

DINGLE MULTI AGENCY CENTRE LTD

ANNUAL REPORT 2023-2024



TOXTETH TOWN HALL

COMMUNITY RESOURCE CENTRE

15 HIGH PARK STREET

LIVERPOOL L8 8DX

CONTENTS

1. Aims & Objectives and Annual performance	Page 3-7
2. History & Heritage	Page 8
3. Chairs Report	Page 9-10
4. Trustees Financial Report and Annual Accounts	Page 11-12
Appendix A – Annual Accounts 23/24	

1. AIMS, OBJECTS & ANNUAL PERFORMANCE

AIM:

To create a state-of-the-art, community resource to promote the physical, social, cultural, and economic betterment of the Toxteth area.

CHARITABLE STATUS & OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with this governing document on 6 July 1999. A further amendment was made in Dec 06 under special resolution with an addition to the charity's objects – refer to object c.

The objects of the charity are: -

- a) To promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called “the area of benefit”) without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving conditions of life for the said inhabitants;
- b) To establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects
- c) To promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance, and other support services

THE CHARITY

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity currently provides an advice service, advocacy, organises, hosts, and delivers community events, training courses, workshops, community clubs and other activities at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence agreements to other charities or community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility is available to be booked by groups for a range of purposes.

DMAC Ltd. purchased the 125 Year Head Lease on Toxteth Town Hall building in July 1997 but originally had it on a contract from May 1997. It was purchased for £80,000 fundraised from Dingle SRB and LCC Community Development Fund.

Charitable work and activities: Annual Report 1/4/23-31/3/24:

In the last 12 months the beneficiaries of our charity's services and activities were 2701 individual (in person) beneficiaries and 3976 online beneficiaries. Of the 2701 individual beneficiaries they were supported in the following ways:

There were 2612 people who walked in needing assistance: After triage they were assisted as follows:

- ✓ 352 people required a referral to Whitechapel/Shelter for homeless and housing issues.
- ✓ 269 accessed an advice appointment at our own Toxteth Town Hall Advice Service - and we were accepted into membership of Advice UK for a second year.
- ✓ 675 people accessed our Advocacy support.
- ✓ We referred 643 people to external and specialist agencies for ongoing assistance.
- ✓ 327 people accessed our Resource Hub (Freephone, scanning, printing, and computer)
- ✓ 230 people were supported with a Food Voucher and/or additional food support
- ✓ 81 people had an application made for them to the Household Support Fund
- ✓ 35 people had on site appointments arranged with NEA who were experiencing energy crisis



In addition,

- a) We had 18 Table tennis club members attending our weekly Monday club sessions, improving their fitness, friendships, and overall wellbeing.
- b) Our Adult Garden club members were 11. They attended 48 on-site weekly Friday club sessions run by Mike our Horticulturist. They sowed, grew, and harvested a wide range of fruit, vegetables, and herbs. The garden produced a meal a week for all members.





- c) We had 35 Family Games Club members who attended 40 on-site weekly Friday club sessions having lots of fun indoors (board games, floor games, table tennis, crafts, themed sessions) and outdoors including food growing and gardening:



- d) We had 6 local adults attending our weekly Monday Peer Support English, Maths and Science class for 46 weeks.



- e) We had 19 individuals attend monthly coffee mornings with unlimited hot drinks, snacks, table-top games and a quiz with prizes, supported by Tesco and Torus Foundation, from September 2023 to March 2024.

- f) We had 1328 Facebook & 2648 Twitter followers who accessed regular updates/information and other crisis and support services information.



In July 2023 we hosted a visit of the Board of The Duchy of Lancaster Benevolent Fund who enjoyed meeting some of our trustees, staff and adult gardening club members, and to learn more about the work we do. A lovely day was had by all.

In addition, and separate to the above, as part of our winter warmer initiative we also provided 50 Winter warmer packs comprising of a hat, scarf, gloves for children under 14, funded by Torus Foundation.



We held our first Festive Fayre in November 2023 in partnership with Back on Track Liverpool Ltd.

We had 14 local stall holders and over 100 members of the public attended.

Note this beneficiary data does not include the beneficiaries of the 13 organisations based in our Centre.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response
- Unlimited Cleaning

You can visit our website www.toxtethtownhall.org and click on **centre based organisations** tab, for details of their websites to learn of their own charitable work.

THE THOMPSON COMMUNITY HALL



Our Centre holds no religious or political affiliation and so is accessible to the diverse communities within our area of benefit. The Centre has facilitated a variety of events/public forums e.g., DWP consultation closure meetings, NHS Covid vaccinations, job fairs, heritage open days etc. The hall is also used by a range of external organisations, local groups and residents for various activities.

Income is generated and raised through:

- Applying for Grants, Donations or Contracts for delivery of our community programmes and charitable activities and services.
- Licence/Lease fees charged to the centre-based organisations and through the hiring of the hall/rooms. This enables the charity to cover the majority of the overheads and running costs of the building. These fees and other small grants contribute towards the costs of the staff and overheads as we are not yet fully self sustainable.

Funding and Support:

In the *financial period April 2023 to March 2024* as detailed in the accounts appended, our thanks go to the following funders who have supported our charitable work, services, community programmes including courses and clubs, advice service, equipment and materials, and core running costs as follows:

- Henry Smith Charity (core running costs)
- P H Holt Foundation (Advice Service)
- The Clothworkers Foundation (capital)
- Garfield Weston Foundation (core running costs)
- The Torus Foundation (activities)
- LCVS (activities)
- Pilkington Charities Fund (activities and core)
- Duchy of Lancaster Benevolent Fund (capital)

2. History & Heritage

HISTORY OF TOXTETH



In the mid 1500's Toxteth was a Deer Park under the ownership of King John. The many Earls of Sefton had residency in Toxteth and owned a number of properties.

Toxteth Park was a vast area spanning from the shore and included areas we know now as Otterspool, Smithdown Road, Aigburth Vale, and Mossley Hill amongst others. This has been

identified from a number of maps. (Source – Liverpool Public Library).

HISTORY OF THE BUILDING

The information accessible is very limited. Sources that we have referred to and relied upon to produce this page include the Public Library and verbal anecdotes from visitors to the centre. Toxteth Town Hall Community Resource Centre (its title now) is based in the heart of Toxteth. The building was built in 1865-6 and was designed by Layland (Architect). Its original title was "The Township of Toxteth Park Public Offices", known locally then as the "Town Hall. It has played a major role in the civic life of the area. During its history its uses include the following:

Registry Office (Births & Deaths only) Medical Dispensary, Morgue, Coroners Inquests, Services for the Destitute, Means testing, Hardship Support, Food Dispensary, Police cells (war time),

Dispensary of School Uniforms, Community Meetings, Health & Social Security & Department of Unemployment amongst other uses.

If you have any memories and/or information on the building, we would welcome your input to build up a comprehensive picture. Contact us at the centre.

HERITAGE

In 1969 the English Heritage awarded the building with Grade 2 listed status. The front and side facades are of sandstone, the rest brick. It has a number of pediments with Venetian windows. There are large sashes in moulded architraves.



Internally the community hall has wonderful, detailed plaster works to the walls and ceiling and a plaque of a stag that was donated by The Earl of Sefton when the building was constructed. (Source: Conservation Office LCC).

3. Chairs Report 01/04/2023 – 31/03/2024

I bid you all welcome to the 27th Annual General Meeting of Dingle Multi Agency Centre Ltd. This meeting gives us the opportunity of giving a review of our activities during the reporting period.

Once again, I would like to take this opportunity of thanking all my fellow Trustees and all staff members of the Charity for the hard and dedicated efforts they have made to ensure that DMAC Ltd has continued to offer a high-quality service to our members and all users of the facilities here.

REVIEW OF THE YEAR 2023 to 2024

As you are already aware our core objectives include providing support, services and activities to local residents (for full details please refer to Section 1 of this report).

Additionally, we provide office/hire accommodation to a range of charities and non-profit making organisations and business start-ups that serve the local community in a variety of ways and at a price they can afford. This is all delivered from our building – Toxteth Town Hall Community Resource Centre and our developed green space on our rear land, in L8.

Again, we owe a great debt of thanks to Denise Bernard, our Company Secretary, for the work she has been involved in securing on-going financial assistance. The Board of Trustees and staff have all made strenuous efforts to keep us on an even keel, which has contributed to increased use of our facilities. The Board continues to monitor our expenses and maximise efficiencies.

VISIT BY THE BOARD OF THE DUCHY OF LANCASTER BENEVOLENT FUND

The Lord Lieutenant of Merseyside Mark Blundell has been a regular visitor to the charity when invited on formal occasions but in July of 2023, we were deeply honoured when his office contacted us stating that not only he, but the full board of The Duchy of Lancaster Benevolent Fund would like to come to our Centre. This was for an informal lunch and to view the building and the work our charity delivers. Accordingly, the visit took place and included the HM's Privy Purse and HM Lord-Lieutenant of Greater Manchester, Mrs Diane Hawkins. We held the lunch in our community garden in lovely weather. During the visit HM Privy Purse received a phone call which turned out to be His Majesty King Charles III and through him, passed on his regards. We fondly recounted His Majesty's attendance at our Centre in 2007. Following the visit, we received a message from the Secretary of the Duchy Benevolent Fund who said that it was the best trip they had ever had!

THE BOARD

I have held the position of Chair during the period of this report. We welcomed 2 new Trustees following the AGM in November 2023, Hyatt Murshid and Kris Khan. They both bring a wealth of skills and experience to our Board which they have been putting to good use at meetings. I am delighted to take this opportunity to thank each and every one of the Trustees for their wonderful efforts on behalf of DMAC Ltd.

FUNDERS

We secured a 3 year revenue grant from Henry Smith Charity in July 2023 which will contribute towards us meeting our core running costs. In this reporting period we give our thanks to: Henry Smith Charity, P H Holt Foundation, The Clothworkers Foundation, Garfield Weston Foundation, The Torus Foundation, LCVS, Pilkington Charities Fund and

Duchy of Lancaster Benevolent Fund, in their support they have showed, the confidence they have in this charity and their satisfaction that their monies have been well used.

OCCUPANCY/ CENTRE BASED ORGANISATIONS (CBO'S)

By March 2024, office rental occupancy (not sessional hire) had 1 void. In this reporting period we welcomed Unlimited Cleaning Ltd. As I write this report 3 offices have become available and are being advertised in the hope that we will once again be at capacity.

MEMBER ORGANISATIONS

As of 31st March 2024, there were 6 organisations that were formal organisational members with voting rights at an AGM or EGM.

STAFF/PERSONNEL

Management of our Centre is under a sessional contract for service (2 days a week) with MEC Ltd and have done so with excellent efficiency, as is apparent from this report.

We still have the continuity given by Cala Comer, as an Advocate and receptionist, who does a wonderful job dealing with the numerous and varied requests for help at Reception and the caretaking so necessary in a building of the age and size of ours is still carried out by George Williams. We welcomed our other current caretaker, Bernard Aldridge in February 24. Saynab Ali remains our Cleaner. Maram Yehiah took over from Hyatt Murshid as Activity Coordinator delivering our activity programme. Mike McGrath remains as our sessional Horticulturist doing a great job with our Community Garden and food-growing clubs. Maram Yehiah remains our sessional Advisor delivering the in-person face to face on site Advice sessions. Our fully insured Advice Service was successfully admitted for a second year into membership of Advice UK.

All these members of staff/personnel/advisors have given of their best over the past year, and we would like to express our sincere thanks and gratitude in keeping this Centre safe, accessible and having a great welcoming atmosphere.

As stated, Denise remains as Company Secretary and is still assisting in fund raising. Again, heartfelt thanks to her for her continuing and vital efforts. Staff appraisals and assessments are on-going and have shown that all staff members are fully content with their positions within the Organisation and are basically able to fulfil their duties. On-going training is always a consideration, and members of staff and the board have attended various training courses over the year.

IN CONCLUSION

Our services, activities and programmes are popular locally. Office space in our Building is still in high demand and we have managed to sustain full operations with the support of grant funding giving us time to rebuild and increase our level of self-generating income. With the continuing assistance of the personnel team, the selfless work of the Trustees and of course the boundless energy of our Company Secretary; we have kept the DMAC flag flying as high and as proud as ever.

Martin K Davies,
Chair of the Board of Trustees.

4. Trustees Financial Report & Annual Accounts 23/24

The accounts enclosed are for the financial period 01/04/2023 to 31/03/2024 and are an accurate account of the financial activities of the charity for this period.

FINANCE:

The Statement of Financial Activities shows net expenditure for the year of £13,326. £9,453 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £751. The charity carries forward an unrestricted fund balance of £24,852 which is both fixed and current assets (£82) - see note 13, a designated fund balance of £112,953 (fixed assets only) and a restricted fund balance of £27,892 that is both fixed and current assets (£9,628). The designated balance represents the fixed assets of the charity (i.e. not cash reserves).

Huge thanks are owed to the various funders detailed on page 7. We thank them for their much-appreciated support towards meeting the costs of our charitable activities, advice service, capital items/equipment, activity clubs, running costs of the centre and contributions towards project specific activities.

FUTURE STRATEGY:

The charity usually reviews its strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels and increased by circa 10%.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2025 and beyond. Multiyear funding has been secured for part of this from Henry Smith Charity. Applications are being made early 2025 to another multiyear core cost funder to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations.

We anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The new Advice Service launched in January 2023 will require full grant funding to sustain it, as does our Activity programme.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £24,934; however, this includes £64,852 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £82* (see note 13 in the accounts).

The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £112,953 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £27,892 (both fixed and *liquid (£9,628)*).

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items however, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

The accounts are hereby provided for anybody's perusal. The board of Trustees extend their thanks to Paul Taylor ACIE for his professional work in making our accounts presentable in accordance with legislative requirements.

Yours sincerely

Denise Bernard - Company Secretary
On behalf of the board of Trustees

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Contents of the Financial Statements
for the Year Ended 31 March 2024

	Page
Company Information	1
Report of the Directors	2
Statement of Financial Activities	7
Balance Sheet	8
Notes to the Financial Statements	9
 The following pages do not form part of the statutory financial statements:	
Independent Examiner's Report	14
Income and Expenditure Account	15

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Company Information
for the Year Ended 31 March 2024

DIRECTORS & TRUSTEES: M Davies
A Hewitt
A Chin
Huan Lin
H Murshid
K Khan

SECRETARY: D Bernard

REGISTERED OFFICE: 15 High Park Street
Toxteth
Liverpool
Merseyside
L8 8DX

REGISTERED NUMBER:
- COMPANY: 3358612 (England and Wales)
- CHARITY: 1076407 (England and Wales)

ACCOUNTANT: Paul Taylor
74 Brook Vale
Waterloo
Liverpool
L22 3YB

BANKERS: Barclays Bank plc

Report of the Directors
for the Year Ended 31 March 2024

The directors present their report with the financial statements of the company for the year ended 31 March 2024.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c. The objects of the charity are:

- (a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;
- (b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.
- (c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Report of the Directors (continued)
for the Year Ended 31 March 2024

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/23-31/3/24:

In the last 12 months the beneficiaries of our charity's services and activities were 2701 individual (in person) beneficiaries and 3976 online beneficiaries. Of the 2701 individual beneficiaries they were supported in the following ways:

Individual Beneficiary Data Apr 23 to Mar 24	Total
Total walk-ins (people walking in needing assistance)	2612
<i>Breakdown of how they were assisted:</i>	
Food voucher/support	230
Advocacy	675
Advice clients	269
Whitechapel Centre referrals	352
External agency referrals	643
Use of resources (phone/scanner/printer/computer)	327
Household Support Fund applications made	81
NEA appointments (energy crisis)	35
Clubs and classes:	
Weekly:	
Peer Support English, Maths and Science class learners	6
Table tennis club adult members	18
Adult Gardening club adult members	11
Family Games club members	35
Monthly:	
Coffee mornings	19
Total	89
Total Individual beneficiaries	2701
Twitter followers	2648
Facebook followers/friends	1328

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Report of the Directors (continued)
for the Year Ended 31 March 2024

REVIEW OF THE BUSINESS (continued)

Note this beneficiary data does not include the beneficiaries of the 13 organisations based in our Centre.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response
- Unlimited Cleaning

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £13,326. £9,453 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £751. The charity carries forward an unrestricted fund balance of £24,852 which is both fixed and current assets (£82) - see note 13, a designated fund balance of £112,953 (fixed assets only) and a restricted fund balance of £27,892 that is both fixed and current assets (£9,628). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

Garfield Weston Foundation (core running costs), Henry Smith Charity (core running costs), P H Holt Foundation (Advice Service), The Torus Foundation (activities project), LCVS (activities project), Pilkington Charities Fund (activity and core costs), Duchy of Lancaster Benevolent Fund (capital), The Clothworkers Foundation (capital one-off).

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews its strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre-pandemic levels and increased by circa 10%.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2025 and beyond. Multiyear funding has been secured for part of this from Henry Smith Charity. Applications are being made early 2025 to another multiyear core cost funder to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations. We anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The new Advice Service launched in January 2023 will require full grant funding to sustain it as does our Activity programme.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £24,934, however this includes £64,852 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £82* (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £112,953 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £27,892 (both fixed and *liquid (£9,628)*).

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items however, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

Report of the Directors (continued)
for the Year Ended 31 March 2024

RISK REVIEW

The charity undertakes regular risk reviews regarding its operation and governance which form part of its risk register. In relation to finances the charity increased its self-income generation by circa. 10%. The charity was able to secure grants to support part of our core running costs not covered by our self-generating income. We also secured restricted grants to continue the new Advice Service and our Activity programme. It is not expected for self-generating income levels to fully return to pre pandemic levels for the next 1-2 years and so some multi-year funding for core costs has been secured and further grants will be applied for in the coming year.

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2023 to the date of this report.

M Davies
A Hewitt
A Chin
Huan Lin

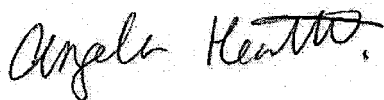
The following directors were appointed during the year:

H Murshid – Appointed 1 December 2023
K Khan – Appointed 1 December 2023

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:



A Hewitt – DIRECTOR /TRUSTEE

Dated: 20th November 2024

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2024

		Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Incoming resources	Notes					
Incoming resources from generating funds:						
<i>Voluntary income</i>	2					
Donations, legacies and similar incoming resources		-	1,072	-	1,072	1,800
Grants receivable		-	-	57,240	57,240	43,487
<i>Activities for generating funds</i>		-	77,534	-	77,534	70,102
Total incoming resources		-	78,606	57,240	135,846	115,389
Resources expended						
Charitable activities	3	6,231	75,374	63,584	145,189	114,568
Governance costs	4	-	3,983	-	3,983	3,648
Total resources expended	5	6,231	80,431	62,510	149,172	118,216
Net incoming resources						
- Net income for the year	6	(6,231)	(751)	(6,344)	(13,326)	(2,827)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	(751)	(6,344)	(13,326)	(2,827)
Total funds at 1 April 2023		119,224	25,625	34,236	179,085	181,912
Total funds at 31 March 2024		112,993	24,934	27,832	165,759	179,085

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.

The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
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Balance Sheet
As at 31 March 2024

	Notes	£	2024	£	£	2023	£
FIXED ASSETS:							
Tangible assets	9			196,049			205,502
CURRENT ASSETS:							
Debtors	10	1,805			5,111		
Cash at bank and in hand		<u>8,979</u>			<u>11,103</u>		
			10,784			16,214	
CREDITORS: Amounts falling due with one year	11	<u>1,074</u>			<u>2,631</u>		
NET CURRENT (LIABILITIES)/ASSETS				<u>9,710</u>			<u>13,583</u>
TOTAL ASSETS LESS CURRENT LIABILITIES				205,759			219,085
CREDITORS: Amounts falling due after more than one year	12			<u>40,000</u>			<u>40,000</u>
NET ASSETS				<u>£ 165,759</u>			<u>£ 179,085</u>
RESERVES:							
Restricted funds	13			27,982			34,236
Designated funds	13			112,993			119,224
Unrestricted funds	13			<u>24,934</u>			<u>25,625</u>
				<u>£ 165,759</u>			<u>£ 179,085</u>

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2024.

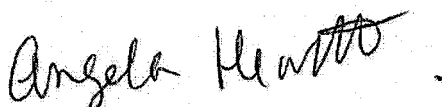
The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

- Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
- Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:



.....
A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 20 November 2024

The notes form part of these financial statements

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements
for the Year Ended 31 March 2024

1. ACCOUNTING POLICIES

Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources

Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended

Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions

The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds

Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds

Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2024

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	1,072	-	1,072	1,800
Grants receivable:					
Eleanor Rathbone Charitable Trust	-	-	-	-	2,976
Pilkington Charities Fund	-	-	4,000	4,000	4,000
Henry Smith Charity	-	-	20,900	20,900	-
Clothworkers Foundation	-	-	6,200	6,200	-
The Torus Foundation	-	-	1,300	1,300	1,211
Foyle Foundation	-	-	-	-	5,000
Garfield Weston Foundation	-	-	10,000	10,000	10,000
John Moores Foundation	-	-	-	-	5,400
LCVS	-	-	1,040	1,040	3,000
Duchy of Lancaster	-	-	2,800	2,800	2,500
P H Holt Foundation	-	-	10,000	10,000	9,400
	-	-	57,240	57,240	43,487
Activities for generating funds:					
Lease/licence income	-	75,717	-	75,717	69,183
Other income	-	1,817	-	1,817	919
	-	77,534	-	77,534	70,102

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Wages, salaries & pension (note 7)	-	44,326	-	44,326	38,845
Telephone and internet	-	-	2,290	2,290	1,429
Postage, printing and stationery	-	-	595	595	546
Travelling and volunteer expenses	-	261	-	261	163
Repairs and maintenance	-	7,048	2,491	9,539	8,340
Pest control	-	456	-	456	456
Cleaning	-	-	2,521	2,521	2,019
Rates and water	-	2,623	-	2,623	2,372
Insurance	-	-	5,740	5,740	3,548
Light and heat	-	-	17,892	17,892	14,711
Internal/external refreshments	-	-	-	-	-
Project costs (inc covid related costs)	-	-	28,833	28,833	13,453
Management fees	-	20,660	-	20,660	18,663
Depreciation:					
Fixture and fittings	-	-	3,222	3,222	3,792
Leasehold property	6,231	-	-	6,231	6,231
	6,231	75,374	63,584	145,189	114,568

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2024

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2024 Total Funds	2023 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	362	-	362	342
Professional fees	-	2,821	-	2,821	2,506
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	3,983	-	3,983	3,648

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2024 Total Costs £	2023 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	44,326	9,453	91,410	145,189	114,568
Governance costs	-	-	3,983	3,983	3,648
	44,326	9,453	95,393	149,172	118,216
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(9,453)	-	(9,453)	(10,023)
	44,326	-	95,393	139,719	108,193

6. NET INCOMING RESOURCES FOR THE YEAR

	2024 £	2023 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	3,222	3,792
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2024

7. STAFF COSTS

	2024 £	2023 £
Staff costs were as follows:		
Wages and salaries	44,326	38,845
Social security costs	-	-
Pension costs	-	-
	<u>44,326</u>	<u>38,845</u>

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2024 No	2023 No
Costs of activities in furtherance of charity's objects	<u>4</u>	<u>4</u>

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property £	Fixtures & Fittings £	Total £
COST:			
At 1 April 2023	311,560	70,210	381,770
Additions	<u>-</u>	<u>-</u>	<u>-</u>
At 31 March 2024	<u>311,560</u>	<u>70,210</u>	<u>381,770</u>
DEPRECIATION:			
At 1 April 2023	127,544	48,724	176,268
Charge for year	<u>6,231</u>	<u>3,222</u>	<u>9,453</u>
At 31 March 2024	<u>133,775</u>	<u>51,946</u>	<u>185,721</u>
NET BOOK VALUES:			
At 31 March 2023	<u>184,016</u>	<u>21,486</u>	<u>205,502</u>
At 31 March 2024	<u>177,785</u>	<u>18,264</u>	<u>196,049</u>

The net book value represents tangible fixed assets used for direct charitable purposes.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2024

10. DEBTORS: AMOUNTS FALLING
DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade debtors	1,803	5,111
Prepayments	-	-
	<u>1,803</u>	<u>5,111</u>

11. CREDITORS: AMOUNTS FALLING
DUE WITHIN ONE YEAR

	2024 £	2023 £
Social security and other taxes	274	219
Sundry creditors and accruals	800	2,412
Rents received in advance	-	-
Grants received in advance	-	-
	<u>1,074</u>	<u>2,631</u>

12. CREDITORS: AMOUNTS FALLING DUE
AFTER MORE THAN ONE YEAR

	2024 £	2023 £
Liverpool City Council	<u>40,000</u>	<u>40,000</u>
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	<u>40,000</u>	<u>40,000</u>

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds £	Designated Funds £	Restricted Funds £	Total Funds £
Current assets	82	-	10,702	10,784
Current liabilities	-	-	(1,074)	(1,074)
Net current assets (free reserves)	82	-	9,628	13,583
Tangible fixed assets	64,852	112,933	18,264	196,049
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2024	<u>24,934</u>	<u>112,933</u>	<u>27,892</u>	<u>179,085</u>

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.


Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
 - (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.



Name: P Taylor

Relevant professional qualification or body: ACIE

Address: 74 Brook Vale
Waterloo
Liverpool
L22 3YB

Date: 20 November 2024

This page does not form part of the statutory financial statements

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2024

	2024		2023	
	£	£	£	£
Income:				
Donations received	1,072		1,800	
Lease/licence fee income	<u>75,717</u>		<u>69,183</u>	
		76,789		70,983
Other income:				
Grants received		57,240		43,487
Other income		<u>1,817</u>		<u>919</u>
		135,846		115,389
Administration costs:				
Wages	44,326		38,845	
Pensions	-		-	
Telephone and internet	2,290		1,429	
Postages, printing and stationery	595		546	
Travelling and volunteer expenses	261		163	
Repairs and maintenance	9,539		8,340	
Pest control	456		456	
Cleaning	2,521		2,019	
Accountancy	800		800	
Professional fees	2,821		2,506	
Project costs (inc covid related costs)	28,833		13,453	
Management fees	<u>20,660</u>		<u>18,663</u>	
		113,102		87,220
Establishment costs:				
Rates and water	2,623		2,372	
Insurance	5,740		3,548	
Light and heat	<u>17,892</u>		<u>14,711</u>	
		26,255		20,631
Finance costs:				
Bank charges	362		342	
Bank interest	<u>-</u>		<u>-</u>	
		362		342
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	<u>3,222</u>		<u>3,792</u>	
		9,453		10,023
NET INCOME/(EXPENDITURE)		£(13,326)		£ (2,827)

This page does not form part of the statutory financial statements

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Contents of the Financial Statements
for the Year Ended 31 March 2024

	Page
Company Information	1
Report of the Directors	2
Statement of Financial Activities	7
Balance Sheet	8
Notes to the Financial Statements	9
 The following pages do not form part of the statutory financial statements:	
Independent Examiner's Report	14
Income and Expenditure Account	15

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Company Information
for the Year Ended 31 March 2024

DIRECTORS & TRUSTEES: M Davies
A Hewitt
A Chin
Huan Lin
H Murshid
K Khan

SECRETARY: D Bernard

REGISTERED OFFICE: 15 High Park Street
Toxteth
Liverpool
Merseyside
L8 8DX

REGISTERED NUMBER:
- COMPANY: 3358612 (England and Wales)
- CHARITY: 1076407 (England and Wales)

ACCOUNTANT: Paul Taylor
74 Brook Vale
Waterloo
Liverpool
L22 3YB

BANKERS: Barclays Bank plc

Report of the Directors
for the Year Ended 31 March 2024

The directors present their report with the financial statements of the company for the year ended 31 March 2024.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c. The objects of the charity are:

- (a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;
- (b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.
- (c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Report of the Directors (continued)
for the Year Ended 31 March 2024

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/23-31/3/24:

In the last 12 months the beneficiaries of our charity's services and activities were 2701 individual (in person) beneficiaries and 3976 online beneficiaries. Of the 2701 individual beneficiaries they were supported in the following ways:

Individual Beneficiary Data Apr 23 to Mar 24	Total
Total walk-ins (people walking in needing assistance)	2612
<i>Breakdown of how they were assisted:</i>	
Food voucher/support	230
Advocacy	675
Advice clients	269
Whitechapel Centre referrals	352
External agency referrals	643
Use of resources (phone/scanner/printer/computer)	327
Household Support Fund applications made	81
NEA appointments (energy crisis)	35

Clubs and classes:

Weekly:

Peer Support English, Maths and Science class learners	6
Table tennis club adult members	18
Adult Gardening club adult members	11
Family Games club members	35

Monthly:

Coffee mornings	19
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Total	89
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Total Individual beneficiaries	2701
---------------------------------------	-------------

Twitter followers	2648
Facebook followers/friends	1328

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Report of the Directors (continued)
for the Year Ended 31 March 2024

REVIEW OF THE BUSINESS (continued)

Note this beneficiary data does not include the beneficiaries of the 13 organisations based in our Centre.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response
- Unlimited Cleaning

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £13,326. £9,453 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £751. The charity carries forward an unrestricted fund balance of £24,852 which is both fixed and current assets (£82) - see note 13, a designated fund balance of £112,953 (fixed assets only) and a restricted fund balance of £27,892 that is both fixed and current assets (£9,628). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

Garfield Weston Foundation (core running costs), Henry Smith Charity (core running costs), P H Holt Foundation (Advice Service), The Torus Foundation (activities project), LCVS (activities project), Pilkington Charities Fund (activity and core costs), Duchy of Lancaster Benevolent Fund (capital), The Clothworkers Foundation (capital one-off).

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews its strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre-pandemic levels and increased by circa 10%.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2025 and beyond. Multiyear funding has been secured for part of this from Henry Smith Charity. Applications are being made early 2025 to another multiyear core cost funder to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations. We anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The new Advice Service launched in January 2023 will require full grant funding to sustain it as does our Activity programme.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £24,934, however this includes £64,852 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £82* (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £112,953 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £27,892 (both fixed and *liquid (£9,628)*).

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items however, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

Report of the Directors (continued)
for the Year Ended 31 March 2024

RISK REVIEW

The charity undertakes regular risk reviews regarding its operation and governance which form part of its risk register. In relation to finances the charity increased its self-income generation by circa. 10%. The charity was able to secure grants to support part of our core running costs not covered by our self-generating income. We also secured restricted grants to continue the new Advice Service and our Activity programme. It is not expected for self-generating income levels to fully return to pre pandemic levels for the next 1-2 years and so some multi-year funding for core costs has been secured and further grants will be applied for in the coming year.

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2023 to the date of this report.

M Davies
A Hewitt
A Chin
Huan Lin

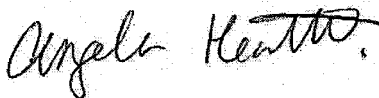
The following directors were appointed during the year:

H Murshid – Appointed 1 December 2023
K Khan – Appointed 1 December 2023

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:



A Hewitt – DIRECTOR /TRUSTEE

Dated: 20th November 2024

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2024

		Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
	Notes					
Incoming resources						
Incoming resources from generating funds:						
<i>Voluntary income</i>	2					
Donations, legacies and similar incoming resources		-	1,072	-	1,072	1,800
Grants receivable		-	-	57,240	57,240	43,487
<i>Activities for generating funds</i>		-	77,534	-	77,534	70,102
Total incoming resources		-	78,606	57,240	135,846	115,389
Resources expended						
Charitable activities	3	6,231	75,374	63,584	145,189	114,568
Governance costs	4	-	3,983	-	3,983	3,648
Total resources expended	5	6,231	80,431	62,510	149,172	118,216
Net incoming resources						
- Net income for the year	6	(6,231)	(751)	(6,344)	(13,326)	(2,827)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	(751)	(6,344)	(13,326)	(2,827)
Total funds at 1 April 2023		119,224	25,625	34,236	179,085	181,912
Total funds at 31 March 2024		112,993	24,934	27,832	165,759	179,085

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.

The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Balance Sheet
As at 31 March 2024

	Notes	£	2024	£	£	2023	£
FIXED ASSETS:							
Tangible assets	9			196,049			205,502
CURRENT ASSETS:							
Debtors	10	1,805			5,111		
Cash at bank and in hand		<u>8,979</u>			<u>11,103</u>		
			10,784			16,214	
CREDITORS: Amounts falling due with one year	11	<u>1,074</u>			<u>2,631</u>		
NET CURRENT (LIABILITIES)/ASSETS				<u>9,710</u>			<u>13,583</u>
TOTAL ASSETS LESS CURRENT LIABILITIES				205,759			219,085
CREDITORS: Amounts falling due after more than one year	12			<u>40,000</u>			<u>40,000</u>
NET ASSETS				<u>£ 165,759</u>			<u>£ 179,085</u>
RESERVES:							
Restricted funds	13			27,982			34,236
Designated funds	13			112,993			119,224
Unrestricted funds	13			<u>24,934</u>			<u>25,625</u>
				<u>£ 165,759</u>			<u>£ 179,085</u>

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2024.

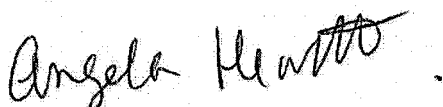
The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

- Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
- Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:



.....
A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 20 November 2024

The notes form part of these financial statements

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements
for the Year Ended 31 March 2024

1. ACCOUNTING POLICIES

Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources

Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended

Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions

The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds

Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds

Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2024

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	1,072	-	1,072	1,800
Grants receivable:					
Eleanor Rathbone Charitable Trust	-	-	-	-	2,976
Pilkington Charities Fund	-	-	4,000	4,000	4,000
Henry Smith Charity	-	-	20,900	20,900	-
Clothworkers Foundation	-	-	6,200	6,200	-
The Torus Foundation	-	-	1,300	1,300	1,211
Foyle Foundation	-	-	-	-	5,000
Garfield Weston Foundation	-	-	10,000	10,000	10,000
John Moores Foundation	-	-	-	-	5,400
LCVS	-	-	1,040	1,040	3,000
Duchy of Lancaster	-	-	2,800	2,800	2,500
P H Holt Foundation	-	-	10,000	10,000	9,400
	-	-	57,240	57,240	43,487
Activities for generating funds:					
Lease/licence income	-	75,717	-	75,717	69,183
Other income	-	1,817	-	1,817	919
	-	77,534	-	77,534	70,102

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Wages, salaries & pension (note 7)	-	44,326	-	44,326	38,845
Telephone and internet	-	-	2,290	2,290	1,429
Postage, printing and stationery	-	-	595	595	546
Travelling and volunteer expenses	-	261	-	261	163
Repairs and maintenance	-	7,048	2,491	9,539	8,340
Pest control	-	456	-	456	456
Cleaning	-	-	2,521	2,521	2,019
Rates and water	-	2,623	-	2,623	2,372
Insurance	-	-	5,740	5,740	3,548
Light and heat	-	-	17,892	17,892	14,711
Internal/external refreshments	-	-	-	-	-
Project costs (inc covid related costs)	-	-	28,833	28,833	13,453
Management fees	-	20,660	-	20,660	18,663
Depreciation:					
Fixture and fittings	-	-	3,222	3,222	3,792
Leasehold property	6,231	-	-	6,231	6,231
	6,231	75,374	63,584	145,189	114,568

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2024

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2024 Total Funds	2023 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	362	-	362	342
Professional fees	-	2,821	-	2,821	2,506
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	3,983	-	3,983	3,648

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2024 Total Costs £	2023 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	44,326	9,453	91,410	145,189	114,568
Governance costs	-	-	3,983	3,983	3,648
	44,326	9,453	95,393	149,172	118,216
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(9,453)	-	(9,453)	(10,023)
	44,326	-	95,393	139,719	108,193

6. NET INCOMING RESOURCES FOR THE YEAR

	2024 £	2023 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	3,222	3,792
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2024

7. STAFF COSTS

	2024 £	2023 £
Staff costs were as follows:		
Wages and salaries	44,326	38,845
Social security costs	-	-
Pension costs	-	-
	<u>44,326</u>	<u>38,845</u>

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2024 No	2023 No
Costs of activities in furtherance of charity's objects	<u>4</u>	<u>4</u>

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property £	Fixtures & Fittings £	Total £
COST:			
At 1 April 2023	311,560	70,210	381,770
Additions	<u>-</u>	<u>-</u>	<u>-</u>
At 31 March 2024	<u>311,560</u>	<u>70,210</u>	<u>381,770</u>
DEPRECIATION:			
At 1 April 2023	127,544	48,724	176,268
Charge for year	<u>6,231</u>	<u>3,222</u>	<u>9,453</u>
At 31 March 2024	<u>133,775</u>	<u>51,946</u>	<u>185,721</u>
NET BOOK VALUES:			
At 31 March 2023	<u>184,016</u>	<u>21,486</u>	<u>205,502</u>
At 31 March 2024	<u>177,785</u>	<u>18,264</u>	<u>196,049</u>

The net book value represents tangible fixed assets used for direct charitable purposes.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
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Notes to the Financial Statements (continued)
for the Year Ended 31 March 2024

10. DEBTORS: AMOUNTS FALLING
DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade debtors	1,803	5,111
Prepayments	-	-
	<u>1,803</u>	<u>5,111</u>

11. CREDITORS: AMOUNTS FALLING
DUE WITHIN ONE YEAR

	2024 £	2023 £
Social security and other taxes	274	219
Sundry creditors and accruals	800	2,412
Rents received in advance	-	-
Grants received in advance	-	-
	<u>1,074</u>	<u>2,631</u>

12. CREDITORS: AMOUNTS FALLING DUE
AFTER MORE THAN ONE YEAR

	2024 £	2023 £
Liverpool City Council	<u>40,000</u>	<u>40,000</u>
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	<u>40,000</u>	<u>40,000</u>

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds £	Designated Funds £	Restricted Funds £	Total Funds £
Current assets	82	-	10,702	10,784
Current liabilities	-	-	(1,074)	(1,074)
Net current assets (free reserves)	82	-	9,628	13,583
Tangible fixed assets	64,852	112,933	18,264	196,049
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2024	<u>24,934</u>	<u>112,933</u>	<u>27,892</u>	<u>179,085</u>

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.


Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
 - (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.



Name: P Taylor

Relevant professional qualification or body: ACIE

Address: 74 Brook Vale
Waterloo
Liverpool
L22 3YB

Date: 20 November 2024

This page does not form part of the statutory financial statements

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2024

	2024		2023	
	£	£	£	£
Income:				
Donations received	1,072		1,800	
Lease/licence fee income	<u>75,717</u>		<u>69,183</u>	
		76,789		70,983
Other income:				
Grants received		57,240		43,487
Other income		<u>1,817</u>		<u>919</u>
		135,846		115,389
Administration costs:				
Wages	44,326		38,845	
Pensions	-		-	
Telephone and internet	2,290		1,429	
Postages, printing and stationery	595		546	
Travelling and volunteer expenses	261		163	
Repairs and maintenance	9,539		8,340	
Pest control	456		456	
Cleaning	2,521		2,019	
Accountancy	800		800	
Professional fees	2,821		2,506	
Project costs (inc covid related costs)	28,833		13,453	
Management fees	<u>20,660</u>		<u>18,663</u>	
		113,102		87,220
Establishment costs:				
Rates and water	2,623		2,372	
Insurance	5,740		3,548	
Light and heat	<u>17,892</u>		<u>14,711</u>	
		26,255		20,631
Finance costs:				
Bank charges	362		342	
Bank interest	<u>-</u>		<u>-</u>	
		362		342
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	<u>3,222</u>		<u>3,792</u>	
		9,453		10,023
NET INCOME/(EXPENDITURE)		£(13,326)		£ (2,827)

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