





TRUSTEES' ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED
31 MARCH 2025

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The Family Haven is a charitable company, limited by guarantee
Registered in England. Company No. 4247872 Registered as a Charity in England and
Wales No. 1088622 31 Spa Road, Gloucester, GL1 1UY.
www.thefamilyhaven.com

THE FAMILY HAVEN CHAIR'S REPORT YEAR ENDED 31 MARCH 2025

CHAIR'S REPORT

As another year comes to the end, we reflect on the continuing importance of The Family Haven and the vital role we play in supporting families. Despite the passing of time, the challenges faced by vulnerable families have not changed in the last 20+ years.

Over the past year, we have celebrated new partnerships while bidding farewell to longstanding supporters. We warmly welcome Greiner Bio-One as our new corporate sponsor. Their support is growing on a day-by-day basis and their help is above what we would expect from a corporate sponsor. At the same time, we extend our heartfelt gratitude to Prosser Knowles for their years of generosity and dedication to our mission.

It has also been good this year has seen the growth of our trustee board. It is encouraging to see our team reaching full complement, with each new trustee bringing invaluable expertise and insight that enhance the charity's governance and vision. Their collective knowledge is instrumental in shaping the future of The Family Haven.

As a small charity, every penny counts, and we remain steadfast in our commitment to delivering the best value for every donation received. We are especially grateful to our new fundraiser, whose efforts ensure we can continue to uphold our charitable values and provide critical support to those in need.

Our engagement within the community has also grown stronger, whether through outreach programs, public talks, or social media initiatives. By making our presence known, we hope to extend our reach and build greater awareness of the work we do.

Personally, it is a joy to go into The Family Haven itself and to see the smiles on the families whether that's mothers, fathers, grandmothers, grandfathers, or the children themselves. Families are enjoying themselves learning and also being able to eat a healthy nutritious meal. The nursery provides a fantastic opportunity to learn in a safe and structured environment while our family support workers and dedicated office staff offer guidance that helps families thrive.



The Family Haven continues to fill the gap that is so greatly needed, enabling families to build stronger foundations for the future. As we look ahead to another year, we remain committed to our mission, ensuring that every family who comes through our doors receives the support they deserve.

Thank you to our supporters, trustees, staff, and sponsors for making this possible.

Alistair Holyhead
Chair of the Trustees
03 July 2025

THE FAMILY HAVEN
TRUSTEES' ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025
(including the directors' report)

The trustees present their report and the unaudited financial statements for the year ended 31 March 2025. Included within the trustees' report is the directors' report as required by company law.

The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

REFERENCE AND ADMINISTRATIVE DETAILS

Company number:	4247872
Registered charity number:	1088622
Address and Registered Office	31 Spa Road Gloucester GL1 1UY
Trustees:	
Chair	Alistair Holyhead
Deputy Chair	Lorraine Barrett
Treasurer	Gerald Holyhead
Other trustees:	John Orchard Thomas Longley Susan Andersson Mandy Bowden (Appointed 9 April 2025) Louise Williams (Appointed 8 October (2025))

Trustees are also directors for the purposes of company law.

Company Secretary	Gerald Holyhead
Day Centre Manager	Lucy Pearce
Nursery Manager	Helen Jackson
Bankers	CAF Bank Ltd. 25 Kings Hill Avenue, Kings Hill, West Malling, Kent ME19 4JQ
Independent examiner	Kate Adderley CA Third Sector Accountancy Limited Holyoake House, Hanover Street Manchester M60 0AS

STRUCTURE, MANAGEMENT AND GOVERNANCE

Nature of Governing Document

The Family Haven is a private registered charitable company limited by guarantee, with no share capital, incorporated on 6 July 2001 and governed by its Memorandum and Articles of association.

Members

Each member undertakes to pay an amount not exceeding £1.00 towards liabilities in the event of the charity being dissolved.

There are three classes of members as follows:

Trustees (currently 7)
Honorary members (currently 1)
Subscribing members (currently 11)

Management

The policies and general management of the affairs of the Family Haven are directed by Trustees, one third of who retire each year by rotation, but are eligible for re-election. Trustees meet each month.

The day-to-day management of The Family Haven is carried out by the managers of the Day Centre and the Nursery.

The Trustees affirm their maintenance of and commitment to safeguarding children, health and safety and anti-bullying policies.

Recruitment and Appointment of Trustees

Trustees are recruited with a view to diversity, sound experience in a related field or professional expertise in a relevant area. Advertisements are regularly placed with agencies who specialise in the identification of suitable candidates.

Such candidates are given first-hand experience of the work of the Family Haven, interviewed by two existing Trustees and, if appropriate, are invited to a Trustees' meeting. Appointment is then conditional on the approval of the Trustees generally.

Trustees have fully documented Job Descriptions and are provided with a regularly updated governance manual which covers such matters as legal form and charity status, trustees job descriptions, conflict of interest policy, anti-fraud policy and delegated authority.

Governance

The Family Haven is committed to abiding by the seven principles of good governance as set out in the Charity Governance Code for smaller charities developed by the Charity Governance Code Steering Group.

Risk Policy

Trustees place a high priority on risk management. Risks identified are categorised as follows:

Strategic and Governance
Management and staff
Operational
Financial

It is the policy of the Trustees to review all risks on at least an annual basis. Each review seeks to establish that all risks are documented and that steps to mitigate such risks are established and executed. As a result of this process, the Trustees are satisfied that residual risks are minimal.

OBJECTS, AIMS AND ACTIVITIES

The Trustees confirm that they have referred to the Charity Commission's general guidance on public benefit when reviewing the Trust's aims and objectives and in planning future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

Objects

The Family Haven formal objects are to relieve poverty and distress of persons in the Gloucester area who by virtue of their social and economic circumstances are in need.

Mission

The Family Haven's mission is to help and support vulnerable families with pre-school children in Gloucestershire, particularly the hard-to-reach and those living in unsuitable accommodation. To achieve this, we will provide a warm and caring environment where both assistance and encouragement are available to enable parents and children to flourish.

Aims and objectives

The Trustees have set the following aims in respect of the defined target group in order to advance its mission:

- 1 To empower families to take a greater responsibility for their own well-being.
- 2 To broaden life experiences.
- 3 To improve health, including mental health and self-worth of parents and children.
- 4 To improve opportunities for pre-school children.
- 5 To encourage development of new skills for parents and children.
- 6 To encourage mutual support amongst the families.
- 7 To improve parenting skills.
- 8 To enable parents and children to maintain a nutritious diet.



Activities and strategy

In general, the aims of The Family Haven are addressed by providing a day centre at 31 Spa Road, Gloucester. The centre is open from 9.30 am to 4.00 pm Monday to Friday for parents and their children, as well as children with particular needs. The day centre provides cooked midday meals, washing and laundry facilities, a crèche, nursery and play area, rest facilities and basic welfare advice.

Each of the specific aims is addressed by a series of specific activities, designed to bring out the desired result. Targets are then set by the management in respect of each activity and are approved by the Trustees.

ACHIEVEMENT AND PERFORMANCE

Our Impact in 2024/25

Over the past year, The Family Haven has continued to support vulnerable families in Gloucestershire. In 2024/25, we supported families made up of 89 adults and 119 children. Below we celebrate our achievements and look forward to the future.



	2023-24	2024-25
Individual families benefited	54	51
Number of visits by parents	2,155	2,411
Number of visits by children	2,481	2,891
Respite and crèche sessions	622	812
One to one sessions with children with additional needs	1,709	1,842
Meals provided	3,871	4,525
Active listening/advice sessions	678	766
Day trips	185	255
Parenting/adult development class attendees	971	972
Healthy eating sessions	134	79

We have had an increase in the number of meals that we provide, partly due to the cost of living crisis. Our breakfast club is free and families know that if they have to skip breakfast for whatever reason they can have it once they arrive. This and the increase in demand provided 654 additional meals. Several of our families are refugees or asylum seekers or have become homeless due to factors outside of their control. They now live in hotel or temporary accommodation in which they have no cooking facilities. Our kitchen is a lifeline for them to be able to cook healthy and nutritious meals.

Some of our other achievements this year include:

- 10** parents secured suitable housing.
- 22** parents were able to attend work part time.
- 30** parents were able to undertake training.
- 8** parents were able to volunteer.

Increasing our visits

We are continuing to see an increase in families who are struggling with their mental health and those who have social services involvement.

This has had an impact on the level of support that we provide and has meant adapting the type of support we offer. Also with the current cost of living, we have more families struggling than before. An example of this is that we are now doing a lot more work around food, saving money (especially on energy bills) and a focus on personal wellbeing.

We have also teamed up with Betaris, part of Gloucester college to provide English classes for our families. This is something that our client group had expressed an interest in. Six adults in total attended the course. Of those six, one had to withdraw from the course but the remaining five candidates passed.

Parenting and healthy eating sessions

We ran parenting and personal development sessions with our parents at our day centre. Our programme of personal development classes and workshops cover a wide variety of topics; some tailored to the current cost of living crisis. We had a visit from Claire from National Energy Advice. Claire came to the Centre and showed the clients a Powerpoint presentation on the many ways everyone can save money on their fuel bills in the home. She explained how the agency she works for could support the clients by liaising between the customer and the fuel company to resolve issues with supply and bill. Claire gave advice on some of the help that is available to vulnerable families.

At the end of the session, Claire gave the clients an opportunity to ask her some questions, which the clients took advantage of. At the end of the session, Claire entered all of the

clients into a raffle and one of the clients won a heated air dryer. She also gave them some free pens, which were well received!

Ellie from the Hollie Gazzard Trust recently delivered a powerful talk highlighting the importance of recognising and addressing domestic abuse, particularly coercive control. She began with a brief introduction to the Trust, and then shared a video of Nick Gazzard, Hollie's father, recounting the tragic events leading to Hollie's death at the hands of her ex-boyfriend. Nick emphasised how subtle and insidious the signs of coercive control can be, often unnoticed until it is too late.



Ellie continued the session by explaining the various signs of coercive control, describing how these behaviours are designed to undermine a person's autonomy and self-worth. She expanded the discussion to cover other forms of domestic abuse, helping the clients understand the wide-reaching and often hidden impacts of abusive relationships. To further illustrate, she showed several videos demonstrating how abuse can escalate and what early indicators to look out for. These resources were both informative and practical, showing the clients where they could turn for help.

Ellie also introduced the Hollie Guard app, a brilliant tool for personal safety. Designed especially for women, this app enables users to feel more secure when out in public. The app offers features like location tracking and alerts that can quickly notify a trusted contact if the user feels threatened, providing a sense of security. Ellie's talk was insightful and empowering, equipping the clients with the knowledge to recognise abuse and the resources to seek support.

The clients visited Gloucester Library. They were met by Rebecca who gave a short talk on some of the books available to borrow for children with an emphasis on the dual language books and board books.

Rebecca then showed the clients other books including adult books and the computer areas. This was particularly helpful as she explained that the library runs a 'buddy' system where people can be given additional support when using the computers, they just need to ask when booking in.



Another service offered is online books and audiobooks, which can be borrowed through 'Borrow Box'.

The clients seemed to be interested in the library and two of them signed up for cards whilst they were there. Another of the clients said she would bring her children to 'Bounce and Rhyme' that is a free song and rhyme session for children. She also took a book out for herself whilst there.

The Library is such an important resource for the clients who attend The Family Haven as not only does it lend books for free, have computers and staff who can help with forms, but is also a safe space for families in need.

We also ran healthy eating sessions including advice on healthy packed lunches, cooking for those with allergies, understanding food labels, use of salt in cooking, using leftovers and meal planning.

Day trips

We had four day trips this year. Gloucester City HAF funded three of these trips.

The Department for Education funds this programme, called the Holiday Activities and Food programme (HAF). The HAF program's purpose is to make sure children and young people are entertained, active, educated, safe and fed during school holidays. With our approved grant, we are able to extend the offer to our clients and children across Gloucestershire through the Holiday Activities Programme (HAP).

This year we were able to visit Roves Farm at Easter with 20 adults and 41 children in attendance.

We visited Noahs Ark Zoo Farm in the summer due them giving us a substantial charity discount on entry we were able to get a bigger coach. All 74 seats were filled with 21 adults and 51 children. One of the mums said "Such an adventure and so exciting, can go there over and over and over again, it was awesome Esther and I really had a nice time. Many thanks to The Family Haven for giving us a reason to smile."

The Mothers Union funded an additional day trip to Weston-Super-Mare, which was attended by 20 parents and 34 children. This was the first time many of our children had seen the seaside.

We held a Christmas trip on Monday the 23rd of December. We had exclusive use of the Sherbourne cinema and filled 71 spaces. We saw a showing of Moana 2 followed by a buffet Christmas lunch at St Mary's Church. The families took home personalised party bags with treats and activities to use over the Christmas break.

Parties

We held our two Christmas parties on the 17th and 19th of December this year. These were well attended with 34 adults and 40 children present.

It was a very busy two days with lots of fun and games and crafts supervised by the staff. We had a special visit from Father Christmas who made time to pop in to see the children to give them all a gift. Altogether, we managed to give out 47 token gifts, 89 main presents and 36 parents' gifts for the parents to give out on Christmas Day.

The Eid party was a success. The weather stayed dry with spells of sunshine but not too hot. 18 adults and 16 children attended. The weather was slightly cooler than in previous years but that still did not stop us from celebrating in the garden. Once again, there was lots of delicious food and drink brought by the families to share. One mum said "Thank you for doing this for us. Not everyone who is not Muslim would think to have a party for us"

Using research to inform our decisions

We are committed as a charity to using insight and evidence to inform our decision-making. We use a range of tools to monitor progress including termly summative development records for all the children, My Plans for children with educational special needs and Ecat records (every child a talker) for all children.

We also monitor the parents through ongoing assessments. We have recently introduced Outcome Star, a nationally recognised evidence-based tool for measuring and supporting change when working with people. The Star places importance on the service user's perspective and priorities, as in a person-centered approach

The holistic assessment offered by the Star focuses on aspects of life that are going well in addition to areas of difficulty, as in a strengths-based approach

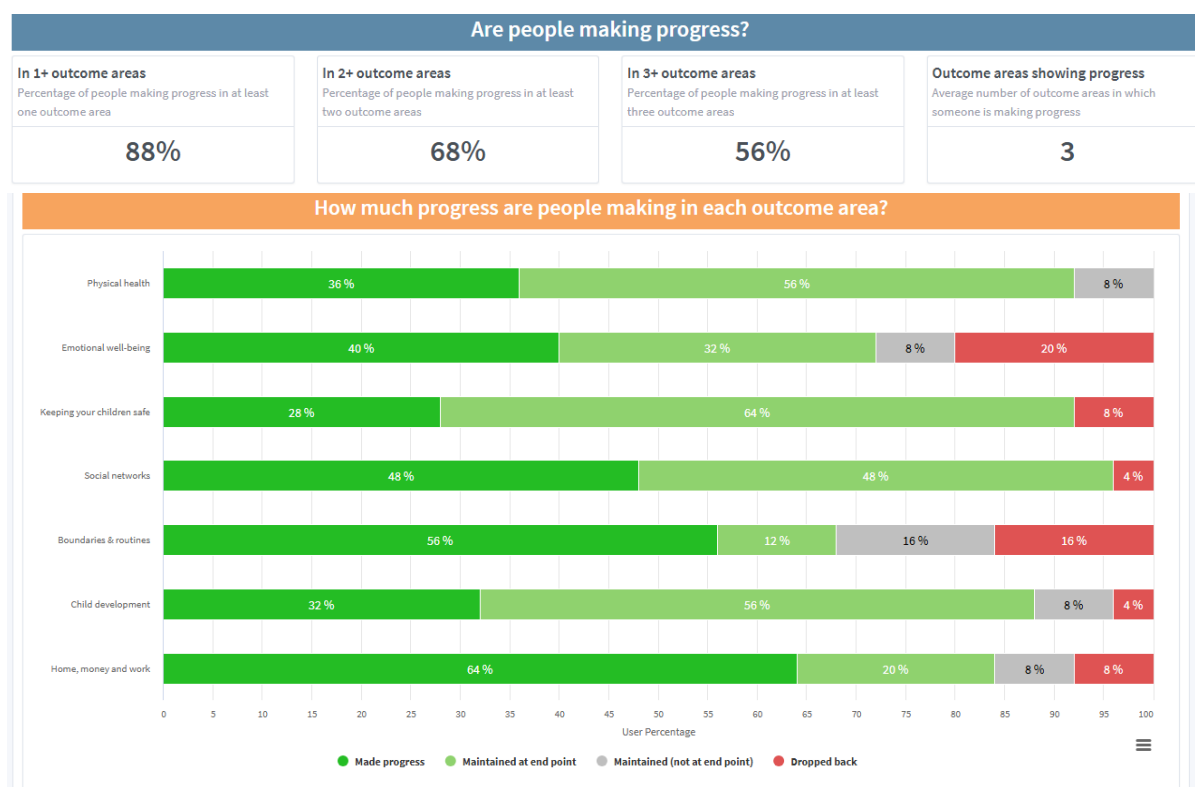
As in co-production, the service user is seen as an active agent in their own life and a valuable source of expertise and knowledge rather than a passive sufferer of an affliction that the professional, with their expertise and knowledge, will cure.



As a result, implementing the Outcomes Star can provide an effective way of putting these approaches and values into practice in a service. We use the family star as it is the better fit for our families. With focus on both the parents and children's health and wellbeing we can accurately identify areas in which individual families are struggling and help them to put things into place to improve their situation. Sometimes changes in circumstances highlight issues and families may drop back from making progress. However, this is not seen as a negative merely a way to shift our focus and establish what can be or what is needed to be done to support the family to reach their goal.



An outcome star is completed soon after a client has joined our service and then again six months later. From the chart below, you can see the progress made by the families that attend our centre.



The percentages in red show a larger drop back in the areas of emotional wellbeing and boundaries and routines.

The biggest increase we have seen has been in home, work and money. Once again, this has been mainly due to families moving out of temporary accommodation and settling into their forever homes. Many of our families, not just those in hotel accommodation were

finding that their current living situation was not fit for purpose. This could be due to overcrowding, issues with the building such as mould or damp or fleeing domestic abuse.

Another factor for this increase has been that families have been able to access visits here at the centre from agencies such as National Energy Advice who have helped them apply for grants and discount on their energy bills. In some cases, they were able to clear debt with client's utility providers.

Our own Annual Client Survey illustrated that 96% of clients were feeling less isolated. 96% of parents had made friends since coming to The Family Haven and 100% of clients were feeling happier since coming to The Family Haven.

We have received some lovely feedback from our clients throughout the year:

Some quotes from the families were:

"It gets me and my daughter out and it's a safe space that we both enjoy"

"I have had lots of help in many areas. I could not have done it on my own."

"Staff are always approachable and always know when you are not having a good day. They will always check on you and offer support."

"I felt before The Family Haven I had no place to go. I'm so glad I started coming here."

We really can't thank you enough

Once again, we could not have made it through another year without the help of all our amazing staff, volunteers and supporters. Without all of their hard work and dedication, we would not be able to provide a much needed service in the heart of Gloucester.

We look forward to another year in the life of The Family Haven.



FINANCIAL REVIEW

General

The deficit for 2024 to 2025 was £15k less than expected. Income was significantly better but although expenditure was less than budgeted actual expenditure was more than the prior year. This is due to the cost of staff, the Charities major cost. Due to the efforts of the new Fundraiser and consultancy there was an increase in major donors.

The Trustees have two long term issues. The first is the facilities at Spa Road. There are long term maintenance issues with the structure which need to be addressed. There are also environmental improvements required to reduce heat emissions. There have been difficulties in obtaining a suitable contractor necessary to start these works. The Trustees have therefore decided on a more piecemeal approach to the work.

Funding

The funding of the charitable activities is always a concern for the Trustees and Managers. The income from individuals and groups form a significant contribution but the major part comes from grants. The appointment of a new Fundraiser, after the period without one, appears to have improved the situation. There are now four long term funders, an improvement over the prior year. Long term funding over a period of years is vital for the underlying stability of the Charity.

Expenditure

There are difficulties in recruiting suitably qualified nursery staff due partly to a nationwide shortage of qualified nurseries nurses. Because of the nature of the Charity and its work the choice of staff and their continual training is vital. This has caused some restrictions on the charitable activities and the reduction of total planned staff cost. Efforts were maintained in all areas to monitor expenditure, but the general rate of inflation has resulted in increased costs. Overall expenditure was less than budgeted.

Reserves Policy

It is the policy of the charity that unrestricted free reserves should be maintained at a level equivalent to at least six months' otherwise unfunded expenditure with the objective that The Family Haven is able to continue with its activities for the duration of any temporary fall in funding. The current level of the Free Reserves is over Five Months. The Trustees are aware of this.

In addition to free reserves, designated funds are maintained for the following purposes:

1. **Fixed assets** - this fund represents the amount of reserves tied up in the net book value of fixed assets
2. **Facilities** – the improvement of the structure and environmental impact of the building and facilities generally for the long-term benefit of clients.
3. **Additional services** – the study and implementation of improved or further services to the clients

Unrestricted reserves as at 31 March 2025 are summarised as follows:

	£
General fund (Free Reserves)	135k
Designated fund - fixed assets	158k
Designated fund – facilities	40k
Designated fund - additional services	<u>5k</u>
	<u>338k</u>

In addition, restricted funds are maintained amounting to £18k These represent funds specifically earmarked for purposes specified by the donor.

FUTURE PLANS

The Charity has regained the normal pre-pandemic pattern and the effect on fund-givers to the Charity. Every effort is made to improve the quality and range of services available to the Clients and to improve the finances.

The staff have and continue to work hard to fulfil the Charity's Mission Statement. The careful provision of services to the clients, even if it is still restricted by staff shortages, will continue. As will the plans to enhance the services provided. Fulfilling the Mission Statement requires the continual training of the staff and their range of skills

There are difficulties obtaining longer-term grants, but efforts continue to raise total Grant funding together with Individual and Group donation. The Trustees expect there may be a small operating surplus for the coming year and consider the reserves sufficient to maintain the activities of the charity.

STATEMENT OF TRUSTEES RESPONSIBILITIES

The Trustees (who are also directors of The Family Haven for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently.
- observe the methods and principles of the Charities SORP.
- make judgements and estimates that are reasonable and prudent.
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

On behalf of the Trustees



03 / 12 / 2025

Alistair Holyhead
Chair



INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF THE FAMILY HAVEN

I report on the accounts of the charity for the year ended 31 March 2025 set out on pages 16 to 26.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of ICAS.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the Charities Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Acthave not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Kate Adderley CA
Third Sector Accountancy Limited
Holyoake House
Hanover Street
Manchester
M60 0AS



03 / 12 / 2025

STATEMENT OF FINANCIAL ACTIVITIES

THE FAMILY HAVEN

STATEMENT OF FINANCIAL ACTIVITIES

(Incorporating an income and expenditure account)

YEAR ENDED 31 MARCH 2025

	Notes	2025			2024		
		Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
		Funds	Funds		Funds	Funds	
		£	£	£	£	£	£
Income from:							
Donations and legacies	3	105,062	128,302	233,364	96,716	69,833	166,549
Charitable activities	4	31,343	-	31,343	14,556	-	14,556
Investments		3,713	-	3,713	3,262	-	3,262
Other		-	-	-	-	-	-
Total		140,118	128,302	268,420	114,534	69,833	184,367
Expenditure on:							
Raising funds	7, 13	20,190	-	20,190	12,561	-	12,561
Charitable activities	7, 13	173,782	104,867	278,649	185,609	71,500	257,109
Total		193,972	104,867	298,839	198,170	71,500	269,670
Net income (expenditure)		(53,854)	23,435	(30,419)	(83,636)	(1,667)	(85,303)
Transfers between funds	8, 13	14,077	(14,077)	-	4,425	(4,425)	-
Net movement in funds		(39,777)	9,358	(30,419)	(79,211)	(6,092)	(85,303)
Reconciliation of funds:							
Funds brought forward		377,362	8,825	386,187	456,573	14,917	471,490
Funds carried forward		337,585	18,183	355,768	377,362	8,825	386,187

BALANCE SHEET

THE FAMILY HAVEN (company number 4247872)

BALANCE SHEET AS AT 31 MARCH 2025

	Notes	£ 2025	£ 2024
Fixed assets			
Tangible assets	10	158,041	160,279
Current assets			
Prepayments		6,020	5,397
Cash at bank and in hand		<u>198,271</u>	<u>225,366</u>
		204,291	230,763
Creditors: amounts falling due within one year	11	<u>(6,564)</u>	<u>(4,855)</u>
Net current assets		197,727	225,908
Net assets	12	<u>355,768</u>	<u>386,187</u>
Represented by:			
Accumulated funds:			
Unrestricted funds			
General fund	13	134,544	92,083
Designated funds	13	<u>203,041</u>	<u>285,279</u>
		337,585	377,362
Restricted funds	13	18,183	8,825
		<u>355,768</u>	<u>386,187</u>

The notes on pages 18 to 26 form part of these accounts.

For the year ended 31 March 2025 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006.

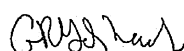
The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

These accounts were approved by the trustees on 17 Sept 2025 and are signed on their behalf by:

Gerald Holyhead

Trustee



03 / 12 / 2025

NOTES ON FINANCIAL STATEMENTS

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

1 Company information

The company is limited by guarantee, registered in England and Wales; it is also a registered charity whose activities are intended to be for the public benefit. The company meets the definition of a public benefit entity under FRS102. The registered office is shown on page 1.

2 Accounting Policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. The functional currency is GBP rounded to the nearest pound.

Going concern

After making enquiries, the directors are not aware of any material uncertainties that cast doubt on going concern and they have a reasonable expectation that the Company will be able to continue its activities for the foreseeable future, and at least twelve months from the date of approval of these accounts. Accordingly, they have continued to adopt the going concern basis in the financial statements.

Income

Donations and gifts are recognised as income when received except where any restrictions on expenditure demand that a proportion be carried forward as deferred income. The donations under Gift Aid are recognised when receivable. The associated income tax recovery is recognised when the recovery is receivable. Grants are recognised as income when they are received provided conditions for receipt have been complied with, unless they relate to a specified future period, which has not commenced at the year end, in which case they are deferred. Interest is recognised as income when receivable. No monetary value is ascribed to donations of general volunteer time.

Expenditure

Resources expended are recognised on an accruals basis. They are allocated to activities based on actual usage. Staff support costs are all allocated to the appropriate activity based on the relative amount of time spent on such activities. Premises and other costs are allocated based on salary costs.

Costs of activities in furtherance of the charity's objects comprise those costs incurred by the charity as a result of the delivery of its service. Costs of generating funds comprise the costs associated with attracting voluntary income. Governance costs comprise those costs incurred by the charity in meeting its constitutional and statutory requirements.

The regular cost of providing retirement pensions and related benefits is charged to the profit and loss account over the period of the employees service lives on the basis of a constant percentage of earnings. Any difference between the amount charged to the profit and loss account, and amount paid to the scheme is shown as an asset or liability in the balance sheet.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement

Fixed assets and depreciation

Tangible fixed assets are included in the balance sheet at cost less depreciation.

Depreciation is calculated so that the cost of tangible fixed assets less their residual value are written off over their

Freehold property 2% straight line

Equipment 25% written down value

No depreciation is provided on freehold land.

Funds

Restricted funds represent funds specifically earmarked for purposes specified by the donor. Designated funds are unrestricted funds earmarked by the trustees for a particular purpose. Unrestricted funds are funds which can be utilised at the discretion of the trustees.

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2025 (continued)

3 Voluntary income		
	2025	2024
	£	£
Restricted funds:		
<u>Building repairs, development and equipment</u>		
The Summerfield Charitable Trust	5,003	
MBS Charitable Foundation	1,499	
<u>Nursery</u>		
Peter Lang Children's Trust	34,000	38,617
Gyde Charity		1,000
The Barbara Ward Children's Foundation		2,500
BBC Children in Need	25,000	25,000
Barnwood Trust	32,200	
GWUK Groundwork UK	1,000	
<u>Outreach</u>		
<u>Parenting and client development</u>		
Charities Trust		650
National Lottery	29,100	
<u>Healthy eating</u>		
Asda Foundation		400
The Venture Community Hub		1,400
Gloucestershire Community Nurses Fund		266
The Neighbourly Foundation	500	
<u>Breakfast Club</u>		
<u>Administration and Training</u>		
Peter Lang Children's Trust		
	<u>128,302</u>	<u>69,833</u>
<u>Government Grants</u>		
General fund:		
Donations from individuals	15,371	11,971
Legacies	-	-
Grants from other trusts	71,020	45,900
Grants from companies	8,900	6,000
Income from events	1,140	2,753
Grants from other organisations	4,078	8,640
<u>Government Grants</u>		
Gloucestershire County Council	-	18,750
GCC HAF Programme	4,553	2,702
	<u>105,062</u>	<u>96,716</u>
	<u>233,364</u>	<u>166,549</u>

There were no donations received from trustees or related parties.

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2025 (continued)

4 Income from charitable activities

	2025 £	2024 £
Fees from clients for use of day centre	8,941	6,576
Fees from Local Authorities for nursery	22,402	7,980
	<u>31,343</u>	<u>14,556</u>

All the income shown above is unrestricted.

5 Resources expended

Resources expended includes:	2025 £	2024 £
Depreciation	14,186	13,894
Trustees' expenses	-	-
Key management employees	64,456	62,159
Independent examiner's fees	<u>1,050</u>	<u>960</u>

Neither the trustees nor any persons connected with them received any remuneration or reimbursed expenses (other than as shown above) during the year. (2024 - Zero))

6 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2025 (continued)

7 Total resources expended

These are allocated between activities as follows:

	2025										2024
	Nursery	Parenting and client development	Outreach	One-to-one sessions with children	Respite	Nutrition	Fundraising	Governance	Support	Total	Total
	£	£	£	£	£	£	£	£	£	£	£
Costs directly allocated to activities:											
Staff costs	76,893	30,748	2,512	26,089	21,870	17,406	9,891	-	53,823	239,232	219,511
Premises	8,869	3,547	290	3,010	2,521	2,008	1,141	-	6,200	27,586	27,039
Other	4,949	1,982	162	1,680	1,408	8,141	9,158	1,050	3,491	32,021	23,120
Support, costs re-allocated to activities:	27,825	11,126	909	9,441	7,914	6,299	-	-	(63,514)	-	-
Total costs	118,536	47,403	3,873	40,220	33,713	33,854	20,190	1,050	-	298,839	269,670

Basis of allocation:

Staff costs are allocated between charitable activities according to time spent on the activity in question

Support costs are allocated between charitable activities on the basis of salary cost

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2025 (continued)

8 Gross transfers between funds

The transfer of funds between restricted and unrestricted funds is the transfer of value of tangible fixed assets, acquired during the year, from restricted to the designated fixed asset fund.

9 Staff and volunteers

The average numbers of people employed by the charity during the year were:

	2025 Number	2024 Number
Fundraising	1	1
Provision of client care	13	10
	<u>14</u>	<u>11</u>
	2025 £	2024 £
Staff costs for the above persons:		
Wages and salaries	220,874	208,003
Pension contributions	5,956	6,482
Pension administration fees	1,148	1,077
Social Security costs	11,253	3,949
	<u>239,232</u>	<u>219,511</u>

There are no employees who received total employee benefits (excluding employer pension costs) of more than £60,000

The two key management employees received total benefits of £65,594

The charity runs a defined contribution pension scheme for the benefit of its employees. The assets of the scheme are held separately from the charity in an independently administered fund. The pension cost charge represents contributions payable by the charity to the fund. The was no liability to this fund as at as at 31 March 2025 (2024 nil).

The charity uses volunteers, mostly to assist with the work in the nursery but occasionally to assist with other tasks, complementing the role of paid employees. The contribution of such individuals is greatly appreciated; however, it is not considered practical to place a value on such services so the donation of the time of such volunteers is not included as income in the accounts. The charity would not employ additional staff if volunteers were not available.

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2025 (continued)

10 Tangible fixed assets

	Freehold land and buildings £	Equipment £	Total £
Cost			
As at 1 April 2024	225,247	163,279	388,526
Additions	-	11,948	11,948
As at 31 March 2025	225,247	175,227	400,474
Depreciation			
As at 1 April 2024	97,304	130,943	228,247
Provided in year	3,115	11,071	14,186
As at 31 March 2025	100,419	142,014	242,433
Net book value			
As at 31 March 2025	124,828	33,213	158,041
As at 31 March 2024	127,943	32,336	160,279

All fixed assets above are used in direct furtherance of the Charity's objectives.

11 Creditors: amounts falling due within one year

	2025 £	2024 £
Taxation and social security	3,619	3,137
Accruals	2,945	1,718
	6,564	4,855

12 Analysis of net assets between funds

	General £	Designated £	Restricted £	Total £
Tangible fixed assets	-	158,041	-	158,041
Current assets	141,108	45,000	18,183	204,291
Current liabilities	(6,564)	-	-	(6,564)
As at 31 March 2025	134,544	203,041	18,183	355,768

FIGURES FOR YE 31 MARCH 2024

	General £	Designated £	Restricted £	Total £
Tangible fixed assets	-	160,279	-	160,279
Current assets	96,938	125,000	8,825	230,763
Current liabilities	(4,855)	-	-	(4,855)
As at 31 March 2024	92,083	285,279	8,825	386,187

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2025

13 Movement in funds

	As at 31 March 2024	Incoming resources	Outgoing resources	Transfers	As at 31 March 2025
	£	£	£	£	£
<u>Restricted funds</u>					
<u>Building repairs, development and equipment</u>					
The Summerfield Charitable Trust	7,575	5,003		(12,578)	-
MBS Charitable Foundation		1,499		(1,499)	-
<u>Nursery</u>					
Peter Lang Children's Trust		34,000	(34,000)		-
BBC Children in Need	1,250	25,000	(24,167)		2,083
Barnwood Trust		32,200	(16,100)		16,100
GWUK Groundwork UK		1,000	(1,000)		-
<u>Outreach</u>					
<u>Parenting and client development</u>					
National Lottery		29,100	(29,100)		-
<u>Healthy eating</u>					
The Neighbourly Foundation		500	(500)		-
<u>Breakfast Club</u>					
<u>Administration and Training</u>					
	8,825	128,302	(104,867)	(14,077)	18,183
<u>Unrestricted funds</u>					
Designated fund - fixed assets	160,279		(14,186)	11,948	158,041
Designated fund - facilities	115,000		(75,000)		40,000
Designated fund - services revision	10,000		(5,000)		5,000
General fund	92,083	140,118	(99,786)	2,129	134,544
<u>Total funds</u>	386,187	268,420	(298,839)	-	355,768

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2025 (continued)

13 Movement in funds (continued)

	COMPARATIVE FIGURES YEAR ENDED 31 MARCH 2024				
	As at 31 March 2023	Incoming resources	Outgoing resources	Transfers	As at 31 March 2024
	£	£	£	£	£
<u>Restricted funds</u>					
<u>Building repairs, development and equipment</u>					
The Summerfield Charitable Trust	12,000		-	(4,425)	7,575
	-				-
<u>Nursery</u>					
Peter Lang Children's Trust	-	38,617	(38,617)		-
Gyde Charity	-	1,000	(1,000)		-
The Barbara Ward Children's Foundation	-	2,500	(2,500)		-
BBC Children in Need	-	25,000	(23,750)		1,250
<u>Outreach</u>					
<u>Parenting and client development</u>					
The Mears Foundation	2,917		(2,917)		-
Charities Trust		650	(650)		
<u>Healthy eating</u>					
Asda Foundation	-	400	(400)		-
The Venture Community Hub	-	1,400	(1,400)		-
Gloucestershire Community Nurses Fund		266	(266)		
<u>Breakfast Club</u>					
<u>Administration and Training</u>					
Peter Lang Children's Trust	-		-		-
	14,917	69,833	(71,500)	(4,425)	8,825
<u>Unrestricted funds</u>					
Designated fund - fixed assets	168,949	-	(13,894)	5,224	160,279
Designated fund - facilities	115,000	-	-	-	115,000
Designated fund - services revision	30,000	-	-	(20,000)	10,000
General fund	142,624	114,534	(184,276)	19,201	92,083
<u>Total funds</u>	471,490	184,367	(269,670)	-	386,187

THE FAMILY HAVEN

NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2025

13 Movement in funds (continued)

Descriptions of nature and purposes of restricted funds

Building repairs, development and equipment

The structural repairs, improvement and decoration of the building and the purchase of equipment for the building's facilities and operations of the charity.

Nursery

Provision of quality nursery facilities for clients' children to achieve and ensure their health, nutrition, safety and development to be able to enter normal schools as equals of their peer group.

Parenting and client development

Support and advice on securing a safe, secure and suitable home accommodation. Training in child care and the acquisition of necessary skills for the parent.

Healthy eating

Understanding nutrition and the skills of food preparation on a budget.

Descriptions of nature and purposes of unrestricted fund:

Fixed assets

This is the net book value of the fixed assets in the accounts which are held for the charities use.

Facilities

Only a small part of the scheduled improvements to the building and facilities were completed due to the difficulties in the current building and construction market. The Trustees decided on a different approach and consequently released funds from the designated fund. It is still the intention of the Trustees to complete these improvements for the long term benefit of clients and to reduce the environmental impact of the Charity.

Services

This is for the provision of trial, additional services for the benefit of the clients that are not covered by the Annual Budget for costs of the current services provided for clients. On review the Trustess decided this should be reduced.

General fund

The free unrestricted funds of the charity.