

Company Number: 03734790
Charity Number: 1075160

Leeds Survivor Led Crisis Services
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements
for the Year Ended 31 March 2025

Leeds Survivor Led Crisis Services

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Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

The Trustees, who are also Directors for the purposes of company law, present their annual report together with the financial statements for the year ended 31 March 2025, which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Reference and Administrative Details of the Charity, its Trustees and Advisors

Leeds Survivor Led Crisis Service is a charitable company. The charity was registered on 19 April 1999 number 1075160 and the company on 17 March 1999 number 03734790. The organisation operates under the name Leeds Survivor Led Crisis Services.

The registered office and operating address is: -

Dial House
12 Chapel Street Leeds
LS15 7RW

The Trustees of the charitable company who served during the year and up to the date of this report were:

Paul Tapper (Chair)	
Hafsa Sattar	
Trina Jennie Beaumont	(Appointed 2 September 2024)
Gary Blake	(Appointed 2 September 2024)
Rachael Campey	(Appointed 2 September 2024)
Alison Hesley	(Appointed 2 September 2024, Resigned 2 February 2025)
Hannah Potter	(Resigned 2 September 2024)
Helen Kemp (Treasurer)	(Resigned 31 December 2024)
Sharon Prince	(Resigned 21 July 2025)

Company Secretary

Emma Holmes

Chief Executive

Emma Holmes

Bankers

Lloyds
PO Box 1000
Andover
BX1 1LT

Auditor

Azets Audit Services Limited
12 King Street
Leeds
LS1 2HL

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

STRUCTURE, GOVERNANCE AND MANAGEMENT

The charity is governed by a board of trustees, the majority of whom are survivors of a mental health problem. It is within the constitution that 50%, plus one, must be people who identify as having had mental health problems. When trustees are recruited to the organisation they are also recruited to be directors of the company as well. The organisation has no other trustees or directors.

Trustees are recruited through a variety of means to ensure a far reach when we are recruiting. Informal opportunities are made available to people interested in joining the board to ensure they have opportunities to ask any questions they may have. All trustees complete a referral form and attend an interview and complete an induction.

The Board of Trustees oversee risk through the management of the organisations strategic Risk Register which is reviewed on an annual basis. Robust internal financial process minimise financial risks to the organisation. All services follow internal procedures and report qualitative and quantitative data as well as safeguarding.

The organisation infrastructure and process are provided by the central services team which comprises of an Operations Director, Deputy Manager, HR Manager, three admin workers, a communications worker, a volunteer and training coordinator, an IT/Data worker, a finance worker and a housekeeper. The CEO and other Operations Directors also sit within this team.

OBJECTIVES AND ACTIVITIES

The organisation was established in 1999 by a group of service users, who campaigned to develop the service. Initially, the service was run in partnership with Social Services, becoming independent in 2001. The service was set up to be a place of sanctuary and an alternative to hospital admission and statutory services for people in acute mental health crisis.

The organisation has recently gone through a significant period of change as a result of reduction in commissioning. This included the loss of services, the reduction in service offer and the combining of services to ensure their continuation.

The organisation provides the following services:

Dial House (combined service): Open 6pm-1am Monday, Wednesday and Friday-Sunday providing face to face and telephone support. The service provides compassionate, person centred support aiming to support visitors to resolve or better manage their crisis. This includes working with people at acute risk of suicide and/or self injury.

Dial House @ Touchstone: Is a crisis service for people from diverse cultural communities. All the staff who work there are from these communities. This service is open on Tuesday and Thursday from 6pm – 12:00.

Safe Zone: A face to face crisis service that runs from 2 different venues across the city providing crisis support to young people age 11 – 18 years old and their parents/carers or family members between 6 – 9pm on a Wednesday and Thursday.

Safe Phone: is open everynight of the week between 3.30 – 8.00pm and is a helpline for 11-18 year-olds living in the Leeds area. We can offer up to an hour of support either by phone, text or online chat.

Night OWLS: Provides overnight telephone crisis support for young people up to the age of 25 across West Yorkshire. This service also provides support to parents and carers.

Leeds Oasis: Our 24/7 Crisis House is an alternative to hospital admission. Oasis is a partnership with Leeds and York Partnership Foundation providing residential support for up to one week as well as day support. This is our only service with a protected referral pathway.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

Group Work: Sisterhood is a crisis support group for women of colour. Sisterhood is the only group we have been providing over this last year whilst we conducted a review of our group work. A new group work programme will be in year 25/26.

PUBLIC BENEFIT STATEMENT

The charity aims to support people to resolve, or better manage mental health crisis, through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce, or better manage, risk. This public benefit is directly related to our charitable objectives.

The Trustees have considered the Charity Commission's guidance on public benefit.

ACHIEVEMENTS AND PERFORMANCE

The aims and differences the charity seeks to make:

The charity aims to support people to resolve or better manage mental health crisis through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self-harm and aims to support people to reduce or better manage risk.

The charity is currently reviewing and revising its organisational aims and values to ensure they remain focused and relevant to its key objectives. This review includes several detailed discussions with the staff team, visitors/callers/guests and the board of trustees.

Key Achievements during 24-25

We identified the following as key achievements for 24/25:

- NHS 111 contract was awarded to the organisation for Children and Young People and this was attached to our Night Owls West Yorkshire wide crisis line
- Leeds Oasis secured a 2 year contract following the completion of a successful pilot project
- Negotiations with commissioners from Barnsley to extend our Night Owls service and 111 offer into Barnsley started
- Significant resilience shown by staff and managers at times of great uncertainty due to funding reductions and changes to service offer
- Contracts for services secured and length of contracts extended under the new Provider Selection Regime

Monitoring Of Business Plan

The Chair of the board delegates implementation of the plan to the Chief Executive. This is monitored through the Chief Executive supervision. How staff are contributing to the organisation's business plan will also be monitored through managers meetings. The Chair will report progress on the plan to the full Board of Trustees at each Board meeting as a standing agenda item. As the current business plan is for 2024 - 2027 we are currently reviewing the progress made and ensuring the current plan is still relevant following the changes made to the services and organisation following funding cuts.

Managing risk: In line with best practice LSLCS will manage risk in the key areas identified by the Charity Commission: Governance, Financial, Compliance, Operational and External. Risk management will be overseen by the CEO and the Board of Trustees. These areas will be reflected in the revised Strategic Risk Register.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

Principal Risks And Uncertainties

The Trustees have set policies for the management of risks faced by the charity, which include the setting up and maintenance of a risk register which is reviewed periodically. The risk register records the risks that may arise in each area of the charity's operations and the CEO is charged with implementing the mitigations.

The principal risks and uncertainties faced by the charity at the time of writing are identified as (this is not the exhaustive list):

- Financial stability for the organisation – in light of the recent financial reductions over the last couple of years this remains a significant risk and concern to the organisation
- Staff morale – Staff morale has been really impacted by the changes that needed to be made to the organisation and the services. This is a significant concern for the organisation and the impact this could have on staff retention.
- Reputational damage – due to the reduction and changes in services offered by the organisation and the impact this had on the staff team, reputational damage is a significant concern for the organisation

Senior Staff Pay Policy

All staff, including the senior management team, were paid in line with the NJC salary scales. Pay levels are benchmarked regularly against other providers and similar roles in Leeds. From April 2023, the board made the decision to uncouple from the NJC scales, due to the large increase to the payrates over recent years, whilst funding income has not increased commensurately, but to maintain their own pay scale system with two pay review periods each year. This maintains very similar scale progression but allows the board to manage pay increases in line with funding and other economic conditions.

Fundraising

The organisation does not actively fundraise from the public and no professional fundraisers or commercial participators are engaged. Any donations received are on a voluntary basis from individuals and is not actively sought. Fundraising in the charity sector has been regulated by the Fundraising Regulator (FR) since 2015 but the organisation is not specifically registered. The Board of Trustees is not aware of any failure by the Charity to comply with this regulation and no complaints have been received in relation to any form of fundraising.

Plans For Future Periods

Lots of changes are happening locally and regionally regarding transforming community mental health and crisis services and the organisation is embedded into this work operationally and strategically.

Our pool of volunteers has increased through the work of our volunteer and training coordinator and we are hoping to increase the numbers further to support with the increasing demand on the services. We are overhauling our internal training offer for the staff with plans to offer this to external partners as well.

A significant period of change has happened for the organisation during this year and into next, and as a result of this we are carrying forward the above areas as priorities for the organisation in 2025/2026 along with reviewing the Strategic Business Plan and ensuring it aligns with the changes that we have had to make as a result of funding cuts, reduced services and combined service offers.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

ACHIEVEMENTS AND PERFORMANCE (continued)

Strategic Plan, Values and Goals for 2025-27

Values:

Inclusive: We recognise that people are the experts in their own experience and that different people have different needs

Relational: We believe that distress is something that occurs primarily between people rather than within them and therefore quality of relationships is key

Empowering: We respect people's autonomy and believe that, given the right environment and quality of relationship people have the resources to find their own way

Innovative: In order to meet the individual needs of those we serve we must continually innovate to meet needs rather than persist in believing that one size fits all.

These values are at the heart of all that we do. They can only be achieved by listening to our visitors, callers and guests and staff team. They are the golden thread through everything we do.

Equality, Diversity and Inclusion Statement

We strive to lead with our values and survivor led ethos at the heart of everything we do, enabling us to continually develop our potential and bring our full selves to the workplace.

Our visitors, callers and guests come from all walks of life and so do our staff team. We employ brilliant people from a wide variety of backgrounds. We do this not just because it's the right thing to do, but because it makes our organisation great.

We value the unique, lived experience of all our visitors, callers and guests, staff and volunteers and continuously use it to shape and develop our services and the organisation

We are committed to constantly listening to and learning from all of the different people that we work with and for.

Our Strategic Goals and how we will achieve them:

Improved access, experience and outcomes:

- We will ensure our services are as accessible as possible by regularly consulting with people who use our services.
- We will ensure the data we collect is used to achieve change and developments across mental health systems.
- We will be a leader in driving change to ensure better experiences for people who use our services and the wider mental health system.

Increased influence and reach:

- We will continue to work in partnership as well as develop new partnerships that enhance our offer for the people who use our services.
- We will ensure we are positioned operationally and strategically to contribute to appropriate discussions and developments as well as challenge to achieve change.
- We will review and redesign our website and digital presence to ensure maximum reach.

Be fit for the future:

- We will look to generate income through the delivery of a training programme developed from knowledge and skills held within the organisation.
- We will deliver best value by reviewing our services and improving efficiencies across our portfolio of services.
- We will work to diversify our funding profile whilst ensuring alignment to our ethos and purpose.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

Be the organisation people want to work for:

- We will ensure we are listening to and consulting with staff and volunteers across our services through a variety of means.
- We will ensure a robust approach to Equality, Diversity and Inclusion to ensure we get it right.
- We will ensure we continue to review our internal policies and processes to maintain our fair and high standards.

FINANCIAL REVIEW

The Statement of Financial Activities shows net income for the year of £138,698 (2024 - net expenditure of £313,589).

The charity's level of funding continues to be adequate for the foreseeable future to support the continuation of the services. The organisation is positioned appropriately both strategically and operationally for any changes to commissioning arrangements due to the West Yorkshire wide commissioning processes.

The Trustees have established a reserves policy whereby free reserves held by the charity should equate to £300,000. At this level the Trustees feel that they would be able to honour their commitments to staff and creditors and have sufficient funding in case of any significant reduction in income. At present free reserves amount to £261,741 (2024 - £285,043), which is sufficient for current needs but plans are in place to increase the level of reserves over the next five years

Statement of Disclosure to our Auditor

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditor

In accordance with s487(2) of the Companies Act 2006 Azets Audit Services Limited are deemed reappointed annually.

Small Company Rules

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies. It was approved by the Board on 18 December 2025 and signed on its behalf by:

Signed by:

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Paul Tapper
Trustee

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

Statement of Trustees' Responsibilities

The Trustees (who are also directors of Leeds Survivor Led Crisis Services for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2025

Opinion

We have audited the financial statements of Leeds Survivor Led Crisis Services for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2025

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report including for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of the Trustees for the financial statements

As explained more fully in the Trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2025

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the charitable company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias; and
- Performing audit work over the timing and recognition of income and in particular whether it has been recorded in the correct accounting period.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Signed by:

 7523F15D661443E...

19 December 2025

Jessica Lawrence (Senior Statutory Auditor)
For and on behalf of Azets Audit Services Limited

Statutory Auditor

12 King Street
 Leeds
 LS1 2HL

Leeds Survivor Led Crisis Services

Statement of Financial Activities (Including Income and Expenditure Account) for the Year Ended 31 March 2025

		Unrestricted funds	Restricted funds	Total funds 2025	Unrestricted funds	Restricted funds	Total funds 2024
	Notes	£	£	£	£	£	£
Income from:							
Donations	3	21,687	-	21,687	27,591	-	27,591
Charitable activities	4	2,653,211	162,000	2,815,211	2,723,957	-	2,723,957
Investment income		7,672	-	7,672	7,639	-	7,639
Total income		2,682,570	162,000	2,844,570	2,759,187	-	2,759,187
Expenditure on:							
Charitable activities		2,705,872	-	2,705,872	2,986,110	86,666	3,072,776
Total expenditure	5	2,705,872	-	2,705,872	2,986,110	86,666	3,072,776
Net income/(expenditure)		(23,302)	162,000	138,698	(226,923)	(86,666)	(313,589)
Net movement in funds		(23,302)	162,000	138,698	(226,923)	(86,666)	(313,589)
Total funds brought forward		285,043	-	285,043	511,966	86,666	598,632
Total funds carried forward	13	261,741	162,000	423,741	285,043	-	285,043

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 16 to 26 form part of these financial statements.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Leeds Survivor Led Crisis Services

Balance Sheet as at 31 March 2025

	Notes	2025 £	2024 £
Fixed assets			
Tangible assets	9	53,444	-
		53,444	-
Current assets			
Debtors	10	105,492	171,846
Cash at bank and in hand		383,924	259,938
		489,416	431,784
Liabilities			
Creditors: Amounts falling due within one year	11	(117,025)	(142,672)
Net current assets		372,391	289,112
Total assets less current liabilities		425,835	289,112
Net assets			
Pension scheme liability	18	(2,094)	(4,069)
Total net assets		423,741	285,043
Funds			
Unrestricted funds	13	261,741	285,043
Restricted funds	13	162,000	-
		423,741	285,043

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the financial statements.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and were approved by the board and signed on its behalf.

Signed by:

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Paul Tapper
Trustee

18 December 2025

The notes on pages 16 to 26 form part of these financial statements.

Company Number: 03734790

Leeds Survivor Led Crisis Services

Statement of Cash Flows for the Year Ended 31 March 2025

	Note	2025 £	2024 £
Cash flows from operating activities			
Net cash (used in)/provided by operating activities	20	169,758	(293,839)
Cash flows from investing activities			
Interest received		7,672	7,639
Capital expenditure		(53,444)	-
Net cash provided by investing activities		(45,772)	7,639
Change in cash and cash equivalents in the year		123,986	(286,200)
Cash and cash equivalents at the beginning of the year		259,938	546,138
Cash and cash equivalents at the end of the year		383,924	259,938

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Charity Information

Leeds Survivor Led Crisis Services is a Company Limited by Guarantee and is also a registered charity. The registered office is Dial House, 12 Chapel Street, Leeds, LS15 7RW. The organisation's charity number is 1075160 and its company number is 03734790.

Each member of the company has undertaken to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of it being wound up while he or she is a member, or within one year after he or she ceases to be a member.

Basis of preparation

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £1.

The financial statements have been prepared under the historical cost convention, modified to include certain financial instruments at fair value. The principal accounting policies adopted are set out below.

Going concern

The Trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from the authorisation of these financial statements and concluded that the level of reserves and cash at bank, together with budgeted income and expenditure, is sufficient to meet the charitable company's requirements. Thus, the financial statements have been prepared on a going concern basis.

Income

Income is recognised as follows:

- Income is recognised when the charity has entitlement to the funds, any performance conditions have been met and it is probable that the income will be received, and the amount can be measured reliably.
- Income from Government and other grants, whether 'capital' grants or 'revenue' grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received, and the amount can be measured reliably and is not deferred.
- Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, and the receipt of economic benefit can be measured reliably. In accordance with Charities SORP (FRS 102), general volunteer time is not recognised.
- Investment income is included when receivable and the amount can be measured reliably by the charity.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

1. Accounting Policies (continued)

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required, and the amount of the obligations can be measured reliably. Charitable expenditure is classified under the following activity headings:

- Adult
- C&YP
- Central

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's activities. These costs have been allocated between the activity headings. The bases on which support costs have been allocated are set out in note 5.

Staff costs

The costs of the short-term employee benefits are recognised as a liability and an expense where settlement of obligations does not fall within the same period.

Fund accounting

Funds held by the charity are either:

Restricted funds: Restricted funds represent grants, donations and legacies received which are allocated by the donor for a particular project or activity.

Unrestricted funds: Unrestricted funds represent funds, which are expendable at the discretion of the trustees in the furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment and include designated funds.

Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less accumulated depreciation.

Individual fixed assets costing £1,000 or more are capitalised.

Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity's becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a maturity within 12 months after the balance sheet date.

Debtors

Debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid net of any discounts due.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

1. Accounting Policies (continued)

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the income and expenditure account.

Creditors, loans and provisions

Creditors, loans and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors, loans and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial liabilities are derecognised when, and only when, obligations are discharged, cancelled or they expire.

Amounts recognised as provisions are best estimates of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

Pensions

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

The charity operates pension arrangements for the benefit of employees which are either in the nature of defined benefit schemes or defined contribution schemes. The assets of the schemes are held separately from those of the charity being invested in either the CARE Scheme on a defined benefit basis or in the personal pension schemes of certain employees, all of which are run independently from the charity. In accordance with Charities SORP (FRS 102), the present value of the commitment under the deficit recovery plan for the CARE scheme, has been provided in the financial statements.

Leases

Rentals payable under operating leases, including any lease incentives received, are charged as an expense on a straight line basis over the term of the relevant lease.

Taxation

Leeds Survivor Led Crisis Services is a registered charity and as such is a charity within the meaning of schedule 6 of the Finance Act 2010. Accordingly, the Charity is potentially entitled to tax exemption under part 11 of the Corporation Tax Act 2010 or section 256 of the Taxation of Chargeable Gains Act 1992 in respect of income and gains arising.

2. Critical Accounting Estimates and Judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are outlined below:

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

2. Critical Accounting Estimates and Judgements (continued)

Pension Deficit

The provision in respect of deficit contributions is calculated with regard to changes in actuarial assumptions and a discount rate is applied. Whilst the provision is calculated by the scheme's administrators using the advised actuarial position of the scheme there is some estimation uncertainty attaining to the actuarial assumptions and the discount rate used.

3. Income from Donations

	2025	2024
	£	£
Donated facilities	19,400	19,400
Other Donations	2,287	8,191
	21,687	27,591

The charity operates from premises purchased by its core funders. The donated facilities represent the Trustees' estimate of the value of the provision of rent-free premises. All income from donations in the current and prior year was unrestricted.

4. Income from Charitable Activities

Year ended 31 March 2025

	Unrestricted funds	Restricted funds	2025
	£	£	£
Grants and contracts			
NHS Leeds ICB	1,212,380	-	1,212,380
NHS Leeds ICB – Leeds Oasis	996,008	162,000	1,158,008
NHS West Yorkshire ICB	352,000	-	352,000
Leeds Mind – Peer Support	78,763	-	78,763
Touchstone - Crisis Cafés	14,060		14,060
	2,653,211	162,000	2,815,211

Year ended 31 March 2024

	Unrestricted funds	Restricted funds	2024
	£	£	£
Grants and contracts			
NHS Leeds ICB	1,218,858	-	1,218,858
NHS Leeds ICB – Leeds Oasis	1,004,030	-	1,004,030
NHS West Yorkshire ICB	357,000	-	357,000
Leeds Mind - Suicide Bereavement Service	14,548	-	14,548
Leeds Mind – Peer Support	65,037	-	65,037
Touchstone - Crisis Cafés	64,484	-	64,484
	2,723,957	-	2,723,957

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

5. Analysis of Expenditure on Charitable Activities

For the year ended 31 March 2025

	Adult	C&YP	Central	2025 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	1,594,902	332,262	-	1,927,164
Staff travel and other staff costs	992	144	-	1,136
Volunteers' and visitors' expenses	109,534	13,921	114	123,569
	1,705,428	346,327	114	2,051,869
Support costs:				
Staff Costs	-	-	339,738	339,738
Staff Travel, Recruitment and Training	2,363	2,036	26,517	30,916
Rent, Utilities, Maintenance and Repairs	145,656	-	17,806	163,462
IT & Telephone	27,320	9,523	40,537	77,380
HR, Insurance and Professional Fees	1,345	-	23,420	24,765
Publicity and Office Sundries	1,126	366	3,667	5,159
Bank Charges and Pension Fees	-	-	2,733	2,733
Audit fee	-	-	9,850	9,850
	177,810	11,925	464,268	654,003
Total	1,883,238	358,252	464,382	2,705,872

For the year ended 31 March 2024

	Adult	C&YP	Central	2024 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	1,931,282	348,709	-	2,279,991
Staff travel and other staff costs	1,299	378	-	1,677
Volunteers' and visitors' expenses	124,431	25,911	500	150,842
	2,057,012	374,998	500	2,432,510
Support costs:				
Staff Costs	-	-	329,766	329,766
Staff Travel, Recruitment and Training	4,977	945	16,396	22,318
Rent, Utilities, Maintenance and Repairs	136,938	1,170	14,967	153,075
IT & Telephone	27,205	4,160	48,334	79,699
HR, Insurance and Professional Fees	-	-	34,004	34,004
Publicity and Office Sundries	5,720	758	5,667	12,145
Bank Charges and Pension Fees	-	-	2,409	2,409
Audit fee	-	-	6,850	6,850
	174,840	7,033	458,393	640,266
Total	2,231,852	382,031	458,893	3,072,776

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

6. Net Income/(Expenditure) for the Year

This is stated after charging:	2025 £	2024 £
Audit fee	9,850	6,850
Auditor's fees in respect of accounting services	2,000	1,850

7. Employee Information

The average monthly head count was 113 staff (2024: 106 staff).

Staff costs during the year were as follows:

	2025 £	2024 £
Wages and salaries	1,970,064	2,135,904
Social security costs	152,360	172,920
Pension costs	31,585	35,135
	2,154,009	2,343,959
Secondment costs	112,893	265,798
	2,266,902	2,609,757

No employee earned £60,000 or more during the year (2024: none).

Pension costs are allocated to activities in the proportion to the related staffing costs incurred and are wholly charged to the unrestricted funds.

The key management personnel of Leeds Survivor Led Crisis Services are the Trustees, the Chief Executive, the three Operations Directors and the five managers of the charity's major activities. The total employee benefits of the key management personnel of the charity were £363,321 (2024: £375,903).

8. Trustees' Remuneration and Reimbursed Expenses

No Trustee received remuneration or benefits for their services during the year (2024: no Trustee) and no Trustee received any reimbursed expenses during the year (2024: no Trustee).

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

9. Tangible fixed assets

	Assets under construction £	Total £
Cost		
At 31 March 2024	-	-
Additions – Assets under construction	53,444	53,444
At 31 March 2025	53,444	53,444
Depreciation		
At 31 March 2024	-	-
Charge for the year	-	-
At 31 March 2025	-	-
Net book value		
At 31 March 2025	53,444	53,444
At 31 March 2024	-	-

Assets under construction relates to the refurbishment costs on the leasehold property at Leeds Oasis. This amount will not be depreciated until the asset has been brought to use.

10. Debtors

	2025 £	2024 £
Trade Debtors	60,253	108,663
Prepayments and accrued income	12,443	19,976
Other debtors	32,796	43,207
	105,492	171,846

11. Creditors

	2025 £	2024 £
Taxation and social security	37,416	42,236
Other creditors and accruals	73,380	92,272
Pension scheme deficit payments (Note 18)	2,229	2,164
Deferred income (Note 12)	4,000	6,000
	117,025	142,672

12. Deferred Income

	2025 £	2024 £
At 1 April 2024	6,000	21,000
Amounts released to income	(6,000)	(21,000)
Amount deferred in the year	4,000	6,000
At 31 March 2025	4,000	6,000

Income has been deferred where project funding has been received in advance and includes £nil (2024: £6,000) for Dial House@Touchstone, and £4,000 (2024: £nil) for Children and Young People.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

13. Funds of the Charity

Year ended 31 March 2025	Balance 1 April 2024 £	Income £	Expenditure £	Balance 31 March 2025 £
Restricted funds:				
NHS Leeds ICB – Leeds Oasis		162,000		162,000
	-	162,000	-	162,000
Unrestricted funds	285,043	2,682,570	(2,705,872)	261,741
Total funds	285,043	2,844,570	(2,705,872)	423,741

Year ended 31 March 2024	Balance 1 April 2023 £	Income £	Expenditure £	Balance 31 March 2024 £
Restricted funds:				
Crisis Alternatives	86,666	-	(86,666)	-
	86,666	-	(86,666)	-
Unrestricted funds	511,966	2,759,187	(2,986,110)	285,043
Total funds	598,632	2,759,187	(3,072,776)	285,043

Purposes of restricted funds:

NHS Leeds ICB – Leeds Oasis – funding for refurbishment of Leeds Oasis premises.
Crisis Alternatives – funding for increased support at Dial House / Leeds Oasis.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

14. Liability of Members

The company is limited by guarantee and does not have a share capital. Every member of Leeds Survivor Led Crisis Services undertakes to contribute such sum as may be required (not exceeding £1 per accounting policies) to the assets of Leeds Survivor Led Crisis Services if it should be wound up while he or she is a member, or within one year after he or she ceases to be a member, for payment of the debts and liabilities contracted before he or she ceases to be a member and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves.

15. Analysis of Net Assets between Funds

As at 31 March 2025	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	263,835	(2,094)	261,741
Restricted funds	53,444	108,556	-	162,000
	53,444	372,391	(2,094)	423,741

As at 31 March 2024	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	289,112	(4,069)	285,043
Restricted funds	-	-	-	-
	-	289,112	(4,069)	285,043

16. Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2025 £	2024 £
Within one year	65,000	65,000
Between two and five years	260,000	260,000
In over five years	280,123	345,653
Total at end of the year	605,123	670,653

17. Post Balance Sheet Event

Following the year end, the charity obtained quotes and incurred costs relating to the refurbishment of the Leeds Oasis premises.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

18. Pension Costs

The company participates in The Pensions Trust – Career Average Revalued Earnings ("CARE") Pension Scheme, a multi-employer scheme which provides benefits to some 41 charitable employers. The scheme is a defined benefit scheme in the UK. It is not possible for the charitable company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for it in accordance with Charities SORP (FRS102) by providing for the present value of all contributions to make good the deficit.

Where the scheme is in deficit and where the charity has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

Reconciliation of opening and closing provisions

	2025 £	2024 £
Provision at start of the year	6,233	8,997
Unwinding of the discount factor (interest expense)	251	412
Deficit contribution paid	(2,164)	(2,120)
Remeasurements - impact of any change in assumptions	3	(1,056)
Provision at end of the year	4,323	6,233

Income and expenditure impact

	2025 £	2024 £
Interest expense	251	412
Remeasurements – impact of any change in assumptions	3	(1,056)

Included in the balance sheet

	2025 £	2024 £
Current liabilities	2,229	2,164
Long term liabilities	2,094	4,069
	4,323	6,233

Assumptions

	2025 %	2024 %	2023 %
Discount rate	4.88	4.95	5.18

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contribution.

19. Related Party Transactions

There are no related party transactions during the year.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

20. Cash Flows from Operating Activities

	2025	2024
	£	£
Net income before other gains/(losses)	138,698	(313,589)
Adjustments for:		
Interest received	(7,672)	(7,639)
Decrease in debtors	66,354	113,364
(Decrease) in creditors	(27,622)	(85,975)
Net cash generated by operating activities	169,758	(293,839)

21. Analysis of changes in net debt

As the charity does not hold any debt all cash flows arising in the current and comparative year are the result of cash held.