

NORTH TAUNTON PARTNERSHIP

England & Wales · Charity number 1078827

Details

Other names	NORTH TAUNTON 2000 PARTNERSHIP, NORTH TAUNTON PARTNERSHIP
Status	Registered
Legal form	Other
Registered	2000-01-10
Register	View on the Charity Commission register

Contact

Address	Priorswood Community Centre 13-14 Priorswood Place Eastwick Road Taunton Somerset TA2 7JW
Phone	01823353643
Email	lesleycouncil@priorswoodcommunitycentre.co.uk
Website	www.priorswoodcommunitycentre.co.uk

Activities

Objects: TO PROMOTE CHARITABLE PURPOSES FOR THE BENEFIT OF THE COMMUNITY IN NORTH TAUNTON AND IN PARTICULAR THE ADVANCEMENT OF EDUCATION, THE PROMOTION OF HEALTH AND THE RELIEF OF POVERTY, SICKNESS AND DISTRESS.

Activities: Provision of Advice, Support, Information, and Activities for the benefit of the Residents of North Taunton

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Education/training, The Prevention Or Relief Of Poverty, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- **Area of benefit:** NORTH TAUNTON
- Somerset

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£108,338	£86,081	-	-
2024-03-31	£70,188	£87,782	-	-
2023-03-31	£71,248	£84,130	-	-
2022-03-31	£66,274	£64,298	-	-
2021-03-31	£91,617	£49,559	-	-

Trustees

Name	Role	Appointed
PAUL JAMES TOOZE	Chair	2011-06-22
Brenda Dawn Weston		2025-09-02
Gill Harrison		2021-09-06
Jeanette Keech		2023-09-19
Mark Wood		2019-02-04
Melanie Butt		2021-09-06
Verity Underhill		2022-09-12

Accounts



NORTH TAUNTON PARTNERSHIP

ANNUAL REPORT

1st APRIL 2024

to

31st MARCH 2025



Registered Charity no.1078827



Paint and Prosecco Workshop

Summer Activities





Christmas Market

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MISSION STATEMENT

The Charity's objects are to promote charitable purposes for the benefit of the community of North Taunton and in particular, the advancement of education, the promotion of health and the relief of poverty, sickness and distress

It felt like such a wonderful warm setting, I can see a huge amount of effort and time is put into it! Jo, Alzheimer's Society

APPOINTMENT OF TRUSTEES

The constitution governs the appointment of Trustees who are elected at the Annual General Meeting.

NAME	POSITION	ELECTED	RESIGNED
Paul Tooze	Trustee Chair	April 2011 September 2017	
Mark Wood	Trustee	February 2019	
Melanie Butt	Trustee	June 2021	
Gill Harrison	Trustee	September 2021	
Verity Underhill	Trustee	July 2022	
Jonathan Barter	Trustee	September 2023	September 2024
Jeanette Keech	Trustee	September 2023	

Paul lives in Taunton and works at the United Kingdom Hydrographic Office. He represented the area as a district councillor before becoming a trustee and is now a town councillor.

Mark grew up in Priorswood. He works in software engineering and helps with youth and children's work at Wellsprings Community Church.

Gill worked in Education as a teacher, head teacher and SENCo before joining the WATCH project as a wellbeing course facilitator. She worked as part of The Open Mental Health Community Engagement Project and as a cancer Information Officer for the NHS before taking up her current role as Volunteer Coordinator for ARC.

Verity lives locally and trained as a mental health nurse with the NHS, then in the private sector as an area manager with responsibility for staff appointment and retention for 6 nursing homes. She volunteers in the community centre one morning a week on reception.

Mel has lived in North Taunton for over 25 years and has a background in administration. She volunteered in the centre before becoming a trustee.

Jeanette lives locally and had a career in marketing and public relations within the aviation and drinks industries, followed by a term as trustee of Age UK Somerset and director of Crimestoppers West of England. She was a governor of a sixth form college before a 9-year appointment as NonExecutive Director at Musgrove Park Hospital. She is currently chair of the Lyngford Park GP patient group and governor of Somerset NHS Foundation Trust.

STAFF

Lesley Council – Manager

lesleycouncil@priorswoodcommunitycentre.co.uk Tracy

Wood – Finance Administrator

tracywood@priorswoodcommunitycentre.co.uk

Lisa Herd – Office Administrator & Activities Coordinator

lisa@priorswoodcommunitycentre.co.uk

Lee-Anne Dew – Cleaner

All staff work part time and equate to 1.9 full time equivalents.

Lesley joined as Manager in 2006, previous roles included PA at an electrical contractors, insurance underwriter and childminder. She has 3 sons and lives locally.

Tracy joined as finance officer in 2012, she took on extra hours in 2018 as the events coordinator. She took early retirement in 2022 but returned in March 2024 as the finance administrator. She is married with two sons.

Lisa joined the team in July 2022 having a background in finance and office administration, she is married with 2 sons.



Lesley Council, Manager, receiving a certificate in recognition of her service to the community of North Taunton from the Mayor of Taunton Councillor Vanessa Garside March 2025

VOLUNTEERS

Management costs are kept to a minimum through the use of volunteers for daily operation of the Community Centre. We have 24 regular volunteers and 19 occasional volunteers who gave a total of 3,270 hours of time during the year. In addition, 6 trustees gave 336 hours during the year. **This represents £44,029 of unpaid hours working on the minimum wage.**

We had 3 new volunteers, 1 volunteer attained their one-year certificate, 2 received their 5 year key ring, 2 received a 10-year pen set and 1 volunteer received their 15-year award receiving an engraved tankard. 14 of our regular volunteers live within the local area, our eldest volunteer is 89.

I absolutely love all the activities and events the Priorswood Community Centre offer. It's lovely watching all the community come together for chats/coffee/companionship. To all the staff and volunteers a massive well done.

Partners

Age UK Somerset	Somerset Community Credit Union
Avon & Somerset Police	Selworthy School Oakhill and Hazlebrook Campus
Citizens Advice Taunton	Sky College
Devon & Somerset Fire & Rescue	Spaeda
Everyone Active	Somerset Activity and Sports Partnership (SASP)
Friendship & Sons	Somerset Council
Get Set Services	Somerset Skills & Learning
Leonard Houlden Court (Housing & Care 21)	St Andrews Church
LiveWest Housing	St Peters Church
Lyngford Park Primary School	St Teresa of Lisieux Church
Lyngford Park Surgery	Taunton North Youth Club
Oakwood Church	Taunton Area Debt Advice
Priorswood Library	Taunton Street Pastors
Priorswood Primary School	Taunton Town Council
Pyrland School	Wellsprings Community Church
Read Easy Taunton and Wellington	Wellsprings Primary School
Rowbarton Church	Somerset Community Credit Union

OUR COMMUNITY

North Taunton is an area of multiple deprivation with one area being ranked as 20% most deprived in the country.

The total population of North Taunton is made up of, Rowbarton 5,000 with 2,250 households and Taunton North 10,502 with 4,619 households.

Both wards are made up of mainly white British with 12.2% classed as other ethnicities.

Council tenants make up 30% of the population with 1,507 Council owned properties. 10.4% of households have no access to a car or van. 2.6% are carers providing 20 hours or more compared to 2.1% across Somerset.

Around 30% of the population have either a long-term health condition or disability.

There is a great community spirit with the Community Centre being seen as the hub of the community.

We have 4 primary schools;

Lyngford Park Primary,

Wellsprings Primary,

Priorswood Primary and St
Andrews Primary School.

A secondary school: Pyrland School

A special educational needs school: Selworthy School with two campuses and Sky Academy for students in years 5 – 11 who have an EHCP.

POLICY REVIEW

The trustees have a robust system in place for reviewing policies and procedures which are reviewed in line with good practice.

The Governance Code, Health & Safety, Safeguarding and Data Protection are reviewed annually along with others that are either reviewed annually or as agreed at an executive meeting.

I would like to say how beautiful the community garden looks and to pass on my thanks for all the hard work your volunteers do in keeping it looking so nice.

Chair's Report by Paul Tooze

This year has again been a successful one for the Community Centre, and the positive impact it has in the North Taunton area. Looking back over my time as a trustee it is incredible how the Centre has changed and evolved over the years in order to meet the emerging needs and challenges faced by local residents. Whilst it is vital to change and grow, the Centre continues to be what it has been for many years - a safe and secure place where people can come simply to chat, have a coffee, and enjoy the company of others. The increased footfall this year is testament to both the new and the old.

I am grateful to both Somerset Council and Taunton Town Council for



maintaining their core funding grants and support for the summer activities in the park, especially when resource within local government is becoming extremely stretched. It is reassuring that both bodies recognise the huge value that the Centre brings, and their continued support is essential to our future. These grants, whilst most

welcome, need to be supplemented greatly through other charitable donations and funding streams.

This year we have placed a greater focus on monitoring in terms of funding successfully received and how we are progressing against budget.



I can report that the Charity's accounts are in good order and have been independently signed-off by our accountant. We have strong financial controls in place and policies are frequently reviewed. The trustees also have full oversight of our accounts. We are also moving with the times and even have a policy around Artificial Intelligence and its safe use!

We've been incredibly lucky to have a team of committed and knowledgeable trustees. Their expertise and thoughtful contributions ensure that the Charity is managed with care and professionalism, continuing to progress even in the face of challenges that arise. Each trustee brings a valuable set of skills, and I appreciate the time and dedication they invest. We are always looking to expand our team and are committed to building a team that reflects our community, so please contact us if you think you can add value as a trustee. In terms of trustee meetings, I am grateful to Fiona who has joined us as minute taker, an unenviable, but important role!

In addition to our trustees, our work is greatly enhanced by our partners and local organisations who have continued to collaborate throughout the year to deliver outstanding services, support, and activities across the community. I'd like to thank them for their contribution, and the outstanding services they deliver when they visit the centre.



Lastly, my heartfelt thanks go to Lesley, Tracy, Lisa, Lee-Anne, and all of our dedicated volunteers.

They remain the driving force behind the Centre, giving generously of their time and energy to support the residents of North Taunton. It is down to their continued efforts and the astounding groundwork which was put in by our beloved former Chair Sue Kilbey between 2009 and 2017, which has led to the fantastic and well-run Charity that we have today.



We look forwards to another positive year.



Managers' report by Lesley Council

This year we've seen the Community Centre grow into a real community hub with an increase in footfall and new groups added to our program.

We took stock of what was on offer and how we could move forward for the benefit of our community. As manager I attended many networking and funding meetings, these were both online and in person and proved very worthwhile with more partnership working and links formed.

We are always striving to offer more and found that there was a gap in what we offered and realised that, for those that wanted something different and were able to pay for it, we could offer workshops of an evening. This made even more use of the Community Centre and proved extremely popular. They ranged from canvas painting to resin art, felt making and Christmas wreath making; this enabled us to bring in new people to the Community Centre which in turn meant

they could see what we had to offer and how they could access support, if and when needed. We plan to continue with a program of monthly workshops well into 2025/26.





Unfortunately, after 23 years, we had to stop our weekly luncheon club, this was a sad day especially for all the volunteers who had helped for many years, but due to falling numbers, higher overheads and volunteers having to step away due to health issues, we had no option other than to close.

We continued with all of our other groups which have all seen a rise in people attending, on top of these we held various information mornings including the RSPCA offering free cat microchipping, the NHS offered covid vaccination drop ins and advice on bowel screening, we held a talk from John of the Museum of Somerset with a fantastic reminiscence session on the old fashioned sweets we used to eat as children.



The Village Agents donated a brand new school uniform which we gave out to parents in need and the foodbank supported us with emergency food parcels. Cooper Associates offered a monthly pension advice morning as well as Burnham & Weston Energy, who gave out freebies and advice on cutting energy costs. Our history group attended Hestercombe House and gardens finding out about how the house was used in the war.

The main event of our calendar was our summer activity days on Lyngford Park which proved even more popular than previously with many families attending each week. This year Rowbarton Food Pantry supported us with 400 picnic bags to give out to children, especially those on free school meals. We

were incredibly lucky with the weather and would like to thank all the stallholders,



advice stands and activities that took part.

To finish 2024 we held our Christmas market around the shopping precinct, again

we were

lucky with the

weather and increased the footfall by bringing the start time an hour earlier attracting those from local schools. I would like to thank the schools who brought students to sing carols around the Christmas

tree.

2025 started with planning and fundraising to enable us to carry out alterations to the inside of the Community Centre which we hope will be completed by the end of 2025.

I would like to take this opportunity to thank staff, volunteers, trustees and partners who have all worked tirelessly to make the Community Centre what it is today, without their continued support we would not have been able to offer so much to our community, which in turn has made North Taunton a better place to live and work.

BREAKDOWN OF SERVICE USERS

	2024/25	2023/24	2022/23
Cafe Customers	5991	5192	4591
Community Events	2835	3965	2240
Bric-a-Brac sales	2458	1934	1828
Scrabble Group	298	261	262
Circuits Exercise class	315	306	285
Lunch Club (stopped March 24)	0	299	461
General enquiries	420	528	434
Tai Chi Class	288	244	247
Digital support group	127	117	104
Knit, Natter & craft group	142	101	190

Citizens Advice (Ceased April 2024)	12	56	48
History Group	109	135	32
Somerset Council Benefits advisor (Ceased July 2024)	6	8	53
Cooking Group	31	13	17
Job Club (Ceased 2022)	0	0	6
Write2Read (Ceased April 2024)	0	7	48
Somerset Council Housing Advisor (ceased 2023)	0	0	8
Walking Group	12	23	0
Police	10	14	14
Credit Union	9	6	24
Creative Writers Group	60	41	49
Workshops	193	100	36
NHS & Health Related	45	11	70
Bereavement Support (Ceased 2023)	0	0	2
Menopause Support Group (Ceased January 25)	19	46	24
TOTAL SERVICE USERS	13380	13142	11073

Data shows a snapshot of users to the Community Centre.

There were 5,096 unique visits to our website.

There were 384,228 hits on our social media sites.

Thank you so much for the lovely food hamper you delivered before Christmas, it made me really happy.

DELIVERY PLAN: Business Plan 2023/2024				
	Objectives	Desired Outcomes	Measures and Timescale	Actual Outcome

1	Recruit and train volunteers and trustees. Offer training opportunities. Produce updates through meetings, newsletters and a volunteers' manual.	Open to all. Maintain volunteers. Reflect our community. Build self-confidence; use existing knowledge & skills, learn new skills, role satisfaction, seek employment, recognition through awards. Recruit professionally qualified volunteers for specific jobs.	Increased numbers. Numbers gaining paid employment.	24 regular volunteers, 19 Occasional. 6 trustees. 1 volunteer gained their 15 year award and received an engraved tankard.
2	Operate the Community Centre.	Gain funding to meet core costs. Maximum potential	Community Centre Usage	Footfall 13380
3	Host advice surgeries	Access to advice and support	On-going	Footfall 51
4	Maintain Hallmark 1 accreditation.	Maintain Hallmark 1 accreditation.	On-going	Hallmark 1 maintained.
5	To offer a collection facility for Credit Union	Offering people the opportunity to save	On-going	£704.40 saved
6	Organise weekly social groups. Scrabble Knit & natter	Offer a warm, friendly environment to socialise and enjoy activities facilitated by volunteers.	To be attended by a minimum of 5 people. To be selffunding	Footfall 440

7	Provide transport and a hot meal via a Lunch Club			Ceased March 2024 due to falling numbers and supervisor retiring
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8	Provide fitness classes. Circuits Tai chi Walking Group	Provide a venue and tutor. Collect and bank money. Move towards sustainable selffunding. Participants benefit from: • improved health and mobility • the opportunity for social interactions	To be attended by a minimum of 6 people each week.	Footfall of 615
9	Organise food, nutrition and cookery classes.	Teach basic skills. Provide education about diet and health. Participants experience improved health through: Increased understanding about healthy eating Gain confidence and develop new skills Participating in group learning sessions	A minimum of 4 people attending.	Footfall 31
10	Offer support with health & wellbeing. NHS sessions	Offer support Signposting Health information	On-going support	Footfall 64

11	Deliver open access community events aimed at young people. Raise funds to hold the events.	Access to experiences and activities that entertain, educate and provide diversionary activities aimed at reducing anti-social behaviour. Parents, grandparents and carers have opportunities to share experiences with their children, meet others and talk to a range of public service providers.	1 day events attended by a minimum of 30 young people. School holidays.	Footfall 2050
12	Work with schools and colleges to offer work experience.	Participate in a working environment, develop skills to add to their CVs.	Offer as many opportunities as possible.	
13	Organise educational groups; Digital support History Creative Writers	Gain knowledge and learn new skills, facilitated by volunteers and tutors.	To be attended by a minimum of 5 people. To be selffunding	Footfall 296

14	Organise • bazaars in Spring and Autumn • Christmas Market • World Book Day event • One off events	Raise awareness of the Community Centre. Recruit volunteers. Raise funds. Residents are able to: • learn about services on offer • find volunteering opportunities	To raise: • £750 from bazaars • £1000 from the Christmas Market.	Bazaars raised £1443.10 Christmas Market raised £1810.77 Footfall 978
		• buy items at low cost.		
15	Host Somerset Council community computer.	On-line access. Volunteer-assisted. Develop IT skills.	On-going.	
16	To be the voice of the community whilst staying politically neutral.	Enable those adversely affected by and concerned about current issues or changes to have their say and forward concerns to the appropriate agency.	On-going.	Concerns re-laid to those agencies concerned
17	Work in partnership with the North Taunton Development Group.	Residents benefit from the 'joined-up', inter-agency approach.	Timescale ongoing.	Attended North Taunton Development Group Meetings
18	To be dementia friendly.	Visitors greeted in a friendly and welcoming manner.	On-going	

19	1. Produce a community newsletter. 2. To hold information leaflets. 3. Signposting facility.	Residents are well informed of events, services and opportunities. Offer a signposting facility.	Spring, Summer and Winter	3000 hard copies produced and distributed. Electronic copies emailed
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Having an opportunity to distribute our museum ticket offers face-to-face is a great way to introduce the community to what we have to offer. Priorswood Community Centre has helped us reach many people over the last few years and they are a valued partner in our social prescribing project. The work done by the staff and volunteers is worthy of high praise. The support they offer is clearly invaluable



and the centre is very much the heart of the area.

Keep up the good work! John Somerset Museum

We would like to thank our funders, without their support the Community Centre would not be able to function.



**The Norman
Family Charitable Trust**





Foyle Fundation



Supported by Somerset Council



A Healthy and Caring Somerset

We would like to thank all those organisations and individuals who have generously supported the charity. North Taunton Partnership has continued to support many local residents who have benefitted from our services. Details of restricted grants are shown in the accounts.

RESERVES POLICY

The trustees are aware of their obligations under charity law and therefore set out the policy for the use of reserve funds. The intention in establishing this reserves policy is to ensure the continuation of the charity's normal activities through any medium-term shortfall in funding.

For the financial year to 31 March 2026, the trustee's policy is to maintain free reserves (defined as unrestricted reserves not invested in fixed assets) equivalent to 4 months' budgeted expenditure of £30,000

The trustees feel it is also prudent to have an additional reserve of £2,500 for any substantial unexpected and urgent need for which funding cannot be obtained in the necessary timeframe, giving a total reserve of £32,500.

Free reserves at 31 March 2024 were £36,139

FUTURE PLANS

A Business and Development Plan has been produced by the trustees setting out the objectives for the Partnership and Community Centre for the twelve months April 2025 to March 2026.

The trustees declare that they have approved the report as above and that they have paid due regard to the Charity Commissions guidance on public benefit.

Signed on behalf of the North Taunton Partnership's trustees

Paul Tooze Chairman

Date: 16th July 2025

Statement of financial activities for the year ended 31st March 2025
Receipt and Payments Account

Funds	Funds	Unrestricted 2025	Restricted 2024	Total	Total
Receipts					
Grants			76,750	76,750	41,822
Donations		1,652		1,652	2,295
Interest		912		912	1,066
Activities					
Community Centre Sales		10,854		10,854	10,178
Community Social		5,376		5,376	4,708
Education		812		812	521
Fundraising		1,450		1,450	1,621
Health & Wellbeing		2,934		2,934	4,360
Newsletter		1,285		1,285	1,189
Room Hire		1,086		1,086	2,272
Workshops		4,736		4,736	0
Other		491		491	156
Total Receipts		31,588	76,750	108,338	70,188
Payments					
Administration					
Staff Costs		25,086	31,324	56,410	51,260
Heat & Light		1,512	845	2,357	2,530
Phone & Internet		1,136	375	1,511	1,035
Water & Rates		449		449	368
Office Costs		4,303	1,094	5,397	6,295
Garden		276		276	328
Maintenance		1,143		1,143	0
Fees		80		80	60
Newsletter		811	785	1,596	2,017
Garage Rent		844		844	769
Volunteers		573		573	450
Activities					
Community Social		2,985	5,400	8,385	15,192
Education		177		177	13
Health & Wellbeing		0	4,460	4,460	7,465
Workshops		756	1,667	2,423	0
Total Payments		40,131	45,950	86,081	87,782
Surplus/(Deficit)		(8,543)	30,800	22,257	(17,594)
Cash Funds brought forward		44,682	4,000	48,682	66,276

Cash Funds carried forward	36,139	34,800	70,939	48,682
Analysis of Restricted Funds	Balance Bfwd	Receipts	Payments	Balance Cfwd
	£	£	£	£
Stan Vidler	0	400		400
ASDA Foundation	0	600		600
SCF Somerset Fund	0	2,300		2,300
SASP HHM	0	3,500	3,500	0
SASP Wages	0	1,050	1,050	0
SCF High Sheriff	1,500		1,500	0
Somerset Play Forum	0	5,000	0	5,000
Norman Family Trust	0	1,500	750	750
The Foyle Foundation	0	5,000	2,083	2,917
SCF Festive Fund	0	400	400	0
CAB Somerset	0	2,000		2,000
SCC Core	0	12,500	12,500	0
NS Trust	0	15,000	0	15,000
SCF Winter Grant	0	16,000	16,000	0
SCF Summerfield	0	5,000	1,667	3,333
SCF Accelerated Fund	0	3,000	3,000	0
Taunton Town Council	0	2,500	0	2,500
Tesco Groundworks	0	1,000	1,000	0
TTC Summer Activities	2,500		2,500	0
Total Restricted Funds	4,000	76,750	45,950	34,800

NOTES TO THE ACCOUNTS

Accounting Policies

Section 133 of the Charities Act 2011 permits a charity to prepare a receipts and payments account and a statement of assets and liabilities where gross income in the financial year does not exceed £250,000, therefore receipts and payments accounts and a statement of assets and liabilities has been prepared and presented for the year ended 31 March 2025; this is consistent with previous years.

All Income, including grants, is recorded when received. All Expenditure is recorded when paid.

NORTH TAUNTON PARTNERSHIP
INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES

I report on the accounts of North Taunton Partnership for the year ended 31st March 2025 which are set out on pages 2 to 3

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to;

- Examine the accounts under Section 145 of the 2011 Act
- To follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act, and
- To state whether particular matters have come to my attention

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes a consideration of any unusual issues or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that, in any material respect, the requirements

- To keep accounting records in accordance with section 130 of the 2011 Act and section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulation and
- To prepare accounts which accord with the accounting records, comply with the accounting requirements of 2011 Act and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Accounts Regulation.
- Has not been met or

No other matter has come to my attention in accordance with my examination to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Timothy Green FCMA 29 Beechwood Drive Crewkerne TA18 7BY
Date: 23rd June 2025



**Food Waste Carrymoor
at the summer activity
days**

**Volunteers selling
raffle tickets at the Christmas Market**





Members of the Quality and Performance Team in the Southwest with Lesley Council, Manager, and Pip Sheard, Garden Volunteer. The team lent a helping hand in the community garden.

Michelle Holt, team leader, said: "We were happy to make our small contribution to tidy up this lovely garden which is a place of beauty, reflection, and calm for the local community.

Priorswood Community Centre

**13-14 Priorswood Place Eastwick Road Taunton TA2 7JW 01823
353643**

Email: lesleycouncil@priorswoodcommunitycentre.co.uk

Facebook: www.Facebook.com/PriorswoodCommunityCentre

www.priorswoodcommunitycentre.co.uk



Accounts



NORTH TAUNTON PARTNERSHIP

ANNUAL REPORT

1st APRIL 2023

to

31st MARCH 2024



Registered Charity no.1078827

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MISSION STATEMENT

The Charity's objects are to promote charitable purposes for the benefit of the community of North Taunton and in particular the advancement of education, the promotion of health and the relief of poverty, sickness and distress

"If it wasn't for the community centre we would have nowhere to go"
John

APPOINTMENT OF TRUSTEES

The constitution governs the appointment of Trustees who are elected at the Annual General Meeting.

NAME	POSITION	ELECTED	RESIGNED
Paul Tooze	Trustee Chair	April 2011 September 2017	
Brenda Weston	Trustee	September 2016	May 2023
Mark Wood	Trustee	February 2019	
Andrew Glass	Trustee Treasurer	October 2020 February 2021	May 2023
Melanie Butt	Trustee	June 2021	
Gill Harrison	Trustee	September 2021	
Verity Underhill	Trustee	July 2022	
Jonathan Barter	Trustee	September 2023	
Jeanette Keech	Trustee	September 2023	

Paul has lived in Taunton for over 13 years and works at the United Kingdom Hydrographic Office. He represented the area as a district councillor before becoming a trustee.

Mark grew up in Priorswood. He works in software engineering and helps with youth and children's work at Wellsprings Community Church.

Gill worked in Education as a teacher, head teacher and SENCo before joining the WATCH project as a wellbeing course facilitator. She now works for Spark Somerset as part of The Open Mental Health Community Engagement Project and chairs Taunton Food and Support Alliance.

Verity lives locally and trained as a mental health nurse with the NHS, then in the private sector as an area manager with the responsibility for staff appointment and retention for 6 nursing homes. She volunteers in the community centre one morning a week on reception.

Mel has lived in North Taunton for over 25 years and has a background in administration. She volunteered in the community centre before becoming a Trustee.

Jonathan lives in a local village and is head of history at Pyrland Secondary School.

Jeanette lives locally and had a career in marketing and public relations within the aviation and drinks industries, followed by a term as trustee of Age UK Somerset and director of Crimestoppers West of England. Becoming governor of a sixth form college and appointed as Non-Executive Director at Musgrove Park Hospital. Currently chair of the Lyngford Park GP patient group and governor of Somerset NHS Foundation Trust.

STAFF

Lesley Council – Manager

lesleycouncil@priorswoodcommunitycentre.co.uk

Tracy Wood – Finance Administrator

tracywood@priorswoodcommunitycentre.co.uk

Lisa Herd – Office Administrator & Activities Coordinator

lisa@priorswoodcommunitycentre.co.uk

Lee-Anne Dew – Cleaner

All staff work part time and equate to 1.9 full time equivalents.

Lesley joined as Manager in 2006, previous roles included PA at an electrical contractors, insurance underwriter and childminder. She has 3 sons and lives locally.

Tracy joined as finance officer in 2012, she took on extra hours in 2018 as the events coordinator, she took early retirement in 2022 but returned in March 2024 as the finance officer. She is married with two sons.

Lisa joined the team in July 2022 having a background in finance and office administration, she is married with 2 sons.

“Keep doing what you are doing” 😊
NHS Somerset Integrated Care Board

VOLUNTEERS

Management costs are kept to a minimum through the use of volunteers for daily operation of the Community Centre. We have 38 regular volunteers and 8 occasional volunteers who gave a total of 4063 hours of time during the year. In addition, 7 Trustees gave 336 hours during the year. **This represents £54547.60 of unpaid hours working on the minimum wage.**

We had 1 new volunteer, 6 attained their one-year certificate, 1 received their 5 year key ring, 1 a 10 year pen set and 1 volunteer attained their 15-year award receiving an engraved vase. 30 live within the local area, our eldest volunteer is 89.

Partners

Age UK Somerset	Somerset Community Credit Union
Avon & Somerset Police	Selworthy School Oakhill and Hazlebrook Campus
Citizens Advice Taunton	Sky College
Devon & Somerset Fire & Rescue	Spaeda
Everyone Active	Somerset Activity and Sports Partnership (SASP)
Friendship & Sons	Somerset Council
Get Set Services	Somerset Skills & Learning
Leonard Houlden Court (Housing & Care 21)	St Andrews Church
LiveWest Housing	St Peters Church
Lyngford Park Primary School	St Teresa of Lisieux Church
Lyngford Park Surgery	Taunton North Youth Club
North Taunton One Team	Taunton Area Debt Advice
Oakwood Church	Taunton Street Pastors
Priorswood Library	Taunton Town Council
Priorswood Primary School	Wellsprings Community Church
Pyrland School	Wellsprings Primary School
Read Easy Taunton and Wellington	Zing Somerset
Rowbarton Church	Somerset Community Credit Union

OUR COMMUNITY

North Taunton is an area of multiple deprivation with one area being ranked as 10% most deprived in the country.

The total population of the two wards in North Taunton is just under 22,000 and is made up of mainly white British with 12.2% classed as other ethnicities. Council tenants make up 30% of the population with 1507 Council owned properties.

10.4% of households have no access to a car or van.

2.6% are carers providing 20 hours or more compared to 2.1% across Somerset.

Around 30% of the population have either a long-term health condition or disability.

North Taunton has a great community spirit with the Community Centre being seen as the hub of the community.

We have 4 primary schools;
Lyngford Park Primary,
Wellsprings Primary,
Priorswood Primary and
St Andrews Primary School.

A secondary school: Pyrland School

A special educational needs school: Selworthy School with two campuses and Sky Academy for students in years 5 – 11 who have an EHCP.

POLICY REVIEW

The trustees have a robust system in place for reviewing policies and procedures which are reviewed in line with good practice.

The Governance Code, Health & Safety, Safeguarding and Data Protection are reviewed annually along with others that are either reviewed annually or bi-annually at an executive meeting.

“The newsletter is very well presented and has proved a valuable resource for staff, patients and visitors to the hospice”.

St Margarets Hospice – Sunflower Centre

Chair's Report by Paul Tooze

I am pleased to report that the Community Centre has had another successful year and continues to be a vital hub within the North Taunton area. We have continued to explore new activities and classes aimed at a range of age groups. Our aim is always to provide a good mix of enjoyment, education and positive health outcomes. Our seasonal bazaars and Christmas Market have helped to raise much needed funds, and more importantly have offered entertainment for Priorswood residents. Our now well established Summer events in the park, again offered free fun for families and young children during the school holidays.



It would be amiss not to mention that the identification and securing of adequate funding in order to provide all the activities we would like to of had, has been challenging. The severe financial situation being experienced at the Somerset Unitary Council has also started to have an affect both in terms of funding available and the number of surgeries that take place. A significant number of staff hours needed to be allocated to complete funding bids, and this of course occupies time that could be spent working within the centre and interacting with visitors.

On a more positive note, the new Taunton Town Council was established this year, following elections in May, and their initial impact has been very positive, with grant funding being made available, and officers responding very quickly to our questions and issues. It is worth noting that from next year that it will be the Town Council, not the Somerset Unitary Council who will be responsible for Lyngford Park, where we hold our Pride In Priorswood Summer events.



Whereas the Jubilee Park in front of the centre will continue to be leased by us, under the ownership of the Unitary body. We are very fortunate to have Tom Deakin and Lee Baker as local councillors who are both very supportive of the Centre, and North Taunton as a whole.



This year, as always, I have been extremely fortunate to have been supported by a marvellous team of trustees. Across the year they have spent many unpaid hours ensuring that the charity has a robust level of governance and that it continues to be a very well-run Charity. I would like to thank them for their dedication and time, they each bring their own skills and make a unique contribution. We are always seeking to add to our team, so if you are reading this, and believe you can offer value in a trustee role, then please do get in touch.

I am eternally grateful to the Centre's core team of staff. Lesley, Tracy and Lisa, all provide a high level of commitment, professionalism and hard work throughout the year, managing issues day-to-day, and also ensuring our future events are planned and delivered successfully.

Lastly a huge thank-you to all of our volunteers who offer up their spare time to ensure that the centre operates smoothly and is a safe and welcoming place to visit. Without them the centre would not be able open its doors!

I am sure that whatever challenges are faced in the future, that we have the right team of staff onboard to see us through.

Paul

Managers' report by Lesley Council

This year has been a year of changes, we've seen many of our surgeries withdrawn, this has been mainly down to either the reorganisation of Somerset Council or funding cuts, this has left us taking stock and looking at different ways we can serve our community in the future with the resources we have.

We held various additional workshops including budgeting, reminiscence with the Museum of Somerset and health and wellbeing workshops. We started a walking group for those that are less mobile and just wanting to get out and meet likeminded people. We linked with the Recovery College who came and

ran sessions and our history group attended Hestercombe House and Gardens working with their historian to discover local knowledge to add to their archive.

We held our Spring and Autumn bazaars which brought in additional funding and gave local residents the opportunity to purchase clothes and household items at very low costs.



The highlight of the year was the Kings Coronation Event in May where we held a cream tea in the community garden and invited all of our volunteers, group members and regular users of the community centre, the weather just about held and everyone enjoyed the afternoon.

I was lucky enough to be invited to attend the Coronation concert in Windsor Castle which was a truly amazing experience and one that I shared with my son.



With grant funding from the National Lottery we were able to purchase a trailer which enabled us to safely move equipment from our garden for the summer activity days and our Christmas market, this proved invaluable and made life so much easier.

The summer activity days proved very popular again with many new stalls and activities on offer, children tried out various activities and learnt new skills, parents enjoyed the time in the sun and Grandparents got some well-earned rest from childcare duties in the home.



Our lunch club had a wonderful day out to Minehead and enjoyed a roast lunch in a local garden centre, some walked along the sea front while others, with support from volunteers, enjoyed the shops.

To end 2023 we held our annual Christmas Market which was enjoyed by all, various craft stalls attended selling everything from knitted hats to cakes and jewellery. Father Christmas spent the evening greeting everyone and handing out gifts to the children, such a wonderful event with so many happy smiling faces.



2024 did not have such a good start as we lost one of our longest serving volunteers who passed away unexpectedly after 16 years volunteering in the

community centre and tending the community garden, she will be greatly missed by all of us and a real loss to the community centre.

As we moved into the new year, we welcomed back Tracy as our finance officer who had worked with us previously and returned after a two-year break, this meant we could look to the future with a fantastic band of volunteers and a strong staff team.

Thank you to everyone that has supported us over the year, to our funders, partners and especially our loyal service users.

“Thank you again for your time today. What an incredible place and people you have there, it felt like such a safe and valuable space for people”. Amanda, Watch Project

BREAKDOWN OF SERVICE USERS

	2023/24	2022/23	2021/22
Covid-19 (Ceased April 23)	0	0	155
Zoom Socials (Ceased April 23)	0	0	114
Cafe Customers	5192	4591	3165
Events	3965	2240	859
Bric-a-Brac sales	1934	1828	2006
Scrabble Group	261	262	123
Circuits Exercise class	306	285	300
Lunch Club	299	461	456
General enquiries	528	434	1205
Tai Chi Class	244	247	222
Dominoes & Games Group (Ceased 2022)	0	0	15
Digital support group	117	104	32
Knit, Natter & craft group	101	190	106

Citizens Advice	56	48	10
History Group	135	32	39
Thursday Talks (Ceased April 23)	0	0	36
Somerset Council Benefits advisor	8	53	8
Cooking Group	13	17	23
Job Club (Ceased 2022)	0	6	1
Write2Read	7	48	24
Somerset Council Housing Advisor (ceased 2023)	0	8	0
Health Walks (Started 2023)	23	0	0
Police	14	14	6
Credit Union	6	24	21
Creative Writers Group	41	49	16
Workshops	100	36	0
NHS & Health Related	11	70	128
Bereavement Support (Ceased 2023)	0	2	37
Menopause Support Group (Started January 2023)	46	24	0
TOTAL SERVICE USERS	13142	11073	9107

Data shows a snapshot of users to the Community Centre.

There were 3445 unique visits to our website.

There were 228.788 hits on our social media sites.

2021/22 numbers decreased due to the Corona Virus Pandemic

DELIVERY PLAN: Business Plan 2023/2024

	Objectives	Desired Outcomes	Measures and Timescale	Actual Outcome
1	Recruit and train volunteers and trustees. Offer training opportunities. Produce updates through meetings, newsletters and a volunteers	Open to all. Maintain volunteers. Reflect our community. Build self-confidence; use existing knowledge & skills, learn new skills, role satisfaction, seek employment, recognition through awards.	Increased numbers. Numbers gaining paid employment.	38 volunteers. 7 trustees. 1 volunteer gained their 15 year award and received an engraved vase.

	manual.	Recruit professionally qualified volunteers for specific jobs.		
2	Operate the Community Centre.	Gain funding to meet core costs. Maximum potential	Community Centre Usage	Footfall 13142
3	Host advice surgeries	Citizens Advice SW&T Benefits Police Access to advice and support	All surgeries to be held.	Footfall 78
4	Maintain Hallmark 1 accreditation.	Maintain Hallmark 1 accreditation.	Ongoing.	Hallmark 1 maintained.
5	To offer a collection facility for Credit Union	Offering people the opportunity to save	Ongoing	£1,146.90 saved
6	Organise weekly social groups. Scrabble Knit & natter	Offer a warm, friendly environment to socialise and enjoy activities facilitated by volunteers.	To be attended by a minimum of 5 people. To be self-funding	Footfall 362
7	Provide transport and a hot meal via a Lunch Club	Provide a hot meal. Sufficient volunteers. Transport. Outing once a year. Collect and bank the money. Move towards sustainable self-funding. Residents benefit from: Regular nutritious, affordable hot meal in a friendly environment Opportunities for social interaction	To be attended by a minimum of 10 people. One outing a year Timescale ongoing	Footfall of 299 Outing to Minehead in July
8	Provide fitness	Provide a venue and	To be attended	Footfall of 573

	classes. Circuits Tai chi Walking Group	tutor. Collect and bank money. Move towards sustainable self-funding. Participants benefit from: • improved health and mobility • the opportunity for social interactions	by a minimum of 6 people each week.	
9	Organise food, nutrition and cookery classes.	Teach basic skills. Provide education about diet and health. Participants experience improved health through: Increased understanding about healthy eating Gain confidence and develop new skills Participating in group learning sessions	A minimum of 6 people attending.	Footfall 13
10	Offer support with health & wellbeing. Menopause Group NHS sessions	Offer support Signposting Social, health and fitness groups	Ongoing support	Footfall 57
11	Deliver open access community events aimed at young people. Raise funds to hold the events.	Access to experiences and activities that entertain, educate and provide diversionary activities aimed at reducing anti-social behaviour. Parents, grandparents and carers have opportunities to share	1 day events attended by a minimum of 30 young people. School holidays.	Footfall 3000

		experiences with their children, meet others and talk to a range of public service providers.		
12	Work with schools and colleges to offer work experience.	Participate in a working environment, develop skills to add to their CVs.	Offer as many opportunities as possible.	1 College student 2 weeks work experience
13	Organise educational groups; Digital support History Writers	Gain knowledge and learn new skills, facilitated by volunteers and tutors.	To be attended by a minimum of 5 people. To be self-funding	Footfall 300
14	Organise • bazaars in Spring and Autumn • Christmas Market • World Book Day event • One off events	Raise awareness of the Community Centre. Recruit volunteers. Raise funds. Residents are able to: • learn about services on offer • find volunteering opportunities • buy items at low cost.	To raise: • £750 from bazaars • £1000 from the Christmas Market.	Bazaars raised £1012.19 Christmas Market raised £1808.70 24 Stallholders. World Book Day raised £48.92 sold 245 books Footfall 1065
15	Host Somerset Council community computer.	On-line access. Volunteer-assisted. Develop IT skills.	Recruit and train volunteers Timescale – ongoing.	
16	To be the voice of the community whilst staying politically neutral.	Enable those adversely affected by and concerned about current issues or changes to have their say and forward concerns to the	Ongoing.	Concerns re-laid to those agencies concerned

		appropriate agency.		
17	Work in partnership with the North Taunton One Team and North Taunton Development Group.	To work with the coordinator to exchange information. Residents benefit from the 'joined-up', inter-agency approach.	Timescale ongoing.	Attended North Taunton Development Group Meetings
18	To be dementia friendly.	Visitors greeted in a friendly and welcoming manner.	On-going	
19	1. Produce a community newsletter. 2. To hold information leaflets. 3. Signposting facility.	Residents are well informed of events, services and opportunities. Offer a signposting facility.	Spring, Summer and Winter	3000 hardcopies produced and distributed. Electronic copies emailed



Lunch Club Outing

Summerfield
Builders grant
presentation



Brad comes in daily for a
coffee and chat

*"I have only met you all twice but I felt so at home today. Thank you for
creating such a lovely welcoming group" Menopause Group*

**We would like to thank our funders, without their support the
Community Centre would not be able to function.**



**Somerset
Community
Foundation**



McCarthy Stone,
Life, well lived



Magdalene Hospital Trust



The National Lottery

Somerset Council

We would like to thank all those organisations and individuals who have generously supported the charity. North Taunton Partnership has continued to support many local residents who have benefitted from our services. Details of restricted grants are shown in the accounts.

RESERVES POLICY

The Trustees are aware of their obligations under charity law and therefore set out the policy for the use of reserve funds. The intention in establishing this reserves policy is to ensure the continuation of the charity's normal activities through any medium-term shortfall in funding.

For the financial year to 31 March 2024, the trustees' policy is to maintain free reserves (defined as unrestricted reserves not invested in fixed assets) equivalent to 4 months' budgeted expenditure, approximately £25,000. The trustees feel it is also prudent to have a reserve of £2,500 for any substantial unexpected and urgent need for which funding cannot be obtained in the necessary timeframe. Free reserves at 31 March 2024 were £44,682 (2023 £56,316).

FUTURE PLANS

A Business and Development Plan has been produced by the Trustees setting out the objectives for the Partnership and Community Centre for the twelve months April 2024 to March 2025.

The Trustees declare that they have approved the report as above and that they have paid due regard to the Charity Commissions guidance on public benefit.

Signed on behalf of the North Taunton Partnership's trustees

Paul Tooze Chairman

Date: 14th August 2024

NOTH TAUNTON PARTNERSHIP
Statement of financial activities for the year ended 31st March 2024
Receipt and Payments Account

	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Receipts				
Grants				
Grants		41,822	41,822	46,018
Donations	2,295		2,295	705
Interest	1,066		1,066	393
Activities				
Community Centre Sales	10,178		10,178	8,053
Community Social	4,708		4,708	4,108
Education	521		521	670
Fundraising	1,621		1,621	802
Health and Well being	4,360		4,360	5,291
Newsletter	1,189		1,189	882
Room Hire	2,272		2,272	3,576
Other	156		156	750
Total Receipts	28,366	41,822	70,188	71,248
Payments				
Administration				
Staff Costs	27,030	24,230	51,260	47,020
Heat and Light	2,530		2,530	2,712
Phone and Internet	1,035		1,035	1,081
Water and Rates	368		368	579
Office Costs	3,834	2,461	6,295	2,816
Garden	328		328	6,559
Maintenance			0	1,538
Fees	60		60	322
Newsletter	159	1,858	2,017	2,481
Garage Rent	769		769	809
Volunteers	450		450	503
Covid Expenses			0	25
Activities				
Community Social	2,784	12,408	15,192	9,232
Education	0	13	13	81
Health & Wellbeing	593	6,872	7,465	8,372
Total Payments	39,940	47,842	87,782	84,130
Surplus/(Deficit)	(11,574)	(6,020)	(17,594)	(12,882)
Cash Funds brought forward	56,256	10,020	66,276	79,218
Cash Funds carried forward	44,682	4,000	48,682	66,336
Analysis of Restricted Funds	Balance Bfwd £	Receipts £	Payments £	Balance Cfwd £
Magdalene Trust	2,000		2,000	0
Open Mental Health	3,020		3,020	0
SCF High Sheriff	1,500	1,500	1,500	1,500
SW&T	500		500	0
SW&T Youth Initiative Fund	3,000		3,000	0
National Lottery Community Fund		7,600	7,600	0
SCF Crime Commissioners		5,000	5,000	0
Jazz Apples		100	100	0
SCC Core		14,500	14,500	0
TTC - Mental Health		2,458	2,458	0
SCC PIP		500	500	0
SCF Summerfield		5,000	5,000	0
SCF Cost of Living Crisis		2,342	2,342	0
McCarthy Stone Xmas		322	322	0
TTC - Summer Activities		2,500		2,500

NOTES TO THE ACCOUNTS

Accounting Policies

Section 133 of the Charities Act 2011 permits a charity to prepare a receipts and payments account and a statement of assets and liabilities where gross income in the financial year does not exceed £250,000, therefore receipts and payments accounts and a statement of assets and liabilities has been prepared and presented for the year ended March 31st 2024; this is consistent with previous years.

All Income, including grants, is recorded when received.

All Expenditure is recorded when paid.

Outing to art
workshop



*"Thanks for sending your excellent Report, which I will circulate to all our trustees. The whole programme looked very worthwhile and impressive that you were able to lay on so many activity days. You were clearly meeting a real need". Magdalen Hospital Trust_*

NORTH TAUNTON PARTNERSHIP
INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES

I report on the accounts of North Taunton Partnership for the year ended 31st March 2024 which are set out on pages 2 to 3

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to;

- Examine the accounts under Section 145 of the 2011 Act
- To follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act, and
- To state whether particular matters have come to my attention

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes a consideration of any unusual issues or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that, in any material respect, the requirements

- To keep accounting records in accordance with section 130 of the 2011 Act and section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulation and
- To prepare accounts which accord with the accounting records, comply with the accounting requirements of 2011 Act and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Accounts Regulation.
- Has not been met or

No other matter has come to my attention in accordance with my examination to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in blue ink, appearing to read 'Timothy Green', with a long horizontal line extending to the right.

Timothy Green FCMA
29 Beechwood Drive
Crewkerne
TA18 7BY

Date: 9th August 2024

Priorswood Community Centre
13-14 Priorswood Place
Eastwick Road
Taunton
TA2 7JW
01823 353643

Email: lesleycouncil@priorswoodcommunitycentre.co.uk

Facebook: www.Facebook.com/PriorswoodCommunityCentre

www.priorswoodcommunitycentre.co.uk

Accounts



NORTH TAUNTON PARTNERSHIP

ANNUAL REPORT

1st APRIL 2022

to

31st MARCH 2023



Registered Charity no.1078827

NORTH TAUNTON PARTNERSHIP
ANNUAL REPORT 2022/2023
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MISSION STATEMENT

The Charity's objects are to promote charitable purposes for the benefit of the community of North Taunton and in particular the advancement of education, the promotion of health and the relief of poverty, sickness and distress

*"A very, very good evening!!
Thank you for organising such an excellent course" Family History*

APPOINTMENT OF TRUSTEES

The constitution governs the appointment of Trustees who are elected at the Annual General Meeting.

NAME	POSITION	ELECTED	RESIGNED
Paul Tooze	Trustee Chair	April 2011 September 2017	
Libby Lisgo	Trustee	November 2011	September 2021
Chris Mitchell	Trustee Vice Chair	December 2013 September 2017	January 2022
Catherine Berry	Trustee	September 2014	July 2021
Brenda Weston	Trustee	September 2016	
Paul Cram	Trustee	September 2017	May 2020
Angela Bolitho	Trustee	February 2020	September 2020
Mark Wood	Trustee	February 2019	
Simon Clarke	Trustee	September 2020	October 2022
Andrew Glass	Trustee Treasurer	October 2020 February 2021	
Carolynn Coleman	Trustee	September 2021	May 2022
Melanie Butt	Trustee	June 2021	
Gill Harrison	Trustee	September 2021	
Verity Underhill	Trustee	July 2022	

Paul has lived in Taunton for over 13 years and works at the United Kingdom Hydrographic Office. He represented the area as a district councillor before becoming a trustee.

Brenda grew up in Priorswood, as a mature student gained an Honours Degree in Social Policy. This led to a career in policy research and evaluation projects. She represented the community as a district and county councillor.

Mark grew up in Priorswood. He works in software engineering and helps with youth and children's work at Wellsprings Community Church.

Gill worked in Education as a teacher, head teacher and SENCo before joining the WATCH project as a wellbeing course facilitator. She now works for Spark Somerset as part of The Open Mental Health Community Engagement Project and chairs Taunton Food and Support Alliance.

Verity lives locally and trained as a mental health nurse with the NHS, then in the private sector as an area manager with the responsibility for staff

appointment and retention for 6 nursing homes. She volunteers in the community centre one morning a week on reception.

Mel has lived in North Taunton for over 25 years and has a background in administration. She volunteered in the community centre before becoming a Trustee.

Andrew lives in North Taunton and has spent his working life as an accountant, he also has the role of treasurer at a local church.

STAFF

Lesley Council – Manager

lesleycouncil@priorswoodcommunitycentre.co.uk

Anita Scovell – Finance Administrator

anita@priorswoodcommunitycentre.co.uk

Lisa Herd – Office Administrator & Activities Coordinator

lisa@priorswoodcommunitycentre.co.uk

Lee-Anne Dew – Cleaner

All staff work part time and equate to 1.9 full time equivalents.

Lesley joined as Manager in 2006, previous roles included PA at an electrical contractors, insurance underwriter and childminder whilst her 3 sons were young, she lives locally and enjoys various hobbies.

Anita joined as a volunteer in 2016 taking on the role as finance administrator in January 2022 after studying throughout the covid pandemic, she lives locally and has 3 sons.

Lisa joined the team in July 2022 having a background in finance and office administration, she is married with 2 sons.



VOLUNTEERS

Management costs are kept to a minimum through the use of volunteers for daily operation of the Community Centre. We have 39 volunteers who gave 3577 hours of time during the year. In addition, 8 Trustees gave 728 hours during the year. **This represents £44,858 of unpaid hours.**

We had 4 new volunteers, 2 volunteers attained 15-year awards receiving an engraved vase. 29 live within the local area, our eldest volunteer is 86.

PARTNERSHIP MEMBERS

Age UK Somerset	Avon & Somerset Police
Christians Against Poverty/Vineyard Church	Citizens Advice Taunton
Devon & Somerset Fire & Rescue	Everyone Active
Friendship & Sons	Get Set Services
	Leonard Houlden Court (Housing & Care 21)
LiveWest Housing	Lyngford Park Primary School
Lyngford Park Surgery	North Taunton One Team
Oakwood Church	Priorswood Library
Priorswood Primary School	Read Easy Taunton and Wellington
Rowbarton Church	Selworthy School Oakhill and Hazlebrook Campus
Sky College	Somerset Activity and Sports Partnership (SASP)
Somerset Advice Network	Somerset Community Credit Union
Somerset County Council	Somerset Skills & Learning
	Somerset West and Taunton Council
Spaeda	St Andrews Church
St Peters Church	St Teresa of Lisieux Church
Taunton Academy	Taunton Area Debt Advice
Taunton North Youth Club	Taunton Street Pastors
Wellsprings Community Church	Wellsprings Primary School
Zing Somerset	

"I want to say a big thank you for all your hard work and dedication to the community, I know how hard it all is" Manager Priorswood Coop

OUR COMMUNITY

North Taunton is an area of multiple deprivation with one area being ranked as 10% most deprived in the country.

There is a great community spirit with the Community Centre being seen as the hub of the community.

The population of North Taunton is just under 22,000 and is made up of mainly 90% white British.

Council tenants make up 30% of the population with 1507 Council owned properties.

10.4% of households have no access to a car or van.

Around 30% of the population have either a long-term health condition or disability.

We have 4 primary schools;
Lyngford Park Primary,
Wellsprings Primary,
Priorswood Primary and
St Andrews Primary School.

A secondary school: The Taunton Academy.

A special educational needs school: Selworthy School with two campuses and Sky Academy for students in years 5 – 11 who have an EHCP.

POLICY REVIEW

The trustees have a robust system in place for reviewing policies and procedures which are reviewed in line with good practice.

The Governance Code, Health & Safety, Safeguarding and Data Protection are reviewed annually along with others that are either reviewed annually or bi-annually at an executive meeting.

“After being alone and not being able to go out the first place I came to was the community centre” Young Mum

Chair's Report by Paul Tooze

Over the past year the Community Centre has continued to provide many classes and activities which have helped, educated, and entertained a wide variety of residents. This has ensured that the charity has managed to meet the majority of its objectives laid out in our delivery plan. The 'Pride in



Priorswood' events were again delivered in Lyngford Park during the Summer holidays. These events are now firmly established in the North Taunton calendar and provide wonderful days for both children and their parents.

Within this Annual Report, you will be able to read about many of the things that the Community Centre does to support and

improve the local area. You can also read wonderful testaments given by a variety of people who have worked with or been assisted by our charity. These messages reveal just how important the Centre is. We continue to be supported by many volunteers, giving up their time free of charge to enable us to open our doors on a daily basis. As you can see volunteer hours now equate to the equivalent of £44,858 in paid work, a quite phenomenal amount!



This year we have seen significant changes in the structure of local Government, with the establishing of a new unitary council for the whole of Somerset, and as a result, the disbanding of the Somerset West and Taunton Council. Although having a limited lifespan, I would like to thank SW&T for all of the engagement and funding they have provided to the Centre over the past 3 years and seek to forge an equally strong relationship with the unitary authority.

Similarly, looking forward to next year, we will be hoping to work closely with the new Taunton Town Council, which will be in place after elections in May, and especially the councillors who are elected to represent the North Taunton area.

As Chair, I am fortunate to have been supported by a marvelous team of trustees who have a lot of experience and insight. I would like to thank them for their dedication and time. They each bring their own skills and make a unique contribution to the team.

Finally, as always, I am eternally grateful to the Centre's staff; Lesley, Anita, Lisa and Lee-Anne, for their total commitment and hard work. It is great that we now have new staff working alongside and learning from Lesley, who is passing on her invaluable knowledge and experience garnered over many years.

I look forward to another productive year supporting the local community.



I look forward to coming to the community centre. I do not know what I would do if it was not here.



I read your newsletter page to page as it's so interesting.



Managers report by Lesley Council

This year has been a particularly busy year and although we've seen a gradual recovery from the pandemic the effects of the cost-of-living crisis has not only hit the Community Centre with increased utility bills but also our community as a whole.

We've been busier than ever helping people contact their energy providers and support agencies, giving out food parcels and offering household items free or at low cost to those in real need.



We continued to form links with more partner agencies and have been lucky enough to secure funding through the Open Mental Health Alliance to reach out to those that need that extra support when their health and wellbeing has been impacted, as part of the project we started a menopause support group and through the tears and frustrations of having no one to turn to we have been able to support those ladies.

All of our groups are now up and running again with new groups been added to the program, our summer activity days took place this year and were a great success with families enjoying the activities in the sunshine.



We had 4 new volunteers replacing 4 that left through employment, retirement or ill health, ladies from the Inner Wheel have been supporting us making teas and helping at events, this has been a real boost to the day to day running of the Centre and I would like to extend my thanks to all the ladies. 2 volunteers received their 15-year award and gift. When volunteers stay that long you know that they feel supported and enjoy what they do, which is lovely to see, thank you to our amazing team of volunteers, without them the community centre would not be the place it is today.

July saw Lisa, a new member of staff, join the team taking on the role of Events and Activities Coordinator, meaning that we are now able to offer more to the community through these increased staff hours.

In March I attended a thanksgiving ceremony at The Minster and received a certificate of thanks for services to the community from Councillor Hazel Prior-Sankey.



I would like to take this opportunity to thank everyone for their support, especially our funders as without their continued support the Community Centre would not be here to empower and serve our community.

We look forward to a positive, active, and happy year ahead.



"Just wanted to say thanks so much for letting us come along today and for looking after us! It was brilliant to meet the people in your community and we're really inspired by what you're doing for them".
Dr Natalie Whitehead, Exeter Science Centre

BREAKDOWN OF SERVICE USERS

	2022/23	2021/22	2020/21
Covid-19 (Ceased April 23)	0	155	4669
Zoom Socials (Ceased April 23)	0	114	54
Cafe Customers	4591	3165	0
Events	2240	859	0
Bric-a-Brac	1828	2006	0
Scrabble & Games Group	262	123	0
Circuits	285	300	263
Lunch Club	461	456	0
General enquiries	434	1205	23
Tai Chi Class	247	222	245
Dominoes & Games Group (Ceased 2022)	0	15	0
Computer Group	104	32	0
Knit & Natter	190	106	0
Citizens Advice Taunton	48	10	0
History Group	32	39	0
Thursday Talks (Zoom) (Ceased April 23)	0	36	34
Somerset West & Taunton Benefits advisor	53	8	0
Cooking Group	17	23	0
Job Club (Ceased 2022)	6	1	0
Write2Read	48	24	0
Somerset West & Taunton Housing Advisor (restarted January 2023)	8	0	1
Health Walks suspended	0	0	0
Police	14	6	0
Credit Union	24	21	0
Creative Writers Group	49	16	0
Workshops	36	0	0
NHS & Health Related	70	128	0
Bereavement Support (Ceased 2023)	2	37	0
Community Computer (Stats no longer sent by SWT Council)	0	0	0
Menopause Support Group (Started January 2023)	24	0	0
TOTAL SERVICE USERS	11073	9107	5,289

***Data shows a snapshot of users to the Community Centre.**

There were 6562 unique visits to our website in 2022-2023.

There were 93808 hits on our social media sites

2020 to 2022 numbers decreased due to the Corona Virus Pandemic

**DELIVERY PLAN:
Business Plan 2022/2023**

	Objectives	Desired Outcomes	Measures and Timescale	Actual Outcome
1	Recruit and train volunteers and trustees to meet the needs of the service. Offer training opportunities. Produce updates through meetings, newsletters and a volunteers manual.	Recruitment is open to all. Maintain enough volunteers to deliver our services. Reflect our community. Are able to: build self-confidence; use existing knowledge & skills, learn new skills, job satisfaction, seek employment, recognition through awards. Recruit professionally qualified volunteers for specific jobs.	Increased numbers. Numbers gaining paid employment.	39 volunteers. 8 trustees. 2 volunteers gained their 15 year award and received an engraved vase.
2	Operate the Community Centre.	Gain funding to meet core costs. Maximum potential	Community Centre Usage	Footfall 11073
3	Host advice surgeries	Citizens Advice SW&T Benefits SW&T Housing Police Residents have access to advice and support	All surgeries to be held.	Footfall 123
4	Maintain Hallmark 1 accreditation.	Maintain Hallmark 1 accreditation.	Ongoing.	Hallmark 1 maintained.

5	Provide transport and a hot meal via a Lunch Club	Provide a hot meal. Ensure sufficient volunteers. Ensure transport is available. Outing once a year. Collect and bank the money. Move towards sustainable self-funding. Residents benefit from: • A regular nutritious, affordable hot meal in a friendly environment • Opportunities for social interaction	To be attended by a minimum of 10 people. One outing a year Timescale ongoing	Footfall of 461 Outing to Watchet in July
6	Provide fitness classes.	Provide a venue and tutor. Collect and bank the money. Move towards sustainable self-funding. Participants benefit from: • improved health and mobility • the opportunity for social interactions	To be attended by a minimum of 6 people each week.	Footfall of 560
7	To organise food, nutrition and cookery classes.	Teach basic skills. Provide education about diet and health. Participants experience improved health through: • increased understanding	A minimum of 6 people attending.	Footfall 17

		about healthy eating • gain confidence and develop new skills • participating in group learning sessions		
8	Offer support with mental health	Work in partnership with the Open Mental Health Alliance to; • To offer support • Guidance • Signposting • Social, health and fitness groups	Set up new groups. Numbers attending. Referrals made.	504 Letters sent out through Lyngford Park Doctors Surgery. Menopause support group started January 2023, 24 attendees. Signposting
9	1 Deliver open access community events aimed at young people 2. Raise funds to hold the events.	Access to experiences and activities that entertain, educate and provide diversionary activities aimed at reducing anti-social behaviour. Parents, grandparents and carers have opportunities to share experiences with their children, meet others and talk to a range of public service providers.	1 day events attended by a minimum of 30 young people. School holidays.	Footfall 1600
10	Work with schools and colleges to	Participate in a working environment, develop skills to add to their CVs.	Offer as many opportunities as possible.	1 silver Duke of Edinburgh volunteer gained 6

	offer work experience.			months engagement
11	Organise weekly social groups	Offer a warm, friendly environment to socialise and enjoy activities facilitated by volunteers.	To be attended by a minimum of 5 people. To be self-funding	Footfall 536
12	Organise weekly educational groups	Gain knowledge and learn new skills, facilitated by volunteers and tutors.	To be attended by a minimum of 5 people. To be self-funding	Footfall 104 Digital support
13	Organise • bazaars in Spring and Autumn • Christmas Market • World Book Day event • One off events	Raise awareness of the Community Centre. Recruit new volunteers. 1. Residents are able to: • learn about services on offer • find volunteering opportunities • buy items at low cost. 2. Raise funds	To raise: • £750 from bazaars • £1000 from the Christmas Market.	Bazaars raised £872.15 Christmas Market raised £1193.39 24 Stallholders. World Book Day raised £51.80 sold 259 books Footfall 640
14	Host a SW&T community computer.	On-line access. Volunteer-assisted. Develop IT skills.	Recruit and train volunteers Timescale – ongoing.	
15	To be the voice of the community whilst staying politically neutral.	Enable those adversely affected by and concerned about current issues or changes to have their say and forward concerns to the appropriate agency.	Ongoing.	Concerns re-laid to those agencies concerned

16	Work in partnership with the North Taunton One Team and North Taunton Development Group.	To work with the coordinator to exchange information. Residents benefit from the 'joined-up', inter-agency approach.	Timescale ongoing.	Attended North Taunton Development Group Meetings
17	To be dementia friendly.	Deliver training when required. Visitors are greeted in a friendly and welcoming manner.	On-going	
18	1. Produce a community newsletter. 2. To hold information leaflets. 3. Signposting facility.	Produce 3000 copies annually. Residents are well informed of events, services and opportunities. Offer a signposting facility.	Spring, Summer and Winter	3000 hardcopies produced and distributed. Electronic copies emailed



“It was fantastic to engage with both adults and young people of the community” Resilience Voyage Ltd – Drugs Bus

We would like to thank our funders, without their support the Community Centre would not be able to function.



**Somerset West
and Taunton**

"We have reached the end of the Together Again pilot project and I thought I would share some of the outcomes with our trusted partners. I would also like to thank you for your involvement in the project. There have been many partners involved and your help has been crucial in allowing us to reach and work with many more people in the Taunton area". John French Museum of Somerset

TREASURER'S REPORT

We would like to thank all those organisations and individuals who have generously supported the charity. North Taunton Partnership has continued to support many local residents who have benefitted from our services. Details of restricted fund grants are shown in the accounts.

RESERVES POLICY

The Trustees are aware of their obligations under charity law and therefore set out the policy for the use of reserve funds. The intention in establishing this reserves policy is to ensure the continuation of the charity's normal activities through any medium term shortfall in funding.

For the financial year to 31 March 2024, the trustees' policy is to maintain free reserves (defined as unrestricted reserves not invested in fixed assets) equivalent to 4 months' budgeted expenditure, approximately £25,000. The trustees feel it is also prudent to have a reserve of £2,500 for any substantial unexpected and urgent need for which funding cannot be obtained in the necessary timeframe. Free reserves at 31 March 2023 were £56,316 (2022 £73,211).

FUTURE PLANS

A Business and Development Plan has been produced by the Trustees setting out the objectives for the Partnership and Community Centre for the twelve months April 2023 to March 2024.

The Trustees declare that they have approved the trustees report above and that they have paid due regard to the Charity Commissions guidance on public benefit.

Signed on behalf of the North Taunton Partnership's trustees

Paul Tooze Chairman

Date: 19th April 2023

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST MARCH 2023

Receipts and Payment Account

	Unrestricted Funds £	Restricted funds £	Total 2023 £	Total 2022 £
Receipts				
Grants				
Grants		46,018	46,018	40,126
Furlough grant income			0	6,175
Donations	705		705	2,050
Interest	393		393	12
Activities				
Community Centre Sales	8,053		8,053	6,824
Community Social	4,108		4,108	2,093
Education	670		670	70
Fundraising	802		802	378
Health & Wellbeing	5,291		5,291	4,687
Newsletter	882		882	383
Room Hire	3,576		3,576	2,756
Refunds & Misc	750		750	720
TOTAL RECEIPTS	25,230	46,018	71,248	66,274
Payments				
Administration				
Staff Costs	19,274	27,746	47,020	41,541
Heat & Light	2,712		2,712	962
Phone & Internet	1,081		1,081	853
Water & Rates	579		579	380
Office Costs	1,979	837	2,816	3,058
Garden	2,192	4,367	6,559	562
Maintenance	1,290	248	1,538	3,818
Fees	322		322	576
Newsletter	1,909	572	2,481	535
Garage Rent	809		809	394
Volunteers	503		503	594
Covid expenses	25		25	65
Activities	0			
Health & Wellbeing	5,344	3,028	8,372	6,577
Community Social	4,025	5,207	9,232	4,383
Education	81		81	
TOTAL PAYMENTS	42,125	42,005	84,130	64,298
SURPLUS/(DEFICIT)	-16,895	4,013	-12,882	1,976
Cash Funds brought forward	73,211	6,007	79,218	77,242
Cash Funds carried forward	£56,316	£10,020	£66,336	£79,218

Analysis of Restricted Funds	Balance Bfwd £	Receipts £	Payments £	Balance Cfwd £
Unparished Area Fund	2,500		2,500	0
SCF Somerset Partnership fund		5,000	5,000	0
SCF Let's Create		5,250	5,250	0
SCF Somerset Fund		2,000	2,000	0
Magdalene Trust		2,000		2,000
Open Mental Health		6,568	3,548	3,020
SCF High Sheriff		1,500	1,500	0
SCF lottery		1,000	1,000	0
ASDA foundation		450	450	0
Taunton Rotary		500	500	0
SW&T Partners Grant		14,500	14,500	0
SW&T One Team	507	1,750	1,757	500
SW&T Lottery		1,000	1,000	0
SW&T Youth Initiative Fund	3,000	3,000	3,000	3,000
SCF High Sheriff		1,500	1,500	1,500
TOTAL RESTRICTED FUNDS	£6,007	£46,018	£43,505	£10,020

"I can't tell you how happy I am to receive the information. Thank you so much and please thank the history tutor for me" Brenda

NOTES TO THE ACCOUNTS

Accounting Policies

Section 133 of the Charities Act 2011 permits a charity to prepare a receipts and payments account and a statement of assets and liabilities where gross income in the financial year does not exceed £250,000, therefore receipts and payments accounts and a statement of assets and liabilities has been prepared and presented for the year ended March 31st 2023; this is consistent with previous years.

All Income, including grants, is recorded when received.

All Expenditure is recorded when paid.



"I thought the garden looked absolutely beautiful and it seemed so jolly in the sunshine and everyone enjoying themselves. Well done you!"

NORTH TAUNTON PARTNERSHIP

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES

I report on the accounts of North Taunton Partnership for the year ended 31st March 2023.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to;

- Examine the accounts under Section 145 of the 2011 Act
- To follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act, and
- To state whether particular matters have come to my attention

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes a consideration of any unusual issues or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

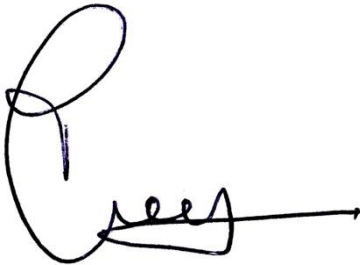
INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that, in any material respect, the requirements

- To keep accounting records in accordance with section 130 of the 2011 Act and section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulation and

- To prepare accounts which accord with the accounting records, comply with the accounting requirements of 2011 Act and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Accounts Regulation.
- Has not been met or

No other matter has come to my attention in accordance with my examination to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in black ink. It features a large, stylized capital 'T' on the left, followed by a series of loops and a horizontal line ending in an arrowhead on the right.

Timothy Green FCMA
29 Beechwood Drive
Crewkerne
TA18 7BY

Date: 23rd June 2023

Priorswood Community Centre
13-14 Priorswood Place
Eastwick Road
Taunton
TA2 7JW
01823 353643

Email: lesleycouncil@priorswoodcommunitycentre.co.uk

Facebook: www.Facebook.com/PriorswoodCommunityCentre

www.priorswoodcommunitycentre.co.uk



Accounts



NORTH TAUNTON PARTNERSHIP

ANNUAL REPORT

1st APRIL 2021

to

31st MARCH 2022



Registered Charity no.1078827

NORTH TAUNTON PARTNERSHIP

ANNUAL REPORT 2021/2022

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MISSION STATEMENT

The Charity's objects are to promote charitable purposes for the benefit of the community of North Taunton and in particular the advancement of education, the promotion of health and the relief of poverty, sickness and distress

APPOINTMENT OF TRUSTEES

The constitution governs the appointment of Trustees who are elected at the Annual General Meeting from partner organisations.

EXECUTIVE COMMITTEE OF TRUSTEES

NAME	POSITION	ELECTED	RESIGNED
Paul Tooze	Trustee Chair	April 2011 September 2017	
Libby Lisgo	Trustee	November 2011	September 2021
Chris Mitchell	Trustee Vice Chair	December 2013 September 2017	January 2022
Catherine Berry	Trustee	September 2014	July 2021
Brenda Weston	Trustee	September 2016	
Paul Cram	Trustee	September 2017	May 2020
Angela Bolitho	Trustee	February 2020	September 2020
Mark Wood	Trustee	February 2019	
Simon Clarke	Trustee	September 2020	
Andrew Glass	Trustee Treasurer	October 2020 February 2021	
Carolynn Coleman	Trustee	September 2021	
Melanie Butt	Trustee	June 2021	
Gill Harrison	Trustee	September 2021	

"It was so lovely to meet you and what you do there is fantastic"

STAFF

Lesley Council – Community Centre Manager
Tracy Wood – Finance and Administration Officer replaced by
Anita Scovell – Finance and Admin
Catherine Beal – Cleaner

All staff work part time and equate to 1.9 full time equivalents.

Contact details:

Mrs Lesley Council,
Priorswood Community Centre,
Priorswood Place,
Taunton
TA2 7JW
Telephone 01823 353643
Email: lesleycouncil@priorswoodcommunitycentre.co.uk
Website: www.priorswoodcommunitycentre.co.uk
Facebook: www.Facebook.com/PriorswoodCommunityCentre

VOLUNTEERS

Management costs are kept to a minimum through the use of volunteers for daily operation of the Community Centre. There are 39 volunteers who gave 2338 hours of time during the year. In addition, 8 Trustees gave around 1080 hours during the year.

This represents £34,000 of unpaid hours.



Tracy's leaving do



Volunteers Cream Tea in the community garden

PARTNERSHIP MEMBERS

Age UK Somerset	Avon & Somerset Police
Christians Against Poverty/Vineyard Church	Citizens Advice Taunton
Devon & Somerset Fire & Rescue	Everyone Active
Friendship & Sons	Get Set Services
Housing Associations	Leonard Houlden Court (Housing & Care 21)
LiveWest Housing	Lyngford Park Primary School
Lyngford Park Surgery	North Taunton One Team
Oakwood Church	Priorswood Library
Priorswood Primary School	Read Easy Taunton and Wellington
Rowbarton Church	Selworthy School Oakhill and Hazlebrook Campus
Sky College	Somerset Activity and Sports Partnership (SASP)
Somerset Advice Network	Somerset Community Credit Union
Somerset County Council	Somerset Skills & Learning
Somerset U Can Do	Somerset West and Taunton Council
Spaeda	St Andrews Church
St Peters Church	St Teresa of Lisieux Church
Taunton Academy	Taunton Area Debt Advice
Taunton North Youth Club	Taunton Street Pastors
Wellsprings Community Church	Wellsprings Primary School
Zing Somerset	

*Pollinators workshop
with Somerset Art
Works*

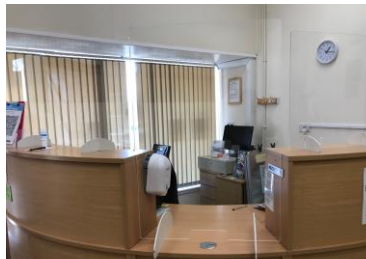


Chair's Report by Paul Tooze

The year began with the local community and the centre still affected by the restrictions caused by the Covid pandemic. The challenges, disruption and affects of the virus lasted longer than many of us had anticipated when the crisis first began.

However, it was great joy and relief that at the end of May we finally re-opened the doors of the Community Centre again, providing local residents with a sense that things were finally returning to normal. As always, our primary focus during this time was keeping the staff, volunteers, and visitors to the centre safe and protected as much as possible.

Re-opening safely meant following and keeping up to date with ever-changing Government legislation, involved careful planning, and a huge amount of paperwork. Comprehensive risk assessments were conducted, written-up, and reviewed by the trustees to ensure all aspects of re-opening were assessed. New signage, protective screens and other equipment had to be purchased; increased cleaning regimes were introduced. Given the amount of effort involved and the extra precautions we took, I believe the Centre was re-opened at the correct time, striking the right balance between the wish to open our doors as soon as possible and the safety of others.



As the year progressed, we slowly began to re-establish many of the events and activities which are valued and enjoyed by local residents. Despite the fact that now many of the restrictions having been relaxed, we have also continued to utilise technology such as Zoom, to allow our meetings to be attend either in person or online.

During a year of many changes, we also said farewell to Tracy Wood, who had worked with us at the Community Centre since 2011, but decided now was the time to move on to pastures new. Tracy's commitment, hard work and affinity with the Community Centre was unquestionable, and I



wanted to use this report to express my personal thanks to her for her years of dedication.

During the Covid crisis we were very fortunate to gain access to various support funds and grants, many of which were set-up to assist charities with their recovery from months of not operating. Looking forward to next year, the trustees are committed to identifying the most appropriate way to use these funds in order to best serve and support the local community. One of these opportunities is to explore the potential of a Community Hub being established at the new Woolaway site. This proposal, if viable, will provide much needed extra space from which to run classes, support groups and activities.

Finally, I would like to sincerely thank Lesley and all of the volunteers who have continued to be the real mainstays of the Community Centre and are integral to the support it provides to the North Taunton residents.



Manager's Report by Lesley Council

The year started still in the grips of the pandemic with the community centre closed, we continued to work behind the scenes supporting local residents and preparing for the time we could reopen.



May saw the reopening of the centre to the great relief of volunteers, staff and our regulars and although things only opened slowly it was so nice to see everyone again. We took our time in restarting some of our groups to make sure we kept

everyone safe, by September we were fully reopened and back to capacity.

With all the links we had formed throughout the pandemic we were able to offer more support and advice and now have more surgeries on offer, these range from Citizens Advice, benefits, employment support and NHS health checks. All of our groups returned along with some new ones and although people were reluctant to come back in an enclosed setting, we kept them running with low numbers to encourage people to return to a new normal.

We saw a notable change in people's health and wellbeing and over the time we had lost some of our long-standing members which was so sad but new people have been popping in for a coffee and chat and joining some of the groups on offer which is lovely to see.

The centre had some changes over the time we were closed, we fitted a new automatic opening front door to make it even more accessible, we had an opening window installed in the top office for ventilation and fans in all rooms, the cleaning schedule was strict to make sure we were doing the best we could so our users felt safe.

Our Christmas market took place in December after a year's gap and was well supported.



I would like to take this opportunity to thank



everyone throughout the pandemic for their kind donations, support and messages of goodwill. I would also like to thank our funders who gave grants to enable us to reopen, our loyal band of volunteers, our trustees who through numerous zoom meetings kept the legal structure of the community centre in place

whilst meeting new regulations, also to Tracy in the office for her support and hard work. Tracy who after nearly 11 years decided to leave us in February to start a new career path working alongside her husband, I am extremely grateful to her for all she did over those years for the good of the charity and for my sanity.

I would like to welcome Anita to the team as our new finance administrator, Anita had been a volunteer with us for many years and took the leap in applying for the paid role and was successful in the interview process, this just proves the power of volunteering.

Let's hope 2022 will bring about a safer and less fearful time for everyone.



BREAKDOWN OF SERVICE USERS

	2021/22	2020/21	2019/20
Covid-19	155	4669	-
Zoom Socials	114	54	-
Cafe Customers	3165	0	4518
Events	859	0	2121
Bric-a-Brac	2006	0	1407
Scrabble & Games Group	123	0	513
Circuits	300	263	512
Lunch Club	456	0	382
General enquiries	1205	23	357
Tai Chi Class	222	245	334
Dominoes & Games Group	15	0	301
Computer Group	32	0	286
Knit & Natter	106	0	275
Citizens Advice Taunton	10	0	184
History Project/History Group	39	0	146
Thursday Talks (via Zoom)	36	34	70
Somerset West & Taunton Benefits Advisor	8	0	67
Cooking	23	0	54
Job Club	1	0	49
Write2Read	24	0	44
Somerset West & Taunton Housing Advisor (Advisor no longer supplied)	0	1	43
Health Walks suspended	0	0	40
Police	6	0	25
Credit Union	21	0	20
Creative Writers Group	16	0	14
NHS & Health Related	128	0	3
Bereavement Support	37	0	8
Community Computer (Stats no longer sent by SWT Council)	0	0	-
TOTAL SERVICE USERS	9107	5,289	11,958

***Data shows a snapshot of users to the Community Centre.**

2020/21 numbers decreased due to the Corona Virus Pandemic

Facebook reached 26,584

"It's his big day out coming to you each morning, he would be lost without you"

**DELIVERY PLAN:
Business Plan 2021/2022**

	Objectives	Desired Outcomes	Measures and Timescale	Actual Outcome
1	Recruit and train volunteers to meet the needs of the service.	Ensure recruitment is open to all. To have enough volunteers to maintain our services. Volunteers increasingly reflect the North Taunton community. Volunteers are able to: build self-confidence; use existing knowledge and skills and learn new ones; experience 'job satisfaction'; gain paid employment; achieve recognition through awards. Recruit professionally qualified volunteers for specific jobs.	Increased numbers of volunteers. Numbers of volunteers gaining paid employment. Ongoing timescale.	35 volunteers. After 5 years one of our volunteers left to take on a role as a Lay Pastoral assistant.
2	To continue to operate the Priorswood Community Centre.	To gain funding to meet the core costs. Ensure the Centre's benefit to the community and its income generation potential are maximised.	Daily usage of the Centre. Ongoing timescale.	The Centre reopened in May 2021, with groups re-starting in October 2021

3	To offer a facility for advice surgeries to be held.	To continue to host: Citizens Advice SWT Benefits Police Inspired to Achieve Ensure Residents are enabled to access advice and support to: • Access new employment and training opportunities • Manage problems arising from low income and debt • Report crime and anti-social incidents.	All surgeries to be held. Ongoing timescale.	No surgeries were able to be held due to the Covid-19 restrictions. Inspired to Achieve no longer holding surgeries.
4	To maintain the Hallmark 1 accreditation.	To maintain Hallmark 1 accreditation. Existing and potential funders are encouraged to support the North Taunton Partnership.	Ongoing.	Hallmark 1 maintained.
5	To provide transport and a hot meal via a Lunch Club for local residents.	To provide a hot lunch once a week. Ensure sufficient volunteers are available each week. Ensure transport is available. Provide a warm	To be attended by a minimum of 10 people. One outing a year Timescale ongoing	Footfall of 456

		social setting for eating the meal. Organise an outing for lunch club members. To collect and bank the money to move towards sustainable self-funding. Local residents benefit from: • A regular nutritious, affordable hot meal in a friendly environment • Opportunities for social interaction		No outing was held this year.
6	To provide exercise classes.	To provide a venue and tutor for the classes. To collect and bank the income to move towards sustainable self-funding. Participants benefit from: • improved health and mobility • the opportunity for social interactions	To be attended by a minimum of 6 people each week.	Footfall of 522
7	To organise food, nutrition and cookery classes.	To teach basic cooking skills for residents with no or limited cookery	A minimum of 6 people attending.	Footfall 23

		experience and provide education about diet and health to encourage better health. Participants experience improved health through: • increased understanding about healthy eating • gaining confidence through developing new cookery skills • participating in group learning sessions		
8	To organise and manage a speaker led group – Tea and Talk.	To organise speakers. To ensure volunteers on hand to support the group. Participants have the opportunity to hear from speakers, talk about various topics and share 'tea time' in a facilitated, sociable environment.	To be attended by a minimum of 8 people each month. Timescale once a month.	Zoom socials held footfall 37

9	1.To organise and deliver open access community events aimed at young people 2. To raise the funds required to hold the events, to be held during the school holidays.	To ensure sufficient volunteers are available. To entertain, educate and prevent anti-social behaviour.	1 day events to be attended by a minimum of 30 young people.	No PIP summer events were held this year but alternative events were held by One Team. We supported the events.
		Children and young people have access to experiences, facilities and activities that entertain, educate and provide diversionary activities aimed at reducing anti-social behaviour. Parents, grandparents and carers have opportunities to share experiences with the children, meet other families within their local area, and talk to a range of public service providers.		
10	To work with local schools and colleges to offer work experience.	Young people participate in a working environment and develop skills that they can add to their CVs.	To give as many opportunities as possible.	No students were allowed to participate due to Covid-19 restrictions. 1 Duke of Edinburgh

				helper at the Christmas market.
11	To organise weekly social groups offering activities such as board games.	To offer a warm, friendly environment for residents to socialise and play board games. Participants enjoy activities of their choice in a warm and friendly environment facilitated by volunteers.	To be attended by a minimum of 5 people twice a week To be self-funding	
12	To organise and hold: • Annual community bazaars in Spring and Autumn • An annual Christmas Market	To raise awareness of the Community Centre. To help recruit new volunteers. 1. Residents and visitors to North Taunton are able to: • learn about the services on offer at the community centre • find out about volunteering opportunities • buy a variety of items at low cost. 2. Raises funds towards supporting	To raise: • £750 from bazaars • £1000 from the Christmas Market.	Bazaars were not held due to Covid. Christmas Market raised £1304.72 and footfall was 350. 17 Stallholders.

		its program of activities.		
13	To host a community computer provided by SW&T for use with the Homefinder and other agencies.	Easy access to on-line information and services. Residents who lack adequate internet access are volunteer-assisted to undertake online transactions and/or enabled to develop basic IT skills in a supportive environment. This includes undertaking necessary job searches; completing benefit forms; seeking housing opportunities.	Recruit and train volunteers to assist residents. Timescale – ongoing.	
14	To be the voice of the community whilst staying politically neutral.	To enable local residents to have their say and to be able to forward these concerns to the appropriate agency. Residents who are potentially adversely affected by and concerned about current issues or proposed changes are enabled to raise their concerns with	Ongoing.	Ongoing.

		the appropriate agencies.		
15	To organise a computer support group.	To offer volunteer led basic computer help in a social setting. Residents are enabled to develop basic IT skills with volunteer support.	To be attended by 5 people each week	Footfall 32
16	To offer basic First Aid training when required.	To offer a course when a need is highlighted.	To be attended by a minimum of 8 people.	On-line training
17	To work in partnership with the North Taunton One Team.	To be in communication with the Coordinator to exchange relevant information. Residents benefit from the charity contributing to a 'joined-up', inter-agency approach to addressing problems and concerns affecting specific households and the wider community.	Timescale ongoing.	On-going.
18	Seek to be dementia friendly.	To facilitate the appropriate agencies to deliver training when required. Visitors are met by volunteers and staff	Timescale ongoing	On-going.

		who have an understanding of dementia		
19	1. To offer training opportunities as part of volunteering. 2. To produce newsletters for staff and volunteers to inform them, when required, of changes and events.	To offer all volunteers the chance to take part in training and self-development Volunteers and staff feel confident, well informed and valued in delivering the services they provide, and in their contribution to community wellbeing.	Timescale ongoing	On-going
20	1. To produce a newsletter for the community 2. To offer information leaflets and signposting facility e.g. mental health, domestic abuse support.	To produce a community newsletter, 1300 copies Residents across the North Taunton area are well informed about a wide range of events, services, opportunities and agencies that are available to provide support. To offer a signposting facility.	Spring, Summer and Winter Timescale ongoing.	Newsletter publication resumed in October 2021 with Winter edition. Ongoing.

I'm so glad it went well! Thank you for sending the report and photos - they're brilliant. I'll pass those on to our comms team. And the beef cobbler sounds delicious!

Megan Food For Life - Cook and share session

Snapshot of some of our funders in 2021 – 2022



**Somerset West
and Taunton**

TREASURER'S REPORT

We would like to thank all those organisations and individuals who have generously supported the charity during this challenging year. Despite the many restrictions NTP has continued to support many local residents benefitting from our services, as far as practical. Details of restricted fund grants are shown in the accounts.

RESERVES POLICY

The Trustees are aware of their obligations under charity law and therefore set out the policy for the use of reserve funds. The intention in establishing this reserves policy is to ensure the continuation of the charity's normal activities through any medium-term shortfall in funding.

For the financial year to 31 March 2023, the trustees' policy is to maintain free reserves (defined as unrestricted reserves not invested in fixed assets) equivalent to 4 months' budgeted expenditure, approximately £25,000. The trustees feel it is also prudent to have a reserve of £2,500 for any substantial unexpected and urgent need for which funding cannot be obtained in the necessary timeframe. Free reserves at 31 March 2022 were £73,211 (2021 £59,944).

The higher than normal reserves arose because of generous grants from Somerset West and Taunton Council's business recovery fund, monies which were granted to businesses that had to close because of the pandemic, as well as Covid-related grants from other sources. It is the view of the trustees that these reserves will be very necessary to allow the charity to recover from the pandemic and serve the community sustainably over the coming years, when grant funding is likely to be harder to secure.

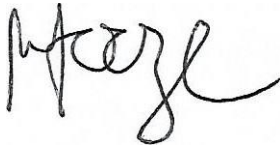
FUTURE PLANS

A Business and Development Plan has been produced by the Trustees setting out the objectives for the Partnership and Community Centre for the twelve months April 2022 to March 2023.

The Charity has been invited by Somerset West & Taunton Council to consider the possibility of running a potential new community space within the new Woolaway development in North Taunton, this will require a considerable amount of discussion and planning as to whether this would be a viable proposition for the charity to undertake.

The Trustees declare that they have approved the trustees report above and that they have paid due regard to the Charity Commissions guidance on public benefit.

Signed on behalf of the North Taunton Partnership's trustees



Paul Tooze Chairman
3rd August 2022

"We are very impressed by your vision and the vibrant community resource you have created".



Craft Class



Cream Tea in the Community Garden

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31st MARCH 2022**

Receipts and Payments Account

	Unrestricted Funds £	Restricted funds £	Total 2022 £	Total 2021 £
Receipts				
Grants				
Grants	25,552	14,574	40,126	72,104
Furlough grant income	6,175		6,175	11,327
Donations	2,050		2,050	4,859
Interest	12		12	17
Activities				
Community Centre Sales	6,824		6,824	580
Community Social	2,093		2,093	
Education	70		70	
Fundraising	378		378	1,772
Health & Wellbeing	4,687		4,687	643
Newsletter	383		383	
Room Hire	2,756		2,756	300
Refunds & Misc	720		720	15
TOTAL RECEIPTS	51,700	14,574	66,274	91,617
Payments				
Administration				
Staff Costs	22,428	19,113	41,541	39,841
Heat & Light	962		962	459
Phone & Internet	853		853	1,173
Water & Rates	380		380	83
Office Costs	3,058		3,058	1,586
Garden	286	276	562	212
Maintenance	3,818		3,818	1,795
Fees	576		576	1,070
Newsletter	535		535	
Garage Rent	394		394	229
Volunteers	594		594	28
Covid expenses	65		65	2,207
Activities				
Health & Wellbeing	3,444	3,133	6,577	876
Community Social	1,040	3,343	4,383	
Fundraising			0	
TOTAL PAYMENTS	38,433	25,865	64,298	49,559
SURPLUS/(DEFICIT)	13,267	-11,291	1,976	42,058
Cash Funds brought forward	59,944	17,298	77,242	35,291
2020 costs paid				-107
Cash Funds carried forward	£73,211	£6,007	£79,218	£77,242

Analysis of Restricted Funds	Balance Bfwd 2021 £	Receipts £	Payments £	Balance Cfwd 2022 £
Unparished Area Fund	2,500			2,500
Covid support				0
SCF Somerset	1,800		1,800	0
Trusthouse CF	9,763		9,763	0
Police & Crime Commissioner	3,000		3,000	0
SAP - circuits tutor	235		235	0
SCF		4,550	4,550	0
SCF SW&T lottery		1,000	1,000	0
ASDA foundation		650	650	0
SASP		748	748	0
NTOT		600	600	0
National Lottery		2,150	2,150	0
Food for Life		150	150	0
SW&T		276	276	0
SW&T		1,450	943	507
SW&T Youth Initiative Fund		3,000		3,000
TOTAL RESTRICTED FUNDS	£17,298	£14,574	£25,865	£6,007

"I would just like to say thank you on behalf of all of us who have based ourselves there for the weekly surgery. We were always welcomed and enjoyed the hospitality your volunteers have shown".

Volunteers outing to Glastonbury Museum



NOTES TO THE ACCOUNTS

Accounting Policies

Section 133 of the Charities Act 2011 permits a charity to prepare a receipts and payments account and a statement of assets and liabilities where gross income in the financial year does not exceed £250,000, therefore receipts and payments accounts and a statement of assets and liabilities has been prepared and presented for the year ended March 31st 2022; this is consistent with previous years.

All Income, including grants, is recorded when received.

All Expenditure is recorded when paid.

NORTH TAUNTON PARTNERSHIP

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES

I report on the accounts of North Taunton Partnership for the year ended 31st March 2022 which are set out on pages 2 to 3

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to;

- Examine the accounts under Section 145 of the 2011 Act
- To follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act, and
- To state whether particular matters have come to my attention

BASIS OF INDEPENDENT EXAMINER's REPORT

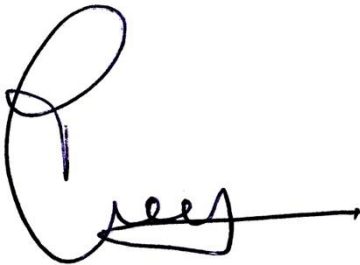
My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes a consideration of any unusual issues or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that, in any material respect, the requirements

- To keep accounting records in accordance with section 130 of the 2011 Act and section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulation and
- To prepare accounts which accord with the accounting records, comply with the accounting requirements of 2011 Act and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Accounts Regulation.
- Has not been met or

No other matter has come to my attention in accordance with my examination to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in black ink, consisting of a large, stylized capital 'G' followed by a series of loops and a horizontal line extending to the right.

Timothy Green FCMA
29 Beechwood Drive
Crewkerne
TA18 7BY

Date: 8th August 2022

**Priorswood Community Centre
13-14 Priorswood Place
Eastwick Road
Taunton
TA2 7JW
01823 353643**

Email: lesleycouncil@priorswoodcommunitycentre.co.uk

www.priorswoodcommunitycentre.co.uk



Accounts



NORTH TAUNTON PARTNERSHIP

ANNUAL REPORT

1st APRIL 2020

to

31st MARCH 2021



Registered Charity no.1078827

NORTH TAUNTON PARTNERSHIP

ANNUAL REPORT 2020/2021

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MISSION STATEMENT

The Charity's objects are to promote charitable purposes for the benefit of the community of North Taunton and in particular the advancement of education, the promotion of health and the relief of poverty, sickness and distress

APPOINTMENT OF TRUSTEES

The constitution governs the appointment of Trustees who are elected at the Annual General Meeting from partner organisations.

EXECUTIVE COMMITTEE OF TRUSTEES

NAME	POSITION	ELECTED	RESIGNED
Paul Tooze	Trustee Chair	April 2011 September 2017	
Libby Lisgo	Trustee	November 2011	
Chris Mitchell	Trustee Vice Chair	December 2013 September 2017	
Catherine Berry	Trustee	September 2014	
Brenda Weston	Trustee	September 2016	
Paul Cram	Trustee	September 2017	May 2020
Angela Bolitho	Trustee	February 2020	September 2020
Mark Wood	Trustee	February 2020	
Simon Clarke	Trustee	September 2020	
Andrew Glass	Trustee Treasurer	October 2020 February 2021	

It has been a pleasure to work alongside you as trustees and thank you all for your efforts in supporting the community centre, particularly over these last 6 months. AB - SW&T

STAFF

Lesley Council – Community Centre Manager
Tracy Wood – Finance and Administration Officer
Catherine Beal – Cleaner

All staff work part time and equate to 1.8 full time equivalents.

Contact details:

Mrs Lesley Council,
Priorswood Community Centre,
Priorswood Place,
Taunton
TA2 7JW
Telephone 01823 353643
Email: lesleycouncil@priorswoodcommunitycentre.co.uk
Website: www.priorswoodcommunitycentre.co.uk
Facebook: www.Facebook.com/PriorswoodCommunityCentre

VOLUNTEERS

Management costs are kept to a minimum through the use of volunteers for daily operation of the Community Centre. There are 42 volunteers who gave 743.5 hours of time during the year. In addition, 8 Trustees gave around 2040 hours during the year.

This represents £25,051.50 of unpaid hours.



PARTNERSHIP MEMBERS

- Age UK Somerset
- Avon & Somerset Police
- Christians Against Poverty/Vineyard Church
- Citizens Advice Taunton
- Devon & Somerset Fire & Rescue
- Everyone Active
- Furnitrust
- Get Set Services (Hillside Children's Centre)
- Housing Associations
- Leonard Houlden Court (Housing & Care 21)
- LiveWest Housing
- Lyngford Park Primary School
- Lyngford Park Surgery
- North Taunton One Team
- Oakwood Church
- Priorswood Library
- Priorswood Primary School
- Read Easy Taunton and Wellington
- Rowbarton Church
- Selworthy School Oakhill and Hazlebrook Campus
- Sky College
- Somerset Activity and Sports Partnership (SASP)
- Somerset Advice Network
- Somerset Community Credit Union
- Somerset County Council
- Somerset Skills & Learning
- Somerset U Can Do
- Spaeda
- St Andrews Church
- St Peters Church
- St Teresa of Lisieux Church
- Taunton Academy
- Taunton Area Debt Advice
- Somerset West and Taunton Council
- Taunton North Youth Club

- Taunton Street Pastors
- Wellsprings Community Church
- Wellsprings Primary School
- Zing Somerset



I wanted to thank you for allowing me to use the centre. It was very helpful to me and also our tenant who I met, I would not have been able to complete what I needed to do over the phone so just to meet face to face with the person was excellent and has resulted in more support being offered to her which without meeting may not have happened! PH_SW&T

Chair's Report by Paul Tooze

This has been an extremely challenging year for us all. The Pandemic has changed how we have operated and forced us to adapt quickly to changing circumstances.

Having to close the Community Centre for such a prolonged time has left many in the local community without a place to congregate, chat, and receive support as they normally would. Lesley and Tracy have been on furlough and have also had to manage things whilst working from home. They have continued to carry out their roles and responsibilities with the utmost professionalism. Despite being physically unable to be there as normal, we have endeavoured to assure and support local residents throughout these troubling times, reaching out in new ways, and reassuring residents that we will re-open when it is safe to do so.

The team of trustees have also worked hard over the year. Increasing the number and frequency of meetings, giving their time voluntarily to ensure good governance and safety was maintained, while having to cope with other challenges in their own professional and personal lives brought on by the pandemic. I would like to thank them for all of their support, insight, knowledge, and most of all the amount of time they have given up.

The initial novelty of Zoom and Skype calls soon led to the realisation that despite being excellent for staying in touch and keeping on top of things, they are not the same as being able to meet in the same room. However,



our utilisation and familiarity with this technology will hopefully lead to positive changes going forward when the crisis has abated. Online meetings are something we can employ when required, particularly when needing to meet at short notice, and we also hope that future Partnership meetings can be attended by some in person, and by others joining remotely.

We have also focussed more on our online and social media presence as a result of the pandemic. Increasing our activity on the Community Centre's Facebook page has increased local knowledge of what services we provide, and where to find support within the community and beyond. We have also started a total refresh of the Community Centre's website which we are hoping will be launched next year.

Alongside having to deal with the pandemic, a deliberate fire set outside the Centre in the Summer led to an overwhelming response from local residents. We received so many donations to assist with the repair and re-opening of the Centre for which we are truly grateful. This generosity only reinforced just how important and valuable the Centre is to those that live near it. This was followed by a herculean effort from our volunteers to repair and restore the Centre so that we are ready to re-open.

Through all of these challenges we have been supported by our many Partners. Having their support over the past twelve months has consistently reminded us that we have not faced these difficulties alone, and we are so fortunate to have great people and teams working with us.

Finally, I would like to thank Lesley, Tracy, Catherine, and all of the volunteers who have supported the Community Centre throughout the year. I am sure that everyone yearns for a return to normality, and a time when the Centre can offer all of the brilliant services and support that it normally does for all of the North Taunton Community.



Manager's Report by Lesley Council

2020/21 What a year we have all had and for the Community Centre it's been no exception.

We closed the doors on the community centre the end of March and we've been closed since that date. Tracy and I were placed on furlough to start with then once things moved on and it became clear this was not going to be a short-term thing, we both started working from home on part time hours.

We still had to keep the charity running and were able to find other ways to support our community, this took on many forms including; shopping, prescription collection, puzzle and book swaps, food parcels and putting books, toys and games outside the community centre for people to take for free, this proved extremely popular and people were extremely grateful for this service, some saying it was a lifeline and saved their sanity.

We purchased two mobile phones which enabled us to keep in touch with many local residents who we were able to offer support and signposting to.



Throughout this very difficult year I have been able to make contact with many agencies and organisations we had not worked with previously and have formed good links for the future, this was all made possible with the aid of zoom and teams, this I feel has been one positive to come out of this awful year. Zoom and Teams has enabled me to stay in touch with not only local people but also some of our volunteers who have also been shielding or isolating.

We produced a monthly newsletter, stayed in touch by phone and email and set up weekly zoom socials and weekly talks led by various organisations and individuals who I am grateful for them giving up their time.

On a more negative note we not only had to contend with the pandemic but also a fire which was set outside of the community centre this took place in June and caused considerable fire and smoke damage and caused great upset to staff, volunteers and local residents as our daily book service had to stop while work was undertaken to put everything back in order. I would like to thank those volunteers who gave up many hours to help clean and repaint the community centre, but how nice and fresh it now looks.



December we undertook a project to provide Christmas food and gift boxes to our group members and vulnerable local residents, this reached 113 people, it was such a lovely project. To be able to give something back and to remind our users that we were still thinking of them was amazing, many tears were shed when boxes arrived on doorsteps.

I would like to take this opportunity to thank all of our funders who gave us grants throughout this last year to not only support residents directly but also to enable the charity to recover from the pandemic and enable us to look to the future with a positive vision.

I would also like to thank our many partners both new and old who I have formed links with and which will continue into the future.

Last but not least I would like to thank Tracy for keeping the back office running so smoothly, to all of our volunteers who have supported many residents, cared for our community garden, repainted the centre, boxed food parcels and generally supported each other in many ways.

Although things are still not clear we look to the future in a positive way and hope to be able to reopen the community centre once local restrictions are lifted.

BREAKDOWN OF SERVICE USERS

	2020/21	2019/20	2018/19
Covid-19	4669	-	-
Zoom Socials	54	-	-
Cafe Customers	0	4518	4224
Events	0	2121	2980
Bric-a-Brac		1407	955
Scrabble & Games Group	0	513	468
Circuits	263	512	540
Lunch Club	0	382	579
General enquiries	23	357	390
Tai Chi Class	245	334	418
Dominoes & Games Group	0	301	244
Computer Group	0	286	271
Knit & Natter	0	275	329
Citizens Advice Taunton	0	184	210
History Project/History Group	0	146	128
Thursday Talks (via Zoom)	34	70	84
Somerset West & Taunton Benefits Advisor	0	67	40
Cooking	0	54	54
Job Club	0	49	35
Write2Read	0	44	44
Somerset West & Taunton Housing Advisor (Advisor no longer supplied)	1	43	102
Health Walks	0	40	0
Police	0	25	25
Credit Union	0	20	66
Creative Writers Group (Started Nov 2019)	0	14	-
NHS & Health Related	0	3	33
Walking Netball (Discontinued Dec 2019)	0	71	222
Seated Exercise (Discontinue Aug 2019)	0	51	29
Enquiring Minds Discussion Group (Discontinued Feb 2020)	0	40	73
Craft Group (Discontinued Dec 2019)	0	23	25
Bereavement Support (Discontinued Sept 2019)	0	8	2
Community Computer (Stats no longer sent by SWT Council)	0	-	140
TOTAL SERVICE USERS	5,289	11,958	12,783

***Data shows a snapshot of users to the Community Centre.**

There were 10,988 unique visitors to the website in 2020-2021.

Circuits & Tai Chi groups were held outdoors or via Zoom.

**DELIVERY PLAN:
Business Plan 2020/2021**

	Objectives	Desired Outcomes	Measures and Timescale	Actual Outcome
1	Recruit and train volunteers to meet the needs of the service.	Ensure recruitment is open to all. To have enough volunteers to maintain our services. Volunteers increasingly reflect the North Taunton community. Volunteers are able to: build self-confidence; use existing knowledge and skills and learn new ones; experience 'job satisfaction'; gain paid employment; achieve recognition through awards. Recruit professionally qualified volunteers for specific jobs.	Increased numbers of volunteers. Numbers of volunteers gaining paid employment. Ongoing timescale.	
2	To continue to operate the Priorswood Community Centre.	To gain funding to meet the core costs. Ensure the Centre's benefit to the community and its income generation potential are maximised.	Daily usage of the Centre. Ongoing timescale.	The Centre remained closed during 2020/21, 5,289 footfall through Covid-19 help and groups run via Zoom.

3	To offer a facility for advice surgeries to be held.	To continue to host: Citizens Advice SWT Benefits Police Inspired to Achieve Ensure Residents are enabled to access advice and support to: • Access new employment and training opportunities • Manage problems arising from low income and debt • Report crime and anti-social incidents.	All surgeries to be held. Ongoing timescale.	No surgeries were able to be held due to the Covid-19 restrictions.
4	To maintain the Hallmark 1 accreditation.	To maintain Hallmark 1 accreditation. Existing and potential funders are encouraged to support the North Taunton Partnership.	Ongoing.	Hallmark 1 maintained.
5	To provide transport and a hot meal via a Lunch Club for local residents.	To provide a hot lunch once a week. Ensure sufficient volunteers are available each week. Ensure transport is available. Provide a warm social setting for eating the meal.	To be attended by a minimum of 10 people. One outing a year Timescale ongoing	The group was unable to be held due to Covid-19 restrictions.

		Organise an outing for lunch club members. To collect and bank the money to move towards sustainable self-funding. Local residents benefit from: • A regular nutritious, affordable hot meal in a friendly environment • Opportunities for social interaction		
6	To provide a gentle exercise class.	To provide a venue and tutor for the classes. To collect and bank the income to move towards sustainable self-funding. Participants benefit from: • improved health and mobility • the opportunity for social interactions	To be attended by a minimum of 6 people each week.	Footfall of 245 Group was held via Zoom.
7	To organise food, nutrition and cookery classes.	To provide education about diet and health to encourage better health. Participants experience improved health through:	A minimum of 6 people attending.	Classes were unable to be held due to Covid-19 restrictions.

		• increased understanding about healthy eating • gaining confidence through developing new cookery skills • participating in group learning sessions		
8	To organise and manage a speaker led group – Tea and Talk.	To organise speakers. To ensure volunteers on hand to support the group. Participants have the opportunity to hear from speakers, talk about various topics and share 'tea time' in a facilitated, sociable environment.	To be attended by a minimum of 8 people each month. Timescale once a month.	The group was unable to be held due to Covid-19 restrictions. Talks via Zoom were held from February 2021 with a total of 34 people attending.
9	1.To organise and deliver open access community events aimed at young people	To ensure sufficient volunteers are available. To entertain, educate and prevent anti-social behaviour.	1 day events to be attended by a minimum of 30 young people.	Events unable to be held due to Covid-19 pandemic.

	2. To raise the funds required to hold the events, to be held during the school holidays.	Children and young people have access to experiences, facilities and activities that entertain, educate and provide diversionary activities aimed at reducing anti-social behaviour. Parents, grandparents and carers have opportunities to share experiences with the children, meet other families within their local area, and talk to a range of public service providers.		
10	To work with local schools and colleges to offer work experience.	Young people participate in a working environment and develop skills that they can add to their CVs.	To give as many opportunities as possible.	No students were allowed to participate due to Covid-19 restrictions.
11	To organise weekly social groups offering activities such as board games.	To offer a warm, friendly environment for residents to socialise and play board games. Participants enjoy activities of their choice in a warm and friendly environment	To be attended by a minimum of 5 people twice a week To be self-funding	Groups were unable to be held due to Covid-19 restrictions. Zoom Socials were held from November with a total of 54 attending.

		facilitated by volunteers.		
12	To hold cooking classes	To teach basic cooking skills for residents with no or limited cookery experience.	To be attended by a minimum of 5.	The group was unable to be held due to Covid-19 restrictions.
13	To organise and hold: • Annual community bazaars in Spring and Autumn • An annual Christmas Market	To raise awareness of the Community Centre. To help recruit new volunteers. 1. Residents and visitors to North Taunton are able to: • learn about the services on offer at the community centre • find out about volunteering opportunities • buy a variety of items at low cost. 2. Raises funds towards supporting its program of activities.	To raise: • £750 from bazaars • £1000 from the Christmas Market.	Events unable to be held due to Covid-19 pandemic.
14	To host a community computer provided by SW&T for use with the Homefinder	Easy access to on-line information and services. Residents who lack adequate internet access are volunteer-assisted to undertake online	Recruit and train volunteers to assist residents. Timescale – ongoing.	SWT hold statistics. Computer has not been operational, awaiting upgrade and repair.

	and other agencies.	transactions and/or enabled to develop basic IT skills in a supportive environment. This includes undertaking necessary job searches; completing benefit forms; seeking housing opportunities.		
15	To be the voice of the community whilst staying politically neutral.	To enable local residents to have their say and to be able to forward these concerns to the appropriate agency. Residents who are potentially adversely affected by and concerned about current issues or proposed changes are enabled to raise their concerns with the appropriate agencies.	Ongoing.	Ongoing.
16	To organise a computer support group.	To offer volunteer led basic computer help in a social setting. Residents are enabled to develop basic IT skills with volunteer support.	To be attended by 5 people each week	The group was unable to be held due to Covid-19 restrictions.

17	To offer basic First Aid training when required.	To offer a course when a need is highlighted.	To be attended by a minimum of 8 people.	On-line training
18	To work in partnership with the North Taunton One Team.	To be in communication with the Coordinator to exchange relevant information. Residents benefit from the charity contributing to a 'joined-up', inter-agency approach to addressing problems and concerns affecting specific households and the wider community.	Timescale ongoing.	On-going.
19	Seek to be dementia friendly.	To facilitate the appropriate agencies to deliver training when required. Visitors are met by volunteers and staff who have an understanding of dementia	Timescale ongoing	On-going.
20	1. To offer training opportunities as part of volunteering. 2. To produce newsletters for staff and volunteers to inform them, when	To offer all volunteers the chance to take part in training and self-development Volunteers and staff feel confident, well informed and valued in delivering the services they provide, and in their	Timescale ongoing	On-going

	required, of changes and events.	contribution to community wellbeing.		
21	1. To produce a newsletter for the community 2. To offer information leaflets and signposting facility e.g. mental health, domestic abuse support.	To produce a community newsletter, 1300 copies Residents across the North Taunton area are well informed about a wide range of events, services, opportunities and agencies that are available to provide support. To offer a signposting facility.	Spring, Summer and Winter Timescale ongoing.	The North Taunton News has not been produced due to Covid-19 restrictions. A smaller, monthly newsletter has been produced and distributed by email and post, reaching 500 people. Ongoing.

I'm writing on behalf of my husband to say how much he has missed the camaraderie and companionship and coffee at the centre.

It has brought home to us both how much we miss our friends.



Just wanted to thank you for the books put out, have had a good couple of books and have forwarded them onto a friend who has also really appreciated them. I have never read so much during the day !!!!

TREASURER'S REPORT

We would like to thank all those organisations and individuals who have generously supported the charity during this challenging year. Despite the many restrictions NTP has continued to support many local residents benefitting from our services, as far as practical. Details of restricted fund grants are shown in the accounts.

RESERVES POLICY

The Trustees are aware of their obligations under charity law and therefore set out the policy for the use of reserve funds. The intention in establishing this reserves policy is to ensure the continuation of the charity's normal activities through any medium term shortfall in funding.

For the financial year to 31 March 2022, the trustees' policy is to maintain free reserves (defined as unrestricted reserves not invested in fixed assets) equivalent to 4 months' budgeted expenditure, approximately £18,500. The trustees feel it is also prudent to have a reserve of £2,500 for any substantial unexpected and urgent need for which funding cannot be obtained in the necessary timeframe. Free reserves at 31 March 2021 were £59,944.

The higher than normal reserves arose because of generous grants from Somerset West and Taunton Council's business recovery fund, monies which were granted to businesses that had to close because of the pandemic, as well as Covid-related grants from other sources. It is the view of the trustees that these reserves will be very necessary to allow the charity to recover from the pandemic and serve the community sustainably over the coming years, when grant funding is likely to be harder to secure.

Future Plans

A Business and Development Plan has been produced by the Trustees setting out the objectives for the Partnership and Community Centre for the twelve months April 2021 to March 2022. This takes account of the anticipated phased re-opening as Covid restrictions are removed.

**STATEMENT OF FINANCIAL ACTIVITIES FOR THE PERIOD
ENDED 31ST MARCH 2021**

	Unrestrict ed Funds	Restricted Funds	Total 2021	Total 2020
Receipts and Payment Account	£	£	£	£
Receipts				
Grants				
Grants	43,135	28,969	72,104	32,985
Other grant income (furlough)	11,327		11,327	
Donations	4,859		4,859	1,709
Interest	17		17	49
Activities				
Community Centre Sales	580		580	5,719
Community Social Education	-		-	6,725
Fundraising	1,772		1,772	1,298
Health & Wellbeing	643		643	6,021
Newsletter	-		-	643
Room Hire	300		300	2,269
Refunds & Misc	15		15	34
TOTAL RECEIPTS	62,648	28,969	91,617	58,065
Payments				
Administration				
Staff Costs	28,561	11,280	39,841	40,258
Heat & Light	459		459	1,904
Phone & Internet	1,173		1,173	849
Water & Rates	83		83	1,087
Office Costs	1,105	481	1,586	3,714
Garden	212		212	1,600
Maintenance	1,105	690	1,795	
Fees	1,070		1,070	1,621
Newsletter	-		-	1,684
Garage Rent	229		229	338

Volunteers	28		28	416
Coronavirus expenses	707	1,500	2,207	
Activities				
Health & Wellbeing	156	720	876	8,309
Community Social	-		-	8,597
Fundraising	-		-	25
TOTAL PAYMENTS	34,888	14,671	49,559	70,402
TOTAL	27,760	14,298	42,058	-12,337
SURPLUS/(DEFICIT)				
Opening Cash Funds	32,291	3,000	35,291	47,628
2020 costs paid	-107		-107	
Closing Cash Funds	59,944	17,298	77,242	35,291

Statement of Assets and Liabilities

Cash Funds				
CAF Cash	23,680		23,680	4,022
CAF Gold	35,557	17,298	52,855	27,838
Co-op	585		585	3,331
Petty Cash & Paypal	122		122	100
TOTAL CASH FUNDS	59,944	17,298	77,242	35,291

Restricted Funds Breakdown	Bal b/f	Receipts	Payments	Bal c/f
Unparished Area Fund	2,500			2,500
SCF – Mental Health Training	500		500	-
Covid support:				
- SCF Somerset		6,700	4,900	1,800
- National Lottery		5,280	5,280	-
- Trusthouse CF		9,763		9,763

- Charities Aid Foundation	1,500	1,500	-
- Police & Crime Commissioners	3,000		3,000
Somerset CF – boiler	240	240	-
Somerset CF - banners	281	281	-
SAP – circuits tutor	955	720	235
Christmas gift boxes:			
- Somerset CF	250	250	-
- North Taunton One	250	250	-
- Western Power	750	750	-
TOTAL RESTRICTED	3,000	28,969	14,671
			17,298



The community centre is such a big part of the area, where people can talk, even with nothing in common, being listened to can mean the difference of life and death.

Although we did not know the names of everyone, we did know the stories and every time we spoke the only thing Nan talked about was the community centre and the people she met and helped. Which you could see she loved and the kindness of volunteers.

Thank you again, and please do keep up the fantastic work you do.

Mavis passed away from loneliness in May 2020

NOTES TO THE ACCOUNTS

Accounting Policies

Section 133 of the Charities Act 2011 permits a charity to prepare a receipts and payments account and a statement of assets and liabilities where gross income in the financial year does not exceed £250,000, therefore receipts and payments accounts and a statement of assets and liabilities has been prepared and presented for the year ended March 31st 2021; this is consistent with previous years.

All Income, including grants, is recorded when received.
All Expenditure is recorded when paid.

The Trustees declare that they have approved the trustees report above and that they have paid due regard to the Charity Commissions guidance on public benefit.

Signed on behalf of the North Taunton Partnership's trustees

Paul Tooze
Chairman



*Free books for all to take what an amazing help it has been
to so many people in Priorswood.*

*You helped me during lockdown and I had a new baby. You were my lifeline.
I would have been in real trouble without your help.*

NORTH TAUNTON PARTNERSHIP

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES

I report on the accounts of North Taunton Partnership for the year ended 31st March 2021 which are set out on pages 20 to 22.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to;

- Examine the accounts under Section 145 of the 2011 Act
- To follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act, and
- To state whether particular matters have come to my attention

BASIS OF INDEPENDENT EXAMINER'S REPORT

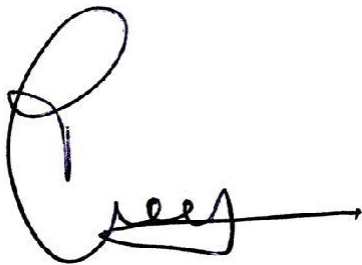
My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes a consideration of any unusual issues or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that, in any material respect, the requirements

- To keep accounting records in accordance with section 130 of the 2011 Act and section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulation and
- To prepare accounts which accord with the accounting records, comply with the accounting requirements of 2011 Act and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Accounts Regulation.
- Has not been met or

No other matter has come to my attention in accordance with my examination to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in black ink, consisting of a large, stylized 'G' followed by a series of loops and a horizontal line ending in an arrowhead.

Timothy Green FCMA
29 Beechwood Drive
Crewkerne
TA18 7BY

Date: 17th June 2021

FUTURE PLANS

A Business and Development Plan has been produced by the Trustees setting out the objectives for the Partnership and Community Centre for the twelve months April 2021 to March 2022.

The Trustees declare that they have approved the trustees report above and that they have paid due regard to the Charity Commissions guidance on public benefit.

Signed on behalf of the North Taunton Partnership's trustees

**Paul Tooze
Chairman**



You've been a blessing to all around you, and you will be again.. Keep going on, hopefully 'with a lot of help from your friends'.





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