



Annual Trustees' Report

Reporting Period: 1st April 2022 - 31st March 2023

Since our last report, we have lost both Jane Atkinson and Jane Dennison from our small team. Jane Atkinson retired due to ill health, and Jane Dennison moved on to a new role with another organisation. Both have been a great miss, but DDS is determined to carry as it has always, hopefully making Jane Atkinson proud of her legacy. We have Donna Balmer, Jane's Daughter, working with us now. Donna has the same passion for DDS as her Mother.

DDS has valuable experience and ability in seeking out and bringing together people with hearing loss, encouraging them and their Families to accept this disability, and the changes it has made to their lives.

We are able to offer an unobtrusive lifeline to late Deafened Adults. It is a lifeline that has been built upon trust, respect, and confidentiality, with our expertise in deafened life changes.

Support is offered month on month. 1:1 support in the home, Lip Reading Support Groups, Cochlear Implant Support Groups, Dealing with Deafness Rehab Weeks, Tinnitus Support Groups, and 1:1 Crafts and Relaxations Support Groups, can be offered throughout County Durham and Darlington. These are kept small and friendly, to accommodate Deafened Adults.

1:1 work will always be paramount, identifying needs, and being there to support those who have become isolated and given up on their social lives.

Complimentary Therapies are also offered throughout the year. Sandra's Day is very popular with the Members. Reflexology, Facials, Head Massage, Nail Treatments, and New-Age Kurling is offered throughout the day. As this is a social event for Members - lunch is provided, with tea and coffee offered throughout.

Pam and Donna have also been very busy and successful in gaining Personal Independence Allowance, Attendance Allowance Payments, and Blue Badges for deafened Members this year.

Dealing with Deafness is a Non-Residential Rehabilitation Course, which is open to people identified as struggling with their or their Partners/Family Members loss. We have learned that even people at the onset of hearing loss can gain huge benefit from attending the course, and giving support in the early stages of hearing loss can prevent mental health and family conflict problems before they begin.

On the course, we deliver topics that helped deafened people and their partners to understand, and to cope with the changes that have been made to their lives: how to deal with the anger, anxiety, fear, and frustration associated with severe or profound hearing loss.

Some Comments from Attendees:

Deaf people were asked how deafness has made them feel, and how it had changed their lives. Tears flowed but there was laughter too, from both the deaf and hearing people. Comments were:

- "I have no confidence. My social life has gone."
- "People don't understand - I'm deaf not stupid."
- "I can't go to appointments on my own, as I need my wife to hear."
- "Sad and lonely, even though I have a good wife who is trying her best to help me."
- "Lack of meaningful conversation."
- "In everyday conversation, people keep everything to a minimum now."
- "My Grandchildren - I can't understand them."
- "I avoid people. Even my family."
- "I miss friendship, and general, everyday chat."
- "We have no social life now."
- "I feel angry, and like a burden to my family."

No one leaves the course without Ongoing Support, whatever they require. Other Agencies are also contacted if needed by the Attendees.

The Trustees would like to thank the Staff and Volunteers of Durham Deafened Support. Their hard work and commitment, along with their passion for DDS will ensure that we will continue to thrive and provide Advice and Support to the Deafened Community.

Durham Deafened Support
Income & Expenditure Account April 2022 to March 2023

Income Restricted

DCC	£ 85,099.33
Big Lottery Fund	£ 37,981.01
CDCF	£ 19,500.00
Stanley AAP	£ 17,400.00
Spennymoor AAP	£ 18,500.00
Bash AAP	£ 11,580.00
True Potential	£ 3,163.04
	£ 193,223.38

Income Unrestricted

Donation	£ 2,448.65
Membership	£ 1,795.00
Fundraising	£ 1,371.48
Commission	£ 55.92
Access to Work	£ 6,363.90
Training	£ 100.00
Christmas Lunches	£ 1,065.80
Project/Photocopying	£ 110.25
Refund	£ 1,346.84
	£ 14,657.84

Total Income £ 207,881.22

Total Income £ 207,881.22
Total Expenditure £ 196,721.02
Income over Expenditure £ 11,160.20

Add Balance b/f 01/04/2022 £ 238,666.98
Income over expenditure £ 11,160.20
Total £ 249,827.18

Balance as per Bank Statement 31/03/2023 £ 249,827.18

Expenditure

Wages	£ 84,053.25
Project	£ 15,699.19
Lip Reading	£ 15,354.00
HMRC	£ 12,413.02
Rent and Rates	£ 8,469.80
Room Hire	£ 11,783.22
Transport	£ 4,034.49
Office Equipment	£ 5,064.20
Staff Expenses	£ 3,938.92
Pension	£ 2,689.50
Events	£ 5,708.89
Dealing with Deafness	£ 6,577.99
Postage and Stationery	£ 367.51
Photocopying	£ 580.37
Volunteer Expenses	£ 774.90
Utilities	£ 884.64
Tinnitus	£ 1,670.00
Insurance	£ 1,327.50
Web Sites and Computers	£ 839.18
Membership	£ 519.00
Publicity/Advertising	£ 465.24
Miscellaneous	£ 153.49
Bank Charges	£ 134.79
BSL	£ 9,105.00
Palantype	£ 3,232.90
CRB Checks	£ 172.00
Bank Charges	£ 129.64
Petty Cash	£ 328.39
Accountant	£ 250.00

Total Expenditure £ 196,721.02



Section A

Independent Examiner's Report

Report to the trustees

Charity Name

DURHAM DEAFENED SUPPORT

On accounts for the year
ended

31st MARCH 2023

Charity no
(if any)

1080663

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 / 03 / 2023.

Responsibilities and
basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

~~[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [] if not applicable.~~

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

Date:

26/01/2024

Name:

JAMES STEPHENSON

Relevant professional
qualification(s) or body

AAT ACCA

(if any):

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Address:

NORTH ROAD EAST

WINGATE

TS28 5AY

Section B

Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

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