

JUST DROP- IN YOUTH INFO & ADVICE LIMITED

England & Wales · Charity number 1081416

Details

Other names JUST DROP- IN

Status Registered

Legal form Charitable company

Company number [03884673](#)

Registered 2000-07-04

Register [View on the Charity Commission register](#)

Contact

Address Bridge House
15 Brook Street
Macclesfield
Cheshire
SK11 7AA

Phone 01625 665079

Email hello@justdropin.co.uk

Website www.justdropin.co.uk

Activities

Objects: TO ADVANCE EDUCATION AND RELIEVE POVERTY AND SICKNESS, IN PARTICULAR BUT NOT EXCLUSIVELY, TO PERSONS BETWEEN THE AGES OF 12 AND 25 WHO LIVE IN OR NEAR MACCLESFIELD, CHESHIRE, WITHOUT DISTINCTION OF SEX, SEXUAL ORIENTATION, RACE, DISABILITY OR OF POLITICAL, RELIGIOUS OR OTHER OPINIONS.

Activities: The provision of information, advice and counselling services to young people between the ages of 12 to 25 living in the area of Macclesfield.

Classification

- **How:** Provides Advocacy/advice/information
- **What:** Education/training
- **Who:** Children/young People

Geography

- **Area of benefit:** IN OR NEAR MACCLESFIELD, CHESHIRE
- Cheshire East

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£659,165	£679,091	£307,567	13
2024-03-31	£599,298	£602,729	£322,052	13
2023-03-31	£567,770	£555,923	£303,849	12
2022-03-31	£491,002	£532,570	-	-
2021-03-31	£411,842	£375,199	-	-

Trustees

Name	Role	Appointed
Andrew Michael Bailey		2020-09-04
Brian Evans		2023-01-30
Daniel John Blackman		2024-10-16
Faye Ronan		2024-10-16
Judith Elizabeth Amey		2021-04-26
Katie Reid		2018-01-29
Mx Morgan Arrow Jones		2020-01-27
Steven William Waltho		2023-01-30

JUST DROP- IN YOUTH INFO & ADVICE LIMITED

England & Wales - Charity number 1081416

Accounts

REGISTERED COMPANY NUMBER: 03884673 (England and Wales)
REGISTERED CHARITY NUMBER: 1081416

**Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2025
for
Just Drop-In Youth Info & Advice Limited**



Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

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for the Year Ended 31 March 2025**

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**Report of the Chair
for the Year Ended 31 March 2025**

Summary

The year has seen JDI respond positively to a difficult and challenging year. Despite a taxing economic and social environment and a continued difficult funding scenario the charity was able to flex and respond to meet the needs of local young people and parents. However, some trade-offs were required whilst we sustained our whole service offer the increase in young people presenting with more complex needs and funding constraints meant we had to make the difficult decision to limit counselling services by increasing the access age to 14 from 1/3/25. Despite this we handled a similar number of general enquiries to last year 1,329 and a 7% increase in referrals to 958 in total. Interestingly this is nearly a doubling of the numbers referred only 5 years ago in 2019/20. Feedback questionnaires confirmed that 96% of attendees stated that the help they received was good with the convenience of appointments being the greatest challenge.

Safeguarding continues to be given the highest priority in the organisation. We supported more young people with clinical risk factors and higher social needs. Statutory services are under huge pressure with long waiting times which has impacted on our own service delivery. As a response to this we took the difficult decision to reduce our work with younger children and to redeploy an experienced team member to Clinical Lead for the Counselling Team in order to better respond to the more complex environment in which we are now operating. We continue to work within our policies, procedures, and audit framework with an emphasis on training opportunities for our staff and volunteers and to hold our annual Safeguarding Day focusing on challenging topics.

The successes we achieved in these difficult circumstances are due to the continued hard work from all the staff and the generous support from volunteers. Additionally, it is important to state that we provided a proportionate service across our footprint; Macclesfield 59%, Wilmslow 12%, Poynton 14%, Knutsford 12%, the rest 3%.

Specific offerings

The following section gives a deeper insight and some highlights to the various services we offered:

The Counselling Service was offered across both school and community venues and demand remains high. Consequently, waiting times for assessment were at 4 weeks and allocation post assessment started to grow longer later in the year. Outcome data showed we continued to make a positive impact in young people's lives.

Therapeutic Group work has grown and evolved providing safe spaces for young people in both Macclesfield and Knutsford with a successful art therapy project in Poynton.

Well-being services demand outstripped our ability to respond and resulted in periods where we could not accept new referrals. Despite this we still reached high numbers of high need individuals and made good use of our life skills kitchen MyPad across all parts of the service.

Mentoring delivered 555 sessions of support for young people to help with: social isolation 27%, employment & education 26%, emotional health 25%, relationships 7% (other categories 5% or less each). Mentees presented with complex social circumstances and hence had a varied set of needs. 67% of young people accessing mentoring live in an area identified as being in the top 30% of national deprivation. They all set personal goals in the mentoring process and showed excellent progress against them moving from an average score of 2.13 / 10 at the start to 8.9 / 10 at the review stage.

Group work saw 179 young people attend a mixture of short and long term groups. These included social support, PT sessions, summer activity programme, LGBTQ+, singing, lego, reading group and more. The team aim to build on this success as it is clear the sustainable positive impact these groups have on young lives.

Peer support programmes were delivered via Youth Mental Health First Aid and Youth Mental Health Aware qualifications enabling young people who want to support other young people. Increased confidence and knowledge are the key measurable outputs.

Youth Participation is a key tenet of how the charity operates. Our Youth Advisory Board (YAB) continued to be pivotal in meaningful contributions to a number of funding bids, recruitment and selection and in the direction of the charity. Indeed, a plan is in place to advance a YAB member to the full trustee Board in H2 2025. We continue to seek numerous opportunities to consult widely with young people on the future of our services and to take on their ideas. Of note is our consultation on our Equality and Diversity Improvement Plan.

Work with Parents was consolidated over the last 12 months supporting 147 parents across our offer. The impact and feedback of the courses was evident across all measures. Of note though was the fact only 12% of parents lived in an area of highest socio-economic need which we aim to improve in 2025/2026.

**Report of the Chair
for the Year Ended 31 March 2025**

Work with Professional Network in Cheshire East. We partnered with Visyon to commission the Solihull Approach online courses for professionals focusing on enhancing understanding of trauma, attachment, and brain development. 243 accessed a course in our footprint. Additionally we delivered 26 Mental Health courses to professionals including school nurses and family support workers.

Finances

Our planned budget for 2024/25 was an ambitious £682,845. This meant we started the year with a shortfall in guaranteed funding of £301,081. With a reshaping of our counselling offer as described earlier and a tremendous effort by all the team especially the fundraising team this shortfall was reduced to £19,926 by the end of the financial year.

Our income for the year was £659,165 and expenditure £679,001 leading to a deficit of £14,485 after gains on investments. We closed with a cash balance of £137,682 and closing investments of £205,356.

This positive progress with more diversified funding has meant we entered the 2025/26 financial year in a more promising position and momentum of being chosen as one of the two AstraZeneca Charities of the Year over the next 2 years and have attracted a number of new donors. Additionally we were delighted to welcome a new patron, Sheree Murphy, who balances being a mum of four with a career in tv and the wider media. We look forward to Sheree's support in broadening awareness of the great work that JDI delivers.

Finally on behalf of the whole trustee team I would like to thank our staff, contractors, funders, volunteers and clients for enabling JDI to help so many young people.



.....
A M Bailey - Trustee

**Report of the Trustees
for the Year Ended 31 March 2025**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

We are here to help and support children & young people who are finding life hard. We have a heartfelt commitment to improve their mental health and wellbeing, helping them to find their feet.

For all who drop-in, we seek to: create a safe space; instill a sense of self-worth and hope; relieve their struggles; embrace and develop their strengths; and build their resilience to face the world with renewed self-confidence.

Our aim is that they grow to their full potential as individuals and live fulfilled lives as members of their communities.

STRATEGIC REPORT

Investment policy

Our reserves have continued to be held partly in fluctuating value investments and partly in bank accounts.

Our listed investments increased in value during the year by £5,441 (2024 - Increased £21,634), including re-invested interest and dividends.

Financial review

Net deficit, after realised gains and losses on investments, for 2024/25 was £14,485 (2023/24 - Surplus £18,203).

Reserves policy

Our reserves at 31 March 2025 were £307,567 (2024 - £322,052).

We continue to maintain our unrestricted reserves in line with our policy to allow us a period of 6 months to seek replacement funding if necessary whilst continuing the service to young people and providing security to our staff. This includes 6 months of permanent staff costs, 6 months' rent and 6 month's bills.

Additional reserves should also be maintained to fund any close down costs should replacement funding not be secured.

This will be reviewed in February every year with an additional allowance for inflation.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Organisation is a charitable company limited by guarantee, incorporated on 23 November 1999 and registered as a charity on 4 July 2000. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

Governing Bodies

The Board of Trustees are responsible for the overall governance of the charity.

Recruitment and appointment of new trustees

The trustees are responsible for the appointment of new trustees. New trustees will only be appointed after due consideration is given to eligibility, personal competence and specialist skills.

Induction and training of new trustees

New trustees, when appointed, are inducted into the working of the charity by the existing trustees.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03884673 (England and Wales)

Just Drop-In Youth Info & Advice Limited

**Report of the Trustees
for the Year Ended 31 March 2025**

Registered Charity number

1081416

Registered office

Bridge House
15 Brook Street
Macclesfield
Cheshire
SK11 7AA

Trustees

K E Reid
M A Jones
A M Bailey
J E Amey
B Evans
S W Waltho
F Ronan (appointed 16.10.24)
D J Blackman (appointed 16.10.24)

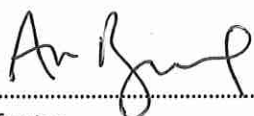
Company Secretary

J K Shadforth

Independent Examiner

David Taylor
Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 9 October 2025 and signed on the board's behalf by:



.....
A M Bailey - Trustee

**Independent Examiner's Report to the Trustees of
Just Drop-In Youth Info & Advice Limited**

Independent examiner's report to the trustees of Just Drop-In Youth Info & Advice Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Taylor BFP FCA
The Institute of Chartered Accountants in England and Wales

Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Date: 9/10/25

Just Drop-In Youth Info & Advice Limited

Statement of Financial Activities
for the Year Ended 31 March 2025

	Notes	Unrestricted fund £	Restricted fund £	31.3.25 Total funds £	31.3.24 Total funds £
INCOME FROM					
Donations, grants and commissioned services	2	539,508	119,313	658,821	598,838
Investment income	3	<u>344</u>	<u>-</u>	<u>344</u>	<u>460</u>
Total		<u>539,852</u>	<u>119,313</u>	<u>659,165</u>	<u>599,298</u>
EXPENDITURE ON					
Charitable activities					
	4				
Counselling contractors' fees		61,726	7,375	69,101	78,816
Salaries		360,425	80,725	441,150	383,300
Pension		13,323	2,202	15,525	13,459
Office expenses		43,412	12,491	55,903	52,121
Volunteer and travel expenses		19,543	8,743	28,286	15,472
Repairs and maintenance		2,592	-	2,592	1,651
Training expenses		4,564	6,514	11,078	11,480
Rent		19,343	7,297	26,640	22,000
Fundraising consultants		3,716	-	3,716	1,715
Subscriptions and DBS checks		2,815	-	2,815	4,956
Bank charges		60	-	60	106
Insurance		2,746	2,897	5,643	6,338
Office and IT equipment		10,539	1,583	12,122	7,953
Events and marketing		1,010	1,058	2,068	709
Accountancy		<u>2,392</u>	<u>-</u>	<u>2,392</u>	<u>2,653</u>
Total		<u>548,206</u>	<u>130,885</u>	<u>679,091</u>	<u>602,729</u>
Net gains on investments		<u>5,441</u>	<u>-</u>	<u>5,441</u>	<u>21,634</u>
NET INCOME/(EXPENDITURE)		(2,913)	(11,572)	(14,485)	18,203
Transfers between funds	12	<u>8,071</u>	<u>(8,071)</u>	<u>-</u>	<u>-</u>
Net movement in funds		5,158	(19,643)	(14,485)	18,203
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>294,607</u>	<u>27,445</u>	<u>322,052</u>	<u>303,849</u>
TOTAL FUNDS CARRIED FORWARD		<u>299,765</u>	<u>7,802</u>	<u>307,567</u>	<u>322,052</u>

Just Drop-In Youth Info & Advice Limited

Balance Sheet
31 March 2025

	Notes	Unrestricted fund £	Restricted fund £	31.3.25 Total funds £	31.3.24 Total funds £
CURRENT ASSETS					
Debtors	9	3,923	-	3,923	9,470
Investments	10	205,356	-	205,356	249,915
Prepayments and accrued income		5,728	-	5,728	1,311
Cash at bank and in hand		<u>129,880</u>	<u>7,802</u>	<u>137,682</u>	<u>71,197</u>
		344,887	7,802	352,689	331,893
CREDITORS					
Amounts falling due within one year	11	(45,122)	-	(45,122)	(9,841)
		<u>299,765</u>	<u>7,802</u>	<u>307,567</u>	<u>322,052</u>
NET CURRENT ASSETS					
		<u>299,765</u>	<u>7,802</u>	<u>307,567</u>	<u>322,052</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>299,765</u>	<u>7,802</u>	<u>307,567</u>	<u>322,052</u>
NET ASSETS					
		<u>299,765</u>	<u>7,802</u>	<u>307,567</u>	<u>322,052</u>
FUNDS					
	12				
Unrestricted funds				299,765	294,607
Restricted funds				<u>7,802</u>	<u>27,445</u>
TOTAL FUNDS					
				<u>307,567</u>	<u>322,052</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The financial statements were approved by the Board of Trustees and authorised for issue on 9 October 2025 and were signed on its behalf by:



.....
A M Bailey - Trustee

Just Drop-In Youth Info & Advice Limited

Cash Flow Statement
for the Year Ended 31 March 2025

	Notes	31.3.25 £	31.3.24 £
Cash flows from operating activities			
Cash generated from operations	1	<u>60,700</u>	<u>(29,012)</u>
Net cash provided by/(used in) operating activities		<u>60,700</u>	<u>(29,012)</u>
Cash flows from investing activities			
Gain on Investment values		5,441	-
Interest received		<u>344</u>	<u>460</u>
Net cash provided by investing activities		<u>5,785</u>	<u>460</u>
Change in cash and cash equivalents in the reporting period			
Cash and cash equivalents at the beginning of the reporting period		<u>71,197</u>	<u>99,749</u>
Cash and cash equivalents at the end of the reporting period		<u>137,682</u>	<u>71,197</u>

Notes to the Cash Flow Statement
for the Year Ended 31 March 2025

1. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES			
	31.3.25		31.3.24
	£		£
Net (expenditure)/income for the reporting period (as per the Statement of Financial Activities)	(14,485)		18,203
Adjustments for:			
Losses/(gain) on investments	39,118		(21,634)
Interest received	(344)		(460)
Decrease in debtors	1,130		24,197
Increase/(decrease) in creditors	<u>35,281</u>		<u>(49,318)</u>
Net cash provided by/(used in) operations	<u>60,700</u>		<u>(29,012)</u>
2. ANALYSIS OF CHANGES IN NET FUNDS			
	At 1.4.24	Cash flow	At 31.3.25
	£	£	£
Net cash			
Cash at bank and in hand	<u>71,197</u>	<u>66,485</u>	<u>137,682</u>
	<u>71,197</u>	<u>66,485</u>	<u>137,682</u>
Liquid resources			
Deposits included in cash	-	-	-
Current asset investments	<u>249,915</u>	<u>(44,559)</u>	<u>205,356</u>
	<u>249,915</u>	<u>(44,559)</u>	<u>205,356</u>
Total	<u>321,112</u>	<u>21,926</u>	<u>343,038</u>

Notes to the Financial Statements
for the Year Ended 31 March 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS, GRANTS AND COMMISSIONED SERVICES

	31.3.25	31.3.24
	£	£
Donations	86,930	105,460
Grants and commissioned services	519,470	461,630
Other Income	<u>52,421</u>	<u>31,748</u>
	<u>658,821</u>	<u>598,838</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2025

2. DONATIONS, GRANTS AND COMMISSIONED SERVICES - continued

Grants received, included in the above, are as follows:

	31.3.25	31.3.24
	£	£
Cheshire East - Early Help Funding	-	94,983
Cheshire East Surge	-	100,327
Garfield Weston Foundation	2,500	-
Cheshire East - Healthy Young Minds Contract	156,800	-
Integrated Commissioning Board (Eastern Cheshire Place) - Thrive Initiative	34,209	33,825
Integrated Commissioning Board (Eastern Cheshire Place) - Under 13	53,248	52,851
Cheshire Community Foundation - Knutsford Project	-	12,668
The National Lottery - 18+ Counselling Grant	62,897	61,607
Cheadle Royal Hospital Trust - Mentoring Grant	-	8,161
Anonymous Family Trust (MFCT)	6,750	25,958
TNL 18+ Group	-	8,993
Charlie Waller Trust	-	6,210
Wilmslow Counselling at the Undercroft	-	8,568
Cheshire East - Cost of Living	-	8,531
Cheshire Community Foundation - Financial Wellbeing	-	10,027
CCF - Knutsford Underserved	4,975	-
DISA Grant for singing group	2,000	1,000
Macclesfield Academy	2,500	5,000
Knutsford Academy	7,750	5,000
All Hallows Catholic College	33,542	13,542
Cheshire Community Foundation - Poynton Parent Project	-	2,491
Manchester Airport Community Trust Fund	-	894
National Rail Grant	-	494
Macclesfield Art Society	-	500
The Broome Family Charitable Trust	5,834	-
Pilgrim Trust	29,055	-
The National Lottery - Mentoring	8,721	-
St. James' Place - Create and Relate	5,831	-
Integrated Commissioning Board (Eastern Cheshire Place) - Neurodiversity Initiative	66,032	-
One Stop - MyPad	1,000	-
Medicash Grant	2,500	-
CCF - Poynton Create	15,132	-
UKH Foundation	5,000	-
The Schreier Foundation	2,000	-
Zedra Trust	3,000	-
The CMS Social Impact Fund	3,463	-
The Sir Jules Thorn Charitable Trust	2,000	-
The Lee & Bakirgian Family Trust	350	-
Poynton Town Council	1,255	-
Knutsford Town Council	1,126	-
	<u>519,470</u>	<u>461,630</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2025

3. INVESTMENT INCOME

	31.3.25	31.3.24
	£	£
Deposit account interest	<u>344</u>	<u>460</u>

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 5) £	Totals £
Counselling contractors' fees	69,101	-	69,101
Salaries	441,150	-	441,150
Pension	15,525	-	15,525
Office expenses	55,903	-	55,903
Volunteer and travel expenses	28,286	-	28,286
Repairs and maintenance	2,592	-	2,592
Training expenses	11,078	-	11,078
Rent	26,640	-	26,640
Fundraising consultants	3,716	-	3,716
Subscriptions and DBS checks	2,815	-	2,815
Bank charges	60	-	60
Insurance	5,643	-	5,643
Office and IT equipment	12,122	-	12,122
Events and marketing	2,068	-	2,068
Accountancy	-	<u>2,392</u>	<u>2,392</u>
	<u>676,699</u>	<u>2,392</u>	<u>679,091</u>

5. SUPPORT COSTS

	Governance costs £
Accountancy	<u>2,392</u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Notes to the Financial Statements - continued
for the Year Ended 31 March 2025

7. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.25	31.3.24
Full-time equivalent	<u>13</u>	<u>11</u>

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME FROM			
Donations, grants and commissioned services	448,614	150,224	598,838
Investment income	<u>460</u>	<u>-</u>	<u>460</u>
Total	<u>449,074</u>	<u>150,224</u>	<u>599,298</u>
EXPENDITURE ON			
Charitable activities			
Counselling contractors' fees	62,420	16,396	78,816
Salaries	305,955	77,345	383,300
Pension	10,927	2,532	13,459
Office expenses	43,740	8,381	52,121
Volunteer and travel expenses	4,480	10,992	15,472
Repairs and maintenance	1,182	469	1,651
Training expenses	5,600	5,880	11,480
Rent	12,567	9,433	22,000
Fundraising consultants	1,715	-	1,715
Subscriptions and DBS checks	3,956	1,000	4,956
Bank charges	106	-	106
Insurance	4,716	1,622	6,338
Office and IT equipment	6,890	1,063	7,953
Events and marketing	180	529	709
Accountancy	<u>2,653</u>	<u>-</u>	<u>2,653</u>
Total	<u>467,087</u>	<u>135,642</u>	<u>602,729</u>
Net gains on investments	<u>21,634</u>	<u>-</u>	<u>21,634</u>
NET INCOME	3,621	14,582	18,203
RECONCILIATION OF FUNDS			
Total funds brought forward	290,983	12,866	303,849
TOTAL FUNDS CARRIED FORWARD	<u>294,604</u>	<u>27,448</u>	<u>322,052</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2025

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25	31.3.24
	£	£
Other debtors	<u>3,923</u>	<u>9,470</u>

10. CURRENT ASSET INVESTMENTS

	31.3.25	31.3.24
	£	£
Listed investments	<u>205,356</u>	<u>249,915</u>

During the year, a withdraw was made from the investment fund of £50,000.
Current market value at 31 March 2025 - £205,356 (2024 - £249,915).

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25	31.3.24
	£	£
Trade creditors	901	-
Social security and other taxes	8,964	-
Payroll pension creditor	-	1,462
Deferred income	29,213	6,975
Accrued expenses	<u>6,044</u>	<u>1,404</u>
	<u>45,122</u>	<u>9,841</u>

12. MOVEMENT IN FUNDS

	At 1.4.24	Net movement in funds	Transfers between funds	At 31.3.25
	£	£	£	£
Unrestricted funds				
General fund	294,607	(2,913)	8,071	299,765
Restricted funds				
Restricted	27,445	(11,572)	(8,071)	7,802
	<u>322,052</u>	<u>(14,485)</u>	<u>-</u>	<u>307,567</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Gains and losses	Movement in funds
	£	£	£	£
Unrestricted funds				
General fund	539,852	(548,206)	5,441	(2,913)
Restricted funds				
Restricted	119,313	(130,885)	-	(11,572)
	<u>659,165</u>	<u>(679,091)</u>	<u>5,441</u>	<u>(14,485)</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2025

12. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.23 £	Net movement in funds £	At 31.3.24 £
Unrestricted funds			
General fund	290,983	3,624	294,607
Restricted funds			
Restricted	12,866	14,579	27,445
TOTAL FUNDS	<u>303,849</u>	<u>18,203</u>	<u>322,052</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	449,074	(467,084)	21,634	3,624
Restricted funds				
Restricted	150,224	(135,645)	-	14,579
TOTAL FUNDS	<u>599,298</u>	<u>(602,729)</u>	<u>21,634</u>	<u>18,203</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	290,983	711	8,071	299,765
Restricted funds				
Restricted	12,866	3,007	(8,071)	7,802
TOTAL FUNDS	<u>303,849</u>	<u>3,718</u>	<u>-</u>	<u>307,567</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2025

12. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	988,926	(1,015,290)	27,075	711
Restricted funds				
Restricted	269,537	(266,530)	-	3,007
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>1,258,463</u>	<u>(1,281,820)</u>	<u>27,075</u>	<u>3,718</u>

Transfers between funds

The transfer of costs between the Restricted fund and the General fund provides a reserve for future premises development.

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

Just Drop-In Youth Info & Advice Limited

Detailed Statement of Financial Activities
for the Year Ended 31 March 2025

	31.3.25	31.3.24
	£	£
INCOME		
Donations, grants and commissioned services		
Donations	86,930	105,460
Grants and commissioned services	519,470	461,630
Other Income	<u>52,421</u>	<u>31,748</u>
	658,821	598,838
Investment income		
Deposit account interest	<u>344</u>	<u>460</u>
Total incoming resources	659,165	599,298
EXPENDITURE		
Charitable activities		
Direct costs	676,699	600,076
Support costs		
Governance costs		
Accountancy and payroll fees	<u>2,392</u>	<u>2,653</u>
Total resources expended	<u>679,091</u>	<u>602,729</u>
Net expenditure before gains and losses	(19,926)	(3,431)
Realised recognised gains and losses		
Realised gains/losses on current asset investments	<u>5,441</u>	<u>21,634</u>
Net (expenditure)/income	<u>(14,485)</u>	<u>18,203</u>

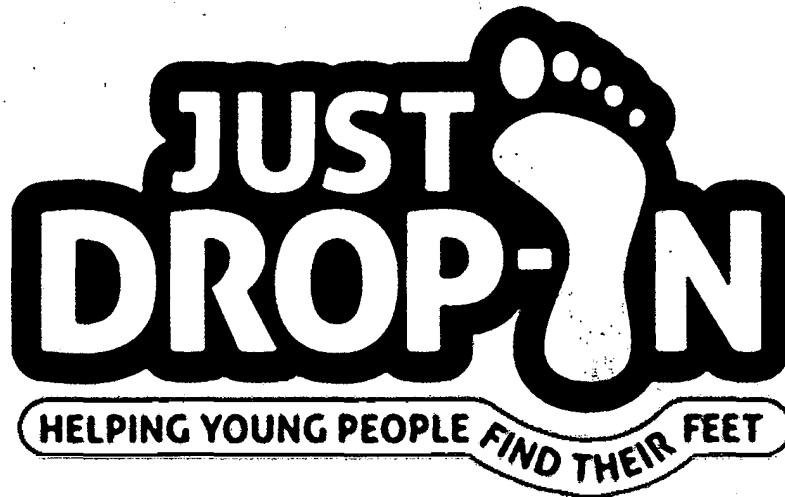
JUST DROP- IN YOUTH INFO & ADVICE LIMITED

England & Wales - Charity number 1081416

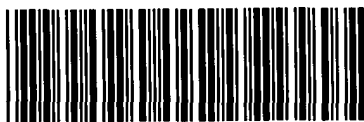
Accounts

REGISTERED COMPANY NUMBER: 03884673 (England and Wales)
REGISTERED CHARITY NUMBER: 1081416

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2024
for
Just Drop-In Youth Info & Advice Limited



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COMPANIES HOUSE

Just Drop-In Youth Info & Advice Limited

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for the Year Ended 31 March 2024**

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Just Drop-In Youth Info & Advice Limited

Report of the Chair for the Year Ended 31 March 2024

Introduction

The charity invested time revisiting and refining our Charitable Purpose to ensure that in a changing world we remain relevant and focused on where we make a difference. It's worth sharing below to set the tone for this report.

Our Purpose

- We are here to help and support children and young people who are finding life hard. We have a heartfelt commitment to improving their mental health and wellbeing, helping them to find their feet.
- For all who drop in, we seek to: create a safe space; instil a sense of self-worth and hope; relieve their struggles; embrace and develop their strengths; and build their resilience to face the world with renewed self-confidence.
- Our aim is that they grow to their full potential as individuals and live fulfilled lives as members of their communities.

We continued with the same stability and success of the previous year borne out of the quality of our people (volunteers, contractors, Trustees and employees) our commitment to Impact Practice and learning, Participation and our approach to governance, finance and fundraising.

This solid platform enabled us to innovate and develop to meet needs, but also to respond to both new and mounting challenges without sustained negative impacts upon service delivery. The charity was able to respond robustly to its Purpose, and we were pleased to increase the accessibility of our counselling and parenting services and decrease waiting times. This meant redistributing some resources to better reflect the local population (roughly a 60% Macclesfield, 10% Wilmslow, 15% Poynton and 15% Knutsford split) we anticipated that this transition would take a number of years to achieve but whilst some inequalities of access still remain (particularly relating to Wellbeing Services) overall our services provide good geographical coverage. The development of our small Knutsford Hub was a particular highlight of the year and enabled some of this positive change.

Challenges have continued to come from high demand and significantly increased complexity in the face of a very difficult financial climate. Challenges have been exacerbated by the external environment, particularly towards the end of the year with waiting lists for statutory services growing exponentially, and some systems changing. Both have brought higher demand for the service without increased investment.

Due to financial pressures, we were unable to develop and expand our Wellbeing Service Offer as we would have hoped and at times we had to limit access. Towards the end of the year, we were able to develop some new initiatives and hope to increase capacity next year.

Satisfaction levels from all stakeholders remain very high. 95% of children out of 396 respondents using the Experience of Service Questionnaire said the help they had received was certainly good.

Overall Service Demand

Our most robust indicator for overall demand is our general enquiry label which captures all initial contacts to the service. It recorded 1,439 enquiries in the year versus 1,193 enquiries for the previous year. Demand was at its highest ever level with enquiries being more complex than in previous years and the initial contact team dealing with more people in higher levels of distress and complexity.

In 2022-2023 we introduced a new Triage system to ensure that the right young people were accessing the right service at the right time. This proved to be a vital initiative and one which continued all last year. With increasing pressures and issues within statutory services we have experienced a sharp rise in inappropriate referrals to our service, in some months the team have had to Triage over 20 cases. In total, we undertook 178 Triage cases took up 228 hours of the Counselling team's time. 28% (50) of the Triage cases were assessed as requiring a specialist service. Managing this impact on the JDI counselling team workload is a key focus for this year.

Counselling

Demand for our counselling services remained high, with 496 individuals receiving a service. We increased our reach across a number of locations. We were enabled by some financial contributions from high schools to maintain or increase our in-school provision. Our counselling provision is now in the following locations:

Macclesfield Brook Street Offices
Knutsford Watson Building Offices
Wilmslow Youth
Poynton Civic Centre
Poynton High School
Tytherington School
Knutsford Academy
All Hallows Catholic College
Macclesfield Academy

Just Drop-In Youth Info & Advice Limited

Report of the Chair for the Year Ended 31 March 2024

We have seen an ongoing trend of younger children accessing our services with the younger age group (8-13 yrs) increasing from 36% of referrals to 43%.

Waiting times improved significantly over the year with average waiting time for an assessment being 4 weeks. The average number of people on the list waiting for allocation post-assessment was 12. This was achieved by increased efficiencies (reminding people about appointments) and increasing the number of counsellors who could undertake assessments. Unfortunately, we finished the year with increasing waiting times due to some staff sickness combined with increased referrals. It is interesting that there was no negative feedback about waiting times within ESQ measures (Experience of Service Questionnaires) this year, which reflects the positive improvements made.

The following quotes give some flavour of our counselling service:

"Being able to speak and express my feelings. The people here are incredibly nice and warm. I feel happy when I walk in the doors because everyone just smiles at me. I feel heard. It's a very comfortable place"

"Since counselling school is feeling better, I feel more committed and motivated to going in. I can talk to Mum more and I feel more confident in myself. I know who to speak to at school which really helps too"

We offered 3960 sessions over the year (slightly less than last year 4094) and 3283 were attended (83% attendance rate) this was a slightly improved attendance rate from the previous year of 81%

We will continue to explore ways of addressing non-attendance which is exacerbated in school holidays and we will target improving attendance at these times in the coming year.

Outcome Data

We continued to make a difference in the lives of young people, with around 86% of those successfully completing counselling reporting an improvement, a result which is consistent with previous years.

Wellbeing Services

The Wellbeing Services Team worked hard to provide services without a significant increase in resources. Funding was often short-term and very specific, which also had an impact on how the team could effectively monitor their impact. It also meant our offer had to be limited at times. Part of the challenge is related to volume in that many young people choose to stay in service for a long time (unlike more structured Counselling) meaning there is not the same throughput as counselling which is strictly time-limited.

We are actively seeking to invest and build the team for the future and redevelop our offer. Despite this, there was a slight overall increase in young people accessing wellbeing services this year.

Mentoring

The team were excited to recruit and train more excellent mentors and we are hoping to expand this part of the service next year.

62 new young people were referred for mentoring and 56 were accessed for mentoring during the year. There was an increase in the sessions delivered last year with 550 attended v 439 in the previous year.

Young people came for support for the following reasons - Accommodation Difficulties, Emotional Health, Employment & Education, Financial Difficulties, Life Skills, Physical Health and Social Isolation.

Mentoring Outcome Data

Mentoring is intended to be a long-term intervention, with research showing that the most fruitful relationships last over 12 months; and we are pleased to see evidence of longer-term interventions taking place and making a difference. The vast majority of young people made progress against the goals they had set with the average start score at 3 seeing an increase to 6 on Goal Based Outcomes at the review showing good overall improvement.

"I feel listened to and cared about as an individual. It's an amazing place"

"All the staff are very welcoming and don't make me feel judged for what I'm there for. Thank you for all the support"

Well-Being Group work

92 young people attended groups this year, had we had more capacity this undoubtedly would have been higher. Our offer included:

- Drop-Zone a weekly under 18's social and support group
- A fortnightly Adult Drop Zone (ADZ) for 18-25's
- A fortnightly LGBTQ group for 18-25 year olds
- A Summer Programme
- The Youth Advisory Board
- We also piloted Create and Relate and a Singing Group, an arts based group

Just Drop-In Youth Info & Advice Limited

Report of the Chair for the Year Ended 31 March 2024

Feedback about Groups

"I can talk about how I feel without feeling pressured to do so. It's easy to talk to people here, even when my social anxiety is particularly bad at times."

"The YAB has got me doing stuff I love and being more social outside of school - getting me out of the house."

We do not currently capture goals for groups but will be introducing this for 2024/2025.

MyPad

Our life-skills kitchen is fully utilised in the afternoons and evenings. It is a warm and welcoming space, sessions in the kitchen are often an initial opportunity for young people to engage with wellbeing services before moving on to other offers of support. It is also widely used by mentors and mentees and for group programmes. It has also provided a safe space for those struggling financially as part of the cost of living crisis.

Wellbeing Activities

The Team also offer a wide range of well-being activities which are shorter-term interventions focused on befriending, confidence building, and social and financial support. It has become an amorphous term for our other activity and we want to more clearly define it in the coming year so we can be clear on purpose. 55 young people did access the services, 26 of whom had specific support with financial well-being, which positively impacted their lives. This emerged as a real theme and something we want to focus more efforts on in the coming year.

Our Summer programme was themed around low cost and local provision and was a great month of activities supported by the whole staff team who shared their own passions and talents with young people from walking to tennis. The book in a week project with Higher Horizons was a fabulous addition with a group of young people becoming published authors. We really appreciated their schools helping to celebrate and note their achievements on their return to school in September.

Work with Parents 2023 to 24

We introduced some new measures to capture the impact different courses had on their lives and 38 parents responded to our questions about improvements to family life with 32/38 scoring the impact as 8/10 or above.

A theme of mutual support and shared experiences emerged throughout the year, with parents valuing talking to each other. This inspired Just Drop-In to support two parents to go forward and take up parent peer support training with the Charlie Waller Trust. They hope to complete their training and then introduce parent peer support groups at Just Drop-In by September 2024.

Timid to Tiger is an entirely parenting based approach to managing anxiety in children aged 8-12 years old. It is based on evidence that anxious children benefit substantially from a parenting style that is clear, calm and consistent. The 8 week programme utilises social learning theory and cognitive behavioural therapy (CBT). It is evidence based and many services use the approach with great success.

Just Drop-In ran a group in Jan – March 2024 for parents and their children in the Poynton Community Centre to support families from the local area.

Emotionally Healthy Schools Initiative

Now in its 9th and final Year the Emotionally Healthy Schools Project continued to deliver 2-day Youth Mental Health First Aid Training to educational colleagues. This year Just Drop-In also delivered training to young people who were going to become Peer Mentors in their schools.

Reaching Underserved Communities at Just Drop-In 2023/24

Our work around underserved communities remained front and centre as one of our 4 strategic priorities.

How did we do?

For the purpose of this data review we have adopted the same methodology as previous years. We reviewed all the cases we had worked with over the year removing any which were marked as 'not known' or 'prefer not to say'. We are proud to report a 98% data capture providing reliable and consistent information about our reach.

We continued to see an increasingly diverse population accessing our services, which given our charitable purpose and strategic priorities was heartening. That being said, we undoubtedly have more to do, as we know that those from underserved communities are over represented in statistics for poor social and mental health outcomes nationally. This year, 89% of beneficiaries identified as White British (compared to 91% in 2022/2024) and we reached children from 15 different ethnic backgrounds. We continued to support high numbers of children and young people who self-reported a health condition (52%) comparable with 53% last year.

Just Drop-In Youth Info & Advice Limited

Report of the Chair for the Year Ended 31 March 2024

Given the mission and purpose of the charity we have always worked hard to tackle economic disadvantage. We use postcode data to map our service beneficiaries to areas of deprivation. Over the last 3 years we have consistently reached between 18 and 20% of beneficiaries who reside in the top 30% of national deprivation (The Moss, Weston & Hursdfield in Macclesfield, Longridge in Knutsford and Colshaw Farm in Handforth) This was slightly lower than last year with 20% coming from the top 30% of national deprivation. We would like to increase our impact and reach within these key groups.

It was with disappointment and some frustration that we had to end specialist counsellor role for young people with neurodiversity due to no sustainable funding availability. Should we received increased investment this would be a priority spend for the organisation.

Safeguarding Concerns

We continued to give safeguarding the highest priority in the organisation. Our responsibilities were front and centre as we responded to higher demand and higher complexity. We supported more children and young people with clinical risk indicators and more with social needs. We continued to work within our policies, procedures and audit framework and increased training opportunities for staff and volunteers. We held our third annual safeguarding day with challenging and interesting topics.

Despite this focus, the situation is very challenging. Statutory services are under pressure with long waiting times, and this is impacting on our own service delivery and resources. Some months the team are managing upwards of 15 safeguarding issues (in addition to Triage cases)

Our Volunteer Team

As reported in previous years, the performance described in this report, simply would not have been possible without our volunteer team. Volunteers have always been the lifeblood of our organisation, we simply would not be able to do, what we do without them. They have collectively made a huge difference in the lives of young people who are finding life hard.

Our annual volunteer satisfaction survey provided pleasing results albeit on a low base of 17 responses and we aim to receive more responses next year.

Overall how valued do you feel as a volunteer? Average score of 9.7.

Overall, how would you rate Just Drop-In as a place to volunteer? Average score 9.8

Comments made by volunteers

"I feel very valued as a volunteer at JDI, not only as a part of the organisation but also when encouraged to bring my own experience and skills to the role. I enjoy my time volunteering and feel I have gained new skills in doing so. I appreciate the added training/development that comes with being a volunteer and hope to continue in this role"

"I have worked in a few different places/settings and have never felt so welcomed and valued as I do at JDI so thank you!"

Our Trustee Team give more and more each year. The themed sub groups chaired by a Trustee that were introduced last year to manage our business has further increased their active involvement with the charity. During the year, Steve Pegg, stood down as a Trustee. Our team has hugely benefited from the addition of two new Trustees in training Dan Blackman and Faye Ronan. They, like our existing Trustees are fantastic and often under-recognised assets within our charity.

Contractors

We have greatly valued the input from our contractors this year who have also been part of the journey in supporting more complex cases. They share credit for the wonderful feedback about our services and should be proud of their amazing contribution to young people. We also surveyed contractors about their views of the year and they reported high satisfaction with their experiences and terms and conditions. They remain vital and delivery.

Staff Team

Ann Wright, continued as our Chief Officer and celebrated 10 happy years at JDI. Thank you Ann for your sustained exemplary service to JDI and local young people. We said the warmest of goodbyes to Faye Ronan after loyal and long service to the organisation as she took up a new role with the Local Authority. We still greatly benefit from her support as she has returned in a Trustee trainee role.

The organisation has been strengthened by Jenny Shadforth, Jenny Spencer and Jayne Cryne in their respective leadership roles. They were joined by Tim Marsh who ably replaced Faye Ronan as Wellbeing Services Manager.

Our counselling team grew with Helen Mackay, Lisa Turner, Sue Lomas and Kim Davies all providing excellent line management support as counselling coordinators to a growing team of volunteers and self-employed contractors and were joined by Deb Gibson as an employed counsellor.

Just Drop-In Youth Info & Advice Limited

Report of the Chair for the Year Ended 31 March 2024

Our Wellbeing Services Team underwent some change with Jodie Thorpe leaving the organisation to take up a wonderful opportunity as a Senior manager in a Supported Housing Setting. Jodie was replaced by Jenni Chadwick who is working with Tim Marsh to help reshape Wellbeing Services.

In our Business Support team, Katie Jennings and Abby Hanaghan provided excellent business administration support. We were sad to see Katie leave to move onto other challenges but welcomed Chrys Costanda to the team.

Our small team works well together and has a strong sense of job satisfaction and influence. This is borne out by the high average scores in the annual staff survey. The team had some great ideas of the strengths and the struggles of the organisation and we will also be reviewing these further.

We were delighted to launch our new Policies and Procedures Handbook after an extend period of review and streamlining which was superbly and efficiently led by Brian Evans Trustee.

We have recently purchased a new and more more effective and cost effective training platform – Flick. This will support all our mandatory training requirements and more. The team have been also completing the Oliver McGowan Training Programme.

Financial Position

Given the growth of the charity, it is unsurprising that the income and expenditure increased. Overall income was £599,298 (an increase of £31,469) and expenditure was £602,729 (an increase of £46,806)

During the year we returned an accounting deficit of £3,431, in addition we received £6,975 of income advance for activity in 2024 to 2025. Our reserves increased by £18,203, as we achieved some gains on investment funds. Our closing reserves are £322,052.

The Funding Climate remains extremely challenging and we thank all of main funders and supporters. We are involved in unprecedented levels of fundraising activity across a wide range of fundraising opportunities (Grants, Trusts, Community events, Donors etc.) All current activity is outlined in our Fundraising Strategy and Fundraising Pipeline. This is reviewed at very regular intervals by the Fundraising Sub-Group.

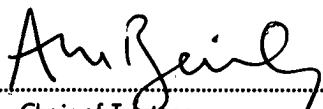
The economic downturn continues to challenge the sector. The 2023 UK Civil Society Almanac shows that last year's slowing of funding for charities has turned into a 6% decline this year. Worryingly smaller charities were more adversely affected than medium, large and super-sized charities. Small charities are becoming more dependent on public funding.

Economic considerations include high inflation and rising living costs, as well as a labour market in flux, putting increased pressure on the finances of both households and charities. The location of our charity in a relatively affluent area potentially provides some cushioning.

When funds do become available they are relatively small amounts, with (unrealistically) high deliverables and high numbers of competitive applicants. In its article: Recognising social value in public procurement, charity sector think tank NPC estimates that two-thirds of charities delivering public service contracts aren't paid enough to cover their costs. This is leading to charities not wanting to apply for or deliver contracts, and this has been our own experience locally.

The cost of living crisis is continuing to impact charities' rising costs, exacerbated by trying to meet higher demand, higher complexities and tackle more entrenched inequalities.

Finally on behalf of the whole trustee team I would like to thank our staff, contractors, funders, volunteers and clients for enabling JDI to help so many young people.



.....
A M Bailey – Chair of Trustees

Just Drop-In Youth Info & Advice Limited

Report of the Trustees for the Year Ended 31 March 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

We are here to help and support children & young people who are finding life hard. We have a heartfelt commitment to improve their mental health and wellbeing, helping them to find their feet.

For all who drop-in, we seek to: create a safe space; instill a sense of self-worth and hope; relieve their struggles; embrace and develop their strengths; and build their resilience to face the world with renewed self-confidence.

Our aim is that they grow to their full potential as individuals and live fulfilled lives as members of their communities.

STRATEGIC REPORT

Investment policy

Our reserves have continued to be held partly in fluctuating value investments and partly in bank accounts.

Our listed investments increased in value during the year by £21,634 (2023 - Decreased £9,718), including re-invested interest and dividends.

Financial review

Net surplus for 2023/24 was £18,203 (2022/23 - £2,188)

These surpluses are net of unrealised investment gains of £21,634 in 2023/24 and an unrealised loss of £9,718 in 2022/23

Reserves policy

Our reserves at 31 March 2024 were £322,052 (2023 - £303,849).

We continue to maintain our unrestricted reserves in line with our policy to allow us a period of 6 months to seek replacement funding if necessary whilst continuing the service to young people and providing security to our staff. This includes 6 months of permanent staff costs, 6 months' rent and 6 month's bills.

Additional reserves should also be maintained to fund any close down costs should replacement funding not be secured.

This will be reviewed in February every year with an additional allowance for inflation.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Organisation is a charitable company limited by guarantee, incorporated on 23 November 1999 and registered as a charity on 4 July 2000. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

Governing Bodies

The Board of Trustees are responsible for the overall governance of the charity.

Recruitment and appointment of new trustees

The trustees are responsible for the appointment of new trustees. New trustees will only be appointed after due consideration is given to eligibility, personal competence and specialist skills.

Induction and training of new trustees

New trustees, when appointed, are inducted into the working of the charity by the existing trustees.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03884673 (England and Wales)

Just Drop-In Youth Info & Advice Limited

**Report of the Trustees
for the Year Ended 31 March 2024**

Registered Charity number
1081416

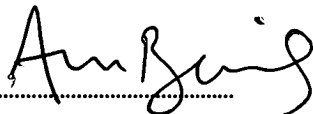
Registered office
Bridge House
15 Brook Street
Macclesfield
Cheshire
SK11 7AA

Trustees
K E Reid
L D Jones
A M Bailey
A Togneri (resigned 27.4.23)
J E Amey
B Evans
S W Waltho
S J Pegg (resigned 21.6.23)

Company Secretary
J K Shadforth

Independent Examiner
David Taylor
Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 15 October 2024 and signed on the board's behalf by:



.....
A M Bailey - Trustee

**Independent Examiner's Report to the Trustees of
Just Drop-In Youth Info & Advice Limited**

Independent examiner's report to the trustees of Just Drop-In Youth Info & Advice Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

David Taylor

Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Date: 15 October 2024

Just Drop-In Youth Info & Advice Limited

**Statement of Financial Activities
for the Year Ended 31 March 2024**

	Notes	Unrestricted fund £	Restricted fund £	31.3.24 Total funds £	31.3.23 Total funds £
INCOME FROM					
Donations, grants and commissioned services	2	448,614	150,224	598,838	567,770
Investment income	3	<u>460</u>	<u>-</u>	<u>460</u>	<u>59</u>
Total		<u>449,074</u>	<u>150,224</u>	<u>599,298</u>	<u>567,829</u>
EXPENDITURE ON					
Charitable activities					
Counselling	4	62,420	16,396	78,816	67,526
Salaries		305,955	77,345	383,300	335,560
Office expenses		43,737	8,384	52,121	64,873
Volunteer and travel expenses		4,480	10,992	15,472	18,784
Repairs and maintenance		1,182	469	1,651	1,631
Training expenses		5,600	5,880	11,480	11,590
Rent		12,567	9,433	22,000	22,000
Consultants		1,715	-	1,715	-
Subscriptions and DBS		3,956	1,000	4,956	824
Bank charges		106	-	106	81
Pension		10,927	2,532	13,459	11,034
Insurance		4,716	1,622	6,338	4,757
Office and IT equipment		6,890	1,063	7,953	12,853
Events and marketing		180	529	709	1,561
Accountancy		<u>2,653</u>	<u>-</u>	<u>2,653</u>	<u>2,849</u>
Total		<u>467,084</u>	<u>135,645</u>	<u>602,729</u>	<u>555,923</u>
Net gains/(losses) on investments		<u>21,634</u>	<u>-</u>	<u>21,634</u>	<u>(9,718)</u>
NET INCOME		3,624	14,579	18,203	2,188
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>290,983</u>	<u>12,866</u>	<u>303,849</u>	<u>301,661</u>
TOTAL FUNDS CARRIED FORWARD		<u>294,607</u>	<u>27,445</u>	<u>322,052</u>	<u>303,849</u>

The notes form part of these financial statements

Just Drop-In Youth Info & Advice Limited

**Balance Sheet
31 March 2024**

	Notes	Unrestricted fund £	Restricted fund £	31.3.24 Total funds £	31.3.23 Total funds £
CURRENT ASSETS					
Debtors	8	9,470	-	9,470	34,978
Investments	9	249,915	-	249,915	228,281
Prepayments and accrued income		1,311	-	1,311	-
Cash at bank and in hand		<u>43,752</u>	<u>27,445</u>	<u>71,197</u>	<u>99,749</u>
		304,448	27,445	331,893	363,008
CREDITORS					
Amounts falling due within one year	10	(9,841)	-	(9,841)	(59,159)
NET CURRENT ASSETS		<u>294,607</u>	<u>27,445</u>	<u>322,052</u>	<u>303,849</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>294,607</u>	<u>27,445</u>	<u>322,052</u>	<u>303,849</u>
NET ASSETS		<u>294,607</u>	<u>27,445</u>	<u>322,052</u>	<u>303,849</u>
FUNDS					
Unrestricted funds	11			294,607	290,983
Restricted funds				<u>27,445</u>	<u>12,866</u>
TOTAL FUNDS				<u>322,052</u>	<u>303,849</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The financial statements were approved by the Board of Trustees and authorised for issue on 15 October 2024 and were signed on its behalf by:


A M Bailey - Trustee

The notes form part of these financial statements

Just Drop-In Youth Info & Advice Limited

**Cash Flow Statement
for the Year Ended 31 March 2024**

	Notes	31.3.24 £	31.3.23 £
Cash flows from operating activities			
Cash generated from operations	1	<u>(29,012)</u>	<u>(11,352)</u>
Net cash used in operating activities		<u>(29,012)</u>	<u>(11,352)</u>
Cash flows from investing activities			
Interest received		<u>460</u>	<u>59</u>
Net cash provided by investing activities		<u>460</u>	<u>59</u>
		<u> </u>	<u> </u>
Change in cash and cash equivalents in the reporting period		(28,552)	(11,293)
Cash and cash equivalents at the beginning of the reporting period		<u>99,749</u>	<u>111,042</u>
Cash and cash equivalents at the end of the reporting period		<u>71,197</u>	<u>99,749</u>

The notes form part of these financial statements

Just Drop-In Youth Info & Advice Limited

**Notes to the Cash Flow Statement
for the Year Ended 31 March 2024**

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	31.3.24 £	31.3.23 £
Net income for the reporting period (as per the Statement of Financial Activities)	18,203	2,188
Adjustments for:		
(Gain)/losses on investments	(21,634)	9,718
Interest received	(460)	(59)
Decrease/(increase) in debtors	24,197	(3,039)
Decrease in creditors	<u>(49,318)</u>	<u>(20,160)</u>
Net cash used in operations	<u>(29,012)</u>	<u>(11,352)</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.23 £	Cash flow £	At 31.3.24 £
Net cash			
Cash at bank and in hand	<u>99,749</u>	<u>(28,552)</u>	<u>71,197</u>
	<u>99,749</u>	<u>(28,552)</u>	<u>71,197</u>
Liquid resources			
Deposits included in cash	-	-	-
Current asset investments	<u>228,281</u>	<u>21,634</u>	<u>249,915</u>
	<u>228,281</u>	<u>21,634</u>	<u>249,915</u>
Total	<u>328,030</u>	<u>(6,918)</u>	<u>321,112</u>

**Notes to the Financial Statements
for the Year Ended 31 March 2024**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS, GRANTS AND COMMISSIONED SERVICES

	31.3.24	31.3.23
	£	£
Donations	105,460	38,093
Grants and commissioned services	461,630	509,351
Other Income	<u>31,748</u>	<u>20,326</u>
	<u>598,838</u>	<u>567,770</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2024**

2. DONATIONS, GRANTS AND COMMISSIONED SERVICES - continued

Grants received, included in the above, are as follows:

	31.3.24	31.3.23
	£	£
Cheshire East Surge	100,327	161,628
Cheshire East - Early Help Funding	94,983	90,500
Integrated Commissioning Board (Eastern Cheshire Place) - Thrive Initiative	33,825	33,227
Integrated Commissioning Board (Eastern Cheshire Place) - Under 13	52,851	51,917
Cheshire and Wirral Partnership - Surge Funding	-	67,600
Cheshire and Wirral Partnership - Neurodiversity	-	24,976
Cheshire Community Foundation - Knutsford Project	12,668	3,807
Cheshire Community Foundation - Aviva LGBTQ+ Project	-	1,048
The National Lottery - 18+ Counselling Grant	61,607	57,627
Cheadle Royal Hospital Trust - Mentoring Grant	8,161	7,334
(Prev.ANONY) - Anonymous Family Trust	25,958	7,667
TNL 18+ Group	8,993	-
Charlie Waller Trust	6,210	780
Macclesfield Town Council Summer Activity Grant	-	1,240
Wilmslow Counselling at the Undercroft	8,568	-
Cheshire East - Cost of Living	8,531	-
Cheshire Community Foundation - Financial Wellbeing	10,027	-
DISA Grant for singing group	1,000	-
Macclesfield Academy	5,000	-
Knutsford High School	5,000	-
All Hallows Catholic College	13,542	-
Cheshire Community Foundation - Poynton Parent Project	2,491	-
Manchester Airport Community Trust Fund	894	-
National Rail Grant	494	-
Macclesfield Art Society	500	-
	<u>461,630</u>	<u>509,351</u>

3. INVESTMENT INCOME

	31.3.24	31.3.23
	£	£
Deposit account interest	<u>460</u>	<u>59</u>

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 5) £	Totals £
Counselling	78,816	-	78,816
Salaries	383,300	-	383,300
Office expenses	52,121	-	52,121
Volunteer and travel expenses	15,472	-	15,472
Repairs and maintenance	1,651	-	1,651
Training expenses	11,480	-	11,480
Rent	22,000	-	22,000
Consultants	1,715	-	1,715
Subscriptions and DBS	4,956	-	4,956
Bank charges	106	-	106
Pension	13,459	-	13,459
Insurance	6,338	-	6,338
Office and IT equipment	7,953	-	7,953
Events and marketing	709	-	709
Accountancy	-	2,653	2,653
	<u>600,076</u>	<u>2,653</u>	<u>602,729</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2024

5. SUPPORT COSTS

	Governance costs £ <u>2,653</u>
Accountancy	

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME FROM			
Donations, grants and commissioned services	495,570	72,200	567,770
Investment income	<u>59</u>	<u>-</u>	<u>59</u>
Total	<u>495,629</u>	<u>72,200</u>	<u>567,829</u>
EXPENDITURE ON			
Charitable activities			
Counselling	64,273	3,253	67,526
Salaries	299,704	35,856	335,560
Office expenses	57,203	7,670	64,873
Volunteer and travel expenses	8,344	10,440	18,784
Repairs and maintenance	1,631	-	1,631
Training expenses	8,006	3,584	11,590
Rent	16,500	5,500	22,000
Subscriptions and DBS	824	-	824
Bank charges	81	-	81
Pension	9,815	1,219	11,034
Insurance	2,734	2,023	4,757
Office and IT equipment	10,516	2,337	12,853
Events and marketing	1,232	329	1,561
Accountancy	<u>2,849</u>	<u>-</u>	<u>2,849</u>
Total	<u>483,712</u>	<u>72,211</u>	<u>555,923</u>
Net gains/(losses) on investments	<u>(9,718)</u>	<u>-</u>	<u>(9,718)</u>
NET INCOME/(EXPENDITURE)	2,199	(11)	2,188
Transfers between funds	<u>(1,887)</u>	<u>1,887</u>	<u>-</u>
Net movement in funds	312	1,876	2,188
RECONCILIATION OF FUNDS			
Total funds brought forward	290,671	10,990	301,661

Notes to the Financial Statements - continued
for the Year Ended 31 March 2024

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted fund £	Total funds £
TOTAL FUNDS CARRIED FORWARD	<u>290,983</u>	<u>12,866</u>	<u>303,849</u>

8. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.24	31.3.23
	£	£
Other debtors	<u>9,470</u>	<u>34,978</u>

9. CURRENT ASSET INVESTMENTS

	31.3.24	31.3.23
	£	£
Listed investments	<u>249,915</u>	<u>228,281</u>

Current market value at 31 March 2024 - £249,915 (2023 - £228,281)

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.24	31.3.23
	£	£
Trade creditors	-	25
Payroll pension creditor	1,462	1,360
Deferred income	6,975	56,062
Accrued expenses	<u>1,404</u>	<u>1,712</u>
	<u>9,841</u>	<u>59,159</u>

11. MOVEMENT IN FUNDS

	At 1.4.23 £	Net movement in funds £	At 31.3.24 £
Unrestricted funds			
General fund	290,983	3,624	294,607
Restricted funds			
Restricted	12,866	14,579	27,445
TOTAL FUNDS	<u>303,849</u>	<u>18,203</u>	<u>322,052</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2024**

11. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	449,074	(467,084)	21,634	3,624
Restricted funds				
Restricted	150,224	(135,645)	-	14,579
TOTAL FUNDS	<u>599,298</u>	<u>(602,729)</u>	<u>21,634</u>	<u>18,203</u>

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
Unrestricted funds				
General fund	290,671	2,199	(1,887)	290,983
Restricted funds				
Restricted	10,990	(11)	1,887	12,866
TOTAL FUNDS	<u>301,661</u>	<u>2,188</u>	<u>-</u>	<u>303,849</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	495,629	(483,712)	(9,718)	2,199
Restricted funds				
Restricted	72,200	(72,211)	-	(11)
TOTAL FUNDS	<u>567,829</u>	<u>(555,923)</u>	<u>(9,718)</u>	<u>2,188</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2024**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	290,671	5,823	(1,887)	294,607
Restricted funds				
Restricted	10,990	14,568	1,887	27,445
TOTAL FUNDS	<u>301,661</u>	<u>20,391</u>	<u>-</u>	<u>322,052</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	944,703	(950,796)	11,916	5,823
Restricted funds				
Restricted	222,424	(207,856)	-	14,568
TOTAL FUNDS	<u>1,167,127</u>	<u>(1,158,652)</u>	<u>11,916</u>	<u>20,391</u>

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

Just Drop-In Youth Info & Advice Limited

**Detailed Statement of Financial Activities
for the Year Ended 31 March 2024**

	31.3.24 £	31.3.23 £
INCOME		
Donations, grants and commissioned services		
Donations	105,460	38,093
Grants and commissioned services	461,630	509,351
Other Income	<u>31,748</u>	<u>20,326</u>
	598,838	567,770
Investment income		
Deposit account interest	<u>460</u>	<u>59</u>
Total incoming resources	599,298	567,829
EXPENDITURE		
Charitable activities		
Direct costs	600,076	553,074
Support costs		
Governance costs		
Accountancy and payroll fees	<u>2,653</u>	<u>2,849</u>
Total resources expended	<u>602,729</u>	<u>555,923</u>
Net (expenditure)/income before gains and losses	(3,431)	11,906
Realised recognised gains and losses		
Realised gains/(losses) on programme related investments	<u>21,634</u>	<u>(9,718)</u>
Net income	<u><u>18,203</u></u>	<u><u>2,188</u></u>

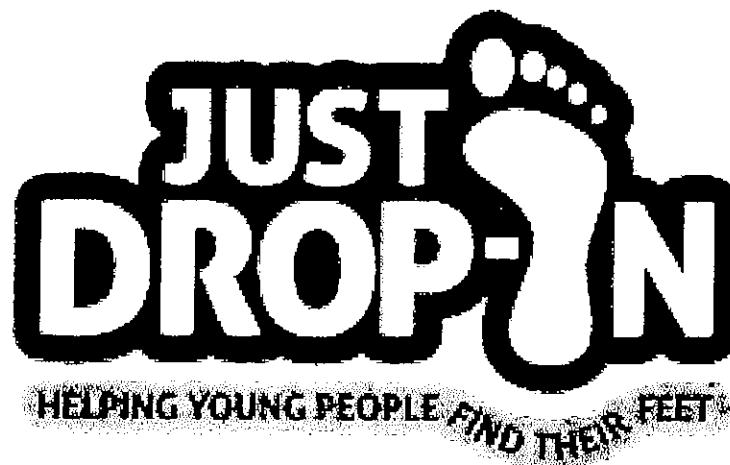
JUST DROP- IN YOUTH INFO & ADVICE LIMITED

England & Wales - Charity number 1081416

Accounts

REGISTERED COMPANY NUMBER: 03884673 (England and Wales)
REGISTERED CHARITY NUMBER: 1081416

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2023
for
Just Drop-In Youth Info & Advice Limited



Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Just Drop-In Youth Info & Advice Limited

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for the Year Ended 31 March 2023**

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Just Drop-In Youth Info & Advice Limited

Chair's Report for the Year Ended 31 March 2023

Introduction

2022-23 saw a new period of stability and success for the charity, after navigating a number of previously challenging years driven by increasing demand, building moves and the pandemic.

The charity was finally able to fully introduce its new structure, and also made significant headway on policies, procedures and systems; providing a solid foundation from which creativity, joy and development could spring, providing a solid platform to face the future with confidence.

The charity was able to respond robustly to its mission, to support local children and young people who were finding life hard. There has been real success in meeting the needs of children from underserved communities (including those adversely affected by the cost of living crisis) and by improving geographic ease of access.

Challenges have continued to come from high demand and complexity in the face of an increasingly difficult financial climate. At times waiting lists were higher than we would like, but the team worked creatively and responsively to reduce these by the end of the year. Whilst the internal environment felt stable, the external environment was challenging with significant developments within Clinical Commissioning, Family Hub and Early Help Agendas and access points for Cheshire and Wirral Partnership CAMHS services. The funding environment is also becoming increasingly competitive.

Highlights of the year included:

- Achieved all of our contractual and funder targets
- Remained financially stable and professionalised our approach to fundraising.
- Continued to promote ease of access by providing services in locations across the footprint. Developing our new community offer in Knutsford.
- Developed and built our Wellbeing Service with mentoring in particular having a big impact.
- The quality of our work was recognised via the Business Awards, High Sheriff Award and Cheshire Community Foundation Award.
- A highly skilled and committed Trustee Team contributed to the safe governance of the charity.
- Service satisfaction rates remained high 98% of respondents described the support they received as good.

Overall Service Demand

Our most robust indicator for overall demand is our general enquiry label. This captures all initial contacts to our service, regardless of the source, type of enquiry or how it was made (in person etc.) Demand was high all year, with enquiries being more complex than in previous years, with the initial contact team dealing with more people in higher levels of distress. During the year we introduced a new Triage system to ensure that the right young people were accessing the right service at the right time. This has proven to be a vital initiative and one which we will continue in the coming year.

All indicators seem to suggest a leveling out of the previously acutely upward trajectory in demand, particularly within the counselling service. Wellbeing services have seen a steady rise, and we have responded within increased resourcing to this team and a continued investment in our amazing volunteers.

Counselling Services

We supported 496 counselling referrals; all of these attended at least one session at JDI. Highest demand was the 14 to 17 age group which was a change from the previous year where 8-13 was the highest age range. We continued to in-reach across our footprint, including in Knutsford, Wilmslow, Poynton and a number of high schools. We also continued our initiative to better meet the needs of neurodiverse children, with one of our Counsellors building up a specialism in this area and working part-time from the Space4Autism office.

Waiting lists continued to grow, with our highest wait times at the end of the year (an 8-10 week wait period from initial enquiry to counselling starting). The Chief Officer and Trustees worked together to develop a robust plan on how to respond by reviewing the counselling service where key themes emerged from reading case records, case studies and feedback.

We offered more sessions of counselling this year – 4094 and 3334 of these sessions were attended. This averaged as an offer of 8.25 per person (up from 7.18) and an attendance of 6.72 (up from 5.96 sessions). This represented an 81% attendance rate. Outcome data includes all children and young people where the CORE outcome measure was used.

We continued to make a difference in the lives of young people, with around 86% those successfully completing counselling reporting an improvement, a result that is consistent with previous years. The indicators of greater therapeutic shift or improvement increased this year and this was positive to see.

Just Drop-In Youth Info & Advice Limited

Chair's Report for the Year Ended 31 March 2023

Wellbeing Services

We were pleased to see the increased positive impact of Wellbeing Services following lots of previous years disruption caused by the pandemic. Increased numbers accessed the service, with mentoring (now in its third year) proving both popular and transformative.

Mentoring

Mentoring is intended to be a long term intervention, with research showing that the most fruitful relationships last over 12 months; and we are pleased to see evidence of longer term interventions taking place and making a difference. The numbers accessing mentoring rose from 43 to 78. A number of longer- term cases came to a close showing the real difference this long-term intervention can have in the lives of children and young people. We prepare an annual info-graphic of our best stories and some of these case studies will be included.

Volunteers and employees had a real focus on capturing outcome data and this enabled us to more effectively understand the changes it could bring about. Monitoring shows that the average start score for goals was 1.7/10 but at the end of the intervention this had improved to 6.8/10. The vast majority of young people made progress against the goals they had set.

Wellbeing Groups

We had high demand for our group offer, but were not able to significantly increase our programme due to resources, something we are hoping to rectify in the coming year.

We increased the staff team within Wellbeing Services to reflect these increases. Due to our success there were growing waiting lists towards the end of the year and a new round of volunteer recruitment has begun to bring in additional support. 87 young people attended group this year, had we had more capacity this undoubtedly would have been higher. Our offer included:

- Drop-Zone a weekly under 18's social and support group
- A fortnightly LGBTQ group for 18-25 year olds
- A Summer Programme funded by Maodesfield Town Council. This included our annual offer to provide a trip of choice to young people with lived experience of the care system.

The Youth Advisory Board.

Towards the end of the year we piloted two new approaches. We introduced Adult Drop-Zone to mirror the Drop-Zone offer but for adults, we have successfully gained funding to continue this in 2023/24. We also piloted a Timid to Tiger parent and child group for under 13's living with anxiety (Timid to Tiger Together). This pilot was innovative and very successful. We have now adopted this as our new approach to counselling for the under 12's as opposed to offering one to one counselling. Going forward it will be classed as a counselling intervention rather than as a wellbeing group.

MyPad

Our life-skills kitchen is fully utilised in the afternoons and evenings. Over 300 sessions were delivered throughout the year in this warm and welcoming space. Sessions in the kitchen are often an initial opportunity for young people to engage with Wellbeing Services before moving on to other offers of support. It is also widely used by mentors and mentees and for group programmes. It has also provided a safe space for those struggling financially as part of the cost of living crisis. We are pleased to have secured a small pot of funding to continue our life-skills support in 2023/24. The kitchen remains a vital part of our service offer.

Additional Wellbeing Activities

Work with Parents 2022-23

Our parenting developed over the last 12 months, and we supported 152 an increase on last year's referrals for parenting support. All of our courses are evidenced based and used validated resources, tools and techniques. A theme of mutual support and shared experiences emerged throughout the year, with parents valuing talking to each other. This inspired JDI to support two parents to go forward and take up parent peer support training with the Charlie Waller Trust. They aim to complete their training and then introduce parent peer support groups at Just Drop-In by September 2023.

Emotionally Healthy Schools Initiative

Now in its 8th Year the Emotionally Healthy Schools Project has also continued, with our team continuing to deliver an adapted model of on-line 2-day Youth Mental Health First Aid Training to educational colleagues. Additionally, this year Just Drop-In started to deliver training to young people who were going to become Peer Mentors in their schools.

**Chair's Report
for the Year Ended 31 March 2023**

Our Volunteer Team

All of the performance described in this report, simply would not have been possible without our volunteer team. Volunteers have always been the lifeblood of our organisation, we simply would not be able to do, what we do without them. They have collectively made a huge difference, particularly in relation to governance, 18+ counselling and mentoring.

It is remarkable that this year volunteers gave 2,710 hours of their time (down from a high of 3013 hours last year which was elevated due to new building refurbishment and move) an estimated worth of £54,500 pa. Volunteers support all of our back office and service delivery functions. Our 18+ Counselling Service entirely comprises volunteer counsellors, the majority of our mentors are volunteers and we continued to rely heavily on technical specialist support from volunteers with building DIY and IT skills. Our annual volunteer survey (April 2023) gave pleasing feedback from Volunteers about volunteering at JDI. Going forward, we hope to more accurately capture their value, recruit more volunteers and also seek to encourage volunteers from more underserved communities.

Diversity and Inclusion

We continued to see an increasingly diverse population accessing our services, which given our charitable purpose and strategic priorities was heartening. In our last end of year report we outlined concerns about the amount of missing data with nearly 43% of ethnicity data missing for example. We reviewed all the cases we had worked with over the year removing any which were marked as 'not known' or 'prefer not to say'. This usually pertained to children and young people who made an initial enquiry only. Thanks to real focus from the team, this has significantly improved with only 8% of data now missing which is more reasonable. For the purpose of this data review we have adopted the same methodology as last year and in total 741 cases were reviewed in terms of diversity

We continued to try and in-reach our counselling service across our footprint, transforming from a very Macclesfield centric offer. We made real progress with 46% of those having counselling coming from other parts of the north of Cheshire East.

Given the mission and purpose of the charity we have always worked hard to tackle economic disadvantage. We use postcode data to map our service beneficiaries to areas of deprivation. 145 young people referred into the Whole Service reside in the top 30% of national deprivation across this equates to 18% of our beneficiaries (predominantly The Moss Rose, Weston & Hursfield areas in Macclesfield. Longridge in Knutsford and Colshaw Farm in Handforth) This was slightly lower than last year with 20% coming from the top 30% of national deprivation. We reached children from over 12 different ethnic backgrounds over the year (9%) with 91% identifying as White British this is also comparable with last year's figure of 89%. We also ask all beneficiaries if they or someone they live with are in receipt of benefits as another indicator. 40% responded yes, this is 1% higher than last year.

Whilst these results are positive, we would like to extend our impact and reach within these key groups, particularly those struggling with economic deprivation and poverty.

Safeguarding

33% of cases had a marker around safeguarding, the overarching 'safeguarding concerns' includes clinical risk concerns. There was an increase in all categories compared to the year before when we first started capturing this data in more detail. There was a marked increase in all categories with safeguarding concerns rising from 84 to 130. We continued to give safeguarding the highest priority in the organisation. Our responsibilities were front and centre as we responded to high demand and high complexity. We supported more children with clinical risk indicators and more with social needs. We continued to work within our policies, procedures and audit framework and increased training opportunities for staff and volunteers. Our annual Safeguarding and Diversity Days provided fantastic opportunities to learn and grow together whilst putting our values and commitment into action.

Trustees

Our Trustee Team gives more and more each year. The introduction of themed sub groups chaired by a Trustee to manage our business has further increased their activity. During the year, Steve Oliver and Tony Togneri stood down as Trustees. Leo Alcock also stepped down as Company Secretary after many years loyal service and association with the charity. Our team has hugely benefited from the addition of new Trustees Steve Pegg, (leading on GDPR, also Company Secretary) Steve Waltho (leading on fundraising) and Brian Evans leading on Policies and Procedures. They, like our existing Trustees are fantastic and bring key experience to our charity. Their contribution should not be underestimated.

Just Drop-In Youth Info & Advice Limited

Chair's Report for the Year Ended 31 March 2023

We maintained our focus on our 4 strategic priority areas, making progress across all four strands. We also commenced a review of our purpose and mission and toward the end of the year achieved some draft wording following consultation with a range of stakeholders including children and young people.

Youth Participation

We continued to weave participative approaches into our work and were proud to see this recognised as we achieved the Investing in Children Quality Mark for the third year. Our Youth Advisory Board continued and were pivotal in contributing meaningfully to a number of fundraising bids, recruitment and selection and in the future purpose and mission of the organisation. Two of the group represented the charity at the NECB Business Awards in December and made a speech in front of all the local businesses.

Our annual "Have Your Say Day" provided us with an opportunity to consult more widely on the future of our services and we are taking young people's ideas forward.

Staff Team

Ann Wright, continued as our Chief Officer and has been supported by Jenny Shadforth, Jenny Spencer and Faye Ronan in their respective leadership roles. The leadership team have been joined by Jane Cryne as Counselling Manager who has brought a new and valuable perspective on shaping and developing services at a busy time. This is a solid and committed team who work together to direct the operations of the charity.

Our counselling team is now supported by 3 full time equivalent coordinator posts (Helen Mackay, Lisa Turner and a job share between Sue Lomas and Kim Davies) they provide excellent line management support to a growing team of volunteers and self-employed counsellors. They are highly respected and regarded within the organisation and have worked hard to provide fantastic therapeutic and safeguarding support.

Our Wellbeing Services Team underwent some change with Paige Kinsey leaving the organisation. However, she was replaced by two skilled, qualified and experienced coordinators with Jodie Thorpe and Tim Marsh joining the team. Lucy Fernandez Parr also joined us on a temporary basis to support our work on financial wellbeing.

Quality can also be seen in our Business Support team, with Katie Jennings and Abby Hanaghan providing excellent front of house and behind the scenes business administration supporting children, young people, families, volunteers and the team to a very high standard.

Our small team works well together and has a strong sense of job satisfaction and influence. This is borne out by the high average scores in the annual staff survey. The team had some great ideas of the strengths and the struggles of the organisation and we will also be reviewing these further.

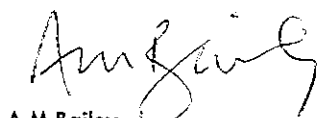
Financial Position

Given the growth of the charity, it is unsurprising that both income and expenditure increased significantly over the period. Overall income was £567,829 (an increase of £76,827) and expenditure was £555,923 (an increase of £23,353). However, because of a loss of £9,718 on investments, the annual accounting surplus was reduced to £2,188. Our closing reserves are £303,849. In addition to the above, we received £56,000 of advance income for activity in 2023/24.

Sources of income remain relatively stable. It was positive to see the reliance on commissioned sources reducing slightly as there were growing concerns about an over reliance on this source of funding. This trend is likely to continue in the coming year as we seek to increase funding from all areas except commissioned services.

There have been significant developments with how we manage our finances and the contribution of Pete Munday as Treasurer has been welcome. Jenny Shadforth has also worked to improve the day to day financial management of the service. Work on the fundraising strategy and fundraising pipeline has had significant review and input led by Steve Waltho, this has helped us face a challenging fundraising year ahead with more confidence.

Finally on behalf of the whole trustee team I would like to thank our staff, contractors, funders, volunteers and clients for enabling JDI to help so many young people.



A M Bailey
Chair of Trustees

Just Drop-In Youth Info & Advice Limited

Report of the Trustees for the Year Ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The charity's objectives are to advance education and to relieve poverty and sickness, in particular but not exclusively, for persons between the ages of twelve & twenty five who live in or near Macclesfield in Cheshire, without distinction of sex, sexual orientation, race, disability or political, religious or other opinion.

STRATEGIC REPORT

Investment policy

Our reserves have continued to be held partly in fluctuating value investments and partly in bank accounts.

Our listed investments decreased in value during the year by £9,718 (2022 - Increased £8,301), including re-invested interest and dividends.

Financial review

Net income for 2022/23 was £2,188. Net deficit 2021/22 was £33,267.

Reserves policy

Our reserves at 31 March 2023 were £303,849 (2022 - £301,661).

We continue to maintain reserves in line with policy at a level to allow us time to seek replacement funding if necessary whilst continuing our service to the young people, and providing security to our staff.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Organisation is a charitable company limited by guarantee, incorporated on 23 November 1999 and registered as a charity on 4 July 2000. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

Governing Bodies

The Board of Trustees are responsible for the overall governance of the charity.

Recruitment and appointment of new trustees

The trustees are responsible for the appointment of new trustees. New trustees will only be appointed after due consideration is given to eligibility, personal competence and specialist skills.

Induction and training of new trustees

New trustees, when appointed, are inducted into the working of the charity by the existing trustees.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03884673 (England and Wales)

Registered Charity number

1081416

Just Drop-In Youth Info & Advice Limited

**Report of the Trustees
for the Year Ended 31 March 2023**

Registered office

Bridge House
15 Brook Street
Macclesfield
Cheshire
SK11 7AA

Trustees

S S Oliver (resigned 26.7.22)
K E Reid
L D Jones
A M Bailey
A Togneri (resigned 27.4.23)
J E Amey
B Evans (appointed 30.1.23)
S W Waltho (appointed 30.1.23)
S J Pegg (appointed 26.7.22) (resigned 21.6.23)

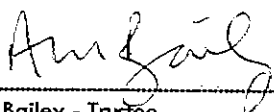
Company Secretary

S J Pegg (resigned 18.10.23)
J K Shadforth (appointed 18.10.23)

Independent Examiner

David Taylor
Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors,
on 18 October 2023 and signed on the board's behalf by:



A M Bailey - Trustee

**Independent Examiner's Report to the Trustees of
Just Drop-In Youth Info & Advice Limited**

Independent examiner's report to the trustees of Just Drop-In Youth Info & Advice Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

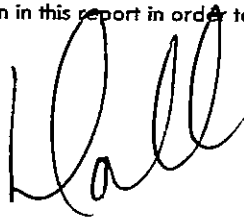
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Taylor

Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Date: 18 October 2023

Just Drop-In Youth Info & Advice Limited

**Statement of Financial Activities
for the Year Ended 31 March 2023**

	Notes	Unrestricted fund £	Restricted fund £	31.3.23 Total funds £	31.3.22 Total funds £
INCOME FROM					
Donations, grants and commissioned services	2	495,570	72,200	567,770	491,001
Investment income	3	<u>59</u>	<u>-</u>	<u>59</u>	<u>1</u>
Total		<u>495,629</u>	<u>72,200</u>	<u>567,829</u>	<u>491,002</u>
EXPENDITURE ON					
Charitable activities					
Counselling	4	64,273	3,253	67,526	119,267
Salaries		299,704	35,856	335,560	236,632
Office expenses		57,203	7,670	64,873	63,179
Volunteer and travel expenses		8,344	10,440	18,784	17,036
Repairs and maintenance		1,631	-	1,631	45,647
Training expenses		8,006	3,584	11,590	5,230
Rent		16,500	5,500	22,000	17,530
Subscriptions and DBS		824	-	824	500
Bank charges		81	-	81	96
Pension		9,815	1,219	11,034	9,437
Insurance		2,734	2,023	4,757	3,647
Office and IT equipment		10,516	2,337	12,853	7,828
Events and marketing		1,232	329	1,561	2,022
Accountancy		<u>2,849</u>	<u>-</u>	<u>2,849</u>	<u>4,519</u>
Total		<u>483,712</u>	<u>72,211</u>	<u>555,923</u>	<u>532,570</u>
Net gains/(losses) on investments		<u>(9,718)</u>	<u>-</u>	<u>(9,718)</u>	<u>8,301</u>
NET INCOME/(EXPENDITURE)		2,199	(11)	2,188	(33,267)
Transfers between funds	11	<u>(1,887)</u>	<u>1,887</u>	<u>-</u>	<u>-</u>
Net movement in funds		312	1,876	2,188	(33,267)
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>290,671</u>	<u>10,990</u>	<u>301,661</u>	<u>334,928</u>
TOTAL FUNDS CARRIED FORWARD		<u>290,983</u>	<u>12,866</u>	<u>303,849</u>	<u>301,661</u>

The notes form part of these financial statements

Just Drop-In Youth Info & Advice Limited

Balance Sheet
31 March 2023

	Notes	Unrestricted fund £	Restricted fund £	31.3.23 Total funds £	31.3.22 Total funds £
CURRENT ASSETS					
Debtors	8	34,978	-	34,978	31,939
Investments	9	228,281	-	228,281	237,999
Cash at bank and in hand		<u>86,883</u>	<u>12,866</u>	<u>99,749</u>	<u>111,042</u>
		350,142	12,866	363,008	380,980
CREDITORS					
Amounts falling due within one year	10	(59,159)	-	(59,159)	(79,319)
		<u>290,983</u>	<u>12,866</u>	<u>303,849</u>	<u>301,661</u>
NET CURRENT ASSETS					
		<u>290,983</u>	<u>12,866</u>	<u>303,849</u>	<u>301,661</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>290,983</u>	<u>12,866</u>	<u>303,849</u>	<u>301,661</u>
NET ASSETS					
		<u>290,983</u>	<u>12,866</u>	<u>303,849</u>	<u>301,661</u>
FUNDS					
Unrestricted funds	11			290,983	290,671
Restricted funds				<u>12,866</u>	<u>10,990</u>
TOTAL FUNDS					
				<u>303,849</u>	<u>301,661</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The financial statements were approved by the Board of Trustees and authorised for issue on 18 October 2023 and were signed on its behalf by:


A M Bailey - Trustee

The notes form part of these financial statements

Just Drop-In Youth Info & Advice Limited

**Cash Flow Statement
for the Year Ended 31 March 2023**

	Notes	31.3.23 £	31.3.22 £
Cash flows from operating activities			
Cash generated from operations	1	<u>(11,352)</u>	<u>13,930</u>
Net cash (used in)/provided by operating activities		<u>(11,352)</u>	<u>13,930</u>
Cash flows from investing activities			
Purchase of fixed asset investments		-	(20,000)
Interest received		<u>59</u>	<u>1</u>
Net cash provided by/(used in) investing activities		<u>59</u>	<u>(19,999)</u>
Change in cash and cash equivalents in the reporting period		(11,293)	(6,069)
Cash and cash equivalents at the beginning of the reporting period		<u>111,042</u>	<u>117,111</u>
Cash and cash equivalents at the end of the reporting period		<u>99,749</u>	<u>111,042</u>

The notes form part of these financial statements

Just Drop-In Youth Info & Advice Limited

**Notes to the Cash Flow Statement
for the Year Ended 31 March 2023**

1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES		
	31.3.23	31.3.22
	£	£
Net income/(expenditure) for the reporting period (as per the Statement of Financial Activities)	2,188	(33,267)
Adjustments for:		
Losses/(gain) on investments	9,718	(8,301)
Interest received	(59)	(1)
Increase in debtors	(3,039)	(19,939)
(Decrease)/increase in creditors	<u>(20,160)</u>	<u>75,438</u>
Net cash (used in)/provided by operations	<u>(11,352)</u>	<u>13,930</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.22	Cash flow	At 31.3.23
	£	£	£
Net cash			
Cash at bank and in hand	<u>111,042</u>	<u>(11,293)</u>	<u>99,749</u>
	<u>111,042</u>	<u>(11,293)</u>	<u>99,749</u>
Liquid resources			
Deposits included in cash	-	-	-
Current asset investments	<u>237,999</u>	<u>(9,718)</u>	<u>228,281</u>
	<u>237,999</u>	<u>(9,718)</u>	<u>228,281</u>
Total	<u>349,041</u>	<u>(21,011)</u>	<u>328,030</u>

The notes form part of these financial statements

Notes to the Financial Statements
for the Year Ended 31 March 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS, GRANTS AND COMMISSIONED SERVICES

	31.3.23	31.3.22
	£	£
Donations	38,093	30,303
Grants and commissioned services	509,351	446,592
Other Income	<u>20,326</u>	<u>14,106</u>
	<u>567,770</u>	<u>491,001</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2023**

2. DONATIONS, GRANTS AND COMMISSIONED SERVICES - continued

Grants received, included in the above, are as follows:

	31.3.23	31.3.22
	£	£
Cheshire East Surge	161,628	27,300
Cheshire East - Early Help Funding	90,500	98,430
Cheshire East - Early Help Plus	-	47,748
Integrated Commissioning Board (Eastern Cheshire Place) - Thrive Initiative	33,227	32,448
Integrated Commissioning Board (Eastern Cheshire Place) - Under 13	51,917	-
Integrated Commissioning Board (Eastern Cheshire Place) - Gap Funding	-	46,000
Integrated Commissioning Board (Eastern Cheshire Place) - Building Capacity Initiative	-	75,125
Cheshire and Wirral Partnership - Surge Funding	67,600	50,700
Cheshire and Wirral Partnership - Neurodiversity	24,976	-
Cheshire Community Foundation - Knutsford Project	3,807	-
Cheshire Community Foundation - Aviva LGBTQ+ Project	1,048	4,990
Cheshire Community Foundation - Pandemic Recovery Grant	-	2,601
The National Lottery - 18+ Counselling Grant	57,627	54,750
Cheadle Royal Hospital Trust - Mentoring Grant	7,334	6,000
Anonymous Family Trust	7,667	-
Charlie Waller Trust	780	-
Macclesfield Town Council Summer Activity Grant	1,240	-
Royal Botanical Gardens - Grow Wild Grant	-	500
	<u>509,351</u>	<u>446,592</u>

3. INVESTMENT INCOME

	31.3.23	31.3.22
	£	£
Deposit account interest	<u>59</u>	<u>1</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2023**

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 5) £	Totals £
Counselling	67,526	-	67,526
Salaries	335,560	-	335,560
Office expenses	64,873	-	64,873
Volunteer and travel expenses	18,784	-	18,784
Repairs and maintenance	1,631	-	1,631
Training expenses	11,590	-	11,590
Rent	22,000	-	22,000
Subscriptions and DBS	824	-	824
Bank charges	81	-	81
Pension	11,034	-	11,034
Insurance	4,757	-	4,757
Office and IT equipment	12,853	-	12,853
Events and marketing	1,561	-	1,561
Accountancy	-	2,849	2,849
	<u>553,074</u>	<u>2,849</u>	<u>555,923</u>

5. SUPPORT COSTS

Accountancy	2,849
	<u>2,849</u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME FROM			
Donations, grants and commissioned services	422,160	68,841	491,001
Investment income	<u>1</u>	<u>-</u>	<u>1</u>
Total	<u>422,161</u>	<u>68,841</u>	<u>491,002</u>
EXPENDITURE ON			
Charitable activities			
Counselling	87,157	32,110	119,267
Salaries	194,669	41,963	236,632
Office expenses	51,263	11,916	63,179

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2023**

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted fund £	Total funds £
Volunteer and travel expenses	7,772	9,264	17,036
Repairs and maintenance	10,647	35,000	45,647
Training expenses	3,516	1,714	5,230
Rent	12,492	5,038	17,530
Subscriptions and DBS	-	500	500
Bank charges	96	-	96
Pension	8,295	1,142	9,437
Insurance	1,647	2,000	3,647
Office and IT equipment	4,375	3,453	7,828
Events and marketing	872	1,150	2,022
Accountancy	4,519	-	4,519
Total	<u>387,320</u>	<u>145,250</u>	<u>532,570</u>
Net gains on investments	<u>8,301</u>	<u>-</u>	<u>8,301</u>
NET INCOME/(EXPENDITURE)	43,142	(76,409)	(33,267)
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>247,529</u>	<u>87,399</u>	<u>334,928</u>
TOTAL FUNDS CARRIED FORWARD	<u>290,671</u>	<u>10,990</u>	<u>301,661</u>

8. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
	£	£
Other debtors	<u>34,978</u>	<u>31,939</u>

9. CURRENT ASSET INVESTMENTS

	31.3.23	31.3.22
	£	£
Listed investments	<u>228,281</u>	<u>237,999</u>

Current market value at 31 March 2023 - £228,281 (2022 - £237,999)

Just Drop-In Youth Info & Advice Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
	£	£
Trade creditors	25	-
Payroll pension creditor	1,360	1,444
Deferred income	56,062	76,863
Accrued expenses	<u>1,712</u>	<u>1,012</u>
	<u>59,159</u>	<u>79,319</u>

11. MOVEMENT IN FUNDS

	At 1.4.22	Net movement in funds	Transfers between funds	At 31.3.23
	£	£	£	£
Unrestricted funds				
General fund	290,671	2,199	(1,887)	290,983
Restricted funds				
Restricted	10,990	(11)	1,887	12,866
	<u>301,661</u>	<u>2,188</u>	<u>-</u>	<u>303,849</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Gains and losses	Movement in funds
	£	£	£	£
Unrestricted funds				
General fund	495,629	(483,712)	(9,718)	2,199
Restricted funds				
Restricted	72,200	(72,211)	-	(11)
	<u>567,829</u>	<u>(555,923)</u>	<u>(9,718)</u>	<u>2,188</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	247,529	43,142	290,671
Restricted funds			
Restricted	87,399	(76,409)	10,990
TOTAL FUNDS	<u>334,928</u>	<u>(33,267)</u>	<u>301,661</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	422,161	(387,320)	8,301	43,142
Restricted funds				
Restricted	68,841	(145,250)	-	(76,409)
TOTAL FUNDS	<u>491,002</u>	<u>(532,570)</u>	<u>8,301</u>	<u>(33,267)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
Unrestricted funds				
General fund	247,529	45,341	(1,887)	290,983
Restricted funds				
Restricted	87,399	(76,420)	1,887	12,866
TOTAL FUNDS	<u>334,928</u>	<u>(31,079)</u>	<u>-</u>	<u>303,849</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2023**

11. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	917,790	(871,032)	(1,417)	45,341
Restricted funds				
Restricted	141,041	(217,461)	-	(76,420)
TOTAL FUNDS	<u>1,058,831</u>	<u>(1,088,493)</u>	<u>(1,417)</u>	<u>(31,079)</u>

Transfers between funds

The transfer of costs between the Restricted fund and the General fund provides a reserve for future premises development.

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

Just Drop-In Youth Info & Advice Limited

**Detailed Statement of Financial Activities
for the Year Ended 31 March 2023**

	31.3.23 £	31.3.22 £
INCOME		
Donations, grants and commissioned services		
Donations	38,093	30,303
Grants and commissioned services	509,351	446,592
Other income	<u>20,326</u>	<u>14,106</u>
	567,770	491,001
Investment income		
Deposit account interest	<u>59</u>	<u>1</u>
Total incoming resources	567,829	491,002
EXPENDITURE		
Charitable activities		
Direct costs	553,074	528,051
Support costs		
Governance costs		
Accountancy and payroll fees	<u>2,849</u>	<u>4,519</u>
Total resources expended	<u>555,923</u>	<u>532,570</u>
Net income/(expenditure) before gains and losses	11,906	(41,568)
Realised recognised gains and losses		
Realised gains/(losses) on programme related investments	<u>(9,718)</u>	<u>8,301</u>
Net income/(expenditure)	<u>2,188</u>	<u>(33,267)</u>

This page does not form part of the statutory financial statements

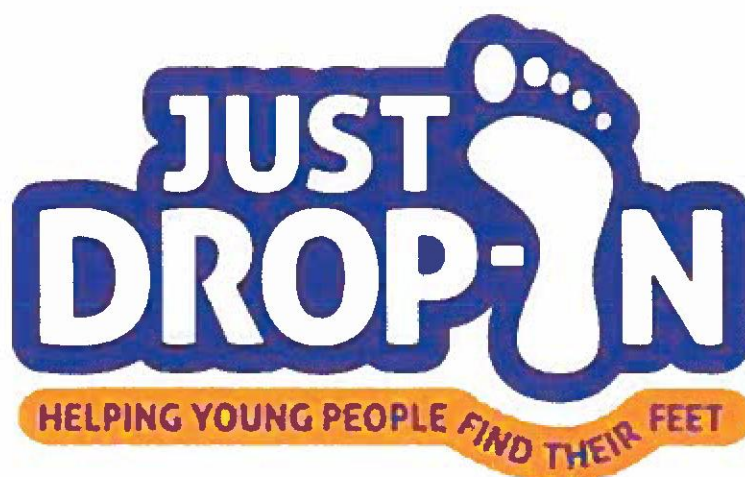
JUST DROP- IN YOUTH INFO & ADVICE LIMITED

England & Wales - Charity number 1081416

Accounts

REGISTERED COMPANY NUMBER: 03884673 (England and Wales)
REGISTERED CHARITY NUMBER: 1081416

**Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2022
for
Just Drop-In Youth Info & Advice Limited**



Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Just Drop-In Youth Info & Advice Limited

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for the Year Ended 31 March 2022**

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**Just Drop-In Youth Info & Advice Limited
Chair's Report
for the Year Ending 31 March 2022**

Introduction

I'm writing this report as I prepare to step down as a Trustee of Just Drop-In after having been associated with this amazing charity for 23 years. In that time I have seen our organisation grow and evolve so much, taking on many opportunities along the way, and battling through many challenges. I can honestly say that in my opinion the organisation has never been stronger; this strength has been essential in delivering the much-needed help and support to the young people of our community at a time when demand has been at its highest, cases have been at their most complex, and when the effects of the pandemic have been hugely disruptive.

Highlights for the year

- Strong safeguarding approach maintained
- 1 432 general enquiries (up 6% on pre-pandemic levels)
- 850 referrals for new clients (up 59% on pre-pandemic levels)
- 1 594 individuals supported in total
- 527 counselling referrals (up 63%), including via expanded services into schools
- Resumption of face-face well-being groups and 1-1 mentoring
- Achievement of all of our contractual and funder targets
- Successful conclusion of 3-year pilot with children aged 8-11
- Strengthening of our team, both front-line and back-office
- Moving into our new, larger Brook Street premises
- Financial stability maintained

Here is more detail behind our latest year of success, including some of the outcome measures that show without doubt that we made a positive difference to the lives of the young people we were so privileged to serve:

Safeguarding

We ensured that our safeguarding approach remained relevant and effective. New developments during the year included the introduction of a new Safeguarding Audit tool, an increased level of consultations with CAMHS colleagues, modifications to data reporting and reviews, and the introduction of a new Annual Safeguarding Day, which took place in December.

Counselling Services

Meeting the increase in demand for our counselling services has been very challenging and has necessitated much management attention and staff flexibility.

The make-up of the team underwent some changes and we sadly said goodbye to Lisa Goodchild after 18 years' service to JDI. In order to meet the increased demand we also had to make some carefully considered changes in the way we work; in particular reducing the maximum number of sessions per person from 12 to 10, and extending the minimum re-referral time limit to 3 months.

We successfully expanded our services to the Knutsford, Wilmslow and Poynton areas and provided on-site support at Macclesfield Academy, Tytherington High School and Knutsford Academy.

We also introduced a new initiative to better meet the neurodiversity needs of children, with one of our counsellors building up a specialism in this area and working part-time from Space4Autism.

Our three-year pilot with 8-11 year olds came to an end having achieved some great outcomes.

Not surprisingly in the circumstances, waiting times grew over the period, with our highest wait times at the end of the year reaching 8-10 weeks from initial enquiry to start of counselling.

The outcome data that we routinely collect showed that 85% of our clients who completed their counselling programme experienced an improvement. This is the same as for 2020-21 and so can be taken as a hugely positive sign of the impact that our services brought. However, the indicators of greater therapeutic shift or improvement were reduced. It is our hypothesis that the reduced number of people experiencing a 'reliable' and 'therapeutic' improvement is a result of us receiving more referrals for complex issues (eg self-harm and suicide ideation) coupled with the planned reduction in the number of sessions on offer.

So, a challenging year but full of success stories for the young people who have come to us for help. The counselling service remains a vital part of our service delivery model, and reviewing how we respond to the increased demand, increased complexity and increased waiting times has been identified as a key priority to consider in 2022-23.

**Just Drop-In Youth Info & Advice Limited
Chair's Report
for the Year Ending 31 March 2022**

Wellbeing Services

We were pleased to be able to get back to face-face wellbeing sessions and resume the services that were largely suspended during the height of the pandemic. We delivered a wide range of groups from Creative Writing to Walking and other social activities, engaging 85 young people in all.

43 young people accessed our mentoring service, 29 of whom were under 18 years old. Our aim is to provide mentoring as a long-term intervention, and much analysis was carried out to understand the reasons young people join, their goals, their feedback, and the causes behind any who dropped out early. It was particularly good to recognise that in line with our strategy we connected well with young people from lower income households and areas of high deprivation.

Our physical Drop-In provision was reopened in January 2022 as we moved into our new premises. We gave out 23 food parcels as part of this provision, and continue to see this easy-access connection with young people as a core part of our service offering.

30 young people accessed 1-1 MyPad sessions where they learned important life-skills. The kitchen area in our new premises where these sessions are held has already become a favourite place for people to congregate.

Now in its 7th year, the Emotionally Healthy Schools Project also continued successfully. A part of this was the delivery of an on-line 2-day Youth Mental Health First Aid Training to educational colleagues.

Our support to parents was further developed, and we supported 148 people (up from 131 last year), through a variety of programmes including 'Timid To Tiger', Youth Mental Health First Aid, Sleep Workshops and 1-1 support. Feedback received was very positive indeed.

Strategy

Our strategy for the period to 2024 remained unchanged from the previous year, and I'm pleased to report that much progress was made in the strategic actions that we set ourselves in 2020-21:

- **Disadvantage and deprivation.** We launched new ways of serving people from underserved sections of our community and developed our data gathering processes to show the extent of our connection with disadvantaged groups and people from low income households. More detail is shown in the section on Diversity and Inclusion.
- **Parents.** We have increased the volume and depth of our work with parents to help empower and support them in making a positive difference in the lives of their children.
- **Participation.** We continued to develop our approaches for meaningful participation by children and young people. A key part of this has been the ongoing support and direction that the Trustees and Staff team receive from our Young Advisory Board, which was pivotal in shaping how we used the new space at Brook Street, and in supporting our recruitment activities. Young people continued to shape and inspire the direction of our work, and their feedback directly led to the decisions to recruit a specialist counsellor for neurodiversity, and to create a new LGBT+ support group. As in the previous year we used the Investing in Children quality mark as an external benchmark to measure our approach to participation, and I'm pleased to say that we successfully achieved the standard again in 2021-22.
- **Schools.** We strengthened our support to local schools and continue to seek new opportunities to work closely with both primary and secondary schools.

For the 3 key strategic enablers we identified in 2020-21 much progress has been made:

- **Premises.** The securing of rented premises in Brook Street from June 2021 has been an important step, giving us approximately twice the floorspace that we had in the Duke Street office. This has enabled much more flexibility to run group workshops, expand our counselling service, lessen our reliance on external premises, and even generate some income from hiring out rooms when they are not being fully used. Major refurbishment of the premises was essential. Remarkably, this was finished on time thanks to the huge effort and dedication from Andrew Bailey, Steve Pegg, Mike Arnstein, Jenny Shadforth, Carl White and many other staff members, volunteers and contractors. We fully moved into Brook Street in January 2022 and handed back the Duke Street premises within the contracted timescales.
- **Churches.** The strong support from our member churches has once again been greatly appreciated. Giving in the form of volunteering time, money, use of church premises, and prayer support has helped raise awareness in our local communities to ensure that young people know about and access at an early stage the services that can help them. I'm pleased that Holy Trinity Church in Rainow joined as a member church during the year, taking the number of member churches up to 19.

**Just Drop-In Youth Info & Advice Limited
Chair's Report
for the Year Ending 31 March 2022**

- **Staff Team.** The commitment, creativity and flexibility of the team through this difficult year of change and challenge have been exemplary. Ann Wright, our Chief Officer has continued to lead the organisation with great passion, insight and fortitude and I'm delighted that during the year she achieved her Diploma in Fundraising with a Merit award. She has been instrumental in providing the vision and energy to re-shape the organisation in line with our strategic plan in a controlled manner.

As planned the staff team was strengthened by several new appointments during the year: Jenny Shadforth joined as part-time Business Operations Manager, Helen Mackay moved into the new post of Counselling Manager, and Lisa Turner and Dana Hartson were appointed as Counselling Coordinators.

Unplanned, at the start of 2022 both of our Business Administrators progressed on to other roles outside of JDI, and we feel very fortunate to have recruited two wonderful replacements in Jane Sutcliffe and Abby Hanaghan.

Faye Ronan continued to manage our Wellbeing Services Team, and successfully completed an Aspiring Leaders course this year with Cheshire Connect. Paige Kinsey was recruited in the role of Wellbeing Services Co-ordinator.

We continued to use a team of self-employed and volunteer counsellors to supplement our two very capable employed counsellors, Susan Lomas and Kim Davies.

As planned our new grading and salary structure went live in April 2021 after much fine work by a project team led by Trustee, Judith Amey.

During the year we were at last able to re-connect with our volunteers. It is remarkable that this year volunteers gave 3013 hours of their time (up from 2040 hours last year), an estimated worth of £65,500. Volunteers supported our back office and service delivery, our 18+ Counselling Service entirely comprised volunteer counsellors, the majority of our mentors were volunteers and our building move was made possible by the technical expertise and commitment of volunteers.

A testament to the high-performance of the whole team throughout the year was the many external accolades and words of encouragement that were received. These included our Chief Officer meeting HRH Prince Edward Earl of Wessex in recognition of the help we were providing to recover from the challenges caused by Covid19, and a visit from the High Sheriff of Cheshire.

Diversity & Inclusion

We continued to seek to appeal to and serve all young people in our ever-changing world. Services to underserved groups were further developed during the year in a variety of ways. These included support and consultation with young care leavers, providing a placement for one person under the government's Kickstart initiative for people on Universal Credit, and the launch of a new LGBT+ support group. We strengthened our links with statutory services responsible for housing, job search, and family information, and also jointly delivered one of our Triple P parenting courses with Cheshire East's Children's Social Care team.

In support of Diversity and Inclusion we see it as important to monitor that we are making ourselves accessible to all young people. A part of that is collecting useful data where possible about our client population. For 2021-22 where data was available:

- 63% of our population identified as female, 33% as male, and 4% had other gender identities (Gender Fluid 6, Non Binary 12, other 1, Transgender 8)
- In terms of sexuality 74% identified as heterosexual (lower than last year 79%), 13% as bi-sexual, 4% as gay, 1% as lesbian, 1% as Pansexual, 4% as other and 3% as A sexual.
- 90% identified as White British (89% last year) with the remaining 10% being spread across 13 other categories
- 25% identified as having an additional health condition (up from 17%)
- 16% identified as neuro-diverse (up from 11%)
- Data on Children's Care Status from the latter part of the year shows an increasing complexity of our work, 40% of cases having additional social or clinical needs.
- Under 18's mentoring service: 35.7% were in the lowest 10% economic deprivation
- Over 18's mentoring service: 40% were in the lowest 20% of economic deprivation

**Just Drop-In Youth Info & Advice Limited
Chair's Report
for the Year Ending 31 March 2022**

Finances

The charity continued to operate with a strong financial basis.

We spent over £41k more than we received as income, largely due to the cost of refurbishments of the new premises, and paying rent on two premises for several months. The net deficit was softened to £33k by an £8k increase in the value of our investments (£238k at the year end). All this is reflected in our total funds at the end of the year standing at over £301k (down from £335k last year).

In line with our policy we have continued to successfully maintain reserves at a level that allow us time to seek replacement funding if necessary whilst continuing essential services to the young people for 12 months.

At a time when many fundraising sources were reduced, our income from donations and grants totalled £491k, an increase of 19%. Funders of commissioned services remain the largest source of funding at 75%, up from 51% last year. This is a slight concern as we prefer to be funded from a variety of sources so that we avoid being too reliant on any one single source. This will continue to be monitored carefully over the next year, and any appropriate options for widening the sourcing of funds will be considered.

We sincerely thank our Major Funders: NHS Cheshire and Wirral Partnership, NHS Cheshire Clinical Commissioning Group, Cheshire Community Foundation, Cheshire East Council, Macclesfield Town Council, Co-op Local Community Fund, Cheadle Royal Hospital Trust, The Swallow Trust, Community Fund, and all of our wonderful fundraisers, donors, contributors, Member Churches and supporters. It was such a joy that in October Darren Allgood and team were able to re-introduce the Bikeathon in support of JDI after a two-year absence. We truly are thankful to so many individuals who have gone out of their way to raise money for us.

Thank You

We were sad that David Rutley had to step down as our patron in October to avoid a potential conflict of interest with his new role as Minister for Welfare Delivery. We thank David for his great dedication in providing much vocal and visible support over the last 10 years.

Finally, on behalf of the whole Trustee team I give my heartfelt thanks to our staff, contractors, funders, volunteers and clients, for enabling JDI to help so many young people and parents during 2021-22. I also thank my fellow trustees for their hard work, dedication and friendship, including Clare Dodds, Sarah Kelly and John Stephens who stepped down during the year after giving so much of their time and energy.

I feel enormously privileged to have been associated with this great charity.



Steve Oliver,
Chair of Trustees 2021-22

Just Drop-In Youth Info & Advice Limited

Report of the Trustees for the Year Ended 31 March 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The charity's objectives are to advance education and to relieve poverty and sickness, in particular but not exclusively, for persons between the ages of twelve & twenty five who live in or near Macclesfield in Cheshire, without distinction of sex, sexual orientation, race, disability or political, religious or other opinion.

FINANCIAL REVIEW

Investment policy

Our reserves have continued to be held partly in fluctuating value investments and partly in bank accounts.

Our listed investments increased in value during the year by £28,301 (2021 - £22,557), including re-invested interest and dividends.

Financial review

Net deficit for 2021/22 was £33,267. Net income 2020/21 was £59,200.

Reserves policy

Our reserves at 31 March 2022 were £301,661 (2021 - £334,928).

We continue to maintain reserves in line with policy at a level to allow us time to seek replacement funding if necessary whilst continuing our service to the young people, and providing security to our staff.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Organisation is a charitable company limited by guarantee, incorporated on 23 November 1999 and registered as a charity on 4 July 2000. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

Governing Bodies

The Board of Trustees are responsible for the overall governance of the charity.

Recruitment and appointment of new trustees

The trustees are responsible for the appointment of new trustees. New trustees will only be appointed after due consideration is given to eligibility, personal competence and specialist skills.

Induction and training of new trustees

New trustees, when appointed, are inducted into the working of the charity by the existing trustees.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03884673 (England and Wales)

Registered Charity number

1081416

Registered office

Bridge House
15 Brook Street
Macclesfield
Cheshire
SK11 7AA

Just Drop-In Youth Info & Advice Limited

**Report of the Trustees
for the Year Ended 31 March 2022**

Trustees

S S Oliver

R J Stephens (resigned 29.10.21)

K E Reid

C S Dodds (resigned 29.10.21)

S L Kelly (resigned 26.7.21)

L D Jones

A M Bailey

A Togneri

J E Amey (appointed 26.4.21)

Company Secretary

L A Alcock

Independent Examiner

David Taylor

FCA

Harts Limited

Westminster House

10 Westminster Road

Macclesfield

Cheshire

SK10 1BX

Approved by order of the board of trustees on and signed on its behalf by:



.....
S S Oliver - Trustee

**Independent Examiner's Report to the Trustees of
Just Drop-In Youth Info & Advice Limited**

Independent examiner's report to the trustees of Just Drop-In Youth Info & Advice Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

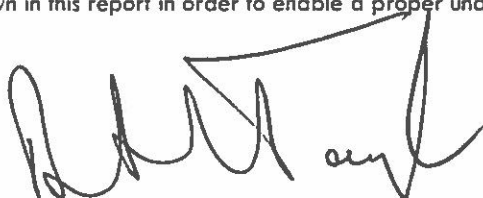
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of FCA which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Taylor
FCA
Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Date:

Just Drop-In Youth Info & Advice Limited

**Statement of Financial Activities
for the Year Ended 31 March 2022**

	Notes	Unrestricted fund £	Restricted fund £	31.3.22 Total funds £	31.3.21 Total funds £
INCOME FROM					
Donations, grants and commissioned services	2	422,160	68,841	491,001	411,841
Investment income	3	<u>1</u>	<u>-</u>	<u>1</u>	<u>1</u>
Total		422,161	68,841	491,002	411,842
EXPENDITURE ON					
Charitable activities					
Counselling	4	87,157	32,110	119,267	102,163
Salaries		194,669	41,963	236,632	166,900
Office expenses		51,263	11,916	63,179	33,532
Volunteer and travel expenses		7,772	9,264	17,036	15,716
Repairs and maintenance		10,647	35,000	45,647	2,596
Training expenses		3,516	1,714	5,230	11,338
Rent		12,492	5,038	17,530	12,655
Subscriptions and DBS		-	500	500	355
Bank charges		96	-	96	69
Pension		8,295	1,142	9,437	6,979
Insurance		1,647	2,000	3,647	5,535
Office and IT equipment		4,375	3,453	7,828	7,750
Events and marketing		872	1,150	2,022	5,884
Accountancy		4,519	-	4,519	3,727
Total		387,320	145,250	532,570	375,199
Net gains on investments		<u>8,301</u>	<u>-</u>	<u>8,301</u>	<u>22,557</u>
NET INCOME/(EXPENDITURE)		43,142	(76,409)	(33,267)	59,200
RECONCILIATION OF FUNDS					
Total funds brought forward		247,529	87,399	334,928	275,728
TOTAL FUNDS CARRIED FORWARD		<u>290,671</u>	<u>10,990</u>	<u>301,661</u>	<u>334,928</u>

The notes form part of these financial statements

Just Drop-In Youth Info & Advice Limited

**Balance Sheet
31 March 2022**

	Notes	Unrestricted fund £	Restricted fund £	31.3.22 Total funds £	31.3.21 Total funds £
CURRENT ASSETS					
Debtors	7	31,939	-	31,939	9,000
Investments	8	237,999	-	237,999	209,698
Prepayments and accrued income		-	-	-	3,000
Cash at bank and in hand		<u>100,052</u>	<u>10,990</u>	<u>111,042</u>	<u>117,111</u>
		369,990	10,990	380,980	338,809
CREDITORS					
Amounts falling due within one year	9	(79,319)	-	(79,319)	(3,881)
		<u>290,671</u>	<u>10,990</u>	<u>301,661</u>	<u>334,928</u>
NET CURRENT ASSETS					
		<u>290,671</u>	<u>10,990</u>	<u>301,661</u>	<u>334,928</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>290,671</u>	<u>10,990</u>	<u>301,661</u>	<u>334,928</u>
NET ASSETS					
		<u>290,671</u>	<u>10,990</u>	<u>301,661</u>	<u>334,928</u>
FUNDS					
	10			290,671	247,529
Unrestricted funds				<u>10,990</u>	<u>87,399</u>
Restricted funds					
TOTAL FUNDS					
				<u>301,661</u>	<u>334,928</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on
and were signed on its behalf by:



.....
S S Oliver - Trustee

Notes to the Financial Statements
for the Year Ended 31 March 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS, GRANTS AND COMMISSIONED SERVICES

	31.3.22	31.3.21
	£	£
Donations	30,303	34,508
Grants and commissioned services	446,592	368,389
Other Income	<u>14,106</u>	<u>8,944</u>
	<u>491,001</u>	<u>411,841</u>

Just Drop-In Youth Info & Advice Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2022

2. DONATIONS, GRANTS AND COMMISSIONED SERVICES - continued

Grants and commissioned services received, included in the above, are as follows:

	31.3.22	31.3.21	
	£	£	
Cheshire East - Early Help Funding	98,430	180,661	
Children in Need - Foundations Grant	-	27,746	
Cheadle Royal Hospital Trust - Mentoring Grant	6,000	-	
Cheshire Community Foundation - Knutsford Project	-	13,868	
Eastern Cheshire Clinical Commissioning Group - Thrive Pilot	-	55,400	
Cheshire Community Foundation - Youth Minds Matter Grant	-	43,958	
Eastern Cheshire Clinical Commissioning Group - Building Capacity Initiative	75,125	-	
Mind - Covid Recovery Grant	-	21,780	
Eastern Cheshire Clinical Commissioning Group - Autism Project	-	24,976	
The National Lottery - 18+ Counselling Grant	54,750	-	
Royal Botanical Gardens - Grow Wild Grant	500	-	
Cheshire Community Foundation - Pandemic Recovery Grant	2,601	-	
Cheshire Community Foundation - Aviva LGBTQ+ Project	4,990	-	
Eastern Cheshire Clinical Commissioning Group - Thrive Initiative	32,448	-	
Eastern Cheshire Clinical Commissioning Group - Surge Funding	27,300	-	
Eastern Cheshire Clinical Commissioning Group - Gap Funding	46,000	-	
Cheshire and Wirral Partnership - Surge Funding	50,700	-	
Cheshire East - Early Help Plus	47,748	-	
	<u>446,592</u>	<u>368,389</u>	
3. INVESTMENT INCOME	31.3.22	31.3.21	
	£	£	
Deposit account interest	<u>1</u>	<u>1</u>	
4. CHARITABLE ACTIVITIES COSTS			
	Direct Costs £	Support costs £	Totals £
Counselling	119,267	-	119,267
Salaries	236,632	-	236,632
Office expenses	63,179	-	63,179
Volunteer and travel expenses	17,036	-	17,036
Repairs and maintenance	45,647	-	45,647
Training expenses	5,230	-	5,230
Rent	17,530	-	17,530
Subscriptions and DBS	500	-	500
Bank charges	96	-	96
Pension	9,437	-	9,437
Insurance	3,647	-	3,647
Office and IT equipment	7,828	-	7,828
Events and marketing	2,022	-	2,022
Accountancy	-	4,519	4,519
	<u>528,051</u>	<u>4,519</u>	<u>532,570</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2022

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME FROM			
Donations, grants and commissioned services	279,513	132,328	411,841
Investment income	<u>1</u>	<u>-</u>	<u>1</u>
Total	279,514	132,328	411,842
EXPENDITURE ON			
Charitable activities			
Counselling	80,546	21,617	102,163
Salaries	120,151	46,749	166,900
Office expenses	27,513	6,019	33,532
Volunteer and travel expenses	10,848	4,868	15,716
Repairs and maintenance	2,045	551	2,596
Training expenses	6,430	4,908	11,338
Rent	12,155	500	12,655
Subscriptions and DBS	240	115	355
Bank charges	69	-	69
Pension	5,232	1,747	6,979
Insurance	3,527	2,008	5,535
Office and IT equipment	2,327	5,423	7,750
Events and marketing	2,338	3,546	5,884
Accountancy	3,727	-	3,727
Total	277,148	98,051	375,199
Net gains on investments	<u>22,557</u>	<u>-</u>	<u>22,557</u>
NET INCOME	24,923	34,277	59,200
Transfers between funds	<u>(35,000)</u>	<u>35,000</u>	<u>-</u>
Net movement in funds	(10,077)	69,277	59,200
RECONCILIATION OF FUNDS			
Total funds brought forward	257,608	18,120	275,728
TOTAL FUNDS CARRIED FORWARD	<u>247,531</u>	<u>87,397</u>	<u>334,928</u>

Just Drop-In Youth Info & Advice Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2022

7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		
	31.3.22	31.3.21
	£	£
Other debtors	<u>31,939</u>	<u>9,000</u>

8. CURRENT ASSET INVESTMENTS		
	31.3.22	31.3.21
	£	£
Listed investments	<u>237,999</u>	<u>209,698</u>

Current market value at 31 March 2022 - £237,999 (2021 - £209,698)

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		
	31.3.22	31.3.21
	£	£
Social security and other taxes	-	2,138
Payroll pension creditor	1,444	731
Accrued expenses	<u>77,875</u>	<u>1,012</u>
	<u>79,319</u>	<u>3,881</u>

10. MOVEMENT IN FUNDS			
	At 1.4.21	Net movement in funds	At 31.3.22
	£	£	£
Unrestricted funds			
General fund	247,529	43,142	290,671
Restricted funds			
Restricted	87,399	(76,409)	10,990
	<u>334,928</u>	<u>(33,267)</u>	<u>301,661</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	422,161	(387,320)	8,301	43,142
Restricted funds				
Restricted	68,841	(145,250)	-	(76,409)
	<u>491,002</u>	<u>(532,570)</u>	<u>8,301</u>	<u>(33,267)</u>

Just Drop-In Youth Info & Advice Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2022

10. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
Unrestricted funds				
General fund	257,608	24,921	(35,000)	247,529
Restricted funds				
Restricted	18,120	34,279	35,000	87,399
TOTAL FUNDS	<u>275,728</u>	<u>59,200</u>	<u>-</u>	<u>334,928</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	279,514	(277,150)	22,557	24,921
Restricted funds				
Restricted	132,328	(98,049)	-	34,279
TOTAL FUNDS	<u>411,842</u>	<u>(375,199)</u>	<u>22,557</u>	<u>59,200</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
Unrestricted funds				
General fund	257,608	68,063	(35,000)	290,671
Restricted funds				
Restricted	18,120	(42,130)	35,000	10,990
TOTAL FUNDS	<u>275,728</u>	<u>25,933</u>	<u>-</u>	<u>301,661</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2022**

10. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	701,675	(664,470)	30,858	68,063
Restricted funds				
Restricted	201,169	(243,299)	-	(42,130)
TOTAL FUNDS	<u>902,844</u>	<u>(907,769)</u>	<u>30,858</u>	<u>25,933</u>

11. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

Just Drop-In Youth Info & Advice Limited

**Detailed Statement of Financial Activities
for the Year Ended 31 March 2022**

	31.3.22 £	31.3.21 £
INCOME		
Donations, grants and commissioned services		
Donations	30,303	34,508
Grants and commissioned services	446,592	368,389
Other Income	<u>14,106</u>	<u>8,944</u>
	491,001	411,841
Investment income		
Deposit account interest	<u>1</u>	<u>1</u>
Total incoming resources	491,002	411,842
EXPENDITURE		
Charitable activities		
Direct costs	528,051	371,472
Support costs		
Governance costs		
Accountancy and payroll fees	<u>4,519</u>	<u>3,727</u>
Total resources expended	<u>532,570</u>	<u>375,199</u>
Net (expenditure)/income before gains and losses	(41,568)	36,643
Realised recognised gains and losses		
Realised gains/(losses) on programme related investments	<u>8,301</u>	<u>22,557</u>
Net (expenditure)/income	<u>(33,267)</u>	<u>59,200</u>

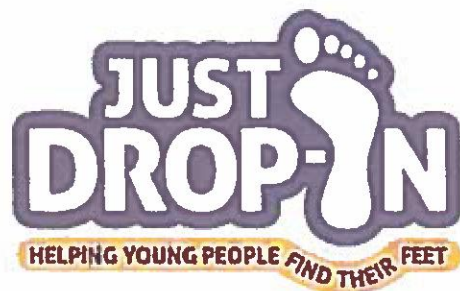
JUST DROP- IN YOUTH INFO & ADVICE LIMITED

England & Wales - Charity number 1081416

Accounts

REGISTERED COMPANY NUMBER: 03884673 (England and Wales)
REGISTERED CHARITY NUMBER: 1081416

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2021
for
Just Drop-In Youth Info & Advice Limited



Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Just Drop-In Youth Info & Advice Limited

**Contents of the Financial Statements
for the Year Ended 31 March 2021**

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Just Drop-In Youth Info & Advice Limited

Chair Report for the Year Ended 31 March 2021

Introduction

Adaptation has been a key word for 2020-2021, throughout the pandemic staff, volunteers and supporters have adapted wonderfully and continually to changing circumstances, keeping the needs of young people central, showing great personal commitment and even making time to develop and start implementing a new strategy.

Key highlights for the year include;

- Flexibility and innovation in response to circumstances.
- A drop in the number of young people supported but maintenance of our high quality of support.
- Expanding and delivering our new service offer for parents
- Continued benefit from our work with younger children
- Developing a new mentoring approach with young people
- Developing our three-year forward Strategy, helping us to face the future with confidence.

During the year we supported a total of 883 unique individuals a significant drop from the 1532 individuals supported during the previous year but close to the number supported in 2018-2019. We saw growth in support for parents and counselling but a fall in numbers supported in areas that could not easily be delivered remotely (Wellbeing Groups, Mentoring, Foundations, My-Pad). The largest drop in numbers occurred in the first period of lock down when the service received very few new enquiries and was diversifying its offer in response.

The challenges of the year have not compromised the quality of work and we are pleased to see excellent outcomes and satisfaction rates which reflect the whole team ethos of putting the experience of beneficiaries first. 144 individuals completed the Experience of Service Survey (more than ever before) with 97.2% of respondents saying the help they received was good.

Safeguarding at Just Drop-In is given the highest priority. Our Safeguarding work has been both internally and externally audited this year and we have an action plan to build on existing good practice. All of our employees are trained to a high standard in safeguarding and have also accessed Signs of Safety Training.

We continue to work in partnership with others where appropriate, bringing our specialist skills and local knowledge to partnership work. Finances remain in a strong position with consistent support from our funders throughout the pandemic. As always Performance is made possible thanks to support from our Member Churches, our dedicated volunteers, a skilled and focused staff team and help from partner organizations.

Strategy

At the beginning of 2021 trustees finalized our strategy for the next three years. While maintaining areas built up in the previous strategy (eg working in partnership) our aim is to focus on 4 key areas in the next period:

- Reaching and making an impact in the lives of the most disadvantaged children and young people within our communities.
- Empowering and supporting parents to make a positive difference in the lives of their children
- Developing our approaches for meaningful participation by children and young people
- Strengthening our support to local schools

We will underpin these with 3 'enabling' initiatives;

- Having premises that are fit for purpose and can accommodate our growth and meet the needs of our community.
- Expand and embed the support from of Member Church community
- Ensure we have a robust and resilient organization with an appropriately skilled and resourced staff team

Significant progress has already been made regarding premises and building an adequately resourced team.

Just Drop-In Youth Info & Advice Limited

Chair Report for the Year Ended 31 March 2021

The Counselling Service

We supported 323 young people across our service, an increase from 292 young people the previous year. The most common areas of need in counselling were Anxiety, Low Mood and Relationship issues. Support was spread across our three age ranges as follows;

- 8-13 Pilot work including play therapy and work in Ash Grove Primary School (130 Young People)
- 14-17 including Brief Solution Therapy, and a partnership with Child and Adolescent Mental Health Services. We continued to offer delivery in Tytherington School and extended our work in schools to include Macclesfield Academy. (120 Young People)
- 18-25 predominantly offering a person-centred approach (73 Young People)

The significant demand for our services from younger children reflects the underlying need and the success of interventions. This pilot work is now in its third and final year of funding, it is an area where we intend to continue offering support into the future.

We continued to work across our footprint, and finally achieved a long-held ambition to offer a Counselling Service in Knutsford, thanks to funding from Cheshire Community Foundation.

Restrictions forced a transfer to telephone and on-line counselling for large parts of the year. We were encouraged by the success of this transfer, with engagement and outcome levels broadly similar to the previous year. Most disruption was felt with the youngest age group where remote counselling was not a viable option.

Outcomes remained strong despite the need to adapt our delivery model, this is notable and a testimony to the counsellors who quickly accessed new training and working methods in order to offer a quality service in the face of adversity. An improvement was recorded in 85% of cases.

Well-Being Services

We sought to diversify and support young people in new ways, offering a range of on-line and telephone one to one and group support services. Despite creativity and persistence our online groups were not as successful as we would have liked, and we struggled to attract new people. We made the decision to curtail many of the groups as the year progressed and we are looking forward to reviewing and refreshing our offer in the coming year.

The challenges of the year meant we made slower progress than we would have liked with developing our mentoring offer, with new training, policies and procedures only being finalised at the end of the year. We look forward to reaping the benefits of this investment in 2021-2022 with many new Mentors commencing volunteering and ready to support more young people.

Now in its 6th Year the Emotionally Healthy Schools Project has also continued, with our team moving to deliver an adapted model of on-line 2-day Youth Mental Health First Aid Training to educational colleagues. The adaptation has proved popular and invaluable to education colleagues who have needed to support high numbers of confused and anxious children over the year.

Our parenting offer has grown and developed over the last 12 months, and we supported 131 referrals for parenting support (up from 52 referrals last year) All of our courses are evidenced based and used validated resources, tools and techniques. This was a real success story of the year, as we were able to help parents to help their children in difficult circumstances. Support includes a Timid to Tiger course for the parents of anxious children, Mental Health First Aid training for parents, the Positive Parenting Programme, Sleep Workshops and leading on a small number of complex cases involving a multi-agency approach.

Volunteers and Volunteering

The adage 'we need our community as much as our community needs us' has never been more fitting than in the last 12 months. Our fabulous team of volunteers have continued to support our work, despite being physically separate from young people and the staff team. The sense of community, reciprocity and kindness has not been dampened by distance. Volunteers continued to support our work on-line and over the phone. Whilst we put Volunteer Counsellor recruitment on hold we continued to recruit Volunteers within Well-Being Services and have therefore retained a strong volunteer support base of 36 active volunteers.

Just Drop-In Youth Info & Advice Limited

Chair Report for the Year Ended 31 March 2021

Finances

JDI finished the year in a strong financial position despite a challenging financial climate.

Income increased to £412k up from £357k in the previous year (+ 15%).

Expenditure increased to £375k up from £334k in the previous year (+ 12%).

Net gain in investments £23k compared with a gain of £5k in the previous year

Our reserves increased to £335k from £276k (+21%).

We continue to maintain reserves in line with policy at a level to allow us time to seek replacement funding if necessary whilst continuing our service to the young people, and providing security to our staff.

Fundraising has been aided by a clear fundraising strategy, reestablishment of more direct Trustee support, fundraising knowledge gained by our Chief Officer through completion of a nationally recognised diploma course (well done Ann!) and the established reputation of JDI for effective delivery.

Commissioned services remain the largest source of funding at 51%. As we aim to maintain diversity in funding this is slightly higher than ideal and a balance we seek to redress. Community fundraising remains very important to us giving us flexibility and the ability to respond quickly to new demands. Community fundraising has dropped over the last year but we were still supported by £34k of community based funding.

We were fortunate to welcome our new Hon Treasurer, Pete Munday to the team, he has already made a much appreciated contribution.

We sincerely thank our Major Funders: Cheshire East Council, Cheshire Community Foundation, NHS Eastern Cheshire Clinical Commissioning Group, BBC Children in Need, The Swallow Trust, Mind and all of our wonderful fundraisers, donors, contributors, Member Churches and supporters.

The Youth Advisory Board

Our YAB played an invaluable role in the development of our new Website that we launched this year. YAB members also inputted into other pivotal activities including contributing to successful funding applications and supporting with recruitment for our new roles. The YAB also worked with the Investing in Children Team and we were delighted to receive the Investing in Children Quality Award for our third year. We have recently recruited new members to the YAB and with participation now a strategic priority in the organisation it's exciting to think about how things will grow and develop in the next 12 months.

The Staff Team

Delivery in a very challenging year was enabled by a stable and high performing management team. Ann Wright, continued as our Chief Officer with Faye Nield managing our Well-Being Services Team, Lisa Goodchild managing the 18-25 Counselling Service and Helen Mackay managing the counselling service for aged 8-17.

Counselling is still supported by our two part-time counsellors Susan Lomas and Kim Davies who bring passion, skill and commitment to the team. They are ably supported by a small team of self-employed counsellors who bring a tremendous mix of skills and breadth of experience to our service.

Our Well-Being services team experienced some changes towards the end of the year. With Well-Being Services Project Workers, Jennie Lawton, and Lori Hawthorn leaving the organisation as their contracts ended. Lisa Turner continues to work for the organisation, commencing a new role in April 2021 as a Co-ordinator in the growing Counselling Service. We also recruited a new Co-ordinator, Paige Kinsey, in the Well-Being Service who takes up her post in May 2021.

Our back-office functions have grown and become more complex in line with the growth of the organisation as a whole. Georgia Falksman and Tori Allen continued to support the Business Support functions of the organisation to a very high standard, whilst providing excellent first point of contact support for children, young people and parents. This team was strengthened with the appointment of a new Business Operations Manager, Jenny Shadforth, who will lead on finance, data, health and safety and administration systems.

All these changes are in line with our strategic 'enabling;' aim of having a robust and resilient organization. Our annual staff survey shows positive regard from the staff team towards the organisation, with strong scores for overall satisfaction and for our response to the Pandemic. Along with our revised structure each staff member has responsibility to lead and develop a specific strand of work.

Just Drop-In Youth Info & Advice Limited

**Chair Report
for the Year Ended 31 March 2021**

Thank You

The year from April 2020 to April 2021 was a challenge for us all. JDI has faced those challenges with determination, teamwork and resilience enabling continued support for so many young people. This was only possible because of the support given to us by so many individuals and organizations. On behalf of my fellow Trustees I would like to offer our sincere gratitude and thanks to you all.

News Letter & Website

We publish four newsletters per year, if you would like to be added to the distribution please e mail us at hello@justdropin.co.uk

Or if you prefer, they and other information are available on our web site. Please take a look at www.justdropin.co.uk

**John Stephens
Chair of Trustees**

Just Drop-In Youth Info & Advice Limited

Report of the Trustees for the Year Ended 31 March 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The charity's objectives are to advance education and to relieve poverty and sickness, in particular but not exclusively, for persons between the ages of twelve & twenty five who live in or near Macclesfield in Cheshire, without distinction of sex, sexual orientation, race, disability or political, religious or other opinion.

FINANCIAL REVIEW

Investment policy

Our reserves have continued to be held partly in fluctuating value investments and partly in bank accounts.

Our listed investments increased in value during the year by £22,557 (2020 - £5,419), including re-invested interest and dividends.

Financial review

Net income for 2020/21 was £59,200 (2019/20 - £28,425)

Reserves policy

Our reserves at 31 March 2021 were £334,928 (2020 - £275,728).

We continue to maintain reserves in line with policy at a level to allow us time to seek replacement funding if necessary whilst continuing our service to the young people, and providing security to our staff.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Organisation is a charitable company limited by guarantee, incorporated on 23 November 1999 and registered as a charity on 4 July 2000. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

Governing Bodies

The Board of Trustees are responsible for the overall governance of the charity.

Recruitment and appointment of new trustees

The trustees are responsible for the appointment of new trustees. New trustees will only be appointed after due consideration is given to eligibility, personal competence and specialist skills.

Induction and training of new trustees

New trustees, when appointed, are inducted into the working of the charity by the existing trustees.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03884673 (England and Wales)

Registered Charity number

1081416

Registered office

14 Duke Street
Macclesfield
Cheshire
SK11 6UR

Just Drop-In Youth Info & Advice Limited

**Report of the Trustees
for the Year Ended 31 March 2021**

Trustees

J M Guerin (resigned 16.10.20)
S S Oliver
R J Stephens
B W W Taylor (resigned 16.10.20)
K E Reid
C S Dodds
S L Kelly
L D Jones
A M Bailey (appointed 4.9.20)
A Togneri (appointed 4.9.20)
J E Amey (appointed 26.4.21)

Company Secretary

L A Alcock

Independent Examiner

David Taylor
FCA
Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Approved by order of the board of trustees on18/9/21..... and signed on its behalf by:


.....
R J Stephens - Trustee

**Independent Examiner's Report to the Trustees of
Just Drop-In Youth Info & Advice Limited**

Independent examiner's report to the trustees of Just Drop-In Youth Info & Advice Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of FCA which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

David Taylor
FCA
Harts Limited
Westminster House
10 Westminster Road
Macclesfield
Cheshire
SK10 1BX

Date:

Just Drop-In Youth Info & Advice Limited

**Statement of Financial Activities
for the Year Ended 31 March 2021**

	Notes	Unrestricted fund £	Restricted fund £	31.3.21 Total funds £	31.3.20 Total funds £
INCOME FROM					
Donations and grants	2	279,513	132,328	411,841	357,289
Investment income	3	<u>1</u>	<u>-</u>	<u>1</u>	<u>11</u>
Total		279,514	132,328	411,842	357,300
EXPENDITURE ON					
Charitable activities	4				
Counselling		80,546	21,617	102,163	69,300
Salaries		120,151	46,749	166,900	158,288
Office expenses		27,513	6,019	33,532	36,641
Volunteer and travel expenses		10,848	4,868	15,716	14,352
Repairs and maintenance		2,045	551	2,596	2,485
Training expenses		6,430	4,908	11,338	9,937
Rent		12,155	500	12,655	12,000
Subscriptions and DBS		240	115	355	395
Bank charges		69	-	69	243
Pension		5,232	1,747	6,979	6,428
Insurance		3,527	2,008	5,535	3,396
Office and IT equipment		2,327	5,423	7,750	12,018
Events and marketing		2,338	3,546	5,884	6,982
Accountancy		3,727	-	3,727	1,829
Total		277,148	98,051	375,199	334,294
Net gains on investments		<u>22,557</u>	<u>-</u>	<u>22,557</u>	<u>5,419</u>
NET INCOME		24,923	34,277	59,200	28,425
Transfers between funds	11	<u>(35,000)</u>	<u>35,000</u>	<u>-</u>	<u>-</u>
Net movement in funds		(10,077)	69,277	59,200	28,425
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>257,608</u>	<u>18,120</u>	<u>275,728</u>	<u>247,303</u>
TOTAL FUNDS CARRIED FORWARD		<u>247,531</u>	<u>87,397</u>	<u>334,928</u>	<u>275,728</u>

Just Drop-in Youth Info & Advice Limited

**Balance Sheet
31 March 2021**

	Notes	Unrestricted fund £	Restricted fund £	31.3.21 Total funds £	31.3.20 Total funds £
CURRENT ASSETS					
Debtors	7	9,000	-	9,000	24,250
Investments	8	209,698	-	209,698	187,141
Prepayments and accrued income		3,000	-	3,000	3,000
Cash at bank and in hand		<u>29,712</u>	<u>87,399</u>	<u>117,111</u>	<u>83,305</u>
		251,410	87,399	338,809	297,696
CREDITORS					
Amounts falling due within one year	9	<u>(3,881)</u>	-	<u>(3,881)</u>	<u>(21,968)</u>
NET CURRENT ASSETS		<u>247,529</u>	<u>87,399</u>	<u>334,928</u>	<u>275,728</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>247,529</u>	<u>87,399</u>	<u>334,928</u>	<u>275,728</u>
NET ASSETS		<u>247,529</u>	<u>87,399</u>	<u>334,928</u>	<u>275,728</u>
FUNDS					
Unrestricted funds	10			247,529	257,608
Restricted funds				<u>87,399</u>	<u>18,120</u>
TOTAL FUNDS				<u>334,928</u>	<u>275,728</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on
and were signed on its behalf by:


R J Stephens - Trustee

The notes form part of these financial statements

Notes to the Financial Statements
for the Year Ended 31 March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND GRANTS

	31.3.21	31.3.20
	£	£
Donations	34,508	29,770
Grants	368,389	313,158
Other income	<u>8,944</u>	<u>14,361</u>
	<u>411,841</u>	<u>357,289</u>

Grants received, included in the above, are as follows:

	31.3.21	31.3.20
	£	£
Cheshire East Council	180,661	101,747
Children in Need	27,746	27,746
Cheshire Community Foundation	30,538	11,330
Thrive Pilot - CECCG	55,400	41,000
I Will CCF	-	4,981
Youth Minds Matter	27,288	26,440
New Homes Bonus	-	26,914
Building Capacity	-	73,000
Mind	21,780	-
CCG Autism	<u>24,976</u>	<u>-</u>
	<u>368,389</u>	<u>313,158</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2021**

3. INVESTMENT INCOME

	31.3.21	31.3.20
	£	£
Deposit account interest	<u>1</u>	<u>11</u>

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs £	Totals £
Counselling	102,163	-	102,163
Salaries	166,900	-	166,900
Office expenses	33,532	-	33,532
Volunteer and travel expenses	15,716	-	15,716
Repairs and maintenance	2,596	-	2,596
Training expenses	11,338	-	11,338
Rent	12,655	-	12,655
Subscriptions and DBS	355	-	355
Bank charges	69	-	69
Pension	6,979	-	6,979
Insurance	5,535	-	5,535
Office and IT equipment	7,750	-	7,750
Events and marketing	5,884	-	5,884
Accountancy	<u>-</u>	<u>3,727</u>	<u>3,727</u>
	<u>371,472</u>	<u>3,727</u>	<u>375,199</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME FROM			
Donations and grants	186,878	170,411	357,289
Investment income	<u>11</u>	<u>-</u>	<u>11</u>
Total	186,889	170,411	357,300
EXPENDITURE ON			
Charitable activities			
Counselling	11,946	57,354	69,300
Salaries	108,474	49,814	158,288
Office expenses	18,058	18,583	36,641
Volunteer and travel expenses	476	13,876	14,352
Repairs and maintenance	2,280	205	2,485
Training expenses	856	9,081	9,937
Rent	9,000	3,000	12,000
Subscriptions and DBS	-	395	395

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2021**

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted fund £	Total funds £
Bank charges	243	-	243
Pension	5,182	1,246	6,428
Insurance	-	3,396	3,396
Office and IT equipment	2,783	9,235	12,018
Events and marketing	4,701	2,281	6,982
Accountancy	1,829	-	1,829
	<hr/>	<hr/>	<hr/>
Total	165,828	168,466	334,294
Net gains on investments	<u>5,419</u>	<u>-</u>	<u>5,419</u>
NET INCOME	26,480	1,945	28,425
Transfers between funds	<u>(1,840)</u>	<u>1,840</u>	<u>-</u>
Net movement in funds	24,640	3,785	28,425
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>232,968</u>	<u>14,335</u>	<u>247,303</u>
TOTAL FUNDS CARRIED FORWARD	<u>257,608</u>	<u>18,120</u>	<u>275,728</u>

7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Other debtors	<u>9,000</u>	<u>24,250</u>

8. CURRENT ASSET INVESTMENTS

	31.3.21	31.3.20
	£	£
Listed investments	<u>209,698</u>	<u>187,141</u>

Current market value at 31 March 2021 - £209,698 (2020 - £187,141)

Just Drop-In Youth Info & Advice Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Social security and other taxes	2,138	3,733
Payroll pension creditor	731	690
Accrued expenses	<u>1,012</u>	<u>17,545</u>
	<u>3,881</u>	<u>21,968</u>

10 MOVEMENT IN FUNDS

	At 1.4.20	Net movement in funds	Transfers between funds	At 31.3.21
	£	£	£	£
Unrestricted funds				
General fund	257,608	24,921	(35,000)	247,529
Restricted funds				
Restricted	18,120	34,279	35,000	87,399
	<u>275,728</u>	<u>59,200</u>	<u>-</u>	<u>334,928</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Gains and losses	Movement in funds
	£	£	£	£
Unrestricted funds				
General fund	279,514	(277,150)	22,557	24,921
Restricted funds				
Restricted	132,328	(98,049)	-	34,279
	<u>411,842</u>	<u>(375,199)</u>	<u>22,557</u>	<u>59,200</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2021**

10. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	Transfers between funds £	At 31.3.20 £
Unrestricted funds				
General fund	232,968	26,480	(1,840)	257,608
Restricted funds				
Restricted	14,335	1,945	1,840	18,120
TOTAL FUNDS	<u>247,303</u>	<u>28,425</u>	<u>-</u>	<u>275,728</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	186,889	(165,828)	5,419	26,480
Restricted funds				
Restricted	170,411	(168,466)	-	1,945
TOTAL FUNDS	<u>357,300</u>	<u>(334,294)</u>	<u>5,419</u>	<u>28,425</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.19 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
Unrestricted funds				
General fund	232,968	51,401	(36,840)	247,529
Restricted funds				
Restricted	14,335	36,224	36,840	87,399
TOTAL FUNDS	<u>247,303</u>	<u>87,625</u>	<u>-</u>	<u>334,928</u>

Just Drop-In Youth Info & Advice Limited

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2021**

10. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Movement in funds £
Unrestricted funds				
General fund	466,403	(442,978)	27,976	51,401
Restricted funds				
Restricted	302,739	(266,515)	-	36,224
TOTAL FUNDS	<u>769,142</u>	<u>(709,493)</u>	<u>27,976</u>	<u>87,625</u>

Transfers between funds

The transfer of costs between the Restricted fund and the General fund provides a reserve for future premises development.

11. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

Just Drop-In Youth Info & Advice Limited

**Detailed Statement of Financial Activities
for the Year Ended 31 March 2021**

	31.3.21 £	31.3.20 £
INCOME		
Donations and grants		
Donations	34,508	29,770
Grants	368,389	313,158
Other income	<u>8,944</u>	<u>14,361</u>
	411,841	357,289
Investment income		
Deposit account interest	<u>1</u>	<u>11</u>
Total incoming resources	411,842	357,300
EXPENDITURE		
Charitable activities		
Direct costs	371,472	332,465
Support costs		
Governance costs		
Accountancy and payroll fees	<u>3,727</u>	<u>1,829</u>
Total resources expended	<u>375,199</u>	<u>334,294</u>
Net income before gains and losses	36,643	23,006
Realised recognised gains and losses		
Realised gains/(losses) on programme related investments	<u>22,557</u>	<u>5,419</u>
Net income	<u>59,200</u>	<u>28,425</u>

This page does not form part of the statutory financial statements