

Company Registration No. 04238295 (England & Wales)

Charity Registration No. 1091077



The 999 Club and Lady Florence Trust, known as “The 999 Club”

Trustees’ report and financial statements
For the year ended 31 August 2024

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**Reference and administrative information
For the year ended 31 August 2024**

Trustees	Gordon McCullough (Chair, resigned January 2024) Toju Mayomi (Treasurer) Dan Burraway Tim Colman Julie Greenwood (resigned January 2024) Mamta Gupta Arti Modhwadia Ijay Onyechi Jo Tanner Manlio Battaglia Trovato Sandra Iskander (appointed July 2024) Catherine Druce (appointed January 2024) Victoria Prouse (Chair, appointed January 2024)
Secretary	Thomas Neumark Jones (resigned October 2024) Teresa Goede (interim, appointed October 2024- February 2025) Charly Richardson (appointed February 2025).
Chief Executive	Thomas Neumark Jones (resigned October 2024) Teresa Goede (interim, appointed October 2024- February 2025) Charly Richardson (appointed February 2025).
Registered office	21 Deptford Broadway London SE8 4PA
Company registration number	04238295
Registered charity number	1091077
Bankers	HSBC Bank Plc 85 Lewisham High Street London SE8 4RQ Unity Trust Bank PO Box 782 Orpington BR6 1EN
Solicitors	TV Edwards 35 Mile End Road London E1 4TP
Auditors	Buzzacott Audit LLP 130 Wood St London EC2V 6DL



I am delighted to share the Trustees' report and financial statements for 1 September 2023 to 31 August 2024. In the face of increased demand for our services, I am glad to report that 999 Club continues to provide friendly, welcoming, empowering support to people experiencing homelessness from our centre in Deptford.

Our Gateway and Housing, Employment, Advice and Training (HEAT) services continue to support people experiencing homelessness to both meet their immediate needs and to find a home and maximise their income. We run an early bird breakfast twice a week thanks to support from Lewisham Council, and host a wide variety of partners including Lewisham's Housing Options team and Homeless GP Service.

Our Bridge service is delivered in partnership with South London and Maudsley NHS Foundation Trust. The service offers a safe space and empowering support to people in Lewisham who feel that they cannot cope. MOVE+ is delivered thanks to support from the National Lottery Community Fund and provides peer coaches for people that have recently escaped homelessness, supporting people to identify and pursue their goals so that they sustain their tenancies and progress.

These accounts show that the 999 Club ended with a modest deficit. This follows investments made in improving our service including our building, staff and financial services. It is important that 999 Club maintains sufficient reserves to manage strategic risks. However, we are conscious of the need to invest in providing high quality services, especially during the current cost of living crisis. I am very grateful to all the individuals, trusts and companies that have supported 999 Club in the past year. Thank you to our funders for your generosity and support during this time. Our work would not be possible without you.

We work closely with people that have used our services to review our work and to agree our priorities for the year ahead. This includes a committee made up of people who use our services and an away day at which trustees, staff, volunteers and members come together to reflect and plan.

999 Club's work is made possible by a committed group of over 62 volunteers. This diverse group of people, many of whom have personal experience of homelessness, contribute so much to their local community, helping people to help themselves escape from homelessness. Thank you for your generosity and good humour. Our work would also not be possible without our dedicated staff group who bring knowledge, experience and empathy in all that they do to support our members.

This year saw our CEO Tom Neumark move on to a new role. Tom has been with the 999 Club for just over 3 years and has made an incredible impact in that time. joining the 999 Club at a pivotal and difficult moment, leading the organisation confidently out of the pandemic and created a much stronger more resilient organisation as a result. We wish Tom all the best in his new role and I thank him for all his great work and his support to me in this role.

This my first report as Chair of 999 Club. I want to thank my predecessor Gordon McCullough, who served as Chair of 999 Club for 6 years, and I am also grateful to the trustees who have provided me with a warm welcome and generously shared their wisdom and advice.

As we look forward to 2025, we can be sure that it will be another year of significant change, with a new government for the country and a new CEO for the 999 Club. While our community faces many challenges, I am confident 999 Club will respond with our usual enthusiasm and commitment

Victoria Prouse
Chair of Trustees
January 2025



Our vision

Our *vision* is that no one will sleep on the streets in Lewisham.

Our *approach* to achieving our vision is to provide a friendly open door for anyone that is sleeping on the streets or otherwise homeless and then empower them to escape from homelessness.

We believe that sleeping rough should be rare, fleeting and never repeated. We have *two missions*:

1. If you're sleeping on the street, we'll work with you to find shelter.
2. If you've previously slept on the street, we'll work with you to make sure you stay in your new home.

In everything we do, we demonstrate our *values*:

-*Inclusive*: We are welcoming and supportive.

-*Respectful*: We respect each other and celebrate diversity so that everyone can give their best.

-*Empowering*: We encourage people to take personal responsibility for making positive changes in their lives by providing opportunities, developing their talents, and helping to build their confidence and self- esteem.

-*Partnership*: We recognise the importance of working collaboratively with people who come to the centre to design, deliver and evaluate our services.

-*Inspiring*: We all inspire one another to discover our purpose and reach our full potential, celebrating our achievements and positive steps forward.

Objectives and activities

The 999 Club's objects are "The relief of poverty by the provision of an advice and counselling service" and "The advancement of education and the provision of facilities for recreation or other leisure-time occupation for people who have need of such facilities by reason of... poverty or social and economic circumstances with the object of improving their conditions of life."

Our story of change

Engagement with 999 Club starts by meeting basic needs, but it does not end there. We support people who are experiencing homelessness and those with no recourse to public funds. Our starting point is helping people meet their basic needs such as shower, food, phone, laundry, computer, post. Through this we build trusting relationships with the people that use our service and support them to find and sustain a home, and to take part in meaningful activities such as work or volunteering.

Our work is person-led, far reaching and inspires meaningful change. We collaborate to ensure that our services are accessible, inclusive, and designed to improve the psychological and emotional wellbeing of the people with whom we work. We strive for continuous improvement in our delivery and adopt a flexible and personalised approach that treats people with kindness and compassion.



Review of past activities

In 2023/24 999 Club provided the following services:

The Gateway

A welcoming day centre on Deptford High Street, offering practical help such as food, laundry and showers as well as a safe and friendly space, supporting an average of 52 unique individuals per day.

HEAT

Housing, employment and advice team providing guidance for people either experiencing or at risk of homelessness so that they can find a home and maximise their income, supporting an average of 62 unique individuals per week.

Bridge

A referral only, recovery focused service, operating from 6pm to 11pm on weekdays and 10am to 8.30pm on weekends and holidays for Lewisham residents who feel that they cannot cope, supporting up to 99 unique individuals per month

MOVE+

Our Peer Coaching service providing 1:1 and group support to 36 people so that they can sustain their new tenancies and to make progress in employment.

All our activities are designed and delivered by people that use or have used our service. This is done through several mechanisms including our Client Committee. In total 104 unique individuals took part in co-production activities throughout the year.

Achievements and performance

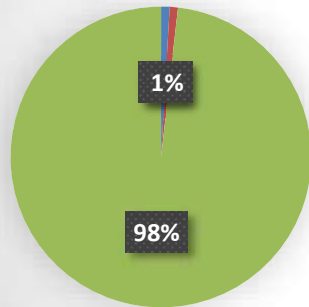
We provided a high quality service that is valued by the people that use it. 78% of the 102 unique individuals who gave anonymous feedback during the year rated their experience as 😊.

We supported people to stay in their home or find a new home and to get employment, education or training. Last year we supported 116 people to find a home, 44 people to stay in their home and avoid eviction and 106 people to start employment, education, training or volunteering.

As the charts below show:

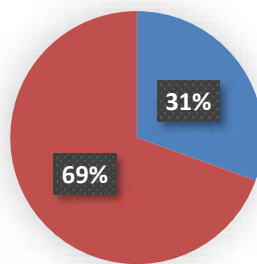
- 98% of people who have used 999 Club's services find them to be welcoming
- 69% of people who have used 999 Club's services are now housed
- 76% of people who attended the Bridge service did not go back to A&E.

How welcoming are the 999 Club services



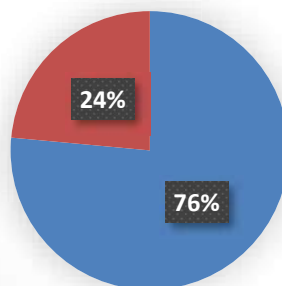
- Not sure / do not want to answer
- Not welcoming
- Welcoming

After using 999 Club's services, do you currently have a home?



- No
- Yes

Did you attend A+E in connection with your mental health after using the Bridge?



- No
- Yes

We continued to deepen partnerships with other organisations in south-east London, working closely with: the London boroughs of Lewisham and Greenwich, Thames Reach, Refuge, South London and Maudsley NHS Foundation Trust, Change Grow Live, Advice Lewisham, Citizens Advice Bureau, Lewisham Local, Community Connections, Fareshare, the Felix Project, Lewisham Refugee and Migrant Network, Bench Outreach, Lewisham North Primary Care Network, Goldsmiths University, Brett Grellier Psychological Services and the Albany Theatre. We are grateful to them all.



Quotes from people that have used our services:

"It's one of the best places I have seen so far. When I heard first about it and I visited the club, I was shocked by their welcoming staff and the services. Please keep up the good work because homeless individuals need it a lot."

"The housing advice service was really helpful, especially as mine wasn't a straightforward situation. They were accessible, friendly and supportive and really listened. It was also a big thing to feel heard, and to have people who understood about housing."

"The best place to get help, advice and support or even just to talk to someone that will make you feel important. *100* Also the most amazing people have met so far in London, and more than that honesty and encouragement for people in need. AMAZING COFFEE AND FOOD LOVING IT"

"So blessed to have had the help and support of all the great staff that work at the 999 club. I just lost my job and home life was really hard but thanks to everyone who works at the 999 club I got a place to live, put on a course and got a job at the end of the course which I start tomorrow. The empathy, support, information, advice I got was amazing it helped me to grow as a person and overcome the problem I was facing. I'm still made welcome and offered help from staff there who reach out to me over the phone or when I pop in."

"The colleagues have been amazing in my recovery. I have improved so much in such a short amount of time, I am forever grateful to them. I will use their advice and everything I've learned in my everyday life and promise to get better. Thank you so much for your help."

"I love the service and have got so much from it. I have learnt lots of new coping skills. I feel fantastic after each session and then my complicated life problems take over. We have just been given a child protection plan on the day of my last Bridge appointment. Everyone I speak to loves your service it is invaluable and just continue doing what you are doing."

"Staff and volunteers very helpful and very polite, I like atmosphere in here. 999 Club is a very excellent place, big thanks to the staff and volunteers for helping me get rehoused."

"When I'm rich gonna buy you guys anything you want. House, car whatever you want. LOVE THIS PLACE."

"They've been there for me in times of need, offering a helping hand and a listening ear. Their generosity and compassion have touched my heart, and I'm truly grateful for all they've done. They've made me feel seen, valued, and supported."

"Keep doing the amazing work you guys are doing, I felt safe, heard and empowered while I was there everyone went above and beyond just to help me sort my situation out I can not thank you enough for what you have done for me thank you so much"

Case studies

B had been homeless since he was discharged from the mental health unit. He had been sofa surfing but was asked to leave and started sleeping behind the bins at the back of Deptford high street.

B's benefits were getting paid into his 'friends' account and the friend was dipping into this money.



**Trustees' report
For the year ended 31 August 2024**

B came to 999 Club for food. We supported B to set up his own bank account with HSBC and supported him to move into a specialist housing project

.....

D was sleeping on buses after her daughter, with whom she had been living, asked her to leave and Lewisham Council were unable to find her accommodation.

We supported her to get temporary accommodation and to apply for a role as a barista in Social Bite's new café on the Strand. She is very happy and has a full-time position.

.....

L was referred to the Bridge due to suicidal thoughts and high levels of anxiety. She felt unable to manage. L had separated from her partner and was finding it hard to get work as a freelance photographer.

She responded well to breathing techniques and creating a wellness box. She made comprehensive plans for different areas of her life, including booking in work, and prepping meals she enjoys.

By her final session, L spoke about feeling "more confident", having managed to "overcome" challenging situations, in a safe and positive way. She feels she has explored her support network and feels confident that she knows who to reach out to for support if things become more challenging again.

Volunteers

Our work is supported by a team of over 62 dedicated volunteers with backgrounds as diverse as the local population. Some of our volunteers have either used our service in the past or have experienced homelessness. They help to make our services feel safe and welcoming by greeting people that use our services and ensuring that they find the support that they need. We are very grateful to our volunteers and thankful for their amazing contributions.

Fundraising

999 Club is so grateful to the individuals and organisations that support our work. We are fortunate to work in and with such a generous community. Their donations make our work possible.

We are grateful to Lewisham Council, The Balcombe Charitable Trust, Garfield Weston Foundation, The Linbury Trust, The Mercers' Charitable Foundation, and The National Lottery Community Fund for their support and we are grateful to all the companies that support our work through both donations and volunteering.

We would also like to thank the many smaller trusts that have generously supported our work over the past year.

The 999 Club undertakes fundraising activity through its supporters via fundraising events, individual giving including appeal letters, email and telephone. We do not have face to face (or door to door) fundraising activities. In addition, funds are raised from trusts and foundations and corporate partnerships. The 999 Club is a member of the Fundraising Regulator and adheres to its Code of Fundraising Practice, and its associated rulebooks for fundraising activities.

The 999 Club is compliant with the General Data Protection Regulation and only contacts prospective and existing supporters in line with its Privacy Policy and Data Protection Statement. The 999 Club recognises the

Trustees' report
For the year ended 31 August 2024

importance of protecting our vulnerable supporters and follows the guidance issued by the Institute of Fundraising and the Fundraising Regulator on treating donors fairly.

The 999 Club supports its staff and fundraisers who come into contact with supporters in providing high quality customer care, ensuring anyone donating to the charity is in a position to make a free and informed decision. The 999 Club welcomes feedback on its fundraising activities and has a complaint policy which outlines how the charity will react should a complaint be received regarding its fundraising methods. The 999 Club received no complaints during the year.

Financial review

As documented under 'Structure, governance and management' below, on 4 December 2023, the Lady Florence Institute became a linked charity of The 999 Club and Lady Florence Trust. For reporting purposes, the Lady Florence Institute forms part of The 999 Club and Lady Florence Trust following the linking direction and is presented separately within un-restricted funds. The linking direction took effect for the whole of the 2023/24 financial year of The 999 Club and Lady Florence Trust.

Financial assistance was given by charitable trusts, corporate supporters and private donors. The results for the year are shown on page 16. In line with 999 Club's plan to spend the additional resources secured during the pandemic, there was a deficit for the year of £22,576 (surplus in 2023: £35,997). When the deficit is added to the funds brought forward of £3,516,511 this leaves a figure of £3,493,935 for total funds carried forward at 31 August 2024.

Reserves policy

It is the trustees' desire to maintain reserves, at a level which equates to 3 – 9 months core costs, working capital and a sinking fund for planned maintenance of our rented properties. At this level the trustees feel comfortable that they can continue the current activities of the charity in the event of a significant drop in funding.

Unrestricted reserves were £2,268,502 at 31 August 2024 which is within the policy. Designated reserves only include the value of the freehold property.

Structure, governance and management

The 999 Club, a company limited by guarantee and a registered charity, was formed in 1992. The objects of the charity are governed by the Memorandum and Articles of Association adopted in February 2002.

On the 4 December 2023, the Lady Florence Institute became a linked charity of The 999 Club and Lady Florence Trust as a result of a linking direction issued by the Charity Commission. For reporting purposes, the Lady Florence Institute forms part of The 999 Club and Lady Florence Trust following the linking direction and is shown separately within the funds notes. The linking direction took effect for the whole of the 2023/24 financial year of The 999 Club and Lady Florence Trust.

The 999 Club and Lady Florence Trust previously prepared consolidated financial statements including the Lady Florence Institute as a subsidiary. Following the linking direction, consolidated financial statements are no longer required. In order to aid comparability within the financial statements, comparative figures aggregating both entities are reported.

The Board of the 999 Club, supervise the governance and management of the organisation. Directors who served during the year, or have been subsequently appointed, are shown on page 1.



Structure, governance and management (continued)

Appointment to the Board is by nomination by the members after the needs of the Charity are considered by the current Directors. The Board of Directors aims to ensure that the composition of Directors contains individuals with suitable skills and experience to contribute positively to the governance of the Charity. Trustees are given a thorough induction including provision of information provided by the Charity Commission on the role of a trustee. Training is provided on a personalised basis.

The organisation has a clear organisational structure with lines of authority and delegation, which are regularly reviewed by the Board. The Board is responsible for setting strategies and policies and for ensuring that these are implemented by the Chief Executive on behalf of the Board.

The Board has responsibility for setting remuneration of the CEO and key management personnel. In doing so it undertakes market testing and benchmarking against other similar sized organisations.

The Board of Trustees confirm they have regard to the Charity Commission's guidance on public benefit and consider each year how the charity meets the public benefit objectives outlined in Section 4 of the Charities Act 2011. They are satisfied that the 999 Club and Lady Florence Trust meets the requirements and conforms to the Act's definition of a charity meeting all elements of the two key principles.

Policy, planning and risk management

The Board are responsible for the management of the risks faced by the organisation. The Board review the organisational risk position, internal control assessment and its compliance with relevant statutory and finance regulations. To evaluate and manage risk, a risk register is maintained, which is monitored and reviewed at Board meetings. This process identifies the major risks the organisation faces, the likelihood of occurrence, the significance of the risk and any mitigating controls that are in place and seeks to identify any actions and resources required to manage these risks further.

Risks

The Board is satisfied that systems are in place to mitigate our exposure to major risks, both from within the charity and to those related to the external environment over which we have no control. Our approach to mitigating these risks is outlined in the table below:

Area	Risk	Mitigation
Property	Financial losses from voids, arrears or mismanaging repairs Mismanagement of property	Review arrangements for the managing agent for property and ensure legal agreements relating to property are robust
Communications	Reputational damage caused by negative media coverage, for example relating to serious incidents	Invest in our communications Update our safeguarding policy, run safeguarding training, and monitor incidents and safeguarding alerts for themes
Fundraising	We are unable to raise sufficient funds to cover the costs of providing our service e.g. due to loss of income from major donors or trusts	The Board will review and agree any changes to staffing structure and pay and conditions Our fundraising team will pursue a plan including cultivating individual donors, maintaining a trust fundraising pipeline, working with trustees on fundraising opportunities and creating a Fundraising Board
Governance & leadership	Change in the makeup of our board disrupt governance arrangements Property development drains attention or resources or disrupts service delivery Change in senior leadership disrupts management	Recruit 2 new trustees including a Treasurer, to coincide with trustees coming to the end of their terms of office The Property Development Subcommittee will continue to meet to review Senior leaders have sufficient notice periods to ensure proper handover and the implementation of interim arrangements



Future plans

Despite worsening external conditions, at the 999 Club we continue to provide friendly, welcoming, empowering supportive services.

Our objectives for 2024-2025

Objective	Goal
Deliver friendly, welcoming, empowering supportive <u>services</u>	Work with 1,750 different people 80%+ will give our services a positive rating Support 200 people to find a home
Build and maintain excellent <u>fundraising</u> relationships with trusts, donors, statutory partners and local companies	Raise the £1.5m it costs to provide our services
Our <u>communications</u> will be produced with the people that use our services, to assert our position as a local charity that provides services that support people to escape homelessness	Grow the impact of our communications, reaching more people on social media and through our newsletter
Use our property to support our mission and financial sustainability	Launch a new property service Improve our shower and laundry facilities
Support <u>our people</u> by investing in their learning and development and giving them clear direction	Invest in individual training budgets and training for managers and trustees
Develop a new <u>three-year plan</u>	Work with people who use our services and local partners to create a plan to maintain 999 Club's position as a respected local charity

Trustees' responsibilities
For the year ended 31 August 2024

Trustees' responsibilities

The trustees (who are also directors of the 999 Club and Lady Florence Trust for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware;
- the trustees have taken all steps that ought to have been taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The Trustees have taken advantage of the small companies' regime in preparing the Trustees Annual Report.

By order of the trustees

A handwritten signature in blue ink, appearing to be 'VP'.

[Victoria Prouse \(Apr 1, 2025 17:56 GMT+1\)](#)

Victoria Prouse
Chair of Trustees
February 10 2025



Independent auditor's report to the members of The 999 Club and Lady Florence Institute

Opinion

We have audited the financial statements of The 999 Club and Lady Florence Institute (the 'charitable company') for the year ended 31 August 2024 which comprise the statement of financial activities, the balance sheet, and statement of cash flows, the principal accounting policies and the notes to the financial statements. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- ◆ give a true and fair view of the state of the charitable company's affairs as at 31 August 2024 and of its income and expenditure for the year then ended;
- ◆ have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- ◆ have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, including the trustees' report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are



required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- ◆ the information given in the trustees' report, which is also the directors' report for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- ◆ the trustees' report, which is also the directors' report for the purposes of company law, has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- ◆ adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- ◆ the financial statements are not in agreement with the accounting records and returns; or
- ◆ certain disclosures of trustees' remuneration specified by law are not made; or
- ◆ we have not received all the information and explanations we require for our audit.

**Independent auditor's report
For the year ended 31 August 2024**

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 12 the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- We obtained an understanding of the legal and regulatory frameworks that are applicable to the charity through discussions with representatives from the Trustees and from our knowledge and experience of the charity sector.
- We focused on specific laws and regulations which we considered may have a direct material effect on the accounts.
- We assessed the extent of compliance with the laws and regulations identified above through making enquiries of representatives of management and the review of minutes of Trustee meetings.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- Making enquiries of where management considers there was susceptibility to fraud and knowledge of actual, suspected and alleged fraud; and
- Considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- Performed analytical procedures to identify any unusual or unexpected relationships;



**Independent auditor's report
For the year ended 31 August 2024**

-
- Tested and reviewed journal entries to identify unusual transactions;
 - Tested the authorisation of expenditure;
 - Investigated the rationale behind significant or unusual transactions.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Buzzacott Audit LLP

Hugh Swainson (Senior Statutory Auditor)
For and on behalf of Buzzacott Audit LLP, Statutory Auditor
130 Wood Street
London
EC2V 6DL

02 April 2025

Statement of financial activities
For the year ended 31 August 2024

	Notes	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Income from:					
Donations and grants	2	570,477	249,646	820,123	751,095
Contract Income		-	411,476	411,476	317,879
Other trading activities:					
Rental income		297,166	-	297,166	284,433
Interest Received		21,706	-	21,706	5,226
Total income		889,349	661,122	1,550,472	1,358,633
Expenditure on					
Raising funds	3	75,348	-	75,348	99,201
Charitable activities	4	740,319	757,381	1,497,700	1,223,435
Total expenditure		815,667	757,381	1,573,047	1,322,636
Net (expenditure)/income for the year		73,682	(96,259)	(22,575)	35,997
Transfers between funds	12	(48,519)	48,519	-	-
Net (expenditure)/income for the year	7	25,163	(47,740)	(22,575)	35,997
Balances brought forward at 31 August 2023		2,243,339	1,273,172	3,516,511	3,480,514
Balances carried forward at 31 August 2024	12/13	2,268,502	1,225,432	3,493,935	3,516,511

All of the above results are derived from continuing operations and include all gains and losses recognised in the period.

The notes on pages 16 to 30 form part of these financial statements.



Balance Sheet
As at 31 August 2024

	Notes	2024 £	2023 £
Fixed assets			
Tangible fixed assets	8	2,656,399	2,695,391
Current assets			
Debtors	9	111,221	75,307
Cash at bank and in hand		796,168	829,190
		<u>907,390</u>	<u>904,497</u>
Creditors: amounts falling due within one year	10	<u>(69,856)</u>	<u>(83,379)</u>
Net current assets		<u>837,533</u>	<u>821,119</u>
Total assets less current liabilities		<u>3,493,935</u>	<u>3,526,698</u>
Net assets		<u>3,493,935</u>	<u>3,516,510</u>
Funds			
Unrestricted funds			
General funds		785,421	760,258
Designated funds		<u>1,483,081</u>	<u>1,483,081</u>
	12	<u>2,268,502</u>	<u>2,243,339</u>
Restricted	13	<u>1,225,432</u>	<u>1,273,172</u>
		<u>3,493,935</u>	<u>3,516,511</u>

The notes on pages 16 to 30 form part of these financial statements.

Approved by the Board of Trustees on 10 February 2025 and signed on its behalf on 10 February 2025 by

[Victoria Prouse \(Apr 1, 2025 17:56 GMT+1\)](#)

Victoria Prouse

Chair

Company Number 04238295 (England & Wales)

Cash Flow statement
For the year ended 31 August 2024



	Note	2024 £	2023 £
Net cash (used in) provided by operating activities	16	(24,816)	77,094
Cash flows from investing activities:			
Purchase of tangible fixed assets		(8,206)	(28,191)
Net cash (used in) investing activities		(8,206)	(28,191)
Net movement in cash and cash equivalents		(33,022)	48,904
Cash and cash equivalents at the beginning of the reporting period		829,190	780,286
Cash and cash equivalents at the end of the reporting period	17	796,168	829,190

The notes on pages 16 to 30 form part of these financial statements.

There is no difference between the change in cash and cash equivalents and the change in net debt. The charity has no borrowings or finance lease obligations.

Notes to the financial statements
For the year ended 31 August 2024

1. Accounting policies

1.1 Basis of preparation

The accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these accounts. The accounts have been prepared in accordance with the Companies Act 2006, the 'Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Second Edition)', the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

On the 4 December 2023, the Lady Florence Institute became a linked charity of The 999 Club and Lady Florence Trust as a result of a linking direction issued by the Charity Commission. For reporting purposes, the Lady Florence Institute forms part of The 999 Club and Lady Florence Trust following the linking direction and is presented separately within the funds note. The linking direction took effect for the whole of the 2023/24 financial year of The 999 Club and Lady Florence Trust.

The 999 Club and Lady Florence Trust previously prepared consolidated financial statements including the Lady Florence Institute as a subsidiary. Following the linking direction, consolidated financial statements are no longer required. In order to aid comparability within the financial statements, comparative figures aggregating both entities are reported

The accounts are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest £.

The Charity constitutes a public benefit entity as defined by FRS 102.

1.2 Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure are sufficient with the level of reserves for the charity to be able to continue as a going concern

1.3 Company status

The charity is a company limited by guarantee. The members of the company are the trustees named in the financial statements. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. On the 4 December 2023, the Lady Florence Institute became a linked charity of The 999 Club and Lady Florence Trust as a result of a linking direction issued by the Charity Commission.

1.4 Donations and legacies

All donation income is included in the Statement of Financial Activities in the year in which it is received unless it is restricted income and has been received specifically in respect of expenditure to be incurred in a future accounting period in which case it is deferred.

1.5 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to that category. Where costs cannot be directly allocated to particular headings they have been allocated to activities on a basis consistent with use of the resources. Salary costs have been allocated on basis of time spent.

Notes to the financial statements
For the year ended 31 August 2024

1.6 Support Costs

Support costs represent indirect charitable expenditure. In order to carry out the primary purposes of the charity it is necessary to provide support in the form of personnel development, financial procedures, provision of office services and equipment and a suitable working environment.

Governance costs comprise the costs involving the public accountability of the charity (including audit costs) and costs in respect to its compliance with regulation and good practice.

Support costs and governance costs are allocated based on an estimate of the time members spend on each activity.

1.7 Fundraising costs

All expenses relating to fundraising and publicity are charged to this heading.

1.8 Governance costs

These costs relate to the governance of the organisation. They include expenses of trustees' meetings, and audit fees.

1.9 Tangible fixed assets and depreciation

Freehold buildings are depreciated at 1% per annum. Deptford extension costs are depreciated over 10 years. Other capitalised refurbishment costs are depreciated over the length of the lease. Furniture, equipment and minibuses are depreciated over 5 - 10 years.

There is a capitalisation limit of £250, below which assets are not capitalised.

1.10 Funds

Restricted funds: These balances represent voluntary income or grants which have been received for the purposes set out in Note 12. The application of these funds is restricted by the expressed wishes of the donor or the terms of the grant.

Unrestricted funds: These balances represent funds that can be used for any of the charity's purposes.

Designated funds: These represent the unrestricted elements of the charities' freehold property.

Following the linking direction issued on 4 December 2024, the activities of Lady Florence Institute are now presented separately within un-restricted funds.

1.11 Pension Scheme

The charity has arranged a defined contribution pension scheme for members of staff. The assets of this scheme are held separately from those of the charity, being invested with an insurance company. Pension costs charged in the Statement of Financial Activities represent the contributions payable by the charity in the year.

1.12 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method. The Charity has selected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Notes to the financial statements
For the year ended 31 August 2024

1.13 Critical accounting judgements and key sources of estimation uncertainty

In the application of the Charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

The key estimates concern the useful economic life of fixed assets and the recoverability of debt. In addition, this year the appropriateness of the accounting treatment of the Lady Florence Institute becoming a linked charity of the 999 Club, is an area of critical judgement.

Notes to the financial statements
For the year ended 31 August 2024

2. Income resources include the following:

Charitable Activities

	2024		2024	2023
	Unrestricted funds	Restricted funds	Total funds	Total funds
	£	£	£	£
Trust & Foundations	198,186	232,255	430,441	377,491
Statutory	71,508	17,391	88,899	15,437
Individuals	251,213	-	251,213	251,260
Corporates	28,560	-	28,560	3,309
Events	3,436	-	3,436	35,451
Community	384	-	384	14,491
Gift Aid	17,190	-	17,190	16,469
Other	-	-	-	5,730
	<hr/>	<hr/>	<hr/>	<hr/>
	570,477	249,646	820,123	751,095
	<hr/>	<hr/>	<hr/>	<hr/>

3. Expenditure on raising funds

	2024		2024	2023
	Unrestricted funds	Restricted funds	Total funds	Total funds
	£	£	£	£
Staff costs	52,529	-	52,529	74,765
Direct costs	11,323	-	11,323	13,363
Centre costs	8,247	-	8,247	7,785
Support costs	3,249	-	3,249	3,288
	<hr/>	<hr/>	<hr/>	<hr/>
	75,348	-	75,348	99,201
	<hr/>	<hr/>	<hr/>	<hr/>

In 2023/24 all expenditure on raising funds was unrestricted.

4. Charitable activities



Notes to the financial statements
For the year ended 31 August 2024

	2024 Unrestricted funds £	2024 Restricted funds £	2024 Total funds £	2023 Total funds £
Staff costs	346,013	627,994	974,007	818,958
Centre costs	128,288	66,673	194,961	132,429
Depreciation	17,010	30,188	47,198	50,917
Project costs	17,224	32,010	49,234	32,544
Miscellaneous costs	-	83	83	-
Support costs	99,294	151	99,445	68,446
Governance costs (see note 4)	41,169	282	41,451	30,463
Lady Florence Institute	91,321	-	91,321	89,671
	<u>740,319</u>	<u>757,381</u>	<u>1,497,700</u>	<u>1,223,435</u>

Support costs include general management and office costs which cannot be directly attributed to a cost category. Where support costs are funded by a restricted fund, the costs are allocated directly against that fund.

	Unrestricted funds £	Restricted funds £	Total 2023 £
Staff costs	369,279	446,679	818,958
Centre costs	85,628	46,801	132,429
Depreciation	20,729	30,188	50,917
Project costs	17,186	15,368	32,554
Miscellaneous costs	-	-	-
Support costs	67,326	1,120	68,446
Governance costs (see note 4)	30,463	-	30,463
Lady Florence Institute	89,671	-	-
	<u>680,280</u>	<u>543,156</u>	<u>1,223,435</u>

Notes to the financial statements
For the year ended 31 August 2024

5. Governance costs

	2024		2024	2023
	Unrestricted funds	Restricted funds	Total funds	Total funds
	£	£	£	£
Bank charges	1,870	-	1,870	2,661
Legal and professional fees	23,219	-	23,219	19,174
Audit and accountancy fees	16,080	-	16,080	17,794
	<u>41,169</u>	<u>-</u>	<u>41,169</u>	<u>39,629</u>

6. Staff costs

	2024	2023
	£	£
Wages and salaries	898,336	800,494
Employers National Insurance	81,531	74,095
Pension costs	19,049	11,715
Recruitment costs	27,620	7,418
	<u>1,026,536</u>	<u>893,722</u>

No trustees were reimbursed for expenses (2023: nil). No trustees received any remuneration in either year. In 2024 donations received from trustees was nil (2023: nil).

The number of employees who earned £60,000 per annum or more (including benefits but excluding pension contributions) during the year was as follows:

	<u>2024 No.</u>	<u>2023 No.</u>
£60,001-£70,000	-	1
£70,001-£80,000	1	-

The key management personnel in charge of directing and controlling, running and operating the charity on a day-to-day basis comprise the Trustees, the CEO, the Head of Operations and the Head of Fundraising and Communications. The aggregate amount paid to key management personnel in the year was £212,318 (2023: £176,125).

The average number of staff employed by the charities in the year ended 31 August 2024 was 33 (2023: 28).

During the year no redundancy payments were made (2023: nil).



Notes to the financial statements
For the year ended 31 August 2024

7. Net (expenditure)/income

Net (expenditure)/income for the year is stated after charging:

	2024 £	2023 £
Auditors remuneration – current year audit fee	13,300	13,400
Depreciation	47,198	40,729

Notes to the financial statements
For the year ended 31 August 2024

8. Fixed assets

	Freehold land and buildings £	Refurbishment of centres £	Furniture and equipment £	Total £
Cost				
As at 31 August 2023	3,018,750	385,778	102,017	3,506,544
Additions	-	6,996	1,210	8,206
As at 31 August 2024	3,018,750	392,774	103,227	3,514,750
Depreciation				
As at 31 August 2023	426,854	322,775	61,525	811,153
Charge for year	30,188	10,074	6,936	47,198
As at 31 August 2024	457,041	332,849	68,461	858,351
Net book value				
As at 31 August 2024	2,561,709	59,925	34,765	2,656,399
As at 31 August 2023	2,591,897	63,003	40,492	2,695,391

Included in freehold land and buildings is £1,000,000 relating to land which is not depreciated. The freehold land and buildings were valued on 31 December 2002 by Martin DeVarga Chartered Surveyors as they were brought into use for the first time.

The Trustees do not have a policy of revaluing the buildings in the financial statements. The historic cost of land and buildings is £2,239,258.

Following the linking direction on the 4 December 2023, the land and buildings previously held by the Lady Florence Institute have been transferred to the 999 Club.

Notes to the financial statements
For the year ended 31 August 2024

9. Debtors

	2024	2023
	£	£
Trade debtors	57,761	24,612
Prepayments and accrued income	53,460	50,696
	<u>111,221</u>	<u>75,307</u>

10. Creditors: Amounts falling due within one year

	2024	2023
	£	£
Trade creditors	22,171	23,553
Accruals and deferred income	27,097	35,830
Tax and Social Security	20,569	23,996
Other creditors	20	-
	<u>69,856</u>	<u>83,379</u>



Notes to the financial statements
For the year ended 31 August 2024

11. Analysis of net assets between funds

	Restricted – 999 Club £	Designated – 999 Club £	Un- restricted – 999 Club £	Un- restricted- Lady Florence Institute £	2024 Total £
Tangible fixed assets	1,059,878	1,483,081	113,440	-	2,656,399
Net current assets	165,554	-	536,685	135,297	837,536
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Net assets	1,341,872	1,483,081	650,125	154,047	3,493,935
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

The 999 Club and Lady Florence Trust previously prepared consolidated financial statements including the Lady Florence Institute as a subsidiary. Following the linking direction, consolidated financial statements are no longer required. In order to aid comparability within the financial statements, comparative figures aggregating both entities are reported, with the funds of Lady Florence Institute being shown separately within unrestricted funds from the start of 2023/24 in line with the linking direction.

Notes to the financial statements
For the year ended 31 August 2024

12. Unrestricted funds

	Balance 1 September 2023 £	Movement in funds		Transfers between funds £	Balance 31 August 2024 £
		Income £	Expenditure £		
General fund - LFI	76,320	297,166	(91,321)	(146,868)	135,297
General fund – 999 Club	683,936	592,183	(724,344)	98,349	650,124
Designated fund - Property fund LFI	1,483,081	-	-	(1,483,081)	-
Designated fund - Property fund 999 Club	-	-	-	1,483,081	1,483,081
	<u>2,243,338</u>	<u>889,349</u>	<u>(815,667)</u>	<u>(48,519)</u>	<u>2,268,501</u>
Unrestricted funds - LFI	1,559,401	297,166	(91,321)	(1,629,949)	135,297
Unrestricted funds – 999 Club	683,936	592,183	(724,344)	1,581,430	2,133,204
	<u>2,243,338</u>	<u>889,349</u>	<u>(815,667)</u>	<u>(48,519)</u>	<u>2,268,501</u>
Total unrestricted funds					

The designated property fund is the value of the freehold property, excluding redevelopment costs, the value of which is included within Tangible Fixed Assets. On the 7 December 2023, the land and buildings previously held by the Lady Florence Institute have been transferred to the 999 Club.

	Balance 1 September 2022 £	Movement in funds		Transfers between funds £	Balance 31 August 2023 £
		Income £	Expenditure £		
General fund – 999 Club	72,154	495,634	(505,171)	620,960	683,937
General fund – LFI	66,557	284,433	(274,670)	-	76,320
Designated funds - LFI					
Lady Florence Flat Refurbishment fund	100,000	-	-	(100,000)	-
Lady Florence Hall Refurbishment fund	515,000	-	-	(515,000)	-
Property fund	1,483,081	-	-	-	1,483,081
	<u>2,098,081</u>	<u>-</u>	<u>-</u>	<u>(615,000)</u>	<u>1,483,081</u>
Total unrestricted funds	<u>2,236,792</u>	<u>780,067</u>	<u>(779,481)</u>	<u>5,960</u>	<u>2,243,338</u>

Notes to the financial statements
For the year ended 31 August 2024

13. Restricted funds

	Movement in funds				
	Balance	Income	Expenditure	Transfers	Balance
	1 September			between	31 August
	2023			funds	2024
	£	£	£	£	£
999 Club					
Volunteer Coordinator	9,133	26,000	(36,889)	1,756	-
Employability – Linbury	47,646	21,850	(40,140)	-	29,356
City Bridge Advice					
Worker	7,262	-	(43,008)	35,746	-
Property Development	-	79,200	(32,279)	-	46,922
Women's Space	19,467	15,000	(50,044)	15,578	-
Property					
redevelopment	-	-	(30,188)	1,090,065	1,059,878
Bridge Café	69,135	349,667	(417,798)	-	1,004
Move +	25,902	169,405	(107,487)	-	87,820
Lewisham – Breakfast	4,561	-	-	(4,561)	-
LFI					
Property	1,090,065	-	-	(1,090,065)	-
redevelopment					
Total restricted funds	1,273,172	661,122	(757,381)	48,519	1,225,432

Volunteer Co-Ordinator – salary of Volunteer Co-Ordinator

Employability Co-ordinator– Contribution to salary for Employability service

Women's' Space – a programme of activities in our women's sanctuary, a space for women who are either experiencing or at risk of experiencing homelessness.

Property redevelopment – The fund was established in respect of the redevelopment of properties owned by The Lady Florence Institute in Deptford Broadway. On the 7 December 2023, the title of the land and buildings previously held by the Lady Florence Institute were transferred to the 999 Club. The transfer is represented in the funds note.

Bridge Café- an evening and weekend recovery-focused service for people experiencing mental health challenges.

Move+- a peer coaching service for people who previously experienced homelessness.

Transfers between funds represent:

Capital Project 2– Capital expenditure on the building

Property redevelopment– transfer in ownership of the land and buildings from The Lady Florence Institute, to the 999 Club.

Notes to the financial statements
For the year ended 31 August 2024

13. Restricted funds

	Balance 1 September 2022 £	Movement in funds		Transfers between funds £	Balance 31 August 2023 £
		Income £	Expenditure £		
999 Club					
Personal Transition Service	3,980	-	-	(3,980)	-
Awards CRS	10,000	-	-	(10,000)	-
Chairs	650	-	-	(650)	-
Volunteer Coordinator	9,288	36,694	(36,849)		9,133
Upgrade Gateway	431		(782)	352	-
Employability – Linbury	36,227	63,654	(52,235)		47,646
LFI Expenses	3,480	-	-	(3,480)	-
Employability – Pret	18,658	-	-	(18,658)	-
City Bridge Advice Worker	-	34,525	(27,263)	-	7,262
Lewisham Winter Appeal	4,603	-	-	(4,603)	-
Property Development		6000	(41,060)	35,060	-
Women's Space	36,151	40,500	(57,184)	-	19,467
Bridge Café	-	317,879	(248,744)	-	69,135
Move +	-	67,314	(41,412)	-	25,902
Lewisham – Breakfast	-	12,000	(7,439)	-	4,561
LFI					
Property redevelopment	1,120,253	-	(30,188)	-	1,090,065
Total restricted funds	1,243,721	578,566	(543,155)	(5,960)	1,273,172

Personal Transition Service - Contribution to salary of Asset Coach

Awards CRS – To develop a programme to build participants confidence, resilience and skills

Volunteer Co-Ordinator – salary of Volunteer Co-Ordinator

Upgrade Gateway – Health and Safety costs, recruitment of volunteers and expenses, cleaning services

Employability Co-ordinator– Contribution to salary for Employability service

Women's' Space – a programme of activities in our women's sanctuary, a space for women who are either experiencing or at risk of experiencing homelessness

Senior Advice Worker – salary of Senior Advice Worker

Property redevelopment – The fund was established in respect of the redevelopment of properties owned by The Lady Florence Institute in Deptford Broadway. Following the linking direction on the 4 December 2023, the land and buildings previously held by the Lady Florence Institute have been transferred to the 999 Club. The funds are included in tangible fixed assets.



Notes to the financial statements
For the year ended 31 August 2024

Bridge Café- an evening and weekend recovery-focused service for people experiencing mental health challenges.
Move+- a peer coaching service for people who previously experienced homelessness.

Transfers between funds represent:

Capital Project 2– Capital expenditure on the building

14. Commitments

The 999 Club and Lady Florence Trust had a no capital commitments of as at 31 August 2024 (2023: £Nil).

15. Related party transactions

Aside from the transactions set out in Note 6, there are no other related party transactions in the year. In the year ended 31 August 2023, related party transactions related entirely to transactions with its wholly owned subsidiary, the Lady Florence Institute. Following the linking direction, Lady Florence Institute was bought into the accounts of the 999 Club as a separate unrestricted fund, and so such transactions are not deemed to constitute related party transactions for the current year.

16. Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2024	2023
	£	£
Net (expenditure)/income for the reporting period (as per the statement of financial activities)	(22,576)	35,997
Adjustments for:		
Depreciation charges	47,198	50,917
(Increase) in debtors	(35,914)	(18,900)
(Decrease)/increase in creditors	(13,524)	9,080
Net cash (used in)/ provided by operating activities	(24,816)	77,094

17. Analysis of cash and cash equivalents

	2024	2023
	£	£
Cash in hand	796,168	829,190
Total cash and cash equivalents	796,168	829,190



Notes to the financial statements
For the year ended 31 August 2024

18. Comparative information

	Unrestricted funds £	Restricted funds £	Total 2023 £
Income from:			
Donations and gifts	490,408	260,687	751,095
Contract Income	-	317,879	317,879
Other trading activities:			
Rental income	284,433	-	284,433
Interest Received	5,226	-	5,226
Total income	780,067	578,566	1,358,633
Expenditure on			
Raising funds	99,201	-	99,201
Charitable activities	680,280	543,155	1,223,435
Total expenditure	789,668	532,968	1,322,636
Net income for the year	586	35,411	35,997
Transfers between funds	5960	(5,960)	-
Net income for the year	6,546	29,450	35,997
Balance brought forward 1 September 2022	2,236,793	1,243,721	3,480,514
Balance carried forward 31 August 2023	2,243,339	1,273,172	3,516,511



Notes to the financial statements
For the year ended 31 August 2024

19. Linking Direction

On the 4 December 2023, the Lady Florence Institute became a linked charity of The 999 Club and Lady Florence Trust as a result of a linking direction issued by the Charity Commission. For reporting purposes, the Lady Florence Institute forms part of The 999 Club and Lady Florence Trust following the linking direction and is presented within separately within the funds note. The linking direction took effect for the whole of the 2023/24 financial year of The 999 Club and Lady Florence Trust.

The 999 Club and Lady Florence Trust previously prepared consolidated financial statements including the Lady Florence Institute as a subsidiary. Following the linking direction, consolidated financial statements are no longer required. In order to aid comparability within the financial statements, comparative figures aggregating both entities are reported.