

Company number: 03892564  
Charity number: 1079949

**AGE CONCERN SLOUGH AND BERKSHIRE EAST  
(Limited by guarantee)**

**Report and  
Consolidated Financial Statements**

**For the year ended 30 April 2024**

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**YEAR ENDED 30 April 2024**

**Contents**

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	Page
Company information	2
Report of the Trustees	3
Independent auditor's report	15
Consolidated statement of financial activities	19
Consolidated balance sheet	21
Company balance sheet	22
Consolidated statement of cash flows	23
Notes to the financial statements	24

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Company information**

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**DIRECTORS AND TRUSTEES**

Mr N R Cook  
Mr J H Avise  
Mr D Brind

**COMPANY SECRETARY**

Ms T Davies

**CHIEF EXECUTIVE**

Ms T Davies

**COMPANY NUMBER**

03892564

**CHARITY NUMBER**

1079949

**HANDY HELP LIMITED** Company Number: 06444328

Handy Help is a wholly owned subsidiary of ACSABE. Three trustees of the Charity and the Chief Executive of ACSABE are also Directors of Handy Help Limited. The Directors of Handy Help Limited are:

T Davies  
N Cook  
D Brind

**REGISTERED OFFICE**

The Priory  
Suite G4  
Stomp Road  
Burnham  
SL1 7LW

**BANKERS**

NatWest Bank plc  
118 High Street  
Slough  
Berkshire  
SL1 1JH

**AUDITORS**

Azets Audit Services  
Gladstone House  
77-79 High Street  
Egham  
Surrey  
TW20 9HY

# **AGE CONCERN SLOUGH AND BERKSHIRE EAST**

## **(Limited by guarantee)**

### **Report of the Trustees (incorporating the report of the directors) for the year ended 30 April 2024**

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The Trustees, who are also Directors, have pleasure in presenting their report and the audited financial statements of Age Concern Slough and Berkshire East (“ACSABE” / “the Charity”) and of the Group for the year ended 30 April 2024.

Age Concern Slough and Berkshire East is a charitable company limited by guarantee.  
Registered Charity Number: 1079949; Registered Company Number: 03892564.

The Trustees who served during the year were:

Mr N R Cook  
Mr J H Avice  
Mr D. Brind  
Dr C Herman (resigned 31 December 2023)

### **Public Benefit Statement**

The Trustees confirm that they have referred to the guidance contained in the Charity Commission’s general guidance on public benefit when reviewing the charity’s aims and objectives and in planning future activities. Examples of how our work benefits local people are included in our Statement of Activities.

### **INTRODUCTION**

Age Concern Slough & Berkshire East exists to benefit older people and vulnerable adults across Slough and East Berkshire and surrounding areas. Its activities over 2023/24 are further detailed within this document. These activities have been sustained against knock-on effects of previous years including the Covid Pandemic and general cost inflation. The trend of increasing our services to the elderly has continued throughout 2023/24 as has providing new services and projects.

The focus of 2023/24 has seen the Charity stabilise and provide an element of financial balance to the business following on from the challenges of several previous years and changes in staff. We are delighted that we have been able to achieve financial balance and keep up with the trend of the last year to keep growing our services to the elderly. In addition, the Charity continues to make inroads to start building up a reserve which the Charity has not been able to do for a significant number of years.

Our refurbished Day Centre continues to thrive and we have more than doubled the number of elderly clients attending than in previous years. Much of the latter is down to the excellent care provided, high standards as well as the excellent level of service provided by the team. The Tovertafel Dementia aid purchased in 2023, with the help of a Trust and Foundation, has continued to be a valuable tool which helps stimulate physical activity and social interaction for those suffering with cognitive challenges as it stimulates four important parts of the brain. Our Day Centre provides valuable support to both clients and their families, and we continue to provide support for two types of clients who may need different level of interaction and support depending on their mobility and mental wellbeing.

We also continue to grow our services to the elderly within the community setting. Our established Home from Hospital team has continued to work 7 days a week in an NHS hospital setting and we have also grown our home services and Befriending Plus services. With the help of a financial contribution from a Trust and Foundation we were able to create a new project to support the elderly within their homes following hospital discharge from a prolonged hospital stay and with their subsequent integration back into the community. Whilst the latter helped release valuable hospital beds for the NHS, it also provided invaluable support to the elderly who were finding it extremely difficult to cope on their own following hospital discharge. We supported 120 very vulnerable people in this community-based project, and despite the short-term funding ceasing, we have continued to provide the service for those in need rather than cease support to these vulnerable individuals.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the Trustees (incorporating the report of the directors) for the year ended 30 April 2024 (continued)**

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As per last year, we again faced challenges in 2023/24 with recruitment, particularly on the retail and care sides of the business. The restructure with the senior management team and investment in our finance department has paid off, and we now have a very streamlined senior management team that works extremely well, as has taking our finance operations back 'in house'.

The Board continue to support the CEO in continuing to grow our services and were wholly supportive in continuing to subsidise our services to the NHS, our Day Centre as well as our services and projects within the wider community. The Charity continues to manage its liabilities and is currently on track to show a good profit for 2023/24 and continues to show profit in the current financial year. Much of that is due to the hard work that has been put into the retail arm of the business and the work put in by our finance team as it continues to support our charitable endeavours.

Trustees and the CEO remain proactive in mitigating financial risk and in line with their strategy to reduce overheads where possible, and the various restructuring over the last few years has proved to be beneficial. Reducing overheads is now more challenging due to recent costs and rents escalating over the past 18 months as well as more general costs increasing in the UK.

#### **OBJECTIVES OF THE CHARITY**

ACSABE is an independent charity which exists mainly to benefit and promote the relief of older people in Slough and around the East Berkshire area. ACSABE is a company limited by guarantee whose governing document is the Memorandum and the Articles of Association. Every member of the charitable company undertakes to contribute to it a sum not exceeding one pound in the event of it being wound up while they are members, or within one year after they cease to be members.

The objects of the Charity are:

*"To promote the relief of those in need, by reason of youth, age, ill-health, disability or financial hardship in Berkshire, Buckinghamshire and the UK, primarily but not exclusively the needs of older people".*

Handy Help Limited is a limited company (Registered Company Number: 06444328) and a wholly owned subsidiary of Age Concern Slough and Berkshire East. Where a taxable profit is made by the subsidiary, this is gifted to the charity. An inter-company agreement was signed between ACSABE and Handy Help in September 2014. This facilitates reporting and coordination of services across the parent charity and its subsidiary.

#### **GOVERNANCE & MANAGEMENT**

Within ACSABE the Trustees are also Directors. The Board of Trustees/Directors oversees the strategic management and administration of the company, consistent with both charity and company law. The role involves governance, stewardship, strategic and financial decision-making to ensure that the governing document and objectives of the organisation are adhered to and that funds held in trust are used only for specifically stated purposes and objectives. The skills and experience brought by the Board are crucial to the success of the Charity and its commercial arm.

The Board meet regularly on at least four scheduled dates over the year to review reports on progress towards strategic priorities, governance matters and financial control.

Day to day management is exercised through executive management meetings overseen by the Chief Executive Officer (CEO). A comprehensive set of financial controls are in place across the organisation. The CEO works closely with senior members of staff, with clear policy and decision making across the organisation and maintenance of quality control. Our policies are reviewed systematically both internally and externally by our HR legal advisor.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the Trustees (incorporating the report of the directors) for the year ended 30 April 2024 (continued)**

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During the year, two Trustees of the Charity acted as Directors of the subsidiary company, Handy Help Limited, which also has one independent Director, being the CEO of the Charity who takes on the responsibility of Managing Director of the subsidiary. Board meetings for Handy Help are held on at least four scheduled dates throughout the year, to review progress of the company and to take it forward. These meetings receive financial and business monitoring information from the parent company to assist in forward planning.

#### **Fundraising Standards Information**

- The Charity employed a professional fundraiser to raise funds via grant-making bodies, such as trusts and foundations.
- Applications are made following the guidance set out by each individual funder, and although we are not registered with the Fundraising Regulator, we do follow their Code of Fundraising Practice standard 13 which sets out guidance for raising funds from grant-making bodies (including trusts and foundations).
- We have not breached any of the conditions set out in the above standard.
- Trust and Foundation applications are closely monitored by the senior management of the Charity to ensure standards are maintained and all grants are used for the intended purpose of the funder.
- We have not received any complaints in relation to our fundraising activities.
- As a charity supporting the elderly, we are aware of our obligations to protect the vulnerable and we do not make direct approaches to individual members of the public for the purpose of raising funds.

#### **RISK MANAGEMENT**

The Trustees are responsible for the identification and management of risk. A corporate risk register is maintained highlighting key actual and potential risks to both ACSABE and Handy Help. This is reviewed regularly by the CEO and Trustees where they review as a standing item at each Board meeting. The Trustees take all appropriate actions to monitor, manage and mitigate risks.

#### **Financial Risk**

As grant funding continues to recede in the current economic climate, the Charity and its subsidiary Handy Help Limited, are reliant on commercial revenue generated by its retail business to fund a large proportion of its activities and we must expect there will be times, for various reasons, when income may fall. This could pose a challenge to the Charity in funding its charitable services in the short to medium term. We manage this risk by adopting a stringent monitoring process and taking a dispassionate view regarding closure of underperforming retail units (where the lease is nearing its end). To mitigate risk, the CEO takes personal charge of Retail and works closely and proactively with our Retail management team to ensure that the business continues to thrive and deliver. We are highly conscious of the cost of inflation of rents, services and staff costs and the latter is mitigated by lean overhead structures, cost control and ensuring that our retail revenue keeps up with inflation.

#### **Reputation**

Due to the fields of activity in which the Charity operates and its trading enterprises, there is a risk that the Charity could suffer serious reputational damage, as a consequence of the actions of its staff, volunteers, trustees or its wider interests, such as campaigning. This risk is managed by ensuring that we have clear policies and multi-level authorisation procedures for any communications, adhere to recognised quality standards and ensure that good governance arrangements are in place (e.g., declarations of interest and governance policies) to ensure all relevant legal, statutory and regulatory compliance is adhered to.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the trustees (incorporating the report of the directors) for the year ended 30 April 2024 (continued)**

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#### **Organisational Effectiveness**

There is a risk that we could fail to realise our targets and not make the desired impact our work is trying to achieve. This could result in the loss of service contracts or grants. We operate comprehensive monitoring arrangements that include evaluating our performance against both quantitative and qualitative key performance indicators, including client surveys (that includes feedback from clients, their families and carers) and quality assurance

#### **Safeguarding and Compliance**

Our charity work brings us into contact with many vulnerable elderly people, and therefore there is a risk that an older person receiving a service from the Charity, or one of our staff or volunteers, could suffer some form of abuse or harm. This risk is managed through the implementation of a robust and effective safeguarding regime that includes multi-level scrutiny including to Board level. We ensure we adhere to or adopt any necessary compliance that we are legally obliged to meet or that our partners or contractor's request.

We continually invest in training for our management staff who deal with safeguarding so as to keep them up to date. We also invested in updating our health and safety policy in 2023 so that it is current and meets the needs of the wider business.

#### **ACTIVITIES & PROGRESS TO STRATEGIC OBJECTIVES**

ACSABE is an independent locally based charity which works in partnership with some local agencies, statutory bodies, organisations and charities. Whilst grant funding and statutory body funding form a very small part of its income profile/, it does not rely exclusively on funding from statutory sources. The Charity has developed a successful financial model over several years where it receives circa 80% of its income from the commercial business, which includes retail shops and chargeable services. The Charity has also been developing support in the community from individual donors and we continue to develop those relationships.

These commercial activities are operated through its wholly owned subsidiary, Handy Help Limited. In addition to affording ACSABE greater financial security, they enable the Charity to add value to funded services and develop and operate new services that are essential to local older people. This approach has allowed us to develop services for our elderly clients, as well as subsidise a range of services within the local communities and within the NHS.

The Board supports the strategic objectives to continue to create growth in our services to the elderly and to the NHS.

*Recruitment of new Trustees:* Trustee recruitment has been facilitated either through various recognised channels. We recognise that we need to recruit new Trustees and we hope to appoint a new female Trustee early in 2025.

*Staff and volunteer Award and Voluntary Benefit Schemes:* The Charity has now put in place monthly award for its volunteers which we feel provides more immediate appreciation of them going the extra mile, and as a result provide more rewards on a more regular basis. Our new rewards scheme covers all and aspects of our work. In terms of our staff, we researched options that would keep them motivated and feel valued, but also options that could help them with challenges they were facing. In 2024 the Charity put in place a voluntary private healthcare scheme to support our staff with GP appointments, follow on hospital care, physiotherapy or counselling they may need.

*Key management remuneration:* The remuneration of the Senior Management Team is reviewed in December of each year, although not necessarily increased by the Board on an annual basis. Any

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the trustees (incorporating the report of the directors) for the period ended 30 April 2024 (continued)**

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increases are determined by responsibilities of the roles, inflation, comparison to organisations of a similar type and size and are dependent on market rates for comparable roles and the financial position of the Charity at that time. Senior staff were awarded a modest increase in December 2023 which became effective in January 2024.

*Recognition of the role of volunteers;* ACSABE supports, develops, and offers opportunities to its volunteers across the organisation both to support paid staff and to aid the delivery of essential services. Their contribution is essential to the quality and range of services we can offer, and we are indebted to them for their significant contributions without which the Charity could not operate such a wide remit. Most of our volunteers range in ages, but are mainly in their 60's, 70's and 80's. We are particularly proud to have retained some volunteers for between 12 to 15 years, and they form a very part of our infrastructure within our Charity (Please see case studies profile).

#### **Providing Quality Services**

As statutory provision for older people's services diminishes, ACSABE continued to evolve its services to meet the needs of older and vulnerable people in Slough, East Berkshire and South Buckinghamshire.

In this year the Charity has:

- Continued to deliver its different charitable services to a client base in excess of circa 7-8,000 with many of those clients receiving regular interface.
- Continued to grow our successful Befriending/Befriending Plus and Signposting Service (please see case studies).
- Created a new project to deal with Post Hospital Community Reintegration providing emotional and practical support to the vulnerable and elderly within the community via home visits, telephone follow up calls and signposting (Please see case studies).
- Improved on our Day Centre Services and numbers attending and further subsidised our day care facilities.
- Our Home from Hospital Transport service (in house services provided at Wexham Park Hospital), provided ward assessments, and transported home and re-enabled clients with interactions of over **3,600** following discharges from hospital (please see case studies).
- Developed relationships with Prescribers' networks, Carers, social workers and Advocacy organisations across Berkshire, to help those who are most vulnerable.
- Our Day Care Centre provides care, support and hot nutritious meals to circa 195 clients per month who are of varying abilities.
- Generated a total of £1,449,864 consolidated unrestricted income to continue to support our activities, including Day Centres, Befriending Plus Services, and subsidised our Home from Hospital service and Advocacy services in our wider communities.

#### **Volunteer Case Profile**

##### **Case 1**

At 79 years old, JW is one of our most reliable and trusted volunteers working in our ACSABE Charity shops, where she has been a dedicated volunteer for over 12 years. JW has lived near our shop for over 30 years, and working in our shop has enabled her to keep up with friends and enjoy a very active life. Extremely loyal to our shop and always dependable, she arrives each Monday & Tuesday at 10:00 am ready to sort donations, organise shelves, and warmly greet all our customers. JW's commitment goes beyond simply volunteering; her genuine care and loyalty make her the heart and soul of the shop, inspiring everyone around her. Her manager, on her days, calls JW " Her Rock."



## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the trustees (incorporating the report of the directors) for the period ended 30 April 2024 (continued)**

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#### **Case 2**

JC, who is 80 years old, is one of our longest-serving volunteers, having been with us for over 13 years. JC joined us when she moved back to the UK from the US when her husband died. She started volunteering with AC to become a local community member again. With a warm smile, she greets every customer, making them feel instantly welcome. JC keeps the shop running smoothly and brings a wealth of experience and kindness. She sorts donations with care, rings up sales, and always takes time to chat with customers, many of whom come back to see her. Her work ethic is amazing, and we have no idea where she gets her stamina. Every Wednesday & Friday, without fail, JC arrives ready to start the day, and knowing JC is there, you know the shop will run effortlessly until her home time at 4:30 pm.

#### **Home Services Case Studies**

##### **Case 1**

Mr Z, wife suffers with dementia, their son has found it hard finding someone to help with cleaning due to his mother's severe dementia. Our wonderful home helper L has taken it on her stride, not only with the general cleaning we provide but going the extra mile helping Mrs Z with the daily struggle of dementia. Their son has commented many times on how grateful he is for the service we provide and for the care and empathy L shows towards his parents.

##### **Case 2**

Mr V suffers with cerebral palsy, he is 72 years old and lives alone in a flat. S who does his cleaning regularly, discovered that he had hurt himself, as his toes were bleeding, as he had fallen over earlier. S contacted head office, who then telephoned social services who then attended his home to assess him. Mr. V. is very grateful for our services as he does not have any family or friends. We have contacted social services on a few occasions when we have been concerned about his wellbeing when S has called us and reported an incident or an observation.

##### **Case 3**

Mrs G is 90 years old; she is very frail, lives alone and uses a walking frame, she does not have any family, only a couple of friends that don't live close by. We attended a visit at her property to discuss her cleaning/shopping requirements and N noticed that her smoke alarms were not working, including her CO2 alarm. N did a quick health and safety check of the property and discovered that her patio doors were unlocked when she tried the door handles. Mrs G had mentioned that there had been a few strangers walking around her property outside as she lives close to Slough high street. N then went around and secured the property, windows and gave Mrs G the Berkshire Fire & Rescue number to have a safety inspector attend her property to install new smoke detectors and a CO2 alarm. She has now had the equipment installed and is so grateful for our support and help. We also helped her with a panic alarm.

##### **Case 4**

L has been visiting this couple for a few months. Mr W has dementia, and Mrs W looks after him. She has 2 lovely daughters who support her with their dad. When L visits, Mr W assumes that she is a friend who visits and helps his wife. Mrs W then leaves to visit a friend so he can have a break. Whilst L is there, she spends time chatting, doing ironing, making a bed. So, when Mrs. W gets back home, she doesn't have to rush about, she can sit and relax. L has been a good listening ear to Mrs W, as she sometimes doesn't even have a conversation with Mr W. When the three of them are together, L always tries involving Mr W in the conversations. They sometimes go for a walk, just up the road. Mrs W says she loves L's visits and in her own words, "it's like a breath of fresh air", which is truly lovely to hear.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the trustees (incorporating the report of the directors) for the period ended 30 April 2024 (continued)**

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#### **Befriending Plus Case Studies**

##### **Case 1**

Mrs. G is an 88 year old lady who lives on her own. She has had a hip and knee replacement and suffers with very bad arthritis. She uses a walking frame to move around her home and has a chair lift to take her up and downstairs. N has telephoned her every week for the last 5 years, which started during lockdown. N has also visited her whilst she has been in hospital and at home to check on her when she is concerned about her. Mrs G often uses ACSABE's for cleaning and gardening and enjoys and looks forward to her weekly calls with N which she says has helped her mentally and physically over the past. She has stated that the weekly conversation with someone who cares and genuinely listens to her means the world to her.

##### **Case 2**

This gentleman is 87 yrs old and is registered blind. C has been visiting him each week since May 2021 and she even helps him out to read his post to him and assist him when he pays his bills. C also accompanies him to appointments for flu jabs etc. She also contacts his niece who lives abroad by email or telephone to let her know how he is doing. He really does appreciate the help and weekly visits.

#### **Home from Hospital Services Case Studies**

##### **Case 1**

HFH team is not just simply transporting patients' home, they invest in their journey home and their safeguarding onwards. A patient who was an ex-worker of the Royal house, and the team had taken him home a few times, but on this one occasion he did not seem well in himself. So, N put in an enquiry to the nurse of how she could help, as he was going home, and the care package wasn't starting until the next day. N asked him about his food and necessities until then, and he informed her that he had no groceries, and the home delivery service was not due till next weekend. N stopped on the way back and got him some groceries to last until the weekend, she took him home, settled him in and put his groceries away. Made him a sandwich to eat there and then with a cup of tea, put the telly on and gave him a warm blanket. The next day she found out that he had passed away due to his ongoing medical condition. N was his last interaction, and she was pleased that she had made him comfortable, gave him food before his passing.

##### **Case 2**

As a client of our shopping service and knowing that she was in hospital with very few visitors, N went to visit Mrs. M. who was thrilled to bits. We spent time just chatting and laughing with her. As we were leaving, all we could hear was Mrs M telling her neighbours/patients that our visit from Age Concern had made her day.

##### **Case 3**

Recently, N took a patient home from hospital who needed a small food shop as he had been in hospital for 6 weeks. N did his shopping on the way home and cleaned his fridge for him before restocking it with fresh foods. The patient was so grateful and said we run a great service and people like us are doing a good thing.

##### **Case 4**

K took a 75-year-old lady home. She picked her up from the ward at teatime and her hot meal was ready, but she really wanted to leave immediately. K offered her sandwiches from the discharge lounge, but she had her heart set on a spicy chicken kebab on the way home. As we so often do the shopping for our clients when they are going home, K agreed to take her to the shop to get the kebab. The lady directed her there, she bought the food and then K drove her home, which was 5 minutes away and saw the lady indoors. She was extremely grateful to K for going out of the way to get her food which certainly brightened up a very dreary damp autumn afternoon.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

**Report of the trustees (incorporating the report of the directors)  
for the period ended 30 April 2024 (continued)**

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### **Post Hospital Community Reintegration Project (PHCR) Case Studies**

#### **Case 1**

K first visited J as part of the Home First Scheme when she came out of hospital after complications with her diabetes. She's an elderly lady who lives by herself. She has a brother who is in a home with dementia and a sister who lives locally who she sees now and again. She is quite deaf and reserved, so making conversation can be a bit of a strain but she loves to talk about current affairs, her cat and the two budgies. J does her own shopping, either online or going to the nearby Tesco's. KR visited her for around 6 months and suggested she might like to visit the Day Centre in Old Windsor. J now goes to the Day Centre quite regularly and says that it breaks up her week. She participates in keep fit and enjoys the interaction with the other clients and staff.

#### **Case 2**

KR started visiting CA as part of the Home First Scheme. She had been in hospital with breathing difficulties and had just requested a phone call when she got home. KR spoke to her, and it was clear that she would like a visit as well. Her mobility is very limited, and she walks by leaning heavily on a frame. She insists on making a cup of tea even though her mobility is not good. KR has now got to know her well and learned about her family and various hardships she has had in life. At one stage she had problems with her phone which had been transferred to an internet-based phone. She'd had a power cut, and the phone had not reconnected, so KR phoned the BT technical team, who talked her through getting reconnected, which also meant that her pendant alarm was working again. If KR had not been there, she may have been without a phone and an alarm for days. She does have friends that pop in from time to time and a son who lives quite a far away and doesn't visit that often.

### **Day Centre**

#### **Case 1**

D joined the day Centre in August 2024, she is 91 years old and lives with her two daughters. She suffers with dementia but otherwise for a woman of her age she is quite fit. She initially came to the Centre with one of daughters for an assessment and reluctantly agreed to give us try. After her first day with us, she couldn't wait to come back and attends the day Centre three days a week. She has tried other Centre's on a Friday but according to her daughters she had to be collected early as she was very upset because she wanted to be with us at Old Windsor day Centre.

On one occasion D's daughter pulled us all aside to tell us what a difference we have made to all their lives, even in such a short amount of time and couldn't thank us enough for what we do, she was really overcome with emotion. D has made new friends and always joins in any activities with enthusiasm, it has also really benefited her daughters as they now have time for themselves which was difficult for them to find before D started at the Centre.

#### **Case 2**

C is 88 years old and lives at home with his wife. He has been attending the day Centre for over three years and joins us three days a week.

C is wheelchair bound, and his speech is quite difficult to understand but aside from that he is as bright as a button and doesn't miss a trick. He is always watching what we are doing and is full of questions. When we have any entertainment in for the clients, C loves it, and you can see the joy on his face. He is liked by everyone who attends the day Centre and is part of the furniture now, so much so that when he is away, he is missed by everyone. If C didn't visit the day Centre, he would just be sitting at home with not a lot to do. His wife has also shared that she finds it increasingly difficult to look after him at home even with carers coming in, so we give her a well-deserved break for a few hours.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the trustees (incorporating the report of the directors) for the period ended 30 April 2024 (continued)**

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#### **Case 3**

W joined Old Windsor day Centre in 2022 after moving to the area with her husband who has dementia and subsequently had to go into a care home. W is 77 years old and first started at the Centre because she was very lonely and didn't know anyone in the area. Since starting with us she has met like-minded people who are going through many of the same problems as she is facing now and has formed a real bond with them.

Coming to the Centre has been a lifeline for W, it is a place where she can come and talk through her problems with her friends or forget some of her problems for a few hours. She seems to genuinely enjoy her time with us.

#### **Case 4**

M joined us in 2021 at the age of 90 with her best friend V. They lived in supported living accommodation often holding raffles and bingo sessions for the other residents. After covid they shut the communal room down, leaving M and V isolated. The pair were inseparable, sat next to each other in any activities we did, at lunch etc.

Sadly V's health started to deteriorate and before long was moved to a home leaving her unable to come to the Day Centre. We saw a dramatic drop in M's mental health. We began reaching out to her family with our concerns, we held a meeting to discuss possible options that would help M. We felt it would benefit M to be involved more and gave her little jobs to do, getting the raffle ready etc. This gave M a purpose and with the help from her family and staff M bounced back. M's daughter in law would take her to visit her V once a week and the pair loved seeing one another.

In December 2023, whilst M was on the community bus to the Day Centre, M found out from another service user that V had passed away that morning and she was extremely distressed. The staff immediately comforted her, and her daughter-in-law rushed to the Day Centre to take her home, but not before she had finished the daily raffle of course. Since losing her best friend M has had some extremely hard days, but this doesn't stop her being the bubbly, kindhearted lady we have all come to love. We know that her family are grateful for all the new lease of life M has found at The Day Centre and that she can confide in us when things seem to be getting hard.

### **FUTURE PLANS OF THE CHARITY**

The Charity has significantly increased its community activity over the past three years, and we continue to increase our services. We have taken the decision to continue with that vital and important work via our 7 day a week Home from Hospital Service, Home and Shopping Services, Our Day Centre, our Community Reintegration project, and our cross-referral service. We also continue to grow our Befriending Plus service and our volunteer base to support this vitally important service.

We continue to invest in our Old Windsor Day Centre where we operate this service 4 days a week, and the 5<sup>th</sup> Day is spent doing home visits, administrative and planning work and deep cleaning the premises etc.

We pride ourselves in operating services where staff are Enhanced DBS checked so that the vulnerable, their families and the Charity feel protected in that knowledge.

All our services are either funded in full or subsidised by the Charity, all of which relies heavily on our Retail funding model. Our CEO takes a very proactive lead on Retail, thus ensuring the Charity can rely on its continued funding for its elderly services. We opened a new Retail outlet in Wokingham in June 2024 and another retail shop in Burnham is planned to open in February 2025, thus ensuring that we continue to grow the Retail arm of the business.

We are always grateful for legacies received and are delighted to report that two significant legacies were received in this financial year.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the Trustees (incorporating the report of the directors) for the year ended 30 April 2024 (continued)**

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In terms of new initiatives, we continue to apply for grants from Trust and Foundations, particularly for projects to help alleviate social isolation for the elderly within our community and to increase health and wellbeing. For the first time in the recent history of the Charity, it is now in a position where it has positive reserves.

The Charity continues to further develop its successful:

- Befriending/Befriending Plus Service that has more than tripled since 2020 by users of the service as well as our volunteers.
- Home from Hospital Service has grown circa 42% since 2019 with circa 3,575 patient interactions within this particular financial year.
- Home Support Services have grown 60% since 2020, although we have had difficulty recruiting staff since early 2022.
- We have however been able to provide additional services and are now trialling some of our services on a Saturday.
- Telephone Support Services have grown a further 130% since early 2021.
- Our newly developed Community Reintegration Project started in August 2023, and it was able to support 120 people during its lifecycle. We continue to provide support to this vulnerable group of people.

We continue our quest to cut costs and streamlining our services. We continue to keep our senior management costs low by operating our SLT team with 2 experienced senior members of staff as opposed to the 5 full time members of staff the Charity had in 2019. With the CEO and Head of Finance being the only senior members of staff at the Charity, it thus allows the Charity to invest in more middle managers and front-line staff to interface directly with the elderly.

Due to the efficiencies put in place by the Charity through late 2019, 2020, 2021 and 2022, it has allowed the Charity to survive what have been turbulent years for everyone and now to be in the position where it has built positive reserves. We continue to develop the Charity's services and have been able to honour and serve both its clients and historic financial liabilities. Over 2025/26 we are going to look at developing more volunteer initiatives within the community.

## **FINANCIAL REPORT**

### **Funding sources**

We received funding from Frimley Health NHS Foundation Trust (which part funds our Home from Hospital service) and Royal Borough of Windsor and Maidenhead, in addition to other smaller grants. Whilst the funding received from Frimley NHS had not increased in 15 years of operating this service (despite operational costs spiralling during those 14 years and activity increasing within this service), we did receive a very modest increase in 2022 and 2023 but it still does not meet the costs of running this service and associated overheads. The Trustees of the Charity continue to support the significant subsidy the Charity provides to enable this important service to support both patients in the community and the NHS.

We receive many donations from supporters, and members of the public for which we are grateful to receive. Without their generosity we would not be able to support the older people of Slough and East Berkshire to the extent we are able to.

We are extremely grateful for the support we have from Trusts and Foundations, in particular those providing funding to help us create projects to support the vulnerable and elderly within our community.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Report of the Trustees (incorporating the report of the directors) for the year ended 30 April 2024 (continued)**

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#### **Loan**

The Charity continues to make repayments on a bounce back loan, which is payable over a 10-year period.

#### **Consolidated results for the year**

Total income was £1,632,691 (2022/23: £1,622,288). Investment of resources to identify and develop new sources of income continues, and it is anticipated that this investment will result in improvements in overall performance in the future.

Retail sales in Handy Help Limited were £1,179,285, an increase of 7% on last year.

Consolidated expenditure in turn decreased by 2.3% from £1,517,831 in 2022/23 to £1,482,391 (see notes 7-8 for details). The excess of income over expenditure for the year was £149,300 (2022/23: £102,620).

The Trustees are pleased with the performance in the year and delighted to see the charity continue to improve on its positive consolidated net assets and net current asset positions. Taking this and future plans of the charity into account, the Trustees consider it is appropriate to prepare these financial statements on a going concern basis.

#### **Reserves**

The Charity's policy, continuously reviewed by the Board. As noted above, the charity has returned to net assets on a consolidated basis (and the charity will follow once the receipt of the gift aid payment from Handy Help after the year end). The Trustees are delighted to report that we have achieved a further increase in the level of positive reserves during 2024.

#### **STATEMENT OF TRUSTEES' RESPONSIBILITIES**

The Trustees are responsible for preparing the report of the Trustees and the financial statements in accordance with applicable law and regulations.

Company law requires the Trustees (who are also the directors) to prepare financial statements for each financial year. Under that law the Trustees have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and group and of the results of the group for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP FRS 102;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company and the group will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's and group's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and the group and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Report of the Trustees (incorporating the report of the directors)**  
**for the year ended 30 April 2024 (continued)**

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assets of the charitable company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Insofar as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware;
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

**Auditor appointment**

A resolution re-appointing Azets Audit Services will be proposed at the AGM.

**Small company provisions**

This report has been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

This report was approved by the Board of Trustees on 10 December 2024 and signed on their behalf by:



**N Cook**  
**Trustee**

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Independent auditor's report to the members of Age Concern Slough and Berkshire East**

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#### **Opinion**

We have audited the financial statements of Age Concern Slough and Berkshire East (the 'charitable parent company') and its subsidiaries (the 'group') for the year ended 30 April 2024 which comprise the Consolidated statement of financial activities, the Consolidated balance sheet, the Company balance sheet, the Statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the group's and of the charitable parent company's affairs as at 30 April 2024 and of the group's incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.



## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Independent auditor's report to the members of Age Concern Slough and Berkshire East (continued)**

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#### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### **Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

#### **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the group and the charitable parent company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the charitable parent company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Independent auditor's report to the members of Age Concern Slough and Berkshire East (continued)**

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#### **Responsibilities of trustees**

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group's and the charitable parent company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the charitable parent company or to cease operations, or have no realistic alternative but to do so.

#### **Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

#### **Extent to which the audit was considered capable of detecting irregularities, including fraud**

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;

## **AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)**

### **Independent auditor's report to the members of Age Concern Slough and Berkshire East (continued)**

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- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

#### **Use of our report**

This report is made solely to the charitable parent company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable parent company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable parent company and the charitable parent company's members as a body, for our audit work, for this report, or for the opinions we have formed.

*Azets Audit Services*

**Paul Creasey (Senior Statutory Auditor)  
For and on behalf of Azets Audit Services  
Statutory Auditor & Chartered Accountants  
Egham**

10 December 2024  
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**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Consolidated statement of financial activities**  
**(Including an income and expenditure account)**

**Year ended 30 April 2024**

	<b>Note</b>	<b>Unrestricted funds</b>	<b>Restricted funds</b>	<b>Total funds</b>	<b>Total funds</b>
		<b>£</b>	<b>£</b>	<b>Year 2024</b>	<b>Year 2023</b>
		<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Income</b>					
Donations and Legacies	2	190,113	-	<b>190,113</b>	189,115
Charitable Activities	3	133,189	182,827	<b>316,016</b>	376,194
Other trading activities	4	1,125,065	-	<b>1,125,065</b>	1,049,571
Investments	5	1,497	-	<b>1,497</b>	7,408
<b>Total</b>		<b>1,449,864</b>	<b>182,827</b>	<b>1,632,691</b>	<b>1,622,288</b>
<b>Resources expended</b>					
Raising funds	6	(872,001)	-	<b>(872,001)</b>	(871,516)
Charitable activities	6	(427,563)	(182,827)	<b>(610,390)</b>	(646,315)
<b>Total</b>	6	<b>(1,299,564)</b>	<b>(182,827)</b>	<b>(1,482,391)</b>	<b>(1,517,831)</b>
<b>Net expenditure and net movement in funds before tax</b>		<b>150,300</b>	<b>-</b>	<b>150,300</b>	<b>104,457</b>
Taxation		(1,000)	-	<b>(1,000)</b>	(1,837)
<b>Net expenditure and net movement in funds after tax</b>		<b>149,300</b>	<b>-</b>	<b>149,300</b>	<b>102,620</b>
Transfer of funds		2,346	(2,346)	-	-
<b>Net movement in funds</b>		<b>151,646</b>	<b>(2,346)</b>	<b>149,300</b>	<b>102,620</b>
<b>Total funds brought forward at 1 May 2023</b>		<b>22,494</b>	<b>11,223</b>	<b>33,717</b>	<b>(68,903)</b>
<b>Total funds carried forward at 30 April 2024</b>		<b>174,140</b>	<b>8,877</b>	<b>183,017</b>	<b>33,717</b>

The net movement in funds for the year included within the financial statements of the charitable company was a surplus of £63,735 (2023: deficit of £67,496).

**The accompanying notes form part of these financial statements**

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Consolidated statement of financial activities**  
**(Including an income and expenditure account)**

**Year ended 30 April 2023**

	<b>Note</b>	<b>Unrestricted funds</b>	<b>Restricted funds</b>	<b>Total funds Year 2023</b>	<b>Total funds Year 2022</b>
		<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Income</b>					
Donations and Legacies	2	177,386	11,729	<b>189,115</b>	149,607
Charitable Activities	3	126,971	249,223	<b>376,194</b>	345,734
Other trading activities	4	1,049,571	-	<b>1,049,571</b>	1,013,257
Investments	5	7,408	-	<b>7,408</b>	16,171
<b>Total</b>		<b>1,361,336</b>	<b>260,952</b>	<b>1,622,288</b>	<b>1,524,769</b>
<b>Resources expended</b>					
Raising funds	6	(871,516)	-	<b>(871,516)</b>	(856,170)
Charitable activities	6	(397,092)	(249,223)	<b>(646,315)</b>	(591,602)
<b>Total</b>	6	<b>(1,268,608)</b>	<b>(249,223)</b>	<b>(1,517,831)</b>	<b>(1,447,772)</b>
<b>Net expenditure and net movement in funds before tax</b>		<b>92,728</b>	<b>11,729</b>	<b>104,457</b>	<b>76,997</b>
Taxation		(1,837)	-	<b>(1,837)</b>	(10,328)
<b>Net expenditure and net movement in funds after tax</b>		<b>90,891</b>	<b>11,729</b>	<b>102,620</b>	<b>66,669</b>
Transfer of funds		506	(506)	-	-
<b>Net movement in funds</b>		<b>91,397</b>	<b>11,223</b>	<b>102,620</b>	<b>66,669</b>
<b>Total funds brought forward at 1 May 2022</b>		<b>(68,903)</b>	<b>-</b>	<b>(68,903)</b>	<b>(135,572)</b>
<b>Total funds carried forward at 30 April 2023</b>		<b>22,494</b>	<b>11,223</b>	<b>33,717</b>	<b>(68,903)</b>

The net movement in funds for the year included within the financial statements of the charitable company was a deficit of £67,496 (2022: deficit of £136,739).

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Consolidated balance sheet**

**As at 30 April 2024**

		<b>2024</b>	<b>2023</b>
	<b>Note</b>	<b>£</b>	<b>£</b>
<b>Fixed assets</b>			
Tangible fixed assets	10a	<b>18,284</b>	17,092
Investments	11	-	-
		<b>18,284</b>	17,092
<b>Current assets</b>			
Stock		<b>8,537</b>	14,924
Debtors	12	<b>153,094</b>	160,131
Cash at bank and in hand		<b>179,643</b>	81,053
		<b>341,274</b>	256,108
<b>Creditors: amounts falling due within one year</b>	13	<b>(145,183)</b>	(202,349)
<b>Net current assets/(liabilities)</b>		<b>196,091</b>	53,759
<b>Total assets less current liabilities</b>		<b>214,375</b>	70,851
<b>Creditors: amounts falling due after one year</b>	15	<b>(31,358)</b>	(37,134)
<b>Total net assets/(liabilities)</b>		<b>183,017</b>	33,717
<b>Unrestricted funds</b>			
General funds	16a	<b>174,140</b>	22,494
<b>Restricted funds</b>	17	<b>8,877</b>	11,223
<b>Total funds</b>	18	<b>183,017</b>	33,717

These financial statements were approved by the board of Trustees and authorised for issue on 10 December 2024 and signed on their behalf.



**N Cook**  
**Trustee**

Company registration number: 03892564

**The accompanying notes form part of these financial statements**

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Company balance sheet**

**As at 30 April 2024**

	<b>Note</b>	<b>2024 £</b>	<b>2023 £</b>
<b>Fixed assets</b>			
Tangible fixed assets	10b	<b>9,524</b>	13,602
Investments	11	<b>1</b>	1
		<u><b>9,525</b></u>	<u>13,603</u>
<b>Current assets</b>			
Debtors	12	<b>90,281</b>	91,497
Cash at bank and in hand		<b>158,620</b>	63,598
		<u><b>248,901</b></u>	<u>155,095</u>
<b>Creditors: amounts falling due within one year</b>	13	<b>(368,752)</b>	(342,760)
<b>Net current (liabilities)</b>		<u><b>(119,851)</b></u>	<u>(187,665)</u>
<b>Total assets less current liabilities</b>		<b>(110,326)</b>	(174,062)
<b>Creditors: amounts falling due after one year</b>	15	<b>-</b>	-
<b>Total net (liabilities)</b>		<u><u><b>(110,326)</b></u></u>	<u><u>(174,062)</u></u>
<b>Unrestricted funds</b>			
General funds	16b	<b>(119,203)</b>	(185,285)
<b>Restricted funds</b>	17	<b>8,877</b>	11,223
<b>Total funds</b>	18	<u><u><b>(110,326)</b></u></u>	<u><u>(174,062)</u></u>

These financial statements were approved by the board of Trustees and authorised for issue on 10 December 2024 and signed on their behalf.



**N Cook**  
**Trustee**

Company registration number: 03892564

**The accompanying notes form part of these financial statements**

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Consolidated Statement of Cash Flows**  
**Year ended 30 April 2024**

	<b>2024</b>	2023
	<b>£</b>	<b>£</b>
<b>Cash flows from operating activities:</b>		
Net cash (used in)/generated by operating activities	<b>112,507</b>	56,786
<b>Cash flows from investing activities:</b>		
Dividends, interest and rents from investments	<b>1,497</b>	7,408
Interest paid	<b>(1,001)</b>	(1,726)
Purchase of tangible fixed assets	<b>(8,828)</b>	(11,181)
<b>Net cash from investing activities</b>	<b>(8,332)</b>	(5,499)
<b>Cash flows from other financing activities</b>		
Repayments of borrowing	<b>(5,585)</b>	(11,569)
<b>Net cash from financing activities</b>	<b>(5,585)</b>	(11,569)
<b>Increase in cash in the period</b>	<b>98,590</b>	39,718
Cash at 1 April 2023	<b>81,053</b>	41,335
<b>Cash at 30 April 2024</b>	<b>179,643</b>	81,053
<b>Reconciliation of net income (expenditure to net cash flow from operating activities)</b>		
	<b>2024</b>	2023
	<b>£</b>	<b>£</b>
<b>Net income (expenditure) for the year</b>	<b>149,300</b>	92,488
<b>Adjustments for:</b>		
Depreciation	<b>7,636</b>	7,918
Interest and income from investments	<b>(1,497)</b>	(7,408)
Interest costs	<b>1,001</b>	1,726
	<b>156,440</b>	94,724
Decrease / (increase) in stock	<b>6,388</b>	(1,179)
(Increase) / decrease in trade and other debtors	<b>7,037</b>	(24,466)
Increase / (decrease) in trade and other creditors	<b>(57,358)</b>	(12,293)
<b>Cash (used in)/generated by operations</b>	<b>112,507</b>	56,786

The movements in net debt are shown in note 24 to the financial statements.



# **AGE CONCERN SLOUGH AND BERKSHIRE EAST**

## **(Limited by guarantee)**

### **Notes to the financial statements**

**Year ended 30 April 2024**

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#### **1. Accounting policies**

##### **General Information**

Age Concern Slough and Berkshire East is a charitable company limited by guarantee, registered in England and Wales. The registered and principal office is disclosed on page 2.

##### **Accounting convention**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (FRS102) and the Companies Act 2006. The financial statements have been prepared under the historic cost convention.

The charitable company meets the definition of a public benefit entity under FRS 102.

The functional currency of the charitable company and the presentation currency for the charitable company and group is Sterling. This is the currency of the primary economic environment in which the charity operates.

##### **Going Concern**

Management have produced forecasts covering the period to 30 November 2025 and based on these figures and the outturn to date, they have a reasonable expectation that the charitable group company has adequate resources to continue in operation for the foreseeable future. The charity therefore continues to adopt the going concern basis in preparing its financial statements.

The principal accounting policies for the charitable group are set out below:

##### **Basis of consolidation**

The group financial statements consolidate the financial statements of Age Concern Slough and Berkshire East and its subsidiary undertaking on a line by line basis for the year ended 30 April 2024.

Transactions and balances between the charitable company and subsidiary have been eliminated from the consolidated financial statements.

A separate statement of Financial Activities and Income and Expenditure Account for the charity has not been presented because the charity has taken advantage of the exemption afforded by Companies Act 2006 section 408.

##### **Incoming resources**

All incoming resources are included on the Statement of Financial Activities when the charitable company is legally entitled to the income and the amount can be quantified with reasonable accuracy and are recognised in the period to which they relate.

Where income relating to future periods is received in advance, or income relating to past periods is received in arrears, such amounts are held as deferred or accrued income accordingly.

# **AGE CONCERN SLOUGH AND BERKSHIRE EAST**

## **(Limited by guarantee)**

### **Notes to the financial statements (continued)**

**Year ended 30 April 2024**

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#### **1. Accounting policies (continued)**

##### **Incoming resources (continued)**

Grant income, including Government Grants, whether “capital” or “revenue” grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to grants have been met, it is probable that the income will be received and the amount can be measured reliably. Legacy income is recognised when the charity is made aware of the funds, and where it is probable that the income will be received.

##### **Resources expended**

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

- Costs of raising funds includes gifts in kind and charity shop and café expenses;
- Expenditure on charitable activities includes the provision of day care and clubs; and
- Other expenditure represents those items not falling into the categories above.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Grants payable to third parties are within the charitable objectives. Where unconditional grants are offered, this is accrued as soon as the recipient is notified of the grant, as this gives rise to a reasonable expectation that the recipient will receive the grants. Where grants are conditional relating to performance then the grant is only accrued when any unfulfilled conditions are outside of the control of the charity.

##### **Pension costs**

The charitable company has in place a Qualifying Workplace Pension scheme with Aviva and NEST for the benefit of those employees who wish to participate. These are defined contribution benefit schemes and contributions to these schemes are recognised as they are incurred.

##### **Employee benefits**

Short term employee benefits, including holiday pay, are recognised as an expense in the period in which they are incurred.

The charity recognises an accrual for accumulated annual leave accrued by employees as a result of services rendered in the current period for which employees can carry forward and use within the next year. The accrual is measured at the salary cost of the respective employee in relation to the period of absence.

##### **Donated services**

Gifts in kind are included in these financial statements as income at the full value of the service and the corresponding expense included as resources expended, as set out in more detail in note 2.

Where goods are donated to the group for resale, these are not included in stock but are included in turnover when sold.

# AGE CONCERN SLOUGH AND BERKSHIRE EAST (Limited by guarantee)

## Notes to the financial statements (continued)

Year ended 30 April 2024

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### 1. Accounting policies (continued)

#### Operating lease transactions

All amounts paid for goods and services under operating leases are recognised as expenditure over the life of the lease, and are included within expenditure in the period to which they relate.

#### Tangible fixed assets

Tangible fixed assets are recorded at cost or, where donated, at valuation at the time of acquisition. Depreciation is calculated to write off the book value of each tangible fixed asset over its expected useful economic life as follows:

Computers	-	straight line basis over 3-5 years
Shop fittings	-	straight line basis over 5 years
Furniture & equipment	-	straight line basis over 5 years
Transport	-	25% reducing balance

#### Judgements and estimates

The preparation of the financial statements requires Trustees to make judgements, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered relevant. Actual results may differ from these estimates.

The key estimates include depreciation rates and also certain Retail property related accruals, notably, pending dilapidations costs for recently closed shops.

#### Stock

Donated goods for sale in the charity shops are not valued for inclusion as stock. Sale proceeds are accounted for as and when the sales occur. Purchased items of stock are valued at the lower of cost and net realisable value.

#### Investments

Interests in entities are initially measured at cost and subsequently measured at cost less any accumulated impairment losses. The investments are assessed for impairment at each reporting date and any impairment losses or reversals of impairment losses are recognised immediately in profit or loss.

#### Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are value at the amount prepaid net of any trade discounts.

#### Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments with an original maturity date of three months or less.

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

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**1. Accounting policies (continued)**

**Creditors and Provisions**

Creditors and provisions are recognised when the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount to settle the past obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their transaction price after allowing for any trade discounts due unless the arrangement constituted a financing transaction in which case the transaction is measured at present value of future payments discounted at the prevailing market rate of interest. Other financial liabilities are initially measured fair value net of their transaction costs. They are subsequently measured at amortised cost using the effective interest rate method.

**Fund accounting**

General funds are unrestricted funds that are available for use at the discretion of the Trustees in furtherance of the general objectives of the charitable company and have not been designated for other purposes.

Restricted funds comprise funds that must be used for a specific purpose.

**2. Donations and Legacies**

	Unrestricted funds	Restricted funds	<b>Total Year 2024</b>	Total Year 2023
<b>Voluntary income</b>	£	£	£	£
Donations, legacies and similar income	<u>190,113</u>	<u>-</u>	<u><b>190,113</b></u>	<u>189,115</u>

Legacies receivable in the period amounted to £105,385 (2023: £93,398).

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**3. Charitable Activities**

	Unrestricted funds	Restricted funds	<b>Total Year 2024</b>	Total Year 2023
	£	£	£	£
Grants receivable (see below)	-	182,827	<b>182,827</b>	249,223
Users fees	133,189	-	<b>133,189</b>	126,971
	<u>133,189</u>	<u>182,827</u>	<u><b>316,016</b></u>	<u>376,194</u>

<b>Grants receivable</b>	(Debtors)/ deferred b/f	Received during year	Debtors/ (deferred) c/f	<b>Total Year 2024</b>	Total Year 2023
	£	£	£	£	£
Frimley Health NHS Foundation Trust	-	139,327	-	<b>139,327</b>	190,606
Royal Borough of Windsor and Maidenhead	5,000	30,000	(5,000)	<b>30,000</b>	58,417
Post Hospital Community Reintegration Project	-	13,500	-	<b>13,500</b>	-
Sundry		-		-	200
	<u>5,000</u>	<u>182,827</u>	<u>(5,000)</u>	<u><b>182,827</b></u>	<u>249,223</u>

<b>4. Other trading activities</b>	Unrestricted funds	Restricted funds	<b>Total Year 2024</b>	Total Year 2023
	£	£	£	£
Charity shop sales	1,078,547	-	<b>1,078,547</b>	1,006,623
Rag income	36,214	-	<b>36,214</b>	37,780
World of Books income	10,304	-	<b>10,304</b>	5,168
	<u>1,125,065</u>	<u>-</u>	<u><b>1,125,065</b></u>	<u>1,049,571</u>

<b>5. Investment income</b>	Unrestricted funds	Restricted funds	<b>Total Year 2024</b>	Total Year 2023
	£	£	£	£
Bank interest	1,497	-	<b>1,497</b>	441
Rental income	-	-	-	6,967
	<u>1,497</u>	<u>-</u>	<u><b>1,497</b></u>	<u>7,408</u>

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**6. Charitable activities and costs of generating voluntary income**

	Unrestricted funds	Restricted funds	<b>Total Year 2024</b>	Total Year 2023
	£	£	£	£
Fundraising Trading (Shops)	872,001	-	<b>872,001</b>	871,516
Home Visiting / Shopping / Dom Care	173,614	-	<b>173,614</b>	209,604
Day Care Centres and transport	136,446	30,000	<b>166,446</b>	164,865
Home from Hospital	66,458	139,327	<b>205,785</b>	191,099
Post Hospital Community Reintegration Project	-	13,500	<b>13,500</b>	200
Overhead employment and other costs	19,886	-	<b>19,886</b>	7,859
RBWM Information and Advocacy (I&A)	-	-	<b>-</b>	28,417
Community Volunteering and Befriending	103	-	<b>103</b>	81
Auditor's remuneration:				
Audit fees: Charity	13,945	-	<b>13,945</b>	13,280
Audit fees: Subsidiary	6,700	-	<b>6,700</b>	6,380
Non-audit fees: group	10,411	-	<b>10,411</b>	24,530
	<u>1,299,564</u>	<u>182,827</u>	<u><b>1,482,391</b></u>	<u>1,517,831</u>
Represented by:				
Charitable activities (see note 7)	427,563	182,827	<b>610,390</b>	646,315
Costs of generating voluntary income (see note 7)	<u>872,001</u>	<u>-</u>	<u><b>872,001</b></u>	<u>871,516</u>
	<u>1,299,564</u>	<u>182,827</u>	<u><b>1,482,391</b></u>	<u>1,517,831</u>

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**7. Total resources expended**

	Staff costs	Depreciation	Other costs	<b>Total Year 2024</b>	Total Year 2023
	£	£	£	£	£
Charitable activities	457,852	4,173	148,365	<b>610,390</b>	646,315
Fundraising trading: costs of goods sold and other costs	421,887	3,463	446,651	<b>872,001</b>	871,516
	<u>879,739</u>	<u>7,636</u>	<u>595,016</u>	<u><b>1,482,391</b></u>	<u>1,517,831</u>
<b>Depreciation</b>				<u><b>7,636</b></u>	<u>7,918</u>
<b>Other costs</b>					
Premises				<b>335,993</b>	383,293
Consumables and materials				<b>28,896</b>	37,519
Travel and transport				<b>22,500</b>	23,139
Professional fees (excluding Audit and accountancy)				<b>85,325</b>	82,834
Catering and activities				<b>2,345</b>	1,050
Telephone and fax				<b>3,688</b>	4,298
Audit and accountancy				<b>31,056</b>	44,190
IT expenses				<b>15,747</b>	18,956
Printing, postage and stationery				<b>5,385</b>	9,328
Miscellaneous expenses				<b>64,081</b>	55,516
				<u><b>595,016</b></u>	<u>660,123</u>
<b>Staff costs</b>					
Wages and salaries				<b>825,021</b>	801,802
Social Security costs				<b>45,653</b>	39,418
Pension costs				<b>9,065</b>	8,570
				<u><b>879,739</b></u>	<u>849,790</u>

One employee earned over £70,000 in the period (2023: One employee over £70,000).

The approximate average number of staff, by headcount, for the year, amounted to 29 (2023:31) in the charity and 35 (2023:37) in Handy help Limited.

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**8. Net expenditure for the year**

Net expenditure is stated after charging:

	<b>2024</b>	2023
	<b>£</b>	<b>£</b>
Depreciation of tangible fixed assets	<b>7,636</b>	7,918
Operating lease rentals	<b>3,596</b>	7,260
Auditors remuneration		
Audit fees: Charity	<b>13,945</b>	13,280
Audit fees: Subsidiary	<b>6,700</b>	6,380
Non-audit fees: group	<b>10,411</b>	20,422

**9. Trustees' and key management personnel remuneration and expenses**

The Trustees consider the key management of the charitable company to be themselves and the Chief Executive Officer. Total remuneration and benefits paid to key management during the year were as follows:

	<b>2024</b>	2023
	<b>No of</b>	<b>No of</b>
	<b>Trustees'</b>	<b>Trustees'</b>
	<b>and KMP</b>	<b>and KMP</b>
£70,000 - £80,000	<b>1</b>	<b>1</b>

No remuneration was paid to any Trustee in 2024 or 2023. No expenses were reimbursed in respect of travel and other costs incurred (2023: £Nil).



**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**10. Tangible fixed assets**  
**(a) Group**

	Shop fittings £	Furniture & equipment £	Computers £	Total £
<b>Cost</b>				
At 1 May 2023	81,261	16,697	136,715	234,673
Additions	3,738	4,647	443	8,828
Disposals	-	-	-	-
<b>At 30 April 2024</b>	<b>84,999</b>	<b>21,344</b>	<b>137,158</b>	<b>243,501</b>
<b>Depreciation</b>				
At 1 May 2023	80,200	13,137	124,244	217,581
Charge for the year	346	1,131	6,159	7,636
Eliminated on disposal	-	-	-	-
<b>At 30 April 2024</b>	<b>80,546</b>	<b>14,268</b>	<b>130,403</b>	<b>225,217</b>
<b>Net Book Value</b>				
<b>At 30 April 2024</b>	<b>4,453</b>	<b>7,076</b>	<b>6,755</b>	<b>18,284</b>
At 30 April 2023	1,061	3,561	12,470	17,092

**(b) Company**

	Shop fittings £	Furniture & Equipment £	Computers £	Total £
<b>Cost</b>				
At 1 May 2023	81,261	13,619	114,545	209,425
Additions	-	206	126	332
Disposals	-	-	-	-
<b>At 30 April 2024</b>	<b>81,261</b>	<b>13,825</b>	<b>114,671</b>	<b>209,757</b>
<b>Depreciation</b>				
At 1 May 2023	80,200	10,058	105,565	195,823
Charge for the year	241	1,024	3,145	4,410
Eliminated on disposal	-	-	-	-
<b>At 30 April 2024</b>	<b>80,441</b>	<b>11,082</b>	<b>108,710</b>	<b>200,233</b>
<b>Net Book Value</b>				
<b>At 30 April 2024</b>	<b>820</b>	<b>2,743</b>	<b>5,961</b>	<b>9,524</b>
At 30 April 2023	1,061	3,561	8,980	13,602

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**11. Investments**

**Investment in Group undertakings**

	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
<b>Company</b>		
Handy Help Limited	1	1
	<u>1</u>	<u>1</u>
	<u><u>1</u></u>	<u><u>1</u></u>

<b>Name of undertaking</b>	<b>Country of incorporation</b>	<b>Description of shares</b>	<b>Proportion of nominal value of issued shares held by Company</b>
Handy Help Limited (company number: 06444328)	England	Ordinary	100%

The results of Handy Help Limited consolidated within these financial statements are as follows:

	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Sales	1,179,285	1,101,724
Other operating income	-	6,967
Cost of sales	(708,838)	(747,516)
Expenses	(175,107)	(149,838)
Interest	(1,001)	(1,726)
Taxation	(1,000)	(1,837)
Gift aid to Age Concern	(207,774)	(172,651)
Profit/(Loss) for the year	<u>85,566</u>	<u>35,123</u>
	<u><u>85,566</u></u>	<u><u>35,123</u></u>
	<b>30 April 2024</b>	<b>30 April 2023</b>
	<b>£</b>	<b>£</b>
Assets	400,444	345,911
Liabilities	(107,104)	(138,136)
	<u>293,340</u>	<u>207,775</u>
	<u><u>293,340</u></u>	<u><u>207,775</u></u>
Share capital	1	1
Reserves	293,339	207,774
	<u>293,340</u>	<u>207,775</u>
	<u><u>293,340</u></u>	<u><u>207,775</u></u>

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**12. Debtors**

	<b>Group</b>		<b>Company</b>	
	<b>2024</b>	<b>2023</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Trade debtors	<b>9,778</b>	18,152	<b>5,878</b>	10,369
Prepayments	<b>38,316</b>	38,568	<b>6,480</b>	5,268
VAT	<b>10,256</b>	7,017	-	-
Other debtors	<b>94,744</b>	96,394	<b>77,923</b>	75,860
	<b>153,094</b>	160,131	<b>90,281</b>	91,497

**13. Creditors: amounts falling due within one year**

	<b>Group</b>		<b>Company</b>	
	<b>2024</b>	<b>2023</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Other Loans	-	-	-	-
Bank loans	<b>5,723</b>	5,533	-	-
Trade creditors	<b>15,832</b>	22,073	<b>5,321</b>	12,976
Grants received in advance and deferred Income	<b>5,000</b>	5,000	<b>5,000</b>	5,000
Other creditors	<b>15,271</b>	13,566	<b>15,271</b>	13,566
Taxes and social security	<b>8,091</b>	9,662	<b>8,091</b>	9,662
Accruals	<b>94,264</b>	145,424	<b>35,755</b>	60,144
Corporation Tax	<b>1,002</b>	1,091	-	-
Amounts due to subsidiary	-	-	<b>299,314</b>	241,412
	<b>145,183</b>	202,349	<b>368,752</b>	342,760

**14. Deferred income**

<b>(a) Group and Company</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Balance at 1 May 2023	<b>5,000</b>	10,167
Income released	<b>(5,000)</b>	(10,167)
Income deferred in the period	<b>5,000</b>	5,000
Balance at 30 April 2024	<b>5,000</b>	5,000

Deferred income comprises grant income for the 2024-25 financial year received advance.

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**15. Creditors: amounts falling due after one year**

	<b>Group</b>		<b>Company</b>	
	<b>2024</b>	<b>2023</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Bank loans	<b>31,358</b>	37,134	-	-
	<b>31,358</b>	37,134	-	-

Bank loans are unsecured and are repayable over nine years. The interest rate charged is 2.5%.

	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Amounts due within one year	<b>5,723</b>	5,533
Amounts due within 1 – 2 years	<b>5,868</b>	5,723
Amounts due within 2 – 5 years	<b>18,977</b>	17,533
Amounts due greater than 5 years	<b>790</b>	13,878
	<b>31,358</b>	42,667

**16. General funds**

<b>(a) Group</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Balance at 1 May 2023	22,494	(68,903)
Surplus/(deficit) for the period	149,300	90,891
Transfer from restricted funds	2,346	506
Balance at 30 April 2024	<b>174,140</b>	22,494
<b>(b) Company</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Balance at 1 May 2023	(185,791)	(241,558)
Surplus/(deficit) for the period	64,242	55,767
Transfer from restricted funds	2,346	506
Balance at 30 April 2024	<b>(119,203)</b>	(185,285)

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

17.	<b>Restricted funds</b>	Balance 1 May 2023	Incoming funds	Outgoing funds/ transfers	<b>Balance 30 April 2024</b>
	<b>Group and company</b>	£	£	£	£
	Post Hospital Community Reintegration Project	-	13,500	13,500	-
	Wexham Home from Hospital	-	139,327	139,327	-
	Day Care Centre	-	30,000	30,000	-
	Fixed Asset Fund	11,223	-	(2,346)	<b>8,877</b>
		<u>11,223</u>	<u>-</u>	<u>(2,346)</u>	<u><b>8,877</b></u>

The Post Hospital Community Reintegration Project is a new project to support the elderly within their homes following discharge from a prolonged hospital stay and also with their subsequent integration back into the community.

Our Wexham Home from Hospital team provides accompanied transport home for discharged patients. They then provide practical and emotional support, when required, to help with independent living and rehabilitation and prevent their clients from being readmitted to hospital.

The Day Care Centre is a purpose-built single level facility, supporting older people and those with physical and mental health needs, providing an enjoyable and therapeutic experience within a safe, caring and secure environment.

The fixed asset fund relates to monies provided to fund capital equipment and are being expensed as the assets are depreciated.

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**18. Analysis of net assets between funds**

<b>Group</b>	<b>Unrestricted General funds £</b>	<b>Restricted funds £</b>	<b>Total £</b>
Fixed assets	9,407	8,877	<b>18,284</b>
Net current assets/(liabilities)	196,091	-	<b>196,091</b>
Long term creditors	(31,358)	-	<b>(31,358)</b>
	<u>174,140</u>	<u>8,877</u>	<u><b>183,017</b></u>

  

<b>Charity</b>	<b>Unrestricted General funds £</b>	<b>Restricted funds £</b>	<b>Total £</b>
Fixed assets	648	8,877	<b>9,525</b>
Net current assets/(liabilities)	(119,851)	-	<b>(119,851)</b>
Long term creditors	-	-	<b>-</b>
	<u>(119,203)</u>	<u>8,877</u>	<u><b>(110,326)</b></u>

**19. Operating lease commitments**

The charitable company's and the group's annual commitments for rental payments under non-cancellable operating leases payable during the year to 30 April 2024 are as follows:

<b>Group and company</b>	<b>2024 Land and Buildings £</b>	<b>2023 Land and Buildings £</b>
Leases expiring:		
Within one year	<b>132,577</b>	118,346
Between one and two years	<b>93,602</b>	89,908
Between two and five years	<b>158,802</b>	144,923
Over five years	<b>62,250</b>	80,250
	<u><b>447,231</b></u>	<u>433,427</u>

**20. Pension scheme**

The normal contributions for the year on defined contribution schemes were £9,060 (2023: £8,570). There were outstanding contributions due at the balance sheet date amounting to £2,063 (2023: £1,739).

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

**21. Related party transactions**

There were no related party transactions within the year.

Exemption has been taken from disclosure of transactions between the charitable company and its wholly owned subsidiary undertaking under Financial Reporting Standard 102.

**22. Financial instruments**

The carrying amounts of the group's financial instruments are as follows:

	<b>2024</b>	2023
	<b>£</b>	£
<i>Financial assets</i>		
Debt instruments measured at amortised cost:		
- Trade debtors (note 12)	<b>9,778</b>	18,152
- Other debtors (note 12)	<b>94,744</b>	96,394
	<b>104,522</b>	114,546
Equity instruments measured at cost less impairment:		
- Fixed asset unlisted investments (note 11)	-	-
	<b>104,522</b>	114,546
<i>Financial liabilities</i>		
Measured at amortised cost		
- Loan (note 15)	<b>37,082</b>	42,667
- Trade creditors (note 13)	<b>15,832</b>	22,073
- Other creditors (note 13)	<b>15,271</b>	24,789
	<b>68,185</b>	89,529

The income, expenses, net gains and net losses attributable the group and charity's financial instruments are summarised as follows:

	<b>2024</b>	2023
	<b>£</b>	£
<i>Income and expense</i>		
Financial assets measured at amortised cost	<b>1,497</b>	7,408
Financial liabilities measured at amortised cost	-	-

**AGE CONCERN SLOUGH AND BERKSHIRE EAST**  
**(Limited by guarantee)**

**Notes to the financial statements (continued)**

**Year ended 30 April 2024**

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**23. Controlling party**

The Trustees consider that there is no controlling party.

**24. Movements in net debt**

	01.05.2023	Cashflow	30.04.2024
	£	£	£
Cash at bank and in hand	81,053	98,590	<b>179,643</b>
Loans	(42,667)	5,585	<b>(37,082)</b>
	<u>38,386</u>	<u>104,175</u>	<u><b>142,561</b></u>

**25. Post balance sheet events**

After the year end, the charity received gift aid from its trading subsidiary in respect of the surplus generated for the year of £293,339 (2023: £207,774).