LEEDS SURVIVOR LED CRISIS SERVICES

England & Wales · Charity number 1075160

Details

Other names	LEEDS USER BASED MENTAL HEALTH CRISIS CENTRE
Status	Registered
Legal form	Charitable company
Company number	03734790
Registered	1999-04-19
Register	View on the Charity Commission register

Contact

Address	Dial House 12 Chapel Street Leeds LS15 7RW
Phone	01132609328
Email	survivor.led@lslcs.org.uk
Website	www.lslcs.org.uk

Activities

Objects: PROVIDING SANCTUARY AND SUPPORT, AS A COMPLEMENT AND AS AN ALTERNATIVE, TO STATUTORY SERVICES FOR PEOPLE IN ACUTE MENTAL HEALTH CRISIS AND THOSE EXPERIENCING EMOTIONAL OR MENTAL DISTRESS

Activities: We provide out of hours services to people in acute mental health crisis which are an alternative to statutory services.

Classification

- **How:** Provides Services
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** People With Disabilities

Downloaded from opencharities.uk/ew/1075160

Geography

- **Area of benefit:** LEEDS METROPOLITAN DISTRICT.
- Bradford City
- Calderdale
- City Of Wakefield
- Kirklees
- Leeds City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£2,844,570	£2,705,872	£423,741	113
2024-03-31	£2,759,187	£3,072,776	£285,043	106
2023-03-31	£2,765,089	£2,681,416	£598,632	100
2022-03-31	£2,213,856	£1,953,266	£514,959	80
2021-03-31	£1,229,561	£1,049,492	£253,887	55

Trustees

Name	Role	Appointed
Dr Paul Tapper	Chair	2017-11-13
Gary Blake		2024-09-02
Hafsa Sattar		2023-01-09
Rachael Campey		2024-09-02
Trina Jennie Beaumont		2024-09-02

Downloaded from opencharities.uk/ew/1075160

LEEDS SURVIVOR LED CRISIS SERVICES

England & Wales - Charity number 1075160

Accounts

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Company Number: 03734790
Charity Number: 1075160

Leeds Survivor Led Crisis Services
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements

for the Year Ended 31 March 2025

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Contents

Page

Report of the Trustees....3

Statement of Trustees Responsibilities 9

Independent Auditor's Report....10

Statement of Financial Activities 13

Balance Sheet 14

Statement of Cash Flows 15

Notes to the Financial Statements....16

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

The Trustees, who are also Directors for the purposes of company law, present their annual report together with the financial statements for the year ended 31 March 2025, which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Reference and Administrative Details of the Charity, its Trustees and Advisors

Leeds Survivor Led Crisis Service is a charitable company. The charity was registered on 19 April 1999 number 1075160 and the company on 17 March 1999 number 03734790. The organisation operates under the name Leeds Survivor Led Crisis Services.
The registered office and operating address is: -

Dial House
12 Chapel Street Leeds
LS15 7RW
The Trustees of the charitable company who served during the year and up to the date of this report were:

Paul Tapper (Chair)	
Hafsa Sattar	
Trina Jennie Beaumont	(Appointed 2 September 2024)
Gary Blake	(Appointed 2 September 2024)
Rachael Campey	(Appointed 2 September 2024)
Alison Hesley	(Appointed 2 September 2024, Resigned 2 February 2025)
Hannah Potter	(Resigned 2 September 2024)
Helen Kemp (Treasurer)	(Resigned 31 December 2024)
Sharon Prince	(Resigned 21 July 2025)

Company Secretary
Emma Holmes

Chief Executive
Emma Holmes

Bankers
Lloyds
PO Box 1000
Andover
BX1 1LT

Auditor
Azets Audit Services Limited
12 King Street
Leeds
LS1 2HL

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

STRUCTURE, GOVERNANCE AND MANAGEMENT

The charity is governed by a board of trustees, the majority of whom are survivors of a mental health problem. It is within the constitution that 50%, plus one, must be people who identify as having had mental health problems. When trustees are recruited to the organisation they are also recruited to be directors of the company as well. The organisation has no other trustees or directors.

Trustees are recruited through a variety of means to ensure a far reach when we are recruiting. Informal opportunites are made available to people interested in joining the board to ensure they have opportunities to ask any questions they may have. All trustees complete a referral form and attend an interview and complete an induction.

The Board of Trustees oversee risk through the management of the organisations strategic Risk Register which is reviewed on an annual basis. Robust internal financial process minimise financial risks to the organisation. All services follow internal procedures and report qualitative and quantitave data as well as safegaurding.

The organisation infrastructure and process are provided by the central services team which comprises of an Operations Director, Deputy Manager, HR Manager, three admin workers, a communications worker, a volunteer and training coordinator, an IT/Data worker, a finance worker and a housekeeper. The CEO and other Operations Directors also sit within this team.

OBJECTIVES AND ACTIVITIES

The organisation was established in 1999 by a group of service users, who campaigned to develop the service. Initially, the service was run in partnership with Social Services, becoming independent in 2001. The service was set up to be a place of sanctuary and an alternative to hospital admission and statutory services for people in acute mental health crisis.

The organisation has recently gone through a significant period of change as a result of reduction in commissioning. This included the loss of services, the reduction in service offer and the combining of services to ensure their continuation.

The organisation provides the following services:

Dial House (combined service): Open 6pm-1am Monday, Wednesday and Friday-Sunday providing face to face and telephone support. The service provides compassionate, person centred support aiming to support visitors to resolve or better manage their crisis. This includes working with people at acute risk of suicide and/or self injury.

Dial House @ Touchstone: Is a crisis service for people from diverse cultural communities. All the staff who work there are from these communities. This service is open on Tuesday and Thursday from 6pm – 12:00.

Safe Zone: A face to face crisis service that runs from 2 different venues across the city providing crisis support to young people age 11 – 18 years old and their parents/carers or family members between 6 – 9pm on a Wednesday and Thursday.

Safe Phone: is open everynight of the week between 3.30 – 8.00pm and is a helpline for 11–18 year-olds living in the Leeds area. We can offer up to an hour of support either by phone, text or online chat.

Night OWLS: Provides overnight telephone crisis support for young people up to the age of 25 across West Yorkshire. This service also provides support to parents and carers.

Leeds Oasis: Our 24/7 Crisis House is an alternative to hospital admission. Oasis is a partnership with Leeds and York Partnership Foundation providing residential support for up to one week as well as day support. This is our only service with a protected referral pathway.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

Group Work: Sisterhood is a crisis support group for women of colour. Sisterhood is the only group we have been providing over this last year whilst we conducted a review of our group work. A new group work programme will being in year 25/26.

PUBLIC BENEFIT STATEMENT

The charity aims to support people to resolve, or better manage mental health crisis, through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce, or better manage, risk. This public benefit is directly related to our charitable objectives.

The Trustees have considered the Charity Commission's guidance on public benefit.

ACHIEVEMENTS AND PERFORMANCE

The aims and differences the charity seeks to make:

The charity aims to support people to resolve or better manage mental health crisis through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self-harm and aims to support people to reduce or better manage risk.

The charity is currently reviewing and revising its organisational aims and values to ensure they remain focused and relevant to its key objectives. This review includes several detailed discussions with the staff team, visitors/callers/guests and the board of trustees.

Key Achievements during 24-25

We identified the following as key achievements for 24/25:

- NHS 111 contract was awarded to the organisation for Children and Young People and this was atached to our Night Owls West Yorkshire wide crisis line

- Leeds Oasis secured a 2 year contract following the completion of a successful pilot project

- Negotiations with commissioners from Barnsley to extend our Night Owls service and 111 offer into Barnsley started

- Significant resilience shown by staff and managers at times of great uncertainity due to funding reductions and changes to service offer

- Contracts for services secured and length of contracts extended under the new Provider Selection Regime

Monitoring Of Business Plan

The Chair of the board delegates implementation of the plan to the Chief Executive. This is monitored through the Chief Executive supervision. How staff are contributing to the organisation's business plan will also be monitored through managers meetings. The Chair will report progress on the plan to the full Board of Trustees at each Board meeting as a standing agenda item. As the current business plan is for 2024 - 2027 we are currently reviewing the progress made and ensuring the current plan is still relevant following the changes made to the services and organisation following funding cuts.

Managing risk: In line with best practice LSLCS will manage risk in the key areas identified by the Charity Commission: Governance, Financial, Compliance, Operational and External. Risk management will be overseen by the CEO and the Board of Trustees. These areas will be reflected in the revised Strategic Risk Register.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

Principal Risks And Uncertainties

The Trustees have set policies for the management of risks faced by the charity, which include the setting up and maintenance of a risk register which is reviewed periodically. The risk register records the risks that may arise in each area of the charity's operations and the CEO is charged with implementing the mitigations.

The principal risks and uncertainties faced by the charity at the time of writing are identified as (this is not the exhaustive list):

- Financial stability for the organisation – in light of the recent financial reductions over the last couple of years this remains a significant risk and concern to the orgnaisaiton

- Staff morale – Staff morale has been really impacted by the changes that needed to be made to the organisation and the services. This is a significant concern for the organisation and the impact this could have on staff retention.

- Reputational damage – due to the reduction and changes in services offered by the organisation and the impact this had on the staff team, reputational damage is a significant concern for the organisation

Senior Staff Pay Policy

All staff, including the senior management team, were paid in line with the NJC salary scales. Pay levels are benchmarked regularly against other providers and similar roles in Leeds. From April 2023, the board made the decision to uncouple from the NJC scales, due to the large increase to the payrates over recent years, whilst funding income has not increased commensurately, but to maintain their own pay scale system with two pay review periods each year. This maintains very similar scale progression but allows the board to manage pay increases in line with funding and other economic conditions.

Fundraising

The organisation does not actively fundraise from the public and no professional fundraisers or commercial participators are engaged. Any donations received are on a voluntary basis from individuals and is not actively sought. Fundraising in the charity sector has been regulated by the Fundraising Regulator (FR) since 2015 but the organisation is not specifically registered. The Board of Trustees is not aware of any failure by the Charity to comply with this regulation and no complaints have been received in relation to any form of fundraising.

Plans For Future Periods

Lots of changes are happening locally and regionally regarding transforming community mental health and crisis services and the organisation is embedded into this work operationally and strategically.

Our pool of volunteers has increased through the work of our volunteer and training coordinator and we are hoping to increase the numbers further to support with the increasing demand on the services. We are overhauling our internal training offer for the staff with plans to offer this to external partners as well.

A significant period of change has happened for the organisation during this year and into next, and as a result of this we are carrying forward the above areas as priorities for the organisation in 2025/2026 along with reviewing the Strategic Business Plan and esnuring it aligns with the changes that we have had to make as a result of funding cuts, reduced services and combined service offers.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

ACHIEVEMENTS AND PERFORMANCE (continued)

Strategic Plan, Values and Goals for 2025-27

Values:
Inclusive: We recognise that people are the experts in their own experience and that different people have different needs

Relational: We believe that distress is something that occurs primarily between people rather than within them and therefore quality of relationships is key

Empowering: We respect people's autonomy and believe that, given the right environment and quality of relationship people have the resources to find their own way

Innovative: In order to meet the individual needs of those we serve we must continually innovate to meet needs rather than persist in believing that one size fits all.

These values are at the heart of all that we do. They can only be achieved by listening to our visitors, callers and guests and staff team. They are the golden thread through everything we do.

Equality, Diversity and Inclusion Statement

We strive to lead with our values and survivor led ethos at the heart of everything we do, enabling us to continually develop our potential and bring our full selves to the workplace.

Our visitors, callers and guests come from all walks of life and so do our staff team. We employ brilliant people from a wide variety of backgrounds. We do this not just because it's the right thing to do, but because it makes our organisation great.

We value the unique, lived experience of all our visitors, callers and guests, staff and volunteers and continuously use it to shape and develop our services and the organisation

We are committed to constantly listening to and learning from all of the different people that we work with and for.

Our Strategic Goals and how we will achieve them:

Improved access, experience and outcomes:

- We will ensure our services are as accessible as possible by regularly consulting with people who use our services.
- We will ensure the data we collect is used to achieve change and developments across mental health systems.
- We will be a leader in driving change to ensure better experiences for people who use our services and the wider mental health system.

Increased influence and reach:

- We will continue to work in partnership as well as develop new partnerships that enhance our offer for the people who use our services.
- We will ensure we are positioned operationally and strategically to contribute to appropriate discussions and developments as well as challenge to achieve change.
- We will review and redesign our website and digital presence to ensure maximum reach.

Be fit for the future:

- We will look to generate income through the delivery of a training programme developed from knowledge and skills held within the organisation.
- We will deliver best value by reviewing our services and improving efficiencies across our portfolio of services.
- We will work to diversify our funding profile whilst ensuring alignment to our ethos and purpose.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

Be the organisation people want to work for:

- We will ensure we are listening to and consulting with staff and volunteers across our services through a variety of means.
- We will ensure a robust approach to Equality, Diversity and Inclusion to ensure we get it right.
- We will ensure we continue to review our internal policies and processes to maintain our fair and high standards.

FINANCIAL REVIEW

The Statement of Financial Activities shows net income for the year of £138,698 (2024 - net expenditure of £313,589).

The charity's level of funding continues to be adequate for the foreseeable future to support the continuation of the services. The organisation is positioned appropriately both strategically and operationally for any changes to commissioning arrangements due to the West Yorkshire wide commissioning processes.

The Trustees have established a reserves policy whereby free reserves held by the charity should equate to £300,000. At this level the Trustees feel that they would be able to honour their commitments to staff and creditors and have sufficient funding in case of any significant reduction in income. At present free reserves amount to £261,741 (2024 - £285,043), which is sufficient for current needs but plans are in place to increase the level of reserves over the next five years

Statement of Disclosure to our Auditor

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditor

In accordance with s487(2) of the Companies Act 2006 Azets Audit Services Limited are deemed reappointed annually.

Small Company Rules

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies. It was approved by the Board on 18 December 2025 and signed on its behalf by:

Signed by:
Paul Tapper
034D67E50F9F43C...

Paul Tapper
Trustee

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2025

Statement of Trustees' Responsibilities

The Trustees (who are also directors of Leeds Survivor Led Crisis Services for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2025

Opinion
We have audited the financial statements of Leeds Survivor Led Crisis Services for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information
The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2025

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report including for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of the Trustees for the financial statements
As explained more fully in the Trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2025

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the charitable company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias; and
- Performing audit work over the timing and recognition of income and in particular whether it has been recorded in the correct accounting period.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Signed by:
Jessica Lawrence
7523F15D661443E...

19 December 2025

Jessica Lawrence (Senior Statutory Auditor)
For and on behalf of Azets Audit Services Limited .....

Statutory Auditor

12 King Street
Leeds
LS1 2HL

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Statement of Financial Activities (Including Income and Expenditure Account) for the Year Ended 31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	Total funds 2025 £	Unrestricted funds £	Restricted funds £	Total funds 2024 £
Income from:							
Donations	**3**	21,687	-	21,687	27,591	-	27,591
Charitable activities	**4**	2,653,211	162,000	2,815,211	2,723,957	-	2,723,957
Investment income		7,672	-	7,672	7,639	-	7,639
Total income		2,682,570	162,000	2,844,570	2,759,187	-	2,759,187
Expenditure on:							
Charitable activities		2,705,872	-	2,705,872	2,986,110	86,666	3,072,776
Total expenditure	**5**	2,705,872	-	2,705,872	2,986,110	86,666	3,072,776
Net income/(expenditure)		(23,302)	162,000	138,698	(226,923)	(86,666)	(313,589)
Net movement in funds		(23,302)	162,000	138,698	(226,923)	(86,666)	(313,589)
Total funds brought forward		285,043	-	285,043	511,966	86,666	598,632
Total funds carried forward	**13**	261,741	162,000	423,741	285,043	-	285,043

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 16 to 26 form part of these financial statements.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Balance Sheet as at 31 March 2025

	Notes	2025		2024	
		£	£	£	£
Fixed assets					
Tangible assets	**9**	53,444		-	
		53,444		-	
Current assets					
Debtors	**10**	105,492		171,846	
Cash at bank and in hand		383,924		259,938	
		489,416		431,784	
Liabilities					
Creditors: Amounts falling due within one year	**11**	(117,025)		(142,672)	
Net current assets		372,391		289,112	
Total assets less current liabilities		425,835		289,112	
Net assets					
Pension scheme liability	**18**	(2,094)		(4,069)	
Total net assets		423,741		285,043	
Funds					
Unrestricted funds	**13**		261,741		285,043
Restricted funds	**13**		162,000		-
			423,741		285,043

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the financial statements.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and were approved by the board and signed on its behalf.

Signed by:
Paul Tapper
034D67E50F9F43C...

18 December 2025

Paul Tapper
Trustee

.....

The notes on pages 16 to 26 form part of these financial statements.

Company Number: 03734790

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Statement of Cash Flows for the Year Ended 31 March 2025

	Note	2025 £	2024 £
Cash flows from operating activities			
Net cash (used in)/provided by operating activities	**20**	169,758	(293,839)
Cash flows from investing activities			
Interest received		7,672	7,639
Capital expenditure		(53,444)	-
Net cash provided by investing activities		(45,772)	7,639
Change in cash and cash equivalents in the year		123,986	(286,200)
Cash and cash equivalents at the beginning of the year		259,938	546,138
Cash and cash equivalents at the end of the year		383,924	259,938

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Notes to the Financial Statements for the Year Ended 31 March 2025

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Charity Information

Leeds Survivor Led Crisis Services is a Company Limited by Guarantee and is also a registered charity. The registered office is Dial House, 12 Chapel Street, Leeds, LS15 7RW. The organisation's charity number is 1075160 and its company number is 03734790.

Each member of the company has undertaken to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of it being wound up while he or she is a member, or within one year after he or she ceases to be a member.

Basis of preparation

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £1.

The financial statements have been prepared under the historical cost convention, modified to include certain financial instruments at fair value. The principal accounting policies adopted are set out below.

Going concern

The Trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from the authorisation of these financial statements and concluded that the level of reserves and cash at bank, together with budgeted income and expenditure, is sufficient to meet the charitable company's requirements. Thus, the financial statements have been prepared on a going concern basis.

Income

Income is recognised as follows:

- Income is recognised when the charity has entitlement to the funds, any performance conditions have been met and it is probable that the income will be received, and the amount can be measured reliably.
- Income from Government and other grants, whether 'capital' grants or 'revenue' grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received, and the amount can be measured reliably and is not deferred.
- Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, and the receipt of economic benefit can be measured reliably. In accordance with Charities SORP (FRS 102), general volunteer time is not recognised.
- Investment income is included when receivable and the amount can be measured reliably by the charity.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

1. Accounting Policies (continued)

Expenditure
Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required, and the amount of the obligations can be measured reliably. Charitable expenditure is classified under the following activity headings:

- Adult
- C&YP
- Central

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Allocation of support costs
Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's activities. These costs have been allocated between the activity headings. The bases on which support costs have been allocated are set out in note 5.

Staff costs
The costs of the short-term employee benefits are recognised as a liability and an expense where settlement of obligations does not fall within the same period.

Fund accounting
Funds held by the charity are either:

Restricted funds: Restricted funds represent grants, donations and legacies received which are allocated by the donor for a particular project or activity.

***Unrestricted funds*:** Unrestricted funds represent funds, which are expendable at the discretion of the trustees in the furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment and include designated funds.

Tangible fixed assets and depreciation
Tangible fixed assets are stated at cost less accumulated depreciation.

Individual fixed assets costing £1,000 or more are capitalised.

Financial instruments
The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity's becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Cash at bank and in hand
Cash at bank and cash in hand includes cash and short term highly liquid investments with a maturity within 12 months after the balance sheet date.

Debtors
Debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid net of any discounts due.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Notes to the Financial Statements for the Year Ended 31 March 2025

1. Accounting Policies (continued)

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the income and expenditure account.

Creditors, loans and provisions
Creditors, loans and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors, loans and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial liabilities are derecognised when, and only when, obligations are discharged, cancelled or they expire.

Amounts recognised as provisions are best estimates of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

Pensions
Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

The charity operates pension arrangements for the benefit of employees which are either in the nature of defined benefit schemes or defined contribution schemes. The assets of the schemes are held separately from those of the charity being invested in either the CARE Scheme on a defined benefit basis or in the personal pension schemes of certain employees, all of which are run independently from the charity. In accordance with Charities SORP (FRS 102), the present value of the commitment under the deficit recovery plan for the CARE scheme, has been provided in the financial statements.

Leases
Rentals payable under operating leases, including any lease incentives received, are charged as an expense on a straight line basis over the term of the relevant lease.

Taxation
Leeds Survivor Led Crisis Services is a registered charity and as such is a charity within the meaning of schedule 6 of the Finance Act 2010. Accordingly, the Charity is potentially entitled to tax exemption under part 11 of the Corporation Tax Act 2010 or section 256 of the Taxation of Chargeable Gains Act 1992 in respect of income and gains arising.

2. Critical Accounting Estimates and Judgements
In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are outlined below:

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

2. Critical Accounting Estimates and Judgements (continued)

Pension Deficit
The provision in respect of deficit contributions is calculated with regard to changes in actuarial assumptions and a discount rate is applied. Whilst the provision is calculated by the scheme's administrators using the advised actuarial position of the scheme there is some estimation uncertainty attaining to the actuarial assumptions and the discount rate used.

3. Income from Donations

	2025	2024
	£	£
Donated facilities	19,400	19,400
Other Donations	2,287	8,191
	21,687	27,591

The charity operates from premises purchased by its core funders. The donated facilities represent the Trustees' estimate of the value of the provision of rent-free premises. All income from donations in the current and prior year was unrestricted.

4. Income from Charitable Activities

Year ended 31 March 2025

	Unrestricted funds	Restricted funds	2025
	£	£	£
Grants and contracts			
NHS Leeds ICB	1,212,380	-	1,212,380
NHS Leeds ICB – Leeds Oasis	996,008	162,000	1,158,008
NHS West Yorkshire ICB	352,000	-	352,000
Leeds Mind – Peer Support	78,763	-	78,763
Touchstone - Crisis Cafés	14,060		14,060
	2,653,211	162,000	2,815,211

Year ended 31 March 2024

	Unrestricted funds	Restricted funds	2024
	£	£	£
Grants and contracts			
NHS Leeds ICB	1,218,858	-	1,218,858
NHS Leeds ICB – Leeds Oasis	1,004,030	-	1,004,030
NHS West Yorkshire ICB	357,000	-	357,000
Leeds Mind - Suicide Bereavement Service	14,548	-	14,548
Leeds Mind – Peer Support	65,037	-	65,037
Touchstone - Crisis Cafés	64,484	-	64,484
	2,723,957	-	2,723,957

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

5. Analysis of Expenditure on Charitable Activities

For the year ended 31 March 2025

	Adult	C&YP	Central	2025 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	1,594,902	332,262	-	1,927,164
Staff travel and other staff costs	992	144	-	1,136
Volunteers' and visitors' expenses	109,534	13,921	114	123,569
	1,705,428	346,327	114	2,051,869
Support costs:				
Staff Costs	-	-	339,738	339,738
Staff Travel, Recruitment and Training	2,363	2,036	26,517	30,916
Rent, Utilities, Maintenance and Repairs	145,656	-	17,806	163,462
IT & Telephone	27,320	9,523	40,537	77,380
HR, Insurance and Professional Fees	1,345	-	23,420	24,765
Publicity and Office Sundries	1,126	366	3,667	5,159
Bank Charges and Pension Fees	-	-	2,733	2,733
Audit fee	-	-	9,850	9,850
	177,810	11,925	464,268	654,003
Total	1,883,238	358,252	464,382	2,705,872

For the year ended 31 March 2024

	Adult	C&YP	Central	2024 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	1,931,282	348,709	-	2,279,991
Staff travel and other staff costs	1,299	378	-	1,677
Volunteers' and visitors' expenses	124,431	25,911	500	150,842
	2,057,012	374,998	500	2,432,510
Support costs:				
Staff Costs	-	-	329,766	329,766
Staff Travel, Recruitment and Training	4,977	945	16,396	22,318
Rent, Utilities, Maintenance and Repairs	136,938	1,170	14,967	153,075
IT & Telephone	27,205	4,160	48,334	79,699
HR, Insurance and Professional Fees	-	-	34,004	34,004
Publicity and Office Sundries	5,720	758	5,667	12,145
Bank Charges and Pension Fees	-	-	2,409	2,409
Audit fee	-	-	6,850	6,850
	174,840	7,033	458,393	640,266
Total	2,231,852	382,031	458,893	3,072,776

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

6. Net Income/(Expenditure) for the Year

This is stated after charging:	2025 £	2024 £
Audit fee	9,850	6,850
Auditor's fees in respect of accounting services	2,000	1,850

7. Employee Information

The average monthly head count was 113 staff (2024: 106 staff).

Staff costs during the year were as follows:

	2025 £	2024 £
Wages and salaries	1,970,064	2,135,904
Social security costs	152,360	172,920
Pension costs	31,585	35,135
	2,154,009	2,343,959
Secondment costs	112,893	265,798
	2,266,902	2,609,757

No employee earned £60,000 or more during the year (2024: none).

Pension costs are allocated to activities in the proportion to the related staffing costs incurred and are wholly charged to the unrestricted funds.

The key management personnel of Leeds Survivor Led Crisis Services are the Trustees, the Chief Executive, the three Operations Directors and the five managers of the charity's major activities. The total employee benefits of the key management personnel of the charity were £363,321 (2024: £375,903).

8. Trustees' Remuneration and Reimbursed Expenses

No Trustee received remuneration or benefits for their services during the year (2024: no Trustee) and no Trustee received any reimbursed expenses during the year (2024: no Trustee).

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

9. Tangible fixed assets

	Assets under construction	Total
	£	£
Cost		
At 31 March 2024	-	-
Additions – Assets under construction	53,444	53,444
At 31 March 2025	53,444	53,444
Depreciation		
At 31 March 2024	-	-
Charge for the year	-	-
At 31 March 2025	-	-
Net book value		
At 31 March 2025	53,444	53,444
At 31 March 2024	-	-

Assets under construction relates to the refurbishment costs on the leasehold property at Leeds Oasis. This amount will not be depreciated until the asset has been brought to use.

10. Debtors

	2025	2024
	£	£
Trade Debtors	60,253	108,663
Prepayments and accrued income	12,443	19,976
Other debtors	32,796	43,207
	105,492	171,846

11. Creditors

	2025	2024
	£	£
Taxation and social security	37,416	42,236
Other creditors and accruals	73,380	92,272
Pension scheme deficit payments (Note 18)	2,229	2,164
Deferred income (Note 12)	4,000	6,000
	117,025	142,672

12. Deferred Income

	2025	2024
	£	£
At 1 April 2024	6,000	21,000
Amounts released to income	(6,000)	(21,000)
Amount deferred in the year	4,000	6,000
At 31 March 2025	4,000	6,000

Income has been deferred where project funding has been received in advance and includes £nil (2024: £6,000) for Dial House@Touchstone, and £4,000 (2024: £nil) for Children and Young People.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2025

13. Funds of the Charity

Year ended 31 March 2025	Balance 1 April 2024 £	Income £	Expenditure £	Balance 31 March 2025 £
Restricted funds:				
NHS Leeds ICB – Leeds Oasis		162,000		162,000
	-	162,000	-	162,000
Unrestricted funds	285,043	2,682,570	(2,705,872)	261,741
Total funds	285,043	2,844,570	(2,705,872)	423,741

Year ended 31 March 2024	Balance 1 April 2023 £	Income £	Expenditure £	Balance 31 March 2024 £
Restricted funds:				
Crisis Alternatives	86,666	-	(86,666)	-
	86,666	-	(86,666)	-
Unrestricted funds	511,966	2,759,187	(2,986,110)	285,043
Total funds	598,632	2,759,187	(3,072,776)	285,043

Purposes of restricted funds:

NHS Leeds ICB – Leeds Oasis – funding for refurbishment of Leeds Oasis premises.
Crisis Alternatives – funding for increased support at Dial House / Leeds Oasis.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Notes to the Financial Statements for the Year Ended 31 March 2025

14. Liability of Members

The company is limited by guarantee and does not have a share capital. Every member of Leeds Survivor Led Crisis Services undertakes to contribute such sum as may be required (not exceeding £1 per accounting policies) to the assets of Leeds Survivor Led Crisis Services if it should be wound up while he or she is a member, or within one year after he or she ceases to be a member, for payment of the debts and liabilities contracted before he or she ceases to be a member and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves.

15. Analysis of Net Assets between Funds

As at 31 March 2025	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	263,835	(2,094)	261,741
Restricted funds	53,444	108,556	-	162,000
	53,444	372,391	(2,094)	423,741

As at 31 March 2024	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	289,112	(4,069)	285,043
Restricted funds	-	-	-	-
	-	289,112	(4,069)	285,043

16. Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2025 £	2024 £
Within one year	65,000	65,000
Between two and five years	260,000	260,000
In over five years	280,123	345,653
Total at end of the year	605,123	670,653

17. Post Balance Sheet Event

Following the year end, the charity obtained quotes and incurred costs relating to the refurbishment of the Leeds Oasis premises.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Notes to the Financial Statements for the Year Ended 31 March 2025

18. Pension Costs

The company participates in The Pensions Trust – Career Average Revalued Earnings ("CARE") Pension Scheme, a multi-employer scheme which provides benefits to some 41 charitable employers. The scheme is a defined benefit scheme in the UK. It is not possible for the charitable company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for it in accordance with Charities SORP (FRS102) by providing for the present value of all contributions to make good the deficit.

Where the scheme is in deficit and where the charity has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

Reconciliation of opening and closing provisions

	2025 £	2024 £
Provision at start of the year	6,233	8,997
Unwinding of the discount factor (interest expense)	251	412
Deficit contribution paid	(2,164)	(2,120)
Remeasurements - impact of any change in assumptions	3	(1,056)
Provision at end of the year	4,323	6,233

Income and expenditure impact

	2025 £	2024 £
Interest expense	251	412
Remeasurements – impact of any change in assumptions	3	(1,056)

Included in the balance sheet

	2025 £	2024 £
Current liabilities	2,229	2,164
Long term liabilities	2,094	4,069
	4,323	6,233

Assumptions

	2025 %	2024 %	2023 %
Discount rate	4.88	4.95	5.18

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contribution.

19. Related Party Transactions

There are no related party transactions during the year.

Docusign Envelope ID: A260F4DA-0BB5-43C1-8864-68668EEB9C32

Notes to the Financial Statements for the Year Ended 31 March 2025

20. Cash Flows from Operating Activities

	2025	2024
	£	£
Net income before other gains/(losses)	138,698	(313,589)
Adjustments for:		
Interest received	(7,672)	(7,639)
Decrease in debtors	66,354	113,364
(Decrease) in creditors	(27,622)	(85,975)
Net cash generated by operating activities	**169,758**	**(293,839)**

21. Analysis of changes in net debt

As the charity does not hold any debt all cash flows arising in the current and comparative year are the result of cash held.

LEEDS SURVIVOR LED CRISIS SERVICES

England & Wales - Charity number 1075160

Accounts

Company Number: 03734790
Charity Number: 1075160

Leeds Survivor Led Crisis Services
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements

for the Year Ended 31 March 2024

Leeds Survivor Led Crisis Services

Contents

Page

Report of the Trustees.....3

Statement of Trustees Responsibilities 10

Independent Auditor's Report.....11

Statement of Financial Activities 14

Balance Sheet 15

Statement of Cash Flows 16

Notes to the Financial Statements.....17

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2024

The Trustees, who are also Directors for the purposes of company law, present their annual report together with the financial statements for the year ended 31 March 2024, which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Reference and Administrative Details of the Charity, its Trustees and Advisors

Leeds Survivor Led Crisis Service is a charitable company. The charity was registered on 19 April 1999 number 1075160 and the company on 17 March 1999 number 03734790. The organisation operates under the name Leeds Survivor Led Crisis Services.

The registered office and operating address is: -

Dial House
12 Chapel Street
Leeds
LS15 7RW

The Trustees of the charitable company who served during the year and up to the date of this report were:

Paul Tapper (Chair)	
Helen Kemp (Treasurer)	
Hafsa Sattar	
Sharon Prince	
Trina Jennie Beaumont	(Appointed 2 September 2024)
Gary Blake	(Appointed 2 September 2024)
Rachael Campey	(Appointed 2 September 2024)
Alison Hesley	(Appointed 2 September 2024)
Andrew Bagley	(Resigned 4 January 2024)
Rosie Dent-Spargo	(Resigned 29 February 2024)
Sophie Muldoon	(Resigned 4 September 2023)
Samantha Lowe	(Resigned 21 November 2023)
Hannah Potter	(Resigned 2 September 2024)

Company Secretary
Emma Holmes

Chief Executive
Emma Holmes

Bankers
Lloyds
PO Box 1000
Andover
BX1 1LT

Auditor
Azets Audit Services Limited
12 King Street
Leeds
LS1 2HL

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

All the directors of the company are also trustees of the charity, and there are no other trustees. The charity is governed by a board of trustees, the majority of whom are survivors of a mental health problem. It is within the constitution that 50%, plus one, must be people who identify as having had mental health problems.

When the organisation needs to appoint new trustees we will advertise using local resources and social media. There may also be times when a current trustee may know of someone who might be interested and they will be approached directly. Anyone interested will be asked to complete an application form and attend an interview. Applicants will then be invited to the next board meeting to introduce themselves and to meet the other trustees. New trustees are asked to complete safeguarding for trustees training, read through relevant policies and procedures and where possible get out to shadow shifts across the different services offered by the organisation. If needed new trustees, can be provided with a mentor from the current board.

The organisation is supported by the central services team which comprises of an Operations Director (Central Services), Central Services Deputy Manager, three admin workers, a communications worker, a volunteer and training coordinator, an IT/Data worker, a finance worker and a housekeeper. The CEO and other Operations Directors also sit within this team. The services are operated by a mix of manager, deputy manager, crisis workers, helpline workers and volunteers, dependent on the size and nature of the service.

The trustees regularly conduct their own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects to ensure consistent quality of delivery for all operational aspects of the charity. These procedures are periodically reviewed to ensure they still meet the needs of the charity. The Risk Management Register is reviewed and updated by trustees annually.

OBJECTIVES AND ACTIVITIES

The organisation was established in 1999 by a group of service users, who campaigned to develop the service. Initially, the service was run in partnership with Social Services, becoming independent in 2001. The service was set up to be a place of sanctuary and an alternative to hospital admission and statutory services for people in acute mental health crisis.

The organisation provides the following services:

Connect: A telephone helpline, which is open every night of the year offering trauma-informed crisis support and information. The service is open from 6pm – 2am.

Teen Connect: This is an aspect of the Connect Helpline that offers support to 11-18 year-olds. Specific Teen Connect workers, who are trained in young peoples' work, operate this service. This service is open Monday to Friday 3:30pm-2am and Saturday/Sunday 6pm–2am.

Dial House: A place of sanctuary open 6pm-1am Monday, Wednesday and Friday-Sunday. Visitors can relax in a homely environment and gain one to one support from the team of Crisis Support Workers. The organisation provides compassionate, person centred support aiming to support visitors to resolve or better manage their crisis. This includes working with people at acute risk of suicide and/or self injury.

Dial House @ Touchstone: Our second crisis house is a crisis service for people from culturally diverse communities. All the staff who work there are from these communities and the service is a partnership with Touchstone. This service is open on Tuesday and Thursday from 6pm – 12:00am, and to March 2025, also on Monday nights for social support.

OBJECTIVES AND ACTIVITIES (CONTINUED)

Group Work: During 2023-24, the organisation continued to develop its programme of group work and delivered the following weekly groups:

- Hearing Voices Group
- Deaf support group for Deaf people with mental health problems
- Positive Change, peer support group
- Lesbian, gay, bisexual and transgender support group
- Trans support group
- Unique Minds Black Men's Group
- Sisterhood, BAME Women's Group.

Leeds Suicide Bereavement Service: LSBS is a partnership with Leeds Mind, who are the lead agency. LSBS supports people bereaved by suicide, through individual, group and family work. Our worker moved to LSBS in Oct 2023 under TUPE guidelines, but the partnership continues through our support to their team's reflective practice sessions.

Wellbean Hope in a Crisis Café: The crisis cafés are open 7 nights a week and is a partnership with Touchstone who are the lead agency. It is funded specifically to prevent people with mental health problems from accessing A&E when there is not a medical need to do so. Our involvement in this partnership ended in August 2024.

Service-User Involvement Partnership with Emerge: LSLCS delivers service-user involvement opportunities on behalf of Emerge, engaging their service-users in involvement activities such as staff recruitment, a peer support group; and activism around the label of Personality Disorder. This partnership work ended in June 2023.

Safe Zone: A face to face crisis service that runs from 3 different venues across the city providing crisis support to young people age 11 – 18 years old and their parents/carer or family members between 6 – 9pm on a Monday, Wednesday and Thursday. From April 24, the Monday evening support ended due to reduced funding income.

Leeds Oasis: "The vision for Leeds OASIS within the first two years of the pilot is to support guests and visitors to successfully manage their crises over a period of up to 7 days. The gold standard is that upon leaving the service, guests/visitors are able to return to living in the community without the need for a hospital admission or further contact with the LYPFT crisis pathway at that time."

Night OWLS: We were approached to pilot a 24/7 West Yorkshire wide crisis line for children and young people up to the age of 18, or 25 where there are additional needs. This service also provides support to parents and carers. The service launched in July 2021 until March 2022 initially but has now been extended to March 2025.

Wakefield Crisis Line: We were approached by Wakefield District Health and Care Partnership to operate their crisis line. The service launched in February 2022 and has recently been extended to the end of March 2025, with a further review in place to look to extend further.

PUBLIC BENEFIT STATEMENT

The charity aims to support people to resolve, or better manage mental health crisis, through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce, or better manage, risk. This public benefit is directly related to our charitable objectives.

The Trustees have considered the Charity Commission's guidance on public benefit.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2024

ACHIEVEMENTS AND PERFORMANCE

The aims and differences the charity seeks to make:

The charity aims to support people to resolve or better manage mental health crisis through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self-harm and aims to support people to reduce or better manage risk.

The charity is currently reviewing and revising its organisational aims and values to ensure they remain focussed and relevant to its key objectives. This review includes several detailed discussions with the staff team, visitors/callers/guests and the board of trustees.

Key Achievements during 23-24

The following we identified as key achievements against each of our strategic goals during 23-24

1) LSLCS staff and visitors and callers contributed their knowledge and experiences to the delivering value in adult mental health and crisis support workshop which in turn shaped the crisis offer across Leeds.
2) LSLCS staff and visitors and callers contributed their knowledge and experiences to the delivering value in adult mental health and crisis support workshop which in turn shaped the crisis offer across Leeds.
3) Lots of work has been done on the infrastructure for the organisation in anticipation of the funding reduction that were expected from April 2024.
4) Our Children and Young People services continue to influence the model for crisis support across Leeds and West Yorkshire.
5) In partnership with our NHS partners we have worked hard to increase the profile of our services including our social media presence. We are the delivery partner in the 111 crisis offer for children and young people across West Yorkshire.

Monitoring Of Business Plan

The Chair delegates implementation of the plan to the Chief Executive. This is monitored through the Chair's supervision. How staff are contributing to the organisation's business plan will also be monitored through appraisals. The Chair will report progress on the plan to the full Board of Trustees three times per year. As the current business plan is from 2021-24, we are currently reviewing the progress made and looking to implement a revised plan for the next few years, 2024-27.

Managing risk: In line with best practice LSLCS will manage risk in the key areas identified by the Charity Commission: Governance, Financial, Compliance, Operational and External. Risk management will be overseen by the CEO and the Board of Trustees.

Principal Risks And Uncertainties

The Trustees have set policies for the management of risks faced by the charity, which include the setting up and maintenance of a risk register which is reviewed periodically. The risk register records the risks that may arise in each area of the charity's operations and the CEO is charged with implementing the mitigations.

The principal risks and uncertainties faced by the charity at the time of writing are identified as reduction in our commissioning and ensuring we are tender reader especially in light of pending changes to commissioning in relation to amount and model. These risks are and will be managed by developing strong working partnerships with our commissioners, seeking to diversify our funding sources and ensuring we engage with appropriate and varied strategic bodies in Leeds as well as across West Yorkshire.

ACHIEVEMENTS AND PERFORMANCE (continued)

Senior Staff Pay Policy

All staff, including the senior management team, were paid in line with the NJC salary scales. Pay levels are benchmarked regularly against other providers and similar roles in Leeds. From April 2023, the board made the decision to uncouple from the NJC scales, due to the large increase to the payrates over recent years, whilst funding income has not increased commensurately, but to maintain their own pay scale system with two pay review periods each year. This maintains very similar scale progression but allows the board to manage pay increases in line with funding and other economic conditions.

Fundraising

The organisation does not actively fundraise from the public and no professional fundraisers or commercial participators are engaged. Any donations received are on a voluntary basis from individuals and is not actively sought. Fundraising in the charity sector has been regulated by the Fundraising Regulator (FR) since 2015 but the organisation is not specifically registered. The Board of Trustees is not aware of any failure by the Charity to comply with this regulation and no complaints have been received in relation to any form of fundraising.

Plans For Future Periods

Work is underway writing a new business plan and implementing a set of values for the organisation. Lots of changes are happening locally and regionally regarding transforming community mental health and crisis services and the organisation is embedded into this work operationally and strategically. Our pool of volunteers are increasing and we are hoping to increase this further to support with the increasing demand on the services. We are overhauling our internal training offer for the staff with plans to offer this to external partners as well. Efficiencies both operationally and financially will be implemented following the current reviews and deep dives that are happening across the services.

Strategic Plan, Values and Goals for 2024-27

Values:
Inclusive: We recognise that people are the experts in their own experience and that different people have different needs

Relational: We believe that distress is something that occurs primarily between people rather than within them and therefore quality of relationships is key

Empowering: We respect people's autonomy and believe that, given the right environment and quality of relationship people have the resources to find their own way

Innovative: In order to meet the individual needs of those we serve we must continually innovate to meet needs rather than persist in believing that one size fits all.

These values are at the heart of all that we do. They can only be achieved by listening to our visitors, callers and guests and staff team. They are the golden thread through everything we do.

Equality, Diversity and Inclusion Statement

We strive to lead with our values and survivor led ethos at the heart of everything we do, enabling us to continually develop our potential and bring our full selves to the workplace.

Our visitors, callers and guests come from all walks of life and so do our staff team. We employ brilliant people from a wide variety of backgrounds. We do this not just because it's the right thing to do, but because it makes our organisation great.

We value the unique, lived experience of all our visitors, callers and guests, staff and volunteers and continuously use it to shape and develop our services and the organisation

We are committed to constantly listening to and learning from all of the different people that we work with and for.

Trustees' Report for the year ended 31 March 2024

ACHIEVEMENTS AND PERFORMANCE (continued)

Our Strategic Goals and how we will achieve them:

Improved access, experience and outcomes:

- We will ensure our services are as accessible as possible by regularly consulting with people who use our services.
- We will ensure the data we collect is used to achieve change and developments across mental health systems.
- We will be a leader in driving change to ensure better experiences for people who use our services and the wider mental health system

Increased influence and reach:

- We will continue to work in partnership as well as develop new partnerships that enhance our offer for the people who use our services.
- We will ensure we are positioned operationally and strategically to contribute to appropriate discussions and developments as well as challenge to achieve change.
- We will review and redesign our website and digital presence to ensure maximum reach.

Be fit for the future:

- We will look to generate income through the delivery of a training programme developed from knowledge and skills held within the organisation.
- We will deliver best value by reviewing our services and improving efficiencies across our portfolio of services.
- We will work to diversify our funding profile whilst ensuring alignment to our ethos and purpose.

Be the organisation people want to work for:

- We will ensure we are listening to and consulting with staff and volunteers across our services through a variety of means.
- We will ensure a robust approach to Equality, Diversity and Inclusion to ensure we get it right.
- We will ensure we continue to review our internal policies and processes to maintain our fair and high standards

FINANCIAL REVIEW

The Statement of Financial Activities shows net outgoing resources for the year of £313,589 (2023- net incoming resources £83,673). This is primarily higher staff costs due to difficulties in recruiting staff and having to rely on agency staff to ensure continued delivery of a safe service. Transport costs were also higher than budgeted with visitor numbers back to pre-covid levels and a significant increase in cost per journey. The funding environment continues to be challenging but the charity has implemented cost saving measures to ensure a break even position is achieved in the current financial year.

The charity's level of funding continues to be adequate for the foreseeable future to support the continuation of the services. The organisation is positioned appropriately both strategically and operationally for any changes to commissioning arrangements due to the West Yorkshire wide commissioning processes.

The Trustees have established a reserves policy whereby free reserves held by the charity should equate to £300,000. At this level the Trustees feel that they would be able to honour their commitments to staff and creditors and have sufficient funding in case of any significant reduction in income. At present free reserves amount to £285,043 (2023 - £511,966), which is sufficient for current needs but plans are in place to increase the level of reserves over the next five years

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2024

Statement of Disclosure to our Auditor

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditor

In accordance with s487(2) of the Companies Act 2006 Azets Audit Services Limited are deemed reappointed annually.

Small Company Rules

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies. It was approved by the Board on …….. and signed on its behalf by:

Helen Kemp
Trustee

Leeds Survivor Led Crisis Services

Statement of Trustees' Responsibilities

The Trustees (who are also directors of Leeds Survivor Led Crisis Services for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2024

Opinion
We have audited the financial statements of Leeds Survivor Led Crisis Services for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information
The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2024

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report including for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of the Trustees for the financial statements
As explained more fully in the Trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2024

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the charitable company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias; and
- Performing audit work over the timing and recognition of income and in particular whether it has been recorded in the correct accounting period.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Jessica Lawrence (Senior Statutory Auditor)
For and on behalf of Azets Audit Services Limited ……

Statutory Auditor

12 King Street
Leeds
LS1 2HL

Leeds Survivor Led Crisis Services

Statement of Financial Activities (Including Income and Expenditure Account) for the Year Ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	Total funds 2024 £	Unrestricted funds £	Restricted funds £	Total funds 2023 £
Income from:							
Donations	**3**	27,591	-	27,591	23,351	-	23,351
Charitable activities	**4**	2,723,957	-	2,723,957	2,607,329	132,000	2,739,329
Investment income		7,639	-	7,639	2,409	-	2,409
Total income		2,759,187	-	2,759,187	2,633,089	132,000	2,765,089
Expenditure on:							
Charitable activities		2,986,110	86,666	3,072,776	2,636,082	45,334	2,681,416
Total expenditure	**5**	2,986,110	86,666	3,072,776	2,636,082	45,334	2,681,416
Net income/(expenditure)		(226,923)	(86,666)	(313,589)	(2,993)	86,666	83,673
Net movement in funds		(226,923)	(86,666)	(313,589)	(2,993)	86,666	83,673
Total funds brought forward		511,966	86,666	598,632	514,959	-	514,959
Total funds carried forward	**12**	285,043	-	285,043	511,966	86,666	598,632

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 18 to 29 form part of these financial statements.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Leeds Survivor Led Crisis Services

Balance Sheet as at 31 March 2024

	Notes	2024		2023	
		£	£	£	£
Current assets					
Debtors	**9**	171,846		285,210	
Cash at bank and in hand		259,938		546,138	
		431,784		831,348	
Liabilities					
Creditors: Amounts falling due within one year	**10**	(142,672)		(225,839)	
Net current assets		289,112		605,509	
Net assets					
Pension scheme liability	**16**	(4,069)		(6,877)	
Total net assets		285,043		598,632	
Funds					
Unrestricted funds	**12**		285,043		511,966
Restricted funds	**12**		-		86,666
			285,043		598,632

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the financial statements.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and were approved by the board and signed on its behalf.

Helen Kemp ……
Trustee

The notes on pages 18 to 29 form part of these financial statements.

Company Number: 03734790

Leeds Survivor Led Crisis Services

Statement of Cash Flows for the Year Ended 31 March 2024

	Note	2024 £	2023 £
Cash flows from operating activities			
Net cash (used in)/provided by operating activities	**18**	(293,839)	34,387
Cash flows from investing activities			
Interest received		7,639	2,409
Net cash provided by investing activities		7,639	2,409
Change in cash and cash equivalents in the year		(286,200)	36,796
Cash and cash equivalents at the beginning of the year		546,138	509,342
Cash and cash equivalents at the end of the year		259,938	546,138

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2024

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Charity Information

Leeds Survivor Led Crisis Services is a Company Limited by Guarantee and is also a registered charity. The registered office is Dial House, 12 Chapel Street, Leeds, LS15 7RW. The organisation's charity number is 1075160 and its company number is 03734790.

Each member of the company has undertaken to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of it being wound up while he or she is a member, or within one year after he or she ceases to be a member.

Basis of preparation

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £1.

The financial statements have been prepared under the historical cost convention, modified to include certain financial instruments at fair value. The principal accounting policies adopted are set out below.

Going concern

The Trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from the authorisation of these financial statements and concluded that the level of reserves and cash at bank, together with budgeted income and expenditure, is sufficient to meet the charitable company's requirements. Thus, the financial statements have been prepared on a going concern basis.

Income

Income is recognised as follows:

- Income is recognised when the charity has entitlement to the funds, any performance conditions have been met and it is probable that the income will be received, and the amount can be measured reliably.
- Income from Government and other grants, whether 'capital' grants or 'revenue' grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received, and the amount can be measured reliably and is not deferred.
- Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, and the receipt of economic benefit can be measured reliably. In accordance with Charities SORP (FRS 102), general volunteer time is not recognised.
- Investment income is included when receivable and the amount can be measured reliably by the charity.

Notes to the Financial Statements for the Year Ended 31 March 2024

1. Accounting Policies (continued)

Expenditure
Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required, and the amount of the obligations can be measured reliably. Charitable expenditure is classified under the following activity headings:

- Adult
- C&YP
- Central

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Allocation of support costs
Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's activities. These costs have been allocated between the activity headings. The bases on which support costs have been allocated are set out in note 5.

Staff costs
The costs of the short-term employee benefits are recognised as a liability and an expense where settlement of obligations does not fall within the same period.

Fund accounting
Funds held by the charity are either:

Restricted funds: Restricted funds represent grants, donations and legacies received which are allocated by the donor for a particular project or activity.

***Unrestricted funds*:** Unrestricted funds represent funds, which are expendable at the discretion of the trustees in the furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment and include designated funds.

Tangible fixed assets and depreciation
Tangible fixed assets are stated at cost less accumulated depreciation.

Individual fixed assets costing £1,000 or more are capitalised.

Financial instruments
The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity's becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Cash at bank and in hand
Cash at bank and cash in hand includes cash and short term highly liquid investments with a maturity within 12 months after the balance sheet date.

Debtors
Debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid net of any discounts due.

Notes to the Financial Statements for the Year Ended 31 March 2024

1. Accounting Policies (continued)

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the income and expenditure account.

Creditors, loans and provisions
Creditors, loans and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors, loans and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial liabilities are derecognised when, and only when, obligations are discharged, cancelled or they expire.

Amounts recognised as provisions are best estimates of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

Pensions
Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

The charity operates pension arrangements for the benefit of employees which are either in the nature of defined benefit schemes or defined contribution schemes. The assets of the schemes are held separately from those of the charity being invested in either the CARE Scheme on a defined benefit basis or in the personal pension schemes of certain employees, all of which are run independently from the charity. In accordance with Charities SORP (FRS 102), the present value of the commitment under the deficit recovery plan for the CARE scheme, has been provided in the financial statements.

Leases
Rentals payable under operating leases, including any lease incentives received, are charged as an expense on a straight line basis over the term of the relevant lease.

Taxation
Leeds Survivor Led Crisis Services is a registered charity and as such is a charity within the meaning of schedule 6 of the Finance Act 2010. Accordingly, the Charity is potentially entitled to tax exemption under part 11 of the Corporation Tax Act 2010 or section 256 of the Taxation of Chargeable Gains Act 1992 in respect of income and gains arising.

2. Critical Accounting Estimates and Judgements
In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are outlined below:

Notes to the Financial Statements for the Year Ended 31 March 2024

2. Critical Accounting Estimates and Judgements (continued)

Pension Deficit
The provision in respect of deficit contributions is calculated with regard to changes in actuarial assumptions and a discount rate is applied. Whilst the provision is calculated by the scheme's administrators using the advised actuarial position of the scheme there is some estimation uncertainty attaining to the actuarial assumptions and the discount rate used.

3. Income from Donations

	2024	2023
	£	£
Donated facilities	19,400	19,400
Other Donations	8,191	3,951
	27,591	23,351

The charity operates from premises purchased by its core funders. The donated facilities represent the Trustees' estimate of the value of the provision of rent-free premises. All income from donations in the current and prior year was unrestricted.

4. Income from Charitable Activities

Year ended 31 March 2024

	Unrestricted funds	Restricted funds	2024
	£	£	£
Grants and contracts			
NHS Leeds ICB	1,218,858	-	1,218,858
NHS Leeds ICB – Leeds Oasis	1,004,030	-	1,004,030
NHS West Yorkshire ICB	357,000	-	357,000
Leeds Mind - Suicide Bereavement Service	14,548	-	14,548
Leeds Mind – Peer Support	65,037	-	65,037
Touchstone - Crisis Cafés	64,484		64,484
	2,723,957	-	2,723,957

Year ended 31 March 2023

	Restated Unrestricted funds	Restricted funds	Restated 2023
	£	£	£
Grants and contracts			
NHS Leeds ICB	1,202,699	109,000	1,311,699
NHS Leeds ICB – Leeds Oasis	983,321	23,000	1,006,321
NHS West Yorkshire ICB	338,324	-	338,324
Leeds Mind - Suicide Bereavement Service	29,075	-	29,075
Leeds Mind – Peer Support	6,413	-	6,413
Touchstone - Crisis Cafés	47,497	-	47,497
	2,607,329	132,000	2,739,329

The restatement relates to the change in categorisation of income to better reflect the charity's activities.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2024

5. Analysis of Expenditure on Charitable Activities

For the year ended 31 March 2024

	Adult	C&YP	Central	2024 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	1,931,282	348,709	-	2,279,991
Staff travel and other staff costs	1,299	378	-	1,677
Volunteers' and visitors' expenses	124,431	25,911	500	150,842
	2,057,012	374,998	500	2,432,510
Support costs:				
Staff Costs	-	-	329,766	329,766
Staff Travel, Recruitment and Training	4,977	945	16,396	22,318
Rent, Utilities, Maintenance and Repairs	136,938	1,170	14,967	153,075
IT & Telephone	27,205	4,160	48,334	79,699
HR, Insurance and Professional Fees	-	-	34,004	34,004
Publicity and Office Sundries	5,720	758	5,667	12,145
Bank Charges and Pension Fees	-	-	2,409	2,409
Audit fee	-	-	6,850	6,850
	174,840	7,033	458,393	640,266
Total	2,231,852	382,031	458,893	3,072,776

The basis of allocation of support costs has changed during the year. Comparative figures have not been allocated on the same basis hence there are differences, but these are not due to changes in the charitable activities.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2024

5. Analysis of Expenditure on Charitable Activities (continued)

For the year ended 31 March 2023

	Restated Adult £	Restated C&YP £	Restated Central £	2023 Total £
Activities undertaken directly:				
Staff costs	1,694,794	300,807	-	1,995,601
Staff travel and other staff costs	339	-	-	339
Volunteers' and visitors' expenses	98,814	2,357	1,702	102,873
	1,793,947	303,164	1,702	2,098,813
Support costs:				
Staff Costs	-	-	273,337	273,337
Staff Travel, Recruitment and Training	14,959	293	16,185	31,437
Rent, Utilities, Maintenance and Repairs	143,787	-	16,692	160,479
IT & Telephone	23,319	9,073	35,966	68,358
HR, Insurance and Professional Fees	2,254	97	31,276	33,627
Publicity and Office Sundries	1,146	966	6,673	8,785
Bank Charges and Pension Fees	-	-	46	46
Audit fee	-	-	6,534	6,534
	185,465	10,429	386,709	582,603
Total	1,979,412	351,103	388,411	2,681,416

The restatement relates to the change in categorisation of allocation of support costs to better reflect the charity's activities.

6. Net Income/(Expenditure) for the Year

This is stated after charging:	2024 £	2023 £
Audit fee	6,850	5,500
Auditor's fees in respect of accounting services	1,850	1,700

Notes to the Financial Statements for the Year Ended 31 March 2024

7. Employee Information

The average monthly head count was 106 staff (2023: 100 staff).

Staff costs during the year were as follows:

	2024 £	2023 £
Wages and salaries	2,135,904	1,906,760
Social security costs	172,920	162,673
Pension costs	35,135	28,387
	2,343,959	2,097,820
Secondment costs	265,798	171,117
	2,609,757	2,268,937

No employee earned £60,000 or more during the year (2023: none).

Pension costs are allocated to activities in the proportion to the related staffing costs incurred and are wholly charged to the unrestricted funds.

The key management personnel of Leeds Survivor Led Crisis Services are the Trustees, the Chief Executive, the three Operations Directors and the five managers of the charity's major activities. The total employee benefits of the key management personnel of the charity were £375,903 (2023: 343,332).

8. Trustees' Remuneration and Reimbursed Expenses

No Trustee received remuneration or benefits for their services during the year (2023: no Trustee) and no Trustee received any reimbursed expenses during the year (2023: no Trustee).

Notes to the Financial Statements for the Year Ended 31 March 2024

9. Debtors

	2024 £	2023 £
Trade Debtors	108,663	206,832
Prepayments and accrued income	19,976	58,095
Other debtors	43,207	20,283
	171,846	285,210

10. Creditors

	2024 £	2023 £
Taxation and social security	42,236	44,616
Other creditors and accruals	92,272	158,103
Pension scheme deficit payments (Note 16)	2,164	2,120
Deferred income (Note 11)	6,000	21,000
	142,672	225,839

11. Deferred Income

	2024 £	2023 £
At 1 April 2023	21,000	96,480
Amounts released to income	(21,000)	(96,480)
Amount deferred in the year	6,000	21,000
At 31 March 2024	6,000	21,000

Income has been deferred where project funding has been received in advance and includes £6,000 (2023: £6,000 for Dial House@Touchstone, and £nil (2023: £15,000) for Children and Young People.

Notes to the Financial Statements for the Year Ended 31 March 2024

12. Funds of the Charity

Year ended 31 March 2024	Balance 1 April 2023	Income	Expenditure	Balance 31 March 2024
	£	£	£	£
Restricted funds:				
Crisis Alternatives	86,666	-	(86,666)	-
	86,666	-	(86,666)	-
Unrestricted funds	511,966	2,759,187	(2,986,110)	285,043
Total funds	598,632	2,759,187	(3,072,776)	285,043

Year ended 31 March 2023	Balance 1 April 2022	Income	Expenditure	Balance 31 March 2023
	£	£	£	£
Restricted funds:				
Crisis Alternatives	-	132,000	(45,334)	86,666
	-	132,000	(45,334)	86,666
Unrestricted funds	514,959	2,633,089	(2,636,082)	511,966
Total funds	514,959	2,765,089	(2,681,416)	598,632

Purposes of restricted funds:

Crisis Alternatives – funding for increased support at Dial House / Leeds Oasis.

Notes to the Financial Statements for the Year Ended 31 March 2024

13. Liability of Members

The company is limited by guarantee and does not have a share capital. Every member of Leeds Survivor Led Crisis Services undertakes to contribute such sum as may be required (not exceeding £1 per accounting policies) to the assets of Leeds Survivor Led Crisis Services if it should be wound up while he or she is a member, or within one year after he or she ceases to be a member, for payment of the debts and liabilities contracted before he or she ceases to be a member and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves.

14. Analysis of Net Assets between Funds

As at 31 March 2024	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	289,112	(4,069)	285,043
Restricted funds	-	-	-	-
		289,112	(4,069)	285,043

As at 31 March 2023	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	518,843	(6,877)	511,966
Restricted funds	-	86,666	-	86,666
	-	605,509	(6,877)	598,632

15. Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2024 £	2023 £
Within one year	65,000	65,000
Between two and five years	260,000	260,000
In over five years	345,653	410,653
Total at end of the year	670,653	735,653

Notes to the Financial Statements for the Year Ended 31 March 2024

16. Pension Costs

The company participates in The Pensions Trust – Career Average Revalued Earnings ("CARE") Pension Scheme, a multi-employer scheme which provides benefits to some 41 charitable employers. The scheme is a defined benefit scheme in the UK. It is not possible for the charitable company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for it in accordance with Charities SORP (FRS102) by providing for the present value of all contributions to make good the deficit.

Where the scheme is in deficit and where the charity has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

Reconciliation of opening and closing provisions

	2024 £	2023 £
Provision at start of the year	8,997	11,309
Unwinding of the discount factor (interest expense)	412	260
Deficit contribution paid	(2,120)	(2,058)
Remeasurements - impact of any change in assumptions	(1,056)	(514)
Provision at end of the year	6,233	8,997

Income and expenditure impact

	2024 £	2023 £
Interest expense	412	260
Remeasurements – impact of any change in assumptions	(1,056)	(514)

Included in the balance sheet

	2024 £	2023 £
Current liabilities	2,164	2,120
Long term liabilities	4,069	6,877
	6,233	8,997

Assumptions

	2024 %	2023 %	2022 %
Discount rate	4.95	5.18	2.55

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contribution.

Notes to the Financial Statements for the Year Ended 31 March 2024

17. Related Party Transactions

There are no related party transactions during the year.

18. Cash Flows from Operating Activities

	2024	2023
	£	£
Net income before other (losses)/ gains	(313,589)	83,673
Adjustments for:		
Interest received	(7,639)	(2,409)
(Increase) in debtors	113,364	(1,793)
(Decrease)/Increase in creditors	(85,975)	(45,084)
Net cash generated by operating activities	**(293,839)**	**34,387**

19. Analysis of changes in net debt

As the charity does not hold any debt all cash flows arising in the current and comparative year are the result of cash held.

LEEDS SURVIVOR LED CRISIS SERVICES

England & Wales - Charity number 1075160

Accounts

Company Number: 03734790
Charity Number: 1075160

Leeds Survivor Led Crisis Services
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements

for the Year Ended 31 March 2023

Leeds Survivor Led Crisis Services

Contents

Page

Report of the Trustees....3

Statement of Trustees Responsibilities 11

Independent Auditor's Report....12

Statement of Financial Activities 15

Balance Sheet 16

Statement of Cash Flows 17

Notes to the Financial Statements....18

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2023

The Trustees, who are also Directors for the purposes of company law, present their annual report together with the financial statements for the year ended 31 March 2023, which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Reference and Administrative Details of the Charity, its Trustees and Advisors

Leeds Survivor Led Crisis Service is a charitable company. The charity was registered on 19 April 1999 number 1075160 and the company on 17 March 1999 number 03734790. The organisation operates under the name Leeds Survivor Led Crisis Services.

The registered office and operating address is: -

Dial House
12 Chapel Street
Leeds
LS15 7RW

The Trustees of the charitable company who served during the year and up to the date of this report were:

Paul Tapper (Chair)	
Helen Kemp (Treasurer)	
Andrew Bagley	
Rosie Dent-Spargo	
Sophie Muldoon	(Appointed 4 April 2022 & Resigned 4 September 2023)
Hannah Potter	(Appointed 4 July 2022)
Samantha Lowe	(Appointed 3 October 2022 & Resigned 21 November 2023)
Hafsa Sattar	(Appointed 9 January 2023)
Sharon Prince	(Appointed 9 January 2023)

Company Secretary
Emma Holmes

Chief Executive
Emma Holmes

Bankers
Lloyds
PO Box 1000
Andover
BX1 1LT

Auditor
Azets Audit Services Limited
12 King Street
Leeds
LS1 2HL

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

All the directors of the company are also trustees of the charity, and there are no other trustees. The charity is governed by a board of trustees, the majority of whom are survivors of a mental health problem. It is within the constitution that 50%, plus one, must be people who identify as having had mental health problems.

When the organisation needs to appoint new trustees we will advertise using local resources and social media. There may also be times when a current trustee may know of someone who might be interested and they will be approached directly. Anyone interested will be asked to complete an application form and attend an interview. Applicants will then be invited to the next board meeting to introduce themselves and to meet the other trustees. New trustees are asked to complete safeguarding for trustees training, read through relevant policies and procedures and where possible get out to shadow shifts across the different services offered by the organisation. If needed new trustees, can be provided with a mentor from the current board.

The organisation is supported by the central services team, which takes day to day responsibility for operational management of the charity, comprises of an Operations Director (Central Services), Central Services Deputy Manager, three admin workers, a communications worker, a volunteer and training coordinator, an IT/Data worker, a finance worker and a housekeeper. The CEO and other Operations Directors also sit within this team. The services are operated by a mix of manager, deputy manager, crisis workers, helpline workers and volunteers, dependent on the size and nature of the service.

The trustees regularly conduct their own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects to ensure consistent quality of delivery for all operational aspects of the charity. These procedures are periodically reviewed to ensure they still meet the needs of the charity. The Risk Management Register is reviewed and updated by trustees annually.

OBJECTIVES AND ACTIVITIES

The organisation was established in 1999 by a group of service users, who campaigned to develop the service. Initially, the service was run in partnership with Social Services, becoming independent in 2001. The service was set up to be a place of sanctuary and an alternative to hospital admission and statutory services for people in acute mental health crisis.

The organisation provides the following services:

Connect: A telephone helpline, which is open every night of the year offering support and information. The service is open from 6pm – 2am.

Teen Connect: This is an aspect of the Connect Helpline that offers support to 11-18 year-olds. Specific Teen Connect workers, who are trained in young peoples' work, operate this service. This service is open Monday to Friday 3:30pm-2am and Saturday/Sunday 6pm–2am.

Dial House: A place of sanctuary open 6pm-2am Monday, Wednesday and Friday-Sunday. Visitors can relax in a homely environment and gain one to one support from the team of Crisis Support Workers. The organisation provides compassionate, person centred support aiming to support visitors to resolve or better manage their crisis. This includes working with people at acute risk of suicide and/or self injury.

Dial House @ Touchstone: Our second crisis house is a crisis service for people from culturally diverse communities. All the staff who work there are from these communities and the service is a partnership with Touchstone. This service is open on Tuesday and Thursday from 6pm – 12:00am, and to March 2024, also on Monday nights for social support.

Group Work: During 2022-23, the organisation continued to develop its programme of group work and delivered the following weekly groups:

- Hearing Voices Group
- Deaf support group for Deaf people with mental health problems
- Positive Change, peer support group
- Lesbian, gay, bisexual and transgender support group
- Trans support group
- Unique Minds Black Men's Group
- Sisterhood, BAME Women's Group.

OBJECTIVES AND ACTIVITIES (CONTINUED)

Leeds Suicide Bereavement Service: LSBS is a partnership with Leeds Mind, who are the lead agency. LSBS supports people bereaved by suicide, through individual, group and family work. Our worker moved to LSBS in Oct 2023 under TUPE guidelines, but the partnership continues through our support to their team's reflective practice sessions.

Wellbean Hope in a Crisis Café: The crisis cafés are open 7 nights a week and is a partnership with Touchstone who are the lead agency. It is funded specifically to prevent people with mental health problems from accessing A&E when there is not a medical need to do so.

Service-User Involvement Partnership with Emerge: LSLCS delivers service-user involvement opportunities on behalf of Emerge, engaging their service-users in involvement activities such as staff recruitment, a peer support group; and activism around the label of Personality Disorder. This partnership work ended in June 2023

Safe Zone: A face to face crisis service that runs from 3 different venues across the city providing crisis support to young people age 11 – 18 years old and their parents/carer or family members between 6 – 9pm on a Monday, Wednesday and Thursday.

Leeds Oasis: "The vision for Leeds OASIS within the first two years of the pilot is to support guests and visitors to successfully manage their crises over a period of up to 7 days. The gold standard is that upon leaving the service, guests/visitors are able to return to living in the community without the need for a hospital admission or further contact with the LYPFT crisis pathway at that time."

Night OWLS: We were approached during last year to pilot a 24/7 West Yorkshire wide crisis line for children and young people up to the age of 18, or 25 where there are additional needs. This service also provides support to parents and carers. The service launched in July 2021 until March 2022 initially but has now been extended to March 2024.

Wakefield Crisis Line: During last year we were approached by Wakefield District Health and Care Partnership to operate their crisis line. The service launched in February 2022 and has recently been extended to the end of September 2024, with a further review in place to look to extend further.

PUBLIC BENEFIT STATEMENT

The charity aims to support people to resolve, or better manage mental health crisis, through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce, or better manage, risk. This public benefit is directly related to our charitable objectives.

The Trustees have considered the Charity Commission's guidance on public benefit.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2023

ACHIEVEMENTS AND PERFORMANCE

The aims and differences the charity seeks to make:

The charity aims to support people to resolve or better manage mental health crisis through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce or better manage risk.

The charity is currently reviewing and revising its organisational aims and values to ensure they remain focussed and relevant to its key objectives. This review includes several detailed discussions with the staff team, visitors/callers/guests and the board of trustees.

Strategic Goals, 2021-2024

The following were identified as strategic goals for LSLCS for 2021 – 2024 following the Board away day in February 2021. These goals will be achieved through both the strategic and operational work of the organisation. Oversight will be through the managers meeting with quarterly updates on progress to the Board of Trustees. Operational plans for each goal and its objectives will be developed including timelines.

1) **External influence/survivor leadership: LSLCS has over 20 years' experience in survivor led leadership and in providing radical crisis support and services to people from across Leeds.**

    - LSLCS will continue to be recognised locally, regionally, nationally and internationally as a beacon of excellence and innovation in crisis provision.
    - LSLCS will be recognised as the 'market leader' in mental health crisis provision.
    - LSLCS will influence the practice of other crisis services
    - LSLCS will influence practice and theory within the mainstream psychiatric model
    - LSLCS will be recognised for its expertise in supporting young people and adults at high risk of suicide and self –harm and who are survivors of trauma

2) **Equality, Diversity and Inclusion: LSLCS will continue to build on and develop its expertise regarding equality, diversity and inclusion by ensuring we continue to listen to and hear what is needed from our diverse visitors and callers and staff**

    - LSLCS will set a standard for excellence for anti-racism work within a Third Sector setting. This work will be underpinned by an anti-racism policy and overseen by the BLM voice and influence group
    - Develop a voice and influence group for visitors and callers from culturally diverse communities to ensure the survivor led ethos is reflective of these client groups
    - Redesign and strengthen the Deaf support offer across the organisation to be inclusive of young people's services
    - Strengthen our understanding and support of our disabled and neurodiverse staff and visitors and callers.
    - Annual EDI training for the staff and volunteers including niche and bespoke training to reflect the diversity of our work

ACHIEVEMENTS AND PERFORMANCE (CONTINUED)

3) **Organisational growth and development: LSLCS has achieved significant growth over the last couple of years despite the pandemic. We will secure and strengthen our core service offer and identify opportunities to further grow our services locally and regionally.**

- Sustainable funding will be sought to embed the complex trauma pathway into our core service offer. The pathway will build on the internal pilot and its evaluation will be additionally incorporated into Dial House @Touchstone, to allow that service to identify and work more flexibly and creatively with individuals traumatised by abuse, neglect, racism and discrimination

- Learning from the pandemic will be embedded into service offer with the retention of hybrid working models and increased use of technology as a way to reach and support more visitors and callers, and support the health and wellbeing of staff

- Redesign and embed a new management and central services staffing structure which will support the current growth of the organisation and sustain any additional growth. Identify and secure additional funding to support this process.

- Regular consultations and communication with the staff team to ensure their voice is heard and influencing the growth and development of the organisation

- Secure our current service offer, including pilot projects by being tender ready and strategically positioned locally and regionally.

4) **Children and young people in crisis: One of LSLCS unique selling points is its expertise in supporting children and young people in or experiencing crisis.**

- We will restructure and redefine the children and young peoples arm of the organisation to promote our expertise and prepare to expand our offer of crisis support to children and young people locally and regionally

- Develop a children and young people's voice and influence group to ensure the survivor led ethos is reflective of all client groups supported by the organisation

- We will develop and source funding for a specific service for young people from culturally diverse communities which will be informed by the excellent and unique practice from Dial House @Touchstone

- LSLCS will ensure that the voice of young people in crisis is heard within the service and policy development across the city regarding transitions

5) **Communications and branding: To support the recent and continued growth of the organisation LSLCS will overhaul their communications offer including the organisations branding**

- Increased hours of the communications worker in May 2021 with the aim to further increase the hours over the next 3 years in line with organisational growth and demand of the post and the organisations partnerships

- Develop a communications strategy by October 2021which is reflective of the Business Plan and the changing landscape the organisation is operating in

- Review and revamp the branding of the organisation in consultation with our visitors and callers reflecting our unique selling points and growth and expertise

ACHIEVEMENTS AND PERFORMANCE (CONTINUED)

Key achievements during 22-23

The following were identified as key achievements against each of our strategic goals during 22-23

1) Our model of trauma informed practice contributed to the model of practice being utilised within the community mental health transformation hub. We continue to be approached to support the development of other crisis services from across the country, as our model of practice is seen as best practice.

2) Our BLM group has developed into a EDI group whilst we also have an EDI subgroup of the board. Managers have received neurodiversity training. Income for the Deaf Service has increased allowing for it to work more closely with our other services including young people's services. Whilst a voice and influence group hasn't been set up for people from diverse cultural communities, focus groups have happened to capture thoughts and voices from visitors using Dial House at Touchstone. An anti-racism policy is currently in development

3) We have worked and continue to work to ensure we are tender ready. New management posts and additional posts within central services have proven beneficial to the organisation as a result of the growth of the organisation. A staff survey was implemented and this will become part of our investors in people work going forward.

4) We have a dedicated Operations Director and a Manager for our Children and Young Peoples Services, whilst we have an additional young people's service, Night Owls. We are embedded into the CYP crisis offer across the city and we have developed a voice and influence group for children and young people.

5) The communications workers hours were increased and we developed a comms strategy for the organisation, though this needs further updating and no work has been done yet on the rebranding for the organisation

Monitoring of Business Plan

The Chair delegates implementation of the plan to the Chief Executive. This is monitored through the Chair's supervision. How staff are contributing to the organisation's business plan will also be monitored through appraisals. The Chair will report progress on the plan to the full Board of Trustees three times per year. As the current business plan is from 2021-24, we are currently reviewing the progress made and looking to implement a revised plan for the next few years, 2024-27.

Managing Risk

In line with best practice LSLCS will manage risk in the key areas identified by the Charity Commission: Governance, Financial, Compliance, Operational and External. Risk management will be overseen by the CEO and the Board of Trustees.

Principal risks and Uncertainties

The Trustees have set policies for the management of risks faced by the charity, which include the setting up and maintenance of a risk register which is reviewed periodically. The risk register records the risks that may arise in each area of the charity's operations and the CEO is charged with implementing the mitigations.

The principal risks and uncertainties faced by the charity at the time of writing are identified as a loss of funding, changes in health and social care policy and the lasting impact of COVID-19 on the local and wider economy. These risks are managed by developing strong working partnerships with our funders, seeking to diversify our funding sources and ensuring we engage with strategic bodies.

Senior Staff pay policy

All staff, including the senior management team, were paid in line with the NJC salary scales. Pay levels are benchmarked regularly against other providers and similar roles in Leeds. From April 2023, the board made the decision to uncouple from the NJC scales, due to the large increase to the payrates over recent years, whilst funding income has not increased commensurately, but to maintain their own pay scale system with two pay review periods each year. This maintains very similar scale progression but allows the board to manage pay increases in line with funding and other economic conditions

Fundraising

The organisation does not actively fundraise from the public and no professional fundraisers or commercial participators are engaged. Any donations received are on a voluntary basis from individuals and is not actively sought. Fundraising in the charity sector has been regulated by the Fundraising Regulator (FR) since 2015 but the organisation is not specifically registered. The Board of Trustees is not aware of any failure by the Charity to comply with this regulation and no complaints have been received in relation to any form of fundraising.

Plans for future periods

Work is underway writing a new business plan and implementing a set of values for the organisation. Lots of changes are happening locally and regionally regarding transforming community mental health and crisis services and the organisation is embedded into this work operationally and strategically. Our pool of volunteers are increasing and we are hoping to increase this further to support with the increasing demand on the services. We are overhauling our internal training offer for the staff with plans to offer this to external partners as well. Efficiencies both operationally and financially will be implemented following the current reviews and deep dives that are happening across the services.

Related parties and co-operation with other organisations

We engage in the systems, meetings and forums provided by Forum Central and Voluntary Action Leeds, who support the third sector across Leeds and provide a collective voice. We work closely with our commissioners and approach the relationship as a partnership to achieve the best possible outcomes for our visitors/callers/guests. We have a number of formal and informal partnerships with third sector organisations across the city including Leeds Mind and Touchstone and through Oasis we work in partnership with LYPFT Crisis Service.

FINANCIAL REVIEW

The Statement of Financial Activities shows net incoming resources for the year of 2022-23 £83,673 and the reserves stand in total at £598,632 at 31 March 2023 (£514,959 at 31 March 2022). The financial position of the charity is good.

The charity's level of funding continues to be adequate for the foreseeable future to support the continuation of the services. The organisation is positioned appropriately both strategically and operationally for any changes to commissioning arrangements due to the move to ICB and West Yorkshire wide commissioning processes.

The Trustees have established a reserves policy whereby free reserves held by the charity should equate to £472,000. At this level the Trustees feel that they would be able to honour their commitments to staff and creditors and give staff three months' notice. At present free reserves amount to £511,966 (2022 - £514,959).

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2023

Statement of Disclosure to our Auditor

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditor

In accordance with s487(2) of the Companies Act 2006 Azets Audit Services Limited are deemed reappointed annually.

Small Company Rules

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies. It was approved by the Board on 12/12/2023 and signed on its behalf by:

Helen Kemp
Trustee

Leeds Survivor Led Crisis Services

Statement of Trustees' Responsibilities

The Trustees (who are also directors of Leeds Survivor Led Crisis Services for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2023

Opinion
We have audited the financial statements of Leeds Survivor Led Crisis Services for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information
The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2023

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report including for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of the Trustees for the financial statements
As explained more fully in the Trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Leeds Survivor Led Crisis Services

Independent Auditor's Report for the year ended 31 March 2023

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the charitable company through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias; and
- Performing audit work over the timing and recognition of income and in particular whether it has been recorded in the correct accounting period.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Jessica Lawrence

Jessica Lawrence (Senior Statutory Auditor)
For and on behalf of Azets Audit Services Limited

19/12/2023

Statutory Auditor

12 King Street
Leeds
LS1 2HL

Leeds Survivor Led Crisis Services

Statement of Financial Activities (Including Income and Expenditure Account) for the Year Ended 31 March 2023

	Notes	Unrestricted funds £	Restricted funds £	Total funds 2023 £	Unrestricted funds £	Restricted funds £	Total funds 2022 £
Income from:							
Donations	**3**	23,351	-	23,351	22,582	-	22,582
Charitable activities	**4**	2,607,329	132,000	2,739,329	2,137,587	52,867	2,190,454
Investment income		2,409	-	2,409	820	-	820
Total income		2,633,089	132,000	2,765,089	2,160,989	52,867	2,213,856
Expenditure on:							
Charitable activities		2,636,082	45,334	2,681,416	1,884,733	68,533	1,953,266
Total expenditure	**5**	2,636,082	45,334	2,681,416	1,884,733	68,533	1,953,266
Net income/(expenditure)		(2,993)	86,666	83,673	276,256	(15,666)	260,590
Transfers between funds		-	-	-	4,704	(4,704)	-
Other recognised gains							
Actuarial gains	**17**	-	-	-	482	-	482
Net movement in funds		(2,993)	86,666	83,673	281,442	(20,370)	261,072
Total funds brought forward		514,959	-	514,959	233,517	20,370	253,887
Total funds carried forward	**13**	511,966	86,666	598,632	514,959	-	514,959

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 18 to 29 form part of these financial statements.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Leeds Survivor Led Crisis Services

Balance Sheet as at 31 March 2023

	Notes	2023		2022	
		£	£	£	£
Fixed assets					
Tangible assets	**9**		-		-
Current assets					
Debtors	**10**	285,210		283,417	
Cash at bank and in hand		546,138		509,342	
		831,348		792,759	
Liabilities					
Creditors: Amounts falling due within one year	**11**	(225,839)		(268,549)	
Net current assets		605,509			524,210
Net assets					
Pension scheme liability	**17**	(6,877)			(9,251)
Total net assets		598,632			514,959
Funds					
Unrestricted funds	**13**		511,966		514,959
Restricted funds	**13**		86,666		-
			598,632		514,959

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the financial statements.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and were approved by the board and signed on its behalf.

Helen Kemp
Trustee

12/12/2023
.....

The notes on pages 18 to 29 form part of these financial statements.

Company Number: 03734790

Leeds Survivor Led Crisis Services

Statement of Cash Flows for the Year Ended 31 March 2023

	Note	2023 £	2022 £
Cash flows from operating activities			
Net cash used in operating activities	**19**	34,387	34,954
Cash flows from investing activities			
Interest received		2,409	820
Net cash provided by investing activities		2,409	820
Change in cash and cash equivalents in the year		36,796	35,774
Cash and cash equivalents at the beginning of the year		509,342	473,568
Cash and cash equivalents at the end of the year		546,138	509,342

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2023

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Charity Information

Leeds Survivor Led Crisis Services is a Company Limited by Guarantee and is also a registered charity. The registered office is Dial House, 12 Chapel Street, Leeds, LS15 7RW. The organisation's charity number is 1075160 and its company number is 03734790.

Each member of the company has undertaken to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of it being wound up while he or she is a member, or within one year after he or she ceases to be a member.

Basis of preparation

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £1.

The financial statements have been prepared under the historical cost convention, modified to include certain financial instruments at fair value. The principal accounting policies adopted are set out below.

Going concern

The Trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from the authorisation of these financial statements and concluded that the level of reserves and cash at bank, together with budgeted income and expenditure, is sufficient to meet the charitable company's requirements. Thus, the financial statements have been prepared on a going concern basis.

Income

Income is recognised as follows:

- Income is recognised when the charity has entitlement to the funds, any performance conditions have been met and it is probable that the income will be received, and the amount can be measured reliably.
- Income from Government and other grants, whether 'capital' grants or 'revenue' grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received, and the amount can be measured reliably and is not deferred.
- Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, and the receipt of economic benefit can be measured reliably. In accordance with Charities SORP (FRS 102), general volunteer time is not recognised.
- Investment income is included when receivable and the amount can be measured reliably by the charity.

Notes to the Financial Statements for the Year Ended 31 March 2023

1. Accounting Policies (continued)

Expenditure
Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required, and the amount of the obligations can be measured reliably. Charitable expenditure is classified under the following activity headings:

- Dial House
- Dial House @ Touchstone
- Helpline Connect

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Allocation of support costs
Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's activities. These costs have been allocated between the activity headings. The bases on which support costs have been allocated are set out in note 5.

Staff costs
The costs of the short-term employee benefits are recognised as a liability and an expense where settlement of obligations does not fall within the same period.

Fund accounting
Funds held by the charity are either:

Restricted funds: Restricted funds represent grants, donations and legacies received which are allocated by the donor for a particular project or activity.

***Unrestricted funds*:** Unrestricted funds represent funds, which are expendable at the discretion of the trustees in the furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment and include designated funds.

Tangible fixed assets and depreciation
Tangible fixed assets are stated at cost less accumulated depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value over their expected useful lives on the following bases:

Office equipment	20% straight line
Computer equipment	33% straight line

Individual fixed assets costing £1,000 or more are capitalised.

Financial instruments
The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity's becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Cash at bank and in hand
Cash at bank and cash in hand includes cash and short term highly liquid investments with a maturity within 12 months after the balance sheet date.

Debtors
Debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid net of any discounts due.

Notes to the Financial Statements for the Year Ended 31 March 2023

1. Accounting Policies (continued)

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the income and expenditure account.

Creditors, loans and provisions
Creditors, loans and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors, loans and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial liabilities are derecognised when, and only when, obligations are discharged, cancelled or they expire.

Amounts recognised as provisions are best estimates of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

Pensions
The charity operates pension arrangements for the benefit of employees which are either in the nature of defined benefit schemes or defined contribution schemes. The assets of the schemes are held separately from those of the charity being invested in either the CARE Scheme on a defined benefit basis or in the personal pension schemes of certain employees, all of which are run independently from the charity. In accordance with Charities SORP (FRS 102), the present value of the commitment under the deficit recovery plan for the CARE scheme, has been provided in the financial statements.

Leases
Rentals payable under operating leases, including any lease incentives received, are charged as an expense on a straight line basis over the term of the relevant lease.

Taxation
Leeds Survivor Led Crisis Services is a registered charity and as such is a charity within the meaning of schedule 6 of the Finance Act 2010. Accordingly, the Charity is potentially entitled to tax exemption under part 11 of the Corporation Tax Act 2010 or section 256 of the Taxation of Chargeable Gains Act 1992 in respect of income and gains arising.

2. Critical Accounting Estimates and Judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are outlined below:

Pension Deficit
The provision in respect of deficit contributions is calculated with regard to changes in actuarial assumptions and a discount rate is applied. Whilst the provision is calculated by the scheme's administrators using the advised actuarial position of the scheme there is some estimation uncertainty attaining to the actuarial assumptions and the discount rate used.

Notes to the Financial Statements for the Year Ended 31 March 2023

3. Income from Donations

	2023	2022
	£	£
Donated facilities	19,400	19,400
Other Donations	3,951	3,182
	23,351	22,582

The charity operates from premises purchased by its core funders. The donated facilities represent the Trustees' estimate of the value of the provision of rent-free premises. All income from donations in the current and prior year was unrestricted.

4. Income from Charitable Activities

Year ended 31 March 2023

	Unrestricted funds	Restricted funds	2023
	£	£	£
Grants and contracts			
NHS Leeds ICB	1,494,683	109,000	1,603,683
Leeds Mind - Suicide Bereavement Service	29,075	-	29,075
Touchstone - Crisis Cafés	47,497	-	47,497
NHS Leeds ICB – Leeds Oasis	983,321	23,000	1,006,321
NHS Leeds ICB – Deaf Services	52,753	-	52,753
	2,607,329	132,000	2,739,329

Year ended 31 March 2022

	Unrestricted funds	Restricted funds	2022
	£	£	£
Grants and contracts			
NHS Leeds ICB	1,169,458	-	1,169,458
NHS LYPFT - Personality Disorder Managed Clinical Network (PDMCN)	14,605	-	14,605
Big Lottery Fund: Revenue	-	52,867	52,867
Leeds Mind - Suicide Bereavement Service	27,170	-	27,170
Touchstone - Crisis Cafés	66,279	-	66,279
NHS Leeds ICB – Leeds Oasis	822,075	-	822,075
NHS Leeds ICB – Deaf Services	38,000	-	38,000
	2,137,587	52,867	2,190,454

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2023

5. Analysis of Expenditure on Charitable Activities

For the year ended 31 March 2023

	Dial House	Dial House @ Touchstone	Helpline Connect	2023 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	1,423,502	236,135	335,963	1,995,600
Staff travel and other staff costs	4,600	-	-	4,600
Volunteers' and visitors' expenses	55,989	37,539	18,927	112,455
	1,484,091	273,674	354,890	2,112,655
Support costs:				
Staff costs	177,669	27,334	68,334	273,337
Recruitment	1,911	266	666	2,843
Premises	101,050	36,275	7,815	145,140
Office costs	44,355	4,834	22,894	72,083
Insurance	2,712	417	1,043	4,172
Publicity	4,108	429	1,074	5,611
Security and repair	9,440	372	931	10,743
Management Committee and AGM	372	57	144	573
Audit and accounts fees	3,575	550	1,375	5,500
Mentoring and support	8,369	2,087	3,219	13,675
Refurbishment costs	3,008	463	1,157	4,628
HR and professional costs	20,718	4,345	5,393	30,456
	377,287	77,429	114,045	568,761
Total	1,861,378	351,103	468,935	2,681,416

Notes to the Financial Statements for the Year Ended 31 March 2023

5. Analysis of Expenditure on Charitable Activities (continued)

For the year ended 31 March 2022

	Dial House	Dial House @ Touchstone	Helpline Connect	2022 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	933,170	213,623	317,633	1,464,426
Staff travel	730	118	-	848
Volunteers' and visitors' expenses	26,405	11,531	9,088	47,024
	960,305	225,272	326,721	1,512,298
Support costs:				
Staff costs	99,925	15,493	39,879	155,297
Recruitment	2,343	282	727	3,352
Premises	92,917	18,424	8,187	119,528
Office costs	75,049	6,058	25,152	106,259
Insurance	4,376	678	1,746	6,800
Publicity	7,174	891	2,293	10,358
Security and repair	2,712	176	452	3,340
Management Committee and AGM	9	1	4	14
Interest costs on pension liability	79	12	32	123
Audit and accounts fees	2,701	420	1,079	4,200
Mentoring and support	4,597	2,412	1,834	8,843
Refurbishment costs	3,438	533	1,372	5,343
HR and professional costs	14,426	1,214	1,871	17,511
	309,746	46,594	84,628	440,968
Total	1,270,051	271,866	411,349	1,953,266

6. Net Income/(Expenditure) for the Year

This is stated after charging:	2023	2022
	£	£
Audit fee	5,500	4,200
Auditor's fees in respect of accounting services	1,700	1,668

Notes to the Financial Statements for the Year Ended 31 March 2023

7. Employee Information

The average monthly head count was 100 staff (2022: 80 staff).

Staff costs during the year were as follows:

	2023 £	2022 £
Wages and salaries	1,906,760	1,409,316
Social security costs	162,673	104,958
Pension costs	28,387	18,476
	2,097,820	1,532,750
Secondment costs	171,117	86,973
	2,268,937	1,619,723

No employee earned £60,000 or more during the year (2022: none).

Pension costs are allocated to activities in the proportion to the related staffing costs incurred and are wholly charged to the unrestricted funds.

The key management personnel of Leeds Survivor Led Crisis Services are the Trustees, the Chief Executive, the three Operations Directors and the five managers of the charity's major activities. The total employee benefits of the key management personnel of the charity were £343,332 (2022: £225,253).

8. Trustees' Remuneration and Reimbursed Expenses

No Trustee received remuneration or benefits for their services during the year (2022: no Trustee) and no Trustee received any reimbursed expenses during the year (2022: no Trustee).

9. Tangible Fixed Assets

	DH@T Equipment £	Office Equipment £	IT / Telephone £	DH@T Refurbishment £	Total £
Cost					
As at 1 April 2022	3,048	9,684	26,135	1,333	40,200
Disposals	(3,048)	(9,684)	(26,135)	(1,333)	(40,200)
As at 31 March 2023	-	-	-	-	-
Depreciation					
As at 1 April 2022	3,048	9,684	26,135	1,333	40,200
On disposals	(3,048)	(9,684)	(26,135)	(1,333)	(40,200)
As at 31 March 2023	-	-	-	-	-
Net book values					
As at 31 March 2022	-	-	-	-	-
As at 31 March 2023	-	-	-	-	-

Notes to the Financial Statements for the Year Ended 31 March 2023

10. Debtors

	2023 £	2022 £
Trade Debtors	206,832	272,492
Prepayments and accrued income	58,095	10,925
Other debtors	20,283	-
	285,210	283,417

11. Creditors

	2023 £	2022 £
Taxation and social security	44,616	51,339
Other creditors and accruals	158,103	118,672
Pension scheme deficit payments (Note 17)	2,120	2,058
Deferred income (Note 12)	21,000	96,480
	225,839	268,549

12. Deferred Income

	2023 £	2022 £
At 1 April 2022	96,480	200,987
Amounts released to income	(96,480)	(200,987)
Amount deferred in the year	21,000	96,480
At 31 March 2023	21,000	96,480

Income has been deferred where project funding has been received in advance and includes £6,000 (2022: £72,000) for Dial House@ Touchstone, £nil (2022: £12,480) for the Deaf Project, £nil (2022: £12,000) for Wakefield Support Line and £15,000 (2022: £nil) for Children and Young People.

Notes to the Financial Statements for the Year Ended 31 March 2023

13. Funds of the Charity

Year ended 31 March 2023	Balance 1 April 2022	Income	Expenditure	Transfers	Actuarial gains	Balance 31 March 2023
	£	£	£			£
Restricted funds:						
Crisis Alternatives	-	132,000	(45,334)	-	-	86,666
	-	132,000	(45,334)	-	-	86,666
Unrestricted funds	514,959	2,633,089	(2,636,082)		-	511,966
Total funds	514,959	2,765,089	(2,681,416)	-	-	598,632

Year ended 31 March 2022	Balance 1 April 2021	Income	Expenditure	Transfers	Actuarial gains	Balance 31 March 2022
	£	£	£			£
Restricted funds:						
Leeds Mind - Suicide Bereavement	4,704	-	-	(4,704)	-	-
Big Lottery Fund – Revenue	15,666	52,867	(68,533)	-	-	-
	20,370	52,867	(68,533)	(4,704)	-	-
Unrestricted funds	233,517	2,160,989	(1,884,733)	4,704	482	514,959
Total funds	253,887	2,213,856	(1,953,266)	-	482	514,959

Purposes of restricted funds:

Crisis Alternatives – funding for increased support at Dial House / Leeds Oasis

Notes to the Financial Statements for the Year Ended 31 March 2023

14. Liability of Members

The company is limited by guarantee and does not have a share capital. Every member of Leeds Survivor Led Crisis Services undertakes to contribute such sum as may be required (not exceeding £1 per accounting policies) to the assets of Leeds Survivor Led Crisis Services if it should be wound up while he or she is a member, or within one year after he or she ceases to be a member, for payment of the debts and liabilities contracted before he or she ceases to be a member and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves.

15. Analysis of Net Assets between Funds

As at 31 March 2023	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	518,843	(6,877)	511,966
Restricted funds	-	86,666	-	86,666
	-	605,509	(6,877)	598,632

As at 31 March 2022	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	524,210	(9,251)	514,959
Restricted funds	-	-	-	-
	-	524,210	(9,251)	514,959

16. Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2023 £	2022 £
Within one year	65,000	65,000
Between two and five years	260,000	260,000
In over five years	410,653	475,653
Total at end of the year	735,653	800,653

Notes to the Financial Statements for the Year Ended 31 March 2023

17. Pension Costs

The company participates in The Pensions Trust – Career Average Revalued Earnings ("CARE") Pension Scheme, a multi-employer scheme which provides benefits to some 41 charitable employers. The scheme is a defined benefit scheme in the UK. It is not possible for the charitable company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for it in accordance with Charities SORP (FRS102) by providing for the present value of all contributions to make good the deficit.

Where the scheme is in deficit and where the charity has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

Reconciliation of opening and closing provisions

	2023 £	2022 £
Provision at start of the year	11,309	13,672
Unwinding of the discount factor (interest expense)	260	123
Deficit contribution paid	(2,058)	(1,998)
Remeasurements - impact of any change in assumptions	(514)	(488)
Provision at end of the year	8,997	11,309

Income and expenditure impact

	2023 £	2022 £
Interest expense	260	123
Remeasurements – impact of any change in assumptions	(514)	(488)

Included in the balance sheet

	2023 £	2022 £
Current liabilities	2,120	2,058
Long term liabilities	6,877	9,251
	8,997	11,309

Assumptions

	2023 %	2022 %	2021 %
Discount rate	5.18	2.55	0.98

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contribution.

Notes to the Financial Statements for the Year Ended 31 March 2023

18. Related Party Transactions

Alison Lowe was the chair of the Trustees of Leeds Survivor Led Crisis Services until January 2022. She was also the Chief Executive of Touchstone, a charity which provides facilities to Leeds Survivor Led Crisis Services until May 2021. The amount charged in the accounts for the previous year for those facilities is £4,921. Leeds Survivor Led Crisis Services received income in the prior year from Touchstone of £66,279 for the Crisis Café and at the prior year balance sheet date £32,726 was included in accrued income.

Helen Kemp, Trustee and Treasurer, was also the Chief Executive of Leeds Mind until November 2022. Up to this date Leeds Survivor Led Crisis Services recognised Grants from/through Leeds Mind totalling £14,537 (2022: £27,170) and at the balance sheet date £nil (2022: £nil) is included in accrued income.

19. Cash Flows from Operating Activities

	2023	2022
	£	£
Net income before other (losses)/ gains	83,673	260,590
Adjustments for:		
Pension scheme adjustments	-	(1,881)
Interest received	(2,409)	(820)
(Increase) in debtors	(1,793)	(235,745)
(Decrease)/Increase in creditors	(45,084)	12,810
Net cash generated by operating activities	**34,387**	**34,954**

20. Analysis of changes in net debt

As the charity does not hold any debt all cash flows arising in the current and comparative year are the result of cash held.

LEEDS SURVIVOR LED CRISIS SERVICES

England & Wales - Charity number 1075160

Accounts

Company Number: 03734790
Charity Number: 1075160

Leeds Survivor Led Crisis Services
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements

for the Year Ended 31 March 2022

Leeds Survivor Led Crisis Services

Contents

Page

Report of the Trustees.....3

Statement of Trustees Responsibilities 10

Independent Auditor's Report.....11

Statement of Financial Activities 15

Balance Sheet 16

Statement of Cash Flows 17

Notes to the Financial Statements.....18

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2022

The Trustees, who are also Directors for the purposes of company law, present their annual report together with the financial statements for the year ended 31 March 2022 and confirm they comply with current statutory requirements.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Reference and Administrative Details of the Charity, its Trustees and Advisors

Leeds Survivor Led Crisis Service is a charitable company. The charity was registered on 19 April 1999 number 1075160 and the company on 17 March 1999 number 03734790. The organisation operates under the name Leeds Survivor Led Crisis Services.

The registered office and operating address is: -

Dial House
12 Chapel Street
Leeds
LS15 7RW

The Trustees of the charitable company who served during the year and up to the date of this report were:

Alison Lowe (Chair)	(Resigned 10 January 2022)
Helen Kemp (Treasurer)	
Paul Tapper – (Chair)	(Appointed Chair on 10 January 2022)
Andrew Bagley	
Helen Williams	(Resigned 4 April 2022)
Rosie Dent-Spargo	
Lyndsey Sunter	(Resigned 10 January 2022)
Lisa Bourne	(Resigned 8 November 2021)
Elizabeth Smith	
Sophie Muldoon	(Appointed 4 April 2022)
Hannah Porter	(Appointed 4 July 2022)
Samantha Lowe	(Appointed 3 October 2022)

Company Secretary
Emma Holmes

Chief Executive
Emma Holmes

Bankers
Lloyds TSB
Park Row
Leeds LS1

Auditor
Azets Audit Services Limited
33 Park Place
Leeds
LS1 2RY

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2022

STRUCTURE, GOVERNANCE AND MANAGEMENT

All the directors of the company are also trustees of the charity, and there are no other trustees. The charity is governed by a board of trustees, the majority of whom are survivors of a mental health problem. It is within the constitution that 50%, plus one, must be people who identify as having had mental health problems.

The organisation is supported by the central services team which comprises of a Finance and Resources manager, Central Services Deputy Manager, three admin workers, communications worker and a house keeper. The CEO and Operations Directors also sit within this team. The services are operated by a mix of manager, deputy manager, crisis workers, helpline workers and volunteers, dependent on the size and nature of the service.

The Trustees regularly conduct their own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects to ensure consistent quality of delivery for all operational aspects of the charity. These procedures are periodically reviewed to ensure they still meet the needs of the charity. The Risk Management Register is reviewed and updated by Trustees annually.

OBJECTIVES AND ACTIVITIES

The organisation was established in 1999 by a group of service users, who campaigned to develop the service. Initially, the service was run in partnership with Social Services, becoming independent in 2001. The service was set up to be a place of sanctuary and an alternative to hospital admission and statutory services for people in acute mental health crisis.

The organisation provides the following services:

Connect: A telephone helpline, which is open every night of the year offering support and information. The service is open from 6pm – 2am.

Teen Connect: This is an aspect of the Connect Helpline that offers support to 11-18 year-olds. Specific Teen Connect workers, who are trained in young peoples' work, operate this service. This service is open Monday to Friday 3:30pm-2am and Saturday/Sunday 6pm–2am.

Dial House: A place of sanctuary open 6pm-2am Monday, Wednesday and Friday-Sunday. Visitors can relax in a homely environment and gain one to one support from the team of Crisis Support Workers. The organisation provides compassionate, person centred support aiming to support visitors to resolve or better manage their crisis. This includes working with people at acute risk of suicide and/or self injury.

Dial House @ Touchstone: Our second crisis house is a crisis service for people from culturally diverse communities. All the staff who work there are from these communities and the service is a partnership with Touchstone. This service is open on a Tuesday and Thursday between 6pm – 12:00am.

Group Work: During 2021-22, the organisation continued to develop its programme of group work and delivered the following weekly groups:

- Hearing Voices Group
- Deaf support group for Deaf people with mental health problems
- My Time Thursday, peer support group
- Lesbian, gay, bisexual and transgender support group
- Trans support group
- Unique Minds Black Men's Group
- Sisterhood, BAME Women's Group.

Trustees' Report for the year ended 31 March 2022

OBJECTIVES AND ACTIVITIES (CONTINUED)

Leeds Suicide Bereavement Service: LSBS is a partnership with Leeds Mind, who are the lead agency. LSBS supports people bereaved by suicide, through individual, group and family work.

Wellbean Hope in a Crisis Café: The crisis café is open 7 nights a week and is a partnership with Touchstone who are the lead agency. The café is funded specifically to prevent people with mental health problems from accessing A&E when there is not a medical need to do so.

Service-User Involvement Partnership with the Leeds Personality Disorder Managed Clinical Network (PDMCN): LSLCS delivers service-user involvement opportunities on behalf of the PDMCN, engaging their service-users in involvement activities such as staff recruitment, a peer support group; and activism around the label of Personality Disorder.

Safe Zone: is a face to face crisis service that runs from 3 different venues across the city providing crisis support to young people age 11 – 18 years old and their parents/carer or family members between 6 – 9pm on a Monday, Thursday and Sunday.

Leeds Oasis: "The vision for Leeds OASIS within the first two years of the pilot is to support guests and visitors to successfully manage their crises over a period of up to 7 days. The gold standard is that upon leaving the service, guests/visitors are able to return to living in the community without the need for a hospital admission or further contact with the LYPFT crisis pathway at that time."

Night OWLS: We were approached during this period to pilot a 24/7 West Yorkshire wide crisis line for children and young people up to the age of 18, or 25 where there are additional needs. This service also provides support to parents and carers. The service launched in July 2021 until March 22 initially, now extended to March 23.

Wakefield Crisis Line: We were approached by Wakefield District Health and Care Partnership to operate their crisis line. The service launched in February 2022 and has recently been extended to end of March 2023 with a further review in place to look to extend further.

It must be mentioned that the period covered by this report, similar to the previous year, was during the coronavirus pandemic and subsequent lockdowns, which impacted on service delivery. All our services went to full 'remote' delivery in March 2020, with staff working from home and using phone and Zoom to support our visitors and callers. This step was taken in consultation with our funders and commissioners; and mirrored steps taken across the wider mental health system in Leeds. Although overall demand for our services dropped during the initial pandemic period covered by this report, we continued to exceed our contractual requirements, in terms of the number of people we supported. We have started to reintroduce face-to-face support at the relevant services, though with safeguards in place with regards the number of supports available, extra space in social areas etc.

PUBLIC BENEFIT STATEMENT

The charity aims to support people to resolve, or better manage mental health crisis, through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce, or better manage, risk. This public benefit is directly related to our charitable objectives.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2022

ACHIEVEMENTS AND PERFORMANCE

The aims and differences the charity seeks to make:

The charity aims to support people to resolve, or better manage mental health crisis, through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce, or better manage, risk.

During 2020/2021 a new CEO joined the team (in January 2021), who took responsibility for writing and implementing an up to date Business plan for 2021-24 with the following strategic goals:

Strategic Goals, 2021-2024

The following were identified as strategic goals for LSLCS for 2021 – 2024 following the Board away day in February 2021. These goals will be achieved through both the strategic and operational work of the organisation. Oversight will be through the managers meeting with bi-monthly updates on progress to the Board of Trustees. Operational plans for each goal and its objectives will be developed including timelines.

1) External influence/survivor leadership: LSLCS has over 20 years' experience in survivor led leadership and in providing radical crisis support and services to people from across Leeds.

- LSLCS will continue to be recognised locally, regionally, nationally and internationally as a beacon of excellence and innovation in crisis provision.
- LSLCS will be recognised as the 'market leader' in mental health crisis provision.
- LSLCS will influence the practice of other crisis services.
- LSLCS will influence practice and theory within the mainstream psychiatric model.
- LSLCS will be recognised for its expertise in supporting young people and adults at high risk of suicide and self –harm and who are survivors of trauma.

2) Equality, Diversity and Inclusion: LSLCS will continue to build on and develop its expertise regarding equality, diversity and inclusion by ensuring we continue to listen to and hear what is needed from our diverse visitors and callers and staff

- LSLCS will set a standard for excellence for anti-racism work within a Third Sector setting. This work will be underpinned by an anti-racism policy and overseen by the BLM voice and influence group.
- Develop a voice and influence group for visitors and callers from culturally diverse communities to ensure the survivor led ethos is reflective of these client groups.
- Redesign and strengthen the Deaf support offer across the organisation to be inclusive of young people's services.
- Strengthen our understanding and support of our disabled and neurodiverse staff and visitors and callers.
- Annual EDI training for the staff and volunteers including niche and bespoke training to reflect the diversity of our work.

ACHIEVEMENTS AND PERFORMANCE (CONTINUED)

3) Organisational growth and development: LSLCS has achieved significant growth over the last couple of years despite the pandemic. We will secure and strengthen our core service offer and identify opportunities to further grow our services locally and regionally.

- Sustainable funding will be sought to embed the complex trauma pathway into our core service offer. The pathway will build on the internal pilot and its evaluation and will be additionally incorporated into Dial House @Touchstone, to allow that service to identify and work more flexibly and creatively with individuals traumatised by abuse, neglect, racism and discrimination.

- Learning from the pandemic will be embedded into our service offering with the retention of hybrid working models and increased use of technology as a way to reach and support more visitors and callers, and support the health and wellbeing of staff.

- Redesign and embed a new management and central services staffing structure which will support the current growth of the organisation and sustain any additional growth. Identify and secure additional funding to support this process.

- Regular consultations and communication with the staff team to ensure their voice is heard and influencing the growth and development of the organisation.

- Secure our current service offer including our pilot projects by being tender ready and strategically positioned locally and regionally.

4) Children and young people in crisis: One of LSLCS unique selling points is its expertise in supporting children and young people in or experiencing crisis.

- We will restructure and redefine the children and young people's arm of the organisation to promote our expertise and prepare to expand our offer of crisis support to children and young people locally and regionally.

- Develop a children and young people's voice and influence group to ensure the survivor led ethos is reflective of all client groups supported by the organisation.

- We will develop and source funding for a specific service for young people from Culturally diverse communities which will be informed by the excellent and unique practice from Dial House @Touchstone.

- LSLCS will ensure that the voice of young people in crisis is heard within the service and policy development across the city regarding transitions.

5) Communications and branding: To support the recent and continued growth of the organisation LSLCS will overhaul their communications offering including the organisations branding

- Increased hours of the communications worker in May 2021 with the aim to further increase the hours over the next 3 years in line with organisational growth and demand of the post and the organisations partnerships.

- Develop a communications strategy by October 2021 which is reflective of the Business Plan and the changing landscape the organisation is operating in.

- Review and revamp the branding of the organisation in consultation with our visitors and callers reflecting our unique selling points and growth and expertise.

Trustees' Report for the year ended 31 March 2022

ACHIEVEMENTS AND PERFORMANCE (CONTINUED)

Monitoring of Business Plan

The Chair delegates implementation of the plan to the Chief Executive. This is monitored through the Chair's supervision. How staff are contributing to the organisation's business plan will also be monitored through appraisals. The Chair will report progress on the plan to the full Board of Trustees three times per year.

Managing Risk: In line with best practice LSLCS will manage risk in the key areas identified by the Charity Commission: Governance, Financial, Compliance, Operational and External. Risk management will be overseen by the CEO and the Board of Trustees.

Principal risks and Uncertainties

The Trustees have set policies for the management of risks faced by the charity, which include the setting up and maintenance of a risk register which is reviewed periodically. The risk register records the risks that may arise in each area of the charity's operations and the CEO is charged with implementing the mitigations.

The principal risks and uncertainties faced by the charity at the time of writing are identified as a loss of funding, changes in health and social care policy and the impact of COVID-19 on the local and wider economy and the potential impact on short and long term funding. These risks are managed by developing strong working partnerships with our funders, seeking to diversify our funding sources, and ensuring we engage with strategic bodies.

Senior Staff pay policy

All staff, including the senior management team, are paid in line with the NJC salary scales. Pay levels are benchmarked regularly against other providers and similar roles in Leeds. Any pay increases outside of the NJC progression structure must be agreed by the Board.

Fundraising

The organisation does not actively fundraise from the public and no professional fundraisers or commercial participators are engaged. Where donations are received this is on a voluntary basis from individuals and is not actively sought. Fundraising in the charity sector has been regulated by the Fundraising Regulator (FR) since 2015 but the organisation is not specifically registered. The Board of Trustees is not aware of any failure by the Charity to comply with this regulation and no complaints have been received in relation to any form of fundraising.

FINANCIAL REVIEW

The Statement of Financial Activities shows net incoming resources for the year of 2021-22 £261,072 and the reserves stand in total at £514,959 at 31 March 2022 (£253,887 at 31 March 2021). The financial position of the charity is good.

The charity's level of funding continues to be adequate for the foreseeable future to support the continuation of the services. The organisation is positioned appropriately both strategically and operationally for any changes to commissioning arrangements due to the move to ICS and West Yorkshire wide commissioning processes.

The Trustees have established a reserves policy whereby free reserves held by the charity should equate to £223,000. At this level the Trustees feel that they would be able to honour their commitments to staff and creditors and give staff three months' notice. At present free reserves amount to £514,959 (2021 - £233,517).

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2022

Statement of Disclosure to our Auditors

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditors

In accordance with s487(2) of the Companies Act 2006 Azets Audit Services Limited are deemed reappointed annually.

Small Company Rules

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies. It was approved by the Board on and signed on its behalf by:

Helen Kemp
Trustee

Statement of Trustees' Responsibilities

The Trustees (who are also directors of Leeds Survivor Led Crisis Services for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Leeds Survivor Led Crisis Services

Independent Auditor's Report to the Members of Leeds Survivor Led Crisis Services

Opinion
We have audited the financial statements of Leeds Survivor Led Crisis Services for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information
The Trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Leeds Survivor Led Crisis Services

Independent Auditors' Report for the year ended 31 March 2022

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report (incorporating the strategic report and the Directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report (incorporating the strategic report and the Directors' report) has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit; or
- the Trustees were not entitle to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report.

Responsibilities of the Trustees
As explained more fully in the Trustees' responsibilities statement, the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of identifying irregularities, including fraud
We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, through discussion with the Trustees/directors and other management, and from inspection of the charitable company's regulatory and legal correspondence. We discussed with the Trustees and other management the policies and procedures regarding compliance with laws and regulations. We communicated identified laws and regulations throughout our team and remained alert to any indications of non-compliance during the audit.

Independent Auditors' Report for the year ended 31 March 2022

The charitable company is subject to laws and regulations that directly affect the financial statements including financial reporting legislation (including related companies and charities legislation), pensions legislation, taxation legislation and further laws and regulations that could indirectly affect the financial statements, including data protection, health and safety, safeguarding and employment legislation. We assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items. Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Trustees and other management and inspection of regulatory and legal correspondence, if any. These procedures did not identify any potentially material actual or suspected non-compliance.

To identify risks of material misstatement due to fraud we considered the opportunities and incentives and pressures that may exist within the charitable company to commit fraud. Our risk assessment procedures included: enquiry of Trustees and other management to understand the high level policies and procedures in place to prevent and detect fraud, reading Board minutes and considering performance targets and incentive schemes in place for management. We communicated identified fraud risks throughout our team and remained alert to any indications of fraud during the audit.

As a result of these procedures we identified the greatest potential for fraud in the following areas:

- income recognition and in particular the risk that income is recognised in the wrong reporting period;
- subjective accounting estimates.

Fraud risks arise due to a potential desire to present the financial statements in a differing light to meet management objectives.

As required by auditing standards we also identified and addressed the risk of management override of controls.

We performed the following procedures to address the risks of fraud identified:

- identifying and testing high risk journal entries through vouching the entries to supporting documentation;
- assessing significant accounting estimates for bias; and
- testing the recognition of income and in particular that income was appropriately recognised or deferred.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it.

In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations.

Leeds Survivor Led Crisis Services

Independent Auditors' Report for the year ended 31 March 2022

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Jessica Lawrence (Senior Statutory Auditor)
For and on behalf of Azets Audit Services Limited ……

Statutory Auditor

33 Park Place
Leeds
LS1 2RY

Leeds Survivor Led Crisis Services

Statement of Financial Activities (Including Income and Expenditure Account) for the Year Ended 31 March 2022

	Notes	Unrestricted funds	Restricted funds	Total funds 2022	Unrestricted funds	Restricted funds	Total funds 2021
		£	£	£	£	£	£
Income from:							
Donations	**3**	22,582	-	22,582	25,127	-	25,127
Charitable activities	**4**	2,137,587	52,867	2,190,454	995,392	208,038	1,203,430
Investment income		820		820	1,004	-	1,004
Total income		2,160,989	52,867	2,213,856	1,021,523	208,038	1,229,561
Expenditure on:							
Charitable activities		1,884,733	68,533	1,953,266	836,479	213,013	1,049,492
Total expenditure	**5**	1,884,733	68,533	1,953,266	836,479	213,013	1,049,492
Net income/(expenditure)		276,256	(15,666)	260,590	185,044	(4,975)	180,069
Transfers between funds		4,704	(4,704)	-	(17,663)	17,663	-
Other recognised (losses)/ gains							
Actuarial gains / (losses)	**17**	482	-	482	(681)	-	(681)
Net movement in funds		281,442	(20,370)	261,072	166,700	12,688	179,388
Total funds brought forward		233,517	20,370	253,887	66,817	7,682	74,499
Total funds carried forward	**13**	514,959	-	514,959	233,517	20,370	253,887

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 18 to 28 form part of these financial statements.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Leeds Survivor Led Crisis Services

Balance Sheet as at 31 March 2022

	Notes	2022		2021	
		£	£	£	£
Fixed assets					
Tangible assets	**9**		-		-
Current assets					
Debtors	**10**	283,417		47,672	
Cash at bank and in hand		509,342		473,568	
		792,759		521,240	
Liabilities					
Creditors: Amounts falling due within one year	**11**	(268,549)		(255,679)	
Net current assets			524,210		265,561
Net assets			524,210		265,561
Pension scheme liability	**17**		(9,251)		(11,674)
Total net assets			514,959		253,887
Funds					
Unrestricted funds	**13**		514,959		233,517
Restricted funds	**13**		-		20,370
			514,959		253,887

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the financial statements.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and were approved by the board and signed on its behalf.

Helen Kemp ……
Trustee

The notes on pages 18 to 28 form part of these financial statements.

Company Number: 03734790

Leeds Survivor Led Crisis Services

Statement of Cash Flows for the Year Ended 31 March 2022

	Note	2022 £	2021 £
Cash flows from operating activities			
Net cash used in operating activities	**19**	34,954	289,420
Cash flows from investing activities			
Interest received		820	1,004
Net cash provided by investing activities		820	1,004
Change in cash and cash equivalents in the year		35,774	290,424
Cash and cash equivalents at the beginning of the year		473,568	183,144
Cash and cash equivalents at the end of the year		509,342	473,568

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2022

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Charity Information

Leeds Survivor Led Crisis Services is a Company Limited by Guarantee and is also a registered charity. The registered office is Dial House, 12 Chapel Street, Leeds, LS15 7RW. The organisation's Charity Number is 1075160 and its company number is 03734790.

Each member of the company has undertaken to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of its being wound up while he or she is a member, or within one year after he or she ceases to be a member.

Basis of preparation

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £1.

The financial statements have been prepared under the historical cost convention, modified to include certain financial instruments at fair value. The principal accounting policies adopted are set out below.

Going concern

The Trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from the authorisation of these financial statements and concluded that the level of reserves and cash at bank, together with budgeted income and expenditure, is sufficient to meet the charitable company's requirements. Thus the financial statements have been prepared on a going concern basis.

Income

Income is recognised as follows:

- Income is recognised when the charity has entitlement to the funds, any performance conditions have been met and it is probable that the income will be received and the amount can be measured reliably.
- Income from Government and other grants, whether 'capital' grants or 'revenue' grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.
- Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, and the receipt of economic benefit can be measured reliably. In accordance with Charities SORP (FRS 102), general volunteer time is not recognised.
- Investment income is included when receivable and the amount can be measured reliably by the charity.

Notes to the Financial Statements for the Year Ended 31 March 2022

1. Accounting Policies (continued)

Expenditure
Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount of the obligations can be measured reliably. Charitable expenditure is classified under the following activity headings:

- Dial House
- Dial House @ Touchstone
- Helpline Connect

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Allocation of support costs
Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the Trust's activities. These costs have been allocated between the activity headings. The bases on which support costs have been allocated are set out in note 5.

Staff costs
The costs of the short term employee benefits are recognised as a liability and an expense where settlement of obligations does not fall within the same period.

Fund accounting
Funds held by the charity are either:

Restricted funds: Restricted funds represent grants, donations and legacies received which are allocated by the donor for a particular project or activity.

***Unrestricted funds*:** Unrestricted funds represent funds, which are expendable at the discretion of the Trustees in the furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment and include designated funds.

Tangible fixed assets and depreciation
Tangible fixed assets are stated at cost less accumulated depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value over their expected useful lives on the following bases:

Office equipment	20% straight line
Computer equipment	33% straight line

Individual fixed assets costing £1,000 or more are capitalised.

Financial instruments
The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity's becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Cash at bank and in hand
Cash at bank and cash in hand includes cash and short term highly liquid investments with a maturity within 12 months after the balance sheet date.

Debtors
Debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid net of any discounts due.

Notes to the Financial Statements for the Year Ended 31 March 2022

1. Accounting Policies (continued)

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the income and expenditure account.

Creditors, loans and provisions
Creditors, loans and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors, loans and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial liabilities are derecognised when, and only when, obligations are discharged, cancelled or they expire.

Amounts recognised as provisions are best estimates of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

Pensions
The charity operates pension arrangements for the benefit of employees which are either in the nature of defined benefit schemes or defined contribution schemes. The assets of the schemes are held separately from those of the charity being invested in either the CARE Scheme on a defined benefit basis or in the personal pension schemes of certain employees, all of which are run independently from the Charity. In accordance with Charities SORP (FRS 102), the present value of the commitment under the deficit recovery plan for the CARE scheme, has been provided in the financial statements.

Leases
Rentals payable under operating leases, including any lease incentives received, are charged as an expense on a straight line basis over the term of the relevant lease.

Taxation
Leeds Survivor Led Crisis Services is a registered charity and as such is a charity within the meaning of schedule 6 of the Finance Act 2010. Accordingly, the Charity is potentially entitled to tax exemption under part 11 of the Corporation Tax Act 2010 or section 256 of the Taxation of Chargeable Gains Act 1992 in respect of income and gains arising.

2. Critical Accounting Estimates and Judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are outlined below:

Pension Deficit
The provision in respect of deficit contributions is calculated with regard to changes in actuarial assumptions and a discount rate is applied. Whilst the provision is calculated by the scheme's administrators using the advised actuarial position of the scheme there is some estimation uncertainty attaining to the actuarial assumptions and the discount rate used.

Notes to the Financial Statements for the Year Ended 31 March 2022

3. Income from Donations

	2022	2021
	£	£
Donated facilities	19,400	19,440
Other Donations	3,182	5,687
	22,582	25,127

The charity operates from premises purchased by its core funders. The donated facilities represent the Trustees' estimate of the value of the provision of rent free premises.

4. Income from Charitable Activities

Year ended 31 March 2022

	Unrestricted funds	Restricted funds	2022
	£	£	£
Grants and contracts			
NHS Leeds CCG	1,169,458	-	1,169,458
NHS LYPFT - Personality Disorder Managed Clinical Network (PDMCN)	14,605	-	14,605
Big Lottery Fund: Revenue	-	52,867	52,867
Leeds Mind - Suicide Bereavement Service	27,170	-	27,170
Touchstone - Crisis Cafés	66,279	-	66,279
NHS Leeds CCG – Leeds Oasis	822,075	-	822,075
Tudor Trust - Deaf Project	38,000	-	38,000
	2,137,587	52,867	2,190,454

Year ended 31 March 2021

	Unrestricted funds	Restricted funds	2021
	£	£	£
Grants and contracts			
NHS Leeds CCG	886,606	-	886,606
NHS LYPFT - Personality Disorder Managed Clinical Network (PDMCN)	-	14,605	14,605
BAME Women's Group	-	205	205
Big Lottery Fund: Revenue	-	123,373	123,373
Leeds Mind - Suicide Bereavement Service	-	40,975	40,975
Touchstone - Crisis Cafés	64,627	-	64,627
NHS Leeds CCG – Leeds Oasis	34,706	-	34,706
Tudor Trust - Deaf Project	-	28,880	28,880
Fees and other income	9,453	-	9,453
	995,392	208,038	1,203,430

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2022

5. Analysis of Expenditure on Charitable Activities

For the year ended 31 March 2022

	Dial House	Dial House @ Touchstone	Helpline Connect	2022 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	933,170	213,623	317,633	1,464,426
Staff travel	730	118	-	848
Volunteers' and visitors' expenses	26,405	11,531	9,088	47,024
	960,305	225,272	326,721	1,512,298
Support costs:				
Staff costs	99,925	15,493	39,879	155,297
Recruitment	2,343	282	727	3,352
Premises	92,917	18,424	8,187	119,528
Office costs	75,049	6,058	25,152	106,259
Insurance	4,376	678	1,746	6,800
Publicity	7,174	891	2,293	10,358
Security and repair	2,712	176	452	3,340
Management Committee and AGM	9	1	4	14
Interest costs on pension liability	79	12	32	123
Audit and accounts fees	2,701	420	1,079	4,200
Mentoring and support	4,597	2,412	1,834	8,843
Refurbishment costs	3,438	533	1,372	5,343
HR and professional costs	14,426	1,214	1,871	17,511
	309,746	46,594	84,628	440,968
Total	1,270,051	271,866	411,349	1,953,266

Notes to the Financial Statements for the Year Ended 31 March 2022

5. Analysis of Expenditure on Charitable Activities (continued)

For the year ended 31 March 2021

	Dial House	Dial House @ Touchstone	Helpline Connect	2021 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	366,913	120,538	291,550	779,001
Publicity	816	-	-	816
Staff travel	56	-	-	56
Volunteers' and visitors' expenses	7,415	928	3,876	12,219
	375,200	121,466	295,426	792,092
Support costs:				
Staff costs	71,909	11,258	28,979	112,146
Recruitment	756	62	160	978
Premises	30,958	6,111	8,749	45,818
Office costs	29,733	9,558	18,832	58,123
Insurance	4,600	946	1,853	7,399
Publicity	2,081	825	839	3,745
Security and repair	998	156	401	1,555
Management Committee and AGM	1,290	202	519	2,011
Interest costs on pension liability	373	58	150	581
Audit and accounts fees	2,694	422	1,085	4,201
Mentoring and support	4,320	1,553	1,740	7,613
Refurbishment costs	2,075	-	-	2,075
HR and professional costs	6,871	2,510	1,774	11,155
	158,658	33,661	65,081	257,400
Total	533,858	155,127	360,507	1,049,492

6. Net Income/(Expenditure) for the Year

This is stated after charging:	2022	2021
	£	£
Audit services	4,200	3,150
Other services		
Auditor's fees in respect of accounting services	1,668	1,260

Notes to the Financial Statements for the Year Ended 31 March 2022

7. Employee Information

The average monthly head count was 80 staff (2021: 55 staff).

Staff costs during the year were as follows:

	2022 £	2021 £
Wages and salaries	1,409,316	801,240
Social security costs	104,958	57,765
Pension costs	18,476	10,846
	1,532,750	869,851
Secondment costs	86,973	21,296
	1,619,723	891,147

No employee earned £60,000 or more during the year (2021: none).

Pension costs are allocated to activities in the proportion to the related staffing costs incurred and are wholly charged to the unrestricted funds.

The key management personnel of Leeds Survivor Led Crisis Services are the Trustees, the Chief Executive, the four managers of the charity's major activities, the Finance and Resources Manager and the Operational Manager. The total employee benefits of the key management personnel of the charity were £225,253 (2021: £183,734).

8. Trustees' Remuneration and Reimbursed Expenses

No Trustee received remuneration or benefits for their services during the year (2021: no Trustee) and no Trustee received any reimbursed expenses during the year (2021: no Trustee).

9. Tangible Fixed Assets

	DH@T Equipment £	Office Equipment £	IT / Telephone £	DH@T Refurbishment £	Total £
Cost					
At 1 April 2021 and at 31 March 2022	3,048	9,684	26,135	1,333	40,200
Depreciation					
At 1 April 2021 and at 31 March 2022	3,048	9,684	26,135	1,333	40,200
Net book value					
At 1 April 2021 and at 31 March 2022	-	-	-	-	-

10. Debtors

	2022 £	2021 £
Prepayments and accrued income	283,417	47,672

Notes to the Financial Statements for the Year Ended 31 March 2022

11. Creditors

	2022 £	2021 £
Taxation and social security	51,339	13,566
Other creditors and accruals	118,672	39,128
Pension scheme deficit payments (Note 17)	2,058	1,998
Deferred income (Note 12)	96,480	200,987
	268,549	255,679

12. Deferred Income

	2022 £	2021 £
At 1 April 2021	200,987	91,844
Amounts released to income	(200,987)	(91,844)
Amount deferred in the year	96,480	200,987
At 31 March 2022	96,480	200,987

Income has been deferred where project funding has been received in advance, and includes £72,000 for Dial House@ Touchstone, £12,480 for the Deaf Project, £12,000 for Wakefield Support Line.

13. Funds of the Charity

Year ended 31 March 2022	Balance 1 April 2021	Income	Expenditure	Transfers	Actuarial gains	Balance 31 March 2022
	£	£	£			£
Restricted funds:						
Leeds Mind - Suicide Bereavement	4,704	-	-	(4,704)	-	-
Big Lottery Fund – Revenue	15,666	52,867	(68,533)	-	-	-
	20,370	52,867	(68,533)	(4,704)	-	-
Unrestricted funds	233,517	2,160,989	(1,884,733)	4,704	482	514,959
Total funds	253,887	2,213,856	(1,953,266)	-	482	514,959

Notes to the Financial Statements for the Year Ended 31 March 2022

13. Funds of the Charity (continued)

Year ended 31 March 2021	Balance 1 April 2020	Income	Expenditure	Transfers	Actuarial gains	Balance 31 March 2021
	£	£	£			£
Restricted funds:						
NHS LYPF - Personality Disorder Managed Clinical Network (PDMCN)	-	14,605	(14,605)	-	-	-
BAME Women's group	-	205	(329)	124	-	-
Leeds Mind - Suicide Bereavement	1,817	40,975	(38,088)	-	-	4,704
Big Lottery Fund – Revenue	5,865	123,373	(113,572)	-	-	15,666
Deaf Project	-	28,880	(46,419)	17,539	-	-
	7,682	208,038	(213,013)	17,663	-	20,370
Unrestricted funds	66,817	1,021,523	(836,479)	(17,663)	(681)	233,517
Total funds	74,499	1,229,561	(1,049,492)	-	(681)	253,887

Purposes of restricted funds:

CCG LYPF - Personality Disorder Managed Clinical Network (PDMCN)is funding for community personality disorder services.

BAME Women's group funding is for the delivery of a peer support group for women with mental health problems from Black and Asian Minority Ethnic (BAME) groups.

Leeds Mind provides funding for the costs of the suicide bereavement service.

Big Lottery Fund Grant provided funding towards the costs of the Dial House at Touchstone project.

14. Liability of Members

The company is limited by guarantee and does not have a share capital. Every member of Leeds Survivor Led Crisis Services undertakes to contribute such sum as may be required (not exceeding £1 per accounting policies) to the assets of Leeds Survivor Led Crisis Services if it should be wound up while he or she is a member, or within one year after he or she ceases to be a member, for payment of the debts and liabilities contracted before he or she ceases to be a member and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves.

Notes to the Financial Statements for the Year Ended 31 March 2022

15. Analysis of Net Assets between Funds

As at 31 March 2022	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	524,210	(9,251)	514,959
Restricted funds	-	-	-	-
	-	524,210	(9,251)	514,959

As at 31 March 2021	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	245,191	(11,674)	233,517
Restricted funds	-	20,370	-	20,370
	-	265,561	(11,674)	253,887

16. Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2022 £	2021 £
Within one year	65,000	-
Between two and five years	260,000	-
In over five years	475,653	-
Provision at end of the year	800,653	-

17. Pension Costs

The company participates in The Pensions Trust – Career Average Revalued Earnings ("CARE") Pension Scheme, a multi-employer scheme which provides benefits to some 41 charitable employers. The scheme is a defined benefit scheme in the UK. It is not possible for the charitable company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for it in accordance with Charities SORP (FRS102) by providing for the present value of all contributions to make good the deficit.

Where the scheme is in deficit and where the charity has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

Reconciliation of opening and closing provisions

	2022 £	2021 £
Provision at start of the year	13,672	23,918
Unwinding of the discount factor (interest expense)	123	582
Deficit contribution paid	(1,998)	(2,748)
Remeasurements - impact of any change in assumptions	(488)	681
Remeasurements - amendments to the contribution schedule	-	(8,761)
Provision at end of the year	11,309	13,672

Notes to the Financial Statements for the Year Ended 31 March 2022

17. Pension Costs (continued)

Income and expenditure impact

	2022 £	2021 £
Interest expense	123	582
Remeasurements – impact of any change in assumptions	(482)	681
Remeasurements – amendments to the contribution schedule	-	(8,761)

Included in the balance sheet

	2022 £	2021 £
Current liabilities	2,058	1,998
Long term liabilities	9,251	11,674
	11,309	13,672

Assumptions

	2022 %	2021 %	2020 %
Discount rate	2.55	0.98	2.58

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contribution.

18. Related Party Transactions

Alison Lowe was the chair of the Trustees of Leeds Survivor Led Crisis Services. She is also the Chief Executive of Touchstone, a charity which provides facilities to Leeds Survivor Led Crisis Services. The amount charged in these accounts for the year for those facilities is £4,921 (2021: £5,054). Leeds Survivor Led Crisis Services received income from Touchstone of £66,279 (2021: £64,627) for the Crisis Café and at the balance sheet date £32,726 (2021: £16,022) is included in accrued income.

Helen Kemp, Trustee and Treasurer, was also the Chief Executive of Leeds Mind. During the year Leeds Survivor Led Crisis Services recognised Grants from/through Leeds Mind totalling £27,170 (2021: £40,893) and at the balance sheet date £nil (2021: £nil) is included in accrued income.

19. Cash Flows from Operating Activities

	2022 £	2021 £
Net income before other (losses)/ gains	260,590	180,069
Adjustments for:		
Pension scheme adjustments	(1,881)	(10,927)
Interest received	(820)	(1,004)
(Increase) in debtors	(235,745)	(4,742)
Increase in creditors	12,810	126,024
Net cash generated by operating activities	**34,954**	**289,420**

20. Analysis of changes in net debt

As the charity does not hold any debt all cash flows arising in the current and comparative year are the result of cash held.

LEEDS SURVIVOR LED CRISIS SERVICES

England & Wales - Charity number 1075160

Accounts

Company Number: 03734790
Charity Number: 1075160

Leeds Survivor Led Crisis Services
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements

for the Year Ended 31 March 2021

Leeds Survivor Led Crisis Services

Contents

Page

Report of the Trustees.....3

Statement of Trustees Responsibilities 10

Independent Auditor's Report.....11

Statement of Financial Activities 15

Balance Sheet 16

Statement of Cash Flows 17

Notes to the Financial Statements.....18

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

The Trustees, who are also Directors for the purposes of company law, present their annual report together with the financial statements for the year ended 31 March 2021.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)(effective 1 January 2019).

Reference and Administrative Details of the Charity, its Trustees and Advisors

Leeds Survivor Led Crisis Service is a charitable company. The charity was registered on 19 April 1999 number 1075160 and the company on 17 March 1999 number 3734790. The organisation operates under the name Leeds Survivor Led Crisis Service.

The registered office and operating address is: -

Dial House
12 Chapel Street
Leeds
LS15 7RW

The Trustees of the charitable company who served during the year and up to the date of this report were:

Alison Lowe	(Chair)
Helen Kemp	(Treasurer)
Rosie Dent-Spargo	
Lyndsey Sunter	
Lisa Bourne	(Resigned 13 September 2021)
Paul Tapper	
Helen Williams	
Elizabeth Smith	
Andrew Bagley	

Company Secretary

Emma Holmes	(appointed January 2021)
Richard Barber	(resigned January 2021)

Chief Executive

Emma Holmes	(appointed January 2021)
Richard Barber	(resigned January 2021)

Bankers
Lloyds TSB
Park Row
Leeds LS1

Auditor
Azets Audit Services Limited
Triune Court
Monks Cross Drive
York
YO32 9GZ

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

All the directors of the company are also Trustees of the charity, and there are no other Trustees. The charity is governed by a board of Trustees, the majority of whom are survivors of a mental health problem. It is within the constitution that 50%, plus one, must be people who identify as having had mental health problems.

The organisation is supported by the central services team which comprises of Finance and Resources manager, 3 admin workers, communications worker and a house keeper. The CEO and Operations Directors also sit within this team. The services are operated by a mix of manager, deputy manager, crisis workers, helpline workers and volunteers, dependent on the size and nature of the service.

The Trustees regularly conduct their own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects to ensure consistent quality of delivery for all operational aspects of the charity. These procedures are periodically reviewed to ensure they still meet the needs of the charity. The Risk Management Register is reviewed and updated by Trustees annually.

OBJECTIVES AND ACTIVITIES

The organisation was established in 1999 by a group of service users, who campaigned to develop the service. Initially, the service was run in partnership with Social Services, becoming independent in 2001. The service was set up to be a place of sanctuary and an alternative to hospital admission and statutory services for people in acute mental health crisis.

The organisation provides the following services:

Connect: A telephone helpline, which is open every night of the year offering support and information. The service is open from 6pm – 2am

Teen Connect: This is an aspect of the Connect Helpline that offers support to 11-18 year-olds. Specific Teen Connect workers, who are trained in young peoples' work, operate this service. This service is open Monday to Friday 3:30pm-2am and Saturday/Sunday 6pm–2am.

Dial House: A place of sanctuary open 6pm-2am Monday, Wednesday and Friday-Sunday. Visitors can relax in a homely environment and gain one to one support from the team of Crisis Support Workers. The organisation provides compassionate, person centred support aiming to support visitors to resolve or better manage their crisis. This includes working with people at acute risk of suicide and/or self injury.

Dial House @ Touchstone: Our second crisis house is a crisis service for people from culturally diverse communities. All the staff who work there are from these communities and the service is a partnership with Touchstone. This service is open on a Tuesday and Thursday between 6pm – 12:00am.

Group Work: During 2020-21, the organisation continued to develop its programme of group work and delivered the following weekly groups:

- Hearing Voices Group
- The Tuesday Project, support group for Deaf people with mental health problems
- My Time Thursday, peer support group
- Lesbian, gay, bisexual and transgender support group
- Trans support group
- Unique Minds Black Men's Group
- Sisterhood, BAME Women's Group.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

OBJECTIVES AND ACTIVITIES

Leeds Suicide Bereavement Service: LSBS is a partnership with Leeds Mind, who are the lead agency. LSBS supports people bereaved by suicide, through individual, group and family work.

Wellbean Hope in a Crisis Café: The crisis café is open 7 nights a week and is a partnership with Touchstone who are the lead agency. The café is funded specifically to prevent people with mental health problems from accessing A&E when there is not a medical need to do so.

Service-User Involvement Partnership with the Leeds Personality Disorder Managed Clinical Network (PDMCN): LSLCS delivers service-user involvement opportunities on behalf of the PDMCN, engaging their service-users in involvement activities such as staff recruitment, a peer support group; and activism around the label of Personality Disorder.

Safe Zone: is a face to face crisis service that runs from 3 different venues across the city providing crisis support to young people age 11 – 18 years old and their parents/carer or family members between 6 – 9pm on a Monday, Thursday and Sunday.

Leeds Oasis: "The vision for Leeds OASIS within the first two years of the pilot is to support guests and visitors to successfully manage their crises over a period of up to 7 days. The gold standard is that upon leaving the service, guests/visitors are able to return to living in the community without the need for a hospital admission or further contact with the LYPFT crisis pathway at that time."

Night OWLS: We were also approached during this period to pilot a 24/7 West Yorkshire wide crisis line for children and young people up to the age of 18 or 25 where there are additional needs. This service also provide support to parents and carers. The service launched in July 2021 until March 2022 initially.

PUBLIC BENEFIT STATEMENT

The aims and differences the charity seeks to make:

The charity aims to support people to resolve, or better manage mental health crisis, through the provision of one to one support and a place of sanctuary. The charity also aims to provide a preventative service, in providing support which stops people accessing statutory or inpatient psychiatric services. The charity supports many people at risk of suicide and/or self harm and aims to support people to reduce, or better manage, risk. This public benefit is directly related to our charitable objectives. We confirm that we follow the Charity Commission's public benefit guidance.

ACHIEVEMENTS AND PERFORMANCE

During 2020/21 a new CEO joined the team (in January 2021), who will take responsibility for writing and implementing an up to date Business plan for 2021-24. The achievements and performance section of this report will be recorded using the areas of the previous business plan:

2017-20 Strategic Plan

The five priorities in the 2017-20 plan were as follows and this report demonstrates our progress under each during the year. Reporting below will be for 2020-21:

1) **Accessibility/Diversity**:

Our face to face services ran remotely due to the Coronavirus pandemic during 2020/21. We worked really hard to engage with as many visitors and callers as possible during this time and to make our services as accessible as possible in the constraints of the guidelines regarding safe practice.

Our support contacts for Dial House were 2,370 and Dial House @ Touchstone were 494. SafeZone launched during the pandemic and was our first service to return to some face to face support at the end of 2020/21. Contacts for Safe Zone were 407.

Trustees' Report for the year ended 31 March 2021

ACHIEVEMENTS AND PERFORMANCE

Group work used creative means to provide support to visitors during the pandemic including distanced walks in the local parks.

Connect and Teen Connect continued to operate as usual during the pandemic with the only change being the staff worked from home. Their contact with callers was 6,992 for Connect and 870 for Teen Connect

The organisation implemented a Black Lives Matter group for staff to feel heard and to ensure the organisation is influenced by essential good practice.

2) Crisis Prevention

Whilst our services are designed to support people who are in crisis, there is always an element of prevention built into service offer. Our group programme significantly supports this agenda as do our children and young people services.

3) External Influence and Survivor Leadership

Due to the pandemic our focus groups with visitors and callers were put on hold, but they will be relaunched as soon as possible, and will continue to be a priority for the organisation.

Visitors attend Trustee meetings as expert advisors. This enables people using our services to contribute their expertise and be involved in the governance of our organisation. Visitors were also involved in interviewing new staff and volunteers remotely during this period.

As a result of the awards which the organisation has won, the team are invited to do increasing amounts of training, conference presentations, teaching and consultancy. This is an important source of income and the organisation has developed a local, regional and national profile and is recognised as a centre of excellence. During the period the Operations Director delivered a programme of training to our colleagues from the NHS.

Consultancy generates income, raises our profile and enables us to champion our approach as a survivor led, Person-Centred Third Sector provider of services which are an alternative to the medical model of distress. This fulfils our business plan goal of influencing practice and being recognised as a beacon of excellence and innovation in crisis provision.

4) Improved IT and Communications

Work on a new communications strategy started during this period which will run alongside the Strategic Business Plan. We also moved to a new cloud-based server during the period (removing our reliance on technology infrastructure based at Dial House) which has led to vastly improved reliability of our IT systems.

The pandemic influenced the organisation's use of technology as a means to engage with visitors and callers. This learning and development will be taken forward into our practice and all services will retain the ability to offer some remote offer if needed.

5) Security of Funding

The organisation has chronic capacity issues and is unable to meet the demands for either Dial House or Connect. This has long been recognised by commissioners, along with the fact that the charity provides high quality, cost efficient services which save money for other parts of the NHS by preventing people ending up in A&E or in psychiatric hospital.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

ACHIEVEMENTS AND PERFORMANCE

The CCG's agreed to fund our Dial House @ Touchstone and our Deaf service going forward, following the external funding for these services coming to an end.

During 2020/21, the charity generated £11,136 in additional income, through donations and delivering training and consultancy.

Principal risks and Uncertainties
The Trustees have set policies for the management of risks faced by the charity, which include the setting up and maintenance of a risk register which is reviewed periodically. The risk register records the risks that may arise in each area of the charity's operations and the CEO is charged with implementing the mitigations. The principal risks and uncertainties faced by the charity at the time of writing are identified as a loss of funding, changes in health and social care policy and the impact of COVID-19 on the local and wider economy and the potential impact on short and long term funding. These risks are managed by developing strong working partnerships with our funders, seeking to diversify our funding sources, and ensuring we engage with strategic bodies.

Senior Staff pay policy
All staff, including the senior management team, are paid in line with the NJC salary scales. Pay levels are benchmarked regularly against other providers and similar roles in Leeds. Any pay increases outside of the NJC progression structure must be agreed by the Board.

Fundraising
The organisation does not actively fundraise from the public and no professional fundraisers or commercial participators are engaged. Where donations are received this is on a voluntary basis from individuals and is not actively sought. Fundraising in the charity sector has been regulated by the Fundraising Regulator (FR) since 2015 but the organisation is not specifically registered. The Board of Trustees is not aware of any failure by the Charity to comply with this regulation and no complaints have been received in relation to any form of fundraising

FINANCIAL REVIEW

The Statement of Financial Activities shows net income for the year of 2020-21 and reserves stand in total at £253,887 at 31 March 2021 (£74,499 at 31 March 2020). The financial position of the charity is good.

The charity's level of funding continues to be adequate for the foreseeable future to support the continuation of the services. The organisation is positioned appropriately both strategically and operationally for any changes to commissioning arrangements due to the move to ICS and West Yorkshire wide commissioning processes.

The Trustees have established a reserves policy whereby free reserves held by the charity should equate to £223,000. At this level the Trustees feel that they would be able to honour their commitments to staff and creditors and give staff three months' notice. At present free reserves amount to £233,517 (2020 - £66,817).

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

PLANS FOR FUTURE PERIODS

In 2021-22, we will write a new strategic business plan for the period 2021-24. We will build on aims outlined in the 2017-20 business plan. The following are specific plans taken from the new Business Plan:

External influence/survivor leadership: LSLCS has over 20 years' experience in survivor led leadership and in providing radical crisis support and services to people from across Leeds.

- LSLCS will continue to be recognised locally, regionally, nationally and internationally as a beacon of excellence and innovation in crisis provision.
- LSLCS will be recognised as the 'market leader' in mental health crisis provision.
- LSLCS will influence the practice of other crisis services.
- LSLCS will influence practice and theory within the mainstream psychiatric model.
- LSLCS will be recognised for its expertise in supporting young people and adults at high risk of suicide and self –harm and who are survivors of trauma

Equality, Diversity and Inclusion: LSLCS will continue to build on and develop its expertise regarding equality, diversity and inclusion by ensuring we continue to listen to and hear what is needed from our diverse visitors, guest, callers and staff.

- LSLCS will set a standard for excellence for anti-racism work within a Third Sector setting. This work will be underpinned by an anti-racism policy and overseen by the BLM voice and influence group.
- LSLCS will develop a Culturally Diverse Heritage group to ensure the survivor led ethos is reflective of these client groups.
- We will redesign and strengthen the Deaf support offer across the organisation to be inclusive of young people's services.
- LSLCS will strengthen our understanding and support of our disabled and neurodiverse staff, visitors and callers.
- We will organise annual EDI training for the staff and volunteers including niche and bespoke training to reflect the diversity of our work

Organisational growth and development: LSLCS has achieved significant growth over the last couple of years despite the pandemic. We will secure and strengthen our core service offer and identify opportunities to further grow our services locally and regionally. This will include:

- Sustainable funding will be sought to embed the complex trauma pathway into our core service offer. The pathway will build on the internal pilot and its evaluation and will be additionally incorporated into Dial House @Touchstone, to allow that service to identify and work more flexibly and creatively with individuals traumatised by abuse, neglect, racism and discrimination.
- Learning from the pandemic will be embedded into service offer with the retention of hybrid working models and increased use of technology as a way to reach and support more visitors and callers, and support the health and wellbeing of staff.
- Redesign and embed a new management and central services staffing structure which will support the current growth of the organisation and sustain any additional growth. Identify and secure additional funding to support this process.
- Regular consultations and communication with the staff team to ensure their voice is heard and influencing the growth and development of the organisation.
- Secure our current service offer including our pilot projects by being tender ready and strategically positioned locally and regionally.

Leeds Survivor Led Crisis Services

Trustees' Report for the year ended 31 March 2021

PLANS FOR FUTURE PERIODS

Children and young people in crisis: One of LSLCS unique selling points is its expertise in supporting children and young people in or experiencing crisis.

- We will restructure and redefine the children and young people's arm of the organisation to promote our expertise and prepare to expand our offer of crisis support to children and young people locally and regionally.

- We aim to develop a children and young people's voice and influence group to ensure the survivor led ethos is reflective of all client groups supported by the organisation.

- We will develop and source funding for a specific service for young people with a culturally diverse heritage which will be informed by the excellent and unique practice from Dial House @ Touchstone.

- LSLCS will ensure that the voice of young people in crisis is heard within the service and policy development across the city regarding transitions.

Communications and branding: To support the recent and continued growth of the organisation LSLCS will overhaul their communications offer including the organisations branding. We will:

- Increase the hours of the communications worker in May 2021 with the aim to further increase the hours over the next 3 years in line with organisational growth and demand of the post and the organisations partnerships.

- Develop a communications strategy by October 2021, which is reflective of the Business Plan and the changing landscape the organisation is operating in.

- Review and revamp the branding of the organisation in consultation with our visitors and callers reflecting our unique selling points and growth and expertise.

Statement of Disclosure to our Auditors

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditors

Azets Audit Services Limited were appointed auditor to the charitable company following their acquisition of the trade of Garbutt & Elliott Audit Limited on 1 December 2021. Azets Audit Services Limited have indicated their willingness to stand for reappointment at the Annual General Meeting.

Small Company Rules

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies. It was approved by the Board on 22 December 2021 and signed on its behalf by:

Helen Kemp
Trustee

Leeds Survivor Led Crisis Services

Statement of Trustees' Responsibilities

The Trustees (who are also directors of Leeds Survivor Led Crisis Services for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Leeds Survivor Led Crisis Services

Independent Auditor's Report to the Members of Leeds Survivor Led Crisis Services

Opinion
We have audited the financial statements of Leeds Survivor Led Crisis Services for the year ended 31 March 2021 which comprise the statement of Financial Activities, the Balance Sheet, the, the Statement of Cash Flows and the related Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information
The Trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Leeds Survivor Led Crisis Services

Independent Auditors' Report for the year ended 31 March 2021

Opinions on other matters prescribed by the Companies Act 2006
In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report (incorporating the strategic report and the Directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report (incorporating the strategic report and the Directors' report) has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit.

Responsibilities of the Trustees
As explained more fully in the Trustees' responsibilities statement, the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was capable of identifying irregularities, including fraud
We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, through discussion with the Trustees/directors and other management, and from inspection of the charitable company's regulatory and legal correspondence. We discussed with the Trustees and other management the policies and procedures regarding compliance with laws and regulations. We communicated identified laws and regulations throughout our team and remained alert to any indications of non-compliance during the audit.

Independent Auditors' Report for the year ended 31 March 2021

The charitable company is subject to laws and regulations that directly affect the financial statements including financial reporting legislation (including related companies and charities legislation), pensions legislation, taxation legislation and further laws and regulations that could indirectly affect the financial statements, comprising data protection, health and safety, safeguarding and employment legislation, and, in the current climate, Covid regulations. We assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items. Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Trustees and other management and inspection of regulatory and legal correspondence, if any. These procedures did not identify any potentially material actual or suspected non-compliance.

To identify risks of material misstatement due to fraud we considered the opportunities and incentives and pressures that may exist within the charitable company to commit fraud. Our risk assessment procedures included: enquiry of Trustees and other management to understand the high level policies and procedures in place to prevent and detect fraud, reading Board minutes and considering performance targets and incentive schemes in place for management. We communicated identified fraud risks throughout our team and remained alert to any indications of fraud during the audit.

As a result of these procedures we identified the greatest potential for fraud in the following areas:

- income recognition and in particular the risk that income is recognised in the wrong reporting period;
- that restricted income is not correctly recognised as such; and
- subjective accounting estimates.

These fraud risks arise due to a potential desire to present the financial statements in a differing light to meet management objectives.

As required by auditing standards we also identified and addressed the risk of management override of controls.

We performed the following procedures to address the risks of fraud identified:

- identifying and testing high risk journal entries through vouching the entries to supporting documentation;
- assessing significant accounting estimates for bias; and
- testing the recognition of income and in particular that any restrictions had been identified and that income was appropriately recognised or deferred.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it.

In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations.

Leeds Survivor Led Crisis Services

Independent Auditors' Report for the year ended 31 March 2021

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Laura Masheder

Laura Masheder (Senior Statutory Auditor) 23/12/2021
For and on behalf of Azets Audit Services Limited .....

Statutory Auditor

Triune Court
York
YO32 9GZ

Leeds Survivor Led Crisis Services

Statement of Financial Activities (Including Income and Expenditure Account) for the Year Ended 31 March 2021

	Notes	Unrestricted funds	Restricted funds	Total funds 2021	Unrestricted funds	Restricted funds	Total funds 2020
		£	£	£	£	£	£
Income from:							
Donations and legacies	**3**	25,127	-	25,127	23,247	-	23,247
Charitable activities	**4**	995,392	208,038	1,203,430	701,726	314,664	1,016,390
Investment income		1,004	-	1,004	1,505	-	1,505
Total income		1,021,523	208,038	1,229,561	726,478	314,664	1,041,142
Expenditure on:							
Charitable activities		836,479	213,013	1,049,492	735,183	317,671	1,052,854
Total expenditure	**5**	836,479	213,013	1,049,492	735,183	317,671	1,052,854
Net income/(expenditure)		185,044	(4,975)	180,069	(8,705)	(3,007)	(11,712)
Transfers between funds		(17,663)	17,663	-	(5,722)	5,722	-
Other recognised (losses)/ gains							
Actuarial (losses)/ gains		(681)	-	(681)	1,041	-	1,041
Net movement in funds		166,700	12,688	179,388	(13,386)	2,715	(10,671)
Total funds brought forward		66,817	7,682	74,499	80,203	4,967	85,170
Total funds carried forward	**13**	233,517	20,370	253,887	66,817	7,682	74,499

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 18 to 28 form part of these financial statements.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

Leeds Survivor Led Crisis Services

Balance Sheet as at 31 March 2021

	Notes	2021		2020	
		£	£	£	£
Fixed assets					
Tangible assets	**9**		-		-
Current assets					
Debtors	**10**	47,672		42,930	
Cash at bank and in hand		473,568		183,144	
		521,240		226,074	
Liabilities					
Creditors: Amounts falling due within one year	**11**	(255,679)		(130,405)	
Net current assets			265,561		95,669
Net assets			265,561		95,669
Pension scheme liability	**16**		(11,674)		(21,170)
Total net assets			253,887		74,499
Funds					
Unrestricted funds	**13**		233,517		66,817
Restricted funds	**13**		20,370		7,682
			253,887		74,499

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of the financial statements.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and were approved by the board and signed on its behalf.

Helen Kemp
Trustee

23/12/2021
.....

The notes on pages 18 to 28 form part of these financial statements.

Company Number: 03734790

Leeds Survivor Led Crisis Services

Statement of Cash Flows for the Year Ended 31 March 2021

	Note	2021 £	2020 £
Cash flows from operating activities			
Net cash used in operating activities	**18**	289,420	(26,561)
Cash flows from investing activities			
Interest received		1,004	1,505
Net cash provided by investing activities		1,004	1,505
Change in cash and cash equivalents in the year		290,424	(25,056)
Cash and cash equivalents at the beginning of the year		183,144	208,200
Cash and cash equivalents at the end of the year		473,568	183,144

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Charity Information

Leeds Survivor Led Crisis Services is a Company Limited by Guarantee and is also a registered charity. The registered office is Dial House, 12 Chapel Street, Leeds, LS15 7RW. The organisation's Charity Number is 1075160 and its company number is 03734790.

Each member of the company has undertaken to contribute such amount as may be required not exceeding £1 to the assets of the charitable company in the event of its being wound up while he or she is a member, or within one year after he or she ceases to be a member

Basis of preparation

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)"(effective 1 January 2019).

The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £1.

The financial statements have been prepared under the historical cost convention, modified to include certain financial instruments at fair value. The principal accounting policies adopted are set out below.

Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The COVID-19 pandemic has heavily impacted on the operations of the charity to which we have responded rapidly to ensure the needs of our users are met. Due to the nature of our funding and our ability to continue to operate effectively COVID-19 has not had a significant adverse impact on the finances of the charity. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

Income

Income is recognised as follows:

- Income is recognised when the charity has entitlement to the funds, any performance conditions have been met and it is probable that the income will be received and the amount can be measured reliably.
- Income from Government and other grants, whether 'capital' grants or 'revenue' grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.
- Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, and the receipt of economic benefit can be measured reliably. In accordance with Charities SORP (FRS 102), general volunteer time is not recognised.
- Investment income is included when receivable and the amount can be measured reliably by the charity.
- Where income is received for expenditure in a future accounting period that amount is deferred.

Notes to the Financial Statements for the Year Ended 31 March 2021

1. Accounting Policies (continued)

Expenditure
Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount of the obligations can be measured reliably. Charitable expenditure is classified under the following activity headings:

- Dial House
- Dial House @ Touchstone
- Helpline Connect

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Allocation of support costs
Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the Trust's activities. These costs have been allocated between the activity headings. The bases on which support costs have been allocated are set out in note 5.

Staff costs
The costs of the short term employee benefits are recognised as a liability and an expense where settlement of obligations does not fall within the same period.

Fund accounting
Funds held by the charity are either:

Restricted funds: Restricted funds represent grants, donations and legacies received which are allocated by the donor for a particular project or activity.

***Unrestricted funds*:** Unrestricted funds represent funds, which are expendable at the discretion of the Trustees in the furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment and include designated funds.

Tangible fixed assets and depreciation
Tangible fixed assets are stated at cost less accumulated depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value over their expected useful lives on the following bases:

Office equipment	20% straight line
Computer equipment	33% straight line

Individual fixed assets costing £1,000 or more are capitalised.

Financial instruments
The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Cash at bank and in hand
Cash at bank and cash in hand includes cash and short term highly liquid investments with a maturity within 12 months after the balance sheet date.

Debtors
Debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid net of any discounts due.

Notes to the Financial Statements for the Year Ended 31 March 2021

1. Accounting Policies (continued)

Creditors, loans and provisions
Creditors, loans and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfers of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement value after allowing for any discounts which may be due.

Financial liabilities are only derecognised when, and only when, the charity's obligations are discharged, cancelled or they expire.

Amounts recognised as provisions are best estimates of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

Pensions
The charity operates pension arrangements for the benefit of employees which are either in the nature of defined benefit schemes or defined contribution schemes. The assets of the schemes are held separately from those of the charity being invested in either the CARE Scheme on a defined benefit basis or in the personal pension schemes of certain employees, all of which are run independently from the Charity.

In accordance with Charities SORP (FRS 102), the present value of the commitment under the deficit recovery plan for the CARE scheme, has been provided in the financial statements.

Taxation
Leeds Survivor Led Crisis Services is a registered charity and as such is a charity within the meaning of schedule 6 of the Finance Act 2010. Accordingly, the Charity is potentially entitled to tax exemption under part 11 of the Corporation Tax Act 2010 or section 256 of the Taxation of Chargeable Gains Act 1992 in respect of income and gains arising.

2. Critical Accounting Estimates and Judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are outlined below:

Pension Deficit
The provision in respect of deficit contributions is calculated with regard to changes in actuarial assumptions and a discount rate is applied. Whilst the provision is calculated by the scheme's administrators using the advised actuarial position of the scheme there is some estimation uncertainty attaining to the actuarial assumptions and the discount rate used.

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

3. Income from Donations and Legacies

	2021	2020
	£	£
Donated facilities	19,440	19,440
Other Donations	5,687	3,807
	25,127	23,247

The charity operates from premises purchased by its core funders. The donated facilities represent the Trustees' estimate of the value of the provision of rent free premises.

4. Income from Charitable Activities

Year ended 31 March 2021

	Unrestricted funds	Restricted funds	2021
	£	£	£
Grants and contracts			
NHS Leeds CCG	886,606	-	682,572
NHS LYPFT - Personality Disorder Managed Clinical Network (PDMCN)	-	14,605	14,605
BAME Women's Group	-	205	205
Big Lottery Fund: Revenue	-	123,373	123,373
Leeds Mind - Suicide Bereavement Service	-	40,975	40,975
Touchstone - Crisis Cafés	64,627	-	64,627
NHS Leeds CCG – Leeds Oasis	34,706	-	34,706
Tudor Trust - Deaf Project	-	28,880	28,880
Fees and other income	9,453	-	9,453
	913,869	289,561	1,203,430

Year ended 31 March 2020

	Unrestricted funds	Restricted funds	2020
	£	£	£
Grants and contracts			
NHS Leeds CCG	631,235	81,589	712,824
CCG group funding	-	18,483	18,483
NHS LYPFT - Personality Disorder Managed Clinical Network (PDMCN)	-	15,904	15,904
BAME Women's Group	-	9,982	9,982
Big Lottery Fund: Revenue	-	117,639	117,639
Leeds Mind - Suicide Bereavement Service	-	33,770	33,770
Touchstone - Crisis Cafés	60,242	-	60,242
Tudor Trust - Deaf Project	-	35,897	35,897
Safe Zone Leeds	-	1,400	1,400
Fees and other income	10,249	-	10,249
	701,726	314,664	1,016,390

Leeds Survivor Led Crisis Services

Notes to the Financial Statements for the Year Ended 31 March 2021

5. Analysis of Expenditure on Charitable Activities

	Dial House	Dial House @ Touchstone	Helpline Connect	2021 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	366,913	120,538	291,550	779,001
Publicity	816	-	-	816
Staff travel	56	-	-	56
Volunteers' and visitors' expenses	7,415	928	3,876	12,219
	375,200	121,466	295,426	792,092
Support costs:				
Staff costs	71,909	11,258	28,979	112,146
Recruitment	756	62	160	978
Premises	30,958	6,111	8,749	45,818
Office costs	29,733	9,558	18,832	58,123
Insurance	4,600	946	1,853	7,399
Publicity	2,081	825	839	3,745
Security and repair	998	156	401	1,555
Management Committee and AGM	1,290	202	519	2,011
Interest costs on pension liability	373	58	150	581
Audit and accounts fees	2,694	422	1,085	4,201
Mentoring and support	4,320	1,553	1,740	7,613
Refurbishment costs	2,075	-	-	2,075
HR and professional costs	6,871	2,510	1,774	11,155
	158,658	33,661	65,081	257,400
Total	533,858	155,127	360,507	1,049,492

Notes to the Financial Statements for the Year Ended 31 March 2021

5. Analysis of Expenditure on Charitable Activities (continued)

For the year ended 31 March 2020

	Dial House	Dial House @ Touchstone	Helpline Connect	2020 Total
	£	£	£	£
Activities undertaken directly:				
Staff costs	321,581	115,238	270,330	707,149
Publicity	120	-	-	120
Staff travel	203	436	51	690
Volunteers' and visitors' expenses	62,279	23,811	28,831	114,921
	384,183	139,485	299,212	822,880
Support costs:				
Staff costs	70,202	12,684	29,375	112,261
Recruitment	113	20	47	180
Premises	18,105	6,284	9,224	33,613
Office costs	16,404	7,801	14,851	39,056
Insurance	4,325	1,007	1,809	7,141
Publicity	2,330	1,121	2,674	6,125
Security and repair	1,575	285	659	2,519
Management Committee and AGM	318	58	133	509
Interest costs on pension liability	255	46	107	408
Audit and accounts fees	2,626	475	1,099	4,200
Mentoring and support	5,060	1,637	2,117	8,814
Refurbishment costs	1,736	-	-	1,736
HR and professional costs	7,248	3,132	3,032	13,412
	130,297	34,550	65,127	229,974
Total	514,480	174,035	364,339	1,052,854

6. Net Income/(Expenditure) for the Year

This is stated after charging:	2021	2020
	£	£
Audit fee	3,150	3,000
Auditor's fees in respect of accounting services	1,260	1,200

Notes to the Financial Statements for the Year Ended 31 March 2021

7. Employee Information

The average monthly head count was 55 staff (2020: 52 staff).

Staff costs during the year were as follows:

	2021 £	2020 £
Wages and salaries	801,240	748,930
Social security costs	57,765	50,983
Pension costs	10,846	12,957
	869,851	812,872
Secondment costs	21,296	6,538
	891,147	819,410

No employee earned £60,000 or more during the year (2020: none).

Pension costs are allocated to activities in the proportion to the related staffing costs incurred and are wholly charged to the unrestricted funds.

The key management personnel of Leeds Survivor Led Crisis Services are the Trustees, the Chief Executive, the three managers of the charity's major activities, the Finance and Resources Manager and the Operational Manager. The total employee benefits of the key management personnel of the charity were £183,734 (2020: £188,815).

8. Trustees' Remuneration and Reimbursed Expenses

No Trustee received remuneration or benefits for their services during the year (2020: no Trustee) and no Trustee received any reimbursed expenses during the year (2020: no Trustee).

9. Tangible Fixed Assets

	DH@T Equipment £	Office Equipment £	IT / Telephone £	DH@T Refurbishment £	Total £
Cost					
At 1 April 2020 and at 31 March 2021	3,048	9,684	26,135	1,333	40,200
Depreciation					
At 1 April 2020 and at 31 March 2021	3,048	9,684	26,135	1,333	40,200
Net book value					
At 1 April 2020 and at 31 March 2021	-	-	-	-	-

10. Debtors

	2021 £	2020 £
Prepayments and accrued income	47,672	42,930

Notes to the Financial Statements for the Year Ended 31 March 2021

11. Creditors – Amounts Falling Due Within One Year

	2021 £	2020 £
Taxation and social security	13,566	13,990
Other creditors and accruals	39,128	21,823
Pension scheme deficit payments (Note 16)	1,998	2,748
Deferred income (Note 12)	200,987	91,844
	255,679	130,405

12. Deferred Income

	2021 £	2020 £
At 1 April 2020	91,844	60,642
Amounts released to income	(91,844)	(60,642)
Amount deferred in the year	200,987	91,844
At 31 March 2021	200,987	91,844

Income has been deferred where project funding has been received in advance, and includes £52,867 for Dial House@ Touchstone, £6,120 for the Deaf Project, £140,000 for Night O.W.L.S

13. Funds of the Charity

Year ended 31 March 2021	Balance 1 April 2020 £	Income £	Expenditure £	Transfers	Actuarial gains	Balance 31 March 2021 £
Restricted funds:						
NHS LYPF - Personality Disorder Managed Clinical Network (PDMCN)	-	14,605	(14,605)	-	-	-
BAME Women's group	-	205	(329)	124	-	-
Leeds Mind - Suicide Bereavement	1,817	40,975	(38,088)	-	-	4,704
Big Lottery Fund – Revenue	5,865	123,373	(113,572)	-	-	15,666
Deaf Project	-	28,880	(46,419)	17,539	-	-
	7,682	208,038	(213,013)	17,663	-	20,370
Unrestricted funds	66,817	1,021,523	(836,479)	(17,663)	(681)	233,517
Total funds	74,499	1,229,561	(1,049,492)	-	(681)	253,887

Notes to the Financial Statements for the Year Ended 31 March 2021

13. Funds of the Charity (continued)

Year ended 31 March 2020	Balance 1 April 2019	Income	Expenditure	Transfers	Actuarial gains	Balance 31 March 2020
	£	£	£			£
Restricted funds:						
NHS Leeds 5th Night Funding	-	81,589	(81,589)	-	-	-
NHS Leeds 5th Day Funding	-	18,483	(18,483)	-	-	-
NHS LYPF - Personality Disorder Managed Clinical Network (PDMCN)	-	15,904	(15,904)	-	-	-
BAME Women's group	-	9,982	(11,164)	1,182	-	-
Leeds Mind - Suicide Bereavement	-	33,770	(31,953)	-	-	1,817
Big Lottery Fund – Revenue	4,967	117,639	(116,741)	-	-	5,865
Deaf Project	-	35,897	(40,146)	4,249	-	-
Safe Zone	-	1,400	(1,691)	291	-	-
	4,967	314,664	(317,671)	5,722	-	7,682
Unrestricted funds	80,203	726,478	(735,183)	(5,722)	1,041	66,817
Total funds	85,170	1,041,142	(1,052,854)	-	1,041	74,499

Purposes of restricted funds:

NHS LYPF - Personality Disorder Managed Clinical Network (PDMCN)is funding for community personality disorder services.

BAME Women's group funding is for the delivery of a peer support group for women with mental health problems from Black and Asian Minority Ethnic (BAME) groups.

Leeds Mind provides funding for the costs of the suicide bereavement service.

Big Lottery Fund Grant provided funding towards the costs of the Dial House at Touchstone project.

The Tudor Trust funds the Tuesday Project Deaf Support Ground and the Monday night service for Deaf people on Connect.

Safe Zone is mental health crisis support service for anyone living in Leeds, aged 11–17, and their parents/carers.

14. Liability of Members

The company is limited by guarantee and does not have a share capital. Every member of Leeds Survivor Led Crisis Services undertakes to contribute such sum as may be required (not exceeding ten pounds) to the assets of Leeds Survivor Led Crisis Services if it should be wound up while he or she is a member, or within one year after he or she ceases to be a member, for payment of the debts and liabilities contracted before he or she ceases to be a member and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves.

Notes to the Financial Statements for the Year Ended 31 March 2021

15. Analysis of Net Assets between Funds

As at 31 March 2021	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	245,191	(11,674)	233,517
Restricted funds	-	20,370	-	20,370
	-	265,561	(11,674)	253,887

As at 31 March 2020	Tangible fixed assets £	Net current assets £	Liabilities over 1 year £	Total £
Unrestricted funds	-	87,987	(21,170)	66,817
Restricted funds	-	7,682	-	7,682
	-	95,669	(21,170)	74,499

16. Pension Costs

The company participates in The Pensions Trust – Career Average Revalued Earnings ("CARE") Pension Scheme, a multi-employer scheme which provides benefits to some 41 non-associated employers. The scheme is a defined benefit scheme in the UK. It is not possible for the company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for it in accordance with Charities SORP (FRS102) by providing for the present value of all contributions to make good the deficit.

Where the scheme is in deficit and where the charity has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

Reconciliation of opening and closing provisions

	2021 £	2020 £
Provision at start of the year	23,918	27,219
Unwinding of the discount factor (interest expense)	582	408
Deficit contribution paid	(2,748)	(2,668)
Remeasurements - impact of any change in assumptions	681	(1,041)
Remeasurements - amendments to the contribution schedule	(8,761)	-
Provision at end of the year	13,672	23,918

Income and expenditure impact

	2021 £	2020 £
Interest expense	582	408
Remeasurements – impact of any change in assumptions	681	(1,041)
Remeasurements – amendments to the contribution schedule	(8,761)	-

Included in the balance sheet

	2021 £	2020 £
Current liabilities	1,998	2,748
Long term liabilities	11,674	21,170
	13,672	23,918

Notes to the Financial Statements for the Year Ended 31 March 2021

16. Pension Costs (continued)

Assumptions

	2021 %	2020 %	2019 %
Discount rate	0.98	2.58	1.58

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contribution.

17. Related Party Transactions

Alison Lowe is the chair of the Trustees of Leeds Survivor Led Crisis Services. She is also the Chief Executive of Touchstone, a charity which provides facilities to Leeds Survivor Led Crisis Services. The amount charged in these accounts for the year for those facilities is £5,054 (2020: £4,788). Leeds Survivor Led Crisis Services received income from Touchstone of £64,627 (2020: £60,242) for the Crisis Café and at the balance sheet date £16,022 (2020: £15,593) is included in accrued income.

Helen Kemp, Trustee and Treasurer, is also the Chief Executive of Leeds Mind. During the year Leeds Survivor Led Crisis Services recognised Grants from/through Leeds Mind totalling £40,893 (2020: £33,762) and at the balance sheet date £nil (2020: £22,950) is included in accrued income.

18. Cash Flows from Operating Activities

	2021 £	2020 £
Net income/(expenditure) before other (losses)/ gains	180,069	(11,712)
Adjustments for:		
Pension scheme adjustments	582	408
Interest received	(1,004)	(1,505)
(Increase) in debtors	(4,742)	(19,726)
Increase/(decrease) in creditors	114,515	5,974
Net cash generated by/(used in) operating activities	**289,420**	**(26,561)**

19. Analysis of changes in net debt

As the charity does not hold any debt all cash flows arising in the current and comparative year are the result of cash held.