

SLOUGH REFUGEE SUPPORT

England & Wales · Charity number 1079776

Details

Other names	SRS
Status	Registered
Legal form	Other
Registered	2000-03-09
Register	View on the Charity Commission register

Contact

Address	Slough Refugee Support 28 Bath Road Slough SL1 3SR
Phone	01753537142
Email	srsinfo@sloughrefugeesupport.org.uk
Website	www.sloughrefugeesupport.org.uk

Activities

Objects: THE RELIEF OF POVERTY, THE PRESERVATION AND PROTECTION OF PHYSICAL AND MENTAL HEALTH AND THE ADVANCEMENT OF EDUCATION OF ASYLUM SEEKERS AND REFUGEES IN SLOUGH AND NEIGHBOURING LOCAL AUTHORITY AREAS, AT THE DISCRETION OF THE TRUSTEES.

Activities: Slough Refugee Support is committed to helping asylum seekers and refugees in Slough and neighbouring areas to be safe, mentally and physically healthy, to achieve their rights and to settle with dignity in a new community. We do this by delivering immigration advice, assisting with access to public services, by giving 'outreach' support to refugee families, and through a range of other services.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes
- **Who:** Other Defined Groups

Geography

- **Area of benefit:** SLOUGH AND OTHER NEIGHBOURING LOCAL AUTHORITY AREAS
- Slough

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£210,195	£212,272	-	-
2024-03-31	£204,996	£212,308	-	-
2023-03-31	£228,771	£247,604	-	-
2022-03-31	£282,368	£200,448	-	-
2021-03-31	£253,625	£173,399	-	-

Trustees

Name	Role	Appointed
Denise Scotland FCCA FMAAT		2021-09-09
John Kennedy		2024-08-23
Louise Sprackling		2021-12-06
Marriyah Shakoor		2024-08-23
Mehmuda Mian		2024-08-23
Mohammed Hamed		2018-12-12
RUPERT YOUNG		
Rev Cliff Shanganya		2022-09-01
Zakarya Al sharabi Sayeed		2022-09-01

Accounts



Slough Refugee Support

Trustees' Annual Report and Financial Statements for the year ended 31 March 2025

Charity Registration Number: 1079776

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Structure, Governance and Management

Slough Refugee Support is a charitable trust governed by a Trust Deed dated 2 November 1999 and as amended in December 1999, November 2002 and March 2008. It is registered with the Charity Commission for England and Wales.

The charity is a membership organisation. Membership is open to any person with an interest in the charity's affairs on payment of a nominal annual subscription of £1. Current and former service users are especially encouraged to be members. At the last AGM, the charity's membership totalled 9 people.

Board of Trustees

The charity's board of trustees comprises up to 10 members. They are elected annually at the charity's AGM and serve until the next AGM when they may be re-elected. The charity values diversity in its board membership and former service users are particularly encouraged to stand for election as trustees. Trustees may also be co-opted by the board to provide expertise in key areas. While there is significant turnover in board composition each year due to the annual governance cycle, in practice several of the trustees tend to be re-elected repeatedly over several years and hence are able to provide continuity of knowledge and experience.

New trustees are given a briefing by the Chair on the role and activities of the board. They are also required to read basic guidance on charity governance including the Charity Commission's The Essential Trustee handbook.

Management and Organisation Structure

The charity is managed by a full-time Chief Executive and employs 12 part time staff (6.5 full time equivalent).

The charity delivers much of its core work with refugees through a trained volunteer team, a number of whom are former service users. During the year more than 12 volunteers assisted the work of the charity, trained as necessary in providing advice and other services to clients.

Risk Management

The trustees review quarterly, the most significant risks to which the charity is exposed and supervise the maintenance of appropriate policies and control measures to control those risks.

Particular attention is given to safeguarding of vulnerable service users and their children. This is covered by a specific body of safeguarding policies and procedures, reviewed annually and discussed with the board of trustees. All volunteers and staff and trustees undertake Disclosure and Barring Service (DBS) enhanced certification.

A member of staff who reports directly to the Chief Executive is trained in workplace health and safety and is responsible for First Aid. The CEO is responsible for seeking advice from community

police and the fire service to ensure our premises and working practices meet the required safety standard and he attends regular updating training. We have a Lone Working policy and have safety measures in place for outreach work.

All risk management policies and procedures are reviewed annually and meet the requirements of the charity's certification under the Slough Quality Assurance Programme. The charity is has progressed from Bronze to Silver of the programme.

Legal and administrative information

Charity's principal address	Slough Refugee Support 28 Bath Road Slough Berkshire United Kingdom SL1 3SR	
Charity registration number	1079776	
Contact details	<i>telephone</i>	01753 537142
	<i>e-mail</i>	srsinfo@sloughrefugeesupport.org.uk
	<i>web</i>	www.sloughrefugeesupport.org.uk
Trustees who served during the year	Loiuse Sprackling (Chair) Denise Scotland (Treasurer) Nigel Woof (Secretary) (Resigned 26 th September 2025) Rupert Young Mohamed Al-Mansouri Zakarya Saeed Marriyah Shakoor (Co-opted 25 August 2024) Mehmuda Mian (Co-opted 25 August 2024) John Kennedy (Co-opted December 2024) Rev. Cliff Shanganya	
Chief executive	Tehzib (Taz) Hussein Mohammed	
Independent Examiner	Rachel Eden, Holybrook Associates Ltd Curious Lounge, 1 st Floor Pinnacle Building, Tudor Road, Reading, RG1 1NH	
Bankers	Unity Trust Bank plc, Nine Brindley place, Birmingham, B1 2HB CAF Bank, 25 Kings Hill Avenue, West Malling, Kent ME19 4JQ	

Report of the Trustees

For the year ended 31 March 2025

The trustees present their report with the financial statements for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (effective 1 January 2015).

Objectives and activities

Mission statement

Slough Refugee Support is a friendly organisation committed to impartially helping all asylum seekers and refugees in Slough and surrounding areas to achieve their rights and settle with dignity in a new community.

Charitable Objects

The charity was established to provide for the relief of poverty, the preservation and protection of physical and mental health, and the advancement of education of asylum seekers and refugees in Slough and neighbouring Local Authority areas, at the discretion of the trustees.

Key objectives and main activities

SRS has identified five key objectives and operates programmes designed to deliver outcomes against each objective, as follows.

1.To welcome asylum seekers and refugees in Slough and surrounding areas, and to help them to become integrated into the local community and life in the UK.

- Advice sessions on immigration and asylum claims, appeals etc, and follow-up casework.
- Referring clients as appropriate to our partner organisations for more advice on immigration and asylum matters.
- Signposting relevant external services and agencies as appropriate to clients' individual needs.

2. To assist our clients to stay safe, avoid destitution and to maintain their physical and mental health.

- For refugees and asylum seekers identified at high risk of destitution, we provide basic assistance as necessary including arranging foodstuff donations from local businesses.
- Outreach casework with refugee families in the Slough area.

- Providing highly personalised advice and day to day support for our most vulnerable clients including those with complex health problems: e.g. assisting with booking and attending hospital appointments.
- Raising awareness of female genital mutilation (FGM).
- Sewing classes, football and other group activities to help the mental well-being of our clients and to reduce the risks of social isolation.
- Organising activities for families and children during school holidays to increase children's sense of worth, confidence and ability to fit into their community. The children can return to school and share their experiences with their peers and so not feel left out or marginalised.

3. To support our clients to achieve their rights and entitlements and to access life sustaining services provided by government and other authorities and agencies.

- Tailored advice and casework on accessing basic services such as housing, benefits, healthcare, and school places.
- Awareness raising of partner agencies' staff and volunteers about issues that particularly affect asylum seekers and refugees.

4. To support our clients' own desires to be independent and self-reliant, including where appropriate to pursue opportunities for employment.

- English language and I.T. classes.
- 'Ways into Work' programme: support for all stages of preparing for and seeking employment.
- For those not yet ready for paid employment: help with obtaining volunteering placements.

5. To celebrate and enhance the cultural richness and diversity that refugees contribute to British society, locally and nationally.

- Organising activities and events that bring refugees together and also into contact with the settled community in Slough.
- Whenever possible, giving talks to local groups that raise awareness of the contribution of refugees to local life.

Public benefit

In setting our aims and objectives and planning our activities, the Trustees have considered the Charity Commission's general guidance on public benefit.

Quality assurance

SRS is registered with the Office of Immigration Services Commissioner (IAA) to deliver Level 2 and Level 3 immigration advice. Additional Level 3 advice is available from solicitors by appointment.

Achievements and performance

Background

Our clients are an extremely diverse mix of refugees and asylum seekers in Slough and extending into neighbouring areas of the Thames Valley, such as Windsor and Maidenhead, and into Ealing and Brent in West London. Because only limited Home Office-provided accommodation is available in this area, our clients are often 'off the radar' and effectively homeless or with poor security of accommodation and very limited financial means.

SRS assists people at various stages in the asylum and refugee process, including those seeking to appeal for leave to remain. Our clients often require practical advice to access basic services such as benefits, healthcare and schooling.

Services in 2024/25

This year, we supported well over 400 refugee families, including asylum seekers in the hotel, many of whom arrived in the UK with little more than hope. Our dedicated team provided:

Specialist casework for individuals navigating asylum claims, appeals, and family reunification. Emergency support, including food parcels, clothing for destitute families. Mental health and trauma recovery services referrals in partnership with local professionals. Community integration projects, such as English classes, skills training, sewing classes and cultural events, as part of integration. Challenges and Resilience The introduction of new Home Office rules created significant barriers to safety and stability for many of our clients.

We witnessed: 12 to national and regional policy dialogues. As we reflect on 2024, I am proud to share the progress, challenges, and resilience that have defined our year at Slough Refugee Support. Despite a shifting and often restrictive policy landscape, particularly with new Home Office regulations, our commitment to supporting refugees, especially those with complex and vulnerable circumstances, has remained steadfast. A sharp increase in destitution, with families left without access to public funds. Mental health struggles, particularly among children and single-parent households. Delays and uncertainty in asylum processing leaving many in prolonged limbo. Evacuation from the Hotels – uncertainty and homelessness caused issues and had clients with no accommodation, with some sleeping rough. Despite these challenges, our team

adapted quickly, advocating for clients, collaborating with legal aid partners, and launching a hardship fund that supported over 20 families.

Project Highlights:-

ESOL CLASSES - Twice a week for over 24 individuals during term time. Conversational classes for Asylum seekers from the hotels. Twice a week. Sewing classes for refugee women - as a skills programme - once a week to at least 12 women.

“Voices of Hope” Storytelling Initiative: Empowered refugees to share their journeys through art and writing. Volunteer Growth:

We trained 8 new volunteers, many of whom are former clients giving back to the community.

With more challenges in the coming year, our approach focuses on empowering individuals through financial education, practical money-saving strategies, and support in gaining employment. By building skills and confidence, we aim to help people move toward greater independence and stability. As we look ahead, I want to take a moment to reflect on the evolving role of SRS within the community and the broader refugee landscape.

Through our work with Thames Valley Immigration Alliance (TVIA), we’ve continued to strengthen our presence as a trusted and responsive actor, advocating for dignity, inclusion, and long-term solutions for displaced populations. We have a contract for another 3 years. Our top-level strategy remains rooted in community-led resilience, protection, and sustainable integration. We are proud of the progress made in aligning our programming with the needs on the ground, whilst also contributing.

A key highlight has been our growing partnership with Helen Buckland, Asylum and Refugee Lead, Slough Borough Council this year has resulted, for the first time, capacity to reach and fully support Afghan asylum seekers and families at the hotels and dispersed accommodation. This has significantly enhanced our operational capacity by being funded for 2 share posts. This collaboration has enabled us to scale up our services, improve infrastructure, and deepen our impact across priority areas.

We are also seeing encouraging momentum in cross-sectoral partnerships that support innovation and shared learning. Looking forward, I’m excited to review and refine our strategy and vision for in collaboration with the Board. This will be a pivotal opportunity to ensure our direction remains bold, inclusive, and aligned with the aspirations of the communities we serve. I would like to express my heartfelt thanks to our trustees, staff, and volunteers for their unwavering commitment and resilience during another challenging year. I am also deeply grateful to our funders, donors, and supporters; your generosity makes our work possible.

Financial review

The financial statements show net incoming resources for the year showed a deficit of £2,076 (in 2023/24 there was a deficit of £7,312).

Income in the year of £210,195 was 2.5% higher than the previous year. Principle sources of funding came from donations both from private individuals, community and faith groups, statutory grants and other charities. Gift Aid is reclaimed on donations where the donor indicates their intention.

Expenditure for the year was £212,272 which was 0.01% lower than the previous year. The charity's principal outgoings include direct costs such as advice, core, children's activities, employment and family support.

During the financial year, the charity did not receive any anonymous donation

All trustees act in a voluntary capacity and receive no remuneration or other benefits from their services to the charity. Out-of-pocket expenses that are necessary and reasonably incurred by the trustees in promoting the purposes of the charity are reimbursed at cost where claimed.

Reserves policy and sustainability

The trustees' policy on reserves is to hold reserves sufficient to enable the charity to continue operating through fluctuations in grant funding, whilst also holding sufficient funds on hand as a contingency to be able to wind up the affairs of the charity in an orderly manner should that become necessary.

The targeted levels of reserves are reviewed annually, and the actual levels are monitored during the year. Taking account of the characteristics of the charity's operations, the trustees' policy has been, and remains, that the total reserve of all funds (unrestricted and restricted) shall represent approximately nine months of general expenditure whenever possible, while also being mindful of the reserve level of unrestricted funds necessary to sustain core operations and costs.

At the end of the year the charity's total reserves (unrestricted plus restricted) were £229,084 representing approximately 13 months total expenditure. This is in line with policy level of 9 months' total expenditure. The unrestricted policy is to hold funds which equates to at least 9 months unrestricted payments. The unrestricted funds balance of £115,932 includes designated funds of £35,000 which has been separated by the trustees in the event the charity is required to wind up its operations.

The trustees anticipate that reserves may decline during the coming year due to the current economic uncertainties example, increase in energy prices, inflation rates, interest rates to impact spending and giving habits.

Independent Examination of Accounts

The trustees consider that the charity's gross income in 2024/25 of £210,195 requires the accounts to be subject to an Independent Examination. The trustees do not consider that the accounts require to be audited.

Trustees' responsibilities in relation to the financial statements

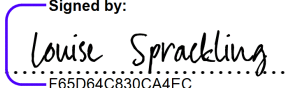
The law applicable to charities in England and Wales requires the trustees to prepare in respect of each financial year financial statements which give a true and fair view of the situation of the trust and of its financial activities for that period.

In preparing the financial statements, the trustees are required to:

- Select suitable accounting policies and apply them consistently
- Observe the methods and principles in the applicable Charities SORP
- Make judgments and estimates that are reasonable and prudent
- State whether applicable accounting standards have been followed, subject to any material departures that must be disclosed and explained in the financial statements
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the activities of the trust will continue.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the trust and to enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the trust deed. They are also responsible for safeguarding the assets of the trust and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the board of trustees on 4th December 2025 and signed on its behalf by

Signed by:

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Louise Sprackling – Chair of Trustees



Section A

Independent Examiner's Report

Report to the trustees/ members of	Slough Refugee Support Group		
On accounts for the year ended	31 st March 2025	Charity no (if any)	1079776
Set out on pages	1-2		

**Respective
responsibilities of
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent
examiner's statement**

In connection with my examination, no material matters have come to my attention which gives me cause to believe that in, any material respect,:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:		Date: 14 th October 2025
	Name: Rachel Eden	

**Relevant professional
qualification(s) or body
(if any):**

FCMA (Chartered Institute of Management Accountants)

Address:

Holy Brook Associates, Curious Lounge, 1st Floor, Pinnacle Building,
Tudor Road, Reading, England,
RG1 1NH

Section B

Disclosure

NONE

Statement of Financial Activities

Year ended 31st March 2025

		Unrestricted Funds	Restricted Funds	2025 Total Funds £	2024 Total Funds £
Incoming from					
Donations & Legacies	3	91,308	115,445	206,753	202,059
Investments		3,442		3,442	2,937
Total incoming resources		94,750	115,445	210,195	204,997
Expenditure on					
Charitable activities	4	95,858	116,414	212,272	212,308
Raising Funds				0	0
Total resources expended	12	95,858	116,414	212,272	212,308
Net resources before transfers		(1,107)	(969)	(2,076)	(7,312)
Gross transfers between funds	7				
Reallocation of fund					
Net movement in funds		(1,107)	(969)	(2,076)	(7,312)
Total funds brought forward (opening balance)		117,039	114,121	231,160	238,472
Total funds carried forward		115,932	113,152	229,084	231,160

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

Balance Sheet

At 31st March 2025

		2025	2024
		£	£
Fixed assets			
Tangible assets	4	4,331	484
Current assets			
Debtors	5	6,700	6,170
Cash at bank and in hand		227,739	232,713
		234,440	238,883
Creditors (falling due within one year)	9	(9,687)	(8,207)
Net current assets		224,753	230,676
Total net assets		229,084	231,160

Represented by

Restricted income funds	113,152	114,121
General Funds	80,932	82,039
Designated Funds	35,000	35,000
Total funds	229,084	231,160

Approved by the Trustees on 4th December 2025 and signed on their behalf by:

Signed by:

.....
F65D64C830CA4EC...
Louise Sprackling – Chair of Trustees

Notes on pages 15 to 23 are part of the financial statements.

Notes forming part of the financial statements

1. Basis of Preparation

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011 and UK Generally Accepted Practice as it applies from 1 January 2015.

2. Accounting Policies

a. Income

- Donations and grants are recognised on receivable basis in the accordance with restrictions or conditions placed on their use
- Interest income is included in the accounts when it is earned
- Tax recoverable in respect of Gift Aid donations is included in the accounts

b. Expenditure

Direct costs are those that can be readily attributed to specific activities. Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

Volunteer help: the value of any volunteer help received is not included in the accounts.

Governance costs include:

- preparation and examination of statutory accounts and the annual report
- trustee meetings
- trustee indemnity insurance
- any legal advice to trustees on governance or constitutional matters

c. Debtors

Debtors are income that is due but not yet received from grant funders and gift aid. Prepayments are rent and utilities, insurance, IT and telephone contracts.

d. Cash at bank

Cash at bank and in hand includes cash and bank accounts.

e. Creditors

Creditors are the amounts that charity owes at the year end. This includes income deferred to future periods.

f. Financial instruments

The charity only has assets and liabilities of an ordinary kind that qualifies as basic financial instrument.

g. Tangible fixed assets

Tangible fixed assets are included at cost less depreciation. Assets are capitalised if they cost at least £500. They are depreciated using the straight-line method over three or five years.

h. Leased assets

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged on a straight-line basis over the lease term.

i. Unrestricted funds

Unrestricted funds represent grants, donations and other incoming resources received for the objects of the charity without specified purpose and are available as general funds. Transfers are made from this fund to meet expenditure in the restricted funds where other funding is not available. Such transfers are always agreed by the Management Committee.

From time to time, Trustees may establish designated funds out of Unrestricted Funds to meet contingencies. Currently there are two designated funds: Contingency Fund set at £30,000 is to be used to cover redundancy and other costs in the event of the closure or down-sizing of the organisation and Emergency Fund of £5,000 to be used for unexpected emergencies.

j. Restricted funds

Restricted funds are for specific purposes as laid down by the donor. Expenditure which meets the criteria is charged to the fund together with a fair allocation of management and support costs.

k. Legal status of the organisation

Slough Refugee Support is a Charity registered with Charity Commission in the United Kingdom with its registered Office at 28 Bath Road, Slough, Berkshire, United Kingdom, SL1 3SR

3. Income Received

	Unrestricted Funds	Restricted Funds	2025 £	2024 £
Trust and Foundations				
AB Charitable Trust	20,000	4,000	24,000	20,000
Alpkit Foundation	-	-	-	150
Berkshire Community Foundation	5,000	12,000	17,000	7,875
Big Lottery Fund	-	-	-	50,399
British Science Association	-	500	500	50,400
Louise Baylis Charitable	-	-	-	500
Mobbs M Trust	-	-	-	4,000
Peter Harrison Foundation	-	3,000	3,000	-
Reading University	-	-	-	2,000
Shanly Foundation	4,000	-	4,000	-
Zainab Foundation/Rock Property	-	1,420	1,420	2,520
	29,000	20,920	49,920	87,444
Statutory Grants				
Asylum Support Workers Fund	-	15,181	15,181	-
Asylum Welcome	-	16,070	16,070	15,397
NHS Frimley	-	-	-	10,000
Refugee Resettlement Programme	-	12,625	12,625	16,931
Slough Borough Council - BBOS	-	20,000	20,000	15,967
Slough Borough Council - Cippenham Ladies	-	-	-	1,000
Slough Borough Council - Refugee Support Fund	23,668	-	23,668	-
Slough Borough Council - Saturday E-visa	-	1,260	1,260	3
Slough Prevention Alliance Community Engagement	-	10,000	10,000	9,964
	23,668	75,136	98,804	69,259
Faith Organisations				
Church of the Good Shepherd	-	-	-	209
Cookham Rise Methodist Church	-	-	-	450
Other Faith Organisations	-	350	350	50
Ramadan Iftar Fund	-	-	-	5,000
St Andrew's Church	-	-	-	453
St Joseph's Furniture	-	-	-	500
St Mary's CoE Primary School	-	-	-	103
	-	350	350	6,765

Individual donations and legacies

Donations (Individuals)	16,930	-	16,930	18,198
Gift Aid	3,589	-	3,589	3,307
Mr & Mrs Watson	2,500	-	2,500	2,500
Mr A Shaistah	10,000	-	10,000	1,200
Mr J Kennedy	1,200	-	1,200	1,200
Mr Z Shaistah	5,000	-	5,000	5,000
Other Donations	-	4,094	4,094	3,336
	39,219	4,094	43,313	34,741

Partnership and Other Community Organisations

Adult Training	-	-	-	1,190
Ascot Race Horse	-	-	-	385
Barclays	-	1,000	1,000	-
Eton College	-	6,395	6,395	1,417
Groundwork UK	-	1,000	1,000	-
Miscellaneous funds (DBS)	1,663	-	1,663	1,990
Miscellaneous funds (Fundraising Activities)	-	1,000	1,000	118
Miscellaneous funds (Welfare)	-	750	750	488
Screwfix	-	4,800	4,800	-
Stewardship Fund	1,200	-	1,200	1,200
	2,863	14,945	17,809	6,787

Total	94,750	115,445	210,195	204,996
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4. Charitable Activities

	Restricted Funds £	Unrestricted Funds £	2025 £	2024 £
Expenditure on raising funds				
Incurring seeking donations	71	5,090	5,160	525
Total expenditure on raising funds	71	5,090	5,160	525
			-	
Accountancy and Audit Fees	-	608	608	580
Bank Fees	-	213	213	415
Children's Activities	-	-	-	1,575
DBS Service Fee	-	1,335	1,335	1,588
Depreciation	-	953	953	3,190
Employee and Volunteer Training	284	272	556	-
Family Activities	2,191	-	2,191	778
Family Support	3,428	3,454	6,882	14,879
Fixtures and Fittings	4,800	-	4,800	-
General Expenses	930	1,238	2,167	4,766
Grants	1,480	4,563	6,043	-
Insurances	127	157	284	2,172
IT Software and Consumables	1,173	1,197	2,370	3,348
Office Expenses	397	720	1,117	752
Pension Costs	4,600	1,844	6,444	6,139
Printing and Stationery	148	808	956	432
Professional Services	300	450	750	948
Rent	4,350	5,824	10,174	12,212
Salaries	86,118	63,727	149,845	146,187
Travel	699	237	935	1,439
Utilities	5,177	2,186	7,363	8,281
Volunteer Expenses	142	982	1,124	1,554
Welfare Payments	-	-	-	549
	116,414	95,858	212,272	212,308

5. Analysis of Grants

	Grants to Individuals £	Grants to Institutions £	2025 £
Funds to clients to enable them to buy food	5,850	-	5,850
Funds to clients to enable them to use public transport	123	-	123
Funds to clients to enable them to pay their utilities	70	-	70
	6,043	-	6,043

6. Fixed Assets

	2025 £	2024 £
Cost		
At 1 April 2024	24,840	24,840
Additions	4,800	0
At 31 March 2025	29,640	24,840
Depreciation		
At 1 April 2024	24,356	21,166
Charge for the year	953	3,190
At 31 March 2025	25,309	24,356
Net Book Values		
At 1 April 2024	484	3,674
Charge for the year	3,847	3,190
At 31 March 2025	4,331	484

7. Debtors

	2025 £	2024 £
Debtors	3,589	3,306
Prepayments	3,111	2,864
Total	6,700	6,170

8. Cash at bank and in hand

	2025 £	2024 £
Cash at bank and in hand	227,739	232,7213

9. Creditors: Amounts falling due within one year

	2025 £	2024 £
Trade Creditors	642	2,016
Taxation and Social Security	2,309	1,696
Other Creditors	6,736	4,496
	9,687	8,207

10. Events after the year end of the reporting period

There are no events after the reporting year that affect the understanding of these accounts.

11. Charity Funds

Movement in funds during the year

Activities	Balance 31.03.2024 £	Additions £	Outgoings £	Transfers £	Balance 31.03.2025 £
Restricted - Advice and Support	2,483	10,000	15,265	-	(2,782)
Restricted - Core	26,553	17,300	15,335	-	28,517
Restricted - Children's Activities	-	6,745	-	-	6,745
Restricted - Employment Support	23,180	-	4,030	-	19,150
Restricted - Family Support	19,124	53,930	25,977	-	47,077
Restricted - Resettlement Support	42,780	27,470	55,807	-	14,442
Unrestricted	117,040	94,750	95,858	-	115,933
	231,160	210,195	212,272	-	229,082

Movement in funds during the previous year

Activities	Balance 31.03.2023 £	Additions £	Outgoings £	Transfers £	Balance 31.03.2024 £
Restricted - Advice and Support	4,086	9,965	11,567	-	2,483
Restricted - Core	75,639	69,549	118,634	-	26,553
Restricted - Children's Activities	-	1,575	1,575	-	-
Restricted - Employment Support	17,363	15,967	10,151	-	23,180
Restricted - Family Support	11,008	13,881	5,765	-	19,124
Restricted - Resettlement Support	23,567	33,745	14,532	-	42,780
Unrestricted	106,810	60,314	50,083	-	117,040
	238,471	204,996	212,308	-	231,160

12. Analysis of Net Assets Between Funds

	Fixed Assets £	Net Current Assets £	2025 Total £	2024 Total £
Restricted Funds		113,152	113,152	131,662
Unrestricted Funds	4,331	111,601	115,932	106,810
	4,331	224,752	229,084	238,471

13. Staff Costs

During the financial year, the charity employed 6.5 full-time equivalent members of staff and 12 volunteers.

No employee received employee benefits (excluding employer pension costs) for the reporting period of more than £60,000 per year.

14. Pension Scheme

During the year, employers pension contributions totalling £6,432 (2023/24 - £6,355) were payable to a defined contribution pension scheme. Pension contributions were owing at the balance sheet date £276.

15. Transactions with Trustees and Related Parties

Trustee and Key Management Personnel Remuneration and Benefits

None of the trustees and key management personnel have been paid any remuneration or received any other benefits from an employment with their charity or a related party.

Trustees Expenses

No trustees have been paid expenses relating to their work for the charity for current year and prior year. In addition, no trustees were reimbursed for expenses incurred on behalf of the charity.

Related Parties

No donations were received from related party transactions in the reporting period.

16. Obligations Under Leases

The amount of non-cancellable operating lease payments recognised as an expense during the year ending 31 March 2025 was £2,898.

	2025	2024
	£	£
Not later than one year	828	828
Later than one year and not later than five years	2,070	2,898
Later than five years	-	-
	<u>2,898</u>	<u>3,726</u>

17. Remuneration of Independent Examiner

The fee payable to the Independent Examiner for examining the accounts was £608. These figures are included within the accounts. The Examiners did not perform any other accountancy and bookkeeping services.

SLOUGH REFUGEE SUPPORT

England & Wales - Charity number 1079776

Accounts



Slough Refugee Support

Trustees' Annual Report and Financial Statements for the year ended 31 March 2024

Charity Registration Number: 1079776

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Legal and administrative information

Charity's principal address Slough Refugee Support
28 Bath Road
Slough
Berkshire
United Kingdom
SL1 3SR

Charity registration number 1079776

Contact details	<i>telephone</i>	01753 537142
	<i>e-mail</i>	srsinfo@sloughrefugeesupport.org.uk
	<i>web</i>	www.sloughrefugeesupport.org.uk

Trustees who served Louise Sprackling (Chair)
Denise Scotland (Treasurer)
Nigel Woof (Secretary)
Jean Kelly (Resigned 25th August 2023)
Ray Barkley (Resigned 25th August 2023)
Rupert Young
Mohamed Al-mansouri
Zakarya Saeed
Rev. Cliff Shanganya

Chief executive Tehzib (Taz) Hussein Mohammed

Independent Examiner Rachel Eden, Holybrook Associates Ltd
Curious Lounge, 1st Floor Pinnacle Building, Tudor Road, Reading,
RG1 1NH

Bankers Unity Trust Bank plc, Nine Brindley place, Birmingham, B1 2HB
CAF Bank, 25 Kings Hill Avenue, West Malling, Kent ME19 4JQ

Report of the Trustees

For the year ended 31 March 2024

The trustees present their report with the financial statements for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (effective 1 January 2015).

Objectives and activities

Mission statement

Slough Refugee Support is a friendly organisation committed to impartially helping all asylum seekers and refugees in Slough and surrounding areas to achieve their rights and settle with dignity in a new community.

Charitable Objects

The charity was established to provide for the relief of poverty, the preservation and protection of physical and mental health, and the advancement of education of asylum seekers and refugees in Slough and neighbouring Local Authority areas, at the discretion of the trustees.

Key objectives and main activities

SRS has identified five key objectives and operates programmes designed to deliver outcomes against each objective, as follows.

1.To welcome asylum seekers and refugees in Slough and surrounding areas, and to help them to become integrated into the local community and life in the UK.

- Advice sessions on immigration and asylum claims, appeals etc, and follow-up casework.
- Referring clients as appropriate to our partner organisations for more advice on immigration and asylum matters.
- Signposting relevant external services and agencies as appropriate to clients' individual needs.

2. To assist our clients to stay safe, avoid destitution and to maintain their physical and mental health.

- For refugees and asylum seekers identified at high risk of destitution, we provide basic assistance as necessary including arranging foodstuff donations from local businesses.
- Outreach casework with refugee families in the Slough area.
- Providing highly personalised advice and day to day support for our most vulnerable clients including those with complex health problems: e.g. assisting with booking and attending hospital appointments.
- Raising awareness of female genital mutilation (FGM).
- Sewing classes, football and other group activities to help the mental well-being of our clients and to reduce the risks of social isolation.
- Organising activities for families and children during school holidays to increase children's sense of worth, confidence and ability to fit into their community. The children can return to school and share their experiences with their peers and so not feel left out or marginalised.

3. To support our clients to achieve their rights and entitlements and to access life sustaining services provided by government and other authorities and agencies.

- Tailored advice and casework on accessing basic services such as housing, benefits, healthcare, and school places.
- Awareness raising of partner agencies' staff and volunteers about issues that particularly affect asylum seekers and refugees.

4. To support our clients' own desires to be independent and self-reliant, including where appropriate to pursue opportunities for employment.

- English language and I.T. classes.
- 'Ways into Work' programme: support for all stages of preparing for and seeking employment.
- For those not yet ready for paid employment: help with obtaining volunteering placements.

5. To celebrate and enhance the cultural richness and diversity that refugees contribute to British society, locally and nationally.

- Organising activities and events that bring refugees together and also into contact with the settled community in Slough.
- Whenever possible, giving talks to local groups that raise awareness of the contribution of refugees to local life.

Public benefit

In setting our aims and objectives and planning our activities, the Trustees have given careful consideration to the Charity Commission's general guidance on public benefit.

Quality assurance

SRS is registered with the Office of Immigration Services Commissioner (OISC) to deliver Level 2 and Level 3 immigration advice. Additional Level 3 advice is available from solicitors by appointment.

Achievements and performance

Background

Our clients are an extremely diverse mix of refugees and asylum seekers in Slough and extending into neighbouring areas of the Thames Valley, such as Windsor and Maidenhead, and into Ealing and Brent in West London. Because only limited Home Office-provided accommodation is available in this area, our clients are often 'off the radar' and effectively homeless or with poor security of accommodation and very limited financial means.

SRS assists people at various stages in the asylum and refugee process, including those seeking to appeal for leave to remain. Our clients often require practical advice to access basic services such as benefits, healthcare and schooling.

Services in 2023/24

SRS has continued to work against the backdrop of national Government hostility towards migrant communities, with anti-immigration legislation and policies that are cruel and inhuman, that seek to devalue the lives of those we support. However, SRS has responded with compassion, tenacity and passion to overcome the challenges we face, to ensure the best outcomes for our clients.

This often means working into the evening and weekends in response to a crisis. This year we have had to deal with domestic abuse and homelessness, for asylum seekers not given appropriate notice to leave their temporary accommodation when granted their Right to Remain. We have seen a huge influx of asylum seekers needing practical support and advice. SRS have not shied away from taking on complex legal cases and supporting those in debt from high home energy prices. The cost of living crisis impacts our families more than ever before and we have seen a rise in families taking food vouchers and food donations as food poverty is a daily reality.

Demands on our services have been at their highest and our reach has widened in response to an even higher volume of asylum seekers and their families based this year at the hotels and other temporary accommodation in Slough and Datchet. In addition, we have seen families placed in

Slough from other local authorities without funding for support. We have continued to support our clients in Maidenhead, despite funding no longer being available.

We have continued with telephone advice sessions, plus booked appointments for clients with complex issues and language difficulties. We do not turn away those who turn up to our offices in desperate need. Our statistics, which are available in the Annual Review 2023-24, show that our volunteer advisers and caseworkers have dealt with over 400 clients from 34 different countries, together speaking 32 languages, on their long legal journey to be able to remain in this country.

Despite not having a full time Family Support Worker since August 2023, with Keriann, retiring, we have provided family activities throughout the year. Persistent loneliness and isolation continue to be a real issue for our families. Our staff and volunteer advisers and volunteers continue to work tirelessly with compassion and dedication and have shown great adaptability in a year of our highest demand with complex support requirements.

A new partnership with Helen Buckland, appointed in October 2023 as Asylum and Refugee Lead from Slough Borough Council will bring benefits of cohesive services and funding opportunities to increase capacity and stability for service delivery.

A listening group from our asylum seekers, called 'Becoming Citizens' with Citizens UK. Hearing the voices of lived experience of what it is like existing in the UK Immigration system is powerful. SRS are championing migrant justice to develop meaningful social change at local and national level and improve their situation around pathways to citizenship, access to information, services, employment and living conditions. This work is crucial to inform our funders and service provision.

Our funders and donors have shown such generosity as individuals, local businesses, local community groups and churches and their support is crucial to our family support work and community integration. We really appreciate every gesture from donating baby clothes, being able to organise family activities, hosting a Ramadan meal, donating Christmas, Easter and Eid gifts and tidying our gardens.

Financial review

The financial statements show net incoming resources for the year showed a deficit of £7,312 (in 2022/23 there was a deficit of £18,833).

Income in the year of £204,996 was 10% lower than the previous year. Principle sources of funding came from donations both from private individuals, community and faith groups, statutory grants and other charities. Gift Aid is reclaimed on donations where the donor indicates their intention.

Expenditure for the year was £212,308 which was 14% lower than the previous year mainly due to a reduction in staff costs. A full-time employee retired and no additional funding was available to maintain the role. The remaining restricted funds were for specific activities. The charity's principal outgoings include direct costs such as advice, core, children's activities, employment and family support.

During the financial year, the charity did not receive any anonymous donation

All trustees act in a voluntary capacity and receive no remuneration or other benefits from their services to the charity. Out-of-pocket expenses that are necessary and reasonably incurred by the trustees in promoting the purposes of the charity are reimbursed at cost where claimed.

Reserves policy and sustainability

The trustees' policy on reserves is to hold reserves sufficient to enable the charity to continue operating through fluctuations in grant funding, whilst also holding sufficient funds on hand as a contingency to be able to wind up the affairs of the charity in an orderly manner should that become necessary.

The targeted levels of reserves are reviewed annually, and the actual levels are monitored during the year. Taking account of the characteristics of the charity's operations, the trustees' policy has been, and remains, that the total reserve of all funds (unrestricted and restricted) shall represent approximately nine months of general expenditure whenever possible, while also being mindful of the reserve level of unrestricted funds necessary to sustain core operations and costs.

At the end of the year the charity's total reserves (unrestricted plus restricted) were £231,160 representing approximately 13 months total expenditure. This is in line with policy level of 9 months' total expenditure. The unrestricted policy is to hold funds which equates to at least 9 months unrestricted payments. The unrestricted funds balance of £117,039 includes designated funds of £35,000 which has been separated by the trustees in the event the charity is required to wind up its operations. The trustees anticipate that reserves may decline during the coming year due to the current economic uncertainties, for example, increases in energy prices, inflation rates, interest rates to impact spending and giving habits.

Independent Examination of Accounts

The trustees consider that the charity's gross income in 2023/24 of £204,996 requires the accounts to be subject to an Independent Examination. The trustees do not consider that the accounts require to be audited.

Structure, Governance and Management

Slough Refugee Support is a charitable trust governed by a Trust Deed dated 2 November 1999 and as amended in December 1999, November 2002 and March 2008. It is registered with the Charity Commission for England and Wales.

The charity is a membership organisation. Membership is open to any person with an interest in the charity's affairs on payment of a nominal annual subscription of £1. Current and former service users are especially encouraged to be members. At the last AGM, the charity's membership totalled 22 people.

Board of Trustees

The charity's board of trustees comprises up to 10 members. They are elected annually at the charity's AGM and serve until the next AGM when they may be re-elected. The charity values diversity in its board membership and former service users are particularly encouraged to stand for election as trustees. Trustees may also be co-opted by the board to provide expertise in key areas. While there is significant turnover in board composition each year due to the annual governance cycle, in practice, a number of the trustees tend to be re-elected repeatedly over several years and hence are able to provide continuity of knowledge and experience.

New trustees are given a briefing by the Chair on the role and activities of the board. They are also required to read basic guidance on charity governance including the Charity Commission's The Essential Trustee handbook.

Management and Organisation Structure

The charity is managed by a full-time Chief Executive and employs 6 part-time staff and a full-time staff member.

The charity delivers much of its core work with refugees through a trained volunteer team, a number of whom are former service users. During the year more than 15 volunteers assisted the work of the charity, trained as necessary in providing advice and other services to clients.

Risk Management

The trustees review annually the most significant risks to which the charity is exposed and supervise the maintenance of appropriate policies and control measures to control those risks.

Particular attention is given to safeguarding of vulnerable service users and their children. This is covered by a specific body of safeguarding policies and procedures, reviewed annually and discussed with the board of trustees. All volunteers and staff and trustees undertake Disclosure and Barring Service (DBS) enhanced certification.

A member of staff who reports directly to the Chief Executive is trained in workplace health and safety. This person seeks advice from community police and the fire service to ensure our premises and working practices meet the required safety standards and she attends regular updating training. We have a Lone Working policy and have safety measures in place for outreach work.

All risk management policies and procedures are reviewed annually and meet the requirements of the charity's certification under the Slough Quality Assurance Programme. The Board of Trustees keep a Risk Management Matrix for this purpose. The charity has achieved the bronze level of QA and is progressing to the silver level under the programme.

Trustees' responsibilities in relation to the financial statements

The law applicable to charities in England and Wales requires the trustees to prepare in respect of each financial year financial statements which give a true and fair view of the state of affairs of the trust and of its financial activities for that period.

In preparing the financial statements, the trustees are required to:

- Select suitable accounting policies and apply them consistently
- Observe the methods and principles in the applicable Charities SORP
- Make judgments and estimates that are reasonable and prudent
- State whether applicable accounting standards have been followed, subject to any material departures that must be disclosed and explained in the financial statements
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the activities of the trust will continue.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the trust and to enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the trust deed. They are also responsible for safeguarding the assets of the trust and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the board of trustees on 30th October 2024 and signed on its behalf by:

Louise Sprackling

Louise Sprackling – Chair of Trustees



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Slough Refugee Support Group

**On accounts for the year
ended**

31st March 2024

**Charity no
(if any)**

1079776

Set out on pages

1-3

**Respective
responsibilities of
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent examiner's
statement**

In connection with my examination, no material matters have come to my attention which gives me cause to believe that in, any material respect,:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:



Date:

16th October 2024

Name:

Rachel Eden

Relevant professional qualification(s) or body (if any):

FCMA (Chartered Institute of Management Accountants)
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Address:

Holy Brook Associates, Curious Lounge, 1st Floor, Pinnacle Building,
Tudor Road, Reading, England,
RG1 1NH

Section B	Disclosure
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NONE

Statement of Financial Activities

Year ended 31st March
2024

		Unrestricted Funds	Restricted Funds	2024 Total Funds £	2023 Total Funds £
Incoming from	-	-	-	-	-
Donations & Legacies	3	57,376	144,683	202,059	227,744
Investments		2,937		2,937	1,026
Total incoming resources		60,313	144,683	204,996	228,771
Expenditure on					
Charitable activities	4	50,084	162,224	212,308	247,604
Raising Funds				0	0
Total resources expended		50,084	162,224	212,308	247,604
Net resources before transfers		10,229	(17,541)	(7,312)	(18,833)
Gross transfers between funds	10				
Reallocation of fund					
Net movement in funds		10,229	(17,541)	(7,312)	(18,833)
Total funds brought forward (opening balance)		106,810	131,662	238,472	257,304
Total funds carried forward		117,039	114,121	231,160	238,471

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

Balance Sheet

At 31st March 2024

		2024	2023
		£	£
Fixed assets			
Tangible assets	4	484	3,674
Current assets			
Debtors	5	6,170	18,788
Cash at bank and in hand		232,713	220,706
		238,883	239,494
Liabilities			
Creditors (falling due within one year)	9	(8,207)	(4,697)
Net current assets		230,676	234,797
Total net assets		231,160	238,471

Represented by

Restricted Income funds	114,121	131,662
General Funds	82,039	71,810
Designated Funds	35,000	35,000
Total funds	231,160	238,471

Approved by the Trustees on 30th October 2024 and signed on their behalf by:

Louise Sprackling

Louise Sprackling – Chair of Trustees

Notes on pages 16 to 25 are part of the financial statements.

Notes forming part of the financial statements

1. Basis of Preparation

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011 and UK Generally Accepted Practice as it applies from 1 January 2015.

2. Accounting Policies

a. Income

- Donations and grants are recognised on receivable basis in the accordance with restrictions or conditions placed on their use
- Interest income is included in the accounts when it is earned
- Tax recoverable in respect of Gift Aid donations is included in the accounts

b. Expenditure

Direct costs are those that can be readily attributed to specific activities. Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

Volunteer help: the value of any volunteer help received is not included in the accounts.

Governance costs include:

- preparation and examination of statutory accounts and the annual report
- trustee meetings
- trustee indemnity insurance
- any legal advice to trustees on governance or constitutional matters

c. Debtors

Debtors are income that is due but not yet received from grant funders and gift aid. Prepayments are rent and utilities, insurance, IT and telephone contracts.

d. Cash at bank

Cash at bank and in hand includes cash and bank accounts.

e. Creditors

Creditors are the amounts that charity owes at the year end. This includes income deferred to future periods.

f. Financial instruments

The charity only has assets and liabilities of an ordinary kind that qualifies as basic financial instrument.

g. Tangible fixed assets

Tangible fixed assets are included at cost less depreciation. Assets are capitalised if they cost at least £500. They are depreciated using the straight-line method over three or five years.

h. Leased assets

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged on a straight-line basis over the lease term.

i. Unrestricted funds

Unrestricted funds represent grants, donations and other incoming resources received for the objects of the charity without specified purpose and are available as general funds. Transfers are made from this fund to meet expenditure in the restricted funds where other funding is not available. Such transfers are always agreed by the Management Committee.

From time to time, Trustees may establish designated funds out of Unrestricted Funds to meet contingencies. Currently there are two designated funds: Contingency Fund set at £30,000 is to be used to cover redundancy and other costs in the event of the closure or down-sizing of the organisation and Emergency Fund of £5,000 to be used for unexpected emergencies.

j. Restricted funds

Restricted funds are for specific purposes as laid down by the donor. Expenditure which meets the criteria is charged to the fund together with a fair allocation of management and support costs.

k. Legal status of the organisation

Slough Refugee Support is a Charity registered with Charity Commission in the United Kingdom with its registered Office at 28 Bath Road, Slough, Berkshire, United Kingdom, SL1 3SR

3. Income Received

	Unrestricted Funds	Restricted Funds	2024 £	2023 £
Trust and Foundations				
AB Charitable Trust	20,000		20,000	20,000
Louise Baylis Charitable	500		500	0
Berkshire Community Foundation		7,875	7,875	1,000
Big Lottery Fund		50,399	50,399	59,489
Alpkit Foundation		150	150	0
Mobbs M Trust		4,000	4,000	0
Reading University		2,000	2,000	0
Zainab Foundation/Rock Property		2,520	2,520	1,650
	20,500	66,944	87,444	82,139
Statutory Grants				
Slough Borough Council - BBOS		15,967	15,967	44,829
Slough Borough Council - Cippenham Ladies		1,000	1,000	0
NHS Clinical Bus			0	5,000
NHS Frimley		10,000	10,000	
SCVS Vaccine			0	7,000
Asylum Welcome		15,397	15,397	13,736
Refugee Resettlement Programme		16,931	16,931	39,997
Royal Borough of Kingston		0	0	1,000
Slough Prevention Alliance Community Engagement		9,964	9,964	12,423
	-	69,259	69,259	123,984
Faith Organisations				
Jamia (Masjid) Slough			0	1,000
Ramadan Iftar Fund		5,000	5,000	0
St Mary's CoE Primary School	103		103	392
Slough Baptist Church			0	1,124
Cookham Rise Methodist Church		450	450	501
St Anthony's			0	500
St Joseph's Furniture	500		500	0
Church of the Good Shepherd		209	209	0
St Andrew's Church		453	453	0
Other Faith Organisations		50	50	141
	603	6,162	6,765	4,158
Individual donations and legacies				
Mr & Mrs Watson	2,500		2,500	2,500
Mr J Kennedy	1,200		1,200	1,200

Mr S Zakat	5,000		5,000	0
Mr A Shaistah	1,200		1,200	0
Donations (Individuals)	18,198		18,198	7,461
Other Donations	3,336		3,336	1,326
Gift Aid	3,307		3,307	1,070
	34,741	0	34,741	13,557

Partnership and Other Community Organisations

Miscellaneous funds (DBS)	1,990		1,990	1,377
Miscellaneous funds (Fundraising Activities)	90	28	118	1,052
Groundwork UK			0	5
Miscellaneous funds (Welfare)		488	488	300
Stewardship Fund	1,200		1,200	1,200
Adult Training	1,190		1,190	0
Unite South East			0	1,000
Eton College		1,417	1,417	0
Ascot Racecourse		385	385	0
	4,470	2,318	6,787	4,934

Total	60,313	144,683	204,996	228,771
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4. Charitable Activities

	Unrestricted Funds £	Restricted Funds £	2024 £	2023 £
Expenditure on raising funds				
Incurring seeking donations	525	-	525	-
Total expenditure on raising funds	525	-	525	-
Accountancy and Audit Fees	580	-	580	580
Bank Fees	415	-	415	840
Children's Activities	-	1,575	1,575	841
DBS Service Fee	1,444	144	1,588	626
Depreciation	3,190	-	3,190	5,184
Employee and Volunteer Training	-	-	-	910
Family Activities	28	750	778	2,418
Family Support	5,705	9,174	14,879	17,056
General Expenses	3,684	1,082	4,766	7,201
Insurances		2,172	2,172	3,171
IT Software and Consumables	433	2,914	3,348	2,811
Office Expenses	271	481	752	1,389
Pension Costs	1,115	5,023	6,139	7,599
Printing and Stationery	139	293	432	1,100
Professional Services	420	528	948	960
Rent	7,862	4,350	12,212	10,875
Salaries	21,282	124,906	146,187	172,989
Travel	815	624	1,439	500
Utilities	1,100	7,181	8,281	9,097
Volunteer Expenses	994	560	1,554	804
Welfare Payments	82	466	549	1,495
	50,084	162,224	212,308	247,604

5. Fixed Assets

		2024	2023
		£	£
Cost	-	-	-
At 1 April 2023		24,840	24,840
Additions		-	0
At 31 March 2024		24,840	24,840
Depreciation	-	-	-
At 1 April 2023		21,166	15,982
Charge for the year		3,190	5,184
At 31 March 2024		24,356	21,166
Net Book Values	-	-	-
At 1 April 2023		3,674	8,858
Charge for the year		3,190	5,184
At 31 March 2024		484	3,674

6. Debtors

	2024	2023
	£	£
Debtors	3,306	16,187
Prepayments	2,864	2,601
Total	6,170	18,788

7. Cash at bank and in hand

	2024	2023
	£	£
Cash at bank and in hand	232,713	220,706

8. Creditors: Amounts falling due within one year

	2024	2023
	£	£
Trade Creditors	2,016	1,367
Taxation and Social Security	1,696	1,999
Other Creditors	4,496	1,331
	8,207	4,697

9. Events after the year end of the reporting period

There are no events after the reporting year that affect the understanding of these accounts.

10. Charity Funds

Movement in funds during the year

Activities	Balance 31.03.2023 £	Additions £	Outgoings £	Transfers £	Balance 31.03.2024 £
Restricted - Advice and Support	4,086	9,965	11,567	-	2,483
Restricted - Core	75,639	69,549	118,634	-	26,553
Restricted - Children's Activities	0	1,575	1,575	-	0
Restricted - Employment Support	17,363	15,967	10,151	-	23,180
Restricted - Family Support	11,008	13,881	5,765	-	19,124
Restricted - Resettlement Support	23,567	33,745	14,532	-	42,780
Unrestricted	106,810	60,314	50,083	-	117,040
	238,471	204,996	212,308	-	231,160

Movement in funds during the previous year

Activities	Balance 31.03.2022 £	Additions £	Outgoings £	Transfers £	Balance 31.03.2023 £
Restricted - Advice and Support	14,903	12,423	23,239	-	4,086
Restricted - Employment Support	20,934	46,658	50,228	-	17,363
Restricted - Family Support	(150)	22,752	11,594	-	11,008
Restricted - Resettlement Support	41,413	43,504	61,352	-	23,567
Restricted - Core	87,354	59,492	71,206	-	75,639
Unrestricted	92,851	43,943	29,984	-	106,810
	257,304	228,771	247,604	-	238,471

11. Analysis of Net Assets Between Funds

	Fixed Assets £	Net Current Assets £	2024 Total £	2023 Total £
Restricted Funds		114,121	114,121	131,662
Unrestricted Funds	484	116,555	117,039	106,810
	484	230,676	231,160	238,471

12. Staff Costs

	2024	2023
	£	£
Salaries and Wages	131,407	171,076
Social Security Costs	7,503	6,960
Pension Costs	6,355	6,268
Total paid staff	188,023	184,304

During the financial year, the charity employed 5 full-time equivalent members of staff and 15 volunteers.

No employee received employee benefits (excluding employer pension costs) for the reporting period of more than £60,000 per year.

13. Pension Scheme

During the year, employers pension contributions totalling £6,355 (2022/23 - £6,268) were payable to a defined contribution pension scheme. Pension contributions were owing at the balance sheet date £180.

14. Transactions with Trustees and Related Parties

Trustee and Key Management Personnel Remuneration and Benefits

None of the trustees and key management personnel have been paid any remuneration or received any other benefits from an employment with their charity or a related party.

Trustees Expenses

No trustees have been paid expenses relating to their work for the charity for current year and prior year. In addition, no trustees were reimbursed for expenses incurred on behalf of the charity.

Related Parties

Donations totalling £0 were received from related party transactions in the reporting period.

15. Obligations Under Leases

The amount of non-cancellable operating lease payments recognised as an expense during the year ending 31 March 2024 was £3,726.

	2024	2023
	£	£
Not later than one year	828	806
Later than one year and not later than five years	2,898	-
Later than five years	-	-
	<u>3,726</u>	<u>806</u>

16. Remuneration of Independent Examiner

The fee payable to the Independent Examiner for examining the accounts was £580. These figures are included within the accounts. The Examiners did not perform any other accountancy and bookkeeping services.

Accounts



Slough Refugee Support

Trustees' Annual Report and Financial Statements for the year ended 31 March 2023

Charity Registration Number: 1079776

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Legal and administrative information

Charity's principal address Slough Refugee Support
28 Bath Road
Slough
Berkshire
United Kingdom
SL1 3SR

Charity registration number 1079776

Contact details *telephone* 01753 537142
e-mail srsinfo@sloughrefugeesupport.org.uk
web www.sloughrefugeesupport.org.uk

Trustees who served Jean Kelly (Chair) (Resigned 25th August 2023)
during the year Denise Scotland (Treasurer)
Ray Barkley (Resigned 25th August 2023)
Nigel Woof (Secretary)
Rupert Young
Mohamed Al-mansouri
Zakarya Saeed
Louise Sprackling (Appointed - Chair 25th August 2023)
Rev. Cliff Shanganya

Chief executive Tehzib (Taz) Hussein Mohammed

Independent Examiner Victoria Butters, Holybrook Associates Ltd
Curious Lounge, 1st Floor Pinnacle Building, Tudor Road, Reading,
RG1 1NH

Bankers Unity Trust Bank plc, Nine Brindley place, Birmingham, B1 2HB
CAF Bank, 25 Kings Hill Avenue, West Malling, Kent ME19 4JQ

Report of the Trustees

For the year ended 31 March 2023

The trustees present their report with the financial statements for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (effective 1 January 2015).

Objectives and activities

Mission statement

Slough Refugee Support is a friendly organisation committed to impartially helping all asylum seekers and refugees in Slough and surrounding areas to achieve their rights and settle with dignity in a new community.

Charitable Objects

The charity was established to provide for the relief of poverty, the preservation and protection of physical and mental health, and the advancement of education of asylum seekers and refugees in Slough and neighbouring Local Authority areas, at the discretion of the trustees.

Key objectives and main activities

SRS has identified five key objectives and operates programmes designed to deliver outcomes against each objective, as follows.

1.To welcome asylum seekers and refugees in Slough and surrounding areas, and to help them to become integrated into the local community and life in the UK.

- Advice sessions on immigration and asylum claims, appeals etc, and follow-up casework.
- Referring clients as appropriate to our partner organisations for more advice on immigration and asylum matters.
- Signposting relevant external services and agencies as appropriate to clients' individual needs.

2. To assist our clients to stay safe, avoid destitution and to maintain their physical and mental health.

- For refugees and asylum seekers identified at high risk of destitution, we provide basic assistance as necessary including arranging foodstuff donations from local businesses.
- Outreach casework with refugee families in the Slough area.
- Providing highly personalised advice and day to day support for our most vulnerable clients including those with complex health problems: e.g. assisting with booking and attending hospital appointments.
- Raising awareness of female genital mutilation (FGM).
- Sewing classes, football and other group activities to help the mental well-being of our clients and to reduce the risks of social isolation.

- Organising activities for families and children during school holidays to increase children's sense of worth, confidence and ability to fit into their community. The children can return to school and share their experiences with their peers and so not feel left out or marginalised.

3. To support our clients to achieve their rights and entitlements and to access life sustaining services provided by government and other authorities and agencies.

- Tailored advice and casework on accessing basic services such as housing, benefits, healthcare, and school places.
- Awareness raising of partner agencies' staff and volunteers about issues that particularly affect asylum seekers and refugees.

4. To support our clients' own desires to be independent and self-reliant, including where appropriate to pursue opportunities for employment.

- English language and I.T. classes.
- 'Ways into Work' programme: support for all stages of preparing for and seeking employment.
- For those not yet ready for paid employment: help with obtaining volunteering placements.

5. To celebrate and enhance the cultural richness and diversity that refugees contribute to British society, locally and nationally.

- Organising activities and events that bring refugees together and also into contact with the settled community in Slough.
- Whenever possible, giving talks to local groups that raise awareness of the contribution of refugees to local life.

Public benefit

In setting our aims and objectives and planning our activities, the Trustees have given careful consideration to the Charity Commission's general guidance on public benefit.

Quality assurance

SRS is registered with the Office of Immigration Services Commissioner (OISC) to deliver Level 2 and Level 3 immigration advice. Additional Level 3 advice is available from solicitors by appointment.

Achievements and performance

Background

Our clients are an extremely diverse mix of refugees and asylum seekers in Slough and extending into neighbouring areas of the Thames Valley, such as Windsor and Maidenhead, and into Ealing and Brent in West London. Because only limited Home Office-provided accommodation is available in this area, our clients are often 'off the radar' and effectively homeless or with poor security of accommodation and very limited financial means.

SRS assists people at various stages in the asylum and refugee process, including those seeking to appeal for leave to remain. Our clients often require practical advice to access basic services such as benefits, healthcare and schooling.

Services in 2022/23

Slough Refugee Support's work this year has been carried out in an increasingly hostile environment which some in the government and the media have created for refugees and asylum seekers, as well as the tragic news of the loss of asylum seekers drowning in the English Channel and further afield. Demands on our services have never been greater and our reach has widened with clients based not only in Slough, but also in Windsor and Maidenhead.

We have continued to support Afghans who were ex-MOD workers in Afghanistan and who have struggled to settle here due to their continued concern about the family members they had to leave behind. Asylum seekers, mainly single men, living in Slough, Maidenhead and Datchet hotels, have sought our help and we have welcomed them in our English classes. We are keenly aware of how difficult it has been for them living in hotels and we have joined working parties to help resolve issues such as discontent with the meals provided. Some hotel residents are small families and single mums, so we have encouraged them to attend our sewing classes whilst their pre-school children attend our crèche.

We have continued with telephone advice sessions, plus booked appointments for clients with complex issues and language difficulties. Our statistics show that our volunteer advisers and caseworkers have dealt with clients from 30 different countries, together speaking 20 languages. This year we joined the Thames Valley Immigration Alliance which has ensured we can offer additional support to asylum seekers on their long legal journey to be able to remain in this country.

We are very appreciative of the help and support of our local community. We have been heartened by the interest taken in our services by churches in Slough, Cookham and Maidenhead. In addition to very welcome donations and gifts, we have been invited to give talks to their congregations in an attempt to raise awareness of what we do and how they can be involved in our work. This has resulted in us receiving offers from new volunteers and being adopted by one church as their Charity of the Year.

Despite the pressure from the Job Centre to encourage people back to work rather than take on volunteering roles, we have had support from volunteers from companies and community groups, both in helping us improve our premises and garden and in befriending and supporting vulnerable clients, including those in local hotels.

During Ramadan we received generous support from the Muslim community to ensure we provided food for our clients. We held two successful Iftar dinners for our clients and we were able to invite asylum seekers based in the local hotels to join us. This helped them feel welcome in their new community and to benefit from socialising and eating delicious food.

We are grateful for the donations we have received which have enabled us to provide gifts of toys at Christmas and to pay for activities for our children. We realise how important it is to ensure children have opportunities to develop confidence and social skills by mixing with their peers and having fun experiences. We should never take for granted how important play activities are for children's development and, in these cash strapped times, we try to ensure our children do not miss out on these experiences. "I've never been on a picnic before," said one young child and another was really excited on being taken on his first train ride.

We are aware there will be future challenges as increase in the costs of utilities, rent and activities impact upon us and our clients. However, with the steady support we receive from our donors and the local community, we are determined that we will continue to provide much needed support to asylum seekers and refugees in Slough and the surrounding area.

Financial review

The financial statements show net incoming resources for the year showed a deficit of £18,833 (in 2021/22 there was a surplus of £81,920).

Income in the year of £228,771 was 19% lower than the previous year. Principle sources of funding came from donations both from private individuals, community and faith groups, statutory grants and other charities. Gift Aid is reclaimed on donations where the donor indicates their intention.

Expenditure for the year was £247,604 which was 24% higher than the previous year. The charity's principal outgoings include direct costs such as advice, employment, family support, core activities.

During the financial year, the charity received an anonymous donation of a minimal value. All attempts were made to locate the donor. The trustees were satisfied that the money didn't come from an illegal source. The donation was included as unrestricted funds.

All trustees act in a voluntary capacity and receive no remuneration or other benefits from their services to the charity. Out-of-pocket expenses that are necessary and reasonably incurred by the trustees in promoting the purposes of the charity are reimbursed at cost where claimed.

Reserves policy and sustainability

The trustees' policy on reserves is to hold reserves sufficient to enable the charity to continue operating through fluctuations in grant funding, whilst also holding sufficient funds on hand as a contingency to be able to wind up the affairs of the charity in an orderly manner should that become necessary.

The targeted levels of reserves are reviewed annually, and the actual levels are monitored during the year. Taking account of the characteristics of the charity's operations, the trustees' policy has been, and remains, that the total reserve of all funds (unrestricted and restricted) shall represent approximately nine months of general expenditure whenever possible, while also being mindful of the reserve level of unrestricted funds necessary to sustain core operations and costs.

At the end of the year the charity's total reserves (unrestricted plus restricted) were £238,471 representing approximately 11 months total expenditure. This is in line with policy level of 9 months' total expenditure. The unrestricted policy is to hold funds which equates to at least 9 months unrestricted payments. The

unrestricted funds balance of £106,810 includes designated funds of £35,000 which has been separated by the trustees in the event the charity is required to wind up its operations.

The trustees anticipate that reserves may decline during the coming year due to the current economic uncertainties example, increase in energy prices, inflation rates, interest rates to impact spending and giving habits.

Independent Examination of Accounts

The trustees consider that the charity's gross income in 2022/23 of £228,771 requires the accounts to be subject to an Independent Examination. The trustees do not consider that the accounts require to be audited.

Structure, Governance and Management

Slough Refugee Support is a charitable trust governed by a Trust Deed dated 2 November 1999 and as amended in December 1999, November 2002 and March 2008. It is registered with the Charity Commission for England and Wales.

The charity is a membership organisation. Membership is open to any person with an interest in the charity's affairs on payment of a nominal annual subscription of £1. Current and former service users are especially encouraged to be members. At the last AGM, the charity's membership totalled 23 people.

Board of Trustees

The charity's board of trustees comprises up to 10 members. They are elected annually at the charity's AGM and serve until the next AGM when they may be re-elected. The charity values diversity in its board membership and former service users are particularly encouraged to stand for election as trustees. Trustees may also be co-opted by the board to provide expertise in key areas. While there is significant turnover in board composition each year due to the annual governance cycle, in practice a number of the trustees tend to be re-elected repeatedly over several years and hence are able to provide continuity of knowledge and experience.

New trustees are given a briefing by the Chair on the role and activities of the board. They are also required to read basic guidance on charity governance including the Charity Commission's The Essential Trustee handbook.

Management and Organisation Structure

The charity is managed by a full-time Chief Executive and employs 8 part time staff (6.5 full time equivalent).

The charity delivers much of its core work with refugees through a trained volunteer team, a number of whom are former service users. During the year more than 25 volunteers assisted the work of the charity, trained as necessary in providing advice and other services to clients.

Risk Management

The trustees review annually the most significant risks to which the charity is exposed and supervise the maintenance of appropriate policies and control measures to control those risks.

Particular attention is given to safeguarding of vulnerable service users and their children. This is covered by a specific body of safeguarding policies and procedures, reviewed annually and discussed with the board of trustees. All volunteers and staff and trustees undertake Disclosure and Barring Service (DBS) enhanced certification.

A member of staff who reports directly to the Chief Executive is trained in workplace health and safety. She seeks advice from community police and the fire service to ensure our premises and working practices meet the required safety standards and she attends regular updating training. We have a Lone Working policy and have safety measures in place for outreach work.

All risk management policies and procedures are reviewed annually and meet the requirements of the charity's certification under the Slough Quality Assurance Programme. The charity is currently working on progressing from the bronze to the silver level under the programme.

Trustees' responsibilities in relation to the financial statements

The law applicable to charities in England and Wales requires the trustees to prepare in respect of each financial year financial statements which give a true and fair view of the state of affairs of the trust and of its financial activities for that period.

In preparing the financial statements, the trustees are required to:

- Select suitable accounting policies and apply them consistently
- Observe the methods and principles in the applicable Charities SORP
- Make judgments and estimates that are reasonable and prudent
- State whether applicable accounting standards have been followed, subject to any material departures that must be disclosed and explained in the financial statements
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the activities of the trust will continue.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the trust and to enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the trust deed. They are also responsible for safeguarding the assets of the trust and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the board of trustees on 22nd January 2024 and signed on its behalf by:

Louise Sprackling

.....

Louise Sprackling – Chair of Trustees



**CHARITY COMMISSION
FOR ENGLAND AND WALES**

Independent examiner's report on the accounts

Independent Examiner's Report

Report to the trustees

Slough Refugee Support

**On accounts for the year
ended**

31st March 2023

Charity no

1079776

Set out on pages

1.

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2023.

**Responsibilities and basis
of report**

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Victoria Butters

Date:

2024-01-23

Name:

Victoria Butters

Relevant professional qualification(s) or body (if any):

MAAT
DChA

Address:

Holy Brook Associates Ltd,
Curious Lounge, 1st Floor Pinnacle Building, Tudor Road, Reading, RG1 1NH

Statement of Financial Activities

Year ended 31st March 2023

		Unrestricted Funds	Restricted Funds	2023 Total Funds £	2022 Total Funds £
Incoming from					
Donations & Legacies	3	42,917	184,828	227,744	282,277
Investments		1,026	-	1,026	91
Total incoming resources		43,943	184,828	228,771	282,368
Expenditure on					
Charitable activities	4	29,984	217,620	247,604	200,448
Raising Funds					
Total resources expended		29,984	217,620	247,604	200,448
Net resources before transfers		13,959	(32,792)	(18,833)	81,920
Gross transfers between funds	10				
Reallocation of fund					
Net movement in funds		13,959	(32,792)	(18,833)	81,920
Total funds brought forward (opening balance)		92,851	164,454	257,304	175,384
Total funds carried forward		106,810	131,662	238,471	257,304

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

Balance Sheet

At 31st March 2023

		2023 £	2022 £
Fixed assets			
Tangible assets	5	3,674	8,858
Current assets			
Debtors	6	18,788	25,445
Cash at bank and in hand	7	220,706	228,325
		239,494	253,770
Liabilities			
Creditors (falling due within one year)	8	(4,697)	(5,323)
Net current assets		234,797	248,446
Total net assets		238,471	257,304
Represented by			
Restricted Income funds		131,662	164,454
General Funds		71,775	78,850
Designated Funds		35,000	14,000
Total funds		238,471	257,304

Approved by the Trustees on 22nd January 2024 and signed on their behalf by:

Louise Sprackling

.....
Louise Sprackling – Chair of Trustees

Notes on pages 15 to 23 are part of the financial statements.

Notes forming part of the financial statements

1. Basis of Preparation

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011 and UK Generally Accepted Practice as it applies from 1 January 2015.

2. Accounting Policies

a. Income

- Donations and grants are recognised on receivable basis in the accordance with restrictions or conditions placed on their use
- Interest income is included in the accounts when it is earned
- Tax recoverable in respect of Gift Aid donations is included in the accounts

b. Expenditure

Direct costs are those that can be readily attributed to specific activities. Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

Volunteer help: the value of any volunteer help received is not included in the accounts.

Governance costs include:

- ▢ preparation and examination of statutory accounts and the annual report
- ▢ trustee meetings
- ▢ trustee indemnity insurance
- ▢ any legal advice to trustees on governance or constitutional matters

c. Debtors

Debtors are income that is due but not yet received from grant funders and gift aid. Prepayments are rent and utilities, insurance, IT and telephone contracts.

d. Cash at bank

Cash at bank and in hand includes cash and bank accounts.

e. Creditors

Creditors are the amounts that charity owes at the year end. This includes income deferred to future periods.

f. Financial instruments

The charity only has assets and liabilities of an ordinary kind that qualifies as basic financial instrument.

g. Tangible fixed assets

Tangible fixed assets are included at cost less depreciation. Assets are capitalised if they cost at least £500. They are depreciated using the straight-line method over three or five years.

h. Leased assets

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged on a straight-line basis over the lease term.

i. Unrestricted funds

Unrestricted funds represent grants, donations and other incoming resources received for the objects of the charity without specified purpose and are available as general funds. Transfers are made from this fund to meet expenditure in the restricted funds where other funding is not available. Such transfers are always agreed by the Management Committee.

From time to time, Trustees may establish designated funds out of Unrestricted Funds to meet contingencies. Currently there are two designated funds: Contingency Fund set at £30,000 is to be used to cover redundancy and other costs in the event of the closure or down-sizing of the organisation and Emergency Fund of £5,000 to be used for unexpected emergencies.

j. Restricted funds

Restricted funds are for specific purposes as laid down by the donor. Expenditure which meets the criteria is charged to the fund together with a fair allocation of management and support costs.

k. Legal status of the organisation

Slough Refugee Support is a Charity registered with Charity Commission in the United Kingdom with its registered Office at 28 Bath Road, Slough, Berkshire, United Kingdom, SL1 3SR

3. Income Received

	Unrestricted Funds	Restricted Funds	2023	2022
			£	£
Trust and Foundations				
AB Charitable Trust	20,000		20,000	15,000
Garfield Weston Foundation			-	-
Berkshire Community Foundation	1,000		1,000	-
Big Lottery Fund		59,489	59,489	47,400
National Lottery			-	-
NHS Covid Fund				80,000
Zainab Foundation/Rock Property	600	1,050	1,650	-
	21,600	60,539	82,139	142,400

Statutory Grants

Slough Borough Council - BBOS		44,829	44,829	41,368
Small Business Grant			-	-
NHS Clinical Bus		5,000	5,000	-
SCVS Vaccine		7,000	7,000	-
Asylum Welcome		13,736	13,736	-
Refugee Resettlement Programme		39,997	39,997	52,385
Royal Borough of Kingston		1,000	1,000	-
Slough Prevention Alliance Community Engagement		12,423	12,423	5,594
	-	123,984	123,984	99,347

Faith Organisations

Jamia (Masjid) Slough	1,000		1,000	500
St Mary's CoE Primary School	392		392	-
Slough Baptist Church	1,124		1,124	-
Cookham Rise Methodist Church	501		501	-
St Anthony's	500		500	-
St Joseph's Furniture	500		500	-
Other Faith Organisations	141		141	1,858
	4,158	-	4,158	2,358

Individual donations and legacies

Mr & Mrs Watson	2,500		2,500	2,500
Mr J Kennedy	1,200		1,200	-
Ms J Semlyen			-	10,000
Donations (Individuals)	7,461		7,461	10,989
Other Donations	1,326		1,326	709
Gift Aid	1,070		1,070	1,264
	13,557	-	13,557	25,462

Partnership and Other Community Organisations

Miscellaneous funds (DBS)	1,377		1,377	1,588
Miscellaneous funds (Fundraising Activities)	1,052		1,052	72
Groundwork UK		5	5	500
Miscellaneous funds (Welfare)		300	300	50
Stewardship Fund	1,200		1,200	5,100
UCB Pharma Limited			-	2,000
Unite Southeast	1,000		1,000	-
Cash 4 Clubs			-	1,000
Co-op			-	1,312
Clothes Bags 2 School			-	1,179
	4,629	305	4,934	12,801

Total	43,943	184,828	228,771	282,368
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4. Charitable Activities

	Unrestricted Funds £	Restricted Funds £	2023 £	2022 £
Expenditure on raising funds				
Incurred seeking donations	-	-	-	96
Total expenditure on raising funds	-	-	-	96
Accountancy and Audit Fees	580	-	580	1,020
Bank Fees	501	339	840	744
DBS Service Fee	626	-	626	1,143
Depreciation	5,184	-	5,184	6,344
Employee and Volunteer Training	-	910	910	940
Family Activities	1,835	583	2,418	505
Family Support	-	17,056	17,056	15,966
General Expenses	5,410	1,791	7,201	2,031
Insurances	839	2,332	3,171	1,633
IT Software and Consumables	1,335	1,477	2,811	3,765
Office Expenses	789	600	1,389	1,230
Pension Costs	227	7,372	7,599	5,714
Printing and Stationery	1,100	-	1,100	1,717
Professional Services	780	180	960	1,344
Rent	-	10,875	10,875	8,866
Salaries	5,157	167,832	172,989	141,229
Travel	205	296	500	440
Utilities	4,876	4,220	9,097	5,282
Volunteer Expenses	542	262	804	90
Welfare Payments	-	1,495	1,495	350
	29,984	217,620	247,604	200,448

5. Fixed Assets

2023	2022
£	£

Cost	-	-	-
At 1 April 2022		24,840	24,840
Additions		-	-
At 31 March 2023		24,840	24,840
Depreciation	-		
At 1 April 2022		15,982	9,638
Charge for the year		5,184	6,344
At 31 March 2023		21,166	15,982
Net Book Values	-		
At 1 April 2022		8,858	15,202
Additions		5,184	6,345
At 31 March 2023		3,674	8,858

6. Debtors

	2023	2022
	£	£
Debtors	16,187	24,107
Prepayments	2,601	1,338
Total	18,788	25,445

7. Cash at bank and in hand

	2023	2022
	£	£
Cash at bank and in hand	220,706	228,325

8. Creditors: Amounts falling due within one year

	2023	2022
	£	£
Trade Creditors	1,367	692
Taxation and Social Security	1,999	3,281
Other Creditors	1,331	1,350
	4,697	5,323

9. Events after the year end of the reporting period

There are no events after the reporting year that affect the understanding of these accounts.

10. Charity Funds

Movement in funds during the year

Activities	Balance 31.03.2022	Additions	Outgoings	Transfers	Balance 31.03.2023
	£	£	£	£	£
Restricted - Advice and Support	14,903	12,423	23,239	-	4,086
Restricted - Employment Support	20,934	46,658	50,228	-	17,363
Restricted - Family Support	(150)	22,752	11,594	-	11,008
Restricted - Resettlement Support	41,413	43,504	61,352	-	23,567
Restricted - Core	87,354	59,492	71,206	-	75,639
Unrestricted	92,851	43,943	29,984	-	106,810
	257,304	228,771	247,604	-	238,471

Movement in funds during the previous year

Activities	Balance 31.03.2021	Additions	Outgoings	Transfers	Balance 31.03.2022
	£	£	£	£	£
Restricted - Advice and Support	18,198	4,969	8,264	-	14,903
Restricted - Employment Support	15,228	41,368	35,662	-	20,934
Restricted - Family Support	8,310	5,028	13,488	-	(150)
Restricted - Resettlement Support	42,894	51,522	53,003	-	41,413
Restricted - Core	18,066	127,900	58,612	-	87,354
Unrestricted	72,691	51,580	31,421	-	92,851
	175,385	282,368	200,449	-	257,304

11. Analysis of Net Assets Between Funds

	Fixed Assets	Net Current Assets	2023 Total	2022 Total
	£	£	£	£
Restricted Funds		131,662	131,662	164,454
Unrestricted Funds	3,674	103,136	106,810	92,850
	3,674	234,798	238,471	257,304

12. Staff Costs

	2023	2022
	£	£
Salaries and Wages	171,076	132,196

Social Security Costs	6,960	3,446
Pension Costs	6,268	4,983
Total paid staff	184,304	140,625

During the financial year, the charity employed 6.5 full-time equivalent members of staff and 31 volunteers.

No employee received employee benefits (excluding employer pension costs) for the reporting period of more than £60,000 per year.

13. Pension Scheme

During the year, employers pension contributions totalling £6,268 (2021/22 - £4,983) were payable to a defined contribution pension scheme. Pension contributions were owing at the balance sheet date £227.

14. Transactions with Trustees and Related Parties

Trustee and Key Management Personnel Remuneration and Benefits

None of the trustees and key management personnel have been paid any remuneration or received any other benefits from an employment with their charity or a related party.

Trustees Expenses

No trustees have been paid expenses relating to their work for the charity for current year and prior year. In addition, no trustees were reimbursed for expenses incurred on behalf of the charity.

Related Parties

Donations totalling £242 were received from related party transactions in the reporting period.

15. Obligations Under Leases

The amount of non-cancellable operating lease payments recognised as an expense during the year ending 31 March 2023 was £806.

	2023	2022
	£	£
Not later than one year	806	866
Later than one year and not later than five years	-	806
Later than five years	-	-
	806	1,612

16. Remuneration of Independent Examiner

The fee payable to the Independent Examiner for examining the accounts was £580. These figures are included within the accounts. The Examiners did not perform any other accountancy and bookkeeping services.

Signature Certificate

Reference number: DYDPW-PNJZS-K6ACS-GCPJH

Signer

Timestamp

Signature

Louise Sprackling

Email: louise.sprackling@sloughrefugeesupport.org.uk

Sent: 23 Jan 2024 10:47:33 UTC
Viewed: 23 Jan 2024 12:07:19 UTC
Signed: 23 Jan 2024 12:08:11 UTC

Louise Sprackling

Recipient Verification:

✓ Email verified 23 Jan 2024 12:07:19 UTC

IP address: 82.13.133.42
Location: Windsor, United Kingdom

Victoria Butters

Email: victoria@holybrook.com

Sent: 23 Jan 2024 10:47:33 UTC
Viewed: 23 Jan 2024 14:40:24 UTC
Signed: 23 Jan 2024 14:41:46 UTC

Victoria Butters

Recipient Verification:

✓ Email verified 23 Jan 2024 14:40:24 UTC

IP address: 81.156.40.80
Location: Bodmin, United Kingdom

Document completed by all parties on:

23 Jan 2024 14:41:46 UTC

Page 1 of 1



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SLOUGH REFUGEE SUPPORT

England & Wales - Charity number 1079776

Accounts



Slough Refugee Support

Trustees' Annual Report and Financial Statements for the year ended 31 March 2022

Charity Registration Number: 1079776

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Legal and administrative information

Charity's principal address Slough Refugee Support
28 Bath Road
Slough
Berkshire
United Kingdom
SL1 3SR

Charity registration number 1079776

Contact details	<i>telephone</i>	01753 537142
	<i>e-mail</i>	srsinfo@sloughrefugeesupport.org.uk
	<i>web</i>	www.sloughrefugeesupport.org.uk

Trustees who served
during the year

Jean Kelly (Chair)
Denise Scotland FCCA FMAAT (Treasurer)
Ray Barkley
Nigel Woof (Secretary)
Rupert Young
Mohamed Al-mansouri
Luciane Delaney
Zakarya Saeed
Louise Sprackling (appointed 6 Dec 2021)

Chief executive Tehzib (Taz) Hussein Mohammed

Independent Examiner Rachel Eden ACMA, Holybrook Associates Ltd
Curious Lounge, 1st Floor Pinnacle Building, Tudor Road, Reading,
RG1 1NH

Bankers Unity Trust Bank plc, Nine Brindley place, Birmingham, B1 2HB

Report of the Trustees

For the year ended 31 March 2022

The trustees present their report with the financial statements for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (effective 1 January 2015).

Objectives and activities

Mission statement

Slough Refugee Support is a friendly organisation committed to impartially helping all asylum seekers and refugees in Slough and surrounding areas to achieve their rights and settle with dignity in a new community.

Charitable objects

The charity was established to provide for the relief of poverty, the preservation and protection of physical and mental health, and the advancement of education of asylum seekers and refugees in Slough and neighbouring Local Authority areas, at the discretion of the trustees.

Key objectives and main activities

SRS has identified five key objectives and operates programmes designed to deliver outcomes against each objective, as follows.

- 1. To welcome asylum seekers and refugees in Slough and surrounding areas, and to help them to become integrated into the local community and life in the UK.**
 - Drop-in advice sessions on immigration and asylum claims, appeals etc, and follow-up casework.
 - Referring clients as appropriate to our partner organisation KB law Solicitors (Windsor) for more advice on immigration and asylum matters.
 - Signposting relevant external services and agencies as appropriate to clients' individual needs.
- 2. To assist our clients to stay safe, avoid destitution and to maintain their physical and mental health.**
 - For refugees and asylum seekers identified at high risk of destitution, we provide basic assistance as necessary including arranging foodstuff donations from local businesses.
 - Outreach casework with refugee families in the Slough area.

- Providing highly personalised advice and day to day support for our most vulnerable clients including those with complex health problems: e.g. assisting with booking and attending hospital appointments.
- Raising awareness of female genital mutilation (FGM).
- Sewing classes and other group activities that reduce risks of social isolation and build confidence.

3. To support our clients to achieve their rights and entitlements and to access life sustaining services provided by government and other authorities and agencies.

- Tailored advice and casework on accessing basic services such as housing, benefits, healthcare, and school places.
- Awareness raising of partner agencies' staff and volunteers about issues that particularly affect asylum seekers and refugees.

4. To support our clients' own desires to be independent and self-reliant, including where appropriate to pursue opportunities for employment.

- English language and I.T. classes.
- 'Ways into Work' programme: support for all stages of preparing for and seeking employment.
- For those not yet ready for paid employment: help with obtaining volunteering placements.

5. To celebrate and enhance the cultural richness and diversity that refugees contribute to British society, locally and nationally.

- Organising activities and events that bring refugees together and also into contact with the settled community in Slough.
- Whenever possible, giving talks to local groups that raise awareness of the contribution of refugees to local life.

Public benefit

In setting our aims and objectives and planning our activities, the Trustees have given careful consideration to the Charity Commission's general guidance on public benefit.

Quality assurance

SRS is registered with the Office of Immigration Services Commissioner (OISC) to deliver Level 2 and Level 3 immigration advice. Additional Level 3 advice is available from solicitors by appointment.

Achievements and performance

Background

Our clients are an extremely diverse mix of refugees and asylum seekers in Slough and extending into neighbouring areas of the Thames Valley, such as Windsor and Maidenhead, and into Ealing and Brent in West London. Because only limited Home Office-provided accommodation is available in this area, our clients are often 'off the radar' and effectively homeless or with poor security of accommodation and very limited financial means.

SRS assists people at various stages in the asylum and refugee process, including those seeking to appeal for leave to remain. Our clients often require practical advice to access basic services such as benefits, healthcare and schooling.

Services in 2021/22

The impact of the pandemic restrictions on these vulnerable people was severe and already the economic crisis facing the country is having a serious effect on many of our clients. They seek our advice relating to high bills and when they fall behind with their rent. This situation, we fear, will become more impactful as the winter approaches.

2021-22 was another challenging year regarding uncertainty and concern over Covid and its variants. Our attempts to fully open the offices have been hampered by the high level of Covid in our locality, with staff and volunteers contracting the illness. We have continued to operate an appointment system, with some senior volunteers and our caseworker meeting clients face to face, while others offered telephone advice. During the year, we dealt with clients from 26 countries speaking between them more than 20 different languages.

We were fortunate to receive key funding from the National Lottery to help us through this period and we continued to be very active with One Slough Community Response, a group of charities and individuals liaising through weekly Zoom meetings. Together with other agencies in Slough, we delivered food and essential medicines to vulnerable members of our community.

This year we were asked to support Afghan refugees who arrived in August 2021 after a harrowing exodus from Kabul airport. It has been difficult for them to settle, knowing that they have left family behind, many of whom are now living in desperate conditions. We are extremely grateful for the donations we received from the public to help us assist these ex British MoD interpreters. We are disappointed, though, that we did not receive the full complement of Afghans we had been promised by the Royal Borough of Windsor and Maidenhead Council and that Slough Council did not take in any Afghans under the scheme.

Not unexpectedly given the amount of news coverage afforded to events in Eastern Europe, much of the attention and sympathy within the local community has switched to the refugees fleeing from the terrible war in Ukraine. At present, we are pleased to provide signpost advice to

those Ukrainians who have safely arrived in our locality as well as to their hosts, in an attempt to help them through the layers of bureaucracy they face with which we are accustomed to dealing. At the same time, however, we must stretch ourselves and our resources to ensure that the many other refugees we are pledged to help receive the service they need.

We were pleased to be able to offer our clients the opportunity to access advice from NHS professionals as we worked in partnership with the NHS. This project aimed to ensure our clients understand and are confident in accessing the services the NHS offers them to ensure they and their families remain healthy. When weather permitted, we created outdoor opportunities and play sessions to give the children healthy activities and families the chance to socialise with both our team members and other refugee families. Both children and parents benefitted hugely from such a simple opportunity to interact in a safe environment.

Future plans

Looking ahead, we anticipate that there will be an increased need to access funding for and donations of food for our clients. We will also advise our clients on how to budget and try to resolve their debt issues as the economic crisis intensifies, as we know many of them will struggle. We are also concerned about the increasingly hostile attitude towards refugees encapsulated by the recent decision by the government to send 'illegal' refugees to Rwanda.

Our English classes have resumed and we plan to reopen our sewing classes in September, together with the crèche, following popular demand from our clients. We aim to continue to work in partnership with the NHS to help our clients understand and access the many services the NHS provides. The increased emphasis on inter-agency cooperation over the past year has potential benefits for the future, for example, the strengthened relationship between the SRS team and community healthcare professionals.

Financial review

The financial statements show net incoming resources for the year £81,920 (2020/21: £80,226).

Income in the year of £282,378 was 11% higher than the previous year. This was mainly due to an increase of individual donations for refugee support and funding from the NHS Covid fund. Donations from community and faith groups, local businesses and individuals comprised more than £27,000 which was a 57% increase on the previous year.

Expenditure for the year was £200,448 which was 16% higher than the previous year. Operational capacity and resources were maintained even though the deployment of staff changed from face-to-face to remote assistance modes.

Reserves policy and sustainability

The trustees' policy on reserves is to hold reserves sufficient to enable the charity to continue operating through fluctuations in grant funding, whilst also holding sufficient funds on hand as a contingency to be able to wind up the affairs of the charity in an orderly manner should that become necessary.

The targeted levels of reserves are reviewed annually, and the actual levels are monitored during the year. Taking account of the characteristics of the charity's operations, the trustees' policy has been, and remains, that the total reserve of all funds (unrestricted and restricted) shall represent approximately nine months of general expenditure whenever possible, while also being mindful of the reserve level of unrestricted funds necessary to sustain core operations and costs.

At the end of the year the charity's total reserves (unrestricted plus restricted) were £257,304 representing just over 12 months total expenditure. This is in line with policy level of 9 months' total expenditure; however, it should be noted that unrestricted reserves represented just over 12 months of unrestricted expenditure. The level of total reserves has increased during the year due to an increase in funding from individuals and the NHS Covid fund. The trustees anticipate that reserves may decline during the coming year due to the planned ramp-up of SRS activities to meet post-pandemic needs of our service users and the impact of the economy.

Independent Examination of Accounts

The trustees consider that the charity's gross income in 2021/22 of £282,368 requires the accounts to be subject to an Independent Examination. The trustees do not consider that the accounts require to be audited.

Structure, Governance and Management

Slough Refugee Support is a charitable trust governed by a Trust Deed dated 2 November 1999 and as amended in December 1999, November 2002 and March 2008. It is registered with the Charity Commission for England and Wales.

The charity is a membership organisation. Membership is open to any person with an interest in the charity's affairs on payment of a nominal annual subscription of £1. Current and former service users are especially encouraged to be members. At the last AGM, the charity's membership totalled 13 people.

Board of Trustees

The charity's board of trustees comprises up to 12 members. They are elected annually at the charity's AGM and serve until the next AGM when they may be re-elected. The charity values diversity in its board membership and former service users are particularly encouraged to stand for election as trustees. Trustees may also be co-opted by the board to provide expertise in key areas. While there is significant turnover in board composition each year due to the annual governance cycle, in practice a number of the trustees tend to be re-elected repeatedly over several years and hence are able to provide continuity of knowledge and experience.

New trustees are given a briefing by the Chair on the role and activities of the board. They are also required to read basic guidance on charity governance including the Charity Commission's The Essential Trustee handbook.

Management and Organisation Structure

The charity is managed by a full-time Chief Executive and employs 8 part time staff (6.5 full time equivalent).

The charity delivers much of its core work with refugees through a trained volunteer team, a number of whom are former service users. During the year more than 25 volunteers assisted the work of the charity, trained as necessary in providing advice and other services to clients.

Risk Management

The trustees review annually the most significant risks to which the charity is exposed and supervise the maintenance of appropriate policies and control measures to control those risks.

Particular attention is given to safeguarding of vulnerable service users and their children. This is covered by a specific body of safeguarding policies and procedures, reviewed annually and discussed with the board of trustees. All volunteers and staff and trustees undertake Disclosure and Barring Service (DBS) enhanced certification.

A member of staff who reports directly to the Chief Executive is trained in workplace health and safety. She seeks advice from community police and the fire service to ensure our premises and working practices meet the required safety standards and she attends regular updating training. We have a Lone Working policy and have safety measures in place for outreach work.

All risk management policies and procedures are reviewed annually and meet the requirements of the charity's certification under the Slough Quality Assurance Programme. The charity is currently working on progressing from the bronze to the silver level under the programme.

Trustees' responsibilities in relation to the financial statements

The law applicable to charities in England and Wales requires the trustees to prepare in respect of each financial year financial statements which give a true and fair view of the state of affairs of the trust and of its financial activities for that period.

In preparing the financial statements, the trustees are required to:

- Select suitable accounting policies and apply them consistently
- Observe the methods and principles in the applicable Charities SORP
- Make judgments and estimates that are reasonable and prudent
- State whether applicable accounting standards have been followed, subject to any material departures that must be disclosed and explained in the financial statements
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the activities of the trust will continue.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the trust and to enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the trust deed. They are also responsible for safeguarding the assets of the trust and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the board of trustees on 3rd October 2022 and signed on its behalf by:



.....
Jean Kelly – Chair of Trustees



**Report to the trustees/
members of**

Slough Refugee Support Group

**On accounts for the year
ended**

31 March 2022

**Charity no
(if any)**

1079776

Set out on pages

1-2

**Respective
responsibilities of
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

**Basis of independent
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true

and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no material matters have come to my attention gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:



Date:

30/09/2022

Name:

Rachel Eden

Relevant professional qualification(s) or body (if any):

ACMA (Chartered Institute of Management Accountants)

Address:

Holy Brook Associates Ltd

Curious Lounge, 1st Floor Pinnacle Building

Tudor Road, Reading, RG1 1NH

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Not applicable

Give here details of any items that the examiner wishes to disclose.

Statement of Financial Activities

Year ended 31st March
2022

			2022	2021
			£	£
		Unrestricted Funds	Restricted Funds	
Incoming from	-	-	-	-
Donations & Legacies	3	51,489	230,788	282,277
Investments		91	91	86
Total incoming resources		51,580	230,788	282,368
Expenditure on				
Charitable activities		31,420	169,028	200,448
Raising Funds				0
Total resources expended	12	31,420	169,028	200,448
Net resources before transfers		20,160	61,760	81,920
Gross transfers between funds	7			
Reallocation of fund				
Net movement in funds		20,160	61,760	81,920
Total funds brought forward (opening balance)		72,690	102,694	175,384
Total funds carried forward		92,851	164,454	257,304

Balance Sheet

At 31st March 2022

		2022 £	2021 £
Fixed assets			
Tangible assets	4	8,858	15,202
Current assets			
Debtors	8	25,445	16,806
Cash at bank and in hand		228,325	160,183
		253,770	176,989
Creditors (falling due within one year)	9	-5,323	-16,906
Net current assets		248,446	160,083
Total net assets		257,304	175,285
 Represented by			
Unrestricted Income Funds		92,851	72,591
Restricted income funds		164,454	102,694
Total funds		257,304	175,285

Approved by the Trustees on 26th November 2021 and signed on their behalf by:

.....
Jean Kelly – Chair of Trustees

Notes on pages 16 to 22 are part of the financial statements.

Notes forming part of the financial statements

1. Basis of Preparation

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011 and UK Generally Accepted Practice as it applies from 1 January 2015.

2. Accounting Policies

a. Income

- Donations and grants are recognised on receivable basis in the accordance with restrictions or conditions placed on their use
- Restricted income that is unspent at the end of financial year will be deferred in the accounts and not taken as an income in the year received
- Interest income is included in the accounts when it is earned
- Tax recoverable in respect of Gift Aid donations is included in the accounts

b. Expenditure

Direct costs are those that can be readily attributed to specific activities. Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

Volunteer help: the value of any volunteer help received is not included in the accounts.

Governance costs include:

- preparation and examination of statutory accounts and the annual report
- trustee meetings
- trustee indemnity insurance
- any legal advice to trustees on governance or constitutional matters

c. Debtors

Debtors are income that is due but not yet received from grant funders and gift aid. Prepayments are rent and utilities, insurance, IT and telephone contracts.

d. Cash at bank

Cash at bank and in hand includes cash and bank accounts.

e. Creditors

Creditors are the amounts that charity owes at the year end. This includes income deferred to future periods.

f. Financial instruments

The charity only has assets and liabilities of an ordinary kind that qualifies as basic financial instrument.

g. Tangible fixed assets

Tangible fixed assets are included at cost less depreciation. Assets are capitalised if they cost at least £500. They are depreciated using the straight-line method over three or five years.

h. Leased assets

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged on a straight-line basis over the lease term.

i. Unrestricted funds

Unrestricted funds represent grants, donations and other incoming resources received for the objects of the charity without specified purpose and are available as general funds. Transfers are made from this fund to meet expenditure in the restricted funds where other funding is not available. Such transfers are always agreed by the Management Committee.

From time to time, Trustees may establish designated funds out of Unrestricted Funds to meet contingencies. Currently there are two designated funds: Contingency Fund set at £10,000 is to be used to cover redundancy and other costs in the event of the closure or down-sizing of the organisation and Emergency Fund of £5,000 to be used for unexpected emergencies.

j. Restricted funds

Restricted funds are for specific purposes as laid down by the donor. Expenditure which meets the criteria is charged to the fund together with a fair allocation of management and support costs.

k. Legal status of the organisation

Slough Refugee Support is a Charity registered with Charity Commission in the United Kingdom with its registered Office at 28 Bath Road, Slough, Berkshire, United Kingdom, SL1 3SR

3. Income Received

	Unrestricted Funds	Restricted Funds	2022 £	2021 £
Trust and Foundations			-	-
AB Charitable Trust	15,000		15,000	-
Garfield Weston Foundation			-	10,000
Berkshire Community Foundation			-	6,000
Big Lottery Fund		47,400	47,400	-
National Lottery			-	86,712
NHS Covid Fund		80,000	80,000	
Skinnners Malmesbury Foundation			-	4,000
BBC Trust (CIN)			-	4,127
	15,000	127,400	142,400	110,839
Statutory Grants				
Slough Borough Council - BBOS		46,962	46,962	51,022
Small Business Grant			-	5,000
Refugee Resettlement Programme		52,385	52,385	39,462
Slough Prevention Alliance Community Engagement		-	-	14,634
	-	99,347	99,347	110,119
Faith Organisations				
Jamia (Masjid) Slough	500		500	1,000
Other Faith Organisations	1,858		1,858	-
	2,358	-	2,358	1,000
Individual Donations and Legacies				
Mr & Mrs Watson	2,500		2,500	2,500
Mr Philip Ely			0	1,000
Ms J Semlyen	10,000		10,000	-
Donations (Individuals)	10,989		10,989	8,952
Other Donations	709		709	2,667
Gift Aid	1,264		1,264	1,627
	25,462	-	25,462	16,746
Partnership and Other Community Organisations				
Miscellaneous funds (DBS)	1,588		1,588	666
Miscellaneous funds (Fundraising Activities)	72		72	-
Groundwork UK		500	500	500
Miscellaneous funds (Welfare)		50	50	2,000
Stewardship Fund	5,100		5,100	-
UCB Pharma Limited	2,000		2,000	-
Clothworkers Fund			-	2,700

Holloway University		-	470
Helden Project		-	6,000
Cash 4 Clubs	1,000	1,000	500
Co-op	1,312	1,312	2,085
Clothes Bags 2 School	1,179	1,179	-
	8,760	4,041	12,801
			14,921
Total	51,580	230,788	282,368
			253,625

4. Fixed Assets

	2022	2021
	£	£
Cost		
At 1 April 2021	-	-
Additions	24,840	9,700
At 31 March 2022	-	15,141
	24,840	24,840
Depreciation		
At 1 April 2021	-	-
Charge for the year	9,638	6,002
At 31 March 2022	6,344	3,636
	15,982	9,638
Net Book Values		
At 1 April 2021	-	-
Additions	15,202	3,698
At 31 March 2022	6,345	11,505
	8,858	15,202

5. Debtors

	2022	2021
	£	£
Debtors	24,107	13,939
Prepayments	1,338	2,867
Total	25,445	16,806

6. Creditors: Amounts falling due within one year

	2022	2021
	£	£
Creditors	692	515
Pay and PAYE	3,281	-
Deferred Income	-	15,378
Accruals	1,350	1,012
	5,323	16,906

7. Restricted Funds

Activities	Balance 01.04.2021	Additions	Outgoings	Transfers	Balance 31.03.2022
	£	£	£	£	£
Advice and Support	18,198	4,969	8,264		14,903
Employment Support	15,228	41,368	35,662		20,934
Family Support	8,310	5,028	13,488		-150
Family Support (Resettlement)	42,894	51,522	53,003		41,413
Core	18,066	127,900	58,612		87,354
	102,694	230,788	169,028	-	164,454

8. Analysis of Net Assets Between Funds

	Fixed Assets	Net Current Assets	2022 Total	2021 Total
	£	£	£	£
Restricted Funds		164,454	164,454	102,694
Unrestricted Funds	8,858	83,992	92,850	72,591
	8,858	248,446	257,304	175,286

9. Staff Costs

	2022 £	2021 £
Salaries (incl. NIC, ENI & Tax)	144,123	124,419
Pension Contribution	5,560	4,712
Payroll services & distribution costs	870	1,488
Total paid staff	150,553	130,619
Trustee expenses	-	-
Other volunteer expenses	138	435
Staff and volunteer training	1,135	1,043
Total Volunteer	1,273	1,478

During the financial year, the charity employed 6.5 full-time equivalent members of staff and 31 volunteers. No employee received benefits of more than £38,000 per year.

10. Trustees' Remuneration and Expenses

No remuneration, directly or indirectly, out of the funds of the charity was paid or was payable for the year to any trustee or to any person known to be connected to any trustee. No amounts were reimbursed to any trustee during the year.

11. Obligations Under Leases

The amount of non-cancellable operating lease payments recognised as an expense during the year ending 31 March 2022 was £806.

	2022	2021
	£	£
Not later than one year	806	866
Later than one year and not later than five years	806	1,613
Later than five years	-	-
	<u>1,612</u>	<u>2,479</u>

12. Related party transactions

There were no related party transactions (2021/22: nil).

Accounts



Slough Refugee Support

Trustees' Annual Report and Financial Statements for the year ended 31 March 2021

Charity Registration Number: 1079776

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Legal and administrative information

Charity's principal address	Slough Refugee Support 28 Bath Road Slough Berkshire United Kingdom SL1 3SR
Charity registration number	1079776
Contact details	<i>telephone</i> 01753 537142 <i>e-mail</i> srsinfo@sloughrefugeesupport.org.uk <i>web</i> www.sloughrefugeesupport.org.uk
Trustees who served	Jean Kelly (Chair) Denise Scotland FCCA FMAAT (Treasurer) (appointed 24 May 2021) Ray Barkley Nigel Woof (Secretary) Rupert Young Mohamed Almansouri Iqbal Abdeali John Kennedy Eman Malash Zarmane Dogar (resigned 27 Jul 2020) Luciane Delaney Atica Gillani (resigned 27 Jul 2020)
Chief executive	Tahzib (Taz) Hussein Mohammed
Independent Examiner	Rachel Eden ACMA, Holybrook Associates Ltd Curious Lounge, 1 st Floor Pinnacle Building, Tudor Road, Reading, RG1 1NH
Bankers	Unity Trust Bank plc, Nine Brindley place, Birmingham, B1 2HB

Report of the Trustees

For the year ended 31 March 2021

The trustees present their report with the financial statements for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (effective 1 January 2015).

Objectives and activities

Mission statement

Slough Refugee Support is a friendly organisation committed to impartially helping all asylum seekers and refugees in Slough and surrounding areas to achieve their rights and settle with dignity in a new community.

Charitable objects

The charity was established to provide for the relief of poverty, the preservation and protection of physical and mental health, and the advancement of education of asylum seekers and refugees in Slough and neighbouring Local Authority areas, at the discretion of the trustees.

Key objectives and main activities

SRS has identified five key objectives and operates programmes designed to deliver outcomes against each objective, as follows.

1. To welcome asylum seekers and refugees in Slough and surrounding areas, and to help them to become integrated into the local community and life in the UK.

- Drop-in advice sessions on immigration and asylum claims, appeals etc, and follow-up casework.
- Referring clients as appropriate to our partner organisation KB law Solicitors (Windsor) for more advice on immigration and asylum matters.
- Signposting relevant external services and agencies as appropriate to clients' individual needs.

2. To assist our clients to stay safe, avoid destitution and to maintain their physical and mental health.

- For refugees and asylum seekers identified at high risk of destitution, we provide basic assistance as necessary including arranging foodstuff donations from local businesses.
- Outreach casework with refugee families in the Slough area.
- Providing highly personalised advice and day to day support for our most vulnerable clients including those with complex health problems: e.g. assisting with booking and attending hospital appointments.
- Raising awareness of female genital mutilation (FGM).
- Sewing classes and other group activities that reduce risks of social isolation and build confidence.

3. To support our clients to achieve their rights and entitlements and to access life sustaining services provided by government and other authorities and agencies.

- Tailored advice and casework on accessing basic services such as housing, benefits, healthcare, and school places.
- Awareness raising of partner agencies' staff and volunteers about issues that particularly affect asylum seekers and refugees.

4. To support our clients' own desires to be independent and self-reliant, including where appropriate to pursue opportunities for employment.

- English language and I.T. classes.
- 'Ways into Work' programme: support for all stages of preparing for and seeking employment.
- For those not yet ready for paid employment: help with obtaining volunteering placements.

5. To celebrate and enhance the cultural richness and diversity that refugees contribute to British society, locally and nationally.

- Organising activities and events that bring refugees together and also into contact with the settled community in Slough.
- Whenever possible, giving talks to local groups that raise awareness of the contribution of refugees to local life.

Public benefit

In setting our aims and objectives and planning our activities, the Trustees have given careful consideration to the Charity Commission's general guidance on public benefit.

Quality assurance

SRS is registered with the Office of Immigration Services Commissioner (OISC) to deliver Level 2 immigration advice. Additional Level 3 advice is available from solicitors by appointment.

Achievements and performance

Impact of the pandemic on needs

Our clients are an extremely diverse mix of refugees and asylum seekers in Slough and extending into neighbouring areas of the Thames Valley and into Ealing and Brent in west London. Because Home Office-provided accommodation is not available in this area, our clients are often 'off the radar' and effectively homeless or with poor security of accommodation and have very limited financial means.

In normal years SRS assists people at various stages in the asylum and refugee system, including those seeking to appeal for leave to remain. Our clients are often also attempting to access basic services such as healthcare, and initially require a lot of practical advice. These needs did not go away during the lockdown periods, and the risks of people falling into severe hardship or destitution increased.

The impact of the pandemic restrictions on these vulnerable people was bound to be severe. Many of our clients found it hard to comprehend the sudden changes going on around them. Access to information became especially problematic for the large proportion of our clients who had little or no access to the internet and/or limited skills in finding information online.

Slough remained an area of persistently high covid transmission throughout the year, peaking in the first quarter of 2021. As the vaccination programme started, an immediate challenge was reaching all of the priority groups in the borough, especially recent migrants who were likely to be socially isolated and invisible to NHS records.

During the year a new group of vulnerable migrants appeared, about 155 people placed temporarily in the Slough Holiday Inn hotel, and with very limited access to basic resources. SRS assumed a lead role in multi-agency assistance to this group.

Adapting services

In the pandemic environment it was impossible to maintain the normal face-to-face model of SRS's services. The charity's programmes were therefore adapted rapidly. The core 'drop in' advice service was replaced with a telephone hotline operated from staff and volunteers' homes. The most vulnerable clients received regular calls to check on their safety and welfare. The office was opened twice a week to enable key staff to progress crucial casework where this required access to paper records.

Our family support worker resumed, as soon as possible, doorstep visits to client families, often taking toys and activity packs (funded by the Tesco Bags of Help scheme) and sometimes donated laptops and tablets. She negotiated with four schools to ensure nine vulnerable children were able to attend school during the lockdowns.

Support was prioritised to SRS's clients on the Syrian Vulnerable Migrant Programme who almost all have complex needs. SRS is currently supporting 7 of these Syrian families in partnership with Slough and Windsor and Maidenhead borough councils.

As lockdown restrictions eased over the summer, SRS ran a series of "play dates" in the garden of its office which sits at the corner of a park in central Slough. Both children and parents benefitted hugely from such a simple opportunity to interact in a safe environment.

English and basic IT classes moved to Zoom. The response of learners, all of whom started as complete novices, was very positive and many made considerable progress in acquiring skills that will be invaluable in their settlement in the UK and particularly for accessing employment once permitted to do so.

During the year, our advisers and caseworkers directly supported 164 clients, plus their family members, who came from 32 countries, and between them spoke a total of 24 languages. This was a broadly similar number to the previous year. However, additional challenges, including assisting with the vulnerable migrants group at the Holiday Inn for several months, put a strain on staff and volunteers who nevertheless worked tirelessly for which the trustees wish to record their sincere thanks.

Working with partners

Effective inter-agency cooperation and coordination became crucial under the pandemic conditions. SRS was very active with One Slough Community Response, a group of charities and individuals liaising through weekly Zoom meetings.

At the Holiday Inn temporary accommodation, SRS played a lead role in advising and working with a multidisciplinary team including statutory agencies and the Red Cross. SRS's specialist knowledge and experience of working with vulnerable migrants was invaluable in ensuring that basic needs were understood and met. SRS also linked to other charities including Baby Bank and Cow Shed (a crisis charity) to ensure the needs of families at the site were met.

As a front-line service, Slough CVS arranged for SRS staff and volunteers to receive early vaccinations so that they could carry on with their work confidently and with greater safety.

The increased emphasis on inter-agency cooperation over the past year has potential benefits for the future, for example the strengthened relationship between the SRS team and community healthcare professionals.

Future plans

Obviously during the pandemic period the emphasis has been on short term adaptive planning while sustaining the charity's core capacities. At the time of writing (August 2021) the staff and trustees are planning the full re-opening of face-to-face support services as soon as safe and practicable.

During 2020 and 2021 funders have been very willing to engage constructively with SRS, having recognised our role as a front line service provider to people in severe jeopardy. This has enabled the charity to move forward confidently on a secure financial basis at least in the short term. At the same time, the whole charitable sector has been under immense stress and SRS trustees recognise that there will inevitably be funding pressures over the coming 12 months and beyond. In July 2021 for example, Slough Borough Council announced a Section 114 notice declaring itself, effectively, bankrupt. The pressures this is likely to place on local services including those relied on by SRS clients are obvious.

Meanwhile the media has reported the flow of irregular migrants to the UK, most visibly in Channel crossings. Whether or not proposed new laws reduce such migration, it seems likely that the "hostile environment" for undocumented migrants in the UK, and to some extent for people in the asylum application system, is unlikely to lessen and may become even more onerous. SRS had already increased its capacity to deliver appropriate legal advice to people seeking to secure their rights and entitlements and it is likely that even more emphasis and resource will need to be placed on this dimension of our services in the future.

At time of writing (August 2021) we are monitoring the change of regime in Afghanistan and its likely consequences for increased flows of refugees from the region. SRS has agreed in principle to work with local authorities, beginning with the Windsor and Maidenhead, to support incoming refugee families brought out of Kabul under the Government's Afghan Relocations and Assistance Policy (ARAP), and we are awaiting the announcement of the Afghan Citizens' Resettlement Scheme.

Financial review

Income in the year of £253,625 was 57% higher than the previous year. This was chiefly due to the receipt of new grant funding from National Lottery, while income from the Syrian families support programmes

continued to taper off. Donations from community and faith groups, local businesses and individuals comprised more than £32,000 which was double that of the previous year.

Expenditure for the year was £173,399, which was 3% higher than the previous year. Broadly, operational capacity and resources were maintained through the initial stages of the pandemic even though the deployment of staff changed from face-to-face to remote assistance modes.

Reserves policy and sustainability

The trustees' policy on reserves is to hold reserves sufficient to enable the charity to continue operating through fluctuations in grant funding, while also holding sufficient funds on hand as a contingency to be able to wind up the affairs of the charity in an orderly manner should that become necessary.

The targeted levels of reserves are reviewed annually, and the actual levels are monitored during the year. Taking account of the characteristics of the charity's operations, the trustees' policy has been, and remains, that the total reserve of all funds (unrestricted and restricted) shall represent approximately nine months of general expenditure whenever possible, while also being mindful of the reserve level of unrestricted funds necessary to sustain core operations and costs.

At the end of the year the charity's total reserves (unrestricted plus restricted) were £175,285 representing just over 12 months of total expenditure. This was above the policy level of 9 months' total expenditure, however it should be noted that unrestricted reserves represented just under 9 months of unrestricted expenditure. The level of total reserves had risen during the year due to the receipt of new grant income from several sources during the year. The trustees anticipate that reserves may decline during the coming year due to the planned ramp-up of SRS activities to meet post-pandemic needs of our service users.

Independent examination of accounts

The trustees consider that the charity's gross income in 2020/21 of £253,625 requires the accounts to be subject to an Independent Examination. The trustees do not consider that the accounts require to be audited.

Structure, governance and management

Slough Refugee Support is a charitable trust governed by a Trust Deed dated 2 November 1999 and as amended in December 1999, November 2002 and March 2008. It is registered with the Charity Commission for England and Wales.

The charity is a membership organisation. Membership is open to any person with an interest in the charity's affairs on payment of a nominal annual subscription of £1. Current and former service users are especially encouraged to be members. At the last AGM, the charity's membership totalled 21 people.

Board of trustees

The charity's board of trustees comprises up to 12 members. They are elected annually at the charity's AGM and serve until the next AGM when they may be re-elected. The charity values diversity in its board membership and former service users are particularly encouraged to stand for election as trustees. Trustees may also be co-opted by the board to provide expertise in key areas. While there is significant turnover in board composition each year due to the annual governance cycle, in practice a number of the trustees tend to be re-elected repeatedly over several years and hence are able to provide continuity of knowledge and experience.

New trustees are given a briefing by the Chair on the role and activities of the board. They are also required to read basic guidance on charity governance including the Charity Commission's The Essential Trustee handbook.

Management and organisation structure

The charity is managed by a full-time Chief Executive and employs 8 part time staff (4.5 full time equivalent).

The charity delivers much of its core work with refugees through a trained volunteer team, a number of whom are former service users. During the year more than 20 volunteers assisted the work of the charity, trained as necessary in providing advice and other services to clients.

Risk management

The trustees review annually the most significant risks to which the charity is exposed and supervise the maintenance of appropriate policies and control measures to control those risks.

Particular attention is given to safeguarding of vulnerable service users and their children. This is covered by a specific body of safeguarding policies and procedures, reviewed annually. All volunteers and staff and trustees undertake Disclosure and Barring Service (DBS) enhanced certification.

A member of staff who reports directly to the Chief Executive is trained in workplace health and safety. She seeks advice from community police and the fire service to ensure our premises and working practices meet the required safety standards and she attends regular updating training. We have a Lone Working policy and have safety measures in place for outreach work.

All risk management policies and procedures are reviewed annually and meet the requirements of the charity's certification under the Slough Quality Assurance Programme. The charity is currently working on progressing from the bronze to the silver level under the programme.

Trustees' responsibilities in relation to the financial statements

The law applicable to charities in England and Wales requires the trustees to prepare in respect of each financial year financial statements which give a true and fair view of the state of affairs of the trust and of its financial activities for that period.

In preparing the financial statements, the trustees are required to:

- Select suitable accounting policies and apply them consistently
- Observe the methods and principles in the applicable Charities SORP
- Make judgments and estimates that are reasonable and prudent
- State whether applicable accounting standards have been followed, subject to any material departures that must be disclosed and explained in the financial statements
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the activities of the trust will continue.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the trust and to enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the trust deed. They are also responsible for safeguarding the assets of the trust and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the board of trustees on 26th November 2021 and signed on its behalf by:



.....

Jean Kelly – Chair of Trustees



Section A

Independent Examiner's Report

Report to the trustees/ members of	Slough Refugee Support Group		
On accounts for the year ended	31 March 2021	Charity no (if any)	1079776
Set out on pages	1-2		
Respective responsibilities of trustees and examiner	The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed. It is my responsibility to: • examine the accounts under section 145 of the Charities Act, • to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and • to state whether particular matters have come to my attention.		
Basis of independent examiner's statement	My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.		

Independent examiner's statement

In connection with my examination, no material matters have come to my attention gives me cause to believe that in, any material respect,:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:		Date:	22/11/2021
Name:	Rachel Eden		
Relevant professional qualification(s) or body (if any):	ACMA (Chartered Institute of Management Accountants)		
Address:	Holy Brook Associates Ltd		
	Curious Lounge, 1 st Floor Pinnacle Building		
	Tudor Road, Reading, RG1 1NH		

Section B

Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Not applicable

Give here details of any items that the examiner wishes to disclose.

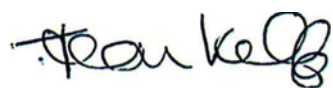
Statement of Financial Activities

		Unrestricted Funds	Restricted Funds	2021 £	2020 £
Incoming from					
Donations & Legacies	3	122,593	130,946	253,539	160,574
Investments		86		86	64
Total incoming resources		122,679	130,946	253,625	160,638
Expenditure on					
Charitable activities		100,088	73,311	173,399	161,447
Raising Funds		0		0	7,119
Total resources expended	12	100,088	73,311	173,399	168,566
Net resources before transfers		22,591	57,635	80,226	-7,928
Gross transfers between funds	7				
Reallocation of fund					
Net movement in funds		22,591	57,635	80,226	-7,928
Total funds brought forward (opening balance)		50,000	45,059	95,059	102,987
Total funds carried forward		72,591	102,694	175,285	95,059

Balance Sheet

		2021 £	2020 £
Fixed assets			
Tangible assets	4	15,202	3,698
Current assets			
Debtors	8	16,806	23,941
Cash at bank and in hand		160,183	89,051
		176,989	112,993
Creditors (falling due within one year)	9	-16,906	-21,632
Net current assets		160,083	91,361
Total net assets		175,285	95,060
 Represented by			
Unrestricted Income Funds		72,591	50,000
Restricted income funds		102,694	45,059
Total funds		175,285	95,059

Approved by the Trustees on 26th November 2021 and signed on their behalf by:



.....
Jean Kelly – Chair of Trustees

Notes on pages 16 to 21 are part of the financial statements.

Notes forming part of the financial statements

1. Basis of Preparation

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011 and UK Generally Accepted Practice as it applies from 1 January 2015.

2. Accounting Policies

a. Income

- Donations and grants are recognised on receivable basis in the accordance with restrictions or conditions placed on their use
- Restricted income that is unspent at the end of financial year will be deferred in the accounts and not taken as an income in the year received
- Interest income is included in the accounts when it is earned
- Tax recoverable in respect of Gift Aid donations is included in the accounts

b. Expenditure

Direct costs are those that can be readily attributed to specific activities. Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

Volunteer help: the value of any volunteer help received is not included in the accounts.

Governance costs include:

- preparation and examination of statutory accounts and the annual report
- trustee meetings
- trustee indemnity insurance
- any legal advice to trustees on governance or constitutional matters

c. Debtors

Debtors are income that is due but not yet received from grant funders and gift aid. Prepayments are rent and utilities, insurance, IT and telephone contracts.

d. Cash at bank

Cash at bank and in hand includes cash and bank accounts.

e. Creditors

Creditors are the amounts that charity owes at the year end. This includes income deferred to future periods.

f. Financial instruments

The charity only has assets and liabilities of an ordinary kind that qualifies as basic financial instrument.

g. Tangible fixed assets

Tangible fixed assets are included at cost less depreciation. Assets are capitalised if they cost at least £500. They are depreciated using the straight-line method over three or five years.

h. Leased assets

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged on a straight-line basis over the lease term.

i. Unrestricted funds

Unrestricted funds represent grants, donations and other incoming resources received for the objects of the charity without specified purpose and are available as general funds. Transfers are made from this fund to meet expenditure in the restricted funds where other funding is not available. Such transfers are always agreed by the Management Committee.

From time to time Trustees may establish designated funds out of Unrestricted Funds to meet contingencies. Currently there are two designated funds: Contingency Fund set at £10,000 is to be used to cover redundancy and other costs in the event of the closure or down-sizing of the organisation and Emergency Fund of £5,000 to be used for unexpected emergencies.

j. Restricted funds

Restricted funds are for specific purposes as laid down by the donor. Expenditure which meets the criteria is charged to the fund together with a fair allocation of management and support costs.

k. Legal status of the organisation

Slough Refugee Support is a Charity registered with Charity Commission in the United Kingdom with its registered Office at 28 Bath Road, Slough, Berkshire, United Kingdom, SL1 3SR

3. Income Received

	Unrestricted Funds	Restricted Funds	2021 £	2020 £
Trust and Foundations				
AB Charitable Trust				10,000
Garfield Weston Foundation	10,000		10,000	
Berkshire Community Foundation	6,000		6,000	5,000
National Lottery - Covid 19	86,712		86,712	
Skinner's Malmesbury Foundation		4,000	4,000	
BBC Trust (CIN)		4,127	4,127	2,548
	102,712	8,127	110,839	17,548
Statutory Grants				
Slough Borough Council - BBOS		51,022	51,022	28,170
Small Business Grant		5,000	5,000	-
Refugee Resettlement Programme		39,462	39,462	87,081
Slough Prevention Alliance Community Engagement		14,634	14,634	9,938
Art				1,850
	0	110,119	110,119	127,039
Faith Organisations				
Jamia (Masjid) Slough	1,000		1,000	1,000
	1,000	0	1,000	2,650
Individual donations and legacies				
Mr & Mrs Watson F	2,500		2,500	2,500
Mr Philip Ely		1,000	1,000	-
Donations (Individuals)	8,952		8,952	4,342
Other Donations	2,667		2,667	0
Gift Aid	1,627		1,627	500
	15,746	1,000	16,746	7,342
Partnership and Other Community Organisations				
Miscellaneous funds (DBS)	666		666	2,229
Groundwork UK		500	500	875
Miscellaneous funds (Welfare)		2,000	2,000	675
Clothworkers Fund		2,700	2,700	0
Holloway University	470		470	0
Helden Project		6,000	6,000	0
Cash 4 Clubs		500	500	0
Co-op	2,085		2,085	0
	3,221	11,700	14,921	6,058
Total	122,679	130,946	253,625	160,638

4. Fixed Assets

	2021 £	2020 £
Cost		
At 1 April 2020	9,700	8,132
Additions	15,141	1,568
At 31 March 2021	24,840	9,700
Depreciation		
At 1 April 2020	6,002	4,503
Charge for the year	3,636	1,498
At 31 March 2021	9,638	6,002
Net Book Values		
At 1 April 2020	3,698	3,628
Additions	11,505	71
At 31 March 2021	15,202	3,698

5. Debtors

	2021 £	2020 £
Debtors	13,939	23,042
Prepayments	2,867	900
Total	16,806	23,941

6. Creditors: Amounts falling due within one year

	2021 £	2020 £
Creditors	515.28	1,405.18
Pay and PAYE	0.20	1,749.81
Deferred Income	15,377.83	18,089.30
Accruals	1,012.39	387.30
Total	16,905.70	21,631.59

7. Restricted Funds

Activities	Balance 01.04.2020 £	Additions £	Outgoings £	Transfers £	Balance 31.03.2021 £
Advice and Support	5,705.44	14,634.00	2,141.89		18,197.55
Employment Support	3,898.58	49,723.11	38,394.00		15,227.69
Family Support	3,666.78	15,627.25	10,984.24		8,309.79
Family Support (Resettlement)	24,804.47	39,461.47	21,372.17		42,893.77
Core (Property)	6,984.00	11,500.00	418.37		18,065.63
	45,059.27	130,945.83	73,310.67	-	102,694.43

8. Analysis of Net Assets Between Funds

	Fixed Assets £	Net Current Assets £	2021 Total £	2020 Total £
Restricted Funds		102,694	102,694	45,059
Unrestricted Funds	15,202	57,389	72,591	50,000
	15,202	160,084	175,286	95,059

9. Staff Costs

	2021 £	2020 £
Salaries (incl. NIC, ENI & Tax)	124,419	123,706
Pension Contribution	4,712	4,898
Payroll services & distribution costs	1,488	756
Total paid staff	130,619	129,360
Trustee expenses	0	0
Other volunteer expenses	435	765
Staff and volunteer training	1,043	86
Total Volunteer	1,478	851

During the financial year, the charity employed 4.5 full-time equivalent members of staff and 12 volunteers. No employee received benefits of more than £30,000 per year.

10. Trustees' Remuneration and Expenses

No remuneration, directly or indirectly, out of the funds of the charity was paid or was payable for the year to any trustee or to any person known to be connected to any trustee. No amounts were reimbursed to any trustee during the year.

11. Obligations Under Leases

	2021	2020
	£	£
Not later than one year	866	866
Later than one year and not later than five years	1,613	2,479
Later than five years	0	0
	<u>2,479</u>	<u>3,346</u>

The amount of non-cancellable operating lease payments recognised as an expense during the year ending 31 March 2021 was £866.

12. Related party transactions

There were no related party transactions (2020: nil).