

REGISTERED COMPANY NUMBER: 03828857 (England and Wales)  
REGISTERED CHARITY NUMBER: 1086003

**Report of the Trustees and  
Unaudited Financial Statements  
for the Year Ended 31 March 2025  
for  
Benefit Advice Shop**

Salisbury & Company  
Chartered Accountants  
Irish Square  
Upper Denbigh Road  
St Asaph  
Denbighshire  
LL17 0RN

## **Benefit Advice Shop**

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**Benefit Advice Shop**  
**Report of the Trustees**  
**for the year ended 31 March 2025**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

## **OBJECTIVES AND ACTIVITIES**

### **Objectives and aims**

The Benefit Advice Shop was set up in 1988 by the community in response to a need within the community due to the constant change and increase of need for the Welfare Benefit system. The main aim of the Benefit Advice Shop is to ensure that no person loses out financially due to a lack of information about or understanding of the Welfare Benefit System and Social Security Law by providing free, independent, professional advice and assistance.

The organisation aims to alleviate poverty and reduce social exclusion through maximization of income. The basic philosophy of the Benefit Advice Shop is that everybody is entitled to free, professional, information, advice and guidance on the Welfare Benefit System and that such a service is vital to ensure that the general public is properly informed and assisted with their legal entitlements. We aim to ensure that our services are accessible to all people regardless of location, age, disability, gender, race, sexual orientation and religion or belief.

## **ACHIEVEMENTS AND PERFORMANCE**

### **Charitable activities**

Throughout 2024/2025 the Benefit Advice Shop has continued to serve the communities of Denbighshire, Conwy and Flintshire to a high standard and have seen people accessing the service from all over the country. The service continues to see an increase in demand from the general public and other organisations needing Welfare Benefit and Social Security Law specialist advice, assistance and support.

The Benefit Advice Shop offers a service of advice and assistance through the main office in Rhyl and in the established weekly outreaches in Prestatyn and Colwyn Bay. The organisation provides a face-to-face service appointment service, a drop-in service, a telephone service and can assist through email and Zoom. The organisation provides a home and hospital visiting service to people unable to attend the office or outreaches due to illness, disability or caring responsibilities.

The organisation assists people with benefit entitlement advice, better off calculations, making benefit claims for all means and non means tested benefits and complete lengthy disability forms. The service advises and assists with benefit premiums and passported benefits and can assist with DWP energy schemes and blue badge applications.

The organisation challenges negative decisions, overpayments, sanctions, mis-advice and underpayments. The organisation will represent clients at Social Security Appeal Tribunals and can challenge a negative decision in the Upper Tribunal. The Benefit Advice Shop continues to be the main organisation in North Wales who will represent at a hearing.

The organisation is finding the cost-of-living crisis continues to have a great impact on the community and the numbers of service users struggling to meet their basic needs continues to increase.

In order to properly assist clients, it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area such as Foodbanks and independent money advice centres. The Benefit Advice Shop believes in strong networking and works alongside and take referrals from other organisations both locally and nationally. The organisation is committed to continuing to forge strong links with other organisations and groups in the community. However, the demand on the service and the restricted resources available mean that it is not always possible to increase output in all areas of service provision. The Benefit Advice Shop continues to face a serious threat to its current level of provision will cutbacks to its funding. Whilst the organisation is working hard to try and replace this funding it is funding it difficult.

The organisation has continued to recruit volunteers for the office and for the Board of Trustees. Throughout the year the staff and volunteers have continued to work effectively for the community and have assisted people to maximise their income who in turn circulate back money into the local economy supporting their local retail and leisure facilities.

In 2024/2025 the staff and volunteers of the Benefit Advice Shop engaged with 3,675 people and made confirmed income gains of £6,625,621.90. The income gain is what the client will receive from the whole benefit award we have helped them to apply for or challenge and includes the length of the award. The figure includes any passported benefits and premiums that the client is awarded from getting them the original benefit but only if we know what they have received the passported benefit or premium.

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## **FINANCIAL REVIEW**

### **Reserves policy**

The Benefit Advice Shop has a policy of retaining reserves in order to maintain its services to the communities in North Wales whilst searching for grants and future donations for future periods.



## **Benefit Advice Shop**

### **Report of the Trustees for the year ended 31 March 2025**

#### **FURTHER FINANCIAL REVIEW DETAILS**

In 2024/2025 we received £6,000 from Abergele Community Action; £10,000 from Rhyl Flats Community Fund; £2,500 from Prestatyn Town Council; £1,000 from Abergele Town Council; £13,250 from Independent Age; £6,638 from Colwyn Bay Town Council; £20,000 from the Postcode Community Fund: Awards for All; £14,560 from Rhyl Town Council; £5,000 from the Irish Emigrant Support Programme; £4,000 from the Albert Hunt Trust; £4,250 from Prestatyn and Meliden Foodbank; £5,000 from Community Foundation Wales; £13,634 from Gwynt Y Mor; £10,000 from North Hoyle Community Fund; £500 from Holywell Town Council; £1,000 from Conwy Town Council.

The Benefit Advice Shop would like to thank the Rhyl Town Council Mayor for a charitable donation and would like to thank the service users who kindly donated money towards our work in the community.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Governing document**

Type of governing document: Memorandum and Articles of Association

How the Charity is constituted: Company Limited by Guarantee

Trustee selection methods: Elected at General Meeting

##### **Recruitment and appointment of new trustees**

The Trustees are appointed at the Annual General Meeting of the Benefit Advice Shop by the members present but can also be appointed during the year at the discretion of the Board of Trustees.

##### **Organisational structure**

The Board of Trustees meets monthly and delegates the daily decisions to the Manager. Assessments and reviews of the achievements and objectives are constantly performed by the Manager and the results are forwarded to the Trustees.

The daily management of the Benefit Advice Shop has been delegated by the Trustees to Michelle Thomas.

##### **Induction and training of new trustees**

The induction and training is carried out with regard to the policies and procedures agreed by the Board of Trustees.

##### **Risk management**

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

##### **Additional Governance issues**

The Benefit Advice Shop has a range of Policies and Procedures in place, including an Independence and Impartiality Policy and an Equality and Diversity Policy. The organisation will provide advice and assistance to any person who contacts them and places no geographical restrictions on its service provision, although this is coming under increasing pressure due to funding restrictions.

In order to properly assist clients, it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area such as Foodbanks, independence money advice centres, The Red Cross, MIND, Hafod, NACRO, housing associations and various community based and anti-poverty groups. The signposting system in operation between local agencies and multi-agency take-up campaigns are two examples of local groups working constructively together to address the many difficulties faced by clients and to ensure the provision of high quality, comprehensive, accessible advice and assistance.

The company does not distribute any monies to the trustees, who are all unpaid volunteers. Any surplus made from the accounts is retained within the reserves of the company.

#### **REFERENCE AND ADMINISTRATIVE DETAILS**

##### **Registered Company number**

03828857 (England and Wales)

##### **Registered Charity number**

1086003

##### **Registered office**

19 Bedford Street

Rhyl

Denbighshire

LL18 1SY

**Independent Examiner's Report to the Trustees of  
Benefit Advice Shop**

**Independent examiner's report to the trustees of Benefit Advice Shop ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

**Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Aled Roberts

Salisbury & Company  
Chartered Accountants  
Irish Square  
Upper Denbigh Road  
St Asaph  
Denbighshire  
LL17 0RN

Date: 24.11.2025

**Benefit Advice Shop**  
**Report of the Trustees**  
**for the year ended 31 March 2025**

**Trustees**

Mrs M G Roberts  
Miss M A Jones  
Mrs C Holliday  
Mr J A Ball  
Mr R L Thomas (appointed 29/7/24)  
Mr M I Shipley  
Mr R Kendrick (appointed 4/11/24)

**Company Secretary**

Mrs M G Roberts

**Independent Examiner**

Salisbury & Company  
Chartered Accountants  
Irish Square  
Upper Denbigh Road  
St Asaph  
Denbighshire  
LL17 0RN

**OTHER OPTIONAL INFORMATION**

The Benefit Advice Shop would like to thank all the organisations and individuals who have provided funding, one-off grants or given a donation. The organisation would also like to thank everyone involved for their continued support. Finally, it is appropriate to thank both the paid and unpaid staff for the last twelve months. The service provided by unpaid volunteers increases the level of service that can be provided to the public, without the assistance of the volunteers of the Benefit Advice Shop the paid members of staff would be unable to provide the same level of service.

Approved by order of the board of trustees on 17/11/2025 and signed on its behalf by:

MA Jones  
Miss M A Jones - Trustee



**Benefit Advice Shop**

**Balance Sheet  
31 March 2025**

|  | Notes | Unrestricted<br>fund<br>£ | Restricted<br>funds<br>£ | 2025<br>Total<br>funds<br>£ | 2024<br>Total<br>funds<br>£ |
|--|-------|---------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>FIXED ASSETS</b>                          |       |                           |                          |                             |                             |
| Tangible assets                              | 8     | 7,155                     | 476                      | 7,631                       | 9,321                       |
| <b>CURRENT ASSETS</b>                        |       |                           |                          |                             |                             |
| Debtors                                      | 9     | 2,565                     | -                        | 2,565                       | 1,929                       |
| Cash at bank and in hand                     |       | 64,749                    | 51,376                   | 116,125                     | 101,408                     |
|  |       | <u>67,314</u>             | <u>51,376</u>            | <u>118,690</u>              | <u>103,337</u>              |
| <b>CREDITORS</b>                             |       |                           |                          |                             |                             |
| Amounts falling due within one year          | 10    | (2,623)                   | (1,250)                  | (3,873)                     | (2,787)                     |
| <b>NET CURRENT ASSETS</b>                    |       | <u>64,691</u>             | <u>50,126</u>            | <u>114,817</u>              | <u>100,550</u>              |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b> |       | <u>71,846</u>             | <u>50,602</u>            | <u>122,448</u>              | <u>109,871</u>              |
| <b>NET ASSETS</b>                            |       | <u>71,846</u>             | <u>50,602</u>            | <u>122,448</u>              | <u>109,871</u>              |
| <b>FUNDS</b>                                 | 11    |                           |                          |                             |                             |
| Unrestricted funds                           |       |                           |                          | 71,846                      | 58,966                      |
| Restricted funds                             |       |                           |                          | <u>50,602</u>               | <u>50,905</u>               |
| <b>TOTAL FUNDS</b>                           |       |                           |                          | <u>122,448</u>              | <u>109,871</u>              |

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on ..... and were signed on its behalf by:

  
Miss M A Jones - Trustee

  
Mr J A Ball - Trustee

The notes form part of these financial statements

Benefit Advice Shop

Statement of Financial Activities  
for the year ended 31 March 2025

|                                    | Notes | Unrestricted<br>fund<br>£ | Restricted<br>funds<br>£ | 2025<br>Total<br>funds<br>£ | 2024<br>Total<br>funds<br>£ |
|------------------------------------|-------|---------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |       |                           |                          |                             |                             |
| Donations and legacies             | 2     | 28,768                    | 101,819                  | 130,587                     | 152,718                     |
| Investment income                  | 3     | 191                       | 1                        | 192                         | 163                         |
| <b>Total</b>                       |       | <u>28,959</u>             | <u>101,820</u>           | <u>130,779</u>              | <u>152,881</u>              |
| <b>EXPENDITURE ON</b>              |       |                           |                          |                             |                             |
| <b>Charitable activities</b>       |       |                           |                          |                             |                             |
| Operating costs                    |       | <u>16,079</u>             | <u>102,123</u>           | <u>118,202</u>              | <u>106,327</u>              |
| <b>NET INCOME/(EXPENDITURE)</b>    |       | 12,880                    | (303)                    | 12,577                      | 46,554                      |
| <b>RECONCILIATION OF FUNDS</b>     |       |                           |                          |                             |                             |
| Total funds brought forward        |       | 58,966                    | 50,905                   | 109,871                     | 63,317                      |
| <b>TOTAL FUNDS CARRIED FORWARD</b> |       | <u><u>71,846</u></u>      | <u><u>50,602</u></u>     | <u><u>122,448</u></u>       | <u><u>109,871</u></u>       |

The notes form part of these financial statements



## Benefit Advice Shop

### Notes to the Financial Statements for the year ended 31 March 2025

#### 1. ACCOUNTING POLICIES

##### Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

##### Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

|                       |                           |
|-----------------------|---------------------------|
| Fixtures and fittings | - 15% on reducing balance |
| Computer equipment    | - 25% on reducing balance |

##### Taxation

The charity is exempt from corporation tax on its charitable activities.

##### Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

#### 2. DONATIONS AND LEGACIES

|           | 2025           | 2024           |
|-----------|----------------|----------------|
|           | £              | £              |
| Donations | 940            | 200            |
| Grants    | 129,647        | 152,518        |
|           | <u>130,587</u> | <u>152,718</u> |

## Benefit Advice Shop

### Notes to the Financial Statements - continued for the year ended 31 March 2025

#### 2. DONATIONS AND LEGACIES - continued

Grants received, included in the above, are as follows:

|   | 2025<br>£      | 2024<br>£      |
|---|----------------|----------------|
| Rhyl Town Council                                 | 14,560         | 14,001         |
| Colwyn Bay Town Council                           | 6,638          | 6,638          |
| Conwy Town Council                                | 1,000          | 500            |
| Abergele Town Council                             | 1,000          | 500            |
| Oakdale Trust                                     | -              | 1,000          |
| Government of Ireland; Emigrant Support Programme | 4,375          | 5,000          |
| Prestatyn Town Council                            | 2,500          | 2,000          |
| Gwynt Y Mor                                       | 10,226         | 22,842         |
| Prestatyn & Meliden Partnership                   | 4,250          | 5,000          |
| Allen Lane Foundation                             | 5,000          | -              |
| Conwy Rhyl Flats                                  | -              | 10,000         |
| Rhyl Flats Community Fund                         | 10,000         | -              |
| Postcode Community Trust                          | 20,000         | 20,000         |
| Swayne Johnson                                    | 7,940          | 3,675          |
| Rhyl Coastal Communities Partnership              | -              | 5,616          |
| Community Fund                                    | 2,917          | 5,000          |
| Age Independant                                   | 13,250         | 13,250         |
| Abergele District Foodbank                        | 6,000          | 6,000          |
| Conwy Voluntary Sector Key Fund                   | -              | 23,000         |
| Albert Hunt Trust                                 | 4,000          | -              |
| North Hoyle Community Fund                        | 10,000         | -              |
| Holywell Town Council                             | -              | -              |
|   | 500            | -              |
| Other grants                                      | 5,491          | 8,496          |
|   | <u>129,647</u> | <u>152,518</u> |

#### 3. INVESTMENT INCOME

|                          | 2025<br>£ | 2024<br>£ |
|--------------------------|-----------|-----------|
| Deposit account interest | 192       | 163       |

#### 4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

|                             | 2025<br>£ | 2024<br>£ |
|-----------------------------|-----------|-----------|
| Depreciation - owned assets | 2,170     | 2,664     |

#### 5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

##### Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

# Benefit Advice Shop

## Notes to the Financial Statements - continued for the year ended 31 March 2025

### 6. STAFF COSTS

The average monthly number of employees during the year was as follows:

|                    | 2025     | 2024     |
|--------------------|----------|----------|
| Charity activities | 5        | 4        |
| Other              | 1        | 1        |
|                    | <u>6</u> | <u>5</u> |

No employees received emoluments in excess of £60,000.

### 7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

|                                    | Unrestricted<br>fund<br>£ | Restricted<br>funds<br>£ | Total<br>funds<br>£ |
|------------------------------------|---------------------------|--------------------------|---------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |                           |                          |                     |
| Donations and legacies             | 31,525                    | 121,193                  | 152,718             |
| Investment income                  | 163                       | -                        | 163                 |
| <b>Total</b>                       | <u>31,688</u>             | <u>121,193</u>           | <u>152,881</u>      |
| <b>EXPENDITURE ON</b>              |                           |                          |                     |
| Charitable activities              |                           |                          |                     |
| Operating costs                    | 13,599                    | 92,728                   | 106,327             |
| <b>NET INCOME</b>                  | 18,089                    | 28,465                   | 46,554              |
| Transfers between funds            | 32,692                    | (32,692)                 | -                   |
| <b>Net movement in funds</b>       | 50,781                    | (4,227)                  | 46,554              |
| <b>RECONCILIATION OF FUNDS</b>     |                           |                          |                     |
| Total funds brought forward        | 8,185                     | 55,132                   | 63,317              |
| <b>TOTAL FUNDS CARRIED FORWARD</b> | <u>58,966</u>             | <u>50,905</u>            | <u>109,871</u>      |

### 8. TANGIBLE FIXED ASSETS

|                       | Fixtures<br>and<br>fittings<br>£ | Computer<br>equipment<br>£ | Totals<br>£   |
|-----------------------|----------------------------------|----------------------------|---------------|
| <b>COST</b>           |                                  |                            |               |
| At 1 April 2024       | 32,327                           | 22,131                     | 54,458        |
| Additions             | -                                | 480                        | 480           |
| At 31 March 2025      | <u>32,327</u>                    | <u>22,611</u>              | <u>54,938</u> |
| <b>DEPRECIATION</b>   |                                  |                            |               |
| At 1 April 2024       | 29,517                           | 15,620                     | 45,137        |
| Charge for year       | 422                              | 1,748                      | 2,170         |
| At 31 March 2025      | <u>29,939</u>                    | <u>17,368</u>              | <u>47,307</u> |
| <b>NET BOOK VALUE</b> |                                  |                            |               |
| At 31 March 2025      | <u>2,388</u>                     | <u>5,243</u>               | <u>7,631</u>  |
| At 31 March 2024      | <u>2,810</u>                     | <u>6,511</u>               | <u>9,321</u>  |

Benefit Advice Shop

Notes to the Financial Statements - continued  
for the year ended 31 March 2025

|   |                |                       |                |
|---|----------------|-----------------------|----------------|
| <b>9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</b>    |                |                       |                |
|   | 2025           | 2024                  |                |
|   | £              | £                     |                |
| Prepayments   | <u>2,565</u>   | <u>1,929</u>          |                |
| <b>10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</b> |                |                       |                |
|   | 2025           | 2024                  |                |
|   | £              | £                     |                |
| Other creditors   | 641            | 246                   |                |
| Accruals and deferred income                              | 1,250          | 625                   |                |
| Accrued expenses  | <u>1,982</u>   | <u>1,916</u>          |                |
|   | <u>3,873</u>   | <u>2,787</u>          |                |
| <b>11. MOVEMENT IN FUNDS</b>                              |                |                       |                |
|   | At 1/4/24      | Net movement in funds | At 31/3/25     |
|   | £              | £                     | £              |
| <b>Unrestricted funds</b>                                 |                |                       |                |
| General Fund  | 58,966         | 12,880                | 71,846         |
| <b>Restricted funds</b>                                   |                |                       |                |
| Government of Ireland; Emigrant Support Programme         | 375            | (625)                 | (250)          |
| Santander voucher account                                 | 154            | (38)                  | 116            |
| Rhyl Town Council   | 5,384          | -                     | 5,384          |
| Gwynt Y Mor   | 21,929         | -                     | 21,929         |
| Prestatyn & Meliden Partnership                           | 3,755          | -                     | 3,755          |
| Conwy Rhyl Flats  | 5,000          | -                     | 5,000          |
| Rhyl Coastal Communities Partnership                      | 3,500          | -                     | 3,500          |
| Community Fund  |                |                       |                |
|   | 5,000          | -                     | 5,000          |
| Age Independent   | -              | 360                   | 360            |
| Conwy Community Advice and Assistance:                    |                |                       |                |
| Cost of Living  | 5,808          | -                     | 5,808          |
|   | <u>50,905</u>  | <u>(303)</u>          | <u>50,602</u>  |
| <b>TOTAL FUNDS</b>  | <u>109,871</u> | <u>12,577</u>         | <u>122,448</u> |



# Benefit Advice Shop

## Notes to the Financial Statements - continued for the year ended 31 March 2025

### 11. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

|  | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|--|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>                            |                            |                            |                           |
| General Fund   | 28,959                     | (16,079)                   | 12,880                    |
| <b>Restricted funds</b>                              |                            |                            |                           |
| Government of Ireland; Emigrant Support<br>Programme | 4,375                      | (5,000)                    | (625)                     |
| Santander voucher account                            | 1                          | (39)                       | (38)                      |
| Rhyl Town Council                                    | 14,560                     | (14,560)                   | -                         |
| Gwynt Y Mor  | 13,634                     | (13,634)                   | -                         |
| Allen Lane Foundation                                | 5,000                      | (5,000)                    | -                         |
| Rhyl Flats Community Fund                            | 10,000                     | (10,000)                   | -                         |
| Postcode Community Lottery<br>Community Fund         | 20,000                     | (20,000)                   | -                         |
|  | 5,000                      | (5,000)                    | -                         |
| Age Independant                                      | 13,250                     | (12,890)                   | 360                       |
| Abergele District Foodbank                           | 6,000                      | (6,000)                    | -                         |
| North Hoyle Community Fund                           | 10,000                     | (10,000)                   | -                         |
|  | <u>101,820</u>             | <u>(102,123)</u>           | <u>(303)</u>              |
| <b>TOTAL FUNDS</b>                                   | <u>130,779</u>             | <u>(118,202)</u>           | <u>12,577</u>             |

Benefit Advice Shop

Notes to the Financial Statements - continued  
for the year ended 31 March 2025

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

|  | At 1/4/23<br>£ | Net<br>movement<br>in funds<br>£ | Transfers<br>between<br>funds<br>£ | At<br>31/3/24<br>£ |
|--|----------------|----------------------------------|------------------------------------|--------------------|
| <b>Unrestricted funds</b>                                |                |                                  |                                    |                    |
| General Fund   | 8,185          | 18,089                           | 32,692                             | 58,966             |
| <b>Restricted funds</b>                                  |                |                                  |                                    |                    |
| Big Lottery  | 1,487          | -                                | (1,487)                            | -                  |
| Trusthouse Charitable Foundation                         | 4,909          | -                                | (4,909)                            | -                  |
| Government of Ireland; Emigrant Support Programme        | 375            | -                                | -                                  | 375                |
| Santander voucher account                                | 205            | (51)                             | -                                  | 154                |
| Rhyl Town Council  | 5,384          | -                                | -                                  | 5,384              |
| RWE Coastal Partnership                                  | 6,175          | -                                | (6,175)                            | -                  |
| Comic Relief Community Fund                              | 9,836          | -                                | (9,836)                            | -                  |
| Gwynt Y Mor  | 12,721         | 9,208                            | -                                  | 21,929             |
| Prestatyn & Meliden Partnership                          | 3,755          | -                                | -                                  | 3,755              |
| Denbighshire Coastal Partnership                         | 232            | -                                | (232)                              | -                  |
| Prestatyn Town Council                                   | 1,571          | -                                | (1,571)                            | -                  |
| Conwy Rhyl Flats   | -              | 5,000                            | -                                  | 5,000              |
| Grantscape   | 518            | -                                | (518)                              | -                  |
| Moondance Foundation                                     | 2,692          | -                                | (2,692)                            | -                  |
| Postcode Community Lottery                               | 5,272          | -                                | (5,272)                            | -                  |
| Rhyl Coastal Communities Partnership Community Fund      | -              | 3,500                            | -                                  | 3,500              |
|  | -              | 5,000                            | -                                  | 5,000              |
| Conwy Community Advice and Assistance:<br>Cost of Living | -              | 5,808                            | -                                  | 5,808              |
|  | 55,132         | 28,465                           | (32,692)                           | 50,905             |
| <b>TOTAL FUNDS</b>                                       | <b>63,317</b>  | <b>46,554</b>                    | <b>-</b>                           | <b>109,871</b>     |

**Benefit Advice Shop**

**Notes to the Financial Statements - continued  
for the year ended 31 March 2025**

**11. MOVEMENT IN FUNDS - continued**

Comparative net movement in funds, included in the above are as follows:

|  | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|--|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>                                |                            |                            |                           |
| General Fund   | 31,688                     | (13,599)                   | 18,089                    |
| <b>Restricted funds</b>                                  |                            |                            |                           |
| Oakdale Trust (Training)                                 | 1,000                      | (1,000)                    | -                         |
| Government of Ireland; Emigrant Support<br>Programme     | 5,000                      | (5,000)                    | -                         |
| Santander voucher account                                | -                          | (51)                       | (51)                      |
| Rhyl Town Council  | 10,501                     | (10,501)                   | -                         |
| Comic Relief Community Fund                              | 3,346                      | (3,346)                    | -                         |
| Gwynt Y Mor  | 22,842                     | (13,634)                   | 9,208                     |
| Prestatyn & Meliden Partnership                          | 5,000                      | (5,000)                    | -                         |
| Conwy Rhyl Flats   | 10,000                     | (5,000)                    | 5,000                     |
| Rhyl Coastal Communities Partnership                     | 9,116                      | (5,616)                    | 3,500                     |
| Conwy Town Council                                       | 500                        | (500)                      | -                         |
| Colwyn Bay Town Council<br>Community Fund                | 6,638                      | (6,638)                    | -                         |
|  | 5,000                      | -                          | 5,000                     |
| Age Independent  | 13,250                     | (13,250)                   | -                         |
| Conwy Community Advice and Assistance:<br>Cost of Living | 23,000                     | (17,192)                   | 5,808                     |
| Abergele District Foodbank                               | 6,000                      | (6,000)                    | -                         |
|  | <u>121,193</u>             | <u>(92,728)</u>            | <u>28,465</u>             |
| <b>TOTAL FUNDS</b>                                       | <u>152,881</u>             | <u>(106,327)</u>           | <u>46,554</u>             |

# Benefit Advice Shop

## Notes to the Financial Statements - continued for the year ended 31 March 2025

### 11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

|   | At 1/4/23<br>£ | Net<br>movement<br>in funds<br>£ | Transfers<br>between<br>funds<br>£ | At<br>31/3/25<br>£ |
|---|----------------|----------------------------------|------------------------------------|--------------------|
| <b>Unrestricted funds</b>                         |                |                                  |                                    |                    |
| General Fund                                      | 8,185          | 30,969                           | 32,692                             | 71,846             |
| <b>Restricted funds</b>                           |                |                                  |                                    |                    |
| Big Lottery                                       | 1,487          | -                                | (1,487)                            | -                  |
| Trusthouse Charitable Foundation                  | 4,909          | -                                | (4,909)                            | -                  |
| Government of Ireland; Emigrant Support Programme | 375            | (625)                            | -                                  | (250)              |
| Santander voucher account                         | 205            | (89)                             | -                                  | 116                |
| Rhyl Town Council                                 | 5,384          | -                                | -                                  | 5,384              |
| RWE Coastal Partnership                           | 6,175          | -                                | (6,175)                            | -                  |
| Comic Relief Community Fund                       | 9,836          | -                                | (9,836)                            | -                  |
| Gwynt Y Mor                                       | 12,721         | 9,208                            | -                                  | 21,929             |
| Prestatyn & Meliden Partnership                   | 3,755          | -                                | -                                  | 3,755              |
| Denbighshire Coastal Partnership                  | 232            | -                                | (232)                              | -                  |
| Prestatyn Town Council                            | 1,571          | -                                | (1,571)                            | -                  |
| Conwy Rhyl Flats                                  | -              | 5,000                            | -                                  | 5,000              |
| Grantscape  | 518            | -                                | (518)                              | -                  |
| Moondance Foundation                              | 2,692          | -                                | (2,692)                            | -                  |
| Postcode Community Lottery                        | 5,272          | -                                | (5,272)                            | -                  |
| Rhyl Coastal Communities Partnership              | -              | 3,500                            | -                                  | 3,500              |
| Community Fund                                    | -              | -                                | -                                  | -                  |
| Age Independant                                   | -              | 5,000                            | -                                  | 5,000              |
| Conwy Community Advice and Assistance:            | -              | 360                              | -                                  | 360                |
| Cost of Living                                    | -              | 5,808                            | -                                  | 5,808              |
|   | <u>55,132</u>  | <u>28,162</u>                    | <u>(32,692)</u>                    | <u>50,602</u>      |
| <b>TOTAL FUNDS</b>                                | <u>63,317</u>  | <u>59,131</u>                    | <u>-</u>                           | <u>122,448</u>     |



# Benefit Advice Shop

## Notes to the Financial Statements - continued for the year ended 31 March 2025

### 11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

|   | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|---|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>                         |                            |                            |                           |
| General Fund                                      | 60,647                     | (29,678)                   | 30,969                    |
| <b>Restricted funds</b>                           |                            |                            |                           |
| Oakdale Trust (Training)                          | 1,000                      | (1,000)                    | -                         |
| Government of Ireland; Emigrant Support Programme | 9,375                      | (10,000)                   | (625)                     |
| Santander voucher account                         | 1                          | (90)                       | (89)                      |
| Rhyl Town Council                                 | 25,061                     | (25,061)                   | -                         |
| Comic Relief Community Fund                       | 3,346                      | (3,346)                    | -                         |
| Gwyn Y Mor  | 36,476                     | (27,268)                   | 9,208                     |
| Prestatyn & Meliden Partnership                   | 5,000                      | (5,000)                    | -                         |
| Allen Lane Foundation                             | 5,000                      | (5,000)                    | -                         |
| Conwy Rhyl Flats                                  | 10,000                     | (5,000)                    | 5,000                     |
| Rhyl Flats Community Fund                         | 10,000                     | (10,000)                   | -                         |
| Postcode Community Lottery                        | 20,000                     | (20,000)                   | -                         |
| Rhyl Coastal Communities Partnership              | 9,116                      | (5,616)                    | 3,500                     |
| Conwy Town Council                                | 500                        | (500)                      | -                         |
| Colwyn Bay Town Council Community Fund            | 6,638                      | (6,638)                    | -                         |
|   | 10,000                     | (5,000)                    | 5,000                     |
| Age Independant                                   | 26,500                     | (26,140)                   | 360                       |
| Conwy Community Advice and Assistance:            |                            |                            |                           |
| Cost of Living                                    | 23,000                     | (17,192)                   | 5,808                     |
| Abergele District Foodbank                        | 12,000                     | (12,000)                   | -                         |
| North Hoyle Community Fund                        | 10,000                     | (10,000)                   | -                         |
|   | <u>223,013</u>             | <u>(194,851)</u>           | <u>28,162</u>             |
| <b>TOTAL FUNDS</b>                                | <u>283,660</u>             | <u>(224,529)</u>           | <u>59,131</u>             |

### 12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

### 13. FUNDS

Abergele Community Action (£6,000) provided funding towards a weekly outreach in Abergele Foodbank

Rhyl Flats Community Fund (£10,000) provided funding towards benefit advice and advocacy for sick, disabled and vulnerable people.

Prestatyn Town Council (£2,500) provided funding to support residents of Prestatyn and Meliden.

Abergele Town Council (£1,000) provided funding to support residents of Abergele.

Independent Age (£13,250) provided funding over a two year period to cover salaries and running costs in relation to advice and support for older people.

Colwyn Bay Town Council (£6,638) provided funding to support residents of Colwyn Bay.

Postcode Community Fund: Awards for All (£20,000) provided funding towards salaries and running costs with Connected Communities work.

Rhyl Town Council (£14,560) provided funding towards a salary for an Appeals Officer for the residents of Rhyl.

## Benefit Advice Shop

### Notes to the Financial Statements - continued for the year ended 31 March 2025

#### 13. FUNDS - continued

Department of Foreign Affairs and Trade; Emigrant Support Programme (£5,000) the grant awarded covers the period running to 30th June 2025 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families.

Allen Lane Foundation (£5,000) provided funding for assistance for people with mental health issues.

Prestatyn and Meliden Foodbank (£4,250) provided funding towards a weekly outreach service for the residents of Prestatyn and Meliden.

Community Foundation Wales (£5,000) provided funds to cover salaries, travel and volunteer expenses.

Gwynt Y Mor (£13,634) provided funds for workers salaries and general running costs of maintaining the current service levels.

North Hoyle Community Fund (10,000) provided funds for benefit advice and advocacy to support the residents of Prestatyn, Meliden and Rhyl.

Holywell Town Council (£500) provided funds to support the residents of Holywell.

Conwy Town Council (£1,000) provided funds to support the residents of Conwy.

Albert Hunt Trust (£4,000) provided funds to maintain the current service levels.

Swayne Johnson Solicitors (£7,940) provided funds for the welfare benefit support regarding court of protection clients.

Clients kindly provided donations of £332, Rhyl Town Council Mayor kindly provided donations of £558 and the MS Society kindly provided donations of £50.

# Benefit Advice Shop

## Detailed Statement of Financial Activities for the year ended 31 March 2025

|                                 | 2025<br>£      | 2024<br>£      |
|---------------------------------|----------------|----------------|
| <b>INCOME AND ENDOWMENTS</b>    |                |                |
| <b>Donations and legacies</b>   |                |                |
| Donations                       | 940            | 200            |
| Grants                          | 129,647        | 152,518        |
|                                 | <u>130,587</u> | <u>152,718</u> |
| <b>Investment income</b>        |                |                |
| Deposit account interest        | 192            | 163            |
|                                 | <u>130,779</u> | <u>152,881</u> |
| <b>Total incoming resources</b> |                |                |
| <b>EXPENDITURE</b>              |                |                |
| <b>Charitable activities</b>    |                |                |
| Wages                           | 95,896         | 77,543         |
| Pensions                        | 1,276          | 1,298          |
| Service & maintenance charges   | 2,585          | 2,601          |
| Insurance                       | 4,276          | 3,910          |
| Telephone                       | 2,911          | 5,515          |
| Postage and stationery          | 1,020          | 882            |
| Advertising                     | 380            | 1,860          |
| Sundries                        | 3,059          | 2,271          |
| Staff training                  | 174            | 1,152          |
| Publications                    | 29             | 299            |
| Computer costs                  | 792            | 3,130          |
| Travelling expenses             | 323            | 292            |
| Fixtures and fittings           | 421            | 496            |
| Computer equipment              | 1,748          | 2,169          |
|                                 | <u>114,890</u> | <u>103,418</u> |
| <b>Support costs</b>            |                |                |
| <b>Governance costs</b>         |                |                |
| Accountancy fees                | 2,429          | 2,116          |
| Legal fees                      | 883            | 793            |
|                                 | <u>3,312</u>   | <u>2,909</u>   |
| <b>Total resources expended</b> | <u>118,202</u> | <u>106,327</u> |
| <b>Net income</b>               | <u>12,577</u>  | <u>46,554</u>  |

This page does not form part of the statutory financial statements