



Supporting disabled
people since 1979

Registered Charity Number 1077524

Company Limited by Guarantee number 3818253

DIAL LEEDS Annual Report/Review April 2022 – March 2023.

**44 years as the first and leading
Disabled People's User Led
Organisation (DPULO) in Leeds!**



Follow us on Twitter: <https://twitter.com/DialLeeds>



Follow us on Facebook: <https://www.facebook.com/DIAL-LEEDS-1616885815248602/>

DIAL LEEDS Vision

DIAL LEEDS is a very small but active grassroots charity that was established by volunteers in 1979 as a local Disabled People's User Led Organisation (DPULO). We were the first such organisation in Leeds and one of the earliest to be formed in the UK.

The Management Committee, paid staff and volunteers are disabled people who sustain this unique community initiative built on the involvement of local individuals and supporters.

As a value driven organisation, we work with very diverse clients and continuously learn from the ingenuity, flexibility and experiences of disabled people and others facing disadvantage within our local neighbourhoods.

We aim to be representative of the people who use, or are likely to use our services including people with: physical and sensory impairments, learning disabilities/difficulties, mental health issues or long-term conditions.

We believe in rights, choices and opportunities for all within our community of interest for mutual benefit of everyone involved.

Our work has its roots in the social model of disability and ensuring equality, diversity and inclusion. The DIAL LEEDS model of service delivery is peer support where disabled people come together to support and provide services for other disabled people. DIAL LEEDS offers a friendly, safe and supportive environment for all disabled people.

We do this through direct lived experience, understanding, knowledge, skills and training.

We empower disabled people to overcome discrimination and disadvantage by raising awareness of abilities, choices, rights and opportunities. Our work is all about maximising choice and control for people over their lives. Alongside free support (through grant funding) we offer a variety of affordable pay for services for disabled people, carers and professionals delivered through lived experience of disability and long-term health conditions.

Everything that we do contributes to independent living, inclusion and empowerment. Currently we support around 300 disabled people and their families each year. We aim to increase our direct and indirect beneficiaries through further successful fundraising activities.

The services we offer are:

- ♦ **Not for profit – any surplus income is used to develop and deliver more and better services for disabled people**
- ♦ **Personalised and flexible – tailored to the needs of the individual disabled person**
- ♦ **Confidential**
- ♦ **Independent**
- ♦ **Impartial – always in the best interests of the individual disabled person**
- ♦ **Accessible and empowering**

Mission:

DIAL LEEDS exists to:

- **Ensure that disabled people are not disadvantaged through a lack of knowledge of their rights or the awareness of available opportunities**
- **Provide support when necessary to enable disabled people to express their needs and wishes effectively**

Chairperson's Report 2022-23

April 2022- March 2023 has been another very busy year for DIAL LEEDS as a small grassroots disabled people's organisation.

Financial challenges are ever present both for the people who rely on our services and for the charity itself in terms of meeting core costs.

The need for our unique brand of empowering peer support has certainly not diminished. Disabled people and individuals with long-term health conditions still continue to be severely and disproportionately adversely affected by successive welfare reforms, austerity measures within public services, the ongoing effects of the Covid-19 pandemic, high energy prices and the wider cost of living crisis.

We are working with individuals and households facing multiple vulnerabilities linked to health, social and economic disadvantages in their daily lives. Poverty is undoubtedly on the increase.

DIAL LEEDS represents a community of interest across Leeds and throughout these unprecedented times with much uncertainty for the future we are most definitely stronger together.

Fortunately our continuing Brelms Trust CIO 3 year grant (01/07/21 - 30/06/24) is enabling us to offer welfare rights casework and other anti-poverty initiatives to help with maximising incomes and reducing outgoings.

During the year we also ran our in-house utilities support programme Energy Confident! This was made possible with a second year of funding from Northern Gas Networks and Yorkshire Water. There was an additional pilot project at Moortown Foodbank.

A Charities Aid Foundation (CAF) / Scope Connecting Communities Fund grant to deliver Happiness Café sessions for building social connections and peer support networks was a very boost to the range of services that we have been able to provide.

You can read more about these in following sections of the report .We are extremely grateful to all our project funders and individual donors for their ongoing support.

My thanks also go out to everyone else connected to DIAL LEEDS – the staff, volunteers, management committee members, supporters/ stakeholders and the people use our services on an ad hoc or regular basis. Without you, the organisation would not be all that it is today!

Paul Jarvis

Chairperson

DIAL LEEDS projects 2022-23:

- **Brelms Trust CIO** is funding a peer support programme for individuals facing disadvantage and social welfare problems. It is running from 01/07/21 – 30/06/24.
- **Northern Gas Networks VCMA Pilot Project** is funded by a Northern Gas Networks (NGN) Vulnerability and Carbon Monoxide Allowance (VCMA) it ran at Leeds North West Foodbank sessions from 1st September 2022 - 31st March 2023. It focused on Priority Services Register awareness and utilities casework support for vulnerable individuals and households.
- **Safe and Well** is a Tesco Community Fund grant to provide £20 supermarket vouchers during times of crisis for DIAL LEEDS casework clients and other disabled people facing financial hardship causing food insecurity.
- **Peer Power!** Holistic health, wellbeing and social welfare support programme for Leeds North and West Foodbank users and local residents facing deprivation and disadvantage (Leeds CCG Harnessing Power of Communities – HPOC).
- **CAF Happiness Café** - Charities Aid Foundation (CAF)/Scope provided a Connecting Communities Fund grant for Happiness Cafe social connections and wellbeing support. The project runs from 1st December 2022 to 31st March 2024.
- **Healthy-Connected-Supported** is a Local Care Direct funded mental health peer support and anti-poverty project for individuals with any type of impairment or health condition.
- **Energy Confident!** is funded by a Yorkshire Water Vulnerability Fund grant focusing on Priority Services Register awareness raising, sign-ups and wider support plus a Northern Gas Networks (NGN) Vulnerability and Carbon Monoxide Allowance. This funds a holistic utilities support programme for vulnerable individuals and households through one-to-one casework assistance.
- **Community Partnering Top-Up** - following the end of our Community Confident! programme we were awarded further funding from Northern Gas Networks and Northern Powergrid to offer food and fuel vouchers for vulnerable disabled people and individuals with long-term health issues who were severely affected by the emerging cost of living crisis.

If you would like to know more about any of the DIAL LEEDS projects, please ask for an evaluation report or talk to a worker.

The DIAL LEEDS Team

Charity Trustees/Company Directors at 31st March 2023:

Paul Jarvis	Chairperson
Mandy Foster	Treasurer
Don Fletcher	Honorary Secretary
Ian English	
Lynne Law	
Becky Woledge	
Emma Stewart	

Co-opted non voting member: Cllr David Jenkins

Paid staff at 31st March 2023:

Mike Johnston	Project Worker
Kath Harrison	Project Worker
Paul Arrowsmith	Mental Health Peer Support (Permitted Work)

Volunteers at 31st March 2023:

Annemarie Mason	Happiness Café peer support
Barry Jarrett	Happiness Café peer support
Ian English	Happiness Café peer support
Don Fletcher	Peer Support / Disability Rights
Paul Jarvis	Social Enterprise support

The following individuals will continue to volunteer their time and skills (as they have since 01/04/17) in order to ensure that DIAL LEEDS is able to strive and thrive:

- ⇒ Kath Harrison as Company Secretary/Manager.
- ⇒ Mike Johnston as Deputy Manager

Comments and Thanks

- Thank you I wouldn't have survived without your help, you are so easy to talk to, its not just the help with benefits it's the support and time you always give me, always willing to listen
- I was treading water and starting to sink before you came along, you where always there to listen to my concerns and to reassure me
- I couldn't have done this without your help [re PIP form]
- Your knowledge and understanding helped me through this nightmare of a process, where would we be without you
- Thank you so much for letting me know. I really appreciate it. That is really great news about your funding bid. I would very much like to join you. Thank you so much for doing all this on our behalf.
- I am very much looking forward to seeing you all tomorrow.
- Bless you for giving me some perspective. I'm really looking forward to having a cuppa with you outside today. So pleased to be able to join you.
- Ah 3rd March sounds just perfect. I can put it in my diary now. Lovely. Will keep my eye out for when the crocuses appear at the gates of Roundhay Park and let you know. Usually mid/end of Feb that they first appear so hopefully in full bloom first couple of weeks of March.
- Nothing ever stresses you out does it, you're amazing. I'm still a bit confused at times probably need you more than eva! You really are a superstar my friend. (post emergency hospital admission support for a lady in her 50s with multiple physical and mental health conditions living alone in an isolated rural area who a volunteer visits at home)
- A food parcel would be enormously helpful. Thanks so much. Excellent, are we going to the café next Wed? I will look forward to it. (Mum of 4, in her late 30s who had to let her husband take over her dog walking business after she had a sudden onset of severely disabling neurological symptoms. We are also helped with ESA, PIP and Carer's Allowance claims to increase their income from just basic Universal Credit)
- Thank you, will definitely pop down to see everyone this afternoon. Thank you for helping me and good news my Blue Badge is on its way. (support for a gentleman with severe mobility issues in his mid 70s, living alone who after prompting agreed to us assisting him to successfully claim Attendance Allowance and apply for a Blue Badge}



We would like to thank the following agencies and individuals for all their help and support in 2022 - 2023:

- **Leeds Community Foundation**
- **Leeds City Council Localities Team**
- **Cllr David Jenkins**
- **Imogen Wilson - Senior Localities Officer**
- **Northern Gas Networks**
- **Northern Powergrid**
- **Yorkshire Water**
- **Charities Aid Foundation (CAF)/Scope**
- **Lee and Company Accountants**
- **Electroville/E-Biz**
- **Leeds Forum Central**
- **Voluntary Action Leeds**
- **Leeds CCG Harnessing the Power of Communities (HPOC)**
- **Leeds North & West Foodbank**
- **Leeds South & East Foodbank**
- **Seacroft Community On Top (SCOT)**
- **Hill Dickinson Foundation**
- **Annie Guthrie Memorial Trust**
- **Brelms Trust CIO**
- **Local Care Direct**
- **Slate Leeds**
- **Linking Leeds**
- **Leeds Gate**

Contact us:

DIAL LEEDS can be contacted in the following ways:

By post or appointment:

Denis Healey Centre
Foundry Mill Street
Leeds
LS14 6RD

By Email:

admin@dial-leeds.org.uk

socialenterprise@dial-leeds.org.uk

managers@dial-leeds.org.uk

By phone:

General: 0113

Mobile: 07734 174206

More details of our services are available on our website::



www.dial-leeds.org.uk

Fresh Air at the Happiness Café Session:



DIAL LEEDS LIMITED
(a company limited by guarantee)

REPORT AND ACCOUNTS

31st MARCH 2023

DIAL LEEDS LIMITED

Directors/Trustees	I English A J Foster L Law E Stewart P Jarvis D Fletcher R A Woledge-Wilkinson
Company Secretary	K Harrison
Accountants	Lee & Company Chartered Accountants Photon House Percy Street Leeds LS12 1EL
Bankers	Lloyds Bank Plc Leeds City Centre PO Box 1000 BX1 1LT
Registered Office	Denis Healey Centre Foundry Mill Street Leeds LS14 6RD
Company No	3818253
Registered Charity No	1077524

DIAL LEEDS LIMITED

Trustee's Report

The Trustees who are also the directors of the charity for the purposes of the Companies Act, submit their report and accounts for the year ended 31st March 2023.

Structure, Governance & Management

Governing Document

DIAL Leeds Limited is a company limited by guarantee and is governed by its Memorandum and Article of Association.

Risk Management

The Trustees actively review the major risks which the charity faces on a regular basis and believe that maintaining reserves at current levels will provide resources in the event of adverse conditions. The Trustees have also examined other operational and business risks faced by the charity and confirm that they have established systems to mitigate the significant risks.

Trustees

The Trustees who served during the year were:

I English
A J Foster
L Law
E Stewart
P Jarvis
D Fletcher
R A Woledge-Wilkinson

Objects of the Charity/Public Benefit

The Charity's principal activity and Public Benefit is to ensure that disabled people are not disadvantaged through a lack of knowledge of their rights, or a lack of awareness of available opportunities and to provide support when needed to allow disabled people to express their needs and wishes effectively.

Reserves Policy

The Trustees have established a policy whereby the unrestricted funds held by the charity should represent 6 months of the resources expended, which in 2023/24 should equate to approximately £1,500. At present the reserves amount to £4,032 (2022 - £7,505).

This report has been prepared in accordance with the Charities Statement of Recommended Practice (FRS 102) and in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small entities.

This report was approved by the Board on 30th November 2023.

P JARVIS
Chairperson

**Independent Examiner's Report to the Trustees of
DIAL LEEDS LIMITED**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st March 2023.

This report is made solely to the charity, as a body. My reporting work has been undertaken so that I might state to the charity's trustees those matters I am required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for my work, for this report, or for the opinions I have formed.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purpose of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report to enable a proper understanding of the accounts to be reached.

Photon House
Percy Street
Leeds
LS12 1EL

Anna McClean FCA
Lee & Company
Chartered Accountants

30th November 2023

DIAL LEEDS LIMITED

Statement of Financial Activities (including Income and Expenditure Account) for the year ended 31st March 2023

	Unrestricted <u>Funds</u> £	Restricted <u>Funds</u> £	Total <u>Funds</u> £	Total Funds <u>2022</u> £
<u>Incoming Resources</u>				
<u>Income from:</u>				
Donations and gifts	499	-	499	567
Grants receivable (see Note 2)	-	32,174	32,174	42,137
Investment income	30	-	30	2
Other income	19	-	19	63
	<u>548</u>	<u>32,174</u>	<u>32,722</u>	<u>42,769</u>
<u>Resources Expended</u>				
<u>Expenditure on:</u>				
Charitable activities	-	35,598	35,598	32,133
Other expenditure (see Note 3)	4,021	-	4,021	2,468
	<u>4,021</u>	<u>35,598</u>	<u>39,619</u>	<u>34,601</u>
Net income	(3,473)	(3,424)	(6,897)	8,168
Balance brought forward	7,505	16,617	24,122	15,954
Balance carried forward	<u>4,032</u>	<u>13,193</u>	<u>17,225</u>	<u>24,122</u>

The notes on pages 7 to 9 form part of the accounts.

DIAL LEEDS LIMITED
Company Number 3818253

Balance Sheet as at 31st March 2023

	<u>Notes</u>	£	<u>2022</u> £
<u>Current assets</u>			
Debtors		-	1,088
Cash at Bank		21,516	23,278
Cash in Hand		3	6
		<u>21,519</u>	<u>24,372</u>
 <u>Creditors: amounts falling due</u> within one year			
Creditors and accruals		4,294	250
		<u>17,225</u>	<u>24,122</u>
<u>Net Assets</u>			
 <u>Unrestricted Funds</u>			
General fund		4,032	7,505
 <u>Restricted fund</u>		13,193	16,617
 <u>Total funds</u>	6	<u>17,225</u>	<u>24,122</u>

The accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and with the Charities Act 2011.

For the financial year ended 31st March 2023, the company was entitled to exemption from audit under Section 477 Companies Act 2006; and no notice has been deposited under Section 476. The Trustees acknowledge their responsibility for ensuring that the company keeps accounting records which comply with Section 286 and preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the year and of its surplus or deficit for the financial year in accordance with the requirements of Section 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

Approved by the Board on 30th November 2023 and signed on its behalf by:

P JARVIS

The notes on pages 7 to 9 form part of the accounts.

DIAL LEEDS LIMITED

Notes to the accounts 31st March 2023

1. Accounting Policies

Basis of accounting

The accounts have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and with the Charities Act 2011.

Company Status

The Charity is a company limited by guarantee. The members of the company are the trustees named on page 1. In the event of the charity being wound up the liability in respect of the guarantee is limited to £1 per member of the charity.

Donations and grants

Income from donations and grants are included in incoming resources when these are receivable.

Resources expended

Resources expended are included in the Statement of Financial Activities on an accruals basis.

Fixed assets

Office furniture is written-off in the year of purchase.

Fund accounting

Funds held by the charity are either:

Unrestricted general funds - these are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Restricted funds - these are funds that can only be used for particular restricted purposes within the objects of the charity.

2. Incoming Resources

Grants were received as follows:

	<u>2023</u>	<u>2022</u>
	£	£
<u>Restricted funds</u>		
Grants for specific client purpose	<u>32,174</u>	<u>42,067</u>

3. Resources Expended

	<u>Unrestricted</u>	<u>Restricted</u>	<u>2023</u>	<u>2022</u>
	£	£	£	£
Salaries	-	25,868	25,868	25,600
Rent, rates and utilities	3,809	-	3,809	2,079
General administration costs	212	9,730	9,942	6,922
	<u>4,021</u>	<u>35,598</u>	<u>39,619</u>	<u>34,601</u>

4. Staff costs

	<u>Unrestricted</u>	<u>Restricted</u>	<u>2023</u>	<u>2022</u>
	£	£	£	£
Salaries	<u>1,392</u>	<u>24,476</u>	<u>25,868</u>	<u>25,600</u>

The average number of employees during the year was 3

The Trustees have identified 2 Key Management Personnel and their total remuneration in the year was £18,141

5. Trustees Remuneration and expenses

The management of the charity is undertaken by volunteers. During the year travelling expenses of £113 (2022 - £190) were paid to two of the Trustees.

6. Statement of Funds

	<u>At</u>	<u>Incoming</u>	<u>Resources</u>	<u>At</u>
	<u>01.04.22</u>	<u>Resources</u>	<u>Expended</u>	<u>31.03.23</u>
	£	£	£	£
Unrestricted funds	<u>7,505</u>	<u>548</u>	<u>4,021</u>	<u>4,032</u>
<u>Restricted funds</u>				
Charitable grants	-	750	500	250
Peer Power	3,765	-	3,765	-
Stay Well this Winter	150	-	150	-
Happiness Café 2021/22	57	-	57	-
Community Partnering	4,550	-	4,550	-
Healthy-Connected-Supported	6,740	10,000	9,974	6,766
The Brelms Trust CIO	1,355	5,000	5,086	1,269
Vulnerability & Carbon Monoxide	-	6,000	6,000	-
Yorkshire Water	-	2,409	2,409	-
VCMA Pilot Project	-	1,887	1,887	-
Safe and Well	-	1,000	-	1,000
CAF Happiness Café	-	5,128	1,220	3,908
Total restricted funds	<u>16,617</u>	<u>32,174</u>	<u>35,598</u>	<u>13,193</u>
Total funds	<u>24,122</u>	<u>32,722</u>	<u>39,619</u>	<u>17,225</u>

The funds

The general reserve represents free funds of the charity which are not designated for any particular purpose.

The charitable grants are monies received from other charities to assist clients of DIAL with specific needs.

Peer Power! Funded by a Harnessing Power Of Communities (HPOC) grant from Leeds Clinical Commissioning Group (CCG) is a holistic health and wellbeing support project for Leeds North and West Foodbank users and local disabled people facing social and economic disadvantage which is running between the 1st July 2020 and 30th June 2022.

Community Partnering Top-Up is a Northern Powergrid and Northern Gas Networks funded initiative offering food and fuel vouchers to vulnerable disabled people severely affected by the cost of living crisis

Healthy-Connected-Supported is a Local Care Direct funded mental health peer support and anti-poverty project for individuals with any type of impairment or health condition.

The Brelms Trust CIO is funding a peer support programme for individuals facing disadvantage and social welfare problems. It is running from 1st July 2021 to 30th June 2024.

Vulnerability and Carbon Monoxide Allowance (VCMA) is a Northern Gas Networks funded holistic utilities support programme for vulnerable individuals and households through one-to-one casework assistance.

Yorkshire Water is a Vulnerability Fund Grant for Priority Services Register (PSR) awareness raising, sign-ups and wider support for disabled people and individuals with health conditions.

VCMA Pilot Project is a pilot project funded by a Northern Gas Networks (NGN) Vulnerability and Carbon Monoxide Allowance (VCMA) ran at Leeds North West Foodbank sessions from 1st September 2022 - 31st March 2023. It focused on Priority Services Register awareness and utilities casework support for vulnerable individuals and households.

Safe and Well is a Tesco Community Fund grant to provide £20 supermarket vouchers during times of crisis for DIAL LEEDS casework clients and other disabled people facing financial hardship causing food insecurity.

CAF Happiness Cafe is a Charities Aid Foundation (CAF)/Scope fund provided a Connecting Communities Fund grant for Happiness Cafe social connections and wellbeing support. The project runs from 1st December 2022 to 31st March 2024.

DIAL LEEDS LIMITED
(a company limited by guarantee)

REPORT AND ACCOUNTS

31st MARCH 2023

DIAL LEEDS LIMITED

Directors/Trustees	I English A J Foster L Law E Stewart P Jarvis D Fletcher R A Woledge-Wilkinson
Company Secretary	K Harrison
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Registered Office	Denis Healey Centre Foundry Mill Street Leeds LS14 6RD
Company No	3818253
Registered Charity No	1077524

DIAL LEEDS LIMITED

Trustee's Report

The Trustees who are also the directors of the charity for the purposes of the Companies Act, submit their report and accounts for the year ended 31st March 2023.

Structure, Governance & Management

Governing Document

DIAL Leeds Limited is a company limited by guarantee and is governed by its Memorandum and Article of Association.

Risk Management

The Trustees actively review the major risks which the charity faces on a regular basis and believe that maintaining reserves at current levels will provide resources in the event of adverse conditions. The Trustees have also examined other operational and business risks faced by the charity and confirm that they have established systems to mitigate the significant risks.

Trustees

The Trustees who served during the year were:

I English
A J Foster
L Law
E Stewart
P Jarvis
D Fletcher
R A Woledge-Wilkinson

Objects of the Charity/Public Benefit

The Charity's principal activity and Public Benefit is to ensure that disabled people are not disadvantaged through a lack of knowledge of their rights, or a lack of awareness of available opportunities and to provide support when needed to allow disabled people to express their needs and wishes effectively.

Reserves Policy

The Trustees have established a policy whereby the unrestricted funds held by the charity should represent 6 months of the resources expended, which in 2023/24 should equate to approximately £1,500. At present the reserves amount to £4,032 (2022 - £7,505).

This report has been prepared in accordance with the Charities Statement of Recommended Practice (FRS 102) and in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small entities.

This report was approved by the Board on 30th November 2023.

P JARVIS
Chairperson

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This report is made solely to the charity, as a body. My reporting work has been undertaken so that I might state to the charity's trustees those matters I am required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for my work, for this report, or for the opinions I have formed.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purpose of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

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2. the accounts do not accord with those records; or
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Percy Street
Leeds
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Anna McClean FCA
Lee & Company
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30th November 2023

DIAL LEEDS LIMITED

Statement of Financial Activities (including Income and Expenditure Account) for the year ended 31st March 2023

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DIAL LEEDS LIMITED
Company Number 3818253

Balance Sheet as at 31st March 2023

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Cash at Bank		21,516	23,278
Cash in Hand		3	6
		<u>21,519</u>	<u>24,372</u>
 <u>Creditors: amounts falling due</u> within one year			
Creditors and accruals		4,294	250
		<u>17,225</u>	<u>24,122</u>
<u>Net Assets</u>			
 <u>Unrestricted Funds</u>			
General fund		4,032	7,505
 <u>Restricted fund</u>		13,193	16,617
 <u>Total funds</u>	6	<u>17,225</u>	<u>24,122</u>

The accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and with the Charities Act 2011.

For the financial year ended 31st March 2023, the company was entitled to exemption from audit under Section 477 Companies Act 2006; and no notice has been deposited under Section 476. The Trustees acknowledge their responsibility for ensuring that the company keeps accounting records which comply with Section 286 and preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the year and of its surplus or deficit for the financial year in accordance with the requirements of Section 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

Approved by the Board on 30th November 2023 and signed on its behalf by:

P JARVIS

The notes on pages 7 to 9 form part of the accounts.

DIAL LEEDS LIMITED

Notes to the accounts 31st March 2023

1. Accounting Policies

Basis of accounting

The accounts have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and with the Charities Act 2011.

Company Status

The Charity is a company limited by guarantee. The members of the company are the trustees named on page 1. In the event of the charity being wound up the liability in respect of the guarantee is limited to £1 per member of the charity.

Donations and grants

Income from donations and grants are included in incoming resources when these are receivable.

Resources expended

Resources expended are included in the Statement of Financial Activities on an accruals basis.

Fixed assets

Office furniture is written-off in the year of purchase.

Fund accounting

Funds held by the charity are either:

Unrestricted general funds - these are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Restricted funds - these are funds that can only be used for particular restricted purposes within the objects of the charity.

2. Incoming Resources

Grants were received as follows:

	<u>2023</u>	<u>2022</u>
	£	£
<u>Restricted funds</u>		
Grants for specific client purpose	<u>32,174</u>	<u>42,067</u>

3. Resources Expended

	<u>Unrestricted</u>	<u>Restricted</u>	<u>2023</u>	<u>2022</u>
	£	£	£	£
Salaries	-	25,868	25,868	25,600
Rent, rates and utilities	3,809	-	3,809	2,079
General administration costs	212	9,730	9,942	6,922
	<u>4,021</u>	<u>35,598</u>	<u>39,619</u>	<u>34,601</u>

4. Staff costs

	<u>Unrestricted</u>	<u>Restricted</u>	<u>2023</u>	<u>2022</u>
	£	£	£	£
Salaries	<u>1,392</u>	<u>24,476</u>	<u>25,868</u>	<u>25,600</u>

The average number of employees during the year was 3

The Trustees have identified 2 Key Management Personnel and their total remuneration in the year was £18,141

5. Trustees Remuneration and expenses

The management of the charity is undertaken by volunteers. During the year travelling expenses of £113 (2022 - £190) were paid to two of the Trustees.

6. Statement of Funds

	<u>At</u>	<u>Incoming</u>	<u>Resources</u>	<u>At</u>
	<u>01.04.22</u>	<u>Resources</u>	<u>Expended</u>	<u>31.03.23</u>
	£	£	£	£
Unrestricted funds	<u>7,505</u>	<u>548</u>	<u>4,021</u>	<u>4,032</u>
<u>Restricted funds</u>				
Charitable grants	-	750	500	250
Peer Power	3,765	-	3,765	-
Stay Well this Winter	150	-	150	-
Happiness Café 2021/22	57	-	57	-
Community Partnering	4,550	-	4,550	-
Healthy-Connected-Supported	6,740	10,000	9,974	6,766
The Brelms Trust CIO	1,355	5,000	5,086	1,269
Vulnerability & Carbon Monoxide	-	6,000	6,000	-
Yorkshire Water	-	2,409	2,409	-
VCMA Pilot Project	-	1,887	1,887	-
Safe and Well	-	1,000	-	1,000
CAF Happiness Café	-	5,128	1,220	3,908
Total restricted funds	<u>16,617</u>	<u>32,174</u>	<u>35,598</u>	<u>13,193</u>
Total funds	<u>24,122</u>	<u>32,722</u>	<u>39,619</u>	<u>17,225</u>

The funds

The general reserve represents free funds of the charity which are not designated for any particular purpose.

The charitable grants are monies received from other charities to assist clients of DIAL with specific needs.

Peer Power! Funded by a Harnessing Power Of Communities (HPOC) grant from Leeds Clinical Commissioning Group (CCG) is a holistic health and wellbeing support project for Leeds North and West Foodbank users and local disabled people facing social and economic disadvantage which is running between the 1st July 2020 and 30th June 2022.

Community Partnering Top-Up is a Northern Powergrid and Northern Gas Networks funded initiative offering food and fuel vouchers to vulnerable disabled people severely affected by the cost of living crisis

Healthy-Connected-Supported is a Local Care Direct funded mental health peer support and anti-poverty project for individuals with any type of impairment or health condition.

The Brelms Trust CIO is funding a peer support programme for individuals facing disadvantage and social welfare problems. It is running from 1st July 2021 to 30th June 2024.

Vulnerability and Carbon Monoxide Allowance (VCMA) is a Northern Gas Networks funded holistic utilities support programme for vulnerable individuals and households through one-to-one casework assistance.

Yorkshire Water is a Vulnerability Fund Grant for Priority Services Register (PSR) awareness raising, sign-ups and wider support for disabled people and individuals with health conditions.

VCMA Pilot Project is a pilot project funded by a Northern Gas Networks (NGN) Vulnerability and Carbon Monoxide Allowance (VCMA) ran at Leeds North West Foodbank sessions from 1st September 2022 - 31st March 2023. It focused on Priority Services Register awareness and utilities casework support for vulnerable individuals and households.

Safe and Well is a Tesco Community Fund grant to provide £20 supermarket vouchers during times of crisis for DIAL LEEDS casework clients and other disabled people facing financial hardship causing food insecurity.

CAF Happiness Cafe is a Charities Aid Foundation (CAF)/Scope fund provided a Connecting Communities Fund grant for Happiness Cafe social connections and wellbeing support. The project runs from 1st December 2022 to 31st March 2024.