

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

England & Wales · Charity number 1091200

Details

Status Registered

Legal form Charitable company

Company number [03643622](#)

Registered 2002-03-19

Register [View on the Charity Commission register](#)

Contact

Address 2 Friar Street
Newcastle upon Tyne
NE1 4XA

Phone 07791945402

Email info@refugee.org.uk

Website www.refugee.org.uk

Activities

Objects: A) TO PROVIDE RELIEF FOR REFUGEES(INCLUDING CONVENTION REFUGEES,REFUGEE COMMUNITIES,PEOPLE WITH EXCEPTIONAL LEAVE TO REMAIN,ASYLUM SEEKERS AND EX-DETAINEES)AND MIGRANTS WHO ARE IN CONDITIONS OF NEED, HARDSHIP,SICKNESS OR DISTRESS,WITHOUT DISTINCTION OF AGE,SEX,RACE,NATIONALITY,POLITICAL OR RELIGIOUS OR OTHER OPINIONS,AND IN ADDITION: B) TO ADVANCE THE EDUCATION AND THE PROTECTION OF HEALTH OF SUCH PEOPLE, AND C) TO PROVIDE THEM WITH FACILITIES FOR RECREATION AND LEISURE-TIME OCCUPATION IN THE INTERESTS OF SOCIAL WELFARE.

Activities: NERS supports and is committed to the work of the Regional Refugee Forum and the North East Strategic Migration Partnership. Ners highlights the need to carry out further research in areas of communities' relations and issues of citizenship and the feeling of belonging. NERS has developed to meet the current government policies of dispersing asylum seekers to the various regions of the UK.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Education/training, The Prevention Or Relief Of Poverty, Accommodation/housing, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Defined Groups

Geography

- **Area of benefit:** THE COUNTIES OF NORTHUMBERLAND, TYNE AND WEAR, DURHAM, CLEVELAND AND CUMBRIA
- Gateshead
- Middlesbrough
- Newcastle Upon Tyne City
- North Tyneside
- South Tyneside
- Stockton-on-tees
- Sunderland

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£529,017	£615,632	£88,093	12
2024-03-31	£616,846	£624,362	£174,708	13
2023-03-31	£695,453	£682,789	£182,224	13
2022-03-31	£531,538	£527,097	£169,560	14
2021-03-31	£600,108	£492,224	£165,119	12

Trustees

Name	Role	Appointed
Georgina Hamilton Fletcher		2024-02-21
HERBERT THONDHLANA		2022-10-26
Pa Saikou Saidkhan		2022-09-26
Seyedeh Sepideh Mojabi		2023-11-30

Accounts



**UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH
2025**

FOR

NORTH OF ENGLAND REFUGEE SERVICE LIMITED

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

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FOR THE YEAR ENDED 31 MARCH 2025**

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THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Throughout the year NERS continued on working with and for the immediate and long term needs of the community of refugees across the North East region, focusing at the most vulnerable stages of the journey to integration. This year the Board and Staff continued reshaping a strong organisation capable of achieving success in meeting its objectives.

Centres of Operation

NERS works from 3 centres and runs outreach from 1 site

- | | |
|------------------|---|
| 1. Newcastle | 2 Friars Street, Newcastle upon Tyne, NE1 4XA |
| 2. Middlesbrough | Unit 6, Broadcasting House, Newport Road, Middlesbrough TS1 5JA |
| 3. Sunderland | Suite 12, Eagle Building, 201 High Street East, Sunderland, SR1 2XA |
| 4. Stockton | The Arrival Practice, Stockton-On-Tees, TS18 2EP |

Newcastle and Middlesbrough offices are open full time, Sunderland three days and Stockton outreach one day per week. We also provide services via telephone and social media platforms, such as WhatsApp, Skype and Zoom. Our services included liaising with the Home Office, the Department of Work and Pensions and local authorities.

Asylum Advice Service

This service is partly funded by Newcastle City Council and provides comprehensive advice and support to individuals at every stage of the asylum process. This includes assistance from the pre-application stage, throughout the asylum process, and, for those granted refugee status or leave to remain, support during their transition into mainstream society. We also offer information and guidance for those individuals whose support has been terminated.

We provide impartial and independent advice to individuals whose asylum application have been refused. We assess the possibility of applying for 'Section 4' or 'Section 95' support and where appropriate, we work jointly with client and immigration and asylum lawyers to explore further legal options. For some, Assisted Voluntary Return (AVR) to their home country may be appropriate and in such cases, we make referrals for specialised advice. Our AVR service helps those with 'No Recourse to Public Funds' to return to their country of origin with dignity, should they choose to do so.

Throughout the year, we welcomed and supported **4,749** individuals, including **1,100** new contacts. We provided advice and assistance on asylum-related issues to **3,499** individuals through **6,198** advice sessions. This included 2,630 individuals from our Newcastle office, 205 from Middlesbrough, and 664 from Sunderland.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

OBJECTIVES AND ACTIVITIES - continued

Immigration Advice

This service is part of the Justice Together North East Project, funded by the Justice Together Initiative, a collaborative funder program with a ten-year commitment. In addition to providing financial support, the initiative helps grant partners empower individuals with lived and learned experience of the immigration system, while promoting and embedding anti-racism strategies.

We are a delivery partner where we provide immigration asylum legal advice for those who have no access to legal aid and can't afford the legal fees. We help people in making applications to lodge their appeal and securing their appeal rights to have an oral hearing when all other law firms, in the area, have refused to take their matter any further. We are helping them to work out what has been their issue(s) throughout the asylum process, which has led to their refusal, and tackling it head on. We make successful applications reuniting children and mums and dads all loved ones. We help to draft statements and gather supportive evidence such as National IDs, birth certificates and marriage certificates.

We also provide first class immigration advice and assist our clients to apply for Further Leave to Remain (FLR) Fresh Claims, Naturalisation and British Passports as well as make Submissions on behalf of our clients to bodies such as:

- > Court
- > Home Office to deal with any requisitions
- > local MPs and Authorities such as Social Services

This year, we have supported **262** individuals through **527** advice sessions and successfully reunited over **25** people with their families in the UK through family reunion from war-torn countries.

Integration and Employment Service

Our Integration and Employment Service offers comprehensive support to individuals granted refugee status or leave to remain, helping them build stable lives in their new environment. We address both immediate needs-such as securing housing and financial assistance-as well as longer-term goals, including community integration, accessing education, and finding employment that matches their skills.

This service plays a crucial role in preventing destitution, particularly as individuals with leave to remain must find accommodation and financial support within 28 days. By providing essential resources and guidance, we aim to empower them to settle successfully and contribute to their communities.

Between 1st April 2023 to 31st March 2024 the Service has helped **688** clients during **878** advice sessions. During this period, we assisted clients in accessing their rightful welfare entitlements, securing a total of **£1,867,476** in benefits.

North East RISE (NERISE)

NERISE was an innovative partnership between the Home Office, North East Migration Partnership (NEMP), local authorities, refugee-supporting charities, and Bridges Outcomes Partnership. Its primary goal was to enhance the financial inclusion, housing, employment, and broader integration of newly granted refugees in the North East region. As a delivery partner, NERS provided essential advice and support on housing and integration across Sunderland, Northumberland, North Tyneside, and South Tyneside.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

The project concluded on 31st March 2024, having supported a total of 160 clients.

OBJECTIVES AND ACTIVITIES - continued

Supported Housing

This is a partnership with Your Homes Newcastle (YHN is the arm's length management organisation for Newcastle City Council housing) - and Home Group (HG is a large housing association). We manage 20 properties in Newcastle, on lease from YHN and HG.

We provide housing and tailored support to asylum seekers who have been granted leave to remain and are vulnerable, often due to mental health issues, addiction, or homelessness. Our service offers short-term accommodation and individualised support for up to two years, helping clients transition from supported housing to independent living.

Support includes assistance with claiming housing benefit, accessing other welfare benefits, council tax advice, and connecting with health and social care services. We also help clients access ESOL courses, education and employment services, as well as provide budgeting and financial advice. In addition, we facilitate engagement with community activities, refugee organisations, counselling, and problem-solving support. Our assistance continues even after clients leave our accommodation, ensuring they are prepared to live independently.

Key achievements for this period include:

Successful Transitions:

The Service successfully transitioned nine individuals into independent living accommodations.

Family Reunifications:

We supported three clients in reuniting with their families. Notably, one individual was reunited with his wife and children, with the children now enrolled in full-time education.

Financial Support and Employment Assistance:

We helped four clients secure full-time employment and three obtain part-time jobs, representing significant progress toward self-sufficiency. Additionally, the Service assisted clients in securing approximately **£164,525** in welfare benefits and saved them **£8,400** on water bills.

Interpreting and Translation Service

We assist refugees and other migrants to train and employ them as sessional interpreters to provide interpreting and translation services. We provide these services for NERS clients and as well as other organisations such as NHS, social services, schools, solicitors, local authorities, housing associations, care homes and counselling services.

The service is an income generating activity, it used to contribute more than 20% to our annual income. However, due to a combination factors beyond our control the service income has reduced from £140,300 in 2019/20 to £40,100 in 2023/24.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

OBJECTIVES AND ACTIVITIES - continued

Advocacy and Policy Influence

NERS advocates for its clients' rights to access the information and services they are entitled to, serving as an independent voice in meetings and forums to address their needs. We use evidence gathered from our clients to influence policy both regionally and nationally, often in collaboration with key partners. Nationally, we work with the Refugee Council, Refugee Action, Welsh and Scottish Refugee Councils, the Red Cross, Freedom from Torture, and Migrant Help. We are active members of the National Asylum Stakeholders Forum and the Asylum Support Forum. Locally, we collaborate with the Regional Refugee Forum and represents the voluntary section on the Regional Migration Partnership, hosted by Middlesbrough Council.

At the local level, NERS partners with charities such as the Red Cross, West End Refugee Service, Newcastle Law Centre, Friends of the Drop-In, Open Doors, Justice First, and Action Foundation to combat destitution. We provide face-to-face advice on accessing asylum support for clients served by these organisations and help coordinate destitution referrals to ensure efficient use of limited resources. Additionally, we conduct awareness-raising sessions across the region to improve the wider community's understanding of issues faced by asylum seekers.

Student Placements

Social work students from the universities of Durham, Teesside, Northumbria and Cumbria are hosted on placement within NERS. This enables NERS to work with and engage future social workers in the issues affecting our client group. On average we provide about 800 days per annum of placements for social work students.

Public Benefit

The trustees have considered the Charity Commission's guidance on public benefit with regard to its objectives and activities.

FINANCIAL REVIEW

At the balance sheet date, the charity held funds amounting to £88,093 (2024 - £174,708) of which £nil (2024 - £nil) was subject to restriction, a further £20,993 (2024 - £18,836) was represented by illiquid assets and therefore not freely available to the charity. Total free reserves amounted to £67,100 (2024 - £155,872).

Reserves Policy

The trustees agree to retain those amounts generated by interpreting and venue hire each financial year, within the reserves of the charity.

The trustees are committed to maintaining at all times at least the equivalent of three months running costs as advised by the Charity Commission and, whenever we fall below that level, to make it a business plan priority to regain the three month position.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025**

FUTURE DIRECTION

Our future plan is to strengthen and deepen our work within NERS five core service areas, while also piloting and developing additional service interventions where relevant and feasible. NERS will become a more enterprising organisation, open to experimenting and piloting new interventions. There are several other potential service areas that warrant further investigation. Introducing new services will be dependent on a number of factors, including availability of funding and relevance to the needs in the Region. Possible interventions for which we will explore the feasibility and relevance include the following:

- > Mentoring and support to refugee community organisations, in partnership with the Regional Refugee Forum.
- > Advice and support for host communities.
- > Interventions that generate an income, including attaching a fee to certain non-urgent services, or selling products.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

STRUCTURE, GOVERNANCE AND MANAGEMENT

The company is governed by its Memorandum of Articles of Association which state the objects as: "(a) to provide relief for refugees (including convention refugees, refugee communities, people with exceptional leave to remain, asylum seekers and ex-detainees) and migrants who are in conditions of need, hardship, sickness or distress, without distinction of age, sex, race, nationality, political or religious or other opinions, and in addition: (b) to advance the education and the protection of health of such people, and (c) to provide them with facilities for recreation and leisure-time occupation in the interests of social welfare."

Board of Trustees (The Board)

The Company Board of Trustees has at least three persons. At every Annual General Meeting one-third of the Trustees shall retire from office. In the event that the number is not divisible by three, then the proportion to retire shall be that which is nearest to one-third. The Trustees to retire shall be those longest in office since they were last appointed or re-appointed. Where there are Trustees who have been in office for the same length of time then, in the absence of agreement, those to retire shall be selected by lot. A retiring Trustee is eligible for re-appointment provided that no-one may serve as a Trustee for more than nine consecutive years.

Operational Management

The day to day management of the Company is through the Director who reports to the Board. The staff team includes a senior finance officer, an administrator, a receptionist, five service leads and seven service specialists working alongside more than 40 volunteers.

Policies

The North of England Refugee Service (NERS) holds a full range of policies regulating all aspects of its business. These are regularly updated and a list of key current policies is given below:

- Complaints Procedure
- Confidentiality
- Dignity at Work
- Equal Opportunity
- Health and Safety
- Internal Audit Procedure for Finance
- Safeguarding Children
- Safeguarding Vulnerable Adults
- Investment and Reserves Policy

Risk Management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Induction and Training of New Trustees

Due to the diverse nature of the trustee group, induction and training is tailored to each trustee's needs.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025**

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

3643622 (England and Wales)

Registered Charity number

1091200

Registered office

2 Friars Street
Newcastle upon Tyne
NE1 4XA

Trustees

Josephine Mudzingwa (retired 27 September 2024)

Pa Saikou Saidykhan

Herbert Thondhlana

Smajo Beso (retired 25 November 2024)

Seyedeh Sepideh Mojabi

Georgina Hamilton Fletcher

Company Secretary and Director

Dr Mohamed Nasreldin

Independent Examiner

Read, Milburn & Co, 71 Howard Street, North Shields, NE30 1AF

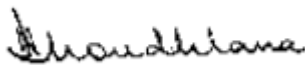
Bankers

Virgin Money, 131-135 Northumberland Street, Newcastle upon Tyne, NE1 4XF

Solicitors

Muckle LLP, 32 Gallowgate, Newcastle upon Tyne, NE1 4BF

Approved by order of the board of trustees on 10 September 2025 and signed on its behalf by:



Herbert Thondhlana - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

Independent examiner's report to the trustees of The North of England Refugee Service Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

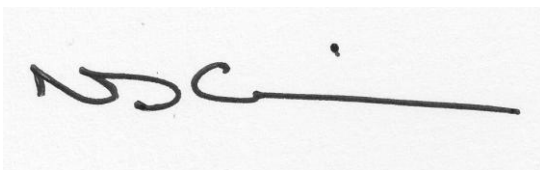
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in black ink, appearing to read 'N Liley', followed by a long horizontal line.

Nicholas Liley FCA
The Institute of Chartered Accountants in England and Wales

BK Plus Limited
Chartered Certified Accountants
13 Windsor Terrace
Newcastle upon Tyne
NE2 4HE

16 December 2025

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2025**

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	7,742	-	7,742	4,015
Charitable activities					
Housing	4	329,263	-	329,263	334,173
Integration advice		-	104,201	104,201	192,685
Interpreting		20,915	-	20,915	40,446
Core		40,000	19,250	59,250	39,650
Investment income	3	2,646	-	2,646	5,077
Other income		5,000	-	5,000	800
Total		<u>405,566</u>	<u>123,451</u>	<u>529,017</u>	<u>616,846</u>
EXPENDITURE ON					
Charitable activities					
Housing	5	329,263	-	329,263	218,385
Integration advice		-	104,201	104,201	172,721
Interpreting		20,915	-	20,915	41,262
Core		142,003	19,250	161,253	191,994
Total		<u>492,181</u>	<u>123,451</u>	<u>615,632</u>	<u>624,362</u>
NET INCOME/(EXPENDITURE)		(86,615)	-	(86,615)	(7,516)
RECONCILIATION OF FUNDS					
Total funds brought forward		174,708	-	174,708	182,224
TOTAL FUNDS CARRIED FORWARD		<u><u>88,093</u></u>	<u><u>-</u></u>	<u><u>88,093</u></u>	<u><u>174,708</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET
31 MARCH 2025**

	Notes	2025 £	2024 £
FIXED ASSETS			
Tangible assets	12	8,191	6,641
Investments	13	<u>12,802</u>	<u>12,195</u>
		20,993	18,836
CURRENT ASSETS			
Debtors	14	103,814	128,694
Cash at bank and in hand		<u>102,597</u>	<u>154,172</u>
		206,411	282,866
CREDITORS			
Amounts falling due within one year	15	<u>(139,311)</u>	<u>(126,994)</u>
NET CURRENT ASSETS		<u>67,100</u>	<u>155,872</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>88,093</u>	<u>174,708</u>
NET ASSETS		<u>88,093</u>	<u>174,708</u>
FUNDS	18		
Unrestricted funds		<u>88,093</u>	<u>174,708</u>
TOTAL FUNDS		<u>88,093</u>	<u>174,708</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

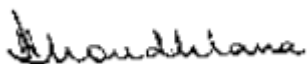
The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET - continued
31 MARCH 2025**

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 10 September 2025 and were signed on its behalf by:

A handwritten signature in dark ink, appearing to read 'Thondhlana', is written on the page.

Herbert Thondhlana - Trustee

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**CASH FLOW STATEMENT
FOR THE YEAR ENDED 31 MARCH 2025**

	Notes	2025 £	2024 £
Cash flows from operating activities			
Cash generated from operations	20	<u>(45,581)</u>	<u>64,923</u>
Net cash (used in)/provided by operating activities		<u>(45,581)</u>	<u>64,923</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		(5,387)	(4,278)
Purchase of fixed asset investments		(628)	(447)
Sale of fixed asset investments		<u>21</u>	<u>22</u>
Net cash used in investing activities		<u>(5,994)</u>	<u>(4,703)</u>
Change in cash and cash equivalents in the reporting period		(51,575)	60,220
Cash and cash equivalents at the beginning of the reporting period		<u>154,172</u>	<u>93,952</u>
Cash and cash equivalents at the end of the reporting period		<u><u>102,597</u></u>	<u><u>154,172</u></u>

The notes form part of these financial statements

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value.

The presentation currency of the financial statements is the Pound Sterling (£).

Going Concern

The financial statements are prepared on the going concern basis. In the opinion of trustees, no material uncertainties exist about the charity's ability to continue.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Income subject to VAT is stated nett of output tax at the applicable flat rate.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources. All expenditure is shown inclusive of VAT where applicable.

Allocation and apportionment of costs

Costs are allocated to the charity's activities on the basis of fair usage of staff and facilities.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Improvements to property	- in accordance with the property
Office equipment	- 25% on reducing balance and 25% on cost
Computer equipment	- 33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

1. ACCOUNTING POLICIES - continued

Fund accounting

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Investments

In accordance with recommended practice, listed investments are included at market value. Realised and unrealised gains and losses are shown separately on the Statement of Financial Activities.

Debtors

Trade and other debtors (including prepayments) are recognised at the settlement amount due or amount prepaid) nett of any trade discounts.

Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments.

Creditors

Creditors (including accruals) are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and accruals are recognised at their settlement amount nett of any trade discounts.

Financial instruments

All financial assets and financial liabilities of the charity qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

2. DONATIONS AND LEGACIES

	2025	2024
	£	£
Donations	<u>7,742</u>	<u>4,015</u>

3. INVESTMENT INCOME

	2025	2024
	£	£
Investment income	<u>2,646</u>	<u>5,077</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	Housing £	Integration advice £	Interpreting £
Interpreting services	-	-	20,915
Contract income	7,108	-	-
Newcastle City Council	322,155	-	-
Grants	<u>-</u>	<u>104,201</u>	<u>-</u>
	<u>329,263</u>	<u>104,201</u>	<u>20,915</u>
		2025	2024
		Total	Total
	Core	activities	activities
	£	£	£
Interpreting services	-	20,915	40,446
Contract income	-	7,108	105,955
Newcastle City Council	-	322,155	308,165
Grants	<u>59,250</u>	<u>163,451</u>	<u>152,388</u>
	<u>59,250</u>	<u>513,629</u>	<u>606,954</u>

Grants received, included in the above, are as follows:

	2025	2024
	£	£
The Henry Smith Charity	70,000	52,500
The 1989 Willan Charitable Trust	-	10,000
The AB Charitable Trust	5,000	-
Garfield Weston Foundation	30,000	-
Newcastle Wellbeing Fund	-	6,000
West End Refugee Fund	-	18,900
Community Foundation	3,000	8,500
The Sir James Knott Trust	<u>10,000</u>	<u>10,000</u>
Carried forward	118,000	105,900

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

4. INCOME FROM CHARITABLE ACTIVITIES - continued

	2025	2024
	£	£
Brought forward	118,000	105,900
JTI Foundation	34,201	41,338
Sainsburys Charitable Trust	11,250	3,750
The Rothley Trust	-	1,400
	<u>163,451</u>	<u>152,388</u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs (see note 6) £	Support costs (see note 7) £	Totals £
Housing	259,538	69,725	329,263
Integration advice	61,977	42,224	104,201
Interpreting	17,661	3,254	20,915
Core	<u>13,014</u>	<u>148,239</u>	<u>161,253</u>
	<u>352,190</u>	<u>263,442</u>	<u>615,632</u>

6. DIRECT COSTS OF CHARITABLE ACTIVITIES

	2025	2024
	£	£
Staff costs	161,814	170,991
Client costs	159,428	143,068
Volunteer costs	18,049	9,052
Other staffing costs	1,512	5,815
Interpreter costs	<u>11,387</u>	<u>37,217</u>
	<u>352,190</u>	<u>366,143</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

7. SUPPORT COSTS

	General support £	Governance costs £	Totals £
Housing	69,725	-	69,725
Integration advice	42,224	-	42,224
Interpreting	3,254	-	3,254
Core	<u>145,137</u>	<u>3,102</u>	<u>148,239</u>
	<u>260,340</u>	<u>3,102</u>	<u>263,442</u>

Cost	Basis of allocation
General support	Fair usage of staff and facilities
Governance costs	Fair usage of staff and facilities

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2025 £	2024 £
Depreciation - owned assets	3,837	9,263
Independent Examiner's remuneration	3,102	3,102
Payments under operating leases	<u>159,341</u>	<u>134,967</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

10. STAFF COSTS

	2025 £	2024 £
Wages and salaries	269,358	281,899
Social security costs	21,682	17,267
Other pension costs	<u>8,347</u>	<u>8,643</u>
	<u>299,387</u>	<u>307,809</u>

The key management personnel, including the trustees, are listed under Reference and Administrative Details. The total employee benefits of the key management personnel including Social Security were £51,305 (2024 - £42,717).

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

10. STAFF COSTS - continued

The average monthly number of employees during the year was as follows:

	2025	2024
Management & administration	<u>11</u>	<u>13</u>

No employees received emoluments in excess of £60,000.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	4,015	-	4,015
Charitable activities			
Housing	315,273	18,900	334,173
Integration advice	98,847	93,838	192,685
Interpreting	40,446	-	40,446
Core	11,400	28,250	39,650
Investment income	5,077	-	5,077
Other income	800	-	800
Total	<u>475,858</u>	<u>140,988</u>	<u>616,846</u>
EXPENDITURE ON			
Charitable activities			
Housing	199,485	18,900	218,385
Integration advice	78,883	93,838	172,721
Interpreting	41,262	-	41,262
Core	<u>163,744</u>	<u>28,250</u>	<u>191,994</u>
Total	<u>483,374</u>	<u>140,988</u>	<u>624,362</u>
NET INCOME/(EXPENDITURE)	(7,516)	-	(7,516)
RECONCILIATION OF FUNDS			
Total funds brought forward	182,224	-	182,224
TOTAL FUNDS CARRIED FORWARD	<u>174,708</u>	<u>-</u>	<u>174,708</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

12. TANGIBLE FIXED ASSETS

	Improvements to property £	Office equipment £	Computer equipment £	Totals £
COST				
At 1 April 2024	40,660	26,356	40,993	108,009
Additions	<u>5,387</u>	<u>-</u>	<u>-</u>	<u>5,387</u>
At 31 March 2025	<u>46,047</u>	<u>26,356</u>	<u>40,993</u>	<u>113,396</u>
DEPRECIATION				
At 1 April 2024	36,138	24,237	40,993	101,368
Charge for year	<u>3,305</u>	<u>532</u>	<u>-</u>	<u>3,837</u>
At 31 March 2025	<u>39,443</u>	<u>24,769</u>	<u>40,993</u>	<u>105,205</u>
NET BOOK VALUE				
At 31 March 2025	<u>6,604</u>	<u>1,587</u>	<u>-</u>	<u>8,191</u>
At 31 March 2024	<u>4,522</u>	<u>2,119</u>	<u>-</u>	<u>6,641</u>

13. FIXED ASSET INVESTMENTS

	Listed investments £
MARKET VALUE	
At 1 April 2024	12,195
Additions	628
Disposals	<u>(21)</u>
At 31 March 2025	<u>12,802</u>
NET BOOK VALUE	
At 31 March 2025	<u>12,802</u>
At 31 March 2024	<u>12,195</u>

There were no investment assets outside the UK. The portfolio continued to be managed by Fidelity Worldwide Investment during the financial year.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Trade debtors	43,376	53,741
Prepayments and accrued income	<u>60,438</u>	<u>74,953</u>
	<u>103,814</u>	<u>128,694</u>

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Trade creditors	98,512	62,532
Social security and other taxes	4,316	7,573
VAT	-	1,095
Other creditors	8,377	5,760
Accruals and deferred income	<u>28,106</u>	<u>50,034</u>
	<u>139,311</u>	<u>126,994</u>

Deferred Income

Included within Accruals and Deferred Income are the following amounts comprising income received in advance of delivery of the related services or expenditure incurred.

	£
Balance at 1 April 2024	28,750
Released to income from charitable activities	(11,250)
Amount deferred in year	<u>7,500</u>
Balance at 31 March 2025	<u>25,000</u>

16. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2025	2024
	£	£
Within one year	<u>35,874</u>	<u>75,965</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted funds	Restricted funds	2025 Total funds	2024 Total funds
	£	£	£	£
Fixed assets	8,191	-	8,191	6,641
Investments	12,802	-	12,802	12,195
Current assets	181,411	25,000	206,411	282,866
Current liabilities	<u>(114,311)</u>	<u>(25,000)</u>	<u>(139,311)</u>	<u>(126,994)</u>
	<u>88,093</u>	<u>-</u>	<u>88,093</u>	<u>174,708</u>

18. MOVEMENT IN FUNDS

	At 1/4/24 £	Net movement in funds £	At 31/3/25 £
Unrestricted funds			
General fund	174,708	(86,615)	88,093
	<u>174,708</u>	<u>(86,615)</u>	<u>88,093</u>
TOTAL FUNDS	<u>174,708</u>	<u>(86,615)</u>	<u>88,093</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	405,566	(492,181)	(86,615)
Restricted funds			
The Henry Smith Charity	70,000	(70,000)	-
The AB Charitable Trust	5,000	(5,000)	-
Community Foundation	3,000	(3,000)	-
JTI Foundation	34,201	(34,201)	-
Sainsburys Charitable Trust	<u>11,250</u>	<u>(11,250)</u>	<u>-</u>
	<u>123,451</u>	<u>(123,451)</u>	<u>-</u>
TOTAL FUNDS	<u>529,017</u>	<u>(615,632)</u>	<u>(86,615)</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

18. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1/4/23 £	Net movement in funds £	At 31/3/24 £
Unrestricted funds			
General fund	182,224	(7,516)	174,708
TOTAL FUNDS	<u>182,224</u>	<u>(7,516)</u>	<u>174,708</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	475,858	(483,374)	(7,516)
Restricted funds			
The Henry Smith Charity	52,500	(52,500)	-
Newcastle City Council	6,000	(6,000)	-
The 1989 Willan Charitable Trust	10,000	(10,000)	-
West End Refugee Fund	18,900	(18,900)	-
Community Foundation	8,500	(8,500)	-
JTI Foundation	41,338	(41,338)	-
Sainsburys Charitable Trust	3,750	(3,750)	-
	140,988	(140,988)	-
TOTAL FUNDS	<u>616,846</u>	<u>(624,362)</u>	<u>(7,516)</u>

The Henry Smith Charity fund is a grant received towards the appointment of an advice worker to support service users in Tyne & Wear.

The West End Refugee Fund supported the provision of housing.

The other restricted funds relate to various projects run by the charity to support its primary objectives as noted in the Trustees report.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025**

19. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

20. RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2025 £	2024 £
Net expenditure for the reporting period (as per the Statement of Financial Activities)	(86,615)	(7,516)
Adjustments for:		
Depreciation charges	3,837	9,263
Decrease in debtors	24,880	1,706
Increase in creditors	<u>12,317</u>	<u>61,470</u>
Net cash (used in)/provided by operations	<u>(45,581)</u>	<u>64,923</u>

21. ANALYSIS OF CHANGES IN NET FUNDS

	At 1/4/24 £	Cash flow £	At 31/3/25 £
Net cash			
Cash at bank and in hand	<u>154,172</u>	<u>(51,575)</u>	<u>102,597</u>
	<u>154,172</u>	<u>(51,575)</u>	<u>102,597</u>
Total	<u>154,172</u>	<u>(51,575)</u>	<u>102,597</u>

22. LEGAL STATUS

North of England Refugee Service is a company limited by guarantee, registered in England and Wales and has no share capital. The company's registered number and registered office address can be found within Reference and Administrative Details.

The liability of the members is limited. Every member of the charitable company undertakes to contribute such amount as may be required (not exceeding £1) to the charitable company's assets if it should be wound up while s/he is a member or within one year after s/he ceases to be a member, for payment of the charitable company's debts and liabilities contracted before s/he ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories themselves.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2025**

	2025 £	2024 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	7,742	4,015
Investment income		
Investment income	2,646	5,077
Charitable activities		
Interpreting services	20,915	40,446
Contract income	7,108	105,955
Newcastle City Council	322,155	308,165
Grants	<u>163,451</u>	<u>152,388</u>
	513,629	606,954
Other income		
Student placement income	-	800
Other income	<u>5,000</u>	<u>-</u>
	<u>5,000</u>	<u>800</u>
Total incoming resources	529,017	616,846
EXPENDITURE		
Charitable activities		
Wages	145,613	156,598
Social security	11,698	9,592
Pensions	4,503	4,801
Client costs	159,428	143,068
Volunteer costs	18,049	9,052
Other staffing costs	1,512	5,815
Interpreter costs	<u>11,387</u>	<u>37,217</u>
	352,190	366,143
Support costs		
General support		
Wages	123,745	125,301
Social security	9,984	7,675
Carried forward	133,729	132,976

This page does not form part of the statutory financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2025**

	2025 £	2024 £
General support		
Brought forward	133,729	132,976
Pensions	3,844	3,842
Rent and rates	43,508	41,814
Insurance	6,695	8,281
Light and heat	3,145	2,213
Telephone	18,843	21,816
Postage and stationery	9,280	6,048
Sundries	15,375	9,084
Cleaning	3,953	2,662
Repairs and renewals	486	-
IT costs	15,393	14,986
Professional fees	2,190	2,000
Bank charges	62	132
Depreciation of tangible fixed assets	<u>3,837</u>	<u>9,263</u>
	260,340	255,117
Governance costs		
Accountancy and legal fees	<u>3,102</u>	<u>3,102</u>
Total resources expended	<u>615,632</u>	<u>624,362</u>
Net expenditure	<u><u>(86,615)</u></u>	<u><u>(7,516)</u></u>

This page does not form part of the statutory financial statements

Accounts

**REPORT OF THE DIRECTORS AND
UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024
FOR
NORTH OF ENGLAND REFUGEE SERVICE LIMITED**

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

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FOR THE YEAR ENDED 31 MARCH 2024**

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THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Throughout the year NERS continued on working with and for the immediate and long term needs of the community of refugees across the North East region, focusing at the most vulnerable stages of the journey to integration. This year the Board and Staff continued reshaping a strong organisation capable of achieving success in meeting its objectives.

Centres of Operation

NERS works from 3 centres and runs outreach from 1 site

- | | |
|------------------|---|
| 1. Newcastle | 2 Friars Street, Newcastle upon Tyne, NE1 4XA |
| 2. Middlesbrough | Unit 6, Broadcasting House, Newport Road, Middlesbrough TS1 5JA |
| 3. Sunderland | Suite 12, Eagle Building, 201 High Street East, Sunderland, SR1 2XA |
| 4. Stockton | The Arrival Practice, Stockton-On-Tees, TS18 2EP |

Newcastle and Middlesbrough offices are open full time, Sunderland three days and Stockton outreach one day per week. We also provide services via telephone and social media platforms, such as WhatsApp, Skype and Zoom. Our services included liaising with the Home Office, the Department of Work and Pensions and local authorities.

Asylum Advice Service

This service is partly funded by Newcastle City Council and provides comprehensive advice and support to individuals at every stage of the asylum process. This includes assistance from the pre-application stage, throughout the asylum process, and, for those granted refugee status or leave to remain, support during their transition into mainstream society. We also offer information and guidance for those individuals whose support has been terminated.

We provide impartial and independent advice to individuals whose asylum application have been refused. We assess the possibility of applying for 'Section 4' or 'Section 95' support and where appropriate, we work jointly with client and immigration and asylum lawyers to explore further legal options. For some, Assisted Voluntary Return (AVR) to their home country may be appropriate and in such cases, we make referrals for specialised advice. Our AVR service helps those with 'No Recourse to Public Funds' to return to their country of origin with dignity, should they choose to do so.

Throughout the year, we welcomed and supported **4,749** individuals, including **1,100** new contacts. We provided advice and assistance on asylum-related issues to **3,499** individuals through **6,198** advice sessions. This included 2,630 individuals from our Newcastle office, 205 from Middlesbrough, and 664 from Sunderland.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

OBJECTIVES AND ACTIVITIES - continued

Immigration Advice

This service is part of the Justice Together North East Project, funded by the Justice Together Initiative, a collaborative funder program with a ten-year commitment. In addition to providing financial support, the initiative helps grant partners empower individuals with lived and learned experience of the immigration system, while promoting and embedding anti-racism strategies.

We are a delivery partner where we provide immigration asylum legal advice for those who have no access to legal aid and can't afford the legal fees. We help people in making applications to lodge their appeal and securing their appeal rights to have an oral hearing when all other law firms, in the area, have refused to take their matter any further. We are helping them to work out what has been their issue(s) throughout the asylum process, which has led to their refusal, and tackling it head on. We make successful applications reuniting children and mums and dads all loved ones. We help to draft statements and gather supportive evidence such as National IDs, birth certificates and marriage certificates.

We also provide first class immigration advice and assist our clients to apply for Further Leave to Remain (FLR) Fresh Claims, Naturalisation and British Passports as well as make Submissions on behalf of our clients to bodies such as:

- > Court
- > Home Office to deal with any requisitions
- > local MPs and Authorities such as Social Services

This year, we have supported **262** individuals through **527** advice sessions and successfully reunited over **25** people with their families in the UK through family reunion from war-torn countries.

Integration and Employment Service

Our Integration and Employment Service offers comprehensive support to individuals granted refugee status or leave to remain, helping them build stable lives in their new environment. We address both immediate needs-such as securing housing and financial assistance-as well as longer-term goals, including community integration, accessing education, and finding employment that matches their skills.

This service plays a crucial role in preventing destitution, particularly as individuals with leave to remain must find accommodation and financial support within 28 days. By providing essential resources and guidance, we aim to empower them to settle successfully and contribute to their communities.

Between 1st April 2023 to 31st March 2024 the Service has helped **688** clients during **878** advice sessions. During this period, we assisted clients in accessing their rightful welfare entitlements, securing a total of **£1,867,476** in benefits.

North East RISE (NERISE)

NERISE was an innovative partnership between the Home Office, North East Migration Partnership (NEMP), local authorities, refugee-supporting charities, and Bridges Outcomes Partnership. Its primary goal was to enhance the financial inclusion, housing, employment, and broader integration of newly granted refugees in the North East region. As a delivery partner, NERS provided essential advice and support on housing and integration across Sunderland, Northumberland, North Tyneside, and South Tyneside.

The project concluded on 31st March 2024, having supported a total of 160 clients.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

OBJECTIVES AND ACTIVITIES - continued

Supported Housing

This is a partnership with Your Homes Newcastle (YHN is the arm's length management organisation for Newcastle City Council housing) - and Home Group (HG is a large housing association). We manage 20 properties in Newcastle, on lease from YHN and HG.

We provide housing and tailored support to asylum seekers who have been granted leave to remain and are vulnerable, often due to mental health issues, addiction, or homelessness. Our service offers short-term accommodation and individualised support for up to two years, helping clients transition from supported housing to independent living.

Support includes assistance with claiming housing benefit, accessing other welfare benefits, council tax advice, and connecting with health and social care services. We also help clients access ESOL courses, education and employment services, as well as provide budgeting and financial advice. In addition, we facilitate engagement with community activities, refugee organisations, counselling, and problem-solving support. Our assistance continues even after clients leave our accommodation, ensuring they are prepared to live independently.

Key achievements for this period include:

Successful Transitions:

The Service successfully transitioned nine individuals into independent living accommodations.

Family Reunifications:

We supported three clients in reuniting with their families. Notably, one individual was reunited with his wife and children, with the children now enrolled in full-time education.

Financial Support and Employment Assistance:

We helped four clients secure full-time employment and three obtain part-time jobs, representing significant progress toward self-sufficiency. Additionally, the Service assisted clients in securing approximately **£164,525** in welfare benefits and saved them **£8,400** on water bills.

Interpreting and Translation Service

We assist refugees and other migrants to train and employ them as sessional interpreters to provide interpreting and translation services. We provide these services for NERS clients and as well as other organisations such as NHS, social services, schools, solicitors, local authorities, housing associations, care homes and counselling services.

The service is an income generating activity, it used to contribute more than 20% to our annual income. However, due to a combination factors beyond our control the service income has reduced from £140,300 in 2019/20 to £40,100 in 2023/24.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

OBJECTIVES AND ACTIVITIES - continued

Advocacy and Policy Influence

NERS advocates for its clients' rights to access the information and services they are entitled to, serving as an independent voice in meetings and forums to address their needs. We use evidence gathered from our clients to influence policy both regionally and nationally, often in collaboration with key partners. Nationally, we work with the Refugee Council, Refugee Action, Welsh and Scottish Refugee Councils, the Red Cross, Freedom from Torture, and Migrant Help. We are active members of the National Asylum Stakeholders Forum and the Asylum Support Forum. Locally, we collaborate with the Regional Refugee Forum and represents the voluntary section on the Regional Migration Partnership, hosted by Middlesbrough Council.

At the local level, NERS partners with charities such as the Red Cross, West End Refugee Service, Newcastle Law Centre, Friends of the Drop-In, Open Doors, Justice First, and Action Foundation to combat destitution. We provide face-to-face advice on accessing asylum support for clients served by these organisations and help coordinate destitution referrals to ensure efficient use of limited resources. Additionally, we conduct awareness-raising sessions across the region to improve the wider community's understanding of issues faced by asylum seekers.

Student Placements

Social work students from the universities of Durham, Teesside, Northumbria and Cumbria are hosted on placement within NERS. This enables NERS to work with and engage future social workers in the issues affecting our client group. On average we provide about 800 days per annum of placements for social work students.

Public Benefit

The trustees have considered the Charity Commission's guidance on public benefit with regard to its objectives and activities.

FINANCIAL REVIEW

At the balance sheet date, the charity held funds amounting to £174,708 (2023 - £182,224) of which £nil (2023 - £nil) was subject to restriction, a further £18,836 (2023 - £23,396) was represented by illiquid assets and therefore not freely available to the charity. Total free reserves amounted to £155,872 (2023 - £158,828).

Reserves Policy

The trustees agree to retain those amounts generated by interpreting and venue hire each financial year, within the reserves of the charity.

The trustees are committed to maintaining at all times at least the equivalent of three months running costs as advised by the Charity Commission and, whenever we fall below that level, to make it a business plan priority to regain the three month position.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024**

FUTURE DIRECTION

Our future plan is to strengthen and deepen our work within NERS five core service areas, while also piloting and developing additional service interventions where relevant and feasible. NERS will become a more enterprising organisation, open to experimenting and piloting new interventions. There are several other potential service areas that warrant further investigation. Introducing new services will be dependent on a number of factors, including availability of funding and relevance to the needs in the Region. Possible interventions for which we will explore the feasibility and relevance include the following:

- > Mentoring and support to refugee community organisations, in partnership with the Regional Refugee Forum.
- > Advice and support for host communities.
- > Interventions that generate an income, including attaching a fee to certain non-urgent services, or selling products.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

The company is governed by its Memorandum of Articles of Association which state the objects as: "(a) to provide relief for refugees (including convention refugees, refugee communities, people with exceptional leave to remain, asylum seekers and ex-detainees) and migrants who are in conditions of need, hardship, sickness or distress, without distinction of age, sex, race, nationality, political or religious or other opinions, and in addition: (b) to advance the education and the protection of health of such people, and (c) to provide them with facilities for recreation and leisure-time occupation in the interests of social welfare."

Board of Trustees (The Board)

The Company Board of Trustees has at least three persons. At every Annual General Meeting one-third of the Trustees shall retire from office. In the event that the number is not divisible by three, then the proportion to retire shall be that which is nearest to one-third. The Trustees to retire shall be those longest in office since they were last appointed or re-appointed. Where there are Trustees who have been in office for the same length of time then, in the absence of agreement, those to retire shall be selected by lot. A retiring Trustee is eligible for re-appointment provided that no-one may serve as a Trustee for more than nine consecutive years.

Operational Management

The day to day management of the Company is through the Director who reports to the Board. The staff team includes a senior finance officer, an administrator, a receptionist, five service leads and seven service specialists working alongside more than 40 volunteers.

Policies

The North of England Refugee Service (NERS) holds a full range of policies regulating all aspects of its business. These are regularly updated and a list of key current policies is given below:

Complaints Procedure
Confidentiality
Dignity at Work
Equal Opportunity
Health and Safety
Internal Audit Procedure for Finance
Safeguarding Children
Safeguarding Vulnerable Adults
Investment and Reserves Policy

Risk Management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Induction and Training of New Trustees

Due to the diverse nature of the trustee group, induction and training is tailored to each trustee's needs.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024**

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

3643622 (England and Wales)

Registered Charity number

1091200

Registered office

2 Friars Street
Newcastle upon Tyne
NE1 4XA

Trustees

Cllr Ann Schofield - Chair	(retired 25 September 2023)
Ibrahim Diallo - Vice Chair	(retired 5 April 2023)

Dean Backhouse	(retired 12 June 2023)
Tessa Gray	(retired 24 September 2023)
Josephine Mudzingwa	(retired 27 September 2024)
Fiona Ranson	(retired 12 July 2023)
Amer Ratkusic	(retired 24 September 2023)
Pa Saikou Saidykhan	
Herbert Thondhlana	
Smajo Beso	(appointed 1 December 2023)
Seyedeh Sepideh Mojabi	(appointed 2 January 2024)
Georgina Hamilton Fletcher	(appointed 1 March 2024)

Company Secretary and Director

Dr Mohamed Nasreldin

Independent Examiner

Read, Milburn & Co, 71 Howard Street, North Shields, NE30 1AF

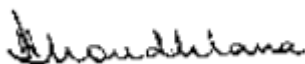
Bankers

Virgin Money, 131-135 Northumberland Street, Newcastle upon Tyne, NE1 4XF

Solicitors

Muckle LLP, 32 Gallowgate, Newcastle upon Tyne, NE1 4BF

Approved by order of the board of trustees on 28 January 2025 and signed on its behalf by:



Herbert Thondhlana - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

Independent examiner's report to the trustees of The North of England Refugee Service Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

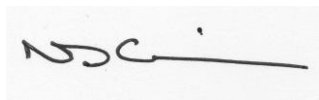
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Nicholas Liley FCA
The Institute of Chartered Accountants in England and Wales

Read, Milburn & Co

29 January 2025

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	4,015	-	4,015	4,120
Charitable activities	4				
Housing		315,273	18,900	334,173	303,347
Integration advice		98,847	93,838	192,685	237,322
Interpreting		40,446	-	40,446	51,293
Core		11,400	28,250	39,650	89,000
Investment income	3	5,077	-	5,077	2,284
Other income		<u>800</u>	<u>-</u>	<u>800</u>	<u>8,087</u>
Total		<u>475,858</u>	<u>140,988</u>	<u>616,846</u>	<u>695,453</u>
EXPENDITURE ON					
Charitable activities	5				
Housing		199,485	18,900	218,385	209,727
Integration advice		78,883	93,838	172,721	185,844
Interpreting		41,262	-	41,262	28,278
Core		<u>163,744</u>	<u>28,250</u>	<u>191,994</u>	<u>258,940</u>
Total		<u>483,374</u>	<u>140,988</u>	<u>624,362</u>	<u>682,789</u>
NET INCOME/(EXPENDITURE)		(7,516)	-	(7,516)	12,664
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>182,224</u>	<u>-</u>	<u>182,224</u>	<u>169,560</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>174,708</u></u>	<u><u>-</u></u>	<u><u>174,708</u></u>	<u><u>182,224</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET
31 MARCH 2024**

	Notes	2024 £	2023 £
FIXED ASSETS			
Tangible assets	12	6,641	11,626
Investments	13	<u>12,195</u>	<u>11,770</u>
		18,836	23,396
CURRENT ASSETS			
Debtors	14	128,694	130,400
Cash at bank and in hand		<u>154,172</u>	<u>93,952</u>
		282,866	224,352
CREDITORS			
Amounts falling due within one year	15	(126,994)	(65,524)
		<u> </u>	<u> </u>
NET CURRENT ASSETS		<u>155,872</u>	<u>158,828</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>174,708</u>	<u>182,224</u>
NET ASSETS		<u>174,708</u>	<u>182,224</u>
FUNDS	18		
Unrestricted funds		<u>174,708</u>	<u>182,224</u>
TOTAL FUNDS		<u>174,708</u>	<u>182,224</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

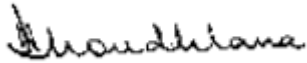
The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET - continued
31 MARCH 2024**

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 28 January 2025 and were signed on its behalf by:

A handwritten signature in dark ink, appearing to read 'Thondhlana', written in a cursive style.

Herbert Thondhlana - Trustee

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**CASH FLOW STATEMENT
FOR THE YEAR ENDED 31 MARCH 2024**

	Notes	2024 £	2023 £
Cash flows from operating activities			
Cash generated from operations	20	<u>64,923</u>	<u>(52,344)</u>
Net cash provided by/(used in) operating activities		<u>64,923</u>	<u>(52,344)</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		(4,278)	(2,379)
Purchase of fixed asset investments		(447)	(209)
Sale of fixed asset investments		<u>22</u>	<u>23</u>
Net cash used in investing activities		<u>(4,703)</u>	<u>(2,565)</u>
Change in cash and cash equivalents in the reporting period		60,220	(54,909)
Cash and cash equivalents at the beginning of the reporting period		<u>93,952</u>	<u>148,861</u>
Cash and cash equivalents at the end of the reporting period		<u><u>154,172</u></u>	<u><u>93,952</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value.

The presentation currency of the financial statements is the Pound Sterling (£).

Going Concern

The financial statements are prepared on the going concern basis. In the opinion of trustees, no material uncertainties exist about the charity's ability to continue.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Income subject to VAT is stated nett of output tax at the applicable flat rate.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources. All expenditure is shown inclusive of VAT where applicable.

Allocation and apportionment of costs

Costs are allocated to the charity's activities on the basis of fair usage of staff and facilities.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Improvements to property	- in accordance with the property
Office equipment	- 25% on reducing balance and 25% on cost
Computer equipment	- 33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

1. ACCOUNTING POLICIES - continued

Fund accounting

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Investments

In accordance with recommended practice, listed investments are included at market value. Realised and unrealised gains and losses are shown separately on the Statement of Financial Activities.

Debtors

Trade and other debtors (including prepayments) are recognised at the settlement amount due or amount prepaid) nett of any trade discounts.

Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments.

Creditors

Creditors (including accruals) are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and accruals are recognised at their settlement amount nett of any trade discounts.

Financial instruments

All financial assets and financial liabilities of the charity qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

2. DONATIONS AND LEGACIES

	2024	2023
	£	£
Donations	<u>4,015</u>	<u>4,120</u>

3. INVESTMENT INCOME

	2024	2023
	£	£
Investment income	<u>5,077</u>	<u>2,284</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	Housing £	Integration advice £	Interpreting £
Interpreting services	-	-	40,446
Contract income	7,108	98,847	-
Newcastle City Council	308,165	-	-
Grants	<u>18,900</u>	<u>93,838</u>	<u>-</u>
	<u>334,173</u>	<u>192,685</u>	<u>40,446</u>
	Core £	2024 Total activities £	2023 Total activities £
Interpreting services	-	40,446	51,293
Contract income	-	105,955	187,069
Newcastle City Council	-	308,165	277,339
Grants	<u>39,650</u>	<u>152,388</u>	<u>165,261</u>
	<u>39,650</u>	<u>606,954</u>	<u>680,962</u>

Grants received, included in the above, are as follows:

	2024	2023
	£	£
The Henry Smith Charity	52,500	35,325
Tudor Trust	-	13,500
The 1989 Willan Charitable Trust	10,000	-
The AB Charitable Trust	-	20,000
Garfield Weston Foundation	-	30,000
Newcastle Wellbeing Fund	6,000	-
West End Refugee Fund	<u>18,900</u>	<u>18,900</u>
Carried forward	87,400	117,725

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

4. INCOME FROM CHARITABLE ACTIVITIES - continued

	2024 £	2023 £
Brought forward	87,400	117,725
Community Foundation	8,500	8,000
The Sir James Knott Trust	10,000	-
Middlesbrough Council	-	2,500
JTI Foundation	41,338	21,835
Sainsburys Charitable Trust	3,750	15,000
W J R Trust	-	201
The Rothley Trust	1,400	-
	<u>152,388</u>	<u>165,261</u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs (see note 6) £	Support costs (see note 7) £	Totals £
Housing	179,657	38,728	218,385
Integration advice	125,396	47,325	172,721
Interpreting	37,217	4,045	41,262
Core	<u>23,873</u>	<u>168,121</u>	<u>191,994</u>
	<u>366,143</u>	<u>258,219</u>	<u>624,362</u>

6. DIRECT COSTS OF CHARITABLE ACTIVITIES

	2024 £	2023 £
Staff costs	170,991	253,101
Client costs	143,068	160,374
Project costs	-	90
Volunteer costs	9,052	7,773
Other staffing costs	5,815	12,027
Interpreter costs	37,217	23,971
Donations and grants redistributed	-	520
	<u>366,143</u>	<u>457,856</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

7. SUPPORT COSTS

	General support £	Governance costs £	Totals £
Housing	38,728	-	38,728
Integration advice	47,325	-	47,325
Interpreting	4,045	-	4,045
Core	<u>165,019</u>	<u>3,102</u>	<u>168,121</u>
	<u>255,117</u>	<u>3,102</u>	<u>258,219</u>

Cost	Basis of allocation
General support	Fair usage of staff and facilities
Governance costs	Fair usage of staff and facilities

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2024 £	2023 £
Depreciation - owned assets	9,263	13,360
Independent Examiner's remuneration	3,102	3,102
Payments under operating leases	<u>134,967</u>	<u>139,911</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

	2024 £	2023 £
Trustees' expenses	<u>-</u>	<u>1,138</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

10. STAFF COSTS

	2024	2023
	£	£
Wages and salaries	281,899	325,907
Social security costs	17,267	21,374
Other pension costs	<u>8,643</u>	<u>10,416</u>
	<u>307,809</u>	<u>357,697</u>

The key management personnel, including the trustees, are listed under Reference and Administrative Details. The total employee benefits of the key management personnel including Social Security were £42,717 (2023 - £42,925).

The average monthly number of employees during the year was as follows:

	2024	2023
Management & administration	<u>13</u>	<u>15</u>

No employees received emoluments in excess of £60,000.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	4,120	-	4,120
Charitable activities			
Housing	284,447	18,900	303,347
Integration advice	180,162	57,160	237,322
Interpreting	51,293	-	51,293
Core	-	89,000	89,000
Investment income	2,284	-	2,284
Other income	<u>8,087</u>	<u>-</u>	<u>8,087</u>
Total	<u>530,393</u>	<u>165,060</u>	<u>695,453</u>
EXPENDITURE ON			
Charitable activities			
Housing	190,827	18,900	209,727
Integration advice	128,684	57,160	185,844
Interpreting	28,278	-	28,278
Core	<u>169,940</u>	<u>89,000</u>	<u>258,940</u>
Total	<u>517,729</u>	<u>165,060</u>	<u>682,789</u>
NET INCOME	12,664	-	12,664
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>169,560</u>	<u>-</u>	<u>169,560</u>
TOTAL FUNDS CARRIED FORWARD	<u><u>182,224</u></u>	<u><u>-</u></u>	<u><u>182,224</u></u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

12. TANGIBLE FIXED ASSETS

	Improvements to property £	Office equipment £	Computer equipment £	Totals £
COST				
At 1 April 2023	36,382	26,356	40,993	103,731
Additions	<u>4,278</u>	<u>-</u>	<u>-</u>	<u>4,278</u>
At 31 March 2024	<u>40,660</u>	<u>26,356</u>	<u>40,993</u>	<u>108,009</u>
DEPRECIATION				
At 1 April 2023	33,877	23,530	34,698	92,105
Charge for year	<u>2,261</u>	<u>707</u>	<u>6,295</u>	<u>9,263</u>
At 31 March 2024	<u>36,138</u>	<u>24,237</u>	<u>40,993</u>	<u>101,368</u>
NET BOOK VALUE				
At 31 March 2024	<u>4,522</u>	<u>2,119</u>	<u>-</u>	<u>6,641</u>
At 31 March 2023	<u>2,505</u>	<u>2,826</u>	<u>6,295</u>	<u>11,626</u>

13. FIXED ASSET INVESTMENTS

	Listed investments £
MARKET VALUE	
At 1 April 2023	11,770
Additions	447
Disposals	<u>(22)</u>
At 31 March 2024	<u>12,195</u>
NET BOOK VALUE	
At 31 March 2024	<u>12,195</u>
At 31 March 2023	<u>11,770</u>

There were no investment assets outside the UK. The portfolio continued to be managed by Fidelity Worldwide Investment during the financial year.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade debtors	53,741	87,247
Prepayments and accrued income	<u>74,953</u>	<u>43,153</u>
	<u>128,694</u>	<u>130,400</u>

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade creditors	62,532	38,429
Social security and other taxes	7,573	5,726
VAT	1,095	-
Other creditors	5,760	3,219
Accruals and deferred income	<u>50,034</u>	<u>18,150</u>
	<u>126,994</u>	<u>65,524</u>

Deferred Income

Included within Accruals and Deferred Income are the following amounts comprising income received in advance of delivery of the related services or expenditure incurred.

	£
Balance at 1 April 2023	-
Released to income from charitable activities	(-)
Amount deferred in year	<u>28,750</u>
Balance at 31 March 2024	<u>28,750</u>

16. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2024	2023
	£	£
Within one year	<u>75,965</u>	<u>75,965</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
Fixed assets	6,641	-	6,641	11,626
Investments	12,195	-	12,195	11,770
Current assets	254,116	28,750	282,866	224,352
Current liabilities	<u>(98,244)</u>	<u>(28,750)</u>	<u>(126,994)</u>	<u>(65,524)</u>
	<u>174,708</u>	<u>-</u>	<u>174,708</u>	<u>182,224</u>

18. MOVEMENT IN FUNDS

	At 1/4/23 £	Net movement in funds £	At 31/3/24 £
Unrestricted funds			
General fund	182,224	(7,516)	174,708
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>182,224</u>	<u>(7,516)</u>	<u>174,708</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	475,858	(483,374)	(7,516)
Restricted funds			
The Henry Smith Charity	52,500	(52,500)	-
Newcastle City Council	6,000	(6,000)	-
The 1989 Willan Charitable Trust	10,000	(10,000)	-
West End Refugee Fund	18,900	(18,900)	-
Community Foundation	8,500	(8,500)	-
JTI Foundation	41,338	(41,338)	-
Sainsburys Charitable Trust	<u>3,750</u>	<u>(3,750)</u>	<u>-</u>
	<u>140,988</u>	<u>(140,988)</u>	<u>-</u>
TOTAL FUNDS	<u>616,846</u>	<u>(624,362)</u>	<u>(7,516)</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

18. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1/4/22 £	Net movement in funds £	At 31/3/23 £
Unrestricted funds			
General fund	169,560	12,664	182,224
TOTAL FUNDS	<u>169,560</u>	<u>12,664</u>	<u>182,224</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	530,393	(517,729)	12,664
Restricted funds			
The Henry Smith Charity	35,325	(35,325)	-
Tudor Trust	13,500	(13,500)	-
The AB Charitable Trust	20,000	(20,000)	-
Garfield Weston Foundation	30,000	(30,000)	-
West End Refugee Fund	18,900	(18,900)	-
Community Foundation	8,000	(8,000)	-
Middlesbrough Council	2,500	(2,500)	-
JTI Foundation	21,835	(21,835)	-
Sainsburys Charitable Trust	15,000	(15,000)	-
	165,060	(165,060)	-
TOTAL FUNDS	<u>695,453</u>	<u>(682,789)</u>	<u>12,664</u>

The Henry Smith Charity fund is a grant received towards the appointment of an advice worker to support service users in Tyne & Wear.

The Tudor Trust fund is a grant received towards the post of Director.

The West End Refugee Fund supported the provision of housing.

Middlesbrough Council funded salary costs and related expenditure as part of the Sustainability Capacity Fund.

The other restricted funds relate to various projects run by the charity to support its primary objectives as noted in the Trustees report.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024**

19. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

**20. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM
OPERATING ACTIVITIES**

	2024 £	2023 £
Net (expenditure)/income for the reporting period (as per the Statement of Financial Activities)	(7,516)	12,664
Adjustments for:		
Depreciation charges	9,263	13,360
Decrease/(increase) in debtors	1,706	(57,143)
Increase/(decrease) in creditors	<u>61,470</u>	<u>(21,225)</u>
Net cash provided by/(used in) operations	<u>64,923</u>	<u>(52,344)</u>

21. ANALYSIS OF CHANGES IN NET FUNDS

	At 1/4/23 £	Cash flow £	At 31/3/24 £
Net cash			
Cash at bank and in hand	<u>93,952</u>	<u>60,220</u>	<u>154,172</u>
	<u>93,952</u>	<u>60,220</u>	<u>154,172</u>
Total	<u>93,952</u>	<u>60,220</u>	<u>154,172</u>

22. LEGAL STATUS

North of England Refugee Service is a company limited by guarantee, registered in England and Wales and has no share capital. The company's registered number and registered office address can be found within Reference and Administrative Details.

The liability of the members is limited. Every member of the charitable company undertakes to contribute such amount as may be required (not exceeding £1) to the charitable company's assets if it should be wound up while s/he is a member or within one year after s/he ceases to be a member, for payment of the charitable company's debts and liabilities contracted before s/he ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories themselves.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2024**

	2024 £	2023 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	4,015	4,120
Investment income		
Investment income	5,077	2,284
Charitable activities		
Interpreting services	40,446	51,293
Contract income	105,955	187,069
Newcastle City Council	308,165	277,339
Grants	<u>152,388</u>	<u>165,261</u>
	606,954	680,962
Other income		
Rental income	-	7,737
Student placement income	<u>800</u>	<u>350</u>
	<u>800</u>	<u>8,087</u>
Total incoming resources	616,846	695,453
EXPENDITURE		
Charitable activities		
Wages	156,598	230,607
Social security	9,592	15,124
Pensions	4,801	7,370
Client costs	143,068	160,374
Project costs	-	90
Volunteer costs	9,052	7,773
Other staffing costs	5,815	12,027
Interpreter costs	37,217	23,971
Donations and grants redistributed	<u>-</u>	<u>520</u>
	366,143	457,856
Support costs		
General support		
Trustees' expenses	-	1,138
Carried forward	-	1,138

This page does not form part of the statutory financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2024**

	2024 £	2023 £
General support		
Brought forward	-	1,138
Wages	125,301	95,300
Social security	7,675	6,250
Pensions	3,842	3,046
Rent and rates	41,814	45,624
Insurance	8,281	4,132
Light and heat	2,213	2,260
Telephone	21,816	19,410
Postage and stationery	6,048	6,800
Sundries	9,084	2,626
Cleaning	2,662	1,718
Repairs and renewals	-	1,572
IT costs	14,986	15,162
Professional fees	2,000	3,318
Bank charges	132	115
Depreciation of tangible fixed assets	<u>9,263</u>	<u>13,360</u>
	255,117	221,831
Governance costs		
Accountancy and legal fees	<u>3,102</u>	<u>3,102</u>
Total resources expended	<u>624,362</u>	<u>682,789</u>
Net (expenditure)/income	<u><u>(7,516)</u></u>	<u><u>12,664</u></u>

This page does not form part of the statutory financial statements

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

England & Wales - Charity number 1091200

Accounts

**REPORT OF THE DIRECTORS AND
UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023
FOR
NORTH OF ENGLAND REFUGEE SERVICE LIMITED**

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

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Cash Flow Statement	12
Notes to the Financial Statements	13 to 25
Detailed Statement of Financial Activities	26 to 27

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Throughout the year NERS continued on working with and for the immediate and long term needs of the community of refugees across the North East region, focusing at the most vulnerable stages of the journey to integration. This year the Board and Staff continued reshaping a strong organisation capable of achieving success in meeting its objectives.

Centres of Operation

NERS works from 3 centres and runs outreach from 1 site

- | | |
|------------------|---|
| 1. Newcastle | 2 Friars Street, Newcastle upon Tyne, NE1 4XA |
| 2. Middlesbrough | Unit 6, Broadcasting House, Newport Road, Middlesbrough TS1 5JA |
| 3. Sunderland | Suite 12, Eagle Building, 201 High Street East, Sunderland, SR1 2XA |
| 4. Stockton | The Arrival Practice, Stockton-On-Tees, TS18 2EP |

Newcastle and Middlesbrough offices are open full time, Sunderland three days and Stockton outreach one day per week. We also provide services via telephone and social media platforms, such as WhatsApp, Skype and Zoom. Our services included liaising with the Home Office, the Department of Work and Pensions and local authorities.

Asylum Advice Service

This service is partly funded by Newcastle City Council. We provide advice and support to people at all stages of their asylum process. This means from the pre-asylum application stage, through the time they are in the asylum process, and if they are given refugee status or leave to remain, during the transition into mainstream society. We also provide information and advice for those whose support is terminated.

We provide impartial and independent advice to people whose application for Asylum has been refused. We will advise clients on possibility of applying for 'Section 4' or 'Section 95' support and where appropriate, we work jointly with client and immigration and asylum lawyers in exploring further steps that can be taken. For some clients the option of Assisted Voluntary Return (AVR) to their home country may be appropriate in which case referrals for such a specific advice will be made. Our AVR service assists people who have 'No Recourse to Public Funds' to return to their country of origin with dignity if they wish.

In the period between 1 April 2022 and 31 March 2023 we provided advice and support on asylum issues to 1,623 individuals during 5,887 advice sessions. We have also taken our services to the asylum seekers who were housed in six different hotels in Newcastle. 372 individuals benefited from this service during 766 advice sessions..

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

OBJECTIVES AND ACTIVITIES - continued

Asylum Legal Advice

This is a new service part of the Justice Together North East Project funded by the Justice Together Initiative. Justice Together is a funder collaboration that aims to operate for a decade. As well as offering funding, they will support the grant partners to build the power and influence of people with lived and learned experience of the immigration system and embed anti-racism strategies.

We are a delivery partner where we provide immigration asylum legal advice for those who have no access to legal aid and can't afford the legal fees. We help people in making applications to lodge their appeal and securing their appeal rights to have an oral hearing when all other law firms, in the area, have refused to take their matter any further. We are helping them to work out what has been their issue(s) throughout the asylum process, which has led to their refusal, and tackling it head on. We make successful applications reuniting children and mums and dads all loved ones. We help to draft statements and gather supportive evidence such as National IDs, birth certificates and marriage certificates.

We also provide first class immigration advice and assist our clients to apply for Further Leave to Remain (FLR) Fresh Claims, Naturalisation and British Passports as well as make Submissions on behalf of our clients to bodies such as:

- > Court
- > Home Office to deal with any requisitions
- > local MPs and Authorities such as Social Services

Through this project, as we are committed to helping those that are the most vulnerable in society and require our help the most.

Integration and Employment Service

This service provides support to those granted refugee status and leave to remain to enable them to "take hold" of life in this country. We look both to immediate needs, such as housing and finance, and also to the longer term, as they seek to make their home in the community, find education and use their skills in work. This service is vitally important in preventing destitution among those who receive Leave to Remain and are required to find accommodation and financial support within 28 days. This strand of our work also provides conversation classes for those who speak little or no English.

In the period between 1st April 2022 to 31st March 2023 the project helped 281 individuals including 82 children, during 368 advice session, to claim the right benefits and find suitable accommodation.

North East RISE (NERISE)

NERISE is an innovative new partnership between the Home Office, North East Migration Partnership (NEMP), Local Authorities, charities supporting refugees and Bridges Outcomes Partnership. The aim is to improve the initial financial inclusion, housing, employment and wider integration needs of newly granted refugees in the North East region. NERS is a delivery partner where we provide advice and support on housing and wider integration needs. We provide our services in Sunderland, Northumberland, North and South Tyneside.

In the period between 1st April 2022 to 31st March 2023 the project helped 110 clients.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

OBJECTIVES AND ACTIVITIES - continued

Supported Housing

This is a partnership with Your Homes Newcastle (YHN is the arm's length management organisation for Newcastle City Council housing) - and Home Group (HG is a large housing association). We manage 20 properties in Newcastle, on lease from YHN and HG.

We house asylum seekers given leave to remain, who are also vulnerable and in need of further support. For example, they may suffer from mental health or addiction issues and from having been homeless. The service provides short term housing and appropriate individualised support for up to two years and until clients can move on from supported housing to independent living. The support can include claiming housing benefit, other welfare benefits, advice with council tax, accessing health and social care services, accessing ESOL and other relevant education services, accessing employment and training services, budgeting and financial advice. We also provide support with accessing community activities and linking with refugee community organisations, counselling and help with problem solving. Our support continues after clients leave our accommodation up to the point where they can cope with independent living.

Over the year April 2022 - March 2023, 40 homeless individuals have benefited from our Supported Housing programme, 6 clients successfully supported to move on from our supported housing into their own independent housing.

Interpreting and Translation Service

We assist refugees and other migrants to train and employ them as sessional interpreters to provide interpreting and translation services. We provide these services for NERS clients and as well as other organisations such as NHS, social services, schools, solicitors, local authorities, housing associations, care homes and counselling services.

The service is our main income generating activity, it used to contribute more than 20% to our annual income. However, due to a combination of factors beyond our control the service income has reduced from £140,300 in 2019/20 to £45,00 in 2022/23.

Advocacy and Policy Influence

NERS advocates for its clients right to access information and services to which they are entitled and provides an independent 'Voice' in meetings and fora about their needs. We use the evidence gathered from our clients to also work regionally and nationally to influence and advocate on matters of policy. We usually do this in partnership with other organisations; nationally with our key partner, the Refugee Council, but also with other agencies such as Refugee Action and the Welsh and Scottish Refugee Councils, Red Cross, Freedom from Torture and Migrant Help. We are also members of the National Asylum Stakeholders Forum and the Asylum Support Forum. Locally we work with partner agencies such as the Regional Refugee Forum and work through structures and processes such as the Regional Migration Partnership, hosted by Middlesbrough Council.

We work in partnership with local charities, such as the Red Cross, West End Refugee Service, Newcastle Law Centre, Friends of the Drop-In, Open Doors, Justice First and Action Foundation, to address destitution. We provide face-to-face advice on accessing the Asylum Support to clients that they are supporting. We also assist with coordination of destitution referrals which helps in maximising use of limited resources. When needed, we deliver awareness raising sessions across the Region that aim to improve the wider community's understanding of issues affecting asylum seekers.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

OBJECTIVES AND ACTIVITIES - continued

Student Placements

Social work students from the universities of Durham, Teesside, Northumbria and Cumbria are hosted on placement within NERS. This enables NERS to work with and engage future social workers in the issues affecting our client group. On average we provide about 800 days per annum of placements for social work students.

Public Benefit

The trustees have considered the Charity Commission's guidance on public benefit with regard to its objectives and activities.

FINANCIAL REVIEW

At the balance sheet date, the charity held funds amounting to £182,224 (2022 - £169,560) of which £nil (2022 - £nil) was subject to restriction, a further £23,396 (2022 - £34,191) was represented by illiquid assets and therefore not freely available to the charity. Total free reserves amounted to £158,828 (2022 - £135,369).

Reserves Policy

The trustees agree to retain those amounts generated by interpreting and venue hire each financial year, within the reserves of the charity.

The trustees are committed to maintaining at all times at least the equivalent of three months running costs as advised by the Charity Commission and, whenever we fall below that level, to make it a business plan priority to regain the three month position.

FUTURE DIRECTION

Our future plan is to strengthen and deepen our work within NERS five core service areas, while also piloting and developing additional service interventions where relevant and feasible. NERS will become a more enterprising organisation, open to experimenting and piloting new interventions. There are several other potential service areas that warrant further investigation. Introducing new services will be dependent on a number of factors, including availability of funding and relevance to the needs in the Region. Possible interventions for which we will explore the feasibility and relevance include the following:

- > Mentoring and support to refugee community organisations, in partnership with the Regional Refugee Forum.
- > Advice and support for host communities.
- > Interventions that generate an income, including attaching a fee to certain non-urgent services, or selling products.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

The company is governed by its Memorandum of Articles of Association which state the objects as: "(a) to provide relief for refugees (including convention refugees, refugee communities, people with exceptional leave to remain, asylum seekers and ex-detainees) and migrants who are in conditions of need, hardship, sickness or distress, without distinction of age, sex, race, nationality, political or religious or other opinions, and in addition: (b) to advance the education and the protection of health of such people, and (c) to provide them with facilities for recreation and leisure-time occupation in the interests of social welfare."

Board of Trustees (The Board)

The Company Board of Trustees has at least three persons. At every Annual General Meeting one-third of the Trustees shall retire from office. In the event that the number is not divisible by three, then the proportion to retire shall be that which is nearest to one-third. The Trustees to retire shall be those longest in office since they were last appointed or re-appointed. Where there are Trustees who have been in office for the same length of time then, in the absence of agreement, those to retire shall be selected by lot. A retiring Trustee is eligible for re-appointment provided that no-one may serve as a Trustee for more than nine consecutive years.

Operational Management

The day to day management of the Company is through the Director who reports to the Board. The staff team includes a senior finance officer, an administrator, a receptionist, five service leads and seven service specialists working alongside more than 40 volunteers.

Policies

The North of England Refugee Service (NERS) holds a full range of policies regulating all aspects of its business. These are regularly updated and a list of key current policies is given below:

- Complaints Procedure
- Confidentiality
- Dignity at Work
- Equal Opportunity
- Health and Safety
- Internal Audit Procedure for Finance
- Safeguarding Children
- Safeguarding Vulnerable Adults
- Investment and Reserves Policy

Risk Management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Induction and Training of New Trustees

Due to the diverse nature of the trustee group, induction and training is tailored to each trustee's needs.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023**

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

3643622 (England and Wales)

Registered Charity number

1091200

Registered office

2 Friars Street
Newcastle upon Tyne
NE1 4XA

Trustees

Cllr Ann Schofield - Chair (retired 25 September 2023)

Ibrahim Diallo - Vice Chair (retired 5 April 2023)

Dean Backhouse (appointed 26 September 2022) - (retired 12 June 2023)

Christopher Boyle (retired 22 February 2023)

Tessa Gray (retired 24 September 2023)

Josephine Mudzingwa

Fiona Ranson (retired 12 July 2023)

Amer Ratkusic (appointed 28 September 2022) - (retired 24 September 2023)

Pa Saikou Saidkhan (appointed 28 September 2022)

Herbert Thondhlana (appointed 26 October 2022)

Company Secretary and Director

Dr Mohamed Nasreldin

Independent Examiner

Read, Milburn & Co, 71 Howard Street, North Shields, NE30 1AF

Bankers

Virgin Money, 131-135 Northumberland Street, Newcastle upon Tyne, NE1 4XF

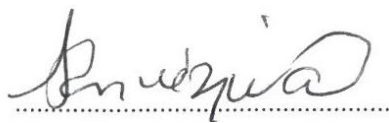
Solicitors

Muckle LLP, 32 Gallowgate, Newcastle upon Tyne, NE1 4BF

Approved by order of the board of trustees on 20 December 2023 and signed on its behalf by:

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023**

A handwritten signature in black ink, appearing to read 'Josephine Mudzingwa', written over a dotted line.

Josephine Mudzingwa - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

Independent examiner's report to the trustees of The North of England Refugee Service Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

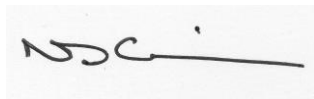
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Nicholas Liley FCA
The Institute of Chartered Accountants in England and Wales

Read, Milburn & Co

Date: 20 December 2023

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	4,120	-	4,120	7,066
Charitable activities	4				
Housing		284,447	18,900	303,347	283,305
Integration advice		180,162	57,160	237,322	85,623
Interpreting		51,293	-	51,293	42,819
Core		-	89,000	89,000	97,000
Investment income	3	2,284	-	2,284	59
Other income		<u>8,087</u>	<u>-</u>	<u>8,087</u>	<u>15,666</u>
Total		<u>530,393</u>	<u>165,060</u>	<u>695,453</u>	<u>531,538</u>
EXPENDITURE ON					
Charitable activities	5				
Housing		190,827	18,900	209,727	178,752
Integration advice		128,684	57,160	185,844	50,028
Interpreting		28,278	-	28,278	24,816
Core		<u>169,940</u>	<u>89,000</u>	<u>258,940</u>	<u>273,501</u>
Total		<u>517,729</u>	<u>165,060</u>	<u>682,789</u>	<u>527,097</u>
NET INCOME		12,664	-	12,664	4,441
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>169,560</u>	<u>-</u>	<u>169,560</u>	<u>165,119</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>182,224</u></u>	<u><u>-</u></u>	<u><u>182,224</u></u>	<u><u>169,560</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET
31 MARCH 2023**

	Notes	2023 £	2022 £
FIXED ASSETS			
Tangible assets	12	11,626	22,607
Investments	13	<u>11,770</u>	<u>11,584</u>
		23,396	34,191
CURRENT ASSETS			
Debtors	14	130,400	73,257
Cash at bank and in hand		<u>93,952</u>	<u>148,861</u>
		224,352	222,118
CREDITORS			
Amounts falling due within one year	15	(65,524)	(86,749)
		<u>158,828</u>	<u>135,369</u>
NET CURRENT ASSETS			
		<u>158,828</u>	<u>135,369</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			
		182,224	169,560
NET ASSETS		<u>182,224</u>	<u>169,560</u>
FUNDS	18		
Unrestricted funds		<u>182,224</u>	<u>169,560</u>
TOTAL FUNDS		<u>182,224</u>	<u>169,560</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

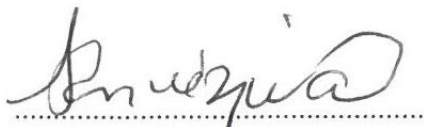
The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET - continued
31 MARCH 2023**

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 20 December 2023 and were signed on its behalf by:

A handwritten signature in dark ink, appearing to read 'J. Mudzingwa', written over a dotted line.

Josephine Mudzingwa - Trustee

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**CASH FLOW STATEMENT
FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	2023 £	2022 £
Cash flows from operating activities			
Cash generated from operations	20	<u>(52,344)</u>	<u>(58,609)</u>
Net cash used in operating activities		<u>(52,344)</u>	<u>(58,609)</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		(2,379)	(25,883)
Purchase of fixed asset investments		(209)	(6)
Sale of fixed asset investments		<u>23</u>	<u>46</u>
Net cash used in investing activities		<u>(2,565)</u>	<u>(25,843)</u>
Change in cash and cash equivalents in the reporting period		(54,909)	(84,452)
Cash and cash equivalents at the beginning of the reporting period		<u>148,861</u>	<u>233,313</u>
Cash and cash equivalents at the end of the reporting period		<u><u>93,952</u></u>	<u><u>148,861</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value.

The presentation currency of the financial statements is the Pound Sterling (£) rounded to the nearest £.

Going Concern

The financial statements are prepared on the going concern basis. In the opinion of trustees, no material uncertainties exist about the charity's ability to continue.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Income subject to VAT is stated nett of output tax at the applicable flat rate.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources. All expenditure is shown inclusive of VAT where applicable.

Allocation and apportionment of costs

Costs are allocated to the charity's activities on the basis of fair usage of staff and facilities.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Improvements to property	- in accordance with the property
Office equipment	- 25% on reducing balance and 25% on cost
Computer equipment	- 33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

1. ACCOUNTING POLICIES - continued

Fund accounting

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Investments

In accordance with recommended practice, listed investments are included at market value. Realised and unrealised gains and losses are shown separately on the Statement of Financial Activities.

Debtors

Trade and other debtors (including prepayments) are recognised at the settlement amount due or amount prepaid) nett of any trade discounts.

Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments.

Creditors

Creditors (including accruals) are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and accruals are recognised at their settlement amount nett of any trade discounts.

Financial instruments

All financial assets and financial liabilities of the charity qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

2. DONATIONS AND LEGACIES

	2023	2022
	£	£
Donations	<u>4,120</u>	<u>7,066</u>

3. INVESTMENT INCOME

	2023	2022
	£	£
Investment income	<u>2,284</u>	<u>59</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	Housing £	Integration advice £	Interpreting £
Interpreting services	-	-	51,293
Contract income	7,108	179,961	-
Newcastle City Council	277,339	-	-
Grants	<u>18,900</u>	<u>57,361</u>	<u>-</u>
	<u>303,347</u>	<u>237,322</u>	<u>51,293</u>
		2023	2022
		Total	Total
	Core	activities	activities
	£	£	£
Interpreting services	-	51,293	42,819
Contract income	-	187,069	49,110
Newcastle City Council	-	277,339	256,556
Grants	<u>89,000</u>	<u>165,261</u>	<u>160,262</u>
	<u>89,000</u>	<u>680,962</u>	<u>508,747</u>

Grants received, included in the above, are as follows:

	2023	2022
	£	£
The Henry Smith Charity	35,325	35,075
Tudor Trust	13,500	42,000
The 1989 Willan Charitable Trust	-	2,500
The AB Charitable Trust	20,000	-
Garfield Weston Foundation	30,000	-
West End Refugee Fund	18,900	18,900
Community Foundation	<u>8,000</u>	<u>7,500</u>
Carried forward	125,725	105,975

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

4. INCOME FROM CHARITABLE ACTIVITIES - continued

	2023 £	2022 £
Brought forward	125,725	105,975
Barrow Cadbury Trust	-	25,000
Middlesbrough Council	2,500	20,000
JTI Foundation	21,835	9,287
Sainsburys Charitable Trust	15,000	-
W J R Trust	201	-
	<u>165,261</u>	<u>160,262</u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs (see note 6) £	Support costs (see note 7) £	Totals £
Housing	185,539	24,188	209,727
Integration advice	162,327	23,517	185,844
Interpreting	23,149	5,129	28,278
Core	<u>86,841</u>	<u>172,099</u>	<u>258,940</u>
	<u>457,856</u>	<u>224,933</u>	<u>682,789</u>

6. DIRECT COSTS OF CHARITABLE ACTIVITIES

	2023 £	2022 £
Staff costs	253,101	175,573
Client costs	160,374	125,643
Project costs	90	-
Volunteer costs	7,773	1,548
Other staffing costs	12,027	3,088
Interpreter costs	23,971	20,534
Donations and grants redistributed	<u>520</u>	<u>-</u>
	<u>457,856</u>	<u>326,386</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

7. SUPPORT COSTS

	General support £	Governance costs £	Totals £
Housing	24,188	-	24,188
Integration advice	23,517	-	23,517
Interpreting	5,129	-	5,129
Core	<u>168,997</u>	<u>3,102</u>	<u>172,099</u>
	<u>221,831</u>	<u>3,102</u>	<u>224,933</u>

Cost	Basis of allocation
General support	Fair usage of staff and facilities
Governance costs	Fair usage of staff and facilities

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023 £	2022 £
Depreciation - owned assets	13,360	22,803
Independent Examiner's remuneration	3,102	3,102
Payments under operating leases	<u>139,911</u>	<u>123,791</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

	2023 £	2022 £
Trustees' expenses	<u>1,138</u>	<u>-</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

10. STAFF COSTS

	2023	2022
	£	£
Wages and salaries	325,907	240,632
Social security costs	21,374	12,915
Other pension costs	<u>10,416</u>	<u>8,096</u>
	<u>357,697</u>	<u>261,643</u>

The key management personnel, including the trustees, are listed under Reference and Administrative Details. The total employee benefits of the key management personnel including Social Security were £42,925 (2022 - £38,337).

The average monthly number of employees during the year was as follows:

	2023	2022
Management & administration	<u>15</u>	<u>14</u>

No employees received emoluments in excess of £60,000.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	7,066	-	7,066
Charitable activities			
Housing	264,405	18,900	283,305
Integration advice	41,261	44,362	85,623
Interpreting	42,819	-	42,819
Core	-	97,000	97,000
Investment income	59	-	59
Other income	<u>15,666</u>	<u>-</u>	<u>15,666</u>
Total	<u>371,276</u>	<u>160,262</u>	<u>531,538</u>
EXPENDITURE ON			
Charitable activities			
Housing	159,852	18,900	178,752
Integration advice	-	50,028	50,028
Interpreting	24,816	-	24,816
Core	<u>176,501</u>	<u>97,000</u>	<u>273,501</u>
Total	<u>361,169</u>	<u>165,928</u>	<u>527,097</u>
NET INCOME/(EXPENDITURE)	10,107	(5,666)	4,441
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>159,453</u>	<u>5,666</u>	<u>165,119</u>
TOTAL FUNDS CARRIED FORWARD	<u>169,560</u>	<u>-</u>	<u>169,560</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

12. TANGIBLE FIXED ASSETS

	Improvements to property £	Office equipment £	Computer equipment £	Totals £
COST				
At 1 April 2022	34,003	26,356	40,993	101,352
Additions	<u>2,379</u>	<u>-</u>	<u>-</u>	<u>2,379</u>
At 31 March 2023	<u>36,382</u>	<u>26,356</u>	<u>40,993</u>	<u>103,731</u>
DEPRECIATION				
At 1 April 2022	29,718	21,225	27,802	78,745
Charge for year	<u>4,159</u>	<u>2,305</u>	<u>6,896</u>	<u>13,360</u>
At 31 March 2023	<u>33,877</u>	<u>23,530</u>	<u>34,698</u>	<u>92,105</u>
NET BOOK VALUE				
At 31 March 2023	<u>2,505</u>	<u>2,826</u>	<u>6,295</u>	<u>11,626</u>
At 31 March 2022	<u>4,285</u>	<u>5,131</u>	<u>13,191</u>	<u>22,607</u>

13. FIXED ASSET INVESTMENTS

	Listed investments £
MARKET VALUE	
At 1 April 2022	11,584
Additions	209
Disposals	<u>(23)</u>
At 31 March 2023	<u>11,770</u>
NET BOOK VALUE	
At 31 March 2023	<u>11,770</u>
At 31 March 2022	<u>11,584</u>

There were no investment assets outside the UK. The portfolio continued to be managed by Fidelity Worldwide Investment during the financial year.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade debtors	87,247	56,900
VAT	-	3,370
Prepayments and accrued income	<u>43,153</u>	<u>12,987</u>
	<u>130,400</u>	<u>73,257</u>

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade creditors	38,429	39,484
Social security and other taxes	5,726	4,678
Other creditors	3,219	5,202
Accruals and deferred income	<u>18,150</u>	<u>37,385</u>
	<u>65,524</u>	<u>86,749</u>

Deferred Income

Included within Accruals and Deferred Income are the following amounts comprising income received in advance of delivery of the related services or expenditure incurred.

	£
Balance at 1 April 2022	19,275
Released to income from charitable activities	(19,275)
Amount deferred in year	<u>-</u>
Balance at 31 March 2023	<u>-</u>

16. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2023	2022
	£	£
Within one year	<u>75,965</u>	<u>70,663</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
Fixed assets	11,626	-	11,626	22,607
Investments	11,770	-	11,770	11,584
Current assets	224,352	-	224,352	222,118
Current liabilities	<u>(65,524)</u>	<u>-</u>	<u>(65,524)</u>	<u>(86,749)</u>
	<u>182,224</u>	<u>-</u>	<u>182,224</u>	<u>169,560</u>

18. MOVEMENT IN FUNDS

	At 1/4/22 £	Net movement in funds £	At 31/3/23 £
Unrestricted funds			
General fund	169,560	12,664	182,224
	<u>169,560</u>	<u>12,664</u>	<u>182,224</u>
TOTAL FUNDS			
	<u>169,560</u>	<u>12,664</u>	<u>182,224</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	530,393	(517,729)	12,664
Restricted funds			
The Henry Smith Charity	35,325	(35,325)	-
Tudor Trust	13,500	(13,500)	-
The AB Charitable Trust	20,000	(20,000)	-
Garfield Weston Foundation	30,000	(30,000)	-
West End Refugee Fund	18,900	(18,900)	-
Community Foundation	8,000	(8,000)	-
Middlesbrough Council	2,500	(2,500)	-
JTI Foundation	21,835	(21,835)	-
Sainsburys Charitable Trust	<u>15,000</u>	<u>(15,000)</u>	<u>-</u>
	<u>165,060</u>	<u>(165,060)</u>	<u>-</u>
TOTAL FUNDS	<u>695,453</u>	<u>(682,789)</u>	<u>12,664</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

18. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1/4/21 £	Net movement in funds £	At 31/3/22 £
Unrestricted funds			
General fund	159,453	10,107	169,560
Restricted funds			
Clothworkers Foundation	5,666	(5,666)	-
TOTAL FUNDS	<u>165,119</u>	<u>4,441</u>	<u>169,560</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	371,276	(361,169)	10,107
Restricted funds			
The Henry Smith Charity	35,075	(35,075)	-
Tudor Trust	42,000	(42,000)	-
The 1989 Willan Charitable Trust	2,500	(2,500)	-
West End Refugee Fund	18,900	(18,900)	-
Clothworkers Foundation	-	(5,666)	(5,666)
Community Foundation	7,500	(7,500)	-
Barrow Cadbury Trust - COVID-19			
Support Fund	25,000	(25,000)	-
Middlesbrough Council	20,000	(20,000)	-
JTI Foundation	9,287	(9,287)	-
	<u>160,262</u>	<u>(165,928)</u>	<u>(5,666)</u>
TOTAL FUNDS	<u>531,538</u>	<u>(527,097)</u>	<u>4,441</u>

The Henry Smith Charity fund is a grant received towards the appointment of an advice worker to support service users in Tyne & Wear.

The Tudor Trust fund is a grant received towards the post of Director.

The West End Refugee Fund supported the provision of housing.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

18. MOVEMENT IN FUNDS - continued

Middlesbrough Council funded salary costs and related expenditure as part of the Sustainability Capacity Fund.

The other restricted funds relate to various projects run by the charity to support its primary objectives as noted in the Trustees report.

19. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

20. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2023 £	2022 £
Net income for the reporting period (as per the Statement of Financial Activities)	12,664	4,441
Adjustments for:		
Depreciation charges	13,360	22,803
Increase in debtors	(57,143)	(31,427)
Decrease in creditors	<u>(21,225)</u>	<u>(54,426)</u>
Net cash used in operations	<u>(52,344)</u>	<u>(58,609)</u>

21. ANALYSIS OF CHANGES IN NET FUNDS

	At 1/4/22 £	Cash flow £	At 31/3/23 £
Net cash			
Cash at bank and in hand	<u>148,861</u>	<u>(54,909)</u>	<u>93,952</u>
	<u>148,861</u>	<u>(54,909)</u>	<u>93,952</u>
Total	<u>148,861</u>	<u>(54,909)</u>	<u>93,952</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023**

22. LEGAL STATUS

North of England Refugee Service is a company limited by guarantee, registered in England and Wales and has no share capital. The company's registered number and registered office address can be found within Reference and Administrative Details.

The liability of the members is limited. Every member of the charitable company undertakes to contribute such amount as may be required (not exceeding £1) to the charitable company's assets if it should be wound up while s/he is a member or within one year after s/he ceases to be a member, for payment of the charitable company's debts and liabilities contracted before s/he ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories themselves.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023**

	2023 £	2022 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	4,120	7,066
Investment income		
Investment income	2,284	59
Charitable activities		
Interpreting services	51,293	42,819
Contract income	187,069	49,110
Newcastle City Council	277,339	256,556
Grants	<u>165,261</u>	<u>160,262</u>
	680,962	508,747
Other income		
Rental income	7,737	10,316
Student placement income	350	-
Other income	<u>-</u>	<u>5,350</u>
	<u>8,087</u>	<u>15,666</u>
Total incoming resources	695,453	531,538
EXPENDITURE		
Charitable activities		
Wages	230,607	161,474
Social security	15,124	8,666
Pensions	7,370	5,433
Client costs	160,374	125,643
Project costs	90	-
Volunteer costs	7,773	1,548
Other staffing costs	12,027	3,088
Interpreter costs	23,971	20,534
Donations and grants redistributed	<u>520</u>	<u>-</u>
	457,856	326,386
Support costs		

This page does not form part of the statutory financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023**

	2023 £	2022 £
Support costs		
General support		
Trustees' expenses	1,138	-
Wages	95,300	79,158
Social security	6,250	4,249
Pensions	3,046	2,663
Rent and rates	45,624	35,056
Insurance	4,132	5,563
Light and heat	2,260	591
Telephone	19,410	20,622
Postage and stationery	6,800	5,106
Sundries	2,626	2,673
Cleaning	1,718	2,916
Repairs and renewals	1,572	2,190
IT costs	15,162	11,033
Professional fees	3,318	2,898
Bank charges	115	88
Depreciation of tangible fixed assets	<u>13,360</u>	<u>22,803</u>
	221,831	197,609
Governance costs		
Accountancy and legal fees	<u>3,102</u>	<u>3,102</u>
Total resources expended	<u>682,789</u>	<u>527,097</u>
Net income	<u><u>12,664</u></u>	<u><u>4,441</u></u>

This page does not form part of the statutory financial statements

Accounts

REGISTERED COMPANY NUMBER: 3643622 (England and Wales)
REGISTERED CHARITY NUMBER: 1091200

REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022
FOR
THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED

Read, Milburn & Co
71 Howard Street
North Shields
Tyne and Wear
NE30 1AF

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

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FOR THE YEAR ENDED 31 MARCH 2022**

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THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Throughout the year NERS continued on working with and for the immediate and long term needs of the community of refugees across the North East region, focusing at the most vulnerable stages of the journey to integration. This year the Board and Staff continued reshaping a strong organisation capable of achieving success in meeting its objectives.

Centres of Operation

NERS works from 3 centres and runs outreach from 1 site

- | | |
|------------------|---|
| 1. Newcastle | 2 Friars Street, Newcastle upon Tyne, NE1 4XA |
| 2. Middlesbrough | Unit 6, Broadcasting House, Newport Road, Middlesbrough TS1 5JA |
| 3. Sunderland | Suite 12, Eagle Building, 201 High Street East, Sunderland, SR1 2XA |
| 4. Stockton | The Arrival Practice, Stockton-On-Tees, TS18 2EP |

Newcastle and Middlesbrough offices are open full time, Sunderland three days and Stockton outreach one day per week. We also provide services via telephone and social media platforms, such as WhatsApp, Skype and Zoom. Our services included liaising with the Home Office, the Department of Work and Pensions and local authorities.

Asylum Advice Service

This service is partly funded by Newcastle City Council. We provide advice and support to people at all stages of their asylum process. This means from the pre-asylum application stage, through the time they are in the asylum process, and if they are given refugee status or leave to remain, during the transition into mainstream society. We also provide information and advice for those whose support is terminated.

We provide impartial and independent advice to people whose application for Asylum has been refused. We will advise clients on possibility of applying for 'Section 4' or 'Section 95' support and where appropriate, we work jointly with client and immigration and asylum lawyers in exploring further steps that can be taken. For some clients the option of Assisted Voluntary Return (AVR) to their home country may be appropriate in which case referrals for such a specific advice will be made. Our AVR service assists people who have 'No Recourse to Public Funds' to return to their country of origin with dignity if they wish.

In the period between 1 April 2021 and 31 March 2022 we provided advice and support on asylum issues to 873 individuals during 2,101 advice sessions. We have also taken our services to the asylum seekers who were housed in the Metro Inn and Novotel hotels in Newcastle. We provided advice and support to 46 of those individuals.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2022

OBJECTIVES AND ACTIVITIES - continued

Asylum Legal Advice

This is a new service part of the Justice Together North East Project funded by the Justice Together Initiative. Justice Together is a funder collaboration that aims to operate for a decade. As well as offering funding, they will support the grant partners to build the power and influence of people with lived and learned experience of the immigration system and embed anti-racism strategies.

We are a delivery partner where we provide immigration asylum legal advice for those who has no access to legal aid and can't afford the legal fees. We help people in making applications to lodge their appeal and securing their appeal rights to have an oral hearing when all other law firms, in the area, have refused to take their matter any further. We are helping them to work out what has been their issue(s) throughout the asylum process, which has led to their refusal, and tackling it head on. We make successful applications reuniting children and mums and dads all loved ones. We help to draft statements and gather supportive evidence such as National IDs, birth certificates and marriage certificates. We also assist those who have gained Leave to Remain in the UK in the above way, to then apply for Indefinite Leave to Remain (ILR). The service was ceased after a few months due to the loss of staff and will start in the new financial year.

Integration and Employment Service

This service is funded by Henry Smith Foundation for six years initially followed by another three years, which started in January 2019.

This service provides support to those granted refugee status and leave to remain to enable them to "take hold" of life in this country. We look both to immediate needs, such as housing and finance, and also to the longer term, as they seek to make their home in the community, find education and use their skills in work. This service is vitally important in preventing destitution among those who receive Leave to Remain and are required to find accommodation and financial support within 28 days. This strand of our work also provides conversation classes for those who speak little or no English.

In the period between 1 April 2021 to 31 March 2022 the project helped 301 individuals and 41 families to claim the right benefits and find suitable accommodation.

North East RISE (NERISE)

NERISE is an innovative new partnership between the Home Office, North East Migration Partnership (NEMP), Local Authorities, charities supporting refugees and Bridges Outcomes Partnership. The aim is to improve the initial financial inclusion, housing, employment and wider integration needs of newly granted refugees in the North East region. The programme started in October 2021. At the end of March 2022, 52 clients benefited from the programme.

NERS is a delivery partner where we provide advice and support on housing and wider integration needs. We provide our services in Sunderland, Northumberland, North and South Tyneside.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2022

OBJECTIVES AND ACTIVITIES - continued

Supported Housing

This is a partnership with Your Homes Newcastle (YHN is the arm's length management organisation for Newcastle City Council housing) and Home Group (HG is a large housing association). We manage 20 properties in Newcastle, on lease from YHN and HG.

We house asylum seekers given leave to remain, who are also vulnerable and in need of further support. For example, they may suffer from mental health or addiction issues and from having been homeless. The service provides short term housing and appropriate individualised support for up to two years and until clients can move on from supported housing to independent living. The support can include claiming housing benefit, other welfare benefits, advice with council tax, accessing health and social care services, accessing ESOL and other relevant education services, accessing employment and training services, budgeting and financial advice. We also provide support with accessing community activities and linking with refugee community organisations, counselling and help with problem solving. Our support continues after clients leave our accommodation up to the point where they can cope with independent living.

Over the year April 2021 - March 2022; 40 homeless individuals have benefited from our Supported Housing programme and 6 clients were successfully supported to move on from our supported housing into their own independent housing.

Interpreting and Translation Service

We assist refugees and other migrants to train and employ them as sessional interpreters to provide interpreting and translation services. We provide these services for NERS clients and as well as other organisations such as NHS, social services, schools, solicitors, local authorities, housing associations, care homes and counselling services.

The service is our main income generating activity, it used to contribute more than 20% to our annual income. However, due to a combination of factors beyond our control the service income has reduced from £140,300 in 2019/20 to £42,800 in 2021/22.

Advocacy and Policy Influence

NERS advocates for its clients right to access information and services to which they are entitled and provides an independent 'Voice' in meetings and fora about their needs. We use the evidence gathered from our clients to also work regionally and nationally to influence and advocate on matters of policy. We usually do this in partnership with other organisations; nationally with our key partner, the Refugee Council, but also with other agencies such as Refugee Action and the Welsh and Scottish Refugee Councils, Red Cross, Freedom from Torture and Migrant Help. We are also members of the National Asylum Stakeholders Forum and the Asylum Support Forum. Locally we work with partner agencies such the Regional Refugee Forum and work through structures and processes such as the Regional Migration Partnership, hosted by Middlesbrough Council.

We work in partnership with local charities, such the Red Cross, West End Refugee Service, Newcastle Law Centre, Friends of the Drop-In, Open Doors, Justice First and Action Foundation, to address destitution. We provide face-to-face advice on accessing the Asylum Support to clients that they are supporting. We also assist with coordination of destitution referrals which helps in maximising use of limited resources. When needed, we deliver awareness raising sessions across the Region that aim to improve the wider community's understanding of issues affecting asylum seekers.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2022

OBJECTIVES AND ACTIVITIES - continued

Student Placements

Social work students from the universities of Durham, Teesside, Northumbria and Cumbria are hosted on placement within NERS. This enables NERS to work with and engage future social workers in the issues affecting our client group. On average we provide about 800 days per annum of placements for social work students.

Public Benefit

The trustees have considered the Charity Commission's guidance on public benefit with regard to its objectives and activities.

FINANCIAL REVIEW

At the balance sheet date, the charity held funds amounting to £169,560 (2021 - £165,119) of which £nil (2021 - £5,666) was subject to restriction, a further £34,191 (2021 - £25,485) was represented by illiquid assets and therefore not freely available to the charity. Total free reserves amounted to £135,369 (2021 - £133,968).

Reserves Policy

The trustees agree to retain those amounts generated by interpreting and venue hire each financial year, within the reserves of the charity.

The trustees are committed to maintaining at all times at least the equivalent of three months running costs as advised by the Charity Commission and, whenever we fall below that level, to make it a business plan priority to regain the three month position.

FUTURE DIRECTION

Our future plan is to strengthen and deepen our work within NERS five core service areas, while also piloting and developing additional service interventions where relevant and feasible. NERS will become a more enterprising organisation, open to experimenting and piloting new interventions. There are several other potential service areas that warrant further investigation. Introducing new services will be dependent on a number of factors, including availability of funding and relevance to the needs in the Region. Possible interventions for which we will explore the feasibility and relevance include the following:

- > Provision of support services to unaccompanied children.
- > Mentoring and support to refugee community organisations, in partnership with the Regional Refugee Forum.
- > Advice and support for host communities.
- > Interventions that generate an income, including attaching a fee to certain non-urgent services, or selling products.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2022

STRUCTURE, GOVERNANCE AND MANAGEMENT

The company is governed by its Memorandum of Articles of Association which state the objects as: "(a) to provide relief for refugees (including convention refugees, refugee communities, people with exceptional leave to remain, asylum seekers and ex-detainees) and migrants who are in conditions of need, hardship, sickness or distress, without distinction of age, sex, race, nationality, political or religious or other opinions, and in addition: (b) to advance the education and the protection of health of such people, and (c) to provide them with facilities for recreation and leisure-time occupation in the interests of social welfare."

Board of Trustees (The Board)

The Company Board of Trustees has at least three persons. At every Annual General Meeting one-third of the Trustees shall retire from office. In the event that the number is not divisible by three, then the proportion to retire shall be that which is nearest to one-third. The Trustees to retire shall be those longest in office since they were last appointed or re-appointed. Where there are Trustees who have been in office for the same length of time then, in the absence of agreement, those to retire shall be selected by lot. A retiring Trustee is eligible for re-appointment provided that no-one may serve as a Trustee for more than nine consecutive years.

Operational Management

The day to day management of the Company is through the Director who reports to the Board. The staff team includes a senior finance officer, a finance officer, an administrator, five service leads and seven service specialists working alongside more than 40 volunteers.

Policies

The North of England Refugee Service (NERS) holds a full range of policies regulating all aspects of its business. These are regularly updated and a list of current policies is given below:

- Complaints Procedure
- Confidentiality
- Dignity at Work
- Equal Opportunity
- Health and Safety
- Internal Audit Procedure for Finance
- Safeguarding Children
- Safeguarding Vulnerable Adults
- Investment and Reserves Policy

Risk Management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Induction and Training of New Trustees

Due to the diverse nature of the trustee group, induction and training is tailored to each trustee's needs.

Key Management Remuneration

Management remuneration is reviewed every two years, most recently in 2021.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

3643622 (England and Wales)

Registered Charity number

1091200

Registered office

2 Friars Street
Newcastle upon Tyne
NE1 4XA

Trustees

Cllr Ann Schofield - Chair

Ibrahim Diallo - Vice Chair

Edward Mutsvairo - Treasurer (retired 11 August 2021)

Dean Backhouse (appointed 26 September 2022)

Christopher Boyle

David Glendinning (retired 10 November 2021)

Tessa Gray

Josephine Mudzingwa

Mavreen Ncube (retired 11 August 2021)

Fiona Ranson

Amer Ratkusic (appointed 28 September 2022)

Pa Saikou Saidkhan (appointed 28 September 2022)

Company Secretary and Director

Dr Mohamed Nasreldin

Independent Examiner

Read, Milburn & Co, 71 Howard Street, North Shields, NE30 1AF

Bankers

Virgin Money, 131-135 Northumberland Street, Newcastle upon Tyne, NE1 4XF

Solicitors

Muckle LLP, 32 Gallowgate, Newcastle upon Tyne, NE1 4BF

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022**

STATEMENT OF TRUSTEES' RESPONSIBILITIES

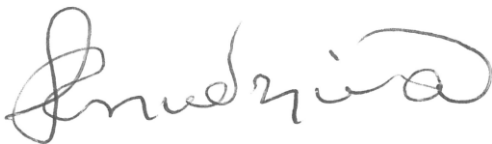
The trustees (who are also the directors of The North of England Refugee Service Limited for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on 28 January 2023 and signed on its behalf by:

A handwritten signature in dark ink, appearing to read 'Josephine Mudzingwa', written in a cursive style.

Josephine Mudzingwa - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

Independent examiner's report to the trustees of The North of England Refugee Service Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of Institute of Chartered Accountants in England & Wales which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Nicholas Liley FCA
Institute of Chartered Accountants in England & Wales
Read, Milburn & Co

31 January 2023

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2022**

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	7,066	-	7,066	13,952
Charitable activities	4				
Housing		264,405	18,900	283,305	283,674
Integration advice		41,261	44,362	85,623	23,300
Interpreting		42,819	-	42,819	69,200
Core		-	97,000	97,000	198,528
Investment income	3	59	-	59	-
Other income		<u>15,666</u>	<u>-</u>	<u>15,666</u>	<u>11,456</u>
Total		<u>371,276</u>	<u>160,262</u>	<u>531,538</u>	<u>600,110</u>
EXPENDITURE ON					
Charitable activities	5				
Housing		159,852	18,900	178,752	178,891
Integration advice		-	50,028	50,028	28,967
Interpreting		24,816	-	24,816	35,276
Core		<u>176,501</u>	<u>97,000</u>	<u>273,501</u>	<u>249,090</u>
Total		<u>361,169</u>	<u>165,928</u>	<u>527,097</u>	<u>492,224</u>
NET INCOME/(EXPENDITURE)		10,107	(5,666)	4,441	107,886
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>159,453</u>	<u>5,666</u>	<u>165,119</u>	<u>57,233</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>169,560</u></u>	<u><u>-</u></u>	<u><u>169,560</u></u>	<u><u>165,119</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET
31 MARCH 2022**

	Notes	2022 £	2021 £
FIXED ASSETS			
Tangible assets	12	22,607	19,527
Investments	13	<u>11,584</u>	<u>11,624</u>
		34,191	31,151
CURRENT ASSETS			
Debtors	14	73,257	41,830
Cash at bank and in hand		<u>148,861</u>	<u>233,313</u>
		222,118	275,143
CREDITORS			
Amounts falling due within one year	15	(86,749)	(141,175)
		<u>135,369</u>	<u>133,968</u>
NET CURRENT ASSETS			
		<u>135,369</u>	<u>133,968</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			
		169,560	165,119
NET ASSETS		<u>169,560</u>	<u>165,119</u>
FUNDS	18		
Unrestricted funds		169,560	159,453
Restricted funds		<u>-</u>	<u>5,666</u>
TOTAL FUNDS		<u>169,560</u>	<u>165,119</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

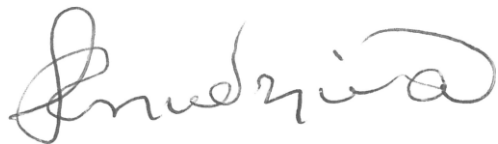
The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET - continued
31 MARCH 2022**

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 28 January 2023 and were signed on its behalf by:

A handwritten signature in dark ink, appearing to read 'J. Mudzingwa', with a large, stylized initial 'J'.

Josephine Mudzingwa - Trustee

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**CASH FLOW STATEMENT
FOR THE YEAR ENDED 31 MARCH 2022**

	Notes	2022 £	2021 £
Cash flows from operating activities			
Cash generated from operations	20	<u>(58,609)</u>	<u>220,497</u>
Net cash (used in)/provided by operating activities		<u>(58,609)</u>	<u>220,497</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		(25,883)	(10,286)
Purchase of fixed asset investments		(6)	-
Sale of fixed asset investments		<u>46</u>	<u>-</u>
Net cash used in investing activities		<u>(25,843)</u>	<u>(10,286)</u>
		<u> </u>	<u> </u>
Change in cash and cash equivalents in the reporting period		(84,452)	210,211
Cash and cash equivalents at the beginning of the reporting period		<u>233,313</u>	<u>23,102</u>
Cash and cash equivalents at the end of the reporting period		<u><u>148,861</u></u>	<u><u>233,313</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value.

The presentation currency of the financial statements is the Pound Sterling (£).

Going Concern

The financial statements are prepared on the going concern basis. In the opinion of trustees, no material uncertainties exist about the charity's ability to continue.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Income subject to VAT is stated nett of output tax at the applicable flat rate.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources. All expenditure is shown inclusive of VAT where applicable.

Allocation and apportionment of costs

Costs are allocated to the charity's activities on the basis of fair usage of staff and facilities.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Improvements to property	- in accordance with the property
Office equipment	- 25% on reducing balance and 25% on cost
Computer equipment	- 33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

1. ACCOUNTING POLICIES - continued

Fund accounting

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Investments

In accordance with recommended practice, listed investments are included at market value. Realised and unrealised gains and losses are shown separately on the Statement of Financial Activities.

Debtors

Trade and other debtors (including prepayments) are recognised at the settlement amount due or amount prepaid) nett of any trade discounts.

Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments.

Creditors

Creditors (including accruals) are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and accruals are recognised at their settlement amount nett of any trade discounts.

Financial instruments

All financial assets and financial liabilities of the charity qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

2. DONATIONS AND LEGACIES

	2022	2021
	£	£
Donations	<u>7,066</u>	<u>13,952</u>

3. INVESTMENT INCOME

	2022	2021
	£	£
Investment income	<u>59</u>	<u>-</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	Housing £	Integration advice £	Interpreting £
Interpreting services	-	-	42,819
Contract income	7,849	41,261	-
Newcastle City Council	256,556	-	-
Grants	<u>18,900</u>	<u>44,362</u>	<u>-</u>
	<u>283,305</u>	<u>85,623</u>	<u>42,819</u>
		2022	2021
		Total	Total
	Core	activities	activities
	£	£	£
Interpreting services	-	42,819	69,200
Contract income	-	49,110	6,640
Newcastle City Council	-	256,556	258,134
Grants	<u>97,000</u>	<u>160,262</u>	<u>240,728</u>
	<u>97,000</u>	<u>508,747</u>	<u>574,702</u>

Grants received, included in the above, are as follows:

	2022	2021
	£	£
The Henry Smith Charity	35,075	23,300
Tudor Trust	42,000	10,821
The Lloyds Bank Foundation	-	32,500
The 1989 Willan Charitable Trust	2,500	7,500
West End Refugee Fund	18,900	18,900
National Lottery Community Fund	-	60,000
The 29th May 1961 Charitable Trust	<u>-</u>	<u>7,500</u>
Carried forward	98,475	160,521

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

4. INCOME FROM CHARITABLE ACTIVITIES - continued

	2022 £	2021 £
Brought forward	98,475	160,521
Community Foundation	7,500	9,870
The Sir James Knott Trust	-	10,000
Barrow Cadbury Trust	25,000	25,000
Job Retention Scheme	-	35,337
Middlesbrough Council	20,000	-
JTI Foundation	9,287	-
	<u>160,262</u>	<u>240,728</u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs (see note 6) £	Support costs (see note 7) £	Totals £
Housing	136,485	42,267	178,752
Integration advice	27,470	22,558	50,028
Interpreting	20,534	4,282	24,816
Core	<u>141,897</u>	<u>131,604</u>	<u>273,501</u>
	<u>326,386</u>	<u>200,711</u>	<u>527,097</u>

6. DIRECT COSTS OF CHARITABLE ACTIVITIES

	2022 £	2021 £
Staff costs	175,573	136,276
Client costs	125,643	124,526
Volunteer costs	1,548	730
Other staffing costs	3,088	3,142
Interpreter costs	<u>20,534</u>	<u>28,356</u>
	<u>326,386</u>	<u>293,030</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

7. SUPPORT COSTS

	General support £	Governance costs £	Totals £
Housing	42,267	-	42,267
Integration advice	22,558	-	22,558
Interpreting	4,282	-	4,282
Core	<u>128,502</u>	<u>3,102</u>	<u>131,604</u>
	<u>197,609</u>	<u>3,102</u>	<u>200,711</u>

Cost	Basis of allocation
General support	Fair usage of staff and facilities
Governance costs	Fair usage of staff and facilities

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2022 £	2021 £
Depreciation - owned assets	22,803	17,781
Independent Examiner's remuneration	3,102	3,090
Payments under operating leases	<u>123,791</u>	<u>147,551</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

10. STAFF COSTS

	2022	2021
	£	£
Wages and salaries	240,632	202,873
Social security costs	12,915	10,033
Other pension costs	<u>8,096</u>	<u>6,778</u>
	<u>261,643</u>	<u>219,684</u>

The key management personnel, including the trustees, are listed under Reference and Administrative Details. The total employee benefits of the key management personnel including Social Security were £38,337 (2021 - £34,869).

The average monthly number of employees during the year was as follows:

	2022	2021
Management & administration	<u>14</u>	<u>12</u>

No employees received emoluments in excess of £60,000.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	13,952	-	13,952
Charitable activities			
Housing	264,774	18,900	283,674
Integration advice	-	23,300	23,300
Interpreting	69,200	-	69,200
Core	-	198,528	198,528
Other income	<u>11,456</u>	<u>-</u>	<u>11,456</u>
Total	<u>359,382</u>	<u>240,728</u>	<u>600,110</u>
EXPENDITURE ON			
Charitable activities			
Housing	159,991	18,900	178,891
Integration advice	-	28,967	28,967
Interpreting	35,276	-	35,276
Core	<u>50,562</u>	<u>198,528</u>	<u>249,090</u>
Total	<u>245,829</u>	<u>246,395</u>	<u>492,224</u>
NET INCOME/(EXPENDITURE)	113,553	(5,667)	107,886
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>45,900</u>	<u>11,333</u>	<u>57,233</u>
TOTAL FUNDS CARRIED FORWARD	<u>159,453</u>	<u>5,666</u>	<u>165,119</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

12. TANGIBLE FIXED ASSETS

	Improvements to property £	Office equipment £	Computer equipment £	Totals £
COST				
At 1 April 2021	27,007	26,356	29,961	83,324
Additions	6,996	-	18,887	25,883
Disposals	<u>-</u>	<u>-</u>	<u>(7,855)</u>	<u>(7,855)</u>
At 31 March 2022	<u>34,003</u>	<u>26,356</u>	<u>40,993</u>	<u>101,352</u>
DEPRECIATION				
At 1 April 2021	21,873	18,831	23,093	63,797
Charge for year	7,845	2,394	12,564	22,803
Eliminated on disposal	<u>-</u>	<u>-</u>	<u>(7,855)</u>	<u>(7,855)</u>
At 31 March 2022	<u>29,718</u>	<u>21,225</u>	<u>27,802</u>	<u>78,745</u>
NET BOOK VALUE				
At 31 March 2022	<u>4,285</u>	<u>5,131</u>	<u>13,191</u>	<u>22,607</u>
At 31 March 2021	<u>5,134</u>	<u>7,525</u>	<u>6,868</u>	<u>19,527</u>

13. FIXED ASSET INVESTMENTS

	Listed investments £
MARKET VALUE	
At 1 April 2021	11,624
Additions	6
Disposals	<u>(46)</u>
At 31 March 2022	<u>11,584</u>
NET BOOK VALUE	
At 31 March 2022	<u>11,584</u>
At 31 March 2021	<u>11,624</u>

There were no investment assets outside the UK. The portfolio continued to be managed by Fidelity Worldwide Investment during the financial year.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Trade debtors	56,900	28,647
VAT	3,370	-
Prepayments and accrued income	<u>12,987</u>	<u>13,183</u>
	<u>73,257</u>	<u>41,830</u>

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Trade creditors	39,484	19,105
Social security and other taxes	4,678	3,383
VAT	-	2,526
Other creditors	5,202	3,161
Accruals and deferred income	<u>37,385</u>	<u>113,000</u>
	<u>86,749</u>	<u>141,175</u>

Deferred Income

Included within Accruals and Deferred Income are the following amounts comprising income received in advance of delivery of the related services or expenditure incurred.

	£
Balance at 1 April 2021	94,200
Released to income from charitable activities	(94,200)
Amount deferred in year	<u>19,275</u>
Balance at 31 March 2022	<u>19,275</u>

16. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2022	2021
	£	£
Within one year	<u>70,663</u>	<u>23,004</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
Fixed assets	22,607	-	22,607	19,527
Investments	11,584	-	11,584	11,624
Current assets	202,843	19,275	222,118	275,143
Current liabilities	<u>(67,474)</u>	<u>(19,275)</u>	<u>(86,749)</u>	<u>(141,175)</u>
	<u>169,560</u>	<u>-</u>	<u>169,560</u>	<u>165,119</u>

18. MOVEMENT IN FUNDS

	At 1/4/21 £	Net movement in funds £	At 31/3/22 £
Unrestricted funds			
General fund	159,453	10,107	169,560
Restricted funds			
Clothworkers Foundation	5,666	(5,666)	-
TOTAL FUNDS	<u>165,119</u>	<u>4,441</u>	<u>169,560</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

18. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	371,276	(361,169)	10,107
Restricted funds			
The Henry Smith Charity	35,075	(35,075)	-
Tudor Trust	42,000	(42,000)	-
The 1989 Willan Charitable Trust	2,500	(2,500)	-
West End Refugee Fund	18,900	(18,900)	-
Clothworkers Foundation	-	(5,666)	(5,666)
Community Foundation	7,500	(7,500)	-
Barrow Cadbury Trust - COVID-19			
Support Fund	25,000	(25,000)	-
Middlesbrough Council	20,000	(20,000)	-
JTI Foundation	9,287	(9,287)	-
	<u>160,262</u>	<u>(165,928)</u>	<u>(5,666)</u>
TOTAL FUNDS	<u>531,538</u>	<u>(527,097)</u>	<u>4,441</u>

Comparatives for movement in funds

	At 1/4/20 £	Net movement in funds £	At 31/3/21 £
Unrestricted funds			
General fund	45,900	113,553	159,453
Restricted funds			
Clothworkers Foundation	11,333	(5,667)	5,666
	<u>57,233</u>	<u>107,886</u>	<u>165,119</u>
TOTAL FUNDS	<u>57,233</u>	<u>107,886</u>	<u>165,119</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

18. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	359,382	(245,829)	113,553
Restricted funds			
The Henry Smith Charity	23,300	(23,300)	-
Tudor Trust	10,821	(10,821)	-
The Lloyds Bank Foundation	32,500	(32,500)	-
The 1989 Willan Charitable Trust	7,500	(7,500)	-
West End Refugee Fund	18,900	(18,900)	-
National Lottery Community Fund	60,000	(60,000)	-
The 29th May 1961 Charitable Trust	7,500	(7,500)	-
Clothworkers Foundation	-	(5,667)	(5,667)
Community Foundation	9,870	(9,870)	-
Sir James Knott Trust	10,000	(10,000)	-
Barrow Cadbury Trust - COVID-19			
Support Fund	25,000	(25,000)	-
Job Retention Scheme	35,337	(35,337)	-
	<u>240,728</u>	<u>(246,395)</u>	<u>(5,667)</u>
TOTAL FUNDS	<u>600,110</u>	<u>(492,224)</u>	<u>107,886</u>

The Henry Smith Charity fund is a grant received towards the appointment of an advice worker to support service users in Tyne & Wear.

The Tudor Trust fund is a grant received towards the post of Director.

The West End Refugee Fund supported the provision of housing.

Barrow Cadbury Trust provided continuing support for Covid recovery.

Middlesbrough Council funded salary costs and related expenditure as part of the Sustainability Capacity Fund.

The other restricted funds relate to various projects run by the charity to support its primary objectives as noted in the Trustees report.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022**

19. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

20. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022 £	2021 £
Net income for the reporting period (as per the Statement of Financial Activities)	4,441	107,886
Adjustments for:		
Depreciation charges	22,803	17,781
(Increase)/decrease in debtors	(31,427)	21,219
(Decrease)/increase in creditors	<u>(54,426)</u>	<u>73,611</u>
Net cash (used in)/provided by operations	<u><u>(58,609)</u></u>	<u><u>220,497</u></u>

21. ANALYSIS OF CHANGES IN NET FUNDS

	At 1/4/21 £	Cash flow £	At 31/3/22 £
Net cash			
Cash at bank and in hand	<u>233,313</u>	<u>(84,452)</u>	<u>148,861</u>
	<u>233,313</u>	<u>(84,452)</u>	<u>148,861</u>
Total	<u><u>233,313</u></u>	<u><u>(84,452)</u></u>	<u><u>148,861</u></u>

22. LEGAL STATUS

North of England Refugee Service is a company limited by guarantee, registered in England and Wales and has no share capital. The company's registered number and registered office address can be found within Reference and Administrative Details.

The liability of the members is limited. Every member of the charitable company undertakes to contribute such amount as may be required (not exceeding £1) to the charitable company's assets if it should be wound up while s/he is a member or within one year after s/he ceases to be a member, for payment of the charitable company's debts and liabilities contracted before s/he ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories themselves.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

England & Wales - Charity number 1091200

Accounts

REGISTERED COMPANY NUMBER: 3643622 (England and Wales)
REGISTERED CHARITY NUMBER: 1091200

REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021
FOR
THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED

Read, Milburn & Co
71 Howard Street
North Shields
Tyne and Wear
NE30 1AF

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

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FOR THE YEAR ENDED 31 MARCH 2021**

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THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

It has been a difficult year for everyone. COVID-19 presented real challenges for those seeking protection and those who have just begun their journey of integration within our communities. The crisis brought home the hardships refugees face on a daily basis such as isolation, loss, family separation and living with uncertainty and fear. This meant our clients needed our help more than ever.

NERS itself has been far from immune to the effects of the pandemic. Access to volunteers, our lifeblood, and income from trading has been, to some extent, curtailed. NERS has responded with resilience to these issues. We continued to provide advice, support by phone and video call while managing our own anxieties about the pandemic. But never gave up, always turning up and be there, side by side with those who needed our help.

Throughout the year NERS continued on working with and for the immediate and long-term needs of the community of refugees across the North East region, focusing at the most vulnerable stages of the journey to integration. This year the Board and Staff continued reshaping a strong organisation capable of achieving success in meeting its objectives.

Centres of Operation

NERS works from 3 centres and runs outreach from 1 site

- | | |
|------------------|---|
| 1. Newcastle | 2 Friars Street, Newcastle upon Tyne, NE1 4XA |
| 2. Middlesbrough | Unit 6, Broadcasting House, Newport Road, Middlesbrough TS1 5JA |
| 3. Sunderland | Suite 12, Eagle Building, 201 High Street East, Sunderland, SR1 2XA |
| 4. Stockton | The Arrival Practice, Stockton-On-Tees, TS18 2EP |

Due to the Coronavirus pandemic and in accordance with Government guidelines, we have suspended our face-to-face advice from April 2020. Despite the restrictions we have continued to provide our services throughout the pandemic via telephone and social media platforms, such as WhatsApp, Skype and Zoom. Our services included liaising with the Home Office, the Department of Work and Pensions and local authorities.

Asylum Advice Service

This service is partly funded by Newcastle City Council. We provide advice and support to people at all stages of their asylum process. This means from the pre-asylum application stage, through the time they are in the asylum process, and if they are given refugee status or leave to remain, during the transition into mainstream society. We also provide information and advice for those whose support is terminated.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

OBJECTIVES AND ACTIVITIES - continued

We provide impartial and independent advice to people whose application for Asylum has been refused. We will advise clients on possibility of applying for 'Section 4' or 'Section 95' support and where appropriate, we work jointly with client and immigration and asylum lawyers in exploring further steps that can be taken. For some clients the option of Assisted Voluntary Return (AVR) to their home country may be appropriate in which case referrals for such a specific advice will be made. Our AVR service assists people who have 'No Recourse to Public Funds' to return to their country of origin with dignity if they wish.

In the period between 1 April 2020 and 31 March 2021 we provided advice and support on asylum issues to 873 individuals during 2,101 advice sessions. We have also taken our services to the asylum seekers who were housed in the Metro Inn and Novotel hotels in Newcastle. We provided advice and support to 46 of those individuals.

Integration and Employment Service

This service is funded by Henry Smith Foundation for six years initially followed by another three years, which started in January 2019.

This service provides support to those granted refugee status and leave to remain to enable them to "take hold" of life in this country. We look both to immediate needs, such as housing and finance, and also to the longer term, as they seek to make their home in the community, find education and use their skills in work. This service is vitally important in preventing destitution among those who receive Leave to Remain and are required to find accommodation and financial support within 28 days. This strand of our work also provides conversation classes for those who speak little or no English.

In the period between 1 April 2020 to 31 March 2021 the project helped 71 individuals and 6 families to claim the right benefits and find suitable accommodation.

Supported Housing

This is a partnership with Your Homes Newcastle (YHN is the arm's length management organisation for Newcastle City Council housing) and Home Group (HG is a large housing association). We manage 20 properties in Newcastle, on lease from YHN and HG.

We house asylum seekers given leave to remain, who are also vulnerable and in need of further support. For example, they may suffer from mental health or addiction issues and from having been homeless. The service provides short term housing and appropriate individualised support for up to two years and until clients can move on from supported housing to independent living. The support can include claiming housing benefit, other welfare benefits, advice with council tax, accessing health and social care services, accessing ESOL and other relevant education services, accessing employment and training services, budgeting and financial advice. We also provide support with accessing community activities and linking with refugee community organisations, counselling and help with problem solving. Our support continues after clients leave our accommodation up to the point where they can cope with independent living.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

OBJECTIVES AND ACTIVITIES - continued

Over the year April 2020 - March 2021; 67 homeless individuals have benefited from our Supported Housing programme 7 clients successfully supported to move on from our supported housing into their own independent housing.

Interpreting and Translation Service

We assist refugees and other migrants to train and employ them as sessional interpreters to provide interpreting and translation services. We provide these services for NERS clients and as well as other organisations such as NHS, social services, schools, solicitors, local authorities, housing associations, care homes and counselling services.

The service is our main income generating activity, it contributes more than 20% to our annual income. However, due to a combination factors the service income has reduced from £152,125 in 2019/20 to £69,200 in 2020/21.

Advocacy and Policy Influence

NERS advocates for its clients right to access information and services to which they are entitled and provides an independent 'Voice' in meetings and fora about their needs. We use the evidence gathered from our clients to also work regionally and nationally to influence and advocate on matters of policy. We usually do this in partnership with other organisations; nationally with our key partner, the Refugee Council, but also with other agencies such as Refugee Action and the Welsh and Scottish Refugee Councils, Red Cross, Freedom from Torture and Migrant Help. We are also members of the National Asylum Stakeholders Forum and the Asylum Support Forum. Locally we work with partner agencies such the Regional Refugee Forum and work through structures and processes such as the Regional Migration Partnership, hosted by Middlesbrough Council.

We work in partnership with local charities, such the Red Cross, West End Refugee Service, Newcastle Law Centre, Friends of the Drop-In, Open Doors, Justice First and Action Foundation, to address destitution. We provide face-to-face advice on accessing the Asylum Support to clients that they are supporting. We also assist with coordination of destitution referrals which helps in maximising use of limited resources. When needed, we deliver awareness raising sessions across the Region that aim to improve the wider community's understanding of issues affecting asylum seekers.

Student Placements

Social work students from the universities of Durham, Teesside, Northumbria and Cumbria are hosted on placement within NERS. This enables NERS to work with and engage future social workers in the issues affecting our client group. On average we provide about 800 days per annum of placements for social work students.

Public Benefit

The trustees have considered the Charity Commission's guidance on public benefit with regard to its objectives and activities.

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

FINANCIAL REVIEW

At the balance sheet date, the charity held funds amounting to £165,119 (2020 - £57,233) of which £5,666 (2020 - £11,333) was subject to restriction, a further £25,485 (2020 - £27,313) was represented by illiquid assets and therefore not freely available to the charity. Total free reserves amounted to £133,968 (2020 - £18,587).

Reserves Policy

The trustees agree to retain those amounts generated by interpreting and venue hire each financial year, within the reserves of the charity.

The trustees are committed to maintaining at all times at least the equivalent of three months running costs as advised by the Charity Commission and, whenever we fall below that level, to make it a business plan priority to regain the three month position.

FUTURE DIRECTION

Our future plan is to strengthen and deepen our work within NERS four core service areas, while also piloting and developing additional service interventions where relevant and feasible. NERS will become a more enterprising organisation, open to experimenting and piloting new interventions. There are several other potential service areas that warrant further investigation. Introducing new services will be dependent on a number of factors, including availability of funding and relevance to the needs in the Region. Possible interventions for which we will explore the feasibility and relevance include the following:

- > Provision of asylum and immigration advice.
- > Provision of support services to unaccompanied children.
- > Mentoring and support to refugee community organisations, in partnership with the Regional Refugee Forum.
- > Advice and support for host communities.
- > Interventions that generate an income, including attaching a fee to certain non-urgent services, or selling products.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The company is governed by its Memorandum of Articles of Association which state the objects as: "(a) to provide relief for refugees (including convention refugees, refugee communities, people with exceptional leave to remain, asylum seekers and ex-detainees) and migrants who are in conditions of need, hardship, sickness or distress, without distinction of age, sex, race, nationality, political or religious or other opinions, and in addition: (b) to advance the education and the protection of health of such people, and (c) to provide them with facilities for recreation and leisure-time occupation in the interests of social welfare."

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT - continued

Board of Trustees (The Board)

The Company Board of Trustees has at least three persons. At every Annual General Meeting one-third of the Trustees shall retire from office. In the event that the number is not divisible by three, then the proportion to retire shall be that which is nearest to one-third. The Trustees to retire shall be those longest in office since they were last appointed or re-appointed. Where there are Trustees who have been in office for the same length of time then, in the absence of agreement, those to retire shall be selected by lot. A retiring Trustee is eligible for re-appointment provided that no-one may serve as a Trustee for more than nine consecutive years.

Operational Management

The day to day management of the Company is through the Director who reports to the Board. The staff team includes a senior finance officer, a finance officer, an administrator, four service leads and three service specialists working alongside more than 40 volunteers.

Policies

The North of England Refugee Service (NERS) holds a full range of policies regulating all aspects of its business. These are regularly updated and a list of current policies is given below:

Complaints Procedure
Confidentiality
Dignity at Work
Equal Opportunity
Health and Safety
Internal Audit Procedure for Finance
Safeguarding Children
Safeguarding Vulnerable Adults
Investment and Reserves Policy

Risk Management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Induction and Training of New Trustees

Due to the diverse nature of the trustee group, induction and training is tailored to each trustee's needs.

Key Management Remuneration

Management remuneration is reviewed every two years, most recently in 2021.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021**

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

3643622 (England and Wales)

Registered Charity number

1091200

Registered office

2 Friars Street
Newcastle upon Tyne
NE1 4XA

Trustees

Cllr Ann Schofield - Chair	
Ibrahim Diallo - Vice Chair	
Edward Mutsvairo - Treasurer	(appointed 15 July 2020)
Christopher Boyle	(appointed 14 May 2020)
David Glendinning	
Tessa Gray	(appointed 1 July 2020)
Georgina Lambert	(retired 24 September 2020)
Josephine Mudzingwa	
Mavreen Ncube	(appointed 11 June 2020)
Fiona Ranson	
Hazel Williams	(retired 15 July 2020)

Company Secretary and Director

Dr Mohamed Nasreldin

Independent Examiner

Read, Milburn & Co
71 Howard Street
North Shields
Tyne and Wear
NE30 1AF

Bankers

Virgin Money
131-135 Northumberland Street
Newcastle upon Tyne
NE1 4XF

Solicitors

Muckle LLP
32 Gallowgate
Newcastle upon Tyne
NE1 4BF

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021**

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of The North of England Refugee Service Limited for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on 15 December 2021 and signed on its behalf by:



Christopher Boyle - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

Independent examiner's report to the trustees of The North of England Refugee Service Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of Institute of Chartered Accountants in England & Wales which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Nicholas Liley FCA
Institute of Chartered Accountants in England & Wales
Read, Milburn & Co

17 December 2021

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2021**

	Notes	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	13,952	-	13,952	5,913
Charitable activities	4				
Housing		264,774	18,900	283,674	256,638
Asylum advice		-	-	-	40,000
Integration advice		-	23,300	23,300	46,100
Interpreting		69,200	-	69,200	152,125
Core		-	198,528	198,528	73,883
Investment income	3	-	-	-	350
Other income		<u>11,456</u>	<u>-</u>	<u>11,456</u>	<u>19,563</u>
Total		359,382	240,728	600,110	594,572
EXPENDITURE ON					
Charitable activities	5				
Housing		159,991	18,900	178,891	256,638
Asylum advice		-	-	-	40,000
Integration advice		-	28,967	28,967	46,100
Interpreting		35,276	-	35,276	152,125
Core		<u>50,562</u>	<u>198,528</u>	<u>249,090</u>	<u>90,444</u>
Total		<u>245,829</u>	<u>246,395</u>	<u>492,224</u>	<u>585,307</u>
NET INCOME/(EXPENDITURE)		113,553	(5,667)	107,886	9,265
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>45,900</u>	<u>11,333</u>	<u>57,233</u>	<u>47,968</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>159,453</u></u>	<u><u>5,666</u></u>	<u><u>165,119</u></u>	<u><u>57,233</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET
31 MARCH 2021**

	Notes	2021 £	2020 £
FIXED ASSETS			
Tangible assets	12	19,527	27,022
Investments	13	<u>11,624</u>	<u>11,624</u>
		31,151	38,646
CURRENT ASSETS			
Debtors	14	41,830	63,049
Cash at bank and in hand		<u>233,313</u>	<u>23,102</u>
		275,143	86,151
CREDITORS			
Amounts falling due within one year	15	(141,175)	(67,564)
		<u>133,968</u>	<u>18,587</u>
NET CURRENT ASSETS			
		<u>165,119</u>	<u>57,233</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			
		<u>165,119</u>	<u>57,233</u>
NET ASSETS/(LIABILITIES)			
		<u>165,119</u>	<u>57,233</u>
FUNDS	18		
Unrestricted funds		159,453	45,900
Restricted funds		<u>5,666</u>	<u>11,333</u>
TOTAL FUNDS		<u>165,119</u>	<u>57,233</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED (REGISTERED NUMBER: 3643622)**

**BALANCE SHEET - continued
31 MARCH 2021**

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 15 December 2021 and were signed on its behalf by:



Christopher Boyle - Trustee

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**CASH FLOW STATEMENT
FOR THE YEAR ENDED 31 MARCH 2021**

	Notes	2021 £	2020 £
Cash flows from operating activities			
Cash generated from operations	20	<u>220,497</u>	<u>41,736</u>
Net cash provided by operating activities		<u>220,497</u>	<u>41,736</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		(10,286)	(32,212)
Purchase of fixed asset investments		-	(77)
Sale of fixed asset investments		-	37
Interest received		<u>-</u>	<u>274</u>
Net cash used in investing activities		<u>(10,286)</u>	<u>(31,978)</u>
		<u> </u>	<u> </u>
Change in cash and cash equivalents in the reporting period		210,211	9,758
Cash and cash equivalents at the beginning of the reporting period		<u>23,102</u>	<u>13,344</u>
Cash and cash equivalents at the end of the reporting period		<u><u>233,313</u></u>	<u><u>23,102</u></u>

The notes form part of these financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value, as modified by the revaluation of certain assets.

The presentation currency of the financial statements is the Pound Sterling (£).

Going Concern

The financial statements are prepared on the going concern basis. In the opinion of trustees, no material uncertainties exist about the charity's ability to continue.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Income subject to VAT is stated nett of output tax at the applicable flat rate.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources. All expenditure is shown inclusive of VAT where applicable.

Allocation and apportionment of costs

Costs are allocated to the charity's activities on the basis of fair usage of staff and facilities.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Improvements to property	- in accordance with the property
Office equipment	- 25% on reducing balance and 25% on cost
Computer equipment	- 33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

1. ACCOUNTING POLICIES - continued

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Investments

In accordance with recommended practice, listed investments are included at market value. Realised and unrealised gains and losses are shown separately on the Statement of Financial Activities.

Debtors

Trade and other debtors (including prepayments) are recognised at the settlement amount due or amount prepaid) nett of any trade discounts.

Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments.

Creditors

Creditors (including accruals) are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and accruals are recognised at their settlement amount nett of any trade discounts.

Financial instruments

All financial assets and financial liabilities of the charity qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

2. DONATIONS AND LEGACIES

	2021	2020
	£	£
Donations	<u>13,952</u>	<u>5,913</u>

3. INVESTMENT INCOME

	2021	2020
	£	£
Bank interest receivable	-	274
Investment income	<u>-</u>	<u>76</u>
	<u>-</u>	<u>350</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	Housing £	Integration advice £	Interpreting £
Interpreting services	-	-	69,200
Contract income	6,640	-	-
Newcastle City Council	258,134	-	-
Grants	<u>18,900</u>	<u>23,300</u>	<u>-</u>
	<u>283,674</u>	<u>23,300</u>	<u>69,200</u>
	Core £	2021 Total activities £	2020 Total activities £
Interpreting services	-	69,200	152,125
Contract income	-	6,640	6,562
Newcastle City Council	-	258,134	231,176
Grants	<u>198,528</u>	<u>240,728</u>	<u>178,883</u>
	<u>198,528</u>	<u>574,702</u>	<u>568,746</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

4. INCOME FROM CHARITABLE ACTIVITIES - continued

Grants received, included in the above, are as follows:

	2021 £	2020 £
The Henry Smith Charity	23,300	46,100
Tudor Trust	10,821	42,513
The Lloyds Bank Foundation	32,500	-
The 1989 Willan Charitable Trust	7,500	-
The AB Charitable Trust	-	20,000
Garfield Weston Foundation	-	20,000
West End Refugee Fund	18,900	18,900
National Lottery Community Fund	60,000	-
The 29th May 1961 Charitable Trust	7,500	7,500
Clothworkers Foundation	-	17,000
Community Foundation	9,870	4,870
The Sir James Knott Trust	10,000	-
Barrow Cadbury Trust	25,000	-
Job Retention Scheme	35,337	-
Other grants	-	2,000
	<u>240,728</u>	<u>178,883</u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs (see note 6) £	Support costs (see note 7) £	Totals £
Housing	135,764	43,127	178,891
Integration advice	13,871	15,096	28,967
Interpreting	28,356	6,920	35,276
Core	<u>115,039</u>	<u>134,051</u>	<u>249,090</u>
	<u>293,030</u>	<u>199,194</u>	<u>492,224</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

6. DIRECT COSTS OF CHARITABLE ACTIVITIES

	2021 £	2020 £
Staff costs	136,276	140,887
Client costs	124,526	131,071
Volunteer costs	730	16,021
Other staffing costs	3,142	6,036
Interpreter costs	<u>28,356</u>	<u>78,405</u>
	<u>293,030</u>	<u>372,420</u>

7. SUPPORT COSTS

	General support £	Governance costs £	Totals £
Housing	43,127	-	43,127
Integration advice	15,096	-	15,096
Interpreting	6,920	-	6,920
Core	<u>130,961</u>	<u>3,090</u>	<u>134,051</u>
	<u>196,104</u>	<u>3,090</u>	<u>199,194</u>

Cost	Basis of allocation
General support	Fair usage of staff and facilities
Governance costs	Fair usage of staff and facilities

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2021 £	2020 £
Depreciation - owned assets	17,781	15,190
Independent Examiner's remuneration	3,090	3,090
Payments under operating leases	<u>147,551</u>	<u>150,656</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

10. STAFF COSTS

	2021	2020
	£	£
Wages and salaries	202,873	221,030
Social security costs	10,033	12,395
Other pension costs	<u>6,778</u>	<u>7,186</u>
	<u>219,684</u>	<u>240,611</u>

The key management personnel, including the trustees, are listed under Reference and Administrative Details. The total employee benefits of the key management personnel including Social Security were £34,869 (2019 - £34,891).

The average monthly number of employees during the year was as follows:

	2021	2020
Management & administration	<u>12</u>	<u>14</u>

No employees received emoluments in excess of £60,000.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	5,913	-	5,913
Charitable activities			
Housing	6,562	250,076	256,638
Asylum advice	-	40,000	40,000
Integration advice	-	46,100	46,100
Interpreting	152,125	-	152,125
Core	2,000	71,883	73,883
Investment income	350	-	350
Other income	<u>19,563</u>	<u>-</u>	<u>19,563</u>
Total	186,513	408,059	594,572
EXPENDITURE ON			
Charitable activities			
Housing	6,562	250,076	256,638
Asylum advice	-	40,000	40,000
Integration advice	-	46,100	46,100
Interpreting	152,125	-	152,125
Core	29,894	60,550	90,444
Total	<u>188,581</u>	<u>396,726</u>	<u>585,307</u>
NET INCOME/(EXPENDITURE)	(2,068)	11,333	9,265
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>47,968</u>	<u>-</u>	<u>47,968</u>
TOTAL FUNDS CARRIED FORWARD	<u><u>45,900</u></u>	<u><u>11,333</u></u>	<u><u>57,233</u></u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

12. TANGIBLE FIXED ASSETS

	Improvements to property £	Office equipment £	Computer equipment £	Totals £
COST				
At 1 April 2020	26,703	18,174	28,161	73,038
Additions	<u>304</u>	<u>8,182</u>	<u>1,800</u>	<u>10,286</u>
At 31 March 2021	<u>27,007</u>	<u>26,356</u>	<u>29,961</u>	<u>83,324</u>
DEPRECIATION				
At 1 April 2020	12,871	16,321	16,824	46,016
Charge for year	<u>9,002</u>	<u>2,510</u>	<u>6,269</u>	<u>17,781</u>
At 31 March 2021	<u>21,873</u>	<u>18,831</u>	<u>23,093</u>	<u>63,797</u>
NET BOOK VALUE				
At 31 March 2021	<u>5,134</u>	<u>7,525</u>	<u>6,868</u>	<u>19,527</u>
At 31 March 2020	<u>13,832</u>	<u>1,853</u>	<u>11,337</u>	<u>27,022</u>

13. FIXED ASSET INVESTMENTS

	Listed investments £
MARKET VALUE	
At 1 April 2020 and 31 March 2021	<u>11,624</u>
NET BOOK VALUE	
At 31 March 2021	<u>11,624</u>
At 31 March 2020	<u>11,624</u>

There were no investment assets outside the UK. The portfolio continued to be managed by Fidelity Worldwide Investment during the financial year.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade debtors	28,647	28,770
Prepayments and accrued income	<u>13,183</u>	<u>34,279</u>
	<u>41,830</u>	<u>63,049</u>

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade creditors	19,105	29,049
Social security and other taxes	3,383	3,374
VAT	2,526	4,247
Other creditors	3,161	2,103
Accruals and deferred income	<u>113,000</u>	<u>28,791</u>
	<u>141,175</u>	<u>67,564</u>

Deferred Income

Included within Accruals and Deferred Income are the following amounts comprising income received in advance of delivery of the related services or expenditure incurred.

	£
Balance at 1 April 2020	15,691
Released to income from charitable activities	(15,691)
Amount deferred in year	<u>94,200</u>
Balance at 31 March 2021	<u>94,200</u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

16. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2021 £	2020 £
Within one year	<u>23,004</u>	<u>69,571</u>

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
Fixed assets	13,861	5,666	19,527	27,022
Investments	11,624	-	11,624	11,624
Current assets	180,943	94,200	275,143	86,151
Current liabilities	<u>(46,975)</u>	<u>(94,200)</u>	<u>(141,175)</u>	<u>(67,564)</u>
	<u>159,453</u>	<u>5,666</u>	<u>165,119</u>	<u>57,233</u>

18. MOVEMENT IN FUNDS

	At 1/4/20 £	Net movement in funds £	At 31/3/21 £
Unrestricted funds			
General fund	45,900	113,553	159,453
Restricted funds			
Clothworkers Foundation	11,333	(5,667)	5,666
	<u>57,233</u>	<u>107,886</u>	<u>165,119</u>
TOTAL FUNDS			

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

18. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	359,382	(245,829)	113,553
Restricted funds			
The Henry Smith Charity	23,300	(23,300)	-
Tudor Trust	10,821	(10,821)	-
The Lloyds Bank Foundation	32,500	(32,500)	-
The 1989 Willan Charitable Trust	7,500	(7,500)	-
West End Refugee Fund	18,900	(18,900)	-
National Lottery Community Fund	60,000	(60,000)	-
The 29th May 1961 Charitable Trust	7,500	(7,500)	-
Clothworkers Foundation	-	(5,667)	(5,667)
Community Foundation	9,870	(9,870)	-
Sir James Knott Trust	10,000	(10,000)	-
Barrow Cadbury Trust - COVID-19 Support Fund	25,000	(25,000)	-
Job Retention Scheme	<u>35,337</u>	<u>(35,337)</u>	<u>-</u>
	<u>240,728</u>	<u>(246,395)</u>	<u>(5,667)</u>
TOTAL FUNDS	<u><u>600,110</u></u>	<u><u>(492,224)</u></u>	<u><u>107,886</u></u>

Comparatives for movement in funds

	At 1/4/19 £	Net movement in funds £	At 31/3/20 £
Unrestricted funds			
General fund	47,968	(2,068)	45,900
Restricted funds			
Clothworkers Foundation	-	11,333	11,333
	<u>-</u>	<u>11,333</u>	<u>11,333</u>
TOTAL FUNDS	<u><u>47,968</u></u>	<u><u>9,265</u></u>	<u><u>57,233</u></u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

18. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	186,513	(188,581)	(2,068)
Restricted funds			
The Henry Smith Charity	46,100	(46,100)	-
Tudor Trust	42,513	(42,513)	-
Newcastle City Council	231,176	(231,176)	-
The AB Charitable Trust	20,000	(20,000)	-
Garfield Weston Foundation	20,000	(20,000)	-
West End Refugee Fund	18,900	(18,900)	-
The 29th May 1961 Charitable Trust	7,500	(7,500)	-
Clothworkers Foundation	17,000	(5,667)	11,333
Community Foundation	<u>4,870</u>	<u>(4,870)</u>	<u>-</u>
	<u>408,059</u>	<u>(396,726)</u>	<u>11,333</u>
TOTAL FUNDS	<u>594,572</u>	<u>(585,307)</u>	<u>9,265</u>

The Henry Smith Charity fund is a grant received towards the appointment of an advice worker to support service users in Tyne & Wear.

The Tudor Trust fund is a grant received towards the post of Director.

The Lloyds Bank Foundation funding is secured from the Department for Digital, Culture, Media and Sport under the Community Match Challenge Emergencies Partnership

Additional emergency funding, designed to mitigate the impact of the Coronavirus pandemic was received from the National Lottery Community Fund and the Barrow Cadbury Trust.

Income received and resources expended under the Newcastle City Council fund comprise housing benefit and related costs; and the Refugee Wellbeing Programme.

The Clothworkers Foundation provided funding for the purchase of IT equipment, the balance on the fund represents the book value of the assets acquired.

The other restricted funds relate to various projects run by the charity to support its primary objectives as noted in the Trustees report.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

19. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

**20. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING
ACTIVITIES**

	2021 £	2020 £
Net income for the reporting period (as per the Statement of Financial Activities)	107,886	9,265
Adjustments for:		
Depreciation charges	17,781	15,190
Recognised (losses)/gains on investments	-	1
Interest received	-	(274)
Decrease in debtors	21,219	29,582
Increase/(decrease) in creditors	<u>73,611</u>	<u>(12,028)</u>
Net cash provided by operations	<u><u>220,497</u></u>	<u><u>41,736</u></u>

21.. ANALYSIS OF CHANGES IN NET FUNDS

	At 1/4/20 £	Cash flow £	At 31/3/21 £
Net cash			
Cash at bank and in hand	<u>23,102</u>	<u>210,211</u>	<u>233,313</u>
	<u>23,102</u>	<u>210,211</u>	<u>233,313</u>
Total	<u><u>23,102</u></u>	<u><u>210,211</u></u>	<u><u>233,313</u></u>

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021**

22. LEGAL STATUS

North of England Refugee Service is a company limited by guarantee, registered in England and Wales and has no share capital. The company's registered number and registered office address can be found within Reference and Administrative Details.

The liability of the members is limited. Every member of the charitable company undertakes to contribute such amount as may be required (not exceeding £1) to the charitable company's assets if it should be wound up while s/he is a member or within one year after s/he ceases to be a member, for payment of the charitable company's debts and liabilities contracted before s/he ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories themselves.

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2021**

	2021 £	2020 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	13,952	5,913
Investment income		
Bank interest receivable	-	274
Investment income	<u>-</u>	<u>76</u>
	-	350
Charitable activities		
Interpreting services	69,200	152,125
Contract income	6,640	6,562
Newcastle City Council	258,134	231,176
Grants	<u>240,728</u>	<u>178,883</u>
	574,702	568,746
Other income		
Rental income	10,316	2,808
Student placement income	360	5,225
Other income	<u>780</u>	<u>11,530</u>
	<u>11,456</u>	<u>19,563</u>
Total incoming resources	600,110	594,572
EXPENDITURE		
Charitable activities		
Wages	125,847	129,421
Social security	6,224	7,258
Pensions	4,205	4,208
Client costs	124,526	131,071
Volunteer costs	730	16,021
Other staffing costs	3,142	6,036
Carried forward	264,674	294,015

This page does not form part of the statutory financial statements

**THE NORTH OF ENGLAND REFUGEE SERVICE
LIMITED**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2021**

	2021 £	2020 £
Charitable activities		
Brought forward	264,674	294,015
Interpreter costs	<u>28,356</u>	<u>78,405</u>
	293,030	372,420
Support costs		
General support		
Wages	77,026	91,609
Social security	3,809	5,137
Pensions	2,573	2,978
Rent and rates	35,841	39,507
Insurance	5,771	4,182
Light and heat	249	1,137
Telephone	19,463	13,285
Postage and stationery	4,446	8,607
Sundries	2,374	3,872
Cleaning	2,413	5,101
Repairs and renewals	7,342	1,213
IT costs	12,517	13,585
Professional fees	4,434	4,233
Bank charges	65	161
Depreciation of tangible fixed assets	<u>17,781</u>	<u>15,190</u>
	196,104	209,797
Governance costs		
Accountancy and legal fees	<u>3,090</u>	<u>3,090</u>
Total resources expended	<u>492,224</u>	<u>585,307</u>
Net income	<u><u>107,886</u></u>	<u><u>9,265</u></u>

This page does not form part of the statutory financial statements