

Community Health Around Torpoint (CHAT) Annual General Meeting

Held at Chatlink on 3rd July 2025

As we approach our 35th year of CHAT's existence I am pleased to say we are still a very visible part of the community. This is thanks to the work of the wonderful volunteers, Trustees and our Community Development Manager, Becky Lingard. Not forgetting our auditor, Jean Morgan. This year has seen some of our Trustees go through difficult times and we wish them well. It would be wonderful if we could attract a few more volunteers to step into the role. I am also pleased to say we are solvent although spiralling costs and the economic climate as impacted this year.

The 'Whats App' communication groups work really well for disseminating information as does the Facebook page which is public facing. A newsletter has been regularly circulated highlighting the numerous groups and activities happening.

Volunteer Week was celebrated at a local hostelry with a two-course lunch and was well attended and received by all. The volunteer coffee morning continues although needs to be better attended so that information from the management can be better disseminated.

CHAT Community Shop has since our last AGM undergone several updates and changes. Problems with the toilet and lights have now been resolved and heaters have been installed to make the kitchen and storage areas a more comfortable working area. However, we still have issues with water ingress into the storage area and to the fire door area from the upstairs flat which is at present being addressed hopefully? Unfortunately, we recently had our main window broken during a fracas outside and liaison with the insurance company and the landlord is ongoing as the glass needs to be safety glass and doesn't fit into the metal framework. We have displayed a comprehensive list of acceptable donations due to lots of unsaleable items being 'hidden' in bags. We are still using CTR for recycling non-saleable items however financial recompense has been reduced significantly. We have also had to change our waste arrangements on the closure of Rame Refuse this past year and now it is collected fortnightly by Biffa and a large wheelie bin is in situ in the back lane. A new hoover and till were purchased in the last 12 months. The fire evacuation plan was updated in September along with our risk assessments. PAT testing took place during June

and a new company was invited to service the fire extinguishers and do a fire check on the premises. Finally, the sale rail price was increased to £1 an item and we are endeavouring not to store seasonal goods due to lack of storage space.

Chatlink continues to offer information and advice and office accommodation with 2953 people using the facilities in the past twelve months. Additional bookings for 'We are with you' and a new booking for 'Step into Wellness' have been welcomed which is all good news with various ad hoc bookings taking place throughout the year. We are pleased to welcome the local Foodbank to our premises operating on a Wednesday and Friday weekly. We were sorry to lose part of Trevillis House booking. We are very thankful that our volunteers have been able to cover for sickness and holidays in the main but additional volunteers, as always, are much needed. The volunteer coffee mornings are well attended by ex-office staff along with a few current members. The fire evacuation plan, insurances, PAT testing, fire extinguisher testing has all been completed and the annual service for the stairlift has also been completed. All window lock keys have been identified and the main alarm number has been changed. The BT contract for the telephone system was updated but had caused considerable problems during the changeover period. The door on the cupboard in room 5 was mended by the landlord. We said a farewell to Carol Llewellyn who resigned due to family commitments. We welcomed Ann to do our weekly cleaning and also arranging relief cover for the same. Lastly, we sold our laser printer as it was no longer required.

Our various groups are continuing with the Food and Wellbeing project receiving much needed support from the local Freemasons and the Dockyard sports and social club we thank them for their donations. Requests for help fluctuate throughout the year but referrals are now tending to come from the Foodbank themselves, NHS staff or Social Services.

The walking group continues on a monthly basis with only a couple having to be cancelled due to the weather.

CHAT café has been replaced with a cream tea afternoon once a month with different health issues being highlighted each month.

The Diabetic Circle has seen some changes in the last 12 months and has evolved into the Diabetic Social Group with a Diabetes Awareness Group running alongside. It was hoped this would involve the surgery referring patients and working with the social prescriber. This unfortunately has not happened and a relaunch is anticipated later in the year. However, the social group continues with its coach trips and talks and is firmly under CHAT's umbrella with great support from Becky.

The Lunch Club continues to thrive and numbers are usually in excess of 40 each month with a short break being arranged for December to Longleat.

The Chatink Lottery supports Chatlink in its day to day running costs with numbers still being available to purchase.

The Memory in Mind dementia group increased their meetings to weekly to include the cream tea week as per their request. They enjoy various activities which are arranged to stimulate the participants and the support the carers receive is invaluable. Becky has also completed Dementia Training.

Kingsand Bingo continues on a monthly basis with numbers fluctuating during the winter months especially.

We continue to work with the Torpoint Town Council and Library Hub and we attend the Patient Participation Group and Diversity Meetings feeding back concerns from the public and listening to what is developing.

We receive minutes from the transport group (RPPTUG) to disseminate and keep an active eye on the Town Project Board attending meetings and getting the minutes.

Becky attends the Millbrook Meet Up when possible, to disseminate information and learn what is going on in the Rame Peninsula.

We have been invited once more to attend the Civic Parade from the Mayor. We have also been chosen as the recipient of fundraising from the Mosquito sailing Club social group for the next 12 months for which we are very grateful.

I finish my report as always with the plea to spread the news about our organisation in the hope that we can attract new volunteers. Thank you to all who make CHAT what it is we are very blessed.

Signed:

Community Health Around Torpoint
CHAT, CHATLINK and TORPOINT COMMUNITY SHOP
CHAT Employee Account and Savings Account and
CHAT Luncheon Club

Year to 31st March 2025

Opening balances:	Community Shop	£71637.23	
	Chatlink	4858.85	
	CHAT	4372.15	
	CHAT Employee Account	7162.43	
	CHAT Employee Savings	6163.32	
	CHAT Luncheon Club	466.17	
	CHAT Diabetic Circle	<u>4001.62</u>	£98661.77
Plus Receipts:	Community Shop	44769.00	
	Chatlink	15517.34	
	CHAT	1655.00	
	CHAT Employee Account	20000.00	
	CHAT Employee Savings A/C	63.87	
	CHAT Luncheon Club	3277.73	
	CHAT Diabetic Circle	<u>1949.60</u>	<u>87232.54</u>
			185894.31
Minus Payments:	Community Shop	51528.50	
	Chatlink	16266.22	
	CHAT	3336.36	
	CHAT Employee Account	26394.11	
	CHAT Employee Savings A/C	00.00	
	CHAT Luncheon Club	3277.73	
	CHAT Diabetic Circle	<u>2260.93</u>	<u>103063.85</u>
			82830.46
Closing balances:	Community Shop	64877.73	
	Chatlink	4109.97	
	CHAT	2690.79	
	CHAT Employee A/C	768.32	
	CHAT Employee Savings A/C	6227.19	
	CHAT Lunchon Club	466.17	
	CHAT Diabetic Circle	<u>3690.29</u>	£82830.46

CHAT COMMUNITY SHOP
Year to 31st March 2025

Opening balances @ 1/4/2023

Current Account	£26317.09	
Premium Account	<u>45320.14</u>	£71637.23

INCOME

Shop Sales	43950.84	
Bank Interest	<u>818.16</u>	<u>44769.00</u>
		116406.23

EXPENDITURE

Rent	12,600.00	
Waste disposal	1217.40	
Utilities	1937.92	
Grants	250.00	
Employee A/C	30,000.00	
To Chatlink	3000.00	
Fire Extinguishers/Insurance	1152.11	
Lights/Air Con./Hoover/Till		
Hangers/kettle/radio/cubes	749.52	
Miscellaneous	141.55	
Petty Cash & Taxis	<u>480.00</u>	<u>51528.50</u>
		64877.73

Closing Bank Balances 31/3/2025

Current Account	£3739.43
Premium Account	<u>61138.30</u>
	£64877.73

Independently Checked *J. Moya* Date *24-04-2025*
CHAT Treasurer *A. Rundle* Date *25/4/25*

LM

CHATLINK ACCOUNTS
Year to 31st March 2025

Opening balance:

£4858.85

INCOME

Hire Fees	5651.00	
Lottery	2358.00	
Books/photocopies	105.35	
Donations/Grants	3970.75	
Transfer from Shop Account	3000.00	
Miscellaneous	<u>432.24</u>	<u>15517.34</u>
		20376.19

EXPENDITURE

Rent	9532.00	
Utilities	2259.12	
Lottery Prizes	1200.00	
Photocopier	585.85	
Stationery	404.25	
Petty Cash	170.00	
Cleaner Fund	750.00	
Blinds/stairlift	800.00	
Fire Extinguishers	398.37	
Miscellaneous	<u>166.63</u>	<u>16266.22</u>
		4109.97

Closing Bank balance 31/3/2025

£4109.97

Independently checked

J. Morgan

Date ... 21-04-2025

Chatlink Treasurer

A. Rundle

Date ... 25/4/25

LH

C.H.A.T Accounts
Year to 31st March 2025

Opening balance £4372.15

INCOME

Donations 1655.00
6027.15

EXPENDITURE

Web site	267.91	
Insurance	939.93	
Dementia Group	476.06	
To Food Box A/C	1350.00	
Volunteers Xmas		
& coffee orings	244.96	
Miscellaneous	<u>57.50</u>	<u>3336.36</u>
		£2690.79

Closing Bank Balance £2690.79

Independently checked *J. Mays*

Date *23-04-2025*

CHAT Treasurer *A Rundle*

Date *25/4/25*

CM

COMMUNITY HEALTH AROUND TORPOINT
CHAT Employee Account – Project Worker R Lingard
Year to 31st March 2025

Opening Balance £7162.43

RECEIPTS

CHAT transfers	20,000.00	
		<u>20,000.00</u>
		£27162.43

PAYMENTS

R Lingard – salary	£19265.55	
SAGE	134.40	
Customs & Revenue	5015.64	
NEST employers & employees2		
contributions	1878.32	
Miscellaneous	<u>100.20</u>	<u>26394.11</u>
		£768.32

Closing bank balance £768.32

09-04-2025

Independently checked

J. Morgan

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CHAT Employee Savings Account
Year to 31st March 2025

Opening balance £6163.32

RECEIPTS

Interest

63.87
£6227.19

PAYMENTS

NIL

Closing balance as per bank statement £6227.19

Independently Checked... *J. Morgan*

Mrs J Morgan 32 Cremyll Road Torpoint PL11 2DY

4/11

CHAT LUNCHEON CLUB
Year to 31st March 2025

Opening balance: £466.17

RECEIPTS:

Donations	£2850.00	
Miscellaneous	227.73	
Deposit Longleat	<u>200.00</u>	<u>3277.73</u>
		£3743.90

PAYMENTS

Food & Well being	<u>3277.73</u>
	£466.17

Closing Bank balance £466.17

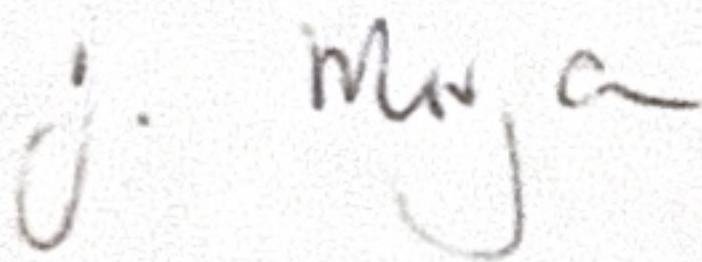
09-04-2025 Independently checked
J. Moya

32 Cremyll Road,
Torpoint,
Cornwall,
PL11 2DY

Community Health Around Torpoint

I have examined the CHAT Accounts for the year to 31st March 2025. These included the accounts in respect of CHAT, Chatlink, Torpoint Community Shop, Employees Account, Employees Savings Account and Chat Luncheon Club.

There were no errors or omissions which affected the year-end balances. I am, therefore, happy to sign the Accounts as a true record.

A handwritten signature in dark ink, appearing to read 'J. Morgan'.

Mrs Jean Morgan – Independent Examiner

Date: 21st April 2025