

Company Number: 03734790
Charity Number: 1075160

Leeds Survivor Led Crisis Services
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements
for the Year Ended 31 March 2021

Leeds Survivor Led Crisis Services

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Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

The Trustees, who are also Directors for the purposes of company law, present their annual report together with the financial statements for the year ended 31 March 2021.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)(effective 1 January 2019).

Reference and Administrative Details of the Charity, its Trustees and Advisors

Leeds Survivor Led Crisis Service is a charitable company. The charity was registered on 19 April 1999 number 1075160 and the company on 17 March 1999 number 3734790. The organisation operates under the name Leeds Survivor Led Crisis Service.

The registered office and operating address is: -

Dial House
12 Chapel Street
Leeds
LS15 7RW

The Trustees of the charitable company who served during the year and up to the date of this report were:

Alison Lowe	(Chair)
Helen Kemp	(Treasurer)
Rosie Dent-Spargo	
Lyndsey Sunter	
Lisa Bourne	(Resigned 13 September 2021)
Paul Tapper	
Helen Williams	
Elizabeth Smith	
Andrew Bagley	

Company Secretary

Emma Holmes	(appointed January 2021)
Richard Barber	(resigned January 2021)

Chief Executive

Emma Holmes	(appointed January 2021)
Richard Barber	(resigned January 2021)

Bankers

Lloyds TSB
Park Row
Leeds LS1

Auditor

Azets Audit Services Limited
Triune Court
Monks Cross Drive
York
YO32 9GZ

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

All the directors of the company are also Trustees of the charity, and there are no other Trustees. The charity is governed by a board of Trustees, the majority of whom are survivors of a mental health problem. It is within the constitution that 50%, plus one, must be people who identify as having had mental health problems.

The organisation is supported by the central services team which comprises of Finance and Resources manager, 3 admin workers, communications worker and a house keeper. The CEO and Operations Directors also sit within this team. The services are operated by a mix of manager, deputy manager, crisis workers, helpline workers and volunteers, dependent on the size and nature of the service.

The Trustees regularly conduct their own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects to ensure consistent quality of delivery for all operational aspects of the charity. These procedures are periodically reviewed to ensure they still meet the needs of the charity. The Risk Management Register is reviewed and updated by Trustees annually.

OBJECTIVES AND ACTIVITIES

The organisation was established in 1999 by a group of service users, who campaigned to develop the service. Initially, the service was run in partnership with Social Services, becoming independent in 2001. The service was set up to be a place of sanctuary and an alternative to hospital admission and statutory services for people in acute mental health crisis.

The organisation provides the following services:

Connect: A telephone helpline, which is open every night of the year offering support and information. The service is open from 6pm – 2am

Teen Connect: This is an aspect of the Connect Helpline that offers support to 11-18 year-olds. Specific Teen Connect workers, who are trained in young peoples' work, operate this service. This service is open Monday to Friday 3:30pm-2am and Saturday/Sunday 6pm-2am.

Dial House: A place of sanctuary open 6pm-2am Monday, Wednesday and Friday-Sunday. Visitors can relax in a homely environment and gain one to one support from the team of Crisis Support Workers. The organisation provides compassionate, person centred support aiming to support visitors to resolve or better manage their crisis. This includes working with people at acute risk of suicide and/or self injury.

Dial House @ Touchstone: Our second crisis house is a crisis service for people from culturally diverse communities. All the staff who work there are from these communities and the service is a partnership with Touchstone. This service is open on a Tuesday and Thursday between 6pm – 12:00am.

Group Work: During 2020-21, the organisation continued to develop its programme of group work and delivered the following weekly groups:

- Hearing Voices Group
- The Tuesday Project, support group for Deaf people with mental health problems
- My Time Thursday, peer support group
- Lesbian, gay, bisexual and transgender support group
- Trans support group
- Unique Minds Black Men's Group
- Sisterhood, BAME Women's Group.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

OBJECTIVES AND ACTIVITIES

Leeds Suicide Bereavement Service: LSBS is a partnership with Leeds Mind, who are the lead agency. LSBS supports people bereaved by suicide, through individual, group and family work.

Wellbean Hope in a Crisis Café: The crisis café is open 7 nights a week and is a partnership with Touchstone who are the lead agency. The café is funded specifically to prevent people with mental health problems from accessing A&E when there is not a medical need to do so.

Service-User Involvement Partnership with the Leeds Personality Disorder Managed Clinical Network (PDMCN): LSLCS delivers service-user involvement opportunities on behalf of the PDMCN, engaging their service-users in involvement activities such as staff recruitment, a peer support group; and activism around the label of Personality Disorder.

Safe Zone: is a face to face crisis service that runs from 3 different venues across the city providing crisis support to young people age 11 – 18 years old and their parents/carers or family members between 6 – 9pm on a Monday, Thursday and Sunday.

Leeds Oasis: "The vision for Leeds OASIS within the first two years of the pilot is to support guests and visitors to successfully manage their crises over a period of up to 7 days. The gold standard is that upon leaving the service, guests/visitors are able to return to living in the community without the need for a hospital admission or further contact with the LYPFT crisis pathway at that time."

Night OWLS: We were also approached during this period to pilot a 24/7 West Yorkshire wide crisis line for children and young people up to the age of 18 or 25 where there are additional needs. This service also provide support to parents and carers. The service launched in July 2021 until March 2022 initially.

PUBLIC BENEFIT STATEMENT

The aims and differences the charity seeks to make:

The charity aims to support people to resolve, or better manage mental health crisis, through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce, or better manage, risk. This public benefit is directly related to our charitable objectives. We confirm that we follow the Charity Commission's public benefit guidance.

ACHIEVEMENTS AND PERFORMANCE

During 2020/21 a new CEO joined the team (in January 2021), who will take responsibility for writing and implementing an up to date Business plan for 2021-24. The achievements and performance section of this report will be recorded using the areas of the previous business plan:

2017-20 Strategic Plan

The five priorities in the 2017-20 plan were as follows and this report demonstrates our progress under each during the year. Reporting below will be for 2020-21:

1) Accessibility/Diversity:

Our face to face services ran remotely due to the Coronavirus pandemic during 2020/21. We worked really hard to engage with as many visitors and callers as possible during this time and to make our services as accessible as possible in the constraints of the guidelines regarding safe practice.

Our support contacts for Dial House were 2,370 and Dial House @ Touchstone were 494. SafeZone launched during the pandemic and was our first service to return to some face to face support at the end of 2020/21. Contacts for Safe Zone were 407.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

ACHIEVEMENTS AND PERFORMANCE

Group work used creative means to provide support to visitors during the pandemic including distanced walks in the local parks.

Connect and Teen Connect continued to operate as usual during the pandemic with the only change being the staff worked from home. Their contact with callers was 6,992 for Connect and 870 for Teen Connect

The organisation implemented a Black Lives Matter group for staff to feel heard and to ensure the organisation is influenced by essential good practice.

2) Crisis Prevention

Whilst our services are designed to support people who are in crisis, there is always an element of prevention built into service offer. Our group programme significantly supports this agenda as do our children and young people services.

3) External Influence and Survivor Leadership

Due to the pandemic our focus groups with visitors and callers were put on hold, but they will be relaunched as soon as possible, and will continue to be a priority for the organisation.

Visitors attend Trustee meetings as expert advisors. This enables people using our services to contribute their expertise and be involved in the governance of our organisation. Visitors were also involved in interviewing new staff and volunteers remotely during this period.

As a result of the awards which the organisation has won, the team are invited to do increasing amounts of training, conference presentations, teaching and consultancy. This is an important source of income and the organisation has developed a local, regional and national profile and is recognised as a centre of excellence. During the period the Operations Director delivered a programme of training to our colleagues from the NHS.

Consultancy generates income, raises our profile and enables us to champion our approach as a survivor led, Person-Centred Third Sector provider of services which are an alternative to the medical model of distress. This fulfils our business plan goal of influencing practice and being recognised as a beacon of excellence and innovation in crisis provision.

4) Improved IT and Communications

Work on a new communications strategy started during this period which will run alongside the Strategic Business Plan. We also moved to a new cloud-based server during the period (removing our reliance on technology infrastructure based at Dial House) which has led to vastly improved reliability of our IT systems.

The pandemic influenced the organisation's use of technology as a means to engage with visitors and callers. This learning and development will be taken forward into our practice and all services will retain the ability to offer some remote offer if needed.

5) Security of Funding

The organisation has chronic capacity issues and is unable to meet the demands for either Dial House or Connect. This has long been recognised by commissioners, along with the fact that the charity provides high quality, cost efficient services which save money for other parts of the NHS by preventing people ending up in A&E or in psychiatric hospital.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

ACHIEVEMENTS AND PERFORMANCE

The CCG's agreed to fund our Dial House @ Touchstone and our Deaf service going forward, following the external funding for these services coming to an end.

During 2020/21, the charity generated £11,136 in additional income, through donations and delivering training and consultancy.

Principal risks and Uncertainties

The Trustees have set policies for the management of risks faced by the charity, which include the setting up and maintenance of a risk register which is reviewed periodically. The risk register records the risks that may arise in each area of the charity's operations and the CEO is charged with implementing the mitigations. The principal risks and uncertainties faced by the charity at the time of writing are identified as a loss of funding, changes in health and social care policy and the impact of COVID-19 on the local and wider economy and the potential impact on short and long term funding. These risks are managed by developing strong working partnerships with our funders, seeking to diversify our funding sources, and ensuring we engage with strategic bodies.

Senior Staff pay policy

All staff, including the senior management team, are paid in line with the NJC salary scales. Pay levels are benchmarked regularly against other providers and similar roles in Leeds. Any pay increases outside of the NJC progression structure must be agreed by the Board.

Fundraising

The organisation does not actively fundraise from the public and no professional fundraisers or commercial participators are engaged. Where donations are received this is on a voluntary basis from individuals and is not actively sought. Fundraising in the charity sector has been regulated by the Fundraising Regulator (FR) since 2015 but the organisation is not specifically registered. The Board of Trustees is not aware of any failure by the Charity to comply with this regulation and no complaints have been received in relation to any form of fundraising

FINANCIAL REVIEW

The Statement of Financial Activities shows net income for the year of 2020-21 and reserves stand in total at £253,887 at 31 March 2021 (£74,499 at 31 March 2020). The financial position of the charity is good.

The charity's level of funding continues to be adequate for the foreseeable future to support the continuation of the services. The organisation is positioned appropriately both strategically and operationally for any changes to commissioning arrangements due to the move to ICS and West Yorkshire wide commissioning processes.

The Trustees have established a reserves policy whereby free reserves held by the charity should equate to £223,000. At this level the Trustees feel that they would be able to honour their commitments to staff and creditors and give staff three months' notice. At present free reserves amount to £233,517 (2020 - £66,817).

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

PLANS FOR FUTURE PERIODS

In 2021-22, we will write a new strategic business plan for the period 2021-24. We will build on aims outlined in the 2017-20 business plan. The following are specific plans taken from the new Business Plan:

External influence/survivor leadership: LSLCS has over 20 years' experience in survivor led leadership and in providing radical crisis support and services to people from across Leeds.

- LSLCS will continue to be recognised locally, regionally, nationally and internationally as a beacon of excellence and innovation in crisis provision.
- LSLCS will be recognised as the 'market leader' in mental health crisis provision.
- LSLCS will influence the practice of other crisis services.
- LSLCS will influence practice and theory within the mainstream psychiatric model.
- LSLCS will be recognised for its expertise in supporting young people and adults at high risk of suicide and self-harm and who are survivors of trauma

Equality, Diversity and Inclusion: LSLCS will continue to build on and develop its expertise regarding equality, diversity and inclusion by ensuring we continue to listen to and hear what is needed from our diverse visitors, guest, callers and staff.

- LSLCS will set a standard for excellence for anti-racism work within a Third Sector setting. This work will be underpinned by an anti-racism policy and overseen by the BLM voice and influence group.
- LSLCS will develop a Culturally Diverse Heritage group to ensure the survivor led ethos is reflective of these client groups.
- We will redesign and strengthen the Deaf support offer across the organisation to be inclusive of young people's services.
- LSLCS will strengthen our understanding and support of our disabled and neurodiverse staff, visitors and callers.
- We will organise annual EDI training for the staff and volunteers including niche and bespoke training to reflect the diversity of our work

Organisational growth and development: LSLCS has achieved significant growth over the last couple of years despite the pandemic. We will secure and strengthen our core service offer and identify opportunities to further grow our services locally and regionally. This will include:

- Sustainable funding will be sought to embed the complex trauma pathway into our core service offer. The pathway will build on the internal pilot and its evaluation and will be additionally incorporated into Dial House @Touchstone, to allow that service to identify and work more flexibly and creatively with individuals traumatised by abuse, neglect, racism and discrimination.
- Learning from the pandemic will be embedded into service offer with the retention of hybrid working models and increased use of technology as a way to reach and support more visitors and callers, and support the health and wellbeing of staff.
- Redesign and embed a new management and central services staffing structure which will support the current growth of the organisation and sustain any additional growth. Identify and secure additional funding to support this process.
- Regular consultations and communication with the staff team to ensure their voice is heard and influencing the growth and development of the organisation.
- Secure our current service offer including our pilot projects by being tender ready and strategically positioned locally and regionally.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

PLANS FOR FUTURE PERIODS

Children and young people in crisis: One of LSLCS unique selling points is its expertise in supporting children and young people in or experiencing crisis.

- We will restructure and redefine the children and young people's arm of the organisation to promote our expertise and prepare to expand our offer of crisis support to children and young people locally and regionally.
- We aim to develop a children and young people's voice and influence group to ensure the survivor led ethos is reflective of all client groups supported by the organisation.
- We will develop and source funding for a specific service for young people with a culturally diverse heritage which will be informed by the excellent and unique practice from Dial House @ Touchstone.
- LSLCS will ensure that the voice of young people in crisis is heard within the service and policy development across the city regarding transitions.

Communications and branding: To support the recent and continued growth of the organisation LSLCS will overhaul their communications offer including the organisations branding. We will:

- Increase the hours of the communications worker in May 2021 with the aim to further increase the hours over the next 3 years in line with organisational growth and demand of the post and the organisations partnerships.
- Develop a communications strategy by October 2021, which is reflective of the Business Plan and the changing landscape the organisation is operating in.
- Review and revamp the branding of the organisation in consultation with our visitors and callers reflecting our unique selling points and growth and expertise.

Statement of Disclosure to our Auditors

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditors

Azets Audit Services Limited were appointed auditor to the charitable company following their acquisition of the trade of Garbutt & Elliott Audit Limited on 1 December 2021. Azets Audit Services Limited have indicated their willingness to stand for reappointment at the Annual General Meeting.

Small Company Rules

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies. It was approved by the Board on 22 December 2021 and signed on its behalf by:



Helen Kemp
Trustee

Leeds Survivor Led Crisis Services

Statement of Trustees' Responsibilities

The Trustees (who are also directors of Leeds Survivor Led Crisis Services for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Leeds Survivor Led Crisis Services

Independent Auditor's Report to the Members of Leeds Survivor Led Crisis Services

Opinion

We have audited the financial statements of Leeds Survivor Led Crisis Services for the year ended 31 March 2021 which comprise the statement of Financial Activities, the Balance Sheet, the, the Statement of Cash Flows and the related Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The Trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Leeds Survivor Led Crisis Services

Independent Auditors' Report for the year ended 31 March 2021

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report (incorporating the strategic report and the Directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report (incorporating the strategic report and the Directors' report) has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit.

Responsibilities of the Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was capable of identifying irregularities, including fraud

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, through discussion with the Trustees/directors and other management, and from inspection of the charitable company's regulatory and legal correspondence. We discussed with the Trustees and other management the policies and procedures regarding compliance with laws and regulations. We communicated identified laws and regulations throughout our team and remained alert to any indications of non-compliance during the audit.

Leeds Survivor Led Crisis Services

Independent Auditors' Report for the year ended 31 March 2021

The charitable company is subject to laws and regulations that directly affect the financial statements including financial reporting legislation (including related companies and charities legislation), pensions legislation, taxation legislation and further laws and regulations that could indirectly affect the financial statements, comprising data protection, health and safety, safeguarding and employment legislation, and, in the current climate, Covid regulations. We assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items. Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Trustees and other management and inspection of regulatory and legal correspondence, if any. These procedures did not identify any potentially material actual or suspected non-compliance.

To identify risks of material misstatement due to fraud we considered the opportunities and incentives and pressures that may exist within the charitable company to commit fraud. Our risk assessment procedures included: enquiry of Trustees and other management to understand the high level policies and procedures in place to prevent and detect fraud, reading Board minutes and considering performance targets and incentive schemes in place for management. We communicated identified fraud risks throughout our team and remained alert to any indications of fraud during the audit.

As a result of these procedures we identified the greatest potential for fraud in the following areas:

- income recognition and in particular the risk that income is recognised in the wrong reporting period;
- that restricted income is not correctly recognised as such; and
- subjective accounting estimates.

These fraud risks arise due to a potential desire to present the financial statements in a differing light to meet management objectives.

As required by auditing standards we also identified and addressed the risk of management override of controls.

We performed the following procedures to address the risks of fraud identified:

- identifying and testing high risk journal entries through vouching the entries to supporting documentation;
- assessing significant accounting estimates for bias; and
- testing the recognition of income and in particular that any restrictions had been identified and that income was appropriately recognised or deferred.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it.

In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations.

Leeds Survivor Led Crisis Services

Independent Auditors' Report for the year ended 31 March 2021

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Laura Masheder

**Laura Masheder (Senior Statutory Auditor)
For and on behalf of Azets Audit Services Limited**

23/12/2021

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Statutory Auditor

Triune Court
York
YO32 9GZ

Leeds Survivor Led Crisis Services

Statement of Financial Activities (Including Income and Expenditure Account) for the Year Ended 31 March 2021

		Unrestricted funds	Restricted funds	Total funds 2021	Unrestricted funds	Restricted funds	Total funds 2020
	Notes	£	£	£	£	£	£
Income from:							
Donations and legacies	3	25,127	-	25,127	23,247	-	23,247
Charitable activities	4	995,392	208,038	1,203,430	701,726	314,664	1,016,390
Investment income		1,004	-	1,004	1,505	-	1,505
Total income		1,021,523	208,038	1,229,561	726,478	314,664	1,041,142
Expenditure on:							
Charitable activities		836,479	213,013	1,049,492	735,183	317,671	1,052,854
Total expenditure	5	836,479	213,013	1,049,492	735,183	317,671	1,052,854
Net income/(expenditure)		185,044	(4,975)	180,069	(8,705)	(3,007)	(11,712)
Transfers between funds		(17,663)	17,663	-	(5,722)	5,722	-
Other recognised (losses)/ gains							
Actuarial (losses)/ gains		(681)	-	(681)	1,041	-	1,041
Net movement in funds		166,700	12,688	179,388	(13,386)	2,715	(10,671)
Total funds brought forward		66,817	7,682	74,499	80,203	4,967	85,170
Total funds carried forward	13	233,517	20,370	253,887	66,817	7,682	74,499

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 18 to 28 form part of these financial statements.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Leeds Survivor Led Crisis Services

Balance Sheet as at 31 March 2021

	Notes	2021 £	2020 £
Fixed assets			
Tangible assets	9	-	-
Current assets			
Debtors	10	47,672	42,930
Cash at bank and in hand		473,568	183,144
		521,240	226,074
Liabilities			
Creditors: Amounts falling due within one year	11	(255,679)	(130,405)
Net current assets		265,561	95,669
Net assets		265,561	95,669
Pension scheme liability	16	(11,674)	(21,170)
Total net assets		253,887	74,499
Funds			
Unrestricted funds	13	233,517	66,817
Restricted funds	13	20,370	7,682
		253,887	74,499

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the financial statements.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and were approved by the board and signed on its behalf.



Helen Kemp
Trustee

23/12/2021

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The notes on pages 18 to 28 form part of these financial statements.

Company Number: 03734790

Leeds Survivor Led Crisis Services

Statement of Cash Flows for the Year Ended 31 March 2021

	Note	2021 £	2020 £
Cash flows from operating activities			
Net cash used in operating activities	18	289,420	(26,561)
Cash flows from investing activities			
Interest received		1,004	1,505
Net cash provided by investing activities		1,004	1,505
Change in cash and cash equivalents in the year		290,424	(25,056)
Cash and cash equivalents at the beginning of the year		183,144	208,200
Cash and cash equivalents at the end of the year		473,568	183,144

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Charity Information

Leeds Survivor Led Crisis Services is a Company Limited by Guarantee and is also a registered charity. The registered office is Dial House, 12 Chapel Street, Leeds, LS15 7RW. The organisation's Charity Number is 1075160 and its company number is 03734790.

Each member of the company has undertaken to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of its being wound up while he or she is a member, or within one year after he or she ceases to be a member

Basis of preparation

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £1.

The financial statements have been prepared under the historical cost convention, modified to include certain financial instruments at fair value. The principal accounting policies adopted are set out below.

Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The COVID-19 pandemic has heavily impacted on the operations of the charity to which we have responded rapidly to ensure the needs of our users are met. Due to the nature of our funding and our ability to continue to operate effectively COVID-19 has not had a significant adverse impact on the finances of the charity. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

Income

Income is recognised as follows:

- Income is recognised when the charity has entitlement to the funds, any performance conditions have been met and it is probable that the income will be received and the amount can be measured reliably.
- Income from Government and other grants, whether 'capital' grants or 'revenue' grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.
- Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, and the receipt of economic benefit can be measured reliably. In accordance with Charities SORP (FRS 102), general volunteer time is not recognised.
- Investment income is included when receivable and the amount can be measured reliably by the charity.
- Where income is received for expenditure in a future accounting period that amount is deferred.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

1. Accounting Policies (continued)

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount of the obligations can be measured reliably. Charitable expenditure is classified under the following activity headings:

- Dial House
- Dial House @ Touchstone
- Helpline Connect

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the Trust's activities. These costs have been allocated between the activity headings. The bases on which support costs have been allocated are set out in note 5.

Staff costs

The costs of the short term employee benefits are recognised as a liability and an expense where settlement of obligations does not fall within the same period.

Fund accounting

Funds held by the charity are either:

Restricted funds: Restricted funds represent grants, donations and legacies received which are allocated by the donor for a particular project or activity.

Unrestricted funds: Unrestricted funds represent funds, which are expendable at the discretion of the Trustees in the furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment and include designated funds.

Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less accumulated depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value over their expected useful lives on the following bases:

Office equipment	20% straight line
Computer equipment	33% straight line

Individual fixed assets costing £1,000 or more are capitalised.

Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a maturity within 12 months after the balance sheet date.

Debtors

Debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid net of any discounts due.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

1. Accounting Policies (continued)

Creditors, loans and provisions

Creditors, loans and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfers of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement value after allowing for any discounts which may be due.

Financial liabilities are only derecognised when, and only when, the charity's obligations are discharged, cancelled or they expire.

Amounts recognised as provisions are best estimates of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

Pensions

The charity operates pension arrangements for the benefit of employees which are either in the nature of defined benefit schemes or defined contribution schemes. The assets of the schemes are held separately from those of the charity being invested in either the CARE Scheme on a defined benefit basis or in the personal pension schemes of certain employees, all of which are run independently from the Charity.

In accordance with Charities SORP (FRS 102), the present value of the commitment under the deficit recovery plan for the CARE scheme, has been provided in the financial statements.

Taxation

Leeds Survivor Led Crisis Services is a registered charity and as such is a charity within the meaning of schedule 6 of the Finance Act 2010. Accordingly, the Charity is potentially entitled to tax exemption under part 11 of the Corporation Tax Act 2010 or section 256 of the Taxation of Chargeable Gains Act 1992 in respect of income and gains arising.

2. Critical Accounting Estimates and Judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are outlined below:

Pension Deficit

The provision in respect of deficit contributions is calculated with regard to changes in actuarial assumptions and a discount rate is applied. Whilst the provision is calculated by the scheme's administrators using the advised actuarial position of the scheme there is some estimation uncertainty attaining to the actuarial assumptions and the discount rate used.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

3. Income from Donations and Legacies

	2021	2020
	£	£
Donated facilities	19,440	19,440
Other Donations	5,687	3,807
	25,127	23,247

The charity operates from premises purchased by its core funders. The donated facilities represent the Trustees' estimate of the value of the provision of rent free premises.

4. Income from Charitable Activities

Year ended 31 March 2021

	Unrestricted funds	Restricted funds	2021
	£	£	£
Grants and contracts			
NHS Leeds CCG	886,606	-	682,572
NHS LYPFT - Personality Disorder Managed Clinical Network (PDMCN)	-	14,605	14,605
BAME Women's Group	-	205	205
Big Lottery Fund: Revenue	-	123,373	123,373
Leeds Mind - Suicide Bereavement Service	-	40,975	40,975
Touchstone - Crisis Cafés	64,627	-	64,627
NHS Leeds CCG - Leeds Oasis	34,706	-	34,706
Tudor Trust - Deaf Project	-	28,880	28,880
Fees and other income	9,453	-	9,453
	913,869	289,561	1,203,430

Year ended 31 March 2020

	Unrestricted funds	Restricted funds	2020
	£	£	£
Grants and contracts			
NHS Leeds CCG	631,235	81,589	712,824
CCG group funding	-	18,483	18,483
NHS LYPFT - Personality Disorder Managed Clinical Network (PDMCN)	-	15,904	15,904
BAME Women's Group	-	9,982	9,982
Big Lottery Fund: Revenue	-	117,639	117,639
Leeds Mind - Suicide Bereavement Service	-	33,770	33,770
Touchstone - Crisis Cafés	60,242	-	60,242
Tudor Trust - Deaf Project	-	35,897	35,897
Safe Zone Leeds	-	1,400	1,400
Fees and other income	10,249	-	10,249
	701,726	314,664	1,016,390

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

5. Analysis of Expenditure on Charitable Activities

	Dial House £	Dial House @ Touchstone £	Helpline Connect £	2021 Total £
Activities undertaken directly:				
Staff costs	366,913	120,538	291,550	779,001
Publicity	816	-	-	816
Staff travel	56	-	-	56
Volunteers' and visitors' expenses	7,415	928	3,876	12,219
	375,200	121,466	295,426	792,092
Support costs:				
Staff costs	71,909	11,258	28,979	112,146
Recruitment	756	62	160	978
Premises	30,958	6,111	8,749	45,818
Office costs	29,733	9,558	18,832	58,123
Insurance	4,600	946	1,853	7,399
Publicity	2,081	825	839	3,745
Security and repair	998	156	401	1,555
Management Committee and AGM	1,290	202	519	2,011
Interest costs on pension liability	373	58	150	581
Audit and accounts fees	2,694	422	1,085	4,201
Mentoring and support	4,320	1,553	1,740	7,613
Refurbishment costs	2,075	-	-	2,075
HR and professional costs	6,871	2,510	1,774	11,155
	158,658	33,661	65,081	257,400
Total	533,858	155,127	360,507	1,049,492

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

5. Analysis of Expenditure on Charitable Activities (continued)

For the year ended 31 March 2020

	Dial House £	Dial House @ Touchstone £	Helpline Connect £	2020 Total £
Activities undertaken directly:				
Staff costs	321,581	115,238	270,330	707,149
Publicity	120	-	-	120
Staff travel	203	436	51	690
Volunteers' and visitors' expenses	62,279	23,811	28,831	114,921
	384,183	139,485	299,212	822,880
Support costs:				
Staff costs	70,202	12,684	29,375	112,261
Recruitment	113	20	47	180
Premises	18,105	6,284	9,224	33,613
Office costs	16,404	7,801	14,851	39,056
Insurance	4,325	1,007	1,809	7,141
Publicity	2,330	1,121	2,674	6,125
Security and repair	1,575	285	659	2,519
Management Committee and AGM	318	58	133	509
Interest costs on pension liability	255	46	107	408
Audit and accounts fees	2,626	475	1,099	4,200
Mentoring and support	5,060	1,637	2,117	8,814
Refurbishment costs	1,736	-	-	1,736
HR and professional costs	7,248	3,132	3,032	13,412
	130,297	34,550	65,127	229,974
Total	514,480	174,035	364,339	1,052,854

6. Net Income/(Expenditure) for the Year

This is stated after charging:	2021 £	2020 £
Audit fee	3,150	3,000
Auditor's fees in respect of accounting services	1,260	1,200

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

7. Employee Information

The average monthly head count was 55 staff (2020: 52 staff).

Staff costs during the year were as follows:

	2021 £	2020 £
Wages and salaries	801,240	748,930
Social security costs	57,765	50,983
Pension costs	10,846	12,957
	869,851	812,872
Secondment costs	21,296	6,538
	891,147	819,410

No employee earned £60,000 or more during the year (2020: none).

Pension costs are allocated to activities in the proportion to the related staffing costs incurred and are wholly charged to the unrestricted funds.

The key management personnel of Leeds Survivor Led Crisis Services are the Trustees, the Chief Executive, the three managers of the charity's major activities, the Finance and Resources Manager and the Operational Manager. The total employee benefits of the key management personnel of the charity were £183,734 (2020: £188,815).

8. Trustees' Remuneration and Reimbursed Expenses

No Trustee received remuneration or benefits for their services during the year (2020: no Trustee) and no Trustee received any reimbursed expenses during the year (2020: no Trustee).

9. Tangible Fixed Assets

	DH@T Equipment £	Office Equipment £	IT / Telephone £	DH@T Refurbishment £	Total £
Cost					
At 1 April 2020 and at 31 March 2021	3,048	9,684	26,135	1,333	40,200
Depreciation					
At 1 April 2020 and at 31 March 2021	3,048	9,684	26,135	1,333	40,200
Net book value					
At 1 April 2020 and at 31 March 2021	-	-	-	-	-

10. Debtors

	2021 £	2020 £
Prepayments and accrued income	47,672	42,930

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

11. Creditors – Amounts Falling Due Within One Year

	2021 £	2020 £
Taxation and social security	13,566	13,990
Other creditors and accruals	39,128	21,823
Pension scheme deficit payments (Note 16)	1,998	2,748
Deferred income (Note 12)	200,987	91,844
	255,679	130,405

12. Deferred Income

	2021 £	2020 £
At 1 April 2020	91,844	60,642
Amounts released to income	(91,844)	(60,642)
Amount deferred in the year	200,987	91,844
At 31 March 2021	200,987	91,844

Income has been deferred where project funding has been received in advance, and includes £52,867 for Dial House@ Touchstone, £6,120 for the Deaf Project, £140,000 for Night O.W.L.S

13. Funds of the Charity

Year ended 31 March 2021	Balance 1 April 2020 £	Income £	Expenditure £	Transfers	Actuarial gains	Balance 31 March 2021 £
Restricted funds:						
NHS LYPF - Personality Disorder Managed Clinical Network (PDMCN)	-	14,605	(14,605)	-	-	-
BAME Women's group	-	205	(329)	124	-	-
Leeds Mind - Suicide Bereavement	1,817	40,975	(38,088)	-	-	4,704
Big Lottery Fund – Revenue	5,865	123,373	(113,572)	-	-	15,666
Deaf Project	-	28,880	(46,419)	17,539	-	-
	7,682	208,038	(213,013)	17,663	-	20,370
Unrestricted funds	66,817	1,021,523	(836,479)	(17,663)	(681)	233,517
Total funds	74,499	1,229,561	(1,049,492)	-	(681)	253,887

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

13. Funds of the Charity (continued)

Year ended 31 March 2020	Balance 1 April 2019	Income	Expenditure	Transfers	Actuarial gains	Balance 31 March 2020
	£	£	£			£
Restricted funds:						
NHS Leeds 5 th Night Funding	-	81,589	(81,589)	-	-	-
NHS Leeds 5 th Day Funding	-	18,483	(18,483)	-	-	-
NHS LYPF - Personality Disorder Managed Clinical Network (PDMCN)	-	15,904	(15,904)	-	-	-
BAME Women's group	-	9,982	(11,164)	1,182	-	-
Leeds Mind - Suicide Bereavement	-	33,770	(31,953)	-	-	1,817
Big Lottery Fund – Revenue	4,967	117,639	(116,741)	-	-	5,865
Deaf Project	-	35,897	(40,146)	4,249	-	-
Safe Zone	-	1,400	(1,691)	291	-	-
	4,967	314,664	(317,671)	5,722	-	7,682
Unrestricted funds	80,203	726,478	(735,183)	(5,722)	1,041	66,817
Total funds	85,170	1,041,142	(1,052,854)	-	1,041	74,499

Purposes of restricted funds:

NHS LYPF - Personality Disorder Managed Clinical Network (PDMCN) is funding for community personality disorder services.

BAME Women's group funding is for the delivery of a peer support group for women with mental health problems from Black and Asian Minority Ethnic (BAME) groups.

Leeds Mind provides funding for the costs of the suicide bereavement service.

Big Lottery Fund Grant provided funding towards the costs of the Dial House at Touchstone project.

The Tudor Trust funds the Tuesday Project Deaf Support Ground and the Monday night service for Deaf people on Connect.

Safe Zone is mental health crisis support service for anyone living in Leeds, aged 11–17, and their parents/carers.

14. Liability of Members

The company is limited by guarantee and does not have a share capital. Every member of Leeds Survivor Led Crisis Services undertakes to contribute such sum as may be required (not exceeding ten pounds) to the assets of Leeds Survivor Led Crisis Services if it should be wound up while he or she is a member, or within one year after he or she ceases to be a member, for payment of the debts and liabilities contracted before he or she ceases to be a member and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

15. Analysis of Net Assets between Funds

As at 31 March 2021	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	245,191	(11,674)	233,517
Restricted funds	-	20,370	-	20,370
	-	265,561	(11,674)	253,887

As at 31 March 2020	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	87,987	(21,170)	66,817
Restricted funds	-	7,682	-	7,682
	-	95,669	(21,170)	74,499

16. Pension Costs

The company participates in The Pensions Trust – Career Average Revalued Earnings ("CARE") Pension Scheme, a multi-employer scheme which provides benefits to some 41 non-associated employers. The scheme is a defined benefit scheme in the UK. It is not possible for the company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for it in accordance with Charities SORP (FRS102) by providing for the present value of all contributions to make good the deficit.

Where the scheme is in deficit and where the charity has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

Reconciliation of opening and closing provisions

	2021 £	2020 £
Provision at start of the year	23,918	27,219
Unwinding of the discount factor (interest expense)	582	408
Deficit contribution paid	(2,748)	(2,668)
Remeasurements - impact of any change in assumptions	681	(1,041)
Remeasurements - amendments to the contribution schedule	(8,761)	-
Provision at end of the year	13,672	23,918

Income and expenditure impact

	2021 £	2020 £
Interest expense	582	408
Remeasurements – impact of any change in assumptions	681	(1,041)
Remeasurements – amendments to the contribution schedule	(8,761)	-

Included in the balance sheet

	2021 £	2020 £
Current liabilities	1,998	2,748
Long term liabilities	11,674	21,170
	13,672	23,918

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

16. Pension Costs (continued)

Assumptions

	2021 %	2020 %	2019 %
Discount rate	0.98	2.58	1.58

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contribution.

17. Related Party Transactions

Alison Lowe is the chair of the Trustees of Leeds Survivor Led Crisis Services. She is also the Chief Executive of Touchstone, a charity which provides facilities to Leeds Survivor Led Crisis Services. The amount charged in these accounts for the year for those facilities is £5,054 (2020: £4,788). Leeds Survivor Led Crisis Services received income from Touchstone of £64,627 (2020: £60,242) for the Crisis Café and at the balance sheet date £16,022 (2020: £15,593) is included in accrued income.

Helen Kemp, Trustee and Treasurer, is also the Chief Executive of Leeds Mind. During the year Leeds Survivor Led Crisis Services recognised Grants from/through Leeds Mind totalling £40,893 (2020: £33,762) and at the balance sheet date £nil (2020: £22,950) is included in accrued income.

18. Cash Flows from Operating Activities

	2021 £	2020 £
Net income/(expenditure) before other (losses)/ gains	180,069	(11,712)
Adjustments for:		
Pension scheme adjustments	582	408
Interest received	(1,004)	(1,505)
(Increase) in debtors	(4,742)	(19,726)
Increase/(decrease) in creditors	114,515	5,974
Net cash generated by/(used in) operating activities	289,420	(26,561)

19. Analysis of changes in net debt

As the charity does not hold any debt all cash flows arising in the current and comparative year are the result of cash held.