

HOUNSLOW MULTI-CULTURAL CENTRE

Registered Charity No. 1081323

Director's Report

2020-2021

HMCC has an excellent background and record of involving and dealing with people from all cultural backgrounds since 1981. We exist for the good of the community and deliver multiple activities for the benefit of the community. Our service have been expanding and being used by a wide variety of people from diverse cultures.

The Centre is a unique place for people to be able to meet, form friendships, alleviate loneliness and depression and prevent mental health issues from deteriorating. The borough of Hounslow is becoming more and more multicultural and the ageing population in the borough is increasing year by year. This means we have to take on new challenges in order to meet their demands and aspirations successfully. We are also filling a gap where the local authority is unable to provide the services.

As we have direct contact with people, we know more about their urgent needs than anyone else. We continue working as a medium between the statutory services and the voluntary sector by helping to facilitate the delivery of services and by identifying needs of the users. Our members experience poor chronic health, some form of disability and many cannot cook for themselves. As they find themselves alone, unvisited and facing a life of social isolation, HMCC is often their only source of social contact.

Since the Centre's inception in 1981, thousands of people from all walks of life have been served by our Centre and this continues to make a huge and positive difference to their lives by providing them with nutritional lunches and high quality food service, offering health and wellbeing information and seminars, befriending sessions, poetry reading, yoga, exercise, music and dance classes and diverse programme of activities, which improve the overall quality of their lives.

The past 12 months has been largely impacted by Covid-19, which has affected the way we operate as an organisation. From January 2020 through to March 2020, our normal activities were able to take place at the Centre, however, when lockdown measures were introduced by the Government at the end of March 2020 due to Covid-19, all Centre based activities were suspended given the vulnerability of older service-users. We did, however, continue with our food delivery service as we were faced with cries of help from our vulnerable users, who were fearful that the food service would stop, and in doing so, we were the only Centre in the Borough of Hounslow that continued providing our users with freshly cooked hot meals according to their cultural and religious needs during this difficult period. For a couple of months free meals were served to our homebound older vulnerable people and to those who were shielding due to Covid 19.

Due to the demand, our main challenge was finding volunteers to assist with our food delivery service. We literally had 2 days over which we had to find volunteers and if we were not successful in doing so, we would have had to stop our service. However, through our network of contacts, we were thankfully able to secure a number of local volunteers, who had been furloughed from their jobs, to help with different elements of our project such as cooking, packing and assisting our paid drivers with home deliveries. This turned out to be a key success and has led to stronger community engagement, as we were able to work collaboratively in order to continue our service for the neediest.

From feedback received from our clients, their family members and from various members of the public, our project has made a tremendous difference not only to our users, but also to their families and the community as

a whole, as we have not forgotten the vulnerable during these unprecedented times. Due to our commitment to our clients, they have felt valued and inclusive and have been highly appreciative that the Centre has continued its food service during these tough times.

Due to the Covid restrictions and people afraid to come out, we have lost a large portion of our income which would have otherwise been generated from activities taking place at our premises;

With over 40 years' experience in successful delivery of services to the community of London Borough of Hounslow through our varied programme of activities, including delivery of thousands of hot nutritional meals to older, homebound and vulnerable people, our project has and will continue making a tremendous difference to their everyday lives.

HMCC is a lifeline for many in the Borough and that is why more and more people are approaching us to help their families, friends, relatives and parents with our food delivery service. We want to continue making a real and positive difference to the lives of older, homebound and vulnerable individuals in London Borough of Hounslow to help them lead a happy and fuller life.

My sincere thanks to our management committee, members and regular users of our Centre, our dedicated volunteers, trustees, admin and kitchen staff for their untiring work and help.

My special thanks to the Community Partnerships Unit team of London Borough of Hounslow for their tremendous support and guidance always.

Thanks also go to our friend Councillors from all the parties who have always supported our good cause.

Sincere thanks are also due to J S Associates for auditing our accounts professionally each year.

We are lucky to have an excellent team, who go an extra mile to help those who need it most and I sincerely hope that the same passion will continue to help the most vulnerable to make their lives happier, healthier and fuller.


H S Rapal OBE
(Director)

HOUNSLOW MULTI CULTURAL CENTRE

**FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

J & S ASSOCIATES
Ved Court Alexandra Road
Hounslow
Middlesex
TW3 1LS

HOUNSLOW MULTICULTURAL CENTRE

ACCOUNTANT'S REPORT

The financial statements give a true and fair view, in accordance with United Kingdom Generally Accepted Accounting Practice, of the state Of Hounslow Multicultural Centre's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year 31 March 2021.



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HOUNSLOW MULTICULTURAL CENTRE

BALANCE SHEET AS AT 31ST MARCH 2021

	2021			2020
FIXED ASSETS	COST	DEPN	NET	
Furniture		24	24	0
Equipment	380	3806	3233	953
Addition	500	2500	1000	2000
		6330	4257	2073
				2953
CURRENT ASSETS				
Cash at Bank	116223			53943
Debtors	0			0
			116223	
			118296	56896
CURRENT LIABILITIES				
Creitors/accruals			69740.37	40739.46
NET CURRENT ASSESTS			48555.63	16156
			=====	=====
CAPITAL ACCOUNT				
Opening Capital			16156	
Surplus/Loss for the Year			32399.63	
			48555.63	16156
			=====	=====

App. M. Shalaby
 Treasurer/secretary
[Signature]
 Chairperson
 14/9/2021

HOUNSLOW MULTICULTURAL CENTRE
INCOME & EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31ST MARCH 2021

	£	£ 2021	£ 2020
INCOME		131266.5	93903.14
		-----	-----
		131266.5	93903.14
LESS OVERHEADS			
Salaries	48841.75		58776.6
Water Rates/Rent	22599.31		3400
Light/Heat	1179.83		4879
Insurance	872.14		914
Telephone	583.01		578
Printing/Postage/Stationery	0		44
Materials and Catering	14805.58		13006
Cleaning/MAINT	1385.81		807
TV Licence	157.5		155
Accountancy Fees	650		450
Other Activities	0		0
Outdoor Trips	0		1800
Deliveries Cost	5439		9579
Depreciation	880		524
Sundries	1472.97		55
		98866.9	94967.6
		-----	-----
NET PROFIT (LOSS) FOR THE YEAR		32399.63	-1064.46
		=====	=====

HOUNSLOW MULTICULTURAL CENTRE

YEAR ENDED 31ST MARCH 2021

	£ 2021	£ 2020
INCOME		
MEMBERSHIP	179	506
LUNCHES	0	17718.39
HALL HIRE	0	1850
DONATIONS	1331	1530
CLASSES	0	700
LBH CONTRACT	25000	15000
OTHER GRANTS	80738.53	16871.75
OTHER INCOME	0	2026
OUTDOOR TRIPS	0	1965
HOME DELIVERY FOOD	24018	34416
COUNCIL SURGERY	0	900
YOGA CLASSES	0	420
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