DINGLE MULTI AGENCY CENTRE LIMITED

England & Wales · Charity number 1076407

Details

Other names	DMAC LTD, TOXTETH TOWN HALL, TOXTETH TOWN HALL COMMUNITY RESOURCE CENTRE
Status	Registered
Legal form	Charitable company
Company number	03358612
Registered	1999-07-06
Register	View on the Charity Commission register

Contact

Address	Toxteth Town Hall 15 High Park Street Liverpool Merseyside L8 8DX
Phone	01517272648
Email	info@toxtethtownhall.org.uk
Website	www.toxtethtownhall.org.uk

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Activities

Objects: A) TO PROMOTE THE BENEFIT OF THE INHABITANTS OF TOXTETH AND THE NEIGHBOURHOOD THEREOF (HEREINAFTER CALLED 'THE AREA OF BENEFIT') WITHOUT DISTINCTION OF SEX, SEXUAL ORIENTATION, RACE OR OF POLITICAL RELIGIOUS OR OTHER OPINIONS, BY ASSOCIATING TOGETHER THE SAID INHABITANTS AND THE LOCAL AUTHORITIES, VOLUNTARY AND OTHER ORGANISATION IN A COMMON EFFORT TO ADVANCE EDUCATION AND TO PROVIDE FACILITIES IN THE INTERESTS OF SOCIAL WELFARE FOR RECREATION AND OTHER LEISURE-TIME OCCUPATION WITH THE OBJECT OF IMPROVING THE CONDITIONS OF LIFE FOR THE SAID INHABITANTS.B) TO ESTABLISH OR SECURE THE ESTABLISHMENT OF A COMMUNITY CENTRE AND TO MAINTAIN AND MANAGE THE SAME, WHETHER ALONE OR IN CO-OPERATION WITH ANY LOCAL AUTHORITY OR OTHER PERSON OR BODY IN FURTHERANCE OF THESE OBJECTS.C) TO PROMOTE THE EFFICIENCY AND EFFECTIVENESS OF CHARITIES AND THE PROMOTION OF THE EFFECTIVE USE OF RESOURCES FOR CHARITABLE PURPOSES BY CHARITABLE AND NON CHARITABLE BODIES IN THE TOXTETH AREA BUT NOT EXCLUSIVELY, BY THE PROVISION, OR BY PROCURING THE PROVISION OF ACCOMMODATION, INFORMATION, ASSISTANCE AND OTHER SUPPORT SERVICES.

Activities: The charity:a) Advice Service, Triage and Advocacy, Information point, Resource hub, access to food vouchers and referrals, daily b) various courses/classes; various adult and family activity clubs, social activities, public awareness events and more.c) Space is let out under lease agreements to other charities/community organisations d) Hall and room available for hire

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Acts As An Umbrella Or Resource Body, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, The Prevention Or Relief Of Poverty, Arts/culture/heritage/science, Environment/conservation/heritage, Economic/community Development/employment, Recreation, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- **Area of benefit:** TOXTETH AND NEIGHBOURHOOD
- Liverpool City

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Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£136,749	£145,716	-	-
2024-03-31	£135,846	£149,172	-	-
2023-03-31	£115,389	£118,216	-	-
2022-03-31	£74,136	£108,217	-	-
2021-03-31	£113,124	£112,055	-	-

Trustees

Name	Role	Appointed
Hyatt Murshid		2023-11-30
Kristian Spencer Khan		2023-11-30
SUSAN GEORGINA BRANCH		2026-05-21
Tony Chin		2017-12-12
angela hewitt		2017-05-09

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DINGLE MULTI AGENCY CENTRE LIMITED

England & Wales - Charity number 1076407

Accounts

DINGLE MULTI AGENCY CENTRE LTD

ANNUAL REPORT 2024-2025



TOXTETH TOWN HALL

COMMUNITY RESOURCE CENTRE

15 HIGH PARK STREET

LIVERPOOL L8 8DX

Dingle Multi Agency Centre Ltd is a Registered Charity No 1076407 and Limited Company by Guarantee 3358612 registered in England

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1. AIMS, OBJECTS & ANNUAL PERFORMANCE

AIM:
To create a state-of-the-art, community resource to promote the physical, social, cultural, and economic betterment of the Toxteth area.

CHARITABLE STATUS & OBJECTS
The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with this governing document on 6 July 1999. A further amendment was made in Dec 06 under special resolution with an addition to the charity's objects – refer to object c.

The objects of the charity are: -

a) To promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving conditions of life for the said inhabitants;

b) To establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects

c) To promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance, and other support services

THE CHARITY

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity currently provides an advice service, advocacy, organises, hosts, and delivers community events, training courses, workshops, community clubs and other activities at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence agreements to other charities or community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility is available to be booked by groups for a range of purposes.

DMAC Ltd. purchased the 125 Year Head Lease on Toxteth Town Hall building in July 1997 but originally had it on a contract from May 1997. It was purchased for £80,000 fundraised from Dingle SRB and LCC Community Development Fund.

Charitable work and activities: Annual Report 1/4/24-31/3/25:

In the last 12 months the beneficiaries of our charity's services and activities were 3,171 individual (in person) beneficiaries and 4668 online followers/friends. Of the 3,171 individual beneficiaries they were supported in the following ways:

There were 3,024 people who walked in needing assistance: After triage they were assisted as follows:

- ✓ 303 people required a referral to Whitechapel/Shelter for homeless and housing issues.
- ✓ 297 accessed an advice appointment at our own Toxteth Town Hall Advice Service - and we were accepted into membership of Advice UK for a third year.
- ✓ 872 people accessed our Advocacy support.
- ✓ We referred 819 people to external and specialist agencies for ongoing assistance.
- ✓ 276 people accessed our Resource Hub (Freephone, scanning, printing, and computer)
- ✓ 290 people were supported with a Food Voucher and/or additional food support
- ✓ 155 people had an application made for them to the Household Support Fund grant of £250 each
- ✓ 12 people had on site appointments arranged with NEA who were experiencing energy crisis

In addition, 147 people attended regular weekly activities as follows:

a) We had 25 Table tennis club members attending our weekly Monday club sessions, improving their fitness, friendships, and overall wellbeing.





b) Our Adult Garden club members were 14. They attended 47 on-site weekly Friday club sessions run by Mike our Horticulturist. They sowed, grew, and harvested a wide range of fruit, vegetables, and herbs. The garden produced a meal a week for all members.

c) We had 32 Family Games Club members who attended 40 on-site weekly Friday club sessions having lots of fun indoors including:
   - board games
   - floor games,
   - table tennis,
   - crafts,
   - themed sessions,
   - cooking,
   - and outdoors including food growing and gardening.



d) We had 6 local adults attending our weekly Monday Peer Support English, Maths and Science class for 44 weeks.



e) We had 70 individuals attend monthly coffee mornings with unlimited hot drinks, snacks, table-top games and a quiz with prizes, supported by Tesco, Duchy of Lancaster Benevolent Fund and Torus Foundation, from September 2024 to March 2025.

f) We had 2011 Facebook & 2657 Twitter friends/followers who accessed regular updates/information and other crisis and support services information.

Note this beneficiary data does not include the beneficiaries of the organisations who were based in our Centre during this period.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's). Charities and not for profits:

- Back on Track (Liverpool) Ltd
- Sola Arts
- Family Refugee Support Project
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre (vacated 31/7/24)
- Households into Work
- EAC Hub Ltd
- Personal Success
- Back to Life (Liverpool) Ltd
- United Response

Small businesses/sole traders:

- Unlimited Cleaning (small business)
- Milky one Creative (small business)
- Envi Hairdressing (small business)

You can visit our website www.toxtethtownhall.org and click on ***centre based organisations*** tab, for details of their websites to learn of their own charitable work.

THE THOMPSON COMMUNITY HALL



Our Centre holds no religious or political affiliation and so is accessible to the diverse communities within our area of benefit. The Centre has facilitated a variety of events/public forums e.g., DWP consultation closure meetings, NHS Covid vaccinations, job fairs, heritage open days etc. The hall is also used by a range of external organisations, local groups and residents for various activities.

Income is generated and raised through:

- Applying for Grants, Donations or Contracts for delivery of our community programmes and charitable activities and services.
- Licence/Lease fees charged to the centre-based organisations and through the hiring of the hall/rooms. This enables the charity to cover the majority of the overheads and running costs of the building. These fees and other small grants contribute towards the costs of the staff and overheads as we are not yet fully self sustainable.

Funding and Support:

In the *financial period* ***April 2024 to March 2025*** as detailed in the accounts appended, our thanks go to the following funders who have supported our charitable work, services, community programmes including courses and clubs, advice service, equipment and materials, and core running costs as follows:

- Henry Smith Charity (core running costs)
- P H Holt Foundation (Advice Service to 28/2/25)
- John Moores Foundation (Advice Service to 28/2/25)
- Steve Morgan Foundation (Advice Service from 1/3/25)
- The Torus Foundation (activities programme)
- Pilkington Charities Fund (activities and core running costs)
- Duchy of Lancaster Benevolent Fund (activities programme)
- Postcode Neighbourhood Trust from players of The Peoples Postcode Lottery (core running costs)

We also secured £500 energy grant from Liverpool City Council.

2. History & Heritage

HISTORY OF TOXTETH



In the mid 1500's Toxteth was a Deer Park under the ownership of King John. The many Earls of Sefton had residency in Toxteth and owned a number of properties.
Toxteth Park was a vast area spanning from the shore and included areas we know now as Otterspool, Smithdown Road, Aigburth Vale, and Mossley Hill amongst others. This has been identified from a number of maps. (Source – Liverpool Public Library).

HISTORY OF THE BUILDING

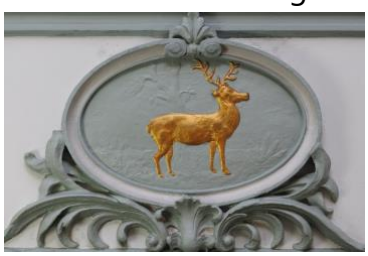
The information accessible is very limited. Sources that we have referred to and relied upon to produce this page include the Public Library and verbal anecdotes from visitors to the centre. Toxteth Town Hall Community Resource Centre (its title now) is based in the heart of Toxteth. The building was built in 1865-6 and was designed by Layland (Architect). Its original title was "The Township of Toxteth Park Public Offices", known locally then as the "Town Hall. It has played a major role in the civic life of the area. During its history its uses include the following:

Registry Office (Births & Deaths only) Medical Dispensary, Morgue, Coroners Inquests, Services for the Destitute, Means testing, Hardship Support, Food Dispensary, Police cells (war time), Dispensary of School Uniforms, Community Meetings, Health & Social Security & Department of Unemployment amongst other uses.

If you have any memories and/or information on the building, we would welcome your input to build up a comprehensive picture. Contact us at the centre.

HERITAGE

In 1969 the English Heritage awarded the building with Grade 2 listed status. The front and side facades are of sandstone, the rest brick. It has a number of pediments with Venetian windows. There are large sashes in moulded architraves.



Internally the community hall has wonderful, detailed plaster works to the walls and ceiling and a plaque of a stag that was donated by The Earl of Sefton when the building was constructed. (Source: Conservation Office LCC).

3. Chairs Report 01/04/2024 – 31/03/2025

I would like to welcome everybody here today for the 28th Annual General Meeting of Dingle Multi Agency Centre Ltd. This meeting gives us the opportunity of giving a review of our activities during the reporting period.

Last year Martin Davies was our Chair here welcoming you. Sadly, Martin passed away on 31st December 2024. In June 2025 we held a memorial celebration of his work for our charity. The Lord Lieutenant of Merseyside, Mark FW Blundell, attended the event and unveiled a plaque, Martins family planted a plum tree in his memory. Martin is very much missed by his family and by all of us at Toxteth Town Hall.





I would like to introduce myself to everyone here today. My name is Angela Hewitt and I have been on the board for the past 8 years. I was appointed to be Chair earlier this year by my fellow Trustees. I was honoured to accept. As a board we decided that we would always follow in Martins footsteps and continue to act with honour and integrity in all that we do.

I was born in Dingle Lane and have lived in South Liverpool all my life so my attachment to the local community runs very deep. I am a retired teacher and continue to teach local adults voluntarily.

I would like to take this opportunity of thanking all my fellow Trustees and all staff members of the Charity for the hard and dedicated efforts they have made to ensure that DMAC Ltd has continued to offer a high-quality service to our members and all users of the facilities here.

REVIEW OF THE YEAR 2024 to 2025
As you are already aware our core objectives include providing support, services and activities to local residents (for full details please refer to Section 1 of this report). Additionally, we provide office/hire accommodation to a range of charities and non-profit making organisations and business start-ups that serve the local community in a variety of ways. This is all delivered from our building – Toxteth Town Hall Community Resource Centre and our developed green space on our rear land, in L8.

Again, we owe a great debt of thanks to Denise Bernard, our Company Secretary, for the work she has been involved in securing on-going financial assistance. The Board of Trustees and staff have all made strenuous efforts to keep us on an even keel, which has contributed to increased use of our facilities. The Board continues to monitor our expenses and maximise efficiencies.

THE BOARD
There were no changes to the board of Trustees during the reporting period with the exception of Martin Davies passing in December 2024.

FUNDERS
- Henry Smith Charity (core running costs)
- P H Holt Foundation (Advice Service to 28/2/25)
- John Moores Foundation (Advice Service to 28/2/25)
- Steve Morgan Foundation (Advice Service from 1/3/25)
- The Torus Foundation (activities programme)
- Pilkington Charities Fund (activities and core running costs)
- Duchy of Lancaster Benevolent Fund (activities programme)
- Postcode Neighbourhood Trust from players of The Peoples Postcode Lottery (core running costs)

We also secured £500 energy grant from Liverpool City Council. We would like to thank them all for the support that they have shown, the confidence they have in this charity and their satisfaction that their monies have been well used.

OCCUPANCY/ CENTRE BASED ORGANISATIONS (CBO'S)
By March 2025, office rental occupancy (not sessional hire) had 2 voids. As I write this report 2 offices are available and are being advertised in the hope that we will once again be at capacity.

MEMBER ORGANISATIONS
As of 31st March 2025, there were 5 organisations that were formal organisational members with voting rights at an AGM or EGM.

STAFF/PERSONNEL
Management of our Centre is under a sessional contract for service (2 days a week) with MEC Ltd and have done so with excellent efficiency, as is apparent from this report.

We still have the continuity given by Cala Comer, as an Advocate and receptionist, who does a wonderful job dealing running our daily drop-in triage for people walking in needing assistance as well as dealing with the numerous and varied requests for help at Reception. The caretaking so necessary in a building of the age and size of ours is still carried out by George Williams and we are currently recruiting for our other post. Saynab Ali remains our Cleaner. Maram Yehiah remains our Activity Coordinator delivering our activity programme. Mike McGrath remains as our sessional Horticulturist doing a great job with our Community Garden and food-growing clubs. Maram Yehiah remains our Advisor in an employed position, delivering the in-person face to face on site Advice sessions. Our fully insured Advice Service was successfully admitted for a third year into membership of Advice UK.

All these members of staff/personnel have given of their best over the past year, and we would like to express our sincere thanks and gratitude in keeping this Centre safe, accessible and having a great welcoming atmosphere.

As stated, Denise remains as Company Secretary and is still assisting in fund raising. Again, heartfelt thanks to her for her continuing and vital efforts. Staff appraisals and assessments are on-going and have shown that all staff members are fully content with their positions within the Organisation and are basically able to fulfil their duties. Staff as well as trustees attend all required training and refreshers.

IN CONCLUSION

Our services, activities and programmes are in demand and greatly needed as shown by the increase in the number of people accessing our services. Office space in our Building is still in high demand and we have managed to sustain full operations with the support of grant funding giving us time to rebuild and slowly increase our level of self-generating income. With the continuing assistance of the personnel team, the selfless work of the Trustees, we will continue to do our very best to deliver on the aims and objects of our charity.

Angela Hewitt
Chair of the Board of Trustees.

4. Trustees Financial Report & Annual Accounts 24/25

The accounts enclosed are for the financial period 01/04/2024 to 31/03/2025 and are an accurate account of the financial activities of the charity for this period.

FINANCE:
The Statement of Financial Activities shows net expenditure for the year of £8,967. £8,971 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net income of £572. The charity carries forward an unrestricted fund balance of £25,506 which is both fixed and current assets (£714) - see note 13, a designated fund balance of £106,762 (fixed assets only) and a restricted fund balance of £24,524 that is both fixed and current assets (£9,000). The designated balance represents the fixed assets of the charity (i.e. not cash reserves).

Huge thanks are owed to the various funders detailed on page 6. We thank them for their much-appreciated support towards meeting the costs of our charitable activities, advice service, activity clubs, running costs of the centre and contributions towards project specific activities.

FUTURE STRATEGY:
The charity usually reviews it strategies annually and primarily focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels and increased by circa 3.8% on the previous year.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2026 and beyond. Applications will be made in 2025 to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations. We anticipate it will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. A grant from the Steve Morgan Foundation was secured in December 2024 to fund the Advice service for 3 years from March 2024 to Feb 2027. Grant funding will also be applied for to support the delivery of our Activity Programme.

RESERVES POLICY
The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £25,506, however this includes £64,792 of fixed assets which are not liquid funds and current unrestricted funds (free reserves) are £714 (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £106,762 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £24,524 (both fixed and liquid (£9,000)).

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items. However, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

The accounts are hereby provided for anybody's perusal. The board of Trustees extend their thanks to Paul Taylor ACIE for his professional work in making our accounts presentable in accordance with legislative requirements.

Yours sincerely
Denise Bernard - Company Secretary
On behalf of the board of Trustees

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2025
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

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Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2025

DIRECTORS & TRUSTEES:	A Hewitt A Chin Huan Lin H Murshid K Khan M Davies (deceased 31/12/24)
SECRETARY:	D Bernard
REGISTERED OFFICE:	15 High Park Street Toxteth Liverpool Merseyside L8 8DX
REGISTERED NUMBER:	
- COMPANY:	3358612 (England and Wales)
- CHARITY:	1076407 (England and Wales)
ACCOUNTANT:	Paul Taylor 74 Brook Vale Waterloo Liverpool L22 3YB
BANKERS:	Barclays Bank plc

Report of the Directors
for the Year Ended 31 March 2025

The directors present their report with the financial statements of the company for the year ended 31 March 2025.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c.
The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/24-31/3/25:

In the last 12 months the beneficiaries of our charity's services and activities were 3171 individual (in person) beneficiaries. Of the 3171 individual beneficiaries they were supported in the following ways:

Individual Beneficiary Data Apr 24 to Mar 25	Total
Total walk-ins (people walking in needing assistance)	
Breakdown of how they were assisted:	
Food voucher/support	290
Advocacy	872
Advice clients	297
Whitechapel/Shelter/MLA/homelessness referrals	303
External agency referrals	819
Use of resources (phone/scanner/printer/computer)	276
Household Support Fund applications made	155
NEA appointments (energy crisis)	12
Subtotal	3024
Clubs and classes:	
Weekly:	
Peer Support English, Maths and Science class learners	6
Table tennis club adult members	25
Adult Gardening club adult members	14
Family Games club members	32
Monthly:	
Coffee mornings	70
Subtotal	147
Total Individual beneficiaries	3171

Note this beneficiary data does not include the beneficiaries of the organisations based in our Centre.

REVIEW OF THE BUSINESS (continued)

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

REGISTERED CHARITIES, CIC'S, SOCIETY'S AND NOT FOR PROFIT ORGANISATIONS

Sola Arts

Family Refugee Support Project

Back On Track (Liverpool) Ltd

Moving On With Life And Learning (Mowll)

Households Into Work (Lcrca)

Back To Life (Liverpool) Ltd

United Response

Personal Success

Eac Hub Ltd

SOLE TRADERS/START-UPS/SMALL ENTERPRISES

Milkyone Creative

Envi Hairdressing

Unlimited Cleaning Ltd

Train 2 Succeed Academy Ltd

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £8,967. £8,971 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net income of £572. The charity carries forward an unrestricted fund balance of £25,506 which is both fixed and current assets (£714) - see note 13, a designated fund balance of £106,762 (fixed assets only) and a restricted fund balance of £24,524 that is both fixed and current assets (£9,000). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders who have supported our charitable work, services, community programmes including courses and clubs, advice service, equipment and materials, and core running costs as follows:

- Henry Smith Charity (core running costs)
- P H Holt Foundation (Advice Service to 28/2/25)
- John Moores Foundation (Advice Service to 28/2/25)
- Steve Morgan Foundation (Advice Service from 1/3/25)
- The Torus Foundation (activities programme)
- Pilkington Charities Fund (activities and core running costs)
- Duchy of Lancaster Benevolent Fund (activities programme)
- Postcode Neighbourhood Trust from players of The Peoples Postcode Lottery (core running costs)

We also secured £500 energy grant from Liverpool City Council.

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels and increased by circa 3.8% on the previous year.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2026 and beyond. Applications will be made in 2025 to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations. We anticipate it will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. A grant from the Steve Morgan Foundation was secured in December 2024 to fund the Advice service for 3 years from March 2024 to Feb 2027. Grant funding will also be applied for to support the delivery of our Activity Programme.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £25,506, however this includes £64,792 of fixed assets which are not liquid funds and current unrestricted funds (free reserves) are £714 (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book

value of improvements to leasehold property which have been capitalised. The current level of designated funds is £106,762 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £24,524 (both fixed and liquid (£9,000)).

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items. However, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

RISK REVIEW

The charity undertakes regular risk reviews regarding its operation and governance which form part of its risk register. In relation to finances the charity increased its self-income generation by circa. 3.8%. The charity was able to secure grants to support part of our core running costs not covered by our self-generating income. We also secured restricted grants to continue the new Advice Service and our Activity programme. It is not expected for self-generating income levels to fully return to pre pandemic levels for the next 1-2 years and so some multi-year funding for core costs has been secured and further grants will be applied for in the coming year.

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2024 to the date of this report.
A Hewitt
A Chin
Huan Lin
H Murshid
K Khan

It should be noted that M Davies held office until 31/12/24 when he sadly passed away.

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

A Hewitt – DIRECTOR /TRUSTEE

Angela Hewitt

Dated: 20th October 2025

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2025

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £	2024 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	45	-	45	1,072
Grants receivable		-	-	56,291	56,291	57,240
Activities for generating funds		-	80,413	-	80,413	77,534
Total incoming resources		-	80,458	56,291	136,749	135,846
Resources expended						
Charitable activities	3	6,231	76,560	59,599	142,390	145,189
Governance costs	4	-	3,326	-	3,326	3,983
Total resources expended	5	6,231	79,886	59,599	145,716	149,172
Net incoming resources - Net income for the year	6	(6,231)	572	(3,308)	(8,967)	(13,326)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	572	(3,308)	(8,967)	(13,326)
Total funds at 1 April 2024		112,993	24,934	27,832	165,759	179,085
Total funds at 31 March 2025		106,762	25,506	24,524	156,792	165,759

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2025

	Notes	2025 £	2025 £	2024 £	2024 £
FIXED ASSETS:					
Tangible assets	9		187,078		196,049
CURRENT ASSETS:					
Debtors	10	8,156		1,805	
Cash at bank and in hand		2,865		8,979	
		11,021		10,784	
CREDITORS: Amounts falling due with one year	11	1,307		1,074	
NET CURRENT (LIABILITIES)/ASSETS			9,714		9,710
TOTAL ASSETS LESS CURRENT LIABILITIES			196,792		205,759
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 156,792		£ 165,759
RESERVES:					
Restricted funds	13		24,524		27,832
Designated funds	13		106,762		112,993
Unrestricted funds	13		25,506		24,934
			£ 156,792		£ 165,759

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

.....
A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 20th October 2025

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £	2024 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	45	-	45	1,072
Grants receivable:					
People's Neighbourhood Postcode Lottery	-	-	15,000	15,000	-
Pilkington Charities Fund	-	-	4,000	4,000	4,000
Henry Smith Charity	-	-	21,200	21,200	20,900
Clothworkers Foundation	-	-	-	-	6,200
The Torus Foundation	-	-	4,660	4,660	1,300
Steve Morgan Foundation	-	-	2,275	2,275	-
Garfield Weston Foundation	-	-	-	-	10,000
John Moores Foundation	-	-	4,495	4,495	-
LCVS	-	-	-	-	1,040
Duchy of Lancaster Benevolent Fund	-	-	4,661	4,661	2,800
P H Holt Foundation	-	-	-	-	10,000
	-	-	56,291	56,291	
57,240					
Activities for generating funds:					
Lease/licence income	-	80,412	-	80,412	75,717
Other income	-	1	-	1	1,817
	-	80,413	-	80,413.	77,534

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £	2024 Total Funds £
Wages, salaries & pension (note 7)	-	48,192	1,828	50,020	44,326
Telephone and internet	-	-	2,835	2,835	2,290
Postage, printing and stationery	-	-	1,867	1,867	595
Travelling and volunteer expenses	-	154	-	154	261
Repairs and maintenance	-	4,198	5,273	9,471	9,539
Pest control	-	456	-	456	456
Cleaning	-	-	2,223	2,223	2,521
Rates and water	-	2,719	-	2,719	2,623
Insurance	-	-	4,969	4,969	5,740
Light and heat	-	-	17,015	17,015	17,892
Internal/external refreshments	-	-	-	-	-
Project costs	-	-	20,849	20,849	28,833
Management fees	-	20,660	-	20,660	20,660
Depreciation:					
Fixture and fittings	-	-	2,740	2,740	3,222
Leasehold property	6,231	-	-	6,231	6,231
	6,231	76,560	59,599	142,390.	145,189

4. GOVERNANCE COSTS

	Designated Funds Funds	Unrestricted Funds	Restricted Funds	2025 Total Funds	2024 Total
Accountancy	-	800	-	800	800
Bank charges	-	486	-	486	362
Professional fees	-	2,040	-	2,040	2,821
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	3,326	-	3,326	
3,983					

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2025 Total Costs £	2024 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	50,020	8,971	83,399	142,390	145,189
Governance costs	-	-	3,326	3,326	3,983
	50,020	8,971	86,725	145,716	149,172
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(8,971)	-	(8,971)	(9,453)
	50,020	-	86,725	136,745	139,719

6. NET INCOMING RESOURCES FOR THE YEAR

	2025 £	2024 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	2,740	3,222
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

Staff costs were as follows:

	2025 £	2024 £
Wages and salaries	50,020	44,326
Social security costs	-	-
Pension costs	-	-
	50,020	44,326

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2025 No	2024 No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property £	Fixtures & Fittings £	Total £
COST:			
At 1 April 2024	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2025	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2024	133,775	51,946	185,721
Charge for year	6,231	2,740	8,971
At 31 March 2025	140,006	54,686	194,692
NET BOOK VALUES:			
At 31 March 2024	177,785	18,264	196,049
At 31 March 2025	171,554	15,524	187,078

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Trade debtors	8,156	1,803
Prepayments	-	-
	8,156	1,803

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Social security and other taxes	507	274
Sundry creditors and accruals	800	800
Rents received in advance	-	-
Grants received in advance	-	-
	1,307	1,074

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2025	2024
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	714	-	10,307	11,021
Current liabilities	-	-	(1,307)	(1,307)
Net current assets (free reserves)	714	-	9,000	9,714
Tangible fixed assets	64,792	106,762	15,524	187,078
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2025	25,506	106,762	24,524	156,792

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	1 November 2025

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2025

	2025		2024	
	£	£	£	£
Income:				
Donations received	45		1,072	
Lease/licence fee income	80,412		75,717	
		80,457		76,789
Other income:				
Grants received		56,291		57,240
Other income		1		1,817
		136,749		135,846
Administration costs:				
Wages	50,020		44,326	
Pensions	-		-	
Telephone and internet	2,835		2,290	
Postages, printing and stationery	1,867		595	
Travelling and volunteer expenses	154		261	
Repairs and maintenance	9,471		9,539	
Pest control	456		456	
Cleaning	2,223		2,521	
Accountancy	800		800	
Professional fees	2,221		2,821	
Project costs	20,849		28,833	
Management fees	20,660		20,660	
		111,556		113,102
Establishment costs:				
Rates and water	2,719		2,623	
Insurance	4,969		5,740	
Light and heat	17,015		17,892	
		24,703		26,255
Finance costs:				
Bank charges	486		362	
Bank interest	-		-	
		486		362
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	2,740		3,222	
		8,971		9,453
NET INCOME/(EXPENDITURE)		£ (8,967)		£ (13,326)

This page does not form part of the statutory financial statements

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2025
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Contents of the Financial Statements for the Year Ended 31 March 2025

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The following pages do not form part of the statutory financial statements:	
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Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2025

DIRECTORS & TRUSTEES:	A Hewitt A Chin Huan Lin H Murshid K Khan M Davies (deceased 31/12/24)
SECRETARY:	D Bernard
REGISTERED OFFICE:	15 High Park Street Toxteth Liverpool Merseyside L8 8DX
REGISTERED NUMBER:	
- COMPANY:	3358612 (England and Wales)
- CHARITY:	1076407 (England and Wales)
ACCOUNTANT:	Paul Taylor 74 Brook Vale Waterloo Liverpool L22 3YB
BANKERS:	Barclays Bank plc

Report of the Directors
for the Year Ended 31 March 2025

The directors present their report with the financial statements of the company for the year ended 31 March 2025.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c.
The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/24-31/3/25:

In the last 12 months the beneficiaries of our charity's services and activities were 3171 individual (in person) beneficiaries. Of the 3171 individual beneficiaries they were supported in the following ways:

Individual Beneficiary Data Apr 24 to Mar 25	Total
Total walk-ins (people walking in needing assistance)	
Breakdown of how they were assisted:	
Food voucher/support	290
Advocacy	872
Advice clients	297
Whitechapel/Shelter/MLA/homelessness referrals	303
External agency referrals	819
Use of resources (phone/scanner/printer/computer)	276
Household Support Fund applications made	155
NEA appointments (energy crisis)	12
Subtotal	3024
Clubs and classes:	
Weekly:	
Peer Support English, Maths and Science class learners	6
Table tennis club adult members	25
Adult Gardening club adult members	14
Family Games club members	32
Monthly:	
Coffee mornings	70
Subtotal	147
Total Individual beneficiaries	3171

Note this beneficiary data does not include the beneficiaries of the organisations based in our Centre.

REVIEW OF THE BUSINESS (continued)

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

REGISTERED CHARITIES, CIC'S, SOCIETY'S AND NOT FOR PROFIT ORGANISATIONS

Sola Arts

Family Refugee Support Project

Back On Track (Liverpool) Ltd

Moving On With Life And Learning (Mowll)

Households Into Work (Lcrca)

Back To Life (Liverpool) Ltd

United Response

Personal Success

Eac Hub Ltd

SOLE TRADERS/START-UPS/SMALL ENTERPRISES

Milkyone Creative

Envi Hairdressing

Unlimited Cleaning Ltd

Train 2 Succeed Academy Ltd

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £8,967. £8,971 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net income of £572. The charity carries forward an unrestricted fund balance of £25,506 which is both fixed and current assets (£714) - see note 13, a designated fund balance of £106,762 (fixed assets only) and a restricted fund balance of £24,524 that is both fixed and current assets (£9,000). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders who have supported our charitable work, services, community programmes including courses and clubs, advice service, equipment and materials, and core running costs as follows:

- Henry Smith Charity (core running costs)
- P H Holt Foundation (Advice Service to 28/2/25)
- John Moores Foundation (Advice Service to 28/2/25)
- Steve Morgan Foundation (Advice Service from 1/3/25)
- The Torus Foundation (activities programme)
- Pilkington Charities Fund (activities and core running costs)
- Duchy of Lancaster Benevolent Fund (activities programme)
- Postcode Neighbourhood Trust from players of The Peoples Postcode Lottery (core running costs)

We also secured £500 energy grant from Liverpool City Council.

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels and increased by circa 3.8% on the previous year.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2026 and beyond. Applications will be made in 2025 to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations. We anticipate it will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. A grant from the Steve Morgan Foundation was secured in December 2024 to fund the Advice service for 3 years from March 2024 to Feb 2027. Grant funding will also be applied for to support the delivery of our Activity Programme.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £25,506, however this includes £64,792 of fixed assets which are not liquid funds and current unrestricted funds (free reserves) are £714 (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book

value of improvements to leasehold property which have been capitalised. The current level of designated funds is £106,762 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £24,524 (both fixed and liquid (£9,000)).

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items. However, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

RISK REVIEW

The charity undertakes regular risk reviews regarding its operation and governance which form part of its risk register. In relation to finances the charity increased its self-income generation by circa. 3.8%. The charity was able to secure grants to support part of our core running costs not covered by our self-generating income. We also secured restricted grants to continue the new Advice Service and our Activity programme. It is not expected for self-generating income levels to fully return to pre pandemic levels for the next 1-2 years and so some multi-year funding for core costs has been secured and further grants will be applied for in the coming year.

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2024 to the date of this report.
A Hewitt
A Chin
Huan Lin
H Murshid
K Khan

It should be noted that M Davies held office until 31/12/24 when he sadly passed away.

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

A Hewitt – DIRECTOR /TRUSTEE

Angela Hewitt

Dated: 20th October 2025

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2025

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £	2024 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	45	-	45	1,072
Grants receivable		-	-	56,291	56,291	57,240
Activities for generating funds		-	80,413	-	80,413	77,534
Total incoming resources		-	80,458	56,291	136,749	135,846
Resources expended						
Charitable activities	3	6,231	76,560	59,599	142,390	145,189
Governance costs	4	-	3,326	-	3,326	3,983
Total resources expended	5	6,231	79,886	59,599	145,716	149,172
Net incoming resources - Net income for the year	6	(6,231)	572	(3,308)	(8,967)	(13,326)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	572	(3,308)	(8,967)	(13,326)
Total funds at 1 April 2024		112,993	24,934	27,832	165,759	179,085
Total funds at 31 March 2025		106,762	25,506	24,524	156,792	165,759

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2025

	Notes	2025 £	2025 £	2024 £	2024 £
FIXED ASSETS:					
Tangible assets	9		187,078		196,049
CURRENT ASSETS:					
Debtors	10	8,156		1,805	
Cash at bank and in hand		2,865		8,979	
		11,021		10,784	
CREDITORS: Amounts falling due with one year	11	1,307		1,074	
NET CURRENT (LIABILITIES)/ASSETS			9,714		9,710
TOTAL ASSETS LESS CURRENT LIABILITIES			196,792		205,759
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 156,792		£ 165,759
RESERVES:					
Restricted funds	13		24,524		27,832
Designated funds	13		106,762		112,993
Unrestricted funds	13		25,506		24,934
			£ 156,792		£ 165,759

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

.....
A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 20th October 2025

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £	2024 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	45	-	45	1,072
Grants receivable:					
People's Neighbourhood Postcode Lottery	-	-	15,000	15,000	-
Pilkington Charities Fund	-	-	4,000	4,000	4,000
Henry Smith Charity	-	-	21,200	21,200	20,900
Clothworkers Foundation	-	-	-	-	6,200
The Torus Foundation	-	-	4,660	4,660	1,300
Steve Morgan Foundation	-	-	2,275	2,275	-
Garfield Weston Foundation	-	-	-	-	10,000
John Moores Foundation	-	-	4,495	4,495	-
LCVS	-	-	-	-	1,040
Duchy of Lancaster Benevolent Fund	-	-	4,661	4,661	2,800
P H Holt Foundation	-	-	-	-	10,000
	-	-	56,291	56,291	
57,240					
Activities for generating funds:					
Lease/licence income	-	80,412	-	80,412	75,717
Other income	-	1	-	1	1,817
	-	80,413	-	80,413.	77,534

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £	2024 Total Funds £
Wages, salaries & pension (note 7)	-	48,192	1,828	50,020	44,326
Telephone and internet	-	-	2,835	2,835	2,290
Postage, printing and stationery	-	-	1,867	1,867	595
Travelling and volunteer expenses	-	154	-	154	261
Repairs and maintenance	-	4,198	5,273	9,471	9,539
Pest control	-	456	-	456	456
Cleaning	-	-	2,223	2,223	2,521
Rates and water	-	2,719	-	2,719	2,623
Insurance	-	-	4,969	4,969	5,740
Light and heat	-	-	17,015	17,015	17,892
Internal/external refreshments	-	-	-	-	-
Project costs	-	-	20,849	20,849	28,833
Management fees	-	20,660	-	20,660	20,660
Depreciation:					
Fixture and fittings	-	-	2,740	2,740	3,222
Leasehold property	6,231	-	-	6,231	6,231
	6,231	76,560	59,599	142,390.	145,189

4. GOVERNANCE COSTS

	Designated Funds Funds	Unrestricted Funds	Restricted Funds	2025 Total Funds	2024 Total
Accountancy	-	800	-	800	800
Bank charges	-	486	-	486	362
Professional fees	-	2,040	-	2,040	2,821
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	3,326	-	3,326	
3,983					

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2025 Total Costs £	2024 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	50,020	8,971	83,399	142,390	145,189
Governance costs	-	-	3,326	3,326	3,983
	50,020	8,971	86,725	145,716	149,172
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(8,971)	-	(8,971)	(9,453)
	50,020	-	86,725	136,745	139,719

6. NET INCOMING RESOURCES FOR THE YEAR

	2025 £	2024 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	2,740	3,222
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

Staff costs were as follows:

	2025 £	2024 £
Wages and salaries	50,020	44,326
Social security costs	-	-
Pension costs	-	-
	50,020	44,326

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2025 No	2024 No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property £	Fixtures & Fittings £	Total £
COST:			
At 1 April 2024	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2025	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2024	133,775	51,946	185,721
Charge for year	6,231	2,740	8,971
At 31 March 2025	140,006	54,686	194,692
NET BOOK VALUES:			
At 31 March 2024	177,785	18,264	196,049
At 31 March 2025	171,554	15,524	187,078

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Trade debtors	8,156	1,803
Prepayments	-	-
	8,156	1,803

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Social security and other taxes	507	274
Sundry creditors and accruals	800	800
Rents received in advance	-	-
Grants received in advance	-	-
	1,307	1,074

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2025	2024
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	714	-	10,307	11,021
Current liabilities	-	-	(1,307)	(1,307)
Net current assets (free reserves)	714	-	9,000	9,714
Tangible fixed assets	64,792	106,762	15,524	187,078
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2025	25,506	106,762	24,524	156,792

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	1 November 2025

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2025

	2025		2024	
	£	£	£	£
Income:				
Donations received	45		1,072	
Lease/licence fee income	80,412		75,717	
		80,457		76,789
Other income:				
Grants received		56,291		57,240
Other income		1		1,817
		136,749		135,846
Administration costs:				
Wages	50,020		44,326	
Pensions	-		-	
Telephone and internet	2,835		2,290	
Postages, printing and stationery	1,867		595	
Travelling and volunteer expenses	154		261	
Repairs and maintenance	9,471		9,539	
Pest control	456		456	
Cleaning	2,223		2,521	
Accountancy	800		800	
Professional fees	2,221		2,821	
Project costs	20,849		28,833	
Management fees	20,660		20,660	
		111,556		113,102
Establishment costs:				
Rates and water	2,719		2,623	
Insurance	4,969		5,740	
Light and heat	17,015		17,892	
		24,703		26,255
Finance costs:				
Bank charges	486		362	
Bank interest	-		-	
		486		362
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	2,740		3,222	
		8,971		9,453
NET INCOME/(EXPENDITURE)		£ (8,967)		£ (13,326)

This page does not form part of the statutory financial statements

DINGLE MULTI AGENCY CENTRE LIMITED

England & Wales - Charity number 1076407

Accounts

DINGLE MULTI AGENCY CENTRE LTD

ANNUAL REPORT 2023-2024



TOXTETH TOWN HALL

COMMUNITY RESOURCE CENTRE

15 HIGH PARK STREET

LIVERPOOL L8 8DX

Dingle Multi Agency Centre Ltd is a Registered Charity No 1076407 and Limited Company by Guarantee 3358612 registered in England

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Appendix A – Annual Accounts 23/24

1. AIMS, OBJECTS & ANNUAL PERFORMANCE

AIM:
To create a state-of-the-art, community resource to promote the physical, social, cultural, and economic betterment of the Toxteth area.

CHARITABLE STATUS & OBJECTS
The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with this governing document on 6 July 1999. A further amendment was made in Dec 06 under special resolution with an addition to the charity's objects – refer to object c.

The objects of the charity are: -

a) To promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving conditions of life for the said inhabitants;

b) To establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects

c) To promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance, and other support services

THE CHARITY

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity currently provides an advice service, advocacy, organises, hosts, and delivers community events, training courses, workshops, community clubs and other activities at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence agreements to other charities or community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility is available to be booked by groups for a range of purposes.

DMAC Ltd. purchased the 125 Year Head Lease on Toxteth Town Hall building in July 1997 but originally had it on a contract from May 1997. It was purchased for £80,000 fundraised from Dingle SRB and LCC Community Development Fund.

Charitable work and activities: Annual Report 1/4/23-31/3/24:

In the last 12 months the beneficiaries of our charity's services and activities were 2701 individual (in person) beneficiaries and 3976 online beneficiaries. Of the 2701 individual beneficiaries they were supported in the following ways:

There were 2612 people who walked in needing assistance: After triage they were assisted as follows:

- ✓ 352 people required a referral to Whitechapel/Shelter for homeless and housing issues.
- ✓ 269 accessed an advice appointment at our own Toxteth Town Hall Advice Service - and we were accepted into membership of Advice UK for a second year.


advice UK

Certificate of Membership

This is to certify that the following organisation is a Network Member of AdviceUK:

Dingle Multi Agency Centre Ltd

demonstrating compliance with AdviceUK's Network Membership criteria:

- Advice is independent and impartial with the interests of the client being paramount
- Advice is confidential
- Advice is covered by Professional Indemnity Insurance
- Terms on which services are offered are clearly stated
- A complaints procedure is in place and a data protection policy
- Accountability to service users and other stakeholders
- Commitment to equal opportunities

Membership Expiry Date
31 December, 2023

Steve Johnson
Chief Executive

- ✓ 675 people accessed our Advocacy support.
- ✓ We referred 643 people to external and specialist agencies for ongoing assistance.
- ✓ 327 people accessed our Resource Hub (Freephone, scanning, printing, and computer)
- ✓ 230 people were supported with a Food Voucher and/or additional food support
- ✓ 81 people had an application made for them to the Household Support Fund
- ✓ 35 people had on site appointments arranged with NEA who were experiencing energy crisis

In addition,

a) We had 18 Table tennis club members attending our weekly Monday club sessions, improving their fitness, friendships, and overall wellbeing.



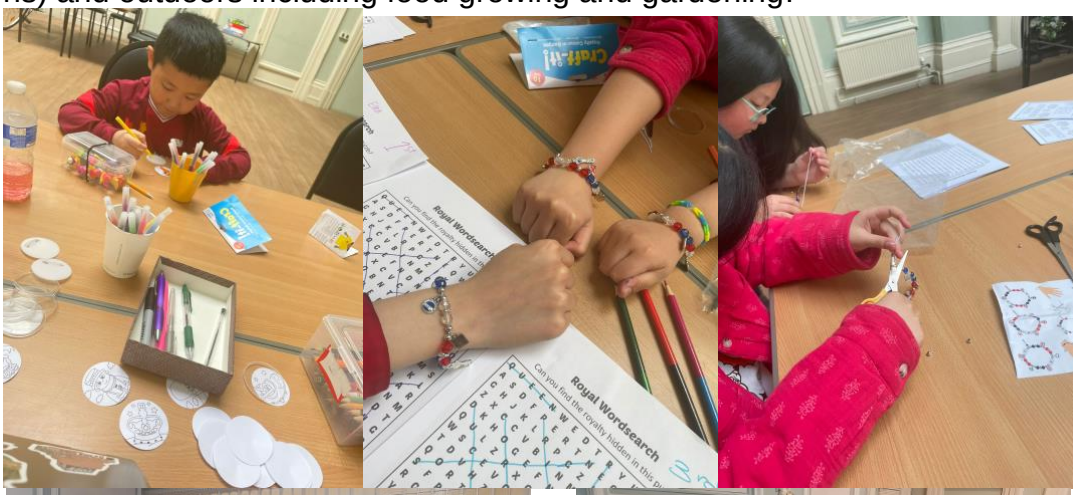
b) Our Adult Garden club members were 11. They attended 48 on-site weekly Friday club sessions run by Mike our Horticulturist. They sowed, grew, and harvested a wide range of fruit, vegetables, and herbs. The garden produced a meal a week for all members.







c) We had 35 Family Games Club members who attended 40 on-site weekly Friday club sessions having lots of fun indoors (board games, floor games, table tennis, crafts, themed sessions) and outdoors including food growing and gardening:



d) We had 6 local adults attending our weekly Monday Peer Support English, Maths and Science class for 46 weeks.



e) We had 19 individuals attend monthly coffee mornings with unlimited hot drinks, snacks, table-top games and a quiz with prizes, supported by Tesco and Torus Foundation, from September 2023 to March 2024.

f) We had 1328 Facebook & 2648 Twitter followers who accessed regular updates/information and other crisis and support services information.



In July 2023 we hosted a visit of the Board of The Duchy of Lancaster Benevolent Fund who enjoyed meeting some of our trustees, staff and adult gardening club members, and to learn more about the work we do. A lovely day was had by all.

In addition, and separate to the above, as part of our winter warmer initiative we also provided 50 Winter warmer packs comprising of a hat, scarf, gloves for children under 14, funded by Torus Foundation.





We held our first Festive Fayre in November 2023 in partnership with Back on Track Liverpool Ltd.

We had 14 local stall holders and over 100 members of the public attended.

Note this beneficiary data does not include the beneficiaries of the 13 organisations based in our Centre.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response
- Unlimited Cleaning

You can visit our website www.toxtethtownhall.org and click on ***centre based organisations*** tab, for details of their websites to learn of their own charitable work.

THE THOMPSON COMMUNITY HALL



Our Centre holds no religious or political affiliation and so is accessible to the diverse communities within our area of benefit. The Centre has facilitated a variety of events/public forums e.g., DWP consultation closure meetings, NHS Covid vaccinations, job fairs, heritage open days etc. The hall is also used by a range of external organisations, local groups and residents for various activities.

Income is generated and raised through:

- Applying for Grants, Donations or Contracts for delivery of our community programmes and charitable activities and services.
- Licence/Lease fees charged to the centre-based organisations and through the hiring of the hall/rooms. This enables the charity to cover the majority of the overheads and running costs of the building. These fees and other small grants contribute towards the costs of the staff and overheads as we are not yet fully self sustainable.

Funding and Support:

In the *financial period* ***April 2023 to March 2024*** as detailed in the accounts appended, our thanks go to the following funders who have supported our charitable work, services, community programmes including courses and clubs, advice service, equipment and materials, and core running costs as follows:

- Henry Smith Charity (core running costs)
- P H Holt Foundation (Advice Service)
- The Clothworkers Foundation (capital)
- Garfield Weston Foundation (core running costs)
- The Torus Foundation (activities)
- LCVS (activities)
- Pilkington Charities Fund (activities and core)
- Duchy of Lancaster Benevolent Fund (capital)

2. History & Heritage

HISTORY OF TOXTETH



In the mid 1500's Toxteth was a Deer Park under the ownership of King John. The many Earls of Sefton had residency in Toxteth and owned a number of properties.
Toxteth Park was a vast area spanning from the shore and included areas we know now as Otterspool, Smithdown Road, Aigburth Vale, and Mossley Hill amongst others. This has been identified from a number of maps. (Source – Liverpool Public Library).

HISTORY OF THE BUILDING

The information accessible is very limited. Sources that we have referred to and relied upon to produce this page include the Public Library and verbal anecdotes from visitors to the centre. Toxteth Town Hall Community Resource Centre (its title now) is based in the heart of Toxteth. The building was built in 1865-6 and was designed by Layland (Architect). Its original title was "The Township of Toxteth Park Public Offices", known locally then as the "Town Hall. It has played a major role in the civic life of the area. During its history its uses include the following:

Registry Office (Births & Deaths only) Medical Dispensary, Morgue, Coroners Inquests, Services for the Destitute, Means testing, Hardship Support, Food Dispensary, Police cells (war time), Dispensary of School Uniforms, Community Meetings, Health & Social Security & Department of Unemployment amongst other uses.

If you have any memories and/or information on the building, we would welcome your input to build up a comprehensive picture. Contact us at the centre.

HERITAGE

In 1969 the English Heritage awarded the building with Grade 2 listed status. The front and side facades are of sandstone, the rest brick. It has a number of pediments with Venetian windows. There are large sashes in moulded architraves.



Internally the community hall has wonderful, detailed plaster works to the walls and ceiling and a plaque of a stag that was donated by The Earl of Sefton when the building was constructed. (Source: Conservation Office LCC).

3. Chairs Report 01/04/2023 – 31/03/2024

I bid you all welcome to the 27th Annual General Meeting of Dingle Multi Agency Centre Ltd. This meeting gives us the opportunity of giving a review of our activities during the reporting period.

Once again, I would like to take this opportunity of thanking all my fellow Trustees and all staff members of the Charity for the hard and dedicated efforts they have made to ensure that DMAC Ltd has continued to offer a high-quality service to our members and all users of the facilities here.

REVIEW OF THE YEAR 2023 to 2024
As you are already aware our core objectives include providing support, services and activities to local residents (for full details please refer to Section 1 of this report). Additionally, we provide office/hire accommodation to a range of charities and non-profit making organisations and business start-ups that serve the local community in a variety of ways and at a price they can afford. This is all delivered from our building – Toxteth Town Hall Community Resource Centre and our developed green space on our rear land, in L8.

Again, we owe a great debt of thanks to Denise Bernard, our Company Secretary, for the work she has been involved in securing on-going financial assistance. The Board of Trustees and staff have all made strenuous efforts to keep us on an even keel, which has contributed to increased use of our facilities. The Board continues to monitor our expenses and maximise efficiencies.

VISIT BY THE BOARD OF THE DUCHY OF LANCASTER BENEVOLENT FUND
The Lord Lieutenant of Merseyside Mark Blundell has been a regular visitor to the charity when invited on formal occasions but in July of 2023, we were deeply honoured when his office contacted us stating that not only he, but the full board of The Duchy of Lancaster Benevolent Fund would like to come to our Centre. This was for an informal lunch and to view the building and the work our charity delivers. Accordingly, the visit took place and included the HM's Privy Purse and HM Lord-Lieutenant of Greater Manchester, Mrs Diane Hawkins. We held the lunch in our community garden in lovely weather. During the visit HM Privy Purse received a phone call which turned out to be His Majesty King Charles III and through him, passed on his regards. We fondly recounted His Majesty's attendance at our Centre in 2007. Following the visit, we received a message from the Secretary of the Duchy Benevolent Fund who said that it was the best trip they had ever had!

THE BOARD
I have held the position of Chair during the period of this report. We welcomed 2 new Trustees following the AGM in November 2023, Hyatt Murshid and Kris Khan. They both bring a wealth of skills and experience to our Board which they have been putting to good use at meetings. I am delighted to take this opportunity to thank each and every one of the Trustees for their wonderful efforts on behalf of DMAC Ltd.

FUNDERS
We secured a 3 year revenue grant from Henry Smith Charity in July 2023 which will contribute towards us meeting our core running costs. In this reporting period we give our thanks to: Henry Smith Charity, P H Holt Foundation, The Clothworkers Foundation, Garfield Weston Foundation, The Torus Foundation, LCVS, Pilkington Charities Fund and

Duchy of Lancaster Benevolent Fund, in their support they have showed, the confidence they have in this charity and their satisfaction that their monies have been well used.

OCCUPANCY/ CENTRE BASED ORGANISATIONS (CBO'S)
By March 2024, office rental occupancy (not sessional hire) had 1 void. In this reporting period we welcomed Unlimited Cleaning Ltd. As I write this report 3 offices have become available and are being advertised in the hope that we will once again be at capacity.

MEMBER ORGANISATIONS
As of 31st March 2024, there were 6 organisations that were formal organisational members with voting rights at an AGM or EGM.

STAFF/PERSONNEL
Management of our Centre is under a sessional contract for service (2 days a week) with MEC Ltd and have done so with excellent efficiency, as is apparent from this report.

We still have the continuity given by Cala Comer, as an Advocate and receptionist, who does a wonderful job dealing with the numerous and varied requests for help at Reception and the caretaking so necessary in a building of the age and size of ours is still carried out by George Williams. We welcomed our other current caretaker, Bernard Aldridge in February 24. Saynab Ali remains our Cleaner. Maram Yehiah took over from Hyatt Murshid as Activity Coordinator delivering our activity programme. Mike McGrath remains as our sessional Horticulturist doing a great job with our Community Garden and food-growing clubs. Maram Yehiah remains our sessional Advisor delivering the in-person face to face on site Advice sessions. Our fully insured Advice Service was successfully admitted for a second year into membership of Advice UK.

All these members of staff/personnel/advisors have given of their best over the past year, and we would like to express our sincere thanks and gratitude in keeping this Centre safe, accessible and having a great welcoming atmosphere.

As stated, Denise remains as Company Secretary and is still assisting in fund raising. Again, heartfelt thanks to her for her continuing and vital efforts. Staff appraisals and assessments are on-going and have shown that all staff members are fully content with their positions within the Organisation and are basically able to fulfil their duties. On-going training is always a consideration, and members of staff and the board have attended various training courses over the year.

IN CONCLUSION
Our services, activities and programmes are popular locally. Office space in our Building is still in high demand and we have managed to sustain full operations with the support of grant funding giving us time to rebuild and increase our level of self-generating income. With the continuing assistance of the personnel team, the selfless work of the Trustees and of course the boundless energy of our Company Secretary; we have kept the DMAC flag flying as high and as proud as ever.

Martin K Davies,
Chair of the Board of Trustees.

4. Trustees Financial Report & Annual Accounts 23/24

The accounts enclosed are for the financial period 01/04/2023 to 31/03/2024 and are an accurate account of the financial activities of the charity for this period.

FINANCE:
The Statement of Financial Activities shows net expenditure for the year of £13,326. £9,453 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £751. The charity carries forward an unrestricted fund balance of £24,852 which is both fixed and current assets (£82) - see note 13, a designated fund balance of £112,953 (fixed assets only) and a restricted fund balance of £27,892 that is both fixed and current assets (£9,628). The designated balance represents the fixed assets of the charity (i.e. not cash reserves).

Huge thanks are owed to the various funders detailed on page 7. We thank them for their much-appreciated support towards meeting the costs of our charitable activities, advice service, capital items/equipment, activity clubs, running costs of the centre and contributions towards project specific activities.

FUTURE STRATEGY:
The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels and increased by circa 10%.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2025 and beyond. Multiyear funding has been secured for part of this from Henry Smith Charity. Applications are being made early 2025 to another multiyear core cost funder to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations.

We anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The new Advice Service launched in January 2023 will require full grant funding to sustain it, as does our Activity programme.

RESERVES POLICY
The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £24,934; however, this includes £64,852 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £82* (see note 13 in the accounts).

The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £112,953 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £27,892 (both fixed and *liquid (£9,628)).*

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items however, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

The accounts are hereby provided for anybody's perusal. The board of Trustees extend their thanks to Paul Taylor ACIE for his professional work in making our accounts presentable in accordance with legislative requirements.

Yours sincerely

Denise Bernard - Company Secretary
On behalf of the board of Trustees

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2024
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Contents of the Financial Statements for the Year Ended 31 March 2024

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Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2024

DIRECTORS & TRUSTEES:	M Davies A Hewitt A Chin Huan Lin H Murshid K Khan
SECRETARY:	D Bernard
REGISTERED OFFICE:	15 High Park Street Toxteth Liverpool Merseyside L8 8DX
REGISTERED NUMBER:	
- COMPANY:	3358612 (England and Wales)
- CHARITY:	1076407 (England and Wales)
ACCOUNTANT:	Paul Taylor 74 Brook Vale Waterloo Liverpool L22 3YB
BANKERS:	Barclays Bank plc

The directors present their report with the financial statements of the company for the year ended 31 March 2024.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c. The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/23-31/3/24:

In the last 12 months the beneficiaries of our charity's services and activities were 2701 individual (in person) beneficiaries and 3976 online beneficiaries. Of the 2701 individual beneficiaries they were supported in the following ways:

Individual Beneficiary Data Apr 23 to Mar 24	Total
Total walk-ins (people walking in needing assistance)	2612
Breakdown of how they were assisted:	
Food voucher/support	230
Advocacy	675
Advice clients	269
Whitechapel Centre referrals	352
External agency referrals	643
Use of resources (phone/scanner/printer/computer)	327
Household Support Fund applications made	81
NEA appointments (energy crisis)	35

Clubs and classes:	
Weekly:	
Peer Support English, Maths and Science class learners	6
Table tennis club adult members	18
Adult Gardening club adult members	11
Family Games club members	35
Monthly:	
Coffee mornings	19
Total	89
Total Individual beneficiaries	2701
Twitter followers	2648
Facebook followers/friends	1328

REVIEW OF THE BUSINESS (continued)

Note this beneficiary data does not include the beneficiaries of the 13 organisations based in our Centre.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response
- Unlimited Cleaning

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £13,326. £9,453 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £751. The charity carries forward an unrestricted fund balance of £24,852 which is both fixed and current assets (£82) - see note 13, a designated fund balance of £112,953 (fixed assets only) and a restricted fund balance of £27,892 that is both fixed and current assets (£9,628). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:
Garfield Weston Foundation (core running costs), Henry Smith Charity (core running costs), P H Holt Foundation (Advice Service), The Torus Foundation (activities project), LCVS (activities project), Pilkington Charities Fund (activity and core costs), Duchy of Lancaster Benevolent Fund (capital), The Clothworkers Foundation (capital one-off).

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels and increased by circa 10%.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2025 and beyond. Multiyear funding has been secured for part of this from Henry Smith Charity. Applications are being made early 2025 to another multiyear core cost funder to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations. We anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The new Advice Service launched in January 2023 will require full grant funding to sustain it as does our Activity programme.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £24,934, however this includes £64,852 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £82* (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £112,953 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £27,892 (both fixed and *liquid (£9,628)).*

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items however, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

RISK REVIEW

The charity undertakes regular risk reviews regarding its operation and governance which form part of its risk register. In relation to finances the charity increased its self-income generation by circa. 10%. The charity was able to secure grants to support part of our core running costs not covered by our self-generating income. We also secured restricted grants to continue the new Advice Service and our Activity programme. It is not expected for self-generating income levels to fully return to pre pandemic levels for the next 1-2 years and so some multi-year funding for core costs has been secured and further grants will be applied for in the coming year.

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2023 to the date of this report.
M Davies
A Hewitt
A Chin
Huan Lin

The following directors were appointed during the year:
H Murshid – Appointed 1 December 2023
K Khan – Appointed 1 December 2023

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

A Hewitt – DIRECTOR /TRUSTEE

Dated: 20th November 2024

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2024

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	1,072	-	1,072	1,800
Grants receivable		-	-	57,240	57,240	43,487
Activities for generating funds		-	77,534	-	77,534	70,102
Total incoming resources		-	78,606	57,240	135,846	115,389
Resources expended						
Charitable activities	3	6,231	75,374	63,584	145,189	114,568
Governance costs	4	-	3,983	-	3,983	3,648
Total resources expended	5	6,231	80,431	62,510	149,172	118,216
Net incoming resources - Net income for the year	6	(6,231)	(751)	(6,344)	(13,326)	(2,827)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	(751)	(6,344)	(13,326)	(2,827)
Total funds at 1 April 2023		119,224	25,625	34,236	179,085	181,912
Total funds at 31 March 2024		112,993	24,934	27,832	165,759	179,085

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2024

	Notes	2024 £	2024 £	2023 £	2023 £
FIXED ASSETS:					
Tangible assets	9		196,049		205,502
CURRENT ASSETS:					
Debtors	10	1,805		5,111	
Cash at bank and in hand		8,979		11,103	
		10,784		16,214	
CREDITORS: Amounts falling due with one year	11	1,074		2,631	
NET CURRENT (LIABILITIES)/ASSETS			9,710		13,583
TOTAL ASSETS LESS CURRENT LIABILITIES			205,759		219,085
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 165,759		£ 179,085
RESERVES:					
Restricted funds	13		27,982		34,236
Designated funds	13		112,993		119,224
Unrestricted funds	13		24,934		25,625
			£ 165,759		£ 179,085

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

Angela Hewitt

.....
A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 20 November 2024

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	1,072	-	1,072	1,800
Grants receivable:					
Eleanor Rathbone Charitable Trust	-	-	-	-	2,976
Pilkington Charities Fund	-	-	4,000	4,000	4,000
Henry Smith Charity	-	-	20,900	20,900	-
Clothworkers Foundation	-	-	6,200	6,200	-
The Torus Foundation	-	-	1,300	1,300	1,211
Foyle Foundation	-	-	-	-	5,000
Garfield Weston Foundation	-	-	10,000	10,000	10,000
John Moores Foundation	-	-	-	-	5,400
LCVS	-	-	1,040	1,040	3,000
Duchy of Lancaster	-	-	2,800	2,800	2,500
P H Holt Foundation	-	-	10,000	10,000	9,400
	-	-	57,240	57,240	43,487
Activities for generating funds:					
Lease/licence income	-	75,717	-	75,717	69,183
Other income	-	1,817	-	1,817	919
	-	77,534	-	77,534	70,102

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Wages, salaries & pension (note 7)	-	44,326	-	44,326	38,845
Telephone and internet	-	-	2,290	2,290	1,429
Postage, printing and stationery	-	-	595	595	546
Travelling and volunteer expenses	-	261	-	261	163
Repairs and maintenance	-	7,048	2,491	9,539	8,340
Pest control	-	456	-	456	456
Cleaning	-	-	2,521	2,521	2,019
Rates and water	-	2,623	-	2,623	2,372
Insurance	-	-	5,740	5,740	3,548
Light and heat	-	-	17,892	17,892	14,711
Internal/external refreshments	-	-	-	-	-
Project costs (inc covid related costs)	-	-	28,833	28,833	13,453
Management fees	-	20,660	-	20,660	18,663
Depreciation:					
Fixture and fittings	-	-	3,222	3,222	3,792
Leasehold property	6,231	-	-	6,231	6,231
	6,231	75,374	63,584	145,189	114,568

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2024 Total Funds	2023 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	362	-	362	342
Professional fees	-	2,821	-	2,821	2,506
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	3,983	-	3,983	3,648

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2024 Total Costs £	2023 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	44,326	9,453	91,410	145,189	114,568
Governance costs	-	-	3,983	3,983	3,648
	44,326	9,453	95,393	149,172	118,216
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(9,453)	-	(9,453)	(10,023)
	44,326	-	95,393	139,719	108,193

6. NET INCOMING RESOURCES FOR THE YEAR

	2024 £	2023 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	3,222	3,792
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

Staff costs were as follows:

	2024 £	2023 £
Wages and salaries	44,326	38,845
Social security costs	-	-
Pension costs	-	-
	44,326	38,845

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2024 No	2023 No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property £	Fixtures & Fittings £	Total £
COST:			
At 1 April 2023	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2024	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2023	127,544	48,724	176,268
Charge for year	6,231	3,222	9,453
At 31 March 2024	133,775	51,946	185,721
NET BOOK VALUES:			
At 31 March 2023	184,016	21,486	205,502
At 31 March 2024	177,785	18,264	196,049

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade debtors	1,803	5,111
Prepayments	-	-
	1,803	5,111

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Social security and other taxes	274	219
Sundry creditors and accruals	800	2,412
Rents received in advance	-	-
Grants received in advance	-	-
	1,074	2,631

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2024	2023
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	82	-	10,702	10,784
Current liabilities	-	-	(1,074)	(1,074)
Net current assets (free reserves)	82	-	9,628	13,583
Tangible fixed assets	64,852	112,933	18,264	196,049
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2024	24,934	112,933	27,892	179,085

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	20 November 2024

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2024

	2024		2023	
	£	£	£	£
Income:				
Donations received	1,072		1,800	
Lease/licence fee income	75,717		69,183	
		76,789		70,983
Other income:				
Grants received		57,240		43,487
Other income		1,817		919
		135,846		115,389
Administration costs:				
Wages	44,326		38,845	
Pensions	-		-	
Telephone and internet	2,290		1,429	
Postages, printing and stationery	595		546	
Travelling and volunteer expenses	261		163	
Repairs and maintenance	9,539		8,340	
Pest control	456		456	
Cleaning	2,521		2,019	
Accountancy	800		800	
Professional fees	2,821		2,506	
Project costs (inc covid related costs)	28,833		13,453	
Management fees	20,660		18,663	
		113,102		87,220
Establishment costs:				
Rates and water	2,623		2,372	
Insurance	5,740		3,548	
Light and heat	17,892		14,711	
		26,255		20,631
Finance costs:				
Bank charges	362		342	
Bank interest	-		-	
		362		342
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	3,222		3,792	
		9,453		10,023
NET INCOME/(EXPENDITURE)		£(13,326)		£ (2,827)

This page does not form part of the statutory financial statements

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2024
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Contents of the Financial Statements for the Year Ended 31 March 2024

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Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2024

DIRECTORS & TRUSTEES:	M Davies A Hewitt A Chin Huan Lin H Murshid K Khan
SECRETARY:	D Bernard
REGISTERED OFFICE:	15 High Park Street Toxteth Liverpool Merseyside L8 8DX
REGISTERED NUMBER:	
- COMPANY:	3358612 (England and Wales)
- CHARITY:	1076407 (England and Wales)
ACCOUNTANT:	Paul Taylor 74 Brook Vale Waterloo Liverpool L22 3YB
BANKERS:	Barclays Bank plc

The directors present their report with the financial statements of the company for the year ended 31 March 2024.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c. The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/23-31/3/24:

In the last 12 months the beneficiaries of our charity's services and activities were 2701 individual (in person) beneficiaries and 3976 online beneficiaries. Of the 2701 individual beneficiaries they were supported in the following ways:

Individual Beneficiary Data Apr 23 to Mar 24	Total
Total walk-ins (people walking in needing assistance)	2612
Breakdown of how they were assisted:	
Food voucher/support	230
Advocacy	675
Advice clients	269
Whitechapel Centre referrals	352
External agency referrals	643
Use of resources (phone/scanner/printer/computer)	327
Household Support Fund applications made	81
NEA appointments (energy crisis)	35

Clubs and classes:	
Weekly:	
Peer Support English, Maths and Science class learners	6
Table tennis club adult members	18
Adult Gardening club adult members	11
Family Games club members	35
Monthly:	
Coffee mornings	19
Total	89
Total Individual beneficiaries	2701
Twitter followers	2648
Facebook followers/friends	1328

REVIEW OF THE BUSINESS (continued)

Note this beneficiary data does not include the beneficiaries of the 13 organisations based in our Centre.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response
- Unlimited Cleaning

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £13,326. £9,453 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £751. The charity carries forward an unrestricted fund balance of £24,852 which is both fixed and current assets (£82) - see note 13, a designated fund balance of £112,953 (fixed assets only) and a restricted fund balance of £27,892 that is both fixed and current assets (£9,628). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:
Garfield Weston Foundation (core running costs), Henry Smith Charity (core running costs), P H Holt Foundation (Advice Service), The Torus Foundation (activities project), LCVS (activities project), Pilkington Charities Fund (activity and core costs), Duchy of Lancaster Benevolent Fund (capital), The Clothworkers Foundation (capital one-off).

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. We regularly undertake a broad consultation with our beneficiaries that informs the priorities and services needed. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels and increased by circa 10%.

Our priority is to secure core-running costs grant support to accommodate the difference between self-generating income and annual running costs for 2025 and beyond. Multiyear funding has been secured for part of this from Henry Smith Charity. Applications are being made early 2025 to another multiyear core cost funder to further support us in achieving this goal whilst we increase self-generating income from letting out void spaces to capacity. This strategy mitigates the need to make cuts to our operations. We anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The new Advice Service launched in January 2023 will require full grant funding to sustain it as does our Activity programme.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £24,934, however this includes £64,852 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £82* (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £112,953 (fixed assets only). General operations are also part funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £27,892 (both fixed and *liquid (£9,628)).*

The charity's reserves policy is to work towards building and maintaining an unrestricted current assets reserve equal to 3 months running costs as a minimum, and 6 months preferably. In relation to provision for major items (overhaul of roof, boiler replacement etc) the charity would endeavour to raise capital grants to support these items however, the target is to work towards building and maintaining an unrestricted designated fund of £15,000.

RISK REVIEW

The charity undertakes regular risk reviews regarding its operation and governance which form part of its risk register. In relation to finances the charity increased its self-income generation by circa. 10%. The charity was able to secure grants to support part of our core running costs not covered by our self-generating income. We also secured restricted grants to continue the new Advice Service and our Activity programme. It is not expected for self-generating income levels to fully return to pre pandemic levels for the next 1-2 years and so some multi-year funding for core costs has been secured and further grants will be applied for in the coming year.

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2023 to the date of this report.
M Davies
A Hewitt
A Chin
Huan Lin

The following directors were appointed during the year:
H Murshid – Appointed 1 December 2023
K Khan – Appointed 1 December 2023

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

A Hewitt – DIRECTOR /TRUSTEE

Dated: 20th November 2024

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2024

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	1,072	-	1,072	1,800
Grants receivable		-	-	57,240	57,240	43,487
Activities for generating funds		-	77,534	-	77,534	70,102
Total incoming resources		-	78,606	57,240	135,846	115,389
Resources expended						
Charitable activities	3	6,231	75,374	63,584	145,189	114,568
Governance costs	4	-	3,983	-	3,983	3,648
Total resources expended	5	6,231	80,431	62,510	149,172	118,216
Net incoming resources - Net income for the year	6	(6,231)	(751)	(6,344)	(13,326)	(2,827)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	(751)	(6,344)	(13,326)	(2,827)
Total funds at 1 April 2023		119,224	25,625	34,236	179,085	181,912
Total funds at 31 March 2024		112,993	24,934	27,832	165,759	179,085

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2024

	Notes	2024 £	2024 £	2023 £	2023 £
FIXED ASSETS:					
Tangible assets	9		196,049		205,502
CURRENT ASSETS:					
Debtors	10	1,805		5,111	
Cash at bank and in hand		8,979		11,103	
		10,784		16,214	
CREDITORS: Amounts falling due with one year	11	1,074		2,631	
NET CURRENT (LIABILITIES)/ASSETS			9,710		13,583
TOTAL ASSETS LESS CURRENT LIABILITIES			205,759		219,085
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 165,759		£ 179,085
RESERVES:					
Restricted funds	13		27,982		34,236
Designated funds	13		112,993		119,224
Unrestricted funds	13		24,934		25,625
			£ 165,759		£ 179,085

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

Angela Hewitt

.....
A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 20 November 2024

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	1,072	-	1,072	1,800
Grants receivable:					
Eleanor Rathbone Charitable Trust	-	-	-	-	2,976
Pilkington Charities Fund	-	-	4,000	4,000	4,000
Henry Smith Charity	-	-	20,900	20,900	-
Clothworkers Foundation	-	-	6,200	6,200	-
The Torus Foundation	-	-	1,300	1,300	1,211
Foyle Foundation	-	-	-	-	5,000
Garfield Weston Foundation	-	-	10,000	10,000	10,000
John Moores Foundation	-	-	-	-	5,400
LCVS	-	-	1,040	1,040	3,000
Duchy of Lancaster	-	-	2,800	2,800	2,500
P H Holt Foundation	-	-	10,000	10,000	9,400
	-	-	57,240	57,240	43,487
Activities for generating funds:					
Lease/licence income	-	75,717	-	75,717	69,183
Other income	-	1,817	-	1,817	919
	-	77,534	-	77,534	70,102

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2024 Total Funds £	2023 Total Funds £
Wages, salaries & pension (note 7)	-	44,326	-	44,326	38,845
Telephone and internet	-	-	2,290	2,290	1,429
Postage, printing and stationery	-	-	595	595	546
Travelling and volunteer expenses	-	261	-	261	163
Repairs and maintenance	-	7,048	2,491	9,539	8,340
Pest control	-	456	-	456	456
Cleaning	-	-	2,521	2,521	2,019
Rates and water	-	2,623	-	2,623	2,372
Insurance	-	-	5,740	5,740	3,548
Light and heat	-	-	17,892	17,892	14,711
Internal/external refreshments	-	-	-	-	-
Project costs (inc covid related costs)	-	-	28,833	28,833	13,453
Management fees	-	20,660	-	20,660	18,663
Depreciation:					
Fixture and fittings	-	-	3,222	3,222	3,792
Leasehold property	6,231	-	-	6,231	6,231
	6,231	75,374	63,584	145,189	114,568

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2024 Total Funds	2023 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	362	-	362	342
Professional fees	-	2,821	-	2,821	2,506
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	3,983	-	3,983	3,648

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2024 Total Costs £	2023 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	44,326	9,453	91,410	145,189	114,568
Governance costs	-	-	3,983	3,983	3,648
	44,326	9,453	95,393	149,172	118,216
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(9,453)	-	(9,453)	(10,023)
	44,326	-	95,393	139,719	108,193

6. NET INCOMING RESOURCES FOR THE YEAR

	2024 £	2023 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	3,222	3,792
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

Staff costs were as follows:

	2024 £	2023 £
Wages and salaries	44,326	38,845
Social security costs	-	-
Pension costs	-	-
	44,326	38,845

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2024 No	2023 No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property £	Fixtures & Fittings £	Total £
COST:			
At 1 April 2023	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2024	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2023	127,544	48,724	176,268
Charge for year	6,231	3,222	9,453
At 31 March 2024	133,775	51,946	185,721
NET BOOK VALUES:			
At 31 March 2023	184,016	21,486	205,502
At 31 March 2024	177,785	18,264	196,049

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade debtors	1,803	5,111
Prepayments	-	-
	1,803	5,111

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Social security and other taxes	274	219
Sundry creditors and accruals	800	2,412
Rents received in advance	-	-
Grants received in advance	-	-
	1,074	2,631

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2024	2023
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	82	-	10,702	10,784
Current liabilities	-	-	(1,074)	(1,074)
Net current assets (free reserves)	82	-	9,628	13,583
Tangible fixed assets	64,852	112,933	18,264	196,049
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2024	24,934	112,933	27,892	179,085

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	20 November 2024

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2024

	2024		2023	
	£	£	£	£
Income:				
Donations received	1,072		1,800	
Lease/licence fee income	75,717		69,183	
		76,789		70,983
Other income:				
Grants received		57,240		43,487
Other income		1,817		919
		135,846		115,389
Administration costs:				
Wages	44,326		38,845	
Pensions	-		-	
Telephone and internet	2,290		1,429	
Postages, printing and stationery	595		546	
Travelling and volunteer expenses	261		163	
Repairs and maintenance	9,539		8,340	
Pest control	456		456	
Cleaning	2,521		2,019	
Accountancy	800		800	
Professional fees	2,821		2,506	
Project costs (inc covid related costs)	28,833		13,453	
Management fees	20,660		18,663	
		113,102		87,220
Establishment costs:				
Rates and water	2,623		2,372	
Insurance	5,740		3,548	
Light and heat	17,892		14,711	
		26,255		20,631
Finance costs:				
Bank charges	362		342	
Bank interest	-		-	
		362		342
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	3,222		3,792	
		9,453		10,023
NET INCOME/(EXPENDITURE)		£(13,326)		£ (2,827)

This page does not form part of the statutory financial statements

DINGLE MULTI AGENCY CENTRE LIMITED

England & Wales - Charity number 1076407

Accounts

DINGLE MULTI AGENCY CENTRE LTD

ANNUAL REPORT 2022-2023



TOXTETH TOWN HALL

COMMUNITY RESOURCE CENTRE

15 HIGH PARK STREET

LIVERPOOL L8 8DX

Dingle Multi Agency Centre Ltd is a Registered Charity No 1076407 and Limited Company by Guarantee 3358612 registered in England

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2. History & Heritage **Page 8**

3. Chairs Report **Page 9-10**

4. Trustees Financial Report and Annual Accounts **Page 11**

Appendix A – Annual Accounts 22/23

1. AIMS, OBJECTS & ANNUAL PERFORMANCE

AIM:
To create a state-of-the-art, community resource to promote the physical, social, cultural, and economic betterment of the Toxteth area.

CHARITABLE STATUS & OBJECTS
The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with this governing document on 6 July 1999. A further amendment was made in Dec 06 under special resolution with an addition to the charity's objects – refer to object c.

The objects of the charity are: -

a) To promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving conditions of life for the said inhabitants;

b) To establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects

c) To promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance, and other support services

THE CHARITY

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity provides advocacy, organises, hosts, and delivers community events, training courses, workshops, community clubs and other activities at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence agreements to other charities or community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility is available to be booked by groups for a range of purposes.

DMAC Ltd. purchased the 125 Year Head Lease on Toxteth Town Hall building in July 1997 but originally had it on a contract from May 1997. It was purchased for £80,000 fundraised from Dingle SRB and LCC Community Development Fund.

Charitable work and activities: Annual Report 1/4/22-31/3/23:

In the last 12 months the beneficiaries of our charity's services and activities were 3157 individual (in person) beneficiaries and 4032 online beneficiaries. Of the 3157 individual beneficiaries they were supported in the following ways:

There were 2534 people who walked in needing assistance: After triage they were assisted as follows:

- ✓ 430 people required a referral to Whitechapel for homeless and housing issues.
- ✓ 435 accessed an advice appointment (LCA undertook the advice sessions until December 2022 after which we set up our own Advice Service from January 2023 – Toxteth Town Hall Advice Service - and we were accepted into membership of Advice UK.


adviceUK

Certificate of Membership

This is to certify that the following organisation is a Network Member of AdviceUK:

Dingle Multi Agency Centre Ltd

demonstrating compliance with AdviceUK's Network Membership criteria:

- Advice is independent and impartial with the interests of the client being paramount
- Advice is confidential
- Advice is covered by Professional Indemnity Insurance
- Terms on which services are offered are clearly stated
- A complaints procedure is in place and a data protection policy
- Accountability to service users and other stakeholders
- Commitment to equal opportunities

Membership Expiry Date
31 December, 2023

Steve Johnson
Chief Executive

- ✓ 486 people accessed our Advocacy support.
- ✓ We referred 505 people to external and specialist agencies for ongoing assistance.
- ✓ 296 people accessed our Resource Hub (Freephone, scanning, printing, and computer)
- ✓ 382 people were supported with a Food Voucher and/or additional food support.

In addition,

a) We held an IT course (10 wks.) and an Employability course (10 weeks) in partnership with EDUK8, on-site during September to December 2022. We had 20 residents referred to the courses and 14 fully completed them.



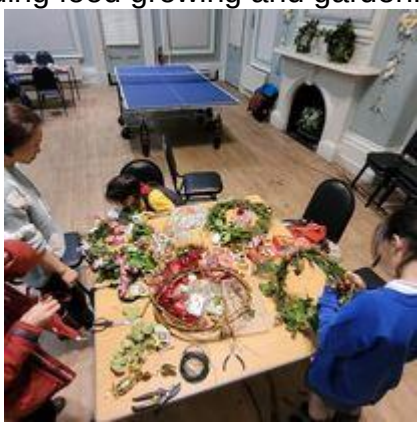
b) We had 14 Table tennis club members attending our weekly Monday club session, improving their fitness, friendships, and overall wellbeing.

c) Our Adult Garden club members were 12. They attended 48 on-site weekly Friday club sessions run by Mike our Horticulturist. They sowed, grew, and harvested a wide range of fruit, vegetables, and herbs. The garden produced a meal a week for all members.






d) We had 48 Family Games Club members who attended 41 on-site weekly Friday club sessions having lots of fun indoors (board games, floor games, table tennis, crafts, themed sessions) and outdoors including food growing and gardening:





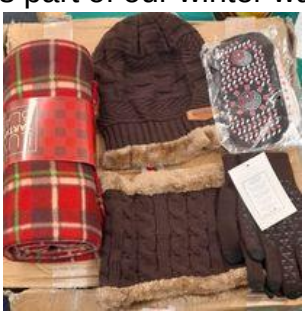
e) Had 6 local adults attending our weekly Monday Peer Support English, Maths and Science class for 46 weeks.



f) Had 495 residents accessed Covid Vaccinations as well as Health checks, on site, working with the NHS and their volunteers.

g) We had 1367 Facebook & 2665 Twitter followers who received weekly/regular updates/information and other crisis and support services information.

As part of our winter warmer initiative:



We also provided 25 Winter warmer packs for elders funded by Torus Foundation, comprising of a hat, scarf, gloves, socks, and a knee blanket.

We also held 5 monthly Coffee Mornings November 2022 to March 2023, with unlimited hot drinks, snacks, a quiz and table-top games, supported by Tesco and Torus Foundation. 19 individuals attended with most attending every month.



In May 2022 we celebrated both our Silver Anniversary (25 years since acquiring our Centre) and Queen Elizabeth II's Jubilee. 3 currant bushes were planted to mark the occasion. More detail is in the Chairs report.













Note this beneficiary data does not include the beneficiaries of the 15 organisations based in our Centre

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways in the Community
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Breaking Down Barriers SC CIC Ltd
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response occupied Feb 23

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

THE THOMPSON COMMUNITY HALL



Our centre holds no religious or political affiliation and so is accessible to the diverse communities within our area of benefit. The Centre enables events to take place and directly assists with the capacity building of new groups by allowing them access to the facility. It has been through these events and current user feedback, which has assisted our organisation in identifying the barriers that exist. We are already attempting to address these barriers by the ways in which we operate, our publicity materials and delivery of the events, and we will always continue to do so. A wide range of external organisations and groups for various activities also uses the hall regularly.

Income is generated and raised through:

- Applying for Grants, Donations or Contracts for delivery of our community programmes and charitable activities and services.
- Licence/Lease fees charged to the centre-based organisations and through the hiring of the hall/rooms. This enables the charity to cover the majority of the overheads and running costs of the building. These fees and other small grants contribute towards the costs of the staff and overheads as we are not yet fully self sustainable.

Funding and Support:

In the *financial period* ***April 2022 to March 2023*** as detailed in the accounts appended, our thanks go to the following funders who have supported our charitable work, services, community programme including courses and clubs, equipment and materials, and core running costs as follows:

- John Moore 's Foundation
- P H Holt Foundation
- Eleanor Rathbone Charitable Trust
- The Foyle Foundation
- Garfield Weston Foundation
- The Torus Foundation
- LCVS
- Pilkington Charities Fund
- Duchy of Lancaster Benevolent Fund

2. History & Heritage

HISTORY OF TOXTETH



In the mid 1500's Toxteth was a Deer Park under the ownership of King John. The many Earls of Sefton had residency in Toxteth and owned a number of properties.
Toxteth Park was a vast area spanning from the shore and included areas we know now as Otterspool, Smithdown Road, Aigburth Vale, and Mossley Hill amongst others. This has been identified from a number of maps. (Source – Liverpool Public Library).

HISTORY OF THE BUILDING

The information accessible is very limited. Sources that we have referred to and relied upon to produce this page include the Public Library and verbal anecdotes from visitors to the centre. Toxteth Town Hall Community Resource Centre (its title now) is based in the heart of Toxteth. The building was built in 1865-6 and was designed by Layland (Architect). Its original title was "The Township of Toxteth Park Public Offices", known locally then as the "Town Hall. It has played a major role in the civic life of the area. During its history its uses include the following:

Registry Office (Births & Deaths only) Medical Dispensary, Morgue, Coroners Inquests, Services for the Destitute, Means testing, Hardship Support, Food Dispensary, Police cells (war time), Dispensary of School Uniforms, Community Meetings, Health & Social Security & Department of Unemployment amongst other uses.

If you have any memories and/or information on the building, we would welcome your input to build up a comprehensive picture. Contact us at the centre.

HERITAGE

In 1969 the English Heritage awarded the building with Grade 2 listed status. The front and side facades are of sandstone, the rest brick. It has a number of pediments with Venetian windows. There are large sashes in moulded architraves.



Internally the community hall has wonderful, detailed plaster works to the walls and ceiling and a plaque of a stag that was donated by The Earl Of Sefton when the building was constructed. (Source: Conservation Office LCC).

3. Chairs Report 01/04/2022 – 31/03/2023

I bid you all welcome to the 26th Annual General Meeting of Dingle Multi Agency Centre Ltd. This meeting gives us the opportunity of giving a review of our activities over the past year.

Once again, I would like to take this opportunity of thanking all my fellow Trustees and all staff members of the Charity for the hard and dedicated efforts they have made to ensure that DMAC Ltd has continued to offer a high-quality service to our members and all users of the facilities here.

REVIEW OF THE YEAR 2022 to 2023
As you are already aware our core objectives include providing support, services and activities to local residents (for full details please see pages 4 to 7). Additionally, we provide office/hire accommodation to a range of charities and non-profit making organisations and business start-ups that serve the local community in a variety of ways and at a price they can afford. This is all delivered from our building – Toxteth Town Hall Community Resource Centre and our developed green space on our rear land, in L8.

Again, we owe a great debt of thanks to Denise Bernard, our Company Secretary, for the work she has been involved in securing on-going financial assistance. The Board of Trustees and staff have all made strenuous efforts to keep us on an even keel, which has contributed to in increased use of our facilities. The Board continues to monitor our expenses and maximise efficiencies. Once again, Liverpool City Council awarded us with very much needed discretionary rates relief.

VISIT BY THE LORD-LIEUTENANT OF MERSEYSIDE MARK BLUNDELL
To mark the Platinum Jubilee of Her Royal Majesty Queen Elizabeth II (who has since passed away and is greatly missed) we decided to hold a small Jubilee Garden Party to which we invited the Lord-Lieutenant who was not only delighted to come but brought with him his Deputy, John Flamson. Cllr Tom Green (Green Party), who originally opened our community food growing garden was also in attendance. The celebration took the form of the planting of 3 currant bushes, red, white and blue/black and was attended by members of our Family Games Club and Adult Gardening Club. 1 bush was planted by a member of each club and the third by the Lord-Lieutenant himself. All who attended seemed to enjoy the event very much, the buffet and celebratory cake and also gave us the opportunity of celebrating our 25th (silver) anniversary as an organisation owning Toxteth Town Hall.

THE BOARD
This is my fourteenth year of chairing of the Board of Trustees and amazingly we're still here. There have been no changes to the Board this year and I am delighted to take this opportunity to thank each and every one of the Trustees for their wonderful efforts on behalf of DMAC Ltd.

FUNDERS
As mentioned on page 11, we have a bid in with a potential multiyear grant funder of core costs, which we have requested support towards our on-going work. In this reporting period we give our thanks to: John Moore's Foundation, P H Holt Foundation, Eleanor Rathbone Charitable Trust, The Foyle Foundation, Garfield Weston Foundation, The Torus Foundation, LCVS, Pilkington Charities Fund, Duchy of Lancaster Benevolent Fund, in their continuing support they have showed the confidence they have in this charity and their satisfaction that their monies have been well used.

OCCUPANCY/ CENTRE BASED ORGANISATIONS (CBO'S)
By March 2023, office rental occupancy (not sessional hire) had reached capacity. In this reporting period we welcomed United Response and NPK Media.

MEMBER ORGANISATIONS
As of 31st March 2023, there were 5 organisations that were formal organisational members with voting rights at an AGM or EGM.

STAFF/PERSONNEL
Management of our Centre is under a sessional contract for service (2 days a week) with MEC Ltd and have done so with excellent efficiency, as is apparent from this report.

We still have the continuity given by Cala Comer, as an Advocate and receptionist, who does a wonderful job dealing with the numerous and varied requests for help at Reception and the caretaking so necessary in a building of the age and size of ours is still carried out by George Williams. Our old friend Jon Kwao was assisting us on a part time basis although he has indicated that he will be retiring later in 2023. Saynab Ali remains our Cleaner. Hyatt Murshid was our Activity Coordinator coordinating our activity clubs and Mike McGrath remains as our sessional Horticulturist doing a great job with our Community Garden and food-growing clubs. Owing to the establishment of our own Toxteth Town Hall Advice Service (January 2023) with support from Kris Khan (former CEO of Liverpool Community Advice), we welcomed Maram Yehiah into our team as our sessional Advisor to deliver the in-person face to face on site Advice sessions. Our new fully insured Advice Service was successful admitted into membership of Advice UK.

All these members of staff/personnel/advisors have given of their best over the past year, and we would like to express our sincere thanks and gratitude in keeping this Centre safe, accessible and creating a great welcoming atmosphere.

As stated, Denise remains as Company Secretary and is still assisting in fund raising. Again, heartfelt thanks to her for her continuing and vital efforts. Proper Staff appraisals and assessments are on-going and have shown that all staff members are fully content with their positions within the Organisation and are basically able to fulfil their duties. On-going training is always a consideration, and members of staff and the board have attended various training courses over the year.

IN CONCLUSION
Our services, activities and programmes are both needed and popular locally. Office space in our Building is still in high demand and we have managed to sustain full operations with the support of grant funding giving us time to rebuild and increase our level of self-generating income. With the continuing assistance of the personnel team, the selfless work of the Trustees, the support of our funders, and of course the boundless energy of our Company Secretary, we have kept the DMAC flag flying as high and as proud as ever.

Martin K Davies,
Chair of the Board of Trustees.

4. Trustees Financial Report & Annual Accounts 22/23

The accounts enclosed are for the financial period 01/04/2022 to 31/03/2023 and are an accurate account of the financial activities of the charity for this period.

FINANCE:
The Statement of Financial Activities shows net expenditure for the year of £7,302. £10,023 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £4,579. The charity carries forward an unrestricted fund balance of £25,625 which is both fixed and current assets (£183) - see note 13, a designated fund balance of £119,224 (fixed assets only) and a restricted fund balance of £34,236 that is both fixed and current assets (£13,400). The designated balance represents the fixed assets of the charity (i.e., not cash reserves).

Huge thanks are owed to the various funders detailed on page 7. We thank them for their much-appreciated support towards meeting the costs of our charitable activities, advice service, capital items/equipment, activity clubs, running costs of the centre and contributions towards project specific activities.

FUTURE STRATEGY:
The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels. Our priority is to secure core-running costs grant support for our next period 23/24 and beyond, to mitigate making cuts to our operations. The charity has a pending application to a multiyear funder with an outcome expected June/July 2023. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover and prices reduce.

RESERVES POLICY
The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £25,625; however, this includes £65,442 of fixed assets which are not liquid funds and current unrestricted funds (free reserves) are £183 (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £119,224 (fixed assets only). General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £34,236 (both fixed and liquid (£13, 400)).

The accounts are hereby provided for anybody's perusal. The board of Trustees extend their thanks to Paul Taylor ACIE for his professional work in making our accounts presentable in accordance with legislative requirements.

Yours sincerely

Denise Bernard - Company Secretary
On behalf of the board of Trustees

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2023
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Contents of the Financial Statements for the Year Ended 31 March 2023

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Company Information	1
Report of the Directors	2
Statement of Financial Activities	7
Balance Sheet	8
Notes to the Financial Statements	9
The following pages do not form part of the statutory financial statements:	
Independent Examiner's Report	14
Income and Expenditure Account	15

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2023

DIRECTORS & TRUSTEES:	M Davies A Hewitt A Chin Huan Lin
SECRETARY:	D Bernard
REGISTERED OFFICE:	15 High Park Street Toxteth Liverpool Merseyside L8 8DX
REGISTERED NUMBER:	
- COMPANY:	3358612 (England and Wales)
- CHARITY:	1076407 (England and Wales)
ACCOUNTANT:	Paul Taylor 74 Brook Vale Waterloo Liverpool L22 3YB
BANKERS:	Barclays Bank plc

The directors present their report with the financial statements of the company for the year ended 31 March 2023.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c.
The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/22-31/3/23:

In the last 12 months the beneficiaries of our charity's services and activities were 3157 individual (in person) beneficiaries and 4032 online beneficiaries. Of the 3157 individual beneficiaries they were supported in the following ways:

There were 2534 people who walked in needing assistance: After triage they were assisted as follows:

- 430 people required a referral to Whitechapel for homeless and housing issues.
- 435 accessed an advice appointment (LCA undertook the advice sessions until Dec 22 after which we set up our advice service from Jan 23
- 486 people accessed our Advocacy support.
- We referred 505 people to external and specialist agencies for ongoing assistance.
- 296 people accessed our Resource Hub (Freephone, scanning, printing and computer)
- 382 people were supported with a Food Voucher and/or additional food support.

We held an IT course (10 wks.) and an Employability course (10 weeks) in partnership with EDUK8, on-site during Sep – Dec 22. We had 20 local residents referred to the courses and 14 fully completed them.

We had 14 Table tennis club members attending our weekly Monday club session, improving their fitness, friendships and overall wellbeing.

Our Adult Garden club members were 12. They attended 48 on-site weekly Friday club sessions run by Mike our Horticulturist. They sowed, grew and harvested a wide range of fruit, vegetables and herbs. The garden produced a meal a week for all members.

We had 48 Family Games Club members who attended 41 on-site weekly Friday club sessions having lots of fun indoors (board games, floor games, table tennis, crafts, themed sessions) and outdoors including food growing and gardening,

We had 6 local adults attending our weekly Monday Peer Support English, Maths and Science class for 46 weeks.

We had 495 residents' access Covid Vaccinations as well as Health checks, on site, working with the NHS and their volunteers.

REVIEW OF THE BUSINESS (continued)

We had 1367 Facebook & 2665 Twitter followers who received weekly/regular Covid-19 information and other crisis and support services information.

Note this beneficiary data does not include the beneficiaries of the 15 organisations based in our Centre.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways in the Community
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Breaking Down Barriers SC CIC Ltd
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response occupied Feb 23

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £7,302. £10,023 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £4,579. The charity carries forward an unrestricted fund balance of £25,625 which is both fixed and current assets (£183) - see note 13, a designated fund balance of £119,224 (fixed assets only) and a restricted fund balance of £34,236 that is both fixed and current assets (£13,400). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

John Moore's Foundation, P H Holt Foundation, Eleanor Rathbone Charitable Trust, The Foyle Foundation, Garfield Weston Foundation, The Torus Foundation, LCVS, Pilkington Charities Fund, Duchy of Lancaster Benevolent Fund

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels.

Our priority is to secure core-running costs grant support for our next period 23/24 and beyond, to mitigate making cuts to our operations. The charity has a pending application to ma multiyear funder with an outcome expected June/July 2023. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover and prices lower.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £25,625, however this includes £65,442 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £183* (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £119,224 (fixed assets only). General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £34,236 (both fixed and *liquid (£13,400)).*

RISK REVIEW

The charity undertakes regular risk reviews it is areas of operation and governance which form part of its risk register. In relation to finances the charity increased its self-income generation to almost pre pandemic levels. The charity was able to secure a mix of unrestricted and restricted grants and has decisions pending for funds to accommodate the forecast budget shortfall for the 23/24 financial year. We envisage these strategies will enable the charity to sustain itself for the 23/24 period (all other things being equal). It is not expected for self-generating income levels to fully return to pre pandemic levels for the next 1-2 years and so funding has been applied for in the current and coming year

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2022 to the date of this report.

M Davies
A Hewitt
A Chin
Huan Lin

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

Martin Davies – DIRECTOR /TRUSTEE

Dated: 9th November 2023

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2023

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2023 Total Funds £	2022 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	1,800	-	1,800	-
Grants receivable		-	-	43,487	43,487	14,100
Activities for generating funds		-	70,102	-	70,102	60,036
Total incoming resources		-	71,902	43,487	115,389	74,136
Resources expended						
Charitable activities	3	6,231	72,833	35,504	114,568	104,024
Governance costs	4	-	3,648	-	3,648	4,193
Total resources expended	5	6,231	76,481	35,504	118,216	108,217
Net incoming resources - Net income for the year	6	(6,231)	(4,579)	7,983	(2,827)	(34,081)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	(4,579)	7,983	(7,302)	(34,081)
Total funds at 1 April 2022		125,455	30,204	26,253	181,912	215,993
Total funds at 31 March 2023		119,224	25,625	34,236	174,610	181,912

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2023

	Notes	2023 £	2023 £	2022 £	2022 £
FIXED ASSETS:					
Tangible assets	9		205,502		215,525
CURRENT ASSETS:					
Debtors	10	5,111		2,608	
Cash at bank and in hand		11,103		11,745	
		16,214		14,353	
CREDITORS: Amounts falling due with one year	11	2,631		7,966	
NET CURRENT (LIABILITIES)/ASSETS			13,583		6,387
TOTAL ASSETS LESS CURRENT LIABILITIES			219,085		221,912
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 179,085		£ 181,912
RESERVES:					
Restricted funds	13		34,236		26,253
Designated funds	13		119,224		125,455
Unrestricted funds	13		25,625		30,204
			£ 179,085		£ 181,912

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

.....
Martin Davies – DIRECTOR/TRUSTEE

Approved by the board on 9 November 2023

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2023 Total Funds £	2022 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	1,800	-	5,800	-
Grants receivable:					
Eleanor Rathbone Charitable Trust	-	-	2,976	2,976	-
Pilkington Charities Fund	-	-	4,000	4,000	4,000
The Torus Foundation	-	-	1,211	1,211	2,100
Foyle Foundation	-	-	5,000	5,000	-
Garfield Weston Fondation	-	-	10,000	10,000	-
John Moores Foundation	-	-	5,400	5,400	3,000
LCVS	-	-	3,000	3,000	5,000
Duchy of Lancaster	-	-	2,500	2,500	-
P H Holt Foundation	-	-	9,400	9,400	-
	-	-	43,487	43,487	14,100
Activities for generating funds:					
Lease/licence income	-	69,183	-	64,708	60,036
Other income	-	919	-	919	60,036
	-	70,102	-	65,627	14,100

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2023 Total Funds £	2022 Total Funds £
Wages, salaries & pension (note 7)	-	38,845	-	38,845	37,689
Telephone	-	-	1,143	1,143	904
Internet	-	-	286	286	327
Postage, printing and stationery	-	-	546	546	926
Travelling and volunteer expenses	-	163	-	163	189
Repairs and maintenance	-	8,340	-	8,340	10,513
Pest control	-	456	-	456	672
Cleaning	-	-	2,019	2,019	2,164
Rates and water	-	2,372	-	2,372	2,374
Insurance	-	-	3,548	3,548	4,315
Light and heat	-	3,994	10,717	14,711	9,664
Internal/external refreshments	-	-	-	-	-
Project costs (inc covid related costs)	-	-	13,453	13,453	5,257
Management fees	-	18,663	-	18,663	18,338
Depreciation:					
Fixture and fittings	-	-	3,792	3,792	4,461
Leasehold property	6,231	-	-	6,231	6,231
	6,231	72,833	34,504	114,568	114,024

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2023 Total Funds	2022 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	342	-	342	433
Professional fees	-	2,506	-	2,506	2,960
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	3,648	-	3,648	4,193

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2023 Total Costs £	2022 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	38,845	10,023	65,700	114,568	104,024
Governance costs	-	-	3,648	3,648	4,193
	38,845	10,023	69,348	118,216	108,217
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(10,023)	-	(10,023)	(10,692)
	38,845	-	69,348	108,193	97,525

6. NET INCOMING RESOURCES FOR THE YEAR

	2023 £	2022 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	3,792	4,461
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

	2023	2022
	£	£
Staff costs were as follows:		
Wages and salaries	38,845	37,294
Social security costs	-	-
Pension costs	-	395
	38,845	37,689

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2023	2022
	No	No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property	Fixtures & Fittings	Total
	£	£	£
COST:			
At 1 April 2022	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2023	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2022	121,313	44,932	166,245
Charge for year	6,231	3,792	10,023
At 31 March 2023	127,544	48,724	176,268
NET BOOK VALUES:			
At 31 March 2022	190,247	25,278	215,525
At 31 March 2023	184,016	21,486	205,502

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade debtors	5,111	2,608
Prepayments	-	-
	5,111	2,608

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Social security and other taxes	219	191
Sundry creditors and accruals	2,412	800
Rents received in advance	-	4,475
Grants received in advance	-	2,500
	2,631	7,966

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2023	2022
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	2,814	-	13,400	16,214
Current liabilities	(2,631)	-	-	(2,631)
Net current assets (free reserves)	183	-	13,400	13,583
Tangible fixed assets	65,442	119,224	20,836	205,502
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2023	25,625	119,224	34,236	179,085

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

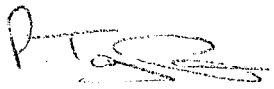
Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	30 November 2023

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2023

	2023		2022	
	£	£	£	£
Income:				
Donations received	1,800		-	
Lease/licence fee income	69,183		60,036	
		70,983		60,036
Other income:				
Grants received		43,487		14,100
Other income		919		-
		115,389		74,136
Administration costs:				
Wages	38,845		37,294	
Pensions			395	
Telephone	1,143		904	
Internet	286		327	
Postages, printing and stationery	546		926	
Travelling and volunteer expenses	163		189	
Repairs and maintenance	8,340		10,513	
Pest control	456		672	
Cleaning	2,019		2,164	
Accountancy	800		800	
Professional fees	2,506		2,960	
Project costs (inc covid related costs)	13,453		5,257	
Management fees	18,663		18,338	
		87,220		80,739
Establishment costs:				
Rates and water	2,372		2,374	
Insurance	3,548		4,315	
Light and heat	14,711		9,664	
		20,631		15,353
Finance costs:				
Bank charges	342		433	
Bank interest	-		-	
		342		433
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	3,792		4,461	
		10,023		10,692
NET INCOME/(EXPENDITURE)		£ (2,827)		£ (34,081)

This page does not form part of the statutory financial statements

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2023
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Contents of the Financial Statements for the Year Ended 31 March 2023

	Page
Company Information	1
Report of the Directors	2
Statement of Financial Activities	7
Balance Sheet	8
Notes to the Financial Statements	9
The following pages do not form part of the statutory financial statements:	
Independent Examiner's Report	14
Income and Expenditure Account	15

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2023

DIRECTORS & TRUSTEES:	M Davies A Hewitt A Chin Huan Lin
SECRETARY:	D Bernard
REGISTERED OFFICE:	15 High Park Street Toxteth Liverpool Merseyside L8 8DX
REGISTERED NUMBER:	
- COMPANY:	3358612 (England and Wales)
- CHARITY:	1076407 (England and Wales)
ACCOUNTANT:	Paul Taylor 74 Brook Vale Waterloo Liverpool L22 3YB
BANKERS:	Barclays Bank plc

The directors present their report with the financial statements of the company for the year ended 31 March 2023.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c.
The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/22-31/3/23:

In the last 12 months the beneficiaries of our charity's services and activities were 3157 individual (in person) beneficiaries and 4032 online beneficiaries. Of the 3157 individual beneficiaries they were supported in the following ways:

There were 2534 people who walked in needing assistance: After triage they were assisted as follows:

- 430 people required a referral to Whitechapel for homeless and housing issues.
- 435 accessed an advice appointment (LCA undertook the advice sessions until Dec 22 after which we set up our advice service from Jan 23
- 486 people accessed our Advocacy support.
- We referred 505 people to external and specialist agencies for ongoing assistance.
- 296 people accessed our Resource Hub (Freephone, scanning, printing and computer)
- 382 people were supported with a Food Voucher and/or additional food support.

We held an IT course (10 wks.) and an Employability course (10 weeks) in partnership with EDUK8, on-site during Sep – Dec 22. We had 20 local residents referred to the courses and 14 fully completed them.

We had 14 Table tennis club members attending our weekly Monday club session, improving their fitness, friendships and overall wellbeing.

Our Adult Garden club members were 12. They attended 48 on-site weekly Friday club sessions run by Mike our Horticulturist. They sowed, grew and harvested a wide range of fruit, vegetables and herbs. The garden produced a meal a week for all members.

We had 48 Family Games Club members who attended 41 on-site weekly Friday club sessions having lots of fun indoors (board games, floor games, table tennis, crafts, themed sessions) and outdoors including food growing and gardening,

We had 6 local adults attending our weekly Monday Peer Support English, Maths and Science class for 46 weeks.

We had 495 residents' access Covid Vaccinations as well as Health checks, on site, working with the NHS and their volunteers.

REVIEW OF THE BUSINESS (continued)

We had 1367 Facebook & 2665 Twitter followers who received weekly/regular Covid-19 information and other crisis and support services information.

Note this beneficiary data does not include the beneficiaries of the 15 organisations based in our Centre.

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milky one Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways in the Community
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied
- Breaking Down Barriers SC CIC Ltd
- Personal Success
- Envi Hairdressing
- Back to Life (Liverpool) Ltd
- United Response occupied Feb 23

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £7,302. £10,023 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £4,579. The charity carries forward an unrestricted fund balance of £25,625 which is both fixed and current assets (£183) - see note 13, a designated fund balance of £119,224 (fixed assets only) and a restricted fund balance of £34,236 that is both fixed and current assets (£13,400). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

John Moore's Foundation, P H Holt Foundation, Eleanor Rathbone Charitable Trust, The Foyle Foundation, Garfield Weston Foundation, The Torus Foundation, LCVS, Pilkington Charities Fund, Duchy of Lancaster Benevolent Fund

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. Our accounts herein show that our self-generating income has almost recovered to pre pandemic levels.

Our priority is to secure core-running costs grant support for our next period 23/24 and beyond, to mitigate making cuts to our operations. The charity has a pending application to ma multiyear funder with an outcome expected June/July 2023. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 1-2 more years to fully return to pre-pandemic self-income generation levels and the cost of living and inflation reduces. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover and prices lower.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £25,625, however this includes £65,442 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £183* (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £119,224 (fixed assets only). General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £34,236 (both fixed and *liquid (£13,400)).*

RISK REVIEW

The charity undertakes regular risk reviews it is areas of operation and governance which form part of its risk register. In relation to finances the charity increased its self-income generation to almost pre pandemic levels. The charity was able to secure a mix of unrestricted and restricted grants and has decisions pending for funds to accommodate the forecast budget shortfall for the 23/24 financial year. We envisage these strategies will enable the charity to sustain itself for the 23/24 period (all other things being equal). It is not expected for self-generating income levels to fully return to pre pandemic levels for the next 1-2 years and so funding has been applied for in the current and coming year

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2022 to the date of this report.

M Davies
A Hewitt
A Chin
Huan Lin

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

Martin Davies – DIRECTOR /TRUSTEE

Dated: 9th November 2023

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2023

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2023 Total Funds £	2022 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	1,800	-	1,800	-
Grants receivable		-	-	43,487	43,487	14,100
Activities for generating funds		-	70,102	-	70,102	60,036
Total incoming resources		-	71,902	43,487	115,389	74,136
Resources expended						
Charitable activities	3	6,231	72,833	35,504	114,568	104,024
Governance costs	4	-	3,648	-	3,648	4,193
Total resources expended	5	6,231	76,481	35,504	118,216	108,217
Net incoming resources - Net income for the year	6	(6,231)	(4,579)	7,983	(2,827)	(34,081)
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	(4,579)	7,983	(7,302)	(34,081)
Total funds at 1 April 2022		125,455	30,204	26,253	181,912	215,993
Total funds at 31 March 2023		119,224	25,625	34,236	174,610	181,912

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2023

	Notes	2023 £	2023 £	2022 £	2022 £
FIXED ASSETS:					
Tangible assets	9		205,502		215,525
CURRENT ASSETS:					
Debtors	10	5,111		2,608	
Cash at bank and in hand		11,103		11,745	
		16,214		14,353	
CREDITORS: Amounts falling due with one year	11	2,631		7,966	
NET CURRENT (LIABILITIES)/ASSETS			13,583		6,387
TOTAL ASSETS LESS CURRENT LIABILITIES			219,085		221,912
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 179,085		£ 181,912
RESERVES:					
Restricted funds	13		34,236		26,253
Designated funds	13		119,224		125,455
Unrestricted funds	13		25,625		30,204
			£ 179,085		£ 181,912

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

.....
Martin Davies – DIRECTOR/TRUSTEE

Approved by the board on 9 November 2023

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2023 Total Funds £	2022 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	1,800	-	5,800	-
Grants receivable:					
Eleanor Rathbone Charitable Trust	-	-	2,976	2,976	-
Pilkington Charities Fund	-	-	4,000	4,000	4,000
The Torus Foundation	-	-	1,211	1,211	2,100
Foyle Foundation	-	-	5,000	5,000	-
Garfield Weston Fondation	-	-	10,000	10,000	-
John Moores Foundation	-	-	5,400	5,400	3,000
LCVS	-	-	3,000	3,000	5,000
Duchy of Lancaster	-	-	2,500	2,500	-
P H Holt Foundation	-	-	9,400	9,400	-
	-	-	43,487	43,487	14,100
Activities for generating funds:					
Lease/licence income	-	69,183	-	64,708	60,036
Other income	-	919	-	919	60,036
	-	70,102	-	65,627	14,100

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2023 Total Funds £	2022 Total Funds £
Wages, salaries & pension (note 7)	-	38,845	-	38,845	37,689
Telephone	-	-	1,143	1,143	904
Internet	-	-	286	286	327
Postage, printing and stationery	-	-	546	546	926
Travelling and volunteer expenses	-	163	-	163	189
Repairs and maintenance	-	8,340	-	8,340	10,513
Pest control	-	456	-	456	672
Cleaning	-	-	2,019	2,019	2,164
Rates and water	-	2,372	-	2,372	2,374
Insurance	-	-	3,548	3,548	4,315
Light and heat	-	3,994	10,717	14,711	9,664
Internal/external refreshments	-	-	-	-	-
Project costs (inc covid related costs)	-	-	13,453	13,453	5,257
Management fees	-	18,663	-	18,663	18,338
Depreciation:					
Fixture and fittings	-	-	3,792	3,792	4,461
Leasehold property	6,231	-	-	6,231	6,231
	6,231	72,833	34,504	114,568	114,024

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2023 Total Funds	2022 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	342	-	342	433
Professional fees	-	2,506	-	2,506	2,960
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	3,648	-	3,648	4,193

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2023 Total Costs £	2022 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	38,845	10,023	65,700	114,568	104,024
Governance costs	-	-	3,648	3,648	4,193
	38,845	10,023	69,348	118,216	108,217
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(10,023)	-	(10,023)	(10,692)
	38,845	-	69,348	108,193	97,525

6. NET INCOMING RESOURCES FOR THE YEAR

	2023 £	2022 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	3,792	4,461
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

	2023	2022
	£	£
Staff costs were as follows:		
Wages and salaries	38,845	37,294
Social security costs	-	-
Pension costs	-	395
	38,845	37,689

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2023	2022
	No	No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property	Fixtures & Fittings	Total
	£	£	£
COST:			
At 1 April 2022	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2023	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2022	121,313	44,932	166,245
Charge for year	6,231	3,792	10,023
At 31 March 2023	127,544	48,724	176,268
NET BOOK VALUES:			
At 31 March 2022	190,247	25,278	215,525
At 31 March 2023	184,016	21,486	205,502

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade debtors	5,111	2,608
Prepayments	-	-
	5,111	2,608

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Social security and other taxes	219	191
Sundry creditors and accruals	2,412	800
Rents received in advance	-	4,475
Grants received in advance	-	2,500
	2,631	7,966

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2023	2022
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	2,814	-	13,400	16,214
Current liabilities	(2,631)	-	-	(2,631)
Net current assets (free reserves)	183	-	13,400	13,583
Tangible fixed assets	65,442	119,224	20,836	205,502
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2023	25,625	119,224	34,236	179,085

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

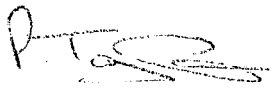
Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	30 November 2023

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2023

	2023		2022	
	£	£	£	£
Income:				
Donations received	1,800		-	
Lease/licence fee income	69,183		60,036	
		70,983		60,036
Other income:				
Grants received		43,487		14,100
Other income		919		-
		115,389		74,136
Administration costs:				
Wages	38,845		37,294	
Pensions			395	
Telephone	1,143		904	
Internet	286		327	
Postages, printing and stationery	546		926	
Travelling and volunteer expenses	163		189	
Repairs and maintenance	8,340		10,513	
Pest control	456		672	
Cleaning	2,019		2,164	
Accountancy	800		800	
Professional fees	2,506		2,960	
Project costs (inc covid related costs)	13,453		5,257	
Management fees	18,663		18,338	
		87,220		80,739
Establishment costs:				
Rates and water	2,372		2,374	
Insurance	3,548		4,315	
Light and heat	14,711		9,664	
		20,631		15,353
Finance costs:				
Bank charges	342		433	
Bank interest	-		-	
		342		433
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	3,792		4,461	
		10,023		10,692
NET INCOME/(EXPENDITURE)		£ (2,827)		£ (34,081)

This page does not form part of the statutory financial statements

DINGLE MULTI AGENCY CENTRE LIMITED

England & Wales - Charity number 1076407

Accounts

DINGLE MULTI AGENCY CENTRE LTD

ANNUAL REPORT 2021-2022



TOXTETH TOWN HALL

COMMUNITY RESOURCE CENTRE

15 HIGH PARK STREET

LIVERPOOL L8 8DX

Dingle Multi Agency Centre Ltd is a Registered Charity No 1076407 and Limited Company by Guarantee 3358612 registered in England

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Appendix A – Annual Accounts 21/22

1. AIMS, OBJECTS & ANNUAL PERFORMANCE

AIM:
To create a state-of-the-art, community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

CHARITABLE STATUS & OBJECTS
The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with this governing document on 6 July 1999. A further amendment was made in Dec 06 under special resolution with an addition to the charity's objects – refer to object c.

The objects of the charity are: -

a) To promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving conditions of life for the said inhabitants;

b) To establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects

c) To promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services

THE CHARITY

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity provides advocacy, organises, hosts and delivers community events, training courses, workshops, community clubs and other activities at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence agreements to other charities or community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility is available to be booked by groups for a range of purposes.

DMAC Ltd. purchased the 125 Year Head Lease on Toxteth Town Hall building in July 1997 but originally had it on a contract from May 1997. It was purchased for £80,000 fundraised from Dingle SRB and LCC Community Development Fund.

Charitable work and activities: Annual Report 1/4/21-31/3/22:

The year started with some government Covid measures in place, however from May 2021 we had returned to full on-site operations. **I**n the last 12 months the beneficiaries **of our charity's services and activities** were **4085** individual (in person) beneficiaries and 3735 online beneficiaries. Of the 4085 individual beneficiaries they were supported in the following ways:

We issued **224** households in food crisis (circa 900 residents) with Food vouchers, and/or referred them for additional support to alternative food support (where they may have just a few pounds a week left for food).

We supported **2777** local residents walking in needing assistance. All are triaged by our staff upon arrival. This was double that of the previous year, however we knew this would be the case as we were coming out of the pandemic.

a) Approximately 35% accessed our own advocacy service. We supported them with pension credit applications, budgeting loan applications, school transfer applications, accessing Liverpool Citizens Support Scheme etc. This number also includes people accessing our Public Information Point/Digital Hub facility and use of our free phone. This gave them access to vital information they needed.
b) Approximately 40% required referral for formal advice to our partner Liverpool Community Advice (LCA) and to Whitechapel (on site homelessness charity). We completed referral forms and arranged appointments for advice or housing support, on and off-site.
c) The remaining 25% were signposted to external agencies such as One Stop Shop / Council, MP, Age UK etc.

We held an IT and Employability course on-site consisting of 10 sessions (3hrs per session). We had **13** students referred to the course, of them:

- 4 completed their level 1 qualification
- 1 student job applications and higher-level English course
- 2 students dropped out due to ill health
- 4 students attended towards the end of the course

We plan to reintroduce our Annual Heritage Open Days from 2023.



We had **14** Table tennis club members attending our weekly Monday club session, improving their fitness, friendships and overall wellbeing.



Our Adult Garden club members increased from 9 last years to **14**.They attended 49 on-site weekly club sessions run by Mike our Horticulturist. They sowed, grew and harvested a wide range of fruit, vegetables and herbs. The garden produces on average a meal a week for all members.



We had **41** Family Games Club members who attended 48 on-site weekly club sessions having lots of family fun indoors and outdoors, growing food, creating crafts, making friends and feeling better. Sudipta was Activity Coordinator until 31st Oct 21 when Sam, as an interim staff member, covered the role until 31/1/22 when Hyatt joined us, our present Activity Coordinator.



Activities and Craft



Roasting chestnuts and sweet corn



Harvesting



Wreath making



Mummy/Daddy wrap



Halloween Party

We had **1002** residents access Covid Vaccinations on site, working with the NHS and their volunteers.

These clinics were held outside on an adapted Bus during the summer periods and inside in our Community Hall in the winter.



We had 1093 Facebook & 2642 Twitter followers who received regular Covid-19 information and other crisis and support services information.

Note this beneficiary data does not include the beneficiaries of the 15 organisations based in our Centre

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milkyone Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways to Work Ltd (vacated Sept 21)
- Pathways in the Community
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied May 21
- Breaking Down Barriers SC CIC Ltd occupied Mar 22
- Personal Success occupied Oct 21
- Envi Hairdressing occupied April 21
- Back to Life (Liverpool) Ltd occupied May 21

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

THE THOMPSON COMMUNITY HALL



Our centre holds no religious or political affiliation and so is accessible to the diverse communities within our area of benefit. The Centre enables events to take place and directly assists with the capacity building of new groups by allowing them access to the facility. It has been through these events and current user feedback, which has assisted our organisation in identifying the barriers that exist. We are already attempting to address these barriers by the way in which we operate, our publicity materials and delivery of the events, and we will always continue to do so. A wide range of external organisations and groups for various activities also uses the hall regularly. During the pandemic this use reduced by over 90%. We saw some recovery in this financial year, circa 45%, but not to pre-pandemic levels yet. We hope the hire and use will return as we continue to recover following the effects of the pandemic.

Income is generated and raised through:

- Applying for Grants, Donations or Contracts for delivery of our community programmes and charitable activities and services.
- Licence/Lease fees charged to the centre based organisations and through the hiring of the hall/rooms. This enables the charity to cover the majority of the overheads and running costs of the building. These fees and other small grants contribute towards the costs of the staff and overheads as we are not yet fully self sustainable.

Funding and Support:

In the *financial period* ***Apr 21 to Mar 22*** as detailed in the accounts appended, our thanks go to the following funders who have supported our charitable work, community programme including courses and clubs, our Covid response, equipment and materials, and core running costs as follows:

- John Moores Foundation £3000 towards our Activity Co-ordinator
- Torus Foundation £2100 to deliver courses (IT and Employability)
- LCVS £2000 towards core costs
- Pilkington Charities Fund £4000 towards our overall chartable programme
- Duchy of Lancaster Benevolent Fund £2500 awarded to be carried forward to 22/23 financial year to deliver 2 more courses (IT and Employability)

NOTE:

- Power to Change for core running costs (the majority was carried forward as restricted funds held in our account from our 20 21 financial year)
- Garfield Weston Foundation towards core running costs (funds carried forward to support 21/22 year from original award in 2019 held in account from 20/21 as restricted funds).

2. History & Heritage

HISTORY OF TOXTETH



In the mid 1500's Toxteth was a Deer Park under the ownership of King John. The many Earls of Sefton had residency in Toxteth and owned a number of properties. Toxteth Park was a vast area spanning from the shore and included areas we know now as Otterspool, Smithdown Road, Aigburth Vale, and Mossley Hill amongst others. This has been identified from a number of maps. (Source – Liverpool Public Library).

HISTORY OF THE BUILDING

The information accessible is very limited. Sources that we have referred to and relied upon to produce this page include the Public Library and verbal anecdotes from visitors to the centre. Toxteth Town Hall Community Resource Centre (its title now) is based in the heart of Toxteth. The building was built in 1865-6 and was designed by Layland (Architect). Its original title was "The Township of Toxteth Park Public Offices", known locally then as the "Town Hall. It has played a major role in the civic life of the area. During its history its uses include the following:

Registry Office (Births & Deaths only) Medical Dispensary, Morgue, Coroners Inquests, Services for the Destitute, Means testing, Hardship Support, Food Dispensary, Police cells (war time), Dispensary of School Uniforms, Community Meetings, Health & Social Security & Department of Unemployment amongst other uses.

If you have any memories and/or information on the building we would welcome your input to build up a comprehensive picture. Contact us at the centre.

HERITAGE

In 1969 the English Heritage awarded the building with Grade 2 listed status. The front and side facades are of sandstone, the rest brick. It has a number of pediments with Venetian windows. There are large sashes in moulded architraves.



Internally the community hall has wonderful detailed plaster works to the walls and ceiling and a plaque of a stag that was donated by The Earl Of Sefton when the building was constructed. (Source: Conservation Office LCC).

3. Chairs Report 2021-2022

I bid you all welcome to the 25th Annual General Meeting of Dingle Multi Agency Centre Ltd. This meeting gives us the opportunity of giving a review of our activities over the past. Under our revised membership structure introduced in 2021, we now have a formal and informal organisational membership.

Once again, I would like to take this opportunity of thanking all my fellow Trustees and all staff members of the Charity for the hard and dedicated efforts they have made to ensure that DMAC Ltd has continued to offer a high quality service to our members and all users of the facilities here.

REVIEW OF THE YEAR 2021 to 2022
As you are already aware our core objectives include providing support, services and activities to local residents (for full details please see pages 4 and 5). Additionally, we provide office/hire accommodation to a range of charities and non-profit making organisations and business start-ups that serve the local community in a variety of ways and at a price they can afford. This is all delivered from our building – Toxteth Town Hall Community Resource Centre and our developed green space on our rear land, in L8. The interest in one off hall and room bookings, however, has been greatly affected by the pandemic and whilst we have seen some recovery, income levels from these streams have not returned to pre-pandemic levels.

Again, we owe a great debt of thanks to Denise Bernard, our Company Secretary, for the work she has been involved in to secure on-going financial assistance. There are a number of small grant applications pending for the next financial year to support the projected shortfall. The Board of Trustees and staff have all made strenuous efforts to keep us on an even keel, which has contributed to in increased use of our facilities. The Board continues to monitor our expenses and maximise efficiencies. Once again, Liverpool City Council awarded us with very much needed discretionary rates relief.

THE BOARD
This is my thirteenth year of chairing of the Board of Trustees and we're still here. There have been no changes to the Board this year and I am delighted to take this opportunity to thank each and every one of the Trustees for their wonderful efforts on behalf of DMAC Ltd.

FUNDERS
As I have already mentioned we have bids in with several funders to support our on-going work. In this reporting period we give our thanks to: John Moores Foundation, The Torus Foundation, LCVS, Pilkington Charities Fund, Duchy of Lancaster Benevolent Fund.

OCCUPANCY/ CENTRE BASED ORGANISATIONS (CBO'S)
As I previously stated our office rental occupancy (not sessional hire) level runs at near capacity. We are pleased to welcome to the Centre EAC Hub Ltd, Personal Success, Back to Life Liverpool Ltd, Breaking Down Barriers SC CIC and Envi Hairdressing, and we wish them success for the future. As I write this report two separate organisations are expressing interest in the last remaining space that we have. We hope to have this let before Dec 2022 giving us much needed income.

MEMBER ORGANISATIONS
Following on from the membership restructure in Autumn 2021, we approved 5 organisations to become formal organisational members with voting rights at an AGM or EGM.

STAFF/PERSONNEL
Interim Management of our Centre is under a sessional contract for service (2 days a week) with MEC Ltd and have done so with excellent efficiency, as is apparent from this report.

We still have the continuity given by Cala Comer who does a wonderful job dealing with the numerous and varied requests for help at Reception and the caretaking so necessary in a building of the age and size of ours is still carried out by George Williams. Our old friend Jon Kwao is still assisting us on a part time basis. Joseph Lussamaki, who had to leave us because of other work commitments, has been replaced by Saynab Ali and we hope that her stay with us will be long and happy. Sudipta Dash had to leave us in October 2021, however her position as our sessional Activity Co-ordinator has been taken over by Hyatt Murshid who seems to thoroughly enjoy the role. Mike McGrath remains as our sessional Horticulturist doing a great job with our Community Garden and food-growing clubs.

All these members of staff/personnel have given of their best over the past year and we would like to express our sincere thanks and gratitude in keeping this Centre safe, accessible and having a great welcoming atmosphere.

As stated Denise remains as Company Secretary and is still assisting in fund raising. Again heartfelt thanks to her for her continuing and vital efforts. Proper Staff appraisals and assessments are on going and have shown that all staff members are fully content with their positions within the Organisation and are basically able to fulfil their duties. On-going training is always a consideration, and members of staff and the board have attended various training courses over the year.

COVID
Covid doesn't seem to be the killer that it was but no one should forget that it is still with us. The staff at this Centre know that the rules and policies that we put in place at the height of the pandemic are in part still being adhered to and the Building has and is being used by the NHS to provide Covid vaccination and Health checks.

IN CONCLUSION
Our services, activities and programmes are popular locally. Office space in our Building is still in high demand and we have managed to sustain full operations with the support of grant funding giving us time to rebuild and increase our level of self-generating income. With the continuing assistance of the staff, the selfless work of the Trustees and of course the boundless energy of our Company Secretary; we have kept the DMAC flag flying as high and as proud as ever.

Martin K Davies,
Chair of the Board of Trustees.

4. Trustees Financial Report & Annual Accounts 21/22 (appended)

The accounts enclosed are for the financial period 1/4/21 to 31/3/22 and are an accurate account of the financial activities of the charity for this period.

FINANCE:
The Statement of Financial Activities shows net income for the year of £34,081 *(it is worth noting that the charity had carried forward from 20/21 £29,776 in current assets to support this 21/22 financial year).* £10,692 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £9,725. The charity carries forward an unrestricted fund balance of £30.204 which is both fixed and current assets (£970) see note 13 in our Independently Examined Financial statements; a designated fund balance of £125,455 (fixed assets only) and; a restricted fund balance of £26,253 that is both fixed and current assets (£5417). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders detailed on page 7. We thank them for their much-appreciated support towards meeting the costs of our charitable activities, capital items/equipment, running costs of the centre and contributions towards project specific activities.

FUTURE STRATEGY:
The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. Pre-pandemic the charity was heading towards self-sustainability via its income generation streams. However, as you can see from the accounts herein, our self-income generation reduced by 32.5% in our 20/21 accounts and in our 21/22 accounts herein, we have only seen a 10% recovery in this accounting period.

Our priority was to secure core-running costs grant support for our next period, 2022/23, to mitigate making drastic cuts to our operations. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 2 more years to return to pre-pandemic self-income generation levels. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover.

RESERVES POLICY:
The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £30,204, however this includes £69,234 of fixed assets, which are not liquid funds, and *current unrestricted funds (free reserves) are £970* (see note 13 in our Independently Examined Financial statements). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property, which have been capitalised. The current level of designated funds is £125,455 (fixed assets only). General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £26,253 (both fixed and *liquid (£5417)).*

The accounts are hereby provided for anybody's perusal. The board of Trustees extend their thanks to Paul Taylor ACIE for his professional work in making our accounts presentable in accordance with legislative requirements.

Yours sincerely

Denise Bernard - Company Secretary
On behalf of the board of Trustees

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2022
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

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for the Year Ended 31 March 2022

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Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2022

DIRECTORS & TRUSTEES:	M Davies A Hewitt A Chin Huan Lin
SECRETARY:	D Bernard
REGISTERED OFFICE:	15 High Park Street Toxteth Liverpool Merseyside L8 8DX
REGISTERED NUMBER:	
- COMPANY:	3358612 (England and Wales)
- CHARITY:	1076407 (England and Wales)
ACCOUNTANT:	Paul Taylor 74 Brook Vale Waterloo Liverpool L22 3YB
BANKERS:	Barclays Bank plc

The directors present their report with the financial statements of the company for the year ended 31 March 2022.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c.
The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/21-31/3/22:

The year started with some government Covid measures in place, however from May 2021 we had returned to full on-site operations. In the last 12 months the beneficiaries of our charity's services and activities were 4085 individual (in person) beneficiaries and 3735 online beneficiaries. Of the 4085 individual beneficiaries they were supported in the following ways:

We issued 224 households in food crisis (circa 900 residents) with Food vouchers, and/or referred them for additional support to alternative food support (where they may have just a few pounds a week left for food).

We supported 2777 local residents walking in needing assistance. All are triaged by our staff upon arrival. This was double that of the previous year, however we knew this would be the case as we were coming out of the pandemic.

a) Approximately 35% accessed our own advocacy service. We supported them with pension credit applications, budgeting loan applications, school transfer applications, accessing Liverpool Citizens Support Scheme etc. This number also includes people accessing our Public Information Point/Digital Hub facility and use of our free phone. This gave them access to vital information they needed.

b) Approximately 40% required referral for formal advice to our partner Liverpool Community Advice (LCA) and to Whitechapel (on site homelessness charity). We completed referral forms and arranged appointments for advice or housing support, on and off-site.

c) The remaining 25% were signposted to external agencies such as One Stop Shop / Council, MP, Age UK etc.

We held an IT and Employability course on-site consisting of 10 sessions (3hrs per session). We had 13 students referred to the course, of them:

- 4 completed their level 1 qualification
- 1 student job applications and higher-level English course
- 2 students dropped out due to ill health
- 4 students attended towards the end of the course

We had 14 Table tennis club members attending our weekly Monday club session, improving their fitness, friendships and overall wellbeing.

Our Adult Garden club members increased from 9 last years to 14.They attended 49 on-site weekly club sessions run by Mike our Horticulturist. They sowed, grew and harvested a wide range of fruit, vegetables and herbs. The garden produced a meal a week for all members.

REVIEW OF THE BUSINESS (continued)

We had 41 Family Games Club members who attended 48 on-site weekly club sessions having lots of fun indoors and outdoors. Sudipta was Activity Coordinator until 31st Oct 21 when Sam, as an interim staff member, covered the role until 31/1/22 when Hyatt joined us, our present Activity Coordinator.

We had 1002 residents access Covid Vaccinations on site, working with the NHS and their volunteers.

These clinics were held outside on an adapted Bus during the summer periods and inside in our Community Hall in the winter.

We had 1093 Facebook & 2642 Twitter followers who received weekly/regular Covid-19 information and other crisis and support services information.

Note this beneficiary data does not include the beneficiaries of the 15 organisations based in our Centre

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milkyone Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways to Work Ltd (vacated Sept 21)
- Pathways in the Community
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied May 21
- Breaking Down Barriers SC CIC Ltd occupied Mar 22
- Personal Success occupied Oct 21
- Envi Hairdressing occupied April 21
- Back to Life (Liverpool) Ltd occupied May 21

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £34,081. £10,692 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £9,725. The charity carries forward an unrestricted fund balance of £30,204 which is both fixed and current assets (£970) - see note 13, a designated fund balance of £125,455 (fixed assets only) and a restricted fund balance of £26,253 that is both fixed and current assets (£5417). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

- John Moores Foundation £3000 towards our Activity Co-ordinator
- Torus Foundation £2100 to deliver courses (IT and Employability)
- LCVS £2000 towards core costs
- Pilkington Charities Fund £4000 towards our overall chartable programme
- Duchy of Lancaster Benevolent Fund £2500 awarded to be carried forward to 22/23 financial year to deliver 2 more courses (IT and Employability)

NOTE:

- Power to Change for core running costs (the majority was carried forward as restricted funds held in our account from our 20 21 financial year)
- Garfield Weston Foundation towards core running costs (funds carried forward to support 21/22 year from original award in 2019 held in account from 20/21 as restricted funds).

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. Pre-pandemic the charity was heading towards self-sustainability via its income generation streams. However, as you can see from the accounts herein, our self-income generation reduced by 32.5% in our 20/21 accounts and in our 21/22 accounts herein, we have only seen a 10% recovery in this accounting period.

Our priority was to secure core-running costs grant support for our next period, 2022/23, to mitigate making drastic cuts to our operations. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 2 more years to return to pre-pandemic self-income generation levels. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £30,204, however this includes £69,234 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £970* (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £125,455 (fixed assets only). General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £26,253 (both fixed and *liquid (£5417)*).

RISK REVIEW

The charity undertakes regular risk reviews it is areas of operation and governance which form part of its risk register. In relation to finances the charity increased its self income generation circa 10%, and so has not yet recovered from the 34% drop in income in the 20/21 period. The charity was able to secure a mix of unrestricted and restricted grants and is actively applying for funds to plug the forecast deficit in the current financial year, largely caused due to the energy crisis and our electricity going up by 112% in May 22. We envisage these strategies will enable the charity to sustain itself for the 22/23 period (all other things being equal). It is not expected for self-generating income levels to return to pre pandemic levels for the next 2 years and so other funding is being identified and will be applied for in the current and coming year.

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2021 to the date of this report.

M Davies
A Hewitt
A Chin
Huan Lin

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

A Hewitt – DIRECTOR /TRUSTEE

Dated: 14 November 2022

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2022

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	-	-	-	100
Grants receivable		-	-	14,100	14,100	58,790
Activities for generating funds		-	60,036	-	60,036	54,234
Total incoming resources		-	60,036	14,100	74,136	113,124
Resources expended						
Charitable activities	3	6,231	65,568	32,225	104,024	109,789
Governance costs	4	-	4,193	-	4,193	2,266
Total resources expended	5	6,231	69,761	32,225	108,217	112,055
Net incoming resources - Net income for the year	6	(6,231)	(9,725)	(18,125)	(34,081)	1,069
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	(9,725)	(18,125)	(34,081)	1,069
Total funds at 1 April 2021		131,686	39,929	44,378	215,993	214,924
Total funds at 31 March 2022		125,455	30,204	26,253	181,912	215,993

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2022

	Notes	2022 £	2022 £	2021 £	2021 £
FIXED ASSETS:					
Tangible assets	9		215,525		226,217
CURRENT ASSETS:					
Debtors	10	2,608		4,465	
Cash at bank and in hand		11,745		35,000	
		14,353		39,465	
CREDITORS: Amounts falling due with one year	11	7,966		9,689	
NET CURRENT (LIABILITIES)/ASSETS			6,387		29,776
TOTAL ASSETS LESS CURRENT LIABILITIES			221,912		255,993
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 181,912		£ 215,993
RESERVES:					
Restricted funds	13		26,253		44,378
Designated funds	13		125,455		131,686
Unrestricted funds	13		30,204		39,929
			£ 181,912		£ 215,993

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 14 November 2022

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	-	-	-	100
Grants receivable:					
Eleanor Rathbone Charitable Trust	-	-	-	-	2,000
Pilkington Charities Fund	-	-	4,000	4,000	4,000
The Torus Foundation	-	-	2,100	2,100	880
Foyle Foundation	-	-	-	-	7,000
Veolia Environmental Trust	-	-	-	-	-
John Moores Foundation	-	-	3,000	3,000	3,000
LCVS	-	-	5,000	5,000	-
Community Foundation LCR Care	-	-	-	-	5,898
Covid Job Retention Scheme	-	-	-	-	6,012
LCC Covid Discretionary Grant	-	-	-	-	5,000
Power to Change	-	-	-	-	12,000
LCCG	-	-	-	-	13,000
	-	-	14,100	14,100	58,790
Activities for generating funds:					
Lease/licence income	-	60,036	-	60,036	52,144

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Wages, salaries & pension (note 7)	-	36,649	1,040	37,689	34,783
Telephone	-	-	904	904	889
Internet	-	-	327	327	192
Postage, printing and stationery	-	-	926	926	388
Travelling and volunteer expenses	-	189	-	189	-
Repairs and maintenance	-	6,244	6,244	10,513	8,304
Pest control	-	672	672	672	227
Cleaning	-	-	2,164	2,164	1,416
Rates and water	-	-	-	2,374	2,326
Insurance	-	-	4,315	4,315	3,781
Light and heat	-	3,749	5,915	9,664	9,008
Internal/external refreshments	-	-	-	-	-
Project costs (inc covid related costs)	-	-	5,257	5,257	14,346
Management fees	-	18,338	-	18,338	22,650
Depreciation:					
Fixture and fittings	-	-	4,461	4,461	5,248
Leasehold property	6,231	-	-	6,231	6,231
	6,231	65,568	32,225	104,024	110,344

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2022 Total Funds	2021 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	433	-	433	266
Professional fees	-	2,960	-	2,960	1,200
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	4,193	-	4,193	2,266

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2022 Total Costs £	2021 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	37,689	10,692	55,643	104,024	109,789
Governance costs	-	-	4,193	4,193	2,266
	37,689	10,692	59,836	108,217	112,055
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(10,692)	-	(10,692)	(11,479)
	37,689	-	59,836	97,525	100,576

6. NET INCOMING RESOURCES FOR THE YEAR

	2022 £	2021 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	4,461	5,248
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

	2022	2021
	£	£
Staff costs were as follows:		
Wages and salaries	34,388	34,388
Social security costs	-	-
Pension costs	395	395
	34,783	34,783

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2022	2021
	No	No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property	Fixtures & Fittings	Total
	£	£	£
COST:			
At 1 April 2021	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2022	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2021	115,082	40,471	155,553
Charge for year	6,231	4,461	10,692
At 31 March 2022	121,313	44,932	166,245
NET BOOK VALUES:			
At 31 March 2021	196,478	29,739	226,217
At 31 March 2022	190,247	25,278	215,525

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Trade debtors	2,608	4,315
Prepayments	-	150
	2,608	4,465

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Bank overdraft	-	-
Social security and other taxes	191	191
Sundry creditors and accruals	800	800
Rents received in advance	4,475	5,698
Grants received in advance	2,500	3,000
	7,966	9,689

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2022	2021
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	6,436	-	7,917	14,353
Current liabilities	(5,466)	-	(2,500)	(7,966)
Net current assets (free reserves)	970	-	5,417	6,387
Tangible fixed assets	69,234	125,455	20,836	221,912
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2022	30,204	125,455	26,253	181,912

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	14 November 2022

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2022

	2022		2021	
	£	£	£	£
Income:				
Donations received	-		100	
Lease/licence fee income	60,036		54,234	
		60,036		54,334
Other income:				
Grants received		14,100		58,790
		74,136		113,124
Administration costs:				
Wages	37,294		34,388	
Pensions	395		395	
Telephone	904		889	
Internet	327		192	
Postages, printing and stationery	926		388	
Travelling and volunteer expenses	189		-	
Repairs and maintenance	10,513		8,304	
Equipment rental	-		-	
Pest control	672		227	
Cleaning	2,164		1,416	
Sundry expenses	-		-	
Accountancy	800		800	
Professional fees	2,960		1,200	
Project costs (inc covid related costs)	5,257		14,346	
Management fees	18,338		22,650	
		80,739		85,195
Establishment costs:				
Rates and water	2,374		2,326	
Insurance	4,315		3,781	
Light and heat	9,664		9,008	
		16,353		15,115
Finance costs:				
Bank charges	433		266	
Bank interest	-		-	
		433		266
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	4,461		5,248	
		10,692		11,479
NET INCOME/(EXPENDITURE)		£ (34,081)		£ 1,069

This page does not form part of the statutory financial statements

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2022
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

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for the Year Ended 31 March 2022

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Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2022

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SECRETARY:	D Bernard
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- CHARITY:	1076407 (England and Wales)
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The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/21-31/3/22:

The year started with some government Covid measures in place, however from May 2021 we had returned to full on-site operations. In the last 12 months the beneficiaries of our charity's services and activities were 4085 individual (in person) beneficiaries and 3735 online beneficiaries. Of the 4085 individual beneficiaries they were supported in the following ways:

We issued 224 households in food crisis (circa 900 residents) with Food vouchers, and/or referred them for additional support to alternative food support (where they may have just a few pounds a week left for food).

We supported 2777 local residents walking in needing assistance. All are triaged by our staff upon arrival. This was double that of the previous year, however we knew this would be the case as we were coming out of the pandemic.

a) Approximately 35% accessed our own advocacy service. We supported them with pension credit applications, budgeting loan applications, school transfer applications, accessing Liverpool Citizens Support Scheme etc. This number also includes people accessing our Public Information Point/Digital Hub facility and use of our free phone. This gave them access to vital information they needed.

b) Approximately 40% required referral for formal advice to our partner Liverpool Community Advice (LCA) and to Whitechapel (on site homelessness charity). We completed referral forms and arranged appointments for advice or housing support, on and off-site.

c) The remaining 25% were signposted to external agencies such as One Stop Shop / Council, MP, Age UK etc.

We held an IT and Employability course on-site consisting of 10 sessions (3hrs per session). We had 13 students referred to the course, of them:

- 4 completed their level 1 qualification
- 1 student job applications and higher-level English course
- 2 students dropped out due to ill health
- 4 students attended towards the end of the course

We had 14 Table tennis club members attending our weekly Monday club session, improving their fitness, friendships and overall wellbeing.

Our Adult Garden club members increased from 9 last years to 14.They attended 49 on-site weekly club sessions run by Mike our Horticulturist. They sowed, grew and harvested a wide range of fruit, vegetables and herbs. The garden produced a meal a week for all members.

REVIEW OF THE BUSINESS (continued)

We had 41 Family Games Club members who attended 48 on-site weekly club sessions having lots of fun indoors and outdoors. Sudipta was Activity Coordinator until 31st Oct 21 when Sam, as an interim staff member, covered the role until 31/1/22 when Hyatt joined us, our present Activity Coordinator.

We had 1002 residents access Covid Vaccinations on site, working with the NHS and their volunteers.

These clinics were held outside on an adapted Bus during the summer periods and inside in our Community Hall in the winter.

We had 1093 Facebook & 2642 Twitter followers who received weekly/regular Covid-19 information and other crisis and support services information.

Note this beneficiary data does not include the beneficiaries of the 15 organisations based in our Centre

In addition to our charity being based in the Centre, during this reporting period, it was home to the following listed organisations we call Centre Based Organisations (CBO's).

- Back on Track (Liverpool) Ltd
- Milkyone Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways to Work Ltd (vacated Sept 21)
- Pathways in the Community
- MOWLL (Moving on with Life and Learning)
- Whitechapel Centre
- Household into Work
- EAC Hub Ltd occupied May 21
- Breaking Down Barriers SC CIC Ltd occupied Mar 22
- Personal Success occupied Oct 21
- Envi Hairdressing occupied April 21
- Back to Life (Liverpool) Ltd occupied May 21

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

REVIEW OF THE BUSINESS (continued)

Finance

The Statement of Financial Activities shows net expenditure for the year of £34,081. £10,692 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net expenditure of £9,725. The charity carries forward an unrestricted fund balance of £30,204 which is both fixed and current assets (£970) - see note 13, a designated fund balance of £125,455 (fixed assets only) and a restricted fund balance of £26,253 that is both fixed and current assets (£5417). The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

- John Moores Foundation £3000 towards our Activity Co-ordinator
- Torus Foundation £2100 to deliver courses (IT and Employability)
- LCVS £2000 towards core costs
- Pilkington Charities Fund £4000 towards our overall chartable programme
- Duchy of Lancaster Benevolent Fund £2500 awarded to be carried forward to 22/23 financial year to deliver 2 more courses (IT and Employability)

NOTE:

- Power to Change for core running costs (the majority was carried forward as restricted funds held in our account from our 20 21 financial year)
- Garfield Weston Foundation towards core running costs (funds carried forward to support 21/22 year from original award in 2019 held in account from 20/21 as restricted funds).

The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. Pre-pandemic the charity was heading towards self-sustainability via its income generation streams. However, as you can see from the accounts herein, our self-income generation reduced by 32.5% in our 20/21 accounts and in our 21/22 accounts herein, we have only seen a 10% recovery in this accounting period.

Our priority was to secure core-running costs grant support for our next period, 2022/23, to mitigate making drastic cuts to our operations. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 2 more years to return to pre-pandemic self-income generation levels. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover.

RESERVES POLICY

The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £30,204, however this includes £69,234 of fixed assets which are not liquid funds and *current unrestricted funds (free reserves) are £970* (see note 13). The charity has an overdraft facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property which have been capitalised. The current level of designated funds is £125,455 (fixed assets only). General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £26,253 (both fixed and *liquid (£5417)*).

RISK REVIEW

The charity undertakes regular risk reviews it is areas of operation and governance which form part of its risk register. In relation to finances the charity increased its self income generation circa 10%, and so has not yet recovered from the 34% drop in income in the 20/21 period. The charity was able to secure a mix of unrestricted and restricted grants and is actively applying for funds to plug the forecast deficit in the current financial year, largely caused due to the energy crisis and our electricity going up by 112% in May 22. We envisage these strategies will enable the charity to sustain itself for the 22/23 period (all other things being equal). It is not expected for self-generating income levels to return to pre pandemic levels for the next 2 years and so other funding is being identified and will be applied for in the current and coming year.

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2021 to the date of this report.

M Davies
A Hewitt
A Chin
Huan Lin

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

A Hewitt – DIRECTOR /TRUSTEE

Dated: 14 November 2022

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2022

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	-	-	-	100
Grants receivable		-	-	14,100	14,100	58,790
Activities for generating funds		-	60,036	-	60,036	54,234
Total incoming resources		-	60,036	14,100	74,136	113,124
Resources expended						
Charitable activities	3	6,231	65,568	32,225	104,024	109,789
Governance costs	4	-	4,193	-	4,193	2,266
Total resources expended	5	6,231	69,761	32,225	108,217	112,055
Net incoming resources - Net income for the year	6	(6,231)	(9,725)	(18,125)	(34,081)	1,069
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	(9,725)	(18,125)	(34,081)	1,069
Total funds at 1 April 2021		131,686	39,929	44,378	215,993	214,924
Total funds at 31 March 2022		125,455	30,204	26,253	181,912	215,993

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2022

	Notes	2022 £	2022 £	2021 £	2021 £
FIXED ASSETS:					
Tangible assets	9		215,525		226,217
CURRENT ASSETS:					
Debtors	10	2,608		4,465	
Cash at bank and in hand		11,745		35,000	
		14,353		39,465	
CREDITORS: Amounts falling due with one year	11	7,966		9,689	
NET CURRENT (LIABILITIES)/ASSETS			6,387		29,776
TOTAL ASSETS LESS CURRENT LIABILITIES			221,912		255,993
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 181,912		£ 215,993
RESERVES:					
Restricted funds	13		26,253		44,378
Designated funds	13		125,455		131,686
Unrestricted funds	13		30,204		39,929
			£ 181,912		£ 215,993

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 14 November 2022

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	-	-	-	100
Grants receivable:					
Eleanor Rathbone Charitable Trust	-	-	-	-	2,000
Pilkington Charities Fund	-	-	4,000	4,000	4,000
The Torus Foundation	-	-	2,100	2,100	880
Foyle Foundation	-	-	-	-	7,000
Veolia Environmental Trust	-	-	-	-	-
John Moores Foundation	-	-	3,000	3,000	3,000
LCVS	-	-	5,000	5,000	-
Community Foundation LCR Care	-	-	-	-	5,898
Covid Job Retention Scheme	-	-	-	-	6,012
LCC Covid Discretionary Grant	-	-	-	-	5,000
Power to Change	-	-	-	-	12,000
LCCG	-	-	-	-	13,000
	-	-	14,100	14,100	58,790
Activities for generating funds:					
Lease/licence income	-	60,036	-	60,036	52,144

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2022 Total Funds £	2021 Total Funds £
Wages, salaries & pension (note 7)	-	36,649	1,040	37,689	34,783
Telephone	-	-	904	904	889
Internet	-	-	327	327	192
Postage, printing and stationery	-	-	926	926	388
Travelling and volunteer expenses	-	189	-	189	-
Repairs and maintenance	-	6,244	6,244	10,513	8,304
Pest control	-	672	672	672	227
Cleaning	-	-	2,164	2,164	1,416
Rates and water	-	-	-	2,374	2,326
Insurance	-	-	4,315	4,315	3,781
Light and heat	-	3,749	5,915	9,664	9,008
Internal/external refreshments	-	-	-	-	-
Project costs (inc covid related costs)	-	-	5,257	5,257	14,346
Management fees	-	18,338	-	18,338	22,650
Depreciation:					
Fixture and fittings	-	-	4,461	4,461	5,248
Leasehold property	6,231	-	-	6,231	6,231
	6,231	65,568	32,225	104,024	110,344

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2022 Total Funds	2021 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	433	-	433	266
Professional fees	-	2,960	-	2,960	1,200
Depreciation:					
Fixtures and fittings	-	-	-	-	-
	-	4,193	-	4,193	2,266

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2022 Total Costs £	2021 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	37,689	10,692	55,643	104,024	109,789
Governance costs	-	-	4,193	4,193	2,266
	37,689	10,692	59,836	108,217	112,055
Capital Expenditure					
Fixed asset purchases	-	-	-	-	-
Depreciation of fixed assets	-	(10,692)	-	(10,692)	(11,479)
	37,689	-	59,836	97,525	100,576

6. NET INCOMING RESOURCES FOR THE YEAR

	2022 £	2021 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	4,461	5,248
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

	2022	2021
	£	£
Staff costs were as follows:		
Wages and salaries	34,388	34,388
Social security costs	-	-
Pension costs	395	395
	34,783	34,783

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2022	2021
	No	No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property	Fixtures & Fittings	Total
	£	£	£
COST:			
At 1 April 2021	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2022	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2021	115,082	40,471	155,553
Charge for year	6,231	4,461	10,692
At 31 March 2022	121,313	44,932	166,245
NET BOOK VALUES:			
At 31 March 2021	196,478	29,739	226,217
At 31 March 2022	190,247	25,278	215,525

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Trade debtors	2,608	4,315
Prepayments	-	150
	2,608	4,465

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Bank overdraft	-	-
Social security and other taxes	191	191
Sundry creditors and accruals	800	800
Rents received in advance	4,475	5,698
Grants received in advance	2,500	3,000
	7,966	9,689

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2022	2021
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	6,436	-	7,917	14,353
Current liabilities	(5,466)	-	(2,500)	(7,966)
Net current assets (free reserves)	970	-	5,417	6,387
Tangible fixed assets	69,234	125,455	20,836	221,912
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2022	30,204	125,455	26,253	181,912

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	14 November 2022

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2022

	2022		2021	
	£	£	£	£
Income:				
Donations received	-		100	
Lease/licence fee income	60,036		54,234	
		60,036		54,334
Other income:				
Grants received		14,100		58,790
		74,136		113,124
Administration costs:				
Wages	37,294		34,388	
Pensions	395		395	
Telephone	904		889	
Internet	327		192	
Postages, printing and stationery	926		388	
Travelling and volunteer expenses	189		-	
Repairs and maintenance	10,513		8,304	
Equipment rental	-		-	
Pest control	672		227	
Cleaning	2,164		1,416	
Sundry expenses	-		-	
Accountancy	800		800	
Professional fees	2,960		1,200	
Project costs (inc covid related costs)	5,257		14,346	
Management fees	18,338		22,650	
		80,739		85,195
Establishment costs:				
Rates and water	2,374		2,326	
Insurance	4,315		3,781	
Light and heat	9,664		9,008	
		16,353		15,115
Finance costs:				
Bank charges	433		266	
Bank interest	-		-	
		433		266
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	4,461		5,248	
		10,692		11,479
NET INCOME/(EXPENDITURE)		£ (34,081)		£ 1,069

This page does not form part of the statutory financial statements

DINGLE MULTI AGENCY CENTRE LIMITED

England & Wales - Charity number 1076407

Accounts

DINGLE MULTI AGENCY CENTRE LTD

ANNUAL REPORT 2020-2021



TOXTETH TOWN HALL

COMMUNITY RESOURCE CENTRE

15 HIGH PARK STREET

LIVERPOOL L8 8DX

Dingle Multi Agency Centre Ltd is a Registered Charity No 1076407 and Limited Company by Guarantee 3358612 registered in England

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Appendix A – Annual Accounts 20/21

1. AIMS, OBJECTS & ANNUAL PERFORMANCE

AIM:
To create a state-of-the-art, community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

CHARITABLE STATUS & OBJECTS
The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with this governing document on 6 July 1999. A further amendment was made in Dec 06 under special resolution with an addition to the charity's objects – refer to object c.

The objects of the charity are: -

a) To promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving conditions of life for the said inhabitants;

b) To establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects

c) To promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services

THE CHARITY

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers community events, training courses, workshops, community clubs and other activities at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence agreements to other charities or community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility is available to be booked by groups for a range of purposes.

DMAC Ltd. purchased the 125 Year Head Lease on Toxteth Town Hall building in July 1997 but originally had it on a contract from May 1997. It was purchased for £80,000 fundraised from Dingle SRB and LCC Community Development Fund.

Charitable work and activities: Annual Report 1/4/20-31/3/21:

The year started in lockdown with us switching to partial remote services. We were able to re-open on 6th July 2020 and have remained operational from then on. Due to the nature of services we provide and those provided by the Centre Based Organisations, we were still able to operate on-site for the limited specific services permitted by the Government during the 2nd and 3rd lockdowns. **I**n the last 12 months the beneficiaries **of our charity's services and activities** were:

We issued 348 households (circa 1000 residents) with Food vouchers, referred them for additional support and provided food drop offs/shopping for residents isolating – we were part of the LCC's and LCVS's Covid-19 Response Good Neighbour scheme.

We supported 1174 local residents in advocacy by the use of our Public Information Point and Digital Hub facility, access to vital information they needed and referrals to agencies for further support/advice. The majority of residents (76.32%) were walk-ins and the remaining was on-line/phone.



We held a total of 10 sessions (30hrs) on-site Employability & IT course with 8 local residents attending. Due to social distancing we were only able to offer 8 places, which were filled. Of the 8 starters, 1 didn't attend due to self-isolation/covid; 1 learner who had been homeless did not complete due to personal issues and 1 further learner had a family crisis and despite getting 2/3rds of the way through the course, was unable to complete.



5 of the 8 did and all gained their City and Guilds Start IT qualification and 1 learner has gained employment. In December we asked them all back for a certificate ceremony where they were given a laptop and case for free to support them in their ongoing learning and job search. Thank you to Pathways to Work who we engaged to deliver the accredited course for us.

December 2020

Due to Covid we did not hold our usual Heritage Open Day.

We had 22 Table tennis club members who attended a reduced programme with capacity limits.

We had 9 Adult Garden club members who attended 26 on site weekly club sessions run by Mike our Horticulturist and also undertook home growing during lockdowns with kits provided by us.



August 2020



December 2020

We had 45 Family games club members who attended 26 on-site weekly club sessions and 13 remote zoom activity sessions including crafts, cooking, games and much more. This was run by our Activity Co-ordinator Sudipta.



Harvesting sunflower seeds



Home growing



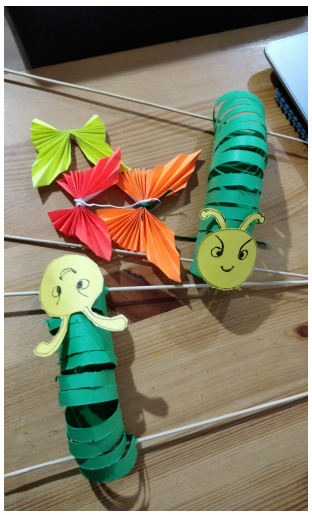
Roasting chestnuts on an open fire..pit!





Indoor Family Games Activities





Home baking and crafts via Zoom Sessions

We undertook weekly befriending calls from the beginning of June 20 until March 21 – there were 414 calls made supporting 35 adults/families over the 10 months totalling 138 hours.

Testimonial: SC Adult Club Member - "The garden club, food voucher, food shopping donation, regular call service, compost/seeds donations, and most of all the garden club is of immense value to me. I appreciate and value every aspect of the above. It has been comforting and reassuring to receive regular and consistent calls from Sudipta especially for those who live alone and are isolated. I love to connect with garden club members. Mike is a wonderful facilitator and is very knowledgeable and patient and calm. I feel safe, valued, respected, and appreciated by Mike and Sudipta and all the staff at Toxteth Town Hall. They are all absolutely wonderful. This service is a lifeline. I find being outdoors, gardening, nature and being part of a community very therapeutic. It has made a huge positive impact on my well being and along the way, I have gained valuable skills. Heartfelt Gratitude."

We had 2597 Facebook & 1406 Twitter followers who received weekly/regular Covid-19 information and other crisis and support services information.

Note this beneficiary data does not include the beneficiaries of the 10 organisations based in the centre

In addition to our charity being based in the centre, it was home to the listed organisations we call Centre Based Organisations (CBO's). In the period they were:

- Back on Track (Liverpool) Ltd
- Milkyone Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways to Work Ltd occupied Oct 2020
- Pathways in the Community occupied Oct 2020
- MOWLL (Moving on with Life and Learning) occupied Oct 2020
- Whitechapel Centre occupied Oct 2020
- CFG Cares Ltd occupied Jan 2021
- Voiceability Advocacy vacated Sept 2020
- SR Dance (small business) vacated Apr 2020
- South Liverpool CAB (Toxteth Branch) vacated Sept 2020
- National Energy Action vacated Aug 2020

You can visit their respective websites for details of their own charitable work delivered and beneficiaries.

THE THOMPSON COMMUNITY HALL



Our centre holds no religious or political affiliation and so is accessible to the diverse communities within our area of benefit. The Centre enables events to take place and directly

assists with the capacity building of new groups by allowing them access to the facility. It has been through these events and current user feedback that has assisted in our organisation identifying the barriers that exist. We are already attempting to address these by the way in which we operate, our publicity materials and delivery of the events and we will always continue to do so. A wide range of external organisations and groups for various activities also uses the hall regularly. During the pandemic this use reduced by over 90%. We hope the hire and use will return as we come out of the pandemic.

Income is generated and raised through:

- Applying for Grants, Donations or Contracts for delivery of our community programmes and charitable activities and services.
- Licence/Lease fees charged to the centre based organisations and through the hiring of the hall/rooms. This enables the charity to cover the majority of the overheads and running costs of the building. These fees and other small grants contribute towards the costs of the staff and overheads as we are not yet fully self sustainable. NOTE: During this period our sessional hire income reduced from an average of £14,000 to £896. This adversely affected our income and we had to seek support to enable us to meet liabilities. This is detailed further in the Chair's report.

Funding and Support:

In the *financial period* ***Apr 20 to Mar 21*** as detailed in the accounts appended, our thanks go to the following funders who have supported our charitable work, community programme including courses and clubs, our Covid response, equipment and materials, and core running costs as follows:

- The Foyle Foundation for training for the Trustees and personnel, core running costs and towards club materials/activities
- Pilkington Charities Fund towards our overall charitable activities and services
- LCR Cares for support for the befriending calls and club materials and remote club activities
- Power to Change for core running costs (split over this year and the majority for next financial year)
- John Moore's Foundation for the Activity Co-ordinator for all our clubs
- Torus Foundation for new wipeable chairs for the Thompson Community Hall
- LCVS towards our core running costs and a further grant received at the end of the financial year but for spend in 21/22 for the Horticulturist for the Garden Food Growing clubs
- *Garfield Weston Foundation for core/activity costs (NOTE: already held in account from an award in previous year/s carried forward so not detailed in accounts for this period)*
- *Duchy of Lancaster Benevolent Fund funded the Employability and IT course Autumn 2020 (NOTE: funds already held in account from award in the previous financial year so not detailed in accounts for this period).*

2. History & Heritage

HISTORY OF TOXTETH



In the mid 1500's Toxteth was a Deer Park under the ownership of King John. The many Earls of Sefton had residency in Toxteth and owned a number of properties. Toxteth Park was a vast area spanning from the shore and included areas we know now as Otterspool, Smithdown Road, Aigburth Vale, and Mossley Hill amongst others. This has been identified from a number of Ariel maps dating from 1843. (Source – Liverpool Public Library).

HISTORY OF THE BUILDING

The information accessible is very limited. Sources that we have referred to and relied upon to produce this page include the Public Library and verbal anecdotes from visitors to the centre. Toxteth Town Hall Community Resource Centre (its title now) is based in the heart of Toxteth. The building was built in 1865-6 and was designed by Layland (Architect). Its original title was "The Township of Toxteth Park Public Offices", known locally then as the "Town Hall. It has played a major role in the civic life of the area. During its history its uses include the following:

Registry Office (Births & Deaths only) Medical Dispensary, Morgue, Coroners Inquests, Services for the Destitute, Means testing, Hardship Support, Food Dispensary, Police cells (war time), Dispensary of School Uniforms, Community Meetings, Health & Social Security & Department of Unemployment amongst other uses.

If you have any memories and/or information on the building we would welcome your input to build up a comprehensive picture. Contact us at the centre.

HERITAGE

In 1969 the English Heritage awarded the building with Grade 2 listed status. The Front and side facades are of sandstone, the rest brick. It has a number of pediments with Venetian windows. There are large sashes in moulded architraves.



Internally the community hall has wonderful detailed plaster works to the walls and ceiling and a plaque of a stag that was donated by The Earl Of Sefton when the building was constructed. (Source: Conservation Office LCC).

3. Chairs Report 2020-2021

I bid you all welcome to the 24th Annual General Meeting of Dingle Multi Agency Centre Ltd. This meeting gives us the opportunity of giving a review of our activities over the past. Under our recent revised membership structure we now have a formal and informal organisational membership.

Once again, I would like once again to take this opportunity of thanking all my fellow Trustees and all staff members of the Charity for the hard and dedicated efforts they have made to ensure that DMAC Ltd has continued to offer a continued high quality service to our members and all users of the facilities here.

REVIEW OF THE YEAR 2020 to 2021:
As you are already aware our core objectives include providing support, services and activities to local residents (for full details please see pages 4 and 5). Additionally, provide office/hire accommodation to a range of charities and non-profit making organisations and business start-ups that serve the local community in a variety of ways and at a price they can afford. This is all delivered from our building – Toxteth Town Hall Community Resource Centre and rear land, in L8. The interest in one off hall and room bookings, however, has been greatly affected by the Covid epidemic and not available during the lockdowns.

We have secured funds to mitigate the loss of self-income generation for the current year 21/22 and have applications pending or to be submitted to support the next financial year. We are confident of meeting any forecast deficit from the loss of income caused by Covid and as the threat from it recedes so we are seeing an upturn in casual hires. We don't anticipate our self-income generation via hires to return to pre-pandemic levels until well into 2022/23. For further details please refer to the Trustees Finance Report on pages 12 and 13.

Again we owe a great debt of thanks to Denise Bernard, our Company Secretary, for the work she has been involved in to secure on- going financial assistance and the Board of Trustees and staff have all made strenuous efforts to keep us on an even keel and has had a major contribution in increased use of our facilities.

We have had to tailor our Food growing/Gardening, Family Games and Table Tennis club activities to be compliant with Covid Secure requirements. There has been some relaxation of the measures but hope that things will return to normal in the near future.

The Board continues to monitor our expenses and again Liverpool City Council have accepted our application for discretionary rates relief.

Covid features so much in this report and because of it we had to cancel Heritage Open Day this year.

THE BOARD
This is my twelfth year of chairing of the Board of Trustees and we're still here. There have been no changes to the Board this year and I am delighted to take this opportunity once again to thank each and every one of the trustees for their wonderful efforts on behalf of the charity.

FUNDERS
As I have already mentioned we have bids in with several funders. A full list of those who have supported us during our current financial year are detailed in The Trustees Finance Report on page 12. I would like to take this opportunity to wholeheartedly thank them all.

OCCUPANCY/CENTRE BASED ORGANISATIONS:
As I previously stated our occupancy of rooms for rent presently runs at near capacity however throughout the year we had several organisations vacate and we welcomed some new groups. This did impact on our rental income, which is also evident in the accounts. Our self-income generating income from rent and hire reduced by 32.5%. One of oldest users the Citizens Advice Liverpool decided that they would withdraw their face to face services due to the pandemic and as a result vacated the offices that they had occupied for many years, Whilst as a Toxteth based organisation we were concerned that their decision would adversely affect the people of the area, their leaving has opened up space for other organisations who needed it and we are pleased to welcome to the groups to the Centre and wish them success for the future. Please refer to page 6 for further details.

STAFF/PERSONNEL
Momentum Expedite under a Contract for Service continued to manage our Building and our core work and have done so with excellent efficiency as is apparent from this report.
The Board are hoping that in the future we will be able to secure funds for a Centre Manager and the Board continue to monitor this situation.

We still have the continuity given by Cala undertaking a dual role of reception and cleaning and the caretaking, which so necessary in a building of the age and size of ours, is still carried out by George. Our old friend Jon is still assisting us on a part time basis. Joseph has unfortunately had to leave us because of other work commitments and having been with us for years we are very sorry to lose him and wish him well for the future. We are very pleased to welcome in his place Saynab and hope that her stay with us will be long and happy. All these members of staff have given of their best over the past year and we thank them for their tireless efforts during what has been a very testing year.

As stated Denise remains as Company Secretary and is still assisting in fundraising. Again heartfelt thanks to her for her continuing and vital efforts. Proper Staff appraisals and assessments are on going. They have shown that all staff members are fully content with their positions within the Organisation and are basically able to fulfil their duties although on-going training is always a consideration.

NEW MATTERS.
Our Adult Food Growing and Gardening Club remains very popular and is currently run by Mike our Horticulturist. The Table Tennis club is also popular.

Our part time Activity Coordinator Sudipta runs our very successful Family Games Club but she has recently had to leave us to take up a new position elsewhere and we wish her every success in the future. In the meantime her role has been taken over at least temporarily by Sam.

COVID
It is sad that I have to devote a part of this report to this painful subject. Like the rest of the country our services were affected by the pandemic and from 25/3/20 to 6/7/20 our building was closed as we followed governmental instructions. We did switch some services to remote, phone and online. Without going into greater detail of how Covid affected us I will say that throughout the pandemic we strictly followed the rules handed down to us by Government. In this respect again much praise to our Company Secretary who researched all available government advice and regulations and drew up our own Covid Secure policy foe the Building. Late June 20 I spent a day with all our staff going through the policy line by line and re-enforcing the importance of strictly adhering to every part of that policy parts of which are still

in force at this time and may indeed need to be re-activated in the future. So successful has been the policy and its implementation by our staff that I am only aware of a small number cases of Covid reported to us within the Building and no-one that I am aware of has actually caught Covid as a result of attending the Building. I also believe that our Covid policy has been so thorough and far reaching that other institutions have copied it in drawing up their own policies.

IN CONCLUSION
This year has been full of the challenges caused by Covid but we have resumed all of our services and clubs. With the continuing assistance of the staff the selfless work of the Trustees and of course the boundless energy of our Company Secretary, we have kept the DMAC flag flying higher and prouder than ever before.

Martin K Davies,
Chair of the Board of Trustees.

4. Trustees Financial Report & Annual Accounts 20/21 (appended)

The accounts enclosed are for the financial period 1/4/20 to 31/3/21 and are an accurate account of the financial activities of the charity for this period.

FINANCE:
The Statement of Financial Activities shows net income for the year of £1,069. £11,479 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net income of £9,567. The charity carries forward an unrestricted fund balance of £39,929 which is both fixed and current assets (see note 13), a designated fund balance of £131,686 and a restricted fund balance of £44,378 that is both fixed and current assets. The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

- The Foyle Foundation for training for the Trustees and personnel, core running costs and towards club materials/activities
- Pilkington Charities Fund towards our overall charitable activities and services
- LCR Cares for support for the befriending calls and club materials and remote club activities
- Power to Change for core running costs (split over this and the majority for next financial year)
- John Moore's Foundation for the Activity Co-ordinator for all our clubs
- Torus Foundation for new wipeable chairs for the Thompson Community Hall
- LCVS towards our core running costs and a further grant received at the end of the financial year but for spend in 21/22 for the Horticulturist for the Garden Food Growing clubs

We thank them for their much-appreciated support towards meeting the costs of our charitable activities, capital items/equipment, running costs of the centre and contributions towards project specific activities. We also received a LCCG Covid Response Grant (unrestricted) and a £5K LCC Discretionary Grant.

FUTURE STRATEGY:
The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. The charity was heading towards self-sustainability via its income generation streams. However, as you can see from the accounts herein, our self-income generation reduced by £26K which was a drop of 32.5% so practically one-third. If it were not for the unrestricted and restricted additional grants we secured due to the impact of Covid, we would not have survived the year without making drastic cuts to our operations. Some of these grants are to support us in the next financial year 21/22 and make up wholly the unrestricted current assets and part of the restricted current assets carried forward. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 2 years to return to pre-pandemic self-income generation levels. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover.

RESERVES POLICY:
The general reserves fund represents unrestricted funds arising from charitable assets acquired. The current level of unrestricted funds is £39,929, however this includes £69,234 of fixed assets, which are not liquid funds, and current unrestricted funds are £10,695 (see note 13). This represent the unrestricted grants secured late in the financial year the majority of which has been carried over to support the budget for 21/22. The charity has an overdraft

facility with the bank of £10,000. The designated reserves fund represents the net book value of improvements to leasehold property, which have been capitalised. The current level of designated funds is £131,686. General operations are also funded through specifically identified funding sources (restricted funds). The current restricted funds balance is £44,378 (both fixed and liquid).

The accounts are hereby provided for anybody's perusal. The board of Trustees extend their thanks to Paul Taylor ACCA for his professional work in making our accounts presentable in accordance with legislative requirements.

Yours sincerely

Denise Bernard
Company Secretary
On behalf of the board of Trustees

Report of the Directors and

Financial Statements

For the Year Ended 31 March 2021
For

Dingle Multi Agency Centre Limited

(Company limited by guarantee and not having share capital)

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not
having share capital)

Contents of the Financial Statements
for the Year Ended 31 March 2021

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Balance Sheet	8
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The following pages do not form part of the statutory financial statements:	
Independent Examiner's Report	14
Income and Expenditure Account	15

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Company Information
for the Year Ended 31 March 2021

DIRECTORS & TRUSTEES:	M Davies A Hewitt A Chin Huan Lin
SECRETARY:	D Bernard
REGISTERED OFFICE:	15 High Park Street Toxteth Liverpool Merseyside L8 8DX
REGISTERED NUMBER:	
- COMPANY:	3358612 (England and Wales)
- CHARITY:	1076407 (England and Wales)
ACCOUNTANT:	Paul Taylor 74 Brook Vale Waterloo Liverpool L22 3YB
BANKERS:	Barclays Bank plc

The directors present their report with the financial statements of the company for the year ended 31 March 2021.

CHARITABLE STATUS AND OBJECTS

The company was incorporated under the Companies Act 1985, under the terms of the Memorandum and Articles of Association dated 23 April 1997, as amended by special resolution dated 15 June 1999, and was registered as a charity in accordance with the governing document on 6 July 1999. A further amendment was made in December 2006 under special resolution with an addition to the charity's objects – refer to object c.
The objects of the charity are:

(a) to promote the benefit of the inhabitants of Toxteth and the neighbourhood thereof (hereinafter called "the area of benefit") without distinction of sex, sexual orientation, race, or of political, religious, or other opinions, by associating together the said inhabitants and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare, for recreation and other leisure-time occupation with the object of improving the conditions of life for said inhabitants;

(b) to establish or secure the establishment of a community centre, and to maintain and manage the same, whether alone, or in co-operation with any local authority, or other person or body, in furtherance of these objects.

(c) to promote the efficiency and effectiveness of charities and the promotion of the effective use of resources for charitable purposes by charitable and non-charitable bodies in the Toxteth area but not exclusively, by the provision or by procuring the provision of accommodation, information, assistance and other support services.

PRINCIPAL ACTIVITY

The charitable company was established to manage Toxteth Town Hall Community Resource Centre. The charity organises, hosts and delivers: community events; training courses; workshops; community activity clubs; Digital Hub and Public Information Point; advocacy; referrals to other support services/agencies and more, at the centre, alone or in conjunction with other agencies. The charity also delivers heritage and volunteering projects. Space is let out under licence or lease agreements to other charities, start up local businesses/sole traders and community organisations whose service and facilities would be of benefit to the residents within our area of benefit – Toxteth. In addition, a large community hall facility and room/s are available to be booked by groups for a range of purposes.

RESULTS

The results for the year and financial position of the company are shown in the annexed financial statements.

REVIEW OF THE BUSINESS

Mission

To create a state-of-the-art community resource to promote the physical, social, cultural and economic betterment of the Toxteth area.

REVIEW OF THE BUSINESS (continued)

Organisation and administration

The charity's board of Trustees meet monthly. The charity is able to employ/contract a small personnel team to enable them to run the centre and delivery the activities.

Activities

Charitable work and activities data for 1/4/20-31/3/21:

The year started in lockdown with us switching to partial remote services. We were able to re-open on 6th July 2020 and remained operational from then. Due to the nature of services we provide and those provided by the Centre Based Organisations, we were still able to operate on-site for the limited specific services permitted by the Government during the 2nd and 3rd lockdowns. In the last 12 months the beneficiaries of our charity's services and activities were:

We issued 348 households (circa 1000 residents) with Food vouchers, referred them for additional support and provided food drop offs/shopping for residents isolating – we were part of the LCC's and LCVS's Covid-19 Response Good Neighbour scheme.

We supported 1174 local residents in advocacy, use of our Digital hub facility, & access to vital information they needed and referrals to agencies for further support/advice. The majority (76.32%) were walk-ins.

We held a total of 10 sessions (30hrs) on-site Employability and IT course with 8 local residents attending. Due to social distancing we were only able to offer 8 places, which were filled. 5 of the 8 completed the course and all gained their City and Guilds Start IT qualification with 1 learner gaining employment. All learners were given a laptop and case for free to support them in their on-going learning and job search.

Due to Covid we did not hold our usual Heritage Open Day.

We had 22 Table tennis club members who attended a reduced programme with capacity limits.

We had 9 Adult Garden club members who attended 26 on site weekly club sessions and also undertook home growing during lockdowns with kits provided by us, run by Mike our Horticulturist.

We had 45 Family games club members who attended 26 on-site weekly club sessions and 13 remote zoom activity sessions including crafts, cooking, games and much more. This was run by our Activity Co-ordinator Sudipta.

REVIEW OF THE BUSINESS (continued)

We undertook weekly befriending calls from the beginning of June 20 until March 21 – there were 414 calls made supporting 35 adults/families over the 10 months totalling 138 hours.

We had 2597 Facebook & 1406 Twitter followers who received weekly/regular Covid-19 information and other crisis and support services information.

This beneficiary data above does not include the beneficiaries of the 10 organisations based in the centre. They are in addition to our direct beneficiaries. The Centre was home to the below listed organisations we call Centre Based Organisations (CBO's). In the period they were:

- Back on Track (Liverpool) Ltd
- Milkyone Creative (small business)
- Sola Arts
- Family Refugee Support Project
- Healthiness Ltd
- Pathways to Work Ltd occupied Oct 2020
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Finance

The Statement of Financial Activities shows net income for the year of £1,069. £11,479 of the total expenditure relates to depreciation of fixed assets. Excluding depreciation and restricted funding the charity had a net income of £9,567. The charity carries forward an unrestricted fund balance of £39,929 which is both fixed and current assets (see note 13), a designated fund balance of £131,686 and a restricted fund balance of £44,378 that is both fixed and current assets. The designated balance represents the fixed assets of the charity (i.e. not cash reserves). Huge thanks are owed to the various funders namely:

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The strategies below will enable us to face future challenges.

FUTURE STRATEGY

The charity usually reviews it strategies annually and primarily such focuses on the needs of our beneficiaries and sustainability. The charity was heading towards self-sustainability via its income generation streams. However, as you can see from the accounts herein, our self-income generation reduced by £26K which was a drop of 32.5% so practically one-third. If it was not for the unrestricted and restricted additional grants we secured due to the impact of Covid, we would not have survived the year without making drastic cuts to our operations. Some of these grants are to support us in the next financial year 21/22 and make up wholly the unrestricted current assets and part of the restricted current assets carried forward. The charity is now focussing on sustaining operations ensuring we meet the needs of our beneficiaries and recovery, which we anticipate will take us at least 2 years to return to pre-pandemic self-income generation levels. The charity will need to secure additional grant support for the coming 2 years in order to meet liabilities whilst finances recover.

RESERVES POLICY

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RISK REVIEW

The charity undertakes regular risk reviews it is areas of operation and governance which form part of its risk register. In relation to finances the charity generated only 2/3rds of it usual self-generating income in the accounting period. This was wholly down to the impact of the pandemic, lockdowns, restrictions etc. The charity was able to secure a mix of unrestricted and restricted grants to plug the deficit in this financial year and also to carry forward in part to plug the gap for 21/22. This will enable the charity to sustain itself for the 21/22 period (all other things being equal). It is not expected for self-generating income levels to return to pre pandemic levels for the next 2 years and so other funding is being identified and will be applied for in the coming year.

Report of the Directors (continued) for the Year Ended 31 March 2021

DIRECTORS

The directors shown below have held office during the whole of the period from 1 April 2020 to the date of this report.

M Davies
A Hewitt
A Chin
Huan Lin

Other changes in directors holding office are as follows:

The company is limited by guarantee and does not have share capital, and therefore the directors have no beneficial interest in the share capital of the company. All directors are members of the Board of Trustees.

This report has been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

ON BEHALF OF THE BOARD:

Angela Hewitt.

A Hewitt – DIRECTOR /TRUSTEE

Dated: 18 November 2021

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Statement of Financial Activities
(including Income and Expenditure Account)
For the Year Ended 31 March 2021

	Notes	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Incoming resources						
Incoming resources from generating funds:						
Voluntary income	2					
Donations, legacies and similar incoming resources		-	100	-	100	-
Grants receivable		-	24,012	34,778	58,790	68,211
Activities for generating funds		-	54,234	-	54,234	80,761
Total incoming resources		-	78,346	34,778	113,124	148,972
Resources expended						
Charitable activities	3	6,231	66,513	37,045	109,789	105,339
Governance costs	4	-	2,266	-	2,266	2,077
Total resources expended	5	6,231	68,779	18,223	112,055	107,416
Net incoming resources - Net income for the year	6	(6,231)	9,567	(2,267)	1,069	41,556
Gross transfers between funds		-	-	-	-	-
Net movement in funds		(6,231)	9,567	(2,267)	1,069	41,556
Total funds at 1 April 2020		137,917	30,362	46,645	173,368	173,368
Total funds at 31 March 2021		131,686	39,929	44,378	214,924	214,924

Movements in funds are disclosed in Note 13 to the financial statements.

DESIGNATED AND ENDOWMENT FUNDS

The designated fund represents the net book value of improvements to leasehold property which have been capitalised in the accounts.
The charity had no endowment funds in either the current or previous years.

The notes form part of these financial statements.

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Balance Sheet
As at 31 March 2021

	Notes	2021 £	2021 £	2020 £	2020 £
FIXED ASSETS:					
Tangible assets	9		226,217		237,696
CURRENT ASSETS:					
Debtors	10	4,465		4,250	
Cash at bank and in hand		35,000		16,931	
		39,465		21,181	
CREDITORS: Amounts falling due with one year	11	9,689		3,953	
NET CURRENT (LIABILITIES)/ASSETS			29,776		17,228
TOTAL ASSETS LESS CURRENT LIABILITIES			255,993		254,924
CREDITORS: Amounts falling due after more than one year	12		40,000		40,000
NET ASSETS			£ 215,993		£ 214,924
RESERVES:					
Restricted funds	13		44,378		46,645
Designated funds	13		131,686		137,917
Unrestricted funds	13		39,929		30,362
			£ 215,993		£ 214,924

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ending 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordanc Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for:

a) Ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
b) Preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each fir year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which oth comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to companies and with the Statement of Recommended Practice, "Accounting and Reporting by Charities" and FRS 102 (Section 1A)

ON BEHALF OF THE BOARD:

Angela Hewitt

A Hewitt – DIRECTOR/TRUSTEE

Approved by the board on 18 November 2021

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparation of accounts
The financial statements have been prepared under the historical cost convention and in accordance with FRS 102 (Section 1A), the Companies Act 2006 and follow the recommendations of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources
Incoming resources consist of grants received, contributions received towards the costs of running the resource centre (primarily lease/licence fee income), donations, and bank deposit interest received. Grants are credited to the profit and loss account as receivable. Other income is credited to the profit and loss account as received.

Resources expended
Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Fundraising and publicity costs comprise those costs incurred in raising funds for the charity and promoting its public profile.

Resources expended on charitable activities comprise all expenditure directly in undertaking the charity's work to meet its charitable objectives.

Governance costs comprise costs incurred directly in governance arrangements relating to the general running of the charity.

Pensions
The company operates a defined contribution pension scheme. Contributions payable for the year are charged in the profit and loss account.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off tangible fixed assets over their expected useful economic lives, as follows:

Leasehold property	- 2% on cost
Fixtures and fittings	- 15% on reducing balance

Items of equipment are capitalised where the purchase price exceed £100, and are of an obvious capital nature.

Restricted funds
Restricted funds are subject to specific conditions imposed by the donors. These conditions are being complied with.

Unrestricted funds
Unrestricted funds are grants and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds. They are available for use at the discretion of the charity in furtherance of its general charitable objectives.

2. INCOMING RESOURCES FROM ACTIVITIES TO FURTHER THE CHARITY'S OBJECTS

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Donations, legacies and similar incoming resources:					
Donations received:	-	100	-	100	-
Grants receivable:					
Garfield Weston Foundation	-	-	-	-	21,000
Tillotson Bradbury Charitable Trust	-	-	-	-	1,680
Eleanor Rathbone Charitable Trust	-	-	2,000	2,000	1,240
Pilkington Charities Fund	-	-	4,000	4,000	4,000
The Torus Foundation	-	-	880	880	2,700
Duchy of Lancaster Benevolent Fund	-	-	-	-	4,250
Foyle Foundation	-	-	7,000	7,000	-
Veolia Environmental Trust	-	-	-	-	32,341
John Moores Foundation	-	-	3,000	3,000	-
LCVS	-	-	-	-	1,000
Community Foundation LCR Care	-	-	5,898	5,898	
Covid Job Retention Scheme	-	6,012	-	6,012	-
LCC Covid Discretionary Grant	-	5,000	-	5,000	-
Power to Change	-	-	12,000	12,000	-
LCCG	-	13,000	-	13,000	-
	-	24,012	34,778	58,790	68,211
Activities for generating funds:					
Lease/licence income	-	52,144	-	52,144	80,761

3. CHARITABLE ACTIVITIES

	Designated Funds £	Unrestricted Funds £	Restricted Funds £	2021 Total Funds £	2020 Total Funds £
Wages, salaries & pension (note 7)	-	20,578	14,205	34,783	33,800
Telephone	-	759	130	889	1,222
Internet	-	192	-	192	205
Postage, printing and stationery	-	388	-	388	626
Travelling and volunteer expenses	-	-	-	-	185
Repairs and maintenance	-	5,416	2,888	8,304	5,951
Pest control	-	227	-	227	570
Cleaning	-	1,188	228	1,416	2,052
Rates and water	-	2,326	-	2,326	2,046
Insurance	-	3,781	-	3,781	3,701
Light and heat	-	9,008	-	9,008	11,247
Internal/external refreshments	-	-	-	-	676
Project costs (inc covid related costs)	-	-	14,346	14,346	11,374
Management fees	-	22,650	-	22,650	20,063
Depreciation:					
Fixture and fittings	-	-	5,248	5,248	5,390
Leasehold property	6,231	-	-	6,231	6,231
	6,231	66,513	37,045	110,344	105,339

4. GOVERNANCE COSTS

	Designated Funds	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
Accountancy	-	800	-	800	800
Bank charges	-	266	-	266	493
Professional fees	-	1,200	-	1,200	-
Depreciation:					
Fixtures and fittings	-	-	-	-	784
	-	2,266	-	2,266	2,077

5. TOTAL RESOURCES EXPENDED

	Staff Costs £	Depreciation (owned assets) £	Other Costs £	2021 Total Costs £	2020 Total Costs £
Revenue Expenditure					
Cost of generating funds	-	-	-	-	-
Charitable activities	34,783	11,479	63,527	109,789	105,339
Governance costs	-	-	2,266	2,266	2,077
	34,783	11,479	65,793	112,055	107,416
Capital Expenditure					
Fixed asset purchases	-	-	-	-	35,935
Depreciation of fixed assets	-	(11,479)	-	(11,479)	(12,405)
	34,783	-	65,793	100,576	130,946

6. NET INCOMING RESOURCES FOR THE YEAR

	2021 £	2020 £
This is stated after charging:		
Depreciation of tangible fixed assets (owned by the charity):		
Fixtures and fittings	5,248	6,174
Depreciation of tangible fixed assets (leased by the charity):		
Leasehold property	6,231	6,231
Services of reporting accountant	800	800
Directors' emoluments and other benefits, etc.	-	-

7. STAFF COSTS

Staff costs were as follows:

	2021 £	2020 £
Wages and salaries	34,388	33,542
Social security costs	-	-
Pension costs	395	345
	34,783	33,800

No employee received emoluments of more than £50,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	2021 No	2020 No
Costs of activities in furtherance of charity's objects	4	4

The directors and charity trustees received no remuneration from the company during the current or previous years, nor were any expenses reimbursed to them in either year.

8. TAXATION

The charitable company is exempt from corporation tax on its charitable activities.

9. TANGIBLE FIXED ASSETS

	Leasehold Property £	Fixtures & Fittings £	Total £
COST:			
At 1 April 2020	311,560	70,210	381,770
Additions	-	-	-
At 31 March 2021	311,560	70,210	381,770
DEPRECIATION:			
At 1 April 2020	108,851	35,223	144,074
Charge for year	6,231	5,248	11,479
At 31 March 2021	115,082	40,471	155,553
NET BOOK VALUES:			
At 31 March 2021	196,478	29,739	226,217
At 31 March 2020	202,709	34,987	237,696

The net book value represents tangible fixed assets used for direct charitable purposes.

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade debtors	4,315	4,250
Prepayments	150	-
	4,465	4,250

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Bank overdraft	-	-
Social security and other taxes	191	-
Sundry creditors and accruals	800	800
Rents received in advance	5,698	3,153
Grants received in advance	3,000	-
	9,689	3,953

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2021	2020
	£	£
Liverpool City Council	40,000	40,000
Amounts falling due in more than five years:		
Repayable otherwise than by instalments		
Liverpool City Council	40,000	40,000

The loan from Liverpool City Council will only fall due for repayment in the event that the company ceases to operate as a community resource centre. The directors do not anticipate that this will occur for the foreseeable future.

No interest is chargeable on this loan.

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds	Designated Funds	Restricted Funds	Total Funds
	£	£	£	£
Current assets	17,384	-	22,081	39,465
Current liabilities	(6,689)	-	(3,000)	(9,689)
Net current assets (free reserves)	10,695	-	19,081	29,776
Tangible fixed assets	69,234	131,686	25,297	226,217
Long term liabilities	(40,000)	-	-	(40,000)
Total net assets at 31 March 2021	39,929	137,917	44,378	215,993

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Independent Examiner's Report to the Trustees of Dingle Multi Agency Centre Limited

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

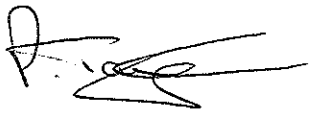
Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
  (a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  (b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Name:	P Taylor
Relevant professional qualification or body:	ACIE
Address:	74 Brook Vale Waterloo Liverpool L22 3YB
Date:	18 November 2021

Dingle Multi Agency Centre Limited
(Company limited by guarantee and not having share capital)

Income and Expenditure Account
for the Year Ended 31 March 2021

	2021		2020	
	£	£	£	£
Income:				
Donations received	100		-	
Lease/licence fee income	54,234		80 761	
		54,334		80,761
Other income:				
Grants received		58,790		68,211
		113,124		148,972
Administration costs:				
Wages	34,388		33,452	
Pensions	395		348	
Telephone	889		1,222	
Internet	192		205	
Postages, printing and stationery	388		626	
Travelling and volunteer expenses	-		185	
Repairs and maintenance	8,304		5,951	
Equipment rental	-		-	
Pest control	227		570	
Cleaning	1,416		2,052	
Sundry expenses	-		676	
Accountancy	800		800	
Professional fees	1,200		-	
Project costs (inc covid related costs)	14,346		11,374	
Management fees	22,650		20,063	
		85,195		77,524
Establishment costs:				
Rates and water	2,326		2,046	
Insurance	3,781		3,701	
Light and heat	9,008		11,247	
		15,115		16,994
Finance costs:				
Bank charges	266		493	
Bank interest	-		-	
		266		493
Depreciation:				
Leasehold property	6,231		6,231	
Fixtures and fittings	5,248		6,174	
		11,479		12,405
NET INCOME/(EXPENDITURE)		£ 1,069		£ 41,556

This page does not form part of the statutory financial statements