Centre of Excellence Diploma
Suicide Awareness	National Centre of Domestic Violence Legal Training
Existential workshop	Wealden Institute Happiness CPD event
Uncertainty workshop	Women's Aid Conference
Dealing with Distress, Self Harm & Suicide	How to Write a Case Study
Shame & Relationships	Understanding Perpetrators of Abuse
Eligibility & Housing Rights	Wheel of Well Being
Surviving Economic Abuse	Ask Me Ambassador Training
Coercive Control	Stress to Destress
Hope2Recovery Facilitation	What is Domestic Abuse
Women & Gambling Related Harm	DA & Intimate Partner Violence
Self Harm	Unconscious Bias
Safeguarding	Family Law & The DA Bill
Legal Aid	

2.5 GROUP WORK

Our programme of group work was initially heavily impacted by COVID-19 with all groups being suspended for a period of time, until we could assess how we could offer a safe alternative for women.

Groups were gradually reintroduced via Zoom, once guidelines had been put in place for participants and facilitators were familiarised with this online platform. Going forward it is our intention to offer a mix of online and face to face programmes.

Community Freedom Programmes

The Freedom Programme is a domestic abuse programme which was created by Pat Craven and evolved from her work with perpetrators of domestic abuse.

The Freedom Programme examines the roles played by attitudes and beliefs on the actions of abusive men and the responses of victims and survivors. The aim is to help them to make sense of and understand what has happened to them.

Due to the COVID-19 pandemic, a Freedom programme started in late March 2020 was put on hold and eventually resumed online in September 2020. 4 of the original 7 women agreed to continue the programme online. As this programme was well received, we went on to deliver a further 3 programmes online, including for the first time, an evening option. The number of sessions was extended as we felt that covering 2 aspects of the programme each week for 2.5 hours was too long. We therefore changed the programme so we focussed on 1 aspect each week for 1.5 hours over 12 weeks, instead of 7 weeks when run face to face. In total 21 women attended the Freedom Programme and feedback was extremely positive.

"I have learnt collectively from everyone and listening to others has really helped me. I feel quite excited about the future, determined and free. I am now aware of the red flags. I feel quite emotional tonight as the group comes to an end".

Fortnightly Drop-in Support Group

The fortnightly Drop-In Support Group was suspended due to COVID-19 in March 2020 and resumed via Zoom in May 2020 with a slightly altered focus. We decided to offer a well-being drop-in session on a fortnightly basis for the shorter time of 75 minutes. The aim was still to reduce isolation and rebuild support networks as well as boost mental health and a sense of well-being and encourage self-care.

23 sessions were delivered during the year with a total of 20 women attending. We also invited new outreach workers to attend a session to understand how the group works and encourage more referrals.

"This group has been instrumental in my recovery and I have loved attending every session".

The Recovery Toolkit

This is a 12-week programme designed to assist women affected by domestic abuse to develop positive lifestyle coping strategies and is designed along psycho-education lines including basic Cognitive Behavioural Therapy principles. It is aimed specifically at women who are separated from the perpetrator.

Nine sessions for 10 women were completed before the group was put on hold due to COVID-19. The final 3 sessions, plus a recap session, were resumed in July 2020. 9 of the original 10 women agreed to complete the programme online. The sessions went well as we had built a strong relationship with the women before the programme was suspended.

We subsequently offered a further 12-week programme via Zoom with 12 new women attending. This was an evening programme which was only feasible due to being delivered online. Feedback was excellent with several of the women saying they had not expected it to work online but found they had gelled together and got so much out of it. They went on to form a WhatsApp group to stay in touch with each other.

"I had done a thousand courses, and this was "the one". It has changed/saved me. My head was scrambled. I have chosen better friends/people around me. It was hard, a lot of effort and commitment But I knew I had to change and was ready to listen and learn. Found the coronavirus enforced break helpful as allowed me to practise."

Quote from the suspended programme

"Positive self-talk and affirmations were so helpful. Just to be validated in all I am doing felt so good, more than I could ever say. So very grateful for everyone, it was so difficult to be vulnerable and open before, but in this group it became so much easier to do this and not be judged."

Quote from fully online programme



2.6 OTHER SERVICES

Specialist Domestic Abuse Courts (SDAC)

The Surrey SDAC sits within the Co-ordinated Community Response to domestic abuse melding criminal justice, statutory and voluntary sector services and interventions into a holistic multiagency response that puts victims and their safety at the heart of the Criminal Justice System (CJS) and holds perpetrators to account.

ESDAS continues to lead Surrey Domestic Abuse Partnership (SDAP) Independent Domestic Violence Advisers (IDVAS) in delivering a survivor focused service at Guildford Magistrates Court. The aim of the IDVA service is to contribute to increased victim safety and satisfaction. This results in reductions in repeat victimisation, maintaining victim engagement with the criminal justice system and increasing future reporting and support for children at risk of harm.

In 2020 - 21 we continued to play a vital part in ensuring 344 survivors entering the CJS as victims/witnesses were supported and protected appropriately. The key challenge to our IDVA service in 2020- 21 has undoubtably been the challenges due to the coronavirus pandemic. Courts were initially closed and then IDVAs began to work remotely which meant adaptions in how we received the court list and communicated with the CPS, as well as moving to attending court via video link. This has meant some delay in getting results to victims as we are reliant on the CPS providing a timely update. Despite this over 80% of the victims we supported reported that they had a prompt update from their IDVA and this provided reassurance to our clients:

"Really helpful, felt very supported."

"I felt listened to by someone, no one else was listening."

Legal Advice Surgeries

ESDAS had expanded the capacity of the legal advice surgeries last year. To continue this valuable service during the restrictions imposed by lockdown, the family law solicitors (who offer pro-bono advice to survivors) were able to switch to from face-to-face meetings to telephone consultations.

In addition to complying with lockdown requirements, the telephone consultations continue to be invaluable for clients who are being monitored, or who are hampered by childcare and work commitments.

This pro-bono legal support includes reviewing survivors' court orders and forms and offering specific advice on the administration processes and position statements. This service is crucial for survivors who fall into the frequent and unjust cracks in the system that can prevent them from accessing Legal Aid.

MARAC

We worked with 489 survivors identified as High Risk by the MARAC (Multi Agency Risk Assessment Conference) which was over a 50% increase compared to last year.

Counselling Service

Survivors are offered between 6 and 12 sessions by our two Service Counsellors and three volunteer Counsellors. Despite not being able to meet face-to-face with clients during the lockdowns, clients were able to access counselling via audio and video calls. We were able to provide more flexible times and days for clients including evening sessions. In 2020 - 21, our Counselling Service saw 90 survivors over 1,080 sessions with the three volunteer counsellors provided a further 230 sessions to an additional 20 survivors.

"Counselling helped me to remove the shame."

"The space offered me a chance to grieve and realise it isn't my fault."

"More resilient, I can make choices for myself."

"Counselling gave the opportunity to start making plans and feel more positive about the future."

"It gave me coping mechanisms, tools, other ways of responding, less angry, more in control of my life."

"I felt understood, validated and listened to."

"I found my counsellor very engaging and easy to talk to, she helped me tremendously."

"Counselling help me to find myself again, meeting my goals, and feeling hopeful for the future."

The Sanctuary Scheme

This scheme is run in collaboration with Reigate & Banstead BC, Mole Valley DC, Tandridge DC, Surrey Police, Raven Housing Trust and housing associations including Clarion, Transform, Mount Green and Guinness Trust to provide free security measures to high-risk survivors.

The scheme is fundamental in the prevention of homelessness and managing risk. This year 72 survivors and 116 children were helped by these measures which was a significant increase from the previous year due to escalating need. Security measures included new video doorbells, installing a sanctuary room, providing lock changes, additional locks to windows and doors, mobile phone top-up, new sim cards, installation of community alarms and security lighting.

Identification & Referral to Improve Safety (IRIS)

We have been delighted with the progress of IRIS East Surrey thanks to the support of the Surrey OPCC, Reigate & Banstead BC, Tandridge DC and East Surrey NHS Heartlands. Since the launch of IRIS we have trained 169 GPs and, although no training was possible in the year to March 2021, training has been delivered to a further 69 GPs in the first few months of 2021 – 22.

During 2020 - 21, we received 48 referrals (which was a high increase compared to 17 in the previous year) and which brings the total referrals to 258 since the project began. IRIS provides a chance to intervene at the earliest opportunity minimising harm and risk at the point of disclosure.

Staff Development & Well-Being

ESDAS has a strong commitment to both the personal and professional development of paid staff and volunteers as well as their well-being. We recognise the importance of keeping up to date with issues affecting both our survivors and the agencies we work alongside. Staff have attended training sessions including Independent Domestic Violence Advisor Training provided by SafeLives, Domestic Abuse Practitioners by Women's Aid, Criminal Justice Advocacy with Better lives consultancy and The Centre for Women's Justice. Staff and volunteers have also been dedicated to increasing their understanding and response to suicide and those in mental health distress. Training completed has included Suicide First Aid, Mental Health First Aid, Young People's First Aid and Connect 5. ESDAS are committed to diversity and equality and to being anti-racist. All staff members completed training on Courageous Conversations and have attended webinars on race, privilege and diversity.

We have prepared for new challenges since Britain left the EU by updating our knowledge on the EU Settlement Scheme with the Rights of Women and training on the Right of EU citizens with Shelter.

Staff and volunteer well-being has been a fundamental focus this year due to the impact of the pandemic and therefore we have invested not only in training but also provided mentoring opportunities, secondary trauma training, self-care boxes as well as clinical supervision. We cannot underestimate the impact of dealing with trauma and abuse within your own home as well as the challenges many have faced in their own personal lives. Our achievements this year are a testament to their strength, commitment and bravery.

3. HOW WE DO IT

3.1 Training and Awareness Raising
3.2 Fundraising

3.1 TRAINING AND AWARENESS RAISING

We are committed to raising awareness within the community about Domestic Abuse and its far-reaching impacts. We are developing an increased presence through social media to continue to raise an understanding that domestic abuse can be controlling, coercive or threatening behaviour, as well as violence, is more widespread than many people realise and can happen to anyone of any gender, age, ethnicity, orientation or income.

We believe that with the right training for professionals, survivors will be offered more appropriate support and interventions.

In response to the COVID-19 pandemic, we adapted our training to provide online delivery. This meant a rewrite of course material, conversion of videos and DVDs to a suitable online format and the upskilling of our staff to the new live-streaming technologies.

In this way, we continued to deliver training to professionals across Surrey throughout the lockdowns, including but not limited to the following:

- Combat Stress
- CSPA DASH & MARAC Awareness Training
- DA: Understanding Coercive Control & the Multi-agency Framework
- DA: Safely Engaging with Perpetrators
- Legal frameworks
- DA: Impact on Children & Parenting Capacity
- DA: Dynamics Within the LGBT+ Population

3.2 FUNDRAISING

Despite over a year of restrictions, our staff, volunteers, trustees, partner agencies and local community have been active in raising awareness and funds for ESDAS. We are as ever overwhelmed by the generosity of our supporters who have given their time and money, despite the challenging economic climate, to ensure we can continue to provide services to those most in need.

In 2020 - 21 we have been fortunate to receive numerous donations from individuals, community groups and organisations as well as being beneficiaries of sponsored events such as Run for Heroes and Facebook birthday fundraisers and Hair Shaving. We value every contribution, large and small. Financial contributions enable us to continue delivering vital services but, equally importantly, the awareness raising and community spirit essential in these efforts truly reflects the compassion and commitment shown by all involved.

Some examples of help that fundraising has enabled us to provide include:

• Removal costs for a family moving from emergency accommodation

• Security sensor lights and the purchase of ring doorbells which provide reassurance and additional safety.

• B&B emergency accommodation

• Transport to a refuge

• School uniforms

• Supermarket food vouchers

• Toys for birthday presents (we have now been able to introduce a pot of money that individuals can donate directly into for this purpose)

• Make-up and skincare products from Tropic Skincare

• Christmas gifts for survivors and their children

• Provision of self care bags from donations of toiletries and items from Reigate St. Mary's Church

• Items to aid in recovery and support through our Amazon wishlist

Some of our supporters









































The Netherby Trust







4. WHO WE ARE

4.1 Structure, Governance and Management
4.2 Strategy and Partnerships
4.3 Our Plans for the Future

4.1 STRUCTURE, GOVERNANCE AND MANAGEMENT

ESDAS is a charitable company limited by guarantee, incorporated in June 1998 and registered as a charity in 2002. The company was established under a Memorandum of Association and is governed under its Articles of Association.

The directors of the company are also charity trustees for the purposes of charity law and under the company's articles are known as members of the Management Committee. Members of the Management Committee are elected by members to serve for a period of three years after which they must be re-elected at the next AGM. In addition, one third of the places on the Management Committee should come up for election at each AGM.

ESDAS has a Recruitment and Code of Conduct Policy and tries to ensure its Committee is representative of the community and survivors it serves and has the necessary skills mix to carry out its duties. We aim to have service user and volunteer participation.

All members of the Management Committee give their time voluntarily and receive no benefits from the charity.

ESDAS has a Board Induction Programme based on recommended good practice and supplemented by the distribution of relevant material appertaining to Management Committees and our activities.

Periodic individual skills analysis and Board self-assessment is undertaken, and all Committee members are kept informed of training courses which they may wish to access. Self-development is actively encouraged particularly on Governance training each year.

A Risk Management Policy is in place and the major risks to ESDAS have been identified. The Risk Register has been updated in 2020-21 to reflect current best practice. Further detail is available in our Business Plan for 2018-23.

Health & Safety is an agenda item at every Team Meeting, during individual supervision sessions and at regular Management Committee meetings.

MARACs (Multi Agency Risk Assessment Conferences) are held regularly to inform and coordinate work with very high-risk survivors. Fortnightly Safeguarding Review meetings are held internally in relation to the children & young people involved in our Children's Services.

Internal risks are minimised through policies, procedures and training for financial controls and health and safety monitoring.

The Management Committee is comprised of 4 Trustee members (the maximum allowed is 10) and one Consultant. The Management Committee meets at least 8 times a year and is responsible for the strategic direction and policy of the organisation. During 2020 - 21 several Trustees stood down for personal reasons as shown at the front of this report. ESDAS is grateful for the contribution made by these Trustees.

The Chief Executive attends all Committee Meetings in a non-voting capacity and a scheme of delegation is in place for the post holder to assume day-to-day responsibility for the provision of services and meeting the monitoring and evaluation requirements of stakeholders. There are clearly established lines of accountability, support and supervision for all staff and volunteers.

ESDAS, while mindful of meeting its stated objects, is influenced by national and local policy. As members of Women's Aid Federation England we are informed of national initiatives, policies, good practice and training. Regionally we are active members and contributors to the Surrey Domestic Abuse Strategy and at a local level we participate in a number of multi and inter- agency initiatives.

Company law requires the Management Committee to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year.

In preparing these financial statements, the management committee has followed best practice and: selected suitable accounting policies and applied them consistently, made judgements and estimates that are reasonable and prudent and prepared the financial statements on a going concern basis.

The Management Committee has been responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of ESDAS thereby enabling them to ensure that financial statements comply with the Companies Act 2006. The Committee has also been responsible for safeguarding the assets of ESDAS and taking reasonable steps for the prevention and detection of fraud and other irregularities.

Accountants Braidwood Wheeler & Co were re-appointed as the charitable company's independent examiners at the 2020 - 21 Annual General Meeting. Braidwood Wheeler & Co have expressed their willingness to continue to act as the company's independent examiners.

Risk factors

The Management Committee has assessed the major risks to which the charity is exposed and is satisfied that systems are in place to mitigate exposure to the major risks. As a partner of choice for our statutory funders we remain totally committed to meeting the requirements of the funders in an effective and efficient manner with full accountability for the service that we provide and so reduce any risks to our future funding.

4.2 STRATEGY & PARTNERSHIPS

Strategy

At present, the world is in the early stages of recovering from the unprecedented challenges of the COVID-19 pandemic. Whilst COVID-19 has affected everyone, the impact has been acutely felt by adult and child survivors of domestic abuse in multiple and heart-wrenching ways.

The domestic abuse sector in the UK is entering a new frontier, following the passing into law of the long-awaited Domestic Abuse Bill, the establishment of the first Domestic Abuse Commissioner for England and Wales and several high-profile survivor-led campaigns aimed at bringing change to the state's response to domestic abuse.

While there is hope for a refreshed approach to tackling domestic abuse across our communities, ESDAS, like many other specialist services, remain concerned for what the future holds. Domestic abuse remains a gendered crime with women affected disproportionately. Each year, domestic abuse charities are faced with increasing demand, increasingly complex needs of survivors, yet limited resources available to ensure that we can continue to deliver the high-quality services that adults and children experiencing domestic abuse deserve.

Looking to the future of ESDAS, our strategic ambition is to combine expert support with increased work with the wider community to reduce the scale and impact of domestic abuse through both prevention and early identification of abuse. In order to achieve this, we have a plan to increase the level of support and engagement we offer in our local community as well as increasing the specialist nature of the support we provide through survivor outreach.

During the first quarter of 2021 - 22 we embarked upon a detailed strategic review and planning process, with the aim of defining a clear plan for bringing together our strategic aims with a roadmap for meeting the changing needs of survivors and the wider communities we serve. This strategic review will be published in Summer 2021.

Partnerships

Following a tender process last year, since 1 April 2020 ESDAS has held overall responsibility to Surrey County Council for the provision of domestic abuse services across Surrey as lead provider of a partnership including Your Sanctuary, South West Surrey Domestic Abuse Service and North Surrey Domestic Abuse Service, collectively known as the Surrey Domestic Abuse Partnership (SDAP). ESDAS has contracted with each of the other members of SDAP to provide services in certain boroughs via an Individual Supply Agreement.

4.3 OUR PLANS FOR THE FUTURE

ESDAS will continue to provide all existing services subject to satisfactory funding arrangements. ESDAS has adapted to overcome the challenges to operational practices resulting from the impact of the pandemic in 2020 21 and is well placed to accommodate new and flexible ways of working with partners and survivors into the future.

Our strategic ambition is to combine expert support with increased work with the wider community to reduce the scale and impact of domestic abuse through both prevention and early identification of abuse.

Our objectives for the next three years are to:

Increase community engagement

- Increase awareness of the nature of all aspects of domestic abuse, including coercive control, in all communities that we serve.
- Respond to under-represented issues (e.g. economic abuse) and under-represented communities (migrant women, women of colour, men and LGBTQ+) with appropriate, informed service provision.
- Ensure survivors know how to access the services we offer.
- Design and deliver an online and social media marketing and communications strategy that increases awareness of domestic abuse and ESDAS' service offering.

Build more and stronger partnerships

- Work effectively with statutory agencies and private organisations (schools, hospitals, GPs, landlords and employers) to prevent, identify and address domestic abuse.
- Increase engagement with employers specifically by offering training and bespoke support for domestic abuse response strategies.
- Offer open webinars and training to increase professional organisations' awareness of the nature, impact and appropriate responses to domestic abuse.

Build a resilient organisation

- Invest time and resources in fundraising to maximise funding opportunities.
- Develop succession plans and roll out leadership skills training to middle layer of management.
- Implement organisational and individual objectives aligned to the strategy, along with robust performance management.
- Implement formal pay and reward strategy.
- Develop internal communications strategy around ESDAS' objectives and organisational initiatives.

Meet the distinct needs of all survivors in our community

- Ensure that our services and our approach address any distinct needs including those based on age, gender, ethnicity, sexual orientation, religion, mental health issues, drug or alcohol misuse, refugee and immigration status and ex-offenders.
- Utilise technology, digital communications and social media to reach as many members of the community as possible via the channels they want to use

Live our commitment to race equality

- ESDAS is committed to actively championing race equality in the wider community, as well as within our Board, staff and for our clients.
- We will sign up to the Race Equality Matters Magnificent Seven which means we will:
    1. set a zero tolerance to racism and microaggressions policy, with published, clear consequences for those that do not adhere
    2. have the mechanisms to identify, develop and promote ethnic minority people to develop the talent pipeline
    3. annually publish ethnicity pay gap, set targets and set an action plan to meet them
    4. ensure all elements of reward and recognition, from appraisals to bonuses, are fair and reflect the racial diversity of the organisation.
    5. actively sponsor ethnic minority (especially black) talent in our workplace
    6. participate in Safe Space (a dialogue with ethnic minority colleagues to create change) and monitor outcomes
    7. set stretching targets and collate information on Board, and Senior Leadership Team's Race Diversity targets and Breakdown of employees by Race and pay band.

The trustees declare that they have approved the trustees' report above. Signed on behalf of the charity's trustees.

Nicole James

Chair of the Board of Trustees

20th July 2021

5. FINANCIAL INFORMATION

5.1 Financial Review

5.2 Financial Accounts

5.1 FINANCIAL REVIEW

We continue to work with the Surrey DA Joint Commissioning Group to ensure that adult and child survivors receive the right services at the right time wherever they are in the county even with the rise in demand for our services during the pandemic. This group represents the Office of the Police & Crime Commissioner for Surrey (OPCC), Surrey County Council (SCC) and Surrey Police as main partners.

During the challenges of 2020 - 21 caused by the impact of COVID-19 on survivors, we sought and successfully secured vital additional funding to enable us to continue to provide specialist DA Outreach services within East Surrey and provide IDVA services at our local MARAC.

As in the previous year, principal funding sources were Surrey County Council, Office of the Police & Crime Commissioner for Surrey, Surrey Police, Surrey County Council, East Surrey NHS Heartlands Group, the local authorities of Reigate & Banstead, Tandridge and Mole Valley and Lloyds Foundation for England & Wales.

This was supplemented by successful applications to secure additional grants specifically aimed at addressing the pressures caused by COVID-19 and supporting DA survivors who were presenting with complex needs due to the additional trauma experienced during the periods of lockdown.

This additional funding included grants from the Ministry of Justice (MOJ), the OPCC, Community Foundation for Surrey and Mole Valley District Council and various trusts and commercial partners to facilitate an increase in the capacity of our specialist domestic abuse Outreach team to support significantly higher numbers of survivors. These grants also provided a level of compensation for the inevitable decrease in fundraising activities during lockdown restrictions.

This financial support ensured that we could expand our services to more adults, children and young people in our communities than ever before. Although options for group work and face-to-face sessions were restricted, video and audio calls became an invaluable method for us to deliver counselling and support services whilst continuing to protect both staff and survivors from the risks of Covid.

Furthermore, Tandridge District Council and Reigate & Banstead Borough Council continue to support the innovative development and delivery of the Identification & Referral to Improve Safety (IRIS) scheme which provides us with an opportunity to work with GPs to assist survivors at the point of disclosure.

We are pleased that we have managed to maintain a successful and efficient service for our beneficiaries throughout the pandemic period thanks to the funding outlined above and the generosity of numerous Trusts, Foundations and individuals. We are indebted to all those who support our work and not least individuals and local groups who have made donations for direct survivor support.

Investment Policy

The Management Committee has adopted a policy for the management of the Charity's funds which limits the amount placed with any one financial institution and further attempts to limit risk by seeking to place funds on deposit in a way which they feel is prudent in the prevailing economic climate.

The Charity's income is received by various payments in an uneven pattern over the financial year and careful management of the funds available ensures that whilst sufficient funds are always on hand to meet expected expenditure, further funds may always be withdrawn from deposit to cater for any unforeseen expenditure.

The return on funds held by ESDAS is determined by the very low rates of interest that are available; the charity has no plans to increase its return on funds by increasing the current level of risk or changing its current policies.

Reserves Policy

ESDAS' Reserves Policy reflects the guidance of the Charity Commission. It is the policy of ESDAS that unrestricted funds which have not been designated for a specific use should aim to be maintained at a level close to 3 months expenditure. The Trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised or survivors assisted in finding alternative sources of support. This level of reserves is reviewed annually. Additionally, funds are held in reserve to cover contractual commitments in respect of lease commitments and potential staff redundancies.

5.2 FINANCIAL ACCOUNTS

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

For the Period 1st April 2020 to 31st March 2021

I report to the trustees on my examination of the accounts of the charitable company for the year ended 31st March 2021 which are set out on pages 38 to 48.

Responsibilities and basis of report

As the charity trustees (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act") and the Charities Act 2011(the Act).

The charity's trustees consider that an audit is not required for this year under Part 16 of the 2006 Act and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Association of Chartered Certified Accountants.

I report in respect of my examination of the charitable company's accounts as required under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable directions given by the Charities Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. That accounts do not accord with those records
3. That accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than the requirement that the accounts give a "true and fair view" which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

David Wheeler

David Wheeler F.C.C.A.
Braidwood Wheeler & Co
Chartered Certified Accountants
Goodman House
13a West Street
Reigate
Surrey
RH2 9BL

Date 20th July 2021

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

STATEMENT OF FINANCIAL ACTIVITIES (including Income and Expenditure Account)

FOR THE YEAR ENDED 31st MARCH 2021

	Notes	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Income from:					
Donations including gift aid	2	53,638	-	**53,638**	40,510
Charitable activities	3	94,449	562,443	**656,892**	435,974
Investment income	1.3	999	-	**999**	1,110
Other	3	9,790	-	**9,790**	18,793
Total		158,876	562,443	**721,319**	496,387
Expenditure on:					
Costs of generating funds		-	-	**-**	2,685
Charitable activities	4	66,958	574,395	**641,353**	521,982
Total	11	66,958	574,395	**641,353**	524,667
Net income/(expenditure)		91,918	(11,952)	**79,966**	(28,280)
Transfers between funds		(23,745)	23,745	**-**	-
Net movement in funds		68,173	11,793	**79,966**	(28,280)
Reconciliation of funds:					
Fund balances brought forward		204,875	9,623	**214,498**	242,778
Fund balances carried forward at 31st March 2021		**273,048**	**21,416**	**294,464**	214,498

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

BALANCE SHEET

AS AT 31st MARCH 2021

	Notes	2021 £	2021 £	2020 £	2020 £
Current assets:					
Debtors and prepayments	8	32,595		11,300	
Cash at bank and in hand		319,979		205,660	
Total current assets			**352,574**		216,960
Liabilities:					
Creditors: amounts falling due within one year		3,628		2,462	
Grants received in advance		54,482		-	
Net current liabilities	9		**58,110**		2,462
Total net assets			**294,464**		214,498
The funds of the charity					
Restricted income funds	10		21,416		9,623
Unrestricted funds	10				
Contingency reserve			270,840		201,585
General purposes fund			2,208		3,290
Total charity funds			**294,464**		214,498

The directors consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and have confirmed that no notice has been deposited under Section 476 of the Act. The directors have acknowledged their responsibilities for ensuring that the company keeps accounting records which comply with Section 386 of the Act and for preparing accounts which give a true and fair view of the company and of its profit for the year then ended in accordance with the requirements of Section 396 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to the accounts, so far as applicable to the company.
The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to smaller entities and were approved and authorised for issue by the management committee on 20th July 2021 and signed on its behalf by

Nicole James ***Bryony Neale***

Nicole James (Chair) Bryony Neale (Finance Director)

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

CASH FLOW STATEMENT

FOR THE YEAR ENDED 31st MARCH 2021

	2021	2020
	£	£
Cash flows from operating activities:	**113,320**	(54,624)
Net cash provided by (used in) operating activities		
Interest received	999	1,110
Change in cash and cash equivalents in the year	**114,319**	(53,514)
Cash and cash equivalents at the beginning of the year	**205,660**	259,174
Cash and cash equivalents at the end of the year	**319,979**	205,660

Reconciliation of net income / (expenditure) to net cash flow from operating activities

	2021	2020
	£	£
Net income/(expenditure) for the year	**79,966**	(28,280)
Adjustments for:		
Interest received	(999)	(1,110)
Increase in debtors	(21,295)	(6,279)
Increase/(decrease) in grants in advance	54,482	(17,167)
Increase/(decrease) in creditors	1,166	(1,788)
Net cash provided by (used in) operating activities	**113,320**	(54,624)

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31st MARCH 2021

STATUTORY INFORMATION

The charitable company is registered in England and Wales as a company limited by guarantee.
Its registered office is at Redhill Chambers, 2d High Street, Redhill, Surrey, RH1 1RJ.
The registration numbers are shown on page 5.

1 Accounting policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1 Basis of preparation

The financial statements have been prepared in accordance with the Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with Financial Reporting Standard 102 (FRS 102) and the Companies Act 2006.

1.2 Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
Designated funds are unrestricted funds earmarked by the Management Committee for particular purposes.
Restricted funds are subject to restrictions on their expenditure imposed by the donor.

1.3 Income

Income is accounted for as and when received, with the exception of certain income which is recognised in the period specified by the donor.
Where it is clear that a donor has specified a grant to be related to a fixed period for a specified use, these funds will be treated as deferred income and released to the Statement of Financial Activities to match the related expenditure.

Investment income is included when receivable.

1.4 Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Costs of generating funds comprise the costs associated with attracting voluntary income.
Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include accounting fees and costs linked to the strategic management of the charity.
All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource.

1.5 Fixed assets

Fixed assets are written off in the year of purchase.

1.6 Public Benefit

ESDAS is a public benefit entity whose objective is to provide services to specific members of the general public as set out in the Annual Report, and does not operate to provide a financial return for its members.

2	**Donations**	**Unrestricted funds**	**Restricted funds**	**Total 2021**	Total 2020
		£	**£**	**£**	£
	Other donations including gift aid	53,638	-	53,638	24,510
	Donations from related parties	-	-	-	16,000
		53,638	-	53,638	40,510

3	**Income from charitable activities**	**Unrestricted funds**	**Restricted funds**	**Total 2021**	Total 2020
		£	**£**	**£**	£
	SCC SDAP Partnership Outreach Contract	-	196,596	196,596	183,956
	Local Authority funding: Reigate & Banstead, Mole Valley and Tandridge	-	39,490	39,490	36,724
	SCC SDAP Contract - children's outreach	-	6,250	6,250	18,750
	Company of Actuaries Charitable Trust Fund	-	12,850	12,850	3,000
	Sanctuary scheme	-	9,000	9,000	9,326
	IRIS – RBBC and TDC	-	32,000	32,000	37,050
	NHS Surrey Heartlands Group	-	20,324	20,324	20,323
	Richmond Fellowship	-	3,126	3,126	3,127
	Tesco Bags of Help	-	-	-	2,000
	Change That Lasts	50,000	-	50,000	37,500
	Lloyds Bank Foundation	-	27,104	27,104	30,147
	GSK Impact	-	-	-	30,000
	Surrey Police HHPU	-	14,352	14,352	-
	Postcode Community Trust	-	4,446	4,446	-
	Clothworkers Capital Emergency Programme	-	1,130	1,130	-
	Buttle Trust	-	1,468	1,468	-
	KBR fund for children	-	175	175	-
	Individual client fund	-	1,001	1,001	-
	Covid support grants:				
	Ministry of Justice Covid support grant	-	110,908	110,908	-
	OPCC Covid support grant	-	25,836	25,836	-
	Community Found'n for Surrey on behalf of SDAP	-	16,072	16,072	-
	Coronavirus Community Support Fund (The National Lottery Community Fund)	-	9,155	9,155	-
	MVDC COVID-19 Emergency Grant	-	5,000	5,000	-
	Tesco Bags of Help COVID-19 Comm's Fund	-	500	500	-
	Tandridge Together (Survivor Steering Group)	-	1,000	1,000	-
	SCC Hardship Grant	-	11,203	11,203	-
	Aviva Community Fund (Crowdfunder)	-	1,457	1,457	-
	The Sir Jules Thorn Charitable Trust	-	1,000	1,000	-
	The Netherby Trust	-	10,000	10,000	-
	AXA Covid support grant	-	1,000	1,000	-
	Earned income	44,449	-	44,449	24,071
		94,449	562,443	656,892	435,974

Other income of £9,790 (2020 - £18,793) is generated from fund raising activities.

NOTES TO THE ACCOUNTS - continued
FOR THE YEAR ENDED 31st MARCH 2021

4 Expenditure

	Basis of Allocation	Charitable expenditure £	Governance £	Total 2021 £	Total 2020 £
Costs directly allocated to activities					
Salaries, NI and pension costs	Direct	358,599	-	358,599	303,234
Travelling and staff expenses	Staff time	7,239	-	7,239	11,787
Recruitment costs	Direct	495	-	495	310
Consultancy	Direct	6,324	-	6,324	-
Volunteer & MC training	Direct	-	-	-	3,343
Volunteer expenses	Direct	3,813	-	3,813	1,855
Counselling & user groups	Direct	13,778	-	13,778	13,091
Client & family support	Direct	25,141	-	25,141	8,026
Child support	Direct	1,702	-	1,702	2,312
Training & supervision	Staff time	8,684	-	8,684	6,680
Accounting fees	Direct	-	2,300	2,300	1,920
Support costs allocated to activities					
Premises costs	Floor space	36,871	-	36,871	31,843
Office based staff: Salaries, NI and pension costs	Direct	115,352	-	115,352	86,051
General running costs	Staff time	44,757	-	44,757	42,274
Publicity and printing	Staff time	2,417	-	2,417	3,505
Office equipment	Direct	8,531	-	8,531	1,741
Project costs	Direct	5,350	-	5,350	4,010
		639,053	2,300	641,353	521,982
Cost of generating funds				-	2,685
Total resources expended				641,353	524,667

5 Employees

Number of employees

The average monthly number of employees during the period was:

	2021 Number	2020 Number
Full Time Office based staff	1	1
Part time Office based staff	3	2
Full time Outreach Workers	7	6
Part time Outreach Workers	7	11
	18	20

Employee costs	**2021 £**	2020 £
Salaries and wages	426,148	348,904
Employers National Insurance	36,100	28,177
Pension costs	11,703	9,204
	473,951	389,285

No employee received emoluments of more than £60,000 (2020 – nil).

ESDAS operates one pension scheme for its employees and administers contributions to a stakeholder pension scheme for one (2020 - one) member of staff. ESDAS makes the contributions required by the Government to the approved NEST scheme for all salaried employees unless they have opted out.

6 Trustee Remuneration and Related Party Transactions

None of the trustees received remuneration for running workshops for the organisation during the year (2020 - £201).

No expenses including travel costs were reimbursed to members of the management committee in the year (2020 – £nil).

No trustees carried out fund raising activities and donated monies to the charity during the year (2020 – £16,000).

7 Taxation

As a charity, East Surrey Domestic Abuse Services is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or s256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

No tax charges have arisen in the charity (2020 - £nil).

NOTES TO THE ACCOUNTS - continued
FOR THE YEAR ENDED 31st MARCH 2021

8	**Debtors**	**2021**	2020
		£	£
	Debtors	12,967	-
	Prepayments and accrued income	19,628	11,300
		32,595	11,300

9	**Creditors: amounts falling due within one year**	**2021**	2020
		£	£
	Trade creditors	1,097	-
	Accruals	2,531	2,462
	Grants received in advance	54,482	-
		58,110	2,462

During the year ESDAS acted as intermediary agent for three other Surrey DA Outreach Providers (Your Sanctuary, North Surrey Domestic Abuse Services and South West Surrey Domestic Abuse Services) and it:

- received funds amounting to £930,285 (2020 - £796,522),
- paid out funds of £694,093 (2020 - £521,441),
- charged lead provider fees of £18,459 (2020 - £10,442)

and owed £nil as at 31st March 2021 (2020 - £nil).

10 Summary of movement of funds during the year

	General funds £	**Designated funds £**	**Restricted funds £**	**Total £**
Balances at 1 April 2020	3,290	201,585	9,623	214,498
Movement in the year	(1,082)	69,255	11,793	79,966
Balances at 31 March 2021	2,208	270,840	21,416	294,464

11 Movement of funds (detailed)

	Balance at 1 April 2020	Incoming resources	Resources expended	Transfers	Balance at 31 March 2021
	£	£	£	£	£
Restricted funds					
SCC SDAP Contract - adult outreach	-	196,596	(196,596)	-	-
Local Authority grants (RBBC, MVDC, TDC)	-	39,490	(39,490)	-	-
SCC SDAP Contract - children's outreach	-	6,250	(6,250)	-	-
Company of Actuaries Charitable Trust Fund	-	12,850	(6,542)	-	6,308
Sanctuary scheme	-	9,000	(21,157)	20,076	7,919
IRIS - Reigate & Banstead and Tandridge	(151)	32,000	(31,849)	-	-
NHS Surrey Heartlands Group	-	20,324	(20,324)	-	-
Richmond Fellowship	-	3,126	(3,126)	-	-
Lloyds Bank Foundation	-	27,104	(27,104)	-	-
Surrey Police HHPU	-	14,352	(14,352)	-	-
Postcode Community Trust	-	4,446	(4,446)	-	-
Clothworkers Capital Emergency Programme	-	1,130	(1,130)	-	-
Buttle Trust	-	1,468	(1,468)	-	-
KBR fund for children	-	175	-	-	175
Individual client fund		1,001	(275)		726
Tesco Bags of Help	-	-	(287)	2,187	1,900
Tandridge Together Community Fund (children)	-	-	-	2,000	2,000
Specific use (other organisations)	577	-	-	-	577
Specific use (individuals)	9,197	-	(6,868)	(518)	1,811
Ministry of Justice Covid support grant	-	110,908	(110,908)	-	-
OPCC Covid support grant	-	25,836	(25,836)	-	-
Community Foundation for Surrey on behalf of SDAP	-	16,072	(16,072)	-	-
"Coronavirus Community Support Fund (The National Lottery Community Fund)"	-	9,155	(9,155)	-	-
MVDC COVID-19 Emergency Grant	-	5,000	(5,000)	-	-
Tesco Bags of Help COVID-19 Communities Fund	-	500	(500)	-	-
Tandridge Together (Survivor Steering Group)	-	1,000	(1,000)	-	-
SCC Hardship Grant	-	11,203	(11,203)	-	-
Aviva Community Fund (Crowdfunder)	-	1,457	(1,457)	-	-
The Sir Jules Thorn Charitable Trust	-	1,000	(1,000)	-	-
The Netherby Trust	-	10,000	(10,000)	-	-
AXA Covid support grant	-	1,000	(1,000)		
				-	-
Total restricted funds	9,623	562,443	(574,395)	23,745	21,416

11 **Movement of funds (detailed) - *continued***

Unrestricted funds					
Contingency reserve	201,585	-	-	69,255	270,840
General purposes fund	3,290	158,876	(66,958)	(93,000)	2,208
Total unrestricted funds	204,875	158,876	(66,958)	(23,745)	273,048
Total funds	**214,498**	**721,319**	**(641,353)**	**-**	**294,464**

12 Operating Lease Commitments

At 31st March 2021 the company had financial commitments under a non-cancellable operating lease of £78,382 (2020: £40,000) which represents the rent up to the lease expiry date.

13 Purposes of funds

Purposes of Restricted Funds

Surrey County Council funded the delivery of the specialist Multi Agency DA Training Framework.

Reigate & Banstead Borough Council and Tandridge District Council funded the IRIS Advocate Educator to work with General Practitioners within their areas.

A grant from Mole Valley District Council's COVID-19 Emergency Fund facilitated the provision of additional counselling sessions and volunteer resources to support clients in response to rising demand during the pandemic.

Additional funding provided by the Borough and Districts enabled ESDAS to administer a Sanctuary Scheme to assist survivors who elect to stay in their own home and to support DA outreach services.

Funding from The Richmond Fellowship related to improving partnership working for those survivors experiencing mental ill health.

ESDAS was funded by Surrey Police to aid the High Harm Perpetrator Unit (HHPU) perpetrator work.

Women's Aid funded our expert VOICES project as part of Change That Lasts.

Company of Actuaries Charitable Trust supported our volunteer project.

ESDAS was able to upgrade its telecommunications with a grant from the Clothworkers Capital Emergency Programme for new mobile phones.

The Ministry of Justice provided financial assistance to support the additional costs that were incurred as ESDAS extended its staff hours to support clients throughout and after the impacts of the lockdowns in Surrey.

13 Purposes of funds - *continued*

ESDAS managed a grant from Community Foundation for Surrey to increase their adult outreach capacity throughout the challenging year.

A donation from the Coronavirus Community Support Fund (The National Lottery Community Fund) increased the capacity of ESDAS's outreach team to support survivors presenting with complex needs.

Tesco Bags of Help COVID-19 Communities Fund donated funds for resources to help manage clients' self-care

Aviva Community Fund (Crowdfunder) provided a grant towards ESDAS's online support service during COVID.

Additional support for the ESDAS online service was provided by The Sir Jules Thorn Charitable Trust.

The Netherby Trust provided funding to extend the hours for outreach staff and for counselling services.

AXA provided a grant to assist survivors during and post the COVID period.

Purposes of Unrestricted Funds

Donations made by members of the public and organisations which are not Restricted are held for specific use in assisting clients and their families and as such are not treated as general funds of the Services.

The Contingency Reserve is established to provide a resource so that in the event that all income ceased the Charity could administer its affairs in an orderly manner and continue to support existing clients for around 3 or more months. The reserve includes an allowance for the costs of staff redundancy and the charity's contractual commitment in respect of its lease. The Contingency Reserve is deemed necessary due to the financial uncertainty caused by having to re-apply annually for the majority of the grant funding, and the decisions of that process only being known shortly before the beginning of the new financial year. It is essential not only for employees but for our vulnerable client group, whose lives and welfare could be endangered by the sudden curtailment of support.

6. GLOSSARY

ANNUAL REPORT GLOSSARY

AGM	Annual General Meeting
AVA	Against Violence & Abuse
CAFCASS	Children & Family Court Advisory & Support Service
CAMHS	Child & Adolescent Mental Health Services
CMHRT	Community Mental Health Recovery Teams
DA	Domestic Abuse
DASH	Domestic Abuse, Stalking, Harassment and Honour Based Violence Risk Assessment
DV	Domestic Violence (used by the Home Office to describe Domestic Abuse)
DVDS	Domestic Violence Disclosure Scheme
DVPN	Domestic Violence Protection Notice
DVPO	Domestic Violence Protection Order
ESDAS	East Surrey Domestic Abuse Services
GP	General Practitioner
HMIC	Her Majesty's Inspectorate of Constabulary
IDVA	Independent Domestic Violence Advisor
IRIS	Identification & Referral to Improve Safety
MARAC	Multi-Agency Risk Assessment Conference
OPCC	Office of the Police & Crime Commissioner
PCC	Police & Crime Commissioner
SIU	Safeguarding Investigation Unit
SDAC	Specialist Domestic Abuse Court
SLA	Service Level Agreement
SSCB	Surrey Safeguarding Children Board