

THE LONGFORD NEIGHBOURHOOD SERVICES CENTRE

England & Wales · Charity number 1088840

Details

Other names L.N.S.C.

Status Registered

Legal form Other

Registered 2001-10-10

Register [View on the Charity Commission register](#)

Contact

Address 86 Sandy Lane
Warrington
WA2 9HU

Phone 01925414631

Email therhcentre@gmail.com

Activities

Objects: TO PROMOTE THE BENEFIT OF THE NEIGHBOURHOOD WITHOUT DISTINCTION OF SEX OR POLITICAL , RELIGIOUS OR OTHER OPINIONS BY ASSOCIATING THE LOCAL AUTHORITIES, VOLUNTARY ORGANISATIONS AND IN HABITANTS IN A COMMON EFFORT TO ADVANCE EDUCATION, AND TO PROVIDE FACILITIES IN THE INTEREST OF SOCIAL WELFARE, FOR RECREATION AND FOR LEISURE TIME OCCUPATION.

Activities: WE OPERATE IN AN AREA OF HIGH DEPRIVATION AND AIM FOR TOTAL SOCIAL INCLUSION

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Prevention Or Relief Of Poverty, Environment/conservation/heritage, Economic/community Development/employment, Recreation
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies

Geography

- **Area of benefit:** LONGFORD AND THE SURROUNDNG AREA
- Warrington

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£59,570	£68,224	-	-
2024-03-31	£59,000	£60,800	-	-
2023-03-31	£69,317	£52,217	-	-
2022-03-31	£25,950	£22,700	-	-
2021-03-31	£25,823	£22,614	-	-

Trustees

Name	Role	Appointed
JEAN CHESTER	Chair	2017-08-05
Debbie Green		2025-07-22
VERONICA HUDSON		2025-07-11
jean humphreys		2025-10-01
nicola robinson		2025-07-10

THE LONGFORD NEIGHBOURHOOD SERVICES CENTRE

England & Wales - Charity number 1088840

Accounts



Trustees' Annual Report for the period

From **Period start date 01/04/2024 To 31/03/2025**
Period end date

Charity name: Longford Neighbourhood Services Centre

Charity registration number: 1108840

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	To benefit the neighbourhood equally, by bringing together local authorities, organisations, and residents to promote education and provide facilities for social welfare, recreation, and leisure.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	The charity aims to benefit the neighbourhood by uniting local authorities, organizations, and residents to promote education and provide facilities for social welfare, recreation, and leisure. Key activities include running the Healthy Neighbour project in Grasmere and Greenwood with Torus, which helps reduce isolation and maintain a tidy environment, alongside community initiatives like a café, events, luncheons, and bingo group
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Trustees follow the rules on making sure the charity work benefits the public.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	N/A
Policy on social investment including program related investment	Para 1.38	N/A
Contribution made by	Para 1.38	Most of the activities run by volunteers, this year we have employed staff for the café and Healthy Neighbours Project with the

volunteers		help of funding.
Other		

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society.	Para 1.20	Customers and residents report and improvement with health and wellbeing. Customers enjoy using the café and groups and feel like it helps them to reduce isolation. Valuable feedback received from residents in Greenwood and Grasmere to. Funding as been able to make a substantial difference to the charity work.

Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	As above
Performance of fundraising activities against objectives set	Para 1.41	We raised significant funding to help employ staff and improve the charity space. This helped us to meet objectives.
Investment performance against objectives	Para 1.41	As above funding really help activities.
Other		

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	£44,623.36 end balance oof all monies
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	£13,550 is in account as reserves as it becoming to obtain funding due to local competition and status of the charity until trustees secure a new bank account.
Amount of reserves held	Para 1.22	£13,550
Reasons for holding zero reserves	Para 1.22	n/a
Details of fund materially in deficit	Para 1.24	Certain bank funds support jobs and projects.
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	Numbers of trustees are reducing due to factors that including ageing and resignation. Trustees are regularly encouraged to appoint more trustees, open a new bank account to obtain charity status, and avoid maintaining two separate entities.

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	Torus, People, and places and small funds locally.
Investment policy and objectives including any social investment policy adopted	Para 1.46	n/a
A description of the principal risks facing the charity	Para 1.46	Income, charity needs to find new ways to generate income, including looking at funding, having a new bank account and changing the charity status will help with getting larger funding from funders that include the National Lotteries and big companies. Trustees to look at fundraising and rental of space.
Other		

Structure, Governance and Management

Description of charity's trusts:		Trustees manage the whole charity
Type of governing document (trust deed, royal charter)	Para 1.25	Charity Governance
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	unincorporated
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	Trustees appoint new trustees

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	Lots of Trustee guidance and criteria given to new trustees and is mentioned in meetings all policies are also in the community office on display.
The charity's organisational structure and any wider network with which the charity works	Para 1.51	The Charity follows guidance from the charity commission and have regular meetings.
Relationship with any related parties	Para 1.51	n/a
Other		

Reference and Administrative details

Charity name	Longford Neighbourhood services Centre
Other name the charity uses	The Roy Humphreys centre
Registered charity number	1088840
Charity's principal address	86 Sandy Lane Longford, Warrington WA2 9HU

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Jean Chester			
2	Jean Humhreys			
3	Roy Chester			
4	Warrington Dubique			
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Corporate trustees – names of the directors at the date the report was approved

Director name		
n/a		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	
As above		

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

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Exemptions from disclosure

Reason for non-disclosure of key personnel details

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Other optional information

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	A Gillespie	Contact charity commission
Full name(s)	Amanda Gillespie	
Position (eg Secretary, Chair, etc)	Contact	
Date	08/12/2025	

Accounts Longford Neighbourhoods service Centre 1/04/2024- 31/03/2025

Longford Neighbourhood Services Centre

Statement of Accounts 1 April 2022 - 31 March 2023

2024 -31st March 2025

Opening Balances

TSB Account		39,721.31
Longford Residents Association		13,555.91
		53,277.22

Income

Café Takings		3349.11
torus	40,000.00	
wbc and other grants	14,351.36	
coalfields		0.00
room rental		1848.00
misc		22.50
TOTAL	59,570.97	

Expenditure

café		850.76
salaries and HmRc	43,583.57	
bills and utilities	17,224.24	
misc including events		1240.00
equipment and extra charity	5,326.26	
TOTAL	68,224.34	

Closing Balances

Lloyds TSB	31,067.45	
Residents Association		13,555.91
	44,623.36	

I certify that these are a true and accurate record of accounts

examined by Sheila
McNally

Accepted as a true record

Chairperson jean Chester

Treasurer jean humhreys



Section A

Independent Examiner's Report

Report to the trustees

Charity Name
Longford Neighbourhoods Services Centre

On accounts for the year ended

31 st March 2025	Charity no (if any)	1108840
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Set out on pages

2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31/03/2025**.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

[The charity's gross income exceeded £25,000 and I can review the accounts as an independent person of the charity. I am retired with experience of working for charities, and I have solid knowledge of accounting, bookkeeping, and reporting.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect: N/A accounts checked and correctly reflect my calculations and examination.

Signed: *S MCNALLY*

Date: 08/12/2025

Name: Sheila McNally

Relevant professional qualification(s) or body (if any):

Address: 25 High Bank Drive

Liverpool

L19 5PE

Section B**Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

N/A no matters of concern.

THE LONGFORD NEIGHBOURHOOD SERVICES CENTRE

England & Wales - Charity number 1088840

Accounts



Trustees' Annual Report for the period

From 1/04/2023 **To** 31/03/2024

Section A Reference and administration details

Longford Neighbourhood services Centre

Other names charity is known by

The Roy Humphreys Centre after former manager.

Registered charity number (if any) 1088840

Charity's principal address 86 Sandy Lane

Section C Objectives and activities

Further benefit the residents of Longford, and the surrounding areas of Orford. Without distinction of sex, sexual orientation, race, or political, religious or other opinions by associating together. That said working with residents, local authorities and voluntary organisations in a common effort to advance education. To provide facilities in the interest of social welfare for recreation and leisure. With the aim of improving the conditions of life to local residents. Original statement by former manager.

Summary of the main activities undertaken for the public benefit in relation to these objectives:

During 2023/2024 we were still dealing with the impact the cost-of-living crisis and trying to support staff, volunteers, customers and residents, in the best possible way that we could. We continued to run a Healthy Neighbours Project to improve Health and Well-being of residents within a deprived area local to deliver initiatives to make the community healthier. We were able to re-open the community café, train staff to food hygiene level 2, the community are supporting the café and despite the challenges of the cost of living, we are offering affordable food still as we don't want this to be a barrier to people accessing support and we aim to reduce social isolation. We have continued to run community trips and events and create a positive safe space.

Add details details of objectives and activities (Optional information)

The governance, fundraising, funding and maintaining the centre. The charity as historically run by volunteers and the trustees have been advised to look at how they can make the charity sustainable in the future including to gain funding or a full-time charity Manager and staff for the community café. To also address the bank accounts and making it more digital and modern. Volunteers give over 100 a week of dedication to the centre and some have supported the centre for over twenty years. Some of the volunteers are older and having their own health and other issues. We need to look at how the charity can attract skilled volunteers to help with the cafe and groups and trustees that can bring skills to support the needs of the charity.

Section E Financial review

reserves £13,500

Details of any funds materially in deficit n/a

Further financial review details (Optional information)

Longford Neighbourhood Services Centre

Statement of Accounts 1 April 2022 - 31 March 2023

Opening Balances

TSB Account	38,661.45
Longford Residents Association	13,555.91
	52.217.30

Income

Café Takings	1158.07
torus	53750
WBC and other grants	750
room rental	2800
misc.	508.46
	58966.53

Expenditure

café	1891
salaries and HMRC	36,700
bills and utilities	3423
misc. including events	10693
equipment and extra charity	8035
	60742

Closing Balances

Lloyds TSB	39.721.31
Residents Association	13.555.91



Report to the trustees/ members of	Charity Name The Roy Humphreys Centre
On accounts for the year ended	2004 Charity no (if any)
Set out on pages	1 2 & 3 <small>1(remember to include the page numbers of additional sheets)</small>
Responsibilities and basis of report	<p>I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.</p> <p>As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").</p> <p>I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.</p>
Independent examiner's statement	<p>I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:</p> <ul style="list-style-type: none"> • accounting records were not kept in accordance with section 130 of the Act or • the accounts do not accord with the accounting records <p>I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached. * Please delete the words in the brackets if they do not apply.</p>
Signed:	S L Mullen Date:
Name:	Susan Lynda Mullen
Relevant professional qualification(s) or body (if any):	
Address:	49 Montrose Close Fearnhead Warrington. WA2 0SD

	Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).
Give here brief details of any items that the examiner wishes to disclose.	

Section G Declaration

The trustees declare that they have approved the trustees' report above. Signed on behalf of the charity's trustees

Full name(s) Jean Humphreys

Position (eg Secretary, Chair, etc) Treasurer

Date 30/1/2025

TAR 9 March 2012

THE LONGFORD NEIGHBOURHOOD SERVICES CENTRE

England & Wales - Charity number 1088840

Accounts



Trustees' Annual Report for the period

From 1/04/2022 **To** 31/03/2022

Section A Reference and administration details

Longford Neighbourhood services Centre

Other names charity is known by

The Roy Humphreys Centre after former manager.

Registered charity number (if any) 1088840

Charity's principal address 86 Sandy Lane

Longford
Postcode WA29AU

Names of the charity trustees who manage the charity

2 Jean Humpreys

1 Jean Chester

3 Roy Chester

Names of the trustees for the charity, if any, (for example, any custodian trustees) Name Dates acted if not for whole year

Name of chief executive or names of senior staff members (Optional information)

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document Charity commission governing document and constitution.

Type of governing document Charity commission governing document and constitution.

How the charity is constituted Incorporated

Trustee selection methods Elected

Additional governance issues (Optional information)

Note * I am sorry there has been delays with updating these accounts and reports due to various reasons including not being able to access the charity commission online portal and not receiving access codes till April 2024. I had tried from January 2024 and sent emails too and spoke directly to The Charity Commission; when I was able login by April 2024, I didn't realise that we needed the new independent report for the accounts. I then tried from April to get an accountant to do this and was unable to secure one. I also ended up needing an emergency spinal operation in July and was off work for a long period of time. I was still trying to secure an accountant at that time, and this was unsuccessful. I have recommended that trustees hire their own accountant going forward to help with accounts and reporting. The charity is also in the process of recruiting some new trustees. Amanda Gillespie

Section C Objectives and activities

Further benefit the residents of Longford, and the surrounding areas of Orford. Without distinction of sex, sexual orientation, race, or political, religious or other opinions by associating together. That said working with residents, local authorities and voluntary organisations in a common effort to advance education. To provide facilities in the interest of social welfare for recreation and leisure. With the aim of improving the conditions of life to local residents. Original statement by former manager.

Summary of the main activities undertaken for the public benefit in relation to these objectives:

During 2022/23 we were still dealing with the impact of the Covid19 pandemic plus the cost-of-living crisis and trying to support staff, volunteers, customers and residents, in the best possible way that we could. We won a Tender or a housing association that brought extra funding into the Charity, to run a Healthy Neighbours Project to improve Health and Wellbeing of residents within a deprived area local to the charity. We also concluded the successful This Girl Can funded project, that engaged a large number of women to engage in activity and develop self-esteem and have fun too.

Additional details of objectives and activities (Optional information)

governance, fundraising, funding and maintaining the centre. The charity as historically run by volunteers and the trustees have been advised to look at how they can make the charity sustainable in the future including to gain funding or a full-time charity Manager and staff for the community café. To also address the bank accounts and making it more digital and modern. Volunteers give over 100 a week of dedication to the centre and some have supported the centre for over twenty years. Some of the volunteers are older and having their own health and other issues. We need to look at how the charity can attract skilled volunteers to help with the cafe and groups and trustees that can bring skills to support the needs of the charity.

Section E Financial review

reserves £13,500

Details of any funds materially in deficit n/a

Further financial review details (Optional information)



Independent examiner's report on the accounts

Section A: Independent examiner's report

Report to the trustees/
members of

Charity Name

Langford Neighbourhood Services

On accounts for the
year ended

2023

Charity no
(if any)

1088840

Set out on pages

3

(remember to include the page numbers of additional sheets)

**Respective
responsibilities of
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed. ~~The charity's gross income exceeded £250,000~~ and I am qualified to undertake the examination by being a qualified member of [named body]]. Delete [] if not applicable.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Section A: Independent examiner's report

(cont)

Independent examiner's statement

In connection with my examination, no matter has come to my attention (other than that disclosed below *)

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the Charities Act, and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act
 have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

AU Barton

Date:

10/12/24

Name:

ANNE BARTON

Relevant professional qualification(s) or body (if any):

—

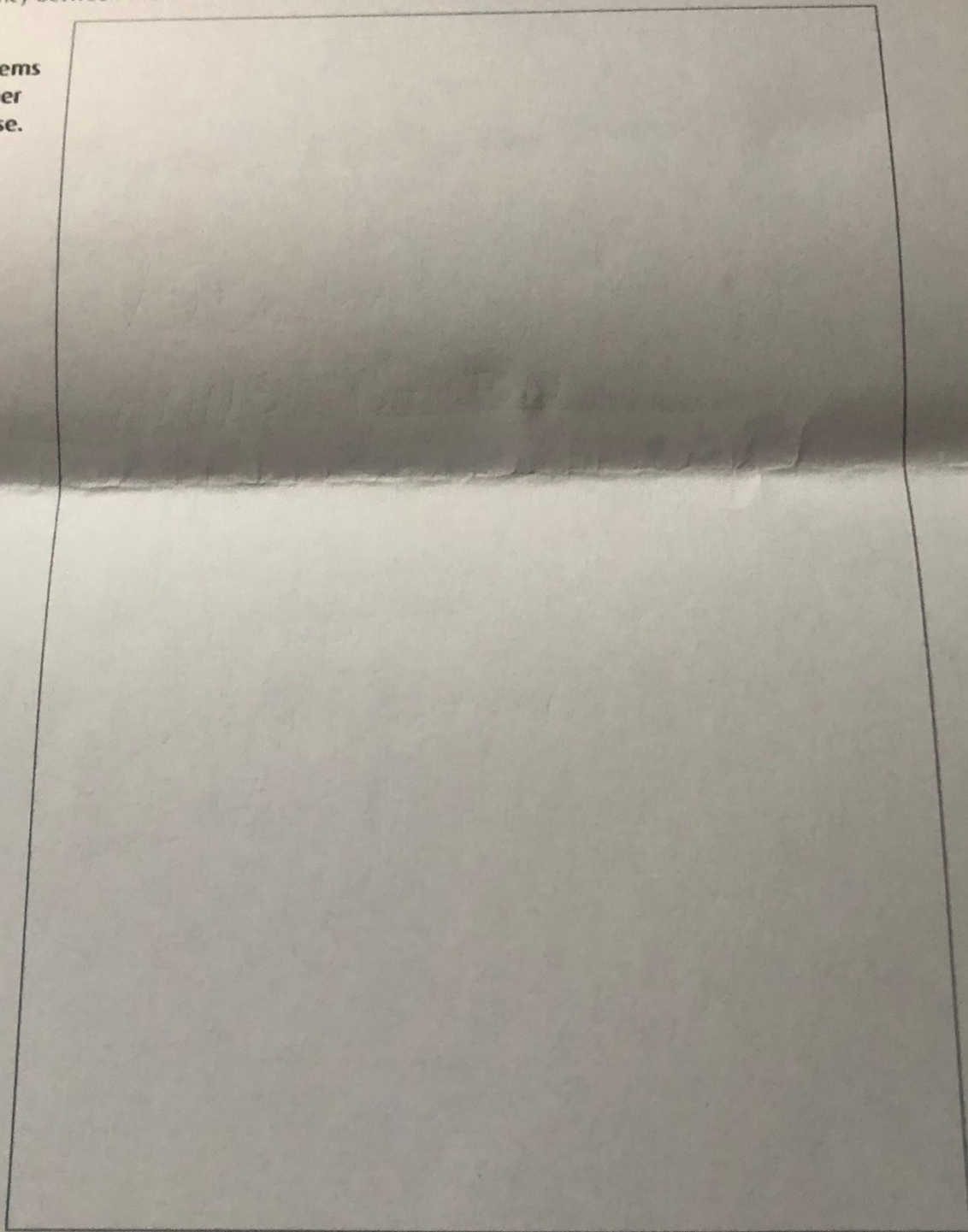
Address:

18 WOODCOTE CLOSE
 WARRINGTON
 WAZ 9AH

Section B: Disclosure

Only complete if the examiner needs to highlight material problems. (E.g. accounting records have not been kept in accordance with s132 of the Charities' Act 2011 and those accounts do not comply with the requirements of the 2008 Regulations setting out the form and content of charity accounts; any material expenditure or action which appears not to be in accordance with the trusts of the charity; any failure to be provided with information and explanations by any past or present trustee, officer or employee; and any material consistency between the accounts and the trustees' annual report.)

Give here brief details of any items that the examiner wishes to disclose.



Longford Neighbourhood Services Centre		
Statement of Accounts 1 April 2022 - 31 March 2023		
Opening Balances		
TSB Account	16324.46	
Longford Residents Association	5555.91	
Credit union account	7889.54	
	29769.91	
Income		
Bank deposits	6466.00	
Café Takings	413.56	
Funding	51332.72	
Rent from Groups	1450.00	
Trips	1360.00	

Residents Association	8000.00	
Credit Union	110.46	
Thrift Shop	205.00	
	69337.74	99107.65
Expenditure		
	2914.00	
Council tax/Insurance/Utilities	3591.27	
Salaries/HMRC	30248.11	
Café/Groceries/Expenses	1427.40	
Credit Union	8000.00	
Petty Cash	761.53	
	44028.31	55079.34

Closing Balances			
Lloyds TSB		38,661.45	
Residents Association		13,555.91	
		<u>52217.36</u>	
I certify that these are a true and accurate record of accounts			
Examined by Anne Barton, Partnerships and Programme Manager			
Accepted as a true record			

Section G Declaration

The trustees declare that they have approved the trustees' report above. Signed on behalf of the charity's trustees

Digital signature for trustee Jean Humphreys

Full name(s) Jean Humphreys

Position (eg Secretary, Chair, etc) Treasurer

Date 11/12/2024

TAR 9 March2012

THE LONGFORD NEIGHBOURHOOD SERVICES CENTRE

England & Wales - Charity number 1088840

Accounts



Annual Report 2021-22

The Longford Neighbourhood Service Centre- (also known as The Roy Humphreys Centre) 86 Sandy Lane, Warrington Tel 01925 414631 Charity No. 1088840

Chairperson - Jean Chester

Report completed by Amanda Gillespie – Centre Manager

Overview

This Year the centre continues to be focused on improving the existing venue, maximising the offer to the community, improving wellbeing, reducing Isolation, reducing poverty, signposting to specialist services including the employment groups, wellbeing Hub, sports e.tc.

We work closely with Warrington Council, Warrington Voluntary Action, Torus and other organisations to ensure the community are accessing all the support they require.

This year we continued to be impacted by the Covid 19 Virus – Pandemic. We had to close initially from March , when it was announced that hospitality needed to close. During this time, I Amanda looked at ways that the centre could open to be a support hub ensuring that we can support wellbeing and deliver hot food to residents and service users who were told to isolate and shield. We were able to open when allowed with covid rules and customers attended where possible. We also had the cost of living crisis, and people struggled with this so we sought help and advices for residents, to help them stay well, pay bills and reduce poverty.

I applied for funding and was able to get funding from Cheshire Foundation to deliver a hot meal project, and The Steve Morgan Foundation to Support Marries Wages half of them for three months. As time progressed, we were able to get further funding to support all frontline workers to access free breakfast barms and hot drinks. We also were able to access further funding from Coalfields and the Community Shop to access ingredients towards meals and to help the café while we have not been able to make much income due to closing, takeaway and changing ways we were allowed to open. In 2022 the trustees made a session to make the cafe worker redundant due to financial issues caused by the pandemic, and fewer people accessing the cafe.



We are looking to make the centre sustainable in these difficult financial times. In 2022/23 our priority is to look at more ways of saving money and gaining support Building and maintenance plan and marketing the charity including social media guidance. We are working closely with our Trustees and Neighbourhoods and Voluntary Action to help us look at this. I was able to get the post of older people's engagement worker extended for 1 year by Cheshire Foundation, however this is only for a year. I will re look at funding to fund my role and as discussed also need to explore part time centre manager as I am supporting the running of the centre. We also need to rent space out as we have lost income due to the pandemic and Emerging futures have also left during the pandemic. Sustainability and professional support, Chris Skinks and Alison Cullen are helping to look at how we can make the centre sustainable and have continued to support the centre and offer advice.

We are already seeing saving due to putting in spending limits on café purchases and orders and making sure the centre is not spending more that is coming in, the charity is no longer negative and considering we have lost income and been able to get support grants from the government. We have managed to balance the books, some of the income is for funding and set projects. Alison Cullen has supported the charity to transfer over to the new Charity Commission account, all accounts and finances will now be under the new charity number.

In 2022/ 23 we will continue to look at strengthening the trustees that are jointly in charge of running the charity and look at more ways to fundraise and modernise the centre including digitally, the way we do banking and payroll. We have applied for funding to upgrade the office computer and community computers to ensure that we can support the community more with educational challenges. In the funding we requested new kitchen equipment as this outdated. I have also been able to get the maintaince extended till 2022, however we will need a long-term plan for this as we are unsure if Torus will continue to support the centre with maintaince This would be a huge cost to the centre and would hinder the progress.

During Covid we temporarily had to reduce our café worker's wages to sixteen hours as we were unable to pay her as her wages and Jean Humphrey's treasurer suggested this was reduced to 16 hours, wages are normally taken out of café income and this was reduced. However, I explored employment law and it can only be temporarily during covid. Any changes about the centre need to be made collectively by all trustees when we are able to meet. As above in 2022 we had to make her redundant.



2021-2022

Opening balance

Lloyds TSB - £23879.02

Credit Union £4000

Residents' association £5335.91

Income - £25822.73

Expenditure - £22614.17

Closing Balance

Lloyds TSB – £23889.02

Credit Union - £7889.54 balance

Residents – £5535.91

Charity finished +£1264.83

THE LONGFORD NEIGHBOURHOOD SERVICES CENTRE

England & Wales - Charity number 1088840

Accounts



Annual Report 2020- 2021

The Longford Neighbourhood Service Centre- (also known as The Roy Humphreys Centre) 86 Sandy Lane, Warrington Tel 01925 414631 Charity No. 1088840

Chairperson - Jean Chester

Report completed by Amanda Gillespie – Centre Manager

Overview

This Year the centre continues to be focused on improving the existing venue, maximising the offer to the community, improving wellbeing, reducing Isolation, reducing poverty, signposting to specialist services including the employment groups, wellbeing Hub, sports e.tc.

We work closely with Warrington Council, Warrington Voluntary Action, Torus and other organisations to ensure the community are accessing all the support they require.

This year we were impacted by the Covid 19 Virus – Pandemic. We had to close initially from March 2020 – April 2020, when it was announced that hospitality needed to close. During this time, I Amanda looked at ways that the centre could open to be a support hub ensuring that we can support wellbeing and deliver hot food to residents and service users who were told to isolate and shield.

I applied for funding and was able to get funding from Cheshire Foundation to deliver a hot meal project, and The Steve Morgan Foundation to Support Marries Wages half of them for three months. As time progressed, we were able to get further funding to support all frontline workers to access free breakfast barmes and hot drinks. We also were able to access further funding from Coalfields and the Community Shop to access ingredients towards meals and to help the café while we have not been able to make much income due to closing, takeaway and changing ways we were allowed to open.

We are looking to make the centre sustainable in these difficult financial times. In 2020/21 our priority is to look at more ways of saving money and gaining support Building and maintenance plan and marketing the charity including social media guidance. We are working closely with our Trustees and Neighbourhoods and Voluntary Action to help us look at this. I was able to get the post of older people’s engagement worker extended for 1 year by Cheshire Foundation, however this is only for a year. I will re look at funding to fund my role and as discussed also need to explore part time centre manager as I am supporting the



running of the centre. We also need to rent space out as we have lost income due to the pandemic and Emerging futures have also left during the pandemic. Sustainability and professional support, Chris Skinks and Alison Cullen are helping to look at how we can make the centre sustainable and have continued to support the centre and offer advice.

We are already seeing saving due to putting in spending limits on café purchases and orders and making sure the centre is not spending more than is coming in, the charity is no longer negative and considering we have lost income and been able to get support grants from the government. We have managed to balance the books, some of the income is for funding and set projects. Alison Cullen has supported the charity to transfer over to the new Charity Commission account, all accounts and finances will now be under the new charity number.

In 2021/ 22 we will continue to look at strengthening the trustees that are jointly in charge of running the charity and look at more ways to fundraise and modernise the centre including digitally, the way we do banking and payroll. We have applied for funding to upgrade the office computer and community computers to ensure that we can support the community more with educational challenges. In the funding we requested new kitchen equipment as this outdated. I have also been able to get the maintenance extended till 2022, however we will need a long-term plan for this as we are unsure if Torus will continue to support the centre with maintenance This would be a huge cost to the centre and would hinder the progress.

During Covid we temporarily had to reduce our café worker's wages to sixteen hours as we were unable to pay her as her wages and Jean Humphrey's treasurer suggested this was reduced to 16 hours, wages are normally taken out of café income and this was reduced. However, I explored employment law and it can only be temporarily during covid. Any changes about the centre need to be made collectively by all trustees when we are able to meet.



Longford Neighbourhood Services End of Year Accounts 31st March 2021

Opening balance 01/04/2020	24,570.27
Residents association	5535.91
Credit Union	<u>4,000.00</u>
	<u>34,106.18</u>

income for 01.04.2020- 31/03/2021

Emerging Futures - Rent	1,050.00
Café Takings	3,639.35
funding	17,563.38
rents from groups	
WBC Grants	3,570.00
residents association	
Credit union	
	<u>25,822.73</u>

Expenditure from 01.04.2020 31.03.2021

payroll	1,330.44
Building Maintenance/Refuse	0.00
Funday Refund	0.00
Telephone/Broadband	822.83
Council Tax/Insurance/Utilities	5,177.36
Salaries/HMRC	13,362.58
Café Groceries/Expenses	1,377.55
training	0.00
credit union	
Xmas Party	
petty cash	543.68
	<u>22,614.44</u>

Closing balance 31/03/2021	<u><u>37,314.47</u></u>
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Verified by Alison Cullen, Chief Officer Warrington Voluntary Action

28th January 2022 