

VOLUNTEER CENTRE GREENWICH

Company No. 03832423 (England & Wales)
Charity no. 1081369

**REPORT OF THE BOARD OF TRUSTEES AND ACCOUNTS
YEAR ENDED 30 SEPTEMBER 2025**

Kingston Burrowes Audit Ltd
308 Ewell Road
Surbiton
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VOLUNTEER CENTRE GREENWICH

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VOLUNTEER CENTRE GREENWICH

REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 30 SEPTEMBER 2025

The Board of Trustees presents its report and audited financial statements for the year ended 30 September 2025.

Reference and Administrative Information

Charity Name: Volunteer Centre Greenwich

Charity Registration Number: 1081369

Company Registration Number: 3832423

Registered Office and
Operational Address: Equitable House
1st Floor
7 General Gordon Square
London SE18 6FH

<u>Board of Trustees</u>	Jonathan Fricker	Chair (till May 25)
	Chris Grigsby	Chair (from May 25)
	Melanie Taylor	Vice Chair
	Deborah Wallis	Treasurer
	Kate Askew	
	Sarah Joseph	
	William Wilson	
	Duc Nuygen	
	Alexandra Booth	(from March 2025)
John Cowley	(from June 25)	
Omar Hijab	(from June 25)	

Company Secretary Michelle Martin

<u>Senior Management Team</u>	Michelle Martin	Chief Executive
	Liz Cutajar	Operations and Projects Manager
	Nadine Fulker	Training and Development Lead

Auditors Kingston Burrowes Audit Ltd
308 Ewell Road, Surbiton, Surrey, KT6 7AL

Bankers Unity Trust Bank PLC, Nine Brindleyplace,
Birmingham B1 2HB

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Structure, Governance and Management

Governing Document

The organisation is a charitable company limited by guarantee, incorporated on 26 August 1999 and registered as a charity on 30 June 2000.

The company amended its Articles of Association, before formally changing the company name to Volunteer Centre Greenwich (VCG), extending its area of benefit to the rest of England. This enables the organisation to use online resources to notify members of the AGM and to accept proxy votes. The objects of the charitable company remain the same.

Recruitment and Appointment of Board of Trustees

The Directors of the Company are also charity trustees for the purposes of charity law and under the company's Articles are known as members of the Board of Trustees. Under the requirements of the Articles of Association the members of the Board of Trustees are elected to serve for a term of three years and a maximum of nine years after which they may stand for re-election after standing down for one year.

The Board of Trustees seeks to ensure the needs of volunteers are appropriately reflected through the diversity of the Trustee body. To enhance the pool of Trustees, the charity proactively advertises and promotes access to the Board of Trustees by local volunteers.

Trustee Induction and Training

Potential new Trustee members are initially invited to observe a Trustee meeting following a meeting with the Chair. The potential Trustee can then proceed to the application and interview process. If successful, new Trustees attend an induction session with the Chief Executive. This covers:

- The obligations of Board of Trustees members
- The main documents which set out the operational framework for the charity including the Articles of Association
- Resourcing and the current financial position as set out in the latest published accounts
- Future plans and objectives

An induction and information pack is given to new Trustees drawing on information from various Charity Commission publications and the Commission's Guide "The Essential Trustee". The pack also includes all the relevant papers and documents needed as well as minutes of the previous two Trustee meetings.

The charity also seeks to ensure a high level of skills and experience from the voluntary, community and business sectors as well as representation from local volunteer-involving agencies.

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Trustee Induction and Training /cont'd...

In an effort to maintain this broad skill mix an annual skills audit of the Board is conducted. In the event of particular skills being lost due to changes on the Board, individuals may be approached to apply for election.

Risk Management

The Board of Trustees has undertaken a review of the principal risks to which the charity is exposed and has established systems and controls to mitigate those risks.

External risks relating to the sustainability of funding for core functions have prompted a response, including the diversification of income streams, the development of consultancy and training services, and a reduction in expenditure. However, income generation from training and consultancy has declined significantly, largely due to organisations and beneficiaries facing financial constraints and being unable to meet the costs of accredited training. This remains a key area of focus for VCG as part of the review and development of its new five-year strategic plan.

Internal risks are managed through the ongoing refinement of procedures to ensure consistent quality and effective delivery across all operational areas of the charitable company. Risk oversight is maintained by the Board of Trustees through the use of a robust risk assessment framework, which is reviewed regularly to ensure its continued effectiveness.

Organisational Structure

Volunteer Centre Greenwich has a Board of Trustees of up to 15 members who meet at least four times during the year and are responsible for the strategic direction and policy of the charity. At present the Board of Trustees has eight members from a variety of backgrounds relevant to the work of the charity. The Company Secretary also attends Board meetings but has no voting rights.

Day-to-day responsibility for the provision of services is delegated to the Chief Executive with assistance from the Senior Management Team. The Chief Executive is responsible for ensuring that the charity delivers the services specified, that key performance indicators are met, supervision meetings with each staff member are held and ensuring the team continue to develop their skills and working practices in line with good practice.

Related Parties

In so far as it is complementary to the charity's objects the charity is guided by both local and national policy. At a national level volunteering is guided by NCVO, at regional level through London Plus and at local level through the Volunteer Centre.

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Objectives and Activities

Our vision

Lives and communities positively changed through volunteering.

Our mission

Enriching the lives of individuals and communities by enhancing the value of volunteering, through supporting and creating opportunities for all.

Volunteer Centre Greenwich aims to do this by:

- Promoting volunteering to disadvantaged groups and individuals
- Providing information and support to all people seeking volunteering opportunities
- Providing information and support to organisations seeking volunteers
- Providing support and training to volunteers and those who work with volunteers
- Promoting good practice around volunteering

Volunteer Centre Greenwich achieves the above by:

- Providing a signposting service for people in the RBG who wish to volunteer through a unique network of "outreach posts" which provide accessible information and appointments locally.
- Servicing the network of registered groups and organisations. Any not-for-profit organisation can register their volunteering opportunities with Volunteer Centre Greenwich and have access to information, support and training in best practice when involving volunteers.
- Promoting volunteering by attending local community festivals, leading on Greenwich Volunteers' Week in June each year and providing talks and presentations to groups.
- Promotion of volunteering through marketing and publicity.
- Developing innovative and new ways to reach all sections of the community through a range of development projects.
- Encouraging best practice and quality standards through providing a range of training workshops and published materials.

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Achievements and Performance

Financial Review

The Charity's income for the year ended 30 September 2025 was £334,781 (2024: £327,386). Total expenditure for the year was £303,294 (2024: £317,811), resulting in a net surplus for the year.

Unrestricted funds carried forward at 30 September 2025 were £65,484 (2024: £46,419). Restricted funds relating to ongoing projects totalled £22,084 at the year end (2024: £9,662).

During the financial year, VCG experienced the closure of its Young People's Project following the cessation of funding. However, the Charity secured significant new and continued funding, including:

- A further three years' funding from The Henry Smith Charity for the Supported Volunteering Project.
- An additional year of funding from Public Health to continue delivery of the Emotional Well-Being Project.
- Funding through the Integrated Care Board (ICB), managed by the Royal Borough of Greenwich, to deliver the volunteering element of the Women and Girls Pilot Project.
- Funding from Charities Together supporting a six-borough, nine-partner initiative to transform volunteering in the NHS.
- Funding from Mencap to host and manage a Community Connector role.
- Smaller grants to address digital inequality and to provide volunteer Wayfinders supporting the closure of the Cutty Sark DLR station.

As a result of careful financial management and successful income generation, VCG added £19,065 to its reserves during the year. The Charity generated £5,420 in earned income and achieved £3,297 in bank interest.

Although VCG continues to generate some unrestricted income, this remains below pre-pandemic levels. In light of sector-wide funding reductions and a decline in organisations able to purchase accredited courses — together with the significant resources required to deliver them — VCG took the strategic decision to step down as an accredited training provider. The Charity is now focusing on expanding its portfolio of workshop-based training.

VCG extends its sincere thanks to all funders and partners for their continued support.

Reserves Policy

The Board undertakes a 'risk assessment' approach to setting a reserves level. This ensures that the continuing work and commitments of the Volunteer Centre are safeguarded and include contingencies for redundancy, long term sickness, associated maternity leave costs and any legal costs incurred if the organisation should be wound up. Key future developments in line with the

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Strategic Plan have also been assessed. This process is undertaken each year to ensure that the correct level of reserves determined, is based on the current obligations and requirements of the organisation.

It was concluded that for 2025-26 the range level of free reserves held by the Volunteer Centre to meet these obligations needed, plus a wind-up cost reserve figure, to be £47,958 - £64,927. The unrestricted free reserves as at 30 September 2025 were £65,484.

Central Volunteer Centre Activities

Volunteer Centre Greenwich's two core strands are to support its 868 member volunteer-involving organisations and to signpost local residents to volunteering opportunities within those organisations.

The service continues to focus on outreach and community engagement across the borough, while also enhancing the support offer to members by increasing access to volunteering opportunities.

Work has been undertaken to develop a network of connections with community venues to engage local residents, enabling access to community groups and service users who may benefit from volunteering and training opportunities.

Volunteer Advisors have been recruited and trained in Making Every Opportunity Count (MEOC), Information, Advice and Guidance, Safeguarding and GDPR. This enables them to provide supportive engagement, signposting or referring local people not only to training and volunteering roles, but also to wider services and community groups that can offer a more holistic impact.

VCG continues to offer one-to-one appointments for individuals seeking volunteering opportunities at its centrally located office. Appointment availability has increased to six sessions every Tuesday, enabling support for a greater number of residents.

Through this delivery model, VCG engaged with 2,705 individuals during the reporting period via a range of activities including events, talks and one-to-one appointments. This resulted in signposting to 373 volunteering opportunities, with 206 individuals receiving face-to-face support appointments.

Volunteer Management Best Practice Training

VCG continues to deliver the core elements of its Volunteer Management Best Practice training at no cost to volunteer-involving organisations (VIOs). The funding environment remains challenging and operating costs continue to rise; however, VCG recognises the importance of maintaining high standards of volunteer management across the borough and is committed to ensuring that cost does not present a barrier to access.

In addition, VCG delivers specialist training sessions on Dealing with Difficult Volunteers and Volunteers and the Law.

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Volunteers' Week and Recognition 100 and 250 Awards

National Volunteers' Week takes place annually from the first Monday in June and celebrates the outstanding contributions made by volunteers. VCG marked Volunteers' Week with a launch event in Woolwich town square, followed by a roadshow of events across the borough. These activities enabled VCG to promote member organisations' volunteering opportunities, engage with local residents, and culminated in a celebratory event, *Recognition 250*.

VCG's Recognition Award Scheme, now well established, comprises two awards: *Recognition 100* and *Recognition 250*. *Recognition 100* is a postal award recognising volunteers who have contributed 100 hours or more to their organisation and to services across the borough. Nominations are submitted by registered member organisations. This year, 95 volunteers received a certificate and a letter of thanks from the Worshipful Mayor of Greenwich and Volunteer Centre Greenwich.

In addition, 14 member organisations nominated 27 volunteers to attend the *Recognition 250* Award Ceremony. Delivered in collaboration with Mycenae House, the event was held in the main hall with access to the gardens, recognising those volunteers who have contributed 250 hours or more of their time. Awards were presented by Councillor Linda Bird, Deputy Mayor of Greenwich, and Councillor Sandra Bauer. The celebration included afternoon tea and live piano music provided by volunteer pianist, Jaden Brown. Each awardee received a framed photograph with the Mayor of Greenwich, along with a framed certificate, as a lasting recognition of their dedication and contribution to their organisation and the Royal Borough of Greenwich.

Bridging Divides

During this reporting period, VCG's primary focus has remained on providing comprehensive membership services to our member organisations. Support has included one-to-one meetings offering guidance on policies and procedures, role descriptions, risk assessments, and the provision of templates and promotional materials for volunteering roles. Volunteering opportunities have been actively promoted through VCG's volunteer database, increasing interest in member organisations' roles and contributing to the engagement of **1,581 new volunteers**.

Membership has continued to grow, with **93 new organisations** joining during this period, bringing total membership to **876 organisations**, including an increase in Global majority led groups. Direct one-to-one support was provided to **44 member organisations**.

As part of our core services, VCG has continued to support ESOL (English for Speakers of other languages) learners by delivering outreach sessions designed to build confidence and English-language skills through volunteering. VCG has maintained a strong presence across the borough, attending events in Thamesmead, Greenwich, and Woolwich to strengthen connections with local groups and service providers. Additional outreach included participation at Woolwich Job Centre, GLLaB (Greenwich Local Labour and Business) Job Fair, Charlton Athletic Community Trust Job Fair and The Nest in Thamesmead.

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Volunteer Management Workshops and Volunteer Managers' Forums were delivered both online and face-to-face, providing members with up-to-date guidance, networking opportunities and support to ensure the delivery of high-quality volunteer programmes.

VCG continues to host volunteer coffee mornings, offered both online and in person, providing opportunities for volunteers to explore current roles, meet the team and tour the office. By offering online and evening sessions, a wider range of participants can access volunteering opportunities, helping to remove barriers for those who prefer face-to-face discussions over completing application forms.

Monthly newsletters are sent to all volunteers, highlighting new opportunities and support services across the borough. Volunteer roles and information are also promoted across VCG's six social media platforms, helping to reach a broader audience and make volunteering opportunities more accessible.

Efforts to expand volunteering within the NHS have strengthened our database and partnerships. VCG has supported NHS partners with recruitment processes, providing guidance to reduce barriers and enable more individuals to access NHS volunteering opportunities.

In partnership with Metro, GAVS and Lewisham and Greenwich NHS Trust, VCG delivered workshops focused on malaria awareness within the Royal Borough of Greenwich. These workshops explored barriers faced by local communities in accessing prevention and treatment services and supported the co-design of awareness-raising approaches through promotional materials and campaigns. 15 Global Majority organisations participated, helping to increase awareness across the borough.

Quote from a member organisation for support provided on volunteer recruitment:

"I must tell you we are getting some wonderful volunteers through your database, it is really helping support our recruitment process, especially as we are about to open the night shelter on the 27th October which runs to the end of March, and we rely on our volunteers for the support to our homeless guests."

Greenwich Homeless Project

Community Referral Platform

The Community Referral Platform enables organisations to promote their services, activities, and groups to local residents and other organisations. The platform continues to grow, with an increasing number of organisations with both existing VCG members and new organisations signing up.

There are currently **83 activities** available to the public, including community groups, support groups, mental health services, exercise and fitness classes, youth centres, coffee and chat, and more. Our platform helps to tackle loneliness and isolation with the pathway allowing residents of the Royal Borough of Greenwich to self-refer directly to these services, improving access and supporting earlier engagement.

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Emergency Planning

VCG continues to support a coordinated approach to emergency planning between the voluntary and community sector and the Royal Borough of Greenwich (RBG). A survey is issued to all new members registering with VCG to ensure we continue to build comprehensive data on the vital assets, skills, and resources that the voluntary, community and faith sector (VCFS) can provide in the event of an emergency.

The Chief Executive continues to attend Borough Resilience Forum meetings and works in partnership with the Emergency Planning Team. A regular newsletter is circulated to all members, providing up-to-date information from Borough Resilience Forum meetings, along with relevant guidance and training opportunities. In addition, VCG worked with VCFS organisation, Unity Works, to produce an Easy Read version of the Emergency Booklet for residents.

VCG also secured funding to offer and facilitate, in conjunction with RBG's Emergency Planning Team, an extreme heat tabletop exercise for the sector, which was attended by 15 organisations. The exercise included a presentation from the Met Office, which provided valuable insights into anticipated weather changes over the coming years, including higher temperatures and increased rainfall, and the associated risks of flooding. Following this exercise, a VCFS Emergency Planning Steering Group was established, with two meetings held during this period.

The Chief Executive was invited to present at City Hall on VCG's journey of collaboration with the Royal Borough of Greenwich and the Emergency Planning Unit, having been highlighted as an example of good practice.

DLR – Wayfinders

In partnership with Visit Greenwich and funded by the Royal Borough of Greenwich (RBG), VCG was commissioned to recruit and manage a team of trained volunteers to provide tourist signposting support during the temporary closure of the Cutty Sark DLR station. The Wayfinders are based at the Greenwich DLR London exit, with the scheme established in August 2025.

VCG recruited 21 volunteers to support shifts running from Friday to Sunday, between 10.00am and 6.00pm. During this reporting period, volunteers contributed a total of 248 hours across 62 shifts and engaged with and supported 1,602 visitors.

One Wayfinder volunteer reflected on their experience, stating:

"Volunteering as a Wayfinder Volunteer on a sunny Saturday afternoon (9 August) was a great experience for me. Loads of visitors came to the DLR station in Greenwich every five minutes. Greenwich is my home and I hope every visitor has a great and positive experience when coming here."

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Training and Consultancy

This year saw the conclusion of training delivered under the Adult and Community Learning contract. VCG focused on providing accredited training for project delivery volunteers, as well as workshop-based training for member organisations. Accredited training delivered during this period included courses within the *Learning Group: Preparation for Life and Work*:

1. **Mentoring – Level 2**
2. **Customer Service – Level 2**
3. **Employability – Level 1**

VCG continues to deliver a comprehensive training and development programme to support volunteer-involving organisations (VIOs) ensuring that best practice is adopted, high standards are maintained, and volunteers have a positive experience.

This year, VCG delivered volunteer management training covering:

- *Managing and Recruiting Volunteers*
- *Good Practice Policies*
- *Inclusive Volunteering*
- *Screening Volunteers*
- *Supervising and Supporting Volunteers*
- *Dealing with Difficult Volunteers*

In addition to group sessions, VCG provided tailored training for individual organisations. The National Army Museum received volunteer management training, while The Carers Centre received Introduction to Mentoring, Safeguarding Training, and Professional Boundaries sessions.

Through these combined programmes, VCG has continued to strengthen volunteer engagement, enhance organisational capacity, and develop volunteers' skills to support their ongoing contribution to the borough.

Project Work

Community Connector Project

The Community Connector project is a specialist initiative hosted by Volunteer Centre Greenwich in partnership with National Mencap. The project is led by a Community Connector - an individual with a learning disability - who provides a voice for other people with a learning disability living in Greenwich and works to develop opportunities that support happier, healthier lives.

This project has informed and enhanced VCG's own practices for supporting staff with learning disabilities, ensuring that processes are inclusive and reasonable adjustments are consistently made.

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Over the past year, the Community Connector has contributed to planning the *Mencap Our Active Community* project in Greenwich, engaging with people in the community to listen to their ideas, share experiences and help improve access to activities.

The project has also focused on mapping the local offer for people with learning disabilities, identifying gaps and developing solutions. A series of Community Connector Forums have been held across different borough locations, providing a platform for individuals with learning disabilities to share challenges, experiences, and recommendations for improving access to activities.

In addition, the project has worked with local organisations to provide seed funding, enabling them to deliver tailored activities for the learning disability community. Through these efforts, the Community Connector project has strengthened participation, inclusion, and representation for people with learning disabilities across Greenwich.

Emotional and Well-being Support Project (EWB)

Funding for the Emotional Wellbeing Support Project was successfully renewed in recognition of its impact, having supported 131 referrals up to March 2025. Greenwich Public Health agreed to continue funding the project for a further year, from April 2025 to March 2026. Since the commencement of the new funding period, the project has already received 86 referrals, demonstrating sustained and increasing demand for the service.

The project continues to empower individuals through weekly one-to-one support delivered by trained volunteer Emotional Wellbeing Advisors. This support has enabled service users to rebuild confidence, reduce feelings of loneliness and isolation and reconnect with their local communities. Individuals have consistently reported improvements in confidence, social connection and mental wellbeing.

Up to April 2025, the project exceeded expectations by delivering 50 wellbeing activities and has delivered a further 23 activities during the current funding period. These activities have included walking sessions and other group-based activities, with the service offer continuing to expand. New activities introduced include dance sessions at The Plumstead Centre, renewed visits to Mycenae House for group activities and mindfulness practice, alongside established art, cookery, yoga and wellbeing sessions. Collectively, these activities have contributed to increased feelings of optimism, relaxation and self-confidence among participants.

The *Walk and Talk* sessions have remained particularly popular, with an average weekly attendance of 14 participants and a further nine individuals attending at least once during the year. Sessions have included walks along the River Thames, visits to local parks, and guided foraging walks.

The project also offers training opportunities that develop volunteers' skills and enhance future employment prospects. By April 2025, 22 new volunteers had been recruited, bringing the total number of active volunteers to 48. Since April, a further 14 volunteers have been recruited and trained.

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Feedback from volunteers who have left the service has been overwhelmingly positive, with many expressing satisfaction with their role and the support provided. Encouragingly, a significant number indicated they would be interested in returning to the project in the future should opportunities arise.

The project continues to be highly valued by partner organisations and referrers. During the year, a referrer visited the service to shadow the project and provided the following feedback:

"I am so grateful that Greenwich residents have access to this service. It is such a blessing. I am very appreciative of how efficient the service and service's communication are with the residents. This is the only befriending service that I know of in the borough, and this service has always brought so much consistency to residents who may be struggling with social isolation and their well-being. Thank you so very much to Volunteer Centre Greenwich for all the support provided to the residents throughout the years. Your service has filled a huge void, and I only hope it can continue for the long-term." (Greenwich Mental Health)

The Emotional Wellbeing Support Project continues to deliver strong and measurable outcomes for residents, volunteers, and the wider community. With rising referral numbers, high levels of engagement, positive wellbeing outcomes, and consistently strong stakeholder feedback, the project clearly addresses a critical gap in local provision. Continued expansion of activities and a strong focus on volunteer development place the project in an excellent position to sustain and grow its impact in the years ahead.

Public Health

VCG was initially commissioned to support the Neighbourhood Inequality Development work across the Royal Borough of Greenwich. This work focuses on building the capacity of local projects and organisations by developing their volunteer management programmes through volunteer engagement and best practice training.

While initial work began in this area, VCG was subsequently asked to consult on a new *Specialist Community Champions* volunteering role. In this initiative, Champions raise awareness of cancer in the community to encourage increased uptake of screening appointments. VCG is now supporting the recruitment, management, and training of volunteers for this programme, while also developing a range of engagement locations to start conversations with residents and provide vital information about cancer and cancer pathways.

Supported Volunteering Projects

Henry Smith Funded Supported Volunteering Project

In November, Volunteer Centre Greenwich received funding from the Henry Smith Charity to continue delivery of the Supported Volunteering Project for a further three years, building on work delivered over the previous six years. While earlier funding focused on older adults with a learning disability or autism, this new funding round has expanded the project's reach to support individuals aged 18 and over living in the Royal Borough of Greenwich.

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The project has a strong employment focus, with VCG accessing specialist employment support for this element. During this year, 24 individuals were supported, with 13 successfully securing volunteering placements. Notably, one participant who was furthest from the job market has already progressed into paid employment.

The project continues to build on established pathways that support individuals to achieve their goals, underpinned by an expanding team of committed volunteer mentors. This year, a further eight mentors were recruited and trained, each of whom has been successfully matched with a mentee. The project has also continued to work closely with community groups to develop and secure bespoke volunteering roles for individuals with learning disabilities and autism.

To further enhance employability, the project delivered a customer service course and developed a series of employability workshops covering topics such as online job searching and Microsoft Teams interviews, enabling individuals to gain experience of real-world recruitment processes. These workshops will be delivered during the final quarter of the year.

Royal Borough of Greenwich Funded Supported Volunteering Project

This year marked the second year of funding from the Royal Borough of Greenwich to support adults with a learning disability, including individuals with more complex needs. The partners on this project are Volunteer Centre Greenwich, Unity Works, and Greenwich Mencap, with each organisation playing a distinct role in improving employability, social connection, and mental wellbeing.

Volunteer Centre Greenwich's role within the partnership is to recruit, train, and support a team of volunteer mentors who work one-to-one with individuals to help them identify goals and progress towards them. The project supports the creation of bespoke volunteering roles within organisations, alongside opportunities in areas such as gardening, community libraries, and administration. During this year, ten mentors supported 11 individuals with a learning disability, including five people with more complex needs.

A key element of the project is supporting individuals to access community-based activities and build confidence. As part of this, participants have taken part in weekly walking groups, art activities, and community cookery sessions, helping to strengthen social connections and improve wellbeing.

Volunteer Centre Greenwich continues to play a valuable role within the Royal Borough of Greenwich's offer for adults with a learning disability. Through attendance at the Learning Disability Partnership Board and the Autism Strategy Group, project staff work to enhance life experiences for adults with a learning disability or autism across the borough.

In September, the project achieved reaccreditation for the Mentoring Quality Mark, demonstrating the high standard of delivery within Volunteer Centre Greenwich's Supported Volunteering Project.

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Volunteering Without Barriers

This new initiative brings together nine core delivery partners - King's College Hospital Charity, Bexley Voluntary Service Council (BVSC), Volunteer Centre Greenwich, Guy's and St Thomas' NHS Foundation Trust, South London and Maudsley NHS Foundation Trust, Oxleas NHS Foundation Trust, Lewisham and Greenwich NHS Trust, Community Links Bromley and the South East London Integrated Care System - to reshape the landscape of volunteering across South East London.

The project aims to align health and care priorities, improve the volunteer experience and foster inclusivity through the development of a *Volunteering without Barriers* model. This model will co-create flexible volunteering opportunities through the introduction of a single volunteer register and a 'volunteering passport', breaking down organisational silos, supporting diverse communities, and addressing health inequalities. It will also ensure a more consistent and positive experience for volunteers, while enabling innovative approaches to the recruitment, support and deployment of volunteers to be adopted and shared across the partnership.

To date, all partner organisations have been surveyed to understand existing processes, and volunteers have either completed a survey or participated in focus groups to provide valuable feedback on their experiences. This work has informed a review of volunteer roles across the sector, using a 'pyramid' approach to determine the level of training and checks required, based on the level of responsibility and risk assessment of the role. The partnership is also progressing work to standardise approaches to volunteer recruitment.

Women and Girls Project

The Women and Girls Health Ambassador Programme, funded by Public Health, was launched in March 2025. The programme aims to support women and girls across the Royal Borough of Greenwich, with a particular focus on marginalised communities experiencing the greatest health inequalities. Its objectives are to foster open and informed conversations about women's health, raise awareness of the Women's Health Hub, and signpost individuals to appropriate local services.

To deliver this, 32 women were successfully trained as Health Ambassadors, with nine volunteers taking on Lead Ambassador roles. Lead Ambassadors focused on researching relevant community events and identifying groups to engage with to promote the programme. Outreach activity included contacting over 700 Volunteer Centre Greenwich member organisations and community groups to raise awareness of the initiative. This generated significant interest, with many organisations responding positively and arranging ambassador visits to women's groups and community events.

A range of information and outreach resources were developed, supporting ambassadors to attend 33 community events across Greenwich. Activities included providing guidance on accessing the online Women's Health Hub, delivering workshops, and giving presentations and talks on women's health. Feedback was collected at each event to support ongoing monitoring, ensuring the

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programme remained responsive to community needs and effectively reached women most at risk of health inequalities.

The Ambassadors have successfully built meaningful connections with women in local communities, increasing awareness of available support and improving access to the Women's Health Hub. In its first two quarters, the Women and Girls Health Ambassador Programme has made strong progress, demonstrating successful volunteer recruitment and retention, strengthened community partnerships, and wide-reaching engagement with women across the borough. The programme is not only improving awareness and access to women's health support but is also generating valuable insight that is helping to shape local health service provision. Strong foundations are now in place for continued growth, impact, and long-term sustainability.

Woolwich Front Room (WFR)

This project, funded by the National Lottery until June 2026, provides weekly support to enable individuals to access a range of volunteering opportunities. The project recruits, trains and supports wellbeing advisers who are available on site two days per week to assist participants with practical tasks, including form completion and signposting to other sources of support.

During this year, the project delivered 78 wellbeing activities, including walking groups, coffee and chat sessions, art sessions, IT support ("Know Your Device"), chair-based exercise, yoga, mindfulness, and games sessions. Seven coffee and chat sessions were hosted during this period. The project has maintained a strong presence at Woolwich Front Room, supporting 195 individuals through advice, guidance, or participation in activities. The ongoing drop-in provision, offering advice on engaging with volunteering, continues to be a valued addition to VCG's services.

The project has also continued to support individuals with their ICT (information and communication technology) needs, providing ongoing one-to-one, personalised support to help participants build confidence and understanding in using their devices. A total of 48 people were signposted to other support services.

Additionally, a local artist provided expert guidance and support to the art group, working with participants over several weeks to create a range of artworks.

Young Greenwich

The Young People's Project, funded by Young Greenwich in 2024, was designed to support young people aged 16–19 who were not in employment, education, or training (NEET) in the Royal Borough of Greenwich. The aim of the project was to equip participants with the skills, experience, and confidence needed to begin a career within the hospitality and tourism sector. Originally planned to support 15 young people, the project delivered tailored mentoring, industry-relevant training, and access to meaningful work experience opportunities.

VOLUNTEER CENTRE GREENWICH

REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 30 SEPTEMBER 2025

/contd...

To deliver the programme, a team of skilled business mentors with direct experience in hospitality and tourism was recruited, supported, and managed. Strong partnerships were established with Visit Greenwich and key employers, including Thames Clippers, the InterContinental London, The O2 and The O2 Arena, enabling participants to access high-quality work experience placements. The project also worked closely with Young Greenwich partners to support effective referrals and collaborated with charities and sector-based organisations to create volunteering opportunities that enhanced employability and skills development.

During the delivery period, the project also provided two additional barista training courses, supporting six young people to gain practical, industry-relevant skills that further strengthened their employability within the hospitality sector.

The project concluded in April 2025 and received a total of 31 referrals. Of these, 17 young people actively engaged with the programme and were successfully matched with business mentors who provided ongoing guidance and support. By the end of the project, all participants achieved positive progression outcomes: six secured paid employment, four enrolled in college courses, two returned to education, and five engaging in volunteering placements designed to build skills, confidence, and work readiness.

In addition to measurable education and employment outcomes, participants reported improved understanding of workplace expectations and employability skills. Many also highlighted increased confidence, self-worth, and a stronger sense of connection to their local community, demonstrating the wider social value of the project.

Overall, the Young People's Project successfully met its objectives and demonstrated the effectiveness of mentoring, partnership working, and targeted skills development in supporting young people to progress towards sustainable education, training, and employment pathway.

How Our Activities Achieve Public Benefit

In setting our objectives and planning our activities, the Board of Trustees has given careful consideration to the Charity Commission's general guidance on public benefit. Our purpose, main activities and who we try to help have been described above. All our charitable activities focus on promoting volunteering as a means of tackling social isolation and increasing health and well-being and are undertaken to further our charitable purposes for the public benefit.

We do this by offering a service to all the people of Greenwich who wish to access volunteering opportunities and the service is promoted through a wide and varied range of networks. VCG provides a service to two client groups; individuals who wish to volunteer and volunteer-involving organisations.

In line with our aims and objectives, VCG supports registered voluntary and community groups to publicise their volunteering opportunities and advises on good practice when involving volunteers.

VOLUNTEER CENTRE GREENWICH

REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 30 SEPTEMBER 2025 /contd...

This ensures a high-quality, diverse range of volunteering opportunities is available for the local residents of Greenwich.

We also offer training and consultancy input to organisations wishing to develop volunteering and have been actively involved in supporting their volunteering programmes in the borough.

Our statistics show that our services have:

- Increased awareness locally and further afield about the value of volunteering for individuals and about good practice in volunteering;
- Developed a better understanding amongst decision-makers and influencers about the contribution that volunteering can make as part of civil society;
- Provided increased access into volunteering for people from different sections of the local community;
- Increased individual skills and confidence and prospects for employment.

Plans for Future Periods

VCG is preparing to commence the development of its new five-year Strategic Plan, which will set the organisation's future direction. A review of delivery under the current five-year plan and subsequent two-year extension has been completed, and a strategic planning day involving Trustees and staff is scheduled for 24 February 2026. This session will provide an opportunity to reflect on the previous period and to consider emerging opportunities, risks, and external factors, alongside their impact on VCG, its member organisations, and local residents.

As part of ongoing strategic decision-making, VCG has taken the decision to withdraw as an accredited training centre. This reflects an assessment that the staff and tutor resources required increasingly outweighed demand, particularly in the context of reduced funding available to member organisations.

VCG will explore how best to utilise existing resources and technology, alongside feedback from member organisations, to ensure that services are delivered where they are most needed and provide the greatest level of support.

The organisation will continue to operate a hybrid working model, which has proven effective for VCG, its members, partners and other stakeholders.

Accessibility remains a core consideration across all of VCG's work, and the organisation will continue to offer a range of engagement methods to ensure inclusivity.

VOLUNTEER CENTRE GREENWICH
REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 30 SEPTEMBER 2025
/contd...

VCG remains committed to securing funding to sustain and develop its core and project activity, enabling the organisation to meet its charitable aims and objectives and support future development in line with the new Strategic Plan.

Trustees' Responsibilities Statement

The Trustees (who are also directors of Volunteer Centre Greenwich for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2019 (FRS 102);
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information which the charitable company's auditor is unaware; and
- The trustees have taken all steps that they ought to have to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

VOLUNTEER CENTRE GREENWICH
REPORT OF THE BOARD OF TRUSTEES
FOR THE YEAR ENDED 30 SEPTEMBER 2025
/contd...

Auditors

A resolution to appoint Kingston Burrowes Audit Ltd as auditors will be put to the Annual General meeting.

This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities and in accordance with the special provisions relating to companies subject to the small companies regime within part 15 of the Companies Act 2006.

Approved by the Board of Trustees on 30/4/2026 and signed on its behalf by:


Chris Grigsby (Chair)
Trustee

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF VOLUNTEER CENTRE GREENWICH

Opinion

We have audited the financial statements of Volunteer Centre Greenwich (the 'charitable company') for the year ended 30 September 2025 which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 30 September 2025, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the trustees' report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF VOLUNTEER CENTRE GREENWICH

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on pages 19 and 20, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF VOLUNTEER CENTRE GREENWICH

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiry of management and those charged with governance about actual and potential litigation or claims and the identification of non-compliance with laws and regulations.
- Reviewing minutes of meetings of those charged with governance.
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including testing journal entries and other adjustments for appropriateness; assessing whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluating the business rationale of any significant transactions that are unusual or outside the normal course of business.
- Performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- Professional scepticism in course of the audit and with audit sampling in material audit areas.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Kevin Fisher BA FCA CTA (Senior Statutory Auditor)
For and on behalf of Kingston Burrowes Audit Ltd
Statutory Auditors
308 Ewell Road
Surbiton
Surrey
KT6 7AL

9-6-2026

VOLUNTEER CENTRE GREENWICH

STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 30 SEPTEMBER 2025

		Unrestricted Funds	Restricted Funds	2025	2024
	Note	£	£	£	£
Income from:					
Donations and grants	2	0	66,977	66,977	73,712
Charitable activities	3	5,420	259,087	264,507	252,312
Investment income		3,297	0	3,297	1,362
Total		8,717	326,064	334,781	327,386
Expenditure on:					
Raising funds	4	15,012	0	15,012	14,817
Charitable activities	5	43,832	244,450	288,282	302,994
Running costs charged to funders	5	(33,768)	33,768	0	-
Total		25,076	278,218	303,294	317,811
Net income	9	(16,359)	47,846	31,487	9,575
Transfers between funds		35,424	(35,424)	0	-
Net movement in funds		19,065	12,422	31,487	9,575
Reconciliation of funds:					
Total funds brought forward	15	46,419	9,662	56,081	46,506
Total funds carried forward	15	65,484	22,084	87,568	£56,081

All income and expenditure is derived from continuing activities.
The SOFA includes all gains and losses recognised during the period.

The notes form part of these financial statements.


VOLUNTEER CENTRE GREENWICH
Company No. 3832423 (England & Wales)

BALANCE SHEET
AS AT 30 SEPTEMBER 2025

	Notes	2025	2024
		£	£
Fixed assets			
Tangible Fixed Assets	12	-	-
Current assets			
Debtors	13	27,172	44,221
Cash at Bank		190,738	106,363
		<u>217,910</u>	<u>150,584</u>
Creditors: amounts			
falling due within one year	14	<u>130,342</u>	<u>94,503</u>
Net current assets		<u>87,568</u>	<u>56,081</u>
Net assets	16	<u><u>£87,568</u></u>	<u><u>£56,081</u></u>
Funds:			
Unrestricted funds			
- General fund	15	65,484	46,419
Restricted Funds	15	<u>22,084</u>	<u>9,662</u>
Total funds	15	<u><u>£87,568</u></u>	<u><u>£56,081</u></u>

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the directors and trustees on 30/4/2026 and signed on their behalf.



Deborah Wallis
Trustee and Treasurer

The notes form part of these financial statements.

VOLUNTEER CENTRE GREENWICH

Company No. 3832423 (England & Wales)

**STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 SEPTEMBER 2025**

	Notes	2025 £	2024 £
Net cash inflow/(outflow) from Operating activities	17	81,078	82,261
Cash flow from investing activities			
Investment income		<u>3,297</u>	<u>1,362</u>
Net cash provided by investing activities		3,297	1,362
Change in cash and cash equivalent in the year		84,375	83,623
Cash at bank brought forward		<u>106,363</u>	<u>22,740</u>
Cash at bank carried forward		<u>£190,738</u>	<u>£106,363</u>

The notes form part of these financial statements.

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025

1. Accounting policies

General information and basis of preparation

Volunteer Centre Greenwich is a private company (No. 03832423) limited by guarantee registered in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the "Reference and Administrative Information" on page 2 of these financial statements.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

Going Concern

The trustees consider that it is appropriate to prepare the financial statements on a going concern basis under the historical cost convention. This assumes that the charity will generate sufficient income and reduce its expenditure such that it will continue to increase the surplus.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income recognition

Items of income are recognised in the financial statements when all of the following criteria are met:

- The charity has entitlement to the funds;
- any performance conditions have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

Income from performance related grants and contracts is recognised as the charity earns the right to consideration through delivery of the specified services.

Expenditure recognition

Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount can be measured reliably. Expenditure includes all irrecoverable VAT which is included as part of the relevant cost.

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025

/contd...

Expenditure recognition /contd...

Expenditure is classified under the following activity headings:

- Costs of raising funds comprises those costs associated with attracting voluntary donations and grants
- Expenditure on charitable activities comprises those costs associated with the delivery of the various activities and services for the charity's beneficiaries.

Expenditure includes those costs of a direct nature which can be allocated to a specific activity and also includes indirect costs, including governance costs that do not relate to a specific activity but are necessary to support those activities. Support costs are apportioned to each activity on the basis of staff time.

Fund accounting

Unrestricted general funds are freely available for use in furtherance of the objects of the charity and which have not been designated for specific purposes.

Designated funds are unrestricted funds set aside by the trustees for particular purposes.

Restricted funds are funds which can only be used in accordance with specific restrictions imposed by the donor or which have been raised for a particular purpose.

Tangible fixed assets and depreciation

Tangible assets costing more than £1,000 are capitalised and are stated at costs less accumulated depreciation.

Depreciation is provided so as to write off the cost of each asset, less estimated residual value, over its estimated useful life at the following annual rates:

Computer equipment	33% Straight line
Office equipment	25% Straight line

Leases

Operating lease rentals are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pensions

The charity contributes to Stakeholder Pension Schemes on behalf of its employees. These schemes are defined contribution pension schemes.

Contributions payable under these schemes are charged the Statement of Financial Activities in the year to which they relate. The charity has no liability under these schemes other than for the payment of those contributions.

Debtors and creditors

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairments are recognised in expenditure.

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025

/contd...

2. Donations and grants

	Unrestricted	Restricted	Total 2025 £	Total 2024 £
R B of Greenwich Public Health – Emergency planning	-	14,477	14,477	14,400
City Bridge Trust – Core	-	52,500	52,500	54,269
Donations	-	-	-	5,043
	<u>0</u>	<u>66,977</u>	<u>66,977</u>	<u>£73,712</u>

Of the £73,712 recognised in 2024, £5,043 was in respect of unrestricted funds and £68,669 was restricted funds.

3. Income from charitable activities

	Unrestricted £	Restricted £	Total 2025 £	Total 2024 £
Volunteering and Training Services				
Royal Borough of Greenwich	-	47,797	47,797	45,000
R B of Greenwich – Befriending	-	42,028	42,028	52,128
R B of Greenwich – Young Greenwich	-	16,180	16,180	16,180
R B of Greenwich – Women & Girls	-	32,000	32,000	-
Training and consultancy fees etc.	5,420	-	5,420	7,187
ACL – SFA Training	-	-	-	50,000
Kings – Volunteering without barriers	-	15,976	15,976	-
Lottery – Woolwich Front Room	-	10,000	10,000	3,333
MENCAP – Community Champions	-	8,752	8,752	-
The Supported Volunteering Project				
London Plus	-	-	-	5,000
R B of Greenwich – HAS SV	-	35,571	35,571	35,084
Henry Smith – 24/27	-	50,783	50,783	38,400
	<u>£5,420</u>	<u>£259,087</u>	<u>£264,507</u>	<u>£252,312</u>

Of the £252,312 recognised in 2024, £12,187 was unrestricted funds and £240,125 was restricted funds.

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025

/contd...

4. Cost of raising funds

	Direct Costs	Support Costs	Total 2025	Total 2024
Fundraising activities	£12,168	£2,844	£15,012	£14,817

All of the £14,817 expenditure recognised in 2024, was charged to unrestricted funds.

5. Cost of charitable activities

	Direct Costs	Support Costs	Total 2025	Total 2024
Volunteering services	£237,594	£50,688	£288,282	£302,994

Of the £302,994 expenditure recognised in 2024, £40,444 was charged to unrestricted funds and £262,550 was charged to restricted funds.

Running costs of £33,768 (2024: £35,473) were recharged to restricted funds.

6. Analysis of direct costs

	2025 £	2024 £
Wages and salaries	212,008	228,394
Freelance & consultancy fees	3,293	19,007
Staff, volunteer training and recruitment	8,521	1,609
Travel / subsistence costs	4,596	2,908
Equipment purchased	4,943	755
Volunteers' Week	2,252	1,208
Other direct costs	1,981	2,371
	<u>237,594</u>	<u>£256,252</u>

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025 /contd...

7. Analysis of support costs

	2025	2024
	£	£
Office costs	26,347	23,568
Premises costs	11,081	11,685
Publicity & promotions	4,880	3,501
Governance costs (see 8 below)	8,380	7,988
	<u>50,688</u>	<u>£46,742</u>

8. Governance costs

	2025	2024
	£	£
Wages and salaries	4,867	4,937
AGM costs	217	385
Audit fees	3,296	2,666
	<u>8,380</u>	<u>£7,988</u>

9. Net income

The net income for the year is stated after charging:

	2025	2024
Auditor's remuneration	3,296	£2,666
Operating lease rentals	<u>11,081</u>	<u>£11,685</u>

10. Trustees' remuneration and expenses

No trustees received nor waived any remuneration during the year (2024: none).

No trustees were reimbursed any expenses during the year (2024: none).

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025 /contd...

11. Staff costs

	2025	2024
	£	£
Wages and salaries	207,656	219,441
Social security costs	11,894	15,795
Other pension costs	9,493	10,437
	<u>229,043</u>	<u>£245,673</u>

There were no employees who received total employee benefits (excluding employer pension costs) of more than £60,000, in the year to 30 September 2025 (2024 – None).

The total employee benefits received by key management were £101,490 (2024 : £98,424).

Under FRS102, employee benefits include gross salary, benefits in kind, employer's national insurance and employer's pension costs.

The average number of employees during the year was 8 (2024:8).

12. Tangible fixed assets

	Computer Equipment £
Cost:	
At 1 October 2024 and at 30 September 2025	<u>16,840</u>
Depreciation:	
At 1 October 2024 and at 30 September 2025	<u>16,840</u>
Net Book Value:	
At 31 October 2024 and at 30 September 2025	<u><u>-</u></u>

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025

/contd...

13. Debtors

	2025	2024
	£	£
Due within one year		
Grants receivable	22,827	39,325
Prepayments	4,345	4,896
	<u>27,172</u>	<u>£44,221</u>

14. Creditors:

	2025	2024
	£	£
Amounts falling due within one year:		
Trade creditors	7,811	1,237
Deferred grant income (analysis below)	113,015	84,971
Accruals and other creditors	9,516	8,295
	<u>130,342</u>	<u>£94,503</u>
Deferred income analysis		
Balance brought forward at 1 October 2024	84,971	12,800
Additions in the year	113,015	84,971
Amounts released to incoming resources	(84,971)	(12,800)
	<u>113,015</u>	<u>84,971</u>

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025

/contd...

15. Movement in funds	At 1 Oct 2024	Income	Expenditure	Transfers between Funds	At 30 Sept 2025
	£	£	£	£	£
2025					
Restricted Funds					
Volunteering & Training Services					
Royal Boro of Greenwich - core	(143)	47,798	(47,655)	0	0
RBG – Befriending	5,485	42,028	(37,088)	(3,275)	7,150
RBG – Public Health Emergency	0	14,477	(10,142)	(4,125)	210
RBG – Young Greenwich	1,857	16,180	(14,705)	(3,332)	0
RBG – Women & Girls	0	32,000	(24,689)	(3,550)	3,761
Kings NHS – Vol Without Bar.	0	15,976	(11,494)	(1,625)	2,857
Lottery – Woolwich Front Room	1,289	10,000	(8,209)	0	3,080
MENCAP – Comm. Connector	0	8,752	(6,973)	(1,250)	529
Supported Volunteering Project					
Henry Smith 24/27	-	50,783	(36,485)	(8,750)	5,548
RBG HAS SV	2,118	35,570	(28,376)	(9,517)	(205)
City Bridge Trust - core	(944)	52,500	(52,402)	0	(846)
Total restricted funds	<u>9,662</u>	<u>326,064</u>	<u>(278,218)</u>	<u>(35,424)</u>	<u>22,084</u>
Unrestricted funds					
General Fund	<u>46,419</u>	<u>8,717</u>	<u>(25,076)</u>	<u>35,424</u>	<u>65,484</u>
Total funds	<u><u>£56,081</u></u>	<u><u>£334,781</u></u>	<u><u>£(303,294)</u></u>	<u><u>0</u></u>	<u><u>£87,568</u></u>

There was transfers done from Restricted funds to Unrestricted funds of £35,424 with regards to Management Fee and Internal Courses run by Core.

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025 /contd...

15. Movement in funds /contd...

Comparative information for the movement in funds in the previous year is as follows:

	At 1 Oct 2023	Income	Expenditure	Transfers between Funds	At 30 Sept 2024
	£	£	£	£	£
2024					
Restricted Funds					
Volunteering & Training Services					
RBG - Comm. Support Team	301	45,000	(45,444)	-	(143)
RBG – HAS	31	35,084	(32,997)	-	2,118
RBG – Befriending	(3,620)	52,128	(43,023)	-	5,485
RBG – Public Health Emergency	-	14,400	(14,400)	-	-
RBG – Young Greenwich	-	16,180	(14,323)	-	1,857
ACL – SFA training	51	50,000	(50,058)	7	-
NEW Lottery	-	3,333	(2,044)	-	1,289
The Supported Volunteering Project					
Henry Smith NEW	463	38,400	(38,872)	9	-
Opportunities for All					
CBT Investing in Londoners	(191)	54,269	(55,022)	-	(944)
RBG – Night Hosts	1,727	-	(1,840)	113	-
Total restricted funds	(1,238)	308,794	(298,023)	129	9,662
Unrestricted funds					
General Fund	47,744	18,592	(19,788)	(129)	46,419
Total funds	£46,506	£327,386	£(317,811)	£Nil	£56,081

Full details of the purposes of the funds can be found in the Trustees' Annual Report.

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025 /contd...

16. Analysis of net assets between funds

Fund Balances at 30 September 2025 are represented by:

	Unrestricted		Restricted	Total
	General	Designated		
	£	£	£	£
Current assets	195,826	0	22,084	217,910
Current liabilities	(130,342)	0	0	(130,342)
As at 30 September 2025	<u>65,484</u>	<u>0</u>	<u>22,084</u>	<u>87,568</u>

Fund balances at 30 September 2024 are represented by:

	Unrestricted		Restricted	Total
	General	Designated		
	£	£	£	£
Current assets	140,922	-	9,662	150,584
Current liabilities	(94,503)	-	-	(94,503)
As at 30 September 2024	<u>£46,419</u>	<u>£Nil</u>	<u>£9,662</u>	<u>£56,081</u>

17. Notes to the Statement of Cash Flows **Reconciliation of (deficit)/surplus to net cash**

	2025	2024
	£	£
(Deficit)/Surplus for the year	31,487	9,575
(Increase)/Decrease in debtors	17,049	7,220
(Decrease)/Increase in creditors	35,839	66,828
Investment income	(3,297)	(1,362)
Net cash outflow from operating activities	<u>£81,078</u>	<u>£82,261</u>

VOLUNTEER CENTRE GREENWICH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2025 /contd...

18. Operating Lease Commitments

At 30 September 2025 the total minimum lease payments due under non-cancellable operating leases are as follows:

	2025		2024	
	Land and Buildings £	Other £	Land and Buildings £	Other £
Within one year	4,617	0	3,004	2,975
Within two to five years	-	-	-	-
	<u>£4,617</u>	<u>£0</u>	<u>£3,004</u>	<u>£2,975</u>

19. Taxation

As a registered charity, Volunteer Centre Greenwich is not liable to tax on its charitable activities.

20. Related Party Transactions

There were no related party transactions in 2025 or 2024 other than those set out in Note 10.

21. Contingent Assets

The charity has been awarded several multi-year grants but not all of the amounts awarded have been recognised as either income or deferred income. This is because the charity recognises income based on specified or implied timeframes. The amount of funding awarded but not recognised as at 30 September 2025 is £366,078 (2024 : £369,582).