



Northmoor
Community
Association

Annual Report and Accounts of
Northmoor Community Association
for the year ending
31st March 2021

Northmoor Community Association
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Charity No. 1091595
Co. Reg. No. 4227867

<https://www.facebook.com/NorthmoorCommunityAssociation/>

https://twitter.com/Nmoor_Community



About Northmoor Community Association and Our Area

Northmoor Community Association (NCA) was set up as a residents' association in 2000 by local people who were motivated to tackle the issues of disadvantage, gang related crime, environmental and ASB issues, which were prevalent in their neighbourhood of Northmoor, in the Longsight ward.

NCA established a Management Committee in January 2001 and took over the running and management of Northmoor Community Centre in January 2002. The iconic Grade 2 listed building, built in 1912, is leased from Great Places Housing Group (GPHG) and provides a multi-purpose facility for the benefit of local residents, offering a wide variety of activities and services available to everyone. The philosophy was simple – create supportive and welcoming places, central to the Northmoor neighbourhood, where people would feel comfortable to come if they had a need. From this it developed into what we have today, an integral location for community development. While the philosophy was simple, the community benefit is astronomical with over 500 different people using the Centre and Hub on a weekly basis.

Northmoor Community Centre and Northmoor Hub provides:

- local employment,
- a wide range of volunteering opportunities,
- a base from which we run our own wide range of educational, recreational, cultural and social opportunities and services,
- a place for local people to meet, sit and enjoy a cuppa or a meal once we are out of social distancing restrictions,
- a resource for partnership organisations and community groups to deliver their services to the local community, and
- a means of generating income from room hire to increase our own sustainability

NCA has played a vital role in people's lives for the past 20 years. We are a charity that engages with hundreds of people who live, work, learn, volunteer, or play in the Northmoor neighbourhood. Through our varied services and activities, we aim to improve the quality of life for those disadvantaged by poverty, poor health, social isolation and limited prospects.

We are supporting people from a wide range of backgrounds who come to socialise, learn and enjoy themselves. We provide informal advice on a wide range of matters as well as signposting people to further appropriate places. Our programmes of support are developed in consultation and partnership with the local community and statutory and voluntary agencies to respond to emerging and new issues, concerns and initiatives.

During 2020-21, to deliver and co-ordinate the multiple projects and services, NCA employed:

- 3 part-time core staff,
- 6 part-time project staff,
- Casual cover for facilities,
- Day-to-day management by the seconded Centre Manager from Great Places Housing Group, who is also responsible for securing funding and providing monitoring and evaluation information, and
- 3 facilitators, who were engaged to deliver courses at the Community Centre.

In 2020 NCA took the difficult decision to close Northmoor Laundrette which had been run as a social enterprise since opening in 2005. The space has now been redeveloped as Northmoor Hub in partnership with GPHG; with a massive input from P Casey & Co. Ltd, and surveying provided at charitable rates by IGL surveying, it is now a bright and airy space offering advice, guidance, a warm welcome and a fresh cuppa.

Characteristics of the Local Area

Northmoor neighbourhood in Longsight suffers significant deprivation typical of many inner cities: child poverty, unemployment, poor education attainment levels, premature death, poor health, and isolation of older people. A residential suburb situated less than three miles south of Manchester City Centre on the 'A6 corridor' route, Longsight stretches from the City Centre through Ardwick, Longsight and Levenshulme wards before reaching the border with Stockport Borough Council. It is just less than a mile to the busy Asian restaurants, shops, and cafes along Wilmslow Road in Rusholme.

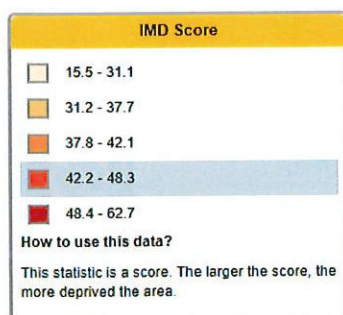
Local Area Statistics

(from Indices of Deprivation 2019)

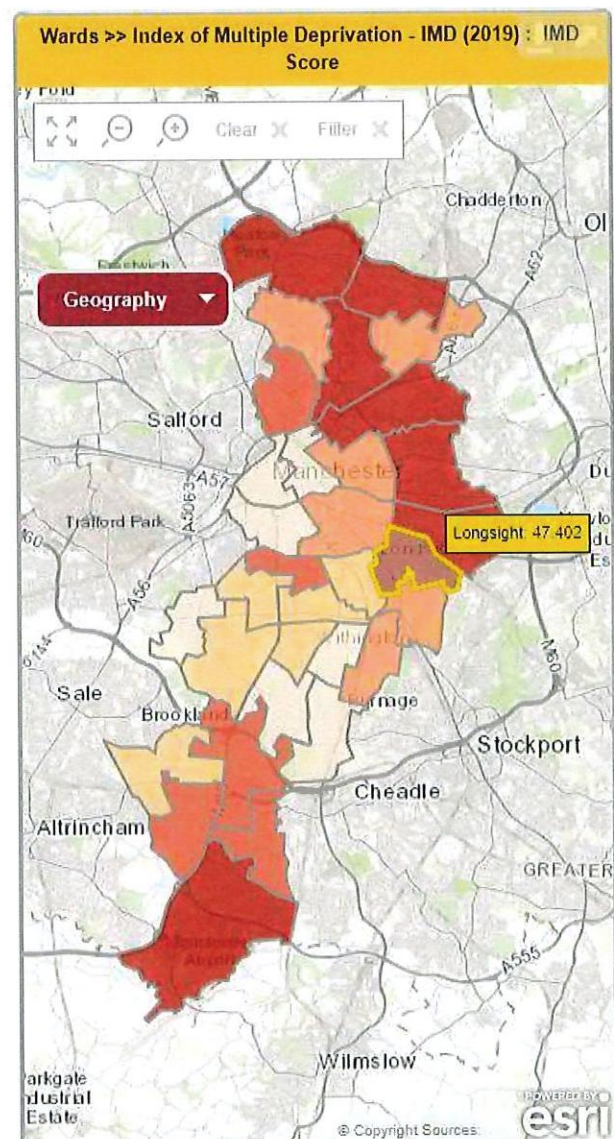
- Within the 10% most deprived in England,
- population density is over twice that of Manchester City with 74.7% from non-white ethnic groups and diverse populations
- 32% of people have no qualifications in Northmoor compared with 22% across England as a whole.
- 53.96% children are living in poverty in the Longsight ward.

(from our records)

- 15% of the children who normally attend our Youth Can Do Homework Club do not have a school place which is an increase from 10% in previous years.
-



Performance, Research and Intelligence (PRI)



From Manchester City Council Intelligence Hub

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Northmoor Community Association Trustees' Report

Legal and Administrative Information

Trustees

The Management Committee members who served on the Management Committee during the year were as follows:-

David Callicott	Chair	joined 1/07/2001
David Hanson	Secretary	joined 1/07/2001
Marsha Brooks	Deputy Chair	joined 28/10/2010
Elizabeth Booth	Strategic Planning	joined 30/04/2019
Gemma Shepherd (Howell)	Trustee	joined 30/03/2020
Helen Rowe	Trustee	joined 30/03/2020
Joseph (Joey) Fisher	Trustee	joined 24/9/2020
Victor Ologbenga	Trustee	joined 03/12/2020
Jordan Lewis	Trustee	joined 30/03/2020
Tom Fisher	Trustee	joined 27/10/2020
Gloria Martin	Trustee	joined 23/2/2021
Samantha Quinn	Trustee	resigned 06/06/2020
Rukshana Khanom	Treasurer	joined 29/6/2020, resigned 24/9/2020
Dayan Atenyam	Treasurer	joined 30/04/2021

Co-opted/ Non-voting advisors

Lynn Leggatt (Akasha)	Advisor/facilitator	joined 29/3/2017
Rosie Longden (GPHG)	Co-opted	joined 01/01/2019
Philip Doyle (GPHG)	Advisor	joined 16/10/2018, resigned from voting 23/9/2020 (Currently acting in advisory position)

The term of office for members of the Management Committee expires at the 2nd A.G.M. after their initial appointment at which point retiring members are eligible for re-election as per section 33 of the Articles of Association for Northmoor Community Association:

At every Annual General Meeting one-half of the elected members of the Management Committee shall retire from office (or, if their number is not divisible by two, then the number nearest to one-half), those to retire being those who have been longest in office since they were last elected. In the event of there being two or more persons with the same length of service then, in the absence of agreement, those to retire shall be decided by lot. One half of the elected members of the Management Committee are eligible for re-election at the AGM. The officers of the committee are elected from the membership of the Management Committee at the first committee meeting after the AGM

All Trustees give their time freely and no Trustees received remuneration during the year except for out-of-pocket expenses incurred in the course of their duties.

<u>Charity Name:</u>	Northmoor Community Association
<u>Charity No.</u>	1091595
<u>Company Reg. No.</u>	4227867
<u>Registered Office:</u>	95-97 Northmoor Road, Manchester, M12 5RT
<u>Accountants:</u>	Community Accountancy Service Limited, the Grange, Pilgrim Drive, Beswick, Manchester M11 3TQ
<u>Bankers:</u>	Lloyds TSB, King Street, Manchester Co-operative Bank, PO Box 101, Balloon Street, Manchester M60 4EP

From the Chair

This year has been like no other year. The continued challenges from previous years have continued and then Covid 19 struck. We had to close down all of our face-to-face services and provide only limited telephone support for much of the year. However, thanks to the continued support we have received from our partners and our diverse funders, we have managed to continue to provide support for so many who have faced increasing needs through the pandemic.

The challenges we face as we come out of lockdown and begin to live with the virus are tremendous. The year ahead will be very challenging even more so than lock down. We look forward to having a more open and productive 12 months and we continue to provide the impressively wide range of services: from those for the very youngest to those for people, like me, of more mature years.

It is this rich diversity of service provision that makes NCA such a wonderful and exciting place to be, and that ensures its continued relevance in a rapidly changing world. What will make this a possibility is the dedicated and loyal staff and volunteers who have done so much to get us through these troubled times.

I offer my sincere thanks to all my fellow trustees who are using their knowledge, experience, and skills to help guide NCA safely through challenging times.

David Callicott – Chair of NCA

From the Centre Manager

I would like to acknowledge the hard work and dedication of our Staff, Volunteers and Board, along with the individuals and many partner organisations that support us. Charities like NCA are filling the widening gaps in public services; we are an open door for residents to access services when the navigation of systems is complex, or hard to work out. We are unique to this locality, and because of the varied services we offer, we are not just providing a service (although this is what we do) but also creating pathways for service users. We facilitate a sense of belonging and connection, providing a mediating structure between individuals and other support services. We offer a mechanism to give back to the community. Essentially, we work with others to build resilience in those we support.

People are at the heart of NCA and we are consistently working to provide the best environments, experiences and opportunities, not only for the people who need and use our services, but for our staff and volunteers who always go above and beyond to help us achieve our vision. We have an exceptional staff team who are well supported by an equally exceptional volunteer team, all playing an important role in helping us change people's lives for the better.

The ability within NCA, for people to work together, adds considerable value to every project or service offered. I would also like to thank the communities and the people who use our services for their trust and their support of the NCA. The Annual Report contains some feedback from people who have contributed to the NCA community during this year; it provides a glimpse of the difference we make to so many lives.

The year ahead is an unknown quantity however given that NCA has faced some extreme challenges over its 20 years of service, we will face this new challenge head on and adapt as quickly as we can.

Future Developments for 2021-2023

Key priorities over the next three-year period are:

- Continue to improve our Governance
- Continue to embed safeguarding making it the spine of the NCA
- Increase partnerships and networking opportunities to strengthen local specialist service provision
- Increase the portfolio of volunteering roles
- Improve upon risk management strategies
- Achieve Trusted Charity Quality Standard
- Achieve the Matrix Standard
- Develop and implement a new 3-year business plan alongside marketing and income strategies.
- Develop the office space above the laundrette for hire as income to support the laundrette.

Giselle Bawden – Centre Manager

The Trustees' Annual Report

Governing Document

NCA is a charitable company limited by guarantee, incorporated on 4th June 2001 and registered as a charity on 11th April 2002. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

As we move into the next financial year, we have updated our Articles and Memoranda to better reflect our purpose as well as follow best practice in terms of governing documents. *This change was approved by the Charity Commission in May 2021.*

Recruitment and Appointment of Management Committee

The trustees, who are also directors for the purpose of company law and under the Company's Articles, are known as members of the Management Committee. Under the requirements of the Memorandum and Articles of Association half of the members of the Management Committee stand for re-election every year. The term of office expires at the 2nd AGM after appointment at which point all retiring members are eligible for re-election.

Management Committee Induction and Training.

Our updated Trustee recruitment procedure and induction process was implemented in June 2017. For consistency, all existing and new Trustees complete this updated induction process. Safeguarding and Data Protection training is an essential requirement for all Trustees. The Trustee Recruitment and Induction packs draw information from various Charity Commission publications signposted through the Commission's guide and contains the following:

- The work, aims and mission of the Association, essential training needs including Health and Safety, Safeguarding and Confidentiality,
- Role and responsibilities, obligations of trustees, resources for further reading and dates of meetings,
- Constitution of Association, future plans and objectives
- Resources, financial position, published Accounts and links to the NCA website on various policies

Organisational Structure

NCA has a Management Committee of up to 12 elected members plus advisors; not more than 3 persons representing organisations at any one time, who meet bi-monthly (six times per year) and who are responsible for strategic direction and the policy of the charity.

In 2020-21 the Management Committee consisted of 12 elected members at any one time and 3 co-opted members (see above under Trustees) from a variety of backgrounds relevant to the work of the charity. The activity of the Board and their management of NCA is checked and regulated by Companies House and the Charity Commission. It is also monitored by funders from whom grants and contracts are secured.

NCA directly employs and benefits from a small but very knowledgeable and experienced team of ten part-time staff from diverse cultural and professional backgrounds. The local nature of the

team enriches and enhances the dynamics of the charity, reflecting the community it works in and coordinating the services and projects, including back-office support of both the Community Centre and Hub. NCA values its staff, recognising that they are the crucial resource in taking the organisation forward and, with this in mind, NCA invests in training and development for the future.

A scheme of delegation is in place and day-to-day responsibility for the provision of services rest with the seconded Centre Manager from Great Places Housing Group along with other staff members. The Centre Manager is responsible for ensuring that the charity delivers the services specified and that key performance indicators are met. The Centre Manager also has responsibility for the day-to-day operational management of the Centre and Hub, including consideration of grant funding applications, individual supervision of the team and ensuring that team members continue to develop their skills and working practices in line with best practice and quality standards. Day-to-day financial management is delegated to the Project Finance Administrator including payroll. The Community Development and Volunteer Coordinator is delegated the responsibility of developing services including marketing, networking, recruiting, retaining, and managing volunteers.

Vision, Mission and Aims

The trustees reviewed the NCA's Vision, Mission, Aims, Values and Objectives in January 2020. The NCA's vision for the neighbourhood of Northmoor and surrounding environments is thriving, diverse, vibrant communities in which the NCA, in partnership with other community and voluntary organisations, engage with the local communities for the provision of local facilities, local employment and community activity.

NCA has defined its mission as:

"to help improve the quality of life for people living, working or volunteering within Northmoor and surrounding environments; relieving poverty, promoting health and wellbeing, advancing skills and learning, and providing locally accessible welcoming community facilities for all"

NCA will achieve its vision facilitated through the following aims:

- To provide local facilities and resources which promote and encourage learning, development, and a stronger sense of community.
- To improve quality of life.
- To manage and develop fully accessible, multi-use, welcoming community facilities.
- To provide inter-generational and multi-cultural activities and services.
- To have a diverse team of dedicated staff and volunteers.
- To provide a range of low or no cost educational, recreational, social, inter-generational and multi-cultural activities that are accessible in response to local needs and aspirations.
- To create a mixed portfolio of funding including income from community enterprise activities to underpin the salaries of key staff and support for services.

- To maintain strategic relevance with partnerships, local authority, and funding bodies.

Staff

NCA has a team of 10 part-time diverse staff who are skilled and knowledgeable in their roles. Learning and training is encouraged and supported. Demands on our small team challenge our capacity. Limitations on our funding and securing core funding are a continual activity for the centre manager. Despite this our dedicated team have adapted where needed, assisted by our valued volunteers ensuring projects, services and back-office support including communications and marketing continued to be delivered at a quality assured standard.

Risk Management

The trustees receive bi-monthly reports and examine the major strategic, business, and operational risks which the charity faces so that the necessary steps can be taken to manage these risks. The Board consider the major risks at their meetings, whilst other risks are considered as part of normal day to day management processes. The current main risks are:

- Competition risk: other organisations within the area providing similar services that will be competing for the same funding
- Risk of the impact an uncontrollable event will have on the charity e.g. fire, flood, further lockdowns
- Management risk: risk of losing seconded centre manager or key/ senior staff with no replacement in post
- Volunteer risk: risk of losing trained volunteers leaving service delivery in a vulnerable position
- Securing longer term core and capital funding to meet essential core and overhead costs, including maintenance

An annual operational plan keeps us on track to achieve the actions and tasks of our three-year income diversification, communication and marketing strategies which will help to mitigate these risks. Covid-19 has been added to our risk management.

Related Parties

In so far as it is complimentary to the Charity's objects, the charity is guided by both local and national policy.

Public Benefit

The Trustees confirm that they have complied with their duty under the Charities Act 2011 to have due regard to the guidance on public benefit published by the Charity Commission in exercising their powers and duties.

Diversity

Longsight has a significant immigrant population of 74.7% (UK census 2011). NCA works with diverse transient populations and vulnerable new arrivals, as well as long term residents. Our diverse populations include African, Caribbean, Bangladeshi, Pakistani and Eastern Europeans who struggle to engage fully in the local community. This is due to a lack of accessible, appropriate information that would help overcome language and cultural barriers and enable engagement in courses, volunteering and learning activity. Many have suffered traumatic experiences, social isolation, cultural fragmentation, and the stress of adjusting to a new and

alien culture, leading to a lack of confidence and self-esteem which makes it hard to join in social networks and community activities. Welfare reform, benefit sanctions, food and fuel poverty mean families are increasingly deprived and marginalised, and this is compounded by difficulties in understanding UK systems and participating in and retaining employment and learning opportunities.

At NCA we believe that one of our strengths lies in our diversity, helping to meet the needs of local people and supporting their aspirations. We aim to promote understanding between all sections of the local community, offering community spaces for multicultural, interfaith, and intergenerational exchange.

Publicity and Communication

NCA has featured in the press several times over this period, in radio, local internet news, and the MEN newspaper, highlighting the help and support we offer.

During the lockdown we were very fortunate to receive in-kind support from local design studio Persona TILE in rebranding and developing a cohesive style for communications which can be seen on the front cover of this report.

We regularly engage with our residents, partners and stakeholders via our email and text lists, updating them with our services and events. We also post updates on social media, hand out flyers and display posters in the window.

Website

NCA's website www.northmoorcommunity.co.uk has been updated with additional tabs that link into NCA's Vision, Mission and Aims and continues to be well used by both NCA service users and venue hirers alike. The site includes downloadable volunteering roles, newsletters, and various policies. We are currently overhauling our website to reflect our activities and our rebranding and we are excited to unveil it in 2021/22 financial year.

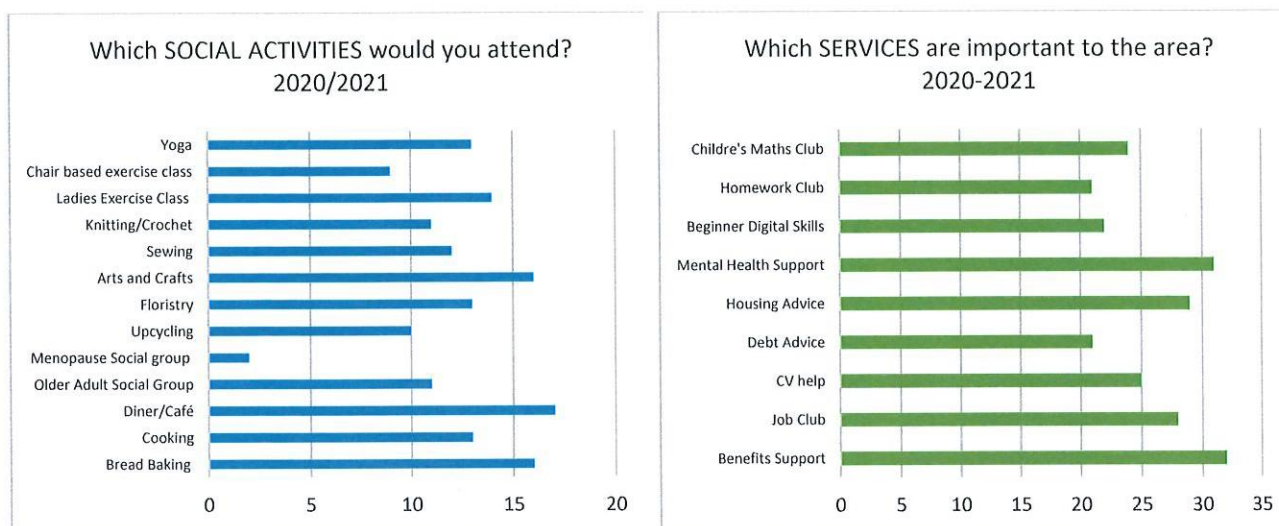
Community Consultation and Impact

NCA's particular strengths are; accountability, adaptability, commitment to and involvement with the community.

NCA continually consults with, listens to, and focusses on meeting its diverse community's needs under challenging financial pressures, and has survived whilst other local services have closed.

An example of this accountability is shown by our 2020 annual survey results,

- 100% said they were completely to fairly confident after starting to use NCA services
- 94% said using our services made them feel completely to fairly confident that they could do more with their lives
- 88% felt they had improved their social interaction completely to fairly using our services
- 88% felt completely to fairly that they had a stronger sense of community connection since using NCA services
- 100% said they were completely to fairly satisfied with NCA services that they use
- 88% said that using NCA services had completely or fairly made a positive difference in their life



Feedback statements from the survey:

"Wonderful service to the local community, all staff members are polite, kind, and caring people, who offer their valuable time and help, all for the local community and beyond. Great service, thank you"

"I think you do a tremendous job for the community. And I thank you very much. You go that extra mile on a daily basis."

"A place for the community to come together, share ideas and just have a cup of tea and make friends."

Quality Assurance and Recognition

2020-21 has continued to be one of development, learning and recognition. Having achieved PQASSO Quality Standard Level 1 in July 2017 and Investing in Volunteers Quality Standard in 2019 we are continuing to build on the strong principles of governance that are the cornerstones of our organisation, and in 2021-22 we are working towards the Trusted Charities standard.

Community Facilities

NCA is a multi-purpose community organisation that delivers a wide range of services itself, or hosts services and pro-actively engages other organisations to deliver their essential services in the local area. Our events and sessions are designed with all ages in mind and targeted towards the vulnerable, elderly and those most disadvantaged.

Northmoor Community Centre operates from an iconic Grade 2 listed building built in 1912, located in the heart of the multi-cultural neighbourhood it serves open to ALL in the community. Both spaces – the Community Centre and Community Hub are leased from Great Places Housing Group our landlord.

Repairs & Refurbishment – are all part and parcel of well used community facilities and the NCA works hard to ensure that costs are budgeted for to invest in the ongoing maintenance and refurbishment of the community hubs. The redevelopment of 103 Northmoor Rd from a laundrette into a welcoming community space for advice and socialising has been a huge

undertaking, meaning that £18,000 has been spent on refurbishment, maintenance and repairs in both locations over this period compared to £1,800 in the previous year.

NCA Throughout the Pandemic

We shut on 23rd March 2020 for the first national lockdown and were closed for the whole first quarter of this year. Our project staff were furloughed, the CDVC, Finance Administrator, Macmillan and the cleaner worked from home or from separate rooms in the centre.

After conducting and implementing a robust Covid-19 Risk Assessment we opened our projects, first Next Step on 13th July, then Creative Connection with Baking, Floristry, Upcycling and Beginners IT and later on Northmoor Community Diner. We also welcomed back organisations who hire the centre rooms such as Talk English and the NHS Be Well team for Health checks.

The centre and the activities had to close again for the second lockdown on 5th November with staff operating as they did in the first lockdown, including providing phone support to residents.

The centre opened again from 2nd December till breaking for two weeks at Christmas. We were only open for 2 days before having to close for the third national lockdown from 6th January and for the rest of the 4th quarter of this year, re-opening again on 12th April.

Project Activities and Achievements

The centre had to close for the three national lockdowns but we re-opened as soon as we were able to after each one. Our Next Step project and Northmoor Community Diner ran as much as possible and there were several Creative Connection courses over this time period, however we have not been able to open the Youth Can Do homework club or the Creative Connections group.

Youth Can Do –Homework Club (8 – 16 years)

This is the only local homework club provision in the area; all Council run homework clubs closed in October 2011 due to government funding cutbacks. Funding for this project is through a small grant from Children in Need and Great Places Housing Group who support one of the Maths sessions.

The club closed on 23rd March 2020 and stayed closed for the whole financial year. The funders Children in Need were very understanding and the funding period was pushed back one year to start again from November 2021, so we look towards that date to re-open the club.

There were many reasons behind our decision to close for the full year; firstly, the IT suite that housed the homework club does not comply with Covid-19 requirements due to the lack of adequate ventilation so to reopen we would need to use another space in the Community Centre. With the three lockdowns so far and the ever-present uncertainty and ever-changing guidelines, we wanted to wait for the pandemic to stabilise before we reopen in order to provide consistency for the learners, staff and volunteers. Other organisations have been able to move their provision online; however, we have never done this and we are not set up to deliver this way. The families in the area have limited access to digital equipment, and what access they do have will be used to fulfil their mandated school classes.

NEXT STEP project

Next Step launched in April 2017 a holistic person-centered project supporting individuals and families with 'developing skills and creating opportunities', to engage with learning and development, further training, volunteering, and employment opportunities.

This year, two staff members completed the Level 2 Information, Advice and Guidance (IAG) course, bringing new skills and knowledge to our Next Step project.

Due to the Coronavirus pandemic the Next Step project was closed from 23rd March 2020 for the first national lockdown. It was at this time that one or the two Next Step project leads left NCA to pursue a different career; with the uncertainty of Covid-19 and funding we have not yet brought a new person on.

We re-opened on 13th July, having made vast adjustments to accommodate for Covid-19 measures. We moved to an appointment-based service 4 days a week for more high-priority issues such as Benefits and Housing. We slowly introduced volunteers to the project, operating out of the centre meeting rooms and adhering to all the Covid-19 protocols. This set-up worked well and attendance started to increase to almost the same level as before the pandemic. During the national lockdowns in November and early 2021 the Next Step worker was furloughed so the CDVC offered support on the phone with benefits, signposting and referrals.

Over this year we had 121 people register for the Next Step project as a whole. Our target for Good Things Foundation funding was to support 200 people a year with HMRC however this was reduced to 100 to accommodate the 7 months of national lockdown; in total we supported 85 people with HMRC during this time. We were also funded through GTF to deliver the Future Digital Inclusion project which aimed to support residents to gain digital skills; again, the targets were adjusted for the lockdowns. We reached our targets for number of registrations, ULN numbers, and Supported IT skills, however we did not for the Learn My Way basic IT course completions and course progressions. Many of our learners have very low to nil digital skills and we found most were not at the level needed to access and complete the courses on Learn My Way. To accommodate this, we started a weekly Tablet Drop-in session on 3rd December where staff and volunteers offered intense, one-on-one support for learners to gain the skills needed to then complete the basic courses. This drop-in broke for Christmas and could not re-start again due to the Jan-March lockdown.

Throughout the year, 58 referrals and signposts were logged, 28% of these were to food banks. We understand that many more signposts and referrals would have been made a not logged. We now offer 39 different Industry standard, certificated, online courses through the Highspeed Training website, funded via the Next Step project. These range from Health and Safety, Life Skills, Starting a Business to more job-specific courses. This year 177 courses were completed by our residents.

Working in partnership with Great Places Housing Group we resumed the CV support sessions in September 2020 enabling 26 between September 2020-March 2021 to have their CV created or updated and to talk one-on-one with the Employment Coach about job searching and training. The Universal Credit Advice and Housing Advice sessions did not re-start, however we continued to refer residents to this support

We work in partnership with Self Help Services who offer brief CBT-based talking therapies as part of the IAPT programme, for those suffering with mild to moderate common mental health conditions such as stress, low mood, anxiety, and panic attacks. Over the pandemic this has been conducted on the phone and we will work closely with them to ensure sessions start back up again in the centre. Upon registration to Next Step project 36% of residents declared mental health challenges; it is at this point that we are then able to tell them about the services on offer

with Self Help and support them to refer. 52% of Northmoor Community Diner users declare mental health issues, only further proving the need for such a service in the area.

We continue our partnership with Akasha Advice who delivered 5 weeks of an 8-week Beginners Tablet Skills course in October which was cut short by the November lockdown, helping 6 learners in total.

Feedback from participants:

"I felt like I was gaining confidence, I learnt a bit more; I'd come back for more classes"

"I learnt a few things on the tablet"

"It was nice meeting new people and getting to know people"

Case Studies

August 2020

Florence is between 45-64 years old. She had her working hours cut and so needed to claim Universal Credit to make up the difference. She has never claimed benefits before and didn't know how, so she made an appointment and we applied for her and explained how it works. She came in a few times to learn how to use her universal credit account herself. She is very pleased with the help we offered her.

October 2020

Shazia Mufeez

"I found out about the Highspeed Training courses via an email from NCA. I loved the highspeed Training courses; they guided me through a lot of subjects such as Challenging Behaviour and GDPR. I have experience in Customer Service but wanted to refresh my skills by doing that course and I learnt a lot from the Food Hygiene Level 2 course. I am able to use the certificates I have gained to promote myself when applying for job which I do constantly. I have built up my confidence and I have more awareness of things around me and my daily life."

January 2021

Mr P is 40 and he has had no fixed address for the last few years. He started to access Next Step because he wanted to open a bank account and apply for benefits. He needed the bank account first for us to then put the details on his Universal Credit application. It was difficult to find a bank account for him to open as he doesn't have a smartphone or an address. He was very motivated and went to the Central Library every day to do research on simple bank accounts. After trying several without success he found one that worked; we had to use the centre's address and mobile, something we did only in this extreme circumstance. We then applied for Universal credit for him, but he was rejected because of a failed habitual residency test; even though he had been living in the UK for several years he was not on the 'system' so he failed this. He was quite dejected after this, but thrilled he had a bank account. We had also signposted him to Europa to get support with his EU Settlement Scheme application. Since then he has found a job doing manual labour, he has bought a simple mobile phone and is saving up to rent a room.

We found out about the Digital Lifeline project through the Antz Junction Network we are a part of and nominated him to receive a smartphone, case and charging station. He doesn't believe anything comes free but the items arrived in January. During Christmas we told him about the accommodation available for the homeless during the very cold weather which he said he would take advantage of.

Northmoor Community Diner every Wednesday 12- 2:00pm

The Diner closed for the first national lockdown of March to June 2020. The decision was made not to re-open the Diner as summer holidays were approaching, so instead it was opened on 9th September and carried on until the second lockdown in November. We re-opened briefly in December before closing again for Christmas; we were not able to re-open before the third lockdown in January 2021.

During the period of September to December, 65 different people registered with the Diner and an average of 32 meals were given out each week.

Feedback

"Excellent people and the best community centre in Manchester"

"Amazing food, friendly staff. Always made me feel welcome. An essential, much needed service for me as a single parent. Love it! Thank you"

"The food always tastes delicious and I hope one day I can cook something anywhere near this standard of food!"

Case Study

Rodney has been coming to the Diner every week since 2017. Through coming there, he has the opportunity to find out about what else we do and he has attended many different events and service we offer. He has attended a mental health awareness session delivered by Mind, an Elders Abuse workshop delivered by Shade of Black, a Dementia Friends Information Session and two Hate Crime awareness events we put on, as well as our AGM. He sought help from our Next Step project when he had a question about his bills and now attends our Thursday drop-in to learn how to use the internet. He has a smartphone but currently only uses it for calls, he hopes to learn everything it has to offer.

The Macmillan Solutions Project

The project is a partnership between Northmoor Community Association (Longsight), Wai Yin (Manchester City Centre), Audacious Church (Salford) and Macmillan Cancer Support. The project recruits, trains and supports a team of volunteers who offer emotional and practical support to people affected by cancer across Greater Manchester. The project continues to be hugely successful for both volunteers and those referred to and supported by the service. Funding from Macmillan Cancer Support is due to end in March 2022 and the project is seeking replacement funding.

From April 2020 – March 2021, 276 new referrals were received into the service with a total of 475 people affected by cancer being supported throughout the year. A team of up to 84 volunteers contributed 3919 hours mainly through a package of ongoing regular 1-1 befriending, transport, shopping and telephone support. The effects of the pandemic meant that other activities such as house clearance, gardening, decorating and our Recording Memories project were put on hold. Many of our volunteers were shielding, travel was restricted, face to face befriending was suspended for several months and cancer diagnosis and treatments were delayed. This reduced our hours in total as compared to previous years. This notwithstanding however, the monetary value of our volunteer support was still £34,918 based on the national minimum hourly rate of £8.91.

Hate Crime

We continue to be a Third-Party Reporting Centre where anyone from the public can come to get support to report a hate crime or incident online.

Creative Connections

The group has not been open during this period due to the pandemic. We chose not to re-open this for many reasons, firstly the availability and inclination of the volunteers, but also the confidence of members to re-start group sessions during the uncertainty. The nature of the group is to use lots of different materials and to share these and this goes against our current Covid-19 risk assessment.

Baking

We used ESF funding to hold an 8 week 'Healthier Baking' course between Sept-Nov, delivered by Janet from Heavenly Bakes. 8 students baked Healthier versions of our favourite recipes while learning the basics of Baking. We required the bakers to complete an online Food Hygiene Level 1 or 2 course to be in line with Food Safety standards; they accessed the course as part of the ESF offer. A Second course was due in January but this is on hold until after the third lockdown.

Feedback:

"I learnt measurements...and decorating skills. Overall I have become better with confidence."

"I am more confident in baking now. Feel happy not only that I can bake but also I made some lovely friends here"

"I really enjoyed this course. I have learnt many new recipes. I can't believe how easy it is to make at home"

Floristry and Upcycling

We used ESF funding to bring Akasha Advice on to deliver a 6-week Floristry course and a 6-week Upcycling course from Sept-Oct. During the Upcycling course, 4 learners were shown how to use tools and equipment to make and decorate a coat rack and a decorative box. Over in the Floristry course they learnt to make bouquets, centre pieces and festive bunches using pumpkins!

During the session the participants could confidentially talk about their life and mental health experiences.

A second round of these courses was due in November but this is on hold until after the third lockdown.

Feedback:

"I have had a wonderful experience; it has given me greater confidence. Fantastic!"

"This course helped me reduce my isolation and emotional wellbeing. I have learned a new skill"

"I didn't know anything about woodwork and I'm very happy to have learnt a lot."

Volunteers

There was no active volunteering during the first lockdown of March-June 2020, however we kept in contact with our existing volunteer base. We were cautious in our approach when we re-opened our services in July, slowly bringing on a reduced number of volunteers to assist on our projects sourced from our existing volunteers and a new self-referred recruit. Volunteering was suspended again for the November lockdown and stopped for the two-week Christmas period. We were all set to re-start volunteers in January but were prevented by the Jan-Mar 2021

lockdown. During this time, however, four Forensic Psychology students from MMU completed a 'Work Based Learning' placement consisting of a virtual research project. During this time, we continued to keep in touch with our partner organisations with regards volunteering during the pandemic and planning for life post pandemic including The Manchester College, MMU, Macc and the sure start centres.

Though the number of roles and hours has been limited during the pandemic, volunteers continue to form an integral part of our team. This year volunteers have supported on the Next Step project including the Tablet Drop-in, and Customer Service in Northmoor Community Diner; in total they completed 83 hours volunteering on these projects.

Case Study

Aqsa Raja (37), volunteer from September 2020 on Next Step and Northmoor Community Diner "I live in Burnage with my seven-year-old daughter and loving husband. I have just finished my Masters in Business Administration. My dissertation was based on social media in community organisations; I needed to conduct research so I searched for local community centre and found NCA. When I did my research on them I found it very interesting.

Through volunteering on the Next Step project, I have helped residents with their CV, apply for jobs, resolve issues with bills and housing provider. I also volunteer doing customer service at Northmoor Community Diner.

While volunteering I have gained good experience in operational and project management. It feels really good to be helping the community with their everyday needs. The team at NCA is very cooperative and helpful. They always support me and I feel good coming here and helping others."

"Being a volunteer has brought a positive change in me and I feel more contented helping others"

Membership

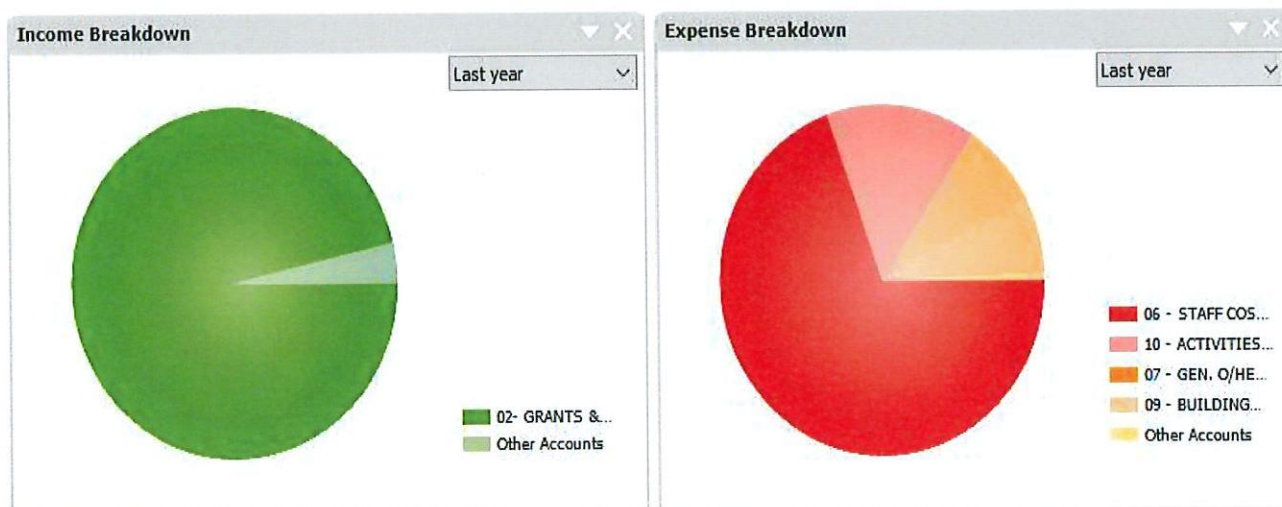
This year we have been a member of: MACC, NCVO, GMCVO, Community Matters, SAFEcic, UK Youth, Cranfield Trust, ANTZ and Online Centres Network.

Partnership Working

We are ambitious about working with a wide range of partners and over the pandemic we have continued to engage with our partners, who either directly deliver services from the Centre, or co-deliver on projects, or provided increased capacity support or essential ongoing maintenance, repairs, and the upkeep of our facilities and infrastructure.

Macmillan	Heavenly Bakes	Highspeed Training	Black Health Agency (BHA)
Akasha Advice Copyrite	NHS Manchester (Buzz) Big Life (Be Well)	South Manchester Credit Union Big Life Families (Sure Start)	GMP and PCSOs Levenshulme Youth Project
TalkTalk	Avensure	Good IT Solutions	Manchester City Council
Self Help Macc AIIFM	Northmoor Together Wood Street Mission MAES – Talk English	Great Places Housing Group One Manchester Levenshulme Youth Project	Alzheimer's society – Dementia Friends

Financial Review



The attached financial statements show the current state of the finances. Total incoming resources amounted to £291,027 and total resources expended amounted to £228,086 with a net movement in funds of £62,941. The funds carried forward at year end are £345,888 which includes restricted income of £83,685.

The NCA is known for its efforts in trying to generate its own income to be less dependent on external funding and more sustainable moving forward. We generate our own income through hiring out rooms, printing facilities for the local community, and recycling. The impact of Covid can be seen in the section below.

This year we have also registered with online fundraising platforms Easyfundraising and AmazonSmile, as well as setting up a Donate button on our website.

Room hire during this year has been hit hard due to lockdown and social distancing. Many of our regular hirers have not returned due to restrictions on numbers in our meeting rooms, but we have developed a new working relationship with Inspired Task Force who are using our facilities regularly for the foreseeable future. Room hire in this period has been low, totalling only £5,759, a drop of around 80%.

Despite the reduction in room hire, we have been successful in securing local and national funding in response to the pandemic, meaning that the net impact of Covid-19 has been a surplus.

Reserves

In line with Charity Commission recommendations, the NCA Board of Trustees has examined the charity's requirements for reserves, in view of the main risks to the organisation. It has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets held by the charity should be six months of the annual expenditure, which is comfortably achieved in this period. In addition, we also reserve £21,500 to cover redundancy and wind-up

costs identified as part of our continual risk management activities should the charity be faced with closure. We have also maintained £15,000 against large purchases and the future cost of the photocopier lease.

The reserves are needed to meet the working capital requirements of the charity and the Management Committee are confident that at this level they would be able to continue the current activities of the charity in the event of a significant drop in funding or earned income.

We are pleased to state in this report that we are meeting these financial commitments within our reserves policy, last reviewed in December 2020.

Unrestricted and Designated funds

In view of the current financial climate, levels of local deprivation, and previous experiences in seeking continuation funding, the Association has designated unrestricted funds to safeguard current and future provision. Unrestricted funds are used to sustain existing services and maintain essential resources, covering any financial shortfalls during the cycle of short-term project funding and waiting times for new grant funding, which can take up to 6 months.

We have ring-fenced £41,905 for development work and £52,396 for project support so that we can continue our vital role of assessing the changing needs of the community and responding quickly with relevant activities and services. The increased demand for services, especially the need for face-to-face IAG, welfare, employability, benefits advice and housing support, has been unprecedented.

In this financial year we spent a total of £5,849 from unrestricted and designated funds.

We cannot express enough our sincere gratitude to the funders below who have invested in the NCA be it short, medium, or long term. Without your support we would not be in the position we are today in being able to flexibly adapt and change to the needs of our community experiencing deprivation, and those most vulnerable and in need. The Trustees acknowledge the challenges facing all charities into the uncertain future and the continued need to strengthen partnerships and develop our funding base in order to provide sustainable resources to the community.

Fundraising efforts and community development will continue to be priorities throughout the new financial year and into the future. We will be looking to develop our income strategy to include online fundraising as well as corporate sponsorship/ donations.

Fundraising is currently undertaken by the centre manager Giselle Bawden with further input from an independent consultant, Rachel Foakes, on an ad-hoc basis. Both Rachel and Giselle are very experienced in bid-writing and are committed to staying up-to-date with the latest guidance and best practice. Local organisations such as MCC and GMCVO as well as national organisations such as NCVO regularly publish information and provide training as needed. All bids are reviewed and signed off by the Trustees before submission.

We are funded by a range of reputable and generous funding bodies. We have received no complaints regarding our own activities or those of our consultants. We do not currently hold fundraising events or activities other than bid-writing and online donations.

All activities of the NCA are subject to our Safeguarding Children and Protecting Vulnerable Adults policies which form part of our overall governance. These policies are reviewed at least every 2 years and in line with legislation and good practice. All staff and trustees undertake both safeguarding children and safeguarding vulnerable adults training at regular intervals, and we receive regular updates from the Manchester Safeguarding Board.

Our work would not be possible without the organisations who gave to our community. A huge thank you to the following organisations who contributed towards our work this year:

NHS	One Manchester	Manchester City Council (various)	Good Things Foundation
Arcon	Lloyds Foundation	GreatPlaces Housing Group	Garfield Weston Foundation
Jigsaw Homes	We Love Manchester	Macmillan Cancer Support	MACC- Community Safety
Henry Smith Charity Service	BBC Children in Need	Manchester Alliance for Mental Health	
	European Social Fund administered by the Workers' Educational Association		

Impact of Covid 19.

The lockdown in March 2020 meant that the NCA had no choice but to close the Community Centre and the Laundrette to the public. Laundrette staff and client-facing project staff were put on furlough at the launch of the Job Retention Scheme in April 2020. This also meant that there was no income generation from the hire of rooms during this period.

The Trustees took the difficult decision to close the laundrette for good in June 2020. The laundrette had failed to become sustainable and its future had been uncertain for a while, and the lockdown brought this into sharp focus. The laundrette roles were made redundant in accordance with best practice and in line with contractual terms. Following the closure, the space for the laundrette has since been redeveloped as the NCA Northmoor Hub, offering IAG services and general advice.

NCA has been fortunate to receive Rates Relief grants for both premises, as well as the local government LRSG and EARG payments.

Additionally, Covid-specific funding has been secured from Lloyds and Great Places to support NCA activities, and from Macmillan to cover additional activities to support people affected by cancer.

During the initial lockdown, all services at the Community Centre were suspended, whilst core staff remained working at normal working patterns, remotely where possible. The Macmillan Solutions project, due to its nature, was able to continue in a slightly reduced capacity.

The services at the Community Centre started to be reintroduced from July 2020, once flexible furlough was introduced and staff could be brought back in to work in a limited capacity, although as of writing this report we are still not running as we were pre-Covid.

Whilst we have lost some long-term regular room hire clients, we are now able to offer rooms for hire again, although with reduced numbers and increased expectations of the hirers to adhere to our Covid safety measures. This has impacted our unrestricted income and the Trustees are keen to develop alternative unrestricted income streams such as corporate sponsorship and online fundraising.

Analysis of the net financial impact of Covid-19 on NCA

		% of total turnover since 1-4-2020	% of total costs since 1-4-2020
DR (£)	CR (£)		
Lost Revenue to date:			
Room hire	16,780.00	5.2%	
Laundrette	12,250.00	4.1%	
	29,030.00	9.3%	
Additional costs to date:			
Laundrette Redundancies	4,656.00		1.9%
Cleaning supplies	4,460.53		1.8%
Cleaner additional hours	3,420.84		1.4%
Networking/ remote access	12.99		0.0%
Furniture	3,015.00		1.2%
Other related costs	272.07		0.1%
	15,837.43		6.4%
Hub refurb costs to date	18,927.37		7.6%
Total loss of revenue + additional costs to date		63,794.80	
Covid-related Income to date:			
Lloyds React Fund	6,689.00	2.3%	
GP Resilience Fund	15,000.00	5.1%	
HMRC JRS claims	29,665.32	10.0%	
Rates rebates grant	20,000.00	6.8%	
Macmillan Covid response fund	12,000.00	4.1%	
LRSF	12,738.07	4.3%	
Other MCC Covid support grants	0.00	0.0%	
Total income	96,092.39		

On behalf of the Board of Trustees

**NORTHMOOR COMMUNITY ASSOCIATION
REPORT OF THE TRUSTEES FOR THE YEAR ENDED
31st MARCH 2021**

Trustees Responsibilities

The trustees (who are also directors of the charity for the purposes of company law) are responsible for preparing the Trustees Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

Company law requires the trustees to prepare financial statements for each financial year (or other accounting period) which give a true and fair view of the state of affairs of the charitable company, and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare accounts on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records, that disclose with reasonable accuracy, at any time, the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company, and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees report is prepared in accordance with the small companies regime under Part 15 of the Companies Act 2006.

On behalf of the Board of Trustees:



David Hanson

Company Secretary

Date: 25th June 2021

Independent examiner's report to the trustees of Northmoor Community Association

I report on the accounts of the company for the year ended 31st March 2021, which are set out on pages 21 to 34.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity is required by company law to prepare accrued accounts and I am qualified to undertake the examination by being a qualified member of The Institute of Chartered Accountants in England and Wales.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act ;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements
- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006, ; and
 - with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

EL Anderson MA FCA CTA
Community Accountancy Service Ltd
The Grange, Pilgrim Drive
Beswick, Manchester, M11 3TQ

Date: 25th June 2021

STATEMENT OF FINANCIAL ACTIVITIES
(Incorporating the income and expenditure account)
FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
INCOME FROM:					
Donations & Legacies	3	397	164	561	1,985
Charitable Activities	4	40,785	234,755	275,540	258,221
Other Trading Activities	5	95	240	335	48,225
Investment Income		314	-	314	44
Third Party Grants & Donations (refunded)		-	-	-	250
Partnership Income - NMT (A4A)		-	9,915	9,915	5,866
Other Income	6	4,232	130	4,362	282
TOTAL		45,823	245,204	291,027	314,873
EXPENDITURE ON:					
Raising Funds	8	4,583	9,547	14,130	50,737
Charitable Activities	9	1,266	212,690	213,956	206,231
TOTAL		5,849	222,237	228,086	256,968
NET INCOME (EXPENDITURE)		39,974	22,967	62,941	57,905
Transfers between funds	18	-	-	-	-
NET MOVEMENT IN FUNDS		39,974	22,967	62,941	57,905
RECONCILIATION OF FUNDS					
Total funds brought forward	18	224,229	58,718	282,947	225,042
TOTAL FUNDS CARRIED FORWARD	18	264,203	81,685	345,888	282,947

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

The attached notes form part of these accounts.

NORTHMOOR COMMUNITY ASSOCIATION

CO REG NO 4227867

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BALANCE SHEET AS AT 31 MARCH 2021

	Notes	2021 £	2020 £
FIXED ASSETS			
Tangible Fixed Assets	13	29,028	13,280
CURRENT ASSETS			
Debtors	14	30,557	27,424
Cash at Bank and in Hand		335,339	278,804
		<u>365,896</u>	<u>306,228</u>
LIABILITIES:			
Amounts falling due within one year	15	(49,036)	(36,561)
NET CURRENT ASSETS		316,860	269,667
TOTAL NET ASSETS		<u>345,888</u>	<u>282,947</u>
THE FUNDS OF THE CHARITY			
Restricted Income Funds	19	81,685	58,718
Unrestricted Income Funds	19	264,203	224,229
		<u>345,888</u>	<u>282,947</u>

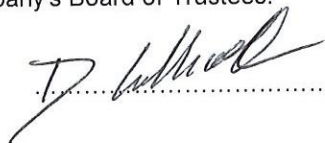
For the year in question the company was entitled to the exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved on behalf of the Company's Board of Trustees:

Trustee



David Callicott
Chair

Trustee



David Hanson
Secretary

Date: 25th June 2021

The attached notes form part of these accounts.

STATEMENT OF CASH FLOWS FOR THE YEAR ENDING 31ST MARCH 2021

Reconciliation of net movement in funds to net cash flow from operating activities

	2021 £	2020 £
Net movement in funds	62,941	57,905
Add back depreciation	8,158	5,473
Deduct investment income	(314)	(44)
Decrease/(increase) in debtors	(3,133)	(1,358)
Increase/(decrease) in creditors	12,475	(8,392)
Net cash used in operating activities	80,127	53,584
Cash flows from investment activities:		
Interest	314	44
Purchase of fixed assets	(23,906)	(3,250)
Net cash provided by investing activities	(23,592)	(3,206)
Increase/(decrease) in cash and cash equivalents during the year	56,535	50,378
Cash and cash equivalents brought forward	278,804	228,426
Cash and cash equivalents carried forward	335,339	278,804

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

1 ACCOUNTING POLICIES**(a) Basis of preparation and assessment of going concern**

The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on January 2019 and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), The Companies Act 2006 and the Charities Act 2011. The charity constitutes a public benefit entity as defined by FRS 102. The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

(b) Funds structure

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by the donor. There were 30 restricted funds at the year end.

Unrestricted income funds comprise those funds which the trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the trustees, at their discretion, have created a fund for a specific purpose. Further details are in Note 18.

(c) Income recognition

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that those conditions will be fulfilled in the reporting period. Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

(d) Expenditure Recognition

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis. All expenses including support costs and governance costs are allocated or apportioned to the applicable expenditure headings. For more information on this attribution refer to note (f) below.

(e) Irrecoverable VAT

Irrecoverable VAT is charged against the expenditure heading for which it was incurred.

(f) Allocation of support and governance costs

Support costs have been allocated between governance costs and other support costs. Governance costs comprise all costs involving the public accountability of the charity and its compliance with regulation and good practice. These costs include costs related to independent examination and legal and professional fees together with an apportionment of overhead and support costs.

Governance costs and support costs relating to charitable activities have been apportioned based on staff time and the usage of facilities and services for management purposes. The allocation of support and governance costs is analysed in note 10.

(g) Costs of raising funds

The costs of raising funds consists of staffing, running costs and overheads for the community laundrette.

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

(h) Charitable Activities

Costs of charitable activities include governance costs and an apportionment of support costs as shown in note 9.

(i) Tangible fixed assets and depreciation

All assets costing more than £500 are capitalised and valued at historical cost. Depreciation is charged on the following basis:

Building Improvements	25% on cost
Furniture and Equipment	25% on cost
Computer Equipment	33.33% on cost

(j) Pensions

The charity operates an auto enrolment pension scheme through NEST.

NCA makes a 3% contribution and employees a 5% contribution to this scheme. The charity has no liabilities beyond making its contributions and paying across the deductions for the employee's contributions.

(k) Contingent liabilities

There were no contingent liabilities at 31st March 2021.

(l) Debtors

Trade and other debtors are recognised at settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

(m) Creditors and Provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

(n) Reserves

Please refer to annual report.

2 RELATED PARTY TRANSACTIONS AND TRUSTEES' EXPENSES AND REMUNERATION

The trustees all give freely their time and expertise without any form of remuneration or other benefit in cash or in kind (2020: £nil). Expenses paid to one trustee in the year totalled £121 (2020: £51). The expenses are in respect of a project volunteer role.

3 DONATIONS & LEGACIES

	Unrestricted £	Restricted £	Total 2021 £
Donations	397	164	561
	<u>397</u>	<u>164</u>	<u>561</u>
Previous Year	Unrestricted £	Restricted £	Total 2020 £
Donations	1,960	25	1,985
	<u>1,985</u>	<u>25</u>	<u>1,985</u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

4 INCOME FROM CHARITABLE ACTIVITIES	Unrestricted £	Restricted £	Total 2021 £
Grants:			
Manchester City Council - Our Manchester	-	37,852	37,852
Manchester City Council - RHLGF	20,000	-	20,000
Manchester City Council - LRSG	12,738	-	12,738
Manchester City Council - Work Club	-	9,700	9,700
HMRC - CJRS Grant	-	30,229	30,229
The Henry Smith Charity (£10,200 deferred)	-	7,300	7,300
Lloyds Foundation (£8,036 deferred)	-	9,761	9,761
Great Places Housing	-	15,000	15,000
Macmillan	-	69,754	69,754
ESF	-	13,790	13,790
We Love Manchester	-	2,855	2,855
Garfield Weston Foundation	2,000	6,250	8,250
One Manchester	-	14,568	14,568
Good Things Foundation	-	8,313	8,313
BBC Children in Need	-	9,383	9,383
Diner & Catering Income	288	-	288
Community Facility Rental Income	5,759	-	5,759
	<u>40,785</u>	<u>234,755</u>	<u>275,540</u>
Previous Year:	Unrestricted £	Restricted £	Total 2020 £
Grants:			
Manchester City Council - Our Manchester	-	37,852	37,852
Manchester City Council - Other	-	15,343	15,343
The Henry Smith Charity	-	29,300	29,300
Lloyds Foundation	-	3,703	3,703
Great Places Housing	-	5,200	5,200
Macmillan	-	63,028	63,028
MACC	-	5,500	5,500
UK Youth	-	525	525
Awards for All	-	9,753	9,753
Garfield Weston Foundation (£6,250 deferred)	-	25,250	25,250
NHS	-	3,000	3,000
One Manchester	-	1,000	1,000
Good Things Foundation	-	9,160	9,160
BBC Children in Need	-	10,000	10,000
Jigsaw Homes	-	2,000	2,000
The Charity Service	-	10,000	10,000
Arcon	-	500	500
Diner & Catering Income	340	-	340
Community Facility Rental Income	26,767	-	26,767
	<u>27,107</u>	<u>231,114</u>	<u>258,221</u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

5 INCOME FROM OTHER TRADING ACTIVITIES

	Unrestricted £	Restricted £	Total 2021 £
Community Launderette	10	-	10
Consultancy	-	240	240
Photocopying & Printing	79	-	79
Clothing & Recycling Income	6	-	6
	<u>95</u>	<u>240</u>	<u>335</u>

Previous Year:

	Unrestricted £	Restricted £	Total 2020 £
Community Launderette	45,668	-	45,668
Consultancy	-	1,440	1,440
Survey Fees	-	615	615
Photocopying & Printing	491	-	491
Clothing & Recycling Income	11	-	11
	<u>46,170</u>	<u>2,055</u>	<u>48,225</u>

6 OTHER INCOME

	Unrestricted £	Restricted £	Total 2021 £
Contribution to alarm maintenance	132	-	132
Surplus on sale of fixed assets	4,000	-	4,000
Other	100	130	230
	<u>4,232</u>	<u>130</u>	<u>4,362</u>

Previous Year

	Unrestricted £	Restricted £	Total 2020 £
Contribution to alarm maintenance	132	-	132
Other	150	-	150
	<u>282</u>	<u>-</u>	<u>282</u>

7 NET INCOMING RESOURCES FOR THE YEAR

	2021 £	2020 £
The net incoming (outgoing) resources are stated after charging:		
Depreciation (owned assets)	8,158	5,473
Accountancy & Independent Examination Fees	1,215	1,210
Trustees (Directors) Remuneration (see note 2)	-	-

8 EXPENDITURE ON RAISING FUNDS

	Launderette £	Grant Subsidised £	Total 2021 £	Total 2020 £
Salaries & Wages	4,317	9,547	13,864	32,059
Staff Pension	44	-	44	443
Refreshments	3	-	3	-
Dry Cleaning & Alterations	-	-	-	2,747
Laundry Consumables	-	-	-	672
Support Costs	219	-	219	14,816
	<u>4,583</u>	<u>9,547</u>	<u>14,130</u>	<u>50,737</u>
Restricted Funds			9,547	5,497
Unrestricted Funds			4,583	45,240
			<u>14,130</u>	<u>50,737</u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

9 EXPENDITURE ON
CHARITABLE ACTIVITIES

	Unrestricted	Restricted	Total 2021
	£	£	£
Salaries and Wages	2,275	117,124	119,399
Pension Costs	293	3,207	3,500
Redundancy Costs	4,656	-	4,656
Secondments	-	15,000	15,000
Facilitators	-	4,735	4,735
Recruitment & DBS checks	-	87	87
Staff Travel & Subsistence	-	907	907
Beneficiary Training	-	8,371	8,371
Volunteer Expenses	12	3,011	3,023
Catering & Refreshments	5	700	705
Projects, Activities & Materials	81	5,273	5,354
Publicity	-	-	-
Personal Budgets	-	5,960	5,960
Specific Donations	-	5	5
Project Recharges	(11,923)	11,923	-
Support Costs	4,913	33,969	38,882
Governance Costs	954	2,418	3,372
	<u>1,266</u>	<u>212,690</u>	<u>213,956</u>

Previous Year:

	Unrestricted	Restricted	Total 2020
	£	£	£
Salaries and Wages	1,539	123,227	124,766
Pension Costs	-	3,317	3,317
Secondments	-	15,000	15,000
Facilitators	-	8,008	8,008
Recruitment & DBS checks	-	167	167
Staff Travel & Subsistence	210	2,208	2,418
Staff Training	375	-	375
Volunteer Expenses	78	3,751	3,829
Catering & Refreshments	98	1,098	1,196
Projects, Activities & Materials	1,916	5,851	7,767
Publicity	280	1,099	1,379
Personal Budgets	-	1,950	1,950
Project Recharges	(15,523)	15,523	-
Support Costs	10,496	22,834	33,330
Governance Costs	1,529	1,200	2,729
	<u>998</u>	<u>205,233</u>	<u>206,231</u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

10 ALLOCATION OF GOVERNANCE AND SUPPORT COSTS

		General Support	Governance	Total 2021
	<i>Basis of Apportionment</i>	£	£	£
Telephone	<i>Use of Premises</i>	923		923
IT & Computer Maintenance	<i>Use of Premises</i>	2,638		2,638
Repairs and Maintenance	<i>Use of Premises</i>	257		257
Heat, Light & Water	<i>Use of Premises</i>	6,520		6,520
Cleaning	<i>Use of Premises</i>	3,927		3,927
Printing and Stationery	<i>Use of Premises</i>	2,885		2,885
Insurance	<i>Use of Premises</i>	2,449		2,449
Rent & Council Tax	<i>Use of Premises</i>	8,279		8,279
Minor Equipment	<i>Use of Premises</i>	436		436
Depreciation	<i>Use of Equipment</i>	8,158		8,158
Subscriptions	<i>Activity Specific</i>	560		560
Sundries	<i>Use of Premises</i>	454		454
Bad Debts	<i>Activity Specific</i>	152		152
Bank Charges	<i>Activity Specific</i>	5		5
HR Costs	<i>Governance</i>		2,157	2,157
Professional Fees	<i>Activity Specific</i>	1,458		1,458
Accountancy	<i>Governance</i>		1,215	1,215
		<u>39,101</u>	<u>3,372</u>	<u>42,473</u>

Previous Year:

		General Support	Governance	2020 Total
	<i>Basis of Apportionment</i>	£	£	£
Telephone	<i>Use of Premises</i>	1,412		1,412
IT & Computer Maintenance	<i>Use of Premises</i>	2,598		2,598
Repairs and Maintenance	<i>Use of Premises</i>	2,134		2,134
Heat, Light & Water	<i>Use of Premises</i>	9,777		9,777
Cleaning	<i>Use of Premises</i>	1,412		1,412
Printing and Stationery	<i>Use of Premises</i>	3,195		3,195
Insurance	<i>Use of Premises</i>	2,530		2,530
Rent & Council Tax	<i>Use of Premises</i>	14,122		14,122
Depreciation	<i>Use of Equipment</i>	5,473		5,473
Subscriptions	<i>Activity Specific</i>	640		640
Sundries	<i>Use of Premises</i>	144		144
Bad Debts	<i>Activity Specific</i>	15		15
Bank Charges	<i>Activity Specific</i>	14		14
Consultancy	<i>Governance</i>	4,680		4,680
HR Costs	<i>Governance</i>		1,519	1,519
Accountancy	<i>Governance</i>		1,210	1,210
		<u>48,146</u>	<u>2,729</u>	<u>50,875</u>

11 STAFF COSTS

Staff costs were as follows:

	2021	2020
	£	£
Salaries and wages	129,577	151,602
Redundancy Costs	4,656	-
Social security costs	3,686	5,223
Pensions	3,544	3,760
	<u>141,463</u>	<u>160,585</u>

The charity employed 12 people during the year (2020 :13), with an average full time equivalent of 6.

The charity considers its key management personnel comprises the trustees and the Centre manager. The Centre manager is a seconded post and a contribution of £15,000 p.a. is paid towards the post. This is shown in Note 9 under secondments. No employee has benefits in excess of £60,000 .

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

12 AMOUNTS DUE UNDER OPERATING LEASE ARRANGEMENTS

	Equipment	Land & Buildings	2021 £	2020 £
Due within one year	881	7,053	7,934	7,324
Due within 2-5 years	2,965	29,287	32,252	29,287
After more than 5 years		24,031	24,031	31,084
	<u>3,846</u>	<u>60,371</u>	<u>64,217</u>	<u>67,695</u>

13 TANGIBLE FIXED ASSETS

	Building Improvements £	Furniture & Equipment £	Computer Equipment £	Total £
COST				
At 1 April 2020	31,077	29,951	18,390	79,418
Additions	17,513	3,015	3,378	23,906
Disposals				-
At 31 March 2021	<u>48,590</u>	<u>32,966</u>	<u>21,768</u>	<u>103,324</u>
DEPRECIATION				
At 1 April 2020	21,454	28,586	16,098	66,138
Charge for Year	4,157	1,594	2,407	8,158
Disposals				-
At 31 March 2021	<u>25,611</u>	<u>30,180</u>	<u>18,505</u>	<u>74,296</u>
NET BOOK VALUE				
At 31 March 2021	<u>22,979</u>	<u>2,786</u>	<u>3,263</u>	<u>29,028</u>
At 31 March 2020	<u>9,623</u>	<u>1,365</u>	<u>2,292</u>	<u>13,280</u>

14 DEBTORS

	2021 £	2020 £
Other Debtors & Accrued Income	26,844	23,035
Prepayments	3,713	4,389
	<u>30,557</u>	<u>27,424</u>
Restricted	24,181	18,443
Unrestricted	6,376	8,981
	<u>30,557</u>	<u>27,424</u>

15 LIABILITIES: AMOUNTS FALLING DUE WITHIN ONE YEAR

	£	£
Other Creditors	20,374	2,263
Deferred Income	25,736	31,541
Accruals	2,926	2,757
	<u>49,036</u>	<u>36,561</u>
Restricted	43,248	31,541
Unrestricted	5,788	5,020
	<u>49,036</u>	<u>36,561</u>

16 DEFERRED INCOME

	2021 £	2020 £
Deferred income comprises grants in advance.		
Balance as at 1st April	31,541	39,592
Amount released to income earned from charitable activities	(31,541)	(39,592)
Amount deferred in year	25,736	31,541
Balance at 31st March	<u>25,736</u>	<u>31,541</u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

17 ANALYSIS OF CHARITABLE FUNDS

Analysis of movements in restricted funds	At 1st April 2020	Incoming Resources	Transfers	Outgoing Resources	At 31st March 2021
<i>Revenue Funds:</i>	£	£	£	£	£
<i>Core:</i>					
MCC - Our Manchester	518	37,852	-	(37,971)	399
One Manchester	-	14,568	(4,474)	(1,705)	8,389
Great Places - Comm.Resilience	-	15,000	-	(9,187)	5,813
The Henry Smith Charity	(3,747)	7,300	-	(3,553)	-
Garfield Weston Found.- pilot	4,388	-	(1,591)	(156)	2,641
Garfield Weston Foundation	6,494	6,250	-	(12,744)	-
HMRC - CJRS	-	30,229	-	(30,229)	-
Lloyds Foundation	1,264	9,761	-	(10,892)	133
WEA ESF	-	13,790	-	(14,066)	(276)
<i>Macmillan:</i>					
Macmillan	-	57,754	19	(57,773)	-
Macmillan - Covid Response	-	12,000	-	(9,273)	2,727
Macmillan - Other	-	130	(19)	(111)	-
Buzz- buddies	1,000	-	-	(144)	856
Audacious - Macmillan	1,095	240	-	(1,266)	69
<i>Creative Crafty:</i>					
Great Places	10	-	-	(10)	-
NIF	2,093	-	-	(494)	1,599
MACC	500	-	-	-	500
Awards for All	1,591	-	-	(1,064)	527
<i>Diner:</i>					
Diner Income	1,055	-	-	-	1,055
The Charity Service	8,697	-	-	(8,697)	-
MCC Food Poverty	750	-	-	(116)	634
One Manchester - Comm. Soup	1,000	-	-	(74)	926
NMT - Partnership Income A4A	-	9,915	(2,261)	(5,344)	2,310
<i>Next Step:</i>					
Good Things Foundation	17,536	8,313	-	-	25,849
MCC Work Club	228	9,700	-	(9,700)	228
Arcon	279	-	-	(279)	-
Zedra	186	-	-	(186)	-
Salford CVS	615	-	-	-	615
<i>YCD- Homework:</i>					
Jigsaw	2,000	-	-	-	2,000
Great Places - Maths Support	1,623	-	-	(239)	1,384
BBC Children in Need	(1,281)	9,383	-	(3,110)	4,992
UK Youth	1,501	-	-	-	1,501
<i>Capital Funds</i>					
Great Places - refurbishment	6,406	-	-	(1,601)	4,805
Great Places - IT Equipment	541	-	-	-	541
GW Pilot	-	-	1,591	(796)	795
MCC	269	-	-	(269)	-
Macmillan - Recorders	317	-	-	(164)	153
We Love Manchester	-	2,855	-	(906)	1,949
Awards for All - diner	-	-	2,261	-	2,261
One Manchester	-	-	4,474	-	4,474
<i>3rd Party</i>					
Macmillan Fundraising (3rd party)	275	89	-	(113)	251
Captain Sir Tom Moore Fund	-	5	-	(5)	-
Income held for other groups	1,515	70	-	-	1,585
	58,718	245,204	-	(222,237)	81,685

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

17 ANALYSIS OF CHARITABLE FUNDS

CONT...

Previous Year:

Analysis of movements in restricted funds

	At 1st April 2019	Incoming Resources	Transfers	Outgoing Resources	At 31st March 2020
	£	£	£	£	£
Revenue					
<i>Core:</i>					
MCC - Our Manchester	-	37,852		(37,334)	518
Manchester City Council - P & T	378	-		(378)	-
The Henry Smith Charity	(848)	29,300		(32,199)	(3,747)
Garfield Weston Found.- pilot	-	6,500		(2,112)	4,388
Garfield Weston Foundation	-	18,750		(12,256)	6,494
Lloyds Foundation	-	3,703		(3,703)	-
Lloyds Foundation	3,157	-		(1,893)	1,264
<i>Macmillan:</i>					
Macmillan	-	62,028		(62,028)	-
Buzz- buddies	-	1,000		-	1,000
Audacious - Macmillan	-	1,440		(345)	1,095
<i>Creative Crafty:</i>					
Great Places	300	-		(290)	10
NIF	-	2,093		-	2,093
MACC	-	500		-	500
MCC Wellbeing	-	3,000		(3,000)	-
Awards for All	-	9,753		(8,162)	1,591
<i>Diner:</i>					
Diner Income	2,444	-	(177)	(1,212)	1,055
Great Places	-	2,000	177	(2,177)	-
The Charity Service	-	10,000		(1,303)	8,697
MCC Food Poverty	932	750		(932)	750
One Manchester - Comm. Soup	-	1,000		-	1,000
<i>Next Step:</i>					
Good Things Foundation	9,275	9,160		(899)	17,536
MCC Work Club	223	12,500		(12,495)	228
Arcon	-	500		(221)	279
Zedra	472	-		(286)	186
Salford CVS	-	615		-	615
Santander	840	-		(840)	-
<i>YCD- Homework:</i>					
MACC - Community Safety	-	5,000		(5,000)	-
Jigsaw	-	2,000		-	2,000
Great Places - Maths Support	-	3,200		(1,577)	1,623
BBC Children in Need	-	10,000		(11,281)	(1,281)
UK Youth	990	525		(14)	1,501
Newby Trust	5,619	-	194	(5,813)	-
<i>Capital Funds</i>					
Great Places - refurbishment	8,007	-		(1,601)	6,406
Great Places - IT Equipment	541	-		-	541
Great Places - I Pads	468	-		(468)	-
MCC	538	-		(269)	269
Macmillan - Recorders	481	-		(164)	317
Ford Britain	478	-		(478)	-
<i>3rd Party</i>					
Macmillan Fundraising (3rd party)	275	-		-	275
Income held for other groups	1,265	250		-	1,515
	35,835	233,419	194	(210,730)	58,718

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

18 ANALYSIS OF CHARITABLE FUNDS CONT...

Analysis of movements in restricted funds	At 1st April 2020 £	Incoming Resources £	Transfers £	Outgoing Resources £	At 31st March 2021 £
Restricted Funds:	58,718	245,204	-	(222,237)	81,685
Unrestricted Funds:					
General	98,004	33,210	4,023	(2,898)	132,339
Designated - Project Support	27,703	-	2,730	-	30,433
Designated - repurposed space (Hub 103 capital)	10,000	12,292	(8,336)	(2,893)	11,063
Designated - Playgroup	147	-	-	-	147
Designated - Homework Club	3,880	-	-	-	3,880
Designated - Next Step	71	-	-	-	71
Designated - Creative Crafty Group	83	11	-	-	94
Designated - Development Fund	43,082	-	(1,177)	-	41,905
Designated - Photocopier	5,000	-	-	-	5,000
Designated - Op.Contingency	21,500	-	-	-	21,500
Designated - Diner	12,394	310	2,760	(58)	15,406
Designated - Diner Recipe Book	2,365	-	-	-	2,365
	224,229	45,823	-	(5,849)	264,203
Total Funds	282,947	291,027	-	(228,086)	345,888

Previous Year Analysis of movements in restricted funds	At 1st April 2019 £	Incoming Resources £	Transfers £	Outgoing Resources £	At 31st March 2020 £
Restricted Funds:	35,835	233,419	194	(210,730)	58,718
Unrestricted Funds:					
General	83,070	68,605	(16,676)	(36,995)	98,004
Designated - Project Support	28,764	3,006	(3,275)	(792)	27,703
Designated - Building Work	4,635	-	(4,635)	-	-
Designated - Launderette repurpose	10,000	-	-	-	10,000
Designated - Playgroup	147	-	-	-	147
Designated - Homework Club	3,880	-	-	-	3,880
Designated - Next Step	71	-	-	-	71
Designated - Creative Crafty Group	21	62	-	-	83
Designated - Development Fund	30,604	-	15,318	(2,840)	43,082
Designated - Photocopier	5,000	-	-	-	5,000
Designated - Operational Contingen	21,500	-	-	-	21,500
Designated - Diner	-	8,931	9,074	(5,611)	12,394
Designated - Diner Recipe Book	1,515	850	-	-	2,365
	189,207	81,454	(194)	(46,238)	224,229
Total Funds	225,042	314,873	-	(256,968)	282,947

Purposes of restricted funds:

Core	towards core costs
MacMillan	towards staff, volunteer and premises costs for Macmillan Solutions Project
Creative Crafty	towards craft and baking activities
Diner	towards the costs of running the diner
Next Steps	towards the job club
YCD - Homework Club	towards the homework club

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

19 ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total 2021 £
Tangible Fixed Assets	13,728	15,300	29,028
Net Current Assets	250,475	66,385	316,860
	<u>264,203</u>	<u>81,685</u>	<u>345,888</u>

	Unrestricted Funds £	Restricted Funds £	Total 2020 £
Previous Year			
Tangible Fixed Assets	3,721	9,559	13,280
Net Current Assets	220,508	49,159	269,667
	<u>224,229</u>	<u>58,718</u>	<u>282,947</u>

20 TAXATION AND VAT

As a charity, Northmoor Community Association is exempt from tax on income and gains falling within sections 466 to 493 of the Corporation Tax Act 2010 or S256 of the Taxation of Chargeable Gains Act to the extent that these are applied to its charitable objects.

The charity is not registered for Value Added Tax.

21 GOING CONCERN

The company's main source of income is grant funding and rental income. The trustees consider that it is appropriate to prepare the accounts on a going concern basis and, consequently, the accounts do not include any adjustments that would be necessary if the funding income should cease. We expect a reduction in room hire income to continue for several months after the balance sheet date due to continued restrictive measures placed on our service as a result of the Covid 19 pandemic.

22 POST BALANCE SHEET EVENTS

The trustees do not consider that there have been any post balance sheet events that materially impact on these financial statements.

23 FINANCIAL INSTRUMENTS

The charity only has financial assets and liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised on a transaction value and subsequently measured at their settlement value.

24 CONTROL OF THE COMPANY

Control of the company lies with the volunteer trustees named on Page 1.