

ELDERS' VOICE

England & Wales · Charity number 1091519

Details

Other names ELDERS VOICE

Status Registered

Legal form Charitable company

Company number [04323296](#)

Registered 2002-04-04

Register [View on the Charity Commission register](#)

Contact

Address 181 Mortimer Road
London
NW10 5TN

Phone 02089688170

Email info@eldersvoice.org.uk

Website <http://www.eldersvoice.org.uk/>

Activities

Objects: THE OBJECT FOR WHICH THE COMPANY IS FORMED IS TO PROMOTE THE INTERESTS OF PEOPLE AGED 50 YEARS AND OVER WITHIN THE GREATER LONDON AUTHORITY BY THE PROVISION OF RESOURCES, WHICH RELIEVE THEIR POVERTY, ADVANCE THEIR EDUCATION AND IMPROVE THEIR CONDITIONS OF LIFE.

Activities: Elders Voice provides a range of quality services designed to enable older people to live independently and actively in the community. We work with older people and partners in the statutory and voluntary sectors to plan, develop and deliver a holistic service to older people living in Brent.

Classification

- **How:** Provides Human Resources, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability
- **Who:** Elderly/old People

Geography

- Area of benefit: BRENT
- Brent

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£301,560	£289,298	-	-
2024-03-31	£478,769	£518,478	-	-
2023-03-31	£633,182	£572,288	£265,875	15
2022-03-31	£523,332	£527,007	£204,981	15
2021-03-31	£614,753	£592,752	£208,656	15

Trustees

Name	Role	Appointed
Nada Savitch	Chair	2019-11-27
Lawrence Ryden		2020-05-29
Michelle Lamb		2024-09-28
Rachel Lynch		2024-01-17
Reshmi Marmion		2024-01-17
Siobhan Mahony		2024-09-28
Sophie Rose Walker		2023-04-05
Viveen Verdilyn Scott		2022-03-02

ELDERS' VOICE

England & Wales - Charity number 1091519

Accounts

REGISTERED COMPANY NUMBER: 04323296 (England and Wales)
REGISTERED CHARITY NUMBER: 1091519

ELDERS VOICE

Report and financial statements for the year ended 31 March 2025

Elders Voice
Report of the Trustees for the year ended 31 March 2025

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Elders Voice
Report of the Trustees for the year ended 31 March 2025

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company Number 04323296 (England and Wales)
Registered Charity Number 1091519
Registered Office 181 Mortimer Road
London, NW10 5TN

Contact Information

Telephone number: 020 8968 8170
Website address: <http://www.eldersvoice.org.uk>
Email address: info@eldersvoice.org.uk

Trustees

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Nada Savitch	Chair
Reshmi Marmion	Vice Chair
Lawrence Ryden	Treasurer
Viveen Scott	
Sophie Walker	
Rachel Lynch	
Michelle Lamb	appointed 28 September 2024
Siobhan Mahony	appointed 28 September 2024
Christopher Dunham	resigned 1 February 2025
Khushi Kakrania	resigned 12 March 2025

Key management personnel

Chief Executive Officer: Jon Cuming-Higgs, resigned 12 July 2024
Rita Dongre, appointed 15 July 2024

Finance Manager: Graziella Doardo

Advisors

Independent Examiner Anthony Epton
Goldwins Ltd
75 Maygrove Road
West Hampstead
London NW6 2EG

Solicitors

WorkNest Law
Woodhouse, Church Lane
Aldford, Chester
CH3 6JD

Bankers

Unity Trust Bank
PO Box 7193
Planetary Road
Willenhall
WV1 9DG

Elders Voice
Report of the Trustees for the year ended 31 March 2025

TRUSTEES ANNUAL REPORT

The Trustees would like thank Jon Cumming-Higgs, who was the CEO until 12th July 2024, for his hard work and leadership and welcome Rita Dongre, who took over from Jon on 15th July.

The Trustees would also like to thank Christopher Dunham, for his commitment and dedication over the last 25 years; Chris first got involved with Elders Voice as a volunteer in 1999 and then became a trustee the following year, in 2011 he became Chair of the Board, a position that he held until the end of 2023 and finally decided to retire in 2025.

The trustees present their report and the financial statements for the year ended 31st March 2025. Reference and administrative information set out on page 3 forms part of this report.

The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102. This trustees' annual report includes a directors' report as required by company law.

OBJECTIVES AND ACTIVITIES

The object of Elders Voice is to promote the interests of people aged 50 years and over within the Greater London Authority by the provision of resources which:

- relieve poverty
- advance education
- improve conditions of life

This is achieved through:

- support to prevent accidents in the home and keep older people safe, by providing a Handyperson service that carries out small handiwork
- support to improve older people's physical & mental health and prevent loneliness, by offering a range of wellbeing activities
- enriching the present moment for older people with dementia and provide respite to carers, through our Day Services and memory projects
- bridging the generational divide by bringing together different age groups as often as possible
- amplifying the voices of older people so they can share their stories and influence the development of the services that they use

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

ACHIEVEMENT AND PERFORMANCE

Handyperson Service

We continue to support older people to stay safe and maintain their independence within their own homes. The service is funded by Brent Council and this year the team provided services to 203 clients and completed 907 jobs. These ranged from fitting handrails, smoke detectors & CO2 detectors, replacing bathroom taps, draught proofing, installing curtain rails, security lights,

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Report of the Trustees for the year ended 31 March 2025

making safe trip hazards, fitting shelves and other carpentry repairs. Each job, however small, makes living at home for an older person, safer, more accessible and more enjoyable.

This year as part of our social value impact we delivered the following:

Age Friendly Brent

As part of a consortium, we are working with Brent Council to make Brent an Age Friendly Borough. A place where people can live healthy and active later lives; where the environment, activities and services in the borough will enable older people to enjoy life, participate in society and be valued for their contribution.

The starting point for this was the 'Big Conversation'. We hosted three focus groups and invited our members and service users to hear and learn what they had to say.

Inter-generational

We met with some of the students in Year 12 at Queens Park Community School and delivered a talk about working in the not-for-profit sector; the feedback was positive, and we may have potentially 'recruited' future workers for the sector!

Intergenerational Cooking Project

There were three intergenerational cooking sessions which were thoroughly enjoyed by our Day Centre clients and Year 6 pupils from Princess Frederica Primary School.

The clients and the children cooked and ate together and in preparation for this the clients painted flags from their home countries: Philippines, Italy, Portugal, Wales, Afghanistan, Iraq, Scotland, Ireland, Nigeria and the Caribbean. A sight to behold and a reminder of how diverse the Centre is.

Our thanks go to the local Co-op for funding the ingredients for the lunches.

Gardening Project

We (staff) rolled up our sleeves, put on our wellingtons and did some gardening at Princess Frederica Primary School. This was appreciated by the teacher who looks after the garden as she had been deferring the heavy lifting work for quite some time!

Brent Residents

We held two events, one at the Queens Park: taking our services out to the general public and one at our Centre inviting them in; the theme was health & safety awareness and local police officers were in attendance.

Alternative Sports Day

An alternative Sports Day was held at a local sheltered care scheme where our clients and the residents came together to participate in a number of competitive activities: skittles, football, volleyball, parachute, not as we know it but flying sweets!

Day Service

Our day service for clients with dementia is a lifeline for both them and their loved ones.

A local artist who visited our stall at Queens Park, is running an art class every Tuesday; DanceWest visit us every Thursday when clients try to outperform each other; and there are weekly reminiscence sessions.

Elders Voice

Report of the Trustees for the year ended 31 March 2025

The Kingsbury Trust has provided funding for 1 year for our reminiscence work: each week a different sense is explored: taste, touch, feel, smell, and hearing, which helps clients to untap past memories.

We will also be delivering these sessions to the sheltered care scheme.

Weekly Wellbeing Activities

- **Zumba Gold:** 29 people including 4 men regularly attend our Zumba class. The high-energy dance and exercise class provides an opportunity to socialise as well as keep fit.
- **Chair Yoga** class is attended by our day centre clients and service users who are less agile. This is a safe space for people to relax and explore their own spirituality, while maintaining flexibility, core strength and mental wellbeing.
- **Weight Training:** although the funding from Wembley National Stadium Trust came to an end in November 2024, we have continued to deliver the classes and have introduced a £4 charge which the service users are happy to pay as the class is valued by them. 43 people over the year attended the class regularly.
- **Ukulele Group**, which is mainly self-funded, a small group of budding musicians, continue to meet on weekly basis.

Warm Hub/Drop-in

The Warm hub following the second year of running has evolved into a regular weekly 'Drop-in' session, we would like to thank Sovereign Network Group for providing the initial seed funding. The Drop-in is a welcoming place all year round.

Newsletter/Out and About

We continue to promote the inclusion of older people in day-to-day community life and our newsletter is sent out to our members, fundraisers, local politicians, and commissioning teams.

Staff and Volunteers

We have a hard working, committed and passionate team of staff and volunteers who 'help make ageing a worthwhile journey' for our clients, service users and members.

FINANCIAL REVIEW

The Statement of Financial Activities (SOFA) show incoming resources for the year of £301,560 (2024 - £478,769) and outgoing resources of £289,298 (2024 - £518,478) resulting in a surplus of £12,262 (2024 – deficit of £39,709).

The total reserves at the year-end stand at £238,428 (2024 - £226,166). Of these £205,314 are unrestricted reserves (2024 - £199,889). These are in line with the reserves policy which is kept under review and the board is satisfied that the current target remains appropriate.

Brent Local Authority are our primary source of income together with grants from Trust and Foundations: this year we received grants from Garfield and Weston Foundation, Kingsbury Charity Trust, Action Funder Ltd. Co-op Local Community Fund.

Income generating activities raised a total of £63,015 (2024 - £57,318) and the donations for the year were £3,141 (2024 - £4,403).

We are grateful to our funders, donors and our service users for their generosity and support.

Elders Voice **Report of the Trustees for the year ended 31 March 2025**

GOING CONCERN

At the beginning of the year a deficit budget had been projected, however, due to additional revenue and grants the year end has resulted in a surplus of £12,262.

The Board of Trustees continually monitor and scrutinise the finances to ensure that informed decisions are made.

We restructured the charity following the end of the older person's floating support service and we successfully secured two new grants.

Our strategy is to:

- build on our income from our day service
- continue applying for funding to increase and develop our core services
- to ensure that project-based funding reflects the full running costs
- to diversify our income to deliver services that complement our core services

STRUCTURE, GOVERNANCE AND MANAGEMENT

Elders Voice is registered as a Charity with the Charity Commission under registration number 1091519. It is constituted as a company limited by guarantee (registration number 4323296) and is therefore governed by its Memorandum of Association.

Legal responsibility for the management of the Charity is vested in the Board of Trustees.

The Board of Trustees met during the financial year 2024-2025 via Zoom and in person. The meetings were attended by the Chief Executive Officer and the Finance Manager. The Articles of Association state that Elders Voice can recruit a maximum of fifteen Trustees and that at every AGM one third of trustees must resign but may offer themselves for re-appointment.

We recruit Trustees who will benefit the Charity with their knowledge of older peoples' services, the health and social care agenda and other skills, knowledge, and experience to complement these.

The day to day running of the Charity is delegated to the Chief Executive, supported by the Operations Manager, Service Managers and Finance Manager. The Chief Executive Officer has overall responsibility for Elders Voice and Service Managers are responsible for day-to-day project management, the delivery of front-line services, service development and monitoring of projects.

Statement of responsibilities of the trustees/directors

The trustees who are also directors of Elders Voice for the purposes of company law are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and group and of the incoming resources and application of resources, including the income and expenditure, of the charitable company or group for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP

Elders Voice

Report of the Trustees for the year ended 31 March 2025

- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity guarantee to contribute an amount not exceeding £1 to the assets of the charity in the event of winding up. The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

The Trustees Annual Report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The Trustees annual report has been approved by the Trustees on 11/10/2025 and signed on their behalf.



Nada Savitch
Chair

Independent examiner's report to the Trustees of ELDERS VOICE

I report to the charity Trustees on my examination of the accounts of Elders Voice for the year ended 31st March 2025.

Responsibilities and basis of report

As the charity's Trustees of the Company (and also the directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act.

Independent Examiner's statement

Since the Company's gross income exceeded £250,000, I confirm that I am qualified to undertake the examination because I am a member of the ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Anthony Epton

Anthony Epton BA FCA CTA
Goldwins Chartered Accountants
75 Maygrove Road
West Hampstead
London NW6 2EG.

Date: 17 October 2025

Elders Voice
Statement of financial activities
(incorporating an income and expenditure account)
For the year ended 31 March 2025

	Note	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £	2024 Total Funds £
Income from:					
Donations and legacies	3	3,141	-	3,141	4,403
Charitable activities:	4				
Supporting older people age 50 and over		253,989	38,704	292,693	468,321
Investments	5	5,726	-	5,726	6,045
Total income		262,856	38,704	301,560	478,769
Expenditure on:	6				
Fundraising		12,100	-	12,100	27,036
Charitable activities:					
Supporting older people age 50 and over		245,331	31,867	277,198	491,442
Total expenditure		257,431	31,867	289,298	518,478
Net income/ (expenditure) for the year		5,425	6,837	12,262	(39,709)
Net movement in funds		5,425	6,837	12,262	(39,709)
Transfers between funds		-	-	-	-
Net movement in funds		5,425	6,837	12,262	(39,709)
Reconciliation of funds:					
Total funds brought forward		199,889	26,277	226,166	265,875
Total funds carried forward		205,314	33,114	238,428	226,166

All of the above results are derived from continuing activities.

There were no other recognised gains or losses other than those stated above.


The attached notes form part of these financial statements.

Elders Voice
Balance sheet
As at 31 March 2025

	Note	2025 £	2025 £	2024 £	2024 £
Fixed assets:					
Tangible assets	10		784		1,306
Current assets:					
Stock	11	2,878		3,101	
Debtors	12	21,583		23,399	
Cash at bank and in hand		<u>249,977</u>		<u>211,888</u>	
		274,438		238,388	
Liabilities:					
Creditors: amounts falling due within one year	13	<u>(36,794)</u>		<u>(13,528)</u>	
Net current assets			237,644		224,860
Total net assets			<u>238,428</u>		<u>226,166</u>
Funds					
Restricted funds	15		33,114		26,277
Unrestricted funds:			<u>205,314</u>		<u>199,889</u>
Total funds			<u>238,428</u>		<u>226,166</u>

The Charity's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime. The Trustees consider that the Charity is entitled to exemption from the requirement to have an audit under the provision of section 477 of the Companies Act 2006 ("the Act") and members have not required the Charity to obtain an audit for the year in question in accordance with section 476 of the act. The Trustees acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

Approved by the trustees on 11/10/2025.....2025.
and signed on their behalf by.


Nada Savitch
Chair of the Board of Trustees

Company registration no. 04323296

The attached notes form part of the financial statements.

Elders Voice
Statement of cash flows
For the year ended 31 March 2025

	Note	2025 £	2024 £	
Cash flows from operating activities:				
Net cash provided by operating activities	a	38,089	(85,425)	
Cash and cash equivalents at the beginning of the year		<u>211,888</u>	<u>297,313</u>	
Cash and cash equivalents at the end of the year	b	<u>249,977</u>	<u>211,888</u>	
a) Reconciliation of net income / (expenditure) to net cash flow from operating activities		2025 £	2024 £	
Net income / (expenditure) for the reporting period (as per the statement of financial activities)		12,262	(39,709)	
Depreciation		522	1,490	
Decrease/(increase) in stocks		223	(275)	
Decrease/(increase) in debtors		1,816	(19,168)	
Increase/(decrease) in creditors		23,266	(27,763)	
Net cash provided by/ (used in) operating activities		<u>38,089</u>	<u>(85,425)</u>	
b) Analysis of cash and cash equivalents			At	
	At 1 April 2024	Cash flows	Other changes	31 March 2025
	£	£	£	£
Cash at bank and in hand	211,888	38,089	-	249,977
Total cash and cash equivalents	<u>211,888</u>	<u>38,089</u>	<u>-</u>	<u>249,977</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

1 Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 - effective 1 January 2015) - (Charities SORP FRS 102) and the Companies Act 2006.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

Elders Voice is a charitable company limited by guarantee and is incorporated in England and Wales. The registered office address is 181 Mortimer Road, London, NW10 5TN.

b) Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

d) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

e) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

f) Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of generating funds relate to the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

g) Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charitable activities. These costs have been allocated between cost of generating funds and expenditure on charitable activities.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

1 Accounting policies (continued)

h) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Fixtures and fittings	- at varying rates on cost
Motor vehicles	- at 40% reducing balance

i) Stocks

Stock in hand are accessories bought and held for the Handyperson Service and are valued at the lower of cost or net realisable value.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Pensions

The charitable company contributes into the pension of its employees. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension costs charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

2 Detailed comparatives for the statement of financial activities

	2024 Unrestricted Funds £	2024 Restricted Funds £	2024 Total Funds £
Income from:			
Donations & Gift Aid	4,403	-	4,403
Charitable activities:			
Supporting older people age 50 and over	356,472	111,849	468,321
Investments	6,045	-	6,045
Total income	<u>366,920</u>	<u>111,849</u>	<u>478,769</u>
Expenditure on:			
Fundraising	27,036	-	27,036
Charitable activities:			
Supporting older people age 50 and over	352,550	138,892	491,442
Total expenditure	<u>379,586</u>	<u>138,892</u>	<u>518,478</u>
Net income/ (expenditure) for the year	(12,666)	(27,043)	(39,709)
Net movement in funds	<u>(12,666)</u>	<u>(27,043)</u>	<u>(39,709)</u>
Transfers between funds	-	-	-
Net movement in funds	<u>(12,666)</u>	<u>(27,043)</u>	<u>(39,709)</u>
Total funds brought forward	212,555	53,320	265,875
Total funds carried forward	<u><u>199,889</u></u>	<u><u>26,277</u></u>	<u><u>226,166</u></u>

3 Income from donations and legacies

	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £	2024 Total Funds £
Donations	2,937	-	2,937	3,817
Gift Aid	204	-	204	586
	<u>3,141</u>	<u>-</u>	<u>3,141</u>	<u>4,403</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

4 Income from charitable activities

	Unrestricted	Restricted	2025	2024
Grants and contracts	Funds	Funds	Total	Total
	£	£	£	£
Handyperson Service	146,319		146,319	277,985
L B Brent- Adult Social Care	44,655		44,655	21,169
L B Brent- NCIL-Intergenerational Project	-		-	24,750
L B Brent- NCIL-Safer Outdoor	-		-	20,000
Kingsbury Charity Trust	-	15,000	15,000	-
Action Funder Ltd	-	1,850	1,850	-
Co-op Local Community Fund	-	1,854	1,854	-
Garfield Weston Foundation	-	20,000	20,000	-
Track Academy	-		-	6,940
Rukba- Independent Age	-		-	20,000
Wembley National Stadium	-		-	15,000
Metropolitan Public Garden Association	-		-	1,000
National Lottery Community Fund	-		-	24,159
Total	190,974	38,704	229,678	411,003

Other income from generating activities

Hall Hire	30,995	-	30,995	30,438
Service Provision and material	2,661	-	2,661	6,794
Day Centre - Private Clients	24,804	-	24,804	18,564
Other	4,555	-	4,555	1,522
Total	63,015	-	63,015	57,318

Total income from charitable activities	253,989	38,704	292,693	468,321
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5 Income from investments

	Unrestricted	Restricted	2025	2024
	Funds	Funds	Total	Total
	£	£	£	£
Bank interest	5,726	-	5,726	6,045
	5,726	-	5,726	6,045

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

6(a) Analysis of expenditure

	<u>Charitable activities</u>				
	Fundraising costs	Supporting older people	Support costs	2025 Total	2024 Total
	£	age 50 and over £	£	£	£
Staff costs (See note 8)	12,100	195,890	-	207,990	406,742
Other staff costs	-	9,434	-	9,434	9,563
Sessional workers	-	7,185	-	7,185	10,432
Projects Direct Costs					
Consumables	-	1,141	477	1,618	2,074
Hospitality and Outings	-	1,398	571	1,969	2,675
Travel and subsistence	-	99	-	99	287
Vehicle running costs	-	6,646	-	6,646	6,881
Grant disbursements	-	-	-	-	9
Equipment and Materials	-	1,765	11	1,776	4,553
IT equipment	-	249	1,682	1,931	2,813
Building Costs					
Cleaning	-	5,364	5,364	10,728	9,556
Insurance	-	-	1,945	1,945	2,372
Utilities	-	-	5,899	5,899	8,021
Repair and renewals	-	2,670	2,453	5,123	22,125
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	522	522	1,490
Equipment	-	-	2,798	2,798	3,730
Management and Administration					
Subscriptions	-	-	367	367	451
Telephone and broadband	-	-	3,077	3,077	3,610
Postage and stationary	-	707	546	1,253	3,041
IT Support and other expenses	-	-	6,898	6,898	6,310
Governance Costs					
Independent examination fee	-	-	3,000	3,000	2,900
Annual report	-	-	125	125	-
Quality Assurance	-	-	178	178	48
Bank charges	-	-	537	537	595
	<u>12,100</u>	<u>232,548</u>	<u>44,650</u>	<u>289,298</u>	<u>518,478</u>
Support costs	-	44,650	(44,650)	-	
Total expenditure 2025	<u>12,100</u>	<u>277,198</u>	<u>-</u>	<u>289,298</u>	

Of the total expenditure, £257,431 was unrestricted (2024: £379,586) and £31,867 was restricted (2024: £138,892).

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

6(b) Analysis of expenditure

	Fundraising costs £	Charitable activities Supporting older people age 50 and over £	Support costs £	2024 Total £	2023 Total £
Staff costs (See note 8)	27,036	379,706	-	406,742	456,617
Other staff costs	-	9,563	-	9,563	6,496
Sessional workers	-	10,432	-	10,432	6,413
Projects Direct Costs					
Consumables	-	1,255	819	2,074	1,327
Hospitality and Outings	-	1,835	840	2,675	2,139
Travel and subsistence	-	287	-	287	1,579
Vehicle running costs	-	6,881	-	6,881	9,738
Grant disbursements	-	9	-	9	672
Equipment and Materials	-	4,195	358	4,553	3,982
Venue hire	-	-	-	-	2,050
Design Partner	-	-	-	-	14,000
IT equipment	-	180	2,633	2,813	3,689
Building Costs					
Cleaning	-	7,129	2,427	9,556	6,501
Insurance	-	-	2,372	2,372	10,001
Utilities	-	-	8,021	8,021	6,640
Repair and renewals	-	-	22,125	22,125	9,982
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	1,490	1,490	2,061
Equipment	-	-	3,730	3,730	3,658
Management and Administration					
Subscriptions	-	-	451	451	422
Telephone and broadband	-	-	3,610	3,610	3,997
Postage and stationary	-	1,698	1,343	3,041	2,983
IT Support and other expenses	-	-	6,310	6,310	5,300
Governance Costs					
Independent examination fee	-	-	2,900	2,900	2,700
Annual report	-	-	-	-	45
Quality Assurance	-	-	48	48	562
Bank charges	-	-	595	595	534
	<u>27,036</u>	<u>423,170</u>	<u>68,272</u>	<u>518,478</u>	<u>572,288</u>
Support costs	<u>-</u>	<u>68,272</u>	<u>(68,272)</u>	<u>-</u>	
Total expenditure 2024	<u>27,036</u>	<u>491,442</u>	<u>-</u>	<u>518,478</u>	

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

7 Net income / (expenditure) for the year

This is stated after charging / (crediting):	2025	2024
	£	£
Depreciation	522	1,490
Independent examination fee inclusive of VAT	3,000	2,900

8 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:	2025	2024
	£	£
Salaries and wages	192,492	312,750
Social security costs	11,629	23,267
Other pension costs	3,869	9,143
Redundancy and termination costs	-	61,582
	207,990	406,742

No employee earned over £60,000 during the year (2024: Nil).

The total employee benefits including pension contributions and employer's national insurance of the key management personnel were £40,332 (2024:£52,685).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2024: £nil). In 2025, no trustees were reimbursed for expenses (2024:£nil). No charity trustee received payment for professional or other services supplied to the charity (2024: £nil).

Staff numbers

The average number of employees (head count based on number of staff employed) during the year was as follows:

	2025	2024
	No.	No.
Administrative staff	2.0	2.6
Direct charitable work	3.2	9.5
	5.2	12.1

9 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10 Tangible fixed assets

	Motor vehicles	Improvement to property £	Fixtures and fittings and Office Equipment £	Total £
Cost				
At the start of the year	36,117	22,698	33,702	92,517
At the end of the year	36,117	22,698	33,702	92,517
Depreciation				
At the start of the year	34,811	22,698	33,702	91,211
Charge for the year	522	-	-	522
At the end of the year	35,333	22,698	33,702	91,733
Net book value				
At the end of the year	784	-	-	784
At the start of the year	1,306	-	-	1,306

All of the above assets are used for charitable purposes.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

11	Stocks		
		2025	2024
		£	£
	Consumables-Equipment and small tools	<u>2,878</u>	<u>3,101</u>
		<u>2,878</u>	<u>3,101</u>

12	Debtors		
		2025	2024
		£	£
	Trade debtors	13,181	16,487
	Prepayments	8,402	3,912
	Accrued income	-	3,000
		<u>21,583</u>	<u>23,399</u>

13	Creditors: amounts falling due within one year		
		2025	2024
		£	£
	Trade creditors	2,201	1,938
	Taxation and social security	4,082	5,445
	Pension Liability	654	1,020
	Deferred income	23,890	-
	Accruals	3,127	3,101
	Other creditors	<u>2,840</u>	<u>2,024</u>
		<u>36,794</u>	<u>13,528</u>

Deferred income

		2025	2024
		£	£
	Balance at the beginning of the year	-	20,000
	Amount released to income in the year	-	(20,000)
	Amount deferred in the year	<u>23,890</u>	-
	Balance at the end of the year	<u>23,890</u>	<u>-</u>

Deferred income comprises grants received for the purpose of expenditure in a future period.

14(a) Analysis of net assets between funds-Current year

	General		
	Unrestricted	Restricted	Total
	Funds	Funds	funds
	£	£	£
	784	-	784
	204,530	33,114	237,644
	<u>205,314</u>	<u>33,114</u>	<u>238,428</u>

14(b) Analysis of net assets between funds-Prior year

	General		
	Unrestricted	Restricted	Total
	Funds	Funds	funds
	£	£	£
	1,306	-	1,306
	198,583	26,277	224,860
	<u>199,889</u>	<u>26,277</u>	<u>226,166</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2025

15(a) Movements in funds-Current year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
Kingsbury Charity Trust	-	15,000	(6,538)	-	8,462
Brent Health Matters -Reminiscence Service	5,108	-	(5,108)	-	-
Action Funder Ltd	-	1,850	(1,850)	-	-
Co-op Local Community Fund	-	1,854	(1,854)	-	-
Garfield Weston Foundation	-	20,000	(3,333)	-	16,667
Wembley National Stadium	8,455	-	(8,455)	-	-
Track Academy	1,091	-	(1,091)	-	-
Metropolitan Public Garden Association - Garden Project	714	-	(506)	-	208
L B Brent NCIL- Safer Outdoors	10,909	-	(3,132)	-	7,777
Total restricted funds	26,277	38,704	(31,867)	-	33,114

The restricted funds carried forward are as follows: Kingsbury Charity Trust: Reminiscence Service £ 8,462; Garfield Weston Foundation :support costs £ 16,667; LB Brent NCIL: Safer Outdoor £ 7,777; Metropolitan Garden Association-Garden Project £ 208.

Total unrestricted funds	199,889	262,856	(257,431)	-	205,314
Total funds	226,166	301,559	(289,298)	-	238,428

15(b) Movements in funds-Prior year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- NCIL	1,845	-	(1,845)	-	-
Brent Health Matters -Reminiscence Service	27,267	-	(22,159)	-	5,108
Rukba- Independent Age	8,624	20,000	(28,624)	-	-
L B Brent- NCIL-Intergenerational Project	3,514	24,750	(28,264)	-	-
Lottery Community Funds- Peer Design	3,350	-	(3,350)	-	-
Warmer Space- Kingsbury Charity	5,698	-	(5,698)	-	-
Wembley National Stadium	-	15,000	(6,545)	-	8,455
Track Academy	1,201	6,940	(7,050)	-	1,091
Floating Support Welfare Grants	9	-	(9)	-	-
The Utley Family Trust	1,812	-	(1,812)	-	-
Metropolitan Public Garden Association - Garden Project	-	1,000	(286)	-	714
L B Brent NCIL- Safer Outdoors	-	20,000	(9,091)	-	10,909
National Lottery Community Funds- Cost of living	-	15,170	(15,170)	-	-
National Lottery Community Funds- Cost of living support	-	8,989	(8,989)	-	-
Total restricted funds	53,320	111,849	(138,892)	-	26,277
Total unrestricted funds	212,555	366,920	(379,586)	-	199,889
Total funds	265,875	478,769	(518,478)	-	226,166

16 Legal status of the charity

The charity is a company limited by guarantee and has no share capital.

17 Related party transactions

There are no related party transactions to disclose for the year (2024: none).

ELDERS' VOICE

England & Wales - Charity number 1091519

Accounts

REGISTERED COMPANY NUMBER: 04323296 (England and Wales)
REGISTERED CHARITY NUMBER: 1091519

ELDERS VOICE

Report and financial statements for the year ended 31 March 2024

Elders Voice
Report of the Trustees for the year ended 31 March 2024

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Elders Voice
Report of the Trustees for the year ended 31 March 2024

CEO INTRODUCTION

Elders Voice continues to provide practical support while promoting the social value that comes with the participation of older adults in all aspects of Brent life.

Our Accident & Prevention Handyperson Service continued to help people remain safe in their homes, undertaking all manner of jobs from the straightforward, for example moving furniture, to more complex jobs such as the fitting of grab rails or making stepped entrances more accessible. The service was also involved in a pilot programme supporting people being discharged from hospital, who did not reach the criteria for having formal support from social care agencies. This cohort of patients were at risk of returning to hospital because their homes were not safe to live in. Having a handyperson checking the property beforehand enabled a safer discharge from hospital.

We also saw an increase in the number of people accessing our Wellbeing Centre and have an even split of private clients and clients referred by social workers and funded through social care commissioning.

Unfortunately funding for our Older Person's Floating Support Service was cut as part of a larger review of funding by Brent Council. Commissioners were required to make savings across all social care provisions. This unfortunately resulted in the closure of the service, making eight members of staff redundant, which heavily impacted upon our finances for the year. However, we were able to successfully move clients from the service to other provisions and were able to close the service without leaving anyone without access to support.

As social care funding shifts away from preventative activities to more respite care, we continued to seek funding to fill the gap in this style of provision for older people. We were able to provide free weight training classes and managed to continue with our Zumba and Yoga classes. We also partnered with different organisations to deliver joint projects that included music and dance activities, and visits to and from local museums.

The finance and administration team of Elders Voice ensured that our finances were diligently managed. Financial stability and good governance ensured that Elders Voice maintained its viability in times of uncertainty and change, while making the organisation more agile and resourceful in reacting to ever changing circumstances.

Elders Voice is an organisation that prevails in difficult times due to the dedication and creative approach of staff, volunteers and Trustees. We will continue to campaign for a more collaborative approach to developing better services for older people, leading this narrative with commissioning teams, local politicians, and local Social Care teams.

Jon Cuming-Higgs

Elders Voice
Report of the Trustees for the year ended 31 March 2024

TRUSTEES ANNUAL REPORT

The Trustees would like to thank Jon Cuming-Higgs, who was the CEO until 12th July 2024, for his hard work and leadership.

The Trustees, who are the directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The Trustees have adopted the provisions of the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2016).

OBJECTIVES AND ACTIVITIES

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Aims and Objectives

Elders Voice exists to promote the interests of older people living within the London Borough of Brent and the Greater London Authority.

Elders Voice believes that older people:

- Have vast life skills and experience that should be valued by us all.
- Deserve to live a happy, active, and purposeful life in the way that they choose.

That there should be:

- Ways and opportunities for older people to get together to learn and do the things they enjoy.
- Ways for older people to influence other people's ideas, policy, and practice.

Elders Voice will be mindful of the different ways in which older people are interdependent with other people in their lives: always ensuring they are giving and receiving support in ways that suit them.

STRATEGIES FOR ACHIEVING OBJECTIVES.

Our key strategies for achieving our objectives have been reviewed throughout the year at Board meetings:

- Support our staff to be inspired by the cause.
- To continue to ensure Elders Voice is viable and fit for the future.
- To continue to review resources and capacity.
- To continue to seek funding through tenders and grants, and from trusts and foundations.
- To continue to work with older people in a safe, respectful, inviting, holistic and inspiring way – always ensuring that older people are listened to and set the agenda.
- To continue to develop our culture of learning and innovation.

Elders Voice
Report of the Trustees for the year ended 31 March 2024

- To build on, and create new partnerships with local community groups and other care organisations and providers:
- With these partnerships seek out opportunities for joint funding within new funding streams.

PUBLIC BENEFITS THAT ARE PROVIDED BY THE COMPANY

We aim to:

- Work with and for older people to amplify their voices and ensure they can influence and participate in the development of more inclusive and appropriate services.
- Provide opportunities for older people to tackle social isolation, loneliness and exclusion.
- Provide high quality, practical support that enables older people to be safe and secure in the homes of their choosing.
- Create and strengthen partnerships with other community groups to ensure older people can be active participants in their community.

INVESTMENT POLICY

Elders Voice's funds are split between two British banks – Unity Trust Bank and Redwood Bank, and our investments are covered by the Financial Services Compensation Scheme.

RISK MANAGEMENT

Elders Voice's Trustees, the Finance Manager and CEO regularly review the risks the charity is exposed to. We undertake regular risk assessments of our services and activities. All identifiable risks have been examined and the appropriate systems, procedures and training have been established to minimize these risks and their impact on the charity, should the risk materialise.

To mitigate the effect of disasters, we consistently review our project plans, budgets, project outcomes and policies and procedures at Board Meetings and Senior Management meetings. We employ a specialist support organization, Ellis Whittam, to advise us on our responsibilities regarding health and safety and employment issues. They indemnify us against any legal action provided we follow that advice.

The organisation's risk assessment is reviewed annually by the Board of Trustees to identify and undertake new areas of work, income generation and project development, and reposition the charity so that it can operate effectively at a time of continued reduced public funding and changes to areas of service delivery.

ACHIEVEMENT AND PERFORMANCE

Handyperson Service.

Elders Voice continues to support people to maintain their independence within their own homes. The service is funded by Brent Council and this year the team completed over 800 jobs. These ranged from fitting handrails, replacing kitchen and bathroom taps, draught proofing, repairing curtain rails, rebuilding front doorsteps, fitting shelves, and decommissioning redundant security fittings. Each job, however small, makes living at home for an older person, safer, more accessible and more enjoyable.

Elders Voice **Report of the Trustees for the year ended 31 March 2024**

With 300 households supported this year, the service continues to be popular and much cherished.

Funding from Independent Age for our Handyperson Advice Service ended in November. However, the National Lottery were able to step in to provide a further three months funding to continue the service to the end of the year. This meant that in total over 350 people received information, advice on saving money, with eligibility checks offered, to see if they were able to claim support from the government or social services.

We are adding value to the handyperson contract with several social impact activities, including hosting events so older people could have more access to local democratic processes and be involved in co-creation activities. We also run an annual 'Open Day' which provides advice around home safety and security, with specialist advice from the local police and fire services.

In partnership with Age UK Harrow, Hillingdon and Brent, the Handyperson team ran a small pilot to test the effectiveness of a service that supported the hospital discharge of older people, focusing on older people that were not eligible for support through the NHS hospital discharge programmes. The results showed that having a handyperson available to facilitate returning home, moving furniture, checking kitchen appliances and in one case clearing broken glass from a kitchen floor, made a substantial difference to the person's positive experience of being discharged. It also uncovered a huge gap in the perception by clinical and social care teams as to who may need support leaving hospital compared with the actual number of older people that would benefit from a formal supported discharge process. Every safe discharge reduces the potential for the person to return to hospital.

Older Person's Floating Support

After seven years of providing housing support for older people the funding for this specialist service was withdrawn. Elders Voice had already decided not to retender for the contract as initially the local authority had proposed a lower contract value, which would have been, in Elders Voices view, too little to be able to maintain a quality service. As Brent was unable to find a replacement contractor, the decision was made within the council to end the service.

Wellbeing Centre.

We are continuing with our ambition to develop our Wellbeing Centre into a vibrant community centre. We were successful in applying for several grants to develop different activities which we offer up to the local community.

Warmer rooms initiative

Funded by The Kingsbury Charity to support local residents affected by the cost-of-living crisis we opened up part of our Wellbeing Centre as a warm space, where people could use the space to have a hot drink, socialise with other people and also take part in some of the Wellbeing Centre activities.

Generations together

A successful application through The NCIL participatory grant making process, where local residents allocate grants to local and national charities. Elders Voice pitched for funding to work with our partners LEAP CIC and Princess Frederica Primary School to co-create intergenerational spaces, where different generations can come together and learn from each other. These projects increase all participants' self-esteem and break the cycle of loneliness and isolation.

Elders Voice

Report of the Trustees for the year ended 31 March 2024

Back to Movement

Funding from Track Academy supported exercise classes, and also explored competitive sports with our centre clients, including football, volleyball, and table tennis. As we get older and even if we acquire long term health conditions, our competitive streak remains. The Back to Movement programme keeps that spirit alive in accessible ways. The funding also supported preventive exercise programmes including:

- Our Zumba Gold group that brings people together to participate in loud, high-energy dance and exercise activities. The group also meets to socialise, celebrate birthdays, and has an active WhatsApp group to keep in touch and check up on each other's wellbeing.
- For the less agile, and those seeking quieter spaces, the Yoga group meet weekly to take part in chair-based Yoga. This is a safe space for people to relax and explore their own spirituality, while maintaining flexibility, core strength and mental wellbeing.

Wembley weights

Funded by the Wembley National Stadium Trust, we introduced our clients to weight training as a way of maintaining fitness, as well as building strength and balance to reduce the impact of falls. Group and individual sessions were available. This has proved to be very popular, and sessions are always well attended.

Care givers talking circle

Bringing carers of older people together to explore care giving issues in depth, the talking circle enabled carers to share their experiences, knowledge, and opinions in an atmosphere of exploration and collaboration. We explored the barriers that statutory services put in place that create problems for a family carer. These discussions will be used as a starting point for a potential new service focused on care givers wellbeing.

Ukulele at Elders Voice

Mainly self-funded, a small group of budding musicians are meeting weekly to learn to play the ukulele.

Reminiscence Service

Funded by a grant from Brent Health Matters, via another participatory grant process, we worked in two residential homes, the Bhakti Dharma centre and Len Williams Court, helping residents living with dementia to use their five senses to untap past memories.

A Life with Brands

In partnership with the Museum of Brands participants take a nostalgic journey through 200 years of consumer culture, triggering memories that lead to reminiscence and storytelling.

Elders performing

A small troop of older people explored the concept of journeys, in spoken word, poetry and song. This was a co-produced production, starting with workshops that explored the key themes of what a performance could be, developed these themes into a single idea, then wrote and produced a one hour show that was performed to an invited audience at our day centre.

Elders Voice **Report of the Trustees for the year ended 31 March 2024**

Raising awareness and challenging stigma

Queens Park

Elders Voice took its yearly place at the Queens Park Festival. This year's theme was remembering people we love. We asked people attending the festival to write the name of an older person and why they loved them on a paper leaf. The leaf then joined other leaves to become a tree of remembering.

Newsletter

Elders Voice continued to promote the inclusion of older people in day-to-day community life. Our quarterly newsletter is sent out to our members, fundraisers, local politicians, and commissioning teams. The newsletter provides a range of articles to challenge the stigma of aging, gives practical tips and includes quizzes, learning opportunities while also highlighting local services and community events.

Blenheim Triathlon

Our triathlon team competed in the annual Blenheim Triathlon competition alongside a number of local athletes, under the collective name of Kensal Tri. Under the banner of "making aging a worthwhile journey" the team helped promote Elders Voice's charitable objectives to a new audience while also fundraising.

Social prescribing

Elders Voice was invited by Brent Public Health to look at ways that social prescribing could be delivered outside of GP surgeries. There are many communities in Brent that are not engaged with NHS services, including not being registered with local GPs. It was recognised that organisations like Elders Voice provided informal guidance and advice to many people in their local community. The task was to find ways that could tap into the knowledge of grass roots organisations.

Day opportunities

Elders Voice has been working with social care commissioning teams to look at how placements to day opportunities can be made more efficient and effective. Elders Voice has also facilitated discussions around the provision of council funded transport, an area identified as problematic when it came to getting people from their homes to day centre provisions.

Staff and volunteers

Elders Voice is acutely aware of the continued commitment from staff, volunteers, and Trustees. The charity provides access to an Employee Assistance Programme, which offers advice on a wide range of issues as well as counselling and wellbeing support.

Staff are actively encouraged to join in with the organisation's co-creation workshops and have input into the strategic direction of the organisation, can join sub committees with Trustees and are encouraged to develop their own service ideas.

Elders Voice
Report of the Trustees for the year ended 31 March 2024

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities (SOFA) show incoming resources for the year of £478,769 (prior year £633,182) and outgoing resources of £518,478 (prior year £572,288) resulting in a deficit of £39,709 (prior year surplus £60,894). Elders Voice spent 94.8% of its resources on charitable activities (prior year 95.4%)

The total reserves at the year-end stand at £226,166 (prior year £265,875). Of these £199,889 are unrestricted reserves (prior year £212,555). These are in line with the reserves policy target for three months of unrestricted expenditure of £ 158,462 set in March 2023. The current policy is kept under review and the board is satisfied that the current target remains appropriate.

Brent Local Authority are our primary source of income with other smaller grants from: RUKBA - Independent Age Cost of Living Grants Fund, Track Academy, Wembley National Stadium Trust, National Lottery Community Fund, The Kingsbury Charity, Metropolitan Public Gardens Association.

Income generating activities raised a total of £57,318 (prior year £ 66,155) Donations for the year total £4,403 (prior year £4,705).

Elders Voice would like to thank our funders, donors and our service users for their generosity and support.

Future Plans

- To apply for funding across Brent, in line with the charity's strategic objectives, with a focus on partnership work, intergenerational and co-created programmes.
- Supplement current service income via other grant opportunities.
- Ensure all income generation, through delivery contracts, reflect the full running costs of the organisation.
- Continue to monitor and scrutinise our finances closely and ensure the Board of Trustees can make informed decisions about finances.
- To diversify our income by applying for new funding streams and contracts, and by working more closely with other organisations to deliver services.
- To continue to increase income from donations and fundraising activities to invest in the development of person centric designed services.
- To expand its existing services, where appropriate, so that a wider range of older people have more options to maintain their physical and mental health.
- To continue to position Elders Voice as the credible voice of older people in Brent.

Elders Voice
Report of the Trustees for the year ended 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Elders Voice is registered as a Charity with the Charity Commission under registration number 1091519. It is constituted as a company limited by guarantee (registration number 4323296) and is therefore governed by its Memorandum of Association.

Legal responsibility for the management of the Charity is vested in the Board of Trustees.

The Board of Trustees met during the financial year 2023-2024 via Zoom and face to face. The meetings being attended also by the Chief Executive, the Finance Manager, and the External Relationship Manager. At the time of writing this report we had **eight** Trustees. The Articles of Association state that Elders Voice can recruit a maximum of fifteen Trustees and that at every AGM one third of trustees must resign but may offer themselves for re-appointment.

We recruit Trustees who will benefit the Charity with their knowledge of older peoples' services, the health and social care agenda and other skills, knowledge, and experience to complement these.

The day to day running of the Charity is delegated to the Chief Executive, supported by the External Relationships Manager, Service Managers and Finance Manager. The Chief Executive has overall responsibility for Elders Voice project management and service development. Service Managers are responsible for day-to-day project management, the delivery of front-line services, service development and monitoring of projects. Front line workers are responsible for maintaining quality of service and developing and sustaining professional working relationships with service users and their families.

The Trustee's Report has been approved by the Trustees on 28th Sep 2024 and signed on their behalf.



Nada Savitch
Trustee/Director

Elders Voice
Report of the Trustees for the year ended 31 March 2024

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company Number

04323296 (England and Wales)

Registered Charity Number

1091519

Registered Office

181 Mortimer Road

London, NW10 5TN

Contact Information

Telephone number: 020 8968 8170

Website address: <http://www.eldersvoice.org.uk>

Email address: info@eldersvoice.org.uk

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Christopher Dunham	(Chair until 31 December 2023)
Nada Savitch	(Chair from 1 st January 2024)
Viveen Scott	
Lawrence Ryden (Treasurer)	
Sophie Walker	(appointed 5 April 2023)
Reshmi Marmion	(appointed 7 February 2024)
Rachel Lynch	(appointed 7 February 2024)
Khushi Kakrania	(appointed 7 February 2024)

Chief Executive Officer:

Jon Cuming-Higgs (left 12th July 2024)

Rita Dongre (joined 15th July 2024)

Advisors

Independent Examiner

Anthony Epton
Goldwins Ltd
75 Maygrove Road
West Hampstead
London NW6 2EG

Solicitors

WorkNest Law
Woodhouse, Church Lane
Aldford, Chester
CH3 6JD

Bankers

Unity Trust Bank
PO Box 7193
Planetary Road
Willenhall
WV1 9DG

Independent examiner's report to the Trustees of ELDERS VOICE

I report to the charity Trustees on my examination of the accounts of Elders Voice for the year ended 31st March 2024.

Responsibilities and basis of report

As the charity's Trustees of the Company (and also the directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act.

Independent Examiner's statement

Since the Company's gross income exceeded £250,000, I confirm that I am qualified to undertake the examination because I am a member of the ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Anthony Epton

Anthony Epton BA FCA CTA FCIE
Goldwins Chartered Accountants
75 Maygrove Road
West Hampstead
London NW6 2EG.

Date: 7 October 2024

Elders Voice

Statement of financial activities

(incorporating an income and expenditure account)

For the year ended 31 March 2024

	Note	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Income from:					
Donations and legacies	3	4,403	-	4,403	4,705
Charitable activities:	4				
Supporting older people age 50 and over		356,472	111,849	468,321	625,972
Investments	5	6,045	-	6,045	2,505
Total income		366,920	111,849	478,769	633,182
Expenditure on:	6				
Fundraising		27,036	-	27,036	27,036
Charitable activities:					
Supporting older people age 50 and over		352,550	138,892	491,442	545,252
Total expenditure		379,586	138,892	518,478	572,288
Net income/ (expenditure) for the year		(12,666)	(27,043)	(39,709)	60,894
Net movement in funds		(12,666)	(27,043)	(39,709)	60,894
Transfers between funds		-	-	-	-
Net movement in funds		(12,666)	(27,043)	(39,709)	60,894
Reconciliation of funds:					
Total funds brought forward		212,555	53,320	265,875	204,981
Total funds carried forward		199,889	26,277	226,166	265,875

All of the above results are derived from continuing activities.

There were no other recognised gains or losses other than those stated above.

The attached notes form part of these financial statements.

Elders Voice
Balance sheet
As at 31 March 2024

	Note	2024 £	2024 £	2023 £	2023 £
Fixed assets:					
Tangible assets	10		1,306		2,796
Current assets:					
Stock	11	3,101		2,826	
Debtors	12	23,399		4,231	
Cash at bank and in hand		<u>211,888</u>		<u>297,313</u>	
		238,388		304,370	
Liabilities:					
Creditors: amounts falling due within one year	13	<u>(13,528)</u>		<u>(41,291)</u>	
Net current assets			224,860		263,079
Total net assets			226,166		265,875
Funds					
	15				
Restricted funds			26,277		53,320
Unrestricted funds:			<u>199,889</u>		<u>212,555</u>
Total funds			226,166		265,875

The Charity's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime. The Trustees consider that the Charity is entitled to exemption from the requirement to have an audit under the provision of section 477 of the Companies Act 2006 ("the Act") and members have not required the Charity to obtain an audit for the year in question in accordance with section 476 of the act. The Trustees acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

Approved by the trustees on 28th September 2024.
and signed on their behalf by:



Nada Savitch
Chairman of the Board of Trustees

Company registration no. 04323296

The attached notes form part of the financial statements.

Elders Voice
Statement of cash flows
For the year ended 31 March 2024

	Note	2024 £	2023 £	
Cash flows from operating activities:				
Net cash provided by operating activities	a	(85,425)	66,475	
Cash and cash equivalents at the beginning of the year		<u>297,313</u>	<u>230,838</u>	
Cash and cash equivalents at the end of the year	b	211,888	297,313	
a) Reconciliation of net income / (expenditure) to net cash flow from operating activities				
		2024 £	2023 £	
Net income / (expenditure) for the reporting period (as per the statement of financial activities)		(39,709)	60,894	
Depreciation		1,490	2,061	
(Decrease)/increase in stock		(275)	15	
(Decrease)/increase in debtors		(19,168)	10,341	
(Decrease) in creditors		(27,763)	(6,836)	
Net cash provided by operating activities		(85,425)	<u>66,475</u>	
b) Analysis of cash and cash equivalents				
	At 1 April 2023 £	Cash flows £	Other changes £	At 31 March 2024 £
Cash at bank and in hand	297,313	(85,425)	-	211,888
Total cash and cash equivalents	<u>297,313</u>	<u>(85,425)</u>	<u>-</u>	<u>211,888</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

1 Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 - effective 1 January 2015) - (Charities SORP FRS 102) and the Companies Act 2006.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

Elders Voice is a charitable company limited by guarantee and is incorporated in England and Wales. The registered office address is 181 Mortimer Road, London, NW10 5TN.

b) Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

d) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

e) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

f) Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of generating funds relate to the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

g) Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charitable activities. These costs have been allocated between cost of generating funds and expenditure on charitable activities.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

1 Accounting policies (continued)

h) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Fixtures and fittings	- at varying rates on cost
Motor vehicles	- at 40% reducing balance

i) Stocks

Stock in hand are accessories bought and held for Handyperson Service and are valued at the lower of cost or net realisable value.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Pensions

The charitable company contributes into the pension of its employees. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension costs charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

2 Detailed comparatives for the statement of financial activities

	2023 Unrestricted Funds £	2023 Restricted Funds £	2023 Total Funds £
Income from:			
Donations & Gift Aid	4,705	-	4,705
Charitable activities: Supporting older people age 50 and over	517,902	108,070	625,972
Investments	2,505	-	2,505
Total income	<u>525,112</u>	<u>108,070</u>	<u>633,182</u>
Expenditure on:			
Fundraising	27,036	-	27,036
Charitable activities: Supporting older people age 50 and over	469,327	75,925	545,252
Total expenditure	<u>496,363</u>	<u>75,925</u>	<u>572,288</u>
Net income/ (expenditure) for the year	28,749	32,145	60,894
Net movement in funds	<u>28,749</u>	<u>32,145</u>	<u>60,894</u>
Transfers between funds	-	-	-
Net movement in funds	<u>28,749</u>	<u>32,145</u>	<u>60,894</u>
Total funds brought forward	183,806	21,175	204,981
Total funds carried forward	<u>212,555</u>	<u>53,320</u>	<u>265,875</u>

3 Income from donations and legacies

	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Donations	3,817	-	3,817	4,231
Gift Aid	586	-	586	474
	<u>4,403</u>	<u>-</u>	<u>4,403</u>	<u>4,705</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

4 Income from charitable activities

	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Grants and contracts				
Floating Support and Handyperson Service	277,985		277,985	389,111
L B Brent- Adult Social Care	21,169		21,169	63,317
L B Brent- NCIL-Intergenerational Project	-	24,750	24,750	24,750
L B Brent- NCIL-safer outdoor	-	20,000	20,000	-
Brent Health Matters -Reminiscence Service	-	-	-	29,060
Warmer Space- Kingsbury Charity	-	-	-	10,000
Brent Voluntary Sector Infrastructure Funds	-	-	-	1,258
Track Academy	-	6,940	6,940	2,504
The Utley Family Trust	-	-	-	9,937
Lottery Community Funds- Peer Design	-	-	-	9,880
Rukba- Independent Age	-	20,000	20,000	20,000
Wembley National Stadium	-	15,000	15,000	-
Metropolitan Public Garden Association	-	1,000	1,000	-
National Lottery Community Fund	-	24,159	24,159	-
Total	299,154	111,849	411,003	559,817

Other income from generating activities

Hall Hire	30,438	-	30,438	38,139
Service Provision and material	6,794	-	6,794	4,095
Wellbeing Centre - Private Clients	18,564	-	18,564	20,769
Other	1,522	-	1,522	3,152
Total	57,318	-	57,318	66,155
Total income from charitable activities	356,472	111,849	468,321	625,972

5 Income from investments

	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Bank interest	6,045	-	6,045	2,505
	6,045	-	6,045	2,505

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

6(a) Analysis of expenditure

	Charitable activities			2024 Total	2023 Total
	Fundraising costs	Supporting older people	Support costs		
	£	age 50 and over	£	£	£
Staff costs (See note 8)	27,036	379,706	-	406,742	456,617
Other staff costs	-	9,563	-	9,563	6,496
Sessional workers	-	10,432	-	10,432	6,413
Projects Direct Costs					
Consumables	-	1,255	819	2,074	1,327
Hospitality and Outings	-	1,835	840	2,675	2,139
Travel and subsistence	-	287	-	287	1,579
Vehicle running costs	-	6,881	-	6,881	9,738
Grant disbursements	-	9	-	9	672
Equipment and Materials	-	4,195	358	4,553	3,982
Venue hire	-	-	-	-	2,050
Design Partner	-	-	-	-	14,000
IT equipment	-	180	2,633	2,813	3,689
Building Costs					
Cleaning	-	7,129	2,427	9,556	6,501
Insurance	-	-	2,372	2,372	10,001
Utilities	-	-	8,021	8,021	6,640
Repair and renewals	-	-	22,125	22,125	9,982
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	1,490	1,490	2,061
Equipment	-	-	3,730	3,730	3,658
Management and Administration					
Subscriptions	-	-	451	451	422
Telephone and broadband	-	-	3,610	3,610	3,997
Postage and stationary	-	1,698	1,343	3,041	2,983
IT Support and other expenses	-	-	6,310	6,310	5,300
Governance Costs					
Independent examination fee	-	-	2,900	2,900	2,700
Annual report	-	-	-	-	45
Quality Assurance	-	-	48	48	562
Bank charges	-	-	595	595	534
	27,036	423,170	68,272	518,478	572,288
Support costs	-	68,272	(68,272)	-	
Total expenditure 2024	27,036	491,442	-	518,478	

Of the total expenditure, £379,586 was unrestricted (2023: £496,363) and £138,892 was restricted (2023: £75,925).

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

6(b) Analysis of expenditure

	Fundraising costs £	Charitable activities Supporting older people age 50 and over £	Support costs £	2023 Total £	2022 Total £
Staff costs (See note 8)	27,036	429,581	-	456,617	445,019
Other staff costs	-	6,496	-	6,496	13,107
Sessional workers	-	6,413	-	6,413	1,705
Projects Direct Costs					
Consumables	-	1,327	-	1,327	629
Hospitality and Outings	-	2,139	-	2,139	1,477
Travel and subsistence	-	1,579	-	1,579	1,460
Vehicle running costs	-	9,738	-	9,738	6,227
FOTE (Friends of the Elderly Grants) grant disbursements	-	672	-	672	-
Equipment and Materials	-	3,982	-	3,982	4,940
Venue hire	-	2,050	-	2,050	-
Design Partner	-	14,000	-	14,000	-
IT equipment	-	3,572	117	3,689	3,785
Building Costs					
Cleaning	-	-	6,501	6,501	7,414
Insurance	-	-	10,001	10,001	2,499
Utilities	-	-	6,640	6,640	3,833
Repair and renewals	-	-	9,982	9,982	4,033
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	2,061	2,061	5,356
Equipment	-	-	3,658	3,658	2,307
Management and Administration					
Subscriptions	-	-	422	422	402
Telephone and broadband	-	-	3,997	3,997	4,007
Postage and stationary	-	-	2,983	2,983	2,257
IT Support and other expenses	-	-	5,300	5,300	4,798
Governance Costs					
Independent examination fee	-	-	2,700	2,700	2,500
Annual report	-	-	45	45	59
Quality Assurance	-	-	562	562	509
Bank charges	-	-	534	534	484
	<u>27,036</u>	<u>481,549</u>	<u>63,703</u>	<u>572,288</u>	<u>527,007</u>
Support costs	-	<u>63,703</u>	<u>(63,703)</u>	-	
Total expenditure 2023	<u>27,036</u>	<u>545,252</u>	-	<u>572,288</u>	

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

7 Net Income / (expenditure) for the year

This is stated after charging / (crediting):	2024	2023
	£	£
Depreciation	1,490	2,061
Independent examination fee	2,900	2,700
	<u>2,900</u>	<u>2,700</u>

8 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:	2024	2023
	£	£
Salaries and wages	312,760	409,959
Social security costs	23,267	31,747
Other pension costs	9,143	14,911
Redundancy and termination costs	61,682	-
	<u>406,742</u>	<u>456,617</u>

No employee earned over £60,000 during the year (2023: Nil).

The total employee benefits including pension contributions and employer's national insurance of the key management personnel were £52,865 (2023:£52,555).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2023: £nil). In 2024, no trustees were reimbursed for expenses (2023:£nil). No charity trustee received payment for professional or other services supplied to the charity (2023: £nil).

Staff numbers

The average number of employees (head count based on number of staff employed) during the year was as follows:

	2024	2023
	No.	No.
Administrative staff	2.6	2.6
Direct charitable work	9.6	12.6
	<u>12.1</u>	<u>15.2</u>

9 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10 Tangible fixed assets

	Motor vehicles	Improvement to property £	Fixtures and fittings and Office Equipment £	Total £
Cost				
At the start of the year	36,117	22,698	33,702	92,517
At the end of the year	<u>36,117</u>	<u>22,698</u>	<u>33,702</u>	<u>92,517</u>
Depreciation				
At the start of the year	33,910	22,698	33,113	89,721
Charge for the year	901	-	589	1,490
At the end of the year	<u>34,811</u>	<u>22,698</u>	<u>33,702</u>	<u>91,211</u>
Net book value				
At the end of the year	<u>1,306</u>	-	-	<u>1,306</u>
At the start of the year	<u>2,207</u>	<u>-</u>	<u>589</u>	<u>2,796</u>

All of the above assets are used for charitable purposes.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

11 Stocks		2024	2023
		£	£
Consumables-Equipment and small tools		<u>3,101</u>	<u>2,826</u>
		3,101	2,826
12 Debtors		2024	2023
		£	£
Trade debtors		16,487	643
Prepayments		3,912	3,588
Accrued income		3,000	-
		<u>23,399</u>	<u>4,231</u>
13 Creditors: amounts falling due within one year		2024	2023
		£	£
Trade creditors		1,938	6,127
Taxation and social security		6,446	6,869
Pension Liability		1,020	2,271
Deferred income		-	20,000
Accruals		3,101	2,728
Other creditors		2,024	3,296
		<u>13,528</u>	<u>41,291</u>
Deferred Income		2024	2023
		£	£
Balance at the beginning of the year		20,000	20,000
Amount released to income in the year		(20,000)	(20,000)
Amount deferred in the year		-	20,000
Balance at the end of the year		<u>-</u>	<u>20,000</u>

Deferred income comprises grants received for the purpose of expenditure in a future period.

14(a) Analysis of net assets between funds-Current year

	General	Restricted	Total
	Unrestricted	Funds	funds
	Funds	Funds	funds
	£	£	£
Tangible fixed assets	1,306	-	1,306
Net current assets	198,583	26,277	224,860
Net assets at the end of the year	<u>199,889</u>	<u>26,277</u>	<u>226,166</u>

14(b) Analysis of net assets between funds-Prior year

	General	Restricted	Total
	Unrestricted	Funds	funds
	Funds	Funds	funds
	£	£	£
Tangible fixed assets	2,796	-	2,796
Net current assets	209,759	53,320	263,079
Net assets at the end of the year	<u>212,555</u>	<u>53,320</u>	<u>265,875</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2024

15(a) Movements in funds-Current year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- NCIL	1,845	-	(1,845)	-	-
Brent Health Matters -Reminiscence Service	27,267	-	(22,159)	-	5,108
Rukba- Independent Age	8,624	20,000	(28,624)	-	-
L B Brent- NCIL-Intergenerational Project	3,514	24,750	(28,264)	-	-
Lottery Community Funds- Peer Design	3,350	-	(3,350)	-	-
Warmer Space- Kingsbury Charity	5,698	-	(5,698)	-	-
Wembley National Stadium	-	15,000	(6,545)	-	8,455
Track Academy	1,201	6,940	(7,050)	-	1,091
Floating Support Welfare Grants	9	-	(9)	-	-
The Utley Family Trust	1,812	-	(1,812)	-	-
Metropolitan Public Garden Association - Garden Project	-	1,000	(286)	-	714
L B Brent NCIL- Safer Outdoors	-	20,000	(9,091)	-	10,909
National Lottery Community Funds- Cost of living	-	15,170	(15,170)	-	-
National Lottery Community Funds- Cost of living supports	-	8,989	(8,989)	-	-
Total restricted funds	53,320	111,849	(138,892)	-	26,277

The restricted funds carried forward are for the following projects: LB Brent NCIL- Safer Outdoor £ 10,909; Wembley National Stadium -Weight Training Project £ 8,455; Brent Health Matter – Reminiscence Kingsbury £ 5,108; Track Academy – Back to Movement £ 1,091; Metropolitan Garden Association- Garden Project £ 714.

Total unrestricted funds	212,555	366,920	(379,588)	-	199,889
Total funds	265,875	478,768	(518,478)	-	226,166

15(b) Movements in funds-Prior year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- NCIL	7,667	-	(5,822)	-	1,845
Brent Health Matters -Reminiscence Service	-	29,060	(1,793)	-	27,267
Rukba- Independent Age	-	20,000	(11,376)	-	8,624
L B Brent- NCIL-Intergenerational Project	-	24,750	(21,236)	-	3,514
Lottery Community Funds- Peer Design	-	9,880	(6,530)	-	3,350
Warmer Space- Kingsbury Charity	-	10,000	(4,302)	-	5,698
Brent Voluntary Sector Infrastructure Funds	-	1,258	(1,258)	-	-
Track Academy	3,571	2,504	(4,874)	-	1,201
Floating Support Welfare Grants	-	681	(672)	-	9
The Utley Family Trust	9,937	9,937	(18,062)	-	1,812
Total restricted funds	21,175	108,070	(75,925)	-	53,320
Total unrestricted funds	183,806	525,112	(496,363)	-	212,555
Total funds	204,981	633,182	(572,288)	-	265,875

16 Legal status of the charity

The charity is a company limited by guarantee and has no share capital.

17 Related party transactions

There are no related party transactions to disclose for the year (2023: none).

ELDERS' VOICE

England & Wales - Charity number 1091519

Accounts

REGISTERED COMPANY NUMBER: 04323296 (England and Wales)
REGISTERED CHARITY NUMBER: 1091519

ELDERS VOICE

Report and financial statements for the year ended 31 March 2023

Elders Voice
Report of the Trustees for the year ended 31 March 2023

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Elders Voice

Report of the Trustees for the year ended 31 March 2023

CEO INTRODUCTION

Elders Voice continues to provide practical support while promoting the social value that comes with the participation of older adults in all aspects of Brent life.

April 2022 saw Elders Voice start a new contract with London Borough of Brent to deliver a handyperson service. The Handyperson service aims to support older people to sustain their tenancy or home and reduce the need for more intensive support or service provision at a later stage.

We also saw a small increase in the number of people accessing our wellbeing centre, for both sessional activities, (sessions that last between an hour and two hours), and to our extended sessions for less independent older people. These extended sessions also providing respite for family carers.

Elders Voice continued to provide a floating support service for Brent. Providing much needed assistance, and support around debt management and benefits, moving home, and maintaining tenancies.

The wellbeing centre had a face lift, with a brighter colour scheme that would work for both our most fragile clients living with dementia, as well as appealing to the increasing number of private hirers that were accessing the centre out of office hours.

Elders Voice adopted a fund-raising strategy that focused on the acquisition of small grants to deliver an increasing number of sessional, activity-based projects. This was to support the transition of our wellbeing centre from an all-day respite care centre to a hub, where the local community could access a variety of different activities focused on peoples' abilities rather than age. We also partnered with different organisations to deliver joint projects that included music and dance activities, and visits to and from local museums. This year we also took activities out of the centre, into different community settings. Zumba being very successful at signing up new members as the group ventured into local parks in all weathers.

Elders Voice continued to advocate for the inclusion of older people in the full range of Brent life, and we continued to develop our co-creation model, for person centric service design, as well as hosting talking circle events to ensure older people got equality of access to local consultations and other local democracy programmes. We also started a formal partnership with a local charity that specialised in working with younger people to develop a range of intergeneration co-creation projects.

The finance and administration team of Elders Voice ensured that our finances were diligently managed, resources were released to ensure the building always remained safe for staff and services users, and there was investment in new IT and communications systems. Financial stability and good governance ensured that Elders Voice maintained its viability in times of uncertainty and change, while making the organisation more agile and resourceful in reacting to ever changing circumstances. Through this diligence Elders Voice generated a surplus of funds.

Elders Voice is an organisation that thanks to the dedication and creative approach of staff, trustees, and volunteers, is able to successfully punch above its weight. We will continue campaigning for a more collaborative approach to developing better services for older people, leading this narrative with commissioning teams, local politicians, and local Social Care teams.

Jon Cuming-Higgs

Elders Voice
Report of the Trustees for the year ended 31 March 2023

TRUSTEES ANNUAL REPORT

The Trustees, who are the directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The Trustees have adopted the provisions of the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2016).

OBJECTIVES AND ACTIVITIES

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Aims and Objectives

Elders Voice exists to promote the interests of older people aged 50 years and over living within the London Borough of Brent and the Greater London Authority.

Elders Voice believes that older people:

- Have vast life skills and experience that should be valued by us all.
- Deserve to live a happy, active, and purposeful life in the way that they choose.

That there should be:

- Ways and opportunities for older people to get together to learn and do the things they enjoy.
- Ways for older people to influence other people's ideas, policy, and practice.

Elders Voice will be mindful of the different ways in which older people are interdependent with other people in their lives: always ensuring they are giving and receiving support in ways that suit them.

STRATEGIES FOR ACHIEVING OBJECTIVES.

Our key strategies for achieving our objectives have been reviewed throughout the year at Board meetings:

- Support our staff to be inspired by the cause.
- To continue to ensure Elders Voice is viable and fit for the future.
- To continue to review resources and capacity.
- To continue to seek funding through tenders and grants, and from trusts and foundations.
- To continue to work with older people in a safe, respectful, inviting, holistic and inspiring way – always ensuring that older people are listened to and set the agenda.
- To continue to develop our culture of learning and innovation.
- To build on, and create new partnerships with local community groups and other care organisations and providers:

Elders Voice

Report of the Trustees for the year ended 31 March 2023

- With these partnerships seek out opportunities for joint funding within new funding streams.

PUBLIC BENEFITS THAT ARE PROVIDED BY THE COMPANY

We aim to:

- Work with and for older people to amplify their voices and ensure they can influence and participate in the development of more inclusive and appropriate services.
- Provide opportunities for older people to tackle social isolation, loneliness and exclusion.
- Provide high quality, practical support that enable older people to be safe and secure in the homes of their choosing.
- Create and strengthen partnerships with other community groups to ensure older people can be active participants in their community.

INVESTMENT POLICY

Elders Voice's funds are split between two British banks – Unity Trust Bank and Redwood Bank, and our investments are covered by the Financial Services Compensation Scheme.

RISK MANAGEMENT

Elders Voice's Trustees, the Finance Manager and CEO regularly review the risks the charity is exposed to. We undertake regular risk assessments on our services and activities. All identifiable risks have been examined and the appropriate systems, procedures and training have been established to minimize these risks and their impact on the charity, should the risk materialise.

To mitigate the effect of disasters, we consistently review our project plans, budgets, project outcomes and policies and procedures at Board Meetings and Senior Management meetings. We employ a specialist support organization, Ellis Whittam, to advise us on our responsibilities with regard to health and safety and employment issues. They indemnify us against any legal action provided we follow that advice.

The organisation's risk assessment is reviewed annually by the Board of Trustees to identify and undertake new areas of work, income generation and project development, and reposition the charity so that it can operate effectively at a time of continued reduced public funding and changes to areas of service delivery.

ACHIEVEMENT AND PERFORMANCE

Handyperson Service.

This year a successful retender of the service will ensure that Elders Voice will continue to support people to maintain their independence within their own homes. Starting in April 2023 this contract will run for a minimum of three years.

With over 300 households supported this year, the service continues to be a popular and much cherished service. We have recruited an additional handyperson to the service and with funding from Independent Age are now exploring the best way to provide support for the increasing number of homeowners, whose income is very low. These homeowners are not always able to access the grants for upkeep and insulation that are available for landlords or the welfare benefits that are available social tenants.

Elders Voice

Report of the Trustees for the year ended 31 March 2023

As part of the new contract with Brent we are adding value to the contract with several social impact activities including hosting events so older people could have more access to local democratic processes and be involved in co-creation activities. We also hosted an 'Open Day' which provided advice around home safety and security, with specialist advice from the local police and fire services.

Older Person's Floating Support

The Older Person's floating support service entered its 5th year. The team managed to maintain its high standard of work, recognised through Local Authority's independent quality reviews. The team also continued to achieve outcomes well above the agreed targets set by the commissioning team, working with over 584 people this year. Cuts to other services borough wide saw other providers moving towards a hub, internet, or phone-based service. However, these services are not accessible to people with either mobility issues, limited IT knowledge or cognitive issues. As such we saw an increasing number of referrals requiring face to face homebased support. Our primary referral agents were still local authority social care workers and NHS social prescribers, who saw the service as a reliable source of reportable, positive outcomes for their clients. These agencies responsible for referring over 300 new clients to the service this year.

Wellbeing Centre.

We are continuing with our ambition to develop our Wellbeing Centre into a vibrant community centre. We were successful in applying for several grants to develop different activities which we offer up to the local community.

Warmer rooms initiative

Funded by The Kingsbury Charity to support local residents affected by the cost-of-living crisis we opened up part of our Wellbeing Centre as a warm space, here people could use the space to have a hot drink, socialise with other people and also take part in some of the Wellbeing Centre activities.

Generations together

A successful application through The NCIL participatory grant making process, where local residents allocate grants to local and national charities. Elders Voice pitched for funding to work with our partners LEAP CIC and Princess Frederica Primary School to co-create intergenerational spaces, where different generations can come together and learn from each other. These projects increase all participants' self-esteem and break the cycle of loneliness and isolation.

Back to Movement

Funding from Track Academy supported exercise classes, and also explored competitive sports with our centre clients, including football, volleyball, and table tennis. As we get older and even if we acquire long term health conditions, our competitive streak is always embedded. The Back to Movement programme keeps that spirit alive in accessible ways. This year resulted in a sports day, with clients from other day opportunity services coming together to compete, socialise and have fun.

Elders Voice

Report of the Trustees for the year ended 31 March 2023

- Our Zumba group brings people together to participate in loud, high-energy dance and exercise activities. The group also meet to socialise, celebrate birthdays, and have their own active WhatsApp group to keep in touch and check up on each other's wellbeing.
- For the less agile, and those seeking quieter spaces, the Yoga group meet weekly to take part in chair-based Yoga. This is a safe space for people to relax and explore their own spirituality, while maintaining flexibility, core strength and mental wellbeing.

Talking circles

Bringing older people together to explore issues in depth. The talking circle is a place where different opinions can be explored and enables a group of people to share their experiences, knowledge, and opinions in an atmosphere of exploration and collaboration.

Dementia and Music

Working with culturally specific musicians, funded by the Utley Family Trust, Elders Voice explored people's musical heritage. The musicians join families as they uncover stories and past experiences of their loved ones using music to tap into the long-term memories of people living with dementia. Through this project we have been able to start exploring the use of all five senses when it comes to helping the reminiscence process.

Reminiscence Service

Funded by a grant from Brent Health Matters via another participatory grant process, the Reminiscence Service helps families supporting a loved one living with dementia explore their long-term memories using the five senses, whether it is the smell of baking, the sound of a remembered song or even the touch and feel of concrete, these moments in time help with the wellbeing of the person living with dementia, and also open up lines of communication with loved ones or carers. Currently we are exploring how the techniques can be used within local community settings, residential homes or at our Wellbeing Centre.

A Life with Brands

In partnership with the Museum of Brands participants take a nostalgic Journey through 200 years of consumer culture, triggering memories that lead to reminiscence and storytelling.

Raising awareness and challenging stigma

Elders Voice continued with its #meanstheworld campaign, highlighting the little things that can make a big difference in all our lives, regardless of age. This year Elders Voice, after a two-year hiatus because of COVID, returned to the annual Queens Park festival. Using the central message of our #meanstheworld campaign we held conversations with festival goers about the changing aspirations and goals we set ourselves as we get older.

Elders Voice continued to promote the inclusion of older people in day-to-day community life. Our quarterly newsletter is sent out to our membership, fundraisers, local politicians, and commissioning teams. The newsletter provides a range of articles to challenge the stigma of aging, gives practical tips and includes quizzes, learning opportunities while also highlighting local services and community events.

Elders Voice

Report of the Trustees for the year ended 31 March 2023

We also contribute to a local residents' newsletters, promoting our Wellbeing Services as well as highlighting volunteering opportunities and events.

Elders Voice formed our very first triathlon team and competed in the annual Blenheim Triathlon competition alongside a collection of local athletes, under the collective name of Kensal Tri. Under the banner of "making aging a worthwhile journey" the team helped promote Elders Voice's charitable objectives to a new audience.

Elders Voice joined local councillors as part of a scrutiny panel looking at how Brent council can best support local organisations to reach into their local communities. Elders Voice calling for more strategic funding opportunities to help neighbourhood organisations work in partnerships to develop and deliver genuine co-designed and co-produced services.

Staff and volunteers

Elders Voice is acutely aware of the continued commitment from staff, volunteers, and trustees. The charity provides access to an Employee Assistance Programme, which offers advice on a wide range of issues as well as counselling and wellbeing support.

Staff are actively encouraged to join in with the organisation's co-creation workshops and have input into the strategic direction of the organisation, can join sub committees with Trustees and are encouraged to develop their own service ideas.

The Board of Trustees have met on two away days as well as at their six weekly board meetings. The Board has taken a hybrid approach to meeting, adapting to online and face to face and hybrid meeting models. This also included hosting an open day event, the first face to face AGM post pandemic and 'Away Days' undertake strategic and business planning.

This year saw the development of our next three-year strategic plan. Meeting with trustees and staff to first reflect on the values of this organisation and how these values influence the work of all staff and volunteers. Elders Voice's values are.

- We are respectful.
- We are Local.
- We are focussed on individuals – their views, experiences, needs and talents.
- We build lasting relationships.

We continued to deal with the impact of the COVID 19 pandemic, with the need to maintain a safe environment for staff and service users influencing every decision. We were ever mindful that the people that we work with were still the most at risk from the effects of COVID 19. We were also, however, very aware that the negative impact the extended restrictions had on older people, and how that is still affecting them. As such Elders Voice continues to focus on ways to encourage people to return to active, community-based, lives.

Elders Voice

Report of the Trustees for the year ended 31 March 2023

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities (SOFA) show incoming resources for the year of £633,182 (prior year £523,332) and outgoing resources of £572,288 (prior year £527,007) resulting in a surplus of £60,894 (prior year deficit £-3,675). Elders Voice spent 95.4% of its resources on charitable activities (prior year 94.4%)

The total reserves at the year-end stand at £265,875 (prior year £204,981). Of these £212,555 are unrestricted reserves (prior year £183,806). These are in line with the reserves policy target for three months of unrestricted expenditure of £194,846 set in March 2022. The current policy will be reviewed in October 2023 when the contractual agreement for the Floating Support element of the Brent Housing Related Services, comes to an end.

Brent Local Authority are our primary source of income with other smaller grants from: RUKBA - Independent Age Cost of Living Grants Fund, Track Academy, The Kingsbury Charity, Utleby Family Trust, and the Lottery Community Fund

Income generating activities raised a total of £ 66,155 (prior year £ 43,554)
Donations for the year total £4,705 (prior year £4,568).

Elders Voice would like to thank our funders, donors and our service users for their generosity and support.

The funding landscape continues to be challenging. Elders Voice will adjust to the new landscape and seek new fundraising opportunities to ensure the delivery of our services to older people in our community.

Future Plans

- To apply for funding across Brent, in line with the charity's strategic objectives, with a focus on partnership work, intergenerational and co-created programmes
- Supplement current service income via other grant opportunities.
- Monitor the impact and risks of the Cost-of-Living crisis on beneficiaries and work with partners to support people effected by the crisis.
- Ensure all income generation, through delivery contracts, reflect the full running costs of the organisation.
- Continue to monitor and scrutinise our finances closely and ensure the Board of Trustees can make informed decisions about finances.
- To diversify our income by applying for new funding streams and contracts, and by working more closely with other organisations to deliver services.
- To continue to increase income from donations and fundraising activities to invest in the development of person centric designed services.
- To expand its existing services, where appropriate, so that a wider range of older people have more options to maintain their physical and mental health.
- Increase the number and diverse lived experience of trustees on the Board.
- To continue to position Elders Voice as the credible voice of older people in Brent and consolidate our position as the leading proponent of co-created services.

Elders Voice

Report of the Trustees for the year ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Elders Voice is registered as a Charity with the Charity Commission under registration number 1091519. It is constituted as a company limited by guarantee (registration number 4323296) and is therefore governed by its Memorandum of Association.

Legal responsibility for the management of the Charity is vested in the Board of Trustees.

The Board of Trustees met during the financial year 2022-2023 via Zoom and face to face. The meetings being attended also by the Chief Executive, the Finance Manager, and the External Relationship Manager. At the time of writing this report we had six Trustees. The Articles of Association state that Elders Voice can recruit a maximum of fifteen Trustees. According to our Articles of Association, Trustees serve a term of three years after which they must resign but may offer themselves for re-appointment.

We recruit Trustees who will benefit the Charity with their knowledge of older peoples' services, the health and social care agenda and other skills, knowledge, and experience to complement these.

The day to day running of the Charity is delegated to the Chief Executive, supported by the External Relationships Manager, Service Managers and Finance Manager. The Chief Executive has overall responsibility for Elders Voice project management and service development. Service Managers are responsible for day-to-day project management, the delivery of front-line services, service development and monitoring of projects. Front line workers are responsible for maintaining quality of service and developing and sustaining professional working relationships with service users and their families.

Elders Voice

Report of the Trustees for the year ended 31 March 2023

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company Number

04323296 (England and Wales)

Registered Charity Number

1091519

Registered Office

181 Mortimer Road
London, NW10 5TN.

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Christopher Dunham

Mary Sackville-West (resigned 10.07.23)

Nada Savitch

Viveen Scott

Nancy Augustt (resigned **31.05.23**)

Lawrence Ryden

All the directors of the company are also Trustees of the Charity, and their responsibilities include all the responsibilities of directors under the Companies Act. The directors are members of the company.

The Trustees' Report has been approved by the trustees on 20/9/23 and signed on their behalf.


Christopher Dunham
Trustee/Director

Independent examiner's report to the Trustees of ELDERS VOICE

I report to the charity Trustees on my examination of the accounts of Elders Voice for the year ended 31st March 2023.

Responsibilities and basis of report

As the charity's Trustees of the Company (and also the directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act.

Independent Examiner's statement

Since the Company's gross income exceeded £250,000, I confirm that I am qualified to undertake the examination because I am a member of the ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Anthony Epton
Anthony Epton BA FCA CTA FCIE
Goldwins Chartered Accountants
75 Maygrove Road
West Hampstead
London NW6 2EG.

Date:

10 October 2023

Elders Voice**Statement of financial activities**

(incorporating an income and expenditure account)

For the year ended 31 March 2023

	Note	Unrestricted Funds £	Restricted Funds £	2023 Total Funds £	2022 Total Funds £
Income from:					
Donations and legacies	3	4,705	-	4,705	4,568
Charitable activities:	4				
Supporting older people age 50 and over		517,902	108,070	625,972	517,348
Investments	5	2,505	-	2,505	1,416
Total income		525,112	108,070	633,182	523,332
Expenditure on:	6				
Fundraising		27,036	-	27,036	27,036
Charitable activities:					
Supporting older people age 50 and over		469,327	75,925	545,252	499,971
Total expenditure		496,363	75,925	572,288	527,007
Net income/ (expenditure) for the year		28,749	32,145	60,894	(3,675)
Net movement in funds		28,749	32,145	60,894	(3,675)
Transfers between funds		-	-	-	-
Net movement in funds		28,749	32,145	60,894	(3,675)
Reconciliation of funds:					
Total funds brought forward		183,806	21,175	204,981	208,656
Total funds carried forward		212,555	53,320	265,875	204,981

All of the above results are derived from continuing activities.

There were no other recognised gains or losses other than those stated above.

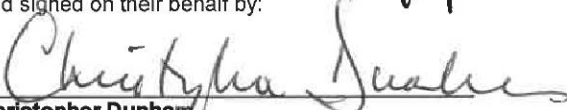
The attached notes form part of these financial statements.

Elders Voice
Balance sheet
As at 31 March 2023

	Note	2023 £	2023 £	2022 £	2022 £
Fixed assets:					
Tangible assets	10		2,796		4,857
Current assets:					
Stock	11	2,826		2,841	
Debtors	12	4,231		14,572	
Cash at bank and in hand		297,313		230,838	
		<u>304,370</u>		<u>248,251</u>	
Liabilities:					
Creditors: amounts falling due within one year	13	(41,291)		(48,127)	
Net current assets			<u>263,079</u>		200,124
Total net assets			<u>265,875</u>		<u>204,981</u>
Funds					
Restricted funds	15		53,320		21,175
Unrestricted funds:			212,555		183,806
Total funds			<u>265,875</u>		<u>204,981</u>

The Charity's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime. The Trustees consider that the Charity is entitled to exemption from the requirement to have an audit under the provision of section 477 of the Companies Act 2006 ("the Act") and members have not required the Charity to obtain an audit for the year in question in accordance with section 476 of the act. The Trustees acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

Approved by the trustees on 30/9/232023.
and signed on their behalf by:


Christopher Dunham
Chairman of the Board of Trustees

Company registration no. 04323296

The attached notes form part of the financial statements.

Elders Voice
Statement of cash flows
For the year ended 31 March 2023

	Note	2023 £	2022 £	
Cash flows from operating activities:				
Net cash provided by operating activities	a	66,475	29,071	
Cash flows from investing activities:				
Purchase of fixed assets		-	(1,768)	
Cash used in investing activities		-	(1,768)	
Change in cash and cash equivalents in the year		66,475	27,303	
Cash and cash equivalents at the beginning of the year		230,838	203,535	
Cash and cash equivalents at the end of the year	b	297,313	230,838	
a) Reconciliation of net income / (expenditure) to net cash flow from operating activities				
		2023 £	2022 £	
Net income / (expenditure) for the reporting period (as per the statement of financial activities)		60,894	(3,675)	
Depreciation		2,061	5,356	
Decrease in stock		15	419	
Decrease/(increase) in debtors		10,341	(6,178)	
(Decrease)/increase in creditors		(6,836)	33,149	
Net cash provided by operating activities		66,475	29,071	
b) Analysis of cash and cash equivalents				
	At 1 April 2022 £	Cash flows £	Other changes £	At 31 March 2023 £
Cash at bank and in hand	230,838	66,475	-	297,313
Total cash and cash equivalents	230,838	66,475	-	297,313

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

1 Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 - effective 1 January 2015) - (Charities SORP FRS 102) and the Companies Act 2006.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

Elders Voice is a charitable company limited by guarantee and is incorporated in England and Wales. The registered office address is 181 Mortimer Road, London, NW10 5TN.

b) Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

d) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

e) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

f) Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of generating funds relate to the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

g) Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charitable activities. These costs have been allocated between cost of generating funds and expenditure on charitable activities.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

1 Accounting policies (continued)

h) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Fixtures and fittings	- at varying rates on cost
Motor vehicles	- at 40% reducing balance

i) Stocks

Stock in hand are accessories bought and held for Handyperson Service and are valued at the lower of cost or net realisable value.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Pensions

The charitable company contributes into the pension of its employees. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension costs charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

2 Detailed comparatives for the statement of financial activities

	2022 Unrestricted Funds £	2022 Restricted Funds £	2022 Total Funds £
Income from:			
Donations & Gift Aid	4,568	-	4,568
Charitable activities:			
Supporting older people age 50 and over	480,618	36,730	517,348
Investments	1,416	-	1,416
Total income	<u>486,602</u>	<u>36,730</u>	<u>523,332</u>
Expenditure on:			
Fundraising	27,036	-	27,036
Charitable activities:			
Supporting older people age 50 and over	475,497	24,474	499,971
Total expenditure	<u>502,533</u>	<u>24,474</u>	<u>527,007</u>
Net income/ (expenditure) for the year	(15,931)	12,256	(3,675)
Net movement in funds	<u>(15,931)</u>	<u>12,256</u>	<u>(3,675)</u>
Transfers between funds	-	-	-
Net movement in funds	<u>(15,931)</u>	<u>12,256</u>	<u>(3,675)</u>
Total funds brought forward	199,737	8,919	208,656
Total funds carried forward	<u><u>183,806</u></u>	<u><u>21,175</u></u>	<u><u>204,981</u></u>

3 Income from donations and legacies

	Unrestricted Funds £	Restricted Funds £	2023 Total Funds £	2022 Total Funds £
Donations	4,231	-	4,231	3,653
Gift Aid	474	-	474	915
	<u>4,705</u>	<u>-</u>	<u>4,705</u>	<u>4,568</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

4 Income from charitable activities

	Unrestricted Funds	Restricted Funds	2023 Total Funds	2022 Total Funds
	£	£	£	£
Grants and contracts				
Floating Support and Handyperson Service	388,430	681	389,111	398,630
L B Brent- Adult Social Care	63,317	-	63,317	38,434
L B Brent- NCIL-Intergenerational Project	-	24,750	24,750	-
Brent Health Matters -Reminiscence Service	-	29,060	29,060	-
Warmer Space- Kingsbury Charity	-	10,000	10,000	-
Brent Voluntary Sector Infrastructure Funds	-	1,258	1,258	14,071
Track Academy	-	2,504	2,504	3,756
The Utley Family Trust	-	9,937	9,937	18,903
Lottery Community Funds- Peer Design	-	9,880	9,880	-
Rukba- Independent Age	-	20,000	20,000	-
Total	451,747	108,070	559,817	473,793

Other income from generating activities

Hall Hire	38,139	-	38,139	30,510
Service Provision and material	4,095	-	4,095	4,399
Wellbeing Centre - Private Clients	20,769	-	20,769	7,372
Other	3,152	-	3,152	1,273
Total	66,155	-	66,155	43,554
Total income from charitable activities	517,902	108,070	625,972	517,348

5 Income from investments

	Unrestricted Funds	Restricted Funds	2023 Total Funds	2022 Total Funds
	£	£	£	£
Bank interest	2,505	-	2,505	1,416
	2,505	-	2,505	1,416

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

6(a) Analysis of expenditure

	<u>Charitable activities</u>				
	Fundraising costs	Supporting older people age 50 and over	Support costs	2023 Total	2022 Total
	£	£	£	£	£
Staff costs (See note 8)	27,036	429,581	-	456,617	445,019
Other staff costs	-	6,496	-	6,496	13,107
Sessional workers	-	6,413	-	6,413	1,705
Projects Direct Costs					
Consumables	-	1,327	-	1,327	629
Hospitality and Outings	-	2,139	-	2,139	1,477
Travel and subsistence	-	1,579	-	1,579	1,460
Vehicle running costs	-	9,738	-	9,738	6,227
FOTE (Friends of the Elderly Grants) grant disbursements	-	672	-	672	-
Equipment and Materials	-	3,982	-	3,982	4,940
Venue hire	-	2,050	-	2,050	-
Design Partner	-	14,000	-	14,000	-
IT equipment	-	3,572	117	3,689	3,785
Building Costs					
Cleaning	-	-	6,501	6,501	7,414
Insurance	-	-	10,001	10,001	2,499
Utilities	-	-	6,640	6,640	3,833
Repair and renewals	-	-	9,982	9,982	4,033
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	2,061	2,061	5,356
Equipment	-	-	3,658	3,658	2,307
Management and Administration					
Subscriptions	-	-	422	422	402
Telephone and broadband	-	-	3,997	3,997	4,007
Postage and stationary	-	-	2,983	2,983	2,257
IT Support and other expenses	-	-	5,300	5,300	4,798
Governance Costs					
Independent examination fee	-	-	2,700	2,700	2,500
Annual report	-	-	45	45	59
Quality Assurance	-	-	562	562	509
Bank charges	-	-	534	534	484
	27,036	481,549	63,703	572,288	527,007
Support costs	-	63,703	(63,703)	-	
Total expenditure 2023	27,036	545,252	-	572,288	

Of the total expenditure, £496,363 was unrestricted (2022: £502,533) and £75,925 was restricted (2022: £24,474).

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

6(b) Analysis of expenditure

	Fundraising costs £	Charitable activities Supporting older people age 50 and over £	Support costs £	2022 Total £	2021 Total £
Staff costs (See note 8)	27,036	417,983	-	445,019	490,118
Other staff costs	-	13,107	-	13,107	4,946
Sessional workers	-	1,705	-	1,705	1,455
Projects Direct Costs					
Consumable materials	-	-	-	-	284
Consumables	-	629	-	629	1,076
Hospitality and Outings	-	1,477	-	1,477	16
Travel and subsistence	-	1,460	-	1,460	2,314
Vehicle running costs	-	6,227	-	6,227	7,062
Equipment and Materials	-	4,940	-	4,940	3,812
Building Costs					
Cleaning	-	-	7,414	7,414	5,353
Insurance	-	-	2,499	2,499	9,677
Utilities	-	-	3,833	3,833	4,924
Repair and renewals	-	-	4,033	4,033	21,419
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	5,356	5,356	9,166
Equipment	-	-	2,307	2,307	2,564
Management and Administration					
Subscriptions	-	-	402	402	403
Telephone and broadband	-	-	4,007	4,007	4,104
Postage and stationary	-	-	2,257	2,257	2,124
Consultancy	-	-	-	-	32
IT equipment	-	2,418	1,367	3,785	6,607
IT Support and other expenses	-	-	4,798	4,798	3,676
Governance Costs					
Independent examination fee	-	-	2,500	2,500	2,400
Annual report	-	-	59	59	13
Quality Assurance	-	-	509	509	509
Bank charges	-	-	484	484	498
	<u>27,036</u>	<u>449,946</u>	<u>50,025</u>	<u>527,007</u>	<u>592,752</u>
Support costs	-	50,025	(50,025)	-	-
Total expenditure 2022	<u>27,036</u>	<u>499,971</u>	<u>-</u>	<u>527,007</u>	

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

7 Net Income / (expenditure) for the year

This is stated after charging / (crediting):

	2023	2022
	£	£
Depreciation	2,061	5,356
Independent examination fee	2,700	2,500

8 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:

	2023	2022
	£	£
Salaries and wages	409,959	399,654
Social security costs	31,747	30,595
Other pension costs	14,911	14,770
	456,617	445,019

No employee earned over £60,000 during the year (2022: Nil).

The total employee benefits including pension contributions and employer's national insurance of the key management personnel were £52,555 (2022:£52,718).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2022: £nil). In 2023, no trustees were reimbursed for expenses (2022:£nil). No charity trustee received payment for professional or other services supplied to the charity (2022: £nil).

Staff numbers

The average number of employees (head count based on number of staff employed) during the year was as follows:

	2023	2022
	No.	No.
Administrative staff	2.6	2.5
Direct charitable work	12.6	12
	15.2	14.5

9 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10 Tangible fixed assets

	Motor vehicles	Improvement to property	Fixtures and fittings and Office Equipment	Total
	£	£	£	£
Cost				
At the start of the year	36,117	22,698	33,702	92,517
At the end of the year	36,117	22,698	33,702	92,517
Depreciation				
At the start of the year	32,438	22,698	32,524	87,660
Charge for the year	1,472	-	589	2,061
At the end of the year	33,910	22,698	33,113	89,721
Net book value				
At the end of the year	2,207	-	589	2,796
At the start of the year	3,679	-	1,178	4,857

All of the above assets are used for charitable purposes.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

11 Stocks		
	2023	2022
	£	£
Consumables-Equipment and small tools	2,826	2,841
	2,826	2,841

12 Debtors		
	2023	2022
	£	£
Trade debtors	643	8,194
Prepayments	3,588	6,378
	4,231	14,572

13 Creditors: amounts falling due within one year		
	2023	2022
	£	£
Trade creditors	6,127	3,751
Taxation and social security	6,889	8,092
Pension Liability	2,271	2,179
Deferred income	20,000	20,000
Accruals	2,728	2,716
Other creditors	3,296	11,389
	41,291	48,127

Deferred Income

	2023	2022
	£	£
Balance at the beginning of the year	20,000	-
Amount released to income in the year	(20,000)	-
Amount deferred in the year	20,000	20,000
Balance at the end of the year	20,000	20,000

Deferred income comprises grants received for the purpose of expenditure in a future period.

14(a) Analysis of net assets between funds-Current year

	General Unrestricted Funds	Restricted Funds	Total funds
	£	£	£
Tangible fixed assets	2,796	-	2,796
Net current assets	209,769	53,320	263,079
Net assets at the end of the year	212,565	53,320	265,875

14(b) Analysis of net assets between funds-Prior year

	General Unrestricted Funds	Restricted Funds	Total funds
	£	£	£
Tangible fixed assets	4,857	-	4,857
Net current assets	178,949	21,175	200,124
Net assets at the end of the year	183,806	21,175	204,981

Elders Voice
Notes to the financial statements
For the year ended 31 March 2023

15(a) Movements in funds-Current year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- NCIL	7,667	-	(5,822)	-	1,845
Brent Health Matters -Reminiscence Service	-	29,060	(1,793)	-	27,267
Rukba- Independent Age	-	20,000	(11,376)	-	8,624
L B Brent- NCIL-Intergenerational Project	-	24,760	(21,236)	-	3,514
Lottery Community Funds- Peer Design	-	9,880	(6,530)	-	3,350
Warmer Space- Kingsbury Charity	-	10,000	(4,302)	-	5,698
Brent Voluntary Sector Infrastructure Funds	-	1,268	(1,268)	-	-
Track Academy	3,571	2,504	(4,874)	-	1,201
Floating Support Welfare Grants	-	681	(672)	-	9
The Utley Family Trust	9,937	9,937	(18,062)	-	1,812
Total restricted funds	21,175	108,070	(76,925)	-	63,320

The most significant restricted funds carried forward are for the following projects: Reminiscence Service £27,267; Independent Age £ 8,624; Warmer Space £ 5,698 , Intergenerational Project £3,514; Peer Design £3,350.

Total unrestricted funds	183,806	626,112	(496,363)	-	212,555
Total funds	204,981	633,181	(672,288)	-	265,875

15(b) Movements in funds-Prior year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- NCIL	8,919	-	(1,252)	-	7,667
Other income from generating activities	-	14,071	(14,071)	-	-
Hall Hire	-	3,756	(185)	-	3,571
Service Provision and material	-	18,903	(8,966)	-	9,937
Total restricted funds	8,919	36,730	(24,474)	-	21,175
Total unrestricted funds	199,737	486,602	(502,533)	-	183,806
Total funds	208,656	523,332	(527,007)	-	204,981

16 Legal status of the charity

The charity is a company limited by guarantee and has no share capital.

17 Related party transactions

There are no related party transactions to disclose for the year (2022: none).

ELDERS' VOICE

England & Wales - Charity number 1091519

Accounts

REGISTERED COMPANY NUMBER: 04323296 (England and Wales)
REGISTERED CHARITY NUMBER: 1091519

ELDERS VOICE

Report and financial statements for the year ended 31 March 2022

Elders Voice
Report of the Trustees for the year ended 31 March 2022

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Elders Voice

Report of the Trustees for the year ended 31 March 2022

CEO INTRODUCTION

Elders Voice continues to provide practical support while promoting the social value that comes with the participation of older adults in all aspects of Brent life.

The start of 2021 saw the reopening of schools and the lockdown restrictions being lifted. This was a period of uncertainty for Elders Voice, our clientele were still the most vulnerable to the effects of COVID 19, yet while across the country restrictions were lifted, there was little guidance regarding the type of support that could be offered to older people. We needed to balance our mission to deliver safe services, for both clients and staff while increasing face to face activities aimed to support older people's mental and physical wellbeing. We endeavoured to adhere to public health guidance, mindful of our clients' needs, whilst operating in a climate of limited income opportunities and possible closure of services.

In March of 2021, the London Borough of Brent announced the re-tendering of our main service contract (the "Handyperson and Older Persons Floating Support") into two separate service agreements, splitting the Handyperson Service from the Older Peoples Floating Support Service, the latter to be delivered within a 36% funding cut.

In December 2021, we received confirmation that we had been awarded the Handyperson service contract. Elders Voice had submitted an innovative bid for the Floating Support service that addressed the challenges posed by such substantial and immediate funding cuts. Our tender received the highest score, however, the commissioner decided to postpone a decision and re-tender the contract in 2022. We were asked to continue delivering both the services as per the current combined contract up to 31st March 2022.

In the summer of 2021, the Wellbeing service opened its doors to a small cohort of private clients. Unfortunately, the Social Care teams kept on hold all new referrals whilst they explored alternative approaches to day care services.

Elders Voice's reputation for its co-design of innovative services for older people was steadily growing. We were awarded funding to take this co-design approach to develop ways of using music to support both a person living with dementia and their families. This resulted in a number of workshops that brought families together to explore their joint needs, as well as their own individual experiences of supporting a loved one living with dementia. As part of this process, we were able to bring the Royal Philharmonic Orchestra to our Wellbeing Centre for a series of workshops, exploring the world of live music and consolidating our profile as an organisation able to attract, and work in partnership with, a wide range of high-profile national organisations.

The finance and administration team of Elders Voice ensured that our finances were diligently managed, resources were released to ensure the building always remained safe for staff and services users, and there was investment in new IT and communications systems. Policies for flexible and lone working were reviewed and imbedded. Financial stability and good governance ensured that Elders Voice maintained its viability in times of uncertainty and change, while making the organisation more agile and resourceful in reacting to ever changing circumstances.

Elders Voice
Report of the Trustees for the year ended 31 March 2022

Elders Voice is an organisation that thanks to the dedication and creative approach of staff, trustees, and volunteers, is able to successfully punch above its weight. We will continue campaigning for a more collaborative approach to developing better services for older people, leading this narrative with commissioning teams, local politicians, and local Social Care teams.

Jon Cuming-Higgs

CEO

TRUSTEES ANNUAL REPORT

The Trustees, who are the directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The Trustees have adopted the provisions of the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2016).

OBJECTIVES AND ACTIVITIES

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Aims and Objectives

Elders Voice exists to promote the interests of older people aged 50 years and over living within the London Borough of Brent and the Greater London Authority.

Elders Voice believes that older people:

- Have vast life skills and experience that should be valued by us all
- Deserve to live a happy, active and purposeful life in the way that they choose.

That there should be:

- Ways and opportunities for older people to get together to learn and do the things they enjoy.
- Ways for older people to influence other people's ideas, policy and practice.

Elders Voice will be mindful of the different ways in which older people are interdependent with other people in their lives: always ensuring they are giving and receiving support in ways that suit them.

Elders Voice

Report of the Trustees for the year ended 31 March 2022

STRATEGIES FOR ACHIEVING OBJECTIVES.

Our key strategies for achieving our objectives have been reviewed throughout the year at Board meetings:

- Support our staff to be inspired by the cause.
- To continue to ensure Elders Voice is viable and fit for the future;
- To continue to review resources and capacity;
- To continue to seek funding through tenders and grants, and from trusts and foundations;
- To continue to work with older people in a safe, respectful, inviting, holistic and inspiring way – always ensuring that older people are listened to and set the agenda.
- To continue to develop our culture of learning and innovation
- To build on, and create, new partnerships with local community groups and other care organisations and providers:
- With these partnerships seek out opportunities for joint funding within new funding streams.

PUBLIC BENEFITS THAT ARE PROVIDED BY THE COMPANY

We aim to:

- Work with and for older people to amplify their voices and ensure they can influence and participate in the development of more inclusive and appropriate services.
- Provide opportunities for older people to tackle social isolation, loneliness and exclusion
- Provide high quality, practical support that enable older people to be safe and secure in the homes of their choosing.
- Create and strengthen partnerships with other community groups to ensure older people can be active participants in their community.

INVESTMENT POLICY

Elders Voice's funds are split between three British banks – Unity Trust Bank, CAF Bank and Redwood Bank, and our investments are covered by the Financial Services Compensation Scheme.

RISK MANAGEMENT

Elders Voice's trustees, the finance manager and CEO regularly review the risks the charity is exposed to. We undertake regular risk assessments on our services and activities. All identifiable risks have been examined and the appropriate systems, procedures and training have been established to minimize these risks and their impact on the charity, should the risk materialise.

To mitigate the effect of disasters, we consistently review our project plans, budgets, project outcomes and policies and procedures at Board Meetings and Senior Management meetings. We employ a specialist support organization, Ellis Whittam, to advise us on our responsibilities with regard to health and safety and employment issues. They indemnify us against any legal action provided we follow that advice.

The organisation's risk assessment is reviewed annually by the Board of Trustees to identify and undertake new areas of work, income generation and project development, and reposition the charity so that it can operate effectively at a time of continued reduced public funding and changes to areas of service delivery

Elders Voice
Report of the Trustees for the year ended 31 March 2022

INCOME STREAMS

Elders Voice holds two service contracts with the London Borough of Brent.

1. Housing Related Support Services
2. Wellbeing Centre

1. Housing Related Support Services

We continue to deliver the Housing Related Support Service and have been doing so since September 2017. This is a contract procured from the London Borough of Brent. The requirement of the contract is to support older people to sustain their tenancies or homes and reduce the need for more intensive support. The service aims to help people maintain or regain their independence, increase safety in the home, encourage people to settle back into the community, and support the development of self-reliance. The contract requires Elders Voice to deliver two distinctive service elements to achieve this.

1. Floating Support
2. Handyperson service

The **Floating Support** element of the service works in collaboration with older people to:

- Find appropriate housing for their needs,
- Ensure they receive the correct benefit entitlement
- Better manage their finances
- Access opportunities to alleviate social exclusion and loneliness.
- Ensure they can manage their physical wellbeing and mental health

The service works in partnership with a range of agencies to enable individuals to meet their own identified needs and outcomes. From 1st April 2021 to 31st March 2022 the Floating Support service supported 542 older people.

The **Handyperson** element of the service carries out jobs in the home, including home safety checks and advising on potential causes of accidents and how to improve security. The team undertake a range of practical support including;

- Supplying and fitting key safes
- Securing loose carpets and other floor coverings
- Fitting grab rails and banister rails
- Supplying and fitting locks, bolts and peepholes
- Simple plumbing work
- Simple carpentry work
- Fitting electrical sockets and plugs.

This service is essential to ensure that peoples' homes remain safe environments for them to live in. From 1st April 2021 to 31st March 2022 the Handyperson service delivered 777 jobs in 277 households.

Elders Voice

Report of the Trustees for the year ended 31 March 2022

2. Wellbeing Centre

The Wellbeing Centre provides wellbeing activities for older people. In the past the London Borough of Brent Social Care team would assess an older person's needs in line with the national Fair Access to Care Service (FACS) criteria. If successful the older person would be allocated a number of days per week at the Wellbeing Centre, and Elders Voice would be paid directly from the London Borough of Brent for that person's service.

Since March 2020 this process has effectively stopped and throughout 2021 to March 2022 Elders Voice received no new referrals for our services. This was not unique to Elders Voice, similar issues being reported by both local authority and voluntary sector providers of older people's services. This is an internal issue within Brent's own social care teams, and we are working closely with the commissioning teams to rectify it.

Outside of funding from Brent Social Care team there is also the option for an older person to self-fund a place in the Wellbeing Centre. In these cases, there is no requirement for a FACS assessment, and the person pays Elders Voice directly, monthly, in arrears for attendances.

- 1 Through our co-design activities we invited a number of people to participate in workshops that helped us shape our thinking on how we will develop services in the future. We believe our design approach to amplifying older people's voices will create a more inclusive approach to supporting older people.
- 2 Our Zumba classes began a hybrid approach of mixed on-line and live classes, which enabled the participants to either return to the Wellbeing Centre or to join the on-line live streaming service
- 3 The Royal Philharmonic Orchestra joined the Wellbeing Centre and delivered workshops celebrating music across the world
- 4 Dance West returned to the Wellbeing Centre to provide exercise through focused dance classes to help participants return to being active, post pandemic lockdowns
- 5 We commenced our Music and Dementia project, working with families supporting a person living with dementia and professional musicians to explore a family's cultural heritage. Our aim was to better understand how music can be better used as an integral part of care planning.
- 6 As the centre reopened we began to wind down our virtual services, however these can be brought back into play as we look to be more reactive to local conditions.

OTHER FUNDED ACTIVITIES

We had forecast challenges in raising adequate funds to sustain our Wellbeing Centre activities. A large number of trusts had supported organisations in peril during the first lockdowns, and much of the available funding seemed focused at supporting organisations facing immediate hardships. There was less money available and more competition for funding. With the uncertainty of the government's direction throughout the pandemic it was also difficult to plan building-based activities that may have faced restrictions and further closure. We were able to secure funding to develop our ideas around supporting people living with dementia, moving away from the traditional drop-in café model. We were also able to start developing theme-based sessions, specifically around exercise and competitive sports.

Elders Voice

Report of the Trustees for the year ended 31 March 2022

- Brent Council's Voluntary Sector Initiative Fund (VSIF) continued to fund our Wellbeing Zumba classes and purchase much needed specialist IT equipment to facilitate our online presence.
- The Utley Family Trust funded our Dementia and Music project exploring the relationship between music, reminiscence and someone living with dementia. The interim evaluation is very promising and the learning we gained from this project has enabled us to develop our own reminiscence therapy programme, to extend support to families beyond the life of the project grant.
- Track Academy are funding sporting activities aimed at frailer older adults. This is helping people become more active and socialise, share experiences, make new friends and encourage a healthier and more active life style.

OTHER INCOME STREAMS

We reopened our hall for private hire in April 2021 and it generated much needed unrestricted funds to help with core costs.

We also received generous donations from private individuals, and our partnership with the Kensal Tri team helped raised money from donations raised by individuals taking part in the annual Blenheim Triathlon.

COVID IMPACT

We continued to deal with the impact of the COVID 19 pandemic, with the need to maintain a safe environment for staff and service users influencing every decision. We were ever mindful that the people that we work with were still the most at risk from the effects of COVID 19. We were also, however, very aware that the negative impact the extended restrictions had had on older people. It was now imperative that we started to encourage people to return to active, community-based, lives.

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities (SOFA) show incoming resources for the year of £523,332 (prior year £614,753) and outgoing resources of £527,007 (prior year £592,752) resulting in a deficit of £3,675 (prior year surplus of £22,001). Elders Voice spent 95.4% of its resources on charitable activities (prior year 94.4%)

The total reserves at the year-end stand at £204,981 (prior year £208,656). Of these £183,806 are unrestricted reserves (prior year £199,737). These are below the reserves policy target for three months of unrestricted expenditure of £194,846 set in March 2021. The current policy will be reviewed in October 2022 when the contractual agreement for the Floating Support element of the Brent Housing Related Services, comes to an end.

Elders Voice

Report of the Trustees for the year ended 31 March 2022

Brent Local Authority are our primary source of income with other smaller amounts from the Utleigh Family Trust and Track Academy.

Donations and Legacies for the year total £4,568 (prior year £19,689).

Elders Voice would like to thank individual donors, anonymous donors and people who use our services who have donated throughout the year. This financial support enables Elders Voice to work towards achieving the aim of supporting older people.

The funding landscape is likely to be very challenging in the coming year with inflation rising and the cost of living crisis biting. Forecasts are raising concerns of a UK *recession that will impact on business, the statutory and voluntary sectors*. Elders Voice will continue to adjust to the new landscape and seek new fundraising opportunities to ensure the delivery of our services to older people in our community.

FUTURE DEVELOPMENTS

Elders Voice's reputation for innovation in the use of co-design in the development of new services is growing steadily. We will be cementing this position to work with different stakeholders to develop more effective services that will engage a wider cohort of older people, supporting their different needs and aspirations.

We have taken the learning from our Music and Dementia project and have developed a family-based approach to help a person living with dementia access past memories using their five senses. We believe this reminiscence approach will have positive and lasting impact upon families, and moves us forward from our previous drop-in dementia café model. This will be one of a number of memory-based programmes based within our new Memory Hub.

We will be looking at the development of a commercial arm to our Handyperson service. This is a much loved and trusted service across the borough. We believe there is the potential to grow the service and will use the next three years to explore, test and develop a range of commercial opportunities, to lower the level of reliance on local authority funding.

Finally, we will focus on intergenerational activities and look to formalise partnerships with organisations that work with young people. Britain is one of the world's most age-segregated countries, yet we have first-hand experience on how intergenerational activities make positive impacts on all involved, reducing stigma, isolation and increasing self-confidence and community participation. We also believe this will increase our opportunities to tap into more diverse funding streams.

Elders Voice

Report of the Trustees for the year ended 31 March 2022

STRUCTURE, GOVERNANCE AND MANAGEMENT

Elders Voice is registered as a Charity with the Charity Commission under registration number 1091519. It is constituted as a company limited by guarantee (registration number 4323296) and is therefore governed by its Memorandum of Association.

Legal responsibility for the management of the Charity is vested in the Board of Trustees.

The Board of Trustees met eight times during the financial year 2021-2022 via Zoom, the meetings being attended also by the Chief Executive, the Finance Manager and the Operations Manager. At the time of writing this report we had six Trustees. The Articles of Association state that Elders Voice can recruit a maximum of fifteen Trustees. According to our Articles of Association, Trustees serve a term of three years after which they must resign but may offer themselves for re-appointment.

We recruit Trustees who will benefit the Charity with their knowledge of older peoples' services, the health and social care agenda and other skills, knowledge and experience to complement these.

The day to day running of the Charity is delegated to the Chief Executive, supported by the Operations Manager, Service Managers and Finance Manager. The Chief Executive has overall responsibility for Elders Voice project management and service development. Service Managers are responsible for day to day project management, the delivery of front line services, service development and monitoring of projects. Front line workers are responsible for maintaining quality of service and developing and sustaining professional working relationships with service users and their families.

Elders Voice

Report of the Trustees for the year ended 31 March 2022

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company Number

04323296 (England and Wales)

Registered Charity Number

1091519

Registered Office

181 Mortimer Road
London, NW10 5TN.

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Christopher Dunham

Mary Sackville-West

Nada Savitch

Viveen Scott (appointed 02/03/2022)

Nancy Augustt

Rebecca Deegan (resigned 02/03/2022)

Lawrence Ryden

All the directors of the company are also Trustees of the Charity and their responsibilities include all the responsibilities of directors under the Companies Act. The directors are members of the company.

The Trustees' Report has been approved by the trustees on 24/09/2022 and signed on their behalf.



Christopher Dunham
Trustee/Director

Independent examiner's report to the Trustees of ELDERS VOICE

I report to the charity Trustees on my examination of the accounts of Elders Voice for the year ended 31st March 2022.

Responsibilities and basis of report

As the charity's Trustees of the Company (and also the directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act.

Independent Examiner's statement

Since the Company's gross income exceeded £250,000, I confirm that I am qualified to undertake the examination because I am a member of the ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.


Anthony Epton BA FCA CTA FCIE
Goldwins Chartered Accountants
75 Maygrove Road
West Hampstead
London NW6 2EG.

Date: 28 September 2022

Elders Voice**Statement of financial activities**

(incorporating an income and expenditure account)

For the year ended 31 March 2022

	Note	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Income from:					
Donations and legacies	3	4,568	-	4,568	19,689
Charitable activities:	4				
Supporting older people age 50 and over		480,618	36,730	517,348	593,764
Investments	5	1,416	-	1,416	1,300
Total income		486,602	36,730	523,332	614,753
Expenditure on:	6				
Fundraising		27,036	-	27,036	27,036
Charitable activities:					
Supporting older people age 50 and over		475,497	24,474	499,971	565,716
Total expenditure		502,533	24,474	527,007	592,752
Net income/ (expenditure) for the year		(15,931)	12,256	(3,675)	22,001
Net movement in funds		(15,931)	12,256	(3,675)	22,001
Transfers between funds				-	-
Net movement in funds		(15,931)	12,256	(3,675)	22,001
Reconciliation of funds:					
Total funds brought forward		199,737	8,919	208,656	186,655
Total funds carried forward		183,806	21,175	204,981	208,656

All of the above results are derived from continuing activities.

There were no other recognised gains or losses other than those stated above.

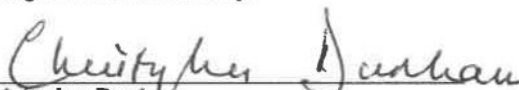
The attached notes form part of these financial statements.

Elders Voice
Balance sheet
As at 31 March 2022

	Note	2022 £	2022 £	2021 £	2021 £
Fixed assets:					
Tangible assets	10		4,857		8,445
Current assets:					
Stock	11	2,841		3,260	
Debtors	12	14,572		8,394	
Cash at bank and in hand		<u>230,838</u>		<u>203,535</u>	
		248,251		215,189	
Liabilities:					
Creditors: amounts falling due within one year	13	<u>(48,127)</u>		<u>(14,978)</u>	
Net current assets			200,124		200,211
Total net assets			204,981		208,656
Funds					
Restricted funds	15		21,175		8,919
Unrestricted funds:			183,806		199,737
Total funds			204,981		208,656

The Charity's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime. The Trustees consider that the Charity is entitled to exemption from the requirement to have an audit under the provision of section 477 of the Companies Act 2006("the Act") and members have not required the Charity to obtain an audit for the year in question in accordance with section 476 of the act. The Trustees acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

Approved by the trustees on 24/09/..... 2022.
and signed on their behalf by:


Christopher Dunham
Chairman of the Board of Trustees

Company registration no. 04323296

The attached notes form part of the financial statements.

Elders Voice
Statement of cash flows
For the year ended 31 March 2022

	Note	2022 £	2021 £	
Cash flows from operating activities:				
Net cash provided by operating activities	a	29,071	63,880	
Cash flows from investing activities:				
Purchase of fixed assets		(1,768)	(2,295)	
Cash used in investing activities		(1,768)	(2,295)	
Change in cash and cash equivalents in the year		27,303	61,585	
Cash and cash equivalents at the beginning of the year		203,535	141,950	
Cash and cash equivalents at the end of the year	b	230,838	203,535	
a) Reconciliation of net income / (expenditure) to net cash flow from operating activities				
		2022 £	2021 £	
Net income / (expenditure) for the reporting period (as per the statement of financial activities)		(3,675)	22,001	
Depreciation		5,356	9,166	
Decrease in stock		419	355	
Decrease in debtors		(6,178)	37,227	
Increase in creditors		33,149	(4,869)	
Net cash provided by operating activities		29,071	63,880	
b) Analysis of cash and cash equivalents				
	At 1 April 2021 £	Cash flows £	Other changes £	At 31 March 2022 £
Cash at bank and in hand	203,535	27,303	-	230,838
Total cash and cash equivalents	<u>203,535</u>	<u>27,303</u>	<u>-</u>	<u>230,838</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

1 Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 - effective 1 January 2015) - (Charities SORP FRS 102) and the Companies Act 2006.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

Elders Voice is a charitable company limited by guarantee and is incorporated in England and Wales. The registered office address is 181 Mortimer Road, London, NW10 5TN.

b) Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

d) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

e) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

f) Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of generating funds relate to the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

g) Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charitable activities. These costs have been allocated between cost of generating funds and expenditure on charitable activities.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

1 Accounting policies (continued)

h) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Fixtures and fittings	- at varying rates on cost
Motor vehicles	- at 40% reducing balance

i) Stocks

Stock in hand are accessories bought and held for Handperson Service and are valued at the lower of cost or net realisable value.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Pensions

The charitable company contributes into the pension of its employees. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension costs charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

2 Detailed comparatives for the statement of financial activities

	2021 Unrestricted Funds £	2021 Restricted Funds £	2021 Total Funds £
Income from:			
Donations & Gift Aid	19,689	-	19,689
Charitable activities:			
Supporting older people age 50 and over	490,365	103,399	593,764
Investments	1,300	-	1,300
Total income	<u>511,354</u>	<u>103,399</u>	<u>614,753</u>
Expenditure on:			
Fundraising	27,036	-	27,036
Charitable activities:			
Supporting older people age 50 and over	458,491	107,225	565,716
Total expenditure	<u>485,527</u>	<u>107,225</u>	<u>592,752</u>
Net income/ (expenditure) for the year	25,827	(3,826)	22,001
Net movement in funds	<u>25,827</u>	<u>(3,826)</u>	<u>22,001</u>
Transfers between funds	28,004	(28,004)	-
Net movement in funds	<u>53,831</u>	<u>(31,830)</u>	<u>22,001</u>
Total funds brought forward	145,906	40,749	186,655
Total funds carried forward	<u>199,737</u>	<u>8,919</u>	<u>208,656</u>

3 Income from donations and legacies

	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Donations	3,653	-	3,653	13,342
Gift Aid	915	-	915	63
Legacies	-	-	-	6,284
	<u>4,568</u>	<u>-</u>	<u>4,568</u>	<u>19,689</u>

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

4 Income from charitable activities

	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Grants and contracts				
Floating Support and Handyperson Service	398,630	-	398,630	398,630
L B Brent- Adult Social Care	38,434	-	38,434	59,721
L B Brent- NCIL	-	-	-	30,000
Wembley National Stadium Trust	-	-	-	6,250
Brent Voluntary Sector Infrastructure Funds	-	14,071	14,071	4,824
Track Academy	-	3,756	3,756	-
The Utley Family Trust	-	18,903	18,903	-
Big Lottery Awards For All	-	-	-	8,875
City Bridge Trust	-	-	-	53,450
Total	437,064	36,730	473,793	561,750

Other income from generating activities

Hall Hire	30,510	-	30,510	7,071
Service Provision and material	4,399	-	4,399	6,165
Wellbeing Centre - Private Clients	7,372	-	7,372	125
Other	1,273	-	1,273	18,653
Total	43,554	-	43,554	32,014

Total income from charitable activities

480,618	36,730	517,348	593,763
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5 Income from investments

	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Bank interest	1,416	-	1,416	1,300
	1,416	-	1,416	1,300

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

6(a) Analysis of expenditure

	Charitable activities				
	Fundraising costs	Supporting older people	Support costs	2022 Total	2021 Total
	£	age 50 and over	£	£	£
Staff costs (See note 8)	27,036	417,983	-	445,019	490,118
Other staff costs	-	13,107	-	13,107	4,946
Sessional workers	-	1,705	-	1,705	1,455
Projects Direct Costs					
Consumable materials	-	-	-	-	284
Consumables	-	629	-	629	1,076
Hospitality and Outings	-	1,477	-	1,477	16
Travel and subsistence	-	1,460	-	1,460	2,314
Vehicle running costs	-	6,227	-	6,227	7,062
Equipment and Materials	-	4,940	-	4,940	3,812
Building Costs					
Cleaning	-	-	7,414	7,414	5,353
Insurance	-	-	2,499	2,499	9,677
Utilities	-	-	3,833	3,833	4,924
Repair and renewals	-	-	4,033	4,033	21,419
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	5,356	5,356	9,166
Equipment	-	-	2,307	2,307	2,564
Management and Administration					
Subscriptions	-	-	402	402	403
Telephone and broadband	-	-	4,007	4,007	4,104
Postage and stationary	-	-	2,257	2,257	2,124
Cosultancy	-	-	-	-	32
IT equipment	-	2,418	1,367	3,785	6,607
IT Support and other expenses	-	-	4,798	4,798	3,676
Governance Costs					
Independent examination fee	-	-	2,500	2,500	2,400
Annual report	-	-	59	59	13
Quality Assurance	-	-	509	509	509
Bank charges	-	-	484	484	498
	27,036	449,946	50,025	527,007	592,752
Support costs	-	50,025	(50,025)	-	
Total expenditure 2022	27,036	499,971	-	527,007	

Of the total expenditure, £502,533 was unrestricted (2021: £485,227) and £24,474 was restricted (2021: £107,225).

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

6(b) Analysis of expenditure

	Fundraising costs	Charitable activities Supporting older people age 50 and over	Support costs	2021 Total	2020 Total
	£	£	£	£	£
Staff costs (See note 8)	27,036	463,082	-	490,118	558,909
Other staff costs	-	4,946	-	4,946	22,675
Sessional workers	-	1,455	-	1,455	2,975
Fundraising Costs					
Events	-	-	-	-	963
Projects Direct Costs					
Consumable materials	-	284	-	284	1,364
Consumable equipment	-	1,076	-	1,076	1,169
Meals provisions	-	-	-	-	7,724
Hospitality and outings	-	16	-	16	1,036
Dementia garden	-	-	-	-	524
Dementia café	-	-	-	-	(1,942)
Travel and subsistence	-	2,314	-	2,314	3,640
Transport provisions	-	7,062	-	7,062	25,966
Floating Support welfare grants	-	-	-	-	1,876
Equipment	-	3,812	-	3,812	4,115
Building Costs					
Cleaning	-	-	5,353	5,353	6,725
Insurance	-	-	9,677	9,677	15,056
Utilities	-	-	4,924	4,924	6,320
Repair and renewals	-	-	21,419	21,419	19,127
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	9,166	9,166	9,596
Equipment	-	-	2,564	2,564	5,061
Management and Administration					
Subscriptions	-	-	403	403	110
Telephone and broadband	-	-	4,104	4,104	4,827
Postage and stationary	-	-	2,124	2,124	2,525
Cosultancy	-	32	-	32	637
IT equipment 'Stay connected '	-	5,793	814	6,607	3,538
IT Support and other expenses	-	-	3,676	3,676	-
Governance Costs					
Independent examination fee	-	-	2,400	2,400	2,400
Annual report	-	-	13	13	233
Quality Assurance	-	-	509	509	509
Bank charges	-	-	498	498	537
	<u>27,036</u>	<u>489,872</u>	<u>75,844</u>	<u>592,752</u>	<u>716,394</u>
Support costs	-	75,844	(75,844)	-	-
Total expenditure 2021	<u>27,036</u>	<u>565,716</u>	-	<u>592,752</u>	

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

7 Net income / (expenditure) for the year

This is stated after charging / (crediting):	2022	2021
	£	£
Depreciation	5,356	9,166
Independent examination fee	2,500	2,400

8 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:	2022	2021
	£	£
Salaries and wages	399,654	440,908
Social security costs	30,595	34,609
Other pension costs	14,770	14,601
	445,019	490,118

No employee earned over £60,000 during the year (2021: Nil).

The total employee benefits including pension contributions and employer's national insurance of the key management personnel were £52,718 (2021:£49,159).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2021: £nil). In 2022, no trustees were reimbursed for expenses (2021:£nil). No charity trustee received payment for professional or other services supplied to the charity (2021: £nil).

Staff numbers

The average number of employees (head count based on number of staff employed) during the year was as follows:

	2022	2021
	No.	No.
Administrative staff	2.5	2.5
Direct charitable work	12	13
	14.5	15.5

9 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10 Tangible fixed assets

	Motor vehicles	Improvement to property £	Fixtures and fittings and Office Equipment £	Total £
Cost				
At the start of the year	36,117	22,698	31,934	90,749
Additions in year	-	-	1,768	1,768
At the end of the year	36,117	22,698	33,702	92,517
Depreciation				
At the start of the year	29,985	22,698	29,621	82,304
Charge for the year	2,453	-	2,903	5,356
At the end of the year	32,438	22,698	32,524	87,660
Net book value				
At the end of the year	3,679	-	1,178	4,857
At the start of the year	6,132	-	2,313	8,445

All of the above assets are used for charitable purposes.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

11	Stocks		
		2022	2021
		£	£
	Consumables-Equipment and small tools	<u>2,841</u>	<u>3,260</u>
		<u>2,841</u>	<u>3,260</u>
12	Debtors		
		2022	2021
		£	£
	Trade debtors	<u>8,194</u>	<u>4,734</u>
	Prepayments	<u>6,378</u>	<u>3,660</u>
		<u>14,572</u>	<u>8,394</u>
13	Creditors: amounts falling due within one year		
		2022	2021
		£	£
	Trade creditors	<u>3,751</u>	<u>722</u>
	Taxation and social security	<u>8,092</u>	<u>7,868</u>
	Pension Liability	<u>2,179</u>	<u>2,422</u>
	Deferred income	<u>20,000</u>	<u>-</u>
	Accruals	<u>2,716</u>	<u>2,737</u>
	Other creditors	<u>11,389</u>	<u>1,229</u>
		<u>48,127</u>	<u>14,978</u>
	Deferred income		
		2022	2021
		£	£
	Balance at the beginning of the year	-	-
	Amount released to income in the year	-	-
	Amount deferred in the year	<u>20,000</u>	<u>-</u>
	Balance at the end of the year	<u>20,000</u>	<u>-</u>

Deferred income comprises grants received for the purpose of expenditure in a future period.

14(a) Analysis of net assets between funds-Current year

	General	Restricted	Total
	Unrestricted	Funds	funds
	£	£	£
Tangible fixed assets	4,857	-	4,857
Net current assets	<u>178,949</u>	<u>21,175</u>	<u>200,124</u>
Net assets at the end of the year	<u>183,806</u>	<u>21,175</u>	<u>204,981</u>

14(b) Analysis of net assets between funds-Prior year

	General	Restricted	Total	funds
	Unrestricted	Funds	£	£
	£	£	£	£
Tangible fixed assets	8,445	-	8,445	
Net current assets	<u>191,292</u>	<u>8,919</u>	<u>200,211</u>	
Net assets at the end of the year	<u>199,737</u>	<u>8,919</u>	<u>208,656</u>	

Elders Voice
Notes to the financial statements
For the year ended 31 March 2022

15(a) Movements in funds-Current year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- NCIL	8,919	-	(1,252)	-	7,667
Brent Voluntary Sector Infrastructure Funds	-	14,071	(14,071)	-	-
Track Academy	-	3,756	(185)	-	3,571
The Utley Family Trust	-	18,903	(8,966)	-	9,937
Total restricted funds	8,919	36,730	(24,474)	-	21,175
Restricted Funds Carried Forward : Brent NCIL £ 7,667 – refurbishment grant; Track Academy £ 3,571 – Back to Movement project; The Utley Family Trust £ 9,937- Dementia Music project.					
Total unrestricted funds	199,737	486,602	(502,533)	-	183,806
Total funds	208,656	523,331	(527,007)	-	204,981

15(b) Movements in funds-Prior year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- CIL	-	30,000	(21,081)	-	8,919
Wembley Stadium	3,507	6,250	(9,757)	-	-
City Bridge Trust	28,020	53,450	(53,450)	(28,020)	-
The Inman Foundation	3,200	-	(3,200)	-	-
Garfield Weston Foundation	4,085	-	(4,085)	-	-
Voluntary Sector Infrastructure Fund	(204)	4,824	(4,620)	-	-
Big Lottery Awards For All	2,154	8,875	(11,029)	-	-
Independence at Home grant	(16)	-	-	16	-
Independence at Home grant 2019-20	3	-	(3)	-	-
Total restricted funds	40,749	103,399	(107,225)	(28,004)	8,919
Total unrestricted funds	145,906	511,354	(485,527)	28,004	199,737
Total funds	186,655	614,753	(592,752)	-	208,656

16 Legal status of the charity

The charity is a company limited by guarantee and has no share capital.

17 Related party transactions

There are no related party transactions to disclose for the year (2021: none).

ELDERS' VOICE

England & Wales - Charity number 1091519

Accounts

REGISTERED COMPANY NUMBER: 04323296 (England and Wales)
REGISTERED CHARITY NUMBER: 1091519

ELDERS VOICE

Report and financial statements for the year ended 31 March 2021

Elders Voice
Report of the Trustees for the year ended 31 March 2021

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Elders Voice

Report of the Trustees for the year ended 31 March 2021

CEO INTRODUCTION

I joined Elders Voice in July 2020 whilst the country was in lockdown due to the Covid pandemic. The day centre was closed to the public and most staff were working from home. As with many other organisations across the UK, the outlook was very uncertain. The dedication and commitment of staff, volunteers and Trustees ensured that the year 2020-21 became a time of positivity, drive and growth.

By March 2021 Elders Voice was occupying virtual spaces, championing the inclusion of older people in the development of these new virtual services. We were recognised across all sectors as a centre for co-design and service user participation. We turned the lockdowns into an opportunity to reimagine how day centres could best serve older people and our community, focusing on immediate needs and developing a post-pandemic strategy. We formed alliances with other care providers and lead the co-production process across both statutory and voluntary sector to make services more effective, more sustainable and better value for money.

The management and administration team of Elders Voice ensured that our finances were diligently managed, the building made safe for the return of staff and users, and policies for flexible working were in place. The financial stability and good governance of Elders Voice during this period ensured that we were able to deliver high quality services that enabled large numbers of older people in Brent to escape social isolation, maintain regular contact with peers and staff, keep a positive outlook to the future and be part of a community network.

We are aware of challenging times ahead, but we also know that we are an organisation that can adapt and thrive even in the most difficult circumstances: an organization that was described as a 'precious jewel in the local community' by a senior service commissioner. Elders Voice provides practical support and promotes the social value and participation of older adults in all aspects of Brent life. I'm very proud to be its CEO.

Jon Cuming-Higgs

Elders Voice
Report of the Trustees for the year ended 31 March 2021

TRUSTEES ANNUAL REPORT

The Trustees, who are the directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The Trustees have adopted the provisions of the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2016).

OBJECTIVES AND ACTIVITIES

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Aims and Objectives

Elders Voice exists to promote the interests of older people (aged 50 years and over), living within the London Borough of Brent and the Greater London Authority, by;

1. The provision of services which tackle social isolation and exclusion, and enable them to live safely and independently in the homes of their choosing.
2. Increasing their access to social and leisure activities, to improve their quality of life.
3. Promoting the use of co-production and co-design methodologies to ensure they are able to actively contribute to the development of Brent's older persons' strategies and services.

STRATEGIES FOR ACHIEVING OBJECTIVES.

Our key strategies for achieving our objectives have been reviewed throughout the year at Board meetings: They are

- To continue to ensure Elders Voice is viable and fit for the future;
- To continue to review resources and capacity;
- To continue to seek funding through tenders and grants, and from trusts and foundations;
- To develop our peer designer network to ensure all our services are co-designed and co-produced;
- To continue to develop our culture of learning and innovation;
- To build on, and create, new partnerships with local community groups and other care organisations and providers; and
- With these partnerships seek out opportunities for joint funding within new funding streams;

Elders Voice

Report of the Trustees for the year ended 31 March 2021

PUBLIC BENEFITS THAT ARE PROVIDED BY THE COMPANY

We aim to:

- Work with and for older people to amplify their voices and ensure they can influence and participate in the development of more inclusive and appropriate services.
- Provide opportunities for older people to tackle social isolation, loneliness and exclusion.
- Provide high quality, practical support that enable older people to be safe and secure in the homes of their choosing.
- Create and strengthen partnerships with other community groups to ensure older people can be active participants in their community.

INVESTMENT POLICY

Elders Voice's funds are split between three British banks – Unity Trust Bank, CAF Bank and Redwood Bank, and our investments are covered by the Financial Services Compensation Scheme.

RISK MANAGEMENT

Elders Voice's Trustees and Chief Executive regularly review the charity's risk exposure. We undertake regular risk assessments on our services and activities. All identifiable risks have been examined and the appropriate systems, procedures and training have been established to minimise these risks and their impact on the charity, should the risk materialise.

To mitigate the effect of disasters, we consistently review our project plans, budgets, project outcomes and policies and procedures at Board Meetings and Senior Management meetings. We employ a specialist support organisation, Ellis Whittam, to advise us on our responsibilities with regard to health and safety and employment issues. They indemnify us against any legal action provided we follow that advice.

The organisation's risk assessment is reviewed annually by the Board of Trustees to identify and undertake new areas of work, income generation and project development, and reposition the charity so that it can operate effectively at a time of continued reduced public funding and changes to areas of service delivery.

INCOME STREAMS

Elders Voice holds two service contracts with the London Borough of Brent.

1. Housing Related Services
2. Day Centre

1. Housing Related Support Services

We continue to deliver the Housing Related Support Service and have been doing so since September 2017. This is a contract procured from the London Borough of Brent. The requirement of the contract is to support older people to maintain independence in their own homes and reduce the need for more intensive support. The service aims to help people maintain or regain their independence, increase safety in the home, encourage people to make best use of their local community, and support the development of self-reliance. The contract requires Elders Voice to deliver two distinctive service elements to achieve this.

1. Floating Support
2. Handyperson service

Elders Voice

Report of the Trustees for the year ended 31 March 2021

The **Floating Support** element of the service works in collaboration with older people to:

- Find appropriate housing for their needs,
- Ensure they receive the correct benefit entitlement
- Better manage their finances
- Access opportunities to alleviate social exclusion and loneliness
- Ensure they can manage their physical wellbeing and mental health

The service works in partnership with a range of agencies to enable individuals to meet their own identified needs and outcomes.

From 1st April 2020 to 31st March 2021 the Floating Support service supported 245 older people. The initial lockdown from March 2020 required staff to work from home and minimize direct face-to-face contact with service users. The service focused on telephone based support. As the pandemic progressed and lockdown restrictions were lifted the service developed a hybrid working pattern, enabling safe return to limited office based work, and safe face-to-face work with clients.

The **Handyperson** element of the service carries out jobs in the home including home safety checks, advising on potential causes of accidents and how to improve security. The team undertakes a range of practical support including;

- Supplying and fitting key safes
- Securing loose carpets and other floor coverings
- Fitting grab rails and banister rails
- Supplying and fitting locks, bolts and peepholes
- Simple plumbing work
- Simple carpentry work
- Fitting electrical sockets and plugs.

This service is essential to ensure that peoples' homes remain safe environments for them to live in.

From 1st April 2020 to 31st March 2021 the Handyperson service completed 764 jobs in 243 households. During the COVID19 pandemic lockdowns the team elected to continue to work directly within peoples' homes, with the rationale that as people were required to self-isolate the need to live in a safe environment was more pressing. To ensure the wellbeing of both staff and customers the team developed a number of strict working protocols and COVID risk assessments that were tailored to each job.

2. Day Centre

The Day Centre provides wellbeing activities for older people. The London Borough of Brent Social Care team assesses an older person's needs in line with the national Fair Access to Care Service (FACS) criteria. If successful the older person is allocated a number of days per week at the Day Centre, and Elders Voice is paid directly from the London Borough of Brent for that person's service.

Outside of funding from Brent Social Care team there is also the option for an older person to self-fund a place in the Day Centre. In these cases there is no requirement for a FACS assessment, and the person pays Elders Voice directly, monthly, in arrears for attendance.

Elders Voice

Report of the Trustees for the year ended 31 March 2021

From March 2020 the commissioning team from the London Borough of Brent and Brent Public Health instructed all Day Centre and Day Care providers to stop delivering building based services for all vulnerable people in Brent, effectively closing the Elders Voice Day Centre. Income from the self-funding attendees ceased and subsequently we furloughed staff that were centre based. However, the London Borough of Brent agreed to continue to fund their own placements on condition that Elders Voice developed alternative provision outside of the centre for these service users. The non-furloughed Day Centre staff developed a range of virtual and home based support activities that were open to any older person in Brent, and some more discrete one to one virtual services exclusively for the London Borough of Brent clientele.

1. Our Zumba Classes moved onto Zoom and were delivered weekly. Attendees were also provided with time on the Zoom call, before and after the classes, to socialise. They were also encouraged to join a WhatsApp group to provide peer support as the Pandemic continued. This became a model of good practice for future service development. Subsequent services now build in an element of peer support, outside of the activity being provided.
2. The staff rolled out our 'Lend an Ear' service, which linked volunteers to isolated older people by phone. This provided a weekly check in and support service which was funded directly by Elders Voice. This service reached a significant number of people including people who had had no prior contact with social care teams. This group of people had been facing isolation and loneliness, with no statutory support, even before the pandemic.
3. Reading Friends was a zoom-based group that provided an open forum for discussion on a variety of topics based on reading. It was part of a larger national programme run by The Reading Agency. This project demonstrated the power of small. Although Elders Voice was able to deliver online activities with many participants, we found that for some activities (especially those that required a level of interaction) keeping numbers down provided a better experience for participants. These on-line services helped people build remote friendships and enabled frank conversations about mental health and wellbeing.
4. Art Group was another Zoom based activity, with a tutor providing art based activities for small groups of isolated older people.
5. Activity Boxes were delivered to people's homes. Each Activity Box contained a number of resources including, quizzes, newsletters and art materials. These enabled a person isolated at home to be able to engage with the on-line activities.
6. Our Peer Designers programme brought together a number of people to be part of a co-design group. This group helped with the design and development of services to support people through the Pandemic. The Group consisted of service users, family carers, staff, volunteers, academics and service designers.
7. A partnership with the Old Vic Theatre was a Zoom based, intergenerational collaboration, between school children and Elders Voice service users. The project looked at the creation of spoken and written word activities as well as song writing and dancing.
8. Throughout the winter of 2020 we delivered free pre-prepared meals, weekly, to older people still self-isolating.

OTHER FUNDED ACTIVITIES DELIVERED THROUGH THE PANDEMIC

- We were awarded £30k of funding from the Brent Neighbourhood Community Infrastructure Levy (NCIL) for further refurbishment of the Day Centre and offices. The refurbishments were delayed throughout the lockdown. However, the NCIL funding managers worked with us to ensure the grant was not lost or timed out. The refurbishment has now been completed, with double glazing providing both heat retention and sound proofing.
- The generosity of the City Bridge Trust enabled us to unlock restricted funding. Our initial grant from the City Bridge Trust was aimed to provide a safe space for older people from the LGBTQ+ community to meet and socialise. However with the lockdown restrictions in

Elders Voice

Report of the Trustees for the year ended 31 March 2021

place, this was no longer feasible. The foundation generously enabled the allocation of £28,020 of restricted funds brought forward from the previous financial year, to core expenditure and further supported our charity with £53,450 restricted funding for direct face-to-face activities and core expenditure. This generosity was vital to the ongoing sustainability of the organisation, and enabled Elders Voice to develop its co-design methodology to ensure that all future services would have a focus on co-design embedded in them.

- With £6,250 from the Wembley National Stadium Trust, our Stay Connected programme gave us the opportunity to help people connect through social media. We were able to update IT equipment, distribute IT equipment to people at home and provide support for older people to access a number of digital platforms.
- £8,875 from the Big Lottery Awards for All enabled us to deliver a number of on-line classes and wellbeing sessions directly in to peoples' homes and provide them with the resources and equipment to be able to participate in online activities effectively.
- We were able to negotiate a change of project deliverables within our grant from Brent Council's Voluntary Sector Initiative Fund (VSIF). Initially £25k was awarded to our Healthy Minds, Healthy Bodies project to deliver day centre based yoga and IT classes. However, with the centre closed and people self-isolating, the VSIF grant team agreed to let us use some of the grant to fund a free food delivery service. This meant that during the post-Christmas lockdown we were able to get freshly prepared food out to 40 of the most isolated, and in need, older people. This programme provided regular face to face contact and healthy food at a time when most lockdown activities were coming to an end. We have also been able to use the rest of the funding to extend our hybrid, live centre based/on-line Zumba classes, which are helping people come out of lockdown and back to some much needed social activities.

We cannot reiterate how grateful we are to these funding agencies, who were so supportive of our organisation, and how generous they were to let us re-design pre-funded programmes, to serve the older communities more effectively during the emergency.

OTHER INCOME STREAMS

Income from hall hire and rentals was suspended from 24th March 2020. However as the restrictions were lifted between each lockdown we were able to offer our premises for use to childcare groups and wellbeing support groups. This provided a small amount of income. A number of long term hirers are now returning as restrictions on various groups meeting are lifted.

COVID IMPACT

The COVID-19 pandemic had a significant impact across the globe. But it did not impact us all equally. Older people were more susceptible to the virus, but also in some quarters, vilified, because of this. In many cases the support services in place to ensure their wellbeing closed and plans to remove vital care were either implemented or discussed openly. A significant number of older people were home, alone and fearful throughout the pandemic.

For the third sector, this was also a challenging time. Fundraising from traditional areas came to a halt and there was a significant increase in the number of organisations applying for grants. We also started seeing substantial cuts in funding for statutory contracts.

This has impacted Elders Voice's finances and fundraising strategies. However, staff teams and Trustees rallied to ensure we were able to maintain the high quality support we have always provided. Staff adapted to new ways of working, with a focus on collaboration across different sectors. Team managers began looking at new pricing structures for key services, while moving on from traditional income generation strategies to more innovative approaches to funding service

Elders Voice

Report of the Trustees for the year ended 31 March 2021

provision. We actively collaborated with a number of different organisations for joint fundraising, and began working across a number of sectors to develop new and exciting service offers.

Even though a small organisation, Elders Voice was active, throughout the pandemic, advocating for the needs of older people. We promoted the continued use of co-production to ensure older people had a say in the services they received. Our peer design programme meant that we could continue to explore the real needs of older people, and insights from our designers informed the development of a number of on-line programmes, not just by Elders Voice, but also organisations we shared those insights with. Because of this focused activism we are now being approached by individuals keen to support us in fundraising, in joint design programmes and one off events.

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities (SOFA) show incoming resources for the year of £614,753 (prior year £705,783) and outgoing resources of £592,752 (prior year £716,394) resulting in a surplus of £22,001 (prior year deficit of £10,611). Elders Voice spent 95% of its resources on charitable activities

The total reserves at the year-end stand at £208,656 (prior year £186,655). Of these £199,737 are unrestricted reserves (prior year £145,906). These meet the reserve policy target for three months of unrestricted expenditure of £194,846 set in March 2020. The policy will be reviewed in December 2021.

Brent Local Authority are our primary source of income with other smaller amounts from City Bridge Trust, Wembley National Stadium Trust and National Lottery Awards for All.

Donations and Legacies for the year total £19,689 (prior year £35,343).

Elders Voice would like to thank individual donors, anonymous donors and people who use our services who have donated throughout the year. This financial support enables Elders Voice to work towards achieving the aim of supporting older people.

The funding landscape is likely to look very different in the coming year due to the on-going impact of COVID-19 pandemic. Elders Voice will adjust to the new landscape however it develops and will continue to seek new opportunities to fundraise from Trusts and Foundations, and through tender portals. We will continue to review all contractual agreements, with the Finance Manager taking the lead on negotiating contracts as and when they come up for renewal.

FUTURE DEVELOPMENTS

From July 1st 2020 Elders Voice has had a new CEO. As such the organisation is undergoing change. There is now a focus on the development of services in collaboration with older people and the development of partnerships with both other local charities and the Local Authority.

With both the financial impact of the COVID-19 pandemic and the continuing issues around Brexit, funding across both Local Authorities and the third sector will inevitably become tighter and more challenging to obtain. However, with the publication of the Social Care Act White Paper and the development of statutory Integrated Care Systems, opportunities to develop partnerships to support these government programmes may well open new funding streams for organisations and statutory bodies who work together. As Elders Voice has been at the forefront of promoting and delivering high quality co-production and co-design programmes, We believe our position

Elders Voice

Report of the Trustees for the year ended 31 March 2021

at the forefront of co-production work in the borough enables Elders Voice to be seen as credible partners across both the third and statutory sectors.

The pandemic has also provided time for Elders Voice to look at its business model. Elders Voice identified a number of programmes and projects that were not financially sustainable. As such Elders Voice has developed a more sustainable pricing structure for its Day Centre activities. The Day Centre is also moving from an 'all day' rate to a sessional based offer. There will be a focus on wellbeing and preventive activities rather than secondary and tertiary care. This should provide more choice for people accessing our services, whilst also proving better value for self-funding people with limited budgets.

Elders Voice has been successful in obtaining a grant of £43k to make the hall and our outside areas more accessible and COVID secure by increasing ventilation in our main hall and creating a spacious outside seating area.

Elders Voice has been working on a joint funding application with Sudbury Neighbourhood Centre to the Heritage Lottery Fund for a project entitled "Brent Pride". This application is to create an archive of LGBT+ older peoples' oral history during the period of the 1950s – 1980s. We are already through to Stage Two of this application for £249,000, and it is due to be submitted in October 2021.

Elders Voice is in early discussions with AGE UK around a partnership bid for Big Lottery Partnership Grant, and with the Sudbury Neighbourhood Centre with a two-pronged application to the Big Lottery Community Fund to deliver employment programmes for over 50s and a range of preventative wellbeing activities to deliver from both of our centres.

We have moved from providing a dementia café, to developing a dementia hub. The hub will fundraise for one off projects that focus on the resilience of families with members living with dementia. These projects will enable families to develop their own long term strategies of support in parallel with, what are very limited, statutory provisions. These projects will look at non-clinical ways of supporting a person with dementia, through music, photography, storytelling and other creative means. This will enable us to reach more people living with dementia, rather than the small, closed cohort of people that access dementia cafés across the borough.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Elders Voice is registered as a Charity with the Charity Commission under registration number 1091519. It is constituted as a company limited by guarantee (registration number 4323296) and is therefore governed by its Memorandum of Association.

Legal responsibility for the management of the Charity is vested in the Board of Trustees.

The Board of Trustees met eight times during the financial year 2020-2021 via Zoom, the meetings being attended also by the Chief Executive, the Finance Manager and the Operations Manager. At the time of writing this report we had six Trustees. The Articles of Association state that Elders Voice can recruit a maximum of fifteen Trustees. According to our Articles of Association, Trustees serve a term of three years after which they must resign but may offer themselves for re-appointment. At our Annual General Meeting on 4th November 2020 there were two re-elections to the Board of Trustees.

We recruit Trustees who will benefit the Charity with their knowledge of older peoples' services, the health and social care agenda and other skills, knowledge and experience to complement these.

Elders Voice

Report of the Trustees for the year ended 31 March 2021

The day to day running of the Charity is delegated to the Chief Executive, supported by the Operations Manager, Service Managers and Finance Manager. The Chief Executive has overall responsibility for Elders Voice project management and service development. Service Managers are responsible for day to day project management, the delivery of front line services, service development and monitoring of projects. Front line workers are responsible for maintaining quality of service and developing and sustaining professional working relationships with service users and their families.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company Number
04323296 (England and Wales)

Registered Charity Number
1091519

Registered Office
181 Mortimer Road
London, NW10 5TN.

Trustees

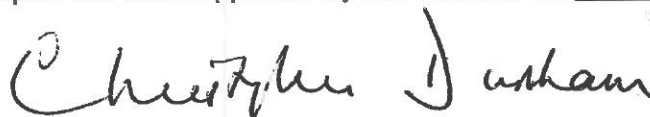
Trustees who served during the year and up to the date of this report were as follows:

Christopher Dunham (Chair)
Jade Wilson-Heaven (Resigned June 2020)
Siobhan Mahony (Resigned July 2020)
Mary Sackville-West
Nada Savitch
Nancy Augustt
Rebecca Deegan
Emanuel Da Costa (Resigned 22.07.20)
Lawrence Ryden (Appointed May 2020)

All the directors of the company are also Trustees of the Charity and their responsibilities include all the responsibilities of directors under the Companies Act. The directors are members of the company.

The Trustee's Report has been approved by the Trustees on 24/11/21 and signed on their behalf.

Name
Trustee/Director


CHRISTOPHER DUNHAM

Independent examiner's report to the Trustees of ELDERS VOICE

I report to the charity Trustees on my examination of the accounts of Elders Voice for the year ended 31st March 2021.

Responsibilities and basis of report

As the charity's Trustees of the Company (and also the directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act.


Independent Examiner's statement

Since the Company's gross income exceeded £250,000, I confirm that I am qualified to undertake the examination because I am a member of the ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.


Anthony Epton BAFCA CTA FCIE
Goldwins Chartered Accountants
75 Maygrove Road
West Hampstead
London NW6 2EG.

Date: 30 November 2021

Elders Voice**Statement of financial activities**

(incorporating an income and expenditure account)

For the year ended 31 March 2021

	Note	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Income from:					
Donations and legacies	3	19,689	-	19,689	35,343
Charitable activities: Supporting older people age 50 and over	4	490,365	103,399	593,764	668,900
Investments	5	1,300	-	1,300	1,540
Total income		511,354	103,399	614,753	705,783
Expenditure on:	6				
Fundraising		27,036	-	27,036	27,436
Charitable activities: Supporting older people age 50 and over		458,491	107,225	565,716	688,958
Total expenditure		485,527	107,225	592,752	716,394
Net income/ (expenditure) for the year		25,827	(3,826)	22,001	(10,611)
Net movement in funds		25,827	(3,826)	22,001	(10,611)
Transfers between funds		28,004	(28,004)	-	-
Net movement in funds		53,831	(31,830)	22,001	(10,611)
Reconciliation of funds:					
Total funds brought forward		145,906	40,749	186,655	197,266
Total funds carried forward		199,737	8,919	208,656	186,655

All of the above results are derived from continuing activities.

There were no other recognised gains or losses other than those stated above.


The attached notes form part of these financial statements.

Elders Voice
Balance sheet
As at 31 March 2021

	Note	2021 £	2021 £	2020 £	2020 £
Fixed assets:					
Tangible assets	10		8,445		15,316
Current assets:					
Stock	11	3,260		3,615	
Debtors	12	8,394		45,621	
Cash at bank and in hand		203,535		141,950	
		<u>215,189</u>		<u>191,186</u>	
Liabilities:					
Creditors: amounts falling due within one year	13	(14,978)		(19,847)	
Net current assets			<u>200,211</u>		171,339
Total net assets			<u>208,656</u>		<u>186,655</u>
Funds	15				
Restricted funds			8,919		40,749
Unrestricted funds:			199,737		145,906
Total funds			<u>208,656</u>		<u>186,655</u>

The Charity's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime. The Trustees consider that the Charity is entitled to exemption from the requirement to have an audit under the provision of section 477 of the Companies Act 2006("the Act") and members have not required the Charity to obtain an audit for the year in question in accordance with section 476 of the act. The Trustee acknowledge their responsibilities for complying with the requirement of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

Approved by the trustees on^{24/11/21}..... 2021.
and signed on their behalf by:


Christopher Dunham
Trustee

Company registration no. 04323296

The attached notes form part of the financial statements.

Elders Voice
Statement of cash flows
For the year ended 31 March 2021

	Note	2021 £	2020 £	
Cash flows from operating activities:				
Net cash provided by / (used in) operating activities	a	63,880	(48,573)	
Cash flows from investing activities:				
Sale/ (purchase) of fixed assets		(2,295)	(3,499)	
Cash provided by / (used in) investing activities		(2,295)	(3,499)	
Change in cash and cash equivalents in the year		61,585	(52,072)	
Cash and cash equivalents at the beginning of the year		141,950	194,022	
Cash and cash equivalents at the end of the year	b	203,535	141,950	
a) Reconciliation of net income / (expenditure) to net cash flow from operating activities				
		2021 £	2020 £	
Net income / (expenditure) for the reporting period (as per the statement of financial activities)		22,001	(10,611)	
Depreciation		9,166	9,596	
(Increase)/ decrease in stock		355	(133)	
(Increase)/ decrease in debtors		37,227	(28,044)	
Increase/ (decrease) in creditors		(4,869)	(19,381)	
Net cash provided by / (used in) operating activities		63,880	(48,573)	
b) Analysis of cash and cash equivalents				
	At 1 April 2020 £	Cash flows £	Other changes £	At 31 March 2021 £
Cash at bank and in hand	141,950	61,585	-	203,535
Total cash and cash equivalents	141,950	61,585	-	203,535

Elders Voice
Notes to the financial statements
For the year ended 31 March 2021

1 Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 - effective 1 January 2015) - (Charities SORP FRS 102) and the Companies Act 2006.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

Elders Voice is a charitable company limited by guarantee and is incorporated in England and Wales. The registered office address is 181 Mortimer Road, London, NW10 5TN.

b) Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

d) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

e) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

f) Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of generating funds relate to the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

g) Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charitable activities. These costs have been allocated between cost of generating funds and expenditure on charitable activities.

Elders Voice
Notes to the financial statements
For the year ended 31 March 2021

1 Accounting policies (continued)

h) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Improvements to property	- at varying rates on cost
Fixtures and fittings	- at varying rates on cost

i) Stocks

Stock in hand are accessories bought and held for Accident Prevention and Gardening projects and are valued at the lower of cost or net realisable value.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Pensions

The charitable company contributes into the pension of its employees. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension costs charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

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Notes to the financial statements
For the year ended 31 March 2021

2 Detailed comparatives for the statement of financial activities

	2020 Unrestricted Funds £	2020 Restricted Funds £	2020 Total Funds £
Income from:			
Donations & Gift aid	34,593	750	35,343
Charitable activities:			
Supporting older people age 50 and over	571,940	96,960	668,900
Investments	1,540	-	1,540
Total income	608,073	97,710	705,783
Expenditure on:			
Fundraising	27,436	-	27,436
Charitable activities:			
Supporting older people age 50 and over	615,483	73,475	688,958
Total expenditure	642,919	73,475	716,394
Net income/ (expenditure) for the year	(34,846)	24,235	(10,611)
Net movement in funds	(34,846)	24,235	(10,611)
Transfers between funds	-	-	-
Net movement in funds	(34,846)	24,235	(10,611)
Total funds brought forward	180,752	16,514	197,266
Total funds carried forward	145,906	40,749	186,655

3 Income from donations and legacies

	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Donations	13,342	-	13,342	14,664
Gift Aid	63	-	63	380
Legacies	6,284	-	6,284	20,299
	19,689	-	19,689	35,343

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Notes to the financial statements
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4 Income from charitable activities

	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Grants and contracts				
LB Brent- Supporting People and AP Service	398,630	-	398,630	398,630
L B Brent- Adult Social Care	59,721	-	59,721	74,888
L B Brent- Dementia Cafes	-	-	-	5,111
L B Brent- NCIL	-	30,000	30,000	16,000
Charles Hayward Foundation	-	-	-	1,157
Wembley National Stadium Trust	-	6,250	6,250	6,082
Santander Foundation Discovery Grant	-	-	-	3,750
Independence at Home grant	-	-	-	1,629
Big Lottery Awards For All	-	8,875	8,875	7,545
Voluntary Sector Infrastructure Fund	-	4,824	4,824	4,847
The Inman Foundation	-	-	-	5,000
City Bridge Trust	-	53,450	53,450	50,050
Brent- Great Get Together	-	-	-	500
Groundwork UK	-	-	-	400
Total	458,351	103,399	561,750	575,589

Other income from generating activities

Hall Hire and Office Rental	7,071	-	7,071	31,508
Service Provision and material	6,165	-	6,165	6,890
Clubs and Classes	-	-	-	1,642
Private Day Care	125	-	125	52,802
Other	18,653	-	18,653	469
Total	32,014	-	32,014	93,311
Total income from charitable activities	490,365	103,399	593,764	668,900

5 Income from investments

	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Bank interest	1,300	-	1,300	1,540
	1,300	-	1,300	1,540

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Notes to the financial statements
For the year ended 31 March 2021

6(a) Analysis of expenditure

	Fundraising costs £	Charitable activities Supporting older people age 50 and over £	Support costs £	2021 Total £	2020 Total £
Staff costs (See note 8)	27,036	463,082	-	490,118	558,909
Other staff costs	-	4,946	-	4,946	22,675
Sessional workers	-	1,455	-	1,455	2,975
Fundraising Costs					
Events	-	-	-	-	963
Project Direct Costs					
Consumable materials	-	284	-	284	1,364
Consumable equipment	-	1,076	-	1,076	1,169
Meals provisions	-	-	-	-	7,724
Hospitality and outings	-	16	-	16	1,036
Dementia garden	-	-	-	-	524
Dementia café	-	-	-	-	(1,942)
Travel and subsistence	-	2,314	-	2,314	3,640
Transport provisions	-	7,062	-	7,062	25,966
Floating Support welfare grants	-	-	-	-	1,876
Equipments	-	3,812	-	3,812	4,115
Building Costs					
Cleaning	-	-	5,353	5,353	6,725
Insurance	-	-	9,677	9,677	15,056
Utilities	-	-	4,924	4,924	6,320
Repair and renewals	-	-	21,419	21,419	19,127
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	9,166	9,166	9,596
Equipments	-	-	2,564	2,564	5,061
Management and Administration					
Subscriptions	-	-	403	403	110
Telephone and broadband	-	-	4,104	4,104	4,827
Postage and stationary	-	-	2,124	2,124	2,525
Cosultancy	-	32	-	32	637
Information Technology					
IT equipment 'Stay connected'	-	5,793	814	6,607	3,538
IT Support and other expenses	-	-	3,676	3,676	-
Governance Costs					
Independent examination fee	-	-	2,400	2,400	2,400
Annual report	-	-	13	13	233
Quality Assurance	-	-	509	509	509
Bank charges	-	-	498	498	537
	27,036	489,872	75,844	592,752	716,394
Support costs	-	75,844	(75,844)	-	
Total expenditure 2021	27,036	565,716	-	592,752	

Of the total expenditure, £485,227 was unrestricted (2020: £642,919) and £107,225 was restricted (2020: £73,475).

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Notes to the financial statements
For the year ended 31 March 2021

6(b) Analysis of expenditure

	Fundraising costs	Charitable Supporting older people age 50 and over	Support costs	2020 Total	2019 Total
	£	£	£	£	£
Staff costs (See note 8)	27,036	531,873	-	558,909	551,501
Other staff costs	-	22,675	-	22,675	2,091
Sessional workers	-	2,975	-	2,975	4,528
Fundraising Costs					
Legacy	-	-	-	-	-
Events	-	963	-	963	8,250
Project Direct Costs					
Consumable materials	-	-	1,364	1,364	523
Consumable equipment	-	1,169	-	1,169	1,534
Meals provisions	-	7,724	-	7,724	7,872
Hospitality and outings	-	1,036	-	1,036	1,126
Dementia garden	-	524	-	524	6,784
Dementia café	-	(1,942)	-	(1,942)	2,605
Travel and subsistence	-	3,640	-	3,640	4,999
Transport provisions	-	25,966	-	25,966	19,922
Independence at home grant	-	-	-	-	1,213
Floating Support welfare grants	-	1,876	-	1,876	-
Equipments	-	4,115	-	4,115	4,301
Building Costs					
Cleaning	-	-	6,725	6,725	6,371
Insurance	-	-	15,056	15,056	4,816
Utilities	-	-	6,320	6,320	4,564
Repair and renewals	-	-	19,127	19,127	34,544
Rent	-	-	8,200	8,200	8,200
Depreciation	-	-	9,596	9,596	13,494
Equipments	-	-	5,061	5,061	2,620
Management and Administration					
Legal fees	-	-	-	-	-
Subscriptions	-	-	110	110	274
Telephone and broadband	-	-	4,827	4,827	6,370
Postage and stationary	-	-	2,525	2,525	3,006
Cosultancy	400	-	237	637	246
Information Technology					
IT expenses	-	-	3,538	3,538	4,238
Governance Costs					
Independent examination fee	-	-	2,400	2,400	2,300
Annual report	-	-	233	233	355
Quality Assurance	-	-	509	509	509
Bank charges	-	-	537	537	642
	<u>27,436</u>	<u>602,593</u>	<u>86,365</u>	<u>716,394</u>	<u>712,740</u>
Support costs	-	86,365	(86,365)	-	-
Total expenditure 2020	<u>27,436</u>	<u>688,958</u>	<u>-</u>	<u>716,394</u>	

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Notes to the financial statements
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7 Net Income / (expenditure) for the year

This is stated after charging / (crediting):	2021	2020
	£	£
Depreciation	9,166	9,596
Independent examination fee	2,400	2,400

8 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:	2021	2020
	£	£
Salaries and wages	440,908	501,732
Social security costs	34,609	40,620
Other pension costs	14,601	16,557
	490,118	558,909

No employee earned over £60,000 during the year (2020 Nil).

The total employee benefits including pension contributions and employer's national insurance of the key management personnel were £49,159 (2020:£52,785).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2020: £nil). In 2021, no trustees were reimbursed for expenses (2020: nil). No charity trustee received payment for professional or other services supplied to the charity (2020: £nil).

Staff numbers

The average number of employees (head count based on number of staff employed) during the year was as follows:

	2021	2020
	No.	No.
Administrative staff	2.5	3.5
Direct charitable work	13	14
	15.5	17.5

9 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10 Tangible fixed assets

	Motor vehicles	Improvement to property £	Fixtures and fittings and Office Equipment £	Total £
Cost				
At the start of the year	36,117	22,698	29,639	88,454
Additions in year	-	-	2,295	2,295
At the end of the year	36,117	22,698	31,934	90,749
Depreciation				
At the start of the year	25,898	22,698	24,542	73,138
Charge for the year	4,087	-	5,079	9,166
At the end of the year	29,985	22,698	29,621	82,304
Net book value				
At the end of the year	6,132	-	2,313	8,445
At the start of the year	10,219	-	5,097	15,316

All of the above assets are used for charitable purposes.

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11 Stocks		2021	2020
		£	£
Consumables-Equipment and small tools		<u>3,260</u>	<u>3,615</u>
		3,260	3,615
12 Debtors		2020	2019
		£	£
Trade debtors		4,734	7,100
Prepayments		3,660	4,251
Accrued income		-	34,270
		<u>8,394</u>	<u>45,621</u>
		8,394	45,621
13 Creditors: amounts falling due within one year		2021	2020
		£	£
Trade creditors		722	3,171
Taxation and social security		7,868	10,216
Pension Liability		2,422	2,162
Accruals		2,737	3,039
Other creditors		1,229	1,259
		<u>14,978</u>	<u>19,847</u>
		14,978	19,847
Deferred Income		2021	2020
		£	£
Balance at the beginning of the year		-	15,418
Amount released to income in the year		-	(15,418)
Balance at the end of the year		-	-

Deferred income comprises grants received for the purpose of expenditure in a future period.

14(a) Analysis of net assets between funds-Current year

	General Unrestricted Funds	Restricted Funds	Total funds
	£	£	£
Tangible fixed assets	8,445	-	8,445
Net current assets	<u>191,292</u>	<u>8,919</u>	<u>200,211</u>
Net assets at the end of the year	<u>199,737</u>	<u>8,919</u>	<u>208,656</u>

14(b) Analysis of net assets between funds-Prior year

	General Unrestricted Funds	Restricted Funds	Total funds
	£	£	£
Tangible fixed assets	15,316	-	15,316
Net current assets	<u>130,590</u>	<u>40,749</u>	<u>171,339</u>
Net assets at the end of the year	<u>145,906</u>	<u>40,749</u>	<u>186,655</u>

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15(a) Movements in funds-Current year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- CIL	-	30,000	(21,081)	-	8,919
Wembley Stadium	3,507	6,250	(9,757)	-	-
City Bridge Trust	28,020	53,460	(53,460)	(28,020)	-
The Inman Foundation	3,200	-	(3,200)	-	-
Garfield Weston Foundation	4,085	-	(4,085)	-	-
Voluntary Sector Infrastructure Fund	(204)	4,824	(4,620)	-	-
Big Lottery Awards For All	2,154	8,876	(11,029)	-	-
Independence at Home grant	(16)	-	-	16	-
Independence at Home grant 2019-20	3	-	(3)	-	-
Total restricted funds	40,749	103,399	(107,225)	(28,004)	8,919
Total unrestricted funds	145,906	511,354	(485,527)	28,004	199,737
Total funds	186,655	614,753	(592,752)	-	208,656

City Bridge Trust agreed the transfer of £28,020 from restricted to unrestricted core funds to support the charity due to the pandemic.

Movements in funds-Prior year

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
Restricted funds:					
L B Brent- Dementia Cafes	7,313	-	(7,313)	-	-
L B Brent- CIL	-	16,000	(16,000)	-	-
Brent Get Together - Community Lunch	-	500	(500)	-	-
Wembley Stadium	-	6,082	(2,575)	-	3,507
Aziz Foundation	-	-	-	-	-
City Bridge Trust	-	50,050	(22,030)	-	28,020
The Inman Foundation	-	5,000	(1,800)	-	3,200
Santander Foundation Discovery Grant	-	3,750	(3,750)	-	-
Garfield Weston Foundation	8,967	-	(4,882)	-	4,085
Groundwork UK	-	400	(400)	-	-
Barchester Charity Foundation	-	750	(750)	-	-
Voluntary Sector Infrastructure Fund	-	4,847	(5,051)	-	(204)
Big Lottery Awards For All	-	7,545	(5,391)	-	2,154
Independence at Home grant	234	-	(250)	-	(16)
Independence at Home grant 2019-20	-	1,629	(1,626)	-	3
Charles Hayward Foundation	-	1,157	(1,157)	-	-
Total restricted funds	16,514	97,710	(73,475)	-	40,749
Total unrestricted funds	180,752	608,073	(642,919)	-	180,752
Total funds	197,266	705,783	(716,394)	-	186,655

16 Legal status of the charity

The charity is a company limited by guarantee and has no share capital.

17 Related party transactions

There are no related party transactions to disclose for the year (2020: none).