

ANNUAL REPORT & ACCOUNTS

2024-25



**SUPPORTING PEOPLE WITH LEARNING
DISABILITIES IN NOTTINGHAMSHIRE**



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Our cover photo features Pat and Lorraine on a Reach holiday. You can read more about Pat's story on page 33.



ABOUT REACH



WHO WE ARE & WHAT WE DO

Reach Learning Disability ('Reach') enables people with learning disabilities in Nottinghamshire, and their family carers, to achieve a good life in the community.

Founded in 1999 as Southwell Care Project by parents concerned about the lack of local services, we now support 250 people with learning disabilities each week across the county.

DAY SERVICES

We offer engaging opportunities for lifelong learning and self-development at five centres: Reach Mansfield, Reach Newark, Reach Southwell, and our two horticultural centres – Flower Pod Southwell and Flower Pod Newark. Activities include 70 weekly courses, evening socials, supported holidays, and day trips.

PROJECTS & PARTICIPATION – A GOOD LIFE IN THE COMMUNITY

With grant funding, we deliver high-impact activities to transform lives, for example:

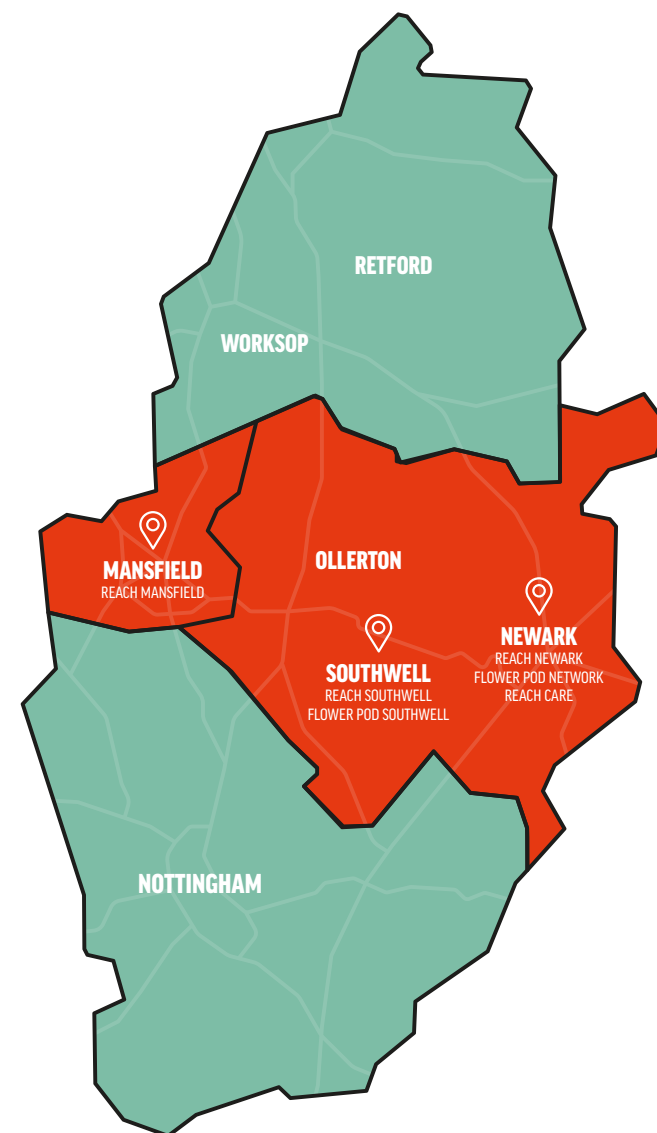
- **All Part of Change** – amplifying voices and strengthening volunteering to build cohesive communities and tackle barriers to health and inclusion.
- **Building Brighter Futures** – helping families and individuals plan for quality care and housing, boost household income, and find peer-led solutions. See page 39 for more information about our support for family carers.

ACCOMMODATION SOLUTIONS

In 2023, we opened our first purpose-built supported living home for 12 people in Southwell and now own two bungalows in Newark for four tenants.

REACH LEARNING DISABILITY CARE CIC ('REACH CARE')

Since 2011, Reach Care has provided high-quality one-to-one care. Rated Outstanding by the Care Quality Commission (CQC) since 2018, Reach Care supports over 40 individuals a week in supported living settings, family homes, and the community. Reach Care is separately managed by a Board of Directors.



WHERE WE WORK

All of our services are available to people with learning disabilities and their families across Nottinghamshire. Through projects, co-production and partnerships, our impact is felt county-wide and beyond.



CHAIR'S REPORT

In 2024-25, our relationship with our local communities has once again been critical to realising our vision and securing our future. Our progress towards this vision of a community where people with learning disabilities can participate and lead rich, rewarding lives is highlighted in the stories you will read throughout this Annual Report.

In our Strategy for Sustainable Social Change, we set out to achieve steady growth in Reach Care and supported living accommodations – our more sustainable services. In 2024-25, we purchased another bungalow in Newark, whilst Reach Care successfully increased the care support we delivered by 6,000 hours. This growth helps support the critical work of our day services and the special projects which change lives.

We pride ourselves on being an organisation where the Board and the Senior Leadership Team work well together. We recognise that as we grow, we must remain agile and be quick to react to the external environment. We have again proven that we make decisions effectively and quickly when faced with unexpected threats or opportunities, as demonstrated by our swift response to secure the purchase of our Day Centre and Head Office building in Southwell recently.

Fundraising for the organisation is the responsibility of us all. To this end our Chief Executive, Steve Shatwell and I undertook personal fundraising endeavours. As with everything he does, Steve pushed himself to achieve the extra-ordinary. His epic 10k swim around the Isles of Scilly put my 100k bike ride into perspective. We are thankful to many other staff members and volunteers who have undertaken fundraising ventures of their own.

We remain ambitious to expand to support the growing population of people with learning disabilities in our county, and we must manage

that growth in an increasingly complex regulatory landscape. We will rise to these challenges and will do so whilst continuing to deliver high quality, person-centred services to people with learning disabilities.

I would like to extend my thanks to Pati Colman for 15 years of dedicated service as a Trustee. Her compassion and commitment are deeply appreciated, particularly in recent years for her support of our Voice & Participation Group. She will be greatly missed, and I wish her all the best.

I thank all my fellow Trustees for another year of unwavering support, and Steve Shatwell, who continues to lead with passion, commitment and dedication. I would especially like to thank Catherine Shatwell, who retired in March after 17 years of volunteering and working for Reach. Catherine has made an exceptional contribution to the lives of the individuals and families she has supported through the toughest of times. I know she will continue to be an important member of the Reach family, even in retirement.

As ever, I wish to offer my thanks to our dedicated staff and volunteers for their hard work, commitment and passion.



Rachel Lannon
Chair



CHIEF EXECUTIVE'S REPORT

2024-25 was a year of both opportunity and challenge.

In June 2024, we bought our second bungalow in Newark, now home to Sarah and Jenny. After years of waiting, they are finally in a place they love. You will find their story on page 50 of this report.

The year marked the completion of our All Part of Life project, which helped us grow volunteering and support more adults with learning disabilities to volunteer in Reach and the community. We are delighted that The National Lottery Community Fund is backing our next phase – All Part of Change – to develop this work over five years. This will include further enabling adults with learning disabilities and carers to have their voice heard and participate more fully in community life. See page 41 for more information.

During the year we also sadly lost two very special people to Reach. Dave Frearson, one of my first appointments when we set up Reach Care in 2012, took a leap of faith joining a start-up. He became Reach through and through, always upholding our values and supporting everything we did. Trevor Gatie, Trustee and Treasurer for 10 years, gave me unwavering support in our early days and was someone I leaned on in uncertain times. Both became dear friends and made lasting contributions to this wonderful organisation. We will miss them deeply.

Towards the end of 2024 an opportunity arose to buy the building we lease for our Southwell Day Centre and Head Office. We launched our 'Amazing Days' appeal in April 2025, raising £100,000 from our local community which, combined with generous grants from Trusts and Foundations, achieved our £250,000 fundraising target. Together with an affordable loan, we were able to realise our dream of owning our Day Centre and office building outright, safeguarding it for future generations.

I am very proud that, despite forecasting a £73,602 deficit, we ended the year with a small unrestricted surplus of £16,496. This turnaround reflects our strong financial management, diverse income generation and careful cost control. Our Finance Director's report on page 52 provides more detail.

The increase in Employer National Insurance contributions added pressure to an already stretched sector. Like many local authorities, our commissioners could not meet the extra costs, which will mean further strain on staff salaries in 2025-26. We continue to advocate for fairer pay in social care.

We also planned a major restructure of our Reach Care CIC during the year, introducing new roles to strengthen our skilled management team and prepare for future growth. These changes will help ensure our staff have clear career paths within our organisation.

Undoubtedly, challenges and opportunities will continue to present, but with our skilled, experienced and flexible team of colleagues, volunteers and supporters, I am confident Reach will keep growing and supporting more people with learning disabilities across Nottinghamshire.

My deepest thanks to everyone who helps Reach make a difference every day.



Steve Shatwell
Chief Executive



ABOUT THE PEOPLE WE SUPPORT

WHAT IS A LEARNING DISABILITY?

“A learning disability is a reduced intellectual ability, usually identified soon after birth or in the early years, and will last a person's whole life. Many people with a learning disability, such as people with Down syndrome, may find everyday activities challenging – for example household tasks, socialising or managing money. Other people with a learning disability need to be fully supported in all areas of their life, including communicating, personal care, and staying safe.

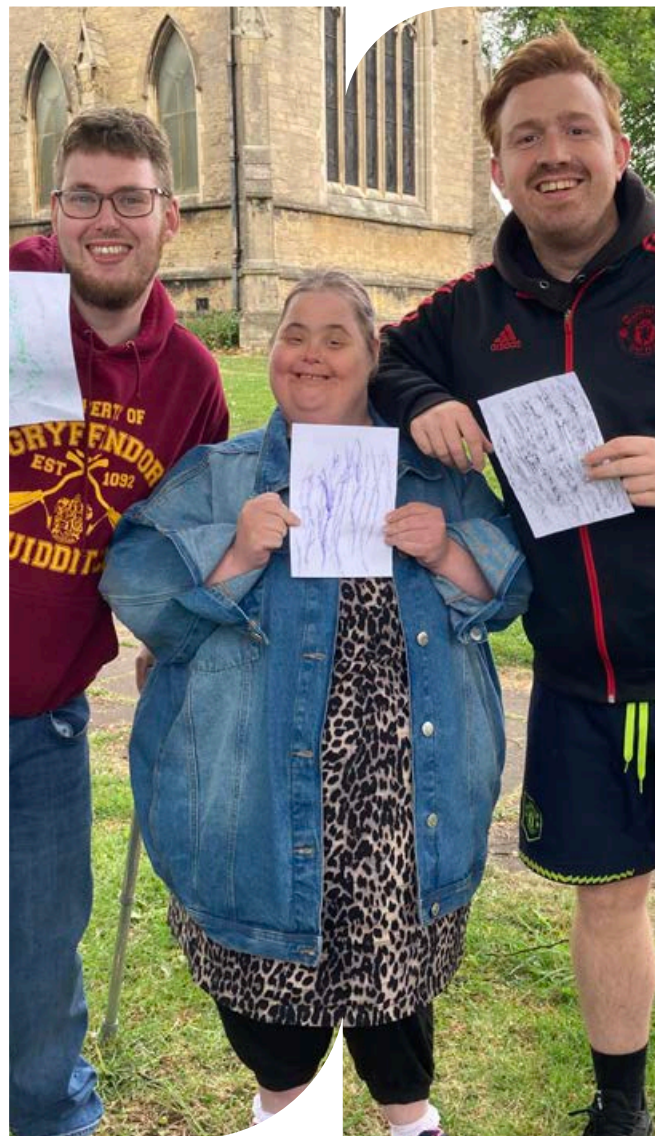
They are likely to take longer to learn and need support to develop new skills, understand information or interact with other people.

People with a learning disability may also have a learning difficulty (such as dyslexia) or be neurodivergent (such as having ADHD or being autistic).

Although a learning disability is permanent, many people can develop new skills throughout their lives. And, of course, societies and communities can change to be more inclusive. With the right support and an inclusive community, people with a learning disability can thrive.”

Mencap website - 2025

Someone with a learning disability may also have a physical disability.



The number of adults with learning disabilities in Nottinghamshire is projected to grow from 15,227 in 2017 to 16,660 by 2035. In 2025, nearly 5,000 of these individuals are over 65.

For many of the people we support (clients), the risk of poor outcomes is compounded by a complex mix of personal, socio-economic and health inequalities. Our desk research shows that nationally:

- 42% of deaths among people with learning disabilities were deemed “avoidable,” compared to 22% in the general population in 2022.
- The prevalence of diabetes among people with learning disabilities is believed to be around 10% - nearly double the rate of the general population.
- People with learning disabilities are seven times more likely to experience chronic loneliness than non-disabled individuals, which can have serious long-term health implications.

Through evaluations of our projects and courses, alongside our 2023 'Reach for our Future' survey we found that:

- Financial exclusion affects many of the people we support. Some people are extremely economically disadvantaged – 30% of Reach clients live in the top 10% and 20% most deprived areas in the country.
- People in Southwell face additional challenges linked to rural isolation, including limited public transport.

ABOUT THE PEOPLE WE SUPPORT

- 75% of Reach family carers said that their primary concern is the future care and support of their family member with a learning disability.
- Many adults with learning disabilities live at home with parents who are in their seventies and eighties, often without receiving any services or support.
- There is an even higher risk of type 2 diabetes within the communities we serve.
- Isolation and poor health are exacerbated by having to move away from their local community due to limited options for day services, care support, and quality accommodation.
- Many of the people we support lead very sedentary lifestyles, and make poor dietary choices.
- In addition to a learning disability, about 40% of the people we support are autistic, and around 40% have physical disabilities.

The people we support tell us they would like us to do more of what we do, and build in new opportunities for challenge, adventure, learning and socialising, to be supported to lead more independent lives, and to be able to be recognised as active, equal citizens.

We are committed to finding innovative ways to enable people with learning disabilities and their family carers to achieve a better quality of life. Our 2024-29 Strategy outlines how we will do this – please see page 17.

Sources for the above information can be found at reachuk.org/research-sources.



STRUCTURE, GOVERNANCE & MANAGEMENT

COMPANY PARTICULARS



PRINCIPAL AND REGISTERED OFFICE ADDRESS

Reach Learning Disability, Prebend Passage, Southwell, Nottinghamshire, NG25 0JH



AUDITOR

Beeley Hawley & Co Ltd, 44 Nottingham Road, Mansfield Nottinghamshire, NG18 1BL



SOLICITORS

Actons Solicitors, 4-8 Regent Street, Nottingham, NG1 5BQ



REGISTERED COMPANY NUMBER

3724275



CHARITY NUMBER

1076318



WEBSITE

www.reachuk.org

PURPOSES & AIMS

Our charitable object is to provide support and services for people with learning disabilities (including those without a formal diagnosis, those with autism, brain damage and/or whose sensory and communication impairments present a similar barrier to quality of life as living with a learning disability) and their families and carers within a 50-mile radius of Southwell, Nottinghamshire.

STRUCTURE

On 1st April 2014, the Charity's name was officially changed from Southwell Care Project to Reach Learning Disability. The Charity is a company limited by guarantee without a share capital (company number 3724275), and also a registered charity (number 1076318). It is governed by its Memorandum and Articles of Association.

On 3rd May 2011, the Charity set up a wholly owned domiciliary care agency, Reach Learning Disability Care CIC (company number 07619886).



HEAD OFFICE & DELIVERY PREMISES

Offices

Reach Learning Disability's Head Office is Prebend Passage, Southwell, Nottinghamshire, NG25 0JH.

Reach Learning Disability Care CIC – Beacon Centre, Cafferata Way, Newark, NG24 2TN (as of May 2021).

The Charity's day service delivery premises are located at:

Reach Newark

Hawtonville Community Centre, St Mary's Gardens, Newark, NG24 4JQ

Flower Pod Newark

Operates at a site next to Eton Court, Newark, NG24 4JB

Reach Mansfield

St John's Church Hall, St John's Street, Mansfield, NG18 1QH

Reach Southwell

Prebend Passage, Southwell, NG25 0JH

Flower Pod Southwell

Home Farm, Brackenhurst Lane, Southwell, NG25 0QL





1. ABOUT REACH

2. IMPACT REPORT

3. DAY SERVICES
& COURSES

4. PROJECTS &
PARTICIPATION

5. ACCOMMODATION
SOLUTIONS

6. REACH LEARNING
DISABILITY CARE CIC

7. FINANCIAL
REVIEW & ACCOUNTS

8. ACKNOWLEDGEMENTS



STRUCTURE, GOVERNANCE & MANAGEMENT



SUPPORTED LIVING ACCOMMODATION

The Charity holds the freehold title of land and properties on Halloughton Road in Southwell, over which Hillary's Finance hold a mortgaged security charge.

The Charity holds the freehold title of a three-bedroom bungalow in Newark, over which CAF Bank hold a mortgaged security charge.

The Charity holds the freehold title of a three-bedroom bungalow in Newark, over which Hillary's Finance hold a mortgaged security charge.

DELIVERING PUBLIC BENEFIT

The Trustees have due regard to the Charity Commission's public benefit guidance in the course of exercising powers or duties relevant to the guidance. Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the set aims and objectives.

RISK MANAGEMENT

The Trustees have a duty to ensure that appropriate procedures, processes and controls are in place to identify, assess and mitigate against the risks to which the Charity is exposed, including those to provide reasonable assurance against fraud and error.

A Risk Register, which identifies the major operational, strategic and business risks which the Charity faces and the actions to mitigate against them, is maintained. It is reviewed on a regular basis by the Senior Leadership Team and annually by the Council of Management.

All changes to the Risk Register are approved by Trustees. The organisation completes individual operational risk assessments in all areas of its work including provision of services, special projects and fundraising activities. Where risks have been identified, action is taken to minimise them, and insurance cover is arranged where available and considered prudent.

RESERVES

It is the Charity's policy to maintain unrestricted free reserves at a level which provides funds both to cover three months' operating expenditure of the charity and to mitigate against financial risks in its commercial trading operations. The level of reserves is reviewed regularly, considering strategic development plans, financial projections and related cash demands. The Trustees believe that the level of resulting free reserves is adequate and not excessive.

GOVERNANCE

The Company is administered by its Council of Management (the Council), the members of which are Trustees for the purposes of Charity Law and Directors for the purposes of Company Law. The Trustees delegate the day-to-day management of the Charity to the Chief Executive and Senior Leadership Team (see page 15 for further information). The Senior Leadership Team (SLT) report to Trustees on performance against yearly targets at quarterly Trustee meetings. These meetings are supplemented by focused meetings for all Trustees in areas such as finance and strategy. Designated Trustees and SLT members carry out additional strategic planning, succession planning and audit reviews. A Trustee participates in Voice and Participation Group sessions (see page 43 for more information). Organisational aims and objectives are reviewed regularly by Trustees and the SLT, incorporating feedback from the people we support, staff, family carers, volunteers and professional contacts, and are subject to continuous informal review throughout the year.

The Board has 85% attendance at Council meetings. The Charity ensures the membership of the Council comprises a good mix of the skills required to steer the organisation together with an adequate



STRUCTURE, GOVERNANCE & MANAGEMENT

representation of family carers. Two of the Charity's Trustees have been on the Council for more than nine years.

The Council of Management seeks to ensure that the needs of people with learning disabilities are appropriately reflected through the diversity and competencies of the Trustee body. The Council considers that an appropriate spread of characteristics and skills are currently represented within the trustee body. The Council recruited one new Trustee this year who was elected at the May 2025 Board meeting. All members of the Council provide a list of their skills upon appointment, which are utilised appropriately to support the achievement of the charitable objectives. The recruitment process is overseen by the Chair of Trustees and the SLT. All Trustees go through a thorough induction process including ensuring their understanding of their statutory responsibilities. They participate in ongoing training relevant to the Charity's work including safeguarding and fundraising. Directors of the wholly owned subsidiary company, Reach Learning Disability Care CIC meet four times a year.

REMUNERATION

The Chief Executive's salary is reviewed annually by the Chair who makes proposals for the Council to agree. In doing so, information is drawn from the Association of Chief Executives of Voluntary Organisations' (ACEVO) pay survey which analyses by charity income, number of employees, sector and whether it is local, regional or national. The general percentage increase awarded to the staff is also considered. The positioning of senior management remuneration is delegated to the Chief Executive and reported to the Council annually.



DIRECTORS' RESPONSIBILITIES

Company and Charity Law requires the Council to prepare statements for each financial period, which give a true and fair state of the affairs of the company and of the profit or loss of the company for that period.

In preparing those financial statements, the Council is required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities Statement of Recommended Practice (SORP)
- Make judgements and estimates that are reasonable and prudent
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Council is responsible for keeping proper accounting records which disclose at any time the financial position of the Company and its subsidiary and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Council is also responsible for safeguarding the assets of the charitable company and of the group and hence for taking reasonable steps for the prevention and detections of fraud and other irregularities.

Signed on behalf of the Council.

A handwritten signature in black ink that reads "R Lannon".

Rachel Lannon
Chair

LEADERSHIP TEAM: TRUSTEES

TRUSTEES



RACHEL LANNON

Chair of Trustees
Reach Care Director

Independent Corporate Business Consultant and Trainer with extensive experience of supporting multinational companies and statutory bodies to improve capabilities and capacity. Former Global Procurement and Operations Manager at the Eastman Kodak Company. Former Justice of the Peace.



NICK TURNER

Deputy Chair of Trustees
Audit Committee

Retired local businessman. Member of Southwell & District Lions Club. Property and Maintenance Co-ordinator at Southwell Minster. Late brother-in-law, Andrew, had Down syndrome.



BOB GARDNER

Head of Audit Committee

Retired Chartered Accountant. Most of career spent with three UK public companies in senior roles in finance, business development and general management. Father of a daughter who had profound and multiple disabilities.



JOHN PEACOCK

Reach Care Director
Audit Committee

Retired Partner of intellectual property law firm Potter Clarkson, where he specialised in trade mark law. Previous positions include 'in-house' at BT and the branding consultancy Interbrand. Sits as a Magistrate in Nottingham and Mansfield.

LEADERSHIP TEAM: TRUSTEES

TRUSTEES



JULIE PAYNE

Founder member of Westgate Group. 20-year foster carer. Former chair roles at local school and Family Care adoption panel. Parent of three sons, one with a physical disability. Adoptive parent to two disabled daughters and "mum" to S, who also has disabilities.



PAUL EVANS

Director of Youth & Education at St John Ambulance. Strong background in voluntary sector leadership, education, youth services, homelessness and mental health. Fellow of the Royal Society of Arts and full member of the Chartered Management Institute.



RICHARD WHALL

Appointed 12th May 2025

Operational and general management in food, pharmaceutical and cosmetics working for Boots, Premier Foods, Princes and Novartis. Led the establishment of the National Pandemic Laboratory during the Covid-19 pandemic. Held various trustee roles and loves to use his know-how and energy to help those facing difficult life challenges.



PATI COLMAN

**Voice & Participation Group Volunteer
Resigned 10th November 2025**

Former Complaints Manager, Adult Social Care. Chair of the Westgate Group for people with disabilities and their families.



MARK BRAMBLE

Served in electronics and telecommunications in the Royal Air Force in the UK and overseas. Corporate IT experience with Perot Systems, Powergen, Eon, HP and Boots. Many decades' experience of voluntary work for charities and civic organisations. Father of a son with learning disabilities.



ADRIAN HARTLEY

**Reach Care Director
Voice & Participation Group Volunteer**

Father of a son with complex needs. 'Expert by Experience' working with CQC Inspectors. Co-chair of Carers Space Notts, a carers forum in Nottinghamshire. Member of the Learning Disabilities and Autism Physical Health Steering Group Nottingham and Nottinghamshire Integrated Care System (ICS) (LeDeR). Member of the Supporting People Well Steering Group (a sub-group of CQC Supported Living Coalition).



LEADERSHIP TEAM: PAID OFFICERS

PAID OFFICERS – SENIOR LEADERSHIP TEAM



STEVE SHATWELL

**Chief Executive
Reach Care Director**

Responsible for the development and delivery of the strategy, and managing the overall operations of the Charity. More than 20 years' experience in the financial services sector. Brother and family carer to Richard, who had Down syndrome. Proud to have led the organisation for 18 years, extending our reach to over 250 individuals and their families.



JULIA SANDHU MCIOF (DIP)

Fundraising Director

Leads the Fundraising and Communications team. Prior to joining Reach in 2012, worked in diverse fundraising roles, including for two national learning disability charities. Track record includes securing major grants for best practice projects that tackle causes of exclusion.



LEADERSHIP TEAM: PAID OFFICERS

PAID OFFICERS – SENIOR LEADERSHIP TEAM



SHARON CARD

Finance Director

Leads the organisation-wide budgeting and cashflow management, supports strategic planning through financial modelling, and delivers management accounts and forecasts. Brings 17 years of project management experience in blue-chip companies, contributing to major initiatives including our Southwell accommodation build.



DANI NOQUET

Reach Care Registered Care Manager/Client Services Director

Ensures that the care and support delivered by Reach Care is high quality and person-centred. Legal obligation to ensure services are delivered safely as set out by the Care Quality Commission (CQC). Registered Care Manager since 2017. Diploma for Practice Leader in Positive Behaviour Support. Proud to have been invited to join the Senior Leadership Team in July 2025.



OUR 2024-29 STRATEGY FOR SUSTAINABLE SOCIAL CHANGE

Our 2024-29 Strategy has been developed with input from people with learning disabilities, families, volunteers and staff. Views have been gathered through evaluation of activities, forums and discussions, and from our December 2023 'Reach for our Future' survey. Our ambition is to achieve carefully managed growth, without compromising on quality.



OUR VISION

A community where people with learning disabilities can make a good future for themselves – a safe, healthy and happy life filled with purpose, achievement, opportunity and friendship.



OUR MISSION

We work to achieve an enduring and positive impact by supporting all those who place their trust in us – people with learning disabilities, their families and carers. To accomplish this, we will bring together the support of extraordinary people in our community and the imagination, skills, commitment of our team.



OUR VALUES

- Everything we do should inspire **trust** and confidence
- We all need to feel **safe**, encouraged and valued
- Everyone has the right to **aspire**
- Understanding **individual needs** takes time and care
- We all have the right to share in the **life of the community**
- The voices of people with learning disabilities and their families **must** be heard
- Our commitment to **high standards** must underpin all that we do.

BARRIERS TO A BETTER QUALITY OF LIFE

- High risk of avoidable poor health
- Loneliness and social isolation
- Poverty
- Misunderstanding and discrimination
- Lack of quality support and accommodation – many living with older family carers with no support
- Low skills and confidence
- Limited opportunities for independence.

OUR OFFER TO IMPROVE QUALITY OF LIFE

- Five day centres with 70+ weekly courses
- Social events, holidays, and day trips
- Tailored support for family carers
- Projects to tackle barriers to inclusion, partnership with people with learning disabilities and carers
- Accommodation solutions and planning help
- CQC-rated 'Outstanding' one-to-one care support.

DIFFERENCE MADE BY 2029

- More people with learning disabilities will lead happier, healthier, more independent lives
- More family carers will feel less anxious about the future
- Enhanced quality of delivery through input from people with lived experience, and improved infrastructure
- Increased organisational capacity and sustainability.

You can read more about the difference we make in our Impact Report on page 23.



AMBITIONS FOR GROWTH AND IMPACT

- Doing what we do best and more of it
- Expand day service sessions and course diversity
- Increase socials, holidays, and day trips
- Expand support for family carers
- Increase co-production and participatory initiatives
- Roll out Positive Behaviour Support approaches
- Form new partnerships to support our strategy
- Increase weekly care support hours
- Further develop sustainable income streams.





CRITICAL TO OUR SUCCESS

- Diversified income streams and fundraising efforts
- Strong community connections and partnerships
- Knowledgeable, trained, motivated staff
- Clear communication of our impact
- New investment in capacity to deliver new supported living options and best practices
- Accessible, cost-efficient, and energy-efficient premises
- Sustainable organisational infrastructure (such as digital systems and staff wellbeing, resilience and development)
- Policies that reflect regulatory change, align with our organisational culture and strategic priorities (such as Equality, Diversity & Inclusion, Information Management and Environment).



WHAT DOES SUCCESS LOOK LIKE?

- High satisfaction levels in stakeholder evaluations. Quantitative and qualitative data shows quality of life improvements.
- High attendance and engagement in services
- High scoring tenders, applications, quality audits and/or positive feedback on funded project reports
- Outstanding rating from the Care Quality Commission (Reach Care)
- Recognition for quality supported living environments
- Strategies shaped by those with lived experience
- Awards for service delivery and innovation. Trusted Standard Level 1 certification
- Recognition as a top employer in adult social care. Investors in People Platinum Award
- Increased income and engagement through fundraising and communication activities.



FUNDRAISING STATEMENT

OVERVIEW

In 2024/25, it cost the charity £3,813,976 to deliver vital services to people with learning disabilities. £3,607,398 of this came from charitable activities, including personal budgets, commissioning, property rental, contracts, and business grants. The remainder was raised through grants and donations.

Our fundraising and communications are led by a full-time Fundraising Director, supported by two part-time Fundraising Officers. We also engage freelance specialists for specific projects as needed.

Examples of Achievements

- In the final quarter, we responded swiftly to the emerging need to raise funds for the purchase of our Southwell property, home to our Southwell day services and head office.
- Secured our second five-year grant from The National Lottery Community Fund to expand volunteering and voice work across the organisation (see page 41 - 42)
- Honoured to be chosen by Southwell & District Lions Club as the beneficiary of their Carols for Everyone concert at Southwell Minster
- Chief Executive Steve Shatwell and Transitions Co-ordinator Beverley Rayner completed the demanding Tresco Swim, raising £5,000
- Our busy Christmas fundraising week saw us raise over £66,000 for the Let's Move project, tackling the high risk of avoidable poor health among adults with learning disabilities. New supporters

included Goosedale Events Venue, who raised £13,600 through their 2024 Diwali event with matched funding

- Continued to benefit from our long-standing relationship with the Viking Challenge organisers
- Targeted engagement at district and county levels helped expand our networks and raise awareness of the people we support
- An increase in regular givers following our 25th Anniversary Service shows that our efforts to increase income from individual donors continue to gather momentum. During the year we received one legacy of £5,000
- Submitted successful tenders for Multi Provider Framework Agreement for Care, Support and Enablement and Inspire Learning adult education courses
- 25th Anniversary Service at Southwell Minster in May 2024 was a resounding success, strengthening relationships with both long-standing and new supporters
- Featured again on BBC Radio, BBC East Midlands, and other local broadcasters. We also thank local newspaper editors for their continued support through regular coverage.

Challenges

- The fundraising landscape remains exceptionally challenging. Diversifying voluntary income continues to be central to our strategy.

- We work to show supporters how their contributions empower us to deliver transformative, grassroots impact – reaching some of the ‘easiest to ignore’ people in society.
- With commissioning changes linked to the new East Midlands Combined County Authority on the horizon, building partnerships and networks is essential to raise awareness of the needs and rights of people with learning disabilities and their families.
- Commissioned services income is allocated to delivery, leaving limited scope for capacity building, innovation (such as our Voice & Participation group), volunteer support, coordinating activities like holidays and socials, or maintaining vital family carers support. That’s why voluntary income remains central to achieving our mission.

WHY WE FUNDRAISE

Fundraising enables us to:

- Bridge the £500,000 shortfall between commissioned income and the real cost of our services
- Empower people with learning disabilities, families, and partners to tackle barriers, challenge stigma, and influence services and decisions
- Maintain and improve our five centres and ensure our infrastructure is fit for purpose
- Provide wellbeing activities like holidays, socials, and day trips
- Support people with little or no funding or access to entitlements



FUNDRAISING STATEMENT



- Reach more adults and carers across Nottinghamshire, including older individuals and families struggling alone, often unknown to services
- Stay resilient as needs change in a tough social care and economic climate
- Build networks and partnerships that extend our reach and impact.

Fundraising Regulation and Monitoring

We actively monitor changes in fundraising, tax, and data protection law – including HMRC's revised guidance on tainted donations and the new Data (Use and Access) Act 2025 – and update our policies, training, and systems to ensure continued compliance, transparency, and public trust in all our fundraising activities. Our approach includes:

- Registration with the Fundraising Regulator, payment of the Fundraising Levy, and full adherence to the Fundraising Code of Practice
- Compliance with data protection regulations, supported by a specialist database to manage supporter data securely
- Clear supporter privacy notices available online, in print, and from the Fundraising Team, with tailored versions for specific activities
- A policy of never selling or swapping supporter data
- Clear guidance for supporters on how to update communication preferences at any time

- Regular updates on fundraising performance at quarterly Board meetings and on request
- Inductions, meetings, email updates, and training for Trustees, staff, and volunteers on fundraising policies and procedures
- Ongoing training and professional development for fundraising staff, based on supervision and appraisal
- An Ethical Fundraising Policy that includes our approach to protecting vulnerable people, including Reach clients who want to participate in fundraising
- A Fundraising Complaints Policy outlining how to raise concerns – with no complaints received in 2024/25
- Safeguards in place with partners and commercial participators, including proportionate service level agreements or contracts
- Monitoring and responding to changes in legislation and regulatory guidance, including data protection and fundraising standards, and transparency around appeals.

LOOKING AHEAD TO 2025/26

We aim to:

- Secure revenue and small capital grants to meet our budget and support our organisational strategy
- Introduce a new three-year grant-maker strategy to improve the efficacy of applications and grants secured, shaped by those with lived experience of learning disability



FUNDRAISING STATEMENT

- Submit high-scoring tenders to commissioning bodies
- Grow unrestricted income, focusing on individual giving while sustaining strong community and corporate networks, and building on connections made through recent appeals
- Undertake a cross-organisation communications audit to prepare for our first full communications strategy that boosts engagement and demonstrates impact
- Update fundraising and communications policies, procedures and training to reflect changes in the Fundraising Regulations and other relevant legislation
- Develop a new individual supporter journey to improve engagement and retention across all giving capacities, increasing regular gifts, major gifts, celebration, in memoriam and legacy giving
- Continue building a skilled and professional team.

We are a fundraising organisation rather than an organisation with fundraisers. Staff, Trustees, volunteers, people with learning disabilities, families, local and national grantmakers, community groups, and businesses all contribute – through grants, donations, events, volunteering, or sharing personal impact stories. We are grateful to everyone who has supported us in the past year, including those who helped us swiftly launch our 'Amazing Days' appeal in response to the once in a lifetime opportunity to purchase our Southwell property.



JULIA SANDHU

MCIOF(Dip)

Fundraising Director

Julia.sandhu@reachuk.org



Connect with
Julia on LinkedIn



PARTNER STORY

NOTTINGHAMSHIRE COUNTY COUNCIL LOCAL COMMUNITIES FUND TEAM

Nottinghamshire County Council (NCC) grants helped the charity get established when we started life as Southwell Care Project. Flexible funding from NCC community grant schemes has played a pivotal role in our development ever since.

Today, **NCC's Local Communities Fund** continues to help us adapt to the changing and growing needs of people with learning disabilities across Nottinghamshire. A four-year grant for our Future Forwards project is enabling our Centre Managers to reach new clients and families, diversify our activity timetable to reflect evolving needs, and prepare for rising demand. It has also given staff the time and space to plan strategically, share best practice, and introduce more efficient ways of working.

We also hold two smaller NCC grants: one supporting our work with family carers, and another – through the Mental Wellbeing Small Grant scheme – is enabling us to pilot Cook and Grow, a creative gardening project to address the risk of poor mental health facing a group of men with learning disabilities.

“We’re incredibly grateful to Nottinghamshire County Council for their community grants schemes over the years,” said Steve Shatwell, Chief Executive. “Their flexible funding has helped us build strong community networks, recruit and support volunteers, to innovate and lever in further funding.”



Nottinghamshire County Council's Cabinet Member for Communities and Public Health, Councillor Dawn Justice, praised the work of Reach. She said,

“The voluntary sector does such vital work to improve the lives and well-being of our residents. This is why it's so important they get our support, whether its via our funding schemes or getting expert advice and guidance thanks to our online and in-person funding workshops.

“Organisations like Reach really do help our communities thrive - especially those people who are isolated and often hard-to-reach.”

Funded by



**Nottinghamshire
County Council**



IMPACT REPORT



THE DIFFERENCE WE MAKE – A SNAPSHOT

Being able to measure, understand and communicate the difference we make for people with learning disabilities is very important to us. However, this can be challenging because many people stay with us for life and will face many changes in their health, wellbeing and living environment, and goals can be different for each individual at different times of their life.

Our person centred approach means that people can continue to progress in ways that are meaningful to them.

Specifically, we are looking to measure how we deliver against our aim to support people with learning disabilities to live happier, healthier lives in their community.

So we've introduced this new 'Impact Report' within our Annual Report which includes an in-depth case study, examples of our impact across all aspects of our work, and ways we respond to feedback. We still have work to do to be able to truly measure our impact, but we have made significant progress towards this in the last year in two ways:

- Firstly, with the help of an expert volunteer, we calculate the social value of our community volunteering to be towards £400,000 annually.
- Secondly, we have planned to pilot effective ways to capture and measure the impact of our activities to address health inequalities.

Understanding our impact better helps us to identify opportunities within our work in which we could support people with learning disabilities to live happier, healthier lives in their community.

RESPONDING TO FEEDBACK

Feedback from consultation and evaluation with people who access support from Reach helps scope our activities.

THE PEOPLE WE SUPPORT SAID:

- "We would like to learn about independent travel."
- "We want to go on more nature walks and visit places."

REACH DID:

- Ensured courses to explore the community incorporate planning and travelling by public transport
- Started and strengthened our 'Out and About' sessions
- Two staff members became trained Walk Leaders
- Secured funding to support the above activities.

THE PEOPLE WE SUPPORT SAID:

- "We want to be more independent."

REACH DID:

- Strengthened holistic person-centred planning processes that support people to achieve their goals.

THE PEOPLE WE SUPPORT SAID:

- "We would like to do more woodwork and use power tools."

REACH DID:

- Delivered targeted sessions on how to safely use power tools such as using a jigsaw to cut wood picture frames
- Ran a volunteer-led project to develop a new woodworking area at Flower Pod Newark
- Incorporated woodwork into other courses and projects
- Sought funding for adaptive tools.



THE DIFFERENCE WE MAKE – A SNAPSHOT

CARERS SAID:

- “We want support for carers to continue and would like more group workshops to help plan for the future”.

REACH DID:

- Appointed new Carers Manager to continue delivering this vital work
- Developed programme of activities responding to interest including workshops about Contribution to Care and Disability Related Expenditure, planning for the future and health topics
- Planned to do more outreach work to support more family carers.

VOLUNTEERS SAID:

- “We want more opportunities for face-to-face training”

REACH DID:

- Adapted Safeguarding training to face-to-face delivery
- Invited volunteers to attend training on how to support people with learning disabilities.

VOLUNTEERS SAID:

- “We’d like better communication”

REACH DID:

- Funding secured to enhance volunteer support, including dedicated staff time to improve communication and connection.

VOICE & PARTICIPATION (V&P) GROUP MEMBERS SAID:

- “We want to actively recruit more members to the group.”

REACH DID:

- Funding secured
- V&P group supported to hold information sessions
- Recruited and trained 10 new group members.



THE DIFFERENCE WE MAKE – A SNAPSHOT

QUOTES

“There is no better place to meet the most amazing people – I love it!”

Anna, community volunteer

“I enjoyed learning about my health today and I didn’t know about the Hospital Passport. I think I can be better at knowing about my own health!”

Health Project Participant

“Hayley (Tutor) gets us to try new things and encourages us, we make lots of our own choices which I like ... we learnt about primary and secondary sources and I find I have been thinking about them when I see things either in real life or on TV”.

Sara, Educational Fun Learner

“Having mastered the technique to use equipment he had not used before, Tom successfully achieved his goal to clearly and concisely explain to other clients how to safely use the mower and strimmer at Flower Pod.”

Nicola, Flower Pod Southwell Centre Manager

99%

OF LEARNERS ENJOYED THEIR COURSE

100%

SAID THEY FELT THEY RECEIVED THE HELP THEY NEEDED

99%

SAID THEY FELT SAFE

89%

FELT THEY HAD INCREASED IN CONFIDENCE THROUGH THE COURSE

Data taken from self-assessments for our Inspire Learning contract, Spring Term 2024/25, based on evaluations from 164 Learners

REACH IN NUMBERS



600

PEOPLE BENEFITTED*



1074

AVERAGE WEEKLY DAY SERVICE HOURS



1686

AVERAGE WEEKLY CARE HOURS



70

WEEKLY COURSES



361

PEOPLE ENGAGED IN ACTIVITIES PROMOTING HEALTHIER LIFESTYLE CHOICES



367

PEOPLE ENGAGED IN ACTIVITIES TO DEVELOP SKILLS FOR INDEPENDENCE



268

PEOPLE WITH LEARNING DISABILITIES SUPPORTED WEEKLY



33

NEW PEOPLE ACCESSED REACH DAY SERVICES IN 2024-25



16

PEOPLE IN REACH SUPPORTED LIVING ACCOMMODATION

*includes people accessing Reach day services, volunteers, carers, people participating in best practice projects, people attending taster sessions and outreach work.



ISOBEL'S STORY

Isobel's journey with Reach began when she joined as a volunteer and member of the Voice & Participation Group. She brought with her a unique set of strengths – politeness, punctuality, a strong visual memory, and a deep respect for structure. At the same time, she faced challenges including low self-esteem, difficulty with social interactions, and a lack of confidence in unfamiliar situations.

Her first Reach project focused on internet exploitation, where she and her peers visited schools to educate others about online safety. "This helped them to understand more," Isobel explained, "as we knew first-hand what it's like to navigate the internet with learning disabilities." This early experience laid the foundation for her growing confidence and sense of purpose.

Even during the pandemic, Isobel remained engaged, continuing her work through online meetings. "We carried on through and after Covid using online meetings, increasing our understanding and reaching more people," she said. These virtual sessions helped her build resilience and expand her communication skills.

Over the past year, Isobel has transformed into a confident, articulate, and passionate advocate – not only for herself but for others with learning disabilities and autism. Her involvement in Reach has opened doors to opportunities she once found overwhelming. She now speaks proudly about her work to friends, family, and professionals, and actively contributes to training sessions, interview panels, and peer support.

Her creative talents have also flourished. Isobel has used skills learned at college to assist professionals from Crocodile (filmmakers) during filming and photography sessions. "Reach always include me and ask if I can assist," she said. "This also helps the clients at Reach because they know me and are more comfortable with me behind the camera lens." Crocodile has been so impressed that they plan to include Isobel

Reflecting on her journey, Isobel said:

"I am proud of being able to train others to do what we do in the mentoring sessions of the Voice and Participation group, and I want to carry on helping people with learning difficulties and people who work with them to understand and be better".



in their team for a new project they are planning.

Isobel's confidence has grown to the point where she now allows herself to be filmed and photographed while explaining the importance of Reach's projects – something she couldn't have imagined a year ago. "It's definitely helped my self-esteem to grow," she shared.

She has also played a key role in Reach partnerships with the University of Nottingham, including being a co-applicant on a successful funding bid for the Safe Space Health Cafés project, funded by the National Institute for Health and Care Research. Isobel's role has been to help shape how health information is shared with people with learning disabilities, and included running these sessions, with other co-applicants and the university research team.

In February, Isobel joined other Voice & Participation members in London for a Providers Unite Day of Action, advocating for respect and recognition of social care. She's contributed to best practice initiatives with Nottinghamshire County Council and the NHS, and continues to volunteer weekly, supporting others in computer sessions at a day centre. "My confidence has grown so much I am going to teach a mini project about animation to them this summer," she said.

One standout moment came during a professional video shoot, where the facilitator offered her a future volunteering opportunity – her "dream job." Isobel's response? "I'm saving that in my Memory Core."

Isobel's parents have witnessed a remarkable transformation. "Volunteering at Reach has given Isobel the structure and social interaction she needs. Her self-confidence has grown exponentially. She is becoming a better version of herself because of it."

DAY SERVICES & COURSES



DAY SERVICES & COURSES



VICKIE WARD
Acting Day Service Lead

OUR FIVE DAY SERVICE CENTRES

Walk into any of our five vibrant centres and you'll find people gaining vital life skills and knowledge – while having fun and making new friends.

Together, our centres offer 70 weekly tailored courses, including sports and fitness, healthy cookery, art, gardening, photography, drama, digital skills, and more. Evening socials provide further opportunities to build friendships and independence, while performances, exhibitions, and presentations allow people to showcase their progress to carers and friends.

Our skilled staff tailor activities to suit a wide range of abilities, needs, and aspirations. Each Centre Team is led by an experienced Manager and works closely with colleagues across Reach – including Reach Care, Voice & Participation, Volunteer, and Carers teams, and our Senior Lead Tutor – to ensure people receive the right support at the right time.

Through careful person-centred planning, individuals are supported to work towards their own goals. Courses are designed to build confidence and self-esteem, improve communication, and help people lead more active, healthier, and fulfilling lives – both at home and in the community.

THE DIFFERENCE WE MAKE

We see the impact of our centres every day – in the growing independence and confidence of the people we support. Whether it's moving into new accommodation, joining a community activity, or trying something new like a different food or hobby, each achievement matters.

Over the past year, many of the people we support have achieved incredible things thanks to the dedication of our Centre staff and volunteers. You can read about some of these achievements on pages 28 and 33. Others have made deeply personal progress – whether it's learning to make a sandwich at home, asking for help in a shop, or improving health outcomes that professionals describe as life-changing.

LOOKING AHEAD

The voluntary social care sector faces significant challenges. Rising costs, limited space, and constrained resources affect all our centres. Reach Mansfield, for example, is at full capacity and has no outdoor space.

Despite these barriers, we are determined to ensure our centres remain a vital resource – now and in the future. We are working with partners and networks to address these challenges, but flexible funding is urgently needed to help us grow and meet the evolving needs of our communities.



Reach has been working with Inspire Learning, Nottinghamshire County Council's adult community learning team, for over a decade. Our Inspire Learning courses are shaped by the needs of learners and delivered by qualified, experienced tutors. We are proud to still be working with Inspire Learning – their support helps us to deliver enriching, diverse courses across all five centres.



DAY SERVICES & COURSES



REACH SOUTHWELL

Reach Southwell offers courses and social activities to 40 adults each week. The centre features a large activity room, a well-equipped kitchen, and a peaceful outdoor area. Its central location allows people to explore the town's facilities and feel part of community life. Thanks to the success of our 'Amazing Days' fundraising appeal, we are now the proud owners of our Southwell premises.



FLOWER POD SOUTHWELL

Established in 2012 and located on Nottingham Trent University's (NTU) Brackenhurst campus, we offer therapeutic nature-based activities to 40 clients weekly. The beautiful 1.5 acre site features flower beds, ponds, a large polytunnel, and a straw-bale building with classrooms. NTU staff and students share their expertise and skills with us, enriching client learning experiences.



DAY SERVICES & COURSES



REACH NEWARK

Established in 2009, our largest centre operates from Hawtonville Community Centre, supporting over 100 people each week. The centre's facilities include a large sports hall with stage, classrooms, training kitchen and a small courtyard garden. Regular visits to Newark's local facilities help build community confidence.



FLOWER POD NEWARK

Opened in 2020, Flower Pod Newark provides safe, therapeutic outdoor activities for 40 people with learning disabilities each week. The lovely 2 acre site includes a modular classroom, flower and vegetable beds, ponds, fruit cages, and a small orchard—offering a tranquil environment for learning and relaxation.



REACH MANSFIELD

Established in 2012, Reach Mansfield supports 50 clients weekly with courses that promote independence, healthier lifestyle choices, and stronger social connections. Facilities include a training kitchen, classrooms, and a hall with a stage.

PAT'S STORY

"Before I went to Reach I used to go to another day service once a week and also volunteered a morning a week at a local charity shop. At the day service we played games or whatever you wanted to do, but there was no one to talk to. I liked to help make drinks. I started at Reach Newark and Flower Pod Newark last year. I had more people to talk to and made a lot of friends.

I feel more relaxed now than I've ever done.

At Reach Newark I do singing, boccia and craft. At Flower Pod I do knitting, cooking and gardening. I like being in nature it makes me feel good. I like helping other people. I also joined Voice & Participation on Saturdays. It gives me a break at the weekend. We write down ideas to questions and the answers are put on a board and then we discuss them. I went on my first Reach holiday and it was brilliant. I liked the swimming, chatting and dancing and I can't wait for the next one in November. It was great to have a break and it gave Sara a break too. I'm happy at Reach it makes my life better."

– Pat, Reach Newark and Flower Pod Newark

Sara, carer to Pat said:

"Pat has really come out of herself, since joining Reach, she's grown enormously in confidence. She has made a lot of new friends. Pat's tried to be involved in groups before but she didn't understand most of what was happening, which left her feeling marginalised. I think the most important aspect of activities at Reach is that she feels listened to, understood and valued. She likes to be helpful, so it makes her day when she gets to help other people do things. It's brilliant that she is encouraged to do that. From my perspective it is wonderful to know she is in an environment where not only is she safe, but she is encouraged to be kind and supportive of others. Reach has been a huge blessing to both of us. Thank you for everything you are all doing."





**“I’M HAPPY AT
REACH, IT MAKES
MY LIFE BETTER.”**

PROJECTS & PARTICIPATION

1. ABOUT REACH

2. IMPACT REPORT

3. DAY SERVICES
& COURSES

4. PROJECTS &
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5. ACCOMMODATION
SOLUTIONS

6. REACH LEARNING
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A GOOD LIFE IN THE COMMUNITY



TRACEY THURLOW

Projects & Participation Manager

I am proud to lead Reach's work that adds value to the incredible support provided in our day centres. My role focuses on empowering people with learning disabilities and their families to have a voice in decisions and services that affect their lives. I also work to ensure access to everyday activities and community life that many of us take for granted, and to develop strategies for volunteering and supporting family carers.

The Projects & Participation team works alongside our Centre and Reach Care teams to support people with learning disabilities to live full, connected lives – exploring new places, building friendships, and enjoying meaningful experiences in their communities as active, equal citizens.

BEST PRACTICE PROJECTS

We have a strong track record of developing innovative solutions to persistent challenges that prevent people from achieving their goals and being recognised as equal, active citizens. Our current approaches build on insights from previous work, shaped by feedback from those we support and collaboration with partners across Nottinghamshire's health and social care sector and beyond.

Please also see Support for Family Carers on page 39 and Volunteering – All Part of Change on page 41.

This has been an exciting year as we drive forward best practice projects to deliver on Reach's commitment to the activities which add so much value to our work.

Best practice projects such as our work with carers, volunteers and of course our Voice & Participation group, truly have a positive impact on the lives of the people we support, their families, our staff and our communities.

Our expert staff have been developing new relationships and strengthening partnerships such as the University of Nottingham, Sherwood Forest Hospitals Trust, Nottinghamshire County Council, LNER, the Parliamentary and Health Service Ombudsman and Nottingham Trent University. Relationships like these are helping us to create opportunities to promote voice and participation for people with learning disabilities. Laila, a co-applicant on our Safe Space Health Cafés project said: "being involved in setting up the project my thoughts and ideas were always valued and never dismissed."

Our Safe Space Health Cafés project is a joint initiative with researchers from the University of Nottingham, funded by the National Institute for Health and Care Research.

Dr Miriam Golding-Day, Research Fellow, Centre for Rehabilitation and Ageing Research, told us: "Working with Reach and the co-applicants Laila, Isobel and Kay on this project has been an absolute joy. All too often adults with a learning disability are excluded from health education and left without sufficient support to make their own health decisions. Our project brings together researchers, clinicians, and experts through lived experience of learning disability to empower adults with a learning disability by educating them about their own health and offering a safe space to learn and ask questions about topics which are often not discussed or considered taboo. The project team are outstanding, and I am incredibly privileged to have the opportunity to work with such dedicated and creative individuals."

"I liked learning about how to keep myself safe with screening. The nurse was very nice."

"I really like coming to the Health Cafés, I learn about things which can help other people like menopause as well as learning things about keeping my body healthy."

"I need to know my normal, so I can say something if it changes."

Quotes taken from Safe Space Health Cafés participant feedback



A GOOD LIFE IN THE COMMUNITY

HOLIDAYS

Holidays offer a vital break from routine – a chance to enjoy new experiences and build friendships. For the people we support, they're an opportunity to grow in independence and have fun. For some carers, Reach holidays provide their only respite; others choose to join their son or daughter, reassured by the support and companionship available.

For many years we have run twice-yearly group holidays in the UK, each welcoming over 50 Reach clients. Our care support workers also assist individuals on bespoke holidays tailored to personal needs.

Our 2023 stakeholder survey highlighted strong demand for adventure and activity-based holidays, as well as options that meet diverse accessibility needs. In response, we conducted further research and secured funding. As a result, in October 2025, 18 clients and family carers will take part in our first adventure holiday at the Calvert Trust site in the Lake District, with activities including archery, canoeing, horse riding, and climbing.



"It was fantastic, I enjoyed everything!"

Mila, who went on her first Reach holiday earlier this year.

"Grace and I really love our summer holidays with Reach. We can spend time together in a well organised and fun environment alongside our many friends and staff from Reach."

– Marie, family carer

NUMBER OF CLIENTS ATTENDING REACH HOLIDAYS



SEPTEMBER 2022: 48
JUNE 2023: 54
FEBRUARY 2024: 54
JUNE 2024: 49
NOVEMBER 2024: 53
MAY 2025: 59



A GOOD LIFE IN THE COMMUNITY

DAY TRIPS

We offer diverse weekly opportunities for people to explore their local area, nearby cities, countryside, and beyond. Staff support people to plan varied day trips through group discussions, focusing on interests and new experiences they want to try. These outings reflect personal aspirations and reinforce learning and development from our courses and projects.

Recent trips have included visits to golf clubs, bowls clubs, museums, nature reserves, and historic sites such as Nottingham and Newark Castles.

SOCIALS

Weekly evening socials take place at both Reach Southwell and Reach Newark, offering games, quizzes, and a mix of centre-based and community activities. These gatherings also include outings to local pubs and leisure facilities, giving people the chance to relax, socialise, and enjoy time with friends in familiar community settings. Reach Southwell also hosts a monthly evening social, which recently featured music therapy led by volunteer Julia.

"I really look forward to the monthly Reach music therapy sessions. There's always a positive atmosphere, and the group is very supportive of each other. I bring a variety of instruments and encourage everyone to explore and express themselves through music. It's wonderful to see their confidence grow as they try new instruments and take turns leading. We always have a great time, and it's a real joy and privilege for me." – Julia Dunn, Music Therapist



THE VITAL ROLE OF FUNDRAISING

Grants and donations are vital to the work described here. They make possible the holidays, social events, day trips, best practice projects, and support for family carers – ensuring every activity is inclusive, safe, and enriching. This funding helps enable people with learning disabilities to enjoy opportunities that foster independence, wellbeing, and meaningful community connection.

During 2024, income that enabled us to achieve the above included:

- Big Give Christmas Challenge – with activities for our 'Let's Move' project including nature walks, leisure visits and more.
- Southwell & District Lions Carols for Everyone – funded Reach Southwell's 'Our Town' project
- Trusts and Foundations, including Michael Cornish Charitable Trust, help fund co-ordination of our much loved annual holidays—a highlight of the year in the Reach calendar.

Continued support from donors and funders is essential to sustain and grow these life-enhancing opportunities. Every contribution helps us reach more people and build a more inclusive future.



SUPPORT FOR FAMILY CARERS



Sarah (right) alongside Diane Naylor, Nottinghamshire Carers Association, delivering Carers Awareness training to Reach staff.

At Reach, we recognise how important it is to support our family carers, so I was fortunate that succession planning was already underway before I stepped into the Carers Manager role. Building on my previous experience as a qualified Learning Disability Nurse and as a Project Co-ordinator at Flower Pod

Southwell, I took over from Catherine Shatwell following her retirement earlier this year. I'm grateful to have had the opportunity to work alongside Catherine – shadowing her gave me opportunity to learn, meet many of our family carers, and complete some formal training around welfare benefits.

Family, travelling, and keeping healthy are all important to me, and I believe that both my lived experience and professional nursing background in learning disability and mental health settings will help me build strong, trusting relationships with family carers. I'm here to offer guidance, a listening ear, and to signpost to support wherever I can.

This is a challenging time for many people who rely on social care services, especially with the upcoming changes to welfare benefits including Personal Independence Payments and the move to Universal Credit. We're expecting to see an increased demand for support for family carers, and I'm ready to meet that challenge.

Over the coming year, I plan to:

- Expand our outreach work to reach more family carers
- Work with Nottinghamshire Carers Association to achieve 'Carer Friendly Organisation' status
- Continue our established monthly carers' socials
- Support carers to navigate the increasingly complex social care system
- Produce information resources for carers.

I'm really looking forward to what lies ahead and to working with even more of our amazing carers.

Sarah Wagstaff
Carers Manager

"Hi Sarah, thank you for getting that information, sometimes it's knowing where to go and I'm not up to date with it at all. You have saved me time. Thank you."

Val, Laila's Mum

"Reach not only provides support for Bex, but it also gives us, as family carers, some respite from our caring responsibilities. Reach is an essential part of life with Bex. It maintains her quality of life and allows us to look to the future with confidence and peace of mind."

Julie, Bex's mum (who is also a Reach Trustee) see image featured on page 40.

Our 'Homing in on the Future' project, with funding from the Albert Gubay Foundation, is enabling a team of skilled, experienced staff to work with people with learning disabilities, family carers, and collaboratively with each other and Reach teams to tackle barriers to independence and to plan for the future.



IN 2024-25, OUR CARERS MANAGER HAS DELIVERED...



20

ONE-TO-ONE PLANNING SESSIONS



58

GROUP FAMILY CARER SESSIONS



3

REGULAR FAMILY CARER SOCIALS
ESTABLISHED



220

ONE-TO-ONE FAMILY CARER
SESSIONS



26

PERSON CENTRED REVIEWS



220

GROUP CLIENT SESSIONS SUCH AS
OUR SAFE SPACE HEALTH CAFÉS



143

FAMILY CARERS ACCESSED
SUPPORT



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VOLUNTEERING & VOICE – ALL PART OF CHANGE



Every day we hear from those who use our services telling us what a difference we make. This not only has a positive impact on those we serve and our local communities but also more widely – the benefits of increased wellbeing, social connectedness, healthier lifestyles and gaining greater skills for independence can reduce pressures on wider health and social care services. With the help of an expert volunteer, we calculate the social value of our community volunteering to be towards £400,000 annually.

In early 2025, we had the most welcome news that our bid to the The National Lottery Community Fund (TNLCF) for our All Part of Change project had been successful. Building on our previous project, All Part of Life, this five-year project combines activities that support volunteering and our work to promote voice and participation for people with learning disabilities.

We plan to:

- Increase volunteering opportunities for local people in Mansfield, Newark and Southwell
- Develop volunteer progression pathways for people with learning disabilities which include person-centred planning for volunteering and community participation

- Strengthen volunteering across the charity, including increasing volunteer numbers and volunteering hours, and enhancing 'green' volunteering
- Enable more opportunities for people with learning disabilities to share their talents and skills through volunteering, community participation and creating new approaches to get their voices heard
- Facilitate new volunteer led courses and workshops
- Improve our communications and infrastructure, and develop a new volunteer strategy.

Funding will enable us to develop and expand these areas of our work, ensuring that all our activity is shaped by the lived experience of people with learning disabilities.

We're grateful to TNLCF for this transformative grant.

Tracey Thurlow Projects & Participation Manager

"I retired from teaching and suddenly felt as though I had lost my purpose. My children are independent and live a long distance from here, so I had also lost a caring part of my life...helping at Reach on Fridays gives me that back. In return I think I give Reach the benefit of my experience both as a teacher and a mother. I have completed several courses to help me better understand the needs of the clients including training around Down syndrome and Autism. Friday is my favourite day of the week."

Margaret, Reach Southwell volunteer (pictured left, above)



VOLUNTEERING & VOICE – ALL PART OF CHANGE

MATT: ENGAGING WITH OTHERS & STEPPING TOWARDS VOLUNTEERING

Matt has attended Reach Mansfield for some years, gaining vital life-skills and communication skills through ICT, cookery and more. With the support of the Centre Manager and team, Matt has recently begun to volunteer within Reach.

Matt has been inspired by local volunteer Hilary: "I have a favourite volunteer called Hilary, she has been at Mansfield a very long time and she keeps my spirits up... I like being a volunteer and supporting during Reach events."

Last year, Matt came to a Southwell event from Mansfield with Wayne, Volunteer Manager to practise being an ambassador for Reach. Matt gave a presentation and explained what he does at Reach Mansfield and about getting ready to be a volunteer.



250

WEEKLY CLIENT-FACING
VOLUNTEERING HOURS EACH
WEEK

113

REGULAR VOLUNTEERS

200

PEOPLE VOLUNTEERING ON AN
AD HOC BASIS & CORPORATE
VOLUNTEERS

26

VOICE & PARTICIPATION GROUP
MEMBERS



VOICE & PARTICIPATION

We are Voice & Participation, a group of adults with lived experience of learning disabilities, who come together to represent Reach and the wider community.

People with learning disabilities don't always feel seen or heard and often face barriers to accessing the right support, leading to loneliness and poor health. We want to change that.

We meet regularly to create a safe and welcoming space where we use our voices to promote inclusion. By sharing and learning from each other's experiences, we work together to influence positive change.

We collaborate with partners like the NHS, local authorities, and universities to share best practice, improve access to services, and champion co-production.

We believe everyone has the right to be heard, to make their own choices, and to feel connected.

This year, we've been proud to:

- Co-produce learning disability and autism training for Reach staff and volunteers
- Take part in Reach Care recruitment interviews
- Recruit six new members
- Work towards an AQA qualification on "What makes a good interviewer"
- Work alongside researchers from University of Nottingham on two impactful health projects

- Receive the High Sheriff's Award for valuable community service
- Start a project with LNER to improve train accessibility
- Share our voices with health organisations like Sherwood Forest Hospital Trust
- Present our work to Association for Real Change England
- Take part in a rally in London to highlight the social care crisis.

Looking ahead, we plan to:

- Recruit, train and mentor new members
- Update our website with accessible information
- Co-produce safeguarding training and other resources
- Help shape Reach's services through the Project Advisory Group
- Build on our health inequalities work and strengthen partnerships.

"I am proud of being able to train others to do what we do in the mentoring sessions of the Voice and Participation group, and I want to carry on helping people with learning disabilities."

Isobel



We would love to hear from organisations interested in partnering with us on this important work. Please contact Tracey.Thurlow1@reachuk.org



Scan the QR code to watch our film.



VOICE & PARTICIPATION



CHELSEA WILLIAMS – REACH JOURNEY

Chelsea has been part of the Reach community since 2015, and her journey shows how impactful the right support, opportunities, and encouragement can be.

Over the years, Chelsea has grown from being a participant in Reach's Day services to a passionate advocate and leader for people with learning disabilities.

Chelsea now lives in Reach supported accommodation within her community where she is supported by skilled staff. Despite facing some personal challenges, Chelsea has shown remarkable resilience and determination to lead a full and active life.

This year has been particularly transformative for Chelsea. She is a member of our Voice and Participation (V&P) group, taking part in monthly meetings, she has taken on new responsibilities and embraced opportunities to represent others and influence change.

In January, Chelsea achieved something extraordinary—she was selected to join the NHS England Learning Disability and Autism Advisory Group. The selection process was rigorous, involving a trial group session and a CV submission. Out of applicants from across the country, Chelsea was one of only 11 people chosen. She now contributes to shaping the NHS 10-Year Plan and improving hospital accessibility for people with learning disabilities and autism. This role has boosted her confidence, and she has gained skills and new friendships.

Chelsea continues to be a strong voice within the V&P group, attending monthly sessions and contributing to ad-hoc projects with her peers, many of whom she has built strong friendships with. She also represents Reach at national forums such as the Association for Real

Change, where she recently co-presented on health inequalities. Chelsea also supports with recruitment, taking part in Reach Care interviews.

Chelsea has proudly represented Reach at community events such as bag packs, stalls and at community groups. Most recently, she gave a presentation to Farnsfield Friendship Club, sharing her personal experiences and raising awareness about learning disabilities.

With support from Reach, Chelsea has embraced a range of new opportunities, including volunteering at local horse-riding stables, exploring the therapeutic benefits of working with animals and she has training as a bocchia coach.

Chelsea's journey is a testament to the power of inclusion, opportunity, and support. Her achievements this year reflect not only her personal growth but also the impact of Reach's commitment to empowering individuals to live fuller, more independent lives.

Well done Chelsea!



ACCOMMODATION SOLUTIONS



ACCOMMODATION SOLUTIONS

The need for supported living has been recognised for decades, including in Mencap's seminal Demographic Timebomb report (2002).

In 2024/25, we continued to address the growing need for quality supported living for people with learning disabilities in Nottinghamshire by purchasing a second bungalow in Newark – our third accommodation property.

This new home has transformed the lives of two women and was made possible thanks to the generosity of a major individual donor. You can read Sarah and Jenny's story on page 50.

The 12 tenants who moved into our purpose-built Southwell Accommodation in 2023, continue to thrive, enjoying life in their own home and building strong community connections. One tenant, for example, was supported to renew her confirmation at Southwell Minster, with support from Reach Care, Day Services, and congregation members.

We are so proud that our Southwell build was named Regional Winner at the 2024 Local Authority Building Control Building Excellence Awards and Highly Commended nationally.

We invite funders, planners and partners to work with us to meet this urgent and growing demand. For further information, contact Steve at Steve.shatwell@reachuk.org.



**CONNECT WITH
STEVE ON LINKEDIN**



REACH LEARNING DISABILITY CARE CIC



REACH CARE OVERVIEW & UPDATE



Since 2011, Reach Learning Disability Care (Reach Care) has provided high quality one-to-one care. Rated Outstanding by the Care Quality Commission (CQC), Reach Care supports almost 40 individuals a week in supported living settings, family homes, and the community.

The past year has been a period of meaningful growth, positive transformation, and ongoing commitment as we continue to deliver high-quality, person-centred care in an evolving and increasingly regulated health and social care landscape. Our unwavering focus on quality, transparency, and values-led practice has guided our journey, allowing us to remain responsive to both regulatory demands and the changing needs of those we support.

We are pleased to report steady and sustainable growth across Reach Care. This growth has been achieved responsibly and is underpinned by our mission to provide compassionate, inclusive, and person-centred support to individuals with complex needs. As the demand for high quality domiciliary care increases, our ability to scale our services without compromising on quality has been a clear marker of our success over the past 12 months.

To further strengthen our foundations and improve operational

efficiency, we have embarked upon a significant restructure resulting in the appointment of Debbie Mirfin, previously Deputy Care Manager, as our new Business Development Manager. Additionally, Chris Funnell was appointed as Operations Manager. Beverley Rayner, previously the Charity's Transitions Co-Ordinator, was appointed as Service Manager for Southwell, with a particular focus on our Halloughton Road service. Finally, we are looking to increase the Team Leaders across all services, and appoint two further Service Managers in Newark, who will play a vital role in supporting frontline staff, improving communication, and strengthening our governance and oversight systems. These changes will ensure we are even better equipped to manage risk, uphold standards, and respond effectively to the needs of service users, families, and commissioners alike.

In 2025-26 we also re-evaluated our Positive Behaviour Support (PBS) delivery model which will continue to be led by our Registered Care Manager, Dani Noquet. Incorporating our new layered management structure, our continued commitment to PBS has and will remain central to our ethos and daily practice. Our belief in the concept of PBS remains unwavering. Through our newly developed and expanded delivery model, we are excited to continue consistently working to uphold its principles across our services.

Looking ahead, the introduction of our new staffing structure provides a strong foundation for reinvigorating and embedding PBS more deeply into our operational framework. With increased leadership capacity and clearer lines of support, we are confident that we will fully integrate the values and practices of PBS in a more consistent and impactful way. Additionally, Reach's Voice and Participation group continues to drive this work, offering a meaningful platform for co-production and empowering service users to influence their care and the organisation more broadly. PBS will remain a key priority as we strive to ensure that the voices, choices, and well-being of the people we support are at the heart of all that we do.

"Thank you to everyone who has supported our daughter and us as a family – you are a very special Team of people at Reach."

Family Carer



Emma, supported by Sue



REACH CARE OVERVIEW & UPDATE

REACH CARE MANAGEMENT TEAM



DANI NOQUET
Registered Care Manager
Dani.noquet@reachuk.org



Connect
with Dani on
Linkedin



DEBBIE MIRFIN
Business Development Manager
Debbie.mirfin@reachuk.org



Connect with
Debbie on
Linkedin



CHRIS FUNNELL
Operations Manager
Chris.funnell@reachuk.org



Brandon, supported by Rosie.



REACH CARE – SARAH & JENNY'S STORY

"I CAN BREATHE AGAIN – SHE IS IN THE RIGHT PLACE"

If you saw Sarah and Jenny chatting together, watching TV in their bungalow, you would think they had been friends for years. In fact, a year ago they did not know each other well, but staff at Reach identified that both needed new homes, and that they would get on well together.

Jenny had been living at home with her parents, but she was ready for more independence. Sarah had lived independently for 25 years, in both shared accommodation and on her own, but neither had worked well for her.

Moving to a new home is a big step, so Beverley Rayner, then Transitions Co-ordinator at Reach, worked with them before the move, and the Reach Care team also ensured they had time to get to know each other by meeting up socially over a couple of months. They then went together to buy pots and pans for their new home.

Both were able to keep their existing support workers, and in just a few months, the team and their parents saw a big change in Jenny and Sarah, and that they have developed a genuine friendship.

For Jenny's parents, Cathy and Steve, it was a big step to see their daughter leave home for the first time, but Cathy says "Jenny has settled better than we could have hoped. It seems to have affected us more! But as I have had health problems over the last year, it has happened at the right time.

"Jenny's speech has improved so much since she moved in with Sarah. She now talks in much longer sentences than before. She also helps with chores around the house, which she didn't want to do when living with us.

"Jenny and Sarah are a good match – they complement each other. Jenny is always out and about, so that has encouraged Sarah to try more things. Sarah is very aware of Jenny, and thinks the world of her."

As Sarah says with a big smile - "It's been really good!"



Jackie, Sarah's mother, says

"I have seen a massive improvement – she is really happy, and I am happy as I know that she's happy. I can breathe again – she is in the right place. She became very withdrawn and down when living on her own, but now she is so much chattier, telling me all about the things she is doing, and getting back to how she was before.

"One of the biggest breakthroughs is that she decided to go on a Reach holiday, which she had not wanted to do previously, and she really enjoyed it."

FINANCIAL REVIEW & ACCOUNTS



FINANCIAL REVIEW

Reach's consolidated accounts show a total income of £3.95m, an increase of 10% on last year and an unrestricted surplus of £16.5k. Our expenditure on charitable activities increased by 14%.

Our restricted funds have increased to £225k, designated for funded projects to be completed in the next financial year.

Our domiciliary care business, Reach Learning Disability Care CIC, provides up to 24-hour support for our service users and has contributed to a 15% increase in income to £2.45m. Direct costs associated with this service delivery have increased by 17% to £2.24m. Rates received from the Local Authority have failed to track to increases in National Minimum Wage, a position exacerbated in the next financial year with no consideration of increases to Employer National Insurance contributions.

Government business grants added £7K to the CIC's income during the year. The surplus for the year has resulted in a donation to the Charity of £215k.

Given the growing need for our domiciliary care and supporting our strategy for growth, our investment in the next financial year will focus on building a management structure, both office and community based, and systems to better facilitate data and information sharing.

Principal funding for Reach Learning Disability, the Charity, has continued to come through charitable activities. Our personal budget income from Nottinghamshire County Council has increased by 16% to £735k. Most of this increase in income is due to more service users attending our sessions rather than substantial rate increases from the Local Authority. Our contract with Inspire Learning enabled us to deliver informal adult community learning courses at each centre with a total income of £100k.



We rely on fundraising to meet shortfalls between income from personal budgets and commissioning and the full costs associated with running our quality person-centred service, including our best practice projects, holidays and day trips. This year we raised £107k of unrestricted funds and £231k of restricted income. One of our best practice projects to support volunteering, funded by The National Lottery Community Fund, came to an end this financial year, but we are delighted that they are funding further development of our work over the next 5 years, with £51k received at the end of 2024-25 for our new All Part of Change project.

Fundraising started in March 2025 to realise an opportunity presented to us to purchase our leased premises for our Southwell Day Centre and head office. £13k was received towards our Amazing Days appeal in the early stages of the campaign and is restricted for this purpose.

During the year we purchased a second bungalow in Newark, our third investment supported living property, housing two women. Our three properties house 16 tenants who are fully supported by Reach Care and attend our day centres and these properties provided £186k of rental and service charge income to the charity. This along with Reach Care's donation, support our strategic transition of Reach, the Charity, to long-term sustainability with reduced reliance on more volatile income sources.

Our expenditure on charitable activities increased by 14% to £3.68m, the majority of this through direct costs associated with increased activity within our domiciliary care business and £1.14m of people costs associated with 36 full-time equivalent staff in the charity.

With the purchase of an additional supported living property, our fixed assets across the Group have increased by £361k, resulting in a net book value at the end of the financial year of £2.67m.

Our creditors due after one year have increased by £208k due to a loan used to finance the purchase of our supported living bungalow. This has a five-year term at 6% interest payable.

Our cash balances total £722k at the year end with £225k restricted in use.

Sharon Card
Finance Director



REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF REACH LEARNING DISABILITY

We have audited the financial statements of Reach Learning Disability for the year ended 31 March 2025 on pages 53 to 70. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Group Financial Statements

As explained more fully in the Directors' Responsibilities set out on page 12, the Council (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable

assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the council; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Report of the Council to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on financial statements

In our opinion the information given in the Report of the Council for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters in which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit; or
- the Council were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Report of the Council.



Graham Beeley (Senior Statutory Auditor)
for and on behalf of Beeley Hawley & Co. Ltd
Chartered Accountants Statutory Auditors
44 Nottingham Road
Mansfield
Nottinghamshire
NG18 1BL

Date: 10th November 2025



STATEMENT OF GROUP FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST MARCH 2025

	Notes	Unrestricted £	Restricted £	2025 Total £	2024 Total £
Income from:					
Donations & Legacies	3	107,142	230,975	338,117	456,642
Charitable Activities	4	3,440,335	167,063	3,607,398	3,115,217
Investments		8		8	21
Total		3,547,485	398,038	3,945,523	3,571,880
Expenditure on:	6				
Raising Funds		120,340		120,340	117,975
Charitable Activities		3,398,186	282,987	3,681,173	3,220,981
Governance costs		12,463		12,463	11,888
Total resources used		3,530,989	282,987	3,813,976	3,350,844
Net incoming /(outgoing) resources.		16,496	115,051	131,547	221,036
Transfers between funds	16	1,586,062	(1,586,062)	-	
Total funds brought forward as previously stated		1,048,852	1,696,258	2,745,110	2,524,074
Funds carried forward		2,651,410	225,247	2,876,657	2,745,110

The above statement also serves as the Group's Income & Expenditure Account and the net incoming resources for the year is the excess of income over expenditure.

There have been no recognised gains or losses in the year.

BALANCE SHEET AS AT 31ST MARCH 2025

	Notes	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Fixed Assets					
Tangible Fixed Assets	9	260,320	245,222	260,234	244,811
Investment Property	10	2,406,626	2,062,101	2,406,626	2,062,101
Investment in Subsidiary Co.	5			30,001	30,001
		2,666,946	2,307,323	2,696,861	2,336,913
Current Assets					
Debtors	11	287,723	331,927	342,635	371,380
Bank balances		722,139	675,171	508,037	498,053
		1,009,862	1,007,098	850,672	869,433
Creditors - amounts falling due within one year	12	233,233	210,279	113,964	122,215
Net current assets		776,629	796,819	736,708	747,218
Creditors - amounts falling due after one year	13	566,918	359,032	556,918	339,032
Net Assets		2,876,657	2,745,110	2,876,651	2,745,099
Represented by:-	17				
Unrestricted Funds					
General Fund		1,065,348	1,048,852	1,065,342	1,048,841
Restricted Funds		1,811,309	1,696,258	1,811,309	1,696,258
Total Funds Carried Forward		2,876,657	2,745,110	2,876,651	2,745,099

These financial statements have been prepared in accordance with the special provision of part 15 of The Companies Act 2006 relating to small charitable companies.

The financial statements were approved by the Council of Management on 10th November 2025 and were signed on behalf by:



Rachel Lannon - Chair

STATEMENT OF GROUP CASH FLOWS AND STATEMENT OF CHARITY CASH FLOWS FOR THE YEAR ENDED 31ST MARCH 2025

	Notes	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Cash used in operating activities	see below	433,005	153,174	396,014	27,038
Cash flows from investing activities					
Purchase of fixed assets		(41,504)	(3,372)	(41,504)	(3,372)
Purchase of investment property		(344,525)	(335,595)	(344,525)	(335,595)
Loan repaid		-	-	-	-
Interest received		(8)	(21)	-	-
Cash provided by (used in) investing activities		(386,037)	(338,988)	(386,029)	(338,967)
Change in cash and cash equivalents in the year		46,968	(185,814)	9,985	(311,929)
Cash and cash equivalents at the beginning of the year		675,172	860,986	498,054	809,983
Cash and cash equivalents at the end of the year		722,140	675,172	508,039	498,054



RECONCILIATION OF NET MOVEMENT IN FUNDS TO NET CASH FLOW FROM OPERATING ACTIVITIES

	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Net movement in funds (as per the statement of financial activities)	131,547	221,036	131,553	221,036
Adjustments for:				
Depreciation / impairments	26,406	21,794	26,081	21,657
Interest received	8	21	-	-
Decrease (increase) in debtors	44,204	(78,614)	28,745	(171,563)
Increase (decrease) in creditors	230,840	(11,063)	209,635	(44,092)
Net cash used in operating activities	433,005	153,174	396,014	27,038

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2025

1. ACCOUNTING POLICIES

Accounting Convention

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Group Financial Statements

The financial statements consolidate the results of the Charity and its wholly owned subsidiaries Reach Learning Disability Care CIC on a line by line basis. A separate Statement of Financial Activities, and income and expenditure account, for the Charity itself are not presented because the Charity has taken advantage of the exemptions afforded by section 408 of the Companies Act 2006 and paragraph 397 of the SORP.

Group Financial Statements

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources Expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources.

Governance Costs

Governance costs include the costs attributable to the Charity's compliance with constitutional and statutory requirements, including audit, strategic management and Trustees' meetings and reimbursed expenses. Such costs include both direct and allocated support costs.

Allocation and Apportionment of Costs

In accordance with the Charities SORP, expenditure has been analysed between the cost of generating funds, charitable activities and governance. Items of expenditure which involve more than one cost category have been apportioned on a reasonable, justifiable and consistent basis for the cost category concerned.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund Accounting

All the resources of the Company are either unrestricted funds expendable at the discretion of the Council in the furtherance of the objects of the Company, or restricted funds which are to be used in accordance with restrictions imposed by the donors.

Tangible Fixed Assets

Tangible fixed assets are capitalised and included at cost except for furniture and equipment purchased for clients' own accommodation which is written off in the year of purchase.

Depreciation is provided on equipment put into use at 25% on cost and on alterations to leasehold premises over the remaining life of the lease. The Flower Pods are depreciated at 5% on cost over its estimated useful economic life.

Investment Property

Investment properties are measured at fair value on an annual basis. Any surplus or deficit arising from changes to fair value is recognised in the Statement of Group Financial Activities.

2. FINANCIAL PERFORMANCE OF THE CHARITY

The consolidated statement of financial activities includes the results of the Charity's wholly owned subsidiary Reach Learning Disability Care CIC.

The summary financial performance of the Charity alone is:-

	2025 £	2024 £
Incoming resources	1,489,391	1,427,640
Gift aid from subsidiary company	215,420	227,920
	1,704,811	1,655,560
Expenditure on charitable activities	1,560,795	1,422,637
Governance costs	12,463	11,888
	1,573,258	1,434,525
Net incoming / (outgoing) resources	131,553	221,035
Total funds brought forward	2,745,098	2,524,063
Total funds brought forward	2,876,651	2,745,098
Represented by:		
Restricted Funds	225,247	1,696,258
Unrestricted funds	2,651,404	1,048,841
	2,876,651	2,745,099

3. DONATIONS AND LEGACIES

	2025 Unrestricted £	2025 Restricted £	2024 £
The National Lottery Community Fund - All Part of Life (APOL) project			82,653
Community Donations & Small Grants	67,142	11,755	55,205
The Albert Gubay Charitable Foundation - Homing in on the Future project			66,465
The National Lottery Community Fund - All Part of Change project		51,281	
Legacies	5,000		36,236
Dunelm Soft Furnishings Ltd - Donation in Kind			30,000
South Nottinghamshire Centre Fund		28,225	
Anonymous Funder (Trust)	25,000		
Nottinghamshire County Council Local Communities Fund - Future Forward project		15,407	15,407
The Baily Thomas Charitable Fund - Future Forward Mansfield project		10,000	
The Lady Hind Trust - Active Life Mansfield project		5,000	
NHS Nottingham and Nottinghamshire Integrated Care Board - Voice & Participation: Experts by Experience project		5,000	
The D'Oyly Carte Charitable Trust - Wild About Wildlife project		5,000	
The David Crane Charitable Trust	5,000		
Michael Cornish Charitable Trust	5,000		
Co-op Local Community Fund - Move More, Feel Better project			5,881
The Percy Bilton Charity - Digital Inclusion project			4,400
St. James' Place Charitable Foundation - Access All Areas project			3,423
J N Derbyshire Trust - Active Life Mansfield project		3,000	
The Thomas Farr Charity - Future Forward Mansfield project		3,000	
Woodland Trust - Newark Tree Equity project		3,000	
Anonymous Funder (Trust) - Day Trips			3,000
Mansfield Community Grant (UK Shared Prosperity Fund 2022-2025) Reach Mansfield – APOL Taskforce		2,180	
Souter Charitable Trust - Mansfield Performing Arts project		2,000	
Flutter UKI's Cash4Clubs programme - Newark Boccia		2,000	
Bupa Foundation Green Community Grants Fund - Healthy Horti project		1,794	
Donations in Kind		1,500	
	107,142	150,142	302,670



DONATIONS AND LEGACIES - CONTINUED

	2025 Unrestricted £	2025 Restricted £	2024 £
Southwell Accommodation Project			
Mr D Thompson			40,000
Gemini Trust			35,000
Accommodation Community Donations and Grants			24,235
Tax Refunds			11,575
			110,810
Southwell Prebend Purchase - 'Amazing Days' Appeal			
The DRH No.3 Trust		7,000	
Tax Refunds		5,727	
		12,727	
Big Give Christmas Challenge Appeal			
Big Give Christmas Challenge 2024 Donations & Pledges - Let's Move project		51,106	
The Reed Foundation (Charity Champion) - Let's Move project		13,000	
The Mary Robertson Trust (pledger) - Let's Move project		3,000	
Southwell and District Lions Club (pledger) - Let's Move project		1,000	
Big Give Christmas Challenge 2023 Donations & Pledges - Brighter Futures project			43,162
		68,106	43,162
Including page 59	107,142	230,975	456,642

4. INCOME FROM CHARITABLE ACTIVITIES

	2025 Unrestricted £	2025 Restricted £	2024 £
Reach Learning Disability Care CIC Income	2,456,124		2,144,219
Personal Budgets	734,736		633,224
Inspire Learning		99,890	100,834
Short break holidays and trips	34,520	41,973	54,277
Activities less than £2,000	17,668		12,001
Flower Sales	1,659		1,581
Room Hire / Workshops	9,639		10,686
Property Rental	175,924		128,888
Property Service Charge	10,065		26,132
Other Grants - Nottinghamshire County Council Provider Sustainability Grant - Workforce Newark and Sherwood District Council		25,200	3,375
	3,440,335	167,063	3,115,217



5. COMMERCIAL TRADING OPERATIONS

The wholly owned trading subsidiary Reach Learning Disability Care CIC is incorporated in the United Kingdom and pays all of its profits to the Charity by gift aid. Reach Learning Disability Care CIC provides domiciliary care for adults with learning disabilities in Nottinghamshire. The Charity owns the entire share capital of thirty thousand ordinary £1 shares.

The summary financial performance of the subsidiary alone is:

	2025 £	2024 £
Turnover	2,448,890	2,138,035
Other income	7,234	6,184
Investment income	8	21
Cost of sales and administrative costs	(2,240,717)	(1,916,319)
Net profit / (loss)	215,415	227,921
Amount gift aided to the Charity	215,420	227,920
Retained in subsidiary	(5)	1
The assets and liabilities of the subsidiary were:		
Fixed assets	86	411
Current assets	374,610	371,759
Current liabilities	(334,689)	(322,158)
Long term liabilities	(10,000)	(20,000)
Total net liabilities	30,007	30,012
Aggregate share capital and reserves	30,007	30,012

The heading Salaries, Pensions and NI includes £86,717 in respect of employers N.I..

6. EXPENDITURE ANALYSED BY PURPOSE

	Costs of raising funds	Charitable activities	Governance costs	Total 2025	Total 2024
	£	£	£	£	£
Salaries, pensions and N.I.	101,602	1,023,003	10,063	1,134,668	991,473
Contracted labour / consultancy		36,382		36,382	42,400
Marketing and communications		1,356		1,356	2,438
Training costs		10,198		10,198	7,498
Travel and vehicle expenses		12,396		12,396	13,736
Rent and utilities		82,083		82,083	68,533
Maintenance and cleaning		54,909		54,909	51,026
Insurances		15,977		15,977	13,722
Office equipment and repairs		28,224		28,224	30,633
Printing, post and stationery		3,878		3,878	6,425
Telephone / internet	1,091	12,431		13,522	15,450
Website costs		1,019		1,019	1,064
Software subscriptions	4,936	15,445		20,381	17,065
Professional charges	438	8,252		8,690	10,004
Audit fee		-	2,400	2,400	2,400
Banking charges	235	629		864	782
Mortgage interest		5,017		5,017	5,245
Loan interest		12,756		12,756	8,315
DBS checks		951		951	778
Depreciation of fixed assets		26,080		26,080	21,656
Short break holidays and trips		56,810		56,810	52,600
Clients' activities		20,451		20,451	14,551
Clients' horticulture activities		5,402		5,402	5,061
Direct costs of fundraising events	12,038	-		12,038	2,690
Accommodation expenses		1,700		1,700	43,721
Other costs		5,107		5,107	5,259
Commercial trading operations - Reach Care CIC		2,240,717		2,240,717	1,916,319
	120,340	3,681,173	12,463	3,813,976	3,350,844

7. NET INCOMING / OUTGOING RESOURCES

Net incoming resources are stated after charging:

	2025 £	2024 £
Depreciation	26,080	21,656
Auditors remuneration	2,400	2,400
	28,480	24,056

8. STAFF NUMBERS

The average number of employees throughout the year was as follows

	2025	2024
Management and administration	22	21
Service delivery	108	91
	130	112

The full time equivalent number of staff who received emoluments, including pension contribution, in excess of £60,000 are shown below:

Salary Band £	2025	2024
60,000 - 69,999	2	1
70,000 - 79,999	1	1
	3	2

9. FIXED ASSETS - GROUP

	Freehold Property £	Leasehold Premises £	Office & Other Equipment £	Motor Vehicles £	Total £	Total £
Cost brought forward	89,974	312,243	53,914	29,998	486,129	482,757
Additions during year	-	-	-	41,504	41,504	3,372
Cost carried forward	89,974	312,243	53,914	71,502	527,633	486,129
Depreciation						
Brought forward	8,961	157,937	53,503	20,506	240,907	219,113
Charge for year	4,499	14,021	325	7,561	26,406	21,794
Carried forward	13,460	171,958	53,828	28,067	267,313	240,907
Net Book Value						
At 31st March 2025	76,514	140,285	86	43,435	260,320	245,222
At 31st March 2024	81,013	154,306	411	9,492	245,222	

10. INVESTMENT PROPERTY - GROUP

	Total £
Fair Value	
At 1st April 2024	2,062,101
Additions	344,525
At 31st March 2025	2,406,625
Net Book Value	
At 31st March 2025	2,406,625
At 31st March 2024	2,062,101

11. DEBTORS

	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Reach Learning Disability Care CIC trade debtors	151,058	178,891		
Personal budgets	85,696	97,802	85,696	97,802
Others	4,600	12,198	4,600	11,499
Reach Learning Disability Care CIC donation			215,420	227,920
Prepayments	46,369	43,036	36,919	34,159
	287,723	331,927	342,635	371,380

12. CREDITORS DUE WITHIN ONE YEAR

	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Expense accruals	60,291	44,422	1,140	1,563
Sundry creditors	2,400	3,500	-	9,674
Trade creditors	27,681	18,616	24,003	14,236
PAYE	55,611	49,771	18,668	18,167
Pensions	11,270	8,954	4,173	3,559
Hire Purchase	9,684	-	9,684	-
Bounce Back Loan	20,000	20,000	10,000	10,000
Loan	40,000	60,000	40,000	60,000
Mortgage	6,297	5,017	6,297	5,017
	233,233	210,280	113,964	122,216

13. CREDITORS DUE AFTER ONE YEAR

	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Hire Purchase	15,334	-	15,334	-
Bounce Back Loan	20,000	40,000	10,000	20,000
Loan	400,000	180,000	400,000	180,000
Mortgage	131,584	139,032	131,584	139,032
	566,918	359,032	556,918	339,032

14. OPERATING LEASE COMMITMENTS

At 31 March 2025 the Charity was committed to making the payment of £5,735 during the next year in respect of the lease for our Southwell Day Centre and main offices.

That lease was due to expire in 2035 but the Charity acquired the freehold of the property in September 2025.

15. PAYMENTS TO TRUSTEES

No expenses were paid to Trustees throughout the year.

16. MOVEMENT IN FUNDS

	At 01.04.24 £	Net movement in funds £	Transfers between funds £	At 31.03.25 £
Unrestricted Funds				
General Fund	1,048,852	16,496	1,586,062	2,651,410
Restricted Funds	1,696,258	115,051	(1,586,062)	225,247
	2,745,110	131,547	-	2,876,657
Net movement in funds included in the above are as follows:				
	Incoming resources £	Resources expended £		Movement in funds £
Unrestricted Funds				
General Fund	3,547,485	(3,530,989)		16,496
Restricted Funds	398,038	(282,987)		115,051
	3,945,523	(3,813,976)		131,547

Following the completion of the construction of the Southwell Accommodation the Charity now has unrestricted use of the property resulting in a transfer between reserves of £1,586,062.

17. ANALYSIS OF FUNDS

	General Fund £	Restricted Fund £	Total £
Tangible Fixed Assets	260,320		260,320
Investment Property	2,406,626		2,406,626
Debtors	287,723		287,723
Cash at Bank and in Hand	496,892	225,247	722,139
Creditors - due within one year	(233,233)		(233,233)
Creditors - due after one year	(566,918)		(566,918)
	2,651,410	225,247	2,876,657

18. SECURED DEBTS ANALYSIS OF FUNDS

Borrowings are secured by a First Legal Charge over:

1a Sheridan Close, Balderton, Newark Nottinghamshire, NG24 3RB and 2 Browning Road, Balderton, Newark, Nottinghamshire NG24 3QU.

ACKNOWLEDGEMENTS

1. ABOUT REACH

2. IMPACT REPORT

3. DAY SERVICES
& COURSES

4. PROJECTS &
PARTICIPATION

5. ACCOMMODATION
SOLUTIONS

6. REACH LEARNING
DISABILITY CARE CIC

7. FINANCIAL
REVIEW & ACCOUNTS

8. ACKNOWLEDGEMENTS



THANKS TO OUR SUPPORTERS & FRIENDS

- All event participants
- All our volunteers
- Actons Solicitors
- The Albert Gubay Charitable Foundation
- Arnold Clark Community Fund
- B&Q Newark
- The Baily Thomas Charitable Fund
- BBC Radio Nottingham
- The Bramley Newspaper
- Brian Dunn
- Bupa Foundation Green Community Grants Fund
- TheBusinessDesk.com
- Co-op Local Community Fund
- Cooper Plumbing
- The David Crane Charitable Trust

- David Thompson
- Dianora and Geoffrey Bond
- The D'Oyly Carte Charitable Trust
- The DRH No 3 Trust
- Easthorpe Trust
- Farnsfield Friendship Club
- Feeling Peckish
- Forever Notts
- Friends of Sées Association
- Gillian Hallam and Valerie Matthews
- Goosedale Conference Centre & Hayer Family
- Gusto Community Fund
- Handicentre (Bingham) Ltd.
- Heron Foods
- Hy-Ram Engineering Co. Ltd

- The Inner Wheel Club of Mansfield
- Inspire Adult Learning
- J. N. Derbyshire Trust
- John Britton and Ian Saunders (Beekeepers)
- Kirklington Village Hall
- The Lady Hind Trust
- Life Magazines
- Lincolnshire Co-op Community Champions Scheme
- LNER
- Lowe's Wong Junior School
- Mansfield CVS
- The Mary Robertson Trust
- McCarrolls Barbers
- Michael Cornish Charitable Trust
- MinsterFB



THANKS TO OUR SUPPORTERS & FRIENDS

- The Minster School
- Municipal General Charity
- My Vote My Voice
- The National Lottery Community Fund
- Newark Advertiser
- Newark and Sherwood Community Lottery
- Newark Business Club
- Newark Physiotherapy Clinic
- NHS Nottingham and Nottinghamshire Integrated Care Board
- Noquet Building Services
- Nottingham Café Bridge
- Nottinghamshire Carers Association
- Nottinghamshire County Council Local Communities Fund
- Nottingham Trent University
- Oxton WI

- Poyser Fund
- Primeprint Newark Ltd
- Ridgeway Marketing
- The Reed Foundation
- Robin Hood Lottery
- Rotary Club of Grantham Kesteven
- Rotary Club of Mansfield
- ScreenPop Meets
- Souter Charitable Trust
- South Nottinghamshire Centre Fund
- Southwell & District Lions Club
- Southwell Cricket Club
- Southwell Racecourse
- St Jude's Trust
- St Michael Church, Halam

- St Michael's Parochial Church, Farnsfield
- Stagecoach Giving for Good Community Fund
- Tallents Solicitors Newark
- The Big Give Christmas Challenge
- The Thomas Farr Charity administered by Forever Notts
- UK Shared Prosperity Fund 2022-2025
- University of Nottingham
- The Viking Challenge
- Waitrose Newark
- West Bridgford Trefoil Guild
- Woodland Trust
- XMA Ltd
- Your CVS



THANKS TO OUR SUPPORTERS & FRIENDS





Reach Learning Disability

Prebend Passage
Southwell, NG25 0JH



www.reachuk.org



01636 819066



info@reachuk.org



@ReachLearningDisability
@ReachLDCare
@flowerpodssouthwell



reach_learning_disability
flowerpod_official



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ACCREDITATIONS & AWARDS



The Queen's Award
for Voluntary Service



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