

# **Trustee/Chairperson's Report**

## **2024-25**

**Hounslow Multi-Cultural Centre**  
**(Registered Charity No. 1081323)**

The HMCC plays a vital role in promoting positive relations among diverse communities within the borough by offering essential services to all ages. Its open-door policy welcomes individuals irrespective of their backgrounds. Despite facing challenges, the Centre has successfully enhanced its profile and services, especially through its core food service catering to older, disabled, vulnerable and homebound residents who are unable to cook for themselves. This service has seen a notable increase in demand due to the growing elderly population. , thanks to the reputation of this tasty and healthy food and above all we have maintained our high standards. The staff and volunteers of the HMCC have been working under tremendous pressure to continue the service as they are aware of the great need for these vulnerable people to be looked after.

The senior citizens welcome this service as there is no such service available in the borough. The delivery is carried out by some of our volunteers and also by paid drivers. We thank them for their dedication and help.

In spite of all the odds against us, our positive approach has helped us raise the profile of the Centre and we have achieved success with almost most of the areas we envisaged. We provide crucial services which are not available anywhere else in the borough. We strongly believe that given proper resources, we have the potential to do much better.

Like previous years, throughout the year, staff and volunteers have worked diligently under pressure, maintaining high standards of service amidst financial constraints resulting from reduced grants. The commendable efforts of the office and kitchen staff, along with dedicated volunteers and paid drivers, have been key to the continuous success of the food delivery service. Acknowledgment is given to the executive committee for their cooperation, as well as to the London Borough of Hounslow and local councillors for their continued support and grant funding, which have been instrumental in the Centre's operations.

### **Key Achievements in 2024-25**

- Since the Meals on Wheels service provided by the London Borough of Hounslow came to a halt a few years ago, we have proudly taken on the responsibility of filling that crucial void. Over the past year, our organization has successfully prepared and delivered more than 8,000 freshly cooked, healthy, and culturally appropriate meals—both vegetarian and non-vegetarian—to our homebound and vulnerable clients. Each week, we served five different dishes during lunch times on four days, catering to dietary preferences and needs.
- This year, over 3,500 individuals from diverse communities benefited from our services, including our international lunch programme and mobile food delivery initiatives.
- We've continued to offer a variety of physical and social activities, including befriending, yoga, light exercise, dancing, singing, and informative seminars. These programmes are designed to boost self-confidence while promoting mental and physical well-being. –
- We've also hosted cultural events, faith festivals, and community-building activities that have successfully engaged participants of all ages and backgrounds, fostering stronger connections within the community.
- Many communities have used our hall hiring facilities to help their communities and in return fostering good race relations.
- Our services have played a vital role in supporting individuals facing isolation, helping to reduce loneliness and cultivate a sense of belonging.



### **Value for Money**

HMCC always remains committed to providing high quality services with a strong focus on value for money. We take great satisfaction in the influence we have, especially on the lives of elderly and vulnerable people who frequently encounter additional obstacles when trying to access services. The Centre continues to offer essential services that enhance the wellbeing of our members and the larger community in spite of the restricted funding available.

### **A Heartfelt Thank You**

None of this would be possible without the continued dedication and support of our staff, volunteers, and the Executive Committee. I would like to extend my deepest thanks to everyone involved, particularly Mrs. Daljit Major and the kitchen staff, whose hard work ensures that we meet the needs of those we serve.

My special thanks to London Borough of Hounslow for their ongoing funding support, though we continue to face challenges in covering the full cost of services. We also have tremendous support from councillors and the trustees of our Centre for giving us their help and support.

Finally, my sincere gratitude goes to the members of the Centre and our well wishers for their trust and engagement. Their participation in activities, support for each other and dedication to the Centre's mission are what keep our organisation strong and thriving. Our excellent team works in a very united way like a family to make positive difference to our clients who in return are very appreciative of their efforts. We sincerely hope to work with the same positive spirit.

I am very thankful to Mona Rapal for giving her time and expertise which has been a tremendous help to our Centre.

I am especially thankful to my Director Mr. Channi Rapal, office manager Mrs. Daljit Major and our kitchen staff for their untiring hard work, patience and for serving our older men and women and all with great devotion and commitment.



Karamjit Bhullar  
Chairperson/Trustee



**HOUNSLOW MULTI CULTURAL CENTRE**

**FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**

## HOUNSLOW MULTICULTURAL CENTRE

### ACCOUNTANT'S REPORT

The financial statements give a true and fair view, in accordance with United Kingdom Generally Accepted Accounting Practice, of the state Of Hounslow Multicultural Centre's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year 31 March 2025.



**J & S ASSOCIATES**  
**ACCOUNTANTS & TAX CONSULTANTS**  
**FIRST FLOOR, VED COURT**  
**ALEXANDRA ROAD**  
**HOUNSLOW**  
**TW3 1LS**



HOUNSLOW MULTICULTURAL CENTRE

BALANCE SHEET AS AT 31ST MARCH 2025

|                           | 2025   |      |          | 2024   |
|---------------------------|--------|------|----------|--------|
| FIXED ASSETS              | COST   | DEPN | NET      |        |
| Furniture                 |        |      | 0        | 0      |
| Equipment                 |        |      | 0        | 500    |
| Addition                  |        |      | 0        |        |
|                           | <hr/>  |      |          | <hr/>  |
|                           | 0      | 0    | 0        | 500    |
|                           | <hr/>  |      |          |        |
| CURRENT ASSETS            |        |      |          |        |
| Cash at Bank              | 161304 |      |          | 162571 |
| Debtors                   | 0      |      |          | 0      |
|                           | <hr/>  |      |          |        |
|                           |        |      | 161304   |        |
|                           |        |      | <hr/>    |        |
|                           |        |      | 161304   | 0      |
| CURRENT LIABILITIES       |        |      |          |        |
| Creitors/accruals         |        |      | 58105    | 54635  |
|                           |        |      |          | <hr/>  |
| NET CURRENT ASSESTS       |        |      | 103199   | 107936 |
|                           |        |      | <hr/>    | <hr/>  |
| CAPITAL ACCOUNT           |        |      |          |        |
| Opening Capital           |        |      | 107936   | 89074  |
| Surplus/Loss for the Year |        |      | -4736.6  | 18862  |
|                           |        |      | <hr/>    | <hr/>  |
|                           |        |      | 103199.4 | 107396 |
|                           |        |      | <hr/>    | <hr/>  |

  
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Treasurer/secretary

  
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Chairperson



# HOUNSLOW MULTICULTURAL CENTRE

YEAR ENDED 31ST MARCH 2025

|                             | £<br>2025 | £<br>2024 |
|-----------------------------|-----------|-----------|
| INCOME                      |           |           |
| MEMBERSHIP                  | 168       | 178       |
| HALL HIRE                   | 1935      | 2900      |
| DONATIONS                   | 1501      | 2804      |
| CLASSES                     | 0         | 0         |
| LBH CONTRACT                | 18278     | 40500     |
| OTHER GRANTS                | 10150     | 17209     |
| OTHER INCOME                |           | 2500      |
|                             | 0         | 0         |
| HOME DELIVERY FOOD& LUNCHES | 57947     | 59309     |
|                             | 0         | 0         |
|                             |           | 0         |
|                             | -----     | -----     |
|                             | 89979     | 125400    |
|                             | =====     | =====     |



HOUNSLOW MULTICULTURAL CENTRE  
INCOME & EXPENDITURE ACCOUNT  
FOR THE YEAR ENDED 31ST MARCH 2025

|                                | £     | £<br>2025 | £<br>2024 |
|--------------------------------|-------|-----------|-----------|
| INCOME                         |       | 89979     | 125400    |
|                                |       | -----     |           |
|                                |       | 89979     |           |
| LESS OVERHEADS                 |       |           |           |
| Salaries                       | 58469 |           | 59241     |
| Water Rates/Rent               | 841   |           | 271       |
| Light/Heat                     | 3804  |           | 5846      |
| Insurance                      | 1207  |           | 1419      |
| Telephone and Internet         | 876   |           | 968       |
| Printing/Postage/Stationery    | 0     |           | 0         |
| Materials and Catering         | 15908 |           | 22418     |
| Cleaning/MAINT                 | 2158  |           | 3751      |
| TV Licence                     | 169   |           | 0         |
| Accountancy Fees               | 550   |           | 675       |
| Other Activities               | 1370  |           | 4123      |
| Legal and Professional Fees    | 4000  |           | 0         |
| Deliveries Cost                | 6263  |           | 7326      |
| Depreciation                   | 0     |           | 500       |
| Sundries-                      | 300   |           | 0         |
|                                |       | 95915     | 106538    |
|                                |       | -----     |           |
| NET PROFIT (LOSS) FOR THE YEAR |       | -5936     | 18862     |
|                                |       | =====     | =====     |



# HOUNSLOW MULTICULTURAL CENTRE

## ACCOUNTANT'S REPORT

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