

BENEFIT ADVICE SHOP

England & Wales · Charity number 1086003

Details

Status Registered

Legal form Charitable company

Company number [03828857](#)

Registered 2001-04-02

Register [View on the Charity Commission register](#)

Contact

Address 19 Bedford Street
Rhyl
LL18 1SY

Phone 01745345145

Email info@bashop.tv

Website www.benefitsadvice.co.uk

Activities

Objects: 1) TO RELIEVE POOR PERSONS RESIDING IN NORTH WALES, BY THE PROVISION OF LEGAL , INCOME AND SOCIAL RIGHTS ADVICE, AND AID WHICH THEY COULD NOT OTHERWISE OBTAIN THROUGH LACK OF MEANS.2) TO ADVANCE THE EDUCATION OF THE PUBLIC IN CHANGES IN THE BENEFIT SYSTEM, BY PUBLISHING SUCH CHANGES AND PROPOSED CHANGES

Activities: The Benefit Advice Shop is an independent, specialist Welfare Rights charity that provides free, impartial, advice, assistance, advocacy and representation on all Welfare Benefits and Social Security Law. People can access our full range of services by telephone, by appointment, open door drop in and through our community outreaches.

Classification

- **How:** Provides Advocacy/advice/information
- **What:** The Prevention Or Relief Of Poverty
- **Who:** The General Public/mankind

Geography

- **Area of benefit:** NORTH WALES
- Conwy
- Denbighshire
- Flintshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£130,587	£118,202	-	-
2024-03-31	£152,718	£106,327	-	-
2023-03-31	£110,409	£124,221	-	-
2022-03-31	£141,664	£120,869	-	-
2021-03-31	£130,555	£117,834	-	-

Trustees

Name	Role	Appointed
CAROLINE ANNE HOLLIDAY		2016-10-25
James Alexander Ball		2017-02-28
MARIETTE GALE ROBERTS		
Melanie Ann Jones		2013-12-17
Richard Kendrick		2024-11-04
Richard Thomas		2024-07-29

BENEFIT ADVICE SHOP

England & Wales - Charity number 1086003

Accounts

REGISTERED COMPANY NUMBER: 03828857 (England and Wales)
REGISTERED CHARITY NUMBER: 1086003

**Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2025
for
Benefit Advice Shop**

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

**Contents of the Financial Statements
for the year ended 31 March 2025**

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Benefit Advice Shop
Report of the Trustees
for the year ended 31 March 2025

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Benefit Advice Shop was set up in 1988 by the community in response to a need within the community due to the constant change and increase of need for the Welfare Benefit system. The main aim of the Benefit Advice Shop is to ensure that no person loses out financially due to a lack of information about or understanding of the Welfare Benefit System and Social Security Law by providing free, independent, professional advice and assistance.

The organisation aims to alleviate poverty and reduce social exclusion through maximization of income. The basic philosophy of the Benefit Advice Shop is that everybody is entitled to free, professional, information, advice and guidance on the Welfare Benefit System and that such a service is vital to ensure that the general public is properly informed and assisted with their legal entitlements. We aim to ensure that our services are accessible to all people regardless of location, age, disability, gender, race, sexual orientation and religion or belief.

ACHIEVEMENTS AND PERFORMANCE

Charitable activities

Throughout 2024/2025 the Benefit Advice Shop has continued to serve the communities of Denbighshire, Conwy and Flintshire to a high standard and have seen people accessing the service from all over the country. The service continues to see an increase in demand from the general public and other organisations needing Welfare Benefit and Social Security Law specialist advice, assistance and support.

The Benefit Advice Shop offers a service of advice and assistance through the main office in Rhyl and in the established weekly outreaches in Prestatyn and Colwyn Bay. The organisation provides a face-to-face service appointment service, a drop-in service, a telephone service and can assist through email and Zoom. The organisation provides a home and hospital visiting service to people unable to attend the office or outreaches due to illness, disability or caring responsibilities.

The organisation assists people with benefit entitlement advice, better off calculations, making benefit claims for all means and non means tested benefits and complete lengthy disability forms. The service advises and assists with benefit premiums and passported benefits and can assist with DWP energy schemes and blue badge applications.

The organisation challenges negative decisions, overpayments, sanctions, mis-advice and underpayments. The organisation will represent clients at Social Security Appeal Tribunals and can challenge a negative decision in the Upper Tribunal. The Benefit Advice Shop continues to be the main organisation in North Wales who will represent at a hearing.

The organisation is finding the cost-of-living crisis continues to have a great impact on the community and the numbers of service users struggling to meet their basic needs continues to increase.

In order to properly assist clients, it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area such as Foodbanks and independent money advice centres. The Benefit Advice Shop believes in strong networking and works alongside and take referrals from other organisations both locally and nationally. The organisation is committed to continuing to forge strong links with other organisations and groups in the community. However, the demand on the service and the restricted resources available mean that it is not always possible to increase output in all areas of service provision. The Benefit Advice Shop continues to face a serious threat to its current level of provision will cutbacks to its funding. Whilst the organisation is working hard to try and replace this funding it is funding it difficult.

The organisation has continued to recruit volunteers for the office and for the Board of Trustees. Throughout the year the staff and volunteers have continued to work effectively for the community and have assisted people to maximise their income who in turn circulate back money into the local economy supporting their local retail and leisure facilities.

In 2024/2025 the staff and volunteers of the Benefit Advice Shop engaged with 3,675 people and made confirmed income gains of £6,625,621.90. The income gain is what the client will receive from the whole benefit award we have helped them to apply for or challenge and includes the length of the award. The figure includes any passported benefits and premiums that the client is awarded from getting them the original benefit but only if we know what they have received the passported benefit or premium.

FINANCIAL REVIEW

Reserves policy

The Benefit Advice Shop has a policy of retaining reserves in order to maintain its services to the communities in North Wales whilst searching for grants and future donations for future periods.

Benefit Advice Shop

Report of the Trustees for the year ended 31 March 2025

FURTHER FINANCIAL REVIEW DETAILS

In 2024/2025 we received £6,000 from Abergele Community Action; £10,000 from Rhyl Flats Community Fund; £2,500 from Prestatyn Town Council; £1,000 from Abergele Town Council; £13,250 from Independent Age; £6,638 from Colwyn Bay Town Council; £20,000 from the Postcode Community Fund: Awards for All; £14,560 from Rhyl Town Council; £5,000 from the Irish Emigrant Support Programme; £4,000 from the Albert Hunt Trust; £4,250 from Prestatyn and Meliden Foodbank; £5,000 from Community Foundation Wales; £13,634 from Gwynt Y Mor; £10,000 from North Hoyle Community Fund; £500 from Holywell Town Council; £1,000 from Conwy Town Council.

The Benefit Advice Shop would like to thank the Rhyl Town Council Mayor for a charitable donation and would like to thank the service users who kindly donated money towards our work in the community.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Type of governing document: Memorandum and Articles of Association

How the Charity is constituted: Company Limited by Guarantee

Trustee selection methods: Elected at General Meeting

Recruitment and appointment of new trustees

The Trustees are appointed at the Annual General Meeting of the Benefit Advice Shop by the members present but can also be appointed during the year at the discretion of the Board of Trustees.

Organisational structure

The Board of Trustees meets monthly and delegates the daily decisions to the Manager. Assessments and reviews of the achievements and objectives are constantly performed by the Manager and the results are forwarded to the Trustees.

The daily management of the Benefit Advice Shop has been delegated by the Trustees to Michelle Thomas.

Induction and training of new trustees

The induction and training is carried out with regard to the policies and procedures agreed by the Board of Trustees.

Risk management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Additional Governance issues

The Benefit Advice Shop has a range of Policies and Procedures in place, including an Independence and Impartiality Policy and an Equality and Diversity Policy. The organisation will provide advice and assistance to any person who contacts them and places no geographical restrictions on its service provision, although this is coming under increasing pressure due to funding restrictions.

In order to properly assist clients, it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area such as Foodbanks, independence money advice centres, The Red Cross, MIND, Hafod, NACRO, housing associations and various community based and anti-poverty groups. The signposting system in operation between local agencies and multi-agency take-up campaigns are two examples of local groups working constructively together to address the many difficulties faced by clients and to ensure the provision of high quality, comprehensive, accessible advice and assistance.

The company does not distribute any monies to the trustees, who are all unpaid volunteers. Any surplus made from the accounts is retained within the reserves of the company.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03828857 (England and Wales)

Registered Charity number

1086003

Registered office

19 Bedford Street

Rhyl

Denbighshire

LL18 1SY

**Independent Examiner's Report to the Trustees of
Benefit Advice Shop**

Independent examiner's report to the trustees of Benefit Advice Shop ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

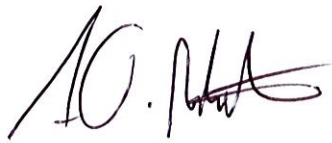
Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Aled Roberts

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Date: 24.11.2025

Benefit Advice Shop
Report of the Trustees
for the year ended 31 March 2025

Trustees

Mrs M G Roberts
Miss M A Jones
Mrs C Holliday
Mr J A Ball
Mr R L Thomas (appointed 29/7/24)
Mr M I Shipley
Mr R Kendrick (appointed 4/11/24)

Company Secretary

Mrs M G Roberts

Independent Examiner

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

OTHER OPTIONAL INFORMATION

The Benefit Advice Shop would like to thank all the organisations and individuals who have provided funding, one-off grants or given a donation. The organisation would also like to thank everyone involved for their continued support. Finally, it is appropriate to thank both the paid and unpaid staff for the last twelve months. The service provided by unpaid volunteers increases the level of service that can be provided to the public, without the assistance of the volunteers of the Benefit Advice Shop the paid members of staff would be unable to provide the same level of service.

Approved by order of the board of trustees on 17/11/2025 and signed on its behalf by:

M A Jones
Miss M A Jones - Trustee

Benefit Advice Shop

**Balance Sheet
31 March 2025**

	Notes	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
FIXED ASSETS					
Tangible assets	8	7,155	476	7,631	9,321
CURRENT ASSETS					
Debtors	9	2,565	-	2,565	1,929
Cash at bank and in hand		64,749	51,376	116,125	101,408
		<u>67,314</u>	<u>51,376</u>	<u>118,690</u>	<u>103,337</u>
CREDITORS					
Amounts falling due within one year	10	(2,623)	(1,250)	(3,873)	(2,787)
NET CURRENT ASSETS		<u>64,691</u>	<u>50,126</u>	<u>114,817</u>	<u>100,550</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		71,846	50,602	122,448	109,871
NET ASSETS		<u>71,846</u>	<u>50,602</u>	<u>122,448</u>	<u>109,871</u>
FUNDS	11				
Unrestricted funds				71,846	58,966
Restricted funds				50,602	50,905
TOTAL FUNDS				<u>122,448</u>	<u>109,871</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

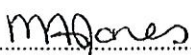
The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:


.....
Miss M A Jones - Trustee


.....
Mr J A Ball - Trustee

The notes form part of these financial statements

Benefit Advice Shop

**Statement of Financial Activities
for the year ended 31 March 2025**

	Notes	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	28,768	101,819	130,587	152,718
Investment income	3	191	1	192	163
Total		<u>28,959</u>	<u>101,820</u>	<u>130,779</u>	<u>152,881</u>
EXPENDITURE ON					
Charitable activities					
Operating costs		16,079	102,123	118,202	106,327
NET INCOME/(EXPENDITURE)		12,880	(303)	12,577	46,554
RECONCILIATION OF FUNDS					
Total funds brought forward		58,966	50,905	109,871	63,317
TOTAL FUNDS CARRIED FORWARD		<u><u>71,846</u></u>	<u><u>50,602</u></u>	<u><u>122,448</u></u>	<u><u>109,871</u></u>

The notes form part of these financial statements

Benefit Advice Shop

Notes to the Financial Statements for the year ended 31 March 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 15% on reducing balance
Computer equipment	- 25% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2025	2024
	£	£
Donations	940	200
Grants	129,647	152,518
	<u>130,587</u>	<u>152,718</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2025**

2. DONATIONS AND LEGACIES - continued

Grants received, included in the above, are as follows:

	2025	2024
	£	£
Rhyl Town Council	14,560	14,001
Colwyn Bay Town Council	6,638	6,638
Conwy Town Council	1,000	500
Abergele Town Council	1,000	500
Oakdale Trust	-	1,000
Government of Ireland; Emigrant Support Programme	4,375	5,000
Prestatyn Town Council	2,500	2,000
Gwynt Y Mor	10,226	22,842
Prestatyn & Meliden Partnership	4,250	5,000
Allen Lane Foundation	5,000	-
Conwy Rhyl Flats	-	10,000
Rhyl Flats Community Fund	10,000	-
Postcode Community Trust	20,000	20,000
Swayne Johnson	7,940	3,675
Rhyl Coastal Communities Partnership	-	5,616
Community Fund	2,917	5,000
Age Independant	13,250	13,250
Abergele District Foodbank	6,000	6,000
Conwy Voluntary Sector Key Fund	-	23,000
Albert Hunt Trust	4,000	-
North Hoyle Community Fund	10,000	-
Holywell Town Council		
	500	-
Other grants	5,491	8,496
	<u>129,647</u>	<u>152,518</u>

3. INVESTMENT INCOME

	2025	2024
	£	£
Deposit account interest	192	163
	<u>192</u>	<u>163</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation - owned assets	2,170	2,664
	<u>2,170</u>	<u>2,664</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2025

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2025	2024
Charity activities	5	4
Other	1	1
	<u>6</u>	<u>5</u>

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	31,525	121,193	152,718
Investment income	163	-	163
Total	<u>31,688</u>	<u>121,193</u>	<u>152,881</u>
EXPENDITURE ON			
Charitable activities			
Operating costs	13,599	92,728	106,327
NET INCOME			
Transfers between funds	18,089	28,465	46,554
	32,692	(32,692)	-
Net movement in funds	<u>50,781</u>	<u>(4,227)</u>	<u>46,554</u>
RECONCILIATION OF FUNDS			
Total funds brought forward	8,185	55,132	63,317
TOTAL FUNDS CARRIED FORWARD	<u>58,966</u>	<u>50,905</u>	<u>109,871</u>

8. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2024	32,327	22,131	54,458
Additions	-	480	480
At 31 March 2025	<u>32,327</u>	<u>22,611</u>	<u>54,938</u>
DEPRECIATION			
At 1 April 2024	29,517	15,620	45,137
Charge for year	422	1,748	2,170
At 31 March 2025	<u>29,939</u>	<u>17,368</u>	<u>47,307</u>
NET BOOK VALUE			
At 31 March 2025	<u>2,388</u>	<u>5,243</u>	<u>7,631</u>
At 31 March 2024	<u>2,810</u>	<u>6,511</u>	<u>9,321</u>

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2025

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		2025	2024
		£	£
Prepayments		<u>2,565</u>	<u>1,929</u>
10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		2025	2024
		£	£
Other creditors		641	246
Accruals and deferred income		1,250	625
Accrued expenses		<u>1,982</u>	<u>1,916</u>
		<u>3,873</u>	<u>2,787</u>
11. MOVEMENT IN FUNDS			
		Net	
	At 1/4/24	movement	At
	£	in funds	31/3/25
		£	£
Unrestricted funds			
General Fund	58,966	12,880	71,846
Restricted funds			
Government of Ireland; Emigrant Support Programme	375	(625)	(250)
Santander voucher account	154	(38)	116
Rhyl Town Council	5,384	-	5,384
Gwynt Y Mor	21,929	-	21,929
Prestatyn & Meliden Partnership	3,755	-	3,755
Conwy Rhyl Flats	5,000	-	5,000
Rhyl Coastal Communities Partnership Community Fund	3,500	-	3,500
	5,000	-	5,000
Age Independent	-	360	360
Conwy Community Advice and Assistance: Cost of Living	5,808	-	5,808
	<u>50,905</u>	<u>(303)</u>	<u>50,602</u>
TOTAL FUNDS	<u>109,871</u>	<u>12,577</u>	<u>122,448</u>

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2025

11. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	28,959	(16,079)	12,880
Restricted funds			
Government of Ireland; Emigrant Support Programme	4,375	(5,000)	(625)
Santander voucher account	1	(39)	(38)
Rhyl Town Council	14,560	(14,560)	-
Gwynt Y Mor	13,634	(13,634)	-
Allen Lane Foundation	5,000	(5,000)	-
Rhyl Flats Community Fund	10,000	(10,000)	-
Postcode Community Lottery Community Fund	20,000	(20,000)	-
	5,000	(5,000)	-
Age Independant	13,250	(12,890)	360
Abergele District Foodbank	6,000	(6,000)	-
North Hoyle Community Fund	10,000	(10,000)	-
	<u>101,820</u>	<u>(102,123)</u>	<u>(303)</u>
TOTAL FUNDS	<u>130,779</u>	<u>(118,202)</u>	<u>12,577</u>

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2025

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1/4/23 £	Net movement in funds £	Transfers between funds £	At 31/3/24 £
Unrestricted funds				
General Fund	8,185	18,089	32,692	58,966
Restricted funds				
Big Lottery	1,487	-	(1,487)	-
Trusthouse Charitable Foundation	4,909	-	(4,909)	-
Government of Ireland; Emigrant Support Programme	375	-	-	375
Santander voucher account	205	(51)	-	154
Rhyl Town Council	5,384	-	-	5,384
RWE Coastal Partnership	6,175	-	(6,175)	-
Comic Relief Community Fund	9,836	-	(9,836)	-
Gwynt Y Mor	12,721	9,208	-	21,929
Prestatyn & Meliden Partnership	3,755	-	-	3,755
Denbighshire Coastal Partnership	232	-	(232)	-
Prestatyn Town Council	1,571	-	(1,571)	-
Conwy Rhyl Flats	-	5,000	-	5,000
Grantscape	518	-	(518)	-
Moondance Foundation	2,692	-	(2,692)	-
Postcode Community Lottery	5,272	-	(5,272)	-
Rhyl Coastal Communities Partnership Community Fund	-	3,500	-	3,500
	-	5,000	-	5,000
Conwy Community Advice and Assistance: Cost of Living	-	5,808	-	5,808
	<u>55,132</u>	<u>28,465</u>	<u>(32,692)</u>	<u>50,905</u>
TOTAL FUNDS	<u>63,317</u>	<u>46,554</u>	<u>-</u>	<u>109,871</u>

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2025

11. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	31,688	(13,599)	18,089
Restricted funds			
Oakdale Trust (Training)	1,000	(1,000)	-
Government of Ireland; Emigrant Support Programme	5,000	(5,000)	-
Santander voucher account	-	(51)	(51)
Rhyl Town Council	10,501	(10,501)	-
Comic Relief Community Fund	3,346	(3,346)	-
Gwynt Y Mor	22,842	(13,634)	9,208
Prestatyn & Meliden Partnership	5,000	(5,000)	-
Conwy Rhyl Flats	10,000	(5,000)	5,000
Rhyl Coastal Communities Partnership	9,116	(5,616)	3,500
Conwy Town Council	500	(500)	-
Colwyn Bay Town Council Community Fund	6,638	(6,638)	-
	5,000	-	5,000
Age Independent	13,250	(13,250)	-
Conwy Community Advice and Assistance: Cost of Living	23,000	(17,192)	5,808
Abergele District Foodbank	6,000	(6,000)	-
	<u>121,193</u>	<u>(92,728)</u>	<u>28,465</u>
TOTAL FUNDS	<u>152,881</u>	<u>(106,327)</u>	<u>46,554</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2025**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/23 £	Net movement in funds £	Transfers between funds £	At 31/3/25 £
Unrestricted funds				
General Fund	8,185	30,969	32,692	71,846
Restricted funds				
Big Lottery	1,487	-	(1,487)	-
Trusthouse Charitable Foundation	4,909	-	(4,909)	-
Government of Ireland; Emigrant Support Programme	375	(625)	-	(250)
Santander voucher account	205	(89)	-	116
Rhyl Town Council	5,384	-	-	5,384
RWE Coastal Partnership	6,175	-	(6,175)	-
Comic Relief Community Fund	9,836	-	(9,836)	-
Gwynt Y Mor	12,721	9,208	-	21,929
Prestatyn & Meliden Partnership	3,755	-	-	3,755
Denbighshire Coastal Partnership	232	-	(232)	-
Prestatyn Town Council	1,571	-	(1,571)	-
Conwy Rhyl Flats	-	5,000	-	5,000
Grantscape	518	-	(518)	-
Moondance Foundation	2,692	-	(2,692)	-
Postcode Community Lottery	5,272	-	(5,272)	-
Rhyl Coastal Communities Partnership Community Fund	-	3,500	-	3,500
	-	5,000	-	5,000
Age Independant	-	360	-	360
Conwy Community Advice and Assistance: Cost of Living	-	5,808	-	5,808
	<u>55,132</u>	<u>28,162</u>	<u>(32,692)</u>	<u>50,602</u>
TOTAL FUNDS	<u><u>63,317</u></u>	<u><u>59,131</u></u>	<u><u>-</u></u>	<u><u>122,448</u></u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2025**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	60,647	(29,678)	30,969
Restricted funds			
Oakdale Trust (Training)	1,000	(1,000)	-
Government of Ireland; Emigrant Support Programme	9,375	(10,000)	(625)
Santander voucher account	1	(90)	(89)
Rhyl Town Council	25,061	(25,061)	-
Comic Relief Community Fund	3,346	(3,346)	-
Gwyn Y Mor	36,476	(27,268)	9,208
Prestatyn & Meliden Partnership	5,000	(5,000)	-
Allen Lane Foundation	5,000	(5,000)	-
Conwy Rhyl Flats	10,000	(5,000)	5,000
Rhyl Flats Community Fund	10,000	(10,000)	-
Postcode Community Lottery	20,000	(20,000)	-
Rhyl Coastal Communities Partnership	9,116	(5,616)	3,500
Conwy Town Council	500	(500)	-
Colwyn Bay Town Council Community Fund	6,638	(6,638)	-
	10,000	(5,000)	5,000
Age Independant	26,500	(26,140)	360
Conwy Community Advice and Assistance:			
Cost of Living	23,000	(17,192)	5,808
Abergele District Foodbank	12,000	(12,000)	-
North Hoyle Community Fund	10,000	(10,000)	-
	<u>223,013</u>	<u>(194,851)</u>	<u>28,162</u>
TOTAL FUNDS	<u>283,660</u>	<u>(224,529)</u>	<u>59,131</u>

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

13. FUNDS

Abergele Community Action (£6,000) provided funding towards a weekly outreach in Abergele Foodbank

Rhyl Flats Community Fund (£10,000) provided funding towards benefit advice and advocacy for sick, disabled and vulnerable people.

Prestatyn Town Council (£2,500) provided funding to support residents of Prestatyn and Meliden.

Abergele Town Council (£1,000) provided funding to support residents of Abergele.

Independent Age (£13,250) provided funding over a two year period to cover salaries and running costs in relation to advice and support for older people.

Colwyn Bay Town Council (£6,638) provided funding to support residents of Colwyn Bay.

Postcode Community Fund: Awards for All (£20,000) provided funding towards salaries and running costs with Connected Communities work.

Rhyl Town Council (£14,560) provided funding towards a salary for an Appeals Officer for the residents of Rhyl.

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2025

13. FUNDS - continued

Department of Foreign Affairs and Trade; Emigrant Support Programme (£5,000) the grant awarded covers the period running to 30th June 2025 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families.

Allen Lane Foundation (£5,000) provided funding for assistance for people with mental health issues.

Prestatyn and Meliden Foodbank (£4,250) provided funding towards a weekly outreach service for the residents of Prestatyn and Meliden.

Community Foundation Wales (£5,000) provided funds to cover salaries, travel and volunteer expenses.

Gwynt Y Mor (£13,634) provided funds for workers salaries and general running costs of maintaining the current service levels.

North Hoyle Community Fund (10,000) provided funds for benefit advice and advocacy to support the residents of Prestatyn, Meliden and Rhyl.

Holywell Town Council (£500) provided funds to support the residents of Holywell.

Conwy Town Council (£1,000) provided funds to support the residents of Conwy.

Albert Hunt Trust (£4,000) provided funds to maintain the current service levels.

Swayne Johnson Solicitors (£7,940) provided funds for the welfare benefit support regarding court of protection clients.

Clients kindly provided donations of £332, Rhyl Town Council Mayor kindly provided donations of £558 and the MS Society kindly provided donations of £50.

Benefit Advice Shop

Detailed Statement of Financial Activities
for the year ended 31 March 2025

	2025 £	2024 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	940	200
Grants	129,647	152,518
	<u>130,587</u>	<u>152,718</u>
Investment income		
Deposit account interest	192	163
	<u>130,779</u>	<u>152,881</u>
EXPENDITURE		
Charitable activities		
Wages	95,896	77,543
Pensions	1,276	1,298
Service & maintenance charges	2,585	2,601
Insurance	4,276	3,910
Telephone	2,911	5,515
Postage and stationery	1,020	882
Advertising	380	1,860
Sundries	3,059	2,271
Staff training	174	1,152
Publications	29	299
Computer costs	792	3,130
Travelling expenses	323	292
Fixtures and fittings	421	496
Computer equipment	1,748	2,169
	<u>114,890</u>	<u>103,418</u>
Support costs		
Governance costs		
Accountancy fees	2,429	2,116
Legal fees	883	793
	<u>3,312</u>	<u>2,909</u>
Total resources expended	<u>118,202</u>	<u>106,327</u>
Net income	<u><u>12,577</u></u>	<u><u>46,554</u></u>

This page does not form part of the statutory financial statements

BENEFIT ADVICE SHOP

England & Wales - Charity number 1086003

Accounts

REGISTERED COMPANY NUMBER: 03828857 (England and Wales)
REGISTERED CHARITY NUMBER: 1086003

**Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2024
for
Benefit Advice Shop**

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

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Benefit Advice Shop
Report of the Trustees
for the year ended 31 March 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The aim of the Benefit Advice Shop is to ensure that no person loses out financially due to lack of information about, or understanding of, the social security system. This is achieved by providing free, independent, professional advice on all aspects of the benefit system to the general public.

The basic philosophy is that everyone is entitled to high quality, comprehensive, free advice, information and assistance regarding their entitlements through the benefit system. This allows clients to maximise their income and in turn circulates money into the local economy.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The Benefit Advice Shop's performance throughout 2023/24 has been good. The service was adapted during the Covid pandemic to ensure that no-one lost out on essential advice during that time. The adaptations put in place during that time have served the organisation well post covid as the organisation is able to offer more choice to people accessing advice, by telephone, face-to-face, zoom or through home visits. However, the demand on the service and the restricted resources available mean that it is not always possible to increase output in all areas of service provision. The Benefit Advice Shop continues to face a serious threat to its current level of provision with cutbacks to its funding. Whilst the organisation is working hard to try to replace this funding, it is finding it difficult. The Benefit Advice Shop would like to extend its thanks to those organisations which have continued to provide support over the years as well as those new funders who have provided grants for this financial year.

The organisation found the cost-of-living crisis has a great impact on the community and the number of clients struggling to meet their basic need increased. We have been able to develop our outreaches to access more people and our Tribunal Service remains busy. We remain the main organisation to represent at hearing in North Wales. We have continued to try to recruit volunteers for the office and for the Board of Trustees. Throughout the year we have continued to work effectively for the community and have confirmed gains of £4,049,645.00.

FINANCIAL REVIEW

Reserves policy

The Benefit Advice Shop has a policy of retaining reserves in order to maintain its services to the communities in North Wales whilst searching for grants and future donations for future periods.

FURTHER FINANCIAL REVIEW DETAILS

In 2023/2024 we received £5000 from Community Foundation Wales. Postcode Community Trust £20000 of unrestricted funding. Rhyl Coastal Communities Partnership £5616. Rhyl Town Council £14000. Colwyn Bay Town Council £6638. Abergele Town Council £500. Conwy Town Council £1000 and £500. Swayne Johnson £3675. Prestatyn Coastal Communities Partnership £5000. Independent Age Cost Of Living grant Fund £26500 over two years. Rhyl Flats Windfarm (Conwy area) £10000. Oakdale Trust £1000. Conwy Voluntary Sector Key Fund £23000. Large Gwynt y Mor £27268 over two years. Prestatyn Town Council £2000. Abergele District Foodbank £6000. Small Gwynt y Mor £9208.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Type of governing document: Memorandum and Articles of Association

How the Charity is constituted: Company Limited by Guarantee

Trustee selection methods: Elected at General Meeting

Recruitment and appointment of new trustees

The Trustees are appointed at the Annual General Meeting of the Benefit Advice Shop by the members present but can also be appointed during the year at the discretion of the Board of Trustees.

Organisational structure

The Board of Trustees meets monthly and delegates the daily decisions to the members of staff. Assessments and reviews of the achievements and objectives are constantly performed by the staff and the results are forwarded to the Trustees.

The daily management of the Benefit Advice Shop has been delegated by the Trustees to Michelle Thomas.

Induction and training of new trustees

The induction and training is carried out with regard to the policies and procedures agreed by the Board of Trustees.

Benefit Advice Shop
Report of the Trustees
for the year ended 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Additional Governance issues

The Benefit Advice Shop has a range of Policies and Procedures in place, including an Independence and Impartiality Policy and an Equality and Diversity Policy. The organisation will provide advice and assistance to any person who contacts them and places no geographical restrictions on its service provision, although this is coming under increasing pressure due to funding restrictions.

In order to properly assist clients, it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area such as Foodbanks, independence money advice centres, The Red Cross, MIND, Hafod, NACRO, housing associations and various community based and anti-poverty groups. The signposting system in operation between local agencies and multi-agency take-up campaigns are two examples of local groups working constructively together to address the many difficulties faced by clients and to ensure the provision of high quality, comprehensive, accessible advice and assistance.

The company does not distribute any monies to the trustees, who are all unpaid volunteers. Any surplus made from the accounts is retained within the reserves of the company.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03828857 (England and Wales)

Registered Charity number

1086003

Registered office

19 Bedford Street
Rhyl
Denbighshire
LL18 1SY

Trustees

Mrs M G Roberts
Miss M A Jones
Mrs C Holliday
Mr J A Ball
Mr M I Shipley

Company Secretary

Mrs M G Roberts

Independent Examiner

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

OTHER OPTIONAL INFORMATION

The Benefit Advice Shop would like to thank all those organisations which provide funding for their continued support and to extend thanks to those organisations which provided one-off grants.

In 2023 to 2024 the Benefit Advice Shop assisted 3,154 people with 6,012 enquiries, £4,049,645 were obtained for clients money that is circulated back into the local economy.

Finally, it is appropriate to thank both the paid and unpaid staff for the last twelve months. The service provided by unpaid volunteers increases the level of service that can be provided to the public, without the assistance of the volunteers of the Benefit Advice Shop the paid members of staff would be unable to provide the same level of service.

Benefit Advice Shop

**Report of the Trustees
for the year ended 31 March 2024**

Approved by order of the board of trustees on 9.9.2024 and signed on its behalf by:

M Jones

Miss M A Jones - Trustee

CHAIR

**Independent Examiner's Report to the Trustees of
Benefit Advice Shop**

Independent examiner's report to the trustees of Benefit Advice Shop ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Aled Roberts

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Date: 13.01.2024

Benefit Advice Shop

**Statement of Financial Activities
for the year ended 31 March 2024**

	Notes	Unrestricted fund £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	31,525	121,193	152,718	110,414
Investment income	3	163	-	163	41
Total		<u>31,688</u>	<u>121,193</u>	<u>152,881</u>	<u>110,455</u>
EXPENDITURE ON					
Charitable activities					
Operating costs		13,599	92,728	106,327	127,026
NET INCOME/(EXPENDITURE)					
Transfers between funds	11	18,089	28,465	46,554	(16,571)
		<u>32,692</u>	<u>(32,692)</u>	<u>-</u>	<u>-</u>
Net movement in funds		50,781	(4,227)	46,554	(16,571)
RECONCILIATION OF FUNDS					
Total funds brought forward		8,185	55,132	63,317	79,888
TOTAL FUNDS CARRIED FORWARD		<u><u>58,966</u></u>	<u><u>50,905</u></u>	<u><u>109,871</u></u>	<u><u>63,317</u></u>

The notes form part of these financial statements

Benefit Advice Shop

**Balance Sheet
31 March 2024**

	Notes	Unrestricted fund £	Restricted funds £	2024 Total funds £	2023 Total funds £
FIXED ASSETS					
Tangible assets	8	9,166	155	9,321	8,598
CURRENT ASSETS					
Debtors	9	1,929	-	1,929	2,131
Cash at bank and in hand		50,032	51,376	101,408	58,703
		<u>51,961</u>	<u>51,376</u>	<u>103,337</u>	<u>60,834</u>
CREDITORS					
Amounts falling due within one year	10	(2,161)	(626)	(2,787)	(6,115)
NET CURRENT ASSETS		<u>49,800</u>	<u>50,750</u>	<u>100,550</u>	<u>54,719</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>58,966</u>	<u>50,905</u>	<u>109,871</u>	<u>63,317</u>
NET ASSETS		<u>58,966</u>	<u>50,905</u>	<u>109,871</u>	<u>63,317</u>
FUNDS	11				
Unrestricted funds				58,966	8,185
Restricted funds				50,905	55,132
TOTAL FUNDS				<u>109,871</u>	<u>63,317</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.


The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 9-9-2024 and were signed on its behalf by:


Miss M A Jones - Trustee CHAIR


Mr J A Ball - Trustee TREASURER

The notes form part of these financial statements

Benefit Advice Shop

Notes to the Financial Statements for the year ended 31 March 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 15% on reducing balance
Computer equipment	- 25% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2024	2023
	£	£
Donations	200	30
Grants	152,518	110,237
Other income	-	147
	<u>152,718</u>	<u>110,414</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2024**

2. DONATIONS AND LEGACIES - continued

Grants received, included in the above, are as follows:

	2024	2023
	£	£
Rhyl Town Council	14,001	17,000
Colwyn Bay Town Council	6,638	4,500
Conwy Town Council	500	1,000
Abergele Town Council	500	4,000
Oakdale Trust	1,000	-
Trusthouse Charitable Foundation	-	4,909
Government of Ireland; Emigrant Support Programme	5,000	2,375
Prestatyn Town Council	2,000	2,000
Gwynt Y Mor	22,842	12,249
Comic Relief Community Fund	-	4,684
Prestatyn & Meliden Partnership	5,000	5,000
Conwy Rhyl Flats	10,000	15,233
Postcode Community Trust	20,000	14,196
Swayne Johnson	3,675	2,475
Tacking Financial Hardship	-	10,000
Mab Gwalia	-	5,000
Rhyl Coastal Communities Partnership	5,616	5,616
Community Fund	5,000	-
Age Independant	13,250	-
Abergele District Foodbank	6,000	-
Conwy Voluntary Sector Key Fund	23,000	-
Other grants	8,496	-
	<u>152,518</u>	<u>110,237</u>

3. INVESTMENT INCOME

	2024	2023
	£	£
Deposit account interest	<u>163</u>	<u>41</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2024	2023
	£	£
Depreciation - owned assets	<u>2,664</u>	<u>2,348</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2024**

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2024	2023
Charity activities	4	4
Other	1	1
	<u>5</u>	<u>5</u>

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	12,677	97,737	110,414
Investment income	46	(5)	41
Total	<u>12,723</u>	<u>97,732</u>	<u>110,455</u>
EXPENDITURE ON			
Charitable activities			
Operating costs	25,233	101,793	127,026
NET INCOME/(EXPENDITURE)			
Transfers between funds	11,378	(11,378)	-
Net movement in funds	(1,132)	(15,439)	(16,571)
RECONCILIATION OF FUNDS			
Total funds brought forward	9,322	70,566	79,888
TOTAL FUNDS CARRIED FORWARD	<u>8,190</u>	<u>55,127</u>	<u>63,317</u>

8. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2023	32,327	18,744	51,071
Additions	-	3,387	3,387
At 31 March 2024	<u>32,327</u>	<u>22,131</u>	<u>54,458</u>
DEPRECIATION			
At 1 April 2023	29,022	13,451	42,473
Charge for year	495	2,169	2,664
At 31 March 2024	<u>29,517</u>	<u>15,620</u>	<u>45,137</u>
NET BOOK VALUE			
At 31 March 2024	<u>2,810</u>	<u>6,511</u>	<u>9,321</u>
At 31 March 2023	<u>3,305</u>	<u>5,293</u>	<u>8,598</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2024**

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR				
			2024	2023
			£	£
Prepayments			<u>1,929</u>	<u>2,131</u>
10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR				
			2024	2023
			£	£
Other creditors			246	229
Accruals and deferred income			625	3,971
Accrued expenses			<u>1,916</u>	<u>1,915</u>
			<u>2,787</u>	<u>6,115</u>
11. MOVEMENT IN FUNDS				
	At 1/4/23	Net	Transfers	At
	£	movement	between	31/3/24
		in funds	funds	£
		£	£	
Unrestricted funds				
General Fund	8,185	18,089	32,692	58,966
Restricted funds				
Big Lottery	1,487	-	(1,487)	-
Trusthouse Charitable Foundation	4,909	-	(4,909)	-
Government of Ireland; Emigrant Support Programme	375	-	-	375
Santander voucher account	205	(51)	-	154
Rhyl Town Council	5,384	-	-	5,384
RWE Coastal Partnership	6,175	-	(6,175)	-
Comic Relief Community Fund	9,836	-	(9,836)	-
Gwynt Y Mor	12,721	9,208	-	21,929
Prestatyn & Meliden Partnership	3,755	-	-	3,755
Denbighshire Coastal Partnership	232	-	(232)	-
Prestatyn Town Council	1,571	-	(1,571)	-
Conwy Rhyl Flats	-	5,000	-	5,000
Grantscape	518	-	(518)	-
Moondance Foundation	2,692	-	(2,692)	-
Postcode Community Lottery	5,272	-	(5,272)	-
Rhyl Coastal Communities Partnership Community Fund	-	3,500	-	3,500
	-	5,000	-	5,000
Conwy Community Advice and Assistance: Cost of Living	-	5,808	-	5,808
	<u>55,132</u>	<u>28,465</u>	<u>(32,692)</u>	<u>50,905</u>
TOTAL FUNDS	<u>63,317</u>	<u>46,554</u>	<u>-</u>	<u>109,871</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2024**

11. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	31,688	(13,599)	18,089
Restricted funds			
Oakdale Trust (Training)	1,000	(1,000)	-
Government of Ireland; Emigrant Support Programme	5,000	(5,000)	-
Santander voucher account	-	(51)	(51)
Rhyl Town Council	10,501	(10,501)	-
Comic Relief Community Fund	3,346	(3,346)	-
Gwynt Y Mor	22,842	(13,634)	9,208
Prestatyn & Meliden Partnership	5,000	(5,000)	-
Conwy Rhyl Flats	10,000	(5,000)	5,000
Rhyl Coastal Communities Partnership	9,116	(5,616)	3,500
Conwy Town Council	500	(500)	-
Colwyn Bay Town Council Community Fund	6,638	(6,638)	-
	5,000	-	5,000
Age Independant	13,250	(13,250)	-
Conwy Community Advice and Assistance: Cost of Living	23,000	(17,192)	5,808
Abergele District Foodbank	6,000	(6,000)	-
	<u>121,193</u>	<u>(92,728)</u>	<u>28,465</u>
TOTAL FUNDS	<u>152,881</u>	<u>(106,327)</u>	<u>46,554</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2024**

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1/4/22 £	Net movement in funds £	Transfers between funds £	At 31/3/23 £
Unrestricted funds				
General Fund	9,322	(12,515)	11,378	8,185
Restricted funds				
Big Lottery	1,487	-	-	1,487
Trusthouse Charitable Foundation	4,909	-	-	4,909
Government of Ireland; Emigrant Support Programme	500	(125)	-	375
Santander voucher account	274	(69)	-	205
Rhyl Town Council	5,384	-	-	5,384
RWE Coastal Partnership	6,175	-	-	6,175
Comic Relief Community Fund	13,182	(3,346)	-	9,836
Gwynt Y Mor	12,721	-	-	12,721
Prestatyn & Meliden Partnership	3,895	(140)	-	3,755
Denbighshire Coastal Partnership	232	-	-	232
Prestatyn Town Council	1,571	-	-	1,571
Grantscape	2,392	-	(1,874)	518
Moondance Foundation	3,068	(376)	-	2,692
Rhyl Flats Community Fund	9,504	-	(9,504)	-
Postcode Community Lottery	5,272	-	-	5,272
	<u>70,566</u>	<u>(4,056)</u>	<u>(11,378)</u>	<u>55,132</u>
TOTAL FUNDS	<u>79,888</u>	<u>(16,571)</u>	<u>-</u>	<u>63,317</u>

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2024

11. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	12,723	(25,238)	(12,515)
Restricted funds			
Trusthouse Charitable Foundation	4,909	(4,909)	-
Government of Ireland; Emigrant Support Programme	2,375	(2,500)	(125)
Santander voucher account	(1)	(68)	(69)
Rhyl Town Council	11,000	(11,000)	-
Comic Relief Community Fund	4,683	(8,029)	(3,346)
Gwynt Y Mor	12,249	(12,249)	-
Abergele Town Council	4,000	(4,000)	-
Prestatyn & Meliden Partnership	5,000	(5,140)	(140)
Prestatyn Town Council	2,000	(2,000)	-
Conwy Rhyl Flats	13,732	(13,732)	-
Moondance Foundation	-	(376)	(376)
Postcode Community Lottery	14,194	(14,194)	-
Swayne Johnson	2,475	(2,475)	-
Tackling Financial Hardship	10,000	(10,000)	-
Rhyl Coastal Communities Partnership	5,616	(5,616)	-
Conwy Town Council	1,000	(1,000)	-
Colwyn Bay Town Council	4,500	(4,500)	-
	<u>97,732</u>	<u>(101,788)</u>	<u>(4,056)</u>
TOTAL FUNDS	<u><u>110,455</u></u>	<u><u>(127,026)</u></u>	<u><u>(16,571)</u></u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2024**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/22 £	Net movement in funds £	Transfers between funds £	At 31/3/24 £
Unrestricted funds				
General Fund	9,322	5,574	44,070	58,966
Restricted funds				
Big Lottery	1,487	-	(1,487)	-
Trusthouse Charitable Foundation	4,909	-	(4,909)	-
Government of Ireland; Emigrant Support Programme	500	(125)	-	375
Santander voucher account	274	(120)	-	154
Rhyl Town Council	5,384	-	-	5,384
RWE Coastal Partnership	6,175	-	(6,175)	-
Comic Relief Community Fund	13,182	(3,346)	(9,836)	-
Gwynt Y Mor	12,721	9,208	-	21,929
Prestatyn & Meliden Partnership	3,895	(140)	-	3,755
Denbighshire Coastal Partnership	232	-	(232)	-
Prestatyn Town Council	1,571	-	(1,571)	-
Conwy Rhyl Flats	-	5,000	-	5,000
Grantscape	2,392	-	(2,392)	-
Moondance Foundation	3,068	(376)	(2,692)	-
Rhyl Flats Community Fund	9,504	-	(9,504)	-
Postcode Community Lottery	5,272	-	(5,272)	-
Rhyl Coastal Communities Partnership Community Fund	-	3,500	-	3,500
	-	5,000	-	5,000
Conwy Community Advice and Assistance: Cost of Living	-	5,808	-	5,808
	<u>70,566</u>	<u>24,409</u>	<u>(44,070)</u>	<u>50,905</u>
TOTAL FUNDS	<u>79,888</u>	<u>29,983</u>	<u>-</u>	<u>109,871</u>

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2024

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	44,411	(38,837)	5,574
Restricted funds			
Oakdale Trust (Training)	1,000	(1,000)	-
Trusthouse Charitable Foundation	4,909	(4,909)	-
Government of Ireland; Emigrant Support Programme	7,375	(7,500)	(125)
Santander voucher account	(1)	(119)	(120)
Rhyl Town Council	21,501	(21,501)	-
Comic Relief Community Fund	8,029	(11,375)	(3,346)
Gwynt Y Mor	35,091	(25,883)	9,208
Abergele Town Council	4,000	(4,000)	-
Prestatyn & Meliden Partnership	10,000	(10,140)	(140)
Prestatyn Town Council	2,000	(2,000)	-
Conwy Rhyl Flats	23,732	(18,732)	5,000
Moondance Foundation	-	(376)	(376)
Postcode Community Lottery	14,194	(14,194)	-
Swayne Johnson	2,475	(2,475)	-
Tackling Financial Hardship	10,000	(10,000)	-
Rhyl Coastal Communities Partnership	14,732	(11,232)	3,500
Conwy Town Council	1,500	(1,500)	-
Colwyn Bay Town Council Community Fund	11,138	(11,138)	-
	5,000	-	5,000
Age Independant	13,250	(13,250)	-
Conwy Community Advice and Assistance: Cost of Living	23,000	(17,192)	5,808
Abergele District Foodbank	6,000	(6,000)	-
	<u>218,925</u>	<u>(194,516)</u>	<u>24,409</u>
TOTAL FUNDS	<u>263,336</u>	<u>(233,353)</u>	<u>29,983</u>

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2024

13. FUNDS

Gwynt Y Mor (£13,634 + £9,208) provide funds to for workers salaries and assists with home visit travel.

Rhyl Town Council (£14,000) provides funding to employ an appeal worker and part-time Welfare Rights Trainee to assist with advice in the Rhyl Office.

Bay of Colwyn Town Council (£6,638) and **Prestatyn Town Council** (£2,000) provided funding to assist the residents of their communities to access Welfare Benefit advice .

Prestatyn Coastal Communities Partnership (£5,000) supports the outreach offices in Prestatyn as well as the residents of Prestatyn and Meliden.

Rhyl Coastal Communities Partnership (£5,616) provides funding for advice given within the Rhyl area.

Department of Foreign Affairs and Trade; Emigrant Support Programme (£5,000) the grant awarded covers the period running to 30th June 2024 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families.

Postcode Community Trust (£20,000) provided funding towards salaries and running costs with Advice and Appeal work.

Conwy Town Council (£500) funding to support residents of Conwy.

Abergele Town Council (£500) funding to support residents of Abergele.

Swayne Johnson (£3,675) provided funding towards salaries.

Conwy Rhyl Flats (£10,000) provided funding towards salaries, advertising, travel expenses and general running costs of the charity.

Independent Age Cost of Living (£13,250) provided funding over a two year period to cover salaries and running costs in relation to a dvices and support for older people.

Conwy Voluntary Sector Key Fund (£23,000) provided funds to cover salary costs.

Community Foundation Wales (£5,000) provided funds to cover salaries and running costs.

The Oakdale Trust (£1,000) provided funds to cover costs in relation to welfare benefit advice and representation to refugees.

Abergele District Foodbank (£6,000) provided funding towards salaries to continue its weekly welfare benefit advice at Abergele Foodban k

Alex Ferry Foundation (£5,000) awarded a grant to assist with running costs.

Clients kindly provided donations of £200.

Benefit Advice Shop

**Detailed Statement of Financial Activities
for the year ended 31 March 2024**

	2024 £	2023 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	200	30
Grants	152,518	110,237
Other income	-	147
	152,718	110,414
Investment income		
Deposit account interest	163	41
Total incoming resources	152,881	110,455
EXPENDITURE		
Charitable activities		
Wages	77,543	107,368
Pensions	1,298	1,766
Service & maintenance charges	2,601	2,494
Insurance	3,910	4,050
Telephone	5,515	2,402
Postage and stationery	882	1,222
Advertising	1,860	394
Sundries	2,271	798
Staff training	1,152	-
Repairs and maintenance	-	306
Publications	299	157
Computer costs	3,130	734
Travelling expenses	292	183
Fixtures and fittings	496	583
Computer equipment	2,169	1,764
	103,418	124,221
Support costs		
Governance costs		
Accountancy fees	2,116	2,265
Legal fees	793	540
	2,909	2,805
Total resources expended	106,327	127,026
Net income/(expenditure)	46,554	(16,571)

This page does not form part of the statutory financial statements

BENEFIT ADVICE SHOP

England & Wales - Charity number 1086003

Accounts

REGISTERED COMPANY NUMBER: 03828857 (England and Wales)
REGISTERED CHARITY NUMBER: 1086003

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2023
for
Benefit Advice Shop

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

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for the year ended 31 March 2023

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Benefit Advice Shop
Report of the Trustees
for the year ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The aim of the Benefit Advice Shop is to ensure that no person loses out financially due to lack of information about, or understanding of, the social security system. This is achieved by providing free, independent, professional advice on all aspects of the benefit system to the general public.

The basic philosophy is that everyone is entitled to high quality, comprehensive, free advice, information and assistance regarding their entitlements through the benefit system. This allows clients to maximise their income and in turn circulates money into the local economy.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The Benefit Advice Shop's performance throughout 2022/23 has been good. The service was adapted during the Covid pandemic to ensure that no-one lost out on essential advice during that time. The adaptations put in place during that time have served the organisation well post covid as the organisation is able to offer more choice to people accessing advice, by telephone, face-to-face, zoom or through home visits. However, the demand on the service and the restricted resources available mean that it is not always possible to increase output in all areas of service provision. The Benefit Advice Shop continues to face a serious threat to its current level of provision with cutbacks to its funding. Whilst the organisation is working hard to try to replace this funding, it is finding it difficult. The Benefit Advice Shop would like to extend its thanks to those organisations which have continued to provide support over the years as well as those new funders who have provided grants for this financial year.

FINANCIAL REVIEW

Reserves policy

The Benefit Advice Shop has a policy of retaining reserves in order to maintain its services to the communities in North Wales whilst searching for grants and future donations for future periods.

FURTHER FINANCIAL REVIEW DETAILS

In 2022/2023 we received £11,000 from Rhyl Town Council. Rhyl Town Council gave a further £6,000 of unrestricted funding. Rhyl Coastal Communities Partnership £5,616. Prestatyn Coastal Communities £5,000. Conwy Town Council £1,000. Abergele Town Council £1,000. Abergele Action £6,000 starting from 1st September 2022. RIF Small Grants £5,233. Mab Gwalia £5,000. Open Philanthropy £10,000. Irish Emigrants £2,500. Colwyn Bay Town Council £4,500. Large Gwynt Y Mor (finished on 31st December 2022) grant of £16,332 for one year carry over 2022/23 £12,249. Postcode Lottery (finished on 31st January 2023) grant of £18,928 for one year carry over 2022/2023 £14,196. Trusthouse Charitable Foundation (finished on 31st July 2023) grant of £14,727 for one year carry over 2022/2023 £4,909. Comic Relief £8,030. Rhyl Flats Community Fund £10,000. Prestatyn Town Council £2,000. Swayne Johnson £2,475.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Type of governing document: Memorandum and Articles of Association

How the Charity is constituted: Company Limited by Guarantee

Trustee selection methods: Elected at General Meeting

Recruitment and appointment of new trustees

The Trustees are appointed at the Annual General Meeting of the Benefit Advice Shop by the members present but can also be appointed during the year at the discretion of the Board of Trustees.

Organisational structure

The Board of Trustees meets monthly and delegates the daily decisions to the members of staff. Assessments and reviews of the achievements and objectives are constantly performed by the staff and the results are forwarded to the Trustees.

The daily management of the Benefit Advice Shop has been delegated by the Trustees to Barry Speake.

Induction and training of new trustees

The induction and training is carried out with regard to the policies and procedures agreed by the Board of Trustees.

Benefit Advice Shop
Report of the Trustees
for the year ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Additional Governance issues

The Benefit Advice Shop has a range of Policies and Procedures in place, including an Independence and Impartiality Policy and an Equality and Diversity Policy. The organisation will provide advice and assistance to any person who contacts them and places no geographical restrictions on its service provision, although this is coming under increasing pressure due to funding restrictions.

In order to properly assist clients, it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area such as Foodbanks, independence money advice centres, The Red Cross, MIND, Hafod, NACRO, housing associations and various community based and anti-poverty groups. The signposting system in operation between local agencies and multi-agency take-up campaigns are two examples of local groups working constructively together to address the many difficulties faced by clients and to ensure the provision of high quality, comprehensive, accessible advice and assistance.

The company does not distribute any monies to the trustees, who are all unpaid volunteers. Any surplus made from the accounts is retained within the reserves of the company.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03828857 (England and Wales)

Registered Charity number

1086003

Registered office

19 Bedford Street
Rhyl
Denbighshire
LL18 1SY

Trustees

Mrs M G Roberts director
Miss M A Jones director
Mrs P Keating director (resigned 16/1/23)
Mrs C Holliday director
Mr J A Ball director
Mr J R Drummond (resigned 23/5/22)
Ms P Drummond (resigned 23/5/22)
Mr M I Shipley

Company Secretary

Mrs M G Roberts

Independent Examiner

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

Report of the Trustees
for the year ended 31 March 2023

OTHER OPTIONAL INFORMATION

The Benefit Advice Shop would like to thank all those organisations which provide funding for their continued support and to extend thanks to those organisations which provided one-off grants.

In 2022 to 2023 the Benefit Advice Shop assisted 3,960 people with 6,212 enquiries, £5,123,412 in confirmed gains were obtained for clients, money that is circulated back into the local economy.

Finally, it is appropriate to thank both the paid and unpaid staff for the last twelve months. The service provided by unpaid volunteers increases the level of service that can be provided to the public, without the assistance of the volunteers of the Benefit Advice Shop the paid members of staff would be unable to provide the same level of service.

Approved by order of the board of trustees on 4th September 2023 and signed on its behalf by:

M. Jones, Chair
Miss M A Jones - Trustee

**Independent Examiner's Report to the Trustees of
Benefit Advice Shop**

Independent examiner's report to the trustees of Benefit Advice Shop ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Aled Roberts

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Date: 5-9-2023

Benefit Advice Shop

Statement of Financial Activities
for the year ended 31 March 2023

	Notes	Unrestricted fund £	Restricted funds £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	12,677	97,732	110,409	141,662
Investment income	3	46	-	46	2
Total		<u>12,723</u>	<u>97,732</u>	<u>110,455</u>	<u>141,664</u>
EXPENDITURE ON					
Charitable activities					
Operating costs		<u>25,233</u>	<u>101,793</u>	<u>127,026</u>	<u>120,869</u>
NET INCOME/(EXPENDITURE)					
Transfers between funds	11	(12,510) <u>11,378</u>	(4,061) <u>(11,378)</u>	(16,571) <u>-</u>	20,795 <u>-</u>
Net movement in funds		<u>(1,132)</u>	<u>(15,439)</u>	<u>(16,571)</u>	<u>20,795</u>
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>9,322</u>	<u>70,566</u>	<u>79,888</u>	<u>59,093</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>8,190</u></u>	<u><u>55,127</u></u>	<u><u>63,317</u></u>	<u><u>79,888</u></u>

The notes form part of these financial statements

Benefit Advice Shop

Balance Sheet
31 March 2023

	Notes	Unrestricted fund £	Restricted funds £	2023 Total funds £	2022 Total funds £
FIXED ASSETS					
Tangible assets	8	7,265	1,333	8,608	9,558
CURRENT ASSETS					
Debtors	9	2,131	-	2,131	2,230
Cash at bank and in hand		932	57,771	58,703	102,306
		<u>3,063</u>	<u>57,771</u>	<u>60,834</u>	<u>104,536</u>
CREDITORS					
Amounts falling due within one year	10	(2,143)	(3,972)	(6,115)	(34,206)
NET CURRENT ASSETS		<u>920</u>	<u>53,799</u>	<u>54,719</u>	<u>70,330</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>8,185</u>	<u>55,132</u>	<u>63,317</u>	<u>79,888</u>
NET ASSETS		<u>8,185</u>	<u>55,132</u>	<u>63,317</u>	<u>79,888</u>
FUNDS	11				
Unrestricted funds				8,185	9,322
Restricted funds				55,132	70,566
TOTAL FUNDS				<u>63,317</u>	<u>79,888</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 4th September 2023, and were signed on its behalf by:


Miss M A Jones - Trustee


Mr J A Ball - Trustee

Treasurer.

The notes form part of these financial statements

Benefit Advice Shop

Notes to the Financial Statements for the year ended 31 March 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 15% on reducing balance
Computer equipment	- 25% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2023	2022
	£	£
Donations	25	84
Grants	110,237	141,578
Other income	147	-
	<u>110,409</u>	<u>141,662</u>

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2023

2. DONATIONS AND LEGACIES - continued

Grants received, included in the above, are as follows:

	2023	2022
	£	£
Rhyl Town Council	17,000	11,000
Colwyn Bay Town Council	4,500	4,000
St Asaph Town Council	-	50
Conwy Town Council	1,000	2,000
Abergele Town Council	4,000	1,000
The National Lottery Community Fund	-	31,900
Trusthouse Charitable Foundation	4,909	14,727
Government of Ireland; Emigrant Support Programme	2,375	2,000
Prestatyn Town Council	2,000	1,800
Denbighshire Coastal Partnership	-	8,424
Gwynt Y Mor	12,249	16,709
Comic Relief Community Fund	4,684	4,784
Prestatyn & Meliden Partnership	5,000	6,250
Conwy Rhyl Flats		
	15,233	-
Postcode Lottery	14,196	13,669
Swayne Johnson	2,475	265
Tacking Financial Hardship	10,000	-
Mab Gwalia	5,000	-
Rhyl Coastal Communities Partnership	5,616	-
Other grants	-	23,000
	<u>110,237</u>	<u>141,578</u>

3. INVESTMENT INCOME

	2023	2022
	£	£
Deposit account interest	<u>46</u>	<u>2</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023	2022
	£	£
Depreciation - owned assets	<u>2,348</u>	<u>2,574</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2023**

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2023	2022
Charity activities	4	4
Other	1	1
	<u>5</u>	<u>5</u>

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	30,133	111,529	141,662
Investment income	2	-	2
Total	<u>30,135</u>	<u>111,529</u>	<u>141,664</u>
 EXPENDITURE ON			
Charitable activities			
Operating costs	28,409	92,460	120,869
 NET INCOME	1,726	19,069	20,795
 RECONCILIATION OF FUNDS			
Total funds brought forward	7,597	51,496	59,093
 TOTAL FUNDS CARRIED FORWARD	<u>9,323</u>	<u>70,565</u>	<u>79,888</u>

8. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2022	32,327	17,356	49,683
Additions	-	1,388	1,388
At 31 March 2023	<u>32,327</u>	<u>18,744</u>	<u>51,071</u>
 DEPRECIATION			
At 1 April 2022	28,438	11,687	40,125
Charge for year	584	1,764	2,348
At 31 March 2023	<u>29,022</u>	<u>13,451</u>	<u>42,473</u>
 NET BOOK VALUE			
At 31 March 2023	<u>3,305</u>	<u>5,293</u>	<u>8,598</u>
At 31 March 2022	<u>3,889</u>	<u>5,669</u>	<u>9,558</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2023**

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR				
		2023	2022	
		£	£	
Prepayments		<u>2,131</u>	<u>2,230</u>	
10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR				
		2023	2022	
		£	£	
Other creditors		229	455	
Accruals and deferred income		3,971	31,854	
Accrued expenses		<u>1,915</u>	<u>1,897</u>	
		<u>6,115</u>	<u>34,206</u>	
11. MOVEMENT IN FUNDS				
	At 1/4/22	Net movement in funds	Transfers between funds	At
	£	£	£	31/3/23
				£
Unrestricted funds				
General fund	9,322	(12,515)	11,378	8,185
Restricted funds				
Big Lottery	1,487	-	-	1,487
Trusthouse Charitable Foundation	4,909	-	-	4,909
Government of Ireland; Emigrant Support Programme	500	(125)	-	375
Santander voucher account	274	(69)	-	205
Rhyl Town Council	5,384	-	-	5,384
RWE Coastal Partnership	6,175	-	-	6,175
Comic Relief Community Fund	13,182	(3,346)	-	9,836
Gwynt Y Mor	12,721	-	-	12,721
Prestatyn & Meliden Partnership	3,895	(140)	-	3,755
Denbighshire Coastal Partnership	232	-	-	232
Prestatyn Town Council	1,571	-	-	1,571
Grantscape	2,392	-	(1,874)	518
Moondance Foundation	3,068	(376)	-	2,692
Rhyl Flats Community Fund	9,504	-	(9,504)	-
Postcode Community Lottery	5,272	-	-	5,272
	<u>70,566</u>	<u>(4,056)</u>	<u>(11,378)</u>	<u>55,132</u>
TOTAL FUNDS	<u>79,888</u>	<u>(16,571)</u>	<u>-</u>	<u>63,317</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2023**

11. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	12,723	(25,238)	(12,515)
Restricted funds			
Trusthouse Charitable Foundation	4,909	(4,909)	-
Government of Ireland; Emigrant Support Programme	2,375	(2,500)	(125)
Santander voucher account	(1)	(68)	(69)
Rhyl Town Council	11,000	(11,000)	-
Comic Relief Community Fund	4,683	(8,029)	(3,346)
Gwynt Y Mor	12,249	(12,249)	-
Abergele Town Council	4,000	(4,000)	-
Prestatyn & Meliden Partnership	5,000	(5,140)	(140)
Prestatyn Town Council	2,000	(2,000)	-
Conwy Rhyl Flats	13,732	(13,732)	-
Moondance Foundation	-	(376)	(376)
Postcode Community Lottery	14,194	(14,194)	-
Swayne Johnson	2,475	(2,475)	-
Tackling Financial Hardship	10,000	(10,000)	-
Rhyl Coastal Communities Partnership	5,616	(5,616)	-
Conwy Town Council	1,000	(1,000)	-
Colwyn Bay Town Council	4,500	(4,500)	-
	<u>97,732</u>	<u>(101,788)</u>	<u>(4,056)</u>
TOTAL FUNDS	<u>110,455</u>	<u>(127,026)</u>	<u>(16,571)</u>

Comparatives for movement in funds

	At 1/4/21 £	Net movement in funds £	At 31/3/22 £
Unrestricted funds			
General fund	7,597	1,725	9,322
Restricted funds			
Big Lottery	-	1,487	1,487
Trusthouse Charitable Foundation	4,909	-	4,909
Government of Ireland; Emigrant Support Programme	500	-	500
Santander voucher account	487	(213)	274
Rhyl Town Council	-	5,384	5,384
RWE Coastal Partnership	6,175	-	6,175
Comic Relief Community Fund	9,933	3,249	13,182
Gwynt Y Mor	11,220	1,501	12,721
Prestatyn & Meliden Partnership	-	3,895	3,895
Denbighshire Coastal Partnership	2,808	(2,576)	232
Prestatyn Town Council	-	1,571	1,571
Grantscape	2,392	-	2,392
Moondance Foundation	3,568	(500)	3,068
Rhyl Flats Community Fund	9,504	-	9,504
Postcode Community Lottery	-	5,272	5,272
	<u>51,496</u>	<u>19,070</u>	<u>70,566</u>
TOTAL FUNDS	<u>59,093</u>	<u>20,795</u>	<u>79,888</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2023**

11. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	30,135	(28,410)	1,725
Restricted funds			
Big Lottery	31,900	(30,413)	1,487
Trusthouse Charitable Foundation	14,727	(14,727)	-
Government of Ireland; Emigrant Support Programme	2,000	(2,000)	-
Santander voucher account	-	(213)	(213)
Rhyl Town Council	11,000	(5,616)	5,384
Comic Relief Community Fund	4,784	(1,535)	3,249
Gwynt Y Mor	16,709	(15,208)	1,501
Prestatyn & Meliden Partnership	6,250	(2,355)	3,895
Denbighshire Coastal Partnership	8,424	(11,000)	(2,576)
Prestatyn Town Council	1,800	(229)	1,571
Moondance Foundation	1	(501)	(500)
Postcode Community Lottery	13,669	(8,397)	5,272
Swayne Johnson	265	(265)	-
	<u>111,529</u>	<u>(92,459)</u>	<u>19,070</u>
TOTAL FUNDS	<u>141,664</u>	<u>(120,869)</u>	<u>20,795</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/21 £	Net movement in funds £	Transfers between funds £	At 31/3/23 £
Unrestricted funds				
General fund	7,597	(10,790)	11,378	8,185
Restricted funds				
Big Lottery	-	1,487	-	1,487
Trusthouse Charitable Foundation	4,909	-	-	4,909
Government of Ireland; Emigrant Support Programme	500	(125)	-	375
Santander voucher account	487	(282)	-	205
Rhyl Town Council	-	5,384	-	5,384
RWE Coastal Partnership	6,175	-	-	6,175
Comic Relief Community Fund	9,933	(97)	-	9,836
Gwynt Y Mor	11,220	1,501	-	12,721
Prestatyn & Meliden Partnership	-	3,755	-	3,755
Denbighshire Coastal Partnership	2,808	(2,576)	-	232
Prestatyn Town Council	-	1,571	-	1,571
Grantscape	2,392	-	(1,874)	518
Moondance Foundation	3,568	(876)	-	2,692
Rhyl Flats Community Fund	9,504	-	(9,504)	-
Postcode Community Lottery	-	5,272	-	5,272
	<u>51,496</u>	<u>15,014</u>	<u>(11,378)</u>	<u>55,132</u>
TOTAL FUNDS	<u>59,093</u>	<u>4,224</u>	<u>-</u>	<u>63,317</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2023**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	42,858	(53,648)	(10,790)
Restricted funds			
Big Lottery	31,900	(30,413)	1,487
Trusthouse Charitable Foundation	19,636	(19,636)	-
Government of Ireland; Emigrant Support Programme	4,375	(4,500)	(125)
Santander voucher account	(1)	(281)	(282)
Rhyl Town Council	22,000	(16,616)	5,384
Comic Relief Community Fund	9,467	(9,564)	(97)
Gwynt Y Mor	28,958	(27,457)	1,501
Abergele Town Council	4,000	(4,000)	-
Prestatyn & Meliden Partnership	11,250	(7,495)	3,755
Denbighshire Coastal Partnership	8,424	(11,000)	(2,576)
Prestatyn Town Council	3,800	(2,229)	1,571
Conwy Rhyl Flats	13,732	(13,732)	-
Moondance Foundation	1	(877)	(876)
Postcode Community Lottery	27,863	(22,591)	5,272
Swayne Johnson	2,740	(2,740)	-
Tackling Financial Hardship	10,000	(10,000)	-
Rhyl Coastal Communities Partnership	5,616	(5,616)	-
Conwy Town Council	1,000	(1,000)	-
Colwyn Bay Town Council	4,500	(4,500)	-
	<u>209,261</u>	<u>(194,247)</u>	<u>15,014</u>
TOTAL FUNDS	<u>252,119</u>	<u>(247,895)</u>	<u>4,224</u>

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2023

13. FUNDS

Gwynt Y Mor (£12,249) provide funds to for workers salaries and assists with home visit travel.

Rhyl Town Council (£17,000) provides funding to employ an appeal worker and part-time Welfare Rights Trainee to assist with advice in the Rhyl Office.

Bay of Colwyn Town Council (£4,500) and **Prestatyn Town Council** (£2,000) provided funding to assist the residents of their communities to access Welfare Benefit advice.

Prestatyn Coastal Communities Partnership (£5,000) supports the outreach offices in Prestatyn as well as the residents of Prestatyn and Meliden.

Rhyl Coastal Communities Partnership (£5,616) provides funding for advice given within the Rhyl area.

Department of Foreign Affairs and Trade; Emigrant Support Programme (£2,500) the grant awarded covers the period running to 30th June 2023 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families.

The Trusthouse Charitable Foundation (£4,909) provided funding which will fund an advice worker to assist families in Denbighshire.

Postcode Lottery (£14,196) provided funding towards salaries and running costs with Advice and Appeal work.

Conwy Town Council (£1,000) funding to support residents of Conwy.

Abergele Town Council (£1,000) funding to support residents of Abergele.

Swayne Johnson (£2,475) and **Open Philanthropy** (£10,000) provided funding towards salaries.

Mab Gwalia (£5,000) funding to use for the general running costs of the charity.

Comic Relief (£8,030) and **Conwy Rhyl Flats** (£15,233) provided funding towards salaries, advertising, travel expenses and general running costs of the charity.

Clients kindly provided donations of £30.

Benefit Advice Shop

Detailed Statement of Financial Activities
for the year ended 31 March 2023

	2023 £	2022 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	25	84
Grants	110,237	141,578
Other income	147	-
	<hr/>	<hr/>
	110,409	141,662
Investment income		
Deposit account interest	46	2
	<hr/>	<hr/>
Total incoming resources	110,455	141,664
EXPENDITURE		
Charitable activities		
Wages	107,368	97,473
Pensions	1,766	1,768
Service & maintenance charges	2,494	2,316
Insurance	4,050	1,146
Telephone	2,402	2,289
Postage and stationery	1,222	1,182
Advertising	394	852
Sundries	798	781
Staff training	-	352
Repairs and maintenance	306	284
Publications	157	413
Computer costs	734	2,594
Travelling expenses	183	390
Fixtures and fittings	583	686
Computer equipment	1,764	1,889
	<hr/>	<hr/>
	124,221	114,415
Support costs		
Governance costs		
Accountancy fees	2,265	2,650
Legal fees	540	3,804
	<hr/>	<hr/>
	2,805	6,454
Total resources expended	<hr/>	<hr/>
	127,026	120,869
Net (expenditure)/income	<hr/>	<hr/>
	(16,571)	20,795

This page does not form part of the statutory financial statements

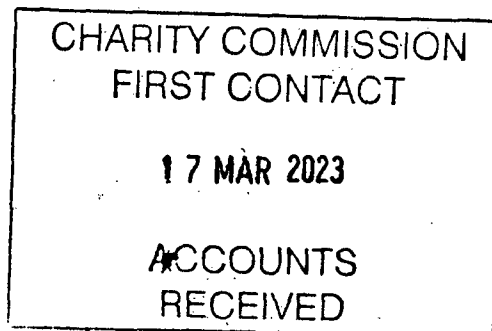
BENEFIT ADVICE SHOP

England & Wales - Charity number 1086003

Accounts

REGISTERED COMPANY NUMBER: 03828857 (England and Wales)
REGISTERED CHARITY NUMBER: 1086003

**Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2022
for
Benefit Advice Shop**



Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

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for the year ended 31 March 2022**

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Benefit Advice Shop

Report of the Trustees for the year ended 31 March 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The aim of the Benefit Advice Shop is to ensure that no person loses out financially due to lack of information about, or understanding of, the social security system. This is achieved by providing free, independent, professional advice on all aspects of the benefit system to the general public.

The basic philosophy is that everyone is entitled to high quality, comprehensive, free advice, information and assistance regarding their entitlements through the benefit system. This allows clients to maximise their income and in turn circulates money into the local economy.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The Benefit Advice Shop's performance throughout 2021/22 has been good. The service was adapted during the Covid pandemic to ensure that no-one lost out on essential advice during that time, the adaptations put in place during that time have served the organisation well post covid as the organisation is able to offer more choice to people accessing advice, by telephone, face-to-face, zoom or through home visits. The demand on the service and the restricted resources available mean that it is not always possible to increase output in all areas of service provision. The Benefit Advice Shop continues to face a serious threat to its current level of provision with cutbacks to its funding. Whilst the organisation is working hard to try to replace this funding, it is finding it difficult, the Benefit Advice Shop would like, however to extend its thanks to those organisations which have continued to provide support over the years as well as those new funders who have provided grants for this financial year.

FINANCIAL REVIEW

Reserves policy

The Benefit Advice Shop has a policy of retaining reserves in order to maintain its services to the communities in North Wales whilst searching for grants and future donations for future periods.

FURTHER FINANCIAL REVIEW DETAILS

In 2021/22 we received funding from Gwynnt Y Môr of £16332 with £12249 carried over into 2022-23, Rhyl Town Council of £11,000, Trusthouse Charitable Foundation of £14,727 with £4909 carried over to 2022-23, Bay of Colwyn Town Council of £4000, Conwy Town Council £1000, Prestatyn Town Council £1800, City of St Asaph Council £50, The Oakdale Trust £1000, Independent Care Fund £4787, Access to Justice £17,000, Prestatyn Coastal Communities Partnership £5000, Rhyl Coastal Communities Partnership £5616, National Lottery Community Fund £31900, National Lottery Community Fund (Small grant) £8937, The Hilden Trust of £5000, the Postcode Lottery of £18928 with £14196 carried over to 2022-23. For the financial year ended 31st March 2020 the Benefit Advice Shop was awarded a grant of £2000 from Department of Foreign Affairs and Trade; Emigrant Support Programme, the grant awarded covers the period running to 30th July 2021 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families. The grant awarded until the 31st March 2022 has all been spent during this period and the amount remaining for the period from 31st March 2022 to the end of July 2022 will be spent in the next financial year and so has not been recorded as income for the year ended 31st March 2022 but is carried forward as deferred income on the balance sheet.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Type of governing document: Memorandum and Articles of Association

How the Charity is constituted: Company Limited by Guarantee

Trustee selection methods: Elected at General Meeting

Recruitment and appointment of new trustees

The Trustees are appointed at the Annual General Meeting of the Benefit Advice Shop by the members present but can also be appointed during the year at the discretion of the Board of Trustees.

Organisational structure

The Board of Trustees meets monthly and delegates the daily decisions to the members of staff. Assessments and reviews of the achievements and objectives are constantly performed by the staff and the results are forwarded to the Trustees.

The daily management of the Benefit Advice Shop has been delegated by the Trustees to Barry Speake.

Benefit Advice Shop

Report of the Trustees for the year ended 31 March 2022

STRUCTURE, GOVERNANCE AND MANAGEMENT

Induction and training of new trustees

The induction and training is carried out with regard to the policies and procedures agreed by the Board of Trustees.

Risk management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Additional Governance issues

The Benefit Advice Shop has a range of Policies and Procedures in place, including an Independence and Impartiality Policy and an Equality and Diversity Policy. The organisation will provide advice and assistance to any person who contacts them and places no geographical restrictions on its service provision, although this is coming under increasing pressure due to funding restrictions.

In order to be able to properly assist clients it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area, such as Citizens Advice Bureaux, Shelter Cymru, Women's Aid, the Womens' Centre, The Red Cross, MIND, Hafod, NACRO, housing associations and various community based and anti-poverty groups. The referral system in operation between local agencies and multi-agency take-up campaigns are two examples of local groups working constructively together to address the many difficulties faced by clients and to ensure the provision of high quality, comprehensive, accessible advice and assistance.

The company does not distribute any monies to the trustees, who are all unpaid volunteers. Any surplus made from the accounts is retained within the reserves of the company.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
03828857 (England and Wales)

Registered Charity number
1086003

Registered office
19 Bedford Street
Rhyl
Denbighshire
LL18 1SY

Trustees

Mrs H Stoker director (resigned 26/7/21)
C L Hughes director (resigned 26/10/21)
Mrs M G Roberts director
Miss M A Jones director
Mrs P Keating director
Mrs C Holliday director
Mr J A Ball director
Mr J R Drummond
Mr R L Thomas (resigned 27/4/21)
Ms P Drummond
Mr M I Shipley

Company Secretary
Mrs M G Roberts

Independent Examiner
Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

**Report of the Trustees
for the year ended 31 March 2022**

OTHER OPTIONAL INFORMATION

The Benefit Advice Shop would like to thank all those organisations which provide funding for their continued support and to extend thanks to those organisations which provided one-off grants.

In 2021 to 2022 the Benefit Advice Shop assisted 3561 people with 4560 enquiries, £363,614.27 in confirmed gains were obtained for clients, money that is circulated back into the local economy.

Finally, it is appropriate to thank both the paid and unpaid staff for the last 12 months. The service provided by unpaid volunteers increases the level of service that can be provided to the public, without the assistance of the volunteers of the Benefit Advice Shop the paid members of staff would be unable to provide the same level of service.

Approved by order of the board of trustees on 13/03/2023 and signed on its behalf by:

MA Jones

.....
Miss M A Jones - Trustee

**Independent Examiner's Report to the Trustees of
Benefit Advice Shop**

Independent examiner's report to the trustees of Benefit Advice Shop ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Aled Roberts
BA (Hons) FCA
Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Date: 14.3.2023

Benefit Advice Shop

**Statement of Financial Activities
for the year ended 31 March 2022**

	Notes	Unrestricted fund £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	30,133	111,529	141,662	130,550
Investment income	3	2	-	2	5
Total		<u>30,135</u>	<u>111,529</u>	<u>141,664</u>	<u>130,555</u>
EXPENDITURE ON					
Charitable activities					
Operating costs		<u>28,409</u>	<u>92,460</u>	<u>120,869</u>	<u>117,834</u>
NET INCOME		1,726	19,069	20,795	12,721
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>7,597</u>	<u>51,496</u>	<u>59,093</u>	<u>46,372</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>9,323</u></u>	<u><u>70,565</u></u>	<u><u>79,888</u></u>	<u><u>59,093</u></u>

The notes form part of these financial statements

Benefit Advice Shop

**Balance Sheet
31 March 2022**

	Notes	Unrestricted fund £	Restricted funds £	2022 Total funds £	2021 Total funds £
FIXED ASSETS					
Tangible assets	8	7,781	1,777	9,558	10,400
CURRENT ASSETS					
Debtors	9	2,230	-	2,230	1,508
Cash at bank and in hand		1,663	100,643	102,306	71,258
		<u>3,893</u>	<u>100,643</u>	<u>104,536</u>	<u>72,766</u>
CREDITORS					
Amounts falling due within one year	10	(2,352)	(31,854)	(34,206)	(24,073)
NET CURRENT ASSETS		<u>1,541</u>	<u>68,789</u>	<u>70,330</u>	<u>48,693</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>9,322</u>	<u>70,566</u>	<u>79,888</u>	<u>59,093</u>
NET ASSETS		<u>9,322</u>	<u>70,566</u>	<u>79,888</u>	<u>59,093</u>
FUNDS	11				
Unrestricted funds				9,322	7,597
Restricted funds				70,566	51,496
TOTAL FUNDS				<u>79,888</u>	<u>59,093</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

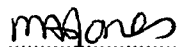
The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

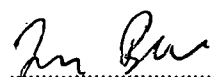
The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 13/03/2023..... and were signed on its behalf by:


Miss M A Jones - Trustee


Mr J A Ball - Trustee

Benefit Advice Shop

Notes to the Financial Statements for the year ended 31 March 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 15% on reducing balance
Computer equipment	- 25% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2022	2021
	£	£
Donations	84	40
Grants	141,578	130,510
	<u>141,662</u>	<u>130,550</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2022**

2. DONATIONS AND LEGACIES - continued

Grants received, included in the above, are as follows:

	2022	2021
	£	£
Rhyl Town Council	11,000	11,000
Colwyn Bay Town Council	4,000	4,000
St Asaph Town Council	50	-
Conwy Town Council	2,000	-
Abergele Town Council	1,000	-
The National Lottery Community Fund	31,900	29,680
Trusthouse Charitable Foundation	14,727	14,727
Government of Ireland; Emigrant Support Programme	2,000	2,000
Prestatyn Town Council	1,800	1,800
Santander	-	467
RWE Coastal Partnership	-	1,575
Community Foundation In Wales	-	5,000
Denbighshire Coastal Partnership	8,424	2,808
Gwynt Y Mor	16,709	18,237
Comic Relief Community Fund	4,784	9,933
Prestatyn & Meliden Partnership	6,250	1,250
Communities for Work	-	430
Grantscape	-	2,392
Moondance Foundation	-	3,611
Comic Relief VSEF	-	1,720
National Lotter Community Fund Small Covid Fund	-	9,736
Rhyl Flats Community Fund	-	9,504
Postcode Lottery	13,669	-
Swayne Johnson	265	-
Other grants	23,000	640
	<u>141,578</u>	<u>130,510</u>

3. INVESTMENT INCOME

	2022	2021
	£	£
Deposit account interest	<u>2</u>	<u>5</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2022	2021
	£	£
Depreciation - owned assets	<u>2,574</u>	<u>2,125</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2022**

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2022	2021
Charity activities	4	4
Other	1	1
	<u>5</u>	<u>5</u>

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	10,110	120,440	130,550
Investment income	5	-	5
Total	<u>10,115</u>	<u>120,440</u>	<u>130,555</u>
 EXPENDITURE ON			
Charitable activities			
Operating costs	44,270	73,564	117,834
 NET INCOME/(EXPENDITURE)	 (34,155)	 46,876	 12,721
 RECONCILIATION OF FUNDS			
Total funds brought forward	41,752	4,620	46,372
 TOTAL FUNDS CARRIED FORWARD	 <u>7,597</u>	 <u>51,496</u>	 <u>59,093</u>

8. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2021	32,327	15,624	47,951
Additions	-	1,732	1,732
At 31 March 2022	<u>32,327</u>	<u>17,356</u>	<u>49,683</u>
 DEPRECIATION			
At 1 April 2021	27,752	9,799	37,551
Charge for year	686	1,888	2,574
At 31 March 2022	<u>28,438</u>	<u>11,687</u>	<u>40,125</u>
 NET BOOK VALUE			
At 31 March 2022	<u>3,889</u>	<u>5,669</u>	<u>9,558</u>
At 31 March 2021	<u>4,575</u>	<u>5,825</u>	<u>10,400</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2022**

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR			
		2022	2021
		£	£
Prepayments		<u>2,230</u>	<u>1,508</u>
10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR			
		2022	2021
		£	£
Other creditors		455	344
Accruals and deferred income		31,854	22,093
Accrued expenses		<u>1,897</u>	<u>1,636</u>
		<u>34,206</u>	<u>24,073</u>
11. MOVEMENT IN FUNDS			
		Net	
	At 1/4/21	movement	At
	£	in funds	31/3/22
		£	£
Unrestricted funds			
General fund	7,597	1,725	9,322
Restricted funds			
Big Lottery	-	1,487	1,487
Trusthouse Charitable Foundation	4,909	-	4,909
Government of Ireland; Emigrant Support Programme	500	-	500
Santander voucher account	487	(213)	274
Rhyl Town Council	-	5,384	5,384
RWE Coastal Partnership	6,175	-	6,175
Comic Relief Community Fund	9,933	3,249	13,182
Gwynt Y Mor	11,220	1,501	12,721
Prestatyn & Meliden Partnership	-	3,895	3,895
Denbighshire Coastal Partnership	2,808	(2,576)	232
Prestatyn Town Council	-	1,571	1,571
Grantscape	2,392	-	2,392
Moondance Foundation	3,568	(500)	3,068
Rhyl Flats Community Fund	9,504	-	9,504
Postcode Community Lottery	-	5,272	5,272
	<u>51,496</u>	<u>19,070</u>	<u>70,566</u>
TOTAL FUNDS	<u>59,093</u>	<u>20,795</u>	<u>79,888</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2022**

11. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	30,135	(28,410)	1,725
Restricted funds			
Big Lottery	31,900	(30,413)	1,487
Trusthouse Charitable Foundation	14,727	(14,727)	-
Government of Ireland; Emigrant Support Programme	2,000	(2,000)	-
Santander voucher account	-	(213)	(213)
Rhyl Town Council	11,000	(5,616)	5,384
Comic Relief Community Fund	4,784	(1,535)	3,249
Gwynt Y Mor	16,709	(15,208)	1,501
Prestatyn & Meliden Partnership	6,250	(2,355)	3,895
Denbighshire Coastal Partnership	8,424	(11,000)	(2,576)
Prestatyn Town Council	1,800	(229)	1,571
Moondance Foundation	1	(501)	(500)
Postcode Community Lottery	13,669	(8,397)	5,272
Swayne Johnson	265	(265)	-
	<u>111,529</u>	<u>(92,459)</u>	<u>19,070</u>
TOTAL FUNDS	<u>141,664</u>	<u>(120,869)</u>	<u>20,795</u>

Comparatives for movement in funds

	At 1/4/20 £	Net movement in funds £	At 31/3/21 £
Unrestricted funds			
General fund	41,752	(34,155)	7,597
Restricted funds			
Trusthouse Charitable Foundation	-	4,909	4,909
Government of Ireland; Emigrant Support Programme	-	500	500
Santander voucher account	20	467	487
RWE Coastal Partnership	4,600	1,575	6,175
Comic Relief Community Fund	-	9,933	9,933
Gwynt Y Mor	-	11,220	11,220
Denbighshire Coastal Partnership	-	2,808	2,808
Grantscape	-	2,392	2,392
Moondance Foundation	-	3,568	3,568
Rhyl Flats Community Fund	-	9,504	9,504
	<u>4,620</u>	<u>46,876</u>	<u>51,496</u>
TOTAL FUNDS	<u>46,372</u>	<u>12,721</u>	<u>59,093</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2022**

11. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	10,115	(44,270)	(34,155)
Restricted funds			
Big Lottery	29,680	(29,680)	-
Trusthouse Charitable Foundation	14,727	(9,818)	4,909
Government of Ireland; Emigrant Support Programme	2,000	(1,500)	500
Santander voucher account	467	-	467
Rhyl Town Council	11,000	(11,000)	-
RWE Coastal Partnership	1,575	-	1,575
Comic Relief Community Fund	11,653	(1,720)	9,933
Gwynt Y Mor	18,237	(7,017)	11,220
Prestatyn & Meliden Partnership	1,250	(1,250)	-
Denbighshire Coastal Partnership	2,808	-	2,808
Prestatyn Town Council	1,800	(1,800)	-
Grantscape	2,392	-	2,392
Moondance Foundation	3,611	(43)	3,568
National Lottery covid fund	9,736	(9,736)	-
Rhyl Flats Community Fund	9,504	-	9,504
	<u>120,440</u>	<u>(73,564)</u>	<u>46,876</u>
TOTAL FUNDS	<u>130,555</u>	<u>(117,834)</u>	<u>12,721</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/20 £	Net movement in funds £	At 31/3/22 £
Unrestricted funds			
General fund	41,752	(32,430)	9,322
Restricted funds			
Big Lottery	-	1,487	1,487
Trusthouse Charitable Foundation	-	4,909	4,909
Government of Ireland; Emigrant Support Programme	-	500	500
Santander voucher account	20	254	274
Rhyl Town Council	-	5,384	5,384
RWE Coastal Partnership	4,600	1,575	6,175
Comic Relief Community Fund	-	13,182	13,182
Gwynt Y Mor	-	12,721	12,721
Prestatyn & Meliden Partnership	-	3,895	3,895
Denbighshire Coastal Partnership	-	232	232
Prestatyn Town Council	-	1,571	1,571
Grantscape	-	2,392	2,392
Moondance Foundation	-	3,068	3,068
Rhyl Flats Community Fund	-	9,504	9,504
Postcode Community Lottery	-	5,272	5,272
	<u>4,620</u>	<u>65,946</u>	<u>70,566</u>
TOTAL FUNDS	<u>46,372</u>	<u>33,516</u>	<u>79,888</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2022**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	40,250	(72,680)	(32,430)
Restricted funds			
Big Lottery	61,580	(60,093)	1,487
Trusthouse Charitable Foundation	29,454	(24,545)	4,909
Government of Ireland; Emigrant Support Programme	4,000	(3,500)	500
Santander voucher account	467	(213)	254
Rhyl Town Council	22,000	(16,616)	5,384
RWE Coastal Partnership	1,575	-	1,575
Comic Relief Community Fund	16,437	(3,255)	13,182
Gwynt Y Mor	34,946	(22,225)	12,721
Prestatyn & Meliden Partnership	7,500	(3,605)	3,895
Denbighshire Coastal Partnership	11,232	(11,000)	232
Prestatyn Town Council	3,600	(2,029)	1,571
Grantscape	2,392	-	2,392
Moondance Foundation	3,612	(544)	3,068
National Lottery covid fund	9,736	(9,736)	-
Rhyl Flats Community Fund	9,504	-	9,504
Postcode Community Lottery	13,669	(8,397)	5,272
Swayne Johnson	265	(265)	-
	<u>231,969</u>	<u>(166,023)</u>	<u>65,946</u>
TOTAL FUNDS	<u>272,219</u>	<u>(238,703)</u>	<u>33,516</u>

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2022**

13. FUNDS

Gwynt Y Mor (£16,834) provide funds to for workers salaries and assists with home visit travel.

Rhyl Town Council (£11,000) provides funding to employ an appeal worker and part-time Welfare Rights Trainee to assist with advice in the Rhyl Office.

Bay of Colwyn Town Council (£4,000) and **Prestatyn Town Council** (£1,800) provided funding to assist the residents of their communities to access Welfare Benefit advice.

Prestatyn Coastal Communities Partnership (£5,000) supports the outreach offices in Prestatyn as well as the residents of Prestatyn and Meliden.

Rhyl Coastal Communities Partnership (£5,616) provides funding for advice given within the Rhyl area.

Department of Foreign Affairs and Trade; Emigrant Support Programme (£2,000) the grant awarded covers the period running to 30th July 2022 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families.

The National Lottery community Fund (£31,900) awarded in 2021 will provide funding for an appeal worker in the Conwy area.

National Lottery Community Fund Small Grant (£1,490) funding supporting unemployed and self employed after Covid.

The Trusthouse Charitable Foundation (£14,727) provided funding which will fund an advice worker to assist families in Denbighshire.

Postcode Lottery (£4,732) provided funding towards salaries and running costs with Advice and Appeal work.

Access to Justice (£17,000) funding towards core costs of charities facing hardship.

Independent Care Fund (£4,787) funding towards salaries and travel costs to support older people.

Hilden Trust (£1,250) funding for workers salaries to support refugees and asylum seekers.

Conwy Town Council (£1,000) and **St Asaph Council** (£50) funding to support residents of Conwy and St Asaph.

The Oakdale Trust (£1,000) funding towards training re mental health advice services.

Clients kindly provided donations of £2,083

Benefit Advice Shop

**Detailed Statement of Financial Activities
for the year ended 31 March 2022**

	2022 £	2021 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	84	40
Grants	141,578	130,510
	<hr/>	<hr/>
	141,662	130,550
Investment income		
Deposit account interest	2	5
	<hr/>	<hr/>
Total incoming resources	141,664	130,555
EXPENDITURE		
Charitable activities		
Wages	97,473	97,108
Pensions	1,768	1,774
Service & maintenance charges	2,316	1,871
Insurance	1,146	4,707
Telephone	2,289	2,083
Postage and stationery	1,182	1,621
Advertising	852	1,597
Sundries	781	994
Staff training	352	60
Repairs and maintenance	284	-
Publications	413	619
Computer costs	2,594	606
Travelling expenses	390	144
Room hire	-	125
Fixtures and fittings	686	807
Computer equipment	1,889	1,317
	<hr/>	<hr/>
	114,415	115,433
Support costs		
Governance costs		
Accountancy fees	2,650	2,350
Legal fees	3,804	51
	<hr/>	<hr/>
	6,454	2,401
Total resources expended	<hr/>	<hr/>
	120,869	117,834
Net income	<hr/>	<hr/>
	20,795	12,721

BENEFIT ADVICE SHOP

England & Wales - Charity number 1086003

Accounts

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2021
for
Benefit Advice Shop

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

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for the year ended 31 March 2021**

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Benefit Advice Shop

Report of the Trustees **for the year ended 31 March 2021**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The aim of the Benefit Advice Shop is to ensure that no person loses out financially due to lack of information about, or understanding of, the social security system. This is achieved by providing free, independent, professional advice on all aspects of the benefit system to the general public.

The basic philosophy is that everyone is entitled to high quality, comprehensive, free advice, information and assistance regarding their entitlements through the benefit system. This allows clients to maximise their income and in turn circulates money into the local economy.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The Benefit Advice Shop's performance throughout 2020/21 has been good. It adapted its services well during the Covid 19 Pandemic to ensure that no-one who contacted us lost out on essential help. The demand on the service and the restricted resources available mean that it is not always possible to increase output in all areas of service provision. The Benefit Advice Shop continues to face a serious threat to its current level of provision with cutbacks to its funding. Whilst the organisation is working hard to try to replace this funding, it is finding it difficult, the Benefit Advice Shop would like, however to extend its thanks to those organisations which have continued to provide support over the years as well as those new funders who have provided grants for this financial year.

FINANCIAL REVIEW

Reserves policy

The Benefit Advice Shop has a policy of retaining reserves in order to maintain its services to the community whilst searching for grants and future donations for future periods.

FURTHER FINANCIAL REVIEW DETAILS

In 2020/21 we received funding from Gwyn Y Môr of £16834, Rhyl Town Council of £11,000, Trusthouse Charitable Foundation of £14,727, Bay of Colwyn Town Council of £4000, Conwy Town Council £1000, Prestatyn Town Council £1800, Prestatyn Coastal Communities Partnership £2500, Rhyl Coastal Communities Partnership £5616, National Lottery Community Fund £29680, National Lottery Community Fund Small Covid Fund of £9736, The Mooondance Foundation Covid Fund of £3611, The Community Fund Wales CRF of £5000, Comic Relief VSEF of £1720; for the financial year ended 31st March 2019 the Benefit Advice Shop was awarded a grant of £2000 from Department of Foreign Affairs and Trade; Emigrant Support Programme, the grant awarded covers the period running to 30th July 2020 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families. The grant awarded until the 31st July 2020 has all been spent during this period and the amount remaining for the period from 31st March 2020 to the end of July 2021 will be spent in the next financial year and so has not been recorded as income for the year ended 31st March 2021 but is carried forward as deferred income on the balance sheet.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Type of governing document: Memorandum and Articles of Association

How the Charity is constituted: Company Limited by Guarantee

Trustee selection methods: Elected at General Meeting

Recruitment and appointment of new trustees

The Trustees are appointed at the Annual General Meeting of the Benefit Advice Shop by the members present but can also be appointed during the year at the discretion of the Board of Trustees.

Organisational structure

The Board of Trustees meets monthly and delegates the daily decisions to the members of staff. Assessments and reviews of the achievements and objectives are constantly performed by the staff and the results are forwarded to the Trustees.

The daily management of the Benefit Advice Shop has been delegated by the Trustees to Barry Speake.

Induction and training of new trustees

The induction and training is carried out with regard to the policies and procedures agreed by the Board of Trustees.

Benefit Advice Shop

Report of the Trustees
for the year ended 31 March 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Additional Governance issues

The Benefit Advice Shop has a range of Policies and Procedures in place, including an Independence and Impartiality Policy and an Equality and Diversity Policy. The organisation will provide advice and assistance to any person who contacts them and places no geographical restrictions on its service provision, although this is coming under increasing pressure due to funding restrictions.

In order to be able to properly assist clients it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area, such as Citizens Advice Bureaux, Shelter Cymru, Women's Aid, the Womens' Centre, The Red Cross and various community based and anti-poverty groups. The referral system in operation between local agencies and multi-agency take-up campaigns are two examples of local groups working constructively together to address the many difficulties faced by clients and to ensure the provision of high quality, comprehensive, accessible advice and assistance.

The company does not distribute any monies to the trustees, who are all unpaid volunteers. Any surplus made from the accounts is retained within the reserves of the company.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03828857 (England and Wales)

Registered Charity number

1086003

Registered office

19 Bedford Street
Rhyl
Denbighshire
LL18 1SY

Trustees

Mrs A C Renshaw-Buckley director (resigned 23/6/20)
Mrs H Stoker director (resigned 26/7/21)
C L Hughes director (resigned 26/10/21)
Mrs M G Roberts director
Miss M A Jones director
Mrs P Keating director
Mrs C Holliday director
Mr J A Ball director
Mr J R Drummond (appointed 29/7/20)
Mr R L Thomas (appointed 27/8/20) (resigned 27/4/21)
Ms P Drummond (appointed 29/7/20)
Mr M I Shipley (appointed 29/7/20)

Company Secretary

Mrs M G Roberts

Independent Examiner

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

Report of the Trustees
for the year ended 31 March 2021

OTHER OPTIONAL INFORMATION

The Benefit Advice Shop would like to thank all those organisations which provide funding for their continued support and to extend thanks to those organisations which provided one-off grants.

In 2020 to 2021 the Benefit Advice Shop assisted 4061 people with 5080 enquiries, £263,614.27 in confirmed gains were obtained for clients, money that is circulated back into the local economy.

Finally, it is appropriate to thank both the paid and unpaid staff for the last 12 months. The service provided by unpaid volunteers increases the level of service that can be provided to the public, without the assistance of the volunteers of the Benefit Advice Shop the paid members of staff would be unable to provide the same level of service.

Approved by order of the board of trustees on 18th January 2022 and signed on its behalf by:

M Jones

.....
Miss M A Jones - Trustee

J A Ball

.....
Mr J A Ball - Treasurer

**Independent Examiner's Report to the Trustees of
Benefit Advice Shop**

Independent examiner's report to the trustees of Benefit Advice Shop ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Aled Roberts
BA (Hons) FCA
Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Date: 24-1-2022

Benefit Advice Shop

Balance Sheet
31 March 2021

	Notes	Unrestricted fund £	Restricted funds £	2021 Total funds £	2020 Total funds £
FIXED ASSETS					
Tangible assets	8	7,910	2,490	10,400	7,991
CURRENT ASSETS					
Debtors	9	1,508	-	1,508	1,556
Cash at bank and in hand		<u>159</u>	<u>71,099</u>	<u>71,258</u>	<u>68,599</u>
		1,667	71,099	72,766	70,155
CREDITORS					
Amounts falling due within one year	10	(1,980)	(22,093)	(24,073)	(31,307)
NET CURRENT ASSETS		<u>(313)</u>	<u>49,006</u>	<u>48,693</u>	<u>38,848</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		7,597	51,496	59,093	46,839
ACCRUALS AND DEFERRED INCOME	11	-	-	-	(467)
NET ASSETS		<u>7,597</u>	<u>51,496</u>	<u>59,093</u>	<u>46,372</u>
FUNDS	12				
Unrestricted funds				7,597	41,752
Restricted funds				<u>51,496</u>	<u>4,620</u>
TOTAL FUNDS				<u>59,093</u>	<u>46,372</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 18th January 2022 and were signed on its behalf by:

M A Jones

Miss M A Jones - Chair

J A Ball

Mr J A Ball - Treasurer

The notes form part of these financial statements

Benefit Advice Shop

Statement of Financial Activities
for the year ended 31 March 2021

	Notes	Unrestricted fund £	Restricted funds £	2021 Total funds £	2020 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	10,110	120,440	130,550	122,705
Investment income	3	<u>5</u>	<u>-</u>	<u>5</u>	<u>1</u>
Total		10,115	120,440	130,555	122,706
EXPENDITURE ON					
Charitable activities					
Operating costs		44,270	73,564	117,834	113,589
		<u> </u>	<u> </u>	<u> </u>	<u> </u>
NET INCOME/(EXPENDITURE)		(34,155)	46,876	12,721	9,117
RECONCILIATION OF FUNDS					
Total funds brought forward		41,752	4,620	46,372	37,255
		<u> </u>	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS CARRIED FORWARD		<u>7,597</u>	<u>51,496</u>	<u>59,093</u>	<u>46,372</u>

The notes form part of these financial statements

Benefit Advice Shop

Notes to the Financial Statements for the year ended 31 March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 15% on reducing balance
Computer equipment	- 25% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2021	2020
	£	£
Donations	40	764
Grants	<u>130,510</u>	<u>121,941</u>
	<u>130,550</u>	<u>122,705</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2021**

2. DONATIONS AND LEGACIES - continued

Grants received, included in the above, are as follows:

	2021	2020
	£	£
Rhyl Town Council	11,000	11,000
Colwyn Bay Town Council	4,000	4,000
Conwy Town Council	-	1,000
The National Lottery Community Fund	29,680	29,396
Reaching Justice Wales	-	4,000
Oakdale Trust	-	1,000
Trusthouse Charitable Foundation	14,727	9,818
Government of Ireland; Emigrant Support Programme	2,000	2,000
Prestatyn Town Council	1,800	1,800
Santander	467	175
RWE Coastal Partnership	1,575	6,300
Community Foundation In Wales	5,000	-
Denbighshire Coastal Partnership	2,808	5,616
Gwynt Y Mor	18,237	21,894
Comic Relief Community Fund	9,933	-
Prestatyn & Meliden Partnership	1,250	2,500
Communities for Work	430	-
Conwy Rhyl Flats	-	-
	-	9,385
Rhyl Town Council match funding	-	8,000
Grantscape	2,392	2,392
Moondance Foundation	3,611	-
Comic Relief VSEF	1,720	-
National Lotter Community Fund Small Covid Fund	9,736	-
Rhyl Flats Community Fund	9,504	-
Other grants	640	1,665
	<u>130,510</u>	<u>121,941</u>

3. INVESTMENT INCOME

	2021	2020
	£	£
Deposit account interest	<u>5</u>	<u>1</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2021	2020
	£	£
Depreciation - owned assets	2,125	1,820
Hire of plant and machinery	<u>-</u>	<u>985</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2021**

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2021	2020
Charity activities	4	4
Other	<u>1</u>	<u>1</u>
	<u><u>5</u></u>	<u><u>5</u></u>

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	17,731	104,974	122,705
Investment income	<u>1</u>	<u>-</u>	<u>1</u>
Total	17,732	104,974	122,706
 EXPENDITURE ON			
Charitable activities			
Operating costs	<u>8,627</u>	<u>104,962</u>	<u>113,589</u>
NET INCOME	9,105	12	9,117
Transfers between funds	<u>22,485</u>	<u>(22,485)</u>	<u>-</u>
Net movement in funds	31,590	(22,473)	9,117
 RECONCILIATION OF FUNDS			
Total funds brought forward	<u>10,163</u>	<u>27,092</u>	<u>37,255</u>
TOTAL FUNDS CARRIED FORWARD	<u><u>41,753</u></u>	<u><u>4,619</u></u>	<u><u>46,372</u></u>

8. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2020	32,327	11,090	43,417
Additions	<u>-</u>	<u>4,534</u>	<u>4,534</u>
At 31 March 2021	<u>32,327</u>	<u>15,624</u>	<u>47,951</u>
 DEPRECIATION			
At 1 April 2020	26,945	8,481	35,426
Charge for year	<u>807</u>	<u>1,318</u>	<u>2,125</u>
At 31 March 2021	<u>27,752</u>	<u>9,799</u>	<u>37,551</u>
NET BOOK VALUE			

At 31 March 2021	<u>4,575</u>	<u>5,825</u>	<u>10,400</u>
At 31 March 2020	<u>5,382</u>	<u>2,609</u>	<u>7,991</u>

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2021

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		2021	2020
		£	£
Prepayments		<u>1,508</u>	<u>1,556</u>
10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		2021	2020
		£	£
Other creditors		344	328
Accruals and deferred income		22,093	29,370
Accrued expenses		<u>1,636</u>	<u>1,609</u>
		<u>24,073</u>	<u>31,307</u>
11. ACCRUALS AND DEFERRED INCOME		2021	2020
		£	£
Deferred grants - Santander		<u>-</u>	<u>467</u>
12. MOVEMENT IN FUNDS			
		Net	
	At 1/4/20	movement	At
	£	in funds	31/3/21
Unrestricted funds		£	£
General fund	41,752	(34,155)	7,597
Restricted funds			
Trusthouse Charitable Foundation	-	4,909	4,909
Government of Ireland; Emigrant Support Programme	-	500	500
Santander voucher account	20	467	487
RWE Coastal Partnership	4,600	1,575	6,175
Comic Relief Community Fund	-	9,933	9,933
Gwynt Y Mor	-	11,220	11,220
Denbighshire Coastal Partnership	-	2,808	2,808
Grantscape	-	2,392	2,392
Moondance Foundation	-	3,568	3,568
Rhyl Flats Community Fund	-	9,504	9,504
	<u>4,620</u>	<u>46,876</u>	<u>51,496</u>
TOTAL FUNDS	<u>46,372</u>	<u>12,721</u>	<u>59,093</u>

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2021

12. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	10,115	(44,270)	(34,155)
Restricted funds			
Big Lottery	29,680	(29,680)	-
Trusthouse Charitable Foundation	14,727	(9,818)	4,909
Government of Ireland; Emigrant Support Programme	2,000	(1,500)	500
Santander voucher account	467	-	467
Rhyl Town Council	11,000	(11,000)	-
RWE Coastal Partnership	1,575	-	1,575
Comic Relief Community Fund	11,653	(1,720)	9,933
Gwynt Y Mor	18,237	(7,017)	11,220
Prestatyn & Meliden Partnership	1,250	(1,250)	-
Denbighshire Coastal Partnership	2,808	-	2,808
Prestatyn Town Council	1,800	(1,800)	-
Grantscape	2,392	-	2,392
Moondance Foundation	3,611	(43)	3,568
National Lottery covid fund	9,736	(9,736)	-
Rhyl Flats Community Fund	9,504	-	9,504
	<u>120,440</u>	<u>(73,564)</u>	<u>46,876</u>
TOTAL FUNDS	<u>130,555</u>	<u>(117,834)</u>	<u>12,721</u>

Comparatives for movement in funds

	At 1/4/19 £	Net movement in funds £	Transfers between funds £	At 31/3/20 £
Unrestricted funds				
General fund	10,163	9,104	22,485	41,752
Restricted funds				
Conwy Families First	5,000	-	(5,000)	-
Denbighshire Families First	5,250	-	(5,250)	-
Santander voucher account	7	13	-	20
RWE Coastal Partnership	4,600	-	-	4,600
CAB Communities First	1,500	-	(1,500)	-
CAB Sub Contract	10,735	-	(10,735)	-
	<u>27,092</u>	<u>13</u>	<u>(22,485)</u>	<u>4,620</u>
TOTAL FUNDS	<u>37,255</u>	<u>9,117</u>	<u>-</u>	<u>46,372</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2021**

12. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	17,732	(8,628)	9,104
Restricted funds			
Big Lottery	29,395	(29,395)	-
Oakdale Trust (Training)	1,000	(1,000)	-
Trusthouse Charitable Foundation	9,817	(9,817)	-
Santander voucher account	175	(162)	13
Rhyl Town Council	11,000	(11,000)	-
RWE Coastal Partnership	6,300	(6,300)	-
Gwynt Y Mor	21,894	(21,894)	-
Denbighshire Coastal Partnership	5,616	(5,616)	-
Conwy Rhyl Flats	9,385	(9,385)	-
Rhyl Town Council match funding	8,000	(8,000)	-
Grantscape	2,392	(2,392)	-
	<u>104,974</u>	<u>(104,961)</u>	<u>13</u>
TOTAL FUNDS	<u>122,706</u>	<u>(113,589)</u>	<u>9,117</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/19 £	Net movement in funds £	Transfers between funds £	At 31/3/21 £
Unrestricted funds				
General fund	10,163	(25,051)	22,485	7,597
Restricted funds				
Trusthouse Charitable Foundation	-	4,909	-	4,909
Government of Ireland; Emigrant Support Programme	-	500	-	500
Conwy Families First	5,000	-	(5,000)	-
Denbighshire Families First	5,250	-	(5,250)	-
Santander voucher account	7	480	-	487
RWE Coastal Partnership	4,600	1,575	-	6,175
CAB Communities First	1,500	-	(1,500)	-
CAB Sub Contract	10,735	-	(10,735)	-
Comic Relief Community Fund	-	9,933	-	9,933
Gwynt Y Mor	-	11,220	-	11,220
Denbighshire Coastal Partnership	-	2,808	-	2,808
Grantscape	-	2,392	-	2,392
Moondance Foundation	-	3,568	-	3,568
Rhyl Flats Community Fund	-	9,504	-	9,504
	<u>27,092</u>	<u>46,889</u>	<u>(22,485)</u>	<u>51,496</u>
TOTAL FUNDS	<u>37,255</u>	<u>21,838</u>	<u>-</u>	<u>59,093</u>

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2021

12. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	27,847	(52,898)	(25,051)
Restricted funds			
Big Lottery	59,075	(59,075)	-
Oakdale Trust (Training)	1,000	(1,000)	-
Trusthouse Charitable Foundation	24,544	(19,635)	4,909
Government of Ireland; Emigrant Support Programme	2,000	(1,500)	500
Santander voucher account	642	(162)	480
Rhyl Town Council	22,000	(22,000)	-
RWE Coastal Partnership	7,875	(6,300)	1,575
Comic Relief Community Fund	11,653	(1,720)	9,933
Gwynt Y Mor	40,131	(28,911)	11,220
Prestatyn & Meliden Partnership	1,250	(1,250)	-
Denbighshire Coastal Partnership	8,424	(5,616)	2,808
Prestatyn Town Council	1,800	(1,800)	-
Conwy Rhyl Flats	9,385	(9,385)	-
Rhyl Town Council match funding	8,000	(8,000)	-
Grantscape	4,784	(2,392)	2,392
Moondance Foundation	3,611	(43)	3,568
National Lottery covid fund	9,736	(9,736)	-
Rhyl Flats Community Fund	9,504	-	9,504
	<u>225,414</u>	<u>(178,525)</u>	<u>46,889</u>
TOTAL FUNDS	<u>253,261</u>	<u>(231,423)</u>	<u>21,838</u>

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

Benefit Advice Shop

Notes to the Financial Statements - continued
for the year ended 31 March 2021

14. FUNDS

Gwynt Y Mor (£16,834) provide funds to for workers salaries and assists with home visit travel.

RWE Innogy (£1,575) is a grant to fund an advice worker for the Conwy area outreach offices.

Rhyl Town Council (£11,000) provides funding to employ an appeal worker and part-time Welfare Rights Trainee to assist with advice in the Rhyl Office.

Bay of Colwyn Town Council (£4,000) and **Prestatyn Town Council** (£1,800) provided funding to assist the residents of their communities to access Welfare Benefit advice.

Prestatyn Coastal Communities Partnership (£2,500) supports the outreach offices in Prestatyn as well as the residents of Prestatyn and Meliden.

Rhyl Coastal Communities Partnership (£5,616) provides funding for advice given within the Rhyl area.

Rhyl Flats Community Funds (£9,504) provided funding to support local groups and organisations within the community.

Department of Foreign Affairs and Trade; Emigrant Support Programme (£2,000) the grant awarded covers the period running to 30th July 2021 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families.

The National Lottery community Fund (£29,680) awarded in 2021 will provide funding for an appeal worker in the Conwy area.

Moondance Foundation Covid Relief Fund (£3,611) provided funding for equipment.

National Lottery Community Fund Small Covid fund (£9,736) funding towards salaries and running costs.

The Trusthouse Charitable Foundation (£14,727) provided funding which will fund an advice worker to assist families in Denbighshire.

Community Foundation Wales CRF (£5,000) provided funding for running costs.

Grantscape via Burbobank (£2,392) funding towards advisor salary and outreach expenses for home and hospital visits.

Comic Relief Voluntary Service Emergency Fund (£1,720) funding towards running costs.

Clients kindly provided donations of £1,070

Benefit Advice Shop

Detailed Statement of Financial Activities
for the year ended 31 March 2021

	2021 £	2020 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	40	764
Grants	<u>130,510</u>	<u>121,941</u>
	130,550	122,705
Investment income		
Deposit account interest	<u>5</u>	<u>1</u>
Total incoming resources	130,555	122,706
EXPENDITURE		
Charitable activities		
Wages	97,108	89,024
Pensions	1,774	1,626
Hire of plant and machinery	-	985
Service & maintenance charges	1,871	2,495
Insurance	4,707	2,783
Telephone	2,083	2,716
Postage and stationery	1,621	2,620
Advertising	1,597	1,329
Sundries	994	755
Staff training	60	43
Repairs and maintenance	-	107
Publications	619	124
Computer costs	606	840
Travelling expenses	144	2,061
Room hire	125	370
Fixtures and fittings	807	950
Computer equipment	<u>1,317</u>	<u>869</u>
	115,433	109,697
Support costs		
Governance costs		
Accountancy fees	2,350	2,218
Legal fees	<u>51</u>	<u>1,674</u>
	<u>2,401</u>	<u>3,892</u>
Total resources expended	<u>117,834</u>	<u>113,589</u>
Net income	<u><u>12,721</u></u>	<u><u>9,117</u></u>