



REPORT OF THE TRUSTEES
AND
FINANCIAL STATEMENTS

for the Year ended 31 May 2025
for
GLASS DOOR HOMELESS CHARITY

TRADING AS
Glass Door

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Reference and Administrative Details

Trustees

Asitha Ameresekere

Mary Benton

Kate Coles (Treasurer; resigned 24 September 2024)

Marie Green (Interim Chair of Trustees; resigned 24 September 2024)

Marta Lejkowski

Cate Noble (appointed 24 September 2024; Chair of Trustees from 24 September 2024)

Cynthia Oddman-Howe

Antje Palmer (appointed Treasurer from 24 September 2024)

Emma Raleigh (Company Secretary)

Matthew Wilkins

Kenna Young (appointed 24 September 2024)

Registered Office

Argon House

Argon Mews

London SW6 1BJ

Registered Company Number

03950659 (England and Wales)

Registered Charity Number

1083203

Independent Auditors

Knox Cropper LLP

65-68 Leadenhall Street

London

EC3A 2AD

Chief Executive Officer

Jo Carter

Bankers

Metro Bank

234 King's Road Chelsea

London SW3 5UA

HSBC

22 Victoria Street

London

SW1 8ON

Report of the Trustees

The trustees, who are also directors of the Charity for the purposes of the Companies Act 2006, present their report with the financial statements of the Charity for the year ended 31 May 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

Our Vision and Aims

Our vision is a future where no one experiences homelessness in London. We offer advice, shelter and support with our community partners, helping people build a route out of homelessness.

Objectives and Strategy

The Charity's Object is the relief of poverty among homeless people in the Royal Borough of Kensington and Chelsea and the London Borough of Hammersmith and Fulham and the surrounding area by the provision of accommodation, advice and assistance.

By partnering with churches and community centres to provide shelter and support, Glass Door is committed to supporting people get—and stay—off the street. We believe everyone has inherent dignity and we welcome those who turn to us as our guests.

Our services and shelters have always been open to all. From June 2024 through May 2025, Glass Door supported a total of 2,524 guests through our year-round casework service and emergency winter night shelter provision.

Our winter night shelters are a big part of our offer at Glass Door. Across three southwest London boroughs, a network of churches, along with a dedicated team of shelter staff, caseworkers and volunteers provide vital support to people rough sleeping in the coldest months.

We provided emergency shelter every night for 22 weeks to 569 guests in total, most of whom also took the opportunity to engage with one of our caseworkers. The support they provided ranged from opening bank accounts to helping guests into employment and supporting them to find a safe place to call home.

Report of the Trustees - continued

Our Activities and Achievements

In 2024-25 we ran emergency winter night shelters and delivered year-round casework support for those experiencing, or at risk of becoming homeless. We also completed the first full year of our mailbox service at our office to enable our guests to receive mail.

Casework

Glass Door caseworkers provide one-to-one tailored advice to our guests. This advice is open to all and operated year-round at six partner day centres in west and southwest London (King's Road Community Drop-In (Chelsea Methodist Church), HTB Day Shelter (St Augustine's), Refettorio Felix at St Cuthbert's, Ace of Clubs, The Vineyard Community Centre and The Upper Room) as well as by appointment at our office in west London.

We also ran a weekly women's drop-in for winter night shelter guests to meet with caseworkers. The casework team included a Multiple Disadvantage Caseworker and a Migrant Project Caseworker who were able to provide specialist advice and support.

Over the financial year 2024-25, our casework team met with 2,365 individuals (2023-24: 2,190 individuals), an increase of 8%. Our casework team worked with them to bring many positive changes:

- 423 guests moved into stable accommodation (376 in 2023-24)
- 9 evictions prevented (17 in 2023-24)
- 134 guests received food support (119 in 2023-24), in part due to the cost-of-living crisis
- 23 guests found employment or sought training whilst using our services (26 in 2023-24)
- 179 accessed benefit entitlements (162 in 2023-24)
- 56 guests connected with a range of health and specialist services (86 in 2023-24)
- 66 guests received ID (65 in 2023-24)
- 9 guest bank accounts were opened (13 in 2023-24)

Operations and Day / Guest Services

Our winter night shelters are a key part of what we deliver at Glass Door. We ran three winter night shelter circuits for 22 weeks between November 2024 and April 2025 across three London boroughs (Hammersmith & Fulham, Kensington & Chelsea and Wandsworth). The night shelters rely on a network of churches, along with a dedicated team of shelter staff, caseworkers and volunteers to provide vital support to people rough sleeping in the coldest months.

Over the course of the 2024-25 winter season (2023-24 comparative figures are also for three shelter circuits for 22 weeks):

- 569 individuals stayed in our shelters (542 in 2023-24)
- 14,833 shelter spaces were filled (14,693 in 2023-24)
- The guests' ages ranged from 18-78 years old, 87 nationalities were represented in our shelters (19-81 years and 73 nationalities in 2023-24)
- 72% of those who stayed in our shelters received advice and support from one of our caseworkers (73% in 2023-24)
- Our caseworkers supported 148 of those shelter guests into stable accommodation during the year (151 in 2023-24)

We completed the first full year of our mailbox service at our office to enable our guests to receive mail. During 2024-25, 158 guests were registered with the service (2023-24: 65 guests registered).

Report of the Trustees - continued

Volunteers and Partners

Over the past year 863 registered volunteers (2023-24: 650) supported our services: at our winter night shelters cooking and serving food to guests, translating guest feedback, organising donations at our office, and welcoming guests at our partner day centres. 109 of our volunteers shared their feedback with us through our annual volunteer survey. 100% of respondents were satisfied with their volunteer experience at Glass Door Homeless Charity over the past year and 98% were likely to recommend supporting Glass Door to others.

Aside from directly supporting our services, our engaged and supportive volunteer network regularly brings in wider benefits such as financial support, celebrity endorsements and donations in-kind.

Glass Door works with a wide range of organisations to ensure guests have access to specialist services. These provide support in a variety of areas, including mental and physical health, debt, addictions, gender-based violence, modern slavery, immigration, skills training, employment, clothes and food. We also partner with day centres who host Glass Door caseworkers at their centres, so guests can find advice and support during the daytime.

Policy and Advocacy

Glass Door's Policy and Advocacy work is guided by our data and insights. Our key strategic aims are to use our diverse data set to advocate on behalf of our guests and influence local and national policy. During the last year we have taken active roles in partnerships and coalitions across the homeless sector, with government officials and organisations whose focus intersects with our work. We have supported several sector campaigns including the Home Office accommodation move-on period and the Renters' Rights Bill. We also participated in evidence submissions, influencing policy and raising awareness of the demand for homelessness services, including: refugee homelessness, under 35's homelessness and women's homelessness and the quality of private rented sector (PRS) accommodation.

Public Benefit Statement

The trustees consider that the activities of Glass Door provide benefit to homeless and vulnerably housed people in London. The Charity adds value through expertise, volunteers, economies of scale and partnerships - enabling those experiencing homelessness to find shelter and support to get off the streets.

By providing a safety net and a hand up out of homelessness, we help make the boroughs within which we operate a safer, more humane place for everyone.

The Board of Trustees regularly monitors and reviews the Charity's success in meeting its objectives and confirms that the activities of Glass Door described in this document are undertaken in pursuit of its aims. The trustees confirm they have had due regard to the Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

Report of the Trustees - continued

Financial Review

The Charity's total income for the year was £2,231,949, an increase of 3% compared to the prior year (2024: £2,176,883), principally due to an increase in donations from corporate donors and religious institutions.

Donations and grants for the year increased 2% to £2,204,544 (2024: £2,152,267). Donations and grants came through a combination of charitable trusts and foundations, individual giving, corporate giving and religious institutions and community donations. Glass Door is an independent charity that receives no funding that impedes its open access policy.

Charitable trusts and foundations contributed £1,254,842, representing 57% of our fundraising income. Individual donations totalled £552,016 (25%), corporate donations totalled £287,175 (13%), religious institutions provided £70,242 (3%), and other charitable income (including schools and community groups) contributed £40,269 (2%).

Our biggest fundraising event continues to be the Glass Door Sleep Out, which marked its 12th anniversary in October 2024. We welcomed 86 people to unite for the night and sleep out to end homelessness at Duke of York Square in Chelsea, with many more joining in remotely. A total of 144 participants raised £89,469 (£99,770 in October 2023).

Our 2024 Christmas Appeal was an incredible success, raising £217,813 (Christmas 2023: £184,422). The appeal shone a light on Peter's story of homelessness. Peter was forced into homelessness at the age of 71 and had to live in a van for a year before he found us through one of our casework drop-ins. We also ran a spring appeal which raised £13,752 (2024: £20,615).

Total expenditure for the year to 31 May 2025 increased 6% to £2,402,257 (2024: £2,271,997). The Board of Trustees approved a budgeted deficit for 2024-25 given the strength of the Charity's reserves, our projected income and the demand for the Charity's services. The largest increase was in staff costs, which rose more than 7%, partly reflecting an above inflation pay rise awarded to all staff on 1 June 2024. As in the prior year, this pay rise was structured to award higher percentage increases to staff on lower salaries. Staff costs continue to be the largest cost for the Charity and totalled £1,740,730 (2024: £1,621,232) and accounted for 72% (2024: 71%) of total expenditure. 70% of staff costs (2024: 71%) were for frontline staff such as seasonal staff to run the winter night shelters, permanent operations staff and caseworkers.

Operations costs increased 12% to £896,272 (2024: £798,842) reflecting an increase in staff and support costs. Casework costs increased 2% to £963,579 (2024: £946,324), reflecting an increase in staff costs, but partly offset by a small reduction in the full-time equivalent size of the team and guest interpretation costs being allocated to Day / Guest Services (included in Casework prior to 2024-25). Expenditure on Day / Guest Services increased 22% to £74,093 (2024: £60,525), with the impact of the closure of the Women's Group in December 2023 more than offset by the inclusion of £25,296 of guest interpretation costs in 2024-25 (previously reported in Casework). Fundraising costs for the year were broadly unchanged at £468,313 (2024: £466,306). For every £1 spent, we raised £4.77 (2024: £4.67).

At 31 May 2025 the total funds carried forward were 13% lower at £1,124,400 (2024: £1,294,708), reflecting the deficit for the year of £170,308. £1,111,900 of reserves were unrestricted, with restricted reserves of £12,500. See below for more detail of the Charity's Reserves Policy.

Reserves policy

The Charity approved a new Reserves Policy on 29 July 2025. The new Reserves Policy and calculation methodology is based on Charity Commission best practice as set out in CC19 and is designed to ensure the Charity can continue its charitable work despite fluctuations in income.

The Charity sets a minimum level of reserves, and its aim is that freely available reserves (unrestricted funds less tangible fixed assets and rent deposits) stay above this minimum level.

Based on our financial plans and assessment of the risk factors above, the Trustees recommend a minimum level of freely available reserves of approximately £0.6 million during the financial year 2025-26. Given the level of seasonality in the Charity's income, this equates to freely available reserves of £1.0 million at the start of the financial year (1 June 2025).

The Charity's total funds decreased to £1,124,400 at 31 May 2025 (2024: £1,294,708), reflecting the deficit for the year of £170,308 following the trustees decision to approve a budget deficit for the year due to the strength of the Charity's reserves and the demand for the Charity's services.

Report of the Trustees - continued

Freely available reserves were £1,033,650 at 31 May 2025, in line with the new Reserves Policy.

Prior to 29 July 2025, under the previous Reserves Policy, the Charity aimed to hold reserves of at least 12 months' worth of permanent staff salaries and fixed overheads less secured income (pledges from trusts and committed donations).

Future Plans

We believe homelessness can be solved. But it takes more than short-term fixes: it requires long-term solutions, better policies, and collaboration. Guided by our commitments within our five-year strategy (expected to be available on www.glassdoor.org.uk from October 2025), we will continue providing shelter, advice, and advocacy to help people move out of homelessness for good.

Over the past 25 years, Glass Door has continually evolved to meet the changing and growing needs of people experiencing homelessness. We have expanded our services, developed trauma-informed and gender-informed approaches, and built dedicated women's services. As the landscape has shifted, we've responded with flexibility, care, and ambition.

The next five years will bring new and significant challenges. Rising housing costs, tightening public services, and increasing demand mean that our work is more vital than ever. But we are ready to meet this moment.

We will grow and adapt our services sustainably while staying rooted in our core values. We will remain flexible as we respond to new pressures, ensure our systems and governance are robust and resilient, and continue to push for long-term solutions. Above all, we will maintain our ambition: to provide safety and support today, and to build a lasting route out of homelessness for tomorrow.

With the support of our community, partners, and funders, we will work toward a future where no one experiences homelessness in London.

Report of the Trustees - continued

Structure, Governance and Management

Constitution

Glass Door Homeless Charity is a registered charity and company limited by guarantee and is governed by its Articles of Association which are publicly available at www.companieshouse.gov.uk.

Recruitment and appointment of new trustees

New trustees are recruited on a periodic basis and are appointed in accordance with clauses 30-34A of the Articles of Association. Trustee terms are for three years, renewable to a maximum of three terms.

Induction and training of new trustees is carried out by trustees with support from the CEO.

Governance, committee structure and decision-making

Glass Door Homeless Charity is run by a Board of Trustees. The Board of Trustees met six times during 2024-25.

The work of the Board of Trustees was supported by regular management meetings and the Pay & Benefits Committee, with trustees responsible for overseeing specific areas of activity attending relevant management meetings.

From the 2025-26 financial year, the Board of Trustees plans to meet four times per year. Four new committees have been established which will also meet four times a year, in advance of the Board of Trustees meetings. The new committees are comprised of trustees and senior management and will cover: Resources, Finance, Services and Communications & Policy.

All significant strategic, financial and managerial decisions are made at board level and operational decisions are delegated to management. Key staff members and volunteers may be invited to attend the trustee and committee meetings.

The trustees determine which decisions can be made by the CEO and delegate accordingly.

Relationship between the Charity and related parties

Trustees have not received any remuneration or received any other benefits from the Charity or a related entity. Trustee expenses of £2,446 were incurred in the year (2024: £2,226). This relates to the reimbursement of food costs for evening meals in relation to one trustee's role as a volunteer co-ordinator in Glass Door's winter night shelters. Glass Door does not have any other financial transactions with any related parties.

Remuneration

Key management are paid according to industry benchmarks, on merit of their professional experience and the needs of the Charity in the longer term.

Risk assessment

The trustees have a duty to identify and review the risks to which the Charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees have recognised that there are risks to which the Charity is exposed. Trustees actively manage these risks via a risk register, and systems have been established to mitigate known risks. Likewise, policies and systems have been put in place around service provision, financial controls, employment procedures, agreements with participating churches and volunteer training.

Principal risks and uncertainties

There are currently two risks on the risk register that are considered to be major risks to the Charity. Major risks are defined as those risks as having the greatest potential impact on the Charity after risk mitigation actions and are not necessarily an indication of their likelihood of occurrence, as the Charity has control factors and procedures in place to mitigate the risks.

Report of the Trustees - continued

Material sustained income shortfall and/or unexpected cost escalation

- A sustained income shortfall and/or unexpected cost escalation could result in: insufficient funds to deliver the Charity's business plan, a reduction in services to guests, a reduction in staff, the Charity's inability to meet its Reserves Policy or insolvency. While the potential impact is high, the Charity considers the likelihood to be low given a wide range of mitigating actions. Mitigating actions include regular meetings between the trustees and management to review the financial position and risks, regular review of budgets and monthly management accounts.

Loss of venue or key part of venue

- Loss of a venue or key part of a venue (e.g. a winter night shelter venue) could result in our inability to house guests on one night of week in the winter night shelters and the consequential impact on our guests. The risk is mitigated by a number of factors, including: having agreements in place with all venues and maintaining good relationships with alternative options for all our services.

Public fundraising approach

The Charity raises all of its funds from trusts and foundations, individuals, corporate donations and donations from religious institutions, schools and community groups. We are registered with the Fundraising Regulator and work carefully to comply with the Code of Fundraising Practice.

We are compliant with the General Data Protection Regulation (GDPR), and we operate our fundraising activity in accordance with all relevant regulations.

The Charity raises money using direct mail, e-marketing, challenge events, and special events in line with the Code of Fundraising Practice, set by the Fundraising Regulator and GDPR. Individuals registered with the Fundraising Preference Service are always excluded from communications. We do not use external agencies for our fundraising.

We have robust policies in place regarding treating donors fairly and following the Code of Fundraising Practice. We never sell, or give supporter's details to anyone else, except those that are employed directly by us to manage direct mailing activities. We believe it is vital that we communicate with our supporters in the manner they prefer, and we respect their privacy and preferences. We fully induct and support all our fundraising staff to reinforce our fundraising ethics. We monitor complaints and use this feedback to help us improve our fundraising activities. We did not receive any complaints about our fundraising activities during 2024-25.

Statement of Trustees' Responsibilities

The trustees (who are also the directors of Glass Door Homeless Charity for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

Report of the Trustees - continued

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Insofar as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the Board of Trustees on 25 September 2025 and signed on its behalf by:



.....
Cate Noble - Chair of Trustees

Report of the Independent Auditors to the Members of Glass Door Homeless Charity

Opinion

We have audited the financial statements of Glass Door Homeless Charity (the 'charitable company') for the year ended 31 May 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 May 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Report of the Independent Auditors to the Members of Glass Door Homeless Charity - continued

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees, which includes the Directors' Report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- The charitable company is required to comply with both company law and charity law as applicable in England and Wales and, based on our knowledge of its activities, we identified that the legal requirement to accurately account for restricted funds was of key significance.

Report of the Independent Auditors to the Members of Glass Door Homeless Charity - continued

- We gained an understanding of how the charitable company complied with its legal and regulatory framework, including the requirement to properly account for restricted funds, through discussions with management and a review of the documented policies, procedures and controls.
- The audit team, which is experienced in the audit of charities, considered the charitable company's susceptibility to material misstatement and how fraud may occur. Our considerations included the risk of management override.
- Our approach was to check that all restricted income was properly identified and separately accounted for and to ensure that only valid and appropriate expenditure was charged to restricted funds. This included reviewing journal adjustments and unusual transactions.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Richard Billingham FCA (Senior Statutory Auditor)
for and on behalf of Knox Cropper LLP
65 Leadenhall Street
London
EC3A 2AD

Date: 25 September 2025

Statement of Financial Activities (Incorporating an Income and Expenditure Account) for the year ended 31 May 2025

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM:					
Donations and grants	2	1,498,400	706,144	2,204,544	2,152,267
Bank interest receivable		27,405	-	27,405	24,616
Total		1,525,805	706,144	2,231,949	2,176,883
EXPENDITURE ON:					
Raising Funds	3	468,313	-	468,313	466,306
Charitable activities					
Operations	3	407,508	488,764	896,272	798,842
Casework	3	746,199	217,380	963,579	946,324
Day / Guest Services	3	74,093	-	74,093	60,525
Total		1,696,113	706,144	2,402,257	2,271,997
NET INCOME	4	(170,308)	-	(170,308)	(95,114)
RECONCILIATION OF FUNDS					
Total funds brought forward	13	1,282,208	12,500	1,294,708	1,389,822
TOTAL FUNDS CARRIED FORWARD	13	1,111,900	12,500	1,124,400	1,294,708

Continuing Operations

All income and expenditure has arisen from continuing activities.
The notes 1 to 14 form part of these financial statements.

Balance Sheet at 31 May 2025

		2025	2024
	Notes	£	£
FIXED ASSETS			
Tangible assets	8	41,650	60,803
CURRENT ASSETS			
Debtors	9	79,141	172,712
Cash at bank and in hand		1,131,541	1,189,119
		<u>1,210,682</u>	<u>1,361,831</u>
CREDITORS			
Amounts falling due within one year	10	(127,932)	(127,926)
NET CURRENT ASSETS		<u>1,082,750</u>	<u>1,233,905</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>1,124,400</u>	<u>1,294,708</u>
NET ASSETS		<u>1,124,400</u>	<u>1,294,708</u>
FUNDS			
Unrestricted funds	13	1,111,900	1,282,208
Restricted funds	13	12,500	12,500
TOTAL FUNDS		<u>1,124,400</u>	<u>1,294,708</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies' regime.

The financial statements were approved by the Board of Trustees on 25 September 2025 and were signed on its behalf by:



.....
Antje Palmer – Trustee

The notes 1 to 14 form part of these financial statements.

Cash Flow Statement for the year ended 31 May 2025

	2025	2024
	£	£
Cash flows from operating activities:		
Cash (used in) / generated from operations (see below)	(79,620)	(186,755)
Net cash provided by operating activities	(79,620)	(186,755)
Cash flows from investing activities:		
Purchase of tangible fixed assets	(5,363)	(47,686)
Proceeds from sale of tangible fixed assets	-	-
Interest received	27,405	24,616
Net cash used in investing activities	22,042	(23,070)
Change in cash and cash equivalents in reporting period	(57,578)	(209,825)
Cash and cash equivalents at beginning of reporting period	1,189,119	1,398,944
Cash and cash equivalents at end of reporting period	1,131,541	1,189,119
Net income for the reporting period (as per statement of financial activities)	(170,308)	(95,114)
Adjustments for:		
Depreciation charges	24,458	25,748
Interest received	(27,405)	(24,616)
Loss on disposal of tangible fixed assets	58	-
Decrease / (increase) in debtors	93,571	(106,332)
Increase in creditors	6	13,559
Net cash (used in) / provided by operating activities	(79,620)	(186,755)
Analysis of cash and cash equivalents		
Cash at bank and in hand	1,131,541	1,189,119
Total cash and cash equivalents	1,131,541	1,189,119

Notes to the Financial Statements for the year ended 31 May 2025

1. Accounting Policies

Basis of preparing the financial statements

The financial statements of the Charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Going concern

The trustees consider that the Charity's cash at the date of approval of the financial statements and its projected cash flows for the following year are sufficient such that the Charity remains a going concern for the foreseeable future, being a period of at least 12 months from the date of approval of these financial statements. In making this judgement, the trustees and senior management team have considered future agreed funding and the anticipated impact of external factors on future funding and expenditure.

Critical accounting judgements and key sources of estimation uncertainty

The preparation of financial statements in accordance with generally accepted accounting practice requires management to make estimates and judgements that affect the reported amounts of assets and liabilities at the reporting date and the reported amounts of revenues and expenses during the reporting period. The critical judgements and estimates are reflected in these accounting policies.

Income

All incoming resources are included in the Statement of Financial Activities when the Charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income when appropriate:

- Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the Charity, are recognised when the Charity becomes unconditionally entitled to the grant.
- Donated services and facilities are included at the value to the Charity only where this can be quantified. The value of the night shelter venues provided at no charge by churches is not quantified and has not been included in these accounts. The value of services provided by volunteers has not been included in these accounts. Donated goods are measured at fair value and included within income.
- Investment income is included when receivable.

Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT that cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Costs of generating funds comprise the costs associated with attracting voluntary income.
- Charitable expenditure comprises those costs incurred by the Charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the Charity and include audit fees and costs linked to the strategic management of the Charity.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis e.g. time or estimated usage basis as set out in the notes to these accounts.

Tangible fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation. The cost of minor additions or those costing below £250 are not capitalised. Depreciation is provided at rates calculated to write off the cost of each asset over its expected useful life, which in all cases is estimated at 4 years.

1. Accounting Policies – continued

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Debtors

Trade and other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discounts due.

Creditors

Creditors are recognised at their settlement amount, after allowing for any trade discounts due.

Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

Employee benefits

Short-term benefits are recognised as an expense in the period in which the service is received. Termination benefits are accounted for on an accrual basis and in line with FRS 102. The Charity operates a defined contribution pension scheme. Contributions are charged to the Statement of Financial Activities in the period to which they relate and are allocated between activities and funds based on the use of the resource i.e. where employees spend their time.

Taxation

The Charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees. Restricted funds can only be used for particular restricted purposes within the objects of the Charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged on a straight-line basis over the period of the lease.

2. Donations and Grants

	Unrestricted funds £	Restricted funds £	2025 Total funds £
Corporate	277,425	9,750	287,175
Individuals	547,016	5,000	552,016
Trusts and Foundations	579,677	675,165	1,254,842
Religious institutions	70,142	100	70,242
Other charitable income	24,140	16,129	40,269
	<u>1,498,400</u>	<u>706,144</u>	<u>2,204,544</u>

Donated services included above amounted to £20,384 (2024: £3,912) for legal assistance.

	Unrestricted funds £	Restricted funds £	2024 Total funds £
Corporate	215,087	4,701	219,788
Individuals	566,757	-	566,757
Trusts and Foundations	509,859	744,558	1,254,417
Religious institutions	46,306	929	47,235
Other charitable income	29,370	34,700	64,070
	<u>1,367,379</u>	<u>784,888</u>	<u>2,152,267</u>

3. Resources Expended

	Basis of allocation	Operations £	Casework £	Day/ Guest Services £	Raising Funds £	Support & Governance £	2025 Total £
Costs directly allocated to activities:							
Staff costs	Direct	543,749	648,945	28,936	298,206	220,894	1,740,730
Casework expenses	Direct	-	17,894	-	-	-	17,894
Fundraising	Direct	-	-	-	32,405	-	32,405
Photography, film, advertising and design fees	Direct	-	-	-	-	14,764	14,764
Move-on and emergency accommodation	Direct	1,959	-	-	-	-	1,959
Catering	Direct	50,238	-	8	-	-	50,246
Equipment, materials, etc.	Direct	21,624	-	-	-	-	21,624
Premises	Direct	-	19,641	-	-	-	19,641
Cleaning and laundry	Direct	27,599	-	-	-	-	27,599
Other expenses (including agency staff)	Direct	4,122	-	-	-	-	4,122
Guest deposit, accommodation and reconnection expenses	Direct	-	24,657	-	-	-	24,657
Guest interpretation and materials*	Direct	-	-	27,530	-	-	27,530
Other guest expenses	Direct	-	-	5,270	-	-	5,270
Van expenses (including insurance)	Direct	13,003	-	-	-	-	13,003
Other insurance	Usage	5,928	5,473	283	2,028	960	14,672
		668,222	716,610	62,027	332,639	236,618	2,016,116
Support costs allocated to activities:							
Premises – rent, rates and running costs	Usage	40,401	40,401	-	40,401	40,401	161,604
Recruitment and training	Usage	7,563	8,112	708	3,770	2,696	22,849
Printing, postage and stationery	Usage	1,535	1,646	144	765	547	4,637
Monitoring and evaluation	Usage	9,960	10,683	933	4,965	3,551	30,092
Audit	Usage	-	-	-	-	6,240	6,240
Auditor non-audit work	Usage	4,310	4,622	404	2,148	1,536	13,020
Legal and compliance	Usage	-	-	-	-	21,850	21,850
Telecommunications	Usage	3,374	3,619	316	1,682	1,203	10,194
IT expenses	Usage	20,376	21,853	1,908	10,157	7,263	61,557
Sundry expenses	Usage	8,249	8,847	773	4,112	2,941	24,922
Bank charges	Usage	1,562	1,675	146	778	557	4,718
Depreciation	Usage	13,617	5,753	502	2,674	1,912	24,458
		110,947	107,211	5,834	71,452	90,697	386,141
Allocated costs		779,169	823,821	67,861	404,091	327,315	2,402,257
Reallocated support & governance costs	Usage	117,103	139,758	6,232	64,222	(327,315)	-
Total expenditure 2025		896,272	963,579	74,093	468,313	-	2,402,257

Basis of allocation of costs

Direct – directly attributable to the activity

Usage – estimated usage based on staff costs per activity or usage of space as appropriate

* Includes £25,296 of interpretation costs reported within casework expenses in previous years.

3. Resources Expended (continued)

	Basis of allocation	Operations £	Casework £	Day/ Guest Services £	Raising Funds £	Support & Governance £	2024 Total £
Costs directly allocated to activities:							
Staff costs	Direct	478,900	636,386	43,167	296,963	165,816	1,621,232
Casework expenses	Direct	-	39,721	-	-	-	39,721
Fundraising	Direct	-	-	-	46,164	-	46,164
Photography, film, advertising and design fees	Direct	-	-	-	-	9,912	9,912
Move-on and emergency accommodation	Direct	780	-	-	-	-	780
Catering	Direct	48,421	-	775	-	-	49,196
Equipment, materials, etc.	Direct	24,115	-	-	-	-	24,115
Premises	Direct	-	18,021	(1,090)	-	-	16,931
Cleaning and laundry	Direct	25,753	-	-	-	-	25,753
Other expenses (including agency staff)	Direct	16,114	-	-	-	-	16,114
Guest deposit, accommodation and reconnection expenses	Direct	-	25,597	-	-	-	25,597
Guest materials	Direct	-	-	331	-	-	331
Other guest expenses	Direct	-	-	4,744	-	-	4,744
Van expenses (including insurance)	Direct	9,897	-	-	-	-	9,897
Other insurance	Usage	8,362	7,721	399	2,861	1,356	20,699
		612,342	727,446	48,326	345,988	177,084	1,911,186
Support costs allocated to activities:							
Premises – rent, rates and running costs	Usage	34,647	34,647	-	34,647	34,647	138,588
Recruitment and training	Usage	7,730	9,203	604	4,372	2,246	24,155
Printing, postage and stationery	Usage	1,820	2,167	142	1,030	529	5,688
Monitoring and evaluation	Usage	12,438	14,809	972	7,035	3,615	38,869
Audit	Usage	-	-	-	-	5,670	5,670
Auditor non-audit work	Usage	3,936	4,686	308	2,226	1,144	12,300
Legal and compliance	Usage	-	1,974	-	-	12,626	14,600
Telecommunications	Usage	2,742	3,264	214	1,551	797	8,568
IT expenses	Usage	19,210	22,872	1,501	10,866	5,583	60,032
Sundry expenses	Usage	7,429	8,846	580	4,202	2,159	23,216
Bank charges	Usage	1,081	1,287	84	612	313	3,377
Depreciation	Usage	13,850	6,666	437	3,167	1,628	25,748
		104,883	110,421	4,842	69,708	70,957	360,811
Allocated costs		717,225	837,867	53,168	415,696	248,041	2,271,997
Reallocated support & governance costs	Usage	81,617	108,457	7,357	50,610	(248,041)	-
Total expenditure 2024		798,842	946,324	60,525	466,306	-	2,271,997

Basis of allocation of costs

Direct – directly attributable to the activity

Usage – estimated usage based on staff costs per activity or usage of space as appropriate

4. Net Income

Net income is stated after charging:

	2025	2024
	£	£
Auditors' remuneration	6,240	5,670
Other non-audit services	13,020	12,300
Depreciation – owned assets	24,458	25,748
Other operating leases	143,517	143,361

5. Trustees' Remuneration and Benefits

No remuneration or other benefits was paid to trustees in the year ended 31 May 2025 (2024: £nil).

Trustee expenses of £2,446 were incurred in the year (2024: £2,226). This relates to the reimbursement of food costs for evening meals in relation to one trustee's role as a volunteer co-ordinator in Glass Door's winter night shelters.

6. Staff Costs

	2025	2024
	£	£
Wages and salaries	1,541,578	1,452,551
Social security costs	146,714	138,861
Employer's contribution to defined contribution pension schemes	52,438	29,820
Total staff costs	1,740,730	1,621,232
Average number of employees during the year	52	52

During the 22-week period in which our winter services were in operation (2024: 22-weeks), the average number of employees was 75 (2024: 76). For the remainder of the year, the average number of employees was 35 (2024: 34).

Key management personnel consists of 6 roles, following the combining of the Head of Communications and Head of Fundraising roles in December 2024. The total remuneration (including taxable benefits and employer's pension and social security contributions) of the key management personnel for the year was £444,423 (2024: £435,409). Two employees received emoluments in excess of £60,000 (2024: 1). The emoluments for one of those employees was in excess of £60,000 but no more than £69,999, while the other was in excess of £80,000 but no more than £89,999 (2024: one employee's emoluments were in excess of £80,000 but no more than £89,999.)

7. Comparatives for the Statement of Financial Activities

For the year ended 31 May 2024

	Unrestricted funds	Restricted funds	2024 Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM:			
Donations and grants	1,367,379	784,888	2,152,267
Bank interest receivable	24,616	-	24,616
Other income	-	-	-
Total	1,391,995	784,888	2,176,883
EXPENDITURE ON:			
Raising Funds	466,306	-	466,306
Charitable activities			
Winter Services	355,300	443,542	798,842
Casework	613,005	333,319	946,324
Day/Guest Services	60,525	-	60,525
Total	1,495,136	776,861	2,271,997
NET INCOME	(103,141)	8,027	(95,114)
RECONCILIATION OF FUNDS			
Total funds brought forward	1,385,349	4,473	1,389,822
TOTAL FUNDS CARRIED FORWARD	1,282,208	12,500	1,294,708

8. Tangible Fixed Assets

	Motor Vehicles £	Office Equipment £	Leasehold Improvements £	Total £
COST				
At 1 June 2024	53,403	97,370	4,772	155,545
Additions	-	5,363	-	5,363
Disposals	-	(28,355)	-	(28,355)
At 31 May 2025	53,403	74,378	4,772	132,553
DEPRECIATION				
At 1 June 2024	32,214	60,636	1,892	94,742
Disposals	-	(28,297)	-	(28,297)
Charge for year	6,298	16,967	1,193	24,458
At 31 May 2025	38,512	49,306	3,085	90,903
NET BOOK VALUE				
At 31 May 2025	14,891	25,072	1,687	41,650
At 31 May 2024	21,189	36,734	2,880	60,803

9. Debtors: Amounts Falling Due Within One Year

	2025	2024
	£	£
Other debtors (rent deposit)	36,600	36,600
Gift Aid income tax recoverable	7,322	75,370
Accrued income receivable	5,342	3,572
Prepayments	29,877	57,170
	79,141	172,712

10. Creditors: Amounts Falling Due Within One Year

	2025	2024
	£	£
Trade creditors	39,110	41,246
Social security and other taxes	34,650	31,420
Accruals	54,172	55,260
	<u>127,932</u>	<u>127,926</u>

11. Leasing Agreements

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2025	2024
	£	£
Within one year	117,270	124,350
Two to five years	48,145	163,189
Greater than five years	-	-

Due within one year includes Glass Door office rent of £114,684 (2024: £114,684).

12. Analysis of Net Assets Between Funds

	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
Fixed assets	41,650	-	41,650	60,803
Current assets	1,198,182	12,500	1,210,682	1,361,831
Current liabilities	(127,932)	-	(127,932)	(127,926)
Total funds 2025	<u>1,111,900</u>	<u>12,500</u>	<u>1,124,400</u>	
Total funds 2024	<u>1,282,208</u>	<u>12,500</u>		<u>1,294,708</u>

13. Movement in Funds

	At 1 June 2024 £	Incoming resources £	Resources expended £	At 31 May 2025 £
Unrestricted funds				
General fund	1,282,208	1,525,805	(1,696,113)	1,111,900
Restricted funds				
Winter Services	-	488,764	(488,764)	-
Casework	12,500	217,380	(217,380)	12,500
	<u>12,500</u>	<u>706,144</u>	<u>(706,144)</u>	<u>12,500</u>
TOTAL FUNDS	<u>1,294,708</u>	<u>2,231,949</u>	<u>(2,402,257)</u>	<u>1,124,400</u>

Comparative fund movements:

	At 1 June 2023 £	Incoming resources £	Resources expended £	At 31 May 2024 £
Unrestricted funds				
General fund	1,385,349	1,391,995	(1,495,136)	1,282,208
Restricted funds				
Winter Services	-	443,542	(443,542)	-
Casework	4,473	341,346	(333,319)	12,500
	<u>4,473</u>	<u>784,888</u>	<u>(776,861)</u>	<u>12,500</u>
TOTAL FUNDS	<u>1,389,822</u>	<u>2,176,883</u>	<u>(2,271,997)</u>	<u>1,294,708</u>

Purpose of restricted funds:

- The Winter Services Fund is specifically to meet the cost of providing and staffing winter night shelters for people experiencing homelessness.
- The Casework Fund is specifically to meet the costs of providing casework services.

14. Related Party Disclosures

Trustee expenses of £2,446 were incurred in the year (2024: £2,226). This relates to the reimbursement of food costs for evening meals in relation to one trustee's role as a volunteer co-ordinator in Glass Door's winter night shelters. There were no other related party transactions for the year ended 31 May 2025 (2024: £nil).

Financial and In-kind Supporters

Glass Door would like to thank all the volunteers, schools, churches, individuals, businesses, trusts and foundations whose contributions made it possible to deliver our services this past year. Here we acknowledge some of our wonderful supporters.

Charitable Trusts and Foundations

A G Golding Charitable Trust	StreetSmart
AKO Foundation	Talisman Charitable Trust
Allegro Trust	The Anthony & Pat Charitable Foundation
An Extra Mile Charitable Trust	The C.G. Hacking Charitable Trust
Ann Jane Green Trust	The Cadogan Charity
Blakebank Trust	The Caerlow Trust
Colonel WH Whitbread Charitable Trust	The Calleva Foundation
Daughters Of The Cross Provincialate	The Daisy Trust
Desmond Harris Charitable Trust	The David and Lynne Salisbury Charitable Trust
Dischma Charitable Trust	The Grand Charity
Dr Edwards & Bishop King's Fulham Charity	The Heinz Anna & Carik Kroch Foundation
Fine & Country Foundation	The Hospital Saturday Fund
Fund For Human Need	The I.G.Y. Foundation
Goldman Sachs Gives (UK)	The Joseph Cox Charity
Henry Smith Foundation	The Keith Coombs Trust
Highway One Trust	The May Chiao and Christoph Bergemann Charitable Fund
Hornby Lonsdale Charitable Trust	The Michael Barnard Charitable Trust
Housing the Homeless Central Fund	The Mosawi Foundation
Inner London Magistrates' Court's Poor Box Charity	The Options Fund David and Elizabeth Challen
Julia Rausing Trust	The Peter Stebbings Memorial Charity
London Community Foundation	The Poyser Fund
MariaMarina Foundation	The Prafarata Foundation
Marsh Charitable Trust	The Roger De Haan Charitable Trust
Martin Charitable Trust	The Ron & Lyn Peet Trust
Na Mokulua	The Samuel Storey Family Charitable Trust
National Benevolent Charity	The Sir James Roll Charitable Trust
New Square Charitable Trust	The Tim And Nathalie Adams Charitable Trust
R N And G Maini Charitable Trust	The Whinfell Charitable Fund
Razey Family Trust	The William Allen Young Charitable Trust
Richmond Foundation	The Worshipful Company Of Basketmakers
Sergison Trust	The Worshipful Company of Builders' Merchants
Society For The Relief Of Distress	Tinsley Charitable Trust
Souter Charitable Trust	Tolkien Trust
St Martin-in-the-Fields Charity	Tyler B. Robinson Charitable Trust
St Paul's German Evangelical Reformed Church Trust	Wimbledon Foundation
Stelios Philanthropic Foundation	Wogen Anniversary Trust
Strand Parishes Trust	
Streets Of London	

Financial and In-kind Supporters - continued

Charities, Community and Voluntary Groups

Brentford Belles
Chapel of Life
Chelsea FC Foundation
Christchurch Area Residents Association
Friends Of St Mary's
Fulham And Hammersmith Choral Society
Inner Wheel Club
Kensington Choir
Mark Masons' Hall
Met Police
Refugees at Home
Royal Hospital Chelsea
Social Bite
South West London Choral Society
The Putney Loop runners
The Stock Exchange Dramatic and Operatic Society
Waystar

Educational Institutions

Burlington House School
Christ Church School Chelsea
Christ's Secondary and Sixth Form
Hockerill Anglo European College
Lady Margaret School
Park Walk Primary School
Putney High School
Queen's College London
South Thames College
Southbank International School Kensington Campus
St Charles Catholic Sixth Form College
St Joseph's Catholic Primary School
St Mary's and St Peter's CofE Primary School
The Hurlingham School
The Fashion School
University College London Public Affairs and Social Service
Wetherby School

Financial and In-kind Supporters - continued

Companies and Local Businesses

Aglionby ADR Limited	Parsons Green Village Businesses
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Artefact	Peninsula Consultancy
Atostrum Limited	Pennies from Heaven
Bluefriars Acquisition Services Limited	Pied-à-Terre
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Martins Properties	
Monica Vinader	
Nest Relocations	
Oaktree Capital Management (UK) LLP	
Optiver UK Ltd	
Oregon Capital Partners	

Financial and In-kind Supporters - continued

Religious Institutions

Ascension Balham*	St Helen's Church North Kensington
All Saints Church, East Sheen	St James Church Streatham
All Saints Church Putney	St John The Divine Earlsfield
All Saints Fulham	St John's Church Centre St John with St Andrew
All Souls Church, Harlesden	St John's Church Fulham*
Barnes Methodist Church*	St Luke's & Christ Church, Chelsea*
Christ Church East Sheen	St Luke's Battersea*
East Hill Baptist Church	St Luke's Earls Court*
Essex Unitarian Church	St Margaret's, Putney
Fetter Lane Moravian Church, Chelsea	St Mark's, Battersea
German Christ Church, Hyde Park	St Mary Abbots Parish Church, Kensington
Holy Trinity Brompton*	St Mary Magdalene Church, Wandsworth
Holy Trinity Brook Green*	St Mary's Barnes
Holy Trinity Church, Sloane Square	St Mary The Boltons, Brompton
Our Lady Of Victories, Kensington*	St Mary's Putney*
Catholic Church of Our Most Holy Redeemer and St. Thomas More, Chelsea	St Mary's With St George's German Lutheran Church
Putney Methodist Church	St Michael's Wandsworth Common*
Refettorio Felix at St Cuthbert's*	St Michael's, Southfields *
Sisters Of Nazareth, Hammersmith	St Paul's Wimbledon Parkside
Society Of The Sacred Heart	St Peter's Church Notting Hill*
St Anne's Wandsworth	St Peter's Battersea*
St Barnabas' Church, Belgravia	St Philips, Earls Court Road*
St Barnabas Clapham Common*	St Simon Zelotes Church, Chelsea
St Barnabas' Kensington*	St Simon's Rockley Road
St Barnabas Southfields*	St Stephen's Gloucester Road
St Columba's Church Of Scotland	The Honourable Society Of Lincoln's Inn Chapel
St Dionis Church*, Parsons Green	The Parish Of Mortlake With East Sheen
St George's, Campden Hill	United Benefice Of Holland Park
	Wandsworth Ahmadiyya Muslim Community

* These churches provided winter night shelter venues in 2024-25