THE TOYBOX CHARITY

England & Wales · Charity number 1084243

Details

Other names	TOYBOX, TOYBOX CHARITY
Status	Registered
Legal form	Charitable company
Company number	03963000
Registered	2000-12-21
Register	View on the Charity Commission register

Contact

Address	Challenge House Sherwood Drive Bletchley MK3 6DP
Phone	01908360050
Email	info@toybox.org
Website	www.toybox.org.uk

Activities

Objects: 1. The prevention and relief of poverty anywhere in the world in particular but not exclusively by: a) Providing support for street living and working children, including access to education and healthcareb) Providing support for vulnerable families as to encourage a stable and caring family life and prevent children being forced onto the streets2. The promotion of the rights of the child, as set out in the Universal Declaration of Human Rights, the Convention on the Rights of the Child and subsequent United Nations conventions and declarations, by any means the Trustees in their absolute discretion choose and in particular by raising awareness as to the needs of street living and working children, and advocacy as to how those needs can be best met. 3. The advancement of education of the public in particular but not exclusively by:a) Educating the public about the nature, causes and effects of poverty b) Conducting and procuring research concerning the same and disseminating the results to the public4. The promotion of the active engagement of the Christian church in the provision of support to street living and working children, irrespective of gender identity, age, marital status, ethnic origins, disability, sexual orientation, religion or belief. 5.To carry out any other objects which are exclusively charitable and are beneficial to the community in the places where the charity operates.

Activities: Toybox is an international development agency with a focus on street children. Toybox works with partners looking for many solutions and is driven by the impact we can have on changing the world for street

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children.Our vision is of a just world with no street children.Our mission is to end the injustice of children living and working on the streets.Our core value is to be Courageous.

Classification

- **How:** Makes Grants To Organisations, Provides Human Resources, Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Other Charitable Activities
- **What:** Education/training, The Prevention Or Relief Of Poverty, Overseas Aid/famine Relief, Accommodation/housing, Economic/community Development/employment
- **Who:** Children/young People, The General Public/mankind

Geography

- **Area of benefit:** WORLD
- Bolivia
- El Salvador
- Guatemala
- India
- Kenya
- Nepal
- Sierra Leone

Finances

Period end	Income	Expenditure	Assets	Employees
2025-06-30	£2,027,957	£2,362,480	£540,333	11
2024-06-30	£2,192,548	£2,165,520	£874,856	10
2023-06-30	£1,967,369	£2,188,272	£847,828	10
2022-06-30	£2,111,757	£1,996,876	£1,068,731	12
2021-06-30	£1,964,078	£1,839,952	£953,850	13

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Trustees

Name	Role	Appointed
David Ian Westwood	Chair	2022-06-09
Carina McLeod		2022-09-08
Jamie Richard Sambruck		2021-09-09
Kudzanayi Chinya		2025-12-04
Louise Christine Wilkins		2026-03-05
Myles Harrison		2025-12-04
Victoria Brophy		2024-06-06
William James Trevethen Rockett		2019-09-19

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THE TOYBOX CHARITY

England & Wales - Charity number 1084243

Accounts

ANNUAL REPORT AND FINANCIAL STATEMENTS

for the year ended 30th June 2025

TOYBOX
Changing the world
for street children

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Introduction

WELCOME NOTE

Thank you for taking the time to read our Annual Report. This year, Toybox continued to make meaningful progress in supporting street children around the world, despite the challenges of an ever-changing global context.

We supported eight partners across seven countries, focusing on four key areas: legal identity, education, economic empowerment, and access to justice. At every step, children's rights remained at the centre of our work and decision-making. We also responded to several emergencies, a sobering reminder of the growing impact of climate change on vulnerable communities. If you haven't yet read our Special Report on this issue, we encourage you to explore it at: **toybox.org.uk/special-report**. None of this would have been possible without the continued generosity of our donors, the commitment of our incredible partners on the ground, and the hard work of Team Toybox!

While we've made encouraging progress, the need remains great. In the year ahead, we will build on what we've achieved, continue improving how we work, and explore new ways to support street children in building safer, more hopeful futures. We take our financial responsibilities seriously. This report outlines how we've managed the funds entrusted to us, ensuring they are used effectively, transparently, and with integrity. Thank you for being part of this journey. Your support means the world to us. May God bless and protect you.

Mr David Westwood
Chair of the Toybox Board

Mrs Lynne Morris OBE
CEO of Toybox

David's highlights:

I'm proud of how our storytelling approach has evolved. We now engage directly with young people, not only seeking their permission but now also their guidance on how they want their life stories shared with dignity and respect.

Lynne's highlights:

Birth registration continues to bring me great joy. This year 2,528 children received their birth certificates. I was especially excited by our collaboration with the Guatemalan government to develop an app for midwives to begin the registration process for babies born outside hospitals. In April, the first baby - a boy - was registered using the app, and it filled me with immense joy!

14,937

children, young people, and their caregivers reached directly this year

Introduction

ABOUT TOYBOX

Toybox has been a force for good in the world for over 30 years. The organisation's beginnings trace back to a BBC documentary aired in 1991, which exposed the harrowing reality of children living and working on the streets of Guatemala City. Deeply moved by what they saw, a British couple felt compelled to act — and Toybox was born. Our name was chosen with care, reflecting both a visual symbol and a deeply held belief: that every child deserves a life free from harm and exploitation, and the chance to experience childhood and life in all its fullness.

Our goal

30,000

children and young people in street situations reached during this strategic period

ABOUT TOYBOX

Our vision is a just and fair world with no street children.

Our Mission

During this strategic period (we are in our third and final year) our goal is to reach 30,000 children and young people in street situations through active, sustainable partnerships with local organisations. A key focus is legal identity — we aim to register 5,000 children by September 2026.

Our Core Value and Team Principles

Toybox is a faith-based organisation, and **our core value is to be courageous.** This is supported by five principles that shape our work and culture:

- Putting children and young people first
- Standing firm against injustice
- Being ambitious for positive change
- Innovating with curiosity
- Working as one team, with kindness at the heart

What makes Toybox distinctive as a UK-based NGO

Toybox is a unique organisation, defined by a clear and purposeful approach:

- **Local partnerships:** We work exclusively with local organisations, recognising their deep understanding and connectivity to the communities they serve. This enables co-created programmes, shared learning, and mutual growth.
- **Tailored interventions:** We design bespoke responses based on each context and the specific needs of children in street situations within their context.
- **Financial independence:** Free from reliance on government or institutional funding, we can adapt quickly, unaffected by shifting political priorities.
- **Contextual learning:** Toybox acts as a hub for cross-learning, supporting partners to advocate for change at local, national, and global levels.
- **Accountability and Capacity Building:** We uphold high standards of transparency and impact, while strengthening the long-term capacity of our partners to support their sustainability.
- **Public engagement:** We raise awareness across the UK about the injustices faced by street children and source financial support for this vital work.

Our goal

5,000

children's legal identities registered by September 2026

Part two

STRATEGIC REPORT

In this section

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STRATEGIC OBJECTIVES

We are now two years into our three-year Strategic Plan, and we are on track which is great news. Our focus continues to be children and young people in street situations, and we continue to work with local, grass roots organisations delivering good impact.

Our four key objectives for this three-year strategic period are:

- To positively change the lives of over 30,000 children and young people in street situations through our locally led sustainable partnering model.
- Grow our income by 2% more than the international sector average by the end of the strategic period.
- Have an inclusive, high performing and happy team as captured in an extended staff survey at the end of the strategic period.
- Find the quantum leap for Toybox in fundraising and a new programmatic approach.

IMPACT ASSESSMENT

Over the past 12 months, with your support, we have directly reached more than 14,937 children, young people, and their caregivers – including 47 children and young people with disabilities. This progress has only been possible because of the commitment of our partners, the resilience of the communities we work with, and the generosity of our supporters.

We supported 31 projects (including four emergency responses and seven capacity building projects) across seven countries, working alongside eight dedicated partners. Here is a look at what we have achieved together:

52,319

children, young people and adults were indirectly supported

14,937

children, young people, and their caregivers reached directly

11,187

children and young people directly supported (including 47 with disabilities)

3,750

adults were directly supported

£2,027,957

was raised to fund this vital work

9,567

supporters stood with us to make this possible

IMPACT ASSESSMENT

From a wellbeing survey with 194 children (aged 8-12 years) across seven of our partner organisations in seven countries:

72% rated their wellbeing as either good or very good

77% reported that their wellbeing got better or a lot better in the past year

82% of children reported to be attending school in a formal education system

Given the uncertainty and challenges the children face on a day-to-day basis, we are happy with these results and will continue to work with our partners to strive for year-on-year improvements.

We also saw meaningful change through advocacy with 21 strategic local or national advocacy initiatives focused on bringing sustainable change to children and young people in street and other vulnerable situations were led by our partners.

Image: Jai, 13, India, pictured alongside his mother

IMPACT ASSESSMENT

On the ground, we've continued to walk alongside **children, young people, families and caregivers** in different ways:

Birth registration

2,528

supported to obtain their birth certificate

595

supported to access other identity documents

Justice

830

supported within the justice system mainly in Kenya

Families

1,142

took part in positive parenting or positive discipline sessions

29

children and young people reunited with their families

Emergency support

2,034

received emergency support such as food, clothing, and medical care in response to natural disasters in India, Nepal and Kenya. Support was also provided to families in Guatemala & Bolivia due to economic hardships beyond the norm.

Vocational training

352

completed business skills training

112

completed vocational training courses

97

supported to start small businesses

33

supported into formal or informal employment

Education

3,002

supported to access formal and informal education

Health

975

received counselling and mental health support

915

received support with menstrual hygiene needs

722

received first aid support

KPI AND ACHIEVEMENTS

01. To positively change the lives of over 10,000 children and young people in street situations through our locally led sustainable partnering model. **Hurrah and yes!**

We worked with 11,187 children and young people.

- **To support over 5,000 children and young people to obtain their birth registration documents by 30 June 2025.** During the year we revised this KPI to 3,000 children given the delayed start up of the project to register children via a mobile app in Guatemala. 2,528 children and young people were supported to access their birth certificate and a further 595 children, young people and caregivers supported to access other essential identity documents. So, we did hit the revised forecast!

- **To support over 2,000 children and young people to access formal and non-formal education by 30 June 2025.** We are delighted to say we supported 3,002 children and young people to access education in the past year. (811 in the formal system and 2,191 in the informal system)

- **Four Toybox partners are trained in inclusive programming by 30 June 2025.** We are really pleased to say seven of our partners received training in Inclusive Programming to better enable them to identify and support children with disabilities

- **Five Toybox partners make incremental improvements in safeguarding practices (at least annually) based on an updated scoring framework.** Toybox remains strongly committed to safeguarding children and young people. While we continue to track safeguarding progress rigorously, we did not implement the updated scoring framework this year due to ongoing reviews aligned with changes in our partnering approach. As a result, partners were not scored against this KPI.

- **Six partner safeguarding focal points receive additional training and support including on conducting safeguarding investigations.** Many key partner staff and Toybox Programme Managers received additional safeguarding training and support during the year. However, this did not include investigation training, so the KPI was not met despite many improvements realised. Instead, we agreed that such specialist investigations should be outsourced to independent experts.

- **To refresh the Toybox Theory of Change approach by February 2025 with full roll out to partners by 30 June 2025.** We made a lot of progress this year on updating our Theory of Change approach – as part of our wider Monitoring, Evaluation, Accountability and Learning (MEAL) system, supported by a consultancy. We recognised the need for new and improved software to ensure better efficiencies and data management/ visualisation and so expanded the scope to include a new M&E database so we are still finalising this and will all be completed by 30 June 2026.

KPI AND ACHIEVEMENTS

02. Grow our income by 2% more than the international sector average by the end of the strategic period. **We are currently on track...**

- **Less than 10 complaints about Toybox fundraising activities for this financial year.** We only received five complaints about our fundraising activities over the year. All were acted upon and learning taken forward.
- **Testing of at least two new fundraising products by 30 June 2025.** Yes, we tested more than two new products, mainly at Christmas. The results have provided some good foundations to build upon.
- **Review and cleaning of the supporter database by 30 June 2025.** Completed!
- **Full brand repositioning of the website by 30 June 2025.** The work on the website is still being undertaken and will be completed within the next year.
- **More than 2% of total voluntary income is secured from lapsed supporters.** Almost – we reactivated 1.6% of our lapsed donors over the year.
- **Increase our grant funding by submitting four applications by 30 June 2025.** Three applications were submitted and sadly we were unsuccessful in all of them.

03. Have an inclusive, high performing and happy team and other exciting items!

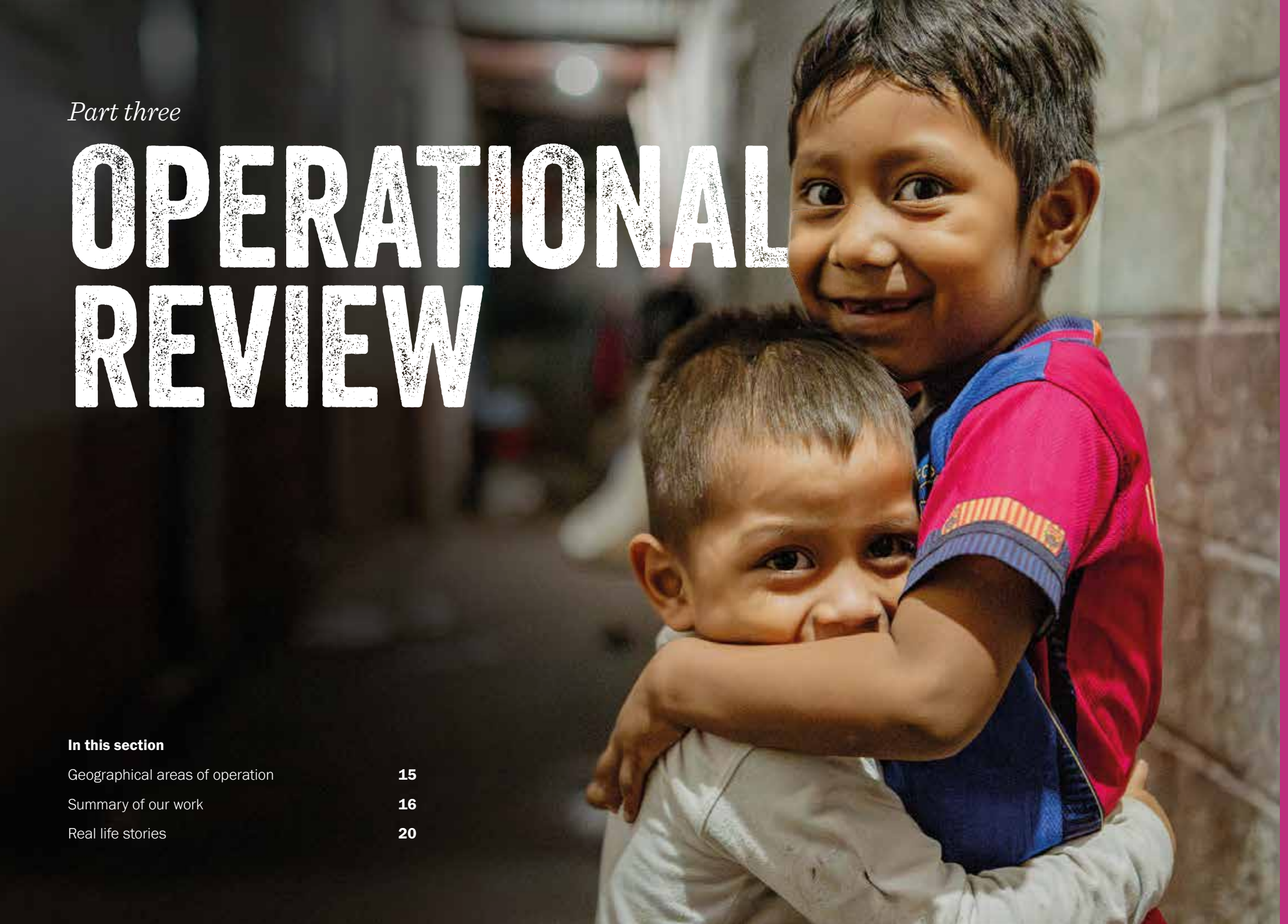
- **Annual staff survey with over 85% of employees agreeing or strongly agreeing that they enjoy working at Toybox.** Yes, delighted to say this is at 100%
- **Total workdays lost to employee sickness are less than 1% by 30 June 2025.** Yes, gratefully we are a healthy bunch with only 0.95% of workdays lost to sickness.
- **At least 2% of employees' hours are spent on training by 30 June 2025.** Yes, we spend 2.5% of our time on training.
- **New accounts package in place and fully operational by January 2025.** Yes. The first live transactions were entered in October 2024 and from Q3 the old system was used for reference only.
- **Tracking and implementing of at least 192 organisational innovations by 30 June 2025.** A good effort was made and 160 incremental and invent innovations were implemented this financial year.

ADDITIONAL ACHIEVEMENTS

- We have been working closely with the National Registration Department of the Guatemalan government to develop an app that allows midwives to begin the official registration process for babies born outside of hospitals. It's been a long and sometimes frustrating journey, but we were absolutely thrilled when the very first baby - a little boy - was officially registered via the app in May 2025. A small moment, but a huge milestone. 60 subsequent births were registered in less than two months.
- We produced and aired our first ever TV advert! It performed reasonably well, especially considering the limited media spend behind it. We know it has potential—we just need more investment to really make it fly.
- One of the KPIs in the new business strand of our strategic plan was to build brand awareness in Milton Keynes, our hometown, both with local businesses and the wider public. That is progressing well. Our now-annual street food festival is gaining momentum, and we're seeing growing support and sponsorship from local companies. Additionally, our presence in the Milton Keynes marathon is spreading.

Part three

OPERATIONAL REVIEW



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GEOGRAPHICAL AREAS OF OPERATION

Toybox exists to create a better world for children living in street situations, especially those who have been forgotten or overlooked by society.

Over the year we worked with eight partners across seven countries, focusing on both the immediate and long-term needs of children, young people, and their caregivers. Our approach is rooted in community-based care, and we are committed to working alongside local governments to push for policy change, raise awareness, and build strong partnerships.

Everything we do is about helping children and families break the cycle of poverty—by listening, learning, and making sure our work is having real impact where it matters most.

Country	Partner
Bolivia	Fundación Alalay
El Salvador	Fundación Viva Juntos por la Niñez
Ethiopia	CHADET
Guatemala	Asociación Nacional Contra el Maltrato Infantil (CONACMI)
Guatemala	Puerta de Esperanza
India	Childhood Enhancement through Training and Action (CHETNA)
Kenya	Pendekezo Letu (PKL)
Nepal	SathSath

SUMMARY OF OUR WORK

The children and young people we work with come from a wide range of backgrounds and experiences. Many face challenges that no child should have to deal with.

They include, but are not limited to, those who:

- live and/or work on the streets
- do not have official identity documents
- are excluded from education and need support to access employment
- need help with their mental health and overall wellbeing
- are in conflict with the law
- are in, or have escaped, harmful situations including violence and neglect
- have experienced exploitation or abuse
- are caring for younger siblings or have children of their own

Image: Petro, a team member from Puerta de Esperanza helps 16-year-old Karla with homework in Guatemala City

SUMMARY OF OUR WORK

A synopsis of our work by thematic approach

At Toybox, we believe every child has the same rights, as outlined in the UN Convention on the Rights of the Child. But many children face barriers that prevent them from accessing or enjoying these rights. That is why we take a child rights approach – educating children about their rights, tackling the obstacles that hold them back, and strengthening the systems meant to protect them.

Our work happens at four levels: with the child, their family, their community, and through influencing government policies and laws. This approach builds on strengths, challenges discrimination, and strives towards lasting change.

Access to Justice for children in conflict with the law

Toybox works to ensure that children, especially those living and working on the streets, can access legal representation and justice when their rights are violated. We support children to understand their rights, provide legal support where needed, and work with families, communities, and authorities to strengthen child protection systems. By challenging injustice and promoting accountability, we help create safer environments where children are heard, respected, and protected. This is a key component of our work in Kenya.

830

children and young people were supported within the justice system

Birth Registration

Toybox prioritises a child's right to identity as a gateway to accessing other rights like health and education. Every child has the right to a name and nationality, yet many—especially those born on the streets—are not registered at birth. Without a birth certificate, children face serious barriers, such as being unable to enrol in school, access healthcare or have legal protection. Toybox helps children and families navigate the complex and often costly process of obtaining official documentation, while also working with policymakers to make systems more accessible and inclusive-particularly for the most vulnerable.

2,528

children and young people supported to obtain their birth certificate

SUMMARY OF OUR WORK

Education

Toybox believes every child has the right to an education, yet street children face many barriers to accessing one. Hidden costs for uniforms and supplies, and stigma from schools often prevent the children we work with to enrol and stay in school. Many spend their days trying to earn money or find food, making education a lower priority. Supporting their access to education goes together with empowering caregivers economically, so families can prioritise learning. This might be through formal schooling or flexible, informal education that helps bridge the gap and is often a gateway back into formal education.

3,002

children were supported to access education

Economic Empowerment

Toybox supports young people with business skills training and start-up loans in order to start their own enterprises which will help them to become self-sufficient. Others undertake vocational training courses, life skills training and tailored support to gain meaningful employment.

352

young people or caregivers completed business skills training

Disability inclusion

Toybox is committed to ensuring that children with disabilities are fully included in all aspects of our work. We work with partners to identify children with disabilities and any special requirements, challenge stigma, and work with families and communities to create inclusive environments where every child can thrive and realise their rights.

47

children and young people with disabilities supported

Child Protection

Toybox works to protect children from abuse, neglect, and exploitation by strengthening the systems designed to keep them safe. We collaborate with families, communities, and local authorities to build awareness, improve reporting mechanisms, and ensure that child protection policies are effectively implemented and upheld.

1,142

parents and caregivers took part in positive parenting or positive discipline sessions

SUMMARY OF OUR WORK

Health, wellbeing and emergency support

Every child has the right to health, including access to food, water, and medical care. For children in street situations, this is often out of reach due to costs, lack of documentation, or discrimination. Toybox helps break down these barriers - offering emergency health support, first aid, and safe spaces where children can rest, clean up, study, or simply talk. Mental wellbeing is also a key focus, as many have faced trauma that led them to the streets or came from life on them.

Please see the table for a full breakdown of all project participants per county.

2,034

people received emergency support such as food, clothing, and medical care

Country	Children/young people (direct)	Adults (direct)	Children/young people (indirect)	Adults (indirect)	Total (direct +indirect)
Bolivia	723	108	2,169	324	3,324
El Salvador	243	166	1,435	680	2,524
Ethiopia	186	0	930	0	1,116
Guatemala	4,477	2,165	1,423	1,054	9,119
India	2,729	1,036	2,820	3,842	10,427
Kenya	1,100	272	1,705	616	3,693
Nepal	1,729	3	1,655	33,666	37,053
Total	**11,187**	**3,750**	**12,137**	**40182,**	**67,256**

*Direct participants are those who participate in and directly benefit from programme activities. Effort is made to ensure that participants who are in more than one activity or project are not counted twice.
**Indirect participants are those who benefit indirectly from the services provided by the projects to the direct participants, such as family members and their wider communities. Other indirect participants include those who hear project related messaging eg through radio, community meetings, drama etc.

AKEYO'S STORY

Image: Akeyo's life has transformed from begging to learning in a classroom

"I was so happy to go to school with my brother. We had never been to school. It felt overwhelming to be in a school uniform."

Nine-year-old Akeyo (pictured) lives in Nairobi with her mother, stepfather and two younger siblings. Born on the streets of Eastleigh (a Nairobi neighbourhood), Akeyo's earliest memories are of begging for money to help her mother afford food and shelter. Her mother was just 12 years old when she lost her parents and fled abuse from relatives in her home village. With nowhere to go, she found herself living on the streets in Nairobi. At 13, she gave birth to Akeyo. Akeyo began begging from an early age. She shares, "I used to beg on the streets from when I was a small child. I would borrow money from passers-by so that we could buy food. If we got good money, we could pay for a room to sleep during cold days."

For several years, begging was their full-time occupation. Akeyo, her mother, and later her two younger siblings would spend long days approaching passers-by. Sometimes they begged as a family, other times they went to different areas and meet later to pool together what they had earned. "I would beg until very late at night when the streets were quiet. I would normally get between 600-800 (£3.50- £4.60) per day. Fridays were good days for begging. The worshippers who come to the mosque are always generous. That's where you could get a lot of money in a short time." To increase their earnings, Akeyo would bring her younger siblings along. "When a passerby saw me carrying my siblings, and we told them we were hungry, they bought us food or gave us bigger amounts of money."

Continued on the next page...

AKEYO'S STORY

Life began to change when Toybox local partner PKL first met Akeyo in 2024. A member of the team shares, "I began working with Akeyo in April 2024 and since then, she has shown significant growth in both her attitude and behaviour. Akeyo was confident from the start, but she initially struggled with her temper and often got into conflicts with other children during sessions. Along with her two siblings, she used to beg in the streets of Eastleigh until as late as 10pm. However, over time, she has made notable progress in managing her anger, building positive relationships, and cooperating with others. She has also become more proactive in reporting cases of abuse she witnesses around her. Akeyo's willingness to join Grade 1, despite her age, (2 years late) is a clear reflection of her determination to transform her life and that of her family."

Last year, Akeyo joined school for the first time, alongside her younger brother. Because of her age and the fact that she was starting school late, special arrangements were made with her teacher to support her learning. Every day, Akeyo wakes up at 6am to prepare for school. Being the oldest in her class has not stopped her from focusing on her education. Despite being in school for only one term, she was proud of her first-ever exam result. She shares, "I scored 88 marks out of 230, I feel I tried." She also shares her determination to improve her skills, "I want to be better at reading and writing."

Outside of school, Akeyo enjoys spending time with her friends, drawing and playing kora (a traditional game using small stones) near their home. Through regular child rights sessions at the project, Akeyo has learned how to protect herself and others - skills that have become vital in her daily life. She shares, "I like attending the project because I have learnt how to protect myself and my friends from bad people. There are many bad people in this area who harm small children. I always tell smaller children they shouldn't follow strangers. Akeyo concludes with sharing her hopes for the future:

"I want to be a soldier to protect my country from enemies. I also want to move my family to a better house and environment – like the beautiful ones we see on TV."

72%

rated their wellbeing as either good or very good from a wellbeing survey with 194 children

Part four

GOVERNANCE & COMPLIANCE

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GOVERNANCE & COMPLIANCE

Toybox is a registered charity and charitable company limited by guarantee governed by its Memorandum and Articles of Association dated 29 March 2000 as amended by special resolution dated 6 December 2000, 28 June 2010 and 4 March 2021 which sets out the objects and powers.

The Charity's objects are restricted specifically, [in each case] only for the public benefit to:

1. The prevention and relief of poverty anywhere in the world in particular but not exclusively by:
   a) Providing support for street living and working children, including access to education and healthcare
   b) Providing support for vulnerable families as to encourage a stable and caring family life and prevent children being forced onto the streets
2. The promotion of the rights of the child, as set out in the Universal Declaration of Human Rights, the Convention on the Rights of the Child and subsequent United Nations conventions and declarations, by any means the Trustees in their absolute discretion choose and in particular by raising awareness as to the needs of street living and working children, and advocacy as to how those needs can be best met.
3. The advancement of education of the public in particular but not exclusively by:
   a) Educating the public about the nature, causes and effects of poverty
   b) Conducting and procuring research concerning the same and disseminating the results to the public
4. The promotion of the active engagement of the Christian church in the provision of support to street living and working children, irrespective of gender, identity, age, marital status, ethnic origins, disability, sexual orientation, religion or belief.
5. To carry out any other objects which are exclusively charitable and are beneficial to the community in the places where the charity operates.

INFORMATION ABOUT THE BOARD

Directors and Trustees

The Directors of Toybox are its Trustees for the purpose of charity law and throughout this report are collectively referred to as the Trustees.

The Trustees serving during the year, and on the date the report was approved, were:

- Mrs V Brophy
- Mr F Caicedo (Resigned 04.12.25)
- Mr K Chinya (Appointed 04.12.25)
- Mrs G Derham (Resigned 5.12.24)
- Mr F Goss (Resigned 04.12.25)
- Mr M Harrison (Appointed 04.12.25)
- Ms C McLeod (Vice-Chair of the Toybox Board)
- Mr W Rockett (Chair of Finance and Audit Committee)
- Mr J Sambruck
- Mr D Westwood (Chair of the Toybox Board)

Appointment of Trustees, Induction and Training

Recruitment begins with an open call for applications, followed by interviews conducted by a Board-appointed panel. Successful candidates are invited to observe a Board meeting, after which the full Board votes on their appointment. Once appointed, Trustees receive a comprehensive information pack and undergo a structured induction. This includes time at the UK office to meet each department and may involve international awareness visits. Ongoing training is provided through publications, updates, and external events as needed.

Trustee and Committee Meetings

Trustees met four times during the year to make strategic and policy decisions. The CEO, appointed by the Trustees, attends meetings without voting rights and oversees day-to-day operations. A Finance and Audit Committee also met four times.

Trustees serve voluntarily, receive no remuneration, and declare any conflicts of interest. Details of expenses are disclosed in Note 5 of the accounts.

GOVERNANCE APPROACHES & PRACTICE

Governance and Board Oversight

Toybox's Board follows a regular schedule to review governance and policy documents, ensuring alignment with best practice and current legislation. Since 2017, the Charity Governance Code for larger charities has served as our benchmark.

Board Evaluation

Annual evaluations include a Skills Audit, Board Effectiveness Survey, and an anonymous Chair review. Findings are shared with the Board to support continuous improvement.

Reported conflicts of interest

During this Financial Year no Trustee Conflicts of Interest were reported.

Board Diversity

Toybox values a diverse and inclusive Board, recognising the strength that varied backgrounds and experiences bring.

In the current financial year:

29% of Trustees identify as female

25% identified as being neurodivergent

30% identified as belonging to minority ethnic communities

These figures reflect our commitment to building a diverse and inclusive Board.

Image: Young people in Guatemala learning baking and cookery skills

INFORMATION ABOUT THE TEAM

Leadership Team

The CEO is responsible for the charity's daily operations and staff management, acting on behalf of the Trustees. The CEO leads a skilled Leadership Team that delivers Toybox's strategy, policies, and programmes.

Key members of the team include:

- **Lynne Morris**
  CEO
- **Naomi Hall Opiyo**
  Director of Impact and Programmes
- **Naomi Lewis**
  Director of Marketing and Fundraising
- **Graeme Everist**
  Director of Finance and Resources

Executive Pay and Salary Structure

Toybox is mindful of public scrutiny around executive pay in the third sector. We aim to recruit dedicated professionals while maintaining a fair and values-driven pay structure. In the current Financial Year, the ratio between the highest-paid employee and the average full-time equivalent (FTE) salary was 2.25 (compared to 2.19 in the last FY), well within our target of keeping this ratio below 3 to ensure equity across the organisation.

Leadership Team salaries are detailed in Note 5 of the accounts. Salaries are reviewed annually, with adjustments based on cost-of-living changes, Consumer Price Index movements to 31 December, affordability, and other relevant factors. All employees are paid at least the Living Wage.

CEO Renumeration

The salary of the CEO is reviewed in line with all other employees.

Equity, Diversity and Inclusion

Toybox conducts annual staff surveys to monitor Equity, Diversity and Inclusion.

In the current financial year:

09% of employees identified as male

09% identified as being neurodivergent with a further 9% who preferred not to say

09% preferred not to disclose disability status

18% identified as belonging to minority ethnic communities

FUNDRAISING

Toybox Fundraising Principles

At Toybox, we are committed to building strong, respectful, and transparent relationships with our supporters. Our work is made possible by the generosity of individuals, companies, and charitable foundations. We uphold the highest standards in our fundraising and communication practices, guided by the following principles:

Transparency

We communicate openly about how donations are used and provide additional information when requested. We aim to inspire supporters by clearly showing the impact their contributions have on street children.

Integrity

We fundraise honestly, never exaggerating or misrepresenting information. We demonstrate the long-term positive impact of our work truthfully and clearly.

Respect

We treat everyone with courtesy and never pressure anyone to donate. We avoid distressing or offensive content, including shock imagery, and always honour supporters' communication preferences.

Compliance

We adhere to all legal requirements, including data protection legislation, ensuring that personal information is handled securely and responsibly.

£3.81

raised this year for every £1 we spent on regular fundraising activities

This Financial Year we received **five complaints** related to our fundraising activities.

FUNDRAISING

During the year we used the following agencies for the fundraising activities listed to the right.

This year, Toybox's Marketing and Fundraising team consisted of five professionals (equivalent to 4.1 full-time employees), dedicated to raising funds from the UK public and other supporters.

05

professionals in the Toybox Marketing and Fundraising team

Agency	Campaign	Support
DM Focus	Easter, Spring, Christmas and Summer Appeals, Street Life magazines, Regular Giving updates, DRTV	Data Management, Media buying, Print, Production and Fulfilment Management
Eye to Eye Television	DRTV	Creative
Fusion Design Associates	Regular Giving update, Prayer Guide, Alternative Gifts, Annual Church Giving Update, Conversion Mailing	Creative
Netnak	Website, Emails, Supporter Magazine, Alternative Gift Catalogue	Creative and Technical
Payroll Giving in Action	Payroll Giving promotional activity	Donor Recruitment
Rogue Creative	Easter, Christmas and Summer Appeals	Creative
Donr	Text fundraising	Inbound text donation processing
Social etc.	Social Media	Social Media Management
StC Payroll Giving	Make a Difference Consortium Payroll Giving	Fulfilment

Part five

RISK MANAGEMENT

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Key organisational policies 32

RISK MANAGEMENT AT TOYBOX

Toybox's Trustees have implemented a comprehensive Risk Management Strategy to address major risks. This includes regular reviews, a detailed risk register, and procedures to mitigate identified risks. Quarterly assessments evaluate the likelihood and impact of risks, with actions taken to reduce their occurrence.

The strategy prioritises high-impact areas such as safeguarding, reputation, finance, funding, international partnerships, and health and safety. Specific procedures are in place to minimise these risks. Additional concerns such as staff retention, erosion of values, mission drift, key relationships, and operational efficiency are also addressed through targeted mitigation measures.

Beyond Risk Management, Toybox actively monitors emerging opportunities and threats. These are discussed during Board meetings and inform strategic and operational planning. This proactive approach ensures risks are swiftly identified and effectively managed, protecting the charity's mission and operations.

Image: A young boy in Kathmandu studies using the Mobile School

KEY RISKS & MITIGATION STRATEGIES

During the year we monitored and identified risks in the areas of; Strategy, Governance, Management, Regulatory Issues, Global and Charity Sector and Significant Projects that are under way. The key risks that were identified included:

External fundraising environment

Concern: Tariffs, global inflation, and unpredictable fundraising conditions
Mitigation: Reactive and proactive strategies; adapting with speed and agility

Decline in growth of database

Concern: Rising costs for mailings and inserts; need for alternative channels
Mitigation: Ongoing review of low-cost solutions

Cash flow and poor planning

Concern: Reserves are lower than previous years; FY26 budget uses remaining designated funds
Mitigation: Cashflow forecasts and flexible deposit accounts reviewed regularly by FAC

Not embracing new technology

Concern: Lack of awareness of new tools and systems
Mitigation: Training and use of MS webinars/seminars

Foreign exchange volatility

Concern: Unpredictable fluctuations
Mitigation: Forward buying strategy; £50k reserves set aside

Duty of care incident

Concern: Travel-related risks
Mitigation: Updated policies, insurance, and HEAT training

Viva in El Salvador

Concern: Government foreign agents' tax of 30% imposed on organisations like Toybox
Mitigation: Viva working through a process of possible exemption

PKL in Kenya

Concern: Whistleblowing Policy was activated in July 2025, alleging mismanagement of Toybox funds
Mitigation: Activation of an external financial investigation which has discovered financial irregularities, poor financial and governance management and concerns around tax payments. Despite these concerns work with project participants did and does continue. Issues highlighted related to staff who no longer work for the organisation. We are working on a development plan to ensure all financial and governance procedures are improved.

KEY ORGANISATIONAL POLICIES

At Toybox, we maintain a comprehensive suite of essential policies to ensure transparency, safety, and accountability across all areas of our work. These policies and more can be found on our website: **www.toybox.org.uk/policies**

Policies include:

- **Safeguarding Policy** - protecting children and vulnerable individuals.
- **Anti-Fraud and Bribery Policy** - ensuring ethical conduct and compliance.
- **Investment Policy** - guiding responsible financial stewardship.
- **Foreign Exchange Policy** - managing currency risks effectively.
- **Data Protection and Privacy Policy** - safeguarding personal and sensitive information.
- **Whistleblowing Policy** - encouraging the reporting of concerns safely.
- **Health and Safety Policy** - promoting a safe working environment.
- **Care for the Environment Policy** - committing to responsible practices.
- **Equity, Diversity and Inclusion Policy** - fostering a fair and inclusive culture.
- **Risk Management Policy** - identifying and mitigating potential risks.
- **Conflict of Interest Policy** - maintaining integrity in decision-making.

Additional working standards

- Misconduct Disclosure Scheme (MDS) which facilitates the sharing of Misconduct data between employers to help improve our safe recruitment of staff and Board members.
- Disability Confident
- Living Wage
- Cyber Essentials+
- Fundraising Regulator

Part six

FUTURE PLANS

In this section

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Future plans

STRATEGIC PRIORITIES FOR THE YEAR

Next year marks the third and final year of our current Strategic Plan. We will continue focusing on children and young people in street situations, working with local partners to deliver high-quality programmes. Alongside this, we aim to secure transformative funding that will significantly expand the number of children we support.

Our four key goals for our three-year strategic plan are to:

- To positively change the lives of over 30,000 children and young people in street situations through our locally led sustainable partnering model.
- Grow our income by 2% more than the international sector average by the end of the strategic period.
- Have an inclusive, high performing and happy team as captured in an extended staff survey at the end of the strategic period.
- Find the quantum leap for Toybox in fundraising and a new programmatic approach.

Image: Children playing games at a Toybox-supported Learning Centre in Kathmandu

KEY PERFORMANCE INDICATORS

Image: Abi, 18, Bolivia

01. Positively change the lives of over 10,000 children and young people in street situations through our locally led sustainable partnering model.

- Support over 2,900 children and young people to obtain birth registration and identity documents by 30 June 2026
- Enable access to formal and non-formal education for more than 2,000 children and young people by 30 June 2026
- Assist over 300 children and young people in street situations in navigating the justice system
- Ensure six partners receive additional safeguarding training and six partners complete a safeguarding risk assessment
- Develop and roll out new M&E database

02. Grow our income by 2% more than the international sector average by the end of the strategic period.

- Fewer than 10 complaints related to Toybox fundraising activities during this Financial Year
- Test at least one new fundraising product by 30 June 2026
- Secure more than 2% of total voluntary income from lapsed supporters
- Submit four grant applications by 30 June 2026 to increase funding
- Hold an event in Milton Keynes to support Milton Keynes brand development by 30 September 2025.
- Develop a new Event Fundraising Strategy by 30 June 2026

KEY PERFORMANCE INDICATORS

03. Have an inclusive, high performing and happy team and other exciting items!

- Conduct an annual staff survey with over 85% of employees agreeing or strongly agreeing that they enjoy working at Toybox by 30 June 2026
- Keep total employee sickness-related absences below 1% by 30 June 2026
- Ensure at least 2% of employee time is dedicated to training by 30 June 2026
- Track and implement a minimum of 192 organisational innovations by 30 June 2026
- Produce text and video training materials covering Toybox internal financial procedures and the budgeting and reporting formats we use with our partners by the end of the financial year.
- Increase automation of regular processes to give extra time for value adding activities across the organisation by 30 June 2026.

Our goal

192

organisational innovations tracked
and implemented by 30 June 2026

Image: A young family outside La Terminal market in Guatemala City

Part seven

SUPPORTERS & PARTNERSHIPS

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ACKNOWLEDGEMENTS

Acknowledging our incredible donors and supporters

The remarkable progress we've made this year simply wouldn't be possible without the unwavering generosity of our donors, churches, corporate partners, trusts, and foundations. Your continued belief in Toybox and your dedication to transforming the lives of street children inspire everything we do. We are profoundly grateful for your support.

Image: Community midwives in Guateamala

PARTNERSHIPS & COLLABORATIONS

Why Partnerships Matter

Toybox's legitimacy as a UK-based organisation is rooted in building genuine partnerships with local grassroots NGOs. These partners bring deep contextual knowledge and trusted relationships within their communities, making them best placed to deliver sustainable solutions. Many have served their cities for over two decades, earning the trust of children and families.

We conduct thorough Partner Assessments before collaboration and every three years thereafter to support continuous improvement. Our partnerships are built on trust, transparency, and accountability. Toybox contributes experience, resources, and tailored training to strengthen locally led development—enhancing impact, legitimacy, and cost-effectiveness while reducing power imbalances.

Image: Anita, 9, with her birth certificate

Collaborations

Toybox actively collaborates with external organisations to amplify our impact:

- **BOND:** Connects us with UK-based international development organisations for shared learning and advocacy
- **Consortium for Street Children:** A global network advocating for children in street situations across 135+ countries
- **British Asian Trust:** Partnered on an education project in Jaipur, India

These partnerships expand our reach, deepen our expertise, and strengthen our collective efforts to improve the lives of street children worldwide.

CONTACT INFORMATION

Address:
Toybox , Challenge House, Sherwood Drive
Bletchley, Milton Keynes MK3 5DP

Telephone: 01908 360 050
Email: info@toybox.org
Web: toybox.org.uk

facebook.com/toyboxcharity
Instagram.com/toyboxcharity

Part eight

FINANCIAL REVIEW

In this section

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Financial Review

Income

Total income for the Financial Year was £2,027,957 (2024: £2,192,548).

Regular Giving fell by £5,232 compared to the previous year and represented 28% of total income (2024: 27%). Legacy donations were £51,682, down from £244,144 in 2024. Individual giving in response to appeals decreased by 4% to £1,068,243 (2024: £1,115,640) while income from Trusts, Foundations and Corporate donors (Principal Gifts) rose by 38% to £321,982 (2024: £232,705)

Bank interest for the year was £13,183 (2024: £21,960).

We strive to use our resources for generating income in the most cost effective and productive way possible. Our fundraising activities are limited to - event fundraising, TV advertising, online advertising and Direct Mail activities, including inserts in publications. In addition, we send appeals to engage our current supporters.

Expenditure

Total resources expended during the year were £2,362,480 (2024: £2,165,520). Charitable expenditure was £1,827,270, representing 77% of total costs (2024: £1,666,056, 77%).

Grants to partners totalled £1,141,288 for the year. This is an increase of £106,510 from 2024. Monitoring and evaluation costs of £277,939 comprised all international and UK support costs including staff costs and travel; and Advocacy and Awareness costs in the UK totalled £256,965

This year, including salaries, £532,613 was spent on raising funds which represents 23% of total expenditure (2024: £499,466, 23%). Staff costs were 24% of total expenditure (2024: 25%), while Other UK costs remained steady at 7% of total expenditure.

Expenditure continues to be closely controlled, and efficient and effective use of our resources is pursued in every area of our work.

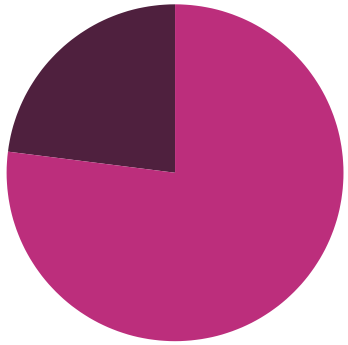
Reserves

Regular giving provides income stability which allows the charity to commit to existing and new projects and make long-term decisions to help more street children. The reserves provide a cushion in the event of shortfalls in income compared to the budget so that projects can be planned and approved within the project planning cycle. The reserves policy is reviewed annually by the Finance and Audit Committee and subsequently approved by the full Board; it was most recently reviewed in September 2025.

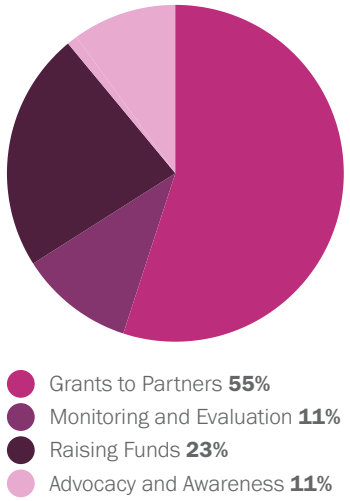
The Board understands that reserves fluctuate throughout the year due to seasonal variations in income and expenditure, and as such we will aim to maintain unrestricted reserves of between 80-100 days of unrestricted expenditure. This amount is sufficient to cover three months of grants to partners, employment curtailment costs and committed annual costs, plus a small amount for any safeguarding or fraud investigations to be carried out as necessary.

Continued on the next page...

Normal Operating Expenditure



Normal Operating Expenditure including salaries



Financial Review

At 30 June 2025 the general unrestricted reserve was £379,668 and equivalent to 64 days of normal expenditure (2024: £574,178, 97 days). The budget for the year ending June 2026 has been set at a level which brings the general unrestricted reserve back in to the desired range by year end.

Prior to this year, a total of £214,774 had been designated by the Trustees for a variety of purposes in the UK (Marketing and IT) and International Programmes. During the year £152,612 of this was expended and a further £32,458 was designated for future investment. The fund balances at 30th June 2025 were:

Marketing Investment	45,229
Birth Registration Project Guatemala	19,093
Other International Programme activities	30,298

In addition, there is a designated fund for forward contract assets or liabilities incurred through our purchasing of foreign currencies. At the year end there is a deficit balance of £64,132 in this fund, which will be written off over the course of the next financial year as the contracts mature.

Restricted reserves represent income which has been received to fund specific projects and the balance therefore needs to be carried forward to be expended by projects in future periods. At 30 June 2025 restricted reserves amounted to £129,877 (2024: £85,904).

At 30 June 2025 the total funds of the charity amounted to £540,333 (2024: £874,856). Therefore, the Trustees are of the view that the Charity is a going concern because it continues to be able to meet its obligations as they fall due.

Important policies

At Toybox we have a wealth of essential policies and procedures including:

- Child and Youth Safeguarding Policy
- Equity, Diversity and Inclusion Policy
- Health and Safety Policy
- Care for the Environment Policy
- Anti-Fraud and Anti-Bribery Policy
- Data Protection Policy
- Donor Acceptance Policy
- Whistleblowing Policy

All these policies and more can be found on our website: **www.toybox.org.uk/policies**

Investment Policy

The aim in investing funds is to provide a maximum income return, whilst ensuring that there is appropriate liquidity to cover both operational costs as timing requires and other reserves as determined by the Reserves Policy.

Our investment policy is to adopt a prudent approach with regard to the investments held and to accept lower rates of returns to reduce the level of speculative risk. As a result, the investment practice is to invest in bank or building society deposits on terms to match the timing of returns to meet the needs of the charity. Toybox does not have a bespoke ethical investment policy but where practically possible Toybox will make investments covered by an ethical policy of the bank with which investments are held.

Foreign Exchange Policy

Managing foreign exchange in a charity is not about speculation or trying to make a profit, but about the management of uncertainty. At the beginning of the financial year Toybox agrees a budgeted expenditure with its partners for the forthcoming year and agrees to pay a certain amount in an agreed currency, based upon a budgeted exchange rate from GB Pounds. Toybox has historically carried any exchange rate risk which arises when the budgeted exchange rate fluctuates from the budgeted rate. In aiming to minimise the exchange rate risk Toybox has used Forward contracts with approved Foreign Exchange providers.

Financial Review

Statement of Trustees' responsibilities

The Trustees (who are also Directors of The Toybox Charity for the purposes of company law) are responsible for preparing the Trustees' report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the Trustees to prepare Financial Statements for each Financial Year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these Financial Statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Financial Statements; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the Financial Statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees:

- are aware there is no relevant audit information of which the charitable company's auditors are unaware and;
- have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of Financial Statements may differ from legislation in other jurisdictions.

Image: Nona, 9, India

Reference and Administrative Details

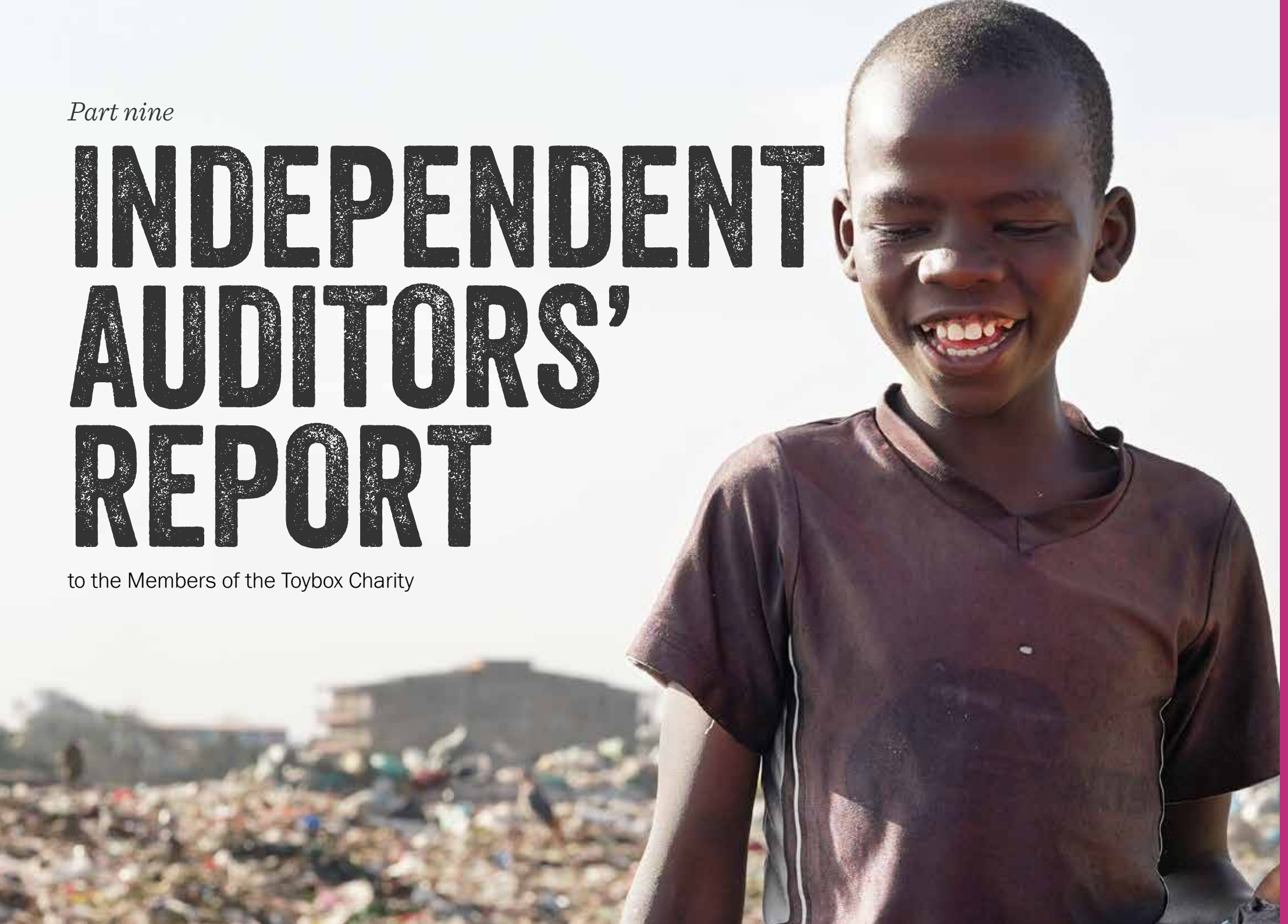
Charity number	1084243
Company number	03963000
Registered Office & Principal Address	Challenge House, Sherwood Drive, Bletchley, Milton Keynes, Buckinghamshire MK3 6DP **Telephone:** 01908 360050 **Email:** info@toybox.org **Website:** www.toybox.org.uk
Auditors	Moore Kingston Smith LLP, 4 Victoria Square, St Albans, AL1 3TF
Bankers	Co-operative Bank, 10 Warwick Lane, London, EC4M 7BP
Approved by the Board of Trustees on 4 December 2025 and signed on its behalf by:	

Mr David Westwood
Chair of Trustees
Date: 4 December 2025

Part nine

INDEPENDENT AUDITORS' REPORT

to the Members of the Toybox Charity



Independent Auditors' Report to the Members of the Toybox Charity

Opinion

We have audited the Financial Statements of the Toybox Charity ('the company') for the year ended 30 June 2025 which comprise The Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet, the Cash Flow Statement and notes to the Financial Statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the Financial Statements:

- give a true and fair view of the state of the charitable company's affairs as at 30th June 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the Financial Statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the Financial Statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the Financial Statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the Financial Statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the Financial Statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the Financial Statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the Financial Statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the Financial Statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the Financial Statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' annual report for the financial year for which the Financial Statements are prepared is consistent with the Financial Statements; and
- Trustees' annual report has been prepared in accordance with applicable legal requirements.

Independent Auditors' Report to the Members of the Toybox Charity

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; [or]
- the Financial Statements are not in agreement with the accounting records and returns; [or]
- certain disclosures of Trustees' remuneration specified by law are not made; [or]
- we have not received all the information and explanations we require for our audit; [or]
- the Trustees were not entitled to prepare the Financial Statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' annual report and from preparing a strategic report.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the Financial Statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of Financial Statements that are free from material misstatement, whether due to fraud or error.

In preparing the Financial Statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the Financial Statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Financial Statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the Financial Statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Trustees.
- Conclude on the appropriateness of the Trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the Financial Statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the Financial Statements, including the disclosures, and whether the Financial Statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Independent Auditors' Report to the Members of the Toybox Charity

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the Financial Statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

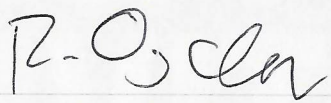
Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are [the Companies Act 2006, the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council]
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the Financial Statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the Financial Statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Roger Ogden
Senior Statutory Auditor
Date: 4th December 2025

for and on behalf of:
Moore Kingston Smith LLP, Statutory Auditor
4 Victoria Square, St Albans AL1 3TF

Part ten

STATEMENT OF FINANCIAL ACTIVITIES

In this section

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Balance Sheet as at 30 June 2025	52
Statement of Cash Flows	53

Statement of Financial Activities (Incorporating an income and expenditure account)

Year Ended 30 June 2025

	Notes	Unrestricted Funds £	Restricted Funds £	2025 Total £	Unrestricted Funds £	Restricted Funds £	2024 Total £
Income from:							
Donations and legacies	2	1,416,716	598,058	2,014,774	1,590,509	580,079	2,170,588
Investments	3	13,183	-	13,183	21,960	-	21,960
Total income		1,429,899	598,058	2,027,957	1,612,469	580,079	2,192,548
Expenditure on:							
Raising funds		532,613	-	532,613	499,464	-	499,464
Charitable activities		684,245	1,145,622	1,829,867	544,279	1,121,777	1,666,056
Total expenditure	4	1,216,858	1,145,622	2,362,480	1,043,743	1,121,777	2,165,520
Net income / (expenditure) for the year	6	213,041	(547,564)	(334,523)	568,726	(541,698)	27,028
Transfers between funds		(547,109)	547,109	-	(547,109)	547,109	-
Net movement in funds		(334,068)	(455)	(334,523)	21,617	5,411	27,028
Funds at 1 July		788,952	85,904	874,856	767,335	80,493	847,828
Funds at 30 June		454,884	85,449	540,333	788,952	85,904	874,856

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above.

Movements in funds are disclosed in note 12 to the accounts. The notes on pages 55 to 68 form part of these accounts.

Balance Sheet as at 30 June 2025

	Notes	2025 £	2024 £
Fixed Assets		-	-
Tangible assets	9	19,572	16,392
Total		19,572	16,392
Current Assets		-	-
Debtors	10	88,349	214,279
Short term deposits		261,327	431,689
Cash at bank		294,760	296,742
Total		644,436	942,710
Creditors: amounts falling due within one year	11	(123,675)	(83,524)
Net Current Assets		520,761	859,186
Net Assets		540,333	875,578
Funds		-	-
Unrestricted: General		379,966	574,178
Unrestricted: Designated		30,488	214,774
Restricted		129,879	85,904
Total Funds	12	540,333	874,856

Company Number: 03963000

The accounts were approved by the Board of Trustees on 4th December 2025 and were signed on their behalf by:

Mr David Westwood

Chair of Trustees

The notes on pages 55 to 68 form part of these accounts.

Statement of Cash Flows

Year Ended 30 June 2025

	Notes	2025 £	2024 £
Cash flows from operating activities		-	-
Net cash used in operating activities		(174,350)	(16,482)
Cash flows from investing activities			
Purchase of tangible fixed assets		(11,176)	(12,032)
Bank interest received		13,183	21,960
Net cash used in investing activities		2,007	9,928
Change in cash and cash equivalents in the year		(172,343)	(6,553)
Cash and cash equivalents at the beginning of the year		728,431	734,984
Change in cash and cash equivalents due to exchange rate movements		-	-
Cash and cash equivalents at the end of the year	8	556,088	728,431

Part eleven

NOTES TO ACCOUNTS

1. Accounting policies

a) Basis of preparation

The charity is a company limited by guarantee and has no share capital. The liability of each Trustee in the event of winding up is limited to £1. The total number of members at 30 June 2025 was 7 (2024:8).

The Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b) Public benefit entity

The Toybox Charity meets the definition of a public benefit entity under FRS 102.

c) Going concern

The Trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The Trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

d) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

For Legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executors to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a Legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. For Residuary Estates income is recognised on receipt of Estate Accounts. Where Legacies have been notified to the charity or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

f) Volunteer services and gifts in kind

No amounts are included in the accounts for services donated by volunteers. The charity received £nil worth of training (2024: nil).

g) Resources expended

Expenditure is recognised when there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required, and the amount of the obligation can be measured reliably.

Overseas grant payments were recognised when a constructive obligation arose which resulted in the payment being unavoidable. Grants to partners may be remitted before the start of the period to which they relate in order to assist partners with their cash flow, and accordingly have been treated as a prepayment at the year end. Should the grant conditions not be met, the payment could be refundable.

Certain expenditure is directly attributable to specific activities and has been allocated to those cost categories. Certain other costs and some staff costs are attributable to more than one activity. In these cases, the costs have been apportioned to the other individual activities on the basis of the time spent by staff on those activities.

Support costs represent the costs incurred by UK based staff directly providing support to charitable activities including governance, management, technical and prayer support.

1. Accounting policies continued...

h) Fund accounting

Restricted funds are those which are to be used for particular purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received for charitable purposes.

Designated funds are unrestricted funds earmarked by the Trustees to be used for the development of international projects, marketing investment and organisational development.

i) Tangible fixed assets

All fixed assets acquired for more than £1,000 are capitalised. Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Furniture & fittings	10% per annum straight line
Equipment	25% per annum straight line

j) Debtors

Debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Where cash is held on a banking platform that combines multiple bank accounts the balance held on the platform is treated as cash at bank.

l) Foreign currencies

Foreign currency transactions are recorded at the exchange rate achieved when the foreign currency was purchased. In order to minimise the risk from buying foreign currencies, forward contracts are entered into. The expenditure is recorded at the average rate of the balance held in the foreign currency account when the payment is made.

Assets and liabilities at the balance sheet date are translated into sterling at the rates of exchange ruling at that date, with exchange gains and losses taken to the Statement of Financial Activities.

m) Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

n) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

o) Pensions

The charity operates a defined contribution stakeholder pension scheme. The pension charge represents the amount payable by the charity to the scheme during the year.

p) Operating leases

Rental charges are applied on a straight-line basis over the period of the lease. There are currently no operating leases.

q) Taxation

Toybox is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

1. Accounting policies continued...

r) Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the Financial Statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities, including creditors and bank loans, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trace creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Other financial liabilities

Derivatives, including forward foreign exchange contracts, are not basic financial instruments. Material derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value of derivatives are recognised in profit or loss in finance costs or finance income as appropriate, unless hedge accounting is applied and the hedge is a cash flow hedge.

Debt instruments that do not meet the conditions in FRS 102 paragraph 11.9 are subsequently measured at fair value through profit or loss. Debt instruments may be designated as being measured at fair value though profit or loss to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

2. Income from donations and legacies

	Unrestricted £ 2025	Restricted £ 2025	Total £ 2025	Unrestricted £ 2024	Restricted £ 2024	Total £ 2024
Regular giving	572,867	-	572,867	578,099	-	578,099
Principal gifts	14,592	307,390	321,982	10,188	222,517	232,705
Other donations	789,575	278,668	1,068,243	778,077	337,563	1,115,640
Voluntary income	1,377,034	586,058	1,963,092	1,366,364	560,080	1,926,444
Legacies	39,682	12,000	51,682	224,144	20,000	244,144
Total	**1,416,716**	**598,058**	**2,014,774**	**1,590,508**	**580,080**	**2,170,588**

3. Income from investments

Investment income totalling £13,183 arises from interest bearing deposit and current accounts.

No income from investments was attributable to restricted funds (2024: nil)

4. Analysis of expenditure on charitable activities

2025	Raising funds £	Charitable Activities £			Support costs £	Total 2025 £
		Grants to partners	Monitoring & Evaluation	Advocacy & Awareness		
International projects	-	1,141,288	-	-	-	1,141,288
International support costs	-	-	22,949	-	-	22,949
UK staff costs	129,754	-	193,485	119,178	121,179	563,596
Marketing & fundraising	364,426	-	-	102,514	-	466,940
UK office costs	38,433	-	61,143	34,939	33,192	167,707
Total	**532,613**	**1,141,288**	**277,577**	**256,631**	**154,371**	**2,362,480**
Support costs allocated	-	153,675	362	334	(154,371)	-
Total	**532,613**	**1,294,963**	**277,939**	**256,965**	**-**	**2,362,480**

2024	Raising funds £	Charitable Activities £			Support costs £	Total 2024 £
		Grants to partners	Monitoring & Evaluation	Advocacy & Awareness		
International projects	-	1,034,778	-	-	-	1,034,778
International support costs	-	-	17,623	-	-	17,623
UK staff costs	125,754	-	187,519	115,504	117,443	546,220
Marketing & fundraising	336,827	-	-	79,307	-	416,134
UK office costs	36,885	-	47,489	32,428	33,965	150,765
Total	**499,465**	**1,034,778**	**252,631**	**227,239**	**151,408**	**2,188,272**
Support costs allocated	-	150,392	536	480	(151,408)	-
Total	**499,465**	**1,185,170**	**253,167**	**227,719**	**0**	**2,188,272**

Grants were made to partner organisations to implement programmes with street children. Our partner organisations during the year are detailed in the Trustees Report. UK staff costs include those who are working in the UK and internationally and consist of all costs relating to UK staff employed, including their training and development. Staff and support costs are allocated to the areas of activity according to staff time spent on each activity. Support costs include governance costs of £13,350 for audit fees (2024: £12,906) and £nil for Trustee expenses (2024: £nil).

5. Staff costs and numbers

	2025 Actual No	2025 FTE No	2024 Actual No	2024 FTE No
The average number of contracted employees during the year was:				
Overseas	4.1	3.5	3.6	3.1
Advocacy & Awareness	2.5	2.0	2.6	2.1
Fundraising	2.5	2.2	2.7	2.4
Support	2.2	1.9	2.7	2.2
Total	**11.3**	**9.6**	**11.6**	**9.8**

	2025 £	2024 £
The cost of employing these staff was:		
Salaries	482,018	463,207
Social security costs	37,121	36,755
Employer's pension contributions to defined contribution scheme	30,978	30,178
Total	**550,117**	**530,140**

The total employee benefits including salaries and pension contributions of the Leadership Team were £287,068 (2024: £267,772). One employee earned within the range £60,001 to £69,999 (2024: one). One employee earned within the range £70,001 to £79,999 (2024: none). One employee earned within the range £90,001 to £99,999 during the year (2024: one).

The charity Trustees were not paid nor received any other benefits from employment with the charity in the year. No Trustees received payment for professional services supplied to the charity (2024: £0). During the year Trustees expenses incurred were £nil (2024: £0).

6. Net income/(expenditure) for the year

	2025 £	2024 £
This is stated after charging /(crediting) :		
Depreciation	7,996	5,612
Currency loss / (gain)	-	113
Auditors remuneration: UK audit (excluding VAT)	11,125	10,755
Provision of corporation tax services by auditors	1,050	1,050

7. Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2025 £	2024 £
Net income for the reporting period	(334,523)	27,028
Depreciation charges	7,996	5,612
Bank interest	(13,183)	(21,960)
(Increase) / Decrease in short term deposits with 120 days notice		
(Increase) / decrease in debtors	126,171	(36,731)
Increase / (decrease) in creditors	39,189	9,570
Net cash provided used in operating activities	**(174,350)**	**(16,481)**

8. Analysis of cash and cash equivalents

	At 1 July 2024 £	Cash flows £	Other changes £	At 30 June 2025 £
Cash in hand	296,742	(1,982)	-	294,760
Short term deposits up to 90 days notice	431,689	(170,362)	-	261,327
Total cash and cash equivalents	**728,431**	**(172,344)**	**-**	**556,087**
Total cash and short term deposits	**728,431**	**(172,344)**	**-**	**556,087**

9. Tangible non-current assets

	Furniture & Fittings £	Equipment £	Total £
Cost			
At 1 July 2024	3,875	81,238	85,113
Additions		11,176	11,176
Disposals	-	-	-
At 30 June 2025	**3,875**	**92,414**	**96,289**
Depreciation			
At 1 July 2024	3,875	64,846	68,721
Charge for the Year		7,996	7,996
Disposals	-	-	-
At 30 June 2025	**3,875**	**72,842**	**76,717**
Net Book Value			
At 30 June 2025	-	19,572	19,572
At 30 June 2024	-	16,392	16,392

The assets owned by the charity are used for direct charitable purposes.

10. Debtors

	2025 £	2024 £
Gift Aid recoverable	52,592	13,838
Prepayments	29,684	24,447
Grants to partners	-	148,666
Other debtors	6,073	27,569
Total	**88,349**	**214,520**

The grants to partners shown above were remittances which were made before the year end relating to budgeted expenditure for the period April to June in the next financial year.

11. Creditors: amounts falling due within one year

	2025 £	2024 £
Trade Creditors	11,458	29,734
Taxation and social security	11,265	11,610
Derivitive Liability - Forward Contracts	64,132	3,171
Accruals and other creditors	36,820	39,971
Total	**123,675**	**84,487**

Toybox enters in to Forward Contracts for the purchase of foreign currency. These contracts have been measured at fair value on the quoted market price as determined by the financial institution, giving rise to the Derivative Liability.

12. Movements in funds

Restricted funds		At 1 July 2024 £	Income £	Expenditure £	Transfers £	At 30 June 2025 £
Guatemala	Birth Registration	-	36,380	36,380	0	-
	Alerta Temprana	-	-	9,223	9,223	-
	SCC rights	-	-	147,632	147,632	-
	Puedez	-	10,000	38,221	28,221	-
	Capacity Building	-	-	11,501	11,501	-
	Capacity Building	-	-	8,618	8,618	-
	Emergency Funding	-	-	2,120	2,120	-
El Salvador	Street Outreach	-	4,000	54,223	50,223	-
	Advocacy	-	14,000	37,399	23,399	-
	Innovation	-	-	912	912	-
	Capacity Building	-	-	32,825	32,825	-
Bolivia	Economic Empowerment & Outreach	-	53,600	59,965	6,365	-
	Citizenship (includes Birth Registration)	-	22,000	55,572	33,572	-
	Advocacy	-	55,875	55,875	-	-
	Capacity Building	-	-	12,063	12,063	-
India	Stripe	-	27,320	146,049	118,729	-
	Jaipur - Twinkling Stars	58,244	80,000	83,713	-	54,531
	Period Poverty	-	-	358	358	-
	Capacity Building	-	-	5,735	5,735	-
Kenya	Wezesha	-	139,597	161,956	22,359	-
	Capacity Building	-	-	7,578	7,578	-
	Flood Recovery Programme	27,660	-	10,314	-	17,346
Nepal	ROTE	-	-	45,226	45,226	-
	My Birth Registration, My Identity	-	54,893	54,893	-	-
	ROTE Phase 2	-	58,000	-	-	58,000
	Emergency Funding	-	-	9,135	9,135	-
	Capacity Building	-	-	12,885	12,885	-
Ethiopia	Chadet	-	42,393	45,251	2,858	-
Total restricted funds		**85,904**	**598,058**	**1,145,622**	**591,539**	**129,877**

12. Movements in funds continued...

Unrestricted funds		At 1 July 2024 £	Income £	Expenditure £	Transfers £	At 30 June 2025 £
Designated funds	Forward Contract Liability	-	-	64,132	-	(64,132)
	International Programme	144,206	-	82,044	(12,771)	49,391
	Marketing Investment	70,568	-	70,568	45,229	45,229
	Total Designated funds	214,774	-	216,744	32,458	30,488
General funds		574,178	1,429,899	1,000,114	(623,997)	379,966
Total unrestricted Fund		**788,952**	**1,429,899**	**1,216,858**	**(591,539)**	**410,454**

Total funds	At 1 July 2024 £	Income £	Expenditure £	Transfers £	At 30 June 2025 £
Total restricted funds	85,904	598,058	1,145,622	591,539	129,877
Total unrestricted Funds	788,952	1,429,899	1,216,858	(591,539)	410,454
Total funds	**874,856**	**2,027,957**	**2,362,480**	**-**	**540,331**

Details of the work of each overseas project are given in the Trustees Report. Income is restricted to the project when the donation is received specifically for the work of that project. Most of the income received by the charity is unrestricted, and so is transferred to fund projects where there has been no specific donor commitment. Designated funds represent those amounts that have been set aside for specific expenditure in future financial years.

13. Analysis of Net Assets Between Funds

	General unrestricted £	Designated £	Restricted £	Total Funds £
Tangible Fixed Assets	19,572	-	-	19,572
Current Assets	484,071	30,488	129,877	644,436
Current Liabilities	(123,675)	-	-	(123,675)
Net assets at the end of the year	**379,968**	**30,488**	**129,877**	**540,333**

14. Pension Scheme

The charity operates a defined contribution stakeholder pension scheme on behalf of its employees. The assets of the scheme are held separately from those of the charity. At 30 June 2025 there were outstanding contributions of £5,431 (2024: £5,246).

15. Related party transactions

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

16. Commitments

Toybox enters in to Forward Contracts to purchase US Dollars, Kenyan Shillings and Indian Rupees to reduce the risk that the charity faces should the value of Sterling decline over the next 12 months. At 30th June 2025, the following contracts were in place:

USD Maturity Date	USD Value
15/09/2025	30000
15/09/2025	40000
15/09/2025	30000
15/09/2025	37500
15/12/2025	70000
16/12/2025	25000
16/12/2025	40000
16/03/2026	110000
16/03/2026	25000
18/06/2026	35000
18/09/2026	35000
14/12/2026	35000

KES Maturity Date	KES Value
15/09/2025	1300000
15/09/2025	1000000
15/09/2025	3000000
15/12/2025	3100000
15/12/2025	1000000
15/12/2025	1250000
16/03/2026	5000000
18/06/2026	1600000

INR Maturity Date	INR Value
15/09/2025	2000000
15/09/2025	1000000
15/09/2025	2000000
15/12/2025	3000000
15/12/2025	1000000
15/12/2025	1000000
16/03/2026	5000000
18/06/2026	1000000

17. Contingent Asset

At the end of June, the charity knew of the entitlement to a percentage of the residuary estates of three deceased supporters, but it was not possible to quantify the amount that the charity was entitled to from these estates. In line with the charity's accounting policy, this income was not recognised in the year. At the Balance Sheet date, these amounts were still not finalised.

TOYBOX
Changing the world
for street children

Address:
Toybox , Challenge House, Sherwood Drive
Bletchley, Milton Keynes MK3 5DP

Telephone: 01908 360 050
Email: info@toybox.org
Web: toybox.org.uk

Charity number: 1084243
Company number: 03963000

facebook.com/toyboxcharity
Instagram.com/toyboxcharity

THE TOYBOX CHARITY

England & Wales - Charity number 1084243

Accounts

TOYBOX
Changing the world
for street children

THE TOYBOX CHARITY

Annual Report & Financial Statements
for the year ended 30th June 2024

Charity Number
1084243.

Company Number
03963000.

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INTRODUCTION

1

Welcome note from the Toybox Chair and CEO

Hello and thank you for taking the time to read our Annual Report. This year has been one of continued progress where we have made real strides in changing the world for street children. Thanks to the ongoing support of our donors, the hard work of Team Toybox and the dedication of our partners in country.

This year we supported nine partners in seven countries with a focus on legal identity, education, economic empowerment and access to justice with a focus on child rights. Additionally, we responded to numerous natural emergencies affecting street children, many of which are a sad indictment of climate change.

My highlight for the year (Lynne) was the decision to design and test an app-based solution for birth registration in Guatemala in conjunction with the civil registry office. If this app is successful, it will be transformative in giving all children access to their legal identity thus opening the door to education, healthcare and employment.

My highlight for the year (David) was the decision to begin working in Ethiopia, where we can have a real and considered impact on children who are living on the streets of Addis Ababa. I am excited to see how this project develops and to fully understand how we can support street children in this context.

Managing our finances responsibly remains a top priority. This report provides a full account of our financial performance for the year, showing how we have used the funds entrusted to us to maximise impact. We are pleased to report a surplus, which will be used to grow our programmes further in the coming year.

While we have made strong progress, we know there is still more to do. Over the next year, we will build on these achievements, continue to improve our effectiveness and find new ways to reach more street children.

Thank you for being part of this journey and may God bless and protect you this following year.

Mr David Westwood | Chair of the Toybox Board

Mrs Lynne Morris OBE | CEO Toybox

An overview of Toybox's vision and mission

Toybox has been a force for good for in the world for over 30 years now. The organisation's mustard seed was a BBC documentary, aired in 1991, depicting the heartbreaking brutality of children forced to live or work on the streets of Guatemala City. Moved by this programme, a British couple decided to act and thus Toybox was born. Our name was thoughtfully chosen to encapsulate the visual representation and deep belief that every child deserves a childhood free from harm and exploitation, with the opportunity to live life in all its fullness.

Our vision

Our vision is of a just and fair world with no street children.

Our mission during this strategic period is to reach 30,000 children and young people in street situations through active, sustainable engagement with local partners. With a focus on legal identity, we will register 5,000 children by September 2026.

Our core values and team principles

At Toybox we have one core value, to be courageous.

Underpinning the core value are our principles:

- To put children and young people first.
- To stand rooted against injustice.
- To be ambitious for positive change in the world.
- To innovate with curiosity.
- To work as one team and be kind.

Our added value as a UK-based NGO

Toybox is a unique Non-Governmental Organisation (NGO) that sets itself apart from others in several ways:

- **Local Partnerships:** We actively choose to work with local organisations as we believe they are best placed to respond to the specific needs of children and young people within their contexts. This fosters local programme co-creation, joint learning, expertise and sharing.
- **Tailored Approach:** We provide bespoke interventions relevant to the context and the child's situation. We do not run predetermined economies of scale models.
- **Financial Independence:** We are not dependent on government or institutional donor funding. This allows us to engage directly with the hardest-to-reach children, unaffected by changes to the ever-changing political landscape.
- **Contextual Learning:** Toybox serves as a centre of cross learning for our partners. We support our partners in advocating for change at a local, national and global level.
- **Accountability and Capacity Development:** We maintain high standards of impact, transparency, and accountability. Our work supports the capacity strengthening our partners, enabling them to operate efficiently, effectively and sustainably in the long-term.
- **Awareness Building:** We actively raise awareness among the UK public about the injustices faced by children and young people in street situations to raise funds for this vital work.

Key achievements this year

Selection of a new partner in a new country, Ethiopia and a new partnership started in India specifically focused on disability inclusion to support us and our Asia partners.

Responded to emergency situations in four countries – unrest in Guatemala, flooding in Kenya and El Salvador and a heatwave in India.

Completed three project evaluation exercises which provide externally verified evidence of the impact of our work and changes in children's lives.

Grew overall income from the previous year by 11%, despite economic challenges.

Rolled out a new Project Management System.

STRATEGIC REPORT

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This year saw the beginning of a new three-year strategy for Toybox. Our focus for this period will continue to be children and young people in street situations and we will continue to work with local partners to deliver high quality programmes. In addition, we will look for the funding and fundraising quantum leap which will transform the number of children we can support.

Our four key objectives for this three-year strategic period are:

Positively change the lives of over 30,000 children and young people in street situations through our locally led sustainable partnering model.

Grow our income by 2% more than the international sector average by the end of the strategic period.

Have an inclusive, high performing and happy team, as captured in an extended staff survey at the end of the strategic period.

Find the quantum leap for Toybox in fundraising and a new programmatic approach.

Our Key Performance Indicators (KPIs)

Did we achieve what we wanted to do this year? The KPIs we set ourselves for this year and our progress so far are outlined below:

1/

To positively change the lives of over 10,500 children and young people in street situations through our locally led sustainable partnering model.

So close – 10,309 were directly supported – plus an additional 2,676 adults.

To support over 4,000 children and young people to obtain their birth registration documents by 30 June 2024.

YES – 4,627 children and young people were supported to obtain their birth registration documents. Alongside this, 210 adults also received their birth certificates. An additional 1,787 children, young people and their caregivers were supported to obtain other critical identity documents.

To support over 1,300 children and young people to access formal and non-formal education by 30 June 2024.

YES – we supported 752 children to access formal education and 2,964 children and young people to access non-formal or alternative education provision. A total of 3,716!

50% of Toybox partners are trained in inclusive programming by 30 June 2024.

CLOSEISH! – Only three of our seven partners (43%) have been trained this year and are rolling out more inclusive programme components – especially in terms of inclusion of children and care givers with disabilities. We also took on a new partner who specialises in disability inclusion to further this approach.

Five Toybox partners make incremental improvements in safeguarding practices (at least annually) based on an updated scoring framework.

FIVE PARTNERS have made incremental improvements in their safeguarding this year. However, due to upcoming changes in how we assess safeguarding, we did not use an updated scoring framework to get this evidence.

Six partner safeguarding focal points receive additional training and support including on conducting safeguarding investigations.

ONLY ONE SHORT – Five safeguarding focal points received additional training and support.

To fully embed and utilise Monday.com for grant management by 31 January 2024.

YES – Monday.com is up and running and being used successfully across our three departments. We continue to make incremental improvements.

2/

Grow our income by 2% more than the international sector average by the end of the strategic period.

This KPI will be evaluated at the end of the strategic period.

Less than 10 complaints about Toybox fundraising activities for this financial year.

YES – we had five complaints last year and seek to learn from each of these.

Testing of at least two new fundraising products by 30 June 2024.

YES – we created a fundraising specific product and a new acquisition product.

Embedding of digital media strategy with 11,875 social media engagements by 30 June 2024.

YES – the digital media strategy developed well this year and we had 181,050 social media impressions and 11,891 social media engagements.

3/

Have an inclusive, high performing and happy team and other exciting items!

Annual staff survey with over 85% of employees agreeing or strongly agreeing that they enjoy working at Toybox.

YES! The Annual Staff Survey undertaken on a cold Monday January morning stated that 100% of employees either agreed or strongly agreed that they enjoy working for Toybox.

Total workdays lost to employee sickness are less than 1% by 30 June 2024.

YES – we are thankfully a happy and well organisation with the KPI at 0.73% this year.

At least 2% of employees' hours are spent on training by 30 June 2024.

SO NEARLY THERE – 1.5% as the team are excellent at sourcing free training or getting the costs down!

Migrate all our software packages to the cloud by 30 June 2024.

YES – with the exception of our accounts package all our other software has been migrated to the cloud.

The tracking and implementing of at least 120 incremental and disruptive innovations by 30 June 2024.

YES'ish – we had 126 innovations this year with 17 being disruptive innovations, so we need more disruption next year!

Impact assessment

In the past 12 months, with your support, we have reached over 10,309 children, young people, and their caregivers.

WE SUPPORTED 29 PROJECTS

(including four emergency responses) with eight partners in six countries.

10,309

children and young people directly supported.

2,676

adults directly supported.

23,628

people indirectly supported including 9,106 children and young people.

9,790

supporters have stood alongside us – financially and through prayer

£2,192,548

total income raised.

52% IMPROVED WELLBEING

From a survey undertaken with children across three of our partners, 52% stated their wellbeing had improved in the past year and 26% said it had significantly improved. Given the contexts and uncertainty these children and young people live in, these are incredible results!

NINE

strategic local or national advocacy initiatives undertaken by our partners within Toybox-funded projects have been taken up by governments, resulting in policy or practice change benefitting children and young people in street situations.

580

children and young people have been supported whilst navigating the justice system – mainly in Kenya.

352

young people or caregivers completed business skills training and 74 young people have completed a vocational training course.

1,979

parents and caregivers have taken part in positive parenting or positive discipline sessions to reduce violence at home and promote stronger family relationships.

3,196

people including 2,826 children and young people have benefitted from emergency support this year including receipt of food, clothing, medical and other emergency support, largely as a result of natural disasters directly affecting those in our projects in four countries (India, Nepal, Kenya and Guatemala).

OPERATIONAL REVIEW

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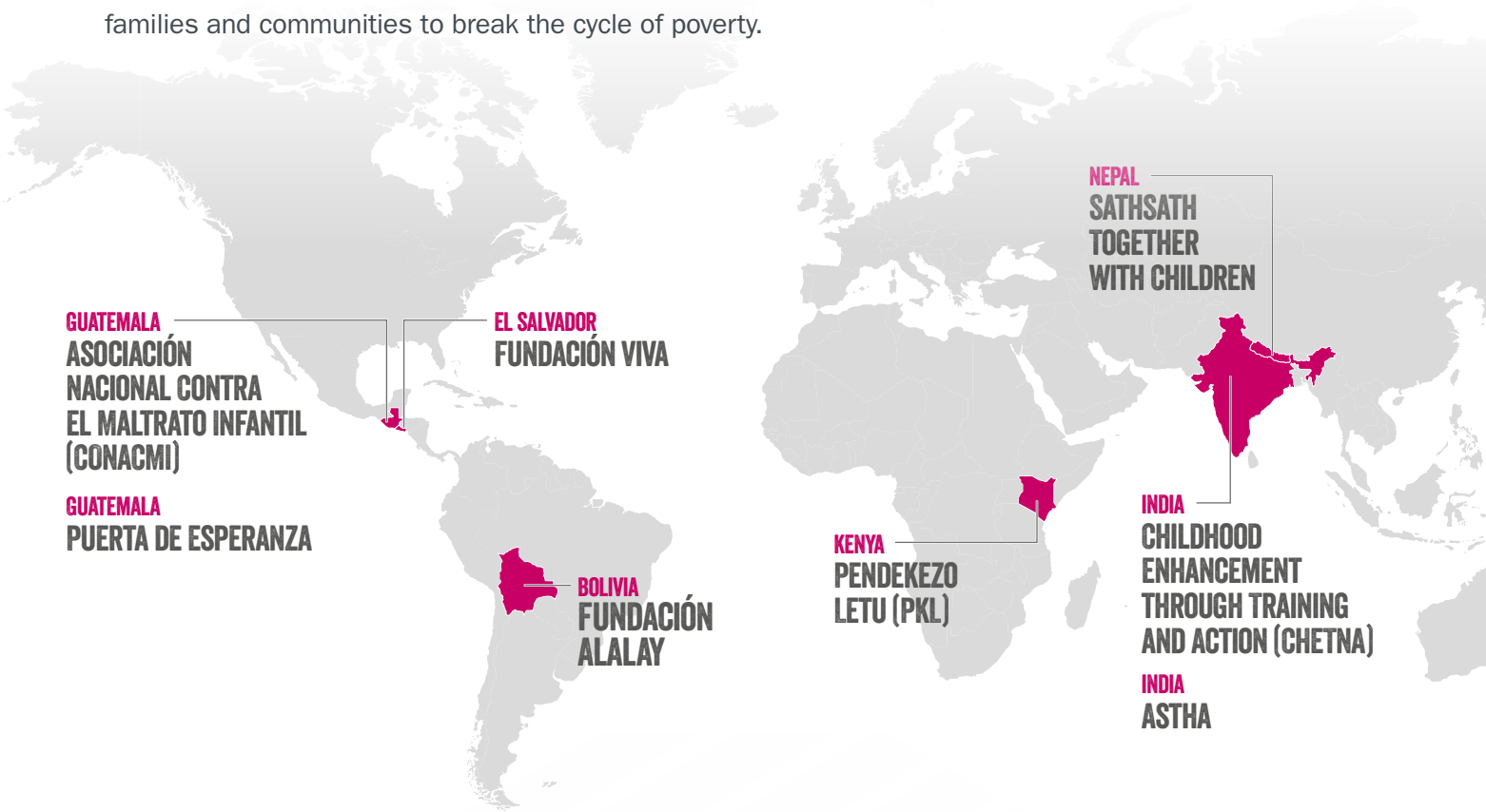
Geographical areas of operation

Toybox exists to create a better word for children in street situations and to support those society has forgotten or does not care for. Working with eight partners in six countries, our goal is to provide for both the immediate and long-term needs of children, young people and their caregivers. We promote community-based care and engage with local governments for policy reform, to raise awareness, to foster partnerships and to evaluate our impact to empower street children and their families and communities to break the cycle of poverty.



Our areas of thematic focus this year include:

- Birth registration
- Access to justice for children in conflict with the law
- Child protection strengthening systems
- Economic empowerment
- Education
- Emergency support
- Health and well-being
- Disability inclusion

Summary of programmes

The children and young people we work with include but are not limited to those who:

- live and/or work on the streets.
- do not have their official identity documents.
- are excluded from education and need support with employment.
- are in need of well-being support.
- are in conflict with the law.
- are in or have escaped harmful situations including violence and/or neglect.
- have been exploited or abused.
- have children themselves or are taking care of younger siblings.

Please see the table below for a full breakdown of all project participant per country.

Country	Direct*		Indirect**		Total (direct+indirect)
	Children/ Young People	Adults	Children/ Young People	Adults	
Bolivia	1,774	57	4,546	171	6,548
El Salvador	260	160	855	450	1,725
Guatemala	3,671	551	9,141	773	14,136
India	1,501	1,273	1,052	1,728	5,554
Kenya	1,365	623	2,593	1,351	5,932
Nepal	1,738	12	177	791	2,718
TOTAL	**10,309**	**2,676**	**18,364**	**5,264**	**36,613**

* Direct participants are those who participate in and directly benefit from programme activities.

** Indirect participants are those who benefit indirectly from the services provided by the projects to the direct participants, such as family members and their wider communities.

A synopsis of our work by thematic approach

In line with the UN Convention on the Rights of the Child, every child worldwide, no matter where they are from, has the same rights. However, in practice, not all children are able to access or realise all their rights. Toybox employs a child rights approach to its programming. This means that our focus is on educating children on their rights, breaking down the barriers which have prevented children and young people from realising their rights and strengthening the systems designed to protect them. This takes place at four levels: the child his/herself, families, communities and Government policies/legal instruments. A child rights approach is considered best practice as it builds on existing strengths, overcomes discrimination and leads to sustainable changes.

Right to identity

A basic quality of life should be the right of all children, rather than a privilege enjoyed by a few. Toybox has prioritised a child's right to identity as a foundation to realising other rights such as health and education. Every child has the right to a name and a nationality so should be registered when they are born. In practice, this doesn't always happen for vulnerable children, particularly those born on the streets, for a variety of reasons. Obtaining a birth certificate in later childhood, for example to start school, can be difficult and have a lot of bureaucratic and often financial obstacles. Toybox supports children and their parents to access their birth certificates so that they have an official identity. We also work with policy makers to improve processes to enable this to happen.

Right to health

Children have a right to health including water and food. Children in street situations often struggle to access medical attention when needed. This may be due to the cost of healthcare, not having their official identity documents, not knowing where to go to ask for support or the discrimination they receive when asking for help. Toybox supports children and young people on the streets to overcome these barriers, as well as providing first aid and emergency medical treatment. Many Toybox-supported projects provide safe spaces for children and young people in street situations to find comfort from their chaotic daily lives. This might be somewhere to have a shower or a nap, to do their homework, or talk about some of the challenges they are facing. Mental health support is critical given the trauma that many children and young people both experience on the streets and the abuse and/or neglect which pushes them there.

Right to education

Every child has a right to education. Whilst in many countries where Toybox works education is free, there remain many barriers for children in street situations which prevent them from going to school. This includes additional or hidden costs which are unobtainable for families in street situations such as uniform and school supplies. Stigma and discrimination also play a part which, in order to address, requires engagement with schools directly to encourage them to welcome and meet the specific needs of children in street situations. Many children spend much of their day on the streets looking for food or engaging in selling or begging to make a small amount of money towards their individual or family needs. Supporting a child on the streets to access education is therefore very much integrated with the economic empowerment of their caregivers. This may be through formal education or informal/alternative education, which is more flexible and acts as a bridge for many before reintegrating with formal schooling.

Stories of success

7-year-old Mahesh had no chance of being registered at birth. He was born into a life on the streets in Kathmandu in a community which lacks even the most basic of facilities. His father worked as a daily labourer and the family struggled to make ends meet. As a result, Mahesh spent most of his time begging and scavenging for bits of scrap, which he'd later try to sell.

Working on the streets frightened Mahesh. He was regularly bitten and robbed by older children. Mahesh longed to escape the streets and go to school but being unregistered, he was not allowed.

Around three years ago, Mahesh came into contact with our partner in Nepal, SathSath and has since been attending a variety of project activities. Mahesh explains,

"When I started at the project I started realising the value of education, as it helped me write my name and understand numbers. I started to learn new things and was also able to make new friends who inspired me to study."

Just recently, the team have managed to help Mahesh through the process of getting his birth certificate and he is now able to go to school. At seven years old, Mahesh finally has a future to look forward to. He shares,

"BEFORE I WAS REGISTERED I FELT THAT MY FUTURE WOULD BE ON THE STREET. NOW I HAVE BEEN ACCEPTED TO SCHOOL FOR STUDY. THIS MEANS I CAN MAKE MY FUTURE DREAMS COME TRUE – I WANT TO BE A POLICE OFFICER. IF I WERE THE PRESIDENT, I WOULD LIKE TO GIVE BIRTH REGISTRATION TO ALL STREET CHILDREN AND GIVE THEM FREE EDUCATION."

"I FELT THAT MY FUTURE WOULD BE ON THE STREET."

MAHESH

Mahesh with his birth certificate.

"MY LIFE HAS BEEN TRANSFORMED FROM BEGGING TO BEING SELF-DEPENDENT."

ABIGAEL

Mother of eight and local businesswoman, Abigael, runs a successful food business in Nairobi, Kenya. Life has not been easy for Abigael, who dropped out of school in form two, due to a lack of money to cover her school fees. As a mother, Abigael faced domestic violence, which her children were also witness to. Over time, this violence and instabilty at home resulted in one of Abigael's sons, Tombolo, fleeing home for the streets, where he scavenged and sold scrap metal, which he collected from the dump site. She explains;

"My life was very hard. I had no skills and I totally depended on an abusive husband to cater for our family's needs. I was unkempt and turned to alcohol for comfort. I never saw anything good that could possibly come out of me and we sometimes went without food. There was a time when, if anything got lost in the neighbourhood, my son was accused of stealing simply because he was considered a "chokora" (scavenger) capable of all bad things."

In November 2021, Abigael became aware of Toybox's local partner in Kenya, Pendekezo Letu (PKL), and the support they offered, when one of the street outreach workers accompanied Tombolo to his home. She was invited to join child rights workshops aimed at supporting parents and caregivers and decided to attend, curious to know more about the organisation. To her amazement, she was encouraged to find out that PKL were there to support street children in her community.

At the project, Abigael initially received counselling, which supported her in navigating family challenges and improving her mental health. Additionally, she participated in parenting skills training sessions, which aided her in accepting her son, Tombolo, and becoming more effective in her parenting role with her other children.

Abigael then became involved in PKL's livelihoods initiatives. She joined a local Village Savings and Loans Association (VSLA) where she gained financial literacy and learned effective savings practices. Through her involvement in the VSLA, Abigael also accessed credit, empowering her to launch her first business selling shoes. Reflecting on her involvement with the VSLA and her key learning, she shares; "You can start with the little you have and eventually it will grow." More recently, Abigael participated in business training sessions, honing her entrepreneurship skills and delving into product development in juice making and peanut processing, which is the focus of her current business.

Seed capital from PKL also enabled Abigael to expand her peanut business. She shares; "My business includes making and selling peanut butter and roasted ground nuts. After PKL trained us on peanut butter making, I was so passionate about it. Immediately after the training I started my own peanut making at home. Initially I was doing door to door sales, but now I work remotely with my phone, where customers place orders even without me walking to their doorsteps. My average income in a month is Kshs 20,000 ($125) with which I'm able to pay for rent and cater for my childrens' needs with much ease. At first, I was hesitant because I doubted if people would buy from me, but to my surprise, due to the quality of my products, good packaging and labelling, my product attracted many customers and I can confidently say its thriving. I feel empowered economically and with a lot of financial freedom, my self-esteem and my confidence have gone up. I am able to make decisions and plan on my family's needs without consulting anyone."

Abigael has a clear plan for the future and is looking to progress her business even further. She has already registered her product under the Micro and Small Enterprise authority (MSEA), which has validated the product for market consumption. She also hopes to create employment opportunities for others and supply to main chain supermarkets. She concludes;

"MY LIFE HAS BEEN TRANSFORMED FROM BEGGING TO BEING SELF-DEPENDENT. I AM EASILY TAKING CARE OF MY CHILDREN NEEDS LIKE FOOD, CLOTHING, AND SHELTER WITH NO SUPPORT FROM ANYONE. WHAT MAKES ME SO HAPPY IS THAT TOMBOLO NOW WORKS PART-TIME IN THE STREETS AND COMES HOME TO EAT, BATHE, AND CHANGE HIS CLOTHES. HE CURRENTLY SLEEPS AT HOME AND I AM NO LONGER WORRIED ABOUT HIS SAFETY AT NIGHT. I MOVED OUT OF THE ABUSIVE MARRIAGE. MY BUSINESS AND THE INCOME HAVE GIVEN ME MY FREEDOM AND I AM LIVING A PEACEFUL LIFE."

Abigael branding her containers.

GOVERNANCE AND COMPLIANCE

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Toybox is a registered charity and charitable company limited by guarantee governed by its Memorandum and Articles of Association dated 29 March 2000 as amended by special resolution dated 6 December 2000, 28 June 2010 and 4 March 2021 which sets out the objects and powers.

The Charity's objects are restricted specifically, [in each case] only for the public benefit to:

1. The prevention and relief of poverty anywhere in the world in particular but not exclusively by:
   a) Providing support for street living and working children, including access to education and healthcare
   b) Providing support for vulnerable families as to encourage a stable and caring family life and prevent children being forced onto the streets.

2. The promotion of the rights of the child, as set out in the Universal Declaration of Human Rights, the Convention on the Rights of the Child and subsequent United Nations conventions and declarations, by any means the Trustees in their absolute discretion choose and in particular by raising awareness as to the needs of street living and working children, and advocacy as to how those needs can be best met.

3. The advancement of education of the public in particular but not exclusively by:
   a) Educating the public about the nature, causes and effects of poverty
   b) Conducting and procuring research concerning the same and disseminating the results to the public.

4. The promotion of the active engagement of the Christian church in the provision of support to street living and working children, irrespective of gender, identity, age, marital status, ethnic origins, disability, sexual orientation, religion or belief.

5. To carry out any other objects which are exclusively charitable and are beneficial to the community in the places where the charity operates.

Information about the Board

Directors and trustees

The Directors of the charitable company (the charity) are its Trustees for the purpose of charity law and throughout this report are collectively referred to as the Trustees.

The Trustees serving during the year, and on the date the report was approved, were:

Mr I R Gray	(Chair) resigned 07.09.23
Ms N Battle	Resigned 18.05.24
Mr F Caicedo	
Mrs G Derham	Finance and Audit Committee member
Mr F Goss	
Ms C McLeod	
Mr J Sambruck	
Mr W Rockett	Chair of Finance and Audit Committee
Mr D Westwood	(Chair) appointed 08.06.23
Mrs V Brophy	Appointed 06.06.24

Appointment of trustees, induction and training

The process for recruiting new Trustees begins with an open recruitment process followed by interviews conducted by a Board-appointed Recruitment Panel. If successful, candidates are invited to observe a Board meeting where their approval is determined by the full Board. Once appointed, new Trustees receive an information pack covering all essential documents and undergo a comprehensive induction process. They spend time at the UK office, familiarise themselves with each department, and may undertake international awareness visits. Training is provided as needed, including access to publications, updates and external events.

Trustee and committee meetings

Trustees met four times during the year to make strategic and policy decisions. The CEO and Leadership Team attend meetings without voting powers. The CEO reports to and is appointed by the Trustees to manage the day-to-day operations of the charity. There is also a Finance and Audit Committee which met four times during the year.

Trustees serve voluntarily without remuneration and disclose any interests. Details of Trustee expenses are disclosed in note 5 to the accounts.

Leadership team

The Chief Executive Officer (CEO) holds responsibility for overseeing the daily operations of the charity and managing employees on behalf of the Trustees. The CEO leads a talented Leadership Team which is responsible for implementing Toybox's strategy, policies and delivering its programmes. The Leadership Team consist of the following key members.

Lynne Morris	CEO
Naomi Hall Opiyo	Director of Impact and Programmes
Naomi Lewis	Director of Marketing and Fundraising
Graeme Everist	Director of Finance and Resources

At Toybox we recognise the ongoing scrutiny surrounding executive team salaries in the third sector. Our approach is to recruit committed professionals while maintaining a pay structure which is fair, equitable and aligned with our organisational mission and values.

In the current Financial Year, the ratio between the highest paid employee and the average full-time equivalent (FTE) salary was 2.19 (compared to 1.96 in 2023). Our goal is to ensure this ratio remains below three. This is essential for us to avoid significant discrepancies in compensation between the Leadership Team and other team members. Detailed salary information for the Leadership Team can be found in note 5 of the accounts. Salaries are reviewed annually, and any increase is based on the cost-of-living increase over the previous 12 months and will consider the Consumer Price Index movement for the previous year to 31 December, as well as affordability and wider factors. This salary increase applies to each employee and is determined by the Trustees. Toybox is committed to paying at least the Living Wage for every position.

CEO renumeration

The salary of the CEO is reviewed in line with all other employees.

Team Toybox

Toybox undertakes annual staff surveys including the monitoring of our Equity, Diversity and Inclusion metrics. Within this Financial Year, 8% of employees identified as male; 8% identified as having a disability (with a further 8% preferring not to disclose this information) and 8% identified as belonging to a minority ethnic community.

Governance approaches and practice

Governance and board due diligence

The Board follow a schedule which regularly reviews policy and governance documents to ensure Toybox embraces best practice and naturally are up to date with all relevant legislation. Since December 2017 the Toybox Board has used Charity Governance Code for larger charities as a benchmark for best practice.

Board evaluation and diversity monitoring

Evaluation
Annually, the Board conducts several surveys to assess and enhance its performance. These include a Skills Audit, a Board Effectiveness Survey, and an anonymous survey of the Chair. The results of these surveys are shared with the entire Board for discussion and action as required.

Diversity
At Toybox, fostering a diverse and inclusive Board is very important, promoting an environment where everyone feels invested and able to fully contribute. We firmly acknowledge the inherent value that individuals with diverse skills, backgrounds, characteristics, and life experiences bring to our organisation. Our Board comprises a rich blend of professionals with varied expertise, knowledge, experiences, and perspectives, ensuring the robust governance of Toybox. In the current Financial Year, we can report that 30% of our Board members identify as female, 25% classify themselves as neurodivergent and 30% identify as belonging to a minority ethnic community. These statistics reflect our ongoing efforts to cultivate a Board that mirrors the diverse communities we serve, helping us to make more informed decisions and better address the needs of the children and young people we support.

Reported conflicts of interest

During this Financial Year no Trustee Conflicts of Interest were reported.

Fundraising

Toybox raises £4.39 for every £1 we spend on regular fundraising activities.

Toybox is dedicated to building and maintaining strong, respectful, and transparent relationships with all our supporters. We recognise that our work is made possible by the generosity of individuals, companies and charitable foundations. We strive to uphold the highest standards in our fundraising and communication practices. The following principles guide our fundraising:

1. Fundraising openly – we are committed to being open and transparent with our supporters. We strive to take every step to ensure they are fully informed about how we will use their donation and will always provide extra information when asked to. Whilst always ensuring we are inspiring them and clearly showing the impact their donation will have on a street child.
2. Fundraising honestly – we will always act with integrity and will not mislead those we are fundraising from by exaggerating, being inaccurate with information or being ambiguous. We want to demonstrate tangibly the long-term positive impact our work will have through supporters' gifts and will always do this truthfully.
3. Fundraising respectfully – we will always be respectful to any member of the public we come into contact with. This means we will be polite and never make a person feel unduly pressured to make a donation. We will never communicate in an offensive way or in as such that may make someone feel distressed of fearful. As part of this commitment not only to supporters but also our programme participants, we will not use images that are designed to shock. Furthermore, we pledge that we will always respect requests from supporters with regards to their mailing preferences.
4. Fundraising legally – every piece of fundraising we undertake will always meet the requirements of law. We carry out all our fundraising within all Data Protection legislation and ensure that all those that engage with us have their details protected at all times.

This Financial Year we received four complaints related to our fundraising activities.

During the year we used the following agencies for the fundraising activities listed below:

Agency	Campaign	Support
Beanwave	Street Life magazines	Creative
DM Focus	Easter, Spring, Christmas and Summer Appeals, Street Life magazines, Regular Giving updates	Data Management, Media buying, Print, Production and Fulfilment Management
Fusion Design Associates	Regular Giving update, Prayer Guide, Alternative Gifts, Annual Church Giving Update, Conversion Mailing	Creative
Netnak	Website, Emails, Supporter Magazine	Creative and Technical
Paid Ads School	Google and Bing Ads	Ad Management
Payroll Giving in Action	Payroll Giving promotional activity	Donor Recruitment
Rogue Creative	Easter, Christmas and Summer Appeals	Creative
Social etc.	Social Media	Social Media Management
StC Payroll Giving	Make a Difference Consortium Payroll Giving	Fulfilment

Within this year Toybox had a team of 6 Marketing and Fundraising professionals (FTE of 4.5) working to raise funds from the UK public and Toybox supporters.

RISK MANAGEMENT

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Risk management framework

The Trustees have implemented and track a Risk Management Strategy to address the major risks faced by Toybox. This strategy involves regular reviews of significant risks, the development of an overall risk map and the implementation of procedures to mitigate identified risks. The Trustees conduct quarterly assessments, during which they evaluate the likelihood and potential impact of risks and take appropriate actions to minimise their occurrence.

The strategy places particular emphasis on risks that have the potential to significantly affect Toybox, for example: safeguarding, reputation, finance, funding, international partnerships and health and safety. To address these risks, Toybox has established specific procedures aimed at minimising their impact. Moreover, other significant risks related to staff retention, erosion of values, mission drift, key relationships and efficiency are also addressed through suitable mitigation measures. In addition to risk management, Toybox actively monitors opportunities and threats. These discussions take place during Board meetings and inform the development of strategic and operational plans. This diligent approach ensures that potential risks are promptly identified and effectively managed, safeguarding the charity's operations and objectives.

Key risks and mitigation strategies

During the year we monitored and identified risks in the areas of; Strategy, Governance, Management, Regulatory Issues, Global and Charity Sector and Significant Projects that are under way. The key risks that were identified included:

- **Funding Environment** – the global cost of living crisis had an impact on rising expenditure costs for Toybox and our partners, coupled with a reduction in donations. The mitigating action was to test a new acquisition channel and different fundraising products to see if new audiences would be interested in supporting street children.
- **Foreign Exchange** – the GBP£ was lower than we expected against some currencies, however this is a risk we have no control over. Proactively, we ensured we had sufficient designated reserves to cover any deficit if required.
- **Technology** – this year we moved our server to the cloud to make remote access easier for the team.
- **Income** – raising voluntary income from individuals, due to the cost-of-living crisis, has been challenging and we have seen a reduction in the volume of responses. However, we have continued to engage with supporters working through this challenging period.
- **Sending funds to India** – the Indian government regulation changes have made this tricky on occasion, however we found solutions to ensure the team in India could continue with the essential work.
- **Emergencies** – this year saw a raft of emergencies with flooding in Keyna, heatwaves in India and more flooding in El Salvador. We supported each of these emergencies, helping families and children to deal with the ramifications of climate change.

Key organisational approaches and policies

Safeguarding

Toybox is absolutely committed to creating a safe environment for everybody connected with the organisation and particularly vulnerable children and young people. We have comprehensive policies in place which guide our principles and practices. To ensure effective implementation of our policies, we employ a holistic framework that includes tools, procedures, awareness-raising, safe recruitment, training, risk management, clear reporting and investigation processes. All these are underpinned by a strong safeguarding culture. The Toybox leadership are committed to continuous improvement based on learning and emerging best practice in the sector. The organisation is also part of the Misconduct Disclosure Scheme which facilitates the sharing of misconduct data between employers during the recruitment.

This Financial Year we received 6 safeguarding reports, 4 near miss reports and 22 other types of reports from our partner organisations including child protection matters or security incidents. Only one reached the threshold for escalating to board level (in terms of information sharing not decision making) and no safeguarding incidents were reported to the Charity Commission. Partners received training by Toybox and other providers during the year, plus additional safeguarding advice and support where needed. The Toybox Safeguarding Lead also engaged in up to date training and is part of safeguarding networks to continually improve knowledge and practice, and to share across the organisation and with partners.

Safeguarding metrics are included in quarterly reports to the Board, including safeguarding RAG ratings of partners and follow up of any outstanding issues with our own safeguarding plan. At the end of the financial year, 86% of our partners are on green for safeguarding and none are on red. These RAG ratings are formulated based on a 20-point safeguarding monitoring framework and quarterly receipt of safeguarding and/or near miss reports to ensure systems are working effectively.

Prevention and detection of fraud

Toybox has a zero-tolerance approach to fraud in all circumstances, whether committed by an employee, volunteer, supplier or partner. We prioritise prevention and detection, taking all instances of fraud seriously, regardless of the size. We expect our Trustees, employees, volunteers and partners to uphold the highest standards of honesty. Fraud prevention and detection are the responsibility of every member of the Toybox community. We implement various measures to prevent fraud, such as rigorous recruitment procedures, physical asset security, clear responsibilities and reporting lines, adequate staffing levels, supervision and counterchecking, separation of duties, random spot checks, secure audit trails, performance monitoring, financial reporting and independent reviews.

When working with international partners, we have additional control systems in place, including thorough partner assessments, sharing and understanding of Toybox Policies, effective communication of reporting requirements, signed partnership agreements and comprehensive reviews of financial reports. We provide anti-fraud and bribery training to our partners, ensuring their team members benefit from the knowledge and skills necessary to prevent fraud. All employees are responsible for reporting suspected or actual fraud, and all reported cases are thoroughly investigated with appropriate actions taken. We address weaknesses identified through reported incidents promptly to prevent recurrence.

We have had no reported incidents of fraud this Financial Year.

Modern day slavery

At Toybox we recognise modern day slavery as a terrible violation of human rights and a global problem. It is our unwavering commitment to ensure that our decisions and actions never contribute to any form of modern slavery, including human trafficking, slavery, servitude and forced labour.

Investment policy

Our investment strategy aims to maximise income returns while maintaining sufficient liquidity to cover operational costs and reserves and determined by the Reserves Policy. We adopt a cautious approach to investments, prioritising lower rates of return to mitigate speculate risks. Consequently, we primarily invest in bank or building society deposits with terms aligned to the timing of returns required by the charity. While Toybox does not have a specific Ethical Investment Policy, we strive to invest in line with the ethical policies of banks where our investments are held, whenever feasible.

Foreign exchange policy

In managing foreign exchange, Toybox focuses on uncertainty management rather than speculation. At the beginning of each Financial Year, budgeted expenditures are agreed upon with partner, specifying a predetermined amount in a designated currency based on a set exchange rate. To minimise the exchange rate risk, Toybox utilises Forward Contract with approved Foreign Exchange providers. This approach helps to mitigate the impact of currency fluctuations and ensures financial stability.

Health and safety

During the Financial Year no health and safety issues occurred or were reported at Toybox.

Data protection

During the Financial Year no Data Protection issues occurred or were reported to the Board.

At Toybox we have a wealth of essential policies, these policies and more can be found on our website:

www.toybox.org.uk/policies

Additional working standards

- Misconduct Disclosure Scheme (MDS) which facilitates the sharing of Misconduct data between employers to help improve our safe recruitment of staff and Board members.
- Disability Confident
- Living Wage
- Cyber Essentials +
- Fundraising Regulator

FUTURE PLANS

6

Strategic priorities for the coming year

Next year sees the second year of our current strategic plan. Our focus for this period will continue to be children and young people in street situations and we will continue to work with local partners to deliver high quality programmes. In addition, we will look for the funding and fundraising quantum leap which will transform the number of children we can support.

Our Key Performance Indicators for the next financial year are:

To positively change the lives of over 10,000 children and young people in street situations through our locally led sustainable partnering model.

- To support over 3,000 children and young people to obtain their birth registration documents by 30 June 2025.
- To support over 2,000 children and young people to access formal and non-formal education by 30 June 2025.
- Three of Toybox partners are trained in inclusive programming by 30 June 2025.
- Five Toybox partners make incremental improvements in safeguarding practices (at least annually) based on an updated scoring framework.
- Six partner safeguarding focal points receive additional training and support including on conducting safeguarding investigations.
- To refresh the Toybox Theory of Change approach by February 2025 with full roll out to partners by 30 June 2025.

Grow our income by 2% more than the international sector average by the end of the strategic period.

- Less than 10 complaints about Toybox fundraising activities for this financial year.
- Testing of at least two new fundraising products by 30 June 2025.
- Review and cleaning of the supporter database by 30 June 2025.
- Full brand repositioning of the website by 30 June 2025.
- More than 2% of total voluntary income is secured from lapsed supporters.
- Increase our grant funding by submitting four applications by 30 June 2025.

Have an inclusive, high performing and happy team and other exciting items!

- Annual staff survey with over 85% of employees agreeing or strongly agreeing that they enjoy working at Toybox.
- Total workdays lost to employee sickness are less than 1% by 30 June 2025.
- At least 2% of employees' hours are spent on training by 30 June 2025.
- New accounts package in place and fully operational by January 2025.
- Tracking and implementing of at least 192 organisational innovations by 30 June 2025.

SUPPORTERS AND PARTNERSHIPS

7

Acknowledgement of our amazing donors and supporters

All the exceptional work undertaken this year would not be possible without the support of countless very generous donors, churches, corporate donors, trusts and foundations. We are so grateful for your continued trust in Toybox to change the lives of street children.

Partnerships and collaborations

Why partnerships are so important to us

Our legitimacy as a UK-based organisation lies in our ability to create and maintain genuine partnerships with our partners. Toybox recognises the crucial role of local grassroots NGOs, with their extensive understanding of the local context and established relationships within the community thus ensuring they are best positioned to find appropriate, sustainable solutions. Many of our partners have been dedicated to their cities and communities for over two decades, earning the trust and acceptance of the children and families they work with.

To ensure effective partnerships, we conduct comprehensive Partner Assessments before working together and every three years thereafter. These assessments allow us to identify strengths and areas for improvement, ensuring continuous growth. Strong partnerships are the cornerstone of Toybox's success, built upon trust, transparency and accountability. We bring significant experience, skills and resources to our partnerships including tailored training which enhances the importance of locally led development. We know that locally led development increases the effectiveness, legitimacy and cost-effectiveness of our impact upon street children while reducing the power imbalance which can occur.

What lessons did we learn with our partners this year?

1. The big increase in emergencies this year, particularly those related to climate change (floods and heatwave) has further highlighted the need for climatic risks to be included in partner risk assessment processes and in project design. Further awareness raising is needed for families living close to riverbanks of the risks and what to do in an emergency. Partner staff need additional training on emergency response and management.
2. The revision of our safeguarding policy to widen the definition of safeguarding to include harm led to increased reporting compared to when focus was solely on abuse and exploitation.

What did our partners say about us this year?

Toybox conducts bi-annual surveys with our partners to give them the opportunity to feedback on our partnership and how we can improve. This year, one of the questions we asked them was what words they would use to describe their partnership with Toybox. Some of the responses were as follows:

"Collaborative. Trustworthy. Supportive. Continuous learning. Duty of care. Adaptive."

PKL

"Mutually beneficial – showcasing how both organizations gain value from the partnership. Aligned – showing shared goals and values."

CHETNA

"Collaborative: Working together closely towards common goals. Supportive: Providing assistance and resources to achieve success. Impactful: Achieving significant and positive outcomes. Trusting: Building and maintaining trust through reliability and integrity."

CHETNA

"Our experience working with Toybox has been largely positive. The collaborative efforts and support provided have been invaluable in advancing our shared goals."

CHETNA

"A respectful, supportive and efficient relationship focused on technical assistance and institutional strengthening."

CONACMI

"Satisfactory and complementary for the accompaniment of children living and in street situations, they are a very integral support from Toybox, there is an accompaniment in the processes and feedback which allows us to grow."

Viva El Salvador

"It is an important strategic alliance that aims to provide comprehensive care to children, adolescents and youth in street situations and high risk, creating opportunities for a full exercise of their rights."

Alalay

"Dedicate to SCC= Street Connected Children – welfare with flexible adaptation as per the concern raised by partner organisation. Toybox not only serve the target beneficiaries, it empower and build organisational capacity and capability to server at the best to its missions."

SathSath

We also asked partners what has been the most significant capacity building support they have received from Toybox in the past year. They said the following:

"Exposure visit [to another Toybox partner in a neighbouring country], Inclusion."

SathSath

"The ongoing Partner assessment exercise supported us to further identify key gaps and best practice. The Field visit was very instrumental in the design of the [new project]."

PKL

"We believe that the annual review training and team well-being support have been the most significant contributions we've received under the capacity-building project."

CHETNA

"Support for inclusion projects for children with disabilities and increased funding for project."

Viva

"The support to have an Evaluation of the 2 cycles of Project implementation. Support and accompaniment in the design of new projects. The learning exchange with CONACMI. The funds of the capacity strengthening project destined to welfare activities of ALALAY's personnel."

Alalay

"Training of trainers and the well-being support of team members were the most significant support we received under Capacity building project."

CHETNA

Collaborations

At Toybox we firmly believe in the power of partnerships to make a significant impact on improving the lives of street children. Over the past year, we have actively engaged with a range of external partners, including:

- **BOND:** The UK network for organisations working in International Development. This partnership enables us to connect with like-minded organisations, share knowledge and enhance our collective efforts in reducing global inequality.
- **Consortium for Street Children:** A global network comprising over 130 community organisations, NGOs, researchers and practitioners, who join forces to advocate for the rights and well-being of children in street situations across more than 135 countries. This collaboration allows us to amplify our impact and contribute to collective efforts.
- **British Asian Trust (BAT):** A partnership to deliver an education project in Jaipur, India.
- **CBM:** A collaboration on disability inclusion.

By collaborating with these external partners, Toybox enhances its reach, knowledge base and impact, working together towards a common goal of improving the lives of street children worldwide.

CONTACT INFORMATION

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Address and contact details

Toybox
Challenge House
Sherwood Drive
Bletchley
Milton Keynes
MK3 5DP

01908 360 050
info@toybox.org

Social media and website

toybox.org.uk

facebook.com/toyboxcharity

Instagram.com/toyboxcharity

Linkedin.com/toyboxcharity

FINANCIAL REVIEW AND IMPORTANT POLICIES

9

Income

Total income for the Financial Year was £2,192,548 (2022: £1,967,389).

Regular Giving fell by £19,402 compared to the previous year and represented 27% of total income (2022: 31%). Legacy donations were £244,144, up from £62,423 in 2023. Individual giving in response to appeals increased by 3% to £1,115,640 (2023: £1,078,662) while income from Trusts, Foundations and Corporate donors (Principal Gifts) rose by 7% to £232,705 (2022: £218,116)

Bank interest for the year was £21,960 (2022: £10,667).

We strive to use our resources for generating income in the most cost effective and productive way possible. Our fundraising activities are limited to - event fundraising, radio advertising, online advertising and Direct Mail activities, including inserts in publications. In addition, we send appeals to engage with our current supporters.

Expenditure

Total resources expended during the year were £2,165,520 (2022: £2,188,272). Charitable expenditure was £1,666,055, representing 77% of total costs (2023: 79%).

Grants to partners totalled £1,034,778 for the year. This is a decrease of £91,324 from 2023, primarily because better exchange rates were achieved in purchasing local currencies. Monitoring and evaluation costs of £253,166 comprised all international and UK support costs including staff costs and travel; and Advocacy and Awareness costs in the UK totalled £227,719.

This year, including salaries, £499,464 was spent on raising funds which represents 23% of total expenditure (2022: £455,811, 21%). Staff costs were 25% of total expenditure (2023: 25%), while Other UK costs remained steady at 7% of total expenditure.

Expenditure continues to be closely controlled, and efficient and effective use of our resources is pursued in every area of our work.

Reserves

Regular giving provides income stability which allows the charity to commit to existing and new projects and make long-term decisions to help more street children. The reserves provide a cushion in the event of shortfalls in income compared to the budget so that projects can be planned and approved within the project planning cycle. The reserves policy is reviewed annually by the Finance and Audit Committee and subsequently approved by the full Board; it was most recently reviewed in March 2024

The level of reserves required is based on budgeted expenditure for the financial year, with the aim being for reserves to be three months expenditure, plus an amount to cover any contingency or risk identified. In this respect a provision for a possible decline in income of £100,000 or 5%, plus a provision for a fall in value of the GB Pound against the US Dollar of £50,000 or 5%, is made.

At 30 June 2024 the general unrestricted reserve, excluding fixed assets, was £557,786 and equivalent to 3.2 months normal expenditure (2023: £514,457 or 3.1 months).

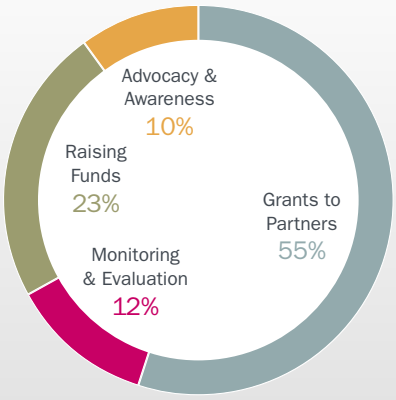
Prior to this year, a total of £242,906 had been designated by the Trustees for a variety of purposes in the UK (marketing and IT) and overseas. During the year £164,230 of this was expended and a further £136,098 was designated for future investment. The fund balances at 30th June 2024 were:

Marketing Investment	£70,568
Birth Registration Project Guatemala	£81,461
Other International Programme activities	£44,2454
Junior Programme Officer	£18,500

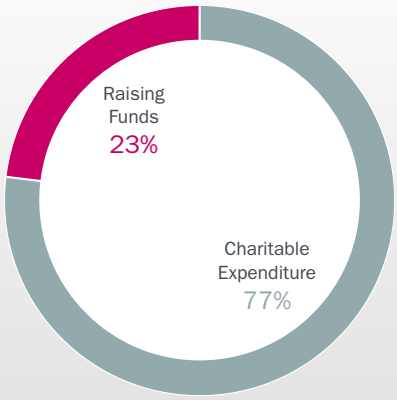
Restricted reserves represent income which has been received to fund specific projects and the balance therefore needs to be carried forward to be expended by projects in future periods. At 30 June 2024 restricted reserves amounted to £85,904 (2023: £80,493).

At 30 June 2024 the total funds of the charity amounted to £874,854 (2023: £847,828). Therefore, the Trustees are of the view that the Charity is a going concern because it continues to be able to meet its obligations as they fall due.

Normal Operating Expenditure including salaries



Normal Operating Expenditure



Important policies

At Toybox we have a wealth of essential policies and procedures including:

- Child and Youth Safeguarding Policy
- Equity, Diversity and Inclusion Policy
- Health and Safety Policy
- Care for the Environment Policy
- Anti-Fraud and Anti-Bribery Policy
- Data Protection Policy
- Donor Acceptance Policy
- Whistleblowing Policy

All these policies and more can be found on our website:
www.toybox.org.uk/policies

Investment policy

The aim in investing funds is to provide a maximum income return, whilst ensuring that there is appropriate liquidity to cover both operational costs as timing requires and other reserves as determined by the Reserves Policy.

Our investment policy is to adopt a prudent approach with regard to the investments held and to accept lower rates of returns to reduce the level of speculative risk. As a result, the investment practice is to invest in bank or building society deposits on terms to match the timing of returns to meet the needs of the charity. Toybox does not have a bespoke ethical investment policy but where practically possible Toybox will make investments covered by an ethical policy of the bank with which investments are held.

Foreign exchange policy

Managing foreign exchange in a charity is not about speculation or trying to make a profit, but about the management of uncertainty. At the beginning of the financial year Toybox agrees a budgeted expenditure with its partners for the forthcoming year and agrees to pay a certain amount in an agreed currency, based upon a budgeted exchange rate from GB Pounds. Toybox has historically carried any exchange rate risk which arises when the budgeted exchange rate fluctuates from the budgeted rate. In aiming to minimise the exchange rate risk Toybox has used Forward contracts with approved Foreign Exchange providers.

Statement of trustees' responsibilities

The Trustees (who are also Directors of The Toybox Charity for the purposes of company law) are responsible for preparing the Trustees' report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the Trustees to prepare Financial Statements for each Financial Year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these Financial Statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Financial Statements; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees:

- are aware there is no relevant audit information of which the charitable company's auditors are unaware and;
- have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Reference and administrative details

Charity number	1084243
Company number	03963000
Registered Office & Principal Address	Challenge House, Sherwood Drive, Bletchley, Milton Keynes, Buckinghamshire MK3 6DP Telephone: 01908 360050 Email: info@toybox.org Website: www.toybox.org.uk
Auditors	Moore Kingston Smith LLP, 4 Victoria Square, St Albans, AL1 3TF
Bankers	Co-operative Bank, 10 Warwick Lane, London, EC4M 7BP

Approved by the Board of Trustees on 5 December 2024 and signed on its behalf by:

Mr David Westwood, Chair of Trustees
Date: 5 December 2024

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF THE TOYBOX CHARITY

10

Opinion

We have audited the financial statements of the Toybox Charity ('the company') for the year ended 30 June 2024 which comprise The Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 30th June 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit. or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the trustees' annual report and from preparing a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are [the Companies Act 2006, the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council]
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Moore Kingston Smith LLP

Roger Ogden
Senior Statutory Auditor

Date: 19th March 2025

For and on behalf of

Moore Kingston Smith LLP, Statutory Auditors
4 Victoria Square, St Albans AL1 3TF

STATEMENT OF FINANCIAL ACTIVITIES

11

Statement of Financial Activities

(Incorporating an income and expenditure account)

Year Ended 30 June 2024

	Notes	Unrestricted Funds £	Restricted Funds £	2024 Total £	Unrestricted Funds £	Restricted Funds £	2023 Total £
Income from:							
Donations and legacies	2	1,590,509	580,079	2,170,588	1,490,466	466,236	1,956,702
Investments	3	21,960	-	21,960	10,667	-	10,667
Total income		1,612,469	580,079	2,192,548	1,501,133	466,236	1,967,369
Expenditure on:							
Raising funds		499,464	-	499,464	455,811	-	455,811
Charitable activities		544,279	1,121,777	1,666,056	610,176	1,122,285	1,732,461
Total expenditure	4	1,043,743	1,121,777	2,165,520	1,065,987	1,122,285	2,188,272
Net income/(expenditure) for the year	6	568,726	(541,698)	27,028	435,146	(656,049)	(220,903)
Transfers between funds		(547,109)	547,109	-	(687,725)	687,725	-
Net movement in funds		21,617	5,411	27,028	(252,579)	31,676	(220,903)
Funds at 1 July		767,335	80,493	847,828	1,019,914	48,817	1,068,731
Funds at 30 June		788,952	85,904	874,856	767,335	80,493	847,828

All of the above results are derived from continuing activities.
There were no other recognised gains or losses other than those stated above.
Movements in funds are disclosed in note 12 to the accounts.

The notes on pages 47 to 55 form part of these accounts.

Balance Sheet as at 30 June 2024

Company Number: 03963000

	Notes	2024 £	2023 £
Fixed Assets			
Tangible assets	9	16,392	9,972
		16,392	9,972
Current Assets			
Debtors	10	214,520	177,789
Short term deposits		431,689	513,053
Cash at bank		296,742	221,931
		942,951	912,773
Creditors: amounts falling due within one year	11	(84,487)	(74,917)
Net Current Assets		858,464	837,856
Net Assets		874,856	847,828
Funds			
Unrestricted:			
General		574,178	524,429
Designated		214,774	242,906
Restricted		85,904	80,493
TOTAL FUNDS	12	874,856	847,828

The accounts were approved by the Board of Trustees on 5 December 2024 and were signed on their behalf by:

Mr David Westwood, Chair of Trustees.

The notes on pages 47 to 55 form part of these accounts.

Statement of Cashflows

Year Ended 30 June 2024

	Notes	2024 £	2023 £
Cash flows from operating activities			
Net cash used in operating activities	7	(16,482)	(3,367)
Cash flows from investing activities			
Purchase of tangible fixed assets		(12,032)	(3,889)
Bank interest received		21,960	10,667
Net cash used in investing activities		9,928	6,778
Change in cash and cash equivalents in the year		(6,553)	3,411
Cash and cash equivalents at the beginning of the year		734,984	731,573
Cash and cash equivalents at the end of the year	8	728,431	734,984

Notes to the Accounts

1. Accounting Policies

a) Basis of preparation

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1. The total number of members at 30 June 2024 was 8 (2022:7).

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b) Public benefit entity

The Toybox Charity meets the definition of a public benefit entity under FRS 102.

c) Going concern

The Trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The Trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

d) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executors to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. For Residuary Estates income is recognised on receipt of Estate Accounts. Where legacies have been notified to the charity or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

f) Volunteer services and gifts in kind

No amounts are included in the accounts for services donated by volunteers. The charity received £nil worth of training (2023: nil).

g) Resources expended

Expenditure is recognised when there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required, and the amount of the obligation can be measured reliably.

Overseas grant payments were recognised when a constructive obligation arose which resulted in the payment being unavoidable. Grants to partners may be remitted before the start of the period to which they relate in order to assist partners with their cash flow, and accordingly have been treated as a prepayment at the year end. Should the grant conditions not be met, the payment could be refundable.

Certain expenditure is directly attributable to specific activities and has been allocated to those cost categories. Certain other costs and some staff costs are attributable to more than one activity. In these cases, the costs have been apportioned to the other individual activities on the basis of the time spent by staff on those activities.

Support costs represent the costs incurred by UK based staff directly providing support to charitable activities including governance, management, technical and prayer support.

Notes to the Accounts – continued

h) Fund accounting

Restricted funds are those which are to be used for particular purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received for charitable purposes.

Designated funds are unrestricted funds earmarked by the Trustees to be used for the development of international projects, marketing investment and organisational development.

i) Tangible fixed assets

All fixed assets acquired for more than £1,000 are capitalised. Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Furniture & fittings	10% per annum straight line
Equipment	25% per annum straight line

j) Debtors

Debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Where cash is held on a banking platform that combines multiple bank accounts the balance held on the platform is treated as cash at bank.

l) Foreign currencies

Foreign currency transactions are recorded at the exchange rate achieved when the foreign currency was purchased. In order to minimise the risk from buying foreign currencies, forward contracts are entered into. The expenditure is recorded at the average rate of the balance held in the foreign currency account when the payment is made.

Assets and liabilities at the balance sheet date are translated into sterling at the rates of exchange ruling at that date, with exchange gains and losses taken to the Statement of Financial Activities.

m) Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

n) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

o) Pensions

The charity operates a defined contribution stakeholder pension scheme. The pension charge represents the amount payable by the charity to the scheme during the year.

p) Operating leases

Rental charges are applied on a straight-line basis over the period of the lease. There are currently no operating leases.

Notes to the Accounts – continued

q) Taxation

Toybox is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

r) Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities, including creditors and bank loans, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trace creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Other financial liabilities

Derivatives, including forward foreign exchange contracts, are not basic financial instruments. Material derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value of derivatives are recognised in profit or loss in finance costs or finance income as appropriate, unless hedge accounting is applied and the hedge is a cash flow hedge.

Debt instruments that do not meet the conditions in FRS 102 paragraph 11.9 are subsequently measured at fair value through profit or loss. Debt instruments may be designated as being measured at fair value though profit or loss to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

Notes to the Accounts – continued

2. Income from donations and legacies

	Unrestricted	Restricted	2024 £	Unrestricted	Restricted	2023 £
Regular Giving:						
Lifetime	273,816	-	273,816	291,069	-	291,069
Lifeline	304,283	-	304,283	306,432	-	306,432
Principal Gifts	10,188	222,517	232,705	22,710	195,406	218,116
Other donations	778,077	337,563	1,115,640	807,832	270,830	1,078,662
Voluntary income	1,366,364	560,080	1,926,444	1,428,043	466,236	1,894,279
Legacies	224,144	20,000	244,144	62,423	-	62,423
	1,590,508	580,080	2,170,588	1,490,466	466,236	1,956,702

3. Income from investments

Investment income totalling £21,960 arises from interest bearing deposit and current accounts.

No income from investments was attributable to restricted funds (2023: nil).

4. Analysis of expenditure on charitable activities

		Charitable Activities				
	Raising funds £	Grants to partners £	Monitoring & Evaluation £	Advocacy & Awareness £	Support costs £	Total 2024 £
International projects	-	1,034,778	-	-	-	1,034,778
International support costs	-	-	17,623	-	-	17,623
UK staff costs	125,754	-	187,519	115,504	117,443	546,220
Marketing & fundraising	336,827	-	-	79,307	-	416,134
UK office costs	36,885	-	47,489	32,428	33,965	150,765
	499,464	1,034,778	252,631	227,239	151,408	2,165,520
Support costs allocated	-	150,392	536	480	(151,408)	-
	499,464	1,185,170	253,167	227,719	-	2,165,520

Prior Year

		Charitable Activities				
	Raising funds £	Grants to partners £	Monitoring & Evaluation £	Advocacy & Awareness £	Support costs £	Total 2023 £
International projects	-	1,126,105	-	-	-	1,126,105
International support costs	-	-	14,854	-	-	14,854
UK staff costs	120,347	-	188,710	112,272	114,853	536,182
Marketing & fundraising	302,032	-	-	63,853	-	365,885
UK office costs	33,432	-	48,949	29,753	33,112	145,246
	455,811	1,126,105	252,513	205,878	147,965	2,188,272
Support costs allocated	-	145,045	1,609	1,311	(147,965)	-
	455,811	1,271,150	254,122	207,189	-	2,188,272

Notes to the Accounts – continued

Grants were made to partner organisations to implement programmes with street children. Our partner organisations during the year are detailed in the Trustees Report.

UK staff costs include those who are working in the UK and internationally and consist of all costs relating to UK staff employed, including their training and development. Staff and support costs are allocated to the areas of activity according to staff time spent on each activity.

Support costs include governance costs of £12,906 for audit fees (2023: £12,540) and £nil for Trustee expenses (2023: £61).

5. Staff costs and numbers

The average number of contracted employees during the year was:

	2024 Actual Number	2024 FTE Number	2023 Actual Number	2023 FTE Number
Overseas	3.6	3.1	3.5	2.8
Advocacy & Awareness	2.6	2.1	2.6	2.4
Fundraising	2.7	2.4	2.5	2.3
Support	2.7	2.2	2.7	2.2
	11.6	9.8	11.3	9.7

The cost of employing these staff was:

	2024 £	2023 £
Salaries	463,207	454,461
Social security costs	36,755	36,198
Employer's pension contributions to defined contribution scheme	30,178	29,755
	530,140	520,414

The total employee benefits including salaries and pension contributions of the Leadership Team were £267,772 (2023: £257,702). One employee earned within the range £60,001 to £69,999 (2023: one). One employee earned within the range £90,001 to £99,999 during the year (2023: one).

The charity Trustees were not paid nor received any other benefits from employment with the charity in the year. No Trustees received payment for professional services supplied to the charity (2023: £200). During the year Trustees expenses incurred were £nil (2023: £61).

6. Net income/(expenditure) for the year

This is stated after charging/(crediting):

	2024 £	2023 £
Depreciation	5,612	12,027
Currency loss/(gain)	113	49
Auditors remuneration: UK audit (excluding VAT)	10,755	10,450
Provision of corporation tax services by auditors	1,050	1,020

Notes to the Accounts – continued

7. Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2024 £	2023 £
Net income for the reporting period	27,028	(220,903)
Depreciation charges	5,612	6,457
Bank interest	(21,960)	(10,667)
(Increase) / decrease in short term deposits with 120 days notice	-	81,317
(Increase) / decrease in debtors	(36,731)	132,574
Increase / (decrease) in creditors	9,570	7,855
Net cash provided used in operating activities	(16,481)	(3,367)

8. Analysis of cash and cash equivalents

	At 1 July 2023 £	Cash Flows £	At 30 June 2024 £
Cash in hand	221,931	74,811	296,742
Short term deposits up to 90 days notice	513,053	(81,364)	431,689
Total cash and cash equivalents	734,984	(6,553)	728,431

9. Tangible fixed assets

	Furniture & Fittings £	Equipment £	Total £
Cost			
At 1 July 2023	3,875	74,685	78,560
Additions		12,032	12,032
Disposals	-	(5,479)	(5,479)
At 30 June 2024	3,875	81,238	85,113
Depreciation			
At 1 July 2023	3,875	64,713	68,588
Charge for the Year		5,612	5,612
Disposals	-	(5,479)	(5,479)
At 30 June 2024	3,875	64,846	68,721
Net Book Value			
At 30 June 2024	-	16,392	16,392
At 30 June 2023	-	9,972	9,972

The assets owned by the charity are used for direct charitable purposes.

Notes to the Accounts – continued

10. Debtors

	2024 £	2023 £
Gift Aid recoverable	13,838	32,594
Prepayments	24,447	13,205
Grants to partners	148,666	125,452
Other debtors	27,569	6,538
	214,520	177,789

The grants to partners shown above were remittances which were made before the year end relating to budgeted expenditure for the period April to June in the next financial year.

11. Creditors: amounts falling due within one year

	2024 £	2023 £
Trade Creditors	29,734	5,679
Taxation and social security	11,610	10,314
Derivitive Liability – Forward Contracts	3,171	34,016
Accruals and other creditors	39,971	24,908
	84,487	74,917

Toybox enters in to Forward Contracts for the purchase of foreign currency. These contracts have been measured at fair value on the quoted market price as determined by the financial institution, giving rise to the Derivative Liability.

Notes to the Accounts – continued

12. Movements in funds

	At 1 July 2023 £	Income £	Expenditure £	Transfers £	At 30 June 2024 £
Restricted Funds					
Guatemala					
Birth Registration	-	42,714	42,714	-	-
SCC rights (Prevention and outreach)	-	12,112	160,232	148,120	-
Puedez	-	30,000	39,105	9,105	-
Alerta Temprana (Birth Registration App)	-	63,149	63,149	-	-
Capacity Building	-	-	9,906	9,906	-
El Salvador					
Promotion of Education and Protection Rights	-	14,000	53,564	39,564	-
Birth Registration	-	35,466	35,466	-	-
Strengthening Inclusion	-	-	2,288	2,288	-
Emergency Response- Tropical Storm	-	-	5,342	5,342	-
Capacity Building	-	-	29,699	29,699	-
Bolivia					
Street Outreach- Opportunity to Change	-	33,600	62,377	28,777	-
Citizenship (includes Birth Registration)	-	50,234	50,234	-	-
Advocacy - I Participate	-	10,000	46,009	36,009	-
Birth Registration (Santa Cruz)	30,309	7,512	37,821	-	-
Capacity Building	-	-	9,384	9,384	-
India					
STRIPE (Education- Delhi)	-	47,000	142,801	95,801	-
Twinkling Stars (Education - Jaipur)	50,184	81,623	74,886	-	56,921
Astha Inclusion	-	-	4,139	4,139	-
Capacity Building	-	-	12,248	12,248	-
Emergency Response-Heatwave	-	4,520	3,197	-	1,323
Kenya					
Nione	-	17,920	113,182	95,262	-
Capacity Building	-	-	5,890	5,890	-
Urban Farm	-	-	4,590	4,590	-
Emergency response- Kenya Floods	-	34,209	6,549	-	27,660
Nepal					
Road to Education	-	55,310	55,310	-	-
Making Children Visible (Birth Registration)	-	40,710	40,710	0	-
Capacity Building	-	-	10,985	10,985	-
Total Restricted Funds	80,493	580,079	1,121,777	547,109	85,904
Unrestricted Funds					
Designated Funds					
International Programme	203,296	-	87,188	28,098	144,206
Administration & IT	20,000	-	-	(20,000)	-
Marketing Investment	19,610	-	77,042	128,000	70,568
Total Designated Funds	242,906	-	164,230	136,098	214,774
General Funds	524,429	1,612,469	879,513	(683,207)	574,178
Total Unrestricted Funds	767,335	1,612,469	1,043,743	(547,109)	788,952
TOTAL FUNDS	847,828	2,192,548	2,165,520	-	874,856

Details of the work of each overseas project are given in the Trustees Report.

Income is restricted to the project when the donation is received specifically for the work of that project. Most of the income received by the charity is unrestricted, and so is transferred to fund projects where there has been no specific donor commitment.

Designated funds represent those amounts that have been set aside for specific expenditure in future financial years.

Notes to the Accounts – continued

13. Analysis of net assets between funds

	General Unrestricted £	Designated £	Restricted £	Total Funds £
Tangible Fixed Assets	16,392	-	-	16,392
Current Assets	642,273	214,774	85,904	942,951
Current Liabilities	(84,487)	-	-	(84,487)
Net assets at the end of the year	574,178	214,774	85,904	874,856

14. Pension scheme

The charity operates a defined contribution stakeholder pension scheme on behalf of its employees. The assets of the scheme are held separately from those of the charity. At 30 June 2024 there were outstanding contributions of £5,246 (2023: £5,324).

15. Related party transactions

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

16. Commitments

Toybox enters in to Forward Contracts to purchase US Dollars, Kenyan Shillings and Indian Rupees to reduce the risk that the charity faces should the value of Sterling decline over the next 12 months.

At 30th June 2024, the following contracts were in place:

Analysis of Net Assets Between Funds

US Dollars

Maturity Date	Value
16/09/2024	35,000
16/09/2024	40,000
16/09/2024	35,000
16/12/2024	40,000
16/12/2024	35,000
16/12/2024	25,000
14/03/2025	35,000
17/03/2025	35,000

Kenyan Shillings

Maturity Date	Value
16/09/2024	1,500,000
16/09/2024	1,500,000
16/09/2024	1,700,000
18/09/2024	1,500,000
16/12/2024	1,600,000
18/12/2024	3,000,000
14/03/2025	1,500,000
17/03/2025	1,600,000

Indian Rupees

Maturity Date	Value
17/09/2024	1,500,000
17/09/2024	1,500,000
17/09/2024	1,500,000
16/12/2024	1,000,000
18/12/2024	500,000
18/12/2024	1,000,000
17/03/2025	1,250,000
17/03/2025	1,000,000

17. Contingent Asset

In February 2023 the charity was informed that it would be entitled to a percentage of the residuary estate of a deceased person. At the year end of June 2023 it was not possible to quantify the amount that the charity was entitled to from this estate. In line with the charity's accounting policy this income was not recognised in that year. In September 2023, once the Estate Accounts had been finalised, an amount of £124,758 was received in relation to this estate.

TOYBOX
Changing the world
for street children

Challenge House, Sherwood Drive,
Bletchley, Milton Keynes,
Buckinghamshire, MK3 6DP

T: 01908 360050
E: info@toybox.org

www.toybox.org.uk

Charity number: 1084243
Company number: 03963000

@ToyboxCharity

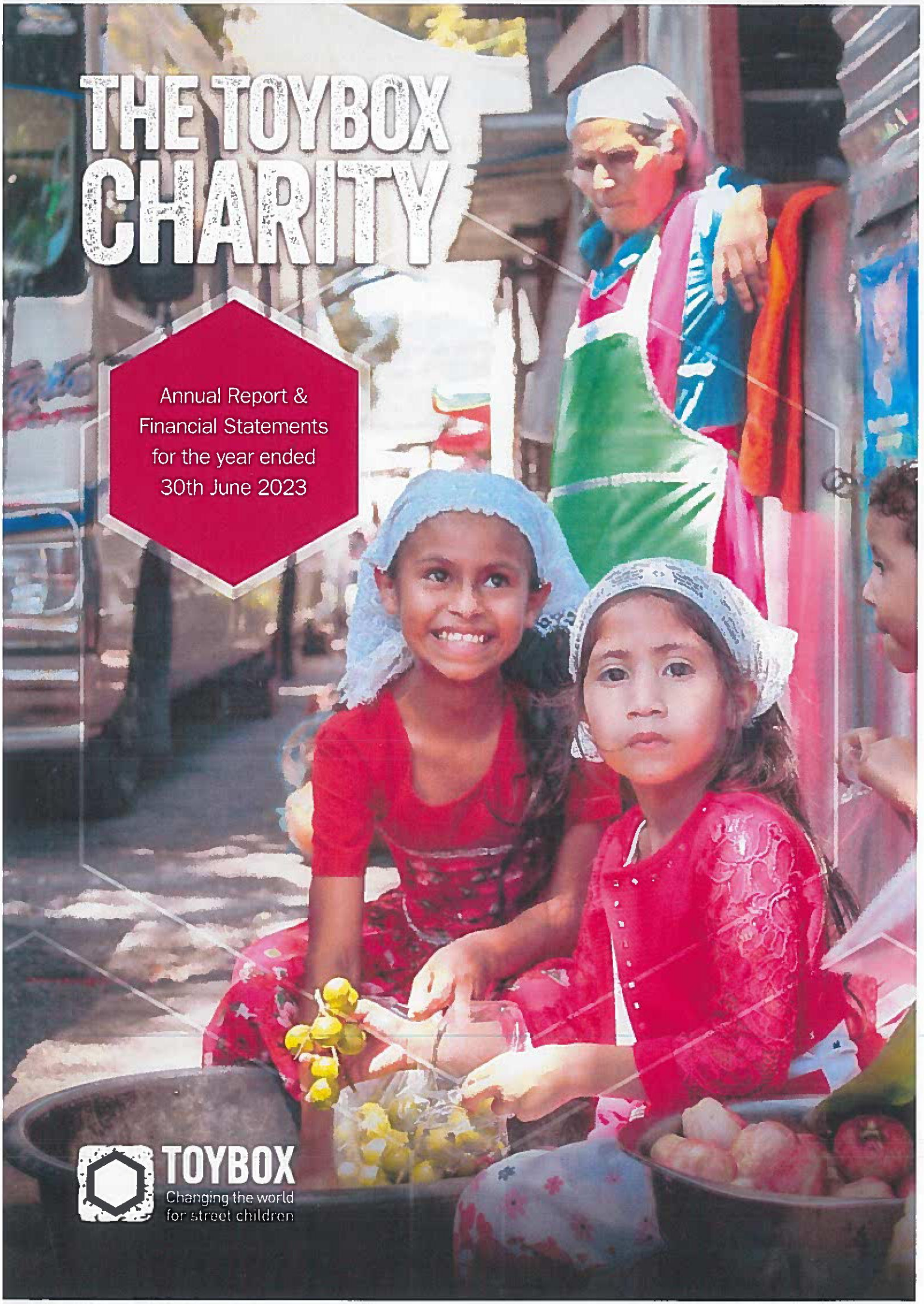
THE TOYBOX CHARITY

England & Wales - Charity number 1084243

Accounts

THE TOYBOX CHARITY

Annual Report &
Financial Statements
for the year ended
30th June 2023



TOYBOX
Changing the world
for street children

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1

ABOUT TOYBOX

In 1991, a BBC documentary shed light on the heartbreaking reality that police officers were shooting children living on the streets of Guatemala City. This powerful programme deeply moved a British couple, igniting within them a deep sense of disbelief and an unwavering desire to act. Thus, Toybox was born. Our name was carefully chosen to encapsulate the visual representation and profound belief that every child deserves a childhood free from harm, where they can flourish within a loving and nurturing family environment.

Today, Toybox stands as a medium-sized NGO, still steadfastly committed to working with children and young people in street situations[1] across three continents, working with partner organisations.

Our vision

Our vision is of a just and fair world with no street children.

Our core values and team principles

At Toybox we have one core value, to be Courageous.

Underpinning the core value are our principles:

- To put children and young people in street situations first.
- To stand rooted against injustice.
- To be ambitious for positive change in the world
- To innovate with curiosity.
- To work as one team and be kind.

Our added value as a UK-based NGO

Toybox is a unique Non-Governmental Organisation (NGO) that sets itself apart from others in several ways:

- **Local Partnerships:** We actively choose to work with local organisations as we believe they are best equipped to respond to the specific needs of children and young people in street situations within their contexts. This fosters local programme co-creation, joint learning, expertise and sharing.
- **Tailored Approach:** We provide bespoke interventions relevant to the context and child's situation, we do not run predetermined economies of scale models.
- **Financial Independence:** We are not dependent on government or institutional donor funding. This allows us to engage directly with the hardest-to-reach children, unaffected by changes in the political landscape.
- **Contextual Learning:** Toybox serves as a centre of contextual learning for our partners, ensuring the best outcomes for children and young people in street situations. We support our partners in advocating for change at a national and global level.
- **Accountability and Capacity Development:** We maintain high standards of impact, transparency, and accountability. Our work supports the capacity development of our partners, enabling them to operate efficiently, effectively, and sustainably in the long-term.
- **Awareness Building:** We actively raise awareness among the UK public about the injustices faced by children and young people in street situations.
- **Fundraising:** We engage in fundraising activities to support our programmes.

1 By the term "children in street situations" we mean children who are living and/or working on the streets, either alone or with peers or family. But also a broader group of children deeply connected to public spaces, where the street is essential to their daily lives and identities. This group encompasses children who occasionally, but not always, live or work on the streets and children who do not live or work on the streets but regularly accompany their peers, siblings, or family in the streets.

2

WELCOME FROM THE CHAIR AND CEO OF TOYBOX

Hello and a warm welcome to the Toybox Annual Report. Each year, this is our favourite letter to write (not using AI but an actual pen!) as it is a chance to capture the highlights of the year and to thank you for all your prayers, support and encouragement. Without you, Toybox and our life-changing mission would not exist.

This year's challenges will not have escaped you, the lingering impact of Covid, the war in Ukraine and the global cost of living crisis creating a perfect storm deepening the crisis for children and young people in street situations across the world. But we are grateful, that with your continued support, we have been able to:

- Send more money to our international partners, thus helping more children and young people.
- Support 10,353 children and young people in street situations (twice the number of people who attended Wimbledon over the championships in 2023).
- Give 119 young people support to start new businesses.
- Support 2,233 children to attend school – that is 74 classrooms with 30 children in each!
- Register 2,042 children and provide them with their birth certificates. We hit a great milestone with over 10,000 children now registered since we started our birth registration programming in 2013.

Once again, thank you for your support. We encourage you to delve into this Annual Report, where you will find inspiring stories, remarkable achievements, and a testament to the transformative power of hope and action.

May God bless and protect you this following year.

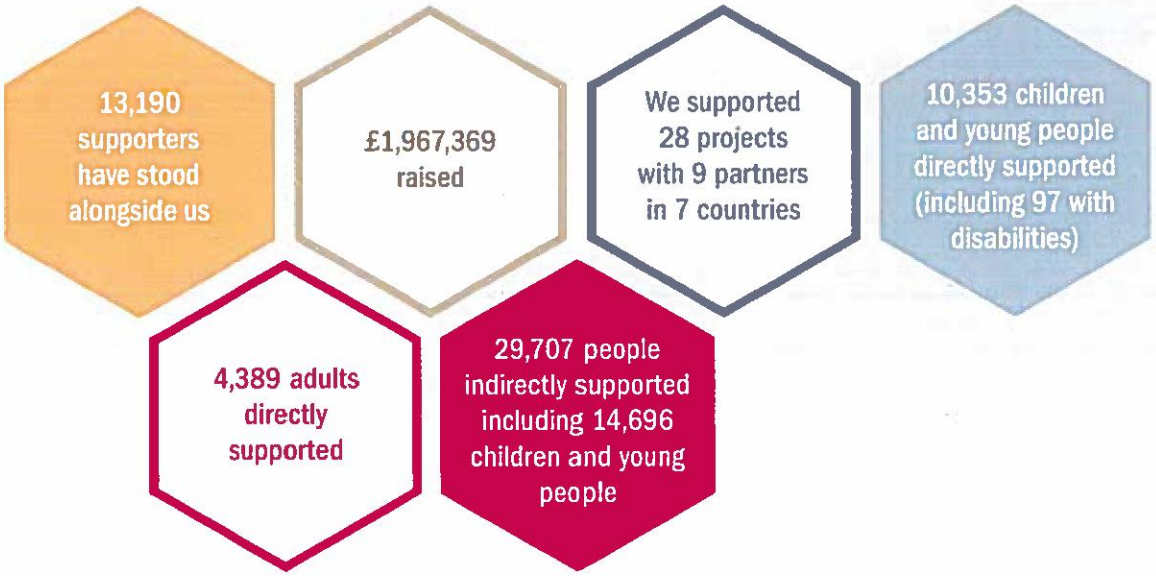
Mr David Westwood | Chair of the Toybox Board

Mrs Lynne Morris OBE | CEO Toybox

3

WHAT WE HAVE DONE THIS YEAR – OUR IMPACT

The past 12 months have been extremely challenging for children and young people in street situations. With your support, we have reached over 44,449 children, young people, and their families.



The children we work with include but are not limited to children and young people

- who live or work on the streets;
- who do not have their official identity documents;
- who are excluded from education and need support with employment;
- in need of well-being support;
- in conflict with the law;
- who are exploited or abused.

Country	Direct*		Indirect**		Total
	Children/ Young People	Adults	Children/ Young People	Adults	Direct & Indirect
Bolivia	876	128	2,140	426	3,570
El Salvador	206	91	1,030	455	1,782
Guatemala	3,715	999	7,266	8,344	20,324
India	1,219	2,030	1,624	4,060	8,933
Kenya	1,682	881	1,879	980	5,422
Nepal	2,391	110	617	526	3,644
Sierra Leone	264	150	140	220	774
TOTAL	**10,353**	**4,389**	**14,696**	**15,011**	**44,449**

* Direct participants are those who participate in and directly benefit from programme activities.

** Indirect participants are those who benefit indirectly from the services provided by the projects to the direct participants, such as family members and their wider communities.

Total children and youth = 25,049

A breakdown of these figures (focused on our organisational themes) include:

- **Birth Registration:** 2,042 children, 267 adults and 26 young people have been supported to obtain their birth certificates. In addition, 889 children, 87 young people and 58 adults have been supported to access other identity documents (including citizenship or re-printed original documents).
- **Education:** 2,233 children have been supported to access formal education.
- **Economic Empowerment:** 119 children, 97 young people and 33 adults have benefitted from support to develop their livelihoods such as business skills training, access to employment support and seed capital to start small businesses. An additional 10 children, 86 young people and 191 adults have benefited from vocational skills and 11 children, 14 young people and 208 adults to develop savings.
- 2,119 children and young people have developed improved life skills through special training in topics such as leadership and social skills to help them prepare for life away from the streets.
- **Health and Well-Being:** 2,023 children and young people received counselling, mental health or psycho-social support and 1,152 children and young girls were supported with menstrual hygiene needs. 1,723 children were supported with first aid on the streets and 80 children, young people and caregivers helped with complex health needs that were beyond their own ability to treat.
- 78 children and youth and 25 adults received legal representation support including children and young people in conflict with the law or wrongfully accused.
- 237 children and young people were re-integrated back into their families.
- 95 children benefitted from an emergency nutritional support project in Guatemala, started in response to rising levels of malnutrition as a result of the cost-of-living crisis.

Unpacking what we did in more detail

Toybox exists for one reason: to support children and young people living in street situations whose society has forgotten or is unwilling to acknowledge, allowing them to be exploited, abused and ignored. Working with nine partners in seven countries our goal is to provide for both the immediate and long-term needs of children and young people. We promote community-based care and engage with local governments for policy reform, raise awareness, foster partnerships and evaluate our impact to empower street children to break the cycle of poverty.

Birth Registration

Toybox supports children in street situations - and often their family members – to register their births and therefore access their birth certificates as a critical foundation for them to claim their right to a name, a nationality and state supported services and start making steps towards a safer life away from the streets.

Education

Many children in street situations face barriers to education, including financial constraints, discrimination, and lack of support from family. Toybox works to address these challenges by collaborating with schools, reducing discrimination, providing financial assistance, and supporting parents while also offering non-formal and alternative education to equip these children with essential skills.

Economic Empowerment

Extreme poverty is a huge factor in pushing children onto the streets, where they often engage in risky work for minimal wages to support themselves and their families. Toybox supports these children to break the cycle of poverty and street living by training young people and care-givers in business skills, facilitating savings groups, and providing startup capital and ongoing support to establish income-generating businesses, as well as offering vocational training and apprenticeships for direct employment opportunities.

Health and Well-Being

Children in street situations face constant uncertainty, exposure to harsh conditions, and increased risks of illness, injury, and addiction. Toybox supports projects to provide first aid, medical assistance, and vital mental health support to address their physical and psychological needs, helping them create a path to a better future through personalised "life plans".

Child protection Systems Strengthening

A foundation to Toybox's work is educating children, caregivers, and communities about Child Rights and protection, addressing the disparities in realising these rights. For example, in El Salvador, children have been learning about their protection rights, while parents and caregivers have been educated on creating safe environments. In Kenya, Toybox partners with Local Area Advisory Councils to train them in identifying and reporting abuse cases, resulting in 672 cases reported in the past year.

Access to Justice

Children and young people in street situations often face legal issues due to their lifestyle and lack of protection. Toybox supports access to justice by teaching them their rights, offering legal representation in court, and advocating for fairer sentences. In Kenya, Toybox's partner PKL has reduced the average sentence from 2 years to 10 months for 71 young people, often leading to acquittal, probation, or out-of-court settlements.

Emergency Support

Toybox has supported various emergency interventions over previous years, including Covid response and disaster relief. In the past year, this kind of emergency support has mainly focused on malnutrition response programmes in response to cost-of-living crises.

Why partnerships are so important to us

Our legitimacy as a UK-based organisation lies in our ability to create and maintain genuine, power balanced partnerships with local NGOs. Toybox recognises the crucial role of local grassroots NGOs, with their extensive understanding of the local context and established relationships within the community thus ensuring they are best positioned to find appropriate, sustainable solutions. Many of our partners have been dedicated to their cities and communities for over two decades, earning the trust and acceptance of the children they serve.

To ensure effective partnerships, we conduct comprehensive Partner Assessments before working together and every three years thereafter. These assessments allow us to identify strengths and areas for improvement, fostering continuous growth. Strong partnerships are the cornerstone of Toybox's success, built upon trust, transparency, and accountability. We bring significant experience, skills, and resources to our partnerships including tailored training which enhances the importance of locally led development. We know that locally led development increases the effectiveness, legitimacy and cost-effectiveness of our impact upon street children while reducing the power imbalance which can occur.

Country	Partner	Top two key achievements this year
Bolivia	Alalay	**Birth registration:** A new project in Santa Cruz successfully established strong relationships with local authorities, trained 54 registry officials on family and children's ID document access barriers, and registered 15 children in its first quarter. **Child leadership/participation:** Children, adolescents, and young leaders of the "I count too" Network presented four national-level policy proposals on Health and Sport, Family, Education, and a Life without Violence. Additionally, they shared an international declaration at the Football World Cup for street children in Qatar, where Alalay's team secured third place.
Guatemala	CONACMI	**Birth registration:** 23 registration days were held through which 1,653 children received birth certificates. Strong relationships were built with national government and elected officials to continue to reduce the barriers for birth certificates for children in street situations. **Vocational/economic empowerment:** 40 teenagers and young people were supported in vocational training courses in partnership with the Government training institute.
Guatemala	Puerta de Esperanza	49 children participated in the 'Learning to Live Together' methodology, strengthening their understanding of child rights. The project held a 2-day camp which gave the children an experience away from the pressures of work and their usual environment to learn and relax together.
El Salvador	VIVA El Salvador	Viva set up and rolled out a volunteer programme linking with local universities. As a result, children are receiving increased individual coaching during school reinforcement workshops helping them to learn faster and building their confidence.
India	CHETNA	Successful replication of an education project from Delhi to Jaipur. Collaboration and networking with Government to set up camps for *Aadhar card* registration for children and families connected with the streets in both Delhi and Jaipur. These cards serve as proof of identity and address across India, enabling individuals to access services and open a bank account.
Nepal	SathSath	A mobile school was integrated within the existing education project enabling an increased reach of activities to over 400 children. This "school on wheels" goes to where the children are thus reducing barriers to formal education. Collaboration with the Government for *Vital Registration Week* in April during which SathSath was able to specifically focus awareness on registration needs of children and young people in street situations.

Country	Partner	Top two key achievements this year
Nepal	CWIN	70 families in street situations were provided with emergency food support in Kathmandu. 74 children were supported with Education kits (bags, books etc) to enable them to continue with their schooling.
Kenya	PKL	Two urban farms in Nairobi have empowered over 90 young people in street situations to grow and sell nutritious food, yielding 1,600 kgs of vegetables valued at £450: improving community perception and reducing crime. The project also assisted 106 children in obtaining birth certificates, while providing income generation training and support for 165 parents and caregivers to start small businesses.
Sierra Leone	St George Foundation	Around 500 ecofriendly menstrual pads were designed and produced by ten female entrepreneurs to improve menstrual hygiene. These were distributed to girls and women in the community and some were sold for profit to enable production to continue

Through targeted capacity building support based on jointly identified areas for improvement or growth, Toybox has supported partners in several areas this past year focused on strengthening the whole organisation and not just Toybox supported projects. These have included:

- Organisational sustainability and fundraising
- Monitoring and Evaluation
- Gender and Inclusion
- Self-care for street workers
- Financial management

What lessons did we learn with our partners this year

In May, Toybox brought all partners together, virtually, for a Partner Learning and Sharing Event (PLE). Pre-Covid, these events used to be held face to face but with financial and environmental considerations, we undertook the four-day event online. An advantage of holding this online was that, despite managing multiple time zones, many more participants could take part in the sessions enabling greater learning and sharing between participants. Using AI powered instant translation, the language barriers were greatly reduced. The focus of the event was on inclusion and sustainability within the project cycle and at organisational level.

Three key learnings from the PLE

1. The need for programmatic and organisational sustainability to be built into partner MOUs from the outset in order to ensure healthy organisations which are able to continue to support children in street situations over the long-term. This is a major focus in our new strategic period.
2. Government policies at both local and national levels make a huge difference to children living in street situations, reducing barriers to access services and level opportunities with others.
3. Although face to face peer to peer learning is ideal, virtual events enable higher levels of participation from more partner staff – particularly when paired with online live translation tools at a much lower cost, time commitment and environmental impact. Our learning from this year's event will lead to more frequent, targeted learning and sharing virtual events in the coming year.

Achieving more together

At Toybox we firmly believe in the power of partnerships to make a significant impact on improving the lives of street children. Over the past year, we have actively engaged with a range of external partners, including:

- **BOND:** The UK network for organisations working in International Development. This partnership enables us to connect with like-minded organisations, share knowledge, and enhance our collective efforts in reducing global inequality.
- **Consortium for Street Children:** A global network comprising over 130 community organisations, NGOs, researchers, and practitioners, who join forces to advocate for the rights and well-being of children in street situations across more than 135 countries. This collaboration allows us to amplify our impact and contribute to collective efforts.
- We have collaborated with two **All Party Parliamentary Groups** (APPGs) on Extreme Poverty and Street Children.
- We worked with **CBM**, The Overseas Disability Charity to train our staff and help us improve our disability inclusion approach.
- We have collaborated with the **British Asian Trust** (BAT) in delivering an education project in Jaipur, India.

By collaborating with these external partners, Toybox enhances its reach, knowledge base, and impact, working together towards a common goal of improving the lives of street children worldwide.

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REVIEWING THE LAST FINANCIAL YEAR

What we said we would do, and did we achieve it?

Grow and Diversify

To ensure that we grow and diversify by:

Reaching more street children

- To have directly worked with over 8,000 children in street situations by 30 June 2023.

  Yes! We supported 10,353 children and young people which we are delighted about!

- To support over 1,600 children and young people to access birth registration documents by 30 June 2023.

  Yes, 2,068 children and young people plus 267 adults received their identity documents – our birth registration programmes continue to go from strength to strength.

- To support over 1,000 children and young people with access to formal and informal education by 30 June 2023.

  Oh yes – We managed three times what we had planned with 3,141 children and young people being supported.

- 150 young people and caregivers are supported to start small businesses by 30 June 2023.

  Again, another yes – 366 young people and caregivers started fabulous new ventures.

Diversification of total income by securing funding from large grant givers and further growth and diversification of the voluntary income portfolio and the supporter database

- To make at least two large grant submissions to an institutional funder.

  No, it was a difficult year for government funding, we submitted a proposal to GOAC, which unfortunately we were unsuccessful in.

- To secure six new grants from corporates or charitable foundations by 30 June 2023.

  Yes, we secured 10.

- To secure a 1% increase in the value of the Regular Giving Programme by 30 June 2023.

  No, this programme declined by 2.4%, mainly due to the cost-of-living crisis.

- To secure 2% of voluntary income from lapsed supporters by 30 June 2023.

  Oh, so close – 1.4%.

Deepen Impact

To ensure, during this strategic period, that all those who engage with Toybox are impacted by our work, in particular the street children we work with by:

Ensuring and measuring all impacts of our work with street children

- To implement a new Project Management Database for our projects by 31 December 2022.

  Nearly, the project will be implemented in the first quarter of the next Financial Year.

- To ensure continuous improvement in safeguarding and ensure that at least 80% of our partners are on a RAG rating of green by 30 June 2023.

  Yes – it was 88%.

- To send 2% more funding to international partners, versus the previous 12 months, by 30 June 2023.

  Yes – it was an 8% increase.

- To put in place a sustainability framework by March 2023 which will guide decision making on projects and partnerships to maximise the impact Toybox can have.

  This began in FY23 and will be completed in early FY24.

- To have completed the development of the Toybox Economic Empowerment model by 30 June 2023.

  Adapting positively, we decided to change our approach on this during the year and instead boosted innovative and sustainable economic empowerment projects including the urban farm in Kenya.

- External review of our governance activities completed by 30 June 2023.

  Yes – this was completed.

Deepening the customer experience for all those supporters who engage with Toybox

- Reduce our physical IT infrastructure by migrating our data and applications to a cloud-based solution – by 30 June 2023.

  On the way to completion – this process has started and will be completed in the following Financial Year.

- Refresh Toybox brand with full implementation across all channels by 30 June 2023.

  No, our resources were directed towards raising funds.

› To review and implement a new social media strategy by December 2022.

Yes – both the review and revised strategy were implemented.

› To have a website conversion rate of >6% by 30 June 2023.

We are going for a **yes** at 5.8%!

› To ensure exceptional customer care by ensuring no more than 10 complaints by 30 June 2023.

Yes – we had no complaints about our fundraising activities this Financial Year.

To have a healthy, engaged workforce who feel valued and well equipped

› To spend 1.5% of employee salaries on training and professional development by 30 June 2023.

Yes, spend on training was on track as was the training employees received.

› To implement an annual staff survey and track staff well-being, satisfaction and Equality, Diversity and Inclusion.

Yes, this activity was completed and 100% of employees stated they were either happy or very happy at Toybox.

Business as usual

We often underestimate the remarkable quality with which we carry out the myriad of day-to-day tasks essential to ensure the smooth operation of Toybox. Here is a glimpse of the range of activities we deliver as part of our regular operations.

✓ Monthly Income and Expenditure statements are produced by the fifth working day of each month.

✓ We have a rolling review programme for our Board and Management Policies.

✓ We audit our Board performance, diversity and skills set on an annual basis.

✓ Each quarter we have a week of team learning sessions and meetings which include a review of the previous quarter, organisational training days, innovation days, staff well-being days and annual day of prayer and hope.

✓ We have a two-year rolling programme for a financial review of all our international partners.

✓ Our supporters are thanked for their donations within two working days.

✓ We carry out an annual survey of staff satisfaction and diversity audit.

✓ Quarterly narrative and financial reports are received for each project with progress and learnings discussed with each partner.

✓ We track innovations and improvements made to our systems.

✓ Organisational development for our partners either via Toybox directly running training or by funding provided for partners to use in-country consultants to build their own capacity.

✓ We have a continuous improvement cycle in place for our communications with our supporters to ensure we are providing robust feedback about the difference their donations are making.

✓ We undertake three annual appeal mailings to current and prospective supporters.

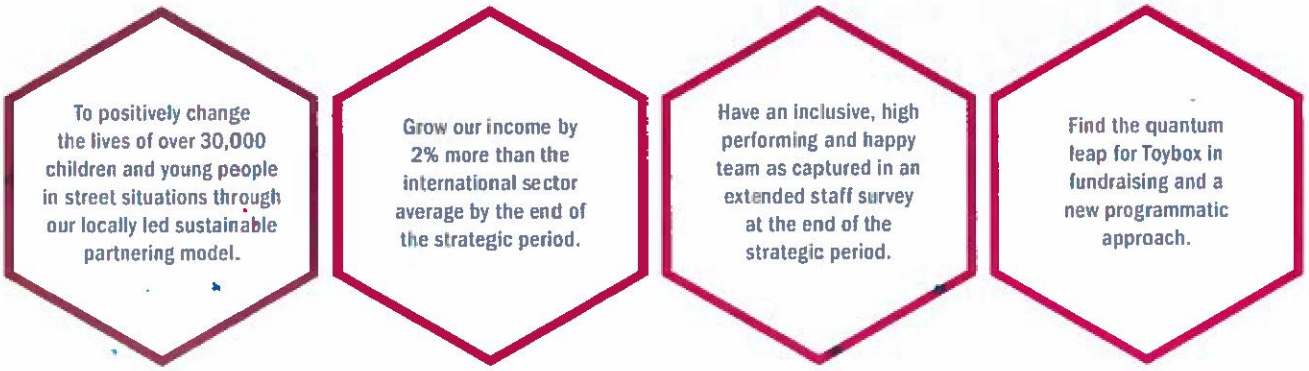
✓ Three supporter magazines are mailed each year to highlight work that is being undertaken by our partners.

5

PLANS FOR THE FUTURE AND THE NEXT FINANCIAL YEAR

Next year sees the beginning of a new strategic period for Toybox. Our focus for this period will continue to be children and young people in street situations and we will continue to work with local partners to deliver high quality programmes. In addition, we will look for the funding and fundraising quantum leap which will transform the number of children we can support.

Our four key goals for the next 3 years are:



Our Key Performance Indicators for the next financial year are:

To positively change the lives of over 10,500 children and young people in street situations through our locally led sustainable partnering model.

- To support over 4,000 children and young people to obtain their birth registration documents by 30 June 2024.
- To support over 1,300 children and young people to access formal and non-formal education by 30 June 2024.
- 50% of Toybox partners are trained in inclusive programming by 30 June 2024.
- 5 Toybox partners make incremental improvements in safeguarding practices (at least annually) based on an updated scoring framework.
- 6 partner safeguarding focal points receive additional training and support including on conducting safeguarding investigations.
- To fully embed and utilise Monday.com for grant management by 31 January 2024.

Grow our income by 2% more than the international sector average by the end of the strategic period.

- Less than 10 complaints about Toybox fundraising activities for this financial year.
- Testing of at least two new fundraising products by 30 June 2024.
- Embedding of digital media strategy with 11,875 social media engagements by 30 June 2024.

Have an inclusive, high performing and happy team and other exciting items!

- Annual staff survey with over 85% of employees agreeing or strongly agreeing that they enjoy working at Toybox.
- Total workdays lost to employee sickness are less than 1% by 30 June 2024.
- At least 2% of employees' hours are spent on training by 30 June 2024.
- Migrate all our software packages to the cloud by 30 June 2024.
- The tracking and implementing of at least 120 incremental and disruptive innovations by 30 June 2024.

6

OUR PEOPLE

Directors and Trustees

The Directors of the charitable company (the charity) are its Trustees for the purpose of charity law and throughout this report are collectively referred to as the Trustees.

The Trustees serving during the year, and on the date the report was approved, were:

Mr I R Gray	*(Chair) resigned 07.09.23*
Ms N Battle	
Mr F Caicedo	
Mrs G Derham	*Finance and Audit Committee member*
Mr F Goss	
Ms C McLeod	*Appointed 08.09.22*
Mr J Sambruck	
Mr S Shrouder	*Resigned 08.09.22*
Mr W Rockett	*Chair of Finance and Audit Committee*
Mr D Westwood	*(Chair) appointed 08.06.23*

Appointment of Trustees, Induction and Training

The process for recruiting new Trustees starts with an open recruitment process followed by interviews conducted by a Board-appointed Recruitment Panel. If successful, candidates are invited to observe a Board meeting where their approval is determined by the full Board. Once appointed, new Trustees receive an information pack containing essential documents and undergo a comprehensive induction process. They spend time at the UK office, familiarise themselves with each department, and may undertake international awareness visits. Training is provided as needed, including access to publications, updates, and external events.

Trustee and Committee Meetings

Trustees meet four times during the year to make strategic and policy decisions. The CEO and Leadership Team attend meetings without voting powers. The CEO reports to and is appointed by the Trustees to manage the day-to-day operations of the charity. There is also a Finance and Audit Committee which met four times during the year.

Trustees serve voluntarily without remuneration and disclose any interests. Details of Trustee expenses are disclosed in note 5 to the accounts.

Board Evaluation and Diversity Monitoring

Evaluation

Annually, the Board conducts several surveys to assess and enhance its performance. These include a Skills Audit, a Board Effectiveness Survey, and an anonymous survey of the Chair. The results of these surveys are shared with the entire Board for discussion and action as required.

Diversity

At Toybox, fostering a diverse and inclusive Board is very important, promoting an environment where everyone feels empowered to authentically contribute. We firmly acknowledge the inherent value that individuals with diverse skills, backgrounds, characteristics, and life experiences bring to our organisation. Our Board comprises a rich blend of professionals with varied expertise, knowledge, experiences, and perspectives, ensuring robust governance of Toybox. In the current Financial Year, we can report that 30% of our Board members identify as female, 10% identify as having a disability, and 30% identify as belonging to minority ethnic communities. These statistics reflect our ongoing efforts to cultivate a Board that mirrors the diverse society we serve, enabling us to make more informed decisions and better address the needs of the children and young people we support.

Reported conflicts of interest

During this Financial Year no Trustee Conflicts of Interest were reported.

Governance and Board due diligence

The Board continue to follow a schedule which reviews policy and governance documents to ensure Toybox embraces best practice and naturally all relevant legislation.

Leadership Team

The Chief Executive Officer (CEO) holds responsibility for overseeing the daily operations of the charity and managing employees on behalf of the Trustees. The CEO leads a dedicated Leadership Team which is responsible for implementing Toybox's strategy and delivering its programmes. The Leadership Team consist of the following key members:

Lynne Morris	*CEO*
Naomi Hall Opiyo	*Director of Impact and Programmes*
Naomi Lewis	*Director of Marketing and Fundraising*
Graeme Everist	*Director of Finance and Resources*

At Toybox we recognise the ongoing scrutiny surrounding executive team salaries in the third sector. Our approach is to recruit committed professionals while maintaining a pay structure which is fair, equitable and aligned with our organisational mission and values.

In the current Financial Year, the ratio between the highest paid employee and the average full-time equivalent (FTE) salary was 1.96 (compared to 2.18 in 2022). Our goal is to ensure this ratio remains below three, this is essential for us to avoid significant discrepancies in compensation between the Leadership Team and other team members. Detailed salary information for the Leadership Team can be found in note 5 of the accounts. Salaries are reviewed annually, and any increase is based on the cost-of-living increase over the previous 12 months and will consider the Consumer Price Index movement for the previous year to 31 December, as well as affordability and wider factors. This salary increase applies to each employee and is determined by the Trustees. Toybox is committed to paying at least the Living Wage for every position.

CEO Remuneration

The salary of the CEO is reviewed in line with all other employees.

Team Toybox

Toybox undertakes annual staff surveys including the monitoring of our Equity, Diversity and Inclusion metrics. Within this Financial Year, 8% of employees identified as male; 8% identified as having a disability, with a further 8% who preferred not to disclose this information and 8% identify as belonging to minority ethnic communities.

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TOYBOX AND RISK MANAGEMENT

Toybox is a registered charity and charitable company limited by guarantee governed by its Memorandum and Articles of Association dated 29 March 2000 as amended by special resolution dated 6 December 2000, 28 June 2010 and 4 March 2021 which sets out the objects and powers.

Risk Management

The Trustees have implemented a positive Risk Management Strategy to address the major risks faced by the charity. This strategy involves regular reviews of significant risks, the development of an overall risk map, and the implementation of procedures to mitigate identified risks. The Trustees conduct quarterly assessments, during which they evaluate the likelihood and potential impact of risks and take appropriate actions to minimise their occurrence.

The strategy places particular emphasis on risks that have the potential to significantly affect the charity, such as safeguarding, reputation, finance, funding, international partnerships, and health and safety. To address these risks, Toybox has established specific procedures aimed at minimising their impact. Moreover, other significant risks related to staff retention, erosion of values, mission drift, key relationships, and efficiency are also addressed through suitable mitigation measures. In addition to risk management, Toybox actively monitors noteworthy opportunities and threats. These discussions take place during Board meetings and inform the development of strategic and operational plans. Throughout the year, the charity has consistently monitored and identified risks across various areas, including Strategy, Governance, Management, Regulatory Issues, Global and Charity Sector, and Significant Projects. This diligent approach ensures that potential risks are promptly identified and effectively managed, safeguarding the charity's operations and objectives.

Safeguarding

Toybox is fully committed to create a safe and caring environment for everybody connected with the organisation. We have comprehensive policies in place which guide our principles and practices. To ensure effective implementation of our policies, we employ a holistic framework that includes tools, procedures, awareness-raising, safe recruitment, training, risk management, clear reporting processes, underpinned by a strong safeguarding culture and leadership committed to constant improvement.

This Financial Year we received 11 safeguarding reports (including those on child protection issues partners referred) and 2 near miss reports from partners, but none reached the threshold for escalating to board level. No safeguarding incidents were reported to the Charity Commission.

By the end of the Financial Year, 83% of partners had submitted safeguarding reports. Safeguarding metrics are included in quarterly reports to the Board, including safeguarding RAG ratings of partners and follow up of any outstanding issues with our own safeguarding plan. At the end of the financial year, 88% of our partners are on green for safeguarding and none are on red. These RAG ratings are formulated based on a 20-point monitoring framework and quarterly receipt of safeguarding and/or near miss reports to ensure systems are working effectively. The Toybox Safeguarding Leads receive regular training and are part of safeguarding networks to continually improve knowledge and practice, sharing across the organisation and with partners.

Prevention and detection of fraud

Toybox maintains a zero-tolerance approach to fraud in all circumstances, whether committed by staff, volunteers, suppliers, or partners. We prioritise prevention and detection, taking all instances of fraud seriously, regardless of size. We expect our Trustees, staff, volunteers and partners to uphold the highest standards of honesty. Fraud prevention and detection are the responsibility of every member of the Toybox community. We implement various measures to prevent fraud, such as rigorous recruitment procedures, physical asset security, clear responsibilities and reporting lines, adequate staffing levels, supervision and counterchecking, separation of duties, random spot checks, secure audit trails, performance monitoring, financial reporting, and independent reviews.

When working with international partners, we have additional control systems in place, including thorough partner assessments, sharing and understanding of Toybox Policies, effective communication of reporting requirements, signed partnership agreements, and comprehensive reviews of financial reports. We provide anti-fraud and bribery training to our partners, ensuring their staff members benefit from the knowledge and skills necessary to prevent fraud. All employees are responsible for reporting suspected or actual fraud, and all reported cases are thoroughly investigated with appropriate actions taken. We address control weaknesses identified through reported incidents promptly to prevent recurrence.

We have had no reported incidents of fraud this Financial Year, although concerns were raised about one partner. In December 2022 the Toybox Board, in a desire to improve our transparency, impact and effectiveness, commissioned an independent partner assessment of St George Foundation (SGF), Sierra Leone. All Toybox partners have gone through this process in the past three years. The assessment was undertaken by Lewin Consulting in conjunction with a local audit firm and the report highlighted concerns around poor document management and poor internal financial controls in addition to some other weaknesses including governance. In discussion with SGF, a programme of improvement was agreed upon. In June 2023 a further review was undertaken, and unfortunately the situation had not improved; our investigation did not discover any evidence of fraud but the poor systems in place to monitor financial reporting means we cannot guarantee this did not happen. Therefore, the Toybox Board with regret terminated the partnership with SGF with effect from 16 August 2023.

Modern Day Slavery

At Toybox we recognise modern day slavery as a grave violation of human rights and a global problem. It is our unwavering commitment to ensure that our decisions and actions never contribute to any form of modern slavery, including human trafficking, slavery, servitude, and forced labour.

Investment Policy

Our investment strategy aims to maximise income returns while maintaining sufficient liquidity to cover operational costs and reserves and determined by the Reserves Policy. We adopt a cautious approach to investments, prioritising lower rates of return to mitigate speculate risks. Consequently, we primarily invest in bank or building society deposits with terms aligned to the timing of returns required by the charity. While Toybox does not have a specific Ethical Investment Policy, we strive to invest in line with the ethical policies of banks where our investments are held, whenever feasible.

Foreign Exchange Policy

In managing foreign exchange, Toybox focuses on uncertainty management rather than speculation. At the beginning of each Financial Year, budgeted expenditures are agreed upon with partner, specifying a predetermined amount in a designated currency based on a set exchange rate. To minimise the exchange rate risk, Toybox utilises Forward Contract with approved Foreign Exchange providers. This approach helps to mitigate the impact of currency fluctuations and ensures financial stability.

Health and Safety

During the Financial Year no health and safety issues occurred or were reported at Toybox.

Data Protection

During the Financial Year no Data Protection issues occurred or were reported to the Board.

Additional important policies

At Toybox we have a wealth of essential policies, these policies and more can be found on our website: **www.toybox.org.uk/policies**

Working standards

- Misconduct Disclosure Scheme (MDS) which facilitates the sharing of Misconduct data between employers to help improve our safe recruitment of staff and Board members.
- Disability
- Living Wage
- Cyber Essentials
- Fundraising Regulator

8

OUR SUPPORTERS AND FUNDRAISING

Toybox raises £4.74 for every £1 we spend on regular fundraising activities.

Toybox is dedicated to fostering strong, respectful, and transparent relationships with our supporters. We recognise that our work is made possible by the generosity of individuals, companies, and other organisations. We strive to uphold the highest standards in our fundraising and communication practices. The following principles guide our fundraising endeavours:

1. **Inspired Giving** – we aim to inspire individuals to support Toybox by showing them what their giving can achieve.
2. **Appreciation and accountability** – we work to demonstrate the tangible, long-term impact their gifts have.
3. **Data Protection** – we prioritise the security and privacy of our supporters' data. We do not sell or share their information for marketing purposes.
4. **Regulatory compliance** – we are registered with the Fundraising Regulator, which attests to our commitment to adhering to the Code of Fundraising Practice and the Fundraising Promise.
5. **Ethical Standards** – we closely manage agencies and professional fundraising organisations working on our behalf, holding them to high standards. We prioritise treating supporters and the wider public with respect and do not pressure individuals to donate, with particular emphasis on protecting vulnerable persons.
6. **Due Diligence** – prior to collaborating with fundraising partners and agencies, we conduct thorough checks to ensure their financial viability and ethical alignment with Toybox.
7. **Listening to Supporters** – we actively listen to our supporters and act on their communication requests, valuing their input and feedback.
8. **Long-term Relationships** – we work to build enduring relationships with our supporters, allowing them to support the charity in ways that align with their preferences and choices.
9. **Feedback and Improvement** – we really appreciate feedback from both supporters and the public. We have established procedures to review our fundraising activities in response to feedback and complaints received.

This Financial Year we received zero complaints related to our fundraising activities.

During the year we used the following agencies for the fundraising activities listed below:

Agency	Campaign	Support
Beanwave	Street Life magazines	Creative
DM Focus	Easter, Christmas and Summer Appeals, Street Life magazines, Regular Giving updates	Data Management, Media buying, Print, Production and Fulfilment Management
Fusion Design Associates	Regular Giving update, Prayer Guide, Alternative Gifts, Annual Church Giving Update, Conversion Mailing	Creative
Netnak	Website, Emails	Creative and Technical
OnePost	Street Life magazines, Christmas and Easter Appeal	Mailing
Paid Ads School	Google and Bing Ads	Ad Management
Payroll Giving in Action	Payroll Giving promotional activity	Donor Recruitment
Rogue Creative	Easter, Christmas and Summer Appeals	Creative
RSM2000	Text fundraising	Inbound text donation processing
Social etc.	Social Media	Social Media Management
StC Payroll Giving	Make a Difference Consortium Payroll Giving activities	Fulfilment

Within this year Toybox had a team of 6 Marketing and Fundraising professionals (FTE of 3.9) working to raise funds from the UK public and Toybox supporters.

THANK YOU

All the exceptional work undertaken this year would not be possible without the support of countless very generous donors, churches, trusts and foundations. We are so grateful for your continued trust in Toybox to change the lives of street children.

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FINANCIAL REVIEW AND IMPORTANT POLICIES

Income

Total income for the Financial Year was £1,967,369 (2022: £2,111,757).

Regular Giving fell by £20,045 compared to the previous year but represented 31% of total income (2022: 30%). Legacy donations were £62,423, down from £285,692 in 2022. Individual giving in response to appeals increased by 8% to £1,078,662 (2022: £999,063) while income from Trusts, Foundations and Corporate donors (Principal Gifts) rose by 25% to £218,116 (2022: £174,627)

Bank interest for the year was £10,667 (2022: £2,658).

We strive to use our resources for generating income in the most cost effective and productive way possible. Our fundraising activities are limited to – event fundraising, radio advertising, online advertising and Direct Mail activities, including inserts in publications. In addition, we send appeals to engage with our current supporters.

Expenditure

Total resources expended during the year were £2,188,272 (2022: £1,996,876). Charitable expenditure was £1,732,461, representing 79% of total costs (2022: 80%).

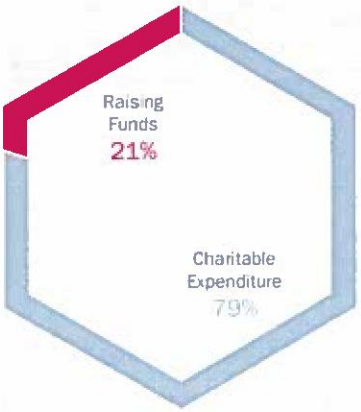
Grants to partners totalled £1,126,105 for the year, an increase of £86,752 from 2022. Monitoring and evaluation costs of £254,122 comprised all international and UK support costs including staff costs and travel; and Advocacy and Awareness costs in the UK totalled £207,189.

This year, including salaries, £455,811 was spent on raising funds which represents 21% of total expenditure (2022: £394,186, 20%). Staff costs were 25% of total expenditure (2022: 24%), while Other UK costs remained steady at 7% of total expenditure.

Expenditure continues to be closely controlled, and efficient and effective use of our resources is pursued in every area of our work.

Normal Operating Expenditure including salaries

Normal Operating Expenditure



Reserves

Regular giving provides income stability which allows the charity to commit to existing and new projects and make long-term decisions to help more street children. The reserves provide a cushion in the event of shortfalls in income compared to the budget so that projects can be planned and approved within the project planning cycle. The reserves policy is reviewed annually by the Finance and Audit Committee and subsequently approved by the full Board; it was most recently reviewed in March 2023.

The level of reserves required is based on budgeted expenditure for the financial year, with the aim being for reserves to be three months expenditure, plus an amount to cover any contingency or risk identified. In this respect a provision for a possible decline in income of £100,000 or 5%, plus a provision for a fall in value of the GB Pound against the US Dollar of £50,000 or 5%, is made.

At 30 June 2023 the general unrestricted reserve, excluding fixed assets, was £514,457 and equivalent to 3.1 months normal expenditure (2022: £571,845 or 3.2 months).

Prior to this year, a total of £435,529 had been designated by the Trustees for a variety of purposes in the UK (marketing and IT) and overseas. During the year £217,283 of this was expended and a further £24,660 was designated for future investment.

Marketing & Fundraising	£19,610
Administration & IT	£20,000
Foreign Exchange	£15,984
Nione Project – Kenya	£80,000
Birth Registration Project – Guatemala	£81,461
Other International Projects	£25,851
TOTAL	**£242,906**

Restricted reserves represent income which has been received to fund specific projects and the balance therefore needs to be carried forward to be expended by projects in future periods. At 30 June 2023 restricted reserves amounted to £80,493 (2022 £48,817).

At 30 June 2023 the total funds of the charity amounted to £847,828 (2022: £1,068,731). Therefore, the Trustees are of the view that the Charity is a going concern because it continues to be able to meet its obligations as they fall due.

Important policies

At Toybox we have a wealth of essential policies and procedures including:

- Child and Youth Safeguarding Policy
- Equity, Diversity and Inclusion Policy
- Health and Safety Policy
- Care for the Environment Policy
- Anti-Fraud and Anti-Bribery Policy
- Data Protection Policy
- Donor Acceptance Policy
- Whistleblowing Policy

All these policies and more can be found on our website: **www.toybox.org.uk/policies**

Investment Policy

The aim in investing funds is to provide a maximum income return, whilst ensuring that there is appropriate liquidity to cover both operational costs as timing requires and other reserves as determined by the Reserves Policy.

Our investment policy is to adopt a prudent approach with regard to the investments held and to accept lower rates of returns to reduce the level of speculative risk. As a result, the investment practice is to invest in bank or building society deposits on terms to match the timing of returns to meet the needs of the charity. Toybox does not have a bespoke ethical investment policy but where practically possible Toybox will make investments covered by an ethical policy of the bank with which investments are held.

Foreign Exchange Policy

Managing foreign exchange in a charity is not about speculation or trying to make a profit, but about the management of uncertainty. At the beginning of the financial year Toybox agrees a budgeted expenditure with its partners for the forthcoming year and agrees to pay a certain amount in an agreed currency, based upon a budgeted exchange rate from GB Pounds. Toybox has historically carried any exchange rate risk which arises when the budgeted exchange rate fluctuates from the budgeted rate. In aiming to minimise the exchange rate risk Toybox has used Forward contracts with approved Foreign Exchange providers.

Statement of Trustees' responsibilities

The Trustees (who are also Directors of The Toybox Charity for the purposes of company law) are responsible for preparing the Trustees' report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the Trustees to prepare Financial Statements for each Financial Year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these Financial Statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Financial Statements; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees:

- are aware there is no relevant audit information of which the charitable company's auditors are unaware and;
- have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Reference and Administrative Details

Charity number	1084243
Company number	03963000
Registered Office & Principal Address	Challenge House, Sherwood Drive, Bletchley, Milton Keynes, Buckinghamshire MK3 6DP Telephone: 01908 360050 Email: info@toybox.org Website: www.toybox.org.uk
Auditors	Moore Kingston Smith LLP, 4 Victoria Square, St Albans, AL1 3TF
Bankers	Co-operative Bank, 10 Warwick Lane, London, EC4M 7BP

Approved by the Board of Trustees on 7 December 2023 and signed on its behalf by:

Mr David Westwood, Chair of Trustees
Date: 7 December 2023

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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF THE TOYBOX CHARITY

Independent Auditors' Report to the Members of the Toybox Charity

Opinion

We have audited the financial statements of the Toybox Charity ('the company') for the year ended 30 June 2023 which comprise The Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 30th June 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- Trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; [or]
- we have not received all the information and explanations we require for our audit.[or]
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' annual report and from preparing a strategic report.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Trustees.
- Conclude on the appropriateness of the Trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are the Companies Act 2006, the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council.
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

R.Ogden

Roger Ogden
Senior Statutory Auditor

Date: 7th December 2023

For and on behalf of

Moore Kingston Smith LLP, Statutory Auditors
4 Victoria Square, St Albans AL1 3TF

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STATEMENT OF FINANCIAL ACTIVITIES

Statement of Financial Activities

(Incorporating an income and expenditure account)

Year Ended 30 June 2023

	Notes	Unrestricted Funds £	Restricted Funds £	2023 Total £	Unrestricted Funds £	Restricted Funds £	2022 Total £
Income from:							
Donations and legacies	2	1,490,466	466,236	1,956,702	1,621,290	455,638	2,076,928
Investments	3	10,667	-	10,667	34,829	-	34,829
Total income		1,501,133	466,236	1,967,369	1,656,119	455,638	2,111,757
Expenditure on:							
Raising funds		455,811	-	455,811	394,186	-	394,186
Charitable activities		610,176	1,122,285	1,732,461	622,259	980,431	1,602,690
Total expenditure	4	1,065,987	1,122,285	2,188,272	1,016,445	980,431	1,996,876
Net income/(expenditure) for the year	6	435,146	(656,049)	(220,903)	639,674	(524,793)	114,881
Transfers between funds		(687,725)	687,725		(523,919)	523,919	
Net movement in funds		(252,579)	31,676	(220,903)	115,755	(874)	114,881
Funds at 1 July		1,019,914	48,817	1,068,731	904,159	49,691	953,850
Funds at 30 June		767,335	80,493	847,828	1,019,914	48,817	1,068,731

All of the above results are derived from continuing activities.
There were no other recognised gains or losses other than those stated above.
Movements in funds are disclosed in note 13 to the accounts.

The notes on pages 37 to 45 form part of these accounts.

Balance Sheet as at 30 June 2023

Company Number: 03963000

	Notes	2023 £	2022 £
Fixed Assets			
Intangible assets	9	-	-
Tangible assets	10	9,972	12,540
		9,972	12,540
Current Assets			
Debtors	11	177,789	310,363
Short term deposits		513,053	249,173
Cash at bank		221,931	563,717
		912,773	1,123,253
Creditors: amounts falling due within one year	12	(74,917)	(67,062)
Net Current Assets		837,856	1,056,191
Net Assets		847,828	1,068,731
Funds			
Unrestricted:			
General		524,429	584,385
Designated		242,906	435,529
Restricted		80,493	48,817
TOTAL FUNDS	13	847,828	1,068,731

The accounts were approved by the Board of Trustees on 7 December 2023 and were signed on their behalf by:

Mr David Westwood, Chair of Trustees.

The notes on pages 37 to 45 form part of these accounts.

Statement of Cash Flows

Year Ended 30 June 2023

	Notes	2023 £	2022 £
Cash flows from operating activities			
Net cash used in operating activities	7	(3,367)	(57,325)
Cash flows from investing activities			
Purchase of tangible fixed assets		(3,889)	(8,326)
Bank interest received		10,667	2,658
Net cash used in investing activities		6,778	(5,668)
Change in cash and cash equivalents in the year		3,411	(62,993)
Cash and cash equivalents at the beginning of the year		731,573	794,566
Cash and cash equivalents at the end of the year	8	734,984	731,573

Notes to the Accounts

1. Accounting Policies

a) Basis of preparation

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1. The total number of members at 30 June 2023 was 8 (2022:7).

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b) Public benefit entity

The Toybox Charity meets the definition of a public benefit entity under FRS 102.

c) Going concern

The Trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The Trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

d) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executors to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. For Residuary Estates income is recognised on receipt of Estate Accounts. Where legacies have been notified to the charity or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

f) Volunteer services and gifts in kind

No amounts are included in the accounts for services donated by volunteers. The charity received £nil worth of training (2022: nil).

g) Resources expended

Expenditure is recognised when there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required, and the amount of the obligation can be measured reliably.

Overseas grant payments were recognised when a constructive obligation arose which resulted in the payment being unavoidable. Grants to partners may be remitted before the start of the period to which they relate in order to assist partners with their cash flow, and accordingly have been treated as a prepayment at the year end. Should the grant conditions not be met, the payment could be refundable.

Certain expenditure is directly attributable to specific activities and has been allocated to those cost categories. Certain other costs and some staff costs are attributable to more than one activity. In these cases, the costs have been apportioned to the other individual activities on the basis of the time spent by staff on those activities.

Support costs represent the costs incurred by UK based staff directly providing support to charitable activities including governance, management, technical and prayer support.

Notes to the Accounts – continued

h) Fund accounting

Restricted funds are those which are to be used for particular purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received for charitable purposes.

Designated funds are unrestricted funds earmarked by the Trustees to be used for the development of international projects, marketing investment and organisational development.

i) Intangible assets

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses. Intangible assets acquired on business combinations are recognised separately from goodwill at the acquisition date if the fair value can be measured reliably.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Goodwill and database	5 years straight line

j) Tangible fixed assets

All fixed assets acquired for more than £1,000 are capitalised. Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Furniture & fittings	10% per annum straight line
Equipment	25% per annum straight line

k) Debtors

Debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discounts due.

l) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Where cash is held on a banking platform that combines multiple bank accounts the balance held on the platform is treated as cash at bank.

m) Foreign currencies

Foreign currency transactions are recorded at the exchange rate achieved when the foreign currency was purchased. In order to minimise the risk from buying foreign currencies, forward contracts are entered into. The expenditure is recorded at the average rate of the balance held in the foreign currency account when the payment is made.

Assets and liabilities at the balance sheet date are translated into sterling at the rates of exchange ruling at that date, with exchange gains and losses taken to the Statement of Financial Activities.

n) Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

o) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Notes to the Accounts – continued

p) Pensions

The charity operates a defined contribution stakeholder pension scheme. The pension charge represents the amount payable by the charity to the scheme during the year.

q) Operating leases

Rental charges are applied on a straight-line basis over the period of the lease. There are currently no operating leases.

r) Taxation

Toybox is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

s) Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities, including creditors and bank loans, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trace creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Other financial liabilities

Derivatives, including forward foreign exchange contracts, are not basic financial instruments. Material derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value of derivatives are recognised in profit or loss in finance costs or finance income as appropriate, unless hedge accounting is applied and the hedge is a cash flow hedge.

Debt instruments that do not meet the conditions in FRS 102 paragraph 11.9 are subsequently measured at fair value through profit or loss. Debt instruments may be designated as being measured at fair value though profit or loss to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

Notes to the Accounts - continued

2. Income from donations and legacies

	Unrestricted	Restricted	2023 £	Unrestricted	Restricted	2022 £
Regular Giving:						
Lifetime	291,069	-	291,069	305,547	-	305,547
Lifeline	306,432	-	306,432	311,999	-	311,999
Principal Gifts	22,710	195,406	218,116	25,633	148,994	174,627
Other donations	807,832	270,830	1,078,662	692,419	306,644	999,063
Voluntary income	1,428,043	466,236	1,894,279	1,335,598	455,638	1,791,236
Legacies	62,423	-	62,423	285,692	-	285,692
	1,490,466	466,236	1,956,702	1,621,290	455,638	2,076,928

3. Income from investments

Investment income totalling £10,667 arises from interest bearing deposit and current accounts.

No income from investments was attributable to restricted funds (2022: nil)

4. Analysis of expenditure on charitable activities

		Charitable Activities				
	Raising funds £	Grants to partners £	Monitoring & Evaluation £	Advocacy & Awareness £	Support costs £	Total 2023 £
International projects	-	1,126,105	-	-	-	1,126,105
International support costs	-	-	14,854	-	-	14,854
UK staff costs	120,347	-	188,710	112,272	114,853	536,182
Marketing & fundraising	302,032	-	-	63,853	-	365,885
UK office costs	33,432	-	48,949	29,753	33,112	145,246
	455,811	1,126,105	252,513	205,878	147,965	2,188,272
Support costs allocated	-	145,045	1,609	1,311	(147,965)	-
	455,811	1,271,150	254,122	207,189	-	2,188,272

Prior Year

		Charitable Activities				
	Raising funds £	Grants to partners £	Monitoring & Evaluation £	Advocacy & Awareness £	Support costs £	Total 2022 £
International projects	-	1,039,353	-	-	-	1,039,353
International support costs	-	-	12,265	-	-	12,265
UK staff costs	98,847	-	162,828	107,663	99,993	469,331
Marketing & fundraising	262,226	-	-	72,605	-	334,831
UK office costs	33,113	-	41,464	34,578	31,941	141,096
	394,186	1,039,353	216,557	214,846	131,934	1,996,876
Support costs allocated	-	129,348	1,298	1,288	(131,934)	
	394,186	1,168,701	217,855	216,134	-	1,996,876

Notes to the Accounts – continued

Grants were made to partner organisations to implement programmes with street children. Our partner organisations during the year are detailed in the Trustees Report.

UK staff costs include those who are working in the UK and internationally and consist of all costs relating to UK staff employed, including their training and development. Staff and support costs are allocated to the areas of activity according to staff time spent on each activity.

Support costs include governance costs of £12,540 for audit fees (2022: £11,040) and £61 for Trustee expenses (2022: £nil).

5. Staff costs and numbers

The average number of contracted employees during the year was:

	2023 Actual Number	2023 FTE Number	2022 Actual Number	2022 FTE Number
International Programmes	3.5	2.8	3.4	2.8
Advocacy & Awareness	2.6	2.4	3.3	2.4
Marketing & Fundraising	2.5	2.3	2.7	2.3
Support	2.7	2.2	2.9	2.2
	11.3	9.7	12.3	9.7

The cost of employing these staff was:

	2023 £	2022 £
Salaries	454,461	397,116
Social security costs	36,198	31,222
Employer's pension contributions to defined contribution scheme	29,755	30,187
	520,414	458,525

The total employee benefits including salaries and pension contributions of the Leadership Team were £257,702 (2022: £224,588). One employee earned within the range £60,001 to £69,999 (2022: one). One employee earned within the range £90,001 to £99,999 during the year (2022: none).

The charity Trustees were not paid nor received any other benefits from employment with the charity in the year. One Trustee received payment for professional services supplied to the charity totalling £200 (2022: nil). During the year Trustees expenses incurred were £61 (2022: £nil).

6. Net income/(expenditure) for the year

This is stated after charging/(crediting):

	2023 £	2022 £
Depreciation	6,457	12,027
Amortisation		6,379
Currency loss/(gain)	49	(32)
Auditors remuneration: UK audit (excluding VAT)	10,450	9,200
Provision of corporation tax services by auditors	1,020	750

Notes to the Accounts - continued

7. Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2023 £	2022 £
Net income for the reporting period	(220,903)	114,881
Depreciation charges	6,457	12,027
Amortisation charges	-	6,379
Bank interest	(10,667)	(2,658)
(Increase) / decrease in short term deposits with 120 days notice	81,317	(203)
(Increase) / decrease in debtors	132,574	(214,847)
Increase / (decrease) in creditors	7,855	27,096
Net cash provided used in operating activities	(3,367)	(57,325)

8. Analysis of cash and cash equivalents

	At 1 July 2022 £	Cash Flows £	At 30 June 2023 £
Cash in hand	563,717	(341,786)	221,931
Short term deposits up to 90 days notice	167,856	345,197	513,053
Total cash and cash equivalents	731,573	3,411	734,984
Short term deposits 120 days notice	81,317	(81,317)	-
Total cash and short term deposits	812,890	(77,906)	734,984

9. Intangible assets

	Goodwill and Databases £	Total £
Cost		
At 1 July 2022	32,684	32,684
Additions	-	-
Disposals	-	-
At 30 June 2023	32,684	32,684
Amortisation		
At 1 July 2022	32,684	32,684
Charge for the Year	-	-
Disposals	-	-
At 30 June 2023	32,684	32,684
Net Book Value		
At 30 June 2023	-	-
At 30 June 2022	6,379	6,379

Notes to the Accounts – continued

10. Tangible fixed assets

	Furniture & Fittings £	Equipment £	Total £
Cost			
At 1 July 2022	3,875	76,209	80,084
Additions	-	3,889	3,889
Disposals	-	(5,413)	(5,413)
At 30 June 2023	3,875	74,685	78,560
Depreciation			
At 1 July 2022	3,875	63,669	67,544
Charge for the Year	-	6,457	6,457
Disposals	-	(5,413)	(5,413)
At 30 June 2023	3,875	64,713	68,588
Net Book Value			
At 30 June 2023		9,972	9,972
At 30 June 2022	-	12,540	12,540

The assets owned by the charity are used for direct charitable purposes.

11. Debtors

	2023 £	2022 £
Gift Aid recoverable	32,594	31,431
Prepayments	13,205	45,653
Grants to partners	125,452	198,155
Derivative Asset – Forward Contracts	-	32,171
Other debtors	6,538	2,953
	177,789	310,363

The grants to partners shown above were remittances which were made before the year end relating to budgeted expenditure for the period April to June in the next financial year.

12. Creditors: amounts falling due within one year

	2023 £	2022 £
Trade Creditors	5,679	20,317
Taxation and social security	10,314	10,127
Derivitive Liability – Forward Contracts	34,016	-
Accruals and other creditors	24,908	36,618
	74,917	67,062

Toybox enters in to Forward Contracts for the purchase of foreign currency. These contracts have been measured at fair value on the quoted market price as determined by the financial institution, giving rise to the Derivative Liability.

Notes to the Accounts – continued

13. Movements in funds

	At 1 July 2022 £	Income £	Expenditure £	Transfers £	At 30 June 2023 £
Restricted Funds					
Guatemala					
Birth Registration	-	35,481	35,481	-	-
SCC Rights	-	43,178	157,131	113,953	-
Puedez	-	23,777	23,777	-	-
Capacity Building	-	-	9,412	9,412	-
El Salvador					
Street Outreach	-	60,957	60,957	-	-
Advocacy	-	27,626	27,626	-	-
Capacity Building	-	-	25,341	25,341	-
Bolivia					
Economic Empowerment and Outreach	-	10,600	64,141	53,541	-
Citizenship (includes Birth Registration)	-	47,421	47,421	-	-
Advocacy	-	-	46,673	46,673	-
Birth Registration	-	41,296	10,987	-	30,309
Capacity Building	-	-	9,831	9,831	-
India					
STRIPE	-	54,000	140,898	86,898	-
Jaipur – Twinkling Stars	48,817	75,557	74,190	-	50,184
Capacity Building	-	-	17,087	17,087	-
Kenya					
Nione	-	-	148,978	148,978	-
Capacity Building	-	-	11,830	11,830	-
Nepal					
ROTE	-	3,934	55,034	51,100	-
Making Children Visible	-	41,409	41,409	-	-
SAFE	-	-	17,608	17,608	-
Capacity Building	-	-	8,198	8,198	-
Sierra Leone					
Pikin for Learn	-	1,000	78,406	77,406	-
Capacity Building	-	-	7,706	7,706	-
Period Poverty	-	-	2,163	2,163	-
Total Restricted Funds	48,817	466,236	1,122,285	687,725	80,493
Unrestricted Funds					
Designated Funds					
International Programme	319,029	-	157,795	42,062	203,296
Administration & IT	56,500	-	19,098	(17,402)	20,000
Marketing Investment	60,000	-	40,390	-	19,610
Total Designated Funds	435,529	-	217,283	24,660	242,906
General Funds	584,385	1,501,133	848,704	(712,385)	524,429
Total Unrestricted Funds	1,019,914	1,501,133	1,065,987	(687,725)	767,335
TOTAL FUNDS	1,068,731	1,967,369	2,188,272	-	847,828

Details of the work of each overseas project are given in the Trustees Report.

Income is restricted to the project when the donation is received specifically for the work of that project. Most of the income received by the charity is unrestricted, and so is transferred to fund projects where there has been no specific donor commitment.

Designated funds represent those amounts that have been set aside for specific expenditure in future financial years.

Notes to the Accounts - continued

14. Analysis of net assets between funds

	General Unrestricted £	Designated £	Restricted £	Total Funds £
Tangible Fixed Assets	9,972	-	-	9,972
Current Assets	589,374	242,906	80,493	912,773
Current Liabilities	(74,917)	-	-	(74,917)
Net assets at the end of the year	524,429	242,906	80,493	847,828

15. Pension scheme

The charity operates a defined contribution stakeholder pension scheme on behalf of its employees. The assets of the scheme are held separately from those of the charity. At 30 June 2023 there were outstanding contributions of £5,324 (2022: £4,513).

16. Related party transactions

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

The following transactions were undertaken with Mr F Goss, who is a trustee & director of the company: Purchases of goods, services and reimbursement of expenses £200 (2022- £nil).

17. Commitments

Toybox enters in to Forward Contracts to purchase US Dollars, Kenyan Shillings and Indian Rupees to reduce the risk that the charity faces should the value of Sterling decline over the next 12 months.

At 30th June 2023, the following contracts were in place:

Analysis of Net Assets Between Funds

US Dollars

Maturity Date	Value
15/09/2023	75,000
15/09/2023	30,000
15/09/2023	35,000
15/12/2023	35,000
15/12/2023	30,000
15/12/2023	35,000
15/03/2024	35,000
15/03/2024	35,000

Kenyan Shillings

Maturity Date	Value
15/09/2023	1,800,000
15/09/2023	1,800,000
15/09/2023	1,800,000
15/09/2023	1,800,000
15/12/2023	1,600,000
15/12/2023	1,600,000
15/12/2023	3,200,000
15/03/2024	1,800,000
15/03/2024	5,200,000

Indian Rupees

Maturity Date	Value
15/09/2023	1,350,000
15/09/2023	1,300,000
15/09/2023	1,350,000
15/09/2023	1,350,000
15/12/2023	1,200,000
15/12/2023	1,200,000
15/12/2023	2,400,000
15/03/2024	1,200,000
15/03/2024	3,600,000

18. Contingent Asset

In February 2023 the charity was informed that it would be entitled to a percentage of the residuary estate of a deceased person. At the year end it was not possible to quantify the amount that the charity was entitled to from this estate. In line with the charity's accounting policy this income was not recognised in the year. In September 2023, once the Estate Accounts had been finalised, an amount of £124,758 was received in relation to this estate.

Challenge House, Sherwood Drive,
Bletchley, Milton Keynes,
Buckinghamshire, MK3 6DP
T: 01908 360050
E: info@toybox.org

www.toybox.org.uk

Charity number: 1084243
Company number: 03963000

THE TOYBOX CHARITY

England & Wales - Charity number 1084243

Accounts

TOYBOX
Changing the world
for street children

THE TOYBOX CHARITY

Annual Report & Financial Statements
for the year ended 30th June 2022

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1.

Welcome from the Chair and CEO of Toybox

A warm welcome to the Toybox Annual Report! Over the last three years we have started each of our report by stating – well this has been an interesting year, and this year is no different. At the point of writing this we are on our third Prime Minister, the cost-of-living crisis is really starting to bite, while the ramifications of Covid continue to lurk in the background.

But at Toybox we continue to be hopeful and upbeat, and we are hopeful for two key reasons. Firstly, we must do all we can to stand alongside children in street situations, it is our calling and moral duty. And secondly, our supporters are amazing as they continue to give financially, pray and send in notes of encouragement for the team which we love receiving.

We hope you enjoy reading this report, a report full of promise as we recognise all the great work our international partners have achieved this Financial Year. Children who now have their birth certificates, children in education, children getting the healthcare they need and children with the possibility to reach their God given potential – that has got to be a good read (despite all the numbers 😉).

What have we done well this year? Well, we have got more money to our international partners including sensible use of our reserves and we continue to manage expenditure very tightly. We directly supported just less than 10,000 children – that is 333 classrooms filled with 30 pupils. I, (Lynne) am always delighted by the numbers of births we have registered, 2,794 this year, but I have also been really pleased to see the 139 children we helped navigate their country's judicial systems. I (Ian) am delighted to see the high numbers (1,498) of parents and caregivers receiving positive training sessions, it is wonderful to see these people determined to create a better home life for their families.

Thanks for taking the time to read this report. May God bless and protect you this following year.

Mr Ian Gray | Chair of the Toybox Board

Mrs Lynne Morris | CEO Toybox

2.

Our impact at a glance

Toybox works through local partners to support children who are either living and/or working on the streets. We also support vulnerable families who are at-risk of becoming street dependent. This Financial Year we continued to face the lingering effects of Covid, however despite this most of our activities remained on track. Towards the end of the year, we started to see the challenges of the cost-of living crisis and the beginnings of the impact of this on the communities we work with. Nevertheless, together in the last 12 months we have:

Directly supported **9,974** children and young people

Directly and indirectly supported **24,945** children and young people

Directly and indirectly supported **67,416** children, young people and their family members

Ensured **2,958** street children and young people received emergency support including food rations, medical care, and clothing

Supported **2,794** children and young people and **122** adults to obtain their legal identity documents (of which 1,850 are birth certificates). A further 337 cases have been initiated but not yet completed due to complications

Supported **2,371** children to access formal and informal education

Supported **369** young people and caregivers to advance their livelihoods – including vocational training, savings groups, and the receipt of capital to start small businesses

Provided **1,839** children and young people with counselling or mental health support

Provided **139** children and young people with legal representation and/or support

Trained **1,498** caregivers in positive parenting

Worked alongside **106** children and young people as they were reintegrated back into their families or communities

Provided training to **2,073** children and young people in life and leadership skills

Provided **1,346** children and young people with menstrual hygiene education and provisions

Been able to support **1,042** children and young people with first aid

Enabled **801** children and youth to actively participate in child or youth led activities

3.

Reaching more street children – the reason we exist

What we did this year

Toybox exists to help street children marginalised and abused by those who should be protecting them. To do this, we have worked with nine partners in seven countries this year, and together we have supported 67,416 children, young people, and their families and communities.

Our aim is to support both the immediate and long-term needs of children and young people. Additionally, we hope to solicit policy and attitudinal changes in governments and societies to help street children realise their full potential. Over the last 12 months, we have:

- delivered medical treatment to children on the streets.
- registered children and young people with their birth certificates and other legal documents (for example, identity cards) enabling them to access government social services such as health, education, emergency support and employment.
- trained young people in vocational trades and supported them to either start small businesses with seed funding or access jobs.
- supported parents and caregivers to form savings clubs to better meet their families' basic needs.
- helped build young people's self-esteem and leadership skills by providing opportunities for them to represent street children in local and national events.
- advocated for policy change to enable street children and young people to receive Covid vaccinations and birth certificates.
- reintegrated street children with their families and communities, supporting children and young people to leave the streets.
- carried out five project evaluations, giving us new insights into the impact our work is having on street children and where improvements could be made.
- supported partners to conceptualise and carry out innovative programming to reach street children and respond to their needs in different ways.
- helped mitigate some of the impact of rising costs of essentials such as food and transport through budget increases to partners where possible.

This year we have expanded our work in Guatemala City through a new partnership and our work in India by initiating a project in a new city.

Covid, Ukraine and the cost-of-living crisis

During the year, many more programme activities were carried out in a similar way to pre-Covid, particularly with schools gradually re-opening and restrictions being reduced. However, activities involving larger groups of people such as stakeholder consultations and training sessions were still not able to take place and some of the adaptations made during Covid have been successful and continued. Covid also continued to affect project staffing levels, particularly during the Omicron wave causing staff absence and isolation delaying some activities.

In the latter part of the year, the knock-on effects of the war in Ukraine have resulted in inflation across the portfolio of countries in which we operate. These rising costs have especially been felt by the children and families we support, many of whom are already living hand to mouth. Project budgets have been impacted but thankfully we have been able to accommodate these increases without reducing the scale or quality of our work.

The number of children, young people, and adults we worked with this Financial Year

During the year, Toybox directly reached a total of 9,974 children and young people (including 33 with disabilities) and 2,526 adults. To ensure maximum impact for each child, we work with parents, caregivers, teachers, and the wider community to ensure consistent, long-term change and thus we have included the adult figures in our metrics.

Indirectly, we have reached a further 14,971 children and young people and 39,945 adults. Indirect beneficiaries may be other children who have had health messages passed on to them, targeted participants hearing information about how to get their birth certificate on the radio, or family members benefitting from food basket, for example.

Country	Direct*		Indirect**		Total
	Children/ Young People	Adults	Children/ Young People	Adults	
Bolivia	409	101	818	300	1,628
El Salvador	648	352	2,592	1,408	5,000
Guatemala	1,826	202	5,389	1,864	9,281
India	1,881	815	3,010	3,686	9,392
Kenya	1,232	512	2,572	1,024	5,340
Nepal	3,772	454	516	31,438	36,180
Sierra Leone	206	90	74	225	595
TOTAL	**9,974**	**2,526**	**14,971**	**39,945**	**67,416**

* Direct participants are those who participate in and directly benefit from programme activities.

** Indirect participants are those who benefit indirectly from the services provided by the projects to the direct participants, such as family members and their wider communities.

Some examples of this more detail

Birth registration

Our partner in El Salvador held an Identity Workshop for those who lead Registry Offices in 12 municipalities across El Salvador, as well as staff from Children and Family Units of different offices within the Attorney General's Office (PGR) nationwide. The aim was to raise awareness of the importance of speeding up the registration processes that are carried out and to ensure the population is treated with dignity.

In Nepal, the Birth Registration process for children in street situations is a long drawn-out struggle as each case is unique and often interpretation of the policy on Birth Registration is dependent upon individual understanding by those in Government offices. Our partner Sath Sath has filed a Writ in the court on Birth Registration of street children seeking government intervention to help in cases where documentation is not available (such as fathers name is missing but all documents of citizenship and birth are available with the mother). If the Writ rules in favour of this case and recognises documentation submitted by the mother, the impact will be huge for many other registration cases which currently lack documentation preventing the processing, as well as encouraging many more to come forward to claim theirs.

Health nutrition and hygiene

In our STRIPE project in Delhi and our new project in Guatemala City, children receive hot cooked meals. This supports in meeting nutritional needs of the children, ensuring they have the energy for learning as well as helping their parents whose daily labour only provides enough for basic food.

Viva, our partner in San Salvador provides children with regular health checks and nutritional monitoring. Those who are found to need additional support are given food baskets.

Tackling period poverty

Toybox became an official partner of Menstrual Hygiene Day in 2022. We encouraged our partners to also to join the network. On 28th May – Menstrual Hygiene Day, our partners across Asia and Africa organised campaign activities such as holding awareness raising campaigns in schools and running events with children in street situations to share information on menstrual hygiene and its importance as well as holding demonstrations and distributing supplies.

The lessons we learnt and what we did with that learning

Our key lessons this year have included:

Importance of monitoring and evaluation visits with partners: Whilst the pandemic brought us the benefits of new technologies and techniques to monitor and collaborate with our partners ensuring that work could still be carried out effectively, the lifting of travel restrictions has once again allowed us to meet with our partners face-to-face, see project activities in action and spend time with participants and local stakeholders. All emphasising the need and importance for time together in person to improve problem-solving, thinking time and idea generation for new and existing projects.

Collaboration between our partners has enhanced this year with the sharing between partners in different countries on their contrasting approaches, including economic empowerment and community feedback mechanisms. We also facilitated a partner staff member from India to support the redesign process with a partner in Nepal based on their experience doing this. Not only was this a great personal development moment for this staff member but it also gave them the opportunity to learn from their projects on the ground. Our Latin America partners have also enjoyed two online training courses conducted over several weeks which have enabled learning and interaction between themselves. Three partners also met face to face in Guatemala City, together with the Toybox Latin American Programme Manager.

Our **adaptive management approach** has been praised in external evaluations of our work in Nepal and El Salvador for the way in which partners have been able to adapt to contextual changes including Covid and in favour of more effective interventions.

The importance of partnerships

At Toybox we have seen over many years that local organisations are best placed to find the most appropriate solutions to prevent children from becoming street dependant. Local grassroots Non-Governmental Organisations (NGOs) have a greater understanding of the context in which they operate and have built strong and lasting relationships with local stakeholders and communities. Many of our partners have been working in their cities and communities for more than twenty years and thereby are fully accepted by the communities. We also know that locally led development increases the effectiveness, legitimacy and cost effectiveness of our engagement with children in street situations while reducing the power imbalance which can occur.

Before starting to work with a new partner, and subsequently every three years, we carry out a detailed Partner Assessment. We recognise all organisations have things to strengthen (including us!) and these assessments allow us to see what is working well and highlight the gaps where additional training is required. Thankfully we were able to start travelling in the final six months of the Financial Year, thereby allowing us to undertake the necessary partner assessments and further training activities as listed in the table below.

Strong partnerships are the foundations to Toybox's success, based on the collaborative relationships we cultivate with our partners based on trust, transparency and accountability. We have significant experience, skills and resources which we bring to all our partnerships and we assign a proportion of project funds to working with partners to develop and deliver bespoke training to enhance the impact we have on street children. In the past year, these are some of the ways we have worked with our partners:

Country	Partner	Ways in which we support our partners
Bolivia	Alalay	Training has been provided in: Preventing and responding to fraud and bribery; Financial Sustainability; Feedback and response mechanisms; and Child-Led Most Significant Change (MSC) methodology. Support to the development of a fundraising strategy. Wellbeing funds were spent on an organisational away day and refresher training on core policies. Capacity building has been given in communications (including story-telling and improving the quality of photos and videos taken).
Guatemala	CONACMI	Training has been provided in: Preventing and responding to fraud and bribery; Financial Sustainability: and Feedback and response mechanisms. Toybox supported the refining of the CONACMI monitoring database and their certification in Safeguarding (Keeping Children Safe). Support was also given on implementing an organisational sustainability plan, a HR manual, updating of the organisational strategy and organisational branding refresh. Capacity building has been given in communications (including story-telling and improving the quality of photos and videos taken).
Guatemala	Puerta de Esperanza	Training in Anti-fraud and bribery and support with Monitoring and Evaluation as well as the formulation of organisational policies.
El Salvador	VIVA El Salvador	Training has been provided in: Preventing and responding to fraud and bribery; Financial Sustainability; Feedback and response mechanisms; and Child Led Most Significant Change (MSC) methodology. An external (In-country) Partner Assessment was undertaken and support with implementing recommendations including a fundraising and volunteer management plan in conjunction with the University of San Salvador. Extra funding was provided to support an external evaluation of completed projects to assess impact and improve the quality of new project design. Toybox supported the induction of their new CEO which included a peer learning visit (to CONACMI) and support to their new strategy process. Capacity building has been given in communications (including story-telling and improving the quality of photos and videos taken).
India	CHETNA	During the year a Partnership Assessment (Programme evaluation) was conducted; a 3-day annual staff capacity building workshop was organised in Delhi. With workshop sessions on communications, safeguarding, monitoring and evaluation and team building held. Capacity building has been given in communications (including story-telling and improving the quality of photos and videos taken).
Nepal	SathSath	The last 12 months has seen in-country Monitoring and Evaluation training along with online Anti-fraud and bribery training sessions held. We have linked the partner with another organisation to complement the Toybox supported education programme. Organisational sustainability training. A workshop with 50 staff and project participants on well being and mental health was held. Strengthening of SathSath Café 77 personnel with training. Capacity building has been given in communications (including story-telling and improving the quality of photos and videos taken).
Nepal	CWIN	Over the year training in safeguarding, proposal and report writing has been offered as well as a wellbeing fund for staff wellness.

Country	Partner	Ways in which we support our partners
Kenya	**PKL**	This partner has been supported with QuickBooks – Financial Training. As well as a series of staff trainings including risk management, safeguarding, project budgeting and Value for Money. Two staff also benefitted from anti-fraud and bribery and, financial sustainability training. Some of these were recommendations implemented as part of the 2020 Partner assessment. Nine staff were trained on an economic empowerment model. 17 staff were trained on resource mobilisation and partnerships to input into the organisational resource mobilisation strategy. Capacity building has been given in communications (including story-telling and improving the quality of photos and videos taken).
Sierra Leone	**St George Foundation**	Anti fraud and bribery and QuickBooks-Financial Training were provided. Support to ensure all 22 staff have been trained in Safeguarding and Monitoring and Evaluation. A generator, office equipment and software were purchased to improve efficiency of office working. Refresher training was given on auditing, VSLA, security and safety. Workshop for staff on mental health and action plan to roll out new strategies for supporting mental health in the workplace to reduce stress. The training has led to a greater openness regarding discussing mental health within the workplace and with children. Capacity building has been given in communications (including story telling and improving the quality of photos and videos taken)

For the first time this year Toybox allocated some funds for "wellbeing" for partner staff given their hard work during the Covid period and challenges this entailed. Partners chose how they would spend these funds including an extra allowance ahead of Christmas, staff retreats, yoga workshops and team building activities.

At Toybox we know that we achieve more together...

At Toybox we believe that for us to have significant impact on improving the lives of street children, it is vital that different organisations and networks work together. As a result, during this past year we have engaged with the following external partners:

BOND – the UK network for organisations working in international development

Consortium for Street Children – a network of over 130 community organisations, national and international non-governmental organisations, researchers, advocates and practitioners working with children in street situations in over 135 countries.

Crack the Crises – a group of over 70 organisations which came together in 2020 to overcome COVID-19, injustice and climate change. Toybox are particularly interested in the elements of COVID-19 and injustice, with the latter being central to our mission statement and strategy. As a relatively small organisation, we can come together with other organisations to have a greater impact in the international and national arena.

University of Dundee – Toybox have partnered with Professor Lorraine Van Blerk, a Geography professor who has many years of experience of conducting research with street children as part of a Lockdown research study across all our countries of intervention. The decision to undertake this research was to understand street children's experiences in different contexts during the pandemic. This piece of work was initiated in 2020 and is now in its final stages.

CEO Child Rights Group – a network of CEOs of similar sized organisations focused on child rights.

All Party Parliamentary Groups (APPG) – on Extreme Poverty and Street Children.

We also encourage our partners to increase their impact through working together in local level consortiums of organisations working with children in street situations to enable sharing of learning, influence with government police and practice and preventing the duplication of efforts.

In addition, we are working to the following standards:

Misconduct Disclosure Scheme (MDS) which facilitates the sharing of Misconduct data between employers to help improve our safe recruitment of staff and Board members.

4.

Report of the Trustees of The Toybox Charity for the year ended 30th June 2022

The Trustees are pleased to present their Annual Report and Audited Financial Statements for the year ended 30th June 2022.

What motivates us to act

We are distraught that we live in a world which allows children to sleep on pavements, work in appalling conditions, be subjected to violence and abuse, and denied the right to access healthcare, an education and have a voice in their own communities.

Right now, 100 million children are subject to abuse and exploitation – this must change.

Every child has the right to a life which is free from fear and exploitation, where they can use their skills and talents and fully participate in community life.

Our organisational vision

Our vision is of a just and fair world with no street children.

Our organisational mission

Our mission, today and until 30th June 2023 (end of the current strategic plan) is to positively change the lives of more than 40,000 children in street situations.

Our organisational narrative – the story of Toybox

Our history

In 1991 the BBC aired a documentary about police officers shooting children living on the streets of Guatemala City. A British couple watching this were moved to action by their disbelief, faith, and desire to do something – thus Toybox was born. Our unusual name, Toybox, was chosen to capture the visual representation that every child deserves a childhood free from harm in a loving, nurturing family.

Our today

During the intervening years, Toybox, with countless dedicated, skilled staff and loyal supporters, has expanded its work to reach as many street children as possible. We are now working across Latin America, Asia and Africa alongside children who are:

- living and/or working on the streets;
- subject to physical and sexual violence;
- without birth certificates, unrecognised citizens without rights or opportunities;
- not in school or with no access to healthcare or a job;
- in conflict with the law;
- connected to the streets such as through work and at risk of entering the streets full time;
- engaged in child labour, including exploitative and hazardous labour;
- orphaned or escaped from an abusive or poverty-stricken home life

Today our passion, commitment and Christian ethos remains undiluted, we are compassionate and determined people based in Milton Keynes, who completely believe that one day soon there will be a world with no street children.

Our values

At Toybox we have one core value: **Courageous**

- To do the right thing
- To speak the truth against injustice and
- To be unafraid to try new ideas

And our Charitable Objects are:

1. The prevention and relief of poverty anywhere in the world in particular but not exclusively by:
   a) Providing support for street living and working children, including access to education and healthcare
   b) Providing support for vulnerable families as to encourage a stable and caring family life and prevent children being forced onto the streets
2. The promotion of the rights of the child, as set out in the Universal Declaration of Human Rights, the Convention on the Rights of the Child and subsequent United Nations conventions and declarations, by any means the Trustees in their absolute discretion choose and in particular by raising awareness as to the needs of street living and working children, and advocacy as to how those needs can be best met.
3. The advancement of education of the public in particular but not exclusively by:
   a) Educating the public about the nature, causes and effects of poverty
   b) Conducting and procuring research concerning the same and disseminating the results to the public
4. The promotion of the active engagement of the Christian church in the provision of support to street living and working children, irrespective of gender identity, age, marital status, ethnic origins, disability, sexual orientation, religion or belief.
5. To carry out any other objects which are exclusively charitable and are beneficial to the community in the places where the charity operates.

In setting our programmes each year we have regard to both the Charity Commission's general guidance on public benefit and prevention and relief of poverty for the public benefit. The Trustees always ensure the programmes we undertake are in line with our Charitable Objects and Aims. All our charitable activities are directed towards and motivated by our desire to help street children and their communities.

5.

Reviewing the last Financial Year

What we said we would do, and did we achieve it?

The reason we exist is to support street children which by its nature challenging. This year the situation was exacerbated by Brexit, Covid, the war in Ukraine and the cost-of-living crisis, all global events which have put street children into an even more vulnerable situation.

Our key strategic priorities for the last Financial Year were the third year of our current strategic plan:

Grow and Diversify – to ensure that we grow and diversify by:

Reaching more street children

- To have worked with 13,000 (direct) street children and young people by 30th June 2022. **Not quite!** We worked directly with 9,974 street children and young people this year. Although this figure is less than our target, it represents improvements to our systems for tracking our participants and ensuring they are not counted twice when participating in more than one project or activity.
- To support 1,500 children and young people to access birth registration documents by 30th June 2022. **Oh yes!** We supported 1,850 children to access their birth registration documents and a further 944 to access other types of identity documents (such as ID card, citizenship or health cards).
- To support 1,500 children and young people with access to formal and informal education by 30th June 2022. **Yes.** We supported 2,371 children to access formal or informal education this past year.
- To establish one new in country partnership. **Yes.** We established a new partnership in Guatemala with Puerta de Esperanza.

Diversification of total income by securing funding from large grants givers and further growth and diversification of the voluntary income portfolio and the supporter database

- To make at least one large grant submission to an institutional funder. **Yes.** We did but unfortunately it was unsuccessful.
- To secure three new grants from corporates or charitable foundations by 30th June 2022. **Yes.** We actually secured five new grants.
- To secure a 2% increase in the value of the Regular Giving Programme by 30th June 2022. A challenging target in a chaotic environment, our Regular Giving Programme decreased by 2%. – **Sad times!**
- To secure 2% of voluntary income from lapsed supporters by 30th June 2022. **Oh so close** – 1.6% which was pretty good in this context.

Deepen Impact – to ensure, during this strategic period, that all those who engage with Toybox are impacted by our work, in particular the street children we work with by:

Ensuring and measuring all impacts of our work with street children

- To implement a new Project Management Database for our projects by 31st March 2022. **Sadly no.** We had to change supplier, but this should be in place by February 2023 as a new supplier has since been chosen.
- To design and implement a methodology for collating and presenting street children's stories, allowing the child to tell their story by 31st December 2021. **Almost!** A methodology was designed with systems and training provided to partners on story gathering by November 2021. However, the implementation of participatory content gathering with children wasn't finalised until July 2022.
- To complete the Governance Review, which was started in the previous Financial Year, by 30th June 2022. **Yes,** a full review was undertaken and completed by 30 June 2022.
- To have developed a Toybox Economic Empowerment model by 30th June 2022, **No.** This has not yet been completed due to staff changes, but we have been working with partners on improving and growing economic empowerment within the Toybox portfolio resulting in both us and our partners developing greater expertise in the area which we will continue to build on.
- To have at least five partners with established feedback mechanisms which are known by project participants, are being used, and influence project decision making. **Yes-ish!** To date, four partners have achieved a green rating in terms of feedback mechanisms, an increase on the previous year's figures.
- To ensure continuous improvement in safeguarding and ensure that 80% of our partners are on a RAG rating of green by 30th June 2022. **Hurrah Yes.** 89% of our partners had a RAG rating of green.
- To send 5% more funding to international partners, versus the previous 12 months, by 30th June 2022. **Not too shabby** – we sent an extra 11% this year including foreign exchange savings, so we are moving in the right direction!

Deepening the customer experience for all those supporters who engage with Toybox

- To have 50,000 social media engagements by 30th June 2022. **Close!** We managed 44,362 social media engagements.
- To have over 30,000 website users by 30th June 2022. **Yes.** More than 32,646 people visited our website.
- To ensure exceptional customer care by ensuring no more than 10 complaints by 30th June 2022. **Yes.** We had one complaint this year.
- To design, test and implement a new automated post process for donations in time for Easter 2022. **Nope!** We did not manage this but it will be ready for Christmas 2022.

To have a healthy, engaged workforce who feel valued and well equipped

- To spend 1.5% of employee salaries on training and professional development by 30th June 2022. **Yes.** We spent 1.7% – slightly above the budget but we are happy to exceed this to ensure great training for the team.
- To implement an annual staff survey and track staff well-being and satisfaction. **Yes.** 100% of the organisation agree or strongly agree that they enjoy working for Toybox – which is great news.

In addition to the targets mentioned above we undertook the activities listed below:

Business as usual

So much of the day-to-day tasks we undertake to run Toybox are excellently delivered but we just see them as normal, here is a snapshot of some of the things that we consider to be normal:

- Monthly Income and Expenditure statements are produced by the fifth working day of each month.
- We have a rolling review programme for our Board and Management Policies.
- We audit our Board performance, diversity and skills set on an annual basis.
- Each quarter we have a week of team learning sessions and meetings which include a review of the previous quarter, organisational training days, innovation days, staff well-being days and annual day of prayer and hope.
- We have a two-year rolling programme for a financial review of all our international partners.
- Our supporters are thanked for their donations within two working days.
- We carry out an annual survey of staff satisfaction and diversity audit.
- Quarterly narrative and financial reports are received for each project with progress and learnings discussed with each partner.
- We track innovations and improvements made to our systems.
- Organisational development for our partners either via Toybox directly running training or by funding provided for partners to use in-country consultants to build their own capacity.
- We have a continuous improvement cycle in place for our communications with our supporters to ensure we are providing robust feedback about the difference their donations are making.
- Undertake three annual appeal mailings to current and prospective supporters.
- Mail three supporter magazines each year to highlight work that is being undertaken by our partners.

Being an innovative and learning organisation

We strive to keep innovation central to our work, dedicating time and energy to innovation and tracking how this improves the organisation. This Financial Year we implemented over 116 (versus a target of 121) changes to improve the way we work, from the big new projects to small incremental changes.

All we have achieved this year would not have been possible without our amazing supporters – individuals, foundations and corporates – thank you. For example, the World Day of Prayer donated £1,250 for our Birth Registration and Outreach Programme in El Salvador.

6.

Our future plans

We are now in the third year of our strategic plan and despite the challenges Brexit, Covid, the war in Ukraine and a cost-of-living crisis has brought, we are still broadly on track in some areas, including fundraising. Other areas, including delivering programmes for street children, have been subject to some change over the last 12 months.

We want to run an exceptional organisation, powered by storytelling and innovation. An organisation which is not only the voice for and with street children but is also the organisation of choice for the UK public who want to end the injustice of children being forced to live or work on the streets.

Our key objectives for next year are:

Grow and Diversify – to ensure, during this strategic period, that we grow and diversify by:

Reaching more street children

- To have worked with over 8,000 (direct) children in street situations by 30th June 2023.
- To support over 1,600 children and young people to access birth registration documents by 30th June 2023.
- To support over 1,000 children and young people with access to formal and informal education by 30th June 2023.
- 150 young people and caregivers are supported to start small businesses by 30th June 2023.

Diversification of total income by securing funding from large grants givers and further growth and diversification of the voluntary income portfolio and the supporter database

- To make at least two large grants submissions to institutional funders.
- To secure six new grants from corporates or charitable foundations by 30th June 2023.
- To secure a 1% increase in the value of the Regular Giving Programme by 30th June 2023.
- To secure 2% of voluntary income from lapsed supporters by 30th June 2023.

Deepen Impact – to ensure, during this strategic period, that all those who engage with Toybox are impacted by our work, in particular the street children we work with by:

Ensuring and measuring all impacts of our work with street children

- To implement a new Project Management Database for our projects by 31st December 2022.
- To ensure continuous improvement in safeguarding and ensure that at least 80% of our partners are on a RAG rating of green by 30th June 2023.
- To send 2% more funding to international partners, versus the previous 12 months, by 30th June 2023.
- To put in place a sustainability framework by March 2023 which will guide decision making on projects and partnerships to maximise the impact Toybox can have.
- To have completed the development of the Toybox Economic Empowerment model by 30th June 2023.
- To complete an external review of our governance activities by 30th June 2023.

Deepening the customer experience for all those supporters who engage with Toybox

- Reduce our physical IT infrastructure by migrating our data and applications to a cloud-based solution – by 30th June 2023.
- Refresh Toybox brand with full implementation across all channels by 30th June 2023.
- To review and implement a new social media strategy by 31st December 2022.
- To have a website conversion rate of >6% by 30th June 2023.
- To ensure exceptional customer care by ensuring no more than 10 complaints by 30th June 2023.

To have a healthy, engaged workforce who feel valued and well equipped

- To spend 1.5% of employee salaries on training and professional development by 30th June 2023.
- To implement an annual staff survey and track staff well-being, satisfaction and Equality, Diversity and Inclusion.

7.

Our fundraising

Toybox raises £5.36 for every £1 we spend on regular fundraising activities (FY22 £5.34).

At Toybox we want the money our supporters entrust to us to have the widest and deepest impact it possibly can. To achieve this we sometimes we take the decision to buy in professional fundraising services when we recognise that our in-house Marketing and Fundraising team has a knowledge or skills gap, or it is more cost effective. We work with some brilliant agencies and have spent time with each of them developing strong and strategic partnerships which enable us to buy-in the specific skills for key tasks. We believe that by employing a specialist agency we are maximising our opportunities to raise the most money we can whilst striving towards our aim which sees us always working to reach and change the lives of more street children.

During the year we used the following agencies for the fundraising activities listed below:

Agency	Campaign	Support
Beanwave	Street Life magazines	Creative
Rogue Creative	Easter, Christmas and Summer Appeals	Creative
DM Focus	Easter, Christmas and Summer Appeals, Street Life magazines, Regular Giving updates	Data Management, Media buying, Print, Production and Fulfilment Management
Fusion Design Associates	Regular Giving update, Prayer Guide, Alternative Gifts, Annual Church Giving Update	Creative
Payroll Giving in Action	Payroll Giving promotional activity	Donor Recruitment
RSM2000	Text fundraising	Inbound text donation processing
StC Payroll Giving	Make a Difference Consortium Payroll Giving activities	Fulfilment
OnePost	Street Life magazines, Christmas and Easter Appeal	Post

Toybox is registered with the Fundraising Regulator, and we have worked hard to ensure we are delivering fundraising practices and activities that are compliant with the Code of Fundraising practice. In addition, we are compliant with all the current UK General Data Protection Regulation (GDPR) and Data Protection Act (2018) legislation. For more information on our Data Protection Policy and Privacy Policy please visit our website: **www.toybox.org.uk/policies**

Payroll Giving in Action is the only agency who carried out fundraising on our behalf during the year. They work within the Fundraising Regulator's Code of Fundraising Practice, and we have not received any complaints regarding their work on our behalf.

We strongly believe that fundraising should be a positive experience for all, whether an individual is an existing or potential supporter. We recognise it is inevitable that our team will meet people who may be vulnerable or need additional support to make an informed decision about making a donation to us. With all of the fundraising activities we do and those that are operated on our behalf by the agencies listed above we work hard to ensure that we conduct our fundraising under the four principles set out by the Institute of Fundraising's Treating Donors Fairly: Respect; Fairness; Responsive and; Accountable.

For more information about how we take reasonable and appropriate steps to ensure we treat all supporters with dignity please visit our website: **www.toybox.org.uk/policies**

Within this year Toybox had a team of 6 Marketing and Fundraising professionals (FTE of 4.3) working to raise funds from the UK public and Toybox supporters. Members of our International Development Team also worked to raise funds from Institutional Donors. During the year we received one complaint about our fundraising activities.

FUNDRAISING REGULATOR

8.

Our people and how Toybox is managed

Toybox is a registered charity and charitable company limited by guarantee governed by its Memorandum and Articles of Association dated 29th March 2000 as amended by special resolution dated 6th December 2000, 28th June 2010 and 4th March 2021 which sets out the objects and powers.

Our people

Directors and Trustees

The Directors of the charitable company (the charity) are its Trustees for the purpose of charity law and throughout this report are collectively referred to as the Trustees.

The Trustees serving during the year, and on the date the report was approved, were:

Mr I R Gray	*Chair*
Ms N Battle	
Mr F Caicedo	
Mrs G Derham	*Finance and Audit Committee member*
Mr F Goss	
Ms C McLeod	*Appointed 09.09.21*
Mr J Sambruck	
Mr S Shrouder	*Resigned 08.09.22*
Mr W Rockett	*Chair of Finance and Audit Committee*
Mr D Westwood	*Appointed 09.06.22*

Appointment of Trustees, Induction and Training

The process for recruitment of new Trustees is as follows: after an open recruitment process, selected candidates are interviewed by a Board nominated Recruitment Panel; if successful at this stage they are then invited to observe a Board meeting and at this meeting the candidate will or will not be approved by the full Board.

When appointed new Trustees are provided with an information pack containing copies of all the governing documents, annual report, strategic plan, core documents and other supporting papers. Each new Trustee receives a full induction and spends time in the UK office meeting staff and gaining a detailed understanding of each department. After initial attendance at Trustee meetings, new Trustees may undertake an international awareness visit. Training is made available as required and can include providing suitable publications, in-house updates and external events.

Trustee and Committee Meetings

Trustees met four times during the year to make strategic and policy decisions. The CEO and members of the Leadership Team attended these meetings but held no voting powers. The CEO reports to and is appointed by the Trustees to manage the day-to-day operations of the charity. There is also a Finance and Audit Committee which met four times during the year.

All Trustees give of their time freely and no Trustee remuneration was paid in the year. Details of Trustee expenses are disclosed in note 5 to the accounts. Trustees are required to disclose all relevant interests and register them with the CEO and in accordance with the charity's policy withdraw from decisions where a conflict of interest arises.

At each Board meeting the Trustees receive quarterly management accounts, a Key Performance Indicator (KPI) Dashboard and an Organisational Risk Report to determine the strategic direction of the charity.

Board Evaluation and Diversity Monitoring

Evaluation

Each year the Board complete the following surveys: Skills Audit; Board Effectiveness Survey and an annual survey of the Chair, which is undertaken anonymously and disseminated to the full Board for discussion.

Diversity

Toybox is committed to creating a diverse and inclusive Board where everyone is comfortable to bring their whole selves. The Board recognises the value brought by those with varied skills, backgrounds, characteristics and life experiences. Our Board is made up by a mix of people with different professional skills, knowledge, experience and ways of thinking which we believe ensures Toybox is well governed. This Financial Year 30% of our Board identify as female, 10% identify as having a disability and 30% identity as minority ethnic.

Reported conflicts of interest

During this Financial Year no Trustee conflict of interest were reported.

Governance and Board due diligence

A full Governance Review was undertaken this Financial Year, in addition to the re-stating of the Articles of Association and Organisational Objects. The Governance Review included a structure, policy, and process review. Additionally, the Board continue to review their performance against the Charity Commission's Governance Code for larger charities, an activity we have undertaken since December 2017.

During the year Trustees attendance at Board and Sub-Committee meetings was as follows:

Trustees	Board meetings	Sub-committee meetings
Mr I Gray	4	-
Ms N Battle	3	
Mr F Caicedo	3	-
Mr F Goss	3	-
Mrs G Derham	4	4
Mr S Shrouder	0*	-
Mr J Sambruck	4	-
Mr W Rockett	4	4
Mr D Westwood	2	-
Ms C McLeod	1	-

*Mr S Shrouder was unwell during this Financial Year.

Leadership Team

The Chief Executive Officer (CEO) is responsible for the day-to-day operation of the charity and managing the staff of the charity on behalf of the Trustees. The CEO heads the Leadership Team, the staff team who deliver the strategy and programmes of Toybox. The Leadership Team comprises of:

Lynne Morris	*CEO*
Naomi Hall Opiyo	*Director of Impact and Programmes*
Naomi Lewis	*Director of Marketing and Fundraising*
Graeme Everist	*Director of Finance and Resources*

The salaries of executive teams in the third sector are constantly under scrutiny. At Toybox we strive to employ dedicated professionals whilst ensuring a pay structure which is fair, equitable and reflects the mission and values of the organisation. For this Financial Year, the ratio between the highest paid employee and the average FTE salary was 2.18 (2021: 2.29); our aim is to keep this ratio below three. We do not want a situation where the Leadership Team are paid vastly different from the other team members; salary information for the Leadership Team is shown in note 5 to the accounts.

Salaries are reviewed annually, and any increase is based on the cost-of-living increase over the previous 12 months and will consider the Consumer Price Index movement for the previous year to 31st December. This salary increase applies to every member of staff and is determined by the Trustees. Toybox is also committed to paying at least the Living Wage for every position.

CEO Renumeration

The salary of the CEO is reviewed in line with all other staff members and any increase is based on the cost-of living increase over the previous 12 months and will consider the Consumer Price Index movement for the previous year to 31st December.

Team Toybox

Toybox undertakes annual staff surveys including the monitoring of our equity, diversity and inclusion metrics. This Financial Year 8% of our of employees identify as male, 8% identify as having a disability and 8% identity as minority ethnic.

How the organisation is managed

Risk Management

The Trustees have considered the major risks to which the charity is exposed and have reviewed those risks, establishing systems and procedures to manage major risks.

The positive risk management strategy adopted by Trustees comprises:

- Quarterly review of the major risks of the charity, the overall risk map, movement in risks, actions taken, and an updated risk map presented and discussed at each Trustee meeting;
- Ongoing systems and procedures to mitigate major risks identified;
- Implementation of procedures designed to minimise any potential impact on the charity should these risks materialise.

This strategy of positive risk management identifies significant risks, along with the probability of such risks occurring, the likely level of impact, together with mitigating action. Particular attention is given to those risks having the potential to have the greatest impact on the charity such as safeguarding, reputation, finance, funding, international partnerships and health and safety. Procedures to mitigate other identified significant risks are implemented covering areas such as staff retention, erosion of values, mission drift, key relationships and efficiency. Significant opportunities and threats are discussed in more detail at the Board meetings. Outcomes of these discussions feed into the strategic and operations plans.

During the year we monitored and identified risks in the areas of; Strategy, Governance, Management, Regulatory Issues, Global and Charity Sector and Significant Projects that are under way. The principal risks that were identified included:

RISK

External political and funding environment. The continued impact of Brexit and Covid coupled with the war in Ukraine and the cost-of-living crisis.

STRATEGY FOR MANAGING THIS RISK

Continuous dialogue with partners about budget and activities which need to be undertaken, including how Toybox can support. We ready and prepared to help beneficiaries and partners with food insecurity and costs increase.

Weekly tracking of income and reducing of expenditure to cover the basic core costs, scenario planning throughout the Financial Year.

RISK

Failure to implement anti-bribery and fraud policies, overseas or in UK.

STRATEGY FOR MANAGING THIS RISK

Due to travel limitations in the first three quarters of the year and the inability to carry out in person reviews additional spot checks of quarterly financial returns were undertaken coupled with external assessments of one partner this Financial Year. Four more are planned for FY23. Six partners also undertook in depth training on Anti Fraud and Bribery.

RISK

Over reliance of some international partners on Toybox funds which is a risk to them if Toybox were to fold and means less division of core costs among various donors.

STRATEGY FOR MANAGING THIS RISK

Risk analysis of each partner with RAG rating and mitigating actions to be introduced. Some partners are receiving additional support to enhance their fundraising capacity and strategy development including additional training and bespoke consultancy.

RISK

Fluctuation in international currencies values.

STRATEGY FOR MANAGING THIS RISK

Participation forward schemes and regular reviews to ensure the best rates possible for foreign exchange throughout the year.

RISK

Cyber security attack.

STRATEGY FOR MANAGING THIS RISK

Ongoing training, phishing testing and support from our external provider. We submit ourselves for CyberEssentials Plus accreditation each year, to ensure that we are following best practice.

Safeguarding incidents

During the Financial Year no safeguarding incidents occurred at Toybox in the UK or relating to Toybox staff, volunteers or Board members. This year we have continued to encourage our partners to report more incidents and near misses; to help in reducing reporting barriers; test the efficacy of reporting mechanisms and to work with partners in how they deal with incidents. By the end of the Financial Year, we were receiving quarterly incident reports from 50% of partners although not all had incidents or near misses each quarter. The majority of issues reported were dealt with internally and did not reach the threshold for reporting to the Toybox Board.

During monitoring trips, safeguarding processes and documentation was reviewed for several of our partners and advice given to further improve prevention and documentation.

Issues relating to safeguarding (which reach a certain threshold) are reported to the Board, through the Organisational Dashboard and the International Department report which highlights the compliance status of each our partners. Regular safeguarding audits are conducted to assess each partner against a 20-point checklist, with a subsequent action plan produced for each partner.

All Toybox staff and Trustees receive safeguarding training and have read and signed the Child and Youth Safeguarding Policy and Code of Conduct, as have all partners. From the two organisations supported to receive additional support in safeguarding by Keeping Children Safe (KCS) they have continued to implement the recommendations and have been active in training other organisations locally.

Quarterly reports are made to the Board on any outstanding issues with our own safeguarding plan as well as producing a RAG rating for partners. 86% of our partners are on green and none are on red. The Toybox safeguarding leads receive regular training and are part of safeguarding networks to continually improve knowledge and practice.

Prevention and detection of fraud

Toybox has a zero-tolerance approach to fraud of any kind, in any circumstance, whether perpetrated by staff, volunteers, contractors or partners. We are determined to prevent it, and where this is not possible to detect and investigate such acts. Fraud of any size will be taken seriously.

Toybox expects its Trustees, staff and volunteers to always have the highest standards of honesty. Fraud prevention and detection is the responsibility of everybody in Toybox – employees, volunteers and management. Processes may be devised to prevent and detect fraud, but the commitment and dedication of staff and volunteers is a vital ingredient to improve protection.

Some of the measures we take to prevent fraud include identifying the risks to which operations, locations and assets are exposed, we develop adequate controls to ensure effective compliance with these controls which includes:

- thorough recruitment procedures
- physical security of assets
- clear responsibilities and reporting lines within the organisation
- adequate staffing levels
- supervision and counter checking
- separation of duties
- random spot checks by managers
- complete and secure audit trails
- performance monitoring by management
- budgetary and other financial reports
- reviews by independent bodies such as the annual audit

As we work with international partners, we have additional control systems to detect and prevent fraud, such as:

- ensuring a thorough, documented Partner Assessment is undertaken prior to engagement to assess the partner's control environment, which is then repeated every three years of the relationship;
- ensuring relevant Toybox Policies are shared and understood by partner staff;
- ensuring reporting requirements are effectively communicated to partner staff, including the type of documents expected to support all reports;
- ensuring a signed Partnership Agreement supports all work with partners and;
- ensuring financial reports received from partners are thoroughly reviewed, fully supported and compared to the approved budget prior to sending the next tranche of funds. During the year we worked with a trusted external provider to conduct Anti Fraud and Bribery Training for all four of our Latin America partners in a single cohort. This online training took place online over a four week period was highly praised by partners with 20 staff members benefitting across the organisations.

It is the responsibility of all employees to report suspected, actual or attempted fraud. All reported instances of actual, attempted or suspected fraud are investigated and appropriate action taken. Control weaknesses identified due to reported instances will be addressed with immediate effect to prevent future similar occurrences.

Health and Safety

During the Financial Year no health and safety issues occurred or were reported at Toybox.

Data Protection

During the Financial Year no Data Protection issues occurred or were reported to the Board.

Safeguarding

During the Financial Year no Safeguarding issues were reported to the Charity Commission.

9.

Financial review and important policies

Income

Total income for the Financial Year was £2,111,757 (2021: £1,964,078).

Regular Giving represented 30% of total income (2021: 32%). This reduction is in part caused by a gradual decline in the number of supporters giving by Direct Debit or Standing Order, and in part due to the continued increase in cash giving in response to appeals, which this year represents 48% of total income (2021: 58%), and legacies which make up 14% of total income this year (2021: 1%)

Income from Trusts, Foundations and Corporate donors (Principal Gifts) was 9% of total income, in line with 2021.

Bank interest for the year was £2,658 (2021: £2,995). We have also recognised income of £32,171, being the value of outstanding forward contracts against the spot rate at 30th June 2022.

We strive to use our resources for generating income in the most cost effective and productive way possible. Our fundraising activities are limited to – event fundraising, radio advertising, online advertising and Direct Mail activities, including inserts in publications. In addition, we send appeals to engage with our current supporters.

Expenditure

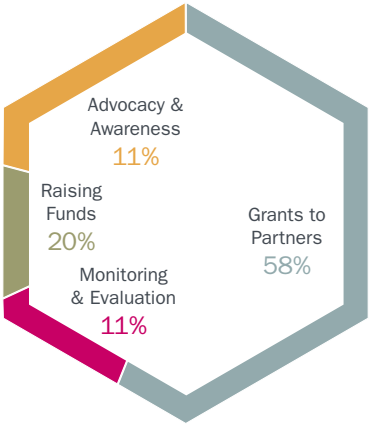
Total resources expended during the year were £1,996,876 (2021: £1,839,952). Charitable expenditure was £1,602,690, representing 80% of total costs (2021: 80%).

Grants to partners totalled £1,039,353 for the year. Monitoring and evaluation costs of £217,855 comprised all international and UK support costs including staff costs and travel, and Advocacy and Awareness costs in the UK totalled £216,134.

This year, including salaries, £394,186 was spent on raising funds which represents 20% of total expenditure (2021: £367,693, 20%). Staff costs were 24% of total expenditure (2021: 24%), while Other UK costs fell from 8% of total expenditure in 2021 to 7% this year.

Expenditure continues to be closely controlled, and efficient and effective use of our resources is pursued in every area of our work.

Normal Operating Expenditure including salaries



Normal Operating Expenditure

Reserves

Regular giving provides income stability which allows the charity to commit to existing and new projects and make long-term decisions to help more street children. The reserves provide a cushion in the event of shortfalls in income compared to the budget so that projects can be planned and approved within the project planning cycle. The reserves policy is reviewed annually by the Finance and Audit Committee and subsequently approved by the full Board; it was most recently reviewed in December 2021.

The level of reserves required is based on budgeted expenditure for the Financial Year, with the aim being for reserves to be three months expenditure, plus an amount to cover any contingency or risk identified. In this respect a provision for a possible decline in income of £100,000 or 5%, plus a provision for a fall in value of the GB Pound against the US Dollar of £50,000 or 5%, is made.

At 30th June 2022 the general unrestricted reserve, excluding fixed assets, was £571,844 and equivalent to 3.2 months expenditure (2021: £528,473 or 3.1 months).

Prior to this year, a total of £343,066 had been designated by the Trustees for a variety of purposes in the UK (marketing and IT) and overseas. During the year £160,264 of this was expended and a further £172,727 was designated for future investment. Since the year end, an additional £60,000 has been added to designated funds, and the balance now comprises the following:

Marketing	£60,000
Administration & IT	£56,500
Nione Project – Kenya	£171,250
SAFE Project – Nepal	£30,234
Puedez Project – Guatemala	£16,000
International Programme Initiatives	£101,545
TOTAL	**£435,529**

Restricted reserves represent income which has been received to fund specific projects and the balance therefore needs to be carried forward to be expended by projects in future periods. At 30th June 2022 restricted reserves amounted to £48,817 (2021: £49,691).

At 30th June 2022 the total funds of the charity amounted to £1,068,731 (2021: £953,860). Therefore, the Trustees are of the view that the Charity is a going concern because it continues to be able to meet its obligations as they fall due.

Important policies

At Toybox we have a wealth of essential policies and procedures including:

- Child and Youth Safeguarding Policy
- Equity, Diversity and Inclusion Policy
- Health and Safety Policy
- Care for the Environment Policy
- Anti-Fraud and Anti-Bribery Policy
- Data Protection Policy
- Donor Acceptance Policy
- Whistleblowing Policy

All these policies and more can be found on our website: **www.toybox.org.uk/policies**

Investment Policy

The aim in investing funds is to provide a maximum income return, whilst ensuring that there is appropriate liquidity to cover both operational costs as timing requires and other reserves as determined by the Reserves Policy.

Our investment policy is to adopt a prudent approach with regard to the investments held and to accept lower rates of returns to reduce the level of speculative risk. As a result, the investment practice is to invest in bank or building society deposits on terms to match the timing of returns to meet the needs of the charity. Toybox does not have a bespoke ethical investment policy but where practically possible Toybox will make investments covered by an ethical policy of the bank with which investments are held.

Foreign Exchange Policy

Managing foreign exchange in a charity is not about speculation or trying to make a profit, but about the management of uncertainty. At the beginning of the Financial Year Toybox agrees a budgeted expenditure with its partners for the forthcoming year and agrees to pay a certain amount in an agreed currency, based upon a budgeted exchange rate from GB Pounds. Toybox has historically carried any exchange rate risk which arises when the budgeted exchange rate fluctuates from the budgeted rate. In aiming to minimise the exchange rate risk Toybox has used Forward contracts with approved Foreign Exchange providers.

Statement of Trustees' responsibilities

The Trustees (who are also Directors of The Toybox Charity for the purposes of company law) are responsible for preparing the Trustees' report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the Trustees to prepare Financial Statements for each Financial Year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these Financial Statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Financial Statements; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees:

- are aware there is no relevant audit information of which the charitable company's auditors are unaware and;
- have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Reference and Administrative Details

Charity number	1084243
Company number	03963000
Registered Office & Principal Address	Challenge House, Sherwood Drive, Bletchley, Milton Keynes, Buckinghamshire MK3 6DP Telephone: 01908 360050 Email: info@toybox.org Website: www.toybox.org.uk
Auditors	Moore Kingston Smith LLP, 4 Victoria Square, St Albans, AL1 3TF
Bankers	Co-operative Bank, 10 Warwick Lane, London, EC4M 7BP

Approved by the Board of Trustees on 1 December 2022 and signed on its behalf by:

Mr I R Gray, Chair of Trustees
Date: 1 December 2022

10.

Independent Auditors' Report to the Members of the Toybox Charity

Independent Auditors' Report to the Members of the Toybox Charity

Opinion

We have audited the financial statements of the Toybox Charity ('the company') for the year ended 30 June 2022 which comprise The Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at [date] and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the Financial Year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; [or]

- we have not received all the information and explanations we require for our audit. [or]
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the trustees' annual report and from preparing a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are [the Companies Act 2006, the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council]
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.

- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Silvia Vitiello
Senior Statutory Auditor

Date: 1st December 2022

For and on behalf of

Moore Kingston Smith LLP, Statutory Auditors
4 Victoria Square, St Albans AL1 3TF

11.

Statement of Financial Activities

Statement of Financial Activities

(Incorporating an income and expenditure account)

Year Ended 30 June 2022

	Notes	Unrestricted Funds £	Restricted Funds £	2022 Total £	Unrestricted Funds £	Restricted Funds £	2021 Total £
Income from:							
Donations and legacies	2	1,621,290	455,638	2,076,928	1,554,708	406,375	1,961,083
Investments	3	34,829	-	34,829	2,995	-	2,995
Total income		1,656,119	455,638	2,111,757	1,557,703	406,375	1,964,078
Expenditure on:							
Raising funds		394,186	-	394,186	367,693	-	367,693
Charitable activities		622,259	980,431	1,602,690	429,491	1,042,768	1,472,259
Total expenditure	4	1,016,445	980,431	1,996,876	797,184	1,042,768	1,839,952
Net income/(expenditure) for the year	6	639,674	(524,793)	114,881	760,519	(636,393)	124,126
Transfers between funds		(523,919)	523,919	-	(633,614)	633,614	-
Net movement in funds		115,755	(874)	114,881	126,905	(2,779)	124,126
Funds at 1 July		904,159	49,691	953,850	777,254	52,470	829,724
Funds at 30 June		1,019,914	48,817	1,068,731	904,159	49,691	953,850

All of the above results are derived from continuing activities.
There were no other recognised gains or losses other than those stated above.
Movements in funds are disclosed in note 13 to the accounts.

The notes on pages 37 to 45 form part of these accounts.

Balance Sheet as at 30 June 2022

Company Number: 03963000

	Notes	2022 £	2021 £
Fixed Assets			
Intangible assets	9	-	6,379
Tangible assets	10	12,540	16,241
		12,540	22,620
Current Assets			
Debtors	11	310,363	95,516
Short term deposits		249,173	247,416
Cash at bank		563,717	628,264
		1,123,253	971,196
Creditors: amounts falling due within one year	12	(67,062)	(39,966)
Net Current Assets		1,056,191	931,230
Net Assets		1,068,731	953,850
Funds			
Unrestricted:			
General		584,385	551,093
Designated		435,529	353,066
Restricted		48,817	49,691
TOTAL FUNDS	13	1,068,731	953,850

The accounts were approved by the Board of Trustees on 2 December 2022 and were signed on their behalf by:

Mr I R Gray, Chair of Trustees.

The notes on pages 37 to 45 form part of these accounts.

Statement of Cash Flows

Year Ended 30 June 2022

	Notes	2022 £	2021 £
Cash flows from operating activities			
Net cash used in operating activities	7	(57,325)	133,888
Cash flows from investing activities			
Purchase of tangible fixed assets		(8,326)	(1,534)
Bank interest received		2,658	2,995
Net cash used in investing activities		(5,668)	1,461
Change in cash and cash equivalents in the year		(62,993)	135,349
Cash and cash equivalents at the beginning of the year		794,566	659,217
Cash and cash equivalents at the end of the year	8	731,573	794,566

Notes to the Accounts

1. Accounting Policies

a) Basis of preparation

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1. The total number of members at 30 June 2022 was 9 (2021:7).

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b) Public benefit entity

The Toybox Charity meets the definition of a public benefit entity under FRS 102.

c) Going concern

The Trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The Trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

d) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executors to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

f) Volunteer services and gifts in kind

No amounts are included in the accounts for services donated by volunteers. The charity received £nil worth of training (2021: nil).

g) Resources expended

Expenditure is recognised when there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required, and the amount of the obligation can be measured reliably.

Overseas grant payments were recognised when a constructive obligation arose which resulted in the payment being unavoidable. Grants to partners may be remitted before the start of the period to which they relate in order to assist partners with their cash flow, and accordingly have been treated as a prepayment at the year end. Should the grant conditions not be met, the payment could be refundable.

Certain expenditure is directly attributable to specific activities and has been allocated to those cost categories. Certain other costs and some staff costs are attributable to more than one activity. In these cases, the costs have been apportioned to the other individual activities on the basis of the time spent by staff on those activities.

Support costs represent the costs incurred by UK based staff directly providing support to charitable activities including governance, management, technical and prayer support.

Notes to the Accounts – continued

h) Fund accounting

Restricted funds are those which are to be used for particular purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received for charitable purposes.

Designated funds are unrestricted funds earmarked by the Trustees to be used for the development of international projects, marketing investment and organisational development.

i) Intangible assets

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses. Intangible assets acquired on business combinations are recognised separately from goodwill at the acquisition date if the fair value can be measured reliably.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Goodwill and database	5 years straight line

j) Tangible fixed assets

All fixed assets acquired for more than £1,000 are capitalised. Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Furniture & fittings	10% per annum straight line
Equipment	25% per annum straight line

k) Debtors

Debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discounts due.

l) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m) Foreign currencies

Foreign currency transactions are recorded at the exchange rate achieved when the foreign currency was purchased. In order to minimise the risk from buying foreign currencies, forward contracts are entered into. The expenditure is recorded at the average rate of the balance held in the foreign currency account when the payment is made.

Assets and liabilities at the balance sheet date are translated into sterling at the rates of exchange ruling at that date, with exchange gains and losses taken to the Statement of Financial Activities.

n) Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

o) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Notes to the Accounts – continued

p) Pensions

The charity operates a defined contribution stakeholder pension scheme. The pension charge represents the amount payable by the charity to the scheme during the year.

q) Operating leases

Rental charges are applied on a straight-line basis over the period of the lease. There are currently no operating leases.

r) Taxation

Toybox is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

s) Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities, including creditors and bank loans, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trace creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Other financial liabilities

Derivatives, including forward foreign exchange contracts, are not basic financial instruments. Material derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value of derivatives are recognised in profit or loss in finance costs or finance income as appropriate, unless hedge accounting is applied and the hedge is a cash flow hedge.

Debt instruments that do not meet the conditions in FRS 102 paragraph 11.9 are subsequently measured at fair value through profit or loss. Debt instruments may be designated as being measured at fair value though profit or loss to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

Notes to the Accounts – continued

2. Income from donations and legacies

	Unrestricted	Restricted	2022 £	2021 £
Regular Giving:				
Lifetime	305,547	-	305,547	322,337
Lifeline	311,999	-	311,999	312,046
Principal Gifts	25,633	148,994	174,627	169,436
Other donations	692,419	306,644	999,063	1,127,983
Voluntary income	1,335,598	455,638	1,791,236	1,931,802
Institutional grants	-	-	-	-
Legacies	285,692	-	285,692	29,281
	1,621,290	455,638	2,076,928	1,961,083

3. Income from investments

Investment income arises from interest bearing deposit and current accounts (£2,658) and gains on the fair valuation of forward exchange contracts (£32,171).

No income from investments was attributable to restricted funds (2021: nil)

4. Analysis of expenditure on charitable activities

		Charitable Activities					
	Raising funds £	Grants to partners £	Monitoring & Evaluation £	Advocacy & Awareness £	Support costs £	Total 2022 £	Total 2021 £
International projects	-	1,039,353	-	-	-	1,039,353	932,663
Constructive obligation	-	-	-	-	-	-	-
International support costs	-	-	12,265	-	-	12,265	983
UK staff costs	98,847	-	162,828	107,663	99,993	469,331	446,966
Marketing & fundraising	262,226	-	-	72,605	-	334,831	304,137
UK office costs	33,113	-	41,464	34,578	31,941	141,096	155,203
	394,186	1,039,353	216,557	214,846	131,934	1,996,876	1,839,952
Support costs allocated	-	129,348	1,298	1,288	(131,934)	-	-
Governance	-	-	-	-	-	-	-
	394,186	1,168,701	217,855	216,134	-	1,996,876	1,839,952

Grants were made to partner organisations to implement programmes with street children. Our partner organisations during the year are detailed in the Trustees Report.

UK staff costs include those who are working in the UK and internationally and consist of all costs relating to UK staff employed, including their training and development. Staff and support costs are allocated to the areas of activity according to staff time spent on each activity.

Support costs include governance costs of £11,040 for audit fees (2021: £10,020) and £nil for Trustee expenses (2021: £nil).

Notes to the Accounts – continued

5. Staff costs and numbers

The average number of contracted employees during the year was:

	2022 Actual Number	2022 FTE Number	2021 Actual Number	2021 FTE Number
International Programmes	3.4	2.8	3.5	3.1
Advocacy & Awareness	3.3	2.4	3.0	2.1
Marketing & Fundraising	2.7	2.3	2.7	2.2
Support	2.9	2.2	3.4	2.2
	12.3	9.7	12.6	9.6

The cost of employing these staff was:

	2022 £	2021 £
Salaries	397,116	382,429
Social security costs	31,222	31,795
Employer's pension contributions to defined contribution scheme	30,187	26,948
	458,525	441,172

The total employee benefits including salaries and pension contributions of the Leadership Team were £224,588 (2021: £234,227). One employee earned within the range £60,001 to £69,999 (2021: none). One employee earned within the range £80,001 to £89,999 during the year (2021: one).

The charity Trustees were not paid nor received any other benefits from employment with the charity in the year, and no trustee received payment for professional or other services supplied to the charity (2021: nil). During the year Trustees expenses incurred were £nil (2021: £nil).

6. Net income/(expenditure) for the year

This is stated after charging/(crediting):

	2022 £	2021 £
Depreciation	12,027	13,256
Amortisation	6,379	6,549
Currency loss/(gain)	(32)	69
Auditors remuneration: UK audit (excluding VAT)	9,200	8,350
Provision of corporation tax services by auditors	750	585

Notes to the Accounts – continued

7. Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2022 £	2021 £
Net expenditure for the reporting period	114,881	124,126
Depreciation charges	12,027	13,256
Amortisation charges	6,379	6,549
Bank interest	(2,658)	(2,995)
(Increase) / decrease in short term deposits with 120 days notice	(203)	24,149
(Increase) / decrease in debtors	(214,847)	(30,045)
Increase / (decrease) in creditors	27,095	(1,152)
Net cash provided used in operating activities	(57,325)	133,888

8. Analysis of cash and cash equivalents

	At 1 July 2021 £	Cash Flows £	At 30 June 2022 £
Cash in hand	628,264	(64,547)	563,717
Short term deposits up to 90 days notice	166,302	1,554	167,856
Total cash and cash equivalents	794,566	(62,993)	731,573
Short term deposits 120 days notice	81,114	203	81,317
Total cash and short term deposits	875,680	(62,790)	812,890

9. Intangible assets

	Goodwill and Databases £	Total £
Cost		
At 1 July 2021	32,684	32,684
Additions	-	-
Disposals	-	-
At 30 June 2022	32,684	32,684
Amortisation		
At 1 July 2021	26,305	26,305
Charge for the Year	6,379	6,379
Disposals	-	-
At 30 June 2022	32,684	32,684
Net Book Value		
At 30 June 2022	-	-
At 30 June 2021	6,379	6,379

Notes to the Accounts – continued

10. Tangible fixed assets

	Furniture & Fittings £	Equipment £	Total £
Cost			
At 1 July 2021	3,875	67,883	71,758
Additions	-	8,326	8,326
Disposals	-	-	-
At 30 June 2022	3,875	76,209	80,084
Depreciation			
At 1 July 2021	3,875	51,642	55,517
Charge for the Year	-	12,027	12,027
Disposals	-	-	-
At 30 June 2022	3,875	63,669	67,544
Net Book Value			
At 30 June 2022	-	12,540	12,540
At 30 June 2021	-	16,241	16,241

The assets owned by the charity are used for direct charitable purposes.

11. Debtors

	2022 £	2021 £
Gift Aid recoverable	31,431	13,968
Prepayments	45,653	15,306
Grants to partners	198,155	63,640
Derivative Asset – Forward Contracts	32,171	-
Other debtors	2,953	2,602
	310,363	95,516

The grants to partners shown above were remittances which were made before the year end relating to budgeted expenditure for the period April to June in the next Financial Year.

Toybox enters in to Forward Contracts for the purchase of foreign currency. These contracts have been measured at fair value on the quoted market price as determined by the financial institution, giving rise to the Derivative Asset.

12. Creditors: amounts falling due within one year

	2022 £	2021 £
Trade Creditors	20,317	2,063
Taxation and social security	10,127	8,063
Accruals and other creditors	36,618	29,840
	67,062	39,966

Notes to the Accounts – continued

13. Movements in funds

	At 1 July 2021 £	Income £	Expenditure £	Transfers £	At 30 June 2022 £
Restricted Funds					
Guatemala					
Birth Registration	-	33,486	40,894	7,408	-
SCC Rights	-	131,361	131,361	-	-
Puedez	-	-	-	-	-
Capacity Building	-	-	8,785	8,785	-
El Salvador					
Street Outreach	-	62,148	62,148	-	-
Advocacy	-	-	50,349	50,349	-
Capacity Building	-	-	15,824	15,824	-
Bolivia					
Economic empowerment and outreach	-	25,599	35,631	10,032	-
Citizenship (includes birth registration)	-	29,849	29,849	-	-
Advocacy	-	-	27,476	27,476	-
Street Outreach	-	26,013	26,013	-	-
Birth Registration	3,466	15,611	19,077	-	-
Child Protection Systems Strengthening	-	-	17,108	17,108	-
Capacity Building	-	-	14,411	14,411	-
India					
From Street to School NE Delhi	42,179	-	42,179	-	-
SURE	-	-	19,389	19,389	-
STRIPE	-	20,000	59,670	39,670	-
Emergency Appeal	2,661	-	2,982	321	-
Capacity Building	-	-	864	864	-
Jaipur – Twinkling Stars	1,385	67,820	20,388	-	48,817
Kenya					
Safe From the Streets	-	-	12,267	12,267	-
Nione	-	-	116,082	116,082	-
Innovation	-	-	5,223	5,223	-
Capacity Building	-	-	10,641	10,641	-
Nepal					
The Bridge	-	-	49,121	49,121	-
Making Children Visible	-	43,751	43,751	-	-
SAFE	-	-	1,466	1,466	-
Capacity Building	-	-	14,565	14,565	-
Capacity Building	-	-	3,459	3,459	-
Sierra Leone					
Education for SCC	-	-	7,534	7,534	-
Pikin for Learn	-	-	81,016	81,016	-
Innovation	-	-	1,858	1,858	-
Capacity Building	-	-	9,050	9,050	-
Total Restricted Funds	49,691	455,638	980,431	523,919	48,817
Unrestricted Funds					
Designated Funds					
International Programme	306,566	-	160,264	172,727	319,029
Administration & IT	16,500	-	-	40,000	56,500
Marketing & Fundraising Investment	30,000	-	30,000	60,000	60,000
Total Designated Funds	353,066	-	190,264	272,727	435,529
General Funds	551,093	1,656,119	826,181	(796,646)	584,385
Total Unrestricted Funds	904,159	1,656,119	1,016,445	(523,919)	1,019,914
TOTAL FUNDS	953,850	2,111,757	1,996,876	-	1,068,731

Notes to the Accounts – continued

Details of the work of each overseas project are given in the Trustees Report.

Income is restricted to the project when the donation is received specifically for the work of that project. Most of the income received by the charity is unrestricted, and so is transferred to fund projects where there has been no specific donor commitment.

Designated funds represent those amounts that have been set aside for specific expenditure in future Financial Years.

14. Analysis of net assets between funds

	General Unrestricted £	Designated £	Restricted £	Total Funds £
Intangible Fixed Assets	-	-	-	-
Tangible Fixed Assets	12,540	-	-	12,540
Current Assets	638,907	435,529	48,817	1,123,253
Current Liabilities	(67,062)	-	-	(67,062)
Net assets at the end of the year	584,385	435,529	48,817	1,068,731

15. Pension scheme

The charity operates a defined contribution stakeholder pension scheme on behalf of its employees. The assets of the scheme are held separately from those of the charity. At 30 June 2022 there were outstanding contributions of £4,513 (2021: £4,622).

16. Related party transactions

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

17. Commitments

Toybox enters in to Forward Contracts to purchase US Dollars, Kenyan Shillings and Indian Rupees to reduce the risk that the charity faces should the value of Sterling decline over the next 12 months.

At 30th June 2022, the following contracts were in place:

Analysis of Net Assets Between Funds

US Dollars

Maturity Date	Quantity	Rate
14/09/2022	75,000	1.3531
14/09/2022	25,000	1.3400
15/09/2022	35,000	1.4014
14/12/2022	75,000	1.3519
14/03/2023	75,000	1.3509

Kenyan Shillings

Maturity Date	Quantity	Rate
14/09/2022	4,000,000	153.84
14/09/2022	2,000,000	152.09
15/12/2022	6,500,000	153.86
06/03/2023	5,000,000	153.02

Indian Rupees

Maturity Date	Quantity	Rate
15/09/2022	750,000	103.47
15/09/2022	2,600,000	99.77
15/12/2022	3,600,000	100.74
15/03/2023	3,600,000	101.67

18. Contingencies

The Trustees have confirmed that there were no contingent liabilities which need to be disclosed (2021: nil).

TOYBOX
Changing the world for street children

Challenge House, Sherwood Drive,
Bletchley, Milton Keynes,
Buckinghamshire, MK3 6DP

T: 01908 360050
E: info@toybox.org

www.toybox.org.uk

Charity number: 1084243
Company number: 03963000

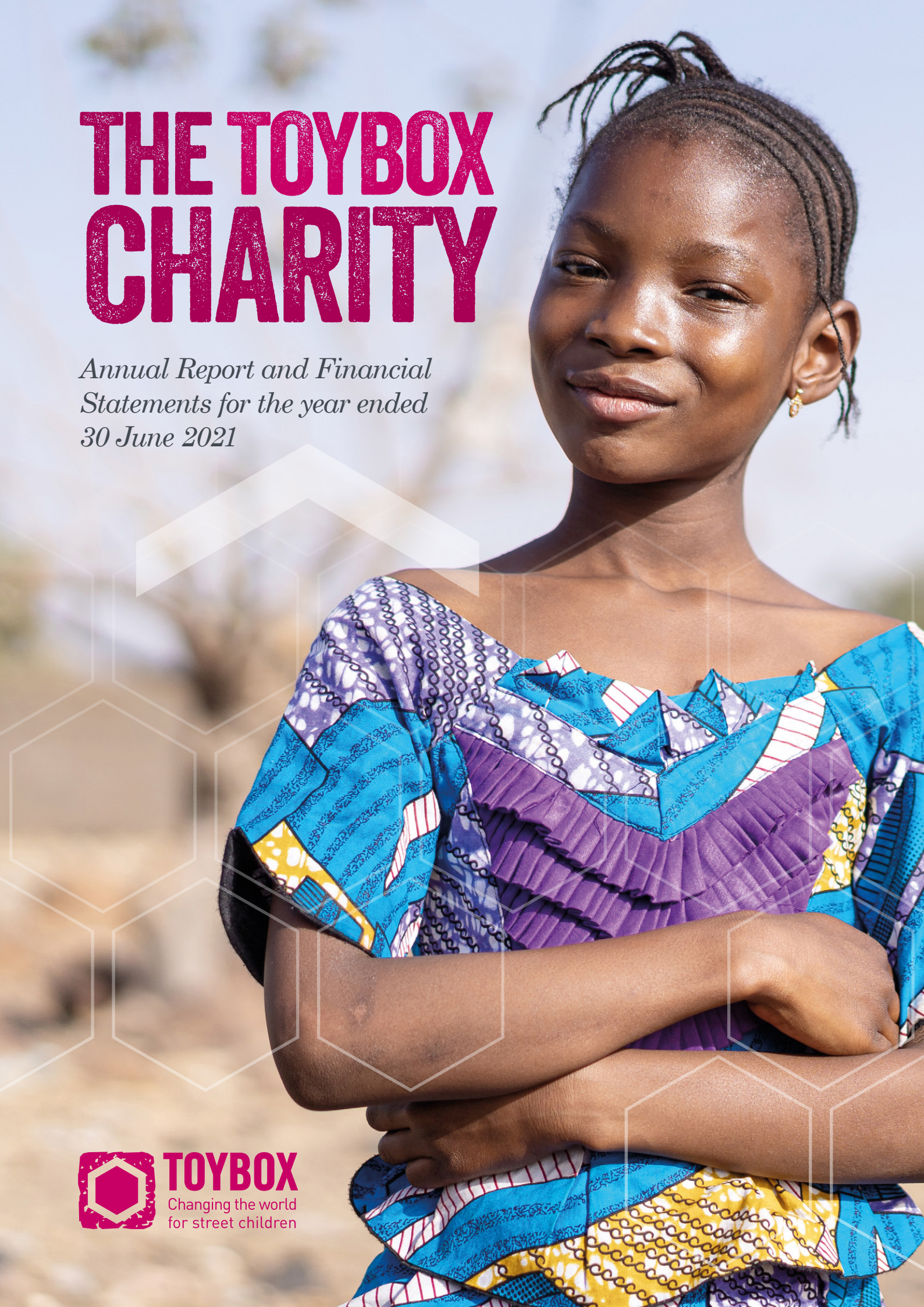
THE TOYBOX CHARITY

England & Wales - Charity number 1084243

Accounts

THE TOYBOX CHARITY

Annual Report and Financial Statements for the year ended 30 June 2021



TOYBOX
Changing the world for street children

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1

Welcome from the Chair & CEO of Toybox

Working with street children is by its nature challenging, working with street children during a global pandemic – well, we can't quite find the right words to describe this desperation. This struggle however pales in comparison to the despair experienced by children living and working on the streets, particularly over the last twelve months.

This year not only were more children around the world forced onto the streets for survival, many also grappled with increased vilification from their communities as fearmongering around the spread of COVID-19 intensified and street children continued to be stigmatized and blamed. The pandemic also pushed many children into increasingly dangerous activities to survive. In Nepal, a group of young people began working in makeshift cremation sites – helping to burn the bodies of the dead. There are no words to describe this horror.

To counter these challenges, the team in Bletchley needed to adapt, innovate and be courageous, and this they did, alongside the consistent and dedicated support of our international partners, who often put themselves at personal risk to distribute emergency supplies to those in need or to ensure that a child was safe. Some highlights from the last 12 months include:

- Over 100,000 street children, families and community members supported
- 8,038 street children and families received emergency support due to COVID-19
- 3,585 children and young people received counselling and support to manage their mental health
- Toybox also managed to keep our Birth Registration programme going during this tough time – which proved more vital than ever when some children could not receive government rations as they were not registered. In total this year, 2,259 new legal identity documents were secured.

Street children are often invisible to those who choose not to see them. But together we see them. Our external gratitude is extended to each and every one of Toybox supporters who gave and prayed so generously this year, without you none of this would be possible. Additionally, we would like to thank our volunteers, wonderful trustees and exceptional international partners who have continued to amaze us this year.

We are less grateful for the UK government's cuts to the aid budget which meant a grant of £1million to support our work with street children in Kenya was revoked, however we move forward!

Thank you so much for taking the time to read this report. May God bless and keep you safe.

With thanks and best wishes,

Mr Ian Gray | Chair of the Toybox Board

Mrs Lynne Morris | CEO Toybox

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Our impact at a glance

Toybox works through local partners to support children who are either living and/or working on the streets. Additionally we support vulnerable families who are at risk of becoming street living or street connected. Unfortunately, the situation for many of the families Toybox supports, who are often dependant on daily labour for survival, has become even more desperate in the last year. Many have suffered because of the various national restrictions hampering their ability to earn money for food and other essentials. COVID-19 has also continued to restrict many of our partners' activities, particularly those targeting larger groups of children and caregivers. Despite these ever-changing challenges, in the last 12 months together we have achieved:

121,836

children, young people and their family members directly and indirectly supported.

8,038

children and family members affected by COVID-19 received emergency support including food rations, hygiene kits, stationery kits, play equipment and seed capital for livelihoods support.

865

street children and young people received emergency support including medical care, food and clothing as part of ongoing interventions and other emergencies.

2,259

children and young people now have legal identity documents (of which 1,675 are birth certificates).

1,414

children supported to access formal and informal education.

335

young people and caregivers supported to advance their livelihoods – including vocational training and savings groups.

3,585

children and young people received counselling or mental health support.

1,178

caregivers trained in positive parenting.

87

children and young people received legal representation and/or support.

Great numbers to read – but who are the children behind these statistics?

SAHANA WITH HER MOTHER

Sahana

11-year-old Sahana lives with her family in a small dwelling in one of Delhi's most highly populated and congested slums. Life in this overcrowded slum is unimaginably hard – there is just one toilet in the whole of the area, which during the outbreak of COVID-19 the family were too scared to use.

Neither of Sahana's parents were able to work during lockdown and had no savings or a ration card to be able to purchase emergency supplies. Her school also closed and stopped distributing food. During this time, Sahana told our local partner CHETNA, *"I don't know if we will die of COVID, but if conditions keep getting worse, we will starve."*

For children like Sahana, CHETNA's support has been vital to their survival. Despite existing government food distribution measures, many people, especially street families like Sahana's, were not given access to these benefits. At the height of lockdown in Delhi, there were widespread reports of violence against children found on the streets searching for food. Sanjay, CHETNA's CEO, commented, *"If there was a queue for food distribution, these children were asked to stand at the end. Because of their attire, their matted hair and smell, people were afraid that they would contract the virus from the children."*

To respond to this crisis, CHETNA, in partnership with Toybox, used community spaces to distribute emergency food supplies and hygiene kits to vulnerable children and families. Hand-washing stations were also installed in these distribution sites and families given information on how to keep themselves safe. The team on the ground distributed educational materials and undertook daily phone calls with children to support them with their studies. Support group meetings were delivered virtually, and mobile top-ups provided to children to ensure they were able to stay in regular contact with project staff – a vital lifeline for many.

Thanks to this work, made possible entirely by the generosity of Toybox supporters, Sahana and her family were able to access emergency food and hygiene materials during the pandemic, and with support of project staff, she could continue her education.

'I DON'T KNOW IF WE WILL DIE OF COVID, BUT IF CONDITIONS KEEP GETTING WORSE, WE WILL STARVE.'

3 *Reaching Street Children – the reason we exist*

WHAT WE DID THIS YEAR

Toybox does not exist for ourselves; we exist to help street children marginalised and abused by those who should be protecting them. To achieve this, we have worked with eight partners in seven countries this financial year, and together we have supported 121,836 children, young people, and their family members.

Our work is aimed at supporting both the immediate and medium term needs to support children and young people to transition off the streets. Additionally, we hope to solicit longer term policy and attitudinal changes in Government and society to help street children realise their human rights. Over the last twelve months, we have:

Delivered first aid and medical treatment to children on the streets.

Provided mobile top ups to children for communication with partner staff when access was limited during lockdowns to enable access to online educational activities.

Registered children and young people with their birth certificates and other legal documents (such as identity cards) enabling them to access Government services such as health, education, emergency support and employment.

Trained young people in vocational trades and supported them to start small businesses with seed funding.

Supported parents and caregivers to form savings clubs to better meet their families' basic needs.

Helped to build young people's self-esteem by providing opportunities to them to represent street children in Child Protection System forums, build skills to use online platforms, and collect data for evaluations.

Advocated for policy change to improve services for street children and strengthening of the Child Protection Systems which help to keep children safe.

ANGELA AND HER FAMILY RECEIVED EMERGENCY RELIEF AND BIRTH REGISTRATION SUPPORT DURING THE PANDEMIC (BOLIVIA).

Reintegrated street children with their families and supported children and young people to leave the streets.

Our second year of responding to COVID-19

COVID-19 took its grip during the last quarter of our previous financial period to which we responded by re-allocating up to 20% of project budgets to emergency response activities and adapted existing activities around lockdown restrictions, curfews and protocols in each country. By the beginning of this financial year, the situation had improved to an extent in most of the countries that we work in, which allowed some programme activities to take place as planned. However, some countries then experienced second and third waves with varying intensity.

Street children and their families have been extremely vulnerable to not only the negative health implications of COVID-19 (living in cramped conditions and/or without homes to stay safe in nor access to healthcare); they have also struggled with the economic impacts. Many are entirely dependent on daily wage labour and irregular and unstable income to meet basic needs. Lockdowns and the long-term effects of the pandemic has led to significant challenges for street children and their families around food, shelter, and hygiene.

We have worked closely with all our partners throughout the pandemic responding quickly and adapting our activities, as required. Our emergency response this year has included support to over 8,000 children and their families by:

- Providing food rations and/or vouchers to 8,038 to children and their family members.
- Distributing hygiene kits (such as masks, soap, gloves, sanitiser and menstruation supplies) to 2,626 children and their family members.
- Distributing stationery kits to support learning when schools closed during lockdown to 1,145 children.
- Providing play items such as balls, skipping ropes, games and other toys to support wellbeing during lockdowns to 767 children.
- Distributing clothing to 702 children and young people.

Ways in which project activities were adapted to meet children's ever-changing needs included education and sport activities moving online, counselling sessions being held over the phone, and trainings and evaluations being delivered virtually.

'WE ARE THANKFUL TO TOYBOX FOR THE SUPPORT SHOWN DURING THE PANDEMIC, WITHOUT YOUR PROMPT DECISIONS, HUNDREDS AND HUNDREDS OF STREET CHILDREN WOULD HAVE SUFFERED MORE SEVERELY DURING THE PANDEMIC TO TAKE MORE RISKY BEHAVIOURS FOR SURVIVAL.'

SathSath – Toybox International Partner, June 2021.

DESPITE THE PANDEMIC, ZANTHIA, 22, FROM GUATEMALA, HAS MANAGED TO SET UP A BUSINESS AND REGISTER ALL THREE OF HER CHILDREN.

'NOW I'VE GOT MY OWN BUSINESS, I FEEL GOOD. I'VE STARTED SELLING SOAP AS WELL AS CLOTHES DURING THE PANDEMIC.'

Further emergency support

In addition to responding to COVID-19, our emergency response this year also included responding to two devastating fires in communities we work in in Sierra Leone and India. The first, in March 2021, was in the Susan's Bay area of Freetown, Sierra Leone, which left thousands of already vulnerable people homeless and many injured. Here, alongside our local partner St George Foundation Sierra Leone, emergency support was provided to 101 street children and their families including food rations, education supplies, uniforms, and hygiene supplies. Medical care was also given to those injured. In the weeks after the fire, work was undertaken to ensure children could continue to attend school and receive counselling to help them cope with what they had gone through. To ensure the long-term safety of children in the community, St George Foundation worked closely with the government and other local and national agencies.

Less than two weeks later, a fire at a clothes factory in Delhi affected 35 families living in a nearby slum community, many of whom lost their shelter and possessions. First COVID and now a fire. Several people were badly injured, including children. Toybox supported our local partner, CHETNA, to provide 360 children and 120 adults with essential items including food, hygiene packs, shoes, and essential household items. The team on the ground also offered counselling and support to children and organised fire safety awareness sessions and discussions with community members on reducing fire risks.

One child in the community said,

'I AM EXTREMELY GRATEFUL AND HAPPY TO NOT ONLY RECEIVE THE RATION AND HOUSEHOLD MATERIALS BUT GETTING HEALTH AND HYGIENE KITS AND THE STATIONERY KIT. NOW I CAN PROTECT MYSELF FROM COVID AND CAN ALSO CONTINUE MY STUDIES.'

The number of children, young people and adults we worked with this financial year

During this financial year, Toybox directly reached a total of 12,423 children and young people and 4,104 adults. To ensure maximum impact for each child, we work with parents, caregivers, teachers and the wider community to ensure consistent, long-term change and thus we have included the adult figures in this table below.

Indirectly, we have reached a further 18,859 children and young people and 86,384 adults. Those classed as indirect beneficiaries may be other children who have had health messages passed on to them, a percentage of adults listening to public service announcements who have followed up on its content, or family members benefitting from increased household income, for example.

Country	Direct*		Indirect**		Total
	Children/ Young People	Adults	Children/ Young People	Adults	
Bolivia	624	213	1,607	639	3,083
El Salvador	374	286	748	572	1,980
Guatemala	4,866	575	9,995	686	16,122
India	1,499	1,015	1,768	284	4,566
Kenya	2,234	908	532	264	3,938
Nepal	2,221	945	455	80,058†	83,679
Sierra Leone	605	162	3,754	3,881	8,402
TOTAL	**12,423**	**4,104**	**18,859**	**86,384**	**121,770**

* Direct participants are those who participate in and directly benefit from programme activities.

** Indirect participants are those who benefit indirectly from the services provided by the projects to the direct participants, such as family members and their wider communities.

† This figure is high compared to others as includes a percentage of those who saw public service announcements and other awareness raising activities regarding birth registration which were created through the project and are believed to have engaged with the content. This material was broadcast on 7 platforms reaching 1.2 million people in total.

Some examples of this in more detail…

Birth registration

This year our Birth Registration work has been more vital than ever, as in countries around the world children who were not registered were denied access to government programmes and emergency assistance in response to COVID-19.

Thanks to our partner in Guatemala, CONACMI, and their strong partnership with the Government Department – The National Registry of Persons (RENAP), the majority of our birth registration work has taken place in Guatemala. This successful partnership has led to the registration of 1,430 children and young people this year.

In Nepal, our partner SathSath supported 35 street children who had been forced to drop out of school because they did not have the necessary legal documents. Thankfully, these children can now continue with their studies.

Education and vocational training

Vocational training aims to give young people the opportunity to develop technical skills which they can take forward to use in their lives to help them earn a living, support themselves and their families, or build a business. In Kenya, 15 young people were able to secure jobs after completing training in mechanics, catering and hair and beauty.

In Guatemala, during the year 240 young people received vocational training in areas including basic and advanced English, health and beauty, and catering. 50 young people were able to go on to secure employment. This was a slight drop on the target (25%) due to the impact of the pandemic.

In Sierra Leone, despite the effects of the pandemic, 181 children out of the 200 enrolled at the start of our education project remained in school at the end of the two-year project. A 91% retention rate.

Abass has been living on the streets of Freetown, Sierra Leone for a very long time. He was involved in drugs, violence and stealing. However, this year with support of St George Foundation, he was able to start school and has now taken his National Primary School Examination. A great success story!

Legal representation

53 children and 34 young people in Kenya were given legal representation within the judicial system which would otherwise have not been available to them. This enabled many cases to be resolved without imprisonment and meant that young people were able to start vocational training courses, gaining valuable skills for a more positive future.

Tackling period poverty

Millions of girls around the world drop of out school each year when they begin their period. Those who remain in education might miss up to 5 days of school each month during their period. This year, 200 period packs were distributed to children in our projects in India – allowing them to not only have access to clean sanitary protection but giving them the independence to manage their periods safely and with dignity. Distributing period packs also helped to raise awareness about menstrual hygiene in communities, helping to break the stigma attached to the subject of periods.

'I AM GLAD I NO LONGER HAVE TO USE THE OLD CLOTHES, WHICH CAUSED A LOT OF INFECTION AND IRRITATION, AS I HAVE GOT ACCESS TO SANITARY NAPKINS. I FEEL ECSTATIC WHEN I SEE ALL MY FRIENDS AND OTHER GIRLS RECEIVING SANITARY PADS FROM CHETNA. I WISH FOR PEOPLE IN MY COMMUNITY TO NOT TREAT GIRLS LIKE UNTOUCHABLES DURING THEIR PERIODS AND TO GIVE THEM RESPECT.'

Aditi – 16, India.

'I FEEL EXTREMELY GOOD ABOUT USING SANITARY NAPKINS AS I DON'T HAVE TO WORRY ABOUT STAINING OR THE CLOTHS FALLING OUT IN THE MIDDLE OF NOWHERE. BEFORE I SOMETIMES HAD TO USE WET CLOTHES – MY THIGHS USED TO GET GRAZED AND INFECTED. NOW I CAN EASILY WALK AND DO MY CHORES.'

Ritu – 16, India.

What did not work, the lessons we learnt and what we have subsequently changed

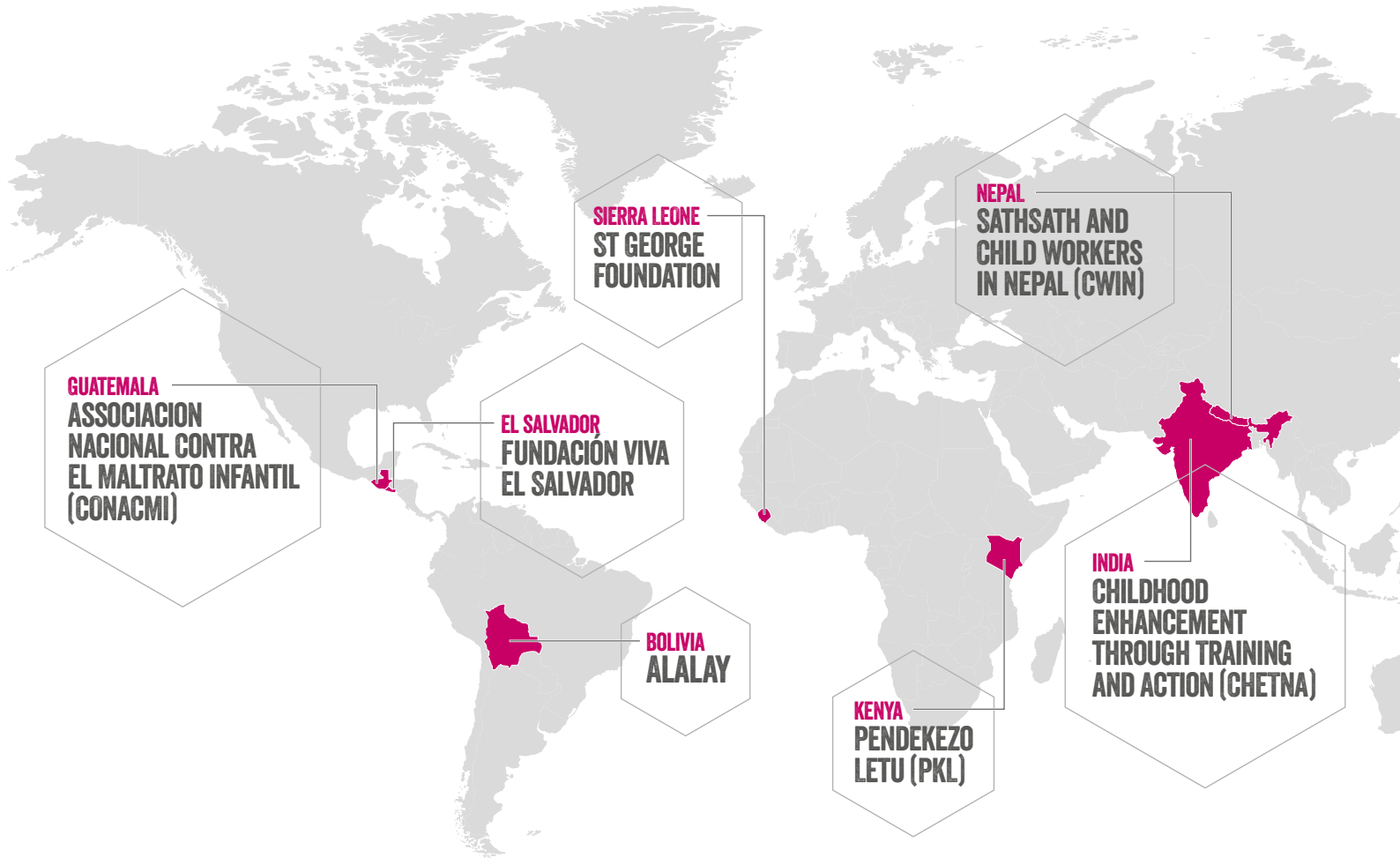
Our key lessons this year have included:

- The importance of regular honest conversations with our partners about the situation on the ground in order to adapt and respond quickly. For example, we knew very early about the rising COVID-19 figures in Delhi, had conducted scenario planning and were in a good position to launch a timely Emergency Appeal to supporters, whilst the news was breaking in the UK. This meant we could send additional emergency support quickly, at a time when it was most needed.
- Inability to travel has meant Toybox Programme Managers have not visited projects for over a year. To ensure sufficient support and oversight of partner projects, including conducting evaluations and designs of new projects, we have learnt new and creative ways of remote support through online platforms, supporting partners to lead on elements themselves and through contracting additional external (local) support when needed.
- Constant adaptation of existing projects due to COVID-19 has resulted in more financial oversight from the International Programmes team. This has promoted us to investigate a new project management database. We are excited about what this will help us to achieve and plan to roll it out in early next year.

HOW WE DO WHAT WE DO

Partnership and our partners

During the year we supported the following partners and their projects



The importance of partnerships

At Toybox we have seen over many years that local organisations are best placed to find the most appropriate solutions to prevent children from becoming street connected. Local grassroots Non-Governmental Organisations (NGOs) have a greater understanding of the context in which they operate and have built strong and lasting relationships with local stakeholders and communities. Many of our partners have been working in their cities and communities for more than twenty years and thereby are fully accepted by the community members. We also know that locally led development increases the effectiveness, legitimacy and cost effectiveness of our engagement with street children while reducing the power imbalance which can occur.

Before starting to work with a new partner, and subsequently every three years, we carry out a detailed Partner Assessment. We recognise all organisations have things to strengthen (including us!) and these assessments allow us to see what is working well and highlight the gaps where additional training or support may be required. Given that programme staff were unable to travel in the past year and challenges with the pandemic, only one partner assessment was carried out. This was undertaken differently to previous years through a combination of remote documentation review and discussion, in addition to face-to-face interaction with an in-country consultant.

STREET OUTREACH SESSION ON THE STREETS OF SAN SALVADOR.

Strong partnerships are foundational to Toybox's success, based on the collaborative relationships we cultivate with our partners built on trust, transparency and accountability. We have significant experience, skills and resources which we bring to all our partnerships and assign a proportion of project funds to working with partners to develop and deliver bespoke training to enhance the impact we have on street children. In the past year, these are some of the ways we have worked with our partners:

Partner	Ways in which we support our partners
ALALAY	Support of organisational fundraising strategy and development of intervention models and narrative proposals to submit to a variety of donors based on this strategy. Data collection and coding training.
CONACMI	Development and maintaining a monitoring database including training staff on collecting data and using standard forms to use to inform reports to more effectively digitalise processes and records. The partner assessment process identified elements to be worked on in the following year for greater organisational efficiency and Toybox supported a youth led evaluation.
VIVA EL SALVADOR	Support of fundraising including a part-time staff member focused on the diversification of funds. Safeguarding training, and institutional planning.
CHETNA	Supported research into the impact of COVID-19 on child well-being in conjunction with a local Professor of Child Psychology and investment in their social media capacity to enable additional local fundraising for sustainability. Safeguarding training of focal points and formation of an incident management group.
SATHSATH	Data collection and coding training, project participant feedback training, M&E.
CWIN	Data collection and coding training, support to construct Theory of Change.
PKL	Review of Strategic plan and creation of new strategic plan (including resource mobilisation). Trainings on project participant feedback, safeguarding, organisational development and value for money and integration into project activities.
ST GEORGE FOUNDATION	Data collection, report writing, safeguarding and project participant feedback training, support to conduct project evaluation internally and awareness raising on mental health.

What our partners said about us this year

Toybox undertakes a survey every two years with our partners to better understand what we are doing well and where we can improve in terms of our partnerships. We always enjoy reading the feedback and some extracts are as follows:

'PKL APPRECIATES TOYBOX SUPPORT FOR THE 5 YEARS OF PARTNERSHIP. THE PARTNERSHIP HAS BEEN ONE OF THE STRONGEST. THERE HAS BEEN MUTUAL UNDERSTANDING AND RESPECT AND OUR CAPACITY AS AN ORGANISATION HAS GREATLY IMPROVED ESPECIALLY IN AREAS OF SAFEGUARDING, PROGRAM DESIGN/ IMPLEMENTATION AND STRENGTHENING OF FINANCIAL AND MANAGEMENT SYSTEMS'.

PKL

'WE ARE VERY ENCOURAGED BY THE OPEN-MINDEDNESS OF TOYBOX AS THEY LISTEN TO ITS PARTNERS, INITIATE DIALOGUE AND GIVE ATTENTION TO OUR VIEWS WHICH ARE GUIDED BY OUR DIRECT CONNECTION WITH STREET CHILDREN. YOU HAVE CONSULTED WITH US ON YOUR FUTURE STRATEGIES AND PROJECTS THAT DEMONSTRATE YOUR WILLINGNESS TO GET OUR INPUTS'.

CWIN

'TOGETHER, WE CAN ACCOMPLISH MORE THAN WE COULD ALONE WHICH ENHANCED OUR EFFECTIVENESS, IMPACT, AND REACH TO MORE AND MORE CHILDREN'.

CHETNA

'YOU HAVE BEEN VERY OPEN AND TRANSPARENT IN TERMS OF YOUR DECISION-MAKING AS WE THINK YOU ALWAYS GIVE US THE CHANCE TO CONTRIBUTE TO THE PROCESS AND NEGOTIATE BEFORE FINAL DECISIONS ARE MADE. YOU DO NOT IMPOSE YOUR DECISIONS ON US AND YOU ARE AN ORGANIZATION THAT LISTENS'.

ST GEORGE FOUNDATION

At Toybox we know that we achieve more together…

At Toybox we believe that for us to have significant impact on improving the lives of street children, it is vital that different organisations and networks work together. As a result, during this past year we have engaged with the following external partners:

BOND

Active member supporting policy and learning and part of several thematic working groups.

Consortium for Street Children

Support with policy and networking.

Crack the Crises

A group of over 70 organisations which came together in 2020 to overcome COVID-19, injustice and climate change. Toybox are particularly interested in the elements of COVID-19 and injustice, with the latter being central to our mission statement and strategy. As a relatively small organisation, we can come together with other organisations to have a greater impact in the international and national arena.

Professor Lorrainne van Blerk

Toybox has partnered with Professor Lorraine Van Blerk, Chair of Human Geography at the University of Dundee who is offering technical advice on a research project.

CEO Child Rights Group

A network of similar sized organisations focused on child rights.

BOND

Consortium for Street Children

Crack the Crises

Professor Lorrainne van Blerk

CEO Child Rights Group

'I WANT TO ENCOURAGE BOTH WOMEN AND MEN TO HELP RAISE AWARENESS ON THE CHALLENGES WE FACE AROUND MENSTRUATION AND PROVIDE THE SUPPORT WHEREVER NEEDED.'

Kanci – 14, India.

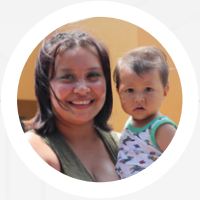
The Toybox methodology

At Toybox we believe that every child has the right to a safe, healthy childhood in accordance with the United Nation's Convention on the Rights of the Child. We believe that as well as supporting a child we need to identity and strengthen the systems which encompass that child, including family, community, local, national and international players in order to bring sustainable change. This is the essence of our Ecology of the Child Methodology which we believe is the most holistic way of tackling the challenges street children face, based on the failures experienced at each of these levels.

Before a project starts, a detailed design process takes place which includes consultation to develop a theory of change. This is a key element of Toybox's Monitoring, Evaluation, Accountability and Learning (MEAL) process called TOCAP (Theory of Change for Adaptive Programming) which requires an analysis of the country and city-wide context. The development of the Theory of Change is then implemented, tested and adapted as necessary throughout the programming cycle. The Theory of Change takes into account the various factors at child, family, community and societal level, all which need to be addressed in order for positive change to take place.

ECOLOGY OF THE CHILD

Child



Family

Community

Society

CHILD LEVEL

Every child needs to know their rights and be supported to be able to demand for these to be upheld. The children and young people we work with know their situation better than anyone, so with further support, they are the best advocates to improve their own and their peers' lives. Nothing about them without them.

Issues

- Child labour
- Drug and alcohol abuse
- Sexual violence and exploitation
- Gang violence
- Domestic violence
- Physical abuse
- Health risks
- Illiteracy

FAMILY LEVEL

We recognise the best place for a child to flourish is within the care and protection of a safe family environment, so we focus on strengthening families through counselling and economic opportunities, and build their capacity to know their children's rights, to protect them whilst also providing for their needs.

Issues

- Family conflict
- Loss of family income
- Single-parent households
- Child-headed households
- Migration
- Displacement
- Dysfunctional families

COMMUNITY LEVEL

Supporting local communities that have their own structures to protect children (for example through schools, elders, chiefs etc.). Our partners work to try and remove stigmas and discriminations of street-connected children, which is also key to giving the children a chance for better opportunities in the communities that they live in.

Issues

- Poverty
- Gang violence
- Unemployment
- Gender inequality
- Social inequality
- Lack of awareness of child protection
- Harmful cultural practices

SOCIETY LEVEL

Working with duty-bearers to improve national and local laws to promote the protection of street-connected children, and build a better understanding for institutions, such as the police and judiciary, to uphold street-connected children's rights in practice.

Issues

- Lack of birth registration
- Weak child protection mechanisms, policies and laws
- Ineffective justice systems
- Stigmatisation

To have the greatest impact on every level, we work with street children in three separate stages of their journey: **prevention; intervention; and reintegration.**

PREVENTION

Helping children before they end up on the streets.

Vulnerable children and families sometimes need help. Toybox supports projects where a child or family are in danger of becoming street-connected. It is easier to help a child before they become deeply connected to the street meaning our chances of keeping children off the streets are much higher.

INTERVENTION

Working to support children who are living on the streets

In a crisis, children and young people on the streets need direct help and they need it quickly. We support children who are living and/or working on the streets with practical and urgent support as well as helping to build their confidence to leave the streets.

REINTEGRATION

Supporting children into a safe home away from the streets.

Children on the streets often need protection from abuse and neglect. Toybox works to trace family members to help children return home and reintegrate with their families and communities. This can also include helping children to access school or learn vocational skills.

More information about our approach is available at **www.toybox.org.uk/our-work/approach**

Emphasis on adaptation

For years Toybox has been a strong proponent of learning and adaptive management. We know a project must adapt and change during the lifespan to be as effective as possible. COVID-19 forced continuous adaptations but because of our approach, this did not cause any issues and we were able to respond quickly and effectively.

ONLINE LEARNING BECAME THE NORM IN LOCKDOWN IN INDIA – CHILDREN WERE SUPPORTED WITH GADGETS TO ENSURE THEIR LEARNING COULD CONTINUE.

4 *Report of the Trustees of The Toybox Charity for the year ended 30 June 2021*

The Trustees are pleased to present their Annual Report and Audited Financial Statements for the year ended 30 June 2021.

WHAT MOTIVATES US TO ACT?

We are distraught that we live in a world which allows children to sleep on pavements, work in appalling conditions, be subjected to violence and abuse, and denied the right to access healthcare, an education and have a voice in their own communities.

Right now, 100 million children are subject to abuse and exploitation – this must change.

Every child has the right to a life which is free from fear and exploitation, where they can use their skills and talents and fully participate in community life.

Our organisational vision

Our vision is of a just and fair world with no street children.

Our organisational mission

Our mission, today and for the next two years, is to positively change the lives of more than 40,000 street children.

WARM CLOTHES WILL BE VITAL FOR CHILDREN LIVING AND WORKING ON THE STREETS THIS WINTER IN INDIA

Our organisational narrative – the story of Toybox

Our history

In 1991 the BBC aired a documentary about police officers shooting children living on the streets of Guatemala City. A British couple watching this were moved to action by their disbelief, faith, and desire to do something – thus Toybox was born. Our unusual name, Toybox, was chosen to capture the visual representation that every child deserves a childhood free from harm in a loving, nurturing family.

Our today

During the intervening years, Toybox, with countless dedicated, skilled staff and the most loyal supporters, has expanded its work to reach as many street children as possible. We are now working across Latin America, Asia and Africa alongside children who are:

- living and/or working on the streets;
- subject to physical and sexual violence;
- without birth certificates, unrecognised citizens without rights or opportunities;
- not in school or with no access to healthcare or a job and;
- in conflict with the law
- connected to the streets such as through work and at risk of entering the streets full time
- engaged in child labour, including exploitative and hazardous labour
- orphaned or escaped from an abusive or poverty-stricken home life

Today our passion, commitment and Christian ethos remains undiluted, we are compassionate and determined people based in Milton Keynes, who completely believe that one day soon there will be a world with no street children.

Our values

At Toybox we have one core value: **Courageous**

- To do the right thing
- To speak the truth against injustice and
- To be unafraid to try new ideas

And our Charitable Objects are:

1. The prevention and relief of poverty anywhere in the world in particular but not exclusively by:
   a) Providing support for street living and working children, including access to education and healthcare
   b) Providing support for vulnerable families as to encourage a stable and caring family life and prevent children being forced onto the streets
2. The promotion of the rights of the child, as set out in the Universal Declaration of Human Rights, the Convention on the Rights of the Child and subsequent United Nations conventions and declarations, by any means the Trustees in their absolute discretion choose and in particular by raising awareness as to the needs of street living and working children, and advocacy as to how those needs can be best met.
3. The advancement of education of the public in particular but not exclusively by:
   a) Educating the public about the nature, causes and effects of poverty
   b) Conducting and procuring research concerning the same and disseminating the results to the public
4. The promotion of the active engagement of the Christian church in the provision of support to street living and working children, irrespective of gender identity, age, marital status, ethnic origins, disability, sexual orientation, religion or belief.
5. To carry out any other objects which are exclusively charitable and are beneficial to the community in the places where the charity operates.

In setting our programmes each year we have regard to both the Charity Commission's general guidance on public benefit and prevention and relief of poverty for the public benefit. The Trustees always ensure the programmes we undertake are in line with our Charitable Objects and Aims. All our charitable activities are directed towards and motivated by our desire to help street children and their communities.

VICTOR, 5, CAN GO TO SCHOOL NOW HE HAS HIS BIRTH CERTIFICATE. (GUATEMALA)

5 *Reviewing the last financial year*

WHAT WE SAID WE WOULD DO, AND DID WE ACHIEVE IT?

The reason we exist, to support street children, is by its nature challenging and this year, with the ongoing global pandemic and street children at their most vulnerable, was even more so.

Our key strategic priorities for the last financial year were the second year of our current strategic plan:

Grow and Diversify – to ensure that we grow and diversify by:

Reaching more street children

To have worked with 12,100 (direct) street children by 30 June 2021.

Yes! We have worked directly with 12,423 children and young people this year.

To support 1,000 children to access birth registration documents by 30 June 2021.

Yes, we are delighted to say that even during this challenging year and restrictions on planned activities we registered 1,675 children with their legal identity documents.

To include more advocacy work at local and national level in the countries in which we work in order to influence policy and practice to support children and reduce abuse of them.

Yes, there have been 12 national advocacy initiatives and 12 local level advocacy initiatives in the past year.

LEARNING IS FUN AT A LEARNING CENTRE IN NEPAL.

Diversification of total income by securing funding from institutional grants and further growth and diversification of the voluntary income portfolio and the supporter database

To make at least 3 submissions to institutional funders with a success rate of at least 33% by June FY21

Well there is a story here... we were successful in our first ever FCDO grant for £1million, only to have it cut when the government significantly reduced the aid budget – so disappointing for Toybox but so much more disappointing for the children in Kenya we hoped to support with this grant.

To ensure Regular Giving Income is no less than 40% of total voluntary income by 30 June 2021

Well this objective was not achieved because our cash appeals performed so well as our supporters responded with such incredible generosity – in hindsight not the most use objective to include!

The total number of social media engagements for FY21 is 20,000

Yes – hurrah for this one we achieved 56,753 social media engagements.

To embed the Value for Money proposition into the organisation by ensuring it is considered during project designs and evaluations as well as in organisational planning and management of both Toybox and its partners by 30 June 2021

This took a backseat at the organisational level because of the project adjustments which were made as a result of COVID-19 however significant progress was made with two of our partners and we will continue to expand and build on this during the next financial year.

To grow our active database by 3% by 30 June 2021

No, we undertook a database cleaning exercise, and although new supporters did join us this year, the outrun was a 0% growth rate.

Deepen Impact – to ensure that all those who engage with Toybox are impacted by our work, in particular the street children we work with by:

Ensuring and measuring all impacts of our work with street children

To ensure the improvement of beneficiary counting mechanisms by 30 June 2021

Getting there! – We have worked hard with partners to prevent double counting of participant numbers and have collected all data by gender. We also have much better data on children with disabilities and have agreed on a set of standard indicators that we will use across projects from next year onwards to improve key measures.

At least 3 partners have established feedback mechanisms which are known by participants, are being used and influence project decision making this financial year

Yes. The great news is that we have achieved this and across all of our partners we are seeing an improvement in child-friendly ways of gathering feedback from project participants.

To send 10% more funding to international partners, versus the previous 12 months, by 30 June 2021

Great news here! We achieved an increase of 9.5%. We were also able to send an additional 7% to our partners for emergency response work, thanks to the generosity of our supporters.

To continue working on safeguarding and ensure that 80% of our partners are on a RAG rating of green by 30 June 2021

Good news! Given the increase in online platforms used by partners and project participants due to COVID-19, we made our RAG rating criteria tougher this year! Under these new criteria, 63% of partners are on green and none are on red. All are consistently improving their practice and proactivity regarding safeguarding – particularly online.

To rewrite our Articles of Association and complete a governance review

Yes, we rewrote our Articles of Association and are mid-way through a 2-year review of governance structure, policies and procedures.

Deepening the customer experience for all those supporters who engage with Toybox

The Toybox website is refreshed and launched by 31 December 2020

Yes, we did, and it looks good! Do take a look at www.toybox.org.uk

To ensure exceptional customer care by ensuring the complaints is less than 1% by 30 June 2021

Yes – we hope our care for our supporters is apparent to all who engage with us. We received and responded to two complaints this financial year.

To have a healthy, engaged workforce who feel valued and well equipped

To spend 1.5% of employee salaries on training and professional development by 30 June 2021

This one is interesting – we actually only spent 0.3% but completed a total 92 external training courses (with a team of 12) … showing we sourced a lot of free learning!

To implement an annual staff survey and track staff well-being and satisfaction

Yes, the annual survey showed that 100% of employees either agreed or strongly agreed that they enjoyed working for Toybox.

BROTHERS DOING HOMEWORK AFTER SCHOOL IN SAN SALVADOR.

In addition to the targets mentioned above we undertook the activities listed below:

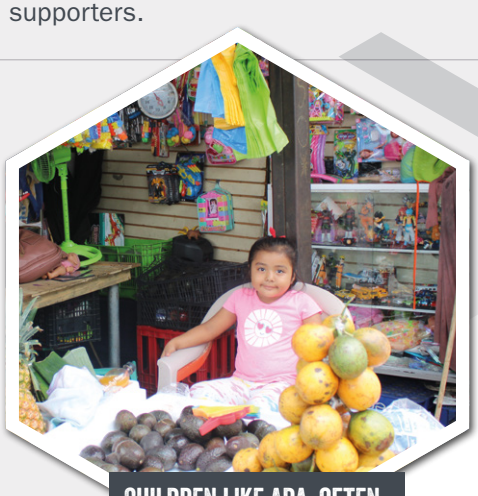
Our business as usual during a global pandemic

So much of the day-to-day tasks we undertake to run Toybox are excellently delivered but we just see them as normal, here is a snapshot of some of the things that we consider to be normal:

- ✓ Monthly Income and Expenditure statements are produced by the fifth working day of each month.
- ✓ We have a rolling review programme for our Board and Management Policies.
- ✓ We audit our Board performance, diversity and skills set on an annual basis.
- ✓ Each quarter we have a week of team learning sessions and meetings which include a review of the previous quarter, organisational training days, innovation days, staff well-being days and annual day of prayer and hope.
- ✓ We have a two-year rolling programme for a financial review of all our international partners.
- ✓ Our supporters are thanked for their donations within two working days.
- ✓ We carry out an annual survey of staff satisfaction and diversity audit.
- ✓ Quarterly narrative and financial reports are received for each project with progress and learnings discussed with each partner.
- ✓ Organisational development for our partners either via Toybox directly running training or by funding provided for partners to use in-country consultants to build their own expertise.
- ✓ We have a continuous improvement cycle in place for our communications with our supporters to ensure we are providing robust feedback about the difference their donations are making.
- ✓ Undertake two annual appeal mailings to current and prospective supporters.
- ✓ Mail four supporter magazines each year to highlight work that is being undertaken by our partners.

Being an innovative and learning organisation

We strive to keep innovation central to our work, dedicating time and energy to innovation and tracking how this improves the organisation. This financial year we implemented over 161 changes to improve the way we work, from the big new projects to small incremental changes.



CHILDREN LIKE ADA, OFTEN BALANCE SCHOOL WITH HELPING OUT THEIR PARENTS AT WORK

Our future plans

We are now in the second year of our strategic plan and despite the challenges COVID-19 has brought us, we are still broadly on track in some areas, including fundraising. Other areas, including delivering programmes for street children, have been subject to countless changes over the last 12 months.

We want to run an exceptional organisation, powered by storytelling and innovation. An organisation which is not only the voice for and with street children but is also the organisation of choice for the UK public who want to end the injustice of children being forced to live or work on the streets.

'I FELT MY LIFE WOULD END ON THE STREET,' SAYS ANESH, 21, NEPAL. NOW HE HAS TRAINED AS A DRIVER AND IS SAVING TO BUY HIS OWN CAR.

Our key objectives for next year are:

Grow and Diversify – to ensure, during this strategic period, that we grow and diversify by:

Reaching more street children

- ✓ To have worked with 13,000 (direct) street children and young people by 30 June 2022.
- ✓ To support 1,500 children and young people to access birth registration documents by 30 June 2022.
- ✓ To support 1,500 children and young people with access to formal and informal education by 30 June 2022.
- ✓ To establish one new in country partnership.

Diversification of total income by securing funding from large grants givers and further growth and diversification of the voluntary income portfolio and the supporter database

- ✓ To make at least 1 large grant submission to an institutional funder.
- ✓ To secure 3 new grants from corporates or charitable foundations by 30 June 2022.
- ✓ To secure a 2% increase in the value of the Regular Giving Programme by 30 June 2022.
- ✓ To secure 2% of voluntary income from lapsed supporters by 30 June 2022.

Deepen Impact – to ensure, during this strategic period, that all those who engage with Toybox are impacted by our work, in particular the street children we work with by:

Ensuring and measuring all impacts of our work with street children

- ✓ To implement a new Project Management Database for our projects by 31 March 2022.
- ✓ To design and implement a methodology for collating and presenting street children's stories, allowing the child to tell their story by 31 December 2021.
- ✓ To complete the Governance Review, which was started in the previous financial year, by 30 June 2022.
- ✓ To have developed a Toybox Economic Empowerment model by 30 June 2022,
- ✓ To have at least 5 partners with established feedback mechanisms which are known by project participants, are being used, and influence project decision making by 30 June 2022.
- ✓ To ensure continuous improvement in safeguarding and ensure that 80% of our partners are on a RAG rating of green by 30 June 2022.
- ✓ To send 5% more funding to international partners, versus the previous 12 months, by 30 June 2022.

Deepening the customer experience for all those supporters who engage with Toybox

- ✓ To have 50,000 social media engagements by 30 June 2022.
- ✓ To have over 30,000 website users by 30 June 2022.
- ✓ To ensure exceptional customer care by ensuring no more than 10 complaints by 30 June 2022.
- ✓ To design, test and implement and new automated post process for donations in time for Easter 2022.

To have a healthy, engaged workforce who feel valued and well equipped

- ✓ We will spend 1.5% of our salaries budget on training and professional development by 30 June 2022.
- ✓ To implement an annual staff survey and track staff well-being and satisfaction.

EMERGENCY RELIEF ACTIVITIES DURING THE PANDEMIC IN INDIA GAVE CHILDREN AND FAMILIES ACCESS TO SOME OF THE MOST BASIC NEEDS.

7 Our Fundraising

Toybox raises £5.34 for every £1 we spend on regular fundraising activities (FY20 £5.12).

At Toybox we want the money our supporters entrust to us to have the widest and deepest impact it possibly can. In order to do this, we sometimes take the decision to buy in professional fundraising services when we recognise that our in-house Marketing and Fundraising team has a knowledge or skills gap. We work with some brilliant agencies and have spent time with each of them developing strong and strategic partnerships which enable us to buy-in the specific skills for just the time we require them. We believe that by employing a specialist agency we are maximising our opportunities to raise the most money we can whilst striving towards our aim which sees us always working to reach and change the lives of more street children.

During the year we used the following agencies for the fundraising activities listed below:

Agency	Campaign	Support
Beanwave	Street Life magazines	Creative
Rogue Creative	Easter and Christmas Appeals	Creative
DM Focus	Easter and Christmas Appeals, Street Life magazines, Christmas Appeal, Regular Giving updates	Data Management, Media buying, Print, Production and Fulfilment Management
Fusion Design Associates	Regular giving updates, Prayer Guide	Creative
Payroll Giving in Action	Payroll Giving promotional activity	Donor Recruitment
Propack	Street Life magazines	Print, Fulfilment
RNB	Street Life magazines	Print, Fulfilment
RSM2000	Text fundraising	Inbound text donation processing
StC Payroll Giving	Make a Difference Consortium Payroll Giving activities	Fulfilment

Toybox is registered with the Fundraising Regulator and we have worked hard to ensure we are delivering fundraising practices and activities that are compliant with the Code of Fundraising practice. In addition, we are compliant with all the current General Data Protection Regulation (GDPR) and Data Protection Act (2018) legislation. For more information on our Data Protection Policy and Privacy Policy please visit our website: www.toybox.org.uk/policies

Payroll Giving in Action is the only agency who carried out fundraising on our behalf during the year. They work within the Fundraising Regulator's Code of Fundraising Practice and we have not received any complaints regarding their work on our behalf.

We believe that fundraising should be a positive experience for all, whether an individual is an existing or potential supporter. We recognise it is inevitable that our team will meet people who may be vulnerable or need additional support to make an informed decision about making a donation to us. With all of the fundraising activities we undertake ourselves and those that are operated on our behalf by the agencies listed above we work hard to ensure that we conduct our fundraising under the four principles set out by the Institute of Fundraising's Treating Donors Fairly: Respect; Fairness; Responsive and; Accountable.

For more information about how we take reasonable and appropriate steps to ensure we treat all supporters with dignity please visit our website: www.toybox.org.uk/policies

Within this year Toybox had a team of 6 Marketing and Fundraising professionals (FTE of 4.3) working to raise funds from the UK public and Toybox supporters. Members of our International Development Team also worked to raise funds from Institutional Donors. During the year we received two complaints about our fundraising activities.

FUNDRAISING REGULATOR

8 *Our people and how Toybox is managed*

The Toybox Charity is a registered charity and charitable company limited by guarantee governed by its Memorandum and Articles of Association dated 29 March 2000 as amended by special resolution dated 6 December 2000, 28 June 2010 and 4 March 2021 which sets out the objects and powers.

DESPITE A DIFFICULT CHILDHOOD, 16-YEAR-OLD MABINTY IS LOOKING FORWARD TO THE FUTURE NOW SHE IS BACK AT SCHOOL IN SIERRA LEONE.

'I AM LOOKING FORWARD TO BECOMING AN ELECTRICAL ENGINEER AFTER A SUCCESSFUL COMPLETION OF MY EDUCATION IN THE FUTURE.'

Our people

Directors and Trustees

The Directors of the charitable company (the charity) are its Trustees for the purpose of charity law and throughout this report are collectively referred to as the Trustees.

The Trustees serving during the year, and on the date the report was approved, were:

Mr I R Gray	*Chair*
Ms N Battle	
Mr F Caicedo	
Mrs G Derham	*Finance and Audit Committee member*
Mr F Goss	
Mr J Sambruck	
Mr S Shrouder	
Mr W Rockett	*Chair of Finance and Audit Committee*

Appointment of Trustees, Induction and Training

The process for recruitment of new Trustees is as follows: after an open recruitment process, selected candidates are interviewed by a Board nominated Recruitment Panel; if successful at this stage they are then invited to observe a Board meeting and at this meeting the candidate will or will not be approved by the full Board.

When appointed new Trustees are provided with an information pack containing copies of all the governing documents, annual report, strategic plan, core documents and other supporting papers. Each new Trustee receives a full induction programme and spends time in the UK office meeting staff and gaining a detailed understanding of each department. After initial attendance at Trustee meetings, new Trustees may undertake an international awareness visit. Training is made available as required and can include providing suitable publications, in-house updates and external events.

Trustee and Committee Meetings

Trustees met four times during the year to make strategic and policy decisions. The CEO and members of the Leadership Team attended these meetings but held no voting powers. The CEO reports to and is appointed by the Trustees to manage the day-to-day operations of the charity. There is also a Finance and Audit Committee which met four times during the year.

All Trustees give of their time freely and no Trustee remuneration was paid in the year. Details of Trustee expenses are disclosed in Note 5 to the accounts. Trustees are required to disclose all relevant interests and register them with the CEO and in accordance with the charity's policy withdraw from decisions where a conflict of interest arises.

At each Board meeting the Trustees receive quarterly management accounts, a Key Performance Indicator (KPI) Dashboard and an Organisational Risk Report to determine the strategic direction of the charity.

Board Evaluation and Diversity Monitoring

Evaluation

Each year the Board complete the following surveys: Skills Audit; Board Effectiveness Survey and an annual survey of the Chair, which is undertaken anonymously and disseminated to the full Board for discussion.

Diversity

Toybox is committed to creating a diverse and inclusive Board where everyone is comfortable to bring their whole selves. The Board recognises the value brought by those with varied skills, backgrounds, characteristics and life experiences. Our Board is made up by a mix of people with different professional skills, knowledge, experience and ways of thinking which we believe ensures Toybox is well governed. This financial year 28% of our board identify as female and 42% identity as minority ethnic.

Reported conflicts of interest

During this financial year no Trustee conflict of interest were reported.

Governance and Board due diligence

A full governance review was undertaken this financial year, in addition to the re-stating of the Articles of Association and organisational Objects. The governance review included a structure, policy, and process review. Additionally, the Board continue to review their performance against the Charity Commission's Governance Code for larger charities, an activity we have undertaken since December 2017.

During the year Trustees attendance at Board and Sub-Committee meetings was as follows:

Trustees	Board meetings	Sub-committee meetings
Mr I Gray	4	1
Ms N Battle	4	
Mr F Caicedo	3	-
Mr F Goss	4	-
Mrs G Derham	4	4
Mr S Shrouder	3	-
Mr W Rockett	4	4

Leadership Team

The Chief Executive Officer (CEO) is responsible for the day-to-day operation of the charity and managing the staff of the charity on behalf of the Trustees. The CEO heads the Leadership Team, the staff team who deliver the strategy and programmes of Toybox. The Leadership Team comprises of:

Lynne Morris	*CEO*
Naomi Hall Opiyo	*Director of Impact and Programmes*
Naomi Lewis	*Director of Marketing and Fundraising*
Graeme Everist	*Director of Finance and Resources*

The salaries of executive teams in the third sector are constantly under scrutiny. At Toybox we strive to employ dedicated professionals whilst ensuring a pay structure which is fair, equitable and reflects the mission and values of the organisation. For this financial year, the ratio between the highest paid employee and the average FTE salary was 2.29 (2020: 2.27); our aim is to keep this ratio below three. We do not want a situation where the Leadership Team are paid vastly different from the other team members; salary information for the Leadership Team is shown in note 5 to the accounts.

Salaries are reviewed annually, and any increase is based on the cost-of-living increase over the last 12 months and will consider the Consumer Price Index movement for the previous year to 31 December. This salary increase applies to every member of staff and is determined by the Trustees. Toybox is also committed to paying at least the Living Wage for every position.

CEO remuneration

The salary of the CEO is reviewed in line with all other staff members and any increase is based on the cost-of-living increase over the last 12 months and will consider the Consumer Price Index movement for the previous year to 31 December.

STREET – GUATEMALA

How the organisation is managed

Risk Management

The Trustees have considered the major risks to which the charity is exposed and have reviewed those risks, establishing systems and procedures to manage major risks.

The positive risk management strategy adopted by Trustees comprises:

- Quarterly review of the major risks of the charity, the overall risk map, movement in risks, actions taken, and an updated risk map presented and discussed at each Trustee meeting;
- Ongoing systems and procedures to mitigate major risks identified;
- Implementation of procedures designed to minimise any potential impact on the charity should these risks materialise.

This strategy of positive risk management identifies significant risks, along with the probability of such risks occurring, the likely level of impact, together with mitigating action. Particular attention is given to those risks having the potential to have the greatest impact on the charity such as safeguarding, reputation, finance, funding, international partnerships and health and safety. Procedures to mitigate other identified significant risks are implemented covering areas such as staff retention, erosion of values, mission drift, key relationships and efficiency. Significant opportunities and threats are discussed in more detail at the Trustee meetings. Outcomes of these discussions feed into the strategic and operations plans.

During the year we monitored and identified risks in the areas of; Strategy, Governance, Management, Regulatory Issues, Global and Charity Sector and Significant Projects that are under way. The principal risks that were identified included:

Risk	Strategy for managing this risk
Impact of COVID-19: operational partners and suppliers' ability to function/ability to deliver projects/impact of fundraising/health and well-being of team/inability to progress our strategy and/or our business operating model.	Review and RAG rating of all operational partners and suppliers with alternative scenario planning in place. Constant project monitoring and online evaluations of projects with ongoing adjustments as required to respond to the developing COVID-19 situation within each context. Regular tracking of income and reducing of expenditure to cover the basic core costs, scenario planning throughout the financial year. Increased and ongoing support for employees to ensure a healthy organisation, no travel throughout the Financial Year, all appropriate risk assessments in place. Monitoring and adjusting strategic KPIs and reviewing the business operating model.
Fluctuation in international currencies values.	Participation forward schemes to ensure the best rates possible for foreign exchange and Reserves Policy which include challenging fluctuation rates.
Cyber security attack.	Ongoing training, phishing testing and support from our external provider. We submit ourselves for CyberEssentials Plus accreditation each year, to ensure that we are following best practice.

Safeguarding incidents

During the financial year no safeguarding incidents occurred at Toybox in the UK or related to Toybox staff, volunteers or Board members. A focus this year has been to encourage our partners to report more minor incidents and near misses to help reduce barriers to reporting, test the efficacy of reporting mechanisms and to work with partners in how they deal with incidents. This has included additional emphasis on online safeguarding given the surge in use of digital platforms during Covid. By the end of the financial year, we were receiving quarterly incident reports from 75% partners although not all had incidents or near misses each quarter. The majority of issues reported were dealt with internally and did not reach the threshold for reporting to the Board.

Issues relating to safeguarding (which reach a certain threshold) are reported to the Board, through the Organisational Dashboard and the International Department report which highlights the compliance status of our partners.

A safeguarding audit was conducted at the beginning of the financial year to assess the status of each partner against a 20-point checklist, with a subsequent action plan for each partner produced.

All Toybox staff and Trustees receive safeguarding training and have read and signed the Child and Youth Safeguarding Policy and Code of Conduct, as have all our partners. We have also been training our partners on safeguarding and carried out training this year with several of them. We have supported two of our partners to receive additional support from Keeping Children Safe (KCS) leading to child safeguarding certification - the internationally recognised KCS kite mark.

Toybox reports every quarter to the Board on any outstanding issues with our own safeguarding plan as well as producing a RAG rating for partners. All our partners are either on green or amber, none are on red.

Prevention and detection of fraud

Toybox has a zero-tolerance approach to fraud of any kind, in any circumstance, whether perpetrated by staff, volunteers, contractors or partners. We are determined to prevent it, and where this is not possible to detect and investigate such acts. Fraud of any size will be taken seriously.

Toybox expects its Trustees, staff and volunteers will always have the highest standards of honesty. Fraud prevention and detection is the responsibility of everybody in Toybox - employees, volunteers and management. Processes may be devised to prevent and detect fraud, but the commitment and dedication of staff and volunteers is a vital ingredient to improve protection.

Some of the measures we take to prevent fraud include identifying the risks to which operations, locations and assets are exposed, we develop adequate controls to ensure effective compliance with these controls which includes:

- thorough recruitment procedures
- physical security of assets
- clear responsibilities and reporting lines within the organisation
- adequate staffing levels
- supervision and counter checking
- separation of duties
- random spot checks by managers
- complete and secure audit trails
- performance monitoring by management
- budgetary and other financial reports
- reviews by independent bodies such as the annual audit

As we work with international partners, we have additional control systems to detect and prevent fraud, such as:

- ensuring a thorough, documented Partner Assessment is undertaken prior to engagement to assess the partner's control environment, which is then repeated every three years of the relationship;
- ensuring relevant Toybox Policies are shared and understood by partner staff;
- ensuring reporting requirements are effectively communicated to partner staff, including the type of documents expected to support all reports;
- ensuring a signed Partnership Agreement supports all work with partners and;
- ensuring financial reports received from partners are thoroughly reviewed, fully supported and compared to the approved budget prior to sending the next tranche of funds.

It is the responsibility of all staff to report suspected, actual or attempted fraud. All reported instances of actual, attempted or suspected fraud are investigated and appropriate action taken. Control weaknesses identified due to reported instances will be addressed with immediate effect to prevent future similar occurrences.

Health and Safety

During the financial year no health and safety issues occurred or were reported at Toybox.

Data Protection

During the financial year no data protection issues occurred or were reported to the Board.

9

Financial Review and important policies

Income

Total income for the financial year was £1,964,078 (2020: £2,229,239). **Please note that the previous financial year covered a 15-month period.**

Regular Giving represented 32% of total income (2020: 38%). This reduction is in part caused by a gradual decline in the number of supporters giving by Direct Debit or Standing Order, and in part due to the continued increase in cash giving in response to appeals, which this year represents 58% of total income (2020: 50%)

Income from Trusts and Foundations was 6% of total income, down from 11% in 2020.

Investment income for the year was £2,995 (2020: £5,494)

We strive to use our resources for generating income in the most cost effective and productive way possible. Our fundraising activities are limited to - event fundraising, radio advertising, online advertising and Direct Mail activities, including inserts in publications. In addition, we send appeals to engage with our current supporters.

Expenditure

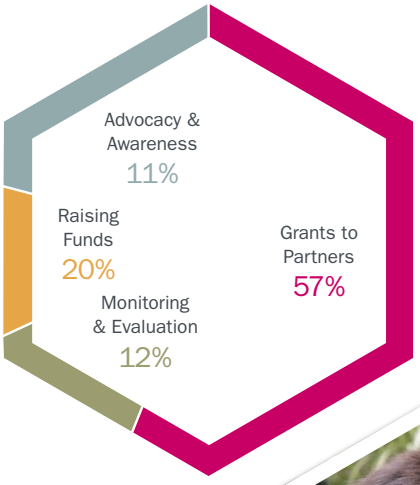
Total resources expended during the year were £1,839,952 (2020: £2,060,861). Charitable expenditure was £1,472,259, representing 80% of total costs (2020: 79%).

Grants to partners totalled £932,663 for the year. Monitoring and evaluation costs of £211,155 comprised all international and UK support costs including staff costs and travel, and Advocacy and Awareness costs in the UK totalled £203,621.

This year, including salaries, £367,693 was spent on raising funds which represents 20% of total expenditure (2020: £434,277, 21%). Staff costs were 24% of total expenditure (2020: 26%), while Other UK costs fell from 9% of total expenditure in 2020 to 8% this year.

Expenditure continues to be closely controlled, and efficient and effective use of our resources is pursued in every area of our work.

Normal Operating Expenditure including salaries



Normal Operating Expenditure

ERICK, 2, FROM GUATEMALA, NOW HAS HIS BIRTH CERTIFICATE.

Reserves

Regular giving provides income stability which allows the charity to commit to existing and new projects and make long-term decisions to help more street children. The reserves provide a cushion in the event of shortfalls in income compared to the budget so that projects can be planned and approved within the project planning cycle. The reserves policy is reviewed annually by the Finance and Audit Committee and subsequently approved by the full Board; it was most recently reviewed in December 2020.

The level of reserves required is based on budgeted expenditure for the financial year, with the aim being for reserves to be three months expenditure, plus an amount to cover any contingency or risk identified. In this respect a provision for a possible decline in income of £100,000 or 5%, plus a provision for a fall in value of the GB Pound against the US Dollar of £50,000 or 5%, is made.

At 30 June 2021 the general unrestricted reserve, excluding fixed assets, was £528,473 and equivalent to 3.1 months expenditure (2020: £696,052 or 4.75 months).

In 2020 the Trustees designated £35,101 of the unrestricted reserves to ensure that projects which were delayed by COVID could be completed. £9,461 of this was expended in the year, with the remainder due to be used in 2021/22.

During this year £90,000 was added to this reserve to fund a three-year project in Nepal. At the year-end £29,574 of this had been expended. A further £182,500 was designated to enhance our work in Kenya for two years, and £38,000 has been added to support other elements of the international programme. Funds have also been set aside to test new Fundraising initiatives (£30,000) and support the development of our IT infrastructure (£16,500) as we adopt new technology to increase efficiency and effectiveness.

Total designated reserves now stand at £353,066.

Restricted reserves represent income which has been received to fund specific projects and the balance therefore needs to be carried forward to be expended by projects this financial year. At 30 June 2021 restricted reserves amounted to £49,691 (2020: £52,470).

At 30 June 2021 the total funds of the charity amounted to £953,850 (2020: £829,724). Therefore, the Trustees are of the view that the Charity is a going concern because it continues to be able to meet its obligations as they fall due.

Important policies

At Toybox we have a wealth of essential policies and procedures including:

- Child and Youth Safeguarding Policy
- Equality and Diversity Policy
- Health and Safety Policy
- Anti-Fraud and Anti-Bribery Policy
- Data Protection Policy

All these policies and more can be found on our website: **www.toybox.org.uk/policies**

Investment Policy

The aim in investing funds is to provide a maximum income return, whilst ensuring that there is appropriate liquidity to cover both operational costs as timing requires and other reserves as determined by the Reserves Policy.

Our investment policy is to adopt a prudent approach with regard to the investments held and to accept lower rates of returns to reduce the level of speculative risk. As a result, the investment practice is to invest in bank or building society deposits on terms to match the timing of returns to meet the needs of the charity. Toybox does not have a bespoke ethical investment policy but where practically possible Toybox will make investments covered by an ethical policy of the bank with which investments are held.

Foreign Exchange Policy

Managing foreign exchange in a charity is not about speculation or trying to make a profit, but about the management of uncertainty. At the beginning of the financial year Toybox agrees a budgeted expenditure with its partners for the forthcoming year and agrees to pay a certain amount in an agreed currency, based upon a budgeted exchange rate from GB Pounds. Toybox has historically carried any exchange rate risk which arises when the budgeted exchange rate fluctuates from the budgeted rate. In aiming to minimise the exchange rate risk Toybox has uses Forward contracts and Participating Collars with approved Foreign Exchange providers.

Statement of Trustees' responsibilities

The Trustees (who are also Directors of The Toybox Charity for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees:

- are aware there is no relevant audit information of which the charitable company's auditors are unaware and;
- have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

NANCY, 3, NOW HAS HER BIRTH CERTIFICATE. HER MUM SAYS,

'I HOPE SHE HAS AN ABUNDANT AND FULL EDUCATION AND THAT EVERYTHING WORKS OUT WELL FOR HER IN THE FUTURE NOW.'

Reference and Administrative Details

Charity number	1084243
Company number	03963000
Registered Office & Principal Address	Challenge House, Sherwood Drive, Bletchley, Milton Keynes, Buckinghamshire MK3 6DP Telephone: 01908 360050 Email: info@toybox.org Website: www.toybox.org.uk
Auditors	Moore Kingston Smith LLP, 4 Victoria Square, St Albans, AL1 3TF
Bankers	Co-operative Bank, 10 Warwick Lane, London, EC4M 7BP

Approved by the Board of Trustees on 2 December 2021 and signed on its behalf by:

Mr I R Gray, Chair of Trustees
Date: 2 December 2021

10 *Independent Auditors' Report to the Members of the Toybox Charity*

Opinion

We have audited the financial statements of (name of charitable company) ('the company') for the year ended [date] which comprise [specify the titles of the primary statements such as the Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet, the Cash Flow Statement] and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at [date] and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the [strategic report and the] trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- [the strategic report and the] trustees' annual report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in [the strategic report or] the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; [or]

- we have not received all the information and explanations we require for our audit. [or]
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the trustees' annual report and from preparing a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page [x], the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

CARLA, 38, RECEIVED A LOAN TO SET UP HER OWN BUSINESS TO SUPPORT HER CHILDREN IN BOLIVIA.

'WITH TIME, I HOPE TO GROW MY BUSINESS, HAVE MORE PRODUCTS, LIVE IN A HOUSE WITH ALL THE BASIC SERVICES AND INSTEAD OF JUST HAVING ONE CART, MAYBE HAVING TWO. MY CHILDREN ARE NOW HAPPY.'

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are the Companies Act 2006, the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Silvia Vitiello
Senior Statutory Auditor

For and on behalf of

Moore Kingston Smith LLP, Statutory Auditors
4 Victoria Square, St Albans AL1 3TF

Date:

11 Statement of Financial Activities

(Incorporating an income and expenditure account)

Year Ended 30 June 2021

	Notes	Unrestricted Funds £	Restricted Funds £	2021 Total £	Unrestricted Funds £	Restricted Funds £	2020 Total £
Income from:							
Donations and legacies	2	1,554,708	406,375	1,961,083	1,933,524	290,221	2,223,745
Investments	3	2,995	-	2,995	5,494	-	5,494
Total income		1,557,703	406,375	1,964,078	1,939,018	290,221	2,229,239
Expenditure on:							
Raising funds		367,693	-	367,693	434,277	-	434,277
Charitable activities		429,491	1,042,768	1,472,259	508,918	1,117,666	1,626,584
Total expenditure	4	797,184	1,042,768	1,839,952	943,195	1,117,666	2,060,861
Net income/(expenditure) for the year	6	760,519	(636,393)	124,126	995,823	(827,445)	168,378
Transfers between funds		(633,614)	633,614	-	(861,169)	861,169	-
Net movement in funds		126,905	(2,779)	124,126	134,654	33,724	168,378
Funds at 1 July		777,254	52,470	829,724	642,600	18,746	661,346
Funds at 30 June		904,159	49,691	953,850	777,254	52,470	829,724

All of the above results are derived from continuing activities.
There were no other recognised gains or losses other than those stated above.
Movements in funds are disclosed in note 13 to the accounts.

The notes on pages 39 to 47 form part of these accounts.

BALANCE SHEET AS AT 30 JUNE 2021

Company Number: 03963000

	Notes	2021 £	2020 £
Fixed Assets			
Intangible assets	9	6,379	12,928
Tangible assets	10	16,241	27,963
		22,620	40,891
Current Assets			
Debtors	11	95,516	65,471
Short term deposits		247,416	269,866
Cash at bank		628,264	494,614
		971,196	829,951
Creditors: amounts falling due within one year	12	(39,966)	(41,118)
Net Current Assets		931,230	788,833
Net Assets		953,850	829,724
Funds			
Unrestricted:			
General		551,093	736,944
Designated		353,066	40,310
Restricted		49,691	52,470
TOTAL FUNDS	13	953,850	829,724

The accounts were approved by the Board of Trustees on 2 December 2021 and were signed on their behalf by:

Mr I R Gray, Chair of Trustees.

The notes on pages 39 to 47 form part of these accounts.

STATEMENT OF CASH FLOWS

Year Ended 30 June 2021

	Notes	2021 £	2020 £
Cash flows from operating activities			
Net cash used in operating activities	7	133,889	254,868
Cash flows from investing activities			
Purchase of tangible fixed assets		(1,534)	(6,600)
Bank interest received		2,995	5,494
Net cash used in investing activities		1,461	(1,106)
Change in cash and cash equivalents in the year		135,350	253,762
Cash and cash equivalents at the beginning of the year		659,217	405,455
Cash and cash equivalents at the end of the year	8	794,567	659,217

NOTES TO THE ACCOUNTS

1. Accounting Policies

a) Basis of preparation

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1. The total number of members at 30 June 2021 was 7 (2020:7).

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b) Public benefit entity

The Toybox Charity meets the definition of a public benefit entity under FRS 102.

c) Going concern

Having reviewed income forecasts due to the more challenging fundraising environment and considered the likely impact of the ongoing COVID-19 situation both in the UK and in the countries where we fund projects, the Trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The Trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

d) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executors to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

f) Volunteer services and gifts in kind

No amounts are included in the accounts for services donated by volunteers. The charity received £nil worth of training (2020: £nil) and £nil of consultancy (2020: £1,300) through gifts in kind during the year.

g) Resources expended

Expenditure is recognised when there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required, and the amount of the obligation can be measured reliably.

Overseas grant payments were recognised when a constructive obligation arose which resulted in the payment being unavoidable. Grants to partners may be remitted before the start of the period to which they relate in order to assist partners with their cash flow, and accordingly have been treated as a prepayment at the year end. Should the grant conditions not be met, the payment could be refundable.

Certain expenditure is directly attributable to specific activities and has been allocated to those cost categories. Certain other costs and some staff costs are attributable to more than one activity. In these cases, the costs have been apportioned to the other individual activities on the basis of the time spent by staff on those activities.

Support costs represent the costs incurred by UK based staff directly providing support to charitable activities including governance, management, technical and prayer support.

h) Fund accounting

Restricted funds are those which are to be used for particular purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received for charitable purposes.

Designated funds are unrestricted funds earmarked by the Trustees to be used for the development of international projects, marketing investment and organisational development.

i) Intangible assets

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses. Intangible assets acquired on business combinations are recognised separately from goodwill at the acquisition date if the fair value can be measured reliably.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Goodwill and database	5 years straight line

j) Tangible fixed assets

All fixed assets acquired for more than £1,000 are capitalised. Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Furniture & fittings	10% per annum straight line
Equipment	25% per annum straight line

k) Debtors

Debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discounts due.

l) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m) Foreign currencies

Foreign currency transactions are recorded at the exchange rate achieved when the foreign currency was purchased. In order to minimise the risk from buying foreign currencies, forward contracts are entered into. The expenditure is recorded at the average rate of the balance held in the foreign currency account when the payment is made.

Assets and liabilities at the balance sheet date are translated into sterling at the rates of exchange ruling at that date, with exchange gains and losses taken to the Statement of Financial Activities.

n) Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

o) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

p) Pensions

The charity operates a defined contribution stakeholder pension scheme. The pension charge represents the amount payable by the charity to the scheme during the year.

q) Operating leases

Rental charges are applied on a straight-line basis over the period of the lease. There are currently no operating leases.

r) Taxation

Toybox is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

s) Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities, including creditors and bank loans, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Other financial liabilities

Derivatives, including forward foreign exchange contracts, are not basic financial instruments. Material derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value of derivatives are recognised in profit or loss in finance costs or finance income as appropriate, unless hedge accounting is applied and the hedge is a cash flow hedge.

Debt instruments that do not meet the conditions in FRS 102 paragraph 11.9 are subsequently measured at fair value through profit or loss. Debt instruments may be designated as being measured at fair value though profit or loss to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

2. Income from Donations and Legacies

	Unrestricted	Restricted	2021 £	2020 £
Regular Giving:				
Lifetime	322,337	-	322,337	429,360
Lifeline	312,046	-	312,046	397,022
Trusts	16,160	105,756	121,916	234,363
Other donations	874,884	300,619	1,175,503	1,120,296
Voluntary income	1,525,427	406,375	1,931,802	2,181,041
Legacies	29,281	-	29,281	42,704
	1,554,708	406,375	1,961,083	2,223,745

3. Income from investments

All of the investment income arises from interest bearing deposit and current accounts.

No income from investments was attributable to restricted funds (2020: nil)

4. Analysis of expenditure on charitable activities

		Charitable Activities					
	Raising funds £	Grants to partners £	Monitoring & Evaluation £	Advocacy & Awareness £	Support costs £	Total 2021 £	Total 2020 £
Overseas projects	-	932,663	-	-	-	932,663	1,007,795
International support costs	-	-	983	-	-	983	10,628
UK staff costs	99,402	-	156,360	93,771	97,434	446,966	537,975
Marketing and Fundraising	232,175	-	-	71,962	-	304,137	316,589
UK office costs	36,116	-	49,782	34,001	35,303	155,203	187,874
	367,693	932,663	207,125	199,734	132,737	1,839,952	2,060,861
Support costs allocated	-	124,820	4,030	3,887	(132,737)		
	367,693	1,057,483	211,155	203,621	-	1,839,952	2,060,861

Grants were made to partner organisations to implement programmes with street children. Our partner organisations during the year are detailed in the Trustees Report.

UK staff costs include those who are working in the UK and internationally and consist of all costs relating to UK staff employed, including their training and development. Staff and support costs are allocated to the areas of activity according to staff time spent on each activity.

Support costs include governance costs of £10,020 for audit fees (2020: £9,540) and £nil for Trustee expenses (2020: £nil).

5. Staff costs and numbers

The average number of contracted employees during the year was:

	2021 Actual Number	2021 FTE Number	2020 Actual Number	2020 FTE Number
Overseas	3.5	3.1	3.1	2.9
Advocacy and Awareness	3.0	2.1	2.8	2.1
Fundraising	2.7	2.2	3.2	2.6
Support	3.4	2.2	2.8	2.1
	12.6	9.6	11.9	9.7

The cost of employing these staff was:

	2021 £	2020 £
Salaries	382,429	462,826
Social security costs	31,795	34,449
Employer's pension contributions to defined contribution scheme	26,948	32,357
	441,172	529,632

The total employee benefits including salaries and pension contributions of the Leadership Team were £234,227 (2020: £282,188 for fifteen months). No employees earned within the range £70,001 to £79,999 during the year (2020: one). One employee earned within the range £80,001 to £89,999 during the year (2020: none).

The charity Trustees were not paid nor received any other benefits from employment with the charity in the year, and no trustee received payment for professional or other services supplied to the charity (2020: nil). During the year Trustees expenses incurred were £nil (2020: £nil).

6. Net income/(expenditure) for the year

This is stated after charging/(crediting):

	2021 £	2020 £
Depreciation	13,256	15,144
Amortisation	6,550	8,187
Currency loss/(gain)	69	(166)
Auditors remuneration: UK audit (excluding VAT)	8,350	8,150
Provision of corporation tax services by auditors	585	575

7. Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2021 £	2020 £
Net expenditure for the reporting period	124,126	168,378
Depreciation charges	13,256	15,144
Amortisation charges	6,550	8,187
Bank interest	(2,995)	(5,494)
Increase/(decrease) in short term deposits with 120 days notice	24,149	(1,406)
(Decrease)/increase in debtors	(30,045)	60,873
Increase/(decrease) in creditors	(1,152)	9,186
Net cash provided used in operating activities	133,889	254,868

8. Analysis of cash and cash equivalents

	At 1 July 2020 £	Cash Flows £	At 30 June 2021 £
Cash in hand	494,614	133,650	628,264
Short term deposits up to 90 days notice	164,603	1,699	166,302
Total cash and cash equivalents	659,217	135,349	794,566
Short term deposits 120 days notice	105,263	(24,149)	81,114
Total cash and short term deposits	764,480	111,200	875,680

9. Intangible Assets

	Goodwill and Databases £	Total £
Cost		
At 1 July 2020	32,684	32,684
Additions	-	-
Disposals	-	-
At 30 June 2021	32,684	32,684
Amortisation		
At 1 July 2020	19,756	19,756
Charge for the Year	6,550	6,550
Disposals	-	-
At 30 June 2021	26,306	26,306
Net Book Value		
At 30 June 2021	6,378	6,378
At 30 June 2020	12,928	21,115

10. Tangible fixed assets

	Furniture & Fittings £	Equipment £	Total £
Cost			
At 1 July 2020	3,875	76,307	80,182
Additions	-	1,534	1,534
Disposals	-	(9,958)	(9,958)
At 30 June 2021	3,875	67,883	71,758
Depreciation			
At 1 July 2020	3,875	48,344	52,219
Charge for the Year	-	13,256	13,256
Disposals	-	(9,958)	(9,958)
At 30 June 2021	3,875	51,642	55,517
Net Book Value			
At 30 June 2021	-	16,241	16,241
At 30 June 2020	-	27,963	27,963

The assets owned by the charity are used for direct charitable purposes.

11. Debtors

	2021 £	2020 £
Gift Aid recoverable	13,968	19,309
Prepayments	15,306	22,043
Grants to partners	63,640	21,358
Other debtors	2,602	2,761
	95,516	65,471

The grants to partners shown above were remittances which were made before the year end relating to budgeted expenditure for the period April to June in the next financial year.

12. Creditors: amounts falling due within one year

	2021 £	2020 £
Taxation and social security	8,063	9,146
Accruals and other creditors	31,903	31,972
	39,966	41,118

13. Movements in funds

	At 1 July 2020 £	Income £	Expenditure £	Transfers £	At 30 June 2021 £
Restricted Funds					
Guatemala					
Conacmi: Violence Prevention	-	36,912	80,774	43,862	-
Conacmi: Youth Employment	-	-	84,746	84,746	-
Conacmi: Street Outreach	-	46,969	55,219	8,250	-
Conacmi: Capacity Building	-	-	8,771	8,771	-
Conacmi: Covid Response	-	-	4,720	4,720	-
El Salvador					
Viva: Street Outreach	-	67,590	70,443	2,853	-
Viva: Advocacy	-	-	44,945	44,945	-
Viva: Capacity Building	-	-	25,459	25,459	-
Viva: Covid Response	-	-	-	-	-
Bolivia					
Alalay: Street Outreach	-	54,913	55,557	644	-
Alalay: Birth Registration	-	49,862	46,396	-	3,466
Alalay: Child Protection Systems Strengthening	-	-	40,052	40,052	-
Alalay: Capacity Building	-	-	9,768	9,768	-
Alalay: Covid Response	-	-	548	548	-
India					
Chetna: From Street to School NE Delhi	52,470	56,055	66,346	-	42,179
Chetna: SURE	-	5,050	60,877	55,827	-
Chetna: Emergency Appeal	-	35,619	32,958	-	2,661
Chetna: Capacity Building	-	-	7,264	7,264	-
Chetna: Scoping	-	1,385	-	-	1,385
Kenya					
PKL: Safe from the Streets	-	34,020	136,386	102,366	-
PKL: Capacity Building	-	-	9,488	9,488	-
Nepal					
SathSath: The Bridge	-	7,000	57,099	50,099	-
SathSath: Making Children Visible	-	-	39,802	39,802	-
CWIN: SAFE	-	-	38,727	38,727	-
Sath Sath/CWIN: Capacity Building	-	-	4,279	4,279	-
Sierra Leone					
SGF: Education for SCC	-	11,000	57,734	46,734	-
SGF: Capacity Building	-	-	4,410	4,410	-
Total Restricted Funds	52,470	406,375	1,042,768	633,614	49,691
Unrestricted Funds					
Designated Funds					
IT Investment	-	-	-	16,500	16,500
Marketing Investment				30,000	30,000
US Costs	5,209		-	(5,209)	-
International Programme	35,101		39,035	310,500	306,566
Total Designated Funds	40,310	-	39,035	351,791	353,066
General Funds	736,944	1,557,703	758,149	(985,405)	551,093
Total Unrestricted Funds	777,254	1,557,703	797,184	(633,614)	904,159
TOTAL FUNDS	829,724	1,964,078	1,839,952	-	953,850

Details of the work of each overseas project are given in the Trustees Report.

Income is restricted to the project when the donation is received specifically for the work of that project. Most of the income received by the charity is unrestricted, and so is transferred to fund projects where there has been no specific donor commitment.

Designated funds represent those amounts that have been set aside for specific expenditure the current financial year.

14. Analysis of Net Assets Between Funds

	General Unrestricted £	Designated £	Restricted £	Total Funds £
Intangible Fixed Assets	6,379	-	-	6,379
Tangible Fixed Assets	16,241	-	-	16,241
Current Assets	568,439	353,066	49,691	971,196
Current Liabilities	(39,966)	-	-	(39,966)
Net Assets at the end of the year	551,093	353,066	49,691	953,850

15. Pension Scheme

The charity operates a defined contribution stakeholder pension scheme on behalf of its employees. The assets of the scheme are held separately from those of the charity. At 30 June 2021 there were outstanding contributions of £4,622 (2020: £3,833).

16. Related party transactions

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

17. Commitments

Toybox enters in to Forward Contracts to purchase US dollars, Kenyan Shillings and Indian Rupees in order to reduce the risk that the charity faces should the value of the GB pound decline over the next 12 months.

At 30th June 2021, the following contracts were in place:

Analysis of Net Assets Between Funds

US Dollars

Maturity Date	Quantity	Rate
24/09/2021	22,500	1.3028
24/09/2021	100,000	1.3137
15/12/2021	65,000	1.3140
15/12/2021	55,000	1.3264
15/03/2022	65,000	1.3145
15/03/2022	55,000	1.3272
15/06/2022	35,000	1.4015
14/09/2022	35,000	1.4014

Kenyan Shillings

Maturity Date	Quantity	Rate
15/09/2021	4,350,000	150.64
15/12/2021	4,350,000	156.02
15/03/2022	4,350,000	157.39
15/06/2022	2,000,000	148.76

Indian Rupees

Maturity Date	Quantity	Rate
15/09/2021	1,500,000	98.85
15/12/2021	1,000,000	99.82
15/03/2022	1,000,000	100.03
15/06/2022	750,000	104.83
15/09/2022	750,000	103.47

TOYBOX
Changing the world for street children

Challenge House, Sherwood Drive,
Bletchley, Milton Keynes,
Buckinghamshire, MK3 6DP

T: 01908 360050
E: info@toybox.org

www.toybox.org.uk

Charity number: 1084243
Company number: 03963000