

DINGLE MULTI AGENCY CENTRE LTD

ANNUAL REPORT 2020-2021



TOXTETH TOWN HALL

COMMUNITY RESOURCE CENTRE

15 HIGH PARK STREET

LIVERPOOL L8 8DX

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1. AIMS, OBJECTS & ANNUAL PERFORMANCE

AIM:

To create a state-of-the-art, community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

CHARITABLE STATUS & OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with this governing document on 6 July 1999. A further amendment was made in Dec 06 under special resolution with an addition to the charity's objects – refer to object c.

The objects of the charity are: -

- a) To promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called “the area of benefit”) without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving conditions of life for the said inhabitants;
- b) To establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects
- c) To promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services

THE CHARITY

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers community events, training courses, workshops, community clubs and other activities at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence agreements to other charities or community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility is available to be booked by groups for a range of purposes.

DMAC Ltd. purchased the 125 Year Head Lease on Toxteth Town Hall building in July 1997 but originally had it on a contract from May 1997. It was purchased for £80,000 fundraised from Dingle SRB and LCC Community Development Fund.

Charitable work and activities: Annual Report 1/4/20-31/3/21:

The year started in lockdown with us switching to partial remote services. We were able to re-open on 6th July 2020 and have remained operational from then on. Due to the nature of services we provide and those provided by the Centre Based Organisations, we were still able to operate on-site for the limited specific services permitted by the Government during the 2nd and 3rd lockdowns. In the last 12 months the beneficiaries **of our charity's services and activities** were:

We issued 348 households (circa 1000 residents) with Food vouchers, referred them for additional support and provided food drop offs/shopping for residents isolating – we were part of the LCC's and LCVS's Covid-19 Response Good Neighbour scheme.

We supported 1174 local residents in advocacy by the use of our Public Information Point and Digital Hub facility, access to vital information they needed and referrals to agencies for further support/advice. The majority of residents (76.32%) were walk-ins and the remaining was on-line/phone.



We held a total of 10 sessions (30hrs) on-site Employability & IT course with 8 local residents attending. Due to social distancing we were only able to offer 8 places, which were filled. Of the 8 starters, 1 didn't attend due to self-isolation/covid; 1 learner who had been homeless did not complete due to personal issues and 1 further learner had a family crisis and despite getting 2/3rds of the way through the course, was unable to complete.

5 of the 8 did and all gained their City and Guilds Start IT qualification and 1 learner has gained employment. In December we asked them all back for a certificate ceremony where they were given a laptop and case for free to support them in their ongoing learning and job search. Thank you to Pathways to Work who we engaged to deliver the accredited course for us.



Due to Covid we did not hold our usual Heritage Open Day.

December 2020

We had 22 Table tennis club members who attended a reduced programme with capacity limits.

We had 9 Adult Garden club members who attended 26 on site weekly club sessions run by Mike our Horticulturist and also undertook home growing during lockdowns with kits provided by us.



August 2020



December 2020

We had 45 Family games club members who attended 26 on-site weekly club sessions and 13 remote zoom activity sessions including crafts, cooking, games and much more. This was run by our Activity Co-ordinator Sudipta.



Harvesting sunflower seeds



Home growing



Roasting chestnuts on an open fire..pit!



Indoor Family Games Activities



Home baking and crafts via Zoom Sessions

We undertook weekly befriending calls from the beginning of June 20 until March 21 – there were 414 calls made supporting 35 adults/families over the 10 months totalling 138 hours.

Testimonial: SC Adult Club Member - "The garden club, food voucher, food shopping donation, regular call service, compost/seeds donations, and most of all the garden club is of immense value to me. I appreciate and value every aspect of the above. It has been comforting and reassuring to receive regular and consistent calls from Sudipta especially for those who live alone and are isolated. I love to connect with garden club members. Mike is a wonderful facilitator and is very knowledgeable and patient and calm. I feel safe, valued, respected, and appreciated by Mike and Sudipta and all the staff at Toxteth Town Hall. They are all absolutely wonderful. This service is a lifeline. I find being outdoors, gardening, nature and being part of a community very therapeutic. It has made a huge positive impact on my well being and along the way, I have gained valuable skills. Heartfelt Gratitude."

We had 2597 Facebook & 1406 Twitter followers who received weekly/regular Covid-19 information and other crisis and support services information.

Note this beneficiary data does not include the beneficiaries of the 10 organisations based in the centre

In addition to our charity being based in the centre, it was home to the listed organisations we call Centre Based Organisations (CBO's). In the period they were:

- Back on Track (Liverpool) Ltd
- Milkyone Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways to Work Ltd occupied Oct 2020
- Pathways in the Community occupied Oct 2020
- MOWLL (Moving on with Life and Learning) occupied Oct 2020
- Whitechapel Centre occupied Oct 2020
- CFG Cares Ltd occupied Jan 2021
- Voiceability Advocacy vacated Sept 2020
- SR Dance (small business) vacated Apr 2020
- South Liverpool CAB (Toxteth Branch) vacated Sept 2020
- National Energy Action vacated Aug 2020

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

THE THOMPSON COMMUNITY HALL



Our centre holds no religious or political affiliation and so is accessible to the diverse communities within our area of benefit. The Centre enables events to take place and directly

assists with the capacity building of new groups by allowing them access to the facility. It has been through these events and current user feedback that has assisted in our organisation identifying the barriers that exist. We are already attempting to address these by the way in which we operate, our publicity materials and delivery of the events and we will always continue to do so. A wide range of external organisations and groups for various activities also uses the hall regularly. During the pandemic this use reduced by over 90%. We hope the hire and use will return as we come out of the pandemic.

Income is generated and raised through:

- Applying for Grants, Donations or Contracts for delivery of our community programmes and charitable activities and services.
- Licence/Lease fees charged to the centre based organisations and through the hiring of the hall/rooms. This enables the charity to cover the majority of the overheads and running costs of the building. These fees and other small grants contribute towards the costs of the staff and overheads as we are not yet fully self sustainable. NOTE: During this period our sessional hire income reduced from an average of £14,000 to £896. This adversely affected our income and we had to seek support to enable us to meet liabilities. This is detailed further in the Chair's report.

Funding and Support:

In the *financial period Apr 20 to Mar 21* as detailed in the accounts appended, our thanks go to the following funders who have supported our charitable work, community programme including courses and clubs, our Covid response, equipment and materials, and core running costs as follows:

- ☐ The Foyle Foundation for training for the Trustees and personnel, core running costs and towards club materials/activities
- ☐ Pilkington Charities Fund towards our overall charitable activities and services
- ☐ LCR Cares for support for the befriending calls and club materials and remote club activities
- ☐ Power to Change for core running costs (split over this year and the majority for next financial year)
- ☐ John Moore's Foundation for the Activity Co-ordinator for all our clubs
- ☐ Torus Foundation for new wipeable chairs for the Thompson Community Hall
- ☐ LCVS towards our core running costs and a further grant received at the end of the financial year but for spend in 21/22 for the Horticulturist for the Garden Food Growing clubs
- ☐ *Garfield Weston Foundation for core/activity costs (NOTE: already held in account from an award in previous year/s carried forward so not detailed in accounts for this period)*
- ☐ *Duchy of Lancaster Benevolent Fund funded the Employability and IT course Autumn 2020 (NOTE: funds already held in account from award in the previous financial year so not detailed in accounts for this period).*

2. History & Heritage

HISTORY OF TOXTETH



In the mid 1500's Toxteth was a Deer Park under the ownership of King John. The many Earls of Sefton had residency in Toxteth and owned a number of properties. Toxteth Park was a vast area spanning from the shore and included areas we know now as Otterspool, Smithdown Road, Aigburth Vale, and Mossley Hill amongst others. This has been identified from a number of Ariel maps dating from 1843. (Source – Liverpool Public Library).

HISTORY OF THE BUILDING

The information accessible is very limited. Sources that we have referred to and relied upon to produce this page include the Public Library and verbal anecdotes from visitors to the centre. Toxteth Town Hall Community Resource Centre (its title now) is based in the heart of Toxteth. The building was built in 1865-6 and was designed by Layland (Architect). Its original title was "The Township of Toxteth Park Public Offices", known locally then as the "Town Hall. It has played a major role in the civic life of the area. During its history its uses include the following:

Registry Office (Births & Deaths only) Medical Dispensary, Morgue, Coroners Inquests, Services for the Destitute, Means testing, Hardship Support, Food Dispensary, Police cells (war time), Dispensary of School Uniforms, Community Meetings, Health & Social Security & Department of Unemployment amongst other uses.

If you have any memories and/or information on the building we would welcome your input to build up a comprehensive picture. Contact us at the centre.

HERITAGE

In 1969 the English Heritage awarded the building with Grade 2 listed status. The Front and side facades are of sandstone, the rest brick. It has a number of pediments with Venetian windows. There are large sashes in moulded architraves.



Internally the community hall has wonderful detailed plaster works to the walls and ceiling and a plaque of a stag that was donated by The Earl Of Sefton when the building was constructed. (Source: Conservation Office LCC).

3. Chairs Report 2020-2021

I bid you all welcome to the 24th Annual General Meeting of Dingle Multi Agency Centre Ltd. This meeting gives us the opportunity of giving a review of our activities over the past. Under our recent revised membership structure we now have a formal and informal organisational membership.

Once again, I would like once again to take this opportunity of thanking all my fellow Trustees and all staff members of the Charity for the hard and dedicated efforts they have made to ensure that DMAC Ltd has continued to offer a continued high quality service to our members and all users of the facilities here.

REVIEW OF THE YEAR 2020 to 2021:

As you are already aware our core objectives include providing support, services and activities to local residents (for full details please see pages 4 and 5). Additionally, provide office/hire accommodation to a range of charities and non-profit making organisations and business start-ups that serve the local community in a variety of ways and at a price they can afford. This is all delivered from our building – Toxteth Town Hall Community Resource Centre and rear land, in L8. The interest in one off hall and room bookings, however, has been greatly affected by the Covid epidemic and not available during the lockdowns.

We have secured funds to mitigate the loss of self-income generation for the current year 21/22 and have applications pending or to be submitted to support the next financial year. We are confident of meeting any forecast deficit from the loss of income caused by Covid and as the threat from it recedes so we are seeing an upturn in casual hires. We don't anticipate our self-income generation via hires to return to pre-pandemic levels until well into 2022/23. For further details please refer to the Trustees Finance Report on pages 12 and 13.

Again we owe a great debt of thanks to Denise Bernard, our Company Secretary, for the work she has been involved in to secure on- going financial assistance and the Board of Trustees and staff have all made strenuous efforts to keep us on an even keel and has had a major contribution in increased use of our facilities.

We have had to tailor our Food growing/Gardening, Family Games and Table Tennis club activities to be compliant with Covid Secure requirements. There has been some relaxation of the measures but hope that things will return to normal in the near future.

The Board continues to monitor our expenses and again Liverpool City Council have accepted our application for discretionary rates relief.

Covid features so much in this report and because of it we had to cancel Heritage Open Day this year.

THE BOARD

This is my twelfth year of chairing of the Board of Trustees and we're still here. There have been no changes to the Board this year and I am delighted to take this opportunity once again to thank each and every one of the trustees for their wonderful efforts on behalf of the charity.

FUNDERS

As I have already mentioned we have bids in with several funders. A full list of those who have supported us during our current financial year are detailed in The Trustees Finance Report on page 12. I would like to take this opportunity to wholeheartedly thank them all.

OCCUPANCY/CENTRE BASED ORGANISATIONS:

As I previously stated our occupancy of rooms for rent presently runs at near capacity however throughout the year we had several organisations vacate and we welcomed some new groups. This did impact on our rental income, which is also evident in the accounts. Our self-income generating income from rent and hire reduced by 32.5%. One of oldest users the Citizens Advice Liverpool decided that they would withdraw their face to face services due to the pandemic and as a result vacated the offices that they had occupied for many years, Whilst as a Toxteth based organisation we were concerned that their decision would adversely affect the people of the area, their leaving has opened up space for other organisations who needed it and we are pleased to welcome to the groups to the Centre and wish them success for the future. Please refer to page 6 for further details.

STAFF/PERSONNEL

Momentum Expedite under a Contract for Service continued to manage our Building and our core work and have done so with excellent efficiency as is apparent from this report. The Board are hoping that in the future we will be able to secure funds for a Centre Manager and the Board continue to monitor this situation.

We still have the continuity given by Cala undertaking a dual role of reception and cleaning and the caretaking, which so necessary in a building of the age and size of ours, is still carried out by George. Our old friend Jon is still assisting us on a part time basis. Joseph has unfortunately had to leave us because of other work commitments and having been with us for years we are very sorry to lose him and wish him well for the future. We are very pleased to welcome in his place Saynab and hope that her stay with us will be long and happy. All these members of staff have given of their best over the past year and we thank them for their tireless efforts during what has been a very testing year.

As stated Denise remains as Company Secretary and is still assisting in fundraising. Again heartfelt thanks to her for her continuing and vital efforts. Proper Staff appraisals and assessments are on going. They have shown that all staff members are fully content with their positions within the Organisation and are basically able to fulfil their duties although on-going training is always a consideration.

NEW MATTERS.

Our Adult Food Growing and Gardening Club remains very popular and is currently run by Mike our Horticulturist. The Table Tennis club is also popular.

Our part time Activity Coordinator Sudipta runs our very successful Family Games Club but she has recently had to leave us to take up a new position elsewhere and we wish her every success in the future. In the meantime her role has been taken over at least temporarily by Sam.

COVID

It is sad that I have to devote a part of this report to this painful subject. Like the rest of the country our services were affected by the pandemic and from 25/3/20 to 6/7/20 our building was closed as we followed governmental instructions. We did switch some services to remote, phone and online. Without going into greater detail of how Covid affected us I will say that throughout the pandemic we strictly followed the rules handed down to us by Government. In this respect again much praise to our Company Secretary who researched all available government advice and regulations and drew up our own Covid Secure policy for the Building. Late June 20 I spent a day with all our staff going through the policy line by line and re-enforcing the importance of strictly adhering to every part of that policy parts of which are still

in force at this time and may indeed need to be re-activated in the future. So successful has been the policy and its implementation by our staff that I am only aware of a small number cases of Covid reported to us within the Building and no-one that I am aware of has actually caught Covid as a result of attending the Building. I also believe that our Covid policy has been so thorough and far reaching that other institutions have copied it in drawing up their own policies.

IN CONCLUSION

This year has been full of the challenges caused by Covid but we have resumed all of our services and clubs. With the continuing assistance of the staff the selfless work of the Trustees and of course the boundless energy of our Company Secretary, we have kept the DMAC flag flying higher and prouder than ever before.

Martin K Davies,
Chair of the Board of Trustees.

4. Trustees Financial Report & Annual Accounts 20/21 (appended)

The accounts enclosed are for the financial period 1/4/20 to 31/3/21 and are an accurate account of the financial activities of the charity for this period.

FINANCE:

The Statement of Financial Activities shows net income for the year of £1,069. £11,479 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net income of £9,567. The charity carries forward an unrestricted fund balance of £39,929 which is both fixed and current assets (see note 13), a designated fund balance of £131,686 and a restricted fund balance of £44,378 that is both fixed and current assets. The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

- ☐ The Foyle Foundation for training for the Trustees and personnel, core running costs and towards club materials/activities
- ☐ Pilkington Charities Fund towards our overall charitable activities and services
- ☐ LCR Cares for support for the befriending calls and club materials and remote club activities
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- ☐ LCVS towards our core running costs and a further grant received at the end of the financial year but for spend in 21/22 for the Horticulturist for the Garden Food Growing clubs

We thank them for their much-appreciated support towards meeting the costs of our charitable activities, capital items/equipment, running costs of the centre and contributions towards project specific activities. We also received a LCCG Covid Response Grant (unrestricted) and a £5K LCC Discretionary Grant.

FUTURE STRATEGY:

The charity usually reviews its strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. The charity was heading towards self-sustainability via its income generation streams. However, as you can see from the accounts herein, our self-income generation reduced by £26K which was a drop of 32.5% so practically one-third. If it were not for the unrestricted and restricted additional grants we secured due to the impact of Covid, we would not have survived the year without making drastic cuts to our operations. Some of these grants are to support us in the next financial year 21/22 and make up wholly the unrestricted current assets and part of the restricted current assets carried forward. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 2 years to return to pre-pandemic self-income generation levels. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover.

RESERVES POLICY:

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £39,929, however this includes £69,234 of fixed assets, which are not liquid funds, and current unrestricted funds are £10,695 (see note 13). This represents the unrestricted grants secured late in the financial year the majority of which has been carried over to support the budget for 21/22. The charity has an overdraft

facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property, which have been capitalised. The current level of designated funds is £131,686. General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £44,378 (both fixed and liquid).

The accounts are hereby provided for anybody's perusal. The board of Trustees extend their thanks to Paul Taylor ACCA for his professional work in making our accounts presentable in accordance with legislative requirements.

Yours sincerely

Denise Bernard
Company Secretary
On behalf of the board of Trustees

**Report of the Directors and
Financial Statements
For the Year Ended 31 March 2021
For
Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)**

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Contents of the Financial Statements
for the Year Ended 31 March 2021

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Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Company Information
for the Year Ended 31 March 2021

DIRECTORS & TRUSTEES: M Davies
A Hewitt
A Chin
Huan Lin

SECRETARY: D Bernard

REGISTERED OFFICE: 15 High Park Street
Toxteth
Liverpool
Merseyside
L8 8DX

REGISTERED NUMBER:
- **COMPANY:** 3358612 (England and Wales)
- **CHARITY:** 1076407 (England and Wales)

ACCOUNTANT: Paul Taylor
74 Brook Vale
Waterloo
Liverpool
L22 3YB

BANKERS: Barclays Bank plc

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Report of the Directors
for the Year Ended 31 March 2021

The directors present their report with the financial statements of the company for the year ended 31 March 2021.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c.

The objects of the charity are:

- (a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called “the area of benefit”) without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;
- (b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.
- (c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
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Report of the Directors (continued)
for the Year Ended 31 March 2021

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/20-31/3/21:

The year started in lockdown with us switching to partial remote services. We were able to re-open on 6th July 2020 and remained operational from then. Due to the nature of services we provide and those provided by the Centre Based Organisations, we were still able to operate on-site for the limited specific services permitted by the Government during the 2nd and 3rd lockdowns. In the last 12 months the beneficiaries of our charity's services and activities were:

We issued 348 households (circa 1000 residents) with Food vouchers, referred them for additional support and provided food drop offs/shopping for residents isolating – we were part of the LCC's and LCVS's Covid-19 Response Good Neighbour scheme.

We supported 1174 local residents in advocacy, use of our Digital hub facility, & access to vital information they needed and referrals to agencies for further support/advice. The majority (76.32%) were walk-ins.

We held a total of 10 sessions (30hrs) on-site Employability and IT course with 8 local residents attending. Due to social distancing we were only able to offer 8 places, which were filled. 5 of the 8 completed the course and all gained their City and Guilds Start IT qualification with 1 learner gaining employment. All learners were given a laptop and case for free to support them in their on-going learning and job search.

Due to Covid we did not hold our usual Heritage Open Day.

We had 22 Table tennis club members who attended a reduced programme with capacity limits.

We had 9 Adult Garden club members who attended 26 on site weekly club sessions and also undertook home growing during lockdowns with kits provided by us, run by Mike our Horticulturist.

We had 45 Family games club members who attended 26 on-site weekly club sessions and 13 remote zoom activity sessions including crafts, cooking, games and much more. This was run by our Activity Co-ordinator Sudipta.

Dingle Multi Agency Centre Limited
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Report of the Directors (continued)
for the Year Ended 31 March 2021

REVIEW OF THE BUSINESS (continued)

We undertook weekly befriending calls from the beginning of June 20 until March 21 – there were 414 calls made supporting 35 adults/families over the 10 months totalling 138 hours.

We had 2597 Facebook & 1406 Twitter followers who received weekly/regular Covid-19 information and other crisis and support services information.

This beneficiary data above does not include the beneficiaries of the 10 organisations based in the centre. They are in addition to our direct beneficiaries. The Centre was home to the below listed organisations we call Centre Based Organisations (CBO's). In the period they were:

- Back on Track (Liverpool) Ltd
- Milkyone Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways to Work Ltd occupied Oct 2020
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- National Energy Action vacated Aug 2020

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

Finance

The Statement of Financial Activities shows net income for the year of £1,069. £11,479 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net income of £9,567. The charity carries forward an unrestricted fund balance of £39,929 which is both fixed and current assets (see note 13), a designated fund balance of £131,686 and a restricted fund balance of £44,378 that is both fixed and current assets. The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

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Dingle Multi Agency Centre Limited
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Report of the Directors (continued)
for the Year Ended 31 March 2021

- Power to Change for core running costs (split over this and the majority for next financial year)
- John Moore's Foundation for the Activity Co-ordinator for all our clubs
- Torus Foundation for new wipeable chairs for the Thompson Community Hall
- LCVS towards our core running costs and a further grant received at the end of the financial year but for spend in 21/22 for the Horticulturist for the Garden Food Growing clubs

We thank them for their much-appreciated support towards meeting the costs of our charitable activities, capital items/equipment, running costs of the centre and contributions towards project specific activities. We also received a LCCG Covid Response Grant (unrestricted) and a £5K LCC Discretionary Grant.

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews its strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. The charity was heading towards self-sustainability via its income generation streams. However, as you can see from the accounts herein, our self-income generation reduced by £26K which was a drop of 32.5% so practically one-third. If it was not for the unrestricted and restricted additional grants we secured due to the impact of Covid, we would not have survived the year without making drastic cuts to our operations. Some of these grants are to support us in the next financial year 21/22 and make up wholly the unrestricted current assets and part of the restricted current assets carried forward. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 2 years to return to pre-pandemic self-income generation levels. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover.

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The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £39,929, however this includes £69,234 of fixed assets which are not liquid funds and current unrestricted funds are £10,695 (see note 13). This represents the unrestricted grants secured late in the financial year the majority of which has been carried over to support the budget for 21/22. The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £131,686. General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £44,378 (both fixed and liquid).

RISK REVIEW

The charity undertakes regular risk reviews in its areas of operation and governance which form part of its risk register. In relation to finances the charity generated only 2/3rds of its usual self-generating income in the accounting period. This was wholly down to the impact of the pandemic, lockdowns, restrictions etc. The charity was able to secure a mix of unrestricted and restricted grants to plug the deficit in this financial year and also to carry forward in part to plug the gap for 21/22. This will enable the charity to sustain itself for the 21/22 period (all other things being equal). It is not expected for self-generating income levels to return to pre pandemic levels for the next 2 years and so other funding is being identified and will be applied for in the coming year.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Report of the Directors (continued)
for the Year Ended 31 March 2021

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2020 to the date of this report.

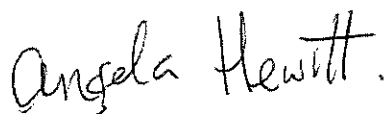
M Davies
A Hewitt
A Chin
Huan Lin

Other changes in directors holding office are as follows:

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

A handwritten signature in black ink that reads "Angela Hewitt." The signature is written in a cursive, flowing style.

A Hewitt – DIRECTOR /TRUSTEE

Dated: 18 November 2021

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2021

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
<i>Voluntary income</i>	2					
Donations, legacies and similar incoming resources		-	100	-	100	-
Grants receivable		-	24,012	34,778	58,790	68,211
<i>Activities for generating funds</i>		<u>-</u>	<u>54,234</u>	<u>-</u>	<u>54,234</u>	<u>80,761</u>
Total incoming resources		<u>-</u>	<u>78,346</u>	<u>34,778</u>	<u>113,124</u>	<u>148,972</u>
Resources expended						
Charitable activities	3	6,231	66,513	37,045	109,789	105,339
Governance costs	4	<u>-</u>	<u>2,266</u>	<u>-</u>	<u>2,266</u>	<u>2,077</u>
Total resources expended	5	<u>6,231</u>	<u>68,779</u>	<u>18,223</u>	<u>112,055</u>	<u>107,416</u>
Net incoming resources						
- Net income for the year	6	(6,231)	9,567	(2,267)	1,069	41,556
Gross transfers between funds		<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Net movement in funds		(6,231)	9,567	(2,267)	1,069	41,556
Total funds at 1 April 2020		<u>137,917</u>	<u>30,362</u>	<u>46,645</u>	<u>173,368</u>	<u>173,368</u>
Total funds at 31 March 2021		<u>131,686</u>	<u>39,929</u>	<u>44,378</u>	<u>214,924</u>	<u>214,924</u>

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.

The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Balance Sheet
As at 31 March 2021

	Notes	£	2021	£	£	2020	£
FIXED ASSETS:							
Tangible assets	9			226,217			237,696
CURRENT ASSETS:							
Debtors	10	4,465			4,250		
Cash at bank and in hand		<u>35,000</u>			<u>16,931</u>		
		39,465			21,181		
CREDITORS: Amounts falling due with one year	11	<u>9,689</u>			<u>3,953</u>		
NET CURRENT (LIABILITIES)/ASSETS				<u>29,776</u>			<u>17,228</u>
TOTAL ASSETS LESS CURRENT LIABILITIES				255,993			254,924
CREDITORS: Amounts falling due after more than one year	12			<u>40,000</u>			<u>40,000</u>
NET ASSETS				<u>£ 215,993</u>			<u>£ 214,924</u>
RESERVES:							
Restricted funds	13			44,378			46,645
Designated funds	13			131,686			137,917
Unrestricted funds	13			<u>39,929</u>			<u>30,362</u>
				<u>£ 215,993</u>			<u>£ 214,924</u>

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for:

- Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
- Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:


A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 18 November 2021

The notes form part of these financial statements

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements
for the Year Ended 31 March 2021

1. ACCOUNTING POLICIES

Basis of preparation of accounts

The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources

Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended

Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions

The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds

Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds

Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2021

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	100	-	100	-
Grants receivable:					
Garfield Weston Foundation	-	-	-	-	21,000
Tillotson Bradbury Charitable Trust	-	-	-	-	1,680
Eleanor Rathbone Charitable Trust	-	-	2,000	2,000	1,240
Pilkington Charities Fund	-	-	4,000	4,000	4,000
The Torus Foundation	-	-	880	880	2,700
Duchy of Lancaster Benevolent Fund	-	-	-	-	4,250
Foyle Foundation	-	-	7,000	7,000	-
Veolia Environmental Trust	-	-	-	-	32,341
John Moores Foundation	-	-	3,000	3,000	-
LCVS	-	-	-	-	1,000
Community Foundation LCR Care	-	-	5,898	5,898	-
Covid Job Retention Scheme	-	6,012	-	6,012	-
LCC Covid Discretionary Grant	-	5,000	-	5,000	-
Power to Change	-	-	12,000	12,000	-
LCCG	-	13,000	-	13,000	-
	-	24,012	34,778	58,790	68,211
Activities for generating funds:					
Lease/licence income	-	52,144	-	52,144	80,761

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Wages, salaries & pension (note 7)	-	20,578	14,205	34,783	33,800
Telephone	-	759	130	889	1,222
Internet	-	192	-	192	205
Postage, printing and stationery	-	388	-	388	626
Travelling and volunteer expenses	-	-	-	-	185
Repairs and maintenance	-	5,416	2,888	8,304	5,951
Pest control	-	227	-	227	570
Cleaning	-	1,188	228	1,416	2,052
Rates and water	-	2,326	-	2,326	2,046
Insurance	-	3,781	-	3,781	3,701
Light and heat	-	9,008	-	9,008	11,247
Internal/external refreshments	-	-	-	-	676
Project costs (inc covid related costs)	-	-	14,346	14,346	11,374
Management fees	-	22,650	-	22,650	20,063
Depreciation:					
Fixture and fittings	-	-	5,248	5,248	5,390
Leasehold property	6,231	-	-	6,231	6,231
	6,231	66,513	37,045	110,344	105,339

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2021

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	266	-	266	493
Professional fees	-	1,200	-	1,200	-
Depreciation:					
Fixtures and fittings	-	-	-	-	784
	-	2,266	-	2,266	2,077

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2021 Total Costs £	2020 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	34,783	11,479	63,527	109,789	105,339
Governance costs	-	-	2,266	2,266	2,077
	34,783	11,479	65,793	112,055	107,416
Capital Expenditure					
Fixed asset purchases	-	-	-	-	35,935
Depreciation of fixed assets	-	(11,479)	-	(11,479)	(12,405)
	34,783	-	65,793	100,576	130,946

6. NET INCOMING RESOURCES FOR THE YEAR

	2021 £	2020 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	5,248	6,174
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2021

7. STAFF COSTS

	2021	2020
	£	£
Staff costs were as follows:		
Wages and salaries	34,388	33,542
Social security costs	-	-
Pension costs	<u>395</u>	<u>345</u>
	<u>34,783</u>	<u>33,800</u>

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2021	2020
	No	No
Costs of activities in furtherance of charity's objects	<u>4</u>	<u>4</u>

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property £	Fixtures & Fittings £	Total £
COST:			
At 1 April 2020	311,560	70,210	381,770
Additions	<u>-</u>	<u>-</u>	<u>-</u>
At 31 March 2021	<u>311,560</u>	<u>70,210</u>	<u>381,770</u>
DEPRECIATION:			
At 1 April 2020	108,851	35,223	144,074
Charge for year	<u>6,231</u>	<u>5,248</u>	<u>11,479</u>
At 31 March 2021	<u>115,082</u>	<u>40,471</u>	<u>155,553</u>
NET BOOK VALUES:			
At 31 March 2021	<u>196,478</u>	<u>29,739</u>	<u>226,217</u>
At 31 March 2020	<u>202,709</u>	<u>34,987</u>	<u>237,696</u>

The net book value represents tangible fixed assets used for direct charitable purposes.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Notes to the Financial Statements (continued)
for the Year Ended 31 March 2021

10. DEBTORS: AMOUNTS FALLING
DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade debtors	4,315	4,250
Prepayments	<u>150</u>	<u>-</u>
	<u>4,465</u>	<u>4,250</u>

11. CREDITORS: AMOUNTS FALLING
DUE WITHIN ONE YEAR

	2021	2020
	£	£
Bank overdraft	-	-
Social security and other taxes	191	-
Sundry creditors and accruals	800	800
Rents received in advance	5,698	3,153
Grants received in advance	<u>3,000</u>	<u>-</u>
	<u>9,689</u>	<u>3,953</u>

12. CREDITORS: AMOUNTS FALLING DUE
AFTER MORE THAN ONE YEAR

	2021	2020
	£	£
Liverpool City Council	<u>40,000</u>	<u>40,000</u>
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	<u>40,000</u>	<u>40,000</u>

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General	Designated	Restricted	Total
	Funds	Funds	Funds	Funds
	£	£	£	£
Current assets	17,384	-	22,081	39,465
Current liabilities	<u>(6,689)</u>	<u>-</u>	<u>(3,000)</u>	<u>(9,689)</u>
Net current assets (free reserves)	10,695	-	19,081	29,776
Tangible fixed assets	69,234	131,686	25,297	226,217
Long term liabilities	<u>(40,000)</u>	<u>-</u>	<u>-</u>	<u>(40,000)</u>
Total net assets at 31 March 2021	<u>39,929</u>	<u>137,917</u>	<u>44,378</u>	<u>215,993</u>

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
 - (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Name: P Taylor

Relevant professional qualification or body: ACIE

Address: 74 Brook Vale
Waterloo
Liverpool
L22 3YB

Date: 18 November 2021

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2021

	2021		2020
	£	£	£
Income:			
Donations received	100		-
Lease/licence fee income	<u>54,234</u>		<u>80,761</u>
		54,334	80,761
Other income:			
Grants received		<u>58,790</u>	<u>68,211</u>
		113,124	148,972
Administration costs:			
Wages	34,388		33,452
Pensions	395		348
Telephone	889		1,222
Internet	192		205
Postages, printing and stationery	388		626
Travelling and volunteer expenses	-		185
Repairs and maintenance	8,304		5,951
Equipment rental	-		-
Pest control	227		570
Cleaning	1,416		2,052
Sundry expenses	-		676
Accountancy	800		800
Professional fees	1,200		-
Project costs (inc covid related costs)	14,346		11,374
Management fees	<u>22,650</u>		<u>20,063</u>
		85,195	77,524
Establishment costs:			
Rates and water	2,326		2,046
Insurance	3,781		3,701
Light and heat	<u>9,008</u>		<u>11,247</u>
		15,115	16,994
Finance costs:			
Bank charges	266		493
Bank interest	<u>-</u>		<u>-</u>
		266	493
Depreciation:			
Leasehold property	6,231		6,231
Fixtures and fittings	<u>5,248</u>		<u>6,174</u>
		<u>11,479</u>	<u>12,405</u>
NET INCOME/(EXPENDITURE)		£ <u>1,069</u>	£ <u>41,556</u>

This page does not form part of the statutory financial statements