



**REPORT OF THE TRUSTEES  
AND  
FINANCIAL STATEMENTS**

for the Year ended 31 May 2023  
for  
GLASS DOOR HOMELESS CHARITY

TRADING AS  
Glass Door

## Contents of the Annual Report and Financial Statements

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## Reference and Administrative Details

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### Trustees

Asitha Ameresekere  
Mary Benton  
Kate Coles (Treasurer)  
Marie Green  
Ralph Griffin (resigned 15 November 2022)  
Stacy Jansz (resigned 23 March 2023)  
Brian Leathard (Chair of Trustees)  
Shuna Mason (Company Secretary)  
Gemma Melhuish (appointed 1 August 2022; resigned 23 May 2023)  
Antje Palmer (appointed 13 September 2022)  
Amanda Sheppard

### Registered Office

Argon House  
Argon Mews  
London SW6 1BJ

### Registered Company Number

03950659 (England and Wales)

### Registered Charity Number

1083203

### Independent Auditors

Knox Cropper LLP  
65-68 Leadenhall Street  
London  
EC3A 2AD

### Chief Executive Officer

Jo Carter

### Bankers

Metro Bank  
234 King's Road Chelsea  
London SW3 5UA

HSBC  
22 Victoria Street  
London  
SW1 8ON

## Report of the Trustees

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The trustees, who are also directors of the Charity for the purposes of the Companies Act 2006, present their report with the financial statements of the Charity for the year ended 31 May 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

### Our Vision and Aims

Our vision is a future where no one has to sleep on the streets of London. We exist to support people who are homeless and whom no one else can or will help.

We aim to bring practical and emotional support and some stability to help people get back on their feet.

### Objectives and Strategy

The Charity's Object is the relief of poverty among homeless people in the Royal Borough of Kensington and Chelsea and the London Borough of Hammersmith and Fulham and the surrounding area by the provision of accommodation, advice and assistance.

By partnering with churches and community centres to provide shelter and support, Glass Door is committed to supporting people get—and stay—off the street. We believe everyone has inherent dignity and we welcome those who turn to us as our guests.

Our services and shelters have always been open to all. From June 2022 through May 2023, Glass Door supported a total of 1,786 guests through our year-round casework service and emergency winter night shelter provision.

We worked for many months to develop plans which would enable us to safely reopen communal night shelters with our partner churches from December 2022. Our winter night shelters are a big part of our offer at Glass Door. Across three southwest London boroughs, a network of churches and community venues, along with a dedicated team of shelter staff, caseworkers and volunteers provide vital support to people rough sleeping in the coldest months.

We provided emergency shelter every night for 16 weeks to almost 300 guests, many of whom also took the opportunity to engage with one of our caseworkers. The support they provided ranged from opening bank accounts to helping guests into employment and supporting them to find a safe place to call home.

## Report of the Trustees - continued

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### Our Activities and Achievements

2022-23 was a very busy year which saw the reopening of our emergency winter shelters and the year round delivery of our casework support for those experiencing, or at risk of becoming homeless. During this year we also welcomed Jo Carter as our permanent CEO.

#### Casework

Glass Door caseworkers provide one-to-one tailored advice to our guests. This advice is open to all and operates year-round at six partner day centres in west and southwest London (King's Road Community Drop-In (Chelsea Methodist Church), HTB Day Shelter (St Augustine's), Refettorio Felix at St Cuthbert's, Ace of Clubs, The Vineyard Community Centre and The Upper Room) as well as by appointment at our office in west London.

Over the financial year 2022-23, our casework team met with 1,678 individuals (2021-22: 1,425 individuals), working with them to bring many positive changes:

- 294 guests moved into stable accommodation (262 in 2021-22), reflecting an increase in the number of guests met
- 99 guests received food support (46 in 2021-22), in part due to the cost-of-living crisis
- 36 guests found employment or sought training whilst using our services (61 in 2021-22)
- 178 accessed benefit entitlements (116 in 2021-22)
- 73 guests connected with a range of health services (127 in 2021-22)
- 61 guests received ID (74 in 2021-22)
- 17 guest bank accounts were opened (21 in 2021-22)

#### Operations

We worked for many months to develop plans which would enable us to safely reopen communal night shelters with our partner churches from December 2022. Our winter night shelters are a big part of our offer at Glass Door. Across three southwest London boroughs, a network of churches and community venues, along with a dedicated team of shelter staff, caseworkers and volunteers provide vital support to people rough sleeping in the coldest months. After a pause during the pandemic (during which we ran hostels with individual rooms), we successfully ran three winter night shelter circuits between December 2022 and March 2023. Plans were developed in consultation with local authorities and public health contacts with COVID-19 precautions built in to ensure we could safely deliver this project.

Over the course of the 2022-23 winter season (2021-22 comparative figures are for one hostel with 56 individual rooms for 24 weeks):

- 293 individuals stayed in our shelters (103 individuals stayed in our hostel in 2021-22)
- 6,716 shelter spaces were filled (9,031 bed spaces in 2021-22)
- The guests' ages ranged from 17-74 years old, 61 nationalities were represented in our shelters (18-79 years and 37 nationalities in the hostel in 2021-22)
- 62% of those who stayed in our shelters received advice and support from one of our caseworkers (95% in the hostel in 2021-22)
- 34% of guests that we asked had limited or no recourse to public funds (57% in 2021-22)
- Our caseworkers supported 63 shelter guests into stable accommodation (46 in 2021-22)

#### Volunteers and Partners

This winter we were able to re-open our night shelters, where our volunteers are an essential part of the warm welcome we offer guests, alongside the safe shelter and delicious home-cooked food. Our services were supported by 444 dedicated volunteers (69 in 2021-22, reflecting that we were unable to operate winter night shelters) - at our winter night shelters, women's group, in our office, delivering donations, translating, and more. Over 100 volunteers shared their feedback with us through our annual volunteer survey: as in previous years, the results showed that our volunteers enjoy volunteering with us and are highly motivated to support our guests.

## Report of the Trustees - continued

Aside from directly supporting our services, our engaged and supportive volunteer network regularly brings in wider benefits such as financial support, celebrity endorsements and donations in-kind.

Glass Door partners with a wide range of other organisations to ensure guests have access to specialist services. These partners provide support in a variety of areas, including mental and physical health, debt, addictions, gender-based violence, modern slavery, immigration, skills training, employment, clothes and food. All of our partners host Glass Door caseworkers at their centres, so guests can find advice and support during the daytime.

### Advocacy

Over the past year we have further developed our policy, advocacy and influencing work. The robust data we collect alongside the knowledge and experience of our expert caseworkers, enables us to advocate for our guests directly and influence positive change more broadly. During the last year we've taken active roles in partnerships and coalitions across the homeless sector, with government officials and organisations whose focus intersects with our work.

We've supported several sector campaigns from calling on the government to address the rise of youth homelessness – to raising awareness on the rough sleeping plan falling short of its commitments. In July 2022 we provided evidence to the Department of Levelling Up, Housing & Communities Committee (DLUHC) on reforming the Private Rented Sector. And in January this year we provided expertise to DLUHC's technical consultation for the Renters Reform Bills' impact on Homelessness. In March, Glass Door, through our specialist Migrant Project Manager, joined other sector organisations to collaborate on the first London-wide Women's Rough Sleeping Census. The data gathered and report produced 'Making Women Count' has given a much greater understanding of the issues, scale and impact relating to Women's Homelessness. Glass Door welcomed the opportunity to feed into this important piece of work, the learnings from which will inform our future service delivery plans.

The insights we gather directly from the front line, through the interactions we have with our partner organisations, through our lived experience group and analysis of the ever-changing environment, help us identify our priority areas of focus. Over the coming year we will continue to influence policy on and raise awareness of these key areas:

- Women experiencing homelessness
- Specialised work with migrants
- Impact of continued rise in cost of living
- Provision of accommodation
- Youth homelessness

### Public Benefit Statement

The trustees consider that the activities of Glass Door provide benefit to homeless and precariously housed people in London. The Charity adds value through expertise, volunteers, economies of scale and partnerships - enabling those experiencing homelessness to find shelter and support to get off the streets.

By providing a safety net and a hand up out of homelessness, we help make the boroughs within which we operate a safer, more humane place for everyone.

The Board of Trustees regularly monitors and reviews the Charity's success in meeting its objectives and confirms that the activities of Glass Door described in this document are undertaken in pursuit of its aims. The trustees confirm they have had due regard to the Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

### Financial Review

The Charity raised £2,051,386 during 2022-23, a decrease of 10% on our total income compared to the prior year (2022: £2,276,921). This was largely due to a decrease in donations from corporate donors and individuals, including a decrease in funds raised from Sleep Out (see below), a decrease in donated services of £73,984 (which predominantly related to pro-bono legal services in relation to moving to a new office during 2021-22) and an unsolicited one-off legacy donation of £65,784 in 2021-22.

## Report of the Trustees - continued

Donations and grants came through a combination of charitable trusts and other charities, individual giving, corporate giving and church and community donations. Glass Door is an independent charity that receives no funding that impedes its open access policy.

Charitable trusts and foundations contributed £990,412, representing 48% of our fundraising income. Individual donations totalled £573,768 (28%), corporate donations totalled £366,471 (18%), religious institutions provided £61,661 (3%), and other charitable income (including schools and community groups) contributed £51,760 (3%).

Our largest event continues to be the Glass Door Sleep Out. In October 2022, as Sleep Out returned for the 10th time, 75 people gave up their beds and gathered at Duke of York Square. Many more got together at remote events, at their churches, schools or back gardens, all to raise crucial funds for Glass Door's guests, and awareness on homelessness ahead of the winter. Participants raised £98,976 (£190,746 in October 2021), with a number of factors attributed to the decrease, including lower volunteer numbers in the previous two years as we had been unable to run winter night shelters during the COVID-19 pandemic, the cost-of-living crisis, a train strike on the morning of the event and the passing of Her Late Majesty Queen Elizabeth II shortly before the event.

Our 2022 Christmas Appeal was a huge success, raising an amazing £189,344 (2021-22: £207,377), helped by one of our guests who shared her story of how ill-health and an abusive relationship resulted in her becoming homeless and how Glass Door's casework team supported her, including in finding a home. We also ran a summer appeal in 2022-23 which raised £30,469 (2021-22: nil, no summer appeal).

Total expenditure for the year to 31 May 2023 was £1,902,619, down 27% (2022: £2,616,327). Operations costs decreased 43% to £634,065 (2022: £1,110,935), principally due to no hostel rent paid in 2022-23 (we ran one hostel during 2021-22 with a total rent of £268,585) and a reduction in staff costs as we returned to running winter night shelters. Casework costs decreased 21% to £817,055 (2022: £1,035,789) principally due to a reduction in the size of the casework team and a decrease in expenditure on guest deposits and accommodation costs due to a shortage of suitable accommodation options. Expenditure on Day / Guest services increased 55% to £78,147 (2022: £50,315) as the Operations team spent more time supporting our activities in our partner day centres. Fundraising costs for the year were down 11%, broadly in line with income, to £373,352 (2022: £419,288), meaning that for every £1 spent, we successfully raised £5.49 (2022: £5.43).

The main cost in the year was staffing, which totalled £1,304,568 (2021: £1,580,711) and accounted for 69% (2022: 60%) of total expenditure. The increase in the percentage of total expenditure reflects the return to operating winter night shelters, compared to a hostel in the previous year. The venues for the winter night shelters are provided free of charge, meaning our overall costs are lower so the percentage of staff to total costs is higher. 73% of staff costs (2022: 76%) was for frontline staff such as seasonal staff to run the winter night shelters, permanent operations staff and caseworkers.

At 31 May 2023 the total reserves carried forward were 12% higher at £1,389,822 (2022: £1,241,055), reflecting the surplus for the year of £148,767. £1,385,349 of reserves were unrestricted, with restricted reserves of £4,473. See below for more detail of the Charity's Reserves Policy.

### Reserves policy

Under the Reserves Policy, the Charity aims to hold reserves of at least 12 months' worth of permanent staff salaries and fixed overheads less secured income (pledges from trusts and committed donations). The prudent Reserves Policy allows the Charity to maintain its office premises and to offer permanent staff a measure of job security, which assists with training and retention and delivers a crucial element of continuity of service for guests.

The Charity's reserves increased to £1,389,822 at 31 May 2023 (2022: £1,241,055), reflecting the surplus for the year of £148,767. The trustees consider the reserves of the Charity to be set at a sensible and prudent level to deal with the Charity's affairs in an orderly and practical way, to ensure that the Charity is sustainable from year to year, and to deliver continuity.

## Report of the Trustees - continued

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### Future Plans

The team at Glass Door see a constant shift in our environment and the impact this has on those experiencing homelessness or at risk of losing their home. In the past 12 months we have seen an unprecedented rise in the cost of living, rents in London going through the roof and the number of those recorded as being homeless continue to grow. So, whilst it is impossible to predict, the future is something we need to plan for, in order to ensure we are able to respond to the ever-changing needs of those we exist to support.

### Advice and Advocacy

During this coming year our casework team will continue to provide advice and support. Our pledge to those turning to us for support, is that through Glass Door, they will access help which is:

- Accessible - Our open access policy means we are open to all who need support and our partnerships, with easily accessible day centres, will enable us to continue working across six different locations throughout the year.
- Tailored - Our caseworkers will work closely with each guest to address their specific needs and circumstances. We will work with individuals for as long as they need our support, helping them find a route out of homelessness.
- Practical - We will offer practical support and where possible, immediate solutions. From helping someone access health care, replace lost ID, arrange property viewings or signposting to mental health services.
- Specialist - Our team of highly skilled caseworkers will also continue to offer specialist support including immigration, employment and housing advice.

### Shelter

In addition to our year-round casework service, we will be providing emergency shelter again this coming winter. We will work in partnership with the local community and our partner churches to:

- Open shelters in early November 2023 for between 19 – 22 weeks
- Provide shelter for over 100 guests every night, in the boroughs of Hammersmith & Fulham, Royal Borough of Kensington & Chelsea and Wandsworth
- Offer all shelter guests casework support with an aim to move them on from emergency shelter into more stable, long-term accommodation.

### Supporting Women

From when it was founded in 1999 Glass Door has always been an organisation that responds to local need and we will continue to develop our services to meet the changing needs of our guests. This year for the first time ever, Glass Door will be providing a women's emergency shelter during the coldest winter months. We have decided to introduce this option following the rise in the number of women experiencing homelessness. Last year, while 27% of our casework was with women, only 16% of our winter night shelter places were allocated to women. This coming winter this will be expanded to 38%. All seasonal staff will receive additional training in relation to women's homelessness issues, and there will be additional operations staff and casework presence at the women's night shelter circuit.

### Looking ahead

Following a period of change, COVID-related restrictions and also the very welcome return of our night shelters last winter, we are now looking ahead to the future and during the year ahead we will be developing our longer-term strategy. Our three-year development strategy will focus on areas where Glass Door can achieve most impact and bring about long-lasting change to the lives of those experiencing homelessness in its many forms.



## Report of the Trustees - continued

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### Structure, Governance and Management

#### Constitution

Glass Door Homeless Charity is a registered charity and company limited by guarantee and is governed by its Articles of Association which are publicly available at [www.companieshouse.gov.uk](http://www.companieshouse.gov.uk).

#### Recruitment and appointment of new trustees

New trustees are recruited on a periodic basis and are appointed in accordance with clauses 30-32 of the Articles of Association.

Induction and training of new trustees is carried out by trustees with support from the CEO.

During the year the Board of Trustees undertook a governance review. Trustees resolved to adopt a change in trustee terms of office, subject to ratification by members. Each term will be of three years renewable to a maximum of three terms, with transitional arrangements in place in respect of those trustees who have already served three terms.

#### Governance, committee structure and decision-making

Glass Door Homeless Charity is run by a Board of Trustees that meets approximately six times a year.

The work of the Board of Trustees is supported by management meetings and a committee, with trustees responsible for overseeing specific areas of activity attending relevant management meetings. All significant strategic, financial and managerial decisions are made at board level and operational decisions are delegated to management. Key staff members and volunteers may attend the trustee and committee meetings.

The trustees determine which decisions can be made by the CEO and delegate accordingly.

#### Relationship between the Charity and related parties

Glass Door does not have any financial transactions with any related parties. Trustees have not received any remuneration or received any other benefits from the Charity or a related entity. Trustee expenses of £987 were incurred in the year. This relates to the reimbursement of food costs for evening meals in relation to one trustee's role as a volunteer co-ordinator in Glass Door's winter night shelters.

#### Remuneration

Key management are paid according to industry benchmarks, on merit of their professional experience and the needs of the Charity in the longer term.

#### Risk assessment

The trustees have a duty to identify and review the risks to which the Charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees have recognised that there are risks to which the Charity is exposed. Trustees actively manage these risks via a risk register, and systems have been established to mitigate known risks. For example, risk assessment inspections have been conducted at all venues. Likewise, policies and systems have been put in place around financial controls, employment procedures, agreements with participating churches and volunteer training.

#### Principal risks and uncertainties

There are currently no risks on the risk register that are considered to be a major risk to the Charity. Major risks are defined as those risks as having the greatest potential impact on the Charity after risk mitigation actions and are not necessarily an indication of their likelihood of occurrence, as the Charity has control factors and procedures in place to mitigate the risks.

## Report of the Trustees - continued

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### **Public fundraising approach**

The Charity raises all of its funds from trusts and foundations, individuals, corporate donations and donations from religious institutions schools and community groups. We are registered with the Fundraising Regulator and work carefully to comply with the Fundraising Code of Practice.

We are compliant with the General Data Protection Regulation (GDPR), and we operate our fundraising activity in accordance with all relevant regulations.

The Charity raises money using direct mail, e-marketing, challenge events, and special events in line with the Fundraising Code of Practice, set by the Fundraising Regulator and GDPR. Individuals registered with the Fundraising Preference Service are always excluded from communications. We do not use external agencies for our fundraising.

We have robust policies in place regarding treating donors fairly and following the Fundraising Code of Practice. We never sell, or give supporter's details to anyone else, except those that are employed directly by us to manage direct mailing activities. We believe it is vital that we communicate with our supporters in the manner they prefer, and we respect their privacy and preferences. We fully induct and support all our fundraising staff to reinforce our fundraising ethics. We monitor complaints and use this feedback to help us improve our fundraising activities. We did not receive any complaints about our fundraising activities during 2022-23.

### **Statement of Trustees' Responsibilities**

The trustees (who are also the directors of Glass Door Homeless Charity for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

## Report of the Trustees - continued

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Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

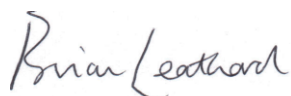
The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Insofar as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the Board of Trustees on 29 September 2023 and signed on its behalf by:



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Brian Leathard - Chair of Trustees

## Report of the Independent Auditors to the Members of Glass Door Homeless Charity

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### Opinion

We have audited the financial statements of Glass Door Homeless Charity (the 'charitable company') for the year ended 31 May 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 May 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## Report of the Independent Auditors to the Members of Glass Door Homeless Charity - continued

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### Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees, which includes the Directors' Report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

### Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

### Responsibilities of trustees

As explained more fully in the Statement of Trustees Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- The charitable company is required to comply with both company law and charity law as applicable in England and Wales and, based on our knowledge of its activities, we identified that the legal requirement to accurately account for restricted funds was of key significance.

## Report of the Independent Auditors to the Members of Glass Door Homeless Charity - continued

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- We gained an understanding of how the charitable company complied with its legal and regulatory framework, including the requirement to properly account for restricted funds, through discussions with management and a review of the documented policies, procedures and controls.
- The audit team, which is experienced in the audit of charities, considered the charitable company's susceptibility to material misstatement and how fraud may occur. Our considerations included the risk of management override.
- Our approach was to check that all restricted income was properly identified and separately accounted for and to ensure that only valid and appropriate expenditure was charged to restricted funds. This included reviewing journal adjustments and unusual transactions.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

### Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Richard Billingham FCA (Senior Statutory Auditor)  
for and on behalf of Knox Cropper LLP  
65 Leadenhall Street  
London  
EC3A 2AD

Date: 02 October 2023

## Statement of Financial Activities (Incorporating an Income and Expenditure Account) for the year ended 31 May 2023

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
<b>INCOME AND ENDOWMENTS FROM:</b>					
Donations and grants	2	1,452,199	591,873	2,044,072	2,274,651
Bank interest receivable		7,303	-	7,303	1,594
Other income		11	-	11	676
<b>Total</b>		<b>1,459,513</b>	<b>591,873</b>	<b>2,051,386</b>	<b>2,276,921</b>
<b>EXPENDITURE ON:</b>					
Raising Funds	3	373,352	-	373,352	419,288
<b>Charitable activities</b>					
Operations	3	186,315	447,750	634,065	1,110,935
Casework	3	651,926	165,129	817,055	1,035,789
Day / Guest Services	3	78,147	-	78,147	50,315
<b>Total</b>		<b>1,289,740</b>	<b>612,879</b>	<b>1,902,619</b>	<b>2,616,327</b>
<b>NET INCOME</b>	4	<b>169,773</b>	<b>(21,006)</b>	<b>148,767</b>	<b>(339,406)</b>
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward	13	1,215,576	25,479	1,241,055	1,580,461
<b>TOTAL FUNDS CARRIED FORWARD</b>	13	<b>1,385,349</b>	<b>4,473</b>	<b>1,389,822</b>	<b>1,241,055</b>

### Continuing Operations

All income and expenditure has arisen from continuing activities.  
The notes 1 to 14 form part of these financial statements.

## Balance Sheet at 31 May 2023

		2023	2022
	Notes	£	£
<b>FIXED ASSETS</b>			
Tangible assets	8	38,865	55,066
<b>CURRENT ASSETS</b>			
Debtors	9	66,380	85,568
Cash at bank and in hand		1,398,944	1,253,053
		<u>1,465,324</u>	<u>1,338,621</u>
<b>CREDITORS</b>			
Amounts falling due within one year	10	(114,367)	(152,632)
<b>NET CURRENT ASSETS</b>		<u>1,350,958</u>	<u>1,185,989</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>1,389,822</u>	<u>1,241,055</u>
<b>NET ASSETS</b>		<u>1,389,822</u>	<u>1,241,055</u>
<b>FUNDS</b>			
Unrestricted funds	13	1,385,349	1,215,576
Restricted funds	13	4,473	25,479
<b>TOTAL FUNDS</b>		<u>1,389,822</u>	<u>1,241,055</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies' regime.

The financial statements were approved by the Board of Trustees on 29 September 2023 and were signed on its behalf by:



.....  
Kate Coles – Trustee

The notes 1 to 14 form part of these financial statements.



## Cash Flow Statement for the year ended 31 May 2023

	2023	2022
	£	£
<b>Cash flows from operating activities:</b>		
Cash generated from operations (see below)	151,896	(332,929)
<b>Net cash provided by operating activities</b>	<b>151,896</b>	<b>(332,929)</b>
<b>Cash flows from investing activities:</b>		
Purchase of tangible fixed assets	(14,392)	(22,607)
Proceeds from sale of tangible fixed assets	1,084	-
Interest received	7,303	1,594
<b>Net cash provided used in investing activities</b>	<b>(6,005)</b>	<b>(21,013)</b>
<b>Change in cash and cash equivalents in reporting period</b>	<b>145,891</b>	<b>(353,942)</b>
<b>Cash and cash equivalents at beginning of reporting period</b>	<b>1,253,053</b>	<b>1,606,995</b>
<b>Cash and cash equivalents at end of reporting period</b>	<b>1,398,944</b>	<b>1,253,053</b>
<b>Net income for the reporting period (as per statement of financial activities)</b>	<b>148,767</b>	<b>(339,406)</b>
<b>Adjustments for:</b>		
Depreciation charges	28,460	27,141
Interest received	(7,303)	(1,594)
Loss on disposal of tangible fixed assets	1,050	-
Decrease / (increase) in debtors	19,187	(49,642)
(Decrease) / increase in creditors	(38,265)	30,572
<b>Net cash provided / (used in) by operating activities</b>	<b>151,896</b>	<b>(332,929)</b>
<b>Analysis of cash and cash equivalents</b>		
Cash at bank and in hand	1,398,944	1,253,053
<b>Total cash and cash equivalents</b>	<b>1,398,944</b>	<b>1,253,053</b>

## Notes to the Financial Statements for the year ended 31 May 2023

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### 1. Accounting Policies

#### Basis of preparing the financial statements

The financial statements of the Charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

#### Going concern

The trustees consider that the Charity's cash at the date of approval of the financial statements and its projected cash flows for the following year are sufficient such that the Charity remains a going concern for the foreseeable future, being a period of at least 12 months from the date of approval of these financial statements. In making this judgement, the trustees and senior management team have considered future agreed funding and the anticipated impact of external factors on future funding and expenditure.

#### Critical accounting judgements and key sources of estimation uncertainty

The preparation of financial statements in accordance with generally accepted accounting practice requires management to make estimates and judgements that affect the reported amounts of assets and liabilities at the reporting date and the reported amounts of revenues and expenses during the reporting period. The critical judgements and estimates are reflected in these accounting policies.

#### Income

All incoming resources are included in the Statement of Financial Activities when the Charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income when appropriate:

- Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the Charity, are recognised when the Charity becomes unconditionally entitled to the grant.
- Donated services and facilities are included at the value to the Charity only where this can be quantified. The value of the nightly shelter venues provided at no charge by churches is not quantified and has not been included in these accounts. The value of services provided by volunteers has not been included in these accounts. Donated goods are measured at fair value and included within income.
- Investment income is included when receivable.

#### Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT that cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Costs of generating funds comprise the costs associated with attracting voluntary income.
- Charitable expenditure comprises those costs incurred by the Charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the Charity and include audit fees and costs linked to the strategic management of the Charity.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis e.g. time or estimated usage basis as set out in the notes to these accounts.

#### Tangible fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation. The cost of minor additions or those costing below £250 are not capitalised. Depreciation is provided at rates calculated to write off the cost of each asset over its expected useful life, which in all cases is estimated at 4 years.

## Notes to the Financial Statements for the year ended 31 May 2023, continued

**1. Accounting Policies – continued****Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**Debtors**

Trade and other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discounts due.

**Creditors**

Creditors are recognised at their settlement amount, after allowing for any trade discounts due.

**Financial instruments**

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**Employee benefits**

Short-term benefits are recognised as an expense in the period in which the service is received. Termination benefits are accounted for on an accrual basis and in line with FRS 102. The Charity operates a defined contribution pension scheme. Contributions are charged to the Statement of Financial Activities in the period to which they relate and are allocated between activities and funds based on the use of the resource i.e. where employees spend their time.

**Taxation**

The Charity is exempt from corporation tax on its charitable activities.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees. Restricted funds can only be used for particular restricted purposes within the objects of the Charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Hire purchase and leasing commitments**

Rentals paid under operating leases are charged on a straight-line basis over the period of the lease.

**2. Donations and Grants**

	Unrestricted funds	Restricted funds	2023 Total funds	2022 Total funds
	£	£	£	£
Corporate	365,180	1,291	366,471	506,591
Individuals	573,768	-	573,768	688,832
Trusts and Foundations	431,277	559,135	990,412	933,718
Religious institutions	61,661	-	61,661	46,737
Other charitable income	20,313	31,447	51,760	98,773
	<b>1,452,199</b>	<b>591,873</b>	<b>2,044,072</b>	<b>2,274,651</b>

Donated services included above amounted to £13,034 (2022: £87,018) for legal advice, predominantly in relation to winter services. The prior year included donated services in relation to moving to a new office (valued at £60,000), legal advice for setting up a hostel (valued at £10,000) and provision of a venue for a supporter event (valued at £5,665).

## Notes to the Financial Statements for the year ended 31 May 2023, continued

## 3. Resources Expended

	Basis of allocation	Operations £	Casework £	Day/ Guest Services £	Raising Funds £	Support & Governance £	2023 Total £	2022 Total £
<b>Costs directly allocated to activities:</b>								
Staff costs	Direct	365,529	532,866	50,153	225,453	130,566	1,304,567	1,580,711
Casework expenses	Direct	-	23,044	-	-	-	23,044	44,622
Fundraising	Direct	-	-	-	35,914	-	35,914	51,800
Photography, film, advertising and design fees	Direct	-	-	-	-	5,925	5,925	12,977
Hostel rent, move-on and emergency accommodation	Direct	3,667	-	-	-	-	3,667	291,595
Catering	Direct	18,955	-	1,007	-	-	19,962	37,251
Equipment	Direct	9,135	-	-	-	-	9,135	16,482
Premises	Direct	-	30,217	2,800	-	-	33,017	33,492
Cleaning and laundry	Direct	18,687	-	-	-	-	18,687	6,625
Other expenses (including agency staff)	Direct	15,215	-	576	-	-	15,791	13,718
Guest deposit, accommodation and reconnection expenses	Direct	-	17,802	-	-	-	17,802	68,910
Guest materials	Direct	-	-	916	-	-	916	6,316
Other guest expenses	Direct	-	-	6,012	-	-	6,012	8,679
Van expenses	Direct	16,956	-	-	-	-	16,956	6,756
Insurances	Usage	8,443	7,795	403	2,889	1,368	20,898	21,281
		456,587	611,724	61,867	264,256	137,859	1,532,293	2,201,215
<b>Support costs allocated to activities:</b>								
Premises – rent, rates and running costs	Usage	37,444	37,444	-	37,444	37,444	149,776	124,678
Recruitment and training	Usage	15,366	20,574	2,063	8,869	4,692	51,564	32,502
Printing, postage and stationery	Usage	1,133	1,517	152	654	346	3,802	5,286
Monitoring and evaluation	Usage	9,530	12,760	1,279	5,500	2,910	31,979	22,275
Audit	Usage	-	-	-	-	5,400	5,400	3,540
Auditor non-audit work	Usage	3,332	4,461	447	1,923	1,017	11,180	11,268
Legal and compliance	Usage	12,278	535	54	231	122	13,220	96,660
Telecommunications	Usage	2,790	3,736	375	1,610	852	9,363	12,825
IT expenses	Usage	15,385	20,600	2,065	8,880	4,698	51,628	53,612
Sundry expenses	Usage	3,506	4,694	471	2,024	1,106	11,801	23,399
Bank charges	Usage	642	859	86	370	196	2,153	1,926
Depreciation	Usage	14,284	8,077	810	3,482	1,807	28,460	27,141
		115,690	115,257	7,802	70,987	60,590	370,326	415,112
<b>Allocated costs</b>		572,277	726,981	69,669	335,243	198,449	1,902,619	2,616,327
<b>Reallocated support &amp; governance costs</b>	Usage	61,788	90,074	8,478	38,109	(198,449)	-	-
<b>Total expenditure 2023</b>		634,065	817,055	78,147	373,352	-	1,902,619	2,616,327
<b>Total expenditure 2022</b>		1,110,935	1,035,789	50,315	419,288	-	-	2,616,327

Basis of allocation of costs

Direct – directly attributable to the activity

Usage – estimated usage based on staff costs per activity or usage of space as appropriate

## Notes to the Financial Statements for the year ended 31 May 2023, continued

#### 4. Net Income

Net income is stated after charging:

	2023	2022
	£	£
Auditors' remuneration	5,400	3,540
Other non-audit services	11,180	11,268
Depreciation – owned assets	28,460	27,141
Other operating leases	147,196	104,914

#### 5. Trustees' Remuneration and Benefits

No remuneration or other benefits was paid to trustees in the year ended 31 May 2023 (2022: £nil).

Trustee expenses of £987 were incurred in the year. This relates to the reimbursement of food costs for evening meals in relation to one trustee's role as a volunteer co-ordinator in Glass Door's winter night shelters (2022: £21 in relation to recruitment expenses).

#### 6. Staff Costs

	2023	2022
	£	£
Wages and salaries	1,168,274	1,406,917
Social security costs	113,034	134,486
Employer's contribution to defined contribution pension schemes	23,260	29,116
Redundancy costs	-	10,192
Total Staff Costs (note 3)	1,304,568	1,580,711

Average number of employees during the year	40	55
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During the 16-week period in which our winter services were in operation (2022: 25-week period), the average number of employees was 63 (2022: 75). For the remainder of the year, the average number of employees was 30 (2022: 34).

The key management personnel consists of 7 roles. The total remuneration (including taxable benefits and employer's pension and social security contributions) of the key management personnel for the year was £344,763 (2022: six roles with total remuneration of £307,713). One employee received emoluments in excess of £60,000 (2022: nil). The emoluments for that employee were in excess of £80,000 but no more than £89,999.

Of the redundancy costs in the prior year, none remained unpaid at 31 May 2022.

## Notes to the Financial Statements for the year ended 31 May 2023, continued

## 7. Comparatives for the Statement of Financial Activities

For the year ended 31 May 2022

	Unrestricted funds	Restricted funds	2022 Total funds
	£	£	£
<b>INCOME AND ENDOWMENTS FROM:</b>			
Donations and grants	1,704,380	570,271	2,274,651
Bank interest receivable	1,594	-	1,594
Other income	676	-	676
<b>Total</b>	<b>1,706,650</b>	<b>570,271</b>	<b>2,276,921</b>
<b>EXPENDITURE ON:</b>			
Raising Funds	415,389	3,899	419,288
<b>Charitable activities</b>			
Winter Services	668,593	442,342	1,110,935
Casework	843,627	192,162	1,035,789
Day/Guest Services	49,261	1,054	50,315
<b>Total</b>	<b>1,976,870</b>	<b>639,457</b>	<b>2,616,327</b>
<b>NET INCOME</b>	<b>(270,220)</b>	<b>(69,186)</b>	<b>(339,406)</b>
<b>RECONCILIATION OF FUNDS</b>			
<b>Total funds brought forward</b>	<b>1,485,796</b>	<b>94,665</b>	<b>1,580,461</b>
<b>TOTAL FUNDS CARRIED FORWARD</b>	<b>1,215,576</b>	<b>25,479</b>	<b>1,241,055</b>

## Notes to the Financial Statements for the year ended 31 May 2023, continued

## 8. Tangible Fixed Assets

	Motor Vehicles £	Office Equipment £	Leasehold Improvements £	Total £
<b>COST</b>				
At 1 June 2022	28,211	88,703	1,460	118,374
Additions	-	11,080	3,312	14,392
Disposals	-	(17,395)	-	(17,395)
<b>At 31 May 2023</b>	<b>28,211</b>	<b>82,388</b>	<b>4,772</b>	<b>115,371</b>
<b>DEPRECIATION</b>				
At 1 June 2022	18,997	44,311	-	63,308
Disposals	-	(15,262)	-	(15,262)
Charge for year	7,054	20,710	696	28,460
<b>At 31 May 2023</b>	<b>26,051</b>	<b>49,759</b>	<b>696</b>	<b>76,506</b>
<b>NET BOOK VALUE</b>				
<b>At 31 May 2023</b>	<b>2,160</b>	<b>32,629</b>	<b>4,076</b>	<b>38,865</b>
At 31 May 2022	9,214	44,392	1,460	55,066

## 9. Debtors: Amounts Falling Due Within One Year

	2023 £	2022 £
Other debtors (rent deposit)	36,600	36,600
Gift Aid income tax recoverable	5,000	16,546
Accrued income receivable	2,945	10,747
Prepayments	21,835	21,675
	<b>66,380</b>	<b>85,568</b>

## Notes to the Financial Statements for the year ended 31 May 2023, continued

## 10. Creditors: Amounts Falling Due Within One Year

	2023	2022
	£	£
Social security and other taxes	26,191	46,199
Accruals	88,176	106,433
	<b>114,367</b>	<b>152,632</b>

## 11. Leasing Agreements

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2023	2022
	£	£
Within one year	124,900	113,793
Two to five years	56,623	11,634
Greater than five years	-	-

Due within one year includes the Glass Door offices rental of £114,684 (2022: £105,127).

## 12. Analysis of Net Assets Between Funds

	Unrestricted fund	Restricted funds	2023 Total funds	2022 Total funds
	£	£	£	£
Fixed assets	38,864	-	38,864	55,066
Current assets	1,460,852	4,473	1,465,325	1,338,621
Current liabilities	(114,367)	-	(114,367)	(152,632)
<b>Total funds 2023</b>	<b>1,385,349</b>	<b>4,473</b>	<b>1,389,822</b>	
Total funds 2022	1,215,576	25,479		1,241,055



## Notes to the Financial Statements for the year ended 31 May 2023, continued

## 13. Movement in Funds

	At 1 June 2022 £	Incoming resources £	Resources expended £	At 31 May 2023 £
<b>Unrestricted funds</b>				
General fund	1,215,576	1,452,199	(1,282,426)	1,385,349
<b>Restricted funds</b>				
Winter Services	-	447,750	(447,750)	-
Casework	25,479	144,123	(165,129)	4,473
	<u>25,479</u>	<u>591,873</u>	<u>(612,879)</u>	<u>4,473</u>
<b>TOTAL FUNDS</b>	<u>1,241,055</u>	<u>2,044,072</u>	<u>(1,895,305)</u>	<u>1,389,822</u>

## Comparative fund movements:

	At 1 June 2021 £	Incoming resources £	Resources expended £	At 31 May 2022 £
<b>Unrestricted funds</b>				
General fund	1,485,796	1,706,650	(1,976,870)	1,215,576
<b>Restricted funds</b>				
Winter Services	-	437,705	(437,705)	-
Casework	84,865	128,350	(187,736)	25,479
Other salaries	9,800	4,216	(14,016)	-
	<u>94,665</u>	<u>570,271</u>	<u>(639,457)</u>	<u>25,479</u>
<b>TOTAL FUNDS</b>	<u>1,580,461</u>	<u>2,276,921</u>	<u>(2,616,327)</u>	<u>1,241,055</u>

## Purpose of restricted funds:

- The Winter Services Fund is specifically to meet the cost of providing and staffing hostel accommodation and community dinner services for people experiencing homelessness during the period when shared shelter accommodation was not permitted and any expenses incurred in providing such services.
- The Casework Fund is specifically to meet the costs of providing assistance and referral services to winter accommodation and day centre guests.
- The Other Salaries Fund is provided to meet the salary costs of particular staff members as specified by the donors.

## Notes to the Financial Statements for the year ended 31 May 2023, continued

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### 14. Related Party Disclosures

Trustee expenses of £987 were incurred in the year. This relates to the reimbursement of food costs for evening meals in relation to one trustee's role as a volunteer co-ordinator in Glass Door's winter night shelters (2022: £21 in relation to recruitment expenses). There were no other related party transactions for the year ended 31 May 2022 (2022: £nil).

## Financial and In-kind Supporters

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Glass Door would like to thank all the volunteers, schools, churches, individuals, businesses, trusts and foundations whose contributions made it possible to deliver our services this past year. Here we acknowledge some of our wonderful supporters.

### Charitable Trusts and Foundations

A G Golding Charitable Trust	Marsh Charitable Trust
Allegro Trust	The Matson Ground Charitable Trust
An Extra Mile Charitable Trust	The Mercers' Company
Ann Jane Green Trust	The Michael Barnard Charitable Trust
The Anthony & Pat Charitable Foundation	Na Mokulua
Arnold Clark Community Fund	The Ogilvie Charities
Blakemore Foundation	O'Neill Family Trust
The C.G. Hacking Charitable Trust	Orange Tree Trust
The Cadogan Charity	Pemberton Fund
CAF America	The Persula Foundation
The Calleva Foundation	The Peter Stebbings Memorial Charity
Charles and Kaaren Hale Family Foundation	R N and G Maini Charitable Trust
Chelsea Foundation	Razey Family Trust
Daughters of The Cross Provincialate	The Roger De Haan Charitable Trust
Desmond Harris Charitable Trust	The Ron & Lyn Peet Trust
Dischma Charitable Trust	The Simon and Hani Cox Charity
Drapers' Charitable Fund	Sir James Roll Charitable Trust
Eranda Rothschild Foundation	Souter Charitable Trust
The Fitton Trust	St Martin in The Fields Charity
The Foyle Foundation	St Paul's German Evangelical Reformed Church Trust
Fund For Human Need	Stelios Philanthropic Foundation
The Generation Foundation	Strand Parishes Trust
Glasspool Charitable Trust	StreetSmart
Hammersmith & Fulham Giving	Talisman Charitable Trust
The Heinz, Anna & Carik Kroch Foundation	Tinsley Charitable Trust
Hornby Lonsdale Charitable Trust	Tolkien Trust
Inner London Magistrates' Court's Poor Box Charity	Wates Foundation
The Joyce Kathleen Stirrup Charity Trust	The Westminster Almshouses Foundation
The Julia and Hans Rausing Trust	The Whinfell Charitable Fund
The Keith Coombs Trust	The William Allen Young Charitable Trust
The Kensington & Chelsea Foundation	The Wimbledon Foundation
LHA London Ltd	Wogen Anniversary Trust
London Community Foundation	The Worshipful Company of Basketmakers 2011 Trust
The Margaret De Sousa Deiro Fund	The Worshipful Company of Builders' Merchants
MariaMarina Foundation	The Worshipful Company of Insurers
Mark Stolkin Foundation	

## Financial and In-kind Supporters - continued

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### Charities, Community and Voluntary Groups

Christchurch Area Residents Association  
East Sheen Allotments Society  
Freemasons' Grand Charity  
Friends of The Elderly  
Fulham and Hammersmith Choral Society  
Hammersmith Bid  
The Honourable Society of Lincoln's Inn  
Housing Justice  
Inner Wheel Club of Chelsea & Westminster  
Philanthropunks  
Prince of Wales's Royal Arch Chapter  
Rotary Club of Putney  
Saint Benedicts & Fairstore  
Saint Martin Singers  
Save The Sutton Estate  
Social Bite

### Educational Institutions

Bromley High Junior School  
Burlington House School  
Christ Church Primary School  
Collis Primary School  
The Fulham Boys School  
Godolphin and Latymer School  
The Harrodian School  
The Hurlingham School  
Kensington Prep School  
King's House School  
Lady Margaret School  
Park Walk Primary School  
Newton Prep  
Southbank International School  
St Mary's Calne  
St Mary's CE Primary School  
St Paul's Boys School  
Wandsworth Preparatory School

## Financial and In-kind Supporters - continued

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### Companies and Local Businesses

Accenture	News Corp
Amazon Smile Europe	Olympia Auctions
Antin Infrastructure Partners	Peter Jones & Partners
Blacklock	Properly
Bolney Estate	Rathbones
Brunswick Group	Riverstone
Canvas Events	Royal Warrant Holders Association
CMS Cameron McKenna LLP	Schroder Investment Management
Construction Health & Safety Group	Scottish Power
Europa Capital Partners LLP	Shearwater Global
Evolve Gym	Spider
Fenwick Elliott LLP	Stand4 Socks
Imagination Industries Incubator	State Street Matching
Intermediate Capital Group	Taylor Wessing
John D Wood (Chelsea Green)	Tlc London
Knight Harwood Ltd	Tsunami Axis Ltd
Lane, Clark & Peacock LLP	Unitrust Protection Services
Linklaters LLP	Vengrove Real Estate Management
Lloyds Banking Group	Vitol Services Ltd
Manolete Partners	Warrener Stewart
Martins Properties	Waverton Investment Management
Nando's UK & IRE	Weightmans
NDL Software Ltd	Weil Gotshal & Manges (London) LLP
Nest Relocations	Whole Foods Fulham
Newcore Capital	

## Financial and In-kind Supporters - continued

### Religious Institutions

All Saints, East Sheen  
 All Saints, Fulham  
 All Saints, Putney  
 All Saints, Tooting  
 Ascension Church Balham\*  
 Barnes Methodist Church\*  
 Bishop of Southwark's Lent Fund  
 Brompton Oratory  
 Chelsea Methodist Church\*  
 Chelsea Old Church  
 Christ Church, East Sheen  
 Essex Church  
 First Church of Christ Scientist  
 German Christ Church  
 Holy Trinity Brompton  
 Holy Trinity Brook Green  
 Holy Trinity Sloane Square  
 HTB Queen's Gate\*  
 The Moravian Church  
 Our Lady of Pity and St Simon Stock  
 Our Lady of Victories, Kensington\*  
 Putney Methodist Church  
 Richmond Team Ministry  
 Rivercourt Methodist Church\*  
 Sisters of Nazareth  
 Society of the Sacred Heart  
 St Andrew's Church, Chelsea  
 St Barnabas, Clapham Common\*  
 St Barnabas, Kensington\*  
 St Barnabas, Pimlico  
 St Barnabas, Southfields\*  
 St Columba's Church of Scotland\*  
 St Cuthbert's, Earls Court\*

St Dionis Church  
 St Helen's Church, North Kensington  
 St John The Divine, Earlsfield  
 St John With St Andrew, Chelsea  
 St John's Fulham\*  
 St Luke's & Christ Church, Chelsea\*  
 St Luke's Church, Battersea\*  
 St Luke's Redcliffe Gardens\*  
 St Margaret's Church, Putney  
 St Mark's Battersea Rise  
 St Mary Abbots Parish Church  
 St Mary's Barnes  
 St Mary's Battersea  
 St Mary the Boltons  
 St Mary's Bourne Street  
 St Mary's Putney\*  
 St Mary's with St George's German Lutheran Church  
 St Matthew's Fulham  
 St Michael & St George, White City  
 St Michael's Church, Southfields\*  
 St Michael's Wandsworth Common\*  
 St Paul's Wimbledon Parkside  
 St Peter's Battersea\*  
 St Peter's Notting Hill\*  
 St Peter's Hammersmith  
 St Philip's Church, W8\*  
 St Richard's Ham  
 St Simon's Rockley Road  
 St Simon Zelotes  
 United Benefice of Holland Park

\* These churches provided winter night shelter venues in 2022-23